



# ANNUAL REPORT 2023/24

TRAFFORD DOMESTIC  
ABUSE SERVICES

Charity Number  
**1120983**

Company Number  
**2915937**

[www.tdas.org.uk](http://www.tdas.org.uk)

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# Message from Our Chair and CEO



Chair - Kombo Magara

CEO- Samantha Fisher



As we reflect on 2023-2024, it has been a year of significant growth and adaptation for Trafford Domestic Abuse Services (TDAS). In a time of increasing demand for our services, we have been able to expand and strengthen our capacity to support those in need, thanks to the unwavering dedication of our team, partners, and funders.

One of the key highlights of this year was the generous support from the **Coutts Foundation**, which enabled us to strengthen our **Support Line** by introducing dedicated **Front Door Workers**. This has allowed us to provide timely and responsive support to survivors, ensuring that those in urgent need receive immediate assistance and guidance on their journey to safety and recovery.

We were also proud to launch **Oak House**, the first dedicated refuge for male victims of domestic abuse in Greater Manchester. This ground-breaking initiative reflects our commitment to providing inclusive and gender-responsive services. Additionally, we launched the **Safer Ageing Project**, a new service dedicated to supporting older survivors of domestic abuse, further expanding our commitment to offer tailored support to all individuals affected by abuse.

This year, we were pleased to welcome several new members to our **Board of Trustees**, who bring a host of expertise and experience. Their fresh perspectives will play a vital role in guiding TDAS through the evolving challenges of our sector and ensuring we continue to deliver impactful services.

We also made **staff wellbeing** a key priority, recognising the importance of a healthy, supported workforce. This year, we developed a **Wellbeing Strategy** and introduced **Wellbeing Champions** across the organisation to lead wellbeing initiatives.



# Message from Our Chair and CEO Continued

These champions, alongside our strategy, have been instrumental in creating a culture where staff feel valued, supported, and empowered to thrive both personally and professionally.

In line with our goal of expanding financial sustainability, we were also excited to appoint our first-ever Fundraising Manager in February 2024. This role will be crucial in driving our fundraising strategy forward, with a particular focus on securing unrestricted funding, allowing us to continue offering life-changing support to survivors.

As we move forward, we remain deeply committed to providing trauma-informed, inclusive services that uphold our core values. With the continued support of our community, partners, and stakeholders, we are confident in our ability to meet growing demand and make a lasting difference in the lives of those impacted by domestic abuse.

Thank you for standing with us as we work toward a future where everyone can live free from abuse.

Sincerely,

Zvikomborero Magara | Chair  
Samantha Fisher | CEO

# Mission

## **‘To enable people to break free from domestic abuse’.**

Our overall aim is “to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody’s business, through intervention, prevention, education and public awareness”

This is achieved by meeting the following objectives:

- The provision of safe and supportive spaces and temporary accommodation for women and children who have or who are experiencing domestic abuse.
- The provision of community support services to those who have experienced domestic abuse
- To advance the education of the public and those who work in partnership with the public, private, voluntary, community and social enterprise. in issues relating to domestic abuse including its nature, impact and causes.

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## Our Values

### **Innovative:**

TDAS introduce new ideas, that are creative and forward thinking

### **Collaborative:**

TDAS work in Partnership with key stakeholders to enable individuals to achieve a defined and common purpose

### **Openness:**

TDAS create an open culture, provide transparent reporting, good fundraising and governance.

### **Person Centered:**

TDAS provide coordinated, personalised and enabling services to everyone

### **Empowering:**

TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and live a more meaningful and fulfilling life.

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Our aim and objectives are measured through our robust performance and outcome framework which is reported

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Details of each of the projects delivered under these objectives can be found below.

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**Person Centred:** TDAS provide coordinated, personalized and enabling services to Everyone.

**Empowering:** TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and to live a more meaningful and fulfilling life.

Our aim and objectives are measured through our robust performance and outcome framework which is reported to our funders and the board of trustees on a quarterly basis.

# Achievements, Performance and Beneficiaries of our Service

TDAS' main activities and those it seeks to help are described below. All our charitable activities focus on delivering our objects and are undertaken to further Trafford Domestic Abuse Services' charitable purposes for the public benefit.

We received support from several funding bodies to enable us to effectively respond to the the ever- changing landscape. We are particularly proud of:

- Our Cross-Commissioning Partnership with Trafford Council and other Greater Manchester authorities in the opening of Oak House, the first dedicated male refuge in Greater Manchester.
- The success of our Crisis Worker pilot – our DA Crisis Worker works in partnership with the police; supporting victims after a recent incident; attending initial visits and; supports supporting the victim with crisis intervention; informing them of the services available to them; and encouraging them to engage in longer term support.
- The further development of our Supporting Young People's Project, educating more teachers and young people on healthy relationships

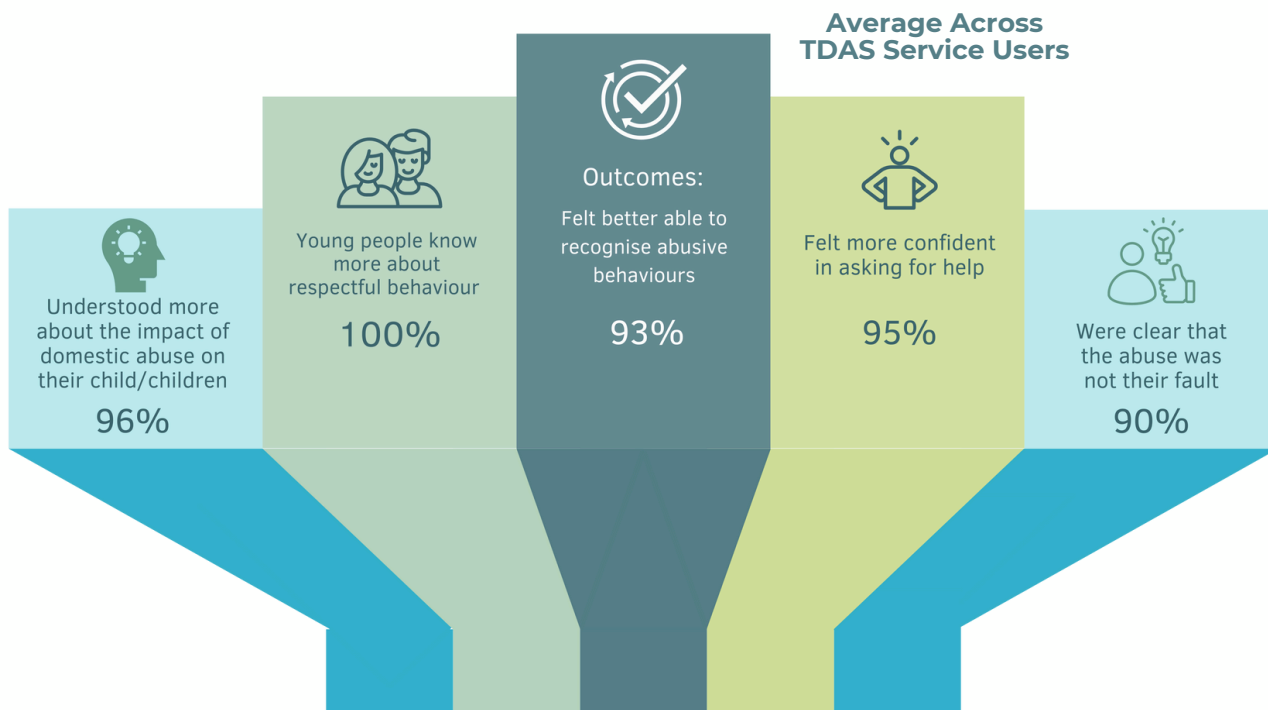


<https://youtu.be/0005yDBxgKI>



<https://www.youtube.com/watch?v=nISblK-lin4>

# One Year In Numbers



## SUPPORT

2023-2024

Key  
CYP - Children and Young People  
YP - Young Person



# Community Service

Our community services have expanded, reaching more individuals in need of support. Through our Independent Domestic Violence Advocates (IDVA), outreach and step-down services, we've been able to support survivors at every stage of their recovery journey.

- IDVA Support: Supported **478 individuals** at high risk of harm.
- Community Outreach: Supported **238 individuals**
- Support Line: Handled **288 calls**
- Specialist Roles: The Move-on Domestic Abuse Advisor (MODAA) supported 118 individuals who were homeless or at risk of homelessness due to domestic abuse. Thanks to Trafford Council, our Male DAA supported **39 men** who had experienced domestic abuse via 121 and group work.



## Outcomes

**84%** of IDVA clients indicated a reduction of Risk on Exit, with **88%** reporting that they feel safer and a further **98%** reported they felt listened to throughout their support.

Those who completed outreach support this year, **80%** reported feeling optimistic about the future and **88%** felt better able to recognise abusive behaviour.

And those who were supported by our Homeless MODAA **80%** achieved a positive housing outcome.

Further Outcomes for our Community projects:

## The Reach Project

Thanks to funding from Henry Smith, the Complex Needs Domestic Abuse Advisor (CNDAA) has supported **148** women through phone, video and in-person appointments, tailoring support to meet individual needs. Over **150** safety and support plans have been created, addressing domestic abuse risks. The CNDAA is co-located within the Safeguarding Adults Hub, enabling multi-agency work and **95** onward referrals to partner agencies for holistic support. Meanwhile, the Diverse Communities Domestic Abuse Advisor (DCDAA) has supported **62** women, many of whom faced language barriers or had no recourse to public funds.



# The Reach Project Continued

Women were supported in their primary language and connected with healthcare, mental health services, and immigration support. We also developed move-on housing for women from diverse communities, offering continued emotional and safety support, along with independent living skills. Women were linked with local diverse community groups and accessed culturally appropriate food, counselling in various languages, and housing applications in safe areas.

The Young Person's Domestic Abuse Advisor (YPDA) supported **128** young people through tailored, person-centred support plans, focusing on healthy relationships and safety planning.

In total, the CNDAA completed 128 safety and support plans, conducted over **300** risk assessments, and referred eight high-risk cases to Multi Agency Risk Assessment Conference (MARAC).

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## ADViSE

In partnership with Tameside, Manchester and Stockport, IRISi funded the ADViSE project in Trafford, coordinated by TDAS. This has supported **72 clients**, providing tailored emotional and practical assistance to victims of domestic abuse and sexual violence. Despite capacity challenges, effective collaboration with our neighbouring boroughs ensured that all clients received timely support. Patient feedback has been overwhelmingly positive, with most clients expressing satisfaction with the quality of care and support they received. The project has prioritised inclusivity, offering services to a diverse range of clients, including those of varying genders and sexual orientations.





# Group Programmes



With thanks to Trafford Council and the National Lottery, we have accredited our True Colours programme and the impact of this has been significant. We have seen attendance rates increase by **42%** and completion rates rise by **60%** in the last two years.

**90%**

of individuals reported their self-esteem and confidence has improved

**95%**

of individuals reported they feel less isolated because of spending times with peers

**95%**

of individuals reported they feel more empowered to take control of their lives

**96%**

of individuals reported that they understand the effects of domestic abuse has on children and those with children will have a better understanding of how to keep their children safe

**96%**

of Individuals reported they have a better understanding of the difference between healthy and unhealthy behaviours within a relationship and how to keep themselves safe

**100%**

of individuals reported that they have a better understanding of the difference between healthy and unhealthy behaviours within a relationship and how to keep themselves safe

"The course was difficult but needed, eye opening and educational "

"Great, especially letting us know where to seek professional help, and what to consider if in future start a new relationship"

"I felt really comfortable being able to talk about things and not be judged by anyone, everyone was so nice."

# Male True Colours Programme



The Male True Colours programme has also grown from strength to strength with the men achieving the following outcomes:

**95%**

of men who attend True Colours felt optimistic about the future

**100%**

of men felt they had increased understanding of DA and warning signs

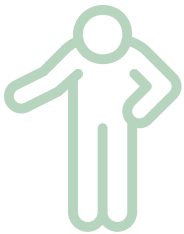
**100%**

of men reported that they felt more confident to ask for help when needed.

"It was tough at times, but so useful and helpful. And I feel it has accelerated my progress during a still very difficult time."

"It has been a great group to attend, having the chats that help you understand. Reassuring that I am not alone."

## Back To Me



Thanks to Trafford Council we were able to deliver **6** Back To Me programmes this year with **77** individuals attending. The programme focused on communication, resilience building, self-esteem, confidence and how to be happier with a focus on gratitude and boundaries. The 77 individuals who completed the programme reported the following outcomes:

**91%**

of attendees said they felt they were more assertive

**90%**

of attendees reported they felt were now able to set boundaries.

**91%**

of the attendees who completed the course said they felt they now have the ability to set and work towards achieving their goals

# Professionals Training

We expanded our **Professionals Training** to engage more services and educate their workforces on domestic abuse. This year, we partnered with other agencies to share knowledge and deliver sessions that addressed the multiple disadvantages survivors often face. We developed additional **Lunch and Learn** sessions, focusing on key issues affecting survivors, which were well received.

Our training package received accreditation, further validating the quality of our programs. We also delivered specialised training during the **16 Days of Activism Against Gender-Based Violence**, equipping professionals with the tools to effectively support survivors and respond to domestic abuse.

We provided these training packages to **769 delegates**.



“Really useful bite sized training session which the topic was explained and delivered well”

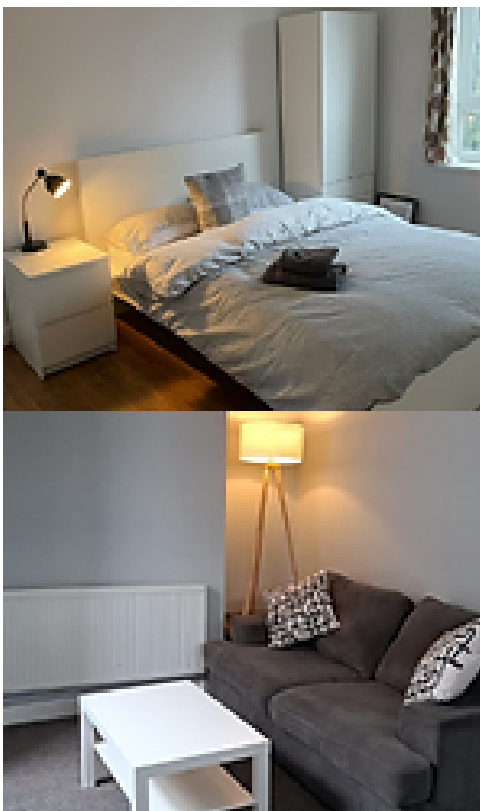
“Really good and informative training. information was clear and concise and involved a number of different aspects will definitely be attending more training by TDAS thank you”

“Enjoyed the delivery, the use of discussion kept it accessible and expanded the conversation, nicely facilitated. Loving these TDAS sessions, really would recommend. Thanks”

# Accommodation Service

This year marked a significant growth in our **Accommodation Service**, with the opening of **Oak House**, the first dedicated refuge for male victims of domestic abuse in Greater Manchester. In addition, we introduced a new accommodation unit specifically designed to support BME women and children, ensuring culturally responsive services that meet the unique needs of these survivors.

Our total capacity expanded, allowing us to support more families than ever before, totalling **76 Adults and 68 children**. Despite the ongoing housing crisis and limited availability, we continued to provide comprehensive support, helping survivors regain their independence and rebuild their lives



## On Exit

**92%** of service users reported that their support networks had improved

**95%** of services users reported they felt more confident about asking for help when I need it

**78%** of service users were able to move on to their own accommodation

**96%** of parents reported that they felt more confident with their parenting skills

# Accommodation Service Continued

Thanks to funding from the **Masonic Charitable Foundation, Charles Haywood** and **Garfield Weston** we were able to continue to dedicate comprehensive support to families residing in our refuge. Our team of **Children and Families Support Workers** provided tailored 1:1 and group sessions, helping both children and parents heal from the trauma of domestic abuse.

This year, we expanded our services to include **play therapy** sessions delivered by our qualified family workers, which have been crucial in supporting children's emotional and psychological recovery. We also provided **homework clubs** to assist children with their education and **sibling work** to strengthen bonds between siblings impacted by domestic abuse.

Out of **68** children who accessed safe accommodation, **98%** reported feeling excited about their future, and **92%** said they felt safer. Additionally, **90%** of children reported a positive improvement in their relationships with their non-abusive parent.

- **Parents Support: 96%** of parents who engaged in our dedicated parenting programs reported a stronger understanding of the impact of domestic abuse on children.
- **Emotional Wellbeing: 88%** of children and parents noted a significant boost in the child's self-esteem, confidence, and emotional wellbeing since arriving at the refuge

We continue to prioritise securing additional accommodation units to reduce the number of people who we have to turn away due to lack of space.



# Children & Young People's Service

Thanks to the commitment and support of Trafford Council, Home Office: Children Affected by Domestic Abuse (CADA) & L&Q Housing we were able to strengthen and streamline our services for children and young people (CYP), providing our earlier intervention support offer and delivering both 121 support and our RSpace© Programme to those who have been affected by domestic abuse. We were able to keep waiting lists at an all-time low and supported **623 children** and young people across the two boroughs.

**With thanks to the above funding, the following outcomes were achieved:**

**95%** of CYP reported that they felt safer

**96%** of CYP reported that felt good about the future

**98%** of CYP reported that they knew where to go for help

**85%** reported that they felt less anxious or stressed



## Healthy Relationships Project

This year, our Supporting Young People to Have Healthy Relationships Project went from strength to strength. In partnership with DASK Films, we produced two short films in consultation with young people, addressing the challenges they face today, particularly around domestic abuse and healthy relationships. These films have been instrumental in raising awareness and driving important conversations among young people and educators alike.

Alongside the films, we continued delivering drama-based interventions and workshops to young people aged 13 and over, offering them a safe space to learn about the effects of domestic abuse. Teachers also received training on how to handle disclosures and recognize the signs of abuse in young people, as well as how to provide appropriate support.

We are thrilled to be developing our School Affiliation Programme, which will award schools a certificate of affiliation to demonstrate their commitment to educating staff and young people on healthy relationships and domestic abuse prevention. This program will solidify the partnership between TDAS and schools, ensuring ongoing education and support in creating a safer environment for all.



# Feedback from Teachers and Young People

We trained **96 teachers** over the year, and **1515 young people** watched the performance and completed our workshops on healthy relationships.

"I didn't know financial abuse was even a thing"

**Young Person**

"Knowledge of the types of abuse. The effects abuse can have. Who to talk to if you/anyone you know is getting abused"

**Teacher**

"Thank you for this training, I feel confident in being able to support our pupils and refer to TDAS for further support."

**Young Person**

"Excellent training highlighting the many factors that may indicate domestic abuse and the impact it has on children. Thank you"

**Teacher**

Very informative session which has made me more confident in dealing with domestic abuse situations. Thank you.

**Teacher**



# Volunteer Service



With thanks to the National Lottery funding, our dedicated Volunteer and Training service manager delivered a successful year for volunteers. Throughout the year, we were fortunate to have **19 dedicated volunteers** (including 5 counsellors) who generously contributed a combined total of **1690 hours** to support our services. We also had corporate volunteers from Matillion paint our refuge and Tier 2 spaces, and Lloyds Bank staff come and redesign the refuge garden space at Phoenix House – planting flowers and herbs for the women and children to enjoy.



The volunteers have been an invaluable additional source of support for TDAS services. Their roles have included; attending court to support clients, supporting admin with referrals, offering reiki and guided meditation sessions to service users in refuge, facilitating Back to Me, Women's groups and Male True Colours, accompanying service users to immigration and solicitors' appointments, supporting with health and safety checks, preparing refuge rooms for new arrivals and assisting the staff team in delivering essential support.

They have helped increase engagement from service users in participating in True Colours and Back to Me. The two group facilitator volunteers have become an invaluable source of support, they have become staples to the service and their consistency and commitment to the service is astounding. One of our dedicated volunteers working closely with our Victim Voice Facilitator to deliver 'Sheroes' a women's group for ex-service users of TDAS to receive emotional support from other ex-service users.

# Volunteer Service Continued

We have also taken on 5 volunteer trainee Person Centred Counsellors – between them they support **20 clients** at a time. They offer both in person and online counselling sessions. We have just opened up this service to Safe in Salford and have provided 2 volunteer trainee Counsellors to support the IDVA team.

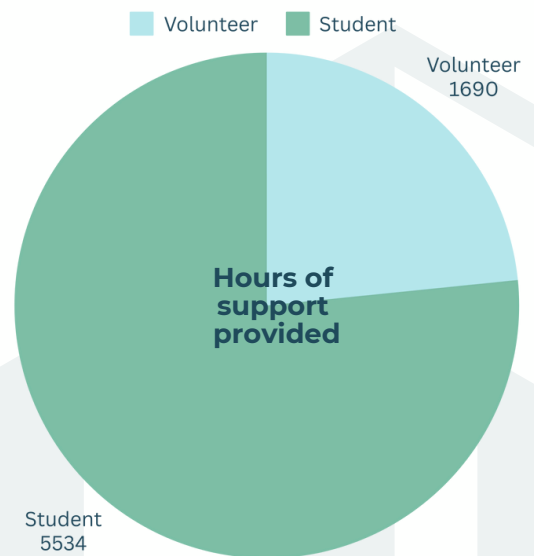


We delivered a fantastic Volunteers Celebration for Volunteers Week, making dry clay pottery, which was really well received – and plans to meet up again and paint the pieces!

"I think that this volunteering will give me a step up when applying for jobs as i want to do something involving the CJS, I have applied for a job at Styal Prison as a family resettlement officer and I think that this volunteering will help give me a push to be considered. Even if it doesn't, I'll always be grateful for this volunteer experience and the opportunity to learn new things. Thank you to Jenny and the whole team for all their help and support!"

"I think that J is a great asset to TDAS and their volunteers, she is readily available to help and made me feel welcome. Her training also made me feel very prepared when it came to conducting the calls and navigating OASIS"

In addition to the feedback, **100%** of volunteers said TDAS has had a positive benefit on their course, career, knowledge or experience and **100%** of volunteers said that volunteering at TDAS was a successful experience.



This equates to 4 full time members of staff

# National Lottery - Reaching Communities Fund

The second year of this project continued to be a success thanks to funding. Our 'Training for Professionals' programme passed accreditation in October 2023. We had 19 volunteers dedicating their valuable time to supporting our families along with 7 students who were on social work placements. We have had corporate volunteers support with decorating and gardening projects to enhance our accommodation for the families residing there. We have developed partnerships with organisations and supported them with the development of their programmes. Thanks to this funding, We worked with Diversity Matters North West on the development of a bespoke True Colours Programme specifically for the South Asian Community. This included a focus group (October 23') we held following one of our True Colours © sessions, in which our service users spoke to our victim voice facilitator and for those service users who could not stay for the focus group, we devised a survey for them to complete.

The outcome of the focus group was a request to reach out more to help British Asian women due to the lack of appropriate community resources and communication around domestic abuse. It was also brought to our attention to attempt to adapt our programme for the demographic of the group. Overall, the feedback from the focus group was positive.



# Salford Service

## IDVA Service

Our IDVA team supported **688 individuals** at high risk of harm, with **85%** of them experiencing a reduction in risk by the time they exited the service. Additionally, **98%** reported a better understanding of domestic abuse and how to stay safe, while **98%** expressed that they felt listened to throughout their journey.

## Children and Young People (CYP) Provision

Under the Safe in Salford partnership, we continued delivering our **Harbour Service**, a prevention and support initiative for children and young people in Salford. Through one-to-one support, family support, dedicated young person services, group programs, and awareness workshops, we reached 205 children and young people this year. Key outcomes included:

- **92%** of CYP reported feeling safer
- **88%** of CYP felt optimistic about their future
- **100%** knew where to go for help
- **90%** felt less anxious or stressed

With funding from **Salford City Council**, we established the Safe in Salford Partnership in April 2022, alongside **Salford Foundation, Manchester Women's Aid, Pankhurst Trust**, and **Talk Listen Change**. This partnership offers a holistic **one front door** service for victims and perpetrators of domestic abuse. By uniting our expertise and resources, we provide a comprehensive, trauma-informed response to domestic abuse in Salford. Our delivery within the partnership includes both the **Independent Domestic Violence Advocate (IDVA)** service and the **Harbour Children's Service**, ensuring tailored support for individuals and families.



# Salford Service Continued

With additional funding this year, we were able to increase our IDVA capacity, allowing us to support even more individuals at high risk of harm. This expansion has strengthened our ability to provide timely and comprehensive support to those in urgent need across Salford. We were also fortunate to be part of a pilot funded by **GMCA** to appoint a Domestic Abuse Crisis Worker who works in partnership with the police and supports people who have recently had an incident – through this pilot, the crisis worker managed to offer short term advice and intervention to **1277 individuals**, some of which were referred for longer term support within our Safe in Salford Partnership.

A special thanks to the **GMCA** for funding two **Young Persons Violence Advisor (YPVA)** posts for Trafford and Salford this year. This funding enabled us to provide specialist support to young people at high risk of harm, particularly those in unhealthy relationships. By integrating the YPVAs into our IDVA teams, we were able to enhance our capacity to support high-risk individuals, offering more comprehensive care to young people in need.

We supported **63 Young People** across both boroughs with this additional funding.





# Victim Voice Facilitator

We have received continuation funding from the Trafford Council to employ a Victim Voice Facilitator. This role has been, and continues to be, crucial in gathering feedback from survivors in Trafford on the response they received to domestic abuse from professionals, enabling Trafford Local Partnership Board to identify gaps and inform future plans.

The VVF has made significant progress in supporting domestic abuse survivors across various demographics reaching **78 adults** and children. Male refuge residents reported feeling safe and supported, while collaborations with UCLAN and DLUHC advanced research on social service support and the Safe and Together Model. The women's group, "Sheroes," focuses on healthy relationships, with input from volunteers and staff from TDAS. A major theme from discussions with survivors is the need for clearer communication and more consistent updates, especially from law enforcement and courts. Victim-survivor feedback highlighted a need for better signposting to services and longer-term support for children.

A parenting consultation praised TDAS's programmes, particularly their work with children within the R Space programme. The VVF has also been involved in public outreach through events like 16 Days of Activism, while new initiatives include a focus on older community support, collaboration with Age UK, and a women's group led by a health coach. The VVF was involved in enhancing empowerment for survivors by creating a visual project "Tell My Story – My Way" to share survivor experiences.



# Social Value

TDAS' Social Value Policy continues to guide our efforts in delivering and enhancing social value across our organization and the communities we serve. This policy provides a robust framework for maintaining and expanding the positive impact we create through our services and operational practices.

- TDAS remains a strong supporter of **Greater Manchester's Good Employment Charter**, fully committed to its seven key principles.
- As a **Living Wage Employer** for six years, we conduct annual job reviews to ensure salaries are reflective of duties and industry standards.
- Our recruitment processes are driven by TDAS' values, with a firm commitment to the **personal and professional development** of all staff through comprehensive development plans.



We are proud to have exceeded our committed social value for our projects, demonstrating our unwavering dedication to going above and beyond in supporting our community.

- We continue to prioritise **staff wellbeing** through enhanced activities and programs, helping build resilience and capacity in our community.
- Our policies encourage the development and training of ex-service users and volunteers, offering pathways into paid employment, which has led to the successful employment of **eight staff members** who started as volunteers, students, or service users.
- We are committed to **environmental sustainability**, integrating policies and principles that align with this goal.

In addition to our organisational commitments, we set specific social value targets for 2023-2024 across our **Accommodation Service, Community Domestic Abuse contract, Group Programmes, and Supporting Young People project**. These commitments included:

- **Employing local people**
- **Providing training opportunities** for staff
- Offering **meaningful work placements**
- Providing **expert advice** to VCSEs and SMEs
- **Supporting local spending** with VCSEs and SMEs
- Implementing **crime reduction initiatives**



# Priorities for 2024-2025

As we move into 2024-2025, our priorities centre around advancing the objectives set out in our new 3-year business plan, which we launched in 2023-2024. A key development this year was the appointment of our first-ever **Fundraising Manager**, reflecting our strategic focus on securing **unrestricted funding** to navigate the increasingly challenging funding climate. Additionally, we will continue to foster and strengthen key partnerships while expanding our specialist programs of support. These efforts will ensure we uphold our values of providing **inclusive, trauma-informed services** that meet the diverse needs of all survivors, while remaining adaptable and sustainable in a rapidly changing environment.

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## Future Plans

Next year will see us move into year 2 of our 3-year strategic plan. In 2024-2025 we are committed to the following in order to achieve our overarching strategic priorities:

- Dedicated accommodation with disabled access
- Achieve Disability Employer Status
- Effective partnerships with Sexual Health and Rape Centres – continuation of the ADViSE programme
- Develop a successful Survivor Network
- Develop effective partnerships providing therapeutic interventions
- Workforce development delivered in VCSE, public and private sector
- Further develop working relationships with the police
- CYP services are sustained with longer term funding
- Evaluation of recovery work with CYP
- Packaged programmes for sale
- Succession planning for the staff and board



# Partnerships, Supporters and Donors

To deliver our support services, we collaborate with incredible individuals and organisations who generously contribute their time, fundraise, and provide donations. Their support is essential to our success, and without their dedication, we would not have been able to achieve the fantastic outcomes we have. We are deeply grateful to each and every one of them for making a meaningful difference in the lives of those we support.

This year, we were incredibly fortunate to benefit from donated services totaling £14,900 through our partnership with local legal firms. These contributions provided invaluable legal advice and representation to individuals and families affected by abuse, enabling them to navigate complex legal challenges with confidence and support. This partnership not only alleviates financial barriers for our service users but also strengthens our commitment to empowering survivors and rebuilding lives. We are deeply grateful to our legal partners for their generosity and dedication to making a meaningful impact in our community.

## Supporters

Altrincham Grammar School  
for Girls  
Amoria Bond Charity  
Charities Trust  
Kidsout  
LifeChurch Community Centre  
Mills and Reeve  
Myerson Solicitors  
Park Retail LOVE 2 SHOP  
Take Up Space CIC  
The Big Give  
The Hut Group  
Willows Women's Institute  
Womanchester

## Funders

Charles Haywood Foundation  
Coutts Foundation  
Garfield Weston  
Greater Manchester Combined  
Authority (GMCA)  
Henry Smith  
Home Office: Children Affected by  
Domestic Abuse (CADA)  
IRISi  
L&Q Housing  
Masonic Charitable Foundation  
National Lottery Community Fund  
Respect  
Salford City Council  
Trafford Council

**Also all of the incredible Individuals who have also supported our charity over the past year.**

# Structure, governance and management

## Governing document

The governing document of the charitable company is its Memorandum and Articles of association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

## Company Status

The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2024 was 8.

## Trustee selection methods

The board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board.

Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become a probationary Trustee.

## Induction and Training of Trustees

All probationary Trustees are invited to attend Board meetings and attend at least two meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.



# Organisational Structure

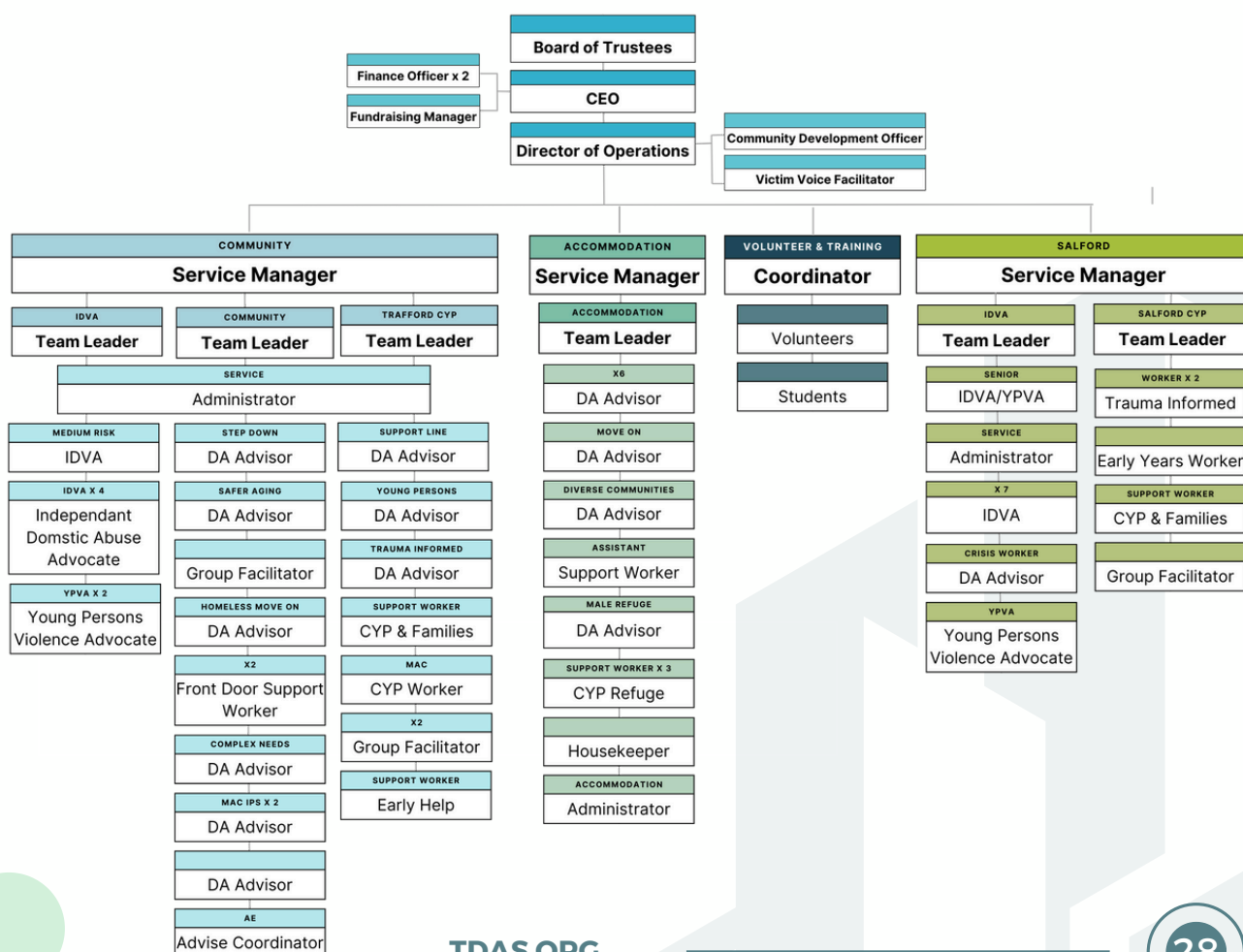
Our Board of Trustees have accountability and delegate responsibility to the CEO for day-to-day strategic operations. The Director of Operations is responsible for Safeguarding, Policy, Human-Resource, marketing, I.T and GDPR functions and line manages the Service Managers who are responsible for contract delivery, ensuring standards and outcomes are met and frontline staff are appropriately trained, supported and supervised.

The Trustees oversee the work undertaken by the staff team, monitor performance against targets agreed with funders, risk management, compliance and health and safety and safeguarding and GDPR.

They are also responsible for the strategic direction of the organisation. The CEO attends Board meetings as company secretary, and brings proposals for future work to the Board that have developed out of discussions with service users and staff at their regular team Meetings.

The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 11 of the accounts.

Towards the end of the financial year, the board agreed to the NJC Pay scale increases for all staff within the organisation, this was backdated for 2022-2023 by two payments, one in November 2022 and another in March 2023.



# Related Parties and Relationships with Other Organisations

TDAS Services respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Trafford, Salford and Greater Manchester. We are affiliated with Women's Aid Federation of England (WAFE), attend Trafford's multiagency domestic abuse forums to inform local strategy, are members of the Multi-Agency Risk Assessment Committee (MARAC) and support Trafford Strategic Safeguarding Partnership Board. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken several joint projects to meet local need.



## Risk Management

The Trustees regularly review and assess the risks faced by their charity in all areas of its work and plan for the management of those risks. Risk is an everyday part of charitable activity and managing it effectively is essential if we are to achieve our key objectives and safeguard the charity's funds and assets.

Our risk register is reviewed annually by the board and discussed at board meetings which looks at governance, external risks, regulatory and compliance, financial and operational risks. We have robust internal processes in relation to financial transactions and review our policies and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

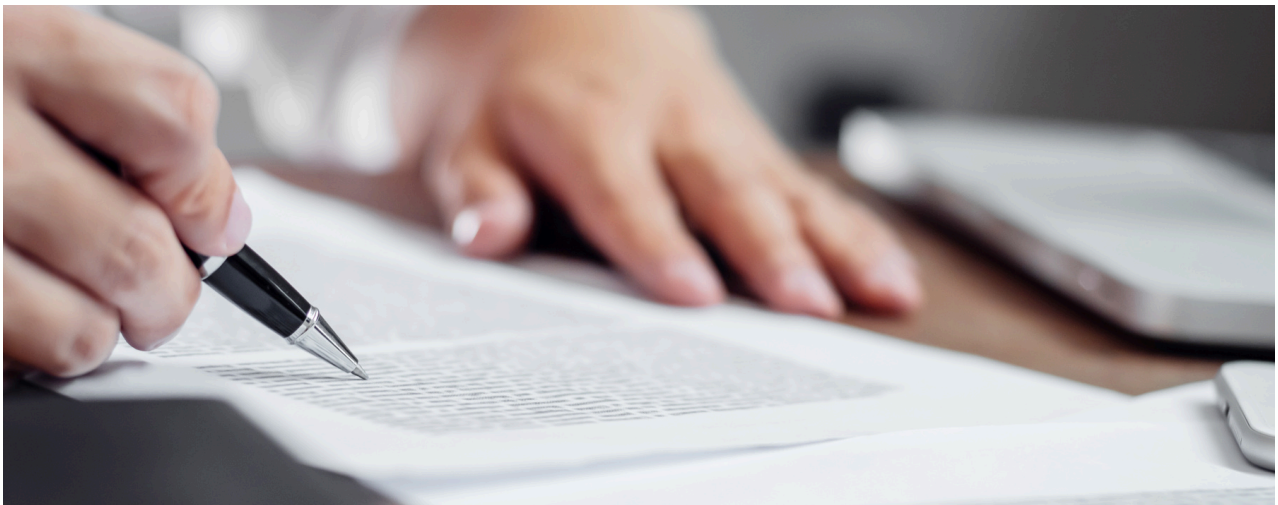


# Risk Management Continued

Policies and procedures are in place to safeguard all service users with stringent recruitment processes and training for all staff and volunteers including safeguarding children and vulnerable adults.

Our complaints procedure is accessible to all service users and is available on our website and allows service users to raise concerns either independently, as a group, formally or anonymously with a record kept of each issue and outcome which is presented to the board at each meeting.

Our consultation policy highlights our commitment to ensuring service user voice is central to what we deliver, with feedback, evaluation and regular consultations undertaken.



# Key challenges we have and still do face include:

**Uncertainty of Long-Term Commissioning** The uncertainty surrounding long-term commissioning poses ongoing risks. As we face the prospect of budget cuts and contract renewals, planning for the future becomes more complex. We are actively engaging with funders to secure long-term agreements that provide stability and ensure uninterrupted services to those we support.

**Cost of Living Crisis** The cost of living crisis continues to strain our organisation and beneficiaries alike. Operational costs are rising, and we are experiencing increased demand for our services. At the same time, our staff and volunteers are facing the burden of higher living expenses, requiring us to prioritise their well-being. We must remain a competitive employer to support and secure our staff team and advocate for additional funds to support our beneficiaries.

**Operating Costs and Inflation** With inflation expected to persist, operating costs are likely to increase further. Charities across the sector may be forced to cut expenses, which puts pressure on our ability to deliver services effectively. Balancing rising costs with the need for efficient service delivery will be a key challenge for us in 2024.

**Increasing Demand for Services** Demand for our services has continued to rise, with the complexity of survivors' needs increasing. Ensuring we have the necessary resources to maintain high-quality, accredited, and responsive services is one of our top priorities. We must allocate sufficient staff, funding, and infrastructure to meet this growing demand effectively





# Key challenges continued:

**Competition for Donations** As the economic environment remains difficult, competition for donations is intensifying. With more organisations seeking funding from a limited pool of donors, it will be crucial to differentiate ourselves and communicate our impact effectively. Strengthening our fundraising strategies and deepening donor relationships will be essential to securing the resources we need.

**Cybersecurity and Data Protection** As we continue to expand our digital footprint, we face growing cybersecurity risks, such as phishing, ransomware attacks, and data breaches. Enhancing our cybersecurity infrastructure and ensuring robust data protection will be critical to safeguarding both our organisational integrity and the sensitive information of the individuals we serve.

**Political and Legal Environment** The political landscape, particularly in an election year, adds further complexity to our financial planning. Election years often result in delays in decision-making, which can affect organisational finances and the contract tendering process. We will remain vigilant in adapting to these changes.

**Housing Crisis** The ongoing housing crisis presents a significant challenge to the individuals and families we support. With a shortage of affordable housing options and rising rental costs, it is becoming increasingly difficult for survivors of domestic abuse to secure stable, safe housing. This, in turn, increases demand for our accommodation services and places additional strain on our resources. We must continue advocating for more affordable housing solutions while exploring partnerships to provide long-term housing support for those in need.

**Demand on Statutory Services** The increasing strain on statutory services, such as health, housing, and social care, is having a direct impact on our organization. As statutory services struggle to meet demand, we are seeing more complex cases being referred to us, requiring greater levels of support. This not only places additional pressure on our teams but also increases the need for specialist services that can bridge the gaps in statutory provision. Ensuring we have the capacity to manage this increased demand will be a key focus in the coming year.

# Fundraising

In February 2024, we employed a Fundraising Manager with the goal of increasing our fundraising activity. However, during this financial year, we did not launch any large-scale campaigns. Instead, we focused on running smaller campaigns to support our core services through a regulated fundraising platform. All of our fundraising efforts are managed in-house by our senior leadership team, and we do not have relationships with any external professional fundraisers.

We are pleased to report that there were no instances of non-compliance with the fundraising code, and we received no complaints through the Charity Commission during this period.

Our privacy policy is kept up to date and is accessible to everyone via our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities.

Fundraising activities including small campaigns are shared on our social media platforms and we use the appropriate platforms to undertake this activity. Any direct fundraising requests are made only of supporters who have opted in to receive communications from us, and they can unsubscribe at any time. We received no complaints this year in relation to fundraising activities.

All our staff are well trained in dealing with members of the public and our CEO is also a member of the Foundation of Social Improvement, which provides guidelines and training to ensure that our practices are in line with industry standards.

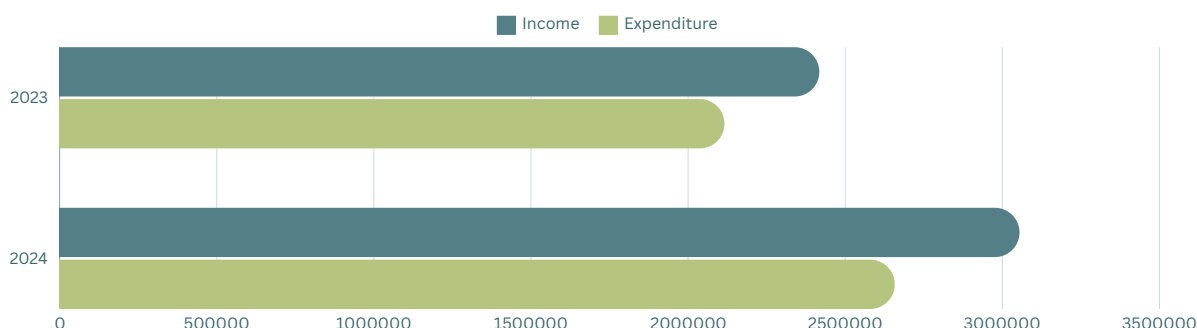


# Financial Overview

## Financial Review

This period has again been successful for the charity with an income of £3,054,677 (2023: £2,446,222) and expenditure of £2,657,657 (2023: £2,101,210)

During the financial year ending March 31, 2024, Trafford Domestic Abuse Services (TDAS) experienced continued growth, with an increase in both income and expenditure driven by heightened demand for our services, inflationary pressures, and the ongoing cost-of-living crisis. Despite these challenges, we have successfully managed our financial position and maintained stability across both restricted and unrestricted funds.



### Income

Total income for the year was £3,054,677, reflecting a significant increase compared to £2,446,222 in the previous year (2023). The majority of this income came from charitable activities, which amounted to £3,013,519, up from £2,417,567 in 2023. The increase was primarily due to expanded funding from statutory bodies and partnerships for both accommodation and community-based services. This includes critical support from Trafford MBC, Henry Smith, and the National Lottery Community Fund, among others. Income from donations and legacies, however, decreased slightly to £26,258 from £28,655 in 2023. We received donated services of £14,900 from partnerships with local legal firms. While we remain grateful for the ongoing support from individual donors, the economic environment has presented challenges in attracting new regular donors, which we continue to address through focused engagement strategies.

### Expenditure

Total expenditure for the year amounted to £2,657,657, an increase from £2,101,210 in 2023. This reflects both the rising demand for services and the higher costs associated with staff recruitment and retention, service delivery, and inflationary pressures, particularly within accommodation services. Notably, staff costs increased to £1,916,564 from £1,583,105 in the previous year, reflecting the essential growth of our team to meet service needs and the impact of pay adjustments tied to the cost-of-living crisis. Accommodation services continue to represent a significant portion of our expenditure; £853,092, with £415,528 allocated towards staffing related costs and a further £437,564 towards safe house operations and management. Rising utility costs and property-related expenses have had a substantial impact on overall operational costs.



# Financial Overview Continued

## Net Movement and Reserves Policy

At Trafford Domestic Abuse Services (TDAS), we are committed to maintaining a reserves level that ensures the financial stability and continuity of our services. Given the size and scale of our operations, we aim to hold free reserves equivalent to between 4 and 6 months of our running costs. This level of reserves allows us to manage financial risks, respond to unexpected costs, and ensure we can continue delivering essential services even in periods of funding uncertainty.

Our reserves include funds set aside for redundancy and potential closing down costs, alongside designated funds for specific purposes such as staff training and contingency. By maintaining this reserve range, TDAS remains resilient and well-positioned to meet both current and future challenges. We regularly review our reserves to ensure they align with the evolving needs and risks of the organisation.

The net movement in funds for the year was £397,020, with total funds carried forward amounting to £1,657,700, an improvement from £1,278,680 in 2023. This growth in reserves reflects careful financial management, positioning TDAS well to handle future challenges including the potential decommissioning of services, despite an increasingly challenging external environment.

We maintain designated funds for specific purposes, including staff training, accommodation for victims with no recourse to public funds and contingency funds, with a total of £82,000 allocated to these reserves

## Current unrestricted funds balance

As of 31st March 2024, Trafford Domestic Abuse Services (TDAS) carried forward an unrestricted funds balance of £1,409,771 (2023: £974,469, 2022: £777,966). After accounting for designated funds, free (undesignated) reserves stand at £1,327,771. While our unrestricted funds have increased this year, our expenditure has also grown in line with the expansion of our services and activities. As a result, we remain in the same financial position as the previous year, with free reserves sufficient to cover 5 months of running costs plus closing down costs.

## Risk Management

TDAS faces several key financial risks, including funding uncertainty, inflation, and the potential loss or reduction of key contracts from March 2025. With many funding agreements subject to renewal or dependent on external factors, there is a risk of decreased income from government contracts and grants. Rising inflation also adds pressure to operational costs, including staffing, utilities, and service delivery expenses, which could impact the charity's ability to maintain its current level of services. To mitigate these risks, we are actively working on diversifying our income streams through increased fundraising efforts, securing long-term agreements with funders, and forming strategic partnerships to share resources and reduce costs.

# Financial Overview Continued

## Impact of External Factors

The economic and environmental landscape has significantly influenced our charity's financial and operational capabilities over the past year. The ongoing cost-of-living crisis and rising inflation have increased both our operational costs and the financial strain on the individuals and families we support. Higher utility costs, wages, and service delivery expenses have impacted our budget, while the increasing demand for our services has stretched our resources further.

In response to these pressures, we have implemented several cost-management strategies to maintain sustainability. These include renegotiating supplier contracts, adopting more cost-efficient operational processes, and closely monitoring our expenditures to ensure financial prudence. We have also made necessary wage adjustments to support our staff amidst rising living costs, while continuing to balance service delivery and financial stability. Despite these challenges, our proactive financial management has enabled us to navigate the current economic environment while maintaining the quality of our services.

## Cash Flow Management


Maintaining a healthy cash flow is essential for ensuring the operational continuity of TDAS. We closely monitor cash inflows and outflows to anticipate and manage any short-term financial gaps. This includes regularly reviewing our budget and financial projections to ensure we have enough liquidity to cover core expenses, such as staff salaries and service delivery costs. By keeping a reserve of unrestricted funds equivalent to 4-6 months of running costs, we can address any unexpected delays in funding or unforeseen expenses, ensuring our ability to continue delivering vital services to those in need.

## Future Income Strategy

TDAS is committed to diversifying its income streams to ensure long-term sustainability and reduce reliance on a few key funders. We plan to increase our focus on securing larger government contracts by partnering with other specialist organisations, which will allow us to deliver more comprehensive services while spreading financial risk. Additionally, we will expand our efforts in corporate fundraising and individual giving by enhancing our donor engagement strategies and leveraging match-funding opportunities like The Big Give. A newly appointed Fundraising Manager will play a crucial role in supporting income diversification, helping us tap into new grant opportunities, corporate partnerships, and regular donor programs to strengthen our financial resilience.







Our primary focus during this period is ensuring stability and sustainability. While we remain committed to fulfilling our strategic objectives and exploring innovative ways to support our beneficiaries, our priority must be securing and stabilizing our existing services. With rising demand and increasing costs, it is essential that we concentrate on maintaining the quality and continuity of our current provision. We will continue to focus on funding and resources to safeguard our existing accommodation and community services, ensuring that the vital support we offer to survivors of domestic abuse remains accessible and sustainable during this challenging time.

### **Statement of responsibilities of the trustees**

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 20 / 12 / 2024 and signed on their behalf by Zvikomborero Magara (Chair)



**Trafford Domestic Abuse Services**  
**Reference and administration information**

**Company number**      2915937

**Charity number**      1120983

**Registered office and operational address**

Trafford House, Chester Road, Manchester, M32 0RS

**Name**

The charity is also referred to as TDAS.

**Trustees**

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Zvikomborero Magara	Chair
Judith Ann Lloyd	Vice Chair
Jo Hannan	Treasurer
Andy Mudd	
Akhtar Rahman	
Vicky Brickhill	Resigned 04/04/2023
Sofia Higgins	Resigned 04/04/2023
Lauren Chalmers	Resigned 20/09/2023
Zoe Litter	Appointed 19/09/2023
Harriet Killeen	Appointed 07/12/2023
Tamsin Morris	Appointed 14/11/2023

**Key management personnel**

Samantha Fisher	Chief Executive Officer
Kirsty McAllister	Director of Operations

The Trustees delegate the day-to-day running of the charity to the CEO.

**Bankers**

Co-operative Bank plc  
1 Balloon Street  
Manchester  
M60 4EP

**Auditors**

Third Sector Accountancy Limited  
Holyoake House  
Hanover Street  
Manchester  
M60 0AS

## Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

## Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work

we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

### Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

### Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 37, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



## Independent auditor's report to the members of Trafford Domestic Abuse Services

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

### Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing policy and procedure documents
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

### Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Morrello

20 / 12 / 2024

Patrick Morrello (Senior Statutory Auditor)

For and on behalf of Third Sector Accountancy Limited, Statutory Auditor

Holyoake House

Hanover Street

Manchester

M60 0AS

Trafford Domestic Abuse Services  
Statement of Financial Activities  
(including Income and Expenditure account)  
for the year ended 31 March 2024

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	Unrestricted funds £	Restricted funds £	Total funds 2023 £
<b>Income from:</b>							
Donations and legacies	3	41,158	-	41,158	28,655	-	28,655
Charitable activities	4	1,766,085	1,247,434	3,013,519	1,336,179	1,081,388	2,417,567
Investments	-	-	-	-	-	-	-
<b>Total income</b>		<b>1,807,243</b>	<b>1,247,434</b>	<b>3,054,677</b>	<b>1,364,834</b>	<b>1,081,388</b>	<b>2,446,222</b>
<b>Expenditure on:</b>							
Raising funds	5	22,588	-	22,588	15,986	-	15,986
Charitable activities	6	1,351,576	1,283,493	2,635,069	1,152,345	932,879	2,085,224
<b>Total expenditure</b>		<b>1,374,164</b>	<b>1,283,493</b>	<b>2,657,657</b>	<b>1,168,331</b>	<b>932,879</b>	<b>2,101,210</b>
<b>Net income/(expenditure) for the year</b>	8	<b>433,079</b>	<b>(36,059)</b>	<b>397,020</b>	<b>196,503</b>	<b>148,509</b>	<b>345,012</b>
Transfer between funds		2,223	(2,223)	-	-	-	-
<b>Net movement in funds for the year</b>		<b>435,302</b>	<b>(38,282)</b>	<b>397,020</b>	<b>196,503</b>	<b>148,509</b>	<b>345,012</b>
<b>Reconciliation of funds</b>							
Total funds brought forward		974,469	304,211	1,278,680	777,966	155,702	933,668
<b>Total funds carried forward</b>		<b>1,409,771</b>	<b>265,929</b>	<b>1,675,700</b>	<b>974,469</b>	<b>304,211</b>	<b>1,278,680</b>

The statement of financial activities includes all gains and losses recognised in the year.  
All income and expenditure derive from continuing activities.

Trafford Domestic Abuse Services  
Company number 2915937

Balance sheet as at 31 March 2024

	Note	2024	2023
		£	£
<b>Fixed assets</b>			
Tangible assets	13	9,460	3,232
<b>Current assets</b>			
Debtors	14	359,368	320,870
Cash at bank and in hand	15	1,425,098	1,100,714
<b>Total current assets</b>		<b>1,784,466</b>	<b>1,421,584</b>
<b>Liabilities</b>			
Creditors: amounts falling due in less than one year	16	(118,226)	(146,136)
<b>Net current assets</b>		<b>1,666,240</b>	<b>1,275,448</b>
<b>Total assets less current liabilities</b>		<b>1,675,700</b>	<b>1,278,680</b>
<b>Net assets</b>		<b>1,675,700</b>	<b>1,278,680</b>
<b>The funds of the charity:</b>			
Restricted income funds	17	265,929	304,211
Unrestricted income funds	18	1,409,771	974,469
<b>Total charity funds</b>		<b>1,675,700</b>	<b>1,278,680</b>

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 46 to 62 form part of these accounts.

Approved by the trustees on 20 / 12 / 2024 and signed on their behalf by:



Zvikomborero Magara (Trustee)

# Trafford Domestic Abuse Services

## Statement of Cash Flows for the year ending 31 March 2024

	Note	2024 £	2023 £
Cash provided by/(used in) operating activities	21	331,689	175,584
<i>Cash flows from investing activities:</i>			
Dividends, interest, and rents from investments		-	-
Purchase of tangible fixed assets		(7,305)	-
		<hr/>	<hr/>
Cash provided by/(used in) investing activities		(7,305)	-
		<hr/>	<hr/>
Increase/(decrease) in cash and cash equivalents in the year		324,384	175,584
Cash and cash equivalents at the beginning of the year		1,100,714	925,130
		<hr/>	<hr/>
Cash and cash equivalents at the end of the year		1,425,098	1,100,714
		<hr/> <hr/>	<hr/> <hr/>

## 1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

### a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

### b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

### c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

### d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.



Notes to the accounts for the year ended 31 March 2024 (continued)

**e Donated services and facilities**

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

**f Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

**g Fund accounting**

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

**h Expenditure and irrecoverable VAT**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

**i Allocation of support costs**

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 7.

**j Operating leases**

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

Notes to the accounts for the year ended 31 March 2024 (continued)

**k Tangible fixed assets**

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

**l Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**m Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**n Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**o Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**p Pensions**

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 7.

**2 Legal status of the charity**

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

## Notes to the accounts for the year ended 31 March 2024 (continued)

## 3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2024 £	Unrestricted £	Restricted £	Total 2023 £
Donations	26,258	-	26,258	28,655	-	28,655
Donated services	14,900	-	14,900	-	-	-
<b>Total</b>	<b>41,158</b>	<b>-</b>	<b>41,158</b>	<b>28,655</b>	<b>-</b>	<b>28,655</b>

## 4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2024 £	Unrestricted £	Restricted £	Total 2023 £
<b>Community Services</b>						
Trafford MBC:						
Community Domestic Abuse Service	233,487	-	233,487	197,500	-	197,500
Medium Risk IDVA	-	41,099	41,099	-	41,099	41,099
Training Professionals	-	10,000	10,000	-	10,000	10,000
Community programmes	60,250	-	60,250	59,144	-	59,144
Coutts Foundation	45,000	-	45,000	-	-	-
Safer Ageing	18,500	-	18,500	-	-	-
Make a Change (RESPECT)	-	42,103	42,103	-	71,713	71,713
Reach Project (Henry Smith)	-	59,600	59,600	-	61,015	61,015
Salford Services - Adults	273,617	-	273,617	273,617	-	273,617
Salford High Risk Harm funding	-	12,206	12,206	-	-	-
Salford Crisis Worker	37,500	-	37,500	-	-	-
Salford IDVAs	-	79,497	79,497	-	-	-
ADVISE	-	49,046	49,046	-	20,058	20,058
National Lottery Community Fund	-	65,620	65,620	-	70,306	70,306
Garfield Weston Foundation	-	-	-	-	40,000	40,000
Henry Smith Covid Recovery	-	39,800	39,800	-	39,700	39,700
MOJ Uplift funding	-	-	-	-	16,700	16,700
TLC Drive (GMCA)	18,242	-	18,242	36,483	-	36,483
Other grants under £5,000	-	-	-	-	3,619	3,619
	<b>686,596</b>	<b>398,971</b>	<b>1,085,567</b>	<b>566,744</b>	<b>374,210</b>	<b>940,954</b>

Trafford Domestic Abuse Services  
Notes to the accounts for the year ended 31 March 2024 (continued)

Income from charitable activities (continued)

	Unrestricted £	Restricted £	Total 2024 £	Unrestricted £	Restricted £	Total 2023 £
<b>Children and Young People</b>						
BBC Children in Need	-	-	-	-	38,904	38,904
Trafford MBC						
Supporting Young People	20,100	-	20,100	20,000	-	20,000
Standing Together	-	19,957	19,957	-	24,754	24,754
Early Help	26,000	-	26,000	26,000	-	26,000
Salford Young People Domestic Abuse Service	160,016	-	160,016	160,016	-	160,016
Trafford Housing Trust - CYP Service	-	27,198	27,198	-	26,629	26,629
Masonic Charitable Foundation	-	-	-	-	23,009	23,009
MOJ CYP Salford	-	29,303	29,303	-	21,979	21,979
MOJ CYP Trafford	-	30,432	30,432	-	22,824	22,824
Salford City Council - CADA	-	356,856	356,856	-	179,790	179,790
Charles Haywood Foundation	-	20,000	20,000	-	20,000	20,000
Cash for Kids	-	-	-	-	1,650	1,650
Other small grants	-	-	-	-	1,600	1,600
	<b>206,116</b>	<b>483,746</b>	<b>689,862</b>	<b>206,016</b>	<b>361,139</b>	<b>567,155</b>
<b>Accommodation services</b>						
Safe house rentals	360,135	-	360,135	220,998	-	220,998
Hostels	329,009	-	329,009	311,071	-	311,071
Trafford MBC:						
Accommodation funding	-	339,090	339,090	-	341,040	341,040
Play Therapy	-	1,352	1,352	-	4,999	4,999
Victims' Voice Facilitator	35,139	-	35,139	8,784	-	8,784
Male Refuge	95,063	-	95,063	-	-	-
Other grants	-	24,275	24,275	-	-	-
	<b>819,346</b>	<b>364,717</b>	<b>1,184,063</b>	<b>540,853</b>	<b>346,039</b>	<b>886,892</b>
<b>Other income</b>						
Student placements	7,635	-	7,635	4,590	-	4,590
Government grant	17,729	-	17,729	13,921	-	13,921
Other	28,663	-	28,663	4,055	-	4,055
<b>Total income from charitable activities</b>	<b>1,766,085</b>	<b>1,247,434</b>	<b>3,013,519</b>	<b>1,336,179</b>	<b>1,081,388</b>	<b>2,417,567</b>

Notes to the accounts for the year ended 31 March 2024 (continued)

5 Cost of raising funds

	Unrestricted £	Restricted £	2024 £	Unrestricted £	Restricted £	2023 £
Staff costs	19,731	-	19,731	13,316	-	13,316
Support costs (see note 7)	2,718	-	2,718	2,586	-	2,586
Governance costs (see note 7)	139	-	139	84	-	84
	<b>22,588</b>	<b>-</b>	<b>22,588</b>	<b>15,986</b>	<b>-</b>	<b>15,986</b>

6 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2024 £	Accommodation Services £	Community Services £	Children and Young People £	Total 2023 £
Staff costs	386,473	891,687	460,622	1,738,782	300,185	708,822	391,805	1,400,812
Accommodation costs	381,596	-	-	381,596	286,073	-	-	286,073
Staff support	19,340	37,661	23,569	80,570	2,981	15,898	10,445	29,324
Office and Project costs	9,715	32,030	140,570	182,315	6,584	22,024	59,561	88,169
Support costs (note 7)	53,246	122,851	63,462	239,559	58,286	137,629	76,075	271,990
Governance (note 7)	2,722	6,281	3,244	12,247	1,938	4,524	2,394	8,856
	<b>853,092</b>	<b>1,090,510</b>	<b>691,467</b>	<b>2,635,069</b>	<b>656,047</b>	<b>888,897</b>	<b>540,280</b>	<b>2,085,224</b>
Restricted expenditure				1,283,493				932,879
Unrestricted expenditure				1,351,576				1,152,345
				<b>2,635,069</b>				<b>2,085,224</b>

Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2024 (continued)

7 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	Total 2024 £	Support £	Governance £	Total 2023 £
Staff costs	Staff costs	158,052	-	158,052	168,976	-	168,976
Office costs and staff support	Staff costs	84,225	12,386	96,611	105,600	8,940	114,540
		<b>242,277</b>	<b>12,386</b>	<b>254,663</b>	<b>274,576</b>	<b>8,940</b>	<b>283,516</b>
Allocated as follows:							
Cost of raising funds		2,718	139	2,857	2,586	84	2,670
Accommodation Services		53,246	2,722	55,968	58,286	1,938	60,224
Community Services		122,851	6,281	129,132	137,629	4,524	142,153
Children and Young People		63,462	3,244	66,706	76,075	2,394	78,469
		<b>242,277</b>	<b>12,386</b>	<b>254,663</b>	<b>274,576</b>	<b>8,940</b>	<b>283,516</b>



## Notes to the accounts for the year ended 31 March 2024 (continued)

**8 Net income/(expenditure) for the year**

This is stated after charging/(crediting):	2024	2023
	£	£
Operating lease rentals:		
Property	207,802	168,488
Other		-
Audit fees	8,400	6,600
Accountancy fees charged by auditor	2,436	2,340
	<hr/>	<hr/>

**9 Staff costs**

Staff costs during the year were as follows:

	2024	2023
	£	£
Wages and salaries	1,696,685	1,403,178
Social security costs	147,775	122,010
Pension costs	72,104	57,917
	<hr/>	<hr/>
	1,916,564	1,583,105
	<hr/>	<hr/>

Allocated as follows:

Cost of raising funds	19,731	13,316
Charitable activities	1,738,781	1,400,812
Support costs	158,052	168,977
Governance costs	-	-
	<hr/>	<hr/>
	1,916,564	1,583,105
	<hr/>	<hr/>

One employee has employee benefits in excess of £60,000 (2023: Nil).

The average number of staff employed during the period was 70 (2023:63)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Director of Operations. The total employee benefits of the key management personnel of the charity were £124,107 (2023: £119,222).

Notes to the accounts for the year ended 31 March 2024 (continued)

**10 Trustee remuneration and expenses, and related party transactions**

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2023: Nil).

Aggregate donations from related parties were £360 (2023: £480).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2023: nil).

**11 Government grants**

The government grants recognised in the accounts were as follows:

	2024 £	2023 £
Trafford MBC	435,773	444,716
Salford City Council	448,559	201,769
	<hr/>	<hr/>
	884,332	646,485
	<hr/>	<hr/>

There were no unfulfilled conditions and contingencies attaching to the grants.

**12 Corporation tax**

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

## Notes to the accounts for the year ended 31 March 2024 (continued)

**13 Fixed assets: tangible assets**

Cost	Security £	Equipment £	Computers £	Total £
At 1 April 2023	10,383	3,867	10,975	25,225
Additions	-	2,797	4,508	7,305
At 31 March 2024	10,383	6,664	15,483	32,530
<b>Depreciation</b>				
At 1 April 2023	8,195	2,823	10,975	21,993
Charge for the year	729	348	-	1,077
At 31 March 2024	8,924	3,171	10,975	23,070
<b>Net book value</b>				
At 31 March 2024	1,459	3,493	4,508	9,460
At 31 March 2023	2,188	1,044	-	3,232

**14 Debtors**

	2024 £	2023 £
Rents receivable	38,678	27,943
Prepayments and accrued income	310,714	290,155
Other debtors	9,976	2,772
	359,368	320,870

**15 Cash at bank and in hand**

	2024 £	2023 £
Cash at bank and in hand	1,425,098	1,100,714
	1,425,098	1,100,714

16 Creditors: amounts falling due within one year

	2024 £	2023 £
Other creditors and accruals	29,674	36,800
Rental income prepaid or overpaid	45,192	51,465
Taxation and social security costs	43,360	57,871
	<u>118,226</u>	<u>146,136</u>

17 Analysis of movements in restricted funds

Current period

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
<b>Accommodation</b>						
Trafford MBC:						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	68,923	339,090	(338,966)	-	69,047
Play Therapy	Dedicated play therapy for children within our safe accommodation	5,699	1,352	(1,842)	-	5,209
Other grants		-	24,275	(3,787)	-	20,488
		<u>74,622</u>	<u>364,717</u>	<u>(344,595)</u>	<u>-</u>	<u>94,744</u>

Trafford Domestic Abuse Services  
Notes to the accounts for the year ended 31 March 2024 (continued)

17 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
<b>Community Services</b>						
Trafford MBC:						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,099)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	2,223			(2,223)	-
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	11,875	10,000	(19,640)	-	2,235
ADVISE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	5,696	49,046	(48,103)	-	6,639
National Lottery Community Fund	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	13,807	65,620	(60,354)		19,073
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	22,483	42,103	(55,139)	-	9,447
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	24,879	59,600	(44,870)	-	39,609
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	1,740	39,800	(38,203)	-	3,337
MOJ Uplift Funding	Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening	8,493		(8,493)	-	-
Garfield Weston	Funding to support the delivery of TDAS whole Children and Young Peoples provision	40,000	-	(40,000)	-	-
Salford High Risk Harm funding	Working closely with Talk, Listen, Change (TLC) and the police as part of the MATAC model	-	12,206	-	-	12,206
Salford IDVAs	Additional funding towards our Salford IDVA service to increase capacity due to the demand for High Risk Victim Support	-	79,497	(79,497)	-	-
Other grants under £5,000		7,186			-	7,186
		<b>138,382</b>	<b>398,971</b>	<b>(435,398)</b>	<b>(2,223)</b>	<b>99,732</b>

Trafford Domestic Abuse Services  
Notes to the accounts for the year ended 31 March 2024 (continued)

17 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
<b>Children and Young People</b>						
Trafford MBC Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	34,720	19,957	(15,886)	-	38,791
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	6,981	27,198	(26,689)	-	7,490
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	7,215	-	(7,215)	-	-
MOJ CYP Salford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	29,303	(29,303)	-	-
MOJ CYP Trafford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	30,432	(30,432)	-	-
CADA	Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.	19,441	356,856	(372,640)	-	3,657
Charles Haywood Foundation	Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.	20,000	20,000	(18,485)	-	21,515
Other small grants		2,850	-	(2,850)	-	-
		<b>91,207</b>	<b>483,746</b>	<b>(503,500)</b>	<b>-</b>	<b>71,453</b>
Total		<b>304,211</b>	<b>1,247,434</b>	<b>(1,283,493)</b>	<b>(2,223)</b>	<b>265,929</b>

Trafford Domestic Abuse Services  
Notes to the accounts for the year ended 31 March 2024 (continued)

17 Analysis of movements in restricted funds (continued)

Comparative period Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
<b>Accommodation</b>						
Trafford MBC:						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	57,840	341,040	(329,957)	-	68,923
Play Therapy	Dedicated play therapy for children within our safe accommodation	700	4,999	-	-	5,699
		<b>58,540</b>	<b>346,039</b>	<b>(329,957)</b>	<b>-</b>	<b>74,622</b>



17 Analysis of movements in restricted funds (continued)

Comparative period

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022	Income	Expenditure	Transfers	Balance at 31 March 2023
<b>Community Services</b>						
<i>Trafford MBC:</i>						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,099)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	2,223	-	-	-	2,223
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	7,500	10,000	(5,625)	-	11,875
ADVISE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	17,209	20,058	(31,571)	-	5,696
National Lottery Community Fund	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	-	70,306	(56,499)	-	13,807
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	18,447	71,713	(67,677)	-	22,483
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	19,186	61,015	(55,322)	-	24,879
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	-	39,700	(37,960)	-	1,740
MOJ Uplift Funding	Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening	-	16,700	(8,207)	-	8,493
Garfield Weston	Funding to support the delivery of TDAS whole Children and Young Peoples provision	-	40,000	-	-	40,000
Other grants under £5,000		3,670	3,619	(103)	-	7,186
<b>Total</b>		<b>68,235</b>	<b>374,210</b>	<b>(304,063)</b>	<b>-</b>	<b>138,382</b>

## Notes to the accounts for the year ended 31 March 2024 (continued)

## 17 Analysis of movements in restricted funds (continued)

## Comparative period (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
<b>Children and Young People</b>						
Trafford MBC Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	9,966	24,754	-	-	34,720
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	6,981	26,629	(26,629)	-	6,981
BBC Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.	-	38,904	(38,904)	-	-
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	11,980	23,009	(27,774)	-	7,215
MOJ CYP Salford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	21,979	(21,979)	-	-
MOJ CYP Trafford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	22,824	(22,824)	-	-
CADA	Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.	-	179,790	(160,349)	-	19,441
Charles Haywood Foundation	Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.	-	20,000	-	-	20,000
Other small grants		-	3,250	(400)	-	2,850
		<b>28,927</b>	<b>361,139</b>	<b>(298,859)</b>	<b>-</b>	<b>91,207</b>
		<b>155,702</b>	<b>1,081,388</b>	<b>(932,879)</b>	<b>-</b>	<b>304,211</b>

## Notes to the accounts for the year ended 31 March 2024 (continued)

## 18 Analysis of movement in unrestricted funds

	Balance at 1 April 2023	Income	Expenditure	Transfers	As at 31 March 2024
	£	£	£	£	£
General fund	898,469	1,807,243	(1,374,164)	(3,777)	1,327,771
Staff training	10,000	-	-	(10,000)	-
Staff contingency	10,000	-	-	10,000	20,000
Utilities	20,000	-	-	(20,000)	-
No recourse	36,000	-	-	6,000	42,000
Client services	-	-	-	20,000	20,000

General fund	974,469	1,807,243	(1,374,164)	2,223	1,409,771
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## Comparative period

	Balance at 1 April 2022	Income	Expenditure	Transfers	As at 31 March 2023
	£	£	£	£	£
General fund	701,966	1,364,834	(1,168,331)	-	898,469
Staff training	10,000	-	-	-	10,000
Staff contingency	10,000	-	-	-	10,000
Utilities	20,000	-	-	-	20,000
No recourse	36,000	-	-	-	36,000

General fund	797,966	1,364,834	(1,168,331)	-	974,469
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Name of	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds
Staff training	Staff training and development
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and
Utilities	Increased utility/energy costs of running safe accommodation
No recourse	Funding for two spaces per annum in safe accommodation for women who have no recourse to public funds.
Client services	To support clients with items such as emergency food vouchers and travel

Notes to the accounts for the year ended 31 March 2024 (continued)

19 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2024 £
Tangible fixed assets	9,460	-	-	9,460
Net current assets	1,338,311	62,000	265,929	1,666,240
Net assets	1,347,771	62,000	265,929	1,675,700
<i>Comparative period</i>				
	General fund £	Designated funds £	Restricted funds £	Total 2023 £
Tangible fixed assets	3,232	-	-	3,232
Net current assets	895,237	76,000	304,211	1,275,448
Net assets	898,469	76,000	304,211	1,278,680

20 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:

	Property	
	2024 £	2023 £
Less than one year	119,567	107,664
One to five years	125,470	209,328
	245,037	316,992

21 Reconciliation of net movement in funds to net cash flow from operating activities

	2024	2023
	£	£
Net income/(expenditure) for the year	397,020	345,012
Adjustments for:		
Depreciation charge	1,077	1,076
Decrease/(increase) in debtors	(38,498)	(201,969)
Increase/(decrease) in creditors	(27,910)	31,465
	<hr/>	<hr/>
Net cash provided by/(used in) operating activities	331,689	175,584
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