

**Stockport Women's Centre
Annual Report and Accounts
For the year ended 31 March 2021**

**Charity Registration No. 1119969
Company Registration No. 06255693 (England and Wales)**



T H E W O M E N ' S C E N T R E

Supporting women in Stockport

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Legal and Administrative Information

Trustees:	H Hoy	
	H M Scott	
	C Milner	
	V M O Sim	Resigned October 2021
	K Butler	
	L Dolling	
	S Harrison	
	L Jenkins	Appointed March 2021
	J Hancock	Appointed March 2021
Charity number	1119969	
Company number	06255693	
Principal address and registered office	39 Greek Street Stockport Cheshire SK3 8AX	
Accountant and Independent Examiner	Beyond Profit Ltd G104 Bolton Arena Arena Approach Horwich Bolton BL6 6LB	
Bankers	Co-operative Bank 1 St Peters Square Stockport SK1 1NX	

**Stockport Women's Centre
Trustees' Report (including Directors' Report)
For the year ended 31 March 2021**

The trustees present their report and financial statements for the year ended 31 March 2021.

The financial statements have been prepared in accordance with the accounting policies set out in note to the financial statements and comply with the charity's Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

The Charity's objects ("the objects") are to advance education and relieve poverty and ill health for women and their families within the Stockport area by providing a centre whereby they can access advice, training and support as well as providing an outreach training and support service in the surrounding areas of Stockport

Aims

To improve the mental health and wellbeing of women, improving their ability to provide a better environment in which they and their families can flourish.

- To specifically target Stockport priority areas addressing inequalities that exist and improve access to therapeutic services for women.
- To build relationships with our service users and each other based on trust and respect.
- To provide a safe, confidential, welcoming and nurturing environment for women.
- To promote well-being, confidence and self-esteem amongst staff, volunteers and service users.
- To offer a range of high quality, holistic, personalised services to support women.
- To provide an accessible, non-judgemental and confidential service for Stockport women.
- To encourage, empower and support women to make informed choices to improve their quality of life.
- To maximise opportunities for women in Stockport working in partnership with other organisations who are concerned with the health and support of women.
- To consult with our stakeholders to ensure continual improvement of our services.
- To continually monitor and evaluate our services to ensure that they meet the needs of women.
- To provide opportunities for women to help other women through volunteering, enabling them to learn and develop, and to give something back to the wider community.
- To be an innovative and financially sustainable service to continue to meet all of our aims

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Public Benefit

The trustees confirm, in the light of the guidance contained in the Charity Commission's general guidance on public benefit, that these aims fully meet the public benefit test and that all the activities of the charity, described in the report of the Trustees, are undertaken in pursuit of these aims. Stockport Women's Centre relies on contracts, grants, donations and fundraising to cover its operating costs.

Charitable Activities

The Centre is an effective 'one stop' shop in Stockport for women, delivering front line services to meet the needs of women with complex issues. The needs have impacted upon their lives and immediate family members. In particular, issues include living with:

- Women's mental health
- Women who are victims of abuse
- Women within the Criminal Justice System
- Socio economic factors such as poverty, social isolation and unemployment

MAIN ACTIVITIES

The key activities over the last year have been :

Protecting vulnerable people Addressing issues such as domestic abuse and mental health. 1:1 emotional and practical support is available to all women including women offenders and those at risk of offending. We support the woman to access relevant support networks and link into and access specialist local service provision if appropriate and not available from Stockport Women's Centre. We work closely with partner agencies and support women to increase positive engagement with those agencies.

Transforming Justice In particular addressing adult re-offending. All women at risk of offending or involved with the CJS and referred into the women's centres are offered an assessment and supported by a woman's case worker. Once assessed, the women are supported by the case worker to develop an individual support plan. We also continue to link with the following priorities to the GM Police and Crime Plan:

Keeping people safe Over 65% of women referred to the Centre are vulnerable victims of crime or at risk of being victimised. We provide practical, emotional and psychological support including safety planning, enabling women to build their emotional resilience and creating a new sense of self – women will have improved life chances for themselves and their families. The support we offer always takes into account levels of risk to themselves and their families and any safeguarding is managed by the Centre adhering to Stockport Council's Safeguarding Policy to ensure a multi-agency approach if appropriate.

To reduce harm and offending One of the primary projects at the Centre is to support women in contact with the criminal justice system or women at risk of offending with a focus on a reduction in re-offending, diversion out of custody and sustaining

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women in appropriate community provision. There is a clear aim to divert women, where appropriate, out of the criminal justice system, provide a robust alternative to custody and assist with resettlement into the community. The female only space provided by Stockport Women's Centre is significant in securing and maintaining service user engagement. Stakeholders across agencies including GM Community Rehabilitation Company who work in the women's centre report women feeling safe and secure in that space, which is in direct contrast to probation offices. This is particularly pertinent given the prevalence of domestic abuse amongst service users. Women have been reporting to both National Probation Service and GM CRC at the Centre during the pandemic.

Strengthening communities and places Community inclusion and participation – Women are empowered into accessing and sustaining volunteering opportunities, formal training, education or employment. This promotes and encourages community cohesion and participation. The women learn new life skills in areas such as emotional well-being, healthy relationships, and parenting, enabling women to make positive life choices and raising their life expectations and aspirations.

- 36 women have found employment.
- 7 women have returned to education and
- 3 women have started volunteering.
- 81% of women who completed the service user survey had started to make positive changes in their lives

This year has brought some enormous challenges to the Centre and our current service provision looks very different from 12 months ago.

We needed to change our entire service delivery model almost overnight, ensuring that we continue to provide a much-needed service to some of Stockport's most vulnerable women and their families by delivering the service remotely in a safe manner during this unprecedented time.

Highlights of the 12 month period have included:

- Mobilising the entire service to work remotely within a week.
- Supported the mobilisation of a women only temporary accommodation in association with GMCA during the first lockdown. When the accommodation closed, we transferred the resources to the temporary accommodation opened in Stockport.
- Ensuring every woman continued to receive some form of ongoing support if she was unable to work remotely.
- The Centre has remained open during the pandemic, offering a safe space for other agencies to meet women and their children in a safe space. On average we were receiving 30 visitors a month.
- 463 women in the 12 months have received 1:1 support. 236 women are currently 1:1 receiving support.

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- On average we are receiving 900 calls a month an increase of 157%, majority from women requiring support. In January we received 1113 calls
- An increase in complexity of women presenting to the service,
- All staff undergoing additional training to ensure they were competent to deliver 1:1 remotely.
- Continuing to embed a Trauma Informed Approach
- Maintained BACP Organisational Accreditation
- Increased offer of groupwork
- Securing tablets and smart phones for women that don't have access to equipment
- Awarded COVID-19 funding from National Lottery Fund - this has supported core service delivery but also allowed us to recruit a 2nd specialist Domestic Abuse worker and 2 health workers.

Registrations are now completed as soon as the woman contacts the Centre, an assessment is booked in at registration. 330 women attended a full needs assessment, we assess on the following pathways of need:

Identified Need	No	
Attitudes/Thinking/Behaviours	270	82%
Mental Health/Wellbeing	269	82%
Domestic/Sexual Abuse	200	61%
Children and Families	103	31%
Accommodation	87	26%
Finance/Benefits/Debt	71	22%
Education/Training/Volunteering/Employment	35	11%

During the 12 month period, 330 women attended a full needs assessment and by the end of March we had 1136 active members. (women that have accessed the service within the last 12 months). The number of calls the centre is getting has significantly increased and on average we have received over 900 telephone calls a month, the majority from the women we support, a 60% increase.

Women continue to be signposted from a number of agencies 35% of referrals from health agencies and 24% from Social care including GP, Health Professionals, Healthy Minds, Self Help Services, Stockport Mental Health Team, this is reflected in the high number of mental health needs identified at assessment.

69% of women reported 3 or more needs, 82% of the women assessed identified as having a mental health issue.

We now ask at registration if women will complete an equality monitoring form. This is optional and anonymous but by filling in the form it allows the Centre to better

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understand who is accessing services and what needs to be considered in order to make sure our services are fair and accessible.

During a 12month period, 369 women completed the equality monitoring form. As answering questions are optional, the % are based on questions answered.

41.46% of women who access the service are in the 30-44 age bracket, 21.95% of women are 18-29 and 21.41% 45-59.

Whilst 36% of women have presented as unemployed, 67% are on benefits, 67% women who completed the form identified as having a long-term physical/mental health/health condition/disability. 17.55% of the woman are from the BAME community.

Both the assessment and the equality monitoring evidence that we support and engage with some of the most vulnerable and marginalised women in the Stockport community.

Development of a remote service

Covid-19 restrictions came in to force in March 2020 and whilst we were still able to offer some face-to-face work as a domestic abuse service, we made the decision to move our 1:1/group service online to safeguard the well-being of our staff, volunteers and service users. The team were quick to respond to the changing world we found ourselves in, despite facing challenges themselves and we were able to move our whole service to remote working within a week.

We initially completed a workforce analysis to ascertain who had the ability to work from home (both in terms of access to equipment and a confidential space) and the knowledge and skills they had to deliver in this way. All of the team undertook additional training, in particular therapists attended training recognised by the BACP to ensure they were able to deliver therapy in a safe and ethical manner online. Whilst we were unable to take any social work students on placement, we worked with counselling training establishments our trainees attend and worked together managing expectations to work ethically and safely with their students ensuring they received the appropriate training to enable them to return to the Centre and completed their training. All trainees were able to offer therapy again from September 2020.

Alongside this we contacted every service user to inform them we were exploring alternative ways of working and ascertain if they were able to access remote support. Some of our service users were unable to due to being digitally impoverished so we were able to source tablets for these women. Some women had to unfortunately place their support on hold as not everyone had a confidential space to access support or felt uncomfortable working online; for these women we discussed how we could best meet their needs and in some cases we offered a check-in service. Some women were initially nervous about using technology for their sessions and felt they would not be able to use it, due to lack of capabilities. It has been useful for women to realise that they are capable and have other options

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and skills. As lockdown increased, more women have decided not to wait for face to face and are willing to try something new. Some women are now reporting they prefer casework/therapy remotely.

We developed the appropriate contracts and policies to allow us to work in the new world and by the beginning of April, we were able to offer a full service once again. We have worked hard to ensure our staff and volunteers have appropriate support and supervision and have met regularly throughout the year.

All assessments have been completed by a member of our paid team so we have been able to ensure a more robust risk assessment before women are allocated and can still access the right support and the right time.

Continuation of the multi-tier therapy

We have continued to offer and develop our multi-tier offer, albeit this is now too done remotely. This has supported us to continue to manage our waiting list and continue our trauma focussed approach.

One of our aims was to offer more groups to reduce waiting times. 90 women have accessed group sessions. By offering extra groups, it could be either as an alternative to 1:1 or as an intervention, whilst waiting for casework. We are continually working on developing more group work as feedback has shown us that it is a very important resource for socially isolated women and is an effective way of building self-confidence.

As well as continuing to deliver the Freedom Programme, we have delivered groups on wellbeing (focus on anxiety), loss and solution focussed hypnotherapy. These groups are continuing in 6 weekly cycles and we are now allocating to groups on:

- Mindfulness
- Art therapy,
- Health Chat Coffee morning
- Creative writing
- Menopause
- Nutrition and have started 1:1 walking sessions.

We also started a 12-week ESOL course. We will continue to research alternatives and be informed by our service user's needs.

We have also found that after completion of their groups, most of the members have continued to be in contact with the other group members and have offered peer support and encouragement to each other. One group set up their own remote group and continue to meet fortnightly. We believe this to be particularly important as it encourages empowerment of women, decreases isolation, gives a safe space to talk, which can take some pressure off other services.

Development of volunteers

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We believe that the retention of volunteers is an indication of the level of high standards and support that we offer them. We have delayed recruiting this year and only did this towards the end of the year once we had the correct infrastructure to recruit volunteers whom we wouldn't have the opportunity to meet in person. We are confident that the process we have in place is robust to ensure that we can guarantee the ongoing standards that we expect. Our induction has been updated to take into account all of the complexities of remote working. Eg We have recently recruited 5 new therapists to support our continuing service provision. They will be starting in the next month and are not included in the current numbers. Volunteers have supported the Centre in a number of ways offering 1:1 remote therapy, co-facilitating on-line groups, delivering well-being packs/food parcels to service users. In total over 35 volunteers have supported the service.

We have purchased and introduced to the staff and volunteers 'MyMindPal', an app which focusses on wellbeing.. The app is full of simple exercises, tools and techniques that match mental fitness needs. We have also started a Book Club , 10 members of staff and volunteers attend We appreciate that the impact of Covid-19 combined with the work we do, can affect our health and wellbeing.

Mental Health Workbooks We have developed workbooks on a range of topics;

- Thinking Styles
- Negative Thinking
- Managing Anger
- Assertiveness
- Self Esteem
- Attitudes

and perhaps more relevant at the moment, Coronavirus and My Mental Health. The workbooks are designed for service users to work through - either by themselves or used as prompts for discussion with the members of staff. They are a mix of psycho-education and exercises to support well-being. We have produced editable versions so service users can do them from their devices. We are also producing a printable format so we are able to get these sent out to service users if this is required/preferred.

Maintained BACP Organisational Accreditation

The service has maintained the BACP Accreditation. BACP service accreditation provides the highest assurances about Quality Management Systems relevant to counselling and psychotherapy. BACP service accreditation has a rigorous application process and has to be renewed every five years, with an annual return thereafter. We are one of only 11 organisations in Cheshire and Greater Manchester that holds the BACP service accreditation.

Recruitment of a Mental Health Case Worker

We were successful in receiving funding from Lloyds Foundation and appointed a Mental Health Caseworker. The role supports and work with women who have multiple and complex needs who have experienced or are living with mental health issues.

By the end of the year the worker had engaged with 51 women.

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Recruitment of a Health Services Manager

We have recently appointed a Health Services Manager, whose role is to establish and develop pathways for women accessing the Greater Manchester Women's Support alliance who suffered sexual abuse in to both physical health and counselling services. The manager has been working hard to build and develop strong working partnerships with other health services to promote the access and engagement of vulnerable women with primary health care and mental health services. The manager is also supporting us to develop effective service user involvement to ensure our pathways are co-produced to meet the needs of our women.

Service User Feedback

One of the challenges of working remotely has been to collect feedback from service users. Pre Covid-19, women completed service user evaluation at the end of support, submitting anonymous feedback. Remote support has made collection of service user feedback difficult; we have received positive verbal feedback and continue to listen to our clients and have been looking at using other ways to make it easier for the client to tell us about their experience. Recently, this has included a volunteer who has contacted clients post therapy for their feedback. The outcomes from this initiative;

A satisfaction survey was completed by 52 women .

Feedback	Percentage
Overall service:	
Very Satisfied	89%
Satisfied	11%
The person supporting them:	
Very Satisfied	97%
Satisfied	3%
Contact with worker:	
Very Satisfied	98%
Understanding of needs:	
Very Satisfied	94%
Satisfied	6%
Experienced changes:	
Yes	83%
Not Yet	17%

Some qualitative feedback – in the past month

"It was reassuring to see staff from my culture who understand my needs. I feel support has helped me learn a lot and not feel responsible for my ex partners behaviour"

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"That service was really good. I didn't feel lonely, I can attend by zoom. I don't need to leave my flat to get help. This is better to private and confidential, I felt safe to get help. My mood and mind better than before. It was explained what was happening with me."

"I would not change anything, it is all good, especially offering help despite covid have felt confident enough to go to job interviews- offered two jobs. Sleeping better support when unable to go out and good to share with other people"

Safeguarding

Since 1st April, 2019 there have been 73 safeguarding incidents including child protection, domestic abuse and mental health issues. Safeguarding support for children and families – escalating risk is managed by the Centre adhering to Stockport Metropolitan Borough Council's Policy to ensure a multi-agency approach if appropriate.

Development of the Trauma Responsive Service

We have continued to build on our Trauma Informed Approach and have been moving towards becoming a Trauma Responsive Service to support our service users to feel safe and move forward with their lives. Our main aim is to continue to make vulnerable women feel safe and avoid re-traumatising them in the way that we work with them.

We have continued with our single assessment process, ensuring the right support at the right time is available to the woman.

We have delivered the Becoming Trauma Informed Learning Programme to our volunteers and staff and have now made this training mandatory for all new staff and volunteers. As part of the greater Manchester Women's Support Alliance, we are also delivering this programme to partner agencies including staff at GM Cheshire Community Rehabilitation, National Probation Service, JP's, as well as other services across the country. The feedback from the delivery to external partners has continued to be overwhelmingly positive.

We have completed the self-assessment of the service, highlighting strengths and identifying areas we need to develop. The self-assessment illustrated the pro-active work we have completed to ensure that our centre is Trauma-Responsive and also highlighted some opportunities for development, which we have already started to act upon.

We continue to be a member of the GM Women's Support Alliance and a group of service users from the GM core user group "Together we will" have been trained to undertake service user consultations, this approach will help us create a fully rounded picture.

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Future Plans

Stockport Women's Centre remains the largest provider of gender specific services for women in Stockport. We will remain committed to meeting the complex and individual needs of women in Stockport.

The Centre is committed to raising its profile in order to reach women with complex needs, particularly those who are hard to reach. As part of this commitment we will actively develop partnerships with other local community agencies and explore the opportunities of having a physical presence within other community agencies

Like so many charities we face a challenging financial future as there continues to be significant reductions in funding by public bodies and increasing competition for grants. We expect that the reduction in funding will be even greater next year due to the financial impact of the COVID 19 pandemic on public sector finances and the charity sector. It is becoming increasingly harder to secure long term funding to cover the running costs of the Centre. In order to address this we will continue to apply for funding from a variety of sources to try to ensure a sustainable future. We will also continue to develop a private counselling service and seek to increase individual giving through social media.

Prior to the pandemic we had been developing online systems. Not only did this mean that we were able to quickly mobilise our staff team to work from home but has also meant that we were able to support staff at home effectively, ensuring adequate safety. We are currently offering 1:1 support via video conferencing or phone. Many women have taken up this option, for some where privacy is an issue, they have opted for check-in calls. Check in calls are resulted in us delivering food parcels, toiletries and toys/craft activities to women and their families.

We will in the future develop a blended service, offering women the option to access support by telephone, online or face-to-face.

We are redeveloping our website and building a members' area on the website for the Centre's clients able to book a range of weekly activities, view and access information and resources, in a safe and secure environment. The majority of groups, when guidance allows will also be available face to face.

We have also built a sheltered area for women that need to come to the Centre but feel anxious to come inside. This is also a space for the staff to meet outside.

Over the next 3 years we are aiming to:

- Develop 'Pop up' Centres across Stockport specifically targeting Stockport priority areas
- Offer a community space for partner agencies to be based to strengthen the 'one stop shop' approach.
- Embed a Trauma Responsive Approach into service delivery
- Offer of longer-term support to women with complex and multiple issues
- Build on further peer support provision
- Specialised drop-ins
- Ensure the right support is available at the right time, taking into account levels of risk to women and their families

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- Strengthen further links with our partner agencies and explore new strategic opportunities
- Design and develop online communities built by women for women – encourage women that are socially anxious to be involved
- Use social media to increase individual giving
- Develop a paid counselling service
- Develop the service user voice
- Regularly review the blended service offer to ensure it meets the need of women.

Financial Review

The results for the year are shown in the Statement of Financial Activities. The statement shows that income for the year increased slightly from £680,373 to £709,524 with expenditure increasing from £670,019 to £678,739. This has resulted in a net surplus for the year of £30,785

And leaves funds at 31st March 2021 totalling £147,817 of which £13,503 is restricted.

Like so many charities we face a challenging financial future as there continues to be significant reductions in funding by public bodies and increasing competition for grants and it is becoming harder to secure long term funding to cover the running costs of the Centre.

Funding Sources

As well as the many individual supporters we would like to say thank you to the following organisations for supporting the vital work of charity.

- The Coutts Foundation
- The Zochonis Charitable Trust
- The Cheadle Royal Hospital Trust
- Lloyds Foundation
- National Lottery Fund
- Greater Manchester Mayors Charity Fund
- Greater Manchester Combined Authority
- Cheshire and Greater Manchester Community and Rehabilitation Company
- Stockport Clinical Commissioning Group
- Stockport Metropolitan Borough Council and
- Ministry of Justice

We remain immensely thankful to all those supporters that have helped us to raise funds needed to meet the full costs of all of the projects and associate costs of running the project.

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Reserves Policy

The policy of the trustees is to hold sufficient funds to cover three months typical running costs. The level of reserves is monitored throughout the year as part of the charity's budgetary process.

Investment Policy and Objectives

The charity does not have an investment policy. When available, funds are held in interest bearing bank accounts to maximise returns.

The Trustees assume responsibility for ongoing review of the risks facing the organisation. In this context, we define risk as the potential to fail to achieve our objectives and for loss, whether financial or reputational, inherent in the environment in which we operate.

Stockport Women's Centre conducts an ongoing programme of, identifying risks in the following business-critical areas. The Trustees note the following specific areas that give rise to the potential major risk areas for the forthcoming financial year.

- Financial
- Human Resources
- Safeguarding
- Relationships and external partnerships
- Health and Safety
- Covid 19

Identified risks are classified as of low, medium or high likelihood and as having small, serious or severe potential to damage the business. Those risks with medium to high chances of occurring and/or with serious to severe potential to damage are listed, monitored and steps taken to mitigate them.

The Trustees consider the potential impact and likelihood of occurrence of these and other risks across the organisation's activities and identify the key controls required on a regular basis. The Board will ensure that next year there is an appropriate control framework in place, recognising that the system of internal control is designed to manage rather than eliminate the risk of failure to achieve the Charity's objectives.

The Trustees consider that Stockport Women's Centre has procedures in place to maintain strong internal controls and are satisfied that the systems of financial control comply in all material aspects with the guidelines issued by the Charity Commission and are operating with sufficient effectiveness to provide reasonable assurance.

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Structure, governance and management

The charity is a company limited by guarantee.

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006. The Trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

H Hoy
H M Scott
C Milner
V M O Sim resigned October 2021
K Butler
L Dolling
S Harrison
L Jenkins appointed March 2021
J Hancock appointed March 2021

None of the Trustees has any beneficial interest in the company. All of the Trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

The company's current policy concerning the payment of trade creditors is to follow the CBI's Prompt Payers Code (copies are available from the CBI, Centre Point, 103 New Oxford Street, London WC1A 1DU).

The company's current policy concerning the payment of trade creditors is to:

- settle the terms of payment with suppliers when agreeing the terms of each transaction;
- ensure that suppliers are made aware of the terms of payment by inclusion of the relevant terms in contracts; and
- pay in accordance with the company's contractual and other legal obligations.

Trade creditors of the company at the year end £3,732

Remuneration policy

Remuneration for key management is agreed by the Trustees.

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Statement of trustees' responsibilities

The trustees, who are also the directors of Stockport Women's Centre for the purpose of company law, are responsible for preparing the Annual Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

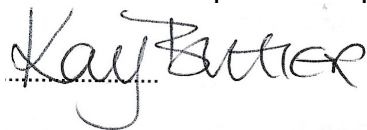
Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees' report was approved by the Board of Trustees.

A handwritten signature in black ink, appearing to read 'Kay Butler', written over a dotted line.

K Butler, Chair of the Board of Trustees

Dated: 24 November 2021

Stockport Women's Centre

Independent examiner's report to the trustees of Stockport Women's Centre for the year ended 31 March 2021

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2021 which are set out on pages 17 to 34.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Chartered Institute of Management Accountants.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe :

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Emma Willder, FCMA, CGMA, CG(Affiliated)

Beyond Profit Ltd, G104 Bolton Arena, Arena Approach, Horwich, Bolton, BL6 6LB

Date: 29 November 2021

Stockport Women's Centre

Statement of Financial Activities including the Income and Expenditure Account For the year ended 31 March 2021

	Notes	Unrestricted funds £	Endowment Funds Designated £	Restricted funds £	Total funds 31 March 2021 £	Unrestricted funds £	Endowment Funds Designated £	Restricted funds £	Total funds 31 March 2020 £
Income and endowments from:									
Donations and legacies	2	22,853	-	-	22,853	9,503	-	-	9,503
Charitable activities	2	561,419	-	123,106	684,525	509,819	-	157,376	667,195
Other trading activities	2	2,146	-	-	2,146	3,675	-	-	3,675
Total		586,418	-	123,106	709,524	522,997	-	157,376	680,373
Expenditure on:									
Raising funds		530	-	-	530	400	-	-	400
Charitable activities	4	538,161	-	140,048	678,209	520,418	-	149,195	669,613
Total		538,691	-	140,048	678,739	520,818	-	149,195	670,013
Net income/(expenditure) before transfers		47,727	-	(16,942)	30,785	2,179	-	8,181	10,360
Transfer between funds		35		(35)	0	15,000	(15,000)	-	-
Net movement in funds		47,762	-	(16,977)	30,785	17,179	(15,000)	8,181	10,360
Reconciliation of funds:									
Total funds brought forward		86,552	-	30,480	117,032	69,373	15,000	22,299	106,672
Total funds carried forward		134,314	-	13,503	147,817	86,552	-	30,480	117,032

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Stockport Women's Centre

Balance Sheet as at 31 March 2021

	Notes	31 March 2021 £	31 March 2020 £
Fixed assets			
Tangible assets	12	666	1,180
Total fixed assets		666	1,180
Current assets			
Debtors	9	6,800	2,672
Cash at bank and in hand	11	231,424	136,709
Total current assets		238,224	139,381
Creditors: amounts falling due within one year	10	91,073	23,529
Net current assets/(liabilities)		147,151	115,852
Total net assets / (liabilities)		147,817	117,032
Funds of the Charity			
Restricted funds	13	13,503	30,480
Designated funds		-	-
Unrestricted funds	13	134,314	86,552
Total funds		147,817	117,032

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

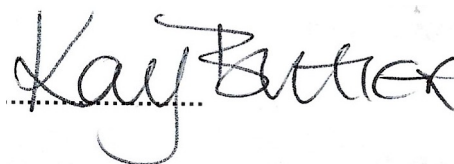
The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476,

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the members of the company.

The notes on pages 20 to 34 form an integral part of the financial statements.

Approved by the trustees on 24 November 2021 and signed on their behalf by:



Kay Butler, Chair of the Board of Trustees

Stockport Women's Centre

Statement of cash flows for the year ended 31 March 2021

	Note	31 March 2021 £	31 March 2020 £
Net cash (used by) / provided by operating activities	15	94,714	(59,175)
Cash flows from investing activities			
Purchase of tangible fixed assets		-	-
Net cash used in investing activities		-	-
Net cash used in financing activities		-	-
Increase in cash equivalents in the year		94,714	(59,175)
Cash and cash equivalents at the beginning of the year		136,709	195,884
Total cash and cash equivalents at the end of the year	15	231,423	136,709

The notes on pages 19 to 34 form an integral part of the financial statements.

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 1: Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a) Basis of preparation

The financial statements have been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019 (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2016.

The charity has applied the exemption available to small charities in the Charities SORP (FRS 102) and does not include a Statement of Cash Flows in these Financial Statements.

Stockport Women's Centre meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting notes.

b) Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be reliably measured.

Income for government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions have been met, it is probable that the income will be received the account can be measured reliably and is not deferred.

Donations are recognised when the charity receives the funds.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known and the receipt is expected. If the amount is not known the legacy is treated as a contingent asset.

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

d) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are funds which the donor has specified are solely to be used for particular activities.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f) Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be recognised reliably.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

All expenditure is shown inclusive of VAT.

g) Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs. Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

h) Operating Leases

The charity classifies the lease of photocopying and printing equipment as operating leases; the title to the equipment remains with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

i) Tangible Fixed Assets

Individual assets costing £550 or more are capitalised at cost and are depreciated evenly over their estimated useful economic lives, as follows:

Leasehold improvements	10% straightline
Fixtures and fitting	33% reducing balance
Computers	33% reducing balance

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Tangible fixed assets are initially measured at cost and subsequently measure at cost or valuation, net of depreciation and any impairment losses.

The gain or less arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the assets, and is recognised in net income/(expenditure) for the year.

j) Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

k) Debtors

Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

l) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provision re normally recognised at their settle met amount after allowing for any trade discounts due.

m) Corporation Tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

n) Key estimates and accounting judgements

In applying the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions in determining the carrying amounts of assets and liabilities. The Trustees' judgements, estimates and assumptions are based on the best and most reliable evidence available at the time when the decisions are made and are based on historical experience and other factors that are considered to be applicable. Due to the inherent subjectivity involved in making such judgements, estimates ad assumptions, the actual results and outcomes may differ.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to the accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of revision and future periods, if the revision affects both current and future periods.

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 2: Analysis of income

	2021			2020		
	Unrestricted funds	Restricted funds	Total funds	Unrestricted funds	Restricted funds	Total funds
	£	£	£	£	£	£
Donations and legacies:						
Donations and gifts	22,853	-	22,853	9,503	-	9,503
Total	22,853	-	22,853	9,503	-	9,503
Charitable activities:						
Performance related grants	561,419	123,106	684,525	509,819	157,376	667,195
Total	561,419	123,106	684,525	509,819	157,376	667,195
Other trading activities:						
Lettings and licencing arrangements	2,146	-	2,146	3,675	-	3,675
Total	2,146	-	2,146	3,675	-	3,675
Total income	586,418	123,106	709,524	522,997	157,376	680,373

Note 3: Analysis of receipts of government grants

	31 March 2021	31 March 2020
	£	£
Greater Manchester Combined Authority	257,994	82,372
Stockport MBC	15,116	23,916
Ministry of Justice	-	307,786
Coronavirus Job Retention Scheme	6,894	-
Total	280,004	414,074

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 4: Analysis of expenditure

	2021 £	2020 £
Staff costs	430,018	343,717
Depreciation and impairment	514	2,899
Computer and equipment costs	5,119	-
Establishment costs	32,699	32,358
Advertising and promotion	5,133	349
Other costs	858	3,758
Volunteer expenses	30	60
Beneficiary expenses	13,522	4,758
Training	1,963	3,020
Repairs and equipment maintenance	9,202	1,324
Cleaning and refuse	3,677	1,290
Professional fees	12,831	6,210
Evaluation fees	-	21,998
Staff expenses and travel	1,885	6,670
Sessional workers	73,275	48,370
Women's services	-	2,304
	590,726	479,085
Grant funding of activities (see note 6)	72,549	175,314
Share of support costs (see note 5)	11,024	11,464
Share of governance costs (see note 5)	3,910	3,750
	678,209	669,613
Analysis by fund		
Unrestricted funds	538,161	520,418
Restricted funds	140,048	149,195
	678,209	669,613

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 5: Allocation of Governance and Other Support Costs

The total support costs and overheads attributable to charitable activity is apportioned as shown below:

	Support Costs	Total	2020
	£	£	£
Telephone	8,468	8,468	5,551
Printing and stationery	2,556	2,556	2,896
	11,024	11,024	8,447

Governance Costs	31 March 2021	31 March 2020
	£	£
AGM	-	-
Independent Examination	540	-
Accountancy Fees	3,370	3,017
Audit Fees	-	3,750
	3,910	6,767

The total governance cost attributable to charitable activities is then apportioned in the same ratio as the other support costs:

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 6: Grants payable

	31 March 2021	31 March 2020
	£	£
Grants to institutions	72,549	175,314
Total	72,549	175,314

The grants paid during the year to The Greater Manchester Women's Support Alliance and related organisations amounted to £75,342 (2020: £172,000)

Note 7: Details of certain items of expenditure

	31 March 2021	31 March 2020
	£	£
Audit fees	-	3,750
Independent examiner's fees	540	-
Other accountancy fees	3,370	3,017
Total	3,910	6,767

Note 8: Employees

	2021	2020
	£	£
Salaries and wages	383,359	307,533
Social security costs	27,098	21,553
Pension costs (defined contribution scheme)	15,727	14,631
Other	-	-
Total staff costs	426,184	343,717

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 8: Employees (continued)

No employees received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000

8.2 Average head count in the year

	2021	2020
	18	15
Total	18	15

8.3 Key Management Personnel

The remuneration of the key management personnel is:

	2021 £	2020 £
Salaries and wages	38,737	34,576
Social security costs	4,135	3,582
Pension costs (defined contribution scheme)	1,738	1,498
Total staff costs	44,610	39,656

During the period the charity made use of the Coronavirus Job Retention Scheme. The amount claimed is shown in note 3.

Note 9: Debtors

Amounts falling due within one year

	31 March 2021 £	31 March 2020 £
Trade debtors	6,800	2,672
Total	6,800	2,672

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 10: Creditors & Accruals

Analysis of creditors: falling due within one year

	31 March 2021	31 March 2020
	£	£
Trade creditors	3,732	434
Accruals and deferred income	87,717	23,095
Other creditors	(376)	-
Total	91,073	23,529

Deferred income comprises of income received by the charity in 2020 for activities taking place in 2021.

	£
Balance at 31 March 2020	23,500
Amounts released to income earned from charitable activities	(23,500)
Amount deferred in period	86,440
Balance at 31 March 2021	86,440

Note 11: Cash at bank and in hand

	31 March 2021	31 March 2020
	£	£
Current Account	231,359	136,709
Petty Cash	65	-
Total	231,424	136,709

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 12: Tangible Fixed Assets

	Leasehold improvements	Fixtures and fittings	Computers	Total
	£	£	£	£
<u>Cost</u>				
At 1 April 2020	6,921	25,046	19,833	51,800
Additions	-	-	-	-
At 31 March 2021	6,921	25,046	19,833	51,800
<u>Depreciation</u>				
At 1 April 2020	6,921	25,046	18,653	50,620
Charge for the year	-	-	514	514
At 31 March 2021	6,921	25,046	19,167	51,134
Net book value at 1 April 2020	-	-	1,180	1,180
Net book value at 31 March 2021	-	-	666	666

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 13: Charity funds

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfer between funds	Balance at 31 March 2021 £
<i>Restricted Funds</i>					
National Lottery Fund - Development Fund	3,711	-	(3,711)	-	-
Mental Health Evaluation Project	5,849	-	(5,849)	-	-
The Alliance of Positive Relationships	35	-	-	(35)	-
National Lottery - Awards for All	3,065	-	(3,065)	-	-
Greater Manchester Combined Authority	17,820	-	(17,820)	-	-
National Lottery - COVID Response	-	90,106	(90,106)	-	-
Lloyds Bank Foundation	-	33,000	(19,497)	-	13,503
	30,480	123,106	(140,048)	(35)	13,503
<i>Endowment funds - designated</i>	-	-	-	-	-
	-	-	-	-	-
<i>Unrestricted Funds</i>					
	86,552	586,418	(538,691)	35	134,314
	86,552	586,418	(538,691)	35	134,314
Total Funds	117,032	709,524	(678,739)	-	147,817

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

2019/20 Comparative

	Balance at 1 April 2019 £	Income £	Expenditure £	Transfer between funds	Balance at 31 March 2020 £
<i>Restricted Funds</i>					
National Lottery Fund - Development Fund	7,273	37,000	(40,562)	-	3,711
Mental Health Evaluation Project	15,026	15,298	(24,475)	-	5,849
The Alliance of Positive Relationships	-	54,615	(54,580)	-	35
National Lottery - Awards for All	-	10,000	(6,935)	-	3,065
Greater Manchester Combined Authority	-	81,040	(63,220)	-	17,820
	22,299	197,953	(189,772)	-	30,480
<i>Endowment funds - designated</i>	15,000	-	-	(15,000)	-
	15,000	-	-	(15,000)	-
<i>Unrestricted Funds</i>	69,373	522,997	(520,818)	15,000	86,552
	69,373	522,997	(520,818)	15,000	86,552
Total Funds	106,672	720,950	- 710,590	-	117,032

Description of funds

The National Lottery Development Fund awarded to support the establishment of a legal entity Greater Manchester Women's Support Alliance and the development of a business case.

Mental Health Engagement Project awarded by National Mind to support the development of a Women's Mental Health Peer Support Group

Greater Manchester Combined Authority funding to provide support services for women in Greater Manchester in contact with the criminal justice system or at risk of offending

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Description of funds (continued)

Lloyds TSB Foundation to employ a Mental Health Women's Case Worker

National Lottery Awards for All to deliver wellbeing and psycho-educational groups to women

National Lottery COVID-19 Response emergency funding in response to the COVID pandemic

The Alliance of Positive Relationships providing support to women who are experiencing or have experienced domestic abuse

Note 14: Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
Fund balances at 31 March 2021 represented by:			
Tangible assets	666	-	666
Current assets/(liabilities)	133,648	13,503	147,151
	<u>134,314</u>	<u>13,503</u>	<u>147,817</u>

2019/20 Comparative

	Unrestricted funds	Restricted funds	Total
Fund balances at 31 March 2020 represented by:			
Tangible assets	1,180	-	1,180
Current assets/(liabilities)	85,372	30,480	115,852
	<u>86,552</u>	<u>30,480</u>	<u>117,032</u>

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 15: Reconciliation of net movement in funds to net cash flow from operating activities

	2021 £	2020 £
Net movement in funds	30,785	10,360
Add back depreciation	514	2,899
Decrease / (Increase) in debtors	(4,129)	1,431
(Decrease) / Increase in creditors	67,544	(73,865)
Net cash (used by) / provided by operating activities	94,714	(59,175)

Analysis of cash and cash equivalents

	2021 £	2020 £
Cash in hand and at bank	231,424	136,709
Total cash and cash equivalents	231,424	136,709

Note 16: Trustees remuneration and expenses

The trustees, (nor any persons connected with them) received no remuneration or benefits for the performance of their duties.

The trustees received no expenses during the period.

Stockport Women's Centre

Notes to the financial statements for the year ended 31 March 2021

Note 17: Related party transactions

The following are related party transactions

Name of the trustee or related party	Relationship to charity	Description of the transaction(s)	Amount £	Balance at period end £	Provision for bad debts at period end £	Amounts written off during reporting period £
Kaye Butler	Trustee of Greater Manchester Women's Support Alliance	Stockport Women's Centre provide administrative support to Greater Manchester Women's Support Alliance	43,783	-	-	-
Total			43,783	-	-	-

Note 18: Donated facilities and services

Volunteers

At March 2021 the charity had 40 volunteers (2020: 44) typically contributing, on average, 3 hours per week each.

Volunteers undertake a variety of roles including counsellors, hypnotherapists, group work facilitators and administration.

We are incredibly grateful for the time given by our volunteers