



CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period
From 1st April 2023 to 31st March 2024

Charity name: Whitton Network
Charity registration number: 1117627

Objectives and Activities

<i>Summary of the purposes of the charity as set out in its governing document</i>	To relieve the needs of elderly people, disabled people, one parent families and others in need, within the community of Whitton and Heathfield and the surrounding areas of Richmond upon Thames, by the provision of practical help, support, advice and care
<i>Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.</i>	Our main activities are: <ol style="list-style-type: none">1. To provide transport to GPs, pharmacies, hospitals, chiropodists, opticians, dentists etc.2. To provide transport to social events, and to clubs such as day centres and AGE UK3. To provide befriending to support those who feel lonely and isolated, and shopping services for those who cannot do it themselves4. We run outings and tea parties each year to improve well-being and interaction, and a weekly coffee morning.
<i>Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit</i>	When reviewing our activities and services, our trustees have regard to the guidance issued by the Charity Commission on public benefit
<i>Contribution made by volunteers</i>	<p>The Charity only employs one part-time member of staff, the Co-Ordinator, who supervises the office, takes on new clients and new volunteers and organises Outing etc</p> <p>All drivers, befrienders, shoppers and office staff are volunteers. We rely almost completely on the good will of unpaid volunteers, and during this year we had 38 active volunteers who made a significant contribution to the running of the organisation.</p> <p>All of our 7 trustees also volunteer for the charity in practical ways as well as their trustee roles.</p>

Achievements and Performance

<i>Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.</i>
We finished the year with 276 registered clients, up from 263 at the end of last year, this reflected a further 33 clients added to our membership, but in the same year we sadly saw 20 clients, pass away or move into care homes. We also significantly increased our overall activity

with some 1,249 engagements supporting some 116 clients, up from 1054 supporting 119 clients last year.

Our transport provision was very well used by our clients with 487 lifts to medical appointments (up from 289 last year) 276 lifts for recreational purposes (up from 155) and we delivered or provided 144 shops (up from 112 shops)

Our Befriending service also increased a little this year with more activity although supporting fewer clients as we undertook 342 visits and calls to 18 clients, which compares to 309 last year for 20 clients.

Our outings programme was a real success and in total 198 clients attended the 9 events we ran during the year. This was significantly up from last year when it was 118 clients and 5 events.

We now host a regular weekly coffee morning, and at the end of the 12 months, we had 792 attendances, with 36 different clients attending over the year with an average of 18 people attending each week.

We were also pleased to welcome 4 new volunteers to the network this year.

All of this led to a positive impact for those that we engaged with as demonstrated by the results of our annual survey:

Responses to statements about the impact of Whitton Network:

Overall Satisfaction with Whitton Network services: 84% Very Satisfied 12% Satisfied 2% Neither satisfied nor dissatisfied 0% Dissatisfied 2% Very Dissatisfied	I feel less isolated Strongly Agree / Agree – 75% Neither Agree/ Disagree – 11% Disagree / Strongly Disagree – 3% Not relevant – 11%
It has helped me remain independent Strongly Agree / Agree – 66% Neither Agree/ Disagree – 18% Disagree / Strongly Disagree – 2% Not relevant – 14%	I feel more positive Strongly Agree / Agree – 69% Neither Agree/ Disagree – 19% Disagree / Strongly Disagree – 3% Not relevant – 9%
I feeling connected to my community Strongly Agree / Agree – 83% Neither Agree/ Disagree – 14% Disagree / Strongly Disagree – 3%	I feel more confident to get involved in things outside the home Strongly Agree / Agree – 74% Neither Agree/ Disagree – 11% Disagree / Strongly Disagree – 6% Not relevant – 9%

<i>Achievements against objectives set</i>	We met or exceeded all of the objectives that we had set for ourselves at the start of the year
<i>Performance of fundraising activities against objectives set</i>	We were successful in our fundraising efforts and securing an additional unrestricted grant of £3,000.

Financial Review

<i>Review of the charity's financial position at the end of the period</i>	The charities financial position remains sound at the end of the period, with sufficient funding to continue our work.
<i>Statement explaining the policy for holding reserves stating why they are held</i>	We hold 6 months operating costs in our reserves
<i>Amount of reserves held</i>	£9,100
<i>The charity's principal sources of funds (including any fundraising)</i>	<p>Both London Borough of Richmond upon Thames (through AGE UK) and the Hampton Fund grant us money to cover our Co-ordinator's salary and pension costs.</p> <p>Our outings programme was funded by a grant from the Albert Hunt Trust of £3,000 and donations from organisations such as the Rotary Club.</p> <p>Whilst we do not charge our service users their donations are also used to cover some office expenses and we undertake some small-scale local fundraising too.</p> <p>Being a small charity, our funds are held in cash at the bank</p>

Structure, Governance and Management

<i>Type of governing document</i>	We have a constitution as our governing document
<i>How is the charity constituted?</i>	Our charity is constituted as a Trust
<i>Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees</i>	Trustees and officers are elected by the Charity's members at the AGM. The Trustees may appoint a trustee during the year.
<i>The charity's organisational structure and any wider network with which the charity works</i>	We are an independent charity; however, we form part of the London Borough of Richmond Upon Thames Council's Community Independent Living Services (CILS) which is outsourced to Age UK. Age UK manage the grant payment to us on behalf of the borough and we provide quarterly reports back to AGE UK.
<i>Policies and procedures adopted for the induction and training of trustees</i>	<p>All new trustees are offered training by Richmond Council for the Voluntary Sector which provides trustee induction training in addition to sharing all of our relevant documentation such as our constitution and requiring all trustees to be DBS checked.</p> <p>We have a volunteer's hand book and a number of policies which they have to have regard too, such as safeguarding, whistle blowing, complaints and health and safety which they sign up to as trustees. Ongoing training is provided as required.</p>

Reference and Administrative details

Charity name	Whitton Network
Other name the charity uses	Also known as the Whitton and Heathfield Voluntary Care Group
Registered charity number	1117627
Charity's principal address	1 Library Way, Whitton, Twickenham, TW2 7AP

Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Hugh Patterson	Chair		
Linda McHugh	Secretary		
Richard Hurdle	Treasurer		
Rosa Sworn			
David Willis			
Greg Addington		1 st April 2023 to 15 th January 2024	
Mike Kerslake		1 st April 2023 to 22 nd May 2023	
Mary Sangtabi		From 22 nd May 2024 onwards	


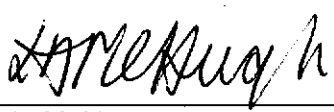
Name of chief executive or names of senior staff members

Ana Cavilla

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Hugh Patterson	Linda McHugh
Position (eg Secretary, Chair, etc)	Chair	Secretary

Date 21/10/2024



CHARITY COMMISSION
FOR ENGLAND AND WALES

Whitton Network

1117627

Receipts and payments accounts

CC16a

For the period
from

01/04/23

To

31/03/24

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
LBRuT Rates Relief	-	2,478	-	2,478	2,202
LBRuT Rent Relief	-	3,210	-	3,210	3,274
Age UK/LBRuT Salary	-	5,809	-	5,809	4,107
Hampton Fund Charity Salary	-	7,000	-	7,000	9,000
Age UK/LBRuT Mileage	2,355	-	-	2,355	1,853
Donations, Fundraising & interest	13,270	-	-	13,270	12,326
Outing Donations	-	-	-	-	40
	-	-	-	-	-
Sub total (Gross income for AR)	15,625	18,497	-	34,122	32,602
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	15,625	18,497	-	34,122	32,602
A3 Payments					
LBRuT Rates	-	2,478	-	2,478	2,202
LBRuT Rent	-	3,210	-	3,210	2,413
Salary, Tax, NI, Pension	-	18,773	-	18,773	15,641
Mileage	2,132	-	-	2,132	1,263
Publicity & Newsletter	512	-	-	512	1,613
Office, phone, insurance, DBS	2,084	-	-	2,084	2,281
Staff, person, volunteer costs, parking	889	-	-	889	1,340
Outings and coffee mornings	3,023	-	-	3,023	2,285
	-	-	-	-	-
Sub total	8,640	24,461	-	33,101	29,038
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	8,640	24,461	-	33,101	29,038
Net of receipts/(payments)	6,985	5,964	-	1,021	3,564
A5 Transfers between funds	-	3,094	-	-	-
A6 Cash funds last year end	24,540	2,870	-	27,410	23,846
Cash funds this year end	28,431	-	-	28,431	27,410

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank account	1,399	-	-
	Savings account	27,000	-	-
	cash	32	-	-
	Total cash funds	28,431	-	-
	(agree balances with receipts and payments account(s))			


	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	RICHARD HURDLE	10/5/24



CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A

Independent Examiner's Report

Report to the trustees/
members of

WHITTON NETWORK

On accounts for the year
ended

31st March 2024

Charity no
(if any)

1117627

Set out on pages

1

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 03 / 2024.

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination.
I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

30/04/2024

Name:

Christopher Bligh

Relevant professional
qualification(s) or body
(if any):

n/a

Address:

14 Mayfair Avenue

Twickenham

TW2 7JG

Section B

Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

n/a