

COMPANY REGISTRATION NUMBER: 06787075  
CHARITY REGISTRATION NUMBER: 1130422

**Blackpool Citizens Advice Bureau**  
**Company Limited by Guarantee**  
**Financial Statements**  
**31 March 2023**

**JOHN POTTER & HARRISON**

Chartered accountants & statutory auditor  
112/114 Whitegate Drive  
Blackpool  
FY3 9XH

# **Blackpool Citizens Advice Bureau**

**Company Limited by Guarantee**

## **Financial Statements**

**Year ended 31 March 2023**

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# **Blackpool Citizens Advice Bureau**

**Company Limited by Guarantee**

**Trustees' Annual Report (Incorporating the Director's Report)**

**Year ended 31 March 2023**

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The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2023.

## **Reference and administrative details**

**Registered charity name** Blackpool Citizens Advice Bureau

**Charity registration number** 1130422

**Company registration number** 06787075

**Principal office and registered office** 6-10 Whitegate Drive  
Blackpool  
FY3 9AQ

## **The trustees**

Mr J Dable  
Mr J Davenport  
Mr S Dunstan  
Cllr A Humphries  
Cllr M Smith  
Mr M Willey  
Cllr L Williams

**Auditor** John Potter & Harrison  
Chartered accountants & statutory auditor  
112/114 Whitegate Drive  
Blackpool  
FY3 9XH

**Bankers** Royal Bank of Scotland

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

#### **Year ended 31 March 2023**

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##### **Structure, governance and management**

Date of governing document

- 9th January 2009

Nature of governing document

- Memorandum and Articles of Association

How the charity is constituted

- Registered charity

- Private company limited by guarantee and not having share capital

Methods adopted for the recruitment and appointment of new directors/trustees

- Directors are appointed in accordance with the Memorandum and Articles of Association and are elected to serve for three years.

Induction and training of directors

- New directors are provided with induction training by the volunteer recruitment and training manager and the CEO and role descriptions are provided to all trustees describing their responsibilities.

The board of trustees meets at least quarterly. The charity became incorporated on 1st April 2010. The board formally reviews its performance annually, identifies any development needs and sets itself objectives.

##### **Risk management**

Risks are discussed at each board meeting and the risk register is used to identify those risks to which the charity is exposed, rate them in terms of likelihood and impact and take the necessary steps to mitigate risks. The risk environment changes as external factors around funding and the wider network of citizens advice organisations develops with mergers taking place more frequently. The trustees are keen to operate in an environment that is not risk averse, as they recognise that managed risks help organisations grow, however, their fundamental consideration is the delivery of services for the people and communities in Blackpool and surrounding area, so all risks are managed in this context.

The risk register also identifies organisational risks in relation to loss of expertise and funding. The trustees are confident that the financial risks have been carefully managed and with sufficient reserves and some on-going funding arrangements the charity is in a relatively low risk position in terms of finances. However, the current labour market poses a high risk where staff with experience and knowledge could be lost if their remuneration, terms and conditions are not kept in line with market trends. Bringing in new staff over the year has improved this position and the trustees are keen to foster a culture of developing and upskilling staff.

##### **Information assurance**

The trustee board have put in place an information assurance strategy. The day-to-day operational information assurance management sits with the senior management team and Information Assurance is a standing item on all SMT agendas. The Training Manager keeps records of all training, including GDPR compliance and Information Governance training and the trustees board ensure good practice across all IG compliance.

# **Blackpool Citizens Advice Bureau**

**Company Limited by Guarantee**

**Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

**Year ended 31 March 2023**

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## **Objectives and activities**

Citizens Advice Blackpool provides independent, impartial, confidential advice that is free at the point of access and helps people understand and exercise their rights and responsibilities.

We value diversity, promote equality and challenge discrimination in everything we do.

The service helps people resolve their legal, money and other problems by providing appropriate advice and by influencing policymakers. We use evidence of clients' problems to campaign for improvements in laws and services that often affect the most vulnerable in an adverse way.

The charity is established for the promotion of charitable purpose for the benefits of the community in Blackpool and surrounding districts of Northwest Lancashire by the advancement of education, the protection of health and the relief of poverty, sickness and distress.

## **Strategic report**

The following sections for achievements and performance and financial review form the strategic report of the charity.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

**Year ended 31 March 2023**

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#### **Achievements and performance**

Citizens Advice Blackpool provided services that helped 5,035 people this year (2021-22 5,802) with 21,912 issues (2021-22 25,348). The main advice issue remains welfare benefits, with over 1,500 people seeking support with making benefit claims and appealing decisions. The number of clients seeking support with claims for Personal Independence Payments has increased again this year, as more people in financial difficulty look at ways of maximising their income. Debt advice needs have increased again this year as many people have found themselves in debt as a result of the increases in the cost of living. The reduction in client numbers from the previous year is as a result of offering more face to face advice. This is part of the charities on-going strategy to meet local needs. In terms of on-going service delivery, the trustees are conscious of the high demand for advice and the other support services the charity delivers, but are also keen to ensure that people most at risk and most disadvantaged have access to advice.

The number of people helped with issues around community health and care more than doubled from the previous year to 1,587 (2021-22 - 789). This demonstrates the growth of social prescribing as a service and how referrals have increased a great deal since the service began in 2020.

Volunteer numbers have increased again following the pandemic and our volunteers remain a vital part of our services. We also have a number of paid staff who started with us as volunteers and we are very proud of the work they do and what they have achieved for themselves and the service as a whole.

Volunteers see clients face-to-face and deal with enquiries over the phone. They contribute ideas and are valued members of our workforce. A volunteer representative attends board meetings to ensure trustees and managers are kept up to date with the volunteers and so that the volunteers themselves feel their voices are listened to. It is important that our volunteers reflect the community we serve and we currently have a broad range of volunteers from many walks of life that bring a richness of perspective to the charity, helping us to ensure our services meet local needs. During 2022/23 volunteers contribution has been assessed as having a public value of £108,900

#### **Financial review**

##### **Reserves policy**

The trustees have reviewed the charity's need for financial reserves in line with good practice across the sector guidance from the Charity Commission and guidance from Citizens Advice nationally. The reserves policy is reviewed annually to make sure it remains fit for purpose. The trustees are acutely aware of the need to balance sufficient reserves against using resources for the benefit of communities. As reserve levels increase the trustee board work with the CEO to ensure funds are reinvested to to meet charitable purposes.

Current unrestricted reserves are £540,480.

The need to maintain sufficient reserves for future sustainability of the charity, and to be able to try out new services as needs emerge, is a high priority for trustees. The current position of future funding is reasonably positive, but greater uncertainty is on the horizon as all public sector partners, including health are looking at ways to reduce costs. The trustees work with senior staff in the organisation to ensure financial management is robust and timely decisions are made on funding applications and expenditure.

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# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

#### **Year ended 31 March 2023**

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##### **Financial review *(continued)***

###### **Current financial position**

The current position is positive with continuation of funding for debt advice through the Money and Pensions Service (MaPS), for energy advice through the partnership with Citizens Advice East Lancashire and British Gas Energy Trust (BGET), continuation of funding for advice work with clients with complex needs through partnerships with Blackpool Council, SpringNorth and Changing Futures, social prescribing and the addition of a children and young people's social prescribing link worker role. Funding for research has also increased, with more connections with universities and linking research to health through the ICB and the capacity of the VCFSE to work with communities to carry out relevant research.

The trustees are conscious of the ongoing uncertain environment around funding for charities and the VCFSE sector. The sector is often funded on a short-term basis with contracts frequently being for 12 months. This creates difficulties in financial management, long term planning and staffing of projects. There is acknowledgement that in order to serve the needs of communities, be responsive and work with longer term plans, the funding model for the VCFSE needs to change. Working as a key member of the VCFSE Alliance across Lancashire and South Cumbria and closely with Lancashire Association of Council for Voluntary Services (LACVS), Citizens Advice Blackpool is working to influence these changes around funding for the VCFSE and will continue to work in this collaborative way to benefit the charity and the wider sector.

The expertise the charity has in bid writing, income generation and working with the public sector to develop new funding arrangements has traditionally sat exclusively with the CEO. The trustees recognise the need to ensure these skills are developed more broadly, as there are risks associated with a senior leader holding all this knowledge and expertise. For this reason, throughout the year, a new funding team has been developing with the Health Services Manager and Research and Campaigns Co-ordinator working alongside the CEO on a number of funding bids. Building in-house skills around bid writing is part of the organisations on-going strategy, recognising the potential this has to further improve our future financial position.

###### **Financial management policies**

The trustee board is responsible for ensuring the charity is sufficiently resourced and that proper financial controls are in place. The board delegates tasks to the treasurer and the finance subcommittee. Whilst the overall responsibility of management remains with the board of trustees, the CEO is responsible for the day-to-day management of the financial resources. Budgets are agreed at board level and the finance policy and related policies are reviewed bi-annually.

# **Blackpool Citizens Advice Bureau**

**Company Limited by Guarantee**

**Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

**Year ended 31 March 2023**

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## **Financial review *(continued)***

### **Principle funding sources**

In addition to the new funding for the Children and Young People's Social Prescribing Service and Research and Campaigns, there are a number of other significant funding streams that the charity receives. The Integrated Care Board (ICB) funding to deliver advice in GPs surgeries across Blackpool is an absolutely essential part of the charities work; providing a much needed service to Primary Care patients across Blackpool, funding from the Money & Pensions Service (MaPS) allows us to deliver face-to-face debt advice and casework for the people of Blackpool and funding to grow and develop the VCFSE sector across the Fylde Coast has allowed us to quickly route funds to where there is most need, an essential function in a town which has such high social and economic need. Blackpool Council have also supported the organisation with funding for a part time adviser and targeted services to support people with complex needs. We have also started to work closely with Changing Futures, delivering advice services alongside their Lived Experience Team for people with complex needs and this has led to further work with funding from LSCFT through SpringNorth to help people transition from mental health in-patient facilities back into the community. Further funding has also started to emerge through partnerships with infrastructure bodies and we hope to deliver more around mental health, children and young people and complex needs as these partnerships grow.

Principle funding comes from health and we continue to develop our services to address health needs and ultimately support people disadvantaged through health inequalities.



# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

**Year ended 31 March 2023**

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#### **Plans for future periods**

Looking ahead, Citizens Advice Blackpool are refreshing their strategy in 2023 and intend to work closely within the timescales for Citizens Advice nationally to ensure our local strategy is aligned with national objectives. Ensuring we remain true to our aims of being independent, confidential, impartial and free at the point of access are what drives our future strategy and remain as important to us as we look to the next 3-5 years as they have always been.

The charity trustees recognise the on-going need to innovate and be responsive to the ever changing social, economic and political environment in which our services operate, and our clients live. They also recognise the importance of supporting and developing the future workforce and the pressures frontline workers face in the current climate. Investing in our people, listening to them and working in a collaborative way to ensure policies and procedures support wellbeing across the organisation are fundamental to the charities future plans.

In terms of delivery over the coming years, the charity is heading towards more holistic services that meet the needs of people in Blackpool. As one of the most deprived local authority areas in the country, Blackpool's population have high needs. The cost of living crisis is hitting communities in Blackpool harder than in some others parts of the country, changes in welfare benefits has a massive impact on Blackpool as one of the highest local authority areas for unemployment claimants and disability benefit claimants. Knowing our clients and creating services that meet their current and emerging needs is paramount for Citizens Advice Blackpool. The expansion of our research work; giving a voice to our clients and gaining insights into what works in addressing inequalities, is part of the future plan. Offering more bespoke services, that are holistic and meet the range of complex needs people are experiencing are also part of the plans. The trustees recognise the cost implications of more bespoke services, so working closely with funders, commissioners and partners is crucial as we move further in this direction.

#### **TRUSTEE RECRUITMENT**

Work has been ongoing to identify new Trustees and address the gender imbalance in the Trustee body. With trustee turnover resulting in a skills gap in communications the charity has taken steps to address this and are pleased to have secured Kate Staley, Blackpool Council's PR Team Manager, as a new Trustee from Autumn 2023.

As part of evolving governance improvement the organisation is introducing maximum terms of 3 x 3 years for the positions of Chair, Vice Chair and Treasurer at the next AGM. This will lead to a succession planning issue in the short to medium term but provides the opportunity to accelerate increased diversity on the Board.

#### **Trustees' responsibilities statement**

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Trustees' Annual Report (Incorporating the Director's Report) *(continued)***

**Year ended 31 March 2023**

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In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### **Auditor**

Each of the persons who is a trustee at the date of approval of this report confirms that:

- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The trustees' annual report and the strategic report were approved on 8/12/23 and signed on behalf of the board of trustees by:



Cllr M Smith  
Trustee

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Independent Auditor's Report to the Members of Blackpool Citizens Advice Bureau**

**Year ended 31 March 2023**

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#### **Opinion**

We have audited the financial statements of Blackpool Citizens Advice Bureau (the 'charity') for the year ended 31 March 2023 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Independent Auditor's Report to the Members of Blackpool Citizens Advice Bureau** *(continued)*

**Year ended 31 March 2023**

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#### **Other information**

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

#### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Independent Auditor's Report to the Members of Blackpool Citizens Advice Bureau** *(continued)*

**Year ended 31 March 2023**

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#### **Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

#### **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

" the senior statutory auditor ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations; " we identified the laws and regulations applicable to the company through discussions with the directors and other management; " we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, the Charities Act 2011, taxation legislation and data protection, anti-bribery, employment, environmental and health and safety legislation; " we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and " identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Independent Auditor's Report to the Members of Blackpool Citizens Advice Bureau** *(continued)*

**Year ended 31 March 2023**


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- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

#### **Use of our report**

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.



Jacqueline Hyde BA FCA (Senior Statutory Auditor)

For and on behalf of  
John Potter & Harrison  
Chartered accountants & statutory auditor  
112/114 Whitegate Drive  
Blackpool  
FY3 9XH

11.12.23

# Blackpool Citizens Advice Bureau

Company Limited by Guarantee

## Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2023

		Unrestricted funds £	2023 Restricted funds £	Total funds £	2022 Total funds £
	Note				
<b>Income and endowments</b>					
Donations and legacies	5	165,753	620,530	786,283	1,042,510
Investment income	6	2,744	—	2,744	49
<b>Total income</b>		<u>168,497</u>	<u>620,530</u>	<u>789,027</u>	<u>1,042,559</u>
<b>Expenditure</b>					
Expenditure on charitable activities	7,8	255,386	540,951	796,337	919,828
<b>Total expenditure</b>		<u>255,386</u>	<u>540,951</u>	<u>796,337</u>	<u>919,828</u>
<b>Net (expenditure)/income</b>		<u>(86,889)</u>	<u>79,579</u>	<u>(7,310)</u>	<u>122,731</u>
Transfers between funds		83,557	(83,557)	—	—
<b>Net movement in funds</b>		<u>(3,332)</u>	<u>(3,978)</u>	<u>(7,310)</u>	<u>122,731</u>
<b>Reconciliation of funds</b>					
Total funds brought forward		543,812	111,290	655,102	532,371
<b>Total funds carried forward</b>		<u>540,480</u>	<u>107,312</u>	<u>647,792</u>	<u>655,102</u>

The statement of financial activities includes all gains and losses recognised in the year.  
All income and expenditure derive from continuing activities.

The notes on pages 16 to 29 form part of these financial statements.

# Blackpool Citizens Advice Bureau


## Company Limited by Guarantee

### Statement of Financial Position

31 March 2023

	Note	2023 £	2022 £
<b>Fixed assets</b>			
Tangible fixed assets	13	107,312	111,790
<b>Current assets</b>			
Debtors	14	65,816	58,922
Cash at bank and in hand		627,863	563,567
		<u>693,679</u>	<u>622,489</u>
<b>Creditors: amounts falling due within one year</b>			
Other creditors including taxation and social security	15	9,434	8,737
Accruals and deferred income		143,765	70,440
		<u>153,199</u>	<u>79,177</u>
<b>Net current assets</b>		<u>540,480</u>	<u>543,312</u>
<b>Total assets less current liabilities</b>		<u>647,792</u>	<u>655,102</u>
<b>Net assets</b>		<u>647,792</u>	<u>655,102</u>
<b>Funds of the charity</b>			
Restricted funds		107,312	111,290
Unrestricted funds		<u>540,480</u>	<u>543,812</u>
<b>Total charity funds</b>	18	<u>647,792</u>	<u>655,102</u>

These financial statements were approved by the board of trustees and authorised for issue on 8/12/23, and are signed on behalf of the board by:

  
Cllr M Smith  
Trustee

The notes on pages 16 to 29 form part of these financial statements.



# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Statement of Cash Flows

Year ended 31 March 2023

	2023 £	2022 £
<b>Cash flows from operating activities</b>		
Net (expenditure)/income	(7,310)	122,731
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	4,478	5,291
Government grant income	(3,000)	(206,243)
Other interest receivable and similar income	(2,744)	(49)
Accrued (income)/expenses	(36,701)	27,135
<i>Changes in:</i>		
Trade and other debtors	(6,894)	73,768
Trade and other creditors	110,723	(21,063)
Cash generated from operations	58,552	1,570
Interest received	2,744	49
Net cash from operating activities	<u>61,296</u>	<u>1,619</u>
<b>Cash flows from financing activities</b>		
Government grant income	3,000	206,243
Net cash from financing activities	<u>3,000</u>	<u>206,243</u>
<b>Net increase in cash and cash equivalents</b>	64,296	207,862
<b>Cash and cash equivalents at beginning of year</b>	563,567	355,705
<b>Cash and cash equivalents at end of year</b>	<u>627,863</u>	<u>563,567</u>

The notes on pages 16 to 29 form part of these financial statements.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Notes to the Financial Statements**

**Year ended 31 March 2023**

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#### **1. General information**

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 6-10 Whitegate Drive, Blackpool, FY3 9AQ.

#### **2. Statement of compliance**

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

#### **3. Accounting policies**

##### **Basis of preparation**

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

##### **Going concern**

There are no material uncertainties about the charity's ability to continue.

##### **Judgements and key sources of estimation uncertainty**

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

##### **Income tax**

The company is considered to pass the tests set out in Sch. 6, para. 1 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Pt. 11, Ch. 3 of the Corporation Tax Act 2010 or s. 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Notes to the Financial Statements** *(continued)*

**Year ended 31 March 2023**

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#### **3. Accounting policies** *(continued)*

##### **Fund accounting**

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Notes to the Financial Statements** *(continued)*

#### **Year ended 31 March 2023**

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#### **3. Accounting policies** *(continued)*

##### **Incoming resources**

Funding is received from Local Authorities for the provision of Citizen Advisory Services to users of the organisation.

Voluntary income is received by way of donations and is included in full in the statement of Financial Activities in the year in which it is received.

Grants including grants for the purchase of fixed assets are recognised in full in the statement of Financial Activities in the year in which the charity is entitled to the income.

Restricted funds are to be used for specific purposes laid down by the donor. Expenditure, which meets these criteria, is identified to the fund together with a fair allocation of management and support costs.

Designated funds are donations and other income received or generated for the objects of the charity without further specified purpose and are available as general funds.

Unrestricted funds are donations and other income received or generated for the objects of the charity without further specified purpose and are available as general funds.

##### **Restricted funds - Revenue funds**

###### **Money and Pension Service (MaPS)**

Funding is provided to contribute towards the capital and revenue requirements associated with the provision of face to face debt/money advice services.

###### **Help to Claim**

Funding is obtained to deliver support to clients claiming Universal Credit.

###### **Children in Need**

Funding is obtained to set up Young Citizens Advice and support young people to access advice services.

###### **British Gas Energy Trust (BGET)**

To provide advice and assistance to members of the public, particularly those who are disadvantaged (disabled, young families, older people, people off grid, BAME groups) aimed at reducing and managing debt, maximising income, reducing fuel poverty, and improving energy efficiency.

###### **Social Prescribing Link Worker (SPLW)**

To provide personalised support to individuals, their families and carers to take control of their health and wellbeing, live independently and improve their health access and outcomes.

###### **National Lottery Community Fund (TNLCF)**

To provide support to clients to complete welfare benefit forms and to assist clients with appealing welfare benefit decisions, where appropriate.

Also additional funds (TNLCF) provided to support the most vulnerable during Covid by providing 1-2-1 support with food and reducing isolation.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Notes to the Financial Statements** *(continued)*

**Year ended 31 March 2023**

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#### **3. Accounting policies** *(continued)*

##### Community Self Care Fund (CSCF)

To enable local communities to respond to the Covid crisis (distribution of funds).

##### GP Access Fund

To provide more holistic support which enable more appropriate GP face to face appointments.

##### Blackpool Council Outreach (BC Outreach)

To ensure people with mental health issues or those at risk are able to access timely financial advice as part of early intervention and recovery.

##### Health Research

Funding is from the NIHR to fund the CEO to complete research into health inequalities.

Lancashire Association of Councils for Voluntary Services (LACVS) Funding for Kickstart apprentices.

##### Changing Futures

To ensure people facing multiple disadvantages are able to access timely financial advice as part of early intervention and recovery.

##### Population Health Core20plus5 Community Connectors

To support people with complex health needs to access services.

##### VCFSE - Voluntary, Community, Faith and Social Enterprise Sector Infrastructure Funding

To help build capacity across the sector and enable VCFSE organisations to influence health and care decision making.

##### Community Research and Engagement Network.

To provide input and expertise to community research and engagement network.

#### **Restricted funds - Capital funds**

##### Community fund

Funding was provided initially to acquire and fit out the Whitegate Drive premises of the organisation. This property is restricted as set out in note 11 to these accounts.

Further funding was received to enable the acquisition of computer equipment and furniture to enable the team to train the advisory volunteers.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Notes to the Financial Statements** *(continued)*

**Year ended 31 March 2023**

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#### **3. Accounting policies** *(continued)*

##### **Resources expended**

###### **Costs of generating funds**

Costs of generating funds includes all expenditure directly related to the incoming resources from activities for generating funds together with those costs associated with supporting these activities, including staff costs.

###### **Charitable activities expenditure**

Charitable activities expenditure includes all expenditure directly related to the provision of advisory services under the objects of the charity together with those costs associated with supporting these activities, including staff, establishment and other overhead cost. These support costs are shown separately within the notes to these accounts.

###### **Governance costs**

These are the costs associated with the governance arrangements of the charity which relate to the general running of the charity as opposed to those costs associated with fundraising or charitable activity. These costs will normally include audit, legal advice for trustees and costs associated with constitutional and statutory requirements.

###### **Irrecoverable VAT**

Irrecoverable VAT is charged against the category of resources expended for which it was incurred.

###### **Pension costs**

The company operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the charity. The annual contributions payable are charged to the Statement of Financial Activities.

##### **Tangible assets**

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

# **Blackpool Citizens Advice Bureau**

## **Company Limited by Guarantee**

### **Notes to the Financial Statements** *(continued)*

**Year ended 31 March 2023**

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#### **3. Accounting policies** *(continued)*

##### **Depreciation**

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property	-	2% straight line
Fixtures and fittings	-	20% straight line

##### **Impairment of fixed assets**

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

##### **Government grants**

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the charity will comply with the conditions attaching to them and the grants will be received.

Where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

##### **Financial instruments**

A financial asset or a financial liability is recognised only when the charity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

#### Year ended 31 March 2023

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#### 3. Accounting policies *(continued)*

##### Financial instruments *(continued)*

Debt instruments are subsequently measured at amortised cost.

Where investments in shares are publicly traded or their fair value can otherwise be measured reliably, the investment is subsequently measured at fair value with changes in fair value recognised in income and expenditure. All other such investments are subsequently measured at cost less impairment.

Other financial instruments, including derivatives, are initially recognised at fair value, unless payment for an asset is deferred beyond normal business terms or financed at a rate of interest that is not a market rate, in which case the asset is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Other financial instruments are subsequently measured at fair value, with any changes recognised in the statement of financial activities, with the exception of hedging instruments in a designated hedging relationship.

Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

For all equity instruments regardless of significance, and other financial assets that are individually significant, these are assessed individually for impairment. Other financial assets are either assessed individually or grouped on the basis of similar credit risk characteristics.

Any reversals of impairment are recognised immediately, to the extent that the reversal does not result in a carrying amount of the financial asset that exceeds what the carrying amount would have been had the impairment not previously been recognised.

#### 4. Limited by guarantee

The charity is a company limited by guarantee. The members of the company are the trustees. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

#### 5. Donations and legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Donations			
Donations	683	—	683



# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

#### 5. Donations and legacies *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
<b>Grants</b>			
Blackpool Clinical Commissioning Group/Integrated Care Board	142,310	–	142,310
Money and Pensions Service (MaPS)	–	108,973	108,973
Help to Claim	–	–	–
Citizens Advice	–	–	–
Children in Need	–	11,616	11,616
British Gas Energy Trust	–	71,208	71,208
Social Prescribing Link Worker	–	200,078	200,078
The National Lottery Community Fund (TNLCF)	–	32,338	32,338
Changing Futures	–	25,000	25,000
Population Health Core20plus5 Community Connectors	–	28,000	28,000
JJ Charitable Trust	5,000	–	5,000
Community Research & Engagement network (COREN)	–	7,000	7,000
Voluntary Community Faith and Social Enterprise	–	22,917	22,917
Community Self Care Fund	–	513	513
GP Access Fund	–	–	–
Blackpool Council	–	72,646	72,646
Health Research (NIHR)	–	31,566	31,566
Lancashire Association of Councils for Voluntary Service	–	–	–
Other Income	14,760	8,675	23,435
Covid Support Grants	3,000	–	3,000
	<u>165,753</u>	<u>620,530</u>	<u>786,283</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
<b>Donations</b>			
Donations	400	–	400

# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

#### Year ended 31 March 2023

#### 5. Donations and legacies *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
<b>Grants</b>			
Blackpool Clinical Commissioning Group/Integrated Care Board	139,932	–	139,932
Money and Pensions Service (MaPS)	–	100,285	100,285
Help to Claim	–	177,333	177,333
Citizens Advice	22,600	–	22,600
Children in Need	–	–	–
British Gas Energy Trust	–	59,067	59,067
Social Prescribing Link Worker	–	176,940	176,940
The National Lottery Community Fund (TNLCF)	–	31,940	31,940
Changing Futures	–	–	–
Population Health Core20plus5 Community Connectors	–	–	–
JJ Charitable Trust	–	–	–
Community Research & Engagement network (COREN)	–	–	–
Voluntary Community Faith and Social Enterprise	5,000	2,083	7,083
Community Self Care Fund	–	1,539	1,539
GP Access Fund	–	55,000	55,000
Blackpool Council	–	33,333	33,333
Health Research (NIHR)	–	15,736	15,736
Lancashire Association of Councils for Voluntary Service	–	12,129	12,129
Other Income	2,950	–	2,950
Covid Support Grants	206,243	–	206,243
	<u>377,125</u>	<u>665,385</u>	<u>1,042,510</u>

#### 6. Investment income

	Unrestricted Funds £	Total Funds 2023 £	Unrestricted Funds £	Total Funds 2022 £
Bank interest receivable	<u>2,744</u>	<u>2,744</u>	<u>49</u>	<u>49</u>

# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

#### 7. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Charitable activities	249,093	540,921	790,014
Support costs	6,293	30	6,323
	<u>255,386</u>	<u>540,951</u>	<u>796,337</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Charitable activities	402,012	512,244	914,256
Support costs	5,572	—	5,572
	<u>407,584</u>	<u>512,244</u>	<u>919,828</u>

#### 8. Expenditure on charitable activities by activity type

	Activities undertaken directly £	Grant funding of activities £	Support costs £	Total funds 2023 £	Total fund 2022 £
Charitable activities	750,220	39,794	—	790,014	914,256
Governance costs	—	—	6,323	6,323	5,572
	<u>750,220</u>	<u>39,794</u>	<u>6,323</u>	<u>796,337</u>	<u>919,828</u>

#### 9. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2023 £	2022 £
Depreciation of tangible fixed assets	<u>4,478</u>	<u>5,291</u>

#### 10. Auditors remuneration

	2023 £	2022 £
Fees payable for the audit of the financial statements	<u>4,000</u>	<u>4,000</u>

#### 11. Staff costs

# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

#### Year ended 31 March 2023

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#### 11. Staff costs *(continued)*

The average head count of employees during the year was 24 (2022: 26). The average number of full-time equivalent employees during the year is analysed as follows:

	2023 No.	2022 No.
Number of Organisation administrative support staff	2	2
Number of management staff	3	2
Number of advice service / training managers	1	2
Number of research and campaign workers	2	1
Number of advice session supervisors	1	—
Number of outreach caseworkers	5	4
Number of debt / energy advisors	4	5
Number of social prescribing link workers	4	5
Number of welfare benefit advisors	2	5
	<u>24</u>	<u>26</u>

The charity considers its key management personal comprise the trustees, chief executive officer and the financial manager. The total employment benefits including employer pension contributions of the key management personal was £76,723 (2022: £67,674).

No employee received employee benefits of more than £60,000 during the year (2022: Nil).

#### 12. Trustee remuneration and expenses

No trustees nor any persons connected with them have received any remuneration from the charity. The charity has not paid any expenses incurred by the trustees for services provided to the charity (2020 £NIL).

#### 13. Tangible fixed assets

	Freehold property £	Fixtures and fittings £	Total £
<b>Cost</b>			
<b>At 1 April 2022 and 31 March 2023</b>	<u>198,907</u>	<u>144,938</u>	<u>343,845</u>
<b>Depreciation</b>			
At 1 April 2022	87,617	144,438	232,055
Charge for the year	<u>3,978</u>	<u>500</u>	<u>4,478</u>
<b>At 31 March 2023</b>	<u>91,595</u>	<u>144,938</u>	<u>236,533</u>
<b>Carrying amount</b>			
<b>At 31 March 2023</b>	<u>107,312</u>	<u>—</u>	<u>107,312</u>
At 31 March 2022	<u>111,290</u>	<u>500</u>	<u>111,790</u>

# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

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#### 13. Tangible fixed assets *(continued)*

Fixed assets acquired via a grant from the national Lottery Committee being the freehold property (£198,907 cost, £91,595 depreciation) and fixtures and fittings, (£74,663 cost, £74,663 depreciation) are restricted in that the organisation may not dispose of these assets without prior written permission of the Board, nor use them as security for a loan or any other financial purpose.

#### 14. Debtors

	2023	2022
	£	£
Prepayments and accrued income	3,187	4,946
Accrued income	51,475	35,934
Other debtors	11,154	18,042
	<u>65,816</u>	<u>58,922</u>

#### 15. Other creditors including taxation and social security falling due within one year

	2023	2022
	£	£
Social security and other taxes	6,271	–
Bank overdraft	–	4,428
Other creditors	3,163	4,309
	<u>9,434</u>	<u>8,737</u>

#### 16. Deferred income

	2023	2022
	£	£
Amount deferred in year	<u>129,642</u>	<u>19,616</u>

#### 17. Government grants

The amounts recognised in the financial statements for government grants are as follows:

	2023	2022
	£	£
Recognised in income from donations and legacies:		
Government grants income	<u>3,000</u>	<u>206,243</u>

# Blackpool Citizens Advice Bureau

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

## 18. Analysis of charitable funds

### Unrestricted funds

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	At 31 March 2023 £
General funds	457,812	168,497	(255,386)	122,169	493,092
Designated Fund	86,000	—	—	(38,612)	47,388
	<u>543,812</u>	<u>168,497</u>	<u>(255,386)</u>	<u>83,557</u>	<u>540,480</u>

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
General funds	337,103	377,174	(407,584)	151,119	457,812
Designated Fund	80,000	—	—	6,000	86,000
	<u>417,103</u>	<u>377,174</u>	<u>(407,584)</u>	<u>157,119</u>	<u>543,812</u>

### Restricted funds

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	At 31 March 2023 £
Restricted Fund	111,290	620,530	(540,951)	(83,557)	107,312

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
Restricted Fund	115,268	665,385	(512,244)	(157,119)	111,290

# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

#### 19. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Tangible fixed assets	–	107,312	107,312
Current assets	564,037	129,642	693,679
Creditors less than 1 year	(23,557)	(129,642)	(153,199)
<b>Net assets</b>	<b>540,480</b>	<b>107,312</b>	<b>647,792</b>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Tangible fixed assets	500	111,290	111,790
Current assets	602,873	19,616	622,489
Creditors less than 1 year	(59,561)	(19,616)	(79,177)
<b>Net assets</b>	<b>543,812</b>	<b>111,290</b>	<b>655,102</b>

#### 20. Analysis of changes in net debt

	At 1 Apr 2022 £	Cash flows £	At 31 Mar 2023 £
Cash at bank and in hand	563,567	64,296	627,863

#### 21. Related parties

No trustees nor any persons connected with them have received any remuneration from the charity. The charity has not paid any expenses incurred by the trustees for services provided to the charity (2022 £Nil).

# **Blackpool Citizens Advice Bureau**

**Company Limited by Guarantee**

**Management Information**

**Year ended 31 March 2023**

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**The following pages do not form part of the financial statements.**



# Blackpool Citizens Advice Bureau

## Company Limited by Guarantee

### Detailed Statement of Financial Activities

Year ended 31 March 2023

	2023 £	2022 £
<b>Income and endowments</b>		
<b>Donations and legacies</b>		
Donations	683	400
Blackpool Clinical Commissioning Group/Integrated Care Board	142,310	139,932
Money and Pensions Service (MaPS)	108,973	100,285
Help to Claim	–	177,333
Citizens Advice	–	22,600
Children in Need	11,616	–
British Gas Energy Trust	71,208	59,067
Social Prescribing Link Worker	200,078	176,940
The National Lottery Community Fund (TNLCF)	32,338	31,940
Changing Futures	25,000	–
Population Health Core20plus5 Community Connectors	28,000	–
JJ Charitable Trust	5,000	–
Community Research & Engagement network (COREN)	7,000	–
Voluntary Community Faith and Social Enterprise	22,917	7,083
Community Self Care Fund	513	1,539
GP Access Fund	–	55,000
Blackpool Council	72,646	33,333
Health Research (NIHR)	31,566	15,736
Lancashire Association of Councils for Voluntary Service	–	12,129
Other Income	23,435	2,950
Covid Support Grants	3,000	206,243
	<u>786,283</u>	<u>1,042,510</u>
<b>Investment income</b>		
Bank interest receivable	<u>2,744</u>	<u>49</u>
<b>Total income</b>	<u>789,027</u>	<u>1,042,559</u>

# Blackpool Citizens Advice Bureau

Company Limited by Guarantee

Detailed Statement of Financial Activities *(continued)*

Year ended 31 March 2023

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	2023 £	2022 £
<b>Expenditure</b>		
<b>Expenditure on charitable activities</b>		
Wages and salaries	536,070	495,753
Premises costs	53,703	28,501
Sundries	10,556	40,928
Travel and training	15,780	6,323
Professional fees	68,679	90,359
Office costs	55,336	38,512
Depreciation	4,478	5,291
Covid support grants	3,000	206,243
Grants to clients	36,794	-
Irrecoverable VAT	11,941	7,918
	<hr/> 796,337	<hr/> 919,828
	<hr/>	<hr/>
<b>Total expenditure</b>	<hr/> 796,337	<hr/> 919,828
	<hr/>	<hr/>
<b>Net (expenditure)/income</b>	<hr/> <b>(7,310)</b>	<hr/> <b>122,731</b>

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