

# **SERVICE SIX ANNUAL REPORT 2024-25**



**Service Six**

**Changing Lives • Creating Futures**

Registered Charity Number: 1132490  
Registered Company Number: 6740611

# WELCOME TO THE SERVICE SIX ANNUAL REPORT 2024–2025

This report brings together our key achievements and activities during the year from April 2024 to March 2025. It offers an overview of how we've worked to achieve our mission and uphold our values in the work we do supporting children, young people, and families. It reflects the hard work and dedication of our team, as well as the continued support of those who work with us to improve young lives.

This Annual Report combines both the Trustees' statutory reporting requirements and additional narrative information designed to present the charity's activities, achievements and impact during the year. The audited Financial Statements and Independent Auditors' Report are included in the final section of the report.

We are proud to share this overview of our work, and deeply grateful to our staff, volunteers, funders, and partners who make it all possible

## LEGAL INFORMATION

**Registered Charity Number:** 1132490

**Registered Company Number:** 6740611

**Address:** 15 Sassoon Mews, Wellingborough, Northamptonshire, NN8 3LT

**Website:** [www.servicesix.co.uk](http://www.servicesix.co.uk)

*Also available on Facebook, Instagram and LinkedIn*

### **Chief Executive**

Emma Campion

### **Board of Trustees**

David Walker - Chair

Chris Bailey - Treasurer (until June 25)

Alex Butt - Trustee

Chris Hill - Vice Chair

Luke Bowers - Trustee (since February 25)

Matt Coleman - Trustee

Tonya Kingham - Trustee

Carole Fitzsimons - Chair (until October 24)

Jemma Keegan - Trustee (until November 24)

Kirsti Edmead - Trustee (since June 25)

Tracey Walton - Trustee (since July 25)

### **Patron**

Nazir Afzal OBE

### **Auditors**

Shaw Gibbs (Audit) Limited

Eagle House,

28 Billing Road,

Northampton,

Northamptonshire,

NN1 5AJ

### **Solicitors**

Tollers Solicitors,

2 Castilian Street,

Northampton,

Northamptonshire,

NN1 1JX

### **Bankers**

NatWest Bank PLC,

40 Market Street,

Wellingborough,

Northamptonshire,

NN8 1AD

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# MESSAGE FROM THE CEO

**Service Six is a charity dedicated to supporting children, young people, and their families through some of the most difficult times in their lives. Since 1979, we've been here to offer life-changing, and often life-saving, services across Northamptonshire and surrounding areas.**

**At the heart of everything we do is a simple but powerful goal: to help young people live healthier, happier, and safer lives. We focus on improving mental health and wellbeing, building resilience, and being a consistent source of support for those who need us most. This past year, like so many before it, has come with its challenges. But as always, the Service Six team has met them with dedication, care, and a deep sense of purpose. We continue to learn and grow, shaped by the voices and needs of those we support. Their stories guide us, and their strength inspires us to keep pushing forward.**

**We're proud of the difference we make every day. We're proud of the futures we help create, and the lives we help change.**

**To everyone who has stood beside us - our volunteers, staff, trustees, and supporters - thank you. Your time, energy, and belief in our work means everything. We truly couldn't do it without you.**



**Emma Campion, CEO**



# TRUSTEES REPORT

The Trustees are pleased to present their annual report and financial statements for the year ended 31st March 2025. These documents also meet the requirements of a Directors' Report and Accounts in accordance with the Companies Act.

## OBJECTS AND ACTIVITIES

The charity's Purpose, as outlined in the Objects set out in the Memorandum of Association, is to:

*Provide advice and support to the children, youth, families and communities of Northamptonshire and the surrounding areas through the provision of counselling services, work, wellbeing support and educational workshops, conferences and information campaigns relating to youth, family issues, and sexual health.*

## OUR APPROACH

*We are listening to children and young people to directly respond to their voices, needs and priorities*

## ENSURING OUR WORK ACHIEVES ITS AIMS

Each year, we review our aims, objectives, and activities to assess our impact and ensure alignment with our stated charitable purpose. This process involves:

- Reflecting on the outcomes and achievements of each service and project
- Evaluating how well each activity contributes to positive change for the children, young people, and families we support
- Using outcome measures collected at the beginning and end of our work with beneficiaries to track progress and assess impact

This evidence-based approach helps us understand the difference our services make and how they can be improved. We have referred to the Charity Commission's guidance on public benefit when reviewing our aims and planning future activities. The Trustees have considered how all planned work contributes meaningfully to the charity's objectives and ensures that public benefit remains central to our mission.

THERE ARE:

(PUBLIC HEALTH ENGLAND 2022)

**14,585** 5-17 YEAR OLDS IN NORTHAMPTONSHIRE  
WITH A MENTAL HEALTH DISORDER

**78,577** YOUNG PEOPLE  
WERE WAITING  
OVER A YEAR FOR NHS MENTAL HEALTH  
TREATMENT IN ENGLAND.

(YOUNGMINDS.ORG.UK 2023/24)

**1 IN 5**

CHILDREN  
AND YOUNG  
PEOPLE  
AGED 8-25  
HAVE A  
PROBABLE  
MENTAL  
HEALTH  
DISORDER

(DIGITAL.NHS.UK  
2023)

**44%** OF  
THESE WERE  
WAITING OVER  
TWO YEARS.

**59%**

REPORT  
THEIR  
MENTAL  
HEALTH  
GETTING  
WORSE  
WHILST  
WAITING  
FOR SUPPORT.

IN 2022 SUICIDE WAS  
THE LEADING CAUSE OF  
DEATH FOR PEOPLE AGED 5-  
35 IN ENGLAND

(PAPYRUS-UK.ORG)

COMPARED TO THE NATIONAL  
AVERAGE, THERE ARE HIGHER RATES OF  
EMERGENCY HOSPITAL ADMISSIONS FOR  
SELF-HARM IN NORTHAMPTONSHIRE.  
RATES ARE SIGNIFICANTLY HIGHER IN  
WEST NORTHANTS.

(FINGERTIPS.PHE.ORG.UK)

## WHAT WE DO

Provide advice and support via counselling services, youth support work and educational workshops



## WHO WE HELP

Children, young people and their families across Northamptonshire, Leicestershire, Lincolnshire and Milton Keynes



## HOW WE DO IT

By creating a nurturing environment that prioritises the wellbeing of children and young people, by listening and responding to their voices, needs and priorities.



## WHY WE DO IT

Because we are passionate about providing accessible and timely mental health services for children and young people.



# OUR YEAR AT A GLANCE

**8025  
NON-CLINICAL  
SUPPORT SESSIONS**



**8270  
THERAPY  
SERVICE  
SESSIONS**



**102 DROP-IN  
SESSIONS**

**90.3%  
REPORTING  
IMPROVED  
WELLBEING**

**16,295  
TOTAL 1:1  
SESSIONS DELIVERED**



**2 NEW  
PROJECTS**

**4563  
REFERRALS RECEIVED  
(27% INCREASE)**



**3738 CONTACTS  
ACROSS  
WORKSHOPS  
AND GROUPWORK**



**5270  
SAFEGUARDING  
CONCERNS  
RAISED**



**886 CONTACTS  
ACROSS GROUP  
BASED  
ACTIVITIES**

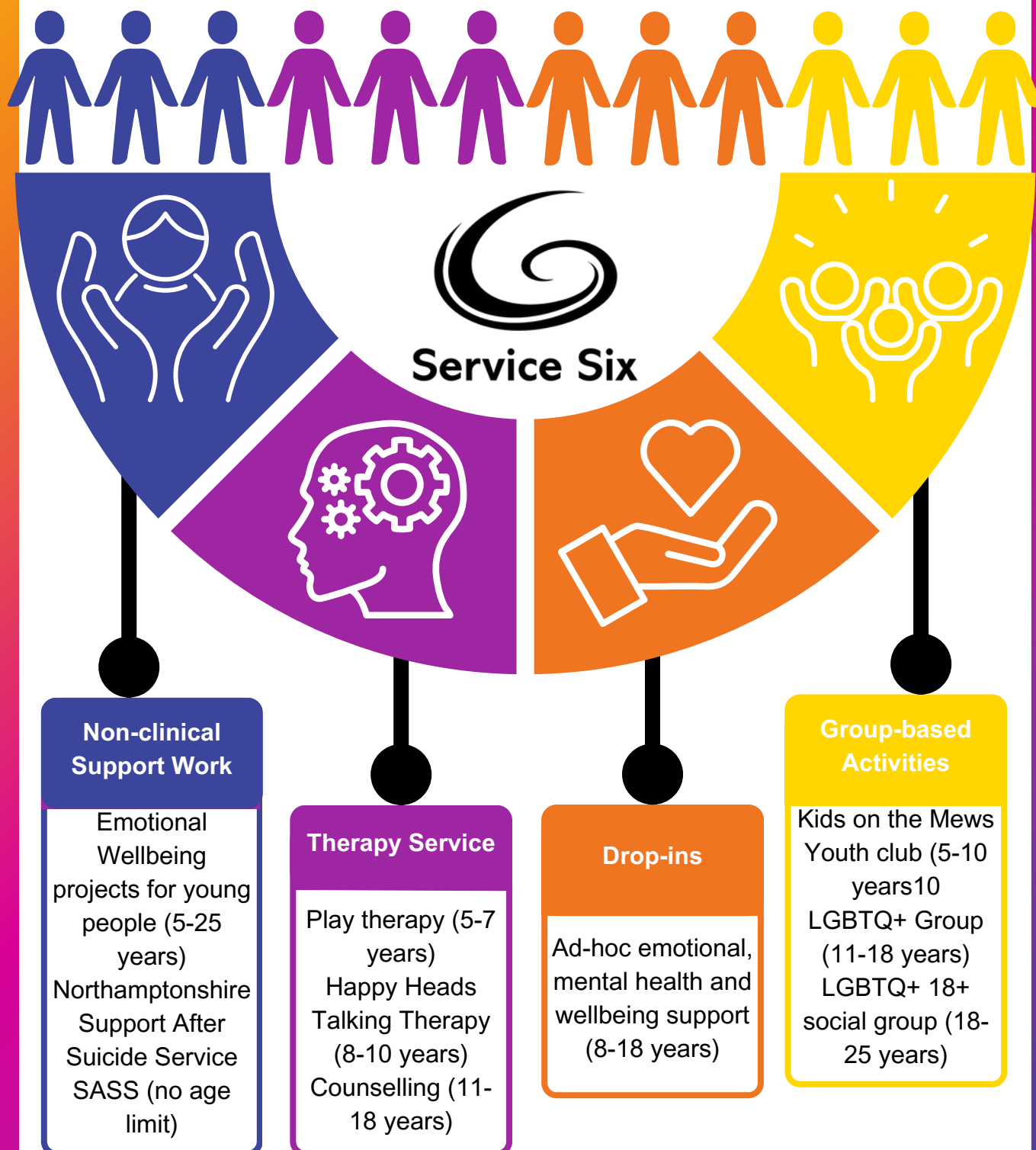


**137 GROUP  
BASED  
ACTIVITIES**



# SERVICE PROVISION

Service Six offers support through four key service areas, providing young people with access to the help they need. Once referred, they are placed on a waiting list for the most suitable support. In the meantime, they're welcome to access drop-in sessions. Both drop-in sessions and group based activities can be accessed either independently or as a complement to our Therapy Service and Non-Clinical Support programmes, with no referral needed.



# WHAT OUR COLLEAGUES

## A kind and friendly environment

The support we offer to children and young people and families and seeing the impact this has for the positive. Also the great team work and support in place for those that work here.

I really enjoy working with a young person when they are really trying to change their life. It is the best feeling when they are engaging and responding and starting to see their hard work provide results for them.

## I enjoy supporting staff to support young people

I like the way that everyone is listened to and everyone is always looking at new ways to improve the service. I feel safe and really appreciate the support the team offer each other.

## Seeing positive changes in young people

I am very privileged to do the role I do. It feels like a family. There is room to professionally progress.



# **ENJOY ABOUT WORKING AT SERVICE SIX**

## **Seeing the difference I can make**

**I enjoy the support that I know is there from the team at Service Six. My main role can be challenging at times, but I know that I can always talk to the team to debrief or to ask for their perspective and professional opinion. I like that Service Six is a team and we look out for each other and genuinely care about our work and each other.**

## **Flexibility for good work-life balance**

**I thoroughly enjoy working with the most amazing team, everyone is so dedicated to helping Young people and families.**

**I love the team vibe and that everyone looks out for each other and wants to pitch in. I also love that everyone is passionate about creating a great service for the benefit of young people.**

**I am proud  
to say that I  
work for  
Service Six**

**I enjoy being able to support young people with their worries and challenges.**

## **PURPOSE**

To provide advice and support to the children, youth, families and communities of Northamptonshire and the surrounding areas through the provision of counselling services, work and educational workshops, conferences and information campaigns relating to youth, family issues and sexual health.

## **MISSION**

At Service Six, we provide accessible, timely mental health and wellbeing support for children and young people, ensuring their voices are central to our approach. Guided by our values of accountability, reliability, inclusivity, safety, and empowerment, we create an environment focused on mental health and continuous improvement. Through professional services and collaborations, supported by diverse funding, we aim to empower young people to lead healthy, resilient lives.



accountable  
reliable  
inclusive  
safe  
empowering



## VALUES



## VISION

At Service Six, we envision a world where every child and young person has access to timely, compassionate mental health support. We are committed to empowering young people by placing their voices at the heart of everything we do, fostering a safe, inclusive, and supportive environment. Through continuous improvement and collaborative efforts, we aim to create lasting impact, helping young people lead healthy, resilient lives.

# PRINCIPAL PROJECTS AND INTERVENTIONS

## NORTHAMPTONSHIRE

**Caring Connections** - Improving mental health, education and employment outcomes for Children in Care and Care Leavers.

**Emotional Wellbeing and Mental Health Support, Counselling and Therapy** for Children and Young People living in East Northamptonshire and Wellingborough. (including Adults in East Northamptonshire; includes a wide range of contracts).

**Espresso Yourself Wellbeing Cafe** - Weekly drop-in sessions in Wellingborough and Raunds for young people and their families who find themselves in an emotional crisis and require immediate support.

**Happier Families** - Family Support and Wellbeing Programme.

**Happy Heads Under 11s Service** - Supporting primary school aged children to build emotional resilience and develop a healthy mind so they can be happier and healthier. Talking therapy and play therapy.

**Kidz on the Mews** - Safe place for Children and Young People to make friends and have fun.

**N-SASS** - Northamptonshire Support After Suicide Service providing access to timely and appropriate support for people living anywhere in Northamptonshire of any age who are bereaved or affected by suicide.

**OPAL** - Therapeutic support for Young People who self-harm.

**OUT THERE Wellingborough** - Youth Group for Young People who identify as LGBTQ+.

**Post Sexual Abuse Pathway (PSAP)** - Therapeutic services for Children and Young People who are survivors of sexual abuse/violence.

**Rapid Response** - Therapeutic support for Young People who visit A&E with self-harm issues or who have been identified as requiring immediate emotional support.

**TARGET** - Targeting And Reducing Grooming, Exploitation and Trading of Children and Young People Online (sexual and criminal exploitation and abuse)

**Teen Clinic** - Teen Clinic Daventry provides a neutral space where young people aged 11-18 who live in Daventry, and/or access secondary education in Daventry, can access health services and resources regarding general physical and mental wellbeing, sexual health and contraception. They will be able to obtain advice, support and signposting in the management of their current difficulties.

**Youth Court Solutions** - 'At Court' Problem Solving Service based at the Wellingborough Youth Justice Centre.

## LEICESTERSHIRE

**Post Sexual Abuse Pathway (PSAP)** - Therapeutic services for Children and Young People who are survivors of sexual abuse/violence

**EMERALD** - Emotional wellbeing and mental health support to increase resilience and reduce anxiety

## LINCOLNSHIRE

**Post Sexual Abuse Pathway (PSAP)** - Therapeutic services for Children and Young People who are survivors of sexual abuse/violence

## MILTON KEYNES

**OPAL** - Therapeutic support for Young People who self-harm.

**Stepping Stones** - support provision for young people transitioning from Mental Health Inpatient Services to Community Integration



# SNAPSHOTS FROM THE TEAM

## A DAY IN THE LIFE OF A CEO



Being the CEO of a charity is a unique and often unpredictable role. It is about balancing long-term vision with immediate needs, and means wearing many different hats; leader, advocate, problem-solver, listener and more. Every day brings something new, and no two days are ever quite the same.

The day usually begins early, with time to review priorities, respond to urgent emails, and mentally prepare for the hours ahead. Mornings often include meetings with team members, where we discuss everything from service delivery to staff wellbeing, fundraising, and community engagement.

There are also plenty of moments that require quick decisions - sometimes under pressure. Whether it's a funding gap, a staffing issue, or an unexpected challenge in one of our services, there's often a need to act decisively while keeping the bigger picture in mind.

Throughout the day, I try to stay connected to the heart of our work. That might mean reading feedback from someone we've supported, speaking to frontline staff, or hearing the real-life impact of what we do. Those moments are the most grounding, and they remind me why this work matters.

By the end of the day, the to-do list is rarely finished, but that's the nature of leading a charity. It's not a job you leave behind at the office door. It's a responsibility, and a privilege, that comes with deep commitment and, often, deep emotion.

The days are full, the challenges are real, but so is the purpose. And that's what keeps me going.



# SNAPSHOTS FROM THE TEAM

I am privileged to work in a wide range of projects and age groups:

- Happy Families - working closely with families to enhance communication.
- Support + - working with young people who need that extra support with coping strategies for issues such as anger or anxiety.
- Youth Court Solutions - supporting young people in the Youth Justice system.
- Trauma Response Northamptonshire - working with young people and families who would like to access support to deal with past experiences.
- Happy Heads - working with Primary aged children to support them with strategies.

Every day is a high when young people attend their sessions. Lows are when they obviously need support but are not quite ready to engage, but I make sure I give them the choice to come back or re-refer. It can be hard when you are sending young people back into situations they have no control over.

My day usually looks like driving around and popping in and out of different schools seeing young people and children on different fund codes. My day can be quite diverse: going to a primary school to play games and help a six-year-old practise deep breathing when anxious about leaving mum; then to a GP surgery to support a sixteen-year-old on the Opal project who isn't ready to talk but benefits from quiet colouring and mindfulness; and finally to a secondary school to help a young person in crisis create a safety plan to stay safe. This diverse work inevitably comes with highs and lows as clients sometimes resist support or share intense personal feelings. but also celebrate the wins, however small.

**A  
DAY  
AS A  
YOUTH  
SUPPORT  
WORKER**

# ACHIEVEMENTS AND SUCCESSES

At Service Six, we are committed to delivering high-quality services that align closely with our charitable purpose, aims, and objectives. We actively seek feedback from key stakeholders to inform our service development, and we routinely monitor the performance of all projects and services as part of our Board and Management's performance oversight.

We are now able to self-fund projects as well: Opal in Northants, and our LGBTQ+ over 18s group



We have welcomed new trustees, including a new chair

We have updated our values to reflect our growth and development

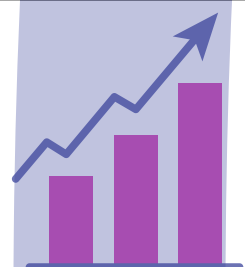


Increased levels of staffing due to a higher demand for work

Additional funding for our Happy heads project was secured, meaning we can now fund talking therapy and play therapy, so more young people can be seen.



27% increase in referrals



# MOMENTS OF SUCCESS

Success isn't just about the numbers and the finance. When we ask our staff about their biggest successes, the answer is usually around the difference they can make to a young person's life...

When you can see the improvement in a young person week after week.

A phone call from a parent to say how grateful they are that I have been able to help.

When a young person or parent says they feel better after talking to me.

Receiving feedback from a young person or parent about the improvement our support has had. It makes me feel proud of my work and the overall work we do.

Receiving a text message from a parent saying that they have seen a positive difference in their child since working with me.

It's great to feel like I'm playing a small but important part in this amazing charity

Working with a client who despite having had previous support was now ready to make some changes and able to accomplish this for herself. This felt like a moment of success, mostly for her, but also for Service Six as we were there for her along her journey when she needed us.

Pushing the boundaries of my comfort zone and growing in confidence.

# **FUTURE AIMS**

**Service Six will continue to build an accessible service for all beneficiaries who need support, and we will continue to build relationships with funders to be able to fund that much-needed support.**

**The future aims of Service Six are to:**

**Deliver mental health and wellbeing support to children and young people**


**Continue working with existing partnerships, and developing new alliances**

**Continue consulting with children and young people and listening to their needs.**


**Continue seeking funding and developing partnerships to enable Service Six to develop mental health support to Children, young people, families and communities.**

**Aligned to our Purpose, our Trustees continue to review Service Six's strategy and financial position and are seeking opportunities to extend our services using free reserves. This will be used to help identify gaps in service provisions, where possible bridging those gaps to ensure the much-needed support is available for as many children and young people as possible.**





# **STRUCTURE, GOVERNANCE AND MANAGEMENT**





## **Governing Document**

The organisation is a charitable company limited by guarantee, incorporated on 4 November 2008 and registered as a charity on 5 November 2009. It operates under its Memorandum and Articles, which set out the charity's objects, powers and rules of governance. Prior to incorporation, the charity operated as an unincorporated registered charity from 1979.

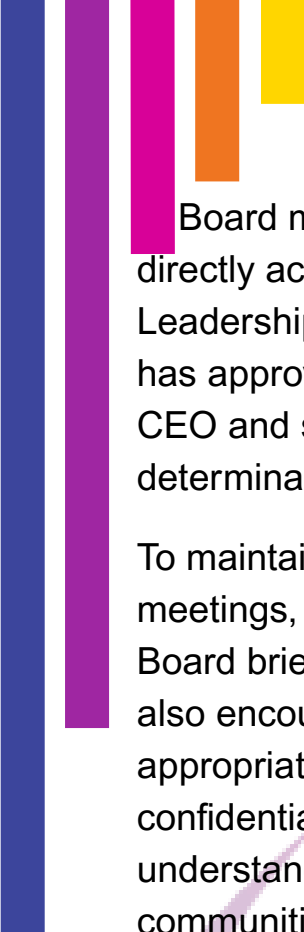
## **Organisational Governance**

Our governance framework is centred on the Board of Trustees, which provides strategic oversight and ensures accountability across all aspects of the charity's operations. The Board meets formally in person every two months, with strategic and corporate decision-making aligned to the meeting schedule.

The Board consists of a Chair, Vice-Chair, and Treasurer—each appointed by the Board—as well as up to nine additional Trustees. Trustees are formally appointed at the Annual General Meeting (AGM) to serve a three-year term and may serve a maximum of four terms. New Trustees participate in a structured induction programme, which they complete at their own pace, to ensure a comprehensive understanding of Service Six, its operations, and the duties of trusteeship.

To enhance oversight and streamline governance, the Board discontinued its standing committee structure during the year. The responsibilities of the former committees have been absorbed into the Board's core agenda. However, the Board has established a People Committee, chaired by the Vice-Chair, which convenes as needed. Its Terms of Reference focus on matters related to human resources, including the review of people policies, remuneration and reward oversight, and recommendations for improvements to employment terms and conditions. Unless explicitly delegated, all decisions and proposals are subject to full Board approval.

Recognising that certain issues require detailed analysis and development outside of formal meetings, the Board establishes time-limited working groups as necessary to examine specific topics and prepare recommendations. All such proposals must be submitted for formal Board approval prior to implementation.



Board meetings are attended by the Chief Executive (CEO), who is directly accountable to the Board, and the two other members of the Senior Leadership Team (SLT), one of whom acts as Board Secretary. The Board has approved a Scheme of Delegation, clarifying the responsibilities of the CEO and senior leaders and delineating matters reserved for Board determination.

To maintain ongoing engagement and information flow between formal meetings, the SLT prepares a written update report and hosts an online Board briefing, led by the CEO, during the intervening months. Trustees are also encouraged to attend operational briefings and events where appropriate, although some are restricted due to safeguarding and confidentiality requirements. This engagement supports Trustees' understanding of the charity's day-to-day work and the evolving needs of the communities and beneficiaries we serve.

Each month, the CEO conducts a formal financial review with at least one Trustee, including validation of financial transactions (e.g., payroll), and reconciliation of cash and investment holdings. Documented reconciliations are subsequently shared with the full Board for transparency and assurance.

Looking ahead to 2025/26, the Board remains committed to enhancing governance practices. Key areas of focus will include the adoption of additional technology to improve information accessibility for Trustees and the expansion of routine reporting. The Board will undertake a formal assessment of its governance performance against the Charity Governance Code, implementing actions to address any identified areas for improvement. In parallel, the Board and SLT will lead a strategic refresh process to ensure Service Six remains aligned with its mission and responsive to emerging challenges.



## **Recruitment and Appointment of Trustees & Key Personnel**

Trustees of Service Six are recruited and appointed in accordance with the charity's Recruiting Trustees & Personnel Policy and associated succession planning processes. The Board seeks to appoint trustees with additional or specialist skills to complement the existing expertise and to ensure effective governance. All appointments are made in accordance with the regulations of the Charity Commission for England & Wales and Companies House.

Remuneration for key management personnel is set by the Trustees, using external benchmarking data from comparable charities of a similar size and complexity. This is reviewed annually by the People Committee.

## **Related Parties**

Related party transactions are disclosed in Note 19 to the financial statements. The charity does not have any related parties in respect of umbrella, affiliated or associated companies or organisations. Service Six is a member of the British Association of Counselling & Psychotherapy (BACP), Youth Access, National Youth Agency, Northamptonshire Chamber, Association of Chief Executives of Voluntary Organisations (ACEVO), Commsortia Northamptonshire, National Council for Voluntary Organisations (NCVO), National Counselling Society and the REACH Collaboration.

Service Six also works in partnership with a wide range of corporate, statutory and voluntary sector organisations, as detailed throughout this report.

## **Public Benefit Statement**

The Trustees confirm that they have complied with their duty under section 17 of the Charities Act 2011 to have due regard to the Charity Commission's published guidance on public benefit when exercising their powers and duties.

The primary charitable activities carried out during the year to provide public benefit is in relation to advancing mental health and wellbeing, promoting community interests, assisting the young and advancing education.



## **Risk Management**

The Trustees undertake regular risk assessment in consultation with the Chief Executive.

In response to increasing service demand, as in 2023–24 the primary operational risk identified for 2024–25 is the ongoing challenge of maintaining adequate workforce capability and capacity to ensure the effective delivery of services. To address this, Service Six continues to invest strategically in recruitment, training, and professional development to meet growing needs and mitigate associated risks.

Recognising the potential impact of unmet demand, the Charity also directs investment towards service areas not currently funded by commissioners. Notably, this includes the Opal Project, which offers therapeutic support to young people who self-harm, and a dedicated LGBTQ+ social group for young adults. These initiatives reflect Service Six's commitment to bridging service gaps and ensuring inclusivity.

Supported by a robust reserves policy and strong operational leadership, the Charity remains focused on sustaining core service delivery while actively pursuing opportunities for careful service expansion.

Additionally, emerging risks are being monitored in relation to changes in the commissioning and funding landscape, influenced by developments within the NHS and shifting local and national political priorities. The CEO and senior leadership team are proactively engaging with commissioners and stakeholders to understand potential implications and prepare responsive mitigation strategies. The Board has affirmed its readiness to deploy free reserves, if necessary, in support of these mitigation efforts.

The Board conducts a formal review of the organisation's Risk Register on a bi-monthly basis to ensure timely oversight and governance.

In accordance with fundraising regulations, Service Six confirms that it has not carried out any significant fundraising activities during the year.

## Principal Funding Sources

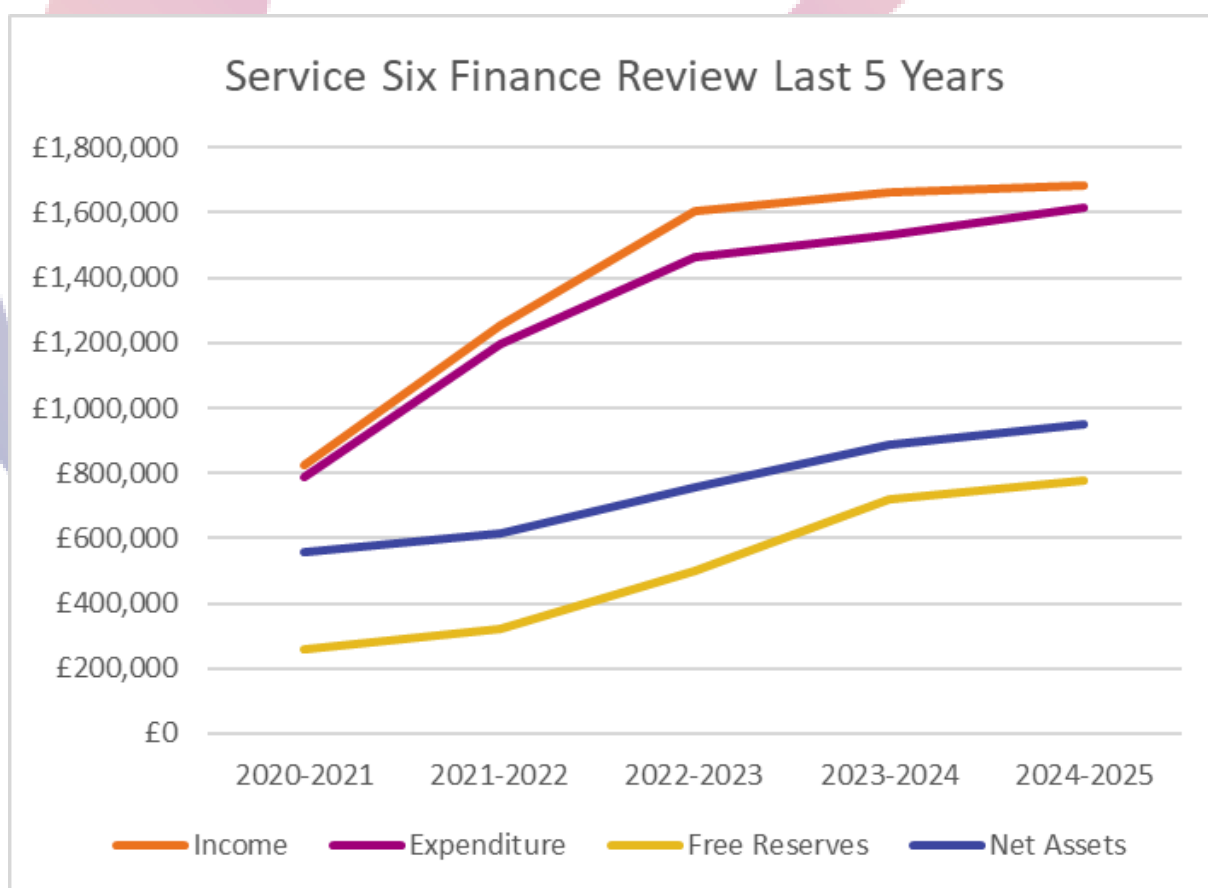
The charity's principal funding sources and the application of these funds towards its charitable objectives are detailed within this report and accompanying financial statements.

## Significant Events

During the financial year, the charity did not experience any significant events that impacted its financial position.

## Financial Review

During the year, total income increased to £1,682,557 (2024 - £1,660,954) representing a 1.3% increase on 2023–24. With expenditure on charitable activities of £1,616,927 (2024 - £1,533,633) growing by 5.4%, this resulted in a reduced surplus for the year of £65,630, (2024 - £127,321). Total funds carried forward at the balance sheet date amounted to £952,793, (2024 - £887,163) of which £13,867 (2024 - £19,360) represents restricted funds. The following graph provides an overview of the Charity's financial position over the past five years.



## Reserves Policy

Income, expenditure and reserve levels are reviewed regularly as part of the charity's financial monitoring processes, and the Trustees continue to review reserves in line with projected activity levels and operational needs. The Board is committed to applying unrestricted free reserves to furthering the Objects of the Charity, for instance in funding unmet demand through additional resourcing where appropriate. The Board may also establish project-specific reserves for clearly defined major initiatives, where expenditure requirements can be forecast with reasonable accuracy and are aligned with the Charity's strategic objectives.

At 31 March 2025, the free reserves balance stood at £938,190 (2024 - £866,331). Free reserves are calculated as unrestricted general funds, excluding illiquid fixed assets.

It is the charity's policy to maintain reserves equivalent to six months of core running costs. For the financial year, this equated to £452,707 (2024 - £423,359) (excluding depreciation, subcontractor and sessional costs, which are covered by project-specific income).

Additionally, £103,000 was designated for redundancy provision (2024 - £90,000), and £60,000 (2024 - £60,000) designated for the ethical completion of therapeutic service obligations, should the charity cease operations. These designated funds are not available for general charitable purposes at year-end.

Redundancy costs are recognised when a legal or constructive obligation arises, and where such obligations can be reliably measured. Therapeutic completion costs reflect an estimate of costs required to meet outstanding service obligations in the event of closure.

After accounting for these designated funds, the general unrestricted fund stands at £775,926 (2024 - £717,803). The current free reserves therefore represent approximately ten months of operating costs.





## Responsibilities of the Trustees

The Trustees, who are also Directors of the Charity for the purposes of the Companies Act 2006, present their report together with the financial statements for the year ended 31 March 2025.

The Trustees have prepared these financial statements in accordance with applicable law and regulations, including Accounting and Reporting by Charities: Statement of Recommended Practice (SORP), Financial Reporting Standard 102 (FRS 102), and the Companies Act 2006.

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the year and its financial position at the year-end. In preparing these statements, the Trustees are required to:

- Select suitable accounting policies and apply them consistently;
- Observe the principles set out in the Charities SORP;
- Make reasonable and prudent judgements and estimates;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis, unless it is inappropriate to assume that the charity will continue operating.

The Trustees are responsible for ensuring that adequate accounting records are maintained which disclose, with reasonable accuracy, the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006, the Charities Act 2011, and the Charity (Accounts and Reports) Regulations 2008.

They are also responsible for safeguarding the assets of the charity and for taking reasonable steps to prevent and detect fraud and other irregularities.

## Statement of Disclosure to Auditors

In so far as the Trustees are aware:

- There is no relevant audit information of which the charity's auditor is unaware; and
- The Trustees have taken all steps necessary to ensure that they are aware of any relevant audit information and that the charity's auditor is aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

**Signed by order of the Trustees:**



David Walker - Chair  
29th September 2025

A decorative graphic on the left side of the page consists of five vertical bars in blue, purple, magenta, orange, and yellow. A large, light purple swirl shape curves around the text on the right side of the page.

# **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF SERVICE SIX**

## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF SERVICE SIX**

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### **Opinion**

We have audited the financial statements of Service Six (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF SERVICE SIX**

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### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

### **Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Our responsibilities for the audit of the financial statements**

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities Act 2011, United Kingdom Generally Accepted Accounting Practice and relevant Taxation legislation.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the understatement of revenue. Our audit procedures to respond to these risks included inquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing meeting minutes, regulatory correspondence and professional fees, detailed substantive testing on the completeness of income, and reviewing accounting estimates for biases. We will also review the regulatory correspondence with the Charity Commission.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

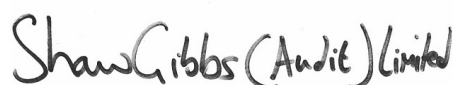
These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF SERVICE SIX**

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

### **Use of our report**

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Shaw Gibbs (Audit) Limited, Statutory Auditor  
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006  
Eagle House  
28 Billing Road  
Northampton  
Northamptonshire  
NN1 5AJ

Date: 1 October 2025





# **STATUTORY ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**STATEMENT OF FINANCIAL ACTIVITIES**  
**(Incorporating an income and expenditure account)**

	Note	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
<b>Income and endowments from</b>					
Donations and legacies	1	30,035	0	30,035	32,174
Income from investments	2	35,667	0	35,667	27,319
<b>Incoming resources from Charitable activities</b>					
Income from Charitable activities	3	1,450,736	166,119	1,616,855	1,601,461
<b>Total income and endowments</b>		1,516,438	166,119	1,682,557	1,660,954
<b>Expenditure on</b>					
Charitable activities	4	1,445,315	171,612	1,616,927	1,533,633
<b>Total expenditure on Charitable activities</b>		1,445,315	171,612	1,616,927	1,533,633
<b>Net income/(expenditure) for the year</b>		71,123	(5,493)	65,630	127,321
<b>Balances brought forward at 1 April 2024</b>		867,803	19,360	887,163	759,842
<b>Balances carried forward at 31 March 2025</b>		938,926	13,867	952,793	887,163

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations. The notes on the following pages form part of these financial statements.

**SERVICE SIX**  
**STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2025**

**Registered Company Number**      **06740611**  
**Registered Charity Number**      **1132490**

	<b>Note</b>	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>Total 2025 £</b>	<b>Total 2024 £</b>
<b>Fixed Assets</b>					
Office furniture	<b>8</b>	734	0	734	1,470
Computer equipment	<b>8</b>	1	0	1	1
Improvements to leased premises	<b>8</b>	1	0	1	1
<b>Total Fixed Assets</b>		<b>736</b>	<b>0</b>	<b>736</b>	<b>1,472</b>
<b>Current Assets</b>					
Debtors and prepayments	<b>9</b>	212,202	1,884	214,086	92,606
Investments	<b>15</b>	864,259	0	864,259	684,036
Cash at bank and in hand		284,721	64,219	348,940	364,420
		<b>1,361,182</b>	<b>66,103</b>	<b>1,427,285</b>	<b>1,141,062</b>
<b>Creditors</b>	<b>10</b>	<b>(422,992)</b>	<b>(52,236)</b>	<b>(475,228)</b>	<b>(255,371)</b>
<b>Amounts falling due within one year</b>					
<b>Net current assets</b>		<b>938,190</b>	<b>13,867</b>	<b>952,057</b>	<b>885,691</b>
<b>Total assets less current liabilities</b>		<b>938,926</b>	<b>13,867</b>	<b>952,793</b>	<b>887,163</b>
<b>Funds</b>					
Unrestricted funds:	<b>12</b>				
Designated funds				163,000	150,000
General unrestricted funds				775,926	717,803
Restricted funds	<b>11</b>			13,867	19,360
				<b>952,793</b>	<b>887,163</b>

## SERVICE SIX

### STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2025 (continued)

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the Companies Act 2006 relating to the financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 144 of the Charities Act 2011.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to charitable small companies.

The financial statements were approved by the Board of Trustees and were signed on its behalf by:



**David Walker**  
**(Chair)**

**Date: 29<sup>th</sup> September 2025**

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**STATEMENT OF CASHFLOWS**

	Note	Total 2025 £	Total 2024 £
<b>Cash (used in)/generated by operating activities</b>	<b>13</b>	129,076	(154,285)
<b>Cash flows from investing activities</b>			
Interest income		35,667	27,319
Purchase of tangible fixed assets		0	(2,204)
Transferred to current asset investments	<b>15</b>	(180,223)	(684,036)
<b>Cash provided by/(used in) investing activities</b>		(144,556)	(658,921)
<b>Increase/(decrease) in cash and cash equivalents in the year</b>		(15,480)	(813,206)
Total cash and cash equivalents at the beginning of the year		364,420	1,177,626
<b>Total cash and cash equivalents at the end of the year</b>	<b>14</b>	<b>348,940</b>	<b>364,420</b>

## **SERVICE SIX FOR THE YEAR ENDED 31 MARCH 2025 ACCOUNTING POLICIES**

### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)'. Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Service Six is an incorporated charity, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page. The presentation currency of the financial statements is the Pound Sterling (£).

### **Company status**

The charity is a company limited by guarantee. The members of the company are the trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity.

### **Fund accounting**

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income and gains are allocated to the appropriate fund.

### **Incoming resources**

All incoming resources are included in the SOFA when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

No amounts are included in the financial statements for services donated by volunteers.

Government grant income has been included and recognised within the SOFA as it is received and due to the charity.

### **Resources expended**

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of the resources.

Fund raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters.



## **SERVICE SIX**

### **FOR THE YEAR ENDED 31 MARCH 2025**

#### **ACCOUNTING POLICIES (continued)**

##### **Tangible fixed assets and depreciation**

Tangible fixed assets costing more than £1,000 are capitalised and included at cost including any incidental expenses of acquisition. Depreciation is charged at 33% per annum on cost of the asset using the straight line method. Smaller items are treated as an expense in the year of acquisition.

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The directors are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment judgements are made in estimating value in use. The directors consider that the individual carrying values of assets are supportable by their value in use.

##### **Pension costs**

The company operates a defined contribution scheme for the benefit of its employees. The costs of contributions are written off against profits in the year they are payable.

##### **Financial Instruments**

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short-term deposits with an original maturity date of three months or less.

Current asset investments in the balance sheet comprise cash on deposit with a maturity date of less than one year held for short-term investment purposes rather than cash flow. Current asset investments held qualify as 'basic' financial assets and are measured at the cash value or other consideration expected to be paid or received and not discounted.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a consistent rate of return on the outstanding liability

##### **Significant judgements and estimates**

The preparation of financial statements requires use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**ACCOUNTING POLICIES (continued)**

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Going Concern**

The Trustees have considered a period of twelve months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the financial statements.

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS**

**1 Income from Donations and Legacies**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Grants	0	0
Gifts	30,035	32,174
Total Donations and Legacies	30,035	32,174

All income from gifts and grants are unrestricted. The Charity benefits from the involvement and support of volunteers. In accordance with FRS 102 and the Charities SOPR (FRS 102) the economic contribution of general volunteers is not recognised in the accounts.

**2 Investment Income**

All of the Charity's investment income of £35,667 (2024 - **£27,319**) arises from money held in interest bearing deposit accounts.

**3 Income from Charitable Activities**

All income is derived from contractual services	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
<b>Unrestricted funds</b>		
NHFT PSAP	160,000	160,000
NHS - Northamptonshire ICS	211,658	228,114
VOICE - Child ISVA	31,588	31,588
Commissioned Services	52,560	87,935
NHS - Lincolnshire	33,835	35,787
North Northamptonshire Council	0	34,000
Happy Heads U11	285,987	151,081
Places4People	0	7,700
NHS - Milton Keynes ICB	145,840	84,610
NCFT	2,294	6,000
Stand Out Northamptonshire	0	8,650
Daventry Town Council	743	1,028
Crysalys	26,792	17,366
VSCE	2,850	7,125
Kidscape	1,560	6,180
REACH Collaboration Service Six Lead	375,719	440,489
REACH Collaboration	89,166	86,933
Schools Counselling and Supervision	30,144	30,962
	1,450,736	1,425,548

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
<b>Restricted funds</b>		
Big Lottery Fund - TARGET	0	41,886
Big Lottery Fund - NEW TARGET	79,185	20,395
Big Lottery Fund - Milton Keynes	75,574	79,849
Children In Need - OPAL project	11,360	33,783
	<hr/>	<hr/>
	166,119	175,913
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<b>Total Income from Charitable Activities</b>	<b>1,616,855</b>	<b>1,601,461</b>
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**4**

**Resources Expended**

	<b>Unrestricted</b>	<b>Restricted</b>	<b>Total</b>	<b>Total</b>
	<b>Funds</b>	<b>Funds</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Charitable activities</b>				
Staff wages	394,332	132,496	526,828	497,960
Employer costs	28,764	10,985	39,749	36,719
Pension costs	22,249	7,174	29,423	28,564
Sessional staff	332,967	0	332,967	368,765
REACH subcontractors	377,810	0	377,810	314,618
Rent	4,000	1,000	5,000	5,000
Service resources	172	181	353	410
Support staff travel expenses	18,628	7,651	26,279	17,096
Sessional staff travel expenses	76	0	76	635
Young peoples expenses				
travel	422	0	422	482
activities	666	18	684	2,243
rent	3,351	0	3,351	1,605
refreshments	1,979	18	1,997	1,078
other	0	0	0	9,875
Events	2,030	0	2,030	530
Mobile phones	5,881	2,058	7,939	7,904
Subscriptions	9,077	1,340	10,417	10,701
Legal and professional fees	0	729	729	784
Training and supervision	47,389	787	48,176	44,020
Publicity and marketing	797	293	1,090	2,990
Sundry expenses	1,147	33	1,180	1,178
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	1,251,737	164,763	1,416,500	1,353,157
	<hr/>	<hr/>	<hr/>	<hr/>

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**4 Resources Expended (continued)**

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
	£	£	£	£
<b>Support costs allocated</b>				
<b>Charitable activities</b>				
Heat, light and water rates	1,330	531	1,861	3,852
Repairs and maintenance	6,532	1,169	7,701	5,847
Staff wages	118,734	0	118,734	101,532
Employer costs	10,538	0	10,538	9,932
Pension costs	6,500	0	6,500	6,092
Staff recruitment costs	1,848	140	1,988	0
Staff travel expenses	729	0	729	475
Telephone and internet	0	0	0	2,006
Insurance and death in service	8,697	0	8,697	8,060
Postage and stationery	1,951	766	2,717	3,189
Capital expenditure	6,055	723	6,778	3,311
IT costs	15,181	3,518	18,699	16,623
Sundry expenses	616	2	618	883
Legal and professional costs (including Governance)	12,624	0	12,624	13,827
Depreciation	736	0	736	3,531
Bank charges	1,507	0	1,507	1,316
	193,578	6,849	200,427	180,476
<b>Total Expenditure on Charitable Activities</b>	<b>1,445,315</b>	<b>171,612</b>	<b>1,616,927</b>	<b>1,533,633</b>

**5 Governance Costs**

The following costs are included in 'Legal and Professional costs' in note 4

	2025 £	2024 £
Auditor's remuneration for audit work	5,796	4,680
	<b>5,796</b>	<b>4,680</b>

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**6 Staff Costs and Trustees' Remuneration**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Wages and salaries	645,562	599,492
Social security costs	50,287	46,551
Pension costs	35,923	34,656
	<b>731,772</b>	<b>680,699</b>

The average monthly number of employees was **28** (2024 - **25**).

No employee received remuneration amounting to more than £60,000 in either year

The key management personnel of the charity comprise the Trustees and the Chief Executive Officer. The total employment benefits of the key management personnel of the charity were **£62,033** (2024 - **£75,489**)

No Trustees received any remuneration or expenses in the year (2024 - **nil**)

**7 Comparative Statement of Financial Activities**

	<b>Unrestricted Funds</b>	<b>Restricted Funds</b>	<b>Total 2024</b>
	<b>£</b>	<b>£</b>	<b>£</b>
<b>Income and endowments from</b>			
Donations and legacies	32,174	0	32,174
Income from investments	27,319	0	27,319
<b>Incoming resources from charitable activities</b>			
Income from charitable activities	1,425,548	175,913	1,601,461
<b>Total income and endowments</b>	<b>1,485,041</b>	<b>175,913</b>	<b>1,660,954</b>
<b>Expenditure on</b>			
Charitable activities	1,266,133	267,500	1,533,633
<b>Total expenditure on charitable activities</b>	<b>1,266,133</b>	<b>267,500</b>	<b>1,533,633</b>
<b>Net income/(expenditure) for the year</b>	<b>218,908</b>	<b>(91,587)</b>	<b>127,321</b>
<b>Balances brought forward at 1 April 2023</b>	<b>648,895</b>	<b>110,947</b>	<b>759,842</b>
<b>Balances carried forward at 31 March 2024</b>	<b>867,803</b>	<b>19,360</b>	<b>887,163</b>



**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**8 Fixed Assets**

	Office Furniture £	Computer Equipment £	Improvements Leased Premises £	Total £
<b>Cost</b>				
At 1 April 2024	8,181	64,274	4,290	76,745
Additions	0	0	0	0
<b>At 31 March 2025</b>	<b>8,181</b>	<b>64,274</b>	<b>4,290</b>	<b>76,745</b>
<b>Depreciation</b>				
At 1 April 2024	6,711	64,273	4,289	75,273
Charge for year	736	0	0	736
<b>At 31 March 2025</b>	<b>7,447</b>	<b>64,273</b>	<b>4,289</b>	<b>76,009</b>
<b>Net Book Value at 31 March 2025</b>	<b>734</b>	<b>1</b>	<b>1</b>	<b>736</b>
<b>Net Book Value at 31 March 2024</b>	<b>1,470</b>	<b>1</b>	<b>1</b>	<b>1,472</b>

**9 Debtors**

	2025		2024	
	Unrestricted £	Restricted £	Unrestricted £	Restricted £
Trade debtors	188,157	0	26,326	0
Prepayments and accrued income	24,045	1,884	63,648	2,632
	<b>212,202</b>	<b>1,884</b>	<b>89,974</b>	<b>2,632</b>

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**10 Creditors: amounts due in less than one year**

	<b>2025</b>		<b>2024</b>	
	<b>Unrestricted £</b>	<b>Restricted £</b>	<b>Unrestricted £</b>	<b>Restricted £</b>
Trade creditors	101,369	0	60,632	231
PAYE and NIC	12,495	0	11,065	0
Accruals	39,039	0	14,451	0
Deferred income	270,089	52,236	133,305	35,687
	<b>422,992</b>	<b>52,236</b>	<b>219,453</b>	<b>35,918</b>

The deferred income relates to contracted services that have not yet been provided.

**Movement in deferred income:**

	<b>Unrestricted £</b>	<b>Restricted £</b>
<b>Balance as at 1 April 2024</b>	133,305	35,687
Released to SOFA in year	(133,305)	(35,687)
Amount deferred during year	270,089	52,236
<b>Balance as at 31 March 2025</b>	<b>270,089</b>	<b>52,236</b>

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**11 Restricted funds**

The funds of the charity include restricted funds comprising the following income resources, expenditure and unexpended balances of donations and grants held on trust to be applied for to be applied for specific purposes.

<b><u>Movement in restricted funds 2025</u></b>				
	<b>At 1 April 2024</b>	<b>Incoming resources</b>	<b>Expenditure</b>	<b>At 31 March 2025</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Children In Need OPAL project	4,580	11,360	15,940	0
Big Lottery Fund NEW TARGET	14,780	79,185	83,814	10,151
Big Lottery Fund Milton Keynes OPAL	0	75,574	71,858	3,716
	<b>19,360</b>	<b>166,119</b>	<b>171,612</b>	<b>13,867</b>
<b><u>Movement in restricted funds 2024</u></b>				
	<b>At 1 April 2023</b>	<b>Incoming resources</b>	<b>Expenditure</b>	<b>At 31 March 2024</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Big Lottery Fund Milton Keynes Youth Starz	44,480	79,849	124,329	0
Big Lottery Fund TARGET Children In Need	55,695	41,886	97,581	0
OPAL project Big Lottery Fund NEW TARGET	10,772	33,783	39,975	4,580
	0	20,395	5,615	14,780
	<b>110,947</b>	<b>175,913</b>	<b>267,500</b>	<b>19,360</b>

The three year Big Lottery Fund Milton Keynes project offers services to disadvantaged young people; to address and develop transferable life skills and provide healthy positive activities in the Milton Keynes Area.

The three year Big Lottery Fund TARGET project's aim is Targeting and Reducing Grooming, Exploitation and Trading of children and young people online across Northamptonshire and Leicestershire.

The three year Children In Need OPAL project aims to support young people to reduce self-harming and anxiety behaviours in the Northamptonshire area.

The three-year Big Lottery Fund NEW TARGET project's aim is to continue Targeting and Reducing Grooming, Exploitation and Trading of children and young people online across Northamptonshire and Leicestershire.

The three year Children In Need Milton Keynes OPAL project aims to support young people to reduce self-harming and anxiety behaviours in the Milton Keynes area.

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**12 Unrestricted funds**

<b><u>Movement in Unrestricted funds 2025</u></b>					
	<b>At 1 April 2024 £</b>	<b>Incoming resources £</b>	<b>Expenditure £</b>	<b>Transfer £</b>	<b>At 31 March 2025 £</b>
General fund	717,803	1,516,438	(1,445,315)	(13,000)	775,926
Therapeutic Service Obligations	60,000	0	0	0	60,000
Redundancy Provision	90,000	0	0	13,000	103,000
	<b>867,803</b>	<b>1,516,438</b>	<b>(1,445,315)</b>	<b>0</b>	<b>938,926</b>

The therapeutic service obligations and redundancy provision funds are explained in the Reserves Policy in the Trustee report.

<b><u>Movement in Unrestricted funds 2024</u></b>					
	<b>At 1 April 2023 £</b>	<b>Incoming resources £</b>	<b>Expenditure £</b>	<b>Transfer £</b>	<b>At 31 March 2024 £</b>
General fund	498,895	1,485,041	(1,266,133)	0	717,803
Therapeutic Service Obligations	60,000	0	0	0	60,000
Redundancy Provision	90,000	0	0	0	90,000
	<b>648,895</b>	<b>1,485,041</b>	<b>(1,266,133)</b>	<b>0</b>	<b>867,803</b>

**13 Reconciliation of net movement in funds to net cash flow from operating activities**

	<b>2025 £</b>	<b>2024 £</b>
Net movement in funds	65,630	127,321
Add back depreciation charge	736	3,531
Deduct interest income shown in investing activities	(35,667)	(27,319)
Decrease/(increase) in debtors	(121,480)	113,549
(Decrease)/increase in creditors	219,857	(371,367)
<b>Net cash (used in) / generated by operating activities</b>	<b>129,076</b>	<b>(154,285)</b>

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**14 Analysis of cash and cash equivalents**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Cash at bank and in hand	257,797	279,420
Notice deposits less than 3 months	91,143	85,000
	<hr/>	<hr/>
<b>Total cash and cash equivalents</b>	<b>348,940</b>	<b>364,420</b>
	<hr/>	<hr/>

**15 Analysis of current asset investments**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Current asset investments as at 1 April 2025	684,036	0
Net movement in year	180,223	684,036
	<hr/>	<hr/>
<b>Current asset investments as at 31 March 2025</b>	<b>864,259</b>	<b>684,036</b>
	<hr/>	<hr/>
Maturity date less than 3 months	428,261	344,700
Maturity date more than 3 months	435,998	339,336
	<hr/>	<hr/>
<b>Total cash and cash equivalents</b>	<b>864,259</b>	<b>684,036</b>
	<hr/>	<hr/>

**16 Called up share capital**

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the company contracted before ceasing to be a member. The contribution payable is limited to a sum not exceeding £10.

**17 Contingent liabilities and capital commitments**

The company has no contingent liabilities or capital commitments as at 31 March 2025 or 31 March 2024.

**SERVICE SIX**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**NOTES TO THE ACCOUNTS (continued)**

**18 Leasing Commitments**

Total future minimum lease payments under non-cancellable operating leases are as follows:

	<b>Land and Buildings</b>	
	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Within 1 year	5,000	5,000
In 2-5 years	1,250	6,250
	<hr/>	
	<b>6,250</b>	<b>11,250</b>
	<hr/>	

**19 Related Parties**

There were no transactions during the year with related parties. (2024 - nil)



# OUR SERVICE SIX COLLEAGUES ARE:

**SUPPORTIVE**

**SKILLED**

**KNOWLEDGEABLE**

**APPROACHABLE**

**POSITIVE**

**KIND**

**RELIABLE**

**FAMILY**

**WARM**

**TEAM**

**OPEN**

**YOUNG**

**PASSIONATE**

**FUN**

**WELCOMING**

**CARING**

**UNDERSTANDING**

**GOOD ROLE MODELS**

**HARDWORKING**

**HELPFUL**

# **THANK YOU!**

**WE ARE SINCERELY GRATEFUL TO  
ALL OUR FUNDERS AND  
SUPPORTERS WHOSE GENEROSITY  
MAKES OUR WORK POSSIBLE. YOUR  
CONTINUED SUPPORT ENABLES US  
TO REACH MORE CHILDREN, YOUNG  
PEOPLE, AND FAMILIES WITH THE  
HELP THEY NEED. WITH YOUR HELP,  
WE CAN CONTINUE TO CREATE  
SAFER, HEALTHIER FUTURES FOR  
CHILDREN AND YOUNG PEOPLE.**



**Service Six**



# **Service Six**

**Changing Lives • Creating Futures**

Registered Charity Number: 1132490  
Registered Company Number: 6740611