

Annual Review 2020-2021



Crossroads
DERBYSHIRE

Message from the Chair



Welcome to our Annual Review for 2020-21. The year has been dominated by the impact of the Covid-19 pandemic and we are so proud of our staff, volunteers and service users for their resilience and determination throughout this period.

Despite the challenges there is plenty to be proud of. In January we celebrated the passing of the new DVA Bill in Parliament, and while there is still much to be done we recognise this positive step in protecting victims of abuse, particularly children who will be recognised as victims in their own right for the first time.

I was pleased to see the charity take an active part in campaigning both locally and nationally this year. I'd like to congratulate Sharon, one of our Team Leads, who contributed to an influential report published by Women's Aid. The "Making Children Visible" report will be circulated to commissioners and policy makers, and will help to inform good practice alongside the DVA Bill.

In March 2021 our CEO Vicky Bunnage, along with over 90 CEOs from the UK's largest domestic abuse services, co-signed a letter to Boris Johnson to express our concerns about the government's response to male violence.

We have taken part in local, regional and national campaigns and consultations this year as well as raising awareness through our social media channels, and this remains a key part of our work. It has been more important than ever this year to represent the voices of our service users, as we navigate the pandemic, the impact of Brexit and the legal changes resulting from the new DVA Bill.

We are so grateful to our staff and volunteers for their resilience in adapting to change and we are so proud of our service users who have shown such strength and courage throughout this time.

Elaine McDonald - Chair of Trustees

Chief Executive's Report



I'd like to warmly welcome you to our Annual Review for the year 2020-21. It's certainly been an eventful first year in my role as CEO and we have faced some extreme challenges within our charity and across the sector.

I am so proud of the Crossroads staff, trustees and volunteers for showing such dedication, resilience and passion to support victims of abuse throughout the Covid-19 pandemic. The crisis has really brought out the best in the team, and we are so fortunate to have such a fantastically committed group of people working for the charity. They are a credit to the organisation.

I am also proud that we have continued to set up new initiatives and to develop our services in response to the most urgent needs locally. This year we have successfully set up two new properties for families moving on from refuge. The need for these has never been greater and we are pleased that they have been in constant use since we first opened them in August 2020.

We have also developed our services for young people, and in particular were very pleased to secure National Lottery funding alongside our consortium partners to expand our work with young people at risk of entering unhealthy relationships. We have also expanded our children's counselling service, at a time when the need has never been greater.

This year has really shown how strong our local community is, and we really value all of the support we have received, from donations of food, clothing, children's equipment and household items to supporting us by fundraising and donating money, it really has helped us at one of the most difficult times for victims of domestic abuse. Most of all I would like to thank our service users for their continued bravery. You all inspire us every day to keep going. Thank you.

Vicky Bunnage - Chief Executive

At a glance...

23 young women used the Harmony Project and follow-on support

13 children were supported at the Harmony Project

181 children were helped to recover from domestic abuse

40 women were helped in their recovery by our counselling and Freedom Programme

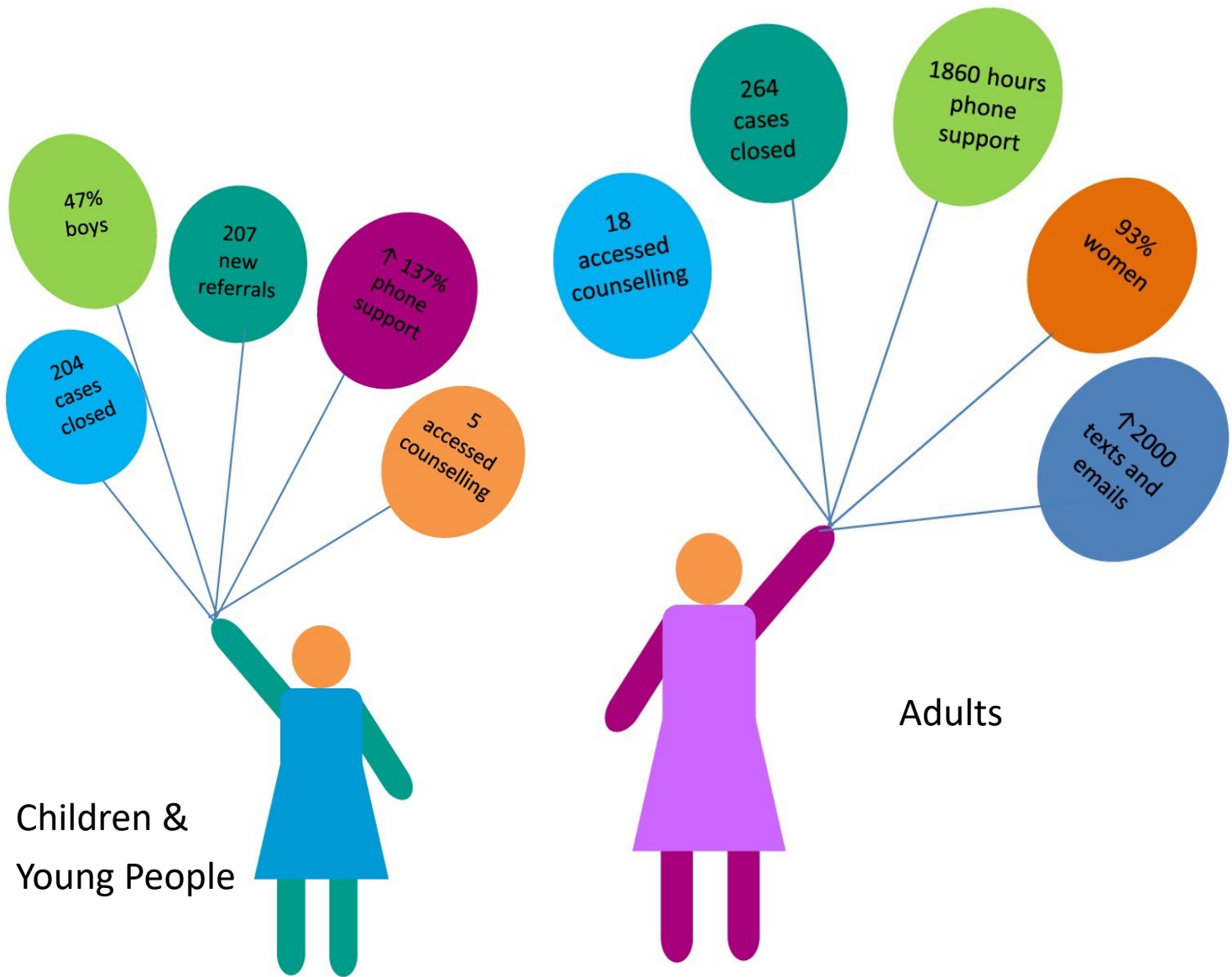
31 people were helped by the WAGS or We Can Change Project

680 people directly benefited from our work

372 adults were supported in the community

...28% more than last year

Over 3,750 hours were spent on direct support for adult service users



For every £1 we raised, 3p was spent on generating further income

Adult Outreach Service

Our outreach team works with adults who need support to leave an abusive relationship or to recover from their experiences. They provide support around safety, housing, health and wellbeing.

We provide domestic abuse outreach support for adults living in the High Peak and Derbyshire Dales. We provide intensive support during times of transition, help people to leave an abusive relationship and keep themselves safe. We provide court support to clients facing legal issues and we have designated Development Leads who focus on housing, legal issues and recovery work.

We saw a dramatic rise in referrals from March to June 2020 in immediate response to the Covid-19 pandemic. We were able to very quickly relocate our outreach team to work from home while maintaining a full service to adults over the telephone. The situation brought significant challenges to our clients including financial hardship, safety issues and increased risk of serious abuse. Our staff have shown incredible commitment to maintaining a safe service for clients across the region.



**Average wait time
from referral to
allocation was 8 days,
which is down by 12%.**

Counselling and support

We provide counselling and aftercare to survivors of domestic abuse who may be suffering from mental health issues as a result of their abuse. We focus on a healthy, safe future for all the family.

COUNSELLING SERVICE

We recruited a further four volunteer counsellors, making a team of eight counsellors with clients in both the High Peak and the Derbyshire Dales. The counselling service moved to telephone counselling in March 2020 due to Covid-19 but we were able to continue to support all of our existing clients. We provided counselling to 22 clients this year, a rise of 22%.

We are proud that we were able to maintain our counselling service throughout the lockdown period, at a time when our clients needed this support more than ever.

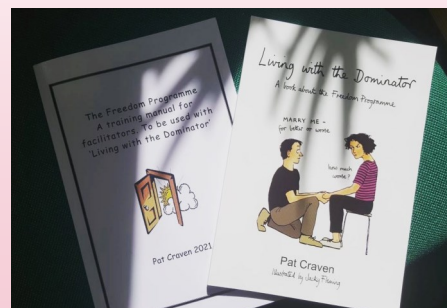
"If it wasn't for Crossroads, I'd be a crumbling mess on the floor."

FREEDOM PROGRAMME

Despite being forced to cancel our in-person Freedom Programme group work in spring 2020, we were able to start offering online Freedom Programme groups during the year.

In total we delivered group work to 18 women during the year, and our online groups have proved very popular.

The Freedom Programme offers a 12-week course for women to look at the patterns of the perpetrator and the effects of domestic abuse on their children.



Children's Services

We operate two well-respected services for children: Me2 groupwork operates alongside our services for individual children in refuge and the community.

Work with children has been more severely impacted by the Covid-19 pandemic than our work with adults. School closures and restrictions made it very difficult to offer face-to-face work in the early months. Despite this, the team have continued to operate a high quality service for children and young people across the High Peak and Dales.

We supported families who were isolating at home throughout the crisis by providing activities, food parcels, games, workbooks, and even provided laptops for some families who couldn't access home schooling.

The team have secured over £30,000 in grants for families via the Buttle Trust and other funders, meaning that families who have fled abuse have access to educational resources, laptops, school uniform, furniture and sports equipment. These grants have made a tremendous difference to families.

"It has helped his anxiety and enabled him to feel more confident."

We work with children in the community and also those living in refuge properties. This year the number of children and young people accessing support remained high, with a total of **181** children being supported.



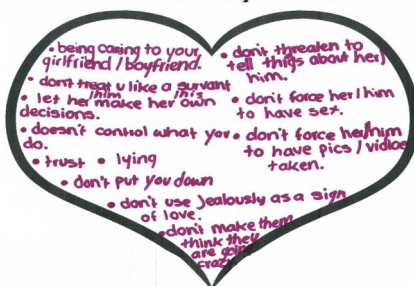
New Projects

MAKING POSITIVE CHOICES

This project works with young people at risk of entering unhealthy relationships. Many of them have experienced domestic abuse at home and have had no positive role models. We increasingly found young people were being referred to us for abuse towards a parent or sibling. In response, we now offer a structured program of support for the whole family.

We use a variety of materials to focus on anger management, healthy relationships and consequences. The project has worked with **31** young people over the last year with very positive outcomes, and we expect that number to increase next year. The project was severely impacted by lockdown but is now running as usual, with a lot of interest for upcoming groups.

What is a healthy relationship?



"I used to be upset by what happened but now it's all out, I am free like a spirit."

CHILDREN'S COUNSELLING

This project has been run as a pilot and we have received very positive feedback. Since January 2020 we have offered this service to six children. Our counsellors aim to set up a safe place where children and young people can work through experiences and feelings. It enables them to access their emotional processes through play and creativity. This ensures the counselling journey occurs at their pace, without retraumatising them.

We know there is a need for this service both from talking to the children and parents in our service and from talking to professionals and partner agencies in Derbyshire. There is currently no such service locally.

The Harmony Project

The Harmony Project offers safe accommodation, after-support and parenting support to young women aged 16-24 and their children. We were the first in the country to identify this need.

The Harmony Project is a specialist domestic abuse refuge and targeted support service for young women aged 16-24 and their children. This UK-wide project works with young women who are escaping abuse, have poor emotional health and well-being and are struggling to parent their children. We take up to five young women at a time and supported **23** women this year.

"You should win prizes for your refuge. You should be given gifts by princes and kings."

We have seen our highest ever occupancy rates this year, with 100% of beds occupied from March to September. This was due to limited move-on opportunities due to the pandemic and a national shortage of refuge spaces. During the first lockdown we supported families in emergency hotel and AirBnB spaces, and had to turn away twice as many referrals as usual. In November we used our fifth bedroom as a quarantine space for new residents, temporarily reducing the number of beds we could offer.



This year marked the 7th anniversary of offering safe accommodation to young women and their families.

Move-on Properties

We offer self-contained houses for young women to move on from the Harmony Project, as well as providing ongoing support.

We now have four stand-alone properties for young women who are moving on from the Harmony Project, but who are struggling to secure social housing or who need to retain some support from our service. The houses are also available to any adult who needs to escape abuse. This project also works with young women who resettle in their own tenancies in the local area. We hope to increase to six properties in the coming year.

"I never thought I'd be able to move with my children while everything was closed. I thought I was trapped. Thank you for everything. You have saved our lives."



Our Supporters

Grants from charitable trusts, local government and national government departments make up the majority of our income, and without them we could not survive.



Due to the unpredictability of social distancing regulations, it has not been practical to plan many of our usual fundraising activities this year. We have focused on online fundraising and applying to trusts and grants, in addition to our normal provision.

We have well established Facebook and Twitter accounts, and have recently started an Instagram page. We have used our social media presence to raise the profile of the charity and to increase awareness of the challenges faced by those experiencing domestic abuse.

These strategies have been successful due to the unerring support we receive from our local community. Throughout the pandemic, and particularly during the festive season, many reached out with offers of support. As well as generous financial donations, the community kindly donated Christmas presents, rugs, food, furniture, IT equipment, nappies, clothes, toys, TVs, kitchen equipment, and more.



Client Stories

‘SYLVIA’

Sylvia left a very violent relationship two years ago and we worked very closely with her and the children at that time to support them to rebuild their lives. We had just started working with Sylvia again prior to the lockdown because she was struggling with the after-effects of the abuse for her and her children.

"It was really hard being at home with the children during lockdown. I have no family or friends around here because we had to leave everyone behind when we came to the refuge. Thank you for being a friendly voice on the end of the phone, and thank you for organising food parcels and a school place for K. It has made such a difference."

Sylvia was left with disabilities as a result of her abuse, and was also in the shielding category. She has an eleven-year-old son who has severe behavioural problems and additional needs, and she was struggling to cope at home. Although he was able to attend school due to his vulnerabilities Sylvia did not want to send him because of the risk of infection. We have supported the family through this crisis by arranging emergency food parcels, prescriptions, access to a laptop to allow her son to join in with class work, we've provided telephone counselling from our volunteer counselling service and we have been available as a listening ear, as Sylvia has no friends or family locally having been moved to another area of the country to escape her abuse. Now the lockdown is over, Sylvia has attended court in relation to her abuse, and we have supported her with that. We have also resumed our one-to-one work with her son, helping him to come to terms with the abuse he witnessed as a younger child.

Treasurer's Report

This year the charity has seen its highest ever levels of income. We raised over £1 million for the first time. This was due to existing funding contracts being in place, and also because several new funders supported us in our response to the pandemic. The Covid-19 pandemic led to a rapid change in the priorities of our key funders as they responded to the immediate crisis. We were pleased that the urgent needs of the sector were met in this way, and the increase in funding was very welcome at such a difficult time.

This did mean that several repeat funders were unable to offer us long-term funding during the year, but we are pleased that through a combination of emergency funding and new funding streams we have secured all of our projects for the coming year. The additional Covid emergency funding has been crucial in allowing us to respond to the crisis and adapt to new ways of working, and it has also allowed us to invest in our IT infrastructure and increase our reserves to better reflect our current running costs.

We were unable to run any community fundraising activities this year due to the lockdowns but we did hold a successful online raffle, and we also received a number of individual donations from the local community to help us with the response to the pandemic.

I would like to extend my thanks to Godfrey Wilson for their support in carrying out our first full audit, and thank you to the staff team for their response to the crisis and success in securing emergency funding.

Karen Mitchell - Treasurer



BBC
Children in Need



Ministry of Housing,
Communities &
Local Government

Garfield Weston
FOUNDATION



Improving life for local people



The Sylvia Adams
Charitable Trust



LOTTERY FUNDED



High Peak Borough Council

LLOYDS BANK FOUNDATION
England & Wales



Feedback

I really enjoyed
learning what a
safe relationship
is.

I really liked
it I have ~~learned~~
learned lots
and would
LOVE to
do it again

I like how
we can talk
about the things
you don't
normally have
talk about.

I'd like to thank you, for all
your support & belief.

Just having someone there like
yourself during times of hardship
or confusion, sad times & good,
has been a god send.

The love & care you & the service
give is truly amazing.

I've still gained by becoming
a new woman having learnt
the biggest life lesson, never
again will I settle for less than
what we as women deserve.

You're an inspiration and it's
been a blessing to have you
by my side.

"I'm becoming part of the community. I'm ready to move on."



Crossroads
DERBYSHIRE

Domestic Abuse Services

Telephone: 01457 856675

Derbyshire Domestic Abuse Helpline: 0800 0198 668



Crossroads Derbyshire

Website: www.crossroadsderbyshire.org

Email: admin@crossroadsderbyshire.org

Address: Crossroads Derbyshire, PO BOX 22, Glossop, Derbyshire. SK13 8AE

Registered charity: 1134679

Company Limited by Guarantee No: 07164749



Company no. 07164749
Charity no. 1134679

Crossroads Derbyshire Ltd
Report and Audited Financial Statements
31 March 2021

Crossroads Derbyshire Ltd

Reference and administrative details

For the year ended 31 March 2021

Company number	07164749
Charity number	1134679
Registered office and operational address	2a Victoria Street Glossop Derbyshire SK13 8AB
Trustees	Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows: Elaine Abraham Lee (appointed 12 October 2020) Cilla Hollman Elaine McDonald Karen Mitchell Winifred Moran Lisa Morris Meera Senior Michelle Simpson Janet Lee (resigned 12 October 2020)
Chief executive officer	Vicky Bunnage
Secretary	Vicky Bunnage (appointed 29 April 2020)
Bankers	<div>CAF 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ</div> <div>The Charity Bank Limited Fosse House 182 High Street Tonbridge TN19 1BE</div> <div>HSBC 5 Great Underbank Stockport Cheshire SK1 1LH</div> <div>Vernon Building Society 19 St Petersgate Stockport Cheshire SK1 1HF</div> <div>Mansfield Building Society Regent House Regent Street Mansfield Nottinghamshire NG18 1SS</div>

Crossroads Derbyshire Ltd

Reference and administrative details

For the year ended 31 March 2021

Solicitors

Aspinall Wright
63-65 High Street West
Glossop
Derbyshire
SK13 5AZ

Auditors

Godfrey Wilson Limited
Chartered accountants and statutory auditors
5th Floor Mariner House
62 Prince Street
Bristol
BS1 4QD

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

The trustees present their report along with the financial statements of the charity for the year ended 31 March 2021.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the Memorandum and Articles of Association and the Statement of Recommended Practice - Accounting and Reporting by Charities (effective from January 2019).

Structure governance and management

Governing document

Crossroads Derbyshire is a company limited by guarantee governed by its Memorandum and Articles of Association dated 19 February 2010. It is registered as a charity with the Charity Commission.

By operation of law, all trustees are directors under the Companies Act 2006 and all directors are trustees under charity legislation and have responsibilities, as such, under both company and charity legislation.

All trustees are individuals.

Appointment of directors

As set out in the Articles of Association, trustees are directors for the purposes of company law and are appointed by ordinary resolution. Applications to join the board of trustees are handled by the Chair. New trustees are invited to interview with the Chair and Chief Executive Officer. They then follow an induction process which includes shadowing of a full board meeting, internal training on key policies and attending external training regarding the role of the trustee. The full induction process is set out in the trustee manual.

In order to manage its functions, the trustees have developed three sub-groups to oversee Finance, Fundraising and Human Resources. There are currently eight directors and they meet monthly with the Chief Executive Officer in attendance.

At the next Annual General Meeting, Karen Mitchell, Meera Senior and Lisa Morris are due to retire as trustees but are eligible for reappointment.

Four prospective trustees are currently co-opted onto the board and will be proposed as new trustees at the Annual General Meeting in October 2021. They are Abeer Omar, Hannah Burbidge, Abbie Kirkham and Rebecca Gibbons.

Delegated management

Trustees delegate the day-to-day management of the organisation to the Chief Executive Officer, Vicky Bunnage, who is employed full-time to lead the organisation both operationally and strategically. The CEO has 23 years' experience in the charity sector. Trustees meet monthly and the Chief Executive Officer produces an operational report for discussion and actions to be agreed by trustees.

The charity also employs an Operations Manager, Kerry Glennie, who works full-time with the Chief Executive Officer and the trustees to manage day-to-day service issues, safeguarding and supervision of the staff team. Kerry has a background in safeguarding within a social care setting.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

Both the Chief Executive and the Operations Manager were new to their roles in May 2020. The previous Chief Executive, Pamela Whittle, stood down in May 2020.

Staffing structure

In addition to the Chief Executive Officer and the Operations Manager there are five team leads who oversee the following:

- Accommodation;
- Community North;
- Community Central;
- Community South; and
- Counselling Service.

A further 26 full-time and part-time staff are employed across all of our services to deliver support. We also employ a full-time administrator and part-time housekeeper and there are six volunteers who deliver counselling to our service users in both the High Peak and Derbyshire Dales.

Setting pay and remuneration of key management personnel

The salary structure is agreed by trustees. Review of salaries takes place annually in February when the annual budget is being prepared. All salaries are set with reference to the NJC pay levels. Key management salaries are set in comparison with other domestic abuse providers and roles within the voluntary sector.

Objectives and activities

The purposes of the charity as set out in its governing document

"To promote any charitable purposes for the benefit of women and any children they may have, who have been or are experiencing domestic abuse or are at risk of doing so, and who are living or have sought refuge within the area of benefit; and in particular by the provision of safe housing and outreach support; and to assist men who have suffered similarly, offering outreach support where appropriate."

The main activities undertaken in relation to those purposes during the year

Crossroads Derbyshire has 42 years' experience of delivering a range of interventions for adults, children and young people who are experiencing or have experienced domestic abuse. Our primary purpose is to work with those affected, to assess immediate risk, put safety measures in place and, using a multi-agency approach, offer a support package which builds resilience against future harm.

This year we directly supported **680** individuals across all services. Our current provision includes:

- Harmony Project - safe accommodation for girls and young women aged 16-24 and their children who experience domestic abuse, sexual violence and/or forced marriage;
- Dispersed properties – four additional properties set up to support young women who are ready to move on from the Harmony Project. These properties are also available to any adult who needs safe accommodation outside of shared refuge;
- Making Positive Choices - intensive group work and one-to-one support for young people aged 11-19 experiencing abuse in their intimate relationships. In September 2021 this project will expand to work with young people at risk of harming others, including violence towards a parent;
- Domestic abuse outreach support, for adults who have experienced physical, emotional, sexual or financial abuse for adults living in the community;

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

- Individual support and group work for children and young people affected by domestic abuse at home;
- Targeted services to children and young people living in refuge accommodation in the High Peak and Derbyshire Dales;
- Counselling services to offer emotional support to those recovering from domestic abuse;
- 12-week Freedom Programme which examines the tactics of the perpetrator and looks at the patterns of domestic abuse and the effects on children who live with it; and
- Children's counselling – a targeted service for children age 6-18 who have experienced domestic abuse.

Public benefit

Adults and children in the High Peak and Derbyshire Dales areas of Derbyshire have benefited from the charity's activities by provision of services including accommodation, advice, advocacy and support to reduce risk and increase safety.

Our aims are:

- We believe adults and children have the right to live in a safe and non-threatening environment;
- We challenge discrimination and promote equality of opportunity; and
- We strive to prevent abuse by raising awareness and promoting change that lasts.

Key activities and performance

We continued to work towards our Business Plan 2019-2022. In order to ensure that the work that we do is in line with our aims and objectives, the plan is a standing item on the monthly trustees' agenda and is formally reviewed annually. Regular reviews of the plan showed that good progress had been made against actions in most areas and new developments were added to the action plan. We have continued to strengthen the organisation by bringing in significant funding from grants and trusts and some have pledged more funds in the coming year based on the success of the work we have achieved.

We are very proud that despite the impact of the Covid-19 pandemic, we were able to continue to make progress against our business plan aims. The biggest of these was a significant restructure of the staff team in order to help us to manage the growth of the charity. The staff team have adapted extremely well to the changes and the new structure has made the organisation more effective.

We were also very proud of our staff team's response to the Covid-19 situation, and we were fortunate to receive additional funding to support this response.

Short-term and longer-term objectives

Sustainability – As a result of the Covid-19 pandemic we saw a drop in community fundraising income and we did not receive grants from some of our long-term funding partners, but we were successful in securing a large number of short-term grants. This has meant we have been able to continue to offer all of our project work, and expand our teams to meet the greater demand. This has also meant that we have been able to increase our fixed reserves more quickly than planned to better reflect our current running costs.

Commissioned services – April 2020 saw us enter into a new contract with Derbyshire County Council to deliver outreach services to adults and children across the High Peak and Derbyshire Dales. We deliver this work in partnership with The Elm Foundation and Derbyshire WISH, with Derbyshire WISH acting as contract lead. This means we now work in a larger area of the Derbyshire Dales. The contract will run for three years with a possible extension for a further three years.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

Improved partnership working – As a result of the rapidly changing funding situation brought about by the Covid-19 pandemic, we have strengthened our partnership working both with our consortium partners and with other statutory and voluntary agencies. This has included joint working, delivery of essentials, donations of computer equipment and support to other charities who were struggling to deliver their services safely.

Our key charity partners are The Elm Foundation and Derbyshire WISH. We have a partnership agreement in place, and delivered contracted services with them throughout the year. During the year we were also successful in a bid to the National Lottery for work with young people at risk of harming others.

We have also continued to work with Great Places (formerly Equity Housing) and we now have four dispersed properties supplied by them. We have received funding to expand to two further properties in 2021. This will further enhance our services to any families who might not be suitable for shared refuge or who are struggling to secure housing.

Our services in detail

Community outreach services

In light of the increase in staffing needed during the pandemic and the growth of the charity in recent years, we carried out a review of our structure during 2020. Our board and management identified that the flat management structure had become unsafe and needed a review. As a result, we appointed five team leads from within our existing staff team, each taking responsibility for the supervision and case allocations of between 5 and 7 staff.

We split our community outreach teams into three neighbourhood teams, with each team containing adult outreach workers, children's outreach workers and family workers.

The three neighbourhoods are:

- **North Team** – covering Glossop, New Mills, Whaley Bridge and surrounding villages;
- **Central Team** – covering Buxton and the surrounding areas; and
- **South Team** – covering the Dales area.

We carried out internal recruitment and appointed three of our existing staff to the post of team leads.

We also appointed five members of staff to the role of development lead with specialisms in:

- Housing and homelessness;
- Legal and MARAC;
- Adult recovery work;
- Children's recovery work; and
- Young People's group work.

The changes took effect from January 2021 and have proved extremely successful in improving the level of support offered to staff through supervision, meaning that we are offering a safer and more effective service to our clients.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

Services to adults

We provide domestic abuse outreach support for adults living in the High Peak and Derbyshire Dales, including some very isolated rural communities. We provide intensive support during times of transition, help people to leave an abusive relationship and keep themselves safe. We provide court support to clients facing legal issues and we have designated development leads who focus on housing, legal issues and recovery work such as the Freedom Programme.

During the year we supported **372** adults in the community, which was a **28%** increase on the previous year.

We support our clients to access legal remedies and address housing needs, criminal and family law issues and emotional support. We have strong referral pathways with other agencies so that we can refer or signpost on, for example, drug and alcohol services, mental health teams and sexual violence services. We also support clients who have financial issues and we make regular referrals to the local food banks.

We saw a dramatic rise in referrals in March 2020 in immediate response to the Covid-19 pandemic. We were able to very quickly relocate our outreach team to work from home while maintaining a full service to adults over the telephone. The situation brought significant challenges to our clients including financial hardship, safety issues and increased risk of serious abuse. We worked with local police to make them aware of anyone we had particular concerns about. Our staff have shown incredible commitment to maintaining a safe service for clients across the region.

Despite being forced to cancel our in-person Freedom Programme group work in spring 2020, we were able to start offering online Freedom Programme groups during the year. In total, we delivered group work to 18 women during the year, and our online groups have proved very popular. The Freedom Programme offers a 12-week course for women to look at the patterns of the perpetrator and the effects of domestic abuse on their children.

Counselling service- We recruited a further four volunteer counsellors, making a team of eight counsellors with clients in both the High Peak and the Derbyshire Dales. The counselling service moved to telephone counselling in March due to Covid-19 but we were able to continue to support all of our existing clients. We provided counselling to 22 clients this year, a rise of 22%.

Services to children and young people

Work with children has been more severely impacted by the Covid-19 pandemic than our work with adults. The school closures and restrictions made it very difficult to offer face-to-face work in the early months of the pandemic. Despite this, the team have continued to operate an extremely high quality service for children and young people across the High Peak and Dales. They worked throughout the crisis to support children by providing activities, food parcels, games, workbooks, and in some cases they secured laptops for families who couldn't access homeschooling.

The team have secured grants for families via grantmakers such as the Buttle Trust, meaning that families who have fled abuse have access to educational resources, laptops, school uniform, furniture and sports equipment. These grants have made a tremendous difference to families during a very difficult year.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

We work with children in the community and also those living in refuge properties, including those living in our accommodation and also in properties managed by Derbyshire WISH, one of our consortium partners. This year the number of children and young people accessing support remained high, with a total of 181 children being supported.

Our Me2 Group Work for children has not operated during the year, but instead staff have offered one-to-one support and have also provided support to whole families in the early months of lockdown when our adult services were stretched.

Specialist work with young people

During the year we secured lottery funding to offer a specialist service to young people, including those at risk of harming others.

Previously we ran two services for this age group:

WAGS (Women and Girls Safe) - this project previously supported young women at risk of entering abusive relationships.

We Can Change - This project worked with young people at risk of harming others.

Feedback from the young people told us that the division of genders was no longer appropriate, and we also recognised that sometimes we were supporting the same young people through both projects. Therefore we have brought all of our young people's work together and sessions will be tailored to meet individuals' needs. This new project is called Making Positive Choices.

Making Positive Choices

This project works with young people who are at risk of entering unhealthy relationships. Many of these young people have experienced domestic abuse in the home as they have been growing up and there have been no positive role models in their lives. We were finding that an increasing number of young people are being referred to us where there is abuse towards a parent or sibling. In response to this, we now offer a structured programme of supportive intervention for the family, as part of this project. We secured a joint lottery bid with our consortium partners to expand this project to work one-to-one with young people and to extend the project. It was severely impacted by the imposed lockdown conditions but is now running as usual, with a lot of interest for groups due to start in September 2021.

Thanks to funding from the National Lottery and the Porticus Foundation, we will be able to offer group work, one-to-one work and specialist family work. In particular, we are very pleased that we will be able to offer targeted support to families where abuse is being directed towards parents.

The group uses a variety of resources including books, films and games to help young people to understand what a healthy relationship looks like. Young people learn strategies for managing anger as well as looking at the potential consequences of their actions. This project has worked with 31 young people over the last year with some very positive outcomes, and we expect to hugely increase the numbers of young people accessing the project in the coming year.

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Report of the trustees

For the year ended 31 March 2021

Accommodation services

Our shared refuge, The Harmony Project, is a specialist domestic abuse refuge and targeted support service for young women aged 16-24 and their children. This UK-wide project works with young women who are escaping abuse, have poor emotional health and well-being and are struggling to successfully parent their children. We take up to five young women at a time and house an average of 21 women each year.

We have seen our highest ever occupancy rates this year, with 100% of beds occupied from March to September 2020. This was mainly due to the limited move-on opportunities due the pandemic and the increase in demand due to a national shortage of refuge spaces. During the first lockdown we also supported families in emergency hotel and AirBnB spaces.

Harmony floating support - We also have four stand-alone properties for young women who are moving on from the Harmony Project, but who are struggling to secure social housing or who need to retain some support from our service. This project also works with young women who resettle in their own tenancies in the local area.

Our accommodation services were directly funded this year by High Peak Borough Council, Reaching Communities, MHCLG, the Burton Family Charitable Trust, income from housing benefit and several grants from smaller charitable trusts and local community supporters. We also received emergency funding for our accommodation services due to the Covid-19 pandemic.

Governance

We ended the year with eight trustees, with a further four potential trustees having been co-opted onto the board. Our board of trustees are extremely committed and attendance at monthly meetings continues to be high. From March 2020, trustees were unable to meet in person due to Covid-19. The board continued to meet to the pre-arranged schedule using online virtual meetings. These have proved very successful and we will look to continue this for trustees who might otherwise be unable to attend meetings in person. This year, trustees have been active in overseeing the review of the risk register and the business plan, with the Chief Executive leading on these pieces of work.

There are three sub-groups: the finance sub-group, who meet and oversee the organisational finance issues, ensuring we are compliant with Charity Commission regulations; the HR sub-group, who meet when required to address any issues relating to policy and disciplinary issues; and finally, the fundraising group, whose members work with volunteers and the Chief Executive to support regular fundraising events. We have held online fundraising events during the year which trustees have supported and also our Chair has delivered various presentations to ensure that the work of the organisation is publicised across Derbyshire.

The difference the charity's performance during the year has made to the beneficiaries of the charity

We record service users' journeys using outcomes stars. Clients are asked to rate themselves out of ten on each point of the star, with each point representing a different issue. These differ across the service depending on the client group, but all cover the main issues of safety, self-esteem and wellbeing. Service users are asked questions at the start of service, and again at the end. These help us to see where we are having a benefit, and also help the service users to see the progress they have made. Our findings are shared with our trustees and local partners, funders and Women's Aid nationally, and the service is reviewed regularly to adapt to changing needs, such as the increasing need to focus on online safety.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

We recorded outcomes for **185** adults in the year. The biggest improvements were Confidence and self-esteem (91% showed improvement), Hopes, Goals and Dreams (90% showed improvement) and Children and Parenting (90% showed improvement).

We see consistently high outcomes for children in our service. This year, of the **148** children who left the service, 96% showed an improvement in Safety, and 94% showed an improvement in Personal Development.

Of the 23 women we have supported at the Harmony Project, 20 needed external support for poor mental health, either from their GP or from specialist services. During their time with us, 82% showed improvement. 11 presented with serious drug or alcohol misuse. Of these, 81% showed an improvement in their substance misuse while in the project.

Some feedback from our clients:

"Thanks, you're amazing."

I'd like to thank you, for all your support and belief.

Just having someone there like yourself during times of hardship or confusion, sad times and good, has been a godsend.

The love and care you and the service give is truly amazing.

I have gained by becoming a new woman having learnt the biggest life lesson, never again will I settle for less than what we as women deserve."

The degree to which the achievements and performance during the year have benefited wider society

Crossroads Derbyshire is represented in a number of strategic groups, namely the Domestic Abuse Police Scrutiny Panel, Women's Aid forum, Housing forums, MARAC and more. Our presence in these groups enables us to contribute to the wider agenda for domestic abuse and sexual violence and to share our knowledge and best practice as well as learning from others. Improved reporting using the On Track database allows us to record demographics and outcomes that are collected in a variety of ways; the findings contribute to a national data set which in turn influences national strategic plans for domestic abuse guidance and services.

On a local level, we inform the public and other professionals by raising awareness of the issues for those experiencing abuse and give advice on how to access support. We have been delighted this year to work closely with healthcare professionals, giving talks to GPs and practice nurses locally. We have delivered training with the local DWP office, to help those working with benefits claimants who may be experiencing abuse. We have also taken part in events for local housing agencies and other charities and organisations, where agencies are invited to meet providers and learn about the services on offer and how to refer them.

During the year we have contributed to the campaign to introduce the new DVA Bill. We also met with our local MP to discuss local provision of domestic abuse services, and signed a joint letter to Prime Minister Boris Johnson around the response to the Sarah Everard case.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

Finance and fundraising strategy

The Covid-19 pandemic led to a rapid change in the priorities of our key funders, as they responded to the immediate crisis. As a result, we received a number of large grants to help us meet the immediate needs of victims of domestic abuse. We were pleased that the urgent needs of the sector were met in this way, and the increase in funding was very welcome at such a difficult time.

This did mean that several repeat funders were unable to offer us long-term funding during the year, but we are delighted that through a combination of emergency funding and new funding streams, we have secured all of our projects for the coming year.

It was also fortunate that we entered the pandemic with two significant long-term funders already secured. The tender with Derbyshire County Council and the five-year lottery grant for our refuge had both been agreed prior to March 2020 and continued as planned.

The additional Covid emergency funding has been crucial in allowing us to respond to the crisis and adapt to the new way of working, and it has also allowed us to invest in our IT infrastructure and increase our reserves to better reflect our current running costs.

We were unable to run any community fundraising activities this year due to the lockdowns but we did hold a successful online raffle, and we also received a number of individual donations from the local community to help us with the response to the pandemic.

Income this year has been derived from housing benefit, grants from Derbyshire County Council, the National Lottery, Garfield Weston, High Peak Borough Council, BBC Children In Need, Lloyds Foundation, the Burton Family Charitable Trust, Sylvia Adams Charitable Trust, the VAWG Fund, Henry Smith Charity, Ministry of Justice, Police and Crime Commissioner and an anonymous donor alongside a range of small grants and donations. Income also came from investment of reserves and an increase in high-profile fundraising events, aided by the fundraising sub-group and volunteers from the local community.

Crossroads Derbyshire aim to uphold the very highest fundraising standards and practices and to stay well-informed on fundraising best practice. To date, Crossroads Derbyshire has not received any complaints with regards to fundraising activities and are mindful not to undertake fundraising activities that intrude on privacy, are unreasonably persistent, or put any person, especially vulnerable people, under undue pressure to donate. Crossroads Derbyshire do not employ or engage with any external fundraising agencies and do not undertake any street-fundraising or telephone cold-calling. Crossroads Derbyshire review their fundraising policy on an annual basis.

Funding strategy

There is a three-year funding strategy in place which was reviewed in March 2021 and this strategy sits alongside our Business Plan. The strategy is reviewed regularly and enables us to track funding progress and plan in advance for funding streams that are at risk or are near to their end date. This also helps us to look at other funding opportunities and potential funding streams. The organisational risk register identifies risks to funding and operational issues and enables us to plan well in advance to mitigate risk.

Financial review

The trustees are pleased that the charity has been so successful in securing additional funding over the past year, despite the significant challenges faced by the pandemic and the changes within the staff team.

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

The charity's total income was £1,277,470 which was an increase of £593,343 compared to the previous year. This increase was due to a significant number of grants relating to our response to the Covid-19 pandemic, including £178,726 of grants that were distributed to our consortium partners, The Elm Foundation and Derbyshire WISH.

We are mindful that despite the additional funding received as a result of the Covid-19 situation and the lockdown, this came with an increase in costs to meet demand. Our expenditure this year was £1,039,207 which was £336,219 higher than the previous year. Again this was due to our response to the pandemic, and the need to recruit more staff to meet demand.

Due to the rapidly changing nature of funding during the pandemic, we ended the year with an additional £238,263 of unrestricted income. This will be used in the coming 18 months to retain the additional staff as we emerge from the pandemic and see a huge increase in demand for our services.

We are satisfied that there are sufficient multi-year grants in place to secure services for the next 2-3 years, and we will continue to endeavour to sustain services without the use of reserves; at the same time any agreed use of reserves for the coming year will be closely monitored. Finances continue to be well managed by the Finance sub-group and trustees on a monthly basis, ensuring that income and expenditure are in line with the annual budget.

Reserves policy

In general Crossroads Derbyshire has set out a level of reserves required for sound management.

Crossroads Derbyshire will put aside some of our current income as a reserve against any future financial uncertainties. This will allow some level of certainty to our planning and ensure we can:

- provide a basic level of service in line with our charitable objects for a period of at least three months;
- meet the cost of service development;
- protect investment in premises, equipment and staff; and
- meet any possible redundancy costs.

A designated contingency fund of £176,000 has been carried forward. This has increased by £55,000 compared to last year. Trustees reviewed the amount needed for reserves in the year and agreed a one-off increase in reserves due to the rapid increase in running costs. This amount has now been ring-fenced as a new designated fund. This figure represents the winding up costs of the charity including all redundancy and notice pay and all contractual obligations such as rent, IT and phone contracts and termination fees. We will continue to monitor the reserves over the next three years with the aim of holding reserves of three months' expenditure (currently £260,000).

Statement of responsibilities of the trustees

The trustees (who are also directors of the charity for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

Crossroads Derbyshire Ltd

Report of the trustees

For the year ended 31 March 2021

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware;
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity guarantee to contribute an amount not exceeding £10 to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Auditors

Godfrey Wilson Limited were appointed as auditors to the charitable company during the year and have expressed their willingness to continue in that capacity.

The report was approved by the board on 8 November 2021

Karen Mitchell

Karen Mitchell - Trustee

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

Opinion

We have audited the financial statements of Crossroads Derbyshire Ltd (the 'charity') for the year ended 31 March 2021 which comprise the statement of financial activities, balance sheet, statement of cash flows and the related notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report (incorporating the directors' report) have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

Other matter

The financial statements for the year ended 31 March 2020 were not audited because the charity was below the statutory audit threshold.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement set out in the trustees' report, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The procedures we carried out and the extent to which they are capable of detecting irregularities, including fraud, are detailed below:

(1) We obtained an understanding of the legal and regulatory framework that the charity operates in, and assessed the risk of non-compliance with applicable laws and regulations. Throughout the audit, we remained alert to possible indications of non-compliance.

(2) We reviewed the charity's policies and procedures in relation to:

- Identifying, evaluating and complying with laws and regulations, and whether they were aware of any instances of non-compliance;
- Detecting and responding to the risk of fraud, and whether they were aware of any actual, suspected or alleged fraud; and
- Designing and implementing internal controls to mitigate the risk of non-compliance with laws and regulations, including fraud.

(3) We inspected the minutes of trustee meetings.

(4) We enquired about any non-routine communication with regulators and reviewed any reports made to them.

(5) We reviewed the financial statement disclosures and assessed their compliance with applicable laws and regulations.

(6) We performed analytical procedures to identify any unusual or unexpected transactions or balances that may indicate a risk of material fraud or error.

(7) We assessed the risk of fraud through management override of controls and carried out procedures to address this risk. Our procedures included:

- Testing the appropriateness of journal entries;
- Assessing judgements and accounting estimates for potential bias;
- Reviewing related party transactions; and
- Testing transactions that are unusual or outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. Irregularities that arise due to fraud can be even harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

Independent auditors' report

To the members of

Crossroads Derbyshire Ltd

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Alison Godfrey

Date: 10 November 2021

Alison Godfrey FCA
(Senior Statutory Auditor)

For and on behalf of:

GODFREY WILSON LIMITED

Chartered accountants and statutory auditors
5th Floor Mariner House
62 Prince Street
Bristol
BS1 4QD

Crossroads Derbyshire Ltd

Statement of financial activities *(incorporating an income and expenditure account)*

For the year ended 31 March 2021

	Note	Restricted £	Unrestricted £	2021 Total £	Restated 2020 Total £
Income from:					
Donations	3	815,285	157,656	972,941	476,799
Charitable activities	5	-	301,302	301,302	205,783
Investments		-	1,271	1,271	1,545
Other		-	1,956	1,956	-
Total income		<u>815,285</u>	<u>462,185</u>	<u>1,277,470</u>	<u>684,127</u>
Expenditure on:					
Raising funds		-	29,985	29,985	29,485
Charitable activities		<u>849,890</u>	<u>159,332</u>	<u>1,009,222</u>	<u>673,503</u>
Total expenditure	7	<u>849,890</u>	<u>189,317</u>	<u>1,039,207</u>	<u>702,988</u>
Net income / (expenditure)		(34,605)	272,868	238,263	(18,861)
Transfers between funds		<u>(3,569)</u>	<u>3,569</u>	<u>-</u>	<u>-</u>
Net movement in funds	8	<u>(38,174)</u>	<u>276,437</u>	<u>238,263</u>	<u>(18,861)</u>
Reconciliation of funds:					
Total funds brought forward		<u>188,282</u>	<u>231,105</u>	<u>419,387</u>	<u>438,248</u>
Total funds carried forward		<u><u>150,108</u></u>	<u><u>507,542</u></u>	<u><u>657,650</u></u>	<u><u>419,387</u></u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 16 to the accounts.

The 2020 comparatives have been restated to recognise additional debtors and creditors, and to reclassify income to better comply with the SORP. Further details are set out in note 19.

Crossroads Derbyshire Ltd

Balance sheet

As at 31 March 2021

	Note	£	2021 £	Restated 2020 £
Fixed assets				
Tangible assets	12		<u>69,080</u>	<u>103,291</u>
Current assets				
Debtors	13	19,740		6,887
Cash at bank and in hand		<u>609,182</u>		<u>327,933</u>
		628,922		334,820
Liabilities				
Creditors: amounts falling due within 1 year	14	<u>(40,352)</u>		<u>(18,724)</u>
Net current assets			<u>588,570</u>	<u>316,096</u>
Net assets	15		<u><u>657,650</u></u>	<u><u>419,387</u></u>
Funds	16			
Restricted funds			150,108	188,282
Unrestricted funds				
Designated funds			245,080	101,861
General funds			<u>262,462</u>	<u>129,244</u>
Total charity funds			<u><u>657,650</u></u>	<u><u>419,387</u></u>

These accounts have been prepared in accordance with the special provisions applicable to companies subject to the small companies' regime.

Approved by the trustees on 8 November 2021 and signed on their behalf by

Karen Mitchell

Karen Mitchell - Trustee

Crossroads Derbyshire Ltd**Statement of cash flows****For the year ended 31 March 2021**

	2021 £	Restated 2020 £
Cash used in operating activities:		
Net movement in funds	238,263	(18,861)
Adjustments for:		
Depreciation charges	34,211	34,211
Dividends, interest and rents from investments	(1,271)	(1,545)
Decrease / (increase) in debtors	(12,853)	(6,888)
Increase / (decrease) in creditors	21,628	10,858
Net cash provided by / (used in) operating activities	279,978	17,775
Cash flows from investing activities:		
Dividends, interest and rents from investments	1,271	1,545
Purchase of tangible fixed assets	-	(3,286)
Net cash provided by / (used in) investing activities	1,271	(1,741)
Increase / (decrease) in cash and cash equivalents in the year	281,249	16,034
Cash and cash equivalents at the beginning of the year	327,933	311,899
Cash and cash equivalents at the end of the year	609,182	327,933

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads Derbyshire Ltd meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern. Despite the impact of the Covid-19 pandemic, the charity held general funds of £262,462, cash reserves of £609,182 and a designated contingency reserve fund of £176,000 which can be drawn down if necessary as at 31 March 2021. On this basis the trustees consider that the charity will continue as a going concern for a period of at least 12 months from the date on which these financial statements are approved.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

e) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies (continued)

g) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities based on the proportion of staff time, as follows:

	2021	2020
Raising funds	4.1%	0.0%
Charitable activities	95.9%	100.0%

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Building refurbishment	5 years straight line
Equipment, furniture and fittings	5 years straight line
Motor vehicles (people carrier)	5 years straight line

Items of equipment are capitalised where the purchase price exceeds £1,000.

i) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

l) Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

m) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies (continued)

n) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation as described in note 1(h).

2. Prior period comparatives: statement of financial activities

	Restricted	Unrestricted	Restated 2020 Total
	£	£	£
Income from:			
Donations	443,637	33,162	476,799
Charitable activities	-	205,783	205,783
Investments	-	1,545	1,545
Total income	443,637	240,490	684,127
Expenditure on:			
Raising funds	-	29,485	29,485
Charitable activities	416,799	256,704	673,503
Total expenditure	416,799	286,189	702,988
Net income / (expenditure)	26,838	(45,699)	(18,861)
Transfers between funds	-	-	-
Net movement in funds	26,838	(45,699)	(18,861)

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

3. Income from donations

	Restricted £	Unrestricted £	2021 Total £
Donations	1,567	24,224	25,791
Grant income (note 4)	813,718	130,378	944,096
Fundraising	-	2,197	2,197
Gift aid	-	857	857
Total income from donations	815,285	157,656	972,941

Prior period comparative

	Restricted £	Unrestricted £	Restated 2020 Total £
Donations	-	2,033	2,033
Grant income (note 4)	443,637	21,520	465,157
Fundraising	-	9,609	9,609
Total income from donations	443,637	33,162	476,799

4. Grant income

	Restricted £	Unrestricted £	2021 Total £	Restated 2020 Total £
National Lottery	193,968	-	193,968	122,927
Derbyshire PCC	140,364	7,500	147,864	11,000
Henry Smith Charity	63,000	50,000	113,000	-
Derbyshire County Council	90,568	500	91,068	90,656
Lloyds Foundation	50,275	20,000	70,275	23,732
Unnamed donor	50,000	-	50,000	-
Ministry of housing and local government	31,886	-	31,886	41,080
Smallwood Trust	30,842	-	30,842	-
High Peak Borough Council	21,500	5,000	26,500	30,431
Garfield Weston Foundation	-	25,000	25,000	-
Foundation Derbyshire	23,966	-	23,966	-
BBC Children in Need	20,154	-	20,154	40,089
Women's Aid	20,000	-	20,000	-
Buttle Trust	15,873	-	15,873	-
Land Aid Charitable Trust	13,191	-	13,191	3,000
Burton Family Charitable Trust	10,000	-	10,000	10,000
Calypso Browning Charity	-	10,000	10,000	-
Sub-total	775,587	118,000	893,587	372,915

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

4. Grant income (continued)			2021	Restated
	Restricted	Unrestricted	Total	2020
	£	£	£	Total
				£
Sub-total from previous page	775,587	118,000	893,587	372,915
CAF Fund	7,800	-	7,800	-
Evan Cornish Foundation	7,007	778	7,785	-
Brook Trust	-	-	-	18,792
Postcode Trust	-	-	-	17,447
The Elm Foundation	-	-	-	8,731
Tampon tax community fund	-	-	-	8,061
Coop community fund	-	-	-	7,463
Screwfix	-	-	-	5,000
Other (< £5k)	23,324	11,600	34,924	26,748
	<u>813,718</u>	<u>130,378</u>	<u>944,096</u>	<u>465,157</u>
5. Income from charitable activities			2021	Restated
	Restricted	Unrestricted	Total	2020
	£	£	£	Total
				£
Contract income	-	192,873	192,873	116,000
Housing benefit	-	105,235	105,235	86,158
Service charge	-	3,194	3,194	3,625
Total income from charitable activities	<u>-</u>	<u>301,302</u>	<u>301,302</u>	<u>205,783</u>

All income from charitable activities in the prior period was unrestricted.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

6. Government grants

The charitable company receives government grants, defined as funding from the National Lottery, Derbyshire PCC, Derbyshire County Council, High Peak Borough Council, Derbyshire Dales CSP and the Ministry of Housing and Local Government to fund charitable activities. The total value of such grants in the period ending 31 March 2021 was £462,850 (2020: £296,094). There are no unfulfilled conditions or contingencies attaching to these grants.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

7. Total expenditure

	Raising funds £	Charitable activities £	Support and governance costs £	2021 Total £
Fundraising	1,489	-	313	1,802
Staff costs (note 10)	25,202	582,347	12,620	620,169
Staff training and recruitment	-	3,105	2,432	5,537
Travel and subsistence	-	18,121	420	18,541
Volunteer expenses	-	768	-	768
Rent	-	24,828	7,001	31,829
Utilities and cleaning	-	15,799	1,912	17,711
Repairs and maintenance	-	12,883	1,422	14,305
Office costs	-	2,797	3,630	6,427
Insurance	-	6,512	-	6,512
Governance costs	-	-	5,940	5,940
IT and telephones	-	34,078	4,029	38,107
Licences	-	240	1,028	1,268
Legal and professional fees	-	5,046	4,447	9,493
Motor expenses	-	479	-	479
Service user support	-	47,295	-	47,295
Room hire	-	87	-	87
Depreciation	-	-	34,211	34,211
Grants paid to partners (note 9)	-	178,726	-	178,726
Sub-total	26,691	933,111	79,405	1,039,207
Allocation of support and governance costs	3,294	76,111	(79,405)	-
Total expenditure	29,985	1,009,222	-	1,039,207

Total governance costs were £5,940 (2020: £2,821)

Included in service user support costs are items purchased for individuals totalling £15,873 (2020: £4,227).

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

7. Total expenditure

Prior period comparative	Raising funds £	Charitable activities £	Support and governance costs £	Restated 2020 Total £
Fundraising	1,220	-	-	1,220
Staff costs (note 10)	28,265	482,416	-	510,681
Staff training and recruitment	-	2,492	10,299	12,791
Travel and subsistence	-	27,181	1,243	28,424
Volunteer expenses	-	400	-	400
Rent	-	11,766	12,001	23,767
Utilities and cleaning	-	12,748	2,521	15,269
Repairs and maintenance	-	23,727	1,272	24,999
Office costs	-	-	5,314	5,314
Insurance	-	4,575	-	4,575
Governance costs	-	-	2,821	2,821
IT and telephones	-	1,963	9,943	11,906
Licences	-	-	865	865
Legal and professional fees	-	-	185	185
Motor expenses	-	-	2,576	2,576
Service user support	-	20,339	-	20,339
Room hire	-	2,302	-	2,302
Depreciation	-	-	34,211	34,211
Sundry expenses	-	343	-	343
Sub-total	29,485	590,252	83,251	702,988
Allocation of support and governance costs	-	83,251	(83,251)	-
Total expenditure	29,485	673,503	-	702,988

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

8. Net movement in funds

This is stated after charging:

	2021 £	2020 £
Depreciation	34,211	34,211
Operating lease payments	30,461	22,487
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	Nil	Nil
Auditors' remuneration:		
▪ Statutory audit (including VAT)	5,940	-
▪ Independent examination (including VAT)	-	1,380
	<u> </u>	<u> </u>

9. Grants paid to partner organisations

	2021 £	2020 £
Elm Foundation	106,630	-
Derbyshire Wish	72,096	-
	<u> </u>	<u> </u>
Total grants paid to partner organisations	<u>178,726</u>	<u>-</u>

10. Staff costs and numbers

Staff costs were as follows:

	2021 £	Restated 2020 £
Salaries and wages	550,956	447,244
Social security costs	37,471	31,171
Pension costs	25,901	21,130
Agency staff	5,841	11,136
	<u> </u>	<u> </u>
	<u>620,169</u>	<u>510,681</u>

No employee earned more than £60,000 during the year.

The key management personnel of the charitable company comprise the Trustees, Chief Executive Officer, and the Operations Manager. The total employee benefits of the key management personnel were £90,773 (2020: £79,693).

	2021 No.	2020 No.
Average head count	<u>30.00</u>	<u>26.50</u>

11. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

12. Tangible fixed assets

	Building refurbishments £	Equipment, furniture and fittings £	Motor vehicles £	Total £
Cost				
At 1 April 2020	146,135	17,921	7,000	171,056
Additions in year	-	-	-	-
At 31 March 2021	<u>146,135</u>	<u>17,921</u>	<u>7,000</u>	<u>171,056</u>
Depreciation				
At 1 April 2020	58,040	6,925	2,800	67,765
Charge for the year	<u>29,226</u>	<u>3,585</u>	<u>1,400</u>	<u>34,211</u>
At 31 March 2021	<u>87,266</u>	<u>10,510</u>	<u>4,200</u>	<u>101,976</u>
Net book value At 31 March 2021	<u>58,869</u>	<u>7,411</u>	<u>2,800</u>	<u>69,080</u>
At 31 March 2020	<u>88,095</u>	<u>10,996</u>	<u>4,200</u>	<u>103,291</u>

13. Debtors

	2021 £	Restated 2020 £
Trade debtors	4,400	-
Prepayments	4,626	4,395
Accrued income	9,857	2,492
Other debtors	<u>857</u>	<u>-</u>
	<u>19,740</u>	<u>6,887</u>

14. Creditors : amounts due within 1 year

	2021 £	Restated 2020 £
Accruals	23,195	11,838
Other taxation and social security	13,333	6,886
Other creditors	<u>3,824</u>	<u>-</u>
	<u>40,352</u>	<u>18,724</u>

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

15. Analysis of net assets between funds

	Restricted funds £	Designated funds £	General funds £	Total funds £
Tangible fixed assets	-	69,080	-	69,080
Net current assets	<u>150,108</u>	<u>176,000</u>	<u>262,462</u>	<u>588,570</u>
Net assets at 31 March 2021	<u>150,108</u>	<u>245,080</u>	<u>262,462</u>	<u>657,650</u>
Prior period comparative - restated				
	Restricted funds £	Designated funds £	General funds £	Total funds £
Tangible fixed assets	-	101,861	1,430	103,291
Net current assets	<u>188,282</u>	<u>-</u>	<u>127,814</u>	<u>316,096</u>
Net assets at 31 March 2020	<u>188,282</u>	<u>101,861</u>	<u>129,244</u>	<u>419,387</u>

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

16. Movements in funds

	At 1 April 2020 Restated £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
Restricted funds					
Activities	525	1,000	(338)	-	1,187
Children's equipment	451	2,000	(599)	-	1,852
Children's groups	10,061	41,144	(46,748)	-	4,457
Community groups	4,191	-	-	-	4,191
Core	17,496	4,000	(21,496)	-	-
Coronavirus Emergency Funding	-	442,506	(426,176)	-	16,330
Counselling	17,258	7,007	(2,592)	-	21,673
Children's Counselling	6,603	-	(4,355)	-	2,248
Floating support	31,208	30,494	(53,276)	-	8,426
Freedom project	4,698	-	(288)	-	4,410
Grants to service users	128	19,634	(16,718)	-	3,044
Harmony	32,580	145,260	(163,762)	-	14,078
Online advertising Dales	-	1,950	(1,950)	-	-
Outreach	54,948	110,790	(106,051)	-	59,687
People carrier	3,239	-	(1,144)	-	2,095
School Uniform Fund	1,327	-	(359)	-	968
Security items	-	9,500	(4,038)	-	5,462
Harmony children's worker	3,569	-	-	(3,569)	-
Total restricted funds	188,282	815,285	(849,890)	(3,569)	150,108
Unrestricted funds					
<i>Designated funds:</i>					
Fixed asset fund	101,861	-	(34,211)	1,430	69,080
Contingency reserve fund	-	-	-	176,000	176,000
<i>Total designated funds</i>	101,861	-	(34,211)	177,430	245,080
General funds	129,244	462,185	(155,106)	(173,861)	262,462
Total unrestricted funds	231,105	462,185	(189,317)	3,569	507,542
Total funds	419,387	1,277,470	(1,039,207)	-	657,650

16. Movements in funds (continued)

Purposes of restricted funds

Activities

We have specific funding to arrange trips, activities, classes and interactive sessions with our refuge residents and also with families that we support in the community.

Children's equipment

Funding for specialist equipment for children moving into refuge, such as sterilisers, safety gates, home schooling equipment, pushchairs and prams or any other safety / practical item that will make children safe and well supported.

Children's groups

Funding for our well established Me2 Children's Group Work, supporting children aged 5-12 who have experienced domestic abuse. The Me2 Programme runs for 12 weeks and focuses on safety, healthy relationships, mental health and self-esteem.

Community groups

This funding is for groups for adults and children to recover from and better understand the impacts of domestic abuse on the whole family.

Core

Our core funds pay for our advice centre, our management and administration team and overheads to allow us to continue to deliver our services.

Coronavirus Emergency Funding

During the year, additional Covid emergency funding was secured. This funding has been crucial in allowing us to respond to the crisis and adapt to the new way of working, and it has also allowed us to invest in our IT infrastructure and increase our reserves to better reflect our current running costs.

Counselling / Children's Counselling

This programme focuses on providing counselling and aftercare to survivors of domestic abuse who may be suffering mental health issues as a result of their experiences.

Floating support

We have four stand-alone properties for young women who are moving on from the Harmony Project, but who are struggling to secure social housing or who need to retain some support from our service. This project works with young women who resettle in their own tenancies in the local area.

Freedom project

The Freedom Programme is a series of twelve weekly workshops focusing on tactics used by an abusive person. The programme is designed to help women to identify abusive relationships.

16. Movements in funds (continued)

Purposes of restricted funds (continued)

Grants to service users

We secure funding from bodies such as the Buttle Trust, Rotary Clubs and others specifically to support individuals and families in need as a result of their abuse.

Harmony

The Harmony Project is a specialist domestic abuse refuge and targeted support service for young women aged 16-24 and their children. This UK-wide project works with young women who are escaping abuse, have poor emotional health and well-being and are struggling to successfully parent their children.

Online advertising Dales

Specific funding to allow us to increase our profile in the Derbyshire Dales area, at a time when the pandemic prevented us from doing face-to-face awareness raising.

Outreach

This programme works with women and men who need support to leave an abusive relationship or who need help recovering from their experiences. The programme provides support and advice around safety, housing, health and wellbeing. We also support children living in the community who are living with and recovering from domestic abuse. Our team support children living in their own homes and also those living in refuge properties in the Derbyshire Dales.

People carrier

This funding was provided to purchase a people carrier. Depreciation is charged to the restricted fund each year.

School uniform fund

We raise funds each year to make sure that no child has to start a new school with inappropriate uniform.

Security items

Funding to provide cameras, lock changes, window locks etc.

Harmony children's worker

Specific funding for an additional post to support children living in our accommodation, both in the Harmony Project refuge and in our dispersed properties.

Purposes of designated funds

Fixed asset fund

The net book value of any assets purchased with restricted funds are held in this designated fund. Depreciation on the assets is charged to the fund each year.

Contingency reserve fund

This figure represents the winding up costs of the charity including all redundancy and notice pay and all contractual obligations such as rent, IT and phone contracts and termination fees.

Transfers between funds

The transfer out of the Harmony Project relates to a donation from the People's Postcode Trust. They informed all donors that any restricted income could be released to unrestricted funds at the outset of the Covid-19 pandemic to best meet emerging needs.

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

16. Movements in funds (continued)
Restated prior period comparative

	At 1 April 2019 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2020 £
Restricted funds					
Activities	-	525	-	-	525
ABC Project	5,841	8,731	(14,572)	-	-
Adult outreach	138	11,000	(8,231)	-	2,907
Children's equipment	1,088	2,000	(2,637)	-	451
Children's groups	8,249	40,089	(39,855)	-	8,483
Children's outreach	-	4,593	(4,409)	-	184
Core	9,585	33,732	(25,821)	-	17,496
Counselling	4,802	28,853	(16,397)	-	17,258
Children's Counselling	-	8,545	(1,942)	-	6,603
Floating support	13,318	45,441	(27,672)	-	31,087
Freedom project	1,935	24,870	(22,107)	-	4,698
Grants to service users	4,048	3,136	(7,056)	-	128
Harmony	39,612	132,927	(139,959)	-	32,580
Harmony move in move on	-	121	-	-	121
Me2 programme	1,229	349	-	-	1,578
MHCLG Outreach	10,270	41,080	(24,546)	-	26,804
People carrier	3,814	2,000	(2,575)	-	3,239
School Uniform Fund	280	2,100	(1,053)	-	1,327
WAGS	44,980	37,970	(57,897)	-	25,053
Community groups	8,128	-	(3,937)	-	4,191
Harmony children's worker	4,127	4,362	(4,920)	-	3,569
Harmony refurbishment	-	11,213	(11,213)	-	-
Total restricted funds	161,444	443,637	(416,799)	-	188,282
Unrestricted funds					
<i>Designated funds:</i>					
Fixed asset fund	133,928	-	(32,067)	-	101,861
<i>Total designated funds</i>	133,928	-	(32,067)	-	101,861
General funds	142,876	240,490	(254,122)	-	129,244
Total unrestricted funds	276,804	240,490	(286,189)	-	231,105
Total funds	438,248	684,127	(702,988)	-	419,387

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

17. Operating lease commitments

The charity had operating leases at the year end with total future minimum lease payments as follows:

	2021 £	2020 £
Amount falling due:		
Within 1 year	23,902	12,514
Within 1 - 5 years	21,567	30,004
	<u>45,469</u>	<u>42,518</u>

18. Related party transactions

There were no related party transactions during the current or prior period.

19. Prior period restatement

The following changes have been made to restate the prior year figures. These changes have been made to include omitted debtor and creditor balances, and to correct classification errors identified in income and expenditure.

Income from donations	Restricted £	Unrestricted £	2020 £
Total donations income per original accounts	532,976	50,214	583,190
Reclassification of NCHA grant income as unrestricted contract income	(116,000)	-	(116,000)
Reclassification of grant income previously treated as unrestricted income	26,661	(26,661)	-
Reclassification of fundraising income as income from donations rather than income from charitable activities	-	9,609	9,609
Total donations income after restatement	<u>443,637</u>	<u>33,162</u>	<u>476,799</u>

Income from charitable activities	Restricted £	Unrestricted £	2020 £
Total charitable activities income per original accounts	-	96,899	96,899
Reclassification of NCHA grant income as unrestricted contract income	-	116,000	116,000
Reclassification of fundraising income as income from donations rather than income from charitable activities	-	(9,609)	(9,609)
Additional accrued housing benefit	-	2,492	2,492
Rounding error	-	1	1
Total charitable activities income after restatement	<u>-</u>	<u>205,783</u>	<u>205,783</u>

Crossroads Derbyshire Ltd

Notes to the financial statements

For the year ended 31 March 2021

19. Prior period restatement (continued)

Expenditure on charitable activities	Restricted £	Unrestricted £	2020 £
Total expenditure on charitable activities per original accounts	543,364	122,695	666,059
Restatement to include 2020 prepaid expenses	-	(4,395)	(4,395)
Restatement to include 2020 accruals	-	11,838	11,838
Reclassification of NCHA grant expenditure as unrestricted expenditure	(116,000)	116,000	-
Correction of designated fund transfers	(32,067)	32,067	-
Correction of restricted fund balances	21,501	(21,501)	-
Rounding error	1	-	1
Total expenditure on charitable activities after restatement	<u>416,799</u>	<u>256,704</u>	<u>673,503</u>

Debtors **2020 £**

Total debtor balance per original accounts	-
Restatement to include 2020 prepayments	4,395
Restatement to include 2020 accrued income	<u>2,492</u>
Total debtor balance after restatement	<u>6,887</u>

Bank **2020 £**

Total bank balance per original accounts	327,936
Opening balance journal to correct rounding error	<u>(3)</u>
Total bank balance after restatement	<u>327,933</u>

Creditors **2020 £**

Total creditor balance per original accounts	6,886
Restatement to include 2020 accruals	<u>11,838</u>
Total creditor balance after restatement	<u>18,724</u>

Staff costs **2020 £**

Total staff costs per original accounts	500,284
Restatement to include 2020 holiday accrual	<u>10,397</u>
Total staff costs after restatement	<u>510,681</u>