

Charity Registration No. 1122969

Company Registration No. 06431269 (England and Wales)

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD

(A COMPANY LIMITED BY GUARANTEE)

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
LEGAL AND ADMINISTRATIVE INFORMATION

Trustees

Mrs J Mindham-Walker (Chair)
Miss L Warren
Mrs P McKenna
Mrs A Richardson
Mr I McLackland
Mrs R Swinburne
Mrs P Oliver

(Appointed 19 August
2020)

Secretary

Miss L Warren

Charity number

1122969

Company number

06431269

Registered office

Unit 3 Waterhouse
Burn Lane
Hexham
Northumberland
United Kingdom
NE46 3HN

Independent examiner

Azets
Bede House
3 Belmont Business Park
Durham
United Kingdom
DH1 1TW

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
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NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)
FOR THE YEAR ENDED 31 MARCH 2021

The trustees present their report and financial statements for the year ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)"

Objectives and activities

Northumberland Domestic Abuse Services (NDAS) was launched in December 2015 and grew out of 608030 which had been a counselling service for women living in Tynedale since its inception in 2003.

As a registered charity our purpose is to relieve the distress and suffering of women, men and children in Northumberland who have experienced Domestic Abuse (DA).

Our Aims are:-

- Raise awareness of domestic abuse (DA) in individuals/ survivors and in the community /organisations
- Reduce stigma associated with DA
- Provide an accessible service for all people
- Increase the confidence and self- esteem of survivors and help them regain control of their own lives

Achievements and performance

Services provided – differences made

The last year has been a challenge to everyone, and we have been able to adapt and change very quickly to ensure we have continued to be there for those that need us. Our service delivery has been flexible, to respond to ever changing instruction and guidance, making sure we have kept ourselves and service users safe throughout. As a small charity we 'stood up and stuck around' extending our support to changing need.

Adult Support

One of our values is that we believe the people who contact us. It takes a huge amount of courage for people to identify abuse and reach out for support, so we are always mindful of this, listen to their stories, never judge or challenge and believe what they say. The majority of those we work with are not known to any other service or police, domestic abuse is still very much hidden behind closed doors. During Covid restrictions we delivered support informed by our service users, walking and talking, via zoom/teams and by telephone, maintaining contact at safe times and in a safe way.

Counselling and Mentoring

In response to changing need and with support from Covid Emergency Funding we developed a counselling and mentoring service for service users, struggling to be on their own, home schooling their children and having no access support from friends and family. The counselling focussed on them as individuals, not the abuse, to build up confidence, self-esteem and resilience, breaking down the barriers to living alone. This has been very well received and we'll be looking to obtain funding to continue this work in the future.

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)
FOR THE YEAR ENDED 31 MARCH 2021**

Comment from a Service User

"I hope that anyone in the same position as me feels confident enough to contact you, even if it's just a phone call. I put it off for so long but as soon as I contacted you I got validation that what I was going through was wrong and even just that itself made me feel less isolated. I can't thank you enough for all your help"

Children and Young People

Support for children and young people continued via telephone, social media platforms and face to face when safe to do so. Parents were also supported to support their children. The effect of the pandemic isolated children and young people and took away their school for some which is a safe space for those living with abuse. It also caused added anxiety for children and young people, with concern for their parent due to possible infection. GP's and schools were amazing with their support, providing us with safe spaces and times as soon as possible to enable support to take place for our most vulnerable children and young people.

Comment from the school

Teacher/head teacher/assistant teacher feedback – "engaging well in school showing confidence. He is more sure of himself, he is less dependent on his teacher's reassurance and seems a lot more settled and happy".

Prevention

This work, for the majority of this year was unable to take place due to restrictions in schools and community places. Work was however completed to develop a Mental Health toolkit in collaboration with NE Youth and our Prevention Worker developed a toolkit on Healthy Relationships. Both were circulated in schools and included as part of home study resources, receiving positive feedback.

Training and Awareness

Programmes for our service users continued via zoom and teams. Those attending advised they preferred face to face due to the support and interaction received with their peers however under the circumstances it was also identified it was better than nothing at all. A new programme was developed and NDAS have 2 practitioners who undertook facilitators training and are now in a position to deliver the full range of courses to those needing them.

Comment from a Service User

"Words cannot begin to express how much I enjoyed this course. When the first zoom call approached, I was nervous, thinking oh my god, sharing something so personal to strangers, can I do this? But when I saw your face, it was a relief! I think since I last saw you, I have grown and been a better person, but this course had made me so much more. Understanding that we are not alone, in a time where the world is not the same place it once was made much more sense."

Awareness for other agencies and organisations were provided remotely via zoom or teams in a more informal way, encouraging participation from the audience throughout each session to ensure understanding and engagement.

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)
FOR THE YEAR ENDED 31 MARCH 2021**

Service Manager Report

This year has provided many challenges for everyone, and it has been my privilege to work with a team who has met each one of them head on, continuing to provide support throughout the year, predominantly by telephone but face to face with our most vulnerable service users and for their children and young people.

During the pandemic, the demand for domestic abuse support increased on a national level by 25% however, in Northumberland, especially in rural areas, this wasn't the case and domestic abuse still continues to be unrecognised and remains hidden for many.

During periods of lockdown, victims of abuse became 'locked in' with offenders in their homes, a place where they, and their children should be safe. Home working stripped victims of their chance to access support and home schooling took away a safe place for children and young people.

Offenders used the pandemic to further control victims, using child contact and isolation, further distancing victims from their families and friends. There were no longer any safe space or quiet times to access support.

We have seen extreme levels of anxiety and increased levels of violence when those living with abuse have been trying to keep their children and themselves safe.

Our referral numbers initially decreased, started to recover when restrictions were relaxed before dropping again due to the local restrictions being imposed.

Throughout this period, we have provided support in homes, gardens, walking and talking in parks and other outside places. Local GP's and schools have been tremendous in offering and arranging Covid safe places for us to see adults, children and young people.

Service users are being supported for longer and we have adapted our services to manage increasing levels of anxiety, caused by the virus, for both adults and children and young people.

An adult counselling role was developed for our service users, to focus on their self-esteem and resilience when they are safe from abuse, this is an enhancement to the support we offer and will hopefully prevent service users returning to their abusers in preference to being alone.

Our prevention work in schools initially stopped so in support of children and young people, a Mental Health Toolkit was developed in partnership with NE Youth providing lots of self-help tips and hints to better mental health. The toolkit was circulated to all schools for use in home education packs and in classroom led study. A toolkit on Healthy Relationships followed which was also very well received.

Classroom prevention sessions have now resumed in some schools, with fantastic feedback from one parent:

*'My daughter has just completed the domestic abuse course given by NDAS.
I would just like to say, I think this was an absolutely fantastic thing to do for our young people. I was really blown away at how much she had taken on board by these classes and how keen she is in helping people who might be in a similar situation.
I think this is a huge step forward to show our children that this is happening but we can prevent it by speaking out'.*

Our practitioners were trained to deliver group programmes virtually and attended training for a new group programme developed specifically for virtual delivery, the first one of which was delivered in January 2021.

The support and flexibility we have received from our funders and donors has been fantastic. They have been behind us every step of the way, interested in what we're doing and how we're doing it, providing lots of guidance, training and resources in support.

We quickly adapted to our new way of working, but, like everyone else, we miss and look forward to normality.

Reflection on our changing provision has given us the insight that telephone support for some is more preferable than face to face, some people are happy zooming, other's aren't. Our service provision and method of delivery need to be ever flexible, adaptable and changeable to meet the needs of the service users we support. Diverse and inclusive, never the same, tailor made to match individual need and I'm thankful to have such a great team and a supportive board that allow us to provide just that.

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)
FOR THE YEAR ENDED 31 MARCH 2021**

I continue to have great support from our Chair and Trustee Board and feel I'm busier now than ever, and don't know how I found the time to drive anywhere!!

We continue to have great working partnerships and friendships with other charities and agencies and feel we are in a strong position and ready to look forward to the challenges next year will bring.

Financial review

Despite a tough year due to the coronavirus pandemic, the charity has continued to live within its means achieving a surplus for the year of £4,038, compared with a surplus of £6,586 in the previous year.

The accounts show reserves held at the year end of £252,369. This means that the charity is well placed going forward to meet future funding requirements.

The trustees have set a reserves policy of £75,000.00 which represents 3 months' operating costs.

Structure, governance and management

The charity is a company limited by guarantee. It was established under the Memorandum of Association which stipulated the objects and power of the charitable company and is governed under the Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.00. We follow Charities Commission guidance. The Trustees have assessed the major risks to which the charity is exposed and are satisfied that systems are in place to mitigate exposure to the major risks.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mrs J Mindham-Walker (Chair)

Miss L Warren

Mrs P McKenna

Mrs A Richardson

Mr I McLackland

Mrs R Swinburne

Mrs P Oliver

(Appointed 19 August 2020)

Trustees are appointed after they approach Northumberland Domestic Abuse Services Ltd with their intentions to aid them in their objectives. Any potential trustees are vetted before being appointed.

NDAS as a 'front line' charity has a comprehensive safeguarding policy designed to protect practitioners and service users. Trustees understand safeguarding issues which could potentially pertain to NDAS and have received training. A new Trustee, with substantial safeguarding experience, was appointed to the board in Aug 20 with oversight of the policy and its application.

NDAS has a comprehensive risk assessment policy in place and the senior management and trustees ensure that there is an adequate mix of skills and experience on the staff and board to deal with and mitigate any substantial financial, operational or regulatory risks.

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)
FOR THE YEAR ENDED 31 MARCH 2021**

Our funders and partners

NDAS would like to thank the following organisations and people who fund us and allow us to continue offering services to the people of Northumberland:-

Kim McGuinness, Police and Crime Commissioner

Ministry of Justice

Tudor Trust

Children in Need

Lloyds Bank Foundation

The Henry Smith Charity

Bernicia Foundation

National Lottery – Awards for All

Pilgrim Trust

Sir James Knott Trust

Community Foundation Tyne & Wear and Northumberland

Barbour Foundation

County Durham Community Foundation

Newcastle Building Society

Morpeth Town Council

Squires Foundation

Hadrian Trust

Hexham Abbey

Wansbeck Women's Labour Party

Amble Parish Council

Hexhamshire Parish Council

Hexham Methodist Church

The Inner Wheel Club

Bedlington Allotments

Northumbria Water

Mother's Union

Mrs A Bisset-Johnson

Mr JC Evans

Mr & Mrs P&D Adams

Ms E Gilfillan

Everyone who donated through Local Giving, Facebook, Charities Trust, Easyfundraising and Amazon Smile

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)
*FOR THE YEAR ENDED 31 MARCH 2021***

The trustees' report was approved by the Board of Trustees.



Mrs J Mindham-Walker (Chair)

Trustee

Dated: 13 January 2022

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
CHAIRMAN'S STATEMENT

FOR THE YEAR ENDED 31 MARCH 2021

It has been another busy, challenging but successful year for NDAS. The Covid pandemic restrictions unfortunately remained in force throughout the year under review with both local and national lockdowns affecting our service delivery. We continued our working practices aimed at protecting staff and service users as far as possible, providing remote virtual support where necessary.

All staff were put on new permanent contracts during 2020/21 to give them stability although our services are always subject to funding. We continue to review our present office accommodation with an on-going search for smaller premises as it has become clearer that people are likely to work more from home in the future and mirrors our dispersed service delivery. However, we understand that for some people this is not ideal since the opportunity to meet with colleagues and maintain some sort of cohesive office culture is generally accepted as an important part of working life.

NDAS nevertheless remained proactive in light of significant funding successes and the year saw a number of achievements under difficult circumstances. Staff worked with Vodafone to produce an automated system to provide a duty rota to cover incoming calls. A shorter course for service users called Hope to Recovery was developed for virtual delivery. It also became clear to NDAS that although fewer victims of abuse were able to reach out for help those that did needed support for longer, we became far more to those we supported when their other support networks and services were not there. To try and address this need our new adult mentoring scheme was enhanced to include help with developing personal resilience. It has proved to be very popular and impactful for individuals and we are therefore looking to secure funding to continue to provide this on an ongoing basis. The Prevention Work was also extended to help young people deal with anxiety and concerns in relation to the isolation caused by the virus and its impact on their relationships. Our Children's Workers provided a lot of family and parenting support whilst they were unable to do face-to-face support during lockdowns which has proved invaluable to those families.

Other pilot projects during the year were not as successful as we had hoped. The rural survey which NDAS tried to instigate in May 2020 had few responses which was disappointing as we want to consult with those living in rural Northumberland about the services and delivery methods that would work for their communities. The webchat system we set up at the start of lockdown did not prove to be as productive as was first hoped as lockdown restrictions meant victims were often trapped at home with the perpetrator but NDAS practitioners did manage to get information out via social media as well as via pharmacies and other businesses across the whole of Northumberland.

The Board is very appreciative of the help given to NDAS by the Cranfield Trust via the Lloyds Bank Foundation which allowed the senior staff to start the rather arduous process of updating, merging and rewriting the charity's policies.

It is with regret that I report that our Service Manager, Karen Richardson, after many years' dedicated and outstanding service, has requested to work part-time as a preamble to retirement in the next reporting year. Karen will remain with NDAS until December 2021.

The Board made contact with some possible new trustees with a view to them joining the Board in order to bring additional knowledge and expertise. It is hoped they will join sometime during the following year 2021 – 22 when other trustees are intending to step down after a number of years of service.

Despite the encouraging successes in attracting funding, the Board continues to be prudent to pursue a cautious approach to finance, ensuring that ongoing commitments were matched as far as possible by reserves.

In terms of safeguarding, there were no cases which required reporting to the regulator or to the Board.

The brand refresh exercise started in the previous year was further enhanced with the new communications materials coming on stream and is being embedded within the organisation.

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
CHAIRMAN'S STATEMENT**

FOR THE YEAR ENDED 31 MARCH 2021

The Trustees thank all our funders and donors for their continued support during these challenging times.

Lastly but not least, the Trustees thank NDAS' wonderfully dedicated staff. The comments from Service Users speak for themselves.



Mrs J Mindham-Walker

Chairman

Dated: 13 January 2022

**NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
INDEPENDENT EXAMINER'S REPORT**

TO THE TRUSTEES OF NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD

I report to the trustees on my examination of the financial statements of Northumberland Domestic Abuse Services Ltd (the charity) for the year ended 31 March 2021.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Mrs Yasmin Bari (FCA)
Azets
Bede House
3 Belmont Business Park
Durham
DH1 1TW
United Kingdom



Dated: 18 January 2022

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2021

		Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
	Notes						
<u>Income from:</u>							
Donations and grants	2	10,818	246,529	257,347	8,364	252,871	261,235
Charitable activities		-	-	-	52	-	52
Investment income	3	137	-	137	265	-	265
Total income		10,955	246,529	257,484	8,681	252,871	261,552
<u>Expenditure on:</u>							
Charitable activities	4	(6,992)	260,168	253,176	230	254,736	254,966
Net income/(expenditure) for the year/ Net movement in funds		17,947	(13,639)	4,308	8,451	(1,865)	6,586
Fund balances at 1 April 2020		75,994	172,067	248,061	67,543	173,932	241,475
Fund balances at 31 March 2021		93,941	158,428	252,369	75,994	172,067	248,061

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
BALANCE SHEET
AS AT 31 MARCH 2021

	Notes	2021 £	£	2020 £	£
Current assets					
Cash at bank and in hand		254,386		251,307	
Creditors: amounts falling due within one year	7	(2,017)		(3,246)	
Net current assets			252,369		248,061
Income funds					
Restricted funds			158,428		172,067
Unrestricted funds			93,941		75,994
			252,369		248,061

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 13 January 2022


Mrs J Mindham-Walker (Chair)
Trustee

Company Registration No. 06431269

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

Company information

Northumberland Domestic Abuse Services Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Unit 3 Waterhouse, Burn Lane, Hexham, Northumberland, NE46 3HN, United Kingdom.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's memorandum and articles, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared on the historical cost or transaction value unless otherwise stated in the relevant accounting policy notes. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

1.5 Resources expended

All expenditure is recognised by the charity when the liability has been incurred. Expenditure is recognised on an accruals basis as a liability is incurred.

1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.7 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

2 Donations and grants

	Unrestricted funds	Restricted funds	Total 2021	Total 2020
	£	£	£	£
Donations and gifts	10,818	246,529	257,347	261,235
For the year ended 31 March 2020	<u>8,364</u>	<u>252,871</u>		<u>261,235</u>

3 Investment income

	Unrestricted funds 2021 £	Unrestricted funds 2020 £
Interest receivable	<u>137</u>	<u>265</u>

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

4 Charitable activities

	2021	2020
	£	£
Staff costs	208,900	198,894
Rent and rates	10,000	10,000
Insurance	1,281	1,446
Light and heat	691	1,386
Repairs and maintenance	984	1,026
Postage and stationery	523	595
Telephone and computer charges	9,859	7,462
Advertising	344	2,038
Travelling expenses	9,885	24,124
Legal and professional fees	1,356	1,405
Training	436	184
Accountancy	1,212	1,224
Sundry expenses	4,396	2,021
Subscriptions	3,234	3,043
Bank charges	75	118
	<u>253,176</u>	<u>254,966</u>
	<u>253,176</u>	<u>254,966</u>
Analysis by fund		
Unrestricted funds	(6,992)	230
Restricted funds	<u>260,168</u>	<u>254,736</u>
	<u>253,176</u>	<u>254,966</u>

5 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

NORTHUMBERLAND DOMESTIC ABUSE SERVICES LTD
(A COMPANY LIMITED BY GUARANTEE)
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

6 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
	9	9
Employment costs	2021 £	2020 £
Wages and salaries	189,068	180,759
Social security costs	11,097	10,273
Other pension costs	8,735	7,862
	208,900	198,894

7 Creditors: amounts falling due within one year

	2021 £	2020 £
Trade creditors	817	2,094
Accruals and deferred income	1,200	1,152
	2,017	3,246

8 Analysis of net assets between funds

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Fund balances at 31 March 2021 are represented by:						
Current assets/ (liabilities)	93,941	158,428	252,369	76,225	171,836	248,061
	93,941	158,428	252,369	76,225	171,836	248,061