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# **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

Registered Charity No: 1124346

## **REPORTS and FINANCIAL STATEMENTS for the year ended 31 March 2025**

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# **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

## **Company General Information**

### **Governing Document**

Charitable Incorporated Organisation document dated 9 March 2021

### **Operating Name**

Contact Selsdon Churches Neighbourhood Care

### **Employed Staff**

Mrs Jasmine Singh, Mrs Nina Gibson, Mrs Suzzane Quigley and Mrs Jane Evans

### **Registered Office**

Selsdon Community Centre, 132 Addington Road, Selsdon, South Croydon, CR2 8LA

### **Bankers**

Barclays Bank plc., The Croydon Group, PO Box 95, 1 North End, Croydon, CR9 1RN

Nationwide Building Society

Previously:

CAF Bank Limited 25 Kings Hill Avenue, Kings Hill, West Malling, ME19 4JQ

### **Independent Examiner**

L Tasker FCCA  
Ryefield Limited  
Progress House  
404 Brighton Road  
South Croydon  
Surrey  
CR2 6AN

# **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

**Report of the Directors for the year ended 31 March 2025** The Trustees, present their Report and the Financial Statements for the year ended 31 March 2025.

## **Original Constitution**

Contact: Selsdon Churches Neighbourhood Care was a Company No. 6582829, limited by guarantee and not having a share capital, which was governed by a Memorandum and Articles of Association. The liability of each member was limited to £1 and also a Registered Charity No. 1124346

The company was incorporated on 1 May 2008.

The charity was registered with the Charity Commission on 5 June 2008.

The company commenced operating from 11 October 2008.

## **Merger of Charities**

At a Special General Meeting held on 10 October 2008 the members of Selsdon Churches Neighbourhood Care, commonly known as 'Contact', (an unincorporated association, Registered Charity No.1012801) voted to transfer the assets and liabilities of Contact to this "new" charity. The merger was duly registered on the Merger of Charities register maintained by the Charity Commission.

## **Conversion to a Charitable Incorporated Organisation (CIO)**

On 9 March 2021 an application was lodged with the Charities Commission to convert to a Charitable Incorporated Organisation and permission was subsequently granted by the Charities Commission on the 8 April 2021. The Charity now only reports to the Charities Commission and are governed by the terms of the new constitution

## **Directors (the Trustees)**

Under the Articles of Association the number of directors is to be not less than three and not more than eleven, of whom a majority shall be members of the supporting churches. One third of the directors must retire each year and may stand for re-election at the Annual General Meeting

## **Trustees**

The current Trustees of the Charity are:

Ms Christine Waring – Acting Chairman

Mr Barry Shaw - Company Secretary

Mr Adrian Forward - Treasurer

Mr Martin Bailey

Mr Michael Barbour

Ms Yvonne Barnard

Mrs Gillian Gandolfo

Mr Martyn Brown

Neil Richardson

# **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

**Report of the Directors for the year ended 31 March 2025**

**(continued)**

## **Objects of the Charity**

Under the Articles of Association, the objects of the charity are the relief of the persons in need or for such charitable purpose or purposes as the directors shall from time to time decide for the benefit of the inhabitants in the general Selsdon Area and any other neighbouring area as determined by the directors from time to time.

The present activities of the charity are set out in the statement headed "Contact – What we do" - on page 7.

## **Review of the year ended 31 March 2025**

Appended to this report are two documents which report on the activities undertaken by the charity during the period now under review:

The Chairman's Report - on page 9. The Managers' Report - on page 11-13

Also included in the directors' report are Policy Statements that have been adopted by the charity (see below and page 5), and the statement of the responsibilities of the directors (on page 6).

It is the opinion of the directors that this report, along with the appended reports and statements, demonstrate that the charity is operating for Public Benefit

## **Policy Statements**

### **Reserves Policy**

The major part of Contact's income arises from three sources, an annual gift from the local churches gifts from individuals including gifts from wills and grants from charitable trusts and donations from other local organisations. The Trustees recognise that funds from any of our funders could cease without notice and, as a responsible employer, consider that is prudent to maintain reserves sufficient to meet six months operating costs, say £35,000.



# **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

## **Report of the Directors for the year ended 31 March 2025 (continued)**

### **Risk Policy**

The Directors recognise that in today's litigious society there is a need to ensure that none of the services provided causes a level of dissatisfaction that might prompt a client to take legal action against Contact. The Directors have always maintained a 'hands on approach' (and continue so to do) to the management of Contact thereby ensuring that none of the services and help provided is beyond the capability of a good neighbour. The Directors also ensure that the staff, who provide assistance with completion of application forms for state benefits for example, have access to and undertake regular training. The Directors regularly review the risks and appropriate action is taken to mitigate them.

### **Equal Opportunities Policy**

Membership of Contact is open to all who wish to support its objects, irrespective of nationality, ethnic or national origins, sex, marital status, race, colour, political or religious belief, social or financial standing. Members will be welcome from those with disability who are able to support the objects of Contact. Contact supports equality of opportunity and will pursue policies to prevent discrimination. Contact will make available and provide its services to all members of the Selsdon area regardless of their age, race, colour, nationality, ethnic or national origins, of their sex, marital status or disability, political or religious belief, social or financial standing.

### **Vulnerable Adult's Policy**

Contact believes that all involved in its activities have the right to be safe and free from harm. To this end the Management Committee have adopted the policy contained in the London multi-agency policy and the procedures contained therein to safeguard adults from abuse will be followed. A copy of the Policy document is kept in the Contact Office or is available to view on line at

<http://www.croydon.gov.uk/healthsocial/sva>

### **Children's Policy**

One of the most important principles of Contact child protection policy states "that any volunteer who shall be selected by the designated Child Protection Person (DCPP) to undertake a caring visit in which a child or children may be involved needs to have attended safeguarding and welfare of children training".

The volunteers involved in Child care must provide two referees which will be thoroughly checked and have Disclosure and Barring Service vetting undertaken prior to the commencement of work.

The Contact Child protection policy document is available to view in the Contact office during normal opening hours.

# **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

## **Report of the Directors for the year ended 31 March 2025 (continued)**

### **Statement of the Responsibilities of the Directors**

The directors of Contact: Selsdon Churches Neighbourhood Care (for the purposes of company law) are responsible for preparing the Report of the directors and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the directors are required to:

Select suitable accounting policies and apply them consistently; observe the methods and principles in the Charities SORP; make judgements and estimates that are reasonable and prudent; state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue its operations.

### **Public Benefit**

It is the opinion of the Directors that this report makes it clear that 'Contact' exists to serve the people of Selsdon which it does so willingly and freely. No charges are made for the services provided, apart from fares for the shopping bus, the cost of outings and loan equipment charges. The Charity had hitherto relied heavily on a grant from the local authority and donations from the local churches and supporters but the local authority grant ceased from the financial year 2023/24 and reserves that had been accumulated over previous years are now being depleted

All the directors give of their time freely and no directors' remuneration was paid in the year and no directors' expenses were charged. There were no related party transactions. Some volunteers claim for reimbursement of car mileage at rates not exceeding those approved by HM Revenue & Customs. Any other benefits by directors, staff and volunteers are incidental.

Signed by Barry Shaw, Honorary Company Secretary, on behalf of the Directors

Mr BARRY SHAW

Date :

# CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE

## Contact: What we do

Number of New Clients	45
Callers to Office	2,765
Advice and Assistance given to clients	11,440
Clients Shopping Trips	89
Transport for clients for health appointments	496
Other transport requests, for example Coffee Mornings/Outings	693
Customer care calls to clients	2.500

Contact is Selsdon Churches Neighbourhood Care Scheme that provides practical help, advice, support and information to people living within the Selsdon area and part of Sanderstead, through a large network of volunteers. Although a churches scheme, Contact welcomes all clients and volunteers regardless of any religious, political or secular views.

Transport:	Door to door transport to doctors, local clinics, hospitals, etc. for the less mobile.
Information:	On a wide range of statutory and voluntary services, e.g. self-help groups, signposting and many more.
Shopping	For the sick, disabled or elderly.
Shopping Bus:	A regular door to door shopping bus to Warlingham Sainsbury's and a once a month trip to West Wickham town centre. Escorts travel with the minibus giving help where needed.
Visiting/Befriending:	For housebound or elderly people, needing support or company. We also provide a hospital visiting service.
Carer Support:	Information, advice and support on services and benefits and how to apply, completing application forms if required. Providing day respite for carers.



## CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE

### Contact: What we do (continued)

Practical Help:	Dog walking, 'one off' gardening jobs, wheelchair pushing, basic DIY.
Loan Equipment:	The office has an extensive supply of equipment available for short term loan including wheelchairs, Zimmer frames, indoor and outdoor walkers, TENS machine and many other items. All the wheelchairs are serviced regularly.
Smoke Alarm Scheme:	Installing smoke alarms and providing battery checks
Young Families:	Supporting families with children or young adults.
Social Events:	For clients, coffee mornings, outings (with assistance), Christmas party and regular newsletters
Contact Links:	Volunteers throughout our area are each responsible for delivering Contact information to 25-30 houses once a year and, when appropriate, offering practical help.

Contact has 3 members of part time paid staff

In addition, 150 volunteers are involved in Contact, including a team of fifteen office volunteers and two post people to whom the directors and staff extend their heartfelt thanks.

## **Acting Chair's Report for the year ended 31 March 2025.**

The beginning of 2025 was marred by the very sad news of the death of Helen Lishmund, our Chair of Trustees. Helen had been Chair for almost ten years and had guided Contact with efficiency and good humour. She is much missed, not only by Contact but by the many other organisations in which she was involved. Contact is especially appreciative of the generosity of Helen's family and many friends who made donations to Contact in her memory.

As ever, the Contact office has been very busy supporting our clients and responding to the many queries from Selsdon residents. Jasmine Singh as manager and Nina Gibson as her deputy manage the office with great efficiency, while Suzy Quigley oversees our IT and ensures we comply with General Data Protection Regulation. They are all a great asset to Contact and without their combined skills we could not offer the same range of services.

We are fortunate in having a committed band of volunteers who give freely of their time in many different ways. A loyal band of office volunteers support Jasmine, Nina and Suzy, responding to our clients in a cheerful and friendly manner, dealing with a variety of requests and arranging all kinds of support. Yet more volunteers act as drivers, both of the minibus and individually taking clients to medical appointments. Our shopping bus schemes would not be possible without the support of the drivers and escorts. Our programme of activities, from the monthly coffee morning through a number of outings throughout the year to our Christmas party, is facilitated by the neighbourly, good natured care from all the volunteers about whom clients often comment.

The number of clients registered with us remains fairly constant at about 300, many of whom live alone. The various services described above are all intended to assist clients maintain their independence, and to help alleviate isolation and loneliness. All our clients are called at least once every three months, and more frequently if circumstances have changed, for example following discharge from hospital. Clients value these calls, knowing there is always 'someone who cares'.

Following the loss of financial support from Croydon Council, the Trustees took the decision to phase in the use of the reserves and to seek funding where possible from charitable foundations and trusts. We are grateful to The Ros Harding Trust, The Albert Hunt Trust and Croydon Relief in Need who have all made grants to Contact. The Village Club in Selsdon adopted Contact as their local charity and recently made a very generous donation following a year of fundraising activities. Donations from St Mary's lunch club and Café Columba have similarly been gratefully received. As an additional source of funds Friends of Contact was launched. We have been gratified by the generous support from clients, volunteers and friends who have pledged regular donations.

Much time is spent researching trusts and charitable foundations who will fund the voluntary sector. Many potential funders understandably look for time-limited and well defined projects and few support core or running costs. It is not easy to 'package' the variety of services offered by Contact into such projects. The search continues.

As our name indicates, we are well supported by the local churches. We are indebted to the churches (St John's, St Francis, St Columba's, Selsdon Baptist Church and Croydon Jubilee Church) for their financial and prayerful support and for raising our profile. We have also welcomed the opportunity to use the different church halls (without charge) as venues for meetings, the coffee morning and social occasions for our clients.

In the short time I have been acting as Chair of Trustees, it has been a pleasure to work with such an enthusiastic Board of Trustees who display a wide array of skills. Thanks are due to Maureen Stagg who minutes our proceedings with clarity and accuracy. Jasmine, Nina and Suzy and a great team of office volunteers are keen to support our clients in so many different ways and we have a great band of volunteers without whom Contact could not function. Thank you to each and every one.

God bless you all

Christine Waring.

Acting Chair of Trustees.



## **CONTACT: SELSDON CHURCHES NEIGHBOURHOOD CARE**

### **The Manager's Report for the year ended 31<sup>st</sup> March 2025**

Dear Friends and Supporters,

It is with immense gratitude and pride that I present the Annual Report for Contact. This year has seen both tremendous challenges and extraordinary resilience. However, Contact continued its mission of providing support not only to vulnerable clients but to the wider community. Never have our services been more vital. Once again, Contact successfully raised its profile this year, building on previous success and increasing its professional visibility. Through the dedication of staff, volunteers, and supporters, Contact made a meaningful difference and touched the lives of many. This report outlines our achievements, reflects on the impact we've made, and sets out our ambitions for the year ahead.

#### **Our Mission and Values**

At Contact, we believe in dignity, inclusion, and empowerment for all. Our mission is to support the elderly, disabled, and vulnerable by:

- Reducing loneliness and social isolation
- Providing practical assistance and accessible services
- Offering emotional support and companionship
- Promoting independence and well-being

Our core values - compassion, respect, accountability, and equity-guide everything we do.

#### **Key Services Delivered**

##### **Befriending and Social Connection**

- Volunteers provided weekly companionship visits and phone calls to isolated individuals. The impact on mental health and emotional resilience has been profound.

##### **Practical Help**

- Volunteers assisted with shopping trips, home maintenance, Befriending, Outings and provided transport to and from medical appointments, helping clients maintain independence and quality of life.



### **Health and Advocacy Services**

- Supported vulnerable individuals in navigating healthcare systems, applying for benefits, completing an assortment of forms and accessing other essential services.

### **Partnerships and Collaborations**

November 2024 saw our partnership with New Addington groups discontinue after running its course. However, we have since initiated several promising new partnerships to support our continued efforts.

- Croydon Vision- Borrowed their bus throughout the year, as an additional bus for our Coffee mornings.
- Sainsbury's store Selsdon- allowed us a total of 2 Fundraising/Awareness days, 6<sup>th</sup> & 7<sup>th</sup> June 2024.
- Rotary Club of Sanderstead and Seldon- invited our clients to annual Reach out day filled with entertainment and a lunch/provided spring bulbs and Christmas Hampers for our clients.
- The Village Club - We were their Charity of the Year and delighted with funds raised on our behalf.
- Churches Support-St John's, Selsdon Baptist, Croydon Jubilee. St Columba's, St Francis and Churches Together in Selsdon & Addington- allowed us to use their venues and promoted our services.
- Selsdon Community Clubhouse (previously known as Selsdon Retirement Centre). Establishing our presence at their Carers Café.
- London Needs Cooling- provided Christmas Hampers for our clients.

### **Alliance with Local Schools**

- Royal Russell School- Invited our clients to three concert performances, by students.
- Quest Primary School -entertained clients at Christmas party/ 80<sup>th</sup> VE day celebration.
- Trinity School -Continued Voluntary placement scheme.

### **Events**

Contact successfully delivered multiple events this year, one of which was especially memorable (VE day). Widespread positive feedback highlights the success of the events and the enjoyment of all participants.

- Coffee Mornings -held at Selsdon Baptist church.
- Outings- A series of day trips to places of interest.
- Shopping bus trips including the roaring success of the West Wickham Wanderers expedition.
- Summer Soiree Concert held at St John's - In collaboration with Norwood Wind Ensemble and Songsations Choir.
- Quiz Night- held at St John's.

- 80<sup>th</sup> VE day celebrations-held at St Columba's church.

### **Dignitaries Visit Our Office**

We had the honour of hosting Natasha Irons, MP for Croydon East constituency, and Selsdon & Addington Councillor Joseph Lee at our office. They met with our team and discussed our services. Funding constraints and operational challenges were key topics during both visits.

We're grateful for their support and interest in our work. A visit by the Mayor of Croydon is planned for 27/6/2025.

### **Friends of Contact**

Since the introduction of the Friends of Contact membership, there has been fantastic support and a growing community of engaged members. We hope to build a stronger network of supporters in the foreseeable future and in turn organise a thank you occasion.

### **Gratitude and Recognition**

#### **Our Volunteers: The Heart of Contact**

We cannot thank our volunteers enough. From working in the office, to making welfare calls to providing comprehensive support to clients through a range of services, their generosity and dedication have been the foundation of our success. "Volunteering with Contact has been the most fulfilling part of my week. I know I'm not just changing someone's day—I'm changing their life."

#### **Appreciating Your Contribution**

- All at Contact were devastated by the passing of our esteemed Chair Helen Lishmund. Her visionary leadership and steadfast dedication have left a lasting mark on our organisation. Her many contributions continue to inspire us, and her absence is still deeply felt by all who had the privilege of working alongside her. We recognise the importance of appointing a new leader to continue guiding our mission forward. Trustees are working to identify and appoint the next Chair. Contact remains committed to honouring her memory. Further updates regarding the leadership transition will be shared in due course.
- We extend our deepest gratitude to Jane Evans for 20 years of outstanding service in maintaining our office environment. Jane's commitment, attention to detail, and quiet dedication have made a lasting impact on everyone who works here. A clean and welcoming workspace is something we often take for granted, but Jane's consistent efforts have never gone unnoticed. Thank you for your loyalty, hard work, and the pride you took in all that you did.

#### **Looking Ahead: 2025/6 Goals**

- Trustees to appoint a new Chairperson.
- Run awareness campaigns to raise our profile and promote our services.
- Increase our volunteer bank.

- Host our first thank you event for Friends of Contact
- Expand our professional network. With heartfelt thanks, to our partners, staff, volunteers, and the wider community - thank you for believing in our mission and the work we do. Together, we are creating a **community where no one is forgotten, isolated and everyone matters.**

Jasmine Singh



# CONTACT : SELSDON CHURCHES NEIGHBOURHOOD CARE

## Independent Examiner's Report

### To the Trustees of Contact: Selsdon Churches Neighbourhood Care

I report on the accounts of the Charity (No: 1124346) for the year ended 31 March 2025 which are set out on pages 16 to 21.

#### Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006. The charity's trustees consider that an audit is not required for this year under Section 145 of the Charities Act 2011 (the Charities Act)) and that an independent examination is needed.

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination

It is my responsibility to

- examine the accounts under Section 145 of the Charities Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under Section 145(5)(b) of the Charities Act; and
- to state whether particular matters have come to my attention.

#### Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

#### Independent examiner's statement

In connection with my examination, no matter has come to my attention to indicate that

- accounting records have not been kept in accordance with Section 386 of the Companies Act 2006;
- the accounts do not accord with such records;
- where accounts are prepared on an accruals basis, whether they fail to comply with relevant account requirements under Section 396 of the Companies Act 2006, or are not consistent with the Charities SORP (FRS102); and
- any matter which the examiner believes should be drawn to the attention of the reader to gain a proper understanding of the accounts.

#### Name: Leslie John Tasker FCCA

Relevant professional qualification or body: Association of Chartered Certified Accountants

Address: Ryefield Ltd. Unit 139, Airport House, Purley Way, Croydon, Surrey. CR0 0XZ.

Date:



CONTACT : SELSDON CHURCHES NEIGHBOURHOOD CARE

Registered Charity No: 1124346

Charitable Incorporated Organisation

Statement of Financial Activities

for the year ended 31 March 2025

(incorporating the Income and Expenditure Account and  
Statement of Total Recognised Gains and Losses)

	Notes	General Fund	Designated Fund	Restricted Funds	Total Funds	Year ended 31 Mar 2024
<b>INCOME</b>						
From generated funds:						
Donations received	6 & 7	28,105	-	-	28,105	25,392
Legacies and In Memoriam gifts received		-	-	-	-	-
Income from other bodies		-	-	-	-	-
Sale of vehicle		-	-	-	-	-
Bank interest		3,653	-	-	3,653	3,302
From charitable activities	8	11,085	-	-	11,085	5,541
<b>Total income</b>		<b>42,843</b>	<b>-</b>	<b>-</b>	<b>42,843</b>	<b>34,235</b>
<b>EXPENDITURE</b>						
Charitable activities:						
Personnel	9	34,919	-	-	34,919	33,909
Office costs	10	5,965	-	-	5,965	7,692
Equipment costs	11	258	-	-	258	526
Other expenses	12	9,826	-	-	9,826	12,486
Event costs		3,100	-	-	3,100	-
Donations and gifts		-	-	-	-	188
Catering costs		369	-	-	369	-
Depreciation	3	321	-	-	321	402
		<b>54,758</b>	<b>-</b>	<b>-</b>	<b>54,758</b>	<b>55,203</b>
Governance costs:						
Bank charges and Accountancy		-	-	-	-	-
Independent Examiner's fee		888	-	-	888	864
		<b>888</b>	<b>-</b>	<b>-</b>	<b>888</b>	<b>864</b>
<b>Total expenditure</b>		<b>55,646</b>	<b>-</b>	<b>-</b>	<b>55,646</b>	<b>56,067</b>
<b>NET INCOME (EXPENDITURE) before transfers</b>		<b>-12,803</b>	<b>-</b>	<b>-</b>	<b>-12,803</b>	<b>-21,832</b>
Transfers between funds	4	-	-	-	-	-
<b>NET INCOME (EXPENDITURE) after transfers</b>		<b>-12,803</b>	<b>-</b>	<b>-</b>	<b>-12,803</b>	<b>-21,832</b>
Funds brought forward at 1 April 2024		94,041	16,968	-	111,009	132,841
<b>TOTAL FUNDS carried forward at 31 March 2025</b>		<b>£81,238</b>	<b>£16,968</b>	<b>-</b>	<b>£98,206</b>	<b>£111,009</b>

This statement of financial activities includes all losses and gains in the year. All income and expenditure derive from continuing activities

**CONTACT : SELSDON CHURCHES NEIGHBOURHOOD CARE**  
Registered Charity No: 1124346

**Balance Sheet at 31 March 2025**

	Note	Unrestricted Funds	Restricted Fund	Total Funds 31 Mar 2025	Total Funds 31 Mar 2024
<b>FIXED ASSETS</b>					
Office Equipment	3	1,286	-	1,286	1,607
Motor Vehicle	3	-	-	-	-
<b>TOTAL Fixed Assets</b>		<u>1,286</u>	<u>-</u>	<u>1,286</u>	<u>1,607</u>
<b>CURRENT ASSETS</b>					
Sundry Debtors and Prepayments		-	-	-	-
Cash at bank and in hand					
Bank Current Accounts		8,838	-	8,838	5,635
Bank Deposit Accounts		96,885	-	96,885	112,565
Cash in hand		77	-	77	82
<b>TOTAL Current Assets</b>		<u>105,800</u>	<u>-</u>	<u>105,800</u>	<u>118,282</u>
<b>CURRENT LIABILITIES</b>					
Credit Card		0	-	0	0
Sundry creditors falling due within one year and accruals		-8,880	-	-8,880	-8,880
Inter Fund Balances		-	-	-	-
<b>TOTAL Current Liabilities</b>		<u>-8,880</u>	<u>-</u>	<u>-8,880</u>	<u>-8,880</u>
<b>NET CURRENT ASSETS</b>		<u>96,920</u>	<u>-</u>	<u>96,920</u>	<u>109,402</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>£98,206</u>	<u>-</u>	<u>£98,206</u>	<u>£111,009</u>
<b>THE FUNDS OF THE CHARITY</b>					
Unrestricted funds	4	98,206	-	98,206	111,009
Restricted funds	4	-	-	-	-
<b>TOTAL CHARITY FUNDS</b>		<u>£98,206</u>	<u>-</u>	<u>£98,206</u>	<u>£111,009</u>

Exemption from audit, etc.

**Director's responsibilities**

The directors acknowledge their responsibilities for complying with the requirements of the relevant legislation with respect to accounting records and the preparation of accounts

These financial statements were approved by the Directors on the

and signed on their behalf

**CHRISTINE WARING**

Chairman

**BARRY SHAW**

Company Secretary

**Notes forming part of the Financial Statements  
for the year ended 31 March 2025**

**1 Basis of preparation**

**1.1 Basis of accounting**

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to the accounts. These accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and with the Charities Act 2011. The charity constitutes a public benefit entity as defined by FRS 102.

**1.2 Going concern**

There are no material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern.

**1.3 Change of accounting policy**

The accounts present a true and fair view and no changes have been made to the accounting policies adopted in note 2.

**1.4 Changes to accounting estimates**

No changes to accounting estimates have occurred in the reporting period.

**1.5 Material prior year errors**

No material prior year errors have been identified in the reporting period.

**2 Accounting policies**

**2.1 Generally**

All items are accounted for on the accruals basis.

**2.2 Recognition of income**

These are included in the Statement of Financial Activities (SoFA) when (a) the charity becomes entitled to the resources, (b) it is more likely than not that the trustees will receive the resources, and (c) the monetary value can be measured with sufficient reliability.

**2.3 Grants and donations**

Grants and donations are only included in the SoFA when the general income recognition criteria are met.

**2.4 Legacies**

Legacies are only included in the SoFA when receipt is probable, that is, when the grant of probate has been issued, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met.

**2.5 Tax reclaims on donations and gifts**

Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the terms of the appeal have specified otherwise.

**2.6 Volunteer help**

The value of any voluntary help received is not included in the accounts but is described in the trustees' report.

**Notes forming part of the Financial Statements  
for the year ended 31 March 2025  
(continued)**

**2 Accounting policies (continued)**

**2.7 Expenditure and Liability recognition**

Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

**2.8 Governance and support costs**

Support costs have been allocated between governance and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

**2.9 Tangible fixed assets for use by the charity**

Computers and Office Equipment purchased at more than a cost of £500 are capitalised and written-off on a straight line basis over 5 years. Vehicles are written off on a straight line basis over 8 years.

**2.10 Taxation**

As a registered charity under the Charities Acts, no liability to taxation arises.

**3 Fixed Assets**

	Office equipment	Telephone	Photocopier	TOTAL
Cost at 1.4.2024	2,009	-	-	2,009
Additions		-	-	-
disposal	-	-	-	-
Cost at 31.3.2025	<u>£2,009</u>	<u>-</u>	<u>-</u>	<u>£2,009</u>
Depreciation at 31.3.2024	402	-		402
disposal	-	-	-	-
Charge for Year	321	-	0	321
Depreciation at 31.3.2025	<u>£723</u>	<u>-</u>	<u>£0</u>	<u>£723</u>
Net Book Value				
At 31.3.2025	<u>£1,286</u>	<u>-</u>	<u>-</u>	<u>£1,286</u>



**Notes forming part of the Financial Statements  
for the year ended 31 March 2025  
(continued)**

**4 Movement of Funds**

The General Fund is available for use in accordance with the charitable objects.

The Designated Fund relates to a legacy from Mr D H Thornton which has been set aside by the directors for the future expansion of the charitable activities.

	Balances at 31.3.2024	Incoming Resources	Resources Expended	Transfers In/(Out)	Balances at 31.3.2025
Unrestricted Funds:					
General Fund	83,318	42,836	-55,325	-	70,829
Designated Fund	16,968	-	-	-	16,968
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	100,286	42,836	-55,325	-	87,797
Restricted Fund	-	-	-	-	-
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	£100,286	£42,836	(£55,325)	-	£87,797
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

**5 Donations received (General Fund)**

	Year ended 31.3.2025	Year ended 31.3.2024
Contributions from the member Churches of CTSA ( <i>see below</i> )	2,000	3,700
Donations received	18,022	12,386
Friends of Selsdon Contact	3,460	
Legacies	500	
Grants from other charities	4,123	9,306
Tax recoverable from Gift Aid Donations	-	-
	<hr/>	<hr/>
	£28,105	£25,392
	<hr/>	<hr/>

*Note: CTSA refers to Churches Together in Selsdon & Addington*

**6 Restricted Gift Fund**

	Year ended 31.3.2025	Year ended 31.3.2024
Restricted Gifts received during the year -	-	-
	<hr/>	<hr/>

**7 Incoming resources from charitable activities**

	Year ended 31.3.2025	Year ended 31.3.2024
Coffee mornings	1,131	769
Outings/Events	5,810	2,431
Shopping Bus	3,429	2,202
Equipment Hire	685	
Sundry	30	139
	<hr/>	<hr/>
	£11,085	£5,541
	<hr/>	<hr/>

**CONTACT : SELSDON CHURCHES NEIGHBOURHOOD CARE**  
**Registered Charity No: 1124346**

**Notes forming part of the Financial Statements**  
**for the year ended 31 March 2025**  
**(continued)**

**8 Personnel**

	Unrestricted Funds	Restricted Fund	Year ended 31.3.2025 Total	Year ended 31.3.2024 Total
Manager and Client Support Colleagues				
Salaries	31,793	-	31,793	32,632
Employers' NI contributions	1,440	-	1,440	-
Expenses and pension	1,130	-	1,130	1,035
Staff training (including volunteers)	135	-	135	-
Volunteers' expenses	331	-	331	197
DBS Costs	90	-	90	45
	<u>£34,919</u>	<u>-</u>	<u>£34,919</u>	<u>£33,909</u>

**9 Office costs (General Fund)**

	Unrestricted Funds	Restricted Fund	Year ended 31.3.2025 Total	Year ended 31.3.2024 Total
Printing, postage and stationery	442	-	442	1,049
Photocopier charges	509	-	509	415
Telephones and internet charges	2,122	-	2,122	2,585
Computer supplies and support	131	-	131	-
Repairs	-	-	-	220
Advertising	-	-	-	-
Domestic expenses	-	-	-	233
Insurance	1,668	-	1,668	1,902
Room Hire	365	-	365	160
Rent of office	-	-	-	-
AGM Costs	228	-	228	476
Gifts and donations	38	-	38	188
sundry expenses	47	-	47	76
London Borough of Croydon - Council Tax	415	-	415	388
London Borough of Croydon - Premises Service Charge	-	-	-	-
	<u>£5,965</u>	<u>-</u>	<u>£5,965</u>	<u>£7,692</u>

The charity's office was provided by the London Borough of Croydon in December 2003 who, until December 2012, allowed occupation on a rent and service charge free basis. Bearing in mind the role in the local community which we undertake, the Directors had hoped that Croydon would allow Contact to continue the use of the premises on that basis for the foreseeable future. At the end of 2012, Croydon decided to offer us a 25 year lease with effect from the 1st January 2013 which although rent free, would levy an annual service charge, initially of £1,600 per annum. The Lease has yet to be executed and at present there appears to be no mechanism for the London Borough of Croydon to collect this sum. The accrual has been frozen at current levels.

**10 Equipment costs (General Fund)**

	Year ended 31.3.2025	Year ended 31.3.2024
Minor equipment cost		370
Maintenance of equipment available for loan by clients	258	156
	<u>£258</u>	<u>£526</u>

**Notes forming part of the Financial Statements  
for the year ended 31 March 2025  
(continued)**

**12 Other expenses**

	Year ended 31.3.2025	Year ended 31.3.2025
A minibus was acquired by lease in August 2021		
Expenditure on Bus:		
Running Costs	9,790	9,920
	<hr/>	<hr/>
Sundry expenses	36	-
Shopping Bus		2,566
	<hr/>	<hr/>
Total	<u>£9,826</u>	<u>£12,486</u>

**13 Staff costs**

For the Financial Year Contact paid three members of staff who between them normally work around 50 hours per week. Until December 2024 a cleaner was also employed for 4 hours a week.

**14 Directors**

The directors received no remuneration during the period under review, other than any documented reimbursed expenses relating to mileage claims or supporting the clients of Contact.