

Community Language Support Services

Annual Report 1st April 2024 - 31 March 2025

Registered Charity Number: 1115756

COMMUNITY LANGUAGE SUPPORT SERVICES

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COMMUNITY LANGUAGE SUPPORT SERVICES

REFERENCE AND ADMINISTRATIVE DETAILS

Trustees	Dr Zibiah Alfred Loakthar	Chair
	Ruth Clarke	Secretary
	Mebrahtu Russom	Treasurer
	Zahra Suleiman	MC Member
	Sega Habtom	MC Member
	Natu Hadish	MC Member

Charity Number **1115756**

Registered Office **St Mellitus Church**
The Presbytery
Tollington Park
London
N4 3AG

Bankers **Barclays Bank**
Camden House East
Summer Row
Birmingham
B1 3PF

Independent Examiners **EKB Accountancy Services**
Chartered Certified Accountants and registered
Auditors
39-41 North Road
London
N7 9DP

COMMUNITY LANGUAGE SUPPORT SERVICES

TRUSTEES' REPORT

Chair's Report

CLSS has been building a strong reputation across communities, these past twenty years, as an organisation that will listen, care and act. Community is at the root of our work. Our activities foster connection, empathy, inclusion and belonging. Many people who may come to CLSS in difficult times and often from society's margins, tell us that they have been able to find a place to feel at home within our community. Our volunteers contribute to our community's vibrancy and to collective care for everyone's wellbeing. Many of our volunteers have lived experience of adversity, and all go extra miles to help others experiencing adversity draw upon inner resilience and hope.

CLSS brings people together from diverse communities and backgrounds facilitating the possibilities of friendship and shared learning and understanding across communities. This year our volunteer-led English language classes have been extremely popular as has our women's support group. Our classes for people to develop sewing and knitting skills also enable people to develop strong friendships. Our monthly coffee and fruit mornings for men and for women create spaces for people to come together on a regular basis and talk, offer peer support and seek advice from our trained staff team.

Our aim is to support people struggling in tough times not simply to cope but, in time, to thrive. We offer multilingual support in a myriad of ways through information, advice, and advocacy, signposting to relevant health and social services, practical support in times of crisis and assistance to people to access volunteer opportunities and employment. This year we have found that the universal credit system has been particularly difficult for digitally excluded people to navigate. CLSS has helped people to access their accounts and online journals, complete online applications and give evidence to report changes in circumstances. Where possible, we have also helped people to increase digital literacy skill confidence so that people can navigate systems independently.

As a charity we seek to learn from others and positively encourage our staff and volunteers to attend ongoing professional development training and relevant forum and cross-sector meetings. We seek share our good practice and learning with others through partnership work with other organisations and through cross-sectoral discussion and dialogue with the charity and community sector, service providers, local council, policy makers, researchers, academics and funders.

We wish to thank the funders who support our work, especially Islington Council, Cloudesley Charity, Trust for London, National Lottery Community Fund, Cripplegate Foundation, Healthwatch Islington. We do not take this support for granted and see the grants we do receive as a strong testament to the hard work and impact our CLSS team is having in supporting people in our community. We are also very grateful to Cloudesley Charity for supporting people in our community with emergency grants, and the Cripplegate Foundation for their grant for carers. Such support really helps make a difference to people's lives. We are delighted too to have secured funding from City Bridge and the National Lottery Reaching Communities Fund which will help ensure the sustainability of our work for the next five years.

Warm thanks to our office and activity volunteers who generously contribute energy, ideas, time and skills to the social justice work of our organisation to tackle poverty, isolation and social exclusion. Heartfelt thanks too to our skilled CLSS staff team: Tsega Solomon, Maxamed Maslax, Segen Hadish, Linda Raymond and our Coordinator Wezenet Haile. Strong teamwork and steadfast dedication to making a positive difference gives CLSS its good name. Your energy, commitment, and positive approach inspire people within and beyond our community to step forward to support our community. As always, we welcome approaches from individuals and organisations wishing to become involved with our work and to collaborate. We look forward this Spring to marking 20 years of service to the community, where we will come together to look back and reflect, as well as forward to the future.

Dr Zibiah Alfred Loakthar (Chair)

COMMUNITY LANGUAGE SUPPORT SERVICES

CLSS Background

Community Language Support Services (CLSS) was established in 2005 as a registered charity, in response to a significant need for support, advice, and advocacy within refugee communities. The primary beneficiaries of our services are from minoritised ethnic groups and people seeking sanctuary in the UK, originating from East Africa and from other Arabic-speaking communities. Our organisation is dedicated to providing person-centred, holistic advice and support. This includes visiting people in their homes, bringing individuals together in group settings, and working collaboratively to enhance health and wellbeing.

The staff and trustees at CLSS possess a comprehensive understanding of the cultural sensitivities and unique needs of our community members. This awareness fosters an environment in which individuals feel at ease and are able to build trust with our team. A substantial proportion, over 90% of people using CLSS services, live on low incomes and face significant challenges due to language barriers, and digital exclusion.

75% of our clients have disabilities and have experienced health inequalities, meaning they require ongoing support to access services and entitlements. To help address these challenges, CLSS facilitates activities that promote integration within the wider community, supporting service users to overcome barriers and participate fully in society.

The Charity Objectives are:

- (1) To advance the education and training of people with limited English language skills and their dependants in need thereof so as to advance people in life and assist people to adapt within a new community.
- (2) The provision of facilities for recreation or other leisure time occupation with the object of improving the conditions of life of those persons who have need of such facilities by reason of their youth, age, infirmity or disablement, financial hardship or social and economic circumstances.
- (3) The relief of unemployment of people with limited English language skills and in particular those in London, by the provision of vocational and skills training, advice and support.

Vision

Our vision is to transform the lives of individuals within the community by supporting them to overcome the obstacles that prevent them from leading healthy and fulfilling lives. Through our services, we strive to empower people to rebuild their self-confidence, acquire essential skills, and ultimately achieve greater independence.

Mission

Our mission is to provide support to those who are most in need vulnerable, disadvantaged, and isolated individuals from minoritised ethnic communities. We focus particularly on local East African and Arabic-speaking communities, helping people to improve their quality of life and enabling them to participate more fully in society.

Quality Assurance

CLSS is dedicated to delivering services efficiently and effectively, in line with the objectives of the charity. We offer a broad range of quality services, all underpinned by a commitment to equality of opportunity, impartiality, and fairness, regardless of political, religious, or ethnic background. CLSS maintains high standards by holding the Advice Quality Standard (AQS) and is registered with the Immigration Advice Authority (IAA).

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Staff and Volunteer Development

Community Language Support Services (CLSS) maintains a strong commitment to the professional development of its staff and volunteers. The organisation places emphasis on ensuring that all team members have access to opportunities that enhance their expertise, enabling them to effectively meet client needs and contribute to the achievement of organisational objectives.

Staff and volunteers at CLSS have participated in a wide range of training sessions. These professional development activities have equipped them with valuable knowledge and practical skills, which they are able to utilise within the community. The team remains dedicated to addressing the increasing demand for CLSS services and to developing new initiatives that are responsive to the evolving needs of community members.

Networking

Our staff have established robust connections and effective working relationships with statutory bodies, voluntary organisations, community groups, and supporting agencies across both Islington boroughs and the wider London area. Regular participation in information-sharing meetings delivered by a variety of statutory and voluntary organisations as well as community-based agencies has enabled us to build and maintain a close network of partners and service providers relevant to our work.

We actively engage in a range of regular meetings and forums, including: Advising Islington Together, Asylors (research for asylum seekers), Bright Lives Practitioner Network, Centre for Trauma, Asylum and Refugees (CTAR) at the University of Essex, Cross Islington Coordination Call meetings, Hate Crime Forum, Islington Black Minority Advice Alliance (IBAA), Islington Refugee Forum, Healthwatch Islington, Islington Strategic Advice Partnerships, Migrant Support Project Working Together Meeting, and Tavistock Refugee Hub and Voluntary Action Islington.

Our commitment to networking has not only strengthened our professional relationships but also enhanced our capacity by facilitating the exchange of information and independent expertise. This collaborative approach has broadened our ability to meet the needs of the wider community. In particular, our partnership with Healthwatch Islington has enabled us to engage with health specialists from the NHS, further expanding our support network for service users.

Staff members also attend regular meetings at the Tavistock Refugee Hub, which has proven to be highly productive. These meetings bring together a diverse group of practitioners, community representatives, and organisations working with asylum seekers, refugees, and forcibly displaced people. They provide a valuable forum for information sharing and reflection, supporting the development of best practices tailored to address the varied and complex needs of individuals within these communities.

Our Provisions of Services

We have worked extensively with individuals from marginalised communities, with a particular focus on those from minoritised ethnic and refugee backgrounds mainly those from East Africa and other Arabic speaking communities. Over the year, 2981 people have accessed our specialist advice, support and workshops. 1821 people were regular clients throughout the year. Our approach is grounded in person-centred and holistic support, ensuring that each service user receives tailored advice, advocacy, and assistance that addresses their unique circumstances and challenges. The recent changes to welfare and housing systems, such as the transition to Universal Credit and the ongoing cost-of-living crisis, have had a profound effect on people who access our services.

There has been a marked increase in the number of individuals needing urgent support, many of whom are facing intricate challenges compounded by language barriers, digital exclusion, and financial hardship. In response, our staff have shown exceptional dedication, working extended hours to ensure that clients receive the help they need to navigate these difficult times. Their commitment has been vital in helping people to cope, access essential services, and maintain stability during periods of acute vulnerability.

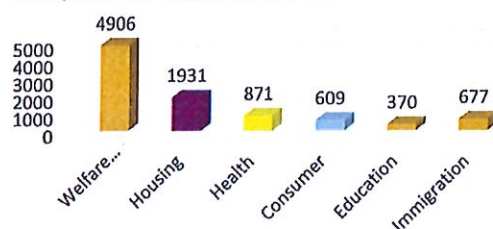
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receive the help they need to navigate these difficult times. Their commitment has been vital in helping people to cope, access essential services, and maintain stability during periods of acute vulnerability.

Fig 1. CLSS dealt with the following inquiries throughout the year.

Services provided by CLSS

1st April 2024 - 31st March 2025



We have seen an increased number of inquiries on welfare benefit. We have supported clients migrating from welfare benefits to Universal Credit within the timeframes required by the DWP, enabling them to continue receiving transitional protection payments whilst their

Universal Credit claims are processed. We received more referrals and signposted clients from community groups many of whom were vulnerable experiencing poverty needing assistance with access to welfare benefits, housing, consumers and immigration matters.

Individuals facing language barriers or digital exclusion often struggle to respond to Department for Work and Pensions (DWP) requests and are in urgent need of ongoing support. Unemployment has risen, and many are already contending with poverty, depression, anxiety, and family breakdown, all of which have been exacerbated by the ongoing cost-of-living crisis and or unemployment.

We have successfully assisted clients with applications for a range of benefits, including UC50, Disability Living Allowance (DLA), Universal Credit, Personal Independence Payment (PIP), Carers Allowance, Attendance Allowance, and Discretionary Housing Payment (DHP) etc. Notably, 90% of applications we have supported have been successful without the need for mandatory reconsideration or appeals, and 95% of tribunal appeals for welfare benefit cases have resulted in a favourable outcome. Many people have commented, "This is the kind of service we need."

Housing Needs and Support

Housing needs and the risk of homelessness remain significant concerns within our community. Many individuals and families continue to live in poor housing conditions and face the challenges of overcrowding. Those residing in private rented accommodation are particularly vulnerable, with a substantial number experiencing poverty and being adversely affected by benefit caps. As a result, most of their income is directed towards rent, often leaving them without sufficient funds to feed their families and forcing them to rely on food banks. This precarious situation has contributed to increased levels of depression and anxiety among those affected.

In response to these challenges, we assist clients in applying for Discretionary Housing Payment (DHP) to help alleviate financial pressures related to housing costs. Furthermore, support from welfare grants such as those provided by the Cloudesley Charity and carers grants from the Cripplegate Foundation, has enabled us to offer emergency financial assistance to 26 individuals facing health-related difficulties, financial crises, or destitution. "241 people have been helped to apply for WaterHelp from Thames Water, which gives low-income households a 50% discount on their bills."

Our support also extends to essential household utilities. For example, we liaise directly with energy providers on behalf of clients to secure reduced rates for electricity and gas bills or arrange payment plans with affordable instalments. These interventions are crucial in helping individuals and families maintain their tenancies and avoid deepening financial hardship.

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Our staff provide one-to-one digital support to teach basic digital skills to clients, helping people develop confidence, skills and become independent. Over 67 clients reported that they felt more confident in accessing online services independently. If they need more help they come to us.

Women's Self-Help Group and Skills Sessions

The women's self-help group, along with the knitting and sewing sessions held fortnightly, has made a significant impact on the confidence and abilities of our participants. These sessions have not only equipped the women with valuable new skills but have also fostered a sense of unity by bringing together women from a variety of backgrounds.

The formation of supportive friendships within the women's group has played a transformative role for individuals who previously chose to remain isolated. Through regular participation in the group's activities, many women have moved beyond feelings of loneliness, building meaningful connections with others in similar circumstances. These relationships have not only fostered a sense of belonging but also encouraged personal growth and resilience among participants. Currently, 25 women continue to provide befriending support to housebound and elderly individuals, working under the guidance and supervision of CLSS.

The session is run by a volunteer teacher. Through her commitment, we have been able to continue to offer support to those most in need.

Reflecting on her experience, she shared, "*Sharing my skills and seeing our ladies develop makes me feel proud.*" She also expressed that attending these sessions has boosted her confidence and helped her to recognise her own abilities. The group recognises that certain experiences can have a negative effect on individuals but restoring confidence and developing coping mechanisms are key achievements they strive for. The participants now speak openly about their experiences and confidently stand up for themselves and their families.

The women's group has further extended our reach, allowing us to assist even more vulnerable members of our community.

Outreach and Support for Vulnerable Clients

Our team carried out a substantial programme of outreach and home visits, completing 255 visits to support vulnerable individuals in the community. These proactive interventions enabled us to engage directly with those most at risk, ensuring they received the assistance and guidance necessary to improve their circumstances. We provided ongoing support to 491 people living with disabilities, helping them to access essential services, maintain independence and address day-to-day challenges. Our tailored approach ensured that individuals' needs were recognised and addressed appropriately.

In addition, we reached and supported 367 isolated individuals. Through our outreach efforts, these people were able to reconnect with their community, access vital resources, and feel less alone in facing their difficulties.

Anonymised Case Example:

We assisted a vulnerable young asylum seeker, referred to our organisation by a concerned community member; he lives in a hotel. The client lives with chronic constipation and chronic myeloid leukaemia, both requiring ongoing medical care and diet. Throughout this period, CLSS provided regular practical and emotional support, both by phone and face-to-face. We provided emergency financial support received from a charity for food and travel. We advocated on his behalf and liaised with service providers including a doctor who comes to the hotel and contacted the specialist from the hospital to request his leukaemia medication because there were times when he ran out of medication. We also contacted his immigration solicitor, churches, and the Red Cross to assist the client. We successfully advocated for the client to be moved to accommodation where he could access better medical care and community support. He is now settled in a shared studio in West London.

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Recent protests in Greater London have caused the client significant anxiety. He feels unsafe leaving his accommodation, which has affected his ability to attend medical appointments and access support, leading to isolation. Despite these challenges, with CLSS's support and assistance in communicating with his immigration solicitor, he successfully obtained refugee status and is now able to access more comprehensive support.

Health awareness workshops

Throughout the year, we delivered a total of 12 gender-specific health awareness workshops. These sessions were facilitated with the support of expert health speakers from Healthwatch Islington, the Camden and Islington Core Team, and an NHS health representative and our mental health support worker and staff. Each workshop attracted between 25 and 30 attendees, reflecting strong community engagement and interest. We also shared the information with the wider community through the CLSS WhatsApp group.

CLSS staff and volunteers provided interpreting and translation services in a range of community languages. This approach enabled all attendees to fully benefit from the information and support offered during the sessions. As a direct result of these workshops, 34 individuals experiencing depression felt empowered to seek assistance and successfully accessed the mental health services they required. In addition, 137 people were signposted to appropriate mental health support, further extending the reach and impact of our work.

Despite these positive outcomes, the stigma surrounding mental health remains significant. Many participants continue to struggle with depression and anxiety, challenges often exacerbated by poverty and unemployment. These difficulties are particularly acute among those of working age, who face considerable obstacles in accessing support and overcoming the associated stigma.

Workshop attendance prompted clients to get health checks, leading to three prostate cancer diagnoses during routine screenings despite no symptoms. Our mental health support worker and advisors tailor sessions to community needs and offer one-on-one support. We have assisted 78 families, including families with autistic children, to get more support.

Immigration Advice and Support

CLSS offers immigration advice and services at IAA Level 1, with a particular focus on immigration, asylum, and protection matters. Our dedicated team has assisted clients with a broad spectrum of immigration-related applications, including those for settlement, Indefinite Leave to Remain, and citizenship. In addition, we have supported individuals in preparing Home Office travel document and passport applications, as well as fee waiver applications to help families register their children as British citizens.

Asylum seekers often encounter considerable difficulties, and we have seen an increase in enquiries from those seeking guidance, whether to find an immigration solicitor, reconnect with existing legal representatives, or obtain necessary information and support. In response to newly introduced regulations, clients are now required to create UKVI accounts to view their immigration status online via the eVISA system. Our team has provided support to many individuals throughout this process, ensuring they are able to access and manage their status online. We recognise that those who are illiterate or living with disabilities may need personalised and continuing assistance, and we tailor our digital support accordingly.

We are also committed to aiding vulnerable clients, including those experiencing domestic violence, by helping them communicate more effectively with their immigration solicitors about their cases. Our services include the provision of information, interpreting, and translation as needed, so that language barriers do not prevent access to essential support. Furthermore, we have helped destitute and vulnerable failed asylum seekers to obtain emergency financial support through the No Recourse to Public Fund

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(NRPF) scheme. In addition, we have supported clients in applying for welfare grants from Cloudeley, offering vital reassurance and ensuring that individuals know they have somewhere to turn during times of need.

Achievements

CLSS has continued to grow, making significant strides towards its mission of improving the lives of those it serves. The organisation's specialist advice and support services have proved highly effective, achieving a 95% success rate in helping clients secure their benefit entitlements and access the support they require. Through the delivery of group activities and health awareness sessions, CLSS has successfully brought people together, fostering a stronger sense of community and engagement.

The women's group sessions have been particularly impactful, providing a welcoming space for women from diverse backgrounds to come together. These sessions have not only encouraged participation and unity among women but have also empowered them to become active members of the community. Many have gone on to support others, helping CLSS to extend its reach and strengthen community ties. In the area of mental health, CLSS has signposted 137 individuals to the appropriate services for their mental wellbeing, with 85% of these individuals reporting improvements in both their financial and health circumstances.

The organisation has also taken proactive steps to combat loneliness and isolation, reaching out to support people in their own homes and facilitating integration and social connections within the wider community. A total of 491 people with disabilities have received ongoing support, ensuring that their unique needs are addressed and that they remain connected to vital services. Additionally, 350 isolated individuals have been encouraged to participate in group activities and workshops, with 70% of participants noting improvements in their financial and health wellbeing as a result. Through these efforts, CLSS has played a crucial role in bridging gaps and challenging the stigma that often prevents people from seeking the help and support they need.

Summary

There has been an exceptionally high demand for advice and support services, with numerous urgent enquiries received from members of the community. Our dedicated staff have consistently gone above and beyond, working additional hours to ensure that the needs of our beneficiaries are met. Through their efforts, CLSS has helped individuals access vital welfare entitlements and essential services, particularly during the ongoing cost-of-living crisis. The challenge of digital exclusion has further impacted many lives, making our support even more critical. Notably, 90% of our clients face language barriers and therefore require ongoing, tailored assistance to navigate available services effectively.

Community Engagement and Outreach

We continue to support people in staying connected by delivering group activities that foster social inclusion. Our gender-specific health awareness sessions have provided significant benefits, addressing unique needs within the community. To combat isolation, we have offered a befriending service for housebound and isolated individuals, utilising both outreach and home visits. Our collaboration with statutory and other supporting agencies has further strengthened our services, enabling us to respond efficiently to the evolving needs of the community. The organisation's sustainability has allowed us to initiate new projects that reflect and address these needs.

Acknowledgements

We extend our heartfelt thanks to our funders and supporters, including the Cripplegate Foundation, Islington Council, The National Lottery Community Fund, Trust for London, and Cloudeley Charity, whose generosity has been instrumental in meeting both our needs and those of the wider community. Your grants and continued support have enabled us to expand our services and empower individuals to thrive. We are also grateful to the NRPF team from Islington Council for their responsiveness to our clients' needs.

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Our sincere appreciation goes to the Management Committee for their ongoing encouragement and steadfast support, which has motivated us to work even harder and contributed to positive changes in people's lives. We also thank Healthwatch Islington, Voluntary Action Islington, the IRMF team, our staff and volunteers, local MPs, and St Mellitus Church for their invaluable support to CLSS and the community.

Financial

The charity's principal source of income grants from public funding and other charities. In the year ended 31 March 2025 the principal grant funders were Islington Council, National Lottery Community Fund, 'Cloudesley's Charity, Trust for London, Cripplegate Foundation and Healthwatch Islington.

During the year the total income received was £102,443, (2024-£135,977) and after deducting expenditure of £121,840, (2024-£122,209), the charity made a deficit of £19,397, (2024 a surplus of £13,768. As at 31.3.2025 the charity reserve was £126,856 and this was carried forward for the continuation of the project. This includes £40,581 Unrestricted Reserves, equivalent to just under 3.8 months expenditure level. Independently examined financial Activities for the year ended March 2025 is provided. We are actively identifying other funders and developing proposals.

STRUCTURE, Governance and Management

Management Committee and Board of Trustees

CLSS is overseen by a Management Committee composed of six dedicated volunteers. The Board of Trustees holds responsibility for all governance, policy development, strategic planning, and financial oversight. Throughout the year, the Board convened on four occasions to address key matters and ensure the effective running of the organisation.

Staff and Volunteer Team

The team at CLSS includes five staff members: a Coordinator who also serves as an advice worker, along with four advisors and support workers. In addition, a group of seven committed volunteers provides vital assistance with interpreting and supporting users. The organisation also benefits from the involvement of 25 volunteer befrienders, who play a crucial role in supporting the community. All volunteers are supervised by the coordinator and the staff team, ensuring consistent, high-quality support and guidance.

Management

The coordinator holds responsibility for the overall management and coordination of CLSS activities. Acting as an adviser to the Board, the coordinator implements decisions made by the trustees to ensure the effective running of the organisation. In addition, the coordinator directly manages both the staff and volunteer team, providing guidance and supervision. Regular reports are made to the Chair of the Board, facilitating clear communication and accountability within the organisation.

COMMUNITY LANGUAGE SUPPORT SERVICES

INDEPENDENT EXAMINER'S REPORT

Report to the trustees of COMMUNITY LANGUAGE SUPPORT SERVICES

On accounts for the year ended	31 MARCH 2025	Charity no	1115756
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Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

- In connection with my examination, no matter has come to my attention
1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
 2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: 

Date: 10-12-2025

Name: Efrem Kidane FCCA

Address: 39-41 North Road, London N7 9DP

COMMUNITY LANGUAGE SUPPORT SERVICES

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025**

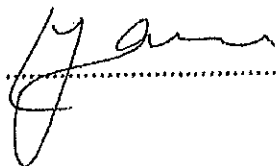
	Notes	Unrestricted Funds	Restricted Funds	2025	2024
		£	£	£	£
INCOME AND ENDOWMENTS					
Donations and Legacies	2	1,670	-	1,670	1,050
Bank Interest		282		282	0
Income From Charitable Activities:					
Grants	3	-	100,491	100,491	134,927
Total Income		1,952	100,491	102,443	135,977
 EXPENDITURE					
Expenditure on Charitable activities	4	10,194	111,646	121,840	122,209
Total Expenditure		10,194	111,646	121,840	122,209
 Net Movement of Funds in Year		(8,242)	(11,155)	(19,397)	13,768
Transfer between funds		-	-	-	-
 Surplus/(Deficit) for the year		(8,242)	(11,155)	(19,397)	13,768
 Total funds brought F/W 1.4.2024		48,823	97,462	146,285	132,517
Total funds carried F/W 31.3.2025		40,581	86,307	126,888	146,285

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BALANCE SHEET
AS AT 31 MAR 2025

	Notes	2025 £	2024 £
CURRENT ASSETS			
Balance per Bank statement		126,724	145,604
Cash in hand		764	681
		<u>127,488</u>	<u>146,285</u>
CURRENT LIABILITIES			
Amounts due falling within one year		<u>600</u>	<u>0</u>
NET CURRENT ASSETS		<u>1,26,888</u>	<u>146,285</u>
FUNDS			
Unrestricted		40,581	48,823
Restricted		<u>86,307</u>	<u>97,462</u>
TOTAL FUNDS	5	<u>126,888</u>	<u>146,285</u>

Approved by the board on 10th December 2025
And signed on its behalf by

Chair 

Treasurer 

COMMUNITY LANGUAGE SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS

1. Accounting Policies

- 1.1 The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

- 1.2 The accounts have been prepared on the going concern basis.
- 1.3 Income is recognised in the Statement of Financial Activities (SoFA) when the charity becomes entitled to the resources, it is more likely than not that the trustees will receive the resources and the monetary value can be measured with sufficient reliability.
- 1.4 Expenditure is included when incurred and liabilities are established for all services once provided. Expenditure includes amounts of irrecoverable VAT where charged. Expenditure on operational programmes is recognised in the period in which it is incurred.
- 1.5 No trustee was paid or received any benefit in the current year.
No transactions occurred with any trustee or connected person/s with material interest in the year.
- 1.6 Grants received are for restricted purposes and realised in the accounts within the year. The charity does not operate any endowment funds.
- 1.7 Restricted funds are to be used for restricted purposes as laid down by the donor.
Expenditure which meets this criteria is identified to the funds.

2. Donations and Legacies

	Unrestricted Funds	Restricted Fund	2025	2024
	£	£		£
Donations and Gifts	1,670	0	1,670	1,050
Bank Interest	282	0	282	0
TOTAL	1,952	0	1,952	1,050

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3. Income from charitable activities: Grants	Unrestricted Funds	Restricted Funds	2025	2024
		£	£	£
National Lottery Community Fund	-	20,247	20,247	40,354
Richard Cloudesley's Charity (Welfare Grant)	-	3,960	3,960	4,000
Richard Cloudesley's Charity	-	8,750	8,750	8,750
Trust For London	-	23,707	23,707	27,625
Islington Council's Community Chest	-	0	0	5,000
Cripplegate Foundation Main Grant	-	10,000	10,000	10,000
Cripplegate Foundation -Other Grant	-	3,400	3,400	9,826
Islington Council	-	24,000	24,000	24,000
Healthwatch Islington	-	6,427	6,427	5,372
TOTAL	-	100,491	100,491	134,927

4. Expenditure on Charitable Activities

	Unrestricted Funds	Restricted Funds	2025	2024
	£	£	£	£
Salaries and Wages	10,194	92,411	102,605	104,014
Rents, Rates & Service Charges	-	6,000	6,000	6,000
Individual Grants	-	4,840	4,840	4,895
Hall Hire	-	784	784	951
Stationary	-	278	278	187
Volunteer Expenses	-	850	850	673
Photocopy/Postage	-	358	358	377
Telephone	-	839	839	696
Refreshments	-	282	282	740
Membership fees	-	644	644	575
DBS Check	-	125	125	111
Homeworking costs/management costs	-	433	433	386
IT and Consultancy	-	0	0	616
Subscriptions	-	40	40	40
Training	-	350	350	324
Cleaning Product	-	115	115	135
Equipment	-	96	96	671
Insurance	-	893	893	468
Accountancy & Audit	-	600	600	350
AQS Audit	-	1,708	1,708	0
Total Expenditure	10,194	111,646	121,840	122,209

5. Analysis of Net Assets Between Funds

	Unrestricted Funds	Restricted Funds	2025	2024
	£	£	£	£
Tangible fixed assets	-	-	-	-
Current assets	40,681	86,807	127,488	146,285
Current liabilities	(100)	(500)	(600)	0
Net assets	40,581	86,307	126,888	146,285

