

THURROCK OPEN DOOR

**DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS**

FOR THE YEAR ENDED 31 MARCH 2023

**Charity number: 1125477
Company number: 5670567**

THURROCK OPEN DOOR
(A company limited by guarantee)

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REFERENCE AND ADMINISTRATIVE DETAILS

Charity number: 1125477

Company number: 5670567

Directors / Trustees

M Fall – Chair
J Hayes— Vice Chair
T Fish
L Fugl (resigned 05/01/2023)
J Jeffers-Daley

Company Secretary: M Fall

Senior Management: M J Kelly – Chief Executive Officer

Registered and Principal Office:

16B Orsett Road, Grays, Essex, RM17 5DL

Auditors:

Clemence Hoar Cummings, Riverside House, 1-5 Como Street, Romford, RM7 7DN

Bankers

The Co-Operative Bank Plc, PO Box 250, Skelmersdale, WN8 6WT
CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
CCLA Investment Management Ltd, 80 Cheapside, London, EC2V 6DZ

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REPORT OF THE TRUSTEES

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2023, which are also prepared to meet the requirements for a directors' report and for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2015.

OUR PURPOSE AND ACTIVITIES

The objects of the charity as set out in the company memorandum of association are:

CHARITABLE OBJECTS

The Charity's objects ("the objects") are to promote the advancement of education by promoting the mental, physical, social and economic wellbeing of young people and vulnerable adults. Providing information, advice, advocacy, counselling and support services.

Mission Statement

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

This is achieved by:

- Providing a range of free help and support services that help people to live healthy, safe and happy lives.
- To make fully accessible the information and support that enable people to make informed decisions.
- To help tackle injustice and inequality by addressing issues which may prevent people from gaining access to opportunities.

Open Door is committed to providing high quality, appropriate and valued services. As an organisation, we recognise the need to constantly develop and be open to learn, from the people we work with, each other and the environments we operate within. We welcome the views of all, both positive and negative, to help develop and improve the organisation and the services we provide.

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CHARITABLE OBJECTIVES (continued)

The values which underpin Open Door are:

- To put our customers' needs first and ensure our delivery is always based on them and not on what is convenient for us.
- Justice, fairness and equality for all.
- Challenge prejudice.
- Valuing and recognising diversity both within the organisation as well as outside.
- Professionalism - how we work with each other as well as outside agencies and clients.
- Respect for service users as well as each other.
- Reliable and responsible - to manage our time effectively.
- Being honest, open and clear with each other and our service users.
- Flexibility - to ensure our service users receive the best possible service and the organisation continues to succeed.
- Being able to challenge each other appropriately.
- To value each other and the contributions we can make.
- Fairness and consistency - following policies and procedures equally across all parts of the organisation.
- Encouraging and supportive - helping each other in order that individuals and services are able to succeed.
- To lead by example.
- To empower our service users and help develop their independence.

STRATEGIC FRAMEWORK: INDEPENDENCE

Open Door works with children, young people, vulnerable adults and families to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

Open Door provides a number of services to achieve this aim but operates them with a commitment to service users developing independence.

Open Door provides a range of needed and valued services that help people. It is committed to providing these in ways which encourage and build service users' skills and social capital.

There is however a fine line between helping people and doing for them. In the past there has been a tendency for many charities and the state to create dependency from service users on

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our help. Whilst this has helped address immediate problems it has also developed as an over reliance on ever reducing resources and often been detrimental to the long-term well-being of those accessing help.

As an organisation Open Door believes that through allowing people to become dependent on our help and support we ultimately disempower them, taking away their control over situations and their ability to make decisions for themselves, making them reliant on long term help with any future problems. This can have a negative impact on self-esteem, on confidence and it increases vulnerability.

By supporting people to make informed decisions, providing tailored and tapering support we can help our service users to build their skills and social capital for the future. This means that many of our interventions are time limited with a tapering of the service as we prepare the individual to move forward with new skills and resources that enable them to address recurrent and future issues with less intervention.

This is not only in the best interests of our service users but is also resource responsible. Allowing many more people to receive help, as waiting lists are reduced and resources become available to others.

This does not mean that we provide short term responses and expect the service user to 'get on with it' but that we provide planned, staged, tailored support which involves a gradual moving on process encouraging people to take more control as they move through our services.

THE ROLE AND CONTRIBUTION OF VOLUNTEERS

Open Door recognises the essential role volunteers play within the organisation. They contribute across the organisation delivering face to face support to our service users, providing general organisation support and providing governance in the role of Trustees. During the course of this year 27 people gave their time freely to the work of the organisation. All volunteers are required to pass an enhanced DBS check and provide three references before taking on the role.

Volunteers receive a full induction and training which includes Safeguarding, Health & Safety, Confidentiality, Equality and Diversity. Further training is based on individual role requirement.

ACHIEVEMENTS AND PERFORMANCE

The past year has been challenging with Open Door responding to many needs that were first identified during the Covid Pandemic with little new or continued funding available to meet these.

Open Door has provided services and projects in direct response to local need in line with its objectives, helping 4,882 people during this year. Open Door has also piloted a very successful Family Support Service funded from Open Door reserves.

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As a Charitable organisation we have a commitment to providing value for money and recognising our social value. Open Door delivers a return ratio of 4:1 which translates to every £1 Open Door received we save society over £4.60

Open Door has a continued commitment to quality but has ceased the accreditation to ISO 9001 due to increasing costs. Whilst no longer seeking accreditation the organisation remains committed to the principles and systems of the ISO9001 standard. It is anticipated Open Door will explore other quality accreditations which will enhance the organisation's systems and processes.

The main activities and achievements undertaken by the charity during the year were:

YPLA

Young people in care are amongst the most vulnerable groups in society. They may have been subjected to abuse, rejection and/or neglect. Research shows that their life chances are significantly lower than those of their peers who have not experienced the care system.

YPLA is a project for young people who are or have been looked after by Thurrock Social Care. The project offers free, confidential help and advice to children and young people who either live in foster homes, residential homes or are on a care order. The service also helps those who have recently left the care system. The project is independent of Social Services.

Expected Outcomes

- Young people will feel supported, listened to and respected.
- Improve their personal situation.

- Young people feel part of the decision making process and understand the decisions taken.
- Young people are more confident and feel more able to raise their concerns.
- More aware of their rights and are able to manage their expectations.

Outputs

- Number of young people being supported by the project.
- Number of individual advocacy issues addressed.
- Number of assisted complaints made.

The service has five elements:

Advocacy helps ensure young people who are looked after are listened to and heard. They are encouraged and supported to actively engage in decisions concerning their future and wellbeing. It supports them at meetings such as reviews, school meetings, court appearances, solicitor's appointments etc. The service also assists young people making complaints or passing on suggestions to Social Services.

Mentoring involves trained staff and volunteers from the local community working one to one with children in care and care leavers at times of transition. Mentors support young people to

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identify and work towards their personal goals, develop new skills, build confidence and recognise and celebrate their achievements.

Independent Visitors are trained volunteers who offer support to children whilst they are in care. They offer independent support to children in care who have little or no contact with their immediate family and support all areas of the child's developmental need.

Children In Care Council originally set up by the local authority to consult with young people around policy and strategy, together with gaining valuable feedback about Thurrock Council services. It was transferred to Open Door in 2013 as a response to the identified need for it to become independent from the local authority. The CICC membership continually changes with approximately 15 young people who regularly meet, they have developed their own support literature, attended training and have been involved in a number of consultations with council officers and elected members. They meet on a monthly basis as well as run a number of activities through the year.

Advocacy for Children subject to Child Protection Plans

The service has been commissioned by Thurrock Council to support children and young people who have recently been placed on child protection plans by Thurrock Social Care.

The YPLA has continued to meet its objectives with 1,106 referrals during the year advocacy cases during the year.

The number of young people working with Independent Visitors had started to increase with new Independent Visitors recruited and trained.

The service employs 3 members of staff with 4 volunteers. The service receives some funding from Thurrock Council with the majority funded by Charitable Trusts, particularly: BBC Children In Need.

Interventions

Interventions is a service providing therapeutic support for young people, children and families, utilising a number of tools including:

- Counselling
- Anger Management
- Cognitive Behaviour Therapy
- Play Therapy
- Life Coaching
- Solution Focussed Therapy
- Therapy through art

The service is continually developing its range of therapeutic interventions, recognising that no one technique is suitable for all service users.

The service only employs professionally qualified staff and volunteers as well as providing 'final term placements for counsellors completing their practice hours' requirement.

The predominant presenting issues this year were:

- Anxiety
- Loneliness/ Isolation
- Low self esteem
- Stress

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|----------------------------------|-------------------------|
| • Family stresses | • Bereavement |
| • Relationships | • School & Study issues |
| • Eating disorders and self-harm | • Rejection |
| • Trauma | • Anger |
| • Bullying | • Body image |
| • Sexuality | • Social media |

Whilst these were the initial presenting issues often they were often followed by other equally important problems the service user was experiencing.

This year Interventions has delivered 3,200 counselling sessions. In addition to this the service has been providing weekly counselling sessions for 6 local schools and remote delivery in Southend which was funded by the NHS CCGs.

Remote Counselling, originally introduced at the start of the Pandemic in the previous years and has remained a part of our service offering and continues to be the service of choice provided in Southend. This will remain as an alternative for those young people who find attend physical sessions difficult.

During the year the service has employed 4 paid members of staff and the services of 4 volunteers with further supported sessional workers. With the increased demands we increased sessional workers and hours available during the year. All staff, volunteers and placements are fully supported with both individual and group therapeutic supervision.

This service was fortunate to receive funding from BBC Children In Need, Thurrock CCG, Southend & Mid Essex CCG and the Essex Community Foundation.

Mentoring Thurrock

Thurrock Mentoring and Coaching project is commissioned by Thurrock Council. Young people are referred through Social Care. The contract for the service now requires mentoring to only be delivered by trained paid staff and volunteers are no longer able to support this contract. Mentors meet on a regular basis with young people. Mentoring is an outcome focussed way of helping young people. It helps them identify their goals and ambitions and works with them to develop realistic plans to achieve these. It offers the continued encouragement to develop new skills, challenge existing assumptions and attitudes, to celebrate success and to address any personal barriers that may be stopping them from succeeding. Mentoring and coaching provides the opportunity for young people to think about their options, progress and succeed, building confidence and self-esteem along the way.

Mentoring was provided for 216 young people with very positive feedback from both young people and referrers about the positive changes young people have experienced. Referrals far exceed capacity resulting in a waiting list. Initially remote mentoring was provided but due to additional pressures from commissioners the service was required to return to socially distanced face to face contact as soon as the young person and their family would allow. Due to isolation and limited activity the mentoring was enhanced with additional weekly contact throughout the year.

The service employed 4 members of paid staff and 4 sessional workers.

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HASS

This service has been funded by a grant from The Big Lottery since September 2017. The service provides help and support for people regarding housing and homelessness including help with welfare benefits, access to accommodation and settling into a new tenancy.

The Service provides support with:

- welfare benefits
- budgeting
- paying bills & debt
- poverty issues
- accessing other support such as food banks
- securing accommodation in the private sector
- housing applications
- setting up a new home
- registering with doctors, schools etc
- helping to maintain a tenancy
- advocacy, mediation and conflict resolution

Rent Deposit Scheme – Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

Over the past year 4,389 support sessions were held in addition to this weekly check-in sessions took place. The service was delivered remotely throughout the year with limited face to face sessions conducted only where essential.

The service has secured new accommodation for 77 people this year. And administered 17 rent deposits.

The service employed 4 members of staff.

This service is funded by the National Lottery.

SIP – Social Isolation Project

Social isolation amongst young people is increasingly recognised as contributing to mental health issues and is often a significant factor in radicalisation and gang recruitment.

The SIP project aims to reduce the social isolation of care leavers and help them develop independent living skills. Open Door has recognised for some time that a number of young people who have left care, experience significant social isolation and often lack the independent living skills to thrive. For a number this will be due to them having been placed outside of Thurrock, only to return years later with no established networks, friends or support in place.

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National research demonstrates that looked after young people often experience long term difficulties that can have a negative impact on their life accomplishments. Without the necessary skills to maintain their accommodation and care for themselves they are more likely to become Homeless, suffer poor health and become isolated. This project aims help care leavers- reduce isolation, build confidence, develop new skills and establish independence.

The project has worked with a cohort of 20 care leavers teaching them new independent living skills, engaging in social activities and informal education. The group had been well attended with young people becoming involved in local volunteering opportunities and establishing new networks. New skills have been developed including cooking and budgeting outcomes have been recorded utilising the Outcome Star which has demonstrated a very positive impact.

This project is funded by a grant from the Police Fire & Commissioner Violence & Vulnerability Fund (VU). The project involved three part time staff and four volunteers.

Family Support Service

During the Covid 19 pandemic Open Door recognised the significant need for support a number of families were expressing. Many of these needs were in addition to anxieties over health and Covid 19. Open Door was fortunate to have received additional funding from Essex Community Foundation to provide this extra support during the pandemic.

Many families Open Door has contact with are still experiencing significant difficulties some of which can be linked to the ongoing cost of living crisis. However for a number the ongoing stresses on families has led to issues regarding family mental health, managing children's behaviours and routines and increased family stresses.

Open Door Board of Trustees agreed to utilise some of the unrestricted reserves to support an 18 month pilot project. The project uses mentoring techniques to help the families build resilience and develop new coping skills based on a mental health wellbeing model.

The project initially employed two part time workers to work alongside families for a twelve week period. The feedback from families receiving this support has been very positive and we have witnessed many additional benefits such as increased school attendance from their children. Reduction in hostility and anger responses to situations. Greater confidence of families to face situations and improved behaviours and behaviour management techniques.

It is planned to seek external funding to embed this project in the organisation offering and increase capacity over the coming year.

DAD's Factor

The Dads Factor has been delivered on a call-off contract with limited referrals this year. The project aims to support Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus avoid these children from entering the care system.

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Futureversity

The Greenwich Summer Activity programme which is commissioned by Charlton Athletic Community Trust. The project involves a number of motivational activities being run in the Royal Borough of Greenwich for young people throughout the school summer holidays. While increasing the number of activities delivered, developing stronger partnerships and delivering under budget. Open Door has been assured the budget savings will be carried forward to 2023 delivery, enabling a bigger project.

- Get Into Engineering
- Get into Medicine
- Get into Software Engineering
- Get into Tv & Film
- Textile Art
- Public Speaking
- Social Media Marketing
- Comic Book Design
- Illustration Art
- Leadership
- Fortnight Build & Play
- Introduction to Coding
- Music & Lyric Writing
- Advanced Chess
- Become a You Tuber
- Many other activities.....

Feedback from young people who participated was very positive with over 314 taking place in 40 different activities. Unfortunately due to significant budget reduction and carry forward to the 2023 project not taking place Open Door have taken the decision not to support the 2023 programme.

CYP MH Advocacy

Open Door has secured a Tender for Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The remit for this project is very prescriptive and only allows for young people and children who are in receipt of treatment.

Due to low referral rates the commissioners have changed the contract to a Call-off contract over the next year. With the project officially ending during 2023.

FUTURE PLANS

Thurrock Open Door plans to continue the activities as outlined above in the forthcoming year, subject to satisfactory funding arrangements.

Open Door will maintain its commitment to high standards and professionalism. We will continue to work within the ISO9001 standard although this will no longer be accredited. The Social Value Quality Mark will be revisited to ensure the organisation continues to provide the best return on investment. Open Door will investigate alternative appropriate quality standards for future development. Open Door will seek to increase IT security and gain Cyber Essentials accreditation.

A new Case Management System has been implemented. Open Door was fortunate to receive additional support from the Lloyds Bank Foundation for the first year costs of this system.

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Opportunities to establish some of the newly delivered projects outside of Thurrock will be sought together with identifying opportunities for Open Door to establish new service delivery whilst ensuring we remain true to the aims and objectives of Open Door will be pursued in a bid to make the organisation both sustainable and diversify our income streams.

Futureversity short programme for Thurrock. It is planned that Open Door will deliver a similar, shortened 2 week programme in Thurrock during 2023.

The Open Door Trustees recognise the need to grow and recruit new people to join in the governance of the charity. To this end the Board will continue actively seeking new members to join the board during the coming year.

PUBLIC BENEFIT

The Trustees have considered the Charity Commission's requirement in respect of Public Benefit; in their view the Charity meets, in full, the criteria to satisfy the test. The Trustees' Annual Report describes the activities undertaken to further its charitable purposes for the public benefit, together with plans for the future provision of services.

PRINCIPAL FUNDING SOURCES

The National Lottery Community Fund

BBC Children In Need

Lloyds Bank Foundation

Essex Community Foundation, *including Ian Spence Fund and Angela Marks Fund.*

Essex County Council

Essex Police, Fire and Crime Commissioner (VVCU fund)

Thurrock Council

Thurrock NHS CCG

Southend NHS CCG

North West Essex & Mid Essex NHS CCG

FINANCIAL REVIEW

The year was one of consolidation for the Charity. This has followed 4 years in which surpluses have taken total reserves from £594,630 as at 31 March 2018 to £1,197,091 as at 31 March 2022 – a more than doubling in four years. With total reserves at that date effectively standing at 194% of that year's annual expenditure, trustees decided that it would be sensible and also timely, given the state of public finances, to invest more in certain important projects than could be generated in income, leading to a planned reduction in reserves during the year under review. In particular Counselling Interventions – our largest single project, generated income in the year of £130,874 but incurred costs of £172,465 ie generating a deficit of

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£41,591 and thereby reducing its funds at the end of the year from in excess of £191,000 to just under £150,000.

Of more significance perhaps was spending in the Mentoring project, where against an income in-year of only £53,654 a total of £135,269 was expended. This meant that a sizeable balance in restricted funds held at 1 April 2022 (£79,796) was reduced to £Nil and a further top up was needed from Unrestricted reserves of £2,819 to prevent the carry forward balance from showing as a negative.

We also continued a full programme of family support, incurring expenditure of £31,859. With no income being generated in the year, this reduced the brought forward funds of £25,957 down to £Nil and meant that a top up from Unrestricted reserves was needed of £5,902.

The total deficit in the year was £103,346, which reduced overall levels of reserves from £1,197,437 at the start of the year to £1,094,091 as at 31 March 2023. These levels of reserves are still well in excess of income and indeed cost. Given the uncertain state of the national and regional economy, a further year of planned deficit has been approved by trustees with reductions in overall level of reserves similar to the reduction incurred in the year under review.

Within the overall level of reserves at 31 March 2023, Restricted reserves stood at £208,446 or just 19% of the total. This compares with 25% at the same point last year when Restricted reserves were £297,839.

As always, the board of trustees will monitor and review the ongoing financial situation to ensure the longevity of the organisation and its ability to continue to achieve its charitable aims.

RESERVES POLICY

Thurrock Open Door Management Committee believes that to be an effective charity it must plan to deal with any contingencies or emergencies that may arise.

The Management Committee recognises the need to ensure adequate operational costs are held in reserve to account for contractual obligations to staff, contingencies, risk management and any unanticipated reduction in income.

The management committee has an ambition whereby the unrestricted funds not committed or invested in tangible fixed assets ("the free reserves") held by the charity should be between 3 - 6 months of the resources expended. In terms of the 2022-23 outturn this equates to approximately £163,000 - £326,000 in general funds. However, for current purposes it is more accurate to base this calculation on budgeted levels of activity to account for the planned reduction in reserves. This creates a range of between £142,000 to £284,000 needed to cover cost. The planned deficit for the coming year will bring this ambition closer but the charity will still have in excess of 6 months expenditure in free reserves.

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INVESTMENT POWERS AND POLICY

In line with Thurrock Open Door's Board of Trustees' duty to manage the risk the decision was taken to spread the organisation's funds across a number of accounts with different banking institutions, namely CAF, COIF and Co-op Community Bank.

Funds not immediately committed are invested in COIF and CAF accounts in order to gain the maximum amount of interest with the least risk. This situation will be reviewed on a regular basis.

STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The organisation is a charitable company, limited by guarantee, incorporated on 10 January 2006.

This organisation was previously registered with the Charity Commission as Open Door Thurrock on 18th May 1979, charity number 277663. All assets and activities were transferred to Thurrock Open Door on 15 April 2012 with the previous charity wound up on 16th February 2013.

APPOINTMENT OF TRUSTEES

Thurrock Open Door is governed by a voluntary Board of Trustees / Directors, referred to as Board members.

The Board is made up of local people who are passionate about the aims of Open Door and helping the people we work with.

Board members are recruited from the local area based on their expertise, interest and commitment to the work of Open Door. Those expressing an interest are first interviewed by either the Chief Executive or Chair of the organisation. This ensures they share a genuine interest and commitment to the aims of the organisation and understand the commitment they are undertaking. They will then present themselves to the full Board for consideration. Providing there are no objections the Board may then elect the new person to serve until the next AGM.

The entire Board stands for re-election at the Annual General Meeting where opportunity exists for new members to join the Board and for the election of officers.

All Board members are required to undertake a Disclosure and Barring Service check and meet the HMRC 'Fit & Proper Persons' requirement to hold a directorship.

Other people may be approached by the Board to join them where there is felt to be a deficit in expertise on the Board, for example the role of Treasurer or HR expertise.

A representative position exists on the Board for Thurrock Council. This position is

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nominated by the represented organisation.

There are a further two positions available on the Board for existing service users.

All Board Members must be committed to Open Door's aims and objects as well as agree to policies and procedures, regarding equal opportunities, confidentiality, child protection and safeguarding. A copy of these are given to each new member at the stage they express an interest in joining the Board.

Open Door governance is provided by the voluntary Board of Directors / Trustees. The Board meets on a bi-monthly basis and works within the six principles of good governance developed by the Charity Commission. It employs a Chief Executive who is responsible for the day to day operation, management of staff and resources of the organisation and developing and implementing the strategic direction in partnership with the Board.

Board members are invited to attend the organisation's annual planning day. They are also offered and encouraged to attend a number of other relevant training events.

No formal training was accessed by Board members this year through Open Door, although a number of informal training sessions have been attended through the local CVS and within other roles they occupy.

All members of the Board give their time voluntarily and receive no benefits from the Charity.

RISK MANAGEMENT

The Board of Trustees are aware of the risks that the charity faces, particularly those related to the operations and finances of the charity, and try to mitigate these where possible. A comprehensive risk register is in place for the organisation which is reviewed and updated on a regular basis. The charity aims to adopt a responsive approach ensuring that the services provided remain the most appropriate to people's needs. The charity is keen to avoid over reliance on any single source of funding and therefore tries to diversify its funding income where possible.

Open Door holds a comprehensive HR support contract with Citation Plc which provides professional legal advice regarding personnel issues including any legal costs that may be incurred due to employment tribunals. Open Door also receives professional guidance and support regarding Health & Safety compliance through Citation Plc.

Open Door has in place Public Liability, Employer Liability and Professional Liability Insurances which are reviewed annually.

STATEMENT OF DIRECTOR AND TRUSTEE RESPONSIBILITIES

The trustees (who are also directors of Thurrock Open Door for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in

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accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue on that basis.

The Directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies-Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT OF DISCLOSURE TO AUDITOR

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

AUDITORS

Clemence Hoar Cummings were appointed as the charity's auditors for the financial year commencing 1st April 2023 and a resolution to re-appoint them as auditors will be proposed at the forthcoming annual general meeting.

This report has been prepared in accordance with the the Charities SORP (FRS(102) and taking advantage of the small companies' exemption of Section 415A of the Companies Act 2006.

This report was approved by the Board of Trustees on 21/12/23 and signed on its behalf by:



M Fall (Chairperson)

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THURROCK OPEN DOOR

OPINION

We have audited the financial statements of Thurrock Open Door (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

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OTHER INFORMATION

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report incorporating the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the strategic report.

THURROCK OPEN DOOR
(A company limited by guarantee)

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement set out on page 16, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

We have designed our work to ensure that laws and regulations have been adhered to, and the transactions undertaken by the Charity are properly reflected in the financial statements. We designed procedures which included, but were not limited to:

- Agreeing financial statement disclosures to underlying supporting documentation.
- Enquiring of management as to actual and potential litigation and claims.

We have obtained a detailed understanding of the Charity's internal control systems and we have used the knowledge gained to identify any areas of risk of mis-statement or fraud.

- To address the risk of fraud through management bias and override of controls, we tested journal entries to identify unusual transactions.
- Making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected, and alleged fraud.

We have evaluated the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

THURROCK OPEN DOOR
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We concluded on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We have then designed our audit tests in each area to identify whether in respect of the transactions we have selected for testing the relevant controls have operated as expected.

A further description of our responsibilities is available on the Financial Reporting Council's website at:

<https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>.

This description forms part of our auditor's report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

USE OF OUR REPORT

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Clemence Hoar Cummings, Chartered
Accountants and Registered Auditors, Riverside
House, 1-5 Como Street, Romford, Essex, RM7
7DN



Lee Blunden FCCA CTA
Senior Statutory Auditor

For and on behalf of Clemence Hoar
Cummings, Statutory Auditor

Date: 21 December 2023

THURROCK OPEN DOOR
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**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR
ENDED 31 MARCH 2023
SUMMARY INCOME AND EXPENDITURE ACCOUNT**

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Income					
Donations and Bequests	2	1,747	-	1,747	-
Income from Charitable Activities					
Grants and Contract Income	3	166,767	370,796	537,563	833,531
Other Income	4	9,975	-	9,975	728
Total Income		178,489	370,796	549,285	834,259
Expenditure					
Expenditure on Charitable Activities	6	204,324	448,307	652,631	616,882
Total Expenditure		204,324	448,307	652,631	616,882
Net income / (Expenditure) & Net Movement in Funds		(25,835)	(77,511)	(103,346)	217,377
Transfers between Funds		15,164	(15,164)	-	-
Total Funds brought forward		899,598	297,839	1,197,437	980,060
Total Funds carried forward		888,927	205,164	1,094,091	1,197,437

All incoming resources and resources expended derive from continuing activities.

There were no recognised gains or losses other than those included in the Statement of Financial Activities during the current or previous year.

THURROCK OPEN DOOR
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BALANCE SHEET AS AT 31 MARCH 2023
Company Number 5670567

	Notes	2023	2022
		£	£
Fixed Assets			
Tangible Fixed Assets	9	94,880	100,659
Current Assets			
Debtors	10	43,200	6,370
Cash at Bank and in Hand		995,291	1,138,521
		<u>1,038,491</u>	<u>1,144,891</u>
Liabilities			
Creditors: due within one year	11	<u>39,280</u>	<u>48,113</u>
Net Current Assets		999,211	1,096,778
Net Assets		<u><u>1,094,091</u></u>	<u><u>1,197,437</u></u>
The Funds of the Charity			
Unrestricted funds:			
General	12	491,877	432,503
Designated	12	<u>393,768</u>	<u>467,095</u>
		885,645	899,598
Restricted	12	208,446	297,839
Total Charity Funds		<u><u>1,094,091</u></u>	<u><u>1,197,437</u></u>

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the company.

These financial statements were approved by the Board of Directors and authorised for issue on 21/12/23 and signed in their behalf by:



M Fall (Chair)

The notes on pages 26 to 34 form part of these financial statements.

THURROCK OPEN DOOR
(A company limited by guarantee)

STATEMENT OF CASH FLOWS FOR THE PERIOD ENDING 31 MARCH 2023

	2023 £	2022 £
Cash flows from operating actives:		
Cash generated from operations	(149,923)	158,751
Cash flows from Investing activities:		
Purchase of Tangible Fixed Assets	-	-
Net cash provided by (used in) investing activities	<u>-</u>	<u>-</u>
Cash flows from financing Activities		
Investment Income	6,693	182
Change in Cash & Cash Equivalents in the period	<u>(143,230)</u>	<u>158,933</u>
Increase / Decrease in Cash & Cash Equivalents		
Cash & Cash Equivalents at the start of the period	1,138,521	979,588
Cash & Cash Equivalents at the end of the period	995,291	1,138,521
Increase / (Decrease)	<u>(143,230)</u>	<u>158,933</u>

RECONCILIATION OF NET INCOME/ (EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
Net income/(expenditure) for the reporting period (as per the statement of financial activities)	(103,346)	233,377
Adjustments for:		
Depreciation charges	5,779	7,058
Interest received	(6,693)	(182)
(Increase)/Decrease in debtors	(36,830)	45,163
Increase/(Decrease) in creditors	(8,833)	(126,665)
Net cash provided by / (used In) operating activities	<u>(149,923)</u>	<u>158,751</u>

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting policies

a) Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective January 2015) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2016.

The Charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Incoming resources

Donations and similar incoming resources are included in the year in which they are receivable, which is when the charity becomes entitled to the resource.

Grants receivable are credited to the Statement of Financial Activities (SOFA) in the year to which they relate. Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Interest receivable and other income is included in the SOFA in the year in which it is receivable.

c) Expenditure and allocation of costs

All expenditure is included when it is incurred on an accruals basis. Resources expended include attributable VAT which cannot be recovered.

Costs are allocated between charitable and other expenditure in accordance with the nature of the cost. Where items involve more than one category, they are apportioned between the categories in accordance with the nature of the cost.

d) Fund accounting

Funds held by the charity are either:

Restricted funds - Restricted funds represent grants and donations received which are allocated by the donor for specific purposes.

Designated funds – Designated funds represent funds set aside by the Trustees out of unrestricted funds for specific future purposes or projects.

Unrestricted income funds - Unrestricted funds represent income, which is expendable at the discretion of the Trustees in the furtherance of the objects of the charity.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting policies (continued)

e) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost.

Depreciation is calculated to write off the cost, less their estimated residual value, over their expected useful lives on the following basis:

Freehold Buildings	2%	Straight line
Computer equipment	33%	Straight line
Office equipment	25%	Straight line or over the period of the lease
Fixtures and fittings	25%	Straight line

The Trustees have set an amount of £1,000, being the value below which fixed assets purchased are not capitalised.

f) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

g) Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

h) Operating leases

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

i) Contributions to pension funds

Defined Contribution Scheme

The pension costs charged in the year represent the amount of the contributions payable to the scheme in respect of the accounting period.

j) Transition to FRS 102

Restatement of opening fund balances or reported net income at the date of transition was not required. The transition date was 01 April 2014.

2. Donations & Legacies	Unrestricted Funds £	Total 2023 £	Unrestricted Funds £	Total 2022 £
Individual Donations	801	801		
Corporate Donations	946	946	-	-
	1,747	1,747	-	-

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

3. Income from Charitable Activities - Grants and Contract Income	Unrestricted Funds	Restricted Funds	Total 2023	Unrestricted Funds	Restricted Funds	Total 2022
	£	£	£	£	£	£
Projects						
HASS*	-	127,434	127,434	-	123,870	123,870
Mentoring	-	53,654	53,654	-	124,765	124,765
Social Inclusion Project	-	16,000	16,000	-	4,000	4,000
Young People Looked After	-	68,180	68,180	-	95,706	95,706
Futureversity	-	22,000	22,000	-	40,000	40,000
BBC Children in Need	-	33,200	33,200	-	34,830	34,830
FIF Xtra	-	-	-	-	6,930	6,930
Mental Health Advocacy	-	-	-	-	37,500	37,500
Southend CCG	-	50,328	50,328	-	85,893	85,893
Counselling Interventions	130,874	-	130,874	242,571	-	242,571
Thurrock Council	35,893	-	35,893	36,639	-	36,639
Dad's Factor	-	-	-	827	-	827
	166,767	370,796	537,563	280,037	553,494	833,531

*Housing Advice Support Service

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

	Unrestricted Funds	Restricted Funds	Total 2023	Total 2022
4. Other Income				
Investment Income	6,693	-	6,693	182
Miscellaneous Income	3,282	-	3,282	546
	9,975	-	9,975	728

All 2022 Other Income is Unrestricted Income.

5. Support Costs

The charity identifies and classifies support costs into general support (back office etc) and governance. These costs are then apportioned separately between the key activities undertaken in the year (see Note 5). The basis of apportionment is estimated usage of support function by each activity.

	General Support £	Governance £	Total 2023 £	Total 2022 £
Staff Costs	22,311	-	22,311	23,672
Premises Expenses	1,317	-	1,317	1,387
Communications & IT Costs	7,952	-	7,952	8,445
Legal & Professional Fees	22,531	-	22,531	22,366
Other Costs	6,207	33	6,240	6,285
Audit Fees	-	6,938	6,938	7,781
	60,318	6,971	67,289	69,936

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

6. Expenditure on Charitable Activities	Staff Costs £	Project Related Costs £	Premises Related Costs £	Office & IT Costs £	Legal & Other Costs £	Support Costs £	Total 2023 £	Total 2022 £
Restricted Funds								
HASS*	105,158	3,660	6,441	7,112	1,911	14,287	138,569	111,851
Mentoring	99,556	15,804	1,546	1,996	3,317	14,050	136,269	118,217
Social Inclusion Project	12,821	1,709	2,404	415	777	2,084	20,210	27,928
Young People Looked After	49,638	3,463	2,626	1,812	1,586	6,797	65,923	77,000
BBC Children in Need	24,171	1,686	1,279	883	773	3,310	32,101	28,022
Futureversity	2,189	13,464	-	432	427	1,898	18,410	48,487
FIF Xtra	4,134	-	-	-	-	475	4,609	10,929
Mental Health Advocacy	15,366	53	-	-	55	1,779	17,253	25,662
Southend CCG	10,846	2,215	-	-	-	1,501	14,562	13,029
NEE Interventions	-	-	-	-	-	-	-	239
ECC	-	345	-	-	15	41	401	-
Dad's Factor	-	-	-	-	-	-	-	379
	323,879	42,399	14,296	12,650	8,861	46,222	448,307	461,743
Unrestricted Funds								
Family Support Service	26,453	1,150	-	288	683	3,285	31,859	-
Interventions	123,840	25,942	2,039	1,418	1,444	17,782	172,465	155,139
	150,293	27,092	2,039	1,706	2,127	21,067	204,324	155,139
Total Costs	474,172	69,491	16,335	14,356	10,988	67,289	652,631	616,882

*Housing Advice Support Service

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

7. Net Income for the Year	Total 2023 £	Total 2022 £
This is stated after charging:		
Depreciation	5,779	7,058
Operating Lease	3,390	1,976
Auditors Remuneration	6,938	7,781
	<hr/>	<hr/>
8. Staff Costs	Total 2023 £	Total 2022 £
Salaries and Wages	450,231	414,519
Social Security Costs	33,732	28,120
Pension Costs	12,517	11,413
	<hr/>	<hr/>
	496,480	454,052
	<hr/>	<hr/>
Average Numbers of Employees	23	22
	<hr/>	<hr/>

1 employee had employee benefits in excess of £60,000 (2022: 1).

No trustee received any remuneration or reimbursement of expenses during the year (2022: Nil)

The key management personnel of the charity comprises of the Chief Executive Officer, the Director of Therapeutic Interventions and the Senior Business Support Manager. The total employee benefits of the key management personnel of the charity were £136,704.

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

9. Tangible Fixed Assets	Freehold Property £	Fixtures Fittings & Equipment £	Total £
Cost			
At 1 April 2022	119,474	27,682	147,156
At 31 March 2023	119,474	27,682	147,156
Depreciation			
At 1 April 2022	23,695	22,802	46,497
Charge for the Year	2,389	3,390	5,779
At 31 March 2023	26,084	26,192	52,276
Net Book Value			
At 31 March 2023	93,390	1,490	94,880
At 31 March 2022	95,779	4,880	100,659
10. Debtors		Total 2023 £	Total 2022 £
Trade Debtors		39,307	2,342
Other Debtors & Prepayments		3,893	4,028
		43,200	6,370

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

11. Creditors	Total 2023 £	Total 2022 £
Trade Creditors	1,002	5,234
Sundry Creditors & Accruals	8,458	9,882
Deferred Income	20,830	23,897
Taxation & Social Security	8,990	9,100
	39,280	48,113

Deferred Income comprises:

	At 01 Apr 2022 £	Released £	Deferred £	At 31 Mar 2023 £
Social Inclusion Project	16,000	(16,000)	-	-
Young People Looked After	7,897	(7,897)	2,990	2,990
School counselling			17,840	17,840
	23,897	(23,897)	2,990	20,830

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

12. Movements in Funds	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2023 £
Restricted Funds					
HASS*	62,903	130,716	(138,569)	-	55,050
Mentoring	79,796	53,654	(136,269)	2,819	-
Social Inclusion Project	7,790	16,000	(20,210)	-	3,580
Young People Looked After	18,706	68,180	(65,923)	-	20,963
Futureversity	-	22,000	(18,410)	-	3,590
BBC Children in Need	6,808	33,200	(32,101)	-	7,907
FIF Xtra	14,126	-	(4,609)	(9,517)	-
Mental Health Advocacy	23,101	-	(17,253)	-	5,848
Southend CCG	78,962	50,328	(14,562)	-	114,728
ECC	-	-	(401)	401	-
NEE Interventions	5,647	-	-	(5,647)	-
	297,839	374,078	(448,307)	(11,944)	211,666

*Housing Advice Support Service

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2023 £
Designated Funds					
Counselling Interventions	191,303	130,874	(172,465)	-	149,712
Family Support	25,957	-	(31,859)	5,902	-
Redundancy Reserve	99,176	-	-	-	99,176
Fixed Asset Reserve	100,659	-	(5,779)	-	94,880
IT Replacement Reserve	20,000	-	-	-	20,000
Thurrock Summer Programme	10,000	-	-	-	10,000
Repairs & Maintenance	20,000	-	-	-	20,000
	467,095	130,874	(210,103)	5,902	393,768
General Funds					
General Reserve	432,503	44,333	5,779	6,042	488,657
	1,197,437	549,285	(652,631)	-	1,094,091

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

12. Continued....

Fund transfers have been made in order to clear residual balances on expired projects, or to ensure ongoing restricted funds are not negative, and in order to establish a designated fund for the replacement of IT equipment and software.

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential. Open Door operates a number of services and projects which are as follows:

Housing Advice Support Service (HASS)

Providing information advice, advocacy and support for people regarding housing and welfare benefits in Thurrock. There are three other elements to the service:

Mediation - Providing family mediation where there is a relationship breakdown. The aim of the mediation is to address issues and reach an agreed compromise that will enable the young person to remain in the family home.

Rent Deposit Scheme - Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

The HASS service is funded by a grant from The Big Lottery.

Young People Looked After Advocacy (YPLA)

This service provides advocacy and support for young people who are looked after by Thurrock Council. It includes advocacy, support, mentoring, social activities, assistance with complaints, attendance at reviews and consultation with young people.

This service is funded by a BBC Children in Need grant and Thurrock Council.

Social Inclusion Project (SIP)

The Social Isolation Project works with care leavers to help reduce social isolation and help them develop independent living skills. A weekly group operates alongside some one-to one mentoring for those not ready to join a group. This project is funded by the Police Fire and Crime Commissioner Violence & Vulnerability Community Safety.

Mentoring

Open Door is commissioned by Thurrock Council to deliver a mentoring and coaching programme for young people in Thurrock. Young people are identified who are experiencing difficulties with behaviour, motivation and/or isolation. All mentoring is goal focused and

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

concerned with building young people's resilience, confidence and self-esteem whilst reducing their isolation. This is achieved by matching and supporting trained mentors who work one to one with the young person, to help them develop a plan and work towards achieving their own personal goals..

Dad's Factor

The project supports Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus prevent these children from entering the care system. The project is funded through a Call Off contract with Essex County Council.

Interventions

This service provides a range of one-to-one client focused therapeutic interventions for children, young people and their families. The help provided includes therapeutic Counseling, Cognitive Behavior Therapy, Anger Management, Life Coaching, Play Therapy and Mediation. The service is provided both from our base in Orsett Road Grays and at several schools across Thurrock. This Project is Funded by Thurrock NHS CCG and Southend CCG.

CYP MH Advocacy

Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The project is commissioned until March 2022 after when it became a Call off contract.

Futureversity

Provides motivational activity programmes for young people based on the Futureversity Superpowers model.

Redundancy Reserve

In accordance with the reserves policy on page 14 a reserve has been set up by the charity to meet the potential redundancy costs for existing staff in the event of a close down of the charity.

Thurrock Summer Programme

Open Door Board of Trustees have designated funds to establish and run Summer Programme of Activities for young people based on the Futureversity model.

Fixed Asset (Property) Reserve

The Fixed Asset Reserve represents funds spent on a property for the Interventions Service

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

and is equal to the net book value of that asset on the balance sheet.

IT Replacement Reserve

This reserve is for the ongoing replacement of aging IT equipment and software.

Repairs & Maintenance Reserve

The Repairs & Maintenance Reserve has been set up to fund significant repairs on Open Door's registered office and Interventions Service base at 16B Orsett Road, Grays should they become necessary.

13. Analysis of Net Assets between Funds	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Fixed Assets	94,880	-	94,880	100,659
Current Assets	629,155	409,336	1,038,491	1,144,891
Current Liabilities	(36,290)	(2,990)	(39,280)	(32,113)
	687,745	406,346	1,094,091	1,213,437

14. Share Capital

The charity does not have share capital and is limited by guarantee. In the event of the charity being wound up the maximum amount which each member is liable to contribute is £1.

15. Related Parties

There have been no transactions with related parties in the year (2022: £Nil).

16. Pension Costs

The charity operates a defined contribution pension scheme. Contributions are charged against income as they are paid.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

17. Operating Lease Commitments

Future minimum lease payments due under operating leases:-

	2023	2022
	£	£
Within one year	3,406	2,857
In two to five years	-	-
	<u>3,406</u>	<u>2,857</u>

Operating lease payments represent amounts payable by the charity for additional premises. The lease term is 3 years.