



OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2023

Registered number: 05810653

Charity number: 1126198

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Annual Impact report 2022-23



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**Domestic abuse affects us all,
directly or indirectly.**

**By working together, we can build a society
that rejects abuse,
promotes healthy relationships,
and
empowers survivors to reclaim their lives.**

**Join us in spreading the
message that love
should never hurt.**

**Together we can create a
future where every individual
feels safe, valued and
deserving of a life free from
abuse.**

Our Mission

We want family life to be free from violence and abuse, and we will keep working towards this, for as long as it takes.

Our Vision

We believe in a just, fair and equal society. One in which every family member is safe at home and in their community.

Our Values

- Compassionate
- Curious
- Committed
- Collaborative
- Connected



The voices of those that use our services

The support I received from my support worker was phenomenal

I had a lot of support the whole time I needed it they was really understanding and made me feel more confident in myself and was there for me every time I needed you

The greatest gift you can give another human being is their freedom. Thank you helping me regain mine.

Very good advice and referral and guidance to other professionals and made me more confident in challenging the abuse

Our advisors

Our advisory committee of 6 former service users ensures that we keep lived experience at the heart of everything we do. Their co-creation of services and advice on strategy development ensures that we remain innovative, inclusive and relevant.

Peer Mentors

This year, 16 individuals with lived experience of domestic abuse have undertaken our peer mentor training programme and can now use their experience to help others.

They have generously dedicated 379 hours of their time to support our cause, whether that be through facilitating programmes or starting a community support group.

We also held a successful seminar for 6 mentors to improve their self-confidence and public speaking skills.

Volunteers and peer mentors have enabled us to offer services we wouldn't have been able to otherwise.

As well as volunteering in our charity shop and at fundraising events, they have supported our frontline teams and offered enriching activities such as yoga classes and art sessions to our clients.

**3336
hours
donated**

**£40,032
added
value**

**Equivalent
of 1.8
full-time staff
members**

**Thanks to all
of our
volunteers!

We couldn't
do it without
you...**



CHAIRPERSON'S & CEO'S REFLECTIONS

During the year, the charity has consolidated its work post-merger and the teams and board have really gelled together and worked as one. We now cover East Kent, North Kent and Medway offering vital support to those in need and their families. Never has this support been more in demand, following the end of the Covid period where so many were isolated.

There have been a number of highlights in the year, the main one being the change of property strategy from the communal refuge model to the core and cluster system. This has involved the acquisition of self-contained properties that provide more suitable accommodation for our clients.



This change of strategy has meant making arrangements to empty the current leased property in Cliftonville and rehome those involved, which has been an enormous task for all.

As with many similar charities, funding is a relentless challenge, and none of our work could be achieved without help from the Friends of Oasis, other charities and grant making trusts, businesses, volunteers, and unsung heroes. We would achieve very little without their support and I want to thank them on behalf of Oasis.

Another enormous change that is about to happen is the retirement of our CEO, Deborah Cartwright, who has been at the helm for 15 years. Her drive and commitment have seen Oasis develop and grow into the amazing charity it is, enabling so many victims to lead better and safer lives. She has created a lasting legacy to be proud of.

Of course, change happens and is something to be embraced, so we will welcome our new CEO, Claire Williams, following Deborah's retirement in March 2023 and wish her every success in continuing this vital work and leading the team into the future.

Finally, I would like to thank my fellow trustees and board members for the support over a year that has seen so many changes. They have given their time freely and willingly all with the same aim of continuing the success of Oasis.

I look forward to working with all involved, particularly over the next twelve months which will see our new property offering to victims completed.

Beverley Aitken MBE FCA
Chairperson

In my final year in this remarkable organisation, I am reflecting on the compassion and commitment of the many staff and volunteers that have contributed to the charity's mission.



We have come to the end of a phenomenally busy period, one in which we have integrated the former services of Choices, continued to deal with the impact of the pandemic, secured the funding to replace our former refuge building in Thanet and purchase safe accommodation in Medway, and have implemented multiple services as a result of the Domestic Abuse Act 2021.

Without the combined strength and competence of all of those dedicated to this work, as well as the trust and belief of our funders and supporters, we could not have managed as we have in this period. We believe that domestic abuse is 'everybody's business' and this is well evidenced in our organisation; those who commit to making this issue their business and supporting the work of the charity either as an employee, lived experience advisor, peer mentor, volunteer, funder or other stakeholders all combine together to make Oasis a place of safety and recovery for those that need us most.

Leading this organisation is one of the proudest achievements of my life and I look forward to seeing the organisation continue to help and support those in need for many years come.

Deborah Cartwright, CEO 2007-2023

As the incoming CEO, I wholeheartedly echo the sentiments expressed by our outgoing CEO. I am deeply humbled by the remarkable dedication, compassion, and commitment of the staff and volunteers who have tirelessly worked towards the mission of our charity. Reflecting on the challenges we have faced, from integrating services and navigating the pandemic's impact to securing funding for essential facilities, I am truly inspired by the collective strength and competence that has brought us this far.



I recognise that the success we have achieved is a testament to the unwavering support and trust of our funders, supporters, and stakeholders, who believe in the importance of making domestic abuse "everybody's business." It is through their steadfast commitment and partnership that we create a place of safety and recovery for those in need.

I am honoured to assume the role of CEO and build upon the foundation laid by my predecessor. With a strong sense of pride and purpose, I eagerly look forward to leading our organisation in the coming years, ensuring that we continue to provide vital help and support to those affected by domestic abuse. Together, we will advance our services, raise awareness, and foster an environment of empowerment and healing for survivors.

Claire Williams, CEO

ADULT CLIENT STATISTICS

GENERAL

Oasis is committed to ensuring that all people affected by domestic abuse can access the support they need appropriately and fairly.

2,726
Referrals received

1,579
Clients supported

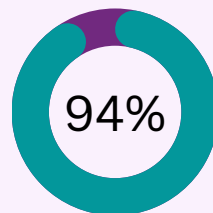
4.2
MONTHS
Average case length

THIS YEAR WE HAVE SEEN A **+16%**
INCREASE IN ADULT CLIENTS
AND HAVE SUPPORTED **+11%**
MORE MALE CLIENTS

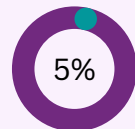
4% of clients who disclosed their sexual orientation were



LGBTQ+



FEMALE



MALE

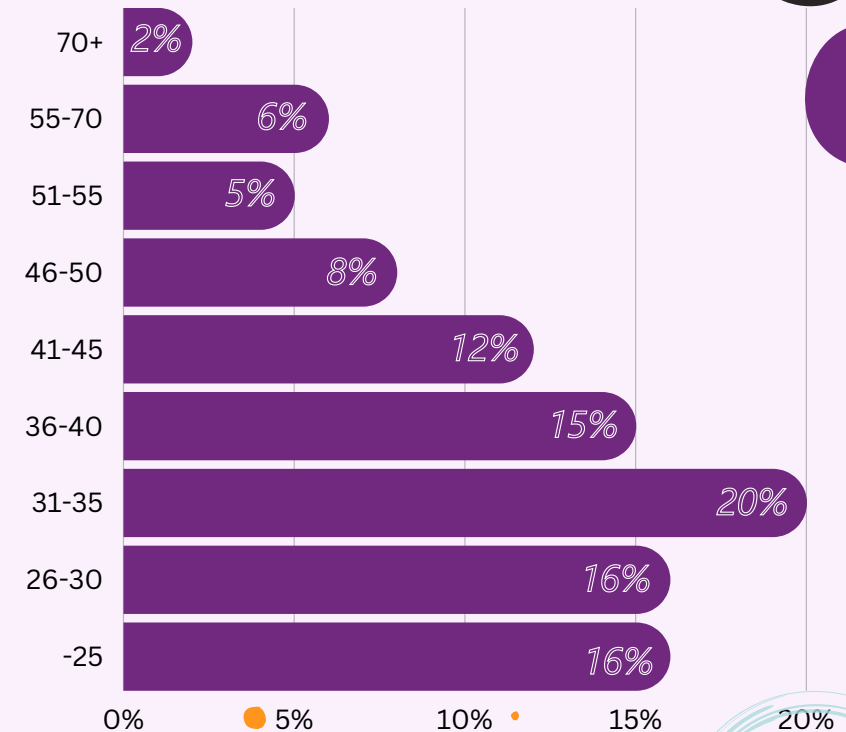


NON BINARY - INTERSEX



NOT DISCLOSED

Our clients were aged



FEEDBACK

“XX was an absolute star to me, I really was so low the first time I spoke to him, I was totally broken. His calls always helped me feel so much better and I felt I could open up to him and tell him some of the worst things I had been hiding for decades. Just finally saying them to someone helped.”

ADULT CLIENT STATISTICS

ABUSE PROFILE

Before seeking help,
our clients lived with
the abuse for an
average of

75
MONTHS

FOR
HALF

of our clients, this was not
the first time they had
experienced abuse as an
adult

35%

of our clients have
been threatened with
death

49%

of our clients declared
feeling depressed
and/or having suicidal
thoughts

42%

of our clients have
suffered from trauma
and/or anxiety

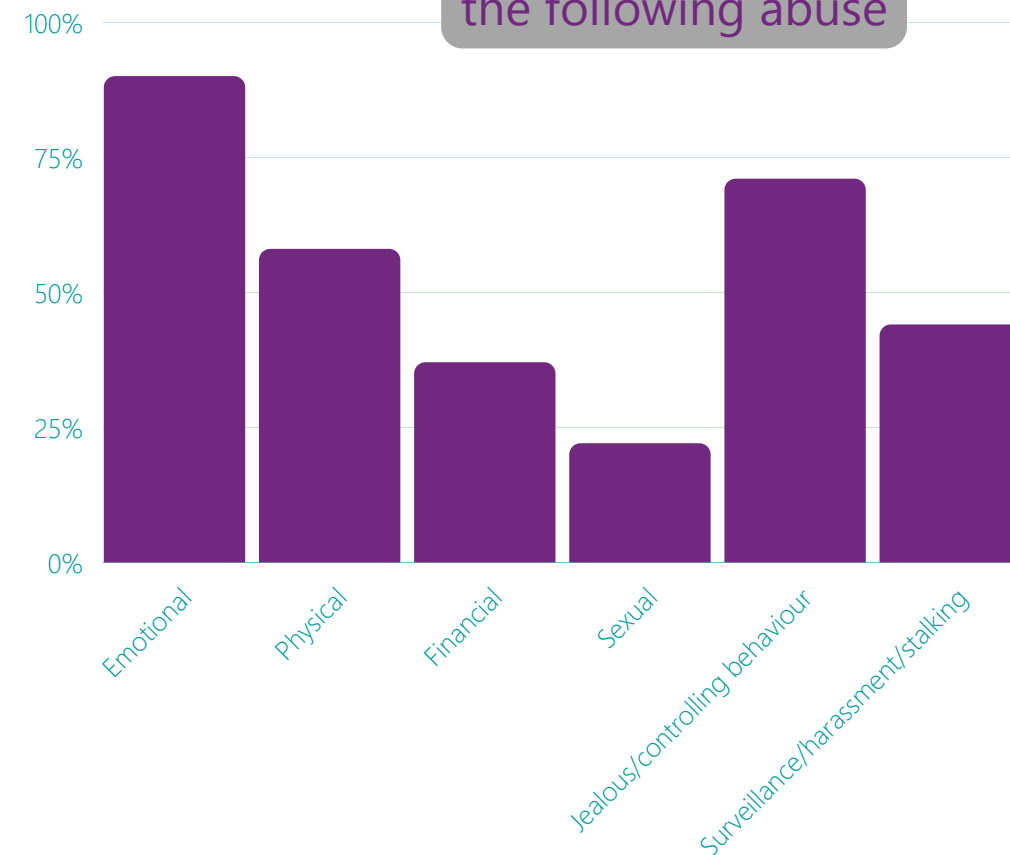
16%

of our clients have been
harrassed via social media

FEEDBACK

“my IDVA was incredibly supportive and always took the time to listen to me. I spent a long time on the phone talking to her, and she also spoke to my son at length, as he was deeply concerned for my safety. I am deeply grateful for her help and support. It really helped me on my way to better things that someone cared like she has.”

Our clients
have experienced
the following abuse



ADULT CLIENT STATISTICS

OUTCOMES

71% of our clients have completed their programme of support and safely exiting the refuge

This is a **33%** increase from last year.

1286 clients exited our services

74% of all exiting clients who disclosed abuse reported a cessation or significant reduction of all abuse

Through our support

352 homes were secured through added security measures

166 clients remained in employment

317 clients were supported through Court

FEEDBACK

“She has helped me to build confidence in going back to work and overcoming the trauma and problems I faced. I wouldn't have been able to get to where I am now without Andrea's support and care she has given me. She has gone above and beyond to take care of me and helped me see the positivity to life and a brighter future.”

When exiting our services, our clients have reported

54%
Parenting Outcomes

71%
Health Outcomes

72%
Justice Outcomes

60%
Accommodation Outcomes

64%
Mental Health Outcomes

FROM SURVIVING TO THRIVING

In addition to our dedication to delivering a range of core and innovative services, our focus has been on acquiring properties to bolster our accommodation-based services, enabling us to provide crucial support to victims of domestic abuse.

This strategic endeavour allows us to offer a comprehensive service that is specifically tailored to meet their unique needs.

Throughout this year, our teams have continued to work exceptionally hard, attending to the individual needs of survivors and empowering them to thrive across East Kent, Medway, and North Kent.

Furthermore, we have fostered extensive collaborations to enhance best practices and expand our service delivery, ultimately benefiting the entire county.

Children and Young People's mentoring

Intensive family recovery programmes

Young Adults mentoring

Working in consortium with other specialist DA charities as KAMDAC



Delivering CPD accredited training and support to other charities



Refuge & Safe Accommodation

Outreach support to communities

Group working programmes

Working with the other commissioned services as KIDAS



CHILDREN & YOUNG PEOPLE CLIENT STATISTICS

350

Referrals received

Our clients experienced:

71%

Witnessed abuse and violence

48%

Emotional Abuse

29%

Physical abuse

Dive into our specific services and look at the outstanding outcomes achieved:

Further to our family programme
RECOVERING TOGETHER

93% of participating parents and 88% CYP* reported improved coping strategies

71% of participating parents and 94% CYP* reported improved relationships outcomes

Further to our 1 to 1 programme
MENTORING

90%

Know where to get help

and

79% reported improved confidence

92%

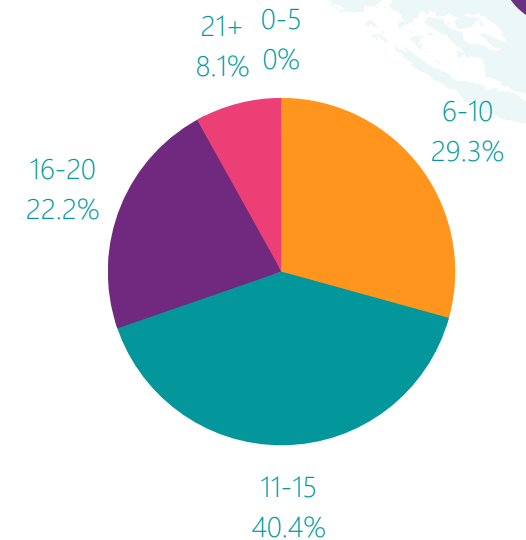
reported improved knowledge about respectful relationships

90%

reported better understanding of personal safety

“My son really bonded with his mentor Ben. He really engaged in all the sessions and his confidence grew”

Our clients were aged



FEEDBACK

“I definitely feel like this service has not only helped me to understand exactly what my daughter went through whilst witnessing my dv relationship it has also helped me to understand and be able to soothe her worries and anxiety's in a more healthy way that just hiding it away we can now sit and talk through our worries and troubles and out them away together”

“Home life has definitely improved. My son is controlling his emotions better. The course has changed my way of thinking taught me how to deal with his meltdowns.”

WHAT DID YOU SAY ABOUT OUR TRAINING & GROUP WORKING?

OVER 500 VOLUNTEERS, CLIENTS AND PROFESSIONALS HAVE ATTENDED OUR TRAINING IN THE PAST YEAR.

We offered a wide range of training

- Phoenix
- Phoenix facilitators training
- Domestic Abuse awareness
- Domestic Abuse Risk and Safety
- Victim blaming
- Typology of violence
- Friends and Family Support

“I'm so blessed I got the opportunity to do this group. I feel I've learnt a lot and hope to have a better lifestyle in the future.”

Phoenix



“Absolutely amazing group! So supportive through everything. very thankful to of been a part of a lovely group with such strong inspiring women! thank you”

“I think the group has been a safe space for us all to share things and support each other and the content of phoenix is really good.”

OUR PEER MENTORS

“The training was informative and worthwhile, the trainer is knowledgeable and supportive”

“I found the training to be very helpful and interesting, it has been good to learn more in depth about different parts of what can be done within the system and the different options.”

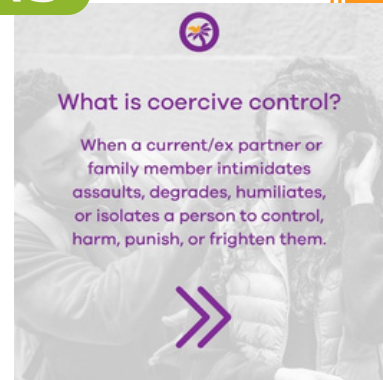
“Great trainer! there is sensitive topics which are discussed, and the trainer makes sure all of us are feeling ok with any topics discussed.”

AWARENESS CAMPAIGNS

Throughout 2022-23, new content themes were developed and shared, including:

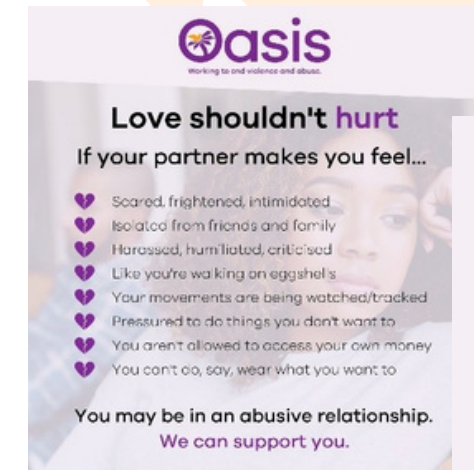
- 'What is domestic abuse?'
- 'Is this Love'
- 'Myth busting'
- 'Services spotlight'
- 'Survivor Stories'.

For the second year, we promoted the **'Is this Love?'** Campaign targeting teenagers, sharing a toolkit with partner organisations connected with young people e.g., schools and youth clubs.



In February 2023, the artist **Banksy** revealed new artwork in Margate, the subject of which is domestic abuse.

In response, Oasis launched the **'Love Shouldn't Hurt'** campaign (<https://www.oasisdaservice.org/love-shouldnt-hurt-campaign/>), encouraging the public to learn more and raise awareness.



OASIS DOMESTIC ABUSE SERVICE LTD
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LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

Trustees D Downs (ex-Chair, resigned 9 Nov 2022)) B Aitken (Chair appointed 9 Nov 2022) S Grant (Chair, Finance Sub Committee – appointed 9 Nov 2022) F Dunmall (Deputy Chair, appointed 9 Nov 2022) H Jones M Elliott S Fox MJ Insaadoo E Matthews B Musindi C Tate	Contact us: enquiries@oasisdaservice.org www.oasisdaservice.org Auditors Azets Audit Services 32-33 Watling Street, Canterbury CT1 2AN Bankers Charities Aid Foundation 25 Kings Hill Avenue, West Malling ME19 4JQ Charity no. – 1126198 Company no. - 05810653
Charity Management Chief Executive – Deb Cartwright (To 31 Mar 2023) Claire Williams (From 1 Apr 2023) Head of Operations – Tina Alexander Head of Finance – Caroline Palmer Head of Income & Engagement – Loukia Michael Human Resources Manager – Kerry Smith Impact and Development manager – Ophelia Donatien Operations manager – Roz Gabriel	Registered Office Gregory Rowcliffe Milner Monkstone House (Ground Floor) City Road Peterborough PE1 1JE

Principal address

The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

OBJECTIVES AND ACTIVITIES

Trustees' Strategic Report

Oasis exists to provide support to those affected by domestic abuse. We aim to ensure that everyone we help has the opportunity for safety, support, and recovery.

Our vision is...

We aspire to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

Too many people are still adversely affected by this issue, and in response we continue to provide practical and emotional support and information to anyone who needs that help. Our focus as an organisation that began as, and remains committed to, being a 'by and for' service for those affected by domestic abuse is to continue to help as many people as possible whilst contributing to Kent and Medway's understanding of the complex nature of this issue.

We continue to provide tailor-made support for adults affected by the issue via risk management, practical and emotional support, resettlement, counselling and advocacy. We provide specialist services for children and young people affected by domestic abuse and include their parents and carers in some of this provision. All of our services are evidence-informed.

We actively support the development of the co-ordinated community response, through our ongoing training for other agencies and organisations, awareness raising and educational programmes, participation in strategic partnerships and contributions to research.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Strategic Plan Update

One year into our new strategy we have continued to address multiple issues on the landscape. We defined the need to progress in four key areas:

Aim 1: Whole Person

Services that address holistic needs including:

A room of one's own

Places of safety

Life as a journey

Aim 2: Whole Family

Services that support family & community networks with the key understanding that:

No-one is an island

Aim 3: Whole Systems

Functional systems that contribute to the delivery of our mission:

Our organisation

Our networks

Aim 4: Wholly sustainable

Our overarching ambition to create a secure base from which to continue the work that is vital in the communities we serve, including:

Service: sharing knowledge to assist in the notion that domestic abuse is everybody's business

Safety: developing staff to safeguard our clients

Stability: managing and developing a diverse income base and portfolio of property

Our work towards these goals is set out in the impact report above.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Services directed to the strategic aims

Aim 1: Whole Person

Refuge, safe accommodation. MARAC IDVA & Community IDVA services

Oasis provides 18 units of refuge accommodation for women and children in East Kent. These are commissioned by Kent County Council and in the delivery of this contract we work in partnership with other commissioned providers using the partnership name KIDAS (Kent Integrated Domestic Abuse Service).

In this year we have been re-commissioned by Medway Council to provide 15-20 units of safe accommodation for Medway clients. This is an innovative service allowing us to use our safety planning skills to continue a creative pilot project.

We also own and operate 14 units of accommodation in North Kent for young women who find themselves homeless as a result of domestic abuse, usually in childhood. 7 of these units are specifically dedicated to young women expecting their first child.

The Safe in Medway (SiM) programme has been very successful for families. A collaboration with Medway housing, this innovative service provides safe accommodation to clients who need to stay in Medway, close to their support network. We are working closely with local authorities to access safe accommodation for clients and have purchased 20 of the units over the last 12 months.

MARAC Independent Domestic Violence Advisors

Oasis serves the people of East Kent & Medway who are deemed to be at high risk of significant harm through a team of staff known as IDVAs (Independent Domestic Violence Advisors), also funded as part of the KCC contract and KIDAS partnership outlined above, excepting the Medway Council funding which is a standalone service dedicated to Medway.

Community IDVAs

Those in need who are not deemed to be high risk are supported, as part of the above contract, through community outreach. This is a solution-focused model of support designed by Oasis which has now become a SafeLives training model. This service is funded by Kent and Medway, for East Kent and Medway respectively.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Group & recovery work

- Phoenix - this is the Kent & Medway domestic abuse awareness and recovery programme written by a group of collaborating organisations 4 years ago. Covid caused significant interruptions to the evaluation of the programme, but this has resumed and will be a key focus going forward. The outcomes above show the impact this programme has on participants and the comments below are evidence of the felt experience on ending.
- Therapeutic Life Story Work – we are grateful to the Brook Trust Fund for supporting our pilot of this work in which we are using Richard Rose’s model to work with children and young people affected by domestic abuse to make sense of their lives. This is in its second evaluation year.
- Counselling – we continue to counsel those affected by domestic abuse in refuge and the community and currently have 2 counsellors providing specialised support. We are grateful to KCC and grant funders for supporting this work.
- Understanding Trauma – developmentally funded by KCC & Public Health, and in response to the prevalence of suicide for those affected by domestic abuse, this programme has shown some excellent outcomes in terms of the reduction of trauma symptoms for those struggling with recovery. We have built on the small evaluation pilot, and this is now a programme for Kent and Medway.
- Trauma Awareness – we are grateful to the NHS for funding the adolescent version of the above programme. We have trained 68 professionals.

Aim 2: Whole Family

Family Partnership / Neglect Multi-Disciplinary Team

Two new family related programmes were launched:

- Oasis actively collaborated with independent advocacy service, mental health service and children’s social care to support families who have had at least one child removed from their care and break the cycle of any future children being removed.
- Oasis partnered with services such as drugs and alcohol teams and mental health services as well as statutory agencies; this new service provided trauma informed, intensive and holistic support to the whole family, including children, where neglect has been identified.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Recovering Together

This 12-week psycho-educational programme is for mothers of primary school-aged children and also offers 1-1 support for the associated child. The aims are to promote personal growth, family resilience and improved family communication in order to provide a solid foundation for parenting into adolescence.

Our future plans include an expansion of the programme into addressing the needs of Early Years and Secondary school aged children, as well as developing a version of the programme for the deaf community in collaboration with Deaf Hope, as we believe everyone should have access to high-quality education and support.

Children & Young People

Oasis has been delivering support to vulnerable children and young people for 29 years, from our early beginnings of play provision for children in refuge to our present suite of specialist community services for children and their parent/carer. We view children and young people through a lens of Adverse Childhood Experiences (ACEs) as well as domestic abuse.

We recognise that these issues overlap, and that domestic abuse underpins a range of other challenges faced by the young people we support - challenges that can lead to lifelong trauma and manifest as antisocial behaviour without the right intervention at the right time.

Aim 3: Whole System

Training

This year we have trained a wide range of professionals across East Kent and Medway, including GPs, Kent Police recruits, Champions DA professionals¹, housing professionals (local authorities and housing associations), local partner agencies and staff in Children's & Adult Social Care.

Additionally, we have spoken at a wider range of events raising awareness about the White Ribbon Campaign. We marked 'The 16 Days of Action' with a successful series of events to raise awareness about critical issues. Online 'lunch and learn' sessions and 'tea and teach' events were highly informative and well-attended alongside our in-person conferences in both Gravesham and Dartford. In addition, we attended several community events in Medway that brought people together and promoted our work.

Over 500 professionals have benefited from our training and awareness-raising sessions with excellent evaluations across the board. Thanks to this success we have secured further sessions, allowing us to continue raising awareness.

¹ *Kent and Medway Domestic Abuse Champions (Professional)* are recognised professionals and practitioners with heightened DA awareness, who will know who else to ask for further advice and where to signpost.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Collaboration



Collaborative work has continued with all of the KAMDAC members, SATEDA; Rising Sun & DAVSS. The consortium celebrated 10 years of working together this year. The consortium celebrated 10 years of working together this year and have not lost the desire to work collaboratively.

This year saw a partnership approach in coming together to deliver a full day workshop on the Intersection of Technology and Domestic Abuse in Family Law Cases which was co-hosted with Our Family Wizard, Spencer West international law firm.

CommunicationsCommunications

Oasis has made great strides in expanding its reach and raising awareness about domestic abuse in Kent and Medway. Our communication strategy helped to engage more people in Oasis's work and to develop a greater understanding of domestic abuse. The launch of the new website in March 2023 has greatly improved accessibility and user journey, making it easier for those in need of help to find the resources they need.

Aim 4: Wholly sustainable

Volunteers

Oasis has continued to develop opportunities for volunteers over the last year. We have volunteers in our charity shop and fundraising team offering much-needed support. We also have volunteers on our frontline teams offering administrative support to those working directly with clients as well as bringing knowledge and skills to those teams to provide services we cannot usually offer, such as yoga lessons and arts groups. The inclusion of volunteers and peer mentors means we have been able to offer support and services we wouldn't otherwise be able to offer.

In total we have had 3336 hours donated by volunteers and peer mentors and we have calculated that these hours add £40,032 in value to the organisation in this reporting year; this is the equivalent of 1.8 members of full-time staff.

We are indebted to all of the volunteers throughout Oasis. Whether frontline or back office, they are all ensuring that we can continue to support members of our communities to be safer.

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Staff wellbeing

Our colleagues in the social sector are under immense pressure to work harder every year. Oasis colleagues pride themselves on being committed to their role and always living our values. We aim to ensure we work collaboratively with our colleagues as they are our greatest asset. The work they do is very demanding and can have an emotional impact on them as individuals. We promote the well-being of colleagues by showing compassion in their time of need and ensure we stay connected with them throughout challenging times.

Our most recent culture survey provided all colleagues at every level with a chance to voice their opinions. The results are a tribute to all the hard work completed in the last couple of years within Oasis and the successful bringing together of the two organisations.

Stability

▪ **Diversity of income**

The Board has maintained its commitment to a broad income base in the organisation as it is recognised that overdependence, particularly on statutory funding, is a key risk in charities. In this year we had 34% of funding from non-statutory sources and have re-launched Oasis Consults in 2022-23 to generate more unrestricted income for the charity.

▪ **Property**

We secured a £4.1 million investment from Social and Sustainable Capital in this year which has allowed us to purchase 22 of the units of accommodation in the East Kent & Medway services. Owning these properties is an important contribution to our strategic aim of Wholly Sustainable.

FINANCIAL REVIEW

Despite the ongoing challenges in the social sector of 2022-23, Oasis continued to generate a diverse income base.

Total income for the year was £2,742,936 (2022: £4,035,729 – This income included the transfer of assets and liabilities from Choices Domestic Abuse of £1,452,281 and income for the year excluding this amount was £2,583,448). Total expenditure for the year was £3,149,659 (2022: £2,387,455). The result for the year was a deficit of £406,723 (2022: Surplus of £1,648,274).

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Fundraising Team highlights

Fundraising generated £517,649 in the financial year ending 31st March 2023, 75% of which consisted of grants from trust and foundations and 25% of which was raised from community fundraising events and donations. Our flagship annual golf day in June sold out for the 5th consecutive year and the golf day scheduled for September 2023 has almost sold out at the time of writing. Our partnership with BroadstairsLit literary festival has enabled us to host author events with two Sunday Times bestselling crime writers and these events will now be an annual fixture in our fundraising calendar. We are particularly grateful to the Friends of Oasis fundraising committee who independently raise funds to meet the needs of our service users.

We continue to seek and create opportunities to diversify our audiences and would like to thank the many individual donors, corporate partners, community groups, schools, churches and sports clubs that have supported us so generously.

The Oasis Shop

Our boutique charity shop helps to raise funds to support our non-commissioned services and also provides us with a physical presence in the community, the address of which (unlike our safe houses) does not have to be kept secret. We owe a debt of gratitude to our team of dedicated charity shop volunteers as well as to the countless members of the community who generously donate items to the shop.

Reserves Policy

With regard to general reserves, the Trustees aim to maintain an amount equivalent to 6 months core expenditure. This would ensure that if the charity lost any of its core funding streams, it would have time to develop a new strategy in an orderly manner while protecting the work of the charity. We also acknowledge that the charity must allow for the expenditure of maternity/paternity cover in order to meet our legal duty as an employer. As the income of the charity has further grown the Trustees have reviewed the reserves and wish to ensure that £850,000 (2022 - £850,000) is maintained for this purpose.

The balance of general funds at 31 March 2023 was £571,518 (2022: £752,558).

Total designated funds at 31 March 2023 were £1,407,264 (2022: £1,399,316). Details of which are set out in note 17 of the Financial Statements.

Total restricted funds at 31 March 2023 were £203,045 (2022: £436,676). Details of which are set out in note 16 of the Financial Statements.

Total funds of the charity at 31 March 2023 were £2,181,827 (2022: £2,588,550).

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charity's viability as a going concern.

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Plans for the future

Moving forward, our key objective is to undertake a comprehensive review of our service delivery, focusing on refining and enhancing what we currently offer. Our unwavering dedication to polishing our existing services underscores our commitment to providing exceptional support to survivors and their families, empowering them on their journey towards safety and healing.

We recognise that by anticipating and addressing the needs of survivors and their families before they arise, we can provide comprehensive and timely support. This proactive mindset will allow us to go above and beyond, ensuring that our services remain responsive, compassionate, and tailored to the unique circumstances of those seeking our assistance.

Our new model of dispersed accommodation-based services has been specifically designed to offer enhanced flexibility and convenience to survivors of domestic abuse. By embedding these new accommodation options within our portfolio, we aim to extend our geographical presence and provide comprehensive solutions to a wider range of individuals and families affected by abuse.

Post Balance Sheet Events

After the year end the charity purchased nine leasehold properties for a cost of £1,346,303. A further £1,479,200 was drawn down on the loan (as shown in note 13) with a total of £3,406,375 drawn down at 9 August 2023.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008. The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The trustees are also directors of the charitable company for the purposes of company law.

During 2009 the assets of Oasis Women's Refuge (Charity number 1060355) were transferred to Oasis Domestic Abuse Service Limited.

On 1 April 2021 the assets and liabilities and operations of Choices (Formerly known as North Kent Women's Aid) Limited (Charity number 1125773) were transferred to Oasis Domestic Abuse Service Limited.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Risks to which the charity is exposed

Each board meeting, Oasis Board of Trustees continue to monitor risks quarterly, and systems have been established to mitigate those risks. Among the risks identified through the procedure, the following are deemed to be the most important:

- Public funding;
- Recruitment – this has proven challenging in the past year and is being mitigated by improved recruitment processes and the planned advertising of the non-financial benefits the organisation has to offer.
- Maintaining appropriate safeguarding competency – our safeguarding review was still taking place at the end of this operating year with interim assessment being positive. Access to relevant training has also resumed nationally.

Recruitment and appointment of new Trustees

Trustees are appointed to the Board, with their selection being based upon the skills analysis of the Board which is updated annually. Each Trustee is inducted and offered appropriate training in the cause and governance issues. There are annual 360-degree appraisals and associated learning opportunities. The Board meets quarterly with additional meetings where these are needed.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer – Deborah Cartwright (a new CEO has been appointed from the 10th April 2023 – Claire Williams). Decisions with high financial and/or strategic impact are taken by the Trustees who also monitor the running of the charity through key performance measures. There is a succession planning process in place for key staff.

OASIS DOMESTIC ABUSE SERVICE LTD

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each trustee has taken all the steps that he or she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 9 August 2023 and signed on their behalf by:



Mrs Beverley Aitken

Chair

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Limited (the 'charitable company') for the year ended 31 March 2023 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES
FOR THE YEAR ENDED 31 MARCH 2023

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES
FOR THE YEAR ENDED 31 MARCH 2023

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES
FOR THE YEAR ENDED 31 MARCH 2023

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Azets Audit Services Limited

Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
Delandale House
32-33 Watling Street
Canterbury
Kent
CT1 2AN

Date : 16 August 2023

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Income from:					
Transfer from Choices	3	-	-	-	1,452,281
Donations	3	116,371	4,000	120,371	102,052
Charitable activities	4	464,615	2,101,477	2,566,092	2,419,559
Other trading activities	5	51,176	-	51,176	59,148
Investments - Interest receivable		4,547	-	4,547	1,639
Other income		750	-	750	1,050
Total income		637,459	2,105,477	2,742,936	4,035,729
Expenditure on:					
Raising funds		122,774	-	122,774	102,794
Charitable activities		731,010	2,295,875	3,026,885	2,284,661
Total expenditure	6	853,784	2,295,875	3,149,659	2,387,455
Net income / (expenditure)		(216,325)	(190,398)	(406,723)	1,648,274
Transfer between funds	16	43,233	(43,233)	-	-
Net movement in funds		(173,092)	(233,631)	(406,723)	1,648,274
Reconciliation of funds					
Total funds brought forward		2,151,874	436,676	2,588,550	940,276
Total funds carried forward		1,978,782	203,045	2,181,827	2,588,550

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVITIES

INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

		Unrestricted funds £	Restricted funds £	Total £
	Notes			
Income from:				
Transfer from Choices	3	1,385,943	66,338	1,452,281
Donations	3	92,767	9,285	102,052
Charitable activities	4	333,362	2,086,197	2,419,559
Other trading activities	5	59,148	-	59,148
Investments - Interest receivable		1,639	-	1,639
HMRC JRS Grants		1,050	-	1,050
Total income		1,873,909	2,161,820	4,035,729
Expenditure on:				
Raising funds		102,794	-	102,794
Charitable activities		436,186	1,848,475	2,284,661
Total expenditure	6	538,980	1,848,475	2,387,455
Net movement in funds		1,334,929	313,345	1,648,274
Reconciliation of funds				
Total funds brought forward		816,945	123,331	940,276
Total funds carried forward		2,151,874	436,676	2,588,550

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2023

Company Registration No. 05810653

	Notes	2023 £	2023 £	2022 £	2022 £
Tangible fixed assets	10		2,874,504		1,213,316
Current assets					
Debtors	11	277,538		382,806	
Cash at bank and in hand		1,179,091		1,211,923	
		<u>1,456,629</u>		<u>1,594,729</u>	
Creditors: amounts falling due within one year	12	(222,131)		(219,495)	
Net current assets			1,234,498		1,375,234
Creditors: amounts falling due after one year	13		(1,927,175)		-
Total net assets			<u>2,181,827</u>		<u>2,588,550</u>
The funds of the charity					
Restricted funds	16		203,045		436,676
Unrestricted funds:					
Designated funds	17	1,407,264		1,399,316	
General unrestricted fund		<u>571,518</u>		<u>752,558</u>	
			1,978,782		2,151,874
	18		<u>2,181,827</u>		<u>2,588,550</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2023, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 9 August 2023.



B Aitken

Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2023

	2023		2022	
	£	£	£	£
Cash flows from operating activities				
Net income / (expenditure for the year)	(406,723)		1,648,274	
<i>Adjustment for:</i>				
Transfer of Assets/Liabilities from Choices	-		(1,452,281)	
Depreciation	14,868		18,846	
Interest received	(4,547)		(1,639)	
Decrease / (increase) in debtors	105,268		(143,716)	
Increase in creditors	2,636		18,239	
Net cash used in operating activities		(288,498)		87,723
Investing activities				
Interest received	4,547		1,639	
Purchase of tangible fixed assets	(1,676,056)		-	
Net cash used in investing activities		(1,671,509)		1,639
Financing Activities				
New loans	1,927,175		-	
Net cash from financing activities		1,927,175		-
Net (decrease) / increase in cash and cash equivalents		(32,832)		89,362
Cash and cash equivalents at beginning of year		1,211,923		940,586
Cash transferred from Choices		-		181,975
Cash and cash equivalents at end of year		1,179,091		1,211,923

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under its Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events. In making their assessment.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies (continued)

1.3 Income (continued)

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold. Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;

Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies (continued)

1.4 Expenditure (continued)

Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office and governance costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.6 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies (continued)

1.8 Tangible fixed assets

Assets costing:

- £1,000 or more;
- a group of the same assets amounting to £5,000 or more;
- a group of assets to initially refurbish a newly acquired property of £2,500

are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	- 2% straight line
Leasehold land and buildings	- 2% straight line
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1.9 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies (continued)

1.9 Financial Instruments (continued)

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

OASIS DOMESTIC ABUSE SERVICE LIMITED

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies (continued)

1.12 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

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FOR THE YEAR ENDED 31 MARCH 2023

3. Donations and legacies	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Donations	116,371	4,000	120,371	102,052
Transfer from Choices	-	-	-	1,452,281
	<u>116,371</u>	<u>4,000</u>	<u>120,371</u>	<u>1,554,333</u>
4. Charitable activities	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Housing benefit	439,957	-	439,957	313,434
Service charges	19,658	-	19,658	17,053
Albert Burns Children's Trust	-	8,500	8,500	-
Another Ways Women's Foundation	5,000	-	5,000	-
Barber Trust	-	5,000	5,000	5,000
The Brook Trust Fund	-	73,308	73,308	77,623
Charles Hayward Foundation	-	-	-	25,000
Colyer Ferguson	-	20,000	20,000	-
Garfield Weston	-	25,000	25,000	25,000
Gibbons Trust	-	4,000	4,000	-
Gravesham Borough Council	-	8,000	8,000	8,000
Henry Smith	-	98,700	98,700	84,075
KCC - other grants	-	116,647	116,647	459,008
KCC Supporting People	-	718,555	718,555	497,598
Kent Community Foundation	-	-	-	9,620
Kent Police and Crime Commissioner	-	220,501	220,501	155,012
Lawson Trust	-	-	-	25,000
Lottery	-	105,434	105,434	238,984
Medway Council - other grants	-	410,083	410,083	137,265
Medway Council Supporting People	-	212,712	212,712	212,712
Morrisons Foundation	-	-	-	21,413
NHS Kent & Medway CCG	-	13,000	13,000	28,700
Peter Harrison Foundation	-	10,000	10,000	9,971
Peter Stebbings Memorial	-	-	-	10,325
Power of Women Broken Voices	-	6,190	6,190	-
Reconnecting	-	8,671	8,671	-
Roger De Hann Charitable Trust	-	-	-	5,000
Rising Sun	-	14,068	14,068	41,622
Safe Lives	-	5,000	5,000	-
Screwfix	-	-	-	5,000
Other grants received	-	18,108	18,108	7,144
	<u>464,615</u>	<u>2,101,477</u>	<u>2,566,092</u>	<u>2,419,559</u>

OASIS DOMESTIC ABUSE SERVICE LIMITED

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

5. Other trading activities	Unrestricted funds	Restricted funds	Total 2023	Total 2022	
	£	£	£	£	
Fundraising	8,976	-	8,976	14,011	
Shop income	38,780	-	38,780	38,762	
Training income	3,420	-	3,420	6,375	
	51,176	-	51,176	59,148	
6. Analysis of Expenditure	Staff costs	Direct costs	Support costs	Total 2023	Total 2022
	£	£	£	£	£
Raising funds	97,343	14,465	10,966	122,774	102,794
Charitable activities:					
Accommodation based services	898,715	531,716	101,242	1,531,673	892,065
Community services	744,779	73,529	83,901	902,209	694,035
Work in the community	522,930	11,164	58,909	593,003	698,561
	2,263,767	630,874	255,018	3,149,659	2,387,455
7. Support costs			Total 2023	Total 2022	
			£	£	
Staff training and welfare			55,384	54,430	
IT costs			52,379	66,439	
Office costs			48,381	39,540	
Bank charges			1,476	1,446	
Consultancy			19,470	11,069	
Legal fees			5,173	6,081	
Travel			13,354	10,922	
Bad debts written off			22,354	-	
Depreciation			14,868	18,846	
Other costs			2,409	6,402	
Governance costs:					
Merger costs			-	3,706	
Registered office services			1,440	600	
Audit of financial statements			13,440	10,200	
Auditors remuneration - non audit services			4,890	4,566	
			255,018	234,247	

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

FOR THE YEAR ENDED 31 MARCH 2023

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2023 no trustees had expenses re-imbursed (2022 - £nil).

9. Employees

Employment costs

	2023	2022
	£	£
Wages and salaries	1,989,233	1,637,068
Social security costs	178,790	139,308
Other pension costs	95,744	74,998
	<u>2,263,767</u>	<u>1,851,374</u>

Employee numbers

The average monthly number of employees during the year was:

	2023	2022
	no.	no.
Administration	13	10
Community	21	25
Fundraising	3	2
Shop	1	1
Support worker	43	30
	<u>81</u>	<u>68</u>

Higher paid staff

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2023	2022
	no.	no.
£60,001 to £70,000	<u>1</u>	<u>1</u>

Key management personnel

The total amount of employee benefits received by key management personnel is £371,129 - 7 persons (2022 - £300,019 - 6 persons).

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

10. Tangible fixed assets

	Freehold land and buildings £	Leasehold land and buildings £	Computer equipment £	Fixtures and fittings £	Total £
Cost					
At 1 April 2021	1,222,391	-	11,683	56,252	1,290,326
Additions	1,443,691	173,956	5,967	52,442	1,676,056
Disposals	-	-	-	(9,310)	(9,310)
At 31 March 2022	2,666,082	173,956	17,650	99,384	2,957,072
Depreciation					
At 1 April 2021	12,491	-	8,267	56,252	77,010
Depreciation	12,491	-	2,377	-	14,868
Disposals	-	-	-	(9,310)	(9,310)
At 31 March 2022	24,982	-	10,644	46,942	82,568
Net book value					
At 31 March 2022	2,641,100	173,956	7,006	52,442	2,874,504
At 31 March 2021	1,209,900	-	3,416	-	1,213,316

The split between land and buildings on newly acquired Freehold and Leasehold acquisitions is currently being reviewed by the Trustees.

11. Debtors

	2023 £	2022 £
Trade debtors	209,067	342,793
Other debtors	9,403	5,058
Prepayments and accrued income	59,068	34,955
	277,538	382,806

12. Creditors: amounts falling due within one year

	2023 £	2022 £
Trade creditors	58,101	38,544
Other creditors	13,074	11,596
Accruals and deferred income	150,956	169,355
	222,131	219,495

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

13. Creditors: amounts falling due within one year	2023	2022
	£	£
Bank and other loans	1,927,175	-

Included within Tangible Fixed Assets are 3 properties which have been provided as security for the loans above. The charity is exempt from disclosing the addresses of the properties on the grounds that it could place its stakeholders in personal danger.

There are no repayments on the loans, the balance of all loans are repayable on the earliest of:

- 13 September 2032;
- the date on which the secured property is sold.

14. Retirement benefit schemes - Defined contribution scheme

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £75,744 (2022: £75,176).

15. Operating lease commitment

At the year end the charity had the following commitments under operating leases:

	2023	2022
	£	£
Due within one year	24,000	34,050
Due within two to five years	96,000	48,000
Due after five years	116,000	14,000
	236,000	96,050

16. Restricted funds	Balance at 01 Apr 22	Income	Expenditure	Transfers	Balance at 31 Mar 23
CURRENT YEAR	£	£	£	£	£
Adult services	329,935	1,593,713	(1,819,754)	-	103,894
Children Services	38,508	511,764	(451,121)	-	99,151
Maintenance Fund	25,000	-	(25,000)	-	-
New Building Fund	43,233	-	-	(43,233)	-
	436,676	2,105,477	(2,295,875)	(43,233)	203,045

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

16. Restricted funds (continued)	Balance at 01 Apr 21	Income	Expenditure	Transfers	Balance at 31 Mar 22
PRIOR YEAR	£	£	£	£	£
Joy Parlane Fund	2,828	-	(2,828)	-	-
Adult services	33,111	1,718,638	(1,421,814)	-	329,935
Children Services	44,278	413,182	(418,952)	-	38,508
Maintenance Fund	-	25,000	-	-	25,000
New Building Fund	43,114	5,000	(4,881)	-	43,233
	123,331	2,161,820	(1,848,475)	-	436,676

Joy Parlane Fund

This fund represents donations received specifically to provide well-being services for Oasis' residents. The fund was originally established with money received from Joy Parlane.

Adult Services

This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services

This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

New Building Fund

This relates to a capital appeal run with donations towards a project to acquire new built premises.

Maintenance Fund

This relates to funding towards maintenance work required for the charity's freehold properties.

17. Designated funds	Balance at 01 Apr 22	New Designations designations	released	Balance at 31 Mar 23
CURRENT YEAR	£	£	£	£
New Building Fund	186,000	-	(39,000)	147,000
Building Fund	1,213,316	61,965	(15,017)	1,260,264
	1,399,316	61,965	(54,017)	1,407,264

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

17. Designated funds - continued	Balance at 01 Apr 21 £	New Designations designations £	released £	Balance at 31 Mar 22 £
PRIOR YEAR				
New Building Fund	186,000	-	-	186,000
Building Fund	-	1,213,316	-	1,213,316
	<u>186,000</u>	<u>1,213,316</u>	<u>-</u>	<u>1,399,316</u>

New Building Fund

The £186,000 building fund relates to the designation of funds, which in addition to the restricted fund in note 15 are to acquire new built premises.

Building Fund

This fund represents land and buildings and related fixtures and fittings which are held for charitable use.

18. Analysis of net funds	Unrestricted funds £	Restricted funds £	Total funds £
Current year			
Tangible Fixed Assets	2,874,504	-	2,874,504
Current assets	1,253,584	203,045	1,456,629
Current liabilities	(222,131)	-	(222,131)
Long-term liabilities	(1,927,175)	-	(1,927,175)
	<u>1,978,782</u>	<u>203,045</u>	<u>2,181,827</u>
Prior year			
Current assets	1,158,053	436,676	1,594,729
Current liabilities	(219,495)	-	(219,495)
	<u>938,558</u>	<u>436,676</u>	<u>1,375,234</u>

19. Capital commitment

The charity is committed to making payments of £20k in 2022-2023.

20. Related Party Transactions

There were no related party transactions in the year.

21. Post Balance Sheet Events

After the year end the charity purchased nine leasehold property's for a cost of £1,346,303. A further £1,479,200 was drawn down on the loan (as shown in note 13) with a total of £3,406,375 drawn down at 9 August 2023.