

# *Community Language Support Services*

**Annual Report 1<sup>st</sup> April 2023 – 31 March 2024**

**Registered Charity Number: 1115756**

## COMMUNITY LANGUAGE SUPPORT SERVICES

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<b>(This report does not form part of the Financial Statements)</b>	

## COMMUNITY LANGUAGE SUPPORT SERVICES

### REFERENCE AND ADMINISTRATIVE DETAILS

Trustees	Dr Zibiah Alfred Loakthar	Chair
	Ruth Clarke	Secretary
	Mebrahtu Russom	Treasurer
	Zahra Suleiman	MC Member
	Sega Habtom	MC Member
	Kaousar Hannach	MC Member
	Natu Hadish	MC Member

Charity Number 1115756

Registered Office  
St Mellitus Church  
The Presbytery  
Tollington Park  
London  
N4 3AG

Bankers  
Barclays Bank  
Camden House East  
Summer Row  
Birmingham  
B1 3PF

## **COMMUNITY LANGUAGE SUPPORT SERVICES**

### **TRUSTEES' REPORT**

#### **Chair's Report**

This past year has been another very busy one with CLSS, supporting community members with ongoing and new issues, and also supporting new people referred to us by professionals and by those in the community that trust our services and recommend them to others. A growing community can bring us extra challenges around resourcing but is also a great source of joy and new friendships, peer support, solidarity and inspiring community activism. At CLSS we are proud of everyone's resilience in the face of many challenges. It is great testimony to the work of the CLSS team when people who have been in some way helped by our services, come back and volunteer with good will their time and skills for the community.

A heartfelt thank you from all the trustees to all our volunteers, both those who help in the office and those who help at events and with our befriending scheme and those whose help behind the scenes, less visible volunteering but equally important. You are an inspiration to everyone; each person's contribution is invaluable.

Thank you too to all CLSS staff, namely Tsega Solomon, Maxamed Maslax, Segen Hadish, Linda Raymond and Wezenet Haile who have also gone above and beyond to support our community and who have showed great dedication, resilience and determination, working as a strong team to ensure people are supported in meaningful ways and social justice issues are raised and taken forward.

CLSS has this year has again supported people multilingually with information, advice, and advocacy, signposting to relevant health and social services, and practical support in times of crisis. With training and support, we have helped people to access volunteer opportunities and employment. We continue to find creative ways to bring our community together and connect people experiencing loneliness and isolation with others with creative knitting projects and tailored volunteering opportunities. We also give talks across different sectors about the issues that people in our community are facing and willingly share our good practice and ideas with people from the charity and community sector, as well as funders, policy makers and academics.

Thanks to everyone who has supported the building of community and helped CLSS in its work to tackle poverty, isolation and social exclusion. Thanks to everyone who has offered ideas, time, advice, guidance, expertise, resources, professional development training, connections and practical and financial support. Your support makes all the difference in our community. A special thanks to our Coordinator Wezenet for continuing her inspiring leadership of our charity's work.

Thank you to all our funders this year. We continue to look for creative ways to build the resources and support we can offer the community. At CLSS we welcome ideas, suggestions and approaches from individuals and organisations wishing to collaborate. As always, we welcome new volunteers into the heart and warmth of our community. We are proud of our reputation in the community as a grassroots frontline charity that walks with people facing challenges, offering support in a sensitive way so that people can live as independently as possible, whilst creating opportunities for people to become more involved in community life. As we approach our 20th year of operating as a charity, we are looking to bring the community together to celebrate. We would love to hear your ideas of what you think might be appropriate here!

Dr Zibiah Alfred Loakthar (Chair)



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

### **CLSS Background**

The Community Language Support Services (CLSS) objectives are to provide people with limited English language skills and their dependants (clients), with communication services and support to help relieve isolation and promote fuller integration into UK social and economic life. CLSS aims to improve the health and well-being of minority ethnic and migrant communities, particularly those living in Islington and across greater London.

We address these objectives through delivering a wide range of information, advice, advocacy and support by telephone, face to face and outreach visits to our clients' homes, to people in need in Islington and the neighbouring boroughs. We work with a diverse range of people from minority ethnic groups and tackle a broad range of issues. 90% of our clients have language difficulties and digital exclusion 95% are BME backgrounds and 100% live in low income 75% of our clients have disabilities and need ongoing support.

Our staff understands the cultural sensitivity of our clients and delivers vital support services to help those marginalised communities to access needed services and the benefit to which they might be entitled. Supported in community building, through delivering monthly group talking sessions, health awareness workshops and women's self-help group knitting, sewing sessions.

We have delivered specialist advice, advocacy and emotional support in clients first language. We have insured continues engagement with those hard-to-reach isolated, vulnerable members of our community, get the help and support they need, enabling people to maximise their income through accessing the right benefit entitlements.

### **Our Vision:**

To transform the lives of people in the community, so that people overcome the barriers that stand in the way of living healthy lives, and then see people rebuild self-confidence and develop the required skills to flourish and gain greater independence.

**Our Mission:** To help those who are most in need who are vulnerable, disadvantaged and isolated from minoritised ethnic communities particularly within local East African and Arabic speaking communities, supporting people to improve quality of life

### **Quality Assurance:**

CLSS delivers its services efficiently and effectively in accordance with the objectives of the charity. CLSS offers a broad range of quality services underpinned by an ethos of equality of opportunity, impartiality, and fairness, particularly in respect of political, religious, and ethnic affiliations. CLSS holds an Advice, Quality Standard (AQS) and is registered with the Office of the Immigration Service Commissioner (OISC).

### **CLSS STAFF AND VOLUNTEERS DEVELOPMENT**

CLSS is committed to providing staff and volunteers with development opportunities to ensure that staff members have the professional knowledge and skills necessary to meet the needs of our clients and to achieve the organisation's goals. During the year, our staff and volunteers have attended various training. Including on welfare benefits, housing, health, safeguarding, and immigration matters to support ongoing professional development.

## COMMUNITY LANGUAGE SUPPORT SERVICES

### Networking:

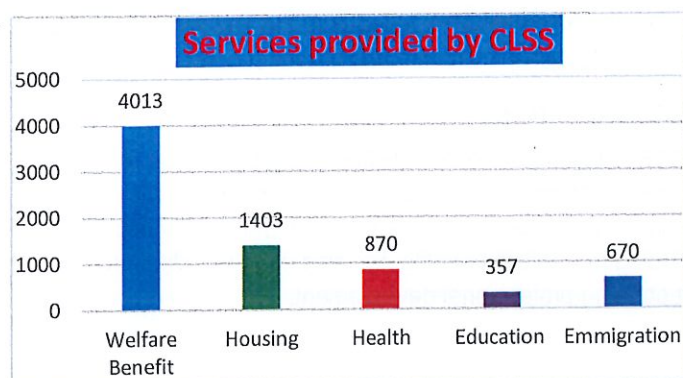
We have strong links and good working relationships with the statutory, voluntary, community organisations and supporting agencies in the boroughs and London wide. We attend regular information sharing meetings delivered by the statutory, voluntary community organisations, and supporting agencies and have been able to develop connections and a close networking relationship with statutory services, organisations and supporting agencies. Including, Islington Advice Alliance, Irish in Britain Cuihmne Memory Loss Alliance, Islington Refugee Forum, Islington Black Minority Advice Alliance, (IBAA), Manor Gardens Health Advocacy, Healthwatch Islington, Voluntary Action Islington. The Centre for Trauma, Asylum and Refugees (CTAR) of Middlesex University, Tavistock Refugee Hub, Asylus, Islington Hate Crime Forum and other.

Through our networks we were able to access information and opportunities, sharing independent expertise and developed partnership work, in which has broadened our capacity to address community needs. In partnership with the Healthwatch Islington delivered health awareness sessions. Our staff attended free training webinar on Researching and using Country of Origin Information on Asylum delivered by Asylus. Training on Creative Reminiscence delivered by Cuimhne, the Irish in Britain to help people living with memory loss and dementia, etc.

### Advice Service:

Advice service is in demand, an increasing number of people seeking advice on welfare benefits, housing, immigration, employment, consumer and health issues. Over the year, 2671 people have accessed our specialist advice and support sessions and workshops. 1,607 were regular clients throughout the year, each with multiple support needs. We have received clients from further afield who are going through extreme difficulties. They say, "we could not find someone to help us". This shows there is a gap in advice provisions in London. The cost-of-living crises, and the changes in the welfare and housing system compounded by language barriers and digital exclusion made harder for people to survive and cope.

Many clients suffer from depression, and family breakdown due to unemployment, poverty and lack of support at the right time. People with mental health perceived to be forgotten, in particular those with no close relatives or connections in the UK. Despite the challenges faced, due to the increased number of people coming for help, our service helped clients with their support need.



We received many referrals and signposted clients who needed to claim for Employment Support Allowance, UC50, Disability Living Allowance (DLA), Personal Independence Payment (PIP) attendance Allowance and to help with mandatory reconsideration and tribunal appeal on

welfare benefit cases. As shown in the graph, we have seen an increased enquiries on welfare benefit and housing. This largely caused by the cost-of-living crises migration from welfare benefit to



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

Universal Credit (UC) and digital exclusion have made life harder for the most disadvantaged community. Claimants of UC have required ongoing support with their claims and to respond to the DWP requests to avoid delays of payment, sanctions and rent arrears.

Housing needs and homelessness are high, many lives in the poor housing conditions and overcrowding. Those on low income in the private sector rented face poverty, most of their income goes towards their rent. They cannot afford to feed their family and depend on food banks. Many suffered from depression, and anxiety. We have helped clients to access the right welfare benefit entitlements, Discretionary Housing Payment (DHP), provided emergency welfare grant received from Cloudesley Charity and the Cripplegate Foundation Crises appeal grants to help those facing destitution and poverty. We referred clients to age UK.

CLSS continue delivering one to one digital inclusion support. This helped clients develop confidence and skills and become more independent. If they need more help, they come to us. We also linked people into ESOL and training courses to improve their English language and find employment, to become independent.

### **Anonymised Case Example:**

Mr B is a refugee, twice his asylum claim has been refused. He was going through depression and faced many challenges. He was moving around to the centres for a free meal and was surviving with the support of friends from the community. Over the years, his mental health started to deteriorate due to the uncertainty of his asylum claim and challenges faced. CLSS provided him ongoing support. After thirteen years he has been granted leave to Remain for 5 years. He said I would not have coped without CLSS support. Giving a little help can make a difference.

### **Health awareness workshops**

We have delivered various gender specific health awareness sessions with the assistance of Healthwatch and health speaker from Islington Mental Health Core Team. CLSS staff and volunteers assisted with interpreting and translating in community languages. Our mental health support worker delivers one to one and group talking sessions, this helped people feel more confident and comfortable to engage and were able to open up with each other. The service has helped to bridge the gap caused by the stigma of mental health and culture. 76 families with caring responsibilities have been supported to access the right health services and benefits. 450 clients with disabilities received ongoing support.

CLSS worked closely with the South Islington Rehabilitation Service, the Traumatic Stress Clinic, and other services to provide people with information and further support for their healthcare needs. This has increased client awareness and empowered to access services.

### **Women group sessions:**

Our women's self-help group, knitting and sewing classes developed well. The session brought diverse women from different backgrounds together, learning new skills and developed supportive friendships and become active members of the community. 25 women continue providing befriending for the housebound and the elderly through CLSS supervision and support.

## **COMMUNITY LANGUAGE SUPPORT SERVICES**

During our community events, women attending this group speak up about community need and encourage others to access the support available. Through their help we were able to help more vulnerable housebound members of our community.

### **Immigration**

Immigration service is in huge demand, due to the reduction of the legal aid. Many experience difficulties to find an immigration solicitor. Asylum seekers in hotel live in poor conditions, the uncertainty of their asylum and lacking support impacted on their health wellbeing. People seeking asylum experience trauma in their home country and fleeing to protect themselves, unfortunately, face other challenges during the asylum process and to access information and support.

CLSS provide immigration advice and service at OISC Level 1 on Immigration asylum and protection. We helped clients adjust in the UK and linked them to their community to facilitate their integration within the community. We have referred/signposted clients to immigration solicitors. We provide information and support and provided interpreting and translation as needed. We helped destitute vulnerable failed asylum seekers to access the No Recourse to Public Fund (NRPF) for emergency financial support. We have assisted clients to access welfare grant from the Cloudesley. Given little help and support made people feel they have somewhere to turn to.

### **Achievement:**

CLSS continues to grow and achieved its goals, improving people's lives. Our specialist advice and support have achieved 95% success rate in helping clients with their benefit entitlements and support they need. Brought people together through delivering group activities and health awareness sessions. 240 who suffer from depression have been empowered to seek help. 85% of our clients have reported their financial and health wellbeing improved.

450 people with disabilities received ongoing support. 350 isolated people have been encouraged to participate in group activities. Helped bridging the gap and the stigma impacting people from getting the help and support they need. Improved peoples financial and health wellbeing and tackled, poverty, isolation and loneliness.

### **Summary:**

Advice and support services are in huge demand. We received many enquiries needing urgent support. Our staff worked extra hours to address community needs. CLSS assisted its beneficiaries to access welfare entitlements and needed services. The cost-of-living crises and digital exclusion impacted on people's lives. 90% of our clients have language barriers and require ongoing support.

We are helping people to remain connected through delivering group activities. Our gender specific health awareness sessions were beneficial. We provided a befriending service to those housebound and isolated members of our community, through outreach and home visits. We have strengthened further our services and working relationships, with statutory and other supporting agencies, responding to the growing community needs. The sustainability of the organisation enabled us to create new projects according to the need of the community.



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

A massive thank you to our funders and supporters including: the Cripplegate Foundation, Islington Council, The National Lottery Community funds, Trust for London, Cloudesley Charity for being very generous and responding to our needs and those of the community. Your generous grant and support helped us to increase further our services and helped people to thrive. Without your help and support this achievement would not have been achieved. A massive thank you to NRPF team from Islington Council for responding to the need of our clients.

Thanks to our Management Committee, for your encouragement and continued support which helped us to work more and enjoy seeing a positive change in people's lives. Thank you to Healthwatch Islington, Voluntary Action Islington, IRMF team, our staff and volunteers, MPs, and St Mellitus Church, for all your support to CLSS and the community.

### **Financial:**

The charity's principal source of income is grants from public funding and other charities. In the year ended 31 March 2024 the principal grant funders were Islington Council, National Lottery Community Fund, Islington Community Chest (Cripplegate Foundation), 'Cloudesley's Charity, and Trust for London. Our total income for the year ended 31st March 2024 was £135,977. Total expenditure for the year ended 31 of March was £122,209. Balance of £146,285 is forwarded for the continuation of the project. This includes £48,823 in Unrestricted Reserves, equivalent to just under 6 months expenditure level. Independently examined financial Activities for the year ended March 2024 is provided. We are actively identifying other funders and developing proposals.

## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

CLSS is run by a Management Committee of 7 volunteers. The Board of Trustees has responsibility for all governance, policy, strategy, and financial matters. The Board of Trustees met 4 times during the year. We have 5 staff (a Coordinator/advice worker and 4 advisers/support workers and a team of 7 committed volunteers who assist with providing interpreting and supporting users. We also have 25 volunteer befrienders. Volunteers are supervised by the coordinator and staff team.

### **Management**

The coordinator is responsible for the overall management and coordination of activities, advises the Board and implements decisions taken by trustees. The coordinator manages line manages the staff and volunteer team and reports to the Chair of the Board.

## COMMUNITY LANGUAGE SUPPORT SERVICES

### INDEPENDENT EXAMINER'S REPORT

<b>Report to the trustees of</b>	COMMUNITY LANGUAGE SUPPORT SERVICES		
<b>On accounts for the year ended</b>	31 MARCH 2024	<b>Charity no</b>	1115756

**Respective responsibilities of trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

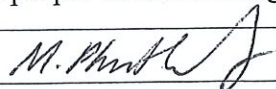
**Basis of independent examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent examiner's statement**

- In connection with my examination, no matter has come to my attention
1. which gives me reasonable cause to believe that in, any material respect, the requirements:
    - to keep accounting records in accordance with section 130 of the Charities Act; and
    - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
  2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

**Signed:**



**Date:**

9-12-2024

**Name:**

Maia Phutkaradze

**Address:**

6 Thistledown House, UB6 7FL

# COMMUNITY LANGUAGE SUPPORT SERVICES

## STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted Funds	Restricted Funds	2024	2023
		£	£	£	£
<b>INCOME AND ENDOWMENTS</b>					
Donations and Legacies	3	1,050	-	1,050	576
<b>Income From Charitable Activities:</b>					
Grants	4	-	134,927	134,927	129,284
<b>Total Income</b>		<u>1,050</u>	<u>134,927</u>	<u>135,977</u>	<u>129,860</u>
 <b>EXPENDITURE</b>					
Expenditure on Charitable activities	5	2,064	120,145	122,209	102,145
<b>Total Expenditure</b>		<u>2,064</u>	<u>120,145</u>	<u>122,209</u>	<u>102,145</u>
 <b>Net Movement of Funds in Year</b>					
Transfer between funds		(1,014)	14,782	13,768	27,715
		-	-	-	-
<b>Surplus/(Deficit) for the year</b>		<u>(1,014)</u>	<u>14,782</u>	<u>13,768</u>	<u>27,715</u>
 <b>Total funds brought forward</b>		<u>49,837</u>	<u>82,680</u>	<u>132,517</u>	<u>104,802</u>
<b>Total funds carried forward</b>		<u>48,823</u>	<u>97,462</u>	<u>146,285</u>	<u>132,517</u>



## COMMUNITY LANGUAGE SUPPORT SERVICES

### BALANCE SHEET AS AT 31 MAR 2024

	Notes	2024	2023
		£	£
<b>CURRENT ASSETS</b>			
Balance per Bank statement		145,604	133,645
Cash in hand		681	-
		<u>146,285</u>	<u>133,645</u>
<b>CURRENT LIABILITIES</b>			
Amounts due falling within one year		-	1,128
<b>NET CURRENT ASSETS</b>		<u>146,285</u>	<u>132,517</u>
<b>FUNDS</b>			
Unrestricted		48,823	49,837
Restricted		97,462	82,680
<b>TOTAL FUNDS</b>	6	<u>146,285</u>	<u>132,517</u>

Approved by the board on 9<sup>th</sup> Dec 2024  
And signed on its behalf by

Chair .....

Treasurer .....

## COMMUNITY LANGUAGE SUPPORT SERVICES

### NOTES TO THE FINANCIAL STATEMENTS

#### **1. Accounting Policies**

1.1 The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

1.2 The accounts have been prepared on the going concern basis.

1.3 Income is recognised in the Statement of Financial Activities (SoFA) when the charity becomes entitled to the resources, it is more likely than not that the trustees will receive the resources and the monetary value can be measured with sufficient reliability.

1.4 Expenditure is included when incurred and liabilities are established for all services once provided. Expenditure includes amounts of irrecoverable VAT where charged. Expenditure on operational programmes is recognised in the period in which it is incurred.

1.5 No trustee was paid or received any benefit in the current year.  
No transactions occurred with any trustee or connected person/s with material interest in the year.

1.6 Grants received are for restricted purposes and realised in the accounts within the year. The charity does not operate any endowment funds.

1.7 Restricted funds are to be used for restricted purposes as laid down by the donor. Expenditure which meets this criteria is identified to the funds.

#### **2. Fixed Assets**

The assets with the value over £800 are depreciated over the period of 5 years with no residual value on the straight line basis.

	£
Cost b/f 1 Apr 23	923
Additions	-
Disposal	-
Depreciation b/f at 1 Apr 23	923
Charge for the year	-
Depreciation c/f 31 Mar 24	923
Net Book Value b/f at 1 Apr 23	-
Net Book Value c/f at 31 Mar 24	-

## COMMUNITY LANGUAGE SUPPORT SERVICES

<b>3. Donations and Legacies</b>	Unrestricted Funds	2024	2023
	£	£	£
Donations and Legacies	<u>1,050</u>	<u>1,050</u>	<u>576</u>

<b>4. Income from charitable activities: Grants</b>	Unrestricted Funds	Restricted Funds	2024	2023
		£	£	£
National Lottery Community Fund	-	40,354	<b>40,354</b>	20,107
Richard Cloudesley's Charity (Welfare Grant)	-	4,000	<b>4,000</b>	4,000
Richard Cloudesley's Charity	-	8,750	<b>8,750</b>	10,000
Trust For London	-	27,625	<b>27,625</b>	15,965
Islington Council's Community Chest	-	5,000	<b>5,000</b>	5,000
Cripplegate Foundation Islington Giving Crisis Appeal	-	-	-	5,000
Cripplegate Foundation Main Grant	-	10,000	<b>10,000</b>	13,000
Cripplegate Foundation Islington Giving	-	9,826	<b>9,826</b>	9,826
Holloway Neighbourhood Group	-	-	-	1,440
Islington Council	-	24,000	<b>24,000</b>	24,000
Healthwatch Islington	-	5,372	<b>5,372</b>	20,946
<b>TOTAL</b>	-	<b>134,927</b>	<b>134,927</b>	<b>129,284</b>

## **5. Expenditure on Charitable Activities**

	Unrestricted Funds	Restricted Funds	2024	2023
	£	£	£	£
Salaries and Wages	-	104,014	<b>104,014</b>	80,136
Rents, Rates & Service Charges	-	6,000	<b>6,000</b>	6,000
Individual Grants	-	4,895	<b>4,895</b>	7,060
Hall Hire	-	951	<b>951</b>	588
Stationary	-	187	<b>187</b>	380
Volunteer Expenses	-	673	<b>673</b>	608
Photocopy/Postage	-	377	<b>377</b>	130
Telephone	-	696	<b>696</b>	719
Refreshments	-	740	<b>740</b>	442
Membership fees	575	-	<b>575</b>	384
DBS Check	-	111	<b>111</b>	-
Homeworking costs	-	386	<b>386</b>	192
IT and Consultancy	-	616	<b>616</b>	1,315
Subscriptions	-	40	<b>40</b>	40
Training	-	324	<b>324</b>	110
Cleaning Product	-	135	<b>135</b>	56
Equipment	671	-	<b>671</b>	1,649
Insurance	468	-	<b>468</b>	424
Accountancy & Audit	350	-	<b>350</b>	400
AQS Audit	-	-	-	1,512
<b>Total Expenditure</b>	<b>2,064</b>	<b>120,145</b>	<b>122,209</b>	<b>102,145</b>



## COMMUNITY LANGUAGE SUPPORT SERVICES

### 6. Analysis of Net Assets Between Funds

	Unrestricted Funds £	Restricted Funds £	2024 £	2023 £
Tangible fixed assets	-	-	-	-
Current assets	48,823	97,462	146,285	133,645
Current liabilities	-	-	-	(1,128)
Net assets	48,823	97,462	146,285	132,517

## COMMUNITY LANGUAGE SUPPORT SERVICES

### INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2024

	Unrestricted Funds	Restricted Funds	2024	2023
	£	£	£	£
<b>Incoming resources</b>				
National Lottery Community Fund	-	40,354	40,354	20,107
Richard Cloudesley's Charity (Welfare Grant)	-	4,000	4,000	4,000
Richard Cloudesley's Charity	-	8,750	8,750	10,000
Trust For London	-	27,625	27,625	15,965
Islington Council's Community Chest	-	5,000	5,000	5,000
Cripplegate Foundation Islington Giving Crisis Appeal	-	-	-	5,000
Cripplegate Foundation Main Grant	-	10,000	10,000	13,000
Cripplegate Foundation Islington Giving	-	9,826	9,826	9,826
Holloway Neighbourhood Group	-	-	-	1,440
Islington Council	-	24,000	24,000	24,000
Healthwatch Islington	-	5,372	5,372	20,946
Local Giving.com (Donation and Gifts)	1,050	-	1,050	576
<b>Total Incoming Resources</b>	<b>1,050</b>	<b>134,927</b>	<b>135,977</b>	<b>129,860</b>
<b>Resources Expended</b>				
Salaries and Wages	-	104,014	104,014	80,136
Rents, Rates & Service Charges	-	6,000	6,000	6,000
Individual Grants	-	4,895	4,895	7,060
Hall Hire	-	951	951	588
Stationary	-	187	187	380
Volunteer Expenses	-	673	673	608
Photocopy/Postage	-	377	377	130
Telephone	-	696	696	719
Refreshments	-	740	740	442
Membership fees	575	-	575	384
DBS Check	-	111	111	-
Homeworking costs	-	386	386	192
IT and Consultancy	-	616	616	1,315
Subscriptions	-	40	40	40
Training	-	324	324	110
Cleaning Product	-	135	135	56
Equipment	671	-	671	1,649
Insurance	468	-	468	424
Accountancy & Audit	350	-	350	400
AQS Audit	-	-	-	1,512
<b>Total Expenditure</b>	<b>2,064</b>	<b>120,145</b>	<b>122,209</b>	<b>102,145</b>
<b>Net Incoming Resources (Outgoing)</b>	<b>(1,014)</b>	<b>14,782</b>	<b>13,768</b>	<b>27,715</b>
<b>Transfers between funds</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net Surplus / (Deficit)</b>	<b>(1,014)</b>	<b>14,782</b>	<b>13,768</b>	<b>27,715</b>
<b>Balance B/fwd</b>	<b>49,837</b>	<b>82,680</b>	<b>132,517</b>	<b>104,802</b>
<b>Balance C/fwd (01/04/24)</b>	<b>48,823</b>	<b>97,462</b>	<b>146,285</b>	<b>132,517</b>