



OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2024

Registered number: 05810653

Charity number: 1126198

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

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Working to end violence and abuse.

Annual Report

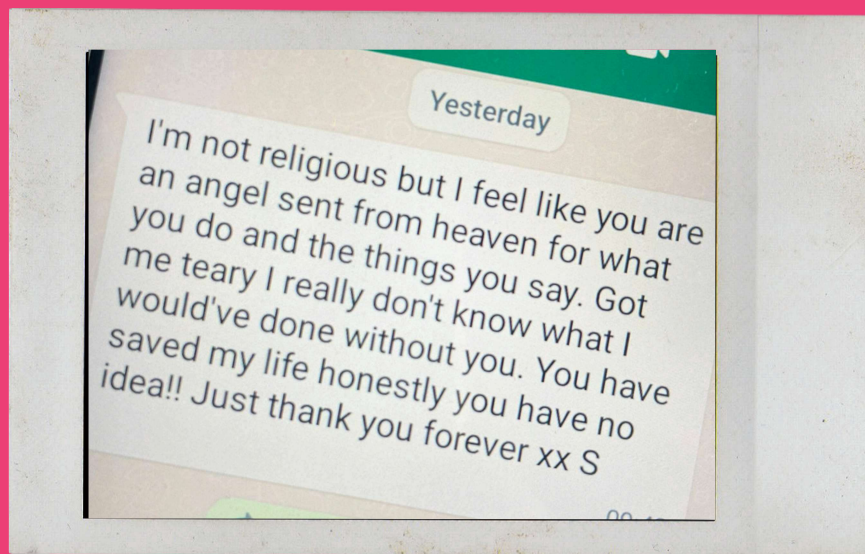
2023-2024

@oasisdomesticabuseservice
oasisdaservice.org
Registered Charity No: 1126198

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Becky and her brother used to hear their mum being hurt by her partner, and would see him controlling her. Becky would get her brother to watch TV to try to block out what was going on. One day their mum waited for her partner to go to work, and then told Becky to pack. "We literally just packed everything as quick as we could into the car". They came to an Oasis refuge. Becky says "the people we shared that house with definitely made it easier. You all know that everybody's been through their own hell. Everybody's been through something they can't cope with and actually everybody was amazing".

Our mission

For family life to be free from abuse. We will keep working towards this and creating innovative responses to domestic abuse that increase safety, rebuild lives and create lasting change, for as long as it takes.

Our vision

A world free from abusive relationships where every person is safe at home and in their community. We believe in a just, fair and equal society.

Values

Compassionate: We provide compassionate support to people in need, no matter who they are or what situation they find themselves in. We are always here to listen and help without judgement.

Curious: We undertake research and development to ensure our services continue to be innovative, effective and efficient. We are always looking for ways to do what we do better, using trauma-informed data and practice.

Committed: We are committed to providing the best level of support. We find new ways of support and forge new partnerships to help end the cycle of abuse.

Collaborative: We are generous with our expertise, our tools and our time. We believe in working with families, professionals and agencies to create stronger and more resilient communities.

Connected: We connect with individuals, organisations and services in meaningful ways. This is to ensure that we are providing the highest level of service and support. We adopt a multi-agency, holistic approach to the work that we do.



Welcome

This year has been a year of significant achievement and transformative change with a new Chief Executive at the helm, and we are both immensely proud of the steps we have taken to enhance our services, strengthen our community partnerships, and change the lives of those affected by domestic abuse.

We successfully rolled out a dispersed accommodation model across Medway and East Kent, and now manage over 100 bed spaces – these are sanctuaries for people fleeing from abuse. Our new model enables us to tailor our support to meet the unique needs of every individual, irrespective of gender identity or additional co-occurring conditions.

We secured funding from the National Lottery Community Funding to expand our support for children and young people affected by domestic abuse—a key area of our work and support that we are dedicated to evolving in the years ahead. We also took on delivery of the Medway Domestic Abuse Service, enabling us to continue delivering vital support to vulnerable people in the Medway community. We are committed to expanding our reach and impact in areas where our services are most needed.

In addition to enhancing our services, we have actively engaged in fundraising initiatives and partnerships and have been humbled by the support from local communities. Our new training team have forged collaborations with other organisations and companies and are tasked with fostering a broader understanding of domestic abuse across Kent and Medway.

In this report, you will find compelling stories of resilience, the impact of our initiatives, and the transformative power of community support. We extend heartfelt thanks to every individual who has contributed to our journey of empowerment and transformation over the last 12 months, and are grateful for the professionalism, resilience and dedication of our staff and volunteers throughout this period of change.

Thank you for standing alongside us as we continue to make a positive difference in the lives of those affected by domestic abuse.



Claire Williams
CEO



Beverley Aitken
Chair of Trustees



The difference Oasis made this year



In a world where safety and security should be a given, the reality is starkly different for many in Kent & Medway. Countless adults, young people and children face the harsh reality of abuse within their homes.

Imagine a child's day starting not with excitement for learning but with an overwhelming anxiety about their family's safety. Domestic abuse casts a long shadow over the lives of its victims: it disrupts their sense of safety, hinders their emotional well-being, and scars their futures.

At Oasis, we believe that every individual deserves a safe and nurturing environment in which to thrive. We understand the intricate web of challenges survivors face, and our commitment is to help them rebuild their lives free from abuse.



This year we provided refuge and safe accommodation, community based services including high-risk support, hospital support and court support, group work, young people's services and a helpline service

1483

adults and children were directly supported to break the cycle of domestic abuse and recover from the trauma

£122,200

raised through the generous support of our incredible community through individual and collective fundraising and donations

"You showed me full support and you took away my pain. I strongly believe I would have ended my life without my Oasis support worker."



 **Oasis**

In 2023-2024 Oasis supported:

1317

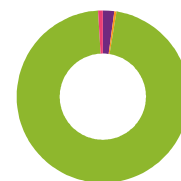
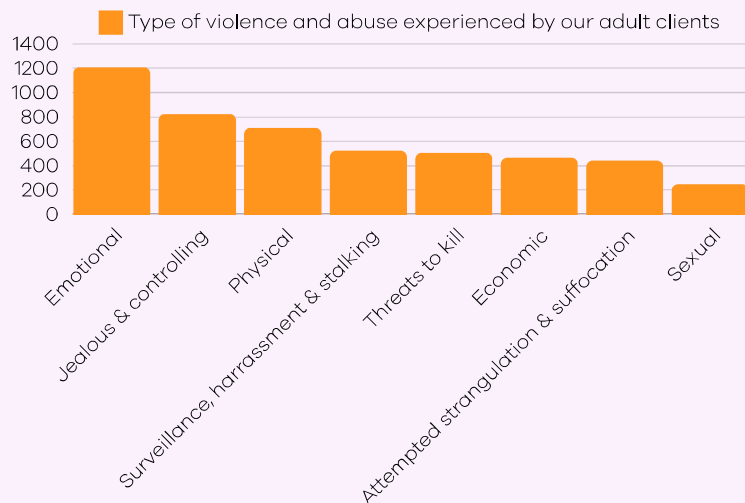
adults

166

children, directly

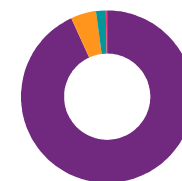
1998

children, indirectly



Sexual orientation of our clients

2% Bisexual
1% Gay
93% Heterosexual
1% Lesbian



Gender of our clients

95 % Women
4.8% Men
2% Transgender
0.2% Non-Binary



95%

of our clients who declared an immigration need had a positive immigration outcome



73%

of our clients who declared a need in debt and money management became better able to manage debt



86%

of our clients who reported needs around homelessness as a result of domestic abuse accessed crisis accommodation



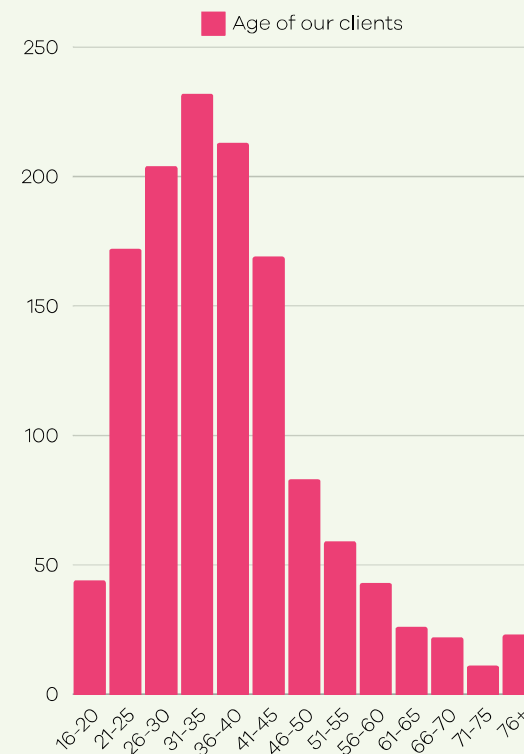
95%

of our clients having disclosed a need around accessing parenting support, 95% disclosed positive outcome regarding CP



93%

of our clients who declared a need around support navigating the courts disclosed having received positive support through Civil Court Process



Overview of services

At Oasis, we are dedicated to providing a lifeline to those impacted by domestic abuse. Our safe accommodations and community services offer not just shelter and access to practical support, but hope and a path to recovery. Through compassionate outreach and our specialised programmes for adults, children and young people, we empower individuals and families to rebuild their lives. Every day, we witness the transformative power of solidarity, helping survivors find their voice, regain their strength, and look towards a brighter future.

Our service provision consists of:

- **Safe accommodation**
 - 6 flats in Dover
 - 12 flats in Margate, we changed our service provision to replace our communal refuge
 - 2 properties with 14 bedrooms in Gravesend
 - 10 flats in Medway
- **Community Support**
 - Outreach
 - Signposting
 - High-risk support
- **Hospital support**
- **Children and Young People**
 - Young Adult Mentoring Service
 - Family Partnership
 - Recovering Together
- **Helpline**

Oasis is committed to ensuring that all people affected by domestic abuse can access the support they need appropriately and fairly. Our services are inclusive – irrespective of age, gender, gender identity or orientation, disability, ethnicity, religion, we can provide care and support.



Safe accommodation

In North Kent, we house 14 people and provide support to help them move on from the trauma of abuse. Over the last 12 months we have successfully moved on 9 residents into council or housing association properties. Four of these were new and first-time mums who were all supported to live independently. We also deliver support sessions which help residents identify healthy and unhealthy traits in a relationship. Thanks to local funding we have also been able to run confidence building activities for residents, such as cooking, budgeting, sewing and yoga, and have helped residents develop new interests and learn new life skills.

"The support I had when I was here was amazing, I feel more safe here."

-Alia, Oasis safe accommodation client



In Thanet, we changed our service provision, purchasing 12 standalone properties to replace our communal refuge. This new accommodation model has meant a change of working for staff and residents but means we can house men and transwomen at risk of abuse and provide tailored support for individuals and families in need. In Dover, we were thrilled to receive positive feedback from our Kent County Council inspection.

In Medway, we bought and furnished 10 properties in the last year and through our 'Safe in Medway' partnership with Medway Council, we have identified and housed 13 people at any one time in Oasis accommodation in this area. Our youngest client was just 22 years old and our eldest was 73. All clients are supported in residence by a key worker and whilst they make the transition to their own permanent home.

84

clients supported in our safe accommodation across Kent

100%

high-risk clients supported in safe accommodation and declared an improved perception of safety when they left

82%

clients in safe accommodation declared an improvement of their safety whilst living there

83%

high-risk clients supported in safe accommodation described an improvement in their overall wellbeing

Community support

This past year, Oasis continued to deliver critical community support across Medway, Thanet, and Dover.

We successfully secured the Medway Domestic Abuse Service (MDAS) contract for another three years, supporting medium and high-risk clients within community settings. Our MDAS team played a pivotal role in high-risk multi-agency referral meetings and the Medway Domestic Abuse Forum, supported events like the MOD health fair, and provided domestic abuse training to GP students at Canterbury Christchurch University's Medway Campus.

In Thanet and Dover, our team offered holistic support to clients in their homes and communities, attended multi-professional meetings, and fostered professional links through the Thanet Taskforce and Dover Vulnerability panels. We referred clients to Oasis' Phoenix Programme and saw our support groups thrive with the help of volunteers and peer mentors. Our Young Persons IDVA (YPIDVA) successfully engaged children and young people in need of safety planning, advocacy, and mentoring around healthy relationships.

We also received a £4,000 grant from Women's Aid's emergency fund, which enabled us to purchase security devices like ring doorbells, CCTVs, and dash cams, enhancing the safety of our clients.



"You made me feel supported and valid even though the abuse I went through wasn't physical, which was a big fear of mine when reaching out for help. But you helped me understand that emotional abuse can be just as harmful. You gave me the last little push and encouragement I needed to finally leave him. You put me in touch with a lot of organisations that can further help me with finding housing as I had to flee my home.

You spoke to me very kindly and with a lot of care."

-Sadie, Oasis client



Hospital support

Hospital admission is often a catalyst, a moment at which those affected by domestic abuse confront the gravity of their situation. It's a reachable moment. That's why last year we secured funding to place three Hospital Independent Domestic Violence Advisers (HIDVAs) across two hospitals: QEQM in Margate and Medway Maritime Museum in Gillingham.

HIDVAs supported not only patients but also staff within the hospital setting. Our HIDVAs carried out 'trolley dashes' to various departments within the hospital to raise awareness of the service and gave training sessions to teams. Patients received 1-1 tailored supports from HIDVAs, who worked with hospital staff to ensure safe and positive discharge plans were put in place. HIDVAs also worked closely with staff in the Psychiatry, Alcohol and Substance Misuse and Homeless Pathways teams to address co-occurring conditions. Clients reported that HIDVA support had enabled them to feel more confident in decision making around their healthcare needs.

97

clients
supported

83%

experienced
positive
health
outcomes

"She (QEQM HIDVA) helped me a lot when I became homeless. She helped me to change benefits, gave me moral support, provided me with clothing. Oasis even gave me a Christmas present during my stay over the holiday period in hospital. But what's more important is that my HIDVA found me a refuge place when I desperately needed it."
-Emma, Oasis client

Oasis



Children & Young People



In North Kent, our young adult mentoring outreach service (YAMS) and Family Partnership have made significant progress this year. YAMS raised awareness about domestic abuse and its impact on mental health, reducing stigma and improving access to statutory services and further education through advocacy. We supported two home-schooled clients by promptly coordinating with schools, and non-abusive parents have expressed satisfaction with the support their children receive. The Family Practitioner has been busy helping parents rebuild their lives, with success stories including a client safely regaining custody of her children and another staying clean from substance misuse and advocating for herself and her child. Additionally, we supported a client through the adoption process, helping her relocate to a safe area closer to her family.

88%

improved
attendance
in school

85%

improved
relationships
and social
networks

85%

improved
mental
health

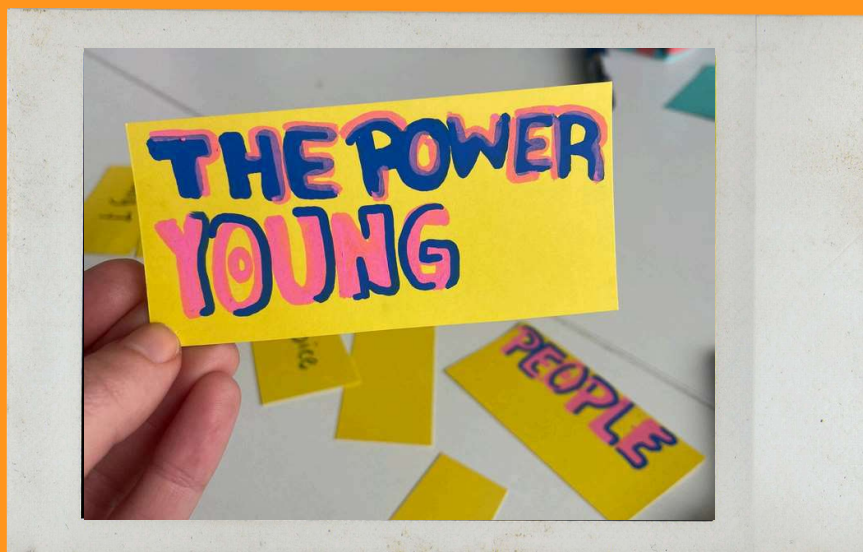


In East Kent, our Young People's team achieved significant success this year, earning strong client outcomes and positive feedback. The National Lottery refunded the Recovering Together programme for three more years, Henry Smith funded complex needs mentoring for three years, and The Charles Hayward Foundation provided extra funding to expand our Recovering Together programme into Medway.

Our strengths-based, relationship-focused mentoring approach emphasises recovery from abuse through timely intervention. Recognising recovery as multi-faceted, we address individual, family, school, and community needs. We aim to achieve positive change in all these areas, from individual trauma sessions and parent psychoeducation groups to connecting families with resources and advocating for children in schools.

Recognising the importance of social prescribing and creating activities to help children connect socially and within their communities, over the past year, we've organised multiple trips to Wildwood, healthy eating workshops, nature walks, fishing sessions, art group sign-ups, days out at nature reserves, and provided sports equipment, ensuring a holistic and collaborative service.

"My mentor has always been really fun to be around and I knew straight away that I was able to talk to her. She's really helped me to feel happier and more settled in my new school and hometown."
-Lottie, 12 year old Oasis client



"Angus, one of the children I'm working with came into service with extreme anxiety and deep emotional pain. There were times and instances where they didn't think they wanted to be alive anymore because of the negative beliefs they held about themselves.

Following targeted work to understand how their brain works to protect them, and through mentoring support, Angus is now a more confident, chatty, bubbly and positive child who shows respect and empathy. They are a real credit to their parents who have engaged with the mentoring support and worked collaboratively to ensure that when the mentoring ended, the child would have support and guidance in managing big, and sometimes uneasy, emotions."

-Ben, Oasis mentor



Helpline

At the heart of our mission is the unwavering commitment to ensuring a life free from abuse for every family. Our helpline stands as a vital lifeline for those seeking safety, support, and advice. It serves not only as a gateway to our broader services but also as a beacon of hope for those in crisis.

Our helpline is a trusted resource, offering compassionate support to survivors, crucial guidance to professionals, and essential advice to concerned friends and family members. Staffed on weekdays by our dedicated Single Point of Access Manager, and reinforced by a team of committed volunteers, we strive to provide a lifeline when it's needed most.

However, the demand for our services is growing. For every call we answer, another goes unheard. This unmet need drives us to expand our helpline provision in the coming years, ensuring that no cry for help goes unanswered.

100+

calls per month

700+

emails received
per month

Oasis

Fundraising

Thanks to your support, we are helping more people affected by the trauma of domestic abuse. In 2023-24, over £122,000 was raised from events and donations from individuals across Kent. We're so grateful to our community of supporters who give so generously each year and find creative ways to support our fundraising.

Our sixth annual golf day was sold out again and we are thankful to the many returning local businesses who take part this year. We held our first cinematic event: a screening of the 1940s classic, *Gaslight*, at Broadstairs' iconic palace theatre. Attendees watched the film and enjoyed a Q&A after with our Head of Operations. Yamaha Music London, the current custodians of the Banksy Artwork 'Valentine's Day Mascara' organised two fundraising events in aid of Oasis, raising over £11,000 for our work. Our Christmas Wishes campaign raised over £6,000.

We don't outsource any fundraising to professional agencies. We are fortunate to be supported by our wonderful Friends of Oasis committee – a group of dedicated volunteers who organise a number of fundraising events each year to raise funds for Oasis. Our staff and volunteers abide by the Chartered Institute of Fundraising's codes of practice and we are signed up to the Fundraising Regulator. We received no fundraising complaints in 2023-24.



Volunteers

Our volunteers are indispensable to the Oasis team, selflessly giving their time, compassion and skills to support all areas of our mission.

From our peer mentors and support group volunteers using their lived experience to support, empower and give hope to our current clients, to our admin volunteers helping us stay on top of everything in the background, our Oasis Shop volunteers who keep our special charity boutique looking immaculate and our shop customers feeling welcomed (which is why they keep coming back!), our event volunteers who run around making sure our fundraisers run smoothly and vital donations come in, and every other role which helps alleviate the pain and trauma we witness on a daily basis.

We are so grateful that they choose to support us and work with us to end domestic abuse.

Trustees

Our board has continued to play a vital role in guiding Oasis to fulfil its mission and better serve our community. We are incredibly fortunate to have such committed and passionate individuals steering Oasis towards success.



OASIS DOMESTIC ABUSE SERVICE LTD

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LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

<p>Trustees</p> <p>B Aitken (Chair)</p> <p>F Dunmall (Deputy Chair) (Resigned 24 June 2024)</p> <p>S Grant (Chair, Finance Sub Committee)</p> <p>M Elliott (Deputy Chair – From 24 June 2024)</p> <p>S Fox</p> <p>MJ Insaiddoo</p> <p>H Jones</p> <p>E Matthews (Resigned 5 September 2023)</p> <p>B Musindi</p> <p>C Tate</p>	<p>Contact us:</p> <p>enquiries@oasisdaservice.org</p> <p>www.oasisdaservice.org</p> <p>Auditors</p> <p>Azets Audit Services</p> <p>32-33 Watling Street, Canterbury, Kent, CT1 2AN</p> <p>Bankers</p> <p>Charities Aid Foundation</p> <p>25 Kings Hill Avenue, West Malling ME19 4JQ</p> <p>Charity no. – 1126198</p> <p>Company no. - 05810653</p>
<p>Charity Management</p> <p>Chief Executive Claire Williams</p> <p>Head of Operations Tina Alexander</p> <p>Head of Finance Caroline Palmer (To 2 February 2024) Susan Fry (From 22 April 2024)</p> <p>Head of Income & Engagement Loukia Michael (To 10 January 2024) Jo Dawes (From 5 March 2024)</p> <p>Human Resources Manager Kerry Smith</p> <p>Head of Business Development Dawn Hughes (From 13 November 2023)</p> <p>Impact and Development manager Ophelia Donatien</p> <p>Operations manager Roz Gabriel</p>	<p>Registered Office</p> <p>C/O Greenwoods Legal LLP</p> <p>Monkstone House</p> <p>30 City Road</p> <p>Peterborough</p> <p>PE1 1JE</p> <p>Principal address</p> <p>The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger.</p>

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

OBJECTIVES AND ACTIVITIES

Objectives

The Charity's objects are restricted specifically, in each case only for the public benefit to provide services directed towards the prevention of physical, sexual, psychological and emotional violence or threats of violence from any known person (hereinafter called "domestic violence") and the relief and support of persons who have suffered or are in danger of suffering domestic violence, their children and dependents, and to advance the education of voluntary and statutory agencies and the public in all aspects of domestic violence, its causes and prevention.

Activities for the year

See impact report on pages 1 to 13.

Public benefit statement

Oasis Domestic Abuse Service operates for the public benefit. The trustees confirm their compliance with section 17 of the Charities Act 2011, ensuring they have considered the Charity Commission's general guidance on public benefit, titled "Charities and Public Benefit".

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

FINANCIAL REVIEW

Funding challenges persist within the Third Sector, particularly regarding local authority funding. Oasis continually seeks to diversify and expand its income streams.

For the Financial Year 2023-2024, total income for the year was £3,087,958 (2023: £2,742,936). Total expenditure for the year was £2,915,867 (2023: £3,149,659). The result for the year was a surplus of £172,091, a significant improvement from the previous year's (2023) deficit of £406,723.

The income of the charity derived from Charitable Activities for 2023-24, £2,902,028 has increased by 13% year on year (2023: £2,556,092), with the total income from public funding sources increasing by £159,291 year on year. Income from public funding sources represents 64% of the total income derived from Charitable Activities (2023: 66%).

Under the Domestic Abuse Act 2021, several provisions enhance the rights of domestic abuse survivors to access safe accommodation. Notably, all eligible homeless victims of domestic abuse now automatically qualify as a priority.

We aim to utilise the properties purchased with a £3.9 million investment from Social and Sustainable Capital LLP to provide safe, self-contained, and secure accommodation dedicated to supporting victims of domestic abuse. Our goal is to ensure this accommodation is used effectively, minimising any vacancies. This will ensure that we generate income to further invest in the dispersed refuge model. Housing benefit income has increased to £566,763 (2023: £439,957). An increase of 29% whereas service charges have fallen by 21% indicating the change from the refuge model to the dispersed model. Income from Housing benefit and service charges sources represents 20% of the total income derived from Charitable Activities (2023: 18%).

There is no doubt that the charity had been through a huge change during the financial year with the purchase of 12 properties in Thanet and Medway. The impact of the property purchases will be fully assessed during the next financial year 2024-25.

Reserves policy

In respect of the general reserves, the Trustees aim to maintain an amount equivalent to 3 to 6 months of budgeted core expenditure, within the range for the reserves for 2024-25 set at £345,300 to £690,600 (2023: £850,000). This range will help maintain flexibility whilst ensuring that there is sufficient coverage for operational needs.

The balance of general funds at 31 March 2024 was £748,565 (2023: £571,518).

Total designated funds at 31 March 2024 were £1,316,016 (2023: £1,407,264). Details of which are set out in note 17 of the Financial Statements.

Total restricted funds at 31 March 2024 were £289,337 (2023: £203,045). Details of which are set out in note 16 of the Financial Statements. Please note that this figure has increased year on year due to the timing of the grants, particularly at the year end.

Total funds of the charity at 31 March 2024 have increased to £2,353,918 (2023: £2,181,827).

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charity's viability as a going concern.

Plans for the future

The plans for the future of Oasis, encompass our mission, vision and values as set out in our impact report. We are undertaking a comprehensive review of our service delivery. As part of our strategy, we want to ensure that there is a smooth access to immediate and comprehensive support for those affected by abuse. We are enhancing the provision of access to our services via the telephone.

We aim to provide support which is tailored and holistic by strengthening collaboration with our Health and Social Care partners.

We aim to provide survivors of domestic abuse with the tools to help them recover and turning the pain into power.

In respect of specialised services for our young people we are focusing on education and mentoring, particularly in our Recovering Together programme. We are focused on building a resilient organisation and in order to maintain financial sustainability we are looking at many projects to diversify the income streams. We are embedding practices that embed good governance and are very focused on a culture of equality.

Our innovative dispersed accommodation-based services are designed to offer greater flexibility and convenience to survivors of domestic abuse. By integrating these new options into our portfolio, we aim to expand our geographical reach and provide comprehensive support to a broader range of individuals and families affected by abuse.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008.

The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The trustees are also directors of the charitable company for the purposes of company law.

During the year under review, the memorandum and articles of association were updated in line with current charity practice and guidance. New Articles were adopted by the trustees by a general resolution on 7 June 2024.

Risks to which the charity is exposed

At each board meeting, the Oasis Board of Trustees consistently monitors risks on a quarterly basis using a live risk register. Systems have been put in place to mitigate these risks effectively. Among the identified risks the following are considered the most critical:

- Safeguarding – Given the nature of Oasis work with victims of Domestic Abuse, there is a high risk of safeguarding issues. To address this, we have enhanced and fortified our policies, processes and operational methods to uphold our safeguarding standards. We are strengthening our safeguarding, and we are currently actively recruiting for a newly created role – Safeguarding and Quality Assurance Lead
- Information security and cyber risks – we actively review our processes and procedures and consult external expertise when the need arises
- Local Authority Funding Shortfall – We closely monitor the contracts and grants we hold, paying particular attention to their end dates. We actively negotiate with local authorities to secure the necessary funds to continue providing essential services to our vulnerable clients. While we strive to diversify our income streams, we recognise that insufficient funding pressures significantly affect the quality and extent of the services we can offer.
- Property Health & Safety Compliance – In the last two Financial Years we have undertaken a program of purchasing a significant number of properties through a substantial loan from a finance organisation which supports charities and social enterprises in the UK. We have appointed a Health and Safety Compliance Manager to help mitigate the risks.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

Recruitment and Appointment of the Board

Trustees are appointed to the Board based on an annual skills analysis. Each Trustee undergoes an induction process and receives training on the organisation's mission and governance matters. A new induction process and appropriate training is currently being developed and will be rolled out shortly.

Under the amended articles, the usual term of office for a Trustee shall be three years, at the end of which they shall retire. A Trustee shall be eligible for reappointment by the Trustees for up to a further two terms, each of three years.

No Trustee shall serve for more than nine consecutive years, unless the trustees consider it would be in the best interests of the Charity for a particular Trustee to continue to serve beyond that period and the Trustee is reappointed annually on the anniversary of their first appointment by resolution of the Trustees.

All existing trustees (referred to as transitional trustees) are to retire at the end of their current three-year term taken from the date they were appointed, and if eligible, offer themselves for reappointment subject to the above.

The articles state that there is no maximum number of Trustees but there shall not be less than three appointed Trustees.

The Board meets every quarter during the Financial Year and attends additional extraordinary meetings when required.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer, Claire Williams who was appointed on 10 April 2023.

A Finance sub-committee, which meets quarterly, reviews the charity's finances. This sub-committee comprises Trustees with experience in financial matters. Decisions with significant financial or strategic impact or made by the Trustees.

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT

FOR THE YEAR ENDED 31 MARCH 2024

Our thanks

To all our loyal supporters, generous partners, fundraisers and donors for your commitment to our cause.

- Albert Gubay Foundation
- Another Ways Women's Foundation
- B&Q Foundation
- The Brook Trust
- Charles Hayward Foundation
- Colyer Ferguson Charitable Trust
- The Henry Smith Charity
- Kent Community Foundation
- Kent County Council
- Kent Police and Crime Commissioner
- The Lawson Trust
- Medway Council
- National Lottery Community Fund
- NHS Kent & Medway Clinical Commissioning Group
- The Nicky and Eileen Barber Charitable Trust
- Oxfordshire Council
- Safe Lives

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each trustee has taken all the steps that he or she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 12 November 2024 and signed on their behalf by:



Mrs Beverley Aitken

Chair

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS
DOMESTIC ABUSE LIMITED
FOR THE YEAR ENDED 31 MARCH 2024**

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Limited (the 'charitable company') for the year ended 31 March 2024 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS
DOMESTIC ABUSE LIMITED
FOR THE YEAR ENDED 31 MARCH 2024**

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS
DOMESTIC ABUSE LIMITED
FOR THE YEAR ENDED 31 MARCH 2024**

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS
DOMESTIC ABUSE LIMITED
FOR THE YEAR ENDED 31 MARCH 2024**

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS
DOMESTIC ABUSE LIMITED
FOR THE YEAR ENDED 31 MARCH 2024**

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
32-33 Watling Street
Canterbury
Kent
CT1 2AN

Date : 22 November 2024

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Income from:					
Donations	3	93,258	13,479	106,737	120,371
Charitable activities	4	582,295	2,319,733	2,902,028	2,566,092
Other trading activities	5	66,238	-	66,238	51,176
Investments - Interest receivable		12,955	-	12,955	4,547
Other income		-	-	-	750
Total income		754,746	2,333,212	3,087,958	2,742,936
Expenditure on:					
Raising funds		115,950	-	115,950	122,774
Charitable activities		552,997	2,246,920	2,799,917	3,026,885
Total expenditure	6	668,947	2,246,920	2,915,867	3,149,659
Net movement in funds		85,799	86,292	172,091	(406,723)
Reconciliation of funds					
Total funds brought forward		1,978,782	203,045	2,181,827	2,588,550
Total funds carried forward		2,064,581	289,337	2,353,918	2,181,827

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVITIES

INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

		Unrestricted funds £	Restricted funds £	Total £
	Notes			
Income from:				
Transfer from Choices	3	-	-	-
Donations	3	116,371	4,000	120,371
Charitable activities	4	464,615	2,101,477	2,566,092
Other trading activities	5	51,176	-	51,176
Investments - Interest receivable		4,547	-	4,547
HMRC JRS Grants		750	-	750
Total income		637,459	2,105,477	2,742,936
Expenditure on:				
Raising funds		122,774	-	122,774
Charitable activities		731,010	2,295,875	3,026,885
Total expenditure	6	853,784	2,295,875	3,149,659
Net income / (expenditure)		(216,325)	(190,398)	(406,723)
Transfer between funds	16	43,233	(43,233)	-
Net movement in funds		(173,092)	(233,631)	(406,723)
Reconciliation of funds				
Total funds brought forward		2,151,874	436,676	2,588,550
Total funds carried forward		1,978,782	203,045	2,181,827

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2024

Company Registration No. 05810653

	Notes	2024 £	2024 £	2023 £	2023 £
Tangible fixed assets	10		4,869,878		2,874,504
Current assets					
Debtors	11	263,643		277,538	
Cash at bank and in hand		1,330,803		1,179,091	
		<u>1,594,446</u>		<u>1,456,629</u>	
Creditors: amounts falling due within one year	12	(192,031)		(222,131)	
Net current assets			1,402,415		1,234,498
Creditors: amounts falling due after one year	13		(3,918,375)		(1,927,175)
Total net assets			<u>2,353,918</u>		<u>2,181,827</u>
The funds of the charity					
Restricted funds	16		289,337		203,045
Unrestricted funds:					
Designated funds	17	1,316,016		1,407,264	
General unrestricted fund		<u>748,565</u>		<u>571,518</u>	
			<u>2,064,581</u>		<u>1,978,782</u>
	18		<u>2,353,918</u>		<u>2,181,827</u>

The financial statements were approved by the Board of Trustees on 12 November 2024 and signed on their behalf by:



B Aitken

Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2024

	2024		2023	
	£	£	£	£
Cash flows from operating activities				
Net income / (expenditure for the year)	172,091		(406,723)	
<i>Adjustment for:</i>				
Depreciation	79,230		14,868	
Interest received	(12,955)		(4,547)	
Decrease / (increase) in debtors	13,895		105,268	
Increase in creditors	<u>(30,100)</u>		<u>2,636</u>	
Net cash used in operating activities		222,161		(288,498)
Investing activities				
Interest received	12,955		4,547	
Purchase of tangible fixed assets	<u>(2,074,604)</u>		<u>(1,676,056)</u>	
Net cash used in investing activities		(2,061,649)		(1,671,509)
Financing Activities				
New loans	<u>1,991,200</u>		<u>1,927,175</u>	
Net cash from financing activities		<u>1,991,200</u>		<u>1,927,175</u>
Net (decrease) / increase in cash and cash equivalents		151,712		(32,832)
Cash and cash equivalents at beginning of year		1,179,091		1,211,923
Cash and cash equivalents at end of year		<u><u>1,330,803</u></u>		<u><u>1,179,091</u></u>

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under its Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations, but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events. In making their assessment.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies (continued)

1.3 Income (continued)

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold. Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;

Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies (continued)

1.4 Expenditure (continued)

Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office and governance costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.6 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies (continued)

1.8 Tangible fixed assets

Assets costing:

- £1,000 or more;
- a group of the same assets amounting to £5,000 or more;
- a group of assets to initially refurbish a newly acquired property of £2,500

are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	- 2% straight line
Leasehold buildings	- 2% straight line
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1.9 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies (continued)

1.9 Financial Instruments (continued)

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies (continued)

1.12 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

3. Donations and legacies	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Donations	93,258	13,479	106,737	120,371
	93,258	13,479	106,737	120,371
4. Charitable activities	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Housing benefit	566,763	-	566,763	439,957
Service charges	15,532	-	15,532	19,658
Albert Burns Children's Trust	-	-	-	8,500
Albert Gubay Foundation	-	45,846	45,846	-
Another Ways Women's Foundation	-	5,000	5,000	5,000
B&Q Foundation	-	7,080	7,080	-
The Nicky and Eileen Barber Charitable Trust	-	5,500	5,500	5,000
The Brook Trust	-	49,275	49,275	73,308
Charles Hayward Foundation	-	25,000	25,000	-
Colyer Ferguson Charitable Trust	-	15,000	15,000	20,000
Garfield Weston Foundation	-	-	-	25,000
Gibbons Family Trust	-	5,000	5,000	4,000
Gravesham Borough Council	-	-	-	8,000
The Henry Smith Charity	-	37,200	37,200	98,700
Kent County Council - other grants	-	479,131	479,131	337,605
Kent County Council - Supporting People	-	497,597	497,597	497,597
Kent Community Foundation	-	11,661	11,661	-
Kent Police and Crime Commissioner	-	248,299	248,299	220,501
Lawson Trust	-	20,000	20,000	-
National Lottery Community Fund	-	204,270	204,270	105,434
Medway Council - other grants	-	348,333	348,333	410,083
Medway Council Supporting People	-	212,712	212,712	212,712
NHS Kent & Medway Clinical Commissioning Group	-	47,954	47,954	13,000
Oxfordshire Council	-	24,763	24,763	-
Peter Harrison Foundation	-	-	-	10,000
Power of Women Broken Voices	-	-	-	6,190
Reconnecting	-	-	-	8,671
Rising Sun	-	-	-	14,068
Salus Group	-	17,000	17,000	-
Safe Lives	-	-	-	5,000
Other grants received (Under £5,000)	-	13,112	13,112	18,108
	582,295	2,319,733	2,902,028	2,566,092

OASIS DOMESTIC ABUSE SERVICE LIMITED

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

5. Other trading activities	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Fundraising	12,632	-	12,632	8,976
Shop income	47,950	-	47,950	38,780
Training income	5,656	-	5,656	3,420
	66,238	-	66,238	51,176

6. Analysis of Expenditure	Staff costs £	Direct costs £	Support costs £	Total 2024 £	Total 2023 £
Raising funds	90,659	14,283	11,008	115,950	122,774
Charitable activities:					
Accommodation based services	402,927	466,626	48,929	918,482	1,531,673
Community services	1,029,477	41,045	125,013	1,195,535	902,209
Work in the community	491,570	134,637	59,693	685,900	593,003
	2,014,633	656,591	244,643	2,915,867	3,149,659

7. Support costs	Total 2024 £	Total 2023 £
Staff training and welfare	25,652	55,384
IT costs	56,809	52,379
Office costs	45,887	48,381
Bank charges	1,612	1,476
Consultancy	12,557	19,470
Legal fees	3,680	5,173
Travel	16,654	13,354
Bad debts written off	29,561	22,354
Depreciation	25,728	14,868
Other costs	6,103	2,409
<u>Governance costs:</u>		
Registered office services	1,800	1,440
Audit of financial statements	14,850	13,440
Auditors remuneration - non audit services	3,750	4,890
	244,643	255,018

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2024 no trustees had expenses re-imbursed (2023 - £nil).

OASIS DOMESTIC ABUSE SERVICE LIMITED

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

FOR THE YEAR ENDED 31 MARCH 2024

9. Employees

Employment costs

	2024	2023
	£	£
Wages and salaries	1,764,306	1,984,233
Social security costs	157,406	183,790
Other pension costs	92,921	95,744
	<u>2,014,633</u>	<u>2,263,767</u>

Employee numbers

The average monthly number of employees during the year was:

	2024	2023
	no.	no.
Administration	13	13
Community	11	21
Fundraising	4	3
Shop	1	1
Support worker	36	43
	<u>65</u>	<u>81</u>

Higher paid staff

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2024	2023
	no.	no.
£60,001 to £70,000	<u>1</u>	<u>1</u>

Key management personnel

The total amount of employee benefits received by key management personnel is £340,148 (2023 - £371,129).

OASIS DOMESTIC ABUSE SERVICE LIMITED

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

10. Tangible fixed assets

	Freehold land and buildings £	Leasehold buildings £	Computer equipment £	Fixtures and fittings £	Total £
Cost					
At 1 April 2023	2,666,082	173,956	17,650	99,384	2,957,072
Additions	8,360	1,952,504	5,716	108,024	2,074,604
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
At 31 March 2024	2,674,442	2,126,460	23,366	207,408	5,031,676
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Depreciation					
At 1 April 2023	24,982	-	10,644	46,942	82,568
Depreciation	31,847	21,655	2,971	22,757	79,230
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
At 31 March 2024	56,829	21,655	13,615	69,699	161,798
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Net book value					
At 31 March 2024	2,617,613	2,104,805	9,751	137,709	4,869,878
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
At 31 March 2023	2,641,100	173,956	7,006	52,442	2,874,504
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

Included in Freehold land and buildings above is land at a value of £878,130 (2023: £878,130)

11. Debtors

	2024 £	2023 £
Trade debtors	229,621	209,067
Other debtors	6,097	9,403
Prepayments and accrued income	27,925	59,068
	<hr/>	<hr/>
	263,643	277,538
	<hr/>	<hr/>

12. Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	29,851	58,101
Other creditors	27,544	13,074
Accruals and deferred income	134,636	150,956
	<hr/>	<hr/>
	192,031	222,131
	<hr/>	<hr/>

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

13. Creditors: amounts falling due after one year

2024 2023

£ £

Bank and other loans	3,918,375	1,927,175
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Included within Tangible Fixed Assets are 15 (2023: 3) properties which have been provided as security for the loans above. The charity is exempt from disclosing the addresses of the properties on the grounds that it could place its stakeholders in personal danger.

There are no repayments on the loans, the balance of all loans are repayable on the earliest of:

- a) 13 September 2032;
- b) the date on which the secured property is sold.

14. Retirement benefit schemes - Defined contribution scheme

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £92,921 (2022: £75,176).

15. Operating lease commitment

At the year end the charity had the following commitments under operating leases:

2024 2023

£ £

Due within one year	24,000	24,000
Due within two to five years	86,000	96,000
Due after five years	102,000	116,000
	212,000	236,000

16. Restricted funds

	Balance at 01 Apr 23	Income	Expenditure	Transfers	Balance at 31 Mar 24
CURRENT YEAR	£	£	£	£	£
Adult services	103,894	1,930,668	(1,891,410)	-	143,152
Children Services	99,151	400,065	(353,031)	-	146,185
Other restricted funds	-	2,479	(2,479)	-	-
	203,045	2,333,212	(2,246,920)	-	289,337

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

16. Restricted funds (continued)	Balance at 01 Apr 22	Income	Expenditure	Transfers	Balance at 31 Mar 23
	£	£	£	£	£
PRIOR YEAR					
Adult services	329,935	1,593,713	(1,819,754)	-	103,894
Children Services	38,508	511,764	(451,121)	-	99,151
Maintenance Fund	25,000	-	(25,000)	-	-
New Building Fund	43,233	-	-	(43,233)	-
	<u>436,676</u>	<u>2,105,477</u>	<u>(2,295,875)</u>	<u>(43,233)</u>	<u>203,045</u>

Adult Services

This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services

This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

Other restricted funds

Various donations towards HR software and equipment for properties.

New Building Fund

This relates to a capital appeal run with donations towards a project to acquire new built premises.

Maintenance Fund

This relates to funding towards maintenance work required for the charity's freehold properties.

17. Designated funds	Balance at 01 Apr 23	New Designations designations	released	Balance at 31 Mar 24
	£	£	£	£
CURRENT YEAR				
New Building Fund	147,000	-	(147,000)	-
Development Fund	-	147,000	-	147,000
Building Fund	1,260,264	-	(91,248)	1,169,016
	<u>1,407,264</u>	<u>147,000</u>	<u>(238,248)</u>	<u>1,316,016</u>
PRIOR YEAR				
New Building Fund	186,000	-	(39,000)	147,000
Building Fund	1,213,316	61,965	(15,017)	1,260,264
	<u>1,399,316</u>	<u>61,965</u>	<u>(54,017)</u>	<u>1,407,264</u>

New Building Fund

The building fund relates to the designation of funds, which in addition to the restricted fund in note 15 are to acquire new built premises.

OASIS DOMESTIC ABUSE SERVICE LIMITED

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

17. Designated funds - continued

Development Fund

This designated fund is intended to support both property repairs and broader development initiatives of the charity. It may be used for enhancing the charity's infrastructure or other strategic developments that align with Oasis's mission and long-term growth.

Building Fund

This fund represents land and buildings and related fixtures and fittings which are held for charitable use.

18. Analysis of net funds

	Unrestricted funds £	Designated funds £	Restricted funds £	Total funds £
Current year				
Tangible Fixed Assets	-	4,869,878	-	4,869,878
Current assets	1,158,109	147,000	289,337	1,594,446
Current liabilities	(192,031)	-	-	(192,031)
Long-term liabilities	(217,513)	(3,700,862)	-	(3,918,375)
	<u>748,565</u>	<u>1,316,016</u>	<u>289,337</u>	<u>2,353,918</u>
Prior year				
Tangible Fixed Assets	-	2,874,504	-	2,874,504
Current assets	1,103,177	150,407	203,045	1,456,629
Current liabilities	(222,131)	-	-	(222,131)
Long-term liabilities	(309,528)	(1,617,647)	-	(1,927,175)
	<u>571,518</u>	<u>1,407,264</u>	<u>203,045</u>	<u>2,181,827</u>

19. Capital commitment

The charity is committed to making payments of £11.5k post year end (2023: £20k).

20. Related Party Transactions

There were no related party transactions in the year.



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