

**YMDDIRIEDOLAETH GOFALWYR GOGLEDD CYMRU -
GWASANAETHAU GOFAL CROESFFYRDD
CARERS TRUST NORTH WALES -
CROSSROADS CARE SERVICES
(A COMPANY LIMITED BY GUARANTEE)**

**REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED
31 MARCH 2021**

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REGISTERED COMPANY NUMBER - 6205600

REGISTERED CHARITY NUMBER - 1119142

**YMDDIRIEDOLAETH GOFALWYR GOGLEDD CYMRU - GWASANAETHAU GOFAL CROESFFYRDD
CARERS TRUST NORTH WALES - CROSSROADS CARE SERVICES
(A company limited by guarantee)**

REPORT OF THE TRUSTEES/DIRECTORS FOR THE YEAR ENDED 31 MARCH 2021

The Directors of Carers Trust North Wales ('the Charity'), who are also Trustees for the purposes of charity law (hereinafter referred to as 'the Trustees'), present their report and audited financial statements for the year ended 31 March 2021.

Reference and Administrative Information

| | |
|--|---|
| Charity name | Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd / Carers Trust North Wales - Crossroads Care Services |
| Charity registration number | 1119142 |
| Company registration number | 6205600 |
| CSSIW registration number | WO30001450 |
| Registered office and operational address | Office Suite 39 & 40, Quinton Hazell Enterprise Parc, Glan-y-Wern Road, Colwyn Bay, Conwy, LL28 5BS |

Trustees

The Trustees of the Charity who served during the year ended 31 March 2021 and subsequently were as follows:

| | |
|------------------|----------------------------|
| Rita Jones | Chair |
| John Rees | Vice-Chair |
| David Brydon | Treasurer |
| Michael Boyle | |
| Shaun Hughes | |
| Pearl Roberts | |
| Maria Skudlarz | |
| Bethan Trenchard | |
| Ann Perkins | Retired 17 November 2021 |
| Andy Burgen | Appointed 17 November 2021 |

Management Team

| | |
|--------------|---|
| Alison Jones | Chief Executive Officer (CEO) / Company Secretary |
| Karen Allen | Care Manager - Registered Care Manager |

Auditors

Salisbury & Company Business Solutions Limited
Statutory Auditors & Chartered Accountants
Irish Square, St Asaph, Denbighshire, LL17 0RN

Bankers

National Westminster Bank plc, 5 Queen Street, Rhyl, LL18 1RS

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REPORT OF THE TRUSTEES/DIRECTORS FOR THE YEAR ENDED 31 MARCH 2021

Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 5 April 2007 and registered as a charity on 10 May 2007. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

In the event of the company being wound up, members are required to contribute an amount not exceeding £5.

As a charity, the company is potentially exempt from tax on its charitable activities under the provisions of the ICTA 1988 applying to charities.

Recruitment and Appointment of Trustees

Individuals with an interest in the work of the Charity are approached to offer themselves for election as Trustees with a view to maintaining a broad mix of skills and experience. Potential trustees are invited to an interview and to attend meetings of the Charity before an appointment is made.

Trustee Induction and Training

All Trustees are provided with a Trustee Pack containing the relevant Charity Commission documentation, the organisation's Business Plan and Risk Register and other information to ensure awareness of their roles and responsibilities. They also attend occasional training sessions arranged by the Charity relating to aspects of their role, and are encouraged to attend courses and meetings organised by the national organisation.

A folder is maintained for each Trustee which includes details of their professional background, DBS/POVA checks, signed regulatory documents and training certificates.

Organisational Structure

There are up to twelve Trustees who are responsible for the strategic direction of the Charity. The full Board meets quarterly with two subcommittees meeting in the intervening months. All Trustees are members of at least one of the two subcommittees – Finance and General Purposes (FGP), Care Provision and Strategic and Service Development (CPASS).

Day to day management and administration is delegated to the Chief Executive Officer and Management Team who meet and consult regularly with the Trustees and attend Trustees' meetings.

Related Parties

The Charity is affiliated to the Carers Trust (Charity Registration Number 1145181), a UK charity. Carers Trust provides Policies and Procedures which the Charity is required to adopt, offers support, guidance and training, arranges suitable insurance for the Charity and encourages communication and dissemination of good practice among network partners.

Risk Management

The major risks to which the Charity is exposed are reviewed by the Trustees and a risk register maintained; where appropriate, systems and procedures are established to mitigate the risks in accordance with the Charity's Risk Management Strategy. Relevant sections of the risk register are reviewed at the sub-committee meetings with any issues raised being acted upon as necessary and referred to the full Board meeting. In addition, the register is reviewed in full on an annual basis.

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The Policies and Procedures provided by Carers Trust (as referred to above) are followed by the Charity. Internal control risks are minimised by the implementation of procedures for authorisation of transactions and projects. Procedures are in place to ensure compliance with the health and safety of staff, clients and their families.

Objectives and Activities

The objectives and principal activities of the Charity to benefit the public are encompassed within its Vision, Mission and Values as set out below. The trustees, staff and volunteers are guided by these statements and the services provided by the organisation will always adhere to them.

VISION

Carers Trust North Wales Crossroads Care Services wants every carer in North Wales to be recognised, supported and offered services to help them maintain their own health and wellbeing.

MISSION

Carers Trust North Wales Crossroads Care Services:

- provides services within the diverse region of North Wales that respond to the needs of carers and the people they support, offering them peace of mind and understanding.
- works with carers and other stakeholders to influence service innovation and growth.

VALUES

Carers Trust North Wales Crossroads Care Services places carers and the people they support at the heart of everything we do.

- Trust – we understand that our services only respond to carers' needs when they trust us to care for the person they support.
- Involvement – carers and the people they support drive Carers Trust North Wales Crossroads Care Services service design and development.
- Quality – by employing motivated, trained, qualified and committed staff, we ensure that our services are high quality, flexible, responsive and continually improving.
- Family friendly – we recognise that our service impacts on families and friends – not just the carer and the person they support – and so we design our services with that in mind.
- Availability and accessibility – we work to make our services available and accessible to as many carers and people they support as possible.
- Dignity and respect – we always treat carers and the people they support with dignity and respect.
- Working for change – we work proactively with government and policy makers at national and local level to influence legislation and practice.
- Partnership working – we actively explore opportunities for establishing joint projects and relationships with other organisations that will improve services for carers and the people they support.
- Learning – we learn from the good practice of others in order to improve our services for carers and the people they support and we encourage others to learn from us.
- Language – we respect the diversity of culture and language within North Wales and ensure the delivery of a fully bilingual (Welsh/English) service as required.

Ensuring our Work Delivers our Aims

The Charity is registered with the CIW (Care Inspectorate Wales) as a domiciliary care agency for both adults and children. It employs paid support workers to provide respite for carers. The work of the support workers is monitored regularly and their effectiveness and skills are assessed by their managers.

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CARERS TRUST NORTH WALES - CROSSROADS CARE SERVICES
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REPORT OF THE TRUSTEES/DIRECTORS FOR THE YEAR ENDED 31 MARCH 2021

Focus of our Work

The objectives referred to above are achieved by the use of the following strategies:

- employing paid support workers to provide assistance, either in the home or in the community, to alleviate the stresses experienced by carers;
- working with other charitable organisations, Local Authorities across North Wales and the Betsi Cadwaladr University Health Board (BCUHB), the Charity supplements and complements existing statutory services;
- providing high standards of reliable service from trained staff;
- ensuring that contact with the Welsh-speaking public and carers is made in the language of their choice, following adoption by the Charity of the Carers Trust Wales Revised Welsh Language Scheme;
- seeking new and diverse sources of funding in order to improve the financial strength and sustainability of the Charity.

Training

All staff receive training and are qualified to a level commensurate with their roles. All CSWs participate in an ongoing training programme which includes the main aspects of care, health and safety, moving and handling, personal care, first aid, safeguarding. All staff are registered with Social Care Wales, mandatory for care staff working in Wales. The Charity has a target of 100% qualification for CSWs to at least Level 2 QCF Standard in Care - currently 96% have attained this level with 34% also having attained Level 3.

Our Financial Administrator holds Level 3 NVQ/QCFs in fields related to her work and has also attained a Level 2 award in computerised accounting. Our general administrator has completed her apprenticeship.

The CEO and Care Manager hold relevant Care/Management qualifications. The CEO has undertaken both generic and specialist Train the Trainer courses and is able to deliver health and safety, POVA, food hygiene, infection control, fire safety and manual handling training internally to staff.

Delivering Public Benefit

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's objectives and activities and in developing strategy for the future. In particular, the Trustees consider how planned activities will contribute to the aims and objectives.

All our charitable activities focus on the provision of respite care in some form and are undertaken to further our charitable purposes for the public benefit.

Who used and benefited from our services

Carers Trust North Wales continued to receive the acknowledgement and support from the statutory sector: ~55% of referrals came from Social Services and ~29% from the Health sector with the balance coming from carers, their families and friends, and partners in the voluntary sector.

In continuing to carry out its objectives, 27,783 hours of care were delivered to carers and their families in North Wales through our traditional respite services, providing benefit to both carers and the people for whom they are caring. This was lower than our usual service delivery due to the lockdown and vulnerable people shielding.

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Alongside the one to one traditional respite hours provided to carers in 2020-21 we also continued to offer information, advice and activities to carers and cared for living with dementia via Zoom across North Wales.

We also facilitated children's groups and 1-1 sessions across Conwy, for those children with very complex needs. Conwy also funded extra groups and 1-1 sessions for children with additional needs during the lockdown as many families were left unsupported once schools closed. When we could we held face to face groups, we continued to provide 1-1 support to those families who were happy to have a support worker in the home and we did many Zoom and garden meetings.

Feedback from the carers who use our services (groups and one to one) all reports an improvement in their own health and wellbeing and a feeling of being supported in their caring role, thereby allowing them to continue caring for a longer time. We supported over 3,500 carers and cared for during the Covid pandemic. We did this in a variety of ways, including providing food parcels and laptops and school equipment to unpaid carers and their families. Carers reported feeling forgotten during the lockdown and said they felt recognised when we provided some essential 'goodies' to them.

Our health funding allows us to offer support to unpaid carers who have appointments to attend to their own health needs or who are experiencing stress or are just generally unwell. We delivered this service to 210 carers, with 2,245 hours throughout the financial year.

It is clear that Covid had a significant effect on our delivery of care hours but we were pleased to be able to offer face to face support where needed and telephone or Zoom support otherwise. We kept in touch with all our carers during the lockdown.

Achievements and Performance

Only a few years ago, the Charity was almost entirely dependent upon service level agreements with the six local authorities of North Wales and BCUHB. While funding from the local authorities continues, the nature of that provision has changed over time and now also includes funding on Spot, Brokerage and Voucher bases. As noted above, the Charity delivered 27,783 hours of care funded by these various sources. This is a decrease from other years but can be fully explained by the Covid pandemic.

As noted in previous years, an increasing level of group work with children and adults is now provided with funding from the local authorities and BCUHB, Carers Trust, Families First, other charitable funding and fundraisers

The BCUHB funding in place was for an initial three-year period (now extended to six) and is for a pan North Wales information, advice and practical support service available to every individual diagnosed with dementia post October 2016 and their families. We provide this support in a variety of ways, including one to one, groups, respite, signposting and information sessions. During the year to 31 March 2021 we received 602 referrals across North Wales - all have been contacted and have received varying degrees of support, based on their own needs. This figure is significantly less than previous years and again can be explained by the Covid pandemic and the fact that people were not getting appointments to have their diagnosis confirmed.

Gwalia Care Service

This service has been developed over a number of years to improve the choice available to carers, to allow them to purchase additional care from the Charity and take advantage of the high quality care we provide. The service continues to be actively promoted and the number of Gwalia Care hours delivered in the year was 4,666 hours, again a slight decrease due to the pandemic.

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REPORT OF THE TRUSTEES/DIRECTORS FOR THE YEAR ENDED 31 MARCH 2021

Financial Review

The Charity's staff and trustees continue to implement strict financial controls, continually seeking new sources of income and working to realistic budgets.

The Statement of Financial Activities for 2020-21 shows a surplus of £47,279 on unrestricted funds during the year and a surplus of £126,872 on restricted funds across North Wales.

At the end of the year the total net assets of the Charity were £512,486 of which £62,999 represented unrestricted reserves and £449,487 restricted reserves (including £80,949 designated).

Principal Funding

The Charity continued to receive support from the statutory sector across North Wales and while the majority of the funding during the period was received as traditional funding from all six of the County Councils and BCUHB (pan North Wales), significant additional support (in kind and/or pecuniary) was received from:

- Town and community councils;
- Friends of Crossroads, with a special mention for the South Anglesey Friends;
- Families First and Team around the Family;
- Carers Trust;
- Lloyds Bank Foundation;
- Other charitable organisations and trusts;
- Many smaller local organisations;
- Fundraising activities and donations from staff, Trustees, ex staff, carers, and the public.

In addition to the above, the Charity received funding from the Steve Morgan Foundation, Scottish Power Energy, Waterloo Foundation, all the Community Voluntary Councils, Carers Trust National and Carers Trust Wales to provide food, white goods and school provisions to unpaid carers who had been financially affected by the Covid pandemic.

Reserves Policy

The Charity needs to retain reserves to safeguard its service delivery commitments in the event of delays and uncertainty in the receipt of grants and other income. It must also ensure that it is in the position to meet the potential redundancy cost of its employees, many of whom are longstanding.

The Charity holds both unrestricted and restricted funds together with an element of each as designated funds:

- unrestricted funds are those available for use at the discretion of the Board of Trustees in furtherance of the general objectives of the Charity;
- restricted funds are those subject to restrictions on their expenditure imposed by the donor or through terms of an appeal. These include funds which, if not for a geographical restriction, would otherwise be included as unrestricted funds. Although these funds are expendable as if unrestricted, they may only be expended in the relevant geographical area;
- designated funds are both unrestricted and restricted funds (due to geographical restriction) earmarked by the Trustees for particular purposes.

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REPORT OF THE TRUSTEES/DIRECTORS FOR THE YEAR ENDED 31 MARCH 2021

Plans for Future Periods

The Trustees continue to support the staff with the implementation of the Charity's business plan which includes clearly stated strategic aims having regard to the Vision, Mission and Values of the Charity (included above).

The Charity continues to strengthen its position by developing existing relationships but also diversifying into new ones. Service development continues and the Charity's working practices will continue to be reviewed, improving flexibility of service as required by both carers and funders.

Looking forward, financial and practical support for the future will be provided by:

- continuation of Local Authority and BCUHB funding into 2021-22;
- continuation of Families First and Team around the Family funding for work with families with disabled children in Conwy;
- continuation of the Young Adult Carers project across Anglesey using funding from the South Anglesey Friends of Crossroads and the Lloyds Bank Foundation;
- an extension to the funding from BCUHB to work with people with a new diagnosis of dementia, and their carers, across North Wales.

Funding applications continue to be prepared and submitted by the Management Team in order to maintain and develop services to carers and their families across North Wales.

It is the intention of CTNW to pilot a North Wales Dementia Centre in the next 12 months. This will be a co-production between current service users of our BCUHB funded Dementia service and their unpaid carers and will reflect the current identified needs of this group of individuals. We will initially commence this service using CTNW's charitable reserves and seek further funding as the service evolves.

Covid-19

As has been noted elsewhere in this report, Carers Trust North Wales has responded to the challenges arising from the Covid-19 pandemic and has continued to support carers in North Wales throughout. This has involved:

- continuing to provide care visits where requested;
- contacting carers by telephone to offer support where visits in person have not been possible;
- sourcing funding for and arranging distribution of shopping (food and other necessities including tablets to aid improved communication) for those unable to leave their homes and/or suffering hardship.

Home visits, one-to-one sessions and some group work have now returned and numbers are increasing.

Additionally, the Charity received over £200,000 of Welsh Government funding in the year to arrange the purchase of essential equipment eg white goods for carers needing extra support.

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REPORT OF THE TRUSTEES/DIRECTORS FOR THE YEAR ENDED 31 MARCH 2021

Responsibilities of the Trustees

The Trustees are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the Trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to Disclosure of Information to Auditors

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Auditors

Salisbury & Company of St Asaph continued as the Charity's auditors during the year and have expressed their willingness to continue in that capacity.

In preparing this report, the Trustees have taken advantage of the small companies' exemptions provided by section 415A of the Companies Act 2006.

By order of the board



**Alison Jones
Company Secretary**

17 November 2021

**Independent auditor's report to the members of
Ymddiriedolaeth Gofalwyr Gogledd Cymru – Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales – Crossroads Care Services**

Opinion

We have audited the financial statements of Ymddiriedolaeth Gofalwyr Gogledd Cymru – Gwasanaethau Gofal Croesffyrdd - Carers Trust North Wales – Crossroads Care Services Limited for the year ended 31st March 2021 which comprise a statement of financial activities, a balance sheet, a statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Charity's affairs as at 31st March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- we have not obtained all the information and explanations necessary for the purposes of our audit;
- the trustees were entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the directors' report and the requirement to prepare a strategic report.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement 7, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

As part of an audit in accordance with ISAs (UK), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Report of the Auditors to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Report of the Auditors. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the Charity's trustees, as a body, in accordance with section 144* of the Charities Act 2011 and the regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the Charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Aled Roberts (Senior Statutory Auditor)
For and on behalf of Salisbury & Company Business Solutions Limited
Statutory Auditors
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 17th November 2021

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Statement of Financial Activities
(including Income and Expenditure Account)
for the year ended 31 March 2021

| | Note | Unrestricted funds £ | Restricted funds £ | Total 2021 £ | Total 2020 (restated) £ |
|--|------|----------------------------|--------------------------|--------------------|----------------------------------|
| Income from | | | | | |
| Donations and legacies | 2 | 2,597 | 12,686 | 15,283 | 12,832 |
| Charitable activities Carers' support | 3 | 109,283 | 1,008,203 | 1,117,486 | 833,167 |
| Investments | 4 | 1,278 | - | 1,278 | 1,073 |
| Total income | | 113,158 | 1,020,889 | 1,134,047 | 847,072 |
| Expenditure | | | | | |
| Charitable activities Carers' support | 5 | 111,879 | 848,017 | 959,896 | 873,881 |
| Total expenditure | | 111,879 | 848,017 | 959,896 | 873,881 |
| Net income/(expenditure) | 7 | 1,279 | 172,872 | 174,151 | (26,809) |
| Transfer between funds | 13 | 46,000 | (46,000) | - | - |
| Net movement in funds | | 47,279 | 126,872 | 174,151 | (26,809) |
| Reconciliation of funds | | | | | |
| Funds at 1 April 2020 | | | | | |
| As previously reported | | 15,720 | 171,068 | 186,788 | 213,597 |
| Prior year adjustment | 15 | - | 151,547 | 151,547 | - |
| As restated | | 15,720 | 322,615 | 338,335 | 213,597 |
| Funds at 31 March 2021 | | 62,999 | 449,487 | 512,486 | 186,788 |

The notes on pages 15 to 24 form part of these financial statements.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Balance Sheet
as at 31 March 2021

| | Note | 2021 | | 2020 (restated) | |
|---|------|-----------|---------|--------------------|---------|
| | | £ | £ | £ | £ |
| Fixed assets | | | | | |
| Tangible assets | 10 | | - | | - |
| Current assets | | | | | |
| Debtors | 11 | 37,656 | | 44,004 | |
| Investment (short term bonds) | | 163,771 | | 162,766 | |
| Cash at bank and in hand | | 417,072 | | 216,161 | |
| | | | | | |
| | | 618,499 | | 422,931 | |
| Creditors: amounts falling due in less than one year | 12 | (106,013) | | (84,596) | |
| | | | | | |
| Net current assets | | | 512,486 | | 338,335 |
| | | | | | |
| Net assets | | | 512,486 | | 338,335 |
| | | | | | |
| Charity funds | | | | | |
| Unrestricted funds | | | | | |
| Undesignated | | 62,999 | | 15,720 | |
| Designated | | - | | - | |
| | | | | | |
| | | | 62,999 | | 15,720 |
| Restricted funds | | | | | |
| Undesignated | 13 | 368,538 | | 237,758 | |
| Designated | 14 | 80,949 | | 84,857 | |
| | | | | | |
| | | | 449,487 | | 322,615 |
| | | | | | |
| Total funds | | | 512,486 | | 338,335 |

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies.

Approved by the Board of Trustees on 17 November 2021, and signed on their behalf by:

John Rees (Vice-Chair)



David Brydon (Treasurer)



The notes on pages 15 to 24 form part of these financial statements.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Statement of Cash Flows
for the year ended 31 March 2021

| | 2021 | | 2020 (restated) | |
|--|---------|---------|--------------------|-----------|
| | £ | £ | £ | £ |
| Cash flows from operating activities: | | | | |
| Net cash provided by operating activities | | 201,916 | | (122,447) |
| Cash flows from investing activities: | | | | |
| Investment bond | (1,005) | | 104 | |
| Net cash used in investment activities | | (1,005) | | 104 |
| Change in cash & cash equivalents in the reporting period | | 200,911 | | (122,343) |
| Cash & cash equivalents at the start of the reporting period | | 216,161 | | 338,504 |
| Cash & cash equivalents at the end of the reporting period | | 417,072 | | 216,161 |
| Reconciliation of net income to net cash flow from operating activities | | | | |
| Net income for the reporting period | | 174,151 | | (26,809) |
| Adjustments for: | | | | |
| (Increase)/decrease in debtors | 6,348 | | (20,372) | |
| Increase/(decrease) in creditors | 21,417 | | (75,266) | |
| | | 27,765 | | (95,638) |
| Net cash provided by operating activities | | 201,916 | | (122,447) |
| Analysis of cash & cash equivalents | | | | |
| Cash in hand | | 417,072 | | 216,161 |
| Total cash & cash equivalents | | 417,072 | | 216,161 |

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021

1 Accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. They have been applied consistently during the period.

a Basis of preparation

The financial statements have been prepared in accordance with the Companies Act 2006 and the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard 102 (effective January 2015)', and the Financial Reporting Standard 102 (effective January 2015), and on the going concern basis. Assets and liabilities are initially recognised at historical cost transaction value unless otherwise stated in the relevant accounting policy.

The charity meets the definition of a public benefit entity under FRS 102.

b Fund accounting

- Unrestricted funds are available for use at the discretion of the Board of Trustees in furtherance of the general objectives of the charity.
- Designated funds are unrestricted funds and restricted funds (due to geographical restriction as referred to below) earmarked by the Board of Trustees for particular purposes.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal. This includes funds which, if not for a geographical restriction, would otherwise be included as unrestricted funds. Although these funds are expendable as if they were unrestricted, they may only be thus expended in the geographical area to which they have been awarded.

c Income recognition

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably. The following specific policies are applied to particular categories of income:

- Donations are included in full in the Statement of Financial Activities when receivable.
- Payments on account of legacies are recognised when entitlement is confirmed. Where there remains uncertainty regarding the total amount of an anticipated legacy this will not be recognised (but a calculated estimate may be disclosed where appropriate).
- Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.
- Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by the Board of Trustees has not been included.
- Investment income is included when receivable.
- Income from grants or contracts, where related to performance and specific deliverables, are accounted for as the charity earns the right to the consideration by its performance.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

d Expenditure recognition

Expenditure is recognised on an accruals basis when a liability is incurred. Expenditure includes any VAT which cannot be recovered, and this is included as part of the expenditure to which it relates.

- Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both the direct costs and support costs relating to such activities.
- Staff costs and overhead expenses are allocated to the areas directly when identifiable; central office and other support costs borne centrally are allocated to the areas in proportion to the care hours provided to each area as this is in line with the central office staff time and other resources spent on those activities.

e Operating leases

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the Statement of Financial Activities in the year in which they fall due.

f Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation. Items costing £500 or more are capitalised at cost.

Tangible fixed assets are depreciated on a straight line basis over their estimated useful lives as follows:

| <i>Asset Category</i> | <i>Annual rate</i> |
|-----------------------|--------------------|
| Office equipment | 33% |

g Pensions

The charity contributes to defined contribution pension schemes on behalf of some employees. The assets of these schemes are entirely separate to those of the charity. The pension cost shown represents contributions payable by the charity on behalf of the employees.

h Company status

The charity is a company limited by guarantee. In the event of the company being wound up, the liability in respect of the guarantee is limited to £5 per member of the company.

i Going concern

Just before the financial year the World Health Organisation (WHO) declared Covid-19 as a worldwide pandemic. In relation to this the trustees have reviewed the charity's performance and all other considerations, and as a result believe that the going concern basis is reasonable.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

| | Anglesey | Conwy | Flintshire | Gwynedd | Denbighshire | Wrexham | Ceredigion | Dementia Services | North Wales Covid | North Wales Incl Gwalia | Total 2021 | Total 2020 (restated) |
|--|----------|---------|------------|---------|--------------|---------|------------|-------------------|-------------------|-------------------------|------------|-----------------------|
| | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ |
| 2 Donations and legacies | | | | | | | | | | | | |
| Donations and fundraising | 4,581 | 2,539 | 141 | 750 | 1,797 | 345 | 245 | 2,288 | - | 2,587 | 15,283 | 12,832 |
| 2020 | 4,841 | 1,522 | 598 | 370 | 2,105 | 1,483 | 1,236 | - | - | 677 | 12,832 | |
| 3 Charitable activities | | | | | | | | | | | | |
| Grants/Spot/Brokerage | | | | | | | | | | | | |
| Ynys Môn County Council | 14,456 | | | | | | | 17,000 | | | 14,456 | 19,611 |
| Conwy County Borough Council | | 128,420 | | | | | | | | | 145,420 | 131,023 |
| Flintshire County Council | | | 35,456 | | | | | | | | 35,456 | 49,472 |
| Gwynedd County Council | | | | 8,542 | | | | | | | 8,542 | 23,630 |
| Denbighshire County Council | | | | | 51,301 | | | | | | 51,301 | 70,960 |
| Wrexham County Borough Council | | | | | | 20,530 | | | | | 20,530 | 48,171 |
| Ceredigion County Council | | | | | | | 37,586 | | | | 37,586 | 54,816 |
| Betsi Cadwaladr University Health Board | 3,223 | 12,668 | 15,305 | 2,736 | 14,906 | 11,412 | | | | 23,300 | 83,550 | 76,872 |
| Lloyds Bank Foundation - Young Adult Carers | 24,943 | | | | | | | | | | 24,943 | 24,943 |
| Carers Trust - Young Adult Carers | 600 | | | | | | | | | | 600 | 1,800 |
| BCUHB - Dementia Project | | | | | | | | 193,779 | | | 193,779 | 221,164 |
| Denbighshire VSC | | | | | | | | 2,000 | | | 2,000 | - |
| Heart FM - Global's Make Some Noise | | | | | | | | | | | - | 16,918 |
| Morgan Foundation - Pen Coch | | | | | | | | | | | - | 9,796 |
| Other | | | | | | | | | | | - | 691 |
| Gwalia | | | | | | | | | | 83,005 | 83,005 | 83,300 |
| Covid support | | | | | | | | | | | | |
| HMRC - Coronavirus Job Retention Scheme | 12,008 | 18,949 | 10,743 | 4,482 | 15,378 | 10,350 | 8,802 | 12,822 | | 13,909 | 107,443 | - |
| Welsh Government - Covid Bonuses | 2,749 | 7,256 | 2,857 | 548 | 2,780 | 2,895 | 2,279 | 3,405 | | 2,369 | 27,138 | - |
| WCVVA - management support | | | | | | | | | 56,250 | | 56,250 | - |
| Grants - office support | | | | | | | | | 215,487 | 10,000 | 10,000 | - |
| Grants - provision of food/white goods/ipads | | | | | | | | | | | 215,487 | - |
| Total | 57,979 | 167,293 | 64,361 | 16,308 | 84,365 | 45,187 | 48,667 | 229,006 | 271,737 | 132,583 | 1,117,486 | 833,167 |
| 2020 | 55,587 | 168,028 | 76,100 | 33,326 | 84,665 | 55,490 | 54,816 | 221,164 | - | 83,991 | 833,167 | |
| 4 Investment income | | | | | | | | | | | | |
| Bank and bond interest | - | - | - | - | - | - | - | - | - | 1,278 | 1,278 | 1,073 |
| 2020 | - | - | - | - | - | - | - | - | - | 1,073 | 1,073 | |

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

5 Expenditure

| | Staff costs | Project costs | Support costs/costs borne centrally | Total 2021 | 2020 (restated) |
|------------------------------|----------------|----------------|-------------------------------------|----------------|--------------------|
| | £ | £ | £ | £ | £ |
| Charitable activities | | | | | |
| Anglesey | 47,857 | 1,917 | 3,893 | 53,667 | 73,962 |
| Conwy | 129,468 | 5,977 | 29,812 | 165,257 | 175,722 |
| Flintshire | 51,631 | - | 11,877 | 63,508 | 87,566 |
| Gwynedd | 10,143 | - | 1,507 | 11,650 | 23,609 |
| Denbighshire | 60,252 | 3,528 | 13,403 | 77,183 | 87,139 |
| Wrexham | 37,116 | - | 6,805 | 43,921 | 57,469 |
| Ceredigion | 38,939 | 3,291 | 7,589 | 49,819 | 62,582 |
| Dementia Services | 149,133 | 33,891 | - | 183,024 | 221,164 |
| Covid Support | 28,125 | 171,863 | - | 199,988 | - |
| North Wales - Gwalia | 64,745 | - | 18,260 | 83,005 | 83,300 |
| North Wales - HO | 76,540 | 45,480 | (93,146) | 28,874 | 1,368 |
| | <hr/> | <hr/> | <hr/> | <hr/> | <hr/> |
| | 693,949 | 265,947 | - | 959,896 | 873,881 |
| | <hr/> | <hr/> | <hr/> | <hr/> | <hr/> |
| 2020 | <u>773,250</u> | <u>100,631</u> | <u>-</u> | <u>873,881</u> | |

6 Corporation tax

The charity is exempt from corporation tax on its charitable activities.

7 Net income

This is stated after charging:

| | 2021 £ | 2020 (restated) £ |
|-----------------------------------|-----------|-------------------------|
| Auditor's remuneration | 3,120 | 3,000 |
| Depreciation | - | - |
| | <hr/> | <hr/> |
| Auditor's remuneration comprised: | | |
| Audit | 3,120 | 3,000 |
| Accountancy | - | - |
| | <hr/> | <hr/> |

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

8 Staff costs

Staff costs during the year were as follows:

| | 2021 | 2020 (restated) |
|-----------------------|---------|--------------------|
| | £ | £ |
| Wages and salaries | 605,368 | 657,173 |
| Social security costs | 32,462 | 30,427 |
| Pension costs | 6,959 | 6,345 |
| Mileage costs | 49,160 | 79,305 |
| | <hr/> | <hr/> |
| | 693,949 | 773,250 |
| | <hr/> | <hr/> |

The average number of employees during the period was as follows:

| | 2021 No. | 2020 No. |
|---|-------------|-------------|
| Chief Executive Officer | 1 | 1 |
| Registered Care Manager/Development staff | 2 | 2 |
| Administrative staff | 3 | 3 |
| Carer support workers | 37 | 41 |
| Project workers | 7 | 9 |
| | <hr/> | <hr/> |
| | 50 | 56 |
| | <hr/> | <hr/> |

The CEO and Registered Care Manager worked full-time hours while the finance and administration staff worked up to 35 hours per week. Project and carer support workers' hours varied.

No employees received emoluments exceeding £60,000 per annum.

9 Trustee remuneration and expenses, and related party transactions

Trustees received travel and subsistence expenses during the year of £nil (2020 - £280).

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

10 Fixed assets: tangible assets

| | Office equipment £ |
|----------------------------------|--------------------------|
| Cost | |
| At 1 April 2020 & 31 March 2021 | 7,756 |
| | <hr/> |
| Depreciation | |
| At 1 April 2020 & 31 March 2021 | 7,756 |
| | <hr/> |
| Net book value | |
| At 31 March 2021 & 31 March 2020 | - |
| | <hr/> |

11 Debtors

| | 2021 | 2020 (restated) |
|--------------------------------|--------|--------------------|
| | £ | £ |
| Trade debtors | 33,521 | 41,898 |
| Sundry debtors and prepayments | 4,135 | 2,106 |
| | <hr/> | <hr/> |
| | 37,656 | 44,004 |
| | <hr/> | <hr/> |

12 Creditors: amounts falling due in less than one year

| | 2021 | 2020 (restated) |
|------------------------------|---------|--------------------|
| | £ | £ |
| Taxation and social security | 8,769 | 8,494 |
| Other creditors | 54,407 | 56,689 |
| Receipts in advance | 20,517 | 16,413 |
| WCVA loan | 18,750 | - |
| Accruals | 3,570 | 3,000 |
| | <hr/> | <hr/> |
| | 106,013 | 84,596 |
| | <hr/> | <hr/> |

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

13 Restricted funds - undesignated

| | <i>As at 1 April 2020 (previous)</i> | <i>As at 1 April 2020 (restated)</i> | <i>Incoming resources</i> | <i>Outgoing resources</i> | <i>Transfers</i> | <i>As at 31 March 2021</i> |
|------------------------|--|--|-------------------------------|-------------------------------|-----------------------|--------------------------------|
| | £ | £ | £ | £ | £ | £ |
| Anglesey | 32,226 | 35,226 | 62,560 | (53,667) | 3,908 ¹ | 48,027 |
| Conwy | 9,151 | 51,283 | 169,832 | (165,257) | (16,000) ² | 39,858 |
| Flintshire | 29,751 | 59,707 | 64,502 | (63,508) | - | 60,701 |
| Gwynedd | 791 | 791 | 17,058 | (11,650) | - | 6,199 |
| Denbighshire | 3,649 | 3,649 | 86,162 | (77,183) | - | 12,628 |
| Wrexham | 17,173 | 17,173 | 45,532 | (43,921) | - | 18,784 |
| Ceredigion | (6,530) | (6,530) | 48,912 | (49,819) | - | (7,437) |
| Dementia Services | - | 69,759 | 231,294 | (183,024) | - | 118,029 |
| North Wales - Covid | - | - | 271,737 | (199,988) | - | 71,749 |
| BCUHB - Health | - | 6,700 | 23,300 | - | (30,000) ² | - |
| Total | 86,211 | 237,758 | 1,020,889 | (848,017) | (42,092) | 368,538 |
| <i>2020 (restated)</i> | | <u>314,542</u> | <u>705,229</u> | <u>(789,213)</u> | <u>7,200</u> | <u>237,758</u> |
| <i>2020 (previous)</i> | | <u>106,893</u> | <u>761,331</u> | <u>(789,213)</u> | <u>7,200</u> | <u>86,211</u> |

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal. This includes funds which, if not for a geographical restriction, would otherwise be included as unrestricted funds. Although these funds are expendable as if they were unrestricted, they may only be thus expended in the geographical area to which they have been awarded.

Following consideration of the restricted funds and their nature, and having decided to designate funds (note 14), the trustees consider it appropriate to designate part of these funds for future use.

Transfers

¹ Transfer from designated funds - see note 14.

² Transfers to unrestricted funds.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

14 Designated funds

| | As at 1 April 2020 (restated) | Designated in year | | | As at 31 March 2021 |
|--------------|-------------------------------------|--------------------|----------------|------------|------------------------|
| | £ | Redundancy £ | Legacy £ | Other £ | £ |
| Anglesey | 41,857 | - | (3,908) | - | 37,949 |
| Conwy | 7,000 | - | - | - | 7,000 |
| Flintshire | 16,000 | - | - | - | 16,000 |
| Gwynedd | (12,000) | - | - | - | (12,000) |
| Denbighshire | 10,000 | - | - | - | 10,000 |
| Wrexham | 22,000 | - | - | - | 22,000 |
| Total | 84,857 | - | (3,908) | - | 80,949 |

The trustees wish to formally provide for potential future liabilities. The above funds are those designated

Redundancy - although due to financial constraints it is not possible to provide for all areas and central staff in full, up to two-thirds of the potential liability as at 31 March 2021 is provided for.

Legacy (Anglesey only) - for additional care provision during future years.

Theodore Wood Trust - these funds are to be used to fund work in Anglesey.

15 Prior year adjustment

| | |
|---|----------------|
| Total funds - as previously reported | £ 186,788 |
| Prior period adjustment on deferred grants | 151,547 |
| Restated total funds | <u>338,335</u> |
| Creditors falling due in less than one year - as previously reported | 236,143 |
| Prior period adjustment on deferred grants | (151,547) |
| Restated creditors falling due in less than one year | <u>84,596</u> |

Grants, where entitlement is not conditional on the delivery of a specific performance, have been recognised when the charity becomes entitled to the grant. This treatment is in line with the Charity SORP and the charity's accounting policy.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

16 Analysis of net assets between funds

Fund balances at 31 March 2021 are represented by:

| | Restricted funds £ | Unrestricted funds £ | Total £ |
|--|--------------------------|----------------------------|----------------|
| Fixed assets | - | - | - |
| Current assets | 449,487 | 169,012 | 618,499 |
| Creditors: amounts falling due in less than one year | - | (106,013) | (106,013) |
| Total net assets | 449,487 | 62,999 | 512,486 |
| <i>2020 (restated)</i> | <i>322,615</i> | <i>15,720</i> | <i>338,335</i> |
| <i>2020 (previous)</i> | <i>171,068</i> | <i>15,720</i> | <i>186,788</i> |

17 Lease commitments

Minimum annual lease payments under non-cancellable operating leases fall due as follows:

| | 2021 £ | 2020 (restated) £ |
|----------------------------|-----------|-------------------------|
| Expiry date: | | |
| Within one year | - | - |
| Between two and five years | 14,400 | 14,400 |

Since the year end, two new leases have been entered into, each for an initial two year period. The first commenced on 1 June 2021 at a rate of £13,776 per annum and the second on 1 September 2021 at an annual rate of £9,600.

18 Ultimate controlling party

The ultimate controlling party of the Charity is the Board of Trustees/Directors.

19 Covid-19

As with most other organisations, the Charity was adversely affected by the global Coronavirus pandemic. In some cases it was possible to continue to provide support to carers in person but where this was not possible contact was maintained by telephone or Zoom.

In view of the fall in the level of work it was necessary to furlough staff and advantage was taken of the HMRC Coronavirus Job Retention Scheme.

Grant funding and a short term loan were received from the Wales Council for Voluntary Action towards senior staff salaries for the year commencing October 2020.

Ymddiriedolaeth Gofalwyr Gogledd Cymru - Gwasanaethau Gofal Croesffyrdd
Carers Trust North Wales - Crossroads Care Services

Notes to the Accounts
for the year ended 31 March 2021 (continued)

20 Summary of results by fund

| | Anglesey £ | Conwy £ | Flinshire £ | Gwynedd £ | Denbighshire £ | Wrexham £ | Ceredigion £ | Dementia Services £ | North Wales Covid Grants £ | Gwalia £ | North Wales £ | 2021 Total £ | 2020 (restated) Total £ | 2020 (previous) Total £ |
|--|---------------|-----------------|----------------|-----------------|-------------------|---------------|-----------------|---------------------------|----------------------------------|---------------|------------------|--------------------|----------------------------------|----------------------------------|
| Income | | | | | | | | | | | | | | |
| Grants/sponsor/brokerage & Gwalia | 43,222 | 141,068 | 50,761 | 11,278 | 66,207 | 31,942 | 37,566 | 212,779 | - | 83,005 | 23,300 | 701,168 | 777,065 | 833,167 |
| Covid support & grants | 14,757 | 26,205 | 13,600 | 5,030 | 18,158 | 13,245 | 11,081 | 16,227 | 271,737 | - | 26,278 | 416,318 | - | - |
| Donations and fundraising | 4,581 | 2,539 | 141 | 750 | 1,797 | 345 | 245 | 2,288 | - | - | 2,597 | 15,283 | 12,832 | 12,832 |
| Bank interest | - | - | - | - | - | - | - | - | - | - | 1,278 | 1,278 | 1,073 | 1,073 |
| Total Income | 62,560 | 169,832 | 64,502 | 17,058 | 86,162 | 45,532 | 48,912 | 231,294 | 271,737 | 83,005 | 53,453 | 1,134,047 | 790,970 | 847,072 |
| Expenditure | | | | | | | | | | | | | | |
| Staff costs | 47,857 | 129,468 | 51,631 | 10,143 | 60,252 | 37,116 | 38,939 | 149,133 | 28,125 | 64,745 | 76,540 | 693,949 | 773,250 | 773,250 |
| Operating costs | 1,917 | 5,977 | - | - | 3,528 | - | 3,291 | 33,891 | - | - | 45,480 | 94,084 | 100,631 | 100,631 |
| Covid support | - | - | - | - | - | - | - | - | 171,863 | - | - | 171,863 | - | - |
| Support costs/costs borne centrally | 3,893 | 29,812 | 11,877 | 1,507 | 13,403 | 6,805 | 7,589 | - | - | 18,260 | (93,146) | - | - | - |
| Total expenditure | 53,667 | 165,257 | 63,508 | 11,650 | 77,183 | 43,921 | 49,819 | 183,024 | 199,988 | 83,005 | 28,874 | 959,896 | 873,881 | 873,881 |
| Net income/(expenditure) | 8,893 | 4,575 | 994 | 5,408 | 8,979 | 1,611 | (907) | 48,270 | 71,749 | - | 24,579 | 174,151 | (82,911) | (26,809) |
| Transfers | - | (16,000) | - | - | - | - | - | - | - | - | 16,000 | - | - | - |
| Funds at 1 April 2020 | | | | | | | | | | | | | | |
| As previously reported | 74,083 | 16,151 | 45,751 | (11,209) | 13,649 | 39,173 | (6,530) | - | - | - | 15,720 | 186,788 | 421,246 | 213,597 |
| Prior year adjustment | 3,000 | 42,132 | 29,956 | - | - | - | - | 69,759 | - | - | 6,700 | 151,547 | - | - |
| | 77,083 | 58,283 | 75,707 | (11,209) | 13,649 | 39,173 | (6,530) | 69,759 | - | - | 22,420 | 338,335 | 421,246 | 213,597 |
| Total funds at 31 March 2021 | 85,976 | 46,858 | 76,701 | (5,801) | 22,628 | 40,784 | (7,437) | 118,029 | 71,749 | - | 62,999 | 512,486 | 338,335 | 186,788 |
| Designated funds at 31 March 2021 | 37,949 | 7,000 | 16,000 | (12,000) | 10,000 | 22,000 | - | - | - | - | - | 80,949 | 84,857 | 84,857 |
| Restricted funds at 31 March 2021 | 48,027 | 39,858 | 60,701 | 6,199 | 12,628 | 18,784 | (7,437) | 118,029 | 71,749 | - | - | 368,538 | 237,758 | 86,211 |
| Unrestricted funds at 31 March 2021 | - | - | - | - | - | - | - | - | - | - | 62,999 | 62,999 | 15,720 | 15,720 |