

STREET TALK

England & Wales · Charity number 1117588

Details

Status Registered

Legal form Other

Registered 2007-01-16

Register [View on the Charity Commission register](#)

Contact

Address Street Talk
356 Holloway Road
London
N7 6PA

Phone 07913817046

Email info@street-talk.org.uk

Website www.street-talk.org.uk

Activities

Objects: TO PROTECT AND PRESERVE HEALTH AND RELIEVE POVERTY OF WOMEN IN THE LONDON BOROUGHES OF HACKNEY, TOWER HAMLETS AND CAMDEN WHO ARE INVOLVED IN PROSTITUTION OR THE SEX INDUSTRY, PARTICULARLY BUT NOT EXCLUSIVELY BY PROVIDING COUNSELLING, INFORMATION, ADVICE AND SUPPORT.

Activities: The provision of mental health care, including clinical psychology, counselling, advocacy and befriending for women in street sex work. Working in partnership with other agencies, the service is provided in hostels and day centres.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty
- **Who:** People With Disabilities, Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** LONDON BOROUGHS OF HACKNEY, TOWER HAMLETS AND CAMDEN
- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£152,876	£130,525	-	-
2024-03-31	£162,651	£148,901	-	-
2023-03-31	£172,754	£150,642	-	-
2022-03-31	£133,085	£120,215	-	-
2021-03-31	£200,008	£140,985	-	-

Trustees

Name	Role	Appointed
Aoife Ritchie		2022-01-09
Charlotte Littlewood		2016-04-01
Colleen Rhodes		2020-06-24
Fatima Ba		2022-07-21
Keran Paige		2014-01-02
REBECCA HAMMOND		

STREET TALK

England & Wales - Charity number 1117588

Accounts

Street Talk

Registered charity no. 1117588

Trustee's Annual Report

April 1st 2024 - March 31st 2025

Objectives and Activities

Street Talk's mission is to provide professional, specialised mental health care of the highest quality to women trapped in street prostitution, women who have been the victims of trafficking, or any vulnerable woman. To listen to each woman's personal story, to enable each woman to overcome those obstacles which keep her trapped in a life of exploitation and to enable her to live in safety and with dignity. To share the learnings accrued over Street Talk's two decades of operation with other organisations within the sector and to promote *Therapy of Presence*, the clinical model pioneered by Street Talk that has already enabled hundreds of vulnerable women to engage successfully with psychotherapy. To campaign and influence policy in areas relevant to Street Talk beneficiaries and to give a voice to marginalised women.

This year Street Talk has provided the following services

One-to-one psychotherapy for women who come to the service without a referral

Taking place in our therapy space at Resource for London and over the phone.

One to one psychotherapy taking referrals from others organisations

Over the period Street Talk worked with women referred by Solace Women's Aid Westminster, WiSER Project Islington, SHP Kali Project Barking and Dagenham, Safer Beds Camden, Hibiscus Women's Centre, Hammersmith Women's Hostel, Medaille Trust Hostel, Chrysalis Project, Hestia, as well as individual referrals from Islington Social Services, Camden Social Services, Nia, the NHS, Ella's House, and others.

Art therapy groups and one-to-one art therapy

Over the period Street Talk ran four art therapy groups in Hibiscus Women's Centre, Medaille Trust hostel, Safer Beds Endsleigh Gardens, Hammersmith Women's Hostel and the Chrysalis hostel.

Advocacy for individual women's rights

The women who came to us over the course of the year had many complex needs and had almost all been failed by services in different ways. Advocacy alongside the therapy seems to provide all round support.

Accompaniment throughout immigration proceedings

We provide reports to the court evidencing that mental health symptoms are consistent with PTSD caused by extreme fear and that the woman has told a consistent story over the years which we have worked with her. When requested by the women or by their legal team we attend court with the woman and have been called as a witness.

There is almost no mental health support for people going through the asylum system. The process takes a catastrophic toll on the mental health of those put through it and our main

role is to bear witness and work with women to manage the despair, terror, uncertainty and dehumanisation the system incurs.

Accompanying women through family proceedings

We provide reports for the court and psychological assessments as well as accompanying women to social services case conferences as well as court.

Where we believe a woman has parental capacity, we will support a woman in her fight to be allowed a parenting assessment and to evidence her parenting capacity in other ways.

Accompanying women to criminal court hearings

Reports were provided to explain circumstances and to draw attention to mental health issues and we accompanied women although the cases were still heard online this year.

Legal support

Street Talk beneficiaries continue to receive legal support from Martin Stewart, a solicitor who works pro bono up to one day each week, on housing, benefits, crime and family matters. The therapist working with the woman will work together with their lawyer to make as strong a case as possible and where that will help to include relevant information on women's mental health which otherwise would not be taken into consideration.

Mentoring

One-to-one mentoring, supporting women by accompanying them to appointments, which many find very hard, accompanying them to go out from where they are living and do simple things like go to a café or for a walk in a park to improve their well being and to give them some social contact. Mentoring provides a good volunteering opportunity for women who have come through the service.

Referral to specialist services

Women who have made sufficient progress may be referred on to addiction services, mental health specialists, parenting classes, and other services when that would provide additional support. The vast majority of Street Talk's women are excluded from these services at the time of their first engagement with Street Talk.

Practical Support

Provision of essential items for women including food or supermarket vouchers, medication, nappies and other supplies for babies, clothing, telephones, laptops, travel cards, funded partly through partnership with Family Action who provide the grants for individual women.

Campaigning activity

Street Talk continued campaigning as part of Together With Refugees, an alliance of organisations in the sector, advocating the rights of refugees.

Street Talk continued its partnership with the Human Trafficking Foundation for joint campaigning.

Promoting the Street Talk model

We work hard to share our learning, specifically about how to work therapeutically with people who are usually excluded from therapy and to promote the *Therapy of Presence* model. Our most important goal is to evidence that people with complex needs who have come from a background of trauma can use therapy to recover. Street Talk's strategy is to remain small to ensure high standards of work, but we know that there are very many people we can't reach. Encouraging others to practise the model is a way to extend the reach of the work, to scale up effectively.

We continue to share the book *Not Angry But Hurting* with colleagues in the sector, we have provided consultations on the model to other organisations in the sector and take up invitations to give talks on the model.

Some of the organisations receiving consultation / training from Street Talk over the period are listed below.

Oxlease NHS Foundation
Solace Women's Aid Westminster
Solace Women's Aid Islington
Medaille Trust
Hibiscus Women's Centre

Public Benefit Guidance

In setting Street Talk's objectives and planning its activities our Trustees have given due regard to the Charity Commission's public benefit guidance.

Outputs

Quantification of Street Talk's services is complex due to the nature of the women's engagement which, according to the needs of each individual, may be chaotic in the early stages and later, sporadic. Street Talk's model emphasises quality, long-term work over raw quantity of beneficiaries and this informs a strategy of sustainable growth.

Over the course of the year, 119 women engaged with Street Talk's services.

The charity generated over 1700 discrete charitable outputs which are summarized in the table below.

Output	Occurences
One-to-one therapy sessions provided	1026
Group therapy contacts	142
Inter-agency meetings facilitated / attended	268
Practical support provided	42
Reports to the courts / witness testimony / legal letters of support	50
Onward referrals to other support services e.g. addiction services	65
Training and consultation to other professionals	5
Mentoring sessions	108

Outcomes

Each of the 119 women who had contact with Street Talk over the period has reported some positive outcome. These may include 'hard' such as managing addiction, exiting abusive relationships, exiting street prostitution, getting off the street and into accommodation, moving from supported accommodation to independent living, etc.

However, for many of the women, these outcomes are distant goals. Street Talk has learnt that, 'soft' outcomes which may seem insignificant (e.g. simply engaging with service or attending an appointment with a therapist), will, given time, eventually lead to hard outcomes.

The overall aim of Street Talk's work is to enable women who have been brutalised to encounter their own humanity. When women feel entitled to live in safety and with dignity the hard outcomes follow. It is constantly challenging to quantify outcomes. Small acts of kindness go a long way in recovery from trauma, but they are almost impossible to measure.

None of the women who took part in one-to-one therapy or art therapy would have been able to access therapy through any conventional practitioners. All would be excluded for reasons such as addiction, homelessness, learning-difficulties, chaotic lifestyle or poor self-advocacy. The fact these vulnerable women with complex needs saw a therapist is, in and of itself, arguably Street Talk's most significant outcome

Street Talk lacks the resources to record every outcome resulting from its work. The soft outcomes which are central to Street Talk's process may be practically unmeasurable. Below, a sample of the hard outcomes achieved by the women over the period is presented as an illustrative example of the changes that women working with a Street Talk therapist are able to make.

- 8 women entered education, from college to Masters Degree level.
- 13 women resolved their immigration status
- 12 women accessed specialist healthcare services (for example, eating disorder clinics, pain clinics, referrals under a psychiatric consultant, etc.)
- 6 women engaged with addiction services
- A further 6 women accessed or engaged with other services such as GP practices, sexual violence support services and adult social care
- 10 women with specific health problems were able to recover from, manage, or alleviate symptoms of their specific conditions.
- 13 women who were previously isolated found community at women's centres, church groups, by participating in free courses, or by joining a gym.

- 12 women were successful in keeping children out of state care, were granted access to children in state care, or rebuilt relationships with estranged family.
- 13 women improved their accommodation situation by moving into independent or supported housing, or into shelters from the street.
- 6 women found paid employment and 1 started a small business.
- 6 women began volunteering
- 7 women accessed specialist legal services
- 4 women involved with the criminal justice system were diverted from pathways that could have led to prison
- 5 women exited exploitative relationships
- 2 women reported abusers to police, 1 securing a conviction

It was a successful year for growth of the Street Talk model, *Therapy of Presence*. Training and consultation was provided to 5 organisations interested in adopting or incorporating practices developed by Street Talk into their own services for vulnerable people.

Case Study

Blessing referred herself to Street Talk after hearing of the service from another woman who was seeing one of the therapists. She was 55 and presented with her terror of being sent back to her country of origin, Nigeria.

Blessing had fled from Nigeria in fear of her life over 20 years ago, after her husband murdered her father. In her faith, she knew that she would be punished by death by her family for the actions of her husband. She fled to London, arriving legally but becoming an illegal immigrant by overstaying her visa. She disappeared into a life of exploitation, working in return for a room and a little cash for a gang who held her captive by threatening to report her to the police were she ever to try to escape.

Blessing was eventually arrested when the accommodation where she lives with other migrant workers was raided. She came to Street Talk a month or so after her release. She had no understanding of therapy and was reluctant to talk, only coming because another woman persuaded her.

She presented with suicidal feelings, terrified of being repatriated, certain that she would be killed were she to be sent back even after so many years. She lived in fear of family finding her in London and having her killed, in fear of spells and magic that her family used against her, believing this to be the cause of her ill health.

On leaving prison she had fallen victim to sexual exploitation with no means to support herself and no entitlement to benefits or social housing. In spite of acute, disabling shame she felt trapped.

Our first response was to refer Blessing to solicitors Duncan Lewis who very quickly got her into the asylum system. That freed her from sexual exploitation (rent for sex) and she was accommodated in an asylum hostel. This presented different challenges but she was free from the overwhelming shame.

We referred her to our partner Hibiscus who put in place a support worker and a peer group of other women in similar circumstances. Blessing continued to see her Street Talk therapist over a period of four years. She got used to the relationship, formed a very strong therapeutic alliance and was able to work on what turned out to have been a lifetime of trauma which started when she was forced into an arranged marriage with a violent man when she was a teenager.

As so often happens the healing took place in the relationship. Blessing had only known exploitative relationships since adolescence and when she came to Street Talk she saw herself as someone who deserved abuse and punishment. She grew in self confidence, has a great sense of humour and took part in Street Talk's photography project, showing her work in an exhibition at the end of the course. Perhaps more significantly the course was made up of eight women all of whom had been in prison on immigration offences, and Blessing made a good friend from that group.

Street Talk provided a report for her final appeal for asylum in this country as well as appearing as a witness for her in court. It was a harrowing day. Blessing collapsed in court which was clearly from extreme fear. The hearing went ahead followed by a six month wait for a decision after which she was awarded asylum. She has now started college courses, hoping to qualify for care work.

She has now ended the work with Street Talk but knows that if she needs help in the future she could come back to us.

Financial Review

Income	£152,900
Trusts and Foundations	£110,400
Donations and Fundraising	£15,200
Major Donors	£15,000
From Solace Women's Aid/WiSER Project	£12,100
Refunds	£200
Expenditure	£130,500
Salaries, Pensions and Tax	£95,100
Sessional Staff	£25,700
Admin and Overheads	£3,600
Staff and Volunteer Expenses	£3,500
Beneficiary Expenses & Practical Support	£2,700
Unrestricted reserves 31/3/24	£152,500
Restricted reserves 31/3/24	£87,600

Trusts, Foundations & Grants Breakdown

Segelman Trust	£33,000
Tudor Trust	£30,000
Aurum Trust	£15,000
Cripplegate Foundation	£12,812
London Community Foundation	£10,000
London Quaker Services Trust	£5,000
WE Heal Fund Islington Council	£4,540

The Trustees are satisfied that there are no uncertainties about the charity's abilities to continue as a going concern over the next reporting period.

Reserves Policy

Street Talk's policy is that reserves should be held equal to at least six months operating costs in order to guarantee safe cessation of therapeutic services in the event that the charity were to close. Reserves held at the end of the reporting period were in line with the policy.

Structure, Governance and Management

Street Talk is a registered charity. The governing document is the Constitution. Trustees are selected by the Board.

Trustees

Aoife Ritchie

Works in NHS mental health services and completed her psychotherapy training placement with Street Talk.

Charlotte Littlewood

Works in NHS mental health services and completed her psychotherapy training placement with Street Talk.

Colleen Rhodes

Former service user.

Fatima Ba

Former service user.

Keran Burris

Former service user.

Rebecca Hammond

Business owner/operator.

Sophie Jones

PR professional.

Consultants

Simon Dodds (lawyer)

Advises on strategy and development.

Dr Jan Birtle (psychiatrist)

Advises on the clinical model and sharing the learning.

Jane Cook (former government advisor on homelessness)

Advises on strategy and funding.

Martin Stewart (solicitor)

Advises on legal matters.

Staff

Director, clinical supervisor, psychotherapist

Pippa Hockton

Operations, fundraising and reporting, communications & compliance

Oliver Hockton

Art Therapists

Catriona Alderton

Vera Howard

Psychotherapists

Alison Caldow

Amanda Chapman

Karl Svors

Laura Guy (training placement)

Louise Turner (training placement)

Nikki Adams (training placement)

Poppy Martin (training placement)

Rose Campbell

Sandi Baiju

Shirley Sutton

Partnerships

Aside from external and independent referrals, Street Talk also works in partnership with the following organisations.

Chrysalis Project (St. Mungo's Broadway)

Two hostels exclusively for women involved in street prostitution in the London Borough of Lambeth.

St Mungo's Safer Space

Enhanced support for women involved in street prostitution across three hostels and one drop-in centre in the London Borough of Camden.

St Mungo's Hammersmith Women's Hostel

Hostel for so-called difficult to reach women in Hammersmith.

Human Trafficking Foundation

Street Talk has taken part in joint campaigning with HTF in previous years but we are working more closely with HTF providing clinical supervision to the LEAP group and training in trauma to their team.

Medaille

Hostel for women who have escaped from traffickers in East London.
Street Talk takes referrals from the hostel for psychotherapy and remote one-to-one art therapy.

Hibiscus Women's Centre

Day centre for vulnerable women, including women involved in street prostitution, women in the criminal justice system, women who have been trafficked, asylum seekers and those who have no recourse to public funds in the London Borough of Islington.

Solace Women's Aid / The WiSER Project

Service for hard-to-reach women who are extremely vulnerable but not able to access other women's services, sometimes because they are from a culture where asking for help is not permitted.

Solace Women's Aid / Westminster Housing First

Offering intensive support to women who are "hard to reach" very much modelled on the WiSER Project with Islington Solace.

999 Club

Homelessness charity in Deptford

Resource for London

Resource centre for charities in the London Borough of Islington.

Women's Resource Centre

Organises an alliance of activist women's organisations to campaign for women's rights.

Family Action

Provide small grants and supermarket vouchers to 20 partner charities of which Street Talk is one.

The Centre for Social Justice Alliance

Sharing lived experience and learning from small charities to influence government policy.

Together with Refugees

An umbrella campaigning organisation.

St Beuno's Retreat Centre

Welcomes Street Talk women of all faiths or no faith for periods of respite from the street.

Debevoise & Plimpton LLP

Law firm offering pro bono advice and legal services to Street Talk.

Duncan Lewis Solicitors

National Law firm offering legal support to Street Talk clients on immigration cases.

Declarations

The trustees declare that they have approved the above report.

Signed on behalf of the Board of Trustees

A handwritten signature in black ink, appearing to read 'Alison Caldwell'. The signature is written in a cursive style with a large initial 'A'.

Alison Caldwell, Chair of Trustees
19/12/2025

	-	-	-	-	-
	-	-	-	-	-
Sub total	17,532	112,993	-	130,525	148,901
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	17,532	112,993	-	130,525	148,901
Net of receipts/(payments)	95,672	- 73,321	-	22,351	13,750
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	56,811	160,912	-	217,723	203,973
Cash funds this year end	152,483	87,591	-	240,074	217,723

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Lloyds 02305716	152,483	87,591	-
		-	-	-
		-	-	-
	Total cash funds	152,483	87,591	-
(agree balances with receipts and payments account(s))		OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
#VALUE!	Alison Caldow	12/19/2025



Section A

Independent Examiner's Report

Report to the trustees

Street Talk

On accounts for the year ended

31st March 2025

Charity no

1117588

Set out on pages

Receipts and payments accounts CC16a pages

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

08 DEC 2025

Name:

René Albert van Velzen

Relevant professional qualification(s):

I am familiar with charity R&P accounting through my role as treasurer for a charity. I am working within financial services.

Address:

5 Lupton Street
NW5 2JA
London

STREET TALK

England & Wales - Charity number 1117588

Accounts

Street Talk

Registered charity no. 1117588

Trustee's Annual Report

April 1st 2023 - March 31st 2024

Objectives and Activities

Street Talk's mission is to provide professional, specialised mental health care of the highest quality to women trapped in street prostitution, women who have been the victims of trafficking, or any vulnerable woman. To listen to each woman's personal story, to enable each woman to overcome those obstacles which keep her trapped in a life of exploitation and to enable her to live in safety and with dignity. To share the learnings accrued over Street Talk's two decades of operation with other organisations within the sector and to promote *Therapy of Presence*, the clinical model pioneered by Street Talk that has already enabled hundreds of vulnerable women to engage successfully with psychotherapy. To campaign and influence policy in areas relevant to Street Talk beneficiaries and to give a voice to marginalised women.

This year Street Talk has provided the following services

One-to-one psychotherapy for women who come to the service without a referral

Taking place in our therapy space at Resource for London and over the phone.

Telephone helpline for women in crisis in Camden hostels

Originally set up for women in crisis at the start of the Coronavirus pandemic, after the borough of Camden forced all rough-sleepers into hostels. Leaflets and posters were put in all the Covid Protect hotels and hostels and we continue to get a few women using that service.

One to one psychotherapy taking referrals from partner organisations

Over the period Street Talk worked with women referred by Solace Women's Aid Westminster, WiSER Project Islington, SHP Kali Project Barking and Dagenham, Safer Beds Camden, Hibiscus Women's Centre, Hammersmith Women's Hostel, Medaille Trust Hostel, Chrysalis Project, Hestia, as well as individual referrals from Islington Social Services, Camden Social Services, and Nia.

Art therapy groups and one-to-one art therapy

Over the period Street Talk ran four art therapy groups in Hibiscus Women's Centre, Medaille Trust hostel, Safer Beds Endsleigh Gardens, Hammersmith Women's Hostel and the Chrysalis hostel.

Photography groups and exhibitions

In partnership with Medaille Trust.

Advocacy for individual women's rights

The women who came to us over the course of the year had many complex needs and had almost all been failed by services in different ways. Advocacy alongside the therapy seems to provide all round support.

Accompaniment throughout immigration proceedings

We provide reports to the court evidencing that mental health symptoms are consistent with PTSD caused by extreme fear and that the woman has told a consistent story over the years which we have worked with her. When requested by the women or by their legal team we attend court with the woman and have been called as a witness.

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Legal support

Street Talk beneficiaries continue to receive legal support from Martin Stewart, a solicitor who works pro bono up to one day each week, on housing, benefits, crime and family matters. The therapist working with the woman will work together with their lawyer to make as strong a case as possible and where that will help to include relevant information on women's mental health which otherwise would not be taken into consideration.

Mentoring

One-to-one mentoring, supporting women by accompanying them to appointments, which many find very hard, accompanying them to go out from where they are living and do simple things like go to a café or for a walk in a park to improve their well being and to give them some social contact. Mentoring provides a good volunteering opportunity for women who have come through the service.

Referral to specialist services

Women who have made sufficient progress may be referred on to addiction services, mental health specialists, parenting classes, and other services when that would provide additional support. The vast majority of Street Talk's women are excluded from these services at the time of their first engagement with Street Talk.

Practical Support

Provision of essential items for women including food or supermarket vouchers, medication, nappies and other supplies for babies, clothing, telephones, laptops, travel cards, funded partly through partnership with Family Action who provide the grants for individual women.

Respite from the street at St Beuno's Retreat Centre

Women were accompanied by Street Talk staff to St Beuno's Retreat Centre for a four-day residential stay for a period of rest and respite.

Campaigning activity

Street Talk continued campaigning as part of Together With Refugees, an alliance of organisations in the sector, advocating the rights of refugees.

Street Talk continued its partnership with the Human Trafficking Foundation for joint campaigning.

Street Talk participated in campaigned for the rights of mothers within the criminal justice system lead by Women in Prison.

Promoting the Street Talk model

We work hard to share our learning, specifically about how to work therapeutically with people who are usually excluded from therapy and to promote the *Therapy of Presence* model. Our most important goal is to evidence that people with complex needs who have come from a background of trauma can use therapy to recover. Street Talk's strategy is to remain small to ensure high standards of work, but we know that there are very many people we can't reach. Encouraging others to practise the model is a way to extend the reach of the work, to scale up effectively.

We continue to share the book *Not Angry But Hurting* with colleagues in the sector, we have provided consultations on the model to other organisations in the sector and take up invitations to give talks on the model.

Some of the organisations receiving consultation / training from Street Talk over the period are listed below.

Spitalfields Trust
St Mungos
The Human Trafficking Foundation
Solace Women's Aid
Medaille Trust
The Metropolitan Police

Training

Street Talk completed a six month long media training course provided by Media trust. Street Talk staff took part in training on safeguarding.

Non-clinical staff took part in an introductory counselling training.

Public Benefit Guidance

In setting Street Talk's objectives and planning its activities our Trustees have given due regard to the Charity Commission's public benefit guidance.

Outputs

Quantification of Street Talk's services is complex due to the nature of the women's engagement which, according to the needs of each individual, may be chaotic in the early stages and later, sporadic. Street Talk's model emphasises quality, long-term work over raw quantity of beneficiaries and this informs a strategy of sustainable growth.

Over the course of the year, 128 women engaged with Street Talk's services. The charity generated over 1700 discrete charitable outputs which are summarized in the table below.

Output	Occasions Of
Therapy sessions provided	1281
Inter-agency meetings facilitated / attended	225
Practical support provided	81
Reports to the courts / witness testimony / letters of support	46
Onward referrals to other support services e.g. addiction services	23
Training and consultation to other professionals	8
Mentoring sessions	40*

*estimated

Outcomes

Each of the 128 women who had contact with Street Talk over the period has reported some positive outcome. These may include 'hard' such as managing addiction, exiting abusive relationships, exiting street prostitution, getting off the street and into accommodation, moving from supported accommodation to independent living, etc.

However, for many of the women, these outcomes are distant goals. Street Talk has learnt that, 'soft' outcomes which may seem insignificant (e.g. simply engaging with service or attending an appointment with a therapist), will, given time, eventually lead to hard outcomes.

The overall aim of Street Talk's work is to enable women who have been brutalised to encounter their own humanity. When women feel entitled to live in safety and with dignity the hard outcomes follow. It is constantly challenging to quantify outcomes. Small acts of kindness go a long way in recovery from trauma, but they are almost impossible to measure.

None of the women who took part in one-to-one therapy or art therapy would have been able to access therapy through any conventional practitioners. All would be excluded for reasons such as addiction, homelessness, learning-difficulties, chaotic lifestyle or poor self-advocacy. The fact these vulnerable women with complex needs saw a therapist is, in and of itself, arguably Street Talk's most significant outcome

Street Talk lacks the resources to record every outcome resulting from its work. The soft outcomes which are central to Street Talk's process may be practically unmeasurable. Below, a sample of the hard outcomes achieved by the women over the period is presented as an illustrative example of the changes that women working with a Street Talk therapist are able to make.

- 15 women entered education, from college to Masters Degree level.
- 8 women resolved their immigration status
- 28 women successfully accessed specialist support services, most commonly addiction services, specialist mental health services, legal services, etc.
- 4 women accessed (physical) health care for serious conditions
- 16 women received positive decisions from social services, eg. positive progress within a Child in Need Plan, in some cases signing off.
- 21 women improved their accommodation status, e.g no longer rough-sleeping, entering independent accommodation.
- 13 women secured paid employment

- 5 women accessed disability benefit
- 3 women brought criminal cases against abusers
- 29 women overcame specific, practical problems caused by poor mental health, e.g. exiting abusive relationships, overcoming or better managing conditions such as agoraphobia, bulimia, hoarding, ending estrangement from family, ceasing suicidal ideation, improvements related to depression, etc.

It was a successful year for growth of the Street Talk model, *Therapy of Presence*. Training and consultation was provided to 8 new organisations interested in adopting or incorporating practices developed by Street Talk into their own services for vulnerable people.

Case Study

Helping to keep one child out of the state care system

When Amal came to Street Talk she was pregnant. She took a few months to get the hang of therapy, to build a good relationship, what we call the therapeutic alliance, with Shirely, her Street Talk therapist. Amal had many immediate practical problems, but the real work in the therapy was on her early trauma.

Amal came from a large Muslim family struggling with extreme poverty in a rural part of Albania. As the eldest child her role in the family was to care for her younger siblings while both parents worked as agricultural labourers. When Amal was 16, her baby brother died suddenly on her watch. Blamed by her parents, Amal was sold into an arranged marriage as punishment. She has never seen any of her family since. Her husband beat her, raped her, and forced her into prostitution. When she was 19 a punter helped her to escape and arranged a visa for her to come to the UK to work as a carer.

Shortly after arriving in the UK to take up her live-in job at a care home, Amal discovered that she was in the early stages of pregnancy. Once she could no longer work, she lost that job, and with it her accommodation and her right to her working visa. It was at this point, facing homelessness, the birth of her baby without recourse to public funds, the loss of her legitimate immigration status, the threat of being put in an immigration detention centre, and the fear of being sent back to Albania, where she was sure her husband would kill her, that Amal found her way to Street Talk.

A few months later, leaving hospital after the birth of her baby, Amal was sofa surfing. Her case was in the immigration courts, but she had not told her solicitor anything of her background, her trauma, of grief and exploitation. It was only through a report to the court authored by Street Talk that Amal's case was heard in its full context. She was awarded one year's leave to remain, and the judge told the court that their decision had been made on the basis of the information provided by Street Talk about the danger she would be in if she were repatriated.

Social services were considering placing the baby into foster care because Amal was reluctant to give information about the people she was staying with. Street Talk worked closely with the child protection social worker and were able to assure her that we had a close relationship with Amal, and we were confident that the baby was loved, well cared for and safe, and that the sofa surfing was temporary until she got another job. The chair of the case conference referenced the background information from Street Talk as well as the close support Amal was getting from Street talk as the reason the baby was allowed to stay with the mother.

The significance of this case is that Shirley took her time to understand the whole of Amal's story, to see beyond the immediate crisis, and that meant allowing Amal the time she needed to

trust her. We were then able to share this vital information with the other agencies involved, to keep mother and baby together and to keep them safe in this country. It is difficult for women to talk about a lifetime of trauma with lawyers and social workers who carry out interviews in a highly formal setting, asking specific questions and not necessarily connecting facts – Social Services' concern was around Amal's accommodation status, a problem that went away as soon as her immigration status was sorted out. However social services don't necessarily look that far.

This case also evidences the importance of support and advocacy for vulnerable mothers with parental capacity, to prevent children being taken into the state care system unnecessarily. Once a child is taken into care it sometimes takes years to get them back with their own family. Most of our women grew up in care or with extreme neglect and to break that cycle impacts the mother, the child and future generations.

Financial Review

Income	£163,000
Trusts and Foundations	£128,000
Major Donors	£15,000
Donations and Fundraising	£12,000
From Solace Women's Aid/WiSER Project	£8,000
Expenditure	£149,000
Salaries, Pensions and Tax	£102,000
Sessional Staff	£34,000
Admin and Overheads	£6,000
Staff and Volunteer Expenses	£4,000
Beneficiary Expenses & Practical Support	£3,000
Unrestricted reserves 31/3/24	£57,000
Restricted reserves 31/3/24	£161,000

Trusts and Foundations Breakdown

Tudor Trust	£30,000
Segelman Trust	£25,000
National Lottery Community Fund	£19,740
Aurum Trust	£15,000
Cripplegate Foundation	£12,812
Madhav Mugal Foundation	£10,345
London Community Foundation	£10,000
London Quaker Services Trust	£5,000

The Trustees are satisfied that there are no uncertainties about the charity's abilities to continue as a going concern over the next reporting period.

Reserves Policy

Street Talk's policy is that reserves should be held equal to at least six months operating costs in order to guarantee safe cessation of therapeutic services in the event that the charity were to close. Reserves held at the end of the reporting period were in line with the policy.

Structure, Governance and Management

Street Talk is a registered charity. The governing document is the Constitution. Trustees are selected by the Board.

Trustees

Aoife Ritchie

Works in NHS mental health services and completed her psychotherapy training placement with Street Talk.

Charlotte Littlewood

Works in NHS mental health services and completed her psychotherapy training placement with Street Talk.

Colleen Rhodes

Former service user.

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Advises on clinical standards.

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Advises on communications strategy for sharing the clinical model across the sector.

Martin Stewart (solicitor)

Advises on legal matters.

Staff

Director, clinical supervisor, psychotherapist

Pippa Hockton

Operations, fundraising and reporting, communications & compliance

Oliver Hockton

Art Therapists

Catriona Alderton

Vera Howard

Beata Somogni (training placement)

Psychotherapists

Amanda Chapman

Karl Svares

Rose Campbell

Shirley Sutton

Sandi Baiju

Alison Caldow

Tuesday Benfield

Laura Guy (training placement)

Partnerships

Aside from external and independent referrals, Street Talk also works in partnership with the following organisations.

Chrysalis Project (St. Mungo's Broadway)

Two hostels exclusively for women involved in street prostitution in the London Borough of Lambeth.

St Mungo's Safer Space

Enhanced support for women involved in street prostitution across three hostels and one drop-in centre in the London Borough of Camden.

St Mungo's Hammersmith Women's Hostel

Hostel for so-called difficult to reach women in Hammersmith.

Human Trafficking Foundation

Street Talk has taken part in joint campaigning with HTF in previous years but we are working more closely with HTF providing clinical supervision to the LEAP group and training in trauma to their team.

Medaille

Hostel for women who have escaped from traffickers in East London.

Street Talk takes referrals from the hostel for psychotherapy and remote one-to-one art Therapy.

Hibiscus Women's Centre

Day centre for vulnerable women, including women involved in street prostitution, women in the criminal justice system, women who have been trafficked, asylum seekers and those who have no recourse to public funds in the London Borough of Islington.

Solace Women's Aid / The WiSER Project

Service for hard-to-reach women who are extremely vulnerable but not able to access other women's services, sometimes because they are from a culture where asking for help is not permitted.

Solace Women's Aid / Westminster Housing First

Offering intensive support to women who are "hard to reach" very much modelled on the WiSER Project with Islington Solace.

Single Homeless Project / Project Kali

Housing First project offering intensive, wrap-around support to women with complex needs who have experience of homelessness.

Resource for London

Resource centre for charities in the London Borough of Islington.

Media Trust

Supporting small charities with communications.

Women's Resource Centre

Organises an alliance of activist women's organisations to campaign for women's rights.

Family Action

Provide small grants and supermarket vouchers to 20 partner charities of which Street Talk is one.

The Centre for Social Justice Alliance

Sharing lived experience and learning from small charities to influence government policy.

Together with Refugees

An umbrella campaigning organisation.

St Beuno's Retreat Centre

Welcomes Street Talk women of all faiths or no faith for periods of respite from the street.

Debevoise & Plimpton LLP

Law firm offering pro bono advice and legal services to Street Talk.

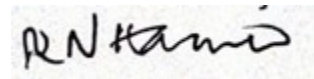
Duncan Lewis Solicitors

National Law firm offering legal support to Street Talk clients on immigration cases.

Declarations

The trustees declare that they have approved the above report.

Signed on behalf of the Board of Trustees

A handwritten signature in black ink, appearing to read "R Hammond", is written on a light-colored rectangular background.

Rebecca Hammond

Trustee

3/12/2024



Receipts and payments accounts

For the period from	Period start date 4/1/2023	To	Period end date 3/31/2024
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
Tudor Trust	30,000	-	-	30,000	30,000
Segelman Trust	25,000	-	-	25,000	27,500
National Lottery Community Fund	-	19,750	-	19,750	-
Aurum Trust	15,000	-	-	15,000	15,000
Major Donors	15,000	-	-	15,000	10,000
Cripplegate Foundation	-	12,812	-	12,812	-
Fundraising & Donations	12,168	-	-	12,168	10,874
Madhav Mugal Foundation	-	10,345	-	10,345	-
London Community Foundation & Dodds Trust	-	10,000	-	10,000	7,000
Solace Women's Aid	-	7,240	-	7,240	9,480
London Quaker Services Trust	5,000	-	-	5,000	5,000
Family Action	-	300	-	300	-
Refunds	-	36	-	36	-
Borrows Trust, Citi Bank, Impact 100 London, Royal Warrant Holders Association Charity Trust, Society of Retreat Conductors, Together for London Fund	-	-	-	-	57,900
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total(Gross income for AR)	102,168	60,483	-	162,651	172,754
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	102,168	60,483	-	162,651	172,754
A3 Payments					
Salaries	49,419	8,421	-	57,840	54,573
Sessional Staff	-	33,815	-	33,815	39,903
Tax & National Insurance	22,218	3,789	-	26,007	27,474
Pensions	15,704	2,650	-	18,354	15,854
Phone & IT	3,305	570	-	3,875	1,367
Staff & Volunteer Expenses	3,296	570	-	3,866	4,635
Beneficiaries Practical Support	1,948	336	-	2,284	1,570
Other Admin Overheads (Insurance, Printing, Postage, Membership Fees, Publicity, and Meetings)	1,698	300	-	1,998	2,083
Events	45	-	-	45	1,500
Beneficiaries Expenses	320	120	-	440	1,147
Training	295	-	-	295	275
Art Materials	82	-	-	82	261
Sub total	98,330	50,571	-	148,901	150,642
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	98,330	50,571	-	148,901	150,642
Net of receipts/(payments)	3,838	9,912	-	13,750	22,112

A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	52,973	151,000	-	203,973	-
<i>Cash funds this year end</i>	56,811	160,912	-	217,723	22,112

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Lloyds 02305716	56,811	160,912	-
		-	-	-
		-	-	-
	Total cash funds	56,811	160,912	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

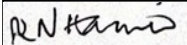
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Rebecca Hammond	11/19/2024



Section A Independent Examiner's Report

Report to the trustees

Street Talk

On accounts for the year ended

31st March 2024

Charity no

1117588

Set out on pages

Receipts and payments accounts CC16a pages

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2024.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

11 Jan 2025

Name:

René Albert van Velzen

Relevant professional qualification(s):

I am familiar with charity R&P accounting through my role as treasurer for a charity.

Address:

5 Lupton Street

NW5 2JA

London

STREET TALK

England & Wales - Charity number 1117588

Accounts

Street Talk

Registered charity no. 1117588

Trustee's Annual Report

April 1st 2022 - March 31st 2023

Objectives and Activities

Street Talk's mission is to provide professional, specialised mental health care of the highest quality to women trapped in street prostitution, women who have been the victims of trafficking, or any vulnerable woman. To listen to each woman's personal story, to enable each woman to overcome those obstacles which keep her trapped in a life of exploitation and to enable her to live in safety and with dignity. To share the learnings accrued over Street Talk's two decades of operation with other organisations within the sector and to promote *Therapy of Presence*, the clinical model pioneered by Street Talk that has already enabled hundreds of vulnerable women to engage successfully with psychotherapy. To campaign and influence policy in areas relevant to Street Talk beneficiaries and to give a voice to marginalised women.

This year Street Talk has provided the following services

One-to-one psychotherapy for women who come to the service without a referral

Taking place in our therapy space at Resource for London and over the phone. We are receiving growing numbers reaching out to us for help.

Telephone helpline for women in crisis in Camden hostels

Originally set up for women in crisis at the start of the Coronavirus pandemic, after the borough of Camden forced all rough-sleepers into hostels. Leaflets and posters were put in all the Covid Protect hotels and hostels and we continue to get a few women using that service.

One to one psychotherapy taking referrals from partner organisations

We currently work with women referred by Solace Women's Aid Westminster, WISER Project Islington, SHP Kali Project Barking and Dagenham, Safer Beds Camden, Hibiscus Women's Centre, as well as individual referrals from Islington Social Services and Nia.

Art therapy groups

Over the course of the year, we ran four art therapy groups in Hibiscus Women's Centre, Medaille Trust hostel, Safer Beds Endsleigh Gardens and the Chrysalis hostel.

One to one art therapy

Two women had one to one art therapy. One woman with NRFP who is struggling with a psychotic illness and not accessing NHS care, and one woman who is in end of life palliative care who first came to us at a day centre.

Weekly Art group

A new initiative this year was a weekly art group at Kilburn Women's Centre which was just art for fun, community and peer support rather than clinical purposes.

Photography groups and exhibitions

A photography project took place over five months in partnership with Medaille Trust. Women from the two London Medaille Trust hostels came together to do weekly photography field trips together, taking pictures, learning a new skill as well as finding confidence to travel the city and have company with new people.

An exhibition of the women's photographs is currently on show at Resource for London until 20 May

Another exhibition featuring photographs taken by a second group who worked together for six months in the previous year took place in June in partnership with Hibiscus. Four asylum seeking women from China, Nigeria, Egypt and Sierra Leone showed their work to an invited audience. Their work remains permanently on show at Hibiscus Women's Centre.

Advocacy for individual women's rights

The women who came to us over the course of the year had many complex needs and had almost all been failed by services in different ways. Advocacy alongside the therapy seems to provide all round support.

Accompaniment throughout immigration proceedings

We provide reports to the court authenticating women's stories which are frequently disbelieved by the authorities. Our work is to evidence that the mental health symptoms are consistent with PTSD caused by extreme fear and that the women have told a consistent story over the years which we have worked with her.

When requested by the women or by their legal team we attend court with the woman and have been called as a witness.

Alongside the practical help outlined above it is important to stress that there is almost no mental health support for people going through the asylum system. The process takes a catastrophic toll on the mental health on those put through it and our main role is to bear witness and work with women to manage the despair, terror, uncertainty and dehumanisation the system incurs.

Accompanying women through family proceedings

We provide reports for the court and psychological assessments as well as accompanying women to social services case conferences as well as court.

Where we believe a woman has parental capacity, we will support a woman in her fight to be allowed a parenting assessment and to evidence her parenting capacity in other ways.

Accompanying women to criminal court hearings

Reports were provided to explain circumstances and to draw attention to mental health issues and we accompanied women although the cases were still heard online this year.

Legal support

Street Talk beneficiaries continue to receive legal support from Martin Stewart, a lawyer who works pro bono for up to one day each week when needed. He works on housing, benefits, crime and family matters. The therapist working with the woman will work together with their lawyer to make as strong a case as possible and where that will help to include relevant information on woman's mental health which otherwise would not be taken into consideration.

This year we worked closely with a partner from Duncan Lewis to take the asylum case of one of our women to Upper Tribunal for the first time. We provided psychological evidence for the case.

Mentoring

One to one mentoring, supporting women by accompanying them to appointments which many find very hard, accompanying them to go out from where they are living and do simple things like go to a café or for a walk in a park to improve their well being and to give them some social contact. Mentoring provides a good volunteering opportunity for women who have come through the service.

Referral to specialist services

The therapists refer women on addiction services, mental health specialists, parenting classes, and other services when that would provide additional support.

Practical Support

Provision of essential items for women including food or supermarket vouchers, medication, nappies and other supplies for babies, clothing, telephones, laptops, travel cards, funded partly through partnership with Family Action who provide the grants for individual women.

Respite from the street at St Beuno's Retreat Centre

Two women, one rough sleeping with no recourse to public funds and just out from immigration detention centre, and one recently discharged from hospital were accompanied by two of us from the Street Talk team to St Beuno's for a four-day residential stay for a period of rest in September.

Campaigning activity

One of the changes this year has been that we have devoted more resources to campaigning. This has been in response to the proposed changes in asylum policy. We joined Together With Refugees, an alliance of organisations in the sector, and have been busy campaigning to protect the human rights of displaced people to have asylum with dignity. We are also partnered Human Trafficking Foundation for joint campaigning.

We made the decision to focus on the campaign against the proposed changes in asylum/immigration law and to hold back on other campaigns we have been involved in previously because this matter is so critical. However we did take up the opportunity to share lived experience and case studies to the consultation with Government in partnership with the Women's Resource Centre on the treatment of women going through family court

We organised a conference on whether therapy is reaching the most vulnerable.

Campaigning against the removal of asylum seekers to Rwanda in partnership with the Human Trafficking Foundation

We are in the process of organising round table discussion about the causes of street prostitution in partnership with the Centre for Social Justice.

Promoting the Street Talk model

We work hard to share our learning, specifically about how to work therapeutically with people who are usually excluded from therapy and to promote the *Therapy of Presence* model. Our most important goal is to evidence that people with complex needs who have come from a background of trauma can use therapy to recover.

We continue to share the book *Not Angry But Hurting* with colleagues in the sector, we have provided consultations on the model to other organisations in the sector and take up invitations to give talks on the model.

Possibly the most significant achievement to date was when during the course of the year St Mungo's Safer Beds engaged a psychotherapist to practise the *Therapy of Presence* model with the women in their three hostels in Camden. We have a strategy to remain small so that we can ensure high standards of work, but we know that there are very many people we can't reach. Encouraging others to practise the model is a way to extend the reach of the work, to scale up effectively.

Training

One of our psychotherapists completed an accredited training in using yoga to work with people with long-term, deep-rooted trauma.

We successfully applied for places to take part in Stronger Voices, a six-month communications training provided by Media Trust for small and medium charities. It was a rigorous course, roughly two mornings a week over six months, but time very well spent, improving skills and confidence and making some valuable connections within the sector and beyond.

Anger management

A weekly anger management session was provided for one beneficiary. In setting our objectives and planning our activities our Governors have given due

regard to the Charity Commission's public benefit guidance.

Over the course of the year, 150 women engaged with Street Talk. Around 1600 individual contacts were made. More than 1100 hours of counselling was provided.

Quantification of Street Talk's services is complex due to the nature of the women's engagement, which, according to the needs of each individual, may be chaotic in the early stages, and in the long-term may be sporadic.

Street Talk's model emphasises quality, long-term work over raw quantity of beneficiaries and this informs our strategy of sustainable growth.

Conference

In November 2022 Street Talk hosted its first ever conference entitled *Unconditional: Is therapy reaching the people who need it most?*

Around 100 people took part from a wide range of organisations including service users and professionals from the charity sector, the NHS, local government and academia.

The aim of the conference was to start a conversation about who is excluded from psychotherapy and other forms of care and how it can become more inclusive.

Some of the learning arising from the day:

- The need for more inclusive and accessible entry into therapy as a profession, perhaps apprenticeships
- More awareness on therapy trainings of vulnerable and excluded groups
- More awareness across professions of the needs and background of people from Gypsy Roma Traveller Groups
- It's OK to be kind and compassionate. It is not OK for professionalism to come in the way of basic kindness and humanity
- NHS model of therapy failing so do we stop referring vulnerable people into that process? Does it do more harm than good?
- The importance and equal value, even enhanced value, of creative therapies which don't rely entirely on language
- The importance of placing lived experience at the heart of services. Don't speak for people.
- We need to challenge the concept of deserving and undeserving
- It's OK to do things differently. Therapists are too constrained by the limitations of their training which is reductionist.
- We constantly need to question whether a service is there for the benefit of the client or the professional.
- History, what happened to previous generations is important.

We felt the conference was a success and the feedback received was overwhelmingly positive. There is a definite appetite for a follow-up event in future.

Achievements and Performance

Each of the 150 women who had contact with Street Talk over the period has reported some positive outcome. These may include 'hard' such as managing addiction, exiting abusive relationships, exiting street prostitution, getting off the street and into accommodation, moving from supported accommodation to independent living, etc.

However, for many of the women, these outcomes are distant goals. Street Talk has learnt that, 'soft' outcomes which may seem insignificant (e.g. simply engaging with service or attending an appointment with a therapist), will, given time, eventually lead to hard outcomes.

The overall aim of Street Talk's work is to enable women who have been brutalised to encounter their own humanity. When women feel entitled to live in safety and with dignity the hard outcomes follow. It is constantly challenging to quantify outcomes. Small acts of kindness go a long way in recovery from trauma, but they are almost impossible to measure. Below are the outcomes we have been able to measure.

None of the women who took part in one-to-one therapy or art therapy would have been able to access therapy through any conventional practitioners. All would be excluded for reasons such as addiction, homelessness, learning-difficulties, chaotic lifestyle or poor self-advocacy. The fact these vulnerable women with complex needs saw a therapist is, in and of itself, arguably Street Talk's most significant outcome

Financial Review

Income	£173,000
Trusts and Foundations	£107,000
Award Grants	£35,000
Donations and Fundraising	£11,000
Major Donors	£10,000
From Solace Women's Aid/WiSER Project	£10,000
Expenditure	£151,000
Salaries, Pensions and Tax	£98,000
Sessional Staff	£40,000
Staff and Volunteer Expenses	£5,000
Admin and Overheads	£5,000
Practical Support	£3,000
Total cash funds at end of year:	£204,000

Street Talk's top funders over the period were Tudor Trust, Segelman Trust, The Aurum Charitable Trust, and The London Community Foundation.

The Trustees are satisfied that there are no uncertainties about the charity's abilities to continue as a going concern.

Reserves Policy

Street Talk's policy is to aim to hold reserves equal to at least six months operating costs in order to guarantee safe cessation of therapeutic services, which was the case at the end of the reporting period.

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Catriona Alderton

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Beata Somogni (training placement)

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St Mungo's Hammersmith Women's Hostel

Hostel for so-called difficult to reach women in Hammersmith.

St Mungo's Kilburn Women's Hostel

Hostel for women with complex needs in Brent

Human Trafficking Foundation

Street Talk has taken part in joint campaigning with HTF in previous years but we are working more closely with HTF providing clinical supervision to the LEAP group and training in trauma to their team.

Medaille

Hostel for women who have escaped from traffickers in East London.

Street Talk takes referrals from the hostel for psychotherapy and remote one-to-one art Therapy.

Hibiscus Women's Centre

Day centre for vulnerable women, including women involved in street prostitution, women in the criminal justice system, women who have been trafficked, asylum seekers and those who have no recourse to public funds in the London Borough of Islington.

Solace Women's Aid / The WiSER Project

Service for hard-to-reach women who are extremely vulnerable but not able to access other women's services, sometimes because they are from a culture where asking for help is not permitted.

Solace Women's Aid / Westminster Housing First

Offering intensive support to women who are "hard to reach" very much modelled on the WiSER Project with Islington Solace.

Single Homeless Project / Project Kali

Housing First project offering intensive, wrap-around support to women with complex needs who have experience of homelessness.

Resource for London

Resource centre for charities in the London Borough of Islington.

Media Trust

Supporting small charities with communications.

Women's Resource Centre

Organises an alliance of activist women's organisations to campaign for women's rights.

Family Action

Provide small grants and supermarket vouchers to 20 partner charities of which Street Talk is one.

The Centre for Social Justice Alliance

Sharing lived experience and learning from small charities to influence government policy.

Together with Refugees

An umbrella campaigning organisation.

St Beuno's Retreat Centre

Welcomes Street Talk women of all faiths or no faith for periods of respite from the street.

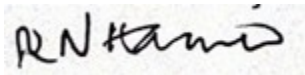
Debevoise & Plimpton LLP

Law firm offering pro bono advice and legal services to Street Talk.

Declarations

The trustees declare that they have approved the above report.

Signed on behalf of the charity's trustees

A handwritten signature in black ink, appearing to read 'R Hammand', is written on a light-colored rectangular background.

Rebecca Hammand

Trustee

17/1/2024



Receipts and payments accounts

For the period from	Period start date 4/1/2022	To	Period end date 3/31/2023
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Tudor Trust	30,000	-	-	30,000	30,000
Citi Bank / London Impact Awards	30,000	-	-	30,000	-
Segelman Trust	27,500	-	-	27,500	-
Aurum Trust	15,000	-	-	15,000	15,000
Donations & Fundraising	10,874	-	-	10,874	17,205
Major Donor	10,000	-	-	10,000	15,000
London Community Foundation / Together For London	-	10,000	-	10,000	-
Solace Womens Aid	-	9,760	-	9,760	9,480
The CSJ Foundation / Borrows Trust	-	8,500	-	8,500	-
London Community Foundation / Dodds Trust	-	7,000	-	7,000	7,000
Impact 100 London	5,000	-	-	5,000	-
London Quaker Service Trust	-	5,000	-	5,000	5,000
Society of Retreat Conductors	-	3,120	-	3,120	-
Royal Warrant Holders Association Charity Trust	-	1,000	-	1,000	-
Other	-	-	-	-	34,400
Sub total (Gross income for AR)	128,374	44,380	-	172,754	133,085
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	128,374	44,380	-	172,754	133,085
A3 Payments					
Salaries, Tax & Pensions	87,962	9,940	-	97,902	86,313
Sessional Staff	7,143	32,760	-	39,903	26,760
Staff & Volunteer Expenses	4,635	-	-	4,635	2,888
Practical Support & Service User	1,037	1,680	-	2,717	1,425
EVENTS & Conference	1,500	-	-	1,500	401
IT, Phone & Web	1,367	-	-	1,367	1,053
Printing & Postage	751	-	-	751	523
Fees & Membership	640	-	-	640	530
Publicity & Marketing	394	-	-	394	-
Training	275	-	-	275	7
Art Materials	261	-	-	261	-
Insurance	117	-	-	117	117
Group Activities	95	-	-	95	-
Meetings	85	-	-	85	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	106,262	44,380	-	150,642	120,017
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	106,262	44,380	-	150,642	120,017

<i>Net of receipts/(payments)</i>	22,112	-	-	22,112	13,068
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	30,861	151,000		181,861	-
<i>Cash funds this year end</i>	52,973	151,000	-	203,973	13,068

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Lloyds 02305716	52,973	151,000	-
		-	-	-
		-	-	-
	Total cash funds	52,973	151,000	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

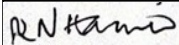
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Rebecca Hammond	12/19/2023



Section A

Independent Examiner's Report

Report to the trustees

Street Talk

On accounts for the year ended

31st March 2023

Charity no

1117588

Set out on pages

Receipts and payments accounts CC16a pages

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

13-JAN-2024

Name:

René Albert van Velzen

Relevant professional qualification(s):

I am familiar with charity R&P accounting through my role as treasurer for a charity.

Address:

5 Lupton Street

NW5 2JA

London

STREET TALK

England & Wales - Charity number 1117588

Accounts

Street Talk

Registered charity no. 1117588

Trustee's Annual Report

April 1st 2021 - March 31st 2022

Objectives and Activities

Street Talk's mission is to provide professional, specialised mental health care of the highest quality to women trapped in street prostitution, women who have been the victims of trafficking, or any vulnerable woman. To listen to each woman's personal story, to enable each woman to overcome those obstacles which keep her trapped in a life of exploitation and to enable her to live in safety and with dignity. To share the learnings accrued over Street Talk's two decades of operation with other organisations within the sector and to promote *Therapy of Presence*, the clinical model pioneered by Street Talk that has already enabled hundreds of vulnerable women to engage successfully with psychotherapy. To campaign and influence policy in areas relevant to Street Talk beneficiaries and to give a voice to marginalised women.

This year Street Talk has provided the following services

- individual psychotherapy, in-person and remotely
- individual art therapy
- art therapy groups
- telephone helpline
- advocacy
- mentoring
- practical support
- campaigning
- onward referrals
- support through court family/immigration court proceedings

In setting our objectives and planning our activities our Governors have given due regard to the Charity Commission's public benefit guidance.

Quantification of Street Talk's services is complex due to the nature of the women's engagement, which, according to the needs of each individual, may be chaotic in the early stages, and in the long-term may be sporadic.

Over the course of the year, 141 women engaged with Street Talk (up from 125 in the previous year) and over 1900 individual contacts were recorded. Broken down (with some overlap between categories) this meant

- 89 women received one-to-one therapy
- 48 participated in group activities
- 11 received just practical support with a specific issue (without engaging in group or one-to-one therapy)
- 7 received support with asylum proceedings
- 5 received pro bono legal support

- 4 were mentored by a volunteer mentor
- 2 were accompanied on a five-day retreat for respite
- 2 children of service users took part in one-to-one art therapy

Street Talk's model emphasises quality, long-term work over raw quantity of beneficiaries and this informs our strategy of sustainable growth. With this in mind, the observed moderate increase in number of women in contact over the period was in line with our aims.

Achievements and Performance

Each of the 141 women who had contact with Street Talk over the period has reported some positive outcome. These may include 'hard' such as managing addiction, exiting abusive relationships, exiting street prostitution, getting off the street and into accommodation, moving from supported accommodation to independent living, etc.

However, for many of the women, these outcomes are distant goals. Street Talk has learnt that, 'soft' outcomes which may seem insignificant (e.g. simply engaging with service or attending an appointment with a therapist), will, given time, eventually lead to hard outcomes.

The overall aim of Street Talk's work is to enable women who have been brutalised to encounter their own humanity. When women feel entitled to live in safety and with dignity the hard outcomes follow. It is constantly challenging to quantify outcomes. Small acts of kindness go a long way in recovery from trauma, but they are almost impossible to measure. Below are the outcomes we have been able to measure.

None of the women who took part in one-to-one therapy or art therapy would have been able to access therapy through any conventional practitioners. All would be excluded for reasons such as addiction, homelessness, learning-difficulties, chaotic lifestyle or poor self-advocacy. The fact that around 130 vulnerable women with complex needs saw a therapist is, in and of itself, arguably Street Talk's most significant outcome

This year we have noted an increasing number of women among our population of migrant women who have survived multiple attempts on their own life. A very significant outcome this year is not one woman who came to us following attempts on her own life has made another such attempt while in contact with a Street Talk therapist. It seems that when women have an experience of a therapist caring whether they live or die, they gradually place a value on their own life. One of our more spectacular successes this year was a woman who came to us 2 years ago having survived 5 attempts on her own life. She ended therapy with Street Talk in October having got leave to remain, independent accommodation and a place on an Access course with a view to starting university. In the relationship with her therapist, she discovered her own worth. The practical progress came from that and she took responsibility for that. We place increasing emphasis on group work where women find human contact, friendship and discover they are not alone in their suffering. Women engaging in groups have made more progress overall.

Asylum

All the women who Street Talk has been supporting through asylum proceedings have either been granted leave to remain, or are still waiting for a decision. None were deported or forced underground.

Family Proceedings

The two families who Street Talk has been supporting through family proceedings have both achieved a greater degree of contact with children.

Entry into education

One woman began a degree course in journalism and another woman began a professional development course, also in journalism. Another two women began Access courses, and four women began English language courses.

Sharing our Key Learnings

Street Talk provided consultation to five other organisations interested in incorporating therapy services modelled after Street Talk's, into their own offering.

Street Talk has distributed literature detailing Therapy of Presence, Street Talk's clinical model, to contacts within the charity and psychotherapy sectors.

Campaigning

Street Talk has continued to allocate more resources towards campaigning on relevant issues.

Street Talk has taken part in government consultations on topics around asylum and modern slavery, and used its platform to directly involve the women in this process where appropriate.

Street Talk shared the unique insight gained from its work with journalists and researchers.

Challenges

At the start of year Trustees identified a number of key challenges

Ensuring the mental wellbeing of Street Talk team members working closely with trauma.

All precautions are taken to prevent vicarious trauma. These include clinical supervision, limiting client load, team and peer support as well as a weather eye on all therapists.

Staff retention has been good – there was a single departure by a therapist who entered full-time education – and feedback indicates that the team feels well supported. The lesson taken is that precautions against vicarious trauma are well worth the investment of time and resources.

Finding therapists who are able to take on Street Talk complex and challenging work.

Street Talk adopted a strategy of developing closer relationships with educational institutions that are known to Street Talk to have high quality programmes. Street Talk can provide places for students on placement and in return course tutors can direct students who they believe have the correct aptitudes and interests to make good Street Talk therapists

Recruitment has been successful. Four new therapists have joined the team, three of whom came to Street Talk via links with educational institutions. The lesson learned is that Street Talk should continue with this more proactive approach to recruitment in future

Fundraising – an ongoing and now familiar challenge is that Street Talk's work lies at the intersection of multiple areas that are 'hard to fund', and from necessity, Street Talk often operates in a hand-to-mouth manner.

More time was devoted to fundraising through trusts and foundations, and a particular emphasis was placed on applications for multi-year grants. This approach came to fruition and at present Street Talk has 5 active multi-year grants and is more financially stable than at any time since 2019, which allows for better planning and implementation of services.

Providing a mental health service to migrant women in the context of the 'Hostile Environment' immigration policies – a system seemingly designed to damage the mental health of migrants.

All Street Talk is able to do it to continue to work with women on an individual basis while contributing whatever we can to campaigns that call for a more compassionate system – to not be passive and to not feel complicit in a harmful system.

Meeting increasing demand without compromising the quality of the work and while ensuring growth is sustainable.

A new approach to recruitment was adopted and the clinical team was expanded. Monitoring a larger clinical team, which is vital to maintaining the quality of the work, necessitates even more work. New supervisors were sought and procedure for documenting contacts with clients was streamlined. Case load across the service was carefully managed.

Time was allocated to meet with other organisations to encourage incorporation of therapy services modelled on Street Talk's and thereby help meet demand.

Awards

Street Talk was selected as the winner at the London Impact Awards (London Community Foundation, Citi) under the Collaboration category for women-led organisations going above and beyond in collaboration with other charitable organisations, statutory bodies, private sector partners, schools or other entities.

The Year Ahead

Street Talk plans to continue to offer all of the services which were provided over the past year.

Street Talk plans to continue to expand the reach of its services without compromising the quality of the work and always ensuring that growth is sustainable. Street Talk's newest partnership (SHP / Project Kali) will continue to develop, and we expect the number of referrals to grow. A new partnership with St Mungo's Kilburn Women's Centre is planned where a group art therapy service has been requested.

Street Talk plans to continue to offer consultancy within the sector to promote Therapy of Presence and ultimately better meet demand for this type of service by seeding new services.

Street Talk plans to continue campaigning activity and continue to provide a voice for the women through government consultations, reports, academic research and the press when the opportunities arise.

A conference is planned for the autumn on and around the topic of how therapy can be made to work for vulnerable people and the reasons why the most vulnerable are excluded from

therapy. We hope to raise awareness of Street Talk's work and the Therapy of Presence model, promote discussion around these topics and share Street Talk's learnings directly with a relevant audience, and encourage other organisations that are considering incorporating therapy into their services.

Street Talk plans to continue with a more proactive recruitment strategy and to forge closer links with education. This will also link to the long-term goal for Therapy of Presence to be represented on academic syllabuses.

Financial Review

Income	£133,000
Trusts and Foundations	£91,000
Donations and Fundraising	£17,000
Major Donors	£15,000
From Solace Women's Aid/WISER Project	£10,000
Expenditure	£120,000
Salaries, Pensions and Tax	£86,000
Sessional Staff	£27,000
Staff and Volunteer Expenses	£3,000
Admin and Overheads	£3,000
Practical Support	£1,000
Total cash funds at end of year:	£184,000
Income secured/pledged for the upcoming year:	£117,000

Street Talk's top funders over the period were Tudor Trust, Segelman Trust, The Aurum Charitable Trust, The London Community Foundation, and Rosa.

The Trustees are satisfied that there are no uncertainties about the charity's abilities to continue as a going concern.

Reserves Policy

Street Talk's policy is to aim to hold reserves equal to at least six months operating costs in order to guarantee safe cessation of therapeutic services. This figure is currently estimated to be £72,000. At the end of the year reserves were £72,000.

Structure, Governance and Management

Street Talk is a registered charity. The governing document is the Constitution. Trustees are selected by the Board.

Trustees

Aoife Ritchie
Charlotte Littlewood
Colleen Rhodes
Keran Burris
Rebecca Hammond
Sophie Jones

Partnerships

Aside from external and independent referrals which saw significant growth this year, Street Talk also works in partnership with the following organisations.

Chrysalis Project (St. Mungo's Broadway)

Two hostels exclusively for women involved in street prostitution in the London Borough of Lambeth.

St Mungo's Safer Space

Enhanced support for women involved in street prostitution across three hostels and one drop-in centre in the London Borough of Camden.

Medaille

Hostel for women who have escaped from traffickers in East London.
Street Talk takes referrals from the hostel for psychotherapy and remote one-to-one art Therapy.

Hibiscus Women's Centre

Day centre for vulnerable women, including women involved in street prostitution, women in the criminal justice system, women who have been trafficked, asylum seekers and those who have no recourse to public funds in the London Borough of Islington.

Solace Women's Aid / The WiSER Project

Service for hard-to-reach women who are extremely vulnerable but not able to access other women's services, sometimes because they are from a culture where asking for help is not permitted.

Single Homeless Project / Project Kali

Housing First project offering intensive, wrap-around support to women with complex needs who have experience of homelessness.

Resource for London

Resource centre for charities in the London Borough of Islington.

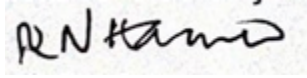
HERA

Programme designed to equip women with the business skills to start a career or launch a business.

Declarations

The trustees declare that they have approved the above report.

Signed on behalf of the charity's trustees

A handwritten signature in black ink, appearing to read "R Hammand", is written on a light-colored rectangular background.

Rebecca Hammand

Trustee

8/12/2022



Receipts and payments accounts

For the period from	Period start date 4/1/2021	To	Period end date 3/31/2022
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £
A1 Receipts				
Solace Women's Aid WISER Project	-	9,480	-	9,480
Donations & Fundraising	17,205	-	-	17,205
Rosa Fund	-	5,200	-	5,200
Aurum Trust	15,000	-	-	15,000
London Community Foundation	-	7,000	-	7,000
Major Donor	15,000	-	-	15,000
London Catalyst	-	2,000	-	2,000
Segelman Trust	-	25,000	-	25,000
Royal Warrant Holders Association Charitable Fund	2,000	-	-	2,000
Tudor Trust	30,000	-	-	30,000
London Quaker Service Trust	5,000	-	-	5,000
Family Action	-	200	-	200
National Lottery Community Fund - Covid Response	-	-	-	-
CSJ Awards Prize	-	-	-	-
London Community Response Fund - Wave 3 Covid Response	-	-	-	-
Smallwood Trust	-	-	-	-
Euromonitor	-	-	-	-
Bancroft Trust	-	-	-	-
Sewell Trust	-	-	-	-
St Martin-in-the-Fields	-	-	-	-
London Community Foundation	-	-	-	-
Sub total (Gross income for AR)	84,205	48,880	-	133,085
A2 Asset and investment sales, (see table).				
	-	-	-	-
	-	-	-	-
Sub total	-	-	-	-
Total receipts	84,205	48,880	-	133,085
A3 Payments				
	-	-	-	-
Volunteer & Staff Expenses	662	2,226	-	2,888
Practical Support & Beneficiary Expenses	229	1,197	-	1,425
Charity Administration, IT & Publicity	661	2,159	-	2,820
Grants Given	-	-	-	-
Sessional Staff	7,246	19,514	-	26,760
Salaries	8,813	42,055	-	50,867
Tax & National Insurance	-	19,592	-	19,592
Training	-	7	-	7
Pensions	-	15,854	-	15,854
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
Sub total	17,611	102,604	-	120,215

A4 Asset and investment purchases, (see table)				
	-	-	-	-
	-	-	-	-
Sub total	-	-	-	-
Total payments	17,611	102,604	-	120,215
Net of receipts/(payments)	66,594	- 53,724	-	12,870
A5 Transfers between funds	- 69,456	69,456	-	-
A6 Cash funds last year end	36,255	135,268	-	171,523
Cash funds this year end	33,393	151,000	-	184,393

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £
B1 Cash funds		-	-
		-	-
		-	-
	Total cash funds	33,393	151,000
	(agree balances with receipts and payments account(s))	OK	OK

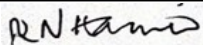
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £
B2 Other monetary assets		-	-
		-	-
		-	-
		-	-
		-	-
		-	-

	Details	Fund to which asset belongs	Cost (optional)
B3 Investment assets			-
			-
			-
			-
			-

	Details	Fund to which asset belongs	Cost (optional)
B4 Assets retained for the charity's own use			-
			-
			-
			-
			-
			-
			-
			-
			-

	Details	Fund to which liability relates	Amount due (optional)
B5 Liabilities			-
			-
			-
			-
			-

Signed by one or two trustees on behalf of all the trustees

Signature <div style="border: 1px solid black; padding: 5px; margin: 5px auto; width: 80%;">  </div>	Print Name <div style="border: 1px solid black; padding: 5px; margin: 5px auto; width: 80%;"> Rebecca Hammond </div>
--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------

-

140,985

59,023
-
-
59,023



Endowment funds

to nearest £

-
-
-
-

OK

Endowment funds

to nearest £

-
-
-
-
-
-

Current value (optional)

-
-
-
-
-

Current value (optional)

-
-
-
-
-
-
-
-
-

When due (optional)

Date of approval

12/8/2022



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
STREET TALK

On accounts for the year
ended

31.03.2022

Charity no
(if any)

1117588

Set out on pages

1

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date:

8.12.22

Name:

JAMES WILLIS

Relevant professional
qualification(s) or body
(if any):

BA. AAT.

Address:

**29 BUNYAN ROAD
HITCHIN
SG5 1NW**

STREET TALK

England & Wales - Charity number 1117588

Accounts

Trustees' Annual Report

For the period from 01.04.2020 to 31.03.2021

Charity registration number: 1117555

Objectives

Street Talk's mission is to provide professional, specialised mental health care of the highest quality to women trapped in street prostitution, women who have been the victims of trafficking, or any vulnerable woman, to listen to each woman's personal story, to enable each woman to overcome those obstacles which keep her trapped in a life of exploitation and to enable her to live in safety and with dignity.


Activities

This year Street Talk has provided the following services:

- Individual psychotherapy, remotely
- Individual art therapy, remotely
- Telephone helpline
- Advocacy
- Mentoring
- Practical support
- Campaigning

These activities have been delivered either in partnership with one of a number of other organisations, or independently via direct referral.

Quantification of Street Talk's services is complex due to the nature of the women's engagement, which, according to the needs of each individual, may be chaotic in the early stages, and in the long-term may be sporadic.



Over the course of the period, 125 women engaged with Street Talk. Over 1800 contacts were logged, including more than 1000 hours of therapy delivered.

In setting our objectives and planning our activities our Governors have given careful consideration to the Charity Commission's public benefit guidance.



Covid-19 Response

In late March 2020, Street Talk responded to the national lockdown by expanding its telephone therapy service, already offered to the WISER Project, to include Hibiscus Women's Centre and the five hostels in Lambeth, Camden and Waltham Forest where we usually work, and by introducing a new telephone helpline service that would be made available to all the women in those hostels.

In May, Street Talk was asked whether we would extend the telephone helpline service to a further fourteen hostels, as well as two 'Covid Protect' hotels (temporary accommodation for rough sleepers in Camden).

By June, the reputation of the telephone helpline and therapy service had spread, by word of mouth, beyond the hostels to women living alone in extremely difficult situations. Isolated and desperate for help, these were mostly women with no recourse to public funds, who were living in hiding for fear of arrest on immigration offences. From the summer until now, the most vulnerable women we have worked with continue to make contact.

The uptake of the telephone service has been very good and attendance overall has been better than for the face-to-face services. Women have told us that they appreciate the anonymity as well as the convenience of a telephone service, with no travelling required. Those women with children appreciated not having to find child care while they had their appointment. Street Talk will continue to provide telephone counselling to those women who prefer that over working face-to-face with a therapist.

Street Talk's group activities -- art therapy groups and a photography group -- were not able to continue while restrictions were in place so these services were suspended with the intention of resuming later in 2021. However, Street Talk was able to offer one-to-one telephone therapy to all the women who were taking part in these groups, and some women did take up that offer.



Partnerships

Street Talk currently works in partnership with the following organisations providing the following services.

Chrysalis Project (St. Mungo's Broadway)

Two hostels exclusively for women involved in street prostitution in the London Borough of Lambeth.

A weekly art therapy group was suspended due to the pandemic, but Street Talk continued to support hostel residents via a telephone helpline that was put in place over periods of lockdown, and by taking direct referrals for one-to-one remote therapy.

St Mungo's Safer Space

Enhanced support for women involved in street prostitution across three hostels and one drop-in centre in the London Borough of Camden.

Weekly art therapy groups and in-person psychotherapy sessions were suspended due to the pandemic, but Street Talk continued to support Safer Space residents via a telephone helpline that was put in place over periods of lockdown and which saw particularly good uptake from these hostels.

Medaille

Hostel for women who have escaped from traffickers in East London.

Street Talk takes referrals from the hostel for psychotherapy and remote one-to-one art therapy.

Hibiscus Women's Centre

Day centre for vulnerable women, including women involved in street prostitution, women in the criminal justice system, women who have been trafficked, asylum seekers and those who have no recourse to public funds in the London Borough of Islington.

A Street Talk psychotherapist works with referrals from Hibiscus, offering long term one-to-one work which was able to continue remotely during lock-down periods.



Solace Women's Aid / The WISER Project

Service for "hard to reach" women who are extremely vulnerable but not able to access other women's services, sometimes because they are from a culture where asking for help is not permitted.

A Street Talk psychotherapist provides long term, one-to-one work. Work takes place over the phone with those women who are unable to attend in person, and this work continued totally remotely during lock-down periods.

HMP Bronzefield

Women's prison in Ashfield, Middlesex.

An in-person support group for women who have a background in street sex work or who have been trafficked was suspended due to the pandemic but Street Talk has continued to support prisoners known to the charity.

Resource for London

Resource centre for charities in the London Borough of Islington.

Resource for London provides Street Talk with office space in their building on Holloway Road, Islington

HERA

Programme designed to equip women with the business skills to start a career or launch a business.

Street Talk refers women to HERA's entrepreneurship programme.



Events

Fewer events than expected took place over the period due to the Covid-19 pandemic.

CSJ Awards 2020

The CSJ Awards is an annual, high profile award ceremony that honours the best grassroots, poverty-fighting charities and social enterprises across Britain. In September the 2020 edition was held and Street Talk was selected as the winner of the Maxie Richards Addiction Award, in recognition of the charity's work with women in recovery.

Fundraising Talks by James Willis

Online art history lectures in September and December, given by artist and art historian James Willis, with all proceeds going to Street Talk.

Case Studies

Mary


Mary's background was that she had been sold from a brothel in Nigeria to a brothel in London by her step-father. After she escaped from the brothel in London she was eventually taken to an immigration detention centre where she was held for nine months during which time she made four attempts on her own life. She described life in the immigration detention centre, hearing the sounds when the women in the cell next to her succeeded in killing herself, never knowing whether a knock on the cell door meant she would be put on a plane out of the country or released. Her mental health deteriorated catastrophically while she was in the detention centre.

She was extremely unwell when she started work with her Street Talk therapist and indeed made a further attempt on her own life shortly after she started the therapy. In spite of feelings of despair she persevered with the therapy and made exceptional progress over the course of the last year. She is beginning to manage the symptoms of post traumatic stress disorder, and to understand how to keep herself safe from further exploitation. She feels well much of the time, is able to make plans for the future and has rediscovered hope. Alongside the therapy, Street Talk supported Mary's asylum appeal, writing reports for the court. Mary received practical support from Street Talk, including being provided with a laptop and supermarket vouchers. Mary continues to receive weekly psychotherapy from Street Talk.

Amina

Amina, a Nigerian woman in her sixties, had been held in modern day slavery by people who knew that she had overstayed her visa many years ago. They gave her a room in a shared house, a few pounds a week in return for her labour cleaning shops, threatening that they would report her to the immigration authorities to keep her in fear of them and compliant. When the lockdown came shops closed and her captors who had no use for her put her on the street.

Amina was found sleeping in a church doorway by a catholic priest who put her in contact with Street Talk. The first action was to get her accommodated in a hostel for people with no recourse to public funds, provide supermarket vouchers so she could buy essentials and to put her in contact with an immigration lawyer who works pro bono. She is currently applying for asylum with the help of the asylum lawyer. Until she made contact with Street



Talk Amina had lived in hiding, in domestic slavery for almost twenty years. She had no sense that she had any rights.

Sammy

Sammy was referred by one of Street Talk's partner hostels. She engaged well with her Street Talk therapist but some months into the therapy there was an incident at the hostel which resulted in Sammy being evicted. Sammy had a dog and there was no other accommodation where she could keep the dog with her available in the borough of Camden, so Sammy lived in a tent on Euston Road for four months. During this period she kept up her sessions with her Street Talk therapist, who raised their concerns for Sammy's safety with other agencies, eventually leading to her being accommodated in a hostel in a different borough. Street Talk also encouraged Sammy, who has cancer, to maintain contact with her GP to ensure that she got the vital treatment she needed.

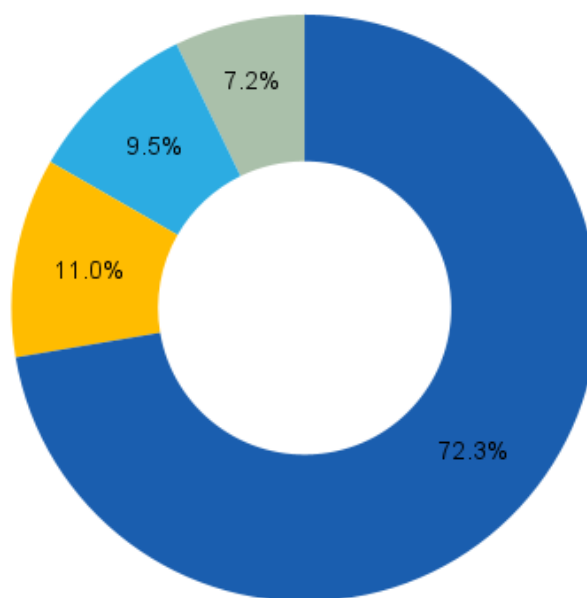
Over the next six months, Sammy was moved from one temporary accommodation to another four times, each one in a different borough. The importance of the work with Street Talk was that the work was able to continue throughout this period despite all that change. Sammy continues to engage with Street Talk and now that her accommodation is more stable she and her therapist are working on Sammy keeping herself safe and free from exploitation as well as beginning to understand the trauma which she is living with after a lifetime of abuse.

Income & Expenditure

Income

£200,008

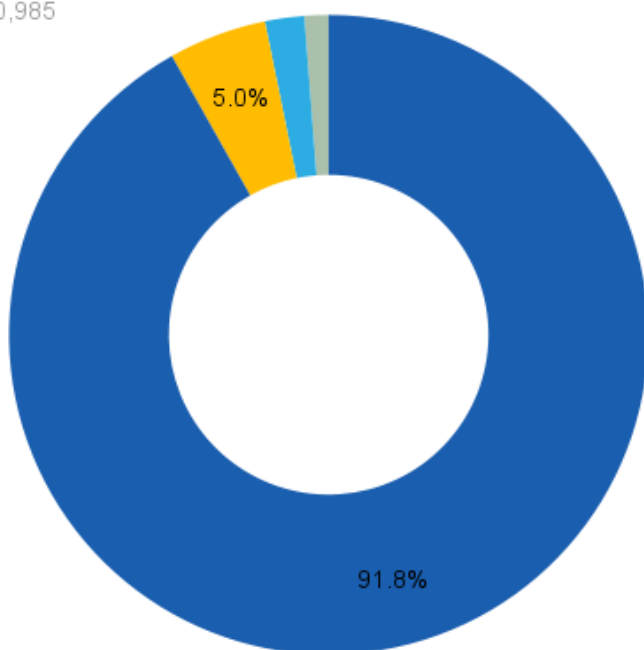
- Grants
- Major Donors
- Awards & Partnerships
- Donations & Fundraising



Expenditure

£140,985

- Staff (full-time & sessional)
- Practical Support & Grants
- Charity Admin
- Volunteer/Staff Expenses & Training



Structure, Governance and Management

Street Talk is a registered charity. The governing document is the Constitution. Trustees are elected by the Board.

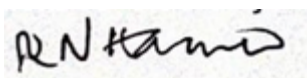
Trustee Name	Office (if any)	Dates acted if not for whole year
Charlotte Littlewood		
Colleen Rhodes		
Keran Burris		
Rebecca Hammond	Treasurer	
Sophie Jones		

Declarations

The trustees declare that they have approved the above report.

Signed on behalf of the charity's trustees

Signature



Full Name Rebecca Hammand

Position Treasurer

Date 25/8/2021

A3 Payments

Employee + Sessional Staff Costs	-	129,479	-	129,479	78,756
Grants Given	-	2,801	-	2,801	-
Staff Expenses	607	1,012	-	1,619	6,236
Practical Support	-	4,192	-	4,192	2,374
Postage + Printing	55	987	-	1,042	674
Volunteer Expenses	25	-	-	25	617
Fees + Membership	96	431	-	527	497
Website, Phone + IT	419	289	-	708	455
Training	-	75	-	75	241
Art Materials	-	80	-	80	297
Meetings	-	2	-	2	296
Insurance	-	117	-	117	117
Events	80	-	-	80	33
Marketing + Publicity	238	-	-	238	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	1,520	139,465	-	140,985	90,593

A4 Asset and investment purchases, (see table)

	-	-	-	-	
	-	-	-	-	
Sub total	-	-	-	-	-

Total payments	1,520	139,465	-	140,985	90,593
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Net of receipts/(payments)	60,389	- 1,366	-	59,023	- 17,780
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A5 Transfers between funds	- 73,000	73,000	-	-	-
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A6 Cash funds last year end	48,866	63,634	-	112,500	-
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Cash funds this year end	36,255	135,268	-	171,523	- 17,780
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Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds		-	-	-
		-	-	-
		-	-	-
	Total cash funds	36,255	135,268	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-

B5 Liabilities

		-	-
		-	-
		-	-

Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	
		-	
		-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
<i>Rebecca Hammond</i>	Rebecca Hammond	12/14/2021



CHARITY COMMISSION
FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A

Independent Examiner's Report

Report to the trustees/
members of

STREET TALK

On accounts for the year
ended

31.03.2021

Charity no
(if any)

117588

Set out on pages

1 + 2

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended [DD / MM / YYYY].

Responsibilities and
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. *Delete [] if not applicable.*

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date:

29/11/21

Name:

JAMES WILLIS

Relevant professional
qualification(s) or body

BA AAT