

HETTY'S
(a company limited by guarantee)

UNAUDITED
TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

MONDAY



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HETTY'S
(a company limited by guarantee)

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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2025**

Trustees	V Gardiner, Vice Chair T Dauban, Chair D W Marriott, Treasurer C Jackson S Tait
Company registered number	06923705
Charity registered number	1133138
Registered office	Burnaby House Church Street Mansfield Woodhouse Nottinghamshire NG19 8AH
Chief executive officer	D Knowles
Accountant	Jonathan Wilson Chartered Accountant Cromwell House 68 West Gate Mansfield Nottinghamshire NG18 1RR
Bankers	Co-operative Bank PLC PO Box 250 Delf House Southway Skelmersdale WNT 6WT Mansfield Building Society Regent House Regent Street Mansfield Nottinghamshire NG18 1SS
Solicitors	Harrop White, Vallance & Dawson 9-11 Albert Street Mansfield Nottinghamshire NG18 1EA

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TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2025

The trustees present their annual report together with the financial statements of the company for the year from 1 April 2024 to 31 March 2025. The annual report serves the purposes of both a trustees' report and a directors' report under company law. The trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015) as amended by Update Bulletin 2 (effective January 2019).

Since the company qualifies as small under section 382 of the Companies Act 2006, the strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

The principal objects of the charity are:

- The protection and preservation of the health and wellbeing of parents, families and friends of those persons who are, or in danger of becoming, addicted to, or dependent upon, drugs of any description, alcohol, solvents or other addictive substances and in particular by the provision of education, advice and support;
- Hetty's supports families across the four districts of North Nottinghamshire who are affected by someone else's drug and alcohol misuse by providing a free confidential telephone helpline, one to one support, kinship care provision, including respite, text service, group work and community training.

In setting objectives and planning for activities, the trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Main activities undertaken to further the company's purposes for the public benefit

The trustees have complied with the duty (set out in Section 4 of the Charities Act 2006) to have due regard to public benefit guidance published by the Charities Commission. The trustees have considered the public benefit delivered by Hetty's and have made the following response: "Our aim is to benefit disadvantaged families and communities by providing free support around substance misuse. Our primary focus is on North Nottinghamshire although we are happy to share our expertise across the UK and mentor similar organisations according to need."

Achievements and performance

a. Main achievements of the company

Review of activities

Hetty's board confirms that on a fund-by-fund basis the charity's assets are available and adequate to fulfil the obligations of the charity. The board regards all activities as fulfilling the main objective of the charity; however, certain funds are restricted to particular areas of activity within the charity's main objectives and these are classified as restricted funds.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

Principal funding sources:

Hetty's board confirms that on a fund-by-fund basis the charity's assets are available and adequate to fulfil the obligations of the charity. The board regards all activities as fulfilling the main objective of the charity; however, certain funds are restricted to particular areas of activity within the charity's main objectives and these are classified as restricted funds.

Over 50% of the charity's core funding in 2024-2025 was comprised of a grant from the substance treatment provider in Nottinghamshire 'Change, Grow, Live' (CGL), as well as a restricted grant from The Lottery Community Fund.

The remaining core costs have been achieved by various calendared fundraising events, a monthly membership scheme, trading through Warsop Charity shop and online eBay platform, fundraising, donations, and small one-off grants.

During the early months of 2025 Hetty's raised one off capital funds to repair and maintain their premises at Warsop shop and Burnaby House, as well as small grants for core service delivery.

Capital funding was received from the following:

- The Eastwood Foundation
- The Jones Trust
- The Cloths Workers
- Groundwork
- The Lady Hind Trust

Chief Executive's Report

By Debbie Knowles, CEO of Hetty's Charity

It is both a privilege and a pleasure to present Hetty's 2024/25 Annual Report — a reflection of the commitment, compassion, and resilience shown by our team, volunteers, supporters, and donors. This report captures a moment in time: a year of achievements, challenges, learning, and growth.

Without hesitation, I can say this has been an exceptional year for Hetty's. We have successfully supported hundreds of vulnerable families across Nottinghamshire, delivering life-changing services with empathy, professionalism, and unwavering care. Alongside this, we have made great strides in developing sustainable growth and entrepreneurial ventures to help future-proof our work.

Strategic Focus

Over the past 12 months, Hetty's focused on ten key objectives, which have guided our work and shaped our progress:

1. Deliver a consistently high-quality, supportive and compassionate service to meet the increasing demand for family support related to substance misuse across Nottinghamshire.
2. Strengthen safeguarding practices through improved training, supervision, understanding and response to complex and emerging issues.
3. Monitor and enhance data recording systems to ensure KPIs and funding outcomes are met and service changes are effectively tracked.
4. Continue developing our annual fundraising and self-generated income strategy, with increased engagement from supporters and members.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

5. Review service delivery and pathway structures to address rising demand and reduce waiting lists, especially in County South and Kinship Care services.
6. Expand Hetty's membership scheme to reach new donors and build lasting support.
7. Promote and grow rental opportunities at Burnaby House to generate additional unrestricted income.
8. Secure environmental grants to implement sustainable, energy-efficient improvements at Burnaby House.
9. Increase volunteer engagement across all service areas, including support roles, trading, fundraising, and digital sales.
10. Maintain and expand income from our Warsop charity shop and online platforms, ensuring alignment with market trends.
- 11.

Funding and Partnerships

Funding remained stable throughout 2024/25, providing vital continuity and security for our team and the families we serve. We were pleased to secure a renewed contract with **Change Grow Live (CGL)**, enabling us to continue providing specialist support to families alongside individuals in treatment. Our collaborative partnership with CGL is one of our proudest achievements—strengthened by shared learning, joint caseloads and ongoing training.

In July 2024, Hetty's entered year four of a five-year grant from **The National Lottery Community Fund**, which continues to be instrumental in enabling core service delivery. Informed by our annual external evaluation and in agreement with both CGL and the Lottery, Hetty's took the considered decision to cease its weekend and bank holiday helpline in February 2025, ensuring service delivery remains focused and sustainable. All key performance indicators and contractual obligations were successfully met across all funding streams.

Financial Resilience and Growth

This year, Hetty's generated almost **40% of its income independently** through self-sustained initiatives and small grants, reinforcing our long-term sustainability. The majority of this income was generated through **Hetty's Charity Shop**, which continues to thrive. Sales increased by an impressive **33%** compared to the previous year—reflecting both innovation in trading and strong community support.

We also continued to expand our fundraising efforts and social enterprise activities, including room hire and online sales, further reducing our reliance on statutory funding.

Gratitude and Looking Forward

We have much to be proud of and even more to look forward to. At the heart of all we do is our team—an extraordinary group of people whose energy, commitment, and resilience never fail to inspire. Their ability to adapt, grow, and support others through every change and challenge is nothing short of remarkable.

We are humbled by the strength and honesty of the families we work with, who often face the most difficult circumstances with courage. They remind us daily why Hetty's matters. Feedback from families, service users and independent evaluations all highlight the profound and lasting impact our service has. Hetty's doesn't just support families—it empowers them, challenges stigma, and helps restore hope.

Reflection and Remembrance

This year, we have also experienced deep sorrow. We have stood alongside families grieving the tragic loss of a loved one due to substance-related death. Each loss is a powerful reminder of life's fragility—and of the urgent need for compassion, understanding and accessible support.

We hold those families in our hearts and remain committed to walking beside others on their journey to healing

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

and recovery.

With heartfelt thanks to our team, trustees, partners, volunteers and funders—Hetty's is stronger because of you. Together, we will continue to build a brighter, safer future for families across Nottinghamshire.

Service Evaluation:

During the reporting period from **1st April 2024 to 31st March 2025**, Hetty's successfully supported **498 unique family members**, including **96 Kinship Carers**. Of the total clients supported:

- 64% were families whose loved one was not engaged in treatment
- 35% were families whose loved one was in treatment
- 1% were categorised as other client types

Notably, Hetty's experienced a **29% increase in Kinship Care referrals** compared to the previous year. This significant growth reflects the success of our strengthened partnership with the **new Local Authority Kinship Team**, which has improved referral pathways and early intervention for carers requiring specialist family support.

Number of new referrals per district in the reporting period, broken down by funder

Hetty's have seen a 2% increase on referrals compared to the previous year.

Funder Type	Ashfield	Bassetlaw	Broxtowe	Gedling	Mansfield	Newark & Sherwood	Out of area	Rushcliffe	Total
Big Lottery	27	15	15	14	51	22		8	152
CGL	17	14	7	7	9	6	2	5	69
Unknown		1			1		3		5
Total	44	30	24	21	61	28	5	13	226

Over the course of the year, **498 unique clients** accessed Hetty's expanded range of support services and interventions, resulting in a total of **5,022 attendances** across all sessions.

The table below outlines the **interventions delivered** during the 12-month reporting period, broken down by **district and work area**, along with the corresponding **number of attendees** engaged in each session:

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

Work area	Ashfield	Bassetlaw	Broxtowe	Gedling	Mansfield	N & S	Out of area	Rushcliffe	Unknown	Total
1 to 1 sessions	208	170	141	207	410	127	7	146		1416
Bereavement		1	1	2	1					5
Clinical Supervision	2	7	1	4	6	4		1		25
Consultation Activities	8	7		2	4	6		1		28
Experts by Experience	92	112	40	48	461	127	10	28		918
External Presentation	1	1		2	1			1		6
Focus Group	26	35	10	17	79	22	4	3		196
Helpline contacts	87	45	75	47	119	33		26	1	433
Safeguarding	15	9	1	3	24	9		9		70
Telephone/email ongoing support	242	475	127	126	583	205	7	124	1	1890
Therapy	14		2		17	1		1		35
Total	695	862	398	458	1705	534	28	340	2	5022

The table below provides a breakdown of the **primary substance of concern** reported by families when seeking support from Hetty's in relation to their loved one's substance use.

Alcohol continues to be the most common substance of concern, accounting for **49%** of all referrals. This is followed by **cannabis and cocaine**, each representing **16%** of cases. These figures reflect ongoing trends in substance misuse within families across Nottinghamshire and underline the importance of specialist family-focused interventions.

In addition to supporting families affected by a loved one's substance use, Hetty's also recognises the impact this can have on the family member's own wellbeing. As part of our preventative and early intervention work, we delivered **177 AUDIT-C screenings** throughout the reporting period, helping family members reflect on and understand their own alcohol use in a safe, non-judgemental space.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

Primary drug of choice	Ashfield	Bassetlaw	Broxtowe	Gedling	Mansfield	N & S	Out of area	Rushcliffe	Unknown	Total
Alcohol	31	42	14	26	66	29	2	14		224
Amphetamines	1	2			1					4
Barbiturates					1					1
Cannabis	13	7	6	11	30	5		6		78
Cocaine	19	6	9	6	21	8		8		77
Crack cocaine	7	5	2	1	4			1		20
Ecstasy (MDMA)	1									1
Heroin	3	13	2	1	9	4		3		35
LSD					1					1
Methadone	1	2	1	1	1	3	1			10
Methamphetamine								1		1
NPS					1					1
None				1	14		1			16
Other	2		1		3		1			7
Other opiates		1			1			1		3
Prescribed medication		1	1							2
Substance Free					3	3				6
Unknown	1	2			5	1			2	11
Total	79	81	36	47	161	53	5	34	2	498

Volunteer engagement across all areas of the service continues to grow. A total of **111 individuals** (a 24% increase from year 3) **gave 8,070 hours** of their time for regular and one-off volunteering activities. Within this total, twelve clients supported the organisation as recognised volunteers, offering **889 hours** of their time over the year. Volunteers provided just under **860 hours** of support to client-facing service delivery, over **570 hours** to back office functions, plus nearly **6,100 hours of support** to Hetty's various enterprise activities. **Further, 26 clients and volunteers** contributed **183 hours** of time to support fundraising activities and community events. This has included a whole host of activities such as supporting community and pop-up events. For example, one individual made 50 Christmas cakes to support Hetty's Christmas fair.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

Volunteer activity by type (delivered out by recognised volunteers)

Type of volunteer activity	No. Volunteers Year 4	Volunteer hours Year 4
Warsop shop	40	5121
Pre-loved eBay shop	26	869
Humane Touch shop	1	102
Support Work Shift (Various Tasks)	13	622
Complementary Therapy	4	235
Gardening	8	209
Fundraising in the community	7	133
Back office/admin support	10	393
Research	1	45
Other one-off activities	10	109

The team have continued to attract volunteers through workplace experience activities. This included 18 volunteers referred by DWP, with a further two volunteers from other referrers. In addition, volunteers came from a range of schools and colleges, including the Princes Trust scheme and West Nottinghamshire College, to support developments in the garden alongside other activities. Local business Rhubarb Farm has also supported Hetty's gardening group.

Over the last year, Hetty's collaborated with a local university to offer research placements. Students from the Nottingham Trent University criminology, social policy and psychology departments conducted research projects related to areas of Hetty's service delivery. The team have actively supported these students in their research activities, the results of which have been useful to the organisation. For example, the team have developed their approach to group work in light of the findings from one research project.

Client Feedback

General service and one-to-one support

Clients shared powerfully positive praise for all areas of support. In the General Exit Questionnaire, 96% of clients rated the service is excellent, which increased to 97% in feedback from kinship carers. Clients continue to express overwhelming gratitude for the support provided, numerous individuals describing Hetty's as a "lifeline".

Clients were grateful for the personal and emotional support provided by the team. Just having someone independent to talk to, who understood what they were going through, was central to the healing process. It is evident that feeling genuinely cared for by support workers created a place of safety from which clients were able to tackle their broader life challenges. Clients also noted the value of being taught emotional self-regulation techniques to help them cope better when they felt triggered.

Clients particularly appreciated the holistic nature of support, helping them to deal with the vast array of practical issues they faced. Kinship carers particularly noted how much they appreciated practical support with the raft of paperwork related to their kinship care child which many found daunting and emotionally draining. One

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

client noted, *"sometimes you just haven't got the emotional or physical energy to find things out for yourself."* Clients noted how pragmatic and proactive staff were, ensuring that all of their challenges were addressed.

Clients were grateful for the practical strategies they were given for dealing with the substance user. Clients found support related to maintaining boundaries particularly useful. They noted that, at times, they needed to make difficult decisions and the consistent encouragement, validation and affirmation from support workers gave them the confidence to stick with those decisions. This included both the emotional and practical support to ensure that important decisions could be enacted and upheld in practice.

Clients were particularly grateful for advocacy support, frequently noted by kinship carers in relation to school, court, healthcare or social care meetings. They noted how *(the kinship care support worker) said things that we could not have said* and found that external professionals took their cases much more seriously when he was present. Clients noted how effective the staff team were in bringing various partners together to create collective interventions. One client described Hetty's staff as having "a multi-disciplinary mindset". Further, clients noted how effective staff were at holding external services to account for actions that have been agreed.

Clients stressed the importance of the longevity of the support pathway. Clients noted how there were no quick fixes for their circumstances, and that the substance use recovery pathway could be volatile and unpredictable. Kinship carers in particular noted how new challenges could arise with each new season in their child's life, making the offer of long term support essential.

Financial review

a. Going concern

After making appropriate enquiries, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Reserves policy

The board has examined the charity's requirements for reserves in light of the main risks to the organisation. It has established a policy whereby the unrestricted funds not committed or invested in tangible assets held by the charity should be around 10 months of current expenditure. Due to changes in funding by the Local Authorities in October 2014, families where the substance user is not obtaining treatment from a service provider are no longer funded and so a strategic plan was implemented to cover this deficit. Hetty's was successful with their application for the 'Reaching Communities' funding from The Community Fund, covering these "Forgotten Families", and this title has stayed with the project and has provided a 5 year-stepped reduction grant, 2021 saw the commencement of year 5 of this grant.

Financial position:

The charity needs reserves to enable it to meet both its ongoing commitments in respect of its general charitable activities and to meet its future operating requirements. The level of total reserves is judged appropriate for the present situation and needs of the charity. The trustees will review this position and policy on an annual basis.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Structure, governance and management

a. Constitution

Hetty's is registered as a charitable company limited by guarantee, number 1133138 and was set up by a Memorandum of Association.

The assets of the charity were transferred from the former unincorporated charity "Hetty's," charity number 1087540, on 1 June 2010.

The company is registered as a charitable company limited by guarantee and was set up by a memorandum of association on 3 June 2009.

b. Methods of appointment or election of trustees

The management of the company is the responsibility of the trustees who are elected and co-opted under the terms of the Memorandum of Association. Trustees are elected on the recommendation of fellow trustees and the minimum number is one and there is no maximum number. All trustees shall retire at each annual general meeting and offer themselves for re-election.

c. Organisational structure and decision-making policies

The charity is governed by its memorandum and articles adopted on 3 June 2009. Overall management of the charity is the responsibility of the trustees who are elected and co-opted at annual general meeting under the terms of the memorandum and articles. Day to day project activity is managed and carried out by volunteers and paid staff.

d. Policies adopted for the induction and training of trustees

The induction and training of trustees is viewed as an ongoing process and relevant training opportunities are brought to the attention of the board as required. Newly recruited trustees are offered an induction, training designed around their existing knowledge of Hetty's organisation and their role. All trustees receive the following:

- An introduction to Hetty's, outline of current service delivery and aims for the future, an overview of the staffing structure and an opportunity to meet the team;
- The trustee handbook and trustee contract;
- A tour of the premises.

e. Principal risks and uncertainties and financial risk management

The trustees have reviewed the risks to which the charity is exposed and have ensured that appropriate controls/procedures have been established to provide reasonable assurance against fraud and error. The major risks to the charity which have been identified by the trustees are detailed in a risk analysis and management strategy as part of our current business plan which is reviewed at least annually. Where appropriate, systems or procedures have been established to mitigate the risks the charity faces. The business plan and fundraising strategy have been developed to support diversification of funding thereby improving the long term financial stability of the organisation. Robust procedures are in place to manage the day to day health and safety of all families/service users, staff and visitors. The continuing implementation of staff and volunteer accredited training and adherence to the ISO9001 management standard ensures a consistent quality of service delivery.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Approved by order of the members of the board of trustees on
and signed on their behalf by:


T. Dauban
(Chair of Trustees)

29/10/2025

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**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2025**

Independent examiner's report to the trustees of Hetty's ('the company')

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025.

Responsibilities and basis of report

As the trustees of the company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the company's trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the company and the company's trustees as a body, for my work or for this report.

Signed: Jonathan Wilson FCA CTA

Dated: 4/11/2025

Jonathan Wilson ICAEW

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**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Income from:					
Donations and legacies	3	30,340	256,398	286,738	264,339
Other trading activities	4	89,728	-	89,728	78,372
Investments	5	30,016	-	30,016	22,478
Total income		150,084	256,398	406,482	365,189
Expenditure on:					
Raising funds	6	1,120	-	1,120	3,274
Charitable activities	7	138,167	267,679	405,846	352,890
Total expenditure		139,287	267,679	406,966	356,164
Net income/(expenditure)		10,797	(11,281)	(484)	9,025
Transfers between funds	15	(198)	198	-	-
Net movement in funds		10,599	(11,083)	(484)	9,025
Reconciliation of funds:					
Total funds brought forward		400,313	237,198	637,511	628,486
Net movement in funds		10,599	(11,083)	(484)	9,025
Total funds carried forward		410,912	226,115	637,027	637,511

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 15 to 30 form part of these financial statements.

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REGISTERED NUMBER: 06923705

BALANCE SHEET
AS AT 31 MARCH 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	11	296,254	309,963
Current assets			
Debtors	12	22,272	82,672
Cash at bank and in hand		366,249	354,418
		<u>388,521</u>	<u>437,090</u>
Current liabilities			
Creditors: amounts falling due within one year	13	(47,748)	(109,542)
Net current assets		<u>340,773</u>	<u>327,548</u>
Total net assets		<u><u>637,027</u></u>	<u><u>637,511</u></u>
Charity funds			
Restricted funds	15	226,115	237,198
Unrestricted funds	15	410,912	400,313
Total funds		<u><u>637,027</u></u>	<u><u>637,511</u></u>

The company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the trustees on 29/10/2025 and signed on their behalf by:

D. W. Marriott

D W Marriott
(Treasurer)

The notes on pages 15 to 30 form part of these financial statements.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Hetty's meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

1.2 Going concern

At the date of signing there is a degree of uncertainty about the economic impact of the wider geopolitical environment and the cost of living. The trustees continue to monitor the position closely however they believe that the company can continue at its current level of activity subject to continued support from funders and the bank and they therefore continue to adopt the going concern basis.

1.3 Income

All income is recognised once the company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

1.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

1. Accounting policies (continued)

1.4 Expenditure (continued)

Expenditure on raising funds includes all expenditure incurred by the company to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the company; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

1.6 Tangible fixed assets and depreciation

Tangible fixed assets costing £10,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, .

Depreciation is provided on the following bases:

Freehold property	- straight line over 20, 25 or 50 years
Fixtures and fittings	- 10% straight line basis

1.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

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**NOTES TO THE FINANCIAL STATEMENTS
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1. Accounting policies (continued)

1.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the statement of financial activities as a finance cost.

1.10 Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.11 Operating leases

Rentals paid under operating leases are charged to the statement of financial activities on a straight line basis over the lease term.

1.12 Pensions

The company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the company to the fund in respect of the year.

1.13 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the company and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the company for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income, gains and losses are allocated to the appropriate fund.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

1. Accounting policies (continued)

1.14 Concessionary loans

The company has taken advantage of Section 34 of FRS 102 to recognise loans to and from public benefit entities as concessionary loans. As such the company initially recognised and measured the loans at the amounts payable and receivable in the balance sheet. In subsequent years, the carrying values will be adjusted to reflect repayments and any accrued interest, where applicable an adjusted if necessary for any impairment.

2. General information

Hetty's is a company limited by guarantee, registered in England and Wales, registration number 06923705 and a charitable company registered with The Charity Commission, registration number 1133138.

3. Income from donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Donations				
Donations	20,340	5,000	25,340	15,474
Donation from Humane Touch CIC	10,000	-	10,000	10,000
Grants	-	251,398	251,398	238,865
	<u>30,340</u>	<u>256,398</u>	<u>286,738</u>	<u>264,339</u>
Total 2024	<u>24,336</u>	<u>240,003</u>	<u>264,339</u>	

Included in restricted funds are grants from "The Big Lottery Fund."

Forgotten Families - £83,814 (2024 - £86,610)

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

4. Income from other trading activities

Income from fundraising events

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Fundraising	14,185	14,185	19,945
Sales of donated goods	75,543	75,543	58,427
	<u>89,728</u>	<u>89,728</u>	<u>78,372</u>
Total 2024	<u><u>78,372</u></u>	<u><u>78,372</u></u>	

5. Investment income

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Rental income	21,724	21,724	17,712
Bank interest receivable	8,292	8,292	4,766
	<u>30,016</u>	<u>30,016</u>	<u>22,478</u>
Total 2024	<u><u>22,478</u></u>	<u><u>22,478</u></u>	

HETTY'S
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

6. Expenditure on raising funds

Costs of raising voluntary income

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Fundraising expenses	1,120	1,120	3,274
Total 2024	3,274	3,274	

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

7. Analysis of charitable activities

	Activities undertaken directly 2025 £	Total funds 2025 £	Total funds 2024 £
General fund	405,846	405,846	352,890
Total 2024	352,890	352,890	

Analysis of direct costs

	Total funds 2025 £	Total funds 2024 £
Staff costs	294,354	278,453
Depreciation	13,710	12,588
Other staff costs	2,253	2,195
Utilities and cleaning	18,530	15,615
Repairs, renewals and computer costs	49,155	17,677
Insurance	1,592	1,339
Professional fees	3,863	3,248
Telephone, postage and stationery	11,247	9,778
Advertising	216	162
Volunteer expenses	470	888
Training	2,091	2,252
Sundry expenses	6,145	6,475
Independent examination	2,220	2,220
	405,846	352,890

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

8. Independent examiner's remuneration

	2025 £	2024 £
Fees payable to the company's independent examiner for the independent examination of the company's annual accounts	2,220	2,220

9. Staff costs

	2025 £	2024 £
Wages and salaries	267,987	248,123
Social security costs	17,345	21,558
Contribution to defined contribution pension schemes	9,022	8,772
	<u>294,354</u>	<u>278,453</u>

The average number of persons employed by the company during the year was as follows:

	2025 No.	2024 No.
Charitable activities	12	11

No employee received remuneration amounting to more than £60,000 in either year.

Remuneration and benefits received by key management personnel amounted to £96,612 (2024 - £91,993).

10. Trustees' remuneration and expenses

During the year, no trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 March 2025, no trustee expenses have been incurred (2024 - £NIL).

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

11. Tangible fixed assets

	Freehold property £	Fixtures and fittings £	Total £
Cost or valuation			
At 1 April 2024	411,086	24,156	435,242
At 31 March 2025	411,086	24,156	435,242
Depreciation			
At 1 April 2024	115,700	9,579	125,279
Charge for the year	12,214	1,495	13,709
At 31 March 2025	127,914	11,074	138,988
Net book value			
At 31 March 2025	283,172	13,082	296,254
At 31 March 2024	295,386	14,577	309,963

Burnaby House was purchased for £310,000 plus additional costs. A professional valuation of the property was carried out in 2023 and this showed that the market value was £230,000, hence the trustees took the decision to reflect the £80,000 reduction in value as an impairment review.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

12. Debtors

	2025 £	2024 £
Trade debtors	7,610	36,018
Amounts owed by participating interests	2,003	39,695
Prepayments and accrued income	12,659	6,959
	<u>22,272</u>	<u>82,672</u>

The concessionary loan, which is interest free, has been made to The Humane Touch Community Interest Company, a company that is controlled by Hetty's.

13. Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	2,946	10,112
Amounts owed to other participating interests	5,917	42,974
Other creditors	3,276	3,277
Accruals and deferred income	35,609	53,179
	<u>47,748</u>	<u>109,542</u>

The deferred income balance relates to grants that are subject to performance-related conditions received in advance of delivering the goods and services required by that condition, or are subject to unmet conditions wholly outside the control of the recipient charity. The grants are accounted for as a liability and shown on the balance sheet as deferred income. Deferred income is released to income in the reporting period in which the performance-related or other conditions that limit recognition are met.

	2025 £	2024 £
Deferred income at 1 April 2024	53,179	52,972
Resources deferred during the year	28,864	53,179
Amounts released from previous periods	(53,179)	(52,972)
	<u>28,864</u>	<u>53,179</u>

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

14. Financial instruments

	2025 £	2024 £
Financial assets		
Financial assets measured at fair value through income and expenditure	<u>375,862</u>	<u>430,131</u>
	2025 £	2024 £
Financial liabilities		
Other financial liabilities measured at fair value through income and expenditure	<u>15,608</u>	<u>53,086</u>

Financial assets measured at fair value through income and expenditure comprise bank and cash balances, concessionary loans and trade debtors.

Other financial liabilities measured at fair value through income and expenditure comprise trade creditors, concessionary loans and accruals.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
Unrestricted funds					
Designated funds					
Development of Stable Block Fund	-	-	-	20,000	20,000
Warsop Shop Premises Fund	5,000	-	(5,000)	5,000	5,000
Business Development	20,000	-	-	-	20,000
New Roof On Side Elevation Fund	5,000	-	(1,975)	-	3,025
	<u>30,000</u>	<u>-</u>	<u>(6,975)</u>	<u>25,000</u>	<u>48,025</u>
General funds					
General Fund	370,313	150,084	(132,312)	(25,198)	362,887
Total Unrestricted funds	<u>400,313</u>	<u>150,084</u>	<u>(139,287)</u>	<u>(198)</u>	<u>410,912</u>
Restricted funds					
Revenue Fund	(198)	256,398	(256,398)	198	-
Warsop Shop Premises Fund	217,824	-	(9,786)	-	208,038
Grants Fund	5,369	-	-	-	5,369
Furniture and Fittings Fund	14,203	-	(1,495)	-	12,708
	<u>237,198</u>	<u>256,398</u>	<u>(267,679)</u>	<u>198</u>	<u>226,115</u>
Total of funds	<u><u>637,511</u></u>	<u><u>406,482</u></u>	<u><u>(406,966)</u></u>	<u><u>-</u></u>	<u><u>637,027</u></u>

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

15. Statement of funds (continued)

Statement of funds - prior year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2024 £
Unrestricted funds					
Designated funds					
Warsop Shop Premises Fund	-	-	-	5,000	5,000
Storage Unit Warsop Shop Fund	2,500	-	(1,877)	(623)	-
Business Development	20,000	-	-	-	20,000
New Roof On Side Elevation Fund	-	-	-	5,000	5,000
	<u>22,500</u>	<u>-</u>	<u>(1,877)</u>	<u>9,377</u>	<u>30,000</u>
General funds					
General Fund	<u>378,376</u>	<u>125,186</u>	<u>(123,872)</u>	<u>(9,377)</u>	<u>370,313</u>
Total Unrestricted funds	<u>400,876</u>	<u>125,186</u>	<u>(125,749)</u>	<u>-</u>	<u>400,313</u>
Restricted funds					
Revenue Fund	-	212,441	(212,639)	-	(198)
Building Purchase Fund	227,610	-	(9,786)	-	217,824
Grants Fund	-	7,749	(2,380)	-	5,369
Furniture and Fittings Fund	-	19,813	(5,610)	-	14,203
	<u>227,610</u>	<u>240,003</u>	<u>(230,415)</u>	<u>-</u>	<u>237,198</u>
Total of funds	<u>628,486</u>	<u>365,189</u>	<u>(356,164)</u>	<u>-</u>	<u>637,511</u>

HETTY'S
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**NOTES TO THE FINANCIAL STATEMENTS
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16. Purpose of funds

Unrestricted funds:

General fund

These are funds which are available for use at the discretion of the directors in furtherance of the general objects of the charity. Included in the general fund is an amount of £77,936 (2023 - £79,990) represented by fixed assets purchased out of general funding.

Designated funds

The remaining funds have been designated for particular projects or uses which have been identified by the trustees through the strategic planning process as important for the implementation of the strategic aims, objectives and recognised growth of the charity but for which future funding is uncertain.

Restricted funds:

These represent the balance of restricted grants for projects which have not been completed at the balance sheet date or restricted income that was received for the purchase of Burnaby House.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

17. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Tangible fixed assets	75,508	220,746	296,254
Current assets	383,152	5,369	388,521
Creditors due within one year	(47,748)	-	(47,748)
	410,912	226,115	637,027

Analysis of net assets between funds - prior year

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total funds 2024 £
Tangible fixed assets	77,936	232,027	309,963
Current assets	431,919	5,171	437,090
Creditors due within one year	(109,542)	-	(109,542)
	400,313	237,198	637,511

18. Pension commitments

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund. The pension cost charge represents contributions payable by the company to the fund and amounted to £9,022 (2024 - £8,772). Contributions totalling £3,276 (2024 - £3,277) were payable to the fund at the balance sheet date and are included in creditors.

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**NOTES TO THE FINANCIAL STATEMENTS
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19. Operating lease commitments

At 31 March 2025 the company had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2025 £	2024 £
Not later than 1 year	1,350	1,350
Later than 1 year and not later than 5 years	2,699	4,049
	<u>4,049</u>	<u>5,399</u>

The following lease payments have been recognised as an expense in the statement of financial activities:

	2025 £	2024 £
Operating lease rentals	1,350	1,260
Changes in lease payments arising from COVID-19 related rent concessions	-	-
	<u>1,350</u>	<u>1,260</u>

20. Related party transactions

There are no further related party transactions to disclose.

21. Members' liability

Each member of the charitable company undertakes to contribute to the assets of the company in the event of it being wound up while he/she is a member, or within one year after he/she ceases to be a member, such amount as may be required, not exceeding £1 for the debts and liabilities contracted before he/she ceases to be a member.