

# Community Language Support Services

## Accounts

1<sup>st</sup> April 2020- 31 March 2021

Charity Registration Number 1115756

## COMMUNITY LANGUAGE SUPPORT SERVICES

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**COMMUNITY LANGUAGE SUPPORT SERVICES**

**REFERENCE AND ADMINISTRATIVE DETAILS**

<b>Trustees</b>	<b>Dr Zibiah Alfred Loakthar</b>	<b>Chair</b>
	<b>Ruth Clarke</b>	<b>Secretary</b>
	<b>Mebrahtu Russom</b>	<b>Treasurer</b>
	<b>Zahra Suleiman</b>	<b>MC Member</b>
	<b>Sega Habtom</b>	<b>MC Member</b>
	<b>Rachid Hannach</b>	<b>MC Member</b>
	<b>Negisti Tesfai</b>	<b>MC Member</b>

**Charity Number**                      **1115756**

**Registered Office**                      **St Mellitus Church**  
**The Presbytery**  
**Tollington Park**  
**London**  
**N4 3AG**

**Bankers**                                      **Barclays Bank**  
**Camden House East**  
**Summer Row**  
**Birmingham**  
**B1 3PF**

## COMMUNITY LANGUAGE SUPPORT SERVICES

### TRUSTEES' REPORT

#### Chair's Report

*This has been a challenging year for so many of us from across communities. The effects of the pandemic in different ways upon our lives, social activities and the services and resources we can access have been deeply felt by many. COVID-19 and the related restrictions we have lived under have had significant impact upon people in our community already experiencing health inequalities, poverty and digital exclusion. We respectfully remember all the people our community has lost this year.*

*CLSS adopts a positive, proactive, practical approach to supporting the community and helping community members to support each other. We have recognised a great need to step up to deliver services as some other service providers and frontline support agencies have stepped back. Advocacy has been a key strand of our work this year. We have needed to think very creatively about how to adapt and develop our ways of delivering services to respond to ongoing and emerging needs. We have faced challenges of managing different risks as best we can, keeping our team of staff and volunteers and our community safe and holding everyone's well-being at heart. This year has been a learning journey, helping community members develop digital literacy skills to connect and access services and counter social isolation. Our team has adapted to new ways of working, developing further digital expertise.*

*CLSS continues to champion people's human rights and speak up against injustices, supporting people both to speak up for themselves and be heard. This year more than ever we are aware of both short and long term impacts our community interventions can have and the real difference that even very simple interventions and support can help people to make in their lives. We have drawn upon our team and community members' resilience, inner strength, kindness, level headedness, practical skills and creativity, reaching out in a holistic way to people, helping people to navigate challenges and difficult circumstances, promoting well-being and opening up new opportunities.*

*A very big thank you on behalf of everyone in the community to all our funders and supporters for financial and in-kind donations, for time, advice, wisdom and encouragement and kindly words helping our community and team to keep going through challenging times. Now more than ever we see the importance of our work to address poverty, isolation and social exclusion and the value of collaborative community work.*

*A huge thank you to everyone who has given time to support our community and to our dedicated and inspiring volunteers and staff members in particular to Wezenet, Tsega and Mohamed who give so much to our community.*

*At CLSS we find volunteers inspire volunteering, volunteering inspires volunteers. We are always delighted to welcome new volunteers and welcome ideas, suggestions and approaches from individuals and organisations wishing to collaborate.*

*Dr Zibiah Alfred Loakthar (Chair)*



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

### **BACKGROUND**

Community Language Support Services (CLSS) was established in 2005 as a registered charity because of a great need for support, advice, and advocacy in the refugee communities. Our charity's services primarily benefit BME refugees originating from east Africa and other Arabic speaking communities. CLSS aim to reduce poverty, isolation and social exclusion through provision: a wide range of advice, information and services legal advice, advocacy and support by telephone, face to face and outreach visits to our clients' homes to people in need in order to improve their physical, mental and social well-being. We organise awareness raising workshops, community events and focus group sessions to promote social inclusion, raise people's awareness and access to services. Over the years CLSS has continued to grow and respond to the growing and emerging community needs for instance adapting how we work in the pandemic to enable people still to access services.

### **CLSS STAFF / VOLUNTEERS**

CLSS is run by a management committee of seven volunteers who are diverse ages, genders, and backgrounds. Management committee members' skills include community development, advocacy, health training, group facilitation, teaching young people, adults and university students and refugee care. We have a full-time Co-ordinator/advice worker and two advice/support workers and benefitted from an administration and support worker for six months this year. In addition to our trustees, we have a team of seven committed volunteers who bring a variety of skills and experience to the team. Furthermore, we have 5 volunteers helping with training, interpreting, and organising events and we support 25 volunteer befrienders giving back to the community. CLSS assists clients and volunteers to develop their skills, knowledge and experience and attend relevant training that can help with gain employment.

**Our Vision:** To transform the lives of people in the community so that they overcome the barriers that stand in their way to living healthy lives, and then see people rebuild their self-confidence and develop the required skills to flourish and gain greater independence.

**Our Mission:** Helping those who are most in need who are vulnerable, disadvantaged, and isolated within the local East African and other Arabic speaking communities and supporting them to improve the quality of their lives

### **Quality Assurance:**

CLSS delivers its services efficiently and effectively in accordance with the objects of the charity. CLSS offers a broad range of quality services underpinned by an ethos of equality of opportunity, impartiality, and fairness, particularly in respect of political, religious, and ethnic affiliations. CLSS has developed policies (eg equal opportunities and anti-discrimination, safeguarding, confidentiality, environment) reviewed annually by the Trustees and updated in line with legal requirements and current thinking on best practice. CLSS holds an Advice, Quality Standard (AQS) and is registered with the Office of the Immigration Service Commissioner (OISC) to provide Level 1 Immigration Advice on Immigration and Asylum Law.

### **Staff development:**

The organisation is committed to developing the skills and knowledge of its staff and volunteers through regular attendance at training courses to deliver high quality standard service to users and to achieve the organisation's goals. We access training for staff and volunteers through a number of organisations to which we belong, including Voluntary Action Islington (VAI), Islington Council, Healthwatch Islington, Holloway Neighbourhood Group (HNG) Stress Project, Irish in Britain Cuimhne (memory and dementia) programme, Islington Advice Forum, Child Poverty Action Group (CPAG) as well as other training providers. During the year our staff attended various training.

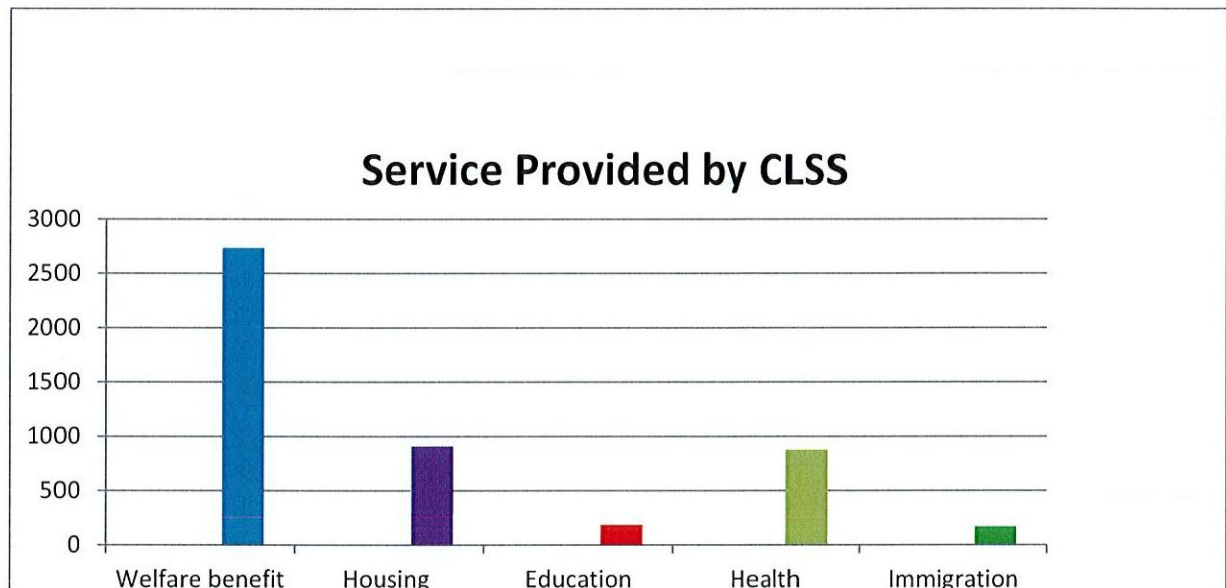
### **Advice services:**



## COMMUNITY LANGUAGE SUPPORT SERVICES

It has been a tough year for many. The reduction of services and access to online services has been difficult for those digitally excluded. From June 2020 CLSS staff continued working from the office to help our clients. Services have been delivered online by telephone contact face to face by appointment and visits to clients' homes to help those disabled and the elderly following distancing measures. We have dealt with many enquiries with urgent support needs. During the year, over 1793 people have accessed the service each with multiple support needs. 85% of whom live on low income. 90% of our clients are illiterate in English and need help in accessing services and entitlements. Claimants of Universal Credit have needed ongoing support to adequately respond to the Department of Work and Pension (DWP) through their journals to avoid delays of payment or sanctions. People who do not get help quickly may face more challenges like poverty, rent arrears, eviction, distress, and health deterioration.

Those unemployed who live in private renting and those on zero contracts who lost their jobs experience huge difficulties. Many have struggled to feed their family and to pay bills; many have had depression and anxiety. This has sometimes caused conflict within families. We have assisted clients to access foodbank and provided emergency financial support from a Charity welfare grant for necessities while helping them access the benefit they entitled to. Some support agencies were working from home and people struggled to access advice and support. As a result, we received many referrals and signposting to help clients with application forms for PIP and UC50 and assistance with mandatory reconsideration and appeals. This placed a great demand for our service. Lone parents with young children faced huge difficulty during the lockdown. As support services available reduced our staff worked hard to find ways to help clients. We have successfully dealt with the following enquiries:



As illustrated above, we have dealt with more enquiries on welfare benefits. The majority of enquiries were about Universal Credit and Personal Independence Payment (PIP) because many people lost their jobs and applied for UC. Some people claimed PIP due to illness as a result of COVID-19 and/or unemployment matters, many suffered from depression. 85% of new application that we dealt with has been successful without needing to go through Mandatory Reconsideration or appeals. We are encouraging more people to look for paid work. Claimants of Universal Credit needed ongoing support through the application process and to respond to DWP through their journal to avoid delays of payment or sanctions. DWP now sends to claimants UC50 Universal Credit capability work questionnaire forms to complete. As other organisation reduced and or delivered their service online, people have been referred or signposted to our CLSS service.



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

Our staff and volunteers assist clients to look for jobs online and link them to employment agencies. Many clients find it difficult to take low paid employment because most of their earning goes towards their rent and bills and they end up with no money to feed their family.

We have also dealt with more enquiries relating to debt and people's struggle to pay bills. We have helped clients to contact suppliers to discuss payment plans and get some help to manage bills and not be driven into spiralling debt by borrowing money from unscrupulous loan sharks.

### **Awareness workshops:**

We have delivered six awareness workshops in collaboration with Health-watch Islington. In four workshops, a health speaker from the Islington Clinical Commissioning Group (ICCG) provided information about the Flu and COVID-19 vaccination. In each session 45 people have attended. Our staff assisted with interpreting and translation into community languages. As a result, people made informed decisions to get vaccinated.

We have also encouraged clients to voice record the information they have learned about the importance of COVID-19 testing and vaccination. The recorded messages have been shared with the community groups and the council. Having information from their community helped people to be more confident to make their own decision to take the vaccine to protect themselves and save lives. We have also run another workshop which focused on how residents can book for the vaccine and the availability of free transport for vulnerable and disabled people.

Health-watch also delivered two workshops for CLSS staff and volunteers on Parental Control and Internet Safety to parents to help their children keep safe while home schooling and another workshop on how to shop safely online to help clients to shop safely, save money and avoid scams. Then CLSS staff and volunteers delivered the same workshop for our users online and one-to-one at the office and during home visits. Many found it useful.

Our staff attended a workshop delivered by the Irish in Britain's Cuimhne project about protecting ourselves and the people we care for from fraud, scams and financial abuse. The workshop was particularly helpful for those who caring for friends and family living with dementia and for front line staff and volunteers. We also encouraged community groups to attend so that many people could benefit. The attendees found the workshop very useful.

### **Home visits**

During the lockdown many people experienced loneliness and isolation in particular disabled people and those with caring responsibilities. We have reached 350 isolated people, 75% with disabilities. We have linked people to services and activities. 25 women, who benefited from the service, continued offering a befriending service through WhatsApp and telephone contact to isolated people with CLSS supervision and support. Matching clients to befrienders who could speak the client's first language was useful. Mrs M in her 80s said "feeling lonely is a painful experience, befriending is great".

### **Women's group activities**

We delivered women's exercise sessions once a week on Zoom. We have also continued to deliver knitting sessions fortnightly, involving women from diverse backgrounds, in which they share experience, skills and develop supportive relationships. CLSS and the Finsbury Park Women's Network encouraged our women's groups to produce face masks to help the community. Sharing their skills and giving back to their community helped our women to recognise their skills and achievement. We are seeing several of our service users thinking of new and innovative ways of how making a difference to the community and themselves.



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

### **Immigration:**

We have successfully assisted clients with their Immigration matters. Including, assistance with applications for Indefinite Leave to Remain, settlement, and citizenship matters, applications for a Home Office Travel document and British Passport application. Due to COVID-19, there have been Home Office delays in processing applications. If the client's Leave ends, their welfare and housing benefit will be affected. Therefore, many come to us for help to contact the Home Office. We worked with the No Recourse to Public Fund Team (NRPF) from Islington Council, to help destitute failed asylum seekers for emergency accommodation and financial support, while we were helping the clients to access Section 4 support from the Migrant Help the Home Office. The NRPF Team were very supportive and responsive.

We have also assisted destitute clients with financial support from the Richard Cloudeley's Charity welfare grant for travel and necessities. Reaching people to help made them feel "not alone".

### **NETWORKING**

CLSS developed strong working relationships and links with statutory and supporting agencies including the Islington Law Centre, Islington People's Rights, Voluntary Action Islington, the NRPF from Islington Council; Healthwatch Islington, Holloway Neighbourhood Group (HNG), Refugee Forum, the Irish in Britain's Cuimhne Memory Loss project, the Migrant Rights, Evelyn Oldfield Unit, the Red Cross, Shelter, Refugee Council, Citizens' Advice Bureaux, Local MPs, Family First, iWork from Islington Council, Nafsiyat, the Finsbury Park Women's Network, Advice UK and other voluntary community organisations.

### **Achievement**

Our advice, advocacy and support have improved the welfare and wellbeing of our clients. CLSS continued to grow and responded to community needs. We have ensured continuous engagement, strengthening our working relationship with statutory, community organisation and supporting agencies and have helped people experiencing financial difficulties, bereavement, loneliness, and mental health issues. CLSS has helped people remain connected through delivering socializing activities, focus groups and workshops virtually and on WhatsApp's and brought people from different language speaking groups, and backgrounds together, built strong relationships, in and across the community. Through delivering befriending and regular contact, we have helped people developed a sense of belonging. We received good feedback from our users. Many said, "The service is unique and much needed".

### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

CLSS is run by a Management Committee of 7 volunteers. The Board of Trustees has responsibility for all governance, policy, strategy, and financial matters. The Board of Trustees met 4 times during the year. We have three staff (a Coordinator/advice worker and 2 advisers/support workers) and a team of 7 committed volunteers who assist with providing advice, interpreting, and supporting users. We also have 25 volunteer befrienders. Volunteers are supervised by the Co-ordinator and staff team.

### **Management**

The Coordinator is responsible for the overall management and coordination of activities, advises the Board and implements decisions taken by trustees. She reports to the Chair of the Board.

### **Summary:**



## **COMMUNITY LANGUAGE SUPPORT SERVICES**

CLSS has continued to grow and delivering much needed advice and support services to those in greatest need. During the year, at this difficult, challenging time, CLSS quickly adapted a new way of delivering its services and has responded to community needs. CLSS shared group activities, workshops and events have brought together people from different language speaking groups, and have improved people's awareness of and access to services. We have developed further our services and working relationships with statutory and other supporting agencies and responding to the growing community needs.

A massive thank you to our funders and supporters including: the Cripplegate Foundation, Islington Council, The National Lottery Community funds, Trust for London, Richard Cloudesley Charity and the London Legal Support Trust for being very generous and responding to our needs and those of the community. Thanks to our Management Committee, our volunteers, Healthwatch Islington, The Holloway Neighbourhood Group (Comic Relief), Voluntary Action Islington, our staff and volunteers, MPs, and St Mellitus Church, for all your support to CLSS and the community.

### **Financial:**

The charity's principal source of income is grants from public funding and other charities. In the year ended 31 March 2021 the principal grant funders were Islington Council, National Lottery Community Fund, Islington Councils Community Chest (Cripplegate Foundation), Trust for London, London Legal Support Trust, Richard Cloudesley Charity, our total income for the year ended 31st March 2021 was £123,785. Total expenditure for the year ending 31st March 2021 is £79,181. Balance of £ 100,989 is forwarded for the continuation of the project. This includes £28,854 in Unrestricted Reserves, equivalent of 5 months expenditure level. Independently examined financial activities for the year ending March 2021 is provided. We are actively identifying other funders and developing proposals.

**COMMUNITY LANGUAGE SUPPORT SERVICES**

**INDEPENDENT EXAMINER'S REPORT**

<b>Report to the trustees of</b>	COMMUNITY LANGUAGE SUPPORT SERVICES		
<b>On accounts for the year ended</b>	31 MARCH 2021	<b>Charity no</b>	1115756

**Respective responsibilities of trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

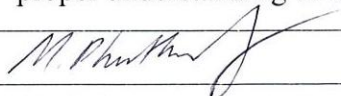
**Basis of independent examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent examiner's statement**

- In connection with my examination, no matter has come to my attention
1. which gives me reasonable cause to believe that in, any material respect, the requirements:
    - to keep accounting records in accordance with section 130 of the Charities Act; and
    - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
  2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

**Signed:**



**Date:**

13-01-2022

**Name:**

Maia Phutkaradze

**Address:**

6 Thistledown House, UB6 7FL



**COMMUNITY LANGUAGE SUPPORT SERVICES**

**STATEMENT OF FINANCIAL ACTIVITIES  
FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	Unrestricted Funds	Restricted Funds	2021	2020
		£	£	£	£
<b>INCOME AND ENDOWMENTS</b>					
Donations and Legacies	3	120	-	120	3,010
<b>Income From Charitable Activities:</b>					
Grants	4	17,658	106,007	123,665	88,918
<b>Total Income</b>		<u>17,778</u>	<u>106,007</u>	<u>123,785</u>	<u>91,928</u>
 <b>EXPENDITURE</b>					
Expenditure on Charitable activities	5	394	78,787	79,181	58,983
<b>Total Expenditure</b>		<u>394</u>	<u>78,787</u>	<u>79,181</u>	<u>58,983</u>
 <b>Net Movement of Funds in Year</b>		<b>17,384</b>	<b>27,220</b>	<b>44,604</b>	<b>32,945</b>
<b>Transfer between funds</b>		<b>300</b>	<b>(300)</b>	<b>-</b>	<b>-</b>
 <b>Surplus/(Deficit) for the year</b>		<u><b>17,684</b></u>	<u><b>26,920</b></u>	<u><b>44,604</b></u>	<u><b>32,945</b></u>
 <b>Total funds brought forward</b>		<u><b>11,170</b></u>	<u><b>45,215</b></u>	<u><b>56,385</b></u>	<u><b>23,440</b></u>
<b>Total funds carried forward</b>		<u><b>28,854</b></u>	<u><b>72,135</b></u>	<u><b>100,989</b></u>	<u><b>56,385</b></u>

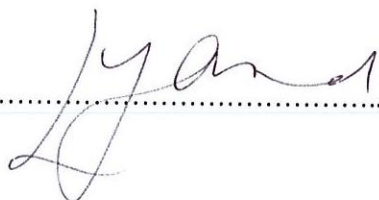
**COMMUNITY LANGUAGE SUPPORT SERVICES**

BALANCE SHEET  
AS AT 31 MAR 2021

	Notes	2021	2020
		£	£
<b>CURRENT ASSETS</b>			
Balance per Bank statement		101,965	57,285
Cash in hand		-	-
		<u>101,965</u>	<u>57,285</u>
<b>CURRENT LIABILITIES</b>			
Amounts due falling within one year		<u>976</u>	<u>900</u>
<b>NET CURRENT ASSETS</b>		<u>100,989</u>	<u>56,385</u>
<b>FUNDS</b>			
Unrestricted		28,854	11,170
Restricted		<u>72,135</u>	<u>45,215</u>
<b>TOTAL FUNDS</b>	6	<u>100,989</u>	<u>56,385</u>

Approved by the board on 14-01-2022  
And signed on its behalf by

Chair .....



Treasurer .....





## COMMUNITY LANGUAGE SUPPORT SERVICES

### NOTES TO THE FINANCIAL STATEMENTS

#### 1. Accounting Policies

1.1 The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

1.2 The accounts have been prepared on the going concern basis.

1.3 Income is recognised in the Statement of Financial Activities (SoFA) when the charity becomes entitled to the resources, it is more likely than not that the trustees will receive the resources and the monetary value can be measured with sufficient reliability.

1.4 Expenditure is included when incurred and liabilities are established for all services once provided. Expenditure includes amounts of irrecoverable VAT where charged. Expenditure on operational programmes is recognised in the period in which it is incurred.

1.5 No trustee was paid or received any benefit in the current year.  
No transactions occurred with any trustee or connected person/s with material interest in the year.

1.6 Grants received are for restricted purposes and realised in the accounts within the year. The charity does not operate any endowment funds.

1.7 Restricted funds are to be used for restricted purposes as laid down by the donor.  
Expenditure which meets this criteria is identified to the funds.

#### 2. Fixed Assets

The assets with the value over £800 are depreciated over the period of 5 years with no residual value on the straight line basis.

	£
Cost b/f 1 Apr 20	923
Additions	-
Disposal	-
Depreciation b/f at 1 Apr 20	923
Charge for the year	-
Depreciation c/f 31 Mar 21	923
Net Book Value b/f at 1 Apr 20	-
Net Book Value c/f at 31 Mar 21	-

## COMMUNITY LANGUAGE SUPPORT SERVICES

### 3. Donations and Legacies

	Unrestricted Funds £	2021 £	2020 £
Donations and Legacies	<u>120</u>	<u>120</u>	<u>3,010</u>

### 4. Income from charitable activities: Grants

	Unrestricted Funds £	Restricted Funds £	2021 £	2020 £
National Lottery Community Fund	-	42,153	<b>42,153</b>	47,982
Richard Cloudesley's Charity (Welfare Grant)	-	4,500	<b>4,500</b>	2,481
Trust For London	-	12,200	<b>12,200</b>	6,000
Islington Council's Community Chest	-	5,000	<b>5,000</b>	5,000
Islington Council's Local Initiatives Fund	-	-	-	1,220
Islington Council	-	21,000	<b>21,000</b>	20,000
Healthwatch Islington	17,658	-	<b>17,658</b>	4,060
London Legal Support Trust	-	10,000	<b>10,000</b>	-
HNG (Comic Relief)	-	11,154	<b>11,154</b>	2,175
<b>TOTAL</b>	<b>17,658</b>	<b>106,007</b>	<b>123,665</b>	<b>88,918</b>

### 5. Expenditure on Charitable Activities

	Unrestricted Funds £	Restricted Funds £	2021 £	2020 £
Salaries and Wages	-	63,041	<b>63,041</b>	47,783
Rents, Rates & Service Charges	-	4,800	<b>4,800</b>	3,400
Individual Grants	-	2,430	<b>2,430</b>	1,690
Hall Hire	-	-	-	473
Stationary	-	143	<b>143</b>	253
Volunteer Expenses	-	731	<b>731</b>	1,195
Photocopy/Postage	-	347	<b>347</b>	373
Telephone	-	983	<b>983</b>	837
Refreshments	-	145	<b>145</b>	492
Membership fees	144	14	<b>158</b>	-
Exercise Trainers for Women	250	1,225	<b>1,475</b>	770
IT and Consultancy	-	920	<b>920</b>	429
ICO	-	40	<b>40</b>	40
Training	-	1,085	<b>1,085</b>	170
Cleaning Product	-	85	<b>85</b>	87
Equipment	-	1,887	<b>1,887</b>	-
Insurance	-	410	<b>410</b>	381
Accountancy & Audit	-	350	<b>350</b>	610
DBS checks	-	151	<b>151</b>	150
<b>Total Expenditure</b>	<b>394</b>	<b>78,787</b>	<b>79,181</b>	<b>58,983</b>



**COMMUNITY LANGUAGE SUPPORT SERVICES**

**6. Analysis of Net Assets Between Funds**

	Unrestricted Funds £	Restricted Funds £	2021 £	2020 £
Tangible fixed assets	-	-	-	-
Current assets	28,854	73,111	101,965	57,285
Current liabilities	-	(976)	(976)	(900)
Net assets	28,854	72,135	100,989	56,385

**COMMUNITY LANGUAGE SUPPORT SERVICES**

**INCOME AND EXPENDITURE ACCOUNT  
FOR THE YEAR ENDED 31 MARCH 2021**

<b>Incoming resources</b>	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>2021 £</b>	<b>2020 £</b>
<b>Grants</b>				
National Lottery Community Fund	-	42,153	<b>42,153</b>	47,982
Richard Cloudesley's Charity (Welfare Grant)	-	4,500	<b>4,500</b>	2,481
Trust For London	-	12,200	<b>12,200</b>	6,000
Islington Council's Community Chest	-	5,000	<b>5,000</b>	5,000
Islington Council's Local Initiatives Fund	-	-	-	1,220
Islington Council	-	21,000	<b>21,000</b>	20,000
Healthwatch Islington	17,658	-	<b>17,658</b>	4,060
London Legal Support Trust	-	10,000	<b>10,000</b>	-
HNG (Comic Relief)	-	11,154	<b>11,154</b>	2,175
Local Giving.com (Donation and Gifts)	120	-	<b>120</b>	3,010
<b>Total Incoming Resources</b>	<b>17,778</b>	<b>106,007</b>	<b>123,785</b>	<b>91,928</b>
<b>Resources Expended</b>				
Salaries and Wages	-	63,041	<b>63,041</b>	47,783
Rents, Rates & Service Charges	-	4,800	<b>4,800</b>	3,400
Individual Grants	-	2,430	<b>2,430</b>	1,690
Hall Hire	-	-	-	473
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Refreshments	-	145	<b>145</b>	492
Membership fees	144	14	<b>158</b>	-
Exercise Trainers for Women	250	1,225	<b>1,475</b>	770
IT and Consultancy	-	920	<b>920</b>	429
ICO	-	40	<b>40</b>	40
Training	-	1,085	<b>1,085</b>	170
Cleaning Product	-	85	<b>85</b>	87
Equipment	-	1,887	<b>1,887</b>	-
Insurance	-	410	<b>410</b>	381
Accountancy & Audit	-	350	<b>350</b>	610
DBS checks	-	151	<b>151</b>	150
<b>Total Expenditure</b>	<b>394</b>	<b>78,787</b>	<b>79,181</b>	<b>58,983</b>
<b>Net Incoming Resources (Outgoing)</b>	<b>17,384</b>	<b>27,220</b>	<b>44,604</b>	<b>32,945</b>
<b>Transfers between funds</b>	<b>300</b>	<b>(300)</b>	<b>-</b>	
<b>Net Surplus / (Deficit)</b>	<b>17,684</b>	<b>26,920</b>	<b>44,604</b>	
<b>Balance B/fwd</b>	<b>11,170</b>	<b>45,215</b>	<b>56,385</b>	<b>23,440</b>
<b>Balance C/fwd (01/04/21)</b>	<b>28,854</b>	<b>72,135</b>	<b>100,989</b>	<b>56,385</b>