

Company Registration number  
4199124  
Charity Registration number  
1129455

**ReFurnish Devon**  
(A company limited by guarantee)

Annual Report and Financial Statements  
31-Mar-25

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**ReFurnish Devon  
Annual Report and Financial Statements  
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**ReFurnish Devon**  
**Reference and administrative details**

**Trustees**

Heather Adams  
Magnus Proctor - resigned December 2024  
Jane Hopkins  
Janet Skaith - appointed 8 February 2024

**Directors**

Jane Bray -resigned 5 August 2024  
Heather Adams  
Magnus Proctor - resigned December 2024  
Jane Hopkins  
Janet Skaith - appointed 2 April 2024

**Chief Executive**

David Banks

**Auditors**

Russell & Young Ltd  
Acland House  
St Leonard's  
Exeter  
EX2 4NT

**Bankers**

Unity Trust Bank  
Nine Brindleyplace  
Birmingham  
B1 2HB

Aldermore Bank Plc  
Western House  
Peterborough  
PE2 6FZ

CAF Bank Ltd  
25 Kings Hill Avenue  
Kings Hill  
West Malling  
Kent  
ME19 4TA

**Registered office and operational address**

Wrangaton Business Park  
Unit 2a  
Wrangaton  
South Devon  
TQ10 9GQ

**Charity Registration number**

1129455

**Company Registration number**

4199124

**ReFurnish Devon  
Trustees report  
for the year ended 31 March 2025**

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This combined annual report includes the director's report as required by company law.

The directors, who are the trustees of the charity for the purposes of the Companies Act 2006 present their report with the financial statements for the year ended 31 March 2025, and confirm that these comply with the Companies Act 2006, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities (SORP 2015) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2015.

**Structure, Governance and Management**

**Governing document**

Refurnish Devon, as a registered charity, takes the form of a limited company governed by its Memorandum and Articles of Association. It was established in October 1998, incorporated on 12 April 2001 and registered as a charity on 7 May 2009. Its Registered Charity Number is 1129455.

**Organisational structure**

The Trustees are company directors and members of a Refurnish Devon and are akin to shareholders (albeit in this type of company, there are no shares as it is limited by guarantee). The Trustees are permitted by Company Law to make decisions for, and manage the Charity as they see fit, provided their decisions are in the best interests of the Charity. There are currently 3 Trustees who meet together with the senior manager at least every 2 months, either in person or via zoom. Trustees give further support to the senior management team as required in accordance with their particular areas of expertise. There were 4 Trustees for most of the 24/25 year with Magnus Proctor sadly retiring as a director and Trustee in December 2024.

**Recruitment and appointment of Trustees**

Trustees are selected for appointment on the basis that they, as individuals, have a thorough knowledge, empathy or understanding of the Charity's work, and are aware and accepting of the responsibilities that undertaking this role entails. Any new appointments are made on the basis that they will bring new skills, expertise or other attributes to the board. As stated in the Articles of Association, the number of Trustees shall not be less than three but (unless otherwise determined by ordinary resolution) shall not be subject to a maximum. Trustees are elected by the current Trustees and voting members, a third of which retire in rotation annually. A Trustee who retires at an annual general meeting may, if willing to act, be reappointed, provided they have satisfied the conditions set out in the Articles of Association.

**Trustee induction and training**

New trustees receive induction and training appropriate to their roles and further training is available as required in response to any new legislation or national guidance. The following documents are also made available:

- The obligations of the Trustees to the Charity
- The main documents which set out the operational framework for the Charity including the Memorandum and Articles of Association and the Policy Document
- The current financial position of the Charity as set out in the latest prepared financial statements
- Future plans and objectives.

**Key management remuneration**

This is set in line with the management of similar sized charities.

#### Related parties

There are no related parties.

#### Risk Management

The Trustees, in collaboration with the management team are developing a risk management strategy which comprises:

- An annual review of the risks the Charity may face
- The establishment of systems and procedures to mitigate those risks
- The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.

The management are developing a risk register to identify and manage the principle risks faced by the Charity. The potential impact of these key risks are being assessed and appropriate steps to mitigate these risks are being recorded. The Trustees are satisfied that our policies and procedures relating to the management of key operational and financial risks are appropriate and adequately mitigate exposure to major risks which have been identified.

The management regularly report on any incidents that occur which may expose the Charity to a specific risk. If a particular risk is identified, a risk report is prepared at the time of the incident and this is reported to the Trustees at the next scheduled meeting unless more urgent action is required. In addition, the Trustees constantly review the overall risks faced by the growing charity.

The following represent the current principle risks that have been identified by the Trustees, together with an overview of how they are being managed:

- Managing a growing organisation - A strategic review is being undertaken. Our planning process identifies a clear message that we should continue to provide existing, safe, clean, affordable furniture, provide employment for a variety of people including those with support needs, and ensure that this is not put at risk by overstretching our resources.
- Data protection - Procedures have been established to ensure that our documentation and procedures comply with the General Data Protection (GDPR) which came into effect from 25 May 2018. As a charity we are co-ordinating our approach across the organisation, training our staff and continuing to develop our database to aid regulatory compliance.

#### Objectives and Activities

The Charity's objects (as defined in the Memorandum of Association) are:

- The protection and preservation of the environment for public benefit through the collection, reuse and recycling of household waste and through the provision of support and advice to do the same.
- The relief of financial hardship by the recycling and provision of safe, clean and affordable furniture, clothes and other household items to people on low income in Devon and surrounding areas.
- The relief of unemployment for the benefit of the public in such ways as may be thought fit, including the provision of training, employment, work experience and volunteering opportunities for a variety of people including people who have been long term unemployed and/or have support needs.

The strategies employed to assist the Charity to meet these objectives include the following:

- The provision of 8 furniture and appliance reuse projects in Totnes, Tavistock, Newton Abbot, Crediton, Buckfastleigh, Barnstaple, South Molton and Tiverton. Bideford and our upcycling project in Dartington were closed in the year.
- Daily collection and delivery of reusable household goods in West Devon, South Hams, Teignbridge, Torbay and Plymouth.
- Household reusable goods made available to the general public, with two tier pricing system giving a discount to people on welfare benefits/low income.
- Provision of volunteering, training and employment at all sites across all aspects of the organisation for people of all ages, that are long term unemployed, retired or have need of supported work experience.
- Maintaining an appliance repair facility to ensure there are reusable electrical appliances at affordable prices to meet the needs of our customers.
- Collection of clothing and other textiles for reuse locally at low cost.

We review our aims, objectives and activities at least once each year to look at what we have achieved in the previous 12 months. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular the trustees consider how planned activities will contribute to the aims and objectives they have set.

Longer term objectives include the purchase of property to reduce the charity's lease commitments.

The trustees have had regard to the Charity Commission's guidance on public benefit.

### **Achievements and Performance**

#### **Reuse**

Over the 12 month period more than 429 tonnes or 117,472 items of furniture and other household goods and 44 tonnes or 3,495 items of electrical appliances were supplied for reuse to more than 25,000 local individuals or families. That is a total of more than 473 tonnes or 120,497 items which have been diverted from the waste stream and supplied at affordable prices to people on low income.

#### **Employment, volunteering and training**

The average number (WTE) of people employed during the year has reduced slightly to 28.

Refurnish is very grateful for the 10,786 hours of time invested by 85 volunteers throughout the year to support the Charity's work.

All Volunteers received on the job training and valuable work experience including manual handling training and benefited from the supportive work environment.

Two staff have successfully completed Portable Appliance Testing (PAT) training over the past year.

#### **Financial Review**

Total income has reduced by £76,924 (6%) to £1,211,761 mainly due to the the branch closures.

The charity carried out some operational restructuring, closing 2 of the smaller loss-making branches to ensure the long-term financial sustainability of the charity. The Bideford and Dartington shop (The Restore) were closed which resulted in approximately £30k of property dilapidations and redundancy costs. Without these costs Refurnish would have almost broken even for the year. However, it is anticipated that new software purchased in 2024-25 will make it easier to generate gift aid income sufficient to help bring the charity back into surplus in 2025-26 combined with savings made by closing 2 of the biggest loss making shops. Refurnish has done well to meet the challenges from rising costs and has had to make some hard but necessary decisions about closing loss making shops.

Historically Refurnish has allowed some shops to continue at a loss whilst the profits of other shops more than covered these losses. This situation has changed, and each shop must aim to break-even financially and ideally make a small surplus. Combined with the restructuring and the potential to increase Gift Aid the charity predicts that it will be in surplus by April 2026 and begin to replenish cash reserves. Thanks to all the staff who have pulled together and worked hard to continue to provide a great service to local people.

Refurnish Devon is very grateful for the continued support received from Devon District councils for discretionary charitable Business Rates relief on our premises.

We are also grateful for the support received from local people both from the donation of unwanted reusable household goods and for the time and commitment given by our volunteers.

#### **Investment Policy**

Aside from retaining a prudent amount in reserves each year, the Charity has built up sufficient reserves to allow it invest, in 2022/23, in the purchase one of its most desirable and financially sustainable properties in South Molton. If the trustees are satisfied it is financially prudent to do so, we will consider further purchases should the funds permit.

#### **Reserves policy**

The Trustees, in conjunction with the management team, have agreed it is necessary to increase the level of reserves and will be reviewing its reserves policy over the coming year to ensure the Charity's reserves policy remains realistic and sustainable.

#### **Fundraising**

The charity does not carry out significant fundraising activities

#### Plans for Future Periods

The Charity continues to work towards all the aims and objectives as defined in the business plan. In summary, its future aims and objectives are to:

- Expand our services to offer further areas of Devon the benefits of reuse projects
- Increase the amount of people served by existing reuse projects
- Improve the quality of goods and service provided at all Refurnish projects
- Improve the efficiency of all operations
- Improve the quality and amount of support given to volunteers
- Increase income to ensure the organisation continues to be financially sustainable
- Increase reserves for future investment in services and the planned replacement of assets
- Invest in further properties freeholds should funds permit

#### Branch closures

Following systemic losses, the difficult decision to close the Bideford branch was taken following a trustees meeting. The branch was closed in August 2024.

Similarly, again due to systemic losses, the difficult decision to close the ReStore branch at Dartington was taken following a trustees meeting. The branch was closed in September 2024.

The net effect of this will be, we hope, to improve profitability going forward in the current difficult financial climate.

#### Post year end


As agreed by all the trustees in November, the difficult decision was taken to close the loss making branch at Tavistock. Notice has been given to close the branch which will close on 6 February 2026.

#### Statement as to disclosure to our auditors

In so far as the Trustees are aware at the time of approving our Trustees' annual report:

- there is no relevant information, being information needed by the auditor in connection with preparing their report, of which the Charity's auditor is unaware; and
- the Trustees, having made enquiries of fellow directors and the Charity's auditor that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Approved by the Board and signed on its behalf by:



Trustee - Heather Adams

Date 19 / 12 / 2025

.....



Trustee - Jane Hopkins

Date 18 / 12 / 2025

.....

**Trustees responsibilities in relation to the financial statements  
for the year ended 31 March 2025**

The trustees (who are also directors of ReFurnish Devon for the purposes of company law) are responsible for preparing the Trustees Annual Report and the financial statements in accordance with applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including income and expenditure, of the charitable company for that period. In preparing these financial statements the trustees are required to:

select suitable accounting policies and then apply them consistently;

observe the methods and principles in the charities SORP;

make judgements and estimates that are reasonable and prudent;

state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and

prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

there is no relevant audit information of which the charitable company's auditor is unaware; and

the trustees have taken all steps they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.



**Opinion**

We have audited the financial statements of ReFurnish Devon (the 'Charity') for the year ended 31 March 2025, set out on pages 1 to 18. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102, the Financial Reporting Standard. In our opinion, the financial statements:

- give a true and fair view of the state of the Charity's affairs as 31 March 2025 and of its income and expenditure for the year
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient

**Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you

- the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or

- the Trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections

**Other Information**

The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report, (which includes the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report within the Trustees' report has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit

**Responsibilities of the Trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the Trustees (who are also the directors of the Charity for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the

In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

**Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

for the year ended 31 March 2025

**Our responsibilities for the audit of the financial statements (continued)**

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities including fraud is detailed below:

As part of our audit planning we obtained an understanding of the legal and regulatory framework that is applicable to the charity and the sector in which it operates. The key laws and regulations we identified were the Charities Act, regulations in relation to data protection (GDPR), health & safety regulations and employment law. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements, primarily the Companies Act 2006, and relevant tax and pensions laws.

We discussed with management how compliance with these laws and regulations is monitored and discussed policies and procedures in place. We also identified individuals who have responsibility for ensuring that the charity complies with laws and

**Our procedures involved the following:-**

Enquiries of management and those charged with governance regarding their knowledge of any non-compliance with laws and regulations that could affect the financial statements  
Reviewing legal and professional costs to identify any possible non-compliance or legal costs in respect of non-compliance.  
Reviewing Trustees' meeting minutes

As part of our enquiries we discussed with management whether there have been any known instances, allegations or

We evaluated the risk of fraud through management override including any arising from management incentives. The key risks we identified were management bias in producing an annual profit.  
We also evaluated the risk of fraud through misappropriation of income.

In response to the identified risk, as part of our audit work, we:

1. Confirmed on a sample basis that expenditure was properly authorised and made in accordance with the terms of the relevant fund.
2. Tested journal entries throughout the year, for appropriateness

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements. This risk increases the further removed the financial statements are as we are less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment, collusion,

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org/auditorsresponsibilities](http://www.frc.org/auditorsresponsibilities). This description forms part of our Independent Auditors Report.

**Use of our Report**

This report is made solely to the Charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

*WMM 30/12/25*

Martin Russell FCCA

Senior Statutory Auditor for and on behalf of

Russell & Young Ltd - Statutory Auditors

Acland House

Exeter

Devon

EX2 4NT

Russell & Young Ltd is eligible to act as an auditor under the terms of section 1212 of the Companies Act 2006.

**Statement of Financial Activities (Including Income and Expenditure account)**  
**for the year ended 31 March 2025**

		Unrestricted funds	Restricted funds	Total funds 2025	Total funds 2024
	Note	£	£	£	£
<b>Incoming resources</b>					
Voluntary income	3/4	1,408	20,000	21,408	4,826
Donations and legacies		-	-	-	-
Charitable activities	5	1,173,997	-	1,173,997	1,261,251
Other trading activities	5	-	-	-	-
Other income	5	5,134	-	5,134	11,377
Investment income		11,222	-	11,222	11,231
<b>Total income and endowments</b>		<b>1,191,761</b>	<b>20,000</b>	<b>1,211,761</b>	<b>1,288,685</b>
<b>Expenditure on:</b>					
Raising funds		-	-	-	-
Charitable activities	6	1,225,280	19,202	1,244,482	1,283,314
Governance costs	6	4,114	-	4,114	4,306
<b>Total expenditure</b>		<b>1,229,394</b>	<b>19,202</b>	<b>1,248,596</b>	<b>1,287,620</b>
<b>Net income / (expenditure) before gains / (losses)</b>		<b>(37,633)</b>	<b>798</b>	<b>(36,835)</b>	<b>1,065</b>
Net gains / (losses) on investments		-	-	-	-
<b>Net income / (expenditure)</b>		<b>(37,633)</b>	<b>798</b>	<b>(36,835)</b>	<b>1,065</b>
Transfers between funds		-	-	-	-
Gains / losses on revaluation of fixed assets		-	-	-	-
<b>Net movements in funds</b>		<b>(37,633)</b>	<b>798</b>	<b>(36,835)</b>	<b>1,065</b>
<b>Reconciliation of funds</b>					
Total funds brought forward		358,638	-	358,638	357,573
<b>Total funds carried forward</b>		<b>321,005</b>	<b>798</b>	<b>321,803</b>	<b>358,638</b>

**ReFurnish Devon  
Balance Sheet  
as at 31 March 2025**

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	Notes	2025 £	2024 £
<b>Fixed assets</b>			
Tangible assets	12	<u>707,118</u>	<u>698,216</u>
		707,118	698,216
<b>Current assets</b>			
Stocks		11,850	13,136
Debtors	13	37,261	33,001
Cash at bank and in hand		<u>55,399</u>	<u>110,444</u>
		104,510	156,581
<b>Creditors: amounts falling due within one year</b>	14	(95,040)	(73,412)
<b>Net current assets</b>		<u>9,470</u>	<u>83,169</u>
<b>Total assets less current liabilities</b>		<u>716,588</u>	<u>781,385</u>
<b>Creditors: amounts falling due after more than one year</b>	15	(394,785)	(422,747)
<b>Net assets</b>		<u>321,803</u>	<u>358,638</u>
The funds of the charity:			
<b>Restricted funds in surplus</b>		17,618	-
<b>Unrestricted funds</b>			
Unrestricted income funds		<u>304,185</u>	<u>358,638</u>
<b>Total charity funds</b>		<u>321,803</u>	<u>358,638</u>

These financial statements have been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.



Trustee - Heather Adams

Approved by the board on 19 / 12 / 2025

The notes on pages 12 to 16 form an integral part of these financial statements

**ReFurnish Devon**  
**Statement of cashflows**  
**For the year ended 31 March 2025**

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	<b>2025</b>	<b>2024</b>
<b>Net cash provided by / (used in) operating activities</b>	<b>(47,065)</b>	<b>(38,169)</b>
<b>Cashflow from investing activities:</b>		
Dividends and interest and rental income from investments	11,222	11,231
Purchase of tangible fixed assets	(19,202)	(2,183)
Disposal of tangible fixed assets	-	-
Profit (loss) on disposal of tangible fixed assets	-	-
<b>Net cash provided by (used in) investing activities</b>	<b>(7,980)</b>	<b>9,048</b>
<b>Increase in cash and cash equivalents in the year</b>	<b>(55,045)</b>	<b>(29,121)</b>
Cash and cash equivalents at the beginning of the year	110,444	139,565
<b>Cash and cash equivalents at the end of the year</b>	<b>55,399</b>	<b>110,444</b>

Refurnish Devon  
Trusts to the accounts  
for the year ended 31 March 2025

1 General information

Refurnish Devon is a company limited by guarantee and therefore has no share capital. The Charity was incorporated in England and Wales and details of the registered office can be found in the reference and administration section of the Trustees report. The functional currency of the Charity is considered to be pounds sterling because it is the currency of the primary economic environment in which the charitable company operates.

2

Accounting policies

The principle accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a) **Basis of preparation**  
The financial statements have been prepared in accordance with 'Accounting and Reporting by Charities: statement of Recommended Practice' applicable to charities preparing their accounts in accordance with the Charities SORP 2019 (FRS102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2006.

The Charity meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The trustees have concluded that the financial statements give a true and fair view and have complied with accounting standards and applicable legislation.

The financial statements have been prepared on a going concern basis and the Trustees are not aware of any material uncertainties that would cast doubt on the Charity's ability to continue as a going concern.

b) **Funds**

General unrestricted funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds are unrestricted funds which the Trustees have decided to set aside for a specific purpose.

Restricted funds are funds to be used in accordance with specific restrictions imposed by the donor or which have been raised by the Charity for particular purposes. Expenditure which meets the criteria specified is charged to the fund.

As noted in the reserves policy, the Trustees aim to maintain unrestricted funds within a target range based upon a review of the risks currently faced by the Charity.

c) **Resources expended**

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources.

d) **Incomeing resources**

All incomeing resources are included in the SOFA when the Charity is legally entitled to the income, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Grant income is recognised when the Charity becomes unconditionally entitled to receipts and when the amount of the grant can be reliably measured. This is generally when the income is received.

Grants received for a specific purpose are recorded as restricted income.

For legacies, entitlement is the earlier of the date on which either: the Charity is aware that probate has been granted, the estate has been finalised and notification has been received from the executors of a distribution will have been made, or the executors have been notified of the distribution. Receipt of a legacy is recognised in the accounts when the amount can be measured reliably and the Charity has been notified of the executors intention to make a distribution. Where legacies have been notified to the Charity or the Charity is aware of the granting of probate, and the criteria for income recognition have not been met with a reasonable degree of certainty, then the legacy is treated as a contingent asset and disclosed if material.

Goods donated for resale are included as income when they are sold.

Registration income received for fundraising events due to take place after the end of the financial year are deferred and recognised during the period when the event takes place.

e) **Pension costs**

The Charity's contributes to a defined contribution pension scheme under the auto enrolment scheme for employees who have sufficient earnings and have not opted out.

The assets of the scheme are held separately from those of the Charity. The annual contributions payable are charged to the Statement of Financial Activities (SOFA).

f) **Tangible fixed assets and depreciation**

Tangible fixed assets costing more than £1,000 are capitalised, and are stated at cost. For assets brought into use at the balance sheet date, depreciation is calculated to write off cost over their expected useful lives as follows:

Plant and machinery	10 - 33% straight line
Freehold property	1% straight line
Leasehold improvements and other interests in land and buildings	Over term of lease

**g) Investments**

Fixed asset investments are recognised at market value at the balance sheet date. Realised and unrealised gains / losses on investments are disclosed in the SOFA and in the notes to the financial statements where applicable.

**h) Stocks**

Stock consists of purchased goods for resale. These stocks are valued at the lower of cost and net realisable value. Items donated for resale are not included in the financial statements until they are sold. No value is attributed to the donated goods held prior to resale as it is considered impractical to reliably measure their fair value and the cost of valuing of these items would outweigh the benefit to the users of the financial statements.

**l) Cash balances**

Cash at bank and cash in hand represents amounts held to meet short-term cash commitments as they fall due. This includes cash and short term deposits with a maturity of three months or less from the date of acquisition or opening of the amount.

**J) Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered.

**k) Creditors and provisions**

Creditors and provisions are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably.

**i) Operating leases**

Rentals paid under operating leases are charged to the SOFA over the period in which the cost is incurred.

**m) Grants payable**

Grants payable are accounted for when the Charity is committed to making payment.

**n) VAT**

The Charity is registered for VAT and is able to recover input tax attributable to the relevant taxable supplies.

**o) Volunteers**

Volunteers are vital to the success of the Charity. We have almost 90 volunteers who give their time at our various locations. In total these volunteers gave almost 11,000 hours of their time in the year, which would equate to an additional 6/7 full time staff. Neither the value of the donated hours nor the equivalent cost of the volunteers is included in the financial statements but their contribution is immense.

All Volunteers received on the job training and valuable work experience including manual handling training and benefited from the supportive work environment.

**p) Financial Instruments**

ReFurnish only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. The Charity currently holds:

- Other debtors and trade creditors
- Short term investments

**q) Investment property**

The investment property is being carried forward at it's market value less 1% per annum depreciation on the building.

**3 Voluntary Income**

	Unrestricted Funds £	Restricted Funds £	Total funds 2025 £	Total funds 2024 £
Donations and legacies				
Other donations	1,408	-	1,408	1,352
Gift aid tax reclaimed (repaid)		-		3,474
	<u>1,408</u>	<u>-</u>	<u>1,408</u>	<u>4,826</u>

**4 Grants receivable**

	Unrestricted Funds £	Restricted Funds £	Total funds 2025 £	Total funds 2024 £
Lottery IT grant	20,000	-	20,000	-
	<u>20,000</u>	<u>-</u>	<u>20,000</u>	<u>-</u>

The lottery grant was a grant towards the new kudos software gift aid system.

5 Incoming resources from charitable activities

	Unrestricted Funds £	Restricted Funds £	Total funds 2025 £	Total funds 2024 £
Commercial trading operations				
Other income	5,134	-	5,134	11,377
Primary purpose trading	1,105,434	-	1,105,434	1,197,119
Contractual income from government or public authorities	68,518	-	68,518	63,780
Other - reuse / recycling credits	45	-	45	352
	<u>1,179,131</u>	<u>-</u>	<u>1,179,131</u>	<u>1,272,628</u>

The charity's primary objects include the promotion of the reuse and recycling of items and to reduce local financial hardship by the sale of clean, safe (recycled) affordable items. In this way the 'trading' is actually a charitable activity.  
The Government income consists of payments from local councils for reuse grant funding.

6 Investment income

Rental income	9,112	-	9,112	8,454
Interest receivable	2,110	-	2,110	2,777
	<u>11,222</u>	<u>-</u>	<u>11,222</u>	<u>11,231</u>

7 Total resources expended

	Commercial trading operations £	Governance £	Total 2025 £
Direct costs			
Cost of goods sold	26,465	-	26,465
Employment costs	833,670	-	833,670
Employee & Volunteer expenses	5,453	-	5,453
Sub contracting	36,483	-	36,483
Other direct costs	42,137	-	42,137
Loss / (profit) on sale of tangible fixed assets	-	-	-
Establishment costs	219,580	-	219,580
Insurance	6,219	-	6,219
Repairs and maintenance	6,730	-	6,730
Office expenses	7,462	-	7,462
Printing, postage and stationery	9,185	-	9,185
Advertising and promotion	728	-	728
Accountancy fees	-	714	714
Auditors remuneration	-	3,400	3,400
Legal and professional costs	5,076	-	5,076
Bank charges	11,263	-	11,263
Loan interest	532	-	532
Mortgage interest	22,624	-	22,624
Donations	0	-	-
HP charges	575	-	575
Depreciation of tangible fixed assets	10,300	-	10,300
Bad debts	-	-	-
	<u>1,244,482</u>	<u>4,114</u>	<u>1,248,596</u>

8 Trustees' remuneration and expenses

No trustees received any remuneration during the year.  
Expenses, being the reimbursement of costs borne paid to trustees and persons connected with them, totalled £nil.

9 Net movement in funds	2025 £	2024 £
This is stated after charging:		
Auditors remuneration	3,400	3,000
Loss / (profit) on sale of tangible fixed assets	-	(1,687)
Depreciation of owned fixed assets	<u>10,300</u>	<u>10,797</u>

10 Employee's remuneration

	2025 £	2024 £
The aggregate payroll costs of employees were as follows:		
Wages and salaries	777,998	781,617
Social security	<u>55,672</u>	<u>51,397</u>
	<u>833,670</u>	<u>833,014</u>

There were an average of 47 (2024: 45) employees in the financial year  
The average number (WTE) of people employed during the year has reduced slightly from 30 to 28.  
No employee earned in excess of £60,000.  
Key management remuneration for the year was £58,147.  
During the year defined pension contributions paid on behalf of the employees amounted to £30,685 (2024: £23,660).  
Redundancy payments totalling £10,011 were made in the year.  
Refurnish make redundancy payments at the statutory rate when applicable. No amounts were due at the end of the period.



**11 Taxation**

The company is a registered charity and therefore is exempt from taxation.

**12 Tangible fixed assets**

	Land and Buildings £	Plant and machinery etc £	Total £
<b>Cost</b>			
At 1 April 2024	687,890	125,404	813,294
Additions	-	19,202	19,202
Disposals	-	-	-
At 31 March 2025	687,890	144,606	832,496
<b>Depreciation</b>			
At 1 April 2024	13,418	101,660	115,078
Charge for the year	3,816	6,484	10,300
On disposals	-	-	-
At 31 March 2025	17,234	108,144	125,378
<b>Net book value</b>			
At 31 March 2025	670,656	36,462	707,118
At 1 April 2024	674,472	23,744	698,216

The South Molton property, purchased for £660,000 (plus legal costs) on 29 September 2022, is being depreciated over 100 years, less the current residual value of the land, which, in the opinion of the trustees, is £165,000.  
The property has been valued as per the valuation from an independent, professionally qualified valuer in September 2022.  
In the trustee's opinion, this is in line with its current valuation. Historic cost and valuation are therefore currently the same.  
This applies to both the ground floor, which is owner occupied and the first floor flat, which is classified as an investment property.  
This will be revisited on an regular basis.

	2025 £	2024 £
<b>13 Debtors</b>		
Trade debtors	-	2,499
Other taxes and social security	6,263	2,517
Other debtors	14,709	16,557
Prepayments and accrued income	16,289	11,428
	37,261	33,001

	2025 £	2024 £
<b>14 Creditors: amounts falling due within one year</b>		
Obligations under finance lease and hire purchase contracts	3,237	3,872
Trade creditors	17,394	2,998
Other taxes and social security	19,883	14,101
Other creditors	121	757
Loans	10,648	10,648
Mortgage	37,234	37,236
Accruals and deferred income	6,523	3,800
	95,040	73,412

	2025 £	2024 £
<b>15 Creditors: amounts falling due after more than one year</b>		
Loans	5,865	15,982
Mortgage	388,920	403,528
Obligations under finance lease and hire purchase contracts	-	3,237
	394,785	422,747

The mortgage is secured against the property at 8-9 Barnstaple Street, South Molton

**16 Members liability**

The company is a private company limited by guarantee and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding £1 towards the assets of the company in the event of liquidation.

**17 Operating lease commitments**

As at 31 March 2025 the charity had annual commitments under non-cancellable operating leases as follows:

Operating leases which expire:

	2025	2024
Within one year	63,500	75,075
Over one year and under five years	77,375	23,234
Over five years	-	53,600
	140,875	151,909

Expiry dates include break clauses.

**18 Related parties**

**Controlling party**

The charity is controlled by the trustees who are all directors of the company.

**Related party transactions**

No money belonging to the charity has been used to indemnify the charity from losses arising from the negligence of its trustees, employees or agents, or to indemnify the trustees, employees or agents against any negligence on their part.

There were no related party transactions and no trustee expenses reimbursed in the year.

19 Analysis of funds

	At 1 April 2024 £	Incoming resources £	Resources expended £	At 31 March 2025 £
<b>General funds</b>				
Unrestricted income fund	358,638	1,191,761	(1,229,394)	321,005
<b>Restricted Funds</b>				
National Lottery grant	-	20,000	(19,202)	798
	<u>-</u>	<u>20,000</u>	<u>(19,202)</u>	<u>798</u>
	<u>358,638</u>	<u>1,211,761</u>	<u>(1,248,596)</u>	<u>321,803</u>

20 Net assets by fund

	Unrestricted Funds £	Restricted Funds £	Total funds 2025 £	Total funds 2024 £
Tangible assets	689,500	17,618	707,118	698,216
Current assets	104,510	-	104,510	156,581
Creditors: Amounts falling due within one year	(95,040)	-	(95,040)	(67,022)
Creditors: Amounts falling due after more than one year	(394,785)	-	(394,785)	(429,137)
Net assets	<u>304,185</u>	<u>17,618</u>	<u>321,803</u>	<u>358,638</u>

21 Reconciliation of net movement in funds to net cashflow from operating activities

	2025	2024
Net movement in funds	(36,835)	1,065
Adjustments for:		
Depreciation charges	10,300	12,464
(Profit) / Loss on disposal of tangible fixed assets	-	(1,667)
(Gains) / losses on investments	-	-
Dividends and interest from investments	(11,222)	(11,231)
Decrease / (increase) in stock	1,286	(3,135)
(Decrease) / increase in creditors	(6,334)	(51,764)
Decrease / (increase) in debtors	(4,260)	16,099
Net cash provided by (used in) operating activities	<u>(47,065)</u>	<u>(38,169)</u>

22 Post balance sheet events

Notice has been given to close the Tavistock branch which will close on 6 February 2026. The decision to close the branch was taken in November 2025.

**ReFurnish Devon**  
**Statement of Financial Activities by fund**  
**for the year ended 31 March 2025**

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	Unrestricted income fund 2025 £	Unrestricted income fund 2024 £
<b>Incoming resources</b>		
Incoming resources from generated funds		
Voluntary income	1,408	4,826
Incoming resources from charitable activities	1,173,997	1,261,251
Other income	5,134	11,377
Investment income	11,222	11,231
Total incoming resources	<u>1,191,761</u>	<u>1,288,685</u>
<b>Resources expended</b>		
Charitable activities	1,225,280	1,283,314
Governance costs	4,114	4,306
Total resources expended	<u>1,229,394</u>	<u>1,287,620</u>
Net movement in funds	(37,633)	1,065
<b>Reconciliation of funds</b>		
Total funds brought forward	358,638	357,573
Total funds carried forward	<u>321,005</u>	<u>358,638</u>

The notes on pages 12 to 16 form an integral part of these financial statements

**ReFurnish Devon**  
**Statement of Financial Activities by fund**  
**for the year ended 31 March 2025**  
*.....continued*

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	<b>National Lottery Grant 2025 £</b>	<b>National Lottery Grant 2024 £</b>
<b>Incoming resources</b>		
Incoming resources from generated funds		
Voluntary income	20,000	-
Total incoming resources	<u>20,000</u>	<u>-</u>
<b>Resources expended</b>		
Charitable activities	19,202	-
Total resources expended	<u>19,202</u>	<u>-</u>
Net movement in funds	798	
<b>Reconciliation of funds</b>		
Total funds brought forward	-	-
Total funds carried forward	<u>798</u>	<u>-</u>