

**Registered number: 07025891**  
**Charity number: 1132951**

**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

**UNAUDITED**

**TRUSTEES' REPORT AND FINANCIAL STATEMENTS**

**FOR THE YEAR ENDED 31 MARCH 2025**

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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

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**HARTLEPOOL CARERS**  
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS  
FOR THE YEAR ENDED 31 MARCH 2025**

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<b>Trustees and Directors</b>	E C Garrett, Treasurer G Hansen M L Brown, Secretary B Hart, Chair P Kewley A L Brown, (Trustee only)
<b>Company registered number</b>	07025891
<b>Charity registered number</b>	1132951
<b>Registered office</b>	19a Lowthian Road Hartlepool Cleveland TS24 8BH
<b>Chief executive officer</b>	C Fewster
<b>Independent Examiners</b>	Waltons Business Advisers Limited Chartered Accountants Maritime House Harbour Walk The Marina Hartlepool TS24 0UX

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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

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**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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The Trustees present their annual report together with the financial statements of the charity for the year 1 April 2024 to 31 March 2025. The annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the charity qualifies as small under section 382 of the Companies Act 2006, the strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

**Objectives and activities**

• **Policies and objectives**

**Purposes and aims**

To provide Information, Advice and Guidance to unpaid carers who provide essential care to individuals living with a long-term illness, disability, sensory loss, mental health needs and/or substance misuse. We operate across Hartlepool and support carers living out of area if they are providing support to a cared for person living within Hartlepool.

**Ensuring our work delivers our aims**

The charity reviews its aims, objectives, and activities each year to ensure that the activities have met the objectives and that any planned activities will do so. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

**Our mission**

At Hartlepool Carers, our mission is to ensure unpaid carers receive the recognition, support, and opportunities they deserve.

• **Achievement and performance**

**The focus of our work**

We provide information, advice, and guidance to unpaid carers who offer essential care to someone living with an illness, frailty, disability, mental health condition, or addiction—and who could not cope without that support. The care they give is unpaid, but its value is immeasurable.

We work collaboratively across Hartlepool to help carers live well alongside their caring role. This means providing early intervention to prevent crisis, as well as creating opportunities for carers to grow, connect, and thrive—through skills development, employment support, and social inclusion.

We are committed to building a community where carers are recognised, supported, and empowered.

Throughout 2024–2025, Hartlepool Carers has continued to deliver a diverse and inclusive programme of activities designed to support carers of all ages.



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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

Our key focus remains on promoting positive mental and physical health, expanding access to training, education, and volunteering opportunities, increasing social engagement, and ensuring financial wellbeing for carers—empowering them to manage their caring role while maintaining a good quality of life.

We offer a variety of regular weekly sessions, which include:

- Health Walks to promote physical activity and connection
- Carers Craft Group for creativity and relaxation
- Carers Coffee Afternoons, offering a welcoming space to share and connect
- Young Carer Activities, designed to support and uplift younger carers
- Moving On Support Sessions for carers transitioning beyond their caring role

These activities not only offer respite but also build lasting peer support networks that reduce isolation and improve emotional wellbeing.

Hartlepool Carers is also proud to be an active presence in the wider community. We regularly take part in key national awareness events such as Dementia Action Week, Mental Health Awareness Week, and Learning Disability Week, ensuring that carers are visible, heard, and supported within their communities.

In addition, we lead on three significant national campaigns each year:

- Carers Week
- Carers Rights Day
- Young Carers Action Day

These campaigns follow national themes and provide powerful platforms to celebrate the contributions of carers, raise awareness of their needs, and advocate for systemic change. Through community events, social media campaigns, and partnership work, we ensure that carers across Hartlepool are recognised and valued.

Our events and activities remain a cornerstone of our mission—creating positive, meaningful experiences that help carers feel connected, supported, and empowered.

### **Information, Advice and Guidance**

Providing timely, tailored support through Information, Advice and Guidance (IAG) remains at the heart of our service.

Throughout 2024–2025, our dedicated team has continued to deliver high-quality IAG to unpaid carers of all ages, helping them navigate the often complex realities of their caring roles. With strong local knowledge and deep understanding of community resources, our team ensures that carers are connected to the right support at the right time.

Our IAG work focuses on:

- Helping carers understand their rights and entitlements

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

- Offering practical support with benefits, housing, health services, and more
- Reducing isolation by connecting carers with local groups and peer support
- Strengthening natural support networks within the community

We work in close partnership with a wide range of local services to ensure a holistic approach to family support. By identifying each family's unique needs, we help ensure they are linked with the most appropriate services—empowering them to achieve sustainable, long-term outcomes.

Whether through one-to-one conversations, outreach sessions, or collaborative referrals, our IAG services continue to play a vital role in enabling carers across Hartlepool to feel informed, supported, and confident in their caring journey.

#### **Carer Assessments and Reviews**

This year, Hartlepool Carers has continued to lead on delivering Carer Assessments and Reviews for all unpaid carers in the town—taking over this vital role from Hartlepool Borough Council. This shift has proven to be a significant and positive step forward for carers locally, ensuring a more responsive and holistic offer of support.

By embedding this function within our organisation, carers now receive their assessments through a trusted, community-based service that understands their unique challenges and can offer more flexible, person-centred solutions.

As an independent charity, we have the added benefit of being able to secure external funding to enhance the support we provide. This enables us to offer individual grants and develop tailored services that go beyond statutory provision. For many carers, this has meant access to a broader and more meaningful range of support options—without the need to rely solely on traditional services like Direct Payments.

Feedback from carers has been overwhelmingly positive. They report feeling listened to, better understood, and more empowered to make decisions that work for them and their families.

Our approach to assessments not only identifies immediate needs but also opens the door to early intervention, long-term planning, and the opportunity for carers to live well around their caring role.

#### **Community Led Support**

At Hartlepool Carers, we recognise the power of local connection in building stronger, more resilient support networks. Throughout 2024–2025, we have continued to deliver and expand community-led opportunities that improve the lives of carers across Hartlepool.

By working closely within the town's Community Hubs, we ensure that carers can access not only our support, but also a wide range of local services, agencies, and resources—all under one roof. This collaborative model reduces barriers, simplifies access, and helps carers feel more connected to their communities.

Over the past year, we have strengthened our partnerships within the Hubs, deepening relationships with organisations that offer specialist support in areas such as mental health, addiction, housing, welfare advice, and more. These connections mean carers and their families benefit from joined-up support, often receiving early help before issues escalate into crisis.

This community-based approach ensures carers receive timely, localised, and holistic support—making a real difference in their everyday lives while helping them to feel visible, valued, and understood.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

**Adult Carers**

Hartlepool Carers continues to deliver a wide range of support for Adult Carers, offering on average five sessions per week designed to reduce isolation, build confidence, and enhance skills. These regular sessions bring carers together, allowing them to connect with others in similar situations and form strong, supportive peer networks.

This year, Adult Carers have enjoyed a variety of social activities, including trips to the races, theatre outings, and outdoor sessions at local allotments. These experiences provide not only a break from caring responsibilities but also a chance to recharge and build emotional resilience.

We also remain committed to equipping carers with the practical knowledge they need. Training opportunities this year have included:

- Epilepsy Awareness
- First Aid
- Moving and Handling

These sessions help ensure carers feel confident and prepared in their caring role.

We've also strengthened partnerships to support carers navigating more complex situations. Working with North Tees and Hartlepool NHS Trust, we've helped raise awareness of John's Campaign, ensuring unpaid carers are supported and included when their loved ones are admitted to hospital.

In response to carer feedback, we partnered with ProtectUs to deliver several Power of Attorney and Wills information sessions. This has helped carers feel more informed and better prepared for the future.

**Young Carers**

Our dedicated team continues to support Young Carers across Hartlepool through weekly sessions shaped around their interests, needs, and aspirations. These sessions offer both social connection and educational support, helping young carers thrive in all aspects of life while managing their caring responsibilities.

We are proud to have provided young carers with opportunities for respite at our fully funded Hartlepool Carers Caravan, offering well-deserved breaks in a supportive and relaxing environment.

In addition, we've partnered with the North East Raising Aspirations Partnership (NERAP) to give young carers access to:

- University visits
- Educational workshops
- Career and training advice

This work is helping to ensure a smooth and supported transition into adulthood, opening doors to future opportunities many had not thought possible.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

Over the festive period, 15 young carers spread holiday cheer by visiting several local care homes, singing festive songs and engaging with residents.

The feedback from both residents and staff was overwhelmingly positive, and further visits are now being planned.

Christmas 2024 we delivered an extended Christmas Shop, in partnership with The PFC Trust and Teesside Charity. Young carers were invited to a 'free shop' where they could fill their sacks with clothing, toiletries, sweets, and other festive treats—bringing joy and relief to many families during a financially challenging time.

**Parent Carers**

Hartlepool Carers remains committed to supporting Parent Carers—those caring for children and young people with additional needs and/or disabilities. Through part-funding a dedicated worker, we continue to work closely with 1 Hart, 1 Mind, 1 Future, Hartlepool's Parent Carer Forum.

Weekly sessions offer parents and carers the opportunity to:

- Build peer support networks
- Access social and community opportunities
- Share experiences and strategies in a supportive environment

These sessions have been vital in empowering families and reducing feelings of isolation. We've also developed strong relationships with local statutory services, helping to shape more responsive and inclusive care pathways. Parent carers now have a more active voice in informing positive change across local services.

To further enhance support, the SENDIAS Officer for Hartlepool is now co-located within Hartlepool Carers, creating a one-stop-shop for families needing guidance, advocacy, or specialist support around education, health, and care planning.

**Hospital Liaison Project**

Launched in April 2023, the Hospital Liaison Project has become a key initiative in ensuring that unpaid carers are identified, informed, and supported within healthcare settings.

Originally funded by The PFC Trust, the project placed a full-time support officer within Hartlepool and North Tees Hospitals, embedding carer awareness and support across both sites. Since the conclusion of the initial funding period, Hartlepool Carers has continued to sustain the project through its core team, demonstrating our long-term commitment to improving carer experiences within the NHS.

Key achievements include:

- Weekly information stands at both hospitals, offering direct support to carers, patients, and staff
- Regular attendance at ward meetings to ensure carer considerations are part of care planning
- Delivery of staff training sessions focused on identifying and supporting unpaid carers

In a major milestone this year, and in partnership with North Tees and Hartlepool NHS Foundation Trust and

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

local carers, we co-developed a Carers Charter. This charter sets out clear principles and expectations to ensure carers are fully supported throughout any hospital appointment or stay—from admission to discharge.

The Carers Charter promotes:

- Recognition of carers as essential partners in care
- Clear communication and involvement in decision-making
- Practical support during hospital visits or overnight stays
- A more carer-friendly hospital environment

This collaborative effort is already having a positive impact, giving carers greater clarity, confidence, and reassurance when navigating hospital settings.

#### **Family Hub Panel**

Family Hubs are a key part of Hartlepool's approach to delivering early help and integrated support for families with children and young people aged 0–19 (or up to 25 for those with SEND). These hubs provide a welcoming, central point where families can access services, build strong relationships, and receive the support they need to thrive.

Hartlepool Carers was proud to be selected to lead on the Family Hub Parent Panel through a two-year contract, which has now been extended for a further 12 months in recognition of the panel's success and growing impact.

A part-time support officer continues to lead this work, with a focus on engaging families, collecting lived experiences, and ensuring that the voices of carers and parents are central to service development.

Key aims of the project include:

- Empowering families to shape the services they use
- Strengthening collaboration between families and professionals
- Ensuring provision is inclusive, responsive, and family-led
- Promoting genuine co-production in decision-making processes

The extension of this project reflects the value placed on family insight and the positive difference this approach is making across Hartlepool's Family Hubs.

#### **Carer Money Matters**

Launched in September 2024 and generously funded by Carers Trust, the Carer Money Matters project was introduced to address one of the most pressing challenges faced by unpaid carers—financial hardship.

We know that many carers sacrifice paid employment, reduce working hours, or face increased household costs due to their caring responsibilities. The Carer Money Matters project aims to provide practical, person-centred financial support to help carers stabilise and improve their financial wellbeing.

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**HARTLEPOOL CARERS**  
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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

The project offers:

- One-to-one financial guidance for carers, including benefits checks and budgeting advice
- Support with form-filling, grant applications, and navigating financial entitlements
- Access to specialist advice through referrals and partnership working
- Information sessions covering topics such as debt support, energy saving, and cost-of-living resources

Since its launch, Carer Money Matters has already begun making a positive impact, helping carers feel more informed, supported, and in control of their finances. The project has also strengthened our links with local financial advice services, creating clear referral pathways for more complex cases.

By reducing financial stress, we are not only supporting carers to better manage their caring role, but also helping to prevent crisis situations and promote long-term resilience.

We are proud to be delivering this much-needed project in Hartlepool and are grateful to Carers Trust for their continued investment in unpaid carers.

**Carers Support Strategy**

Hartlepool's Carers Strategy (2019–2024) was developed in partnership with Hartlepool Borough Council to set out a clear vision for how unpaid carers are supported across the town. Reviewed annually by the Health and Wellbeing Board, the strategy has helped drive local action, ensuring that priorities are met and progress is measured effectively.

Hartlepool Carers continues to play a central role in the strategy's implementation—amplifying carers' voices and using lived experience to inform local policy and service development.

Over the past year, key themes of work have included:

- Supporting carers and families through their transition into adulthood
- Enhancing and expanding respite opportunities
- Improving access to local services for carers of all ages

In recognition of the need for continued focus and evolving priorities, a Carers Strategy Working Group has now been established. This group brings together carers, statutory partners, and voluntary sector organisations to shape the next phase of Hartlepool's carer support strategy.

The Working Group will focus on:

- Setting new strategic priorities beyond 2024
- Ensuring ongoing carer involvement in decision-making
- Driving collaborative action to respond to current and emerging challenges

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**(continued)**

- Embedding a whole-town approach to recognising and supporting carers

This renewed focus ensures that the strategy remains relevant, forward-thinking, and rooted in the real experiences of Hartlepool's unpaid carers.

- **Key performance indicators**

Key Figures (April 2024 - March 2025)

- Supported over 1200 new carers in the 12-month period
- Delivered over 364 training and wellbeing sessions
- Complete over 3000 support calls
- Secured partnerships with local GP surgeries and schools to improve carer identification
- Held outreach events and community engagement days to raise awareness of carers' needs

**Financial review**

- **Going concern**

After making appropriate enquiries, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements.

- **Reserves policy**

At the year end the charity has restricted funds of £38,061 which are held as current assets.

There are unrestricted funds of £500,292 of which £152,100 is held as fixed assets. £81,000 was designated to cover three months running costs and redundancy if the funding to the charity was to cease, £58,243 was designated to cover the cost of running and repairing the caravan donated to the charity.

Our aim is to achieve funding equal to expenditure on an annual basis to retain this level of reserves.

- **Financial position**

The charity made a surplus in the year of £41,299

The charity has investments and cash of £369,906. Free reserves were £348,192 of which £139,243 has been designated as above.

- **Principal risks and uncertainties**

Hartlepool Carers continue to hold ISO 45001 and ISO 9001, this provides us with systems to monitor Strengthens, Weaknesses, Opportunities and Threats.

Risk Analysis is monitored within operations and strategic departments and inspected annually.

Monitoring allows us to identify risks and plan to minimise any impact.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Structure, governance and management**

• **Constitution**

Hartlepool Carers is a charity limited by guarantee, incorporated on 22 September 2009 and is governed by its Memorandum and Articles of Association as amended by special resolution on 11 November 2009. It was registered as a charity on 25 November 2009.

• **Methods of appointment or election of Trustees**

The board consists of no fewer than one Trustee and has no maximum. The necessary quorum for the transaction of any business is two. Trustees are recruited from the local population and all have an interest in the aims and objectives of the charity.

• **Organisational structure and decision-making policies**

The Charity is an autonomous body. The Trustees make strategic decisions about the charity and the day to day running of the charity is delegated to the CEO and the team. The CEO is responsible for ensuring that the aims and objectives of the charity are met. The board meets once every 3 months to consider reports from the manager and other staff members and Trustees are involved at other times in the administration of the charity.

• **Policies adopted for the induction and training of Trustees**

All Trustees receive an induction to the organisation and an application booklet is provided which contains all of the Trustees responsibilities, as well as providing information on the Charity's mission.

• **Pay policy for key management personnel**

Salaries are to be balanced against:

Similar sized charities

Other key management posts in the region

Availability of sufficient funding

Growth/potential growth of, and impact/influence of Hartlepool Carers



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**HARTLEPOOL CARERS**  
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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Structure, governance and management (continued)**

• **Plans for future periods**

Building on this year's success, and informed by carers themselves, we are proud to share several new projects and initiatives on the horizon:

• **Carer Respite Pilot**

Testing new, flexible respite solutions to give carers time to rest and recharge.

• **Supported Internship Placements**

Creating meaningful work experience opportunities for young adult carers with the support they need to succeed.

• **Carer Fuel Poverty Programme**

Addressing the rising cost of living by supporting carers with energy advice, grants, and advocacy.

• **Eating Distress North East Local Offer**

Establishing a dedicated, Hartlepool-based service for carers supporting someone with an eating disorder, in collaboration with our co-located partner.

• **GP Hub Engagement**

Embedding carer awareness, visibility, and referral pathways into primary care to ensure carers are supported early and holistically.

• **Young Carers Identification Programme**

In partnership with Carers Trust, this initiative will raise awareness and develop stronger systems to identify and support young carers earlier—particularly through schools, healthcare, and youth services.

• **Supporting Carers of Individuals with Drug and Alcohol Needs**

Expanding our offer to unpaid carers supporting someone with substance misuse issues, ensuring they have access to tailored guidance, emotional support, and practical tools.

• **New Carers Strategy Launch**

We are preparing to launch the newly developed Hartlepool Carers Strategy, shaped by local carers and overseen by the Health and Wellbeing Board. This will define the vision and direction of carer support in Hartlepool for the years ahead.

• **Inclusive Community Development**

Supporting the creation of a more inclusive Hartlepool, by working with families and individuals with disabilities to ensure local spaces, events, and services are welcoming, accessible, and built around community strengths.

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**HARTLEPOOL CARERS**  
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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Structure, governance and management (continued)**

• **AI-Assisted 24-Hour Carer Support**

We are exploring the use of AI-powered digital support tools to provide 24/7 guidance, signposting, and emotional support for carers outside of standard service hours. This innovation aims to improve access and reduce isolation—especially during evenings, weekends, and crisis moments.

**Extended Online Training Offer**

Giving carers 24/7 access to digital learning, resources, and skills-based training through our expanding online platform—accessible anytime, anywhere.

• **Literacy Panel (Funded by Hartlepool Borough Council)**

Launching a new community-led Literacy Panel to improve how services communicate, reduce barriers to understanding, and ensure that all public-facing materials are clear, accessible, and inclusive. This initiative empowers local people to shape how services are presented and improves outcomes by making information easier to navigate

• **Financial risk management**

During the year the Trustees have undertaken a formal risk assessment process which has enabled them to identify the risks to which the charity is exposed and put in place measures to mitigate those risks.

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**HARTLEPOOL CARERS**  
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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Structure, governance and management (continued)**

**Statement of Trustees' responsibilities**

The Trustees (who are also the directors of the charity for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on their behalf by:



**B Hart**

Chair

Date:

21/10/25

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**HARTLEPOOL CARERS**  
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**INDEPENDENT EXAMINER'S REPORT  
FOR THE YEAR ENDED 31 MARCH 2025**

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**Independent Examiner's Report to the Trustees of Hartlepool Carers ('the charity')**

I report to the charity Trustees on my examination of the financial statements of the charity for the year ended 31 March 2025.

**Responsibilities and Basis of Report**

As the Trustees of the charity (and its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

**Independent Examiner's Statement**

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of The Institute of Chartered Accountants of England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the financial statements give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Signed:



Dated:

20 November 2025

Heather O'Driscoll FCA

Waltons Business Advisers Limited  
Chartered Accountants

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)  
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
<b>INCOME FROM:</b>					
Donations and legacies	3	-	94,411	94,411	94,443
Charitable activities	4	426,301	-	426,301	410,678
Other trading activities	5	-	16,898	16,898	17,922
Investments	6	753	-	753	546
<b>TOTAL INCOME</b>		<b>427,054</b>	<b>111,309</b>	<b>538,363</b>	<b>523,589</b>
<b>EXPENDITURE ON:</b>					
Charitable activities	7	389,913	107,151	497,064	493,800
<b>TOTAL EXPENDITURE</b>		<b>389,913</b>	<b>107,151</b>	<b>497,064</b>	<b>493,800</b>
<b>NET INCOME</b>		<b>37,141</b>	<b>4,158</b>	<b>41,299</b>	<b>29,789</b>
Transfers between funds	15	(21,547)	21,547	-	-
<b>NET MOVEMENT IN FUNDS</b>		<b>15,594</b>	<b>25,705</b>	<b>41,299</b>	<b>29,789</b>
<b>RECONCILIATION OF FUNDS:</b>					
Total funds brought forward		484,698	12,356	497,054	467,265
Net movement in funds		15,594	25,705	41,299	29,789
<b>TOTAL FUNDS CARRIED FORWARD</b>		<b>500,292</b>	<b>38,061</b>	<b>538,353</b>	<b>497,054</b>

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 19 to 32 form part of these financial statements.

**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**  
**REGISTERED NUMBER: 07025891**

**BALANCE SHEET**  
**AS AT 31 MARCH 2025**

	Note	2025 £	2024 £
<b>FIXED ASSETS</b>			
Tangible assets	12	152,100	161,084
		<u>152,100</u>	<u>161,084</u>
<b>CURRENT ASSETS</b>			
Debtors	13	35,371	34,710
Cash at bank and in hand		369,906	317,729
		<u>405,277</u>	<u>352,439</u>
<b>CURRENT LIABILITIES</b>			
Creditors: amounts falling due within one year	14	(19,024)	(16,469)
		<u>386,253</u>	<u>335,970</u>
<b>NET CURRENT ASSETS</b>			
<b>TOTAL NET ASSETS</b>		<u>538,353</u>	<u>497,054</u>
<b>CHARITY FUNDS</b>			
Restricted funds	15	38,061	12,356
Unrestricted funds	15	500,292	484,698
<b>TOTAL FUNDS</b>		<u>538,353</u>	<u>497,054</u>

The charity was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**  
**REGISTERED NUMBER: 07025891**

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**BALANCE SHEET (CONTINUED)**  
**AS AT 31 MARCH 2025**

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The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

*B. Hart*

**B Hart**

Chair

Date:

*21/10/25*

The notes on pages 19 to 32 form part of these financial statements.

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**STATEMENT OF CASH FLOWS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	2025 £	2024 £
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Net cash used in operating activities	51,424	39,338
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
Interest received	753	546
Purchase of tangible fixed assets	-	(6,324)
<b>NET CASH PROVIDED BY/(USED IN) INVESTING ACTIVITIES</b>	753	(5,778)
<b>CHANGE IN CASH AND CASH EQUIVALENTS IN THE YEAR</b>	52,177	33,560
Cash and cash equivalents at the beginning of the year	317,729	284,169
<b>CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR</b>	369,906	317,729

The notes on pages 19 to 32 form part of these financial statements



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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**1. GENERAL INFORMATION**

The charity is a company limited by guarantee and registered in England and Wales. The members of the charity are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

Registered number: 07025891

Charity number: 1132951

The registered office address is 19a Lowthian Road, Hartlepool, TS24 8BH

**2. ACCOUNTING POLICIES**

**2.1 Basis of preparation of financial statements**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Hartlepool Carers meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

**2.2 Going concern**

After making appropriate enquiries, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements.

**2.3 Income**

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Gifts in kind donated for use for the charity are included at valuation and recognised as income when they are received.

**2.4 Expenditure**

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2. ACCOUNTING POLICIES (CONTINUED)**

**2.5 Tangible fixed assets and depreciation**

Tangible fixed assets costing £200 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, .

Depreciation is provided on the following bases:

Freehold property	- 2% straight line
Fixtures and fittings	- 25% reducing balance
Caravan	- 10% reducing balance

**2.6 Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**2.7 Pensions**

The charity contributes to defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

**2.8 Fund accounting**

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes.

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**3. INCOME FROM DONATIONS AND LEGACIES**

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Donations	-	14,140	14,140	39,392
Grants	-	80,271	80,271	55,051
	-	94,411	94,411	94,443
<i>Total 2024</i>	33,677	60,766	94,443	

**4. INCOME FROM CHARITABLE ACTIVITIES**

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Contract income	426,301	426,301	410,678
<i>Total 2024</i>	410,678	410,678	

**5. FUNDRAISING INCOME**

**Income from fundraising events**

	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Fundraising	16,898	16,898	17,922
<i>Total 2024</i>	17,922	17,922	

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**6. INVESTMENT INCOME**

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Bank interest	753	753	546
<i>Total 2024</i>	546	546	

**7. ANALYSIS OF EXPENDITURE ON CHARITABLE ACTIVITIES**

**Summary by fund type**

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Support of adult and young carers	389,913	107,151	497,064	493,800
<i>Total 2024</i>	403,366	90,434	493,800	

**8. ANALYSIS OF EXPENDITURE BY ACTIVITIES**

	Activities undertaken directly 2025 £	Support costs 2025 £	Total funds 2025 £	Total funds 2024 £
Support of adult and young carers	361,495	135,569	497,064	493,800
<i>Total 2024</i>	339,775	154,025	493,800	

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**8. ANALYSIS OF EXPENDITURE BY ACTIVITIES (CONTINUED)**

**ANALYSIS OF DIRECT COSTS**

	<b>Adult and Young Carers 2025 £</b>	<b>Total funds 2025 £</b>	<i>Total funds 2024 £</i>
Staff costs	<b>252,997</b>	<b>252,997</b>	241,775
Activities and events	<b>69,728</b>	<b>69,728</b>	70,434
Other Staff costs	<b>1,197</b>	<b>1,197</b>	7,432
Staff costs (Restricted funds)	<b>37,423</b>	<b>37,423</b>	20,000
Donations	<b>150</b>	<b>150</b>	134
	<b>361,495</b>	<b>361,495</b>	339,775
<i>Total 2024</i>	<b>339,775</b>	<b>339,775</b>	

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**8. ANALYSIS OF EXPENDITURE BY ACTIVITIES (CONTINUED)**

**ANALYSIS OF SUPPORT COSTS**

	Adult and Young Carers 2025 £	Total funds 2025 £	Total funds 2024 £
Staff costs	73,934	73,934	54,378
Depreciation	8,984	8,984	9,255
Accountancy	4,164	4,164	2,354
Advertising	6,328	6,328	6,897
Bank charges	225	225	226
Cleaning & repairs	11,602	11,602	24,134
Premises Costs	10,987	10,987	37,365
Legal and Professional	10,229	10,229	9,050
Printing postage and stationery	6,412	6,412	7,962
Sundries	170	170	159
Staff training	80	80	-
Subscriptions	284	284	275
Independent exam	2,170	2,170	1,970
	<u>135,569</u>	<u>135,569</u>	<u>154,025</u>
<i>Total 2024</i>	<u>154,025</u>	<u>154,025</u>	

**9. INDEPENDENT EXAMINER'S REMUNERATION**

	2025 £	2024 £
Fees payable to the charity's independent examiner for the independent examination of the charity's financial statements	<u>2,170</u>	<u>1,970</u>

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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**10. STAFF COSTS**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Wages and salaries	<b>295,745</b>	269,819
Social security costs	<b>23,510</b>	18,485
Contribution to defined contribution pension schemes	<b>7,676</b>	7,849
	<b>326,931</b>	296,153

The average number of persons employed by the charity during the year was as follows:

	<b>2025</b>	<b>2024</b>
	<b>No.</b>	<b>No.</b>
Employees	<b>16</b>	15

No employee received remuneration amounting to more than £60,000 in either year.

**11. TRUSTEES' REMUNERATION AND EXPENSES**

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 March 2025, no Trustee expenses have been incurred (2024 - £NIL).

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**12. TANGIBLE FIXED ASSETS**

	Freehold property £	Fixtures and fittings £	Caravan £	Total £
<b>Cost</b>				
At 1 April 2024	112,008	49,047	55,474	216,529
At 31 March 2025	112,008	49,047	55,474	216,529
<b>Depreciation</b>				
At 1 April 2024	2,828	37,416	15,201	55,445
Charge for the year	529	2,908	5,547	8,984
At 31 March 2025	3,357	40,324	20,748	64,429
<b>Net book value</b>				
At 31 March 2025	108,651	8,723	34,726	152,100
At 31 March 2024	109,180	11,631	40,273	161,084

**13. DEBTORS**

	2025 £	2024 £
<b>Due within one year</b>		
Trade debtors	35,371	34,710
	35,371	34,710



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**HARTLEPOOL CARERS**  
**(A company limited by guarantee)**

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Trade creditors	<b>2,101</b>	<b>1,258</b>
Other taxation and social security	<b>10,474</b>	<b>5,772</b>
Other creditors	<b>3,219</b>	<b>6,509</b>
Accruals and deferred income	<b>3,230</b>	<b>2,930</b>
	<b>19,024</b>	<b>16,469</b>

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**15. STATEMENT OF FUNDS**

**STATEMENT OF FUNDS - CURRENT YEAR**

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
<b>Unrestricted funds</b>					
<b>Designated funds</b>					
Designated funds	139,243	-	-	-	139,243
<b>General funds</b>					
Core	345,455	753	(61,785)	76,626	361,049
Carers contract	-	426,301	(328,128)	(98,173)	-
	345,455	427,054	(389,913)	(21,547)	361,049
<b>Total Unrestricted funds</b>	484,698	427,054	(389,913)	(21,547)	500,292
<b>Restricted funds</b>					
Carers Activities	-	31,038	(28,980)	-	2,058
Carers Trust	8,928	10,271	(40,746)	21,547	-
Pears Foundation	3,428	-	-	-	3,428
The Ballinger Trust	-	20,000	(20,000)	-	-
Money Matters	-	50,000	(17,425)	-	32,575
	12,356	111,309	(107,151)	21,547	38,061
<b>Total of funds</b>	497,054	538,363	(497,064)	-	538,353

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**15. STATEMENT OF FUNDS (CONTINUED)**

**STATEMENT OF FUNDS - PRIOR YEAR**

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers in/out £</i>	<i>Balance at 31 March 2024 £</i>
<b>Unrestricted funds</b>					
<b>Designated funds</b>					
Designated funds	194,243	-	-	(55,000)	139,243
<b>General funds</b>					
Core	254,004	34,223	(100,120)	157,348	345,455
Carers contract	-	410,678	(303,246)	(107,432)	-
	254,004	444,901	(403,366)	49,916	345,455
<b>Total Unrestricted funds</b>	448,247	444,901	(403,366)	(5,084)	484,698
<b>Restricted funds</b>					
Carers Activities	3,845	25,637	(34,566)	5,084	-
Carers Trust	11,745	33,051	(35,868)	-	8,928
Pears Foundation	3,428	-	-	-	3,428
The Ballinger Trust	-	20,000	(20,000)	-	-
	19,018	78,688	(90,434)	5,084	12,356
<b>Total of funds</b>	467,265	523,589	(493,800)	-	497,054

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**HARTLEPOOL CARERS**  
(A company limited by guarantee)

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**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

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**Transfers general funds**

Transfers out of Carers Contract were used to cover core costs

**Designated funds**

£81,000 was designated to cover three months running costs and redundancy if the funding to the charity was to cease, £58,243 was designated to cover the cost of running and repairing the caravan donated to the charity.

**Free reserves**

At the year end total reserves were £538,353, of which £348,192 were free reserves.

**Pears Foundation**

This money was toward the purchase of a caravan. It has been used to purchase decking around the new caravan donated in the year. The balance of the fund will be spent in the following year, however, on what has not been determined.

**Carers Activities**

Donations raised specifically to fund activities for carers. £21,547 was transferred from the general fund to cover the deficit at the year.

**Carers Trust**

Monies are to be used to pay for respite breaks and much needed appliances and repairs for carers.

**The Ballinger Trust**

Monies received to cover the costs of a new employee for the charity.

**Money Matters**

Money received from the Carer's Trust to cover the costs of the employee who will be running the project. The project will provide carers with material to help maximise their income.

**16. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

**ANALYSIS OF NET ASSETS BETWEEN FUNDS - CURRENT YEAR**

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Tangible fixed assets	152,100	-	152,100
Current assets	367,216	38,061	405,277
Creditors due within one year	(19,024)	-	(19,024)
<b>Total</b>	<b>500,292</b>	<b>38,061</b>	<b>538,353</b>

**HARTLEPOOL CARERS**  
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**16. ANALYSIS OF NET ASSETS BETWEEN FUNDS (CONTINUED)**

**ANALYSIS OF NET ASSETS BETWEEN FUNDS - PRIOR YEAR**

	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Tangible fixed assets	161,084	-	161,084
Current assets	340,083	12,356	352,439
Creditors due within one year	(16,469)	-	(16,469)
<b>Total</b>	<b>484,698</b>	<b>12,356</b>	<b>497,054</b>

**17. RECONCILIATION OF NET MOVEMENT IN FUNDS TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	<b>2025 £</b>	<b>2024 £</b>
Net income for the year (as per Statement of Financial Activities)	<b>41,299</b>	<b>29,789</b>
<b>Adjustments for:</b>		
Depreciation charges	<b>8,984</b>	<b>9,255</b>
Interest received	<b>(753)</b>	<b>(546)</b>
Increase in debtors	<b>(661)</b>	<b>(2,925)</b>
Increase in creditors	<b>2,555</b>	<b>3,765</b>
User text	<b>-</b>	<b>-</b>
<b>Net cash provided by operating activities</b>	<b>51,424</b>	<b>39,338</b>

**18. ANALYSIS OF CASH AND CASH EQUIVALENTS**

	<b>2025 £</b>	<b>2024 £</b>
Cash in hand	<b>369,906</b>	<b>317,729</b>
<b>Total cash and cash equivalents</b>	<b>369,906</b>	<b>317,729</b>

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**HARTLEPOOL CARERS**  
(A company limited by guarantee)

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**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

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**19. ANALYSIS OF CHANGES IN NET DEBT**

	At 1 April 2024	Cash flows	At 31 March 2025
	£	£	£
Cash at bank and in hand	317,729	52,177	369,906
	<u>317,729</u>	<u>52,177</u>	<u>369,906</u>

**20. RELATED PARTY TRANSACTIONS**

There were no related party transactions during the year.