

**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
**UNAUDITED**  
**TRUSTEES' REPORT AND FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**



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**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
**(A company limited by guarantee)**

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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITABLE COMPANY, ITS TRUSTEES AND ADVISERS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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<b>Trustees</b>	Linton Waters, Chairman Christine Davies, CBE Angus Gregory (resigned 29 April 2025) David James James Rutherford (resigned 26 October 2024) Inderjit Singh Gill (appointed 29 April 2024, resigned 29 April 2025) Susan Barber (appointed 24 July 2023) Harjinder Dool (appointed 14 April 2025)
<b>Company registered number</b>	06196052
<b>Charity registered number</b>	1120322
<b>Registered office</b>	London House Town Walls Shrewsbury SY1 1TX
<b>Accountants</b>	WR Partners Chartered Accountants Belmont House Shrewsbury Business Park Shrewsbury Shropshire SY2 6LG

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**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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The Trustees present their annual report together with the financial statements of the Charitable Company for the 1 April 2024 to 31 March 2025. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Charitable Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

**Objectives and activities**

**a. Policies and objectives**

The charity's objects are to work towards ending social isolation and the detrimental effects of loneliness amongst adults.

Omega is funded by grants, donations, contracts and community fundraising activity

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

**b. Activities undertaken to achieve objectives**

The objectives listed below directed our activities for the year being reported:

- work with a wide range of selected referrers to identify adults suffering from the effects of loneliness and social isolation;
- provide personalised befriending and support services by telephone, mail and social media;
- establish and support groups to meet physically or by other means to address issues associated with isolation and loneliness;
- collaborate with other agencies working to similar ends to enhance provision and effectiveness.

The charity is funded by grants, donations, contracts and community fundraising activity.

Omega aims to help people to face the challenges associated with social isolation and to ease the impact of loneliness. Most Omega clients have complex needs and have been overlooked by others. Increasingly, their conditions are exacerbated by difficulties linked to frail physical or mental health.

Working with an increasing number of referrers, we identify clients and encourage them to come forward to get the help they need. We assist them to help themselves and always aim to extend independence.

We recruit, train and support a wide spectrum of volunteers who operate our intervention programmes working directly with clients. They are supported by a small team of office-based employees most of whom are part-time.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Objectives and activities (continued)**

**c. Main activities undertaken to further the Charitable Company's purposes for the public benefit**

Our programmes comprise:

**Signpost** – which, after an initial assessment of a potential client's situation, identifies sources of suitable support which may be from within Omega or elsewhere.

**Chatterbox** – a telephone befriending service which links suitable clients with a trained volunteer befriender who typically maintains weekly telephone conversations for a minimum of six months;

**Letterbox and associated Pastcards** which connect volunteers with clients who prefer to maintain contact via written communications.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Achievements and performance**

**a. Main achievements of the Charitable Company**

**Implementing the Omega mission**

During the year over 467 volunteers supported our work, including delivering the majority of our front-line services across the country. A high proportion have maintained their commitment over many years. We remain indebted to them all. Our Chatterbox programme matched 313 clients to a trained, volunteer personal befriender for a weekly supportive phone call while 449 clients benefitted from regular contact through our Letterbox and Pupil Pals programmes. In addition, 65 clients were supported through our face-to-face groups and 15 through our Motor Neurone Disease Family Support programme.

In total we supported 842 clients during the financial year, which was substantially more than our target of 700. We are on track to meet our annual target of 1000 clients by 2027, but we can only do that with continued support from funders.

Our scalable, sustainable, grassroots approach enhances personal well-being and makes a worthwhile contribution towards building community resilience. Our regular surveys of client satisfaction and feedback reveal continuing high levels of appreciation for the services. Many report that the contacts they receive via Omega are a highlight of their week, life enhancing and often transformational.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Achievements and performance (continued)**

**Operational developments**

In March 2025, our CEO Pete Brophy, left Omega to pursue new challenges. Trustees place on record their sincere appreciation for the transformational work which Pete undertook during his period in post. He left us with a more sharply defined focus, collaborative ethos and financial security than he inherited. We wish him well in his future endeavours.

In April 2025, we welcomed Lucy Scott as the new CEO of Omega. She brings a wealth of experience in the third sector with her and has Trustees' confidence and support.

**Fund raising**

**a. Grant Making Trusts and Foundations**

We are immensely grateful for the financial support we have received throughout the year and thank each of our financial stakeholders. This year we received help from the following organisations: The Edward Gostling Foundation, the Henry Smith charity, National Lottery funding, King Charles III charitable fund, William A. Cadbury charitable trust, Annandale charitable trust, the W O Street charitable foundation, the Britford Bridge trust, the David Family foundation, John Rayner charitable trust, DMF Ellis charitable trust, the Archer trust, Souter charitable trust, the P B Dumbell charitable trust, the Grace Trust, Woodroffe Benton foundation, the Kelton trust, the Patrick trust, the Lady Forester trust, CB & HH Taylor trust, the Edward Cadbury trust, Baron Davenport's charity trust, Marsh charitable trust, the Westham House fund, Birmingham Hospital Saturday Fund medical charity and welfare trust, the Tipton & Coseley charitable foundation, Dumbreck Charity, the W E Dunn trust, Sir John Sumner's trust and the Stour Valley Lions.

We are particularly grateful to the Edward Gostling Foundation who selected Omega to be one of their Legacy Partners. The generous donation from the foundation has enabled us to establish The Edward Gostling Fund representing a secure Contingency Reserve..

**b. Corporate support**

We are also grateful to our commercial sponsors and individual donors and the many organisations who have supported our work throughout the year including EDSB Ltd, NFCJ Mutual, West Bromwich Building Society, Amber Taverns Ltd, Shrewsbury School and Triangle HR. During the year, Shrewsbury's Mayor, Councillor David Vasmer, selected Omega as one of two locally based charities to enjoy his support during the year. A number of varied and enjoyable events organised by David and his team provided a showcase for our work and generated income to his charitable fund. The proceeds of this will be divided between the charities after the local elections in May 2025.

**Financial review**

**a. Going concern**

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charitable Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.



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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**b. Reserves policy**

We adopt a prudent approach to income generation in order to secure sustainable service delivery. We are not reliant on any single source of income and are continuing to build relationships with an increasing number of carefully chosen grant making trusts and corporate supporters. Trustees maintain the aim of securing sufficient contingency funds to cover approximately 4 months running costs.

The amount raised from grants, £298,121, was up this year by £31,317 (12%) however expenditure increased by £5,809 (3%). At year end we report a surplus of £91,436 (£59,302 surplus in 2024).

As of 31st March 2025 we held £179,113 (2024: £87,677) in total funds with free reserves of £114,819 (2024: £41,655), restricted reserves of £8,233 (2024: £9,616) and unrestricted reserves of £170,880 (2024: £78,061).

This figure represents approximately 6 months' budgeted running costs, above the 4-month target set by Trustees.

**c. Principal risks and uncertainties**

Trustees adopt a consistent and prudent approach to decision-making. A risk management process is in place, which is reviewed and updated regularly. Potential risks are assessed, classified, recorded and dealt with appropriately. Insurance is in place to cover residual operating risks. The Trustees have considered the major risks to which the Charity is exposed, and are satisfied that systems are in place to manage and mitigate exposure to them.

**Structure, governance and management**

**a. Constitution**

Omega, Ending Isolation, Ending Loneliness Ltd, is registered as a charitable company limited by guarantee and was set up by a Memorandum of Association.

**b. Methods of appointment or election of Trustees**

The management of the Charitable Company is the responsibility of the Trustees who are elected and co-opted under the terms of the Memorandum of Association.



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**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Statement of Trustees' responsibilities**

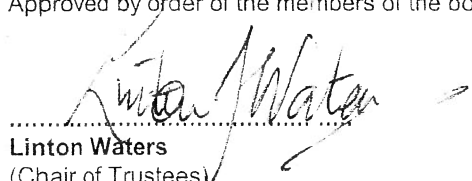
The Trustees (who are also the directors of the Charitable Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charitable Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charitable Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charitable Company's transactions and disclose with reasonable accuracy at any time the financial position of the Charitable Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charitable Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on their behalf by:

  
.....  
**Linton Waters**  
(Chair of Trustees)

Date: 4 July 2025

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**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**INDEPENDENT EXAMINER'S REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Independent Examiner's Report to the Trustees of OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD ('the Charitable Company')**

I report to the charity Trustees on my examination of the accounts of the Charitable Company for the year ended 31 March 2025.

**Responsibilities and Basis of Report**

As the Trustees of the Charitable Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Charitable Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Charitable Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

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**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**INDEPENDENT EXAMINER'S REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Independent Examiner's Statement**

Since the Charitable Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of Chartered Certified Accountants, which is one of the listed bodies.

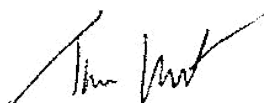
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Charitable Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Charitable Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charitable Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charitable Company and the Charitable Company's Trustees as a body, for my work or for this report.

Signed:



T Lunt

Dated: 19/08/2025

BA (Hons) FCCA MTPI

**WR Partners**

Chartered Accountants  
Belmont House  
Shrewsbury Business Park  
Shrewsbury  
Shropshire  
SY2 6LG

**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)  
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
<b>Income from:</b>					
Donations and legacies:	3				
Other donations and legacies		189,630	126,748	316,378	276,713
Other trading activities	4	-	3,348	3,348	6,787
Investments	5	-	2,158	2,158	441
<b>Total income</b>		<b>189,630</b>	<b>132,254</b>	<b>321,884</b>	<b>283,941</b>
<b>Expenditure on:</b>					
Raising funds	6	-	1,172	1,172	305
Charitable activities	7	191,013	38,263	229,276	224,334
<b>Total expenditure</b>		<b>191,013</b>	<b>39,435</b>	<b>230,448</b>	<b>224,639</b>
<b>Net movement in funds</b>		<b>(1,383)</b>	<b>92,819</b>	<b>91,436</b>	<b>59,302</b>
<b>Reconciliation of funds:</b>					
Total funds brought forward		9,616	78,061	87,677	28,375
Net movement in funds		(1,383)	92,819	91,436	59,302
<b>Total funds carried forward</b>		<b>8,233</b>	<b>170,880</b>	<b>179,113</b>	<b>87,677</b>

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 13 to 26 form part of these financial statements.

**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**BALANCE SHEET**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	Note	2025 £	2024 £
<b>Fixed assets</b>			
Tangible assets	12	10,652	14,203
		<u>10,652</u>	<u>14,203</u>
<b>Current assets</b>			
Debtors	13	5,573	3,759
Cash at bank and in hand		181,433	78,035
		<u>187,006</u>	<u>81,794</u>
<b>Current liabilities</b>			
Creditors: amounts falling due within one year	14	(18,545)	(8,320)
		<u>168,461</u>	<u>73,474</u>
<b>Net current assets</b>		<u>179,113</u>	<u>87,677</u>
<b>Total assets less current liabilities</b>		<u>179,113</u>	<u>87,677</u>
<b>Total net assets</b>		<u><u>179,113</u></u>	<u><u>87,677</u></u>

**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**BALANCE SHEET (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	Note	2025 £	2024 £
<b>Charity funds</b>			
Restricted funds	15	8,233	9,616
Unrestricted funds	15	170,880	78,061
<b>Total funds</b>		<u>179,113</u>	<u>87,677</u>

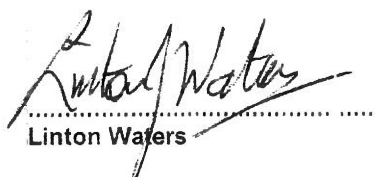
The Charitable Company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

  
Linton Waters

Date: 4 July 2025

The notes on pages 13 to 25 form part of these financial statements.



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**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**1. General information**

Omega, Ending Isolation, Ending Loneliness Ltd is a charitable company, limited by guarantee and incorporated in England and Wales. The members of the charity are the trustees named on page 1 of these accounts. In the event of the charitable company being wound up, the liability in respect of the guarantee is limited to £10 per member of the charitable company.

**2. Accounting policies**

**2.1 Basis of preparation of financial statements**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Omega, Ending Isolation, Ending Loneliness Ltd meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

**2.2 Going concern**

After making enquires, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2. Accounting policies (continued)**

**2.3 Income**

All income is recognised once the Charitable Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

The recognition of income from legacies is dependent on establishing entitlement, the probability of receipt and the ability to estimate with sufficient accuracy the amount receivable. Evidence of entitlement to a legacy exists when the Charitable Company has sufficient evidence that a gift has been left to them (through knowledge of the existence of a valid will and the death of the benefactor) and the executor is satisfied that the property in question will not be required to satisfy claims in the estate. Receipt of a legacy must be recognised when it is probable that it will be received and the fair value of the amount receivable, which will generally be the expected cash amount to be distributed to the Charitable Company, can be reliably measured.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Where the donated good is a fixed asset, it is measured at fair value, unless it is impractical to measure this reliably, in which case the cost of the item to the donor should be used. The gain is recognised as income from donations and a corresponding amount is included in the appropriate fixed asset class and depreciated over the useful economic life in accordance with the Charitable Company's accounting policies.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the Charitable Company which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

**2.4 Expenditure**

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on raising funds includes all expenditure incurred by the Charitable Company to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2. Accounting policies (continued)**

**2.4 Expenditure (continued)**

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charitable Company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

**2.5 Government grants**

Government grants relating to tangible fixed assets are treated as deferred income and released to the Statement of financial activities upon the completion of the relevant performance-related conditions. Other grants that are not subject to performance-related conditions are credited to the Statement of financial activities as the grant proceeds are received. Grants received prior to the revenue recognition criteria being satisfied are recognised as a liability.

**2.6 Tangible fixed assets and depreciation**

Tangible fixed assets costing £NIL or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, on a reducing balance basis.

Depreciation is provided on the following basis:

Fixtures and fittings	-	25%
Computer equipment	-	25%

**2.7 Debtors**

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**2.8 Cash at bank and in hand**

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2. Accounting policies (continued)**

**2.9 Liabilities and provisions**

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charitable Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

**2.10 Financial instruments**

The Charitable Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**2.11 Pensions**

The Charitable Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charitable Company to the fund in respect of the year.

**2.12 Fund accounting**

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charitable Company and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charitable Company for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

**OMEGA - ENDING ISOLATION, ENDING LONELINESS LTD**  
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**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**3. Income from donations and legacies**

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Donations	-	16,757	<b>16,757</b>	9,104
Grants	176,655	108,491	<b>285,146</b>	256,200
Government grants	12,975	-	<b>12,975</b>	10,604
Similar incoming resources	-	1,500	<b>1,500</b>	805
	<u>189,630</u>	<u>126,748</u>	<u><b>316,378</b></u>	<u>276,713</u>
<i>Total 2024</i>	<u>184,131</u>	<u>92,582</u>	<u>276,713</u>	

**4. Income from other trading activities**

**Income from fundraising events**

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Other fundraising events	3,348	<b>3,348</b>	6,787
	<u>6,787</u>	<u><b>6,787</b></u>	
<i>Total 2024</i>	<u>6,787</u>	<u>6,787</u>	

**5. Investment income**

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Investment income	2,158	<b>2,158</b>	441
	<u>441</u>	<u><b>441</b></u>	
<i>Total 2024</i>	<u>441</u>	<u>441</u>	



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**NOTES TO THE FINANCIAL STATEMENTS  
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**6. Expenditure on raising funds**

**Costs of raising voluntary income**

	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Costs of raising voluntary income	1,172	1,172	305
<i>Total 2024</i>	305	305	

**7. Analysis of expenditure on charitable activities**

**Summary by fund type**

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total 2025 £	Total 2024 £
Direct costs	191,013	38,263	229,276	224,334
<i>Total 2024</i>	180,131	44,203	224,334	



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**NOTES TO THE FINANCIAL STATEMENTS**  
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**8. Analysis of expenditure by activities**

	<b>Activities undertaken directly 2025 £</b>	<b>Total funds 2025 £</b>	<i>Total funds 2024 £</i>
Direct costs	229,276	229,276	224,334
	<u>229,276</u>	<u>229,276</u>	<u>224,334</u>
<i>Total 2024</i>	<u>224,334</u>	<u>224,334</u>	

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**8. Analysis of expenditure by activities (continued)**

**Analysis of direct costs**

	<b>Activities 2025 £</b>	<b>Total funds 2025 £</b>	<i>Total funds 2024 £</i>
Staff costs	178,534	<b>178,534</b>	171,605
Depreciation	3,551	<b>3,551</b>	4,734
Printing	10,974	<b>10,974</b>	8,064
Travel	1,320	<b>1,320</b>	1,733
projects	1,147	<b>1,147</b>	837
Telephone	2,941	<b>2,941</b>	3,569
Computer costs	1,483	<b>1,483</b>	1,040
Subscriptions and publications	2,300	<b>2,300</b>	3,410
Bank charges	120	<b>120</b>	120
Sundry	3,128	<b>3,128</b>	3,507
Rent	8,600	<b>8,600</b>	9,488
Rates and water	1,721	<b>1,721</b>	1,167
Insurance	3,366	<b>3,366</b>	3,034
Light and heat	5,005	<b>5,005</b>	3,428
Repairs and renewals	181	<b>181</b>	373
Accountancy fees	3,301	<b>3,301</b>	3,066
Staff expenses	582	<b>582</b>	497
Legal fees	-	-	3,600
Events	1,022	<b>1,022</b>	1,062
	<u>229,276</u>	<u><b>229,276</b></u>	<u>224,334</u>
<i>Total 2024</i>	<u>224,334</u>	<u><b>224,334</b></u>	

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**NOTES TO THE FINANCIAL STATEMENTS  
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**9. Independent examiner's remuneration**

	2025 £	2024 £
Fees payable to the Charitable Company's independent examiner for the independent examination of the Charitable Company's annual accounts	1,146	1,140
Fees payable to the Charitable Company's independent examiner in respect of:		
All other services not included above	1,146	1,128
	<u>1,146</u>	<u>1,128</u>

**10. Staff costs**

	2025 £	2024 £
Wages and salaries	165,543	161,508
Social security costs	7,140	3,884
Contribution to defined contribution pension schemes	5,851	6,213
	<u>178,534</u>	<u>171,605</u>

Included in the wages and salaries expense above is £507 relating to a redundancy payment to a former employee.

The average number of persons employed by the Charitable Company during the year was as follows:

	2025 No.	2024 No.
Employees	12	14
	<u>12</u>	<u>14</u>

No employee received remuneration amounting to more than £60,000 in either year.

**11. Trustees' remuneration and expenses**

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 March 2025, no Trustee expenses have been incurred (2024 - £NIL).

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**NOTES TO THE FINANCIAL STATEMENTS  
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**12. Tangible fixed assets**

	Fixtures and fittings £	Computer equipment £	Total £
<b>Cost or valuation</b>			
At 1 April 2024	26,799	47,560	74,359
At 31 March 2025	26,799	47,560	74,359
<b>Depreciation</b>			
At 1 April 2024	20,664	39,492	60,156
Charge for the year	1,534	2,017	3,551
At 31 March 2025	22,198	41,509	63,707
<b>Net book value</b>			
At 31 March 2025	4,601	6,051	10,652
At 31 March 2024	6,135	8,068	14,203

**13. Debtors**

	2025 £	2024 £
<b>Due within one year</b>		
Prepayments and accrued income	5,573	3,759
	5,573	3,759

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**NOTES TO THE FINANCIAL STATEMENTS**  
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**14. Creditors: Amounts falling due within one year**

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Trade creditors	<b>665</b>	2,643
Other taxation and social security	-	2,357
Other creditors	-	627
Accruals and deferred income	<b>17,880</b>	2,693
	<hr/> <b>18,545</b> <hr/>	<hr/> 8,320 <hr/>

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**NOTES TO THE FINANCIAL STATEMENTS  
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**15. Statement of funds**

**Statement of funds - current year**

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
<b>Unrestricted funds</b>					
<b>Designated funds</b>					
Designated Funds - all funds	22,203	70,000	-	(46,794)	45,409
<b>General funds</b>					
General Funds - all funds	55,858	62,254	(39,435)	46,794	125,471
<b>Total Unrestricted funds</b>	<b>78,061</b>	<b>132,254</b>	<b>(39,435)</b>	<b>-</b>	<b>170,880</b>
<b>Restricted funds</b>					
The Chatterbox & Videobox Action Against Loneliness Programmes	-	66,000	(66,000)	-	-
Letterbox / Pastcards	-	14,000	(14,000)	-	-
The Omega Motor Neurone Disease Family Support Programme	4,000	-	(1,383)	-	2,617
Omega Umbrella	-	2,831	(2,831)	-	-
Core funding / Core costs	-	106,799	(106,799)	-	-
Capital costs / IT infrastructure	5,616	-	-	-	5,616
	9,616	189,630	(191,013)	-	8,233
<b>Total of funds</b>	<b>87,677</b>	<b>321,884</b>	<b>(230,448)</b>	<b>-</b>	<b>179,113</b>



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**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**15. Statement of funds (continued)**

**Statement of funds - prior year**

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers in/out £</i>	<i>Balance at 31 March 2024 £</i>
<b>Unrestricted funds</b>					
<b>Designated funds</b>					
Designated Funds - all funds	-	-	-	22,203	22,203
<b>General funds</b>					
General Funds - all funds	22,759	99,810	(44,508)	(22,203)	55,858
<b>Total Unrestricted funds</b>	22,759	99,810	(44,508)	-	78,061

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers in/out £</i>	<i>Balance at 31 March 2024 £</i>
<b>Restricted funds</b>					
The Chatterbox & Videobox Action Against Loneliness Programmes	-	55,500	(55,500)	-	-
Letterbox / Postcards	-	14,500	(14,500)	-	-
The Omega Motor Neurone Disease Family Support Programme	-	4,000	-	-	4,000
Omega Umbrella	-	3,204	(3,204)	-	-
Core funding / Core costs	-	106,927	(106,927)	-	-
Capital costs / IT infrastructure	5,616	-	-	-	5,616
	5,616	184,131	(180,131)	-	9,616
<b>Total of funds</b>	28,375	283,941	(224,639)	-	87,677

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**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

**16. Analysis of net assets between funds**

**Analysis of net assets between funds - current year**

	<b>Restricted funds 2025 £</b>	<b>Unrestricted funds 2025 £</b>	<b>Total funds 2025 £</b>
Tangible fixed assets	-	10,652	<b>10,652</b>
Current assets	8,233	178,773	<b>187,006</b>
Creditors due within one year	-	(18,545)	<b>(18,545)</b>
<b>Total</b>	<b>8,233</b>	<b>170,880</b>	<b>179,113</b>

**Analysis of net assets between funds - prior year**

	<i>Restricted funds 2024 £</i>	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Tangible fixed assets	-	14,203	14,203
Debtors due after more than one year	9,616	(9,616)	-
Current assets	-	81,794	81,794
Creditors due within one year	-	(8,320)	(8,320)
<b>Total</b>	<b>9,616</b>	<b>78,061</b>	<b>87,677</b>

**17. Pension commitments**

The group operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund. The pension cost charge represents contributions payable by the group to the fund and amounted to £5,851 (2024 - £6,213) during the year. There was no amount outstanding at the Balance Sheet date.

**18. Related party transactions**

During the year a close family member of trustee J Rutherford held part-time, paid role at Omega. Their remuneration totalled £18,347 (2024: two trustees with close family members, £21,460) in gross pay and pension contributions.