

GREATER LONDON VOLUNTEERING

England & Wales · Charity number 1115303

Details

Other names	GLV
Status	Registered
Legal form	Charitable company
Company number	04070342
Registered	2006-07-13
Register	View on the Charity Commission register

Contact

Phone	020 7125 0151
Email	info@londonplus.org
Website	Londonplus.org

Activities

Objects: TO PROMOTE THE EFFICIENCY AND EFFECTIVENESS OF VOLUNTARY AND CHARITABLE SECTOR ORGANISATION; AND TO PROMOTE SUCH OTHER EXCLUSIVELY CHARITABLE PURPOSES ACCORDING TO THE LAW OF ENGLAND AND WALES AS THE TRUSTEES IS THEIR ABSOLUTE DISCRETION FROM TIME TO TIME DETERMINE.

Activities: GLV trades as London Plus. We are a trusted partner of many organisations across all 32 boroughs of London, working to champion and support charities and community groups. This is done by running networks, collecting data, developing communications, and making connections.

Classification

- **How:** Makes Grants To Organisations, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes
- **Who:** Other Charities Or Voluntary Bodies

Geography

- **Area of benefit:** NOT DEFINED BY GI BUT IN PRACTICE GREATER LONDON
- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£695,331	£820,119	£146,700	7
2024-03-31	£692,360	£695,096	£271,488	7
2023-03-31	£554,685	£372,819	£274,159	6
2022-03-31	£356,274	£437,440	-	-
2021-03-31	£461,320	£358,121	-	-

Trustees

Name	Role	Appointed
Sarah Mulley	Chair	2022-11-02
Annabel Igelhart		2025-06-04
Edward James Anderton		2021-01-28
Jonathan Winter		2025-06-04
Penny Wilson		2025-06-04
Sanjan Haque		2025-06-04
Stephanie Hann		2021-01-28
Victor Wei Te Li		2026-01-26

Accounts

Company registration number: 04070342

Charity registration number: 1115303

Greater London Volunteering

known as

London Plus

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2025

Field Sullivan Limited
9 Hare & Billet Road
Blackheath
SE3 0RB

Greater London Volunteering

known as London Plus

Contents

Reference and Administrative Details	1
Trustees' Report	2 to 12
Independent Examiner's Report	13 to 14
Statement of Financial Activities	15
Balance Sheet	16
Statement of Cash Flows	17
Notes to the Financial Statements	18 to 29

Greater London Volunteering

known as London Plus

Reference and Administrative Details

Chair	Sarah Mulley
Trustees	Edward Anderton Adwoa Fadahunsi Stephanie Hann Sanjan Haque Annabel Igelhart Renae Mann Sarah Mulley Dominic Pinkney Penny Wilson Jonathan Winter
Charity Registration Number	1115303
Company Registration Number	04070342
Registered Office	The charity is incorporated in England. 9 Hare & Billet Road Blackheath SE3 0RB
Independent Examiner	Field Sullivan Limited 9 Hare & Billet Road Blackheath SE3 0RB
Bankers	Metro Bank 1 Southampton Row London WC1B 5HA The Co-Operative Bank Plc Central Commercial Branch P.O. Box 250 Skelmersdale WN8 6WT

Greater London Volunteering

known as London Plus

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2025.

Objectives and Activities

Objectives

The objectives of the charity are:

- To promote the efficiency and effectiveness of voluntary and charitable sector organisations.
- To promote such other exclusively charitable purposes according to the law of England and Wales as the Trustees in their absolute discretion from time to time determine.

Purpose

The “Purpose” of the charity is to enable community groups and charities to make London thriving, cohesive, and resilient.”

Activities

There are four key building blocks to the work of London Plus:

Networks enable London Plus to connect, provide support to, and gather information from charities and community groups across London. Some of these networks are for specific organisations, such as for local charity infrastructure groups in each London borough. Others address a particular topic – such as social prescribing, or emergency resilience and response. London Plus’s networks give credibility to its voice and influence when engaging with policy makers and funders across London.

Communications help charities and community groups in London to share information and learn from each other, and to collaborate more effectively. London Plus invests time and resources into communications that work for a large and diverse sector. This includes using social media, newsletters, and our website, as well as through our networks.

London Plus helps build connections to support the sector across London, and in particular to enable them to collaborate and engage with policymakers. It has strong links with policymakers in the Greater London Authority (GLA) and London Councils, as well as funders (our core funding comes from City Bridge Foundation as well as the GLA). Strong connections help build understanding, partnerships, and develop solutions.

Data is the final building block of London Plus’s work. There is less analysis of the voluntary and community sector than other parts of the economy and society, which can limit understanding of the sector’s challenges and impact. London Plus helps fill this gap by gathering data from our networks and beyond, to better understand and serve the needs of the sector.

Greater London Volunteering

known as London Plus

Trustees' Report

Values

The work of London Plus is shaped by the following values:

We are open. We welcome ideas, connections and potential collaborations. This helps us gather more useful information to help the sector, as well as to connect the right people and organisations to maximise the value of our work.

We are humble. The impact and value of our work comes through the work of others – charities and community groups on the frontline. We aim to highlight, reinforce and support their work.

We learn and we adapt continuously. We adapt our views and intelligence as we gather more information, and are open to guidance, to corrections, and to any comments as well as criticisms that help us improve.

We are ambitious for the voluntary and community sector in London. Charities and community groups in London play a vital role. We want to help them do more, helping tackle disadvantage and inequalities in the city.

Public Benefit

In forming and reviewing the charity's objectives, the Trustees have given due regard to public benefit guidance published by the Charity Commission as required by section 17 of The Charities Act 2011.

Achievements and Performance 2024/25

<https://londonplus.org/impact-report/>

London Communities Emergencies Partnership (LCEP) and Faith and Belief Sector Panel

In 2024/25, LCEP strengthened collaboration across the sector, improved emergency response, and enhanced community resilience in London.

Key achievements:

- Hosted a cross-sector conference, bringing together 95 organisations to build relationships and expertise in emergency responses and preparedness. Workshops included qualities in emergencies and climate resilience.
- Played a crucial role in coordinating responses to 7 emergencies, including the Spectrum block fire and severe weather. During the N10 gas outage, London Boroughs Faiths Network (LBFN) worked with local faith groups to deliver 72 shifts for door-to-door welfare checks involving national volunteers and local faith volunteers
- Built and deepened trusted connections both within LCEP and with partners - sharing important strategic and tactical communication alongside building capabilities and coordinating partner engagement with our 2024 Partner Survey showing 72% of partners had acted on LCEP insights, 62% improved cross-sector relationship and 57% gained confidence in emergency planning.
- Supported positive system change – representing the VCS on the London Resilience Forum and sharing insights with the London Resilience Partnership following the Grenfell Inquiry, advocating for stronger connections between resilience structures and the VCS including the need for joint exercises and boundary spanning leadership.

Greater London Volunteering

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Trustees' Report

Infrastructure Networks

London CVS Network

The network continues to be highly valued by CVSs with 100% of impact survey respondents saying they were satisfied with the London CVS Network in 2024/25 and over two thirds saying they were very satisfied. 94% agree that the network helped raise awareness of key issues affecting their organisation and the wider sector and 83% of local infrastructure organisations report a strengthened capacity to deliver more effective services as a result of their engagement in the network.

Key achievements this year include:

- Publication of a combined CVS and VC Network (local infrastructure overview) impact report infographic and continued promotion of the network impact report published in 2024 which supported LIO's to explain and evidence the impact of their work.
- Taking practical steps to progress key network priorities relating to the challenging funding landscape, social cohesion and community resilience (following the far-right riots in summer), and workforce retention and support.
- A funding survey, which helped highlight the insecurities faced by the local infrastructure sector in London
- Responding to sector concerns about skills development by exploring with Birkbeck University, the possibility of developing a short course specifically meeting the need of local infrastructure organisations.
- Representing a collective London perspective in responding to the Civil Society Covenant consultation, which was fed back to DCMS, NCVO and ACEVO and also published and promoted widely
- Further development of the network's back-office functions/suppliers directory

London Volunteer Centre Network

The Network has continued to provide value to London's Volunteer Centres with our partner survey showing that 92% agreed the network provides access to relevant and informative insights and 77% have been able to apply these insights to inform action within their own work and/or organisations.

Key achievements for the network this year included:

- Publication of a combined CVS and VC Network (local infrastructure overview) described above
- The Network has focused on key themes, including health volunteering, social cohesion and community resilience (following the far-right riots), and have also shared good practice to support volunteer recognition, and contribution to advocacy work around infrastructure funding
- Contributing to the development of London's Vision for Volunteering
- Feeding back to 'Simply Volunteer London' about their portal helping to inform improvements for the sector.
- Showcasing and sharing lessons around innovative and specialist volunteering programmes including Greenwich's inclusive volunteering programme and related research

Greater London Volunteering

known as London Plus

Trustees' Report

LVSG, London's Lifelines & the London Vision for Volunteering

We also supported the following initiatives in order to enhance volunteering across London:

The London Volunteering Strategy Group (LVSG) which this year:

- Significantly increased membership to include various specialist and diverse organisations, better reflecting London and its volunteering sector
Engaged with a wider group of organisations via the development of a new 'second tier' of membership was through a wider mailing list and LinkedIn group Developed and published a London Vision for Volunteering setting out a plan for strengthening and improving volunteering in London.
- With input from a diverse range of voices within the sector (including volunteers). 489 organisations contributed in some way, and there were voices heard from across every London borough. This work was delivered by Works4U in partnership with the LVSG and was well received by the sector with more than 1500 views in the first month alone.

London's Lifelines which this year:

- Helped facilitate the promotion of the London Vision for Volunteering consultation and the publication and promotion of the final London Vision for Volunteering.
- Released three new professional films promoting volunteering
Added new informative content on volunteering, around key themes such as inclusive volunteering, family and youth volunteering, winter volunteering employee volunteering, Volunteers' Week and Mayor of London initiatives and campaigns such as 'Loved & Wanted' and the Mayor's Community Weekend
- Ran campaigns promoting London's Lifelines and volunteering in London
- Continued development of the website as a key resource for London's volunteering community, with a partner resource hub added
- Had 15,087 website page views from 8,544 users

Health

Social Prescribing Network

The London VCSE Health Inequalities Network (formerly the Social Prescribing Network) operated from April 2020 to March 2025, evolving to focus more explicitly on health inequalities. The network supported voluntary, community, and social enterprise (VCSE) organisations across London by fostering collaboration, information sharing, and strategic engagement with health systems.

The Social Prescribing Programmes Manager helped amplify community voices in health discussions, particularly through participation in the Health Equity Group and co-chairing the London Co-production Working Group.

Key Achievements for the network included: 11 case studies, new data tracking tools, and significant online engagement. Preliminary impact survey data showed members valued professional connections and actionable insights.

Greater London Volunteering

known as London Plus

Trustees' Report

Although the network closed in 2025, it left a strong legacy in resources, frameworks, and relationships. Its closure was managed with careful communication and support materials, and London Plus continues to build on the hard work of the network.

Volunteering for Health

Volunteering for Health is a national 3-year programme that aims to help break down barriers to volunteering in health and care, test new volunteering infrastructure models, and develop guidance and best practice. It seeks to influence the policy environment and increase our understanding of the impact of volunteers and volunteering across the NHS, alongside the potential role of NHS charities in helping the NHS to deliver the best care. It is funded by a partnership between NHS Charities together, NHS England and CW+.

London Plus is the lead partner of the North Central London Partnership, one of two funded Volunteering for Health partnerships in London. Together with the Operational Lead, Volunteer Centre Camden, we led on the development phase of the project which ran from July 2024 to March 2025, after which the delivery phase began. Key steps this year included developing the partnership agreement, and a collaboratively produced delivery plan, establishing relationships with Integrated Care Board (ICB) stakeholders, NHS Trusts and charities, and exploring existing practices around volunteering in the NHS and health-based charities across the North Central London system.

Research and Data

This year we were able to progress our commitment to empowering charities and community groups through the implementation of year 1 of our Research & Data Strategy (2024-2027).

Significant developments included:

- Published the first LCEP Impact Report
- Developed Theory of Change models for core programmes and networks
- Implemented a Research Data Management Policy, ensuring ethical, legal, and consistent handling of research data
- Co-designed surveys with the Volunteer Centre Network to support the generation of local and pan-London insights on volunteering infrastructure impact
- Identified key data gaps and addressed health inequality categories in member outreach for the London Social Prescribing Network
- Published and shared insights via the Research and Data webpage to empower the sector to access and engage with new learning.

Greater London Volunteering

known as London Plus

Trustees' Report

Communications and Engagement

Our first Communications Strategy for London Plus was launched in April 2024 aiming to:

1. Raise awareness of the London Plus brand
2. Promote our core programmes of work (local infrastructure networks, LCEP, social prescribing)
3. Promote new programmes of work (value of the sector, policy and engagement)

Key achievements this year:

- Launch of a new London Plus website with a range of resources for our audiences, including a Jargon Buster, an LCEP Climate Hub and 154 posts including blogs, case studies and resources. This resulted in over 21,000 users visited the London Plus website, a 74% increase compared to the previous year
- Refresh of our brand
- Delivering 10 campaigns, including Tales of Covid, develop and launch of two LCEP videos and the Creative Health Impact Framework
- Improving our social media presence with our Facebook reach growing by 223% and our LinkedIn followers growing by 93%

The London Plus Impact Report 2024/25 (<https://londonplus.org/impact-report/>), published August 2025, provides further information on our achievements in the period.

Financial Review

London Plus remains crucially dependent on core funding from City Bridge Foundation (CBF) and the Greater London Authority (GLA). This funding allows the charity to maintain our core work with networks and the wider sector as well as to respond to the needs of charities and community groups in London (including in emergencies).

Alongside new initiatives and responses to emergencies, this funding enables us to continue to support key infrastructure networks covering all 32 boroughs in London which enables us to be a truly pan London organization.

Our networks are independent of any funder. Part of their value lies in this independence. They are owned by the sector and they can be directly shaped by the sector and its needs. At the core of our approach is supporting the sector across the whole breadth of issues it faces. We are able to do this – be consistent, reliable, and valuable to the sector – because of multi-year core support from CBF and the GLA.

LCEP is funded via separate restricted grants from both CBF and the GLA. LCEP funding for the entire partnership is received by London Plus, with elements of the funding then distributed to other organisations (including British Red Cross who host VCSEP). LCEP funding is also used to support the work of the London Boroughs Faiths Network (LBFN) – under this arrangement London Plus acts as employer for one of its members of staff, and pays for the direct costs of activities.

Greater London Volunteering

known as London Plus

Trustees' Report

Our unrestricted reserves were reduced to £62,776 (2024: £64,453). Given the expansion of the organisation to include LCEP and LBFN our unrestricted reserves are now slightly below the level that would be needed to completely close the organisation in the case of an unexpected interruption in funding. The Trustees are keeping this position under active review, and full funding is in place for the 25/26 budget. The nature of London Plus's work and our funding makes it difficult to build further unrestricted reserves. If we receive funding and deliver work that allows us to extend the funding we receive in grant from CBF and others, this remains restricted under the terms of these grants. LCEP funding is also restricted. It remains an ambition to build up unrestricted reserves.

Funding received in this period

City Bridge Foundation funding

Funding from CBF grants was used for the salaries of the Chief Executive, Networks Manager, Data and Research Analyst, Communications and Engagement Manager, Communications Officer and Operations Manager. It also covered central office costs and overheads. The grant in 2024/25 was £125,000, the last of three years of funding covering 2022/23 to 2024/25. CBF also made an emergency grant in 2024/25 of £60,000 to ensure that London Plus was able to continue its work through a period of change at both CBF and the GLA (see below).

City Bridge Foundation agreed a grant of £642,500 to support the development of LCEP over the period 2022/23 to 2025/26. The payment in 2024/25 was £228,760. This sum is shared with VCS Emergencies Partnership (VCSEP), our partner in LCEP. £141,069 of the 2024/25 year grant was paid to VCSEP. In addition, a (smaller) portion of the funding will be on-granted to the London Boroughs Faiths Network (LBFN).

GLA funding

We received a £46,000 grant from the GLA to fund our support for London Communities.

The GLA also agreed grants totaling £25,000 to support work on community resilience. We also received £8,000 from the GLA which was on-granted to the LBFN for community resilient faith training.

We received a grant of £50,000 to support the London Social Prescribing Network. £10,000 of this was to complete the Creative Health Framework. £40,000 of this funding was for the final year of this Network, which included specific funding for the post of Social Prescribing Programme Manager. This resulted in the post being made redundant in April 2025.

The GLA agreed a grant of £100,000 for LCEP over four years. This was to be paid over the period 2022/23-2025/26. The payment in 2024/25 was £33,000.

We also received £30,000 from the GLA towards LCEP work in 2025/26, and £10,000 to go towards Community Exercise work.

Greater London Volunteering

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Trustees' Report

Reserves Policy

The charity maintains reserves sufficient to enable it to fulfil its charitable objectives. The Board of Trustees regularly reviews the charity's risk-based reserves policy.

Loss of funding is deemed the greatest risk to the organisation and loss of a primary funder could lead to the closure of the charity. The Trustees are aware that unrestricted reserves remain slightly below the level that would be needed to meet the full costs of complete closure in the event of an unanticipated interruption in funding but full funding is confirmed for the 25/26 financial year. The Trustees regularly review the reserves position alongside forward-looking budgets and cash flow analysis.

Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 12th September 2000 and was registered as a charity in England and Wales on 13th July 2006.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under those Articles. The company replaced the existing Memorandum and Articles of Association with new Articles of Association on 6 February 2018. The legal name of the company remains Greater London Volunteering. During this period, the company continued to use the brand name London Plus.

Recruitment and Appointment of Trustees

The recruitment and appointment of Trustees are set out in our Articles of Association. Trustees are elected annually at the AGM. At the third annual general meeting after a Trustee's last appointment (whether by election or co-option) a Trustee shall retire. They shall be eligible for re-appointment provided that no Trustee may continue to serve after six years in office without a period of at least a year out of office and no Trustee may serve for more than nine years in total.

For the purposes of this Article (31.1) a "year" shall mean a complete period of service between two annual general meetings.

Greater London Volunteering

known as London Plus

Trustees' Report

Trustees and officers

The trustees and officers serving during the year and since the year end were as follows:

Trustees:

- Edward Anderton
- Adwoa Fadahunsi
- Stephanie Hann
- Sanjan Haque (appointed 4 June 2025)
- Annabel Igelhart (appointed 4 June 2025)
- Renae Mann
- Sarah Mulley
- Dominic Pinkney
- Penny Wilson (appointed 4 June 2025)
- Jonathan Winter (appointed 4 June 2025)

Chair: Sarah Mulley

Trustee Induction and Training

New Trustees are provided with an induction on joining the Board and are encouraged to take up relevant training and development to fulfil their role and responsibilities to London Plus.

Risk Management

The Trustees review the risks to which the charity is exposed and have set up a number of policies which the Trustees, employed staff and volunteers must follow. A risk register is maintained by the organisation which sets out key strategic and operational risks in the context of the charity's mission. These are rated according to likelihood and impact, and mitigating actions included alongside. The Risk Register is reviewed regularly by the CEO and Operations Manager and shared with Trustees every 6 months. The Trustees believe that there are in place adequate controls and systems to mitigate external and internal risks the charity may face.

Key risks identified include: a competitive fundraising climate and the end of two core funding agreements, and mitigations put in place include engaging in discussions with long-term funders regarding and stakeholders about their support, approaching a wider range of funders for funding and reducing organisational costs.

Greater London Volunteering

known as London Plus

Trustees' Report

Additional risks to the delivery of our mission this year include the challenge of holding a broad pan London, multi-issue perspective with a small team, and staff retention and development. Mitigations for the former risk have included working more closely as a team to focus on key priorities although allowing flexibility to convene organisations on ad hoc issues of importance as well as strengthening how we work with partners and improving our ability to share insights with funders and policy makers. On the latter risk, we have a small, supportive and close-knit staff team and have aimed to provide open communications and engaged them in the changes we have made. Alongside this, the organisation has been piloting (now agreed policy) the four day working week which staff feedback shows helps them achieve better work life balance, feel less stressed and contributes to intention to stay with the organisation. Stakeholders were supportive of the change, with three quarters saying that they had seen improved staff morale as a result of the change.

Organisation

Over the financial year London Plus sustained and deepened its support for London's voluntary, community and faith sector. The year was marked by significant internal change with the departure of our longstanding CEO (Martin Brookes) and the appointment of an interim CEO (Robert Bell) during the search for a permanent successor, followed by the appointment of Geethika Jayatilaka as new CEO. The organisation also faced financial challenges and reduced core costs as a result. With a reduced staff team, new strategic approaches were developed for research and data, and communications.

Management

Day-to-day management is delegated to a small staff team, led by a Chief Executive. During this reporting period, the Chief Executive was:

Martin Brookes (left the organization 16th June 2024);
Robert Bell (interim CEO from 8th July 2024 to 28th February 2025);
and Geethika Jayatilaka (from 20th January 2025).

Statement of trustees' responsibilities

The trustees (who are also the directors of Greater London Volunteering for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

Greater London Volunteering

known as London Plus

Trustees' Report

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 5 December 2025 and signed on its behalf by:


.....
Sarah Mulley
Chair and trustee

Greater London Volunteering

known as London Plus

Independent Examiner's Report to the trustees of Greater London Volunteering ('the Company')

I report to the charity trustees (who are also Directors for the purpose of company law) on my examination of the accounts of the Greater London Volunteering ('the charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet and related notes. 15 29

This report is made solely to the charity's trustees, as a body, in accordance with section 145 of the Charities Act 2011. My work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in this report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the charity's trustees of Greater London Volunteering you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of Greater London Volunteering are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

An independent examination does not involve gathering all the evidence that would be required in an audit and consequently does not cover all the matters that an auditor considers in giving their opinion on the financial statements. The planning and conduct of an audit goes beyond the limited assurance that an independent examination can provide. Consequently I express no opinion as to whether the financial statements present a 'true and fair' view and my report is limited to those specific matters set out in the independent examiner's statement.

Independent examiner's statement

Since Greater London Volunteering's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of Greater London Volunteering as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Greater London Volunteering

known as London Plus

Independent Examiner's Report to the trustees of Greater London Volunteering ('the Company')

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Tim Sullivan FCA
Field Sullivan Limited
9 Hare & Billet Road
Blackheath
SE3 0RB

Date:.....

Greater London Volunteering

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Statement of Financial Activities for the Year Ended 31 March 2025 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted £	Restricted £	Total 2025 £	Unrestricted £	Restricted £	(As restated) Total 2024 £
Income and Endowments from:							
Donations and legacies	3	-	695,026	695,026	-	692,360	692,360
Charitable activities	4	305	-	305	65	-	65
Total income		305	695,026	695,331	65	692,360	692,425
Expenditure on:							
Charitable activities	5	4,014	(824,133)	(820,119)	2,391	(697,487)	(695,096)
Total expenditure		4,014	(824,133)	(820,119)	2,391	(697,487)	(695,096)
Net income/(expenditure)		4,319	(129,107)	(124,788)	2,456	(5,127)	(2,671)
Transfers between funds		(5,996)	5,996	-	(54)	54	-
Net movement in funds		(1,677)	(123,111)	(124,788)	2,402	(5,073)	(2,671)
Reconciliation of funds							
Total funds brought forward		64,453	207,035	271,488	62,051	212,108	274,159
Total funds carried forward	16	62,776	83,924	146,700	64,453	207,035	271,488

All of the charity's activities derive from continuing operations during the above two periods. The funds breakdown for 2024 is shown in note 16.

The notes on pages 18 to 29 form an integral part of these financial statements.

Greater London Volunteering
known as London Plus
(Registration number: 04070342)
Balance Sheet as at 31 March 2025

	Note	2025 £	2024 £ (As restated)
Fixed assets			
Tangible assets	11	4,530	3,119
Current assets			
Debtors	12	17,964	47,051
Cash at bank and in hand	13	<u>169,792</u>	<u>251,681</u>
		187,756	298,732
Creditors: Amounts falling due within one year	14	<u>(45,586)</u>	<u>(30,363)</u>
Net current assets		<u>142,170</u>	<u>268,369</u>
Net assets		<u>146,700</u>	<u>271,488</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		83,924	207,035
Unrestricted income funds			
Unrestricted funds		<u>62,776</u>	<u>64,453</u>
Total funds	16	<u>146,700</u>	<u>271,488</u>

For the financial year ending 31 March 2025 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The financial statements on pages 15 to 29 were approved by the trustees, and authorised for issue on 5 December 2025 and signed on their behalf by:



 Sarah Mulley
 Chair and trustee

The notes on pages 18 to 29 form an integral part of these financial statements.

Greater London Volunteering

known as London Plus

Statement of Cash Flows for the Year Ended 31 March 2025

	Note	2025 £	2024 £ (As restated)
Cash flows from operating activities			
Net cash expenditure		(124,788)	(2,671)
Adjustments to cash flows from non-cash items			
Depreciation		<u>1,857</u>	<u>1,040</u>
		(122,931)	(1,631)
Working capital adjustments			
Decrease in debtors	12	29,087	14,153
Increase/(decrease) in creditors	14	15,223	(35,626)
Decrease in deferred income		<u>-</u>	<u>(4,000)</u>
Net cash flows from operating activities		(78,621)	(27,104)
Cash flows from investing activities			
Purchase of tangible fixed assets	11	<u>(3,268)</u>	<u>(4,159)</u>
Net decrease in cash and cash equivalents		(81,889)	(31,263)
Cash and cash equivalents at 1 April		<u>251,681</u>	<u>282,944</u>
Cash and cash equivalents at 31 March		<u><u>169,792</u></u>	<u><u>251,681</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

The notes on pages 18 to 29 form an integral part of these financial statements.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

1 Charity status

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

9 Hare & Billet Road
Blackheath
SE3 ORB

These financial statements were authorised for issue by the trustees on 5 December 2025

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102) - Second edition October 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

Greater London Volunteering meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

Judgements and key sources of estimation uncertainty

In the application of the charity's accounting policies, the directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the periods in which the estimate is revised where revisions affects only that period, or in the period of the revision and future periods where the revisions affects both current and future periods.

Income and endowments

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Grant provisions

Provisions for grants are made when the intention to make a grant has been communicated to the recipient but there is uncertainty about either the timing of the grant or the amount of grant payable.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500.00 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Office equipment	straight line over 4 years

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Greater London Volunteering

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Notes to the Financial Statements for the Year Ended 31 March 2025

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

3 Income from donations and legacies

	Restricted funds £	Total 2025 £	Total 2024 £
Grants, including capital grants;			
City Bridge Trust - Core	185,000	185,000	175,000
City Bridge Trust - LCEP	228,760	228,760	232,610
GLA - Social Prescribing	50,000	50,000	55,000
GLA - LCEP	73,000	73,000	33,000
GLA - Community Resilience	25,000	25,000	112,750
GLA - London Volunteering Strategy Group	46,000	46,000	70,000
GLA - Training	8,000	8,000	10,000
Other grants	79,266	79,266	4,000
	<u>695,026</u>	<u>695,026</u>	<u>692,360</u>

4 Income from charitable activities

	Unrestricted funds General £	Total 2025 £	Total 2024 £
Other income	305	305	65

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

5 Expenditure on charitable activities

		Total 2025 £	Total 2024 £ (As restated)
	Note		
Project costs		26,399	12,465
Recruitment		18,400	27,277
Consultancy		86,993	70,291
Staff training		760	426
Equipment repairs and renewals		-	7
Computer software and maintenance		19,365	14,258
Subscriptions		3,615	6,145
Conference		7,258	3,356
Travel and subsistence		2,177	1,008
Grant funding of activities	7	252,873	250,193
Staff costs	9	381,198	297,315
Support costs	6	21,081	12,355
		<u>820,119</u>	<u>695,096</u>

6 Analysis of support costs

	Total 2025 £	Total 2024 £
Rent and rates	1,766	1,739
Insurance	604	754
Office expenses	1,325	1,417
Sundries	2,089	418
Advertising	1,104	42
Accountancy	5,792	4,057
Independent examination	2,670	2,580
Legal and professional	3,474	-
Bank charges	400	308
Depreciation of office equipment	1,857	1,040
	<u>21,081</u>	<u>12,355</u>

Greater London Volunteering

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Notes to the Financial Statements for the Year Ended 31 March 2025

7 Grant-making

Name of institution	Activity	2025 £	2024 £
Bexley Voluntary Service Council	Exercise Community Work	800	-
Bexley Voluntary Service Council	Community Resilience	2,500	5,000
British Red Cross	LCEP	85,500	115,966
British Renewal Trust (Haringey)	Community Resilience	-	5,000
Camden Volunteer Bureau	Volunteering for Health Programme	67,073	-
CommUNITY Barnet	Exercise Community Work	800	-
Community Barnet	Community Resilience	-	4,906
CommUNITY Barnet	Community Resilience	-	5,000
Community Links Bromley	Community Resilience	-	5,000
Community Southwark	Community Resilience	2,500	5,000
Croydon Voluntary Action	Community Resilience	-	5,000
CVS Brent	Community Resilience	-	4,500
Ealing CVS	Community Resilience	2,500	4,962
Enfield Voluntary Action	Community Resilience	-	5,000
Greenwich Volunteer Centre	Exercise Community Work	800	-
Greenwich Volunteer Centre	Community Resilience	-	5,000
Havering Volunteer Centre	Exercise Community Work	800	-
Havering Volunteer Centre	Community Resilience	-	5,000
Islington Vounteer Centre	Community Resilience	-	5,000
Kignston Voluntary Action	Exercise Community Work	800	-
Kignston Voluntary Action	Community Resilience	-	5,000
London Boroughs Faiths Network	LCEP	55,000	15,000
London Boroughs Faiths Network	Training Fund	18,000	-
Richmond CVS	Community Resilience	2,500	4,920
Thames Community hub	Community Resilience	-	5,000
Thames Life	Community Resilience	2,500	-
VC Kensington & Chelsea	Community Resilience	2,500	5,000
VC Sutton	Community Resilience	-	5,000
Voluntary Action Camden	Community Resilience	-	4,942
Voluntary Action Camden	Community Resilience	-	5,000
Voluntary Action Harrow	Community Resilience	2,500	-
Voluntary Action Harrow Co-op	Community Resilience	-	5,000
Volunteer Centre Hackney	Exercise Community Work	800	-
Volunteer Centre Hackney	Community Resilience	2,500	4,997

Greater London Volunteering

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Notes to the Financial Statements for the Year Ended 31 March 2025

Volunteer Centre Hammersmith & Fulham	Community Resilience	2,500	5,000
Volunteer Centre Lewisham	Community Resilience	-	5,000
		<u>252,873</u>	<u>250,193</u>

8 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

9 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
Staff costs during the year were:		
Wages and salaries	335,931	263,219
Social security costs	29,743	22,639
Pension costs	<u>15,524</u>	<u>11,457</u>
	<u>381,198</u>	<u>297,315</u>

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year expressed as full time equivalents was as follows:

	2025 No	2024 No
Charitable activities	<u>7</u>	<u>7</u>

7 (2024 - 6) of the above employees participated in the Defined Contribution Pension Schemes.

No employee received emoluments of more than £60,000 during the year.

The chief executive officer, as the highest paid member of staff, received benefits totalling £51,493 (2024 - £79,826).

10 Taxation

The charity is a registered charity and is therefore exempt from taxation.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

11 Tangible fixed assets

	Furniture and equipment £	Total £
Cost		
At 1 April 2024	4,159	4,159
Additions	<u>3,268</u>	<u>3,268</u>
At 31 March 2025	<u>7,427</u>	<u>7,427</u>
Depreciation		
At 1 April 2024	1,040	1,040
Charge for the year	<u>1,857</u>	<u>1,857</u>
At 31 March 2025	<u>2,897</u>	<u>2,897</u>
Net book value		
At 31 March 2025	<u>4,530</u>	<u>4,530</u>
At 31 March 2024	<u>3,119</u>	<u>3,119</u>

12 Debtors

	2025 £	2024 £
Trade debtors	6,000	-
Prepayments	3,271	551
Accrued income	<u>8,693</u>	<u>46,500</u>
	<u>17,964</u>	<u>47,051</u>

13 Cash and cash equivalents

	2025 £	2024 £
Cash at bank	<u>169,792</u>	<u>251,681</u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

14 Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	5,858	22,884
Other creditors	4,506	2,098
Accruals	35,222	5,381
	<u>45,586</u>	<u>30,363</u>

15 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £15,524 (2024 - £11,457).

16 Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2025 £
Unrestricted funds					
General					
General Funds	64,453	305	4,014	(5,996)	62,776
Restricted funds					
City Bridge Trust	15,919	185,000	(200,919)	-	-
Chelsea Westminster Health	-	79,266	(79,266)	-	-
GLA - Social Prescribing	17,434	50,000	(70,680)	3,246	-
LCEP	126,432	301,760	(344,268)	-	83,924
GLA - Community Resilience	(2,750)	25,000	(25,000)	2,750	-
GLA - Training	-	8,000	(8,000)	-	-
GLA - London Volunteering Strategy	50,000	46,000	(96,000)	-	-
	<u>207,035</u>	<u>695,026</u>	<u>(824,133)</u>	<u>5,996</u>	<u>83,924</u>
Total funds	<u>271,488</u>	<u>695,331</u>	<u>(820,119)</u>	<u>-</u>	<u>146,700</u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2024 £
Unrestricted funds					
<i>General</i>					
General Funds	62,051	65	2,391	(54)	64,453
Restricted funds					
City Bridge Trust	83,472	175,000	(242,553)	-	15,919
GLA - Social Prescribing	1,242	55,000	(38,808)	-	17,434
GLA - Small Grants	19,830	-	(19,830)	-	-
GLA - London Lifelines	6,932	-	(6,986)	54	-
NASP	8,563	-	(8,563)	-	-
LCEP	92,069	279,610	(245,247)	-	126,432
GLA - Community Resilience	-	112,750	(115,500)	-	(2,750)
GLA - London Volunteering Strategy	-	70,000	(20,000)	-	50,000
	<u>212,108</u>	<u>692,360</u>	<u>(697,487)</u>	<u>54</u>	<u>207,035</u>
Total funds	<u>274,159</u>	<u>692,425</u>	<u>(695,096)</u>	<u>-</u>	<u>271,488</u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

The specific purposes for which the funds are to be applied are as follows:

City Bridge Trust - funds for salaries and running costs.

Chelsea Westminster Health - funds for 'Volunteering for Health: NCL Volunteering Plus' project.

GLA - Social Prescribing - funds from Greater London Authority towards the 'London Social Prescribing Network' project.

LCEP - funds from City Bridge Trust and Greater London Authority to support the work of the London Community Emergencies Partnership.

GLA - Community Resilience - funds from Greater London Authority towards 'Community Resilience Fund' project.

GLA - Training - funds from Greater London Authority towards 'Community Resilience Faith Training' programme.

GLA - London Volunteering Strategy - funds from Greater London Authority towards salaries and running costs.

Transfers between funds

Agreed by the Board to do a transfer from unrestricted funds to finance the deficit on:

- 'GLA - Social Prescribing' as the funding came to an end;
- 'GLA - Community Resilience' to cover the overspent on the project.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2025

17 Analysis of net assets between funds

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2025 £
Tangible fixed assets	4,530	-	4,530
Current assets	103,832	83,924	187,756
Current liabilities	<u>(45,586)</u>	<u>-</u>	<u>(45,586)</u>
Total net assets	<u>62,776</u>	<u>83,924</u>	<u>146,700</u>

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2024 £
Tangible fixed assets	3,119	-	3,119
Current assets	91,697	207,035	298,732
Current liabilities	<u>(30,363)</u>	<u>-</u>	<u>(30,363)</u>
Total net assets	<u>64,453</u>	<u>207,035</u>	<u>271,488</u>

18 Related party transactions

Due to London Plus's status as an umbrella body for London-based volunteer centres, a number of trustees are involved with the governance/management of these organisations. The work of London Plus is such that a number of transactions arose with some of these organisations as part of its routine charitable activity. The trustees are satisfied both that all related parties and potential conflicts of interest have been appropriately declared and recorded, and that such transactions have been carried out on an arm's length basis with individual trustees recusing themselves from specific decisions as necessary.

Accounts

Company registration number: 04070342

Charity registration number: 1115303

Greater London Volunteering

known as

London Plus

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2024

Field Sullivan Limited
9 Hare & Billet Road
Blackheath
SE3 0RB

Greater London Volunteering

known as London Plus

Contents

Reference and Administrative Details	1
Trustees' Report	2 to 10
Independent Examiner's Report	11 to 12
Statement of Financial Activities	13
Balance Sheet	14 to 15
Statement of Cash Flows	16
Notes to the Financial Statements	17 to 30

Greater London Volunteering

known as London Plus

Reference and Administrative Details

Chair	Sarah Mulley
Trustees	Edward Anderton Adwoa Fadahunsi Stephanie Hann Renae Mann Sarah Mulley Dominic Pinkney
Charity Registration Number	1115303
Company Registration Number	04070342
Registered Office	The charity is incorporated in England. 9 Hare & Billet Road Blackheath SE3 0RB
Independent Examiner	Field Sullivan Limited 9 Hare & Billet Road Blackheath SE3 0RB
Bankers	Metro Bank 1 Southampton Row London WC1B 5HA The Co-Operative Bank Plc Central Commercial Branch P.O. Box 250 Skelmersdale WN8 6WT

Greater London Volunteering

known as London Plus

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2024.

Objectives and Activities

Objectives

The objectives of the charity are:

- To promote the efficiency and effectiveness of voluntary and charitable sector organisations.
- To promote such other exclusively charitable purposes according to the law of England and Wales as the trustees in their absolute discretion from time to time determine.

Purpose

The “Purpose” of the charity is to enable community groups and charities to make London thriving, cohesive, and resilient.

Activities

There are four key building blocks to the work of London Plus:

Networks enable London Plus to connect, provide support to, and gather information from charities and community groups across London. Some of these networks are for specific organisations, such as for local charity infrastructure groups in each London borough. Others address a particular topic - such as social prescribing, or emergency resilience and response. London Plus’s networks give credibility to its voice and influence when engaging with policy makers and funders across London.

Communications help charities and community groups in London to share information and learn from each other, and to collaborate more effectively. London Plus invests time and resources into communications that work for a large and diverse sector. This includes using social media, newsletters, and our website, as well as through our networks.

London Plus helps build connections to support the sector across London, and in particular to enable them to collaborate and engage with policymakers. It has strong links with policymakers in the Greater London Authority (GLA) and London Councils, as well as funders (our core funding comes from City Bridge Foundation as well as the GLA, and London Councils). Strong connections help build understanding, partnerships, and develop solutions.

Data is the final building block of London Plus’s work. There is less analysis of the voluntary and community sector than other parts of the economy and society, which can limit understanding of the sector’s challenges and impact. London Plus helps fill this gap by gathering data from our networks and beyond, to better understand and serve the needs of the sector.

Greater London Volunteering

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Trustees' Report

Values

The work of London Plus is shaped by the following values:

We are open. We welcome ideas, connections and potential collaborations. This helps us gather more useful information to help the sector, as well as to connect the right people and organisations to maximise the value of our work.

We are humble. The impact and value of our work comes through the work of others - charities and community groups on the frontline. We aim to highlight, reinforce and support their work.

We learn and we adapt continuously. We adapt our views and intelligence as we gather more information, and are open to guidance, to corrections, and to any comments as well as criticisms that help us improve.

We learn and we adapt continuously. We cannot know fixed and permanent answers or truths. We adapt our views and intelligence as we gather more information, and are open to guidance, to corrections, and to any comments as well as criticisms that help us improve.

We are ambitious for the voluntary and community sector in London. Charities and community groups in London play a vital role. We want to help them do more, helping tackle disadvantage and inequalities in the city.

Public Benefit

In forming and reviewing the charity's objectives, the trustees have given due regard to public benefit guidance published by the Charity Commission as required by section 17 of The Charities Act 2011.

Achievements and Performance 2023/24

London Communities Emergencies Partnership (LCEP) and Faith and Belief Sector Panel

2023/24 marked LCEP's first full operational year, established with support from City Bridge Foundation and the Greater London Authority.

The partnership:

- Recruited a new staff team and established an Advisory Group
- Delivered six workshops and five partnership meetings, reaching over 500 participants
- Focused on climate risk, winter preparedness and emergency planning
- Developed protocols to capture and apply learning from London emergencies
- Secured £25,000 annual funding for VCS engagement through the UK Government's 'Stronger LRF' Programme

Greater London Volunteering

known as London Plus

Trustees' Report

Notable emergency responses included:

- Sudan evacuation: connected Sudanese organisations to the GLA
- Wimbledon school crash: facilitated Victim Support links with Local Authority
- Winter 23/24 extreme weather: coordinated seven partners for Severe Weather Emergency Protocol

Infrastructure Networks

London CVS Network

The network demonstrated strong performance through:

- Successful Chair transition with maintained continuity
- Publication of a second network impact report
- Sustained focus on structural inequalities and practical support
- Development of CVS salary benchmarking and training needs analysis
- Creation of a back-office functions directory
- Regular engagement with guest speakers – including GLA, King's Fund, and London Funders
- Establishment of peer networks for VCSE Alliance Leads and Development Workers

London Volunteer Centre Network

Key achievements included:

- Development of first network impact report
- Enhanced engagement with national volunteering campaigns
- Significant contribution to London's Vision for Volunteering
- Implementation of 'Simply Volunteer London' portal improvements
- Regular showcase of innovative programmes including Croydon Community Lottery
- Active participation in quality standard developments

London's Lifelines

The initiative expanded through:

- Production of three new volunteer films during the Mayor's Community Weekend
- Addition of a comprehensive news section and mailing list
- Enhanced volunteer story content and engagement
- Delivery of smartphone content creation training for volunteers
- Continued development of the website as a key resource for London's volunteering community

Greater London Volunteering

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Trustees' Report

Social Prescribing Network

The network strengthened its position through:

- Enhancing voluntary sector representation in health discussions
- Introduction of monthly 'Meet the Network' online calls
- Comprehensive analysis of five ICS areas' commitments to voluntary sector
- Development of a health impact tool focusing on creative arts organisations
- Extended reach to international audiences including Canada, Australia and Japan
- Maintenance of 'SP Connected' database for cross-sector collaboration
- Active engagement with Black and minoritised community organisations

London Boroughs Faith Network

The network demonstrated strong performance through:

- Establishing a new leadership framework for the Faith and Belief Sector Panel (FBSP) to enhance engagement with London Resilience Forum.
- Delivering Community Resilience Training in Kensington and Chelsea, Tower Hamlets, Southwark, Lambeth, and Westminster, training over 100 faith leaders.
- Supporting faith groups' responses to crises, including weather-related incidents, health emergencies, and major fires.
- Partnering with LCEP to host a Summer and Winter Preparedness Webinars, improving weather related response readiness.
- Facilitating monthly Borough Faith Forum meetings to strengthen collaboration across faith communities.
- Strengthening cross-sector partnerships (with, for example, local and regional government, NHS/Public Health and Police) to enhance resilience, emergency response and greater understanding of community tensions.
- Promoting social cohesion by supporting interfaith events during Holocaust Memorial Day, Inter Faith Week, Mitzvah Day, and Remembrance/Armistice Day to foster community unity.

Research and Data

Significant developments included:

- Development of London Plus's first Research and Data Strategy (2024-2027)
- Recruitment of a dedicated Researcher and Data Analyst
- Initiation of a Wennington fire volunteer impact study
- Publication of analyses on severe weather and volunteering data
- Establishment of strong relationships with external research partners

Greater London Volunteering

known as London Plus

Trustees' Report

Communications and Engagement

Notable achievements:

- Completion of comprehensive brand review
- Launch of new website at www.londonplus.org
- Development and implementation of first Communications Strategy
- Successful delivery of Tales of Covid campaign
- Website performance: 79,811 views from 12,285 users
- Newsletter engagement: Open rates increased from 44% to 67%
- Social media growth:
 - o Twitter: 157,000 impressions
 - o LinkedIn: 42% follower increase
 - o London's Lifelines: 3,800 website users, 59 volunteer stories

Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 12th September 2000 and was registered as a charity in England and Wales on 13th July 2006.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under those Articles. The company replaced the existing Memorandum and Articles of Association with new Articles of Association on 6 February 2018. The legal name of the company remains Greater London Volunteering. During this period, the company continued to use the brand name London Plus.

Recruitment and Appointment of Trustees

The recruitment and appointment of trustees are set out in our Articles of Association. Trustees are elected annually at the AGM. At the third annual general meeting after a trustee's last appointment (whether by election or co-option) a trustee shall retire. They shall be eligible for re-appointment provided that no trustee may continue to serve after six years in office without a period of at least a year out of office and no trustee may serve for more than nine years in total.

For the purposes of this Article (31.1) a "year" shall mean a complete period of service between two annual general meetings.

The Board may, from time to time, appoint a member of staff as a member of the Board either to fill a casual vacancy or by way of an addition to the Board, subject to the provisions of the Articles of Association.

Greater London Volunteering

known as London Plus

Trustees' Report

Trustee Induction and Training

New trustees are provided with an induction on joining the Board and are encouraged to take up relevant training and development to fulfil their role and responsibilities to London Plus.

Trustees and officers

The trustees and officers serving during the year and since the year end were as follows:

Trustees:	Edward Anderton
	Adwoa Fadahunsi
	Jocelyn James (resigned 31 January 2024)
	Stephanie Hann
	Renae Mann
	Sarah Mulley
	Dominic Pinkney
	Jacob Przeklasa (resigned 24 September 2023)
	Rahul Sinha (resigned 1 August 2023)

Chair:	Sarah Mulley
--------	--------------

Risk Management

The trustees review the risks to which the charity is exposed and have set up a number of policies which the trustees, employed staff and volunteers must follow. The trustees believe that there are in place adequate controls and systems to mitigate any external and internal risks the charity may face.

Organisation

Over the financial year London Plus sustained and grew its support for London's voluntary, community and faith sector. The staff team grew and strategic approaches were developed for research and data, and communications. The partnership with the Voluntary and Community Sector Emergencies Partnership to support emergency response in London was the focus of a great deal of work - building up the team, putting in place systems and processes, and workplans. London Communities Emergences Partnership (LCEP) has established itself as a critical part of the wider London resilience and response infrastructure.

London Plus continued to develop its profile, as a relatively young organisation, raising awareness of its work and drawing in more organisations to participate in the networks it hosts and leads. In challenging times for the voluntary and community sector (VCS), London Plus has become a much-valued means of knowledge exchange, support and bringing VCS issues and insights to the attention of local and national government, and other funding bodies.

Greater London Volunteering

known as London Plus

Trustees' Report

Management

Day-to-day management is delegated to a small staff team, led by a chief executive. Throughout this reporting period, the chief executive was Martin Brookes.

Financial Review

London Plus remains crucially dependent on core funding from City Bridge Foundation. This funding allows the charity to maintain our core work with networks and the wider sector as well as to respond to the needs of charities and community groups in London (including in emergencies).

Alongside new initiatives and responses to emergencies, City Bridge Foundation's funding enables us to continue to support the key infrastructure networks covering all 32 boroughs in London. This is a vital aspect of London Plus.

Our networks are independent of any policy or funding initiative. Part of their value lies in this independence. They are owned by the sector and they can be directly shaped and controlled by the sector and its needs. At the core of our approach is supporting the sector across the whole breadth of issues it faces. We are able to do this - be consistent, reliable, and valuable to the sector - because of multi-year core support from City Bridge Foundation.

London Plus is also dependent on the support of our other key funder, the GLA, which has funded key initiatives as well as a contribution to the core work of London Plus. This funding has allowed London Plus to run a social prescribing network as well as give out small grants to small local borough-based organisations.

LCEP is funded via separate restricted grants from both City Bridge Foundation and the GLA, and has also received funding from London Councils in 2022/23. LCEP funding for the entire partnership is received by London Plus, with elements of the funding then distributed to other organisations (including British Red Cross who host VCSEP). LCEP funding is also used to support the work of the London Boroughs Faith Network - under this arrangement London Plus acts as employer for one of its team, and pays for the cost of activities.

Our unrestricted reserves rose to £64,453 (2023: £62,051). Prudent running of the organization enabled us to add to our reserves despite inflationary pressures. Nonetheless, our unrestricted reserves remain below the level that would be needed to manage an unexpected interruption in funding. The nature of London Plus's work and our funding makes it difficult to build further unrestricted reserves. If we receive funding and deliver work that allows us to extend the funding we receive in grant from City Bridge Foundation and others, this remains restricted under the terms of these grants. LCEP funding is also restricted. It remains an ambition to build up unrestricted reserves. As the organisation develops and grows (e.g. due to the recruitment of the new LCEP team), this need becomes more acute.

Funding received in this period

City Bridge Trust funding

Funding from existing City Bridge Foundation grants was used for the salaries of the Chief Executive, Networks Manager, Data and Research Analyst, Communications and Engagement Manager, Communications Officer and Operations Manager. It also covered central office costs and overheads. The grant in 2023/24 was £175,000, the second of three years of funding covering 2022/23 to 25/26.

Greater London Volunteering

known as London Plus

Trustees' Report

City Bridge Foundation agreed a grant of £642,500 to support the development of LCEP. This is to be paid over the period 2022/23 to 2025/26. The payment in 2023/24 was £232,610. This sum is shared with VCS Emergencies Partnership (VCSEP), our partner in LCEP. £115,966 of the 2023/24 year grant was paid to VCSEP. In addition, a (smaller) portion of the funding will be on-granted to the London Boroughs Faiths Network (LBFN).

GLA funding

We received the last scheduled £20,000 grant from the GLA to fund our support for the London Recovery Board's "missions", specifically the mission "Building Strong Communities". London Plus has been closely involved with this mission as well as helping provide oversight of others among the nine in total.

We received funding of £50,000 from the GLA for the Greater London Volunteering Strategy in this financial year.

The GLA made a grant of £60,500 to support work on community resilience. The large majority of this (£53,724.67) was paid out in 11 small grants to local borough-based organisations. A further round of £55,000 grant funding was also committed as recorded in Note 3.

We received a grant of £33,000 to support the London Social Prescribing Network. This is the second payment in a two-year grant.

The GLA agreed a grant of £100,000 for LCEP over four years. This is to be paid over the period 2022/23-2025/26. The payment in 2023/24 was £33,000.

Reserves Policy

The charity maintains reserves sufficient to enable it to fulfil its charitable objectives. The Board of Trustees regularly reviews the charity's risk-based reserves policy.

Loss of funding is deemed the greatest risk to the organisation and loss of our primary funder could lead to the closure of the charity. The trustees are satisfied that the £64,453 held in reserves at the end of the year is sufficient to meet the costs of closure.

Statement of trustees' responsibilities

The trustees (who are also the directors of Greater London Volunteering for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;

Greater London Volunteering

known as London Plus

Trustees' Report

- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 5 December 2024 and signed on its behalf by:

A handwritten signature in black ink, appearing to read 'Sarah Mulley', followed by a dotted line for a signature line.

Sarah Mulley
Chair and trustee

Greater London Volunteering

known as London Plus

Independent Examiner's Report to the trustees of Greater London Volunteering ('the Company')

I report to the charity trustees (who are also Directors for the purpose of company law) on my examination of the accounts of the Greater London Volunteering ('the charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet and related notes. 13 30

This report is made solely to the charity's trustees, as a body, in accordance with section 145 of the Charities Act 2011. My work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in this report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the charity's trustees of Greater London Volunteering you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of Greater London Volunteering are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

An independent examination does not involve gathering all the evidence that would be required in an audit and consequently does not cover all the matters that an auditor considers in giving their opinion on the financial statements. The planning and conduct of an audit goes beyond the limited assurance that an independent examination can provide. Consequently I express no opinion as to whether the financial statements present a 'true and fair' view and my report is limited to those specific matters set out in the independent examiner's statement.

Independent examiner's statement

Since Greater London Volunteering 's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of Greater London Volunteering as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or

Greater London Volunteering

known as London Plus

Independent Examiner's Report to the trustees of Greater London Volunteering ('the Company')

4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Tim Sullivan FCA
Field Sullivan Limited
9 Hare & Billet Road
Blackheath
SE3 0RB

Date: 10/12/24

Greater London Volunteering

known as London Plus

Statement of Financial Activities for the Year Ended 31 March 2024 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted £	Restricted £	Total 2024 £	Unrestricted £	Restricted £	Total 2023 £
Income and Endowments from:							
Donations and legacies	3	-	692,360	692,360	15,703	538,982	554,685
Charitable activities		65	-	65	-	-	-
Total income		65	692,360	692,425	15,703	538,982	554,685
Expenditure on:							
Raising funds	5	-	-	-	-	(7,815)	(7,815)
Charitable activities	6	2,391	(697,487)	(695,096)	-	(365,004)	(365,004)
Total expenditure		2,391	(697,487)	(695,096)	-	(372,819)	(372,819)
Net income/(expenditure)		2,456	(5,127)	(2,671)	15,703	166,163	181,866
Transfers between funds		(54)	54	-	-	-	-
Net movement in funds		2,402	(5,073)	(2,671)	15,703	166,163	181,866
Reconciliation of funds							
Total funds brought forward		62,051	212,108	274,159	46,348	45,945	92,293
Total funds carried forward	16	64,453	207,035	271,488	62,051	212,108	274,159

All of the charity's activities derive from continuing operations during the above two periods. The funds breakdown for 2023 is shown in note 16.

The notes on pages 17 to 30 form an integral part of these financial statements.

Greater London Volunteering
known as London Plus
(Registration number: 04070342)
Balance Sheet as at 31 March 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	11	3,119	-
Current assets			
Debtors	12	47,051	61,204
Cash at bank and in hand	13	<u>251,681</u>	<u>282,944</u>
		298,732	344,148
Creditors: Amounts falling due within one year	14	<u>(30,363)</u>	<u>(69,989)</u>
Net current assets		<u>268,369</u>	<u>274,159</u>
Net assets		<u><u>271,488</u></u>	<u><u>274,159</u></u>
Funds of the charity:			
Restricted income funds			
Restricted funds		207,035	212,108
Unrestricted income funds			
Unrestricted funds		<u>64,453</u>	<u>62,051</u>
Total funds	16	<u><u>271,488</u></u>	<u><u>274,159</u></u>

For the financial year ending 31 March 2024 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The notes on pages 17 to 30 form an integral part of these financial statements.

Greater London Volunteering

known as London Plus

(Registration number: 04070342)
Balance Sheet as at 31 March 2024

The financial statements on pages 13 to 30 were approved by the trustees, and authorised for issue on 5 December 2024 and signed on their behalf by:


.....
Sarah Mulley
Chair and trustee

Greater London Volunteering

known as London Plus

Statement of Cash Flows for the Year Ended 31 March 2024

	Note	2024 £	2023 £
Cash flows from operating activities			
Net cash (expenditure)/income		(2,671)	181,866
Adjustments to cash flows from non-cash items			
Depreciation	5	<u>1,040</u>	<u>-</u>
		(1,631)	181,866
Working capital adjustments			
Decrease/(increase) in debtors	12	14,153	(50,267)
(Decrease)/increase in creditors	14	(35,626)	45,326
Decrease in deferred income		<u>(4,000)</u>	<u>(65,000)</u>
Net cash flows from operating activities		(27,104)	111,925
Cash flows from investing activities			
Purchase of tangible fixed assets	11	<u>(4,159)</u>	<u>-</u>
Net (decrease)/increase in cash and cash equivalents		(31,263)	111,925
Cash and cash equivalents at 1 April		<u>282,944</u>	<u>171,019</u>
Cash and cash equivalents at 31 March		<u><u>251,681</u></u>	<u><u>282,944</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

The notes on pages 17 to 30 form an integral part of these financial statements.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

1 Charity status

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

9 Hare & Billet Road
Blackheath
SE3 0RB

These financial statements were authorised for issue by the trustees on 5 December 2024.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102) - Second edition October 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

Greater London Volunteering meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

Judgements and key sources of estimation uncertainty

In the application of the charity's accounting policies, the directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the periods in which the estimate is revised where revisions affects only that period, or in the period of the revision and future periods where the revisions affects both current and future periods.

Income and endowments

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500.00 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class

Office equipment

Depreciation method and rate

straight line over 4 years

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Borrowings

Interest-bearing borrowings are initially recorded at fair value, net of transaction costs. Interest-bearing borrowings are subsequently carried at amortised cost, with the difference between the proceeds, net of transaction costs, and the amount due on redemption being recognised as a charge to the Statement of Financial Activities over the period of the relevant borrowing.

Interest expense is recognised on the basis of the effective interest method and is included in interest payable and similar charges.

Borrowings are classified as current liabilities unless the charity has an unconditional right to defer settlement of the liability for at least twelve months after the reporting date.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined benefit pension scheme. Typically defined benefit plans define an amount of pension benefit that an employee will receive on retirement, usually dependent on one or more factors such as age, years of service and compensation.

The liability recognised in the Balance Sheet in respect of defined benefit pension plans is the present value of the defined benefit obligation at the reporting date minus the fair value of plan assets. The defined benefit obligation is measured using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future payments by reference to market yields at the reporting date on high-quality corporate bonds that are denominated in the currency in which the benefits will be paid, and that have terms to maturity approximating to the terms of the related pension liability.

Actuarial gains and losses are charged or credited to other comprehensive income in the period in which they arise.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

3 Income from donations and legacies

	Restricted funds £	Total 2024 £	Total 2023 £
Grants, including capital grants;			
City Bridge Trust - Core	175,000	175,000	200,000
City Bridge Trust - Inflation	-	-	15,703
City Bridge Trust - LCEP	232,610	232,610	65,330
City Bridge Trust - Diversity	-	-	3,600
GLA - Social Prescribing	55,000	55,000	33,000
GLA - Grants	-	-	115,500
GLA - LCEP	33,000	33,000	17,000
GLA - London Lifelines	-	-	17,000
GLA - Matched funding	-	-	20,000
GLA - Community Resilience	112,750	112,750	-
GLA - Training	10,000	10,000	-
GLA - London Volunteering Strategy Group	70,000	70,000	-
London Council	-	-	25,000
National Academy for Social Prescribing	-	-	36,516
Other small grants	4,000	4,000	6,036
	<u>692,360</u>	<u>692,360</u>	<u>554,685</u>

4 Income from charitable activities

	Unrestricted funds General £	Total 2024 £
Other income	<u>65</u>	<u>65</u>

Greater London Volunteering

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Notes to the Financial Statements for the Year Ended 31 March 2024

5 Expenditure on raising funds

a) Costs of generating donations and legacies

	Note	Total 2024 £	Total 2023 £
Fundraising costs		-	7,815

6 Expenditure on charitable activities

	Note	Total 2024 £	Total 2023 £
Other direct costs		-	1,152
Project costs		262,658	98,921
Recruitment		27,277	7,705
Consultancy		70,291	2,453
Staff training		426	-
Equipment repairs and renewals		7	412
Computer software and maintenance		14,258	647
Subscriptions		6,145	-
Conference		3,356	2,628
Travel and subsistence		1,008	263
Staff costs	9	297,315	235,297
Support costs	7	12,355	15,526
		<u>695,096</u>	<u>365,004</u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

7 Analysis of support costs

	Total 2024 £	Total 2023 £
Rent and rates	1,739	2,830
Insurance	754	-
Office expenses	1,417	7,406
Sundries	418	-
Advertising	42	27
Accountancy	4,057	3,793
The audit of the charity's annual accounts	-	1,470
Independent examination	2,580	-
Bank charges	308	-
Depreciation of office equipment	1,040	-
	<u>12,355</u>	<u>15,526</u>

8 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

9 Staff costs

The aggregate payroll costs were as follows:

	2024 £	2023 £
Staff costs during the year were:		
Wages and salaries	263,219	224,618
Social security costs	22,639	-
Pension costs	11,457	10,679
	<u>297,315</u>	<u>235,297</u>

Greater London Volunteering

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Notes to the Financial Statements for the Year Ended 31 March 2024

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year expressed as full time equivalents was as follows:

	2024 No	2023 No
Charitable activities	<u>7</u>	<u>6</u>

6 (2023 - 6) of the above employees participated in the Defined Contribution Pension Schemes.

The chief executive officer, as the highest paid member of staff, received benefits totalling £79,826 (2023 - £78,154).

10 Taxation

The charity is a registered charity and is therefore exempt from taxation.

11 Tangible fixed assets

	Furniture and equipment £	Total £
Cost		
At 1 April 2023	2,726	2,726
Additions	4,159	4,159
Disposals	<u>(2,726)</u>	<u>(2,726)</u>
At 31 March 2024	<u>4,159</u>	<u>4,159</u>
Depreciation		
At 1 April 2023	2,726	2,726
Charge for the year	1,040	1,040
Eliminated on disposals	<u>(2,726)</u>	<u>(2,726)</u>
At 31 March 2024	<u>1,040</u>	<u>1,040</u>
Net book value		
At 31 March 2024	<u>3,119</u>	<u>3,119</u>
At 31 March 2023	<u>-</u>	<u>-</u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

12 Debtors

	2024	2023
	£	£
Trade debtors	-	57,750
Prepayments	551	704
Accrued income	46,500	2,750
	<u>47,051</u>	<u>61,204</u>

13 Cash and cash equivalents

	2024	2023
	£	£
Cash at bank	<u>251,681</u>	<u>282,944</u>

14 Creditors: amounts falling due within one year

	2024	2023
	£	£
Trade creditors	22,884	61,106
Other creditors	2,098	1,453
Accruals	5,381	3,430
Deferred income	-	4,000
	<u>30,363</u>	<u>69,989</u>

15 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £11,457 (2023 - £10,679).

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

16 Funds

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2024 £
Unrestricted funds					
<i>General</i>					
General Funds	62,051	65	2,391	(54)	64,453
Restricted funds					
City Bridge Trust	83,472	175,000	(242,553)	-	15,919
GLA - Social Prescribing	1,242	55,000	(38,808)	-	17,434
GLA - Small Grants	19,830	-	(19,830)	-	-
GLA - London Lifelines	6,932	-	(6,986)	54	-
NASP	8,563	-	(8,563)	-	-
LCEP	92,069	279,610	(245,247)	-	126,432
GLA - Community Resilience	-	112,750	(115,500)	-	(2,750)
GLA - London Volunteering Strategy	-	70,000	(20,000)	-	50,000
	<u>212,108</u>	<u>692,360</u>	<u>(697,487)</u>	<u>54</u>	<u>207,035</u>
Total funds	<u>274,159</u>	<u>692,425</u>	<u>(695,096)</u>	<u>-</u>	<u>271,488</u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
<i>General</i>				
General Funds	46,348	15,703	-	62,051
Restricted funds				
City Bridge Trust	-	200,000	(116,528)	83,472
Matched Funding	-	29,636	(29,636)	-
GLA - Social Prescribing	5,646	33,000	(37,404)	1,242
GLA - Small Grants	4,000	115,500	(99,670)	19,830
GLA - London Lifelines	-	17,000	(10,068)	6,932
NASP	36,299	36,516	(64,252)	8,563
LCEP	-	107,330	(15,261)	92,069
	<u>45,945</u>	<u>538,982</u>	<u>(372,819)</u>	<u>212,108</u>
Total funds	<u><u>92,293</u></u>	<u><u>554,685</u></u>	<u><u>(372,819)</u></u>	<u><u>274,159</u></u>

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

The specific purposes for which the funds are to be applied are as follows:

City Bridge Trust - funds for salaries and running costs.

GLA - Social Prescribing - funds from Greater London Authority towards the 'London Social Prescribing Network' project.

GLA - Small Grants - funds from Greater London Authority towards 'Building Stronger Communities' programme.

GLA - London Lifelines - funds from Greater London Authority towards 'London Lifelines' project.

NASP - funds from National Academy for Social Prescribing to support the 'NASP Thriving Communities' programme.

LCEP - funds from City Bridge Trust and Greater London Authority to support the work of the London Community Emergencies Partnership.

GLA - Community Resilience - funds from Greater London Authority towards 'Community Resilience Fund' project.

GLA - London Volunteering Strategy - funds from Greater London Authority towards 'London Volunteering Strategy group and Vision for Volunteering' project.

Greater London Volunteering

known as London Plus

Notes to the Financial Statements for the Year Ended 31 March 2024

17 Analysis of net assets between funds

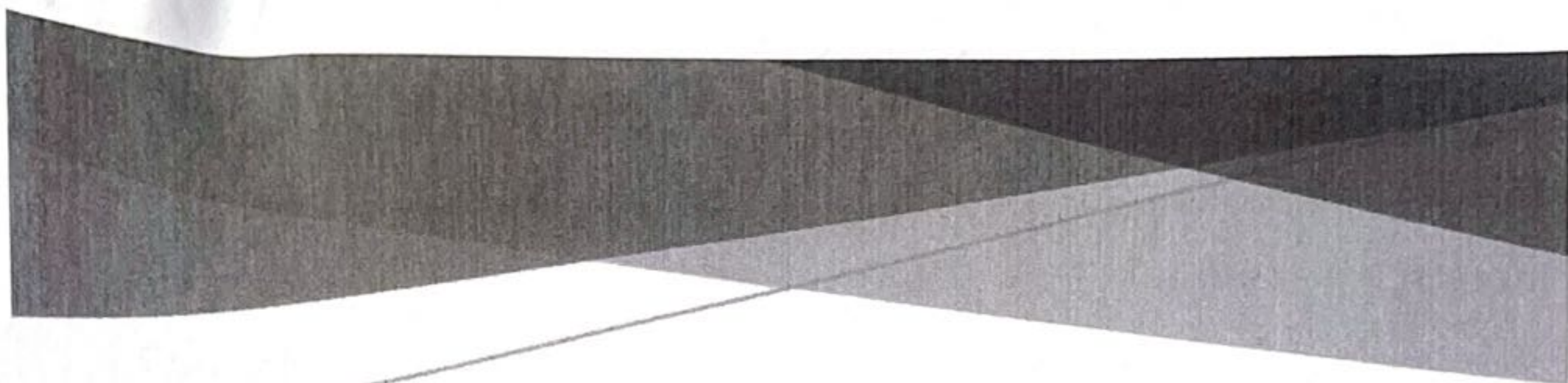
	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2024 £
Tangible fixed assets	3,119	-	3,119
Current assets	91,697	207,035	298,732
Current liabilities	<u>(30,363)</u>	<u>-</u>	<u>(30,363)</u>
Total net assets	<u>64,453</u>	<u>207,035</u>	<u>271,488</u>

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2023 £
Current assets	132,040	212,108	344,148
Current liabilities	<u>(69,989)</u>	<u>-</u>	<u>(69,989)</u>
Total net assets	<u>62,051</u>	<u>212,108</u>	<u>274,159</u>

18 Related party transactions

Due to GVL's status as an umbrella body for London based volunteer centres, a number of GLV trustees are involved with the governance/management of these organisations. The work of GLV is such that a number of transactions arose with some of these organisations as part of its routine charitable activity on several contracts. The trustees are satisfied that all such transactions have been carried out on an arm's length basis.

Accounts



Greater London Volunteering (Branded as London Plus)

Report of the Trustees and Accounts for the year ended 31 March 2023

Company no. 04070342 (England & Wales)
Charity no. 1115303

london plus

Greater London Volunteering

Contents

Report of the Trustees	1 - 14
Report of the Independent Auditor	15 - 18
Statement of Financial Activities	19
Balance Sheet	20
Cash Flow Statement	21
Notes to the Financial Statements	22 - 29

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

The trustees present their report and audited financial statements for the year ended 31 March 2023.

Reference and Administrative Information

Charity Name:	Greater London Volunteering (GLV)
Charity Registration Number:	1115303
Company Registration Number:	04070342
Registered Office:	Norman House 8 Burnell Road Sutton SM1 4BW

Auditors:	Myrus Smith Chartered Accountants Norman House 8 Burnell Road Sutton Surrey SM1 4BW
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Bankers:	The Metro Bank One Southampton Road London, WC18 5HA The Co-operative Bank PLC PO Box 250 Delf House Southway Skelmersdale, WN8 6WT
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Trustees

Sarah Mulley
Edward Anderton
Beau Fadahunsi
Stephanie Hann
Jocelyn James
Renaë Michelle Mann
Jacob Przeklasa
Dominic Pinkney
Rahul Sinah

Chair (Appointed November 2022)

Company Secretary
(Resigned 24 September 2023)
Treasurer

(Resigned 24 September 2023)
Interim Chair (To November 2022)
(Resigned 1 August 2023)

Special Advisor

Geraldine Blake

Senior Management

Martin Brookes

Chief Executive

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 12th September 2000 and was registered as a charity in England and Wales on 13th July 2006.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under those Articles. The company replaced the existing Memorandum and Articles of Association with new Articles of Association on 6 February 2018. The legal name of the company remains Greater London Volunteering. During this period, the company continued to use the brand name London Plus.

Recruitment and Appointment of Trustees

The recruitment and appointment of trustees are set out in our Articles of Association. Trustees are elected annually at the AGM. At the third annual general meeting after a trustee's last appointment (whether by election or co-option) a trustee shall retire. They shall be eligible for re-appointment provided that no trustee may continue to serve after six years in office without a period of at least a year out of office and no trustee may serve for more than nine years in total.

For the purposes of this Article (31.1) a "year" shall mean a complete period of service between two annual general meetings.

The Board may, from time to time, appoint a member of staff as a member of the Board either to fill a casual vacancy or by way of an addition to the Board, subject to the provisions of the Articles of Association.

Trustee Induction and Training

New trustees are provided with an induction on joining the Board and are encouraged to take up relevant training and development to fulfil their role and responsibilities to London Plus.

Risk Management

The trustees review the risks to which the charity is exposed and have set up a number of policies which the trustees, employed staff and volunteers must follow. The trustees believe that there are in place adequate controls and systems to mitigate any external and internal risks the charity may face.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Structure, Governance and Management/cont'd...

Organisation

London Plus continued to develop its work on emergencies during this year. At the start of the year, this was particularly pronounced following Russia's invasion of Ukraine in February 2022. Large parts of the voluntary and community sector in London mobilised to support an influx of refugees fleeing the conflict and London Plus played a role coordinating this. This emergency response built on practices developed during the pandemic and the Afghan refugee response. We maintained our standard support for the voluntary and community sector alongside this, though emergency work took priority. By the end of the year we had successfully applied for funding to create a new formal structure, the London Communities Emergencies Partnership to support this. This is a joint endeavour with the VCS Emergencies Partnership. Funding was granted by City Bridge Trust, the GLA, and London Councils.

Management

Day-to-day management is delegated to a small staff team, led by a chief executive officer. Throughout this reporting period, the chief executive has been Martin Brookes.

Objectives and Activities

Objectives

The objectives of the charity are:

- To promote the efficiency and effectiveness of voluntary and charitable sector organisations.
- To promote such other exclusively charitable purposes according to the law of England and Wales as the trustees in their absolute discretion from time to time determine.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Objectives and Activities/cont'd...

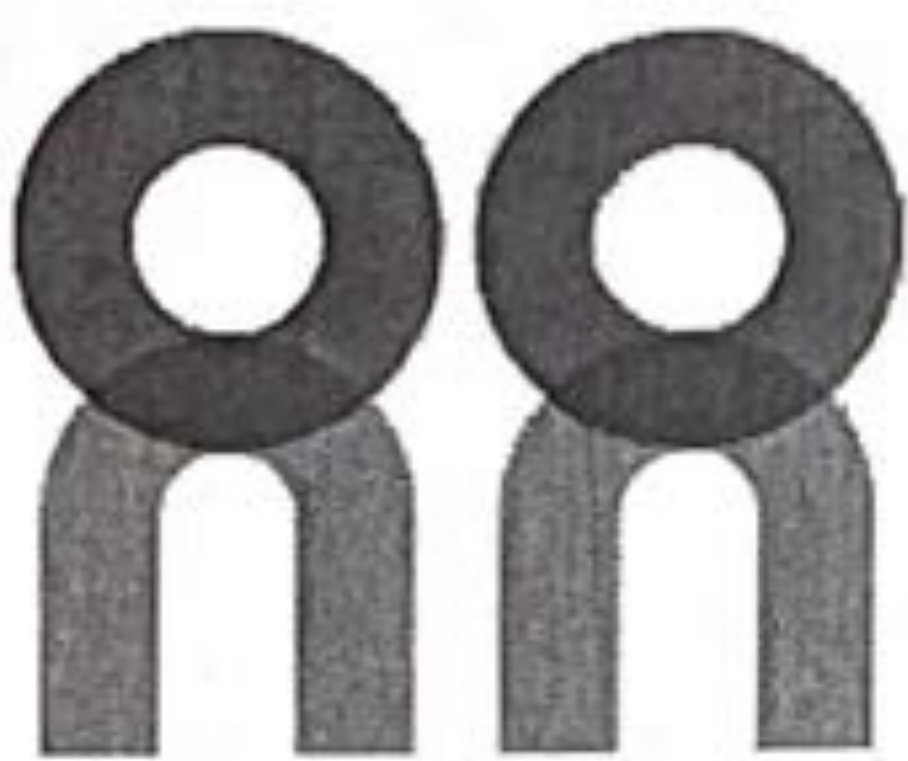
Purpose

A new "Purpose" for the charity was agreed by trustees at the end of the year, replacing the previous "Vision" and "Mission". This revised purpose is as follows:

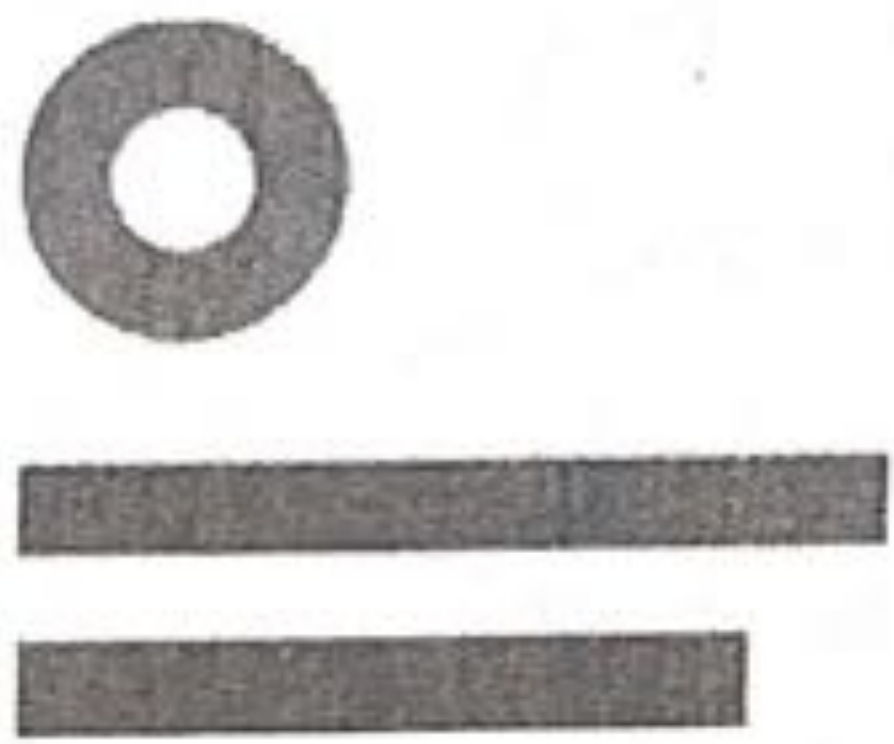
"Our purpose is to enable community groups and charities to make London thriving, cohesive, and resilient."

Activities

Our activities are organised around four building blocks.



Networks are the first building block. Networks make it easier for us to gather information from, provide support to, and connect charities and community groups across London. Some of our networks are for specific organisations, such as for local charity infrastructure groups in each London borough. Others address a particular topic, such as social prescribing.



Communications, the second building block, are needed to support charities and community groups. The voluntary and community sector in London is large and disparate. Good information and communications need to flow to the sector. We are investing increasing time, energy, and resources into reaching the sector. This includes using social media, newsletters, our website, as well as our networks and other channels.



Connections are the third building block, which we use to support the sector across London. We have good links with policy makers in the GLA and London Councils, as well as funders. We have added further to these as we contribute to the agenda for London's recovery from the pandemic. Our networks give credibility to our voice and influence when we talk to policy makers and funders across London. Strong connections and credibility help us build understanding, partnerships, and develop solutions.



Data is the final building block of our work. Our networks help provide us with both hard as well as soft 'data'. There is less analysis and scrutiny of, and limited data about, the voluntary and community sector. We help plug this gap by gathering data from our networks and beyond. With this, we can better understand and serve the needs of the sector.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Objectives and Activities/cont'd...

Public Benefit

In forming and reviewing the charity's objectives, the trustees have given due regard to public benefit guidance published by the Charity Commission as required by section 17 of The Charities Act 2011.

Achievements and Performance

The year was again marked by a series of crises which had a significant impact on the sector in London and in turn directed a much of our work. The establishment of the London Communities Emergencies Partnership part way through the year, with dedicated staff working on emergencies and preparedness, has changed London Plus's role in direct crisis response, but this was not operational until the end of the year. London Plus's core networks and work provided an essential foundation for both the establishment of LCEP and for our crisis response work in the meantime.

The flexibility of the core funding support from City Bridge Trust allows London Plus both to develop and maintain the core networks that provide the foundation for our work, and to adapt and respond to the needs that arise throughout the grant term.

Ukraine crisis response

Russia's invasion of Ukraine dominated our work early in the year. April 2022 was just a month into the conflict and the sector in London was stepping up in response to the situation abroad, coordinating efforts around donations, and preparing for the arrival of large numbers of refugees to the UK. At this time, many organisations were still responding to the needs of Afghan arrivals, a large proportion of whom were still accommodated in hotels across several boroughs.

London Plus worked closely with VCS Emergencies Partnership (VCS EP) in these early months. Together, we convened regular meetings of organisations focussed on the response to the situation in Ukraine and its impact in London. We continued the open approach adopted when London received the arrivals evacuated from Afghanistan that had proved effective in building connections and supporting collaboration. As part of this, we maintained and built on the Ukraine response WhatsApp group we set up at the start of the invasion. We held regular meetings for London organisations involved or interested in the sector's response to the Ukraine crisis. As well as sharing information and raising concerns we were able to escalate to London Councils and other London-wide bodies, many useful new connections were made through these meetings. One example is the connection between the Ukraine Social Club in west London and volunteering charity RE:ACT who were able to provide support particularly with logistics. We also built upon the shared resources we had started collating and sharing immediately after the invasion (again an approach tested during the Afghan refugee response the previous year). This webpage continued to prove popular throughout 2022-23.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

Summer heatwave

Severe hot weather dominated our work during the summer months. We had worked closely with VCS EP to disseminate preparedness information about heatwaves, storms and floods, and shared extreme weather alerts and related action plans.

July and August 2022 saw the highest temperatures on record and consequent fires. On 19 July the London Fire Brigade experienced its busiest day since World War II. The most serious fire was in Wennington, Havering. Approximately 50 people were displaced when 20 homes were evacuated. London Plus again worked closely with VCS EP and the local Volunteer Centre, who were supporting the Council-led rest centre. We offered support as needed, collating and communicating the most pressing needs to relevant contacts in order to support coordinated efforts.

In August, a gas explosion in Thornton Heath (Merton) forced an evacuation of approximately 160 homes for a prolonged period. London Plus was involved again with VCS EP coordinating efforts between national emergency responders and local community organisations. We joined daily calls with colleagues from VCS EP, RE:ACT, the British Red Cross and the London Boroughs Faiths Network and local volunteer centres in Merton and Croydon, all of whom were working to help those affected.

Responding to such similar events in a short space of time enabled us to share the lessons from Havering on how best to deal with donations, setting up a donation centre and sensitively supporting traumatised people in practical ways.

In the summer, we started mapping voluntary and community sector connections with local authority Borough Resilience Forums (BRFs) and emergency planning teams, suspecting that there was work to do to create stronger relationships in parts of London. Working closely with the Community Resilience team at the GLA, we made introductions where there was room for improvement, and noted significant progress in parts of London where some local infrastructure partners who had been trying to establish a connection for some time were welcomed onto their local BRF.

Cost of living crisis

The latter half of the year was dominated by concerns over the rising cost of living, particularly in the lead up to and during the cold winter months. Organisations noted that, as well as facing increased demand for help, many staff and volunteers were significantly affected themselves and needed additional support. Dedicated sector/cross-sector forums were cropping up in almost every borough. We noticed commonalities between these fora. There was a real sense that there were no clear solutions and organisations were grappling with the same challenges all over London.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

In response, London Plus used the same approach, templates and systems we had in place from responding to previous emergencies and created a cost of living document to collect useful information into one place. This resource outlined available cost of living support by borough and also pan-London by theme, including charities & businesses, food, families, energy, money & debt, digital exclusion, health, housing, work & education, and warm spaces. This reduced duplication of effort and enabled local VCS partners to offer direct support to Londoners more rapidly and effectively. We helped create a task group within the CVS Network to further bolster collaboration and sharing of ideas across boroughs.

We shared these resources on our website and promoted it through comms to the wider sector. The page was viewed 1,416 times during the second half of the year.

Food aid support

One notable impact of the cost of living crisis was the 'perfect storm' faced by food aid support in London where food bank demand was rising at the same time that donations and volunteer numbers were falling. Partners reported an increase in food bank use among those who have never before needed it and increasingly among those experiencing in-work poverty. Pressures on individual households meant that donations were falling and some people who had previously donated were even now relying on foodbanks themselves. Volunteering was also suffering as people began to tighten their belts; some took on additional paid work or could no longer afford to travel to volunteer as they may have done before.

This was becoming a more acute and pressing issue, so we hosted two meetings bringing together relevant partners, including organisations specialising in food aid such as Felix Project and Trussell Trust, volunteer centres, the GLA and VCS EP.

A shortage of volunteers was threatening to become severe over the Christmas and New Year period. Together with others, we helped resolve the problem. At one site in East London, over 100 new volunteers supported one food aid charity between 19th and 31st December. As in so many cases, the issue was connecting organisations to one another so the pool of available volunteers can be better matched to demand. This is the sort of role where London Plus's networks, both formal and informal, can play a valuable part. As part of tackling this challenge, we also used the new London's Lifelines website (see below).

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

Grants distribution

Our work in the food aid support space provided us with an opportunity to leverage additional funds into the sector. We re-purposed funding from the Greater London Authority to support City Harvest, the Felix Project and the Independent Food Aid Network (IFAN) to be able to recruit and train more volunteers across London, distributing £31,500 to pay for promotional materials including advertising on social media. While the grant was funded by the GLA, it was our core support and funding from City Bridge Trust which enabled this opportunity to direct money to the most pressing need in the sector.

Following on from our work on mapping Borough Resilience Forums across the capital, we worked with the GLA at the end of 2022 to develop the Community Resilience Fund, to support voluntary and community organisations' collaborative work with local BRF/emergency planning teams. London Plus helped assess applications and distribute money to successful applicants. A total of £55,000 grant funding was awarded to 11 projects in the capital. Repeat funding of the same total amount was committed before the end of the year - a further round of the fund will follow in 2023/24. Again, this piece of work was funded by the GLA but it was a natural extension to our core work and would not have been possible without those activities and networks.

London Communities Emergencies Partnership (LCEP)

Alongside being involved in responding to actual emergencies, we spent the first six months of the year completing the design of the London Communities Emergencies Partnership (LCEP), a new and innovative structure to coordinate the work of the voluntary and community sector in London when an emergency strikes. A large number of organisations were involved in this design, including VCS Emergencies Partnership, with whom LCEP is a joint venture. We received funding for LCEP from City Bridge Trust, the GLA, and London Councils.

Since this time, staff have been recruited and a detailed partnership has been agreed between London Plus and British Red Cross, which runs VCS EP. The three staff for LCEP are spread across the two organisations and were recruited by the end of the year. Before staff were in place, LCEP hosted the first network call meeting on the 18th January. This was well attended by emergency voluntary sector, voluntary and community groups who are traditionally not emergency focussed and statutory bodies.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

With the team in place, LCEP is now fully operational and starting to make a difference to the way the voluntary and community sector responds to emergencies. In turn, with the team in place, London Plus can turn a larger part of its focus back to regular business.

The above summary demonstrates how important it was that our work on emergency response and community resilience was recognised and funded. A significant amount of time in the first half of the year went into planning and preparation for LCEP without funding being in place. Inevitably this affected the rest of the organisation. While we maintained our support for core networks, work on data in particular slowed because of the demands around emergencies and LCEP. We did not hire a new Data Analyst during the year; this accounts for an under-spend in our budget in the year as a whole. Plans are in hand to address this in 2023/24.

Infrastructure Networks

London Plus continues to support and facilitate its core VCS local infrastructure networks. The reliability and smooth running of these networks (and the connections maintained therein) are the essential foundation which enables much of our other work to succeed. It is these connections that we can call upon in a crisis, and that provide us with the vital local insights from the communities they serve.

London CVS Network

This was a productive year for the CVS Network. A number of ideas for longer-term collective work have come to fruition, driven forward by London Plus and the network Chair and deputy Chairs. Meeting attendance has improved; we have encouraged deputies to attend in place of usual network members if availability is an issue and various connections have also been made beyond those directors and Chief Executives through themed pieces of work (including work on the cost of living and CVS Development Workers' network). Regular network e-bulletins have continued and consistently receive positive feedback.

Four quarterly CVS Network meetings were held during the year. As well as space for networking and standing items around local and NHS-related updates, themes covered included structural inequalities (Fairer City action plan and potential collective actions), profile-raising and influencing, and political changes following local elections. The cost of living crisis was a consistent topic of discussion through the year and the network welcomed a presentation from the Child Poverty Action Group at one of its meetings. There were also presentations from London Councils and London Funders about their funding programmes.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

Infrastructure Networks/cont'd

Also discussed were key pieces of collective work undertaken by London Plus with and on behalf of the network. These included the first ever collective impact report for the network, a salary bench-marking exercise, dedicated support with equalities forums and the convening of themed subgroups around the cost of living crisis, policies relating to structural inequalities, voluntary sector roles within the new NHS integrated care systems, and a peer support network/space for staff in CVS teams. More detail on some of these is provided below.

The first ever collective CVS Network Impact report was launched at the beginning of this financial year. The report focused on the reach and representation of local infrastructure organisations in London and the activity and impact of the network in the year 2020/21. Network members wish to create a similar report every two years.

We started work with the London CVS Network on various actions arising from the Fairer City Plan, initially identifying appropriate actions for further exploration and potential collective and collaborative work. Work began to compile relevant organisational policies from across the network, working towards creating policy guidance and templates for use across the network and the wider sector. This work will continue into 2023/24.

London Volunteer Centre Network

This was the first full year of a new co-chairing arrangement, and it helped to ensure ownership and drive collective work and ideas forward. Meeting attendance improved, and several new members joined the network. Several key pieces of work dominated the network's discussions over its four quarterly meetings, in particular London's Lifelines and engagement of the network in the various activities as part of the campaign (see more detail below); Volunteer Centre Quality Accreditation (VCQA) updates following the volunteering quality mark's move to NAVCA; potential for collaboration around funding opportunities and training, and then later in the year, concerns and challenges around funding. Regular network e-bulletins have continued and received good feedback.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

Infrastructure Networks/cont'd

London's Lifelines

Building on our work with the London VC Network, London Plus continued its work with the London Volunteering Strategy Group (LVSG). This group is made up of the GLA, London Councils, representatives from the VC Network, the London Boroughs Faith Network and other voluntary and community sector and faith organisations involved in volunteering in London. During the year work began on the first collaborative project, London's Lifelines, a campaign to promote volunteering in London, which was launched initially in September.

Over the course of the year London Plus with the GLA led a small steering group to commission a website developer, media partner and filmographer. We designed a website to celebrate volunteers in London, raise the profile of volunteering, signpost routes into volunteering and tell individual volunteers' stories. Alongside the website, we worked with Filmanthropy CIC to recruit a film crew made up of volunteers who were trained to co-design and produce a film that would showcase the power, breadth and scale of volunteering in London. This and other short films are being launched in the new year.

Social Prescribing

The London Social Prescribing Network has now been established for two and a half years. Voluntary and community organisations play a crucial role in the social prescribing approach through their delivery of social prescribing activities. But many other parts of the system inadvertently neglect to involve the voluntary sector 'voice' in governance structures and thinking. London Plus's network helps to ensure the rest of the system is more aware of this omission and strengthens the role of the voluntary sector in discussions about social prescribing.

We have continued to champion the importance of investment in the voluntary sector on behalf of our members whenever we attend meetings with wider parts of the system. We have started to gather information to try and break down how much the voluntary sector receives and from whom to get a baseline understanding of where and to what activities the resource is going to in the system. This work will continue be into 2023/24 as the network tries to influence and support the wider system to target its limited resource effectively.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Achievements and Performance/cont'd...

Social Prescribing/cont'd

This year we wanted to help the voluntary sector understand the strategic as well as the grass roots evolution of social prescribing. The network led on creating 'SP Connected', a database of key stakeholders and decision makers in each of London's 32 boroughs who are involved in commissioning or delivering social prescribing. It has all the cross-sector key contacts of local authority social prescribing leads, public health, culture, Healthwatch and NHS to help smaller organisations understand who to contact regarding commissioning or if they want to make them aware of the social prescribing activities they offer.

This database has helped the network to understand and be better informed about the complexity and uniqueness of each of the boroughs when delivering social prescribing. It has enabled the voluntary sector to break down some of the barriers of who to contact to support their communities more effectively. It is also an invaluable resource, not only at borough but at ICS level as well as they continue to form.

Alongside the London Social Prescribing Network, we ran the London arm of the Thriving Communities programme of the National Academy for Social Prescribing. As part of this, we commissioned the Ubele Initiative to run three round tables with black and minoritised communities about what was needed to engage, and the gaps in social prescribing for these communities. We also worked with NASP partners to continue to deliver on support for local and regional organisations delivering SP activities. This included events for mental health and social prescribing to support link workers and small organisations, as well as producing a number of blogs.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Financial Review

London Plus remains crucially dependent on core funding from our main backer, City Bridge Trust. This funding allows the charity to maintain our core work with networks and the wider sector as well as, importantly, flex to the needs of charities and community groups in London.

Without funding from City Bridge Trust, we could not have undertaken the crucial work supporting the voluntary and community sector in London as it prepared to help refugees arriving from Ukraine, or those organisations helping the most vulnerable people in the heatwave and fires of the summer of 2022. Similarly, we would not have been able to develop the support for volunteering across the whole capital through the London Volunteering Strategy Group; or help an urgent brokering of volunteers into food charities in the winter of 2022.

Flexibility of funding from City Bridge Trust enables London Plus to respond to these pressing needs. The new grant to develop the London Communities Emergencies Partnership (LCEP) gives us dedicated resources to tackle such emergencies without detracting from the rest of the organisation. In 2022/23, the impact of emergency work on the regular activities of the charity was significant, as noted earlier.

Alongside the new initiatives and responses to emergencies, City Bridge Trust's funding enables us to continue to support the key infrastructure networks covering all 32 boroughs in London. This is a vital aspect of London Plus.

Our networks are independent of any policy or funding initiative. Part of their value lies in this independence. They are owned by the sector and they can be directly shaped and controlled by the sector and its needs. At the core of our approach is supporting the sector across the whole breadth of issues it faces. We are able to do this – be consistent, reliable, and valuable to the sector – because of the stability and reliability in funding from City Bridge Trust grant. As that grant declines in future years, we will need to consider how we secure the necessary funding to continue to service the needs of London's voluntary and community sector. A new strategic framework was discussed by trustees at the end of this year. With this strategy finalised during the first half of 2023/24, we intend to approach a number of funders in London, including City Bridge Trust, to discuss our existing and potential future funding.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Financial Review/cont'd...

Our unrestricted reserves rose to £62,051 (2022: £46,348). Prudent running of the organization enabled us to add to our reserves despite inflationary pressures. Nonetheless, our unrestricted reserves remain below the level that would be needed to manage an unexpected interruption in funding. The nature of London Plus's work and our funding makes it difficult to build further unrestricted reserves. If we receive funding and deliver work that allows us to extend the money we receive in grant from City Bridge Trust and others, this remains restricted under the terms of these grants. The London Communities Emergencies Partnership contributes to this. It remains an ambition to build up unrestricted reserves. As the organisation develops and grows, this need becomes more acute.

Funding received in this period

City Bridge Trust funding

Funding from existing City Bridge Trust grants was used for the salaries of the Chief Executive, Networks Manager, Data and Research Analyst, Communications Officer and London Plus Coordinator. It also covered central office costs and overheads. The grant in 2022/23 was £200,000, the first of three years of funding covering 2022/23-25/26.

City Bridge Trust agreed a grant of £642,500 to support the development of the London Communities Emergencies Partnership (LCEP). This is to be paid over the period 2022/23-2025/26. The payment in 2022/23 was £65,330. This sum is to be shared with VCS Emergencies Partnership (VCSEP), our partner in LCEP. Approximately £17,686 of the first year grant will be paid to VCSEP. In addition, a (smaller) portion of the funding will be on-granted to the London Boroughs Faiths Network (LBFN).

An additional £15,703 came from City Bridge Trust as an inflation grant to cover the increased costs of delivery at a time when prices in the economy are rising rapidly.

GLA funding

We received the last scheduled £20,000 grant from the GLA to fund our support for the London Recovery Board's "missions", specifically the mission "Building Strong Communities". London Plus has been closely involved with this mission as well as helping provide oversight of others among the nine in total.

We received funding of £17,000 from the GLA for London Lifelines in this financial year.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Financial Review../cont'd

Funding received in this period../cont'd

The GLA made a grant of £60,500 to support work on community resilience. The large majority of this (£53,724.67) was paid out in 11 small grants to local borough-based organisations. A further round of £55,000 grant funding was also committed as recorded in Note 2.

We received a grant of £33,000 to support the London Social Prescribing Network. This is the first payment in a two-year grant.

The GLA agreed a grant of £100,000 for LCEP over four years. This is to be paid over the period 2022/23-2025/26. The payment in 2022/23 was £17,000.

London Councils funding

We received a grant of £25,000 to support the London Communities Emergencies Partnership.

National Academy for Social Prescribing

We received a grant of £36,516 to support the NASP Thriving Communities programme during the year. This continued our work in 2021/22.

Reserves Policy

The charity maintains reserves sufficient to enable it to fulfil its charitable objectives. The Board of Trustees regularly reviews the risk-based reserves policy.

Loss of funding is deemed the greatest risk to the organisation and loss of our primary funder could lead to the closure of the charity. The trustees are satisfied that the £62,051 held in reserves at the end of the year is sufficient to meet the costs of closure.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2023

Trustees Responsibilities Statement

The trustees (who are also directors of Greater London Volunteering for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2015 (FRS 102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware; and
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the trustees on Tuesday 5th December 2023 and signed on their behalf by:



Sarah Mulley
Chair of Board of Trustees

Report of the Independent Auditor to the Members of Greater London Volunteering

Opinion

We have audited the financial statements of Greater London Volunteering (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Report of the Independent Auditor to the Members of Greater London Volunteering (continued)

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Report of the Trustees, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or

Report of the Independent Auditor to the Members of Greater London Volunteering (continued)

Matters on which we are required to report by exception/cont'd...

- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance about actual and potential litigation or claims and the identification of non-compliance with laws and regulations.
- Reviewing minutes of meetings of those charged with governance.

Report of the Independent Auditor to the Members of Greater London Volunteering (continued)

- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including testing journal entries and other adjustments for appropriateness; assessing whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.
- Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- Professional scepticism in course of the audit and with audit sampling in material audit areas.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.


Stephen Jones FCA (Senior Statutory Auditor)
For and on behalf of Myrus Smith
Chartered Accountants and Statutory Auditors
Norman House, 8 Burnell Road, Sutton, Surrey
SM1 4BW

◌ December 2023

Greater London Volunteering

Statement of Financial Activities (including Income and Expenditure Account) for the year ended 31 March 2023

	Note	Unrestricted Funds £	Restricted Funds £	31 March 2023 £	31 March 2022 £
Income from:					
Charitable activities	2	15,703	538,982	554,685	356,274
Total		<u>15,703</u>	<u>538,982</u>	<u>554,685</u>	<u>356,274</u>
Expenditure on:					
Raising funds	3	-	7,815	7,815	7,303
Charitable activities	4	-	365,004	365,004	430,137
Total		<u>-</u>	<u>372,819</u>	<u>372,819</u>	<u>437,440</u>
Net surplus/(deficit)	8	15,703	166,163	181,866	(81,166)
Transfers between funds	12	-	-	-	-
Net movement in funds		<u>15,703</u>	<u>166,163</u>	<u>181,866</u>	<u>(81,166)</u>
Reconciliation of funds:					
Total funds brought forward	12	46,348	45,945	92,293	173,459
Total funds carried forward	12	<u>£62,051</u>	<u>£212,108</u>	<u>£274,159</u>	<u>£92,293</u>

All income and expenditure is derived from continuing activities.

The SOFA includes all gains and losses recognised during the year.

The notes on pages 24 to 32 form part of these financial statements.

Greater London Volunteering

Balance Sheet As at 31 March 2023

	Notes	31 March 2023 £	31 March 2022 £
Current assets			
Debtors	10	61,204	10,937
Cash at Bank		282,944	171,019
		<u>344,148</u>	<u>181,956</u>
Creditors: amounts falling due within one year	11	(69,989)	(89,663)
Net current assets		<u>274,159</u>	<u>92,293</u>
Net assets	13	<u><u>£274,159</u></u>	<u><u>£92,293</u></u>
Funds:			
Unrestricted funds			
- General funds	12	62,051	46,348
Restricted funds	12	212,108	45,945
Total funds		<u><u>£274,159</u></u>	<u><u>£92,293</u></u>

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Approved by the directors and trustees on Tuesday 5th December 2023 and signed on their behalf.



Sarah Mulley, Chair

The notes on pages 24 to 32 form part of these financial statements.

Greater London Volunteering

Cash Flow Statement As at 31 March 2023

	Notes	2023 £	2022 £
Cash flows from operating activities			
Net movement in funds per statement of financial activities		181,866	(81,166)
Adjustments for:			
Interest receivable		-	-
Decrease/(increase) in debtors		(50,267)	4,984
(Decrease)/increase in creditors		(19,674)	(8,675)
Net cash (used in)/provided by operating activities		111,925	(84,857)
Cash flows from investing activities			
Interest received		-	-
Net cash provided by investing activities		111,925	(84,857)
Change in cash at bank in the year			
Cash at bank brought forward		171,019	255,876
Cash at bank carried forward		£282,944	£171,019

The notes on pages 24 to 32 form part of these financial statements.

**Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023**

1. Accounting policies

General information and basis of preparation

Greater London Volunteering is a private company limited by guarantee registered in England and Wales. In the event of the company being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the "Reference and Administrative Information" on page 1 of these financial statements.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income recognition

Items of income are recognised in the financial statements when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Income from performance related grants and contracts is recognised as the charity earns the right to consideration through delivery of the specified services.

Greater London Volunteering Notes to the financial statements for the year ended 31 March 2023

Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount can be measured reliably. Expenditure includes all irrecoverable VAT which is included as part of the relevant cost. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise those costs associated with attracting voluntary donations and grants
- Expenditure on charitable activities comprises those costs associated with the delivery of the various activities and services for the charity's beneficiaries.

Expenditure includes those costs of a direct nature which can be allocated to a specific activity and also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support those activities. Support costs are apportioned to each activity on the basis of staff time.

Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Fund accounting

Unrestricted general funds are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds set aside by the trustees for particular purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

Pensions

The charity contributes to Stakeholder Pension Schemes on behalf of its employees. These schemes are defined contribution pension schemes.

Contributions payable under these schemes are charged to the Statement of Financial Activities in the year to which they relate. The charity has no liability under these schemes other than for the payment of those contributions.

Debtors and creditors receivable/payable within the year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023

2. Income from charitable activities

	2023	2022
	£	£
City Bridge Trust - Core	200,000	115,625
City Bridge Trust – Inflation	15,703	-
City Bridge Trust – LCEP	65,330	-
City Bridge Trust – Diversity	3,600	-
City Bridge Trust – Afghan travel	-	12,860
GLA – Social Prescribing	33,000	32,419
GLA – Grants	115,500	72,478
GLA – LCEP	17,000	-
GLA – London Lifelines	17,000	-
London Councils - LCEP	25,000	-
Nat. Academy for Social Prescribing	36,516	94,542
GLA – Matched funding for Core	20,000	20,000
VCSEP – Matched funding for Core	6,000	8,350
Other	36	-
	<u>£554,685</u>	<u>£356,274</u>

All of the £356,274 recognised in 2022 related to restricted funds.

3. Cost of raising funds

	2023	2022
Fundraising activities	<u>£7,815</u>	<u>£7,303</u>

All of the £7,303 expenditure recognised in 2022 was charged to restricted funds.

4. Cost of charitable activities

	Direct Costs	Support Costs	2023	2022
Civil society services	<u>£349,478</u>	<u>£15,526</u>	<u>£365,004</u>	<u>£430,137</u>

All of the £430,137 expenditure recognised in 2022 was charged to restricted funds.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023

5. Analysis of direct costs	2023	2022
	£	£
Wages and salaries	235,297	234,893
Recruitment	7,705	2,545
Consultancy fees/secondments	2,453	21,488
Travel costs	263	2,760
Project delivery costs	98,921	126,976
Website costs	647	697
Computer/equipment costs	412	329
Network days/conference	2,628	2,606
Legal fees	-	438
Other direct costs	1,152	1,360
	£349,478	£394,092
6. Analysis of support costs	2023	2022
	£	£
Office costs	7,406	10,068
Premises costs	2,830	18,202
Marketing & promotion	27	2,040
Governance costs (note 7)	5,263	5,735
	£15,526	£36,045
7. Governance costs	2023	2022
	£	£
Audit fee	1,470	1,800
Accountancy fee	3,793	3,935
	£5,263	£5,735

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023

8. Net surplus/(deficit)

The net surplus or deficit is stated after charging:

	2023	2022
	£	£
Audit fees	1,470	1,800
Operating leases	-	16,288
	<u> </u>	<u> </u>

9. Staff costs

	2023	2022
	£	£
Wages and salaries	213,583	212,653
Social Security costs	18,850	17,945
Pensions	10,679	11,598
	<u> </u>	<u> </u>
	<u>£243,112</u>	<u>£242,196</u>

One employee (2022 : One) received total employee benefits (excluding employer pension costs) of between £60,001 - £70,000.

The average monthly number of employees during the year, calculated on the basis of full-time equivalents was 6 (2022 : 6).

Total employee benefits received by key management amounted to £78,154 (2022 : £73,029).

Under FRS 102, employee benefits include gross salary, benefits in kind, employer's national insurance and employer pension costs.

Staff costs include wages and salary direct costs (note 5) and fundraising activities costs (note 3).

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023

10. Debtors	2023	2022
Due within one year	£	£
Trade Debtors	57,750	10,000
Prepayments	704	937
Grants receivable	2,750	-
	<u>£61,204</u>	<u>£10,937</u>
	<u><u>£61,204</u></u>	<u><u>£10,937</u></u>
 11. Creditors:	 2023	 2022
Amounts falling due within one year:	£	£
Trade Creditors	61,106	14,500
Deferred Income	4,000	69,000
Accruals	3,430	4,550
Other creditors	1,453	1,613
	<u>£69,989</u>	<u>£89,663</u>
	<u><u>£69,989</u></u>	<u><u>£89,663</u></u>
 Deferred income analysis	 2023	 2022
	£	£
Balances brought forward	69,000	71,250
Additions during the year	4,000	69,000
Amounts released to income	(69,000)	(71,250)
	<u>£4,000</u>	<u>£69,000</u>
Balances carried forward	<u><u>£4,000</u></u>	<u><u>£69,000</u></u>

Deferred income of £4,000 (2022 : £69,000) included above relates to grant income received during the year but relating to future accounting periods.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023

12. Movement in funds

	At 1 Apr 2022 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2023 £
2023					
Restricted funds					
Core - City Bridge Trust	-	200,000	116,528	-	83,472
Core – Matched funding	-	29,636	29,636	-	-
GLA Soc. Prescribing	5,646	33,000	37,404	-	1,242
GLA Small grants	4,000	115,500	99,670	-	19,830
GLA – London Lifelines	-	17,000	10,068	-	6,932
NASP	36,299	36,516	64,252	-	8,563
LCEP	-	107,330	15,261	-	92,069
	<u>45,945</u>	<u>538,982</u>	<u>372,819</u>	<u>-</u>	<u>212,108</u>
Unrestricted funds					
General Funds	46,348	15,703	-	-	62,051
	<u>46,348</u>	<u>15,703</u>	<u>-</u>	<u>-</u>	<u>62,051</u>
Total funds	<u>£92,293</u>	<u>£554,685</u>	<u>£372,819</u>	<u>£Nil</u>	<u>£274,159</u>

Each of the funds is described in the Trustees' Annual Report.

Comparative information for the net movement in funds is as follows:

	At 1 Apr 2021 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2022 £
2022					
Restricted funds					
Core - City Bridge Trust	83,664	115,625	201,546	2,257	-
Core – Matched funding	-	28,350	28,350	-	-
GLA – Soc. Prescribing	8,030	32,419	34,803	-	5,646
GLA – Small Grants	1,318	72,478	69,796	-	4,000
NASP	31,842	94,542	90,085	-	36,299
Afghan travel	-	12,860	12,860	-	-
	<u>124,854</u>	<u>356,274</u>	<u>437,440</u>	<u>2,257</u>	<u>45,945</u>
Unrestricted funds					
General Funds	48,605	-	-	(2,257)	46,348
	<u>48,605</u>	<u>-</u>	<u>-</u>	<u>(2,257)</u>	<u>46,348</u>
Total funds	<u>£173,459</u>	<u>£356,274</u>	<u>£437,440</u>	<u>£Nil</u>	<u>£92,293</u>

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023

13. Analysis of net assets between funds

	Restricted £	Unrestricted £	Total £
2023			
Current assets	282,097	62,051	344,148
Current liabilities	(69,989)	-	(69,989)
	<u>282,097</u>	<u>62,051</u>	<u>344,148</u>
Total funds	<u><u>£212,108</u></u>	<u><u>£62,051</u></u>	<u><u>£274,159</u></u>

Comparative information for the net assets between funds is as follows:

	Restricted £	Unrestricted £	Total £
2022			
Current assets	135,608	46,348	181,956
Current liabilities	(89,663)	-	(89,663)
	<u>135,608</u>	<u>46,348</u>	<u>181,956</u>
Total funds	<u><u>£45,945</u></u>	<u><u>£46,348</u></u>	<u><u>£92,293</u></u>

14. Related parties

Due to GLV's status as an umbrella body for London based volunteer centres, a number of GLV trustees are involved with the governance/management of these organisations. The work of GLV is such that a number of transactions arose with some of these organisations as part of its routine charitable activity on several contracts. The trustees are satisfied that all such transactions have been carried out on an arm's length basis.

No trustees received any remuneration in respect of services as a trustee during the year (2022 : £Nil).

No trustees (2022 : Nil) were reimbursed any expenses during the year (2022 : £Nil).

15. Contingent Assets

The total amount of grant and other funding due to the charity but not yet recognised as income at 31 March 2023 was £500,000.

**Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2023**

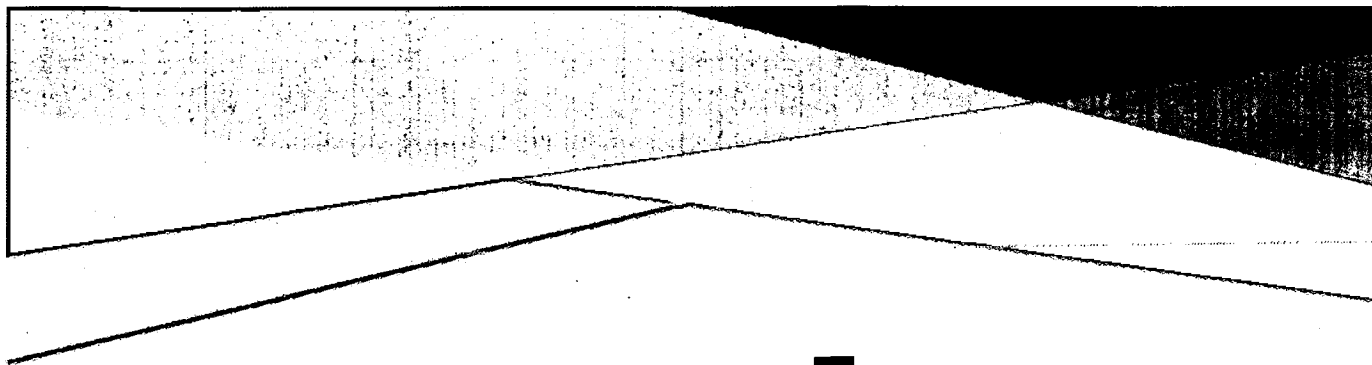
Acknowledgements

The trustees would like to acknowledge the hard work of our team. Thanks to Martin Brookes, Chief Executive and to our wonderful staff team: Emily Coatham (Partnerships Manager); Hannah Norgate (Networks Manager); Stephanie McKinley (Social Prescribing Programmes Manager); Henry Farman (Communications Officer) plus the many staff and volunteers in partner organisations who worked with us to deliver services during the 12 month period to 31 March 2023.

And particular thanks to our funders for their support of our work:

City Bridge Trust (now City Bridge Foundation)
Greater London Authority
London Councils
National Academy for Social Prescribing

Accounts



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COMPANIES HOUSE

Greater London Volunteering (Branded as London Plus)

Report of the Trustees and Accounts for the year ended 31 March 2022

Company no. 04070342 (England & Wales)
Charity no. 1115303

london plus

Greater London Volunteering

Contents

Report of the Trustees	1 - 14
Report of the Independent Auditors	15 - 18
Statement of Financial Activities	19
Balance Sheet	20
Notes to the Financial Statements	21 - 28

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

The trustees present their report and audited financial statements for the year ended 31 March 2022.

Reference and Administrative Information

Charity Name:	Greater London Volunteering (GLV)
Charity Registration Number:	1115303
Company Registration Number:	04070342
Registered Office:	Norman House 8 Burnell Road Sutton SM1 4BW
Auditors:	Myrus Smith Chartered Accountants Norman House 8 Burnell Road Sutton Surrey SM1 4BW
Bankers:	The Co-operative Bank PLC PO Box 250 Delf House Southway Skelmersdale WN8 6WT

Trustees

Dominic Pinkney	Chair (Appointed January 2022 - November 2022)
Cameron Fitzwilliam-Grey	Chair (Resigned January 2022)
Sarah Mulley	Chair (Appointed November 2022)
Beau Fadahunsi	Company Secretary
Truly Johnston	Treasurer (Resigned January 2022)
Jocelyn James	Treasurer (Appointed January 2022)
Jacob Przeklasa	
Stephanie Hann	
Edward Anderton	
Renae Michelle Mann	
Geraldine Blake	Special Advisor

Senior Management

Martin Brookes	Chief Executive
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GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 12th September 2000 and registered as a charity on 13th July 2006.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under those Articles. The company replaced the existing Memorandum and Articles of Association with a new Articles of Association on 6 February 2018. The legal name of the company remains Greater London Volunteering, a registered charity in England and Wales. During this period, the company continued to use the brand name London Plus.

Recruitment and Appointment of Trustees

The recruitment and appointment of trustees are set out in our Articles of Association. Trustees are elected annually at the AGM. At the third annual general meeting after a trustee's last appointment (whether by election or co-option) a trustee shall retire. They shall be eligible for re-appointment provided that no trustee may continue to serve after six years in office without a period of at least a year out of office and no trustee may serve for more than nine years in total.

For the purposes of this Article (31.1) a "year" shall mean a complete period of service between two annual general meetings.

The Board may, from time to time, appoint a member of staff as a member of the Board either to fill a casual vacancy or by way of an addition to the Board, subject to the provisions of the Articles of Association.

Trustee Induction and Training

New trustees are provided with an induction on joining the Board and are encouraged to take up relevant training and development to fulfil their role and responsibilities to London Plus.

Risk Management

The trustees review the risks to which the charity is exposed and have set up a number of policies which the trustees, employed staff and volunteers must follow. They believe that there are in place adequate controls and systems to mitigate any external and internal risks that it may face.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Structure, Governance and Management/cont'd...

Organisation

At the beginning of the year, we were waiting for news on our application to City Bridge Trust for continued funding. This application was for £500,000 over three years. It was submitted just prior to the previous year's end. Early this year we heard that the application had been successful. This support from City Bridge Trust allows London Plus to continue to develop its work supporting the voluntary and community sector across London.

The pandemic continued to shape working habits during the year. Staff remained working at home for the whole of 2021/22. Reflecting this, we did not renew the lease on our office in December 2021, opting to save costs. Staff began to meet up to collaborate and, also, use local working spaces. We have adapted some working conditions to support staff in this and will review our office arrangements in the new year.

The organisation remained short of staff for much of the year. Our data and research analyst left in the first quarter of the year and a replacement was not found until the fourth quarter. As a result, much of our work on data was on hold during 2021/22.

Short staffing adversely affects London Plus as it does many small charities. When a member of staff leaves, there is significant disruption and material costs of recruitment. The tightening labour market post-pandemic adds to these complications and pressures.

Management

Day-to-day management is delegated to a small staff team, led by a chief executive officer. Throughout this reporting period, the chief executive has been Martin Brookes.

Objectives and Activities

Objectives

The objectives of the charity are:

- To promote the efficiency and effectiveness of voluntary and charitable sector organisations.
- To promote such other exclusively charitable purposes according to the law of England and Wales as the trustees in their absolute discretion from time to time determine.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Objectives and Activities/cont'd...

Vision

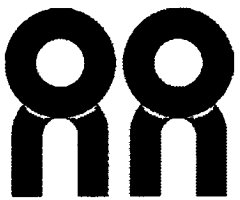
A city where all Londoners can thrive.

Mission

We are taking a bold approach to turn data into insight, empowering civil society organisations through better connections and ensuring that our collective voice influences positive change.

Activities

Our activities are organised around four building blocks.



Networks are the first building block. Networks make it easier for us to gather information from, provide support to, and connect charities and community groups across London. Some of our networks are for specific organisations, such as for local charity infrastructure groups in each London borough. Others address a particular topic – such as social prescribing or the response to the arrival of Ukrainian refugees in 2022.



Communications, the second building block, are needed to support charities and community groups. The voluntary and community sector in London is large and disparate. Good information and communications need to flow to the sector. We are investing increasing time, energy, and resources into reaching the sector. This includes using social media, newsletters, our website, as well as our networks and other channels.



Connections are the third building block, which we use to support the sector across London. We have good links with policy makers in the GLA and London Councils, as well as funders. We have added further to these as we contribute to the agenda for London's recovery from the pandemic. Our networks give credibility to our voice and influence when we talk to policy makers and funders across London. Strong connections and credibility help us build understanding, partnerships, and develop solutions.



Data is the final building block of our work. Our networks help provide us with both hard as well as soft 'data'. There is less analysis and scrutiny of, and limited data about, the voluntary and community sector. We help plug this gap by gathering data from our networks and beyond. With this, we can better understand and serve the needs of the sector.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Objectives and Activities/cont'd...

Public Benefit

In forming and reviewing the charity's objectives, the trustees have given due regard to public benefit guidance published by the Charity Commission as required by section 17 of The Charities Act 2011.

Achievements and Performance

During the year we started to describe London Plus as follows:

London Plus supports and champions charities and community groups in London. It does this through networks, data, communications, as well as connections across the capital.

This is an adaptation from the previous description which emphasised the three pillars of networks, data, and voice and influence. It is a small reframing only, not a marked departure. It reflects our broader work across the sector as well as a focus on communications to reach the wider voluntary and community sector in London. The shift can also be seen in our work during 2021/22.

The first half of the year continued to be shaped by the pandemic. At the start of the year, significant restrictions on activities remained in place in order to curb the spread of the pandemic. The London Strategic Coordination Group (SCG) continued to operate and guide the capital's response. As part of the official Covid structures, the Community, Faith, Voluntary Sector and Funders SCG sub-group (CFVSF) met regularly. London Plus was a member of this sub-group and continued to provide input from our networks as well as channel information about restrictions, public health messages, and funding to the wider sector.

Most remaining restrictions on economic and social activity were lifted in July. In the run-up to this and subsequently, we began to reflect on the lessons from the pandemic, including the SCG sub-groups (latterly CFVSF which followed the original Funder, Community and Voluntary Sector, FCVS sub-group). These had forged strong links between parts of the sector, policymakers and funders, improving mutual understanding and joint working, including by helping the flow of information between and across sectors. There was a desire to build on these lessons. Events in the second half of the year increased interest in how the sector can work together efficiently and effectively.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Achievements and Performance/cont'd...

A key event triggering this interest was the airlifting of thousands of refugees from Afghanistan as part of the British withdrawal (alongside that of other nations). Refugees arrived in the UK, with the largest number (around 5,000) landing in London. The Afghans were housed in 15 hotels across 8 boroughs. Many of them had significant needs, having fled Afghanistan with few possessions. Local authorities were not necessarily prepared for this nor, in some cases, even initially aware of the presence of the refugees in hotels.

London Plus worked closely with the VCS Emergencies Partnership on a response. The two organisations had previously worked together, with London Plus playing a role during the pandemic as one of the local leads for the Emergencies Partnership. The situation with the Afghan refugees fostered a much closer working relationship and partnership.

This including building a network of organisations at short notice to address the needs of the Afghans and provide what was needed. Organisations including the British Red Cross; RE:ACT, which mobilises mostly ex-military volunteers; the local volunteer centre in Havering; a clothes donation depot in Lewisham; and others, played crucial roles helping Afghans.

Fire trucks and Transport for London vans and drivers, charity donation depots, volunteer centres' shop spaces, children's clothes charities, ex-military volunteers, Red Cross coordinators, Afghan charity translators - all these and more were mobilised. Information was pooled and tasks shared, with organisations passing on responsibilities to one another according to local need, expertise, and resources. With everyone working together, the wider voluntary and community sector mounted an effective response. London Plus and the VCS Emergencies Partnership coordinated and managed the whole project.

This was a significant departure for London Plus; it was the first time we became involved coordinating actual delivery of front-line work in London. Up to this point, we had collected, shared and collated information only. The episode prompted reflections with VCS Emergencies Partnership about the need for a stronger emergency response structure in London. That thinking continued, and was woven into discussions with City Bridge Trust, the Corporation of London, the GLA, London Funders, and others, about the lessons to take from the pandemic. Many of these organisations had played a role developing the original idea for London Plus as a support for the sector and a way that policymakers might connect with it effectively. Given this, as well as experiences during the pandemic, it was natural that we should be seen as part of future arrangements.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Achievements and Performance/cont'd...

Russia's invasion of Ukraine in February added to this thinking. Within a day of the invasion, we launched an online and crowd-sourced document collecting organisations who could help with arriving refugees and directing people who wanted to help. This document grew and developed in the days and weeks after the invasion. It was widely used in the sector and by statutory bodies. In this way, as well as through contributing to and convening meetings of organisations, London Plus helped to coordinate the response of the wider voluntary and community sector in London, by collecting, collating and sharing information.

By the close of the year, London Plus and VCS Emergencies Partnership had a strong working relationship and mutual understanding. We also had a good sense of what London needed for future emergencies. In the latter part of the year, the two organisations developed a plan for a new structure – the London Communities Emergencies Partnership. The design of this draws on, and tries to incorporate, the lessons of the pandemic. Discussions about this were continuing into the new year.

Infrastructure Networks

Throughout this period, we continued to support our two original networks – for directors of local infrastructure organisations (Councils of Voluntary Service) and heads of Volunteer Centres. These organisations are often the bedrock of the local voluntary and community sector, playing vital roles supporting, connecting, coordinating and representing the sector locally.

Running and helping networks, both formal and informal, is vital to our work. Our dedicated Networks Manager ensures they are supported and, in turn, helps them provide input to our work across London.

Four meetings of our CVS Directors Network were held during the year. The meetings provide valuable opportunities for directors to share local experiences, knowledge, and insights. As the pandemic continued to put organisations under strain and subsequent emergencies added to pressures, the networks provide opportunities to take stock and learn. Communications shared weekly with the networks add to their usefulness.

Topics covered at CVS network meetings this year included updates and presentations on London's recovery missions and the work of the London Recovery Board; the development of a new index of civic strength in London; the introduction of Integrated Care Systems in the NHS; national sector priorities and the work of the National Council of Voluntary Organisations (NCVO); the work of the Money and Pensions Service; training for the sector from Information Superhighways.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Achievements and Performance/cont'd...

Infrastructure Networks/cont'd...

There were changes in the governance of the network during the year. At the start of the year there were Co-Chairs. This changed in November and there was a single Chair for the remainder of the year, with two other CVS directors playing supporting roles. Also, at the start of the financial year several relatively new members of the network joined, and brought valuable new perspectives and priorities.

The network was also changed during the year to address fluctuating attendance. Smaller meetings have often resulted in more fruitful discussions, with everyone having time and space to actively participate, but we continue to try to support organisations from across the whole of London. CVS Directors are extremely limited in capacity and resource, and this has been an issue for the network. We will continue to think of ways to make the network even more effective and valuable.

Limited capacity within the sector makes it more important to consider ways to highlight the work and value of CVSs and similar organisations that provide infrastructure. To this end, we started to develop a collective impact report showing the London-wide reach and impact of the CVS network and the value of its members. Ongoing and regular emergencies continue to place demands on the sector and limit the time available for research projects like this.

These demands continued through the end of the year with Russia's invasion of Ukraine. A growing focus on the cost of living pressures began to emerge towards the end of the year and is likely to shape the work of the network in the foreseeable future.

The Volunteer Centre Network was similarly busy throughout the year, meeting four times. Each meeting includes organisations from different boroughs sharing their local experiences, knowledge, and insights. Ongoing pressures during the pandemic and through subsequent emergencies, including the never-ending challenges of funding, were regular fixtures during the year.

As well as standing items and providing opportunities for networking, special topics discussed at VC Networks during the year included the VCQA quality assurance mark for organisations supporting local volunteering; supporting local mutual aid groups; the provision of volunteers to support Covid vaccination sites; the civic strength index for London; the profile of local volunteer centres; the response to the Ukraine crisis; and the London Volunteering Strategy Group (LVSG).

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Achievements and Performance/cont'd...

Infrastructure Networks/cont'd...

Early in the year, London Plus, the GLA, and others including national volunteering organisations developed the London Volunteering Strategy Group. Its aim is to promote and support all types of volunteering across the capital, joining up organisations working in different areas. London Plus is a key partner in the group and during the year helped develop plans for a campaign aimed at appealing to all Londoners. By the end of the year requests had been made for media partners. This campaign developed further and was successfully launched subsequently.

The end of this year saw the start of new chairing arrangements for the VC Network. It was felt this would be beneficial in terms of structure and focus, giving the network a greater sense of ownership and collaboration. New Co-Chairs were introduced and started at the beginning of 2022. Early signs are that this is working well.

London's Recovery Missions

We worked throughout the year to support the nine recovery "missions" for London post-pandemic. These were introduced in the second half of 2020/21 and shaped much of the focus of our partners and funders in the GLA, London Councils, London Funders, and elsewhere.

Our chief executive sat on the London Recovery Taskforce throughout the year, helping monitor and assess work on the five social missions, informing the London Recovery Board's role overseeing the recovery programme. He also sat on the core team supporting the work of the Building Strong Communities mission, which fits most closely with the ambition of London Plus to support and champion the voluntary and community sector. This mission aims to ensure that "By 2025, all Londoners will have access to a community hub ensuring they can volunteer, get support and build strong community networks."

This recovery programme developed through this period and there was both more funding for the voluntary and community sector as well as important initiatives such as the introduction of the civic strength index.

The precise formulation of the building strong communities ambition into a quantifiable mission with a focus on community hubs presented some challenges during the year. Nonetheless, the mission provided a valuable focus for efforts aimed at building communities and, also, developed further already strong links between individuals and organisations in London.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Achievements and Performance/cont'd...

Social Prescribing

We continued to build, develop and support the London Social Prescribing Network during the year. This network is funded by the GLA and aims to help organisations and individuals in the voluntary and community sector who are involved with the growing field of social prescribing. The network is run by our Social Prescribing Network Manager.

The network is now two years old and has established itself within the sector in London. Membership of the network grew throughout this year; it was up around 60% and was close to 300 by year-end (it has continued to grow since). A monthly newsletter was produced for members throughout the year, a number of articles were published, and events held. Evidence shows these outputs are well-received and used.

As well as directly supporting network members, we need to influence the wider field of practice of social prescribing. To this end, London Plus is a member of a Social Prescribing Partnership together with the GLA and Healthy London Partnership. The partnership aims to improve social prescribing in London in part by championing the important role the voluntary and community sector plays in the "chain" from a patient presenting symptoms to a GP through to enjoying health improvements because of an activity such as walking, gardening, dancing, social groups, etc.

One challenge for the voluntary and community sector is that such activities are often not funded by the NHS, and prescribing GPs or link workers assume they are freely available. As a result, the voluntary and community sector faces strains because of growing demand without increased funding. Advocating for the voluntary and community sector is an important part of the work of London Plus through its network and via discussions with parts of the NHS.

A crucial first step on this path is consistently showing up and talking about the sector and social prescribing to commissioners in the NHS and elsewhere. Our Social Prescribing Network Manager regularly attended cross-sector meetings with the NHS and other parts of the system this year in order to give the network a strategic influencing role.

Alongside the London Social Prescribing Network, in this year we continued to run the London arm of the Thriving Communities programme for the National Academy for Social Prescribing. This programme involves helping organisations across London, supporting them to build their practices and networks. To help this programme reach the whole of London, we work with five local CVSs, one in each of the five NHS regions in the capital.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Financial Review

We made an application to City Bridge Trust for renewed funding just prior to the start of the financial year. The hope was that City Bridge Trust would continue to fund the charity as we took steps to diversify our funding. Progress on diversification had been delayed by the pandemic; the pressures of work supporting the sector and contributing to London's emergency response and recovery structures. City Bridge Trust were understanding about this and approved an application for £500,000 over three years.

Whilst waiting for a decision on this funding, the charity took prudent steps to reduce our exposure and activities in case the funding application was not successful.

Renewed funding from City Bridge Trust provides a stable platform for the charity to continue its work, including taking more steps to diversify its income. In the past year, funding from City Bridge Trust represented its smallest proportion of spending (46% of total, down from 61% in 2020/21). Diversification of income is underway, and more progress is planned.

As part of this, the GLA provided funding to reflect our work supporting the Building Strong Communities mission. This funding is set to continue in 2022/23. Work on social prescribing has brought in funding from the GLA and the National Academy for Social Prescribing, contributing to the smaller proportion coming from City Bridge Trust.

Our unrestricted reserves have fallen slightly, to £46,348 (2021 : £48,605), but remain adequate. The nature of London Plus's work and our funding makes it difficult to build further unrestricted reserves. If we receive funding and deliver work that allows us to extend the money we receive in grant from City Bridge Trust, this remains restricted under the terms of the City Bridge Trust grant. Future plans for the London Communities Emergencies Partnership, to the extent they support our core roles, will have the same effect. Funding from the GLA or National Academy for Social Prescribing for social prescribing does not generate a surplus. It remains an ambition to build up unrestricted reserves. The next step to this end is to finalise a strategy, building on the lessons of the past two years. With this strategy finalised, we intend to approach a number of funders in London. We will also approach City Bridge Trust to discuss terms of our existing and potential future funding in light of the new strategy.

Funding received in this period:

City Bridge Trust funding

Funding from existing City Bridge Trust grants was used for the salaries of the Chief Executive, Networks Manager, Data and Research Analyst, Communications Officer and London Plus Coordinator. It also covered central office costs and overheads.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Financial Review/cont'd...

Funding received in this period:/cont'd...

During this period, we received confirmation of a new grant from City Bridge Trust for £500,000 covering 2022/23-2024/25. This is split £200,000 in 2022/23, £175,000 in 2023/24, and £125,000 in 2024/25. This funding was provided under City Bridge Trust's Bridging Divides Programme.

Additionally, we received a grant from City Bridge Trust of £12,860 to cover transport costs for work done by partner organisations during the Afghan refugee crisis in the summer of 2021. This funding was passed through to other organisations via grants.

GLA funding

We received a grant for £20,000 from the GLA to cover our contribution to work on London's recovery missions, specifically the mission on Building Strong Communities. A second instalment of this grant is due to be paid in 2022/23.

We also received a grant of £16,000 from the GLA to distribute up to £15,000 of access grants to community-led organisations who were delivering activities as part of the Festival of Ideas. We received a further £33,000 of which up to £30,000 was distributed to organisations to host health conversations with young Londoners. And we received £10,000 to distribute up to £9,000 to anchor organisations who hosted vaccine hesitancy events.

We also received a grant of £20,000 to lead on a London Volunteering Strategy Group volunteering campaign and £35,000 to lead on a collaborative platform both to be delivered in the financial year 2022/23.

Separately, the GLA funds our London Social Prescribing Network. The grant for this in 2021/22 was £32,409. This grant funds our Social Prescribing Network Manager.

National Academy for Social Prescribing funding

We received a grant from National Academy for Social Prescribing for £79,542 to cover our work on the Thriving Communities Programme. Much of this is passed through to five local CVSs who support the programme in the five NHS Integrated Care System regions within London.

VCS Emergencies Partnership funding

We received a grant from the VCS Emergencies Partnership for £12,750 during this period as remuneration for our role as Local Lead within the Emergencies Partnership.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Financial Review../cont'd

Reserves Policy

The charity maintains reserves sufficient to enable it to fulfil its charitable objectives. The Board of Trustees reviewed the risk-based reserves policy in July 2019 and has continued to monitor and review its fit for purpose since.

Loss of funding is deemed the greatest risk to the organisation and loss of our primary funder would likely need to result in closure of the charity. The trustees are satisfied that the £46,348 held in reserves at the end of the year is sufficient to meet the costs of closure. To help this assessment, a calculation of the costs of closing the charity is periodically updated. The latest calculation was in June 2021 and showed the costs of closure would be £32,325. During the next financial year, the trustees will consider a move towards a reserves policy targeting at least three months' spending in unrestricted reserves. This will add to the cushion the charity has and allow it to face future uncertainties with greater confidence, and reduce the risk of closure in the event of funding being interrupted. We will open conversations with funders about this target.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2022

Trustees Responsibilities Statement

The trustees (who are also directors of Greater London Volunteering for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2015 (FRS 102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware; and
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the trustees on: 21 December 2022 and signed on their behalf by:

Sarah Mulley
Chair of Board of Trustees



Report of the Independent Auditors to the Members of Greater London Volunteering

Opinion

We have audited the financial statements of Greater London Volunteering (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022, and of its incoming resources and application of resources, including its income and expenditure, for the period then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Report of the Independent Auditors to the Members of Greater London Volunteering (continued)

Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial period for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or

Report of the Independent Auditors to the Members of Greater London Volunteering (continued)

Matters on which we are required to report by exception/cont'd...

- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance about actual and potential litigation or claims and the identification of non-compliance with laws and regulations.
- Reviewing minutes of meetings of those charged with governance.

Report of the Independent Auditors to the Members of Greater London Volunteering (continued)

- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including testing journal entries and other adjustments for appropriateness; assessing whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.
- Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- Professional scepticism in course of the audit and with audit sampling in material audit areas.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Stephen Jones FCA (Senior Statutory Auditor)
For and on behalf of Myrus Smith
Chartered Accountants and Statutory Auditor
Norman House, 8 Burnell Road, Sutton, Surrey
SM1 4BW

21 December 2022

Greater London Volunteering

Statement of Financial Activities (including Income and Expenditure Account) for the year ended 31 March 2022

	Note	Unrestricted Funds £	Restricted Funds £	31 March 2022 £	31 March 2021 £
Income from:					
Donations and grants	2	-	356,274	356,274	456,520
Charitable activities	3	-	-	-	4,800
Total		<u>-</u>	<u>356,274</u>	<u>356,274</u>	<u>461,320</u>
Expenditure on:					
Raising funds	4	-	7,303	7,303	7,304
Charitable activities	5	-	430,137	430,137	350,817
Total		<u>-</u>	<u>437,440</u>	<u>437,440</u>	<u>358,121</u>
Net (deficit)/surplus	9	-	(81,166)	(81,166)	103,199
Transfers between funds	13	(2,257)	2,257	-	-
Net movement in funds		<u>(2,257)</u>	<u>(78,909)</u>	<u>(81,166)</u>	<u>103,199</u>
Reconciliation of funds:					
Total funds brought forward	13	48,605	124,854	173,459	70,260
Total funds carried forward	13	<u>£46,348</u>	<u>£45,945</u>	<u>£92,293</u>	<u>£173,459</u>

All income and expenditure is derived from continuing activities.

The SOFA includes all gains and losses recognised during the period.

The notes on pages 21 to 28 form part of these accounts

Greater London Volunteering

Balance Sheet As at 31 March 2022

	Notes	31 March 2022 £	31 March 2021 £
Current assets			
Debtors	11	10,937	15,921
Cash at Bank		171,019	255,876
		<u>181,956</u>	<u>271,797</u>
Creditors: amounts falling due within one year	12	(89,663)	(98,338)
Net current assets		<u>92,293</u>	<u>173,459</u>
Net assets	14	<u>£92,293</u>	<u>£173,459</u>
Funds:			
Unrestricted funds			
- General funds	13	46,348	48,605
Restricted funds	13	45,945	124,854
Total funds		<u>£92,293</u>	<u>£173,459</u>

854

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Approved by the directors and trustees on 24 December 2022 and signed on their behalf.



Sarah Mulley, Chair

The notes on pages 21 to 28 form part of these accounts.

Greater London Volunteering

Notes to the financial statements

for the year ended 31 March 2022

1. Accounting policies

General information and basis of preparation

Greater London Volunteering is a private company limited by guarantee registered in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the "Reference and Administrative Information" on page 1 of these financial statements.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2020, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income recognition

Items of income are recognised in the financial statements when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Income from performance related grants and contracts is recognised as the charity earns the right to consideration through delivery of the specified services.

Greater London Volunteering Notes to the financial statements for the year ended 31 March 2022

Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount can be measured reliably. Expenditure includes all irrecoverable VAT which is included as part of the relevant cost. Expenditure is classified under the following activity headings:

- Costs of raising funds comprises those costs associated with attracting voluntary donations and grants
- Expenditure on charitable activities comprises those costs associated with the delivery of the various activities and services for the charity's beneficiaries.

Expenditure includes those costs of a direct nature which can be allocated to a specific activity and also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support those activities. Support costs are apportioned to each activity on the basis of staff time.

Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Fund accounting

Unrestricted general funds are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds set aside by the trustees for particular purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

Pensions

The charity contributes to Stakeholder Pension Schemes on behalf of its employees. These schemes are defined contribution pension schemes.

Contributions payable under these schemes are charged the Statement of Financial Activities in the year to which they relate. The charity has no liability under these schemes other than for the payment of those contributions.

Debtors and creditors receivable/payable within the year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2022

2. Donations and grants

	2022	2021
	£	£
City Bridge Trust - Core	115,625	254,584
City Bridge Trust – Covid 19	-	15,000
City Bridge Trust – LRC	-	50,000
City Bridge Trust – Afghan travel	12,860	-
GLA – Soc. Prescribe/small grants	104,897	74,059
Nat. Academy for Social Prescribing	94,542	53,377
GLA – Matched funding for Core	20,000	-
VCSEP – Matched funding for Core	8,350	9,500
	<u>£356,274</u>	<u>£456,520</u>

All of the £456,520 recognised in 2021 related to restricted funds.

3. Income from charitable activities

	2022	2021
	£	£
Other Income		
Consultancy	-	4,800
	<u>£-</u>	<u>£4,800</u>

All of the £4,800 recognised in 2021 related to restricted funds.

4. Cost of raising funds

	2022	2021
Fundraising activities	<u>£7,303</u>	<u>£7,304</u>

All of the £7,304 expenditure recognised in 2021 was charged to restricted funds.

5. Cost of charitable activities

	Direct Costs	Support Costs	2022	2021
Civil society services	<u>£394,092</u>	<u>£36,045</u>	<u>£430,137</u>	<u>£350,817</u>

All of the £350,817 expenditure recognised in 2021 was charged to restricted funds.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2022

6. Analysis of direct costs	2022	2021
	£	£
Wages and salaries	234,893	194,587
Redundancy/settlement costs	-	12,100
Recruitment	2,545	1,437
Consultancy fees/secondments	21,488	426
Travel costs	2,760	-
Project delivery costs	126,976	105,110
Website costs	697	299
Computer/equipment costs	329	125
Network days/conference	2,606	1,908
Legal fees	438	3,156
Other direct costs	1,360	457
	<u>£394,092</u>	<u>£319,605</u>
	<u><u>£394,092</u></u>	<u><u>£319,605</u></u>
7. Analysis of support costs	2022	2021
	£	£
Office costs	10,068	7,455
Premises costs	18,202	18,122
Marketing & promotion	2,040	-
Governance costs (note 8)	5,735	5,635
	<u>£36,045</u>	<u>£31,212</u>
	<u><u>£36,045</u></u>	<u><u>£31,212</u></u>
8. Governance costs	2022	2021
	£	£
Audit and accountancy fees	5,735	5,635
	<u>£5,735</u>	<u>£5,635</u>
	<u><u>£5,735</u></u>	<u><u>£5,635</u></u>

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2022

9. Net surplus/(deficit)

The net surplus or deficit is stated after charging:

	2022	2021
	£	£
Auditors' remuneration:		
Audit fees	1,800	1,824
Trustee remuneration	-	-
Operating leases	16,288	16,793
	<u>16,288</u>	<u>16,793</u>

No trustees were reimbursed during the year. (2021 – none).

10. Staff costs

	2022	2021
	£	£
Wages and salaries	212,653	178,561
Social Security costs	21,945	18,698
Pensions	11,598	8,632
Settlement agreement	-	12,100
NIC rebate	(4,000)	(4,000)
	<u>£242,196</u>	<u>£213,991</u>

One employee received total employee benefits (excluding employer pension costs) of between £60,000 - £69,999.

The average weekly number of employees during the period, calculated on the basis of full time equivalents was 6 (2021 – 5).

Total employee benefits received by key management amounted to £73,029 (2021 : £73,037).

Under FRS 102, employee benefits include gross salary, benefits in kind, employer's national insurance and employer pension costs.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2022

11. Debtors	2022	2021
Due within one year	£	£
Prepayments	937	768
Grants receivable	10,000	10,050
Other Debtors	-	5,103
	<u>£10,937</u>	<u>£15,921</u>

12. Creditors:	2022	2021
Amounts falling due within one year:	£	£
Trade Creditors	14,500	24,069
Income in advance	69,000	71,250
Accruals	6,163	3,019
	<u>£89,663</u>	<u>£98,338</u>

13. Movement in funds	At 1 Apr 2021	Income	Expenditure	Transfers between funds	At 31 March 2022
2022	£	£	£	£	£
Restricted funds					
Core - City Bridge Trust	83,664	115,625	201,546	2,257	-
Core – Matched funding	-	28,350	28,350	-	-
GLA Soc. Prescribing	8,030	32,419	34,803	-	5,646
GLA Small grants	1,318	72,478	69,796	-	4,000
AFGHAN TRAVEL	-	12,860	12,860	-	-
NASP	31,842	94,542	90,085	-	36,299
	<u>124,854</u>	<u>356,274</u>	<u>437,440</u>	<u>2,257</u>	<u>45,945</u>
Unrestricted funds					
General Fund	48,605	-	-	(2,257)	46,348
	<u>48,605</u>	<u>-</u>	<u>-</u>	<u>(2,257)</u>	<u>46,348</u>
Total funds	<u>£173,459</u>	<u>£356,274</u>	<u>£437,440</u>	<u>£Nil</u>	<u>£92,293</u>

Each of the funds is described in the Trustees' Annual Report.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2022

13. Movement in funds (cont'd)

Comparative information for the net movement in funds is as follows:

	At 1 Apr 2020 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
2021					
Restricted funds					
City Bridge Trust	18,662	283,884	218,882	-	83,664
City Bridge Trust - LRC	-	50,000	50,000	-	-
Greater London Authority	-	74,059	64,711	-	9,348
NASP	-	53,377	21,535	-	31,842
Sport England	2,993	-	2,993	-	-
	<u>21,655</u>	<u>461,320</u>	<u>358,121</u>	<u>-</u>	<u>124,854</u>
Unrestricted funds					
General Fund	48,605	-	-	-	48,605
	<u>48,605</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>48,605</u>
Total funds	<u>£70,260</u>	<u>£461,320</u>	<u>£358,121</u>	<u>£Nil</u>	<u>£173,459</u>

14. Analysis of net assets between funds

	Restricted £	Unrestricted £	Total £
2022			
Current assets	135,608	46,348	181,956
Current liabilities	(89,663)	-	(89,663)
	<u>135,608</u>	<u>46,348</u>	<u>181,956</u>
Total funds	<u>£45,945</u>	<u>£46,348</u>	<u>£92,293</u>

Comparative information for the net assets between funds is as follows:

	Restricted £	Unrestricted £	Total £
2021			
Current assets	223,192	48,605	271,797
Current liabilities	(98,338)	-	(98,338)
	<u>223,192</u>	<u>48,605</u>	<u>271,797</u>
Total funds	<u>£124,854</u>	<u>£48,605</u>	<u>£173,459</u>

Greater London Volunteering Notes to the financial statements for the year ended 31 March 2022

15. Related parties

Due to GLV's status as an umbrella body for London based volunteer centres, a number of GLV trustees are involved with the governance/management of these organisations. The work of GLV is such that a number of transactions arose with some of these organisations as part of its routine charitable activity on several contracts. The trustees are satisfied that all such transactions have been carried out on an arm's length basis.

16. Commitments

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2022 £	2021 £
Within one year	-	8,505
	£-	£8,505

17. Contingent Assets

The total amount of grant and other funding due to the charity but not yet recognised as income at 31 March 2022 was £500,000.

Acknowledgements

The trustees would like to acknowledge the hard work of our team. Thanks to Martin Brookes, Chief Executive. And thanks to our wonderful staff team: Emily Coatham (London Plus Coordinator); Hannah Norgate (Networks Manager); Stephanie McKinley (Social Prescribing Programmes Manager); Anousha Khan (Communications Officer, February 2021 – June 2022); Hannah Scott (Researcher and Data Analyst, January 2022 – May 2022); Abbie Pascoe-Apaw (London Regional Co-ordinator Lead, October 2021 – October 2022); Lucy Smith (Social Research and Data Lead, November 2019 – April 2021) plus the many staff and volunteers in partner organisations who worked with us to deliver services during the 12 month period to 31 March 2022.

And particular thanks to our funders for their support of our work:

City Bridge Trust
Greater London Authority
National Academy for Social Prescribing
Voluntary and Community Sector Emergencies Partnership

Accounts



Greater London Volunteering (Branded as London Plus)

Report of the Trustees and Accounts for the year ended 31 March 2021

Company no. 04070342 (England & Wales)
Charity no. 1115303

london plus

Greater London Volunteering

Contents

Report of the Trustees	1 - 14
Report of the Independent Auditor	15 - 18
Statement of Financial Activities	19
Balance Sheet	20
Notes to the Financial Statements	21 - 29

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

The Trustees present their report and audited financial statements for the year ended 31 March 2021.

Reference and Administrative Information

Charity Name:	Greater London Volunteering (GLV)
Brand Name:	London Plus
Charity Registration Number:	1115303
Company Registration Number:	04070342
Registered Office:	Norman House 8 Burnell Road Sutton, SM1 4BW
Auditors:	Myrus Smith, Chartered Accountants Norman House 8 Burnell Road Sutton Surrey, SM1 4BW
Bankers:	The Co-operative Bank PLC PO Box 250 Delf House Southway Skelmersdale, WN8 6WT

Trustees

Cameron Fitzwilliam-Grey	Chair
Shaun Delaney	Vice Chair
Beau Fadahunsi	Company Secretary
Truly Johnston	Treasurer
Hannah Tompkins	(Resigned November 2020)
Jacob Przeklasa	
Dominic Pinkney	
Jackie Rosenberg	(Resigned November 2020)
Renaë Michelle Mann	
Edward Anderton	(Appointed November 2020)
Stephanie Hann	(Appointed November 2020)
Rahul Sinha	(Appointed November 2020)

Special Advisor

Geraldine Blake

Senior Management

Martin Brookes	Chief Executive
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GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 12th September 2000 and registered as a charity on 13th July 2006.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under those Articles. The company replaced the existing Memorandum and Articles of Association with a new Articles of Association on 6 February 2018. The legal name of the company remains Greater London Volunteering, a registered charity in England and Wales. During this period, the company began using the brand name London Plus.

Recruitment and Appointment of Trustees

The recruitment and appointment of trustees are set out in our Articles of Association. Trustees are elected annually at the AGM. At the third annual general meeting after a trustee's last appointment (whether by election or co-option) a Trustee shall retire. They shall be eligible for re-appointment provided that no Trustee may continue to serve after six years in office without a period of at least a year out of office and no Trustee may serve for more than nine years in total.

For the purposes of this Article (31.1) a "year" shall mean a complete period of service between two annual general meetings.

The Board may, from time to time, appoint a member of staff or trustees from member organisations as a member of the Board either to fill a casual vacancy or by way of an addition to the Board, subject to the provisions of the Articles of Association.

Trustee induction and Training

New trustees are provided with an induction on joining the board and are encouraged to take up relevant training and development to fulfil their role and responsibilities to London Plus.

During this period, the board continued to implement the recommendations of a governance review carried out in 2018. Recruitment took place towards the end of 2019 however the onboarding process was delayed due to the COVID-19 pandemic and ended in November 2020.

Risk Management

The trustees review the risks to which the charity is exposed and maintain a current risk register. They have set up a number of policies which the trustees, employed staff and volunteers must follow. They now believe that there are in place adequate controls and systems to mitigate any external and internal risks that it may face.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Structure, Governance and Management/cont'd...

Organisation

In common with many organisations, we shifted to remote working before the formal lockdown began in March. For the whole of the year 20/21, staff worked from home.

London Plus had to adapt its work at the start of the pandemic and throughout the year. All our work with FCVS (the Funders, Community and Voluntary Sector sub-group to the London Strategic Coordination group set up at the start of the pandemic), developing GLA briefings, alongside supporting our core networks and our wider comms and other activities were not specifically funded. We were able to adapt our work thanks to our core grant from City Bridge Trust. This flexibility is valuable for the organisation and we are grateful for this support.

The charity was short-staffed for much of the year as we recruited a new Networks Manager. The position was not filled until after the end of the year.

A decision was taken during the year to recruit our first Communications Officer, following a successful appointment of an intern for three months between November 2020 – January 2021. The new officer began work in February 2021.

The two-year grant from City Bridge Trust was due to come to an end in September 2021. Towards the end of the financial year, City Bridge Trust invited an application for renewed funding. This was submitted in March and has subsequently been approved.

Objectives and Activities

Objectives

The objectives of the charity are:

- To promote the efficiency and effectiveness of voluntary and charitable sector organisation.
- To promote such other exclusively charitable purposes according to the law of England and Wales as the Trustees in their absolute discretion from time to time determine.

Prior to this period, the board and staff team worked alongside civil society leaders, partners and City Bridge Trust to develop London Plus as a regional infrastructure body for London.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Objectives and Activities/cont'd...

Objectives/cont'd...

Vision

A city where all Londoners can thrive.

Mission

We're taking a bold approach to turn data into insight, empowering civil society organisations through better connections and ensuring that our collective voice influences positive change.

Activities

Data and Insight



We collect and collate existing, relevant data, conduct new research, and contribute new knowledge and insights about the critical issues for Londoners to the sector. Our analysis is shared to support evidence-based decision-making and the delivery of evidence-based activities within civil society. We use this data-driven approach in our own activities and planning as well as encouraging others to use it too.

Networks



We work with, bring together, and support civil society support organisations across London. Be that supporting existing networks, or spotting the need for something new and setting it up, we believe in the power of connections and partnership. We take a targeted approach, focusing on specific issues and communities of interest where we know we can add value to help bring about long-term change and sustainable impact.

Voice and Influence



We work with civil society and advocate with them to create a better understanding of their role, expertise, reach and impact to support better locality planning and coordination to make a real difference to Londoners' lives. We amplify and direct the voice of the local voluntary and community sector and the communities that they serve to ensure that decision makers, businesses, funders and policymakers recognise and value civil society in the capital.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Achievements and Performance/cont'd...

Public Benefit

In forming and reviewing the charity's objectives, the trustees have given due regard to public benefit guidance published by the Charity Commission as required by section 17 of The Charities Act 2011.

Pandemic response

Our work this year was shaped principally by the pandemic. At the start of the financial year, a lockdown had been introduced and the London Plus team was collecting data and intelligence on how the pandemic was affecting the local voluntary and community sector across London, feeding this into London-wide discussions and policy.

Before the new financial year began, a London-wide Strategic Coordination Group (SCG) was established by the London Resilience Forum as the pandemic took hold in March. The aim of this group was to support and coordinate the response across London. To aid this, a sub-group to the SCG was creating bringing together funders and the community and voluntary sector (the FCVS sub-group). This would provide insights and issues in local communities highlighted by the voluntary and community sector. Being part of the SCG structure would provide clear channels through which vital issues and briefings could be shared and, if necessary, escalated to trigger specific actions.

London Plus was asked to join this FCVS group which met regularly throughout the year, with particularly high frequency in the early part of the pandemic. Our volunteer centre and council for voluntary services (CVS) director's networks meant we could provide up-to-date and accurate information about how local communities were dealing with the pandemic; and the challenges faced by community groups and charities.

Our networks helped us spot early emerging problems in food banks as the lockdown began and many people lost jobs. Working with the Greater London Authority (GLA) and other partners in FCVS, we helped trigger an emergency delivery of food to 31 food banks in nine London boroughs in April 2020. London Plus had developed a questionnaire to assess adequacy of food stocks in food banks, using this to help understand the scale of the problem. This questionnaire became the basis for a regular survey conducted by the GLA and a new Food Aid sub-group to the London Boroughs Food Group, itself established in 2020.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Achievements and Performance/cont'd...

Pandemic response/cont'd...

London Plus joined this group which continued to meet throughout the rest of the financial year and supported the GLA as it collected data and refined the questionnaire. Creating a new “tool” such as this food questionnaire, to learn and understand more about the work and needs of charities and community groups, and then spreading this to other bodies with more resources, is how London Plus seeks to work. As a small charity we do not have the resources to sustain work in all new areas. To succeed in this approach, we have to be quick to spot issues and respond to needs, as well as be plugged into wider networks and organisations who can pick up and continue the work. In this same spirit, we carried out the first surveys of the impact of the pandemic on civil society before this financial year, but did not continue these. The GLA developed its own London Community Response survey and London Plus fed into this, drawing on our earlier experiences.

We helped members of the FCVS and SCG structure to understand how different boroughs in London were supporting people who had been instructed to “shield” during the pandemic. The creation of local “community hubs” were a part of this response, and London Plus helped inform the understanding of how these hubs worked effectively with the voluntary and community sector.

Volunteering surged during the early part of the pandemic, both formally through volunteer centres, and informally through mutual aid groups. We hosted a meeting between officials from the GLA and volunteer centres to increase understanding and appreciation of the huge pressures facing these organisations as a result of the pandemic.

Funders from across London came together at the beginning of the pandemic to develop the London Community Response, a pooled fund to support the voluntary and community sector. London Plus provided input to the thinking and development of this fund.

The FCVS group was replaced with a new wider group at the beginning of 2021. This new group – Community, Faith, Voluntary Sector and Funders (CFVVSF) – met regularly during the early months of the year and the third lockdown of the pandemic.

London’s recovery from Covid

The work of the voluntary and community sector during the pandemic led to an increased recognition and understanding of its value to communities across London. In addition, the pandemic highlighted and magnified entrenched inequalities. Civil society has a crucial role to play tackling these.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Achievements and Performance/cont'd...

London's recovery from Covid/cont'd...

The success of the FCVS and CFVSF groups during the year is set to lead to new structures to information sharing between the voluntary and community sector and London-wide regional bodies and policy-making. London Plus will contribute to these discussions.

Planning for London's post-Covid recovery began during the year. Nine "missions" were developed through a cross sector approach and supported by the GLA and London Councils to provide specific and clear ambitions and goals. London Plus helped define these missions, most specifically the "Building strong communities" mission which is closest to our core work.

The London Recovery Board was created to oversee and guide the work on these missions. A London Recovery Taskforce was set up to monitor the detailed work. Our chief executive was invited to join this taskforce. In addition, our chief executive was asked to serve as initial co-chair the five social missions, representing wider civil society. These positions are recognitions of the work of London Plus and, crucially, the role of civil society in helping London recover successfully from the pandemic.

Throughout 2020, London Plus hosted recovery planning webinars together with the GLA. The webinars attracted 833 registrations from VCSE (Voluntary, Community and Social Enterprise) groups and aimed to facilitate new connections and communication between local commissioners and VCSE groups; aiding planning and delivery post-lockdown. We held breakout sessions convening groups by borough to build strategic relationships with the local commissioners and other civil society organisations. In January 2021 we co-hosted a volunteering summit with the GLA and London Boroughs Faiths Network. The aim of the summit was to support networking, address ways to support volunteering and volunteers in the capital and to ensure that volunteering infrastructure across London was ready to tackle challenges which were likely to occur in 2021. 140 people attended the summit.

London Plus delivered the recovery consultation access grants with the community engagement team at the GLA. The grants enable small frontline organisations and community groups to hold conversations with services users and the local communities who are most impacted by COVID. The conversations are being fed back to the GLA and the London Recovery Board aligning with the missions of the GLA's recovery plan. In total London Plus has enabled micro-grants of over £35,000 to be paid to small community groups or charities.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Achievements and Performance/cont'd...

Networks

We continued to run our core networks for local CVSs (Council for Voluntary Service) and volunteer centres, transitioning to virtual meetings for both.

The CVS directors had six meetings in the financial year 20/21. This represents an additional two compared with the normal rhythm, reflecting the impact of the pandemic.

Three Volunteer Centre Network meetings were held during the year. The meetings covered themes such as covid response and recovery, funding, branding of the networks and future planning. In addition to this we increased our communication with the networks regularly surveying/calling/emailing the networks gathering intelligence and offering our support.

Throughout the year, we called on members of the networks to provide information to support our work on the FCVS group helping inform policy during the pandemic. In this way, the networks played vital roles informing London's work and response on food stocks in food banks; the development of community hubs and support for people "shielding"; the development of the London Community Response which provided funding to many community groups; support for volunteering, both through mutual aid groups and "formal" volunteering.

As part of our Covid response work, we won a £50,000 bid from the London Community Response fund. This bid was jointly developed with the volunteer centre network to address technology gaps. Getting laptops and support to vital front-line staff ensured they were able to support the large number of volunteers and wider responsibilities arising from the pandemic, including around befriending, isolation, as well as food and medicine.

Our work with networks reinforced our appreciation of the importance of these within a future strategy. Networks formed one of three strands of our work; "data" and "voice and influence" are the other two. During the year we recognised that networks are the vital building blocks. They give us data and insight, and provide credibility to our voice when we try to exert influence. We agreed we should continue to develop our existing and new networks as the foundations of our work.

Mayor of London Volunteering Awards 2020

In previous years we have supported the GLA in promoting and shortlisting the Mayor of London Volunteering Awards. This year we continued our support, however the awards were adapted due to the unprecedented circumstances. This year there were eight awards under the categories of 'crisis response', 'delivering differently' and 'community champions'. We supported the awards by promoting them through our networks, on social media and in our newsletter.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Achievements and Performance/cont'd...

Social prescribing

A new network was launched during the year, focused on social prescribing. This network aims to support the VCSE sector working on social prescribing. Supported by the GLA, this network has representation from across London and is working with a number of NHS and other bodies, including: Healthy London Partnership (HLP); Public Health England (PHE); NHS England (NHSE) and NHS Improvement; Sustainability and Transformation Partnership (STP) social prescribing leads and Primary Care Networks (PCN), the London Regional Social Prescribing Leads as well as Association of Directors of Public Health (ADPH) London.

This network aims to help support and promote VCSE organisations' social prescribing activity through sharing of knowledge, models of best practice, skills development, whilst addressing support for those communities most affected by COVID. It has a key role in being a conduit to improve understanding and engagement between social prescribing practitioners, health professionals, commissioners, and funders.

We hired a new member of staff to run the network. In the financial year 20/21 the network ran three meetings, covering topics such as exploring barriers and opportunities for refugee and migrant populations in social prescribing practice and inclusive social prescribing. The events reached a total of 262 participants. The network currently has 263 members.

Since October 2020 we have received funding from the National Academy for Social Prescribing (NASP) for our role as London's Regional Development Partner for the Thriving Communities Programme. NASP works with partners in each of the seven NHS Regions across England, to build and deliver their Thriving Communities development programme, to help support local voluntary sector and community groups and link workers. We work with five delivery partners from our volunteer centre network who are representative of all the boroughs across London.

VCSEP

The Voluntary and Community Sector Emergency Partnership was established early in the year by a number of national organisations. This partnership aims to bring together local as well as national organisations to help coordinate the response to emergencies. London Plus became the Local Liaison Lead for London, helping collect data about local trends and, also, filtering requests for emergency support to local organisations.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Achievements and Performance/cont'd...

Vaccination Volunteer Database

When the Covid vaccination programme began at the end of 2020, the NHS in London began to draw on a rich range of volunteering groups to support with marshalling of patients across hundreds of different sites. This was likely to be the largest mobilisation of volunteers since the Olympics in 2012. London Plus enlisted software company Time to Spare to develop a database and management tool to support the push for vaccination volunteers. The database helped coordinate requests for volunteers across many London boroughs, channelling them to local and national bodies who could meet the demand.

Big Volunteer project

In March 2021 the Big Volunteer project funded by Sport England came to an end. The original project changed and evolved over time as a key delivery partner dropped out (Sported) of the project after the first year and as the global Covid pandemic seriously impacted what was possible for the project in its final year. The delivery partners (four Volunteer Centres and Team London) maintained a flexible and collaborative approach despite these two major challenges and were able to complete the project despite the extraordinary circumstances. Despite the challenges 103 volunteers engaged in the project over the three years and 20 sports related organisations were supported.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Financial Review

Financial Review (Financial year end 31st March 2021)

In 2020-21 London Plus played an important role in championing London's civil society sector through the turmoil of the pandemic. The core grant secured from City Bridge Trust in 2019 provided us with the stability to contribute to strategic forums, channel resources to the sector, and share intelligence.

Our total salary expenditure for the year was slightly increased due to the recruitment of a Communications Officer and Social Prescribing Networks Coordinator. However, the delay in recruiting a new Networks Manager meant that we had an overall underspend against budget on this line. Our project delivery costs increased as we brokered more funding to the sector than the previous financial year. Our consultancy costs were much reduced from the previous financial year as the work of the organisation pivoted to pandemic response and the change in working practices to online delivery over 2020 meant that our spend on network days was reduced as there were no venue costs. We distributed around £105,738 to the voluntary and community sector during this period.

We brought forward restricted funding of £21,655 into the year. With continuing strands of funding from City Bridge Trust, new income streams from the GLA and the National Academy for Social Prescribing and a modest amount of consultancy work our income for the year stood at £461,320. Our overall expenditure was £358,121. We ended the year with £124,854 in restricted funds that will be carried forward to the next financial year.

Our level of unrestricted funds remains unchanged at £48,605 from the previous year, providing us with a strong foundation for ongoing development of the organisation.

Funding received in this period:

City Bridge Trust Bridging Divides funding

During this period (period-end 31st March 2021) we received the remaining portion of the City Bridge Trust Bridging Divides grant that we were awarded in 2019. This was a two year grant worth £500,000 in total. £279,084 of this grant was recognised in this period for delivery against our core activities of data and insights, networks and voice and influence.

The funding from City Bridge Trust was used for the salaries of the Chief Executive, London Plus Coordinator, Communications Officer, Networks Manager, Data and Intelligence Coordinator, Office Manager and an intern. It also covered central office costs and overheads.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Financial Review../cont'd

Funding received in this period:/cont'd

City Bridge Trust Bridging Divides funding/cont'd...

At the end of this financial year the organisation had an underspend against budget of £68,664. This was due to Covid-19 rent rebates, a reduction in travel and training costs and gaps in staff recruitment. As a grant recipient of City bridge Trust we were also awarded an additional grant of £15,000 to support the organisation through the difficulties caused by the pandemic. We will be carrying forward £83,664 from CBT to the next financial year.

Greater London Authority

We received a total of £74,059 from the Greater London Authority during this period. This was comprised of the following:

- Social Prescribing project: project started in August 2020. We received £32,409 for the programme and had an underspend of £8,000 which we will be carrying forward into the next financial year.
- Team London: We received £30,000 from Team London to award in small grants to voluntary sector organisations for Volunteers week 2020. We distributed £25,000 in grants to the sector and retained £5,000 as an administrative fee.
- Community Engagement: We received £9,650 from the Community engagement team at the GLA to award in grants for community groups and voluntary organisations to run vaccine hesitancy conversations.
- Mayor of London Volunteering Awards 2020 promotions of £2,000.

National Academy for Social Prescribing

During this period, we received £53,377 from the National Academy for Social Prescribing. £21,535 of this funding was passed on to five delivery partners to coordinate a London-wide social prescribing activities programme to strengthen and support cross sector partnership work and share learning and best practice. We will be carrying forward a balance of £31,842 into the next financial year, most of which will be distributed to the delivery partners.

Other resourcing

London Community Response

As a part of our work in supporting the sector through the pandemic we applied and were successful in receiving a grant of £50,000 from the London Community response. £49,533 of this fund was given directly to volunteer centres and CVS's to support the purchasing of technology to help them adapt working practices.

Consultancy and other income

In this period we earned £4,800 through consultancy and other income. This was funding for the Datawise London programme funded by Superhighways.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Reserves Policy

The charity maintains reserves to provide it with income from which it may fulfil its charitable objectives. The Board of Trustees reviewed the risk-based reserves policy in July 2019.

The board surmised that the current reserves policy was sufficient for the needs of the organisation at this time. Loss of funding was deemed the greatest risk to the organisation and, loss of our primary funder would need to result in closure of the charity. The Trustees are satisfied that the £48,605 held in reserves at the end of the year is sufficient to meet these costs.

GREATER LONDON VOLUNTEERING

Report of the Trustees for the year ended 31 March 2021

Trustees Responsibilities Statement

The trustees (who are also directors of Greater London Volunteering for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2019 (FRS 102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

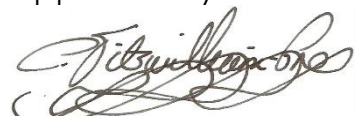
The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware; and
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the Trustees on 15 November 2021 and signed on their behalf by:



C Fitzwilliam-Grey
Chair of Board of Trustees

Report of the Independent Auditor to the Members of Greater London Volunteering

Opinion

We have audited the financial statements of Greater London Volunteering (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2020, and of its incoming resources and application of resources, including its income and expenditure, for the period then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Report of the Independent Auditor to the Members of Greater London Volunteering (continued)

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial period for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Report of the Independent Auditor to the Members of Greater London Volunteering (continued)

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, set out on page 6, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance about actual and potential litigation or claims and the identification of non-compliance with laws and regulations.
- Reviewing minutes of meetings of those charged with governance.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including testing journal entries and other adjustments for appropriateness; assessing whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.
- Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- Professional scepticism in course of the audit and with audit sampling in material audit areas.

Report of the Independent Auditor to the Members of Greater London Volunteering (continued)

Auditor's responsibilities for the audit of the financial statements

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Stephen Jones FCA (Senior Statutory Auditor)
For and on behalf of Myrus Smith
Chartered Accountants and Statutory Auditor
Norman House
8 Burnell Road
Sutton
Surrey
SM1 4BW

15 November 2021

Greater London Volunteering

Statement of Financial Activities (including Income and Expenditure Account) for the year ended 31 March 2021

	Note	Unrestricted Funds £	Restricted Funds £	31 March 2021 £	31 March 2020 £
Income from:					
Donations and grants	2	-	456,520	456,520	308,873
Charitable activities	3	-	4,800	4,800	8,456
Total		-	461,320	461,320	317,329
Expenditure on:					
Raising funds	4	-	7,304	7,304	6,713
Charitable activities	5	-	350,817	350,817	335,255
Total		-	358,121	358,121	341,968
Net surplus/(deficit)	9	-	103,199	103,199	(24,639)
Transfers between funds	13	-	-	-	-
Net movement in funds		-	103,199	103,199	(24,639)
Reconciliation of funds:					
Total funds brought forward	13	48,605	21,655	70,260	94,899
Total funds carried forward	13	£48,605	£124,854	£173,459	£70,260

All income and expenditure is derived from continuing activities.

The SOFA includes all gains and losses recognised during the period.

The notes on pages 21 to 29 form part of these accounts

Greater London Volunteering

Balance Sheet As at 31 March 2021

	Notes	31 March 2021 £	31 March 2020 £
Current assets			
Debtors	11	15,921	7,253
Cash at Bank		255,876	113,117
		<u>271,797</u>	<u>120,370</u>
Creditors: amounts falling due within one year	12	(98,338)	(50,110)
Net current assets		<u>173,459</u>	<u>70,260</u>
Net assets	14	<u><u>£173,459</u></u>	<u><u>£70,260</u></u>
Funds:			
Unrestricted funds			
- General funds	13	48,605	48,605
Restricted funds	13	124,854	21,655
Total funds	13	<u><u>£173,459</u></u>	<u><u>£70,260</u></u>

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Approved by the directors and trustees on 15 November 2021 and signed on their behalf.



Truly Johnston, Treasurer

The notes on pages 21 to 29 form part of these accounts.

Greater London Volunteering

Notes to the financial statements

for the year ended 31 March 2021

1. Accounting policies

General information and basis of preparation

Greater London Volunteering is a private company limited by guarantee and a charity registered in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the "Reference and Administrative Information" on page 1 of these financial statements.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income recognition

Items of income are recognised in the financial statements when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Income from performance related grants and contracts is recognised as the charity earns the right to consideration through delivery of the specified services.

Greater London Volunteering Notes to the financial statements for the year ended 31 March 2021

Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount can be measured reliably. Expenditure includes all irrecoverable VAT which is included as part of the relevant cost. Expenditure is classified under the following activity headings:

- Costs of raising funds comprises those costs associated with attracting voluntary donations and grants
- Expenditure on charitable activities comprises those costs associated with the delivery of the various activities and services for the charity's beneficiaries.

Expenditure includes those costs of a direct nature which can be allocated to a specific activity and also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support those activities. Support costs are apportioned to each activity on the basis of staff time.

Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Fund accounting

Unrestricted general funds are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds set aside by the trustees for particular purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

Pensions

The charity contributes to Stakeholder Pension Schemes on behalf of its employees. These schemes are defined contribution pension schemes.

Contributions payable under these schemes are charged the Statement of Financial Activities in the year to which they relate. The charity has no liability under these schemes other than for the payment of those contributions.

Debtors and creditors receivable/payable within the year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2021

2. Donations and grants

	2021	2020
	£	£
City Bridge Trust	329,084	202,468
Greater London Authority	74,059	32,900
National Academy for Social Prescribing	53,377	-
Trust for London	-	19,250
Sport England	-	54,255
	<u>£456,520</u>	<u>£308,873</u>

All of the £308,873 recognised in 2020 related to restricted funds.

3. Income from charitable activities

	2021	2020
	£	£
Other Income		
Consultancy and other income	<u>£4,800</u>	<u>£8,456</u>

All of the £8,456 recognised in 2020 related to restricted funds.

4. Cost of raising funds

	2021	2020
Wages and salaries	<u>£7,304</u>	<u>£6,713</u>

All of the £6,713 expenditure recognised in 2020 was charged to restricted funds.

5. Cost of charitable activities

	Direct Costs	Support Costs	2021	2020
Civil society services	<u>£319,605</u>	<u>£31,212</u>	<u>£350,817</u>	<u>£335,255</u>

All of the £335,255 expenditure recognised in 2020 was charged to restricted funds.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2021

6. Analysis of direct costs	2021	2020
	£	£
Wages and salaries	194,587	189,570
Redundancy/settlement costs	12,100	-
Recruitment	1,437	3,988
Consultancy fees/secondments	426	5,441
Travel costs	-	579
Project delivery costs	105,110	76,970
Website costs	299	1,643
Computer/equipment costs	125	2,920
Network days/conference	1,908	6,859
Legal fees	3,156	1,152
Other direct costs	457	1,150
	£319,605	£290,272
7. Analysis of support costs	2021	2020
	£	£
Office costs	7,455	12,518
Premises costs	18,122	23,538
Marketing & promotion	-	3,397
Governance costs (note 8)	5,635	5,530
	£31,212	£44,983
8. Governance costs	2021	2020
	£	£
Audit and accountancy fees	5,635	4,274
Trustee meetings	-	114
AGM/Annual report	-	1,142
	£5,635	£5,530

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2021

9. Net surplus/(deficit)

The net surplus or deficit is stated after charging:

	2021	2020
	£	£
Auditor's remuneration:		
Audit fees	1,824	1,440
Trustee remuneration	-	-
Operating leases	16,793	10,370
	<u>16,793</u>	<u>10,370</u>

No trustees were reimbursed during the year. (2020 – 3 trustees were reimbursed £114 for travel and stationery expenses).

10. Staff costs

	2021	2020
	£	£
Wages and salaries	178,561	172,082
Social Security costs	18,698	18,885
Pensions	8,632	8,316
Settlement agreement	12,100	-
NIC rebate	(4,000)	(3,000)
	<u>£213,991</u>	<u>£196,283</u>

One employee received total employee benefits (excluding employer pension costs) of between £60,000 - £69,999.

The average weekly number of employees during the period, calculated on the basis of full time equivalents was 5 (2020 – 5).

Total employee benefits received by key management amounted to £73,037 (2020 : £67,128).

Under FRS 102, employee benefits include gross salary, benefits in kind, employer's national insurance and employer pension costs.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2021

11. Debtors	2021	2020
Due within one year	£	£
Prepayments	768	550
Grants receivable	10,050	1,600
Other Debtors	5,103	5,103
	£15,921	£7,253
 12. Creditors:	 2021	 2020
Amounts falling due within one year:	£	£
Trade Creditors	24,069	7,018
Deferred income	71,250	37,084
Accruals	3,019	6,008
	£98,338	£50,110
 Deferred income analysis	 2021	 2020
	£	£
Balances brought forward	37,084	101,070
Additions during the year	71,250	37,084
Amounts released to income	(37,084)	(101,070)
Balances carried forward	£71,250	£37,084

Deferred income of £71,250 (2020 : £37,084) included above relates to grant income received during the year but relating to future accounting periods.

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2021

13. Movement in funds

	At 1 Apr 2020 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
2021					
Restricted funds					
City Bridge Trust	18,662	283,884	218,882	-	83,664
City Bridge Trust - London					
Community Response	-	50,000	50,000	-	-
Greater London Authority	-	74,059	64,711	-	9,348
National Academy for					
Social Prescribing	-	53,377	21,535	-	31,842
Sport England	2,993	-	2,993	-	-
	<u>21,655</u>	<u>461,320</u>	<u>358,121</u>	<u>-</u>	<u>124,854</u>
Unrestricted funds					
General Fund	48,605	-	-	-	48,605
	<u>48,605</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>48,605</u>
Total funds	<u>£70,260</u>	<u>£461,320</u>	<u>£358,121</u>	<u>£Nil</u>	<u>£173,459</u>

Each of the funds is described in the Trustees' Annual Report.

Comparative information for the net movement in funds is as follows:

	At 1 Apr 2019 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2020 £
2020					
Restricted funds					
City Bridge Trust	35,777	210,924	227,806	(233)	18,662
Greater London Authority	-	32,900	32,900	-	-
Trust for London	832	19,250	20,315	233	-
Sport England	9,685	54,255	60,947	-	2,993
	<u>46,294</u>	<u>317,329</u>	<u>341,968</u>	<u>-</u>	<u>21,655</u>
Unrestricted funds					
General Fund	48,605	-	-	-	48,605
	<u>48,605</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>48,605</u>
Total funds	<u>£94,899</u>	<u>£317,329</u>	<u>£341,968</u>	<u>£Nil</u>	<u>£70,260</u>

Greater London Volunteering
Notes to the financial statements
for the year ended 31 March 2021

14. Analysis of net assets between funds

	Restricted £	Unrestricted £	Total £
2021			
Current assets	223,192	48,605	271,797
Current liabilities	(98,338)	-	(98,338)
	<u>223,192</u>	<u>48,605</u>	<u>271,797</u>
Total funds	<u><u>£124,854</u></u>	<u><u>£48,605</u></u>	<u><u>£173,459</u></u>

Comparative information for the net assets between funds is as follows:

	Restricted £	Unrestricted £	Total £
2020			
Current assets	71,765	48,605	120,370
Current liabilities	(50,110)	-	(50,110)
	<u>71,765</u>	<u>48,605</u>	<u>120,370</u>
Total funds	<u><u>£21,655</u></u>	<u><u>£48,605</u></u>	<u><u>£70,260</u></u>

15. Related parties

Due to GLV's status as an umbrella body for London based volunteer centres, a number of GLV trustees are involved with the governance/management of these organisations. The work of GLV is such that a number of transactions arose with some of these organisations as part of its routine charitable activity on several contracts. The trustees are satisfied that all such transactions have been carried out on an arm's length basis.

16. Commitments

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2021 £	2020 £
Within one year	8,505	16,696
Between one and five years	-	8,505
	<u>8,505</u>	<u>16,696</u>
	<u><u>£8,505</u></u>	<u><u>£25,201</u></u>

Greater London Volunteering Notes to the financial statements for the year ended 31 March 2021

Acknowledgements

The Trustees would like to acknowledge the hard work of our team. Thanks to Martin Brookes, Chief Executive (January 2020 - present.) And thanks to our wonderful staff team: Emily Coatham (London Plus Coordinator), Leah Whittingham (Networks and Partnerships Manager, August 2018 - December 2020); Navinder Kaur (Networks and Partnership Manager August 2019 – August 2020); Lucy Smith (Social Research and Data Lead, November 2019 – April 2021); Stephanie McKinley (Social Prescribing Network Manager); Anousha Khan (Communications Officer); Aaron Loose (Communications Intern, November 2020 - January 2021) plus the many staff and volunteers in partner organisations who worked with us to deliver services during the 12 month period to 31 March 2021.

And a particular thanks to our funders for their support of our work:

City Bridge Trust
Greater London Authority
The National Academy for Social Prescribing
Sport England