

Annual Review 2021-2022



Message from the Chair



Welcome to our 2021-22 Annual Review. After an unprecedented year of change, this year has been an opportunity to consolidate and respond to the recent considerable growth within the charity.

I was extremely proud that the charity was a recipient of the Weston Charity Awards this year in recognition of the impact of our services and our future ambitions. I collected our award along with our Business Development Lead at an awards ceremony in Birmingham.

Our staff team has been incredibly successful in their training and development. We were able to fund specialist professional training for the IDVA, ISVA, YPVA and more, which will equip our staff to support high-risk victims and will benefit our clients.

This year we have been active in campaigning both locally and nationally. We have taken part in consultations and events through Women's Aid nationally, and advocated for victims of abuse in Derbyshire through media and events. This year has seen the development of our new website, keeping our supporters and those seeking help up to date with what is happening at the charity.

I would like to thank my fellow trustees, and all the staff and volunteers who work so tirelessly to support victims of abuse in Derbyshire. You all make such a difference!

Elaine McDonald - Chair of Trustees

Chief Executive's Report



A warm welcome to our 2021-22 Annual Review. Following the difficulties of the Covid-19 pandemic, it has been a year of recovery as we responded to the ever-changing needs of survivors. We are proud to have resumed our face-to-face work and developed our work in the community.

Our outreach services continued to grow, and we further developed specialist work to respond to new threats and challenges. We established a new Befriending Service, supporting isolated survivors in the community.

Having identified the need for greater support for victims of stalking and harassment, we successfully secured funding for a Stalking Advocate. We are proud to have been chosen to pilot this new scheme. It will be a brand new service in Derbyshire.

I am so proud of our staff, trustees and volunteers for their dedication, resilience and passion to support victims of abuse this year. We are very fortunate to have such a committed group of people working for the charity.

Thank you to everyone who has supported us this year, especially those who have fundraised and donated money and essential items. Mostly, I would like to thank our service users for their continued bravery. You inspire us every day to keep going.

Vicky Bunnage - Chief Executive

At a glance...

20 young women used the Harmony Project and follow-on support

13 children were supported at the Harmony Project

225 children were helped to recover from domestic abuse

140 women were helped in their recovery by our counselling and Freedom Programme

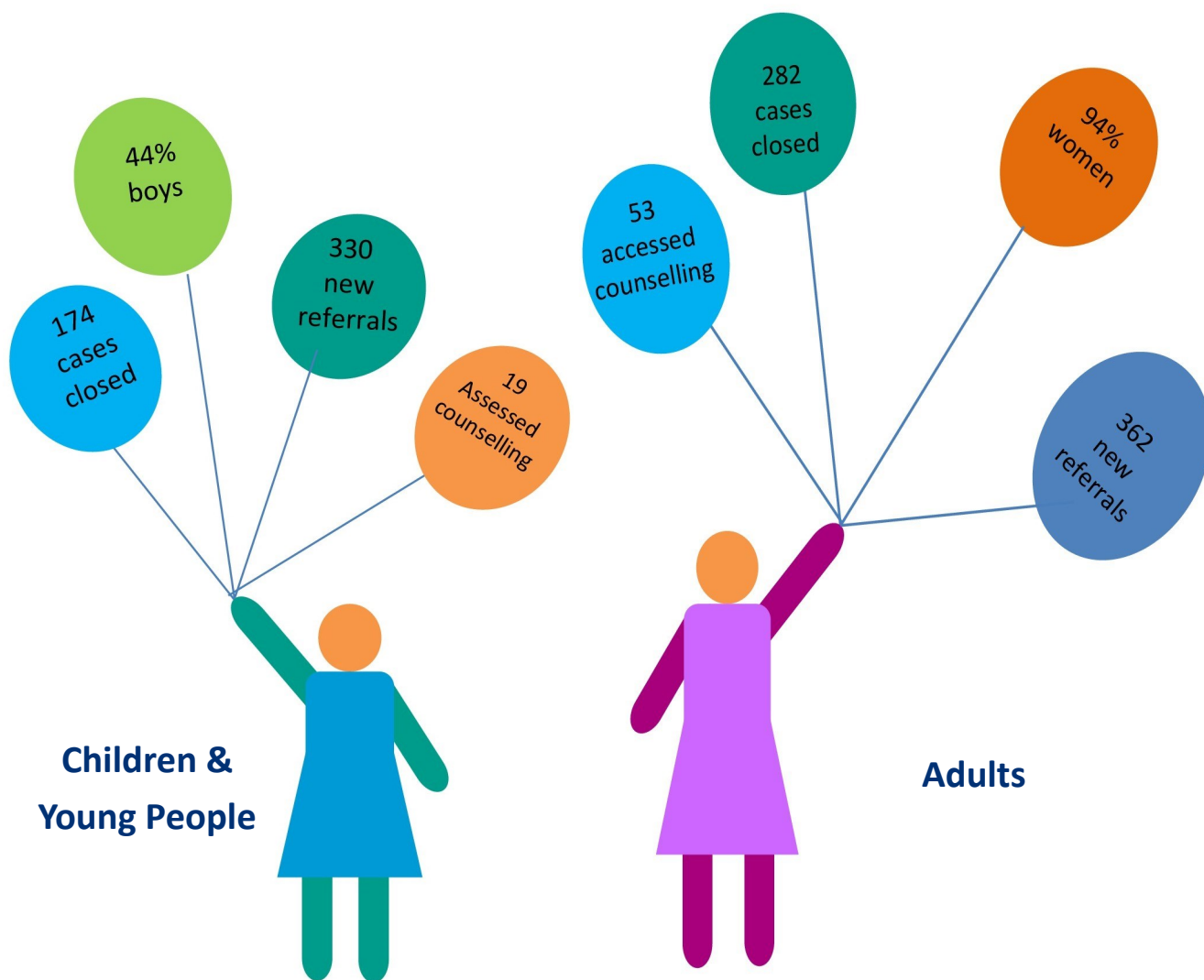
110 young people accessed the Making Positive Choices project

347 adults were supported in the community

820 people directly benefited from our work

...21% more than last year

Over 5,735 hours were spent on direct support for adult service users



For every £1 we raised, 3p was spent on generating further income

Adult Services

We provide domestic abuse outreach support for adults living in the High Peak and Derbyshire Dales, including some very isolated rural communities.



As well as focusing on safety, we also support our clients to access legal remedies and address housing needs, support them with criminal and family law issues and provide emotional and practical support.

"I was shown understanding and empathy. Most of all, I was believed."

This year we have seen a rise in the need for court support following delays due to the pandemic. We have also seen a rise in the need for food bank referrals and financial support as a result of the increase in the cost of living.

Our Freedom Programme group recovery work has resumed in person this year, and has been very well attended.

COUNSELLING SERVICE

We have a team of counsellors working across the High Peak and the Derbyshire Dales. The counselling service resumed face-to-face counselling this year but continued to offer telephone counselling as an option for clients who work or who live in isolated rural communities. The number of clients receiving counselling this year has more than doubled.

Accommodation Services

Our Harmony Project and move on properties provide families and young people with a safe place to live and an opportunity to recover from abuse.

THE HARMONY PROJECT

Our shared refuge, The Harmony Project, is a specialist domestic abuse refuge and targeted support service for young women aged 16-24 and their children. This UK-wide project works with young women who are escaping abuse, and supports them to build a safe future for themselves and their children. This year we have supported more women fleeing family violence, and in particular the risk of forced marriage. This year 94% of women reported an improvement in their mental health, and 89% felt safer as a result of our interventions.

HARMONY FLOATING SUPPORT

We also have four stand-alone properties for young women who are moving on from the Harmony Project, but who are struggling to secure social housing or who need to retain some support from our service. This project also works with young women who resettlement in their own tenancies in the local area.



"The staff are really friendly and make you feel comfortable, as soon as you come. It's an absolutely lovely place."

Children & Young People

We operate two well-respected services for children: Me2 groupwork operates alongside our services for individual children in refuge and the community.

We were able to resume face-to-face work with children this year following a very disrupted year in 2020-21. Staff were visiting children in school throughout the lockdown period, and were able to resume a full programme of support once schools fully reopened in April 2021. We also saw an increase in referrals as schools and other agencies resumed face-to-face work.

"The impact has been immeasurable in supporting the children cope both academically and socially."

In May 2021 we resumed our group work in secondary schools and in September we returned to group work in primary schools. As a result we saw a 67% rise in the number of children supported compared to the previous year, and this brought us back in line with the numbers supported in 2019-2020.



We work with children in the community and also those living in refuge properties, including those living in our accommodation and also in properties managed by Derbyshire WISH, one of our consortium partners.

Our Me2 Group Work for children has been reviewed during the year and is now operating at schools in the High Peak and Derbyshire Dales.

Making Positive Choices

This project works with young people who are at risk of entering unhealthy relationships. This includes specialist work with young people who are showing signs of abuse towards a parent or sibling.

MAKING POSITIVE CHOICES

Supporting
children and
young people in
making positive
choices



We use a variety of resources including books, films and games to help young people to understand what a healthy relationship looks like. Young people learn strategies for managing anger as well as looking at the potential consequences of

their actions. This year we were also able to secure further funding to expand this project to work one-to-one with young people.

Thanks to funding from the Police and Crime Commissioner, National Lottery and other donors, we now offer group work, one-to-one work and specialist family work.

We supported 110 young people over the last year with some very positive outcomes.

"It's been a really nice end to a bad few months. It's also been nice to have someone to talk about my problems without getting judged."



New Projects

STALKING ADVOCACY PROJECT

Crossroads Derbyshire has recently been awarded funding through the Police and Crime Commissioner to establish a new Stalking Advocate role. This new role will work with any victim of stalking, including where it is not traditionally viewed as a domestic abuse situation. This will be the first post of its kind in Derbyshire and will be piloted in High Peak and Dales initially.

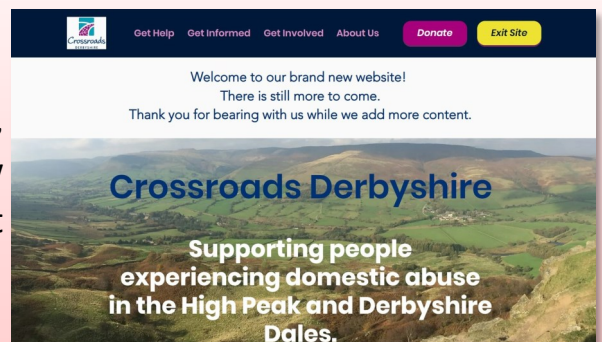


VOLUNTEER BEFRIENDING

Volunteers play an important role in helping us to support our clients. We have recruited women volunteers to support others who have experienced domestic abuse. The befriending service will help reduce social isolation and loneliness and support clients to continue to heal, improve their mental wellbeing and widen their support network.

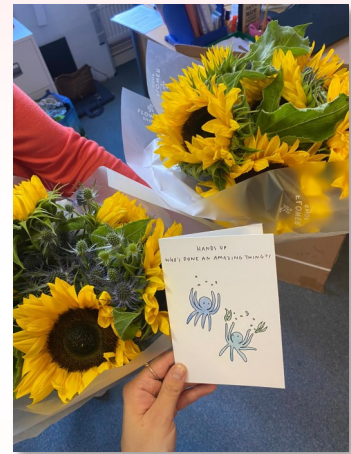
WEBSITE

With funding and support from Lloyds Foundation, we have invested in the development of our new website, keeping everyone up to date in a way that reflects the changing landscape of the charity.



Celebrations

This year has seen so much to celebrate for our charity and our staff team. As well as awards and accreditations, our team have been celebrating new qualifications and awards. Well done everyone!



Our Supporters

We are so grateful to everyone who has supported us this year through raising funds, donating items to support families and giving us their time. We couldn't do it without you!



Hope's Story

Hope arrived at the Harmony Project with 2-year-old Pax, having fled her violent and controlling partner, who she'd been living with for 3 years. Initially, she was very anxious and over-vigilant. She felt unsure whether she would stay because she was terrified of threats made by her ex-partner.

Hope was very young when she met her ex, who became increasingly violent and controlling during their relationship. Following the birth of Pax the abuse worsened and would include threats to harm and kill them both.

While at the Harmony Project Hope was given a lot of support. She accessed our counselling service and was able to arrange suitable childcare. Our staff supported Hope throughout the court case and her ex is now serving time in prison. Hope and Pax stayed for around 6 months and then moved to one of our dispersed properties. Hope was ready for a higher level of independence while retaining some support. Although she lived independently with her ex, she had no responsibility for budgeting or running the household.

The Harmony Project was the steppingstone Hope and Pax needed. Hope worked incredibly hard and was determined to protect her child and to build them a safer future. She has improved her understanding of domestic abuse, made strides with her emotional and mental health and can take care of her own home.



Treasurer's Report

I am pleased that the charity has maintained its high level of income following a sharp increase in response to the Covid-19 pandemic. For the second year in a row we secured over £1 million to support survivors of abuse. This was due to existing funding contracts and further funding to help us with increased demand due to the pandemic.

We are grateful for our ongoing relationships with key funders, including the National Lottery, the Henry Smith Charity, Lloyds Foundation, The Police and Crime Commissioner, Derbyshire County Council and High Peak Borough Council.

Thank you to our local supporters who have raised money, donated toiletries, rugs, food and much more.

Fundraising was affected by the ongoing pandemic, and community events, sadly, could not go ahead as planned. We look forward to resuming our in-person events in the coming year.

I would like to extend my thanks to Godfrey Wilson for their support in carrying out our audit this year, and thank you to the staff team for their hard work

Karen Mitchell - Treasurer



Feedback

Service User

Thank you so much for everything you has done for me and what you are still doing. I am so grateful and I love you all. God bless you all xxx

14:11

I like this group as I
😊 can discuss things
with the young person's
worker that I can't
with other people.
I find it very helpful.

This work has helped me understand more about different types of abuse and how to identify them. I also feel like I've been able to open up and be myself. I appreciate all of the help and support offered. Thank you so much for everything.

17:18

I just wanted to say a huge thank you to you for running the Freedom Programme over the last 12 weeks, and for the opportunity for me to be on it! It has been one of the best things I have ever done, and I have really enjoyed it. I have learnt such a lot, and the support received from the group has been fantastic. I think you can tell by the way that we all never seem to want to leave, just how much this has meant to us in terms of emotional and practical support, and a safe space where we are believed without judgement or prejudice. I hope we will all stay in touch afterwards, now that we have our WhatsApp group!

Thank you so much again. I am very, very grateful. All my very best wishes,

'With you through domestic abuse'

Telephone: 01457 856675

Derbyshire Domestic Abuse Helpline: 08000 198 668



Crossroads Derbyshire

Website: www.crossroadsderbyshire.org

Email: admin@crossroadsderbyshire.org

Address: Crossroads Derbyshire, PO BOX 22, Glossop, Derbyshire. SK13 8AE

Registered charity: 1134679

Company Limited by Guarantee No: 07164749



Company no. 07164749
Charity no. 1134679

Crossroads Derbyshire Ltd
Report and Audited Financial Statements
31 March 2022

Crossroads Derbyshire Ltd

Reference and administrative details

For the year ended 31 March 2022

Company number 07164749

Charity number 1134679

Registered office and operational address 2a Victoria Street
Glossop
Derbyshire
SK13 8AB

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Elaine Abraham Lee	
Hannah Burbidge	Appointed 12 October 2021
Rebecca Gibbons	Appointed 11 October 2021
Cilla Hollman	
Abbie Kirkham	Appointed 11 October 2021
Elaine McDonald	
Karen Mitchell	
Winifred Moran	Resigned 8 December 2021
Lisa Morris	
Abeer Omer	Appointed 12 October 2021
Meera Senior	
Michelle Simpson	

Chief executive officer Vicky Bunnage

Secretary Vicky Bunnage

Bankers	CAF 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ	The Charity Bank Limited Fosse House 182 High Street Tonbridge TN19 1BE
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HSBC 5 Great Underbank Stockport Cheshire SK1 1LH	Vernon Building Society 19 St Petersgate Stockport Cheshire SK1 1HF
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Mansfield Building Society Regent House Regent Street Mansfield Nottinghamshire NG18 1SS	Nationwide Building Society Kings Park Road Moulton Park Northampton NN3 6NW
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Crossroads Derbyshire Ltd

Reference and administrative details

For the year ended 31 March 2022

Solicitors

Aspinall Wright
63-65 High Street West
Glossop
Derbyshire
SK13 5AZ

Auditors

Godfrey Wilson Limited
Chartered accountants and statutory auditors
5th Floor Mariner House
62 Prince Street
Bristol
BS1 4QD

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2022

The trustees present their report along with the financial statements of the charity for the year ended 31 March 2022.

Reference and administrative information set out on pages 1 and 2 forms part of this report. The financial statements comply with current statutory requirements, the Memorandum and Articles of Association and the Statement of Recommended Practice - Accounting and Reporting by Charities (effective from January 2019).

Structure governance and management

Governing document

Crossroads Derbyshire is a company limited by guarantee governed by its Memorandum and Articles of Association dated 19 February 2010. It is registered as a charity with the Charity Commission.

By operation of law, all trustees are directors under the Companies Act 2006 and all directors are trustees under charity legislation and have responsibilities, as such, under both company and charity legislation.

All trustees are individuals.

Appointment of directors

As set out in the Articles of Association, trustees are directors for the purposes of company law and are appointed by ordinary resolution. Applications to join the board of trustees are handled by the Chair. New trustees are invited to interview with the Chair and Chief Executive Officer. They then follow an induction process which includes shadowing of a full board meeting, internal training on key policies and attending external training regarding the role of the trustee. The full induction process is set out in the trustee manual.

In order to manage its functions, the trustees have developed three sub-groups to oversee Finance, Fundraising and Human Resources. There are currently eight directors and they meet monthly with the Chief Executive Officer in attendance.

At the next Annual General Meeting, Cilla Hollman, Elaine McDonald, Elaine Abraham Lee and Michelle Simpson are due to retire as trustees but are eligible for reappointment.

One trustee stood down during the year. Wynne Moran resigned at the meeting on 8 December 2021 and will be formally removed at the AGM in October 2022.

Delegated management

Trustees delegate the day-to-day management of the organisation to the Chief Executive Officer, Vicky Bunnage, who is employed full-time to lead the organisation both operationally and strategically. The CEO has 24 years' experience in the charity sector. Trustees meet monthly and the Chief Executive Officer produces an operational report for discussion and actions to be agreed by trustees.

The charity also employs an Operations Manager, Kerry Glennie, who works full-time with the Chief Executive Officer and the trustees to manage day-to-day service issues, safeguarding and supervision of the staff team. Kerry has a background in safeguarding within a social care setting.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2022

Staffing structure

In addition to the Chief Executive Officer and the Operations Manager there are five team leads who oversee the following:

- Accommodation;
- Community North;
- Community Central;
- Community South; and
- Counselling Service.

A further 24 full-time and part-time staff are employed across all of our services to deliver support. We also employ a full-time administrator and part-time housekeeper and there are six volunteers who deliver counselling to our service users in both the High Peak and Derbyshire Dales.

Setting pay and remuneration of key management personnel

The salary structure is agreed by trustees. Review of salaries takes place annually in February when the annual budget is being prepared. All salaries are set with reference to the NJC pay levels. Key management salaries are set in comparison with other domestic abuse providers and roles within the voluntary sector.

Objectives and activities

The purposes of the charity as set out in its governing document

"To promote any charitable purposes for the benefit of women and any children they may have, who have been or are experiencing domestic abuse or are at risk of doing so, and who are living or have sought refuge within the area of benefit; and in particular by the provision of safe housing and outreach support; and to assist men who have suffered similarly, offering outreach support where appropriate."

The main activities undertaken in relation to those purposes during the year

Crossroads Derbyshire has 43 years' experience of delivering a range of interventions for adults, children and young people who are experiencing or have experienced domestic abuse. Our primary purpose is to work with those affected, to assess immediate risk, put safety measures in place and, using a multi-agency approach, offer a support package which builds resilience against future harm.

This year we directly supported **820** individuals across all services. Our current provision includes:

- Harmony Project - safe accommodation for girls and young women aged 16-24 and their children who experience domestic abuse, sexual violence and/or forced marriage;
- Dispersed properties – four additional properties set up to support young women who are ready to move on from the Harmony Project. These properties are also available to any adult who needs safe accommodation outside of shared refuge;
- Making Positive Choices - intensive group work and one-to-one support for young people aged 11-19 experiencing abuse in their intimate relationships. This project also works with young people at risk of harming others, including violence towards a parent;
- Domestic abuse outreach support, for adults who have experienced physical, emotional, sexual or financial abuse for adults living in the community;

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Report of the trustees

For the year ended 31 March 2022

- Individual support and group work for children and young people affected by domestic abuse at home;
- Targeted services to children and young people living in refuge accommodation in the High Peak and Derbyshire Dales;
- Counselling services to offer emotional support to those recovering from domestic abuse;
- 12-week Freedom Programme which examines the tactics of the perpetrator and looks at the patterns of domestic abuse and the effects on children who live with it; and
- Children's counselling – a targeted service for children age 6-18 who have experienced domestic abuse.

Public benefit

Adults and children in the High Peak and Derbyshire Dales areas of Derbyshire have benefited from the charity's activities by provision of services including accommodation, advice, advocacy and support to reduce risk and increase safety.

Our aims are:

- We believe adults and children have the right to live in a safe and non-threatening environment;
- We challenge discrimination and promote equality of opportunity; and
- We strive to prevent abuse by raising awareness and promoting change that lasts.

Key activities and performance

We continued to work towards our Business Plan 2019-2022. In order to ensure that the work that we do is in line with our aims and objectives, the plan is a standing item on the monthly trustees' agenda and is formally reviewed annually. Regular reviews of the plan showed that good progress had been made against actions in most areas and new developments were added to the action plan. We have continued to strengthen the organisation by bringing in significant funding from grants and trusts and some have pledged more funds in the coming year based on the success of the work we have achieved.

As we approach the end of the period covered by the Business Plan, we are very proud that we have succeeded in achieving many of the objectives, despite the huge impact of the Covid-19 pandemic. We are now working on producing a new business plan for the coming three years, and this will be published in the summer of 2022.

Short-term and longer-term objectives

Sustainability – Our community fundraising income remains below the level that we saw prior to the Covid-19 pandemic. We did however see a rise in statutory and grant funding. This has meant we have been able to continue to offer all of our project work, and maintain our higher staffing levels to meet the greater demand. This has also meant that we have been able to increase our fixed reserves more quickly than planned to better reflect our current running costs.

Commissioned services – We continued to deliver our contracted services, and were able to expand these thanks to two contract variations. We deliver this work in partnership with The Elm Foundation and Derbyshire WISH, with Derbyshire WISH acting as contract lead. We received confirmation that the contract would be extended by one year to March 2023.

Improved partnership working – As we moved out of the lockdown period, we were able to begin to build stronger links with partner agencies. In particular we have been meeting with other third sector providers, Adult Social Care and the police.

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Report of the trustees

For the year ended 31 March 2022

Our key charity partners are The Elm Foundation and Derbyshire WISH. We have a partnership agreement in place, and have delivered contracted services with them throughout the year. We have also delivered lottery-funded work with young people and group work.

We have also continued to work with Great Places (formerly Equity Housing) and we now have four dispersed properties supplied by them. We have received funding to expand to two further properties in 2022. This will further enhance our services to any families who might not be suitable for shared refuge or who are struggling to secure housing.

Our services in detail

Community outreach services

Services to adults

We provide domestic abuse outreach support for adults living in the High Peak and Derbyshire Dales, including some very isolated rural communities. We provide intensive support during times of transition, help people to leave an abusive relationship and keep themselves safe. We provide court support to clients facing legal issues and we have designated development leads who focus on housing, legal issues and recovery work such as the Freedom Programme.

During the year we supported **347** adults in the community.

We support our clients to access legal remedies and address housing needs, criminal and family law issues and emotional support. We have strong referral pathways with other agencies so that we can refer or signpost on, for example, drug and alcohol services, mental health teams and sexual violence services. We also support clients who have financial issues and we make regular referrals to the local food banks.

Following a huge rise in demand for our support in 2020-21, referrals remained high throughout the year. We were able to resume our in-person Freedom Programme groups and these were attended by 76 women. The Freedom Programme offers a 12-week course for women to look at the patterns of the perpetrator and the effects of domestic abuse on their children.

Counselling service - We recruited a further two volunteer counsellors, making a team of six counsellors with clients in both the High Peak and the Derbyshire Dales. The counselling service resumed face to face counselling but continued to offer telephone counselling as an option for clients who work or who live in isolated rural communities. In total we offered counselling to 64 individuals, which was more than twice as many as last year.

Services to children and young people

We were able to fully resume our face-to-face work with children this year following a very disrupted year in 2020-21. Staff were visiting children in school throughout the lockdown period, and were able to resume a full programme of support once schools fully reopened in April 2021. We were able to clear our waiting lists by the autumn term. We also saw an increase in referrals as schools and other agencies resumed face-to-face work.

In May 2021 we resumed our group work in secondary schools and in September we returned to group work in primary schools. As a result we saw a 67% rise in the number of children supported compared to the previous year, and this brought us back in line with the numbers supported in 2019-2020.

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Report of the trustees

For the year ended 31 March 2022

We work with children in the community and also those living in refuge properties, including those living in our accommodation and also in properties managed by Derbyshire WISH, one of our consortium partners.

Our Me2 Group Work for children has been reviewed during the year and is now operating at schools in the High Peak and Derbyshire Dales.

Making Positive Choices

This project works with young people who are at risk of entering unhealthy relationships. This includes specialist work with young people who are showing signs of abuse towards a parent or sibling. In response to this, we now offer a structured programme of supportive intervention for the family. This project is delivered alongside our consortium partners. We were also able to secure further funding to expand this project to work one-to-one with young people.

Thanks to funding from the Police and Crime Commissioner, National Lottery and another donor, we now offer group work, one-to-one work and specialist family work.

The project uses a variety of resources including books, films and games to help young people to understand what a healthy relationship looks like. Young people learn strategies for managing anger as well as looking at the potential consequences of their actions. This project has worked with 110 young people over the last year with some very positive outcomes.

Accommodation services

Our shared refuge, The Harmony Project, is a specialist domestic abuse refuge and targeted support service for young women aged 16-24 and their children. This UK-wide project works with young women who are escaping abuse, and supports them to build a safe future for themselves and their children. We can support up to five young women at a time and house an average of 21 women each year.

Harmony floating support - We also have four stand-alone properties for young women who are moving on from the Harmony Project, but who are struggling to secure social housing or who need to retain some support from our service. This project also works with young women who resettle in their own tenancies in the local area.

Our accommodation services were directly funded this year by High Peak Borough Council, Reaching Communities, MHCLG, the Burton Family Charitable Trust, income from housing benefit and several grants from smaller charitable trusts and local community supporters.

Governance

We ended the year with eleven trustees. Our board of trustees are extremely committed and attendance at monthly meetings continues to be high. The board continued to meet using online virtual meetings. These have proved very successful and we will look to continue this for trustees who might otherwise be unable to attend meetings in person. This year, trustees have been active in overseeing the review of the risk register and the business plan, with the Chief Executive leading on these pieces of work.

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Report of the trustees

For the year ended 31 March 2022

There are three sub-groups: the finance sub-group, who meet and oversee the organisational finance issues, ensuring we are compliant with Charity Commission regulations; the HR sub-group, who meet when required to address any issues relating to policy and disciplinary issues; and finally, the fundraising group, whose members work with volunteers and the Chief Executive to support regular fundraising events. We have held online fundraising events during the year which trustees have supported and also our Chair has delivered various presentations to ensure that the work of the organisation is publicised across Derbyshire.

The difference the charity's performance during the year has made to the beneficiaries of the charity

We record service users' journeys using outcomes stars. Clients are asked to rate themselves out of ten on each point of the star, with each point representing a different issue. These differ across the service depending on the client group, but all cover the main issues of safety, self-esteem and wellbeing. Service users are asked questions at the start of service, and again at the end. These help us to see where we are having a benefit, and also help the service users to see the progress they have made. Our findings are shared with our trustees and local partners, funders and Women's Aid nationally, and the service is reviewed regularly to adapt to changing needs, such as the increasing need to focus on online safety.

We recorded outcomes for 207 adults in the year. The biggest improvements were Confidence and Self-esteem (97% showed improvement), Hopes, Goals and Dreams (97% showed improvement) and Mental Health (96% showed improvement).

We see consistently high outcomes for children in our service. Last year we recorded outcomes for 110 children who left the service, 92% showed an improvement in Safety, and 92% showed an improvement in Personal Development.

Of the 20 women we have supported at the Harmony Project over the last year, 89% showed an improvement in safety and 94% showed an improvement in their mental health. 81% of those with children showed an improvement in their parenting skills.

Some feedback from our clients:

"Thank you for always believing me and believing in me and for keeping my family safe."

"Thankyou for all the support for me and my family"

"Keep doing what you are doing, you have all been amazing."

"Just a huge thankyou for your support throughout the toughest time of my life"

"Keep doing what you do for vulnerable people, it meant a lot to me."

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2022

The degree to which the achievements and performance during the year have benefited wider society

Crossroads Derbyshire is represented in a number of strategic groups, namely the Domestic Abuse Police Scrutiny Panel, Women's Aid forum, Housing forums, MARAC, DRIVE perpetrator panel, DSA Partnership Board and more. Our presence in these groups enables us to contribute to the wider agenda for domestic abuse and sexual violence and to share our knowledge and best practice as well as learning from others. Improved reporting using the On Track database allows us to record demographics and outcomes that are collected in a variety of ways; the findings contribute to a national data set which in turn influences national strategic plans for domestic abuse guidance and services.

On a local level, we inform the public and other professionals by raising awareness of the issues for those experiencing abuse and give advice on how to access support. We have been delighted this year to work closely with healthcare professionals. We have delivered training with the local DWP office, to help those working with benefits claimants who may be experiencing abuse. We have also taken part in events for local housing agencies and other charities and organisations, where agencies are invited to meet providers and learn about the services on offer and how to refer them.

Finance and fundraising strategy

After the upheaval of the previous year, when planned funding was diverted to deal with the Covid-19 emergency, we were pleased to maintain our levels of income and to resume our relationships with funders as they returned to their long-term funding goals.

We continued to deliver against existing contracts. The tender with Derbyshire County Council and the five-year lottery grant for our refuge had both been agreed prior to March 2020 and continued as planned.

We were unable to run any community fundraising activities this year due to the lockdowns but we did hold a successful online fundraising campaign, alongside The Big Give, linked to International Women's Day. We also continued to receive a number of individual donations from the local community.

Income this year has been derived from housing benefit, grants from Derbyshire Police and Crime Commissioner, the National Lottery Community Fund, Derbyshire County Council, Henry Smith Charity, Stitching Benevolentia (Porticus), Elm Foundation, Lloyds Foundation, High Peak Borough Council, Brook Trust, Buttle Trust and Burton Family Charitable Trust alongside a range of small grants and donations. Income also came from investment of reserves, aided by the fundraising sub-group and volunteers from the local community.

Crossroads Derbyshire aim to uphold the very highest fundraising standards and practices and to stay well-informed on fundraising best practice. To date, Crossroads Derbyshire has not received any complaints with regards to fundraising activities and are mindful not to undertake fundraising activities that intrude on privacy, are unreasonably persistent, or put any person, especially vulnerable people, under undue pressure to donate. Crossroads Derbyshire do not employ or engage with any external fundraising agencies and do not undertake any street-fundraising or telephone cold-calling. Crossroads Derbyshire review their fundraising policy on an annual basis.

Crossroads Derbyshire Ltd

Report of the trustees

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Funding strategy

There is a three-year funding strategy in place which was reviewed in March 2022 and this strategy sits alongside our Business Plan, which is currently under review for the coming three years. The strategy is reviewed regularly and enables us to track funding progress and plan in advance for funding streams that are at risk or are near to their end date. This also helps us to look at other funding opportunities and potential funding streams. The organisational risk register identifies risks to funding and operational issues and enables us to plan well in advance to mitigate risk.

Financial review

The trustees are pleased that the charity has been so successful in securing additional funding over the past year, as we move out of the period of emergency funding linked to the pandemic.

The charity's total income was **£1,131,793**. Although this is a decrease of **£145,677** compared to the previous year, we are pleased that the charity was able to sustain an income of over £1 million for the second year. This follows a period of rapid growth and the trustees are confident this position can be now be maintained.

Our expenditure this year was **£1,171,789** which was **£132,582** higher than the previous year. The increase is related to additional staff costs. We are fortunate to be able to use our surplus to cover this shortfall.

We are satisfied that there are sufficient multi-year grants in place to secure services for the next 1-2 years, and we will continue to endeavour to sustain services without the use of reserves; at the same time any agreed use of reserves for the coming year will be closely monitored. Finances continue to be well managed by the Finance sub-group and trustees on a monthly basis, ensuring that income and expenditure are in line with the annual budget.

Reserves policy

In general Crossroads Derbyshire has set out a level of reserves required for sound management.

Crossroads Derbyshire will put aside some of our current income as a reserve against any future financial uncertainties. This will allow some level of certainty to our planning and ensure we can:

- provide a basic level of service in line with our charitable objects for a period of at least three months;
- meet the cost of service development;
- protect investment in premises, equipment and staff; and
- meet any possible redundancy costs.

A designated contingency fund of £226,000 has been carried forward. This has increased by £50,000 compared to last year. Trustees reviewed the amount needed for reserves in the year and agreed a one-off increase in reserves due to the rapid increase in running costs. This figure represents the winding up costs of the charity including all redundancy and notice pay and all contractual obligations such as rent, IT and phone contracts and termination fees. We will continue to monitor the reserves over the next three years with the aim of holding reserves of three months' expenditure (currently £260,000).

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2022

Statement of responsibilities of the trustees

The trustees (who are also directors of the charity for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware;
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity guarantee to contribute an amount not exceeding £10 to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Auditors

Godfrey Wilson Limited were re-appointed as auditors to the charitable company during the year and have expressed their willingness to continue in that capacity.

The report was approved by the board on 12 September 2022

Karen Mitchell

Karen Mitchell - Trustee

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

Opinion

We have audited the financial statements of Crossroads Derbyshire Ltd (the 'charity') for the year ended 31 March 2022 which comprise the statement of financial activities, balance sheet, statement of cash flows and the related notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report (incorporating the directors' report) have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement set out in the trustees' report, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The procedures we carried out and the extent to which they are capable of detecting irregularities, including fraud, are detailed below:

(1) We obtained an understanding of the legal and regulatory framework that the charity operates in, and assessed the risk of non-compliance with applicable laws and regulations. Throughout the audit, we remained alert to possible indications of non-compliance.

(2) We reviewed the charity's policies and procedures in relation to:

- Identifying, evaluating and complying with laws and regulations, and whether they were aware of any instances of non-compliance;
- Detecting and responding to the risk of fraud, and whether they were aware of any actual, suspected or alleged fraud; and
- Designing and implementing internal controls to mitigate the risk of non-compliance with laws and regulations, including fraud.

(3) We inspected the minutes of trustee meetings.

(4) We enquired about any non-routine communication with regulators and reviewed any reports made to them.

(5) We reviewed the financial statement disclosures and assessed their compliance with applicable laws and regulations.

(6) We performed analytical procedures to identify any unusual or unexpected transactions or balances that may indicate a risk of material fraud or error.

(7) We assessed the risk of fraud through management override of controls and carried out procedures to address this risk. Our procedures included:

- Testing the appropriateness of journal entries;
- Assessing judgements and accounting estimates for potential bias;
- Reviewing related party transactions; and
- Testing transactions that are unusual or outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. Irregularities that arise due to fraud can be even harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Alison Godfrey

Date: 13 September 2022

Alison Godfrey FCA
(Senior Statutory Auditor)

For and on behalf of:

GODFREY WILSON LIMITED

Chartered accountants and statutory auditors
5th Floor Mariner House
62 Prince Street
Bristol
BS1 4QD

Crossroads Derbyshire Ltd

Statement of financial activities *(incorporating an income and expenditure account)*

For the year ended 31 March 2022

	Note	Restricted £	Unrestricted £	2022 Total £	2021 Total £
Income from:					
Donations	3	574,650	211,954	786,604	972,941
Charitable activities	5	-	343,809	343,809	301,302
Investments		-	1,380	1,380	1,271
Other		-	-	-	1,956
Total income		<u>574,650</u>	<u>557,143</u>	<u>1,131,793</u>	<u>1,277,470</u>
Expenditure on:					
Raising funds		-	44,598	44,598	29,985
Charitable activities		<u>589,711</u>	<u>537,480</u>	<u>1,127,191</u>	<u>1,009,222</u>
Total expenditure	7	<u>589,711</u>	<u>582,078</u>	<u>1,171,789</u>	<u>1,039,207</u>
Net income / (expenditure)		(15,061)	(24,935)	(39,996)	238,263
Transfers between funds		<u>2,131</u>	<u>(2,131)</u>	-	-
Net movement in funds	8	(12,930)	(27,066)	(39,996)	238,263
Reconciliation of funds:					
Total funds brought forward		<u>150,108</u>	<u>507,542</u>	<u>657,650</u>	<u>419,387</u>
Total funds carried forward		<u><u>137,178</u></u>	<u><u>480,476</u></u>	<u><u>617,654</u></u>	<u><u>657,650</u></u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 16 to the accounts.

Crossroads Derbyshire Ltd

Balance sheet

As at 31 March 2022

	Note	£	2022 £	2021 £
Fixed assets				
Tangible assets	12		<u>34,869</u>	<u>69,080</u>
Current assets				
Debtors	13	27,672		19,740
Cash at bank and in hand		548,701		609,182
Current asset investments		<u>85,188</u>		<u>-</u>
		661,561		628,922
Liabilities				
Creditors: amounts falling due within 1 year	14	<u>(78,776)</u>		<u>(40,352)</u>
Net current assets			<u>582,785</u>	<u>588,570</u>
Net assets	15		<u><u>617,654</u></u>	<u><u>657,650</u></u>
Funds	16			
Restricted funds			137,178	150,108
Unrestricted funds				
Designated funds			260,869	245,080
General funds			<u>219,607</u>	<u>262,462</u>
Total charity funds			<u><u>617,654</u></u>	<u><u>657,650</u></u>

These accounts have been prepared in accordance with the special provisions applicable to companies subject to the small companies' regime.

Approved by the trustees on 12 September 2022 and signed on their behalf by

Karen Mitchell

Karen Mitchell - Trustee

Crossroads Derbyshire Ltd

Statement of cash flows

For the year ended 31 March 2022

	2022	2021
	£	£
Cash used in operating activities:		
Net movement in funds	(39,996)	238,263
Adjustments for:		
Depreciation charges	34,211	34,211
Dividends, interest and rents from investments	(1,380)	(1,271)
Decrease / (increase) in debtors	(7,932)	(12,853)
Increase / (decrease) in creditors	38,424	21,628
Net cash provided by / (used in) operating activities	23,327	279,978
Cash flows from investing activities:		
Dividends, interest and rents from investments	1,380	1,271
Net cash provided by / (used in) investing activities	1,380	1,271
Increase / (decrease) in cash and cash equivalents in the year	24,707	281,249
Cash and cash equivalents at the beginning of the year	609,182	327,933
Cash and cash equivalents at the end of the year	633,889	609,182
Cash reconciliation		
Cash at bank and in hand	548,701	609,182
Current asset investments	85,188	-
	633,889	609,182

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.

1. Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads Derbyshire Ltd meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern. At 31 March 2022, the charity held general funds of £219,607 and a contingency reserve fund of £226,000 which can be drawn down if necessary. On this basis the trustees consider that the charity will continue as a going concern for a period of at least 12 months from the date on which these financial statements are approved.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

e) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

1. Accounting policies (continued)

g) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities based on the proportion of staff time, as follows:

	2022	2021
Raising funds	5.2%	4.1%
Charitable activities	94.8%	95.9%

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Building refurbishment	5 years straight line
Equipment, furniture and fittings	5 years straight line
Motor vehicles (people carrier)	5 years straight line

Items of equipment are capitalised where the purchase price exceeds £1,000.

i) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

l) Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

m) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

1. Accounting policies (continued)

n) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation as described in note 1(h).

2. Prior period comparatives: statement of financial activities

	Restricted £	Unrestricted £	2021 Total £
Income from:			
Donations	815,285	157,656	972,941
Charitable activities	-	301,302	301,302
Investments	-	1,271	1,271
Other	-	1,956	1,956
Total income	815,285	462,185	1,277,470
Expenditure on:			
Raising funds	-	29,985	29,985
Charitable activities	849,890	159,332	1,009,222
Total expenditure	849,890	189,317	1,039,207
Net income / (expenditure)	(34,605)	272,868	238,263
Transfers between funds	(3,569)	3,569	-
Net movement in funds	(38,174)	276,437	238,263

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

3. Income from donations

	Restricted £	Unrestricted £	2022 Total £
Donations	2,500	15,743	18,243
Grant income (note 4)	572,150	195,168	767,318
Gift aid	-	1,043	1,043
Total income from donations	574,650	211,954	786,604

Prior period comparative

	Restricted £	Unrestricted £	2021 Total £
Donations	1,567	24,224	25,791
Grant income (note 4)	813,718	130,378	944,096
Fundraising	-	2,197	2,197
Gift aid	-	857	857
Total income from donations	815,285	157,656	972,941

4. Grant income

	Restricted £	Unrestricted £	2022 Total £
Derbyshire PCC	141,374	80,468	221,842
National Lottery	144,138	-	144,138
Derbyshire County Council	84,068	-	84,068
Henry Smith Charity	-	72,500	72,500
Unnamed donor	50,000	-	50,000
Elm Foundation	35,000	-	35,000
Lloyds Foundation	-	30,000	30,000
High Peak Borough Council	28,400	200	28,600
Brook Trust	26,055	-	26,055
Buttle Trust	25,050	-	25,050
Burton Family Charitable Trust	25,000	-	25,000
Other (< £25k)	13,065	12,000	25,065
	572,150	195,168	767,318

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

4. Grant income (continued)

Prior period comparative

	Restricted £	Unrestricted £	2021 Total £
National Lottery	193,968	-	193,968
Derbyshire PCC	140,364	7,500	147,864
Henry Smith Charity	63,000	50,000	113,000
Derbyshire County Council	90,568	500	91,068
Lloyds Foundation	50,275	20,000	70,275
Unnamed donor	50,000	-	50,000
Ministry of housing and local government	31,886	-	31,886
Smallwood Trust	30,842	-	30,842
High Peak Borough Council	21,500	5,000	26,500
Garfield Weston Foundation	-	25,000	25,000
Other (< £25k)	141,315	22,378	163,693
	<u>813,718</u>	<u>130,378</u>	<u>944,096</u>

5. Income from charitable activities

	2022 £	2021 £
Contract income	226,800	192,873
Housing benefit	110,448	105,235
Service charge	5,161	3,194
Student placement fees	1,400	-
Total income from charitable activities	<u>343,809</u>	<u>301,302</u>

All income from charitable activities in the current and prior period was unrestricted.

6. Government grants

The charitable company receives government grants, defined as funding from the National Lottery Community Fund, Office of the Derbyshire Police and Crime Commissioner, Derbyshire County Council, High Peak Borough Council, Derbyshire Dales Community Safety Partnership and the Ministry of Housing, Communities and Local Government to fund charitable activities. The total value of such grants in the period ending 31 March 2022 was £482,807 (2021: £462,850). There are no unfulfilled conditions or contingencies attaching to these grants.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

7. Total expenditure

	Raising funds £	Charitable activities £	Support and governance costs £	2022 Total £
Fundraising	857	-	-	857
Staff costs (note 10)	37,298	673,999	30,262	741,559
Staff training and recruitment	-	8,983	12,447	21,430
Travel and subsistence	-	19,584	645	20,229
Rent	-	21,838	12,000	33,838
Utilities and cleaning	-	14,254	2,984	17,238
Repairs and maintenance	-	8,407	2,663	11,070
Office costs	-	225	5,504	5,729
Insurance	-	6,029	-	6,029
Governance costs	-	-	6,600	6,600
IT and telephones	-	12,840	10,105	22,945
Licences	-	-	1,613	1,613
Legal and professional fees	-	-	3,835	3,835
Motor expenses	-	2,171	-	2,171
Service user support	-	58,487	-	58,487
Room hire	-	2,708	-	2,708
Depreciation	-	-	34,211	34,211
Grants paid to partners (note 9)	-	181,240	-	181,240
Sub-total	38,155	1,010,765	122,869	1,171,789
Allocation of support and governance costs	6,443	116,426	(122,869)	-
Total expenditure	44,598	1,127,191	-	1,171,789

Total governance costs were £6,600 (2021: £5,940)

Included in service user support costs are items purchased for individuals totalling £27,397 (2021: £15,873).

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

7. Total expenditure

Prior period comparative	Raising funds £	Charitable activities £	Support and governance costs £	2021 Total £
Fundraising	1,489	-	313	1,802
Staff costs (note 10)	25,202	582,347	12,620	620,169
Staff training and recruitment	-	3,105	2,432	5,537
Travel and subsistence	-	18,121	420	18,541
Volunteer expenses	-	768	-	768
Rent	-	24,828	7,001	31,829
Utilities and cleaning	-	15,799	1,912	17,711
Repairs and maintenance	-	12,883	1,422	14,305
Office costs	-	2,797	3,630	6,427
Insurance	-	6,512	-	6,512
Governance costs	-	-	5,940	5,940
IT and telephones	-	34,078	4,029	38,107
Licences	-	240	1,028	1,268
Legal and professional fees	-	5,046	4,447	9,493
Motor expenses	-	479	-	479
Service user support	-	47,295	-	47,295
Room hire	-	87	-	87
Depreciation	-	-	34,211	34,211
Grants paid to partners (note 9)	-	178,726	-	178,726
Sub-total	26,691	933,111	79,405	1,039,207
Allocation of support and governance costs	3,294	76,111	(79,405)	-
Total expenditure	29,985	1,009,222	-	1,039,207

Crossroads Derbyshire Ltd**Notes to the financial statements****For the year ended 31 March 2022****8. Net movement in funds**

This is stated after charging:

	2022	2021
	£	£
Depreciation	34,211	34,211
Operating lease payments	34,024	30,461
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	30	Nil
Auditors' remuneration:		
▪ Statutory audit (including VAT)	6,600	5,940

One trustee was reimbursed for professional fees (2021: Nil).

9. Grants paid to partner organisations

	2022	2021
	£	£
Elm Foundation	90,890	106,630
Derbyshire Wish	90,350	72,096
Total grants paid to partner organisations	181,240	178,726

10. Staff costs and numbers

Staff costs were as follows:

	2022	2021
	£	£
Salaries and wages	658,705	550,956
Social security costs	48,986	37,471
Pension costs	30,806	25,901
Agency staff	3,062	5,841
	741,559	620,169

No employee earned more than £60,000 during the year.

The key management personnel of the charitable company comprise the trustees, Chief Executive Officer, and the Operations Manager. The total employee benefits of the key management personnel were £93,153 (2021: £90,773).

	2022	2021
	No.	No.
Average head count	33.00	30.00

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

11. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

12. Tangible fixed assets

	Building refurbishments £	Equipment, furniture and fittings £	Motor vehicles £	Total £
Cost				
At 1 April 2021	146,135	17,921	7,000	171,056
Additions in year	-	-	-	-
At 31 March 2022	<u>146,135</u>	<u>17,921</u>	<u>7,000</u>	<u>171,056</u>
Depreciation				
At 1 April 2021	87,266	10,510	4,200	101,976
Charge for the year	<u>29,227</u>	<u>3,584</u>	<u>1,400</u>	<u>34,211</u>
At 31 March 2022	<u>116,493</u>	<u>14,094</u>	<u>5,600</u>	<u>136,187</u>
Net book value				
At 31 March 2022	<u>29,642</u>	<u>3,827</u>	<u>1,400</u>	<u>34,869</u>
At 31 March 2021	<u>58,869</u>	<u>7,411</u>	<u>2,800</u>	<u>69,080</u>

13. Debtors

	2022 £	2021 £
Trade debtors	15,428	4,400
Prepayments	5,148	4,626
Accrued income	6,239	9,857
Other debtors	<u>857</u>	<u>857</u>
	<u>27,672</u>	<u>19,740</u>

14. Creditors: amounts due within 1 year

	2022 £	2021 £
Trade creditors	19,756	-
Accruals	40,950	23,195
Other taxation and social security	18,070	13,333
Other creditors	<u>-</u>	<u>3,824</u>
	<u>78,776</u>	<u>40,352</u>

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

15. Analysis of net assets between funds

	Restricted funds £	Designated funds £	General funds £	Total funds £
Tangible fixed assets	-	34,869	-	34,869
Current assets	144,616	226,000	290,945	661,561
Current liabilities	<u>(7,438)</u>	<u>-</u>	<u>(71,338)</u>	<u>(78,776)</u>
Net assets at 31 March 2022	<u>137,178</u>	<u>260,869</u>	<u>219,607</u>	<u>617,654</u>
Prior period comparative				
	Restricted funds £	Designated funds £	General funds £	Total funds £
Tangible fixed assets	-	69,080	-	69,080
Current assets	150,108	176,000	302,814	628,922
Current liabilities	<u>-</u>	<u>-</u>	<u>(40,352)</u>	<u>(40,352)</u>
Net assets at 31 March 2021	<u>150,108</u>	<u>245,080</u>	<u>262,462</u>	<u>657,650</u>

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

16. Movements in funds

	At 1 April 2021 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2022 £
Restricted funds					
Activities	1,187	-	(3,318)	2,131	-
Befriending service	-	17,363	(789)	-	16,574
Children's equipment	1,852	-	(1,249)	-	603
Children's groups	4,457	-	(3,283)	-	1,174
Community groups	4,191	-	-	-	4,191
Coronavirus emergency funding	16,330	-	(16,330)	-	-
Counselling	21,673	8,692	(16,884)	-	13,481
Children's counselling	2,248	7,614	(7,375)	-	2,487
Digital capacity	-	2,200	-	-	2,200
Essentials fund	-	5,261	(3,640)	-	1,621
Floating support	8,426	47,722	(56,148)	-	-
Freedom project	4,410	1,500	(1,818)	-	4,092
Grants to service users	3,044	25,940	(28,444)	-	540
Harmony	14,078	126,192	(112,583)	-	27,687
Outreach	59,687	325,666	(329,341)	-	56,012
People carrier	2,095	2,500	(2,171)	-	2,424
School uniform fund	968	1,000	(877)	-	1,091
Security items	5,462	3,000	(5,461)	-	3,001
Total restricted funds	150,108	574,650	(589,711)	2,131	137,178
Unrestricted funds					
<i>Designated funds:</i>					
Fixed asset fund	69,080	-	(34,211)	-	34,869
Contingency reserve fund	176,000	-	-	50,000	226,000
<i>Total designated funds</i>	245,080	-	(34,211)	50,000	260,869
General funds	262,462	557,143	(547,867)	(52,131)	219,607
Total unrestricted funds	507,542	557,143	(582,078)	(2,131)	480,476
Total funds	657,650	1,131,793	(1,171,789)	-	617,654

16. Movements in funds (continued)

Purposes of restricted funds

Activities

We have specific funding to arrange trips, activities, classes and interactive sessions with our refuge residents and also with families that we support in the community.

Befriending service

Funding to establish a volunteer befriending service for survivors of domestic abuse who need additional support to access groups and activities in the local community.

Children's equipment

Funding for specialist equipment for children moving into refuge, such as sterilisers, safety gates, home schooling equipment, pushchairs and prams or any other safety / practical item that will make children safe and well supported.

Children's groups

Funding for our well established Me2 Children's Group Work, supporting children aged 5-12 who have experienced domestic abuse. The Me2 Programme runs for 12 weeks and focuses on safety, healthy relationships, mental health and self-esteem. This funding is also used to support our school holiday groups for children.

Community groups

This funding is for groups for adults and children to recover from and better understand the impacts of domestic abuse on the whole family.

Coronavirus emergency funding

This fund was established at the onset of the Covid-19 pandemic to provide additional support to meet the challenges of working remotely during the lockdown period. These funds were all spent prior to April 2021.

Counselling / Children's counselling

This programme focuses on providing counselling and aftercare to survivors of domestic abuse who may be suffering mental health issues as a result of their experiences.

Digital capacity

A small fund established to help us improve our digital capability and adapt to new ways of working.

Essentials fund

Funding to provide household support, such as groceries and utilities, to families.

Floating support

We have four stand-alone properties for young women who are moving on from the Harmony Project. This fund supports young women as they establish their own tenancies in the local area. The properties are also used to provide safe, secure accommodation for anyone fleeing abuse who may not find shared refuge accommodation suitable for their needs.

Notes to the financial statements

For the year ended 31 March 2022

16. Movements in funds (continued)

Purposes of restricted funds (continued)

Freedom project

The Freedom Programme is a series of twelve weekly workshops focusing on tactics used by an abusive person. The programme is designed to help women to identify abusive relationships.

Grants to service users

We secure funding from bodies such as Rotary Clubs and others specifically to support individuals and families in need as a result of their abuse.

Harmony

The Harmony Project is a specialist domestic abuse refuge and targeted support service for young women aged 16-24 and their children. The project works with young women who are escaping abuse. We support them to improve their emotional health and well-being and work with them around their children's practical needs.

Outreach

This programme works with women and men who need support to leave an abusive relationship or who need help recovering from their experiences. The programme provides support and advice around safety, housing, health and wellbeing. We also support children living in the community who are living with and recovering from domestic abuse. Our team support children living in their own homes and also those living in refuge properties in the Derbyshire Dales.

People carrier

This funding is provided to pay for the vehicle running costs of the people carrier.

School uniform fund

We raise funds each year to make sure that no child has to start a new school with inappropriate uniform.

Security items

Funding to provide cameras, lock changes, window locks etc.

Purposes of designated funds

Fixed asset fund

The net book value of any assets purchased with restricted funds are held in this designated fund. Depreciation on the assets is charged to the fund each year.

Contingency reserve fund

This figure represents the winding up costs of the charity including all redundancy and notice pay and all contractual obligations such as rent, IT and phone contracts and termination fees.

Transfers between funds

Transfers into the activities fund are to cover the overspend from general reserves.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

16. Movements in funds (continued)

Prior period comparative

	At 1 April 2020 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
Restricted funds					
Activities	525	1,000	(338)	-	1,187
Children's equipment	451	2,000	(599)	-	1,852
Children's groups	10,061	41,144	(46,748)	-	4,457
Community groups	4,191	-	-	-	4,191
Core	17,496	4,000	(21,496)	-	-
Coronavirus emergency funding	-	442,506	(426,176)	-	16,330
Counselling	17,258	7,007	(2,592)	-	21,673
Children's counselling	6,603	-	(4,355)	-	2,248
Floating support	31,208	30,494	(53,276)	-	8,426
Freedom project	4,698	-	(288)	-	4,410
Grants to service users	128	19,634	(16,718)	-	3,044
Harmony	32,580	145,260	(163,762)	-	14,078
Online advertising Dales	-	1,950	(1,950)	-	-
Outreach	54,948	110,790	(106,051)	-	59,687
People carrier	3,239	-	(1,144)	-	2,095
School uniform fund	1,327	-	(359)	-	968
Security items	-	9,500	(4,038)	-	5,462
Harmony children's worker	3,569	-	-	(3,569)	-
Total restricted funds	188,282	815,285	(849,890)	(3,569)	150,108
Unrestricted funds					
<i>Designated funds:</i>					
Fixed asset fund	101,861	-	(34,211)	1,430	69,080
Contingency reserve fund	-	-	-	176,000	176,000
<i>Total designated funds</i>	<i>101,861</i>	<i>-</i>	<i>(34,211)</i>	<i>177,430</i>	<i>245,080</i>
General funds	129,244	462,185	(155,106)	(173,861)	262,462
Total unrestricted funds	231,105	462,185	(189,317)	3,569	507,542
Total funds	419,387	1,277,470	(1,039,207)	-	657,650

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2022

17. Operating lease commitments

The charity had operating leases at the year end with total future minimum lease payments as follows:

	2022 £	2021 £
Amount falling due:		
Within 1 year	16,310	23,902
Within 1 - 5 years	8,004	21,567
Over 5 years	<u>160</u>	<u>-</u>
	<u>24,474</u>	<u>45,469</u>

18. Related party transactions

There were no related party transactions during the current or prior period.