

Charity registration number 1128565 (England and Wales)

Company registration number 06785041

AGE UK NORTH CUMBRIA
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

AGE UK NORTH CUMBRIA

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr Stuart Irving (Chair)	
	Mrs Brenda Hill (Treasurer)	
	Mrs Jeannie Pasley (Vice Chair)	
	Mr Andrew Shekell	
	Mr Chris Fuller	
	Ms Gillian Linton	
	Ms Alison Hampson	
Senior management team	Alison Ambrose	Chief executive officer
	Johanna Foster	Other senior management
Charity number	1128565	
Company number	06785041	
Registered office	20 Spencer Street	
	Carlisle	
	Cumbria	
	CA1 1BG	
Auditor	Saint & Co.	
	Sterling House	
	Wavell Drive	
	Rosehill	
	Carlisle	
	CA1 2SA	

AGE UK NORTH CUMBRIA

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AGE UK NORTH CUMBRIA

CHAIR'S REPORT

FOR THE YEAR ENDED 31 MARCH 2025

Age UK North Cumbria remains dedicated to improving the lives of older people across our region. Over the past year, we have taken significant steps forward most notably expanding our area of operation from Carlisle and Eden to include West Cumbria, reflected in our name change to Age UK North Cumbria. This change reflects our ongoing commitment to meeting the needs of older people wherever they live, ensuring that support and advice are accessible to all who need them.

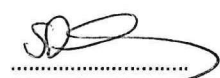
As part of this growth, we have invested in new premises and services across West Cumbria, including the opening a new advice and retail outlet in Workington and further outlets in Keswick and Cockermouth. These developments mark an exciting new chapter for the organisation, strengthening our presence in local communities and allowing us to reach more people than ever before.

The past year has also brought unprecedented challenges. Rising employer National Insurance contributions, the ongoing cost-of-living crisis, and the increasing popularity of online resale platforms have all placed pressure on our resources and retail performance. In addition, fluctuations in the value of donated goods have further impacted income. Despite these headwinds, Age UK North Cumbria continues to show remarkable resilience thanks to the hard work, commitment, and creativity of our staff, volunteers, and partners.

We have continued to deliver a wide range of essential services to thousands of older people, from information and advice to social support, helping individuals maintain their independence, dignity, and wellbeing. We have also strengthened our collaboration with local authorities, the NHS, and other voluntary sector partners, ensuring older people remain at the heart of our shared community efforts.

Looking ahead, we remain optimistic and ambitious. The expansion into West Cumbria offers new opportunities to innovate, build partnerships, and develop services that reflect the changing needs of our ageing population. We will continue to adapt to financial and social challenges with determination and compassion, guided by our mission to make later life a more positive and fulfilling experience for all.

On behalf of the Board of Trustees, I would like to extend my heartfelt thanks to all staff, volunteers, supporters, and my fellow trustees for their ongoing dedication and enthusiasm. Together, we continue to make a tangible difference in the lives of older people across North and West Cumbria.



Stuart Irving
Chairman

Date: 17/11/25

AGE UK NORTH CUMBRIA

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2025

The trustees present their annual report and financial statements for the year ended 31 March 2025.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

Summary of the objects of the charity

Age UK North Cumbria seeks to promote the relief of elderly people in any manner which now or hereafter may be deemed by law to be charitable in and around North Cumbria or otherwise in the County of Cumbria (hereinafter called "the area of benefit").

Mission Statement

Age UK North Cumbria seek to promote the contributions older people make to society and to promote their interests by working with and for them to help make older life a fulfilling and enjoyable experience.

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Charity's aims and the changes it seeks to make through its activities

- To improve the quality of life of frail and elderly people
- To help towards the maintaining of independence
- To broaden interest and stimulate self-improvement
- To combat loneliness
- To promote health and a healthy lifestyle
- To provide advice and information
- To be alert for opportunities to influence and educate public opinion over issues which concern the wellbeing of the elderly population and to be ready if necessary to campaign on their behalf.
- To explore new opportunities and respond to them and to engage in research especially into areas of need within the district.
- To work with and look for ways of co-operating with statutory and other voluntary bodies and increase our ability to influence service provision with our key partners.
- To promote links with other Age UK organisations and to play an appropriate part in the Age UK structures at national, regional and county level.
- To ensure the highest standards in all our enterprises.
- To provide an appropriate structure of management, salaried workers and volunteers together with appropriate equipment to sustain and develop these areas.
- To raise and maintain the finance needed to achieve all these aims.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Achievements and performance

Age UK North Cumbria are supported by the dedication and commitment of its strong team of 120+ volunteers to deliver the services and activities which are so vital to older people in North Cumbria. Volunteers are our most valuable and vital asset and bring a unique perspective to our work offering over two hundred hours per week of voluntary service. We are also indebted to the Chair and Board of Trustees for their leadership and direction.

Between 2024/25 Age UK North Cumbria helped and supported over 4,505 older people in the North Cumbria area.

AGE UK NORTH CUMBRIA

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Home Support

Our 'Home Support' service offers much needed support to vulnerable people, helping them remain independent in their own homes. The service is delivered by a professional team of experienced and compassionate paid employees, there is a nominal charge to help recover any expenditure incurred.

Well@Home

Well@Home is a bespoke hospital discharge service funded by the Northeast and North Cumbria NHS partnership. It includes assisted discharge from hospital with up to four weeks wrap around support to aid recovery and prevent readmission.

Retail / Shops

We have six shops across our area, Carlisle, Brampton, Alston, Workington, Cockermouth and Keswick. The Income generated in our retail outlets contributes towards the core costs of delivering our diverse range of services.

A huge thank you must go to all the volunteers who help us to open each shop every day, their support is appreciated.

Campaigns / Fundraising

Gift Aid is our main fund raising activity with over £14,000 raised between 2024/2025.

Campaigns this year included the Winter Warmth campaign which was in collaboration with Cumbria Community Foundation and the Household support fund which we distributed on behalf of Westmorland and Furness Council.

Information and Advice Service

This service provides free, accessible information on a wide range of issues, including welfare benefits, income maximisation, housing, and health care. Welfare benefits information is the most sought-after advice. Financial Inclusion is an important element of addressing needs, as it increases opportunities in terms of social activities, transport, domestic support, and aids and adaptations. The additional income is an added benefit to the local economy.

Figures from April 2024 to March 2025:

- Total Enquiries 4,282
- The total amount of benefits and arrears secured in the period between April 2024 and March 2025 is £2,381,773. This is made up of £1,798,647 annual gain and £583,126 in back payments.
- Winter Warmth grants - £90,600. *Age UK North Cumbria act as administrators for Cumbria Community Foundation in distributing grants to low-income households to help them pay for their fuel costs over the winter.

The Information and Advice Team continue to have a proactive presence within the community by delivering presentations, talks and attending network events.

Holiday Lets

Kirkstone cottage and 1 Hazel Heights are available for use by staff and volunteers of Age UK North Cumbria. The properties are managed by the resorts, Whitbarrow Holiday Village and Wild Rose Holiday Park.

Quality Standards

AQS

IAQPS

CQS

ISO27001

The organisation is registered with the Fundraising Regulator.

Financial review

Review of the financial position of the charity

The Incoming Resources for the year ended 31st March 2025 were £1,133,217. Outgoing Resources amounted to £1,049,450. Donations of £10,959 were received during the year together with legacies of £27,000. The donations include a generous donation of £8,000 from The David Snowdon Trust for which we are extremely grateful. Shop sales decreased to £284,651. The overall surplus for the period is £84,498.

AGE UK NORTH CUMBRIA

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Reserves policy

In order to ensure continuity of service to our clients, the management committee hopes to have reserves equal to a year's expenditure (on continuing activities) for each service, currently £1,049,450. This should give sufficient time to make alternative arrangements for services in the event of discontinuation of funding. Staff who have been employed continuously for more than 2 years would require redundancy payments from reserves if the charity had to cease.

On 31st March 2025 total reserves were £1,615,228 of which £352,878 were restricted and £330,720 were held as investments for a Bequest, which leaves remaining reserves on 31 March 2025 of £931,630. These reserves are currently marginally less than those required to be in line with the charity's reserve policy. The trustees felt that even with the recent doubling of our operating area, such reserves should enable the charity to secure services for the future. The trustees are mindful of the large deficits that have occurred in past years and wish the charity to fulfil its mission statement for many years to come.

Included in the restricted reserves is £219,905 which can only be realised by disposing of tangible fixed assets and investment property.

Principal funding sources

The charity achieves its income from three main sources:

Direct fund-raising and income generation

From its six shops

From fund-raising events and collections

Age UK Income Generation Initiatives

Grants from other charities

The charity actively seeks grants from other charitable grant making bodies including the National Lottery Community Fund, Henry Lonsdale Trust and David Snowdon Trust. Grants are noted in the financial statements, (notes four & five).

Investment policy and objectives

To maximise income and preserve capital. The Board aims to maximise the total investment return within the objectives of maintaining income while continuing to preserve the real value of investments and to maximise income on invested restricted funds.

Major risks to which the charity is exposed

The trustees have examined the major strategic, business and operational risks to which the charity is exposed, in particular those related to operations and finance, and confirm that systems have been established to enable regular reports to be produced so that the necessary steps can be taken to lessen these risks.

This work has identified that financial sustainability is the major financial risk for the Charity. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due, regular liaison with the bank and active management of trade debtors and creditors balances to ensure sufficient working capital by the Charity.

Attention has also been focussed on non-financial risks, arising from fire, health and safety of staff and clients, management of funding, infection control and food hygiene. These risks are managed by ensuring accreditation is up to date, having robust policies and procedures in place and regular awareness training for staff and volunteers working in these operational areas.

We have engaged consultants, Watershed, a company which provides information and advice on Employment Law matters through its consultancy programme.

Kym Allen are engaged as consultants to provide Health and Safety advice and information.

AGE UK NORTH CUMBRIA

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Structure, governance and management

Governing document

Age UK North Cumbria is a company limited by guarantee (Company Number 06785041) and is a registered charity no 1128565. It is governed by its constitution which is in its Memorandum of Articles of Association last amended 16th October 2024.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr Stuart Irving (Chair)

Mrs Brenda Hill (Treasurer)

Mrs Jeannie Pasley (Vice Chair)

Mr Andrew Shekell

Mr Chris Fuller

Ms Gillian Linton

Ms Alison Hampson

Mr Jonty Hanlon

(Resigned 14 October 2024)

Methods adopted for the recruitment and appointment of new trustees

Membership of the Board shall consist of:

- (i) The Chair elected by members of the organisation
- (ii) Such other number of persons elected by the members of the organisation as may from time to time be determined in regulations adopted and issued in accordance with Clause 25 of the Constitution.
- (iii) Those persons co-opted by the Board of Trustees in accordance with Clause 27 of the Constitution.

All new and potential trustees are given a Trustee Induction Pack, which clearly explains their role, in terms of personal and legal duties. Trustees are also given the opportunity to access training, either locally or nationally to develop their skills and keep their knowledge current. Trustees are also invited to visit our services and activities and spend time with staff on their particular projects. An annual budget is allocated for Trustee training.

Organisational structure of the charity and how decisions are made

The Board of Trustees met five times during the year and were responsible for strategic direction, policy development and financial viability of the charity. The Chief Executive acts as Secretary to the Board and all operational matters are delegated to this post. The Trustees receive written reports from the Chief Executive, senior managers, project staff and other working groups on a regular basis.

Pay Policy for Senior Staff

The Trustees consider that the Board and the Senior Management Team comprise the key management personnel of the Charity in charge of directing and controlling, running and operating the Charity on a day to day basis. All Trustees give of their time freely and no Trustee received remuneration in the year. Details of Trustees' expenses are disclosed in note 13 to the accounts.

The pay of the senior staff is reviewed annually and normally increased in accordance with average earnings. In view of the nature of the Charity, the Trustees use the National Joint Council (NJC) salary scales as a benchmark. Levels of pay are subject to affordability, job evaluation and necessary market adjustment.

AGE UK NORTH CUMBRIA

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Statement of trustees' responsibilities

The trustees, who are also the directors of Age UK North Cumbria for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

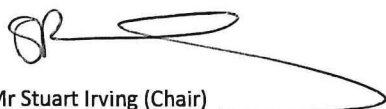
Auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

Small Company Provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' report was approved by the Board of Trustees.



Mr Stuart Irving (Chair)

17 November 2025

AGE UK NORTH CUMBRIA
INDEPENDENT AUDITOR'S REPORT
TO THE TRUSTEES OF AGE UK NORTH CUMBRIA

Opinion

We have audited the financial statements of Age UK North Cumbria (the 'charity') for the year ended 31 March 2025 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

AGE UK NORTH CUMBRIA

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF AGE UK NORTH CUMBRIA

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF AGE UK NORTH CUMBRIA

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud.

The extent to which the audit was considered capable of detecting irregularities including fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the charity through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- To address the risk of fraud through management bias and override of controls, we:
 - performed analytical procedures to identify any unusual or unexpected relationships;
 - tested journal entries to identify unusual transactions;
 - assessed whether judgements and assumptions made in determining the accounting estimates set out in the accounting policies were indicative of potential bias; and
 - investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators (Charity Commission) and the charity's legal advisors.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

AGE UK NORTH CUMBRIA

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF AGE UK NORTH CUMBRIA

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Saint & Co.

Chartered Accountants & Statutory Auditor

Sterling House

Wavell Drive

Rosehill

Carlisle

CA1 2SA

Date: 24.11.25

Saint & Co. is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

AGE UK NORTH CUMBRIA

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

		Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Notes							
Income and endowments from:							
Donations and legacies	4	90,010	607,757	697,767	19,232	473,298	492,530
Charitable activities	5	84,961	-	84,961	62,886	8,029	70,915
Other trading activities	6	284,651	-	284,651	315,939	-	315,939
Investments	7	27,332	-	27,332	26,702	-	26,702
Material other income		23,651	-	23,651	5,864	-	5,864
Other income	8	14,855	-	14,855	13,589	-	13,589
Total income		525,460	607,757	1,133,217	444,212	481,327	925,539
Expenditure on:							
Raising funds	9	382,110	-	382,110	294,903	-	294,903
Charitable activities	10	63,067	602,492	665,559	114,404	453,451	567,855
Other	15	1,781	-	1,781	1,238	-	1,238
Total expenditure		446,958	602,492	1,049,450	410,545	453,451	863,996
Net gains/(losses) on investments	16	731	-	731	26,288	-	26,288
Net incoming resources before transfers		79,233	5,265	84,498	59,955	27,876	87,831
Gross transfers between funds		61,719	(61,719)	-	-	-	-
Net movement in funds		140,952	(56,454)	84,498	59,955	27,876	87,831
Fund balances at 1 April 2024		1,121,398	409,332	1,530,730	1,061,443	381,456	1,442,899
Fund balances at 31 March 2025		1,262,350	352,878	1,615,228	1,121,398	409,332	1,530,730

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

AGE UK NORTH CUMBRIA

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Fixed assets					
Tangible assets	18		129,687		118,095
Investment property	19		121,197		121,197
Investments	20		330,721		335,212
			<u>581,605</u>		<u>574,504</u>
Current assets					
Stocks	22	2,641		2,962	
Debtors	23	113,364		63,636	
Cash at bank and in hand		1,091,138		1,187,160	
		<u>1,207,143</u>		<u>1,253,758</u>	
Creditors: amounts falling due within one year	25	<u>(171,562)</u>		<u>(294,585)</u>	
Net current assets			1,035,581		959,173
Total assets less current liabilities			1,617,186		1,533,677
Creditors: amounts falling due after more than one year	26		<u>(1,958)</u>		<u>(2,947)</u>
Net assets			<u>1,615,228</u>		<u>1,530,730</u>
The funds of the charity					
Restricted income funds	29		352,878		409,332
Unrestricted funds			1,262,350		1,121,398
			<u>1,615,228</u>		<u>1,530,730</u>

AGE UK NORTH CUMBRIA

BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2025

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2025.

The trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The trustees have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 17 November 2025

Mr Stuart Irving (Chair)
Trustee

Mrs Brenda Hill (Treasurer)
Trustee

Company registration number 06785041 (England and Wales)



AGE UK NORTH CUMBRIA

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	36		(97,424)		98,171
Investing activities					
Purchase of tangible fixed assets		(30,259)		(103,179)	
Purchase of investments		(29,128)		(44,558)	
Proceeds from disposal of investments		34,352		48,612	
Investment income received		27,332		26,702	
Net cash generated from/(used in) investing activities			2,297		(72,423)
Financing activities					
Payment of obligations under finance leases		(895)		(799)	
Net cash used in financing activities			(895)		(799)
Net (decrease)/increase in cash and cash equivalents			(96,022)		24,949
Cash and cash equivalents at beginning of year			1,187,160		1,162,211
Cash and cash equivalents at end of year			1,091,138		1,187,160

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

Charity information

Age UK North Cumbria (Formerly Age UK Carlisle & Eden) is a private company limited by guarantee incorporated in England and Wales and is a registered charity in England and Wales. The registered office is 20 Spencer Street, Carlisle, Cumbria, CA1 1BG.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation of investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Consolidation

The entity has taken advantage of the exemption from preparing consolidated financial statements contained in Section 402 of the Companies Act 2006 on the basis that its subsidiary is excluded from consolidation on the grounds that its inclusion is not material for the purpose of giving a true and fair view.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds consist of donations and other income received or generated for use towards the objectives of the Charity without further specified purpose and are available for use as general funds.

The Trustees have the discretion to allocate sums to particular funds as they so wish. Such funds are known as designated funds and remain unrestricted.

Restricted funds are to be used for specified purposes as laid down by the donor. Expenditure which meets these criteria is identified to the fund, together with a fair allocation of management and support costs.

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.4 Income

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably. Grants received towards the core function of the Charity are recognised in full in the Statement of Financial Activities in the year in which they are entitled to be received. Grants received to fund the acquisition of fixed assets are allocated to designated funds held to meet depreciation costs charged in future years.
- where grants are received for specific purposes or services, these grants are shown within income from Charitable Activities. Where they relate to specific performance requirements, the income is deferred until these performance requirements are met.
- legacy income is recognised when receipt is probable and entitlement is established.
- items donated for resale are included in shop income when sold and no value is placed on stock at the year end. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.

- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.

- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Costs relating to redundancy or termination payments are recognised as a liability and expense only when the company is demonstrably committed either to terminate the employment of an employee or group of employees before the normal retirement date or contract end date or to provide termination benefits as a result of an offer made in order to encourage voluntary redundancy.

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

The Charity capitalises assets with a value (either asset cost or, if donated, market worth) which exceeds £1,000. Assets with a value of less than £1,000 are written off in the Statement of Financial Activities as incurred.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold land and buildings	Straight line over 25 years
Computers	25% straight line
Motor vehicles	20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Investment property

Investment property, which is property held to earn rentals and/or for capital appreciation, is initially recognised at cost, which includes the purchase cost and any directly attributable expenditure. Subsequently it is measured at fair value at the reporting end date. The surplus or deficit on revaluation is recognised in profit or loss.

1.8 Fixed asset investments

Fixed asset investments are initially measured at transaction price excluding transaction costs, and are subsequently measured at fair value at each reporting date. Changes in fair value are recognised in net income/(expenditure) for the year. Transaction costs are expensed as incurred.

A subsidiary is an entity controlled by the charity. Control is the power to govern the financial and operating policies of the entity so as to obtain benefits from its activities.

1.9 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.10 Stocks

The Charity holds stocks of donated goods in the shops. These stocks are gifted and are consequently not valued until sold. Goods purchased for resale are valued at the lower of cost and net realisable value.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.11 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks and other short-term liquid investments with original maturities of three months or less.

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.12 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.13 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.14 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.15 Leases

Leases are classified as finance leases whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessees. All other leases are classified as operating leases.

Assets held under finance leases are recognised as assets at the lower of the assets fair value at the date of inception and the present value of the minimum lease payments. The related liability is included in the balance sheet as a finance lease obligation. Lease payments are treated as consisting of capital and interest elements. The interest is charged to net income/(expenditure) for the year so as to produce a constant periodic rate of interest on the remaining balance of the liability.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Limited by Guarantee

The Charity is Limited by Guarantee. Every member of the Charity undertakes to contribute such amount as may be required (up to £1) to the Charity's assets, if it should be wound up while he is a member or within one year after he ceases to be a member, for payment of the Charity's debts and liabilities contracted before he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributors among themselves.

4 Income from donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Donations and gifts	10,959	-	10,959	7,082	-	7,082
Legacies	27,000	-	27,000	1,400	-	1,400
Grants	17,781	607,757	625,538	10,750	473,298	484,048
Other	34,270	-	34,270	-	-	-
	<u>90,010</u>	<u>607,757</u>	<u>697,767</u>	<u>19,232</u>	<u>473,298</u>	<u>492,530</u>
Donations and gifts						
Other	10,959	-	10,959	7,082	-	7,082
	<u>10,959</u>	<u>-</u>	<u>10,959</u>	<u>7,082</u>	<u>-</u>	<u>7,082</u>

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

4 Income from donations and legacies

(Continued)

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Grants						
Age UK	15,000	65,944	80,944	10,750	58,738	69,488
NHS/CCF Well at Home	-	304,559	304,559	-	237,058	237,058
Cumbria Community Foundation	-	36,705	36,705	-	-	-
Government Grant Income	-	80,214	80,214	-	49,279	49,279
National Lottery funding	-	75,080	75,080	-	60,196	60,196
Henry Lonsdale Trust	-	30,158	30,158	-	30,158	30,158
Cumbria CVS	-	5,200	5,200	-	15,000	15,000
David Snowdon Trust	-	8,000	8,000	-	-	-
Other	2,781	1,897	4,678	-	22,870	22,870
	<u>17,781</u>	<u>607,757</u>	<u>625,538</u>	<u>10,750</u>	<u>473,298</u>	<u>484,048</u>

5 Income from charitable activities

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Core income						
Sale of goods	-	-	-	-	-	-
Other grant income	-	-	-	-	8,029	8,029
Service Income - Hire & Leisure income						
Other charitable income	11,046	-	11,046	5,000	-	5,000
Home Support Income						
Other charitable income	73,915	-	73,915	57,886	-	57,886
	<u>84,961</u>	<u>-</u>	<u>84,961</u>	<u>62,886</u>	<u>8,029</u>	<u>70,915</u>

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

6 Income from other trading activities

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Shop income	284,651	315,939

7 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Income from listed investments	9,085	8,022
Interest receivable	18,247	18,680
	27,332	26,702

8 Other income

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Gift Aid & Commission	14,855	13,589

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

9 Expenditure on raising funds

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Fundraising and publicity		
Seeking donations, grants and legacies	34,270	-
Trading costs		
Operating charity shops	120,586	111,136
Staff costs	184,813	159,704
Support costs	39,300	21,781
	344,699	292,621
Investment management	3,141	2,282
Total costs	382,110	294,903

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

10 Expenditure on charitable activities

	InformationHome Support and Advice		Total	InformationHome Support and Advice		Total
	2025	2025	2025	2024	2024	2024
	£	£	£	£	£	£
Direct costs						
Staff costs	225,047	251,756	476,803	208,941	168,237	377,178
Other direct costs	22,372	6,273	28,645	1,653	6,957	8,610
Other staff costs	7,737	9,931	17,668	4,978	5,393	10,371
Premises costs	-	403	403	202	-	202
Other office costs	-	2,963	2,963	-	726	726
Volunteer expenses	795	-	795	2,847	-	2,847
Vehicle costs	-	4,315	4,315	-	759	759
Advertising	96	196	292	-	269	269
	<u>256,047</u>	<u>275,837</u>	<u>531,884</u>	<u>218,621</u>	<u>182,341</u>	<u>400,962</u>
Share of support and governance costs (see note 11)						
Support	51,767	67,206	118,973	62,506	69,375	131,881
Governance	7,406	7,296	14,702	16,595	18,417	35,012
	<u>315,220</u>	<u>350,339</u>	<u>665,559</u>	<u>297,722</u>	<u>270,133</u>	<u>567,855</u>
Analysis by fund						
Unrestricted funds	2,447	60,620	63,067	27,426	86,978	114,404
Restricted funds	312,773	289,719	602,492	270,296	183,155	453,451
	<u>315,220</u>	<u>350,339</u>	<u>665,559</u>	<u>297,722</u>	<u>270,133</u>	<u>567,855</u>

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

11 Support costs allocated to activities

	2025	2024
	£	£
Staff costs	63,269	79,614
Depreciation	18,668	11,127
Other expenditure	2,334	4,997
Other staff expenditure	754	636
Premises costs	47,199	34,702
Office costs and supplies	11,360	9,978
Computer supplies	7,505	7,967
Volunteer and trustee expenses	1,086	1,179
Charges and fees	986	1,049
Governance costs	19,814	37,425
	<u>172,975</u>	<u>188,674</u>
Analysed between:		
Fundraising	39,300	21,781
Information and Advice	59,173	79,101
Home Support	74,502	87,792
	<u>172,975</u>	<u>188,674</u>

Support costs have been apportioned over the various activities of the charity including costs of generating funds as well as costs of charitable activities. The costs have been apportioned on the basis of the number of staff working within each activity the charity performs.

12 Net movement in funds

	2025	2024
	£	£
Net movement in funds is stated after charging/(crediting)		
Fees payable for the audit of the charity's financial statements	16,087	13,210
Depreciation of owned tangible fixed assets	18,668	11,127
Operating lease charges	71,228	61,999
	<u></u>	<u></u>

13 Trustees

In the previous year £6,798 was paid to a Trustee that provided bookkeeping services to the charity due to staff shortages. These fees were for bookkeeping services and not for services as a Trustee. None of the trustees (or any persons connected with them) received any remuneration during the year but trustees expenses totalling £246 were incurred (2024: no expenses incurred in respect of trustees).

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

14 Employees

The average head count of employees during the year was 33 (2024: 32). The average number of full-time equivalent employees was 25 (2024: 25). The average number of employees during the year is analysed as follows:

	2025 Number	2024 Number
Services staff	20	17
Fundraising and trading staff	9	11
Administrative and finance staff	3	3
Management staff	1	1
Total	33	32

Employment costs	2025 £	2024 £
Wages and salaries	661,933	565,577
Social security costs	46,500	37,148
Other pension costs	16,452	13,771
	724,885	616,496

Redundancy and termination payments totalling £7,182 were made in the reporting period.

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2025 Number	2024 Number
£60,000-£69,999	1	1

Remuneration of key management personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity.

	2025 £	2024 £
Aggregate compensation	141,891	109,683

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

15 Other expenditure

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Loss on disposal of investments	1,781	1,238

16 Gains and losses on investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Gains/(losses) arising on:		
Revaluation of investments	731	26,288

17 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

18 Tangible fixed assets

	Leasehold land and buildings £	Computers £	Motor vehicles £	Total £
Cost				
At 1 April 2024	473,185	52,722	29,995	555,902
Additions	-	14,609	15,650	30,259
Disposals	-	(39,903)	-	(39,903)
At 31 March 2025	473,185	27,428	45,645	546,258
Depreciation and impairment				
At 1 April 2024	381,173	42,260	14,373	437,806
Depreciation charged in the year	6,346	3,715	8,607	18,668
Eliminated in respect of disposals	-	(39,903)	-	(39,903)
At 31 March 2025	387,519	6,072	22,980	416,571
Carrying amount				
At 31 March 2025	85,666	21,356	22,665	129,687
At 31 March 2024	92,012	10,461	15,622	118,095

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

19 Investment property

	2025 £
Fair value	
At 1 April 2024 and 31 March 2025	121,197

The trustees do not believe the value of the investment property addition has altered significantly since it was bought by the charity in 2016. The trustees believe that the existing investment property (transferred from tangible fixed assets on transition to FRS102) is equivalent to its carrying amount prior to transfer as the property is on a long lease and considering the state of repair the trustees believe the value of the property will only depreciate. The fair value is not based on a valuation by an independent valuer.

	2025 £	2024 £
Long leasehold	121,197	121,197

20 Fixed asset investments

	UnlistedCash in portfolio investments		Other investments	Total
	£	£	£	£
Cost or valuation				
At 1 April 2024	327,231	7,979	2	335,212
Additions	29,128	-	-	29,128
Valuation changes	733	-	-	733
Other movements	-	7,209	-	7,209
Disposals	(41,561)	-	-	(41,561)
At 31 March 2025	315,531	15,188	2	330,721
Carrying amount				
At 31 March 2025	315,531	15,188	2	330,721
At 31 March 2024	327,231	7,979	2	335,212

	Notes	2025 £	2024 £
Other investments comprise:			
Investments in subsidiaries	34	2	2

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

21	Financial instruments		
		2025	2024
		£	£
	Carrying amount of financial assets		
	Instruments measured at fair value through profit or loss	315,531	327,231
22	Stocks		
		2025	2024
		£	£
	Raw materials and consumables	2,641	2,962
23	Debtors		
		2025	2024
		£	£
	Amounts falling due within one year:		
	Trade debtors	18,282	37,771
	Other debtors	5,238	2,375
	Prepayments and accrued income	89,844	23,490
		113,364	63,636
24	Finance lease obligations		
	Future minimum lease payments due under finance leases:		
		2025	2024
		£	£
	Within one year	1,206	1,206
	Within two and five years	2,111	3,317
		3,317	4,523
	Less: future finance charges	(371)	(682)
		2,946	3,841

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

25 Creditors: amounts falling due within one year

	Notes	2025 £	2024 £
Obligations under finance leases	24	988	894
Other taxation and social security		11,507	9,712
Deferred income	27	38,568	125,730
Trade creditors		29,359	25,477
Other creditors		56,255	36,970
Accruals		34,885	95,802
		<u>171,562</u>	<u>294,585</u>

26 Creditors: amounts falling due after more than one year

	Notes	2025 £	2024 £
Obligations under finance leases	24	<u>1,958</u>	<u>2,947</u>

27 Deferred income

	2025 £	2024 £
Other deferred income	<u>38,568</u>	<u>125,730</u>

Deferred income is included in the financial statements as follows:

	2025 £	2024 £
Deferred income is included within:		
Current liabilities	<u>38,568</u>	<u>125,730</u>
Movements in the year:		
Deferred income at 1 April 2024	125,730	137,646
Amount released to income	(117,164)	(137,646)
Resources deferred in the year	<u>30,002</u>	<u>125,730</u>
Deferred income at 31 March 2025	<u>38,568</u>	<u>125,730</u>

Deferred income relates to funding income received in advance of providing the services for which they have been paid.

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

28 Retirement benefit schemes

	2025	2024
Defined contribution schemes	£	£
Charge to profit or loss in respect of defined contribution schemes	16,452	13,771

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

29 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
Cumbria Community Foundation - I&A	-	36,705	(36,705)	-	-
Terry Bequest - Cottage	121,197	-	-	-	121,197
Terry Bequest - Lodge	-	-	(6,346)	92,012	85,666
Terry Bequest - reserve	159,773	-	(159)	(92,012)	67,602
Age UK	-	65,944	(65,944)	-	-
Home Support grants	24,605	-	(24,605)	-	-
CCF/NHS - Well at Home	61,719	304,560	(224,279)	(77,369)	64,631
Cumberland - Well at Home	-	22,366	(22,366)	-	-
W@H - Motor vehicle	-	-	(2,608)	15,650	13,042
CVS - Health and Welfare calls	15,000	5,200	(20,200)	-	-
Henry Lonsdale Charitable Trust	-	30,158	(30,158)	-	-
Age UK - Building Better Lives	20,274	-	(20,274)	-	-
Other Well @ Home grants	-	1,050	(1,050)	-	-
Social Inclusion grants	740	-	-	-	740
National Lottery - Reconnecting	-	75,080	(75,080)	-	-
Westmorland Council	-	14,423	(14,423)	-	-
Other I&A grants	6,024	8,845	(14,869)	-	-
Cumberland council	-	43,426	(43,426)	-	-
	409,332	607,757	(602,492)	(61,719)	352,878

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

29 Restricted funds (Continued)

Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
Terry Bequest - Cottage	121,197	-	-	-	121,197
Terry Bequest - reserve	163,937	-	(4,164)	-	159,773
Age UK - Dementia Training Project	-	18,288	(18,288)	-	-
Home Support grants	-	53,695	(29,090)	-	24,605
CCF/NHS - Well at Home	89,120	154,411	(181,812)	-	61,719
City Centre Hub	6,301	-	(6,301)	-	-
CVS - Health and Welfare calls	-	15,000	-	-	15,000
Henry Lonsdale Charitable Trust	-	30,158	(30,158)	-	-
Age UK - Building Better Lives	-	25,845	(5,571)	-	20,274
Social Inclusion grants	901	-	(161)	-	740
National Lottery - Reconnecting	-	79,064	(79,064)	-	-
Other I&A grants	-	104,866	(98,842)	-	6,024
	<u>381,456</u>	<u>481,327</u>	<u>(453,451)</u>	<u>-</u>	<u>409,332</u>

The Terry Bequest Cottage fund has been used to purchase a property. Income from this property can be used for unrestricted purposes. The expenditure on these funds relates to impairment and repair work covered under the terms of the legacy. The Terry Bequest Reserve fund is held for a future property purchase and repairs and has been used to purchase a caravan. The expenditure on these funds relates to the depreciation on the caravan.

The CVS Health and Welfare Calls, Home Support funds, Age UK Building Better Lives, Age UK dementia Training Project and City Centre Hub funding relate to monies received and expenses related to the services provided under the grant terms.

Within the social inclusion grants is the HSBC G.R.O.W. Social inclusion funds which are held in relation to services partly provided in the year.

The funding for the National Lottery Social Engagement project (or Reconnecting Cumbria) is an ongoing 3 year project.

The funding from CCF/NHS for the Well at Home services are spent on services relating to support provided to those being discharged from hospital (both Wards and A&E).

The Henry Lonsdale Charitable Trust funds relate to the provision of information and advice to elderly people.

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

30 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	Gains and losses	At 31 March 2025
	£	£	£	£	£	£
R&R fund	8,449	-	-	-	-	8,449
Computer equip fund	9,583	-	-	-	-	9,583
Little Bequest	335,212	-	(4,922)	(301)	731	330,720
General funds	768,154	525,460	(442,036)	62,020	-	913,598
	<u>1,121,398</u>	<u>525,460</u>	<u>(446,958)</u>	<u>61,719</u>	<u>731</u>	<u>1,262,350</u>
Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	Gains and losses	At 31 March 2024
	£	£	£	£	£	£
R&R fund	8,449	-	-	-	-	8,449
Computer equip fund	9,583	-	-	-	-	9,583
Little Bequest	281,668	1,108	(3,394)	29,542	26,288	335,212
General funds	761,743	443,104	(407,151)	(29,542)	-	768,154
	<u>1,061,443</u>	<u>444,212</u>	<u>(410,545)</u>	<u>-</u>	<u>26,288</u>	<u>1,121,398</u>

The charity has three designated funds; the Repairs and Renewals Fund, the Computer Equipment Fund and the Little Bequest fund, the trustees did not wish to revise the amounts designated for future expenditure.

31 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
	2025	2025	2025
	£	£	£
At 31 March 2025:			
Tangible assets	30,979	98,708	129,687
Investment properties	-	121,197	121,197
Investments	330,721	-	330,721
Current assets/(liabilities)	902,608	132,973	1,035,581
Long term liabilities	(1,958)	-	(1,958)
	<u>1,262,350</u>	<u>352,878</u>	<u>1,615,228</u>

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

31 Analysis of net assets between funds

(Continued)

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
At 31 March 2024:			
Tangible assets	15,738	102,357	118,095
Investment properties	-	121,197	121,197
Investments	335,212	-	335,212
Current assets/(liabilities)	773,395	185,778	959,173
Long term liabilities	(2,947)	-	(2,947)
	<u>1,121,398</u>	<u>409,332</u>	<u>1,530,730</u>

32 Operating lease commitments

Lessee

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	47,460	32,043
Between two and five years	82,350	59,650
In over five years	537,618	542,428
	<u>667,428</u>	<u>634,121</u>

33 Related party transactions

In the previous year iCan Health & Fitness CIO had a trustee in common with the charity with no majority control in either charity. During the year, the trustee resigned from iCan Health & Fitness CIO and there are no transactions between the two charities (2024: £9,335).

34 Subsidiaries

Details of the charity's subsidiaries at 31 March 2025 are as follows:

Name of undertaking	Registered office	Nature of business	Class of shares held	% Held Direct Indirect
Age UK Carlisle & Eden Enterprises Limited	UK	Dormant	Ordinary Shares	100.00

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

34 Subsidiaries

(Continued)

The aggregate capital and reserves and the result for the year of subsidiaries excluded from consolidation was as follows:

Name of undertaking	Profit/(Loss)	Capital and Reserves
	£	£
Age UK Carlisle & Eden Enterprises Limited	-	(3,687)

The Charity's trading subsidiary company, Age UK Carlisle & Eden Enterprises Limited, was dissolved on 1st April 2025.

35 Contingencies

Contingent liabilities:

Prior to 1 April 2009 former employees of Age Concern Eden participated in a defined contributory pension scheme through the Pensions Trust, one part of which gives certain guarantees to members. The transfer of employees to Age UK North Cumbria meant membership of the Pension Trust Scheme terminated and triggered a liability to the scheme equal to the full buy out cost for employees affected. Age Concern Eden paid £11,238 to cover the technical deficit. The residual liability, estimated by independent actuaries at £34,151 in September 2009, is guaranteed by Age UK North Cumbria. The residual liability will vary according to the value of the Pension Trust fund assets and residual liabilities.

Contingent assets:

The charity has been made aware of one legacy due to it at the year end, however the amount of the legacy is not yet known, therefore no amount has been included in the financial statements in respect of this.

36 Cash generated from operations

	2025	2024
	£	£
Surplus for the year	84,498	87,831
Adjustments for:		
Investment income recognised in statement of financial activities	(27,332)	(26,702)
Fair value gains and losses on investments	(731)	(26,288)
Depreciation and impairment of tangible fixed assets	18,668	11,127
Movements in working capital:		
Decrease/(increase) in stocks	321	(1,226)
(Increase)/decrease in debtors	(49,728)	1,591
(Decrease)/increase in creditors	(35,958)	63,754
(Decrease) in deferred income	(87,162)	(11,916)
Cash (absorbed by)/generated from operations	(97,424)	98,171

AGE UK NORTH CUMBRIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

37 Analysis of changes in net funds

	At 1 April 2024 £	Cash flows £	At 31 March 2025 £
Cash at bank and in hand	1,187,160	(96,022)	1,091,138
Obligations under finance leases	(3,841)	895	(2,946)
	<u>1,183,319</u>	<u>(95,127)</u>	<u>1,088,192</u>