

Charity registration number 1126170

Company registration number 06655221 (England and Wales)

**AGE CONNECTS NORTH EAST WALES**  
**(A COMPANY LIMITED BY GUARANTEE)**  
**ANNUAL REPORT AND FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
LEGAL AND ADMINISTRATIVE INFORMATION**

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<b>Trustees</b>	Mr T N Davies Mrs M A Williams Ms M Pickering Mrs M Thomson Ms K Smith Mrs J Langley Ms A Ogilvy  Ms A Ledsham	        (Appointed 27 September 2022) (Appointed 27 September 2022)
<b>Secretary</b>	Mrs K Crane	
<b>Charity number</b>	1126170	
<b>Company number</b>	06655221	
<b>Registered office</b>	Lewis House Swan Street Flint CH6 5BP	
<b>Auditor</b>	DSG Castle Chambers 43 Castle Street Liverpool L2 9TL	

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**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
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**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)  
FOR THE YEAR ENDED 31 MARCH 2023**

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The trustees present their annual report and financial statements for the year ended 31 March 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charitable company's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

**Charity Information**

Age Connects North East Wales (ACNEW) was set up in 2001 originally as Age Concern North East Wales and has now been established for over twenty years. In that time ACNEW has grown to meet the needs of the increasing numbers of older people over 50 in Wrexham County and Flintshire.

**Objectives and activities**

ACNEW's mission is to support older people and their carers in having the best possible quality of life. The charity operates as a non-profit organisation for the benefit of people who are 50+ living in Flintshire and Wrexham County Borough.

ACNEW aims to achieve its mission by -

- Providing responsive, person centred services to older people and their carers
- Promoting safe and healthy living for older people
- Raising the image and profile of older people's life issues
- Working in participation and co-operation with other likeminded organisations
- Continuously developing the organisation in a sustainable, efficient, and effective way.

The charity has specific objectives that enable it to achieve these aims -

- To provide timely and accurate information, advice, and other appropriate support on the range of goods and services available to older people and their carers.
- To advocate on behalf of older people, and actively seek to promote their views at strategic committees of all statutory and other government bodies.
- To maximise the income available to and for older people and their carers, through close and co-operative working with partner organisations when appropriate.
- To research, identify and raise awareness of the unmet needs of older people and their carers locally.
- To develop a volunteer-base to complement the delivery of services.
- To promote the safety and security of older people in day-to-day living.
- To support the good health and wellbeing of older people through promoting physical activity, the consumption of a health promoting diet, and any other activity that can contribute to good mental/physical health in older age.
- To promote the development of a wide range of leisure and social opportunities for older people, especially any which help to build community cohesion and break down the barriers between generations.
- To promote, initiate, support, and develop a variety of methods to ensure that older people are consulted and included in decisions that are made about services and other matters that affect their lives.

**Public benefit**

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charitable company should undertake.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

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**Achievements and performance**

Overall, this was a positive year for ACNEW, with services being in demand, donations on the increase and Covid taking a back seat. The cost-of-living crisis however did impact on staff recruitment and ACNEW's energy bills.

The Review and Strategy meeting held on 1st February 2022 focussed on the Home Solutions Service and provided a SWOT analysis from which action points were prioritised with specific emphasis on improving staff recruitment and the referral process.

During the course of the year the ACNEW website was reviewed and updated.

At the beginning of 2022/23 ACNEW was delighted to receive a donation of £7,500 via the auditors DSG from the estate of Mr. Robert Lomas. A legacy of £1,000 was also received from the estate of Margaret Millar who had previously been an ACNEW Trustee.

Continuing with the positive impact of donations, in early 2022/23 ACNEW received a legacy of £25,000 from a former resident of Flint, Mr. Peter W. Jones.

Thank you to Bellis Brothers for their continued support and hosting the fundraising Bingo on 8th September 2022; the event raised over £800.

During the year ACNEW was successful in applying to The Asda Foundation for grant funding towards the energy costs of opening Lewis House as a warm space; the grant sum received was £1,506. An application to the Flintshire County Council Warm Welcome Hub fund also resulted in the award of £670.

Additional funding of £5,584 from the FCC Housing Support Grant enabled ACNEW to recruit an office-based advisor to triage clients and offer telephone advice.

In 2022/23 benefits entitlements gained for older people across Flintshire County and Wrexham County Borough exceeded £770,274.

A strong final quarter in 2022/23 saw Home Solutions exceed its budgeted income, and with continued growth bodes well for 2023/24.

**Financial review**

Income for the year was £534,732 (2022: £484,582) and expenditure was £446,592 (2022: £470,009). This resulted in a surplus for the year of £88,140 (2022: £14,573).

As at the 31st March 2023 the total unrestricted reserves of the charity amounted to £390,015 (2022: £301,875).

ACNEW's 2022/23 trading income returned to its pre-pandemic level which positively impacted on the overall year-end position. The greatest influence on outturn however was the substantial increase in donations and legacies with total receipts of £40,397 recorded, compared with £3,601 received in 2021/22. Some one-off reduced employee cost expenditure across services also fed into the 2022/23 bottom line total.

**Reserves policy**

It is the policy of the charitable company that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six months' expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charitable company's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

The trustees have assessed the major risks to which the charitable company is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

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**Plans for future periods**

**Actions and Goals for 2023/24**

- Ensure all staff are given regular updates on all ACNEW services via team meetings and service managers.
- Promote Gift Aid where appropriate.
- Organise and promote 2 fundraising events.
- Relaunch the Toenail Cutting Service.
- Invest in leaflets and promotional materials for information events and networking visits.
- Continue to consult with Lovelock Mitchell Architects to pursue options for Lewis House site.
- Submit funding applications for a volunteer befriending service.

**Structure, governance and management**

The charitable company is a company limited by guarantee.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr T N Davies

Mrs M A Williams

Ms M Pickering

Mrs M Thomson

Mr E J Williams

(Resigned 27 September 2022)

Ms K Smith

Mrs J Langley

(Appointed 27 September 2022)

Ms A Ogilvy

(Appointed 27 September 2022)

Ms A Ledsham

ACNEW's AGM on the 27th September 2022 was attended by Staff and Trustees and gave staff an opportunity to provide feedback to the Trustees on working life at Age Connects NE Wales. After the Annual Accounts were presented by Kate Smith (Treasurer) they were approved and then signed by Marjorie Thomson (Chair). Marjorie Thomson was re-elected as Chair, Maby Pickering Vice-Chair and Kate Smith as Treasurer. Eric Williams resigned as a Trustee. All other Trustees were re-elected.

During 2022/23 the board welcomed two new Trustees, Ann Ogilvy and Ann Ledsham.

ACNEW wishes to acknowledge that all Trustees give their time without remuneration and thank them for their valuable contribution.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

**Our staff**

In May 2022 ACNEW recruited a business administration apprentice to support Finance and the Toenail Cutting and Home Solutions services.

Following maternity leave Hayley Sullivan returned in a new role as Social Enterprise Manager.

Congratulations to Maria Heron, Deputy Chief Officer who was awarded a CMI Level 7 Certificate in Strategic Management and Leadership Practice and a Postgraduate Certificate in Sustainable Leadership with Distinction from Cardiff Metropolitan University.

**Our volunteers**

Most of ACNEW's volunteers support the telephone befriending service. The charity currently has 10 volunteers.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

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**Acknowledgements**

The Board would like to thank the following organisations and individuals without whom it would not have been possible for the activities and successes described in this annual report to have been delivered:

- Flintshire County Council
- Wrexham County Borough Council
- Welsh Government
- Volunteer Bureau at FLVC and AVOW
- Wales Council for Voluntary Action (WCVA)
- The Department for Work and Pensions
- Watkins Smith Ltd
- Clwyd Alyn Housing
- Ysgol Maes Hyfryd
- Age Connects Wales
- Ian Llewelyn Jones
- Age Cymru
- Lovelock Mitchell Architects

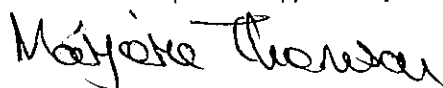
**Auditor**

In accordance with the company's articles, a resolution proposing that DSG be reappointed as auditor of the company will be put at a General Meeting.

**Disclosure of information to auditor**

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees' report was approved by the Board of Trustees.



Mrs M Thomson  
Trustee

26 September 2023

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
STATEMENT OF TRUSTEES' RESPONSIBILITIES  
FOR THE YEAR ENDED 31 MARCH 2023**

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The trustees, who are also the directors of Age Connects North East Wales for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
INDEPENDENT AUDITOR'S REPORT**

**TO THE MEMBERS OF AGE CONNECTS NORTH EAST WALES**

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**Opinion**

We have audited the financial statements of Age Connects North East Wales (the 'charitable company') for the year ended 31 March 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
INDEPENDENT AUDITOR'S REPORT (CONTINUED)**

**TO THE MEMBERS OF AGE CONNECTS NORTH EAST WALES**

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**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

**Responsibilities of trustees**

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charitable company for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

**Capability of the audit in detecting irregularities, including fraud**

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
INDEPENDENT AUDITOR'S REPORT (CONTINUED)**

**TO THE MEMBERS OF AGE CONNECTS NORTH EAST WALES**

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Discussions with and enquiries of management and those charged with governance were held with a view to identifying those laws and regulations that could be expected to have a material impact on the financial statements. During the engagement team briefing, the outcomes of these discussions and enquiries were shared with the team, as well as consideration as to where and how fraud may occur in the entity.

The following laws and regulations were identified as being of significance to the entity:

- Those laws and regulations considered to have a direct effect on the financial statements include UK financial reporting standards, Company Law, Tax and Pensions legislation, and Charity Law.
- Those laws and regulations for which non-compliance may be fundamental to the operating aspects of the charity and therefore may have a material effect on the financial statements include compliance with charitable objectives, public benefit, fundraising regulations, safeguarding and health and safety legislation.

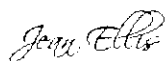
Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: inquiries of management and the Trustees as to whether the entity complies with such laws and regulations; enquiries with the same concerning any actual or potential litigation or claims; inspection of relevant legal correspondence; review of Trustee meeting minutes; testing the appropriateness of journal entries; and the performance of analytical review to identify unexpected movements in account balances which may be indicative of fraud.

No instances of material non-compliance were identified. However, the likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the entity's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



**Jean Ellis BA FCA CTA (Senior Statutory Auditor)**  
for and on behalf of DSG

26 September 2023

**Chartered Accountants**  
**Statutory Auditor**

Castle Chambers  
43 Castle Street  
Liverpool  
L2 9TL

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
STATEMENT OF FINANCIAL ACTIVITIES  
INCLUDING INCOME AND EXPENDITURE ACCOUNT  
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds 2023 £	Unrestricted funds 2022 £
<b><u>Income from:</u></b>			
Donations and legacies	2	40,397	3,601
Charitable activities	3	493,625	480,928
Investments	4	710	53
<b>Total income</b>		<b>534,732</b>	<b>484,582</b>
<b><u>Expenditure on:</u></b>			
Charitable activities	5	446,592	470,009
<b>Net income for the year/ Net movement in funds</b>		<b>88,140</b>	<b>14,573</b>
Fund balances at 1 April 2022		301,875	287,302
<b>Fund balances at 31 March 2023</b>		<b>390,015</b>	<b>301,875</b>

The notes on pages 12 to 19 form part of these financial statements.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
BALANCE SHEET**

**AS AT 31 MARCH 2023**

	Notes	2023 £	£	2022 £	£
<b>Fixed assets</b>					
Tangible assets	10		141,181		146,622
<b>Current assets</b>					
Debtors	11	27,262		28,118	
Cash at bank and in hand		251,449		157,449	
		278,711		185,567	
<b>Creditors: amounts falling due within one year</b>	12	(29,877)		(30,314)	
Net current assets			248,834		155,253
<b>Total assets less current liabilities</b>			390,015		301,875
<b>Income funds</b>					
<u>Unrestricted funds</u>					
Designated funds	14	157,162		81,696	
General unrestricted funds		163,866		146,789	
		321,028		228,485	
Revaluation reserve		68,987		73,390	
			390,015		301,875
			390,015		301,875

The financial statements were approved by the Trustees on 26 September 2023

*Maryon Thomson*

Mrs M Thomson  
Trustee

Company Registration No. 06655221

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
STATEMENT OF CASH FLOWS**

**FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	2023 £	£	2022 £	£
<b>Cash flows from operating activities</b>					
Cash generated from operations			93,409		4,641
<b>Investing activities</b>					
Purchase of tangible fixed assets		(119)		(917)	
Investment income received		710		53	
<b>Net cash generated from/(used in) investing activities</b>			591		(864)
<b>Net cash used in financing activities</b>			-		-
<b>Net increase in cash and cash equivalents</b>			94,000		3,777
Cash and cash equivalents at beginning of year			157,449		153,672
<b>Cash and cash equivalents at end of year</b>			251,449		157,449

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2023**

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**1 Accounting policies**

**Charity Information**

Age Connects North East Wales is a private company limited by guarantee incorporated in England and Wales. The registered office is Lewis House, Swan Street, Flint, CH6 5BP. The principal activities of the charity are detailed in the Trustees' Report.

**1.1 Accounting convention**

The financial statements have been prepared in accordance with the charitable company's Memorandum and Articles of Association, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charitable company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charitable company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation of freehold properties. The principal accounting policies adopted are set out below.

**1.2 Going concern**

At the time of approving the financial statements, the trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

**1.3 Charitable funds**

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

**1.4 Income**

Income is recognised when the charitable company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

The following specific policies are applied to particular categories of income:

Voluntary income is received by way of grants, donations and gifts and is included in the Statement of Financial Activities (SOFA) when receivable.

Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Incoming resources from grants, when related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by the volunteers has not been included in these accounts.

Investment income is included when receivable.

Incoming resources from charitable trading activity are accounted for when earned.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

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**1 Accounting policies**

**(Continued)**

Legacies are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability.

**1.5 Expenditure**

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Costs of generating funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes including the charity's provision of services.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fee and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the SOFA on a basis designed to reflect the use of resources. Costs relating to a particular activity are allocated directly; others are apportioned on an appropriate basis.

**1.6 Tangible fixed assets**

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Land and buildings	50 years
Fixtures, fittings & equipment	3 years

Straight line depreciation is provided for on all property, furniture and equipment with a finite useful life, with provision made from the first financial year following acquisition.

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

**1.7 Impairment of fixed assets**

At each reporting end date, the charitable company reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

**1.8 Cash and cash equivalents**

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.



**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

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**1 Accounting policies**

**(Continued)**

**1.9 Financial Instruments**

The charitable company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charitable company's balance sheet when the charitable company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

**Basic financial assets**

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

**Impairment of financial assets**

Financial assets, other than those held at fair value through income and expenditure, are assessed for indicators of impairment at each reporting date. Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected.

If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in net income/(expenditure) for the year.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in net income/(expenditure) for the year.

**Derecognition of financial assets**

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charitable company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

**Basic financial liabilities**

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

**1 Accounting policies (Continued)**

***Derecognition of financial liabilities***

Financial liabilities are derecognised when the charitable company's contractual obligations expire or are discharged or cancelled.

**1.10 Employee benefits**

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charitable company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

**1.11 Retirement benefits**

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

**2 Donations and legacies**

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Donations and gifts	40,397	3,601

**3 Charitable activities**

	Services 2023 £	Services 2022 £
Income from charitable activities	186,343	153,999
Service grants ***	307,282	326,929
	493,625	480,928

**\*\*\* Service grants**

Flintshire County Council and Wrexham County Borough Council	296,065	295,238
Lloyds Bank Foundation	-	6,095
UK Government - Coronavirus Job Retention Scheme	-	3,553
Age Cymru	1,600	1,600
National Lottery Community Fund	-	5,258
Flintshire Local Voluntary Council (FLVC)	-	2,341
Age Connects Wales	-	11,472
Association of Voluntary Organisations In Wrexham (AVOW)	-	1,372
Asda Foundation	1,506	-
Other	8,111	-
	307,282	326,929

**AGE CONNECTS NORTH EAST WALES**  
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**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**4 Investments**

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	710	53

**5 Charitable activities**

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Staff costs (see note 8)	372,925	403,679
Depreciation and impairment	5,560	5,479
Other operating costs	62,198	55,499
	440,683	464,657
Share of governance costs (see note 6)	5,909	5,352
	446,592	470,009

**6 Support costs**

	Support costs £	Governance costs £	2023 £	2022 £
Audit fees	-	2,832	2,832	2,700
Accountancy	-	1,026	1,026	985
Chief Officer	-	2,051	2,051	1,667
	-	5,909	5,909	5,352
Analysed between Charitable activities	-	5,909	5,909	5,352

**7 Trustees**

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charitable company during the year.

During the year, the trustees received a total of £nil (2022: £nil) in expenses from the charity.

**AGE CONNECTS NORTH EAST WALES  
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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

**8 Employees**

**Number of employees**

The average monthly number of employees during the year was:

	<b>2023 Number</b>	<b>2022 Number</b>
Services	31	33
Administration	3	3
	<u>34</u>	<u>36</u>

**Employment costs**

	<b>2023 £</b>	<b>2022 £</b>
Wages and salaries	337,123	365,211
Social security costs	15,733	16,601
Other pension costs (see note 12)	20,069	21,867
	<u>372,925</u>	<u>403,679</u>

There were no employees whose annual remuneration was £60,000 or more.

**9 Taxation**

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

**10 Tangible fixed assets**

	<b>Land and buildings £</b>	<b>Fixtures, fittings &amp; equipment £</b>	<b>Total £</b>
<b>Cost or valuation</b>			
At 1 April 2022	150,000	10,078	160,078
Additions	-	119	119
At 31 March 2023	<u>150,000</u>	<u>10,197</u>	<u>160,197</u>
<b>Depreciation and Impairment</b>			
At 1 April 2022	6,818	6,638	13,456
Depreciation charged in the year	3,409	2,151	5,560
At 31 March 2023	<u>10,227</u>	<u>8,789</u>	<u>19,016</u>
<b>Carrying amount</b>			
At 31 March 2023	<u>139,773</u>	<u>1,408</u>	<u>141,181</u>
At 31 March 2022	<u>143,182</u>	<u>3,440</u>	<u>146,622</u>

**AGE CONNECTS NORTH EAST WALES  
(A COMPANY LIMITED BY GUARANTEE)  
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

**10 Tangible fixed assets**

**(Continued)**

Land and buildings with a carrying amount of £150,000 were revalued at August 2019 by Celt Rowlands & Co. Chartered Surveyors, Independent valuers not connected with the charitable company on the basis of market value. The valuation conforms to International Valuation Standards and was based on market transactions at that time on arm's length terms for similar properties. The Board has reviewed this value at 31 March 2023 and consider it still appropriate to carry the value of the property at this amount.

At 31 March 2023, had the revalued assets been carried at historic cost less accumulated depreciation and accumulated impairment losses, their carrying amount would have been approximately £73,441.

**11 Debtors**

	2023	2022
	£	£
<b>Amounts falling due within one year:</b>		
Trade debtors	7,828	7,008
Other debtors	1,391	847
Prepayments and accrued income	18,043	20,263
	<u>27,262</u>	<u>28,118</u>

**12 Creditors: amounts falling due within one year**

	2023	2022
	£	£
Taxation and social security	2,712	2,834
Accruals and deferred income	27,165	27,480
	<u>29,877</u>	<u>30,314</u>

**13 Retirement benefit schemes**

**Defined contribution schemes**

The charitable company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £20,069 (2022 - £21,867).

**AGE CONNECTS NORTH EAST WALES  
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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)  
FOR THE YEAR ENDED 31 MARCH 2023**

**14 Designated funds**

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 April 2021 £	Resources expended £	Transfers £	Balance at 1 April 2022 £	Resources expended £	Transfers £	Balance at 31 March 2023 £
Land and building reserve fund	71,217	(3,409)	-	67,808	(3,409)	-	64,399
Building repair and maintenance fund	6,775	-	7,113	13,888	-	32,501	46,389
Employee costs contingency fund	-	-	-	-	-	46,374	46,374
	<u>77,992</u>	<u>(3,409)</u>	<u>7,113</u>	<u>81,696</u>	<u>(3,409)</u>	<u>78,875</u>	<u>157,162</u>

Land and building reserve fund - this fund reflects the historical cost value as at 31 March 2019 (i.e. prior to revaluation) of the property owned and used operationally by the charity, net of depreciation on the historical cost value.

Building repair and maintenance fund - this fund has been established for the purpose of defraying expenditure on the repair and maintenance of Lewis House.

Employee costs contingency fund - this fund has been set up to meet employee cost contingencies as and when they arise across service provision.

**15 Related party transactions**

**Remuneration of key management personnel**

The remuneration of key management personnel is as follows.

	2023 £	2022 £
Aggregate compensation	<u>52,342</u>	<u>49,617</u>