TRAFFORD DOMESTIC ABUSE SERVICES

England & Wales · Charity number 1120983

Details

Other names	TRAFFORD WOMENS AID
Status	Registered
Legal form	Charitable company
Company number	02915937
Registered	2007-09-26
Register	View on the Charity Commission register

Contact

Address	Suite 6NA Trafford House Chester Road Stretford M32 0RS
Phone	01618727368
Email	info@tdas.org.uk
Website	WWW.TDAS.ORG.UK

Activities

Objects: The objects of the Company shall be to relieve the physical and psychological distress of people who have experienced or are exposed to domestic abuse, particularly but not exclusively by: the provision of safe and supportive spaces and temporary accommodation for women and children who have or are experiencing domestic abuse; the provision of community support services to those who have experienced domestic abuse.To advance the education of the public, and those who work in partnership with the public, private, voluntary, community and social enterprise in issues relating to domestic abuse including its nature, impact and causes.

Activities: Provision of accommodation and community based support services to women, men and children who have experienced or are experiencing domestic abuse. Prevention services to educate the public in the awareness of domestic abuse.

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Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Accommodation/housing
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** NOT DEFINED. IN PRACTICE: IN THE TRAFFORD METROPOLITAN BOROUGH AREA AND GREATER MANCHESTER.
- Salford City
- Trafford

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£3,094,468	£2,814,654	£1,955,514	71
2024-03-31	£3,054,677	£2,657,657	£1,675,700	70
2023-03-31	£2,446,222	£2,101,210	£1,278,680	63
2022-03-31	£1,677,449	£1,392,585	£933,668	33
2021-03-31	£1,216,868	£1,003,371	£648,804	33

Trustees

Name	Role	Appointed
Harriet Killeen		2023-12-07
Jo Hannan		2021-11-18
Lucy Wade		2024-09-17
Tamsin Morris		2023-11-14
Tamsin Ruth Caine		2026-05-19
Zoe Littler		2023-09-19
Zvikomborero Shannon magara Kombo		2020-09-22
judith Ann Lloyd		

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TRAFFORD DOMESTIC ABUSE SERVICES

England & Wales - Charity number 1120983

Accounts

ANNUAL REPORT

2024/2025

tdas

Break free from domestic abuse

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Trafford Domestic Abuse Services
Reference and administration information

Company number 2915937

Charity number 1120983

Registered office and operational address

Trafford House, Chester Road, Manchester, M32 0RS

Name

The charity is also referred to as TDAS.

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Zvikomborero Magara	Chair
Judith Ann Lloyd	Vice Chair
Harriet Killeen	Treasurer
Jo Hannan	
Andy Mudd	Resigned 7/1/2025
Akhtar Rahman	Resigned 5/11/2024
Zoe Litter	
Tamsin Morris	
Lucy Wade	Appointed 17/09/2024

Key management personnel

Samantha Fisher	Chief Executive Officer
Kirsty McAllister	Director of Operations

The Trustees delegate the day-to -day running of the charity to the CEO.

Bankers
Co-operative Bank plc
1 Balloon Street
Manchester
M60 4EP

Auditors
Third Sector Accountancy Limited
Holyoake House
Hanover Street
Manchester
M60 0AS

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Introduction

The Trustees present their report and the audited financial statements for the year ended 31 March 2025. Included within this Trustees' Report is the Directors' Report, as required by company law. Reference and administrative information set out on page 2 of this report.

The financial statements have been prepared in accordance with current statutory requirements, the charity's Memorandum and Articles of Association, and the Statement of Recommended Practice (SORP) Accounting and Reporting by Charities applicable to charities preparing their accounts in accordance with FRS 102.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

This report outlines the work, achievements, and financial performance of Trafford Domestic Abuse Services (TDAS) during the year, together with details of governance, risk management, and the charity's approach to ensuring responsible stewardship of resources. The Trustees have continued to oversee the delivery of TDAS's strategic objectives, ensuring that our services remain effective, sustainable, and aligned with our mission to support individuals and families affected by domestic abuse.

As part of our commitment to strong governance and transparency, this report also sets out the charity's approach to remuneration, including the arrangements for determining the pay of key management personnel and all staff.



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Message from Our Chair and CEO

As we reflect on April 2024 to March 2025, it has been another transformative year for Trafford Domestic Abuse Services (TDAS). Against a backdrop of rising demand and increasingly varied, intersectional needs, our organisation has continued to adapt, innovate, and lead with compassion.

Strengthening Services and Expanding Reach
We remain steadfast in our commitment to delivering inclusive, trauma-informed services. This year, we deepened our support to families, individuals, and communities through new and sustained programmes. The True Colours programme continues to change lives, and our accommodation and outreach services remain a lifeline for hundreds of survivors.

We have focused on reaching groups often overlooked. Our Safer Ageing Project, now fully embedded, is supporting older people at risk of or experiencing abuse. We've also expanded our provision for children and young people and further developed services that support male survivors and those with diverse needs.

We are especially grateful to The Henry Smith Foundation for their continued funding of our Reach Project, which enables us to work alongside adult social care and reach survivors with multiple vulnerabilities.

Volunteer Growth and Counselling Support
Our volunteer service has been a cornerstone of our delivery this year. Thanks to the National Lottery Reaching Communities funding, we have been able to further develop this offer, most notably through the introduction of a student counselling service. This new service comes at a critical time, offering vital emotional support to survivors, especially in light of long NHS waiting lists and overstretched mental health provision. It is helping to meet an urgent gap and offer earlier intervention.

Empowering Through Education
Meeting one of our core organisational objectives; to raise awareness and increase education around domestic abuse, TDAS has significantly expanded its training and professional development offer this year. We've delivered bespoke training to a wide range of professionals across health, education, housing, social care, and the voluntary sector, equipping them with the skills and confidence to identify abuse, respond appropriately, and support individuals to access help.

Our training offer includes sessions on understanding the dynamics of domestic abuse, responding to disclosures safely, coercive control, safeguarding, and trauma-informed practice. By strengthening the knowledge and capability of the wider workforce, we are contributing to a more informed, proactive system, one that recognises the signs of abuse earlier and improves outcomes for survivors.

Education is prevention. This work is fundamental to achieving long-term change and is central to our commitment to breaking the cycle of abuse. We are proud to see growing recognition of our expertise and an increase in demand for our training services, which also helps diversify our income stream and raise TDAS's profile as a leader in the sector.

Message from Our Chair and CEO (continued)

Strategic Growth and Financial Sustainability
This year marked the start of a new chapter in our income generation efforts, led by our Fundraising Manager. Through events and fundraising campaigns, we successfully reached and exceeded our fundraising targets, an important milestone in our journey toward financial sustainability.

However, we recognise that we still have a long way to go. Ensuring our income is truly diversified and resilient remains a key organisational priority as we continue to seek long-term, unrestricted funding to support our core work.

We also continued to work closely with commissioners and partners to ensure future sustainability, preparing for upcoming contract retenders and making strategic decisions about how we deliver our services, ensuring that our delivery models remain effective, adaptable, and focused on achieving the greatest and most sustainable impact.

Staff Wellbeing and Organisational Culture
At TDAS, we understand that we cannot support others unless we also support ourselves. Building on last year's momentum, our Wellbeing Champions continued to lead activities that promote staff health and resilience. Coaching, values-based development, and nature-based wellbeing days have become embedded in our culture, helping our team remain strong and connected during continued change.

Advocacy and Influence
This year, TDAS has continued to play an active role in shaping the systems and policies that affect survivors of domestic abuse. We have strengthened our voice across both local and national platforms by engaging in consultations, responding to proposed policy changes, and lobbying decision makers to advocate for the needs of those we support.

As a committed partner in local safeguarding arrangements, we have contributed to the work of Safeguarding Adults and Children's Boards, aligning with their priorities and sharing insight from our frontline experience to help improve practice and multi-agency responses.

Through our policy, partnership, and influencing activity, we remain focused on creating lasting change. Our aim is not only to support individuals but to help shape a system that is more trauma informed, inclusive, and responsive to the needs of all survivors.

Celebrating 35 Years of Impact
As we approach our 35th anniversary, we are taking time to reflect on the roots and evolution of TDAS. From our beginnings in 1990 to opening Greater Manchester's first male refuge in 2023, to today's diverse, inclusive services, we are proud of our legacy and the incredible people, past and present, who make our work possible.

Looking Ahead: Strategic Planning and Vision

As we enter the final year of our current three-year business plan in 2025–2026, our focus will shift toward shaping our next strategic plan. This will set the direction for TDAS for the next three to five years, ensuring we are well-positioned to respond to the changing landscape, support the people who need us most, and remain a forward-thinking, values-led organisation.

We are deeply proud of what we have achieved this year, but even more so, of the people who made it happen: our staff, trustees, volunteers, partners, and supporters. Your unwavering belief in our mission gives us the strength and resolve to keep going.

Thank you for standing alongside us as we continue working toward a future where everyone can live free from abuse.

With gratitude,



Zvikomborero Magara
Chair



Samantha Fisher
CEO

Break free from domestic abuse

Aim, Mission, Values & Objectives

Our overall **aim** is “to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody’s business, through intervention, prevention, education and public awareness”

The objects of the Company shall be to relieve the physical and psychological distress of people who have experienced or are exposed to domestic abuse, particularly but not exclusively by:

The provision of safe and supportive spaces and temporary accommodation for women and children who have or who are experiencing domestic abuse.

The provision of community support services to those who have experienced domestic abuse

To advance the education of the public and those who work in partnership with the public, private, voluntary, community and social enterprise. in issues relating to domestic abuse including its nature, impact and causes.

Our aim and objectives are measured through our robust performance and outcome framework which is reported

Mission
‘To enable people to break free from domestic abuse’.

Our Values
Innovative: TDAS introduce newideas, that are creativeand forward thinking

Collaborative: TDAS work in Partnershipwith key stakeholders to enable individuals to achieve a defined and common purpose

Openness: TDAS create an openculture, provide transparent reporting, good fundraising and governance.

Person Centered: TDAS provide coordinated, personalised and enabling services to everyone

Empowering: TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and live a more meaningful and fulfilling life.

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Achievements, Performance & Beneficiaries of Our Service

1 Development of the True Colours Programme for South Asian Women

This year, we launched a culturally tailored True Colours Programme for South Asian women, co-produced with Diversity Matters UK. It offers a safe, inclusive space addressing culture, identity, and abuse, improving access and support for women facing additional barriers.



2 Completion of the Inspiring Leaders Programme by Senior Leadership Team

Our Senior Leadership Team completed the Inspiring Leaders Programme, enhancing adaptive leadership, resilience, and psychological safety. This learning is already embedded in practice, strengthening our strategic vision, team culture, and capacity to navigate the evolving complexities of support services.



3 Enhanced and Accredited Domestic Abuse Training

We strengthened our training offer by securing further accreditation for our Domestic Abuse Training, ensuring professionals receive high-quality, evidence-informed learning. This enhances safeguarding, trauma-informed, survivor-led practice while boosting TDAS's credibility, visibility, and ambition to grow training into an unrestricted income stream.



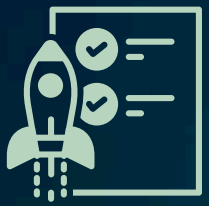
4 Revitalisation of 'Back to Me' Recovery Programme

'Back to Me', our redesigned trauma-informed recovery programme, helps survivors rebuild self-worth, confidence, and independence. Participants describe it as life-changing, marking a turning point in recovery. Following overwhelmingly positive feedback, we are pursuing formal accreditation to strengthen commissioning potential



5 Launch of Health Sector IDVA Role

We launched a pioneering Independent Domestic Violence Advisor (IDVA) role in primary care, embedding domestic abuse expertise in GP practices. This bridges health and specialist services, enabling early identification, safety planning, holistic survivor support, and strengthening frontline health partnerships.



One Year In Numbers



Outcomes

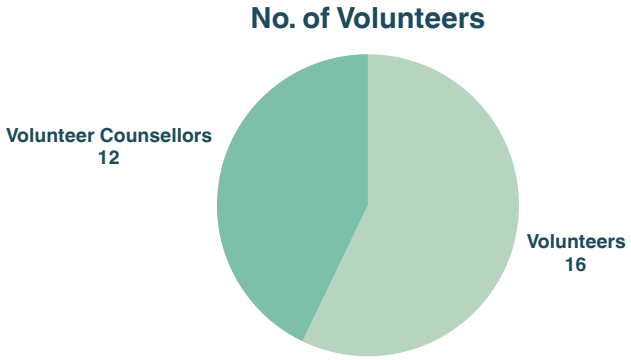
88% individuals achieving positive outcomes

87% reporting a reduction in risk

95% children and young people achieving positive outcomes

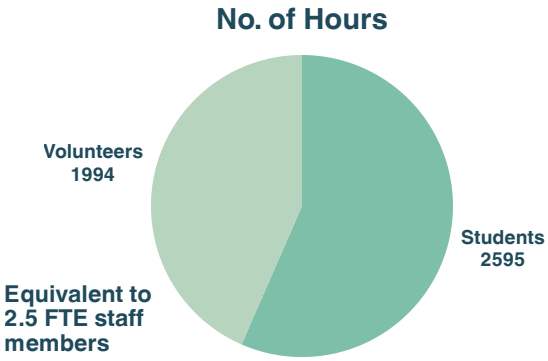
Volunteers and Students

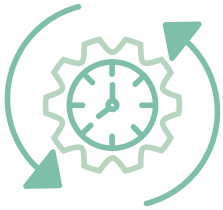
This year, we supported **13** social work students from Manchester Metropolitan University, the University of Salford, and the University of Manchester. They undertook both 70-day and 100-day placements, completing either their first or final practice placement within our service.





> Every single volunteer shared that TDAS boosted their course, career, knowledge, or experience - and 100% said their time volunteering with us was a truly successful experience.





With thanks to the **National Lottery** funding, our dedicated Volunteer and Training service manager delivered a successful year for volunteers. Throughout the year, we were fortunate to have **28** dedicated volunteers (including **12** counsellors) who generously contributed a combined total of **1,994** hours to support our services.

The volunteers have been an invaluable additional source of support for TDAS services. Their roles have included; attending court to support clients, supporting admin with referrals, offering reiki and guided meditation sessions to service users in refuge, facilitating Back to Me, Women's groups and Male True Colours, accompanying service users to immigration and solicitors' appointments, supporting with health and safety checks, preparing refuge rooms for new arrivals and assisting the staff team in delivering essential support.

We have expanded our counselling offer this year and taken on **12** volunteer trainee Person Centred Counsellors – between them they have supported **49** clients. They offer both in person and online counselling sessions.

Key Performance Indicators (KPIs)

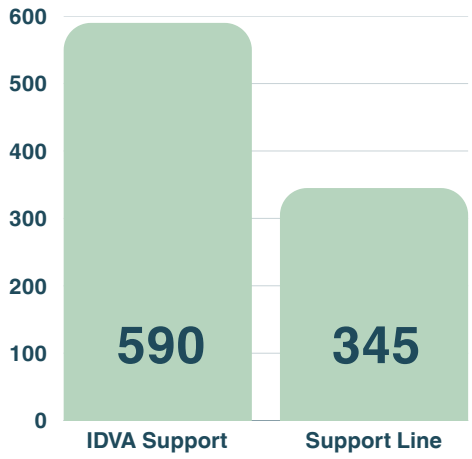
Objective	KPI	2024-2025 target	2024-2025 actual
Inclusive Services	People achieving positive outcomes	86%	88%
	Reduction in risk	81%	87%
	Number of referrals from diverse backgrounds	15%	44%
Early Intervention, Prevention & Education	Number of referrals	500	818
	Children and Young people achieving positive outcomes	86%	95%
	Number of Family & Friend Sessions delivered	6	0
	Number of workforces trained	6	10

Our 2024–2025 performance demonstrates strong progress across key objectives, with several targets exceeded. Under Inclusive Services, we achieved higher-than-expected outcomes, with 88% of people reporting positive results and an 87% reduction in risk, both above target. Referrals from diverse backgrounds increased significantly to 44%, nearly triple the target, highlighting success in reaching wider communities. In Early Intervention, Prevention & Education, we surpassed expectations with 818 referrals against a target of 500, and 95% of children and young people achieved positive outcomes compared to the 86% goal. Workforce training also exceeded target, though no Family & Friend sessions were delivered this year we did develop our first Friends and Family toolkit which provides a wealth of information and guidance for anyone wanting to support someone they care about who may be experiencing domestic abuse.

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Community Service

Our community services have expanded, reaching more individuals in need of support. Through our Independent Domestic Violence Advocates (IDVA), outreach and step-down services, we've been able to support survivors at every stage of their recovery journey.



Our community outreach team supported 325 Individuals, In addition. Our Specialist Roles expanded thanks to Trafford Council who funded our Safer Ageing Domestic abuse advisor, the Move-on Domestic Abuse Advisor (MODAA) and the Male DAA , those roles together supported 159 individuals.



We give great thanks to **Henry Smith Foundation** who continued to fund further specialist roles consisting of: Breaking Barriers DAA, A Young person's DAA/YPVA who together supported **191** individuals.

IDVA Outcomes

81% **IDVA clients reported a reduction in risk - Trafford**

95% **service users felt listened to throughout their journey with TDAS**

Community Outreach

Thanks to **Coutts Foundation** we were able to continue the offer of our Support line and the DA Advisor offered **345** individuals support and safety advice along with completing referrals into our Services. We have also begun to develop an online chat feature to ensure that we are reachable to more individuals that may not want to call us. This development is in the initial stages and we are excited to share more next year.

Outreach Outcomes

96% **of service users feel more secure and stable in their lives, reporting a positive increase in their self-esteem & confidence**

92% **of service users will be equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence**

Safer Ageing

100% **of older service-users were able to access support specific to their needs, without the risk of being refused services due to their support needs being too 'complex'**

92% **of service users report they felt less isolated as a result of receiving support.**

Primary Care IDVA

With Thanks to **Trafford ICB** we launched the Primary Care IDVA role within our Trafford IDVA team in April 2025. The PC IDVA plays a vital role in bridging the gap between primary care services and MARAC. The IDVA works closely with healthcare professionals to identify and support patients who are experiencing domestic abuse and are assessed as high risk.

In addition to direct client work, the Primary Care IDVA is responsible for delivering high-quality domestic abuse training to GPs and medical staff throughout Trafford. The training aims to increase awareness, confidence, and skills among healthcare professionals, enabling them to identify signs of abuse, respond appropriately, and refer safely. This year we were able to train **91** practitioners across **20** different surgeries in Trafford.

ADViSE

In partnership with **Tameside, Manchester and Stockport, IRISi** funded the ADViSE project in Trafford, coordinated by TDAS. This has supported **43** clients, providing tailored emotional and practical assistance to victims of domestic abuse and sexual violence. Despite capacity challenges, effective collaboration with our neighbouring boroughs ensured that all clients received timely support. Patient feedback has been overwhelmingly positive, with most clients expressing satisfaction with the quality of care and support they received. The project has prioritised inclusivity, offering services to a diverse range of clients, including those of varying genders and sexual orientations.

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Group Programmes

1 Make a Change

Through our partnership with **Talk Listen and Change (TLC)** and **RESPECT**, we were able to support **86** individuals while their partners or ex-partners engaged in behaviour change programmes. Sadly, this programme came to an end in March 2025, but we remain grateful for the opportunity to have been part of this vital intervention.

2 True Colours

With sincere thanks to **Trafford Council and the National Lottery**, we successfully delivered our accredited True Colours programme, Offering spaces to women and men separately, who have been affected by domestic abuse. The impact of this programme has continued to be deeply significant, equipping participants with the tools to express their feelings, build resilience, and develop healthier relationships and we were able to support **156** participants.

3 True Colours and Diversity Matters

Recognising the unique experiences and barriers faced by individuals from Black and Minority Ethnic (BME) backgrounds, we co-developed alongside **Diversity Matters**, a specialist programme tailored to the BME community. This initiative was created in direct response to the need for culturally sensitive, accessible, and empowering support for survivors of domestic abuse.

The programme was co-produced with community members to ensure it reflected lived experiences and respected cultural values, traditions, and language needs. Through dedicated workshops, one-to-one support, and peer-led activities, the programme has begun to foster stronger connections, build trust, and empower participants to access the support they deserve.

We are committed to continuing this work and deepening our engagement with BME communities to ensure inclusive, responsive services for all.

96% of attendees will report an increase in their awareness and understanding of domestic abuse'

97% of attendees who felt they could now recognise the effects of domestic abuse

Group Programmes (continued)

4 Back to Me

Thanks to **Trafford Council** we were able to deliver our Back To Me programme this year with individuals **71** attending. The programme focused on communication, resilience building, self-esteem, confidence and how to be happier with a focus on gratitude and boundaries. The **77** individuals who completed the programme reported the following outcomes:

99% of the attendees who completed the course said they felt the now have the ability to set and work towards achieving their goals

95% of attendees who felt they were now able to set boundaries.

Feedback

"It was a lovely set up and group. Lovely facilitators. I felt able to share and just sharing was confidence building for me in itself. I would definitely encourage orthers to do this session."

"I feel like the course has made me stronger mentally"

"It was tough at times, but so useful and helpful. And I feel it has accelerated my progress during a still very difficult time."

"Great sessions, really empowering and uplifting"

"It has provided me with validation for what i have suffered....and also to be very aware of not getting into a relationship again that could potentially be abusive"

"I found it really reassuring that other women were going through similar things as me - I didnt feel so alone"

Professionals' Training



We continued to expand our Professionals Training to engage more services and educate their workforces on domestic abuse. This year, we developed additional Lunch and Learn sessions, focusing on key issues affecting survivors, which were well received.

Further training packages received accreditation, further validating the quality of our programmes. We also delivered specialised training during the 16 Days of Activism Against Gender-Based Violence, equipping professionals with the tools to effectively support survivors and respond to domestic abuse.

We provided these training packages to **754** delegates.

Feedback

"The DASH completion was very useful, never done one. Looked up questions and that made filling it in easier. Gave me the confidence to think I could potentially complete. Thank you"

"I found the training really useful. I have not completed a dash form before and feel much more confident in doing so. I feel the message of exploring further, probing and gaining as much insight was a good approach - it would have been good in this section to think about how a worker would go about this - for example how would a worker respond to a victim minimising or collapsing the therapeutic space to explore what's going on. what use of language, approach, including different interventions or different ways of intervening - different place/time/professional to conduct dash would be appropriate."

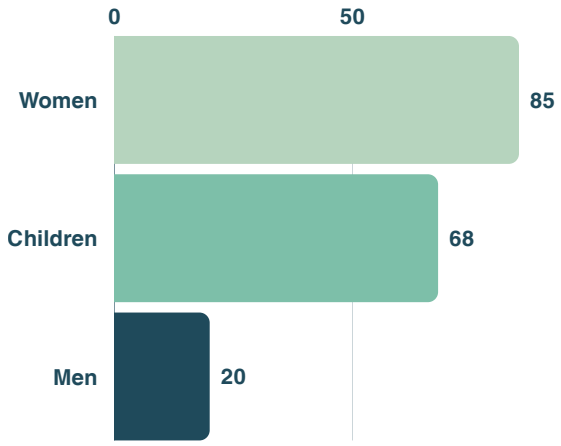
Accommodation

This year, our Accommodation Service continued to provide vital support to individuals and families affected by domestic abuse. Following last year's significant expansion; including the opening of Oak House, the first dedicated refuge for male victims in Greater Manchester, and the introduction of a culturally responsive unit for Black and Minoritised women and children, we have sustained our enhanced capacity.

Despite ongoing challenges posed by the housing crisis and limited availability, we maintained our commitment to delivering safe accommodation and comprehensive support. This enabled survivors to begin rebuilding their lives with dignity and independence.

We are especially proud to have secured funding to provide bedspaces for **173** individuals with No Recourse to Public Funds, ensuring that no one was turned away due to immigration status or funding restrictions.

In total we supported:



Our team remains dedicated to ensuring that every individual receives the care, stability, and respect they deserve.

60 individuals were supported with transport to refuge

122 accessed our legal surgeries.

91% felt that their quality life had improved

95% reporting they felt safer.

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Feedback (Accommodation)

"When I could not advocate for myself, she advocated for me with services to ensure that my voice was heard and that my rights were respected and attained. She stood up for me when I could not stand for myself and I will never forget those moments. I have told her all along and I am telling her again today as I leave, that she changed my life. She helped me return to the woman I was before I married my husband."

"Every time my domestic abuse advisor came, she would compliment me and commend me on what I was doing living independently. I had not been praised like this in years. I could feel that this was not just a job, but that she genuinely from her heart wanted to help me and my daughter. She told me she would not stop until I finally saw what other people saw in me and that when I finally see what others see, my whole outlook would change."

"My Domestic Abuse Advisor helped me to understand domestic abuse. She helped me to understand that it was not my fault."

"To have a worker that spoke the same language (arabic) seemed too good to be true. I felt so happy to be able to communicate with someone in my own language in a place that was completely new to me."

"My case workers support has helped me get everything in place for when I move house. She even contacted several mosques on my behalf, and they got back in touch offering help with furniture and white goods. I was so overwhelmed by her kindness and effort that I sent her a long, emotional message to thank her."

"As someone who previously lived at refuge I can honestly say my case worker changed my whole experience. She has so much knowledge and, more importantly to me, she really understands my culture. That made a huge difference. I always felt seen and respected with her, and her guidance was invaluable."

CYP (Children and Young People) in Accommodation

Thanks to **Charles Haywood** Funding our CYP support worker has delivered **42** 1-2-1 sessions, and **4** R'Space© groups with CYP residing in our refuge accommodation. Over the year, **98** play sessions and **82** family sessions were delivered. The CYP team also introduced tea and talk sessions for the parents to talk all things parenting!

By the end of their support in the accommodation service the CYP and families reported:

95% of CYP reported they have improved emotional wellbeing and resilience being more able to share their feelings and wishes as well as being able to recognise their own feelings and ways to manage them safely.

100% of families reported they have formed stronger more positive relationships and attachments as a result of the support received



Feedback

"I liked my play with my CYP support worker"
CYP Age 5

"I think you are all brilliant the support for my son has been more than amazing, I would not have got the EHCP or any support without my CYP Worker"
Parent of child aged 12 years old with additional needs

"I truly appreciate how you've been a constant source of strength for me your advice and handling my sons behaviour helps me stay focused and confident even when things get challenging"
Parent of child age 2

CYP (Children and Young People)

Thanks to the commitment and support of **Trafford Council, Home Office: Children Affected by Domestic Abuse (CADA)**, Salford City Council & Trafford Council we were able to strengthen and streamline our services for children and young people (CYP), providing our earlier intervention support offer and delivering both 121 support and our R'Space© Programme to those who have been affected by domestic abuse. We were able to keep waiting lists at an all-time low and supported **663** children and young people across the two boroughs.



Outcomes included:

CYP 121

85% felt proud of themselves after completing support.



99% reported they knew how to stay safe.

100% could identify a trusted person who they can turn to.

CYP Groups

98% felt less alone after attending the groups.



97% could recognise that the abuse was not their fault.

100% were able to complete an effective safety plan.

Families

92% of families will form stronger relationships and attachments and feel less isolated as a result of spending time with peers who face similar issues

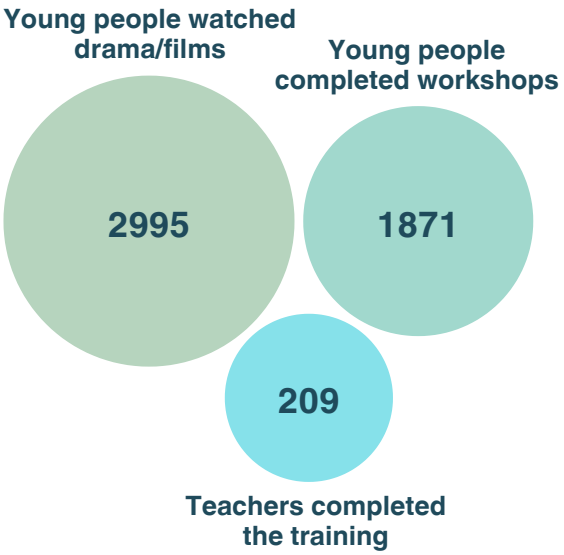


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Supporting Young People

Thanks for **Trafford Council** and their continued funding, our supporting young people's project has built on last year's success, further strengthening our work with young people across Trafford. In partnership with **DASK Films**, our previously developed short films remain a powerful tool for sparking conversations around domestic abuse and healthy relationships among young people and educators.

We continued to deliver drama-based interventions and workshops for young people aged 13+, providing a safe space to explore the impact of abuse and promote healthy relationship skills. Teacher training also remained a key focus, helping school staff confidently support disclosures and understand signs of abuse.



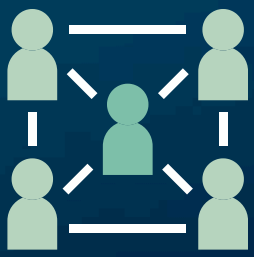
We delivered our Speak Out Speak Now / Evolve Programme to **168** Young people across Trafford.

Outcomes:

97% of young people will feel confident to develop their own appropriate safety plans



97% of young people will have an increased awareness and ability to develop healthy relationships



Break free from domestic abuse

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Safe in Salford

With funding from **Salford City Council**, we established the Safe in Salford Partnership in April 2022 alongside **Salford Foundation, Manchester Women's Aid, Pankhurst Trust, and Talk Listen Change**. This partnership offers a holistic one front door service for victims and perpetrators of domestic abuse. By uniting our expertise and resources, we provide a comprehensive, trauma-informed response to domestic abuse in Salford. Our delivery within the partnership includes both the Independent Domestic Violence Advocate (IDVA) service and the Harbour Children's Service, ensuring tailored support for individuals and families.

Our IDVA team supported **629** individuals at high risk of harm, with **95%** of them experiencing a reduction in risk by the time they exited the service. Additionally, **100%** reported a better understanding of domestic abuse and how to stay safe, while **96%** individuals reported feeling safe.

With additional funding this year, we were able to increase our IDVA capacity, allowing us to support even more individuals at high risk of harm. This expansion has strengthened our ability to provide timely and comprehensive support to those in urgent need across Salford. We were also fortunate to continue to be part of a pilot funded by GMCA to appoint a Domestic Abuse Crisis Worker who works in partnership with the police and supports people who have recently had an incident - through this pilot, the crisis worker managed to offer short term advice and intervention to **92** individuals, some of which were referred for longer term support within our Safe in Salford Partnership.

Outcomes

> "I felt it was less daunting then if police came alone"
> Survivor

72 cases were closed this year

70% required no further intervention due to positive outcomes being achieved.

Safe in Salford Domestic Abuse Service
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Safe in Salford (Continued)

A special thanks to the **GMCA** for funding two Young Persons Violence Advisor (YPVA) posts for Trafford and Salford this year. This funding enabled us to provide specialist support to young people at high risk of harm, particularly those in unhealthy relationships. By integrating the YPVAs into our IDVA teams, we were able to enhance our capacity to support high-risk individuals, offering more comprehensive care to young people in need.

We supported **78** Young People across both boroughs with this additional funding.

With thanks to funding from MHCLG, we were commissioned by Salford City Council to provide a dedicated Housing Independent Domestic Violence Advisor (IDVA), who began in post in July 2024.

The purpose of this specialist role has been to strengthen partnership working between Safe in Salford and housing services, ensuring a more coordinated response to domestic abuse. The Housing IDVA has played a key role in improving communication and joint working across services, as well as providing education, advocacy, and tailored support to clients facing housing-related challenges as a result of abuse.

This role has helped bridge gaps between sectors and provided a crucial link between survivors and the safe, stable housing they deserve.

Outcomes for Salford

90% of clients have a decreased level of risk or reduction in abuse.

100% of clients report increased knowledge/understanding of staying safe; report feeling safe.

Outcomes for Harbour

98% of children & young people can express their safety plan which includes, for example, a safe place to go and/ or trusted person (personalised)

100% of parents reported that they were given relevant support & information to empower them to protect children from impact of Domestic abuse

Community Connections & Survivor Advocacy

The Community Development Officer has played a vital role in strengthening our presence across Trafford by attending numerous community events and forging strong partnerships. These have included Trafford Pride, Voice of BME, Police Week of Action, and many more.

These collaborative partnerships are crucial, making this role a pivotal part of our organisation's growth. The ongoing engagement and visibility within the community help us to evolve and strengthen relationships with key stakeholders, ultimately enhancing the support we provide.

We extend our sincere thanks to **The National Lottery, Reaching Communities** for their invaluable support in bringing this vision to life.

Victim Voice Facilitator (VVF)

We have received continuation funding from the **Trafford Council** to employ a Victim Voice Facilitator. This role has been, and continues to be, crucial in gathering feedback from survivors in Trafford on the response they received to domestic abuse from professionals, enabling Trafford Local Partnership Board to identify gaps and inform future plans.

The VVF has made significant progress in supporting domestic abuse survivors across various demographics reaching 57 adults and children. The women's group, "Sheroes," has continued and the women have been involved in various consultations such as social care research, but also took part in activities such as poetry and creative writing, Meditation, Financial workshops and many more.

This year, The VVF conducted a meaningful consultation with families accessing R'Space©, which provided valuable insights into their experiences and needs. As a direct result of this consultation, the VVF has extended the session delivery period and developed a clear focus for the final session, bringing together both parents and children and young people (CYP) to reflect on and share their progress throughout their journey. Looking ahead, there are plans to rename the role to Survivor's Voice Advocate, aligning more closely with its evolving purpose. This redefined role will also place a stronger emphasis on building partnerships with external organisations to further gather and amplify the voices and experiences of survivors.

Social Value 2025/26

At TDAS, we continue to learn how to capture, understand, and communicate the wider value of our work, both for the people we support and the communities we're part of. Our Social Value Policy helps guide this, and we're committed to getting better at reflecting the full difference we make.

We remain a proud supporter of the Greater Manchester Good Employment Charter, aligning with its principles around fair pay, secure work, and good conditions. As a Living Wage Employer for over seven years, we review roles annually to ensure pay is fair and appropriate.

Our recruitment is values-based, and we believe in supporting people to grow with us having employed nine staff members who started as service users, students, or volunteers, progressing into paid roles over time. We're proud to continue offering development pathways like this, and to support all staff with personal development plans.

Building on Our Progress
We've been using the Social Value Portal to begin measuring our wider impact, mostly within commissioned services. To date, we've reported a total of £151,906.18 in social value.

Looking ahead, we want to expand how and where we measure social value - not just in areas where it's required, but across all our services. This will take time, but we're committed to better understanding and communicating the value of what we do.

Some of the Difference We Made This Year
Supporting People, Reducing Pressure

Our work often helps reduce pressure on other services, such as housing, health, and safeguarding teams by intervening earlier and providing holistic support.

While we aren't yet set up to track this formally, we know from feedback and case outcomes that our services contribute to reducing repeat crisis interventions and statutory involvement.

We're working on how we can start evidencing this more clearly in future years.

Volunteer and Student Contribution
This year, volunteers and student placements gave 1,994 hours to TDAS. That's equivalent to around 2.5 full-time staff members. Based on our delivery model, one full-time staff member could support up to 80 people one-to-one, or 160 via group work - meaning this volunteer time could represent support for over 200 individuals. It's a huge contribution, and one we're incredibly grateful for.

We're also proud to support our volunteers with meaningful experience, training, and progression opportunities many of which have led to further education or employment.

Campaigning and Advocacy
We've continued to use our voice locally and nationally to push for better understanding and responses to domestic abuse. This year, we've:

Run targeted social media campaigns, including #BreakFree and awareness days

Signed and supported national open letters on funding, system reform, and VAWG (violence against women and girls)

Written to MPs to advocate for stronger policy responses

Contributed to discussions on safeguarding, commissioning, and the wider domestic abuse landscape

We don't see advocacy as separate to service delivery it's part of making sure systems work better for the people we support.

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Social Value 2025/26 (Continued)

Prioritising Staff Wellbeing
Working in domestic abuse services can be emotionally demanding, so staff wellbeing continues to be a priority. This year, we've:

- Delivered regular wellbeing initiatives, from nature-based activities to group reflection sessions
- Continued to offer supervision and reflective practice
- Held team days focused on connection, resilience, and celebration
- Encouraged open conversations around stress and self-care

We know how important it is to look after our people, and we're committed to keeping wellbeing at the heart of our culture.

Being Part of Our Community
TDAS remains actively involved in community events and campaigns. This year we've taken part in:

- Trafford Pride, standing with LGBTQ+ survivors and allies
- The 16 Days of Activism, raising awareness about abuse and prevention
- Regular forums and partnerships across Trafford and Greater Manchester, ensuring survivors' voices are heard in decision-making



Starting Our Sustainability Journey
We've started working with our Health & Safety Consultant to better understand our environmental footprint and identify opportunities for improvement. Whilst we have implemented paperless systems, cycle to work scheme and this year introduced an electric car scheme for our staff, this area is still relatively new for us and we want to build sustainability into our future thinking and practice.

Looking Ahead
We know we're still learning. Measuring social value isn't always easy, and it won't be perfect but we believe it matters. Whether it's the support we provide to survivors, the opportunities we create, or the pressure we help ease elsewhere, we're committed to recognising and improving the value we add.

We're proud of the steps we've taken this year and ready to keep building on them

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Risk Management

The Board of Trustees has overall responsibility for ensuring that risk is effectively identified, assessed, and managed across all areas of TDAS's work. Risk is an inherent part of charitable activity and managing it effectively is vital to safeguarding our assets, achieving our charitable objectives, and protecting the wellbeing of service users, staff, and volunteers.

Our Risk Register is reviewed annually in full by the Board of Trustees and is a standing item for discussion at regular board meetings. The register covers governance, regulatory and compliance obligations, financial and operational risks, and external factors such as shifts in funding, political climate, or partnership changes. Risks are scored and prioritised, and mitigation actions are recorded and monitored.

We have robust internal financial controls in place, including multi-layered sign-off procedures, regular financial monitoring, and oversight from our Finance Consultant and CEO. These processes ensure that all financial transactions are accountable and transparent. Alongside this, we review and update relevant policies and procedures regularly to ensure they reflect emerging risks and best practice standards.

Health and safety is a key component of our risk strategy, and we have systems and controls in place across all areas of the organisation. Our staff receive regular training and updates, and we ensure compliance with legislation and sector-specific requirements.

To safeguard our beneficiaries, we have clear and stringent safer recruitment practices, alongside mandatory training in safeguarding children and vulnerable adults for all staff, volunteers, and trustees. Our Complaints Policy is accessible on our website and is available in various formats to ensure accessibility. Service users are encouraged to raise concerns independently, collectively, formally, or anonymously. All complaints are logged, investigated, and outcomes are reported to the Board of Trustees as part of our commitment to accountability and learning.

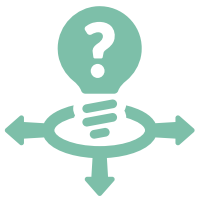
We are also deeply committed to embedding the voice of lived experience within our risk assessment and service development processes. Our Consultation and Feedback Policy outlines our approach to regular service user engagement, including structured evaluations, focus groups, and co-production where possible. Insights from these processes help us identify potential risks early, improve our service design, and ensure that we continue to meet the needs of those we support.

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Challenges

1 Uncertainty of Long-Term Commissioning

The continued uncertainty around long-term commissioning poses one of the most significant risks to our sustainability. With multiple contracts nearing their end dates and no confirmed renewal timelines, it is difficult to plan strategically or retain staff with confidence. We are actively engaging with commissioners and partners to seek clarity and advocate for long-term funding agreements that will allow us to deliver consistent, high-quality support.



2 Increased National Insurance Contributions and Salary Pressures

The recent increase in National Insurance contributions has added further strain to our financial planning. This additional burden on staffing costs led to the difficult but necessary decision to move away from the NJC pay scale to protect the long-term viability of the organisation. While we provided a 2% pay award and a one-off cost of living payment, we continue to face the challenge of balancing financial sustainability with being a competitive and fair employer. We remain committed to realigning with NJC pay scales when financially viable.

3 Cost of Living Crisis

The cost of living crisis continues to impact both our organisation and the people we support. Rising utility, transport, and essential goods costs have increased the complexity of survivor needs, while also affecting staff wellbeing. We are committed to supporting our team through appropriate benefits and wellness initiatives while continuing to advocate for resources that meet the evolving needs of our beneficiaries.



4 Inflation and Operating Costs

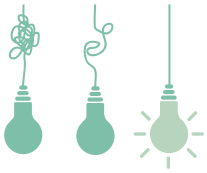
Persistent inflation continues to increase the cost of delivering our services - from utilities and insurance to food, fuel, and materials for programmes. Our challenge remains to balance rising costs with the demand for high-quality, trauma-informed, and accredited service delivery, without compromising the quality of support provided.



Challenges (Continued)

5 Increasing Demand and Intersecting Needs

Demand for our services remains consistently high, with the added complexity of trauma, safeguarding risks, housing insecurity, and multi-agency involvement. This has put sustained pressure on our staff and infrastructure. We must ensure we have the resources, training, and capacity to respond to these evolving needs without burnout or service dilution.



6 Strain on Statutory Services

Ongoing pressure on statutory services - including mental health, housing, adult and children's social care, and police - continues to impact the individuals we support. As those systems become stretched, more complex referrals are made to us, increasing the need for wraparound support. We are responding to this by strengthening our multi-agency partnerships and continuing to invest in staff training and supervision.



7 Housing Crisis and Lack of Move-On Options

A lack of affordable, safe, and stable housing continues to pose a significant challenge. This has resulted in longer stays within our accommodation services, increased waiting lists, and limited move-on options for survivors ready to transition. We continue to explore partnerships and innovation in housing provision, while advocating at local and regional levels for urgent housing reform.

8 Workforce Sustainability and Recruitment Challenges

Recruitment and retention remain sector-wide issues. As a growing organisation, we must remain competitive in a challenging employment landscape. Staff wellbeing, manageable caseloads, reflective practice, and access to ongoing professional development are central to our workforce strategy.



Challenges (Continued)

9 Political and Legal Uncertainty

The lead-up to the general election has introduced delays in commissioning and funding decisions, which affects our ability to forecast income and plan ahead. Shifts in political priorities and public sector cuts also increase the vulnerability of our funding and influence the policy landscape we operate within. We remain vigilant and adaptive in response to legislative or policy changes.



10 Cybersecurity and Data Protection

With the increasing digitisation of our systems, including case management, remote working tools, and internal communications, comes heightened risk of cyber threats. We continue to invest in secure systems, staff training, and robust data protection policies to safeguard sensitive information.

11 Competition for Charitable Giving

The economic pressures facing households and businesses alike have intensified competition for grants, donations, and corporate sponsorships. It is more important than ever to communicate our impact clearly, cultivate donor loyalty, and strengthen our presence within the communities we serve. We are focusing on diversifying income streams, strengthening our fundraising strategy, and investing in supporter engagement.



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Priorities for 2025/26

As we enter the final year of our current **three-year Strategic Business Plan (2023/26)**, our focus remains firmly on delivering meaningful, survivor-centred services while planning for the future of the organisation. Over the coming year, we will conduct structured **consultations with staff, service users, and key stakeholders** to co-develop our next strategic plan. These consultations will ensure our future direction reflects the needs of those we support, the communities we serve, and the changing landscape of domestic abuse provision.

Our priorities for 2025/26 reflect both ongoing commitments and new areas of growth. They centre on sustainability, inclusion, digital transformation, and workforce development:

1 Secure Long-Term Funding for Children and Young People's (CYP) Services

We will continue to prioritise the sustainability of our CYP provision, advocating for longer-term contracts and funding that reflect the rising demand and complex needs of children affected by domestic abuse.



2 Implement Our Digital Strategy

We will launch a new, accessible website and improve our digital presence through enhanced social media engagement and communications. Our goal is to increase public understanding, service visibility, and community engagement.



3 Expand Primary School Interventions

Building on our successful early intervention work, we aim to increase the number of participating schools and train additional facilitators to deliver consistent, trauma-informed support to children at risk of or affected by abuse.



4 Provide Dedicated Accommodation with Disabled Access

We will work with landlords and housing partners to secure accessible, inclusive accommodation and advocate for a greater understanding of the housing barriers faced by disabled survivors.



5 Embed the Friends & Family Model

We will expand the reach of our Friends & Family Toolkit and **Words Matter** campaign to equip communities to recognise abuse and respond effectively. Public engagement will be key to shifting attitudes and supporting those indirectly impacted by domestic abuse.



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Priorities for 2025/26 (Continued)

6 Expand Black and Minority Ethnic Strategic Partnerships

We will strengthen partnerships with minoritised communities through co-design, cultural competency training, and sustained engagement, ensuring that services are inclusive, accessible, and representative.



7 Achieve Investors in People Accreditation

Recognising the value of our workforce, we will pursue Investors in People accreditation as part of our commitment to staff development, wellbeing, and organisational excellence.



8 Develop Succession Planning for Staff and Board

We will implement a leadership and board development strategy to ensure future resilience, with a focus on internal progression and proactive trustee recruitment.



9 Improve Disability Support and Accessibility

We will continue to enhance our services for disabled survivors by producing an internal resource pack, delivering staff training, and strengthening referral pathways in partnership with specialist organisations.



10 Strengthen LGBTQ+ Partnerships

We are committed to improving outcomes for LGBTQ+ survivors by establishing formal partnerships, reviewing our policies and training, and embedding inclusive practices into all aspects of service delivery.



11 Achieve Disability Confident Employer Status

We will work towards achieving Level 2 ("Disability Confident Employer") status as part of our ongoing efforts to create an inclusive workplace that champions accessibility and equality



Partnerships, Supporters & Donors

The delivery of our services would not be possible without the incredible generosity, time, and commitment of the individuals, community groups, and organisations who stand alongside us. From fundraising champions to volunteers and donors, each person and partnership plays a vital role in helping us support those affected by domestic abuse.



This year, we have seen an encouraging increase in community-led fundraising efforts, with supporters organising their own events, challenges, and initiatives to raise vital funds on our behalf. These acts of kindness not only raise awareness but also demonstrate the strength of public solidarity for our cause. We are also grateful to our growing network of corporate supporters, whose in-kind contributions, sponsorship, and employee fundraising efforts have further strengthened our impact.

We are especially grateful for the generosity of our legal partners. Through our partnership with local legal firms, we were fortunate to benefit from donated services totalling £6,600. These pro bono contributions provided critical legal advice and representation to individuals and families experiencing domestic abuse. Access to this support has been life-changing for many of our service users - helping them navigate complex legal processes around housing, immigration, child contact, and protective orders with confidence and dignity.



This collaboration not only removes financial barriers to justice but also enhances our holistic approach to empowering survivors and promoting long-term safety and stability.

To everyone who has supported us, whether by donating, fundraising, offering professional services, or raising awareness, we extend our heartfelt thanks. Your continued support enables us to reach more people, respond to increasing demand, and create lasting change in the lives of those we serve.



This year, we had the fantastic opportunity to collaborate with Sarah founder of the Hive Mind company. She generously dedicated over 10 hours of in-person support, alongside ongoing guidance through numerous messages and updates. Her expertise was invaluable in enhancing our social media presence and marketing efforts, helping us raise the profile of TDAS and connect with a wider audience.

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Supporters & Funders

- Big Give
- Booking.com
- Cargills
- Dangerous to Know
- Enterprise Mobility
- Exchange Masonic Lodge
- Flair Foundation
- Fusion 21 Ltd
- Greater Manchester Police
- Helen Calvert
- High Sheriff Police Force
- IPL Plastics
- Trafford Mayor Dolores O'Sullivan
- Socialites Choir
- Stantec
- The Hut Group
- Timperley PCC
- Victoria baths
- Womanchester
- Womans Equality Party
- Charles Haywood Foundation
- Coutts Foundation
- Garfield Weston
- Greater Manchester Combined Authority (GMCA)
- Henry Smith Foundation
- Home Office: Children Affected by Domestic Abuse (CADA)
- IRISi
- National Lottery Community Fund
- Respect
- Salford City Council
- Trafford Council

Also all of the incredible partners, groups and Individuals who have also supported our charity over the past year.



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Fundraising and Income Generation

This year, we saw a positive shift in our fundraising landscape, with an increase in supporter-led fundraising events and growing interest from local businesses looking to support our mission. These developments have strengthened both our income generation and community engagement.

Since appointing a Fundraising Manager in February 2024, our efforts have focused on building the foundations for long-term sustainability through expanded community fundraising and corporate relationship development. We now have clearer internal processes for assessing partnership opportunities, ensuring that any corporate support aligns with our values, ethics, and safeguarding responsibilities.

A number of individuals and community groups generously undertook fundraising challenges and events on our behalf throughout the year. These supporter-led activities, ranging from charity runs and sponsored walks to community-based initiatives; have raised both funds and vital awareness of domestic abuse. We are incredibly grateful for the commitment and creativity of those who have chosen to champion our work in this way.

All fundraising activity is coordinated in-house by our team. We do not employ third-party professional fundraisers, nor do we outsource our fundraising operations. We remain fully committed to ethical fundraising practices and comply with the Fundraising Regulator's Code of Fundraising Practice.

We are pleased to confirm:

- No incidents of non-compliance with the Fundraising Code during the reporting period.
- No complaints were received via the Charity Commission or directly through our feedback channels.
- We only contact supporters who have explicitly opted in to receive fundraising communications.
- Our Privacy Policy remains up to date and accessible on our website, clearly outlining how individuals can opt out or raise concerns.

All public communications are respectful, GDPR-compliant, and contain clear opt-out mechanisms. Fundraising activities are promoted via our website, newsletters, and social media platforms, using secure and regulated platforms for donations.

As we move forward, we will continue to build on this year's momentum by strengthening community relationships, deepening our corporate engagement, and creating accessible opportunities for individuals and businesses to support our work. Our priority remains to grow in a way that is sustainable, transparent, and aligned with our mission.

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Structure, Governance and Management

Governing document
The governing document of the charitable company is its Memorandum and Articles of association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

Company Status
The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2025 was 7.

Trustee selection methods
The board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board.

Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become a probationary Trustee.

Induction and Training of Trustees
All probationary Trustees are invited to attend Board meetings and attend at least two meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.

Remuneration Policy for Key Management Personnel
The remuneration of key management personnel at Trafford Domestic Abuse Services (TDAS) is determined through a transparent and equitable process that ensures pay levels are appropriate, sustainable, and reflective of each individual's skills, experience, and responsibilities.
The Finance Subcommittee meets annually to review the overall salary structure across all staff, including the pay and remuneration of the Chief Executive and Senior Leadership Team. This comprehensive review considers sector benchmarks, internal equity, and financial sustainability. Following the review, the subcommittee makes recommendations to the Board of Trustees, who hold final approval responsibility.
In setting remuneration, TDAS takes into account the following factors:

- Sector benchmarks — Salary levels are compared with equivalent roles in similar-sized domestic abuse and voluntary sector organisations, using available salary surveys and benchmarking data.
- Internal equity — Pay differentials across the organisation are reviewed to ensure fairness, consistency, and alignment with TDAS values.
- Affordability and sustainability — Pay decisions are made within the context of TDAS's financial position, funding environment, and long-term sustainability.
- Performance and contribution — Individual performance, alongside progress towards organisational objectives, is considered in the annual review process.

TDAS is proud to be a Living Wage Employer, ensuring that all staff are paid at least the real Living Wage as defined by the Living Wage Foundation. This commitment reflects our belief that fair pay is essential to attracting, retaining, and supporting a motivated and skilled workforce.
TDAS aims to ensure remuneration is sufficient to attract and retain talented leaders and staff while maintaining public trust in the responsible and transparent use of charitable resources.

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Organisational Structure

Our Board of Trustees holds ultimate accountability for the organisation and delegates day-to-day strategic operations to the CEO. The Director of Operations leads on Safeguarding, Human Resources, Policy, Marketing, I.T., and GDPR compliance, and line-manages our Service Managers, who in turn oversee contract delivery, service standards, outcomes, and the supervision and wellbeing of frontline staff.

The Board plays a critical role in providing oversight and governance, monitoring performance against funder-agreed targets, risk management, compliance, safeguarding, and health and safety. Trustees are also responsible for shaping the strategic direction of the organisation. The CEO, as Company Secretary, attends Board meetings and brings forward proposals informed by staff engagement, service user feedback, and insight from operational delivery.

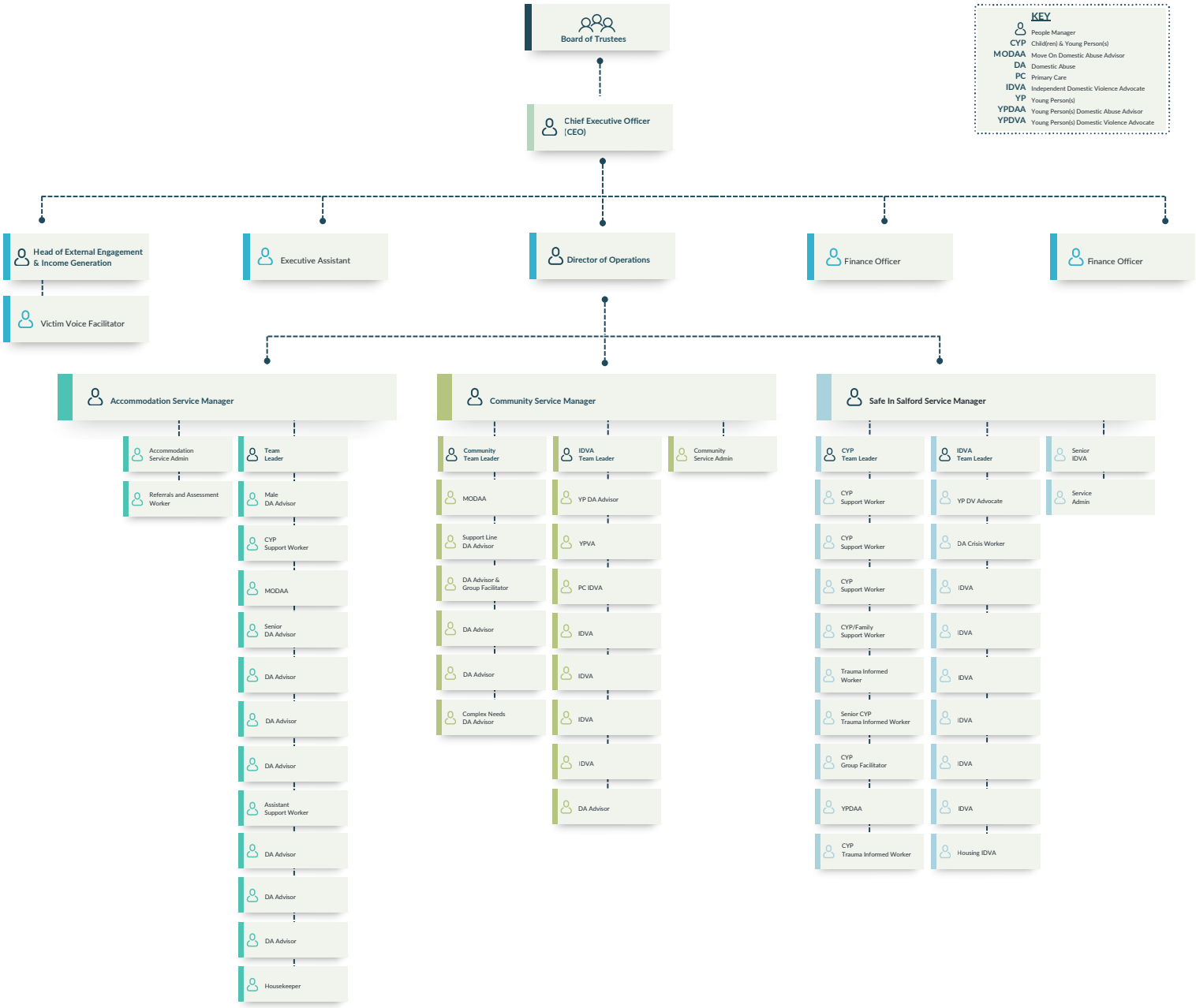
Trustees are members of the charity and possess voting rights only. They hold no financial or beneficial interest in the organisation and give their time voluntarily. Any expenses claimed are detailed in note 11 of the accounts.

In recognition of the organisation's growth and increasing complexity, two important appointments were made to strengthen our infrastructure. In October 2024, we welcomed an Executive Assistant to provide dedicated support to the Board and Executive leadership team, ensuring smoother coordination of operations, governance, and strategic initiatives. In addition, a Finance Consultant was appointed to provide two days of support per month to the Finance Team, focusing on reviewing financial systems, improving day-to-day processes, and supporting longer-term planning.

In light of significant pressures caused by rising National Insurance contributions, the Board made the difficult decision in 2024 to move away from the NJC pay scale in order to secure the financial sustainability of the organisation. While this was a necessary step, we remain committed to realigning with NJC pay structures when it becomes feasible for us to do so. To support staff during this period of change, a 2% pay award was given to all employees, alongside a one-off cost of living payment.

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Organisational Structure (Continued)



Safe in Salford Domestic Abuse Service
tdas Break free from domestic abuse
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Related Parties and Relationships with Other Organisations

TDAS continues to align its work with local, regional, and national strategies to tackle domestic abuse and support survivors. We are proud to be a key stakeholder in strategic partnerships across Trafford, Salford, and Greater Manchester, actively contributing to the development and delivery of coordinated responses to abuse.



We are affiliated with the Women's Aid Federation of England (WAFE), through which we uphold nationally recognised quality standards and contribute to the collective voice shaping policy and practice in the domestic abuse sector.



At a local level, we are long-standing members of Trafford's multi-agency domestic abuse forums, where we help shape and inform the borough's strategic approach to tackling abuse. We continue to sit on the Multi-Agency Risk Assessment Conference (MARAC), providing specialist input and advocacy to ensure high-risk victims receive coordinated and timely interventions. Our leadership team contributes to the Trafford Strategic Safeguarding Partnership Board, where we represent the voluntary sector and help ensure safeguarding processes reflect the realities of survivors' experiences.



In Salford, we maintain strong ties through active participation in local forums and partnership groups, including regular attendance at Salford's domestic abuse network meetings. We work closely with statutory and voluntary partners across Salford to contribute to shared objectives, deliver joint projects, and represent the voice of survivors in strategic decision-making.



Across Greater Manchester, TDAS engages in multi-borough initiatives, knowledge sharing, and collaborative funding opportunities. Our partnerships with other voluntary organisations remain integral to our approach, and over the past year we have delivered several successful joint projects in response to identified local need. These collaborative efforts have allowed us to extend our reach, innovate service delivery, and ensure that support is culturally competent, trauma-informed, and survivor-led.



Our commitment to working in partnership is essential to our values and ensures that we remain connected, responsive, and influential in the systems that affect the lives of those we support.



We have no transactions with related parties other than donations from Trustees disclosed in note 11 to the accounts.'

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Financial Overview

Financial review

This period has again been successful for the charity with an income of £3,094,468 (2024:£3,054,677) and expenditure of £2,814,654 (2024: £2,657,657) During the financial year ending March 31, 2025, Trafford Domestic Abuse Services(TDAS) experienced continued growth, with an increase in both income and expenditure driven by heightened demand for our services, inflationary pressures, and the on going cost-of-living crisis. Despite these challenges, we have successfully managed our financial position and maintained stability across both restricted and unrestricted funds.

Total income for the year was £3,094,468, reflecting an increase compared to £3,054,677 in the previous year (2024). The majority of this income came from charitable activities, which amounted to £3,044,672 up from £3,013,519 in 2024. The increase was primarily due to expanded funding from statutory bodies and partnerships for both accommodation and community-based services. Income from donations and legacies increased to £43,136 from £26,258 in the previous year indicating the success of the appointment of our Fundraising Manager and the positive impact of a more strategic approach to income generation and donor engagement.

Expenditure

Total expenditure for the year amounted to £2,814,654, an increase from £2,657,657 in 2024. This reflects both the rising demand for services and the higher costs associated with staff recruitment and retention, service delivery, and inflationary pressures, particularly within accommodation services. Notably, staff costs increased to £2,116,501 from £1,916,564 in the previous year, reflecting the essential growth of our team to meet service needs and the impact of pay adjustments tied to the cost-of-living crisis.

Accommodation services continue to represent a significant portion of our expenditure;£938,734, with £469,952 allocated towards staffing related costs and a further £468,782 towards safe house operations and management. Rising utility costs and property-related expenses have had a substantial impact on overall operational costs.

Net Movement and Reserves Policy

At Trafford Domestic Abuse Services (TDAS), we are committed to maintaining a reserves level that ensures the financial stability and continuity of our services. Given the size and scale of our operations, we aim to hold free reserves equivalent to between 4 and 6 months of our running costs, that being between £938,218–£1,407,327. This level of reserves allows us to manage financial risks, respond to unexpected costs, and ensure we can continue delivering essential services even in periods of funding uncertainty.

Our reserves include funds set aside for redundancy and potential closing down costs, alongside designated funds for specific purposes such as staff and project contingency. By maintaining this reserve range, TDAS remains resilient and well-positioned to meet both current and future challenges. We regularly review our reserves to ensure they align with the evolving needs and risks of the organisation.

The net movement in funds for the year was £279,814, with total funds carried forward amounting to £1,955,514, an improvement from £1,657,700 in 2024. This growth in reserves reflects careful financial management, positioning TDAS well to handle future challenges, including the potential decommissioning of services, despite an increasingly challenging external environment.

At the end of the reporting period, the charity held total funds of £1,955,514, comprising unrestricted, designated, and restricted funds. Of this total, £82,000 is held as designated funds for specific purposes, including staff and project contingency, accommodation for victims with no recourse to public funds, and a newly established welfare fund for survivors as agreed by the Board. In addition, £240,898 is held as restricted funds, which are subject to specific conditions imposed by funders and are therefore not available for the general purposes of the charity.

Financial Overview cont

Current unrestricted funds balance

As of 31st March 2025, Trafford Domestic Abuse Services (TDAS) carried forward an unrestricted funds balance of £1,714,616 (2024: £1,409,771; 2023: £974,469). After accounting for designated funds, free (undesignated) reserves stand at £1,632,616.

The estimated cost of six months' running expenditure is £1,407,327, excluding closing down costs and redundancy liabilities. While our unrestricted funds have increased this year, our expenditure has also grown in line with the continued expansion of our services and activities. We remain in a stable financial position, holding reserves that cover six months of operating costs, with an additional buffer to meet potential closure and redundancy obligations.

With several key contracts due to end in early 2025, TDAS has taken proactive steps to strengthen its financial resilience and safeguard the organisation, ensuring that essential services can continue while future funding opportunities are explored.

Risk Management

TDAS continues to face several key financial risks, including funding uncertainty, rising operational costs, and the potential loss or reduction of key contracts from March 2025. Many of our funding agreements remain subject to renewal or external decision-making, creating a risk of decreased income from government contracts and grants. In addition, the recent increases to National Insurance contributions and other taxation measures have added further financial strain, alongside ongoing inflationary pressures on staffing, utilities, and service delivery expenses. These factors combined present a significant challenge to maintaining current levels of service provision.

To mitigate these risks, TDAS is actively pursuing a strategy of income diversification, with an increased focus on fundraising campaigns, corporate partnerships, and community giving opportunities. We continue to work with commissioners and funders to secure longer-term agreements that provide greater financial stability. We are also building stronger collaborations with voluntary, community, and statutory partners to share resources and reduce duplication, ensuring the best use of our funding.

The wider economic and social environment continues to have a significant impact on both our finances and service demand. The cost-of-living crisis has intensified, leaving many families in greater need of support while also increasing pressure on our budgets. Rising wages, energy bills, and essential supplies have further impacted operational costs. At the same time, demand for our services remains high, particularly across children and family support and group programmes, placing additional strain on our resources.

In response, we have implemented a range of measures to maintain financial resilience. These include re-tendering and reviewing supplier contracts, adopting cost-efficient operational practices, and strengthening financial oversight to ensure effective monitoring of expenditure. We have also made considered wage adjustments to support our staff amidst rising living costs, recognising that a resilient and supported workforce is key to delivering high-quality services.

Despite these challenges, TDAS's proactive financial management and commitment to sustainability have enabled us to remain responsive to changing circumstances. By continuing to adapt, diversify income, and strengthen partnerships, we are well positioned to navigate the uncertainties of 2024–2025 while maintaining the safety, support, and advocacy that survivors of abuse rely upon.

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Financial Overview cont

Cash Flow Management

Maintaining a healthy cash flow is essential for ensuring the operational continuity of TDAS. We closely monitor cash inflows and outflows to anticipate and manage any short-term financial gaps. This includes regularly reviewing our budget and financial projections to ensure we have enough liquidity to cover core expenses, such as staff salaries and service delivery costs. By keeping a reserve of unrestricted funds equivalent to 4-6 months of running costs, we can address any unexpected delays in funding or unforeseen expenses, ensuring our ability to continue delivering vital services to those in need .

Future Income Strategy

TDAS remains committed to diversifying its income streams to ensure long-term sustainability and reduce reliance on a small number of key funders. With a dedicated Fundraising Manager in post for over 12 months, we have embedded fundraising more firmly across the organisation and are seeing stronger community and corporate engagement. This role has been central to expanding supporter-led activities, coordinating local fundraising events, and launching a dedicated events page to create more accessible ways for individuals and groups to get involved.

Looking ahead, our focus is on building financial resilience by strengthening unrestricted income alongside securing longer-term statutory funding. We will continue to pursue larger, sustainable government contracts, working in partnership with other specialist organisations where this broadens service delivery and helps spread financial risk. At the same time, we are investing in corporate partnerships and community fundraising initiatives to ensure our income base remains broad and adaptable.

A key element of our strategy is maximising opportunities through initiatives such as the Co-op Local Community Fund, which not only provide vital income but also deepen engagement with local people and businesses. By combining these initiatives with our programme of community events, we are creating opportunities that both strengthen finances and increase awareness of domestic abuse and the support survivors need.

Our priority during this period remains stability and sustainability. While we continue to innovate and grow our income generation, our foremost responsibility is to safeguard the delivery of our existing accommodation and community services. With rising demand and increasing costs, maintaining the quality and continuity of these vital services is essential. By combining careful financial management with a clear income strategy, we are working to ensure that survivors of abuse can continue to rely on TDAS now and into the future

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Statement of Responsibilities of trustees

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity. This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006. The trustees' annual report has been approved by the trustees on 11 / 12 / 2025 and signed on their behalf by Zvikomborero Magara (Chair)



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Independent auditor's report to the members of Trafford Domestic Abuse Services

Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

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Independent auditor's report to the members of Trafford Domestic Abuse Services

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 45, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

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Independent auditor's report to the members of Trafford Domestic Abuse Services

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so. Auditor's responsibilities for the audit of the financial statements Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud
Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing policy and procedure documents
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

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Independent auditor's report to the members of Trafford Domestic Abuse Services

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Patrick Morrello (Senior Statutory Auditor)

P Morrello 12 / 12 / 2025

For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

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Trafford Domestic Abuse Services

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2025

	Note	Unrestricted funds £	Restricted funds £	Total funds 2025 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2024 £*
Income from:							
Donations and legacies	3	49,736	-	49,736	*41,158*	-	*41,158*
Charitable activities	4	1,878,677	1,165,995	3,044,672	*1,766,085*	*1,247,434*	*3,013,519*
Investment income	5	60	-	60	-	-	-
Total income		1,928,473	1,165,995	3,094,468	*1,807,243*	*1,247,434*	*3,054,677*
Expenditure on:							
Raising funds	6	64,039	-	64,039	*22,588*	-	*22,588*
Charitable activities	7	1,584,686	1,165,929	2,750,615	*1,351,576*	*1,283,493*	*2,635,069*
Total expenditure		1,648,725	1,165,929	2,814,654	*1,374,164*	*1,283,493*	*2,657,657*
Net income/(expenditure) for the year	9	279,748	66	279,814	433,079	*(36,059)*	*397,020*
Transfer between funds		25,097	(25,097)	-	*2,223*	*(2,223)*	-
Net movement in funds for the year		304,845	(25,031)	279,814	*435,302*	*(38,282)*	*397,020*
Reconciliation of funds							
Total funds brought forward		1,409,771	265,929	1,675,700	*974,469*	*304,211*	*1,278,680*
Total funds carried forward		1,714,616	240,898	1,955,514	*1,409,771*	*265,929*	*1,675,700*

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

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Trafford Domestic Abuse Services
Company number 2915937

Balance sheet as at 31 March 2025

	Note	2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	14		8,626		*9,460*
Current assets					
Debtors	15	518,373		*359,368*	
Cash at bank and in hand	16	1,773,891		*1,425,098*	
Total current assets		2,292,264		*1,784,466*	
Liabilities					
Creditors: amounts falling due in less than one year	17	(345,376)		*(118,226)*	
Net current assets			1,946,888		*1,666,240*
Total assets less current liabilities			1,955,514		*1,675,700*
Net assets			1,955,514		*1,675,700*
The funds of the charity:					
Restricted income funds	18		240,898		*265,929*
Unrestricted income funds	19		1,714,616		*1,409,771*
Total charity funds			1,955,514		*1,675,700*

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 52 to 71 form part of these accounts.

Approved by the trustees on 11 / 12 / 2025 and signed on their behalf by:

Zvikomborero Magara (Trustee)

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Trafford Domestic Abuse Services

Statement of Cash Flows
for the year ending 31 March 2025

	Note	2025 £	*2024 £*
Cash provided by/(used in) operating activities	22	351,215	*331,689*
Cash flows from investing activities:			
Dividends, interest, and rents from investments		60	-
Purchase of tangible fixed assets		(2,482)	*(7,305)*
Cash provided by/(used in) investing activities		(2,422)	*(7,305)*
Increase/(decrease) in cash and cash equivalents in the year		348,793	*324,384*
Cash and cash equivalents at the beginning of the year		1,425,098	*1,100,714*
Cash and cash equivalents at the end of the year		1,773,891	*1,425,098*

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.
The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 8.

j Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

k Tangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

l Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

m Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

n Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p Pensions

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 10. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Donations	43,136	-	43,136	*26,258*	-	*26,258*
Donated services	6,600	-	6,600	*14,900*	-	*14,900*
Total	49,736	-	49,736	*41,158*	-	*41,158*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Community Services						
Trafford MBC:						
Community Domestic Abuse Service	242,900	-	242,900	*233,487*	-	*233,487*
Medium Risk IDVA	-	41,099	41,099	-	*41,099*	*41,099*
Training Professionals	-	18,878	18,878	-	*10,000*	*10,000*
Community programmes	60,000	-	60,000	*60,250*	-	*60,250*
Coutts Foundation	45,000	-	45,000	*45,000*	-	*45,000*
Safer Ageing	15,500	-	15,500	*18,500*	-	*18,500*
Make a Change (RESPECT)	-	38,128	38,128	-	*42,103*	*42,103*
Reach Project (Henry Smith)	-	34,600	34,600	-	*59,600*	*59,600*
Salford Services - Adults	273,617	-	273,617	*273,617*	-	*273,617*
Salford High Risk Harm funding	30,300	-	30,300	-	*12,206*	*12,206*
Salford Crisis Worker	36,000	-	36,000	*37,500*	-	*37,500*
Salford IDVA	-	111,296	111,296	-	*79,497*	*79,497*
Salford Housing IDVA	-	42,096	42,096	-	-	-
ADViSE	42,420	-	42,420	-	*49,046*	*49,046*
National Lottery Community Fund	-	66,819	66,819	-	*65,620*	*65,620*
Henry Smith Covid Recovery	-	40,000	40,000	-	*39,800*	*39,800*
TLC Drive (GMCA)	3,030	-	3,030	*18,242*	-	*18,242*
Primary Care IDVA	41,644	-	41,644			
Other grants under £5,000	2,650	-	2,650			-
	793,061	392,916	1,185,977	*686,596*	*398,971*	*1,085,567*

Break free from domestic abuse
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Trafford Domestic Abuse Services
Notes to the accounts for the year ended 31 March 2025 (continued)

Income from charitable activities (continued)

	Unrestricted £	Restricted £	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Children and Young People						
Trafford MBC						
Supporting Young People	20,000	-	20,000	*20,100*	-	*20,100*
Standing Together	-	-	-	-	*19,957*	*19,957*
Early Help	26,000	-	26,000	*26,000*	-	*26,000*
Salford Young People Domestic Abuse Service	160,016	-	160,016	*160,016*	-	*160,016*
Trafford Housing Trust - CYP Service	-	-	-	-	*27,198*	*27,198*
MOJ CYP Salford		29,303	29,303	-	*29,303*	*29,303*
MOJ CYP Trafford		30,432	30,432	-	*30,432*	*30,432*
Salford City Council - CADA		345,802	345,802	-	*356,856*	*356,856*
Charles Haywood Foundation		20,000	20,000	-	*20,000*	*20,000*
Cash for Kids		350	350	-	-	-
	206,016	425,887	631,903	*206,116*	*483,746*	*689,862*
Accommodation services						
Safe house rentals	401,034	-	401,034	*360,135*	-	360,135
Hostels	352,297	-	352,297	*329,009*	-	329,009
Trafford MBC:		-				
Accommodation funding	-	342,990	342,990	-	*339,090*	339,090
Play Therapy	-	1,352	1,352	-	*1,352*	1,352
Victims' Voice Facilitator	35,139	-	35,139	*35,139*	-	35,139
Male Refuge	67,256	-	67,256	*95,063*	-	95,063
Other grants	-	2,850	2,850	-	*24,275*	24,275
	855,726	347,192	1,202,918	*819,346*	*364,717*	*1,184,063*
Other income						
Student placements	1,224	-	1,224	*7,635*	-	*7,635*
Government grant	-	-	-	*17,729*	-	*17,729*
Other	22,650	-	22,650	*28,663*	-	*28,663*
Total income from charitable activities	1,878,677	1,165,995	3,044,672	*1,766,085*	*1,247,434*	*3,013,519*

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

5 Investment income

	Unrestricted £	Restricted £	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Income from bank deposits	60	-	60	-	-	-
	60	-	60	-	-	-

6 Cost of raising funds

	Unrestricted £	Restricted £	2025 £	*Unrestricted £*	*Restricted £*	*2024 £*
Staff costs	55,684	-	55,684	*19,731*	-	19,731
Support costs (see note 8)	7,746	-	7,746	*2,718*	-	2,718
Governance costs (see note 8)	609	-	609	*139*	-	139
	64,039	-	64,039	*22,588*	-	*22,588*

7 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2025 £	*Accommodation Services £*	*Community Services £*	*Children and Young People £*	*Total 2024 £*
Staff costs	446,998	952,443	487,730	1,887,171	*386,473*	*891,687*	*460,622*	*1,738,782*
Accommodation costs	401,710	-	-	401,710	*381,596*	-	-	*381,596*
Staff support	16,077	37,095	21,009	74,181	*19,340*	*37,661*	*23,569*	*80,570*
Office and Project costs	6,877	21,107	76,399	104,383	*9,715*	*32,030*	*140,570*	*182,315*
Support costs (note 8)	62,183	132,498	67,850	262,531	*53,246*	*122,851*	*63,462*	*239,559*
Governance (note 8)	4,889	10,416	5,334	20,639	*2,722*	*6,281*	*3,244*	*12,247*
	938,734	1,153,559	658,322	2,750,615	*853,092*	*1,090,510*	*691,467*	*2,635,069*
Restricted expenditure				1,165,929				*1,283,493*
Unrestricted expenditure				1,584,686				*1,351,576*
				2,750,615				*2,635,069*

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

8 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	*Total 2025 £*	*Support £*	*Governance £*	*Total 2024 £*
Staff costs	Staff costs	173,645	-	173,645	*158,052*	*-*	*158,052*
Office costs and staff support	Staff costs	96,633	21,247	117,880	*84,225*	*12,386*	*96,611*
		270,278	21,247	291,525	*242,277*	*12,386*	*254,663*
Allocated as follows:							
Cost of raising funds		7,746	609	8,355	*2,718*	*139*	*2,857*
Accommodation Services		62,183	4,889	67,072	*53,246*	*2,722*	*55,968*
Community Services		132,498	10,416	142,914	*122,851*	*6,281*	*129,132*
Children and Young People		67,850	5,334	73,184	*63,462*	*3,244*	*66,706*
		270,277	21,248	291,525	*242,277*	*12,386*	*254,663*

Break free from domestic abuse

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

9 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2025 £	*2024 £*
Operating lease rentals:		
Property	226,600	*207,802*
Audit fees	8,400	*8,400*
Accountancy fees charged by auditor	2,640	*2,436*

10 Staff costs

Staff costs during the year were as follows:

	2025 £	*2024 £*
Wages and salaries	1,863,177	*1,696,685*
Social security costs	171,232	*147,775*
Pension costs	82,092	*72,104*
	2,116,501	*1,916,564*
Allocated as follows:		
Cost of raising funds	55,684	*19,731*
Charitable activities	1,887,171	*1,738,781*
Support costs	173,645	*158,052*
Governance costs	-	-
	2,116,500	*1,916,564*

One employee has employee benefits in excess of £60,000 (2024: One).

The average number of staff employed during the period was 72 (2024:70)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Director of Operations. The total employee benefits of the key management personnel of the charity were £130,405 (2024: £124,107).

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

11 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2024: Nil).

Aggregate donations from related parties were £1,360 (2024: £360).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2024: nil).

12 Government grants

The government grants recognised in the accounts were as follows:

	2025 £	*2024* *£*
Trafford MBC	407,169	435,773
Salford City Council	457,098	448,559
	864,267	*884,332*

There were no unfulfilled conditions and contingencies attaching to the grants.

13 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

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Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

14 Fixed assets: tangible assets

Cost	Security £	Equipment £	Computers £	Total £
At 1 April 2024	10,383	6,664	15,483	32,530
Additions	2,482	-	-	2,482
At 31 March 2025	12,865	6,664	15,483	35,012
Depreciation				
At 1 April 2024	8,924	3,171	10,975	23,070
Charge for the year	781	1,047	1,488	3,316
At 31 March 2025	9,705	4,218	12,463	26,386
Net book value				
At 31 March 2025	3,160	2,446	3,020	8,626
At 31 March 2024	*1,459*	*3,493*	*4,508*	*9,460*

15 Debtors

	2025 £	*2024 £*
Rents receivable	77,036	*38,678*
Prepayments and accrued income	438,565	*310,714*
Other debtors	2,772	*9,976*
	518,373	*359,368*

16 Cash at bank and in hand

	2025 £	*2024 £*
Cash at bank and in hand	1,773,891	*1,425,098*
	1,773,891	*1,425,098*

Break free from domestic abuse

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

17 Creditors: amounts falling due within one year

	2025 £	*2024 £*
Other creditors and accruals	11,040	*29,674*
Rental income prepaid or overpaid	286,708	*45,192*
Taxation and social security costs	47,628	*43,360*
	345,376	*118,226*

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

18 Analysis of movements in restricted funds

Current period

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2025 £
Accommodation						
Trafford MBC:						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	69,047	342,990	(325,225)	-	86,812
Play Therapy	Dedicated play therapy for children within our safe accommodation	5,209	1,352	(7,051)	490	-
Other grants		20,488	2,850	(19,744)	-	3,594
		94,744	347,192	(352,020)	490	90,406

Break free from domestic abuse
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Trafford Domestic Abuse Services
Notes to the accounts for the year ended 31 March 2025 (continued)

18 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2025 £
Community Services						
Trafford MBC:						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,318)	219	-
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	2,235	18,878	(19,000)	-	2,113
ADViSE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	6,639	-	-	(6,639)	-
National Lottery Community Fund	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	19,073	66,819	(49,140)		36,752
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	9,447	38,128	(47,575)	-	-
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	39,609	34,600	(47,937)	-	26,272
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	3,337	40,000	(34,033)	-	9,304
Salford High Risk Harm funding	Working closely with Talk, Listen, Change (TLC) and the police as part of the MATAC model	12,206	-	-	(12,206)	-
Salford IDVA	Additional funding towards our Salford IDVA service to increase capacity due to the demand for High Risk Victim Support	-	111,296	(75,883)	-	35,413
Salford Housing IDVA	Specialist domestic abuse support, working closely with local authorities, housing associations, and homelessness services. They identify and support survivors experiencing or at risk of abuse, ensuring that housing-related barriers to safety and recovery are addressed. The role focuses on preventing homelessness, improving tenancy sustainment, and advocating for safe accommodation options.	-	42,096	(27,762)		14,334
Other grants under £5,000		7,186			(7,186)	-
		99,732	392,916	(342,648)	(25,812)	124,188

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

18 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2025 £
Children and Young People						
Trafford MBC Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	38,791		(38,783)	-	8
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	7,490		(7,490)	-	-
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	-			-	-
MOJ CYP Salford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	29,303	(29,480)	177	-
MOJ CYP Trafford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	30,432	(30,480)	48	-
CADA	Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.	3,657	345,802	(349,299)	-	160
Charles Haywood Foundation	Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.	21,515	20,000	(15,579)	-	25,936
Other small grants		-	350	(150)	-	200
		71,453	425,887	(471,261)	225	26,304
Total		265,929	1,165,995	(1,165,929)	(25,097)	240,898

Transfers in the year from restricted funds to unrestricted funds represent contracts and small grants incorrectly classified as restricted funds in the prior year.

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

18 Analysis of movements in restricted funds (continued)

Comparative period Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Accommodation Trafford MBC:						
Accommodation funding	*Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision*	*68,923*	*339,090*	*(338,966)*	*-*	*69,047*
Play Therapy	*Dedicated play therapy for children within our safe accommodation*	*5,699*	*1,352*	*(1,842)*	*-*	*5,209*
Other grants		*-*	*24,275*	*(3,787)*	*-*	*20,488*
		74,622	*364,717*	*(344,595)*	*-*	*94,744*

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

18 Analysis of movements in restricted funds (continued)

Comparative period

Name of restricted fund	*Description, nature and purposes of the fund*	*Balance at 1 April 2023*	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2024*
Community Services Trafford MBC:						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,099)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	*2,223*	-	-	*(2,223)*	-
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	11,875	10,000	(19,640)	-	*2,235*
ADViSE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	5,696	49,046	(48,103)	-	6,639
National Lottery Community Fund	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	*13,807*	*65,620*	*(60,354)*	-	*19,073*
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	*22,483*	*42,103*	*(55,139)*	-	*9,447*
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	*24,879*	*59,600*	*(44,870)*	-	*39,609*
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	*1,740*	*39,800*	*(38,203)*	-	*3,337*
MOJ Uplift Funding	Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening	*8,493*		*(8,493)*	-	-
Garfield Weston	Funding to support the delivery of TDAS whole Children and Young Peoples provision	*40,000*	-	*(40,000)*	-	-
Salford High Risk Harm funding	Working closely with Talk, Listen, Change (TLC) and the police as part of the MATAC model	-	*12,206*	-	-	*12,206*
Salford IDVAs	Additional funding towards our Salford IDVA service to increase capacity due to the deman for High Risk Victim Support	-	*79,497*	*(79,497)*	-	-
Other grants under £5,000		*7,186*			-	*7,186*
Total		*138,382*	*398,971*	*(435,398)*	*(2,223)*	*99,732*

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

18 Analysis of movements in restricted funds (continued)

Comparative period (continued)

Name of restricted fund	*Description, nature and purposes of the fund*	*Balance at 1 April 2023*	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2024*
Children and Young People		*£*	*£*	*£*	*£*	*£*
Trafford MBC Standing Together	*Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships*	*34,720*	*19,957*	(15,886)	-	38,791
THT CYP Service	*Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.*	*6,981*	*27,198*	*(26,689)*	-	*7,490*
Masonic Charitable Foundation	*Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.*	*7,215*	-	*(7,215)*	-	-
MOJ CYP Salford	*Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships*	-	*29,303*	*(29,303)*	-	-
MOJ CYP Trafford	*Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships*	-	*30,432*	*(30,432)*	-	-
CADA	*Partnership project with Stockport without abuse and Talk Listen Change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.*	*19,441*	*356,856*	*(372,640)*	-	*3,657*
Charles Haywood Foundation	*Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.*	*20,000*	*20,000*	*(18,485)*	-	*21,515*
Other small grants		*2,850*	-	*(2,850)*	-	-
		91,207	*483,746*	*(503,500)*	-	*71,453*
		304,211	*1,247,434*	*(1,283,493)*	*(2,223)*	*265,929*

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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

19 Analysis of movement in unrestricted funds

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	As at 31 March 2025 £
General fund	1,327,771	1,928,473	(1,648,725)	25,097	1,632,616
Staff contingency	20,000	-	-	-	20,000
No recourse	42,000	-	-	-	42,000
Client services	20,000	-	-	-	20,000
General fund	1,409,771	1,928,473	(1,648,725)	25,097	1,714,616

Comparative period

	Balance at 1 April 2023 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2024 £*
General fund	*898,469*	*1,807,243*	*(1,374,164)*	*(3,777)*	*1,327,771*
Staff training	*10,000*	-	-	*(10,000)*	-
Staff contingency	*10,000*	-	-	*10,000*	*20,000*
Utilities	*20,000*	-	-	*(20,000)*	-
No recourse	*36,000*	-	-	*6,000*	*42,000*
Client services	-	-	-	*20,000*	*20,000*
General fund	994,469	1,807,243	(1,374,164)	2,223	1,409,771

Name of	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and
No recourse	Funding for two spaces per annum in safe accommodation for women who have no recourse to public funds.
Client services	To support clients with items such as emergency food vouchers and travel

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

20 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2025 £
Tangible fixed assets	8,626	-	-	8,626
Net current assets	1,623,990	82,000	240,898	1,946,888
Net assets	1,632,616	82,000	240,898	1,955,514

Comparative period

	General fund £	*Designated funds £*	*Restricted funds £*	*Total 2024 £*
Tangible fixed assets	*9,460*	*-*	*-*	*9,460*
Net current assets	*1,318,311*	*82,000*	*265,929*	*1,666,240*
Net assets	*1,327,771*	*82,000*	*265,929*	*1,675,700*

21 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:

	Property	
	2025 £	*2024 £*
Less than one year	102,639	*119,567*
One to five years	122,020	*125,470*
	224,659	*245,037*

Break free from domestic abuse
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Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2025 (continued)

22 Reconciliation of net movement in funds to net cash flow from operating activities

	2025 £	*2024 £*
Net income/(expenditure) for the year	279,814	*397,020*
Adjustments for:		
Dividends, interest and rents from investments	(60)	-
Depreciation charge	3,316	*1,077*
Decrease/(increase) in debtors	(159,005)	*(38,498)*
Increase/(decrease) in creditors	227,150	*(27,910)*
Net cash provided by/(used in) operating activities	351,215	*331,689*

Break free from domestic abuse
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TRAFFORD DOMESTIC ABUSE SERVICES

England & Wales - Charity number 1120983

Accounts

tdas

Break free from domestic abuse

ANNUAL REPORT 2023/24

TRAFFORD DOMESTIC ABUSE SERVICES

Charity Number 1120983

Company Number 2915937

www.tdas.org.uk

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Message from Our Chair and CEO



Chair - Kombo Magara



CEO- Samantha Fisher

As we reflect on 2023-2024, it has been a year of significant growth and adaptation for Trafford Domestic Abuse Services (TDAS). In a time of increasing demand for our services, we have been able to expand and strengthen our capacity to support those in need, thanks to the unwavering dedication of our team, partners, and funders.

One of the key highlights of this year was the generous support from the **Coutts Foundation**, which enabled us to strengthen our **Support Line** by introducing dedicated **Front Door Workers.** This has allowed us to provide timely and responsive support to survivors, ensuring that those in urgent need receive immediate assistance and guidance on their journey to safety and recovery.

We were also proud to launch **Oak House**, the first dedicated refuge for male victims of domestic abuse in Greater Manchester. This ground-breaking initiative reflects our commitment to providing inclusive and gender-responsive services. Additionally, we launched the **Safer Ageing Project**, a new service dedicated to supporting older survivors of domestic abuse, further expanding our commitment to offer tailored support to all individuals affected by abuse.

This year, we were pleased to welcome several new members to our **Board of Trustees**, who bring a host of expertise and experience. Their fresh perspectives will play a vital role in guiding TDAS through the evolving challenges of our sector and ensuring we continue to deliver impactful services.

We also made **staff wellbeing** a key priority, recognising the importance of a healthy, supported workforce. This year, we developed a **Wellbeing Strategy** and introduced **Wellbeing Champions** across the organisation to lead wellbeing initiatives.

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Message from Our Chair and CEO Continued

These champions, alongside our strategy, have been instrumental in creating a culture where staff feel valued, supported, and empowered to thrive both personally and professionally.

In line with our goal of expanding financial sustainability, we were also excited to appoint our first-ever Fundraising Manager in February 2024. This role will be crucial in driving our fundraising strategy forward, with a particular focus on securing unrestricted funding, allowing us to continue offering life-changing support to survivors.

As we move forward, we remain deeply committed to providing trauma-informed, inclusive services that uphold our core values. With the continued support of our community, partners, and stakeholders, we are confident in our ability to meet growing demand and make a lasting difference in the lives of those impacted by domestic abuse.

Thank you for standing with us as we work toward a future where everyone can live free from abuse.

Sincerely,

Zvikomborero Magara | Chair
Samantha Fisher | CEO

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Mission

‘To enable people to break free from domestic abuse’.

Our overall aim is “to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody’s business, through intervention, prevention, education and public awareness”

This is achieved by meeting the following objectives:

- The provision of safe and supportive spaces and temporary accommodation for women and children who have or who are experiencing domestic abuse.
- The provision of community support services to those who have experienced domestic abuse
- To advance the education of the public and those who work in partnership with the public, private, voluntary, community and social enterprise. in issues relating to domestic abuse including its nature, impact and causes.

Our Values

Innovative:
TDAS introduce new ideas, that are creative and forward thinking

Collaborative:
TDAS work in Partnership with key stakeholders to enable individuals to achieve a defined and common purpose

Openness:
TDAS create an open culture, provide transparent reporting, good fundraising and governance.

Person Centered:
TDAS provide coordinated, personalised and enabling services to everyone

Empowering:
TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and live a more meaningful and fulfilling life.

Our aim and objectives are measured through our robust performance and outcome framework which is reported

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Details of each of the projects delivered under these objectives can be found below.

TDAS Values:
Innovative: TDAS introduce new ideas that, that are creative and foreword forward thinking.
Collaborative: TDAS work in partnership with key stakeholders to enable individuals to achieve a defined and common purpose.
Openness: TDAS create an open culture, provide transparent reporting, good fundraising and governance.
Person Centred: TDAS provide coordinated, personalized and enabling services to Everyone.
Empowering: TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and to live a more meaningful and fulfilling life.

Our aim and objectives are measured through our robust performance and outcome framework which is reported to our funders and the board of trustees on a quarterly basis.

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Achievements, Performance and Beneficiaries of our Service

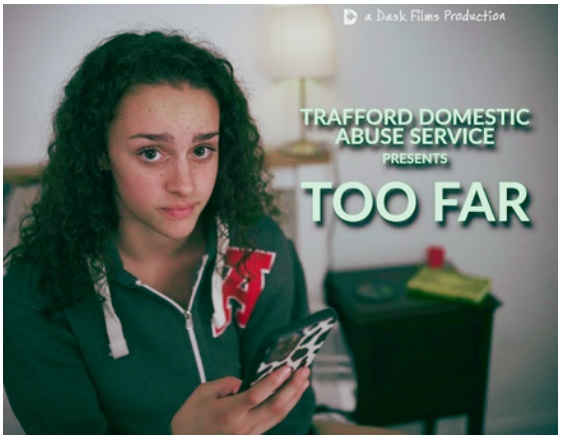
TDAS' main activities and those it seeks to help are described below. All our charitable
activities focus on delivering our objects and are undertaken to further Trafford Domestic
Abuse Services' charitable purposes for the public benefit.

We received support from several funding bodies to enable us to effectively respond to the
the ever- changing landscape. We are particularly proud of:

- Our Cross-Commissioning Partnership with Trafford Council and other Greater Manchester authorities in the opening of Oak House, the first dedicated male refuge in Greater Manchester.
- The success of our Crisis Worker pilot – our DA Crisis Worker works in partnership with the police:, supporting victims after a recent incident;, attending initial visits and; supports supporting the victim with crisis intervention; informing them of the services available to them; and encouraging them to engage in longer term support.
- The further development of our Supporting Young People's Project, educating more teachers and young people on healthy relationships



https://youtu.be/0005yDBxgKI

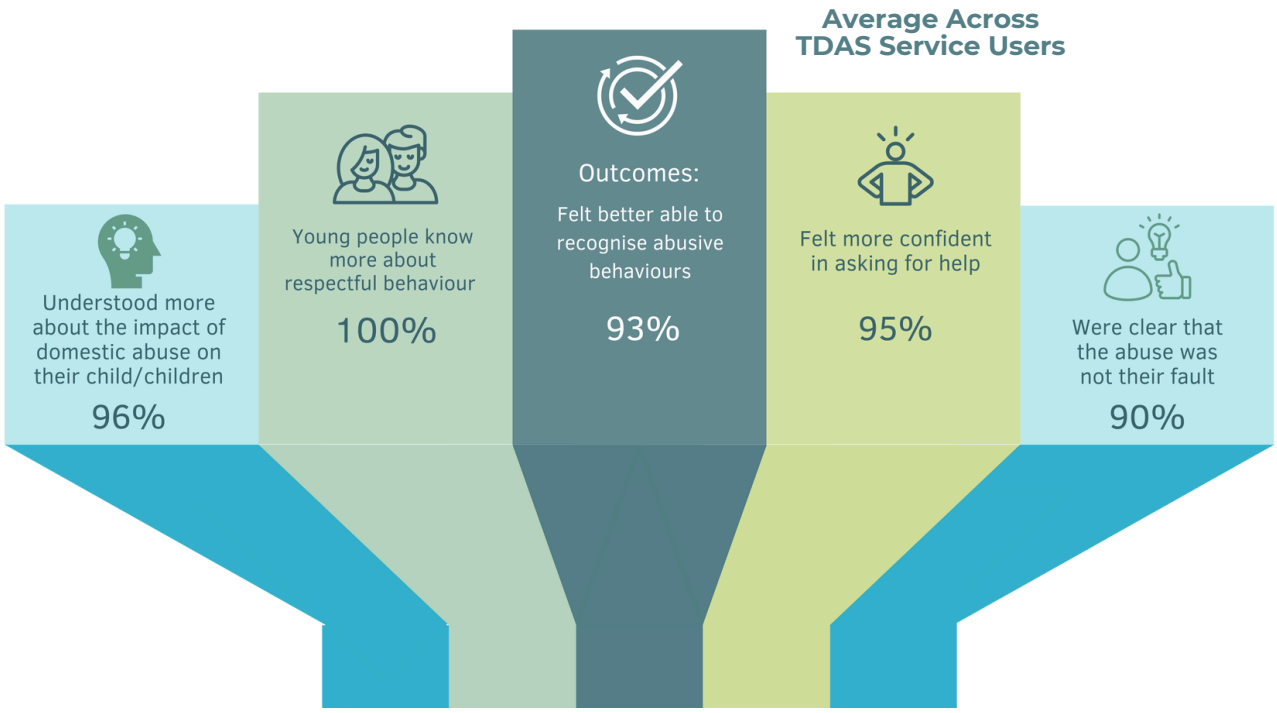


https://www.youtube.com/watch?v=nISbIK-1in4

- The launch of our Safer Ageing Project .
- The dedication of our staff team in reaching more survivors of domestic abuse

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One Year In Numbers



SUPPORT

2023-2024

Key
CYP - Children and Young People
YP - Young Person



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Community Service

Our community services have expanded, reaching more individuals in need of support. Through our Independent Domestic Violence Advocates (IDVA), outreach and step-down services, we've been able to support survivors at every stage of their recovery journey.

- IDVA Support: Supported **478 individuals** at high risk of harm.
- Community Outreach: Supported **238 individuals**
- Support Line: Handled **288 calls**
- Specialist Roles: The Move-on Domestic Abuse Advisor (MODAA) supported 118 individuals who were homeless or at risk of homelessness due to domestic abuse. Thanks to Trafford Council, our Male DAA supported **39 men** who had experienced domestic abuse via 121 and group work.



Outcomes

84% of IDVA clients indicated a reduction of Risk on Exit, with **88%** reporting that they feel safer and a further **98%** reported they felt listened to throughout their support.

Those who completed outreach support this year, **80%** reported feeling optimistic about the future and **88%** felt better able to recognise abusive behaviour.

And those who were supported by our Homeless MODAA **80%** achieved a positive housing outcome.

Further Outcomes for our Community projects:

The Reach Project

Thanks to funding from Henry Smith, the Complex Needs Domestic Abuse Advisor (CNDAA) has supported **148** women through phone, video and in-person appointments, tailoring support to meet individual needs. Over **150** safety and support plans have been created, addressing domestic abuse risks. The CNDAA is co-located within the Safeguarding Adults Hub, enabling multi-agency work and **95** onward referrals to partner agencies for holistic support. Meanwhile, the Diverse Communities Domestic Abuse Advisor (DCDAA) has supported **62** women, many of whom faced language barriers or had no recourse to public funds.

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The Reach Project Continued

Women were supported in their primary language and connected with healthcare, mental health services, and immigration support. We also developed move-on housing for women from diverse communities, offering continued emotional and safety support, along with independent living skills. Women were linked with local diverse community groups and accessed culturally appropriate food, counselling in various languages, and housing applications in safe areas.

The Young Person's Domestic Abuse Advisor (YPDA) supported **128** young people through tailored, person-centred support plans, focusing on healthy relationships and safety planning.

In total, the CNDAA completed 128 safety and support plans, conducted over **300** risk assessments, and referred eight high-risk cases to Multi Agency Risk Assessment Conference (MARAC).

ADViSE

In partnership with Tameside, Manchester and Stockport, IRISi funded the ADViSE project in Trafford, coordinated by TDAS. This has supported **72 clients,** providing tailored emotional and practical assistance to victims of domestic abuse and sexual violence. Despite capacity challenges, effective collaboration with our neighbouring boroughs ensured that all clients received timely support. Patient feedback has been overwhelmingly positive, with most clients expressing satisfaction with the quality of care and support they received. The project has prioritised inclusivity, offering services to a diverse range of clients, including those of varying genders and sexual orientations.



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Group Programmes

With thanks to Trafford Council and the National Lottery, we have accredited our True Colours programme and the impact of this has been significant. We have seen attendance rates increase by **42%** and completion rates rise by **60%** in the last two years.

90% of individuals reported their self-esteem and confidence has improved

95% of individuals reported they feel less isolated because of spending times with peers

95% of individuals reported they feel more empowered to take control of their lives

96% of individuals reported that they understand the effects of domestic abuse has on children and those with children will have a better understanding of how to keep their children safe

96% of Individuals reported they have a better understanding of the difference between healthy and unhealthy behaviours within a relationship and how to keep themselves safe

100% of individuals reported that they have a better understanding of the difference between healthy and unhealthy behaviours within a relationship and how to keep themselves safe

"The course was difficult but needed, eye opening and educational "

"Great, especially letting us know where to seek professional help, and what to consider if in future start a new relationship"

"I felt really comfortable being able to talk about things and not be judged by anyone, everyone was so nice."

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Male True Colours Programme



The Male True Colours programme has also grown from strength to strength with the men achieving the following outcomes:

95% of men who attend True Colours felt optimistic about the future

100% of men felt they had increased understanding of DA and warning signs

100% of men reported that they felt more confident to ask for help when needed.

"It was tough at times, but so useful and helpful. And I feel it has accelerated my progress during a still very difficult time."

"It has been a great group to attend, having the chats that help you understand. Reassuring that I am not alone."

Back To Me

Thanks to Trafford Council we were able to deliver **6** Back To Me programmes this year with **77** individuals attending. The programme focused on communication, resilience building, self-esteem, confidence and how to be happier with a focus on gratitude and boundaries. The 77 individuals who completed the programme reported the following outcomes:

91% of attendees said they felt they were more assertive

90% of attendees reported they felt were now able to set boundaries.

91% of the attendees who completed the course said they felt they now have the ability to set and work towards achieving their goals

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Professionals Training

We expanded our **Professionals Training** to engage more services and educate their workforces on domestic abuse. This year, we partnered with other agencies to share knowledge and deliver sessions that addressed the multiple disadvantages survivors often face. We developed additional **Lunch and Learn** sessions, focusing on key issues affecting survivors, which were well received.

Our training package received accreditation, further validating the quality of our programs. We also delivered specialised training during the **16 Days of Activism Against Gender-Based Violence**, equipping professionals with the tools to effectively support survivors and respond to domestic abuse.

We provided these training packages to **769 delegates.**





> "Really useful bite sized training session which the topic was explained and delivered well"

> "Really good and informative training. information was clear and concise and involved a number of different aspects will definitely be attending more training by TDAS thank you"

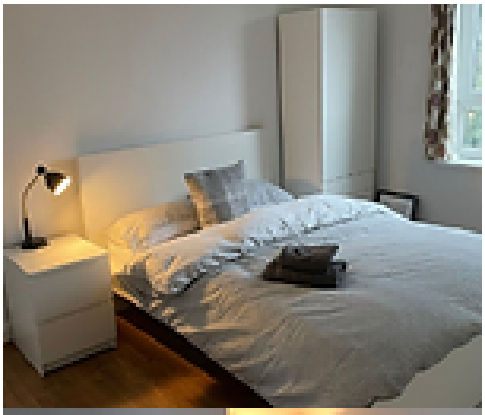
> "Enjoyed the delivery, the use of discussion kept it accessible and expanded the conversation, nicely facilitated. Loving these TDAS sessions, really would recommend. Thanks"

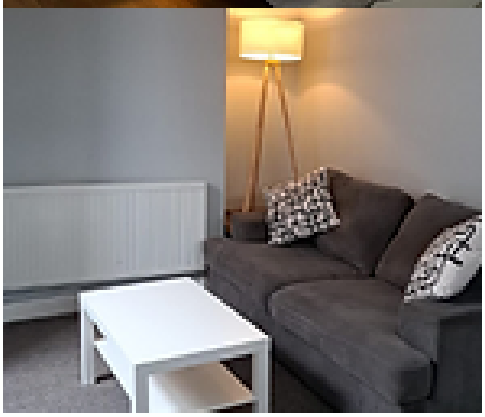
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Accommodation Service

This year marked a significant growth in our **Accommodation Service**, with the opening of **Oak House,** the first dedicated refuge for male victims of domestic abuse in Greater Manchester. In addition, we introduced a new accommodation unit specifically designed to support BME women and children, ensuring culturally responsive services that meet the unique needs of these survivors.

Our total capacity expanded, allowing us to support more families than ever before, totalling **76 Adults and 68 children**. Despite the ongoing housing crisis and limited availability, we continued to provide comprehensive support, helping survivors regain their independence and rebuild their lives





On Exit

92% of service users reported that their support networks had improved

95% of services users reported they felt more confident about asking for help when I need it

78% of service users were able to move on to their own accommodation

96% of parents reported that they felt more confident with their parenting skills

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Accommodation Service Continued

Thanks to funding from the **Masonic Charitable Foundation**, **Charles Haywood** and **Garfield Weston** we were able to continue to dedicate comprehensive support to families residing in our refuge. Our team of **Children and Families Support Workers** provided tailored 1:1 and group sessions, helping both children and parents heal from the trauma of domestic abuse.





This year, we expanded our services to include **play therapy** sessions delivered by our qualified family workers, which have been crucial in supporting children's emotional and psychological recovery. We also provided **homework clubs** to assist children with their education and **sibling work** to strengthen bonds between siblings impacted by domestic abuse.





Out of **68** children who accessed safe accommodation, **98%** reported feeling excited about their future, and **92%** said they felt safer. Additionally, **90%** of children reported a positive improvement in their relationships with their non-abusive parent.





- **Parents Support**: **96%** of parents who engaged in our dedicated parenting programs reported a stronger understanding of the impact of domestic abuse on children.
- **Emotional Wellbeing: 88%** of children and parents noted a significant boost in the child's self-esteem, confidence, and emotional wellbeing since arriving at the refuge



We continue to prioritise securing additional accommodation units to reduce the number of people who we have to turn away due to lack of space.



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Children & Young People's Service

Thanks to the commitment and support of Trafford Council, Home Office: Children Affected by Domestic Abuse (CADA) & L&Q Housing we were able to strengthen and streamline our services for children and young people (CYP), providing our earlier intervention support offer and delivering both121 support and our RSpace© Programme to those who have been affected by domestic abuse. We were able to keep waiting lists at an all-time low and supported **623 children** and young people across the two boroughs.

With thanks to the above funding, the following outcomes were achieved:

95% of CYP reported that they felt safer

96% of CYP reported that felt good about the future

98% of CYP reported that they knew where to go for help

85% reported that they felt less anxious or stressed



Healthy Relationships Project

This year, our Supporting Young People to Have Healthy Relationships Project went from strength to strength. In partnership with DASK Films, we produced two short films in consultation with young people, addressing the challenges they face today, particularly around domestic abuse and healthy relationships. These films have been instrumental in raising awareness and driving important conversations among young people and educators alike.

Alongside the films, we continued delivering drama-based interventions and workshops to young people aged 13 and over, offering them a safe space to learn about the effects of domestic abuse. Teachers also received training on how to handle disclosures and recognize the signs of abuse in young people, as well as how to provide appropriate support.

We are thrilled to be developing our School Affiliation Programme, which will award schools a certificate of affiliation to demonstrate their commitment to educating staff and young people on healthy relationships and domestic abuse prevention. This program will solidify the partnership between TDAS and schools, ensuring ongoing education and support in creating a safer environment for all.

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Feedback from Teachers and Young People

We trained **96 teachers** over the year, and **1515 young people** watched the performance and completed our workshops on healthy relationships.

"I didn't know financial abuse was even a thing"

Young Person

"Knowledge of the types of abuse. The effects abuse can have. Who to talk to if you/anyone you know is getting abused"

Teacher

"Thank you for this training, I feel confident in being able to support our pupils and refer to TDAS for further support."

Young Person

"Excellent training highlighting the many factors that may indicate domestic abuse and the impact it has on children. Thank you"

Teacher

Very informative session which has made me more confident in dealing with domestic abuse situations. Thank you.

Teacher

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Volunteer Service



With thanks to the National Lottery funding, our dedicated Volunteer and Training service manager delivered a successful year for volunteers. Throughout the year, we were fortunate to have **19 dedicated volunteers** (including 5 counsellors) who generously contributed a combined total of **1690 hours** to support our services. We also had corporate volunteers from Matillion paint our refuge and Tier 2 spaces, and Lloyds Bank staff come and redesign the refuge garden space at Phoenix House – planting flowers and herbs for the women and children to enjoy.



The volunteers have been an invaluable additional source of support for TDAS services. Their roles have included; attending court to support clients, supporting admin with referrals, offering reiki and guided meditation sessions to service users in refuge, facilitating Back to Me, Women's groups and Male True Colours, accompanying service users to immigration and solicitors' appointments, supporting with health and safety checks, preparing refuge rooms for new arrivals and assisting the staff team in delivering essential support.

They have helped increase engagement from service users in participating in True Colours and Back to Me. The two group facilitator volunteers have become an invaluable source of support, they have become staples to the service and their consistency and commitment to the service is astounding. One of our dedicated volunteers working closely with our Victim Voice Facilitator to deliver 'Sheroes' a women's group for ex-service users of TDAS to receive emotional support from other ex-service users.

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Volunteer Service Continued

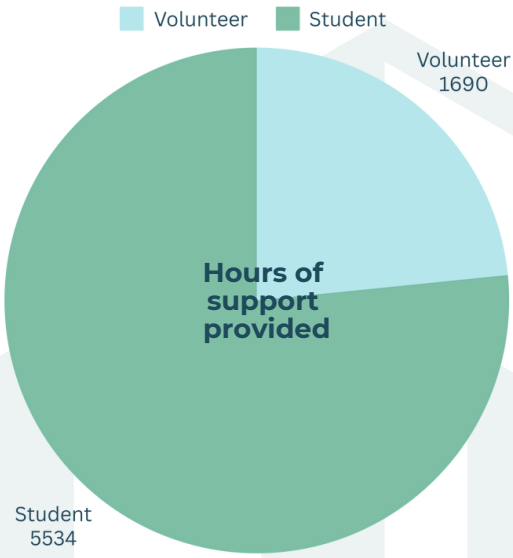
We have also taken on 5 volunteer trainee Person Centred Counsellors – between them they support **20 clients** at a time. They offer both in person and online counselling sessions. We have just opened up this service to Safe in Salford and have provided 2 volunteer trainee Counsellors to support the IDVA team.



We delivered a fantastic Volunteers Celebration for Volunteers Week, making dry clay pottery, which was really well received – and plans to meet up again and paint the pieces!

"I think that J is a great asset to TDAS and their volunteers, she is readily available to help and made me feel welcome. Her training also made me feel very prepared when it came to conducting the calls and navigating OASIS"

"I think that this volunteering will give me a step up when applying for jobs as i want to do something involving the CJS, I have applied for a job at Styal Prison as a family resettlement officer and I think that this volunteering will help give me a push to be considered. Even if it doesn't, I'll always be grateful for this volunteer experience and the opportunity to learn new things. Thank you to Jenny and the whole team for all their help and support!"



In addition to the feedback, **100%** of volunteers said TDAS has had a positive benefit on their course, career, knowledge or experience and **100%** of volunteers said that volunteering at TDAS was a successful experience.

This equates to 4 full time members of staff

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National Lottery - Reaching Communities Fund

The second year of this project continued to be a success thanks to funding. Our 'Training for Professionals' programme passed accreditation in October 2023. We had 19 volunteers dedicating their valuable time to supporting our families along with 7 students who were on social work placements. We have had corporate volunteers support with decorating and gardening projects to enhance our accommodation for the families residing there. We have developed partnerships with organisations and supported them with the development of their programmes. Thanks to this funding, We worked with Diversity Matters North West on the development of a bespoke True Colours Programme specifically for the South Asian Community. This included a focus group (October 23') we held following one of our True Colours © sessions, in which our service users spoke to our victim voice facilitator and for those service users who could not stay for the focus group, we devised a survey for them to complete.

The outcome of the focus group was a request to reach out more to help British Asian women due to the lack of appropriate community resources and communication around domestic abuse. It was also brought to our attention to attempt to adapt our programme for the demographic of the group. Overall, the feedback from the focus group was positive.

Diversity Matters North West

tdas
Break free from domestic abuse

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Salford Service

IDVA Service

Our IDVA team supported **688 individuals** at high risk of harm, with **85%** of them experiencing a reduction in risk by the time they exited the service. Additionally, **98%** reported a better understanding of domestic abuse and how to stay safe, while **98%** expressed that they felt listened to throughout their journey.

Children and Young People (CYP) Provision

Under the Safe in Salford partnership, we continued delivering our **Harbour Service**, a prevention and support initiative for children and young people in Salford. Through one-to-one support, family support, dedicated young person services, group programs, and awareness workshops, we reached 205 children and young people this year. Key outcomes included:

- **92%** of CYP reported feeling safer
- **88%** of CYP felt optimistic about their future
- **100%** knew where to go for help
- **90%** felt less anxious or stressed

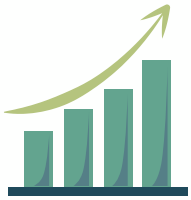
With funding from **Salford City Council**, we established the Safe in Salford Partnership in April 2022, alongside **Salford Foundation**, **Manchester Women's Aid**, **Pankhurst Trust**, and **Talk Listen Change**. This partnership offers a holistic **one front door** service for victims and perpetrators of domestic abuse. By uniting our expertise and resources, we provide a comprehensive, trauma-informed response to domestic abuse in Salford. Our delivery within the partnership includes both the **Independent Domestic Violence Advocate (IDVA)** service and the **Harbour Children's Service**, ensuring tailored support for individuals and families.



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Salford Service Continued

With additional funding this year, we were able to increase our IDVA capacity, allowing us to support even more individuals at high risk of harm. This expansion has strengthened our ability to provide timely and comprehensive support to those in urgent need across Salford. We were also fortunate to be part of a pilot funded by **GMCA** to appoint a Domestic Abuse Crisis Worker who works in partnership with the police and supports people who have recently had an incident – through this pilot, the crisis worker managed to offer short term advice and intervention to **1277 individuals**, some of which were referred for longer term support within our Safe in Salford Partnership.









A special thanks to the **GMCA** for funding two **Young Persons Violence Advisor (YPVA)** posts for Trafford and Salford this year. This funding enabled us to provide specialist support to young people at high risk of harm, particularly those in unhealthy relationships. By integrating the YPVAs into our IDVA teams, we were able to enhance our capacity to support high-risk individuals, offering more comprehensive care to young people in need.





We supported **63 Young People** across both boroughs with this additional funding.

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Victim Voice Facilitator

We have received continuation funding from the Trafford Council to employ a Victim Voice Facilitator. This role has been, and continues to be, crucial in gathering feedback from survivors in Trafford on the response they received to domestic abuse from professionals, enabling Trafford Local Partnership Board to identify gaps and inform future plans.

The VVF has made significant progress in supporting domestic abuse survivors across various demographics reaching **78 adults** and children. Male refuge residents reported feeling safe and supported, while collaborations with UCLAN and DLUHC advanced research on social service support and the Safe and Together Model. The women's group, "Sheroes," focuses on healthy relationships, with input from volunteers and staff from TDAS. A major theme from discussions with survivors is the need for clearer communication and more consistent updates, especially from law enforcement and courts. Victim-survivor feedback highlighted a need for better signposting to services and longer-term support for children.

A parenting consultation praised TDAS's programmes, particularly their work with children within the R Space programme. The VVF has also been involved in public outreach through events like 16 Days of Activism, while new initiatives include a focus on older community support, collaboration with Age UK, and a women's group led by a health coach. The VVF was involved in enhancing empowerment for survivors by creating a visual project "Tell My Story – My Way" to share survivor experiences.



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Social Value

TDAS' Social Value Policy continues to guide our efforts in delivering and enhancing social value across our organization and the communities we serve. This policy provides a robust framework for maintaining and expanding the positive impact we create through our services and operational practices.

- TDAS remains a strong supporter of **Greater Manchester's Good Employment Charter**, fully committed to its seven key principles.
- As a **Living Wage Employer** for six years, we conduct annual job reviews to ensure salaries are reflective of duties and industry standards.
- Our recruitment processes are driven by TDAS' values, with a firm commitment to the **personal and professional development** of all staff through comprehensive development plans.



- We continue to prioritise **staff wellbeing** through enhanced activities and programs, helping build resilience and capacity in our community.
- Our policies encourage the development and training of ex-service users and volunteers, offering pathways into paid employment, which has led to the successful employment of **eight staff members** who started as volunteers, students, or service users.
- We are committed to **environmental sustainability,** integrating policies and principles that align with this goal.

In addition to our organisational commitments, we set specific social value targets for 2023-2024 across our **Accommodation Service, Community Domestic Abuse contract, Group Programmes,** and **Supporting Young People project**. These commitments included:

- **Employing local people**
- **Providing training opportunities** for staff
- Offering **meaningful work placements**
- Providing **expert advice** to VCSEs and SMEs
- **Supporting local spending** with VCSEs and SMEs
- Implementing **crime reduction initiatives**

We are proud to have exceeded our committed social value for our projects, demonstrating our unwavering dedication to going above and beyond in supporting our community.

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Priorities for 2024-2025

As we move into 2024-2025, our priorities centre around advancing the objectives set out in our new 3-year business plan, which we launched in 2023-2024. A key development this year was the appointment of our first-ever **Fundraising Manager**, reflecting our strategic focus on securing **unrestricted funding** to navigate the increasingly challenging funding climate. Additionally, we will continue to foster and strengthen key partnerships while expanding our specialist programs of support. These efforts will ensure we uphold our values of providing **inclusive, trauma-informed services** that meet the diverse needs of all survivors, while remaining adaptable and sustainable in a rapidly changing environment.

Future Plans

Next year will see us move into year 2 of our 3-year strategic plan. In 2024-2025 we are committed to the following in order to achieve our overarching strategic priorities:

- Dedicated accommodation with disabled access
- Achieve Disability Employer Status
- Effective partnerships with Sexual Health and Rape Centres – continuation of the ADViSE programme
- Develop a successful Survivor Network
- Develop effective partnerships providing therapeutic interventions
- Workforce development delivered in VCSE, public and private sector
- Further develop working relationships with the police
- CYP services are sustained with longer term funding
- Evaluation of recovery work with CYP
- Packaged programmes for sale
- Succession planning for the staff and board





Surv;vor

GREATER MANCHESTER POLICE





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Partnerships, Supporters and Donors

To deliver our support services, we collaborate with incredible individuals and organisations who generously contribute their time, fundraise, and provide donations. Their support is essential to our success, and without their dedication, we would not have been able to achieve the fantastic outcomes we have. We are deeply grateful to each and every one of them for making a meaningful difference in the lives of those we support.

This year, we were incredibly fortunate to benefit from donated services totaling £14,900 through our partnership with local legal firms. These contributions provided invaluable legal advice and representation to individuals and families affected by abuse, enabling them to navigate complex legal challenges with confidence and support. This partnership not only alleviates financial barriers for our service users but also strengthens our commitment to empowering survivors and rebuilding lives. We are deeply grateful to our legal partners for their generosity and dedication to making a meaningful impact in our community.

Supporters

Altrincham Grammar School for Girls
Amoria Bond Charity
Charities Trust
Kidsout
LifeChurch Community Centre
Mills and Reeve
Myerson Solicitors
Park Retail LOVE 2 SHOP
Take Up Space CIC
The Big Give
The Hut Group
Willows Women's Institute
Womanchester

Funders

Charles Haywood Foundation
Coutts Foundation
Garfield Weston
Greater Manchester Combined Authority (GMCA)
Henry Smith
Home Office: Children Affected by Domestic Abuse (CADA)
IRISi
L&Q Housing
Masonic Charitable Foundation
National Lottery Community Fund
Respect
Salford City Council
Trafford Council

Also all of the incredible Individuals who have also supported our charity over the past year.

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Structure, governance and management

Governing document

The governing document of the charitable company is its Memorandum and Articles of association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

Company Status

The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2024 was 8.

Trustee selection methods

The board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board.

Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become and probationary Trustee.

Induction and Training of Trustees

All probationary Trustees are invited to attend Board meetings and attend at least two meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.



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Organisational Structure

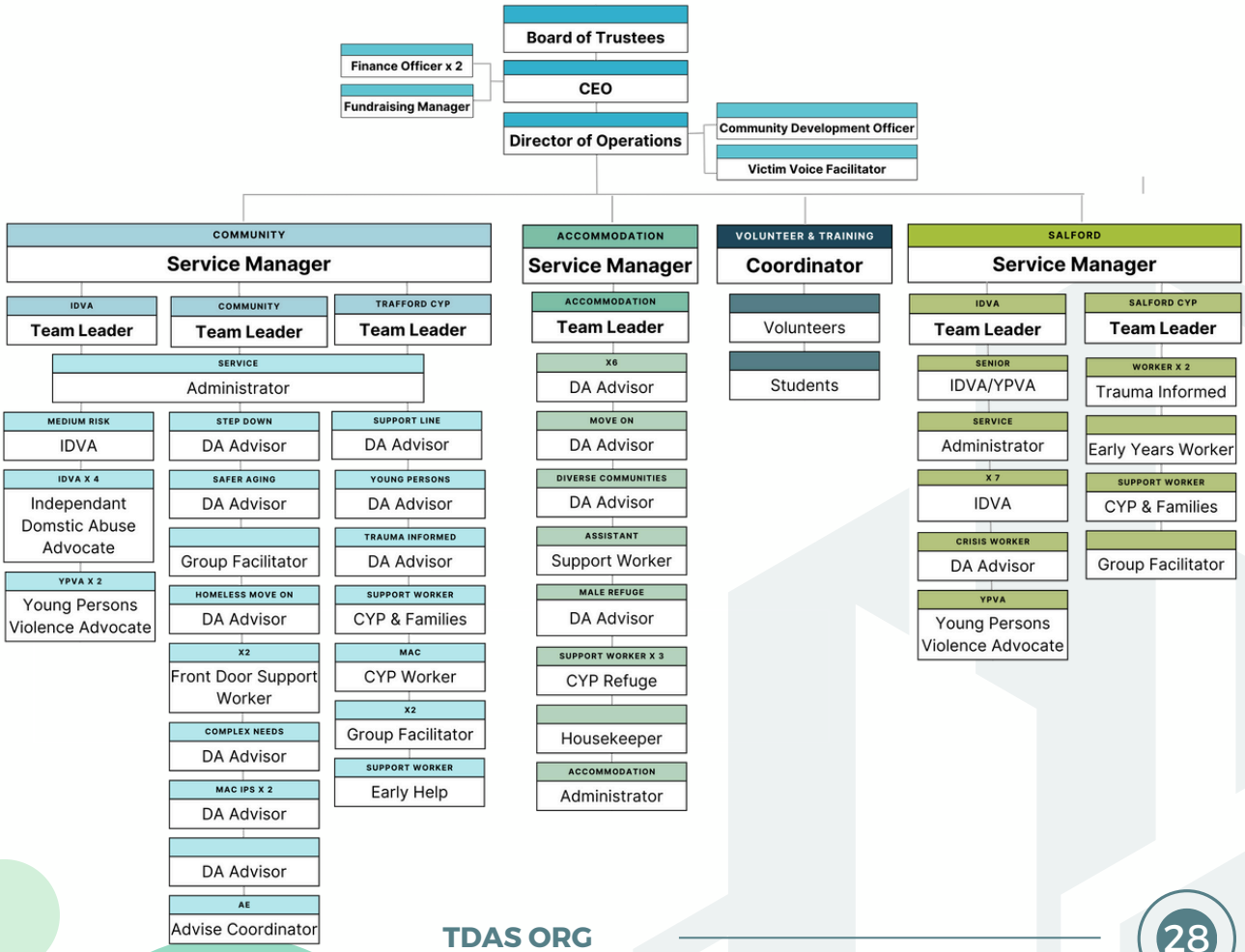
Our Board of Trustees have accountability and delegate responsibility to the CEO for day-today strategic operations. The Director of Operations is responsible for Safeguarding, Policy, Human-Resource, marketing, I.T and GDPR functions and line manages the Service Managers who are responsible for contract delivery, ensuring standards and outcomes are met and frontline staff are appropriately trained, supported and supervised.

The Trustees oversee the work undertaken by the staff team, monitor performance against targets agreed with funders, risk management, compliance and health and safety and safeguarding and GDPR.

They are also responsible for the strategic direction of the organisation. The CEO attends Board meetings as company secretary, and brings proposals for future work to the Board that have developed out of discussions with service users and staff at their regular team Meetings.

The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 11 of the accounts.

Towards the end of the financial year, the board agreed to the NJC Pay scale increases for all staff within the organisation, this was backdated for 2022-2023 by two payments, one in November 2022 and another in March 2023.



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Related Parties and Relationships with Other Organisations

TDAS Services respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Trafford, Salford and Greater Manchester. We are affiliated with Women's Aid Federation of England (WAFE), attend Trafford's multiagency domestic abuse forums to inform local strategy, are members of the Multi-Agency Risk Assessment Committee (MARAC) and support Trafford Strategic Safeguarding Partnership Board. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken several joint projects to meet local need.





Risk Management

The Trustees regularly review and assess the risks faced by their charity in all areas of its work and plan for the management of those risks. Risk is an everyday part of charitable activity and managing it effectively is essential if we are to achieve our key objectives and safeguard the charity's funds and assets.

Our risk register is reviewed annually by the board and discussed at board meetings which looks at governance, external risks, regulatory and compliance, financial and operational risks. We have robust internal processes in relation to financial transactions and review our policies and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

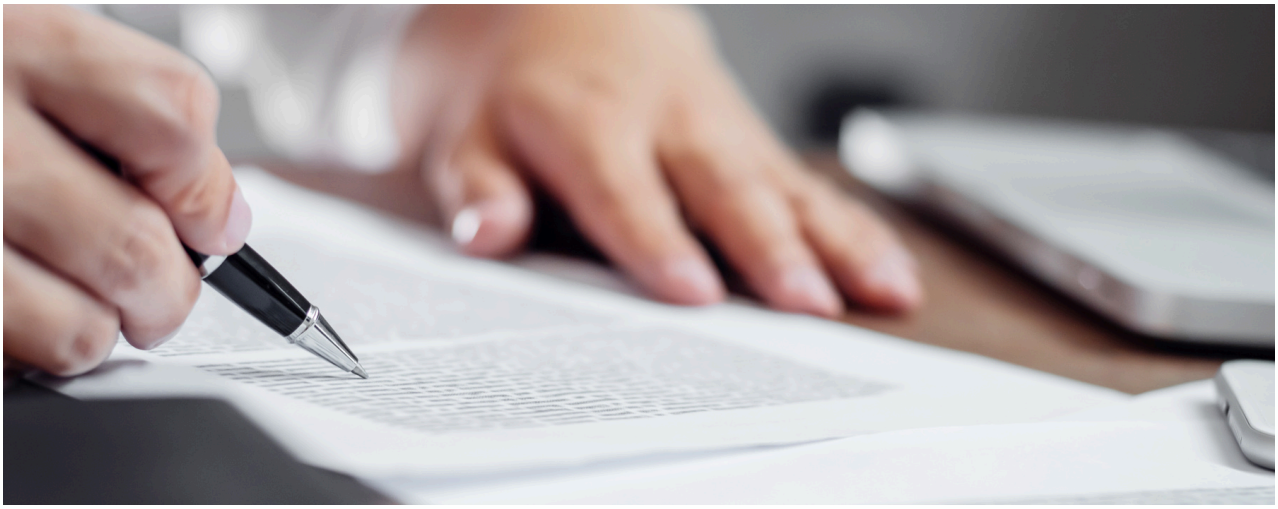
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Risk Management Continued

Policies and procedures are in place to safeguard all service users with stringent recruitment processes and training for all staff and volunteers including safeguarding children and vulnerable adults.

Our complaints procedure is accessible to all service users and is available on our website and allows service users to raise concerns either independently, as a group, formally or anonymously with a record kept of each issue and outcome which is presented to the board at each meeting.

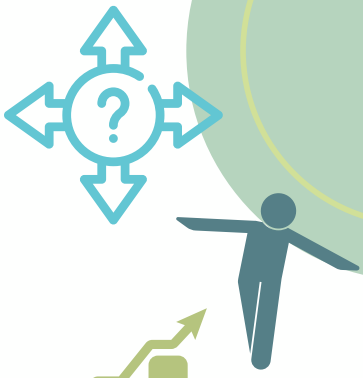
Our consultation policy highlights our commitment to ensuring service user voice is central to what we deliver, with feedback, evaluation and regular consultations undertaken.



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Key challenges we have and still do face include:

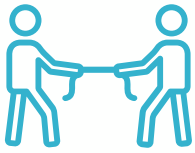
Uncertainty of Long-Term Commissioning The uncertainty surrounding long-term commissioning poses ongoing risks. As we face the prospect of budget cuts and contract renewals, planning for the future becomes more complex. We are actively engaging with funders to secure long-term agreements that provide stability and ensure uninterrupted services to those we support.



Cost of Living Crisis The cost of living crisis continues to strain our organisation and beneficiaries alike. Operational costs are rising, and we are experiencing increased demand for our services. At the same time, our staff and volunteers are facing the burden of higher living expenses, requiring us to prioritise their well-being. We must remain a competitive employer to support and secure our staff team and advocate for additional funds to support our beneficiaries.







Operating Costs and Inflation With inflation expected to persist, operating costs are likely to increase further. Charities across the sector may be forced to cut expenses, which puts pressure on our ability to deliver services effectively. Balancing rising costs with the need for efficient service delivery will be a key challenge for us in 2024.



Increasing Demand for Services Demand for our services has continued to rise, with the complexity of survivors' needs increasing. Ensuring we have the necessary resources to maintain high-quality, accredited, and responsive services is one of our top priorities. We must allocate sufficient staff, funding, and infrastructure to meet this growing demand effectively





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Key challenges continued:

Competition for Donations As the economic environment remains difficult, competition for donations is intensifying. With more organisations seeking funding from a limited pool of donors, it will be crucial to differentiate ourselves and communicate our impact effectively. Strengthening our fundraising strategies and deepening donor relationships will be essential to securing the resources we need.

Cybersecurity and Data Protection As we continue to expand our digital footprint, we face growing cybersecurity risks, such as phishing, ransomware attacks, and data breaches. Enhancing our cybersecurity infrastructure and ensuring robust data protection will be critical to safeguarding both our organisational integrity and the sensitive information of the individuals we serve.

Political and Legal Environment The political landscape, particularly in an election year, adds further complexity to our financial planning. Election years often result in delays in decision-making, which can affect organisational finances and the contract tendering process. We will remain vigilant in adapting to these changes.

Housing Crisis The ongoing housing crisis presents a significant challenge to the individuals and families we support. With a shortage of affordable housing options and rising rental costs, it is becoming increasingly difficult for survivors of domestic abuse to secure stable, safe housing. This, in turn, increases demand for our accommodation services and places additional strain on our resources. We must continue advocating for more affordable housing solutions while exploring partnerships to provide long-term housing support for those in need.

Demand on Statutory Services The increasing strain on statutory services, such as health, housing, and social care, is having a direct impact on our organization. As statutory services struggle to meet demand, we are seeing more complex cases being referred to us, requiring greater levels of support. This not only places additional pressure on our teams but also increases the need for specialist services that can bridge the gaps in statutory provision. Ensuring we have the capacity to manage this increased demand will be a key focus in the coming year.

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Fundraising

In February 2024, we employed a Fundraising Manager with the goal of increasing our fundraising activity. However, during this financial year, we did not launch any large-scale campaigns. Instead, we focused on running smaller campaigns to support our core services through a regulated fundraising platform. All of our fundraising efforts are managed in-house by our senior leadership team, and we do not have relationships with any external professional fundraisers.

We are pleased to report that there were no instances of non-compliance with the fundraising code, and we received no complaints through the Charity Commission during this period.



Our privacy policy is kept up to date and is accessible to everyone via our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities.

Fundraising activities including small campaigns are shared on our social media platforms and we use the appropriate platforms to undertake this activity. Any direct fundraising requests are made only of supporters who have opted in to receive communications from us, and they can unsubscribe at any time. We received no complaints this year in relation to fundraising activities.

All our staff are well trained in dealing with members of the public and our CEO is also a member of the Foundation of Social Improvement, which provides guidelines and training to ensure that our practices are in line with industry standards.

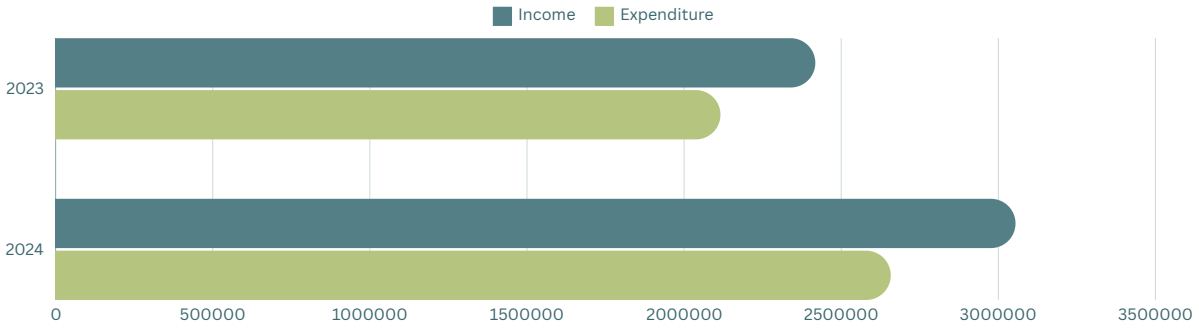
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Financial Overview

Financial Review

This period has again been successful for the charity with an income of £3,054,677 (2023: £ 2,446,222) and expenditure of £2,657,657 (2023: £2,101,210)

During the financial year ending March 31, 2024, Trafford Domestic Abuse Services (TDAS) experienced continued growth, with an increase in both income and expenditure driven by heightened demand for our services, inflationary pressures, and the ongoing cost-of-living crisis. Despite these challenges, we have successfully managed our financial position and maintained stability across both restricted and unrestricted funds.



Income

Total income for the year was £3,054,677, reflecting a significant increase compared to £2,446,222 in the previous year (2023). The majority of this income came from charitable activities, which amounted to £3,013,519, up from £2,417,567 in 2023. The increase was primarily due to expanded funding from statutory bodies and partnerships for both accommodation and community-based services. This includes critical support from Trafford MBC, Henry Smith, and the National Lottery Community Fund, among others.
Income from donations and legacies, however, decreased slightly to £26,258 from £28,655 in 2023. We received donated services of £14,900 from partnerships with local legal firms. While we remain grateful for the ongoing support from individual donors, the economic environment has presented challenges in attracting new regular donors, which we continue to address through focused engagement strategies.

Expenditure

Total expenditure for the year amounted to £2,657,657, an increase from £2,101,210 in 2023. This reflects both the rising demand for services and the higher costs associated with staff recruitment and retention, service delivery, and inflationary pressures, particularly within accommodation services. Notably, staff costs increased to £1,916,564 from £1,583,105 in the previous year, reflecting the essential growth of our team to meet service needs and the impact of pay adjustments tied to the cost-of-living crisis.
Accommodation services continue to represent a significant portion of our expenditure; £853,092, with £415,528 allocated towards staffing related costs and a further £437,564 towards safe house operations and management. Rising utility costs and property-related expenses have had a substantial impact on overall operational costs.

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Financial Overview
Continued

Net Movement and Reserves Policy

At Trafford Domestic Abuse Services (TDAS), we are committed to maintaining a reserves level that ensures the financial stability and continuity of our services. Given the size and scale of our operations, we aim to hold free reserves equivalent to between 4 and 6 months of our running costs. This level of reserves allows us to manage financial risks, respond to unexpected costs, and ensure we can continue delivering essential services even in periods of funding uncertainty.

Our reserves include funds set aside for redundancy and potential closing down costs, alongside designated funds for specific purposes such as staff training and contingency. By maintaining this reserve range, TDAS remains resilient and well-positioned to meet both current and future challenges. We regularly review our reserves to ensure they align with the evolving needs and risks of the organisation.

The net movement in funds for the year was £397,020, with total funds carried forward amounting to £1,657,700, an improvement from £1,278,680 in 2023. This growth in reserves reflects careful financial management, positioning TDAS well to handle future challenges including the potential decommissioning of services, despite an increasingly challenging external environment.

We maintain designated funds for specific purposes, including staff training, accommodation for victims with no recourse to public funds and contingency funds, with a total of £82,000 allocated to these reserves

Current unrestricted funds balance

As of 31st March 2024, Trafford Domestic Abuse Services (TDAS) carried forward an unrestricted funds balance of £1,409,771 (2023: £974,469, 2022: £777,966). After accounting for designated funds, free (undesignated) reserves stand at £1,327,771. While our unrestricted funds have increased this year, our expenditure has also grown in line with the expansion of our services and activities. As a result, we remain in the same financial position as the previous year, with free reserves sufficient to cover 5 months of running costs plus closing down costs.

Risk Management

TDAS faces several key financial risks, including funding uncertainty, inflation, and the potential loss or reduction of key contracts from March 2025. With many funding agreements subject to renewal or dependent on external factors, there is a risk of decreased income from government contracts and grants. Rising inflation also adds pressure to operational costs, including staffing, utilities, and service delivery expenses, which could impact the charity's ability to maintain its current level of services. To mitigate these risks, we are actively working on diversifying our income streams through increased fundraising efforts, securing long-term agreements with funders, and forming strategic partnerships to share resources and reduce costs.

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Financial Overview
Continued

Impact of External Factors

The economic and environmental landscape has significantly influenced our charity's financial and operational capabilities over the past year. The ongoing cost-of-living crisis and rising inflation have increased both our operational costs and the financial strain on the individuals and families we support. Higher utility costs, wages, and service delivery expenses have impacted our budget, while the increasing demand for our services has stretched our resources further.

In response to these pressures, we have implemented several cost-management strategies to maintain sustainability. These include renegotiating supplier contracts, adopting more cost-efficient operational processes, and closely monitoring our expenditures to ensure financial prudence. We have also made necessary wage adjustments to support our staff amidst rising living costs, while continuing to balance service delivery and financial stability. Despite these challenges, our proactive financial management has enabled us to navigate the current economic environment while maintaining the quality of our services.







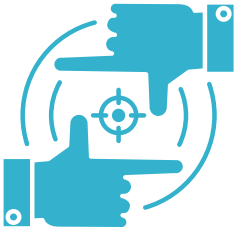
Cash Flow Management

Maintaining a healthy cash flow is essential for ensuring the operational continuity of TDAS. We closely monitor cash inflows and outflows to anticipate and manage any short-term financial gaps. This includes regularly reviewing our budget and financial projections to ensure we have enough liquidity to cover core expenses, such as staff salaries and service delivery costs. By keeping a reserve of unrestricted funds equivalent to 4-6 months of running costs, we can address any unexpected delays in funding or unforeseen expenses, ensuring our ability to continue delivering vital services to those in need.



Future Income Strategy

TDAS is committed to diversifying its income streams to ensure long-term sustainability and reduce reliance on a few key funders. We plan to increase our focus on securing larger government contracts by partnering with other specialist organisations, which will allow us to deliver more comprehensive services while spreading financial risk. Additionally, we will expand our efforts in corporate fundraising and individual giving by enhancing our donor engagement strategies and leveraging match-funding opportunities like The Big Give. A newly appointed Fundraising Manager will play a crucial role in supporting income diversification, helping us tap into new grant opportunities, corporate partnerships, and regular donor programs to strengthen our financial resilience.





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Our primary focus during this period is ensuring stability and sustainability. While we remain committed to fulfilling our strategic objectives and exploring innovative ways to support our beneficiaries, our priority must be securing and stabilizing our existing services. With rising demand and increasing costs, it is essential that we concentrate on maintaining the quality and continuity of our current provision. We will continue to focus on funding and resources to safeguard our existing accommodation and community services, ensuring that the vital support we offer to survivors of domestic abuse remains accessible and sustainable during this challenging time.

Statement of responsibilities of the trustees

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

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Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 20 / 12 / 2024 and signed on their behalf by Zvikomborero Magara (Chair)



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Company number 2915937

Charity number 1120983

Registered office and operational address

Trafford House, Chester Road, Manchester, M32 0RS

Name

The charity is also referred to as TDAS.

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Zvikomborero Magara	Chair
Judith Ann Lloyd	Vice Chair
Jo Hannan	Treasurer
Andy Mudd	
Akhtar Rahman	
Vicky Brickhill	Resigned 04/04/2023
Sofia Higgins	Resigned 04/04/2023
Lauren Chalmers	Resigned 20/09/2023
Zoe Litter	Appointed 19/09/2023
Harriet Killeen	Appointed 07/12/2023
Tamsin Morris	Appointed 14/11/2023

Key management personnel

Samantha Fisher	Chief Executive Officer
Kirsty McAllister	Director of Operations

The Trustees delegate the day-to -day running of the charity to the CEO.

Bankers

Co-operative Bank plc
1 Balloon Street
Manchester
M60 4EP

Auditors

Third Sector Accountancy Limited
Holyoake House
Hanover Street
Manchester
M60 0AS

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Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:
• give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources for the year then ended;
• have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
• have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work

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we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:
• the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
• the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:
• adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
• the financial statements are not in agreement with the accounting records and returns; or
• certain disclosures of trustees' remuneration specified by law are not made; or
• we have not received all the information and explanations we require for our audit; or
• the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 37, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing policy and procedure documents
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Morrello 20 / 12 / 2024

Patrick Morrello (Senior Statutory Auditor)
For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

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Trafford Domestic Abuse Services

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2024

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2023 £*
Income from:							
Donations and legacies	3	41,158	-	41,158	*28,655*	-	*28,655*
Charitable activities	4	1,766,085	1,247,434	3,013,519	*1,336,179*	*1,081,388*	*2,417,567*
Investments	-	-	-	-	-	-	-
Total income		**1,807,243**	**1,247,434**	**3,054,677**	***1,364,834***	***1,081,388***	***2,446,222***
Expenditure on:							
Raising funds	5	22,588	-	22,588	*15,986*	-	*15,986*
Charitable activities	6	1,351,576	1,283,493	2,635,069	*1,152,345*	*932,879*	*2,085,224*
Total expenditure		**1,374,164**	**1,283,493**	**2,657,657**	***1,168,331***	***932,879***	***2,101,210***
Net income/(expenditure) for the year	8	**433,079**	**(36,059)**	**397,020**	**196,503**	***148,509***	***345,012***
Transfer between funds		2,223	(2,223)	-	-	-	-
Net movement in funds for the year		**435,302**	**(38,282)**	**397,020**	***196,503***	***148,509***	***345,012***
Reconciliation of funds							
Total funds brought forward		974,469	304,211	1,278,680	*777,966*	*155,702*	*933,668*
Total funds carried forward		**1,409,771**	**265,929**	**1,675,700**	***974,469***	***304,211***	***1,278,680***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

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Trafford Domestic Abuse Services
Company number 2915937

Balance sheet as at 31 March 2024

	Note	2024		2023	
		£	£	£	£
Fixed assets					
Tangible assets	13		9,460		*3,232*
Current assets					
Debtors	14	359,368		*320,870*	
Cash at bank and in hand	15	1,425,098		*1,100,714*	
Total current assets		**1,784,466**		***1,421,584***	
Liabilities					
Creditors: amounts falling due in less than one year	16	(118,226)		*(146,136)*	
Net current assets			**1,666,240**		***1,275,448***
Total assets less current liabilities			1,675,700		*1,278,680*
Net assets			**1,675,700**		***1,278,680***
The funds of the charity:					
Restricted income funds	17		265,929		*304,211*
Unrestricted income funds	18		1,409,771		*974,469*
Total charity funds			**1,675,700**		***1,278,680***

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 46 to 62 form part of these accounts.

Approved by the trustees on 20 / 12 / 2024 and signed on their behalf by:

Zvikomborero Magara (Trustee)

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Trafford Domestic Abuse Services

Statement of Cash Flows
for the year ending 31 March 2024

	Note	2024 £	*2023 £*
Cash provided by/(used in) operating activities	21	**331,689**	*175,584*
Cash flows from investing activities:			
Dividends, interest, and rents from investments		-	-
Purchase of tangible fixed assets		(7,305)	-
Cash provided by/(used in) investing activities		**(7,305)**	-
Increase/(decrease) in cash and cash equivalents in the year		324,384	*175,584*
Cash and cash equivalents at the beginning of the year		1,100,714	*925,130*
Cash and cash equivalents at the end of the year		**1,425,098**	*1,100,714*

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1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.
The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

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e **Donated services and facilities**

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

f **Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g **Fund accounting**

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h **Expenditure and irrecoverable VAT**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i **Allocation of support costs**

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 7.

j **Operating leases**

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

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k **Tangible fixed assets**

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

l **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

m **Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

n **Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o **Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p **Pensions**

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 7.

2 **Legal status of the charity**

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

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3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2024 £	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Donations	26,258	-	26,258	28,655	-	*28,655*
Donated services	14,900	-	14,900	-	-	-
Total	41,158	-	41,158	*28,655*	-	*28,655*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2024 £	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Community Services						
Trafford MBC:						
Community Domestic Abuse Service	233,487	-	233,487	*197,500*	-	*197,500*
Medium Risk IDVA	-	41,099	41,099	-	*41,099*	*41,099*
Training Professionals	-	10,000	10,000	-	*10,000*	*10,000*
Community programmes	60,250	-	60,250	*59,144*	-	*59,144*
Coutts Foundation	45,000	-	45,000	-	-	-
Safer Ageing	18,500	-	18,500			
Make a Change (RESPECT)	-	42,103	42,103	-	*71,713*	*71,713*
Reach Project (Henry Smith)	-	59,600	59,600	-	*61,015*	*61,015*
Salford Services - Adults	273,617	-	273,617	*273,617*	-	*273,617*
Salford High Risk Harm funding	-	12,206	12,206			
Salford Crisis Worker	37,500	-	37,500			
Salford IDVAs	-	79,497	79,497			
ADViSE	-	49,046	49,046	-	*20,058*	*20,058*
National Lottery Community Fund	-	65,620	65,620	-	*70,306*	*70,306*
Garfield Weston Foundation	-	-	-	-	*40,000*	*40,000*
Henry Smith Covid Recovery	-	39,800	39,800	-	*39,700*	*39,700*
MOJ Uplift funding	-	-	-	-	*16,700*	*16,700*
TLC Drive (GMCA)	18,242	-	18,242	*36,483*	-	*36,483*
Other grants under £5,000			-	-	*3,619*	*3,619*
	686,596	**398,971**	**1,085,567**	***566,744***	***374,210***	***940,954***

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Income from charitable activities (continued)

	Unrestricted £	Restricted £	Total 2024 £	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Children and Young People						
BBC Children in Need	-	-	-	-	*38,904*	*38,904*
Trafford MBC						
Supporting Young People	20,100	-	20,100	*20,000*	-	*20,000*
Standing Together	-	19,957	19,957	-	*24,754*	*24,754*
Early Help	26,000	-	26,000	*26,000*	-	*26,000*
Salford Young People Domestic Abuse Service	160,016	-	160,016	*160,016*	-	*160,016*
Trafford Housing Trust - CYP Service	-	27,198	27,198	-	*26,629*	*26,629*
Masonic Charitable Foundation	-	-	-	-	*23,009*	*23,009*
MOJ CYP Salford	-	29,303	29,303	-	*21,979*	*21,979*
MOJ CYP Trafford	-	30,432	30,432	-	*22,824*	*22,824*
Salford City Council - CADA	-	356,856	356,856	-	*179,790*	*179,790*
Charles Haywood Foundation	-	20,000	20,000	-	*20,000*	*20,000*
Cash for Kids	-	-	-	-	*1,650*	*1,650*
Other small grants	-	-	-	-	*1,600*	*1,600*
	206,116	**483,746**	**689,862**	***206,016***	***361,139***	***567,155***
Accommodation services						
Safe house rentals	360,135	-	360,135	220,998	-	220,998
Hostels	329,009	-	329,009	311,071	-	311,071
Trafford MBC:						
Accommodation funding	-	339,090	339,090	-	341,040	341,040
Play Therapy	-	1,352	1,352	-	4,999	4,999
Victims' Voice Facilitator	35,139	-	35,139	8,784	-	8,784
Male Refuge	95,063	-	95,063			
Other grants	-	24,275	24,275	-	-	-
	819,346	**364,717**	**1,184,063**	***540,853***	***346,039***	***886,892***
Other income						
Student placements	7,635	-	7,635	4,590	-	*4,590*
Government grant	17,729	-	17,729	13,921	-	*13,921*
Other	28,663	-	28,663	4,055	-	*4,055*
Total income from charitable activities	**1,766,085**	**1,247,434**	**3,013,519**	***1,336,179***	***1,081,388***	***2,417,567***

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5 Cost of raising funds

	Unrestricted £	Restricted £	2024 £	*Unrestricted £*	*Restricted £*	*2023 £*
Staff costs	19,731	-	19,731	*13,316*	-	13,316
Support costs (see note 7)	2,718	-	2,718	*2,586*	-	2,586
Governance costs (see note 7)	139	-	139	*84*	-	84
	22,588	**-**	**22,588**	***15,986***	**-**	***15,986***

6 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2024 £	*Accommodation Services £*	*Community Services £*	*Children and Young People £*	*Total 2023 £*
Staff costs	386,473	891,687	460,622	1,738,782	*300,185*	*708,822*	*391,805*	*1,400,812*
Accommodation costs	381,596	-	-	381,596	*286,073*	-	-	*286,073*
Staff support	19,340	37,661	23,569	80,570	*2,981*	*15,898*	*10,445*	*29,324*
Office and Project costs	9,715	32,030	140,570	182,315	*6,584*	*22,024*	*59,561*	*88,169*
Support costs (note 7)	53,246	122,851	63,462	239,559	*58,286*	*137,629*	*76,075*	*271,990*
Governance (note 7)	2,722	6,281	3,244	12,247	*1,938*	*4,524*	*2,394*	*8,856*
	853,092	**1,090,510**	**691,467**	**2,635,069**	***656,047***	***888,897***	***540,280***	***2,085,224***
Restricted expenditure				1,283,493				*932,879*
Unrestricted expenditure				1,351,576				*1,152,345*
				2,635,069				***2,085,224***

Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2024 (continued)

7 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	*Total 2024 £*	*Support £*	*Governance £*	*Total 2023 £*
Staff costs	Staff costs	158,052	-	158,052	*168,976*	-	*168,976*
Office costs and staff support	Staff costs	84,225	12,386	96,611	*105,600*	*8,940*	*114,540*
		242,277	**12,386**	**254,663**	***274,576***	***8,940***	***283,516***
Allocated as follows:							
Cost of raising funds		2,718	139	2,857	*2,586*	*84*	*2,670*
Accommodation Services		53,246	2,722	55,968	*58,286*	*1,938*	*60,224*
Community Services		122,851	6,281	129,132	*137,629*	*4,524*	*142,153*
Children and Young People		63,462	3,244	66,706	*76,075*	*2,394*	*78,469*
		242,277	**12,386**	**254,663**	***274,576***	***8,940***	***283,516***

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8 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2024	*2023*
	£	*£*
Operating lease rentals:		
Property	207,802	*168,488*
Other		*-*
Audit fees	8,400	*6,600*
Accountancy fees charged by auditor	2,436	*2,340*

9 Staff costs

Staff costs during the year were as follows:

	2024	*2023*
	£	*£*
Wages and salaries	1,696,685	1,403,178
Social security costs	147,775	122,010
Pension costs	72,104	57,917
	1,916,564	*1,583,105*

Allocated as follows:		
Cost of raising funds	19,731	*13,316*
Charitable activities	1,738,781	*1,400,812*
Support costs	158,052	*168,977*
Governance costs	-	*-*
	1,916,564	*1,583,105*

One employee has employee benefits in excess of £60,000 (2023: Nil).

The average number of staff employed during the period was 70 (2023:63)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Director of Operations. The total employee benefits of the key management personnel of the charity were £124,107 (2023: £119,222).

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10 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2023: Nil).

Aggregate donations from related parties were £360 (2023: £480).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2023: nil).

11 Government grants

The government grants recognised in the accounts were as follows:

	2024 £	*2023* *£*
Trafford MBC	435,773	*444,716*
Salford City Council	448,559	*201,769*
	884,332	*646,485*

There were no unfulfilled conditions and contingencies attaching to the grants.

12 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

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13 Fixed assets: tangible assets

Cost	Security £	Equipment £	Computers £	Total £
At 1 April 2023	10,383	3,867	10,975	25,225
Additions	-	2,797	4,508	7,305
At 31 March 2024	10,383	6,664	15,483	32,530
Depreciation				
At 1 April 2023	8,195	2,823	10,975	21,993
Charge for the year	729	348	-	1,077
At 31 March 2024	8,924	3,171	10,975	23,070
Net book value				
At 31 March 2024	1,459	3,493	4,508	9,460
At 31 March 2023	*2,188*	*1,044*	-	*3,232*

14 Debtors

	2024 £	*2023 £*
Rents receivable	38,678	*27,943*
Prepayments and accrued income	310,714	*290,155*
Other debtors	9,976	*2,772*
	359,368	*320,870*

15 Cash at bank and in hand

	2024 £	*2023 £*
Cash at bank and in hand	1,425,098	*1,100,714*
	1,425,098	*1,100,714*

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16 **Creditors: amounts falling due within one year**

	2024	*2023*
	£	*£*
Other creditors and accruals	29,674	*36,800*
Rental income prepaid or overpaid	45,192	*51,465*
Taxation and social security costs	43,360	*57,871*
	118,226	*146,136*

Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2024 (continued)

17 **Analysis of movements in restricted funds**

Current period

Name of restricted fund	**Description, nature and purposes of the fund**	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Accommodation						
Trafford MBC:						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	68,923	339,090	(338,966)	-	69,047
Play Therapy	Dedicated play therapy for children within our safe accommodation	5,699	1,352	(1,842)	-	5,209
Other grants		-	24,275	(3,787)	-	20,488
		74,622	**364,717**	**(344,595)**	**-**	**94,744**

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17 **Analysis of movements in restricted funds (continued)**

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2023	Income	Expenditure	Transfers	Balance at 31 March 2024
		£	£	£	£	£
Community Services						
Trafford MBC:						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,099)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	2,223			(2,223)	-
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	11,875	10,000	(19,640)	-	2,235
ADViSE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	5,696	49,046	(48,103)	-	6,639
National Lottery Community Fund	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	13,807	65,620	(60,354)		19,073
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	22,483	42,103	(55,139)	-	9,447
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	24,879	59,600	(44,870)	-	39,609
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	1,740	39,800	(38,203)	-	3,337
MOJ Uplift Funding	Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening	8,493		(8,493)	-	-
Garfield Weston	Funding to support the delivery of TDAS whole Children and Young Peoples provision	40,000	-	(40,000)	-	-
Salford High Risk Harm funding	Working closely with Talk, Listen, Change (TLC) and the police as part of the MATAC model	-	12,206	-	-	12,206
Salford IDVAs	Additional funding towards our Salford IDVA service to increase capacity due to the deman for High Risk Victim Support	-	79,497	(79,497)	-	-
Other grants under £5,000		7,186			-	7,186
		138,382	**398,971**	**(435,398)**	**(2,223)**	**99,732**

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17 **Analysis of movements in restricted funds (continued)**

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Children and Young People						
Trafford MBC Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	34,720	19,957	(15,886)	-	38,791
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	6,981	27,198	(26,689)	-	7,490
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	7,215	-	(7,215)	-	-
MOJ CYP Salford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	29,303	(29,303)	-	-
MOJ CYP Trafford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	30,432	(30,432)	-	-
CADA	Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.	19,441	356,856	(372,640)	-	3,657
Charles Haywood Foundation	Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.	20,000	20,000	(18,485)	-	21,515
Other small grants		2,850	-	(2,850)	-	-
		91,207	**483,746**	**(503,500)**	**-**	**71,453**
Total		304,211	1,247,434	(1,283,493)	(2,223)	265,929

Trafford Domestic Abuse Services

Notes to the accounts for the year ended 31 March 2024 (continued)

17 **Analysis of movements in restricted funds (continued)**

Comparative period *Name of restricted fund*	*Description, nature and purposes of the fund*	*Balance at 1 April 2022* £	*Income* £	*Expenditure* £	*Transfers* £	*Balance at 31 March 2023* £
Accommodation						
Trafford MBC:						
Accommodation funding	*Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision*	*57,840*	*341,040*	*(329,957)*	-	*68,923*
Play Therapy	*Dedicated play therapy for children within our safe accommodation*	*700*	*4,999*	-	-	*5,699*
		58,540	***346,039***	***(329,957)***	**-**	***74,622***

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17 **Analysis of movements in restricted funds (continued)**

Comparative period

Name of restricted fund	***Description, nature and purposes of the fund***	*Balance at 1 April 2022*	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2023*
Community Services						
Trafford MBC:						
Medium Risk IDVA	*Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.*	-	*41,099*	*(41,099)*	-	-
True Colours	*Delivery of True colours on a one to one basis for service users.*	*2,223*	-	-	-	*2,223*
Training Professionals	*Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.*	*7,500*	*10,000*	*(5,625)*	-	*11,875*
ADViSE	*Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.*	*17,209*	*20,058*	*(31,571)*	-	*5,696*
National Lottery Community Fund	*Project funding to review, develop and deliver our True Colours Programme and Volunteer service*	-	*70,306*	*(56,499)*	-	*13,807*
Make a Change (RESPECT)	*A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.*	*18,447*	*71,713*	*(67,677)*	-	*22,483*
Reach Project - Henry Smith	*Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships*	*19,186*	*61,015*	*(55,322)*	-	*24,879*
Henry Smith - Covid Recovery	*Dedicated funding for our Front Door, including support line and domestic abuse surgeries.*	-	*39,700*	*(37,960)*	-	*1,740*
MOJ Uplift Funding	*Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening*	-	*16,700*	*(8,207)*	-	*8,493*
Garfield Weston	*Funding to support the delivery of TDAS whole Children and Young Peoples provision*	-	*40,000*	-	-	*40,000*
Other grants under £5,000		*3,670*	*3,619*	*(103)*	-	*7,186*
Total		***68,235***	***374,210***	***(304,063)***	-	***138,382***

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17 **Analysis of movements in restricted funds (continued)**

Comparative period (continued)

Name of restricted fund	***Description, nature and purposes of the fund***	*Balance at 1 April 2022*	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2023*
Children and Young People		*£*	*£*	*£*	*£*	*£*
Trafford MBC Standing Together	*Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships*	*9,966*	*24,754*	*-*	*-*	*34,720*
THT CYP Service	*Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.*	*6,981*	*26,629*	*(26,629)*	*-*	*6,981*
BBC Children in Need	*Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.*	*-*	*38,904*	*(38,904)*	*-*	*-*
Masonic Charitable Foundation	*Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.*	*11,980*	*23,009*	*(27,774)*	*-*	*7,215*
MOJ CYP Salford	*Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships*	*-*	*21,979*	*(21,979)*	*-*	*-*
MOJ CYP Trafford	*Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships*	*-*	*22,824*	*(22,824)*	*-*	*-*
CADA	*Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.*	*-*	*179,790*	*(160,349)*	*-*	*19,441*
Charles Haywood Foundation	*Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.*	*-*	*20,000*	*-*	*-*	*20,000*
Other small grants		*-*	*3,250*	*(400)*	*-*	*2,850*
		28,927	***361,139***	***(298,859)***	***-***	***91,207***
		155,702	*1,081,388*	*(932,879)*	*-*	*304,211*

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18 Analysis of movement in unrestricted funds

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	As at 31 March 2024 £
General fund	898,469	1,807,243	(1,374,164)	(3,777)	1,327,771
Staff training	10,000	-	-	(10,000)	-
Staff contingency	10,000	-	-	10,000	20,000
Utilities	20,000	-	-	(20,000)	-
No recourse	36,000	-	-	6,000	42,000
Client services	-	-	-	20,000	20,000
General fund	974,469	1,807,243	(1,374,164)	2,223	1,409,771

Comparative period

	Balance at 1 April 2022 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2023 £*
General fund	*701,966*	*1,364,834*	*(1,168,331)*	-	*898,469*
Staff training	*10,000*	-	-	-	*10,000*
Staff contingency	*10,000*	-	-	-	*10,000*
Utilities	*20,000*	-	-	-	*20,000*
No recourse	*36,000*			-	*36,000*
General fund	797,966	1,364,834	(1,168,331)	-	974,469

Name of	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds
Staff training	Staff training and development
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and
Utilities	Increased utility/energy costs of running safe accommodation
No recourse	Funding for two spaces per annum in safe accommodation for women who have no recourse to public funds.
Client services	To support clients with items such as emergency food vouchers and travel

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19 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2024 £
Tangible fixed assets	9,460	-	-	9,460
Net current assets	1,338,311	62,000	265,929	1,666,240
Net assets	1,347,771	62,000	265,929	1,675,700

Comparative period

	General fund £	*Designated funds £*	*Restricted funds £*	*Total 2023 £*
Tangible fixed assets	*3,232*	*-*	*-*	*3,232*
Net current assets	*895,237*	*76,000*	*304,211*	*1,275,448*
Net assets	*898,469*	*76,000*	*304,211*	*1,278,680*

20 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:

	Property	
	2024 £	*2023 £*
Less than one year	119,567	107,664
One to five years	125,470	209,328
	245,037	*316,992*

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21 Reconciliation of net movement in funds to net cash flow from operating activities

	2024 £	*2023* *£*
Net income/(expenditure) for the year	397,020	*345,012*
Adjustments for:		
Depreciation charge	1,077	*1,076*
Decrease/(increase) in debtors	(38,498)	*(201,969)*
Increase/(decrease) in creditors	(27,910)	*31,465*
Net cash provided by/(used in) operating activities	331,689	*175,584*

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TRAFFORD DOMESTIC ABUSE SERVICES

England & Wales - Charity number 1120983

Accounts



2022/23 Annual Report

Trafford Domestic Abuse Services

Company number 2915937 **Charity number 1120983**

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Trafford Domestic Abuse Services

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Message from Our Chair & CEO



The fall out from the Covid-19 pandemic and the cost-of-living crisis that the country is now experiencing affected all aspects of survivors lives disproportionately, increasing the risks they faced, the barriers they faced to access support and also their well-being and mental health, meaning they required significantly more support from TDAS. Throughout the year, we continued to adapt our life-saving and life-changing services to ensure they were accessible, inclusive and timely.

TDAS have achieved great things in 2022-2023. Special thanks go to our amazing staff that despite many challenges, worked tirelessly to make sure the needs of the survivors we serve were met.

We also could not have done this without the support from both existing and many new partners; from foundations and trusts to companies and individuals, who were able to provide funds, expertise and their time. We had a successful year full of collaborative partnerships. One of our biggest assets is our connection to the local community, of which we are privileged to have strong connections, to reach and support survivors. Thank you.

We worked with Local authorities, sister organisations and partners at local and national levels, to share practice-based evidence and to highlight the need for vital specialist services for survivors.

At the heart of TDAS is our core service offer of accommodation, outreach and awareness. We continue to build on this whilst looking at new and innovative ways to support individuals and families and educate our communities.

Over the next 12 months we start our journey to strengthen and further develop our services for male victims of abuse, working across Greater Manchester commissioning to achieve this. It is vital our services are gender responsive and developed in collaboration with our key stakeholders, particularly those that are accessing the services. Domestic Abuse is a gendered crime and we must and will protect our core service offer to women, however from our stakeholder feedback, it is clear women want a choice about where, what and who supports them. Our male services will be delivered as standalone services separate from our women only spaces, whilst our outreach service will be risk managed and integrated into our whole community offer to provide survivors with choice over their support journey.

TDAS passed the Women's Aid National Standards Accreditation for Accommodation and CYP services. We also passed Safe Lives Leading Lights accreditation for our Community IDVA and outreach service. Both accreditations are a real testament to our staff team who work extremely hard, so we were pleased that they efforts are recognised beyond TDAS.

The quality of our services is of upmost importance to us, for survivors accessing support but also for our staff and volunteers. We want TDAS to be an employer of choice where staff feel listened too, valued and supported to thrive both professionally and personally. Our restructure enabled us to ensure staff had the appropriate support and guidance they need. We implemented a wellbeing lead across the organisation, consulting with staff on what is important to their wellbeing. We also completed our first annual staff survey since pre-covid, with a clear accountable action plan and ensured our staff received salaries that reflected the cost of living increases we saw across the country.

Our values underpin all of what we do, all of which are key for TDAS to achieve our mission.
Our team and Board of Trustees, supporters and partners are more committed than ever to our vision and mission – to enable people to break free from Domestic Abuse.

Zvikomborero Magara | Chair
Samantha Fisher | CEO

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Enabling People to Break Free from Domestic Abuse

The trustees present their report and the audited financial statements for the year ended 31 March 2023. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 25 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and Articles of Association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.





Activities undertaken for public benefit in relation to objects

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set. In planning, discussions and carrying out its objects, TDAS promotes equality of opportunity and opposes any form of discrimination on grounds of race, sex, sexual orientation, age, disability, marriage or civil partnership, religion or belief, gender reassignment, maternity or caring responsibilities.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.





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Our Vision & Mission

Vision:

To eradicate all forms of domestic abuse, creating a society where it is not tolerated and families can live safely.

Mission:

'To enable people to break free from domestic abuse'.

Our overall aim is "to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody's business, through intervention, prevention, education and public awareness"

This is achieved by meeting the following objectives:

- The provision of safe and supportive spaces and temporary accommodation for women and children who have or who are experiencing domestic abuse.
- The provision of community support services to those who have experienced domestic abuse.
- To advance the education of the public and those who work in partnership with the public, private, voluntary, community and social enterprise in issues relating to domestic abuse including its nature, impact and causes.

Details of each of the projects delivered under these objectives can be found below.








TDAS Values:

Innovative: TDAS introduce new ideas, are creative and forward thinking
Collaborative: TDAS work in partnership with key stakeholders to enable individuals to achieve a defined and common purpose
Openness: TDAS create an open culture, provide transparent reporting, good fundraising and governance.
Person Centred: TDAS provide coordinated, personalized and enabling services to everyone
Empowering: TDAS empower our service users to become stronger, more confident, being aware of their rights and privileges and live a more meaningful and fulfilling life.

Our aim and objectives are measured through our robust performance and outcome framework which is reported to our funders and the board of trustees on a quarterly basis.





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Achievements, performance & beneficiaries of our service

TDAS' main activities and those it seeks to help are described below. All our charitable activities focus on delivering our objects and are undertaken to further Trafford Domestic Abuse Services' charitable purposes for the public benefit.



We received support from several funding bodies to enable us to effectively respond to the the ever-changing landscape. We are particularly proud of:

- Our Partnership with Trafford Council to provide long term safe accommodation for survivors of domestic abuse.
- Accreditation of our True Colours© programme, providing assurance that we are providing high quality, effective awareness raising and educational programmes.
- The development of our volunteer service.
- Our prevention and education services including our work in schools, our training offer and our first video media 'Words Matter' to raise public awareness of domestic abuse and how to effectively respond to someone who may be in an abusive relationship.

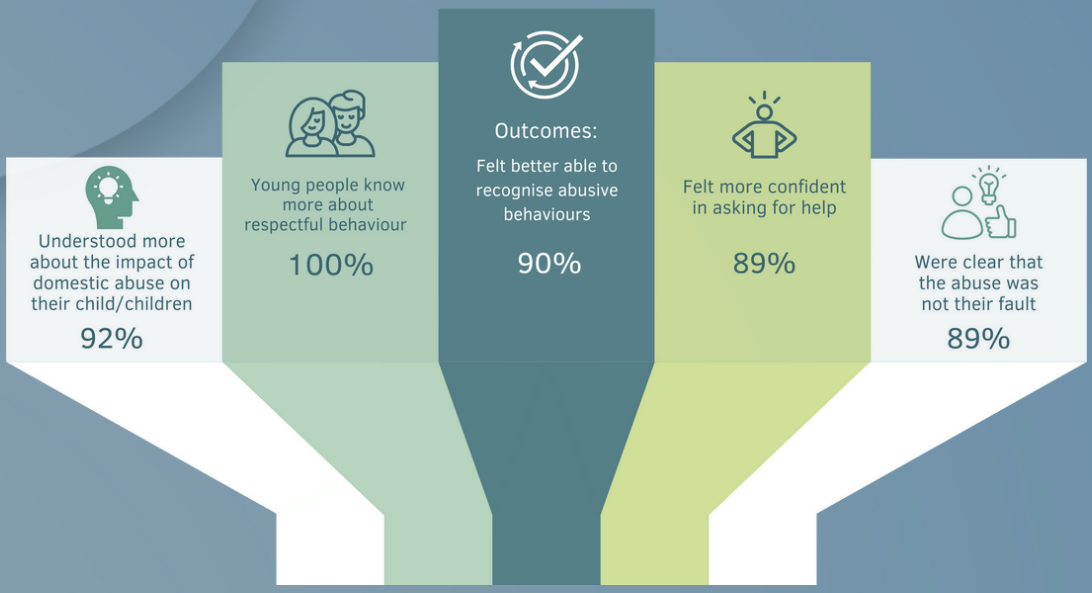
Words Matter

- Our CEO was awarded Inspirational Woman Leader Award at Trafford's International Women's Day Awards.
- The dedication of our staff team in reaching more survivors of domestic abuse.

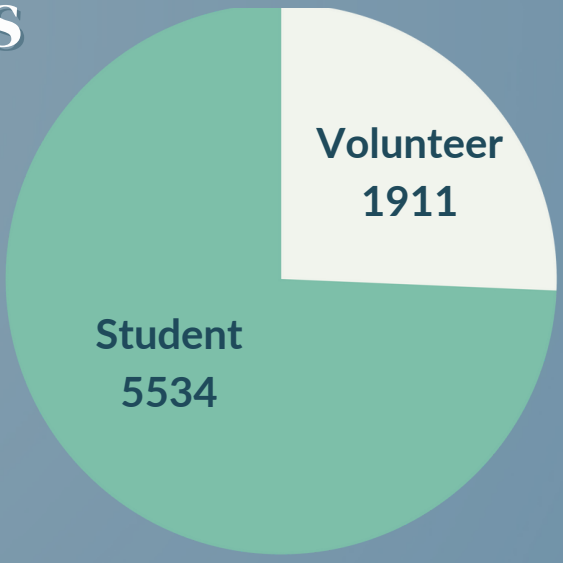
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One Year in Numbers

2022-2023



Volunteer/Student Hours



Support

- ADULTS **SUPPORTED** IN COMMUNITY **1,450**
- CYP **SUPPORTED** IN COMMUNITY **241**
- ADULTS **SUPPORTED** IN ACCOMMODATION **73**
- CYP **SUPPORTED** IN ACCOMMODATION **67**
- ADULTS **SUPPORTED** COMPLETED GROUP PROGRAMMES **178**
- CYP **SUPPORTED** GROUP PROGRAMMES **285**
- PROFESSIONALS **TRAINED** **507**
- **YP EDUCATED** ON HEALTHY RELATIONSHIPS **1703**

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Community Service

It's been a busy but successful year for the community service, despite funding for our outreach service ending, with support from Henry Smith Covid Recovery fund we we managed to expand our offer to service users and introduced more specialist levels of support with us reaching more service users across our community provision.

Through our dedicated Community Domestic Abuse project, our Independant Domestic Violence Advocates (IDVA) supported 432 individuals at high risk of harm, a 15% increase from the previous year.

Once our IDVA has safely reduced the risk for the individual, they have been able to access our step down provision which provides longer term support around practical and emotional needs.

We supported 134 individuals through our Domestic Abuse Surgeries and provided longer term practical and emotional support to 309 survivors.

Our support line saw the largest increase by 118%, providing information, advice and guidance to 494 individuals.

15%
increase in people reached

96%
better able to cope with mental and emotional wellbeing

118%
increase on support line

Reach Project

Funded by **Henry Smith**, in August 2021 we continued to provide 3 specialist roles across Community, Children and Young People and Accommodation supporting women and girls who face additional barriers and challenges in their day to day lives. **The Move on Domestic Abuse Advisor – Diverse Communities (MODAA) provided support to 22 women in the accommodation service**

Case Study >



98% of women accommodated reported feeling safe and secure in the accommodation.

85% of service users who received support around housing reported that they felt confident and able to live independently now or in the immediate future.

98% of adults supported reported to feel more secure and stable in their lives, reporting a positive increase in their self-esteem and confidence.

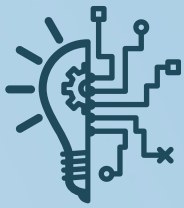
98% of all individuals exiting the service, reported an increase in resilience that enables them to use healthy coping strategies and be more able to deal with future life events; keeping themselves physically & emotionally safe.

93% of victims reported they are equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence

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Community Service

The Complex Needs Domestic Abuse Advisor (CNDAA) provided trauma informed support and coordinated care packages to 84 women from both our accommodation and community service.



100% of service users reported they were able to access support specific for their needs, without the risk of being refused services due to their support needs being too complex.

96% of service users reported they are better able to manage their mental health and engage with the necessary support services that will aid their recovery.



88% of service users with substance misuse needs, reported that they are better able to manage their substance misuse and engage with the necessary support services that will aid their recovery.

The Young Persons Domestic Abuse Advisor (YPDAA) supported 29 young people in their own abusive relationships who are experiencing the traumatic effects of domestic abuse.



92% of service users reported feeling more secure and stable in their lives, with a positive increase in their self-esteem and confidence.

95% of service users reported an increase in resilience that enables them to use healthy coping strategies and be more able to deal with future life events, keeping themselves physically & emotionally safe.



95% of service users reported that they felt equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence.

Thanks to **Trafford Community Safety Partnership**, we received additional funding from their Standing Together fund to increase the YPVA's hours so that we could reach more young people in a timely manner.



ADViSE

Thanks to IRISi funding **93%** of Trafford Clinicians and 100% of non-clinical staff have received training. One participant provided the following feedback:



"'This training has helped to enhance more understanding on issues around domestic violence and sexual abuse and approach in handling cases will generally be improved"'

44 individuals were supported who were referred by sexual health organisations.
100% of the individuals reported that they felt listened to.



96% who completed support, reported better mental and emotional wellbeing

Make A Change

Make a Change (MAC) is a community-wide, early response approach to people who are concerned that they are using harmful behaviours in their intimate, or previously intimate, relationships. It was developed by Respect in partnership with Women's Aid Federation England. With thanks to **Respect**, TDAS were funded to deliver the Integrated partner support and Children's support element of the contract, alongside Talk Listen Change who deliver the behaviour change programme. 44 Individuals were supported this year with **82%** reporting that they felt better about the future and **100%** reporting to feel better able to recognise abusive behaviour.



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Community Service



Male DA support
Thanks to the success of our previous project, funded by Greater Manchester Combined Authority, Trafford Council agreed to provide continuation funding for this post to provide dedicated support to males who are at risk of homelessness or who reside in our dispersed accommodation. The Male DA Advisor supported 18 individuals through DA surgeries and outreach.



88% of individuals reported that they felt safer
96% of individuals reported that they are able to recognise abusive behaviour
100% of individuals reported that they felt listened to

We were also able to pilot our first True Colours group programme for Male survivors with 6 men completing the programme for Males.
This was a huge success with men reporting:



98% of Men who attend True Colours felt optimistic about the future
100% of Men felt they had increased understanding of DA and warning signs
100% of Men reported that they felt more confident to ask for help when needed

Group Programmes
True Colours is our most popular service with demand always exceeding capacity, receiving 205 referrals in 2022-2023. With thanks to **Trafford Council** public health team, we were able to deliver our programmes virtually as well as face to face to meet the high demand for this service. With this funding we reached 120 women who needed support in understanding the dynamics of domestic abuse and breaking the cycle of abuse enabling them to engage in healthy relationships in the future.



One participant fed back:
"I didn't want to come and felt it was an inconvenience but thank you, this has really helped me"



"This course has helped me a lot. The team are angels for the work they do. I have really enjoyed the information I have been given – especially on boundaries and the power of saying NO to others can be saying YES to myself. I am excited for the future and would love to volunteer for TDAS."



Our personal development workshops, **Back to Me** was delivered to 113 service users. Feedback included: **"I feel really motivated now! I have enjoyed meeting everybody and felt the topics were greatly explained"**

Professionals Training
We continued to deliver our Professionals Training to key stakeholders and volunteers across Trafford during 2022-2023 with the offer of more bespoke training to fit the needs of specific agencies, including social care, health and education. We developed Lunch and Learn sessions to focus on key topics that were extremely successful, and we also introduced DASH and risk management training. We provided these training packages to **429 delegates**.



"Great discussion around Trauma interventions, thank you!" KY, Health Visitor

"Brilliant training session, thought provoking and insightful" TP, Housing

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This year we were able to mobilise our managers training delivering bespoke sessions to human resource teams and line managers on domestic abuse within the workplace.
Feedback from one organisation who commissioned the training for their managers:

Thank you so much to you all at TDAS for your support in delivering the training. Some really great feedback again after last weeks session....one particular comment "I think it's the best training session I've ever been on", really informative and the trainers were all so knowledgeable and passionate about such a difficult subject.

Accommodation Service

The Accommodation Service received a total of **311 referrals**. We were able to provide support to **57 families** in refuge and dispersed and **25 in our Tier 2** Move on Accommodation. Like the previous years, we find most referrals not accepted are due to lack of space. Families resided in the accommodation service for a longer period this year due to lack of housing to move in to.

On Exit:

95% of service users reported that their support networks had improved
88% of services users reported they felt more confident about asking for help when they need it
78% of service users were able to move on to their own accommodation
94% of parents reported that they felt more confident with their parenting skills

We continue to prioritise securing additional accommodation units to reduce the number of people who we have to turn away due to lack of space.

Case Study >



Children & Young People Service

BBC Children in Need

Thanks to Children In Need, we were able to employ a dedicated CYP Support worker in our refuge accommodation to provide 121 support, group, family and play sessions for children residing with us. In addition, we were funded to provide a CYP support worker within a community team offering 121 support and delivering TDAS R Space programme and Speak Out Speak Now Programme. This was our final year of funding from BBC Children in Need and it has been an honour to be part of BBC Children in Need mission to support vulnerable children and young people over the last 15 years.



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Children & Young People Service

Masonic Charitable Foundation

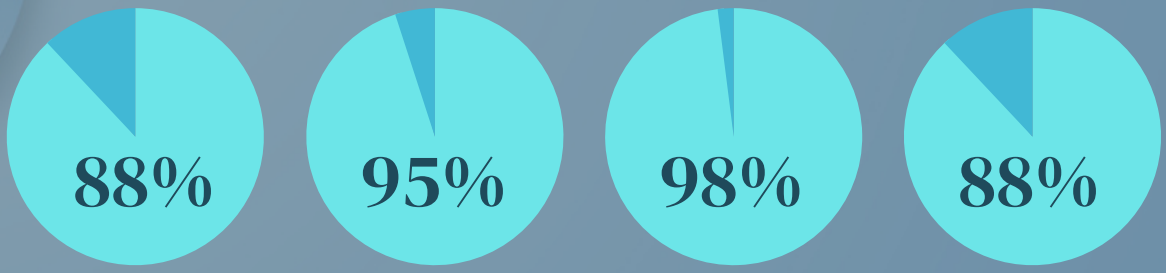
Masonic Charitable Foundation provided dedicated funding to provide a Children & Families Support Worker to provide additional 121 and group support for children and young people and to also provide dedicated parenting support to parents via 121 sessions or group programme.

Thanks to Children in Need and Masonic Charitable Foundation for enabling us to provide support to 76 children and 37 parents. Out of 72 children who accessed safe accommodation.
92% said that they felt excited about their future.
90% reported that they felt safer and **98%** reported that they had a better relationship with their (non-abusive) parent.

37 Parents accessed parenting support programme funded by Masonic.
100% of the parents reported a stronger understanding of the impact of domestic abuse on children.
98% of children and parents reported a positive increase in the child's self esteem, confidence or emotional wellbeing since arriving at refuge and engaging in support.
95% of the children who took part in R'Space reported feeling better about themselves.
This year, our Refuge team of Children and Young People (CYP) and family workers underwent training in play therapy to establish a sustainable therapeutic offer.

With thanks to continuation funding from **Trafford Housing Trust**, TDAS were able to review our Speak Out Speak Now programme including workshops in schools and offer more targeted interventions for young people and provide 121 support to those children and young people who needed additional interventions.

With thanks to the above funding, we were able to support 341 children and young people in Trafford



CYP reported that they felt safer

CYP reported that felt good about the future

CYP reported that they knew where to go for help

CYP reported that they felt less anxious or stressed

This year we managed to re-start our Supporting Young People to have Healthy Relationships Project, a partnership with MaD theatre company to offer a drama intervention project combined with domestic abuse training for teachers. Young people aged 13 and over were able to watch a 30-minute drama performance or attend a 1 hour workshop highlighting domestic abuse and the effects on individuals. Teachers received training around how to handle disclosures and spot the signs of domestic abuse with young people as well as being informed of the services available and what they can do following a disclosure.

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Children & Young Persons Service

We trained **78 teachers** over the year, and **438 young people** watched the performance and completed our workshops on healthy relationships.

Feedback from teachers and Young people included:

"I feel like I could give advice to my friend if they needed help" Young person

"The workshop was good. I learned lot about healthy relationships" Young person

"Fantastic training, interactive and engaging. Gave me lots of useful tools to support our young people" Teacher

We also formed a partnership with Trafford College to deliver the **"Cut it Out"** programme to Hair and Beauty students. The programme was designed to encourage future supportive conversations when in the salon with clients who may disclose domestic abuse or if conversations being had sound like suspected domestic abuse – it also provides assurance of the services that can provide specialist support.

Volunteer Service

It has been a brilliant year for our volunteer service. Our amazing **volunteers and students gave us 6,891 hours of work, an increase of 39% from the previous year and equivalent to 3.5 full time employees**. We were able to run our CBT counselling service and 'Back to Me' groups purely with the work of students and volunteers. Along with their hard work and commitment for our day to day support across all of our services.

We **inducted, trained and supervised 18 students and volunteers** throughout the year. We upskilled and employed two volunteers and one and student. We retained four volunteers for over twelve months, with an average of six months retention.

We had a volunteer and student celebration to recognise their everlasting commitment and kindness. We were able to enjoy an afternoon tea with all who attended, where our CEO gave thanks and recognised them as an integral part of our organisation

'I really enjoyed it and felt there's a lot of opportunities for us to engage with service users meaningfully.'

Volunteer

'It has helped me develop, because I didn't understand how ACES and childhood trauma effect children. The group facilitator is continuously reassuring the mothers it is not their fault. Explaining they are not alone, and it happens to other children. It just makes me sad that children are experiencing this trauma, and I feel privileged to be able to help support them.'

Volunteer

'I didn't have a connection with the other residents. The volunteer brought us together, and now I am connected with other people who I might not of talked to otherwise.'

Refuge Resident

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Volunteer Service

National Lottery – Reaching Communities Fund

This is a really exciting project for us because its' focus is on service user voice and consultation and volunteer support. The main aim of the funding was to enable us to have dedicated support for our volunteers and the development of our True Colours Programme.



A fresh pair of eyes from a new Volunteer Coordinator resulted in the successful revamp of our volunteer service, from policy to practice ensuring its' strength and effectiveness for both the volunteers and our service users. Our Community Development Officer dedicated time to observe existing programs, establishing and nurturing relationships with partner agencies and our local community and collaborating closely with those accessing True Colours, the Volunteer Coordinator and TDAS Service Managers to develop the programme further.



We wanted to ensure that True Colours really was representative of our community and so we collaborated with our community from the very start, from reviewing our promotional material, literature, and training content and slides. By having a dedicated Community Development Officer, we were able to increase our presence at events where people who wouldn't ordinarily access our services would attend e.g. Trafford Pride, NHS Party in the Park, which enabled us to raise awareness of domestic abuse, True Colours and really give us an opportunity to showcase TDAS as an inclusive service. This was particularly successful with Trafford Pride where we got the views from LGBTQ community on what they would need to 'see' to access domestic abuse services if they needed them. We have explored website accessibility to ensure that more members of the community can access our online content and we have used social media to promote our training and services, particularly on national dates.





Salford Service

With funding from Salford City Council, in April 2022 we formed the Safe in Salford Partnership with Salford Foundation, Manchester Women's Aid and Pankhurst Trust and Talk Listen Change providing a holistic one front door service to victims and perpetrators of domestic abuse. Our delivery within Safe in Salford includes the IDVA service and our previously piloted Harbour children's service. The partnership enables Salford residents experiencing domestic abuse to receive a trauma informed response thanks to our front door approach.



IDVA Service

Our team supported **622 Individuals** who were high risk of harm, **88%** of those individuals had a decrease in risk upon exit from the service, with **92%** reporting better knowledge of domestic abuse and tools to keep safe. **98%** reported that they felt listened to throughout their journey.

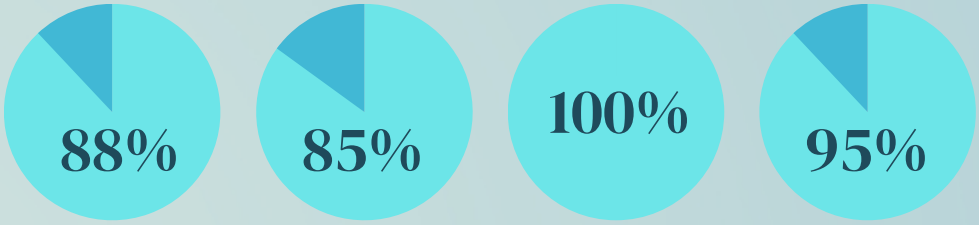


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Salford Service

CYP Provision
With Thanks to Salford Council, under the Safe in Salford partnership, we continued to deliver our Harbour service; a support and prevention service to children and young people living in Salford. Harbour offers 121 support, parent and child family support, dedicated young person's support, group programmes and awareness workshops being delivered across Salford reaching 150 children and young people.

Outcomes included:



CYP reported that they felt safer

CYP reported that felt good about the future

CYP reported that they knew where to go for help

CYP reported that they felt less anxious or stressed

In collaboration with TLC, we co-developed and delivered two domestic abuse training sessions, engaging **40 foster carers** from Salford. We received some incredible feedback, stating that they all found it beneficial, that they had a better understanding of domestic abuse, and that they had a greater awareness of the support services available to them and the young people they care for.

CADA
In October 2022, we were fortunate to receive funding from the Home Office – Children Affected by Domestic Abuse, to enhance our CYP services across Trafford and Salford and reduce the waiting lists and times which we had seen grown over the past couple of years. In October 2022 we mobilised a brand new Early Years role in addition to a dedicated group facilitator, three trauma informed support workers and a parent and families Support worker

The funding enabled us to reach an additional 159 CYP.

Ministry of Justice - GMCA
A further thanks to the Home Office who funded two YPVA posts for Trafford and Salford this year which enabled us to provided specialist support for young people who are at high risk of harm and in their own unhealthy relationship. We integrated the YPVAs into our IDVA teams which provided additional capacity for our high risk provision.

We supported **47 Young People** across both boroughs with this additional funding



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Victim Voice Facilitator

We have received funding from Trafford Council to employ a Victim Voice Facilitator. This role has been and continues to be crucial in gathering feedback from survivors in Trafford on the response they received to domestic abuse from professionals, enabling Trafford Local Partnership Board to identify gaps and inform future plans.

In addition, the Community Development officer worked closely with our Victim Voice Facilitator to gain feedback using various methods, including virtual events, online surveys, focus groups and evaluation forms. They also worked closely with our community to discuss what they would want from a Domestic Abuse service if they knew somebody who was experiencing domestic abuse which in turn, enabled us to develop the Friends and Family Lunch & Learn session.



Social Value

TDAS' Social Value Policy sets out how we will deliver and help create the conditions for social value in our organisation and provides a framework for realising our commitment to maintaining and enhancing the social value we create in the communities we work in and the services we deliver.

- TDAS are a supporter of **Greater Manchester's Good Employment Charter** and have committed to their seven key characteristics.
- **Living wage employer (5yrs)** and conduct annual job reviews ensuring salaries are reflective of the duties and the sector.
- TDAS' values underpin our recruitment processes and we are **committed to the personal and professional development of staff** who all have a comprehensive professional and personal development plan.
- We deliver enhanced staff wellbeing activities and programmes; building community resilience and capacity.
- **Ex-service user and volunteer policies which encourages development and training into paid employment** which can result in local residents being employed by us.
- We have eight employees at present who embarked on their volunteering/student/ service-user journey with us, who were upskilled and gained vital experience to then become successfully employed.
- Policies and principles in place to support environmental sustainability.

In addition to our organisational social value commitments, we had specific social value targets in **2022-2023** for our Accommodation Service, Community Domestic Abuse contract, Group Programmes and Supporting Young people project. Our commitments were:

- Employing local people
- Training opportunities for staff
- Meaningful work placements
- Provision of expert advice to VCSEs and SMEs
- Local spend with VCSEs and SMEs
- Initiatives aimed at reducing crime

Our committed Social value for these projects totalled **£210,745.69** with us achieving **£252,132.4 (120%)**



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Priorities for 2023-2024

The context in which we operate remains challenging with the country now facing a cost-of-living crisis. Our organisation has both adapted and changed in light of the coronavirus pandemic and continues to do so in the absence of a clear social and economic recovery plan. The Board and CEO therefore decided to bring the next strategic plan cycle a year forward.

We conducted key stakeholder exercises to ensure our business plan was informed with the relevant data, information and feedback.

Whilst our Business plan was under review, we continued to focus on our current objectives and report on our achievements set against our **2021-2024** plan with the following key successes:



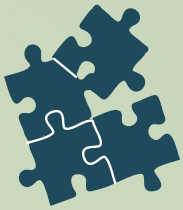
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Future Plans

Strategic priorities for 2023 onwards:
We have set **3 key strategic priorities** with a detailed framework on what we want to achieve, the difference we want to make and how we will measure our success.



Inclusive Services
To continue to provide quality accredited, trauma informed services to adults and children affected by domestic abuse, strengthening and expanding our provision to ensure they are inclusive for all.



Early Intervention, Prevention & Education
To provide a community-based response to early intervention and prevention, working with key stakeholders in creating lasting change and educating the community on domestic abuse.



Sustainable organisation
To run a well governed, successful, and efficient organisation which recognises and values our people.

Why are these priorities important?
Service user voice must be central to all our services and our objectives capture that voice. National and local data along with the monitoring of our services shaped our objectives. We need to work collaboratively to reach more marginalised survivors, provide trauma informed holistic support packages so we can meet the mental health, substance misuse and disability needs of survivors. We need to educate our communities so they can provide the right response the first time and strengthen our partnerships in particular with health, social care and the police and continue to ensure children are seen as victims in their own right.

Partnerships, Supporters and Donors
In order to deliver our support services, we work with other amazing people and organisations who give their time supporting and/or fundraising, providing donations towards the services we provide and people we support. Without this support we would not have been able to achieve such fantastic outcomes and we are extremely grateful to all of them.

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Structure, governance and management

Governing document
The governing document of the charitable company is its Memorandum and Articles of Association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

Company Status
The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2022 was 8.

Trustee selection methods
The board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board. Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become and probationary Trustee.

Induction and training of trustees
All probationary Trustees are invited to attend Board meetings and attend at least two meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.

Organisational Structure
Our Board of Trustees have accountability and delegate responsibility to the CEO for day-to-day strategic operations. The Director of Operations is responsible for Safeguarding, Policy, Human-Resource, marketing, I.T and GDPR functions and line manages the Service Managers who are responsible for contract delivery, ensuring standards and outcomes are met and frontline staff are appropriately trained, supported and supervised.

The Trustees oversee the work undertaken by the staff team, monitor performance against targets agreed with funders, risk management, compliance and health and safety and safeguarding and GDPR.

They are also responsible for the strategic direction of the organisation. The CEO attends Board meetings as company secretary, and brings proposals for future work to the Board that have developed out of discussions with service users and staff at their regular team Meetings.

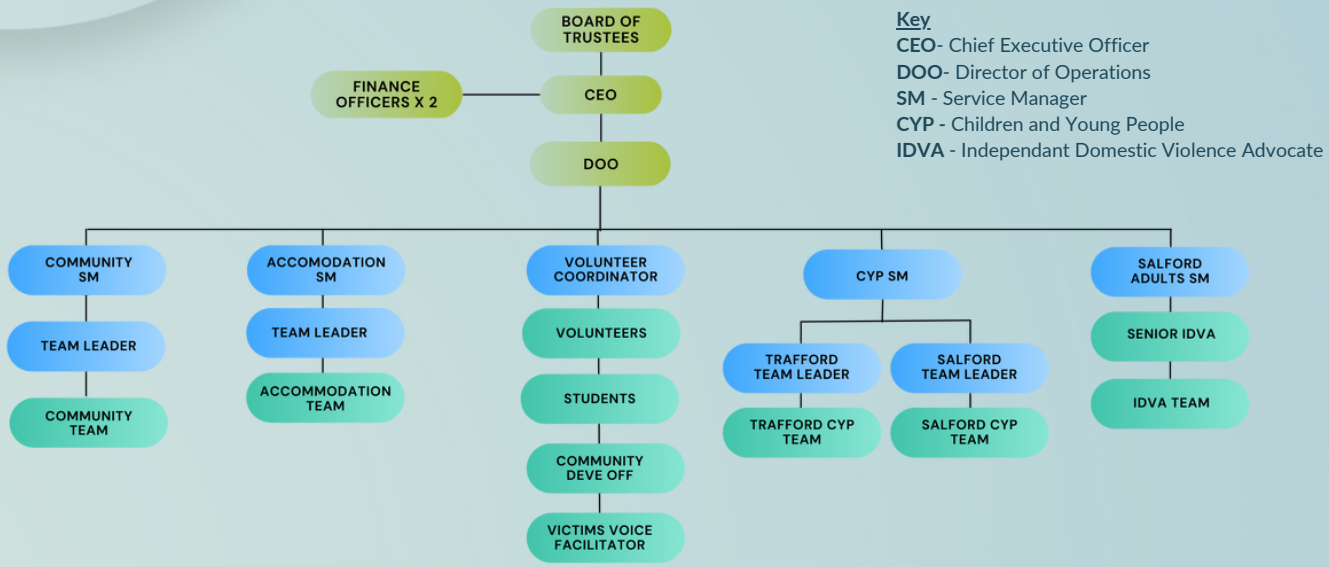
The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 11 of the accounts.

Towards the end of the financial year, the board agreed to the NJC Pay scale increases for all staff within the organisation, this was backdated for 2022-2023 by two payments, one in November 2022 and another in March 2023.

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Organisational Structure

TRAFFORD DOMESTIC ABUSE SERVICES



Related Parties and relationships with other organisations

TDAS Services respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Trafford, Salford and Greater Manchester. We are affiliated with Womens Aid Federation of England (WAFE), attend Trafford's multiagency domestic abuse forums to inform local strategy, are members of the Multi-Agency Risk Assessment Committee (MARAC) and support Trafford Strategic Safeguarding Partnership Board. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken several joint projects to meet local need.

Risk management

The trustees regularly review and assess the risks faced by their charity in all areas of its work and plan for the management of those risks. Risk is an everyday part of charitable activity and managing it effectively is essential if we are to achieve our key objectives and safeguard the charity's funds and assets. Our risk register is reviewed annually by the board and discussed at board meetings which looks at governance, external risks, regulatory and compliance, financial and operational risks. We have robust internal processes in relation to financial transactions and review our policy and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

Policies and procedures are in place to safeguard all service users with stringent recruitment processes and training for all staff and volunteers including safeguarding children and vulnerable adults.

Our complaints procedure is accessible to all service users and is available on our website and allows service users to raise concerns either independently, as a group, formally or anonymously with a record kept of each issue and outcome which is presented to the board at each meeting.

Our consultation policy highlights our commitment to ensuring service user voice is central to what we deliver, with feedback, evaluation and regular consultations undertaken.

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Key challenges

- Recruitment and retention of experienced and qualified staff - With the injection of domestic abuse funding came the increased job opportunities. The charity sector still cannot compete with the salaries of the public sector.



- Cost of Living – running costs have and continue to increase, coupled with the increasing demand for our services and the support needs of our staff and volunteers who themselves try to navigate the increasing costs they are experiencing. Related to the cost of living crisis comes the challenge of securing donations and individual giving. Whilst our income from donations has remained steady, it has been challenging to engage new donors in regular giving.



- Cyber attacks and data protection – increasing our digital footprint opens up more risk of cyber attacks with phishing and ransomware attacks amongst the biggest threats currently to the charity sector.



- The Political environment - budget cuts, welfare reform and commissioning of services create challenges which we must be prepared to tackle along with preparation for the general election in 2025 and new legal provisions including: Worker Protection Bill, Data Protection and Digital Information bill, Online Safety Bill and Procurement Bill.



- Demand for our services – the increasing demand after the coronavirus pandemic continues to rise and we must ensure we have the necessary resource to continue to provide quality accredited, responsive services to survivors of domestic abuse.



Fundraising

Whilst our aim is to increase our fundraising activity, during this financial year we did not carry out any significant fundraising activities. We ran small campaigns to support our core services via a regulated fundraising platform. All the charity's fundraising activities are undertaken inhouse by our senior leadership team and we do not have any relationships with external professional fundraisers. We had no instances of non-compliance with the code of fundraising during the year and have received no complaints through the Charity Commission.



Our privacy policy is kept up to date and is accessible to everyone via our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities.



Fundraising activities including small campaigns are shared on our social media platforms and we use the appropriate platforms to undertake this activity. Any direct fundraising requests are made only of supporters who have opted in to receive communications from us, and they can unsubscribe at any time. We received no complaints this year in relation to fundraising activities.



All our staff are well trained in dealing with members of the public and our CEO is also a member of the Foundation of Social Improvement, which provides guidelines and training to ensure that our practices are in line with industry standards.

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Financial Overview

Financial review
This period has again been successful for the charity



The charity's main funding sources were for our accommodation, which supports our first objective of providing safe accommodation for women and children. The Domestic Abuse Bill released funds to local authorities, which meant we could streamline our funding, strengthen, and expand our accommodation offer. We worked with Trafford Council to support the Joint Strategic Needs Assessment across the borough. The results of this will shape future commissioning and service delivery and we worked in partnership with Trafford Council to secure longer term committed funds. Our partnership is in the form of a 5 year grant which coincides with the leases we negotiated on our accommodation units, so we can effectively manage risk.



The longer term impacts of COVID-19 and the cost of living crisis being recognised by funding bodies brought about additional financial support for the charity to enable us to meet the increased demand we experienced. We secured **£61,091.44** in this financial year to support with cost of living, reducing waiting lists, increasing our community provision and also supporting our staff team with the cost of living.

We worked in partnership with several local organisations to create the Safe in Salford partnership so we could continue to deliver our harbour service. This partnership was successful in securing a 5-year contract with Salford Council and will bring an **additional £405,000 income** for the charity per year and an additional 7 staff to deliver the Salford IDVA team alongside our already established Harbour service which has 6 staff members delivering the project.

These additional funds meant our frontline staff team increased substantially, with staff costs of **£1,400,812** compared to **£822,852** the previous year with total staff costs of **£1,583,105 (2022: £965,079).**

The cost of living crisis not only effects our beneficiaries but also our staff team. We approached our current funders to request uplifts on our contracts and whilst some did support this, others were tied in what funding they had available. We follow the NJC Pay scale as guidance which has resulted in a usual cost of living payment award. We need to ensure moving forward that these uplifts are sustainable, especially with the recruitment and retention risks the sector is facing.

As with last year, with the growth of the charity the risk of us being ineligible to certain trusts and foundations due to our turnover increases. Which is why it is vital that we concentrate on our fundraising strategy to enable us to continue to deliver vital services to individuals and families experiencing domestic abuse and the Board of Trustees have agreed to fund a dedicated Fundraising Manager post to support the CEO in income diversification. Our increased turnover does open up other avenues for larger government contracts which we will work in partnership with other specialist organisations to secure.

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Financial Overview

Reserves policy and current financial position

The total amount of restricted funds as at 31 March 2023 is £304,211 (2022: £155,702). Continuous efforts have been made to increase the levels of unrestricted funds and reserves. Total funds at 31 March 2023 were £1,278,680 (2022: £933,668 ,2021: £648,804), this is an increase of £345,012 on the previous year.

The board agreed to continue the commitment made in the last financial year and have designated funds of **£10,000** for staff training and development and **£10,000** staff contingency fund to support with costs such as enhanced maternity pay and increased staffing costs for high demand projects, **£20,000** for increased utility costs and **£36,000** to fund two spaces within accommodation for women with no recourse to public funds.

Current unrestricted funds balance

The accounts show that at 31st March 2023 TDAS carried forward an unrestricted funds balance of £974,469 (2022: £777,966 2021: £569,993) into 2023-24, and free (undesignated) reserves, less fixed asset, are £895,237. The trustees believe that this is an appropriate level of free reserves given the increase in size and activities over the last year and will cover 5 months running costs plus closing down costs.

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Statement of responsibilities of the Trustees

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware.
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 11 / 12 / 2023 and signed on their behalf by Zvikomborero Magara (Chair)



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Trafford Domestic Abuse Services Reference and administration information

Company number 2915937
Charity number 1120983
Registered office and operational address
Gorsehill Studios Cavendish Road, Stretford, Manchester, England, M32 0PR

Name
The charity is also referred to as TDAS.

Trustees
Trustees, who are also directors under company law, who served during the year and up to the date of this report
were as follows:
Zvikomborero Magara Chair
Judith Ann Lloyd Vice Chair
Andy Mudd
Vicky Brickhill Resigned 04/04/2023
Akhtar Rahman
Sofia Higgins Resigned 04/04/2023
Lauren Chalmers Resigned 20/09/2023
Jo Hannan Treasurer
Zoe Litter Appointed 19/09/2023

Key management personnel
Samantha Fisher Chief Executive Officer
Kirsty McAllister Director of Operations
The Trustees delegate the day-to -day running of the charity to the CEO.

Bankers
Co-operative Bank plc
1 Balloon Street
Manchester
M60 4EP

Auditors
Third Sector Accountancy Limited
Holyoake House
Hanover Street
Manchester
M60 0AS

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Independent auditor's report to the members of Trafford Domestic Abuse Services

Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming
- resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work

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Independent auditor's report to the members of Trafford Domestic Abuse Services

we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees
As explained more fully in the trustees' responsibilities statement set out on page 24, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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Independent auditor's report to the members of Trafford Domestic Abuse Services

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing certificates of compliance and insurance documents
- Reviewing policy and procedure documents
- Reviewing training records
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Patrick Morrello (Senior Statutory Auditor)
For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

Date 11 / 12 / 2023

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Statement of Financial Activities (including Income and Expenditure account) for the year ended 31 March 2023

Trafford Domestic Abuse Services

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2022 £*
Income from:							
Donations and legacies	3	28,655	-	28,655	*22,309*	*-*	*22,309*
Charitable activities	4	1,336,179	1,081,388	2,417,567	*1,038,501*	*616,342*	*1,654,843*
Investments	5	-	-	-	*297*	*-*	*297*
Total income		**1,364,834**	**1,081,388**	**2,446,222**	***1,061,107***	***616,342***	***1,677,449***
Expenditure on:							
Raising funds	6	15,986	-	15,986	-	-	-
Charitable activities	7	1,152,345	932,879	2,085,224	*852,344*	*540,241*	*1,392,585*
Total expenditure		**1,168,331**	**932,879**	**2,101,210**	**852,344**	**540,241**	***1,392,585***
Net income/(expenditure) for the year	9	**196,503**	**148,509**	**345,012**	**208,763**	**76,101**	***284,864***
Transfer between funds		-	-	-	*(730)*	*730*	-
Net movement in funds for the year		**196,503**	**148,509**	**345,012**	**208,033**	**76,831**	***284,864***
Reconciliation of funds							
Total funds brought forward		777,966	155,702	933,668	*569,933*	78,871	*648,804*
Total funds carried forward		**974,469**	**304,211**	**1,278,680**	**777,966**	**155,702**	***933,668***

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

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Balance sheet as at 31 March 2023

Trafford Domestic Abuse Services

	Note	2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	14		3,232		*4,308*
Current assets					
Debtors	15	320,870		*118,901*	
Cash at bank and in hand	16	1,100,714		*925,130*	
Total current assets		**1,421,584**		***1,044,031***	
Liabilities					
Creditors: amounts falling due in less than one year	17	(146,136)		*(114,671)*	
Net current assets			**1,275,448**		***929,360***
Total assets less current liabilities			1,278,680		*933,668*
Net assets			**1,278,680**		***933,668***
The funds of the charity:					
Restricted income funds	18		304,211		*68,235*
Unrestricted income funds	19		974,469		*777,966*
Total charity funds			**1,278,680**		***846,201***

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 32 to 43 form part of these accounts.

Approved by the trustees on 11 / 12 / 2023 and signed on their behalf by:



Zvikomborero Magara
(Trustee)

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Statement of Cash Flows for the year ending 31 March 2023

Trafford Domestic Abuse Services

	Note	2023 £	*2022* *£*
Cash provided by/(used in) operating activities	22	**175,584**	***319,481***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		-	*297*
Purchase of tangible fixed assets		-	*(4,308)*
Cash provided by/(used in) investing activities		**-**	***(4,011)***
Increase/(decrease) in cash and cash equivalents in the year		175,584	*315,470*
Cash and cash equivalents at the beginning of the year		925,130	*609,660*
Cash and cash equivalents at the end of the year		**1,100,714**	***925,130***

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

1 Accounting policies
The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation
The financial statements have been prepared in accordance with Accounting and Reporting by Charities:
Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates
The trustees have made no key judgments which have a significant effect on the accounts. The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis
The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

d Income
Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities
Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

f Interest receivable
Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

g Fund accounting
Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT
Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Allocation of support costs
Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 8.

j Operating leases
Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

k Tangible fixed assets
Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

l Debtors
Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

m Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar

n Creditors and provisions
Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p Pensions

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 10. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2023 £	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Donations	28,655	-	28,655	*22,309*	-	*22,309*
Total	28,655	-	28,655	*22,309*	-	*22,309*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2023 £	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Community Services						
Trafford MBC:						
Community Domestic Abuse Service	197,500	-	197,500	*169,142*	-	*169,142*
Contain Funding	-	-	-	*60,000*	-	*60,000*
Infection Control	-	-	-	-	*24,452*	*24,452*
Medium Risk IDVA	-	41,099	41,099	*29,166*	-	*29,166*
Public Health Funding	-	-	-	*60,000*	-	*60,000*
True Colours	-	-	-	-	*2,500*	*2,500*
Training Professionals	-	10,000	10,000	-	*10,000*	*10,000*
Community programmes	59,144	-	59,144			
GMCA Male DA project	-	-	-	-	*26,452*	*26,452*
Make a Change (RESPECT)	-	71,713	71,713	-	*57,252*	*57,252*
Reach Project (Henry Smith)	-	61,015	61,015	-	*58,600*	*58,600*
Salford Services - Adults	273,617	-	273,617	-	-	-
ADViSE	-	20,058	20,058	-	*44,440*	*44,440*
National Lottery Community Fund	-	70,306	70,306	-	-	-
Garfield Weston Foundation	-	40,000	40,000	-	-	-
Henry Smith Covid Recovery	-	39,700	39,700	-	-	-
MOJ Uplift funding	-	16,700	16,700	-	-	-
TLC Drive (GMCA)	36,483	-	36,483	-	-	-
Other grants under £5,000	-	3,619	3,619	*1,000*	*2,519*	*3,519*
	566,744	**374,210**	**940,954**	***319,308***	***226,215***	***545,523***

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

Income from charitable activities (continued)

	Unrestricted £	Restricted £	Total 2023 £	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Children and Young People						
BBC Children in Need	-	38,904	38,904	-	*37,660*	*37,660*
Trafford MBC						
Supporting Young People	20,000	-	20,000	*15,000*	-	*15,000*
Standing Together	-	24,754	24,754	-	*9,980*	*9,980*
Early Help	26,000	-	26,000	*24,885*	-	*24,885*
Salford Young People Domestic Abuse Service	160,016	-	160,016	*126,673*	-	*126,673*
Trafford Housing Trust - CYP Service		26,629	26,629	-	*11,250*	*11,250*
Masonic Charitable Foundation		23,009	23,009	-	*23,934*	*23,934*
MOJ CYP Salford		21,979	21,979			
MOJ CYP Trafford		22,824	22,824			
Salford City Council - CADA		179,790	179,790			
Charles Haywood Foundation		20,000	20,000			
Cash for Kids		1,650	1,650			
Other small grants		1,600	1,600			
	206,016	**361,139**	**567,155**	***166,558***	***82,824***	***249,382***
Accommodation services						
Safe house rentals	220,998	-	220,998	*203,818*	-	*203,818*
Hostels	311,071	-	311,071	*247,092*	-	*247,092*
Trafford MBC:						
Accommodation funding	-	341,040	341,040	*60,000*	*297,603*	*357,603*
Play Therapy		4,999	4,999	-	*700*	*700*
Victims' Voice Facilitator	8,784		8,784	*35,314*	-	*35,314*
Other projects	-	-	-	-	*9,000*	*9,000*
	540,853	**346,039**	**886,892**	***546,224***	***307,303***	***853,527***
Other income						
Student placements	4,590	-	4,590	*6,411*	-	*6,411*
Government grant	13,921	-	13,921	-	-	-
Other	4,055	-	4,055	-	-	-
Total income from charitable activities	**1,336,179**	**1,081,388**	**2,417,567**	***1,038,501***	***616,342***	***1,654,843***

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

5 Investment income

	Unrestricted £	Restricted £	Total 2023 £	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Income from bank deposits	-	-	-	297	-	*297*

6 Cost of raising funds

	Unrestricted £	Restricted £	2023 £	*Unrestricted £*	*Restricted £*	*2022 £*
Staff costs	13,316	-	13,316	-	-	-
Support costs (see note 8)	2,586	-	2,586	-	-	-
Governance costs (see note 8)	84	-	84	-	-	-
	15,986	**-**	**15,986**	**-**	**-**	**-**

7 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2023 £	*Accommodation Services £*	*Community Services £*	*Children and Young People £*	*Total 2022 £*
Staff costs	300,185	708,822	391,805	1,400,812	*248,095*	*481,661*	*93,096*	*822,852*
Accommodation costs	286,073	-	-	286,073	*288,919*	-	-	*288,919*
Staff support	2,981	15,898	10,445	29,324	*9,717*	*54,018*	*2,691*	*66,426*
Office and Project costs	6,584	22,024	59,561	88,169	*6,327*	*9,396*	*3,168*	*18,891*
Support costs (note 8)	58,286	137,629	76,075	271,990	*60,953*	*107,473*	*19,991*	*188,417*
Governance (note 8)	1,938	4,524	2,394	8,856	*2,290*	*4,039*	*751*	*7,080*
	656,047	**888,897**	**540,280**	**2,085,224**	***616,301***	***656,587***	***119,697***	***1,392,585***
Restricted expenditure				932,879				*540,241*
Unrestricted expenditure				1,152,345				*852,344*
				2,085,224				***1,392,585***

8 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	*Total 2023 £*	*Support £*	*Governance £*	*Total 2022 £*
Staff costs	Staff costs	168,976	-	168,976	*142,227*	-	*142,227*
Accommodation and office	Staff costs	105,600	8,940	114,540	*46,190*	*7,080*	*53,270*
		274,576	**8,940**	**283,516**	***188,417***	***7,080***	***195,497***
Allocated as follows:							
Cost of raising funds		2,586	84	2,670	-	-	-
Accommodation Services		58,286	1,938	60,224	*60,953*	*2,290*	*63,243*
Community Services		137,629	4,524	142,153	*107,473*	*4,039*	*111,512*
Children and Young People		76,075	2,394	78,469	*19,991*	*751*	*20,742*
		274,576	**8,940**	**283,516**	***188,417***	***7,080***	***195,497***

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

9 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2023 £	2022 £
Operating lease rentals:		
Property	168,488	143,991
Other	-	2,090
Audit fees	6,600	4,500
Accountancy fees charged by auditor	2,340	1,400

10 Staff costs

Staff costs during the year were as follows:

	2023 £	2022 £
Wages and salaries	1,403,178	877,898
Social security costs	122,010	64,633
Pension costs	57,917	22,548
	1,583,105	965,079
Allocated as follows:		
Cost of raising funds	13,316	-
Charitable activities	1,400,812	822,852
Support costs	168,977	142,227
Governance costs	-	-
	1,583,105	965,079

No employees has employee benefits in excess of £60,000 (2022: Nil).

The average number of staff employed during the period was 63 (2022: 45)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Director of Operations. The total employee benefits of the key management personnel of the charity were £119,222 (2022: £127,054).

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

11 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2022: Nil).

Aggregate donations from related parties were £480 (2022: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: nil).

12 Government grants

The government grants recognised in the accounts were as follows:

	2023 £	*2022* *£*
Trafford MBC	444,716	*345,235*
Greater Manchester Combined Authority	-	*26,452*
Salford City Council	201,769	*126,673*
	646,485	*498,360*

There were no unfulfilled conditions and contingencies attaching to the grants.

13 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

14 Fixed assets: tangible assets

	Security	Equipment	Computers	Total
Cost	£	£	£	£
At 1 April 2022	10,383	3,867	10,975	25,225
Additions	-	-	-	-
At 31 March 2023	10,383	3,867	10,975	25,225
Depreciation				
At 1 April 2022	7,467	2,475	10,975	20,917
Charge for the year	728	348	-	1,076
At 31 March 2023	8,195	2,823	10,975	21,993
Net book value				
At 31 March 2023	2,188	1,044	-	3,232
At 31 March 2022	*2,916*	*1,392*	-	*4,308*

15 Debtors

	2023	*2022*
	£	*£*
Rents receivable	27,943	*36,660*
Prepayments and accrued income	290,155	*82,241*
Other debtors	2,772	-
	320,870	*118,901*

16 Cash at bank and in hand

	2023	*2022*
	£	*£*
Cash at bank and in hand	1,100,714	*925,130*
	1,100,714	*925,130*

17 Creditors: amounts falling due within one year

	2023	*2022*
	£	*£*
Other creditors and accruals	36,800	*11,723*
Rental income prepaid or overpaid	51,465	*79,597*
Taxation and social security costs	57,871	*23,351*
	146,136	*114,671*

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

18 Analysis of movements in restricted funds

Current period

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
Accommodation						
Trafford MBC:						
Accommodation funding	Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	57,840	341,040	(329,957)	-	68,923
Play Therapy	Dedicated play therapy for children within our safe accommodation	700	4,999	-	-	5,699
		58,540	**346,039**	**(329,957)**	**-**	**74,622**

18 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
Community Services						
Trafford MBC:						
Medium Risk IDVA	Dedicated support services for victim/survivors to provide earlier intervention and prevent them from high risk of harm.	-	41,099	(41,099)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	2,223	-	-	-	2,223
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	7,500	10,000	(5,625)	-	11,875
ADViSE	Sexual health clinic based domestic violence and abuse (DVA) training, support and referral programme.	17,209	20,058	(31,571)	-	5,696
National Lottery Community	Project funding to review, develop and deliver our True Colours Programme and Volunteer service	-	70,306	(56,499)	-	13,807
Make a Change (RESPECT)	A programme of support to help those who are experiencing unhealthy relationships and recognise that they need support to change certain behaviours to ensure the relationship does not become abusive in the future. TDAS provide the Integrated Partner support service of this project.	18,447	71,713	(67,677)	-	22,483
Reach Project - Henry Smith	Project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	19,186	61,015	(55,322)	-	24,879
Henry Smith - Covid Recovery	Dedicated funding for our Front Door, including support line and domestic abuse surgeries.	-	39,700	(37,960)	-	1,740
MOJ Uplift Funding	Project related costs including room hire, interpretation support services, cost of living support for survivors and target hardening	-	16,700	(8,207)	-	8,493
Garfield Weston	Funding to support the delivery of TDAS whole Children and Young Peoples provision	-	40,000	-	-	40,000
Other grants under £5,000		3,670	3,619	(103)	-	7,186
		68,235	**374,210**	**(304,063)**	**-**	**138,382**

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

18 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2022	Income	Expenditure	Transfers	Balance at 31 March 2023
Children and Young People						
Trafford MBC Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	9,966	24,754	-	-	34,720
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	6,981	26,629	(26,629)	-	6,981
BBC Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.	-	38,904	(38,904)	-	-
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	11,980	23,009	(27,774)	-	7,215
MOJ CYP Salford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	21,979	(21,979)	-	-
MOJ CYP Trafford	Delivery of Young Persons Violence Advocate (YPVA) supporting young people in who are experiencing domestic abuse in their own relationships	-	22,824	(22,824)	-	-
CADA	Partnership project with Stockport without abuse and Talk Listen change to provide dedicated support to children and young people affected by domestic abuse across Salford, Trafford and Stockport.	-	179,790	(160,349)	-	19,441
Charles Haywood Foundation	Funding towards our accommodation based children and young peoples service, providing 1-1 and family support.	-	20,000	-	-	20,000
Other small grants		-	3,250	(400)	-	2,850
		28,927	**361,139**	**(298,859)**	**-**	**91,207**
Total		155,702	1,081,388	(932,879)	-	304,211

Comparative period

		Balance at 1 April 2021 £	*Income £*	*Expenditure £*	*Transfers £*	*Balance at 31 March 2022 £*
Accommodation						
Trafford MBC:						
Accommodation funding	*Funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision*	-	*297,603*	*(239,763)*		*57,840*
Play Therapy	*Dedicated play therapy for children within our safe accommodation*	-	*700*	-	-	*700*
Screwfix	*Funding towards the set up of new safe accommodation for families needing to flee domestic abuse*	-	*9,000*	*(9,000)*	-	-
		-	***307,303***	***(248,763)***	**-**	***58,540***
Community Services						
Trafford MBC:						
Infection control	*Contribution towards staffing, equipment, project costs to support with COVID-19 recovery*	-	*24,452*	*(24,452)*	-	-
Legal Surgeries	*To provide dedicated legal support to victims with housing needs*	-	*432*	*(432)*	-	-
True Colours	*Delivery of True colours on a one to one basis for service users.*	-	*2,500*	*(277)*	-	*2,223*
Training Professionals	*Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.*	*5,000*	*10,000*	*(7,500)*	-	*7,500*
Advise (Iris)		-	*44,440*	*(27,231)*	-	*17,209*
Co-op Community Fund	*Delivery of Back To Me Personal Development Programme*	-	*2,087*	*(2,087)*	-	-
GMCA Male DA project	*Dedicated Male support service to support male victims of domestic abuse and raise awareness of abuse among the male population*	-	*26,452*	*(26,452)*	-	-
Make a Change (RESPECT)		-	*57,252*	*(38,805)*	-	*18,447*
Reach Project - Henry Smith	*Project dedicated to reaching the most marginalised women and girls*	-	*58,600*	*(39,414)*	-	*19,186*
THT Adult Services	*Dedicated Outreach and Domestic abuse services within the community for adults in need of long and short term support*	*18,159*	-	*(18,897)*	*738*	-
Lloyds TSB		*8*	-	-	*(8)*	-
Garfield Weston	*Revenue costs to support all of TDAS services*	*30,000*	-	*(30,000)*	-	-
Other grants under £5,000		*5,588*	-	*(1,918)*	-	*3,670*
Total		***58,755***	***226,215***	***(217,465)***	***730***	***68,235***

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

Comparative period (continued)

		Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March £
Children and Young People						
Trafford MBC						
Standing Together	*Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships*	-	*9,980*	*(14)*	-	*9,966*
THT CYP Service	*Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.*	*8,470*	*11,250*	*(12,739)*	-	*6,981*
BBC Children in Need	*Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.*	-	*37,660*	*(37,660)*	-	-
Masonic Charitable Foundati	*Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.*	*11,646*	*23,934*	*(23,600)*	-	*11,980*
		20,116	***82,824***	***(74,013)***	**-**	***28,927***
		78,871	*616,342*	*(540,241)*	*730*	*155,702*

19 Analysis of movement in unrestricted funds

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	As at 31 March 2023 £
General fund	701,966	1,364,834	(1,168,331)	-	898,469
Staff training	10,000	-	-	-	10,000
Staff contingency	10,000	-	-	-	10,000
Utilities	20,000	-	-	-	20,000
No recourse	36,000	-	-	-	36,000
General fund	777,966	1,364,834	(1,168,331)	-	974,469

Comparative period

	Balance at 1 April 2021 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2022 £*
General fund	*549,933*	*1,061,107*	*(852,344)*	*(56,730)*	*701,966*
Staff training	*10,000*	-	-	-	*10,000*
Staff contingency	*10,000*	-	-	-	*10,000*
Utilities	-	-	-	*20,000*	*20,000*
No recourse				*36,000*	*36,000*
General fund	569,933	1,061,107	(852,344)	(730)	777,966

Name of	**Description, nature and purposes of the fund**
General fund	The free reserves after allowing for all designated funds
Staff training	Staff training and development
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and
Utilities	Increased utility/energy costs of running safe accommodation
No recourse	Funding for two spaces per annum in safe accommodation for women who have no recourse to public funds.

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Notes to the accounts for the year ended 31 March 2023

Trafford Domestic Abuse Services

20 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2023 £
Tangible fixed assets	3,232	-	-	3,232
Net current assets	895,237	76,000	304,211	1,275,448
Net assets	898,469	76,000	304,211	1,278,680

Comparative period

	General fund £	*Designated funds £*	*Restricted funds £*	*Total 2022 £*
Tangible fixed assets	*4,308*	*-*	*-*	*4,308*
Net current assets	*697,658*	*76,000*	*155,702*	*929,360*
Net assets	*701,966*	*76,000*	*155,702*	*933,668*

21 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:

	Property		Equipment	
	2023 £	*2022 £*	2023 £	*2022 £*
Less than one year	107,664	74,400	0	2,090
One to five years	209,328	217,200	0	-
	316,992	*291,600*	-	*2,090*

22 Reconciliation of net movement in funds to net cash flow from operating activities

	2023 £	*2022 £*
Net income/(expenditure) for the year	345,012	*284,864*
Adjustments for:		
Dividends, interest and rents from investments	-	*(297)*
Decrease/(increase) in debtors	(201,969)	*(37,123)*
Increase/(decrease) in creditors	31,465	*72,037*
Net cash provided by/(used in) operating activities	175,584	*319,481*

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TRAFFORD DOMESTIC ABUSE SERVICES

England & Wales - Charity number 1120983

Accounts

Company number: 2915937

Charity Number: 1120983



Trafford Domestic Abuse Services

Report and financial statements

For the year ended 31 March 2022

Doc ID: 1a71cce7dad34338e77e45454eaa4675dce633db

Trafford Domestic Abuse Services
Reference and administration information

Company number 2915937

Charity number 1120983

Registered office and operational address

Gorsehill Studios Cavendish Road, Stretford, Manchester, England, M32 0PR

Name

The charity is also referred to as TDAS.

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Zvikomborero Magara	Chair
Judith Ann Lloyd	Vice Chair
Andy Mudd	
Vicky Brickhill	
Akhtar Rahman	Treasurer
Sofia Higgins	
Lauren Chalmers	(appointed 18 November 2021)
Jo Hannan	(appointed 18 November 2021)

Key management personnel

Samantha Fisher	Chief Executive Officer
Kirsty McAllister	Services Manager

The Trustees delegate the day-to -day running of the charity to the CEO.

Bankers

Co-operative Bank plc
1 Balloon Street
Manchester
M60 4EP

Auditors

Third Sector Accountancy Limited
Holyoake House
Hanover Street
Manchester
M60 0AS

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Trustees Report 2021 - 2022

The trustees present their report and the audited financial statements for the year ended 31 March 2022. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

Trafford Domestic Abuse Services (TDAS) Mission is "To enable people to break free from domestic abuse".

Our overall aim is: to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody's business, through intervention, prevention, education and public awareness.

This is achieved by meeting the following objectives:

- The provision of safe and supportive spaces and temporary accommodation for women and children who have or are experiencing domestic abuse.
- Provision of community support service to those people who have experienced domestic abuse.
- To advance the education of the public, and those who work in partnership with the public, private, voluntary, community and social enterprise in issues relating to domestic abuse including its nature, impact and causes.

Activities undertaken for public benefit in relation to objects

In exercising their powers and duties, the Trustees have complied with their duty to have due to the guidance on public benefit published by the Charity Commission. In planning, discussions and carrying out its objects, TDAS promotes equality of opportunity and opposes any form of discrimination on grounds of race, sex, sexual orientation, age, disability, marriage or civil partnership, religion or belief, gender reassignment, maternity or caring responsibilities.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

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Priorities for 2021-2022 focused on:

Sourcing the resources needed to ensure we can meet the increasing demand for our service considering the pandemic.

Strengthen existing and develop new partnerships to meet the increasing support needs of the families and individuals accessing our services.

Secure long term funding commitment for our whole accommodation offer, increasing the number of bed spaces available to support women and children who need safe housing.

This year we tried to re-focus on our key objectives after the COVID-19 pandemic. The fallout of the pandemic meant our services had never been busier and people we were supporting needed more advocacy, guidance and longer-term support. We continued to deliver our core services, a lot of which returned to pre-pandemic delivery but we also continued to offer new ways of working that had enabled us to be more accessible to survivors.

It was highlighted in our 2020-2021 accounts that staffing costs had increased substantially whilst support costs had remained the same. Due to the increase in our services and demand for such, towards the end of this financial year, we undertook a restructuring exercise which resulted in a new management structure being implemented for April 2022.

Achievements, performance and beneficiaries of our service

TDAS' main activities and those it seeks to help are described below. All our charitable activities focus on delivering our objects and are undertaken to further Trafford Domestic Abuse Services' charitable purposes for the public benefit.

We received support from several funding bodies to enable us to effectively respond to the effects of COVID-19 which enabled us to meet demand for our services, create flexible services so survivors could still access support, provide the vital equipment needed to keep staff and service users safe and provide emergency funding for families in need. We were also able to mobilise new services during this time with support from the public and funding bodies. We are particularly proud of being able to:

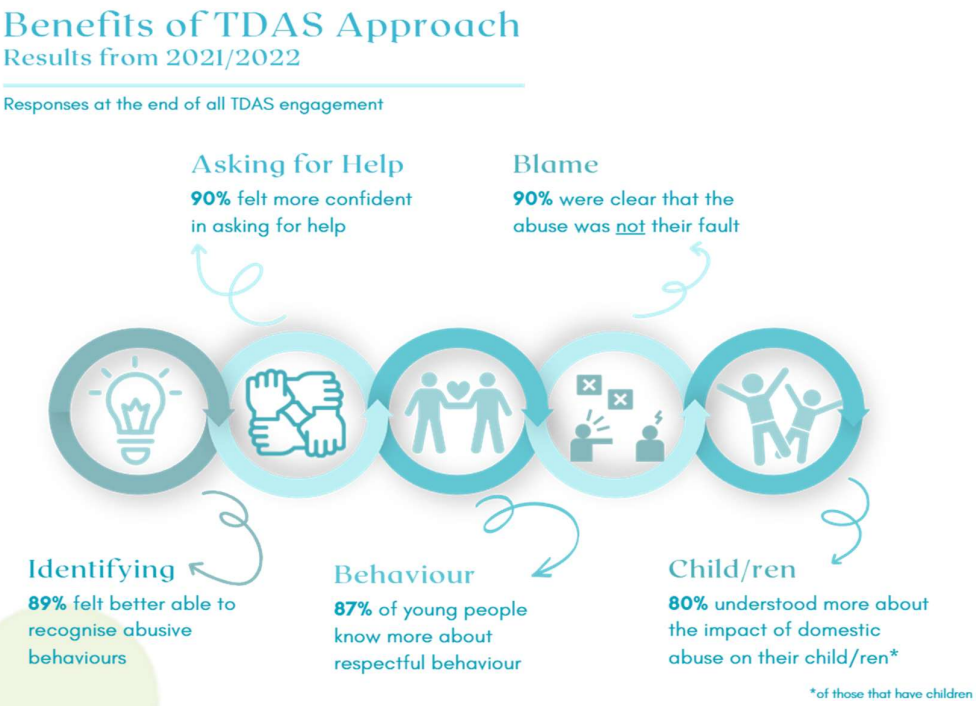
- Mobilise our Reach Project, to provide dedicated support to the most marginalised women and girls;
- Open Blossom House, a new 5 bed family refuge for women and children;
- Increase the number of group work programmes available to adults and children;
- Mobilise a dedicated Male Domestic Abuse Services to support male victims of domestic abuse.
- Partnership with IRISi, Stockport, Tameside and Manchester to deliver ADViSE programme in sexual health clinics.

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- Partnership with Respect and Talk Listen Change to pilot the Make a Change Programme in Trafford.

- Dedicated Victims Voice Project to support Trafford Council in their aim to ensure voices of those needing support, shapes current and future provision

In 2021-22 our services reached 4983 individuals through our support line, 1:1 support, group programmes and training.



Social Value

TDAS' Social Value Policy sets out how we will deliver and help create the conditions for social value in our organisation and provides a framework for realising our commitment to maintaining and enhancing the social value we create in the communities we work in and the services we deliver.

TDAS are a supporter of **Greater Manchester's Good Employment Charter** and have committed to their seven key characteristics and have been a **Living wage employer for 4yrs.**

Growth – improving staff wellbeing and mental health
We deliver enhanced staff wellbeing activities and programmes; building community resilience and capacity by providing the initiatives as outlined in our method statement.

Social - TDAS have increased the number of volunteers and student placements to support with COVID-19 recovery.

Environment - TDAS have policies and principles to support environmental sustainability:
•Removal of car user from job description
•Implementation of cycle to work scheme
•Expenses policy that includes all public transport costs
•Recycle commitment for assets

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•Use of refurbished products e.g. IT equipment
•Paperless organisation
•Local Supplier list –suppliers that can provide more than one product

We employed 19 local people this financial year, spent £27,613.38 within the local supply chain, gave over 6000 additional support, advice and guidance hours under our social value commitment.

Community Service

It's been a busy but successful year for the community service, we have expanded our offer to service users and introduced more specialist levels of support.

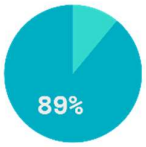
We supported 374 individuals at high risk of harm.

We provided advice and guidance to 226 individuals via our support line and 213 individuals accessed our Domestic abuse surgeries

We provided 262 people with longer term practical and emotional support.

Outreach Service

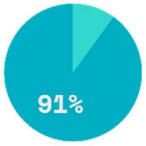
With thanks to **Trafford Housing Trust Social Investment fund**, we continued to provide our Outreach service and were able to implement face to face appointments again and returned to "business as normal" whilst able to continue to offer the virtual platform as an offer of support to allow more flexibility and choice.



of those ending support reported an overall increase in their emotional and mental wellbeing



of service users reported that they felt they understood more the impact of abuse on their child/ren



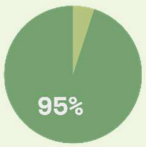
of service users reported feeling safer on exit than on intake to the service.

REACH Project

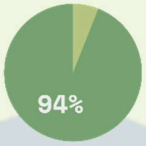
Funded by **Henry Smith**, in August 2021 we introduced 3 specialist roles across Community, CYP and Accommodation. The roles were designed to support women and girls who face additional barriers and challenges in their day to day lives. Our support offer consists of:

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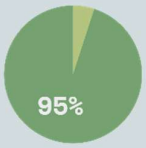
A Move on Domestic Abuse Advisor – Diverse Communities (MODAA) who provides support to families in our Accommodation service who need a safe place to live and to support them in building the necessary skills to live independently.



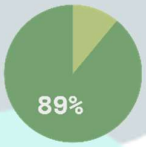
of women accommodated reported feeling safe and secure in the accommodation.



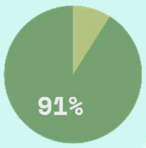
of service users receiving support around housing will report they feel confident and able to live independently now or in the immediate future.



of adults supported will feel more secure and stable in their lives, reporting a positive increase in their self-esteem and confidence.



of all victims supported will report an increase in resilience that enables them to use healthy coping strategies and be more able to deal with future life events; keeping themselves physically & emotionally safe.

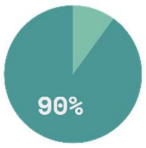


of victims will report they are equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence

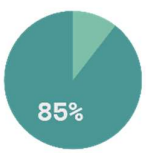
A Complex Needs Domestic Abuse Advisor (CNDAA) who provides trauma informed support and coordinates care packages for victims both from our accommodation and community services who are in crisis.



of service users reported they were able to access support specific for their needs, without the risk of being refused services due to their support needs being too complex.



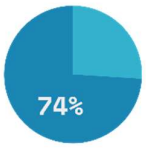
of service users reported they are better able to manage their mental health and engage with the necessary support services that will aid their recovery.



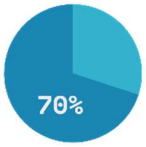
of service users with substance misuse needs, reported that they are better able to manage their substance misuse and engage with the necessary support services that will aid their recovery.

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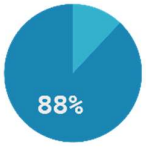
A Young Persons Domestic Abuse Advisor (YPDAA) who supports young people in their own abusive relationships who are experiencing the traumatic effects of domestic abuse.



of service users reported feeling more secure and stable in their lives, with a positive increase in their self-esteem and confidence.



of service users reported an increase in resilience that enables them to use healthy coping strategies and be more able to deal with future life events, keeping themselves physically & emotionally safe.



of service users reported that they felt equipped with the knowledge and skills they need to take charge of their lives, becoming more resilient, achieving stability and independence

Thanks to Trafford Community Safety Partnership, we received additional funding from their Standing Together fund to increase the YPVA's hours so that we could reach more young people in a timely manner.

ADViSE

We were awarded funding from IRISi which is a social enterprise established to promote and improve the health care response to gender based violence. We work in partnership with Stockport, Manchester and Tameside on a programme for use in sexual health clinics to support sexual health staff to recognise the signs and symptoms of women affected by DVA, ask them whether they are affected, give a validating response and to then offer and make referrals to specialist services in line with British Association for Sexual Health and HIV (BASHH) DVA guidance. The programme became live in January 2022 with the evaluation to be shared later in 2022. 18 clinical and administrative staff working in Trafford Sexual health were trained and in January 2022, referrals went live. By the end of March 2022 ADViSE had an active case load.

Make A Change

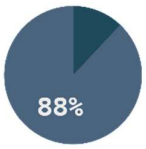
Make a Change (MAC) is a community-wide, early response approach to people who are concerned that they are using harmful behaviours in their intimate, or previously intimate, relationships. It was developed by Respect in partnership with Women's Aid Federation England. With thanks to **Respect**, TDAS were funded to deliver the Integrated partner support and Children's support element of the contract, alongside Talk Listen Change who deliver the behaviour change programme. The project was launched in Trafford in October 2021.

13 Clients began receiving support between October 2021 and March 2022

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Male DA support

With thanks to **Greater Manchester Combined Authority (GMCA)** we were able to mobilise our new project dedicated to Male victims of Domestic Abuse**.**
Trafford Council match funded this post to provided dedicated support to males in our dispersed accommodation. The project began in October 2021 and the Male DA Advisor set up domestic abuse surgeries, developed a true colours programme for males and is able to offer longer term outreach support. He has supported 16 males who have been referred to TDAS since 1st November 2021.



of individuals reported that they felt safer



of individuals reported that they are able to recognise abusive behaviour



of individuals reported that they felt listened to

Group Programmes

True Colours is our most popular service with demand always exceeding capacity, receiving 302 referrals in 2021-2022. With thanks to **Trafford Council public health team,** we were able to deliver our programmes virtually as well as face to face to meet the high demand for this service. With this funding we reached **172 women** who needed support in understanding the dynamics of domestic abuse and breaking the cycle of abuse enabling them to engage in healthy relationships in the future.

One participant fed back: *"Loved meeting everyone and knowing I am not alone in this. It's been a journey for me and I feel the programme helped me to gain some closure to move on"*

Our personal development workshops, **Back to Me** was delivered to 64 service users.

Feedback included: *"I have really enjoyed taking part in the workshops. I am feeling a lot more positive about me and my children's future now."*

Professionals Training

We continued to deliver our Professionals Training to key stakeholders and volunteers across Trafford during 2021-2022 with the offer of more bespoke training to fit the needs of specific agencies, including social care, health and education. We developed Lunch and Learn sessions to focus on key topics that were extremely successful, and we also introduced DASH and risk management training. We provided these training packages to **1,144 delegates.**

"Interactive and engaging, It has really helped develop my knowledge within DA" TH, Social care

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“Training was excellent thankyou – gave me a much better understanding of the DASH and drastically improved my confidence in using it” – KS, Health

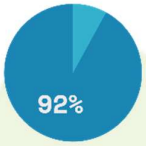
Accommodation Service

Referrals for our accommodation provision were at an all-time high so the opening of Blossom House in November 2021 was fantastic. It enabled us to add five additional bedspaces for Mothers who have one child.

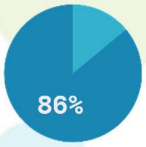
The Accommodation Service received a total of 336 referrals. We were able to provide support to 103 families in refuge and dispersed and 34 in our Tier 2 Move on Accommodation. Like the previous years, we find most referrals not accepted is due to lack of space.

The move on from our accommodation services became a lot faster during this year as a result of lockdown being lifted and a lot of houses becoming available. Therefore, we saw a much faster turnaround of service users. Despite this we still achieved:

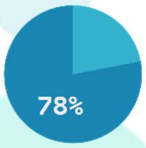
On Exit,



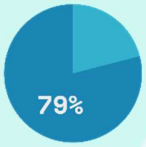
of service users reported that their support networks had improved



of services users reported they felt more confident about asking for help when I need it



of service users were able to move on to their own accommodation



of parents reported that they felt more confident with their parenting skills

We continue to prioritise securing additional accommodation units to reduce the number of people who we have to turn away due to lack of space.

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Children & Young People's Service

Trafford

BBC Children in Need

Thanks to children in need, we were able to employ a dedicated CYP Support worker in our refuge accommodation to provide 121 support, group, family and play sessions for children residing with us. In addition, we were funded to provide a CYP support worker within a community team offering 121 support and delivering TDAS R Space programme and Speak Out Speak Now Programme

Trafford Council

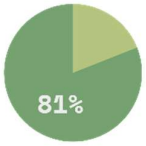
With thanks to the public health team, Early Help team and Community safety team we were able to deliver the following services for Children and Young People residing in Trafford.

Early Help enabled us to fund a CYP support worker to deliver 121 support and our R Space Programme to those who have been effected by domestic abuse and identified as requiring early intervention to prevent their situation from escalating.

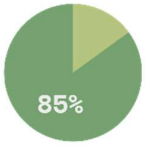
Trafford Housing Trust

With thanks to Trafford Housing Trust, TDAS were able to employ a CYP Support worker to deliver Speak Out Speak Now Workshops to young people and provide 121 support to those who have been effected by domestic abuse.

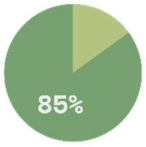
With thanks to the above funding, we were able to support 133 children and young people in Trafford



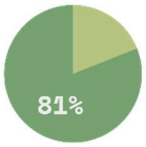
of CYP reported that they felt safer



of CYP reported that felt good about the future



of CYP reported that they knew where to go for help



reported that they felt less anxious or stressed

Supporting Young People funded TDAS to partner with MaD theatre company to offer a drama intervention project combined with domestic abuse training for teachers. Young people aged 13 and over were able to watch a 30-minute drama performance or attend a 1 hour workshop highlighting domestic abuse and the effects on individuals. Teachers

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received training around how to handle disclosures and spot the signs of domestic abuse with young people as well as being informed of the services available and what they can do following a disclosure.

We trained 140 teachers over the year, and 1091 young people watched the performance plus an additional 905 young people attended our workshops.

Feedback from teachers and Young people included:

"Very useful, thank you. It has given me more confidence about dealing with abusive relationships"

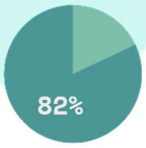
"I learned to be careful in relationships and don't feel pressured in doing something you don't want to do"

"There's always someone you can go to for help"

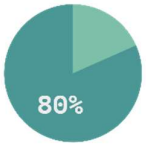
Masonic Charitable Foundation

Going back to our Refuge accommodation, we are thankful to Masonic Charitable foundation for funding TDAS to provide a children & Families Support worker to provide additional 121 and group support for Children and young people and to also provide dedicated parenting support to parents via 121 sessions or group programme.

Thanks to Children in Need and Masonic Charitable foundation for enabling us to provide support to 92 children and 32 parents. Out of 92 children who accessed safe accommodation,

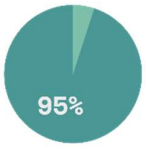


said that they felt excited about their future.

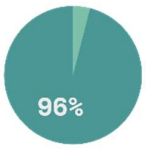


reported that they felt safer and 88% reported that they had a better relationship with their (non-abusive) parent

32 Parents accessed parenting support programme funded by Masonic.



of the parents reported a stronger understanding of the impact of domestic abuse on children.



of children and parents reported a positive increase in the child's self-esteem, confidence or emotional wellbeing since arriving at refuge and engaging in support.

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of the children who took part in R'Space reported feeling better about themselves.

Harbour

With Thanks to Salford Council, we continued to deliver support and prevention service to children and Young People living in Salford. This was done via 121 support, parent and child family support, dedicated Young person's support, group programmes and awareness workshops being delivered across Salford.
We were able to provide 121 and group support to 138 children and Young people.



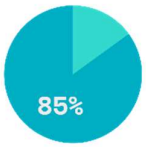
of CYP reported that they felt safer



CYP reported that felt good about the future



CYP reported that they knew where to go for help



reported that they felt less anxious or stressed

Volunteer Service

It has been a brilliant year for our volunteer service. Our amazing volunteers and students gave us **4,951 hours of work**, equivalent to two full time employees. We were able to run our CBT counselling service and 'Back to Me' groups purely with the work of students and volunteers. Along with their hard work and commitment for our day to day support across all of our services.

We inducted, trained and supervised 32 students and volunteers throughout year. We upskilled and employed two volunteers and one and student. We retained four volunteers for over twelve months, with an average of six months retention.

We had a volunteer and student celebration to recognise their everlasting commitment and kindness. We were able to enjoy an afternoon tea with all who attended, where our CEO gave thanks and recognised them as an integral part of our organisation.

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“Volunteering for TDAS has given me the confidence and skills to be able to communicate with people in need. I enjoy supporting services users emotionally, and find this work rewarding. I find TDAS team particularly approachable and welcoming in the office.”

Volunteer December 2021

“The volunteer helped me with my legal correspondence, making me able to deal with the issues I’ve been scared to.”

Community Service User February 2022

Partnerships, Supporters and Donors

In order to deliver our support services, we work with other amazing people and organisations who give their time supporting and/or fundraising, providing donations towards the services we provide and people we support. Without this support we would not have been able to achieve such fantastic outcomes and we are extremely grateful to all of them.

Womanchester
Bee Moor WII
Life Church, Sale
British Islam society
Bread and Butter Company
Kids Out
The Hut Group
Myerson Solicitors
Irwell Valley
British Islam Society
Life Church
Sale FC
Digital Capacity Building - The Big Give
Think Wealth
Compliant Water
The Rotary Club
Bucking Emergency Food Appeal

Civic Engineers
Eden Girls School
St Mathews Church
Delamere Centre
UPS
Mission Xmas hits radio
Tasker Insurance Brokers
Mothers Union
Sale Moor Brownies
Droylsden GP Surgery
Salford Cross Fit
Urmston Running Club
Avon
Independent Choices
Coop
Old Trafford Wonder women
All the individual givers and supporters

Financial review

This period has again been successful for the charity with an income of £ 1,677,449 and expenditure of £ 1,392,585.

The charities main funding sources were for our accommodation, which supports our first objective of providing safe accommodation for women and children. The domestic abuse bill

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released funds which meant we could streamline our funding, strengthen, and expand our accommodation offer. Central government allocations were still to be confirmed which meant the funding from the domestic abuse bill was initially for 12 months until March 2022.

Accommodation Funding – £357,603
Rental income – £450,910

The opening of Blossom House in November 2022 resulted in an additional rental income of £33,000 for this reporting period and will bring in an additional £91,000 per annum moving forward.

COVID-19 brought about additional financial support for the charity to enable us to adapt our services but also to increase them to meet the increased demand we experienced. We secured £84,000 in this financial year to support with reducing waiting lists and increasing our community provision.

These additional funds meant our frontline staff team increased substantially with staff costs of £822,852 compared to £557,790 the previous year.

We worked with Trafford Council to support the Joint Strategic Needs Assessment across the borough. The results of this will shape future commissioning and service delivery and we worked in partnership with Trafford Council to secure longer term committed funds. Our partnership is in the form of a 5 year grant which coincides with the leases we negotiated on our accommodation units, so we can effectively manage risk.

We worked in partnership with several local organisations to create the Safe in Salford partnership so we could continue to deliver our harbour service. This partnership was successful in securing a 5-year contract with Salford Council and will bring an additional £405,000 income for the charity per year and an additional 7 staff to deliver the Salford IDVA team alongside our already established Harbour service which has 6 staff members delivering the project.

With such a large focus on accommodation and securing longer term contracts, our fundraising and marketing strategy plans were put on hold. With the cost of living crisis the country is experiencing, we need to ensure this is a main focus for the charity in 2022-2023 so we can maintain, specifically our children and young peoples service and grow new ones that have been identified as gaps in provision.

Whilst the domestic abuse bill has brought in increased, longer term funding, we also carry a risk of not being able to secure trust and grant funding for this provision, in particular our children and young people's service. That being said, the domestic abuse bill now recognises children as victims in their own right which we will support local and national initiatives in recognising the need for dedicated funding for children and young people.

With the success of charity comes the risk of us being ineligible to certain trusts and foundations due to our turnover which again is why it is vital we concentrate on our fundraising strategy to enable us to continue to deliver vital services to individuals and families experiencing domestic abuse. Our increased turnover does open up other avenues for larger government contracts which we will work in partnership with other specialist organisations to secure.

We had a successful year in 2020-2021 reaching many of our objectives as outlined in our business plan, we again had a successful year in 2021-2022 however, the needs of service users changed during COVID-19 and we had to refocus our priorities on meeting demand.

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Despite this refocus, **performance against objectives:**

Apply to Trusts and Funds for a Young Persons Domestic Abuser Advisor in Trafford to work specifically with teenagers in abusive relationships;

We managed to meet this objective with funding from Henry Smith;

To increase our accommodation provision by 25% by March 2021.

With the funding from Trafford Council, we increased our accommodation by a further 20% (on top of the 31% increase in 2020-2021);

To secure funding to provide our bespoke recovery programmes for women survivors of domestic abuse.

With support from Trafford Council Public Health team, we managed to increase our group programme offer to reduce the waiting lists for our programmes;

Risk management

The trustees regularly review and assess the risks faced by their charity in all areas of its work and plan for the management of those risks. Risk is an everyday part of charitable activity and managing it effectively is essential if we are to achieve our key objectives and safeguard the charity's funds and assets.

Our risk register is reviewed annually by the board and discussed at board meetings which looks at governance, external risks, regulatory and compliance, financial and operational risks. We have robust internal processes in relation to financial transactions and review our policy and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

Policies and procedures are in place to safeguard all service users with stringent recruitment processes and training for all staff and volunteers including safeguarding children and vulnerable adults.

Our complaints procedure is accessible to all service users and is available on our website and allows service users to raise concerns either independently, as a group, formally or anonymously with a record kept of each issue and outcome which is presented to the board at each meeting.

Our consultation policy highlights our commitment to ensuring service user voice is central to what we deliver, with feedback, evaluation and regular consultations undertaken.

Fundraising

Whilst our aim is to increase our fundraising activity, during this financial year we did not carry out any significant fundraising activities. We ran small campaigns to support the opening of Blossom house and ran a Women and Girls match fund initiative for our Reach Project via a regulated fundraising platform. All the charity's fundraising activities are undertaken inhouse by our senior leadership team and we do not have any relationships with external professional fundraisers.

We had no instances of non-compliance with the code of fundraising during the year and have received no complaints through the Charity Commission.

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Our privacy policy is kept up to date and is accessible to everyone via our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities.

Fundraising activities including small campaigns are shared on our social media platforms and we use the appropriate platforms to undertake this activity. Any direct fundraising requests are made only of supporters who have opted in to receive communications from us, and they can unsubscribe at any time. We received no complaints this year in relation to fundraising activities.

All our staff are well trained in dealing with members of the public and our CEO is also a member of the Foundation of Social Improvement, which provides guidelines and training to ensure that our practices are in line with industry standards.

Reserves policy and current financial position

The total amount of restricted funds as at 31 March 2022 is 155,702.

Continuous efforts have been made to increase the levels of unrestricted funds and reserves. Total funds at 31st March 2022 were £933,668 (2021: £648,804 ,2020: £435,307), this is an increase of £284,864 on the previous year.

The board agreed to continue the commitment made in the last financial year and have designated funds of £10,000 for staff training and development and £10,000 staff contingency fund to support with costs such as enhanced maternity pay and increased staffing costs for high demand projects.

The board have agreed, considering the cost-of-living crisis that we will designate a further £20,000 for increased utility costs that we may experience over the next few years, in particular the costs of running our safe accommodation. The board have agreed this designation as they are aware the financial barrier victims can face when leaving an abusive relationship and if the increase in costs was the sole responsibility of residents, this carries a huge risk of them not being able to afford safe accommodation. The board also agreed because we have increased the number of safe accommodation units we can offer, to designate £36,000 to fund two spaces per annum for women with no recourse to public funds who would ordinarily be excluded from safe accommodation due to being ineligible for financial support.

Current unrestricted funds balance

The accounts show that at 31st March 2022 TDAS carried forward an unrestricted funds balance of £777,966 (2021: £569,993 2020: £339,437) into 2022-23, and free (undesignated) reserves are £701,966. The trustees believe that this is an appropriate level of free reserves given the increase in size and activities over the last year and will cover 5.5 months running costs plus closing down costs.

Structure, governance and management

Governing document

The governing document of the charitable company is its Memorandum and Articles of association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

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Company Status

The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2021 was 8.

Trustee selection methods

The board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board. Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become and probationary Trustee.

Induction and training of trustees

All probationary Trustees are invited to attend Board meetings and attend at least four meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.

Organisational Structure

The Trustees oversee the work undertaken by the staff team, monitor performance against targets agreed with funders, and health and safety and safeguarding issues for example. They are also responsible for the strategic direction of the organisation. The CEO attends Board meetings as company secretary, and brings proposals for future work to the Board that have developed out of discussions with service users and staff at their regular team meetings.

The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 11 of the accounts.

Towards the end of the financial year, the board reviewed all job descriptions and pay scales in line with NJC and the CEO completed a restructure of the organisation which was implemented in April 2022.

Related Parties and relationships with other organisations

TDAS Services respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Trafford, Salford and Greater Manchester. We are affiliated with Womens Aid Federation of England (WAFE), attend Trafford's multi-agency domestic abuse forums to inform local strategy, are members of the Multi-Agency Risk Assessment Committee (MARAC) and support Trafford Safeguarding Partnership Board. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken several joint projects to meet local need.

Our Board of Trustees have accountability and delegate responsibility to the CEO for day-to-day strategic operations. The Service Manager is responsible for Safeguarding, Policy, Human-Resource, marketing, I.T and GDPR functions and line manages the Team Leaders who are responsible for contract delivery, ensuring standards and outcomes are met and frontline staff are appropriately trained, supported and supervised.

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Future plans

Our Strategic Business plan is reviewed for 2021-2024 with the agreed core objectives and the activities to achieve these objectives:

1. To continue to provide a one front door offer across Trafford for adults and children who have experienced domestic abuse and grow the services to meet demand;
- Continue to apply for core contracts and grants to deliver domestic abuse services across Trafford;

2. To promote and increase awareness of all our services and achievements in the community, including via digital means;
- Develop a digital strategy focusing on reaching young people;
- To collect user stories, testimonials and quotes to evidence the quality of the support TDAS offers;
- To create videos for promotion, awareness-raising, how to guides and to give insight into our services;
- To put out press releases at least twice a year;
- To have rolling calendar of Item donation appeals including Christmas Appeal;
- To run successful TDAS events for variety of audiences – supporters, general public, businesses and purposes – awareness-raising, fundraising and lead-generation

3. To fund and ensure a sustainable future for our core services;
- We will work closely with the local authority to feed into the Domestic Abuse Strategy review, ensuring service user voice is a key part of specification design;
- Feed into the local domestic abuse needs assessment to highlight the gaps in provision;
- Feed into national campaigns on making community based provision a statutory duty;
- Obtain support from local politicians in order to lobby government to ensure a statutory duty is put in place for community based provision;

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TRAFFORD DOMESTIC ABUSE SERVICES



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Statement of responsibilities of the trustees

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:
•There is no relevant audit information of which the charitable company's auditors are unaware
•The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 20 / 12 / 2022 and signed on their behalf by



Zvikomborero Magara (Chair)

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Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:
• give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources for the year then ended;
• have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
• have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work

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we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:
• the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
• the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:
• adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
• the financial statements are not in agreement with the accounting records and returns; or
• certain disclosures of trustees' remuneration specified by law are not made; or
• we have not received all the information and explanations we require for our audit; or
• the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 20, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing certificates of compliance and insurance documents
- Reviewing policy and procedure documents
- Reviewing training records
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Third Sector Accountancy Limited

Patrick Morrello (Senior Statutory Auditor)
For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

Date 20 / 12 / 2022

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Trafford Domestic Abuse Services

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2022

	Note	Unrestricted funds £	Restricted funds £	Total funds 2022 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2021 £*
Income from:							
Donations and legacies	3	22,309	-	22,309	*24,748*	-	*24,748*
Charitable activities	4	1,038,501	616,342	1,654,843	*813,653*	*378,467*	*1,192,120*
Investments	5	297	-	297	-	-	-
Total income		**1,061,107**	**616,342**	**1,677,449**	***838,401***	***378,467***	***1,216,868***
Expenditure on:							
Raising funds	6	-	-	-	*7,943*	-	*7,943*
Charitable activities	7	852,344	540,241	1,392,585	*611,550*	*383,878*	*995,428*
Total expenditure		**852,344**	**540,241**	**1,392,585**	**619,493**	**383,878**	***1,003,371***
Net income/(expenditure) for the year	9	**208,763**	**76,101**	**284,864**	**218,908**	**(5,411)**	***213,497***
Transfer between funds		(730)	730	-	*11,588*	*(11,588)*	-
Net movement in funds for the year		**208,033**	**76,831**	**284,864**	**230,496**	**(16,999)**	***213,497***
Reconciliation of funds							
Total funds brought forward		569,933	78,871	648,804	*339,437*	95,870	*435,307*
Total funds carried forward		**777,966**	**155,702**	**933,668**	**569,933**	**78,871**	***648,804***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

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Trafford Domestic Abuse Services
Company number 2915937

Balance sheet as at 31 March 2022

	Note	2022		*2021*	
		£	£	*£*	*£*
Fixed assets					
Tangible assets	14		4,308		-
Current assets					
Debtors	15	118,901		*81,778*	
Cash at bank and in hand	16	925,130		*609,660*	
Total current assets		**1,044,031**		***691,438***	
Liabilities					
Creditors: amounts falling due in less than one year	17	(114,671)		*(42,634)*	
Net current assets			**929,360**		***648,804***
Total assets less current liabilities			933,668		*648,804*
Net assets			**933,668**		***648,804***
The funds of the charity:					
Restricted income funds	18		155,702		*78,871*
Unrestricted income funds	19		777,966		*569,933*
Total charity funds			**933,668**		***648,804***

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 27 to 44 form part of these accounts.

Approved by the trustees on 20 / 12 / 2022 and signed on their behalf by:

.....

Zvikomborero Magara (Trustee)

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Trafford Domestic Abuse Services

Statement of Cash Flows
for the year ending 31 March 2022

	Note	2022 £	*2021* *£*
Cash provided by/(used in) operating activities	22	**319,481**	***203,103***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		297	-
Purchase of tangible fixed assets		(4,308)	-
Cash provided by/(used in) investing activities		**(4,011)**	**-**
Increase/(decrease) in cash and cash equivalents in the year		315,470	*203,103*
Cash and cash equivalents at the beginning of the year		609,660	*406,557*
Cash and cash equivalents at the end of the year		**925,130**	***609,660***

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1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.
The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether ‘capital’ grants or ‘revenue’ grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

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e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 8.

j Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

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k Tangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

l Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

m Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar

n Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p Pensions

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 10. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

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3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2022 £	*Unrestricted £*	*Restricted £*	*Total 2021 £*
Donations	22,309	-	22,309	*24,748*	-	*24,748*
Total	22,309	-	22,309	*24,748*	-	*24,748*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2022 £	*Unrestricted £*	*Restricted £*	*Total 2021 £*
Community Services						
Trafford MBC:						
Domestic Violence Contract	-	-	-	*60,000*	-	*60,000*
Community Domestic Abuse Service	169,142	-	169,142	*171,371*	-	*171,371*
Contain Funding	60,000	-	60,000	-	-	-
Infection Control	-	24,452	24,452	-	-	-
Medium Risk IDVA	29,166	-	29,166	-	-	-
Public Health Funding	60,000	-	60,000	-	-	-
True Colours	-	2,500	2,500	-	*1,750*	*1,750*
Training Professionals	-	10,000	10,000	-	*10,000*	*10,000*
GMCA Male DA project	-	26,452	26,452	-	-	-
Make a Change (RESPECT)	-	57,252	57,252	-	-	-
Reach Project (Henry Smith)	-	58,600	58,600	-	-	-
THT Adults Service	-	-	-	-	*42,468*	*42,468*
Advise (Iris)	-	44,440	44,440	-	-	-
Lloyds Bank Foundation	-	-	-	-	*6,755*	*6,755*
Garfield Weston Foundation	-	-	-	-	*30,000*	*30,000*
Global Make Some Noise	-	-	-		*20,000*	*20,000*
Global CHR	-	-	-	-	*30,000*	*30,000*
MHCLG	-	-	-	-	*90,021*	*90,021*
MHCLG Covid	-	-	-	-	*38,132*	*38,132*
Stand Together	-	-	-	*10,000*	-	*10,000*
Other grants under £5,000	1,000	2,519	3,519	*2,500*	*22,422*	*24,922*
	319,308	**226,215**	**545,523**	***243,871***	***291,548***	***535,419***

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Children and Young People						
BBC Children in Need	-	37,660	37,660	-	*39,831*	*39,831*
Trafford MBC						
Supporting Young People	15,000	-	15,000	*15,000*	-	*15,000*
Standing Together	-	9,980	9,980	-	-	-
Early Help	24,885	-	24,885	*24,885*	-	*24,885*
Salford Young People Domestic Abuse Service	126,673	-	126,673	*149,673*	-	*149,673*
Trafford Housing Trust - CYP Service	-	11,250	11,250	-	*23,621*	*23,621*
Masonic Charitable Foundation	-	23,934	23,934	-	*23,467*	*23,467*
	166,558	**82,824**	**249,382**	***189,558***	***86,919***	***276,477***
Accommodation services						
Safe house rentals	203,818	-	203,818	*213,279*	-	*213,279*
Hostels	247,092	-	247,092	*166,945*	-	*166,945*
Trafford MBC:						
Accommodation funding	60,000	297,603	357,603	-	-	-
Play Therapy	-	700	700	-	-	-
Victims' Voice Facilitator	35,314	-	35,314	-	-	-
Other projects - Screwfix	-	9,000	9,000	-	-	-
	546,224	**307,303**	**853,527**	***380,224***	**-**	***380,224***
Other income						
Student placements	6,411	-	6,411	-	-	-
Total income from charitable activities	**1,038,501**	**616,342**	**1,654,843**	***813,653***	***378,467***	***1,192,120***

5 **Investment income**

	Unrestricted £	Restricted £	Total 2022 £	*Unrestricted £*	*Restricted £*	*Total 2021 £*
Income from bank deposits	297	**-**	**297**	-	**-**	-

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6 Cost of raising funds

	Unrestricted £	Restricted £	2022 £	*Unrestricted £*	*Restricted £*	*2021 £*
Staff costs	-	-	-	*6,374*	-	6,374
Support costs (see note 8)	-	-	-	*1,457*	-	1,457
Governance costs (see note 8)	-	-	-	*112*	-	112
	-	**-**	**-**	***7,943***	**-**	***7,943***

7 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2022 £	*Accommodation Services £*	*Community Services £*	*Children and Young People £*	*Total 2021 £*
Staff costs	248,095	481,661	93,096	822,852	*142,570*	*210,629*	*204,591*	*557,790*
Accommodation costs	288,919	-	-	288,919	*172,704*	*54,261*	*4,821*	*231,786*
Staff support	9,717	54,018	2,691	66,426	-	-	-	-
Project costs	6,327	9,396	3,168	18,891	*10,801*	*39,721*	*18,059*	*68,581*
Support costs (note 8)	60,953	107,473	19,991	188,417	*32,582*	*48,136*	*46,756*	*127,474*
Governance (note 8)	2,290	4,039	751	7,080	*2,504*	*3,699*	*3,594*	*9,797*
	616,301	**656,587**	**119,697**	**1,392,585**	***361,161***	***356,446***	***277,821***	***995,428***
Restricted expenditure				540,241				*383,878*
Unrestricted expenditure				852,344				*611,550*
				1,392,585				***995,428***

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8 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	*Total 2022* £	*Support* £	*Governance* £	*Total 2021* £
Staff costs	Staff costs	142,227	-	142,227	*110,765*	*9,909*	*120,674*
Accommodation and office	Staff costs	46,190	7,080	53,270	*13,266*	-	*13,266*
Audit and accounts	Staff costs	-	-	-	-	*4,900*	*4,900*
		188,417	**7,080**	**195,497**	***124,031***	***14,809***	***138,840***
Allocated as follows:							
Cost of raising funds		-	-	-	*1,457*	*112*	*1,569*
Accommodation Services		60,953	2,290	63,243	*32,582*	*2,504*	*35,086*
Community Services		107,473	4,039	111,512	*48,136*	*3,699*	*51,835*
Children and Young People		19,991	751	20,742	*46,756*	*3,594*	*50,350*
		188,417	**7,080**	**195,497**	***128,931***	***9,909***	***138,840***

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9 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2022 £	*2021 £*
Operating lease rentals:		
Property	143,991	*121,091*
Other	2,090	*2,090*
Audit fees	4,500	*3,500*
Accountancy fees charged by auditor	1,400	*1,400*

10 Staff costs

Staff costs during the year were as follows:

	2022 £	*2021 £*
Wages and salaries	877,898	*596,942*
Social security costs	64,633	*39,533*
Pension costs	22,548	*16,672*
Training and expenses	-	*18,489*
Other staff related expenses	-	*13,202*
	965,079	*684,838*

Training, expenses and other staff related expenses have been shown separately in note 7 this year as "Staff support costs".

Allocated as follows:

Cost of raising funds	-	*6,374*
Charitable activities	822,852	*557,790*
Support costs	142,227	*110,765*
Governance costs	-	*9,909*
	965,079	*684,838*

No employees has employee benefits in excess of £60,000 (2021: Nil).

The average number of staff employed during the period was 33 (2021: 18.)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Services Manager. The total employee benefits of the key management personnel of the charity were £127,054 (2021: £94,096).

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11 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2021: Nil).

Aggregate donations from related parties were £Nil (2021: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2021: nil).

12 Government grants

The government grants recognised in the accounts were as follows:

	2022 £	*2021* *£*
Trafford MBC	345,235	*283,006*
Greater Manchester Combined Authority	26,452	-
Salford City Council	126,673	*149,673*
Ministry of Housing, Communities and Local Government	-	*128,153*
	498,360	*560,832*

There were no unfulfilled conditions and contingencies attaching to the grants.

13 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

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14 Fixed assets: tangible assets

	Security	Equipment	Computers	Total
Cost	£	£	£	£
At 1 April 2021	7,467	2,475	10,975	20,917
Additions	2,916	1,392	-	4,308
At 31 March 2022	10,383	3,867	10,975	25,225
Depreciation				
At 1 April 2021	7,467	2,475	10,975	20,917
At 31 March 2022	7,467	2,475	10,975	20,917
Net book value				
At 31 March 2022	2,916	1,392	-	4,308
At 31 March 2021	-	-	-	-

15 Debtors

	2022	*2021*
	£	*£*
Rents receivable	36,660	*38,209*
Other debtors	-	*4,423*
Prepayments and accrued income	82,241	*39,146*
	118,901	*81,778*

16 Cash at bank and in hand

	2022	*2021*
	£	*£*
Cash at bank and in hand	925,130	*609,660*
	925,130	*609,660*

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17 Creditors: amounts falling due within one year

	2022 £	*2021* *£*
Other creditors and accruals	11,723	*15,083*
Rental income prepaid or overpaid	79,597	*10,981*
Taxation and social security costs	23,351	*16,570*
	114,671	42,634

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18 Analysis of movements in restricted funds

Current period

Name of restricted fund	Description, nature and purposes of the fund	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2022 £
Accommodation						
Trafford MBC:						
Accommodation funding	funding to delivery support within our safe accommodation refuges, dispersed, move on accommodation and a dedicated Homeless Move on Domestic Abuse Advisor to support those victims who cannot access refuge provision	-	297,603	(239,763)		57,840
Play Therapy	dedicated play therapy for children within our safe accommodation	-	700	-	-	700
Screwfix	Funding towards the set up of new safe accommodation for families needing to flee domestic abuse	-	9,000	(9,000)	-	-
		-	**307,303**	**(248,763)**	**-**	**58,540**

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18 Analysis of movements in restricted funds (continued)

Community Services

Trafford MBC:						
Infection control	contribution towards staffing, equipment, project costs to support with COVID-19 recovery	-	24,452	(24,452)	-	-
Legal Surgeries	to provide dedicated legal support to victims with housing needs	-	432	(432)	-	-
True Colours	Delivery of True colours on a one to one basis for service users.	-	2,500	(277)	-	2,223
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	5,000	10,000	(7,500)	-	7,500
Advise (Iris)		-	44,440	(27,231)	-	17,209
Co-op Community Fund	Delivery of Back To Me Personal Development Programme	-	2,087	(2,087)	-	-
GMCA Male DA project	Dedicated Male support service to support male victims of domestic abuse and raise awareness of abuse among the male population	-	26,452	(26,452)	-	-
Make a Change (RESPECT)		-	57,252	(38,805)	-	18,447
Reach Project - Henry Smith	project dedicated to reaching the most marginalised women and girls including those from diverse communities, those with multiple needs including mental health and substance misuse support and young people at risk of abuse in their own relationships	-	58,600	(39,414)	-	19,186
THT Adult Services	Dedicated Outreach and Domestic abuse services within the community for adults in need of long and short term support	18,159	-	(18,897)	738	-
Lloyds TSB		8	-	-	(8)	-
Garfield Weston	Revenue costs to support all of TDAS services	30,000	-	(30,000)	-	-
Other grants under £5,000		5,588	-	(1,918)	-	3,670
		58,755	**226,215**	**(217,465)**	**730**	**68,235**

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18 Analysis of movements in restricted funds (continued)

Children and Young People						
Trafford MBC						
Standing Together	Contribution towards a dedicated Young Persons Domestic Abuse Advisor (YPDAA) providing trauma informed support to young people in their own unhealthy/abusive relationships	-	9,980	(14)	-	9,966
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	8,470	11,250	(12,739)	-	6,981
BBC Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.	-	37,660	(37,660)	-	-
Masonic Charitable Foundation	Delivery of 1:1 and group/play work with children and young people residing in our accommodation, including parenting programmes for the protective parent.	11,646	23,934	(23,600)	-	11,980
		20,116	**82,824**	**(74,013)**	**-**	**28,927**
Total		**78,871**	**616,342**	**(540,241)**	**730**	**155,702**

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Comparative period

		Balance at 1 April 2020 £	*Income* £	*Expenditure* £	*Transfers* £	*Balance at 31 March 2021* £
Community Services						
Trafford MBC:						
True Colours	Delivery of True colours on a one to one basis for service users.	-	*1,750*	*(1,750)*	-	-
Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.	-	*10,000*	*(5,000)*	-	*5,000*
THT Adult Services	Outreach community service including delivery of Domestic Abuse surgeries	*17,390*	*42,468*	*(41,699)*	-	*18,159*
Homeless Link	Funding for a Move on Domestic Abuse Advisor providing trauma informed support service to marginalised women at risk of homelessness.	*29,579*	-	*(29,579)*	-	-
Lloyds TSB	Funding for the volunteer service.	*20,130*	*6,755*	*(26,877)*	-	*8*
Garfield Weston		-	*30,000*	-	-	*30,000*
Global Make Some Noise			*20,000*	*(20,000)*	-	-
Global CHR		-	*30,000*	*(30,000)*	-	-
MHCLG - Tier 4	Funding from MCHLG for a cross-borough partnership to	*14,705*	*90,021*	*(104,726)*	-	-
MHCLG - Covid		-	*38,132*	*(38,132)*	-	-
Trafford Centre Fund	Funding to provide domestic abuse awareness project across the	*2,478*	-	*(2,478)*	-	-
Other grants under £5,000		-	*22,422*	*(16,834)*	-	*5,588*
		84,282	***291,548***	***(317,075)***	**-**	***58,755***
Children and Young People						
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.	-	*23,621*	*(15,151)*	-	*8,470*
Masonic Charitable Foundation			*23,467*	*(11,821)*	-	*11,646*
Trafford MBC Early Help	Funding to provide one to one sessions and delivery of R'Space group programme to children and young people.	*11,588*	-	-	*(11,588)*	-
Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work	-	*39,831*	*(39,831)*	-	-
		11,588	***86,919***	***(66,803)***	***(11,588)***	***20,116***
Total		***95,870***	***378,467***	***(383,878)***	***(11,588)***	***78,871***

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19 Analysis of movement in unrestricted funds

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	As at 31 March 2022 £
General fund	549,933	1,061,107	(852,344)	(56,730)	*701,966*
Staff training	10,000	-	-	-	*10,000*
Staff contingency	10,000	-	-	-	*10,000*
Utilities	-	-	-	20,000	*20,000*
No recourse	-	-	-	36,000	*36,000*
General fund	569,933	1,061,107	(852,344)	(730)	777,966

Comparative period

	Balance at 1 April 2020 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2021 £*
General fund	*83,510*	*324,504*	*(229,199)*	-	*178,815*
General fund	339,437	838,401	(619,493)	(8,412)	*549,933*
Staff training	-	-	-	10,000	*10,000*
Staff contingency	-	-	-	10,000	*10,000*
General fund	339,437	838,401	(619,493)	11,588	569,933

Name of	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds
Staff training	Staff training and development
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and
Utilities	Increased utility/energy costs of running safe accomodation
No recourse	Funding for two spaces per annum in safe accommodation for women who have no recourse to public funds.

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20 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2022 £
Tangible fixed assets	4,308	-	-	4,308
Net current assets	697,658	76,000	155,702	929,360
Net assets	701,966	76,000	155,702	933,668

Comparative period

	General fund £	*Designated funds £*	*Restricted funds £*	*Total 2021 £*
Net current assets	*549,933*	*20,000*	*78,871*	*648,804*
Net assets	*549,933*	*20,000*	*78,871*	*648,804*

21 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as

	Property		Equipment	
	2022 £	*2021 £*	2022 £	*2021 £*
Less than one year	74,400	*51,051*	2,090	*3,135*
One to five years	217,200	*102,600*	-	*2,090*
	291,600	*153,651*	2,090	*5,225*

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22 Reconciliation of net movement in funds to net cash flow from operating activities

	2022 £	*2021* *£*
Net income/(expenditure) for the year	284,864	*213,497*
Adjustments for:		
Dividends, interest and rents from investments	(297)	-
Decrease/(increase) in debtors	(37,123)	*(41,568)*
Increase/(decrease) in creditors	72,037	*31,174*
Net cash provided by/(used in) operating activities	319,481	*203,103*

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TRAFFORD DOMESTIC ABUSE SERVICES

England & Wales - Charity number 1120983

Accounts

Company number: 2915937

Charity Number: 1120983



Trafford Domestic Abuse Services

Report and financial statements

For the year ended 31 March 2021

Doc ID: 97ead27b6bd80020e3294d39c95d0924b1adca96

Trafford Domestic Abuse Services
Reference and administration information

Company number 2915937

Charity number 1120983

Registered office and operational address

Gorsehill Studios Cavendish Road, Stretford, Manchester, England, M32 0PR

Name

The charity is also referred to as TDAS.

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Sofia Higgins	Chair
Judith Ann Lloyd	
Andy Mudd	
Vicky Brickhill	
Akhtar Rahman	
Zvikomborero Magara	(appointed 22 September 2020)
Lauren Chalmers	(appointed 18 November 2021)
Jo Hannan	(appointed 18 November 2021)

Key management personnel

Samantha Fisher	Chief Executive Officer
Kirsty McAllister	Services Manager

Bankers

Royal Bank of Scotland plc
Stretford Arndale Centre
Chester Road
Manchester
M32 9BH

Co-operative Bank plc
1 Balloon Street
Manchester
M60 4EP

Auditors

Third Sector Accountancy Limited
Holyoake House
Hanover Street
Manchester
M60 0AS

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The trustees present their report and the unaudited financial statements for the year ended 31 March 2021. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

Trafford Domestic Abuse Services (TDAS) Mission is "To enable people to break free from domestic abuse".

Our overall aim is: to relieve the physical and psychological distress of people who are experiencing or have experienced domestic abuse and make domestic abuse everybody's business, through intervention, prevention, education and public awareness.

This is achieved by meeting the following objectives:

- The provision of safe and supportive spaces and temporary accommodation for women and children who have or are experiencing domestic abuse.

- Provision of community support service to those people who have experienced domestic abuse.

- To advance the education of the public, and those who work in partnership with the public, private, voluntary, community and social enterprise in issues relating to domestic abuse including its nature, impact and causes.

Activities undertaken for public benefit in relation to objects

In exercising their powers and duties, the Trustees have complied with their duty to have due to the guidance on public benefit published by the Charity Commission. In planning, discussions and carrying out its objects, TDAS promotes equality of opportunity and opposes any form of discrimination on grounds of race, sex, sexual orientation, age, disability, marriage or civil partnership, religion or belief, gender reassignment, maternity or caring responsibilities.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

These objectives were changed upon review of our memorandum of articles to reflect our service offer across Greater Manchester and in order to ensure they reflect the holistic offer of services that we provide.

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The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Priorities for 2020-2021 focused on:

- Sourcing the resources needed to ensure our services continued to be delivered to a quality standard.
- Strengthening our core service offer for adults and children at risk of domestic abuse
- Securing funding for continuation of projects

With the pandemic came extra challenges that diverted our attention from our plans for this year. We had two brand new services starting 1st April 2020, 1 week after the first national lockdown was announced. With the dedication of the staff team, we managed to continue providing vital services to those in need and start our new projects to reach high risk victims or abuse and children and young people in Salford.

Whilst the pandemic brought many challenges, it also brought many opportunities. We developed many new partnerships and adapted our offer to support service users via digital means which we have continued to offer, providing more accessible services to families experiencing domestic abuse.

Achievements, performance and beneficiaries of our service

TDAS' main activities and those it seeks to help are described below. All our charitable activities focus on delivering our objects and are undertaken to further Trafford Domestic Abuse Services' charitable purposes for the public benefit.

We received support from several funding bodies to enable us to effectively respond to COVID-19 which helped us meet demand for our services, create flexible services so survivors could still access support, provide the vital equipment needed to keep staff and service users safe and provide emergency funding for families in need. We are extremely grateful to Lloyds Bank Foundation, BBC Children in Need, Lankelly Chase Foundation, Trafford Council community safety team and Aviva.

Our Senior Management Team worked with Trafford Council and other partner agencies, attending weekly COVID-19 meetings to develop and implement robust action plans to ensure survivors could still access services.

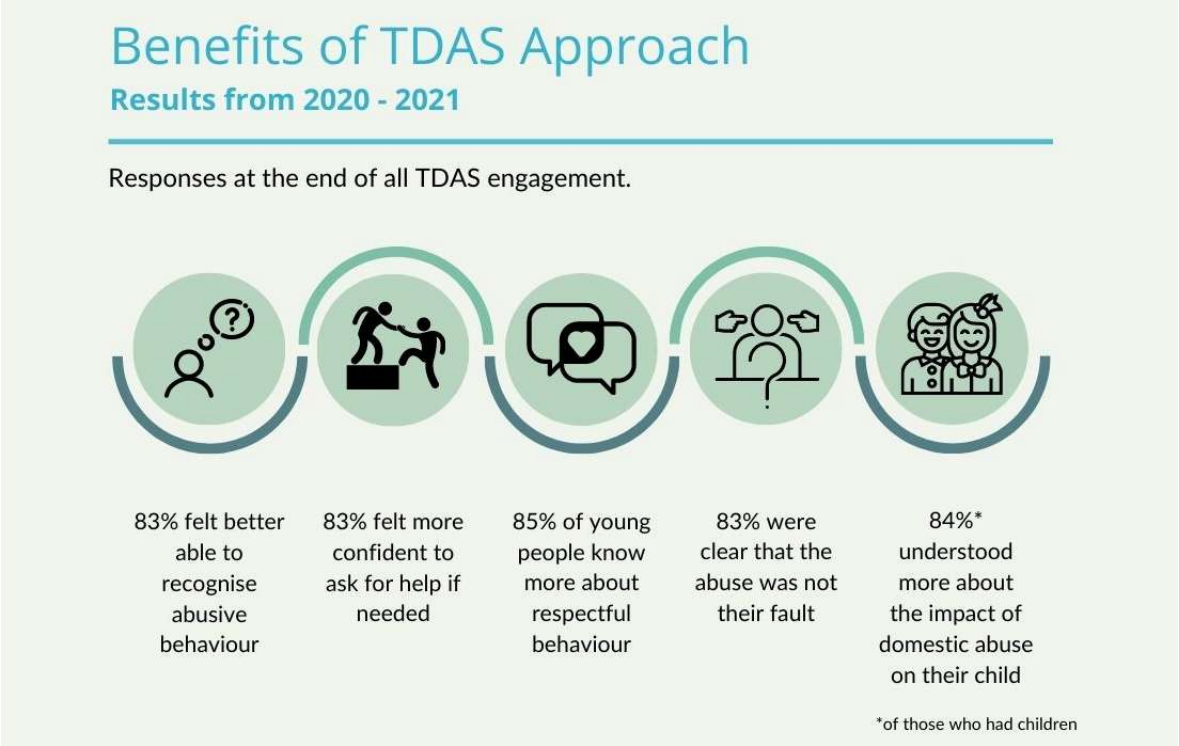
Social Value

Assessing and reporting on our social value journey is something we have started this year.

TDAS' Social Value Policy sets out how we will deliver and help create the conditions for social value in our organisation and provides a framework for realising our commitment to maintaining and enhancing the social value we create in the communities we work in and the services we deliver.

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In 2020-21 our services reached over 2285 individuals (2020: 1,008).



Community Service

Our first priority was to contact all service users who were still living in an abusive household and complete safety plans that included the additional barriers they would now face due to COVID-19. We published this on our website for all professionals to use.

We successful secured the Trafford Domestic Abuse Community Contract which started in April 2020. This contract provides Independent Domestic Violence Advocates (IDVA) to provide immediate safety and risk management to high risk victims. It also includes a step down outreach service, support line and support for children and young people.

The vision for this was for IDVAs to be place based within community teams to provide on spot advice and guidance to other professionals. The pandemic meant we could not do this but we plan to implement this as soon as restrictions allow.

Our Senior IDVA supported Trafford Council's review of the MARAC process, attending regular task and finish group meetings. MARAC meetings were moved to weekly and the review has enabled more effective partnership working across agencies.

We supported 396 individuals at high risk of harm.

We provided advice and guidance to 219 individuals via our support line

We provided 258 people with longer term practical and emotional support.

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Outreach Service

With thanks to **Trafford Housing Trust Social Investment fund,** we continued to provide our Outreach service and although we could not access community venues, with robust risk management we were able to continue offering face to face appointments for those service users who requested it.

285 service users were supported via telephone, email or face to face between April 2020 and March 2021, a 69% increase on last year, with key areas of support being around safety planning, children, mental health and housing.



85% of those ending support reported an overall increase in their emotional and mental wellbeing



96% of service users reported being better able to spot the signs of an abusive relationship



93% of service users reported feeling safer on exit than on intake to the service.



97% reported having the knowledge, understanding and tools to keep themselves safe.

Homeless Move on Domestic Abuse Service

With thanks to **Homeless Links' Ending Women's Homelessness Fund** we were able to pilot this new project.

Our Homeless Move On Domestic Abuse Advisor (MODAA) provides a specialist trauma-informed support service for individuals and families on a 1:1 basis providing the interventions needed to prevent them from becoming homeless and to resettle them in to new accommodation if required. This can include providing information and guidance, practical support, safety planning and risk management, advocacy and emotional support. Support is tailored to individual needs to ensure the most positive outcomes are achieved and the risk of them becoming homeless is reduced.

Our MODAA also provides expert advice and training to professionals to enable them to support homeless victims without the risk of retraumatising them.

We reached **39** people who were homeless/at risk of homelessness who would ordinarily be denied a refuge space.



88% of the victims found suitable accommodation



80% of the victims reported an increase in their emotional and mental wellbeing



We saw reduction of risk to 80% of the victims.

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Accommodation Service

With thanks to **Ministry of Housing Communities & Local Government (MHCLG) and Globals Make Some Noise appeal**, we were able to open Lotus House in July 2020, a 6 bed property for single women. The opening of Lotus house came at a time where referrals for safe accommodation were at an all time high. These additional bed spaces enabled us to provide safe spaces to an additional 29 women who would have been declined space otherwise.
*Lotus House Refuge



The Accommodation Service received a total of 237 referrals. We were able to provided support to **56** families in refuge and dispersed and 11 in our Tier 2 Move on Accommodation. Like the previous years, we find the majority of referrals not accepted is due to lack of space.

The move on from our accommodation services took longer throughout the pandemic due to landlords not accepting new move in's for lengthy periods during lockdown. Despite this we still achieved:

On Exit, **85%** of service users reported that they felt clear the abuse was not their fault.

80% of services users reported they felt more confident about asking for help when I need it

We continue to prioritise securing additional accommodation units to reduce the number of people who we have to turn away due to lack of space.

During this year, we were grateful to receive support from:

- Bee Moor WII
- Life Church, Sale
- British Islam society
- Bread and Butter Company
- Socialites
- Soroptimist International (Manchester)
- Mothers Union

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Children & Young People's Service

We were very aware that due to the national lockdown children and young people were spending more time at home and less time in safe spaces. We continued to provide support to children and young people in our accommodation and community thanks to BBC Children in Need and Trafford Housing Trust Social Investment Team and Trafford Council's Early Help commissioning team.

300 children and young people were supported via 1:1, group work, family sessions and play sessions. We held additional sessions throughout lockdown including support with school work.

We developed COVID-19 information packs for schools, health professionals and social care with key considerations for children and young people experiencing domestic abuse during the pandemic.

Harbour – We were commissioned by Salford City Council to deliver a two year pilot project in partnership with Talk Listen Change (TLC). Through the Harbour programme, TDAS offer both intervention support services and prevention and educational services to children and young people who have been subject to or who are at risk of domestic abuse.

We offer a range of services that support children and young people who have been exposed to domestic abuse or who are in their own unhealthy relationship. We provide educational programmes to prevent children and young people entering into abusive relationships and advice, guidance and training to professionals working with young people. Despite starting this project in a pandemic, we managed to reach 1085 children and young people.

- 87% CYP felt proud of themselves after accessing support
- 85% CYP reported that felt good about the future
- 82% of the CYP reported that felt they were able to communicate better
- 78% of CYP reported that they felt more confident

The second half of the year seen a spike in referrals for children and young people experiencing domestic abuse. Globals Make Some Noise provided us with additional funding to increase our offer of 1:1 trauma informed support for children and young people and to deliver additional R'Space programmes.

Volunteer Service

Our service saw some of its most committed, courageous, and hardworking volunteers throughout the Covid19 pandemic. Due to its impact, we stopped recruiting volunteers in March 2020, and reopened our volunteering opportunities in July 2020. Despite these challenges we still recruited, inducted, and trained 27 students and volunteers. Four volunteers gained and remain in employment with us.

We nominated one of our long-standing, most committed volunteers for the BBC 'Volunteer of the year award'. She had volunteered tirelessly through Covid19, not only doing her scheduled Monday morning 'service line support' but did numerous shopping trips for Lotus house residents whilst they were in isolation. The Volunteer Coordinator, CEO and Glynis attended the Zoom awards live on BBC Radio and Glynis came second – which was a brilliant achievement.

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As an organisation we are highly respected and supported within our wider community, and extremely fortunate to receive a high number of volunteer applications.

Our university partnerships have strengthened, and we are now able to have continuous student placements outside of term time which gives our service a sustainable resource. This has increased our impact, and we delivered over 2000 volunteer and student hours last year despite the break in service.

Christmas 2020, we were determined to have a party for our volunteers, so the Volunteer Co-ordinator organised a zoom party, including a quiz and other online antics. Fun was had by all. Our CEO and Service manager gave 'thanks' to all out volunteers and students.

With thank to Edward Gosling, we were able to launch a new initiative in February called 'Community Tuesdays' to increase communication and confidence and develop essential life skills such as English language skills, everyday budgeting, IT literacy, cultural cooking and exploring the benefits of self-care. With the awarded grant of £3,280.00 we are able to enhance the current agenda through the introduction of an Art Therapy program, establish our own vegetable garden to grow our own produce for the cooking classes and create soft furnishings for our refuges and eventually the residents' own homes. This is to engage the women in activities, so they can learn new skills as well as interact with one another, and to create a cohesive community with support being at its core.

One Volunteer said, 'It is a genuinely great service. I am grateful to have had the opportunity to volunteer with TDAS'. A CYP student said 'CYP role helped the kids emotionally and provided them with new knowledge and support around healthy relationships, emotions and safety.'

Most importantly, our service users 'Listened when I needed someone to talk to, made me feel comfortable, met all of my needs, 'Given advice and support throughout COVID-19' and 'The volunteers were amazing.'

Group Programmes

True Colours is our most popular service with demand always exceeding capacity, receiving 256 referrals in 2020-2021. With thanks to Forever Manchester and DWF Foundation, we were able to adapt our offer to deliver our programmes virtually and increase our capacity in order to meet the high demand for this service. With this funding we reached 105 women who needed support in understanding the dynamics of domestic abuse and breaking the cycle of abuse enabling them to engage in healthy relationships in the future. One participant described the course as:

"Really useful, a good eye opener. I have learned that I need advice and also that talking about my experience may help me to move on".

Our personal development workshops, Back to Me were delivered to 61 service users. Feedback included:

"The course has inspired me to do more gratitude, set goals and reach towards what I want more of in my life"

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Professionals Training

We continued to deliver our Professionals Training to key stakeholders and volunteers across Trafford during 2020-2021 with the offer of more bespoke training to fit the needs of specific agencies, including social care, health and education. We developed Lunch and Learn sessions to focus on key topics that were extremely successful. We provided these training packages to 234 delegates.

"Thank you for the training, it was informative and interactive. You all did a great job delivering such a difficult subject." ME, Housing.

"Thank you so much for the training today. I learnt a lot and it was really useful having the opportunity to learn more about domestic abuse particularly in relation to children. The opening video was a stark reality to how children have to deal with events when living with domestic abuse." SF, Teacher.

Financial review

Financial effect of significant events

With Covid-19 we saw an increase in demand for our services. With this did come an increase in available funds for us to try and meet this demand. We were able to increase our accommodation provision and opened Lotus House with funding of £50,000 from Globals Make some noise and £38,132 MHCLG funding. The opening of Lotus house will increase our income each year by £100,000.

We are constantly aware of the funding risks that all our services are exposed to and are investing in our fundraising and marketing capacity in order to maintain existing services and grow new ones. It is expected that the Covid-19 outbreak will release monies and provide opportunities that would otherwise not have been there but the impact on longer term funding is, as yet, unknown. In addition the Domestic Abuse Bill will be passed and local authorities will have a duty to fund safe accommodation for domestic abuse survivors. We plan to work with the local council to inform needs assessments and reviews of services to highlight gaps in provision and the longer term implications that COVID-19 will bring. We will put a business case together to present to the local authority on the need to continue to fund the increased accommodation and staffing to deliver the support. We will also be focusing on our corporate training offer to provide some sustainable income for the organisation. We do aim to further increase our accommodation to meet demand and will negotiate 5-year terms on our leases to provide increased income and sustainability. We are also working on a full cost recovery model to ensure the costs of the senior management team are covered in all future funding requests.

Performance against objectives:

To Increase the Children and Young Peoples support staff to 2.5 FTE in order to deliver the additional services outlined in the above objectives by April 2021

We managed to meet this objective with funding from Trafford Council Early Help team of £24,885 and Masonic Charitable Foundation of £23,467.

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To secure the Community based contract that Trafford Council put out to tender for services to be delivered from April 2020.

We were successful in the competitive tender process and secured the community based contract for Trafford receiving £171,371 in year 1.

To increase our accommodation provision by 25% by March 2021.

With the funding from MHCLG and Globals Make Some Noise we opened a 6 bed refuge which was a 31% increase in our accommodation provision.

To secure continuation funding for Tier 2 Move on Accommodation via funding applications to grant bodies.

We secured funding for continuation of Tier 2 Move on Accommodation from MHCLG in the previous financial year and have worked with Trafford Council under the new domestic abuse bill to secure longer term funding for this role.

To secure funding to provide our bespoke recovery programmes for women survivors of domestic abuse.

With support from Forever Manchester and DWF Foundation we were able to continue delivering our group work programmes during 2020-2021.

Fundraising

Whilst our aim is to increase our fundraising activity, during this financial year we did not carry out any significant fundraising activities. We ran one small campaign to support the opening of Lotus house via a regulated fundraising platform. All the charity's fundraising activities are undertaken in-house by our senior leadership team and we do not have any relationships with external professional fundraisers.

We had no instances of non-compliance with the code of fundraising during the year and have received no complaints through the Charity Commission.

Our privacy policy is kept up to date and is accessible to everyone via our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities.

Fundraising activities including small campaigns are shared on our social media platforms and we use the appropriate platforms to undertake this activity. Any direct fundraising requests are made only of supporters who have opted in to receive communications from us, and they can unsubscribe at any time. We received no complaints this year in relation to fundraising activities. All our staff are well trained in dealing with members of the public and our CEO is also a member of the Foundation of Social Improvement, which provides guidelines and training to ensure that our practices are in line with industry standards.

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Reserves policy and current financial position

The aim of the reserves policy is to ensure that the charity's ongoing and future activities are reasonably protected from unexpected fluctuations in its income and expenditure.

Continuous efforts have been made to increase the levels of unrestricted funds and reserves. Total funds at 31st March 2021 were £648,804 (2020: £435,307, 2019: £285,803); this is an increase of £213,497 on the previous year. The trustees have agreed that now TDAS have built reserves of 5.5 months running costs in addition to closing down costs, we will designate £10,000 to staff training and development and £10,000 staff contingency fund to support with costs such as enhanced maternity pay, sick pay and bank staff.

The accounts show that at 31st March 2021 TDAS carried forward an unrestricted funds balance of £568,855 (2020: £339,437, 2019: £180,315) into 2021-22, and free (undesignated) reserves are £548,855. The trustees believe that this is an appropriate level of free reserves given the increase in size and activities over the last year.

Future plans

Our Strategic Business plan is reviewed for 2021-2024 with the agreed core objectives and the activities to achieve these objectives:

1. To continue to provide a one front door offer across Trafford for adults and children who have experienced domestic abuse and grow the services to meet demand;
   - Continue to apply for core contracts and grants to deliver domestic abuse services across Trafford;
2. To promote and increase awareness of all our services and achievements in the community, including via digital means;
   - Develop a digital strategy focusing on reaching young people;
   - To collect user stories, testimonials and quotes to evidence the quality of the support TDAS offers;
   - To create videos for promotion, awareness-raising, how to guides and to give insight into our services;
   - To put out press releases at least twice a year;
   - To have rolling calendar of Item donation appeals including Christmas Appeal;
   - To run successful TDAS events for variety of audiences – supporters, general public, business and purposes – awareness-raising, fundraising and lead-generation

3. To fund and ensure a sustainable future for our core services;
   - We will work closely with the local authority to feed into the Domestic Abuse Strategy review, ensuring service user voice is a key part of specification design;
   - Feed into the local domestic abuse needs assessment to highlight the gaps in provision;
   - Feed into national campaigns on making community based provision a statutory duty;
     Obtain support from local politicians in order to lobby government to ensure a statutory duty is put in place for community based provision;

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4. To continue to improve our reach to victims of domestic abuse from marginalised communities and those who would not ordinarily access services;
   - Review accommodation provision to ensure the needs of those accessing it are met including those with protected characteristics;
   - Explore options with Trafford Council, RSLs and private landlords to develop an accommodation provision specifically for BAME service users;
   - Apply to Trusts and Funds for a Young Persons Domestic Abuser Advisor in Trafford to work specifically with teenagers in abusive relationships;
   - To work with Diversity Matters to develop a True Colours programme for ethnic minorities and emerging communities;
   - To develop a True Colours programme for Male Victims;
5. To support and develop our staff and volunteers;
   - Dedicated funds for the development of our staff and volunteers;
   - Enhanced benefit package for employees including life assurance, EAP, wellbeing initiatives and clinical supervision
6. To build on partnerships with public, private, voluntary and community organisations to deliver coordinated services to our beneficiaries.
   - Place-based working across the boroughs to work alongside voluntary and statutory agencies;
   - Work in partnership with other dedicated specialist organisations to deliver services to families/individuals including joint applications for funding projects;
   - Finalise and deliver corporate training package to the private sector.

Structure, governance and management

Governing document

The governing document of the charitable company is its Memorandum and Articles of Association. The charity was incorporated on 6 April 1994 and the memorandum and articles were reviewed in 2019 when changes were made to reflect the organisations decision to widen service delivery of most services.

Company Status

The company is limited by guarantee and all members have agreed to contribute a sum not exceeding £1 in the event of winding-up. The number of guarantees at 31st March 2021 was 6.

Trustee selection methods

The Board comprises a membership of not less than three and no more than fourteen people, who meet bimonthly. A quorum of three Trustees is required at any meeting. TDAS welcomes applications to join the board from all areas of the community, particularly from people with the necessary skills and/or experience to enhance and strengthen the Board. Any person who is interested in becoming a Trustee will be sent an information pack and an application form, which is then discussed by the Trustees and a decision is made on whether the individual will be invited to become and probationary Trustee.

Induction and training of trustees

All probationary Trustees are invited to attend Board meetings and attend at least four meetings with other trustees to discuss whether they feel they are getting to know the organisation and the Chair to answer any questions they may have. The trustee is invited to express any interest they have in a

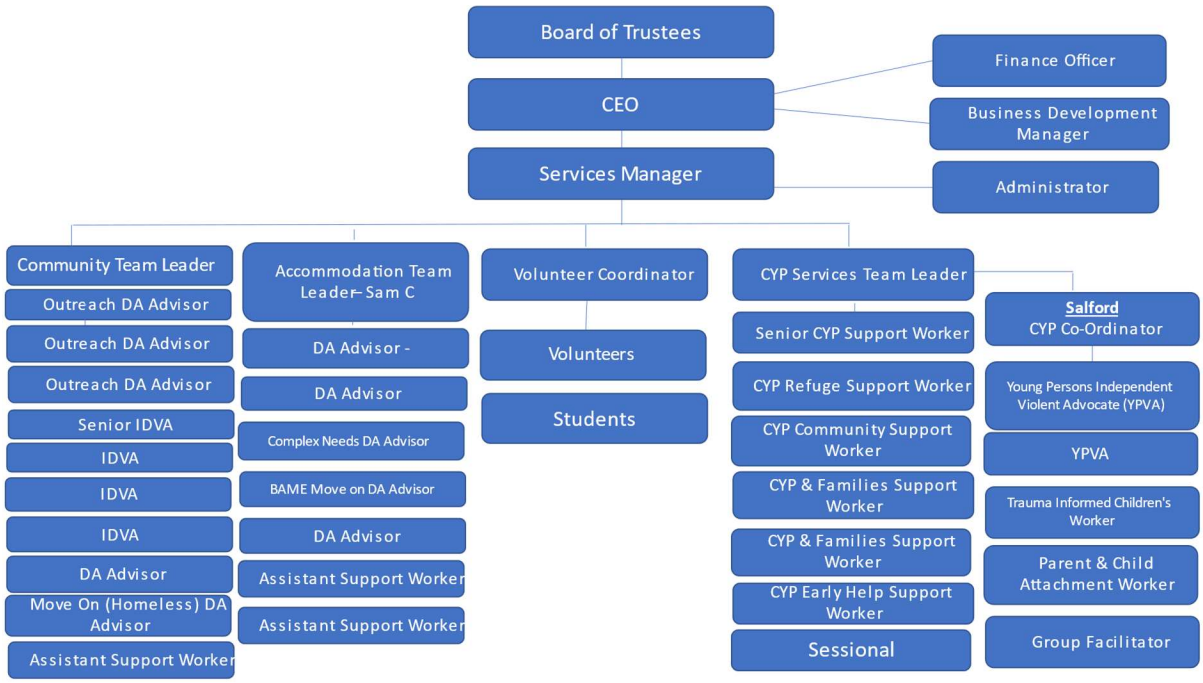
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particular area of the organisation's work, which the Chair then discusses with the CEO and asks her to meet with the Trustee. If the induction period has gone well, the probationary trustee is then formally invited to join the Board after attendance at a minimum of two board meetings.

Organisational Structure

The Trustees oversee the work undertaken by the staff team, monitor performance against targets agreed with funders, and health and safety and safeguarding issues for example. They are also responsible for the strategic direction of the organisation. The trustees delegate the day to day management of the charity to the Chief Executive Officer as highlighted in the CEO Delegation document. The CEO attends Board meetings as company secretary, and also brings proposals for future work to the Board that have developed out of discussions with staff at their regular team meetings.

The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 12 of the accounts.



Remuneration of Key Management Personnel

Towards the end of the financial year, the board reviewed all job descriptions and pay scales in line with NJC.

Related Parties and relationships with other organisations

TDAS Services respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Trafford, Salford and the Greater Manchester. We are affiliated with Womens Aid Federation of England (WAFE), attend Trafford's multi-agency domestic abuse forums to inform local strategy, are members of the Multi-Agency Risk Assessment Committee (MARAC) and support Trafford Safeguarding Partnership Board. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken joint

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training and aim to develop and strengthen the association further in the immediate and long term future.

We work in partnership with a wide range of organisations, such as other dedicated VAWG organisations, Family counselling centre, Trafford Rape Crisis, Talk Listen Change, Home-Start and statutory services such as social care, police, GPs, housing, health visitors and local authorities. We have no related parties or related party transactions.

Through our training offer, we are able to raise awareness of the effects domestic abuse has on society and this year we have responded to the additional demand for training to a number of agencies throughout the borough, delivered bespoke lunch and learn sessions and offered online delivery.

Risk management

The trustees regularly review and assess the risks faced by their charity in all areas of its work and plan for the management of those risks. Risk is an everyday part of charitable activity and managing it effectively is essential if we are to achieve our key objectives and safeguard the charity's funds and assets.

Our risk register is reviewed annually by the board and discussed at board meetings which looks at governance, external risks, regulatory and compliance, financial and operational risks. We have robust internal processes in relation to financial transactions and review our policy and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

Policies and procedures are in place to safeguard all service users with stringent recruitment processes and training for all staff and volunteers including safeguarding children and vulnerable adults.

Our complaints procedure is accessible to all service users and is available on our website and allows service users to raise concerns either independently, as a group, formally or anonymously with a record kept of each issue and outcome which is presented to the board at each meeting.

Our consultation policy highlights our commitment to ensuring service user voice is central to what we deliver, with feedback, evaluation and regular consultations undertaken.

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Statement of responsibilities of the trustees

The trustees (who are also directors of Trafford Domestic Abuse Services for the purposes of company law) are responsible for preparing the trustees annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

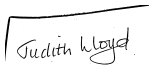
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Auditors

Third Sector Accountancy Limited were appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime of the Companies Act 2006.

The trustees annual report has been approved by the trustees and signed on their behalf by



Judith Lloyd

Trustee

20 / 12 / 2021

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Opinion

We have audited the financial statements of Trafford Domestic Abuse Services (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:
• give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources for the year then ended;
• have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
• have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other matter

The corresponding figures for the year ended 31 March 2020 have not been audited.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the

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financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:
• the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
• the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:
• adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
• the financial statements are not in agreement with the accounting records and returns; or
• certain disclosures of trustees' remuneration specified by law are not made; or
• we have not received all the information and explanations we require for our audit; or
• the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 14, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, food hygiene and safety, and other legislation specific to the sector in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls). Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Reviewing certificates of compliance and insurance documents
- Reviewing policy and procedure documents
- Reviewing training records
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Morrello

Patrick Morrello (Senior Statutory Auditor)
For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

20 / 12 / 2021

Date

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Trafford Domestic Abuse Services

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2021

	Note	Unrestricted funds £	Restricted funds £	Total funds 2021 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2020 £*
Income from:							
Donations and legacies	3	24,748	-	24,748	*14,732*	*13,702*	*28,434*
Charitable activities	4	813,653	378,467	1,192,120	*331,708*	*329,749*	*661,457*
Investments	5	-	-	-	*3,662*	-	*3,662*
Total income		**838,401**	**378,467**	**1,216,868**	***350,102***	***343,451***	***693,553***
Expenditure on:							
Raising funds	6	7,943	-	7,943	*9,175*	-	*9,175*
Charitable activities	7	611,550	383,878	995,428	*183,871*	*351,003*	*534,874*
Total expenditure		**619,493**	**383,878**	**1,003,371**	**193,046**	**351,003**	***544,049***
Net income/(expenditure) for the year	9	**218,908**	**(5,411)**	**213,497**	**157,056**	**(7,552)**	***149,504***
Transfer between funds		11,588	(11,588)	-	*3,566*	*(3,566)*	-
Net movement in funds for the year		**230,496**	**(16,999)**	**213,497**	**160,622**	**(11,118)**	***149,504***
Reconciliation of funds							
Total funds brought forward		339,437	95,870	435,307	*178,815*	106,988	*285,803*
Total funds carried forward		**569,933**	**78,871**	**648,804**	**339,437**	**95,870**	***435,307***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

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Trafford Domestic Abuse Services
Company number 2915937

Balance sheet as at 31 March 2021

	Note	2021		*2020*	
		£	£	£	£
Fixed assets					
Tangible assets	14		-		-
Current assets					
Debtors	15	81,778		*40,210*	
Cash at bank and in hand	16	609,660		*406,557*	
Total current assets		**691,438**		***446,767***	
Liabilities					
Creditors: amounts falling due in less than one year	17	(42,634)		*(11,460)*	
Net current assets			**648,804**		***435,307***
Total assets less current liabilities			648,804		*435,307*
Net assets			**648,804**		***435,307***
The funds of the charity:					
Restricted income funds	18		78,871		*95,870*
Unrestricted income funds	19		569,933	230,496	*339,437*
Total charity funds			**648,804**		***435,307***

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 21 to 34 form part of these accounts.

Approved by the trustees on 20 / 12 / 2021 and signed on their behalf by:

Judith Lloyd

Judith Lloyd (Trustee)

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Trafford Domestic Abuse Services

Statement of Cash Flows
for the year ending 31 March 2021

	Note	2021 £	*2020* *£*
Cash provided by/(used in) operating activities	21	**203,103**	***108,508***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		-	*3,662*
Cash provided by/(used in) investing activities		**-**	***3,662***
Increase/(decrease) in cash and cash equivalents in the year		203,103	*112,170*
Cash and cash equivalents at the beginning of the year		406,557	*294,387*
Cash and cash equivalents at the end of the year		**609,660**	***406,557***

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1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Trafford Domestic Abuse Services meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.
The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether ‘capital’ grants or ‘revenue’ grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

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e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 8.

j Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

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k Tangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Security and equipment	4 years
Computers	3 years

l Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

m Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

n Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p Pensions

Employees of the charity are entitled to join a defined contribution auto-enrolment scheme. The charity's contribution is restricted to the contributions disclosed in note 10. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

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3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2021 £	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Donations	24,748	-	24,748	*14,732*	-	*14,732*
Trafford Centre Fund	-	-	-	-	*13,702*	*13,702*
Total	24,748	-	24,748	*14,732*	*13,702*	*28,434*

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4 Income from charitable activities

	Unrestricted	Restricted	Total 2021	*Unrestricted*	*Restricted*	*Total 2020*
	£	£	£	£	£	£
Community Services						
Trafford MBC:						
Domestic Violence Contract	60,000	-	60,000	-	*60,000*	*60,000*
Domestic Abuse Service	171,371	-	171,371	-	-	-
Trafford MBC - Tier 4	-	-	-	-	*45,677*	*45,677*
True Colours	-	1,750	1,750	-	*2,775*	*2,775*
Training Professionals	-	10,000	10,000	-	*12,500*	*12,500*
Inclusive Neighbourhood	-	-	-	-	*1,905*	*1,905*
THT Adults Service	-	42,468	42,468	-	*42,061*	*42,061*
Homeless Link	-	-	-	-	*29,579*	*29,579*
Lloyds Bank Foundation	-	6,755	6,755	-	*24,516*	*24,516*
MIND	-	-	-	-	*15,349*	*15,349*
Garfield Weston Foundation	-	30,000	30,000	-	-	-
Global Make Some Noise		20,000	20,000	-	-	-
Global CHR	-	30,000	30,000	-	-	-
MHCLG	-	90,021	90,021	-	-	-
MHCLG Covid	-	38,132	38,132	-	-	-
Stand Together	10,000	-	10,000	-	-	-
Other grants under £5,000	2,500	22,422	24,922	-	-	-
	243,871	**291,548**	**535,419**	**-**	***234,362***	***234,362***
Children and Young People						
BBC Children in Need	-	39,831	39,831	-	*27,970*	*27,970*
Trafford MBC						
Supporting Young People	15,000	-	15,000	-	*25,000*	*25,000*
Early Help	24,885	-	24,885	-	*19,314*	*19,314*
Salford Young People Domestic Abuse Service	149,673	-	149,673	-	-	-
Trafford Housing Trust - CYP Service	-	23,621	23,621	-	*23,103*	*23,103*
Masonic Charitable Foundation	-	23,467	23,467	-	-	-
	189,558	**86,919**	**276,477**	**-**	***95,387***	***95,387***

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Accommodation services						
Safe house rentals	213,279	-	213,279	*316,338*	-	*316,338*
Hostels	166,945	-	166,945	*10,735*	-	*10,735*
Other projects	-	-	-	*4,635*	-	*4,635*
	380,224	**-**	**380,224**	***331,708***	**-**	***331,708***
Total income from charitable activities	**813,653**	**378,467**	**1,192,120**	***331,708***	***329,749***	***661,457***

5 Investment income

	Unrestricted £	Restricted £	Total 2021 £	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Income from bank deposits	**-**	**-**	**-**	*3,662*	**-**	*3,662*

6 Cost of raising funds

	Unrestricted £	Restricted £	2021 £	*Unrestricted £*	*Restricted £*	*2020 £*
Staff costs	6,374	-	6,374	*6,300*	-	6,300
Support costs (see note 8)	1,457	-	1,457	*2,635*	-	2,635
Governance costs (see note 8)	112	-	112	*240*	-	240
	7,943	**-**	**7,943**	***9,175***	**-**	***9,175***

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7 Analysis of expenditure on charitable activities

	Accommodation Services £	Community Services £	Children and Young People £	Total 2021 £	*Accommodation Services £*	*Community Services £*	*Children and Young £*	*Total 2020 £*
Staff costs	142,570	210,629	204,591	557,790	*42,269*	*113,919*	*46,206*	*202,394*
Accommodation costs	172,704	54,261	4,821	231,786	*122,528*	-	-	*122,528*
Project costs	10,801	39,721	18,059	68,581	*623*	*49,319*	*4,410*	*54,352*
Support costs (note 8)	32,582	48,136	46,756	127,474	*27,419*	*81,949*	*33,239*	*142,607*
Governance (note 8)	2,504	3,699	3,594	9,797	*2,498*	*7,466*	*3,029*	*12,993*
	361,161	**356,446**	**277,821**	**995,428**	***195,337***	***252,653***	***86,884***	***534,874***
Restricted expenditure				383,878				*351,003*
Unrestricted expenditure				611,550				*183,871*
				995,428				***534,874***

8 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	*Total 2021 £*	*Support £*	*Governance £*	*Total 2020 £*
Staff costs	Staff costs	110,765	9,909	120,674	*129,371*	*9,733*	*139,104*
Accommodation and office	Staff costs	13,266	-	13,266	*13,066*	-	*13,066*
Audit and accounts	Staff costs	-	4,900	4,900	*2,805*	*3,500*	*6,305*
		124,031	**14,809**	**138,840**	***145,242***	***13,233***	***158,475***
Allocated as follows:							
Cost of raising funds		1,457	112	1,569	*2,635*	*240*	*2,875*
Accommodation Services		32,582	2,504	35,086	*27,419*	*2,498*	*29,917*
Community Services		48,136	3,699	51,835	*81,949*	*7,466*	*89,415*
Children and Young People		46,756	3,594	50,350	*33,239*	*3,029*	*36,268*
		128,931	**9,909**	**138,840**	***145,242***	***13,233***	***158,475***

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9 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2021	*2020*
	£	*£*
Operating lease rentals:		
Property	121,091	*93,238*
Other	-	*3,135*
Independent examiner's fee	-	*350*
Independent examiner's fee - accountancy	-	*1,400*
Audit fees	3,500	-
Accountancy fees charged by auditor	1,400	-

10 Staff costs

Staff costs during the year were as follows:

	2021	*2020*
	£	*£*
Wages and salaries	596,942	*312,555*
Social security costs	39,533	*19,288*
Pension costs	16,672	*8,485*
Training and expenses	18,489	*7,470*
Other staff reated expenses	13,202	-
	684,838	*347,798*

Allocated as follows:

Cost of raising funds	6,374	*6,300*
Charitable activities	557,790	*202,394*
Support costs	110,765	*129,371*
Governance costs	9,909	*9,733*
	684,838	*347,798*

No employees has employee benefits in excess of £60,000 (2020: Nil).

The average number of staff employed during the period was 33 (2020: 18.)

The key management personnel of the charity comprise the trustees, the Chief Executive Officer, and the Services Manager. The total employee benefits of the key management personnel of the charity were £94,096 (2020: £83,014).

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11 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2020: Nil).

Aggregate donations from related parties were £Nil (2020: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2020: nil).

12 Government grants

The government grants recognised in the accounts were as follows:

	2021 £	*2020* *£*
Trafford MBC	11,750	*167,171*
Ministry of Housing, Communities and Local Government	128,153	-
	139,903	*167,171*

There were no unfulfilled conditions and contingencies attaching to the grants.

13 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

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14 Fixed assets: tangible assets

	Security	Equipment	Computers	Total
Cost	£	£	£	£
At 1 April 2020	7,467	2,475	10,975	20,917
At 31 March 2021	7,467	2,475	10,975	20,917
Depreciation				
At 1 April 2020	7,467	2,475	10,975	20,917
At 31 March 2021	7,467	2,475	10,975	20,917
Net book value				
At 31 March 2021	-	-	-	-
At 31 March 2020	-	-	-	-

15 Debtors

	2021	*2020*
	£	*£*
Rents receivable	38,209	*20,287*
Other debtors	4,423	*1,500*
Prepayments and accrued income	39,146	*18,423*
	81,778	*40,210*

16 Cash at bank and in hand

	2021	*2020*
	£	*£*
Cash at bank and on hand	609,660	*406,557*
	609,660	*406,557*

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17 Creditors: amounts falling due within one year

	2021	*2020*
	£	*£*
Other creditors and accruals	26,064	*6,182*
Taxation and social security costs	16,570	*5,278*
	42,634	11,460

18 Analysis of movements in restricted funds

Current period

	Balance at 1 April 2020	Income	Expenditure	Transfers	Balance at 31 March 2021
	£	£	£	£	£
Community Services					
Trafford MBC:					
True Colours	-	1,750	(1,750)	-	-
Training Professiona	-	10,000	(5,000)	-	5,000
Early Help	11,588	-	-	(11,588)	-
THT Adult Services	17,390	42,468	(41,699)	-	18,159
Homeless Link	29,579	-	(29,579)	-	-
Lloyds TSB	20,130	6,755	(26,877)	-	8
Garfield Weston	-	30,000	-	-	30,000
Global Make Some Noise		20,000	(20,000)	-	-
Global CHR	-	30,000	(30,000)	-	-
Masonic Charitable Foundation		23,467	(11,821)	-	11,646
MHCLG - Tier 4	14,705	90,021	(104,726)	-	-
MHCLG - Covid	-	38,132	(38,132)	-	-
Trafford Centre Fund	2,478	-	(2,478)	-	-
Other grants under £5,000	-	22,422	(16,834)	-	5,588
	95,870	**315,015**	**(328,896)**	**(11,588)**	**70,401**
Children and Young People					
THT CYP Service	-	23,621	(15,151)	-	8,470
Children in Need	-	39,831	(39,831)	-	-
	-	**63,452**	**(54,982)**	**-**	**8,470**
Total	**95,870**	**378,467**	**(383,878)**	**(11,588)**	**78,871**

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Comparative period

	Balance at 1 April 2019 £	*Income* £	*Expenditure* £	*Transfers* £	*Balance at 31 March 2020* £
Community Services					
TMBC - Domestic	*-*	*60,000*	*(60,000)*	*-*	*-*
MHCLG - Tier 4	*56,076*	*45,677*	*(87,048)*	*-*	*14,705*
Community Foundation	*6,996*	*-*	*(6,996)*	*-*	*-*
Dentistry Project	*3,705*	*-*	*-*	*(3,705)*	*-*
Lloyds TSB	*20,257*	*24,516*	*(24,643)*	*-*	*20,130*
MIND	*9,130*	*15,349*	*(24,479)*	*-*	*-*
Help the Homeless	*1,500*	*-*	*(1,500)*	*-*	*-*
TMBC - True Colours	*-*	*2,775*	*(2,775)*	*-*	*-*
TMBC - Inclusive Neighbourhood		*1,905*	*(1,905)*	*-*	*-*
TMBC - Training Professionals		*12,500*	*(12,500)*	*-*	*-*
TMBC Early Help	*-*	*19,314*	*(7,726)*	*-*	*11,588*
THT Adult Services	*-*	*42,061*	*(24,671)*	*-*	*17,390*
Homeless Link	*-*	*29,579*	*-*	*-*	*29,579*
Trafford Centre Fund	*-*	*13,702*	*(11,224)*	*-*	*2,478*
	97,664	***267,378***	***(265,467)***	***(3,705)***	***95,870***
Children and Young People					
THT CYP Service	*-*	*23,103*	*(23,242)*	*139*	*-*
Children in Need	*9,324*	*27,970*	*(37,294)*		*-*
TMBC - Supporting Young People		*25,000*	*(25,000)*	*-*	*-*
	9,324	***76,073***	***(85,536)***	***139***	***-***
Total	***106,988***	***343,451***	***(351,003)***	***(3,566)***	***95,870***

Name of restricted fund	**Description, nature and purposes of the fund**
Domestic Violence	Funding from TMBC for the refuge and floatig support workers.
Tier 4	Funding from MCHLG for a cross-borough partnership to support accommodation provision.
Children in Need	Funding for children and young people in the community who have experienced domestic abuse: 1 to 1 and group work programmes.
Hemry Smith Charity	Funding for the Tier 2 and Supporting Change service.
Community Foundation	Funding to deliver the domestic abuse group recovery programme "True Colours for Women."
Dentistry Project	Funding for research project with survivors of domestic abuse.
Tesco Bags of Help	Funding to refurbish safe houses.
Lloyds TSB	Funding for the volunteer service.
MIND	Funding to deliver a women's peer support programme.
Trafford Youth Trust	Funding for Safer, Smarter Future workshops.
Help the Homeless	Funding to provide furniture for those who have fled domestic abuse.
TMBC - Supporting Young People	Funding to support young people and teachers on healthy relationships.

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Trafford Centre Fund	Funding to provide domestic abuse awareness project across the community including workshops, groups and one to one sessions.
TMBC - True Colours	Delivery of True colours on a one to one basis for service users.
TMBC - Inclusive	Funding for TDAS Healing Hearts Womens Group.
TMBC - Training Professionals	Funding to provide Domestic Abuse awareness Training to professionals and Volunteers across Trafford.
TMBC Early Help	Funding to provide one to one sessions and delivery of R'Space group programme to children and young people.
THT Adult Services	Outreach community service including delivery of Domestic Abuse surgeries
THT CYP Service	Speak Out Speak Now Programme for children and young people, educating them on healthy relationships and providing one to one support for those CYP in need.
Groundwork	Funding for TDAS Healing Hearts Womens Group.
Homeless Link	Funding for a Move on Domestic Abuse Advisor providing trauma informed support service to marginalised women at risk of homelessness.

19 Analysis of movement in unrestricted funds

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers £	As at 31 March 2021 £
General fund	339,437	838,401	(619,493)	(8,412)	*549,933*
Staff training	-	-	-	10,000	*10,000*
Staff contingency	-	-	-	10,000	*10,000*
General fund	339,437	838,401	(619,493)	11,588	569,933

Comparative period

	Balance at 1 April 2019 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2020 £*
General fund	*178,815*	*350,102*	*(193,046)*	*3,566*	*339,437*

Name of unrestricted fund	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds
Staff training	Staff training and development
Staff contingency	Contingency for unexpected items like enhanced maternity pay, sick pay and bank staff

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20 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2021 £
Net current assets/(liabilities)	569,933	-	78,871	648,804

Comparative period

	General fund £	*Designated funds £*	*Restricted funds £*	*Total 2020 £*
Net current assets/(liabilities)	*435,307*	*160,622*	*-*	*435,307*

20 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows

	Property		Equipment	
	2021 £	*2020 £*	2021 £	*2020 £*
Less than one year	51,051	*56,760*	3,135	*3,135*
One to five years	102,600	*19,360*	2,090	*5,225*
	153,651	*76,120*	5,225	*8,360*

21 Reconciliation of net movement in funds to net cash flow from operating activities

	2021 £	*2020 £*
Net income/(expenditure) for the year	213,497	*149,504*
Adjustments for:		
Dividends, interest and rents from investments	-	*(3,662)*
Decrease/(increase) in debtors	(41,568)	*(23,879)*
Increase/(decrease) in creditors	31,174	*(13,455)*
Net cash provided by/(used in) operating activities	203,103	*108,508*

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