

EMMAUS NORTH EAST
(A company limited by guarantee)

REPORT AND FINANCIAL STATEMENTS
For the year ended 30 June 2025

Charity Number 1131408
Company Number 06820441

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TRUSTEES ANNUAL REPORT

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The Trustees, who are also the Directors of the Charity for the purposes of the Companies Act, submit their report and financial statements of Emmaus North East (ENE; the Charity) for the year ended 30 June 2025. The financial statements comply with the Charities Act 2019, the companies Act 2006, the Memorandum and Articles of Association and the requirements of Accounting and Reporting by Charities Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the financial reporting standard applicable to the United Kingdom.

Chairs Statement – John Machin

24/25 was another positive year for the Charity with its financial position remaining strong.

Income increased, albeit modestly, to £886K which was 1.2% higher than 23/24. ENE's trading activities grew over the year to £572K, a 40% increase compared to 23/24 which was an outstanding result. This increase offset the £96K decrease in grants and contracts the Charity received in 24/25 compared to 23/24.

At the end of 24/25, ENE had total funds of £868K, an increase of £10K compared to 23/24. In terms of cash and cash equivalents ENE had £140K, an increase of £101K compared to 23/24 which, again, was a pleasing result.

It is expected that in 25/26 the Charity will record an income in excess of £1 Million, which will be an important and significant milestone. This increase will be driven by the Durham SHAP project, which will become fully established, and continuing increases from our Social Enterprise activities.

On the personnel side, the commitment of our Organisation, Volunteers, Companions and Trustees was clear. This was perhaps best exemplified by the Charity being nominated for the Kings Award for Voluntary Service (KAVS) and, no matter what the outcome, this is recognition of the difference our Companions and Volunteers make volunteering for Emmaus North East every day and helps reduce social isolation and loneliness in Tyne and Wear. A few further examples of many were one of our Trustees (Jess Cook), running the Great North Run for ENE, another Trustee (Jane Playle) supporting our CEO (Ruth Parker) at the CEO Sleepout UK at Sunderland's Stadium of Light and the ENE Board being shortlisted again for Board of the Year at the recent North East Charity Awards. Without all the people who give their time to the Charity, staff, volunteers and trustees and the Companions who are the focal point of the Charity, ENE would not be the inclusive and thriving entity it is today.

During the year and with the strong support of Lloyds Foundation, the ENE Board commissioned an independent review of its Board Effectiveness and Governance. I am pleased to say the conclusion was very positive, both toward the Board and its effectiveness and governance. In my view, this reflects the quality of the Board and the commitment and enthusiasm its trustees have toward the Charity.

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I mentioned in last year's report the contract ENE had received from Durham County Council regarding their SHAP project. This project is now well underway, and ENE is looking after several Companions in the Durham area. This is the first time the Charity has been involved in a Commissioning Project and, depending on the results of this project, we will determine whether to further develop and expand in this area.

Regarding further increasing Companion numbers, we hope in 25/26 to establish a female only residence close to our main residence in Stanhope Road. This residence will have the capability to house 7 (seven) females who have experienced domestic violence or other major challenges in their lives.

It is anticipated that by the end of 25/26, ENE will be looking after 45+ Companions and working with each of them to improve their individual circumstances.

One of our key objectives in 24/25 was to establish at least one further retail outlet to grow our income. Despite much hard work and a few near misses, we were unable to achieve this objective. Nevertheless, the ambition to expand the number of retail outlets and the goods we offer for sale in each of them remains, and we will redouble our efforts in 25/26 to achieve our objective in this area.

Gaining financial sustainability is still foremost amongst our strategic objectives. To help achieve this, a major project was initiated within the Charity known as Project Radical. (this was described in last year's report). Several changes have been successfully introduced, and we are starting to see the effect of these both in our financial results and the quality of help and assistance we are able to give our Companions.

In 24/25 we had major success with one of our initiatives centred around improving the pathway we offer Companions once they are in an Emmaus residence and looking to improve their circumstances. A result of this initiative has not only been more satisfied Companions but higher room occupancy in our residences and an improved financial situation for ENE. This initiative has captured the interest of several other Communities in the Emmaus UK Federation and, in a number of cases, has been implemented by these other Communities. This is pleasing and is a recognition of the high-class work performed by our organisation.

Finally, I must again thank all our funders and those people and organisations who donated either money, services, time or goods to Emmaus North East. Without you, it would not be possible to operate our charity and help the people that we do.

John Machin

Chair of Board of Trustees Emmaus North East

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CEO's Statement – Ruth Parker Chief Executive Officer

The financial position of Emmaus North East continues to strengthen. There has been a significant increase in trading income from the social enterprises which is positive and there are plans for further expansion in 2026. Another income stream has been added this year with the commencement of the Durham SHAP project. This has allowed ENE to expand and strengthen the staff team and to deliver support to formerly homeless people in the County of Durham. This year, income is projected to exceed £1.1 million and this is a milestone for the charity.

The hard work and commitment of the team of staff, trustees, companions and volunteers have resulted in several achievements being recognised in 2025. We have introduced new Companion pathways with a focus on an increase in positive move ons, expanded the volunteer and staff teams, added an Outreach service to our work and there are plans to open a new Women's only project in 2026. All of this combined means that we will be supporting over 40 Companions to transform their lives. I am grateful to the team for their unwavering commitment to support people facing homelessness and their resilience on a day to day basis.

Governance and the effectiveness of the board is a crucial part of the focus of Emmaus North East. It not only makes us accountable but sets the overall direction of the charity. This year the Trustees initiated an independent Board Effectiveness review that concluded that *'this board of trustees has a very strong focus on financial control, planning and management. As a whole they have a collective commitment to good governance practice and a determination to work as an effective team alongside the CEO.'* It is no wonder that they were shortlisted in the North East Charity Awards for Trustee Board of the Year in 2025 for a second year running.

In 2023 we commenced work on Investors in the Environment with an ultimate aim of reducing the carbon footprint of the charity. In 2024, we achieved bronze accreditation and also a national IIE Award. We did not stop there and have continued to drive this area of work. Following an audit in 2025, we were delighted that our commitment was recognised with a Silver accreditation and the work continues.

This year we face the challenges of the implementation of the Supported Housing (Regulatory Oversight) Act. We welcome this at Emmaus North East and will embrace the changes that are focussed on better outcomes for residents. We have already self-assessed ourselves in many areas and the results are positive. I would like to extend my appreciation to South Tyneside Council and Durham County Council for their support and trust in what we do.

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We could not have achieved what we have without the support from stakeholders, the community and organisations and individuals who have supported ENE with donations and grants. This has helped ENE to offer person centred practical and emotional support to Companions to give them HOPE for the future. I would also like to mention the achievements of Ability Consultants in securing funding for us.

Finally, thank you to the Companions for sharing their stories and facing their challenges. I have witnessed their courage and determination to overcome them and this continues to drive what we do.

I make a commitment to use the voices and experiences of the Companions to campaign for change and to collaborate with others with an aim to ending homelessness.

Thank you and Best Wishes

Ruth

Ruth Parker CEO of Emmaus North East

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Policies and Objectives

In setting the Charity's objectives, plans and activities, the Trustees have given due consideration to guidance published by the Charity Commission relating to public benefit and to its supplementary public benefit guidance.

The medium - long-term objectives for the Charity are:

1. To ensure that the social enterprises are self-sufficient, whereby the income generated from their activities cover all their operating expenses
2. To agree an income strategy to enable long term financial security
3. To increase the size of its community facilities and Companion numbers and extend ENE to other Local Authority areas beyond South Tyneside and Durham.
4. To improve the opportunities for Companions to "move on" from ENE and gain worthwhile employment in the outside world, extending their work experience and training opportunities available to them
5. To have ENE recognised as a major charity in the North East of England, influencing positive change for those who have suffered or are suffering from homelessness.

The Charity's short-term objectives are to:

1. Expand its retail operations, introducing a new Superstore and expanding On-Line sales and the House Clearance service
2. Develop a profitable social enterprise workshop where furniture and other wood-based items are manufactured or upcycled and sold in the retail outlets and online
3. Find and develop other social enterprise income streams and additional projects
4. Embed the new Companion pathways and improve the training and development opportunities ENE offers to its Companions.
5. Develop the brand image and awareness of ENE in the North East of England and beyond
6. Develop the experience and skills of the staff team with an aim of introducing new specialist roles.

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About Emmaus North East

Emmaus North East is a homelessness charity with a difference. Emmaus does not just give people a bed for the night; it offers a home, volunteering opportunities and a sense of belonging. For many people who have experienced homelessness, losing their self-esteem can be the most damaging part of their experience. Being on your own can be soul destroying, leaving you feeling worthless. Emmaus is different because it provides a home for as long as someone needs this in an Emmaus community. This gives Companions, as we call our residents, the opportunity to take stock of their lives, deal with any issues they might have, and often re-establish relationships with loved ones. The ultimate aim is to support Companions to achieve their longer term goals with 'move on' being a focus for everyone at the right point on their journey.

The Emmaus movement (including Emmaus International).

The Emmaus movement and its 425 member organisations in Europe, Africa, Asia, and the Americas continue to engage at a local level with people who have experienced social exclusion to access their fundamental rights and, through their collective action, demonstrate there are credible alternatives to injustice.

Emmaus in the UK.

The first UK Emmaus Community was established in 1992. Today 29 Emmaus communities are operational, with others in the course of development.

An Emmaus UK Community offers homeless people a chance to regain their self-respect through living and working in a supportive environment which combines residential accommodation with self-supporting social enterprises. These enterprises, mainly retail, are based largely on the collection and sale of donated goods as well as refurbishment and recycling of various goods and scrap materials in line with the principles of a circular, low waste economy.

Each Emmaus Community in the UK whilst being an independent legal entity commits to follow the values and ethos of the Emmaus movement as a whole.

Emmaus UK (EUK).

Emmaus UK is the federal body for Emmaus in the UK. Each member of Emmaus UK - either a community or group - is an independent charity, governed by a local board of trustees.

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The Federation also offers fundraising and publicity support and provides grants to enable further development of existing Emmaus communities and groups, and the expansion of Emmaus in the UK.

Emmaus North East (ENE).

Established seventeen years ago, ENE is a legally independent charity based in South Tyneside in North East England. It focuses upon providing support to homeless people and works within the Emmaus movement's ethos and values. ENE is a member of the EUK Federation and Emmaus International movement.

ENE aims to combat homelessness. It provides people with a home, volunteering opportunities and encourages solidarity with others in a similar position. It gives Companions a choice and a chance. It welcomes people from all backgrounds and all causes of homelessness. ENE is supported by a wide range of funders and partners who provide both financial and in-kind support. This funding both supports the community and helps the ENE social enterprises grow and thrive.

ENE's vision is "to help create a North East England where homelessness and hopelessness have been abolished".

ENE's mission is "to enable homeless people in the North East to rebuild their lives through social enterprises which also involve and enrich the local community".

The core values of the charity are:

Empowerment, Enablement and Involvement.

- Respect for others, ourselves and the environment
- Sharing of resources, skills, challenges and successes
- Openness to ideas, challenges and other points of view
- Solidarity helping those in greatest need and opposing social injustice
- Welcoming friendly, approachable, welcoming and inclusive to all.

ENE's operations are centred around its community residences at 253, 255 and 257 Stanhope Road, South Shields where ENE is able to offer permanent accommodation and support to 21 companions with ambitions to expand further. In 2025, we launched the Durham SHAP (Single Homeless Accommodation Programme) project and currently support Companions in 8 dispersed properties with the opening of Merrington View planned for May 2026 where a further 7 people will be supported. This means ENE will

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be supporting 37 Companions with plans to open a new Womens only project in early 2026.

Referrals are received from across the North East and beyond and ENE is now recognised as an integral part of the community in South Tyneside and other areas.

The Charity provides welcoming and safe accommodation, volunteering opportunities and peer and person centred support to its Companions. Support is offered to Companions to recover their confidence and self-respect and make a fresh start to rebuild their lives. ENE tries to ensure all Companions are able to move onto independent living and employment when they are ready. They are also supported to reconnect with their families. An important part of what we offer is support beyond ENE to anyone who has been a Companion. The aim of this is to support people to maintain tenancies and their new life. A new staff role of Support and Progression worker was added to the team in 2025 to focus on helping Companions ready to 'move on.'

ENE focuses upon its Companions and seeks to ensure they have a consistent core offer outlining the mutual expectations of both ENE and themselves. All Companions are enabled and encouraged to participate fully in ENE and its activities.

There are three critical features of ENE that make it different to some of the other support offered to homeless people:

ENE provides a home – Companions have a room to call their own and a place to call home alongside other people who understand their situation. The house has clear rules, meaning it provides a safe and secure environment for everyone; Safeguarding is of highest priority with annual reviews of processes and policies.

ENE gives people focus, meaning and structure – Companions volunteer in the social enterprises or contribute to community life. This includes training, activities to improve health and wellbeing and access to trauma informed therapy. This provides the Companions with structure and a focus for each day and productive activity to engage with. The Community Wellness pilot has been of national focus with several communities trying to replicate it.

ENE judges people on today's actions not yesterday's – Companions have the opportunity to change and are given the chance to change. Emmaus North East will not work for everyone, but everyone is given a chance.

Emmaus North East has three strands of delivery:

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-Home – providing housing for 21 Companions with community living at its South Shields residences and support to Companions who are part of the Durham SHAP project.

-Volunteering and training – all Companions volunteer in the Charity's businesses and social enterprises. The Social Enterprises provide Companions with a structure and routine that increases their skills and work based experience. They are also offered accredited training and qualifications.

-Solidarity – ensuring Companions feel part of something bigger and are giving back to the community having pride in the place they live.

In terms of its social enterprises, ENE operates three (3) retail outlets in various areas of the North East (Jarrow, Low Fell and Hebburn), a fully equipped workshop in South Shields where furniture is upcycled and restored and various items made from wood are designed and produced. We also have house clearing services an on-line retail business and opened Lucie's Laundry in April 2023, offering free services to the community to combat the cost of living crisis. This has also become a registered community warm space and ENE recently celebrated receiving a national award.

Work is underway to extend the retail enterprises in Jarrow and opening others in areas across the region. There are plans to develop the social enterprise model in the County of Durham.

Emmaus North East (ENE) - Review of achievements and performance in 2024 / 2025.

Brief Overview

- Launch of a new pilot model that has now been evaluated by Emmaus UK and is being recommended for consideration to other Emmaus communities.
- The community residences at 257 Stanhope Road have been fully occupied for most of the year.
- The Women's only accommodation has been fully occupied and a new project is planned for 8 homeless women.
- Commenced the Durham SHAP project – the first Local Authority contract for ENE.
- Supported 195 Volunteers through the Community Activator project
- 6000 extended users of Lucies Laundry, a celebrated warm space

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- Supported 26 people, including Companions and Volunteers on the smoking cessation project
- Shortlisted for Trustee Board of the Year at the North East Charity Awards for 2025
- CEO nominated for Northern Powerhouse woman of the year in category Person with Purpose.
- Independent Board Effectiveness review carried out with excellent results
- Strengthened the financial position of ENE with income projected to be over £1.1 million in 2026
- Increased revenue from the social enterprises by £81k
- 15 Companions have benefitted from trauma informed counselling
- 8 Companions moved into work and their own tenancies
- Awarded silver accreditation on the Investors in the Environment scheme
- Nominated for a Kings Award for Voluntary Service
- Published a new Social Impact Report
- Continuous assessment against a new set of Quality Standards
- Launched a new case management system to track Companion journeys, progress and outcomes
- Launched a new online Health and Safety system named Shield Riskproof
- Members of the Womens Homelessness Alliance, the Poverty Truth Commission, South Tyneside Pledge, NECC, VONNE and several strategic partnerships
- Members of all EUK Peer groups and CEO Chairs Scotland and North East Regional Partnership
- Revised Articles of Association and affiliated Members
- Staff development with one member completing the IDVA qualification and several doing leadership and housing qualifications.
- Registered 100% of Companions with a GP
- Supported over 51 Companions

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- 98% of Companions have a bank account and a form of ID
- Carried out 1200 acts of solidarity to support the community
- Self assessment against B Corp standards.

Annual Report

During the period under review the Charity has succeeded in further consolidating and developing its Community in the North East and building its social enterprises. This was a main part of the 5-year plan which we are proud of, although the ambition is to continue to grow the number of Companions we can help and in turn increase profitable social enterprises.

The support provided by EUK is appreciated and demonstrates the benefit of being part of this federation. We continue to work in partnership with EUK and other Emmaus's, sharing best practice and committing to various national strategic groups.

The primary beneficiaries of the work of ENE are its Companions who live in the community and volunteer in the enterprises ENE operates. ENE, however, also supports a much broader range of people. These include volunteers, who help the running of the shops and workshop, and the wider community, who are supported through other activities.

Demand for the services and opportunities provided by the ENE offer remains strong. The Charity also recognises that growing its community means commensurately growing the range of businesses on offer to provide a sustainable income stream and to offer a range of opportunities for Companions.

Homelessness can happen to anyone, and the variety of reasons for which people find themselves homeless are wide and varied. This inevitably means the outcomes people experience will also vary. Outcomes for the Companions are of highest priority and that is why we have developed a new Performance Management Framework with a set of high level and supporting Key Performance Indicators.

Emmaus North East often provides opportunities to people that other organisations are reluctant to work with. This includes people who have a wide variety of issues and needs. But the complex nature of people looking for places is increasing and there is a need to be realistic about the support that Emmaus North East can offer. Another issue recognised by partners and staff is the number of Companions presenting with more complex mental health issues.,

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Everyone who lands at Emmaus North East is on a journey. The reality for people struggling with addiction, mental illness and childhood trauma is this is rarely a straightforward journey. At ENE we support people who are determined to change but will often experience setbacks along the way. Not every person we support has a happy ending and not everyone succeeds on their first, second or third encounter ENE. But our ethos is to only judge in the present time and to give people periods of their life where they can experience meaning, purpose and hope.

The impact of ENE and the support offered is measured using an outcome model. On arrival within the community, Companions will agree an individual support plan and will have regular sessions of support, the timing of each based on their needs. They are registered immediately with a GP and referred to appropriate support where this cannot be provided 'in house'. The Companions progress and wellbeing is assessed in many areas, self-esteem, confidence, employability, mental health, financial management and readiness to move on. Progress is assessed carefully and the results of these assessments used to guide future improvements and changes to the pathway of care and support. ENE has launched a new case management system which will improve performance reporting and provide vital information in relation to the demographics of the community against the nine protected characteristics.

Progressions are a key part of ENE and for many the progression involves securing their own tenancy. ENE does not have a time limit on how long someone can stay, and the turnover of Companions depends on many factors. The Charity works with a wide range of partners to promote its activities and to reach the people who will benefit most from its work. ENE is involved in a fortnightly multi agency rough sleepers group and is represented on many strategic partnerships. ENE seen as an essential part of public safety within South Tyneside.

Volunteers and Companions also come to us from a wide variety of sources including their own recognition that it is time for a change. The new structured volunteering program will result in more positive outcomes for volunteers and the Charity as a whole.

ENE is pleased to report that its partnerships further developed over the year and these partnerships became a key part of the work the Charity's operation. The Charity has a wide range of partners who contribute to different elements of ENE and ENE is a member of the South Tyneside Pledge.

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Case studies

Meet Lee - Companion

Before I came to Emmaus, I worked all my life, 26 years in construction. I was married with children but ended up getting divorced. After this, I ended up in a house on my own. I developed physical injuries to my knees and lost my job which led to me spiralling into anxiety and depression. Once I realised, I had missed so many bills and then I became homeless.

I stayed with family as much as I could but then I found out about Emmaus through a friend. I contacted Emmaus North East and they were brilliant. They took my details, and soon after, offered me a place. Since joining this community, I have stopped taking my anxiety medication. Emmaus has been brilliant with me – I would recommend it to anyone who is homeless. They are dead supportive, and the staff are lovely.

I am still waiting for my knee operation and up until then, I am coming to work at Lucie's Loft, the Emmaus charity shop in Low Fell. I work the till and I'm quite good at sales so can talk the hind legs off a donkey! Emmaus are great and they have put their trust in me; it's rewarding working for the charity and to be able to give something after getting their support.

Living in the community

I have moved on from my past life, which was chaotic. There is a variety of characters in the community, and I've found out that I am a good listener and people come to me to talk.

I've not been through similar things to some people and it's a real eye opener. It is doing my mental health a world of good being able to give back.

Future plans

I would like to see myself fully working again, as I always have, maybe in a support worker role. Emmaus are going to offer me training. It has been hard not working in construction; I was rock bottom because of it but the opportunities here are really good.

I want to keep helping people. We have a disabled volunteer, and I find it really rewarding working with him and helping him understand the tills. It can be a challenge, but you get a lot of support from the team, they are brilliant.

Meet Owen- Companion

I didn't have the best upbringing and family life. It was quite traumatising and when I was 20 years old. I left home, I was clueless about where to go, and I ended up finding places that weren't nice.

I was doing personal training in college while I was at home. At the time a lot was going on but I did pass the course. I had to pay for it, and my family weren't wanting to pay, and I didn't have that type of money.

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When things went west with my family, my whole career was put on hold. I was jobless and homeless. This is when my mental health was really bad.

I tried to sort myself out by joining the army, to better my life. A lot of things went wrong in the army, and it didn't work out.

Getting back on track

Wendy, my support worker in the army told me about Emmaus North East. Emmaus was dead welcoming and it was just what I needed after everything I went through.

I mainly work on the van, where I meet customers in their homes while picking up or delivering furniture. I also do shifts in the shop helping customers, working the till, and keeping busy. I help cover the laundrette when needed, though I prefer the van and shop work. Outside of volunteering, I help a lot around the house by getting up early to do the Hoovering or cleaning.

Emmaus has built me up as a person. Everyone there made me confident. Growing up what I could eat, and drink was limited and now I don't have to worry. I feel fit, healthy and confident. If I am uncertain about doing anything, the support staff tell me I can do it. It's a great place, and if you're homeless, it's the best place to build yourself back up.

New year, new me

I will be moving on from Emmaus. I've got my Level 3 Personal Training qualification, so now I am looking for a job. I have been applying and have a few interviews coming up which is great. Once I have a job, I will be looking for a house to rent and to bigger things coming after that.

The aim is to make a career out of personal training. I train myself every day and it is something I'm passionate about. I can't wait; I'm absolutely buzzing to start.

Meet Costi – Companion

My childhood was the toughest, I wouldn't wish it on anyone else. I grew up with parents who didn't care about me. In Romania, child homelessness is really common, and I became homeless myself at just nine years old. My father was an alcoholic, which is why I will never touch alcohol, because I know firsthand what it can do. I had no choice but to become homeless. My father was violent, and I knew I would die if I didn't get out.

I was living on the streets for two years until I took myself to an orphanage. When I got there I was filthy and I heard a staff member say: "You can fire me now but I'm not touching him". A child who was watching came to help me wash and told me he'd once been like I was. In time the house gave me the best education I could get. I got a job in my teens and saved up whilst living in the orphanage, I had saved 70% of my wages.

In 2011 I went back to visit my father and tried to forgive him, but he didn't want to accept it. He chose not to be loved. A few years later, I decided to try again. I had some money from redundancy, so I took bags of food for him and found him dead, it was a very cold November. He was barefoot in his PJs — exactly how I was left when I was a

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child. He died in the same way I was left. He predicted this for himself; he used to say he would die alone, and he did.

Coming to the UK

It started with a challenge, I was struggling to find a job in Romania but then I found one. I was working in customs, it was very strict. However, I didn't have a driving license and I was struggling to get one. I did a few jobs without contracts and my employer wouldn't give me one. I had to quit my job because I had no contract for doctors and stuff like that. I fell behind on rent without a job and was told I had two weeks to pay or I was to leave.

A friend from the UK called me and told me to come here and stay with him in Darlington — he had a job for me. I was sceptical because there's loads of human trafficking that happens. I was hesitant but knew I needed to make a choice, so I took the risk. He even sent the money for my travel. He let me live with him and didn't make me pay rent for the first month.

The job was in a factory, but it was only a temp job. After that job ran out, I struggled to find another — until I landed a zero hours contract. But this meant I wasn't getting enough hours, and I couldn't pay the rent. My friend helped as much as he could, but after a while, I had to leave because I just couldn't pay him. I became homeless once again, this time in the UK.

Being homeless in the UK

Sleeping on the streets was really rough. I couldn't even believe how bad it was. I stayed in Newcastle because I thought there would be more opportunities but it wasn't the case. I went to the council and they said they could help if I had proof of residency in Newcastle for 6 months but I didn't have that. There was nothing in Darlington so I couldn't go back there either. So I was staying on the streets in Newcastle. Changing Lives came to see me on the streets and offered me a shower and breakfast and I couldn't believe how much they were willing to help. That's how I managed to survive: soup kitchens, day centres, they kept me alive.

Crisis were trying to help me and could give me two days in with people who have housing benefit, but I couldn't get housing benefits so I only had a couple of days there.

I met a pastor who was preaching on the streets, and he could tell I was homeless, even though I tried hard not to come across that way. That night, I prayed to God. The next day, the pastor called me and asked why I hadn't told him I was struggling, and I admitted I was ashamed. He said he wanted to help me and found a place in rehab — even though I didn't drink or take drugs — but I was desperate, so I accepted it.

However, it wasn't the right place for me. I felt like a prisoner, as they treated me like I was struggling with addiction when I wasn't. Then someone told me about Emmaus North East, and that's when things began to change.

Coming to Emmaus North East

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I went to the library, researched Emmaus, and it sounded right for me. I called the pastor and told him I would like to visit Emmaus North East, and he arranged transport.

I arrived early, dressed smartly, and was welcomed with a cup of tea, treated like a human being. I thought, this is the place. I was open and honest about everything and was so happy to become an official member. Since 8 January 2018, I've had a roof over my head, a room of my own, and a sense of purpose. I am truly grateful.

I work in the shops, sort through donations and make sure they are ready for selling. I really enjoy this. It's good to be able to keep busy and feel like you are giving back to the charity, after all they have done for me. Here at Emmaus North East I get to develop skills, and I have done training in things like warehousing, safety self awareness, fire safety and customer service. In the future I am looking to do a translation course. I am really happy here and feel like this place is my home. The support I get is brilliant. If I need something they will help me out. I feel like a human here.

I always like to remember how far I've come, so I'll end my story with this:

Whenever you feel high, look down, appreciate what you have got in life, and see how different it could be. We really need to be grateful for the littlest things.

Referral Partners

Our referral partners work with us regarding referring people to become Companions or volunteers in the Charity. Our partners in this area include;

- DWP for referrals on work placements through the local job centres as the Charity is able to offer volunteer placements in its workshop and other enterprises. This allows both the recruitment of a large pool of volunteers to support our enterprises and helps people back into work;
- The Probation service. ENE works closely with the Probation Service providers in the local area. They are an increasingly valuable source of referrals for volunteers for our shops and other enterprises. The Charity has had considerable success retaining volunteers who have been referred through the probation service;
- Prisons – ENE works closely with HMP Northumberland to advertise the opportunity for both Companions and volunteers as people are approaching the end of their sentences;
- South Tyneside Homes;
- South Tyneside Council and other Local Authorities;
- De Paul;

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- Basis;
- Betel
- Centrepont;
- The Salvation Army;
- Northumbria Police;
- EUK;
- Oasis Community Housing;
- SAAFA;
- Crisis Skylight;
- Shelter; and many more

Fund and contract providers

The Charity was also supported by many companies and charitable organisations who gave grants to ENE during the year and, also many private individuals. Major fund providers and contractors during the year were;

Lloyds Bank Foundation for England and Wales;

EUK;

The Barbour Foundation;

Community Foundation North East;

Newcastle Building Society;

South Tyneside Know Your Neighbourhood Fund;

South Tyneside Council

Durham County Council

Department of Culture Media and Sports;

Albert Gubay Foundation;

Albert Hunt Trust;

The Sackler Trust;

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Riverside Housing;

Bernicia Foundation;

The Rothley Trust;

John Laing Foundation;

Keith Pattinson Estates;

Sports England;

Ringtons;

Platten Family Trust;

Hobson Charitable Trust;

ENE is also grateful to all of the individual supporters who have given regular small donations, all of which help us to support more homeless people and to the donors who have wanted to remain anonymous.

We also want to thank Andy Mears and friends and Whickham Ladies for their kindness and commitment to raising funds for Emmaus North East.

In terms of marketing and communication ENE's Facebook page allows the showcasing of our work. The ENE website provides a focus for all of the Charity's work and key announcements. This year the Charity saw a significant increase in usage of these social media tools along with significant interest in the Charity from local and regional papers. A new Communications and Marketing Strategy has since been developed for 2026 with the aim on increasing awareness of ENE and public confidence in it.

Public benefit statement

The Trustees have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission for England and Wales in exercising their powers or duties.

The objectives of the Charity are the alleviation of homelessness and relief of poverty, hardship and the distress these cause to those in need. Our aims for achieving this are:

- working with Companions to realise their aspirations and potential
- developing and sustaining our social enterprise to provide volunteering opportunities for Companions and an income stream for the Charity

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- demonstrating organisational sustainability
- demonstrating operational sustainability.

REFERENCE AND ADMINISTRATIVE DETAILS

Trustees:

John Machin (Chair)

Gemma Trainor

Jessica Cook

Debbie Hamilton

Shelley Armstrong (resigned 2025)

Jake Hanmore (resigned 2025).

Jonathan Rook (Treasurer) (appointed 5 October 2021)

Jane Playle

Key Personnel:

CEO

Ruth Parker (appointed July 2022)

Finance Manager

Sandy Lambrou

Company Secretary

David Knox

Company Registered Number

6820441

Charity Registered Number:

1131408

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Registered Office:

257 Stanhope Road

South Shields

NE33 4RT

Independent Examiners:

Jim Dodds

33 The Glebe

Morpeth

Northumberland

NE61 6HW

Bankers:

HSBC Bank plc

110, Grey Street

Newcastle upon Tyne,

NE1 6JG

Affiliations:

Emmaus North East (ENE) is a member of the Emmaus Federation in the UK (EUK) and a full member of Emmaus Europe and Emmaus International.

Structure, governance, and management

The Charity is a limited liability company being limited by guarantee and not having a share capital. It was registered in England and Wales under the Companies Act 2006 on 6 February 2009 and its governing documents are its Memorandum and Articles of Association. The Charity was registered as a Charity with the Charity Commission for England and Wales on 27 August 2009.

The Charity is a member of the Emmaus Federation in the UK and a full member of Emmaus International and Emmaus Europe.

Emmaus UK organises and operates two important groups in which the Charity participates. The first group is the “Chairs Peer Group”. Here, all Chairs of Emmaus

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communities in the UK can get together in the presence of senior Emmaus UK personnel to discuss issues relating to Emmaus in the UK in general and their own community. The second group is the “Executive Leads Peer Group”. Here, all Chief Executives of Emmaus communities in the UK can get together in the presence of senior Emmaus UK personnel to discuss issues relating to Emmaus in the UK in general and their own community.

The direction and governance of the Charity is the responsibility of its Board of Trustees who are elected and co-opted under the terms of the Articles of Association. Trustees who served during the period under review are shown on page 1.

The Charity is committed to ensuring a proper balance between paying our staff fairly, so that we attract and retain the best people for the job, and careful management of our Charity funds.

The Board presently operates one additional committee which is a Finance Committee,

Recruitment of Trustees

The management of the Charity is the responsibility of the Trustees, who are elected and co-opted under the terms of the Articles of Association.

Trustee nominations either come from other Trustees within the Charity and its supporters or via open advertisement and must be approved by existing Trustees, in accordance with the Articles of Association. When specific skills are required, approaches are made to people with relevant expertise who are sympathetic to the ethos of the Charity. If necessary, a Trustee would be co-opted specifically to cover the requirement function.

Each new Trustee is required to undertake an induction programme which includes briefings on their legal and ethical responsibilities as Trustees, the ethos and values of the Emmaus movement together with the governance, history and operation of ENE. It is intended to introduce annual appraisals of Trustees to measure their collective and individual performance and suitable training is offered in line with the NCVO Code of Governance.

The main Board meets bi-monthly with monthly finance committee meetings. There are standing agenda items on agenda with specific mention to Safeguarding and Health and Safety with additional areas regarding policy reviews and governance.

An independent Board Effectiveness Review has happened, the results of which are available and positive.

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Financial Review

Income from charitable activities reduced in the period to £292K (2024: £389K) due to lower grants and donations compared to the exceptional amounts received in the prior year, the details of which are shown in the financial statement attached. In the year the Durham SHAP contract commenced and so this is a new income stream for 2025, generating £58k in income.

The Charity's social enterprises (shops in Low Fell, Hebburn and Jarrow), the workshop in South Shields and other activities such as house clearances and On-Line retail achieved combined sales for the year of £295k an increase of £81K on the sales achieved in 2024.

Housing Benefit received in the year was £275K (2024: 195K) this is from Companions residing in the Stanhope Road residence.

Overall, for the year, the Charity incurred a surplus of 9K (2024: 72k). Of this £58K deficit (2024: £66K surplus) came from restricted funds and a surplus of £67K (2024: £6K) from unrestricted funds.

Carried forward reserves of £867K (2024: £858K) is represented by £23K (2024: £80K) of restricted funds and a balance of £844K (2024: £778K) in unrestricted funds, most of which is in relation to the property owned by the Charity.

Fixed costs for the year were £876K (2024: 783K) an increase of £93K over the previous year. Trustees are fully aware of the increasing cost base of the Charity. Expenditure is tightly controlled and monitored. However, the charity continues to be in a growth phase with the new Durham SHAP contract along with plans to have more accommodation specifically for Women, there is an expectation that costs will increase, however the focus for the Trustees is on self-sufficiency of the Charity.

Reserves policy

The Reserves Policy has been reviewed by the Trustees. The objective of having an operational reserve equivalent to 3 month's operational costs still stands. The Trustees monitor to maintain protection under the FSCS compensation scheme. Reserves will be built up using income achieved from the Charity's trading operations.

Investment policy

The Charity has the power under the Memorandum and Articles of Association to make any investment which the Trustees see fit. Given the level of funds generated to date it is considered appropriate to keep funds in a form that is immediately accessible.

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Risk management

The Board of Trustees regularly review the risks the Charity may face and is satisfied that systems are in place to mitigate exposure. However, the Trustees recognise that as the project progresses further factors may arise and will undertake further reviews from time to time. A Strategic Risk Register is in place which is reviewed by the CEO on a monthly basis and presented to the Board, the aim of which is to ensure mitigating action is taken to reduce risks to their lowest possible level. This is further supported by an Operational Risk Register reviewed on a monthly basis.

Principal risks and uncertainties

The introduction of the Supported Housing (Regulatory Oversight) Act will bring significant changes to the housing sector and will bring benefits to residents. The uncertainty of approach by Local Authorities presents a risk. This is being mitigated with regular meetings and contact with council staff and leaders.

Going concern

The financial statements have been prepared on a going concern basis. In making their assessment the trustees have reviewed and considered relevant information, including their annual budget and future cash flows. The Trustees are of the view that the immediate future of the charity for the next 12 months is secure and that on this basis the charity is a going concern.

Plans for the Future

The Charity's primary objective is for the social enterprises to be profitable and generate income to invest back into supporting Companions. Keeping properties at maximum occupancy levels and having positive outcomes for Companions is imperative.

Learning and evaluating the Durham SHAP contract is also of high priority and will inform future longer term developments.

Trustees' responsibilities

Company and Charity law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the Charity and of the incoming reserves and application of reserves, including the income and expenditure of the charitable company for that period.

In preparing financial statements the Trustees are required to:

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For the year ended 30 June 2025

- select suitable accounting policies and apply them consistently,
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis, unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the detection and prevention of fraud and other irregularities.

This report was approved by the Trustees on: 10 March 2026

and signed on their behalf by:



John Machin

Chair of the Board of Trustees



Jonathan Rook

Trustee

john

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INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

For the year ended 30 June 2025

I report on the financial statements of Emmaus North East for the year ended 30 June 2025, which are set out on pages 26 to 39.

Respective responsibilities of Trustees and Examiner

The Charity's Trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ('the Charities Act') and that an independent examination is needed.

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a Fellow of the Association of Charity Independent Examiners.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act), and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no material matters have come to my attention which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Jim Dodds FCIE
33 The Glebe
Morpeth
NE61 6HW



Date: 10 March 2026

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STATEMENT OF FINANCIAL ACTIVITIES

(INCLUDING SUMMARY INCOME & EXPENDITURE ACCOUNT)

For the year ended 30 June 2025

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
<u>Income from:</u>					
Donations and legacies	6	20,987	-	20,987	55,249
Charitable activities					
Grants and contracts	7	137,845	154,192	292,037	389,028
Other trading activities	8	571,977	-	571,977	410,544
Investments	9	40	-	40	-
Total income		730,849	154,192	885,041	854,821
<u>Expenditure on:</u>					
Raising funds	10	12,558	-	12,558	17,250
Charity shops trading cost	11	316,339	-	316,339	345,454
Charitable activities					
Operation of the charity	12	335,309	211,693	547,002	420,203
Total expenditure		664,206	211,693	875,899	782,907
Net income/(expenditure) and net movement of funds		66,643	(57,501)	9,142	71,914
<u>Reconciliation of funds</u>					
Total funds brought forward		777,534	80,328	857,862	785,948
Total funds carried forward		844,177	22,827	867,004	857,862

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities

The notes on pages 29 to 39 form an integral part of these accounts.

BALANCE SHEET

As at 30 June 2025

	Notes	£	Total 2025 £	£	Total 2024 £
Fixed assets					
Tangible assets	20		906,306		925,400
Total fixed assets			906,306		925,400
Current assets					
Debtors	21	78,032		130,581	
Cash at bank and in hand	22	139,865		39,215	
Total current assets		217,897		169,796	
Creditors: amounts falling due within one year	23	(76,083)		(61,449)	
Net current assets			141,814		108,347
Total assets less current liabilities			1,048,120		1,033,747
Creditors: amounts falling due after more than one year	24	(181,116)		(175,885)	
Total net assets or liabilities			867,004		857,862
Funds of the charity					
Unrestricted income funds			145,844		777,534
Designated income funds			698,333		
Restricted income funds			22,827		80,328
Total funds			867,004		857,862

The company was entitled to an exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with the respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

The notes on pages 29 to 39 form an integral part of these accounts.

These financial statements were approved by the Board on: 10 March 2026

and are signed on its behalf by:

Jonathan Rook FCA
Treasurer



STATEMENT OF CASH FLOWS

For the year ended 30 June 2025

	Notes	2025 £	2024 £
<u>Cash flows from operating activities</u>			
Net income/(expenditure) for the reporting period		9,142	71,914
Depreciation charges		45,394	42,250
Investment income		(40)	-
Loss/(profit) on the sale of fixed assets		1,053	-
Decrease in debtors		52,549	(104,414)
Increase in creditors		26,602	19,141
<i>Net cash from operating activities</i>		<u>134,700</u>	<u>28,891</u>
<u>Cash flow from investing activities</u>			
Purchase of property, plant and equipment		(29,603)	(11,971)
Proceeds from the sale of property, plant and equipment		2,250	-
Interest received		40	-
<i>Net cash used in investing activities</i>		<u>(27,313)</u>	<u>(11,971)</u>
<u>Cash flow from financing activities</u>			
Cash inflows from new borrowing		25,001	-
Repayment of borrowing		(19,113)	(26,200)
<i>Net cash used in financing activities</i>		<u>5,888</u>	<u>(26,200)</u>
Increase in cash and cash equivalents		100,650	(9,280)
Cash and cash equivalents at start of year		39,215	48,495
Cash and cash equivalents at end of year		<u>139,865</u>	<u>39,215</u>

The notes on pages 29 to 39 form an integral part of these accounts.

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

1 Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

2 Basis of accounting

2.1 Basis of preparation

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) – Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

Emmaus North East meets the definition of a public benefit entity under FRS 102.

2.2 Preparation of the accounts on a going concern basis

The charity reported unrestricted funds at the year end of £844,177, and have already secured a significant amount of funding for the current year. The trustees are of the view that the immediate future of the charity for the next 12 to 18 months is secure and that on this basis the charity is a going concern.

3 Income

3.1 Recognition of income

Income is recognised when the charity has entitlement to the resources, any performance conditions attached to the item(s) of income have been met, it is more likely than not that the resources will be received and the monetary value can be measured with sufficient reliability.

3.2 Offsetting

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by FRS102 SORP or FRS102.

3.3 Grants and donations

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of the provision of a specified service is deferred until the criteria of income recognition are met.

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

3.4 Donated goods and services

Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Donated services and facilities are included in the SoFA when received at the value of the gift to the charity provided that the value of the gift can be measured reliably. Donated services and facilities that are consumed immediately are recognised as income with the equivalent amount recognised as an expense under the appropriate heading in the SoFA.

3.5 Volunteer help

The value of volunteer help received is not included in the accounts but is described in the Trustees' Annual Report.

3.6 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

3.7 Income from membership subscriptions

Membership subscriptions received in the nature of a gift are recognised in donations and legacies.

Membership subscriptions which gives a member the right to buy services or other benefits are recognised as income earned from the provision of goods and services as income from charitable activities.

3.8 Investment gains and losses

This includes any realised or unrealised gains or losses on the sale of investments and any gain or loss resulting from revaluing investments to market value at the end of the year.

3.9 Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the Trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

4 Expenditure and liabilities

4.1 Liability recognition

Liabilities are recognised when it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

4.2 Charitable activities

Expenditure on charitable activities includes the costs of supporting companions with independent living and employment to combat homelessness and other activities undertaken to further the purposes of the charity and their associated support costs.

4.3 Governance and support costs

Support costs have been allocated between governance cost and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

4.4 Irrecoverable VAT

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

4.5 Creditors

The charity has creditors which are measured at settlement amounts less any trade discounts.

4.6 Provisions for liabilities

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date.

5 Assets

5.1 Tangible fixed assets for use by the charity

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis, the charity does not currently have any tangible fixed

Freehold property	Straight line over 50 years
Property improvements	Straight line over 6 years
Fixtures and fittings	Straight line over 6 years
Motor vehicles	Reducing balance 25% pa

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

Analysis of income

	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
6 Donations and legacies				
Donations	6,496	-	6,496	26,030
Donations - Emmaus UK	6,916	-	6,916	6,276
Drummond Central	2,000	-	2,000	-
Legacy - Olive Rourke	-	-	-	6,000
Northern Gas Networks	-	-	-	16,144
HMRC Gift Aid	5,575	-	5,575	799
	<u>20,987</u>	<u>-</u>	<u>20,987</u>	<u>55,249</u>
7 Charitable activities				
<u>Income from grants</u>				
Emmaus UK	-	29,001	29,001	39,886
Lloyds Bank Foundation for England & Wales	25,000	-	25,000	25,000
Newcastle Building Society Community Fund	-	-	-	4,887
Ringtons Fund	-	-	-	5,000
Riverside Foundation	4,525	-	4,525	2,765
Sport England	-	-	-	9,960
South Tyneside Council WTAW	-	83,776	83,776	17,484
The Albert Gubay Charitable Foundation	-	-	-	60,000
The Albert Hunt Trust	7,000	-	7,000	7,000
The Bernicia Foundation	-	-	-	9,900
The Barbour Foundation	15,000	-	15,000	12,000
The Hobson Charity	-	3,827	3,827	2,173
The National Lottery	-	-	-	75,000
The Rothley Trust	-	1,000	1,000	-
The Pattinson Estate Agent Fund	-	1,000	1,000	1,000
The Platten Family Fund	-	-	-	5,000
The Sackler Trust	10,000	-	10,000	-
Tyne and Wear Community Foundation Know	-	35,588	35,588	105,453
Your Neighbourhood Fund	-	-	-	-
Other income	12,547	-	12,547	6,520
<u>Income from contracts</u>				
Durham County Council SHAP	58,398	-	58,398	-
South Tyneside Council	5,375	-	5,375	-
	<u>137,845</u>	<u>154,192</u>	<u>292,037</u>	<u>389,028</u>

EMMAUS NORTH EAST

(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

Analysis of income continued

	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
8 Other trading activities				
Charity shop sales	239,254	-	239,254	202,069
Online sales	33,806	-	33,806	8,926
House clearances	22,094	-	22,094	3,427
Housing benefit	274,619	-	274,619	195,392
Rental income	2,204	-	2,204	730
	<u>571,977</u>	<u>-</u>	<u>571,977</u>	<u>410,544</u>
9 Income from investments				
Bank interest	40	-	40	-
	<u>40</u>	<u>-</u>	<u>40</u>	<u>-</u>

Income was £885,041 (2024: £854,821) of which £730,849 was unrestricted or designated (2024: £756,901) and £154,192 was restricted (2024: £97,920).

Analysis of expenditure on raising funds

	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
10 Raising funds				
Incurred seeking grants	12,558	-	12,558	17,250
	<u>12,558</u>	<u>-</u>	<u>12,558</u>	<u>17,250</u>
11 Charity shops trading cost				
Staff salaries	142,848	-	142,848	155,135
Direct costs	141,243	-	141,243	151,568
Cost of sales	20,636	-	20,636	24,531
Support costs	11,612	-	11,612	14,220
	<u>316,339</u>	<u>-</u>	<u>316,339</u>	<u>345,454</u>

Expenditure on raising funds was £316,339 (2024: £251,445) of which £316,339 was unrestricted or designated (2024: £216,650) and £0 was restricted (2024: £34,795).

EMMAUS NORTH EAST

(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

Analysis of expenditure on charitable activities

	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
12 Charitable activities				
<u>Direct costs</u>				
Staff salaries	66,365	145,601	211,966	119,192
Staff other costs	27,140	6,391	33,531	10,139
Volunteer expenses	412	15	427	619
Companion costs	64,247	17,991	82,238	96,068
Advertising and marketing	10,288	4,179	14,467	6,742
Rent and rates	10,183	2,608	12,791	14,825
Utilities	29,792	3,849	33,641	40,059
Other establishment costs	909	2,692	3,601	1,957
Repairs and renewals	10,051	18,339	28,390	15,902
Insurance	2,455	-	2,455	2,209
Vehicle costs	2,804	587	3,391	3,919
Professional fees	25,472	1,582	27,054	29,969
Returned funds	-	-	-	9,200
Small equipment	5,792	6,591	12,383	6,564
Depreciation	46,447	-	46,447	42,250
Bank charges and interest	8,866	-	8,866	421
<u>Support costs</u>				
Office costs	10,971	1,268	12,239	9,898
Subscriptions	10,315	-	10,315	7,600
<u>Governance costs</u>				
Independent examiner's fees for reporting on the accounts	2,800	-	2,800	2,670
	<u>335,309</u>	<u>211,693</u>	<u>547,002</u>	<u>420,203</u>

Expenditure on charitable activities was £547,002 (2024: £399,781) of which £335,309 was unrestricted or designated (2024: £310,649) and £211,693 was restricted (2024: £89,132).

13 Fees for examination of the accounts

	2025 £	2024 £
Independent examiner's fees for reporting on the accounts	1,400	1,335
Other accountancy services paid to the examiner	1,400	1,335
	<u>2,800</u>	<u>2,670</u>

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

14 Analysis of staff costs and the cost of key management personnel

	2025 £	2024 £
Salaries and wages	315,935	247,467
Social security costs	32,888	23,427
Pension costs (defined contribution pension plan)	5,991	4,629
	354,814	275,523

One employee received remuneration between £70,000 and £80,000 (2024: one)

The key management personnel of the charity, comprise the Trustees and the CEO. The total employee benefits of the key management personnel of the charity were £74,760 (2024:£71,205).

15 Staff numbers

The average monthly head count was 16 staff (2024: 9 staff) and the average monthly number of full-time equivalent employees during the year were as follows:

	2025 Number	2024 Number
The parts of the charity in which the employee's work		
Community operations	10.0	3.5
Generation of funds	4.8	4.8
	14.8	8.3

16 Transactions with Trustees

None of the Trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity.

Trustees' expenses

No Trustee expenses have been incurred in the year.

Transaction(s) with related parties

There have been no related party transactions in the reporting period.

17 Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The employer's pension costs represent contributions payable by the charity to the fund and amount to £5,991 (2024: £4,629). There was £1,264 outstanding as at 30 June 2025 (2024: £1,190).

18 Corporation Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

EMMAUS NORTH EAST

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

19 Volunteer time

The Charity places a great value on the contributions that volunteers made to the organisation. Over the course of the year, we benefitted greatly not only from the considerable time, energy and expertise given by the Board of Trustees and the companions but other volunteers as well. Companions work for at least 40 hours each week within the Charity's commercial and social enterprises, mainly retail. The average number of companions with the Charity during the year was 17.

Other volunteers spend time on specific projects and events. Volunteers time was donated by 7 individuals during 2024/25, offering in the region of 5,800 hours.

	Motor vehicles	Property improvements	Fixtures fittings and equipment	Freehold Property	Total
	£	£	£	£	£
20 Tangible fixed assets					
Cost					
Balance brought forward	42,149	96,750	72,844	970,918	1,182,661
Additions	21,229	-	8,374	-	29,603
Disposals	(14,750)	-	-	-	(14,750)
Balance carried forward	48,628	96,750	81,218	970,918	1,197,514
Depreciation					
Basis	RB	SL	SL	SL	
Rate	25%	17%	17%	2%	
Balance brought forward	28,828	49,584	55,107	123,742	257,261
Depreciation charge for year	4,483	12,663	8,830	19,418	45,394
Disposals	(11,447)	-	-	-	(11,447)
Balance carried forward	21,864	62,247	63,937	143,160	291,208
Net book value					
Brought forward	13,321	47,166	17,737	847,176	925,400
Carried forward	26,764	34,503	17,281	827,758	906,306

21 Debtors and prepayments (receivable within 1 year)

	2025 £	2024 £
Trade debtors	33,278	93,456
Prepayments	28,032	24,716
Other debtors	16,722	12,409
	78,032	130,581

22 Cash at bank and in hand

	2025 £	2024 £
Cash at bank and in hand	139,865	39,215
	139,865	39,215

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(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

23 Creditors and accruals (payable within 1 year)

	2025 £	2024 £
Trade creditors	24,825	21,750
Taxation and social security	8,353	5,997
Other creditors	4,714	3,642
Loan	26,857	26,200
Pension	1,264	1,190
Accruals		
Independent examination of accounts	2,800	2,670
Deferred income	7,270	-
	76,083	61,449

24 Creditors and accruals (payable after more than 1 year)

	2025 £	2024 £
Long term loan	181,116	175,885
	181,116	175,885

The loan is subject to interest at 4% and is secured on the company's property at Stanhope Road. Included within the loan is an amount of £210,000 repayable by instalments over 25 years commencing 30 June 2018, an amount of £79,093 repayable by instalments over 5 years commencing January 2019 and a further amount of £25,001 subject to interest at £3.5% above the base rate of the Bank of England repayable by instalments over 9 years commencing March 2026.

	2025 £	2024 £
Between 2 and 5 years	67,108	69,800
After 5 years	114,008	106,085
	181,116	175,885
Within 1 year	26,857	26,200
	207,973	202,085

25 Operating lease commitments

At 30 June 2022 the charity had annual commitments under non-cancellable operating leases as follows:

Expiry date	2025 £	2024 £
Within one year	35,200	35,200
Between one and five years	32,825	68,025
	68,025	103,225

EMMAUS NORTH EAST

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

26 Events after the end of the reporting period

No events (not requiring adjustment to the accounts) have occurred after the end of the reporting period but before the accounts are authorised which relate to conditions that arose after the end of the reporting period.

27 Analysis of charitable funds**Analysis of movements in unrestricted funds**

	Fund balances brought forward	Incoming resources	Resources expended	Transfers	Fund balances carried forward
	£	£	£	£	£
Unrestricted funds					
General unrestricted fund	777,534	730,849	(664,206)	(698,333)	145,844
Designated funds					
Capital Fund	-	-	-	698,333	698,333
Totals	777,534	730,849	(664,206)	-	844,177

Purpose of unrestricted funds

General unrestricted fund

The 'free reserves' after allowing for designated funds

Designated Fund

Capital Fund

The current value of designated funds invested in tangible fixed assets less long term loans.

Analysis of movement in restricted funds

	Fund balances brought forward	Incoming resources	Resources expended	Transfers	Fund balances carried forward
	£	£	£	£	£
Restricted funds					
Emmaus UK	-	29,001	(29,001)	-	-
Newcastle Building Society Community Fund	4,637	-	(4,452)	-	185
Ringtons Fund	4,143	-	(1,086)	-	3,057
Sport England	9,960	-	(4,853)	-	5,107
South Tyneside Council WTAW	-	83,776	(75,110)	-	8,666
The Albert Gubay Charitable Foundation	50,304	-	(44,990)	-	5,314
The Bernicia Foundation	6,734	-	(6,734)	-	-
The Hobson Charity	-	3,827	(4,177)	-	(350)
The Pattinson Estate Agent Fund	-	1,000	(152)	-	848
The Platten Family Fund	4,550	-	(4,550)	-	-
The Rothley Trust	-	1,000	(1,000)	-	-
Tyne and Wear Community Foundation Know Your Neighbourhood Fund	-	35,588	(35,588)	-	-
Totals	80,328	154,192	(211,693)	-	22,827

EMMAUS NORTH EAST

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2025

27 Analysis of charitable funds continued

Purpose of restricted funds

Restricted funds represent income resources used for a specific purpose within the charity as identified by the donor.

Emmaus UK	To contribute to the area managers salary.
Newcastle Building Society Community Fund	To improve companions mental and emotional wellbeing, capacity for independent living and to directly reach 45 companions.
Ringtons Fund	To support companions who have left the community.
Sport England	To be use for cycles, equipment and trip and £960 for professional fees of cycling instructors.
South Tyneside Council WTAW	To support people into volunteering opportunities with Emmaus North East with a particular focus on people facing social isolation and chronic loneliness.
The Albert Gubay Charitable Foundation	To provide safe housing for 6 survivors of domestic violence. Furniture, alarm and security features, staff costs, moving on starter pack and personal support fund.
The Bernicia Foundation	To extend the community activator work into Northumberland and recruiting a retail assistant.
The Hobson Charity	Refurbishment of two women only apartments.
The Pattinson Estate Agent Fund	To support former companions.
The Platten Family Fund	To enable companions to gain formal City and Guilds type accreditations.
The Rothley Trust	To contribute towards building security by installing CCTV.
Tyne and Wear Community Foundation Know Your Neighbourhood Fund	To support economically inactive people into support, work experience, training and employment improving their employability prospects.

28 Analysis of net assets between funds 2025

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total 2025 £
Tangible fixed assets	-	906,306	-	906,306
Cash at bank and in hand	117,038	-	22,827	139,865
Other net current assets/(liabilities)	28,806	(26,857)	-	1,949
Long term assets/(liabilities)	-	(181,116)	-	(181,116)
	145,844	698,333	22,827	867,004

Analysis of net assets between funds 2024

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total 2024 £
Tangible fixed assets	925,400	-	-	925,400
Cash at bank and in hand	18,887	-	20,328	39,215
Other net current assets/(liabilities)	9,132	-	60,000	69,132
Long term assets/(liabilities)	(175,885)	-	-	(175,885)
	777,534	-	80,328	857,862