

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED (CHEER)

England & Wales · Charity number 1133482

Details

Status Registered

Legal form Charitable company

Company number [07102376](#)

Registered 2010-01-07

Register [View on the Charity Commission register](#)

Contact

Address Charities House
1-2 The Quintet
Churchfield Road
Walton-On-Thames
Surrey
KT12 2TZ

Phone 01372879321

Email treasurer@cheer-elmbridge.org.uk

Website www.cheer-elmbridge.org.uk

Activities

Objects: To relieve elderly people in the Borough of Elmbridge and neighbouring areas who are in need, by providing items, services or facilities calculated to relieve the needs of such persons

Activities: Providing benefits advice; befriending scheme; social activities.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, The Prevention Or Relief Of Poverty
- **Who:** Elderly/old People

Geography

- **Area of benefit:** THE COMMUNITIES OF ESHER, OXSHOTT, THAMES DITTON, EAST AND WEST MOLESEY, HINCHLEY WOOD, CLAYGATE, WESTON GREEN, STOKE D'ABERNON AND COBHAM AND NEIGHBOURING AREAS
- Surrey

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£203,358	£75,863	-	-
2024-03-31	£61,175	£71,922	-	-
2023-03-31	£60,264	£59,648	-	-
2022-03-31	£84,485	£48,058	-	-
2021-03-31	£48,159	£51,383	-	-

Trustees

Name	Role	Appointed
Julian Paul Anthony Mobbs	Chair	2020-04-01
Christine Joy Elmer		2021-10-27
David Moss		2023-02-13
Janis Fletcher		2016-10-26
Lisa Victoria Khwaja		2023-04-03
Steven McLean Davidson		2026-01-19

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED (CHEER)

England & Wales - Charity number 1133482

Accounts

Company Registration No. 07102376 (England and Wales)
Charity Registration No. 1133482



*Supporting older
people in Elmbridge*

Concern and Help for East Elmbridge Retired

Unaudited Financial Statements

For the year ended 31 March 2025

Concern for East Elmbridge Retired Limited
Contents of the Unaudited Accounts
For the year ended 31 March 2025

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Trustees' Annual Report for the Financial Year 2024-2025

The Directors present their report together with the financial statements for the year ended 31 March 2025, which have been prepared in accordance with "Accounting and Reporting by Charities: Statement of Recommended Practice" (SORP), which is applicable to charities in preparing their accounts.

The accounts are also prepared in accordance with the "Financial Reporting Standard applicable in the UK and Republic of Ireland" (FRS 102) (effective 1 January 2015 – Charities SORP 2015 (FRS102) and the Companies Act 2006.

1. Reference and Administration Details of the Charity, its Trustees and Advisors

Trustees:

The Trustees, who are also directors of the Company and who have held office during part or all of the year 2024- 2025 and/or up to the date this report is signed are:

Julian Mobbs (Chair)

Janis Fletcher

Julian Rye

Christine Elmer

David Moss (Treasurer and Company Secretary)

Lisa Khwaja

Lorna Thomas – Resigned 16/09/2024

Claire Owen – Appointed 30/12/2024

Charity No: 1133482

Company No: 7102376

Registered Office: Claygate Centre, Elm Road, Claygate, Esher, Surrey,
KT10 0EH

Independent Examiner: Neil Cunliffe FCMA

Bankers: CAF Bank, 25 Kings Hill Avenue, Kings Hill, West
Malling, Kent, ME19 4JQ

2. Governance and Management

Concern and Help for East Elmbridge Retired (CHEER) is a local charity promoting the welfare of the elderly in Elmbridge. CHEER operates independently as a registered charity incorporated as a company limited by guarantee, raising its own funds and delivering a range of services to help clients lead full, dignified and independent lives.

CHEER is constituted as a company limited by guarantee registered in England and Wales, the governing document being the company Memorandum and Articles of Association.

The Board of Trustees meets four times a year and is responsible for governing the affairs of CHEER. Trustees are appointed by the Board of Trustees following open advertising and a selection process, appointments are confirmed by election at the next AGM.

3. Objectives for Public Benefit:

CHEER's Objects (i.e. the purpose for which it was established) are as follows:

To relieve elderly people in East Elmbridge and neighbouring areas who are in need,

by providing items, services and facilities calculated to relieve the needs of such persons.

We seek to alleviate financial hardship and to reduce social isolation, particularly for elderly people who are lonely, disabled or housebound, and to help our clients lead full, dignified and independent lives in their own homes.

4. Performance, Activities and Achievements

4.1. Introduction

Demand for services increased again in 2024/25, reflecting challenges such as continued pressures on cost of living and for many anxieties around the ending of winter fuel payments. The Trustees are as ever incredibly grateful to our partners, supporters, staff and volunteers, without whom achieving our objects would be impossible.

4.2. Main Activities

CHEER provides befriending services and social events for the elderly (those over 60) throughout Elmbridge Borough. Benefits advice is provided in the eastern part of the Borough – namely, Cobham, Stoke D'Abernon, Oxshott, Esher, Claygate, Hinchley Wood, Weston Green, Thames Ditton, Long Ditton, East & West Molesey.

We help elderly people to receive all benefits they are entitled to, and where appropriate, carry out home visits to complete benefit application forms. We operate a befriending scheme, where volunteers visit the lonely and housebound elderly at home. We organise social events for our clients, carers and volunteers. These include lunches aimed at older men, tea parties, befriending events, fun wellness sessions and volunteer training sessions.

We maintain up-to-date information on relevant benefits and services available for the elderly in Elmbridge.

We run a group for Parkinson's disease sufferers, providing:

- Social, physical, emotional and psychological benefits for the individual participants
- Support for carers and a break from caring responsibilities.

An exchange of useful information, and access to people who can help with benefits.

4.3 Performance and Achievements

In the year ending 31 March 2024, Cheer:

Successfully helped 81 clients to access £305,118 worth of benefits claims (23/24 £299,180). Staff visited 131 clients at home (23/24 123)

Supported 31 active befriending relationships (23/24 27), there is a waiting list of 15 clients seeking a befriender. Befrienders spent 5,070 hours with their clients.

Ran events including a Spring Lunch, Pub Socials, Fun Wellness sessions, Coffee Mornings, Winter Warmers and Volunteer Recruitment, Training and Social Events. These events were attended by 185 clients and volunteers.

Supported clients and their carers affected by Parkinson's disease, running a weekly group for 10 to 12 attendees. Sessions included chair-based exercise, meditation, advice sessions, games and intellectual stimulation. The sessions last 5 hours. Meetings were held on 47 weeks during the year. The group is run by two staff supported by three volunteers.

Dealt successfully with a wide range of referrals from statutory and voluntary agencies and individuals, and there has been an ever-increasing demand for CHEER's signposting service where we work in partnership with other agencies to refer onwards if we are not in a position to help directly ourselves.

In addition to outcomes reflected in hard performance measures Cheer's work often results in positive outcomes such as identifying cases where clients had previously unidentified health needs or were vulnerable to exploitation by confidence tricksters; and taking appropriate action to prevent harm to our clients and/or avoid unnecessary calls to emergency services.

During the year Cheer significantly updated the charity website and implemented the Beacon CRM system. In line with previous years, the cost-of-living crisis, and increased demand through Home from Hospital and health needs, there was increased demand for support across all our services.

5. Plans for Future Periods

We aim to continue to operate, develop and improve our services in an environment where demand will continue to increase. The current funding environment is challenging for charities and like all businesses we have been impacted by increased costs of employment and continued cost of living challenges.

6. Financial Review

The charity's main sources of funding are annual grants from Elmbridge Borough Council and Walsingham Care; service level agreements are in place and are regularly managed and monitored by all parties.

In addition, during the year we secured project-based funding as follows:

From the Partnership Fund to fund projects related to Fun Wellness, Befriending and Events and Volunteering.

From the Elmbridge Borough Council Shared Prosperity Fund to fund our work in alleviating hardship in winter.

From the Community Fund Surrey to develop our work in the sphere of information and advice.

The charity also benefits from individual donations and fundraising activities in the local area. The bulk of our expenditure is on the staff who provide our frontline services and on activities of direct benefit to our clients. Funds not required for immediate use are kept in bank deposit accounts. The charity does not hold investments.

During the year we were extremely fortunate and grateful to receive a legacy of £130,434 from a former client who asked to remain anonymous.

In 2024/25 Cheer received incoming resources of £203,358 (23/24 £61,175), expenditure totalled £75,863 (23/24 £71,922). These figures resulted in a net movement of funds of £127,494 (23/24 -£10,748).

Cheer had reserves of £177,263 at 31/3/25, £163,519 of these reserves were unrestricted. Cheer started the year with reserves of £49,765.

6.1. Fundraising and Income Generation

The Trustees' priority is to secure and grow income, with a focus on diversifying sources.

6.2. Reserves and Investments

The Trustees have agreed a framework for determining the level of reserves necessary to safeguard the Charity's solvency and provide funds for development. The calculation is based upon a risk assessment of the Charity's financial position and outlook, considering additional costs and liabilities associated with the unlikely event of winding down the Charity's activities. The charity seeks to maintain unrestricted

reserves equivalent to between 4 and 6 months of unrestricted expenditure to safeguard solvency.

6.3. Investment Policy and Performance

CHEER does not currently hold investments. Funds not currently required in operating the business are held in a deposit account with CAF Bank.

7. Risk Management

Risk management is central to the CHEER strategic management process. Cheer maintains a risk register using a 5x5 likelihood and impact matrix, the register is discussed, and new risks and mitigations are highlighted at each Board of Trustees meeting. If there were to be a major development an exception report would be made to Trustees.

8. Statement of Trustees Responsibilities.

The Trustees (who are also Directors of CHEER for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for the year. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles in the Charities SORP (FRS102) second edition.
- make judgements and estimates that are reasonable and prudent.
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- prepare financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Board of Trustees is responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Board of Trustees is also responsible for safeguarding the assets of the charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

8.1. Disclosure of information to the Independent Examiner

We, the Directors of the company who held office at the date of approval of these Financial Statements as set out above each confirm, so far as we are aware, that:

- there is no relevant information of which the company's Independent Examiner is unaware; and
- we have taken all the steps that we ought to have taken as Directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

David Moss

By order of the Trustees

David Moss (Company Secretary)

1st September 2025



Section A

Independent Examiner's Report

Report to the trustees

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED

**On accounts for the year
ended**

31st March 2025

**Charity no
(if any)**

1133482

Set out on pages

9-32

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 03 / 2025.

**Responsibilities and
basis of report**

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed: Neil Cunliffe

Date: 01/09/2025

Name: Neil Cunliffe

**Relevant professional
qualification(s) or body
(if any):**

CIMA

Address:

41 Kenwood Drive, Walton on Thames, Surrey, KT12 5AX

Charity Name: Concern and Help for East Elmbridge Retired	Charity No 1133482	
	Company No 7102376	
Annual accounts for the period		
Period start date	1/4/2024	To
		Period end date
		31/3/25

Section A Statement of financial activities (including summary income and expenditure

Recommended categories by activity	Guidance Note	Unrestricted	Restricted	Endowment	Total funds	Prior year
		funds	income	funds	funds	funds
		£	£	£	£	£
		F01	F02	F03	F04	F05
Income (Note 3)						
Income and endowments from:						
Donations and legacies	S01	164,843	-	-	164,843	27,969
Charitable activities	S02	-	37,561	-	37,561	32,000
Other trading activities	S03	-	-	-	-	-
Investments	S04	953	-	-	953	1,206
Separate material item of income	S05	-	-	-	-	-
Other	S06	-	-	-	-	-
Total	S07	165,797	37,561	-	203,358	61,175
Expenditure (Notes 6)						
Expenditure on:						
Raising funds	S08	-	-	-	-	-
Charitable activities	S09	22,080	53,784	-	75,863	71,922
Separate material expense item	S10	-	-	-	-	-
Other	S11	-	-	-	-	-
Total	S12	22,080	53,784	-	75,863	71,922
Net income/(expenditure) before tax for the reporting period	S13	143,717	- 16,223	-	127,494	- 10,748
Tax payable	S14	-	-	-	-	-
Net income/(expenditure) after tax before investment	S15	143,717	- 16,223	-	127,494	- 10,748
Net gains/(losses) on investments	S16	-	-	-	-	-
Net income/(expenditure)	S17	143,717	- 16,223	-	127,494	- 10,748
Extraordinary items	S18	-	-	-	-	-
Transfers between funds	S19	- 5,371	5,371	-	-	-
Other recognised gains/(losses):						
Gains and losses on revaluation of fixed assets for the charity's own use	S20	-	-	-	-	-
Other gains/(losses)	S21	-	-	-	-	-
Net movement in funds	S22	138,346	- 10,851	-	127,494	- 10,748
Reconciliation of funds:						
Total funds brought forward	S23	25,174	24,595	-	49,769	60,517
Total funds carried forward	S24	163,519	13,744	-	177,263	49,769

Charity Name: Concern and Help for East Elmbridge Retired	Charity No	1133482
	Company No	7102376

Section B Balance sheet

		Guidance Note	Unrestricted funds £ F01	Restricted income funds £ F02	Endowment funds £ F03	Total this year £ F04	Total last year £ F05
Fixed assets							
Intangible assets	(Note 15)	B01	-	-	-	-	-
Tangible assets	(Note 14)	B02	946	-	-	946	-
Heritage assets	(Note 16)	B03	-	-	-	-	-
Investments	(Note 17)	B04	-	-	-	-	-
Total fixed assets		B05	946	-	-	946	-
Current assets							
Stocks	(Note 18)	B06	-	-	-	-	-
Debtors	(Note 19)	B07	133,233	-	-	133,233	231
Investments	(Note 17.4)	B08	-	-	-	-	-
Cash at bank and in hand	(Note 24)	B09	51,933	-	-	51,933	50,101
Total current assets		B10	185,165	-	-	185,165	50,332
Creditors: amounts falling due within one year							
	(Note 20)	B11	8,848	-	-	8,848	563
Net current assets/(liabilities)		B12	176,317	-	-	176,317	49,769
Total assets less current liabilities		B13	177,263	-	-	177,263	49,769
Creditors: amounts falling due after one year							
	(Note 20)	B14	-	-	-	-	-
Provisions for liabilities		B15	-	-	-	-	-
Total net assets or liabilities		B16	177,263	-	-	177,263	49,769
Funds of the Charity							
Endowment funds	(Note 27)	B17	-	-	-	-	-
Restricted income funds	(Note 27)	B18	-	13,744	-	13,744	24,595
Unrestricted funds		B19	163,519	-	-	163,519	25,174
Revaluation reserve		B20	-	-	-	-	-
Fair value reserve		B21	-	-	-	-	-
Total funds		B22	163,519	13,744	-	177,263	49,769

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

Signed by one or two trustees/directors on behalf of all the trustees/directors

Print Name	Date of approval dd/mm/yyyy
DAVID MOSS	01/09/2025

Signature of director authenticating accounts being sent to Companies House

Signature	Date dd/mm/yyyy
David Moss	01/09/2025
Print name	DAVID MOSS

Note 1 Basis of preparation

This section should be completed by all charities.

1.1 Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with:

- and with* the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014
- and with* the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102)
- and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.*

* -Tick as appropriate

1.2 Going concern

If there are material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern, please provide the following details or state "Not applicable", if appropriate:

An explanation as to those factors that support the conclusion that the charity is a going concern;

Disclosure of any uncertainties that make the going concern assumption doubtful;

Where accounts are not prepared on a going concern basis, please disclose this fact together with the basis on which the trustees prepared the accounts.

Not Applicable

1.3 Change of accounting policy

The accounts present a true and fair view and no changes have been made to the accounting policies adopted in note ().

Yes* * -Tick as appropriate

No*

Please disclose:

(i) the nature of the change in accounting policy;

(ii) the reasons why applying the new accounting policy provides more reliable and more relevant information; and

(iii) the amount of the adjustment for each line affected in the current period, each prior period presented and the aggregate amount of the adjustments.

1.4 Changes to accounting estimates

No changes to accounting estimates have occurred in the reporting period (3.48 FRS102 SORP).

Yes* * -Tick as appropriate

No*

Please disclose:

(i) the nature of any changes;

(ii) the effect of the change on income and expense or assets and liabilities for the current period; and

(iii) where practicable, the effect of the change in one or more future periods.

1.5 Material prior year errors

No material prior year error have been identified in the reporting period (3.47 FRS102 SORP).

Yes* * -Tick as appropriate

No*

Please disclose:

(i) the nature of the prior period error;

(ii) for each prior period presented in the accounts, the amount of the correction for each account line item affected; and

(iii) the amount of the correction at the beginning of the earliest prior period presented in the accounts.

Note 2

Accounting policies

This standard list of accounting policies has been applied by the charity except for those deleted. Where a different or additional policy has been adopted then this is detailed in the box below.

2.1 RECONCILIATION WITH PREVIOUS GENERALLY ACCEPTED ACCOUNTING PRACTICE

Please provide a description of the nature of each change in accounting policy

Not applicable

Reconciliation of funds per previous GAAP to funds determined under FRS 102

	Start of period £	End of period £
Fund balances as previously stated		
<i>Adjustments:</i>		
Fund balance as restated		

Reconciliation of net income/(net expenditure) per previous GAAP to net income/(net expenditure) under FRS 102

	End of period £
Net income/(expenditure) as previously stated	
<i>Adjustments:</i>	
Previous period net income/(expenditure) as restated	

Note 2

Accounting policies

2.2 INCOME

Recognition of income

These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- it is more likely than not that the trustees will receive the resources;
- the monetary value can be measured with sufficient reliability.

Yes*	No*	N/a*
✓		

Offsetting

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Yes*	No*	N/a*
✓		

Grants and donations

Grants and donations are only included in the SoFA when the general income recognition criteria are met (5.10 to 5.12 FRS102 SORP).

Yes*	No*	N/a*
✓		

In the case of performance related grants, income must only be recognised to the extent that the charity has provided the specified goods or services as entitlement to the grant only occurs when the performance related conditions are met (5.16 FRS 102 SORP).

Yes*	No*	N/a*
✓		

Legacies

Legacies are included in the SoFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity

Yes*	No*	N/a*
		✓

Government grants

The charity has received government grants in the reporting period

Yes*	No*	N/a*
✓		

Tax reclaims on donations and gifts

Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the

Yes*	No*	N/a*
		✓

Contractual income and performance related grants

This is only included in the SoFA once the charity has provided the related goods or services or met the performance related conditions.

Yes*	No*	N/a*
✓		

Donated goods

Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Yes*	No*	N/a*
		✓

The cost of any stock of goods donated for distribution to beneficiaries is deemed to be the fair value of those gifts at the time of their receipt and they are recognised on receipt in the reporting period in which the stocks are distributed, they are recognised as an expense at the carrying amount of the stocks at distribution.

Yes*	No*	N/a*
		✓

Donated goods for resale are measured at fair value on initial recognition, which is the expected proceeds from sale less the expected costs of sale, and recognised in 'Income from other trading activities' with the corresponding stock recognised in the balance sheet. On its sale the value of stock is charged against 'Income from other trading activities' and the proceeds from sale are also recognised as 'Income from other trading activities'.

Yes*	No*	N/a*
		✓

Goods donated for on-going use by the charity are recognised as tangible fixed assets and included in the SoFA as incoming resources when receivable.

Yes*	No*	N/a*
		✓

Gifts in kind for use by the charity are included in the SoFA as income from donations when receivable.

Yes*	No*	N/a*
		✓

Donated services and facilities

Donated services and facilities are included in the SoFA when received at the value of the gift to the charity provided the value of the gift can be measured reliably.

Yes*	No*	N/a*
		✓

Donated services and facilities that are consumed immediately are recognised as income with an equivalent amount recognised as an expense under the appropriate heading in the SoFA.

Yes*	No*	N/a*
		✓

Support costs

The charity has incurred expenditure on support costs.

Yes*	No*	N/a*
✓		

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Yes*	No*	N/a*
✓		

Income from interest, royalties and dividends

This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

Yes*	No*	N/a*
✓		

Income from membership subscriptions

Membership subscriptions received in the nature of a gift are recognised in Donations and Legacies.

Yes*	No*	N/a*
		✓

Membership subscriptions which gives a member the right to buy services or other benefits are recognised as income earned from the provision of goods and services as income from charitable activities.

Yes*	No*	N/a*
		✓

Settlement of insurance claims Insurance claims are only included in the SoFA when the general income recognition criteria are met (5.10 to 5.12 FRS102 SORP) and are included as an item of other income in the SoFA.

Yes*	No*	N/a*
		✓

Investment gains and losses This includes any realised or unrealised gains or losses on the sale of investments and any gain or loss resulting from revaluing investments to market value at the end of the year.

Yes*	No*	N/a*
		✓

2.3 EXPENDITURE AND LIABILITIES

Liability recognition

Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Yes*	No*	N/a*
✓		

Governance and support costs

Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Yes*	No*	N/a*
✓		

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, eg allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Yes*	No*	N/a*
✓		

Grants with performance conditions

Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SoFA once the recipient of the grant has provided the specified service or output.

Yes*	No*	N/a*
✓		

Grants payable without performance conditions

Where there are no conditions attaching to the grant that enables the donor charity to realistically avoid the commitment, a liability for the full funding obligation must be recognised.

Yes*	No*	N/a*
✓		

Redundancy cost

The charity made no redundancy payments during the reporting period.

Yes*	No*	N/a*
✓		

Deferred income

No material item of deferred income has been included in the accounts.

Yes*	No*	N/a*
✓		

Creditors

The charity has creditors which are measured at settlement amounts less any trade discounts

Yes*	No*	N/a*
		✓

Provisions for liabilities

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

Yes*	No*	N/a*
		✓

Basic financial instruments

The charity accounts for basic financial instruments on initial recognition as per paragraph 10.7 FRS102 SORP. Subsequent measurement is as per paragraphs 11.17 to 11.19, FRS102 SORP.

Yes*	No*	N/a*
		✓

2.4 ASSETS

Tangible fixed assets for use by charity

These are capitalised if they can be used for more than one year, and cost at least

They are valued at cost

The depreciation rates and methods used are disclosed in note 14.

Yes*	No*	N/a*
		✓

Intangible fixed assets

The charity has intangible fixed assets, that is, non-monetary assets that do not have physical substance but are identifiable and are controlled by the charity through custody or legal rights. The amortisation rates and methods used are disclosed in note 15.

They are valued at cost

Yes*	No*	N/a*
		✓

Heritage assets

The charity has heritage assets, that is, non-monetary assets with historic, artistic, scientific, technological, geophysical or environmental qualities that are held and maintained principally for their contribution to knowledge and culture. The depreciation rates and methods used as disclosed in note 16.

They are valued at cost

Yes*	No*	N/a*
		✓

Investments

Fixed asset investments in quoted shares, traded bonds and similar investments are valued at initially at cost and subsequently at fair value (their market value) at the year end. The same treatment is applied to unlisted investments unless fair value cannot be measured reliably in which case it is measured at cost less impairment

Yes*	No*	N/a*
		✓

Investments held for resale or pending their sale and cash and cash equivalents with a maturity date of less than 1 year are treated as current asset investments

Yes*	No*	N/a*
		✓

Stocks and work in progress

Stocks held for sale as part of non-charitable trade are measured at the lower or cost or net realisable value.

Goods or services provided as part of a charitable activity are measured at net realisable value based on the service potential provided by items of stock.

Work in progress is valued at cost less any foreseeable loss that is likely to occur on the contract.

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Debtors

Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

Yes*	No*	N/a*
		✓

Current asset investments

The charity has investments which it holds for resale or pending their sale and cash and cash equivalents with a maturity date less than one year. These include cash on deposit and cash equivalents with a maturity of less than one year held for investment purposes rather than to meet short-term cash commitments as they fall due.

Yes*	No*	N/a*
		✓

They are valued at fair value except where they qualify as basic financial instruments.

Yes*	No*	N/a*
		✓

POLICIES ADOPTED ADDITIONAL TO OR DIFFERENT FROM THOSE ABOVE

--	--

Note 3

Income

Analysis of income		Unrestricted funds	Restricted income funds	Endowment funds	Total funds £	Prior year £
Donations and legacies:	Donations and gifts	164,843	-	-	164,843	27,969
	Gift Aid	-	-	-	-	-
	Legacies	-	-	-	-	-
	General grants provided by government/other charities	-	-	-	-	-
	Membership subscriptions and sponsorships which are in substance donations	-	-	-	-	-
	Donated goods, facilities and services	-	-	-	-	-
	Other	-	-	-	-	-
Total	164,843	-	-	164,843	27,969	
Charitable activities:		-	37,561	-	37,561	32,000
		-	-	-	-	-
		-	-	-	-	-
	Other	-	-	-	-	-
Total	-	37,561	-	37,561	32,000	
Other trading activities:		-	-	-	-	-
		-	-	-	-	-
	Other	-	-	-	-	-
Total	-	-	-	-	-	
Income from investments:	Interest income	953	-	-	953	1,206
	Dividend income	-	-	-	-	-
	Rental and leasing income	-	-	-	-	-
	Other	-	-	-	-	-
Total	953	-	-	953	1,206	
Separate material item of income		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
	Total	-	-	-	-	-
Other:	Conversion of endowment funds into income	-	-	-	-	-
	Gain on disposal of a tangible fixed asset held for charity's own use	-	-	-	-	-
	Gain on disposal of a programme related investment	-	-	-	-	-
	Royalties from the exploitation of intellectual property rights	-	-	-	-	-
	Other	-	-	-	-	-
	Total	-	-	-	-	-
TOTAL INCOME	165,797	37,561	-	203,358	61,175	

Other information:

All income in the prior year was unrestricted except for: (please provide description and amounts)

Not applicable

Where any endowment fund is converted into income in the reporting period, please give the reason for the conversion.

Not Applicable

Where any endowment fund is converted into income in the prior period, please give the reason for the conversion.

**Within the income items above the following items are material:
(please disclose the nature, amount and any prior year amounts)**

Not Applicable

**This year: Where sums originally denominated in foreign
currency have been included in income, explain the basis on
which those sums have been translated into sterling (or the
currency in which the accounts are drawn up).**

Not Applicable

**Last year: Where sums originally denominated in foreign
currency have been included in income, explain the basis on
which those sums have been translated into sterling (or the
currency in which the accounts are drawn up).**

Not Applicable

Note 6 Expenditure

Analysis	This year				Last year			
	Unrestricted funds	Restricted income funds	Endowment funds	Total funds £	Unrestricted funds	Restricted income funds	Endowment funds	Total funds £
Expenditure on raising funds:								
Incurred seeking donations	-	-	-	-	-	-	-	-
Incurred seeking legacies	-	-	-	-	-	-	-	-
Incurred seeking grants	-	-	-	-	-	-	-	-
Operating membership schemes and social	-	-	-	-	-	-	-	-
Staging fundraising events	-	-	-	-	-	-	-	-
Fundraising agents	-	-	-	-	-	-	-	-
Operating charity shops	-	-	-	-	-	-	-	-
Operating a trading company undertaking non-	-	-	-	-	-	-	-	-
Advertising, marketing, direct mail and	-	-	-	-	-	-	-	-
Start up costs incurred in generating new	-	-	-	-	-	-	-	-
Database development costs	-	-	-	-	-	-	-	-
Other trading activities	-	-	-	-	-	-	-	-
Investment management costs:	-	-	-	-	-	-	-	-
Portfolio management costs	-	-	-	-	-	-	-	-
Cost of obtaining investment advice	-	-	-	-	-	-	-	-
Investment administration costs	-	-	-	-	-	-	-	-
Intellectual property licencing costs	-	-	-	-	-	-	-	-
Rent collection, property repairs and	-	-	-	-	-	-	-	-
Total expenditure on raising funds	-	-	-	-	-	-	-	-
Expenditure on charitable activities:								
Salaries and PAYE	17,687	34,924	-	52,611	14,037	35,842	-	49,879
Staff Related Costs	2,303	1,325	-	3,627	2,357	3,404	-	5,760
Befriending and Events	107	10,526	-	10,633	39	4,923	-	4,962
Administration Costs	1,984	7,009	-	8,992	7,147	4,173	-	11,321
Total expenditure on charitable activities	22,080	53,784	-	75,863	23,580	48,342	-	71,922
Separate material item of expense								
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-
Other								
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
Total other expenditure	-	-	-	-	-	-	-	-
TOTAL EXPENDITURE	22,080	53,784	-	75,863	23,580	48,342	-	71,922

Other information:

Analysis of expenditure on charitable activities

Activity or programme	This year				Last year			
	Activities undertaken directly	Grant funding of activities	Support Costs	Total this year	Activities undertaken directly	Grant funding of activities	Support Costs	Total last year
	£	£	£	£	£	£	£	£
Activity 1	-	-	-	-	-	-	-	-
Activity 2	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-

This year: Where sums originally denominated in foreign currency have been included in expenditure, explain the basis on which those sums have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Last year: Where sums originally denominated in foreign currency have been included in expenditure, explain the basis on which those sums have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Note 9 Support Costs

Please complete this note if the charity has analysed its expenses using activity categories and has support costs.

This year

Support cost (examples)	Charitable Activities	Activity 1	Activity 2	Activity 3	Grand total	Basis of allocation
	£	£	£	£	£	(Describe method)
Payroll Processing	1,391	-	-	-	1,391	Staff Time
IT Costs	4,807	-	-	-	4,807	Staff Time
	-	-	-	-	-	
	-	-	-	-	-	
Other	-	-	-	-	-	
Total	6,198	-	-	-	6,198	

Last year

Support cost (examples)	Raising funds	Activity 1	Activity 2	Activity 3	Grand total	Basis of allocation
	£	£	£	£	£	(Describe method)
Governance	-	-	-	-	-	
	-	-	-	-	-	
	-	-	-	-	-	
	-	-	-	-	-	
Other	-	-	-	-	-	
Total	-	-	-	-	-	

Please provide details of the accounting policy adopted for the apportionment of costs between activities and any estimation techniques used to calculate their apportionment.

Note 10 Details of certain types of expenditure**Note 10.1** Fees for examination of the accounts

Please provide details of the amount paid for any statutory external scrutiny of accounts and other services provided by your independent examiner. If nothing was paid please enter '0' in the appropriate box(es).

Independent examiner's fees
Assurance services other than independent examination
Tax advisory fees
Other fees (for example: financial advice, consultancy, accountancy services) paid to the independent examiner

This year £	Last year £
-	-
-	-
-	-
-	-

Note 11 Paid employees

Please complete this note if the charity has any employees (transactions with Trustees dealt with in Note 28)

11.1 Staff Costs

	This year £	Last year £
Salaries and wages	52,611	49,879
Social security costs	-	-
Pension costs (defined contribution scheme)	1,391	1,138
Other employee benefits	-	-
Total staff costs	54,002	51,018

This year:

Please provide details of expenditure on staff working for the charity whose contracts are with and are paid by a related party

Not Applicable

Last year:

Please provide details of expenditure on staff working for the charity whose contracts are with and are paid by a related party

Not Applicable

Please give details of the number of employees whose total employee benefits (excluding employer pension costs) fell within each band of £10,000 from £60,000 upwards. If there are no such transactions, please enter 'true' in the box provided.

No employees received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000

TRUE

Band	Number of employees	
	This year	Last year
£60,000 to £69,999	-	-
£70,000 to £79,999	-	-
£80,000 to £89,999	-	-
£90,000 to £99,999	-	-
£100,000 to £109,999	-	-

Please provide the total amount paid to key management

This year £	Last year £
-	-

11.2 Average head count in the year

The parts of the charity in which the employees work

	This year Number	Last year Number
Fundraising	-	-
Charitable Activities	2	3
Governance	-	-
Other	-	-
Total	2	3

11.3 Ex-gratia payments to employees and others (excluding trustees)

Please complete if an ex-gratia payment is made.

Please explain the nature of the payment	This year	Last year

Please state the legal authority or reason for making the payment	This year	Last year

	This year	Last year
	£	£
Please state the amount of the payment (or value of any waiver of	-	-

11.4 Redundancy payments

Please complete if any redundancy or termination payment is made in the period.

	This year	Last year
	£	£
Total amount of payment	-	-

The nature of the payment (cash, asset

--	--

	This year	Last year
	£	£
The extent of redundancy funding at the balance sheet date	-	-

Please state the accounting policy for any redundancy or termination payments

--	--

Note 12 Defined contribution pension scheme or defined benefit scheme accounted for as a defined contribution scheme.

12.1 Please complete this note if a defined contribution pension scheme is operated.

Amount of contributions recognised in the SOFA as an expense

This year	Last year
£	£
1,381	1,071

Please explain the basis for allocating the liability and expense of defined contribution pension scheme between activities and between restricted and unrestricted funds.

Staff Time	Staff time

12.2 Please complete this section where the charity participates in a defined benefit pension plan but is unable to ascertain its share of the underlying assets and liabilities.

Please confirm that although the scheme is accounted for as a defined contribution plan, it is a defined benefit plan.

Not Applicable

Please provide such information as is available about the plan's surplus or deficit and the implications, if any, for the reporting charity this year and last year, if different

12.3 Please complete this section where the charity participates in a multi-employer defined benefit pension plan that is accounted for as a defined contribution plan.

Describe the extent to which the charity can be liable to the plan for other entities' obligations under the terms and conditions of the multi-employer plan. If this is different for last year, provide details

Not Applicable

Provide an explanation of how any liability arising from an agreement with a multi-employer plan to fund a deficit has been determined. If this is different for last year, provide details

Note 14 Tangible fixed assets

Please complete this note if the charity has any tangible fixed assets

14.1 Cost or valuation

	Freehold land & £	Other land & £	Plant, machinery and £	Fixtures, fittings and £	Total £
At the beginning of the year	-	-	-	-	-
Additions	-	-	973	-	973
Revaluations	-	-	-	-	-
Disposals	-	-	-	-	-
Transfers *	-	-	-	-	-
At end of the year	-	-	973	-	973

14.2 Depreciation and Impairments

**Basis	SL or RB (Straight	SL or RB	SL	SL or RB	SL or RB
** Rate			33.33%		

At beginning of the year	-	-	-	-	-
Disposals	-	-	-	-	-
Depreciation	-	-	27	-	27
Impairment	-	-	-	-	-
Transfers*	-	-	-	-	-
At end of the year	-	-	27	-	27

14.3 Net book value

Net book value at the	-	-	-	-	-
Net book value at the	-	-	946	-	946

14.4 Impairment

This year: Please provide a description of the events and

--

Last year: Please provide a description of the events and

--

14.5 Revaluation

If an accounting policy of revaluation is adopted, please provide:

the effective date of the revaluation
 the name of independent valuer, if applicable
 the methods applied and significant assumptions
 the carrying amount that would have been recognised had

This year		Last year	

14.6 Other disclosures

This year		Last year	

* The "transfers" row is for movements between fixed asset categories.
 ** Please indicate the method of depreciation by deleting the method not applicable (SL = straight line; RB = reducing balance). Also

Note 19 Debtors and prepayments*Please complete this note if the charity has any debtors or prepayments.***19.1 Analysis of debtors**

Trade debtors
 Prepayments and accrued income
 Other debtors

	This year £	Last year £
	-	-
	133,233	231
	-	-
Total	133,233	231

*Complete 19.2 where a material debtor is recoverable more than a year after the reporting date.***19.2 Disclosure of debtors recoverable in more than 1 year (included in debtors above)**

Trade debtors
 Prepayments and accrued income
 Other debtors

	This year £	Last year £
	-	-
	-	-
	-	-
Total	-	-

Note 20 Creditors and accruals*Please complete this note if the charity has any creditors or accruals.***20.1 Analysis of creditors**

	Amounts falling due within one year		Amounts falling due after more than one year	
	This year £	Last year £	This year £	Last year £
Accruals for grants payable	-	-	-	-
Bank loans and overdrafts	-	-	-	-
Trade creditors	-	-	-	-
performance-related grants	-	-	-	-
Accruals and deferred income	8,848	563	-	-
Taxation and social security	-	-	-	-
Other creditors	-	-	-	-
Total	8,848	563	-	-

20.2 Deferred income*Please complete this note if the charity has deferred income.**Please explain the reasons why income is*

This year	Last year

Movement in deferred income account

Balance at the start of the reporting period
 Amounts added in current period
 Amounts released to income from previous periods
 Balance at the end of the reporting period

This year £	Last year £
-	-
7,985	-
-	-
7,985	-

Note 24 Cash at bank and in hand**Short term cash investments (less than 3 months maturity date)****Short term deposits****Cash at bank and on hand****Other****Total**

This year £	Last year £
-	-
-	-
51,933	50,101
-	-
51,933	50,101

Note 26 **Events after the end of the reporting period**

Please complete this note events (not requiring adjustment to the accounts) have occurred after the end of the reporting period but before the accounts are authorised which relate to conditions that arose after the end of the reporting period.

	This year	Last year
Please provide details of the nature of the event	Not Applicable	Not Applicable
Provide an estimate of the financial effect of the event or a statement that such an estimate cannot be made		

Note 27 Charity funds

27.1 Details of material funds held and movements during the CURRENT reporting period

Please give details of the movements of material individual funds in the reporting period together with a balancing figure for 'Other funds' (which should include revaluation reserve and fair value reserve, if applicable). The 'Total funds' figure below should reconcile to 'Total funds' in the balance sheet.

* Key: PE - permanent endowment funds; EE - expendable endowment funds; R - restricted income funds, including special trusts, of the charity; and U - unrestricted funds

Fund names	Type PE, EE R or UR *	Purpose and Restrictions	Funds balances brought £	Income £	Expenditure £	Transfers £	Gains and losses £	Funds balances carried £
Unrestricted	U	Funding of Core Activities	25,174	165,797	22,080	5,371	-	163,519
Restricted	R	Funding of Befriending, Events and Parkinsons Group	24,595	37,561	53,764	5,371	-	13,744
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
Other funds (balancing figure)	N/a	N/a	-	-	-	-	-	-
Total Funds as per balance sheet			49,769	203,358	75,863	-	-	177,263

Fund balances carried forward include assets and liabilities denominated in a foreign currency

Yes* No*

If yes, please state the basis on which the assets and/or liabilities have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Note 27 Charity funds

27.2 Details of material funds held and movements during the PREVIOUS reporting period

Please give details of the movements of material individual funds in the reporting period together with a balancing figure for 'Other funds' (which should include revaluation reserve and fair value reserve, if applicable). The 'Total funds' figure below should reconcile to 'Total funds' in the balance sheet.

* Key: PE - permanent endowment funds; EE - expendable endowment funds; R - restricted income funds, including special trusts, of the charity; and U - unrestricted funds

Fund names	Type PE, EE R or UR *	Purpose and Restrictions	Fund balances brought £	Income £	Expenditure £	Transfers £	Gains and losses £	Fund balances carried £
Unrestricted	U	Funding of Core Activities	20,079	28,675	23,580	-	-	25,174
Restricted	R	Funding of Befriending, Events and Parkinsons Group	40,437	32,500	48,342	-	-	24,595
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
figure)	N/a	N/a	-	-	-	-	-	-
Total Funds as per balance sheet			60,517	61,175	71,922	-	-	49,769

Fund balances carried forward include assets and liabilities denominated in a foreign currency

Yes*	No*
-	-

Note 28 Transactions with trustees and related parties

If the charity has any transactions with related parties (other than the trustee expenses explained in guidance notes) details of such transactions should be provided in this note. If there are no transactions to report, please enter "True" in the box or "False" if there are transactions to report.

28.1 Trustee remuneration and benefits

This year

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a

TRUE

In the period the charity has paid trustees remuneration and benefits. Please give the amount of, and legal authority for, any remuneration or other benefits paid to a trustee by the charity or any institution or company connected with it.

Name of trustee	Legal authority (eg order, governing document)	Amounts paid or benefit value				
		Remuneration	Pension	Redundancy (including loss of office)/ex	Other	TOTAL
		£	£	£	£	£
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-

Please give details of why remuneration or other Where an ex gratia payment has been made to a trustee, If a third party has been reimbursed for providing one or State the number of trustees to whom retirement benefits

Last year

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity (True or False)

TRUE

In the period the charity has paid trustees remuneration and benefits. Please give the amount of, and legal authority for, any remuneration or other benefits paid to a trustee by the charity or any institution or company connected with it.

Name of trustee	Legal authority (eg order, governing document)	Amounts paid or benefit value				
		Remuneration	Pension	Redundancy (including loss of office)/ex	Other	TOTAL
		£	£	£	£	£
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-

Please give details of why remuneration or other Where an ex gratia payment has been made to a trustee, If a third party has been reimbursed for providing one or State the number of trustees to whom retirement benefits

28.2 Trustees' expenses

If the charity has paid trustees expenses for fulfilling their duties, details of such transactions should be provided in this note. If there are no transactions to report, please enter "True" in the box below. If there are transactions to report, please enter "False".

No trustee expenses have been incurred (True or False)

TRUE

Type of expenses reimbursed	This year	Last year
	£	£
Travel	-	-
Subsistence	-	-
Accommodation	-	-
Other (please specify):	-	-
	-	-
TOTAL	-	-

Please provide the number of trustees reimbursed for expenses or who had expenses paid by the charity

--

28.3 Transaction(s) with related parties

Please give details of any transaction undertaken by (or on behalf of) the charity in which a related party has a material interest, including where funds

This year

There have been no related party transactions in the reporting period (True or False)

TRUE

Name of the trustee or related party	Relationship to charity	Description of the transaction(s)	Amount	Balance at period end	Provision for bad debts at period end	Amounts written off during
			£	£	£	£
			-	-	-	-
			-	-	-	-
			-	-	-	-
			-	-	-	-

In relation to the transactions above, please provide the terms and conditions, including any security and the nature of any payment (consideration) to be provided in settlement.

For any related party, please provide details of any guarantees given or received.

Last year

There have been no related party transactions in the reporting period (True or False)

TRUE

Name of the trustee or related party	Relationship to charity	Description of the transaction(s)	Amount	Balance at period end	Provision for bad debts at period end	Amounts written off during reporting period
			£	£	£	£
			-	-	-	-
			-	-	-	-
			-	-	-	-
			-	-	-	-

In relation to the transactions above, please provide the terms and conditions, including any security and the nature of any payment (consideration) to be provided in settlement.

For any related party, please provide details of any guarantees given or received.

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED (CHEER)

England & Wales - Charity number 1133482

Accounts

Company Registration No. 07102376 (England and Wales)
Charity Registration No. 1133482



*Supporting older
people in Elmbridge*

Concern and Help for East Elmbridge Retired

Unaudited Financial Statements

For the year ended 31 March 2024

Concern for East Elmbridge Retired Limited

Contents of the Unaudited Accounts

For the year ended 31 March 2024

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Trustees' Annual Report for the period

	Period start date			T o	Period end date		
From	1	April	2023		31	March	2024

Section A

Reference and administration details

Charity name Concern and Help for East Elmbridge Retired

Other names charity is known by CHEER

Registered charity number (if any) 1133482

Charity's principal address Claygate Centre, Elm Road, Claygate

Esher

Surrey

Postcode

KT10 0EH

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Julian Mobbs	Chair		
2	Janis Fletcher			
3	Julian Rye			
4	Christine Elmer			
5	David Moss	Treasurer		
6	Lisa Khwaja		Appointed 03/04/23	
7	Lorna Thomas		Appointed 06/12/23	

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document <i>(eg. trust deed, constitution)</i>	Memorandum and Articles of Association
How the charity is constituted <i>(eg. trust, association, company)</i>	Company registered in England and Wales No. 7102376
Trustee selection methods <i>(eg. appointed by, elected by)</i>	Appointed by Board of Trustees following open advertising and selection process. Appointments confirmed by election at AGM

Additional governance issues (Optional information)

You may choose to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Cheer maintains a risk register which is discussed at each meeting of Trustees. New risks and mitigations are highlighted at each Trustee meeting. In the event of a major development exception reports would be made to Trustees.

Summary of the objects of the charity set out in its governing document

CHEER (Concern and Help for East Elmbridge Retired) exists to promote the welfare of the elderly in Elmbridge. We seek through our services to alleviate financial hardship and to reduce social isolation, particularly for elderly people who are lonely, disabled or housebound, and to help our clients lead full, dignified and independent lives in their own homes

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

CHEER provides befriending services and social events for the elderly (those over 60) throughout Elmbridge Borough. Benefits advice is provided in the eastern part of the Borough – namely, Cobham, Stoke D'Abernon, Oxshott, Esher, Claygate, Hinchley Wood, Weston Green, Thames Ditton, Long Ditton, East & West Molesey.

We help elderly people to receive all benefits they are entitled to, and where appropriate, carry out home visits to complete benefit application forms. We operate a befriending scheme, where volunteers visit the lonely and housebound elderly at home. We organise social events for our clients, carers and volunteers. These include lunches aimed at older men, tea parties, befriending events and volunteer training sessions.

We maintain up-to-date information on relevant benefits and services available for the elderly in Elmbridge.

We run an activity group for Parkinson's disease sufferers, providing:

- Social, physical, emotional and psychological benefits for the individual participants
- Support for carers and a break from caring responsibilities.
- An exchange of useful information, and access to people who can help with benefits.

Additional details of objectives and activities (Optional information)

The Trustees would like to take this opportunity to thank all of our partners, supporters, staff and volunteers, without whom achieving our objects would be impossible.

You may choose to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Summary of the main achievements of the charity during the year

From 1 April 2023 to 31 March 2024, we:

Successfully helped clients to access £299,180 worth of benefits claims (22/23 £395,000).

Supported 28 active befriending relationships (22/23 27), there is a waiting list of more than 20 clients seeking a befriender.

Supported more than a 170 clients with an average of 34 volunteers including befriending, events and the Parkinson's group.

Ran a weekly Parkinson's group for between 10 and 12 attendees. Meetings lasted five hours including chair based exercise, meditation, advice sessions, games and intellectual stimulation. Meetings were held on 47 weeks during the year.

We have successfully dealt with a wide range of referrals from statutory and voluntary agencies and individuals, and there has been an ever increasing demand for CHEER's signposting service where we work in partnership with other agencies to refer onwards if we are not in a position to help directly ourselves.

Cheer's work often results in positive outcomes which are not reflected in hard performance measures, e.g. identifying cases where clients had unidentified health needs or were vulnerable to exploitation by confidence tricksters; and taking appropriate action to prevent harm to our clients and/or avoid unnecessary calls to emergency services.

Section E

Financial review

Brief statement of the charity's policy on reserves

The charity seeks to maintain unrestricted reserves equivalent to between 4 and 6 months of unrestricted expenditure. This policy is formulated to ensure that in a worst case scenario we have the resources to safely close down the charity.

Details of any funds materially in deficit

NA

Further financial review details (Optional information)

You may choose to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The charity's main sources of funding are via annual grants from Elmbridge Borough Council and Walsingham Care, both of whom have a service level agreement which is regularly managed and monitored by all parties.

In addition, during the year we secured project-based funding as follows:

A grant from the Elmbridge Borough Council Cost of Living Fund to fund our work in alleviating financial hardship.

Funds from the Elmbridge Borough Council Annual Grant to fund our project to grow and develop our volunteer network.

The charity also benefits from individual donations and fundraising activities in the local area. The bulk of our expenditure is on the staff who provide our frontline services and on activities of direct benefit to our clients. Funds not required for immediate use are kept in bank deposit accounts. The charity does not hold investments.

In 2023/24 Cheer received incoming resources of £61,175 (22/23 £60,264), expenditure totalled £71,922 (22/23 £59,648). These figures resulted in a net movement of funds of -£10,748 (22/23 +£616).

Cheer had reserves of £49,765 at 31/3/24, £25,174 of these reserves were unrestricted. Cheer started the year with reserves of £60,517.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

David Moss

Full name(s)

David Moss

Position (eg Secretary,
Chair, etc)

Hon. Treasurer

Date

28 - 10 - 2024



**Independent examiner's report on
the accounts**

Section A

Independent Examiner's Report

Report to the trustees

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED

On accounts for the year ended

31 st March 2024	Charity no (if any)	1133482
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Set out on pages

10 - 34 (remember to include the page numbers of additional sheets)

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2024.

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: Neil Cunliffe	Date: 28/10/2024
------------------------------	-------------------------

Name: Neil Cunliffe

Relevant professional qualification(s) or body (if any): CIMA
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Address: 41 Kenwood Drive, Walton on Thames, Surrey, KT12 5AX
9

Charity Name: Concern and Help for East Elmbridge Retired		Charity No	1133482	
		Company No	7102376	
Annual accounts for the period				
Period start date	1/4/2023	To	Period end date	31/3/24

Section A Statement of financial activities (including summary income and

Recommended categories by activity	Guidance Note	Unrestricted funds	Restricted income funds	Endowment funds	Total funds	Prior year funds
		£ F01	£ F02	£ F03	£ F04	£ F05
Income (Note 3)						
Income and endowments from:						
Donations and legacies	S01	27,469	500	-	27,969	35,260
Charitable activities	S02	-	32,000	-	32,000	24,580
Other trading activities	S03	-	-	-	-	-
Investments	S04	1,206	-	-	1,206	424
Separate material item of income	S05	-	-	-	-	-
Other	S06	-	-	-	-	-
Total	S07	28,675	32,500	-	61,175	60,264
Expenditure (Notes 6)						
Expenditure on:						
Raising funds	S08	-	-	-	-	-
Charitable activities	S09	23,580	48,342	-	71,922	59,648
Separate material expense item	S10	-	-	-	-	-
Other	S11	-	-	-	-	-
Total	S12	23,580	48,342	-	71,922	59,648
Net income/(expenditure) before tax for	S13	5,094	- 15,842	-	- 10,748	616
Tax payable	S14	-	-	-	-	-
Net income/(expenditure) after tax before	S15	5,094	- 15,842	-	- 10,748	616
Net gains/(losses) on investments	S16	-	-	-	-	-
Net income/(expenditure)	S17	5,094	- 15,842	-	- 10,748	616
Extraordinary items	S18	-	-	-	-	-
Transfers between funds	S19	-	-	-	-	-
Other recognised gains/(losses):						
Gains and losses on revaluation of fixed assets for the charity's own use	S20	-	-	-	-	-
Other gains/(losses)	S21	-	-	-	-	-
Net movement in funds	S22	5,094	- 15,842	-	- 10,748	616
Reconciliation of funds:						
Total funds brought forward	S23	20,079	40,437	-	60,517	59,901
Total funds carried forward	S24	25,174	24,595	-	49,769	60,517

Charity Name: Concern and Help for East Elmbridge Retired	Charity No	1133482
	Company No	7102376

Section B Balance sheet

	Guidance Note	Unrestricted funds £	Restricted income funds £	Endowment funds £	Total this year £	Total last year £
		F01	F02	F03	F04	F05
Fixed assets						
Intangible assets (Note 15)	B01	-	-	-	-	-
Tangible assets (Note 14)	B02	-	-	-	-	-
Heritage assets (Note 16)	B03	-	-	-	-	-
Investments (Note 17)	B04	-	-	-	-	-
Total fixed assets	B05	-	-	-	-	-
Current assets						
Stocks (Note 18)	B06	-	-	-	-	-
Debtors (Note 19)	B07	231	-	-	231	-
Investments (Note 17.4)	B08	-	-	-	-	-
Cash at bank and In hand (Note 24)	B09	50,101	-	-	50,101	60,517
Total current assets	B10	50,332	-	-	50,332	60,517
Creditors: amounts falling due within one year (Note 20)	B11	563	-	-	563	-
Net current assets/(liabilities)	B12	49,769	-	-	49,769	60,517
Total assets less current liabilities	B13	49,769	-	-	49,769	60,517
Creditors: amounts falling due after one year (Note 20)	B14	-	-	-	-	-
Provisions for liabilities	B15	-	-	-	-	-
Total net assets or liabilities	B16	49,769	-	-	49,769	60,517
Funds of the Charity						
Endowment funds (Note 27)	B17	-	-	-	-	-
Restricted income funds (Note 27)	B18	-	24,595	-	24,595	40,437
Unrestricted funds	B19	25,174	-	-	25,174	20,079
Revaluation reserve	B20	-	-	-	-	-
Fair value reserve	B21	-	-	-	-	-
Total funds	B22	25,174	24,595	-	49,769	60,517

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

Signed by one or two trustees/directors on behalf of all the trustees/directors

Print Name	Date of approval dd/mm/yyyy
DAVID MOSS	28-10-2024

Signature of director authenticating accounts being sent to Companies House

Signature	Date dd/mm/yyyy
David Moss	28/10/2024
Print name	DAVID MOSS

Note 1 Basis of preparation

This section should be completed by all charities.

1.1 Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with:

- and with* the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014
- and with* the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102)
- and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.*

*-Tick as appropriate

1.2 Going concern

If there are material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern, please provide the following details or state "Not applicable", if appropriate:

An explanation as to those factors that support the conclusion that the charity is a going concern;

Disclosure of any uncertainties that make the going concern assumption doubtful;

Where accounts are not prepared on a going concern basis, please disclose this fact together with the basis on which the trustees prepare the accounts.

Not Applicable

1.3 Change of accounting policy

The accounts present a true and fair view and no changes have been made to the accounting policies adopted in note ().

Yes* -Tick as appropriate
No*

Please disclose:

(i) the nature of the change in accounting policy;

(ii) the reasons why applying the new accounting policy provides more reliable and more relevant information; and

(iii) the amount of the adjustment for each line affected in the current period, each prior period presented and the aggregate amount of

1.4 Changes to accounting estimates

No changes to accounting estimates have occurred in the reporting period (3.46 FRS102 SORP).

Yes* -Tick as appropriate
No*

Please disclose:

(i) the nature of any changes;

(ii) the effect of the change on income and expense or assets and liabilities for the current period; and

(iii) where practicable, the effect of the change in one or more future periods.

1.5 Material prior year errors

No material prior year error have been identified in the reporting period (3.47 FRS102 SORP).

Yes* -Tick as appropriate
No*

Please disclose:

(i) the nature of the prior period error;

(ii) for each prior period presented in the accounts, the amount of the correction for each account line item affected; and

(iii) the amount of the correction at the beginning of the earliest prior period presented in the accounts.

Note 2 Accounting policies

This standard list of accounting policies has been applied by the charity except for those deleted. Where a different or additional policy has been adopted then this is detailed in the box below.

2.1 RECONCILIATION WITH PREVIOUS GENERALLY ACCEPTED ACCOUNTING PRACTICE

Please provide a description of the nature of each change in accounting policy

Not applicable

Reconciliation of funds per previous GAAP to funds determined under FRS 102

	Start of period £	End of period £
--	-------------------------	-----------------------

Fund balances as previously stated

Adjustments:

Fund balance as restated

Reconciliation of net income/(net expenditure) per previous GAAP to net income/(net expenditure) under FRS 102

	End of period £
--	-----------------------

Net income/(expenditure) as previously stated

Adjustments:

Previous period net income/(expenditure) as restated

Note 2

Accounting policies

2.2 INCOME

Recognition of income

These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- It is more likely than not that the trustees will receive the resources;
- the monetary value can be measured with sufficient reliability.

Yes*	No*	N/a*
✓		

Offsetting

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Yes*	No*	N/a*
✓		

Grants and donations

Grants and donations are only included in the SoFA when the general income recognition criteria are met (5.10 to 5.12 FRS102 SORP).

Yes*	No*	N/a*
✓		

In the case of performance related grants, income must only be recognised to the extent that the charity has provided the specified goods or services as entitlement to the grant only occurs when the performance related conditions are met (5.16 FRS 102 SORP).

Yes*	No*	N/a*
✓		

Legacies

Legacies are included in the SoFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity

Yes*	No*	N/a*
		✓

Government grants

The charity has received government grants in the reporting period

Yes*	No*	N/a*
✓		

Tax reclaims on donations and gifts

Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the

Yes*	No*	N/a*
		✓

Contractual income and performance related grants

This is only included in the SoFA once the charity has provided the related goods or services or met the performance related conditions.

Yes*	No*	N/a*
✓		

Donated goods

Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Yes*	No*	N/a*
		✓

The cost of any stock of goods donated for distribution to beneficiaries is deemed to be the fair value of those gifts at the time of their receipt and they are recognised on receipt. In the reporting period in which the stocks are distributed, they are recognised as an expense at the carrying amount of the stocks at distribution.

Yes*	No*	N/a*
		✓

Donated goods for resale are measured at fair value on initial recognition, which is the expected proceeds from sale less the expected costs of sale, and recognised in 'Income from other trading activities' with the corresponding stock recognised in the balance sheet. On its sale the value of stock is charged against 'Income from other trading activities' and the proceeds from sale are also recognised as 'Income from other trading activities'.

Goods donated for on-going use by the charity are recognised as tangible fixed assets and included in the SoFA as incoming resources when receivable.

Gifts in kind for use by the charity are included in the SoFA as income from donations when receivable.

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Donated services and facilities

Donated services and facilities are included in the SoFA when received at the value of the gift to the charity provided the value of the gift can be measured reliably.

Yes*	No*	N/a*
		✓

Donated services and facilities that are consumed immediately are recognised as income with an equivalent amount recognised as an expense under the appropriate heading in the SoFA.

Yes*	No*	N/a*
		✓

Support costs

The charity has incurred expenditure on support costs.

Yes*	No*	N/a*
✓		

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Yes*	No*	N/a*
✓		

Income from interest, royalties and dividends

This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

Yes*	No*	N/a*
✓		

Income from membership subscriptions

Membership subscriptions received in the nature of a gift are recognised in Donations and Legacies.

Yes*	No*	N/a*
		✓

Membership subscriptions which gives a member the right to buy services or other benefits are recognised as income earned from the provision of goods and services as income from charitable activities.

Yes*	No*	N/a*
		✓

Settlement of Insurance claims Insurance claims are only included in the SoFA when the general income recognition criteria are met (5.10 to 5.12 FRS102 SORP) and are included as an item of other income in the SoFA.

Yes*	No*	N/a*
		✓

Investment gains and losses This includes any realised or unrealised gains or losses on the sale of investments and any gain or loss resulting from revaluing investments to market value at the end of the year.

Yes*	No*	N/a*
		✓

2.3 EXPENDITURE AND LIABILITIES

Liability recognition

Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Yes*	No*	N/a*
✓		

Governance and support costs Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Yes*	No*	N/a*
✓		

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, eg allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Yes*	No*	N/a*
✓		

Grants with performance conditions Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SoFA once the recipient of the grant has provided the specified service or output.

Yes*	No*	N/a*
✓		

Grants payable without performance conditions Where there are no conditions attaching to the grant that enables the donor charity to realistically avoid the commitment, a liability for the full funding obligation must be recognised.

Yes*	No*	N/a*
✓		

Redundancy cost The charity made no redundancy payments during the reporting period.

Yes*	No*	N/a*
✓		

Deferred income No material item of deferred income has been included in the accounts.

Yes*	No*	N/a*
✓		

Creditors The charity has creditors which are measured at settlement amounts less any trade discounts

Yes*	No*	N/a*
		✓

Provisions for liabilities A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

Yes*	No*	N/a*
		✓

Basic financial instruments The charity accounts for basic financial instruments on initial recognition as per paragraph 10.7 FRS102 SORP. Subsequent measurement is as per paragraphs 11.17 to 11.19, FRS102 SORP.

Yes*	No*	N/a*
		✓

2.4 ASSETS

Tangible fixed assets for use by charity These are capitalised if they can be used for more than one year, and cost at least

They are valued at cost.

The depreciation rates and methods used are disclosed in note 14.

Yes*	No*	N/a*
		✓

Intangible fixed assets

The charity has intangible fixed assets, that is, non-monetary assets that do not have physical substance but are identifiable and are controlled by the charity through custody or legal rights. The amortisation rates and methods used are disclosed in note 15.

They are valued at cost.

Yes*	No*	N/a*
		✓

Heritage assets

The charity has heritage assets, that is, non-monetary assets with historic, artistic, scientific, technological, geophysical or environmental qualities that are held and maintained principally for their contribution to knowledge and culture. The depreciation rates and methods used as disclosed in note 16.

They are valued at cost.

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Investments

Fixed asset investments in quoted shares, traded bonds and similar investments are valued at initially at cost and subsequently at fair value (their market value) at the year end. The same treatment is applied to unlisted investments unless fair value cannot be measured reliably in which case it is measured at cost less impairment.

Investments held for resale or pending their sale and cash and cash equivalents with a maturity date of less than 1 year are treated as current asset investments

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Yes*	No*	N/a*
		✓

Stocks and work in progress

Stocks held for sale as part of non-charitable trade are measured at the lower of cost or net realisable value.

Yes*	No*	N/a*
		✓

Goods or services provided as part of a charitable activity are measured at net realisable value based on the service potential provided by items of stock.

Yes*	No*	N/a*
		✓

Work in progress is valued at cost less any foreseeable loss that is likely to occur on the contract.

Yes*	No*	N/a*
		✓

Debtors

Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

Yes*	No*	N/a*
		✓

Current asset Investments

The charity has investments which it holds for resale or pending their sale and cash and cash equivalents with a maturity date less than one year. These include cash on deposit and cash equivalents with a maturity of less than one year held for investment purposes rather than to meet short-term cash commitments as they fall due.

Yes*	No*	N/a*
		✓

They are valued at fair value except where they qualify as basic financial instruments.

Yes*	No*	N/a*
		✓

POLICIES ADOPTED ADDITIONAL TO OR DIFFERENT FROM THOSE ABOVE

--

Note 3

Income

Analysis of Income		Unrestricted funds	Restricted income funds	Endowment funds	Total funds	Prior year
					£	£
Donations and legacies:	Donations and gifts	27,469	500	-	27,969	35,260
	Gift Aid	-	-	-	-	-
	Legacies	-	-	-	-	-
	General grants provided by government/other charities	-	-	-	-	-
	Membership subscriptions and sponsorships which are in substance donations	-	-	-	-	-
	Donated goods, facilities and services	-	-	-	-	-
	Other	-	-	-	-	-
	Total	27,469	500	-	27,969	35,260
Charitable activities:		-	32,000	-	32,000	24,580
		-	-	-	-	-
		-	-	-	-	-
	Other	-	-	-	-	-
	Total	-	32,000	-	32,000	24,580
Other trading activities:		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
	Other	-	-	-	-	-
	Total	-	-	-	-	-
Income from investments:	Interest income	1,206	-	-	1,206	424
	Dividend income	-	-	-	-	-
	Rental and leasing income	-	-	-	-	-
	Other	-	-	-	-	-
	Total	1,206	-	-	1,206	424
Separate material item of Income		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
	Total	-	-	-	-	-
Other:	Conversion of endowment funds into income	-	-	-	-	-
	Gain on disposal of a tangible fixed asset held for charity's own use	-	-	-	-	-
	Gain on disposal of a programme related investment	-	-	-	-	-
	Royalties from the exploitation of intellectual property rights	-	-	-	-	-
	Other	-	-	-	-	-
	Total	-	-	-	-	-
TOTAL INCOME	28,675	32,500	-	61,175	60,264	

Other information:

All income in the prior year was unrestricted except for: (please provide description and amounts)

Not applicable

Where any endowment fund is converted into income in the reporting period, please give the reason for the conversion.

Not Applicable

Where any endowment fund is converted into income in the prior period, please give the reason for the conversion.

Within the Income items above the following items are material: (please disclose the nature, amount and any prior year amounts)

Not Applicable

This year: Where sums originally denominated in foreign currency have been included in income, explain the basis on which those sums have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Last year: Where sums originally denominated in foreign currency have been included in income, explain the basis on which those sums have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Note 4 Analysis of receipts of government grants

	Description	This year £
Government grant 1	Elmbridge Borough Council Core Grant	23,390
Government grant 2	Elmbridge Borough Council Cost of Living Fund	15,000
Government grant 3	Elmbridge Borough Council Annual Grant	3,000
Other		-
	Total	41,390

	Description	Last year £
Government grant 1	Elmbridge Borough Council Core Grant	23,390
Government grant 2	Surrey County Council Members Allocation	540
Government grant 3	Surrey County Council Partnership Fund	5,000
Other		-
	Total	28,930

Please provide details of any unfulfilled conditions and other contingencies attaching to grants that have been recognised in income.

This year	Last year

Please give details of other forms of government assistance from which the charity has directly benefited

This year	Last year

Note 6

Expenditure

Analysis	This year				Last year			
	Unrestricted funds	Restricted income funds	Endowment funds	Total funds £	Unrestricted funds	Restricted income funds	Endowment funds	Total funds £
Expenditure on raising funds:								
Incurring seeking donations	-	-	-	-	-	-	-	-
Incurring seeking legacies	-	-	-	-	-	-	-	-
Incurring seeking grants	-	-	-	-	-	-	-	-
Operating membership schemes and social	-	-	-	-	-	-	-	-
Staging fundraising events	-	-	-	-	-	-	-	-
Fundraising agents	-	-	-	-	-	-	-	-
Operating charity shops	-	-	-	-	-	-	-	-
Operating a trading company undertaking non-	-	-	-	-	-	-	-	-
Advertising, marketing, direct mail and	-	-	-	-	-	-	-	-
Start up costs incurred in generating new	-	-	-	-	-	-	-	-
Database development costs	-	-	-	-	-	-	-	-
Other trading activities	-	-	-	-	-	-	-	-
Investment management costs:	-	-	-	-	-	-	-	-
Portfolio management costs	-	-	-	-	-	-	-	-
Cost of obtaining investment advice	-	-	-	-	-	-	-	-
Investment administration costs	-	-	-	-	-	-	-	-
Intellectual property licencing costs	-	-	-	-	-	-	-	-
Rent collection, property repairs and	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
Total expenditure on raising funds	-	-	-	-	-	-	-	-
Expenditure on charitable activities:								
			-	-			-	-
Salaries and PAYE	14,037	35,842	-	49,879	16,734	25,857	-	42,591
Staff Related Costs	2,357	3,404	-	5,760	2,980	485	-	3,465
Befriending and Events	39	4,923	-	4,962	-	4,297	-	4,297
Administration Costs	7,147	4,173	-	11,321	6,502	2,793	-	9,295
	-	-	-	-	-	-	-	-
Total expenditure on charitable activities	23,580	48,342	-	71,922	26,216	33,432	-	59,648
Separate material item of expense								
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-
Other								
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
Total other expenditure	-	-	-	-	-	-	-	-
TOTAL EXPENDITURE	23,580	48,342	-	71,922	26,216	33,432	-	59,648

Other information:

Analysis of expenditure on charitable activities

Activity or programme	This year				Last year			
	Activities undertaken directly	Grant funding of activities	Support Costs	Total this year	Activities undertaken directly	Grant funding of activities	Support Costs	Total last year
	£	£	£	£	£	£	£	£
Activity 1	-	-	-	-	-	-	-	-
Activity 2	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-

This year: Where sums originally denominated in foreign currency have been included in expenditure, explain the basis on which those sums have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Last year: Where sums originally denominated in foreign currency have been included in expenditure, explain the basis on which those sums have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Note 9 Support Costs

Please complete this note if the charity has analysed its expenses using activity categories and has support costs.

This year

Support cost (examples)	Charitable Activities	Activity 1	Activity 2	Activity 3	Grand total	Basis of allocation
	£	£	£	£	£	(Describe method)
Payroll Processing	1,138	-	-	-	1,138	Staff Time
IT Costs	6,193	-	-	-	6,193	Staff Time
	-	-	-	-	-	
	-	-	-	-	-	
Other	-	-	-	-	-	
Total	7,332	-	-	-	7,332	

Last year

Support cost (examples)	Raising funds	Activity 1	Activity 2	Activity 3	Grand total	Basis of allocation
	£	£	£	£	£	(Describe method)
Governance	-	-	-	-	-	
	-	-	-	-	-	
	-	-	-	-	-	
	-	-	-	-	-	
Other	-	-	-	-	-	
Total	-	-	-	-	-	

Please provide details of the accounting policy adopted for the apportionment of costs between activities and any estimation techniques used to calculate their apportionment.

Note 10 Details of certain types of expenditure**Note 10.1 Fees for examination of the accounts**

Please provide details of the amount paid for any statutory external scrutiny of accounts and other services provided by your independent examiner. If nothing was paid please enter '0' in the appropriate box(es).

Independent examiner's fees
Assurance services other than independent examination
Tax advisory fees
Other fees (for example: financial advice, consultancy, accountancy services) paid to the independent examiner

This year £	Last year £
-	-
-	-
-	-
-	-

Note 11 Paid employees

Please complete this note if the charity has any employees (transactions with Trustees dealt with in Note 28)

11.1 Staff Costs

	This year £	Last year £
Salaries and wages	49,879	42,591
Social security costs	-	-
Pension costs (defined contribution scheme)	1,138	658
Other employee benefits	-	-
Total staff costs	51,018	43,249

This year:

Please provide details of expenditure on staff working for the charity whose contracts are with and are paid by a related party

Not Applicable

Last year:

Please provide details of expenditure on staff working for the charity whose contracts are with and are paid by a related party

Not Applicable

Please give details of the number of employees whose total employee benefits (excluding employer pension costs) fell within each band of £10,000 from £60,000 upwards. If there are no such transactions, please enter 'true' in the box provided.

No employees received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000

TRUE

Band	Number of employees	
	This year	Last year
£60,000 to £69,999	-	-
£70,000 to £79,999	-	-
£80,000 to £89,999	-	-
£90,000 to £99,999	-	-
£100,000 to £109,999	-	-

Please provide the total amount paid to key management

This year £	Last year £
-	-

11.2 Average head count in the year

The parts of the charity in which the employees work

	This year Number	Last year Number
Fundraising	-	-
Charitable Activities	2	2
Governance	-	-
Other	-	-
Total	2	2

11.3 Ex-gratia payments to employees and others (excluding trustees)

Please complete if an ex-gratia payment is made.

Please explain the nature of the payment

This year	
Last year	

Please state the legal authority or reason for making the payment

This year	
Last year	

This year	Last year
£	£
-	-

Please state the amount of the payment (or value of any waiver of

11.4 Redundancy payments

Please complete if any redundancy or termination payment is made in the period.

This year	Last year
£	£
-	-

Total amount of payment

The nature of the payment (cash, asset

--	--

This year	Last year
£	£
-	-

The extent of redundancy funding at the balance sheet date

Please state the accounting policy for any redundancy or termination payments

--	--

Note 12 Defined contribution pension scheme or defined benefit scheme accounted for as a defined contribution scheme.

12.1 Please complete this note if a defined contribution pension scheme is operated.

This year	Last year
£	£
1,138	1,313

Amount of contributions recognised in the SOFA as an expense

Please explain the basis for allocating the liability and expense of defined contribution pension scheme between activities and between restricted and unrestricted funds.

Staff Time	Staff time

12.2 Please complete this section where the charity participates in a defined benefit pension plan but is unable to ascertain its share of the underlying assets and liabilities.

Please confirm that although the scheme is accounted for as a defined contribution plan, it is a defined benefit plan.

Not Applicable

Please provide such information as is available about the plan's surplus or deficit and the implications, if any, for the reporting charity this year and last year, if different

12.3 Please complete this section where the charity participates in a multi-employer defined benefit pension plan that is accounted for as a defined contribution plan.

Describe the extent to which the charity can be liable to the plan for other entities' obligations under the terms and conditions of the multi-employer plan. If this is different for last year, provide details

Not Applicable

Provide an explanation of how any liability arising from an agreement with a multi-employer plan to fund a deficit has been determined. If this is different for last year, provide details

Note 19 Debtors and prepayments*Please complete this note if the charity has any debtors or prepayments.***19.1 Analysis of debtors**

Trade debtors

Prepayments and accrued income

Other debtors

	This year £	Last year £
	-	-
	231	-
	-	-
Total	231	-

*Complete 19.2 where a material debtor is recoverable more than a year after the reporting date.***19.2 Disclosure of debtors recoverable in more than 1 year (included in debtors above)**

Trade debtors

Prepayments and accrued income

Other debtors

	This year £	Last year £
	-	-
	-	-
	-	-
Total	-	-

Note 20 Creditors and accruals*Please complete this note if the charity has any creditors or accruals.***20.1 Analysis of creditors**

	Amounts falling due within one year		Amounts falling due after more than one year	
	This year £	Last year £	This year £	Last year £
Accruals for grants payable	-	-	-	-
Bank loans and overdrafts	-	-	-	-
Trade creditors	-	-	-	-
performance-related grants	-	-	-	-
Accruals and deferred income	563	-	-	-
Taxation and social security	-	-	-	-
Other creditors	-	-	-	-
Total	563	-	-	-

20.2 Deferred income*Please complete this note if the charity has deferred income.**Please explain the reasons why income is*

This year	Last year

Movement in deferred income account

Balance at the start of the reporting period
 Amounts added in current period
 Amounts released to income from previous periods
 Balance at the end of the reporting period

This year £	Last year £
-	-
-	-
-	-
-	-

Note 24 Cash at bank and in hand

Short term cash investments (less than 3 months maturity date)
Short term deposits
Cash at bank and on hand
Other
Total

This year £	Last year £
-	-
-	-
50,101	60,517
-	-
50,101	60,517

Note 26 **Events after the end of the reporting period**

Please complete this note events (not requiring adjustment to the accounts) have occurred after the end of the reporting period but before the accounts are authorised which relate to conditions that arose after the end of the reporting period.

	This year	Last year
Please provide details of the nature of the event	Not Applicable	Not Applicable
Provide an estimate of the financial effect of the event or a statement that such an estimate cannot be made		

Note 27 Charity funds

27.1 Details of material funds held and movements during the CURRENT reporting period

Please give details of the movements of material individual funds in the reporting period together with a balancing figure for 'Other funds' (which should include revaluation reserve and fair value reserve, if applicable). The 'Total funds' figure below should reconcile to 'Total funds' in the balance sheet.

* Key: PE - permanent endowment funds; EE - expendable endowment funds; R - restricted income funds, including special trusts, of the charity; and U - unrestricted funds

Fund names	Type PE, EE R or UR *	Purpose and Restrictions	Fund balances brought £	Income £	Expenditure £	Transfers £	Gains and losses £	Fund balances carried £
Unrestricted	U	Funding of Core Activities	20,079	28,675	- 23,580	-	-	25,174
Restricted	R	Funding of Befriending, Events and Parkinsons Group	40,437	32,500	- 48,342	-	-	24,595
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
Other funds (balancing figure)	N/a	N/a	-	-	-	-	-	-
Total Funds as per balance sheet			60,517	61,175	- 71,922	-	-	49,769

Fund balances carried forward include assets and liabilities denominated in a foreign currency

Yes* No*

If yes, please state the basis on which the assets and/or liabilities have been translated into sterling (or the currency in which the accounts are drawn up).

Not Applicable

Note 27 Charity funds**27.2 Details of material funds held and movements during the PREVIOUS reporting period**

Please give details of the movements of material individual funds in the reporting period together with a balancing figure for 'Other funds' (which should include revaluation reserve and fair value reserve, if applicable). The 'Total funds' figure below should reconcile to 'Total funds' in the balance sheet.

* Key: PE - permanent endowment funds; EE - expendable endowment funds; R - restricted income funds, including special trusts, of the charity; and U - unrestricted funds

Fund names	Type PE, EE R or UR *	Purpose and Restrictions	Fund balances brought £	Income £	Expenditure £	Transfers £	Gains and losses £	Fund balances carried £
Unrestricted	U	Funding of Core Activities	18,178	32,135	- 26,216	-	-	24,096
Restricted	R	Funding of Befriending, Events and Parkinsons Group	41,723	28,129	- 33,432	-	-	36,420
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
			-	-	-	-	-	-
figure)	N/a	N/a	-	-	-	-	-	-
Total Funds as per balance sheet			59,901	60,264	- 59,648	-	-	60,517

Fund balances carried forward include assets and liabilities denominated in a foreign currency

Yes*	No*
-	-

Note 28 Transactions with trustees and related parties

If the charity has any transactions with related parties (other than the trustee expenses explained in guidance notes) details of such transactions should be provided in this note. If there are no transactions to report, please enter "True" in the box or "False" if there are transactions to report.

28.1 Trustee remuneration and benefits

This year

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a TRUE

In the period the charity has paid trustees remuneration and benefits. Please give the amount of, and legal authority for, any remuneration or other benefits paid to a trustee by the charity or any institution or company connected with it.

Name of trustee	Legal authority (eg order, governing document)	Amounts paid or benefit value				
		Remuneration	Pension	Redundancy (including loss of office)ex	Other	TOTAL
		£	£	£	£	£
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-

Please give details of why remuneration or other Where an ex gratia payment has been made to a trustee, if a third party has been reimbursed for providing one or State the number of trustees to whom retirement benefits

Last year

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity (True or False) TRUE

In the period the charity has paid trustees remuneration and benefits. Please give the amount of, and legal authority for, any remuneration or other benefits paid to a trustee by the charity or any institution or company connected with it.

Name of trustee	Legal authority (eg order, governing document)	Amounts paid or benefit value				
		Remuneration	Pension	Redundancy (including loss of office)ex	Other	TOTAL
		£	£	£	£	£
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-

Please give details of why remuneration or other Where an ex gratia payment has been made to a trustee, if a third party has been reimbursed for providing one or State the number of trustees to whom retirement benefits

28.2 Trustees' expenses

If the charity has paid trustees expenses for fulfilling their duties, details of such transactions should be provided in this note. If there are no transactions to report, please enter "True" in the box below. If there are transactions to report, please enter "False".

No trustee expenses have been incurred (True or False) TRUE

Type of expenses reimbursed	This year	Last year
	£	£
Travel	-	-
Subsistence	-	-
Accommodation	-	-
Other (please specify):	-	-
TOTAL	-	-

Please provide the number of trustees reimbursed for expenses or who had expenses paid by the charity

--	--

28.3 Transaction(s) with related parties

Please give details of any transaction undertaken by (or on behalf of) the charity in which a related party has a material interest, including where funds

This year

There have been no related party transactions in the reporting period (True or False)

TRUE

Name of the trustee or related party	Relationship to charity	Description of the transaction(s)	Amount	Balance at period end	Provision for bad debts at period end	Amounts written off during
			£	£	£	£
			-	-	-	-
			-	-	-	-
			-	-	-	-

In relation to the transactions above, please provide the terms and conditions, including any security and the nature of any payment (consideration) to be provided in settlement.

For any related party, please provide details of any guarantees given or received.

Last year

There have been no related party transactions in the reporting period (True or False)

TRUE

Name of the trustee or related party	Relationship to charity	Description of the transaction(s)	Amount	Balance at period end	Provision for bad debts at period end	Amounts written off during reporting period
			£	£	£	£
			-	-	-	-
			-	-	-	-
			-	-	-	-

In relation to the transactions above, please provide the terms and conditions, including any security and the nature of any payment (consideration) to be provided in settlement.

For any related party, please provide details of any guarantees given or received.

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED (CHEER)

England & Wales - Charity number 1133482

Accounts



Trustees' Annual Report for the period

Period start date Period end date
From 1 April 2022 **To** 31 March 2023

Section A Reference and administration details

Charity name Concern and Help for East Elmbridge Retired

Other names charity is known by CHEER

Registered charity number (if any) 1133482

Charity's principal address Claygate Centre, Elm Road, Claygate

Esher

Surrey

Postcode KT10 0EH

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Julian Mobbs	Chair		
2	Janis Fletcher			
3	Julian Rye			
4	Christine Elmer			
5	Rebecca Davies-Cooke	Treasurer	Resigned 12/3/23	
6	David Moss	Treasurer	Appointed 13/2/23	

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document <i>(eg. trust deed, constitution)</i>	Memorandum and Articles of Association
How the charity is constituted <i>(eg. trust, association, company)</i>	Company registered in England and Wales No. 7102376
Trustee selection methods <i>(eg. appointed by, elected by)</i>	Appointed by Board of Trustees following open advertising and selection process. Appointments confirmed by election at AGM

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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Summary of the objects of the charity set out in its governing document

CHEER (Concern and Help for East Elmbridge Retired) exists to promote the welfare of the elderly in Elmbridge. We seek through our services to alleviate financial hardship and to reduce social isolation, particularly for elderly people who are lonely, disabled or housebound, and to help our clients lead full, dignified and independent lives in their own homes

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

CHEER provides befriending services and social events for the elderly (those over 60) throughout Elmbridge Borough. Benefits advice is provided in the eastern part of the Borough – namely, Cobham, Stoke D'Abernon, Oxshott, Esher, Claygate, Hinchley Wood, Weston Green, Thames Ditton, Long Ditton, East & West Molesey.

We help elderly people to receive all benefits they are entitled to, and where appropriate, carry out home visits to complete benefit application forms. We operate a befriending scheme, where volunteers visit the lonely and housebound elderly at home. We organise social events for our clients, carers and volunteers. These include lunches aimed at older men, tea parties, befriending events and volunteer training sessions.

We maintain up-to-date information on relevant benefits and services available for the elderly in Elmbridge.

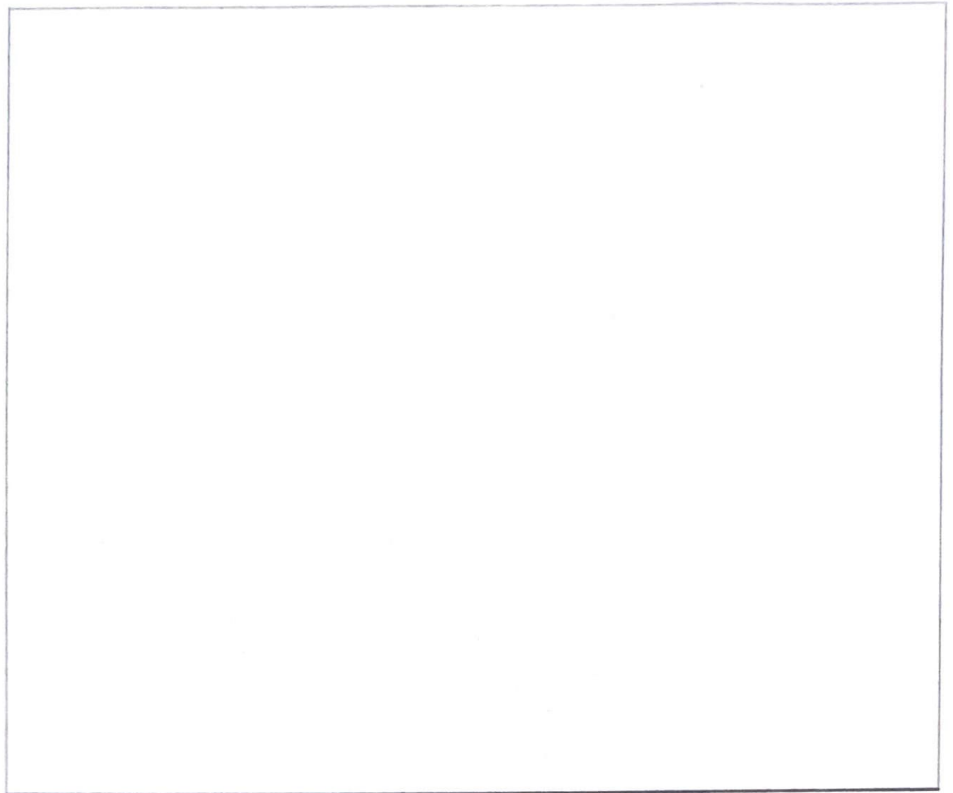
We run an activity group for Parkinson's disease sufferers, providing:

- Social, physical, emotional and psychological benefits for the individual participants
- Support for carers and a break from caring responsibilities.
- An exchange of useful information, and access to people who can help with benefits.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.



Summary of the main achievements of the charity during the year

The total benefit gain for 2021/22 was £395,000.

We currently have 27 Befriending matched pairs. 80% of our current volunteers have been befrienders for over 3 years. They have gained experience and skills in helping older people to feel less lonely. The volunteers feel a sense of fulfilment when they see the difference they make to an older person's life.

20 clients currently receive weekly home visits by a volunteer, a further 7 clients receive at least weekly befriending telephone calls. Volunteer monthly reports show visits are for an average of 2 hours a week. These numbers exclude home visits by staff for benefits assessments.

From 1 April 2022 to 31 March 2023, we:

Successfully helped clients to access £395,000 worth of benefits claims

Supported 27 active befriending relationships with a further 20 on a waiting list.

Supported 100+ clients and an average of 50 volunteers including befriending, events and the Parkinson's group.

Ran a weekly Parkinson's group for an average of 10 attendees. Meetings lasted five hours and were held on 47 weeks during the year.

In addition, we have successfully dealt with a wide range of referrals from statutory and voluntary agencies and individuals, and there has been an increased demand for CHEER's signposting service where we work in partnership with other agencies to refer onwards if we are not in a position to help directly ourselves.

Many of these activities have resulted in positive outcomes which are not reflected in hard performance measures, e.g. identifying cases where clients had unidentified health needs or were vulnerable to exploitation by confidence tricksters; and taking appropriate action to prevent harm to our clients and/or avoid unnecessary calls to emergency services.

Section E

Financial review

Brief statement of the charity's policy on reserves

The charity seeks to maintain unrestricted reserves equivalent to between 4 and 6 months of unrestricted expenditure.

Details of any funds materially in deficit

NA

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The charity's main sources of funding are via annual grants from Elmbridge Borough Council and Walsingham Care, both of whom have a service level agreement which is regularly managed and monitored by all parties.

In addition, during the year we secured project-based funding as follows:

A grant from the Surrey Downs Better Care Programme to increase the number of clients supported.

A grant from the Elmbridge Partnership Fund to fund a part-time volunteer co-ordinator.

A grant from the Elmbridge Borough Council Cost of Living Fund to fund for one year a part-time resource to help with benefit applications.

The charity also benefits from individual donations and fundraising activities in the local area. The bulk of our expenditure is on the staff who provide our frontline services and on activities of direct benefit to our clients. Funds not required for immediate use are kept in bank deposit accounts. The charity does not hold investments.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

Full name(s)

Position (eg Secretary, Chair, etc)

Date



Concern and Help for East Elmbridge Retired

Receipts and payments accounts

CC16a

For the period from	1-Apr-22	To	31/03/2023
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Funding	32,135	28,129	-	60,264	84,485
Sub total (Gross income for AR)	32,135	28,129	-	60,264	84,485
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	32,135	28,129	-	60,264	84,485
A3 Payments					
Salaries & PAYE.	17,392	25,857	-	43,249	37,088
Befriending expenses	-	4,297	-	4,297	792
Office supplies, printing and sundries	1,263	-	-	1,263	656
Staff travel and subsistence	450	400	-	850	334
Training, conferences and subscriptions	1,216	85	-	1,301	1,481
Pensions	1,313	-	-	1,313	998
Insurance	424	-	-	424	424
Telephone, internet and postage	787	-	-	787	960
Bank charges	72	-	-	72	96
Other	100	-	-	100	-
IT service & website	5,358	-	-	5,358	648
IT upgrade	-	-	-	-	4,581
Rent	634	-	-	634	-
Overhead Allocation	2,793	2,793	-	-	-
Sub total	26,216	33,432	-	59,648	48,058
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	26,216	33,432	-	59,648	48,058
Net of receipts/(payments)	5,918	- 5,303	-	616	33,203
A5 Transfers between funds	- 4,017	4,017	-	-	-
A6 Cash funds last year end	18,178	41,723	-	59,901	26,697
Cash funds this year end	20,079	40,437	-	60,517	59,901

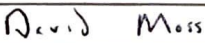
Section B Statement of assets and liabilities at the end of the period


Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Balance at bank	19,899	40,437	-
	Petty cash	180		-
		-	-	-
	Total cash funds	20,079	40,437	-
	<small>(agree balances with receipts and payments account(s))</small>	<small>OK</small>	<small>OK</small>	<small>OK</small>
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details	-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	

Notes : Fund movement

	Fund b fwd to nearest £	Movement to nearest £	Fund c fwd to nearest £
Elmbridge BC Core Grant	£ -	£ 15,909	£ 15,909
General Unrestricted	£ 18,178	-£ 14,143	£ 4,035
Donations Events	£ -	£ 135	£ 135
Total Unrestricted funds	£ 18,178	£ 1,901	£ 20,079
Surrey County Council Members Allocation	£ -	£ 236	£ 236
Annual Grants Fund - Parkinsons	£ -	£ 19	£ 19
Surrey County Council Partnership Fund	£ -	£ 3,712	£ 3,712
Walsingham Care - Parkinsons	£ 1,433	£ 2,896	£ 4,329
Better Care	£ 40,290	-£ 11,699	£ 28,591
Restricted Donations Parkinsons	£ -	£ 3,549	£ 3,549
Total Restricted funds	£ 41,723	-£ 1,286	£ 40,437
Total Fund movement	£ 59,901	£ 616	£ 60,517

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	David Moss	5/10/2023

	Independent examiner's report on the accounts		
Section A		Independent Examiner's Report	
Report to the trustees/ members of	Concern and Help for East Elmbridge Retired		
On accounts for the year ended	31 st March 2023	Charity no (if any)	1133482
Set out on pages	<small>(remember to include the page numbers of additional sheets)</small>		
Respective responsibilities of trustees and examiner	<p>The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed.</p> <p>It is my responsibility to:</p> <ul style="list-style-type: none"> • examine the accounts under section 43 of the 1993 Act, • to follow the procedures laid down in the general Directions given by the Charity Commission (under section 43(7)(b) of the 1993 Act, and • to state whether particular matters have come to my attention. 		
Basis of independent examiner's statement	<p>My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.</p>		
Independent examiner's statement	<p>In connection with my examination, no matter has come to my attention (other than that disclosed below *)</p> <ol style="list-style-type: none"> 1. which gives me reasonable cause to believe that in, any material respect, the requirements: <ul style="list-style-type: none"> • to keep accounting records in accordance with section 41 of the 1993 Act; and • to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 1993 Act have not been met ; or 2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached. <p>* Please delete the words in the brackets if they do not apply.</p>		
Signed:	<i>Neil Cunliffe</i>	Date:	27/10/2023
Name:	NEIL CUNLIFFE		
Relevant professional qualification(s) or body (if any):	CIMA		
Address:	41 KENWOOD DRIVE, WALTON ON THAMES SURREY, KT12 5AX		
Section B		Disclosure	

**Give here brief details
of any items that the
examiner wishes to
disclose.**

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED (CHEER)

England & Wales - Charity number 1133482

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	1	April	2021		31	March	2022

Section A Reference and administration details

Charity name

Other names charity is known by

Registered charity number (if any)

Charity's principal address

Postcode

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Julian Mobbs	Chair		
2	Janis Fletcher			
3	Julian Rye			
4	Christine Elmer	(from 27/10/21)		
5	Rebecca Davies-Cooke	Treasurer (from 20/01/2022)		
6				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Memorandum and Articles of Association
How the charity is constituted (eg. trust, association, company)	Company registered in England and Wales No. 7102376
Trustee selection methods (eg. appointed by, elected by)	Appointed by Board of Trustees following open advertising and selection process. Appointments confirmed by election at AGM

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

CHEER (Concern and Help for East Elmbridge Retired) exists to promote the welfare of the elderly in Elmbridge. We seek through our services to alleviate financial hardship and to reduce social isolation, particularly for elderly people who are lonely, disabled or housebound, and to help our clients lead full, dignified and independent lives in their own homes

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

CHEER provides befriending services and social events for the elderly (those over 60) throughout Elmbridge Borough. Benefits advice is provided in the eastern part of the Borough – namely, Cobham, Stoke D'Abernon, Oxshott, Esher, Claygate, Hinchley Wood, Weston Green, Thames Ditton, Long Ditton, East & West Molesey.

We help elderly people to receive all benefits they are entitled to, and where appropriate, carry out home visits to complete benefit application forms. We operate a befriending scheme, where volunteers visit the lonely and housebound elderly at home. We organise social events for our clients, carers and volunteers. These include lunches aimed at older men, tea parties, befriending events and volunteer training sessions.

We maintain up-to-date information on relevant benefits and services available for the elderly in Elmbridge. We run an activity group for Parkinson's disease sufferers, providing:

- Social, physical, emotional and psychological benefits for the individual participants
- Support for carers and a break from caring responsibilities.
- An exchange of useful information, and access to people who can help with benefits.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Summary of the main achievements of the charity during the year

The total benefit gain for 2021/22 was £258,000.

We currently have 27 Befriending matched pairs (6 telephone only) including two new matches. 90% of our current volunteers have been befrienders for over 3 years. They have gained experience and skills in helping older people to feel less lonely. The volunteers feel a sense of fulfilment when they see the difference they make to an older person's life.

21 clients currently receive weekly home visits by a volunteer, including 1 new client recently matched with a volunteer. Volunteer monthly reports show visits are for an average of 2.5 hours a week.

From 1 April 2021 to 31 March 2022, we:

Successfully helped clients to access £258,000 worth of benefits claims

Supported 29 active befriending relationships

Supported 100+ clients and an average of 40 volunteers with regular telephone calls and Covid compliant contacts

Ran a weekly Parkinson's group for an average of 9 people via Zoom until face-to-face meetings resumed in June 2021

In addition, we have successfully dealt with a wide range of referrals from statutory and voluntary agencies and individuals, and there has been an increased demand for CHEER's signposting service where we work in partnership with other agencies to refer onwards if we are not in a position to help directly ourselves.

Many of these activities have resulted in positive outcomes which are not reflected in hard performance measures, e.g. identifying cases where clients had unidentified health needs or were vulnerable to exploitation by confidence tricksters; and taking appropriate action to prevent harm to our clients and/or avoid unnecessary calls to emergency services.

Section E

Financial review

Brief statement of the charity's policy on reserves

The charity seeks to maintain unrestricted reserves equivalent to between 4 and 6 months of unrestricted expenditure.

Details of any funds materially in deficit

NA

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The charity's main sources of funding are via annual grants from Elmbridge Borough Council and Walsingham Care, both of whom have a service level agreement which is regularly managed and monitored by all parties.

In addition, during the year we secured project-based funding as follows:

Grants from the Community Foundation for Surrey and the Edward Gostling Foundation for the Parkinson's Group;
A grant from the National Lottery Local Connections fund;
Two small grants for IT equipment to support remote working as a result of Covid

The charity also benefits from individual donations and fundraising activities in the local area. The bulk of our expenditure is on the staff who provide our frontline services and on activities of direct benefit to our clients. Funds not required for immediate use are kept in bank deposit accounts. The charity does not hold investments.

Section F

Other optional information

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Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s) Rebecca

Davies-Cooke

Position (eg Secretary, Chair, etc) Treasurer

Date 27/07/2022



Charity Name Concern and Help for East Elmbridge Retired	No (if any) 1133482
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CC16a

Receipts and payments accounts

For the period from	Period start date 1-Apr-21	To	Period end date 31-Mar-22
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Elmbridge BC core grant	23,390	-	-	23,390	23,390
Unrestricted donations & misc.	4,606	-	-	4,606	2,648
Interest	4	-	-	4	134
Befriending & events(Walsingham Care & National Lottery)		9,495	-	9,495	3,250
Parkinson's Group	-	3,500	-	3,500	9,893
Surrey CC (CHEER connections)	-	40,290	-	40,290	-
Job Retention Scheme	-	-	-	-	3,984
IT upgrade	-	3,200	-	3,200	4,860
Sub total (Gross income for AR)	28,000	56,485	-	84,485	48,159
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	28,000	56,485	-	84,485	48,159
A3 Payments					
Salaries & PAYE.	22,405	8,703	-	31,108	35,313
Befriending expenses	-	792	-	792	410
Office supplies, printing and sundries	656	-	-	656	1,189
Staff travel and subsistence	334	-	-	334	55
Training, conferences and subscriptions	1,481	-	-	1,481	1,187
Pensions	998	-	-	998	1,211
Insurance	424	-	-	424	-
Telephone, internet and postage	960	-	-	960	928
Office equipment	-	-	-	-	1,075
Bank charges	96	-	-	96	69
IT service & website	648	-	-	648	468
IT upgrade	19	4,562	-	4,581	3,498
Parkinson's Group	-	5,980	-	5,980	5,980
Sub total	28,021	20,037	-	48,058	51,383
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	28,021	20,037	-	48,058	51,383
Net of receipts/(payments)	21	36,448	-	36,427	3,224
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	18,199	5,275	-	26,697	-
Cash funds this year end	18,178	41,723	-	59,901	26,697

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Balance at bank	18,000	41,723	-
	Petty cash	178	-	-
		-	-	-
	Total cash funds	18,178	41,723	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	



Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/
members of

Concern and Help for East Elmbridge Retired

On accounts for the year
ended

31st March 2022

Charity no
(if any)

1133482

Set out on pages

1-2

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 43 of the 1993 Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 43(7)(b) of the 1993 Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 41 of the 1993 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 1993 Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Date:

17 May 2022

Name:

Gordon Manickam

Relevant professional qualification(s) or body (if any):

FIIA, MIIA, CIA, QIAL, QICA

Address: 84 Greenways, Hinchley Wood, Surrey, KT10 0QJ

Section B

Disclosure

Only complete if the examiner needs to highlight material problems.

Give here brief details of any items that the examiner wishes to disclose.

Report to the trustees members of	On accounts for the year ended	Set out on pages	Respective responsibilities of trustees and examiner	Basis of independent examiner's statement	Independent examiner's statement	Signed:	Name:	Relevant professional qualification(s) or body (if any):		
Concern and Help for East Elmbridge Rotted	31 st March 2022	1-2	The charity's trustees are responsible for the preparation of the accounts for the year. The charity's trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed. It is my responsibility to: • examine the accounts under section 43 of the 1993 Act; • to follow the procedures laid down in the general Directions given by the Charity Commission (under section 43(7)(b) of the 1993 Act) and • to state whether particular matters have come to my attention. My examination was carried out in accordance with a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a true and fair view and the report is limited to those matters set out in the statement below. In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that there is any material respect in which the accounts do not comply with the accounting requirements of the 1993 Act and I have not been met, or • to prepare accounts which accord with the accounting requirements of the 1993 Act; • to keep accounting records in accordance with section 41 of the 1993 Act and the requirements; I, which gives me reasonable cause to believe that there is any material respect in connection with my examination, no matter has come to my attention.	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13/04/2022

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RIA, MIA, CIA, OIA, DICA

CONCERN AND HELP FOR EAST ELMBRIDGE RETIRED (CHEER)

England & Wales - Charity number 1133482

Accounts



Trustees' Annual Report for the period

		Period start date			Period end date		
From	1	April	2020	To	31	March	2021

Section A Reference and administration details

Charity name Concern and Help for East Elmbridge Retired

Other names charity is known by CHEER

Registered charity number (if any) 1133482

Charity's principal address

Claygate Centre	
Elm Road, Claygate	
Esher	
Surrey	
Postcode	KT10 0EH

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Robert Fulton	Treasurer		
2	Joanne Cundy			
3	Jill Ainsworth	Vice Chair		
4	Julian Rye			
5	Janis Fletcher	Chair (to 21/1/21)		
6	Kate Wratten			
7	Julian Mobbs	Chair (from 21/1/21)		
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Memorandum and Articles of Association
How the charity is constituted (eg. trust, association, company)	Company registered in England and Wales, No. 7102376
Trustee selection methods (eg. appointed by, elected by)	Appointed by Board of Trustees following open advertising and selection process. Appointments confirmed by election at AGM.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C

Objectives and activities

Summary of the objects of the charity set out in its governing document

CHEER (Concern and Help for East Elmbridge Retired) exists to promote the welfare of the elderly in Elmbridge.

We seek through our services to alleviate financial hardship and to reduce social isolation, particularly for elderly people who are lonely, disabled or housebound, and to help our clients lead full, dignified and independent lives in their own homes.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

CHEER provides befriending services and social events for the elderly (those over 60) throughout Elmbridge Borough. Benefits advice is provided in the eastern part of the Borough – namely, Cobham, Stoke D'Abernon, Oxshott, Esher, Claygate, Hinchley Wood, Weston Green, Thames Ditton, Long Ditton, East & West Molesey.

We help elderly people to receive all benefits they are entitled to, and where appropriate, carry out home visits to complete benefit application forms.

We operate a befriending scheme, where volunteers visit the lonely and housebound elderly at home.

We organise social events for our clients, carers and volunteers. These include Pie & Pint lunches aimed at older men, tea parties, befriending events and volunteer training sessions

We maintain up-to-date information on relevant benefits and services available for the elderly in Elmbridge.

We run an activity group for Parkinson's disease sufferers, providing:

- Social, physical, emotional and psychological benefits for the individual participants
- Support for carers and a break from caring responsibilities.
- An exchange of useful information, and access to people who can help with benefits.

Section D

Achievements and performance

From 1 April 2020 to 31 March 2021, we:

Successfully helped 42 elderly clients access £166,525 of unclaimed benefits

Made over 7,000 hours of telephone calls (via CHEER staff and its team of volunteers) to the elderly in the community who are isolated and lonely

Supported 39 active befriending relationships and 40 active volunteers.

Completed over 20 special lockdown compliant contacts with our clients and volunteers via welfare calls, supplemented by letters (including one written for CHEER clients by Dominic Raab MP), cards, distribution of winter advice and Christmas treats and, for the Parkinson's Group members, some Christmas carolling as well.

For volunteers, provided regular guidance by email on COVID restrictions that affect how they interact with their CHEER friends, held a quiz and provided volunteer training organised by us through the Mary Francis Trust on wellbeing via Zoom.

Ran a weekly Parkinson's group session online via Zoom (48 in total) for 6-10 sufferers and their carers

CHEER reacted swiftly to the pandemic and was able to move the office into the homes of its staff. The first lockdown brought about great fear and presented us with an increased number of calls as the elderly community, their neighbours, friends and family tried to navigate support around the new limitations. CHEER's signposting facility was inundated with calls – from people being stranded abroad and their elderly relatives being left without food or support – to questions about letting carers into the home. As the pandemic continued, CHEER became the hub for COVID information, with some of our partners sharing the updates that CHEER had put together. There remains a large demand for signposting and information about COVID as people begin to emerge from lockdown and start to live life outside their homes in the new normal.

In addition, we have successfully dealt with a wide range of referrals from statutory and voluntary agencies and individuals, referring onwards to the appropriate agency where we are not in a position to help directly ourselves.

Many of these activities have resulted in positive outcomes which are not reflected in hard performance measures, e.g. identifying cases where clients had unidentified health needs or were vulnerable to exploitation by confidence tricksters, and taking appropriate action to prevent harm to our clients and/or avoid unnecessary calls to emergency services.

Our Parkinson's group who prior to Covid-19 restrictions met weekly in person for high quality activities, instead met online via Zoom, where they engaged in many activities including quizzes, poetry reading, hand and finger exercises and a general chat. These sessions continue to receive positive feedback from all participants and their carers.

Section E Financial review

Brief statement of the charity's policy on reserves

The charity seeks to maintain unrestricted reserves equivalent to between 4 and 6 months of unrestricted expenditure.

Details of any funds materially in deficit

N.A.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The charity's main sources of funding are via annual grants from Elmbridge Borough Council and Walsingham Care, both of whom have a service level agreement which is regularly managed and monitored by all parties. In addition, we have recently secured project-based funding from Walton Charity, Community Foundation for Surrey, and Elmbridge Philanthropy, and are actively pursuing funding applications with other donors.

The charity also benefits from individual donations and fundraising activities in the local area.

The bulk of our expenditure is on the staff who provide our frontline services and on activities of direct benefit to our clients.

Funds not required for immediate use are kept in bank deposit accounts: the charity does not hold investments.


Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

	17 th August 2021
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(eg Secretary, Chair, etc)	Full name(s)	PAUL ROBERT ANTHONY	FULTON
	HON. FINANCE OFFICER		



Charity Name Concern and Help for East Elmbridge Retired	No (if any) 1133482
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CC16a

Receipts and payments accounts

For the period from	Period start date 01-Apr-20	To	Period end date 31-Mar-21
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Local authority grants	23,390	-	-	23,390	23,390
Unrestricted donations & misc.	2,648	-	-	2,648	3,339
Interest	134	-	-	134	158
Social isolation (Walsingham - East)	-	2,500	-	2,500	4,250
Parkinson's Group	-	9,893	-	9,893	3,450
West Elmbridge	-	750	-	750	4,500
Job Retention Scheme	3,984	-	-	3,984	-
IT upgrade	-	4,860	-	4,860	-
Sub total (Gross income for AR)	30,156	18,003	-	48,159	39,087
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	30,156	18,003	-	48,159	39,087
A3 Payments					
Salaries, PAYE, contracted benefits advice	30,473	4,840	-	35,313	32,376
Befriending expenses	-	410	-	410	4,493
Office supplies, printing and sundries	1,188	-	-	1,189	768
Staff travel and subsistence	55	-	-	55	559
Training, conferences and subscriptions	1,187	-	-	1,187	1,826
Pensions	1,211	-	-	1,211	667
Insurance	-	-	-	-	332
Telephone, internet and postage	928	-	-	928	1,767
Computers and office equipment	1,075	-	-	1,075	1,201
Bank charges	69	-	-	69	60
Website	468	-	-	468	360
IT upgrade	-	3,498	-	3,498	-
Parkinson's Group	-	5,980	-	5,980	6,740
Sub total	36,654	14,728	-	51,383	51,149
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	36,654	14,728	-	51,383	51,149
Net of receipts/(payments)	- 6,498	3,275	-	- 3,224	- 12,062
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	24,697	2,000	-	26,697	-
Cash funds this year end	18,199	5,275	-	23,474	26,697

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Balance at bank	17,994	5,275	-
	Petty cash	205	-	-
		-	-	-
	Total cash funds	18,199	5,275	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details	-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature



Print Name

Paul Robert Anthony FULTON

Date of approval

2nd Sep. 2020



Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/
members of

Concern and Help for East Elmbridge Retired

On accounts for the year
ended

31st March 2021

Charity no
(if any)

1133482

Set out on pages

(remember to include the page numbers of additional sheets)

Respective
responsibilities of
trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 43 of the 1993 Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 43(7)(b) of the 1993 Act, and
- to state whether particular matters have come to my attention.

Basis of independent
examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent
examiner's statement

In connection with my examination, no matter has come to my attention ~~(other than that disclosed below *)~~

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 41 of the 1993 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 1993 Act have not been met ; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date: 6/8/21

Name: GORDON MANICKAM

Relevant professional
qualification(s) or body
(if any):

FCCIA

Address:

84 Greenways, Hinchley Wood KT10 0QJ.

