

LMCP CARE LINK

**REGISTERED COMPANY NUMBER 06729806 (ENGLAND)
REGISTERED CHARITY NUMBER: 1128263**

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

COMMUNITY ACCOUNTANCY SERVICE LIMITED
THE GRANGE
PILGRIM DRIVE
BESWICK
MANCHESTER
M11 3TQ

LMCP CARE LINK

**REGISTERED COMPANY NUMBER 06729806 (ENGLAND)
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FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

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Report of the trustees for the year ended 31st March 2021

The trustees present their annual directors' report and financial statements of the charity for the year ended 31st March 2021 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Reference and administrative information

Charity Name: LMCP Care Link

Charity Number: 1128263

Company Number: 06729806

Directors and trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

Key management personnel: Trustees and Directors

Mr George Devlin

Dr Jaswinder Singh Bamrah

Dr Saniya Zahra Ali

Company Secretary

Mr Ahmed I Lambat

Senior Managers

Mr George Devlin

Dr Saniya Ali

Mr Ahmed I Lambat

Registered Office

St James and St Clement Pastoral Centre
95A Princess Road
Moss Side, Manchester
M14 4TH

Independent Examiners

Community Accountancy Service Limited
The Grange, Pilgrim Drive
Beswick, Manchester
M11 3TQ

Bankers

The Cooperative Bank plc
Delf House, Skelmersdale
Lancashire

CCLA Investment Management Ltd
Senator House, 85 Queen Victoria Street
London, EC4V 4ET

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Structure, governance and management

LMCP Care Link is a company limited by guarantee governed by its Memorandum and Articles of Association dated 22ND October 2008. It is registered as a charity with the Charity Commission dated 25th February 2009.

Appointment of trustees

As set out in the Articles of Association trustees are elected annually by the members of the charitable company attending the Annual General meeting. Directors shall serve for a period of three years with one third retiring annually and being eligible for re-election.

Trustee induction and training

New trustees are given a full induction into all aspects of the development and delivery of services by LMCP Care Link.

This includes:

- Meetings with the Chair and Manager
- Copies of all policies and procedures linked to the delivery of services
- Attending staff meeting to get to know the staff within the organisation
- Visits to the activities and events delivered by LMCP Care Link

Trustees are given access to briefings and information on:

- New policies and procedures within the organisation
- Developments within the field of health and social care
- Changes and developments within local and national government funding, priorities and organisational structures

Organisation

The board of trustees administers the charity. The board normally meets quarterly and are responsible for the strategic direction and policy of the Charity. The members are from a wide variety of professional backgrounds relevant to the work of the Charity. A Manager /Chief Executive is appointed by the trustees to manage the day-to-day operations of the charity with the assistance of the office and project staff/managers. The Manager/Chief Executive is responsible for ensuring that the Charity delivers the services specified and that key performance indicators are met. The office and project staff are responsible for the day to day operational management of the charity, individual supervision of the staff team and also ensuring the staff team continue to develop their skills and working practices in line with good practice.

Aims, Objectives and Activities

The core aim of LMCP Care Link is to improve people's health and wellbeing by enabling them to become more independent and take control and responsibility over their lives.

Our objectives are to:

- provide advice, guidance, information and support to people from South Asian communities living in Trafford and Manchester to enable them to access appropriate health and social care services
 - enable people from BME communities living in Trafford and Manchester to access appropriate health and social care services
 - engage people from BME communities living in Trafford and Manchester in the development and delivery of social care services in their area
 - work with health and social care providers at a strategic and operational level to develop and deliver services that are accessible to people from South Asian communities.
-

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The charity furthers its charitable purposes for the public benefit through the provision of a range of early intervention and prevention services designed to promote independence and enable people to take more responsibility for their own health and well-being.

These include:

- Monthly carers meetings
- Weekly self-help group
- Weekly drop in sessions
- Outreach work
- Advice information and guidance surgeries

The trustees confirm that they have referred to the Charity Commission's guidance on public benefit when reviewing the Charity's aims and objectives, in planning future activities, and setting the policies for the year.

We involve the individual, their family and the wider community to address the issues that create barriers to them living healthy and independent lives.

This year we have continued to:

- Hold our annual consultation meeting with the carers group to agree our priorities and activities for the year
- Reviewed feedback from the carers group and women's mental health group
- Included compliments and complaints as a regular item on our staff meeting agendas
- Reviewed all feedback from our commissioners
- Monitored, reviewed and evaluated all elements of service delivery as part of our reporting cycle to our commissioners and funders

In addition we have:

- Contributed to the development of the Manchester Carers Network and the development of a new carers strategy in Manchester
- Contributed towards the development of Trafford VCSE Collective
- Contributed towards the development of a range of strategic and policy initiatives in Manchester and Trafford designed to reduce health inequalities.

This year our services have included:

- a drop-in per week for South Asian women with mental health needs
- Monthly carers group meetings
- Assessment of needs and provision of culturally and religiously appropriate practical and emotional support
- Support for self-help groups around mental health awareness, reducing social isolation and loneliness, improving employment prospects, effective management of mental health and other long term health conditions
- Partnership work with statutory, VCS and independent organisations to improve the availability and uptake of services
- Contributing towards the development of research projects to ensure they address the needs of people from BME communities

This work has enabled us to demonstrate positive outcomes in the following areas:

- Supporting the positive contribution older people make to their communities

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- Improving the resilience of individuals and communities
- Supporting people to find work, stay in work and progress at work
- Increasing volunteering across the city of Manchester and in Trafford
- Collectively improving our health and wellbeing and being more active as adults and children.
- The strategic development and delivery of policies and services that meet the needs of people from BME communities.

LMCP Care Link Chair's Report 2020/2021

I indicated in my report for 2019/2020 that the reduction in our funding for 2020/2021 would create a very uncertain landscape and make the future more challenging than ever. As a result, in the changes to our funding arrangements we started 2020/2021 with a business plan designed to reduce our spending by approximately 40%. This meant a reduction in hours for our management team, a reduction in staffing and an all-round reduction in non-staffing costs.

I also commented that we would manage this uncertainty and lead the organisation with the same level of optimism and enthusiasm that has enabled us to effectively manage all of the challenges we have faced since 2010. I also indicated that although we were aware of the potential impact of COVID we, like the rest of the country, were waiting to get a better understanding of the scale and scope of this impact.

After 12 months of COVID I think it is appropriate to start this report by thanking our management team, staff, volunteers and board members for the commitment, tenacity and perseverance they have demonstrated throughout this period to ensure that we were able to maintain a level of service that provided reassurance to the people who use our services while adhering to the strict health and safety guidelines required to minimise the spread and impact of COVID on the individuals, families and communities we serve.

For the third year Manchester City Council agreed to continue our development funding, as indicated in 2019/2020 this funding allowed us to continue to deliver the core elements of our services whilst allowing us to think about and plan for the future. In Trafford we secured continued funding to deliver information and advice services. This has allowed us to maintain a presence at a strategic level and to make a positive contribution to the strategic development and delivery of health and social care services through the development of the Trafford VCSE Collective.

Due to COVID restrictions we were unable to maximise the potential of our learning and development work with the Manchester Carers Network, although we expect to pick this up again when COVID restrictions allow. We were also unable to continue with our student placement offer to the universities and we had to scale back the work we planned relating to cultural awareness and cultural competence.

In line with the COVID guidelines we developed a telephone service that ensured all of the people who had used our services received at least one phone call to check on their health and well-being, where necessary we provided the appropriate level of advice, information and support to enable people to minimise the effects of COVID.

The feedback we received from people was very positive; everyone appreciated the contact and welcomed the offer of continued support. Many people shared their fears with us around the impact

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of loneliness and social isolation, the deteriorating state of their physical and mental health and the challenges of living in multi person households. As things developed through the pandemic, we increased the range of our service offer to include zoom calls and groups, again the feedback was very positive and people were happy to share their experiences with others.

As the height of the pandemic, it is a real tribute to our management team and staff who maintained this essential lifeline and contact with people while facing some of the same pressure and fears as the people they were supporting.

As indicated in previous reports our direct work with individuals, families and communities provide the basis of our reporting arrangements to both Manchester and Trafford Councils. Throughout COVID we continued to provide these reports that clearly indicated we could maintain high level of service delivery and customer satisfaction within the framework of COVID restrictions. Details of the outcomes can clearly be seen in our quarterly returns, case studies and the feedback we received on the quality of our work from the Our Manchester Team, our service users and the whole range of health, social care and voluntary sector professionals we work with.

In addition to maintaining high levels of service delivery throughout the 12 months of COVID during 2020/2021 we also made significant developments in a range of additional services linked to the introduction of the new Manchester Carers Strategy. As highlighted in my report of 2019/2020 Manchester City Council confirmed the allocation of funding to introduce and develop this new strategy.

The essence of this strategy is that carers and organisations providing services to carers should use the funding in ways that increase the numbers who access advice, information and support and ensure the level of carer satisfaction increases. As a core member of the Manchester Carers Network, we successfully supported the development of a second partnership, to add to the Carers Contact Point, designed to increase the numbers of people who access advice, information and support and ensure the level of carer satisfaction increases.

The focus of the work of this partnership is Central Manchester. It is led by the African Caribbean Care Group and has a specific focus of identifying and promoting the needs of carers with specific cultural needs who are often excluded from the mainstream service delivery due to a lack of understanding and knowledge of these needs. It is one of three partnerships in the City, while each of them has a specific focus their work is monitored, reviewed and evaluated by the Carers Network Executive and the Carers Partnership Group – LMCP is represented on both these groups by our manager and chair respectively.

In Trafford we have continued to support the development of the Trafford Community Collective. In my report for 2019/2020 I indicated this role of the Collective was to ensure Trafford's VCFSE sector is seen as an equal partner in improving health and wellbeing of Trafford's residents and takes an active part in planning, commissioning and delivery.

In September 2020 we submitted an application to Lloyds Bank Development Fund for £50,000 to support the development of LMCP as a sustainable organisation. After a rigorous selection process

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that included a two-hour interview with the North West Development Manager, we were delighted to be informed in December 2020 that our application was successful.

In addition to the £50,000 unrestricted funding, we were allocated:

- A business partner/mentor to work with us for 12 months
- Additional funding for a consultant to develop a sustainable business plan
- Access to IT equipment through Lloyds Bank Foundation
- Access to additional short-term funding through the DCMS COVID crises fund.

We used the additional short-term funding to increase the hours of our manager and senior development worker from January – March, to pay for administration support, pay half year's office rent and commission the upgrade of our website.

The other funding and support we will use over the period 2021/2023 to maintain the stability and sustainability of LCMP into the future. The experience of COVID has presented us with many challenges over the last 12 months and will be seen as one of the worst things to happen in this country since 1945. Despite this we have been able to demonstrate the resilience of LMCP as an organisation and to build a foundation for the future that demonstrates our values, our knowledge and understanding of the social, cultural, environmental and health needs of the people who use our services.

While we know the future is uncertain both Manchester and Trafford will continue to provide the same level of funding in 2021/2022 as they did in 2020/2021. We are part of two successful partnerships delivering the Manchester Carers Strategy, we expect to resume our work with students on 2021/2022 and we will continue to work with our research partners. We expect to resume our work around learning and development not only for carers' organisations but with a much wider audience and we expect to develop our cultural awareness and consultancy work as we move forward.

We are acutely aware that COVID has changed the world of health and social care as we know it. We know that the Health and Social Care Bill will lead to fundamental changes to the ways in which health and social care is delivered in the future but we are confident that we can be part of these changes and continue to make our contribution to ensuring any future model for service delivery respects the cultural identities of the people who use these services.

Our model of service delivery provides the basis for our knowledge and understanding of the needs of people within communities, enables us to engage effectively to support people to take responsibility for their own health and wellbeing and gives us the confidence to engage strategically with a view to ensuring the needs of people from these communities are accurately reflected in future models of service delivery.

As ever we can only achieve this if our management team, staff, volunteers and trustees continue to deliver services that engage people at an individual, family and community level. I started this report by thanking all of them for their commitment over the last 12 months and I would like to end it by repeating these thanks.

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Everyone have risen to the challenges presented this year with a level of commitment and confidence that has enabled us to look forward with a measured level of optimism for the future. Without their continued flexibility and enthusiasm to go the extra mile we would not be able to look forward to 2021/2022 with any level of optimism and enthusiasm.

I would like to thank our manager for his leadership, his capacity to provide advice and support in a structured and non- threatening way and his ability to create a working environment that brings out the best in people. These qualities have been particularly important this year and will be essential to our success in the future.

Not only has he continued to lead, manage and motivate others he has taken a lead in developing new ways of working, for identifying new and additional sources of funding and for negotiating with a clear sense of purpose and an underlying sense of confidence in the quality of the services we have to offer.

I would also like to thank our volunteers for the added value they bring to our work and for the commitment and respect they show to the people who use our services.

A company like this, with a small group of directors, depends a great deal on the conscientious efforts of its staff, and we as directors are grateful for those efforts. I would therefore like to thank my colleagues on the Board for their support and encouragement over the last 12 months. Their contribution, involvement and challenge is invaluable and I would like to personally thank them for the time and commitment they have demonstrated over the last 12 months.

George Devlin
Chair, LMCP Care Link
30 November 2021

COVID-19 Impact Statement July 2020

The biggest impact has of course been on our service users, many of whom have been shielded to protect them from the effects of the virus – this has led to large numbers of people becoming more socially isolated and less able to access advice, information and support at a time when they are more likely to need this access.

The virus has also had a major impact on our staff who until very recently were unable to use the office, meet with our service users face to face, hold any of our regular groups meetings or drop-in sessions and could not discuss issues on an informal basis with their colleagues.

Within this very difficult period I am pleased to say that the management team and the staff from LMCP have responded very effectively to provide a level of support, advice and reassurance that has been valued by our service users throughout the pandemic.

The staff have worked from home to maintain contact with people by telephone – they have been proactive in contacting everyone on our records with a wellbeing call and asking if there is anything they need as a result of their circumstances or the situation arising from the pandemic. Where appropriate they have made referrals to other agencies.

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Our manager and senior development worker have ensured that the office has remained open throughout the pandemic. This has meant anyone contacting the office by telephone, email or through social media have had an immediate/appropriate response. It has also ensured that all of our reports, monitoring requirements and requests for information have been delivered on time and they have been available to support staff when necessary.

We have maintained regular staff meeting and created new opportunities for staff to develop new skills, add to their existing knowledge and learn new ways of working for the future.

In addition to the above the situation created by COVID-19 has had a major impact on the finances of LMCP which has resulted in us having to use some of our funds to create a balanced budget for 2020/2021.

These can be summarised as follows:

- We had to delay a plan to reduce the staffing by 1.00 FTE until the end of June rather than the end of March 2020
- Our capacity to offer student placement has been reduced
- Our ability to deliver learning and development activities has been reduced

It is clear that COVID-19 has created a challenging environment for us to work in – I would like to thank the staff and management team for the way they have responded to these challenges. As we move out of the lockdown situation I think this response has given us a strong platform for the continued delivery of service for the rest of 2020/2021.

Financial review

Through diligent budget monitoring we have reviewed our finances and are confident that we have a financial plan and strategy in place to support the development of the company/charity as we move forward.

Investment powers and policy

The trustees, having regard to the liquidity requirements of operating the charity, have kept available funds in interest bearing charities deposit (COIF) funds.

Reserves policy and going concern

LMCP has a current account with the Co-operative Bank, and a related Business Reserve account. It also has a deposit account with Charities Official Investment Fund managed by CCLA.

LMCP Board of trustees has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets (the free reserves) should be sufficient to meet liabilities and redundancy payments and also to keep the organisation running at a minimum level should there be a significant drop in funding.

The board regularly reviews the amount of reserves that are required to ensure that they are adequate to fulfil our continuing obligations and, should the organisation have to close or restructure, to give adequate notice and/or redundancy payments to its staff.

The balance held in unrestricted reserves at 31st March 2021 was £95,272 of which £94,802 is free reserves, after allowing for designated funds and those tied up in tangible fixed assets. The trustees aim to maintain free reserves in unrestricted funds at a level which equates to approximately six months of unrestricted charitable expenditure.

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The trustees consider that this level will provide sufficient funds to respond to applications for grants and ensure that support and governance costs are covered.

Having regard to the budget and available reserves the trustees consider that the charity is a going concern.

Risk management

The trustees have conducted a review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Where appropriate systems or procedures have been established to mitigate the risks the Charity faces.

External risks to funding have led to a greater emphasis being placed on developing the profile of the organisation, increasing the range of services provided and exploring new opportunities for future service delivery. The trustees see this as the most effective means of managing and mitigating the risk to funding and the future of the organisation.

We have included and involved staff to review the way we work and to keep them up to date and enable them to contribute to managing and mitigating the risks associated with the loss of our funding.

In addition to this major risk we have also completed a full risk assessment covering all elements of health, safety and welfare of our staff and service users.

Plans for Future Periods

Our immediate and short term plan is to continue delivering high quality early intervention and prevention services to people from South Asian communities in Manchester and Trafford.

As we do this we will continue to look for new opportunities to build the company within a framework that enables us to extend our reach, and influence the strategic planning and delivery of health and social care services to people from these communities. In particular we will focus on the development and delivery of the Manchester Carers Strategy, the Carers Network Learning and Development programme and the Trafford VCSE Collective.

In the medium to long term we will expand the range of services we provide that will build on the knowledge, skills and expertise of the staff, managers and the board members. An overview of these services is included in our Chair's report.

We will continue to develop the Cultural Awareness training and consultancy elements of our work. We will continue to raise and challenge issues related to health and well-being inequality among the communities we work with and we will engage widely in the development of a partnership approach to service delivery.

Related parties and co-operation with other organisations

Any connection between a trustee or senior manager with any service providers must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

LMCP CARE LINK**Trustees responsibilities in relation to the financial statements**

The charity trustees (who are also the directors of the company for the purposes of company law) are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing the financial statements, the trustees are required to:

- Select suitable accounting principles and then apply them consistently;
- Observe the methods and principles in the applicable Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures that must be disclosed and explained in the financial statements;
- Prepare the financial statements on a going concern basis unless it is appropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and taking reasonable steps for the prevention and detection of fraud and other irregularities.

By order of the board of trustees



Chair George Devlin

Date: 30 November 2021

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF LMCP CARE LINK

I report on the accounts of the company for the Year Ended 31st March 2021, which are set out on pages 12 to 20.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity is required by company law to prepare accrued accounts and I am qualified to undertake the examination by being a qualified member of The Institute of Chartered Accountants in England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act ;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, except as disclosed below, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements
- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006, ; and
 - with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



EL Anderson MA FCA CTA
Community Accountancy Service Ltd
The Grange, Pilgrim Drive
Beswick, Manchester, M11 3TQ

Date: 30-11-2021

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STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME
AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2021

		Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
INCOME FROM:					
Donations		-	-	-	200
Charitable Activities	(5)	21,980	81,987	103,967	134,173
Investment Income		90	-	90	465
TOTAL		<u>22,070</u>	<u>81,987</u>	<u>104,057</u>	<u>134,838</u>
EXPENDITURE ON:					
Charitable activities	(6)	22,913	81,872	104,785	137,028
TOTAL		<u>22,913</u>	<u>81,872</u>	<u>104,785</u>	<u>137,028</u>
Net movement in funds		(843)	115	(728)	(2,190)
Gross Transfer between funds	(14)	-	-	-	-
Reconciliation of funds					
Total funds brought forward	(14)	96,115	878	96,993	99,183
Total funds carried forward	(14)	<u>95,272</u>	<u>993</u>	<u>96,265</u>	<u>96,993</u>

The statement of financial activities includes all gains and losses in the year. All incoming resources, and resources expended derive from continuing activities.

The notes on pages 15 to 20 form part of these accounts.

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BALANCE SHEET AS AT 31 MARCH 2021

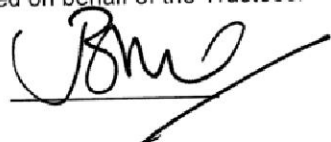
Reg. co.no. 06729806

	Notes	£	2021	£	2020	£
FIXED ASSETS	(10)					
Tangible Fixed Assets				470		909
CURRENT ASSETS						
Debtors	(11)	4,431			963	
Cash Deposits		76,000			76,000	
Cash at Bank and in Hand		35,357			24,687	
		<u>115,788</u>			<u>101,650</u>	
CREDITORS:						
Amounts falling due within one year	(12)	<u>(19,993)</u>			<u>(5,566)</u>	
NET CURRENT ASSETS				95,795		96,084
TOTAL NET ASSETS				<u>96,265</u>		<u>96,993</u>
THE FUNDS OF THE CHARITY						
Unrestricted Funds	(14)			95,272		96,115
Restricted Funds	(14)			993		878
Total Charity Funds				<u>96,265</u>		<u>96,993</u>

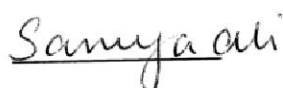
For the year in question the company was entitled to the exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

- The members have not required The company to obtain an audit of its accounts for the year in question in accordance with section 476.
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

Approved on behalf of the Trustees:



Dr Jaswinder Bamrah (Trustee)



Dr Saniya Ali (Trustee)

Date: 30 November 2021

The notes on pages 15 to 20 form part of these accounts.

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STATEMENT OF CASH FLOWS FOR THE YEAR ENDING 31ST MARCH 2021

**RECONCILIATION OF NET MOVEMENT IN FUNDS TO NET CASH FLOW
FROM OPERATING ACTIVITIES**

	2021	2020
	£	£
Net movement in funds	(728)	(2,190)
Add back depreciation	439	440
Deduct investment income	(90)	(465)
Decrease/(increase) in debtors	(3,468)	4,793
Increase/(decrease) in creditors	14,427	(1,652)
Net cash used in operating activities	<u>10,580</u>	<u>926</u>
Cash flows from investment activities:		
Interest	90	465
Purchase of fixed assets	-	(1,348)
Net cash provided by investing activities	<u>90</u>	<u>(883)</u>
 Increase/(decrease) in cash and cash equivalents during the year	 10,670	 43
 Cash and cash equivalents brought forward	 100,687	 100,644
Cash and cash equivalents carried forward	<u><u>111,357</u></u>	<u><u>100,687</u></u>

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

1. ACCOUNTING POLICIES**(a) Basis of preparation and assessment of going concern**

The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in January 2019 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern, having regard to funding secured for 2021/22.

(b) Funds structure

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. There is one restricted fund at the year end.

Unrestricted income funds comprise those funds which the trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the trustees, at their discretion have created a fund for a specific purpose.

Further details of each fund are disclosed in note 14.

(c) Income recognition

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that those conditions will be fulfilled in the reporting period.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

(d) Expenditure Recognition

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings. For more information on this attribution refer to note (f) below.

(e) Irrecoverable VAT

Irrecoverable VAT is charged against the expenditure heading for which it was incurred.

(f) Allocation of support and governance costs

Support costs have been allocated between governance costs and other support costs. Governance costs comprise all costs involving the public accountability of the charity and its compliance with regulation and good practice. These costs include costs related to independent examination and legal fees together with an apportionment of overhead and support costs.

Governance costs and support costs relating to charitable activities have been apportioned based on staff time and facilities used in each activity.

The allocation of support and governance costs is analysed in note 7.

(g) Charitable Activities

Costs of charitable activities include governance costs and an apportionment of support costs as shown in Note 6.

LMCP CARE LINK

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

(h) Tangible fixed assets and depreciation

Fixed assets are included in the accounts at net book value. Additions of a single item or a group of similar assets exceeding £500, are capitalised at cost (valuation for donated assets).

Depreciation is provided to write off the cost less the estimated residual value of tangible fixed assets over their estimated useful lives as follows Computers and Equipment 33 1/3% on cost

(i) Taxation

The organisation is exempt from income tax by reason of its charitable status. Income tax suffered on investment income is reclaimed in full. The Charity is not registered for VAT.

(j) Pensions

The charity administers contributions to a pension scheme, that is auto-enrolment compliant. Contributions are charged to expenditure as they fall due. The charity has no liability beyond making its contributions and paying across the deductions for the employee's contributions.

(k) Contingent liabilities

A contingent liability is identified and disclosed for those transactions resulting from a possible obligation which will only be confirmed by the occurrence of one or more uncertain future events not wholly within the trustees' control.

(l) Amounts Due Under Operating Leases

Rentals are charged to income and expenditure as they fall due.

(m) Debtors - Trade and other debtors are recognised at settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.**(n) Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.****2 INCOME**

This represents grants, contracts, service level agreements and sundry income receivable for the provision of care and social welfare services.

3 NET INCOME FOR THE YEAR

This is stated after charging:
Depreciation - owned assets
Independent Examination
Other financial Services

	2021 £	2020 £
Depreciation - owned assets	439	440
Independent Examination	882	882
Other financial Services	890	890

4 TAX ON SURPLUS ON ORDINARY ACTIVITIES

-

5 INCOME FROM CHARITABLE ACTIVITIES	Unrestricted Funds £	Restricted Funds £	Total 2021 £	Unrestricted Funds £	Restricted Funds £	Total 2020 £
Carers Manchester Contact Point	-	22,890	22,890	-	-	-
Our Manchester	-	40,720	40,720	-	81,440	81,440
Central Mcr Carers Locality Partnership	-	8,333	8,333	-	-	-
DCMS - Community Match Challenge	-	10,044	10,044	-	-	-
Lloyds Foundation (£13,750 deferred)	6,250	-	6,250	-	-	-
Trafford Age UK (Information & Advice)	12,750	-	12,750	17,000	-	17,000
Trafford Winter Resilience	-	-	-	-	3,183	3,183
Trafford Age UK (MAPLE)	-	-	-	-	14,500	14,500
Tuition Fees, Training & Placements	880	-	880	5,600	-	5,600
Trafford Drop In	-	-	-	120	-	120
Research	2,100	-	2,100	3,955	-	3,955
Workshops	-	-	-	8,375	-	8,375
Total	21,980	81,987	103,967	35,050	99,123	134,173

LMCP CARELINK

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (cont...)

6 EXPENDITURE ON CHARITABLE ACTIVITIES

	Tuition & Other Services £	Information, Advice & Outreach Support £	Total 2021 £
Employment Costs	1,402	88,643	90,045
Diabetes Project & Drop In Expenses	-	144	144
Publications & Subscriptions	4	86	90
Marketing & Publicity	-	900	900
Support Costs	2,467	10,257	12,724
Governance Costs	38	844	882
	<u>3,911</u>	<u>100,874</u>	<u>104,785</u>
Restricted Funds	-	81,872	81,872
Unrestricted Funds	<u>3,911</u>	<u>19,002</u>	<u>22,913</u>
	<u>3,911</u>	<u>100,874</u>	<u>104,785</u>
Previous Year:			Total 2020 £
Employment Costs	9,040	100,979	110,019
Diabetes Project & Drop In Expenses	335	120	455
Refreshments	-	658	658
Trip, Travel & Transport	-	303	303
Room Hire	(28)	3,540	3,512
Publications & Subscriptions	18	112	130
Marketing & Publicity	-	1,318	1,318
Training	226	-	226
Resources	22	-	22
Support Costs	5,921	9,582	15,503
Governance Costs	427	4,455	4,882
	<u>15,961</u>	<u>121,067</u>	<u>137,028</u>
Restricted Funds		104,067	104,067
Unrestricted Funds	<u>15,961</u>	<u>17,000</u>	<u>32,961</u>
	<u>15,961</u>	<u>121,067</u>	<u>137,028</u>

7 ALLOCATION OF GOVERNANCE AND SUPPORT COSTS

	General Support £	Governance £	Total 2021 £	General Support £	Governance £	Total 2020 £
Trustee Remuneration	-	-	-	-	4,000	4,000
Printing, Post & Stationery	47	-	47	845	-	845
Use of Premises	10,880	-	10,880	10,880	-	10,880
Telephone & Internet	(801)	-	(801)	1,181	-	1,181
Sundry	66	-	66	93	-	93
Web & IT Costs	242	-	242	192	-	192
Insurance	987	-	987	982	-	982
Depreciation	439	-	439	440	-	440
Payroll Costs	864	-	864	890	-	890
Accountancy	-	882	882	-	882	882
	<u>12,724</u>	<u>882</u>	<u>13,606</u>	<u>15,503</u>	<u>4,882</u>	<u>20,385</u>

Remuneration of a trustee is permitted under the Memorandum of Association Section 5a(ii), whereby a director may enter into a contract for the supply of goods and services to the charity where that is in accordance with and subject to S73A of the Charities Act 1993.

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

8 STAFF COSTS

Staff costs were as follows:

	2021	2020
	£	£
Wages and Salaries	87,853	104,125
Redundancy Costs	-	778
Social Security Costs	420	3,035
Pension Costs	1,772	2,081
	<u>90,045</u>	<u>110,019</u>

The charity considers its key management personnel comprises the Chair and senior managers. The total employment benefits, including employer pension contributions of the key management personnel was £ 20,429 (previous year: £ 33,544). No employees has benefits in excess of £60,000 (2020: none).

During the year the charity employed 8 people part-time.

The average number of employees, calculated on the basis of full time equivalents, was as follows:

Services	3	3
Management	1	1
	<u>4</u>	<u>4</u>

9 TRUSTEES REMUNERATION AND RELATED PARTY TRANSACTIONS

Other than disclosed below no members of the management committee received any remuneration or travel costs during the year. No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year (2020 - £4,000).

10 TANGIBLE FIXED ASSETS

	Computer & Other Equipment	Total
	£	£
<u>COST</u>		
As at 1 April 2020	3,395	3,395
Additions	-	-
Disposals	-	-
As At 31 March 2021	<u>3,395</u>	<u>3,395</u>
<u>DEPRECIATION</u>		
As at 1 April 2020	2,486	2,486
Charge for the Year	439	439
Disposals	-	-
As At 31 March 2021	<u>2,925</u>	<u>2,925</u>
NET BOOK VALUE at 31st March 2021	<u>470</u>	<u>470</u>
NET BOOK VALUE at 31st March 2020	<u>909</u>	<u>909</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

11 DEBTORS	2021	2020
	£	£
Other Debtors	3,333	-
Prepayments	1,098	963
	<u>4,431</u>	<u>963</u>
Restricted	3,333	-
Unrestricted	1,098	963
	<u>4,431</u>	<u>963</u>

12 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	2021	2020
	£	£
Other Creditors	361	1,825
Deferred Income	18,750	-
Accruals	882	3,741
	<u>19,993</u>	<u>5,566</u>
Restricted	18,750	518
Unrestricted	1,243	5,048
	<u>19,993</u>	<u>5,566</u>

13 DEFERRED INCOME	2021	2020
	£	£
Balance Brought Forward	-	3,183
Released during the year	-	(3,183)
Deferred during the year	18,750	-
Balance Carried Forward	<u>18,750</u>	<u>-</u>

Deferred income comprises grants paid in advance.

14 ANALYSIS OF CHARITABLE FUNDS	Balance 1 April 2020	Incoming	Transfers	Outgoing	Balance 31 March 2021
	£	£	£	£	£
Restricted Funds					
Carers Mcr Contact Point	-	22,890		(22,890)	-
Our Manchester	-	40,720		(40,720)	-
C Mcr Carers Locality Partnership	-	8,333		(8,333)	-
DCMS Community Match Challenge	-	10,044		(9,929)	115
NHS North West -Diabetes Work	878	-		-	878
	<u>878</u>	<u>81,987</u>	<u>-</u>	<u>(81,872)</u>	<u>993</u>
Unrestricted Funds					
General Funds	96,115	22,070		(22,913)	95,272
	<u>96,115</u>	<u>22,070</u>	<u>-</u>	<u>(22,913)</u>	<u>95,272</u>
Total Funds	<u>96,993</u>	<u>104,057</u>	<u>-</u>	<u>(104,785)</u>	<u>96,265</u>

Previous Year	Balance 1 April 2019	Incoming	Transfers	Outgoing	Balance 31 March 2020
	£	£	£	£	£
Restricted Funds					
Our Manchester	1,279	81,440		(82,719)	-
Trafford - Age UK	-	14,500		(14,500)	-
Trafford - Winter Resilience	-	3,183		(3,183)	-
NHS North West -Diabetes Work	4,543	-		(3,665)	878
	<u>5,822</u>	<u>99,123</u>	<u>-</u>	<u>(104,067)</u>	<u>878</u>
Unrestricted Funds					
General Funds	93,361	35,715		(32,961)	96,115
	<u>93,361</u>	<u>35,715</u>	<u>-</u>	<u>(32,961)</u>	<u>96,115</u>
Total Funds	<u>99,183</u>	<u>134,838</u>	<u>-</u>	<u>(137,028)</u>	<u>96,993</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

15 ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Restricted Funds	2021
	£	£	£
Fixed Assets	470	-	470
Current Assets	114,402	1,386	115,788
Current Liabilities	(19,600)	(393)	(19,993)
Net Assets at 31 March	95,272	993	96,265

	General Funds	Restricted Funds	2020
	£	£	£
Fixed Assets	909	-	909
Current Assets	100,254	1,396	101,650
Current Liabilities	(5,048)	(518)	(5,566)
Net Assets at 31 March	96,115	878	96,993

16 CONTROLLING PARTIES

The company is under the joint control of the board of voluntary trustees named on Page 1.

17 FINANCIAL INSTRUMENTS

The charity only has financial assets and liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised on a transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at an amortised cost using the effective interest method.

18 POST BALANCE SHEET EVENTS & GOING CONCERN

The trustees consider that there are no significant post balance sheet events that impact on the financial statements as presented.

The charity continues to adapt to work within the constraints of available funding.