

THURROCK OPEN DOOR

England & Wales · Charity number 1125477

Details

Status Registered

Legal form Charitable company

Company number [05670567](#)

Registered 2008-08-12

Register [View on the Charity Commission register](#)

Contact

Address 16b Orsett Road
Grays
RM17 5DL

Phone 01375390040

Email general@opendoorservices.org

Website www.opendoorthurrock.co.uk

Activities

Objects: TO PROMOTE THE ADVANCEMENT OF EDUCATION BY PROMOTING THE MENTAL, PHYSICAL, SOCIAL AND ECONOMIC WELL-BEING OF YOUNG PEOPLE AND VULNERABLE ADULTS. PROVIDING INFORMATION, ADVICE, ADVOCACY, COUNSELLING AND SUPPORT SERVICES.

Activities: Information and Advice Service for children, young people and vulnerable adults. Counselling, Mentoring, Housing & Benefits Advice, Advocacy for Children & Young People in Care.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Accommodation/housing
- **Who:** Children/young People, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** NATIONAL
- Throughout England

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£441,657	£588,935	-	-
2024-03-31	£558,039	£633,286	£1,018,844	20
2023-03-31	£549,285	£652,631	£1,094,091	23
2022-03-31	£834,259	£616,882	£1,197,437	22
2021-03-31	£699,497	£524,317	£980,060	22

Trustees

Name	Role	Appointed
MARGARET FALL	Chair	
Andrew Douglas Porter		2023-09-04
JOHANNE HAYES		
Jamila Tazeena Daley-Jeffers		2021-08-09
Tony Fish		2017-11-09

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Accounts

THURROCK OPEN DOOR

**DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS**

FOR THE YEAR ENDED 31 MARCH 2025

**Charity number: 1125477
Company number: 5670567**

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REFERENCE AND ADMINISTRATIVE DETAILS

Charity number: 1125477

Company number: 5670567

Directors / Trustees

M Fall – Chair
J Hayes – Vice Chair
T Fish
J Jeffers-Daley
A Porter

Company Secretary: M Fall

Senior Management: M J Kelly – Chief Executive Officer

Registered and Principal Office:

16B Orsett Road, Grays, Essex, RM17 5DL

Auditors:

Clemence Hoar Cummings, Riverside House, 1-5 Como Street, Romford, RM7 7DN

Bankers

The Co-Operative Bank Plc, PO Box 250, Skelmersdale, WN8 6WT
CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
CCLA Investment Management Ltd, 80 Cheapside, London, EC2V 6DZ

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REPORT OF THE TRUSTEES

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2025, which are also prepared to meet the requirements for a directors' report and for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2015.

OUR PURPOSE AND ACTIVITIES

The objects of the charity as set out in the company memorandum of association are:

CHARITABLE OBJECTS

The Charity's objects ("the objects") are to promote the advancement of education by promoting the mental, physical, social and economic wellbeing of young people and vulnerable adults. Providing information, advice, advocacy, counselling and support services.

Mission Statement

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

This is achieved by:

- Providing a range of free help and support services that help people to live healthy, safe and happy lives.
- To make fully accessible the information and support that enable people to make informed decisions.
- To help tackle injustice and inequality by addressing issues which may prevent people from gaining access to opportunities.

Open Door is committed to providing high quality, appropriate and valued services. As an organisation, we recognise the need to constantly develop and be open to learn, from the people we work with, each other and the environments we operate within. We welcome the views of all, both positive and negative, to help develop and improve the organisation and the services we provide.

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CHARITABLE OBJECTIVES (continued)

The values which underpin Open Door are:

- To put our customers' needs first and ensure our delivery is always based on them and not on what is convenient for us.
- Justice, fairness and equality for all.
- Challenge prejudice.
- Valuing and recognising diversity both within the organisation as well as outside.
- Professionalism - how we work with each other as well as outside agencies and clients.
- Respect for service users as well as each other.
- Reliable and responsible - to manage our time effectively.
- Being honest, open and clear with each other and our service users.
- Flexibility - to ensure our service users receive the best possible service and the organisation continues to succeed.
- Being able to challenge each other appropriately.
- To value each other and the contributions we can make.
- Fairness and consistency - following policies and procedures equally across all parts of the organisation.
- Encouraging and supportive - helping each other in order that individuals and services are able to succeed.
- To lead by example.
- To empower our service users and help develop their independence.

Strategic Framework: Promoting Independence

At Open Door, our mission is to support children, young people, vulnerable adults, and families to overcome barriers and realise their full potential. We offer a range of high-impact services designed not only to meet immediate needs but also to empower long-term change.

Central to our approach is a commitment to promoting independence among those we serve.

We understand that while short-term interventions may offer immediate relief, over time they can lead to dependency—especially in under-resourced systems. Both charities and the statutory sectors have, at times, unintentionally fostered long-term reliance by focusing on 'doing for' rather than 'working with' individuals.

This risks reducing autonomy, confidence, and resilience, and ultimately places additional strain on already limited resources.

Open Door takes a different approach. We provide tailored, time-limited, and tapering support that empowers individuals to build their own capacity to face future challenges.

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Our model is rooted in the belief that genuine support equips people with skills, confidence, and social capital—reducing repeat demand and creating sustainable outcomes.

By embedding independence into our service design, we ensure:

- **Better long-term outcomes** for individuals and families.
- **Resource efficiency**, allowing more people to access support as needs are met and individuals transition out of services.
- **Reduced pressure on public services**, as individuals become more resilient and less reliant on ongoing intervention.

This does not mean stepping back prematurely or leaving people unsupported. Instead, it involves delivering planned, person-centred, and staged support that gradually reduces over time—allowing individuals to take increasing control over their own journey, with our guidance and encouragement.

Our independence-focused framework delivers measurable impact, ensures value for money, and aligns with the priorities of funders who seek both accountability and transformational change.

We are proud to offer a model of support that is not only compassionate and person-centred but also financially and socially responsible.

The Role of Volunteers at Open Door

At Open Door, we deeply value the vital contribution that volunteers make to our work. Volunteers are at the heart of our organisation—offering their time, skills, and compassion across a range of roles.

From delivering face-to-face support to service users, assisting with day-to-day operations, to shaping our strategic direction as Trustees, their impact is felt across every level of our charity.

Over the past year, 22 dedicated individuals generously gave their time to support Open Door's mission. We are immensely grateful for their commitment and the difference they make in the lives of those we support.

To ensure the highest standards of care and safeguarding, all volunteers undergo a rigorous recruitment process. This includes an enhanced DBS check and the provision of references prior to starting their role.

Every volunteer receives a comprehensive induction, with mandatory training in Safeguarding, Health & Safety, Confidentiality, and Equality and Diversity. Additional training is provided based on the specific needs and responsibilities of their role.

Volunteers are not just part of our team—they are a cornerstone of our success. Their contribution enables us to reach more people, offer more tailored support, and continue building stronger, more resilient communities.

ACHIEVEMENTS AND PERFORMANCE

Over the past year, Open Door has faced significant challenges, responding to increasing levels of need, there has been limited new or ongoing funding available to address these demands.

The Board of Trustees took the informed decision to operate a deficit budget and utilise some of Open Door's reserves to support running costs.

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Despite these difficulties, Open Door has remained aligned with its mission, delivering services and initiatives tailored to local needs. This year alone, the organisation has supported 3,817 individuals.

As a charitable organisation, Open Door is dedicated to ensuring value for money while acknowledging its broader social impact. For every £1 received, the charity generates savings exceeding £4.90 for society—reflecting a social return ratio of 4:1.

Although Open Door decided previously to discontinue its ISO 9001 accreditation due to escalating costs, it continues to uphold the standards and principles of the certification. The organisation is also planning to consider alternative quality accreditations that could further strengthen our systems and processes.

The charity's key activities and accomplishments over the past year include:

YPLA Overview

Young people in care are among the most vulnerable in society, often having experienced abuse, rejection, and neglect. Studies show that their life outcomes are considerably poorer compared to their peers who have not been in the care system.

The **YPLA** (Young People's Looked After) project is designed for children and young people currently or previously under the care of Thurrock Social Care. It offers free and confidential support to those living in foster care, residential settings, or under a care order. The service also extends assistance to care leavers. Importantly, YPLA operates independently from Social Services.

Expected Outcomes

- Young people feel supported, respected, and heard.
- Improvement in their personal circumstances.
- Greater involvement in decision-making processes, with a better understanding of those decisions.
- Increased confidence and empowerment to voice concerns.
- Improved awareness of their rights and realistic expectations.

Key Outputs

- Number of young people receiving support from the project.
- Number of individual advocacy cases addressed.
- Number of complaints assisted.

Service Components

1. **Advocacy** helps ensure young people who are looked after are listened to and heard. They are encouraged and supported to actively engage in decisions concerning their future and wellbeing. It supports them at meetings such as reviews, school meetings, court appearances, solicitor's appointments etc. The service also assists young people making complaints or passing on suggestions to Social Services.

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2. Mentoring

Trained staff and local community volunteers offer one-to-one support during transitional periods. Mentors assist young people in setting personal goals, developing skills, boosting self-esteem, and celebrating achievements.

3. Independent Visitors

These are trained volunteers who provide impartial support to children in care, especially those with limited or no family contact. They contribute to all aspects of the child's development.

4. Advocacy for Children on Child Protection Plans

Commissioned by Thurrock Council, this aspect of the service supports children recently placed under child protection plans.

Performance Summary

The YPLA project has remained aligned with its objectives, handling 1,071 referrals over the past year and delivering 527 advocacy cases.

The number of young people connected with Independent Visitors is rising, with ongoing recruitment and training of new volunteers.

Currently, the service is staffed by three employees and supported by three volunteers. It is commissioned by Thurrock Council.

Interventions: Therapeutic Support Services

Overview

Interventions is a comprehensive support service offering a diverse range of therapeutic approaches for children, young people, and families. The service draws upon several methodologies, including:

- Counselling
- Life Coaching
- Anger Management
- Solution-Focused Therapy
- Cognitive Behavioural Therapy (CBT)
- Art Therapy
- Play Therapy

Recognising the uniqueness of each individual, the service continuously evolves its interventions, acknowledging that no single method suits everyone.

Staffing and Training

All professionals and volunteers employed are fully qualified. Additionally, the service provides final-year placement opportunities for trainee counsellors completing their required practice hours.

Key Issues Presented

The most frequently encountered concerns this year included:

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- Anxiety
- Loneliness and isolation
- Family-related stress
- Academic challenges
- Eating disorders and self-harm
- Trauma
- Anger
- Sexuality
- Low self-esteem
- Stress
- Relationship difficulties
- Bereavement
- Feelings of rejection
- Bullying
- Body image concerns
- Impact of social media

Often, initial concerns uncovered deeper, interconnected challenges that the individuals were also experiencing.

Service Delivery

This year, Interventions facilitated approximately 3,144 counselling sessions. In addition, weekly counselling services were delivered to six local schools. Remote support was also offered in Southend, funded by NHS ICB.

Remote Services

Originally implemented during the pandemic, remote counselling continues to be a core offering, particularly in Southend. It remains a preferred option for young individuals who face difficulties attending in-person sessions.

Team and Supervision

The service employed four paid staff members and was supported by five volunteers and several sessional workers. In response to rising demand, sessional staff and hours were expanded throughout the year. All personnel—whether permanent, volunteer, or placement—receive consistent support through individual and group supervision.

Funding

The project is commissioned by Mid Essex ICB, Private Donations and School contracts.

Mentoring

Mentoring promotes reflection, confidence-building, and self-esteem, equipping young people to assess their options and make tangible progress in their lives.

Service Delivery and Impact

A total of 216 young people received mentoring support, with overwhelmingly positive feedback reported by both participants and their referrers. The demand for the service continues to surpass available resources, resulting in a waiting list for new referrals.

Initially, sessions were delivered remotely. However, due to commissioner requirements, the service transitioned back to socially distanced, face-to-face mentoring as soon as it was acceptable to the young person and their family. In response to challenges posed by isolation and limited social activity, the mentoring offer was further enhanced with additional weekly contact throughout the year.

Staffing

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The service was delivered by a team comprising:

- 4 paid staff members
- 4 sessional workers

HASS

This service has been funded by a grant from The Big Lottery since September 2017. The service provides help and support for people regarding housing and homelessness including help with welfare benefits, access to accommodation and settling into a new tenancy.

The Service provides support with:

- welfare benefits
- budgeting
- paying bills & debt
- poverty issues
- accessing other support such as food banks
- securing accommodation in the private sector
- housing applications
- setting up a new home
- registering with doctors, schools etc
- helping to maintain a tenancy
- advocacy, mediation and conflict resolution

Rent Deposit Scheme – Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless. With some of the internal changes made by Thurrock Council over the past year, this support has significantly dropped and we expect it to become unavailable in the very near future.

Over the past year 3,516 support sessions were held in addition to this weekly check-ins which took place. The service is delivered both face to face and remotely dependent on the need of the client.

The service has secured new accommodation for 16 people this year. With only on rent deposit administered.

The service employs 4 members of staff.

This service is funded by the National Lottery.

Family Support Service

Supporting Families to Build Resilience and Wellbeing

In the past year, Open Door has continued to respond to the growing and complex needs of families in our community. Increasing financial pressures, emotional strain, and challenges in family life have left many parents and carers feeling overwhelmed, particularly around mental health, managing children's behaviour, and maintaining healthy routines at home.

Recognising these pressures, we launched a dedicated Family Support Service, initially funded through a combination of unrestricted reserves and a grant from Essex Community

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Foundation. This initiative aimed to offer early intervention through mentoring, providing practical and emotional support to families navigating significant challenges.

Two part-time support workers were recruited to deliver the pilot phase, working intensively with families over a twelve-week period. Their role was to support parents in building coping strategies, improving family dynamics, and strengthening overall wellbeing using a mental health-informed approach.

Impact and Outcomes

The response from families has been extremely positive. Key outcomes observed include:

- Improved school attendance among children
- Reduction in anger and hostility within the family environment
- Greater parental confidence in managing challenges
- Improved behaviour and communication among family members

Feedback highlighted how valuable the mentoring support was in helping families feel heard, supported, and equipped to manage daily stresses more effectively. Many parents reported feeling less isolated and more empowered to create positive changes in their homes.

Looking Ahead

The success of this pilot has laid strong foundations for the future. We are now actively exploring external funding opportunities to scale the service, increase capacity, and integrate this approach into our wider offer to families across Thurrock. Our goal is to ensure that accessible, early support is available to families when they need it most—building long-term resilience and promoting mental wellbeing at the heart of family life.

Futureversity

Although no contract to delivery programmes this year were commissioned Open Door did deliver a short summer programme in Thurrock utilising some reserves and funding received from donations.

Future Plans

Looking ahead, Open Door remains committed to continuing its core activities and delivering high-quality support across all services, subject to securing adequate funding for the year ahead.

Our commitment to professionalism and continuous improvement remains strong. We will revisit the Social Value Quality Mark as part of our ongoing efforts to demonstrate transparency, effectiveness, and return on investment to our stakeholders.

In response to growing concerns around cyber security, the Management Committee undertook a comprehensive review of our IT infrastructure. A strategic decision was made to transition to a cloud-based IT system, resulting in the full decommissioning of our physical servers by March 2025. This transition included upgrading and replacing the majority of our IT equipment to ensure compatibility with the new system and enhanced cyber security standards. The project was primarily funded through our designated IT reserves. With these systems now in place, Open Door is positioned to pursue Cyber Security accreditation in the coming year.

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As part of our commitment to growth and sustainability, we will explore opportunities to expand new projects beyond Thurrock, while staying true to our charitable aims and values. We will also actively seek to diversify our income streams and consider new models of service delivery that align with the needs of the communities we serve.

Following the successful delivery of the Futureversity short programme, Open Door plans to deliver a similar, condensed two-week version in Thurrock in 2025, offering valuable opportunities for local young people to engage in positive, skills-based learning experiences.

Finally, the Board of Trustees recognises the importance of strong, diverse governance. In the coming year, we will continue to proactively recruit new trustees to strengthen our leadership and ensure the long-term strategic direction of the charity is informed by a broad range of voices and expertise.

PUBLIC BENEFIT

The Trustees have considered the Charity Commission's requirement in respect of Public Benefit; in their view the Charity meets, in full, the criteria to satisfy the test. The Trustees' Annual Report describes the activities undertaken to further its charitable purposes for the public benefit, together with plans for the future provision of services.

PRINCIPAL FUNDING SOURCES

The National Lottery Community Fund

Essex Community Foundation, *including Ian Spence Fund and Angela Marks Fund.*

Thurrock Council

Mid Essex NHS ICB

FINANCIAL REVIEW

The year was again one of consolidation for the charity. Total reserves, which stood at £1,197,091 on 31 March 2022, have reduced to £871,566 as at 31 March 2025 as a result of planned expenditure exceeding budgeted income over the 3 year period. In the year under review, HASS (Housing Advice Support Service), Mentoring, YPLA (Young People Looked After) and Family Support accounted for £145,692 of the £146,693 deficit on restricted and designated expenditure. At the year end, total restricted and designated funds stood at £184,263 and £352,105 respectively, while unrestricted / general funds stood at £335,198, down from £430,327 at the preceding year end.

As at 31 March 2025 trustees have again made the decision to invest more in certain projects that will be generated by income, in other words to fund these projects from reserves, which will lead to a deficit in the year to 31 March 2026 and a further reduction in reserves. Without this use of reserves these projects will have had to be severely curtailed or even suspended because the strain on public finances is such that it is unlikely that they would be fully funded by statutory partners.

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Whilst this strategy means a reduction in the headroom available to the charity to cope with adversity and shocks to the system, it should be noted that, as at 31 March 2025 the total value of reserves is still equal to almost 18 months' worth of expenditure at 2024-25 levels of activity.

Of the total reserves at 31 March 2025, restricted reserves now stand at £184,263 or 21% of the total.

As always, the board of trustees will monitor and review the ongoing financial situation to ensure the longevity of the organisation and its ability to continue to achieve its charitable aims.

RESERVES POLICY

Thurrock Open Door Management Committee believes that to be an effective charity it must plan to deal with any contingencies or emergencies that may arise.

The Management Committee recognises the need to ensure adequate operational costs are held in reserve to account for contractual obligations to staff, contingencies, risk management and any unanticipated reduction in income.

The management committee has an ambition whereby the unrestricted funds not committed or invested in tangible fixed assets ("the free reserves") held by the charity should be between 3 - 6 months of the resources expended. In terms of the 2024-25 outturn this equates to approximately £147,000 - £294,000 in general funds. However, for current purposes it is more accurate to base this calculation on budgeted levels of activity to account for the planned reduction in reserves. This creates a range of between £139,000 to £278,000 needed to cover cost. The planned deficit for the coming year will bring this ambition closer but the charity will still have in excess of 6 months expenditure in free reserves.

INVESTMENT POWERS AND POLICY

In line with Thurrock Open Door's Board of Trustees' duty to manage the risk the decision was taken to spread the organisation's funds across a number of accounts with different banking institutions, namely CAF, COIF and Co-op Community Bank.

Funds not immediately committed are invested in COIF and CAF accounts in order to gain the maximum amount of interest with the least risk. This situation will be reviewed on a regular basis.

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STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The organisation is a charitable company, limited by guarantee, incorporated on 10 January 2006.

This organisation was previously registered with the Charity Commission as Open Door Thurrock on 18th May 1979, charity number 277663. All assets and activities were transferred to Thurrock Open Door on 15 April 2012 with the previous charity wound up on 16th February 2013.

APPOINTMENT OF TRUSTEES

Thurrock Open Door is governed by a voluntary Board of Trustees / Directors, referred to as Board members.

The Board is made up of local people who are passionate about the aims of Open Door and helping the people we work with.

Board members are recruited from the local area based on their expertise, interest and commitment to the work of Open Door. Those expressing an interest are first interviewed by either the Chief Executive or Chair of the organisation. This ensures they share a genuine interest and commitment to the aims of the organisation and understand the commitment they are undertaking. They will then present themselves to the full Board for consideration. Providing there are no objections the Board may then elect the new person to serve until the next AGM.

The entire Board stands for re-election at the Annual General Meeting where opportunity exists for new members to join the Board and for the election of officers.

All Board members are required to undertake a Disclosure and Barring Service check and meet the HMRC 'Fit & Proper Persons' requirement to hold a directorship.

Other people may be approached by the Board to join them where there is felt to be a deficit in expertise on the Board, for example the role of Treasurer or HR expertise.

A representative position exists on the Board for Thurrock Council. This position is nominated by the represented organisation.

There are a further two positions available on the Board for existing service users.

All Board Members must be committed to Open Door's aims and objects as well as agree to policies and procedures, regarding equal opportunities, confidentiality, child protection and safeguarding. A copy of these are given to each new member at the stage they express an interest in joining the Board.

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Open Door governance is provided by the voluntary Board of Directors / Trustees. The Board meets on a bi-monthly basis and works within the six principles of good governance developed by the Charity Commission. It employs a Chief Executive who is responsible for the day to day operation, management of staff and resources of the organisation and developing and implementing the strategic direction in partnership with the Board.

Board members are invited to attend the organisation's annual planning day. They are also offered and encouraged to attend a number of other relevant training events.

No formal training was accessed by Board members this year through Open Door, although a number of informal training sessions have been attended through the local CVS and within other roles they occupy.

All members of the Board give their time voluntarily and receive no benefits from the Charity.

RISK MANAGEMENT

The Board of Trustees are aware of the risks that the charity faces, particularly those related to the operations and finances of the charity, and try to mitigate these where possible. A comprehensive risk register is in place for the organisation which is reviewed and updated on a regular basis. The charity aims to adopt a responsive approach ensuring that the services provided remain the most appropriate to people's needs. The charity is keen to avoid over reliance on any single source of funding and therefore tries to diversify its funding income where possible.

Open Door holds a comprehensive HR support contract with Citation Plc which provides professional legal advice regarding personnel issues including any legal costs that may be incurred due to employment tribunals. Open Door also receives professional guidance and support regarding Health & Safety compliance through Citation Plc.

Open Door has in place Public Liability, Employer Liability and Professional Liability Insurances which are reviewed annually.

STATEMENT OF DIRECTOR AND TRUSTEE RESPONSIBILITIES

The trustees (who are also directors of Thurrock Open Door for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year. In preparing these financial statements, the trustees are required to:

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- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue on that basis.

The Directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies-Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT OF DISCLOSURE TO AUDITOR

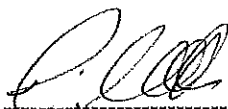
So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

AUDITORS

Clemence Hoare Cummings were appointed as the charity's auditors for the financial year commencing 1st April 2024 and a resolution to re-appoint them as auditors will be proposed at the forthcoming annual general meeting.

This report has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities (issued in March 2005) and taking advantage of the small companies' exemption of Section 415A of the Companies Act 2006.

This report was approved by the Board of Trustees on 17th October 2025 and signed on its behalf by:



M Fall (Chairperson)

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THURROCK OPEN DOOR

OPINION

We have audited the financial statements of Thurrock Open Door (the 'charitable company') for the year ended 31st March 2025 which comprise the Statement of Financial Activities (including income & expenditure account), the Balance Sheet and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31st March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS OF OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

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OTHER INFORMATION

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PERSCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

THURROCK OPEN DOOR
(A company limited by guarantee)

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement set out on page 13, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

AUDITORS RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud, the audit engagement team:

- enquired with management about any known or suspected instance of non-compliance with laws and regulations, accidents in the workplace and fraud;
- reviewed financial statement disclosures and agreed through to supporting documentation to assess compliance with applicable laws and regulations;
- audited the risk of override of controls, including through testing journals entries and other adjustments for appropriateness and evaluating the business rationale of significant transactions outside the normal course of business; and
- reviewed and challenged key accounting policies and estimates made by management.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

THURROCK OPEN DOOR
(A company limited by guarantee)

A further description of our responsibilities is available on the FRC's website at:

<https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for>.

This description forms part of our auditor's report.

USE OF REPORT

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Lee Blunden FCCA CTA (Senior Statutory Auditor)
For and on behalf of Clemence Hoar Cummings
Chartered Accountants and Statutory Auditor
Riverside House
1-5 Como Street
Romford
Essex
RM7 7DN

Date: ...17 October 2025...

THURROCK OPEN DOOR
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR
ENDED 31 MARCH 2025
SUMMARY INCOME AND EXPENDITURE ACCOUNT**

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
Income					
Donations and Bequests	2	1,194	-	1,194	1,591
Income from Charitable Activities					
Grants and Contract Income	3	190,064	231,953	422,017	538,174
Investment Income		18,446	-	18,446	17,274
Other Income	4	-	-	-	1,000
Total Income		209,704	231,953	441,657	558,039
Expenditure					
Expenditure on Charitable Activities	6	193,107	395,828	588,935	633,286
Total Expenditure		193,107	395,828	588,935	633,286
Net income / (Expenditure) & Net Movement in Funds		16,597	(163,875)	(147,278)	(75,247)
Transfers between Funds		(120,654)	120,654	-	-
Total Funds brought forward		791,360	227,484	1,018,844	1,094,091
Total Funds carried forward		687,303	184,263	871,566	1,018,844

All incoming resources and resources expended derive from continuing activities.

There were no recognised gains or losses other than those included in the Statement of Financial Activities during the current or previous year.

THURROCK OPEN DOOR
(A company limited by guarantee)

BALANCE SHEET AS AT 31 MARCH 2025
Company Number 5670567

	Notes	2025 £	£	2024 £	£
Fixed Assets					
Tangible Fixed Assets	9		97,510		91,001
Current Assets					
Debtors	10	4,110		8,010	
Cash at Bank and in Hand		<u>818,183</u>		<u>943,752</u>	
		822,293		951,762	
Liabilities					
Creditors: due within one year	11	<u>48,237</u>		<u>23,919</u>	
Net Current Assets			774,056		927,843
Net Assets			<u>871,566</u>		<u>1,018,844</u>
The Funds of the Charity					
Unrestricted funds:					
General	12	335,198		430,327	
Designated	12	<u>352,105</u>		<u>361,033</u>	
			687,303		791,360
Restricted	12		184,263		227,484
Total Charity Funds			<u>871,566</u>		<u>1,018,844</u>

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the company.

These financial statements were approved by the Board of Directors and authorised for issue on ~~16~~ October 2025 and signed in their behalf by:

17



M Fall (Chair)

The notes on pages 23 to 34 form part of these financial statements.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

1. Accounting policies

a) Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective January 2015) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2016.

The Charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Incoming resources

Donations and similar incoming resources are included in the year in which they are receivable, which is when the charity becomes entitled to the resource.

Grants receivable are credited to the Statement of Financial Activities (SOFA) in the year to which they relate. Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Interest receivable and other income is included in the SOFA in the year in which it is receivable.

c) Expenditure and allocation of costs

All expenditure is included when it is incurred on an accruals basis. Resources expended include attributable VAT which cannot be recovered.

Costs are allocated between charitable and other expenditure in accordance with the nature of the cost. Where items involve more than one category, they are apportioned between the categories in accordance with the nature of the cost.

d) Fund accounting

Funds held by the charity are either:

Restricted funds - Restricted funds represent grants and donations received which are allocated by the donor for specific purposes.

Designated funds – Designated funds represent funds set aside by the Trustees out of unrestricted funds for specific future purposes or projects.

Unrestricted income funds - Unrestricted funds represent income, which is expendable at the discretion of the Trustees in the furtherance of the objects of the charity.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

1. Accounting policies (continued)

e) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost.

Depreciation is calculated to write off the cost, less their estimated residual value, over their expected useful lives on the following basis:

Freehold Buildings	2%	Straight line
Computer equipment	33%	Straight line
Office equipment	25%	Straight line or over the period of the lease
Fixtures and fittings	25%	Straight line

The Trustees have set an amount of £1,000, being the value below which fixed assets purchased are not capitalised.

f) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

g) Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

h) Operating leases

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

i) Contributions to pension funds

Defined Contribution Scheme

The pension costs charged in the year represent the amount of the contributions payable to the scheme in respect of the accounting period.

j) Transition to FRS 102

Restatement of opening fund balances or reported net income at the date of transition was not required. The transition date was 01 April 2014.

2. Donations & Legacies	Unrestricted Funds £	Total 2025 £	Unrestricted Funds £	Total 2024 £
Individual Donations	1,194	1,194	1,591	1,591
	<u>1,194</u>	<u>1,194</u>	<u>1,591</u>	<u>1,591</u>

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

3. Income from Charitable Activities - Grants and Contract Income	Unrestricted Funds	Restricted Funds	Total 2025	Unrestricted Funds	Restricted Funds	Total 2024
	£	£	£	£	£	£
Projects						
HASS*	-	32,454	32,454	-	131,093	131,093
Mentoring	-	83,675	83,675	-	58,168	58,168
Social Inclusion Project	-	2,000	2,000	-	18,000	18,000
Young People Looked After	-	83,734	83,734	-	73,098	73,098
Futureversity	-	-	-	-	7,000	7,000
BBC Children in Need	-	-	-	-	15,351	15,351
FIF Xtra	-	-	-	-	-	-
Mental Health Advocacy	-	-	-	-	-	-
Southend CCG	-	25,590	25,590	-	-	-
Counselling Interventions	157,760	-	157,760	138,808	51,180	189,988
Thurrock Council	32,304	-	32,304	45,476	-	45,476
Youth Hub	-	4,500	4,500	-	-	-
	190,064	231,953	422,017	184,284	353,890	538,174

*Housing Advice Support Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
4. Other Income				
Miscellaneous Income	-	-	-	1,000
	-	-	-	1,000

All 2024 Other Income is Unrestricted Income.

5. Support Costs

The charity identifies and classifies support costs into general support (back office etc) and governance. These costs are then apportioned separately between the key activities undertaken in the year (see Note 6). The basis of apportionment is estimated usage of support function by each activity.

	General Support £	Governance £	Total 2025 £	Total 2024 £
Staff Costs	24,772	-	24,772	24,288
Premises Expenses	-	-	-	714
Communications & IT Costs	13,217	-	13,217	7,437
Legal & Professional Fees	25,424	-	25,424	24,528
Other Costs	4,220	1,806	6,026	6,831
Audit Fees	-	9,624	9,624	7,412
	67,633	11,430	79,063	71,210

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

6. Expenditure on Charitable Activities	Staff Costs £	Project Related Costs £	Premises Related Costs £	Office & IT Costs £	Legal & Other Costs £	Support Costs £	Total 2025 £	Total 2024 £
Restricted Funds								
HASS*	105,513	60	5,674	5,648	2,829	412	120,136	133,268
Mentoring	101,324	9,959	-	909	698	17,505	130,395	118,824
Social Inclusion Project	1,228	86	1,119	190	15	217	2,855	25,775
Young People Looked After	90,906	4,765	5,775	2,826	1,745	16,440	122,457	75,241
BBC Children in Need	-	-	-	-	-	-	-	45,214
Futureversity	-	1,336	84	-	-	18,565	19,985	8,949
FIF Xtra	-	-	-	-	-	-	-	625
Southend CCG	-	-	-	-	-	-	-	17,608
	298,971	16,206	12,652	9,573	5,287	53,139	395,828	425,504
Unrestricted Funds								
Family Support Service	20,448	750	-	479	494	3,438	25,609	34,719
Counselling Interventions	110,396	30,631	1,646	935	1,404	22,486	167,498	173,063
	130,844	31,381	1,646	1,414	1,898	25,924	193,107	207,782
Total Costs	429,815	47,587	14,298	10,987	7,185	79,063	588,935	633,286

*Housing Advice Support Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

	Total 2025 £	Total 2024 £
7. Net Income for the Year		
This is stated after charging:		
Depreciation	3,198	3,897
Operating Lease	9,894	9,422
Auditors Remuneration	10,320	7,412
8. Staff Costs		
	Total 2025 £	Total 2024 £
Salaries and Wages	410,400	440,533
Social Security Costs	31,138	31,177
Pension Costs	13,048	13,480
	454,586	485,190
Average Numbers of Employees	18	20

1 employee had employee benefits in excess of £60,000 (2024: 1).

No trustee received any remuneration or reimbursement of expenses during the year (2024: Nil)

The key management personnel of the charity comprises the Chief Executive Officer, the Director of Therapeutic Interventions and the Senior Business Support Manager. The total employee benefits of the key management personnel of the charity were £182,553. (2024: £178,176).

The charity operates a defined contribution pension scheme. Contributions are charged as they are paid.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

9. Tangible Fixed Assets	Freehold Property £	Fixtures Fittings & Equipment £	Total £
Cost			
At 1 April 2024	119,474	27,682	147,156
Additions	-	9,707	9,707
At 31 March 2025	<u>119,474</u>	<u>37,389</u>	<u>156,863</u>
Depreciation			
At 1 April 2024	28,473	27,682	56,155
Charge for the Year	2,389	809	3,198
At 31 March 2025	<u>30,862</u>	<u>28,491</u>	<u>59,353</u>
Net Book Value			
At 31 March 2025	<u>88,612</u>	<u>8,898</u>	<u>97,510</u>
At 31 March 2024	<u>91,001</u>	<u>-</u>	<u>91,001</u>
10. Debtors		Total 2025 £	Total 2024 £
Trade Debtors		4,110	4,545
Other Debtors & Prepayments		-	3,465
		<u>4,110</u>	<u>8,010</u>

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

	Total 2025 £	Total 2024 £
11. Creditors		
Trade Creditors	1,425	4,706
Sundry Creditors & Accruals	8,434	9,784
Deferred Income	32,454	-
Taxation & Social Security	5,924	9,429
	<u>48,237</u>	<u>23,919</u>

Deferred Income
comprises:

	At 01 Apr 2024 £	Released £	Deferred £	At 31 Mar 2025 £
Housing Advice Support Service	-	-	32,454	32,454
	<u>-</u>	<u>-</u>	<u>32,454</u>	<u>32,454</u>

	Balance at 31 March 2024 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2025 £
12. Movements in Funds					
Restricted Funds					
HASS*	52,875	32,454	(138,289)	52,960	-
Mentoring	-	83,675	(130,395)	46,720	-
Social Inclusion Project	-	2,000	(3,071)	1,071	-
Young People Looked After	18,820	83,734	(122,457)	19,903	-
Futureversity	1,641	-	(1,616)		25
Youth Hub		4,500	-		4,500
Mental Health Advocacy	5,848	-	-		5,848
Southend CCG	148,300	25,590	-		173,890
	<u>227,484</u>	<u>231,953</u>	<u>(395,828)</u>	<u>120,654</u>	<u>184,263</u>

*Housing Advice Support Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

12. Continued....

	Balance at 31 March 2024	Income	Expenditure	Transfers between Funds	Balance at 31 March 2025
	£	£	£	£	£
Designated Funds					
Counselling Interventions	116,977	158,570	(167,498)		108,049
Family Support	-	-	(25,609)	25,609	-
Redundancy Reserve	99,176	-	-	-	99,176
Fixed Asset Reserve	94,880	-	-	-	94,880
IT Replacement Reserve	20,000	-	-	-	20,000
Thurrock Summer Programme	10,000	-	-	-	10,000
Repairs & Maintenance	20,000	-	-	-	20,000
	361,033	158,570	(193,107)	25,609	352,105
General Funds					
General Reserve	430,327	51,134	-	(146,263)	335,198
	1,018,844	441,657	(588,935)	-	871,566

Fund transfers have been made in order to clear residual balances on expired projects, or to ensure ongoing restricted funds are not negative, and in order to establish a designated fund for the replacement of IT equipment and software.

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential. Open Door operates a number of services and projects which are as follows:

Housing Advice Support Service (HASS)

Providing information advice, advocacy and support for people regarding housing and welfare benefits in Thurrock. There are three other elements to the service:

Mediation - Providing family mediation where there is a relationship breakdown. The aim of the mediation is to address issues and reach an agreed compromise that will enable the young person to remain in the family home.

Rent Deposit Scheme - Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

Private Let sector for local people who would otherwise be homeless.

The HASS service is funded by a grant from The Big Lottery.

Young People Looked After Advocacy (YPLA)

This service provides advocacy and support for young people who are looked after by Thurrock Council. It includes advocacy, support, mentoring, social activities, assistance with complaints, attendance at reviews and consultation with young people.

This service is commissioned by Thurrock Council.

Mentoring

Open Door is commissioned by Thurrock Council to deliver a mentoring and coaching programme for young people in Thurrock. Young people are identified who are experiencing difficulties with behaviour, motivation and/or isolation. All mentoring is goal focused and concerned with building young people's resilience, confidence and self-esteem whilst reducing their isolation. This is achieved by matching and supporting trained mentors who work one to one with the young person, to help them develop a plan and work towards achieving their own personal goals..

Interventions

This service provides a range of one-to-one client focused therapeutic interventions for children, young people and their families. The help provided includes therapeutic Counseling, Cognitive Behavior Therapy, Anger Management, Life Coaching, Play Therapy and Mediation. The service is provided both from our base in Orsett Road Grays and at several schools across Thurrock. This Project is primarily Funded by Thurrock NHS ICB and schools contracts.

During the year, the Southend CCG project was integrated into the Interventions service following a restructure within the NHS. This change reflects the consolidation of service delivery and funding streams, with operational responsibility and associated activities now managed under the Interventions department. The integration ensures continuity of therapeutic support for beneficiaries previously served under the Southend CCG project, with no disruption to service provision.

Futureversity

Provides motivational activity programmes for young people based on the Futureversity Superpowers model.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

Redundancy Reserve

In accordance with the reserves policy on page 14 a reserve has been set up by the charity to meet the potential redundancy costs for existing staff in the event of a close down of the charity.

Thurrock Summer Programme

Open Door Board of Trustees have designated funds to establish and run Summer Programme of Activities for young people based on the Futureversity model.

Fixed Asset (Property) Reserve

The Fixed Asset Reserve represents funds spent on a property for the Interventions Service and is equal to the net book value of that asset on the balance sheet.

IT Replacement Reserve

This reserve is for the ongoing replacement of aging IT equipment and software.

Repairs & Maintenance Reserve

The Repairs & Maintenance Reserve has been set up to fund significant repairs on Open Door's registered office and Interventions Service base at 16B Orsett Road, Grays should they become necessary.

13. Analysis of Net Assets between Funds	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
Fixed Assets	97,510	-	97,510	91,001
Current Assets	741,087	81,206	822,293	724,278
Current Liabilities	(15,783)	(32,454)	(48,237)	(23,919)
	822,814	48,752	871,566	791,360

14. Share Capital

The charity does not have a share capital and is limited by guarantee. In the event of the charity being wound up the maximum amount which each member is liable to contribute is £1.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

15. Related Parties

There have been no transactions with related parties in the year (2024: £Nil).

16. Operating Lease Commitments

Future minimum lease payments due under operating leases:-

	2025	2024
	£	£
Within one year	833	801
	<u>833</u>	<u>801</u>

Operating lease payments represent amounts payable by the charity for additional premises. The lease term is on a rolling contract basis with a minimum 14-day notice period.

THURROCK OPEN DOOR

England & Wales - Charity number 1125477

Accounts

THURROCK OPEN DOOR

**DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS**

FOR THE YEAR ENDED 31 MARCH 2024

**Charity number: 1125477
Company number: 5670567**

THURROCK OPEN DOOR
(A company limited by guarantee)

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THURROCK OPEN DOOR
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS

Charity number: 1125477

Company number: 5670567

Directors / Trustees

M Fall – Chair
J Hayes— Vice Chair
T Fish
J Jeffers-Daley
A Porter (appointed 04/09/2023)

Company Secretary: M Fall

Senior Management: M J Kelly – Chief Executive Officer

Registered and Principal Office:

16B Orsett Road, Grays, Essex, RM17 5DL

Auditors:

Clemence Hoar Cummings, Riverside House, 1-5 Como Street, Romford, RM7 7DN

Bankers

The Co-Operative Bank Plc, PO Box 250, Skelmersdale, WN8 6WT
CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
CCLA Investment Management Ltd, 80 Cheapside, London, EC2V 6DZ

THURROCK OPEN DOOR
(A company limited by guarantee)

REPORT OF THE TRUSTEES

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2024, which are also prepared to meet the requirements for a directors' report and for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2019.

OUR PURPOSE AND ACTIVITIES

The objects of the charity as set out in the company memorandum of association are:

CHARITABLE OBJECTS

The Charity's objects ("the objects") are to promote the advancement of education by promoting the mental, physical, social and economic wellbeing of young people and vulnerable adults. Providing information, advice, advocacy, counselling and support services.

Mission Statement

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

This is achieved by:

- Providing a range of free help and support services that help people to live healthy, safe and happy lives.
- To make fully accessible the information and support that enable people to make informed decisions.
- To help tackle injustice and inequality by addressing issues which may prevent people from gaining access to opportunities.

Open Door is committed to providing high quality, appropriate and valued services. As an organisation, we recognise the need to constantly develop and be open to learn, from the people we work with, each other and the environments we operate within. We welcome the views of all, both positive and negative, to help develop and improve the organisation and the services we provide.

THURROCK OPEN DOOR
(A company limited by guarantee)

CHARITABLE OBJECTIVES (continued)

The values which underpin Open Door are:

- To put our customers' needs first and ensure our delivery is always based on them and not on what is convenient for us.
- Justice, fairness and equality for all.
- Challenge prejudice.
- Valuing and recognising diversity both within the organisation as well as outside.
- Professionalism - how we work with each other as well as outside agencies and clients.
- Respect for service users as well as each other.
- Reliable and responsible - to manage our time effectively.
- Being honest, open and clear with each other and our service users.
- Flexibility - to ensure our service users receive the best possible service and the organisation continues to succeed.
- Being able to challenge each other appropriately.
- To value each other and the contributions we can make.
- Fairness and consistency - following policies and procedures equally across all parts of the organisation.
- Encouraging and supportive - helping each other in order that individuals and services are able to succeed.
- To lead by example.
- To empower our service users and help develop their independence.

STRATEGIC FRAMEWORK: INDEPENDENCE

Open Door works with children, young people, vulnerable adults and families to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

Open Door provides a number of services to achieve this aim but operates them with a commitment to service users developing independence.

Open Door provides a range of needed and valued services that help people. It is committed to providing these in ways which encourage and build service users' skills and social capital.

There is however a fine line between helping people and doing for them. In the past there has been a tendency for many charities and the state to create dependency from service users on our help. Whilst this has helped address immediate problems it has also developed as an over reliance on ever reducing resources and often been detrimental to the long-term well-being of those accessing help.

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As an organisation Open Door believes that through allowing people to become dependent on our help and support we ultimately disempower them, taking away their control over situations and their ability to make decisions for themselves. This can have a negative impact on self-esteem, on confidence and it increases vulnerability.

By supporting people to make informed decisions, providing tailored and tapering support we can help our service users to build their skills and social capital for the future. This means that many of our interventions are time limited with a tapering of the service as we prepare the individual to move forward with new skills and resources that enable them to address recurrent and future issues with less intervention.

This is not only in the best interests of our service users but is also resource responsible. Allowing many more people to receive help, as resources become available to others.

THE ROLE AND CONTRIBUTION OF VOLUNTEERS

Open Door recognises the essential role volunteers play within the organisation. They contribute across the organisation delivering face to face support to our service users, providing general organisation support and providing governance in the role of Trustees. During the course of this year 25 people gave their time freely to the work of the organisation. All volunteers are required to pass an enhanced DBS check and provide three references before taking on the role.

Volunteers receive a full induction and training which includes Safeguarding, Health & Safety, Confidentiality, Equality and Diversity. Further training is based on individual role requirement.

ACHIEVEMENTS AND PERFORMANCE

The past year has been challenging with Open Door responding to many needs that were first identified during the Covid Pandemic with little new or continued funding available to meet these.

Open Door has provided services and projects in direct response to local need in line with its objectives, helping 4,176 people during this year. Open Door has also continued to deliver the very successful Family Support Service funded from Open Door reserves.

As a Charitable organisation we have a commitment to providing value for money and recognising our social value. Which includes a commitment to reducing our impact on the environment, sustainable use of resources, encouraging local employment and helping reduce demand on statutory services, such as health.

Open Door has a continued commitment to quality but has ceased the accreditation to ISO 9001 due to increasing costs. Whilst no longer seeking accreditation the organisation remains committed to the principles and systems of the ISO9001 standard. It is anticipated Open Door will explore other quality accreditations which will enhance the organisation's systems and processes.

The main activities and achievements undertaken by the charity during the year were:

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YPLA

Young people in care are amongst the most vulnerable groups in society. They may have been subjected to abuse, rejection and/or neglect. Research shows that their life chances are significantly lower than those of their peers who have not experienced the care system.

YPLA is a project for young people who are or have been looked after by Thurrock Social Care. The project offers free, confidential help and advice to children and young people who either live in foster homes, residential homes or are on a care order. The service also helps those who have recently left the care system. The project is independent of Social Services.

Expected Outcomes

- Young people will feel supported, listened to and respected.
- Young people feel part of the decision making process and understand the decisions taken.
- Young people are more confident and feel more able to raise their concerns.
- More aware of their rights and are able to manage their expectations.
- Improve their personal situation.

Outputs

- Number of young people being supported by the project.
- Number of individual advocacy issues addressed.
- Number of assisted complaints made.

The service has five elements:

Advocacy helps ensure young people who are looked after are listened to and heard. They are encouraged and supported to actively engage in decisions concerning their future and wellbeing. It supports them at meetings such as reviews, school meetings, court appearances, solicitor's appointments etc. The service also assists young people making complaints or passing on suggestions to Social Services.

Mentoring involves trained staff and volunteers from the local community working one to one with children in care and care leavers at times of transition. Mentors support young people to identify and work towards their personal goals, develop new skills, build confidence and recognise and celebrate their achievements.

Independent Visitors are trained volunteers who offer support to children whilst they are in care. They offer independent support to children in care who have little or no contact with their immediate family and support all areas of the child's developmental need.

Children in Care Council originally set up by the local authority to consult with young people around policy and strategy, together with gaining valuable feedback about Thurrock Council services. It was transferred to Open Door in 2013 as a response to the identified need for it to become independent from the local authority. The CICC membership continually changes with approximately 15 young people who regularly meet, they have developed their own support literature, attended training and have been involved in a number of consultations with council officers and elected members. They meet on a monthly basis as well as run a number of activities through the year.

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Unfortunately despite a loyal and active membership Thurrock Council took the decision to transfer the project in house and this project ceased being operated as independent group by Open Door on 30th August 2023.

Advocacy for Children subject to Child Protection Plans

The service supports children and young people who have recently been placed on child protection plans by Thurrock Social Care.

The YPLA has continued to meet its objectives with 1,192 referrals during the year advocacy cases during the year.

The number of young people working with Independent Visitors has increased this year to 21. This equates to around 6% of Thurrock looked after children which is more than double the National average.

The service employs 3 members of staff with 4 volunteers. The service receives some funding from Thurrock Council with the majority funded by Charitable Trusts, particularly: BBC Children In Need.

Interventions

Interventions is a service providing therapeutic support for young people, children and families, utilising a number of tools including:

- | | |
|-------------------------------|-----------------------------|
| • Counselling | • Life Coaching |
| • Anger Management | • Solution Focussed Therapy |
| • Cognitive Behaviour Therapy | • Therapy through art |
| • Play Therapy | |

The service is continually developing its range of therapeutic interventions, recognising that no one technique is suitable for all service users.

The service only employs professionally qualified staff and volunteers as well as providing 'final term placements for counsellors completing their practice hours' requirement.

The predominant presenting issues this year were:

- | | |
|----------------------------------|-------------------------|
| • Anxiety | • Low self esteem |
| • Loneliness/ Isolation | • Stress |
| • Family stresses | • Bereavement |
| • Relationships | • School & Study issues |
| • Eating disorders and self-harm | • Rejection |
| • Trauma | • Anger |
| • Bullying | • Body image |
| • Sexuality | • Social media |

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Whilst these were the initial presenting issues often they were often followed by other equally important problems the service user was experiencing.

This year Interventions has delivered 3,442 counselling sessions. In addition to this the service has been providing weekly counselling sessions for 14 local schools and remote delivery in Southend which was funded by the NHS CCGs.

Remote Counselling, originally introduced at the start of the Pandemic in the previous years and has remained a part of our service offering and continues to be the service of choice provided in Southend. This will remain as an alternative for those young people who find attend physical sessions difficult.

During the year the service has employed 4 paid members of staff and the services of 4 volunteers with further supported sessional workers. With the increased demands we increased sessional workers and hours available during the year. All staff, volunteers and placements are fully supported with both individual and group therapeutic supervision.

This service was fortunate to receive funding from BBC Children In Need, and Thurrock CCG, Southend & Mid Essex CCG (now the ICB).

Mentoring Thurrock

Thurrock Mentoring and Coaching project is commissioned by Thurrock Council. Young people are referred through Social Care. The contract for the service now requires mentoring to only be delivered by trained paid staff and volunteers are no longer able to support this contract. Mentors meet on a regular basis with young people. Mentoring is an outcome focussed way of helping young people. It helps them identify their goals and ambitions and works with them to develop realistic plans to achieve these. It offers the continued encouragement to develop new skills, challenge existing assumptions and attitudes, to celebrate success and to address any personal barriers that may be stopping them from succeeding. Mentoring and coaching provides the opportunity for young people to think about their options, progress and succeed, building confidence and self-esteem along the way.

Mentoring was provided for over 200 young people with very positive feedback from both young people and referrers about the positive changes young people have experienced. Referrals far exceed capacity resulting in a waiting list. Initially remote mentoring was provided but due to additional pressures from commissioners the service was required to return to socially distanced face to face contact as soon as the young person and their family would allow. Due to isolation and limited activity the mentoring was enhanced with additional weekly contact throughout the year.

The service employed 4 members of paid staff and 4 sessional workers.

HASS

This service has been funded by a grant from The Big Lottery since September 2017. The service provides help and support for people regarding housing and homelessness including help with welfare benefits, access to accommodation and settling into a new tenancy.

The Service provides support with:

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- welfare benefits
- budgeting
- paying bills & debt
- poverty issues
- accessing other support such as food banks
- securing accommodation in the private sector
- housing applications
- setting up a new home
- registering with doctors, schools etc
- helping to maintain a tenancy
- advocacy, mediation and conflict resolution

Rent Deposit Scheme – Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

Over the past year 4,004 support sessions were held in addition to this weekly check-in sessions took place. The service supported 1,855 people and secured accommodation for 56 people.

The service employed 4 members of staff.

This service is funded by the National Lottery.

SIP – Social Isolation Project

Social isolation amongst young people is increasingly recognised as contributing to mental health issues and is often a significant factor in radicalisation and gang recruitment.

The SIP project aims to reduce the social isolation of care leavers and help them develop independent living skills. Open Door has recognised for some time that a number of young people who have left care, experience significant social isolation and often lack the independent living skills to thrive. For a number this will be due to them having been placed outside of Thurrock, only to return years later with no established networks, friends or support in place.

National research demonstrates that looked after young people often experience long term difficulties that can have a negative impact on their life accomplishments. Without the necessary skills to maintain their accommodation and care for themselves they are more likely to become Homeless, suffer poor health and become isolated. This project aims help care leavers- reduce isolation, build confidence, develop new skills and establish independence.

The project has worked with a cohort of 20 care leavers teaching them new independent living skills, engaging in social activities and informal education. The group had been well attended with young people becoming involved in local volunteering opportunities and establishing new networks. New skills have been developed including cooking and budgeting outcomes have been recorded utilising the Outcome Star which has demonstrated a very positive impact.

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This project is funded by a grant from the Police Fire & Commissioner Violence & Vulnerability Fund (VU). The project involved three part time staff and four volunteers.

This project is now unfunded and is being operated at a reduced level from Open Door reserves while alternative funding is being sought.

Family Support Service (FSS)

During the Covid 19 pandemic Open Door recognised the significant need for support a number of families were expressing. Many of these needs were in addition to anxieties over health and Covid 19. Open Door was fortunate to have received additional funding from Essex Community Foundation to provide this extra support during the pandemic.

Many families Open Door has contact with are still experiencing significant difficulties some of which can be linked to the ongoing cost of living crisis. However for a number the ongoing stresses on families has led to issues regarding family mental health, managing children's behaviours and routines and increased family stresses.

Open Door Board of Trustees agreed to utilise some of the unrestricted reserves to support an 18 month pilot project. The project uses mentoring techniques to help the families build resilience and develop new coping skills based on a mental health wellbeing model.

The project initially employed two part time workers to work alongside families for a twelve week period. The feedback from families receiving this support has been very positive and we have witnessed many additional benefits such as increased school attendance from their children. Reduction in hostility and anger responses to situations. Greater confidence of families to face situations and improved behaviours and behaviour management techniques.

This project has supported 11 families over the past 12 months

It is planned to seek external funding to embed this project in the organisation offering and increase capacity over the coming year.

Thurrock Summer Programme

This is the first year Open Door has delivered a Summer Program for Thurrock young people. Originally it was intended we should use £10K of unrestricted reserves to trial this programme however we were fortunate to receive additional funds of £7K from Essex Community Foundation to trial the project.

Over 3 weeks in August Open Door delivered an exciting programme of activities including: Climbing, Go karting, Make up Masterclass, Animal Workshops, Gaming, Jumpers for Goalposts and a day of activities at Mersea Youth Camp. The programme was over subscribed and many of the activities were repeated to enable more to take part. It was really well received with over 289 young people attending. Feedback from young people and parents was very positive with many asking if we would be doing something similar next year. A significant number of the young people attending had not previously been involved with Open Door.

It is planned to deliver a similar programme in 2024, applying lessons learned from this year's programme.

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FUTURE PLANS

Thurrock Open Door plans to continue the activities as outlined above in the forthcoming year, subject to satisfactory funding arrangements.

Open Door will maintain its commitment to high standards and professionalism. We will continue to work within the ISO9001 standard although this will no longer be accredited. The Social Value Quality Mark will be revisited to ensure the organisation continues to provide the best return on investment. Open Door will investigate alternative appropriate quality standards for future development. Open Door will seek to increase IT security and gain Cyber Essentials accreditation.

Opportunities to establish some of the newly delivered projects outside of Thurrock will be sought together with identifying opportunities for Open Door to establish new service delivery whilst ensuring we remain true to the aims and objectives of Open Door will be pursued in a bid to make the organisation both sustainable and diversify our income streams.

Futureversity short programme for Thurrock is planned to continue as funds allow.

The Open Door Trustees recognise the need to grow and recruit new people to join in the governance of the charity. To this end the Board will continue actively seeking new members to join the board during the coming year.

PUBLIC BENEFIT

The Trustees have considered the Charity Commission's requirement in respect of Public Benefit; in their view the Charity meets, in full, the criteria to satisfy the test. The Trustees' Annual Report describes the activities undertaken to further its charitable purposes for the public benefit, together with plans for the future provision of services.

PRINCIPAL FUNDING SOURCES

The National Lottery Community Fund

BBC Children In Need

Essex Community Foundation, *including Ian Spence Fund and Angela Marks Fund.*

Essex Police, Fire and Crime Commissioner (VVCU fund)

Thurrock Council

Thurrock NHS CCG (ICB)

Southend NHS CCG (ICB)

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FINANCIAL REVIEW

As with the previous financial year, 2023-24 was one of consolidation for the Charity. This followed 4 years in which surpluses took total reserves from £594,630 as at 31 March 2018 to £1,197,437 as at 31 March 2022 – a more than doubling in four years. With total reserves at that date effectively standing at 194% of the year's annual expenditure, trustees decided that it would be sensible – and also timely, given the state of public finances – to invest more in certain important projects than could be generated in income, leading to a planned reduction in reserves. Total expenditure in 2022-23 exceeded income by £103,346. This strategy was repeated in 2023-24 although the final outturn was a somewhat lower deficit on similar levels of turnover than in the previous year (£75,247). On every single restricted and designated fund expenditure in the year exceeded income, leading to in some cases a lowering of the brought forward fund balance and in other cases a need to transfer funds from unrestricted reserves. As at the year end total fund balances stood at £1,018,844, down from £1,094,091 at the start of the year. This is still equivalent to 1.6 year's worth of total expenditure – ie equivalent to 19 months expenditure in reserves.

Within the overall level of reserves at 31 March 2024, Restricted reserves stood at £227,484 or just 22% of the total. This compares with 19% at the same point last year when Restricted reserves were £211,666.

Within the overall picture key performance indicators show a consistent picture year on year. For example, in the past 4 years restricted income has not been lower than 63% of total income and not higher than 68%. Total expenditure has not been lower than £524,317 in 2021 and not higher than £652,631 in 2023 (2024: £633,286). Staff costs as a percentage of total costs in the same period have ranged from 74% of total expenditure (2022) to 77% (2021 & 2024).

As always, the board of trustees will monitor and review the ongoing financial situation to ensure the longevity of the organisation and its ability to continue to achieve its charitable aims.

RESERVES POLICY

Thurrock Open Door Management Committee believes that to be an effective charity it must plan to deal with any contingencies or emergencies that may arise.

The Management Committee recognises the need to ensure adequate operational costs are held in reserve to account for contractual obligations to staff, contingencies, risk management and any unanticipated reduction in income.

The management committee has an ambition whereby the unrestricted funds not committed or invested in tangible fixed assets ("the free reserves") held by the charity should be between 3 - 6 months of the resources expended. In terms of the 2022-23 outturn this equates to approximately £163,000 - £326,000 in general funds. However, for current purposes it is more accurate to base this calculation on budgeted levels of activity to account for the planned reduction in reserves. This creates a range of between £142,000 to £284,000 needed to cover cost. The planned deficit for the coming year will bring this ambition closer but the charity will still have in excess of 6 months expenditure in free reserves.

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INVESTMENT POWERS AND POLICY

In line with Thurrock Open Door's Board of Trustees' duty to manage the risk the decision was taken to spread the organisation's funds across a number of accounts with different banking institutions, namely CAF, COIF and Co-op Community Bank.

Funds not immediately committed are invested in COIF and CAF accounts in order to gain the maximum amount of interest with the least risk. This situation will be reviewed on a regular basis.

STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The organisation is a charitable company, limited by guarantee, incorporated on 10 January 2006.

This organisation was previously registered with the Charity Commission as Open Door Thurrock on 18th May 1979, charity number 277663. All assets and activities were transferred to Thurrock Open Door on 15 April 2012 with the previous charity wound up on 16th February 2013.

APPOINTMENT OF TRUSTEES

Thurrock Open Door is governed by a voluntary Board of Trustees / Directors, referred to as Board members.

The Board is made up of local people who are passionate about the aims of Open Door and helping the people we work with.

Board members are recruited from the local area based on their expertise, interest and commitment to the work of Open Door. Those expressing an interest are first interviewed by either the Chief Executive or Chair of the organisation. This ensures they share a genuine interest and commitment to the aims of the organisation and understand the commitment they are undertaking. They will then present themselves to the full Board for consideration. Providing there are no objections the Board may then elect the new person to serve until the next AGM.

The entire Board stands for re-election at the Annual General Meeting where opportunity exists for new members to join the Board and for the election of officers.

All Board members are required to undertake a Disclosure and Barring Service check and meet the HMRC 'Fit & Proper Persons' requirement to hold a directorship.

Other people may be approached by the Board to join them where there is felt to be a deficit in expertise on the Board, for example the role of Treasurer or HR expertise.

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A representative position exists on the Board for Thurrock Council. This position is nominated by the represented organisation.

There are a further two positions available on the Board for existing service users.

All Board Members must be committed to Open Door's aims and objects as well as agree to policies and procedures, regarding equal opportunities, confidentiality, child protection and safeguarding. A copy of these are given to each new member at the stage they express an interest in joining the Board.

Open Door governance is provided by the voluntary Board of Directors / Trustees. The Board meets on a bi-monthly basis and works within the six principles of good governance developed by the Charity Commission. It employs a Chief Executive who is responsible for the day to day operation, management of staff and resources of the organisation and developing and implementing the strategic direction in partnership with the Board.

Board members are invited to attend the organisation's annual planning day. They are also offered and encouraged to attend a number of other relevant training events.

No formal training was accessed by Board members this year through Open Door, although a number of informal training sessions have been attended through the local CVS and within other roles they occupy.

All members of the Board give their time voluntarily and receive no benefits from the Charity.

RISK MANAGEMENT

The Board of Trustees are aware of the risks that the charity faces, particularly those related to the operations and finances of the charity, and try to mitigate these where possible. A comprehensive risk register is in place for the organisation which is reviewed and updated on a regular basis. The charity aims to adopt a responsive approach ensuring that the services provided remain the most appropriate to people's needs. The charity is keen to avoid over reliance on any single source of funding and therefore tries to diversify its funding income where possible.

Open Door holds a comprehensive HR support contract with Citation Plc which provides professional legal advice regarding personnel issues including any legal costs that may be incurred due to employment tribunals. Open Door also receives professional guidance and support regarding Health & Safety compliance through Citation Plc.

Open Door has in place Public Liability, Employer Liability and Professional Liability Insurances which are reviewed annually.

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STATEMENT OF DIRECTOR AND TRUSTEE RESPONSIBILITIES

The trustees (who are also directors of Thurrock Open Door for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP FRS 102;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue on that basis.

The Directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies-Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT OF DISCLOSURE TO AUDITOR

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

AUDITORS

Clemence Hoar Cummings were appointed as the charity's auditors for the financial year commencing 1st April 2023 and a resolution to re-appoint them as auditors will be proposed at the forthcoming annual general meeting.

This report has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities (FRS 102) and taking advantage of the small companies' exemption of Section 415A of the Companies Act 2006.

This report was approved by the Board of Trustees on 11 November 2024 and signed on its behalf by:



M Fall (Chairperson)

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THURROCK OPEN DOOR

OPINION

We have audited the financial statements of Thurrock Open Door (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue. Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

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OTHER INFORMATION

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report incorporating the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the strategic report.

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RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement set out on page 16, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

We have designed our work to ensure that laws and regulations have been adhered to, and the transactions undertaken by the Charity are properly reflected in the financial statements. We designed procedures which included, but were not limited to:

- Agreeing financial statement disclosures to underlying supporting documentation.
- Enquiring of management as to actual and potential litigation and claims.

We have obtained a detailed understanding of the Charity's internal control systems and we have used the knowledge gained to identify any areas of risk of mis-statement or fraud.

- To address the risk of fraud through management bias and override of controls, we tested journal entries to identify unusual transactions.
- Making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected, and alleged fraud.

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We have evaluated the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees. We concluded on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We have then designed our audit tests in each area to identify whether in respect of the transactions we have selected for testing the relevant controls have operated as expected.

A further description of our responsibilities is available on the Financial Reporting Council's website at:

<https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>.

This description forms part of our auditor's report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

USE OF OUR REPORT

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Clemence Hoar Cummings, Chartered
Accountants and Registered Auditors, Riverside
House, 1-5 Como Street, Romford, Essex, RM7
7DN



Lee Blunden FCCA CTA
Senior Statutory Auditor

Date: 11 November 2024

For and on behalf of Clemence Hoar
Cummings, Statutory Auditor

THURROCK OPEN DOOR
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR
ENDED 31 MARCH 2024
SUMMARY INCOME AND EXPENDITURE ACCOUNT**

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Income					
Donations and Bequests	2	1,591	-	1,591	1,747
Income from Charitable Activities Grants and Contract Income	3	184,284	353,890	538,174	537,563
Investment Income		17,274	-	17,274	6,693
Other Income	4	1,000		1,000	3,282
Total Income		204,149	353,890	558,039	549,285
Expenditure					
Expenditure on Charitable Activities	6	207,782	425,504	633,286	652,631
Total Expenditure		207,782	425,504	633,286	652,631
Net income / (Expenditure) & Net Movement in Funds		(3,633)	(71,614)	(75,247)	(103,346)
Transfers between Funds		(87,432)	87,432	-	-
Total Funds brought forward		882,425	211,666	1,094,091	1,197,437
Total Funds carried forward		791,360	227,484	1,018,844	1,094,091

THURROCK OPEN DOOR
(A company limited by guarantee)

BALANCE SHEET AS AT 31 MARCH 2024
Company Number 5670567

	Notes	2024	2023
		£	£
Fixed Assets			
Tangible Fixed Assets	9	91,001	94,880
Current Assets			
Debtors	10	8,010	43,200
Cash at Bank and in Hand		<u>943,752</u>	<u>995,291</u>
		951,762	1,038,491
Liabilities			
Creditors: due within one year	11	<u>23,919</u>	<u>39,280</u>
Net Current Assets		927,843	999,211
Net Assets		<u><u>1,018,844</u></u>	<u><u>1,094,091</u></u>
The Funds of the Charity			
Unrestricted funds:			
General	12	430,327	488,657
Designated	12	<u>361,033</u>	<u>393,768</u>
		791,360	882,425
Restricted	12	227,484	211,666
Total Charity Funds		<u><u>1,018,844</u></u>	<u><u>1,094,091</u></u>

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the company.

These financial statements were approved by the Board of Trustees and authorised for issue on 11 November 2024 and signed in their behalf by:



M Fall (Chair)

The notes on pages 26 to 34 form part of these financial statements.

THURROCK OPEN DOOR
(A company limited by guarantee)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2024

	2024 £	2023 £
Cash flows from operating activities:		
Cash generated from operations	(68,813)	(149,923)
Cash flows from investing activities:		
Purchase of Tangible Fixed Assets	-	-
Net cash provided by (used in) investing activities	<u>-</u>	<u>-</u>
Cash flows from financing Activities		
Investment Income	17,274	6,693
Change in Cash & Cash Equivalents in the period	<u>(51,539)</u>	<u>(143,230)</u>
Increase / Decrease in Cash & Cash Equivalents		
Cash & Cash Equivalents at the start of the period	995,291	1,138,521
Cash & Cash Equivalents at the end of the period	943,752	995,291
Increase / (Decrease)	<u>(51,539)</u>	<u>(143,230)</u>

RECONCILIATION OF NET INCOME/ (EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024 £	2023 £
Net income/(expenditure) for the reporting period (as per the statement of financial activities)	(75,247)	(103,346)
Adjustments for:		
Depreciation charges	3,879	5,779
Interest received	(17,274)	(6,693)
(Increase)/Decrease in debtors	35,190	(36,830)
Increase/(Decrease) in creditors	(15,361)	(8,833)
Net cash provided by / (used in) operating activities	<u>(68,813)</u>	<u>(149,923)</u>

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting policies

a) Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective January 2019) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2016.

The Charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Incoming resources

Donations and similar incoming resources are included in the year in which they are receivable, which is when the charity becomes entitled to the resource.

Grants receivable are credited to the Statement of Financial Activities (SOFA) in the year to which they relate. Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Interest receivable and other income is included in the SOFA in the year in which it is receivable.

c) Expenditure and allocation of costs

All expenditure is included when it is incurred on an accruals basis. Resources expended include attributable VAT which cannot be recovered.

Costs are allocated between charitable and other expenditure in accordance with the nature of the cost. Where items involve more than one category, they are apportioned between the categories in accordance with the nature of the cost.

d) Fund accounting

Funds held by the charity are either:

Restricted funds - Restricted funds represent grants and donations received which are allocated by the donor for specific purposes.

Designated funds – Designated funds represent funds set aside by the Trustees out of unrestricted funds for specific future purposes or projects.

Unrestricted income funds - Unrestricted funds represent income, which is expendable at the discretion of the Trustees in the furtherance of the objects of the charity.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting policies (continued)

e) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost.

Depreciation is calculated to write off the cost, less their estimated residual value, over their expected useful lives on the following basis:

Freehold Buildings	2%	Straight line
Computer equipment	33%	Straight line
Office equipment	25%	Straight line or over the period of the lease
Fixtures and fittings	25%	Straight line

The Trustees have set an amount of £1,000, being the value below which fixed assets purchased are not capitalised.

f) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

g) Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

h) Operating leases

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

i) Contributions to pension funds

Defined Contribution Scheme

The pension costs charged in the year represent the amount of the contributions payable to the scheme in respect of the accounting period.

2. Donations & Legacies	Unrestricted Funds	Total 2024	Unrestricted Funds	Total 2023
	£	£	£	£
Individual Donations	1,591	1,591	801	801
Other Donations	-	-	946	946
	1,591	1,591	1,747	1,747

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

3. Income from Charitable Activities - Grants and Contract Income	Unrestricted Funds		Restricted Funds		Total 2024		Unrestricted Funds		Restricted Funds		Total 2023	
	£		£		£		£		£		£	
Projects												
HASS*	-		131,093		131,093		-		127,434		127,434	
Mentoring	-		58,168		58,168		-		53,654		53,654	
Social Inclusion Project	-		18,000		18,000		-		16,000		16,000	
Young People Looked After	-		73,098		73,098		-		68,180		68,180	
Futureversity	-		7,000		7,000		-		22,000		22,000	
BBC Children in Need	-		15,351		15,351		-		33,200		33,200	
FIF Xtra	-		-		-		-		-		-	
Mental Health Advocacy	-		-		-		-		-		-	
Counselling Interventions	138,808		51,180		189,988		130,874		50,328		181,202	
Thurrock Council	45,476		-		45,476		35,893		-		35,893	
	184,284		353,890		538,174		166,767		370,796		537,563	

*Housing Advice Support Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

	Unrestricted Funds	Restricted Funds	Total 2024	Total 2023
4. Other Income				
Miscellaneous Income	1,000	-	1,000	3,282
	1,000	-	1,000	3,282

All 2023 Other Income was Unrestricted Income.

5. Support Costs

The charity identifies and classifies support costs into general support (back office etc) and governance. These costs are then apportioned separately between the key activities undertaken in the year (see Note 6). The basis of apportionment is estimated usage of support function by each activity.

	General Support £	Governance £	Total 2024 £	Total 2023 £
Staff Costs	24,288	-	24,288	22,311
Premises Expenses	714	-	714	1,317
Communications & IT Costs	7,437	-	7,437	7,952
Legal & Professional Fees	24,528	-	24,528	22,531
Other Costs	5,643	1,188	6,831	6,240
Audit Fees	-	7,412	7,412	6,938
	62,610	8,600	71,210	67,289

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

6. Expenditure on Charitable Activities	Staff Costs £	Project Related Costs £	Premises Related Costs £	Office & IT Costs £	Legal & Other Costs £	Support Costs £	Total 2024 £	Total 2023 £
Restricted Funds								
HASS*	102,141	97	7,376	6,903	1,765	14,986	133,268	138,569
Mentoring	93,028	9,990	475	1,044	926	13,361	118,824	136,269
Social Inclusion Project	15,430	4,048	2,550	252	597	2,898	25,775	20,210
Young People Looked After	55,063	4,304	3,562	2,244	1,607	8,461	75,241	65,923
BBC Children in Need	33,088	2,587	2,141	1,349	965	5,084	45,214	32,101
Futureversity	-	7,104	319	-	520	1,006	8,949	18,410
FIF Xtra	555	-	-	-	-	70	625	4,609
Counselling Interventions	15,368	260	-	-	-	1,980	17,608	-
Mental Health Advocacy	-	-	-	-	-	-	-	17,253
ECC	-	-	-	-	-	-	-	401
	314,673	28,390	16,423	11,792	6,380	47,846	425,504	433,745
Unrestricted Funds								
Family Support Service	27,283	2,087	-	510	935	3,904	34,719	31,859
Counselling Interventions	118,944	32,711	643	402	903	19,460	173,063	187,027
	146,227	34,798	643	912	1,838	23,364	207,782	218,886
Total Costs	460,900	63,188	17,066	12,704	8,218	71,210	633,286	652,631

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

7. Net Income for the Year	Total 2024 £	Total 2023 £
This is stated after charging:		
Depreciation	3,879	5,779
Operating Lease	9,422	9,454
Auditors Remuneration	7,412	6,938
8. Staff Costs	Total 2024 £	Total 2023 £
Salaries and Wages	440,533	450,231
Social Security Costs	31,177	33,732
Pension Costs	13,480	12,517
	485,190	496,480
Average Numbers of Employees	20	23

1 employee had employee benefits in excess of £60,000 (2023: 1).

No trustee received any remuneration or reimbursement of expenses during the year (2023: Nil)

The key management personnel of the charity comprises the Chief Executive Officer, the Director of Therapeutic Interventions and the Senior Business Support Manager. The total employee benefits of the key management personnel of the charity were £140,162 (2023: £136,704).

The charity operates a defined contribution pension scheme. Contributions are charged against income as they are paid.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

9. Tangible Fixed Assets	Freehold Property £	Fixtures Fittings & Equipment £	Total £
Cost			
At 1 April 2023	119,474	27,682	147,156
At 31 March 2024	119,474	27,682	147,156
Depreciation			
At 1 April 2023	26,084	26,192	52,276
Charge for the Year	2,389	1,490	3,879
At 31 March 2024	28,473	27,682	56,155
Net Book Value			
At 31 March 2024	91,001	-	91,001
At 31 March 2023	93,390	1,490	94,880
10. Debtors		Total 2024 £	Total 2023 £
Trade Debtors		4,545	39,307
Other Debtors & Prepayments		3,465	3,893
		8,010	43,200

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

11. Creditors	Total 2024 £	Total 2023 £
Trade Creditors	4,706	18,842
Sundry Creditors & Accruals	9,784	8,458
Deferred Income	-	2,990
Taxation & Social Security	9,429	8,990
	23,919	39,280

**Deferred Income
comprises:**

	At 1 Apr 2023 £	Released £	Deferred £	At 31 Mar 2024 £
Young People Looked After	2,990	(2,990)	-	-
School Counselling	17,840	(17,840)	-	-
	2,990	(2,990)	-	-

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

12. Movements in Funds	Balance at 1 Apr 2023 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2024 £
Restricted Funds					
HASS*	55,050	131,093	(133,268)	-	52,875
Mentoring	-	58,168	(118,824)	60,656	-
Social Inclusion Project	3,580	18,000	(25,775)	4,195	-
Young People Looked After	20,963	73,098	(75,241)	-	18,820
BBC Children in Need	7,907	15,351	(45,214)	21,956	-
Futureversity	3,590	7,000	(8,949)	-	1,641
FIF Xtra	-	-	(625)	625	-
Counselling Interventions	114,728	51,180	(17,608)	-	148,300
Mental Health Advocacy	5,848	-	-	-	5,848
	211,666	353,890	(425,504)	87,432	227,484

*Housing Advice Support Service

	Balance at 1 Apr 2023 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2024 £
Designated Funds					
Counselling Interventions	149,712	140,328	(173,063)	-	116,977
Family Support	-	-	(34,719)	34,719	-
Redundancy Reserve	99,176	-	-	-	99,176
Fixed Asset Reserve	94,880	-	-	-	94,880
IT Replacement Reserve	20,000	-	-	-	20,000
Thurrock Summer Programme	10,000	-	-	-	10,000
Repairs & Maintenance	20,000	-	-	-	20,000
	393,768	140,328	(207,782)	34,719	361,033
General Funds					
General Reserve	488,657	63,821	-	(122,151)	430,327
	1,094,091	558,039	(633,286)	-	1,018,844

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

12. Continued....

Fund transfers have been made in order to clear residual balances on expired projects, or to ensure ongoing restricted funds are not negative, and in order to establish a designated fund for the replacement of IT equipment and software.

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential. Open Door operates a number of services and projects which are as follows:

Housing Advice Support Service (HASS)

Providing information advice, advocacy and support for people regarding housing and welfare benefits in Thurrock. There are three other elements to the service:

Mediation - Providing family mediation where there is a relationship breakdown. The aim of the mediation is to address issues and reach an agreed compromise that will enable the young person to remain in the family home.

Rent Deposit Scheme - Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

The HASS service is funded by a grant from The Big Lottery.

Young People Looked After Advocacy (YPLA)

This service provides advocacy and support for young people who are looked after by Thurrock Council. It includes advocacy, support, mentoring, social activities, assistance with complaints, attendance at reviews and consultation with young people.

This service is funded by a BBC Children in Need grant and Thurrock Council.

Social Inclusion Project (SIP)

The Social Isolation Project works with care leavers to help reduce social isolation and help them develop independent living skills. A weekly group operates alongside some one-to one mentoring for those not ready to join a group. This project is funded by the Police Fire and Crime Commissioner Violence & Vulnerability Community Safety.

Mentoring

Open Door is commissioned by Thurrock Council to deliver a mentoring and coaching programme for young people in Thurrock. Young people are identified who are experiencing difficulties with behaviour, motivation and/or isolation. All mentoring is goal focused and

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

concerned with building young people's resilience, confidence and self-esteem whilst reducing their isolation. This is achieved by matching and supporting trained mentors who work one to one with the young person, to help them develop a plan and work towards achieving their own personal goals..

Interventions

This service provides a range of one-to-one client focused therapeutic interventions for children, young people and their families. The help provided includes therapeutic Counseling, Cognitive Behavior Therapy, Anger Management, Life Coaching, Play Therapy and Mediation. The service is provided both from our base in Orsett Road Grays and at several schools across Thurrock. This Project is Funded by Thurrock NHS CCG and Southend CCG.

Redundancy Reserve

In accordance with the reserves policy on page 14 a reserve has been set up by the charity to meet the potential redundancy costs for existing staff in the event of a close down of the charity.

Thurrock Summer Programme

Open Door Board of Trustees have designated funds to establish and run Summer Programme of Activities for young people based on the Futureversity model.

Fixed Asset (Property) Reserve

The Fixed Asset Reserve represents funds spent on a property for the Interventions Service and is equal to the net book value of that asset on the balance sheet.

IT Replacement Reserve

This reserve is for the ongoing replacement of aging IT equipment and software.

Repairs & Maintenance Reserve

The Repairs & Maintenance Reserve has been set up to fund significant repairs on Open Door's registered office and Interventions Service base at 16B Orsett Road, Grays should they become necessary.

13. Analysis of Net Assets between Funds	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Fixed Assets	91,001	-	91,001	94,880
Current Assets	724,278	227,484	951,762	1,038,491
Current Liabilities	(23,919)	-	(23,919)	(39,280)
	791,360	227,484	1,018,844	1,094,091

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

14. Share Capital

The charity does not have a share capital and is limited by guarantee. In the event of the charity being wound up the maximum amount which each member is liable to contribute is £1.

15. Related Parties

One of the Trustees is also a Trustee on the Board of Trustees of Thurrock CVS. During the year Thurrock Opendoor have incurred costs relating to the following services provided by Thurrock CVS; Rent £9,422 (2023: £9,454) Telephone £660 (2023: £610), Accountancy services £6,000 (2023:£6,000), Staff training £Nil (2023: £236), Room hire £2,277 (2023: £1,856) and DBS checks £67 (2023: £26).

16. Operating Lease Commitments

Future minimum lease payments due under operating leases:-

	2024	2023
	£	£
Within one year	444	2,857
	<u>444</u>	<u>2,857</u>

Operating lease payments represent amounts payable by the charity for additional premises. The lease is on a rolling contract basis with a minimum 14-day notice period.

THURROCK OPEN DOOR

England & Wales - Charity number 1125477

Accounts

THURROCK OPEN DOOR

**DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS**

FOR THE YEAR ENDED 31 MARCH 2023

**Charity number: 1125477
Company number: 5670567**

THURROCK OPEN DOOR
(A company limited by guarantee)

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THURROCK OPEN DOOR
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS

Charity number: 1125477

Company number: 5670567

Directors / Trustees

M Fall – Chair
J Hayes— Vice Chair
T Fish
L Fugl (resigned 05/01/2023)
J Jeffers-Daley

Company Secretary: M Fall

Senior Management: M J Kelly – Chief Executive Officer

Registered and Principal Office:

16B Orsett Road, Grays, Essex, RM17 5DL

Auditors:

Clemence Hoar Cummings, Riverside House, 1-5 Como Street, Romford, RM7 7DN

Bankers

The Co-Operative Bank Plc, PO Box 250, Skelmersdale, WN8 6WT
CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
CCLA Investment Management Ltd, 80 Cheapside, London, EC2V 6DZ

THURROCK OPEN DOOR
(A company limited by guarantee)

REPORT OF THE TRUSTEES

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2023, which are also prepared to meet the requirements for a directors' report and for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2015.

OUR PURPOSE AND ACTIVITIES

The objects of the charity as set out in the company memorandum of association are:

CHARITABLE OBJECTS

The Charity's objects ("the objects") are to promote the advancement of education by promoting the mental, physical, social and economic wellbeing of young people and vulnerable adults. Providing information, advice, advocacy, counselling and support services.

Mission Statement

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

This is achieved by:

- Providing a range of free help and support services that help people to live healthy, safe and happy lives.
- To make fully accessible the information and support that enable people to make informed decisions.
- To help tackle injustice and inequality by addressing issues which may prevent people from gaining access to opportunities.

Open Door is committed to providing high quality, appropriate and valued services. As an organisation, we recognise the need to constantly develop and be open to learn, from the people we work with, each other and the environments we operate within. We welcome the views of all, both positive and negative, to help develop and improve the organisation and the services we provide.

THURROCK OPEN DOOR
(A company limited by guarantee)

CHARITABLE OBJECTIVES (continued)

The values which underpin Open Door are:

- To put our customers' needs first and ensure our delivery is always based on them and not on what is convenient for us.
- Justice, fairness and equality for all.
- Challenge prejudice.
- Valuing and recognising diversity both within the organisation as well as outside.
- Professionalism - how we work with each other as well as outside agencies and clients.
- Respect for service users as well as each other.
- Reliable and responsible - to manage our time effectively.
- Being honest, open and clear with each other and our service users.
- Flexibility - to ensure our service users receive the best possible service and the organisation continues to succeed.
- Being able to challenge each other appropriately.
- To value each other and the contributions we can make.
- Fairness and consistency - following policies and procedures equally across all parts of the organisation.
- Encouraging and supportive - helping each other in order that individuals and services are able to succeed.
- To lead by example.
- To empower our service users and help develop their independence.

STRATEGIC FRAMEWORK: INDEPENDENCE

Open Door works with children, young people, vulnerable adults and families to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

Open Door provides a number of services to achieve this aim but operates them with a commitment to service users developing independence.

Open Door provides a range of needed and valued services that help people. It is committed to providing these in ways which encourage and build service users' skills and social capital.

There is however a fine line between helping people and doing for them. In the past there has been a tendency for many charities and the state to create dependency from service users on

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our help. Whilst this has helped address immediate problems it has also developed as an over reliance on ever reducing resources and often been detrimental to the long-term well-being of those accessing help.

As an organisation Open Door believes that through allowing people to become dependent on our help and support we ultimately disempower them, taking away their control over situations and their ability to make decisions for themselves, making them reliant on long term help with any future problems. This can have a negative impact on self-esteem, on confidence and it increases vulnerability.

By supporting people to make informed decisions, providing tailored and tapering support we can help our service users to build their skills and social capital for the future. This means that many of our interventions are time limited with a tapering of the service as we prepare the individual to move forward with new skills and resources that enable them to address recurrent and future issues with less intervention.

This is not only in the best interests of our service users but is also resource responsible. Allowing many more people to receive help, as waiting lists are reduced and resources become available to others.

This does not mean that we provide short term responses and expect the service user to 'get on with it' but that we provide planned, staged, tailored support which involves a gradual moving on process encouraging people to take more control as they move through our services.

THE ROLE AND CONTRIBUTION OF VOLUNTEERS

Open Door recognises the essential role volunteers play within the organisation. They contribute across the organisation delivering face to face support to our service users, providing general organisation support and providing governance in the role of Trustees. During the course of this year 27 people gave their time freely to the work of the organisation. All volunteers are required to pass an enhanced DBS check and provide three references before taking on the role.

Volunteers receive a full induction and training which includes Safeguarding, Health & Safety, Confidentiality, Equality and Diversity. Further training is based on individual role requirement.

ACHIEVEMENTS AND PERFORMANCE

The past year has been challenging with Open Door responding to many needs that were first identified during the Covid Pandemic with little new or continued funding available to meet these.

Open Door has provided services and projects in direct response to local need in line with its objectives, helping 4,882 people during this year. Open Door has also piloted a very successful Family Support Service funded from Open Door reserves.

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As a Charitable organisation we have a commitment to providing value for money and recognising our social value. Open Door delivers a return ratio of 4:1 which translates to every £1 Open Door received we save society over £4.60

Open Door has a continued commitment to quality but has ceased the accreditation to ISO 9001 due to increasing costs. Whilst no longer seeking accreditation the organisation remains committed to the principles and systems of the ISO9001 standard. It is anticipated Open Door will explore other quality accreditations which will enhance the organisation's systems and processes.

The main activities and achievements undertaken by the charity during the year were:

YPLA

Young people in care are amongst the most vulnerable groups in society. They may have been subjected to abuse, rejection and/or neglect. Research shows that their life chances are significantly lower than those of their peers who have not experienced the care system.

YPLA is a project for young people who are or have been looked after by Thurrock Social Care. The project offers free, confidential help and advice to children and young people who either live in foster homes, residential homes or are on a care order. The service also helps those who have recently left the care system. The project is independent of Social Services.

Expected Outcomes

- Young people will feel supported, listened to and respected.
- Improve their personal situation.

- Young people feel part of the decision making process and understand the decisions taken.
- Young people are more confident and feel more able to raise their concerns.
- More aware of their rights and are able to manage their expectations.

Outputs

- Number of young people being supported by the project.
- Number of individual advocacy issues addressed.
- Number of assisted complaints made.

The service has five elements:

Advocacy helps ensure young people who are looked after are listened to and heard. They are encouraged and supported to actively engage in decisions concerning their future and wellbeing. It supports them at meetings such as reviews, school meetings, court appearances, solicitor's appointments etc. The service also assists young people making complaints or passing on suggestions to Social Services.

Mentoring involves trained staff and volunteers from the local community working one to one with children in care and care leavers at times of transition. Mentors support young people to

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identify and work towards their personal goals, develop new skills, build confidence and recognise and celebrate their achievements.

Independent Visitors are trained volunteers who offer support to children whilst they are in care. They offer independent support to children in care who have little or no contact with their immediate family and support all areas of the child's developmental need.

Children In Care Council originally set up by the local authority to consult with young people around policy and strategy, together with gaining valuable feedback about Thurrock Council services. It was transferred to Open Door in 2013 as a response to the identified need for it to become independent from the local authority. The CICC membership continually changes with approximately 15 young people who regularly meet, they have developed their own support literature, attended training and have been involved in a number of consultations with council officers and elected members. They meet on a monthly basis as well as run a number of activities through the year.

Advocacy for Children subject to Child Protection Plans

The service has been commissioned by Thurrock Council to support children and young people who have recently been placed on child protection plans by Thurrock Social Care.

The YPLA has continued to meet its objectives with 1,106 referrals during the year advocacy cases during the year.

The number of young people working with Independent Visitors had started to increase with new Independent Visitors recruited and trained.

The service employs 3 members of staff with 4 volunteers. The service receives some funding from Thurrock Council with the majority funded by Charitable Trusts, particularly: BBC Children In Need.

Interventions

Interventions is a service providing therapeutic support for young people, children and families, utilising a number of tools including:

- Counselling
- Anger Management
- Cognitive Behaviour Therapy
- Play Therapy
- Life Coaching
- Solution Focussed Therapy
- Therapy through art

The service is continually developing its range of therapeutic interventions, recognising that no one technique is suitable for all service users.

The service only employs professionally qualified staff and volunteers as well as providing 'final term placements for counsellors completing their practice hours' requirement.

The predominant presenting issues this year were:

- Anxiety
- Loneliness/ Isolation
- Low self esteem
- Stress

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|----------------------------------|-------------------------|
| • Family stresses | • Bereavement |
| • Relationships | • School & Study issues |
| • Eating disorders and self-harm | • Rejection |
| • Trauma | • Anger |
| • Bullying | • Body image |
| • Sexuality | • Social media |

Whilst these were the initial presenting issues often they were often followed by other equally important problems the service user was experiencing.

This year Interventions has delivered 3,200 counselling sessions. In addition to this the service has been providing weekly counselling sessions for 6 local schools and remote delivery in Southend which was funded by the NHS CCGs.

Remote Counselling, originally introduced at the start of the Pandemic in the previous years and has remained a part of our service offering and continues to be the service of choice provided in Southend. This will remain as an alternative for those young people who find attend physical sessions difficult.

During the year the service has employed 4 paid members of staff and the services of 4 volunteers with further supported sessional workers. With the increased demands we increased sessional workers and hours available during the year. All staff, volunteers and placements are fully supported with both individual and group therapeutic supervision.

This service was fortunate to receive funding from BBC Children In Need, Thurrock CCG, Southend & Mid Essex CCG and the Essex Community Foundation.

Mentoring Thurrock

Thurrock Mentoring and Coaching project is commissioned by Thurrock Council. Young people are referred through Social Care. The contract for the service now requires mentoring to only be delivered by trained paid staff and volunteers are no longer able to support this contract. Mentors meet on a regular basis with young people. Mentoring is an outcome focussed way of helping young people. It helps them identify their goals and ambitions and works with them to develop realistic plans to achieve these. It offers the continued encouragement to develop new skills, challenge existing assumptions and attitudes, to celebrate success and to address any personal barriers that may be stopping them from succeeding. Mentoring and coaching provides the opportunity for young people to think about their options, progress and succeed, building confidence and self-esteem along the way.

Mentoring was provided for 216 young people with very positive feedback from both young people and referrers about the positive changes young people have experienced. Referrals far exceed capacity resulting in a waiting list. Initially remote mentoring was provided but due to additional pressures from commissioners the service was required to return to socially distanced face to face contact as soon as the young person and their family would allow. Due to isolation and limited activity the mentoring was enhanced with additional weekly contact throughout the year.

The service employed 4 members of paid staff and 4 sessional workers.

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HASS

This service has been funded by a grant from The Big Lottery since September 2017. The service provides help and support for people regarding housing and homelessness including help with welfare benefits, access to accommodation and settling into a new tenancy.

The Service provides support with:

- welfare benefits
- budgeting
- paying bills & debt
- poverty issues
- accessing other support such as food banks
- securing accommodation in the private sector
- housing applications
- setting up a new home
- registering with doctors, schools etc
- helping to maintain a tenancy
- advocacy, mediation and conflict resolution

Rent Deposit Scheme – Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

Over the past year 4,389 support sessions were held in addition to this weekly check-in sessions took place. The service was delivered remotely throughout the year with limited face to face sessions conducted only where essential.

The service has secured new accommodation for 77 people this year. And administered 17 rent deposits.

The service employed 4 members of staff.

This service is funded by the National Lottery.

SIP – Social Isolation Project

Social isolation amongst young people is increasingly recognised as contributing to mental health issues and is often a significant factor in radicalisation and gang recruitment.

The SIP project aims to reduce the social isolation of care leavers and help them develop independent living skills. Open Door has recognised for some time that a number of young people who have left care, experience significant social isolation and often lack the independent living skills to thrive. For a number this will be due to them having been placed outside of Thurrock, only to return years later with no established networks, friends or support in place.

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National research demonstrates that looked after young people often experience long term difficulties that can have a negative impact on their life accomplishments. Without the necessary skills to maintain their accommodation and care for themselves they are more likely to become Homeless, suffer poor health and become isolated. This project aims help care leavers- reduce isolation, build confidence, develop new skills and establish independence.

The project has worked with a cohort of 20 care leavers teaching them new independent living skills, engaging in social activities and informal education. The group had been well attended with young people becoming involved in local volunteering opportunities and establishing new networks. New skills have been developed including cooking and budgeting outcomes have been recorded utilising the Outcome Star which has demonstrated a very positive impact.

This project is funded by a grant from the Police Fire & Commissioner Violence & Vulnerability Fund (VU). The project involved three part time staff and four volunteers.

Family Support Service

During the Covid 19 pandemic Open Door recognised the significant need for support a number of families were expressing. Many of these needs were in addition to anxieties over health and Covid 19. Open Door was fortunate to have received additional funding from Essex Community Foundation to provide this extra support during the pandemic.

Many families Open Door has contact with are still experiencing significant difficulties some of which can be linked to the ongoing cost of living crisis. However for a number the ongoing stresses on families has led to issues regarding family mental health, managing children's behaviours and routines and increased family stresses.

Open Door Board of Trustees agreed to utilise some of the unrestricted reserves to support an 18 month pilot project. The project uses mentoring techniques to help the families build resilience and develop new coping skills based on a mental health wellbeing model.

The project initially employed two part time workers to work alongside families for a twelve week period. The feedback from families receiving this support has been very positive and we have witnessed many additional benefits such as increased school attendance from their children. Reduction in hostility and anger responses to situations. Greater confidence of families to face situations and improved behaviours and behaviour management techniques.

It is planned to seek external funding to embed this project in the organisation offering and increase capacity over the coming year.

DAD's Factor

The Dads Factor has been delivered on a call-off contract with limited referrals this year. The project aims to support Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus avoid these children from entering the care system.

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Futureversity

The Greenwich Summer Activity programme which is commissioned by Charlton Athletic Community Trust. The project involves a number of motivational activities being run in the Royal Borough of Greenwich for young people throughout the school summer holidays. While increasing the number of activities delivered, developing stronger partnerships and delivering under budget. Open Door has been assured the budget savings will be carried forward to 2023 delivery, enabling a bigger project.

- | | |
|---------------------------------|----------------------------|
| • Get Into Engineering | • Illustration Art |
| • Get into Medicine | • Leadership |
| • Get into Software Engineering | • Fortnight Build & Play |
| • Get into Tv & Film | • Introduction to Coding |
| • Textile Art | • Music & Lyric Writing |
| • Public Speaking | • Advanced Chess |
| • Social Media Marketing | • Become a You Tuber |
| • Comic Book Design | Many other activities..... |

Feedback from young people who participated was very positive with over 314 taking place in 40 different activities. Unfortunately due to significant budget reduction and carry forward to the 2023 project not taking place Open Door have taken the decision not to support the 2023 programme.

CYP MH Advocacy

Open Door has secured a Tender for Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The remit for this project is very prescriptive and only allows for young people and children who are in receipt of treatment.

Due to low referral rates the commissioners have changed the contract to a Call-off contract over the next year. With the project officially ending during 2023.

FUTURE PLANS

Thurrock Open Door plans to continue the activities as outlined above in the forthcoming year, subject to satisfactory funding arrangements.

Open Door will maintain its commitment to high standards and professionalism. We will continue to work within the ISO9001 standard although this will no longer be accredited. The Social Value Quality Mark will be revisited to ensure the organisation continues to provide the best return on investment. Open Door will investigate alternative appropriate quality standards for future development. Open Door will seek to increase IT security and gain Cyber Essentials accreditation.

A new Case Management System has been implemented. Open Door was fortunate to receive additional support from the Lloyds Bank Foundation for the first year costs of this system.

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Opportunities to establish some of the newly delivered projects outside of Thurrock will be sought together with identifying opportunities for Open Door to establish new service delivery whilst ensuring we remain true to the aims and objectives of Open Door will be pursued in a bid to make the organisation both sustainable and diversify our income streams.

Futureversity short programme for Thurrock. It is planned that Open Door will deliver a similar, shortened 2 week programme in Thurrock during 2023.

The Open Door Trustees recognise the need to grow and recruit new people to join in the governance of the charity. To this end the Board will continue actively seeking new members to join the board during the coming year.

PUBLIC BENEFIT

The Trustees have considered the Charity Commission's requirement in respect of Public Benefit; in their view the Charity meets, in full, the criteria to satisfy the test. The Trustees' Annual Report describes the activities undertaken to further its charitable purposes for the public benefit, together with plans for the future provision of services.

PRINCIPAL FUNDING SOURCES

The National Lottery Community Fund

BBC Children In Need

Lloyds Bank Foundation

Essex Community Foundation, *including Ian Spence Fund and Angela Marks Fund.*

Essex County Council

Essex Police, Fire and Crime Commissioner (VVCU fund)

Thurrock Council

Thurrock NHS CCG

Southend NHS CCG

North West Essex & Mid Essex NHS CCG

FINANCIAL REVIEW

The year was one of consolidation for the Charity. This has followed 4 years in which surpluses have taken total reserves from £594,630 as at 31 March 2018 to £1,197,091 as at 31 March 2022 – a more than doubling in four years. With total reserves at that date effectively standing at 194% of that year's annual expenditure, trustees decided that it would be sensible and also timely, given the state of public finances, to invest more in certain important projects than could be generated in income, leading to a planned reduction in reserves during the year under review. In particular Counselling Interventions – our largest single project, generated income in the year of £130,874 but incurred costs of £172,465 ie generating a deficit of

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£41,591 and thereby reducing its funds at the end of the year from in excess of £191,000 to just under £150,000.

Of more significance perhaps was spending in the Mentoring project, where against an income in-year of only £53,654 a total of £135,269 was expended. This meant that a sizeable balance in restricted funds held at 1 April 2022 (£79,796) was reduced to £Nil and a further top up was needed from Unrestricted reserves of £2,819 to prevent the carry forward balance from showing as a negative.

We also continued a full programme of family support, incurring expenditure of £31,859. With no income being generated in the year, this reduced the brought forward funds of £25,957 down to £Nil and meant that a top up from Unrestricted reserves was needed of £5,902.

The total deficit in the year was £103,346, which reduced overall levels of reserves from £1,197,437 at the start of the year to £1,094,091 as at 31 March 2023. These levels of reserves are still well in excess of income and indeed cost. Given the uncertain state of the national and regional economy, a further year of planned deficit has been approved by trustees with reductions in overall level of reserves similar to the reduction incurred in the year under review.

Within the overall level of reserves at 31 March 2023, Restricted reserves stood at £208,446 or just 19% of the total. This compares with 25% at the same point last year when Restricted reserves were £297,839.

As always, the board of trustees will monitor and review the ongoing financial situation to ensure the longevity of the organisation and its ability to continue to achieve its charitable aims.

RESERVES POLICY

Thurrock Open Door Management Committee believes that to be an effective charity it must plan to deal with any contingencies or emergencies that may arise.

The Management Committee recognises the need to ensure adequate operational costs are held in reserve to account for contractual obligations to staff, contingencies, risk management and any unanticipated reduction in income.

The management committee has an ambition whereby the unrestricted funds not committed or invested in tangible fixed assets ("the free reserves") held by the charity should be between 3 - 6 months of the resources expended. In terms of the 2022-23 outturn this equates to approximately £163,000 - £326,000 in general funds. However, for current purposes it is more accurate to base this calculation on budgeted levels of activity to account for the planned reduction in reserves. This creates a range of between £142,000 to £284,000 needed to cover cost. The planned deficit for the coming year will bring this ambition closer but the charity will still have in excess of 6 months expenditure in free reserves.

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INVESTMENT POWERS AND POLICY

In line with Thurrock Open Door's Board of Trustees' duty to manage the risk the decision was taken to spread the organisation's funds across a number of accounts with different banking institutions, namely CAF, COIF and Co-op Community Bank.

Funds not immediately committed are invested in COIF and CAF accounts in order to gain the maximum amount of interest with the least risk. This situation will be reviewed on a regular basis.

STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The organisation is a charitable company, limited by guarantee, incorporated on 10 January 2006.

This organisation was previously registered with the Charity Commission as Open Door Thurrock on 18th May 1979, charity number 277663. All assets and activities were transferred to Thurrock Open Door on 15 April 2012 with the previous charity wound up on 16th February 2013.

APPOINTMENT OF TRUSTEES

Thurrock Open Door is governed by a voluntary Board of Trustees / Directors, referred to as Board members.

The Board is made up of local people who are passionate about the aims of Open Door and helping the people we work with.

Board members are recruited from the local area based on their expertise, interest and commitment to the work of Open Door. Those expressing an interest are first interviewed by either the Chief Executive or Chair of the organisation. This ensures they share a genuine interest and commitment to the aims of the organisation and understand the commitment they are undertaking. They will then present themselves to the full Board for consideration. Providing there are no objections the Board may then elect the new person to serve until the next AGM.

The entire Board stands for re-election at the Annual General Meeting where opportunity exists for new members to join the Board and for the election of officers.

All Board members are required to undertake a Disclosure and Barring Service check and meet the HMRC 'Fit & Proper Persons' requirement to hold a directorship.

Other people may be approached by the Board to join them where there is felt to be a deficit in expertise on the Board, for example the role of Treasurer or HR expertise.

A representative position exists on the Board for Thurrock Council. This position is

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nominated by the represented organisation.

There are a further two positions available on the Board for existing service users.

All Board Members must be committed to Open Door's aims and objects as well as agree to policies and procedures, regarding equal opportunities, confidentiality, child protection and safeguarding. A copy of these are given to each new member at the stage they express an interest in joining the Board.

Open Door governance is provided by the voluntary Board of Directors / Trustees. The Board meets on a bi-monthly basis and works within the six principles of good governance developed by the Charity Commission. It employs a Chief Executive who is responsible for the day to day operation, management of staff and resources of the organisation and developing and implementing the strategic direction in partnership with the Board.

Board members are invited to attend the organisation's annual planning day. They are also offered and encouraged to attend a number of other relevant training events.

No formal training was accessed by Board members this year through Open Door, although a number of informal training sessions have been attended through the local CVS and within other roles they occupy.

All members of the Board give their time voluntarily and receive no benefits from the Charity.

RISK MANAGEMENT

The Board of Trustees are aware of the risks that the charity faces, particularly those related to the operations and finances of the charity, and try to mitigate these where possible. A comprehensive risk register is in place for the organisation which is reviewed and updated on a regular basis. The charity aims to adopt a responsive approach ensuring that the services provided remain the most appropriate to people's needs. The charity is keen to avoid over reliance on any single source of funding and therefore tries to diversify its funding income where possible.

Open Door holds a comprehensive HR support contract with Citation Plc which provides professional legal advice regarding personnel issues including any legal costs that may be incurred due to employment tribunals. Open Door also receives professional guidance and support regarding Health & Safety compliance through Citation Plc.

Open Door has in place Public Liability, Employer Liability and Professional Liability Insurances which are reviewed annually.

STATEMENT OF DIRECTOR AND TRUSTEE RESPONSIBILITIES

The trustees (who are also directors of Thurrock Open Door for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in

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accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue on that basis.

The Directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies-Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT OF DISCLOSURE TO AUDITOR

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

AUDITORS

Clemence Hoar Cummings were appointed as the charity's auditors for the financial year commencing 1st April 2023 and a resolution to re-appoint them as auditors will be proposed at the forthcoming annual general meeting.

This report has been prepared in accordance with the the Charities SORP (FRS(102) and taking advantage of the small companies' exemption of Section 415A of the Companies Act 2006.

This report was approved by the Board of Trustees on 21/12/23 and signed on its behalf by:



M Fall (Chairperson)

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THURROCK OPEN DOOR

OPINION

We have audited the financial statements of Thurrock Open Door (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

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OTHER INFORMATION

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report incorporating the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the strategic report.

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RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement set out on page 16, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

We have designed our work to ensure that laws and regulations have been adhered to, and the transactions undertaken by the Charity are properly reflected in the financial statements. We designed procedures which included, but were not limited to:

- Agreeing financial statement disclosures to underlying supporting documentation.
- Enquiring of management as to actual and potential litigation and claims.

We have obtained a detailed understanding of the Charity's internal control systems and we have used the knowledge gained to identify any areas of risk of mis-statement or fraud.

- To address the risk of fraud through management bias and override of controls, we tested journal entries to identify unusual transactions.
- Making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected, and alleged fraud.

We have evaluated the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

THURROCK OPEN DOOR
(A company limited by guarantee)

We concluded on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We have then designed our audit tests in each area to identify whether in respect of the transactions we have selected for testing the relevant controls have operated as expected.

A further description of our responsibilities is available on the Financial Reporting Council's website at:

<https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>.

This description forms part of our auditor's report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

USE OF OUR REPORT

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Clemence Hoar Cummings, Chartered
Accountants and Registered Auditors, Riverside
House, 1-5 Como Street, Romford, Essex, RM7
7DN



Lee Blunden FCCA CTA

Senior Statutory Auditor

*For and on behalf of Clemence Hoar
Cummings, Statutory Auditor*

Date: 21 December 2023

THURROCK OPEN DOOR
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR
ENDED 31 MARCH 2023
SUMMARY INCOME AND EXPENDITURE ACCOUNT**

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Income					
Donations and Bequests	2	1,747	-	1,747	-
Income from Charitable Activities					
Grants and Contract Income	3	166,767	370,796	537,563	833,531
Other Income	4	9,975	-	9,975	728
Total Income		178,489	370,796	549,285	834,259
Expenditure					
Expenditure on Charitable Activities	6	204,324	448,307	652,631	616,882
Total Expenditure		204,324	448,307	652,631	616,882
Net income / (Expenditure) & Net Movement in Funds		(25,835)	(77,511)	(103,346)	217,377
Transfers between Funds		15,164	(15,164)	-	-
Total Funds brought forward		899,598	297,839	1,197,437	980,060
Total Funds carried forward		888,927	205,164	1,094,091	1,197,437

All incoming resources and resources expended derive from continuing activities.

There were no recognised gains or losses other than those included in the Statement of Financial Activities during the current or previous year.

THURROCK OPEN DOOR
(A company limited by guarantee)

BALANCE SHEET AS AT 31 MARCH 2023
Company Number 5670567

	Notes	2023	2022
		£	£
Fixed Assets			
Tangible Fixed Assets	9	94,880	100,659
Current Assets			
Debtors	10	43,200	6,370
Cash at Bank and in Hand		995,291	1,138,521
		<u>1,038,491</u>	<u>1,144,891</u>
Liabilities			
Creditors: due within one year	11	<u>39,280</u>	<u>48,113</u>
Net Current Assets		999,211	1,096,778
Net Assets		<u>1,094,091</u>	<u>1,197,437</u>

The Funds of the Charity

Unrestricted funds:

General	12	491,877	432,503
Designated	12	<u>393,768</u>	<u>467,095</u>
		885,645	899,598
Restricted	12	208,446	297,839
Total Charity Funds		<u>1,094,091</u>	<u>1,197,437</u>

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the company.

These financial statements were approved by the Board of Directors and authorised for issue on 21/12/23 and signed in their behalf by:



M Fall (Chair)

The notes on pages 26 to 34 form part of these financial statements.

THURROCK OPEN DOOR
(A company limited by guarantee)

STATEMENT OF CASH FLOWS FOR THE PERIOD ENDING 31 MARCH 2023

	2023 £	2022 £
Cash flows from operating actives:		
Cash generated from operations	(149,923)	158,751
Cash flows from Investing activities:		
Purchase of Tangible Fixed Assets	-	-
Net cash provided by (used in) investing activities	<u>-</u>	<u>-</u>
Cash flows from financing Activities		
Investment Income	6,693	182
Change in Cash & Cash Equivalents in the period	<u>(143,230)</u>	<u>158,933</u>
Increase / Decrease in Cash & Cash Equivalents		
Cash & Cash Equivalents at the start of the period	1,138,521	979,588
Cash & Cash Equivalents at the end of the period	995,291	1,138,521
Increase / (Decrease)	<u>(143,230)</u>	<u>158,933</u>

RECONCILIATION OF NET INCOME/ (EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
Net income/(expenditure) for the reporting period (as per the statement of financial activities)	(103,346)	233,377
Adjustments for:		
Depreciation charges	5,779	7,058
Interest received	(6,693)	(182)
(Increase)/Decrease in debtors	(36,830)	45,163
Increase/(Decrease) in creditors	(8,833)	(126,665)
Net cash provided by / (used in) operating activities	<u>(149,923)</u>	<u>158,751</u>

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting policies

a) Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective January 2015) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2016.

The Charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Incoming resources

Donations and similar incoming resources are included in the year in which they are receivable, which is when the charity becomes entitled to the resource.

Grants receivable are credited to the Statement of Financial Activities (SOFA) in the year to which they relate. Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Interest receivable and other income is included in the SOFA in the year in which it is receivable.

c) Expenditure and allocation of costs

All expenditure is included when it is incurred on an accruals basis. Resources expended include attributable VAT which cannot be recovered.

Costs are allocated between charitable and other expenditure in accordance with the nature of the cost. Where items involve more than one category, they are apportioned between the categories in accordance with the nature of the cost.

d) Fund accounting

Funds held by the charity are either:

Restricted funds - Restricted funds represent grants and donations received which are allocated by the donor for specific purposes.

Designated funds – Designated funds represent funds set aside by the Trustees out of unrestricted funds for specific future purposes or projects.

Unrestricted income funds - Unrestricted funds represent income, which is expendable at the discretion of the Trustees in the furtherance of the objects of the charity.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting policies (continued)

e) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost.

Depreciation is calculated to write off the cost, less their estimated residual value, over their expected useful lives on the following basis:

Freehold Buildings	2%	Straight line
Computer equipment	33%	Straight line
Office equipment	25%	Straight line or over the period of the lease
Fixtures and fittings	25%	Straight line

The Trustees have set an amount of £1,000, being the value below which fixed assets purchased are not capitalised.

f) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

g) Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

h) Operating leases

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

i) Contributions to pension funds

Defined Contribution Scheme

The pension costs charged in the year represent the amount of the contributions payable to the scheme in respect of the accounting period.

j) Transition to FRS 102

Restatement of opening fund balances or reported net income at the date of transition was not required. The transition date was 01 April 2014.

2. Donations & Legacies	Unrestricted Funds £	Total 2023 £	Unrestricted Funds £	Total 2022 £
Individual Donations	801	801		
Corporate Donations	946	946	-	-
	1,747	1,747	-	-

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

3. Income from Charitable Activities - Grants and Contract Income	Unrestricted Funds	Restricted Funds	Total 2023	Unrestricted Funds	Restricted Funds	Total 2022
	£	£	£	£	£	£
Projects						
HASS*	-	127,434	127,434	-	123,870	123,870
Mentoring	-	53,654	53,654	-	124,765	124,765
Social Inclusion Project	-	16,000	16,000	-	4,000	4,000
Young People Looked After	-	68,180	68,180	-	95,706	95,706
Futureversity	-	22,000	22,000	-	40,000	40,000
BBC Children in Need	-	33,200	33,200	-	34,830	34,830
FIF Xtra	-	-	-	-	6,930	6,930
Mental Health Advocacy	-	-	-	-	37,500	37,500
Southend CCG	-	50,328	50,328	-	85,893	85,893
Counselling Interventions	130,874	-	130,874	242,571	-	242,571
Thurrock Council	35,893	-	35,893	36,639	-	36,639
Dad's Factor	-	-	-	827	-	827
	166,767	370,796	537,563	280,037	553,494	833,531

*Housing Advice Support Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

	Unrestricted Funds	Restricted Funds	Total 2023	Total 2022
4. Other Income				
Investment Income	6,693	-	6,693	182
Miscellaneous Income	3,282	-	3,282	546
	9,975	-	9,975	728

All 2022 Other Income is Unrestricted Income.

5. Support Costs

The charity identifies and classifies support costs into general support (back office etc) and governance. These costs are then apportioned separately between the key activities undertaken in the year (see Note 5). The basis of apportionment is estimated usage of support function by each activity.

	General Support £	Governance £	Total 2023 £	Total 2022 £
Staff Costs	22,311	-	22,311	23,672
Premises Expenses	1,317	-	1,317	1,387
Communications & IT Costs	7,952	-	7,952	8,445
Legal & Professional Fees	22,531	-	22,531	22,366
Other Costs	6,207	33	6,240	6,285
Audit Fees	-	6,938	6,938	7,781
	60,318	6,971	67,289	69,936

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

6. Expenditure on Charitable Activities	Staff Costs £	Project Related Costs £	Premises Related Costs £	Office & IT Costs £	Legal & Other Costs £	Support Costs £	Total 2023 £	Total 2022 £
Restricted Funds								
HASS*	105,158	3,660	6,441	7,112	1,911	14,287	138,569	111,851
Mentoring	99,556	15,804	1,546	1,996	3,317	14,050	136,269	118,217
Social Inclusion Project	12,821	1,709	2,404	415	777	2,084	20,210	27,928
Young People Looked After	49,638	3,463	2,626	1,812	1,586	6,797	65,923	77,000
BBC Children in Need	24,171	1,686	1,279	883	773	3,310	32,101	28,022
Futureversity	2,189	13,464	-	432	427	1,898	18,410	48,487
FIF Xtra	4,134	-	-	-	-	475	4,609	10,929
Mental Health Advocacy	15,366	53	-	-	55	1,779	17,253	25,662
Southend CCG	10,846	2,215	-	-	-	1,501	14,562	13,029
NEE Interventions	-	-	-	-	-	-	-	239
ECC	-	345	-	-	15	41	401	-
Dad's Factor	-	-	-	-	-	-	-	379
	323,879	42,399	14,296	12,650	8,861	46,222	448,307	461,743
Unrestricted Funds								
Family Support Service	26,453	1,150	-	288	683	3,285	31,859	-
Interventions	123,840	25,942	2,039	1,418	1,444	17,782	172,465	155,139
	150,293	27,092	2,039	1,706	2,127	21,067	204,324	155,139
Total Costs	474,172	69,491	16,335	14,356	10,988	67,289	652,631	616,882

*Housing Advice Support Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

7. Net Income for the Year	Total 2023 £	Total 2022 £
This is stated after charging:		
Depreciation	5,779	7,058
Operating Lease	3,390	1,976
Auditors Remuneration	6,938	7,781
8. Staff Costs	Total 2023 £	Total 2022 £
Salaries and Wages	450,231	414,519
Social Security Costs	33,732	28,120
Pension Costs	12,517	11,413
	496,480	454,052
Average Numbers of Employees	23	22

1 employee had employee benefits in excess of £60,000 (2022: 1).

No trustee received any remuneration or reimbursement of expenses during the year (2022: Nil)

The key management personnel of the charity comprises of the Chief Executive Officer, the Director of Therapeutic Interventions and the Senior Business Support Manager. The total employee benefits of the key management personnel of the charity were £136,704.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

9. Tangible Fixed Assets	Freehold Property £	Fixtures Fittings & Equipment £	Total £
Cost			
At 1 April 2022	119,474	27,682	147,156
At 31 March 2023	119,474	27,682	147,156
Depreciation			
At 1 April 2022	23,695	22,802	46,497
Charge for the Year	2,389	3,390	5,779
At 31 March 2023	26,084	26,192	52,276
Net Book Value			
At 31 March 2023	93,390	1,490	94,880
At 31 March 2022	95,779	4,880	100,659
10. Debtors		Total 2023 £	Total 2022 £
Trade Debtors		39,307	2,342
Other Debtors & Prepayments		3,893	4,028
		43,200	6,370

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

11. Creditors	Total 2023 £	Total 2022 £
Trade Creditors	1,002	5,234
Sundry Creditors & Accruals	8,458	9,882
Deferred Income	20,830	23,897
Taxation & Social Security	8,990	9,100
	39,280	48,113

Deferred Income comprises:

	At 01 Apr 2022 £	Released £	Deferred £	At 31 Mar 2023 £
Social Inclusion Project	16,000	(16,000)	-	-
Young People Looked After	7,897	(7,897)	2,990	2,990
School counselling			17,840	17,840
	23,897	(23,897)	2,990	20,830

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

12. Movements in Funds	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2023 £
Restricted Funds					
HASS*	62,903	130,716	(138,569)	-	55,050
Mentoring	79,796	53,654	(136,269)	2,819	-
Social Inclusion Project	7,790	16,000	(20,210)	-	3,580
Young People Looked After	18,706	68,180	(65,923)	-	20,963
Futureversity	-	22,000	(18,410)	-	3,590
BBC Children in Need	6,808	33,200	(32,101)	-	7,907
FIF Xtra	14,126	-	(4,609)	(9,517)	-
Mental Health Advocacy	23,101	-	(17,253)	-	5,848
Southend CCG	78,962	50,328	(14,562)	-	114,728
ECC	-	-	(401)	401	-
NEE Interventions	5,647	-	-	(5,647)	-
	297,839	374,078	(448,307)	(11,944)	211,666

*Housing Advice Support Service

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2023 £
Designated Funds					
Counselling Interventions	191,303	130,874	(172,465)	-	149,712
Family Support	25,957	-	(31,859)	5,902	-
Redundancy Reserve	99,176	-	-	-	99,176
Fixed Asset Reserve	100,659	-	(5,779)	-	94,880
IT Replacement Reserve	20,000	-	-	-	20,000
Thurrock Summer Programme	10,000	-	-	-	10,000
Repairs & Maintenance	20,000	-	-	-	20,000
	467,095	130,874	(210,103)	5,902	393,768
General Funds					
General Reserve	432,503	44,333	5,779	6,042	488,657
	1,197,437	549,285	(652,631)	-	1,094,091

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

12. Continued....

Fund transfers have been made in order to clear residual balances on expired projects, or to ensure ongoing restricted funds are not negative, and in order to establish a designated fund for the replacement of IT equipment and software.

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential. Open Door operates a number of services and projects which are as follows:

Housing Advice Support Service (HASS)

Providing information advice, advocacy and support for people regarding housing and welfare benefits in Thurrock. There are three other elements to the service:

Mediation - Providing family mediation where there is a relationship breakdown. The aim of the mediation is to address issues and reach an agreed compromise that will enable the young person to remain in the family home.

Rent Deposit Scheme - Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

The HASS service is funded by a grant from The Big Lottery.

Young People Looked After Advocacy (YPLA)

This service provides advocacy and support for young people who are looked after by Thurrock Council. It includes advocacy, support, mentoring, social activities, assistance with complaints, attendance at reviews and consultation with young people.

This service is funded by a BBC Children in Need grant and Thurrock Council.

Social Inclusion Project (SIP)

The Social Isolation Project works with care leavers to help reduce social isolation and help them develop independent living skills. A weekly group operates alongside some one-to one mentoring for those not ready to join a group. This project is funded by the Police Fire and Crime Commissioner Violence & Vulnerability Community Safety.

Mentoring

Open Door is commissioned by Thurrock Council to deliver a mentoring and coaching programme for young people in Thurrock. Young people are identified who are experiencing difficulties with behaviour, motivation and/or isolation. All mentoring is goal focused and

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

concerned with building young people's resilience, confidence and self-esteem whilst reducing their isolation. This is achieved by matching and supporting trained mentors who work one to one with the young person, to help them develop a plan and work towards achieving their own personal goals..

Dad's Factor

The project supports Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus prevent these children from entering the care system. The project is funded through a Call Off contract with Essex County Council.

Interventions

This service provides a range of one-to-one client focused therapeutic interventions for children, young people and their families. The help provided includes therapeutic Counseling, Cognitive Behavior Therapy, Anger Management, Life Coaching, Play Therapy and Mediation. The service is provided both from our base in Orsett Road Grays and at several schools across Thurrock. This Project is Funded by Thurrock NHS CCG and Southend CCG.

CYP MH Advocacy

Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The project is commissioned until March 2022 after when it became a Call off contract.

Futureversity

Provides motivational activity programmes for young people based on the Futureversity Superpowers model.

Redundancy Reserve

In accordance with the reserves policy on page 14 a reserve has been set up by the charity to meet the potential redundancy costs for existing staff in the event of a close down of the charity.

Thurrock Summer Programme

Open Door Board of Trustees have designated funds to establish and run Summer Programme of Activities for young people based on the Futureversity model.

Fixed Asset (Property) Reserve

The Fixed Asset Reserve represents funds spent on a property for the Interventions Service

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

and is equal to the net book value of that asset on the balance sheet.

IT Replacement Reserve

This reserve is for the ongoing replacement of aging IT equipment and software.

Repairs & Maintenance Reserve

The Repairs & Maintenance Reserve has been set up to fund significant repairs on Open Door's registered office and Interventions Service base at 16B Orsett Road, Grays should they become necessary.

13. Analysis of Net Assets between Funds	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Fixed Assets	94,880	-	94,880	100,659
Current Assets	629,155	409,336	1,038,491	1,144,891
Current Liabilities	(36,290)	(2,990)	(39,280)	(32,113)
	687,745	406,346	1,094,091	1,213,437

14. Share Capital

The charity does not have share capital and is limited by guarantee. In the event of the charity being wound up the maximum amount which each member is liable to contribute is £1.

15. Related Parties

There have been no transactions with related parties in the year (2022: £Nil).

16. Pension Costs

The charity operates a defined contribution pension scheme. Contributions are charged against income as they are paid.

THURROCK OPEN DOOR
(A company limited by guarantee)
NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

17. Operating Lease Commitments

Future minimum lease payments due under operating leases:-

	2023	2022
	£	£
Within one year	3,406	2,857
In two to five years	-	-
	<u>3,406</u>	<u>2,857</u>

Operating lease payments represent amounts payable by the charity for additional premises. The lease term is 3 years.

THURROCK OPEN DOOR

England & Wales - Charity number 1125477

Accounts

THURROCK OPEN DOOR

**DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS**

FOR THE YEAR ENDED 31 MARCH 2022

**Charity number: 1125477
Company number: 5670567**

THURROCK OPEN DOOR
(A company limited by guarantee)

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THURROCK OPEN DOOR
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS

Charity number: 1125477

Company number: 5670567

Directors / Trustees

M Fall – Chair

J Hayes— Vice Chair

T Fish

L Fugl

I Barnett – *(resigned 25/05/2021)*

J Jeffers-Daley- *(joined 25/05/2021)*

Company Secretary: M Fall

Senior Management: M J Kelly – Chief Executive Officer

Registered and Principal Office:

16B Orsett Road, Grays, Essex, RM17 5DL

Auditors:

Clemence Hoar Cummings, Riverside House, 1-5 Como Street, Romford, RM7 7DN

Bankers

The Co-Operative Bank Plc, PO Box 250, Skelmersdale, WN8 6WT

CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ

CCLA Investment Management Ltd, 80 Cheapside, London, EC2V 6DZ

THURROCK OPEN DOOR
(A company limited by guarantee)

REPORT OF THE TRUSTEES

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2022, which are also prepared to meet the requirements for a directors' report and for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2015.

OUR PURPOSE AND ACTIVITIES

The objects of the charity as set out in the company memorandum of association are:

CHARITABLE OBJECTS

The Charity's objects ("the objects") are to promote the advancement of education by promoting the mental, physical, social and economic wellbeing of young people and vulnerable adults. Providing information, advice, advocacy, counselling and support services.

Mission Statement

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

This is achieved by:

- Providing a range of free help and support services that help people to live healthy, safe and happy lives.
- To make fully accessible the information and support that enable people to make informed decisions.
- To help tackle injustice and inequality by addressing issues which may prevent people from gaining access to opportunities.

Open Door is committed to providing high quality, appropriate and valued services. As an organisation, we recognise the need to constantly develop and be open to learn, from the people we work with, each other and the environments we operate within. We welcome the views of all, both positive and negative, to help develop and improve the organisation and the services we provide.

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CHARITABLE OBJECTIVES (continued)

The values which underpin Open Door are:

- To put our customers' needs first and ensure our delivery is always based on them and not on what is convenient for us.
- Justice, fairness and equality for all.
- Challenge prejudice.
- Valuing and recognising diversity both within the organisation as well as outside.
- Professionalism - how we work with each other as well as outside agencies and clients.
- Respect for service users as well as each other.
- Reliable and responsible - to manage our time effectively.
- Being honest, open and clear with each other and our service users.
- Flexibility - to ensure our service users receive the best possible service and the organisation continues to succeed.
- Being able to challenge each other appropriately.
- To value each other and the contributions we can make.
- Fairness and consistency - following policies and procedures equally across all parts of the organisation.
- Encouraging and supportive - helping each other in order that individuals and services are able to succeed.
- To lead by example.
- To empower our service users and help develop their independence.

STRATEGIC FRAMEWORK: INDEPENDENCE

Open Door works with children, young people, vulnerable adults and families to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

Open Door provides a number of services to achieve this aim but operates them with a commitment to service users developing independence.

Open Door provides a range of needed and valued services that help people. It is committed to providing these in ways which encourage and build service users' skills and social capital.

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There is however a fine line between helping people and doing for them. In the past there has been a tendency for many charities and the state to create dependency from service users on our help. Whilst this has helped address immediate problems it has also developed as an over reliance on ever reducing resources and often been detrimental to the long-term well-being of those accessing help.

As an organisation Open Door believes that through allowing people to become dependent on our help and support we ultimately disempower them, taking away their control over situations and their ability to make decisions for themselves, making them reliant on long term help with any future problems. This can have a negative impact on self-esteem, on confidence and it increases vulnerability.

By supporting people to make informed decisions, providing tailored and tapering support we can help our service users to build their skills and social capital for the future. This means that many of our interventions are time limited with a tapering of the service as we prepare the individual to move forward with new skills and resources that enable them to address recurrent and future issues with less intervention.

This is not only in the best interests of our service users but is also resource responsible. Allowing many more people to receive help, as waiting lists are reduced and resources become available to others.

This does not mean that we provide short term responses and expect the service user to 'get on with it' but that we provide planned, staged, tailored support which involves a gradual moving on process encouraging people to take more control as they move through our services.

THE ROLE AND CONTRIBUTION OF VOLUNTEERS

Open Door recognises the essential role volunteers play within the organisation. They contribute across the organisation delivering face to face support to our service users, providing general organisation support and providing governance in the role of Trustees. During the course of this year 25 people gave their time freely to the work of the organisation. All volunteers are required to pass an enhanced DBS check and provide three references before taking on the role.

Volunteers receive a full induction and training which includes Safeguarding, Health & Safety, Confidentiality, Equality and Diversity. Further training is based on individual role requirement.

ACHIEVEMENTS AND PERFORMANCE

The past year has been challenging with Open Door needing to adapt and remain flexible in response to the varying restrictions in place and increased sickness of staff due to the Pandemic. Many of the issues encountered in the previous year remained a concern for 2021-22.

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Open Door responded to the COVID – 19 crises with flexibility and resourcefulness. We recognised that in these difficult times people were likely to require increased levels of help as the isolation of lockdowns and the anxieties caused by the pandemic and reduced social interactions were likely to impact both mental health and family life. Added to this many people faced increased uncertainty regarding their financial, housing and employment situation. Children and young people were faced with increased pressures of remote learning, often with poor IT resources. Family conflict increased with behaviour management becoming a real additional pressure for many families.

Open Door was very fortunate to have received increased financial support from a number of Charitable Trusts and NHS CCG's that have enabled us to continue meeting increased needs.

Open Door has provided services and projects in direct response to local need in line with its objectives, helping 4,911 people during this year. In addition to this there were many additional support sessions to service user family members that took place that were not recorded within this figure.

As a Charitable organisation we have a commitment to providing value for money and recognising our social value. Open Door delivers a return ratio of 4:1 which translates to every £1 Open Door received we save society over £4.60

Open Door has a continued commitment to quality and has maintained the ISO 9001(2015)

The main activities and achievements undertaken by the charity during the year were:

YPLA

Young people in care are amongst the most vulnerable groups in society. They may have been subjected to abuse, rejection and/or neglect. Research shows that their life chances are significantly lower than those of their peers who have not experienced the care system.

YPLA is a project for young people who are or have been looked after by Thurrock Social Care. The project offers free, confidential help and advice to children and young people who either live in foster homes, residential homes or are on a care order. The service also helps those who have recently left the care system. The project is independent of Social Services.

Expected Outcomes

- Young people will feel supported, listened to and respected.
- Improve their personal situation.

- Young people feel part of the decision making process and understand the decisions taken.
- Young people are more confident and feel more able to raise their concerns.
- More aware of their rights and are able to manage their expectations.

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Outputs

- Number of young people being supported by the project.
- Number of individual advocacy issues addressed.
- Number of assisted complaints made.

The service has five elements:

Advocacy helps ensure young people who are looked after are listened to and heard. They are encouraged and supported to actively engage in decisions concerning their future and wellbeing. It supports them at meetings such as reviews, school meetings, court appearances, solicitor's appointments etc. The service also assists young people making complaints or passing on suggestions to Social Services.

Mentoring involves trained staff and volunteers from the local community working one to one with children in care and care leavers at times of transition. Mentors support young people to identify and work towards their personal goals, develop new skills, build confidence and recognise and celebrate their achievements.

Independent Visitors are trained volunteers who offer support to children whilst they are in care. They offer independent support to children in care who have little or no contact with their immediate family and support all areas of the child's developmental need.

Children in Care Council originally set up by the local authority to consult with young people around policy and strategy, together with gaining valuable feedback about Thurrock Council services. It was transferred to Open Door in 2013 as a response to the identified need for it to become independent from the local authority. The CICC membership continually changes with approximately 15 young people who regularly meet, they have developed their own support literature, attended training and have been involved in a number of consultations with council officers and elected members. They meet on a monthly basis as well as run a number of activities through the year.

Advocacy for Children subject to Child Protection Plans

The service has been commissioned by Thurrock Council to support children and young people who have recently been placed on child protection plans by Thurrock Social Care.

The project employs 1 full-time advocate who is supported by the wider advocacy team. During this financial year the project has worked with 422 young people.

The YPLA has continued to meet its objectives with 319 advocacy cases during the year.

The number of young people working with Independent Visitors had started to increase prior to Covid 19, with new Independent Visitors recruited and trained. The support during this period was mainly provided remotely with limited, socially distanced face to face sessions.

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The service employs 4 members of staff with 4 volunteers. The service receives some funding from Thurrock Council with the majority funded by Charitable Trusts, particularly: BBC Children In Need.

Interventions

Interventions is a service providing therapeutic support for young people, children and families, utilising a number of tools including:

- Counselling
- Anger Management
- Cognitive Behaviour Therapy
- Play Therapy
- Life Coaching
- Solution Focussed Therapy
- Therapy through art

The service is continually developing its range of therapeutic interventions, recognising that no one technique is suitable for all service users.

The service only employs professionally qualified staff and volunteers as well as providing 'final term placements for counsellors completing their practice hours' requirement.

The predominant presenting issues this year were:

- Anxiety
- Loneliness/ Isolation
- Covid- 19
- Family stresses
- Eating disorders and self- harm
- Trauma
- Bullying
- Sexuality
- Low self esteem
- Stress
- Bereavement
- School & Study issues
- Relationships
- Rejection
- Anger
- Body image

Whilst these were the initial presenting issues often they were followed by other equally important problems the service user was experiencing.

This year Interventions has delivered 2,994 counselling sessions. In addition to this the service has been providing weekly counselling sessions for 6 local schools and remote delivery in North East Essex and Southend which was funded by the respective NHS CCGs.

Remote Counselling, originally introduced at the start of the Pandemic in the previous year has remained a part of our service offering and continues to be the service of choice provided in Southend. This will remain as an alternative for those young people who find attend physical sessions difficult

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During the year the service has employed 4 paid members of staff and the services of 4 volunteers with further supported sessional workers. With the increased demands we increased sessional workers and hours available during the year. All staff, volunteers and placements are fully supported with both individual and group therapeutic supervision.

This service was fortunate to receive funding from The National Lottery Community Fund, Thurrock CCG, NEE CCG & Southend & Mid Essex CCG and the Essex Community Foundation.

Mentoring Thurrock

Thurrock Mentoring and Coaching project is commissioned by Thurrock Council. Young people are referred through Social Care. The contract for the service now requires mentoring to only be delivered by trained paid staff and volunteers are no longer able to support this contract. Mentors meet on a regular basis with young people. Mentoring is an outcome focussed way of helping young people. It helps them identify their goals and ambitions and works with them to develop realistic plans to achieve these. It offers the continued encouragement to develop new skills, challenge existing assumptions and attitudes, to celebrate success and to address any personal barriers that may be stopping them from succeeding. Mentoring and coaching provides the opportunity for young people to think about their options, progress and succeed, building confidence and self-esteem along the way.

Mentoring was provided for 82 young people with very positive feedback from both young people and referrers about the positive changes young people have experienced. Referrals far exceed capacity resulting in a waiting list. Initially remote mentoring was provided but due to additional pressures from commissioners the service was required to return to socially distanced face to face contact as soon as the young person and their family would allow. Due to isolation and limited activity the mentoring was enhanced with additional weekly contact throughout the year.

The service employed 3 members of paid staff and 4 sessional workers.

HASS

This service has been funded by a grant from The Big Lottery since September 2017. The service provides help and support for people regarding housing and homelessness including help with welfare benefits, access to accommodation and settling into a new tenancy.

The Service provides support with:

- welfare benefits
- budgeting
- paying bills & debt
- poverty issues
- accessing other support such as food banks

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- securing accommodation in the private sector
- housing applications
- setting up a new home
- registering with doctors, schools etc
- helping to maintain a tenancy
- advocacy, mediation and conflict resolution

Rent Deposit Scheme – Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

Over the past year 4,136 support sessions were held in addition to this weekly check-in sessions took place. The service was delivered remotely throughout the year with limited face to face sessions conducted only where essential. The service has secured new accommodation for 53 people this year. And administered 21 rent deposits.

The service employed 4 members of staff.

This service is funded by the National Lottery. The original 3 year grant ended in September 2020 but we were very fortunate to receive additional funds from the Lottery to support additional work to deliver the service remotely and continue delivery for the full financial year.

SIP – Social Isolation Project

Social isolation amongst young people is increasingly recognised as contributing to mental health issues and is often a significant factor in radicalisation and gang recruitment.

The SIP project aims to reduce the social isolation of care leavers and help them develop independent living skills. Open Door has recognised for some time that a number of young people who have left care, experience significant social isolation and often lack the independent living skills to thrive. For a number this will be due to them having been placed outside of Thurrock, only to return years later with no established networks, friends or support in place.

National research demonstrates that looked after young people often experience long term difficulties that can have a negative impact on their life accomplishments. Without the necessary skills to maintain their accommodation and care for themselves they are more likely to become Homeless, suffer poor health and become isolated. This project aims help care leavers- reduce isolation, build confidence, develop new skills and establish independence.

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The project has worked with a cohort of 20 care leavers teaching them new independent living skills, engaging in social activities and informal education. The group had been well attended with young people becoming involved in local volunteering opportunities and establishing new networks. New skills have been developed including cooking and budgeting outcomes have been recorded utilising the Outcome Star which has demonstrated a very positive impact.

This project was originally funded by a grant from the Lloyds Bank The project involved three part time staff and four volunteers.

DAD's Factor

The Dads Factor was only able to operate to a very limited extent this year due to Covid 19-restrictions. It is expected to continue as restrictions across the country ease. The project aims to support Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus avoid these children from entering the care system. The project is targeted to support up to 10 Fathers for up to 1 year. Evaluation carried out by Essex County Council has been very favourable with significant improvements seen for those taking part.

Futureversity

The Greenwich Summer Activity programme which is commissioned by Charlton Athletic Community Trust was delivered remotely in 2020 due to Covid-19 restrictions. The project involves a number of motivational activities being run in the Royal Borough of Greenwich for young people throughout the school summer holidays. In this very unusual year the following activities were delivered:

- | | |
|---------------------------------|----------------------------|
| • Get Into Engineering | • Illustration Art |
| • Get into Medicine | • Leadership |
| • Get into Software Engineering | • Fortnight Build & Play |
| • Get into Tv & Film | • Introduction to Coding |
| • Textile Art | • Music & Lyric Writing |
| • Public Speaking | • Advanced Chess |
| • Social Media Marketing | • Become a You Tuber |
| • Comic Book Design | Many other activities..... |

Feedback from young people who participated was very positive with over 374 taking place in 32 different activities. The project will run again in 2021 as a face to face programme.

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CYP MH Advocacy

Open Door has secured a Tender for Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The remit for this project is very prescriptive and only allows for young people and children who are in receipt of treatment.

Due to Covid restrictions the start of this project has been very slow but as restrictions ease, we expect to see referral numbers increase. The project is commissioned until March 2022.

FUTURE PLANS

Thurrock Open Door plans to continue the activities as outlined above in the forthcoming year, subject to satisfactory funding arrangements.

Open Door will maintain its commitment to high standards and professionalism. We will continue to maintain the current ISO 9001 until December 2022 when a decision regarding renewal will be considered by the Board of Trustees. The Social Value Quality Mark will be revisited to ensure the organisation continues to provide the best return on investment. Open Door will investigate alternative appropriate quality standards for future development.

A new Case Management System will be implemented. Open Door was fortunate to receive additional support from the Lloyds Bank Foundation for the first year costs of this system.

Opportunities to establish some of the newly delivered projects outside of Thurrock will be sought together with identifying opportunities for Open Door to establish new service delivery whilst ensuring we remain true to the aims and objectives of Open Door will be pursued in a bid to make the organisation both sustainable and diversify our income streams.

Open Door will seek to establish a Family Support project based on our experiences during the Covid pandemic. The project will aim to support those families who have struggled and continue to do so with mental health and practical support based on a mentoring/ wellbeing model.

Futureversity Greenwich programme to be delivered physically in the summer of 2022.

Futureversity short programme for Thurrock. It is planned that Open Door will deliver a similar, shortened 1 week programme in Thurrock during 2022.

Open Door Board of Trustees have agreed to fund from reserves, a one year pilot Peer Support project for LGBT young people and those who are in the process of transitioning.

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The Open Door Trustees recognise the need to grow and recruit new people to join in the governance of the charity. To this end the Board will continue actively seeking new members to join the board during the coming year.

PUBLIC BENEFIT

The Trustees have considered the Charity Commission's requirement in respect of Public Benefit; in their view the Charity meets, in full, the criteria to satisfy the test. The Trustees' Annual Report describes the activities undertaken to further its charitable purposes for the public benefit, together with plans for the future provision of services.

PRINCIPAL FUNDING SOURCES

The National Lottery Community Fund

BBC Children In Need

Esmée Fairbairn Foundation

Lloyds Bank Foundation

Essex Community Foundation, *including Ian Spence Fund and Angela Marks Fund.*

SEGRO Centenary Fund

Essex County Council

Thurrock Council

Thurrock CCG

Southend CCG

NEE CCG

North West Essex & Mid Essex CCG

COMF Funding

FINANCIAL REVIEW

The year was a successful one for the Charity with a net surplus of £217,377 (2021: £175,180) against income from all sources of £834,259 (2021: £699,497). This has increased total reserves / net assets to £1,197,437 (2021: £980,060). The level of overall reserves is now higher than at any time in recent years (before last year the previous highest was 2016, when they stood £907,799). In that year turnover was actually similar to the year under review (£883,867 or £17,608 higher than in 2022) but staff costs were far higher at £584,434 ie 70% of income compared to £454,052 in the year under review ie 53% of income. This points to one of the key issues of the past two years: the difficulty in recruiting suitably qualified and experienced staff. At the same time income has been increasing at a faster rate. So, while staff costs are £51,858 higher this year than in 2021, income is £134,762 higher.

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This, however, has not been achieved by cutting corners: the same quality standards – ISO 9001 and Investors in People – have been applied since accreditation was first achieved and, as noted in the Trustees' Report, where appropriate, hours have been moved to the evenings or other suitable times to enable service users to access services.

Of course, the charity does not exist to make surpluses – there are no shareholders to reward – and in a time of unprecedented pressure on public resources it is not right that reserves in excess of 23 months' worth of expenditure should be held. Accordingly, trustees have decided to utilize some reserves towards much-needed projects and planned expenditure for the coming financial year exceeds income by almost £225,000.

The importance of restricted income sources as a proportion of total income noted last year has continued in 2021-22, albeit at slightly lower levels. In 2021 the value of income from restricted sources was £477,565 or 68% of total income. In 2022, it rose to £554,321, or 66% of total income. Restricted reserves carried forward at the year-end rose from £222,081 at 31 March 2021 to £297,839 at 31 March 2022. However, this remains a comparatively low percentage of total reserves which were £980,060 in 20-21 and £1,197,437 this year.

As always, the board of trustees will monitor and review the ongoing financial situation to ensure the longevity of the organisation and its ability to continue to achieve its charitable aims.

RESERVES POLICY

Thurrock Open Door Management Committee believes that to be an effective charity it must plan to deal with any contingencies or emergencies that may arise.

The Management Committee recognises the need to ensure adequate operational costs are held in reserve to account for contractual obligations to staff, contingencies, risk management and any unanticipated reduction in income.

The total amount of charity funds as at 31st March 2022 are £1,197,437. £297,839 of these funds are restricted donations for specific purposes and £467,095 have been designated by the Management Committee, details of which can be seen on page 32. With the remaining £432,503 of general reserves, the management committee has an ambition whereby the unrestricted funds not committed or invested in tangible fixed assets ("the free reserves") held by the charity should be between 3 - 6 months of the resources expended.

In terms of the 2021-22 outturn this equates to approximately £155,000 - £310,000 in general funds. However, for current purposes it is more accurate to base this calculation on budgeted levels of activity to account for the planned reduction in reserves. This creates a range of between £140,000 to £280,000 needed to cover cost.

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This lies within the parameters of being between 3 and 6 months of next year's planned expenditure. Therefore the Management committee intends to use the difference of £137,153 to help further develop existing projects any surplus will be used in furthering the organization ambitions to provide meaningful and much needed support work for the service users of Open Door.

The Board of Trustees have approved the development of three pilot areas of work to be funded from general reserves including Family support service, Futureversity programme for young people in Thurrock and an LGBT Peer support group.

INVESTMENT POWERS AND POLICY

In line with Thurrock Open Door's Board of Trustees' duty to manage the risk the decision was taken to spread the organisation's funds across a number of accounts with different banking institutions, namely CAF, COIF and Co-op Community Bank.

Funds not immediately committed are invested in COIF and CAF accounts in order to gain the maximum amount of interest with the least risk. This situation will be reviewed on a regular basis.

STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The organisation is a charitable company, limited by guarantee, incorporated on 10 January 2006.

This organisation was previously registered with the Charity Commission as Open Door Thurrock on 18th May 1979, charity number 277663. All assets and activities were transferred to Thurrock Open Door on 15 April 2012 with the previous charity wound up on 16th February 2013.

APPOINTMENT OF TRUSTEES

Thurrock Open Door is governed by a voluntary Board of Trustees / Directors, referred to as Board members.

The Board is made up of local people who are passionate about the aims of Open Door and helping the people we work with.

Board members are recruited from the local area based on their expertise, interest and commitment to the work of Open Door. Those expressing an interest are first interviewed by either the Chief Executive or Chair of the organisation. This ensures they share a genuine interest and commitment to the aims of the organisation and understand the commitment they are undertaking. They will then present themselves to the full Board for consideration.

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Providing there are no objections the Board may then elect the new person to serve until the next AGM.

The entire Board stands for re-election at the Annual General Meeting where opportunity exists for new members to join the Board and for the election of officers.

All Board members are required to undertake a Disclosure and Barring Service check and meet the HMRC 'Fit & Proper Persons' requirement to hold a directorship.

Other people may be approached by the Board to join them where there is felt to be a deficit in expertise on the Board, for example the role of Treasurer or HR expertise.

A representative position exists on the Board for Thurrock Council. This position is nominated by the represented organisation.

There are a further two positions available on the Board for existing service users.

All Board Members must be committed to Open Door's aims and objects as well as agree to policies and procedures, regarding equal opportunities, confidentiality, child protection and safeguarding. A copy of these are given to each new member at the stage they express an interest in joining the Board.

Open Door governance is provided by the voluntary Board of Directors / Trustees. The Board meets on a bi-monthly basis and works within the six principles of good governance developed by the Charity Commission. It employs a Chief Executive who is responsible for the day to day operation, management of staff and resources of the organisation and developing and implementing the strategic direction in partnership with the Board.

Board members are invited to attend the organisation's annual planning day. They are also offered and encouraged to attend a number of other relevant training events.

No formal training was accessed by Board members this year through Open Door, although a number of informal training sessions have been attended through the local CVS and within other roles they occupy.

All members of the Board give their time voluntarily and receive no benefits from the Charity.

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RISK MANAGEMENT

The Board of Trustees are aware of the risks that the charity faces, particularly those related to the operations and finances of the charity, and try to mitigate these where possible. A comprehensive risk register is in place for the organisation which is reviewed and updated on a regular basis. The charity aims to adopt a responsive approach ensuring that the services provided remain the most appropriate to people's needs. The charity is keen to avoid over reliance on any single source of funding and therefore tries to diversify its funding income where possible.

Open Door holds a comprehensive HR support contract with Citation Plc which provides

professional legal advice regarding personnel issues including any legal costs that may be incurred due to employment tribunals.

Open Door also receives professional guidance and support regarding Health & Safety compliance through Citation Plc.

Open Door has in place Public Liability, Employer Liability and Professional Liability Insurances which are reviewed annually.

STATEMENT OF DIRECTOR AND TRUSTEE RESPONSIBILITIES

The trustees (who are also directors of Thurrock Open Door for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue on that basis.

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The Directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies-Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT OF DISCLOSURE TO AUDITOR

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

AUDITORS

Clemence Hoar Cummings were appointed as the charity's auditors for the financial year commencing 1st April 2022 and a resolution to re-appoint them as auditors will be proposed at the forthcoming annual general meeting.

This report has been prepared in accordance with the Statement of Recommended Practice –

Accounting and Reporting by Charities (issued in March 2005) and taking advantage of the small companies' exemption of Section 415A of the Companies Act 2006.

This report was approved by the Board of Trustees on 17th October 2022 and signed on its behalf by:


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M Fall (Chairperson)

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Independent Auditor's Report to the Trustees of Thurrock Open Door

Opinion

We have audited the financial statements of Thurrock Open Door (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

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Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 16, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 1443 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

THURROCK OPEN DOOR
(A company limited by guarantee)

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We have designed our work to ensure that laws and regulations have been adhered to, and the transactions undertaken by the Charity are properly reflected in the financial statements. We designed procedures which included, but were not limited to:

- Agreeing financial statement disclosures to underlying supporting documentation.
- Enquiring of management as to actual and potential litigation and claims.

We have obtained a detailed understanding of the Charity's internal control systems and we have used the knowledge gained to identify any areas of risk of mis-statement or fraud.

- To address the risk of fraud through management bias and override of controls, we tested journal entries to identify unusual transactions.
- Making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected, and alleged fraud

We have evaluated the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

We have concluded on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We have then designed our audit tests in each area to identify whether in respect of the transactions we have selected for testing the relevant controls have operated as expected.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

THURROCK OPEN DOOR
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Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable

company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed



Lee Blunden FCCA CTA
Clemence Hoar Cummings,
Chartered Accountants and Registered Auditors
Riverside House,
1-5 Como Street
Romford,
Essex, RM7 7DN

Dated...17 October 2022.....

THURROCK OPEN DOOR
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR
ENDED 31 MARCH 2022
SUMMARY INCOME AND EXPENDITURE ACCOUNT**

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Income					
Donations and Bequests	2	-	-	-	2,056
Income from Charitable Activities Grants and Contract Income	3	279,210	554,321	833,531	696,822
Other Income	4	728	-	728	619
Total Income		279,938	554,321	834,259	699,497
Expenditure					
Expenditure on Charitable Activities	6	155,139	461,743	616,882	524,317
Total Expenditure		155,139	461,743	616,882	524,317
Net Income / (Expenditure) & Net Movement in Funds		124,799	92,578	217,377	175,180
Transfers between Funds		16,820	(16,820)	-	-
Total Funds brought forward		757,979	222,081	980,060	804,880
Total Funds carried forward		899,598	297,839	1,197,437	980,060

All incoming resources and resources expended derive from continuing activities.

There were no recognised gains or losses other than those included in the Statement of Financial Activities during the current and previous year.

THURROCK OPEN DOOR
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BALANCE SHEET AS AT 31 MARCH 2022
Company Number 5670567

	Notes	2022 £	£	2021 £	£
Fixed Assets					
Tangible Fixed Assets	9		100,659		107,717
Current Assets					
Debtors	10	6,370		51,533	
Cash at Bank and in Hand		<u>1,138,521</u>		<u>979,588</u>	
		1,144,891		1,031,121	
Liabilities					
Creditors: due within one year	11	<u>48,113</u>		<u>158,778</u>	
Net Current Assets			1,096,778		872,343
Net Assets		<u>1,197,437</u>		<u>980,060</u>	
The Funds of the Charity					
Unrestricted funds:					
General	12	432,503		397,215	
Designated	12	<u>467,095</u>		<u>360,764</u>	
			899,598		757,979
Restricted	12		297,839		222,081
Total Charity Funds		<u>1,197,437</u>		<u>980,060</u>	

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the company.

These financial statements were approved by the Board of Directors and authorised for issue on 17th October 2022 and signed in their behalf by:


M FALL (Chair)

The notes on pages 25 to 37 form part of these financial statements.

THURROCK OPEN DOOR
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STATEMENT OF CASH FLOWS FOR THE PERIOD ENDING 31 MARCH 2022

	2022	2021
	£	£
Cash flows from operating activities:		
Cash generated from operations	158,751	193,368
Cash flows from investing activities:		
Purchase of Tangible Fixed Assets	-	(8,250)
Net cash provided by (used in) investing activities	<u>-</u>	<u>(8,250)</u>
Cash flows from financing Activities		
Investment Income	182	419
Change in Cash & Cash Equivalents in the period	<u>158,933</u>	<u>185,537</u>
Increase / Decrease in Cash & Cash Equivalents		
Cash & Cash Equivalents at the start of the period	979,588	794,051
Cash & Cash Equivalents at the end of the period	1,138,521	979,588
Increase / (Decrease)	<u>158,933</u>	<u>185,537</u>

RECONCILIATION OF NET INCOME/ (EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022	2021
	£	£
Net income/(expenditure) for the reporting period		
(as per the statement of financial activities)	217,377	175,180
Adjustments for:		
Depreciation charges	7,058	5,781
Interest received	(182)	(419)
(Increase)/Decrease in debtors	45,163	(44,331)
Increase/(Decrease) in creditors	(110,665)	57,157
Net cash provided by / (used in) operating activities	<u>158,751</u>	<u>193,368</u>

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

1. Accounting policies

a) Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective January 2019) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2016.

The Charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Incoming resources

Donations and similar incoming resources are included in the year in which they are receivable, which is when the charity becomes entitled to the resource.

Grants receivable are credited to the Statement of Financial Activities (SOFA) in the year to which they relate. Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Interest receivable and other income is included in the SOFA in the year in which it is receivable.

c) Expenditure and allocation of costs

All expenditure is included when it is incurred on an accruals basis. Resources expended include attributable VAT which cannot be recovered.

Costs are allocated between charitable and other expenditure in accordance with the nature of the cost. Where items involve more than one category, they are apportioned between the categories in accordance with the nature of the cost.

d) Fund accounting

Funds held by the charity are either:

Restricted funds - Restricted funds represent grants and donations received which are allocated by the donor for specific purposes.

Designated funds – Designated funds represent funds set aside by the Trustees out of unrestricted funds for specific future purposes or projects.

Unrestricted income funds - Unrestricted funds represent income, which is expendable at the discretion of the Trustees in the furtherance of the objects of the charity.

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

1. Accounting policies (continued)

e) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost.

Depreciation is calculated to write off the cost, less their estimated residual value, over their expected useful lives on the following basis:

Freehold Buildings	2%	Straight line
Computer equipment	33%	Straight line
Office equipment	25%	Straight line or over the period of the lease
Fixtures and fittings	25%	Straight line

The Trustees have set an amount of £1,000, being the value below which fixed assets purchased are not capitalised.

f) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

g) Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

h) Operating leases

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

i) Contributions to pension funds

Defined Contribution Scheme

The pension costs charged in the year represent the amount of the contributions payable to the scheme in respect of the accounting period.

2. Donations & Legacies	Unrestricted Funds £	Total 2022 £	Unrestricted Funds £	Total 2021 £
Corporate Donations	-	-	-	2,056
	-	-	-	2,056

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

3. Income from Charitable Activities - Grants and Contract Income	Unrestricted Funds	Restricted Funds	Total 2022	Unrestricted Funds	Restricted Funds	Total 2021
	£	£	£	£	£	£
Projects						
Housing Advice Support Service	-	123,870	123,870	-	151,076	151,076
Mentoring	-	124,765	124,765	-	80,548	80,548
Social Inclusion Project	-	4,000	4,000	-	59,970	59,970
Young People Looked After	-	95,706	95,706	-	45,311	45,311
Futureversity	-	40,000	40,000	-	35,000	35,000
BBC Children in Need	-	34,830	34,830	-	31,338	31,338
FIF Xtra	-	6,930	6,930	-	22,750	22,750
TIME*	-	-	-	-	18,500	18,500
Mental Health Advocacy	-	37,500	37,500	-	15,888	15,888
Southend CCG	-	85,893	85,893	-	8,598	8,598
NEE Interventions	-	-	-	-	8,386	8,386
Counselling Interventions	242,571	-	242,571	163,984	-	163,984
Thurrock Council	36,639	-	36,639	50,909	-	50,909
Missing Children	-	-	-	4,396	-	4,396
Dad's Factor	-	827	827	-	-	-
Coaching into Independence	-	-	-	168	-	168
	279,210	554,321	833,531	219,457	477,365	696,822

*Thurrock Interventions Missing Episodes

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

4. Other Income	Unrestricted Funds	Restricted Funds	Total 2022	Total 2021
Investment Income	182	-	182	419
Miscellaneous Income	546	-	546	200
	728	-	728	619

All 2021 Other Income is Unrestricted Income.

5. Support Costs

The charity identifies and classifies support costs into general support (back office etc) and governance. These costs are then apportioned separately between the key activities undertaken in the year (see Note 5). The basis of apportionment is estimated usage of support function by each activity.

	General Support £	Governance £	Total 2022 £	Total 2021 £
Staff Costs	23,672	-	23,672	25,472
Premises Expenses	1,387	-	1,387	793
Communications & IT Costs	8,445	-	8,445	8,432
Legal & Professional Fees	21,564	802	22,366	24,817
Other Costs	6,207	78	6,285	4,631
Audit Fees	-	7,781	7,781	5,640
	61,275	8,661	69,936	69,785

THURROCK OPEN DOOR
(A company limited by guarantee)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

6. Expenditure on Charitable Activities	Staff Costs £	Project Related Costs £	Premises Related Costs £	Office & IT Costs £	Legal & Other Costs £	Support Costs £	Total 2022 £	Total 2021 £
Restricted Funds								
Housing Advice Support Service	93,246	659	1,585	3,436	244	12,681	111,851	112,669
Mentoring	80,582	8,543	714	10,759	4,217	13,402	118,217	38,033
Social Inclusion Project	21,624	1,061	1,575	221	281	3,166	27,928	42,984
Young People Looked After	59,323	1,051	3,137	1,977	2,783	8,730	77,000	62,443
Futureversity	-	26,506	-	400	16,084	5,497	48,487	37,942
BBC Children in Need	21,589	382	1,141	719	1,013	3,177	28,022	43,186
FIF Xtra	9,390	300	-	-	-	1,239	10,929	4,625
TIME*	-	-	-	-	-	-	-	12,272
Mental Health Advocacy	22,753	-	-	-	-	2,909	25,662	4,625
Southend CCG	6,977	4,575	-	-	-	1,477	13,029	2,500
NEE Interventions	-	195	-	17	-	27	239	2,500
Dad's Factor	-	225	-	-	111	43	379	-
# I Will Fund	-	-	-	-	-	-	-	209
	315,484	43,497	8,152	17,529	24,733	52,348	461,743	363,988
Unrestricted Funds								
Interventions	114,896	14,498	2,078	3,675	2,404	17,588	155,139	159,254
Missing Children	-	-	-	-	-	-	-	1,075
	114,896	14,498	2,078	3,675	2,404	17,588	155,139	160,329
Total Costs	430,380	57,995	10,230	21,204	27,137	69,936	616,882	524,317

*Thurrock Interventions Missing Episodes

THURROCK OPEN DOOR
(A company limited by guarantee)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

7. Net Income for the Year	Total 2022 £	Total 2021 £
This is stated after charging:		
Depreciation	7,058	5,781
Operating Lease	1,976	2,857
Auditors Remuneration	7,781	5,640
8. Staff Costs	Total 2022 £	Total 2021 £
Salaries and Wages	414,519	368,245
Social Security Costs	28,120	23,543
Pension Costs	11,413	10,406
	454,052	402,194
Average Numbers of Employees	22	22

1 employee had employee benefits in excess of £60,000 (2020: 1).

No trustee received any remuneration or reimbursement of expenses during the year (2020: Nil)

The key management personnel of the charity comprises the Chief Executive Officer, the Director of Therapeutic Interventions and the Senior Business Support Manager. The total employee benefits of the key management personnel of the charity were £141,488

Sessional Staff provided additional capacity on a call-off basis. They are self employed and invoice for services provided. Sessional payments of £22,627 were made over the year.

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

9. Tangible Fixed Assets	Freehold Property £	Fixtures Fittings & Equipment £	Total £
Cost			
At 1 April 2021	119,474	27,682	147,156
At 31 March 2022	<u>119,474</u>	<u>27,682</u>	<u>147,156</u>
Depreciation			
At 1 April 2021	21,306	18,133	39,439
Charge for the Year	2,389	4,669	7,058
At 31 March 2022	<u>23,695</u>	<u>22,802</u>	<u>46,497</u>
Net Book Value			
At 31 March 2022	<u>95,779</u>	<u>4,880</u>	<u>100,659</u>
At 31 March 2021	<u>98,168</u>	<u>9,549</u>	<u>107,717</u>
10. Debtors		Total 2022 £	Total 2021 £
Trade Debtors		2,342	47,652
Other Debtors & Prepayments		4,028	3,881
		<u>6,370</u>	<u>51,533</u>

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

11. Creditors	Total 2022 £	Total 2021 £
Trade Creditors	5,234	4,727
Sundry Creditors & Accruals	9,882	9,426
Deferred Income	23,897	137,270
Taxation & Social Security	9,100	7,355
	48,113	158,778

Deferred Income comprises:

	At 01 Apr 2021 £	Released £	Deferred £	At 31 Mar 2022 £
Housing Advice Support Service	-	-	-	-
Building Capabilities	-	-	-	-
Counselling Interventions TIME*	35,000	(35,000)	-	-
Social Inclusion Project	-	-	16,000	16,000
Young People Looked After	28,150	(28,150)	-	-
Mentoring**	23,500	(23,500)	7,897	7,897
Southend CCG	41,052	(41,052)	-	-
Children in Need	9,568	(9,568)	-	-
	137,270	(137,270)	23,897	23,897

*Thurrock Interventions Missing Episodes

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

12. Movements in Funds	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2022 £
Restricted Funds					
Housing Advice Support Service	50,884	123,870	(111,851)	-	62,903
Mentoring**	73,248	124,765	(118,217)	-	79,796
Social Inclusion Project	23,278	4,000	(27,928)	650	-
Young People Looked After	-	95,706	(77,000)	-	18,706
Futureversity	-	40,000	(48,487)	8,487	-
BBC Children in Need	-	34,830	(28,022)	-	6,808
FIF Xtra	18,125	6,930	(10,929)	-	14,126
TIME*	25,957	-	-	(25,957)	-
Mental Health Advocacy	11,263	37,500	(25,662)	-	23,101
Southend CCG	6,098	85,893	(13,029)	-	78,962
NEE Interventions	5,886	-	(239)	-	5,647
Dad's Factor	7,342	827	(379)	-	7,790
	222,081	554,321	(461,743)	(16,820)	297,839

*Thurrock Interventions Missing Episodes

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2022 £
Designated Funds					
Counselling Interventions	103,871	242,571	(155,139)	-	191,303
Family Support				25,957	25,957
Redundancy Reserve	99,176	-	-	-	99,176
Fixed Asset Reserve	107,717	-	(7,058)	-	100,659
IT Replacement Reserve	20,000	-	-	-	20,000
Thurrock Summer Programme	10,000	-	-	-	10,000
Repairs & Maintenance	20,000	-	-	-	20,000
	360,764	242,571	(162,197)	25,957	467,095
General Funds					
General Reserve	397,215	37,367	7,058	(9,137)	432,503
	980,060	834,259	(616,882)	-	1,197,437

THURROCK OPEN DOOR
(A company limited by guarantee)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

Fund transfers have been made in order to clear residual balances on expired projects, or to ensure ongoing restricted funds are not negative, and in order to establish a designated fund for the replacement of IT equipment and software.

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential. Open Door operates a number of services and projects which are as follows:

Housing Advice Support Service (HASS)

Providing information advice, advocacy and support for people regarding housing and welfare benefits in Thurrock. There are three other elements to the service:

Mediation - Providing family mediation where there is a relationship breakdown. The aim of the mediation is to address issues and reach an agreed compromise that will enable the young person to remain in the family home.

Rent Deposit Scheme - Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

The HASS service is funded by a grant from The Big Lottery.

Young People Looked After Advocacy (YPLA)

This service provides advocacy and support for young people who are looked after by Thurrock Council. It includes advocacy, support, mentoring, social activities, assistance with complaints, attendance at reviews and consultation with young people.

This service is part funded by a BBC Children in Need grant, a Henry Smith grant and Thurrock Council.

Social Inclusion Project (SIP)

The Social Isolation Project works with care leavers to help reduce social isolation and help them develop independent living skills. A weekly group operates alongside some one-to one mentoring for those not ready to join a group. This pilot project has been funded by the Lloyds Bank Foundation.

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

Mentoring

Open Door is commissioned by Thurrock Council to deliver a mentoring and coaching programme for young people in Thurrock. Young people are identified who are experiencing difficulties with behaviour, motivation and/or isolation. All mentoring is goal focused and concerned with building young people's resilience, confidence and self-esteem whilst reducing their isolation. This is achieved by matching and supporting trained mentors who work one to one with the young person, to help them develop a plan and work towards achieving their own personal goals..

Dad's Factor

The project supports Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus prevent these children from entering the care system. The project is funded by Essex County Council.

Interventions

This service provides a range of one-to-one client focused therapeutic interventions for children, young people and their families. The help provided includes therapeutic Counseling, Cognitive Behavior Therapy, Anger Management, Life Coaching, Play Therapy and Mediation. The service is provided both from our base in Orsett Road Grays and at several schools across Thurrock. This Project is Funded by the Big Lottery Community fund and Thurrock CCG.

CYP MH Advocacy

Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The project is commissioned until March 2022.

Futureversity

Provides motivational activity programmes for young people based on the Futureversity Superpowers model.

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

Redundancy Reserve

In accordance with the reserves policy on page 14 a reserve has been set up by the charity to meet the potential redundancy costs for existing staff in the event of a close down of the charity.

Thurrock Summer Programme

Open Door Board of Trustees have designated funds to establish and run Summer Programme of Activities for young people based on the Futureversity model.

Fixed Asset (Property) Reserve

The Fixed Asset Reserve represents funds spent on a property for the Interventions Service and is equal to the net book value of that asset on the balance sheet.

IT Replacement Reserve

This reserve is for the ongoing replacement of aging IT equipment and software.

Repairs & Maintenance Reserve

The Repairs & Maintenance Reserve has been set up to fund significant repairs on Open Door's registered office and Interventions Service base at 16B Orsett Road, Grays should they become necessary.

13. Analysis of Net Assets between Funds	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Fixed Assets	100,659	-	100,659	107,717
Current Assets	629,155	515,736	1,144,891	1,031,121
Current Liabilities	(24,216)	(7,897)	(32,113)	(158,778)
	705,598	507,839	1,213,437	980,060

14. Share Capital

The charity does not have a share capital and is limited by guarantee. In the event of the charity being wound up the maximum amount which each member is liable to contribute is £1.

THURROCK OPEN DOOR
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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

15. Related Parties

There have been no transactions with related parties in the year (2021: £Nil).

16. Pension Costs

The charity operates a defined contribution pension scheme. Contributions are charged against income as they are paid.

17. Operating Lease Commitments

Future minimum lease payments due under operating leases:-

	2022	2021
	£	£
Within one year	1,976	2,857
In two to five years	-	-
	<u>-</u>	<u>2,857</u>

Operating lease payments represent amounts payable by the charity for additional premises. The lease is on a minimum 3 month rolling term.

THURROCK OPEN DOOR

England & Wales - Charity number 1125477

Accounts

THURROCK OPEN DOOR

**DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS**

FOR THE YEAR ENDED 31 MARCH 2021

**Charity number: 1125477
Company number: 5670567**

THURROCK OPEN DOOR
(A company limited by guarantee)

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THURROCK OPEN DOOR
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS

Charity number: 1125477

Company number: 5670567

Directors / Trustees

M Fall – Chair

T Fish – Vice Chair

J Hayes

R Brant (resigned 26/01/2021)

I Barnett (resigned 25/05/2021)

L Fugl

Jamila Daley-Jeffers (appointed 25/5/2021)

Company Secretary: M Fall

Senior Management: M J Kelly – Chief Executive Officer

Registered and Principal Office:

16B Orsett Road, Grays, Essex, RM17 5DL

Auditors:

Clemence Hoar Cummings, Riverside House, 1-5 Como Street, Romford, RM7 7DN

Bankers

The Co-Operative Bank Plc, PO Box 250, Skelmersdale, WN8 6WT

CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ

CCLA Investment Management Ltd, 80 Cheapside, London, EC2V 6DZ

THURROCK OPEN DOOR
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REPORT OF THE TRUSTEES

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2021, which are also prepared to meet the requirements for a directors' report and for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) effective 1 January 2015.

OUR PURPOSE AND ACTIVITIES

The objects of the charity as set out in the company memorandum of association are:

CHARITABLE OBJECTS

The Charity's objects ("the objects") are to promote the advancement of education by promoting the mental, physical, social and economic wellbeing of young people and vulnerable adults. Providing information, advice, advocacy, counselling and support services.

Mission Statement

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

This is achieved by:

- Providing a range of free help and support services that help people to live healthy, safe and happy lives.
- To make fully accessible the information and support that enable people to make informed decisions.
- To help tackle injustice and inequality by addressing issues which may prevent people from gaining access to opportunities.

Open Door is committed to providing high quality, appropriate and valued services. As an organisation, we recognise the need to constantly develop and be open to learn, from the people we work with, each other and the environments we operate within. We welcome the views of all, both positive and negative, to help develop and improve the organisation and the services we provide.

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CHARITABLE OBJECTIVES (continued)

The values which underpin Open Door are:

- To put our customers' needs first and ensure our delivery is always based on them and not on what is convenient for us.
- Justice, fairness and equality for all.
- Challenge prejudice.
- Valuing and recognising diversity both within the organisation as well as outside.
- Professionalism - how we work with each other as well as outside agencies and clients.
- Respect for service users as well as each other.
- Reliable and responsible - to manage our time effectively.
- Being honest, open and clear with each other and our service users.
- Flexibility - to ensure our service users receive the best possible service and the organisation continues to succeed.
- Being able to challenge each other appropriately.
- To value each other and the contributions we can make.
- Fairness and consistency - following policies and procedures equally across all parts of the organisation.
- Encouraging and supportive - helping each other in order that individuals and services are able to succeed.
- To lead by example.
- To empower our service users and help develop their independence.

STRATEGIC FRAMEWORK: INDEPENDENCE

Open Door works with children, young people, vulnerable adults and families to help them realise their aspirations and address any barriers that may stop them from achieving their full potential.

Open Door provides a number of services to achieve this aim but operates them with a commitment to service users developing independence.

Open Door provides a range of needed and valued services that help people. It is committed to providing these in ways which encourage and build service users' skills and social capital.

There is however a fine line between helping people and doing for them. In the past there has been a tendency for many charities and the state to create dependency from service users on

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our help. Whilst this has helped address immediate problems it has also developed as an over reliance on ever reducing resources and often been detrimental to the long-term well-being of those accessing help.

As an organisation Open Door believes that through allowing people to become dependent on our help and support we ultimately disempower them, taking away their control over situations and their ability to make decisions for themselves, making them reliant on long term help with any future problems. This can have a negative impact on self-esteem, on confidence and it increases vulnerability.

By supporting people to make informed decisions, providing tailored and tapering support we can help our service users to build their skills and social capital for the future. This means that many of our interventions are time limited with a tapering of the service as we prepare the individual to move forward with new skills and resources that enable them to address recurrent and future issues with less intervention.

This is not only in the best interests of our service users but is also resource responsible. Allowing many more people to receive help, as waiting lists are reduced and resources become available to others.

This does not mean that we provide short term responses and expect the service user to 'get on with it' but that we provide planned, staged, tailored support which involves a gradual moving on process encouraging people to take more control as they move through our services.

THE ROLE AND CONTRIBUTION OF VOLUNTEERS

Open Door recognises the essential role volunteers play within the organisation. They contribute across the organisation delivering face to face support to our service users, providing general organisation support and providing governance in the role of Trustees. During the course of this year 25 people gave their time freely to the work of the organisation. All volunteers are required to pass an enhanced DBS check and provide three references before taking on the role.

Volunteers receive a full induction and training which includes Safeguarding, Health & Safety, Confidentiality, Equality and Diversity. Further training is based on individual role requirement.

ACHIEVEMENTS AND PERFORMANCE

The past year provided a number of unique challenges, mainly due to the Covid 19 pandemic and subsequent lock-downs and social distancing precautions. Many other local organisations and services reduced or stopped delivery during this year which had the additional effect of placing further pressure on Open Door and its staff teams.

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Open Door responded to the COVID – 19 crises with flexibility and resourcefulness. We recognised that in these difficult times people were likely to require increased levels of help as the isolation of lockdowns and the anxieties caused by the pandemic and reduced social interactions were likely to impact both mental health and family life. Added to this many people faced increased uncertainty regarding their financial, housing and employment situation. Children and young people were faced with increased pressures of remote learning, often with poor IT resources. Family conflict increased with behaviour management becoming a real additional pressure for many families.

Therefore Open Door took the decision to not furlough any staff but to provide increased support remotely using a variety of methods. Due to isolation factors it was necessary to increase our frequency of contact with service users and staff conducted weekly wellbeing checks with all clients. Open Door is fortunate to employ a very dedicated team who have gone above and beyond throughout these very challenging times.

Open Door was very fortunate to have received increased financial support from a number of Charitable Trusts and NHS CCG's that enabled us to meet these increased needs. Most of our funders were very understanding for the need of greater flexibility in delivery methods and have been very supportive during these difficult times.

Open Door has provided services and projects in direct response to local need in line with its objectives, helping 4,720 people during this year. In addition to this there were many additional support sessions to service user family members that took place that were not recorded within this figure.

As a Charitable organisation we have a commitment to providing value for money and recognising our social value. Open Door delivers a return ratio of 4:1 which translates to every £1 Open Door received we save society over £4.60

Open Door has a continued commitment to quality and has maintained the ISO 9001(2015)

The main activities and achievements undertaken by the charity during the year were:

YPLA

Young people in care are amongst the most vulnerable groups in society. They may have been subjected to abuse, rejection and/or neglect. Research shows that their life chances are significantly lower than those of their peers who have not experienced the care system.

YPLA is a project for young people who are or have been looked after by Thurrock Social Care. The project offers free, confidential help and advice to children and young people who either live in foster homes, residential homes or are on a care order. The service also helps those who have recently left the care system. The project is independent of Social Services.

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Expected Outcomes

- Young people will feel supported, listened to and respected.
- Improve their personal situation.

- Young people feel part of the decision making process and understand the decisions taken.
- Young people are more confident and feel more able to raise their concerns.
- More aware of their rights and are able to manage their expectations.

Outputs

- Number of young people being supported by the project.
- Number of individual advocacy issues addressed.
- Number of assisted complaints made.

The service has five elements:

Advocacy helps ensure young people who are looked after are listened to and heard. They are encouraged and supported to actively engage in decisions concerning their future and wellbeing. It supports them at meetings such as reviews, school meetings, court appearances, solicitor's appointments etc. The service also assists young people making complaints or passing on suggestions to Social Services.

Mentoring involves trained staff and volunteers from the local community working one to one with children in care and care leavers at times of transition. Mentors support young people to identify and work towards their personal goals, develop new skills, build confidence and recognise and celebrate their achievements.

Independent Visitors are trained volunteers who offer support to children whilst they are in care. They offer independent support to children in care who have little or no contact with their immediate family and support all areas of the child's developmental need.

Children in Care Council originally set up by the local authority to consult with young people around policy and strategy, together with gaining valuable feedback about Thurrock Council services. It was transferred to Open Door in 2013 as a response to the identified need for it to become independent from the local authority. The CICC membership continually changes with approximately 15 young people who regularly meet, they have developed their own support literature, attended training and have been involved in a number of consultations with council officers and elected members. They meet on a monthly basis as well as run a number of activities through the year.

Advocacy for Children subject to Child Protection Plans

The service has been commissioned by Thurrock Council to support children and young people who have recently been placed on child protection plans by Thurrock Social Care.

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The project employs 1 full-time advocate who is supported by the wider advocacy team. During this financial year the project has worked with 436 young people.

The YPLA has continued to meet its objectives with 302 advocacy cases during the year.

The number of young people working with Independent Visitors had started to increase prior to Covid 19, with new Independent Visitors recruited and trained. The support during this period was mainly provided remotely with limited, socially distanced face to face sessions.

The service employs 4 members of staff with 3 volunteers. The service receives some funding from Thurrock Council with the majority funded by Charitable Trusts, particularly: BBC Children In Need.

Interventions

Interventions is a service providing therapeutic support for young people, children and families, utilising a number of tools including:

- Counselling
- Anger Management
- Cognitive Behaviour Therapy
- Play Therapy
- Life Coaching
- Solution Focussed Therapy
- Therapy through art

The service is continually developing its range of therapeutic interventions, recognising that no one technique is suitable for all service users.

The service only employs professionally qualified staff and volunteers as well as providing 'final term placements for counsellors completing their practice hours' requirement.

The predominant presenting issues this year were:

- Anxiety
- Loneliness/ Isolation
- Covid- 19
- Family stresses
- Eating disorders and self- harm
- Trauma
- Bullying
- Sexuality
- Low self esteem
- Stress
- Bereavement
- School & Study issues
- Relationships
- Rejection
- Anger
- Body image

Whilst these were the initial presenting issues often they were followed by other equally important problems the service user was experiencing.

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This year Interventions has delivered remotely 2,890 counselling sessions. In addition to this the service provided remote weekly counselling sessions for 6 local schools and new remote delivery in North East Essex and Southend which was funded by the respective NHS CCGs.

Remote Counselling was readily accepted by many young people however for some the need to be physically present with a counsellor did produce additional pressures which the service

endeavoured to meet through the use of additional venues which would allow for greater social distancing.

With the introduction of remote counselling the service experienced a number of family members who were experiencing mental health issues and seeking help. We were fortunate to receive additional funds from the Essex Community Foundation to help us address this additional need.

During the year the service has employed 4 paid members of staff and the services of 2 volunteers with further supported sessional workers. With the increased demands we increased sessional workers and hours available during the year. All staff, volunteers and placements are fully supported with both individual and group therapeutic supervision.

This service was fortunate to receive funding from The National Lottery Community Fund, Thurrock CCG, NEE CCG & Southend & Mid Essex CCG and the Essex Community Foundation.

Mentoring Thurrock

Thurrock Mentoring and Coaching project is commissioned by Thurrock Council. Young people are referred through Social Care. The contract for the service now requires mentoring to only be delivered by trained paid staff and volunteers are no longer able to support this contract. Mentors meet on a regular basis with young people. Mentoring is an outcome focussed way of helping young people. It helps them identify their goals and ambitions and works with them to develop realistic plans to achieve these. It offers the continued encouragement to develop new skills, challenge existing assumptions and attitudes, to celebrate success and to address any personal barriers that may be stopping them from succeeding. Mentoring and coaching provides the opportunity for young people to think about their options, progress and succeed, building confidence and self-esteem along the way.

Mentoring was provided for 70 young people with very positive feedback from both young people and referrers about the positive changes young people have experienced. Referrals far exceed capacity resulting in a waiting list. Initially remote mentoring was provided but due to additional pressures from commissioners the service was required to return to socially distanced face to face contact as soon as the young person and their family would allow. Due to isolation and limited activity the mentoring was enhanced with additional weekly contact throughout the year.

The service employed 3 members of paid staff and 2 sessional workers.

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HASS

This service has been funded by a grant from The Big Lottery since September 2017. The service provides help and support for people regarding housing and homelessness including help with welfare benefits, access to accommodation and settling into a new tenancy.

The Service provides support with:

- welfare benefits
- budgeting
- paying bills & debt
- poverty issues
- accessing other support such as food banks
- securing accommodation in the private sector
- housing applications
- setting up a new home
- registering with doctors, schools etc
- helping to maintain a tenancy
- advocacy, mediation and conflict resolution

Rent Deposit Scheme – Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

Over the past year 1,468 support sessions were held in addition to this weekly check-in sessions took place. The service was delivered remotely throughout the year with limited face to face sessions conducted only where essential.

The service employed 4 members of staff.

This service is funded by the National Lottery. The original 3 year grant ended in September 2020 but we were very fortunate to receive additional funds from the Lottery to support additional work to deliver the service remotely and continue delivery for the full financial year.

SIP – Social Isolation Project

Social isolation amongst young people is increasingly recognised as contributing to mental health issues and is often a significant factor in radicalisation and gang recruitment.

The SIP project aims to reduce the social isolation of care leavers and help them develop independent living skills. Open Door has recognised for some time that a number of young people who have left care, experience significant social isolation and often lack the independent living skills to thrive. For a number this will be due to them having been placed outside of Thurrock, only to return years later with no established networks, friends or support in place.

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National research demonstrates that looked after young people often experience long term difficulties that can have a negative impact on their life accomplishments. Without the necessary skills to maintain their accommodation and care for themselves they are more likely to become Homeless, suffer poor health and become isolated. This project aims help care leavers- reduce isolation, build confidence, develop new skills and establish independence.

The project has worked with a cohort of 21 care leavers teaching them new independent living skills, engaging in social activities and informal education. The group had been well attended with young people becoming involved in local volunteering opportunities and establishing new networks. New skills have been developed including cooking and budgeting outcomes have been recorded utilising the Outcome Star which has demonstrated a very positive impact. Unfortunately, the pandemic had great affect on this project with face to face sessions stopped due to venue restrictions regarding Covid 19. Therefore remote sessions were held, which proved very popular with existing members. There was a severe impact on the programme activities which could take place but through the creativity of the staff team many of informal education elements were still covered. Weekly check-ins with all group members also took place to help reduce isolation. At first many of the young people did not have suitable access to IT to join sessions. The Lloyds Bank Foundation helped by providing additional funding and access to some IT equipment that could be loaned to group members for this purpose.

This project is funded by a grant from the Lloyds Bank The project involved three part time staff and three volunteers.

DAD's Factor

The Dads Factor was only able to operate to a very limited extent this year due to Covid 19- restrictions. It is expected to continue as restrictions across the country ease. The project aims to support Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus avoid these children from entering the care system. The project is targeted to support up to 10 Fathers for up to 1 year. Evaluation carried out by Essex County Council has been very favourable with significant improvements seen for those taking part.

Coaching into Independence

Open Door was commissioned by Essex County Council to conduct a pilot project supporting young people in their transition from Care. The project targets a small group of young people who are in the final year before they move to independent living. Unfortunately due to Covid 19 restrictions Essex CC put much of the project on hold this year. It is planned to continue once restrictions across the country ease.

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Futureversity

The Greenwich Summer Activity programme which is commissioned by Charlton Athletic Community Trust was delivered remotely in 2020 due to Covid-19 restrictions. The project involves a number of motivational activities being run in the Royal Borough of Greenwich for young people throughout the school summer holidays. In this very unusual year the following activities were delivered:

- | | |
|---------------------------------|----------------------------|
| • Get Into Engineering | • Illustration Art |
| • Get into Medicine | • Leadership |
| • Get into Software Engineering | • Fortnight Build & Play |
| • Get into Tv & Film | • Introduction to Coding |
| • Textile Art | • Music & Lyric Writing |
| • Public Speaking | • Advanced Chess |
| • Social Media Marketing | • Become a You Tuber |
| • Comic Book Design | Many other activities..... |

Feedback from young people who participated was very positive with over 374 taking place in 32 different activities. The project will run again in 2021 as a face to face programme.

CYP MH Advocacy

Open Door has secured a Tender for Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The remit for this project is very prescriptive and only allows for young people and children who are in receipt of treatment.

Due to Covid restrictions the start of this project has been very slow but as restrictions ease, we expect to see referral numbers increase. The project is commissioned until March 2022.

FUTURE PLANS

Thurrock Open Door plans to continue the activities as outlined above in the forthcoming year, subject to satisfactory funding arrangements.

Open Door will maintain the quality standards of ISO 9001 and the Social Value Quality Mark to help assure funders of the high standards and professionalism of the organisation.

Opportunities to establish some of the newly delivered projects outside of Thurrock will be sought together with identifying opportunities for Open Door to establish new service delivery whilst ensuring we remain true to the aims and objectives of Open Door will be pursued in a bid to make the organisation both sustainable and diversify our income streams.

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Open Door will seek to secure funding to establish a Family Support project based on our experiences over the past year. The project will aim to support those families who have struggled and continue to do so with mental health and practical support based on a mentoring/ wellbeing model.

Futureversity Greenwich programme to be delivered physically in the summer of 2021.

Futureversity short programme for Thurrock. It is planned that Open Door will deliver a similar, shortened 1 week programme in Thurrock during the summer of 2022.

Open Door Board of Trustees have agreed to fund from reserves, a one year pilot Peer Support project for LGBT young people and those who are in the process of transitioning.

The Open Door Trustees recognise the need to grow and recruit new people to join in the governance of the charity. To this end the Board will continue actively seeking new members to join the board during the coming year.

PUBLIC BENEFIT

The Trustees have considered the Charity Commission's requirement in respect of Public Benefit; in their view the Charity meets, in full, the criteria to satisfy the test. The Trustees' Annual Report describes the activities undertaken to further its charitable purposes for the public benefit, together with plans for the future provision of services.

PRINCIPAL FUNDING SOURCES

The National Lottery Community Fund

BBC Children In Need

Esmee Fairbairn Foundation

Lloyds Bank Foundation

Essex Community Foundation, *including Ian Spence Fund and Angela Marks Fund.*

Hew Watt Family Charitable Fund

SEGRO Centenary Fund

Essex County Council

Thurrock Council

Thurrock CCG

Southend CCG

NEE CCG

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North West Essex & Mid Essex CCG

Tesco Bags of Fun

Luna

TKMaxx & HomeSense Foundation

Shake Shack

FINANCIAL REVIEW

The year was a successful one for the Charity with a net surplus of £175,180 (2020: £115,555) against income from all sources of £699,497 (2020: £699,880). This has increased total reserves / net assets to £980,060 (2020: £804,880). The level of overall reserves is now higher than at any time in recent years (the previous highest was 2016, when they stood £907,799). In that year turnover was actually 26.3% higher than in the year under review which points to the key to the financial success of the year under review: rigorous control of costs, particularly staff cost. In 2016 the overall level of staff cost was £684,434 (78% of total income). Since then, staffing costs have fallen to £402,194 or 57% of total income.

This, however, has not been achieved by cutting corners: the same quality standards – ISO 9001 and Investors in People – have been applied since accreditation was first achieved and, as noted in the Trustees' Report, where appropriate, hours have been moved to the evenings or other suitable times to enable service users to access services.

The importance of restricted income sources as a proportion of total income noted last year has continued in 2020-21, albeit at slightly lower levels. In 2019 the value of income from restricted sources was £320,621 or 43% of total income. In 2020, it rose to £523,393, or 75% of total income, and in 2020-21 it was £477,365 or 68% of income. Restricted reserves carried forward at the year-end rose from £89,884 at 31 March 2020 to £222,081 at 31 March 2021. However, this remains a comparatively low percentage of total reserves which were £804,880 in 20-21 and £980,060 this year.

In a time of pandemic this has been a tremendous outturn for the charity and demonstrates that the need for its services have actually increased, not diminished, as a result of the lockdowns and other restrictions. However, many observers believe that the pressure on public finances will be greater in the 2021-22 year than in the year under review as HM Treasury begins attempts to recoup some of the massive spike in expenditure brought about by the pandemic. A break-even budget has been set for 2021-22 and as of July 2021 we are modestly outperforming this target.

However, as always, the board of trustees will monitor and review the ongoing financial situation to ensure the longevity of the organisation and its ability to continue to achieve its charitable aims.

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RESERVES POLICY

Thurrock Open Door Management Committee believes that to be an effective charity it must plan in order to deal with any contingencies or emergencies that may arise.

Thurrock Open Door Management Committee recognises the need to ensure adequate operational costs are held in reserve to account for contractual obligations to staff, contingencies, risk management and any unanticipated reduction in income.

The management committee has an ambition whereby the unrestricted funds not committed or invested in tangible fixed assets ("the free reserves") held by the charity should be between 3 - 6 months of the resources expended. In terms of the 2020-21 outturn this equates to approximately £130,000 - £260,000 in general funds. However, for current purposes it is more accurate to base this calculation on budgeted levels of expenditure to account for higher levels of planned activity and therefore cost. This creates a range of from £175,000 to £350,000 needed to cover cost. At this level the management committee feel that they would be able to continue the current activities of the charity in the event of a significant drop in funding. It would obviously be necessary to consider how the funding would be replaced or activities changed. Five designated funds have been identified:

- Designated funds are held to cover statutory redundancy costs for current staff working within the organisation. This figure currently stands at £107,717. This will obviously need to be reviewed each year.
- A contingency fund, should significant repairs be required of the Interventions building.
- A Fixed Asset Reserve equivalent to the net book value of the freehold property.
- The unspent balance of funds received for Counselling Interventions.
- Replacement of IT equipment and software.
- Thurrock Summer Programme – To deliver Futureversity shortened programme for Young People in 2022.

In addition, several of the designated and restricted funds have inbuilt into the reserves a contingency fund to allow for 3 months' expenditure if, for example, the charity was to be wound up.

As 31 March 2021, the actual level of free reserves exceeds the upper end of the required range by £28,000. This is not felt to be excessive given the uncertainties around the economy noted elsewhere.

The Management Committee will review this annually as a result of a risk assessment, to ensure that there are sufficient designated funds to cover these costs.

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INVESTMENT POWERS AND POLICY

In line with Thurrock Open Door's Board of Trustees' duty to manage the risk the decision was taken to spread the organisation's funds across a number of accounts with different banking institutions, namely CAF, COIF and Co-op Community Bank.

Funds not immediately committed are invested in COIF and CAF accounts in order to gain the maximum amount of interest with the least risk. This situation will be reviewed on a regular basis.

STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The organisation is a charitable company, limited by guarantee, incorporated on 10 January 2006.

This organisation was previously registered with the Charity Commission as Open Door Thurrock on 18th May 1979, charity number 277663. All assets and activities were transferred to Thurrock Open Door on 15 April 2012 with the previous charity wound up on 16th February 2013.

APPOINTMENT OF TRUSTEES

Thurrock Open Door is governed by a voluntary Board of Trustees / Directors, referred to as Board members.

The Board is made up of local people who are passionate about the aims of Open Door and helping the people we work with.

Board members are recruited from the local area based on their expertise, interest and commitment to the work of Open Door. Those expressing an interest are first interviewed by either the Chief Executive or Chair of the organisation. This ensures they share a genuine interest and commitment to the aims of the organisation and understand the commitment they are undertaking. They will then present themselves to the full Board for consideration. Providing there are no objections the Board may then elect the new person to serve until the next AGM.

The entire Board stands for re-election at the Annual General Meeting where opportunity exists for new members to join the Board and for the election of officers.

All Board members are required to undertake a Disclosure and Barring Service check and meet the HMRC 'Fit & Proper Persons' requirement to hold a directorship.

Other people may be approached by the Board to join them where there is felt to be a deficit

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in expertise on the Board, for example the role of Treasurer or HR expertise.

A representative position exists on the Board for Thurrock Council. This position is nominated by the represented organisation.

There are a further two positions available on the Board for existing service users.

All Board Members must be committed to Open Door's aims and objects as well as agree to policies and procedures, regarding equal opportunities, confidentiality, child protection and safeguarding. A copy of these are given to each new member at the stage they express an interest in joining the Board.

Open Door governance is provided by the voluntary Board of Directors / Trustees. The Board meets on a bi-monthly basis and works within the six principles of good governance developed by the Charity Commission. It employs a Chief Executive who is responsible for the day to day operation, management of staff and resources of the organisation and developing and implementing the strategic direction in partnership with the Board.

Board members are invited to attend the organisation's annual planning day. They are also offered and encouraged to attend a number of other relevant training events.

No formal training was accessed by Board members this year through Open Door, although a number of informal training sessions have been attended through the local CVS and within other roles they occupy.

All members of the Board give their time voluntarily and receive no benefits from the Charity.

RISK MANAGEMENT

The Board of Trustees are aware of the risks that the charity faces, particularly those related to the operations and finances of the charity, and try to mitigate these where possible. A comprehensive risk register is in place for the organisation which is reviewed and updated on a regular basis. The charity aims to adopt a responsive approach ensuring that the services provided remain the most appropriate to people's needs. The charity is keen to avoid over reliance on any single source of funding and therefore tries to diversify its funding income where possible.

Open Door holds a comprehensive HR support contract with Citation Plc which provides professional legal advice regarding personnel issues including any legal costs that may be incurred due to employment tribunals.

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Open Door also receives professional guidance and support regarding Health & Safety compliance through Citation Plc.

Open Door has in place Public Liability, Employer Liability and Professional Liability Insurances which are reviewed annually.

STATEMENT OF DIRECTOR AND TRUSTEE RESPONSIBILITIES

The trustees (who are also directors of Thurrock Open Door for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue on that basis.

The Directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies-Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT OF DISCLOSURE TO AUDITOR

So far as the Trustees are aware, there is no relevant audit information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

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AUDITORS

Clemence Hoare Cummings were appointed as the charity's auditors for the financial year commencing 1st April 2020 and a resolution to re-appoint them as auditors will be proposed at the forthcoming annual general meeting.

This report has been prepared in accordance with the Statement of Recommended Practice –

Accounting and Reporting by Charities (issued in March 2005) and taking advantage of the small companies' exemption of Section 415A of the Companies Act 2006.

This report was approved by the Board of Trustees on ³⁰ November 2021 and signed on its behalf by:



M Fall (Chairperson)

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Independent Auditor's Report to the Trustees of Thurrock Open Door

Opinion

We have audited the financial statements of Thurrock Open Door (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

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In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements which give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We have designed our work to ensure that laws and regulations have been adhered to, and the transactions undertaken by the Charity are properly reflected in the financial statements.

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- We have obtained a detailed understanding of the Charity's internal control systems and we have used the knowledge gained to identify any areas of risk of mis-statement or fraud.

We have then designed our audit tests in each area to identify whether in respect of the transactions we have selected for testing the relevant controls have operated as expected.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Lee Blunden FCCA CTA
Clemence Hoar Cummings,
Chartered Accountants and Registered Auditors
Riverside House,
1-5 Como Street
Romford,
Essex, RM7 7DN

Dated.....30 November 2021.....

THURROCK OPEN DOOR
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**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR
ENDED 31 MARCH 2021
SUMMARY INCOME AND EXPENDITURE ACCOUNT**

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2021 £	Total 2020 £
Income					
Donations and Bequests	2	2,056	-	2,056	3,742
Income from Charitable Activities Grants and Contract Income	3	219,457	477,365	696,822	694,062
Other Income	4	419	200	619	2,076
Total Income		221,932	477,565	699,497	699,880
Expenditure					
Expenditure on Charitable Activities	6	160,329	363,988	524,317	584,325
Total Expenditure		160,329	363,988	524,317	584,325
Net income / (Expenditure) & Net Movement In Funds		61,603	113,577	175,180	115,555
Transfers between Funds		(18,620)	18,620	-	-
Total Funds brought forward		714,996	89,884	804,880	689,325
Total Funds carried forward		757,979	222,081	980,060	804,880

All incoming resources and resources expended derive from continuing activities.

There were no recognised gains or losses other than those included in the Statement of Financial Activities during the current and previous year.

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BALANCE SHEET AS AT 31 MARCH 2021
Company Number 5670567

	Notes	2021 £	£	2020 £	£
Fixed Assets					
Tangible Fixed Assets	9		107,717		105,248
Current Assets					
Debtors	10	51,533		7,202	
Cash at Bank and in Hand		<u>979,588</u>		<u>794,051</u>	
		1,031,121		801,253	
Liabilities					
Creditors: due within one year	11	<u>158,778</u>		<u>101,621</u>	
Net Current Assets			872,343		699,632
Net Assets			<u><u>980,060</u></u>		<u><u>804,880</u></u>
The Funds of the Charity					
Unrestricted funds:					
General	12	397,215		425,296	
Designated	12	<u>360,764</u>		<u>289,700</u>	
			757,979		714,996
Restricted	12		222,081		89,884
Total Charity Funds			<u><u>980,060</u></u>		<u><u>804,880</u></u>

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the company.

These financial statements were approved by the Board of Directors and authorised for issue on 30 November 2021 and signed in their behalf by:



.....
M FALL (Chair)

The notes on pages 26 to 37 form part of these financial statements.

THURROCK OPEN DOOR
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STATEMENT OF CASH FLOWS FOR THE PERIOD ENDING 31 MARCH 2021

	2021 £	2020 £
Cash flows from operating activities:		
Cash generated from operations	193,368	111,314
Cash flows from investing activities:		
Purchase of Tangible Fixed Assets	(8,250)	(5,760)
Net cash provided by (used in) investing activities	<u>(8,250)</u>	<u>(5,760)</u>
Cash flows from financing Activities		
Investment Income	419	1,994
Change In Cash & Cash Equivalents in the period	<u>185,537</u>	<u>107,548</u>
Increase / Decrease In Cash & Cash Equivalents		
Cash & Cash Equivalents at the start of the period	794,051	686,503
Cash & Cash Equivalents at the end of the period	979,588	794,051
Increase / (Decrease)	<u>185,537</u>	<u>107,548</u>

RECONCILIATION OF NET INCOME/ (EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2021 £	2020 £
Net income/(expenditure) for the reporting period (as per the statement of financial activities)	175,180	115,555
Adjustments for:		
Depreciation charges	5,781	4,029
Interest received	(419)	(1,994)
(Increase)/Decrease in debtors	(44,331)	4,052
Increase/(Decrease) in creditors	57,157	(10,328)
Net cash provided by / (used in) operating activities	<u>193,368</u>	<u>111,314</u>

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

1. Accounting policies

a) Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective January 2015) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2016.

The Charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Incoming resources

Donations and similar incoming resources are included in the year in which they are receivable, which is when the charity becomes entitled to the resource.

Grants receivable are credited to the Statement of Financial Activities (SOFA) in the year to which they relate. Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Interest receivable and other income is included in the SOFA in the year in which it is receivable.

c) Expenditure and allocation of costs

All expenditure is included when it is incurred on an accruals basis. Resources expended include attributable VAT which cannot be recovered.

Costs are allocated between charitable and other expenditure in accordance with the nature of the cost. Where items involve more than one category, they are apportioned between the categories in accordance with the nature of the cost.

d) Fund accounting

Funds held by the charity are either:

Restricted funds - Restricted funds represent grants and donations received which are allocated by the donor for specific purposes.

Designated funds – Designated funds represent funds set aside by the Trustees out of unrestricted funds for specific future purposes or projects.

Unrestricted income funds - Unrestricted funds represent income, which is expendable at the discretion of the Trustees in the furtherance of the objects of the charity.

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

1. Accounting policies (continued)

e) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost.

Depreciation is calculated to write off the cost, less their estimated residual value, over their expected useful lives on the following basis:

Freehold Buildings	2%	Straight line
Computer equipment	33%	Straight line
Office equipment	25%	Straight line or over the period of the lease
Fixtures and fittings	25%	Straight line

The Trustees have set an amount of £1,000, being the value below which fixed assets purchased are not capitalised.

f) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

g) Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

h) Operating leases

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

i) Contributions to pension funds

Defined Contribution Scheme

The pension costs charged in the year represent the amount of the contributions payable to the scheme in respect of the accounting period.

j) Transition to FRS 102

Restatement of opening fund balances or reported net income at the date of transition was not required. The transition date was 01 April 2014.

2. Donations & Legacies	Unrestricted Funds £	Total 2021 £	Unrestricted Funds £	Total 2020 £
Corporate Donations	2,056	2,056	3,742	3,742
	2,056	2,056	3,742	3,742

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

3. Income from Charitable Activities - Grants and Contract Income	Unrestricted Funds	Restricted Funds	Total 2021	Unrestricted Funds	Restricted Funds	Total 2020
	£	£	£	£	£	£
Projects						
Housing Advice Support Service	-	151,076	151,076	-	149,498	149,498
Mentoring**	-	80,548	80,548	-	41,819	41,819
Social Inclusion Project	-	59,970	59,970	-	45,000	45,000
Young People Looked After	-	45,311	45,311	-	74,946	74,946
Futureversity	-	35,000	35,000	-	56	56
BBC Children in Need	-	31,338	31,338	-	33,157	33,157
FIF Xtra	-	22,750	22,750	-	-	-
TIME*	-	18,500	18,500	-	52,000	52,000
Mental Health Advocacy	-	15,888	15,888	-	-	-
Southend CCG	-	8,598	8,598	-	-	-
NEE Interventions	-	8,386	8,386	-	-	-
Counselling Interventions	163,984	-	163,984	196,151	-	196,151
Thurrock Council	50,909	-	50,909	34,500	-	34,500
Missing Children	4,396	-	4,396	48,358	-	48,358
Building Capabilities	-	-	-	-	6,997	6,997
Dad's Factor	-	-	-	-	11,480	11,480
Coaching into Independence	168	-	168	-	-	-
FIF South	-	-	-	100	-	100
	219,457	477,365	696,822	279,109	414,953	694,062

*Thurrock Interventions Missing Episodes

**Previously called Schools Outreach Service

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

4. Other Income	Unrestricted Funds	Restricted Funds	Total 2021	Total 2020
Investment Income	419	-	419	1,994
Miscellaneous Income	-	200	200	82
	419	200	619	2,076

All 2020 Other Income is Unrestricted Income.

5. Support Costs

The charity identifies and classifies support costs into general support (back office etc) and governance. These costs are then apportioned separately between the key activities undertaken in the year (see Note 5). The basis of apportionment is estimated usage of support function by each activity.

	General Support £	Governance £	Total 2021 £	Total 2020 £
Staff Costs	25,472	-	25,472	24,925
Premises Expenses	793	-	793	40
Communications & IT Costs	8,386	46	8,432	13,903
Legal & Professional Fees	24,817	-	24,817	27,499
Other Costs	4,626	5	4,631	3,558
Audit Fees	-	5,640	5,640	7,295
Committee Travel/Other Expenses	-	-	-	-
	64,094	5,691	69,785	77,220

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

6. Expenditure on Charitable Activities	Staff Costs £	Project Related Costs £	Premises Related Costs £	Office & IT Costs £	Legal & Other Costs £	Support Costs £	Total 2021 £	Total 2020 £
Restricted Funds								
Housing Advice Support Service	92,439	437	1,899	2,798	100	14,996	112,669	137,021
Mentoring**	31,286	1,049	(13)	375	274	5,062	38,033	70,578
Social Inclusion Project	33,522	2,849	80	792	20	5,721	42,984	32,271
Young People Looked After	49,026	1,161	1,290	1,408	1,247	8,310	62,443	38,708
Futureversity	-	12,829	-	400	19,663	5,050	37,942	50,950
BBC Children in Need	33,908	803	892	974	862	5,748	43,186	31,225
FIF Xtra	4,009	-	-	-	-	616	4,625	4,138
TIME*	10,639	-	-	-	-	1,633	12,272	6,198
Mental Health Advocacy	4,009	-	-	-	-	616	4,625	6,063
Southend CCG	2,167	-	-	-	-	333	2,500	-
NEE Interventions	2,167	-	-	-	-	333	2,500	-
# I Will Fund	181	-	-	-	-	28	209	-
	263,353	19,128	4,148	6,747	22,166	48,446	363,988	377,152
Unrestricted Funds								
Interventions	112,436	21,574	281	2,384	1,383	21,196	159,254	159,651
Missing Children	932	-	-	-	-	143	1,075	38,036
Coaching Into Independence	-	-	-	-	-	-	-	1,208
	113,368	21,574	281	2,384	1,383	21,339	160,329	198,895
Total Costs	376,721	40,702	4,429	9,131	23,549	69,785	524,317	576,047

*Thurrock Interventions Missing Episodes

**Previously called Schools Outreach Service

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

7. Net Income for the Year	Total 2021 £	Total 2020 £
This is stated after charging:		
Depreciation	5,781	4,029
Operating Lease	2,857	1,640
Auditors Remuneration	5,640	7,295
8. Staff Costs	Total 2021 £	Total 2020 £
Salaries and Wages	368,245	389,191
Social Security Costs	23,543	28,766
Pension Costs	10,406	10,454
	402,194	428,411
Average Numbers of Employees	22	23

1 employee received employee benefits of £60,000- £69,999 (2020: 1).

No trustee received any remuneration or reimbursement of expenses during the year (2020: Nil)

The key management personnel of the charity comprises the Chief Executive Officer, the Director of Therapeutic Interventions and the Senior Business Support Manager. The total employee benefits of the key management personnel of the charity were £137,000.

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

9. Tangible Fixed Assets	Freehold Property £	Fixtures Fittings & Equipment £	Total £
Cost			
At 1 April 2020	119,474	19,432	138,906
Additions	-	8,250	8,250
At 31 March 2021	<u>119,474</u>	<u>27,682</u>	<u>147,156</u>
Depreciation			
At 1 April 2020	18,915	14,743	33,658
Charge for the Year	2,391	3,390	5,781
At 31 March 2021	<u>21,306</u>	<u>18,133</u>	<u>39,439</u>
Net Book Value			
At 31 March 2021	<u>98,168</u>	<u>9,549</u>	<u>107,717</u>
At 31 March 2020	<u>100,559</u>	<u>4,689</u>	<u>105,248</u>
 10. Debtors		Total 2021 £	Total 2020 £
Trade Debtors		47,652	5,472
Other Debtors & Prepayments		3,881	1,730
		<u>51,533</u>	<u>7,202</u>

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

11. Creditors	Total 2021 £	Total 2020 £
Sundry Creditors & Accruals	14,153	13,368
Deferred Income	137,270	82,214
Taxation & Social Security	7,355	6,039
	158,778	101,621

**Deferred Income
comprises:**

	At 01 Apr 2020 £	Released £	Deferred £	At 31 Mar 2021 £
Housing Advice Support Service	20,692	(20,692)	-	-
Building Capabilities	17,780	(17,780)	-	-
Couselling Interventions	16,667	(16,667)	35,000	35,000
TIME	9,273	(9,273)	-	-
Social Inclusion Project	7,500	(7,500)	-	-
Young People Looked After	5,904	(5,904)	28,150	28,150
Mentoring	4,398	(4,398)	23,500	23,500
Southend CCG	-	-	41,052	41,052
Children in Need	-	-	9,568	9,568
	82,214	(82,214)	137,270	137,270

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

12. Movements in Funds	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2021 £
Restricted Funds					
Housing Advice Support Service	12,477	151,076	(112,669)	-	50,884
Mentoring	30,733	80,548	(38,033)	-	73,248
Social Inclusion Project	6,292	59,970	(42,984)	-	23,278
Young People Looked After	8,422	45,311	(62,443)	8,710	-
Futureversity	-	35,200	(37,942)	2,742	-
BBC Children in Need	4,889	31,338	(43,186)	6,959	-
FIF Xtra	-	22,750	(4,625)	-	18,125
TIME	19,729	18,500	(12,272)	-	25,957
Mental Health Advocacy	-	15,888	(4,625)	-	11,263
Southend CCG	-	8,598	(2,500)	-	6,098
NEE Interventions	-	8,386	(2,500)	-	5,886
Dad's Factor	7,342	-	-	-	7,342
# I Will Fund	-	-	(209)	209	-
	89,884	477,565	(363,988)	18,620	222,081

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers between Funds £	Balance at 31 Mar 2021 £
Designated Funds					
Counselling Interventions	99,141	163,984	(159,254)	-	103,871
Redundancy Reserve	60,000	-	-	39,176	99,176
Fixed Asset Reserve	100,559	-	(2,391)	9,549	107,717
IT Replacement Reserve	15,000	-	-	5,000	20,000
Thurrock Summer Programme	-	-	-	10,000	10,000
Repairs & Maintenance	15,000	-	-	5,000	20,000
	289,700	163,984	(161,645)	68,725	360,764
General Funds					
General Reserve	425,296	57,948	1,316	(87,345)	397,215
	804,880	699,497	(524,317)	-	980,060

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

Fund transfers have been made in order to clear residual balances on expired projects, or to ensure ongoing restricted funds are not negative, and in order to establish a designated fund for the replacement of IT equipment and software.

Open Door works with young people and vulnerable adults to help them realise their aspirations and address any barriers that may stop them from achieving their full potential. Open Door operates a number of services and projects which are as follows:

Housing Advice Support Service (HASS)

Providing information advice, advocacy and support for people regarding housing and welfare benefits in Thurrock. There are three other elements to the service:

Mediation - Providing family mediation where there is a relationship breakdown. The aim of the mediation is to address issues and reach an agreed compromise that will enable the young person to remain in the family home.

Rent Deposit Scheme - Deposits are funded by Thurrock Council enabling Open Door to provide a number of un-repayable rent deposits to help secure accommodation in the Private Let sector for local people who would otherwise be homeless.

The HASS service is funded by a grant from The Big Lottery.

Young People Looked After Advocacy (YPLA)

This service provides advocacy and support for young people who are looked after by Thurrock Council. It includes advocacy, support, mentoring, social activities, assistance with complaints, attendance at reviews and consultation with young people.

This service is part funded by a BBC Children in Need grant, a Henry Smith grant and Thurrock Council.

Social Inclusion Project (SIP)

The Social Isolation Project works with care leavers to help reduce social isolation and help them develop independent living skills. A weekly group operates alongside some one-to one mentoring for those not ready to join a group. This pilot project has been funded by the Lloyds Bank Foundation.

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

Mentoring

Open Door is commissioned by Thurrock Council to deliver a mentoring and coaching programme for young people in Thurrock. Young people are identified who are experiencing difficulties with behaviour, motivation and/or isolation. All mentoring is goal focused and concerned with building young people's resilience, confidence and self-esteem whilst reducing their isolation. This is achieved by matching and supporting trained mentors who work one to one with the young person, to help them develop a plan and work towards achieving their own personal goals..

Dad's Factor

The project supports Fathers with children who are subject to Child protection plans. The project provides one to one mentoring to encourage the Father to become involved in their children's support and thus prevent these children from entering the care system. The project is funded by Essex County Council.

Interventions

This service provides a range of one-to-one client focused therapeutic interventions for children, young people and their families. The help provided includes therapeutic Counseling, Cognitive Behavior Therapy, Anger Management, Life Coaching, Play Therapy and Mediation. The service is provided both from our base in Orsett Road Grays and at several schools across Thurrock. This Project is Funded by the Big Lottery Community fund and Thurrock CCG.

CYP MH Advocacy

Mental Health Advocacy for Children and Young People in for the Mid and West Essex CCG areas. This project requires advocates to be available for children and young people who are patients in NHS Mental Health units and receiving ongoing mental health support. The project is commissioned until March 2022.

Futureversity

Provides motivational activity programmes for young people based on the Futureversity Superpowers model.

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

Redundancy Reserve

In accordance with the reserves policy on page 14 a reserve has been set up by the charity to meet the potential redundancy costs for existing staff in the event of a close down of the charity.

Thurrock Summer Programme

Open Door Board of Trustees have designated funds to establish and run Summer Programme of Activities for young people based on the Futureversity model.

Fixed Asset (Property) Reserve

The Fixed Asset Reserve represents funds spent on a property for the Interventions Service and is equal to the net book value of that asset on the balance sheet.

IT Replacement Reserve

This reserve is for the ongoing replacement of aging IT equipment and software.

Repairs & Maintenance Reserve

The Repairs & Maintenance Reserve has been set up to fund significant repairs on Open Door's registered office and Interventions Service base at 16B Orsett Road, Grays should they become necessary.

13. Analysis of Net Assets between Funds	Unrestricted Funds £	Restricted Funds £	Total 2021 £	Total 2020 £
Fixed Assets	107,717	-	107,717	105,248
Current Assets	629,155	401,966	1,031,121	801,253
Current Liabilities	(21,508)	(137,270)	(158,778)	(101,621)
	715,364	264,696	980,060	804,880

14. Share Capital

The charity does not have a share capital and is limited by guarantee. In the event of the

THURROCK OPEN DOOR
(A company limited by guarantee)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

charity being wound up the maximum amount which each member is liable to contribute is £1.

15. Related Parties

There have been no transactions with related parties in the year (2020: £Nil).

16. Pension Costs

The charity operates a defined contribution pension scheme. Contributions are charged against income as they are paid.

17. Operating Lease Commitments

Future minimum lease payments due under operating leases:-

	2021	2020
	£	£
Within one year	2,857	3,420
In two to five years	-	4,275
	<u>2,857</u>	<u>7,695</u>

Operating lease payments represent amounts payable by the charity for additional premises. The lease term is 3 years.