



2022/23

Annual Report

Trafford Domestic Abuse Services

Company number 2915937

Charity number 1120983

www.tdas.org.uk

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Message from Our Chair & CEO



The fall out from the Covid-19 pandemic and the cost-of-living crisis that the country is now experiencing affected all aspects of survivors lives disproportionately, increasing the risks they faced, the barriers they faced to access support and also their well-being and mental health, meaning they required significantly more support from TDAS. Throughout the year, we continued to adapt our life-saving and life-changing services to ensure they were accessible, inclusive and timely.

TDAS have achieved great things in 2022-2023. Special thanks go to our amazing staff that despite many challenges, worked tirelessly to make sure the needs of the survivors we serve were met.

We also could not have done this without the support from both existing and many new partners; from foundations and trusts to companies and individuals, who were able to provide funds, expertise and their time. We had a successful year full of collaborative partnerships. One of our biggest assets is our connection to the local community, of which we are privileged to have strong connections, to reach and support survivors. Thank you.

We worked with Local authorities, sister organisations and partners at local and national levels, to share practice-based evidence and to highlight the need for vital specialist services for survivors.

At the heart of TDAS is our core service offer of accommodation, outreach and awareness. We continue to build on this whilst looking at new and innovative ways to support individuals and families and educate our communities.

Over the next 12 months we start our journey to strengthen and further develop our services for male victims of abuse, working across Greater Manchester commissioning to achieve this. It is vital our services are gender responsive and developed in collaboration with our key stakeholders, particularly those that are accessing the services. Domestic Abuse is a gendered crime and we must and will protect our core service offer to women, however from our stakeholder feedback, it is clear women want a choice about where, what and who supports them. Our male services will be delivered as standalone services separate from our women only spaces, whilst our outreach service will be risk managed and integrated into our whole community offer to provide survivors with choice over their support journey.

TDAS passed the Women's Aid National Standards Accreditation for Accommodation and CYP services. We also passed Safe Lives Leading Lights accreditation for our Community IDVA and outreach service. Both accreditations are a real testament to our staff team who work extremely hard, so we were pleased that their efforts are recognised beyond TDAS.

The quality of our services is of utmost importance to us, for survivors accessing support but also for our staff and volunteers. We want TDAS to be an employer of choice where staff feel listened too, valued and supported to thrive both professionally and personally. Our restructure enabled us to ensure staff had the appropriate support and guidance they need. We implemented a wellbeing lead across the organisation, consulting with staff on what is important to their wellbeing. We also completed our first annual staff survey since pre-covid, with a clear accountable action plan and ensured our staff received salaries that reflected the cost of living increases we saw across the country.

Our values underpin all of what we do, all of which are key for TDAS to achieve our mission. Our team and Board of Trustees, supporters and partners are more committed than ever to our vision and mission – to enable people to break free from Domestic Abuse.

Zvikomborero Magara | Chair
Samantha Fisher | CEO

Enabling People to Break Free from Domestic Abuse

The trustees present their report and the audited financial statements for the year ended 31 March 2023. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 25 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and Articles of Association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.



Activities undertaken for public benefit in relation to objects

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set. In planning, discussions and carrying out its objects, TDAS promotes equality of opportunity and opposes any form of discrimination on grounds of race, sex, sexual orientation, age, disability, marriage or civil partnership, religion or belief, gender reassignment, maternity or caring responsibilities.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.



Our Vision & Mission

Vision:

To eradicate all forms of domestic abuse, creating a society where it is not tolerated and families can live safely.

Mission:

‘To enable people to break free from domestic abuse’.

Our overall aim is “to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody’s business, through intervention, prevention, education and public awareness”

This is achieved by meeting the following objectives:

- The provision of safe and supportive spaces and temporary accommodation for women and children who have or who are experiencing domestic abuse.
- The provision of community support services to those who have experienced domestic abuse.
- To advance the education of the public and those who work in partnership with the public, private, voluntary, community and social enterprise in issues relating to domestic abuse including its nature, impact and causes.

Details of each of the projects delivered under these objectives can be found below.

TDAS Values:

Innovative: TDAS introduce new ideas, are creative and forward thinking

Collaborative: TDAS work in partnership with key stakeholders to enable individuals to achieve a defined and common purpose

Openness: TDAS create an open culture, provide transparent reporting, good fundraising and governance.

Person Centred: TDAS provide coordinated, personalized and enabling services to everyone

Empowering: TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and live a more meaningful and fulfilling life.

Our aim and objectives are measured through our robust performance and outcome framework which is reported to our funders and the board of trustees on a quarterly basis.



Achievements, performance & beneficiaries of our service

TDAS' main activities and those it seeks to help are described below. All our charitable activities focus on delivering our objects and are undertaken to further Trafford Domestic Abuse Services' charitable purposes for the public benefit.



We received support from several funding bodies to enable us to effectively respond to the ever-changing landscape. We are particularly proud of:

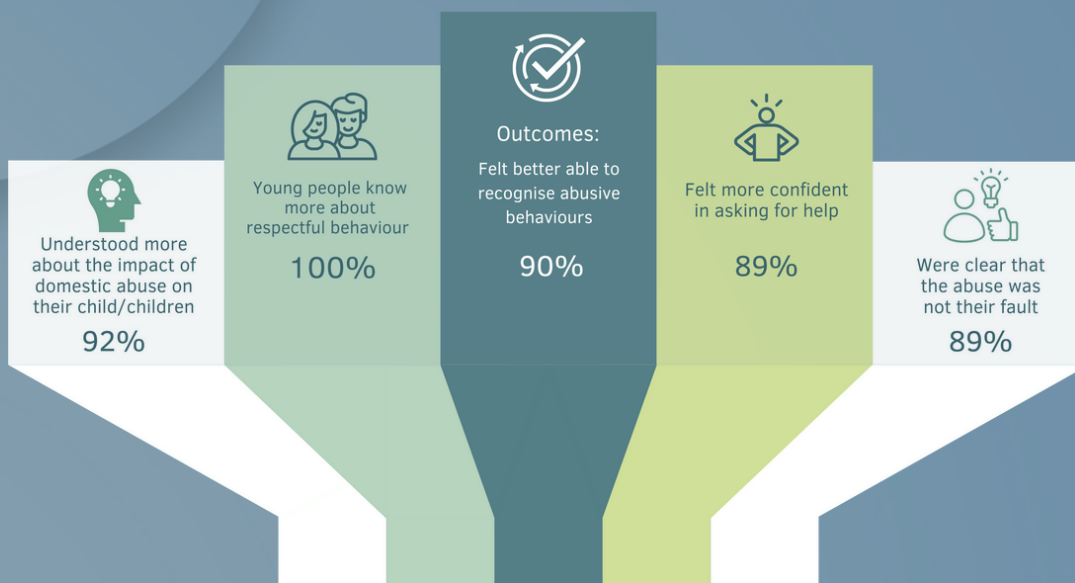
- Our Partnership with Trafford Council to provide long term safe accommodation for survivors of domestic abuse.
- Accreditation of our True Colours© programme, providing assurance that we are providing high quality, effective awareness raising and educational programmes.
- The development of our volunteer service.
- Our prevention and education services including our work in schools, our training offer and our first video media 'Words Matter' to raise public awareness of domestic abuse and how to effectively respond to someone who may be in an abusive relationship.

Words Matter >

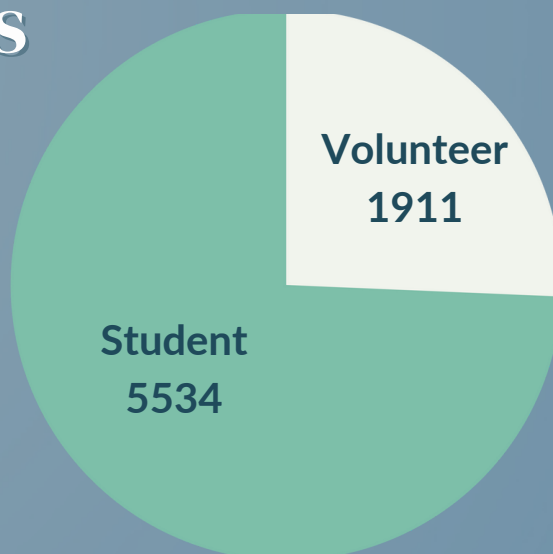
- Our CEO was awarded Inspirational Woman Leader Award at Trafford's International Women's Day Awards.
- The dedication of our staff team in reaching more survivors of domestic abuse.

One Year in Numbers

2022-2023



Volunteer/Student Hours



Support



Community Service

It's been a busy but successful year for the community service, despite funding for our outreach service ending, with support from Henry Smith Covid Recovery fund we managed to expand our offer to service users and introduced more specialist levels of support with us reaching more service users across our community provision.

Through our dedicated Community Domestic Abuse project, our Independent Domestic Violence Advocates (IDVA) supported 432 individuals at high risk of harm, a 15% increase from the previous year.

Once our IDVA has safely reduced the risk for the individual, they have been able to access our step down provision which provides longer term support around practical and emotional needs.

We supported 134 individuals through our Domestic Abuse Surgeries and provided longer term practical and emotional support to 309 survivors.

Our support line saw the largest increase by 118%, providing information, advice and guidance to 494 individuals.

■ **15%**
increase in
people reached

■ **96%**
better able to cope
with mental and
emotional
wellbeing

■ **118%**
increase on
support line

Reach Project

Funded by **Henry Smith**, in August 2021 we continued to provide 3 specialist roles across Community, Children and Young People and Accommodation supporting women and girls who face additional barriers and challenges in their day to day lives. **The Move on Domestic Abuse Advisor – Diverse Communities (MODAA)** provided support to 22 women in the accommodation service

[Case Study](#) >



98% of women accommodated reported feeling safe and secure in the accommodation.

85% of service users who received support around housing reported that they felt confident and able to live independently now or in the immediate future.

98% of adults supported reported to feel more secure and stable in their lives, reporting a positive increase in their self-esteem and confidence.

98% of all individuals exiting the service, reported an increase in resilience that enables them to use healthy coping strategies and be more able to deal with future life events; keeping themselves physically & emotionally safe.

93% of victims reported they are equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence

Community Service

The **Complex Needs Domestic Abuse Advisor (CNDA)** provided trauma informed support and coordinated care packages to 84 women from both our accommodation and community service.

100% of service users reported they were able to access support specific for their needs, without the risk of being refused services due to their support needs being too complex.

96% of service users reported they are better able to manage their mental health and engage with the necessary support services that will aid their recovery.

88% of service users with substance misuse needs, reported that they are better able to manage their substance misuse and engage with the necessary support services that will aid their recovery.

The **Young Persons Domestic Abuse Advisor (YPDAA)** supported 29 young people in their own abusive relationships who are experiencing the traumatic effects of domestic abuse.

92% of service users reported feeling more secure and stable in their lives, with a positive increase in their self-esteem and confidence.

95% of service users reported an increase in resilience that enables them to use healthy coping strategies and be more able to deal with future life events, keeping themselves physically & emotionally safe.

95% of service users reported that they felt equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence.

Thanks to **Trafford Community Safety Partnership**, we received additional funding from their Standing Together fund to increase the YPVA's hours so that we could reach more young people in a timely manner.

ADViSE

Thanks to IRISi funding **93%** of Trafford Clinicians and 100% of non-clinical staff have received training. One participant provided the following feedback:

"This training has helped to enhance more understanding on issues around domestic violence and sexual abuse and approach in handling cases will generally be improved"

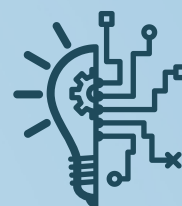
44 individuals were supported who were referred by sexual health organisations.

100% of the individuals reported that they felt listened to.

96% who completed support, reported better mental and emotional wellbeing

Make A Change

Make a Change (MAC) is a community-wide, early response approach to people who are concerned that they are using harmful behaviours in their intimate, or previously intimate, relationships. It was developed by Respect in partnership with Women's Aid Federation England. With thanks to **Respect**, TDAS were funded to deliver the Integrated partner support and Children's support element of the contract, alongside Talk Listen Change who deliver the behaviour change programme. 44 Individuals were supported this year with **82%** reporting that they felt better about the future and **100%** reporting to feel better able to recognise abusive behaviour.



Community Service



Male DA support

Thanks to the success of our previous project, funded by Greater Manchester Combined Authority, Trafford Council agreed to provide continuation funding for this post to provide dedicated support to males who are at risk of homelessness or who reside in our dispersed accommodation. The Male DA Advisor supported 18 individuals through DA surgeries and outreach.



88% of individuals reported that they felt safer

96% of individuals reported that they are able to recognise abusive behaviour

100% of individuals reported that they felt listened to

We were also able to pilot our first True Colours group programme for Male survivors with 6 men completing the programme for Males.

This was a huge success with men reporting:



98% of Men who attend True Colours felt optimistic about the future

100% of Men felt they had increased understanding of DA and warning signs

100% of Men reported that they felt more confident to ask for help when needed



Group Programmes

True Colours is our most popular service with demand always exceeding capacity, receiving 205 referrals in 2022-2023. With thanks to **Trafford Council** public health team, we were able to deliver our programmes virtually as well as face to face to meet the high demand for this service. With this funding we reached 120 women who needed support in understanding the dynamics of domestic abuse and breaking the cycle of abuse enabling them to engage in healthy relationships in the future.

One participant fed back:

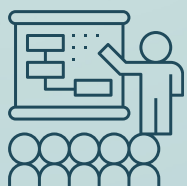
"I didn't want to come and felt it was an inconvenience but thank you, this has really helped me"



"This course has helped me a lot. The team are angels for the work they do. I have really enjoyed the information I have been given - especially on boundaries and the power of saying NO to others can be saying YES to myself. I am excited for the future and would love to volunteer for TDAS."



Our personal development workshops, **Back to Me** was delivered to 113 service users. Feedback included: **"I feel really motivated now! I have enjoyed meeting everybody and felt the topics were greatly explained"**



Professionals Training

We continued to deliver our Professionals Training to key stakeholders and volunteers across Trafford during 2022-2023 with the offer of more bespoke training to fit the needs of specific agencies, including social care, health and education. We developed Lunch and Learn sessions to focus on key topics that were extremely successful, and we also introduced DASH and risk management training. We provided these training packages to **429 delegates**.



"Great discussion around Trauma interventions, thank you!" KY, Health Visitor

"Brilliant training session, thought provoking and insightful" TP, Housing

This year we were able to mobilise our managers training delivering bespoke sessions to human resource teams and line managers on domestic abuse within the workplace.
Feedback from one organisation who commissioned the training for their managers:

Thank you so much to you all at TDAS for your support in delivering the training. Some really great feedback again after last weeks session....one particular comment "I think it's the best training session I've ever been on", really informative and the trainers were all so knowledgeable and passionate about such a difficult subject.

Accommodation Service

The Accommodation Service received a total of **311 referrals**. We were able to provide support to **57 families** in refuge and dispersed and **25 in our Tier 2 Move on Accommodation**. Like the previous years, we find most referrals not accepted are due to lack of space. Families resided in the accommodation service for a longer period this year due to lack of housing to move in to.

On Exit:

95% of service users reported that their support networks had improved
88% of services users reported they felt more confident about asking for help when they need it
78% of service users were able to move on to their own accommodation
94% of parents reported that they felt more confident with their parenting skills

We continue to prioritise securing additional accommodation units to reduce the number of people who we have to turn away due to lack of space.

[Case Study](#) >



Children & Young People Service

BBC Children in Need

Thanks to Children In Need, we were able to employ a dedicated CYP Support worker in our refuge accommodation to provide 121 support, group, family and play sessions for children residing with us. In addition, we were funded to provide a CYP support worker within a community team offering 121 support and delivering TDAS R Space programme and Speak Out Speak Now Programme. This was our final year of funding from BBC Children in Need and it has been an honour to be part of BBC Children in Need mission to support vulnerable children and young people over the last 15 years.



Children & Young People Service

Masonic Charitable Foundation

Masonic Charitable Foundation provided dedicated funding to provide a Children & Families Support Worker to provide additional 121 and group support for children and young people and to also provide dedicated parenting support to parents via 121 sessions or group programme.

Thanks to Children in Need and Masonic Charitable Foundation for enabling us to provide support to 76 children and 37 parents. Out of 72 children who accessed safe accommodation.

92% said that they felt excited about their future.

90% reported that they felt safer and **98%** reported that they had a better relationship with their (non-abusive) parent.

37 Parents accessed parenting support programme funded by Masonic.

100% of the parents reported a stronger understanding of the impact of domestic abuse on children.

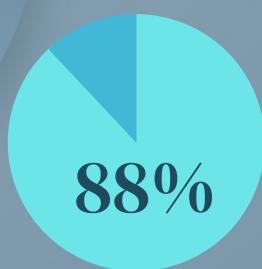
98% of children and parents reported a positive increase in the child's self esteem, confidence or emotional wellbeing since arriving at refuge and engaging in support.

95% of the children who took part in R'Space reported feeling better about themselves.

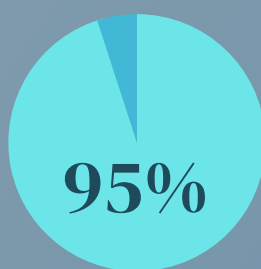
This year, our Refuge team of Children and Young People (CYP) and family workers underwent training in play therapy to establish a sustainable therapeutic offer.

With thanks to continuation funding from **Trafford Housing Trust**, TDAS were able to review our Speak Out Speak Now programme including workshops in schools and offer more targeted interventions for young people and provide 121 support to those children and young people who needed additional interventions.

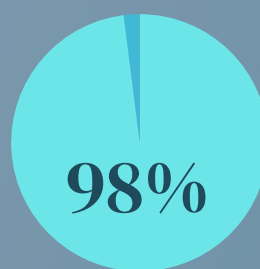
With thanks to the above funding, we were able to support 341 children and young people in Trafford



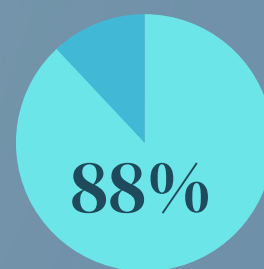
CYP reported that they felt safer



CYP reported that they felt good about the future



CYP reported that they knew where to go for help



CYP reported that they felt less anxious or stressed

This year we managed to re-start our Supporting Young People to have Healthy Relationships Project, a partnership with MaD theatre company to offer a drama intervention project combined with domestic abuse training for teachers. Young people aged 13 and over were able to watch a 30-minute drama performance or attend a 1 hour workshop highlighting domestic abuse and the effects on individuals. Teachers received training around how to handle disclosures and spot the signs of domestic abuse with young people as well as being informed of the services available and what they can do following a disclosure.

Children & Young Persons Service

We trained **78 teachers** over the year, and **438 young people** watched the performance and completed our workshops on healthy relationships.

Feedback from teachers and Young people included:



We also formed a partnership with Trafford College to deliver the **"Cut it Out"** programme to Hair and Beauty students. The programme was designed to encourage future supportive conversations when in the salon with clients who may disclose domestic abuse or if conversations being had sound like suspected domestic abuse – it also provides assurance of the services that can provide specialist support.

Volunteer Service

It has been a brilliant year for our volunteer service. Our amazing **volunteers and students gave us 6,891 hours of work, an increase of 39% from the previous year and equivalent to 3.5 full time employees**. We were able to run our CBT counselling service and 'Back to Me' groups purely with the work of students and volunteers. Along with their hard work and commitment for our day to day support across all of our services.

We **inducted, trained and supervised 18 students and volunteers** throughout the year. We upskilled and employed two volunteers and one and student. We retained four volunteers for over twelve months, with an average of six months retention.

We had a volunteer and student celebration to recognise their everlasting commitment and kindness. We were able to enjoy an afternoon tea with all who attended, where our CEO gave thanks and recognised them as an integral part of our organisation



Volunteer Service

National Lottery – Reaching Communities Fund

This is a really exciting project for us because its' focus is on service user voice and consultation and volunteer support. The main aim of the funding was to enable us to have dedicated support for our volunteers and the development of our True Colours Programme.

A fresh pair of eyes from a new Volunteer Coordinator resulted in the successful revamp of our volunteer service, from policy to practice ensuring its' strength and effectiveness for both the volunteers and our service users. Our Community Development Officer dedicated time to observe existing programs, establishing and nurturing relationships with partner agencies and our local community and collaborating closely with those accessing True Colours, the Volunteer Coordinator and TDAS Service Managers to develop the programme further.

We wanted to ensure that True Colours really was representative of our community and so we collaborated with our community from the very start, from reviewing our promotional material, literature, and training content and slides. By having a dedicated Community Development Officer, we were able to increase our presence at events where people who wouldn't ordinarily access our services would attend e.g. Trafford Pride, NHS Party in the Park, which enabled us to raise awareness of domestic abuse, True Colours and really give us an opportunity to showcase TDAS as an inclusive service. This was particularly successful with Trafford Pride where we got the views from LGBTQ community on what they would need to 'see' to access domestic abuse services if they needed them. We have explored website accessibility to ensure that more members of the community can access our online content and we have used social media to promote our training and services, particularly on national dates.



Salford Service

With funding from Salford City Council, in April 2022 we formed the Safe in Salford Partnership with Salford Foundation, Manchester Women's Aid and Pankhurst Trust and Talk Listen Change providing a holistic one front door service to victims and perpetrators of domestic abuse. Our delivery within Safe in Salford includes the IDVA service and our previously piloted Harbour children's service. The partnership enables Salford residents experiencing domestic abuse to receive a trauma informed response thanks to our front door approach.

IDVA Service

Our team supported **622 Individuals** who were high risk of harm, **88%** of those individuals had a decrease in risk upon exit from the service, with **92%** reporting better knowledge of domestic abuse and tools to keep safe. **98%** reported that they felt listened to throughout their journey.

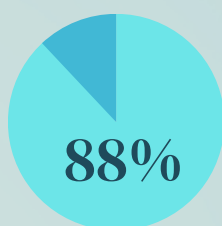


Salford Service

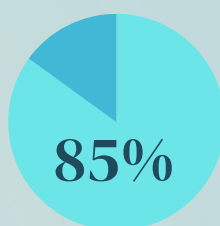
CYP Provision

With Thanks to Salford Council, under the Safe in Salford partnership, we continued to deliver our Harbour service; a support and prevention service to children and young people living in Salford. Harbour offers 121 support, parent and child family support, dedicated young person's support, group programmes and awareness workshops being delivered across Salford reaching 150 children and young people.

Outcomes included:



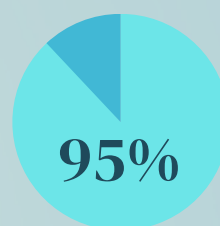
CYP reported that they felt safer



CYP reported that they felt good about the future



CYP reported that they knew where to go for help



CYP reported that they felt less anxious or stressed

In collaboration with TLC, we co-developed and delivered two domestic abuse training sessions, engaging **40 foster carers** from Salford. We received some incredible feedback, stating that they all found it beneficial, that they had a better understanding of domestic abuse, and that they had a greater awareness of the support services available to them and the young people they care for.

CADA

In October 2022, we were fortunate to receive funding from the Home Office – Children Affected by Domestic Abuse, to enhance our CYP services across Trafford and Salford and reduce the waiting lists and times which we had seen grown over the past couple of years. In October 2022 we mobilised a brand new Early Years role in addition to a dedicated group facilitator, three trauma informed support workers and a parent and families Support worker

The funding enabled us to reach an additional 159 CYP.

Ministry of Justice - GMCA

A further thanks to the Home Office who funded two YPVA posts for Trafford and Salford this year which enabled us to provide specialist support for young people who are at high risk of harm and in their own unhealthy relationship. We integrated the YPVAs into our IDVA teams which provided additional capacity for our high risk provision.

We supported **47 Young People** across both boroughs with this additional funding



Victim Voice Facilitator

We have received funding from Trafford Council to employ a Victim Voice Facilitator. This role has been and continues to be crucial in gathering feedback from survivors in Trafford on the response they received to domestic abuse from professionals, enabling Trafford Local Partnership Board to identify gaps and inform future plans.

In addition, the Community Development officer worked closely with our Victim Voice Facilitator to gain feedback using various methods, including virtual events, online surveys, focus groups and evaluation forms. They also worked closely with our community to discuss what they would want from a Domestic Abuse service if they knew somebody who was experiencing domestic abuse which in turn, enabled us to develop the Friends and Family Lunch & Learn session.



Social Value

TDAS' Social Value Policy sets out how we will deliver and help create the conditions for social value in our organisation and provides a framework for realising our commitment to maintaining and enhancing the social value we create in the communities we work in and the services we deliver.

- TDAS are a supporter of **Greater Manchester's Good Employment Charter** and have committed to their seven key characteristics.
- **Living wage employer (5yrs)** and conduct annual job reviews ensuring salaries are reflective of the duties and the sector.
- TDAS' values underpin our recruitment processes and we are **committed to the personal and professional development of staff** who all have a comprehensive professional and personal development plan.
- We deliver enhanced staff wellbeing activities and programmes; building community resilience and capacity.
- **Ex-service user and volunteer policies which encourages development and training into paid employment** which can result in local residents being employed by us.
- We have eight employees at present who embarked on their volunteering/student/ service-user journey with us, who were upskilled and gained vital experience to then become successfully employed.
- Policies and principles in place to support environmental sustainability.

In addition to our organisational social value commitments, we had specific social value targets in **2022-2023** for our Accommodation Service, Community Domestic Abuse contract, Group Programmes and Supporting Young people project. Our commitments were:

- Employing local people
- Training opportunities for staff
- Meaningful work placements
- Provision of expert advice to VCSEs and SMEs
- Local spend with VCSEs and SMEs
- Initiatives aimed at reducing crime

Our committed Social value for these projects totalled **£210,745.69** with us achieving **£252,132.4 (120%)**



Priorities for 2023-2024

The context in which we operate remains challenging with the country now facing a cost-of-living crisis. Our organisation has both adapted and changed in light of the coronavirus pandemic and continues to do so in the absence of a clear social and economic recovery plan. The Board and CEO therefore decided to bring the next strategic plan cycle a year forward.

We conducted key stakeholder exercises to ensure our business plan was informed with the relevant data, information and feedback.

Whilst our Business plan was under review, we continued to focus on our current objectives and report on our achievements set against our **2021-2024** plan with the following key successes:



Future Plans

Strategic priorities for 2023 onwards:

We have set **3 key strategic priorities** with a detailed framework on what we want to achieve, the difference we want to make and how we will measure our success.



Inclusive Services

To continue to provide quality accredited, trauma informed services to adults and children affected by domestic abuse, strengthening and expanding our provision to ensure they are inclusive for all.



Early Intervention, Prevention & Education

To provide a community-based response to early intervention and prevention, working with key stakeholders in creating lasting change and educating the community on domestic abuse.



Sustainable organisation

To run a well governed, successful, and efficient organisation which recognises and values our people.

Why are these priorities important?

Service user voice must be central to all our services and our objectives capture that voice. National and local data along with the monitoring of our services shaped our objectives. We need to work collaboratively to reach more marginalised survivors, provide trauma informed holistic support packages so we can meet the mental health, substance misuse and disability needs of survivors. We need to educate our communities so they can provide the right response the first time and strengthen our partnerships in particular with health, social care and the police and continue to ensure children are seen as victims in their own right.

Partnerships, Supporters and Donors

In order to deliver our support services, we work with other amazing people and organisations who give their time supporting and/or fundraising, providing donations towards the services we provide and people we support. Without this support we would not have been able to achieve such fantastic outcomes and we are extremely grateful to all of them.

Structure, governance and management

Governing document

The governing document of the charitable company is its Memorandum and Articles of Association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

Company Status

The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2022 was 8.

Trustee selection methods

The board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board. Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become and probationary Trustee.

Induction and training of trustees

All probationary Trustees are invited to attend Board meetings and attend at least two meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.

Organisational Structure

Our Board of Trustees have accountability and delegate responsibility to the CEO for day-to-day strategic operations. The Director of Operations is responsible for Safeguarding, Policy, Human-Resource, marketing, I.T and GDPR functions and line manages the Service Managers who are responsible for contract delivery, ensuring standards and outcomes are met and frontline staff are appropriately trained, supported and supervised.

The Trustees oversee the work undertaken by the staff team, monitor performance against targets agreed with funders, risk management, compliance and health and safety and safeguarding and GDPR.

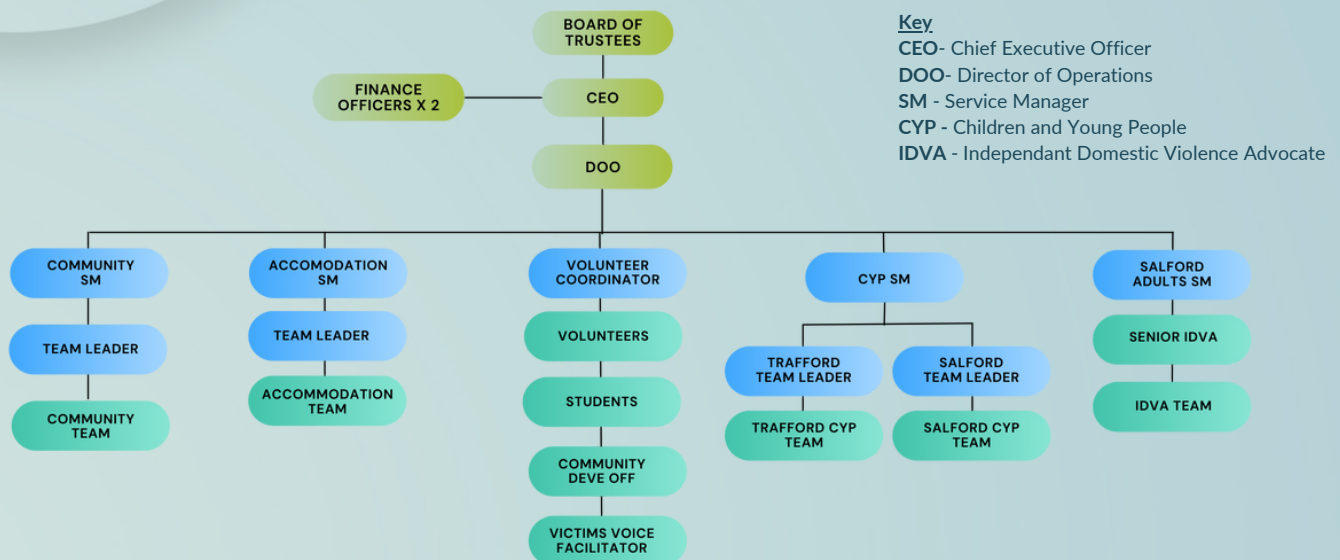
They are also responsible for the strategic direction of the organisation. The CEO attends Board meetings as company secretary, and brings proposals for future work to the Board that have developed out of discussions with service users and staff at their regular team Meetings.

The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 11 of the accounts.

Towards the end of the financial year, the board agreed to the NJC Pay scale increases for all staff within the organisation, this was backdated for 2022-2023 by two payments, one in November 2022 and another in March 2023.

Organisational Structure

TRAFFORD DOMESTIC ABUSE SERVICES



Related Parties and relationships with other organisations

TDAS Services respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Trafford, Salford and Greater Manchester. We are affiliated with Womens Aid Federation of England (WAFE), attend Trafford's multiagency domestic abuse forums to inform local strategy, are members of the Multi-Agency Risk Assessment Committee (MARAC) and support Trafford Strategic Safeguarding Partnership Board. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken several joint projects to meet local need.

Risk management

The trustees regularly review and assess the risks faced by their charity in all areas of its work and plan for the management of those risks. Risk is an everyday part of charitable activity and managing it effectively is essential if we are to achieve our key objectives and safeguard the charity's funds and assets. Our risk register is reviewed annually by the board and discussed at board meetings which looks at governance, external risks, regulatory and compliance, financial and operational risks. We have robust internal processes in relation to financial transactions and review our policy and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

Policies and procedures are in place to safeguard all service users with stringent recruitment processes and training for all staff and volunteers including safeguarding children and vulnerable adults.

Our complaints procedure is accessible to all service users and is available on our website and allows service users to raise concerns either independently, as a group, formally or anonymously with a record kept of each issue and outcome which is presented to the board at each meeting.

Our consultation policy highlights our commitment to ensuring service user voice is central to what we deliver, with feedback, evaluation and regular consultations undertaken.

Key challenges

- Recruitment and retention of experienced and qualified staff - With the injection of domestic abuse funding came the increased job opportunities. The charity sector still cannot compete with the salaries of the public sector.
- Cost of Living – running costs have and continue to increase, coupled with the increasing demand for our services and the support needs of our staff and volunteers who themselves try to navigate the increasing costs they are experiencing. Related to the cost of living crisis comes the challenge of securing donations and individual giving. Whilst our income from donations has remained steady, it has been challenging to engage new donors in regular giving.
- Cyber attacks and data protection – increasing our digital footprint opens up more risk of cyber attacks with phishing and ransomware attacks amongst the biggest threats currently to the charity sector.
- The Political environment - budget cuts, welfare reform and commissioning of services create challenges which we must be prepared to tackle along with preparation for the general election in 2025 and new legal provisions including: Worker Protection Bill, Data Protection and Digital Information bill, Online Safety Bill and Procurement Bill.
- Demand for our services – the increasing demand after the coronavirus pandemic continues to rise and we must ensure we have the necessary resource to continue to provide quality accredited, responsive services to survivors of domestic abuse.



Fundraising

Whilst our aim is to increase our fundraising activity, during this financial year we did not carry out any significant fundraising activities. We ran small campaigns to support our core services via a regulated fundraising platform. All the charity's fundraising activities are undertaken inhouse by our senior leadership team and we do not have any relationships with external professional fundraisers. We had no instances of non-compliance with the code of fundraising during the year and have received no complaints through the Charity Commission.



Our privacy policy is kept up to date and is accessible to everyone via our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities.



Fundraising activities including small campaigns are shared on our social media platforms and we use the appropriate platforms to undertake this activity. Any direct fundraising requests are made only of supporters who have opted in to receive communications from us, and they can unsubscribe at any time. We received no complaints this year in relation to fundraising activities.



All our staff are well trained in dealing with members of the public and our CEO is also a member of the Foundation of Social Improvement, which provides guidelines and training to ensure that our practices are in line with industry standards.



Financial Overview

Financial review

This period has again been successful for the charity



The charity's main funding sources were for our accommodation, which supports our first objective of providing safe accommodation for women and children. The Domestic Abuse Bill released funds to local authorities, which meant we could streamline our funding, strengthen, and expand our accommodation offer. We worked with Trafford Council to support the Joint Strategic Needs Assessment across the borough. The results of this will shape future commissioning and service delivery and we worked in partnership with Trafford Council to secure longer term committed funds. Our partnership is in the form of a 5 year grant which coincides with the leases we negotiated on our accommodation units, so we can effectively manage risk.



The longer term impacts of COVID-19 and the cost of living crisis being recognised by funding bodies brought about additional financial support for the charity to enable us to meet the increased demand we experienced. We secured **£61,091.44** in this financial year to support with cost of living, reducing waiting lists, increasing our community provision and also supporting our staff team with the cost of living.

We worked in partnership with several local organisations to create the Safe in Salford partnership so we could continue to deliver our harbour service. This partnership was successful in securing a 5-year contract with Salford Council and will bring an **additional £405,000 income** for the charity per year and an additional 7 staff to deliver the Salford IDVA team alongside our already established Harbour service which has 6 staff members delivering the project.

These additional funds meant our frontline staff team increased substantially, with staff costs of **£1,400,812** compared to **£822,852** the previous year with total staff costs of **£1,583,105 (2022: £965,079)**.

The cost of living crisis not only effects our beneficiaries but also our staff team. We approached our current funders to request uplifts on our contracts and whilst some did support this, others were tied in what funding they had available. We follow the NJC Pay scale as guidance which has resulted in a usual cost of living payment award. We need to ensure moving forward that these uplifts are sustainable, especially with the recruitment and retention risks the sector is facing.

As with last year, with the growth of the charity the risk of us being ineligible to certain trusts and foundations due to our turnover increases. Which is why it is vital that we concentrate on our fundraising strategy to enable us to continue to deliver vital services to individuals and families experiencing domestic abuse and the Board of Trustees have agreed to fund a dedicated Fundraising Manager post to support the CEO in income diversification. Our increased turnover does open up other avenues for larger government contracts which we will work in partnership with other specialist organisations to secure.

Financial Overview

Reserves policy and current financial position

The total amount of restricted funds as at 31 March 2023 is £304,211 (2022: £155,702). Continuous efforts have been made to increase the levels of unrestricted funds and reserves. Total funds at 31 March 2023 were £1,278,680 (2022: £933,668 ,2021: £648,804), this is an increase of £345,012 on the previous year.

The board agreed to continue the commitment made in the last financial year and have designated funds of **£10,000** for staff training and development and **£10,000** staff contingency fund to support with costs such as enhanced maternity pay and increased staffing costs for high demand projects, **£20,000** for increased utility costs and **£36,000** to fund two spaces within accommodation for women with no recourse to public funds.

Current unrestricted funds balance

The accounts show that at 31st March 2023 TDAS carried forward an unrestricted funds balance of £974,469 (2022: £777,966 2021: £569,993) into 2023-24, and free (undesignated) reserves, less fixed asset, are £895,237. The trustees believe that this is an appropriate level of free reserves given the increase in size and activities over the last year and will cover 5 months running costs plus closing down costs.

Statement of responsibilities of the Trustees

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware.
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 11 / 12 / 2023 and signed on their behalf by Zvikomborero Magara (Chair)



Trafford Domestic Abuse Services

Reference and administration information

Company number 2915937

Charity number 1120983

Registered office and operational address

Gorsehill Studios Cavendish Road, Stretford, Manchester, England, M32 0PR

Name

The charity is also referred to as TDAS.

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Zvikomborero Magara Chair

Judith Ann Lloyd Vice Chair

Andy Mudd

Vicky Brickhill Resigned 04/04/2023

Akhtar Rahman

Sofia Higgins Resigned 04/04/2023

Lauren Chalmers Resigned 20/09/2023

Jo Hannan Treasurer

Zoe Litter Appointed 19/09/2023

Key management personnel

Samantha Fisher Chief Executive Officer

Kirsty McAllister Director of Operations

The Trustees delegate the day-to-day running of the charity to the CEO.

Bankers

Co-operative Bank plc

1 Balloon Street

Manchester

M60 4EP

Auditors

Third Sector Accountancy Limited

Holyoake House

Hanover Street

Manchester

M60 0AS

Independent auditor's report to the members of Trafford Domestic Abuse Services

Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming
- resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work

Independent auditor's report to the members of Trafford Domestic Abuse Services

we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 24, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent auditor's report to the members of Trafford Domestic Abuse Services

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing certificates of compliance and insurance documents
- Reviewing policy and procedure documents
- Reviewing training records
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Patrick Morrello (Senior Statutory Auditor)
For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

Date 11 / 12 / 2023

Statement of Financial Activities (including Income and Expenditure account) for the year ended 31 March 2023

Trafford Domestic Abuse Services

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	Unrestricted funds £	Restricted funds £	Total funds 2022 £
Income from:							
Donations and legacies	3	28,655	-	28,655	22,309	-	22,309
Charitable activities	4	1,336,179	1,081,388	2,417,567	1,038,501	616,342	1,654,843
Investments	5	-	-	-	297	-	297
Total income		1,364,834	1,081,388	2,446,222	1,061,107	616,342	1,677,449
Expenditure on:							
Raising funds	6	15,986	-	15,986	-	-	-
Charitable activities	7	1,152,345	932,879	2,085,224	852,344	540,241	1,392,585
Total expenditure		1,168,331	932,879	2,101,210	852,344	540,241	1,392,585
Net income/(expenditure) for the year	9	196,503	148,509	345,012	208,763	76,101	284,864
Transfer between funds		-	-	-	(730)	730	-
Net movement in funds for the year		196,503	148,509	345,012	208,033	76,831	284,864
Reconciliation of funds							
Total funds brought forward		777,966	155,702	933,668	569,933	78,871	648,804
Total funds carried forward		974,469	304,211	1,278,680	777,966	155,702	933,668

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

Balance sheet as at 31 March 2023

Trafford Domestic Abuse Services

	Note	2023	2022
		£	£
Fixed assets			
Tangible assets	14	3,232	4,308
Current assets			
Debtors	15	320,870	118,901
Cash at bank and in hand	16	1,100,714	925,130
Total current assets		1,421,584	1,044,031
Liabilities			
Creditors: amounts falling due in less than one year	17	(146,136)	(114,671)
Net current assets		1,275,448	929,360
Total assets less current liabilities		1,278,680	933,668
Net assets		1,278,680	933,668
The funds of the charity:			
Restricted income funds	18	304,211	68,235
Unrestricted income funds	19	974,469	777,966
Total charity funds		1,278,680	846,201

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 32 to 43 form part of these accounts.

Approved by the trustees on 11 / 12 / 2023 and signed on their behalf by:



Zvikomborero Magara
(Trustee)

Statement of Cash Flows for the year ending 31 March 2023

Trafford Domestic Abuse Services

	Note	2023 £	2022 £
Cash provided by/(used in) operating activities	22	175,584	319,481
<i>Cash flows from investing activities:</i>			
Dividends, interest, and rents from investments		-	297
Purchase of tangible fixed assets		-	(4,308)
Cash provided by/(used in) investing activities		-	(4,011)
Increase/(decrease) in cash and cash equivalents in the year		175,584	315,470
Cash and cash equivalents at the beginning of the year		925,130	609,660
Cash and cash equivalents at the end of the year		1,100,714	925,130

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts. The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 8.

j Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

k Tangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

l Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

m Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar

n Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p Pensions

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 10. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2023 £	Unrestricted £	Restricted £	Total 2022 £
Donations	28,655	-	28,655	22,309	-	22,309
Total	28,655	-	28,655	22,309	-	22,309

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2023 £	Unrestricted £	Restricted £	Total 2022 £
Community Services						
Trafford MBC:						
Community Domestic Abuse Service	197,500	-	197,500	169,142	-	169,142
Contain Funding	-	-	-	60,000	-	60,000
Infection Control	-	-	-	-	24,452	24,452
Medium Risk IDVA	-	41,099	41,099	29,166	-	29,166
Public Health Funding	-	-	-	60,000	-	60,000
True Colours	-	-	-	-	2,500	2,500
Training Professionals	-	10,000	10,000	-	10,000	10,000
Community programmes	59,144	-	59,144	-	-	-
GMCA Male DA project	-	-	-	-	26,452	26,452
Make a Change (RESPECT)	-	71,713	71,713	-	57,252	57,252
Reach Project (Henry Smith)	-	61,015	61,015	-	58,600	58,600
Salford Services - Adults	273,617	-	273,617	-	-	-
ADVISE	-	20,058	20,058	-	44,440	44,440
National Lottery Community Fund	-	70,306	70,306	-	-	-
Garfield Weston Foundation	-	40,000	40,000	-	-	-
Henry Smith Covid Recovery	-	39,700	39,700	-	-	-
MOJ Uplift funding	-	16,700	16,700	-	-	-
TLC Drive (GMCA)	36,483	-	36,483	-	-	-
Other grants under £5,000	-	3,619	3,619	1,000	2,519	3,519
	566,744	374,210	940,954	319,308	226,215	545,523

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

Income from charitable activities (continued)

	Unrestricted £	Restricted £	Total 2023 £	Unrestricted £	Restricted £	Total 2022 £
Children and Young People						
BBC Children in Need	-	38,904	38,904	-	37,660	37,660
Trafford MBC						
Supporting Young People	20,000	-	20,000	15,000	-	15,000
Standing Together	-	24,754	24,754	-	9,980	9,980
Early Help	26,000	-	26,000	24,885	-	24,885
Salford Young People Domestic Abuse Service	160,016	-	160,016	126,673	-	126,673
Trafford Housing Trust - CYP Service		26,629	26,629	-	11,250	11,250
Masonic Charitable Foundation		23,009	23,009	-	23,934	23,934
MOJ CYP Salford		21,979	21,979			
MOJ CYP Trafford		22,824	22,824			
Salford City Council - CADA		179,790	179,790			
Charles Haywood Foundation		20,000	20,000			
Cash for Kids		1,650	1,650			
Other small grants		1,600	1,600			
	206,016	361,139	567,155	166,558	82,824	249,382
Accommodation services						
Safe house rentals	220,998	-	220,998	203,818	-	203,818
Hostels	311,071	-	311,071	247,092	-	247,092
Trafford MBC:						
Accommodation funding	-	341,040	341,040	60,000	297,603	357,603
Play Therapy		4,999	4,999	-	700	700
Victims' Voice Facilitator	8,784	-	8,784	35,314	-	35,314
Other projects	-	-	-	-	9,000	9,000
	540,853	346,039	886,892	546,224	307,303	853,527
Other income						
Student placements	4,590	-	4,590	6,411	-	6,411
Government grant	13,921	-	13,921	-	-	-
Other	4,055	-	4,055	-	-	-
Total income from charitable activities	1,336,179	1,081,388	2,417,567	1,038,501	616,342	1,654,843

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

5 Investment income

	Unrestricted £	Restricted £	Total 2023 £	Unrestricted £	Restricted £	Total 2022 £
Income from bank deposits	-	-	-	297	-	297

6 Cost of raising funds

	Unrestricted £	Restricted £	2023 £	Unrestricted £	Restricted £	2022 £
Staff costs	13,316	-	13,316	-	-	-
Support costs (see note 8)	2,586	-	2,586	-	-	-
Governance costs (see note 8)	84	-	84	-	-	-
	15,986	-	15,986	-	-	-

7 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2023 £	Accommodation Services £	Community Services £	Children and Young People £	Total 2022 £
Staff costs	300,185	708,822	391,805	1,400,812	248,095	481,661	93,096	822,852
Accommodation costs	286,073	-	-	286,073	288,919	-	-	288,919
Staff support	2,981	15,898	10,445	29,324	9,717	54,018	2,691	66,426
Office and Project costs	6,584	22,024	59,561	88,169	6,327	9,396	3,168	18,891
Support costs (note 8)	58,286	137,629	76,075	271,990	60,953	107,473	19,991	188,417
Governance (note 8)	1,938	4,524	2,394	8,856	2,290	4,039	751	7,080
	656,047	888,897	540,280	2,085,224	616,301	656,587	119,697	1,392,585
Restricted expenditure				932,879				540,241
Unrestricted expenditure				1,152,345				852,344
				2,085,224				1,392,585

8 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	Total 2023 £	Support £	Governance £	Total 2022 £
Staff costs	Staff costs	168,976	-	168,976	142,227	-	142,227
Accommodation and office	Staff costs	105,600	8,940	114,540	46,190	7,080	53,270
		274,576	8,940	283,516	188,417	7,080	195,497
Allocated as follows:							
Cost of raising funds		2,586	84	2,670	-	-	-
Accommodation Services		58,286	1,938	60,224	60,953	2,290	63,243
Community Services		137,629	4,524	142,153	107,473	4,039	111,512
Children and Young People		76,075	2,394	78,469	19,991	751	20,742
		274,576	8,940	283,516	188,417	7,080	195,497

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

9 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2023	2022
	£	£
Operating lease rentals:		
Property	168,488	143,991
Other	-	2,090
Audit fees	6,600	4,500
Accountancy fees charged by auditor	2,340	1,400

10 Staff costs

Staff costs during the year were as follows:

	2023	2022
	£	£
Wages and salaries	1,403,178	877,898
Social security costs	122,010	64,633
Pension costs	57,917	22,548

1,583,105	965,079
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Allocated as follows:

Cost of raising funds	13,316	-
Charitable activities	1,400,812	822,852
Support costs	168,977	142,227
Governance costs	-	-

1,583,105	965,079
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No employees has employee benefits in excess of £60,000 (2022: Nil).

The average number of staff employed during the period was 63 (2022: 45)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Director of Operations. The total employee benefits of the key management personnel of the charity were £119,222 (2022: £127,054).

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

11 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2022: Nil).

Aggregate donations from related parties were £480 (2022: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: nil).

12 Government grants

The government grants recognised in the accounts were as follows:

	2023 £	2022 £
Trafford MBC	444,716	345,235
Greater Manchester Combined Authority	-	26,452
Salford City Council	201,769	126,673
	<hr/>	<hr/>
	646,485	498,360
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There were no unfulfilled conditions and contingencies attaching to the grants.

13 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

14 Fixed assets: tangible assets				
Cost	Security £	Equipment £	Computers £	Total £
At 1 April 2022	10,383	3,867	10,975	25,225
Additions	-	-	-	-
At 31 March 2023	10,383	3,867	10,975	25,225
Depreciation				
At 1 April 2022	7,467	2,475	10,975	20,917
Charge for the year	728	348	-	1,076
At 31 March 2023	8,195	2,823	10,975	21,993
Net book value				
At 31 March 2023	2,188	1,044	-	3,232
At 31 March 2022	2,916	1,392	-	4,308
15 Debtors				
	2023 £	2022 £		
Rents receivable	27,943	36,660		
Prepayments and accrued income	290,155	82,241		
Other debtors	2,772	-		
	320,870	118,901		
16 Cash at bank and in hand				
	2023 £	2022 £		
Cash at bank and in hand	1,100,714	925,130		
	1,100,714	925,130		
17 Creditors: amounts falling due within one year				
	2023 £	2022 £		
Other creditors and accruals	36,800	11,723		
Rental income prepaid or overpaid	51,465	79,597		
Taxation and social security costs	57,871	23,351		
	146,136	114,671		

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

18 Analysis of movements in restricted funds

Current period

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
Accommodation						
Trafford MBC:						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	57,840	341,040	(329,957)	-	68,923
Play Therapy	Dedicated play therapy for children within our safe accommodation	700	4,999	-	-	5,699
		58,540	346,039	(329,957)	-	74,622

18 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
Community Services						
Trafford MBC:						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,099)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	2,223	-	-	-	2,223
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	7,500	10,000	(5,625)	-	11,875
ADVISE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	17,209	20,058	(31,571)	-	5,696
National Lottery Community	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	-	70,306	(56,499)	-	13,807
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	18,447	71,713	(67,677)	-	22,483
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	19,186	61,015	(55,322)	-	24,879
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	-	39,700	(37,960)	-	1,740
MOJ Uplift Funding	Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening	-	16,700	(8,207)	-	8,493
Garfield Weston	Funding to support the delivery of TDAS whole Children and Young Peoples provision	-	40,000	-	-	40,000
Other grants under £5,000		3,670	3,619	(103)	-	7,186
		68,235	374,210	(304,063)	-	138,382

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

18 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022	Income	Expenditure	Transfers	Balance at 31 March 2023
Children and Young People						
Trafford MBC Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	9,966	24,754	-	-	34,720
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	6,981	26,629	(26,629)	-	6,981
BBC Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.	-	38,904	(38,904)	-	-
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	11,980	23,009	(27,774)	-	7,215
MOJ CYP Salford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	21,979	(21,979)	-	-
MOJ CYP Trafford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	22,824	(22,824)	-	-
CADA	Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.	-	179,790	(160,349)	-	19,441
Charles Haywood Foundation	Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.	-	20,000	-	-	20,000
Other small grants		-	3,250	(400)	-	2,850
		28,927	361,139	(298,859)	-	91,207
Total		155,702	1,081,388	(932,879)	-	304,211

Comparative period

		Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2022 £
Accommodation						
<i>Trafford MBC:</i>						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	-	297,603	(239,763)	-	57,840
Play Therapy	Dedicated play therapy for children within our safe accommodation	-	700	-	-	700
Screwfix	Funding towards the set up of new safe accommodation for families needing to flee domestic abuse	-	9,000	(9,000)	-	-
		-	307,303	(248,763)	-	58,540
Community Services						
<i>Trafford MBC:</i>						
Infection control	Contribution towards staffing, equipment, project costs to support with COVID-19 recovery	-	24,452	(24,452)	-	-
Legal Surgeries	To provide dedicated legal support to victims with housing needs	-	432	(432)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	-	2,500	(277)	-	2,223
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	5,000	10,000	(7,500)	-	7,500
Advise (Iris)		-	44,440	(27,231)	-	17,209
Co-op Community Fund	Delivery of Back To Me Personal Development Programme	-	2,087	(2,087)	-	-
GMCA Male DA project	Dedicated Male support service to support male victims of domestic abuse and raise awareness of abuse among the male population	-	26,452	(26,452)	-	-
Make a Change (RESPECT)		-	57,252	(38,805)	-	18,447
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls	-	58,600	(39,414)	-	19,186
THT Adult Services	Dedicated Outreach and Domestic abuse services within the community for adults in need of long and short term support	18,159	-	(18,897)	738	-
Lloyds TSB		8	-	-	(8)	-
Garfield Weston	Revenue costs to support all of TDAS services	30,000	-	(30,000)	-	-
Other grants under £5,000		5,588	-	(1,918)	-	3,670
Total		58,755	226,215	(217,465)	730	68,235

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

Comparative period (continued)

		Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March £
Children and Young People						
<i>Trafford MBC</i>						
Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	-	9,980	(14)	-	9,966
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	8,470	11,250	(12,739)	-	6,981
BBC Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.	-	37,660	(37,660)	-	-
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	11,646	23,934	(23,600)	-	11,980
		20,116	82,824	(74,013)	-	28,927
		78,871	616,342	(540,241)	730	155,702

19 Analysis of movement in unrestricted funds

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	As at 31 March 2023 £
General fund	701,966	1,364,834	(1,168,331)	-	898,469
Staff training	10,000	-	-	-	10,000
Staff contingency	10,000	-	-	-	10,000
Utilities	20,000	-	-	-	20,000
No recourse	36,000	-	-	-	36,000
General fund	777,966	1,364,834	(1,168,331)	-	974,469

Comparative period

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	As at 31 March 2022 £
General fund	549,933	1,061,107	(852,344)	(56,730)	701,966
Staff training	10,000	-	-	-	10,000
Staff contingency	10,000	-	-	-	10,000
Utilities	-	-	-	20,000	20,000
No recourse				36,000	36,000
General fund	569,933	1,061,107	(852,344)	(730)	777,966

Name of

Description, nature and purposes of the fund

General fund	The free reserves after allowing for all designated funds
Staff training	Staff training and development
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and
Utilities	Increased utility/energy costs of running safe accommodation
No recourse	Funding for two spaces per annum in safe accommodation for women who have no recourse to public funds.

Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

20	Analysis of net assets between funds			
	General fund £	Designated funds £	Restricted funds £	Total 2023 £
Tangible fixed assets	3,232	-	-	3,232
Net current assets	895,237	76,000	304,211	1,275,448
Net assets	898,469	76,000	304,211	1,278,680
Comparative period				
	General fund £	Designated funds £	Restricted funds £	Total 2022 £
Tangible fixed assets	4,308	-	-	4,308
Net current assets	697,658	76,000	155,702	929,360
Net assets	701,966	76,000	155,702	933,668
21	Operating lease commitments			
The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:				
	Property		Equipment	
	2023 £	2022 £	2023 £	2022 £
Less than one year	107,664	74,400	0	2,090
One to five years	209,328	217,200	0	-
	316,992	291,600	-	2,090
22	Reconciliation of net movement in funds to net cash flow from operating activities			
		2023 £	2022 £	
Net income/(expenditure) for the year		345,012	284,864	
Adjustments for:				
Dividends, interest and rents from investments		-	(297)	
Decrease/(increase) in debtors		(201,969)	(37,123)	
Increase/(decrease) in creditors		31,465	72,037	
Net cash provided by/(used in) operating activities		175,584	319,481	