

THE FURNITURE HELPLINE

England & Wales · Charity number 1128070

Details

Status	Registered
Legal form	Charitable company
Company number	06751264
Registered	2009-02-16
Register	View on the Charity Commission register

Contact

Address	The Furniture Helpline Passfield Business Centre Lynchborough Road Passfield Liphook Hampshir
Phone	01420489000
Email	info@fhl.org.uk
Website	www.furniturehelpline.co.uk

Activities

Objects: 1 THE RELIEF OF FINANCIAL HARDSHIP, EITHER GENERALLY OR INDIVIDUALLY BY MAKING GRANTS OF MONEY OR PROVIDING OR PAYING FOR ITEMS, SERVICES OR FACILITIES.2 THE CONSERVATION AND PROTECTION OF THE ENVIRONMENT FOR THE PUBLIC BENEFIT IN PARTICULAR BUT NOT EXCLUSIVELY THROUGH RE-CYCLING FURNITURE, APPLIANCES AND OTHER HOUSEHOLD ITEMS.3 THE RELIEF OF UNEMPLOYMENT FOR THE BENEFIT OF THE PUBLIC IN SUCH WAYS AS MAY BE THOUGH FIT, INCLUDING ASSISTANCE TO FIND EMPLOYMENT.4 THE FURTHERANCE OF SUCH OTHER CHARITABLE PURPOSES AS THE TRUSTEES MAY FROM TIME TO TIME DETERMINE.

Activities: Furniture Helpline is a community reuse charity. We collect good quality donated furniture, household and white goods and provide them free or at low cost to people in need, on low incomes, in crisis and the general public. Wherever possible we repair, refurbish and recycle. FHL welcomes people to join the team and offers active, interesting and skilled work for volunteers and trainees.

Classification

- **How:** Provides Services
- **What:** Education/training, The Prevention Or Relief Of Poverty, Environment/conservation/heritage, Economic/community Development/employment
- **Who:** Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** UNDEFINED. IN PRACTICE, LOCAL
- Hampshire
- Surrey
- West Sussex

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£229,348	£199,366	-	-
2024-03-31	£192,161	£177,369	-	-
2023-03-31	£187,355	£176,110	-	-
2022-03-31	£171,035	£201,013	-	-
2021-03-31	£278,308	£179,389	-	-

Trustees

Name	Role	Appointed
John Pidgeon	Chair	2014-12-18
ELIZABETH AUDREY CARTWRIGHT OBE		2011-06-20
Geoffrey Gransden Martin		
Janice Elizabeth Roberts		2021-07-08
Peter Hugh Miles Robinson		2023-08-12
Simon Allister Nardecchia		2024-08-01

THE FURNITURE HELPLINE

England & Wales - Charity number 1128070

Accounts

REGISTERED COMPANY NUMBER: 06751264 (England and Wales)
REGISTERED CHARITY NUMBER: 1128070

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025
FOR
THE FURNITURE HELPLINE**

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

THE FURNITURE HELPLINE
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FOR THE YEAR ENDED 31 March 2025

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**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1st January 2019).

We continue to monitor a year-on-year increase in demand for our charitable services and we are very pleased to report that we are able to meet these needs promptly.

Our supply of much needed good quality furniture, which is given freely to the most financially vulnerable members of the community, comes largely from our bulky waste collection routes which we operate on behalf of Guildford and Waverley Borough Councils.

Our commitment to recycling and reusing good quality items from these collection routes means that we have been able to keep up with the increased demand.

We also supply new kitchen appliances and beds on behalf of East Hampshire District Council.

This year has been challenging in terms of staffing levels and vehicle breakdowns, but thanks to our motivated and driven staff and volunteers we have risen to it and were even able to expand our service to include parts of Surrey we hadn't previously serviced.

The commercial income generated by our waste collection work enables us to fund our charitable work in a coverage area of nearly 600 square miles, covering parts of Surrey, Hampshire and West Sussex. We maintain sensible reserves and as always, we are profoundly grateful for the ongoing support of Guildford and Waverley Borough Councils, East Hampshire District Council, Hampshire County Council, and all the generous members of our community who provide furniture donations.

We were very grateful to receive ongoing grant funding from The National Lottery Community Fund to support our Grow Fresh Project - where we teach people how to grow food in containers. This has been a very popular local project, run with users of the local food bank, socially isolated residents, and those experiencing food poverty but not currently using the food bank. In addition we received £20,000 from The National Lottery Community Fund to purchase a new lorry.

We were very grateful to receive £5,000 from The Albert Hunt Trust to support our operational expenses, and £10,000 from Hampshire County Council's Household Support Fund for the provision of essential kitchen appliances and furniture for financially vulnerable residents in Hampshire.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The relief of financial hardship, either generally or individually by providing or paying for items, services or facilities.

The conservation and protection of the environment for the public benefit in particular, but not exclusively, through recycling or reusing furniture, appliances and other household items.

The relief of unemployment for the benefit of the public in such ways as may be thought fit, including training or assistance to find employment.

The furtherance of such other charitable purposes as the trustees may from time to time determine.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2025**

OBJECTIVES AND ACTIVITIES

Significant activities

- Sale of discounted furniture, electrical appliances, and other household items to families and individuals in financial crisis or on low incomes.
- Supply of furniture and electrical appliances to families and individuals in financial crisis or on low incomes, free of charge to the recipients through referral schemes.
- Sale of donated items of furniture and household sundries through Furniture Helpline's shop.
- Collection of furniture donations for the purposes of recycling and reuse.
- Recruitment and training of volunteers.
- Providing community facilities and activities.
- Collection and recycling of bulky household waste on behalf of Guildford and Waverley Borough Councils.

Public benefit

The Trustees of The Furniture Helpline annually review the aims, objectives and activities of the charity. This review process looks at what has been achieved and the outcome of their work and activities over the past 12 months. The review considers the success of key activities and the benefits they have brought to people which the charity was formed to help.

The Trustees have referred to guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives, and in planning future activities. In particular, the Trustees have considered how planned activities will contribute to the aims and objectives they have set.

ACHIEVEMENTS AND PERFORMANCE

Furniture donated and delivered

- Delivered 535 (2024 : 521) items of furniture to 458 (2024 : 441) customers in financial crisis
- Received 150 (2024 : 132) items of donated furniture from 121 (2024 : 114) donors

Total incoming resources were £229,348 (2024 : £192,161).

Grants and donations amounted to £70,304 compared with £53,495 in 2024.

Furniture sales including supply of essential white goods increased to £42,291 (2024 : £25,220). Bulky waste also increased to £114,583 (2024 : £112,646)

Crisis Furniture Fund

The Fund is used to provide free essential furniture and kitchen appliances to individuals or families who are being rehoused, often far from their home areas and at short notice, into accommodation with no furniture or kitchen appliances. Alternatively they may have suddenly found themselves in a situation where they are unable to afford essential items like beds.

The main causes for referrals to our Crisis Fund are domestic abuse and homelessness. Most of the families who received free furniture were referred to Furniture Helpline by agencies who work directly with residents in crisis situations.

Bulky Waste Collection Service

Furniture Helpline collects household bulky waste items from homes within Guildford and Waverley boroughs.

Furniture Helpline endeavours to recycle or reuse as much of this waste as possible. Although the majority of items people are disposing of are damaged, the charity still managed to recycle 12% by weight (2024 : 15%), with the remainder being recycled by our commercial partners.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2025**

FINANCIAL REVIEW

Donors

The trustees would like to thank the donors who make important contributions to Furniture Helpline. Much of the charity's activities depend on their support.

Full financial information is available on pages 6 to 18.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Furniture Helpline is a charitable company limited by guarantee, incorporated on 17th November 2008 (reg. no. 6751264) and registered as a charity on 16th February 2009 (registration no. 1128070). The company's Memorandum of Association established the objects and powers of the charitable company, which is governed under its Articles of Association. The directors of the company are trustees for the purposes of charity law. The Board has overall responsibility for policy, for finance and the provision of facilities needed to enable Furniture Helpline to fulfil its objects.

Induction and training of new trustees

The method of appointment of Trustees is by application/recommendation and subsequent interview by members of the Board and, if applicable, appointment at a subsequent meeting. Members are appointed to use their skills and experience and thus no specific induction training is required. However, new members are directed to the guidance available on the Charity Commission website regarding their role as a Trustee.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06751264 (England and Wales)

Registered Charity number

1128070

Registered office

Passfield Business Centre
Lynchborough Road
Liphook
Hampshire
GU30 7SB

Trustees

Mr M F Cartwright (resigned 1.8.24)
Mrs E A Cartwright OBE
Mr G G Martin
Dr J Pidgeon
Ms J E Roberts
Mr P H M Robinson
Mr S A Nardecchia (appointed 1.8.24)

Company Secretary

Mr D George

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2025**

REFERENCE AND ADMINISTRATIVE DETAILS

Independent Examiner

S E Moore FCCA
Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Approved by order of the board of trustees on 18 December 2025 and signed on its behalf by:

Dr J Pidgeon - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE FURNITURE HELPLINE**

Independent examiner's report to the trustees of The Furniture Helpline ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

S E Moore FCCA
The Association of Chartered Certified Accountants

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

18 December 2025

THE FURNITURE HELPLINE

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 March 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		5,763	64,541	70,304	53,496
Other trading activities	2	157,056	-	157,056	137,981
Investment income	3	1,988	-	1,988	684
Total		<u>164,807</u>	<u>64,541</u>	<u>229,348</u>	<u>192,161</u>
EXPENDITURE ON					
Raising funds					
Other trading activities		<u>140,856</u>	<u>44,133</u>	<u>184,989</u>	<u>166,768</u>
		140,856	44,133	184,989	166,768
Charitable activities					
Governance		1,269	-	1,269	1,250
Support costs		7,107	-	7,107	7,614
Other		<u>5,689</u>	<u>312</u>	<u>6,001</u>	<u>1,737</u>
Total		<u>154,921</u>	<u>44,445</u>	<u>199,366</u>	<u>177,369</u>
NET INCOME		9,886	20,096	29,982	14,792
Transfers between funds	13	<u>20,000</u>	<u>(20,000)</u>	<u>-</u>	<u>-</u>
Net movement in funds		29,886	96	29,982	14,792
RECONCILIATION OF FUNDS					
Total funds brought forward		73,065	23,473	96,538	81,746
TOTAL FUNDS CARRIED FORWARD		<u>102,951</u>	<u>23,569</u>	<u>126,520</u>	<u>96,538</u>

The notes form part of these financial statements

BALANCE SHEET
31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
FIXED ASSETS					
Tangible assets	8	16,312	934	17,246	1,497
CURRENT ASSETS					
Stocks	9	1,727	-	1,727	1,604
Debtors	10	8,571	70	8,641	3,013
Cash at bank and in hand		88,278	22,802	111,080	100,359
		<u>98,576</u>	<u>22,872</u>	<u>121,448</u>	<u>104,976</u>
CREDITORS					
Amounts falling due within one year	11	(11,937)	(237)	(12,174)	(9,935)
NET CURRENT ASSETS		<u>86,639</u>	<u>22,635</u>	<u>109,274</u>	<u>95,041</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		102,951	23,569	126,520	96,538
NET ASSETS FUNDS	13	<u>102,951</u>	<u>23,569</u>	<u>126,520</u>	<u>96,538</u>
Unrestricted funds				102,951	73,065
Restricted funds				<u>23,569</u>	<u>23,473</u>
TOTAL FUNDS				<u>126,520</u>	<u>96,538</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

BALANCE SHEET - continued
31 March 2025

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 18 December 2025 and were signed on its behalf by:

Dr J Pidgeon - Trustee

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds. It is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant & Machinery	- 25% on reducing balance
Motor vehicles	- 25% on cost
Computer equipment	- 33% on cost

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

2. OTHER TRADING ACTIVITIES

	2025	2024
	£	£
Furniture sales	42,291	25,220
Bulky waste collection	114,583	112,646
Other income	83	42
Grow your own sales	99	73
	<u>157,056</u>	<u>137,981</u>

3. INVESTMENT INCOME

	2025	2024
	£	£
Deposit account interest	<u>1,988</u>	<u>684</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation - owned assets	6,001	833
Other operating leases	2,522	2,459
Deficit on disposal of fixed assets	<u>-</u>	<u>904</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2025	2024
Administration and support	<u>5</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

7. ANALYSIS TO THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	10,056	43,440	53,496
Other trading activities	137,981	-	137,981
Investment income	<u>684</u>	<u>-</u>	<u>684</u>
Total	<u>148,721</u>	<u>43,440</u>	<u>192,161</u>
EXPENDITURE ON			
Raising funds			
Other trading activities	<u>134,822</u>	<u>31,946</u>	<u>166,768</u>
	134,822	31,946	166,768
Charitable activities			
Governance	1,250	-	1,250
Support costs	7,614	-	7,614
Other	<u>1,155</u>	<u>582</u>	<u>1,737</u>
Total	<u>144,841</u>	<u>32,528</u>	<u>177,369</u>
NET INCOME	3,880	10,912	14,792
Transfers between funds	<u>703</u>	<u>(703)</u>	<u>-</u>
Net movement in funds	4,583	10,209	14,792
RECONCILIATION OF FUNDS			
Total funds brought forward	68,482	13,264	81,746
TOTAL FUNDS CARRIED FORWARD	<u><u>73,065</u></u>	<u><u>23,473</u></u>	<u><u>96,538</u></u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

8. TANGIBLE FIXED ASSETS

	Plant & Machinery £	Motor vehicles £	Computer equipment £	Totals £
COST				
At 1 April 2024	2,954	-	1,251	4,205
Additions	-	21,750	-	21,750
At 31 March 2025	<u>2,954</u>	<u>21,750</u>	<u>1,251</u>	<u>25,955</u>
DEPRECIATION				
At 1 April 2024	1,708	-	1,000	2,708
Charge for year	312	5,438	251	6,001
At 31 March 2025	<u>2,020</u>	<u>5,438</u>	<u>1,251</u>	<u>8,709</u>
NET BOOK VALUE				
At 31 March 2025	<u>934</u>	<u>16,312</u>	<u>-</u>	<u>17,246</u>
At 31 March 2024	<u>1,246</u>	<u>-</u>	<u>251</u>	<u>1,497</u>

9. STOCKS

	2025 £	2024 £
Stocks	<u>1,727</u>	<u>1,604</u>

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade debtors	6,373	1,360
Other debtors	428	-
VAT	634	321
Prepayments	<u>1,206</u>	<u>1,332</u>
	<u>8,641</u>	<u>3,013</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade creditors	2,987	2,085
Social security and other taxes	1,894	2,128
VAT	5,341	3,923
Other creditors	752	599
Accrued expenses	1,200	1,200
	<u>12,174</u>	<u>9,935</u>

12. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2025	2024
	£	£
Within one year	<u>2,340</u>	<u>1,720</u>

The lease commitment relates to the total rentals payable to the end of the lease term but not provided for in the balance sheet.

13. MOVEMENT IN FUNDS

	At 1.4.24	Net movement in funds	Transfers between funds	At 31.3.25
	£	£	£	£
Unrestricted funds				
General fund	53,065	9,886	22,130	85,081
Electricals	<u>20,000</u>	<u>-</u>	<u>(2,130)</u>	<u>17,870</u>
	73,065	9,886	20,000	102,951
Restricted funds				
Crisis fund	9,925	(2,630)	-	7,295
EHDC Upcycling Grant	1,246	(312)	-	934
Grow Your Own	12,302	3,038	-	15,340
Lorry grant	<u>-</u>	<u>20,000</u>	<u>(20,000)</u>	<u>-</u>
	23,473	20,096	(20,000)	23,569
TOTAL FUNDS	<u>96,538</u>	<u>29,982</u>	<u>-</u>	<u>126,520</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

13. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	164,807	(154,921)	9,886
Restricted funds			
Crisis fund	10,000	(12,630)	(2,630)
EHDC Upcycling Grant	-	(312)	(312)
Grow Your Own	34,541	(31,503)	3,038
Lorry grant	20,000	-	20,000
	<u>64,541</u>	<u>(44,445)</u>	<u>20,096</u>
TOTAL FUNDS	<u>229,348</u>	<u>(199,366)</u>	<u>29,982</u>

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	62,030	(9,668)	703	53,065
Electricals	<u>6,452</u>	<u>13,548</u>	<u>-</u>	<u>20,000</u>
	68,482	3,880	703	73,065
Restricted funds				
Crisis fund	1,446	8,479	-	9,925
EHDC Upcycling Grant	2,531	(582)	(703)	1,246
Grow Your Own	<u>9,287</u>	<u>3,015</u>	<u>-</u>	<u>12,302</u>
	<u>13,264</u>	<u>10,912</u>	<u>(703)</u>	<u>23,473</u>
TOTAL FUNDS	<u>81,746</u>	<u>14,792</u>	<u>-</u>	<u>96,538</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

13. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	138,721	(148,389)	(9,668)
Electricals	10,000	3,548	13,548
	<u>148,721</u>	<u>(144,841)</u>	<u>3,880</u>
Restricted funds			
Crisis fund	10,000	(1,521)	8,479
EHDC Upcycling Grant	-	(582)	(582)
Grow Your Own	33,440	(30,425)	3,015
	<u>43,440</u>	<u>(32,528)</u>	<u>10,912</u>
TOTAL FUNDS	<u>192,161</u>	<u>(177,369)</u>	<u>14,792</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	62,030	218	22,833	85,081
Electricals	6,452	13,548	(2,130)	17,870
	<u>68,482</u>	<u>13,766</u>	<u>20,703</u>	<u>102,951</u>
Restricted funds				
Crisis fund	1,446	5,849	-	7,295
EHDC Upcycling Grant	2,531	(894)	(703)	934
Grow Your Own	9,287	6,053	-	15,340
Lorry grant	-	20,000	(20,000)	-
	<u>13,264</u>	<u>31,008</u>	<u>(20,703)</u>	<u>23,569</u>
TOTAL FUNDS	<u>81,746</u>	<u>44,774</u>	<u>-</u>	<u>126,520</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2025**

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	303,528	(303,310)	218
Electricals	10,000	3,548	13,548
	<u>313,528</u>	<u>(299,762)</u>	<u>13,766</u>
Restricted funds			
Crisis fund	20,000	(14,151)	5,849
EHDC Upcycling Grant	-	(894)	(894)
Grow Your Own	67,981	(61,928)	6,053
Lorry grant	20,000	-	20,000
	<u>107,981</u>	<u>(76,973)</u>	<u>31,008</u>
TOTAL FUNDS	<u><u>421,509</u></u>	<u><u>(376,735)</u></u>	<u><u>44,774</u></u>

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.

THE FURNITURE HELPLINE

England & Wales - Charity number 1128070

Accounts

REGISTERED COMPANY NUMBER: 06751264 (England and Wales)
REGISTERED CHARITY NUMBER: 1128070

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024
FOR
THE FURNITURE HELPLINE

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

THE FURNITURE HELPLINE
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FOR THE YEAR ENDED 31 MARCH 2024

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REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1st January 2019).

This year showed a continuation of the steep increase in demand for our charitable services, with a notable growth in demand from asylum seekers who have been housed in the area. It is fair to say that demand for free furniture has somewhat outstripped supply, as volumes of furniture donations from the public and recycled furniture from our bulky waste routes have not been able to keep pace with social need.

The increase in charitable work (and consequent expense) continues to be supported almost exclusively by our bulky waste collections, with the help of some generous grants for which we are extremely grateful.

We continued to provide a prompt and efficient service to Guildford and Waverley Borough Councils and we are always keen to explore all avenues of expansion, including new waste collection routes and alternative revenue streams.

Thanks to the generous grant from the National Lottery Community Fund, we continue to run our successful food project from our shop in Bordon's Forest Shopping Centre. The funding enables us to distribute free vegetable seeds and growing media to vulnerable or isolated members of the community and provide lessons in food sustainability to users of the local food bank.

We were grateful to receive a grant of £10,000 towards the Crisis Fund from Hampshire County Council. We also received further funding of £33,440 from the National Lottery's Community Fund to support the Furniture Helpline to continue to deliver its community vegetable growing project.

OBJECTIVES AND ACTIVITIES

Objectives and aims

- The relief of financial hardship, either generally or individually by providing or paying for items, services or facilities.
- The conservation and protection of the environment for the public benefit in particular, but not exclusively, through recycling or reusing furniture, appliances and other household items.
- The relief of unemployment for the benefit of the public in such ways as may be thought fit, including training or assistance to find employment.
- The furtherance of such other charitable purposes as the trustees may from time to time determine.

Significant activities

- Sale of discounted furniture, electrical appliances, and other household items to families and individuals in financial crisis or on low incomes.
- Supply of furniture and electrical appliances to families and individuals in financial crisis or on low incomes, free of charge to the recipients through referral schemes.
- Sale of donated items of furniture and household sundries through Furniture Helpline's shop.
- Distribution of surplus food to the local community through partnership with the local foodbank.
- Collection of furniture donations for the purposes of recycling and reuse.
- Recruitment and training of volunteers.
- Providing community facilities and activities.
- Collection and recycling of bulky household waste on behalf of Guildford and Waverley Borough Councils.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

ACHIEVEMENT AND PERFORMANCE

Furniture donated and delivered

- Delivered 521 (2023 : 601) items of furniture to 401 (2023 : 473) customers in financial crisis
- Received 132 (2023 : 193) items of donated furniture from 114 (2023 : 163) donors

Most of our customers are on low incomes or in financial crisis, and the bulk of our furniture is given away free of charge to these vulnerable residents.

Our furniture stocks come from generous donations from the public, and from our bulky waste recycling work.

Furniture retrieved from bulky waste is cleaned and repaired where necessary to make it suitable for rehoming.

Total incoming resources were £192,161 (2023 : £187,355).

Grants and donations amounted to £53,495 compared with £35,900 in 2023.

Furniture sales including supply of essential white goods decreased to £25,221 (2023 : £42,701). Bulky waste however increased to £112,646 (2023 : £108,616)

Furniture Helpline assists residents of Hampshire, parts of West Sussex, and Waverley and Guildford boroughs.

Crisis Furniture Fund

The Fund is used to provide free essential furniture and kitchen appliances to individuals or families who are being housed, often far from their home areas and at short notice, into accommodation with no furniture or kitchen appliances. Alternatively they may have suddenly found themselves in a situation where they are unable to afford essential items like beds.

The main causes for referrals to our Crisis Fund are domestic abuse and homelessness.

Most of the families who received free furniture were referred to Furniture Helpline by agencies who work directly with residents in crisis situations.

Bulky Waste Collection Service

Furniture Helpline collects household bulky waste items from homes within Guildford and Waverley boroughs.

Furniture Helpline endeavours to recycle or reuse as much of this waste as possible. Although the majority of items people are disposing of are damaged, the charity still managed to recycle 15% by weight (2023 : 18%), with the remainder being recycled by our commercial partners.

FINANCIAL REVIEW

Donors

The trustees would like to thank the donors who make important contributions to Furniture Helpline. Much of the charity's activities depend on their support.

Full financial information is available on pages 6 to 18.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Furniture Helpline is a charitable company limited by guarantee, incorporated on 17th November 2008 (reg. no. 6751264) and registered as a charity on 16th February 2009 (registration no. 1128070). The company's Memorandum of Association established the objects and powers of the charitable company, which is governed under its Articles of Association. The directors of the company are trustees for the purposes of charity law. The Board has overall responsibility for policy, for finance and the provision of facilities needed to enable Furniture Helpline to fulfil its objects.

Induction and training of new trustees

The method of appointment of Trustees is by application/recommendation and subsequent interview by members of the Board and, if applicable, appointment at a subsequent meeting. Members are appointed to use their skills and experience and thus no specific induction training is required. However, new members are directed to the guidance available on the Charity Commission website regarding their role as a Trustee.

THE FURNITURE HELPLINE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Induction and training of new trustees

The method of appointment of Trustees is by application/recommendation and subsequent interview by members of the Board and, if applicable, appointment at a subsequent meeting. Members are appointed to use their skills and experience and thus no specific induction training is required. However, new members are directed to the guidance available on the Charity Commission website regarding their role as a Trustee.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06751264 (England and Wales)

Registered Charity number

1128070

Registered office

Building 51, Room 48
Whitehill & Bordon Enterprise Park
Bordon
Hampshire
GU35 0FJ

Trustees

Mr M F Cartwright (resigned 1.8.24)
E A Cartwright OBE
Mr G G Martin
Dr J Pidgeon
Mr J Golding (resigned 12.8.23)
J E Roberts
Mr P H M Robinson (appointed 12.8.23)
Mr S A Nardecchia (appointed 1.8.24)

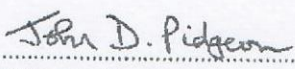
Company Secretary

Mr D George

Independent Examiner

N E Roberts FCCA
Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Approved by order of the board of trustees on~~12~~..12..~~24~~..... and signed on its behalf by:


.....
Dr J Pidgeon - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE FURNITURE HELPLINE**

Independent examiner's report to the trustees of The Furniture Helpline ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

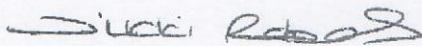
Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



N B Roberts FCCA

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Date:13/12/2024.....

THE FURNITURE HELPLINE
STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		10,055	43,440	53,495	35,900
Other trading activities	2	137,982	-	137,982	151,317
Investment income	3	684	-	684	138
Total		148,721	43,440	192,161	187,355
EXPENDITURE ON					
Raising funds					
Other trading activities		134,822	31,946	166,768	167,091
		134,822	31,946	166,768	167,091
Charitable activities					
Governance		1,250	-	1,250	1,200
Support costs		7,614	-	7,614	6,406
Other		1,155	582	1,737	1,413
Total		144,841	32,528	177,369	176,110
NET INCOME					
Transfers between funds	13	3,880	10,912	14,792	11,245
		703	(703)	-	-
Net movement in funds		4,583	10,209	14,792	11,245
RECONCILIATION OF FUNDS					
Total funds brought forward		68,482	13,264	81,746	70,501
TOTAL FUNDS CARRIED FORWARD		73,065	23,473	96,538	81,746

The notes form part of these financial statements

BALANCE SHEET
31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Tangible assets	8	251	1,246	1,497	3,658
CURRENT ASSETS					
Stocks	9	1,604	-	1,604	1,326
Debtors	10	3,013	-	3,013	2,688
Cash at bank and in hand		78,132	22,227	100,359	86,769
		<u>82,749</u>	<u>22,227</u>	<u>104,976</u>	<u>90,783</u>
CREDITORS					
Amounts falling due within one year	11	(9,935)	-	(9,935)	(12,695)
NET CURRENT ASSETS		<u>72,814</u>	<u>22,227</u>	<u>95,041</u>	<u>78,088</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>73,065</u>	<u>23,473</u>	<u>96,538</u>	<u>81,746</u>
NET ASSETS		<u>73,065</u>	<u>23,473</u>	<u>96,538</u>	<u>81,746</u>
FUNDS	13				
Unrestricted funds				73,065	68,482
Restricted funds				23,473	13,264
TOTAL FUNDS				<u>96,538</u>	<u>81,746</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

THE FURNITURE HELPLINE

BALANCE SHEET - continued
31 March 2024

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

John D. Pidgeon
Dr J Pidgeon - Trustee

The notes form part of these financial statements

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds. It is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant & Machinery	- 25% on reducing balance
Motor vehicles	- 25% on cost
Computer equipment	- 33% on cost

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

2. OTHER TRADING ACTIVITIES

	2024	2023
	£	£
Furniture sales	25,221	42,701
Bulky waste collection	112,646	108,616
Other income	42	-
Grow your own sales	73	-
	<u>137,982</u>	<u>151,317</u>

3. INVESTMENT INCOME

	2024	2023
	£	£
Deposit account interest	684	138
	<u>684</u>	<u>138</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
Depreciation - owned assets	833	1,413
Other operating leases	2,459	2,867
Deficit on disposal of fixed assets	904	-
	<u>904</u>	<u>-</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2024	2023
	5	5
Administration and support	<u>5</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

7. ANALYSIS TO THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	22,169	13,731	35,900
Other trading activities	151,317	-	151,317
Investment income	138	-	138
Total	<u>173,624</u>	<u>13,731</u>	<u>187,355</u>
EXPENDITURE ON			
Raising funds			
Other trading activities	152,821	14,270	167,091
	<u>152,821</u>	<u>14,270</u>	<u>167,091</u>
Charitable activities			
Governance	1,200	-	1,200
Support costs	6,406	-	6,406
Other	693	720	1,413
Total	<u>161,120</u>	<u>14,990</u>	<u>176,110</u>
NET INCOME/(EXPENDITURE)	12,504	(1,259)	11,245
RECONCILIATION OF FUNDS			
Total funds brought forward	55,978	14,523	70,501
TOTAL FUNDS CARRIED FORWARD	<u><u>68,482</u></u>	<u><u>13,264</u></u>	<u><u>81,746</u></u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

8. TANGIBLE FIXED ASSETS

	Plant & Machinery £	Motor vehicles £	Computer equipment £	Totals £
COST				
At 1 April 2023	2,954	9,950	1,251	14,155
Disposals	-	(9,950)	-	(9,950)
At 31 March 2024	2,954	-	1,251	4,205
DEPRECIATION				
At 1 April 2023	1,293	8,622	582	10,497
Charge for year	415	-	418	833
Eliminated on disposal	-	(8,622)	-	(8,622)
At 31 March 2024	1,708	-	1,000	2,708
NET BOOK VALUE				
At 31 March 2024	1,246	-	251	1,497
At 31 March 2023	1,661	1,328	669	3,658

9. STOCKS

	2024 £	2023 £
Stocks	1,604	1,326

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade debtors	1,360	590
VAT	321	-
Prepayments	1,332	2,098
	3,013	2,688

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade creditors	2,085	2,431
Social security and other taxes	2,128	1,846
VAT	3,923	4,089
Other creditors	599	3,229
Accrued expenses	1,200	1,100
	<u>9,935</u>	<u>12,695</u>

12. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2024	2023
	£	£
Within one year	<u>1,720</u>	<u>1,720</u>

The lease commitment relates to the total rentals payable to the end of the lease term but not provided for in the balance sheet.

13. MOVEMENT IN FUNDS

	At 1.4.23	Net movement	Transfers	At
	£	in funds	between	31.3.24
		£	funds	£
Unrestricted funds				
General fund	62,030	(9,668)	703	53,065
Electricals	6,452	13,548	-	20,000
	<u>68,482</u>	<u>3,880</u>	<u>703</u>	<u>73,065</u>
Restricted funds				
Crisis fund	1,446	8,479	-	9,925
EHDC Upcycling Grant	2,531	(582)	(703)	1,246
Grow Your Own	9,287	3,015	-	12,302
	<u>13,264</u>	<u>10,912</u>	<u>(703)</u>	<u>23,473</u>
TOTAL FUNDS	<u>81,746</u>	<u>14,792</u>	<u>-</u>	<u>96,538</u>

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

13. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	138,721	(148,389)	(9,668)
Electricals	10,000	3,548	13,548
	148,721	(144,841)	3,880
Restricted funds			
Crisis fund	10,000	(1,521)	8,479
EHDC Upcycling Grant	-	(582)	(582)
Grow Your Own	33,440	(30,425)	3,015
	43,440	(32,528)	10,912
TOTAL FUNDS	192,161	(177,369)	14,792

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	55,978	6,052	62,030
Electricals	-	6,452	6,452
	55,978	12,504	68,482
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	4,270	(4,270)	-
Crisis fund	2,742	(1,296)	1,446
Repair Cafe Funding	1,524	(1,524)	-
Men's shed	57	(57)	-
EHDC Upcycling Grant	5,930	(3,399)	2,531
Grow Your Own	-	9,287	9,287
	14,523	(1,259)	13,264
TOTAL FUNDS	70,501	11,245	81,746

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

13. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	163,624	(157,572)	6,052
Electricals	10,000	(3,548)	6,452
	<u>173,624</u>	<u>(161,120)</u>	<u>12,504</u>
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	(4,270)	(4,270)
Crisis fund	-	(1,296)	(1,296)
Repair Cafe Funding	-	(1,524)	(1,524)
Men's shed	-	(57)	(57)
EHDC Upcycling Grant	(2,679)	(720)	(3,399)
Grow Your Own	16,410	(7,123)	9,287
	<u>13,731</u>	<u>(14,990)</u>	<u>(1,259)</u>
TOTAL FUNDS	<u>187,355</u>	<u>(176,110)</u>	<u>11,245</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	55,978	(3,616)	703	53,065
Electricals	-	20,000	-	20,000
	<u>55,978</u>	<u>16,384</u>	<u>703</u>	<u>73,065</u>
Restricted funds				
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	4,270	(4,270)	-	-
Crisis fund	2,742	7,183	-	9,925
Repair Cafe Funding	1,524	(1,524)	-	-
Men's shed	57	(57)	-	-
EHDC Upcycling Grant	5,930	(3,981)	(703)	1,246
Grow Your Own	-	12,302	-	12,302
	<u>14,523</u>	<u>9,653</u>	<u>(703)</u>	<u>23,473</u>
TOTAL FUNDS	<u>70,501</u>	<u>26,037</u>	<u>-</u>	<u>96,538</u>

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	302,345	(305,961)	(3,616)
Electricals	20,000	-	20,000
	<u>322,345</u>	<u>(305,961)</u>	<u>16,384</u>
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	(4,270)	(4,270)
Crisis fund	10,000	(2,817)	7,183
Repair Cafe Funding	-	(1,524)	(1,524)
Men's shed	-	(57)	(57)
EHDC Upcycling Grant	(2,679)	(1,302)	(3,981)
Grow Your Own	49,850	(37,548)	12,302
	<u>57,171</u>	<u>(47,518)</u>	<u>9,653</u>
TOTAL FUNDS	<u>379,516</u>	<u>(353,479)</u>	<u>26,037</u>

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

THE FURNITURE HELPLINE

England & Wales - Charity number 1128070

Accounts

REGISTERED COMPANY NUMBER: 06751264 (England and Wales)
REGISTERED CHARITY NUMBER: 1128070

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023
FOR
THE FURNITURE HELPLINE**

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

THE FURNITURE HELPLINE
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FOR THE YEAR ENDED 31 MARCH 2023

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**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1st January 2019).

This year showed a continuation of the steep increase in demand for our charitable services, which began after the end of the Covid lockdowns, accelerated by the cost of living crisis and continues to grow unabated. The increase in charitable work (and consequent expense) is supported almost exclusively by our bulky waste collections, with the help of some generous grants for which we are extremely grateful.

We continued to provide a prompt and efficient service to Guildford and Waverley Borough Councils and we are always keen to explore all avenues of expansion, including new waste collection routes and alternative waste revenue streams.

Thanks to the generous grant from the National Lottery Community Fund, we are now running a food project from our shop in Bordon's Forest Shopping Centre. The funding enables us to distribute free vegetable seeds and growing media to vulnerable or isolated members of the community and provide lessons in food sustainability to users of the local food bank.

We were grateful to receive grants towards the core costs of the charity during the year amounting to £22,000 including £10,000 from the National Lottery. We also received £16,410 for the first installment of the National Lottery's Community Fund to support the Furniture Helpline to deliver a community vegetable growing project.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The relief of financial hardship, either generally or individually by providing or paying for items, services or facilities.
The conservation and protection of the environment for the public benefit in particular, but not exclusively, through recycling or reusing furniture, appliances and other household items.
The relief of unemployment for the benefit of the public in such ways as may be thought fit, including training or assistance to find employment.
The furtherance of such other charitable purposes as the trustees may from time to time determine.

Significant activities

- Sale of discounted furniture, electrical appliances, and other household items to families and individuals in financial crisis or on low incomes.
- Supply of furniture and electrical appliances to families and individuals in financial crisis or on low incomes, free of charge to the recipients through referral schemes.
- Sale of donated items of furniture and household sundries through Furniture Helpline's shop.
- Distribution of surplus food to the local community through partnership with the local foodbank.
- Collection of furniture donations for the purposes of recycling and reuse.
- Recruitment and training of volunteers.
- Providing community facilities and activities.
- Collection and recycling of bulky household waste on behalf of Guildford and Waverley Borough Councils.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023**

ACHIEVEMENT AND PERFORMANCE

Furniture donated and delivered

- Delivered 601 (2022 : 401) items of furniture to 473 (2022 : 261) customers in financial crisis
- Received 193 (2022 : 257) items of donated furniture from 163 (2022 : 203) donors

Most of our customers are on low incomes or in financial crisis, and the bulk of our furniture is given away free of charge to these vulnerable residents.

Our furniture stocks come from generous donations from the public, and from our bulky waste recycling work. In the past year we have rehomed more furniture from our bulky waste collections than we have from public donations. This is largely due to the ongoing cost of living crisis which is leading people to hang on to their serviceable furniture rather than replace it.

Furniture retrieved from bulky waste is cleaned and repaired where necessary to make it suitable for rehoming.

We have seen another significant leap in the number of people requiring our charitable assistance, and there has been a noticeable increase in demand from boroughs outside our usual service areas.

Total incoming resources were £187,355 (2022 : £171,035).

Grants and donations amounted to £35,900 compared with £10,306 in 2022.

Furniture sales including supply of essential white goods increased to £42,701 (2022 : £23,246). Bulky waste however dropped to £108,616 (2022 : £133,870)

Furniture Helpline assists residents of Hampshire, parts of West Sussex, and Waverley and Guildford boroughs.

Crisis Furniture Fund

The Fund is used to provide free essential furniture and kitchen appliances to individuals or families who are being homed, often far from their home areas and at short notice, into accommodation with no furniture or kitchen appliances. Alternatively they may have suddenly found themselves in a situation where they are unable to afford essential items like beds.

The main causes for referrals to our Crisis Fund are domestic abuse and homelessness, and over the past year we have seen a significant uptick in demand for our charitable services.

This uptick has been partially driven by our working with agencies that we haven't previously worked with - such as Social Prescribers, the Probation Service, refugee charities and those supporting youths leaving foster care for the first time.

Most of the families who received free furniture were referred to Furniture Helpline by agencies who work directly with residents in crisis situations. We also accept self-referrals via our shop in Bordon town centre.

Bulky Waste Collection Service

Furniture Helpline collects household bulky waste items from homes within Guildford and Waverley boroughs.

Furniture Helpline endeavours to recycle or reuse as much of this waste as possible. Although the majority of items people are disposing of are damaged, the charity still managed to recycle 18% by weight (2022 : 14%), with the remainder being recycled by our commercial partners.

FINANCIAL REVIEW

Donors

The trustees would like to thank the donors who make important contributions to Furniture Helpline. Much of the charity's activities depend on their support.

Full financial information is available on pages 6 to 18.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Furniture Helpline is a charitable company limited by guarantee, incorporated on 17th November 2008 (reg. no. 6751264) and registered as a charity on 16th February 2009 (registration no.1128070). The company's Memorandum of Association established the objects and powers of the charitable company, which is governed under its Articles of Association. The directors of the company are trustees for the purposes of charity law. The Board has overall responsibility for policy, for finance and the provision of facilities needed to enable Furniture Helpline to fulfil its objects.

Induction and training of new trustees

The method of appointment of Trustees is by application/recommendation and subsequent interview by members of the Board and, if applicable, appointment at a subsequent meeting. Members are appointed to use their skills and experience and thus no specific induction training is required. However, new members are directed to the guidance available on the Charity Commission website regarding their role as a Trustee.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06751264 (England and Wales)

Registered Charity number

1128070

Registered office

Building 51, Room 48
Whitehill & Bordon Enterprise Park
Bordon
Hampshire
GU35 0FJ

Trustees

Mr M F Cartwright
E A Cartwright OBE
Mr G G Martin
Dr J Pidgeon
Mr J Golding (resigned 12.8.23)
J E Roberts
Mr P H M Robinson (appointed 12.8.23)

Company Secretary

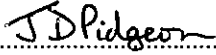
Mr D George

Independent Examiner

N E Roberts FCCA
Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Approved by order of the board of trustees on19.12.2023..... and signed on its behalf by:

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023



.....
Dr J Pidgeon - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE FURNITURE HELPLINE**

Independent examiner's report to the trustees of The Furniture Helpline ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



N E Roberts FCCA

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Date: 19.12.2023

THE FURNITURE HELPLINE

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		22,169	13,731	35,900	10,306
Other trading activities	2	151,317	-	151,317	157,226
Investment income	3	138	-	138	6
Other income		-	-	-	3,497
Total		173,624	13,731	187,355	171,035
EXPENDITURE ON					
Raising funds					
Other trading activities		152,821	14,270	167,091	186,832
		152,821	14,270	167,091	186,832
Charitable activities					
Governance		1,200	-	1,200	1,082
Support costs		6,406	-	6,406	11,604
Other		693	720	1,413	1,495
Total		161,120	14,990	176,110	201,013
NET INCOME/(EXPENDITURE)		12,504	(1,259)	11,245	(29,978)
RECONCILIATION OF FUNDS					
Total funds brought forward		55,978	14,523	70,501	100,479
TOTAL FUNDS CARRIED FORWARD		68,482	13,264	81,746	70,501

The notes form part of these financial statements

BALANCE SHEET
31 MARCH 2023

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Tangible assets	8	1,830	1,828	3,658	4,319
CURRENT ASSETS					
Stocks	9	1,326	-	1,326	-
Debtors	10	2,688	-	2,688	2,124
Cash at bank		72,654	14,115	86,769	76,305
		<u>76,668</u>	<u>14,115</u>	<u>90,783</u>	<u>78,429</u>
CREDITORS					
Amounts falling due within one year	11	(10,016)	(2,679)	(12,695)	(12,247)
NET CURRENT ASSETS		<u>66,652</u>	<u>11,436</u>	<u>78,088</u>	<u>66,182</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>68,482</u>	<u>13,264</u>	<u>81,746</u>	<u>70,501</u>
NET ASSETS		<u>68,482</u>	<u>13,264</u>	<u>81,746</u>	<u>70,501</u>
FUNDS	13				
Unrestricted funds				68,482	55,978
Restricted funds				13,264	14,523
TOTAL FUNDS				<u>81,746</u>	<u>70,501</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

THE FURNITURE HELPLINE

BALANCE SHEET - continued
31 MARCH 2023

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 19.12.2023 and were signed on its behalf by:

J D Pidgeon
Dr J Pidgeon - Trustee

The notes form part of these financial statements

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds. It is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant & Machinery	- 25% on reducing balance
Motor vehicles	- 25% on cost
Computer equipment	- 33% on cost

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

2. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Furniture sales	42,701	23,246
Bulky waste collection	108,616	133,870
Other income	-	110
	<u>151,317</u>	<u>157,226</u>

3. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	138	6
	<u>138</u>	<u>6</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation - owned assets	1,413	1,495
Other operating leases	2,867	14,771
	<u>4,280</u>	<u>16,266</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2023	2022
	5	5
Administration and support	<u>5</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

7. ANALYSIS TO THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	2,806	7,500	10,306
Other trading activities	157,152	74	157,226
Investment income	6	-	6
Other income	3,497	-	3,497
Total	<u>163,461</u>	<u>7,574</u>	<u>171,035</u>
EXPENDITURE ON			
Raising funds			
Other trading activities	181,516	5,316	186,832
	<u>181,516</u>	<u>5,316</u>	<u>186,832</u>
Charitable activities			
Governance	1,082	-	1,082
Support costs	11,536	68	11,604
Other	590	905	1,495
Total	<u>194,724</u>	<u>6,289</u>	<u>201,013</u>
NET INCOME/(EXPENDITURE)	(31,263)	1,285	(29,978)
RECONCILIATION OF FUNDS			
Total funds brought forward	87,241	13,238	100,479
TOTAL FUNDS CARRIED FORWARD	<u><u>55,978</u></u>	<u><u>14,523</u></u>	<u><u>70,501</u></u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

8. TANGIBLE FIXED ASSETS

	Plant & Machinery £	Motor vehicles £	Computer equipment £	Totals £
COST				
At 1 April 2022	2,954	9,950	499	13,403
Additions	-	-	752	752
	<u>2,954</u>	<u>9,950</u>	<u>1,251</u>	<u>14,155</u>
At 31 March 2023	2,954	9,950	1,251	14,155
DEPRECIATION				
At 1 April 2022	739	8,179	166	9,084
Charge for year	554	443	416	1,413
	<u>1,293</u>	<u>8,622</u>	<u>582</u>	<u>10,497</u>
At 31 March 2023	1,293	8,622	582	10,497
NET BOOK VALUE				
At 31 March 2023	<u>1,661</u>	<u>1,328</u>	<u>669</u>	<u>3,658</u>
At 31 March 2022	<u>2,215</u>	<u>1,771</u>	<u>333</u>	<u>4,319</u>

9. STOCKS

	2023 £	2022 £
Stocks	<u>1,326</u>	<u>-</u>

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade debtors	590	1,079
Prepayments	<u>2,098</u>	<u>1,045</u>
	<u>2,688</u>	<u>2,124</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade creditors	2,431	5,277
Social security and other taxes	1,846	1,417
VAT	4,089	4,212
Other creditors	3,229	325
Accrued expenses	1,100	1,016
	<u>12,695</u>	<u>12,247</u>

12. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2023	2022
	£	£
Within one year	1,720	-
Between one and five years	-	3,440
	<u>1,720</u>	<u>3,440</u>

The lease commitment relates to the total rentals payable to the end of the lease term but not provided for in the balance sheet.

13. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	At 31.3.23
	£	£	£
Unrestricted funds			
General fund	55,978	6,052	62,030
Electricals	-	6,452	6,452
	<u>55,978</u>	<u>12,504</u>	<u>68,482</u>
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	4,270	(4,270)	-
Crisis fund	2,742	(1,296)	1,446
Repair Cafe Funding	1,524	(1,524)	-
Men's shed	57	(57)	-
EHDC Upcycling Grant	5,930	(3,399)	2,531
Grow Your Own	-	9,287	9,287
	<u>14,523</u>	<u>(1,259)</u>	<u>13,264</u>
TOTAL FUNDS	<u>70,501</u>	<u>11,245</u>	<u>81,746</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

13. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	163,624	(157,572)	6,052
Electricals	10,000	(3,548)	6,452
	<u>173,624</u>	<u>(161,120)</u>	<u>12,504</u>
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	(4,270)	(4,270)
Crisis fund	-	(1,296)	(1,296)
Repair Cafe Funding	-	(1,524)	(1,524)
Men's shed	-	(57)	(57)
EHDC Upcycling Grant	(2,679)	(720)	(3,399)
Grow Your Own	16,410	(7,123)	9,287
	<u>13,731</u>	<u>(14,990)</u>	<u>(1,259)</u>
TOTAL FUNDS	<u>187,355</u>	<u>(176,110)</u>	<u>11,245</u>

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	87,241	(31,263)	55,978
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	4,270	-	4,270
Crisis fund	4,914	(2,172)	2,742
Repair Cafe Funding	1,524	-	1,524
Men's shed	2,530	(2,473)	57
EHDC Upcycling Grant	-	5,930	5,930
	<u>13,238</u>	<u>1,285</u>	<u>14,523</u>
TOTAL FUNDS	<u>100,479</u>	<u>(29,978)</u>	<u>70,501</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

13. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	163,461	(194,724)	(31,263)
Restricted funds			
Crisis fund	(1)	(2,171)	(2,172)
Men's shed	575	(3,048)	(2,473)
EHDC Upcycling Grant	7,000	(1,070)	5,930
	<u>7,574</u>	<u>(6,289)</u>	<u>1,285</u>
TOTAL FUNDS	<u>171,035</u>	<u>(201,013)</u>	<u>(29,978)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	87,241	(25,211)	62,030
Electricals	-	6,452	6,452
	<u>87,241</u>	<u>(18,759)</u>	<u>68,482</u>
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	4,270	(4,270)	-
Crisis fund	4,914	(3,468)	1,446
Repair Cafe Funding	1,524	(1,524)	-
Men's shed	2,530	(2,530)	-
EHDC Upcycling Grant	-	2,531	2,531
Grow Your Own	-	9,287	9,287
	<u>13,238</u>	<u>26</u>	<u>13,264</u>
TOTAL FUNDS	<u>100,479</u>	<u>(18,733)</u>	<u>81,746</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	327,085	(352,296)	(25,211)
Electricals	10,000	(3,548)	6,452
	<u>337,085</u>	<u>(355,844)</u>	<u>(18,759)</u>
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	(4,270)	(4,270)
Crisis fund	(1)	(3,467)	(3,468)
Repair Cafe Funding	-	(1,524)	(1,524)
Men's shed	575	(3,105)	(2,530)
EHDC Upcycling Grant	4,321	(1,790)	2,531
Grow Your Own	16,410	(7,123)	9,287
	<u>21,305</u>	<u>(21,279)</u>	<u>26</u>
TOTAL FUNDS	<u>358,390</u>	<u>(377,123)</u>	<u>(18,733)</u>

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

THE FURNITURE HELPLINE

England & Wales - Charity number 1128070

Accounts

REGISTERED COMPANY NUMBER: 06751264 (England and Wales)
REGISTERED CHARITY NUMBER: 1128070

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022
FOR
THE FURNITURE HELPLINE**

Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

THE FURNITURE HELPLINE
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FOR THE YEAR ENDED 31 March 2022

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THE FURNITURE HELPLINE
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1st January 2019).

This year showed a dramatic uptake in demand for our charitable services, which was largely caused by the effect of the lockdowns on residents' livelihoods. This in turn has negatively affected our income - our retail income is down because residents have less disposable income to spend on furniture and are increasingly dependent on Furniture Helpline providing free of charge essentials - and our bulky waste recycling income is depleted because residents are choosing to save money by disposing of their refuse themselves.

We continued to provide a prompt and efficient service to Guildford and Waverley Borough Councils, and our waste consultation work included advising the County Council on the evolution of bulky waste collection and recycling. We continue to explore all avenues of expansion including new waste collection routes and alternative waste revenue streams.

In addition to a Job Retention Scheme Covid grant of £3,497 (2021 : £42,443) received from national government and an East Hampshire District Council Covid lockdown grant of £2,667 (2021 :£54,672), we received £7,000 being the first instalment of three year grant of £21,000 grant from East Hampshire District towards our Community Workshop project. There was also a grant from Wates Foundation for the Men's Shed for £500.00.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The relief of financial hardship, either generally or individually by providing or paying for items, services or facilities.
The conservation and protection of the environment for the public benefit in particular, but not exclusively, through recycling or reusing furniture, appliances and other household items.
The relief of unemployment for the benefit of the public in such ways as may be thought fit, including training or assistance to find employment.
The furtherance of such other charitable purposes as the trustees may from time to time determine.

Significant activities

- Sale of discounted furniture, electrical appliances, and other household items to families and individuals in financial crisis or on low incomes.
- Supply of furniture and electrical appliances to families and individuals in financial crisis or on low incomes, free of charge to the recipients through referral schemes.
- Sale of donated items of furniture and household sundries through Furniture Helpline's shop.
- Distribution of surplus food to local community organisations through the Fareshare scheme.
- Collection of furniture donations for the purposes of recycling and reuse.
- Recruitment and training of volunteers.
- Providing community facilities and activities.
- Collection and recycling of bulky household waste on behalf of Guildford and Waverley Borough Councils.

THE FURNITURE HELPLINE
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2022

ACHIEVEMENT AND PERFORMANCE

Furniture donated and delivered

- Delivered 401 (2021 : 150) items of furniture to 261(2021 : 42) customers in financial crisis
- Received 257 (2021 : 106) items of donated furniture from 203 (2021 : 50) donors

Most of our customers are on low incomes or in financial crisis, and whereas the sale of quality furniture used to provide a healthy income stream for the charity, we now find residents' reduced circumstances in the aftermath of the Covid lockdowns demand that stock is very heavily reduced or given away freely.

Due to the effects of COVID on resident's livelihoods, demand for our service has nearly doubled over the previous year. This comes at a time when our commercial income from bulky waste collections and shop sales is depleted due to residents needing to save money and not using our service to dispose of bulky waste.

Total incoming resources were £171,035 (2021 : £278,308. This larger amount in 2021 was mostly due to Covid grants.

However furniture sales were £23,246 (2021 :£10,307) Bulky waste £133,870 (2021 :£130,605) with other income at £110 (2021 : £97)

Furniture Helpline assists residents of Hampshire, West Sussex, and Waverley and Guildford boroughs.

Crisis Furniture Fund

The Fund is used to provide free essential furniture and kitchen appliances to individuals or families who are being homed, often far from their home areas and at short notice, into accommodation with no furniture or kitchen appliances. Alternatively they may have suddenly found themselves in a situation where they are unable to afford essential items like beds.

The main causes for referrals to our Crisis Fund are domestic abuse and homelessness, and particularly after the Covid lockdowns we found that evictions were the most common reason for applications to the Fund.

Most of the families who received free furniture were referred to Furniture Helpline by agencies who work directly with residents in crisis situations. These residents will have support workers, and they are referred because they may be suffering from family breakdown, mental health problems or physical disabilities.

Bulky Waste Collection Service

Furniture Helpline collects household bulky waste items from homes within Guildford and Waverley boroughs.

Furniture Helpline endeavours to recycle or reuse as much of this waste as possible. Although the majority of items people are disposing of are damaged, the charity still managed to recycle 14% by weight (2021 : 21%), with the remainder being recycled by our commercial partners.

Community Activities

FareShare

Furniture Helpline continued operating as a local hub for the national FareShare scheme into its sixth year, and continued distributing surplus food to the Bordon Foodbank. FareShare saves good quality food from being dumped and provides it to local community organisations at minimal cost. Furniture Helpline will continue with the scheme as long as FareShare is able to supply the food as the trustees believe it is an important service for local groups.

FINANCIAL REVIEW

Donors

Donors The trustees would like to thank the donors listed below who made important contributions to Furniture Helpline. Much of the charity's activities depend on their support.

East Hampshire District Council

Wates Foundation

Full financial information is available on pages 6 to 18.

THE FURNITURE HELPLINE
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Furniture Helpline is a charitable company limited by guarantee, incorporated on 17th November 2008 (reg. no. 6751264) and registered as a charity on 16th February 2009 (registration no. 1128070). The company's Memorandum of Association established the objects and powers of the charitable company, which is governed under its Articles of Association. The directors of the company are trustees for the purposes of charity law. The Board has overall responsibility for policy, for finance and the provision of facilities needed to enable Furniture Helpline to fulfil its objects.

Induction and training of new trustees

The method of appointment of Trustees is by application/recommendation and subsequent interview by members of the Board and, if applicable, appointment at a subsequent meeting. Members are appointed to use their skills and experience and thus no specific induction training is required. However, new members are directed to the guidance available on the Charity Commission website regarding their role as a Trustee.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06751264 (England and Wales)

Registered Charity number

1128070

Registered office

Building 51, Room 48
Whitehill & Bordon Enterprise Park
Bordon
Hampshire
GU35 0FJ

Trustees

Mr M F Cartwright
E A Cartwright OBE
B Elshaw (resigned 13.4.21)
Mr G G Martin
Mr P Smith (resigned 10.3.22)
Dr J Pidgeon
Mr J Golding
J E Roberts (appointed 8.7.21)

Company Secretary

Mr D George

Independent Examiner

N E Roberts FCCA
Chartered certified accountant
Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Approved by order of the board of trustees on21.12.2022..... and signed on its behalf by:

THE FURNITURE HELPLINE
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2022

John D. Pidgeon

.....
Dr J Pidgeon – Chair of Trustees

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE FURNITURE HELPLINE**

Independent examiner's report to the trustees of The Furniture Helpline ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



N E Roberts FCCA
Chartered certified accountant
Traviss & Co Ltd
Chartered Certified Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Date:21.12.2022.....

THE FURNITURE HELPLINE
STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 March 2022

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		2,806	7,500	10,306	38,090
Other trading activities	2	157,152	74	157,226	141,009
Investment income	3	6	-	6	1
Other income		<u>3,497</u>	<u>-</u>	<u>3,497</u>	<u>99,208</u>
Total		<u>163,461</u>	<u>7,574</u>	<u>171,035</u>	<u>278,308</u>
EXPENDITURE ON					
Raising funds					
Raising donations and legacies		-	-	-	1,293
Other trading activities		<u>181,516</u>	<u>5,316</u>	<u>186,832</u>	<u>165,369</u>
		181,516	5,316	186,832	166,662
Charitable activities					
Governance		1,082	-	1,082	1,150
Support costs		11,536	68	11,604	10,790
Other		<u>590</u>	<u>905</u>	<u>1,495</u>	<u>787</u>
Total		<u>194,724</u>	<u>6,289</u>	<u>201,013</u>	<u>179,389</u>
NET INCOME/(EXPENDITURE)		(31,263)	1,285	(29,978)	98,919
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>87,241</u>	<u>13,238</u>	<u>100,479</u>	<u>1,560</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>55,978</u></u>	<u><u>14,523</u></u>	<u><u>70,501</u></u>	<u><u>100,479</u></u>

The notes form part of these financial statements

THE FURNITURE HELPLINE

BALANCE SHEET

31 March 2022

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
FIXED ASSETS					
Tangible assets	8	1,771	2,548	4,319	2,361
CURRENT ASSETS					
Debtors	9	2,124	-	2,124	4,691
Cash at bank		<u>64,330</u>	<u>11,975</u>	<u>76,305</u>	<u>104,489</u>
		66,454	11,975	78,429	109,180
CREDITORS					
Amounts falling due within one year	10	(12,247)	-	(12,247)	(11,062)
NET CURRENT ASSETS		<u>54,207</u>	<u>11,975</u>	<u>66,182</u>	<u>98,118</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>55,978</u>	<u>14,523</u>	<u>70,501</u>	<u>100,479</u>
NET ASSETS		<u>55,978</u>	<u>14,523</u>	<u>70,501</u>	<u>100,479</u>
FUNDS	12				
Unrestricted funds				55,978	87,241
Restricted funds				<u>14,523</u>	<u>13,238</u>
TOTAL FUNDS				<u>70,501</u>	<u>100,479</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

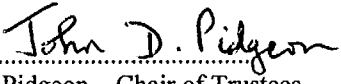
The notes form part of these financial statements

THE FURNITURE HELPLINE

BALANCE SHEET - continued
31 March 2022

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on21.12.2022..... and were signed on its behalf by:


.....
Dr J Pidgeon – Chair of Trustees

The notes form part of these financial statements

THE FURNITURE HELPLINE
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds. It is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant & Machinery	- 25% on reducing balance
Motor vehicles	- 25% on cost
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022**

2. OTHER TRADING ACTIVITIES

	2022	2021
	£	£
Furniture sales	23,246	10,307
Bulky waste collection	133,870	130,605
Other income	<u>110</u>	<u>97</u>
	<u><u>157,226</u></u>	<u><u>141,009</u></u>

3. INVESTMENT INCOME

	2022	2021
	£	£
Deposit account interest	<u>6</u>	<u>1</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
Depreciation - owned assets	1,495	787
Other operating leases	<u>14,771</u>	<u>2,674</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2022	2021
	<u>5</u>	<u>7</u>
Administration and support		

No employees received emoluments in excess of £60,000.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022**

7. ANALYSIS TO THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	30,070	8,020	38,090
Other trading activities	141,009	-	141,009
Investment income	1	-	1
Other income	<u>99,208</u>	<u>-</u>	<u>99,208</u>
Total	<u>270,288</u>	<u>8,020</u>	<u>278,308</u>
EXPENDITURE ON			
Raising funds			
Raising donations and legacies	1,293	-	1,293
Other trading activities	<u>163,141</u>	<u>2,228</u>	<u>165,369</u>
	164,434	2,228	166,662
Charitable activities			
Governance	1,150	-	1,150
Support costs	10,790	-	10,790
Other	<u>787</u>	<u>-</u>	<u>787</u>
Total	<u>177,161</u>	<u>2,228</u>	<u>179,389</u>
NET INCOME	93,127	5,792	98,919
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>(5,886)</u>	<u>7,446</u>	<u>1,560</u>
TOTAL FUNDS CARRIED FORWARD	<u>87,241</u>	<u>13,238</u>	<u>100,479</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022**

8. TANGIBLE FIXED ASSETS

	Plant & Machinery £	Motor vehicles £	Computer equipment £	Totals £
COST				
At 1 April 2021	-	9,950	-	9,950
Additions	<u>2,954</u>	<u>-</u>	<u>499</u>	<u>3,453</u>
At 31 March 2022	<u>2,954</u>	<u>9,950</u>	<u>499</u>	<u>13,403</u>
DEPRECIATION				
At 1 April 2021	-	7,589	-	7,589
Charge for year	<u>739</u>	<u>590</u>	<u>166</u>	<u>1,495</u>
At 31 March 2022	<u>739</u>	<u>8,179</u>	<u>166</u>	<u>9,084</u>
NET BOOK VALUE				
At 31 March 2022	<u>2,215</u>	<u>1,771</u>	<u>333</u>	<u>4,319</u>
At 31 March 2021	<u>-</u>	<u>2,361</u>	<u>-</u>	<u>2,361</u>

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022 £	2021 £
Trade debtors	1,079	604
Other debtors	-	2,601
Prepayments	<u>1,045</u>	<u>1,486</u>
	<u>2,124</u>	<u>4,691</u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022 £	2021 £
Trade creditors	5,277	4,067
Social security and other taxes	1,417	1,444
VAT	4,212	4,250
Other creditors	325	366
Accrued expenses	<u>1,016</u>	<u>935</u>
	<u>12,247</u>	<u>11,062</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022**

11. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2022 £	2021 £
Between one and five years	<u>3,440</u>	<u>44,957</u>

The lease commitment relates to the total rentals payable to the end of the lease term but not provided for in the balance sheet.

12. MOVEMENT IN FUNDS

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	87,241	(31,263)	55,978
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	4,270	-	4,270
Crisis fund	4,914	(2,172)	2,742
Repair Cafe Funding	1,524	-	1,524
Men's shed	2,530	(2,473)	57
EHDC Upcycling Grant	<u>-</u>	<u>5,930</u>	<u>5,930</u>
	<u>13,238</u>	<u>1,285</u>	<u>14,523</u>
TOTAL FUNDS	<u>100,479</u>	<u>(29,978)</u>	<u>70,501</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	163,461	(194,724)	(31,263)
Restricted funds			
Crisis fund	(1)	(2,171)	(2,172)
Men's shed	575	(3,048)	(2,473)
EHDC Upcycling Grant	<u>7,000</u>	<u>(1,070)</u>	<u>5,930</u>
	<u>7,574</u>	<u>(6,289)</u>	<u>1,285</u>
TOTAL FUNDS	<u>171,035</u>	<u>(201,013)</u>	<u>(29,978)</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022**

12. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	(5,886)	93,127	87,241
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	3,930	340	4,270
Crisis fund	1,692	3,222	4,914
Repair Cafe Funding	1,824	(300)	1,524
Men's shed	-	2,530	2,530
	<u>7,446</u>	<u>5,792</u>	<u>13,238</u>
TOTAL FUNDS	<u>1,560</u>	<u>98,919</u>	<u>100,479</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	270,288	(177,161)	93,127
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	340	340
Crisis fund	5,000	(1,778)	3,222
Repair Cafe Funding	20	(320)	(300)
Men's shed	3,000	(470)	2,530
	<u>8,020</u>	<u>(2,228)</u>	<u>5,792</u>
TOTAL FUNDS	<u>278,308</u>	<u>(179,389)</u>	<u>98,919</u>

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	(5,886)	61,864	55,978
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	3,930	340	4,270
Crisis fund	1,692	1,050	2,742
Repair Cafe Funding	1,824	(300)	1,524
Men's shed	-	57	57
EHDC Upcycling Grant	-	5,930	5,930
	<u>7,446</u>	<u>7,077</u>	<u>14,523</u>
TOTAL FUNDS	<u>1,560</u>	<u>68,941</u>	<u>70,501</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	433,749	(371,885)	61,864
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	340	340
Crisis fund	4,999	(3,949)	1,050
Repair Cafe Funding	20	(320)	(300)
Men's shed	3,575	(3,518)	57
EHDC Upcycling Grant	7,000	(1,070)	5,930
	<u>15,594</u>	<u>(8,517)</u>	<u>7,077</u>
TOTAL FUNDS	<u>449,343</u>	<u>(380,402)</u>	<u>68,941</u>

THE FURNITURE HELPLINE
NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2022

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

THE FURNITURE HELPLINE
DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 March 2022

	2022 £	2021 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	139	964
Grants	<u>10,167</u>	<u>37,126</u>
	10,306	38,090
Other trading activities		
Furniture sales	23,246	10,307
Bulky waste collection	133,870	130,605
Other income	<u>110</u>	<u>97</u>
	157,226	141,009
Investment income		
Deposit account interest	6	1
Other income		
Other income	-	2,093
Job retention scheme grant	3,497	42,443
Covid small business and lockdown grants	<u>-</u>	<u>54,672</u>
	<u>3,497</u>	<u>99,208</u>
Total incoming resources	171,035	278,308
EXPENDITURE		
Raising donations and legacies		
Wages	-	1,159
Social security	-	100
Pensions	<u>-</u>	<u>34</u>
	-	1,293
Other trading activities		
Purchases	18,507	7,907
Wages	121,514	121,302
Social security	4,738	4,839
Pensions	2,996	2,473
Other operating leases	14,771	2,674
Travel and volunteer support	449	40
Telephone and computer costs	2,335	3,539
Carried forward	165,310	142,774

This page does not form part of the statutory financial statements

THE FURNITURE HELPLINE

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 March 2022**

	2022 £	2021 £
Other trading activities		
Brought forward	165,310	142,774
Vehicles costs	17,499	18,219
Postage and stationery	520	1,160
Facilities costs	2,947	1,171
Utilities	<u>556</u>	<u>2,045</u>
	186,832	165,369
Other		
Plant and machinery	739	-
Motor vehicles	590	787
Computer equipment	<u>166</u>	<u>-</u>
	1,495	787
Support costs		
· Management		
Insurance	5,225	4,443
Advertising	<u>812</u>	<u>270</u>
	6,037	4,713
Finance		
Bank charges	2,549	2,501
Information technology		
Repairs and renewals	386	344
Other		
Sundries	2,614	3,232
Governance costs		
Independent examiner's fee	1,100	950
Legal fees	<u>-</u>	<u>200</u>
	<u>1,100</u>	<u>1,150</u>
Total resources expended	<u>201,013</u>	<u>179,389</u>
Net (expenditure)/income	<u>(29,978)</u>	<u>98,919</u>

This page does not form part of the statutory financial statements

THE FURNITURE HELPLINE

England & Wales - Charity number 1128070

Accounts

REGISTERED COMPANY NUMBER: 06751264 (England and Wales)
REGISTERED CHARITY NUMBER: 1128070

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021
FOR
THE FURNITURE HELPLINE**

Traviss & Co Ltd
Chartered Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

THE FURNITURE HELPLINE
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FOR THE YEAR ENDED 31 March 2021

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**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Whereas with the previous financial year (ending 31 March 2020) Furniture Helpline did not feel the substantial impact of coronavirus, it is not possible to say the same for this year. Government guidelines forced the charity to close on 23 March 2020 and this closure continued throughout the majority of 2020, with services still affected thereafter.

Part way through 2020 the charity began to gradually restart services, where it could continue to fulfil the charitable objectives as set out below. We would like to give thanks to Guildford Borough Council, who kindly took card payments on the charity's behalf while changes were enacted to ensure we could begin to restart some services and schemes. These changes included considerations for government guidance on social distancing and the remote working of some staff.

As detailed in the financial review, the charity's financial position was considerably strengthened by the grants received from various sources including local authorities, charitable trusts, and organisations such as the National Lottery Community Fund. As well as these, the charity also claimed grants for the continuing costs of keeping furloughed staff employed during several lockdowns. These were administered by HMRC and our local authority, we are grateful at their professionalism, efficiency, and expediency in ensuring we received these grants in a timely manner.

Finally, we would like to note that the position of Chairman of the Trustees has passed from Michael Cartwright to John Pidgeon. We thank Michael for his years of service as Furniture Helpline's Chairman and for his continuing service as trustee. As well as that, we would like to note our thanks to the members of staff at Furniture Helpline who have helped to continue our charitable activities; aiding the provision of low-income furniture at our shop and ensuring it is well-stocked to administering and organising the various referral schemes we operate, both internally and with other charitable organisations or local authorities.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The relief of financial hardship, either generally or individually by providing or paying for items, services or facilities.

The conservation and protection of the environment for the public benefit in particular, but not exclusively, through re-cycling or re-using furniture, appliances and other household items.

The relief of unemployment for the benefit of the public in such ways as may be thought fit, including training or assistance to find employment.

The furtherance of such other charitable purposes as the trustees may from time to time determine.

Significant activities

- Sale of furniture, electrical appliances, and other household items to families and individuals in crisis or on low incomes at a discounted rate.
- Supply of furniture and electrical appliances to families and individuals in crisis or on low incomes free of charge to the recipient(s) through referral schemes.
- Sale of donated 'full price' furniture to the public through Furniture Helpline's re:Home shop.
- Distribution of surplus food from supermarkets to local community organisations through the FareShare scheme as a local hub.
- Collection of donations for furniture given to the charity for the purposes of re-use.
- Recruitment and training of volunteers.
- Providing community facilities and activities.
- Collection and disposal or recycling of bulky household items on behalf of Guildford Borough Council and Waverley Borough Council.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2021**

ACHIEVEMENT AND PERFORMANCE

Furniture donated and delivered

- Delivered 150 (2020 : 1,059) items of furniture to 42 (2020 : 517) customers.
- Received 106 (2020 : 941) items of furniture generously given by more than 50 (2020 : 405) donors.
- Nearly 99% (2020 : 75%) of all donated items received during the year were delivered free or at low cost.
- 42 (2020 : 388) of customers were on low incomes or in a crisis situation
- 41 (2020 : 73) received free starter packs funded through one of Furniture Helpline's charitable sources including The Tantum Trust or its own Crisis Fund Scheme.

All customers receiving eligible welfare benefits are able to buy the charity's high quality household items at a discounted rate. In the financial year 0% (2020 : 25%) of furniture collected was sold at 'full price' to the public. This is usually a very important source of the charity's generated income, but due to the closure of our re:Home shop and main warehouse it was not possible to sell any of the aforementioned high-quality items, either at full-price or at a discounted price to customers on low incomes or in crisis situations. As referrals are coordinated centrally, these were able to continue when we began to reopen - albeit at a reduced level.

Furniture Helpline's principle area of operation for the delivery and collection of re-used furniture is East Hampshire where nearly 83% (2020 : 83%) of all deliveries were made with the remainder in North and South East Hampshire, Waverley, and Guildford.

Crisis Furniture Fund

The fund is used to provide free starter packs tailored to specific needs of individuals or families who are being rehoused, often far from their home areas and at short notice, into accommodation with little or no furniture. Alternatively, they may have found themselves in a situation where they are unable to afford an essential item they need.

The main causes of referrals to this fund are domestic abuse, homelessness and eviction which result in being rehoused, or emergency financial circumstances resulting in the possibility of going without. Starter packs consist of the basic items needed to establish a home and cover the essential items of furniture required.

Most of the families who received free starter packs were referred to Furniture Helpline by agencies who work directly with residents in a crisis situation. They will often have an attached support worker and are referred because they are suffering from family breakdown, mental health problems and in some cases physical disabilities, as well as the aforementioned causes listed above.

Bulky Waste Collection Service

Furniture Helpline continued its bulky waste service on behalf of Guildford and Waverley Borough Councils, with some disruption at the beginning of the year due to closure. Furniture Helpline collects a wide variety of bulky waste items from homes across its operating area and prides itself on providing an efficient service that is well regarded by both councils. During the year Furniture Helpline made 1,596 (2020: 1,773) collections in Guildford Borough gathering 145 (2020: 161) metric tonnes of bulky waste, and 1,483 (2020: 546) collections in Waverley Borough gathering 133 (2020: 51.5) metric tonnes of bulky waste.

Furniture Helpline endeavours to recycle or reuse as much of this bulky waste as possible. Although the majority of items people are disposing of are damaged, the charity still managed to recycle over 21% (2020 : 10%) by weight, thereby saving it from landfill.

THE FURNITURE HELPLINE

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 March 2021**

	2021	2020
	£	£
Other trading activities		
Brought forward	142,774	153,211
Vehicles costs	18,219	27,168
Postage and stationery	1,160	1,238
Sundry expenses	-	94
Facilities costs	1,171	-
Utilities	2,045	-
	<u>165,369</u>	<u>181,711</u>
Charitable activities		
Penalties and surcharges	-	1
Other		
Motor vehicles	787	1,050
Support costs		
Management		
Insurance	4,443	3,111
Advertising	270	1,800
	<u>4,713</u>	<u>4,911</u>
Finance		
Bank charges	2,501	2,515
Information technology		
Repairs and renewals	344	654
Other		
Sundries	3,232	1,758
Governance costs		
Independent examiner's fee	950	875
Legal fees	200	-
	<u>1,150</u>	<u>875</u>
Total resources expended	<u>179,389</u>	<u>194,688</u>
Net income/(expenditure)	<u>98,919</u>	<u>(46,705)</u>

This page does not form part of the statutory financial statements

THE FURNITURE HELPLINE
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2021

ACHIEVEMENT AND PERFORMANCE

Community Activities

Volunteer Training

The charity also works closely with outside organisations to offer work placement opportunities. Over the last year 9 (2020 :9) volunteers have worked with Furniture Helpline, nil (2020 : 1) have gone on to paid employment. Most of the volunteers reported enjoying their work with Furniture Helpline and improved their self-confidence with many of them improving other skills including customer service, health and safety and manual handling. Furniture Helpline greatly appreciates the work of its staff in supporting the volunteers.

FareShare

Furniture Helpline continued operating as a local hub for the national FareShare scheme into its fifth year with 6 (2020 : 6) community members, and continued distributing surplus food received into its own deliveries to the Bordon Foodbank. It should be noted that for the majority of this year these community members were not in operation, although we hope that this changes in the future. FareShare saves good quality food from being dumped and provides it to local community organisations at minimal cost. Furniture Helpline will continue with the scheme as long as FareShare is able to supply the food as the trustees believe it is an important service for local groups.

Men's Shed

Woolmer Men's Shed is open twice a week at Furniture Helpline's workshop. Many of the volunteers repair and refurbish items of furniture that have been donated to the charity alongside working on their personal projects. This saves an estimated 60 items a year from being sent to landfill. This provides volunteers with new skills and an opportunity to socialise and build confidence in themselves and their actions.

FINANCIAL REVIEW

Financial Review

Total incoming resources from donations and grants, sales of furniture and bulky waste collection increased to £278,308 against the previous year's £147,983. Income in the year included £97,115 Government support due to the Covid 19 pandemic. Expenditure decreased on the previous year to £179,389 compared with £194,688 in 2020. This led to a healthy surplus in the year and total funds held by the charity at the year end stood at £100,479 (2020 : £1,560).

In summary, furniture sales were down at £10,307 (2020 : £37,207) while bulky waste disposal was up at £130,605 (2020 : £96,081).

FHL was grateful for grants received £37,126 (2020 : £2,796).

The split of the £97,115 government support received during the Covid pandemic is as follows: £42,443 from the Job Retention Scheme Grant; £35,000 from East Hampshire District Council Covid 19 Small Business Grant and £19,672 from East Hampshire District Council under the National Restrictions Lockdown Grant.

Donors

The trustees would like to thank the donors listed below who made important contributions to Furniture Helpline. Much of the charity's activities depend on their support.

East Hampshire District Council

Truemark Trust

National Lottery Community Fund

Albert Hunt Trust

Margaret Jeannie Hindley Charitable Trust

Full financial information is available on pages 7 to 17.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2021**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Furniture Helpline is a charitable company limited by guarantee, incorporated on 17th November 2008 (registration no. 6751264) and registered as a charity on 16th February 2009 (registration no. 1128070). The company's Memorandum of Association established the objects and powers of the charitable company, which is governed under its Articles of Association. The directors of the company are also trustees for the purposes of charity law.

The Board has overall responsibility for policy, for finance and the provision of facilities needed to enable Furniture Helpline to fulfil its objects

Induction and training of new trustees

The method of appointment of Trustees is by application/recommendation and subsequent interview by members of the Board and, if applicable, appointment at a subsequent meeting.

Members are appointed to use their skills and experience and thus no specific induction training is required. However, new members are directed to the guidance available on the Charity Commission website regarding their role as a Trustee.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06751264 (England and Wales)

Registered Charity number

1128070

Registered office

Building 51, Room 48
Whitehill & Bordon Enterprise Park
Bordon
Hampshire
GU35 0FJ

Trustees

M F Cartwright
E A Cartwright OBE
B Elshaw
G G Martin
P Smith
J Pidgeon
J Golding
J E Roberts (appointed 8.7.21)

Company Secretary

D George

Independent Examiner

M J Traviss FCA
Chartered accountant
Traviss & Co Ltd
Chartered Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

Approved by order of the board of trustees on 21 December 2021 and signed on its behalf by:

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 March 2021

A handwritten signature in dark ink, appearing to read "John D. Pidgeon". The signature is written in a cursive style with a large initial 'J'.

J Pidgeon - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE FURNITURE HELPLINE**

Independent examiner's report to the trustees of The Furniture Helpline ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of Chartered accountant which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



M J Traviss FCA
Chartered accountant
Traviss & Co Ltd
Chartered Accountants
Newtown House
38 Newtown Road
Liphook
Hampshire
GU30 7DX

21 December 2021

THE FURNITURE HELPLINE

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 March 2021

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		30,070	8,020	38,090	11,776
Other trading activities	2	141,009	-	141,009	133,967
Investment income	3	1	-	1	-
Other income		99,208	-	99,208	2,240
Total		270,288	8,020	278,308	147,983
EXPENDITURE ON					
Raising funds					
Raising donations and legacies		1,293	-	1,293	1,213
Other trading activities		163,141	2,228	165,369	181,711
		164,434	2,228	166,662	182,924
Charitable activities					
Governance		1,150	-	1,150	875
Support costs		10,790	-	10,790	8,021
Other		787	-	787	2,868
Total		177,161	2,228	179,389	194,688
NET INCOME/(EXPENDITURE)		93,127	5,792	98,919	(46,705)
RECONCILIATION OF FUNDS					
Total funds brought forward		(5,886)	7,446	1,560	48,265
TOTAL FUNDS CARRIED FORWARD		87,241	13,238	100,479	1,560

The notes form part of these financial statements

BALANCE SHEET
31 March 2021

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
FIXED ASSETS					
Tangible assets	8	2,361	-	2,361	3,148
CURRENT ASSETS					
Debtors	9	4,691	-	4,691	4,251
Cash at bank		91,056	13,433	104,489	14,972
		95,747	13,433	109,180	19,223
CREDITORS					
Amounts falling due within one year	10	(10,867)	(195)	(11,062)	(20,811)
NET CURRENT ASSETS		84,880	13,238	98,118	(1,588)
TOTAL ASSETS LESS CURRENT LIABILITIES		87,241	13,238	100,479	1,560
NET ASSETS/(LIABILITIES)		87,241	13,238	100,479	1,560
FUNDS	12				
Unrestricted funds				87,241	(5,886)
Restricted funds				13,238	7,446
TOTAL FUNDS				100,479	1,560

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

BALANCE SHEET - continued
31 March 2021

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 21 December 2021 and were signed on its behalf by:

John D. Pidgeon

J Pidgeon - Trustee

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Motor vehicles - 25% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021**

2. OTHER TRADING ACTIVITIES

	2021	2020
	£	£
Furniture sales	10,307	37,207
Bulky waste collection	130,605	96,081
Other income	97	679
	<u>141,009</u>	<u>133,967</u>

3. INVESTMENT INCOME

	2021	2020
	£	£
Deposit account interest	1	-
	<u>1</u>	<u>-</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Depreciation - owned assets	787	1,050
Other operating leases	2,674	16,400
	<u>2,674</u>	<u>16,400</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2021	2020
	7	9
Administration and support	<u>7</u>	<u>9</u>

No employees received emoluments in excess of £60,000.

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021

7. COMPARATIVES FROM 2019 FOR THE STATEMENT OF FINANCIAL ACTIVITIES			
	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	10,968	808	11,776
Other trading activities	133,967	-	133,967
Other income	2,240	-	2,240
Total	147,175	808	147,983
EXPENDITURE ON			
Raising funds			
Raising donations and legacies	1,213	-	1,213
Other trading activities	177,438	4,273	181,711
	178,651	4,273	182,924
Charitable activities			
Governance	875	-	875
Support costs	8,021	-	8,021
Other	2,317	551	2,868
Total	189,864	4,824	194,688
NET INCOME/(EXPENDITURE)	(42,689)	(4,016)	(46,705)
Transfers between funds	(540)	540	-
Net movement in funds	(43,229)	(3,476)	(46,705)
RECONCILIATION OF FUNDS			
Total funds brought forward	37,343	10,922	48,265
TOTAL FUNDS CARRIED FORWARD	(5,886)	7,446	1,560

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021**

8. TANGIBLE FIXED ASSETS

	Motor vehicles
	£
COST	
At 1 April 2020 and 31 March 2021	<u>9,950</u>
DEPRECIATION	
At 1 April 2020	<u>6,802</u>
Charge for year	<u>787</u>
At 31 March 2021	<u>7,589</u>
NET BOOK VALUE	
At 31 March 2021	<u><u>2,361</u></u>
At 31 March 2020	<u><u>3,148</u></u>

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade debtors	604	2,162
Other debtors	2,601	-
Prepayments	1,486	2,089
	<u>4,691</u>	<u>4,251</u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade creditors	4,067	5,236
Social security and other taxes	1,444	5,604
VAT	4,250	2,085
Other creditors	366	1,703
Accrued expenses	935	6,183
	<u>11,062</u>	<u>20,811</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021**

11. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2021 £	2020 £
Within one year	-	10,250
Between one and five years	44,957	-
	<u>44,957</u>	<u>10,250</u>

The lease commitment relates to the total rentals payable to the end of the lease term but not provided for in the balance sheet.

12. MOVEMENT IN FUNDS

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	(5,886)	93,127	87,241
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	3,930	340	4,270
Crisis fund	1,692	3,222	4,914
Repair Cafe Funding	1,824	(300)	1,524
Men's shed	-	2,530	2,530
	<u>7,446</u>	<u>5,792</u>	<u>13,238</u>
TOTAL FUNDS	<u>1,560</u>	<u>98,919</u>	<u>100,479</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	270,288	(177,161)	93,127
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	340	340
Crisis fund	5,000	(1,778)	3,222
Repair Cafe Funding	20	(320)	(300)
Men's shed	3,000	(470)	2,530
	<u>8,020</u>	<u>(2,228)</u>	<u>5,792</u>
TOTAL FUNDS	<u>278,308</u>	<u>(179,389)</u>	<u>98,919</u>

THE FURNITURE HELPLINE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021

12. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.20 £
Unrestricted funds				
General fund	37,343	(42,689)	(540)	(5,886)
Restricted funds				
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	3,930	-	-	3,930
Crisis fund	2,365	(1,213)	540	1,692
Repair Cafe Funding	2,686	(862)	-	1,824
Woolmer Forest Time Bank	1,941	(1,941)	-	-
	<u>10,922</u>	<u>(4,016)</u>	<u>540</u>	<u>7,446</u>
TOTAL FUNDS	<u>48,265</u>	<u>(46,705)</u>	<u>-</u>	<u>1,560</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	147,175	(189,864)	(42,689)
Restricted funds			
Crisis fund	-	(1,213)	(1,213)
Repair Cafe Funding	308	(1,170)	(862)
Woolmer Forest Time Bank	500	(2,441)	(1,941)
	<u>808</u>	<u>(4,824)</u>	<u>(4,016)</u>
TOTAL FUNDS	<u>147,983</u>	<u>(194,688)</u>	<u>(46,705)</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021**

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
Unrestricted funds				
General fund	37,343	50,438	(540)	87,241
Restricted funds				
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	3,930	340	-	4,270
Crisis fund	2,365	2,009	540	4,914
Repair Cafe Funding	2,686	(1,162)	-	1,524
Woolmer Forest Time Bank	1,941	(1,941)	-	-
Men's shed	-	2,530	-	2,530
	<u>10,922</u>	<u>1,776</u>	<u>540</u>	<u>13,238</u>
TOTAL FUNDS	<u>48,265</u>	<u>52,214</u>	<u>-</u>	<u>100,479</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	417,463	(367,025)	50,438
Restricted funds			
Vivid Homes Referral Fund (previously First Wessex Crisis Fund)	-	340	340
Crisis fund	5,000	(2,991)	2,009
Repair Cafe Funding	328	(1,490)	(1,162)
Woolmer Forest Time Bank	500	(2,441)	(1,941)
Men's shed	3,000	(470)	2,530
	<u>8,828</u>	<u>(7,052)</u>	<u>1,776</u>
TOTAL FUNDS	<u>426,291</u>	<u>(374,077)</u>	<u>52,214</u>

THE FURNITURE HELPLINE

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 March 2021**

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.