OASIS DOMESTIC ABUSE SERVICE LTD

England & Wales · Charity number 1126198

Details

Other names	OASIS WOMEN'S REFUGE LIMITED
Status	Registered
Legal form	Charitable company
Company number	05810653
Registered	2008-10-07
Register	View on the Charity Commission register

Contact

Address	Po Box 174 Margate CT9 4GA
Phone	01843269400
Email	enquiries@oasisdaservice.org
Website	www.oasisdaservice.org

Activities

Objects: TO PROVIDE SERVICES DIRECTED TOWARDS THE PREVENTION OF PHYSICAL, SEXUAL, PSYCHOLOGICAL AND EMOTIONAL VIOLENCE OR THREATS OF VIOLENCE FROM ANY KNOWN PERSON (HEREINAFTER CALLED "DOMESTIC VIOLENCE") AND THE RELIEF AND SUPPORT OF PERSONS WHO HAVE SUFFERED OR ARE IN DANGER OF SUFFERING DOMESTIC VIOLENCE, THEIR CHILDREN AND DEPENDANTS, AND TO ADVANCE THE EDUCATION OF VOLUNTARY AND STATUTORY AGENCIES AND THE PUBLIC IN ALL ASPECTS OF DOMESTIC VIOLENCE, ITS CAUSES AND PREVENTION.

Activities: Oasis Domestic Abuse Service provides a single point of access for support across Kent & Medway. We deliver health-based IDVAs, high-risk MARAC advocacy, outreach, recovery programmes, and dispersed safe accommodation for all genders and identities. We also support children and young people affected by domestic abuse.

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Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, Accommodation/housing, Other Charitable Purposes
- **Who:** Children/young People, Other Defined Groups

Geography

- **Area of benefit:** UNDEFINED. IN PRACTICE LOCAL
- Kent
- Medway

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£3,177,047	£3,053,294	£2,477,671	71
2024-03-31	£3,087,958	£2,915,867	£2,353,918	65
2023-03-31	£2,742,936	£3,149,659	£2,181,827	81
2022-03-31	£4,035,729	£2,387,455	£2,588,550	68
2021-03-31	£1,456,700	£1,293,744	£940,276	37

Trustees

Name	Role	Appointed
Alaina Sharyn Crystal		2025-05-13
Beverley Ann Aitken MBE		2020-08-19
Bob Porter		2025-12-19
Claire Shelton		2025-05-13
Mary-Joyce Insaidoo		2020-08-19
Samantha Charlotte Clare Chessa		2025-05-13
Shoshana Goodman		2025-05-13
Sophie Michelle Grant		2022-11-09
Stacy Lorraine Williams		2025-05-13
Steve Fox		2021-05-19
Susan Baker		2025-05-13

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OASIS DOMESTIC ABUSE SERVICE LTD

England & Wales - Charity number 1126198

Accounts

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2025

Registered number: 05810653

Charity number: 1126198

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

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30 years of Oasis

Annual Report

2024-2025

@oasisdomesticabuseservice
oasisdaservice.org
Registered Charity No: 1126198

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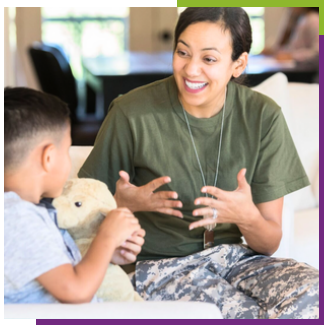
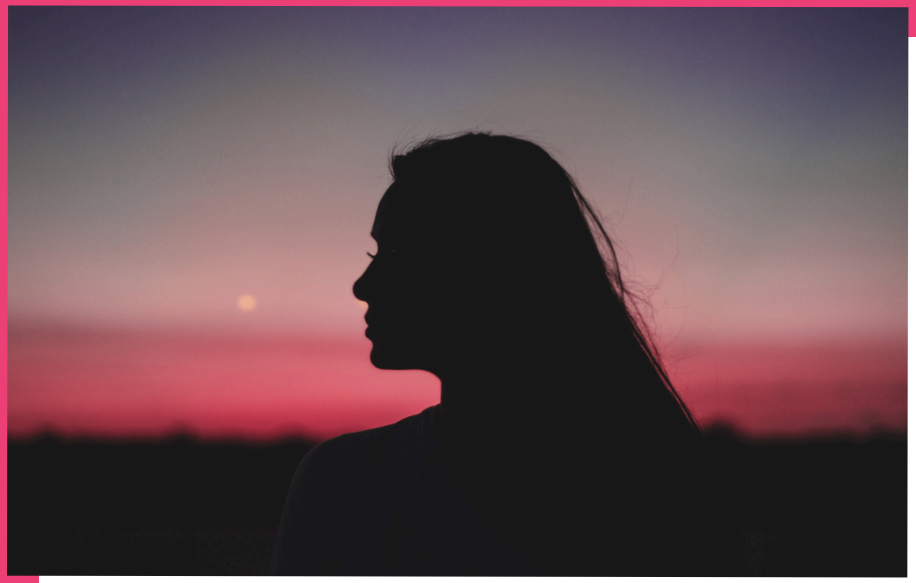




I wanted to write this yesterday but admittedly I got quite emotional and overwhelmed by it all.

I wanted to say a massive thank you. I couldn't have done any of it without you. You came and sat next to me which you didn't have to, but you did and this calmed me and I'm ever so grateful!

Luckily nothing happened last night but we locked all the doors and windows just in case. I'm looking forward to rebuilding myself and moving forward and I'm grateful for the support and just everything.

-Yazmin, Oasis client. She sent us this after a positive legal outcome we supported her with.

Client names have been changed throughout this report

Our mission

For family life to be free from abuse. We will keep working towards this and creating innovative responses to domestic abuse that increase safety, rebuild lives and create lasting change, for as long as it takes.

Our vision

A world free from abusive relationships where every person is safe at home and in their community. We believe in a just, fair and equal society.

Values

Compassionate: We provide compassionate support to people in need, no matter who they are or what situation they find themselves in. We are always here to listen and help without judgement.

Curious: We undertake research and development to ensure our services continue to be innovative, effective and efficient. We are always looking for ways to do what we do better, using trauma-informed data and practice.

Committed: We are committed to providing the best level of support. We find new ways of support and forge new partnerships to help end the cycle of abuse.

Collaborative: We are generous with our expertise, our tools and our time. We believe in working with families, professionals and agencies to create stronger and more resilient communities.

Connected: We connect with individuals, organisations and services in meaningful ways. This is to ensure that we are providing the highest level of service and support. We adopt a multi-agency, holistic approach to the work that we do.

Welcome

This last year has marked a significant milestone for our organisation: our 30th anniversary. Over the past three decades, we have stood alongside individuals and families affected by domestic abuse, and this year has been no exception. As we reflect on our journey, we are proud not only of what we have achieved, but also of the solid foundations we are continuing to lay for the future.

Our infrastructure has grown to offer a comprehensive, integrated response across Kent and Medway. Our services span the full spectrum of support, from prevention and early intervention to immediate crisis support, and long-term recovery. This includes supported accommodation, community outreach, high-risk teams, and specialist provision for children and young people. Each part of our offer is designed to meet diverse and often complex needs, while promoting safety, resilience, and independence.
We have prioritised the development of our safeguarding and quality frameworks, ensuring that our work is consistently safe, effective, and grounded in best practice. Alongside this, our dedicated training team continues to develop and upskill external partners, helping to build a more confident and informed response across the sector.
At governance level, we have worked hard to ensure our board is best equipped to lead the organisation into its next chapter. This has included completing a full board skills audit and update of our Articles of Association, strengthening board reporting and monitoring, and recruiting new trustees to key positions (all of whom join us in May 2025).

Looking ahead, we will focus on deepening the impact of our work — not only by strengthening data collection and analysis, but by amplifying the voice and involvement of the people we support. Our commitment to client-led development, accessibility, and equity, diversity and inclusion will be central to this. We will build on the delivery and evaluation of our programmes to ensure they create meaningful change, empower survivors, and support long term recovery.

Like many charities, we continue to operate in a challenging financial climate. Rising service delivery costs, and increases to National Insurance contribution have added to the pressure over the last 12 months. Nevertheless, we remain focused on sustaining our vital services through a mixed funding model, combining commissioned work with income from grants, donations, training and fundraising. The commitment and resilience of our staff and volunteers has been vital during this time, ensuring we can continue delivering high-quality, life-changing support to those who need it most.

Oasis will be here until families across Kent and Medway face safer futures, free from fear. Thank you, from both of us, to everyone who has been part of our 30-year history – colleagues, supporters, commissioners, volunteers, trustees, partner organisations and the wider community. We couldn't do it without you.

Claire Williams
CEO

Beverley Aitken
Chair of Trustees

The difference Oasis made this year

In a world where safety and security should be a given, the reality is starkly different for many in Kent & Medway. Countless adults, young people and children face the harsh reality of abuse within their homes.

Imagine a child's day starting not with excitement for learning but with an overwhelming anxiety about their family's safety. Domestic abuse casts a long shadow over the lives of its victims: it disrupts their sense of safety, hinders their emotional well-being, and scars their futures.

At Oasis, we believe that every individual deserves a safe and nurturing environment in which to thrive. We understand the intricate web of challenges survivors face, and our commitment is to help them rebuild their lives free from abuse.

This year we provided refuge and safe accommodation, community based services including high-risk support, hospital support and court support, group work, young people's services and a helpline service

1800+

adults and children were directly supported to break the cycle of domestic abuse and recover from the trauma

£178,000

raised through the generous support of our incredible community through individual and collective fundraising and donations

"You lifted my spirit a lot when I didn't feel like myself"

A few figures and numbers

In 2024-2025 Oasis supported:

1643

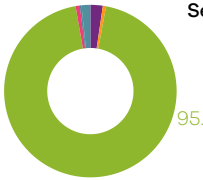
adults

157

children, directly

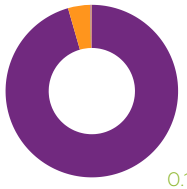
2522

children, indirectly



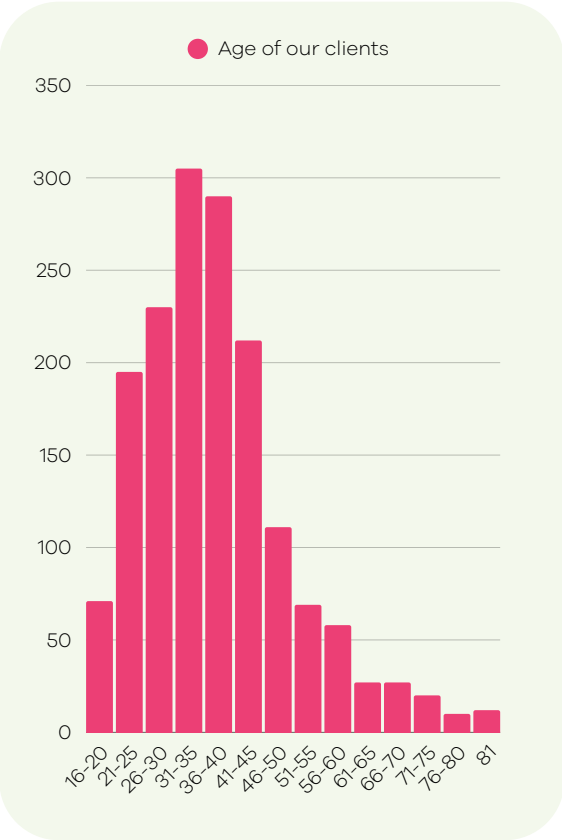
Sexual orientation of our clients

2.4% Bisexual
0.6% Gay
95.9% Heterosexual
0.8% Lesbian
0.1 % Asexual
0.15% Pansexual
0.15% Queer



Gender of our clients

95.5 % Women
4% Men
0.2% Intersex
0.2% Non-Binary
0.1% Gender Queer



56

local events attended to raise awareness of domestic abuse in the community

70%

of our clients who declared an immigration need had a positive immigration outcome

89%

improvement in our clients' perception of safety when their case was closed

79%

of our clients with children felt more confident in their understanding of how domestic abuse affects their parenting

93%

of our clients had a positive outcome through the criminal justice system with our support

Overview of services

At Oasis, we are dedicated to providing a lifeline to those impacted by domestic abuse. Our safe accommodations and community services offer not just shelter and access to practical support, but hope and a path to recovery. Through compassionate outreach and our specialised programmes for adults, children and young people, we empower individuals and families to rebuild their lives. Every day, we witness the transformative power of solidarity, helping survivors find their voice, regain their strength, and look towards a brighter future.

Our service provision consists of:

- **Safe accommodation**
  - 18 flats in East Kent
  - 10 flats in Medway
  - 2 large properties in North Kent
- **Community Support**
  - Outreach
  - Signposting
  - High-risk support
- **Hospital support**
- **Children and Young People**
  - Young Adult Mentoring Service
  - Family Partnership
  - Recovering Together
- **Helpline**

Oasis is committed to ensuring that all people affected by domestic abuse can access the support they need appropriately and fairly. Our services are inclusive – irrespective of age, gender, gender identity or orientation, disability, ethnicity, religion, we can provide care and support.

Safe accommodation

This year, our safe accommodation teams across Kent and Medway have continued to provide holistic, person-centred support to individuals and families escaping domestic abuse. In North Kent, we have helped residents transition into stable council and private housing, offering tailored assistance to ensure long-term security. We sourced affordable therapy, secured small grants for those moving on, and supported residents in accessing their entitled benefits. Initiatives like our resident book club and a volunteer-led garden renovation project have kept nurturing the sense of community and wellbeing for our residents.

In Medway, we continue to manage our ten 'Safe In Medway' (SiM) properties and have supported our clients in both our accommodation and temporary housing referred by Medway Council. In the past year, we supported 33 clients through their transition, securing over £10,000 in grants for essential household goods and children's activities. Each client received dedicated key worker support, both in residence and during resettlement into permanent homes.

Our East Kent dispersed accommodation model has enabled us to meet a wide range of complex needs, providing dedicated flats that promote independence and community integration. We regularly hosted guest speakers from partner organisations like Citizens Advice and Energy Support Charities to offer practical advice on finances, money management and resources and schemes available to our clients. Thanks to our continued collaboration with housing officers and local authorities we've seen many of our clients successfully moved on to safe, forever homes.

We remain committed to not just providing housing, but supporting every aspect of our residents' wellbeing and independence. And on that note, as ever we'd like to express our ongoing gratitude to our incredible volunteers who make our weekly support groups a possibility as we see our clients both in safe accommodation and in the community grow and thrive in this empowering and nurturing environment where friendships are made, futures are discussed and solidarity reigns.

"The staff here in refuge are a bunch of fantastic, warm, friendly and very compassionate people. They are polite and courteous as well as being down to earth and human too. We have great community here. I feel listened to, understood, respected and cared for above and beyond what I could have ever expected."

-Karin, Oasis client

113

clients supported in our safe accommodation across Kent and Medway

83%

clients supported in safe accommodation and declared an improved perception of safety when they left

71%

clients supported in safe accommodation described an improvement in their overall wellbeing

30

wellbeing sessions delivered at our safe accommodation in Gravesend

Community support

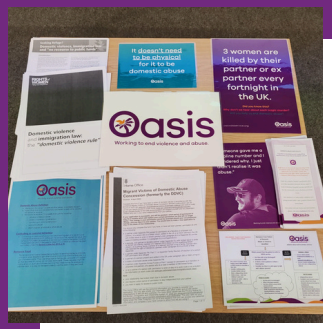
Our community teams in Medway and East Kent continue to deliver holistic, risk-led support to those affected by domestic abuse. In Medway, we play a pivotal role in multi-agency risk assessment conferences and the local Domestic Abuse Forum, ensuring the voices of survivors are heard and their needs are met. Our presence in children's and adults' social care, local police stations, and partner organisations means we are visible and accessible to those who need us most. We have also delivered awareness training to Medway housing teams and safeguarding leads across schools, strengthening the local response to domestic abuse and making it easier for people to find support.

In East Kent, our team continues to be imaginative and proactive in reaching clients who are hard to contact, building strong relationships with other agencies and attending key community meetings. We have further developed short-term interventions for safety and signposting, working closely with partners like Safer Scheme, Salus, and Phoenix to ensure clients receive the right support at the right time. Additional fundraising allowed us to purchase personal security equipment such as Ring doorbells, CCTV systems, and dash cams, significantly increasing client safety. We were also awarded a combined £14,800 grant from Women's Aid's Emergency Fund. This funding enabled us to help clients access private accommodation, cover storage costs during transitional housing periods, and provide essential household items, white goods, and living expenses. Our collaborative, multi-agency approach continues to enhance outcomes for survivors and their families.

"I do believe that she would never have come forwards and reported these matters to us without the fantastic support you have provided her, and I feel its really made a difference to the way the investigation has progressed and her feeling able to support.

I believe the work IDVA's (Independent Domestic Abuse Advisors) do is underappreciated by many officers, so I just wanted to acknowledge the fantastic work you all do on a daily basis and how your hard work in this case has led to such a great result in the suspect being charged, especially as he is a serving police officer."

-Police officer



1530
clients clients supported in the community across Kent & Medway

79%
clients said their wellbeing had improved after being supported by Oasis

89%
improvement in our clients' perception of safety when their case was closed

80+
support group sessions with wellbeing activities delivered across East Kent

89%
of clients felt better able to recognise abusive behaviour

Hospital support

Our Hospital Independent Domestic Violence Advisors (HIDVAs) continue to play a vital role in supporting both patients and staff across hospital settings in Kent and Medway. This year, our HIDVAs have been at the forefront of providing immediate, specialist support at moments of crisis, particularly for those making their first disclosure of abuse. Many of the people we help are from groups less likely to be identified in the community, including older adults, LGBTQ+ individuals, people with disabilities, and those experiencing mental health challenges or homelessness.

Our HIDVAs have delivered targeted training sessions for midwifery teams and new hospital staff, increasing awareness and confidence in recognising and responding to domestic abuse. They maintained a visible presence in key hospital departments, regularly joining emergency department huddles and collaborating closely with the discharge team to ensure that all safety and health needs are met before patients return home. This joined-up approach reduces the risk of repeat admissions and supports survivors' long-term recovery.

The team works hand-in-hand with external agencies—including housing, police, courts, social care, and specialist health services—to address complex needs. They have direct links with on-site alcohol and drug services, mental health teams, and reproductive health specialists, ensuring holistic support for patients, including those with complex pregnancies or frailty.

Our HIDVAs have also provided confidential, face-to-face support for hospital staff affected by domestic abuse, helping them remain safe at work through practical adjustments, referrals to employee wellbeing services, and peer mentoring from survivor colleagues. By working alongside hospital security and Oasis' other IDVA services, our HIDVAs ensure that every patient and staff member can access the support they need, regardless of their circumstances.

In East Kent, our HIDVA organised a domestic abuse conference which was delivered alongside other domestic abuse professionals.

Our commitment remains to treat risk and safety as essential components of healthcare, embedding a culture where domestic abuse is recognised, understood, and addressed with compassion and expertise.

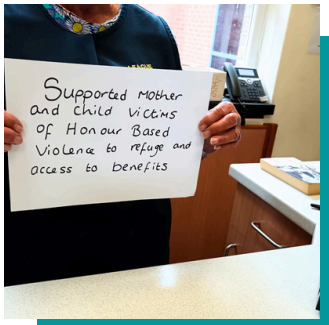
116
clients supported by HIDVAs

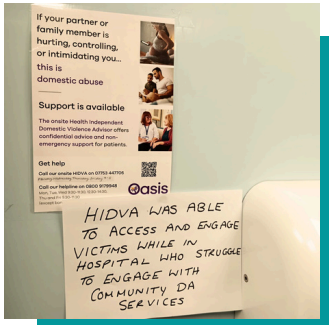
88%
experienced positive health outcomes

90
frontline hospital staff trained by HIDVA in East Kent

3
awareness campaigns around the wards

"You've been very supportive to us and super communicative which has helped us. Just knowing you have been doing what you can in the background, we didn't feel we were doing this totally on our own. I really appreciate what you have done."





Children & Young People

Our children and young people's services have continued to deliver tailored, trauma-informed support across Kent and Medway, helping young survivors and their families rebuild their lives. In North Kent and Medway, our programme for young people supported 17 clients with interventions focused on education, mental health, and practical challenges. We helped with college applications, legal processes, and used creative activities to build confidence and emotional literacy. Despite logistical challenges, our client-led approach resulted in clear progress, with several young people securing college offers and improved wellbeing.

In East Kent, our Young Persons IDVA worked with 16–25-year-olds at high risk, providing advocacy, securing protective orders, and supporting clients through the criminal justice system. Psycho-educational mentoring and awareness-raising school visits empowered young people to understand healthy relationships and the impact of abuse. Multi-agency collaboration was key to addressing complex needs and achieving positive outcomes.

This year has been one of growth and innovation for our children and young people services in East Kent. Alongside our core therapeutic and safeguarding services, we have created new opportunities for young people and families to shape our work and share their experiences. The appointment of a new Head of CYP (Children and Young People) marks an exciting chapter, positioning us to meet emerging needs and drive positive change across Kent and Medway.

Our programme for parents and children, now extended into Medway, has continued to strengthen family bonds and support recovery from trauma. We have seen families grow in confidence and resilience, with parents reporting improved relationships and greater confidence in their parenting.

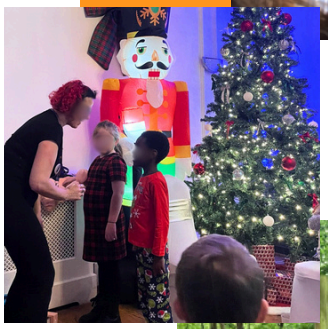
116
children supported directly across Kent and Medway

90%
young clients in East Kent reported an improvement in overall wellbeing

90%
parents reported an improvement in their parent-child relationship

100%
young clients felt their self-esteem had improved

90%
clients reported a reduction in angry feelings



Our Complex Needs Mentoring programme has provided tailored, trauma-informed support, helping children and young people build self-esteem, manage anxiety and anger, and find their voice. Through our Social Prescribing Programme, we have removed barriers to participation by funding sports and arts equipment, organising outdoor weekends, and introducing families to local green and blue spaces and historical sites. These experiences have fostered social connection, wellbeing, and a sense of belonging.

Innovation has been a hallmark of our work this year. Young people have played a key role in the national Attune research project, highlighting the importance of "validation" in recovery from trauma. Their insights shaped a new trauma-informed resource, and one young person is now collaborating with Oxford University to create animations about validating young people's experiences. Building on these insights, our team launched the Validating Voices programme for NEET young people, which will form the foundation of the new Oasis Youth Advisory Council. This group has already begun sharing their stories publicly, including in radio interviews, helping to raise awareness and drive change.

We also designed and delivered Pathways, a group programme for women in the perinatal period, which has improved outcomes and strengthened connections to vital community resources. Our team has been highly visible in the community, attending events, delivering talks, and using digital channels to promote free activities and support.

Continuous improvement underpins all we do. This year, we became Public Health Champions, with our "VitaminSea" campaign recognised for its focus on green and blue spaces to support mental health. Staff have trained in innovative interventions, including Video Interactive Guidance and NueCues, and continue to develop creative, neuro-affirming approaches to support neurodivergent children and their families. Through advocacy, partnership, and innovation, we remain committed to helping children, young people, and families recover, thrive, and shape a future free from abuse.

It was good to have someone to talk to about problems in my life. The activities were really good too, especially pizza making. Best in the galaxy!

-Jack, young Oasis client

Helpline

This has been another demanding year for the helpline team. Despite operating with limited hours, we responded to 1,099 calls, reflecting the high number of individuals seeking direct support from us. On average, we answered 92 calls per month from those that really needed us, yet it's clear that demand continues to exceed our capacity.

Alongside our phone service, we also managed a substantial volume of written contact, receiving 7,830 emails over the year. This represents a significant workload for a small team. Many clients now choose to contact us via email, and moving forward, we will be exploring how we can strengthen our response to those who prefer to reach out in this way.

When we can connect with clients, whether by phone or email, the response is consistently positive. Many express their thanks directly to us or pass on kind words through their IDVAs. It's always clear how valued our support is. We are working to increase our capacity, to be able to be there for more people when they need us most.

60+

helpline calls taken per month

140+

helpline emails answered per month

Income Generation

Fundraising

The generous people of Kent and Medway were incredibly supportive over our 30th year, donating over £178,000 to help families living in fear.

A highlight of the year was the 90-mile sponsored walk undertaken by our former Chair of Trustees, Derrick Downs. Derrick celebrated his 90th birthday by walking 10 miles a day for 9 days straight, raising over £33,000 for Oasis and attracting notable press attention.

Thanks as always to Golf Day and Friends of Oasis committees who collectively organised a sell-out golf day, two quizzes and a lunch – all of which are consistently well attended and great fundraisers in our calendar. Thanks, too, to our Brighton Marathon runners, and the many other event participants, cash donors, committed givers, corporates, community groups and sponsors who have given so generously over the last year.

We continued our series of 'Gaslight' Cinema Q&A events —this time in Gravesend— marking our first fundraising event in North Kent and hosted an anniversary event in our birthplace, Margate, to celebrate the successes of the last 30 years.

We continue to manage all fundraising in-house. Our staff and volunteers abide by the Chartered Institute of Fundraising's codes of practice, and we are signed up to the Fundraising Regulator. We received no fundraising complaints in 2024-25.

Additionally, we secured funding for 80% discounted Data Protection Consultancy & Audit process from the DPO Centre Data Protection Services hugely strengthening our position around GDPR and Data Protection across the organisation.

Other revenue sources

In the last financial year, we were awarded £1,379,300 from government contracts and a further £338,866 in government grants to support people in abusive relationships.

We have two designated trainers in the organisation who have delivered (paid) specialist domestic abuse training to a number of clients including housing associations, private medical practices, charitable organisations, Kent & Medway Councils and Kent Police.

Our shop manager and dedicated team of Boutique volunteers have consistently made a quarterly profit over the last year, despite the widespread challenges and decrease in charity shop income seen nationally.

Volunteers

Our volunteers are an essential part of the Oasis team, generously giving their time, compassion and skills to support every aspect of our work.

From peer mentors and support group volunteers who use their lived experience to inspire and empower current clients, to admin volunteers who help keep things running smoothly behind the scenes. From Oasis Shop volunteers who keep our boutique looking beautiful and our customers feeling welcome (which is why they keep coming back!), to event volunteers who work tirelessly to make sure our fundraisers run without a hitch and vital donations are secured.

Every volunteer plays an important role in easing the pain and trauma we see every day. We are incredibly grateful they choose to stand with us in our mission to end domestic abuse.

Trustees

Our board has continued to play a vital role in guiding Oasis to fulfil its mission and better serve our community. We are incredibly fortunate to have such committed and passionate individuals steering Oasis towards success.

Every time someone we've been supporting no longer needs our services, we invite them to text us feedback about their experience. Here is a selection of the ones we received in the past year.

Today 11:12

Good morning, I can not express to you how grateful i am for all your help. I woke up this morning with no worries about anything. Thank you so much for all the support this past year. I honestly don't know what I would of done without all your help and support, I will forever be grateful.. thank you so much xxx

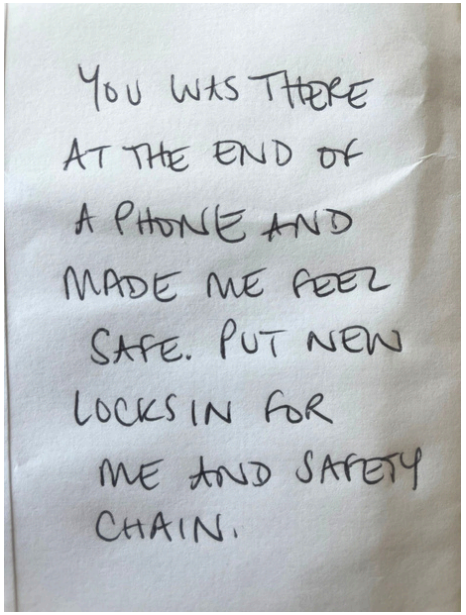
Thank you for your help! My support worker has motivated me to keep going and I feel like without the support this service has given me, I wouldn't be at a good place like I am today. I have quit bad habits such as smoking and drinking less and I'm extremely motivated for my future goals in life. Thank you again.

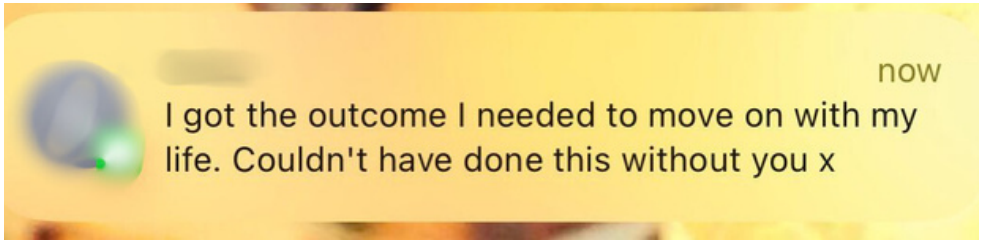
You really listened to me and how I was feeling, made me realise I was in an abusive relationship when I didn't want to admit it to myself or those around me. This in turn has helped us all.

The support was just amazing. I stayed for so long in a toxic environment for so many years. Due to the fact I didn t know who to turn to or where to go . You supported me and gave me the strength to leave my toxic home and start a new beginning. Certain things from the support I received always stuck in my head and got me through some horrendous times. Myself and my son are in such a good place right now. Looking forward to the future. I still have some tough times to get through. But i know i will get there. I honestly owe so much to Oasis.

Today 16:54

I felt so heard and listened to. I was worried what I was experiencing wasn t serious enough to reach out for help, but I felt so listened to and instantly understood. You helped me realise that the situation I was in was more severe than I had first realised and I felt nothing but support and reassured. All my questions and any advice I asked for her answered/ given so promptly, I felt my IDVA really went above and beyond to help me!





"You listened, never judged, gave clear and accurate advice and was always available, I never felt rushed. Made excellent life changing suggestions which had a huge impact on mine and my daughters future."

Hannah
Oasis Domestic Abuse Service
BBC SOUTH EAST TODAY

Medway Council
Gun Wharf

30 years of Oasis

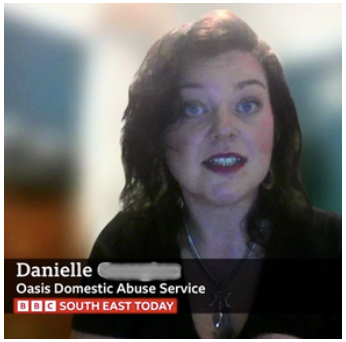
WE RISE
BY LIFTING
OTHERS

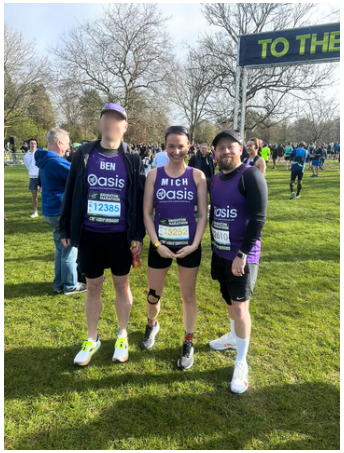
Love
shouldn't
hurt
oasisdaservice.org

Advocating for the vulnerable:
the role of Oasis
Oasis

Oasis

Love shouldn't hurt
Hi! We're just checking in...
Does your partner or your ex...
Call our helpline
0800 917 9948
Oasis


Danielle
Oasis Domestic Abuse Service
BBC SOUTH EAST TODAY


TO THE

Oasis
How do I create healthy relationship boundaries?

Residence 13

Show domestic abuse the red card
Data shows reported incidents increase by 26% if England play, 38% if England lose, and 11% the next day, win, draw or lose.
Oasis

PLEDGE TO END GEN
VIOLENCE

Oasis
Working to end violence and abuse.
Love shouldn't hurt

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

Trustees

B Aitken (Chair)

M Elliott (Deputy Chair – From 24 June 2024)

F Dunmall (Deputy Chair) (Resigned 24 June 2024)

S Baker (Appointed 13 May 2025)

S Chessa (Appointed 13 May 2025)

A Crystal (Appointed 13 May 2025)

S Fox

S Goodman (Appointed 13 May 2025)

S Grant (Chair, Finance Sub Committee)

MJ Insaidoo

H Jones

B Musindi

H Scott (Appointed 13 May 2025)

C Shelton (Appointed 13 May 2025)

C Tate (Resigned 18 February 2024)

S Williams (Appointed 13 May 2025)

Contact us:

enquiries@oasisdaservice.org

www.oasisdaservice.org

Auditors

Azets Audit Services

32-33 Watling Street, Canterbury, Kent, CT1 2AN

Bankers

Charities Aid Foundation

25 Kings Hill Avenue, West Malling ME19 4JQ

Charity no. – 1126198

Company no. - 05810653

Charity Management

Chief Executive
Claire Williams
Head of Operations
Tina Alexander
Head of Finance
Susan Fry
Head of Income & Engagement
Jo Dawes
Head of Human Resources
Kerry Smith
Head of Business Development
Dawn Hughes

Registered Office

C/O Spurling Cannon Accountants
424 Margate Road
Ramsgate United Kingdom
CT12 6SJ

Principal address
The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2025

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2025. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

OBJECTIVES AND ACTIVITIES

Objectives

The Charity's objects are restricted specifically, in each case only for the public benefit to provide services directed towards the prevention of physical, sexual, psychological and emotional violence or threats of violence from any known person (hereinafter called "domestic violence") and the relief and support of persons who have suffered or are in danger of suffering domestic violence, their children and dependents, and to advance the education of voluntary and statutory agencies and the public in all aspects of domestic violence, its causes and prevention.

Activities for the year

See impact report on pages 1 to 19.

Public benefit statement

Oasis Domestic Abuse Service operates for the public benefit. The Trustees confirm their compliance with section 17 of the Charities Act 2011, ensuring they have considered the Charity Commission's general guidance on public benefit, titled "Charities and Public Benefit".

FINANCIAL REVIEW

Funding challenges continue to persist within the Third Sector, particularly in relation to Local Authority support, which continues to face cuts and financial constraints. Funding notifications are often delayed until after the start of the financial year, creating stress and uncertainty for charities like Oasis Domestic Abuse Service Ltd that rely on this income. In response, Oasis continues to proactively diversify and expand its income streams.

For the Financial Year 2024-2025, total income for the year was £3,177,047 (2024: £3,087,958). Total expenditure for the year was £3,053,294 (2024: £2,915,867). The result for the year was a surplus of £123,753 (2024: £172,901).

Income from Charitable Activities was £2,895,545, representing a 2.2% decrease from the prior year (2024: £2,902,028). However, public funding within this category decreased by £130,057, now comprising 60% of total income from Charitable Activities (2024: 64%).

Donations increased significantly by over 77%, bolstered by a number of large gifts from a generous private donor, which were gratefully received.

Oasis continues to face considerable pressures due to declining Local Authority funding and rising operational costs, particularly staffing, caused by inflation. These challenges coincide with increasing demand for services supporting survivors of domestic abuse, particularly as public services continue to be cut.

Under the Domestic Abuse Act 2021, eligible homeless victims of domestic abuse now automatically qualify for priority access to safe accommodation.

We aim to maximise the use of properties purchased through a £3.9 million investment from Social and Sustainable Capital LLP, enabling us to provide self-contained and secure housing for survivors. Our goal is to reduce vacancy rates and reinvest the income generated to strengthen our dispersed refuge model. In 2024–25, housing benefit income rose to £750,325 (2024: £566,763), a 32% increase, and service charge income rose by 30%. These combined sources now make up 26% of total income from Charitable Activities (2024: 20%).

Between 2022 and 2023, Oasis purchased 15 properties (22 units) across East Kent and Medway. During 2024–25, the organisation began consolidating and reviewing the use of these assets. Managing a substantial property portfolio is a new challenge, prompting a carefully designed restructuring of our team. In 2025–26, this will include the recruitment of a Head of Accommodation to enhance leadership and ensure effective oversight.

Reserves policy

In respect of the general reserves, the Trustees aim to maintain an amount equivalent to 3 to 6 months of budgeted core expenditure, within the range for the reserves set at £351,000 to £701,000 (2024: 345,000 to £690,600). This range will help maintain flexibility whilst ensuring that there is sufficient coverage for operational needs.

The balance of general funds at 31 March 2025 was £1,100,096 (2024: £748,565).

Total designated funds at 31 March 2025 were £1,118,186 (2024: £1,316,016). Details of which are set out in note 17 of the Financial Statements.

Total restricted funds at 31 March 2025 were £259,389 (2024: £289,337). Details of which are set out in note 16 of the Financial Statements. Please note that this figure has increased year on year due to the timing of the grants, particularly at the year end.

Total funds of the charity at 31 March 2025 have increased to £2,477,671 (2024: £2,353,918).

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charity's viability as a going concern.

Plans for the future

The plans for the future of Oasis, encompass our mission, vision and values as set out in our impact report. We are undertaking a comprehensive review of our service delivery. As part of our strategy, we want to ensure that there is a smooth access to immediate and comprehensive support for those affected by abuse. We are enhancing the provision of access to our services via the telephone.

We aim to provide support which is tailored and holistic by strengthening collaboration with our Health and Social Care partners. We aim to provide survivors of domestic abuse with the tools to help them recover and turning the pain into power.

In respect of specialised services for our young people we are focusing on education and mentoring, particularly in our Recovering Together programme. We are focused on building a resilient organisation and in order to maintain financial sustainability we are looking at many projects to diversify the income streams. We are embedding practices that embed good governance and are very focused on a culture of equality.

Our innovative dispersed accommodation-based services are designed to offer greater flexibility and convenience to survivors of domestic abuse. By integrating these new options into our portfolio, we aim to expand our geographical reach and provide comprehensive support to a broader range of individuals and families affected by abuse.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008. The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The Trustees are also directors of the charitable company for the purposes of company law.

During the year under review, the memorandum and articles of association were updated in line with current charity practice and guidance. New Articles were adopted by the Trustees by a general resolution on 7 June 2024.

Risks to which the charity is exposed

Effective risk management policies and procedures are in place to mitigate potential financial and operational risks. Oasis operates a live Risk Register, updated regularly by the Senior Leadership Team, and reviewed quarterly by the Board of Trustees. The management team was restructured during 2024-25, we have concentrated on integrating change and building for long-term safety, sustainability, and impact, shaping an organisation that is prepared to expand, provide exceptional services, and adapt to a swiftly changing external landscape.

Among the identified risks, the following are considered the most critical:

- Safeguarding – Given the nature of Oasis's work with victims of Domestic Abuse, there is an elevated risk of safeguarding issues. To address this, have recruited a Safeguarding and Quality Lead who commenced employment January 2025. This has led to a sizeable piece of work being undertaken to audit and strengthen our policies and processes.

- Information security and cyber risks – we actively review our processes and procedures and consult external expertise when the need arises. We have set plans to upgrade our CRM systems during the Financial Year 2025-26. The main aim is to provide a culture that is more analytical, and data driven. This will be a positive factor in the bidding process and ensure that we can accurately assess our impact and help our reflection processes, therefore driving effectiveness and efficiency.

- Local Authority Funding Shortfall – We closely monitor the contracts and grants we hold, paying particular attention to their end dates. We actively negotiate with local authorities to secure the necessary funds to continue providing essential services to our vulnerable clients. While we strive to diversify our income streams, we recognise that insufficient funding pressures significantly affect the quality and extent of the services we can offer.

- Property Health & Safety Compliance – In the previous two Financial Years we have undertaken a program of purchasing a significant number of properties through a substantial loan from a finance organisation which supports charities and social enterprises in the UK. We have appointed a Head of Accommodation who will commence in the financial year 2025-2026 . Our Service Managers carry out property safety checks with external consultants, Oasis are implementing specialised training for our accommodation staff to foster a culture of safety and awareness.

Recruitment and Appointment of the Board

Trustees are appointed to the Board based on an annual skills analysis. Each Trustee undergoes an induction process and receives training on the organisation's mission and governance matters. A new induction process and appropriate training is currently being developed and will be rolled out shortly.

Under the amended articles, the usual term of office for a Trustee shall be three years, at the end of which they shall retire. A Trustee shall be eligible for reappointment by the Trustees for up to a further two terms, each of three years.

No Trustee shall serve for more than nine consecutive years, unless the Trustees consider it would be in the best interests of the Charity for a particular Trustee to continue to serve beyond that period and the Trustee is reappointed annually on the anniversary of their first appointment by resolution of the Trustees.

All existing Trustees (referred to as transitional Trustees) are to retire at the end of their current three-year term taken from the date they were appointed, and if eligible, offer themselves for reappointment subject to the above.

The articles state that there is no maximum number of Trustees but there shall not be less than three appointed Trustees.

The Board meets every quarter during the Financial Year and attends additional extraordinary meetings when required.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer, Claire Williams.

A Finance sub-committee, which meets quarterly, reviews the charity's finances. This sub-committee comprises Trustees with experience in financial matters. Decisions with significant financial or strategic impact or made by the Trustees.

Our thanks

To all our loyal supporters, generous partners, fundraisers and donors for your commitment to our cause.

- Albert Gubay Foundation
- The Brook Trust
- Calypso Browning Trust
- Cantiacorum Foundation
- Charles Hayward Foundation
- Colyer Ferguson Charitable Trust
- Co-op Local Community Fund
- Dover District Council
- Gibbons Family Trust
- Grass Cliftonville CIC
- The Hardy Family Foundation
- The Henry Smith Charity
- J F Charitable Fund
- John Swire 1989 Charitable Trust
- Kent Community Foundation
- Kent County Council
- Kent Police
- Kent Police and Crime Commissioner
- The Lawson Trust
- The Master Charitable Trust
- Medway Council
- National Lottery Community Fund
- NHS Kent & Medway Clinical Commissioning Group
- The Nicky and Eileen Barber Charitable Trust
- Oxfordshire Council
- Pamela Champion Foundation
- Roger de Haan Charitable Trust
- Swanscombe & Greenhithe District Council
- Tesco
- Thanet District Council
- Walker Construction Trust
- Whitehead Monckton Charitable Foundation
- Women's Aid
- W R & Floy A Sauey Family Foundation

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2025

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each Trustee has taken all the steps that he or she ought to have taken as a Trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 12 August 2025 and signed on their behalf by:

Mrs Beverley Aitken

Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2025

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Limited (the 'charitable company') for the year ended 31 March 2025 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2025

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2025

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2025

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2025

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
32-33 Watling Street
Canterbury
Kent
CT1 2AN

Date : 18 August 2025

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Income from:					
Donations	3	181,843	7,340	189,183	106,737
Charitable activities	4	837,641	2,057,904	2,895,545	2,902,028
Other trading activities	5	75,798	-	75,798	66,238
Investments - Interest receivable		16,521	-	16,521	12,955
Total income		1,111,803	2,065,244	3,177,047	3,087,958
Expenditure on:					
Raising funds		137,884	-	137,884	115,950
Charitable activities		820,218	2,095,192	2,915,410	2,799,917
Total expenditure	6	958,102	2,095,192	3,053,294	2,915,867
Net movement in funds		153,701	(29,948)	123,753	172,091
Reconciliation of funds					
Total funds brought forward		2,064,581	289,337	2,353,918	2,181,827
Total funds carried forward		2,218,282	259,389	2,477,671	2,353,918

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	Total £
Income from:				
Donations	3	93,258	13,479	106,737
Charitable activities	4	582,295	2,319,733	2,902,028
Other trading activities	5	66,238	-	66,238
Investments - Interest receivable		12,955	-	12,955
Total income		754,746	2,333,212	3,087,958
Expenditure on:				
Raising funds		115,950	-	115,950
Charitable activities		552,997	2,246,920	2,799,917
Total expenditure	6	668,947	2,246,920	2,915,867
Net movement in funds		85,799	86,292	172,091
Reconciliation of funds				
Total funds brought forward		1,978,782	203,045	2,181,827
Total funds carried forward		2,064,581	289,337	2,353,918

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2025

Company Registration No. 05810653

	Notes	2025 £	2025 £	2024 £	2024 £
Tangible fixed assets	**10**		4,846,561		4,869,878
Current assets					
Debtors	**11**	205,507		263,643	
Cash at bank and in hand		1,600,090		1,330,803	
		1,805,597		1,594,446	
Creditors: amounts falling due within one year	**12**	(296,112)		(192,031)	
Net current assets			1,509,485		1,402,415
Creditors: amounts falling due after one year	**13**		(3,878,375)		(3,918,375)
Total net assets			2,477,671		2,353,918
The funds of the charity					
Restricted funds	**16**		259,389		289,337
Unrestricted funds:					
Designated funds	**17**	1,118,186		1,316,016	
General unrestricted fund		1,100,096		748,565	
			2,218,282		2,064,581
	18		2,477,671		2,353,918

The financial statements were approved by the Board of Trustees on 12 August 2025 and signed on their behalf by:

B Aitken
Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2025

	2025		2024	
	£	£	£	£
Cash flows from operating activities				
Net income / (expenditure for the year)	123,753		172,091	
Adjustment for:				
Depreciation	117,480		79,230	
Interest received	(16,521)		(12,955)	
Decrease in debtors	58,136		13,895	
Increase / (decrease) in creditors	104,081		(30,100)	
Net cash used in operating activities		386,929		222,161
Investing activities				
Interest received	16,521		12,955	
Purchase of tangible fixed assets	(94,163)		(2,074,604)	
Net cash used in investing activities		(77,642)		(2,061,649)
Financing Activities				
Loan repaid	(40,000)		-	
New loans	-		1,991,200	
Net cash from financing activities		(40,000)		1,991,200
Net (decrease) / increase in cash and cash equivalents		269,287		151,712
Cash and cash equivalents at beginning of year		1,330,803		1,179,091
Cash and cash equivalents at end of year		1,600,090		1,330,803

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under its Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations, but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events In making their assessment.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

1. Accounting Policies (continued)

1.3 Income (continued)

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.
Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold. Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;
Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

1. Accounting Policies (continued)

1.4 Expenditure (continued)

Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office and governance costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.6 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1. Accounting Policies (continued)

1.8 Tangible fixed assets

Assets costing:

- £1,000 or more;
- a group of the same assets amounting to £5,000 or more;
- a group of assets to initially refurbish a newly acquired property of £2,500

are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	- 2% straight line
Leasehold buildings	- 2% straight line
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line
Motor Vehicle	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1.9 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1. Accounting Policies (continued)

1.9 Financial Instruments (continued)

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1. Accounting Policies (continued)

1.12 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3. Donations and legacies	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Donations	181,843	7,340	189,183	106,737
	181,843	7,340	189,183	106,737

4. Charitable activities	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Housing benefit	750,325	-	750,325	566,763
Service charges	20,254	-	20,254	15,532
Albert Gubay Foundation	-	-	-	45,846
Another Ways Women's Foundation	-	-	-	5,000
B&Q Foundation	-	-	-	7,080
The Nicky and Eileen Barber Charitable Trust	-	-	-	5,500
The Brook Trust	60,000	-	60,000	49,275
Charles Hayward Foundation	-	-		25,000
Colyer Ferguson Charitable Trust	-	12,500	12,500	15,000
Gibbons Family Trust	-	5,000	5,000	5,000
Golden Bottle Trust		10,000	10,000	-
Hardy Family Foundation		5,000	5,000	-
The Henry Smith Charity	-	38,300	38,300	37,200
John Swire 1989 Charitable Trust	-	25,738	25,738	-
Kent County Council - other grants	-	373,009	373,009	479,131
Kent County Council - Supporting People	-	497,301	497,301	497,597
Kent Community Foundation	-	-	-	11,661
Kent Police and Crime Commissioner	-	85,049	85,049	248,299
Lawson Trust	-	5,000	5,000	20,000
National Lottery Community Fund	-	174,431	174,431	204,270
Medway Council - other grants	-	429,609	429,609	348,333
Medway Council Supporting People	-	256,635	256,635	212,712
NHS Kent & Medway Clinical Commissioning Group	-	47,954	47,954	47,954
Oxfordshire Council	-	24,800	24,800	24,763
Salus Group	-	34,000	34,000	17,000
Thanet District Council	-	14,375	14,375	-
WR & Floy A Sauey Foundation	7,062	-	7,062	-
Other grants received (Under £5,000)	-	19,203	19,203	13,112
	837,641	2,057,904	2,895,545	2,902,028

5. Other trading activities

	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Fundraising	7,342	-	7,342	12,632
Shop income	53,578	-	53,578	47,950
Training income	14,878	-	14,878	5,656
	75,798	-	75,798	66,238

6. Analysis of Expenditure

	Staff costs £	Direct costs £	Support costs £	Total 2025 £	Total 2024 £
Raising funds	95,821	29,902	12,161	137,884	115,950
Charitable activities:					
Accommodation based services	425,871	578,325	54,051	1,058,247	918,482
Community services	1,088,100	45,396	138,101	1,271,597	1,195,535
Work in the community	519,563	61	65,942	585,566	685,900
	2,129,355	653,684	270,255	3,053,294	2,915,867

7. Support costs

	Total 2025 £	Total 2024 £
Staff training and welfare	48,345	25,652
IT costs	60,407	56,809
Office costs	41,975	45,887
Bank charges	2,937	1,612
Consultancy	5,991	12,557
Legal fees	4,046	3,680
Travel	22,185	16,654
Bad debts written off	9,191	29,561
Depreciation	38,460	25,728
Other costs	5,992	6,103
Governance costs:		
Registered office services	2,760	1,800
Audit of financial statements	18,000	14,850
Audit of financial statements - Under provision in prior year	8,250	-
Auditors remuneration - non audit services	1,716	3,750
	270,255	244,643

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2025 no trustees had expenses re-imbursed (2024 - £nil).

9. Employees

Employment costs	**2025**	**2024**
	£	**£**
Wages and salaries	1,861,685	1,764,306
Social security costs	170,511	157,406
Other pension costs	97,159	92,921
	2,129,355	2,014,633

Employee numbers

The average monthly number of employees during the year was:	**2025**	**2024**
	no.	**no.**
Administration	16	13
Community	14	11
Fundraising	5	4
Shop	1	1
Support worker	35	36
	71	65

Higher paid staff

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2025	2024
	no.	no.
£60,001 to £70,000	1	1

Key management personnel

The total amount of employee benefits received by key management personnel is £289,917 (6 staff) (2024 - £340,148 (8 staff)).

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

10. Tangible fixed assets

	Freehold land and buildings £	Leasehold buildings £	Computer equipment £	Fixtures and fittings £	Motor vehicles £	Total £
Cost						
At 1 April 2024	2,674,442	2,126,460	23,366	207,408	-	5,031,676
Additions	35,100	-	19,832	33,183	6,048	94,163
At 31 March 2025	2,709,542	2,126,460	43,198	240,591	6,048	5,125,839
Depreciation						
At 1 April 2024	56,829	21,655	13,615	69,699	-	161,798
Depreciation	36,495	42,527	4,881	33,275	302	117,480
At 31 March 2025	93,324	64,182	18,496	102,974	302	279,278
Net book value						
At 31 March 2025	2,616,218	2,062,278	24,702	137,617	5,746	4,846,561
At 31 March 2024	2,617,613	2,104,805	9,751	137,709	-	4,869,878

Included in Freehold land and buildings above is land at a value of £878,130 (2024: £878,130)

11. Debtors

	2025 £	2024 £
Trade debtors	146,778	229,621
Other debtors	7,036	6,097
Prepayments and accrued income	51,693	27,925
	205,507	263,643

12. Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	77,868	29,851
Other creditors	65,192	27,544
Accruals and deferred income	153,052	134,636
	296,112	192,031

13. Creditors: amounts falling due after one year

	2025	2024
	£	£
Bank and other loans	3,878,375	3,918,375

Included within Tangible Fixed Assets are 15 (2024: 15) properties which have been provided as security for the loans above. The charity is exempt from disclosing the addresses of the properties on the grounds that it could place its stakeholders in personal danger.

There are no repayments on the loans, the balance of all loans are repayable on the earliest of:
a) 13 September 2032;
b) the date on which the secured property is sold.

14. Retirement benefit schemes - Defined contribution scheme

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £97,159 (2024: £92,921).

15. Operating lease commitment

At the year end the charity had the following commitments under operating leases:

	2025	2024
	£	£
Due within one year	24,000	24,000
Due within two to five years	62,000	86,000
Due after five years	90,000	102,000
	176,000	212,000

16. Restricted funds

CURRENT YEAR	Balance at 01 Apr 24 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 25 £
Adult services	143,152	1,793,745	(1,804,176)	-	132,721
Children Services	146,185	271,499	(291,016)	-	126,668
	289,337	2,065,244	(2,095,192)	-	259,389

16. Restricted funds (continued)

PRIOR YEAR	Balance at 01 Apr 23 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 24 £
Adult services	103,894	1,930,668	(1,891,410)	-	143,152
Children Services	99,151	400,065	(353,031)	-	146,185
Other restricted funds	-	2,479	(2,479)	-	-
	203,045	2,333,212	(2,246,920)	-	289,337

Adult Services
This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services
This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

Other restricted funds
Various donations towards HR software and equipment for properties.

17. Designated funds

CURRENT YEAR	Balance at 01 Apr 24 £	New designations £	Designations released £	Balance at 31 Mar 25 £
Development Fund	147,000	3,000	-	150,000
Building Fund	1,169,016	-	(200,830)	968,186
	1,316,016	3,000	(200,830)	1,118,186

PRIOR YEAR	Balance at 01 Apr 23 £	New designations £	Designations released £	Balance at 31 Mar 24 £
New Building Fund	147,000	-	(147,000)	-
Development Fund	-	147,000	-	147,000
Building Fund	1,260,264	-	(91,248)	1,169,016
	1,407,264	147,000	(238,248)	1,316,016

Development Fund
This designated fund is intended to support both property repairs and broader development initiatives of the charity. It may be used for enhancing the charity's infrastructure or other strategic developments that align with Oasis's mission and long-term growth.

Building Fund
This fund represents land and buildings and related fixtures and fittings, less loans secured on land and buildings, which are held for charitable use.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

18. Analysis of net funds

	Unrestricted funds	Designated funds	Restricted funds	Total funds
Current year	**£**	**£**	**£**	**£**
Tangible Fixed Assets	-	4,846,561	-	4,846,561
Current assets	1,399,208	147,000	259,389	1,805,597
Current liabilities	(296,112)	-	-	(296,112)
Long-term liabilities	-	(3,878,375)	-	(3,878,375)
	1,103,096	1,115,186	259,389	2,477,671
Prior year	**£**	**£**	**£**	**£**
Tangible Fixed Assets	-	4,869,878		4,869,878
Current assets	1,158,109	147,000	289,337	1,594,446
Current liabilities	(192,031)	-	-	(192,031)
Long-term liabilities	(217,513)	(3,700,862)		(3,918,375)
	748,565	1,316,016	289,337	2,353,918

19. Capital commitment

The charity is committed to making payments of £nil post year end (2024: £11.5k).

20. Related Party Transactions

There were no related party transactions in the year (2024: none).

21. Company limited by guarantee

The charity is limited by guarantee and accordingly has no share capital.

The liability guaranteed by each member is £10. The authorised membership of the company is unlimited. At 31 March 2025 the membership was 7 (2024 - 9)

OASIS DOMESTIC ABUSE SERVICE LTD

England & Wales - Charity number 1126198

Accounts

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2024

Registered number: 05810653

Charity number: 1126198

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

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Oasis

Working to end violence and abuse.

Annual Report

2023-2024

@oasisdomesticabuseservice
oasisdaservice.org
Registered Charity No: 1126198

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Registered with FUNDRAISING REGULATOR

women's aid member federation of england

KAM DAC

MINDFUL EMPLOYER

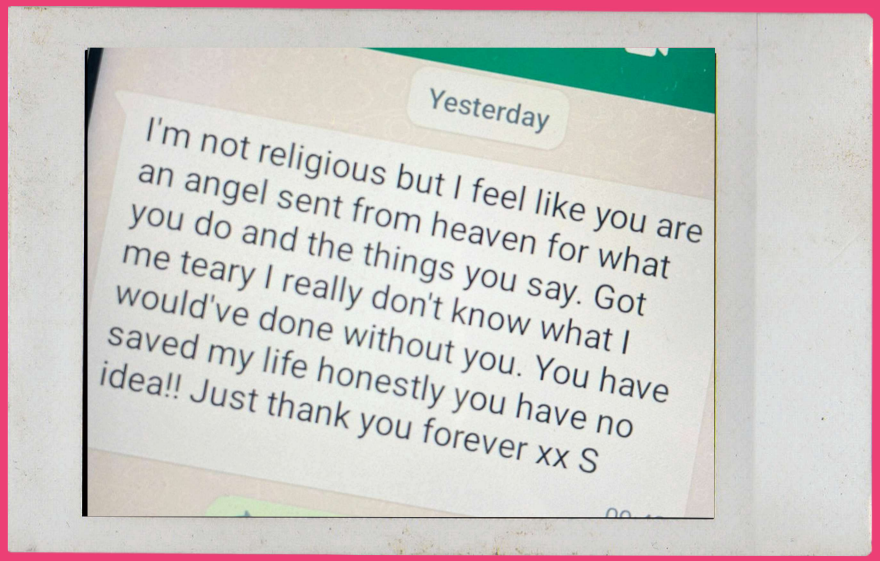
MDAS Oasis

SAFE IN MEDWAY

KIDAS KENT INTEGRATED DOMESTIC ABUSE SERVICE

THE NATIONAL LOTTERY

Oasis



Becky and her brother used to hear their mum being hurt by her partner, and would see him controlling her. Becky would get her brother to watch TV to try to block out what was going on. One day their mum waited for her partner to go to work, and then told Becky to pack. “We literally just packed everything as quick as we could into the car”. They came to an Oasis refuge. Becky says “the people we shared that house with definitely made it easier. You all know that everybody’s been through their own hell. Everybody’s been through something they can’t cope with and actually everybody was amazing”.

Client names have been changed throughout this report

Our mission

For family life to be free from abuse. We will keep working towards this and creating innovative responses to domestic abuse that increase safety, rebuild lives and create lasting change, for as long as it takes.

Our vision

A world free from abusive relationships where every person is safe at home and in their community. We believe in a just, fair and equal society.

Values

Compassionate: We provide compassionate support to people in need, no matter who they are or what situation they find themselves in. We are always here to listen and help without judgement.

Curious: We undertake research and development to ensure our services continue to be innovative, effective and efficient. We are always looking for ways to do what we do better, using trauma-informed data and practice.

Committed: We are committed to providing the best level of support. We find new ways of support and forge new partnerships to help end the cycle of abuse.

Collaborative: We are generous with our expertise, our tools and our time. We believe in working with families, professionals and agencies to create stronger and more resilient communities.

Connected: We connect with individuals, organisations and services in meaningful ways. This is to ensure that we are providing the highest level of service and support. We adopt a multi-agency, holistic approach to the work that we do.

Welcome

This year has been a year of significant achievement and transformative change with a new Chief Executive at the helm, and we are both immensely proud of the steps we have taken to enhance our services, strengthen our community partnerships, and change the lives of those affected by domestic abuse.

We successfully rolled out a dispersed accommodation model across Medway and East Kent, and now manage over 100 bed spaces – these are sanctuaries for people fleeing from abuse. Our new model enables us to tailor our support to meet the unique needs of every individual, irrespective of gender identity or additional co-occurring conditions.

We secured funding from the National Lottery Community Funding to expand our support for children and young people affected by domestic abuse—a key area of our work and support that we are dedicated to evolving in the years ahead. We also took on delivery of the Medway Domestic Abuse Service, enabling us to continue delivering vital support to vulnerable people in the Medway community. We are committed to expanding our reach and impact in areas where our services are most needed.

In addition to enhancing our services, we have actively engaged in fundraising initiatives and partnerships and have been humbled by the support from local communities. Our new training team have forged collaborations with other organisations and companies and are tasked with fostering a broader understanding of domestic abuse across Kent and Medway.

In this report, you will find compelling stories of resilience, the impact of our initiatives, and the transformative power of community support. We extend heartfelt thanks to every individual who has contributed to our journey of empowerment and transformation over the last 12 months, and are grateful for the professionalism, resilience and dedication of our staff and volunteers throughout this period of change.

Thank you for standing alongside us as we continue to make a positive difference in the lives of those affected by domestic abuse.

Claire Williams
CEO

Beverley Aitken
Chair of Trustees

The difference Oasis made this year

In a world where safety and security should be a given, the reality is starkly different for many in Kent & Medway. Countless adults, young people and children face the harsh reality of abuse within their homes.

Imagine a child's day starting not with excitement for learning but with an overwhelming anxiety about their family's safety. Domestic abuse casts a long shadow over the lives of its victims: it disrupts their sense of safety, hinders their emotional well-being, and scars their futures.

At Oasis, we believe that every individual deserves a safe and nurturing environment in which to thrive. We understand the intricate web of challenges survivors face, and our commitment is to help them rebuild their lives free from abuse.

This year we provided refuge and safe accommodation, community based services including high-risk support, hospital support and court support, group work, young people's services and a helpline service

1483

adults and children were directly supported to break the cycle of domestic abuse and recover from the trauma

£122,200

raised through the generous support of our incredible community through individual and collective fundraising and donations

"You showed me full support and you took away my pain. I strongly believe I would have ended my life without my Oasis support worker."

Oasis

In 2023-2024 Oasis supported:

1317

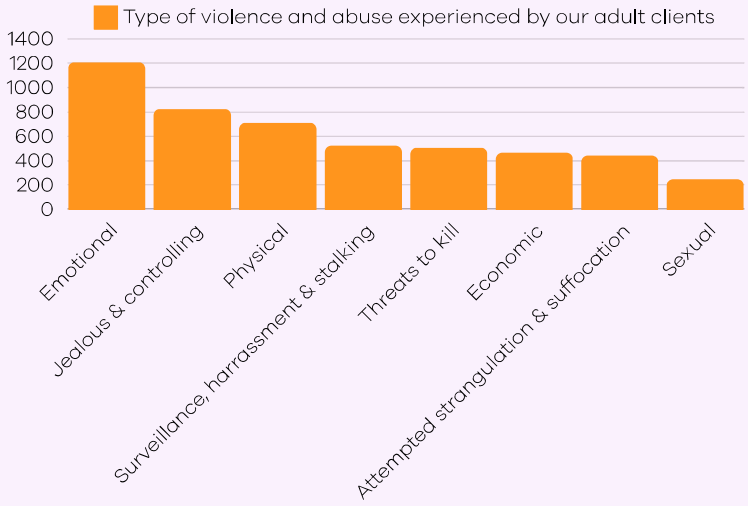
adults

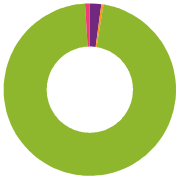
166

children, directly

1998

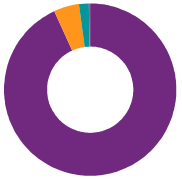
children, indirectly





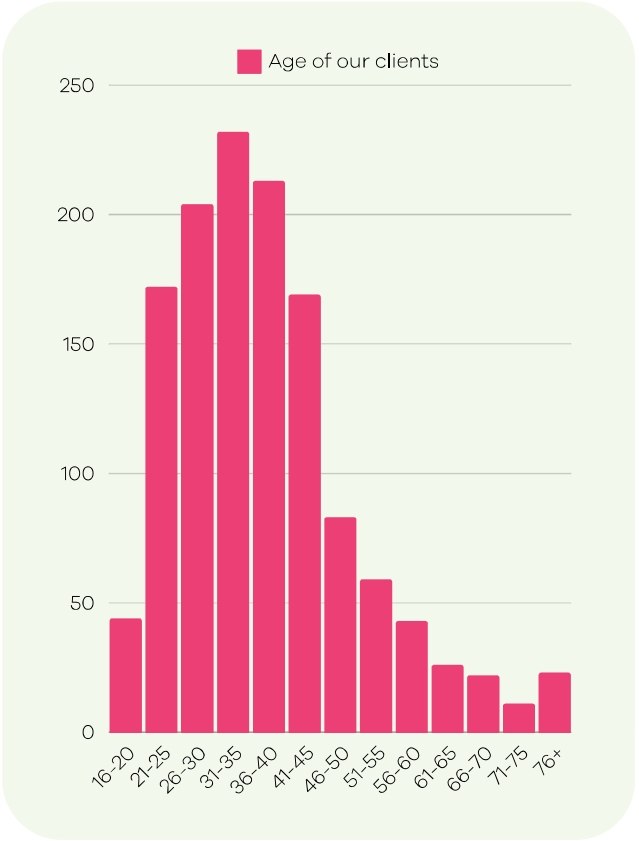
Sexual orientation of our clients

2% Bisexual
1% Gay
93% Heterosexual
1% Lesbian



Gender of our clients

95 % Women
4.8% Men
2% Transgender
0.2% Non-Binary



95%

of our clients who declared an immigration need had a positive immigration outcome

73%

of our clients who declared a need in debt and money management became better able to manage debt

86%

of our clients who reported needs around homelessness as a result of domestic abuse accessed crisis accommodation

95%

of our clients having disclosed a need around accessing parenting support, 95% disclosed positive outcome regarding CP

93%

of our clients who declared a need around support navigating the courts disclosed having received positive support through Civil Court Process

Overview of services

At Oasis, we are dedicated to providing a lifeline to those impacted by domestic abuse. Our safe accommodations and community services offer not just shelter and access to practical support, but hope and a path to recovery. Through compassionate outreach and our specialised programmes for adults, children and young people, we empower individuals and families to rebuild their lives. Every day, we witness the transformative power of solidarity, helping survivors find their voice, regain their strength, and look towards a brighter future.

Our service provision consists of:

- **Safe accommodation**
  - 6 flats in Dover
  - 12 flats in Margate, we changed our service provision to replace our communal refuge
  - 2 properties with 14 bedrooms in Gravesend
  - 10 flats in Medway
- **Community Support**
  - Outreach
  - Signposting
  - High-risk support
- **Hospital support**
- **Children and Young People**
  - Young Adult Mentoring Service
  - Family Partnership
  - Recovering Together
- **Helpline**

Oasis is committed to ensuring that all people affected by domestic abuse can access the support they need appropriately and fairly. Our services are inclusive – irrespective of age, gender, gender identity or orientation, disability, ethnicity, religion, we can provide care and support.

Safe accommodation

In North Kent, we house 14 people and provide support to help them move on from the trauma of abuse. Over the last 12 months we have successfully moved on 9 residents into council or housing association properties. Four of these were new and first-time mums who were all supported to live independently. We also deliver support sessions which help residents identify healthy and unhealthy traits in a relationship. Thanks to local funding we have also been able to run confidence building activities for residents, such as cooking, budgeting, sewing and yoga, and have helped residents develop new interests and learn new life skills.

"The support I had when I was here was amazing, I feel more safe here."
-Alia, Oasis safe accommodation client

In Thanet, we changed our service provision, purchasing 12 standalone properties to replace our communal refuge. This new accommodation model has meant a change of working for staff and residents but means we can house men and transwomen at risk of abuse and provide tailored support for individuals and families in need. In Dover, we were thrilled to receive positive feedback from our Kent County Council inspection.

In Medway, we bought and furnished 10 properties in the last year and through our 'Safe in Medway' partnership with Medway Council, we have identified and housed 13 people at any one time in Oasis accommodation in this area. Our youngest client was just 22 years old and our eldest was 73. All clients are supported in residence by a key worker and whilst they make the transition to their own permanent home.

84
clients supported in our safe accommodation across Kent

100%
high-risk clients supported in safe accommodation and declared an improved perception of safety when they left

82%
clients in safe accommodation declared an improvement of their safety whilst living there

83%
high-risk clients supported in safe accommodation described an improvement in their overall wellbeing

Community support

This past year, Oasis continued to deliver critical community support across Medway, Thanet, and Dover.

We successfully secured the Medway Domestic Abuse Service (MDAS) contract for another three years, supporting medium and high-risk clients within community settings. Our MDAS team played a pivotal role in high-risk multi-agency referral meetings and the Medway Domestic Abuse Forum, supported events like the MOD health fair, and provided domestic abuse training to GP students at Canterbury Christchurch University's Medway Campus.

In Thanet and Dover, our team offered holistic support to clients in their homes and communities, attended multi-professional meetings, and fostered professional links through the Thanet Taskforce and Dover Vulnerability panels. We referred clients to Oasis' Phoenix Programme and saw our support groups thrive with the help of volunteers and peer mentors. Our Young Persons IDVA (YPIDVA) successfully engaged children and young people in need of safety planning, advocacy, and mentoring around healthy relationships.

We also received a £4,000 grant from Women's Aid's emergency fund, which enabled us to purchase security devices like ring doorbells, CCTVs, and dash cams, enhancing the safety of our clients.

"You made me feel supported and valid even though the abuse I went through wasn't physical, which was a big fear of mine when reaching out for help. But you helped me understand that emotional abuse can be just as harmful. You gave me the last little push and encouragement I needed to finally leave him. You put me in touch with a lot of organisations that can further help me with finding housing as I had to flee my home. You spoke to me very kindly and with a lot of care."

-Sadie, Oasis client

Hospital support

Hospital admission is often a catalyst, a moment at which those affected by domestic abuse confront the gravity of their situation. It's a reachable moment. That's why last year we secured funding to place three Hospital Independent Domestic Violence Advisers (HIDVAs) across two hospitals: QEQM in Margate and Medway Maritime Museum in Gillingham.

HIDVAs supported not only patients but also staff within the hospital setting. Our HIDVAs carried out 'trolley dashes' to various departments within the hospital to raise awareness of the service and gave training sessions to teams. Patients received 1-1 tailored supports from HIDVAs, who worked with hospital staff to ensure safe and positive discharge plans were put in place. HIDVAs also worked closely with staff in the Psychiatry, Alcohol and Substance Misuse and Homeless Pathways teams to address co-occurring conditions. Clients reported that HIDVA support had enabled them to feel more confident in decision making around their healthcare needs.

97

clients supported

83%

experienced positive health outcomes

"She (QEQM HIDVA) helped me a lot when I became homeless. She helped me to change benefits, gave me moral support, provided me with clothing. Oasis even gave me a Christmas present during my stay over the holiday period in hospital. But what's more important is that my HIDVA found me a refuge place when I desperately needed it."

-Emma, Oasis client

Oasis

Children & Young People

In North Kent, our young adult mentoring outreach service (YAMS) and Family Partnership have made significant progress this year. YAMS raised awareness about domestic abuse and its impact on mental health, reducing stigma and improving access to statutory services and further education through advocacy. We supported two home-schooled clients by promptly coordinating with schools, and non-abusive parents have expressed satisfaction with the support their children receive. The Family Practitioner has been busy helping parents rebuild their lives, with success stories including a client safely regaining custody of her children and another staying clean from substance misuse and advocating for herself and her child. Additionally, we supported a client through the adoption process, helping her relocate to a safe area closer to her family.

88%
improved attendance in school

85%
improved relationships and social networks

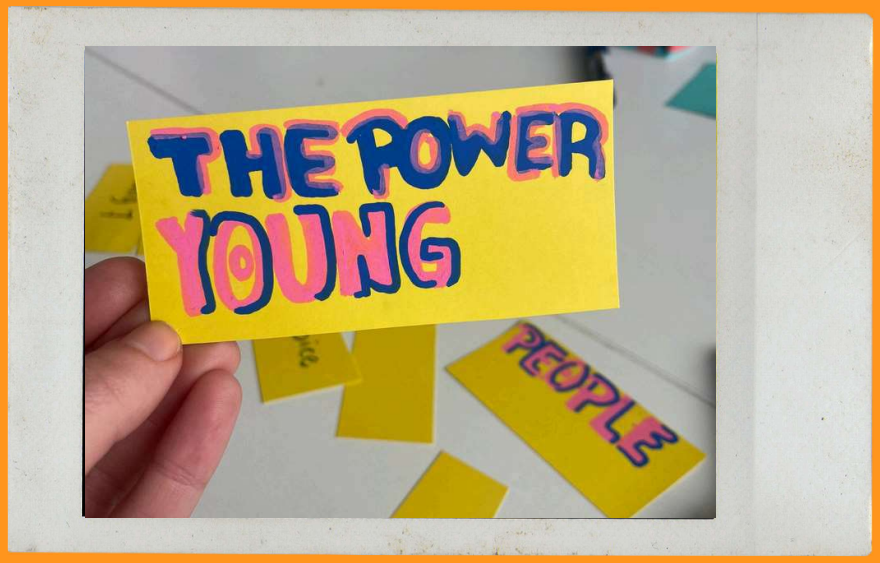
85%
improved mental health

In East Kent, our Young People's team achieved significant success this year, earning strong client outcomes and positive feedback. The National Lottery refunded the Recovering Together programme for three more years, Henry Smith funded complex needs mentoring for three years, and The Charles Hayward Foundation provided extra funding to expand our Recovering Together programme into Medway.

Our strengths-based, relationship-focused mentoring approach emphasises recovery from abuse through timely intervention. Recognising recovery as multi-faceted, we address individual, family, school, and community needs. We aim to achieve positive change in all these areas, from individual trauma sessions and parent psychoeducation groups to connecting families with resources and advocating for children in schools.

Recognising the importance of social prescribing and creating activities to help children connect socially and within their communities, over the past year, we've organised multiple trips to Wildwood, healthy eating workshops, nature walks, fishing sessions, art group sign-ups, days out at nature reserves, and provided sports equipment, ensuring a holistic and collaborative service.

"My mentor has always been really fun to be around and I knew straight away that I was able to talk to her. She's really helped me to feel happier and more settled in my new school and hometown."
-Lottie, 12 year old Oasis client



"Angus, one of the children I'm working with came into service with extreme anxiety and deep emotional pain. There were times and instances where they didn't think they wanted to be alive anymore because of the negative beliefs they held about themself.

Following targeted work to understand how their brain works to protect them, and through mentoring support, Angus is now a more confident, chatty, bubbly and positive child who shows respect and empathy. They are a real credit to their parents who have engaged with the mentoring support and worked collaboratively to ensure that when the mentoring ended, the child would have support and guidance in managing big, and sometimes uneasy, emotions."

-Ben, Oasis mentor

Oasis

Helpline

At the heart of our mission is the unwavering commitment to ensuring a life free from abuse for every family. Our helpline stands as a vital lifeline for those seeking safety, support, and advice. It serves not only as a gateway to our broader services but also as a beacon of hope for those in crisis.

Our helpline is a trusted resource, offering compassionate support to survivors, crucial guidance to professionals, and essential advice to concerned friends and family members. Staffed on weekdays by our dedicated Single Point of Access Manager, and reinforced by a team of committed volunteers, we strive to provide a lifeline when it's needed most.

However, the demand for our services is growing. For every call we answer, another goes unheard. This unmet need drives us to expand our helpline provision in the coming years, ensuring that no cry for help goes unanswered.

100+
calls per month

700+
emails received per month

Fundraising

Thanks to your support, we are helping more people affected by the trauma of domestic abuse. In 2023-24, over £122,000 was raised from events and donations from individuals across Kent. We're so grateful to our community of supporters who give so generously each year and find creative ways to support our fundraising.

Our sixth annual golf day was sold out again and we are thankful to the many returning local businesses who take part this year. We held our first cinematic event: a screening of the 1940s classic, Gaslight, at Broadstairs' iconic palace theatre. Attendees watched the film and enjoyed a Q&A after with our Head of Operations. Yamaha Music London, the current custodians of the Banksy Artwork 'Valentine's Day Mascara' organised two fundraising events in aid of Oasis, raising over £11,000 for our work. Our Christmas Wishes campaign raised over £6,000.

We don't outsource any fundraising to professional agencies. We are fortunate to be supported by our wonderful Friends of Oasis committee – a group of dedicated volunteers who organise a number of fundraising events each year to raise funds for Oasis. Our staff and volunteers abide by the Chartered Institute of Fundraising's codes of practice and we are signed up to the Fundraising Regulator. We received no fundraising complaints in 2023-24.

Volunteers

Our volunteers are indispensable to the Oasis team, selflessly giving their time, compassion and skills to support all areas of our mission.

From our peer mentors and support group volunteers using their lived experience to support, empower and give hope to our current clients, to our admin volunteers helping us stay on top of everything in the background, our Oasis Shop volunteers who keep our special charity boutique looking immaculate and our shop customers feeling welcomed (which is why they keep coming back!), our event volunteers who run around making sure our fundraisers run smoothly and vital donations come in, and every other role which helps alleviate the pain and trauma we witness on a daily basis.

We are so grateful that they choose to support us and work with us to end domestic abuse.

Trustees

Our board has continued to play a vital role in guiding Oasis to fulfil its mission and better serve our community. We are incredibly fortunate to have such committed and passionate individuals steering Oasis towards success.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

<table>
<tr>
<td>Trustees

B Aitken (Chair)

F Dunmall (Deputy Chair) (Resigned 24 June 2024)

S Grant (Chair, Finance Sub Committee)

M Elliott (Deputy Chair – From 24 June 2024)

S Fox

MJ Insaidoo

H Jones

E Matthews (Resigned 5 September 2023)

B Musindi

C Tate</td>
<td>Contact us:

enquiries@oasisdaservice.org

www.oasisdaservice.org

Auditors

Azets Audit Services

32-33 Watling Street, Canterbury, Kent, CT1 2AN

Bankers

Charities Aid Foundation

25 Kings Hill Avenue, West Malling ME19 4JQ

Charity no. – 1126198

Company no. - 05810653</td>
</tr>
<tr>
<td>Charity Management

Chief Executive
Claire Williams
Head of Operations
Tina Alexander
Head of Finance
Caroline Palmer (To 2 February 2024)
Susan Fry (From 22 April 2024)
Head of Income & Engagement
Loukia Michael (To 10 January 2024)
Jo Dawes (From 5 March 2024)
Human Resources Manager
Kerry Smith
Head of Business Development
Dawn Hughes (From 13 November 2023)
Impact and Development manager
Ophelia Donatien
Operations manager
Roz Gabriel</td>
<td>Registered Office

C/O Greenwoods Legal LLP

Monkstone House

30 City Road

Peterborough

PE1 1JE

Principal address
The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger.</td>
</tr>
</table>

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2024

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

OBJECTIVES AND ACTIVITIES

Objectives

The Charity's objects are restricted specifically, in each case only for the public benefit to provide services directed towards the prevention of physical, sexual, psychological and emotional violence or threats of violence from any known person (hereinafter called "domestic violence") and the relief and support of persons who have suffered or are in danger of suffering domestic violence, their children and dependents, and to advance the education of voluntary and statutory agencies and the public in all aspects of domestic violence, its causes and prevention.

Activities for the year

See impact report on pages 1 to 13.

Public benefit statement

Oasis Domestic Abuse Service operates for the public benefit. The trustees confirm their compliance with section 17 of the Charities Act 2011, ensuring they have considered the Charity Commission's general guidance on public benefit, titled "Charities and Public Benefit".

FINANCIAL REVIEW

Funding challenges persist within the Third Sector, particularly regarding local authority funding. Oasis continually seeks to diversify and expand its income streams.

For the Financial Year 2023-2024, total income for the year was £3,087,958 (2023: £2,742,936). Total expenditure for the year was £2,915,867 (2023: £3,149,659). The result for the year was a surplus of £172,091, a significant improvement from the previous year's (2023) deficit of £406,723.

The income of the charity derived from Charitable Activities for 2023-24, £2,902,028 has increased by 13% year on year (2023: £2,556,092), with the total income from public funding sources increasing by £159,291 year on year. Income from public funding sources represents 64% of the total income derived from Charitable Activities (2023: 66%).

Under the Domestic Abuse Act 2021, several provisions enhance the rights of domestic abuse survivors to access safe accommodation. Notably, all eligible homeless victims of domestic abuse now automatically qualify as a priority.

We aim to utilise the properties purchased with a £3.9 million investment from Social and Sustainable Capital LLP to provide safe, self-contained, and secure accommodation dedicated to supporting victims of domestic abuse. Out goal is to ensure this accommodation is used effectively, minimising any vacancies. This will ensure that we generate income to further invest in the dispersed refuge model. Housing benefit income has increased to £566,763 (2023: £439,957). An increase of 29% whereas service charges have fallen by 21% indicating the change from the refuge model to the dispersed model. Income from Housing benefit and service charges sources represents 20% of the total income derived from Charitable Activities (2023: 18%).

There is no doubt that the charity had been through a huge change during the financial year with the purchase of 12 properties in Thanet and Medway. The impact of the property purchases will be fully assessed during the next financial year 2024-25.

Reserves policy

In respect of the general reserves, the Trustees aim to maintain an amount equivalent to 3 to 6 months of budgeted core expenditure, within the range for the reserves for 2024-25 set at £345,300 to £690,600 (2023: £850,000). This range will help maintain flexibility whilst ensuring that there is sufficient coverage for operational needs.

The balance of general funds at 31 March 2024 was £748,565 (2023: £571,518).

Total designated funds at 31 March 2024 were £1,316,016 (2023: £1,407,264). Details of which are set out in note 17 of the Financial Statements.

Total restricted funds at 31 March 2024 were £289,337 (2023: £203,045). Details of which are set out in note 16 of the Financial Statements. Please note that this figure has increased year on year due to the timing of the grants, particularly at the year end.

Total funds of the charity at 31 March 2024 have increased to £2,353,918 (2023: £2,181,827).

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charity's viability as a going concern.

Plans for the future

The plans for the future of Oasis, encompass our mission, vision and values as set out in our impact report. We are undertaking a comprehensive review of our service delivery. As part of our strategy, we want to ensure that there is a smooth access to immediate and comprehensive support for those affected by abuse. We are enhancing the provision of access to our services via the telephone.

We aim to provide support which is tailored and holistic by strengthening collaboration with our Health and Social Care partners.

We aim to provide survivors of domestic abuse with the tools to help them recover and turning the pain into power.

In respect of specialised services for our young people we are focusing on education and mentoring, particularly in our Recovering Together programme. We are focused on building a resilient organisation and in order to maintain financial sustainability we are looking at many projects to diversify the income streams. We are embedding practices that embed good governance and are very focused on a culture of equality.

Our innovative dispersed accommodation-based services are designed to offer greater flexibility and convenience to survivors of domestic abuse. By integrating these new options into our portfolio, we aim to expand our geographical reach and provide comprehensive support to a broader range of individuals and families affected by abuse.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008.

The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The trustees are also directors of the charitable company for the purposes of company law.

During the year under review, the memorandum and articles of association were updated in line with current charity practice and guidance. New Articles were adopted by the trustees by a general resolution on 7 June 2024.

Risks to which the charity is exposed

At each board meeting, the Oasis Board of Trustees consistently monitors risks on a quarterly basis using a live risk register. Systems have been put in place to mitigate these risks effectively. Among the identified risks the following are considered the most critical:

- Safeguarding – Given the nature of Oasis work with victims of Domestic Abuse, there is a high risk of safeguarding issues. To address this, we have enhanced and fortified our policies, processes and operational methods to uphold our safeguarding standards. We are strengthening our safeguarding, and we are currently actively recruiting for a newly created role – Safeguarding and Quality Assurance Lead

- Information security and cyber risks – we actively review our processes and procedures and consult external expertise when the need arises

- Local Authority Funding Shortfall – We closely monitor the contracts and grants we hold, paying particular attention to their end dates. We actively negotiate with local authorities to secure the necessary funds to continue providing essential services to our vulnerable clients. While we strive to diversify our income streams, we recognise that insufficient funding pressures significantly affect the quality and extent of the services we can offer.

- Property Health & Safety Compliance – In the last two Financial Years we have undertaken a program of purchasing a significant number of properties through a substantial loan from a finance organisation which supports charities and social enterprises in the UK. We have appointed a Health and Safety Compliance Manager to help mitigate the risks.

Recruitment and Appointment of the Board

Trustees are appointed to the Board based on an annual skills analysis. Each Trustee undergoes an induction process and receives training on the organisation's mission and governance matters. A new induction process and appropriate training is currently being developed and will be rolled out shortly.

Under the amended articles, the usual term of office for a Trustee shall be three years, at the end of which they shall retire. A Trustee shall be eligible for reappointment by the Trustees for up to a further two terms, each of three years.

No Trustee shall serve for more than nine consecutive years, unless the trustees consider it would be in the best interests of the Charity for a particular Trustee to continue to serve beyond that period and the Trustee is reappointed annually on the anniversary of their first appointment by resolution of the Trustees.

All existing trustees (referred to as transitional trustees) are to retire at the end of their current three-year term taken from the date they were appointed, and if eligible, offer themselves for reappointment subject to the above.

The articles state that there is no maximum number of Trustees but there shall not be less than three appointed Trustees.

The Board meets every quarter during the Financial Year and attends additional extraordinary meetings when required.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer, Claire Williams who was appointed on 10 April 2023.

A Finance sub-committee, which meets quarterly, reviews the charity's finances. This sub-committee comprises Trustees with experience in financial matters. Decisions with significant financial or strategic impact or made by the Trustees.

Our thanks

To all our loyal supporters, generous partners, fundraisers and donors for your commitment to our cause.

- Albert Gubay Foundation
- Another Ways Women's Foundation
- B&Q Foundation
- The Brook Trust
- Charles Hayward Foundation
- Colyer Ferguson Charitable Trust
- The Henry Smith Charity
- Kent Community Foundation
- Kent County Council
- Kent Police and Crime Commissioner
- The Lawson Trust
- Medway Council
- National Lottery Community Fund
- NHS Kent & Medway Clinical Commissioning Group
- The Nicky and Eileen Barber Charitable Trust
- Oxfordshire Council
- Safe Lives

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2024

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each trustee has taken all the steps that he or she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 12 November 2024 and signed on their behalf by:

B. Aitken

Mrs Beverley Aitken

Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2024

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Limited (the 'charitable company') for the year ended 31 March 2024 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2024

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2024

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2024

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE LIMITED FOR THE YEAR ENDED 31 MARCH 2024

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
32-33 Watling Street
Canterbury
Kent
CT1 2AN

Date : 22 November 2024

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Income from:					
Donations	**3**	93,258	13,479	106,737	120,371
Charitable activities	**4**	582,295	2,319,733	2,902,028	2,566,092
Other trading activities	**5**	66,238	-	66,238	51,176
Investments - Interest receivable		12,955	-	12,955	4,547
Other income		-	-	-	750
Total income		754,746	2,333,212	3,087,958	2,742,936
Expenditure on:					
Raising funds		115,950	-	115,950	122,774
Charitable activities		552,997	2,246,920	2,799,917	3,026,885
Total expenditure	**6**	668,947	2,246,920	2,915,867	3,149,659
Net movement in funds		85,799	86,292	172,091	(406,723)
Reconciliation of funds					
Total funds brought forward		1,978,782	203,045	2,181,827	2,588,550
Total funds carried forward		2,064,581	289,337	2,353,918	2,181,827

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds £	Restricted funds £	Total £
Income from:				
Transfer from Choices	**3**	-	-	-
Donations	**3**	116,371	4,000	120,371
Charitable activities	**4**	464,615	2,101,477	2,566,092
Other trading activities	**5**	51,176	-	51,176
Investments - Interest receivable		4,547	-	4,547
HMRC JRS Grants		750	-	750
Total income		637,459	2,105,477	2,742,936
Expenditure on:				
Raising funds		122,774	-	122,774
Charitable activities		731,010	2,295,875	3,026,885
Total expenditure	6	853,784	2,295,875	3,149,659
Net income / (expenditure)		(216,325)	(190,398)	(406,723)
Transfer between funds	**16**	43,233	(43,233)	-
Net movement in funds		(173,092)	(233,631)	(406,723)
Reconciliation of funds				
Total funds brought forward		2,151,874	436,676	2,588,550
Total funds carried forward		1,978,782	203,045	2,181,827

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2024

Company Registration No. 05810653

	Notes	2024 £	2024 £	2023 £	2023 £
Tangible fixed assets	**10**		4,869,878		2,874,504
Current assets					
Debtors	**11**	263,643		277,538	
Cash at bank and in hand		1,330,803		1,179,091	
		1,594,446		1,456,629	
Creditors: amounts falling due within one year	**12**	(192,031)		(222,131)	
Net current assets			1,402,415		1,234,498
Creditors: amounts falling due after one year	**13**		(3,918,375)		(1,927,175)
Total net assets			2,353,918		2,181,827
The funds of the charity					
Restricted funds	**16**		289,337		203,045
Unrestricted funds:					
Designated funds	**17**	1,316,016		1,407,264	
General unrestricted fund		748,565		571,518	
			2,064,581		1,978,782
	18		2,353,918		2,181,827

The financial statements were approved by the Board of Trustees on 12 November 2024 and signed on their behalf by:

B Aitken
Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2024

	2024		2023	
	£	£	£	£
Cash flows from operating activities				
Net income / (expenditure for the year)	172,091		(406,723)	
Adjustment for:				
Depreciation	79,230		14,868	
Interest received	(12,955)		(4,547)	
Decrease / (increase) in debtors	13,895		105,268	
Increase in creditors	(30,100)		2,636	
Net cash used in operating activities		222,161		(288,498)
Investing activities				
Interest received	12,955		4,547	
Purchase of tangible fixed assets	(2,074,604)		(1,676,056)	
Net cash used in investing activities		(2,061,649)		(1,671,509)
Financing Activities				
New loans	1,991,200		1,927,175	
Net cash from financing activities		1,991,200		1,927,175
Net (decrease) / increase in cash and cash equivalents		151,712		(32,832)
Cash and cash equivalents at beginning of year		1,179,091		1,211,923
Cash and cash equivalents at end of year		1,330,803		1,179,091

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under its Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations, but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events In making their assessment.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

1. Accounting Policies (continued)

1.3 Income (continued)

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.
Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold. Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;
Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

1. Accounting Policies (continued)

1.4 Expenditure (continued)

Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office and governance costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.6 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1. Accounting Policies (continued)

1.8 Tangible fixed assets

Assets costing:

- £1,000 or more;
- a group of the same assets amounting to £5,000 or more;
- a group of assets to initially refurbish a newly acquired property of £2,500

are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	- 2% straight line
Leasehold buildings	- 2% straight line
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1.9 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1. Accounting Policies (continued)

1.9 Financial Instruments (continued)

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1. Accounting Policies (continued)

1.12 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3. Donations and legacies	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Donations	93,258	13,479	106,737	120,371
	93,258	13,479	106,737	120,371

4. Charitable activities	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Housing benefit	566,763	-	566,763	439,957
Service charges	15,532	-	15,532	19,658
Albert Burns Children's Trust	-	-	-	8,500
Albert Gubay Foundation	-	45,846	45,846	-
Another Ways Women's Foundation	-	5,000	5,000	5,000
B&Q Foundation	-	7,080	7,080	-
The Nicky and Eileen Barber Charitable Trust	-	5,500	5,500	5,000
The Brook Trust	-	49,275	49,275	73,308
Charles Hayward Foundation	-	25,000	25,000	-
Colyer Ferguson Charitable Trust	-	15,000	15,000	20,000
Garfield Weston Foundation	-	-	-	25,000
Gibbons Family Trust	-	5,000	5,000	4,000
Gravesham Borough Council	-	-	-	8,000
The Henry Smith Charity	-	37,200	37,200	98,700
Kent County Council - other grants	-	479,131	479,131	337,605
Kent County Council - Supporting People	-	497,597	497,597	497,597
Kent Community Foundation	-	11,661	11,661	-
Kent Police and Crime Commissioner	-	248,299	248,299	220,501
Lawson Trust	-	20,000	20,000	-
National Lottery Community Fund	-	204,270	204,270	105,434
Medway Council - other grants	-	348,333	348,333	410,083
Medway Council Supporting People	-	212,712	212,712	212,712
NHS Kent & Medway Clinical Commissioning Group	-	47,954	47,954	13,000
Oxfordshire Council	-	24,763	24,763	-
Peter Harrison Foundation	-	-	-	10,000
Power of Women Broken Voices	-	-	-	6,190
Reconnecting	-	-	-	8,671
Rising Sun	-	-	-	14,068
Salus Group	-	17,000	17,000	-
Safe Lives	-	-	-	5,000
Other grants received (Under £5,000)	-	13,112	13,112	18,108
	582,295	2,319,733	2,902,028	2,566,092

5. Other trading activities

	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Fundraising	12,632	-	12,632	8,976
Shop income	47,950	-	47,950	38,780
Training income	5,656	-	5,656	3,420
	66,238	-	66,238	51,176

6. Analysis of Expenditure

	Staff costs £	Direct costs £	Support costs £	Total 2024 £	Total 2023 £
Raising funds	90,659	14,283	11,008	115,950	122,774
Charitable activities:					
Accommodation based services	402,927	466,626	48,929	918,482	1,531,673
Community services	1,029,477	41,045	125,013	1,195,535	902,209
Work in the community	491,570	134,637	59,693	685,900	593,003
	2,014,633	656,591	244,643	2,915,867	3,149,659

7. Support costs

	Total 2024 £	Total 2023 £
Staff training and welfare	25,652	55,384
IT costs	56,809	52,379
Office costs	45,887	48,381
Bank charges	1,612	1,476
Consultancy	12,557	19,470
Legal fees	3,680	5,173
Travel	16,654	13,354
Bad debts written off	29,561	22,354
Depreciation	25,728	14,868
Other costs	6,103	2,409
Governance costs:		
Registered office services	1,800	1,440
Audit of financial statements	14,850	13,440
Auditors remuneration - non audit services	3,750	4,890
	244,643	255,018

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2024 no trustees had expenses re-imbursed (2023 - £nil).

9. Employees

Employment costs	**2024**	**2023**
	£	**£**
Wages and salaries	1,764,306	1,984,233
Social security costs	157,406	183,790
Other pension costs	92,921	95,744
	2,014,633	2,263,767

Employee numbers

The average monthly number of employees during the year was:

	2024	**2023**
	no.	**no.**
Administration	13	13
Community	11	21
Fundraising	4	3
Shop	1	1
Support worker	36	43
	65	81

Higher paid staff

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2024	2023
	no.	no.
£60,001 to £70,000	1	1

Key management personnel

The total amount of employee benefits received by key management personnel is £340,148 (2023 - £371,129).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

10. Tangible fixed assets

	Freehold land and buildings £	Leasehold buildings £	Computer equipment £	Fixtures and fittings £	Total £
Cost					
At 1 April 2023	2,666,082	173,956	17,650	99,384	2,957,072
Additions	8,360	1,952,504	5,716	108,024	2,074,604
At 31 March 2024	2,674,442	2,126,460	23,366	207,408	5,031,676
Depreciation					
At 1 April 2023	24,982	-	10,644	46,942	82,568
Depreciation	31,847	21,655	2,971	22,757	79,230
At 31 March 2024	56,829	21,655	13,615	69,699	161,798
Net book value					
At 31 March 2024	2,617,613	2,104,805	9,751	137,709	4,869,878
At 31 March 2023	2,641,100	173,956	7,006	52,442	2,874,504

Included in Freehold land and buildings above is land at a value of £878,130 (2023: £878,130)

11. Debtors

	2024 £	2023 £
Trade debtors	229,621	209,067
Other debtors	6,097	9,403
Prepayments and accrued income	27,925	59,068
	263,643	277,538

12. Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	29,851	58,101
Other creditors	27,544	13,074
Accruals and deferred income	134,636	150,956
	192,031	222,131

13. Creditors: amounts falling due after one year

	2024	2023
	£	£
Bank and other loans	3,918,375	1,927,175

Included within Tangible Fixed Assets are 15 (2023: 3) properties which have been provided as security for the loans above. The charity is exempt from disclosing the addresses of the properties on the grounds that it could place its stakeholders in personal danger.

There are no repayments on the loans, the balance of all loans are repayable on the earliest of:
a) 13 September 2032;
b) the date on which the secured property is sold.

14. Retirement benefit schemes - Defined contribution scheme

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £92,921 (2022: £75,176).

15. Operating lease commitment

At the year end the charity had the following commitments under operating leases:

	2024	2023
	£	£
Due within one year	24,000	24,000
Due within two to five years	86,000	96,000
Due after five years	102,000	116,000
	212,000	236,000

16. Restricted funds

CURRENT YEAR	Balance at 01 Apr 23 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 24 £
Adult services	103,894	1,930,668	(1,891,410)	-	143,152
Children Services	99,151	400,065	(353,031)	-	146,185
Other restricted funds	-	2,479	(2,479)	-	-
	203,045	2,333,212	(2,246,920)	-	289,337

16. Restricted funds (continued)

PRIOR YEAR	Balance at 01 Apr 22 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 23 £
Adult services	329,935	1,593,713	(1,819,754)	-	103,894
Children Services	38,508	511,764	(451,121)	-	99,151
Maintenance Fund	25,000	-	(25,000)	-	-
New Building Fund	43,233	-	-	(43,233)	-
	436,676	2,105,477	(2,295,875)	(43,233)	203,045

Adult Services
This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services
This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

Other restricted funds
Various donations towards HR software and equipment for properties.

New Building Fund
This relates to a capital appeal run with donations towards a project to acquire new built premises.

Maintenance Fund
This relates to funding towards maintenance work required for the charity's freehold properties.

17. Designated funds

CURRENT YEAR	Balance at 01 Apr 23 £	New designations £	Designations released £	Balance at 31 Mar 24 £
New Building Fund	147,000	-	(147,000)	-
Development Fund	-	147,000	-	147,000
Building Fund	1,260,264	-	(91,248)	1,169,016
	1,407,264	147,000	(238,248)	1,316,016

PRIOR YEAR	Balance at 01 Apr 22 £	New designations £	Designations released £	Balance at 31 Mar 23 £
New Building Fund	186,000	-	(39,000)	147,000
Building Fund	1,213,316	61,965	(15,017)	1,260,264
	1,399,316	61,965	(54,017)	1,407,264

New Building Fund
The building fund relates to the designation of funds, which in addition to the restricted fund in note 15 are to acquire new built premises.

17. Designated funds - continued

Development Fund

This designated fund is intended to support both property repairs and broader development initiatives of the charity. It may be used for enhancing the charity's infrastructure or other strategic developments that align with Oasis's mission and long-term growth.

Building Fund

This fund represents land and buildings and related fixtures and fittings which are held for charitable use.

18. Analysis of net funds

	Unrestricted funds	Designated funds	Restricted funds	Total funds
Current year	**£**	**£**	**£**	**£**
Tangible Fixed Assets	-	4,869,878	-	4,869,878
Current assets	1,158,109	147,000	289,337	1,594,446
Current liabilities	(192,031)	-	-	(192,031)
Long-term liabilities	(217,513)	(3,700,862)	-	(3,918,375)
	748,565	1,316,016	289,337	2,353,918
Prior year	**£**	**£**	**£**	**£**
Tangible Fixed Assets	-	2,874,504		2,874,504
Current assets	1,103,177	150,407	203,045	1,456,629
Current liabilities	(222,131)	-	-	(222,131)
Long-term liabilities	(309,528)	(1,617,647)		(1,927,175)
	571,518	1,407,264	203,045	2,181,827

19. Capital commitment

The charity is committed to making payments of £11.5k post year end (2023: £20k).

20. Related Party Transactions

There were no related party transactions in the year.

Oasis
Working to end violence and abuse.
Love shouldn't hurt

OASIS DOMESTIC ABUSE SERVICE LTD

England & Wales - Charity number 1126198

Accounts

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2023

Registered number: 05810653

Charity number: 1126198

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Oasis

Annual Impact report 2022-23

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Introduction

Domestic abuse affects us all, directly or indirectly.

By working together, we can build a society that rejects abuse, promotes healthy relationships, and empowers survivors to reclaim their lives.

Join us in spreading the message that love should never hurt.

Together we can create a future where every individual feels safe, valued and deserving of a life free from abuse.

Our Mission

We want family life to be free from violence and abuse, and we will keep working towards this, for as long as it takes.

Our Vision

We believe in a just, fair and equal society. One in which every family member is safe at home and in their community.

Our Values

- Compassionate
- Curious
- Committed
- Collaborative
- Connected

The voices of those that use our services

"The support i received from my support worker was phenomenal"

"I had a lot of support the whole time I needed it they was really understanding and made me feel more confident in myself and was there for me every time I needed you"

"The greatest gift you can give another human being is their freedom. Thank you helping me regain mine."

"Very good advice and referral and guidance to other professionals and made me more confident in challenging the abuse"

Our advisors

Our advisory committee of 6 former service users ensures that we keep lived experience at the heart of everything we do. Their co-creation of services and advice on strategy development ensures that we remain innovative, inclusive and relevant.

Peer Mentors

This year, 16 individuals with lived experienced of domestic abuse have undertaken our peer mentor training programme and can now use their experience to help others.

They have generously dedicated 379 hours of their time to support our cause, whether that be through facilitating programmes or starting a community support group.

We also held a successful seminar for 6 mentors to improve their self-confidence and public speaking skills.

Volunteers and peer mentors have enabled us to offer services we wouldn't have been able to otherwise.

As well as volunteering in our charity shop and at fundraising events, they have supported our frontline teams and offered enriching activities such as yoga classes and art sessions to our clients.

3336 hours donated

£40,032 added value

Equivalent of 1.8 full-time staff members

Thanks to all of our volunteers!

We couldn't do it without you...

CHAIRPERSON'S & CEO'S REFLECTIONS

During the year, the charity has consolidated its work post-merger and the teams and board have really gelled together and worked as one. We now cover East Kent, North Kent and Medway offering vital support to those in need and their families. Never has this support been more in demand, following the end of the Covid period where so many were isolated.

There have been a number of highlights in the year, the main one being the change of property strategy from the communal refuge model to the core and cluster system. This has involved the acquisition of self-contained properties that provide more suitable accommodation for our clients.

This change of strategy has meant making arrangements to empty the current leased property in Cliftonville and rehome those involved, which has been an enormous task for all.

As with many similar charities, funding is a relentless challenge, and none of our work could be achieved without help from the Friends of Oasis, other charities and grant making trusts, businesses, volunteers, and unsung heroes. We would achieve very little without their support and I want to thank them on behalf of Oasis.

Another enormous change that is about to happen is the retirement of our CEO, Deborah Cartwright, who has been at the helm for 15 years. Her drive and commitment have seen Oasis develop and grow into the amazing charity it is, enabling so many victims to lead better and safer lives. She has created a lasting legacy to be proud of.

Of course, change happens and is something to be embraced, so we will welcome our new CEO, Claire Williams, following Deborah's retirement in March 2023 and wish her every success in continuing this vital work and leading the team into the future.

Finally, I would like to thank my fellow trustees and board members for the support over a year that has seen so many changes. They have given their time freely and willingly all with the same aim of continuing the success of Oasis.

I look forward to working with all involved, particularly over the next twelve months which will see our new property offering to victims completed.

Beverley Aitken MBE FCA
Chairperson

In my final year in this remarkable organisation, I am reflecting on the compassion and commitment of the many staff and volunteers that have contributed to the charity's mission.

We have come to the end of a phenomenally busy period, one in which we have integrated the former services of Choices, continued to deal with the impact of the pandemic, secured the funding to replace our former refuge building in Thanet and purchase safe accommodation in Medway, and have implemented multiple services as a result of the Domestic Abuse Act 2021.

Without the combined strength and competence of all of those dedicated to this work, as well as the trust and belief of our funders and supporters, we could not have managed as we have in this period. We believe that domestic abuse is 'everybody's business' and this is well evidenced in our organisation; those who commit to making this issue their business and supporting the work of the charity either as an employee, lived experience advisor, peer mentor, volunteer, funder or other stakeholders all combine together to make Oasis a place of safety and recovery for those that need us most.

Leading this organisation is one of the proudest achievements of my life and I look forward to seeing the organisation continue to help and support those in need for many years come.

Deborah Cartwright, CEO 2007-2023

As the incoming CEO, I wholeheartedly echo the sentiments expressed by our outgoing CEO. I am deeply humbled by the remarkable dedication, compassion, and commitment of the staff and volunteers who have tirelessly worked towards the mission of our charity. Reflecting on the challenges we have faced, from integrating services and navigating the pandemic's impact to securing funding for essential facilities, I am truly inspired by the collective strength and competence that has brought us this far.

I recognise that the success we have achieved is a testament to the unwavering support and trust of our funders, supporters, and stakeholders, who believe in the importance of making domestic abuse "everybody's business." It is through their steadfast commitment and partnership that we create a place of safety and recovery for those in need.

I am honoured to assume the role of CEO and build upon the foundation laid by my predecessor. With a strong sense of pride and purpose, I eagerly look forward to leading our organisation in the coming years, ensuring that we continue to provide vital help and support to those affected by domestic abuse. Together, we will advance our services, raise awareness, and foster an environment of empowerment and healing for survivors.

Claire Williams, CEO

ADULT CLIENT STATISTICS

GENERAL

Oasis is committed to ensuring that all people affected by domestic abuse can access the support they need appropriately and fairly.

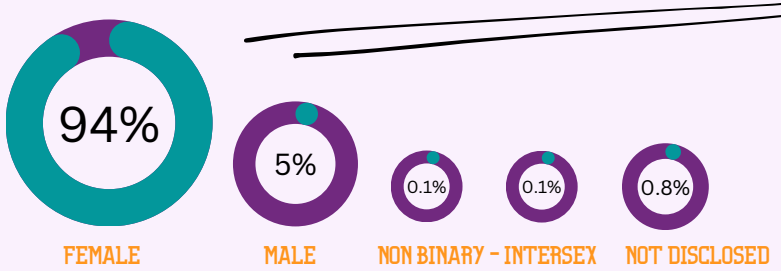
2,726
Referrals received

1,579
Clients supported

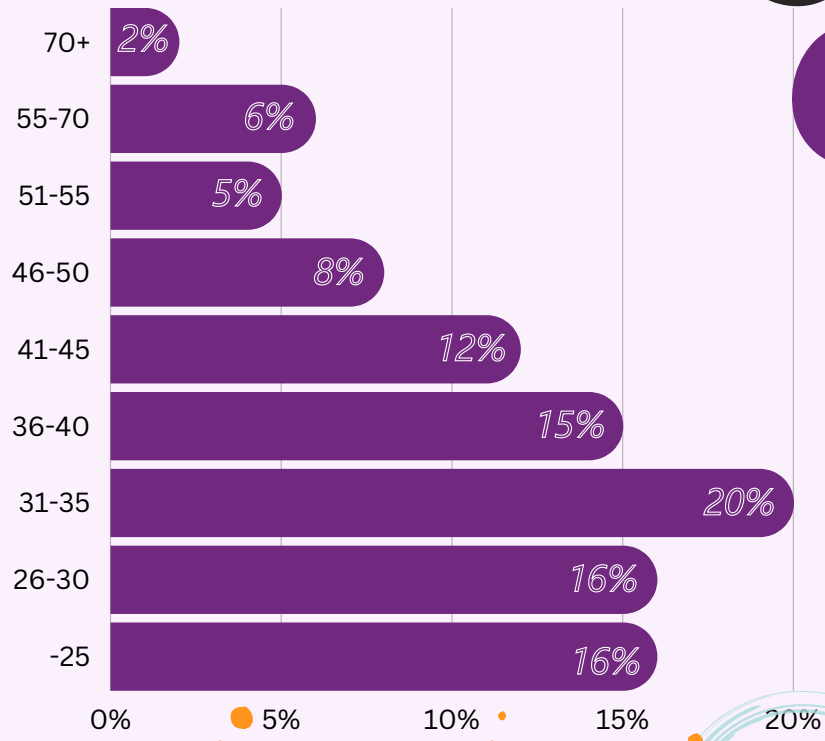
4.2 MONTHS
Average case length

THIS YEAR WE HAVE SEEN A +16% INCREASE IN ADULT CLIENTS AND HAVE SUPPORTED +11% MORE MALE CLIENTS

4% of clients who disclosed their sexual orientation were **LGBTQ+**



Our clients were aged



FEEDBACK

"XX was an absolute star to me, I really was so low the first time I spoke to him, I was totally broken. His calls always helped me feel so much better and I felt I could open up to him and tell him some of the worst things I had been hiding for decades. Just finally saying them to someone helped."

ADULT CLIENT STATISTICS

ABUSE PROFILE

Before seeking help, our clients lived with the abuse for an average of **75 MONTHS**

FOR HALF of our clients, this was not the first time they had experienced abuse as an adult

35% of our clients have been threatened with death

49% of our clients declared feeling depressed and/or having suicidal thoughts

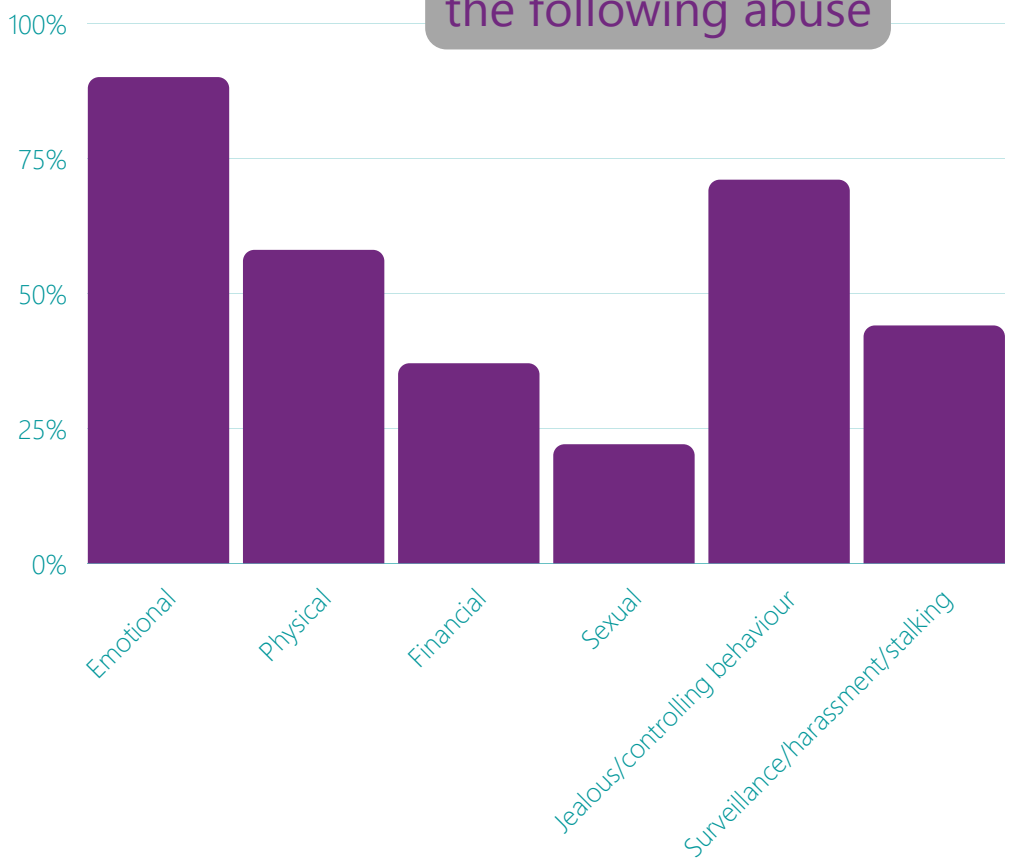
42% of our clients have suffered from trauma and/or anxiety

16% of our clients have been harrassed via social media

FEEDBACK

"my IDVA was incredibly supportive and always took the time to listen to me. I spent a long time on the phone talking to her, and she also spoke to my son at length, as he was deeply concerned for my safety. I am deeply grateful for her help and support. It really helped me on my way to better things that someone cared like she has."

Our clients have experienced the following abuse



ADULT CLIENT STATISTICS

OUTCOMES

71% of our clients have completed their programme of support and safely exiting the refuge

This is a **33%** increase from last year.

1286 clients exited our services

74% of all exiting clients who disclosed abuse reported a cessation or significant reduction of all abuse

FEEDBACK

"She has helped me to build confidence in going back to work and overcoming the trauma and problems I faced. I wouldn't have been able to get to where I am now without Andrea's support and care she has given me. She has gone above and beyond to take care of me and helped me see the positivity to life and a brighter future."

Through our support

352 homes were secured through added security measures

166 clients remained in employment

317 clients were supported through Court

When exiting our services, our clients have reported

60% Accommodation Outcomes

72% Justice Outcomes

64% Mental Health Outcomes

71% Health Outcomes

54% Parenting Outcomes

FROM SURVIVING TO THRIVING

In addition to our dedication to delivering a range of core and innovative services, our focus has been on acquiring properties to bolster our accommodation-based services, enabling us to provide crucial support to victims of domestic abuse.

This strategic endeavour allows us to offer a comprehensive service that is specifically tailored to meet their unique needs.

Throughout this year, our teams have continued to work exceptionally hard, attending to the individual needs of survivors and empowering them to thrive across East Kent, Medway, and North Kent.

Furthermore, we have fostered extensive collaborations to enhance best practices and expand our service delivery, ultimately benefiting the entire county.

Children and Young People's mentoring

Intensive family recovery programmes

Young Adults mentoring

Working in consortium with other specialist DA charities as KAMDAC

KAMDAC Kent & Medway DA Consortium

Delivering CPD accredited training and support to other charities

Oasis Consults

Refuge & Safe Accomodation

Outreach support to communities

Group working programmes

Working with the other commissioned services as KIDAS

KIDAS

CHILDREN & YOUNG PEOPLE CLIENT STATISTICS

350
Referrals received

Our clients experienced:

71%
Witnessed abuse and violence

48%
Emotional Abuse

29%
Physical abuse

"Home life has definitely improved. My son is controlling his emotions better. The course has changed my way of thinking taught me how to deal with his meltdowns."

*Children and Young People

Dive into our specific services and look at the outstanding outcomes achieved:

Further to our family programme

RECOVERING TOGETHER

93% of participating parents and **88%** CYP* reported improved coping strategies

71% of participating parents and **94%** CYP* reported improved relationships outcomes

Further to our 1 to 1 programme

MENTORING

92% reported improved knowledge about respectful relationships

90% Know where to get help

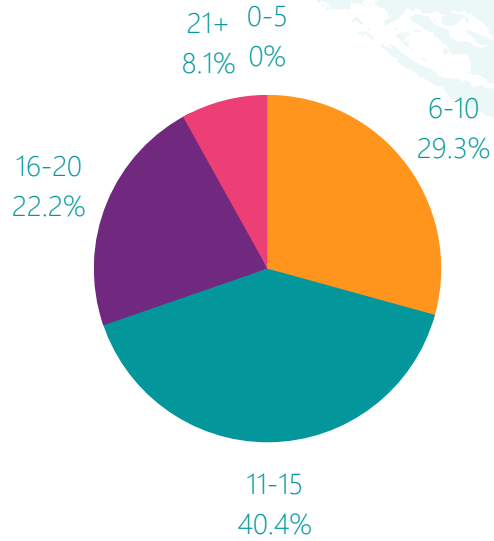
and

79% reported improved confidence

90% reported better understanding of personal safety

"My son really bonded with his mentor Ben. He really engaged in all the sessions and his confidence grew"

Our clients were aged



FEEDBACK

"I definitely feel like this service has not only helped me to understand exactly what my daughter went through whilst witnessing my dv relationship it has also helped me to understand and be able to soothe her worries and anxiety's in a more healthy way that just hiding it away we can now sit and talk through our worries and troubles and out them away together"

WHAT DID YOU SAY ABOUT OUR TRAINING & GROUP WORKING?

OVER 500 VOLUNTEERS, CLIENTS AND PROFESSIONALS HAVE ATTENDED OUR TRAINING IN THE PAST YEAR.

We offered a wide range of training

- Phoenix
- Phoenix facilitators training
- Domestic Abuse awareness
- Domestic Abuse Risk and Safety
- Victim blaming
- Typology of violence
- Friends and Family Support

"I'm so blessed I got the opportunity to do this group. I feel I've learnt a lot and hope to have a better lifestyle in the future."

"Absolutely amazing group! So supportive through everything. very thankful to of been a part of a lovely group with such strong inspiring women! thank you"

"I think the group has been a safe space for us all to share things and support each other and the content of phoenix is really good."

Phoenix

OUR PEER MENTORS

"The training was informative and worthwhile, the trainer is knowledgeable and supportive"

"**I found the training to be very helpful and interesting, it has been good to learn more in depth about different parts of what can be done within the system and the different options.**"

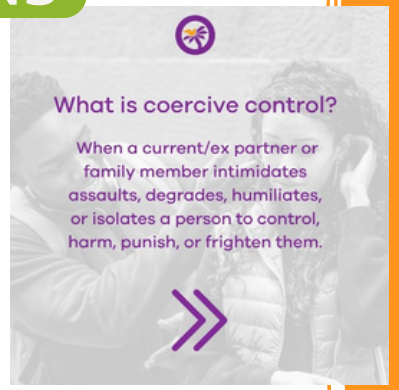
"**Great trainer! there is sensitive topics which are discussed, and the trainer makes sure all of us are feeling ok with any topics discussed.**"

AWARENESS CAMPAIGNS

Throughout 2022-23, new content themes were developed and shared, including:

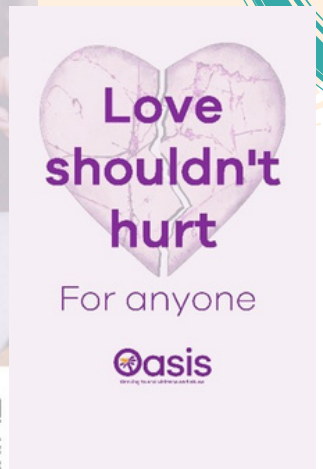
- 'What is domestic abuse?'
- 'Is this Love'
- 'Myth busting'
- 'Services spotlight'
- 'Survivor Stories'.

For the second year, we promoted the **'Is this Love?'** Campaign targeting teenagers, sharing a toolkit with partner organisations connected with young people e.g., schools and youth clubs.



In February 2023, the artist **Banksy** revealed new artwork in Margate, the subject of which is domestic abuse.

In response, Oasis launched the **'Love Shouldn't Hurt'** campaign (https://www.oasisdaservice.org/love-shouldnt-hurt-campaign/), encouraging the public to learn more and raise awareness.



OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

<table>
<tr>
<td>Trustees

D Downs (ex-Chair, resigned 9 Nov 2022))
B Aitken (Chair appointed 9 Nov 2022)

S Grant (Chair, Finance Sub Committee – appointed 9 Nov 2022)

F Dunmall (Deputy Chair, appointed 9 Nov 2022)

H Jones

M Elliott

S Fox

MJ Insaidoo

E Matthews

B Musindi
C Tate</td>
<td>Contact us:

enquiries@oasisdaservice.org

www.oasisdaservice.org

Auditors

Azets Audit Services

32-33 Watling Street, Canterbury CT1 2AN

Bankers

Charities Aid Foundation

25 Kings Hill Avenue, West Malling ME19 4JQ

Charity no. – 1126198

Company no. - 05810653</td>
</tr>
<tr>
<td>Charity Management

Chief Executive – Deb Cartwright (To 31 Mar 2023)
Claire Williams (From 1 Apr 2023)

Head of Operations – Tina Alexander

Head of Finance – Caroline Palmer

Head of Income & Engagement – Loukia Michael

Human Resources Manager – Kerry Smith

Impact and Development manager – Ophelia Donatien

Operations manager – Roz Gabriel</td>
<td>Registered Office

Gregory Rowcliffe Milner

Monkstone House (Ground Floor)

City Road

Peterborough

PE1 1JE</td>
</tr>
</table>

Principal address
The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger.

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2023

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

OBJECTIVES AND ACTIVITIES

Trustees' Strategic Report

Oasis exists to provide support to those affected by domestic abuse. We aim to ensure that everyone we help has the opportunity for safety, support, and recovery.

> **Our vision is…**
>
> We aspire to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

Too many people are still adversely affected by this issue, and in response we continue to provide practical and emotional support and information to anyone who needs that help. Our focus as an organisation that began as, and remains committed to, being a 'by and for' service for those affected by domestic abuse is to continue to help as many people as possible whilst contributing to Kent and Medway's understanding of the complex nature of this issue.

We continue to provide tailor-made support for adults affected by the issue via risk management, practical and emotional support, resettlement, counselling and advocacy. We provide specialist services for children and young people affected by domestic abuse and include their parents and carers in some of this provision. All of our services are evidence-informed.

We actively support the development of the co-ordinated community response, through our ongoing training for other agencies and organisations, awareness raising and educational programmes, participation in strategic partnerships and contributions to research.

Strategic Plan Update

One year into our new strategy we have continued to address multiple issues on the landscape. We defined the need to progress in four key areas:

Aim 1: Whole Person

Services that address holistic needs including:

A room of one's own

Places of safety

Life as a journey

Aim 2: Whole Family

Services that support family & community networks with the key understanding that:

No-one is an island

Aim 3: Whole Systems

Functional systems that contribute to the delivery of our mission:

Our organisation

Our networks

Aim 4: Wholly sustainable

Our overarching ambition to create a secure base from which to continue the work that is vital in the communities we serve, including:

Service: sharing knowledge to assist in the notion that domestic abuse is everybody's business

Safety: developing staff to safeguard our clients

Stability: managing and developing a diverse income base and portfolio of property

Our work towards these goals is set out in the impact report above.

Services directed to the strategic aims

Aim 1: Whole Person

Refuge, safe accommodation. MARAC IDVA & Community IDVA services

Oasis provides 18 units of refuge accommodation for women and children in East Kent. These are commissioned by Kent County Council and in the delivery of this contract we work in partnership with other commissioned providers using the partnership name KIDAS (Kent Integrated Domestic Abuse Service).

In this year we have been re-commissioned by Medway Council to provide 15-20 units of safe accommodation for Medway clients. This is an innovative service allowing us to use our safety planning skills to continue a creative pilot project.

We also own and operate 14 units of accommodation in North Kent for young women who find themselves homeless as a result of domestic abuse, usually in childhood. 7 of these units are specifically dedicated to young women expecting their first child.

The Safe in Medway (SiM) programme has been very successful for families. A collaboration with Medway housing, this innovative service provides safe accommodation to clients who needs to stay in Medway, close to their support network. We are working closely with local authorities to access safe accommodation for clients and have purchased 20 if the units over the last 12 months.

MARAC Independent Domestic Violence Advisors

Oasis serves the people of East Kent & Medway who are deemed to be at high risk of significant harm through a team of staff known as IDVAs (Independent Domestic Violence Advisors), also funded as part of the KCC contract and KIDAS partnership outlined above, excepting the Medway Council funding which is a standalone service dedicated to Medway.

Community IDVAs

Those in need who are not deemed to be high risk are supported, as part of the above contract, through community outreach. This is a solution-focused model of support designed by Oasis which has now become a SafeLives training model. This service is funded by Kent and Medway, for East Kent and Medway respectively.

Group & recovery work

- Phoenix - this is the Kent & Medway domestic abuse awareness and recovery programme written by a group of collaborating organisations 4 years ago. Covid caused significant interruptions to the evaluation of the programme, but this has resumed and will be a key focus going forward. The outcomes above show the impact this programme has on participants and the comments below are evidence of the felt experience on ending.
- Therapeutic Life Story Work – we are grateful to the Brook Trust Fund for supporting our pilot of this work in which we are using Richard Rose's model to work with children and young people affected by domestic abuse to make sense of their lives. This is in its second evaluation year.
- Counselling – we continue to counsel those affected by domestic abuse in refuge and the community and currently have 2 counsellors providing specialised support. We are grateful to KCC and grant funders for supporting this work.
- Understanding Trauma – developmentally funded by KCC & Public Health, and in response to the prevalence of suicide for those affected by domestic abuse, this programme has shown some excellent outcomes in terms of the reduction of trauma symptoms for those struggling with recovery. We have built on the small evaluation pilot, and this is now a programme for Kent and Medway.
- Trauma Awareness – we are grateful to the NHS for funding the adolescent version of the above programme. We have trained 68 professionals.

Aim 2: Whole Family

Family Partnership / Neglect Multi-Disciplinary Team

Two new family related programmes were launched:

- Oasis actively collaborated with independent advocacy service, mental health service and children's social care to support families who have had at last one child removed from their care and break the cycle of any future children being removed.
- Oasis partnered with services such as drugs and alcohol teams and mental health services as well as statutory agencies; this new service provided trauma informed, intensive and holistic support to the whole family, including children, where neglect has been identified.

Recovering Together

This 12-week psycho-educational programme is for mothers of primary school-aged children and also offers 1-1 support for the associated child. The aims are to promote personal growth, family resilience and improved family communication in order to provide a solid foundation for parenting into adolescence.

Our future plans include an expansion of the programme into addressing the needs of Early Years and Secondary school aged children, as well as developing a version of the programme for the deaf community in collaboration with Deaf Hope, as we believe everyone should have access to high-quality education and support.

Children & Young People

Oasis has been delivering support to vulnerable children and young people for 29 years, from our early beginnings of play provision for children in refuge to our present suite of specialist community services for children and their parent/carer. We view children and young people through a lens of Adverse Childhood Experiences (ACEs) as well as domestic abuse.

We recognise that these issues overlap, and that domestic abuse underpins a range of other challenges faced by the young people we support - challenges that can lead to lifelong trauma and manifest as antisocial behaviour without the right intervention at the right time.

Aim 3: Whole System

Training

This year we have trained a wide range of professionals across East Kent and Medway, including GPs, Kent Police recruits, Champions DA professionals[1], housing professionals (local authorities and housing associations), local partner agencies and staff in Children's & Adult Social Care.

Additionally, we have spoken at a wider range of events raising awareness about the White Ribbon Campaign. We marked 'The 16 Days of Action' with a successful series of events to raise awareness about critical issues. Online 'lunch and learn' sessions and 'tea and teach' events were highly informative and well-attended alongside our in-person conferences in both Gravesham and Dartford, In addition, we attended several community events in Medway that brought people together and promoted our work.

Over 500 professionals have benefited from our training and awareness-raising sessions with excellent evaluations across the board. Thanks to this success we have secured further sessions, allowing us to continue raising awareness.

[1] *Kent and Medway Domestic Abuse Champions (Professional)* are recognised professionals and practitioners with heightened DA awareness, who will know who else to ask for further advice and where to signpost.

Collaboration

Collaborative work has continued with all of the KAMDAC members, SATEDA; Rising Sun & DAVSS. The consortium celebrated 10 years of working together this year.The consortium celebrated 10 years of working together this year and have not lost the desire to work collaboratively.

This year saw a partnership approach in coming together to deliver a full day workshop on the Intersection of Technology and Domestic Abuse in Family Law Cases which was co-hosted with Our Family Wizard, Spencer West international law firm.

CommunicationsCommunications

Oasis has made great strides in expanding its reach and raising awareness about domestic abuse in Kent and Medway. Our communication strategy helped to engage more people in Oasis's work and to develop a greater understanding of domestic abuse. The launch of the new website in March 2023 has greatly improved accessibility and user journey, making it easier for those in need of help to find the resources they need.

Aim 4: Wholly sustainable

Volunteers

Oasis has continued to develop opportunities for volunteers over the last year. We have volunteers in our charity shop and fundraising team offering much-needed support. We also have volunteers on our frontline teams offering administrative support to those working directly with clients as well as bringing knowledge and skills to those teams to provide services we cannot usually offer, such as yoga lessons and arts groups. The inclusion of volunteers and peer mentors means we have been able to offer support and services we wouldn't otherwise be able to offer.

In total we have had 3336 hours donated by volunteers and peer mentors and we have calculated that these hours add £40,032 in value to the organisation in this reporting year; this is the equivalent of 1.8 members of full-time staff.

We are indebted to all of the volunteers throughout Oasis. Whether frontline or back office, they are all ensuring that we can continue to support members of our communities to be safer.

Staff wellbeing

Our colleagues in the social sector are under immense pressure to work harder every year. Oasis colleagues pride themselves on being committed to their role and always living our values. We aim to ensure we work collaboratively with our colleagues as they are our greatest asset. The work they do is very demanding and can have an emotional impact on them as individuals. We promote the well-being of colleagues by showing compassion in their time of need and ensure we stay connected with them throughout challenging times.

Our most recent culture survey provided all colleagues at every level with a chance to voice their opinions. The results are a tribute to all the hard work completed in the last couple of years within Oasis and the successful bringing together of the two organisations.

Stability

- **Diversity of income**

  The Board has maintained its commitment to a broad income base in the organisation as it is recognised that overdependence, particularly on statutory funding, is a key risk in charities. In this year we had 34% of funding from non-statutory sources and have re-launched Oasis Consults in 2022-23 to generate more unrestricted income for the charity.

- **Property**

  We secured a £4.1 million investment from Social and Sustainable Capital in this year which has allowed us to purchase 22 of the units of accommodation in the East Kent & Medway services. Owning these properties is an important contribution to our strategic aim of Wholly Sustainable.

FINANCIAL REVIEW

Despite the ongoing challenges in the social sector of 2022-23, Oasis continued to generate a diverse income base.

Total income for the year was £2,742,936 (2022: £4,035,729 – This income included the transfer of assets and liabilities from Choices Domestic Abuse of £1,452,281 and income for the year excluding this amount was £2,583,448). Total expenditure for the year was £3,149,659 (2022: £2,387,455). The result for the year was a deficit of £406,723 (2022: Surplus of £1,648,274).

Fundraising Team highlights

Fundraising generated £517,649 in the financial year ending 31st March 2023, 75% of which consisted of grants from trust and foundations and 25% of which was raised from community fundraising events and donations. Our flagship annual golf day in June sold out for the 5th consecutive year and the golf day scheduled for September 2023 has almost sold out at the time of writing. Our partnership with BroadstairsLit literary festival has enabled us to host author events with two Sunday Times bestselling crime writers and these events will now be an annual fixture in our fundraising calendar. We are particularly grateful to the Friends of Oasis fundraising committee who independently raise funds to meet the needs of our service users.

We continue to seek and create opportunities to diversify our audiences and would like to thank the many individual donors, corporate partners, community groups, schools, churches and sports clubs that have supported us so generously.

The Oasis Shop

Our boutique charity shop helps to raise funds to support our non-commissioned services and also provides us with a physical presence in the community, the address of which (unlike our safe houses) does not have to be kept secret. We owe a debt of gratitude to our team of dedicated charity shop volunteers as well as to the countless members of the community who generously donate items to the shop.

Reserves Policy

With regard to general reserves, the Trustees aim to maintain an amount equivalent to 6 months core expenditure. This would ensure that if the charity lost any of its core funding streams, it would have time to develop a new strategy in an orderly manner while protecting the work of the charity. We also acknowledge that the charity must allow for the expenditure of maternity/paternity cover in order to meet our legal duty as an employer. As the income of the charity has further grown the Trustees have reviewed the reserves and wish to ensure that £850,000 (2022 - £850,000) is maintained for this purpose.

The balance of general funds at 31 March 2023 was £571,518 (2022: £752,558).

Total designated funds at 31 March 2023 were £1,407,264 (2022: £1,399,316). Details of which are set out in note 17 of the Financial Statements.

Total restricted funds at 31 March 2023 were £203,045 (2022: £436,676). Details of which are set out in note 16 of the Financial Statements.

Total funds of the charity at 31 March 2023 were £2,181,827 (2022: £2,588,550).

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charity's viability as a going concern.

Plans for the future

Moving forward, our key objective is to undertake a comprehensive review of our service delivery, focusing on refining and enhancing what we currently offer. Our unwavering dedication to polishing our existing services underscores our commitment to providing exceptional support to survivors and their families, empowering them on their journey towards safety and healing.

We recognise that by anticipating and addressing the needs of survivors and their families before they arise, we can provide comprehensive and timely support. This proactive mindset will allow us to go above and beyond, ensuring that our services remain responsive, compassionate, and tailored to the unique circumstances of those seeking our assistance.

Our new model of dispersed accommodation-based services has been specifically designed to offer enhanced flexibility and convenience to survivors of domestic abuse. By embedding these new accommodation options within our portfolio, we aim to extend our geographical presence and provide comprehensive solutions to a wider range of individuals and families affected by abuse.

Post Balance Sheet Events

After the year end the charity purchased nine leasehold properties for a cost of £1,346,303. A further £1,479,200 was drawn down on the loan (as shown in note 13) with a total of £3,406,375 drawn down at 9 August 2023.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008. The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The trustees are also directors of the charitable company for the purposes of company law.

During 2009 the assets of Oasis Women's Refuge (Charity number 1060355) were transferred to Oasis Domestic Abuse Service Limited.

On 1 April 2021 the assets and liabilities and operations of Choices (Formerly known as North Kent Women's Aid) Limited (Charity number 1125773) were transferred to Oasis Domestic Abuse Service Limited.

Risks to which the charity is exposed

Each board meeting, Oasis Board of Trustees continue to monitor risks quarterly, and systems have been established to mitigate those risks. Among the risks identified through the procedure, the following are deemed to be the most important:

- Public funding;
- Recruitment – this has proven challenging in the past year and is being mitigated by improved recruitment processes and the planned advertising of the non-financial benefits the organisation has to offer.
- Maintaining appropriate safeguarding competency – our safeguarding review was still taking place at the end of this operating year with interim assessment being positive. Access to relevant training has also resumed nationally.

Recruitment and appointment of new Trustees

Trustees are appointed to the Board, with their selection being based upon the skills analysis of the Board which is updated annually. Each Trustee is inducted and offered appropriate training in the cause and governance issues. There are annual 360-degree appraisals and associated learning opportunities. The Board meets quarterly with additional meetings where these are needed.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer – Deborah Cartwright (a new CEO has been appointed from the 10th April 2023 – Claire Williams). Decisions with high financial and/or strategic impact are taken by the Trustees who also monitor the running of the charity through key performance measures. There is a succession planning process in place for key staff.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each trustee has taken all the steps that he or she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 9 August 2023 and signed on their behalf by:

Mrs Beverley Aitken

Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Limited (the 'charitable company') for the year ended 31 March 2023 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and

- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2023

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Azets Audit Services Limited

Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
Delandale House
32-33 Watling Street
Canterbury
Kent
CT1 2AN

Date : 16 August 2023

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Income from:					
Transfer from Choices	**3**	-	-	-	1,452,281
Donations	**3**	116,371	4,000	120,371	102,052
Charitable activities	**4**	464,615	2,101,477	2,566,092	2,419,559
Other trading activities	**5**	51,176	-	51,176	59,148
Investments - Interest receivable		4,547	-	4,547	1,639
Other income		750	-	750	1,050
Total income		637,459	2,105,477	2,742,936	4,035,729
Expenditure on:					
Raising funds		122,774	-	122,774	102,794
Charitable activities		731,010	2,295,875	3,026,885	2,284,661
Total expenditure	**6**	853,784	2,295,875	3,149,659	2,387,455
Net income / (expenditure)		(216,325)	(190,398)	(406,723)	1,648,274
Transfer between funds	**16**	43,233	(43,233)	-	-
Net movement in funds		(173,092)	(233,631)	(406,723)	1,648,274
Reconciliation of funds					
Total funds brought forward		2,151,874	436,676	2,588,550	940,276
Total funds carried forward		1,978,782	203,045	2,181,827	2,588,550

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	Total £
Income from:				
Transfer from Choices	**3**	1,385,943	66,338	1,452,281
Donations	**3**	92,767	9,285	102,052
Charitable activities	**4**	333,362	2,086,197	2,419,559
Other trading activities	**5**	59,148	-	59,148
Investments - Interest receivable		1,639	-	1,639
HMRC JRS Grants		1,050	-	1,050
Total income		1,873,909	2,161,820	4,035,729
Expenditure on:				
Raising funds		102,794	-	102,794
Charitable activities		436,186	1,848,475	2,284,661
Total expenditure	6	538,980	1,848,475	2,387,455
Net movement in funds		1,334,929	313,345	1,648,274
Reconciliation of funds				
Total funds brought forward		816,945	123,331	940,276
Total funds carried forward		2,151,874	436,676	2,588,550

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2023

Company Registration No. 05810653

	Notes	2023 £	2023 £	2022 £	2022 £
Tangible fixed assets	**10**		2,874,504		1,213,316
Current assets					
Debtors	**11**	277,538		382,806	
Cash at bank and in hand		1,179,091		1,211,923	
		1,456,629		1,594,729	
Creditors: amounts falling due within one year	**12**	(222,131)		(219,495)	
Net current assets			1,234,498		1,375,234
Creditors: amounts falling due after one year	**13**		(1,927,175)		-
Total net assets			2,181,827		2,588,550
The funds of the charity					
Restricted funds	**16**		203,045		436,676
Unrestricted funds:					
Designated funds	**17**	1,407,264		1,399,316	
General unrestricted fund		571,518		752,558	
			1,978,782		2,151,874
	18		2,181,827		2,588,550

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2023, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 9 August 2023.

B. Aitken

B Aitken
Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2023

	2023		2022	
	£	£	£	£
Cash flows from operating activities				
Net income / (expenditure for the year)	(406,723)		1,648,274	
Adjustment for:				
Transfer of Assets/Liabilities from Choices	-		(1,452,281)	
Depreciation	14,868		18,846	
Interest received	(4,547)		(1,639)	
Decrease / (increase) in debtors	105,268		(143,716)	
Increase in creditors	2,636		18,239	
Net cash used in operating activities		(288,498)		87,723
Investing activities				
Interest received	4,547		1,639	
Purchase of tangible fixed assets	(1,676,056)		-	
Net cash used in investing activities		(1,671,509)		1,639
Financing Activities				
New loans	1,927,175		-	
Net cash from financing activities		1,927,175		-
Net (decrease) / increase in cash and cash equivalents		(32,832)		89,362
Cash and cash equivalents at beginning of year		1,211,923		940,586
Cash transferred from Choices		-		181,975
Cash and cash equivalents at end of year		1,179,091		1,211,923

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under it Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events In making their assessment.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

1. Accounting Policies (continued)

1.3 Income (continued)

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.
Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold. Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;
Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

1. Accounting Policies (continued)

1.4 Expenditure (continued)

Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office and governance costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.6 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1. Accounting Policies (continued)

1.8 Tangible fixed assets

Assets costing:

- £1,000 or more;
- a group of the same assets amounting to £5,000 or more;
- a group of assets to initially refurbish a newly acquired property of £2,500

are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	- 2% straight line
Leasehold land and buildings	- 2% straight line
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1.9 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1. Accounting Policies (continued)

1.9 Financial Instruments (continued)

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1. Accounting Policies (continued)

1.12 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt. There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3. Donations and legacies	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Donations	116,371	4,000	120,371	102,052
Transfer from Choices	-	-	-	1,452,281
	116,371	4,000	120,371	1,554,333

4. Charitable activities	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Housing benefit	439,957	-	439,957	313,434
Service charges	19,658	-	19,658	17,053
Albert Burns Children's Trust	-	8,500	8,500	-
Another Ways Women's Foundation	5,000	-	5,000	-
Barber Trust	-	5,000	5,000	5,000
The Brook Trust Fund	-	73,308	73,308	77,623
Charles Hayward Foundation	-	-	-	25,000
Colyer Ferguson	-	20,000	20,000	-
Garfield Weston	-	25,000	25,000	25,000
Gibbons Trust	-	4,000	4,000	-
Gravesham Borough Council	-	8,000	8,000	8,000
Henry Smith	-	98,700	98,700	84,075
KCC - other grants	-	116,647	116,647	459,008
KCC Supporting People	-	718,555	718,555	497,598
Kent Community Foundation	-	-	-	9,620
Kent Police and Crime Commissioner	-	220,501	220,501	155,012
Lawson Trust	-	-	-	25,000
Lottery	-	105,434	105,434	238,984
Medway Council - other grants	-	410,083	410,083	137,265
Medway Council Supporting People	-	212,712	212,712	212,712
Morrisons Foundation	-	-	-	21,413
NHS Kent & Medway CCG	-	13,000	13,000	28,700
Peter Harrison Foundation	-	10,000	10,000	9,971
Peter Stebbings Memorial	-	-	-	10,325
Power of Women Broken Voices	-	6,190	6,190	-
Reconnecting	-	8,671	8,671	-
Roger De Hann Charitable Trust	-	-	-	5,000
Rising Sun	-	14,068	14,068	41,622
Safe Lives	-	5,000	5,000	-
Screwfix	-	-	-	5,000
Other grants received	-	18,108	18,108	7,144
	464,615	2,101,477	2,566,092	2,419,559

5. Other trading activities

	Unrestricted funds	Restricted funds	Total 2023	Total 2022
	£	£	£	£
Fundraising	8,976	-	8,976	14,011
Shop income	38,780	-	38,780	38,762
Training income	3,420	-	3,420	6,375
	51,176	-	51,176	59,148

6. Analysis of Expenditure

	Staff costs	Direct costs	Support costs	Total 2023	Total 2022
	£	£	£	£	£
Raising funds	97,343	14,465	10,966	122,774	102,794
Charitable activities:					
Accommodation based services	898,715	531,716	101,242	1,531,673	892,065
Community services	744,779	73,529	83,901	902,209	694,035
Work in the community	522,930	11,164	58,909	593,003	698,561
	2,263,767	630,874	255,018	3,149,659	2,387,455

7. Support costs

	Total 2023	Total 2022
	£	£
Staff training and welfare	55,384	54,430
IT costs	52,379	66,439
Office costs	48,381	39,540
Bank charges	1,476	1,446
Consultancy	19,470	11,069
Legal fees	5,173	6,081
Travel	13,354	10,922
Bad debts written off	22,354	-
Depreciation	14,868	18,846
Other costs	2,409	6,402
Governance costs:		
Merger costs	-	3,706
Registered office services	1,440	600
Audit of financial statements	13,440	10,200
Auditors remuneration - non audit services	4,890	4,566
	255,018	234,247

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2023 no trustees had expenses re-imbursed (2022 - £nil).

9. Employees

Employment costs	**2023**	**2022**
	£	**£**
Wages and salaries	1,989,233	1,637,068
Social security costs	178,790	139,308
Other pension costs	95,744	74,998
	2,263,767	1,851,374

Employee numbers

The average monthly number of employees during the year was:	**2023**	**2022**
	no.	**no.**
Administration	13	10
Community	21	25
Fundraising	3	2
Shop	1	1
Support worker	43	30
	81	68

Higher paid staff

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2023	2022
	no.	no.
£60,001 to £70,000	1	1

Key management personnel

The total amount of employee benefits received by key management personnel is £371,129 - 7 persons (2022 - £300,019 - 6 persons).

10. Tangible fixed assets

	Freehold land and buildings £	Leasehold land and buildings £	Computer equipment £	Fixtures and fittings £	Total £
Cost					
At 1 April 2021	1,222,391	-	11,683	56,252	1,290,326
Additions	1,443,691	173,956	5,967	52,442	1,676,056
Disposals	-	-	-	(9,310)	(9,310)
At 31 March 2022	2,666,082	173,956	17,650	99,384	2,957,072
Depreciation					
At 1 April 2021	12,491	-	8,267	56,252	77,010
Depreciation	12,491	-	2,377	-	14,868
Disposals	-	-	-	(9,310)	(9,310)
At 31 March 2022	24,982	-	10,644	46,942	82,568
Net book value					
At 31 March 2022	2,641,100	173,956	7,006	52,442	2,874,504
At 31 March 2021	1,209,900	-	3,416	-	1,213,316

The split between land and buildings on newly acquired Freehold and Leasehold acquisitions is currently being reviewed by the Trustees.

11. Debtors

	2023 £	2022 £
Trade debtors	209,067	342,793
Other debtors	9,403	5,058
Prepayments and accrued income	59,068	34,955
	277,538	382,806

12. Creditors: amounts falling due within one year

	2023 £	2022 £
Trade creditors	58,101	38,544
Other creditors	13,074	11,596
Accruals and deferred income	150,956	169,355
	222,131	219,495

13. Creditors: amounts falling due within one year

	2023	2022
	£	£
Bank and other loans	1,927,175	-

Included within Tangible Fixed Assets are 3 properties which have been provided as security for the loans above. The charity is exempt from disclosing the addresses of the properties on the grounds that it could place its stakeholders in personal danger.

There are no repayments on the loans, the balance of all loans are repayable on the earliest of:
a) 13 September 2032;
b) the date on which the secured property is sold.

14. Retirement benefit schemes - Defined contribution scheme

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £75,744 (2022: £75,176).

15. Operating lease commitment

At the year end the charity had the following commitments under operating leases:

	2023	2022
	£	£
Due within one year	24,000	34,050
Due within two to five years	96,000	48,000
Due after five years	116,000	14,000
	236,000	96,050

16. Restricted funds

CURRENT YEAR	Balance at 01 Apr 22 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 23 £
Adult services	329,935	1,593,713	(1,819,754)	-	103,894
Children Services	38,508	511,764	(451,121)	-	99,151
Maintenance Fund	25,000	-	(25,000)	-	-
New Building Fund	43,233	-	-	(43,233)	-
	436,676	2,105,477	(2,295,875)	(43,233)	203,045

16. Restricted funds (continued)

PRIOR YEAR	Balance at 01 Apr 21 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 22 £
Joy Parlane Fund	2,828	-	(2,828)	-	-
Adult services	33,111	1,718,638	(1,421,814)	-	329,935
Children Services	44,278	413,182	(418,952)	-	38,508
Maintenance Fund	-	25,000	-	-	25,000
New Building Fund	43,114	5,000	(4,881)	-	43,233
	123,331	2,161,820	(1,848,475)	-	436,676

Joy Parlane Fund

This fund represents donations received specifically to provide well-being services for Oasis' residents. The fund was originally established with money received from Joy Parlane.

Adult Services

This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services

This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

New Building Fund

This relates to a capital appeal run with donations towards a project to acquire new built premises.

Maintenance Fund

This relates to funding towards maintenance work required for the charity's freehold properties.

17. Designated funds

CURRENT YEAR	Balance at 01 Apr 22 £	New designations £	Designations released £	Balance at 31 Mar 23 £
New Building Fund	186,000	-	(39,000)	147,000
Building Fund	1,213,316	61,965	(15,017)	1,260,264
	1,399,316	61,965	(54,017)	1,407,264

17. Designated funds - continued

PRIOR YEAR	Balance at 01 Apr 21 £	New designations £	Designations released £	Balance at 31 Mar 22 £
New Building Fund	186,000	-	-	186,000
Building Fund	-	1,213,316	-	1,213,316
	186,000	1,213,316	-	1,399,316

New Building Fund

The £186,000 building fund relates to the designation of funds, which in addition to the restricted fund in note 15 are to acquire new built premises.

Building Fund

This fund represents land and buildings and related fixtures and fittings which are held for charitable use.

18. Analysis of net funds

Current year	Unrestricted funds £	Restricted funds £	Total funds £
Tangible Fixed Assets	2,874,504	-	2,874,504
Current assets	1,253,584	203,045	1,456,629
Current liabilities	(222,131)	-	(222,131)
Long-term liabilities	(1,927,175)	-	(1,927,175)
	1,978,782	203,045	2,181,827

Prior year	£	£	£
Current assets	1,158,053	436,676	1,594,729
Current liabilities	(219,495)	-	(219,495)
	938,558	436,676	1,375,234

19. Capital commitment

The charity is committed to making payments of £20k in 2022-2023.

20. Related Party Transactions

There were no related party transactions in the year.

21. Post Balance Sheet Events

After the year end the charity purchased nine leasehold property's for a cost of £1,346,303. A further £1,479,200 was drawn down on the loan (as shown in note 13) with a total of £3,406,375 drawn down at 9 August 2023.

OASIS DOMESTIC ABUSE SERVICE LTD

England & Wales - Charity number 1126198

Accounts

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2022

Registered number: 05810653

Charity number: 1126198

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Oasis

Working to end violence and abuse.

Impact Report

2021-2022

ii Our Mission, Vision & Values

iii Survivor Voices

iv Chairperson's Report

v Adult Services – Key Data

vi CYP Services – Key Data

vii Surviving to Thriving – Service Map

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ix Trustees' Annual Report & Annual Accounts

Our Mission, Vision and Values

OUR MISSION We want family life to be free from violence and abuse, and we will keep working towards this, for as long as it takes.

OUR VISION We believe in a just, fair and equal society. One in which every family member is safe at home and in their community.

OUR VALUES We are: Compassionate, Curious, Committed, Collaborative, Connected.

#NeverMoreNeeded

The charity sector has played a pivotal part in bearing the impact of the COVID pandemic and this is especially true for domestic abuse services. Imagine being locked down in a home with someone who is abusive to you. Imagine being cut off from the vital support that you need. Oasis has been there the whole time. Working committedly and creatively to provide vital support to those that need us.

Survivor Voices

We have a range of ways of including the voices of those that use our services in our work to ensure co-creation is at the heart of everything we do...thanks to all of you for contributing your experience to the work.

"Thank you for this sense of independence. Thank you for showing I have self-worth regardless of my relationship status. I have had the courage to set boundaries with my ex and to understand that what I went through was abusive and that I was courageous to leave. A painful ending is a beautiful beginning."

"I wrote a letter to myself, so I could actually have it in writing, what I've actually been through, and how far I've come, and I keep that and read it every week. That's probably the best thing I got out of it. It's a really healing process. I think I wouldn't be the person I am today if I hadn't have done that letter."

"You rang me to check in on me regularly, and have been a constant source of information, stability, guidance and help, from then, to present day."

PEER MENTORS
33 Peer Mentors have been through our comprehensive training this year and are beginning the process of supporting others. Their time is so precious to our strategy of helping people from surviving to thriving...

OUR ADVISORS
We have 15 people acting as advisors to the organisation – their lived experience has contributed so far this year to strategy development; website reviews; feedback on local and national policy and generally keeping us with lived experience at the heart of what we do!

Chairperson's Report

It is not overstating the case to say this has been the most daunting and exciting year that I can remember.

Like everyone else, we have had to continue to provide a full service to those who need our help whilst ensuring everyone remained safe during the Covid epidemic.

This was only possible thanks to the way the CEO and staff organised themselves so that, although different, the service remained as good as in previous years.

The exciting part has been the merger with what was formerly Choices D A Services. This means we now operate in not only Thanet and Dover but in North Kent and Medway.

When any two organisations come together, be they large or small, there can be stress and upset but not in this case; I have to say both groups of staff have worked extremely well to minimise this possibility and have benefitted from sharing their experiences and skills.

The work of Oasis continues to expand and evolve, and this is largely possible thanks to the Friends of Oasis, Companies, Charitable organisations and individuals who have given their support and I am very grateful to them all. Without this support we would not be able to provide many of the services that are needed.

The most important change that is about to happen is our move away from a large communal home to a core and cluster system. This will consist of a small central unit with a number of flats and houses that will together, allow us to give a much more diverse service and cater for a wider range of needs.

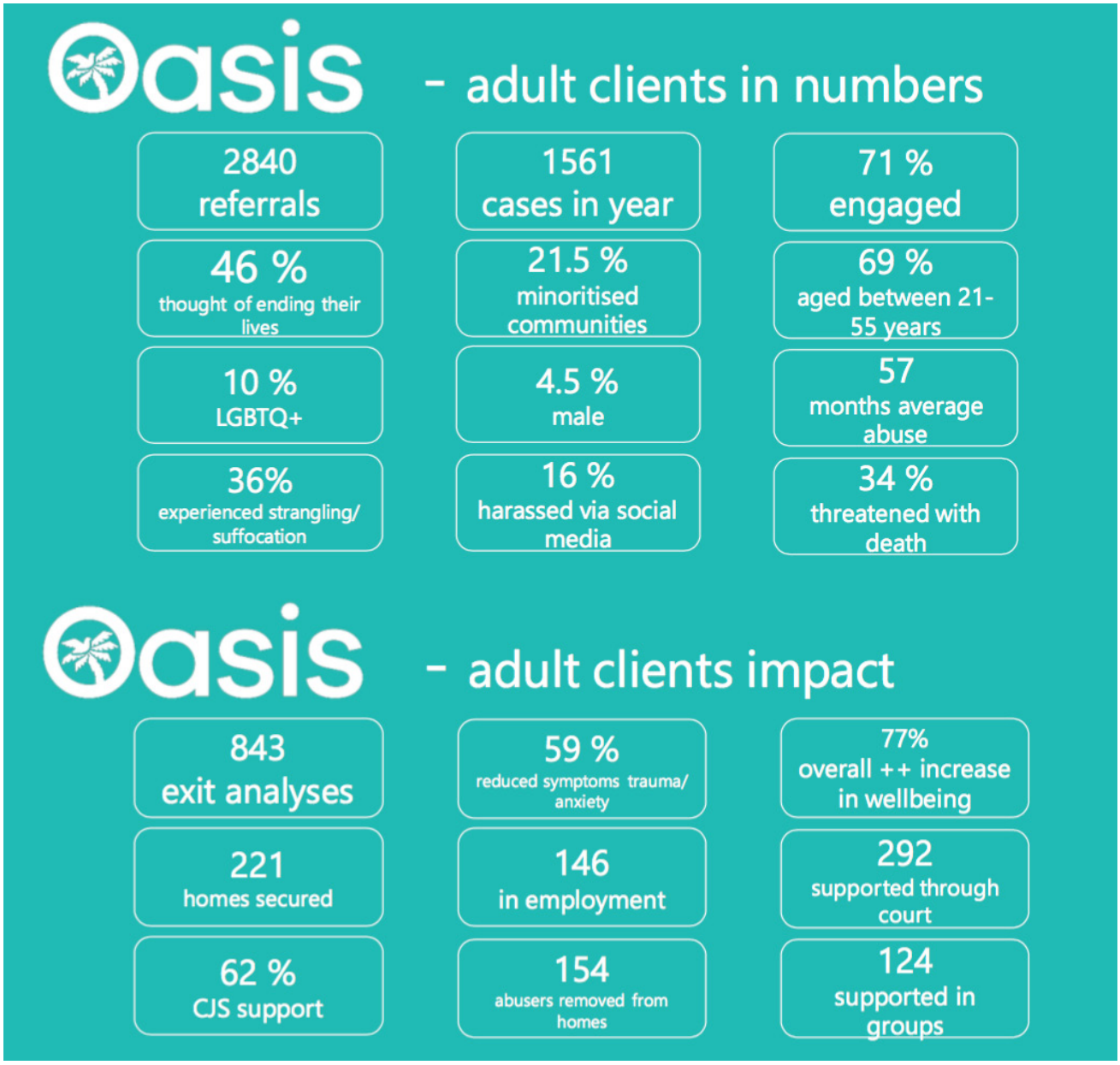
Like the staff, the Trustees have also merged and I would thank them for the enthusiastic way they have come together to ensure everything worked smoothly.

As I retire as Chairperson and from the Trustees this year, I would like to thank everyone for their help and support. The success of Oasis is down to the work of many people but no one has done more to ensure its success than the CEO.

Deborah' s drive, energy and imagination has meant we enjoy the confidence of everyone who works with us and I know will ensure the future is a good one.

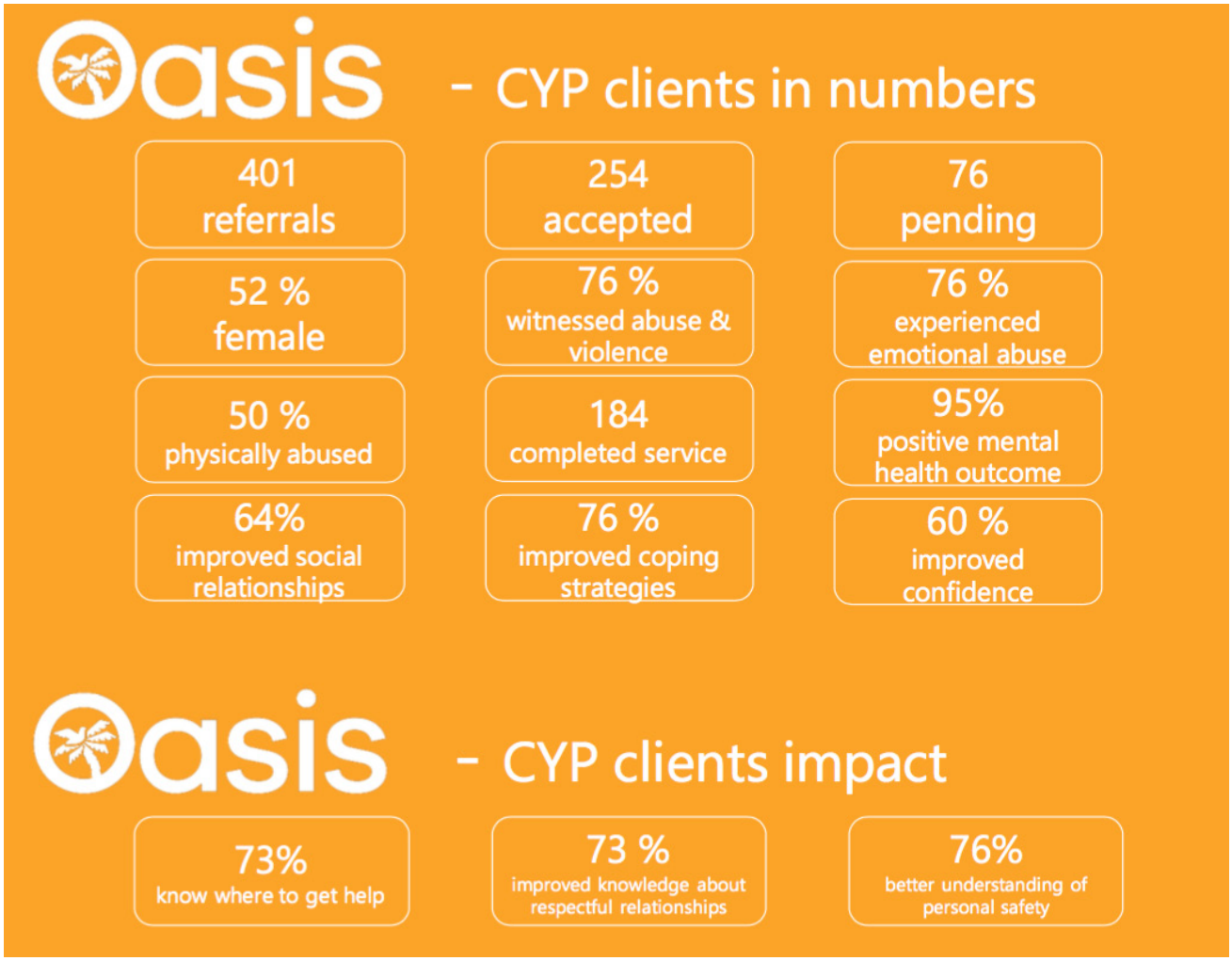
Derrick Downs

Adult Services – Key Data



'Three years ago I was in the last two weeks of being with my perpetrator. I was referred to Oasis in September 2018, and Aston was my lifeline. I was put on the Freedom Programme, to start in March 2019. Aston rang me to check in on me regularly, and has been a constant source of information, stability, guidance and help, from then, to present day. With Aston's support, I got a non-molestation order granted last year. With Aston's knowledge and support, the police were involved in the last incident, at the end of 2020. It would seem my perpetrator has now left me, and the children alone. I am currently 4 weeks into the Phoenix Programme. With all the support Oasis have offered me, I am now 6 months into a healthy, loving relationship. Three years ago, I wanted to end my life to escape. With Oasis and Aston's help, I am now loving life, and I am happy.'

Children and Young People's Services (CYP) – Key Data



"I feel a lot more confident in myself and know my worth a lot more than I used to. Now I don't get angry, I used to get angry all I the time, the anger has fizzled out. I deal with things a lot better. I'm communicating better in my relationships with others, especially family. Being calmer in situations. Also stopped letting people walk all over me - I am now able to put healthy boundaries in place."

"Thank you for everything you've done for me since you started working with me, I honestly cannot put into words how grateful I am to have had your support throughout everything that has happened, I genuinely didn't expect to grow as much as I have as I'd kind of given up on myself before meeting you, thank you so so much for your support and for always making sure that I feel like my feelings are valid and that I should not suppress if I'm not upset or angry as it's not my fault, honestly Hannah thank you so much, I don't know where I'd be without you."

Surviving To Thriving – Services Map

In this year, our teams have continued to work exceptionally hard to deliver a range of core & innovative services attending to individual needs from surviving to thriving across East Kent, Medway and with some limited services in North Kent. We also collaborate extensively to enhance practice and deliver services for the benefit of the county.

- **Delivering CPD accredited training and support to other charities** Oasis Consults
- **Children and Young People's Mentoring**
- **Intensive family recovery programmes**
- **Young Adults mentoring**
- **Working in consortium with other specialist DA charities' as KAMDAC** KAM DAC Kent & Medway DA Consortium
- **Working with the other commissioned services as KIDAS** KIDAS
- **Refuge & Safe Accommodation**
- **Outreach support to communities**
- **Group working programmes**

Training & Groupwork – What did you think?

We delivered training last year to over 400 professionals in Kent & Medway

PHOENIX: The facilitators were fantastic – informative, supportive and so kind. The programme and the contacts made were so beneficial and I feel that I have a chance to move forward successfully. I now understand how to identify a healthy relationship and have taken this knowledge into my practice as a nurse – **Phoenix trainee**

PEER MENTORS: I have loved the training. Jennie and her co-facilitator were both exceptional and delivered a really informative and stimulating experience. Lots of thinking points and check-ins. I have really enjoyed the course and would recommend it to anyone thinking of volunteering. Really enjoying learning how to become a peer mentor and learning new challenges to go forward in this role – **Peer Mentor trainee**

TRAUMA AWARENESS GROUP TRAINING: I feel exhilarated by this training which is very rare. It was facilitated (modelled) by a brilliant knowledgeable trainer who was so in tune with the group. I feel this has enhanced my own practice by bringing together lots of knowledge and previous learning but also given me new theory, ideas and knowledge to develop further. This course is essential knowledge for anyone working with adolescents and it is vital that the children workforce is trained in this delivery and this knowledge is passed on. It will have profound and lasting impact on young people/adults and would improve their long term outcomes. Thank you for a really reflective 2 days, I am just planning how to consolidate the learning and roll out to our young people – **Head of Serious Youth Violence feedback**

KENT POLICE RECRUITS TRAINING: I feel better informed about the behaviours of DA perpetrators, the options available to victims and the barriers to victims moving on. Tina is so knowledgeable and we were really grateful to hea the stories that she was able to share about her own experiences and those of the victims she has worked with – **Kent Police Officer**

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

<table>
<tr>
<td rowspan="4">Trustees

D Downs (Chair) (Appointed 17 Nov 2021)
H Jones (Treasurer)
B Aitken (Chair of Finance Sub-Committee)
J Catt (Resigned 18 Nov 2021)
F Dunmall (Appointed 19 May 2021)
M Elliott (Deputy Chair)
S Fox (Appointed 19 May 2021)
EJ Gee (Resigned 26 Nov 2021)
MJ Insaidoo
E Matthews
B Musindi
C Tate</td>
<td>Contact us:

enquiries@oasisdaservice.org

www.oasisdaservice.org</td>
</tr>
<tr>
<td>Auditors

Azets Audit Services

37 Old Dover Rd, Canterbury CT1 3JF</td>
</tr>
<tr>
<td>Bankers

Charities Aid Foundation

25 Kings Hill Avenue, West Malling ME19 4JQ</td>
</tr>
<tr>
<td>Charity no. – 1126198

Company no. - 05810653</td>
</tr>
<tr>
<td>Charity Management

Chief Executive – Deb Cartwright

Head of Operations – Tina Alexander

Head of Finance – Caroline Palmer

Head of Income & Engagement – Loukia Michael

Head of Human Resources – Kerry Smith (From 7 Feb 2022)

Operations manager – Roz Gabriel

Operations manager – Jackie Hyland (To 21 Feb 2022)</td>
<td>Registered Office

Gregory Rowcliffe Milner

1 Bedford Row

Holborn

WC1R 4BZ</td>
</tr>
</table>

Principal address
The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger.

The Trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK & Republic of Ireland published on 16 July 2014 and updated by Bulletin 1 & 2.

Public Benefit

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

OBJECTIVES AND ACTIVITIES

Trustees' Strategic Report

Oasis exists to provide support to those affected by domestic abuse. We aim to ensure that everyone we help has the opportunity for safety, support, and recovery. Part of our strategy has been to enable as many of Kent and Medway's professional staff to have a higher level of understanding of the issue of domestic abuse and its consequences.

> Our vision is…
>
> We aspire to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

Too many people are still adversely affected by this issue, and in response we continue to provide practical and emotional support and information to anyone who needs that help. Our focus as an organisation that began as, and remains committed to, being a 'by and for' service for those affected by domestic abuse is to continue to help as many people as possible whilst contributing to Kent and Medway's understanding of the complex nature of this issue.

We continue to provide tailor-made support for adults affected by the issue via risk management, practical and emotional support, resettlement, counselling and advocacy. We provide tailor-made services for children and young people affected by domestic abuse and include their parents and carers in some of this provision. All of our services are evidence-informed.

We actively support the development of the co-ordinated community response, through our ongoing training for other agencies and organisations, awareness raising and educational programmes, participation in strategic partnerships and contributions to research.

Strategic plan 2022-27

In this year we launched our new strategy. One in which we defined progress in four key areas:

Aim 1: Whole Person

Services that address holistic needs including:

A room of one's own

Places of safety

Life as a journey

Aim 2: Whole Family

Services that support family & community networks with the key understanding that:

No-one is an island

Aim 3: Whole Systems

Functional systems that contribute to the delivery of our mission:

Our organisation

Our networks

Aim 4: Wholly sustainable

Our overarching ambition to create a secure base from which to continue the work that is vital in the communities we serve, including:

Service: sharing knowledge to assist in the notion that domestic abuse is everybody's business

Safety: developing staff to safeguard our clients

Stability: managing and developing a diverse income base and portfolio of property

Our work towards these goals is set out in the impact report above.

Services directed to the strategic aims

Aim 1: Whole Person

- Refuge, safe accommodation. Multi Agency Risk Assessment Conference (MARAC) Independent Domestic Violence Adviser (IDVA) & Community IDVA services

Oasis provides 18 units of refuge accommodation for women and children in East Kent. These are commissioned by Kent County Council and in the delivery of this contract we work in partnership with other commissioned providers using the partnership name KIDAS.

In this year we have been commissioned by Medway Council to provide 20 units of safe accommodation for Medway clients. This is an innovative service allowing us to use our safety planning skills to provide a creative pilot project.

- MARAC Independent Domestic Violence Advisors

Oasis serves the people of East Kent & Medway who are deemed to be at high risk of significant harm through a team of staff known as IDVAs, also funded as part of the KCC contract and KIDAS partnership outlined above, excepting the Medway Council funding which is a standalone service dedicated to Medway.

- Community IDVAs

Those in need who are not deemed to be high risk are supported, as part of the above contract, through community outreach, this is a solution-focussed model of support designed by Oasis which has now become a SafeLives training model. This service is funded by Kent and Medway, for East Kent and Medway respectively.

- Group & recovery work

  - Phoenix - this is the Kent & Medway domestic abuse awareness and recovery programme written by a group of collaborating organisations 4 years ago. Covid caused significant interruptions to the evaluation of the programme, but this has resumed and will be a key focus going forward. However, the outcomes above show the impact this programme has on participants and the comments below are evidence of the felt experience on ending.
  - Therapeutic Life Story work – we are grateful to the Brook Trust Fund for supporting our pilot of this work in which we are using Richard Rose's model to work with children and young people affected by domestic abuse to make sense of their lives. This is in its second evaluation year.
  - Counselling – we continue to counsel those affected by domestic abuse in refuge and the community and currently have 2 counsellors providing specialised support. We are grateful to KCC and grant funders for supporting this work.

- Understanding Trauma – developmentally funded by KCC & Public Health, and in response to the prevalence of suicide for those affected by domestic abuse, this programme has shown some excellent trauma symptoms reductions, and value for those struggling with recovery. We look forward to building the small evaluation cohort and undertaking further analysis of the efficacy of this programme.
- Trauma Awareness – we are grateful to the NHS for funding the adolescent version of the above programme.

Aim 2: Whole Family

- Lodestar

Offered to non-abusing parents and their children post-abuse as a recovery programme where there are multiple disadvantages present this programme successfully entered its third year of delivery with National Lottery funding. The team support the parents and children to access resources and to renew bonds.

- Recovering Together

Funded by the National Lottery this programme is developing group work responses for families to support recovery.

- Children & Young People

Over many years Oasis has delivered a range of services to children and young people affected by domestic abuse. The team are competent in a range of evidence-based practices and use an open referral approach which allows them to assess and determine the pathway of support with the child. Our mentors are tenacious and creative in their support of young people which is reflected in their engagement rate.

Aim 3: Whole System

- Training

Oasis has been a training organisation since its inception, and in recent years has received some dedicated funding from KCC to allow for training to be offered consistently by KIDAS. This has allowed a programme of awareness and training to be undertaken and has funded some pre-existing training. We have a pool of trainers – all with excellent skills and monitor evaluations closely to ensure that learning outcomes are achieved.

This year we have trained: GPs; Kent Police recruits; Champions; Housing Teams; Children's & Adult Social Care staff and have spoken at a wider range of events. Over 500 professionals have benefited from our training with excellent evaluations across the board.

Collaboration

During this plan we have continued to work in partnership with our consortium partners as KAMDAC. There has been limited focus on this work, but we have begun to discuss our collaboration post-pandemic. To date KAMDAC have co-delivered a range of services and this year celebrate 10 years in partnership with one another. KAMDAC members are: SATEDA; Rising Sun & DAVSS.

To date we have delivered a County wide IDVA contract – 2012-2016 – this was the first consistent, county-wide community-based service for those deemed to be high risk of harm and brought a level of consistency and commitment in the county to this type of service. Within this we also delivered a team of specialist court IDVAs and developed the SDVC operating protocols for the county. Positive Relationships – this commissioned service worked with young women at risk of teenage pregnancy, this service saw KAMDAC come together and design a mentoring programme which was very successful. iCan – as part of the Headstart programme the consortium developed a trauma-informed group toolkit for young males affected by domestic abuse. This programme is still running.

Social reach

Our dedicated communications and marketing officer has expanded the organisation's reach extensively and is bringing greater engagement, awareness of the issue and opportunity for help seeking. The Oasis name is synonymous with domestic abuse help in Kent and Medway which means it is relevant to maintain awareness of the name to ensure that those that need help can see it is there for them.

Aim 4: Wholly sustainable

Volunteers

Oasis is fortunate to have dedicated and enthusiastic volunteers to support its work in all parts of the organisation – in helping run the charity shop and directly in the fundraising team, in providing much needed administrative support to our front-line staff teams and in administering and delivering group working models. Without these volunteers it would be much harder for Oasis to provide the range of services it does, and we are particularly proud this year of the growth and development of our volunteering programme, especially in relation to Peer Mentoring. They are supporting the organisation in a range of ways, and we have calculated that voluntary hours have added £54,024 in value to the organisation in this reporting year, this is almost 2 full-time members of staff.

We continue to be grateful to the incredible volunteers ensuring the successful running of our charity shop. This is a flagship site for us and one in which we can not only raise vital funds but can support clients who need clothing both for their basic needs and for special events, like court and interviews.

Staff wellbeing

Staff in the social sector are increasingly asked to work harder and we have been astounded by our staff teams living the value of 'Commitment' during this past year. We aim to ensure that we take care of them as our greatest asset. The work they do is demanding and has an emotional toll, so the promotion of wellbeing is at the heart of everything we do.

Diversity of income

The Board has maintained its commitment to a broad income base in the organisation as it is recognised that overdependence, particularly on statutory funding, is a key risk in charities. In this year we had 40% of funding from non-statutory sources and aim to re-launch Oasis Consults in 2022-23 in order to generate more unrestricted income for the charity.

- **Capital Appeal**

Having secured deposit funding from our generous supporters the charity implemented its capital purchasing strategy towards the end of this financial year. This will see the growth of the Oasis property portfolio and secure the safe accommodation we are able to provide into the future.

- **Learning from Coronavirus**

The pandemic has tested and proven the agility of the organisation with seamless service transitions taking place. It has also left us with a greater awareness of the approaches that can be used in delivering services and has led to developments which have proven successful and enabled us to embed a hybrid model of work, service and training for the future.

FINANCIAL REVIEW

Despite the ongoing challenges in the social sector of 2021-22 Oasis continued to generate a diverse income base.

Total income for the year was £4,035,729 (2021: £1,456,700). This income included the transfer of assets and liabilities from Choices Domestic Abuse of £1,452,281 and income for the year excluding this amount was £2,583,448 (2021: £1,456,700). The charity now includes the operations of Choices Domestic Abuse from 1 April 2021.

Total expenditure for the year was £2,387,455 (2021: £1,293,744). The result for the year was an increase in funds of £1,648,274 (2021: Increase of £162,956).

Fundraising Team highlights

The Fundraising Team generated £594,927 in the financial year ending 31st March 2021 which is 80% of the previous years total. However, the previous year saw us receive COVID grants and lose many voluntary income opportunities which make this a meaningless comparison. Given the 2 years in hand we are in a strong position as far as this type of income is concerned and continue to grow proportionately to our income.

The income sources for this year and 2020-21 are as follows:

	2021-22	2020-21	%+/-
Individual Donors	43,725	22,532	94%
Events	18,108	2,271	697%
Community Groups	17,571	16,736	5%+
Business Donations	12,940	46,578	72%
Third Party Events	8,726	13,462	35%
Challenges	4,987	11,138	55%
Monthly Donors	2,641	2,529	4% +
Online Giving Platforms	2,218	2,071	7%
Friends of Oasis	538	2,491	78%
Legacy	485	1,250	61%
Collecting Tins	269	1989	35%
Talks	110	125	12%-

The income splits continue to evidence the ongoing impact of COVID and despite our standing and success with charitable trusts, we remain mindful of future fundraising risks. A key concerns are that the full impact of the pandemic has yet to be seen, and has already created significant competition for funding.

However, our track record is strong. We are frequently commended on our end of project impact reports, and this will stand us in good stead. With new programmes developed and tested in this operating year we will continue to aim to generate income by selling our knowledge and raising funding to deliver these programmes for the benefit of the community.

The Oasis Shop:

The charity shop is now open, having been closed for most of the year. We have ended the year with a small deficit of £1,682. We are pleased with this given that we had to close at times and are dependent on the courageous and committed volunteer group.

Reserves Policy

With regard to general reserves, the Trustees aim to maintain an amount equivalent to 6 months (2021 – 6 months) core expenditure. This would ensure that if the charity lost any of its core funding streams it would have time to develop a new strategy in an orderly manner while protecting the work of the charity. We also acknowledge that the charity must allow for the expenditure of maternity/paternity cover in order to meet our legal duty as an employer. As the income of the charity has further grown the Trustees have reviewed the reserves and wish to ensure that £850,000 (2021 - £450,000) is maintained for this purpose.

The balance of general funds at 31 March 2022 was £752,558 (2021: £630,945).

Total designated funds at 31 March 2022 were £1,339,316 (2021: £186,000). Details of which are set out in note 16 to the Financial Statements

Total restricted funds at 31 March 2022 were £436,676 (2021: £123,331). Details of which are set out in note 15 to the Financial Statements.

Total funds of the charity at 31 March 2022 were £2,588,550 (2021: £908,595).

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charities viability as a going concern. The Trustees consider Oasis to be a going concern based on its reserve levels, success with fundraising and reputation and standing in the sector.

Plans for the future

In the coming year we aim to consolidate our organisation's development journey and resume a more pro-active approach.

Quality assurance and safeguarding practices across the larger organisation remain a priority.

Embedding new services that have arisen as a result of the Domestic Abuse Act are an area of focus, along with strengthening our impact and learning reviews.

Post Balance Sheet Events

There have been no significant events.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008. The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The trustees are also directors of the charitable company for the purposes of company law.

During 2009 the assets of Oasis Women's Refuge (Charity number 1060355) were transferred to Oasis Domestic Abuse Service Limited.

On 1 April 2021 the assets and liabilities and operations of Choices (Formerly known as North Kent Women's Aid) Limited (Charity number 1125773) were transferred to Oasis Domestic Abuse Service Limited.

Each board meeting and systems have been established to mitigate those risks. Among the risks identified through the procedure, the following are deemed to be the most important:

Risks to which the charity is exposed

Oasis Board of Trustees continue to monitor risks quarterly.

The Board of Trustees conducts a review of the major risks to which the charity is exposed at

- Public funding;
- Recruitment – this has proven challenging in the past year and is being mitigated by improved recruitment processes and the planned advertising of the non-financial benefits the organisation has to offer.
- Maintaining appropriate safeguarding competency – our safeguarding review was still taking place at the end of this operating year with interim assessment being positive. Access to relevant training has also resumed nationally.

Recruitment and appointment of new Trustees

Trustees are appointed to the Board, with their selection being based upon the skills analysis of the Board which is updated annually. Each Trustee is inducted and offered appropriate training in the cause and governance issues. There are learning opportunities for all trustees and the Board meets quarterly with additional meetings where these are needed.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer – Deborah Cartwright. Decisions with high financial and/or strategic impact are taken by the Trustees who also monitor the running of the charity through key performance measures. There is a succession planning process in place for key staff.

Merger

The merger with Choices DA Service was legally enacted on the 1st April 2021. This year of integration has been very successful as a result of the close working relationship prior to the legal merger.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each trustee has taken all the steps that he or she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 10 August 2022 and signed on their behalf by:

Mr D Downs

Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2022

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Limited (the 'charitable company') for the year ended 31 March 2022 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2022

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2022

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2022

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF CHOICES FOR THE YEAR ENDED 31 MARCH 2022

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
Delandale House
37 Old Dover Road
Canterbury
Kent
CT1 3JF

Date: 11 October 2022

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Income from:					
Transfer from Choices		1,385,943	66,338	1,452,281	-
Donations		92,767	9,285	102,052	114,174
Charitable activities	**3**	333,362	2,086,197	2,419,559	1,253,636
Other trading activities	**4**	59,148	-	59,148	47,938
Investments - Interest receivable		1,639	-	1,639	4,770
Other:					
Covid-19 District council relief		-	-	-	20,193
HMRC JRS Grants		1,050	-	1,050	15,989
Total income		1,873,909	2,161,820	4,035,729	1,456,700
Expenditure on:					
Raising funds		102,794	-	102,794	94,224
Charitable activities		436,186	1,848,475	2,284,661	1,199,520
Total expenditure	**5**	538,980	1,848,475	2,387,455	1,293,744
Net movement in funds		1,334,929	313,345	1,648,274	162,956
Reconciliation of funds					
Total funds brought forward		816,945	123,331	940,276	777,320
Total funds carried forward		2,151,874	436,676	2,588,550	940,276

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	Total 2021 £
Income from:				
Donations		104,341	9,833	114,174
Charitable activities	**3**	213,366	1,040,270	1,253,636
Other trading activities	**4**	47,938	-	47,938
Investments - Interest receivable		4,770	-	4,770
Other:				-
Covid-19 District council relief		20,193	-	20,193
HMRC JRS Grants		15,989	-	15,989
Total income		406,597	1,050,103	1,456,700
Expenditure on:				
Raising funds		94,224	-	94,224
Charitable activities		151,921	1,047,599	1,199,520
Total expenditure	5	246,145	1,047,599	1,293,744
Net movement in funds		160,452	2,504	162,956
Reconciliation of funds				
Total funds brought forward		656,493	120,827	777,320
Total funds carried forward		816,945	123,331	940,276

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2022

Company Registration No. 05810653

	Notes	2022 £	2022 £	2021 £	2021 £
Tangible fixed assets	**9**		1,213,316		-
Current assets					
Debtors	**10**	382,806		153,312	
Cash at bank and in hand		1,211,923		940,586	
		1,594,729		1,093,898	
Creditors: amounts falling due within one year	**11**	(219,495)		(153,622)	
Net current assets			1,375,234		940,276
Total net assets			2,588,550		940,276
The funds of the charity					
Restricted funds	**15**		436,676		123,331
Unrestricted funds:					
Designated funds	**16**	1,399,316		186,000	
General unrestricted fund		752,558		630,945	
			2,151,874		816,945
	17		2,588,550		940,276

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2022, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 10 August 2022.

D Downs
Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2022

	2022		2021	
	£	£	£	£
Cash flows from operating activities				
Net income / (expenditure for the year)	1,648,274		162,956	
Adjustment for:				
Transfer of Assets/Liabilities from Choices	(1,452,281)		-	
Depreciation	18,846		-	
Interest received	(1,639)		(4,770)	
Decrease / (increase) in debtors	(143,716)		27,197	
Increase in creditors	18,239		70,731	
Net cash used in operating activities		87,723		256,114
Investing activities				
Interest received	1,639		4,770	
Net cash from investing activities		1,639		4,770
Net increase / (decrease) in cash and cash equivalents		89,362		260,884
Cash and cash equivalents at beginning of year		940,586		679,702
Cash transferred from Choices		181,975		-
Cash and cash equivalents at end of year		1,211,923		940,586

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under it Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The financial statements have been prepared in accordance with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events In making their assessment.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

1. Accounting Policies

1.3 Income (continued)

Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold. Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;

Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, and administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

1. Accounting Policies

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.6 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.7 Tangible fixed assets

Assets costing £1,000 or more or a group of the same assets amounting to £5,000 or more are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold improvements	- Over period of the lease
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1. Accounting Policies

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

1. Accounting Policies

1.9 Financial Instruments (continued)

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1.12 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets.

There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt.

There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3. Charitable activities	Unrestricted funds	Restricted funds	Total 2022	Total 2021
	£	£	£	£
Housing benefit	313,434	-	313,434	160,041
Service charges	17,053	-	17,053	9,289
Albert Burns Children's Trust	-	-	-	7,523
Barber Trust	-	5,000	5,000	-
The Brook Trust Fund	-	77,623	77,623	40,000
Charles Hayward Foundation	-	25,000	25,000	-
Children in need	-	-	-	39,974
Colyer Ferguson	-	-	-	16,500
Garfield Weston	-	25,000	25,000	25,000
Gravesham Borough Council	-	8,000	8,000	-
Henry Smith	-	84,075	84,075	132,225
KCC - other grants	-	459,008	459,008	142,695
KCC Supporting People	-	497,598	497,598	497,597
Kent Community Foundation	-	9,620	9,620	4,000
Kent Police and Crime Commissioner	-	155,012	155,012	35,218
Lawson Trust	-	25,000	25,000	-
Lottery	-	238,984	238,984	63,778
Medway Council - other grants	-	137,265	137,265	-
Medway Council Supporting People	-	212,712	212,712	-
Ministry of Housing	-	-	-	12,280
Morrisons Foundation	-	21,413	21,413	-
Nat West	-	-	-	5,000
NHS Kent & Medway CCG	-	28,700	28,700	-
Peter Harrison Foundation	-	9,971	9,971	-
Peter Stebbings Memorial	-	10,325	10,325	-
Roger De Hann Charitable Trust	-	5,000	5,000	-
Rising Sun	-	41,622	41,622	35,795
Screwfix	-	5,000	5,000	-
Other grants received	2,875	4,269	7,144	26,721
	333,362	2,086,197	2,419,559	1,253,636

FOR THE YEAR ENDED 31 MARCH 2022

4. Other trading activities

	Unrestricted funds	Restricted funds	Total 2022	Total 2021
	£	£	£	£
Fundraising	14,011	-	14,011	4,189
Shop income	38,762	-	38,762	16,008
Training income	6,375	-	6,375	4,155
Consultancy income	-	-	-	23,586
	59,148	-	59,148	47,938

5. Analysis of Expenditure

	Staff costs	Direct costs	Support costs	Total 2022	Total 2021
	£	£	£	£	£
Raising funds	79,609	13,112	10,073	102,794	94,224
Charitable activities:					
Accommodation based service	549,858	272,636	69,571	892,065	451,294
Community services	609,102	7,866	77,067	694,035	374,560
Work in the community	612,805	8,220	77,536	698,561	373,666
	1,851,374	301,834	234,247	2,387,455	1,293,744

6. Support costs

	Total 2022	Total 2021
	£	£
Staff training and welfare	54,430	23,502
IT costs	66,439	23,064
Office costs	39,540	26,024
Bank charges	1,446	1,068
Consultancy	11,069	3,345
Legal fees	6,081	-
Travel	10,922	1,516
Depreciation	18,846	1,754
Other costs	6,402	2,764
Governance costs:		
Merger costs	3,706	11,141
Registered office services	600	-
Audit of financial statements	10,200	6,180
Other audit costs	4,566	3,696
	234,247	104,054

7. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2022 expenses for travelling and refreshments of £nil (2021 - £nil) were re-imbursed or paid directly to Trustees.

8. Employees

Number of employees

The average monthly number of employees during the year was:	**2022**	**2021**
	no.	**no.**
Administration	10	11
Community	25	8
Fundraising	2	2
Shop	1	1
Support worker	30	15
	68	37

Employment costs	**2022**	**2021**
	£	**£**
Wages and salaries	1,637,068	913,829
Social security costs	139,308	77,581
Other pension costs	74,998	46,859
	1,851,374	1,038,269

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2022	2021
	no.	no.
£60,001 to £70,000	**1**	1

The total amount of employee benefits received by key management personnel is £300,019 - 7 individuals (2021 - £205,191 - 4 individuals).

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

9. Tangible fixed assets

	Freehold land and buildings	Long-term leasehold improvements	Fixtures and fittings	Total
	£	£	£	£
Cost				
At 1 April 2021	-	9,310	57,663	66,973
Transfer from Choices	1,222,391	-	9,771	1,232,162
Disposals	-	-	(8,809)	(8,809)
At 31 March 2022	1,222,391	9,310	58,625	1,290,326
Depreciation				
At 1 April 2021	-	9,310	57,663	66,973
Depreciation	12,491	-	6,355	18,846
Disposals	-	-	(8,809)	(8,809)
At 31 March 2022	12,491	9,310	55,209	77,010
Net book value				
At 31 March 2022	1,209,900	-	3,416	1,213,316
At 31 March 2021	-	-	-	-

10. Debtors

	2022	2021
	£	£
Trade debtors	342,793	122,221
Other debtors	5,058	18,880
Prepayments and accrued income	34,955	12,211
	382,806	153,312

11. Creditors: amounts falling due within one year

	2022	2021
	£	£
Trade creditors	38,544	30,721
Other creditors	11,596	-
Other taxes and social security costs	-	20,258
Accruals and deferred income	169,355	102,643
	219,495	153,622

12. Retirement benefit schemes - Defined contribution scheme

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £75,176 (2021: £46,859).

13. Related party transactions

On 17 November 2020 the Charity's trustees approved a merger with Choices (Formerly known as North Kent Women's Aid) Limited. Prior to the merger, which took place on 1 April 2021, Oasis provided management and financial services costing £nil (2021 - £23,586). At the year end £nil (2021 - £14,665) was owed to Oasis.

14. Operating lease commitment

At the year end the charity had the following commitments under operating leases:

	2022	2021
	£	£
Due within one year	34,050	34,050
Due within two to five years	48,000	48,000
Due after five years	14,000	26,000
	96,050	108,050

15. Restricted funds

CURRENT YEAR	Balance at 01 Apr 21 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 22 £
Joy Parlane Fund	2,828	-	(2,828)	-	-
Adult services	33,111	1,718,638	(1,421,814)	-	329,935
Children Services	44,278	413,182	(418,952)	-	38,508
Maintenance Fund	-	25,000	-	-	25,000
New Building Fund	43,114	5,000	(4,881)	-	43,233
	123,331	2,161,820	(1,848,475)	-	436,676

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

15. Restricted funds (continued)

PRIOR YEAR	Balance at 01 Apr 20 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 21 £
Joy Parlane Fund	2,828	-	-	-	2,828
Adult services	-	731,267	(698,156)	-	33,111
Children Services	67,630	312,990	(336,342)	-	44,278
IT Remote working	-	5,846	(5,846)	-	-
Thanet Domestic Abuse Forum	1,935	-	(1,935)	-	-
New Building Fund	48,434	-	(5,320)	-	43,114
	120,827	1,050,103	(1,047,599)	-	123,331

Joy Parlane Fund
This fund represents donations received specifically to provide well-being services for Oasis' residents. The fund was originally established with money received from Joy Parlane.

Adult Services
This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services
This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

Thanet Domestic Abuse Forum
Oasis is the lead agency within the forum giving support and advice to other agencies. Oasis held the cash on behalf of the forum.

New Building Fund
This relates to a capital appeal run with donations towards a project to acquire new built premises.

Maintenance Fund
This relates to funding towards maintenance work required for the charity's freehold properties.

IT Remote working
This fund is for enabling IT remote working facilities during COVID-19 enforced lockdowns.

16. Designated funds

CURRENT YEAR	Balance at 01 Apr 21 £	New designations £	Designations released £	Balance at 31 Mar 22 £
New Building Fund	186,000	-	-	186,000
Building Fund	-	1,213,316		1,213,316
	186,000	1,213,316	-	1,399,316

16. Designated funds - continued

PRIOR YEAR	Balance at 01 Apr 20 £	New designations £	Designations released £	Balance at 31 Mar 21 £
New Building Fund	186,000	-	-	186,000
Charity Shop	(23,872)	23,872	-	-
Consultancy	38,748	-	(38,748)	-
	200,876	23,872	(38,748)	186,000

New Building Fund

The £186,000 building fund relates to the designation of funds, which in addition to the restricted fund in note 15 are to acquire new built premises.

Building Fund

This fund represents land and buildings and related fixtures and fittings which are held for charitable use.

17. Analysis of net funds

Current year	Unrestricted funds £	Restricted funds £	Total funds £
Tangible Fixed Assets	1,213,316	-	1,213,316
Current assets	1,158,053	436,676	1,594,729
Current liabilities	(219,495)	-	(219,495)
	2,151,874	436,676	2,588,550

Prior year	£	£	£
Current assets	970,567	123,331	1,093,898
Current liabilities	(153,622)	-	(153,622)
	816,945	123,331	940,276

OASIS DOMESTIC ABUSE SERVICE LTD

England & Wales - Charity number 1126198

Accounts

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

Report of the Trustees and Audited Financial Statements for the year ended 31 March 2021

Registered number: 05810653

Charity number: 1126198

OASIS DOMESTIC ABUSE SERVICE LTD
(A Company Limited by Guarantee)

LEGAL AND ADMINISTRATIVE INFORMATION

Roles and Management

Oasis aspires to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

<table>
<tr>
<td rowspan="2">Trustees

Trustees
J Morris (Chair)
H Jones (Treasurer)
B Aitken
J Catt
F Dunmall (Appointed 19 May 2021)
M Elliott
S Fox (Appointed 19 May 2021)
EJ Gee (Appointed 19 May 2021)
MJ Insaidoo
E Matthews
B Musindi
C Tate</td>
<td>Charity Management

Chief Executive – Deb Cartwright

Head of Operations – Tina Alexander

Finance Manager – Caroline Palmer

Fundraising Manager – Loukia Michael</td>
</tr>
<tr>
<td>Auditors

Azets Audit Services

37 Old Dover Rd, Canterbury CT1 3JF

Bankers

Charities Aid Foundation

25 Kings Hill Avenue, West Malling ME19 4JQ

Registered Office

Gregory Rowcliffe Milner

1 Bedford Row

Holborn

WC1R 4BZ</td>
</tr>
<tr>
<td>Contact us:

enquiries@oasisdaservice.org

www.oasisdaservice.org</td>
<td>Charity no. - 1126198

Company no. - 05810653</td>
</tr>
</table>

Principal address
The charity is exempt from disclosing the principal address on the grounds that it could place its stakeholders in personal danger

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

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Notes to the Financial Statements	21 to 32

Chair & Chief Executive's Report

We want to see all of those who come to harm in their own homes, families and relationships live lives free from abuse and violence. That is why we strive to be more available than ever before. This reporting year was marked by the COVID crisis and all our efforts were directed to ensuring that we could maintain levels of service, be available in increasingly creative ways and work with many stakeholders and partners in our areas of operation to achieve these goals.

It has not been a good year for those who need our help. Locked down in unhappy and unsafe situations, children not having respite in school and community settings, increased risk of significant harm for some and unwelcome mental pressure for all. Our primary focus has been on ensuring we are available, accessible, and known during this time. We believe we have achieved those aims.

The crisis interrupted many activities and developments, it meant that we had to adapt quickly. It also meant that we could not gain the full enjoyment of our status as Charity of the Year 2019-20.

However, we have had an insight into our capacity for reactive change and the work has been marked by many incredible activities. Our administrative back office transformed us into a home working model in a very short time, they dealt with in excess of 60 staff members being set up to continue their roles, ensured that our accommodation was COVID-secure and continued to provide an enormous amount of support to not only Oasis but, our sister organisation, Choices staff and service users.

Our accommodation-based teams have striven to maintain business as usual in these settings, finding themselves at the frontline of sustaining vital housing and our continued engagement rates in these settings are an absolute tribute to them at such a testing time.

Our community-based teams have also dealt with this transformation like the true crisis managers that they are. Keeping people safe is what they do for a living, and they ensured that they kept a clear focus on this despite the tests everyone has experienced collectively.

Our young people's staff have dealt with the anxieties of referral drop-offs, and have undertaken many creative engagements of young people, making sure that they were available no matter what.

On top of this we have had wonderful support, guidance, and access to resources through our key funding relationships, most notably, Kent County Council, but also many trusts and foundations who have become flexible and adaptive with this journey. Not only are we indebted to our incredible staff team, but we honour all of our community supporters who kept vital donations rolling in, and our loyal band of volunteers.

Mrs J Morris - Chair
Date: 17 November 2021

OASIS DOMESTIC ABUSE SERVICE LTD

(A Company Limited by Guarantee)

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2021

The Trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their annual report together with the audited financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK & Republic of Ireland published on 16 July 2014 and updated by Bulletin 1 & 2.

OBJECTIVES AND ACTIVITIES

Trustees' Strategic Report

Oasis exists to provide support to those affected by domestic abuse. We aim to ensure that everyone we help has the opportunity for safety, support, and recovery.

"You have made my life so much safer; I can go out without looking over my shoulder all the time. I'm feeling a lot better in myself now thanks to your support; it has helped so much, thank you..."

Our vision is...

We aspire to a world free from abusive relationships where the vulnerable are enabled to deal with society on equal terms; a society that values and makes safe its communities, and communities that work together to protect and support one another.

Too many people are still adversely affected by this issue, and in response we continue to provide practical and emotional support and information to anyone who needs that help. Our focus as an organisation that began as a 'by and for' service for women and children is to continue to balance this focus with a landscape that is growing richer and more developed in its understanding of the complex nature of this issue.

We continue to provide tailor made support for adults affected by the issue via risk management, practical and emotional support, resettlement, counselling and advocacy. We provide tailor-made evidence-informed services for children and young people affected by domestic abuse and include their parents and carers in some of this provision.

We actively support the development of the co-ordinated community response, through our ongoing training for other agencies and organisations, awareness raising and educational programmes, participation in strategic partnerships and contributions to research.

Our aim is to continue to make a difference in family and interpersonal relationships by continuing to live our organisation's values. We are:

Committed

Collaborative

Compassionate

Connected

Public Benefit

The Trustees confirm that they have referred to the Charity Act 2006, Section 4 guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

Volunteers

Oasis is fortunate to have dedicated and enthusiastic volunteers to support its work in all parts of the organisation – in helping run the charity shop and directly in the fundraising team, in providing much needed administrative support to our front-line staff teams and in administering and delivering group working models. Without these volunteers it would be much harder for Oasis to provide the range of services it does, and to the quality that is needed. The trustees are grateful to them for all that they do. Helen Waddington (shown in image) is one of many who gives tirelessly to the charity, we thank you all.

ACHIEVEMENT AND PERFORMANCE

Adult Services

RAISE East Kent team:

We helped 622 people in this year – 588 (95%) were female, and 20 (3%) were male (2% unspecified).

14% were people of colour and 120 (19%) were disabled.

There were 898 children associated with these families.

241 (39%) people experienced someone trying to strangle or suffocate them, 235 (38%) experienced somebody threatening to kill them, 93 (15%) needed to visit A&E or be hospitalised, 288 (46%) had thoughts of suicide and 47 (8%) self-harmed to cope.

What difference did we make? 376 adults exited our services this year. Of these:

61% (n=229) felt a reduction in symptoms of trauma and anxiety
60 perpetrators were removed from victim's homes
65 people were resettled through support
37 had added security measures at home
38 people are starting a new job/staying in employment
67 people were supported through court
131 were supported with reporting to the police
78 injunctions obtained/breaches were enforced

Children & Young People's Services

We received 244 CYP referrals in 2020

We were unable to progress 31 referrals due to a lack of capacity.

The EIP team completed work with 163 children in 2020:

97 (60%) were female and 56 (34%) were male (6% unidentified).

65 children were worked with on a 1-1 basis.

10 (6%) of children had a learning disability.

79 (48%) of children directly witnessed the abuse of another person

106 (65%) of children were victims of emotional abuse

59 (36%) of children were victims of physical abuse

77 clients exited our services this year, with 39 (51%) showing a positive mental health outcome, 22 (29%) showing improved relationship and social skills, 8 (10%) showing improved attainment at school, 5 (6%) attending school more regularly, 31 (40%) showing improved coping strategies, 18 (23%) showing a reduction in challenging behaviour) and 29 (38%) showing an improved confidence.

Strategic Performance

Our Strategic Plan 2016-21 set out four key areas of focus:

Collaboration – We identified that true collaboration is difficult given the competition in the sector, but that we did not wish to have the benefits to those that need our services inhibited by these behaviours. During this plan we have continued to work in partnership with our consortium partners, have expanded and re-branded this partnership to 'Kent and Medway Domestic Abuse Consortium.'

Our commissioners required that we work in partnership with other commissioned services, so we have engaged in the KIDAS partnership and collectively have worked towards consistency in services across the county, culminating in a hugely successful virtual conference. The conference remains a legacy on You Tube:

KIDAS Conference 2020

We worked with a group of specialist practitioners to develop a new groupwork model for Kent – Phoenix, and to date have trained up to 100 facilitators. The programme has modernised psycho-educational domestic abuse programmes making it suitable for a range of audiences and has been co-produced by those with lived experience.

Prevention – We have continued work in schools to help young people to think about the risk factors in relationships through our 'Just so you Know' programme and have worked with a wide range of practitioners in both training, awareness, and other settings to ensure that the preventative and recognition messages are understood. Training continues to be well received.

RAISE – We set out our approaches via our Referral, Assessment, Inclusion, Support and Enable practices, ensuring that through a capable team of staff we offer tailor-made, strengths based support[1], including for those with higher levels of need. Our commissioned East Kent service formed the core offer and we have added provision options into this team to cope with demand and the diverse needs of our clients.

Enable –The Blossom programme was interrupted due to the COVID pandemic, but we have renewed our commitment to this through the employment of a Volunteer Co-ordinator. This programme aims to continue the journey of recovery for those that use our services into self-actualising activities. With the support of Public Health, we also began the development of trauma awareness training for service users, having developed and piloted we will continue to deliver the Understanding Trauma programme within the life of the new strategy.

In addition, we were compelled along with the nation to:

Respond to Coronavirus – like many other charities Oasis made an urgent review of services and potential client needs in response to the pandemic. We transformed the bulk of the organisation to a home working model, endeavoured to keep services running by ensuring accessibility, creating virtual pathways, and continuing to raise awareness through our communications plan. We saw incredible support from our community, with multiple events organised to raise funds that would replace lost funding, strong collaborations across Kent for user benefit and the transformation of programmes for online delivery. This was a challenging year, but we rose to it.

FINANCIAL REVIEW

Despite the significant challenges of 2020-21 Oasis continued to adapt and innovate and we were proud of our continuing diversification of income.

Total income for the year was £1,456,700 (2020: £1,301,741). Total expenditure for the year was £1,293,744 (2020: £1,206,376). The result for the year was a surplus of £162,956 (2020: Surplus of £95,365).

Our income was bolstered in this year through additional COVID income which has allowed us to contribute unrestricted funds to reserves. This is an essential matter given the unknown impact on funding in the coming years as a result of the pandemic.

Fundraising Team highlights

The Fundraising Team generated £741,569 in the financial year ending 31st March 2021 which is a 59% increase on the previous year. 16% of this income came from the community (£121,381) – this represents a 10% decrease on the prior year but given the cancellation of all events, including our annual Golf Day, is a remarkable figure.

We had forecast a significant loss of community income and are grateful to The Henry Smith charity for an emergency grant which included £30,000 towards lost community fundraising income. That we only saw a 10% decrease in the end is indicative of:

- our standing in the local community and solid relationships
- the fact that people continued to give to charity at the peak of the crisis
- our ability to quickly adapt to a new landscape
- the media spotlight on domestic abuse throughout the pandemic

The remainder of the income comes from Trusts and Foundations where we saw an 88% increase on the previous year. The team have a 'hit rate' (successful bids) of 84%. This is based on the outcome of 31 bids where the outcome was known within the year (n=26). 6 bids did not have a known outcome in the reporting year (37 bids were made in total). The hit rate is higher than in previous years largely due to the specific applications made around COVID specific funding.

Despite a very successful year for Oasis with charitable trusts, we are mindful of future fundraising risks. Key concerns are that the full impact of the pandemic has yet to be seen, Covid emergency funding has been problematic – tight deadlines, approved expenditure restrictions and a requirement to spend the money within 12 or even 6 months, has rendered the money less useful than it might have been and created future budget pressures and competition for grants continues to increase. Many trusts have put a pause on their funding programmes while they re-evaluate their criteria in light of pandemic issues.

However, our track record is strong. We are frequently commended on our end of project impact reports, and this will stand us in good stead. The focus for the year ahead will be the use of our significant internal knowledge and stakeholder relationships to continue to address the sustainability of the organisation.

The Oasis Shop:

The charity shop is now open, having been closed for most of the year. We have ended the year with a small profit of £6,431. Headline figures are below but again they are specific to unusual circumstances. We remain grateful to the volunteers who make this endeavour viable.

Takings for the year	£16,008
Costs for the year	£29,770
Rent savings for the year	£2,440
Business grants from TDC totalling:	£20,193
Bottom line	**£6,431**

Reserves Policy

With regard to general reserves, the Trustees aim to maintain an amount equivalent to 6 months (2020 – 6 months) core expenditure. This would ensure that if the charity lost any of its core funding streams it would have time to develop a new strategy in an orderly manner while protecting the work of the charity. We also acknowledge that the charity must allow for the expenditure of maternity/paternity cover in order to meet our legal duty as an employer. As the expenditure of the charity has grown the Trustees have reviewed the reserves and wish to ensure that £450,000 (2020 - £400,000) is maintained for this purpose.

The balance of general funds at 31 March 2021 was £630,945 (2020: £455,617).

Total designated funds at 31 March 2021 were £186,000 (2020: £200,876). Details of which are set out below.

Total restricted funds at 31 March 2021 were £123,331 (2020: £120,827).

Total funds of the charity at 31 March 2021 were £940,276 (2020: £777,320).

Designated Fund

We continue to ringfence £186,000 for the purposes of capital purchasing. Again, this programme has been interrupted by the pandemic, but will be implemented in 2021-22.

Going concern

At the date of this report the Trustees have identified no issues that would offer concerns about the charities viability as a going concern. The Trustees consider Oasis to be a going concern based on its reserve levels, success with fundraising and reputation and standing in the sector.

Plans for the future

In the coming year we aim to embed the merger of Choices and Oasis ensuring that our primary asset – our people – are settled and have safe and effective working practices.

Quality assurance and safeguarding practices across the larger organisation will be a priority.

The Domestic Abuse Act will be a keen area of focus, bringing as it will a statutory duty to provide safe accommodation along with other new duties that will see an expansion of the services currently provided.

We are currently writing a new strategic plan which will direct our work for 2021-26, we have begun a significant learning review and consultation to inform this work.

Post Balance Sheet Events

There have been no significant events.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Oasis Domestic Abuse Service Limited is a charity which is registered with the Charity Commission under number 1126198, is established under a memorandum and articles of association (amended and adopted by the Charity Commission) dated 15 September 2008. The charity is also constituted as a company limited by guarantee without share capital under number 05810653. The trustees are also directors of the charitable company for the purposes of company law.

During 2009 the assets of Oasis Women's Refuge (Charity number 1060355) were transferred to Oasis Domestic Abuse Service Limited.

On 1 April 2021 the assets and liabilities and operations of Choices (Formerly known as North Kent Women's Aid) Limited (Charity number 1125773) were transferred to Oasis Domestic Abuse Service Limited.

Risks to which the charity is exposed

Oasis Board of Trustees continue to monitor risks quarterly. The Board of Trustees conducts a review of the major risks to which the charity is exposed at each board meeting and systems have been established to mitigate those risks. Among the risks identified through the procedure, the following are deemed to be the most important:

- Public funding;
- Covid-19 / Pandemics;
- Maintaining appropriate safeguarding competency
- Ensuring the wellbeing of staff undertaking crisis support
- Need to replace the Thanet refuge with more appropriate accommodation

Recruitment and appointment of new Trustees

Trustees are appointed to the Board, with their selection being based upon the skills analysis of the Board which is updated annually. Each Trustee is inducted and offered appropriate training in the cause and governance issues. There are annual 360-degree appraisals and associated learning opportunities. The Board meets bi-monthly with additional meetings where these are needed.

Organisational Structure

Day-to-day decision making and responsibility for management of the charity, is delegated to a full time Chief Executive Officer – Deborah Cartwright. Decisions with high financial and/or strategic impact are taken by the Trustees who also monitor the running of the charity through key performance measures. There is a succession planning process in place for key staff.

Merger

Following a period of management oversight for our sister charity Choices, both organisations undertook to merge with this being legally enacted on the 1st April 2021.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. In preparing those financial statements the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2016 (FRS102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006 and Trustee Investment (Scotland) Act 2005. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

Statement as to Disclosure of Information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditors are unaware, and each trustee has taken all the steps that he or she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by the Trustees on 17 November 2021 and signed on their behalf by:

Mrs J Morris

Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF OASIS DOMESTIC ABUSE SERVICE LTD FOR THE YEAR ENDED 31 MARCH 2021

Opinion

We have audited the financial statements of Oasis Domestic Abuse Service Ltd (the 'charitable company') for the year ended 31 March 2021 which comprise Statement of Financial Activates, Balance Sheet, Statement of Cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the Charities SORP 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report and strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of senior leadership, Trustees and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the recognition of grant income and the allocation of expenditure to funds;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Michelle Wilkes FCA (Senior Statutory Auditor)

For and on behalf of Azets Audit Services
Delandale House
37 Old Dover Road
Canterbury
Kent
CT1 3JF

Date: 24 November 2021

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Income from:					
Donations		104,341	9,833	114,174	127,672
Charitable activities	**3**	213,366	1,040,270	1,253,636	1,048,081
Other trading activities	**4**	47,938	-	47,938	124,054
Investments - Interest receivable		4,770	-	4,770	2,434
Other:					
Covid-19 District council relief		20,193	-	20,193	-
HMRC JRS Grants		15,989	-	15,989	-
Total income		406,597	1,050,103	1,456,700	1,302,241
Expenditure on:					
Raising funds		94,224	-	94,224	81,480
Charitable activities		151,921	1,047,599	1,199,520	1,124,896
Total expenditure	**5**	246,145	1,047,599	1,293,744	1,206,376
Net movement in funds		160,452	2,504	162,956	95,865
Reconciliation of funds					
Total funds brought forward		656,493	120,827	777,320	681,455
Total funds carried forward		816,945	123,331	940,276	777,320

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

COMPARATIVE STATEMENT OF FINANCIAL ACTIVIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds £	Restricted funds £	Total 2020 £
Income from:				
Donations		94,201	33,471	127,672
Charitable activities	**3**	851,177	196,904	1,048,081
Other trading activities	**4**	124,054	-	124,054
Investments - Interest receivable		2,434	-	2,434
Total income		1,071,866	230,375	1,302,241
Expenditure on:				
Raising funds		81,480	-	81,480
Charitable activities		892,421	232,475	1,124,896
Total expenditure	5	973,901	232,475	1,206,376
Net movement in funds		97,965	(2,100)	95,865
Reconciliation of funds				
Total funds brought forward		558,528	122,927	681,455
Total funds carried forward		656,493	120,827	777,320

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

BALANCE SHEET

AS AT 31 MARCH 2021

Company Registration No. 05810653

	Notes	2021 £	2021 £	2020 £	2020 £
Tangible fixed assets	**9**		**-**		-
Current assets					
Debtors	**10**	153,312		180,509	
Cash at bank and in hand		940,586		679,702	
		1,093,898		860,211	
Creditors: amounts falling due within one year	**11**	(153,622)		(82,891)	
Net current assets			940,276		777,320
Total net assets			940,276		777,320
The funds of the charity					
Restricted funds	**15**		123,331		120,827
Unrestricted funds:					
Designated funds	**16**	186,000		200,876	
General unrestricted fund		630,945		455,617	
			816,945		656,493
	17		940,276		777,320

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 17 November 2021.

Mrs J Morris
Chair

OASIS DOMESTIC ABUSE SERVICE LIMITED

(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2021

	2021 £	2021 £	2020 £	2020 £
Cash flows from operating activities				
Net income / (expenditure for the year)	162,956		95,865	
Adjustment for:				
Interest received / rents from investments	(4,770)		(2,434)	
Decrease / (increase) in debtors	27,197		(156,614)	
Increase in creditors	(4,463)		4,362	
Increase in deferred income	75,194		-	
Net cash used in operating activities		256,114		(58,821)
Investing activities				
Interest received / rents from investments	4,770		2,434	
Net cash from investing activities		4,770		2,434
Net increase / (decrease) in cash and cash equivalents		260,884		(56,387)
Cash and cash equivalents at beginning of year		679,702		736,089
Cash and cash equivalents at end of year		940,586		679,702

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. Accounting Policies

1.1 Basis of preparation of financial statements

Oasis Domestic Abuse Service Ltd is governed under it Memorandum and Articles of Association. The address of the principal office not disclosed on the grounds it could place its stakeholders in personal danger. The nature of the charity's operations and principal activities are set out in the Trustees Annual Report.

The financial statements have been prepared in accordance with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The Trustees have considered relevant information, including the annual budget, forecast future cashflows and the impact of subsequent events In making their assessment.

The Covid-19 pandemic and the ensuing economic shutdown has not had a significant impact on the charity's operations. In response to the Covid-19 pandemic, the Trustees have performed a robust analysis of forecast future cash flows taking into account the potential impact on the charity of possible future scenarios arising from the impact of Covid-19. This analysis also considers the effectiveness of available measures to assist in mitigating the impact of Covid-19.

Based on these assessments and having regard to the resources available to the charity, the Trustees have concluded there is no material uncertainty and they can continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Income

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Donations are recognised on notification of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Christmas presents and other items donated to the residents are not material and it is not practical to determine the market value of these gifts and accordingly they are not included as income in the financial statements.

Donated goods for resale in the charity's shop are generally low value items and in the absence of a detailed stock control system it is impractical to measure their fair value. Income for these goods are recognised when sold.

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received

Grants and service delivery contracts are recognised once receivable. Unrestricted grants that are intended to cover expenditure that most occur in a future period are deferred.

Rental income is received from local district councils and is included within the SOFA when it becomes receivable. Housing benefit and rental income receivable from local district councils is included within the SOFA when the charity has entitlement to the funds.

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Costs of raising funds are those costs incurred in attracting voluntary income;

Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs allocated directly to such activities and support costs (see below).

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, and administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose

1.5 Funds accounting

Unrestricted general funds are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restriction arises when specified by the donor or when funds are raised for particular restricted purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

1.7 Taxation

The charity is registered and is therefore entitled to the exemptions from corporation tax afforded by section 505 of the Income and Corporation Taxes Act 1988. Accordingly, there is no corporation tax charge in these financial statements.

1.8 Tangible fixed assets

Assets costing £1,000 or more or a group of the same assets amounting to £5,000 or more are capitalised as tangible fixed assets and are carried at cost, net of depreciation and any impairment.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold improvements	- Over period of the lease
Fixtures and fittings	- 20% straight line
Office equipment	- 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in net income/(expenditure) for the year.

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial Instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1.13 Leasing commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term. Assets obtained under hire purchase contracts or finance leases are capitalised in the balance sheet. Those held under finance leases are depreciated over their estimated useful lives or the lease term, whichever is the shorter. The interest element of these obligations is charged to the Statement of Financial Activities over the relevant period. The capital element of the future payments is treated as a liability.

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The following judgements have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 9 for the carrying amount of the property plant and equipment, and note 1.8 for the useful economic lives for each class of assets.

There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Bad debts

Debtors are regularly reviewed for recoverability, any debts which in the opinion of management are not recoverable are provided for as a specific bad debt.

There are no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

3. Charitable activities	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Housing benefit	160,041	-	160,041	161,849
Service charges	9,289	-	9,289	10,073
Albert Burns Children's Trust	-	7,523	7,523	-
Barber Charitable Trust	-	-	-	5,500
The Brook Trust Fund	-	40,000	40,000	26,518
Children in need	-	39,974	39,974	46,656
Colyer Ferguson	3,936	12,564	16,500	-
Garfield Weston	-	25,000	25,000	20,000
Henry Smith	-	132,225	132,225	35,100
Homeless link	-	-	-	28,462
KCC - other grants	39,100	1,807	40,907	8,601
KCC Supporting People	-	599,385	599,385	605,685
Kent Community Foundation	-	4,000	4,000	5,957
Kent Police and Crime Commissioner	-	35,218	35,218	-
Lottery	-	63,778	63,778	80,791
Ministry of Housing	-	12,280	12,280	-
Nat West	-	5,000	5,000	-
Rising Sun	-	35,795	35,795	3,000
Other grants received	1,000	25,721	26,721	9,889
	213,366	1,040,270	1,253,636	1,048,081

4. Other trading activities	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Fundraising	4,189	-	4,189	23,576
Shop income	16,008	-	16,008	43,788
Training income	4,155	-	4,155	5,850
Consultancy income	23,586	-	23,586	50,840
	47,938	-	47,938	124,054

FOR THE YEAR ENDED 31 MARCH 2021

5. Analysis of Expenditure

	Staff costs	Direct costs	Support costs	Total 2021	Total 2020
	£	£	£	£	£
Raising funds	75,567	12,391	6,266	94,224	81,480
Charitable activities:					
Accommodation based service	298,150	128,511	24,633	451,294	423,218
Community services	331,716	15,464	27,380	374,560	351,258
Work in the community	332,836	13,279	27,551	373,666	350,420
	1,038,269	169,645	85,830	1,293,744	1,206,376

6. Support costs

	Total 2021	Total 2020
	£	£
Staff training and welfare	23,502	15,190
IT costs	23,064	11,860
Office costs	7,800	17,636
Bank charges	1,068	1,068
Consultancy	3,345	3,000
Legal fees	1,754	654
Travel	1,516	12,129
Other costs	2,764	6,293
Governance costs:		
Merger costs	11,141	897
Auditors remuneration		
- Audit of financial statements	6,180	6,115
- Other audit costs	3,696	5,334
	85,830	80,176

7. Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

During the year ended 31 March 2021 expenses for travelling and refreshments of £nil (2020 - £42) were re-imbursed or paid directly to Trustees.

8. Employees

Number of employees

The average monthly number of employees during the year was:	2021	2020
	no.	no.
Administration	11	8
Community	8	7
Fundraising	2	3
Shop	1	1
Support worker	15	15
	37	34

Employment costs	2021	2020
	£	£
Wages and salaries	913,829	816,201
Social security costs	77,581	67,733
Other pension costs	46,859	33,292
	1,038,269	917,226

The number of employees whose emoluments as defined for taxation purposes, amounted to over £60,000 in the year was as follows:

	2021	2020
	no.	no.
£60,001 to £70,000	**1**	1

The total amount of employee benefits received by key management personnel is £205,191 (2020 - £199,300).

9. Tangible fixed assets

	Long-term leasehold improvements	Fixtures and fittings	Total
	£	£	£
Cost			
At 1 April 2020 and 31 March 2021	9,310	7,572	16,882
Depreciation			
At 1 April 2020 and 31 March 2021	9,310	7,572	16,882
Net book value			
At 31 March 2021 and 31 March 2020	-	-	-

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

10. Debtors

	2021	2020
	£	£
Trade debtors	122,221	110,829
Other debtors	18,880	35,742
Prepayments and accrued income	12,211	33,938
	153,312	180,509

11. Creditors: amounts falling due within one year

	2021	2020
	£	£
Trade creditors	30,721	15,934
Other taxes and social security costs	20,258	17,512
Accruals and deferred income	102,643	49,445
	153,622	82,891

12. Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £46,859 (2020: £33,292).

13. Related party transactions

On 17 November 2020 the Charity's trustees approved a merger with Choices (Formerly known as North Kent Women's Aid) Limited. Prior to the merger, which took place on 1 April 2021, Oasis provided management and financial services costing £23,586 (2020 - £50,840). At the year end £14,665 (2020 - £23,136) was owed to Oasis.

14. Operating lease commitment

At the year end the charity had total commitments under operating leases of £54,025 (2020 - £60,025). This relates to a 6 month rolling contract.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

15. Restricted funds

CURRENT YEAR	Balance at 01 Apr 20 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 21 £
Joy Parlane Fund	2,828	-	-	-	2,828
Adult services	-	731,267	(698,156)	-	33,111
Children Services	67,630	312,990	(336,342)	-	44,278
IT Remote working	-	5,846	(5,846)	-	-
Thanet Domestic Abuse Forum	1,935	-	(1,935)	-	-
New Building Fund	48,434	-	(5,320)	-	43,114
	120,827	1,050,103	(1,047,599)	-	123,331

PRIOR YEAR	Balance at 01 Apr 19 £	Income £	Expenditure £	Transfers £	Balance at 31 Mar 20 £
Joy Parlane Fund	2,828	-	-	-	2,828
Children Services	81,362	196,904	(210,636)	-	67,630
Thanet Domestic Abuse Forum	13,737	-	(11,802)	-	1,935
New Building Fund	25,000	33,471	(10,037)	-	48,434
	122,927	230,375	(232,475)	-	120,827

Joy Parlane Fund

This fund represents donations received specifically to provide well-being services for Oasis' residents. The fund was originally established with money received from Joy Parlane.

Adult Services

This fund is for providing support, advocacy and accommodation services for the benefit of adults who are affected by domestic abuse.

Children Services

This fund is for providing support, advocacy and mentoring services for the benefit of children and young people who are affected by domestic abuse.

Thanet Domestic Abuse Forum

Oasis is the lead agency within the forum giving support and advice to other agencies. Oasis held the cash on behalf of the forum.

New Building Fund

This relates to a capital appeal run with donations towards a project to acquire new built premises.

IT Remote working

This fund is for enabling IT remote working facilities during COVID-19 enforced lockdowns.

16. Designated funds

CURRENT YEAR	Balance at 01 Apr 20 £	New designations £	Designations released £	Balance at 31 Mar 21 £
New Building Fund	186,000	-	-	186,000
Charity Shop	(23,872)	23,872	-	-
Consultancy	38,748	-	(38,748)	-
	200,876	23,872	(38,748)	186,000

PRIOR YEAR	Balance at 01 Apr 19 £	New designations £	Designations released £	Balance at 31 Mar 20 £
New Building Fund	186,000	-	-	186,000
Charity Shop	(22,983)	37,861	(38,750)	(23,872)
Consultancy	(4,029)	56,690	(13,913)	38,748
	158,988	94,551	(52,663)	200,876

New Building Fund

The lease on the current building expired in March 2014. The trustees originally decided that it was within the best interests of the charity to acquire new purpose built premises. Given the high expense involved in this, the charity originally earmarked £260,000 of the unrestricted funds for this purpose. Subsequently this fund was reduced to £186,000 as thought had been given to the lease and carry out a complete refurbishment of the property. However, this may be impractical, so a further review has identified that it may be more cost effective for a planned move to a different premises in the future.

The £186,000 building fund relates to the designation referred to above and the restricted fund relates to a capital appeal run with donations towards this project.

17. Analysis of net funds

Current year - 2021	Unrestricted funds £	Restricted funds £	Total funds £
Current assets	970,567	123,331	1,093,898
Current liabilities	(153,622)	-	(153,622)
	816,945	123,331	940,276

Prior year - 2020	£	£	£
Current assets	739,384	120,827	860,211
Current liabilities	(82,891)	-	(82,891)
	656,493	120,827	777,320