



ANNUAL REPORT AND FINANCIAL STATEMENTS OF THE TRUSTEES YEAR ENDED 31ST MARCH 2022

Chair of Trustees	Revd Helen Edwards
Registered address	Triple C (Liverpool) Christ Church Community Centre, Sedgemoor Road Liverpool, L11 3BR
Telephone	0151 226 2992
Website	www.triplecliverpool.org
Company number	05384480
Charity number	1118424
Treasurer	Mr Stephen Judge
Bank	The Co-operative Bank Plc, P.O. Box 250, Skelmersdale, WN8 6WT

Triple C (Liverpool) Trustees

Revd Helen Edwards (Chair)	Revd Poppy Thorpe
Mr John McCormack (Vice Chair)	Mrs Cherith Withington
Mr Stephen Judge (Treasurer)	Mr Peter McDonnell
Miss Susan Chambers	Mrs Edna Whiteside
Mrs Jenny Smith	Mrs Joan Ellis (from July 2021)
Mrs Denise Turner	Mr Stephen King (from July 2021)

Triple C (Liverpool) Employees during 2021/2022

Carol Ball	Debt Advice Worker	
Kate Whiting	Support and Development Worker	
Susan Stewart	Operations Manager	
Julie Roberts	Debt Advice Worker	Started January 2022
Jan Quai	Children and Families Project Worker	Started February 2022
Charlie Miskimmin	Charity Support Assistant	Started March 2022
<i>Alison Barrowcliffe</i>	<i>Older Persons Community Worker</i>	<i>Resigned October 2021</i>
<i>Amanda Fawcett</i>	<i>Children and Families Support Assistant</i>	<i>Resigned December 2021</i>
<i>Sue Wade</i>	<i>Children and Families Support Worker</i>	<i>Resigned February 2022</i>

History

Triple C (Liverpool)¹ started out as a close collaboration between the three Anglican churches in Norris Green and Croxteth (St Christopher's, The Good Shepherd and Christ Church). We are now an independent, incorporated charity employing six members of staff, this will increase to 7 when our new Older Persons Workers starts with us. With more than 60 registered volunteers across our groups and activities. Triple C and the three churches have been working together in the L11 area to serve the local people for 18 years and we are well-established within the area and community.

Objectives

Our primary objective is to improve the quality of life of people facing disadvantage in this and the wider Liverpool area. We seek to fulfil this by building community involvement in the running of community groups and activities open to all without regard to age, gender, race, colour, nationality, religion, or political creed and using other methods that will contribute to the regeneration of such areas or using other methods for the improvement of the quality of life of people facing disadvantage in such areas.

Values

These build on the words in our logo, **Churches, Compassion and Community**;

- We build **community involvement** without prejudice or discrimination, to improve the quality of life in the neighbourhood.
- We are **compassionate**: when we see a need we are motivated to respond to it
- We **reach out** to the community, seeking the isolated, building relationships; we are outward looking.
- We **seek to help** people who are on the edge of our community and its networks to belong.
- We believe in **non-judgemental support** across our networks.
- We **empower** and **encourage** the community, workers and volunteers to take the initiative and achieve their best, in a safe environment where mistakes are viewed as learning opportunities.
- We **enable** individuals to engage and learn new skills by becoming part of a team, inspiring confidence and giving self-worth in oneself.
- We hold ourselves **accountable**: we acknowledge and assume responsibility for our actions, decisions, and consequences – as individuals and as an organisation.
- We have an **ethical** base of **honesty, integrity and transparency**, founded on our Christian faith and values, from which to build **relationships** within the neighbourhood.

Governance

The governing document of Triple C is the Memorandum and Articles of Association, dated September 2012. Triple C is a charity constituted as a limited company and was established as a charitable company in 2007.

Policies

We take guidance from The Charities Commission and Companies House regarding policies. We currently have 36 policies, all of which are available on the policies page on our website².

Our policy review schedule ensures that all policies are reviewed and updated regularly, most are on a tri-annual review, with key policies reviewed annually. In the last year we have reviewed 11 policies and have written a new policy for sick pay. We have also drafted a new policy for Pay which was recommended to the Trustees in May 2022 for approval

As mentioned briefly above, our Supervision Policy was significantly reviewed in January 2022. We

¹ Triple C (Liverpool) will be referred to simply as Triple C throughout the document. Please note that our registered name is Triple C (Liverpool).

² Triple C (Liverpool) policies – <http://www.triplecliverpool.org/policies>

listened to feedback received from all involved in Supervision meetings and our Operations Manager made a proposal to amend the process so that instead of the previous team approach, supervision meetings going forward will be between the member of staff and their line manager. A minimum of four formal supervision meetings should be carried out in a year but this can be more at the request of the employee or their line manager. Health and wellbeing is covered in the formal supervision meetings but once the role is introduced, the “Trustee Champion” mentioned later in the report, will be available to staff should they wish to discuss any health or wellbeing matters separately.

Formal Supervision meetings focus wholly on the member of staff, their workload, their performance, their development and training needs, as well as any issues arising from their work that do not arise on a day-to-day basis. All formal supervision meetings will be documented and shared with the member of staff.

Trustees

As of 31st March 2022, we have 12 Trustees. Our trustees are appointed by invitation and the main criterion for their recruitment is an interest in, and knowledge of, the community of Norris Green and Croxteth and a commitment to the objectives of the organisation.

A key feature in the cycle of our Trustee meetings is setting and reviewing the key priorities, identifying and agreeing areas of focus and development, whilst ensuring we have the capacity to be flexible and meet local need. We believe we are making an important contribution into the community response in L11 and the feedback from those we work with has been very positive.

Trustees have met regularly throughout the year; Each trustee meeting has an agenda, is followed up with minutes and we keep a record of attendance so that repeated non-attendance can be addressed quickly. We were delighted to be able to resume in person meetings during the last year and we have recently started alternating the nights on which we hold trustee meetings to ensure that all Trustees can attend meetings as often as they are able.

We are looking to introduce a Trustee Champion role in the year ahead to encourage our Trustees to take a more active role in the charity. Trustee Champions will be encouraged to get to know the staff and volunteers that are involved in one of our projects, to better understand the challenges, offer advice and report back to the other Trustees. In line with our Supervision Policy which had a significant reviewed in January 2022, Trustee Champions will also be available to members of staff for health and wellbeing meetings should the staff member request it out with their regular supervision meetings with their line manager.

Volunteers

Our volunteers mean so much to us and we are delighted to have them back with us in person at our groups. Unfortunately, some have not been able to return to volunteering as their circumstances have changed. We have recruited a few new volunteers during the last year mainly by word of mouth, but a few have come to us via our website which is great as it means that we are reaching more people than we did previously. Community events and recruitment fairs are only now starting to take place this year, so we hope to be able to attend these in the year ahead and recruit some new volunteers.

Every volunteer is safely recruited and is asked to complete online safeguarding training before they start their volunteering hours. We have an accurate record of when safeguarding training has been completed so that we can ensure refresher training is completed every three years by all of our staff and volunteers.

Other training that was completed during the year by a number of our volunteers was Dementia Awareness training and Emergency First Aid training. We are currently working on plans to make more training available to our volunteers in the year ahead.

Children and Families Project



During the year our Children and Families Project Team has changed completely. We started the year with Children and Families Support Worker, Sue Wade and Children and Families Support Assistant, Amanda Fawcett running the team and ended the year, having recruited a new Children and Families Project Worker, **Jan Quai** to lead the team. Amanda reduced her hours in October 2021 and resigned in December 2021 to better manage her family life. Sue resigned in February 2022 to take up a new role with our partner and founding member Christ Church. Jan had been a volunteer in our children and families' groups and in Christ Church Pantry for just over 1 year before she was appointed to the role of Children and Families Project Worker. Jan's background was in retail and she is a qualified teaching assistant.

Our groups reopened in May 2021 as we had planned, and it was great to have the children and their parents back in person. The outdoor provision in Christ Church Norris Green garden has been an amazing addition and is loved by all the children who attend our groups.



Little Steps is our pre-school group which runs in Christ Church Cabin every Wednesday morning during term time. Each week has a theme such as **Under the Sea**, **Rainbows**, **Dinosaurs**, and **Farm Animals** and includes for example games, craft, jigsaws, and a sensory tuff tray. These activities encourage the use of fine motor skills, hand-eye co-ordination, memory and imaginary role play as well as learning the skills to share.

"Everyone is so friendly and welcoming at Little Steps, it's a nice big spacious modern room and good variety of snacks for the babies, lots of clean new toys and activities"

We have snacks, story time and songs and encourage learning through fun games as well as



confidence building activities. On average we have 30 families attending each week but with the pattern of children starting nursery and reception, the numbers can fluctuate throughout the year.

We expect our numbers to increase during the next year as we know of a few mums who are expecting a baby and have said they are looking forward to coming to group once their little one arrives.

"I feel that Little Steps is having such a positive impact on my mental health and love seeing my baby thriving"



Elevate is our afterschool group that runs in Christ Church Cabin every Wednesday afternoon during term time. We have between 14 and 18 children attending each week and they enjoy a variety of activities including games, crafts, sensory play in the

garden, they explore the outdoor environment, enjoy the adventure playground, run around and other physical activities. All of these activities help develop a range of skills, including social skills like team roles as well as independent play.

"My son really enjoys coming to Elevate"

Like at Little Steps, Elevate has a theme for the week these have also included examples like **Chinese New Year**, **Science** and **Pizza making**. Whenever we can (weather dependent) we encourage outdoor play in Christ

"My children have developed further and gained more confidence mixing with children from different settings at Elevate"

Church Garden, the children love being outdoors and being able to run around. Jan has introduced a news slot at the end of club which appears to be going well. It has been reported that some children

have been so eager to give "news" that they are telling stories such as; "when I was 2 years old I...." Children really do love to be listened to and it's great that we can share in their excitement. We continue to promote good behaviour, manners, and kindness through our star of the week award.





By the end of March 2022, we were regularly engaging with over 200 families who have joined the private Triple C and Christ Church Children and Families Facebook group. This is monitored by staff and some volunteers. The group remains a fantastic way for us to communicate with each other, ask questions, share ideas, and make announcements about groups. Each week Jan will put up some information about the groups and what theme / activities can be expected. We welcome online bookings and payments as well as people just turning up on the day.

Reflection from Jan – *“I have really enjoyed planning for both groups, coming up with fun, exciting themes that I know the children will thoroughly enjoy. I have established a great relationship with the children, parents and carers and look forward to seeing them weekly”*

We have been able to measure **Positive Outcomes** through feedback received from parents/carers

Little Steps – group is so essential to our children’s development as they missed out on so much during the pandemic. The children are still learning to socialise with other children and building up their confidence and self-esteem.

Elevate – This group is good for social interaction. Meeting other children and gaining confidence and making friends with children from other settings.

Summer Playscheme - Families benefitted from the extra food that was provided from the HAF funding and lunch that was provided on one of the sessions from Liverpool Football Club. Parents and carers benefitted from the free time and children gained so much in all aspects of their development. Making friends from other schools, having something to look forward right throughout the month of August.

Pizza Making – Children are learning life skills through cooking, and they are exploring different tastes.

Easter Egg hunt – Great to see the children laughing and enjoying themselves whilst parents and carers have time to chat to one another

Key priorities for the Children and Families Support Project in the year ahead are...

- to start a new baby group in April 2022
- to start a new pre-school group in Croxteth by September 2022

Older Persons Community Project



In the 12 months that this report covers, April 2021 to March 2022, we are delighted to have been able to return to a version of normality with our groups meeting again in person.

Sadly, our Older Persons Community Worker, Alison Barrowcliffe resigned from her post in October 2021. We have a wonderful team of volunteers who kindly stepped up to lead and run the groups, so **Memory Lane Café** continued to run every Tuesday in St Christophers **55 Alive** continued to run every Thursday in Christ Church. We advertised our vacancy for a new Older Persons Project Worker in November 2021 but we were unsuccessful in finding a suitable candidate at that time. We reviewed the role description and reduced the hours to 16 per week and readvertised the post and were delighted to be able to appoint **Rebecca Keggin-Holt** (Becky) to the post. Becky has volunteered with Triple C and Christ Church for several years and is well known to us. Becky is also a District Nurse with the NHS and already has a great relationship with numerous older people in our community. Becky didn’t start with us until the end of April 2022 so you will have to wait for next year’s report to hear what she has done with the groups!



Our newsletters continued until September 2021, we know that they were greatly appreciated by all who received them. We made the decision to stop sending them as the groups were back meeting in person and without a paid worker, we needed to prioritise our services to suit the skills of our volunteers.

We started to plan and organise some larger community events during the year, the first being a visit from local historian, **Ken Pye** who came to Christ Church in September 2021 and gave a talk on *The Joy of Scousers and Scouse*, we had 48 people from the local community join us. We organised a Christmas event with local band, **The Waltones**, but unfortunately had to postpone this event as many people who wanted to attend could not, plus Covid was causing concerns again around this time! We arranged for The Waltones to perform in April just before Easter to make up for not coming at Christmas, we will tell you more about the event in next year's report, but I can say it was a wonderful afternoon, enjoyed by all who attended it. Larger community events will be a priority for Becky in the year ahead as we look to engage with more people in the community.



The WhatsApp group that had been established by Alison has continued and it has been great to see the members continue to engage, encourage and communicate with each other.

Key priorities for the Older Persons Community Project in the year ahead are...

- To organise regular larger community events
- To start up a new group for the over 55's in Croxteth
- To build up a team of volunteers to help Becky with be-friending calls



Norris Green Debt Advice

Norris Green Debt Advice (NGDA) is an appointed representative of St Andrews Community Network which is authorised and regulated by the Financial Conduct Authority. NGDA has been running for 10

years under the leadership of our lead volunteer, John McCormack and our Debt Advice Worker, Carol Ball. Both of whom are DRO Approved Intermediaries and have completed CMA Debt Advice training level 1, 2 and 3.

Solutions such as **Debt Relief Orders (DRO)**, **Debt Management Plans (DMP)**, **Individual Voluntary Arrangement (IVA)**, **Debt Write Offs** and **Trust Fund Applications** are discussed with clients and if they want to proceed, we carry out the necessary steps to put the appropriate solution in place for them.

NGDA had to find new premises after being advised they would need to move out of previous offices in St Teresa's as their new priest would be moving into the presbytery. Thankfully NGDA are now settled into their new office in Christ Church. Carol and John remain in contact with St Teresa's but have said that **"It's great to be in the same building and working alongside our Triple C colleagues."**



We were successful in securing funding to recruit another paid debt adviser for six hours per week for a fixed period of 12 months. The post was advertised in November 2021 and one of our volunteers applied and was successful. We were delighted to welcome **Julie Roberts** as an employee in January 2022. Julie has 5 years' experience as a trained Debt Advice volunteer and continues to volunteer for 4 hours each week over and above her paid hours which extends our service to four days a week (Monday to Thursday). We are ready to start evening appointments as soon as the need arises.

We had expected our client numbers to increase considerably but this has not been the case, we remain busy but at a steady level, enabling Carol and Julie to attend community groups and events to promote the service and let people know we are here to help

Volunteer numbers fell during the lockdown and currently only have three regular volunteers. We are actively looking to recruit new volunteers who are willing to complete the Debt Advice training to help rebuild the team and free up the staff to attend more events out in the community.

Staff and volunteers have completed various training courses throughout the reporting year.

89
new
cases

Debts
totalling
£479,076

IVA Training

E-referral to Foodbank

Advising Clients with Gas and Electricity Debt

Illegal Money Lending

Supporting Clients with Learning Disabilities

Hire Purchase Debts

Supporting bereaved clients

Debt and Pensions

Emergency First Aid

We established a referral process in February 2021 with one of our key partners, local Registered Social Landlord (RSL), Cobalt Housing. We continue to receive referrals and regularly give feedback to Cobalt to advise if any tenants have not engaged with our services. Below are some of the notable outcomes that were achieved between April 2021 and March 2022, for Cobalt tenants that had been referred.

Debt relief Orders - 7 Cobalt/NGDA clients granted DROs - **Total debt wrote off £79,113**

Discretionary Write Offs - This is NGDA appealing to creditors on behalf of client to have the debts cleared on compassionate grounds - 5 Cobalt/NGDA clients had debts written off - **Total debt wrote off £32,589**

Trust fund applications - These are applications made by NGDA on behalf of client to receive money from trust funds (mostly utilities trust funds) to pay off debt or fund insolvency - 2 Cobalt/NGDA clients received money from funds - **Total received £4,000**

Here are some case studies to further illustrate the way that Norris Green Debt Advice changes lives.

Case Study 1

Client A called in referred by Cobalt. They were in an IVA (paying a percentage of his debts back over 5 years) which was mis-sold to them, and they could not afford the repayments. They were advised to terminate the IVA and now has an approved DRO (all debts written off). Client A thanked us **"for all the work and effort given for them in being awarded a DRO"**.

Client B called in for advice as they had built up several debts due to coming off work due to anxiety and depression during the pandemic. We advised them to apply for a DRO as they had no assets and met all the required eligibility. Client B has now returned to work as their health has improved and they are now without the financial worry as they have an approved DRO. She called in to say **"Thank you so much for your help"**.

Case Study 2

Case Study 3

Client C referred by Cobalt. Had several debts due to having benefits cut, being a victim of the Welfare Reform. The client was struggling to meet repayments due to being self-employed on a low income and having a partner and three small children to support. Advised DRO which cleared their debt and we also advised them to consider appealing their claim for Personal Independence Payment (PIP) as the client has a severe disability. Client now has fresh start and has started new job recently.

Client D was also referred by Cobalt. The client is single with two children to support, one child has a disability. The client is a student looking to the future for a career to better their life. They were struggling due to low income and had built up quite a lot of debt during this time. This client did not meet the eligibility for DRO so we have set them up on a Debt Management Plan on a temporary basis and will review their case again in a year's time. The client now has no creditors troubling them for debt repayments so can continue with their studies in peace and is hoping to find full time work going forward.

Case Study 4

Key Priorities for Debt Advice in the year ahead are...

- to promote Norris Green Debt Advice through attending community events and fairs
- start offering evening appointments
- to seek funding to extend contracts of paid debt advisers
- make appointments available to book online




Foodbank Distribution Centres



In partnership with the three churches and North Liverpool Foodbank we oversee two foodbank distribution centres based in The Good Shepherd Church and St Christopher's Church.

We have **16 active volunteers** between the two distribution centres who have contributed a total of **1,700 hours** over this reporting period.

We received 661 vouchers across the two centres and a total of **1,797 people** were provided with food, this is a slight increase on last year where 1,710 people were provided with food.

Foodbank Distribution Centre				Total Number for People Fed
	Number of Vouchers Fulfilled	Number of Children Fed	Number of Adults Fed	
St Christopher's	322	370	492	862
The Good Shepherd	339	379	556	935

Christ Church Food Pantry

At the time of writing this report Christ Church Pantry has been operating for 2 years. We continue to see many local households struggling with food insecurity and we currently have **107 active members**. The increasing living costs are only compounding this issue with gas, electricity and food increasing sometimes on a weekly basis. We are currently building up our volunteer database to allow us to start serving refreshments to our members from August 2022, this will mean that members can sit and enjoy a drink and a chat while they wait their turn to shop instead of standing in a queue.



Christ Church Food Pantry is run in partnership with St Andrews Community Network and Your Local Pantry and overseen by our Lead Volunteers, Sue Chambers and Nina Langdon-Smith. We have been training one of our regular volunteers Lynn Farram to be able to step up into the role of a Lead Volunteer. Each member pays £3.50 per week for their membership and in return receive food, which is typically valued between £15 to £20, therefore saving them up

to £16.50 per week. Households that visit Pantry weekly can save over £858 per year. We received funding from The Parry Family Charitable Foundation which was used to buy extra meat and dairy products for our members at Christmas. We have been able to top up the food provision at other times in the year due to funding received from Triple C and Cobalt Housing. The funds from Triple C have been used to purchase frozen and tinned foods whilst the funds from Cobalt Housing allowed us to purchase nappies, baby wipes, baby food and sanitary products.

We have had **21 individuals** who have volunteered at Food Pantry during this reporting period, on occasions some of our staff team and the clergy from Christ Church have stepped in to help. Our team of 21 volunteers have contributed a total of **2,806 hours** over 50 weeks.

Case Study

A family of 2 adults, 1 toddler and a new-born baby became members. Mum is on maternity leave and was struggling to make ends meet. She attends each week, and she tells us how much she really appreciates what we do and how much it has helped make her money go a bit further. She has now started to bring her children to Little Steps pre-school group and attended the baby massage course run by Christ Church.

On average we have supported 166 adults and 83 children each week through our Pantry in Christ Church Cabin, Norris Green.

As mentioned above we have 107 active members at the time of writing this report however 136 members have been a member at some point during the reporting year. Demand for Pantry membership remains high, we have increased our membership to 110 to accommodate more households through Pantry each week.

We have received some lovely feedback from some of our members.

"We would both like to thank everyone at the Pantry for their kindness and hard work throughout our involvement in the group and wish everyone health happiness and peace in the future"

"Thank you to all staff and volunteers for your kindness, it is much appreciated."

"I would like to say that the difference you are making to people's lives is huge. The fact that this service is available to people is literally a lifeline for some. The amount of food you receive for £3.50 is phenomenal and I feel extremely lucky to have this opportunity available to us. Not only are you guys providing food for some of the most vulnerable people in the area, but you are also a smiley and approachable bunch of volunteers who give everything you have for the community. You guys are amazing, and I tell everyone I can about how much good you guys are doing and how grateful we are"

Operations, Support and Development

This is the first full reporting year for our Operations Manager, Susan Stewart and she would agree that, at times it was challenging. Personal health and family bereavement played their part in these challenges but so did the ongoing effects of the pandemic. Whilst a large part of the Operations Managers role was taking over the responsibility of various things that previously fell to the chair of Trustees they have responsibility for service delivery, internal operations and staff management as well as developing and promoting the ethos, values and profile of Triple C. Another key part of the role is to continue to build on the work done previously in engaging members of the community in volunteering. Susan has continued to develop the role during the reporting year.

The new website www.triplecliverpool.org was launched in December 2021 and all of our staff have an email address to match the domain name. Our general enquiries email is now info@triplecliverpool.org

We have continued to use social media platforms to communicate and engage with many people in our local community. We have advertised what services and groups we have been running and inviting people to join us. We have good interactions with those that follow us on Facebook and our following on Twitter is growing. If you are not yet following us please search for us @Triple_C_Lpool We would like to have a presence on Instagram and hope to achieve this during the next few months to allow us to reach more people and share pictures of the amazing work our projects are doing in the community.

WhatsApp has become a firm favourite too, especially when communicating with our volunteers. It is preferred by many over email or text and its free to use, so we have adopted our procedures to incorporate the use of WhatsApp wherever possible.

Susan is always looking for ways in which we can do things in a more cost-effective way and managed to register us for a Canva Pro account through Canvas Not for Profit Scheme and staff are now using Canva to design all posters and flyers which has not only developed the skills of our staff and gives a more professional look to our leaflets.

We now have a mailing list which people can sign up to via our website and we try to send out regular update via Mail Chimp advising what's happening in the week(s) ahead, especially when we have a larger community event coming up.

Triple C continues to benefit from administrative support across many different areas of the organisation from our Support and Development Worker, Kate Whiting. Kate keeps the Trustees and Operations Manager up to date with any changes in legislation concerning both Company and Charity regulations.

All Trustees are made fully aware of their responsibilities and with Kate's support the charity is being run

in a fully legally compliant manner.

Kate provides support to the Operations Manager and Trustees in the recruitment and appointment of new staff. We received three resignations between October 2021 and February 2022. Thankfully, we have taken on four new recruits between January 2022 and April 2022 – additional Debt Advice worker, Children and Families Project Worker, Charity Support Assistant (through Kickstart scheme) and Older Persons Project Worker all of whom have settled in well and are doing a fantastic job.

Susan is responsible for drawing up staff contracts and is supported by Kate who is responsible for registering staff, where appropriate, for a Nest Pension. We continue to work with Liverpool Charity and Voluntary Services (LCVS) as a community partner for support with payroll.

Finance remains a large part of Kate's role. Working with the Operations Manager, Trustees and project leads in the careful handling of income and expenditure in line with agreed budgets is a key part of Kate's role. This knowledge and understanding is critical to the role as Kate has responsibility to oversee day to day financial enquiries and payments.

Kate makes sure staff are aware of any changes in the requirements from funding bodies and supports the preparation of financial reports to funders.

Working alongside Trustee treasurer Steve Judge, Kate oversees the smooth running of our charity finance, producing budgets and reports for Trustees as well as the annual financial statements.

Kate provides support across the organisation in terms of sending out invoices, processing payments, pricing and purchasing and relevant research where required.

Financial Review

We value the continued support and partnership of grant making bodies who provide the backbone structure of funding for Triple C. These include grants from,

The Steve Morgan Foundation	West Derby Wastelands Charity
John Moores Foundation	Eleanor Rathbone Charitable Trust
P.H. Holt	Elizabeth Rathbone Charitable Trust
Mayoral Neighbourhood Fund	LCVS
Liverpool City Council	Cobalt Housing
Rainford Trust	Arnold Clark
Merseyside Play Action Council	

Without the support of our funders, we would be unable to continue to employ our members of staff which in turn allows us to provide the level of service that we currently achieve and would find it difficult to reach across the breadth of the community. Our charity is shaped around a small team of staff, who lead projects often through the support of fabulous volunteers. The many volunteering hours given by our team, enable us to do far more than the funding would otherwise buy. All these grants coupled with personal donations and funds received from our Christmas Gift Certificates together with the work of our staff and volunteers enable the people who rely on our projects to continue to benefit and experience a much-improved quality of life.

Our Financial Statements form part of our Annual Report and are additionally available at the Triple C Office and on our website. We appreciate having Steve Judge in post as our Trustee treasurer, he is well versed in financial matters and provides helpful insights to the Trustees into Triple C's finances. With support from Kate, Steve is constantly developing more efficient ways of collating and reporting on our finances. We are grateful to Ray Bissex for his continued support in conducting the independent examination of the accounts.

Thank you

We would like to finish by saying thank you to all of our funders for their continued support and guidance over the last year, we look forward to continuing our working relationship to further support and provide for the communities in L11. We would like to acknowledge the work of our Deanery Fundraisers and thank them for the support they have given and continue to give Triple C, It is great to have a dedicated team supporting us on fundraising.

Susan notes her thanks by saying 'We have a great team of employees and a great team of volunteers. I want to thank them for all the work that they do. I would like to give my thanks to the Trustees for the continued support that they have given and continue to give me in role.'

Helen Edwards, Chair of Trustees says 'it's been another challenging year, as we've emerged from the Pandemic and the staff and volunteers have been incredible, in pulling together and working within our values to serve of our objectives and make a difference in Liverpool 11. In 2022, we celebrate 15 years, since we became a charity and we feel this is cause to celebrate! We hope to hold a local event to say thank you! Triple C has grown significantly in this time, with staff and volunteer led projects growing in response to need. Over the last 2 years, a key action by the Trustees has been to fund for and appoint an Operations Manager, this has built capacity and has been essential to the effective oversight and development of our staff team. It has lifted the increasing burden of work from the Trustees.

Looking back, it's clear that we have made a huge difference in our community and as we look to the future it is important that we are listening and alert, that we shape ourselves and our structures, to build capacity and draw in resources for Triple C to play its role, alongside partners in Liverpool 11, responding to need and positively impacting in the lives of local people.'

Independent Examiner's Report on the Accounts

Section A Independent Examiner's report

Report to the Trustees Triple C (Liverpool)
On Accounts for the year ended 31 March 2022
Charity no: 1118424 **Company no:** 0538440
Set out on pages 13 to 19

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022

Responsibilities and basis of report

As the charity's trustees of the Company (who are also directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act")

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission (under section 145(5)(b) of the 2011 Act.

Independent Examiner's statement

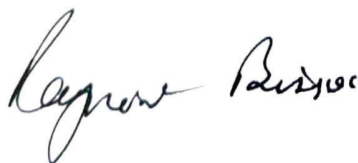
I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102)

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 23 August 2022



Name:

Raymond Bissex

Relevant Professional Qualification: Fellow member of the Institute of Chartered Accountants

Address:

32 Brooklands Avenue, Waterloo, Liverpool, L22 3XZ

Accounts for the Year ended 31st March 2022
STATEMENT OF FINANCIAL ACTIVITIES
(including summary income and expenditure account)

	Note	General Funds	Designated funds	Restricted funds	Total funds 2022	Total funds 2021
		£	£	£	£	£
INCOME						
Income from:						
Donations and legacies	3.1	-	8,592	64,771	73,363	129,635
Charitable activities	3.2	-	2,251	213	2,464	(365)
Investments	3.3	29	-	-	29	64
TOTAL		29	10,843	64,984	75,856	129,334
EXPENDITURE						
Raising funds	4.1	-	-	-	-	-
Charitable events and activities	4.2	1,875	1,966	85,893	89,734	91,166
Governance	4.3	841	-	-	841	767
TOTAL		2,716	1,966	85,893	90,575	91,933
Net Income/(Expenditure)		(2,687)	8,877	(20,909)	(14,719)	37,401
Transfers		4,325	(4,899)	574	-	-
Net movement in funds		1,638	3,978	(20,335)	(14,719)	37,401
Reconciliation of funds:						
Total funds brought forward		6,680	17,991	88,971	113,642	76,241
Total funds carried forward		8,318	21,969	68,636	98,923	113,642

BALANCE SHEET AT 31st MARCH 2022

	Note	2022 £	2021 £
CURRENT ASSETS			
Cash at bank and in hand	7	99,098	113,817
CREDITORS: amounts falling due within one year	8	(175)	(175)
TOTAL NET ASSETS		<u>98,923</u>	<u>113,642</u>
FUNDS OF THE CHARITY	9		
Restricted income funds		68,636	88,971
Designated funds		21,969	17,991
Unrestricted funds		<u>8,318</u>	<u>6,680</u>
TOTAL FUNDS		<u>98,923</u>	<u>113,642</u>

The company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These financial accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies' regime and in accordance with FRS102 SORP.

The accounts were approved by the directors on the 13 September 2022 and are signed on their behalf by:



Revd. Helen Edwards
Chair of Trustees

Accounts for the Year ended 31st March 2022

NOTES TO THE FINANCIAL STATEMENTS

1.1 Basis of accounting

These financial accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless stated in the relevant notes to these accounts.

The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS102).

The Charity constitutes a public benefit entity as defined by FRS102.

2.1 Income

Recognition of income

These are included in the Statement of Financial Activities (SoFA) WHEN:

- the charity becomes entitled to the resources;
- it is more likely than not the trustees will receive the resources;
- the monetary value can be measured with sufficient reliability.

Offsetting

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS102 SORP or FRS102.

Grants and donations

Grants and donations are only included in the SoFA when the general income recognition criteria are met (5.10 to 5.12 FRS102 SORP).

Contractual income and performance related grants

Income is only included in the SoFA once the charity has provided the related goods or services or met the performance related conditions.

Support costs

The charity has incurred expenditure on support costs.

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Accounts for the Year ended 31st March 2022

NOTES TO THE FINANCIAL STATEMENTS

2.1 Income

Income from interest

This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

2.2 Expenditure and liabilities

Liability recognition

Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Governance and support costs

Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Redundancy costs

The charity made no redundancy payments during the reporting period.

Creditors

The charity has creditors which are stated at settlement amounts.

3 ANALYSIS OF INCOME

	General Funds	Designated Funds	Restricted funds	Total Funds 2022	Total Funds 2021
	£	£	£	£	£
3.1 Donations					
Donations	-	5,792	500	6,292	3,851
General grants – Government	-	100	10,118	10,218	1,177
General grants - Other charities	-	2,700	54,153	56,853	124,607
	-	8,592	64,771	73,363	129,635
3.2 Charitable activities					
Other	-	2,251	213	2,464	(365)
3.3 Income from investments					
Interest income	29	-	-	29	64
TOTAL INCOME	29	10,843	64,984	75,856	129,334

All income in the prior year was restricted except for interest of £64, £1,000 in unrestricted grant, £300 in designated grant and £3,850 in designated donations.

4 ANALYSIS OF EXPENDITURE

	General Funds	Designated Funds	Restricted funds	Total Funds 2022	Total Funds 2021
	£	£	£	£	£
4.1 Raising funds					
Time spent on grant applications is not considered to be material.					
4.2 Expenditure on charitable events and activities					
Staff costs	-	-	64,342	64,342	61,560
Events	242	1,166	11,138	12,546	9,231
Other	1,633	800	10,413	12,846	20,375
	<u>1,875</u>	<u>1,966</u>	<u>85,893</u>	<u>89,734</u>	<u>91,166</u>
4.3 Other					
Governance	841	-	-	841	767
TOTAL EXPENDITURE	<u>2,716</u>	<u>1,966</u>	<u>85,893</u>	<u>90,575</u>	<u>91,933</u>

5 FEES FOR EXAMINATION OF THE FINANCIAL STATEMENTS

Independent examiner	<u>175</u>	<u>-</u>	<u>-</u>	<u>175</u>	<u>175</u>
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6 STAFF COSTS

	2022	2021
	£	£
Salaries and wages	58,131	57,359
Social security costs	-	-
Pension costs (defined contribution pension plan)	6,210	4,201
TOTAL STAFF COSTS	<u>64,341</u>	<u>61,560</u>

No employees received employee benefits for the reporting period of more than £60,000.

The average head count in the year was 6 (2021: 6)

The pension cost has been allocated to the activity to match the related salary cost.

7 CASH AT BANK AND IN HAND

	2022	2021
	£	£
Short term deposits	65,399	93,369
Cash at bank and in hand	33,699	20,448
	<u>99,098</u>	<u>113,817</u>

8 CREDITORS: amounts falling due within one year

	2022	2021
	£	£
Other creditors	<u>175</u>	<u>175</u>

9 CHARITY FUNDS

9.1 Details of material funds held and movements during the CURRENT reporting period

	Fund balances 01/04/21	Income	Expenditure	Transfers	Fund balances 31/03/22
	£	£	£	£	£
RESTRICTED FUNDS					
Children & Family Support Worker	23,722	13,389	(18,218)	6,141	25,034
Children & Family Support Project	964	6,245	(4,324)	(1,581)	1,304
Community Mental Health	-	7,930	(916)	(305)	6,709
Debt Advisor	17,890	6,250	(11,635)	(1,330)	11,175
Norris Green Debt Advice	7,672	3,000	(3,338)	-	7,334
Older Persons Community Worker	11,254	1,349	(4,682)	(1,470)	6,451
Older Persons Community Project	1,858	-	(256)	(602)	1,000
Support & Development Workers	18,503	100	(11,996)	(1,920)	4,687
Volunteers & Advertising	1,052	800	(1,216)	-	636
OPCW & Operations Manager	-	21,035	(19,787)	(130)	1,118
Other	6,056	4,886	(9,525)	1,771	3,188
TOTAL RESTRICTED	88,971	64,984	(85,893)	574	68,636
Reserve (designated)	7,000	-	-	-	7,000
Trustees training (designated)	850	-	-	-	850
Group Activities (designated)	924	2,489	(1,640)	731	2,504
Donations (designated)	4,151	8,354	(326)	(6,900)	5,279
Support & Dev Admin (designated)	5,066	-	-	1,270	6,336
General fund (unrestricted)	6,680	29	(2,716)	4,325	8,318
TOTAL FUNDS	113,642	75,856	(90,575)	-	98,923

Legend: OPCW = Older Persons Community Worker

9.2 Details of material funds held and movements during the PREVIOUS reporting period

	Fund balances 01/04/20	Income	Expenditure	Transfers	Fund balances 31/03/21
	£	£	£	£	£
RESTRICTED FUNDS					
Children & Family Support Worker	8,181	26,357	(12,378)	1,562	23,722
Children & Family Support Project	1,078	3,625	-	(3,739)	964
Community Match Challenge	-	42,070	(39,355)	(2,715)	-
Debt Advisor	9,648	18,250	(9,112)	(896)	17,890
Norris Green Debt Advice	444	7,350	(789)	667	7,672
Older Persons Community Worker	8,747	15,745	(10,293)	(2,945)	11,254
Older Persons Community Project	1,734	(365)	489	-	1,858
Support & Development Workers	28,319	-	(9,816)	-	18,503
Volunteers	75	2,101	(1,124)	-	1,052
Sayers Discretionary Fund	167	-	(62)	-	105
Other	635	8,986	(7,875)	4,205	5,951
TOTAL RESTRICTED	59,028	124,119	(90,315)	(3,861)	88,971
Reserve (designated)	7,000	-	-	-	7,000
Trustees training (designated)	850	-	-	-	850
Group Activities (designated)	1,324	-	-	(400)	924
General Donations (designated)	-	4,151	-	-	4,151
Support & Dev Admin (designated)	4,106	-	-	960	5,066
General fund (unrestricted)	3,933	1,064	(1,618)	3,301	6,680
TOTAL FUNDS	76,241	129,334	(91,933)	-	113,642

9.3 Reasons for transfers

The transfers are to reallocate expenditure.

9.4 Designated funds

A Reserves Fund of £7,000 has been designated within the General Fund. All funds held in the Reserves Fund are to be used for when unforeseen circumstances/emergencies and redundancies arise, to assist the charity in fulfilling its Aims and Objectives as stated on the Articles of Association. The Trustees Training fund is to be used to provide Trustees training. The group activities fund is to be used to support activities for Children & Families and Older Persons projects. The Support & Development Administration fund is to be used to support the Support & Development Worker in providing administration support to the Older Person's Community Worker.

10 COMPANY LIMITED BY GUARANTEE

The company is registered as a private company limited by guarantee, and not having a share capital, in accordance with section 30 of the Companies Act 1985.