

REGISTERED NUMBER: 06156809 (England and Wales)
REGISTERED CHARITY NUMBER: 1119081

CITIZENS ADVICE SERVICES CORBY & KETTERING

**(A COMPANY LIMITED BY GUARANTEE AND
NOT HAVING A SHARE CAPITAL)**

**REPORT OF THE TRUSTEES
AND UNAUDITED FINANCIAL STATEMENTS FOR THE
YEAR ENDED 31ST MARCH 2021**

AZETS

Independent Examiner

CITIZENS ADVICE SERVICES CORBY & KETTERING

REPORT AND ACCOUNTS - YEAR ENDED 31ST MARCH 2021

CONTENTS	Pages 1 - 4	Report of the Trustees
	5	Report of the Independent Examiners
	6	Statement of financial activities
	7	Balance sheet
	8 - 14	Notes to the accounts

CITIZENS ADVICE SERVICES CORBY & KETTERING

REPORT OF THE TRUSTEES

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report together with the financial statements of the Charity for the year ended 31st March 2021. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) FRS 102 "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and Financial statements of the charity.

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name: Citizens Advice Services Corby & Kettering

Charity Registration: 1119081

Company Number: 06156809

Registered Office: The Corby Cube
Parkland Gateway
George Street
Corby
Northants
NN17 1QG

Company Secretary: Debbie Egan

Bank: National Westminster Bank plc
25 Corporation Street
Corby
Northants
NN17 1NR

Independent Examiner: P Tyler
Azets
Thorpe House
93 Headlands
Kettering
Northants
NN15 6BL

Solicitors: Seatons Solicitors
1 Alexandra Road
Corby
Northants
NN17 1PE

CITIZENS ADVICE SERVICES CORBY & KETTERING

REPORT OF THE TRUSTEES (continued)

Directors and Trustees

The directors of the charitable company (the Charity) are its Trustees for the purpose of Charity law and throughout this report are collectively referred to as the Trustees.

The following Trustees (who are also directors) served during the year:

Trish Dewar	(Vice chair)
Joy Lyman	
Christopher Woolmer	
Adrian Chambers	
Paul Clarke	(Chair)
John Donnelly	(Resigned 18 December 2020)
Emma Wynne	
Alex Parsons	
Jessica Cotton	(Appointed 12 March 2021)

OBJECTIVES AND ACTIVITIES

Objects

The object of Citizens Advice Services Corby & Kettering is the promotion of any charitable purpose for the benefit of the communities of Corby and Kettering Borough by the advancement of education, the protection of health and the relief of poverty, sickness and distress. The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Trust's objectives and in planning its future activities.

Aims, Objectives, Strategies and Activities for the Period

Citizens Advice Services Corby & Kettering aims to provide free, confidential, impartial and independent advice and information for the benefit of the local community, to exercise a responsible influence on the development of social policies and services and to ensure that individuals do not suffer through a lack of knowledge or an inability to express their needs effectively.

In addition to the continuing provision of high quality advisory services to the local community, the primary objective of the period was to ensure that the level of services delivered were maintained at their current level despite a difficult economic climate. Increasing the number of volunteers also remained high priority.

The principal activity of Citizens Advice Services Corby & Kettering remained the provision of free, confidential, independent and impartial advice, information and counsel for members of the public. This is provided from our town centre offices through face-to-face consultations, telephone advice and various outreach services within the Borough. In addition, due to project funding, the following services were provided;

- Outreach services in Corby Community Centres
- Money advice casework
- Outreach services in Kettering Borough libraries
- Financial Capability Courses

- Energy Best Deal appointments
- Universal Credit service
- Energy saving advice

CITIZENS ADVICE SERVICES CORBY & KETTERING

Page 3

REPORT OF THE TRUSTEES (continued)

Charitable Activities

The key achievements in the year for the Charity were to continue to deliver an excellent service and achieve positive outcomes for our clients whilst all were working remotely due to the Covid pandemic. All workers have been working from home since April 2020 and managed to rise to and overcome the challenges that presented. We were also able to recruit and train new Volunteers to work remotely during this period.

FINANCIAL REVIEW

Financial Position

Total incoming resources in the year were £421,181, of this £404,062 related to project restricted activities.

A surplus of £96,753 was made in the year. At 31st March 2021 total reserves were £403,767. The trustees note the unprecedented level of surplus during the year and can attribute this to two factors:

1. the budget was set based on a normal year of expenditure. Given that all staff have been working remotely for the entire year, this has meant large underspends in the areas of expenses, utilities and telephone costs resulting;
2. the exceptional income as described in note 15.

The Trustees are committed to reinvesting this into our service delivery for the future.

Reserves Policy

Citizens Advice Services Corby & Kettering is required to ensure that free monies are available in each financial year to meet any reasonable foreseeable contingency. Therefore, the financial reserves we have set aside allow for sufficient cash flow to maintain the core service of the Organisation at a level equivalent to at least three (3) months normal operating expenditure. The Trustees have recently reviewed our redundancy liability and in the event that the Charity were to dissolve have ensured that funds are available to meet this.

Principal Funding Sources

The Trustee Board extends their gratitude to Corby Borough Council & Kettering Borough Council who continue to support the core operating of the Charity. Additionally, project specific funding was received from; Citizens Advice, Corby Borough Council Homelessness, CLS Northamptonshire (NCC advice services contract), Big Lottery Awards for All and KHL Big Local.

Corby Borough Council and Kettering Borough Council provide premises to the Charity, further details of this can be seen in Note 12.

FUTURE PLANS

Citizens Advice Services Corby & Kettering will continue their work to ensure that the necessary funds are secured so that the services people need are in place when our help is needed. Strategic priorities for the next twelve (12) months are to maintain the level of funding streams to support and continue to further increase numbers of volunteer advisers. Good practice from the last 12 months remote working will be built on and a more flexible way of working moving forward will be adopted, for the benefit of both workers and clients alike. We will continue to adapt as we move forward to ensure we remain fit for purpose.

CITIZENS ADVICE SERVICES CORBY & KETTERING

Page 4

REPORT OF THE TRUSTEES (continued)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Citizens Advice Services Corby & Kettering is a company limited by guarantee governed by its Memorandum and Articles of Association dated 13th March 2007. It is registered as a Charity with the Charity Commission. Members are elected from the local community and must either reside or work in the Boroughs of Corby or Kettering. However such applications require the approval of the Trustees. There are currently seven members, each of whom agrees to contribute £1 in the event of the Charity winding up.

Appointment of Trustees

As set out in the Articles of Association the first Trustees shall be those persons notified to Companies House as the first directors of the Charity. Trustees are not required to retire by rotation and remain as Trustees until they resign. There shall be a minimum number of three Trustees and a maximum number of fifteen Trustees.

The Trustees have the power to appoint additional Trustees or to fill a vacancy arising amongst the Trustees. The members have the power to nominate additional Trustees, or Trustees to fill a vacancy, at a general meeting.

Trustee induction and training

New Trustees undergo an orientation day to brief them on their legal obligations under Charity and company law, the content of the Memorandum and Articles of Association, the decision making processes, the business plan and recent financial performances of the Charity. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

Organisational Structure

Citizens Advice Services Corby & Kettering is governed by its Trustee Board which is responsible for setting the strategic direction of the organisation and the policy of the Charity. The Trustees carry the ultimate responsibility for the conduct of Citizens Advice Services Corby & Kettering and for ensuring that the Charity satisfies its legal and contractual obligations. Trustees meet, as a minimum, quarterly and delegate the day-to-day operation of the organisation to senior management. The Trustee Board is independent from management.

Major Risks

Citizens Advice Services Corby & Kettering has carried out a risk assessment and a risk strategy has been agreed which is incorporated in the Organisation's Business and Development Plan. The Trustees recognise that any major risks to which the Charity might be exposed need to be reviewed and systems put in place to mitigate those risks.

Included in external risks is that of the loss of funding which is becoming increasingly difficult to replace. The Charity strives to minimize exposure through securing funding from diverse donors

Signed on behalf of the Trustees

D Egan, Secretary

Date 2021

CITIZENS ADVICE SERVICES CORBY & KETTERING

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF CITIZENS ADVICE SERVICES CORBY & KETTERING

I report on the accounts of the company for the year ended 31 March 2021 which are set out on pages 6 to 14.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of The Institute of Chartered Accountants England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

P Tyler

Date:

..... 2021
Chartered Accountant (ICAEW)
Azets
Thorpe House
93 Headlands
KETTERING
Northamptonshire
NN15 6BL

CITIZENS ADVICE SERVICES CORBY & KETTERING**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2021**

	<u>Notes</u>	Unrestricted Undesignated <u>Funds</u>	Designated <u>Funds</u>	Restricted Income <u>31.03.21</u>	Total Funds <u>31.03.21</u>	Total Funds <u>31.03.20</u>
INCOMING RESOURCES		2				
INCOME AND ENDOWMENTS FROM:						
Donations and legacies	2A	7,394	-	-	7,394	33,828
Investments	2B	95	-	-	95	908
Charitable activities	2C	9,630	-	404,062	413,692	373,392
Total Income and Endowments			17,024	-	404,062	421,181
	408,128					
RESOURCES EXPENDED	3					
Expenditure on charitable activities		-	-	352,842	352,842	368,987
Total expenditure		-	-	352,842	352,842	368,987
NET INCOMING/(EXPENDITURE) BEFORE TRANSFERS		17,119	-	51,220	68,339	39,141
Exceptional income	15	28,414	-	-	28,414	-
NET MOVEMENT IN FUNDS			45,533	-	51,220	96,753
	39,141					
Total funds brought forward			68,229	190,000	48,785	307,014
	267,873					
Total funds carried forward		£113,762	£190,000	£100,005	£403,767	£307,014

There were no endowment funds for the year.

There were no recognised gains or losses for the period to 31 March 2021 other than those included in the Statement of Financial Activities.

All activities were continuing during the period.

The notes on pages 8 to 14 form part of these accounts

CITIZENS ADVICE SERVICES CORBY & KETTERING**BALANCE SHEET AT 31ST MARCH 2021**

		<u>Notes</u>	<u>2021</u>
2020			
FIXED ASSETS			
Tangible assets	7	-	-
CURRENT ASSETS			
Debtors	8	5,125	4,269
Cash at bank and in hand		477,879	421,263
		<hr/>	<hr/>
		483,004	425,532
		<hr/>	<hr/>
CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	9	(79,237)	(118,518)
		<hr/>	<hr/>
NET CURRENT ASSETS		403,767	307,014
		<hr/>	<hr/>
TOTAL ASSETS LESS CURRENT LIABILITIES	10	£403,767	£307,014
		<hr/>	<hr/>
THE FUNDS OF THE CHARITY:			
UNRESTRICTED FUNDS	11	113,762	68,229
DESIGNATED FUNDS	11	190,000	190,000
RESTRICTED FUNDS	12	100,005	48,785
		<hr/>	<hr/>
TOTAL CHARITY FUNDS		£403,767	£307,014
		<hr/>	<hr/>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies

and with the Financial Reporting Standard 102 (FRS 102).

The financial statements were approved by the Board of Trustees on 2021
and were signed on its behalf by:

P Clarke

Notes on pages 8 to 14 form part of these financial statements.

CITIZENS ADVICE SERVICES CORBY & KETTERING

NOTES TO THE FINANCIAL STATEMENTS **FOR THE YEAR ENDED 31ST MARCH 2021**

1.ACCOUNTING POLICIES

The following accounting policies have been used consistently in dealing with items which are considered material in relation to the Charity's financial statements.

Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice (SORP FRS 102), Accounting and Reporting by Charities.

ASSETS

Tangible Fixed Assets for use by Charity

Fixed assets are recorded at cost or, in cases where fixed assets have been donated to Citizens Advice Services Corby & Kettering at the original cost to that Charity.

Depreciation

Depreciation has been provided at the following rates in order to write down cost or valuation, less estimated residual value, of all tangible fixed assets by equal annual instalments over their expected useful lives.

Furniture	25%	Reducing balance
Equipment	33 $\frac{1}{3}$ %	Straight line

INCOMING RESOURCES

Recognition of incoming resources

These are included in the Statement of Financial Activities (SoFA) when:

- the Charity becomes entitled to the resources;
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure

Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resources and related expenditure are reported gross in the SoFA.

Grants and donations

Grants and donations are only included in the SoFA when the Charity has unconditional entitlement to the resources.

Contractual income and performance related grants

This is only included in the SoFA once the related goods or services have been delivered.

Gifts in kind

Gifts in kind are accounted for at a reasonable estimate of their value to the Charity or the amount actually realised.

Gifts in kind for sale or distribution are included in the accounts as gifts only when sold or distributed by the Charity.

Gifts in kind for use by the Charity are included in the SoFA as incoming resources when receivable.

CITIZENS ADVICE SERVICES CORBY & KETTERING

NOTES TO THE FINANCIAL STATEMENTS **FOR THE YEAR ENDED 31ST MARCH 2021**

Donated services and facilities

These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the Charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the Charity of the service or facility received.

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the Trustees' annual report.

Investment income

This is included in the accounts when receivable

EXPENDITURE AND LIABILITIES

Liability recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources.

Governance costs

Include costs of the preparation and examination of statutory accounts, the costs of trustee meetings and cost of any legal advice to Trustees on governance or constitutional matters.

Grants with performance conditions

Where the Charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SoFA once the recipient of the grant has provided the specified service or output.

Grants payable without performance conditions

These are only recognised in the accounts when a commitment has been made and there are no conditions to be met relating to the grant which remain in the control of the Charity.

Value Added Tax

As the majority of Citizens Advice Services Corby & Kettering's activities are classified as exempt or non-business activities for the purposes of value added tax, Citizens Advice Services Corby & Kettering is unable to reclaim any value added tax which it suffers on its purchases

Taxation

No provision has been made for corporate tax or deferred tax as the charitable organisation is a registered Charity and is, therefore, exempt from taxation.

CITIZENS ADVICE SERVICES CORBY & KETTERING**NOTES TO THE FINANCIAL STATEMENTS**
FOR THE YEAR ENDED 31ST MARCH 2021**2. ANALYSIS OF INCOMING RESOURCES**

	<u>2021</u>	<u>2020</u>
	£	£
2A VOLUNTARY INCOME		
Donations and legacies	£7,394	
£33,828		
2B INVESTMENT INCOME		
Interest received	£ 95	£ 908

2C INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Unrestricted Funds <u>2021</u> £	Restricted Funds <u>2021</u> £	Total <u>2021</u> £	Total <u>2020</u> £
Awards for All	-	8,000	8,000	-
Big Local	-	19,801	19,801	18,278
Defra	-	8,700	8,700	-
Corby Borough Council		-	28,000	28,000
28,000				
NESS (Warm Homes)		-	44,485	44,485
44,468				
Henry Smith	-	42,400	42,400	41,200
Corby Borough Council Homelessness	-	19,367	19,367	19,367
Kettering Borough Council	-	80,000	80,000	80,000
KBC Housing	-	30,000	30,000	30,000
CITA Energy Funds		-	11,335	11,335
6,450				
CITA - Universal Credit		-	98,249	98,249
95,629				
Other	9,630	13,725	23,355	10,000
	£9,630	£404,062	£413,692	
£373,392				

CITIZENS ADVICE SERVICES CORBY & KETTERING**NOTES TO THE FINANCIAL STATEMENTS**
FOR THE YEAR ENDED 31ST MARCH 2021**3. ANALYSIS OF RESOURCES EXPENDED**

	Unrestricted Funds <u>2021</u> £	Restricted Funds <u>2021</u> £	Total <u>2021</u> £	Total <u>2020</u> £
3 CHARITABLE ACTIVITIES				
Volunteer and travel expenses	-	11,639	11,639	14,141
Training and conference fees	-	5,129	5,129	2,246
Rent, rates and utilities		-	5,157	5,157
17,265				
Citizens Advice Membership	-	7,094	7,094	8,809
Wages and salaries (note 4)	-	299,094	299,094	306,598
Telephone	-	5,863	5,863	5,827
Printing, postage and stationery	-	5,196	5,196	6,740
IT equipment	-	10,820	10,820	-
Independent examiners fee	-	2,850	2,850	2,760
	£ -	£352,842	£352,842	£368,987

4. EMPLOYEES

	<u>2021</u> £	<u>2020</u> £
Staff costs were as follows:-		
Gross wages, salaries and benefits in kind		277,391
284,005		
Employer's national insurance costs	17,688	18,888
Pension	4,015	3,705
	£299,094	£306,598

	<u>2021</u>	<u>2020</u>
Staff numbers were as follows:-		
Management	3	3
Other	11	12
All relate to work on Charitable Activities		14
15		

There were no 'high paid' staff in the year. 'High paid' is currently defined in statute as being £60,000 per annum.

5. TRUSTEES

<u>2021</u> £	<u>2020</u> £
------------------	------------------

Out of pocket expenses reimbursed to Trustees:-
Number of Trustees who were paid expenses

-

-

=====

=====

CITIZENS ADVICE SERVICES CORBY & KETTERING**NOTES TO THE FINANCIAL STATEMENTS**
FOR THE YEAR ENDED 31ST MARCH 2021**6. FEES FOR INDEPENDENT EXAMINATION**

	<u>2021</u> £	<u>2020</u> £
Independent examiner's fees for reporting on the accounts	£2,850	
£2,760		

7. TANGIBLE FIXED ASSETS

	<u>Furniture and</u> <u>Equipment</u>	<u>Total</u>
COST	£	£
At 1 April 2020	26,881	26,881
Additions	-	-
Disposals	-	-
At 31st March 2021	26,881	26,881
DEPRECIATION		
At 1 April 2020	26,881	26,881
Charge for year	-	-
Eliminated on Disposal		--
At 31st March 2021	26,881	26,881
NET BOOK VALUE		
At 31st March 2021	£ -	£ -
At 31st March 2020	£ -	£ -

8. DEBTORS

	<u>2021</u> £	<u>2020</u> £
£2,785	£5,125	

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

<u>2021</u>	<u>2020</u>
-------------	-------------

Other creditors
£118,518

£	£
£79,237	
<u> </u>	<u> </u>

CITIZENS ADVICE SERVICES CORBY & KETTERING**NOTES TO THE FINANCIAL STATEMENTS**
FOR THE YEAR ENDED 31ST MARCH 2021**10. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

	<u>General Funds</u> £	<u>Designated Funds</u> £	<u>Restricted Funds</u> £	<u>Total Funds</u> £
Tangible fixed assets	-	-	-	-
Current assets	113,762	190,000	236,070	483,004
Current liabilities	-	-	(79,237)	(79,237)
Net assets at 31st March 2021	113,762	190,000	100,005	403,767

11. UNRESTRICTED FUNDS

	<u>01.04.20</u> £	<u>Incoming</u> £	<u>Outgoing</u> £	<u>Transfer</u> £	<u>31.03.21</u> £
General purpose fund					
- undesignated	68,229	45,533	-	-	113,762
Designated funds	190,000	-	-	-	190,000
	£258,229	£17,024	£ -	£ -	£275,253

The level of designated funds are set by the Trustees on an annual basis after due consideration of likely future expenditure. As such the Trustees decide upon allocations to or from designated funds.

At 31 March 2021 the Trustees had allocated the designated funds as follows:

- Redundancy costs (in the event the charity ceased) £100,000
- 3 months operating costs £90,000

12. RESTRICTED FUNDS

	<u>01.04.20</u> £	<u>Incoming</u> £	<u>Outgoing</u> £	<u>Transfers</u> £	<u>31.03.21</u> £
Awards for All	-	8,000	8,000	-	-
Big Local	3,710	19,801	17,603	-	5,908
Defra	-	8,700	-	-	8,700
Corby Borough Council (CBC)	-	28,000	25,973	-	2,027
CBC Homelessness	-	19,367	19,300	-	67
Henry Smith	8,960	42,400	43,559	-	7,801
Kettering Borough Council (KBC)	-	-	80,000	78,007	-
1,993					
KBC Housing	-	30,000	29,025	-	975
CITA Energy Fuels	-	11,335	-	-	11,335
CITA - Universal Credit	1,738	98,249	99,987	-	-
NESS	4,206	44,485	31,388	-	17,303
Other	30,171	13,725	-	-	43,896

<u>£48,785</u>	<u>£404,062</u>	<u>£352,842</u>	<u>£ -</u>	<u>£100,005</u>
=====	=====	=====	=====	=====

CITIZENS ADVICE SERVICES CORBY & KETTERING

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR TO 31ST MARCH 2021

12. RESTRICTED FUNDS (continued)

- Big Local provided funding for outreach worker within the Corby Kingswood and Hazelwood Community Centres
- CBC Homelessness provide funding to support a part-time financial inclusion worker
- Corby Borough Council provide funding to support the core service and also specialist benefits advice
- Kettering Borough Council provide funding to support the core service and also specialist debt advice
- Energy funding relates to providing support for consumers to ensure that energy best deals are being identified
- Kettering Borough Council Housing provide funding for homelessness prevention work
- Citizens Advice provide funding for the Help to Claim project for workers delivering support for claimants of Universal Credit
- Community Law Service provide funds for NESS, an energy project advising clients on best energy tariffs and energy saving in general

13. DONATED FACILITIES

Corby Borough Council (CBC) provides premises (and associated utilities) to the charity at no charge. Kettering Borough Council (KBC) also provides premises to the charity at no charge. The Trustees recognising this valuable contribution to the charity's activities, but as a donated facility, its commercial value should not be reflected in these accounts.

14. TRANSACTIONS WITH RELATED PARTIES

Other than as described in Note 5, there are no transactions with related parties during the year.

15. EXCEPTIONAL INCOME

Included within the accounts for the year ended 31 March 2021 is exceptional income of £28,414 which relates to the release of a provision for the repayment of a grant which is no longer required.