BLACKPOOL CARERS CENTRE LIMITED

England & Wales · Charity number 1114558

Details

Status	Registered
Legal form	Charitable company
Company number	05633524
Registered	2006-06-05
Register	View on the Charity Commission register

Contact

Address	Beaverbrooks House 147 Newton Drive Blackpool FY3 8LZ
Phone	01253393748
Email	tom.mcmurdo@blackpoolcarers.org
Website	www.blackpoolcarers.org

Activities

Objects: (A) TO RELIEVE POVERTY AND SICKNESS AND MENTAL SUFFERING AMONGST PERSONS WHO ARE CARING FULL TIME AT HOME FOR PEOPLE WHO ARE ELDERLY, DISABLED OR CHRONICALLY SICK (HEREINAFTER CALLED THE CARERS) AND THE RELIEF OF SUCH ELDERLY, DISABLED OR CHRONICALLY SICK PERSONS BY THE PROVISION OF INFORMATION AND SUPPORT FOR THOSE RESPONSIBLE FOR THEIR CARE, AND THE ESTABLISHMENT OF A CARERS CENTRE. (B) TO ADVANCE PUBLIC EDUCATION CONCERNING THE CARE AND TREATMENT OF THOSE REQUIRING SUCH FULL TIME CARE AND TREATMENT BECAUSE OF AGE, DISABILITY OR SICKNESS.

Activities: Blackpool Carers Centre provides a wide range of professional services for family carers of all ages in Blackpool and the surrounding area.

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Classification

- **How:** Makes Grants To Individuals, Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Blackpool
- Lancashire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,192,404	£1,296,880	£1,212,071	28
2024-03-31	£1,175,785	£1,104,609	£1,316,547	24
2023-03-31	£1,011,253	£1,063,453	£1,245,371	23
2022-03-31	£1,249,421	£1,027,527	£1,297,575	25
2021-03-31	£1,429,280	£1,047,877	£1,075,677	27

Trustees

Name	Role	Appointed
Alison Gilmore		2015-06-08
Ben Reilly		2022-02-14
David Wright		2026-05-11
John Andrew Topping		2018-11-30
Sarah Lambert		2015-05-11
Tracy O'Flaherty		2025-05-19

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BLACKPOOL CARERS CENTRE LIMITED

England & Wales - Charity number 1114558

Accounts

2024-2025
Social Impact Report

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Volunteer Coordinator, Kerry (c) with volunteers at their celebration event at The Village Blackpool

Cover images:
Adult carers' trip to Brantwood, Coniston;
Young carer having fun during a respite craft session;
Rock climbing experience for young carers during a respite trip.

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OUR PURPOSE

"Blackpool Carers Centre exists to make a better life for carers through our values of Passion, Quality and Respect.

Rocco and young carers enjoying the sunshine and in the garden at eaverbrooks House

WELCOME

to the 2024/25 Annual Review from Blackpool Carers Centre.

This year has been one of progress, innovation, and renewed energy. Despite the challenges facing charities nationally, we are proud that Blackpool Carers Centre has continued to grow in strength, delivering high quality, person focused support that makes a real difference in the lives of unpaid carers and their families.

More carers than ever before have accessed our services, from young carers balancing school with their caring role, to adults supporting loved ones through illness, disability or addiction. Our work has provided vital respite, practical advice, emotional support and opportunities to connect; ensuring carers know they are not alone.

We have expanded our reach through new projects, strengthened partnerships with schools, health and social care as well as introducing fresh initiatives such as digital inclusion and innovative group programmes. Each development reflects our ongoing commitment to shaping services around the voices of carers themselves and to continually adapt to meet changing needs.

Our successes this year have only been possible thanks to the passion and commitment of our staff, volunteers and students. Their dedication embodies our values of Passion, Quality and Respect and ensures that every carer who walks through our doors feels seen, valued and supported.

We are deeply grateful to our funders, supporters and corporate partners, whose generosity and belief in our mission enable us to provide vital services to carers and their families Together, we are building a stronger future for carers in Blackpool.

Looking ahead, we remain ambitious and optimistic. With a clear strategy, strong partnerships and the energy of our incredible team, we are excited to continue developing new opportunities, raising awareness of the vital role of carers and ensuring that every carer in Blackpool has the chance of a better life.

Sarah Lambert
Chair of Trustees

Tom McMurdo
Director of Finance & Resources

WHAT WE DO

Our mission remains steadfast: to create a better life for carers. At Blackpool Carers Centre, we achieve this through a variety of tailored support interventions, centering on a person led approach that recognises the unique journey of each carer.

This year, we've continued to expand and adapt our services to meet the evolving needs of carers across Blackpool. Our support extends from intensive, time-limited one-to-one assistance to community-based activities and trips for carers of all ages. Whether it's a young carer navigating school and family responsibilities or an adult balancing work and caregiving, our services are designed to offer comprehensive support.

Our dedicated team provides personalised care, offering guidance and information that helps carers manage the complexities of their roles. From service navigation to support groups, we create safe spaces where carers can share their experiences, gain valuable insights, and find comfort in knowing they are not alone.

Understanding the physical and emotional demands of caring, we place a strong emphasis on respite. We continue to offer diverse respite opportunities, whether through engaging sessions at Beaverbrooks House or community outings. These moments of respite are crucial, giving carers the chance to recharge and focus on their own well-being.

We are committed to evidence-based practice and continuous improvement. This year, our focus on rigorous data collection and analysis has strengthened, allowing us to better track the impact of our services. By listening to feedback from carers and measuring outcomes, we refine our approaches to ensure that we are truly making a difference in the lives of those we support.

Our achievements are the result of a collaborative effort. Our dedicated staff, volunteers, and Trustees work tirelessly to ensure that every carer who comes to us receives the support they need and deserve. Together, we are making a meaningful impact on the lives of carers in Blackpool.

Adult carer up to monkey business during a respite trip to Barton Grange Garden Centre

ADULT CARERS

We recognise the unique challenges and immense responsibilities that adult carers face, and we're dedicated to providing a wide range of services and resources tailored to their specific needs. Our goal is to support them in their caring roles while also enhancing their own well-being.

Our Adult Carers Service serves as a vital lifeline, offering practical assistance, emotional support, and much-needed respite. We understand that the demands of caring can be overwhelming, often leaving carers with little time for themselves.

That's why our services are specifically designed to provide the respite and support adult carers need to continue their vital work without compromising their own health and happiness.

> ***It makes such a difference to have someone listen to you, especially if you are on your own and have no company.***
>
> **Sarah, ReFocus Carer**

Adult carers respite trip to The Winter Gardens Theatre, Blackpool

BILL'S STORY

I had a well-paid job as an engineer which involved travelling around the country and was often away from home. I was about to travel to Scotland, when my wife Linda had her stroke. It came as a complete shock to us, it was just a normal Friday night, she was on the phone to a friend and within minutes my daughter shouted to me mum's having a stroke. This was in January 2020. When Linda was allowed home, it was clear that our lives had changed forever, I had to give up my job to look after her as a full-time carer.

I was referred to the Carers Centre by the Transfer of Care Hub at Blackpool Victoria Hospital who contacted me before Linda was discharged home. I met a support worker at the hospital which was an opportunity to talk about my caring role and the support that is available. It included planning for an emergency and setting up a Contingency Plan just in case something unexpectedly happened to me, and I was unable to care for Linda.

Having the support from the Carers Centre has helped take away some of the 'What if' and replaced it with some reassurance if an emergency did occur. My support worker applied for a Carers Trust Grant which is fantastic as I use it to watch Blackpool play football at Bloomfield Road.

I plan my days around Linda, due to her medication she sleeps around 14 hours a day, so we do everything between the hours of 12pm – 7pm. We go out every day and make the most of the time we have. Our relationship has changed and evolved into something different. To some degree you're trying to be a husband and a Carer and that's sometimes difficult. It affects everything. I feel I manage that quite well, but for some people, I think it must just totally change the way they interact with their loved ones.

It's been a gradual thing, but it's always been there, and my family have always tried to encourage me to take a break, but it is a difficult one, you do feel guilty. I do need to start taking more breaks, as now my only respite is the football on a Saturday for 4 hours which is the only time I switch off from my caring role completely. I really appreciate the support I have received from the Carers Centre and would not have been able to move forward without their support, which has allowed me to continue to be a husband and a carer.

WHAT WE ACHIEVED

This year we have seen significant growth in our adult team. We have continued to expand our crucial support to those caring for individuals struggling with alcohol and substance misuse. We have also build upon the success of our adult respite provision, offering more sessions, trips and activities throughout the year.

"I cant thank you enough, I was declined 3 times until your help. It will make a real difference to us not worrying about money as well."

Jim, carer supported by our Benefits Advisor

Carers and loved ones enjoying some happy 'together time' at Dementia Carers' Drop-in

FACTS AND FIGURES

782
adult carers received one to one support.

312
adult carers' respite sessions took place

967
welfare checks made for adult carers

82
Lasting Power of Attorney forms completed.

677
referrals made to other organisations on behalf of adult carers

658
instances of partnership working took place on behalf of adult carers

"Thank you for your support and being there for me. I feel like people are listening to me now. The contacts toolkit you gave me is now my go to contact list."

Jean, adult carer

ReFocus Carers' Group making new friends during a respite break to Crow Wood Hotel, Burnley

YOUNG CARERS

Young carers face a multitude of challenges as they navigate the responsibilities of caring for a family member or loved one. Our Young Carers Service is dedicated to providing personalised support, respite, and empowerment to these remarkable young individuals, who often take on adult-sized responsibilities at a young age.

Excited young carers meeting Rab Ferguson, author of 'The Late Crew', a fantastic tale of young carers...and an alien!

Our commitment to young carers is rooted in a deep understanding of their needs and aspirations. Through one-to-one support, group activities, and dedicated projects, we aim to alleviate the burden of caring and create an environment where young carers can thrive.

The Young Carers Service also focuses on fostering a sense of community and belonging for young carers. Through group activities, workshops, and social events, we create opportunities for them to connect with peers, build supportive relationships, and share their experiences in a safe and inclusive space. This sense of belonging helps combat feelings of isolation and provides a network of understanding individuals who can relate to their unique challenges.

Our support extends beyond just providing care-related resources. We also aim to empower young carers by offering opportunities for personal development, education, and skills-building. By giving them the tools they need to succeed both in their caring role and in their personal lives, we help them build a brighter future.

The Young Carers Service is more than just a support system - it's a lifeline for young carers who often feel overwhelmed by their responsibilities. We are dedicated to ensuring that these young individuals receive the support, recognition, and opportunities they deserve, enabling them to live fulfilling lives while continuing to care for their loved ones.

Young carers had an amazing day during a visit to Lancashire Fire Service

SCARLETT'S STORY

My name is Scarlett, I am 13 years old and am a young carer for my sister who has ADHD and can be challenging with her behaviour.

My sister's behaviour impacts life at home as she can be violent and I find her behaviour stressful, it also affects my self-confidence, and I barely get any time with my mum. I help my mum a lot around the house by tidying up, washing dishes and going shopping, as my mum can't go with my sister. I also look after my younger sister when things are challenging by taking her to my room.

I was referred to Blackpool Carers Centre in 2019 where I received 1 to 1 support. Since then, I was re referred and I've been receiving 1 to 1 support, attending the respite sessions and took part in the trips and activities over the summer holidays. Blackpool Carers Centre has given me the chance to get away from my caring role, explore different things and make new friendships. I feel this time is time for myself.

> ***"Time spent at Blackpool Carers is time for myself."***
>
> **Scarlett, young carer**

WHAT WE ACHIEVED

The Young Carers service, has continued in a position of a strength, supporting hundreds of young carers and their families through a range of caring roles and situations. Our Family Focus Project continues successfully to be one of the few support programmes in the country specifically designed to support children and young people affected by parental mental ill health and/or substance misuse.

> ***You do an amazing job and support adults and children when they need it most. Thank you for everything.***
>
> **Andrea, Family Focus mum**

Young carers practicing archery skills during a residential trip

> ***You've helped me to know that I can now talk to people and not keep it all to myself.***
>
> **Carol, parent of young carer**

FACTS AND FIGURES

100
multiagency meetings took place on behalf of young carers and their families

404
young carers accessed support

177
young carers respite sessions took place

718
instances of one to one support with young carers

221
welfare checks made for young carers

599
instances of partnership working took place on behalf of young carers and their families

Respite Coordinator, Pat, teaching helping a young carer with her culinary skills

This young carer was let loose with a few paint pots during Take5 respite...

VOLUNTEERS

Our volunteers play an vital role in the operations of Blackpool Carers Centre. Whether its welcoming all of our carers and visitors to Beaverbrooks House, delivering the Caring Times or supporting respite sessions; our volunteers are intertwined in all of the work we do as an organisation.

As our charity, our strength is to be able to offer support and flexibility when our volunteers experience changes in their personal lives and our willingness to change in response to the needs of the organisation to ensure that volunteering remains 'at the heart of Beaverbrooks House'.

Dianne (r) and her team of knitters

One of the objectives for 2024 was to develop our relationship with key partners and to explore new ways of engaging with external organisations. The Department of Work and Pension has supported the centre with volunteers from their 'Community 10 000' project for several years and this year we were able to offer opportunities for them to volunteer alongside carers by organising an afternoon tea for our regular 'Dementia Drop In' and creating a bug themed session for the young carers in Take 5. During their visits our volunteers with long term caring roles described their daily routines and lived experience to the teams as they described the impact of our work. Alongside another two teams who came to work in the garden, they donated food, resources and plants as well as their time. Their positive feedback to their colleagues has led to a visit early in 2025 to continue their work.

This year volunteering has taken a new direction with community volunteers who do not attend the centre. In 2024 our regular volunteer Dianne took on the challenge of developing knitting for Rocco and the fundraising that it generates. With some help from friends and contacts in the crafting community this contribution has gone from strength to strength. We now have an additional 14 people who knit for us and we are also supported by knit and natter groups in Layton and Poulton. Each knitter has adopted their own Rocco and it has resulted in over 600 outfits being produced and £4,600 in donations from the hotels that support us by selling them to guests. We celebrated their success by inviting all the knitters to a Xmas afternoon tea where they received a surprise thank you from the 'real' Rocco. Volunteering in this way enable us to engage with a new group of people who cannot commit to a regular role but can contribute their time and skills to the centre.

> ***Volunteering at Take 5 is such an honour.***
>
> **Danielle, Take 5 volunteer**

DANIELLE'S STORY

I've been volunteering for just over a year with Take 5, and I have been involved in organising activities, such as teaching cooking skills and organising crafts. I have also offered emotional support by actively listening to any young person if they need to offload any issues that they are having. Take 5 has given me the opportunity to learn more about myself and others, and has expanded not only my own skills, but has allowed me to learn and develop new skills as well. For example, I didn't think I would be helping teenagers in the kitchen learning how to cook meals for their friends, but I'm so glad I have! Because of this, I'm now constantly coming up with and researching new ideas I can try out with the group- especially when it comes to food!

I enjoy volunteering with Take 5 because not only does it give me valuable work experience, but volunteering also has made a valuable impact upon myself as a person. I have become much more confident in myself, and I have become someone who young people can come to if they feel safe to do so. This to me is such an honour, and I feel so grateful that the Take 5 team has allowed me to become a volunteer with them- thank you so much.

Volunteer, Dan with young carers during a respite trip to Blackpool Zoo

Volunteering at Blackpool Carers is like belonging to a huge family, it's a lovely place to be, everyone is happy and smiling even though the staff have some very difficult situations to work through and I hope to be helping for a long time to come"

Volunteer

FACTS AND FIGURES

133
individuals volunteered during the year

5,949
hours donated by volunteers

64
new volunteers welcomed

PLANS FOR THE FUTURE

Blackpool Carers Centre will continue to deliver a provide a wide range of services and projects to carers and their families as we remain focused on delivering a better life for carers.

Our 5 year strategy continues to define our work as we seek to achieve our objectives for carers, for our people and for resources respectively. We have identified some specific focuses for the next financial year, the delivery of which will progress our objects and strengthen the organisation's position.

The first of these is a focus on identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally. This aim will see the unveiling of a new brand for Blackpool Carers Centre and new literature which is more visually centered. There will also be work on our social media presence and a new push on our literature in the community. These steps will be further supported by specific awareness work with local agencies and support teams in both statutory and third sector organisations.

We will also work to improve the financial position of carers by increasing our provision of benefits advice. This will see the organisation source specific funding for work around income maximisation for carers to ensure that we remain able to meet the demand presented by our community.

Another key focus for the year is securing long term funding for our Family Focus Project which supports children and young people affected by substance misuse and/or mental ill health

Importantly, as the Health and Social Care landscape shifts, we will develop new ways of working that align with the priorities of our statutory partners.

Respite Coordinator, Pat leading an adult carers' Tai Chi session on Wellbeing Wednesday

OUR SUPPORTERS

We remain incredibly grateful to our supporters whose continued help enables us to delivery our work and pursue our mission. This year, we have seen another bike ride and a range of personal challenges, with people running, walking and even fighting to raise vital funds for Blackpool Carers Centre.

The help of our Caring Corporates has been very gratefully received, as businesses from across the town have worked hard to raise funds and to raise awareness of carers across the community. From Hotels selling our Rocco teddies, through to larger organisations donating for every job they do, all of our wonderful Caring Corporates work towards making a better life for carers.

Great North Runners, Debbie and Tony, are regular supporters of Blackpool Carers.

"We love the fact that we can support such a worthwhile and local charity as we can see a direct impact in our local area.

Rachel Lawless, Imperial Hotel (Caring Corporate)

Above: Pupils from Baines School raised £550 by holding a Christmas Fair, Easter Bingo and Summer Raffle throughout the year.

Terry (r) with the winning team from InXpress, at our 2024 Charity Golf Day.

"I support Blackpool Carers Centre because someone needs to care for those who care for others.

Mark Prince, MarkSafety (Caring Corporate)

Below: Our 2024 Blackpool to 5 Countries Cyclists at the finish of their epic challenge, at Chester Racecourse.

THE IMPACT OF BLACKPOOL CARERS OVER THE PAST YEAR, THANKS TO YOUR SUPPORT...

Every £1 invested in Blackpool Carers Centre provides a Social Return on Investment of

£19.47

Our adult carers feeling less socially isolated returned a value of

£325,352

Our adult carers returning to work generated a value of

£344,818

The improvements in the financial situations of our adult carers generated a value of

£491,489

Our work within schools has returned a social value of

£243,072

The reassurance provided by Blackpool Carers to young carers with a low level of need generated a value of

£1,604,986

Our work within Social Care teams returned a social value of

£262,207

Our work with our carers' 'cared-for' has returned a value of

£2,059,126

Our work with young carers with a high level of need returned a value of

£557,233

Our respite provision for young carers returned a value of

£238,469

Our support meaning that our carers' 'cared-for' are less likely to require institutionalised care returned a value of

£1,379,225

Our work with GPs reducing unnecessary appointments returned a value of

£355,810

donr

To make a donation to provide respite for our carers
Text BLACKPOOLCARERS to 70085 to give £5*

**Texts charged at your standard network rate*

OR

JustGiving

Scan to DONATE ONLINE

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Blackpool Carers Centre
Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 393748
Email: admin@blackpoolcarers.org
www.blackpoolcarers.org

Charity No. 1114558. Registered as a company limited by guarantee in England and Wales No. 5633524.

A Network Partner of
CARERS TRUST

Blackpool **Carers** Centre

Quality • Passion • Respect

Charity No. 1114558

2024-2025
Annual Report

Carers enjoying some relaxing art-therapy during Wellbeing Wednesday

"Blackpool Carers Centre exists to make a better life for carers through our values of Passion, Quality and Respect.

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Adult carers on an inspirational trip to the Meditation Centre at Ulverston.

INTRODUCTION

Welcome to the 2024/25 Annual Report from Blackpool Carers Centre.

This year has been one of progress, innovation, and renewed energy. Despite the challenges facing charities nationally, we are proud that Blackpool Carers Centre has continued to grow in strength, delivering high quality, person focused support that makes a real difference in the lives of unpaid carers and their families.

More carers than ever before have accessed our services, from young carers balancing school with their caring role, to adults supporting loved ones through illness, disability or addiction. Our work has provided vital respite, practical advice, emotional support and opportunities to connect; ensuring carers know they are not alone.

We have expanded our reach through new projects, strengthened partnerships with schools, health and social care as well as introducing fresh initiatives such as digital inclusion and innovative group programmes. Each development reflects our ongoing commitment to shaping services around the voices of carers themselves and to continually adapt to meet changing needs.

Our successes this year have only been possible thanks to the passion and commitment of our staff, volunteers and students. Their dedication embodies our values of Passion, Quality and Respect and ensures that every carer who walks through our doors feels seen, valued and supported.

We are deeply grateful to our funders, supporters and corporate partners, whose generosity and belief in our mission enable us to provide vital services to carers and their families Together, we are building a stronger future for carers in Blackpool.

Looking ahead, we remain ambitious and optimistic. With a clear strategy, strong partnerships and the energy of our incredible team, we are excited to continue developing new opportunities, raising awareness of the vital role of carers and ensuring that every carer in Blackpool has the chance of a better life.

Carers and loved ones enjoying Afternoon Tea and Tunes at The Village Blackpool

Trips with their peers are a vital form of respite for our young carers.

Young carers with one of the 71 Elmer Elephants on Blackpool Promenade

Sarah Lambert
Chair of Trustees

Tom McMurdo
Director of Finance & Resources

REPORT OF THE TRUSTEES

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2025 The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2015.

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name
Blackpool Carers Centre Ltd

Registered Company number
05633524 (England and Wales)

Registered Charity number
1114558

Registered office
Blackpool Carers Centre
Beaverbrooks House
147 Newton Drive
Blackpool
FY3 8LZ

Trustees
S Lambert, Chair
S Howarth
T Jackson
S Leighton
B Reilly
J Topping
A Ward
A Gilmore, Treasurer

Company Secretary
Mr T W McMurdo

Auditors
Champion Accountants LLP
Chartered Accountants
& Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

Bankers
HSBC
1 Newhouse Road
Oxford Square
Blackpool
Lancashire
FY4 4YH

President: Professor Saul Becker

Patrons:
Mr John Barnett DL MBE
Mrs Danielle Barnett MBE
Miss Hayley Kay
Mr Clive Hirst

KEY MANAGEMENT PERSONNEL

The Trustees delegate responsibility for the day-to-day management of the charity to the following senior employees:

- Nigel McMurdo – Director of Operations
- Tom McMurdo – Director of Finance and Resources
- Alison Brown – Director of Quality

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The Charitable Company (hereafter referred to as "the Charity") is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees
As set out in the Articles of Association, the board of trustees comprises not less than three trustees but not more than 12 trustees.

The Board is responsible for the recruitment and appointment of new Trustees. Each year a skills audit is undertaken and if gaps are identified, a recruitment process takes place. The recruitment process has been developed in order to attract a diverse group of trustees with appropriate skills, knowledge and experience.

Occasionally potential trustees register an interest in the organisation. Following this, a meeting is arranged with the Chair and a Director and the trustee is held on a waiting list until an appropriate vacancy arises.

Induction and training of new trustees
Once a decision has been made to take up a Board position, Trustees receive an induction pack containing the annual report, strategy and business plan and detailed information about the organisation and the personal commitment required. Trustees are invited to visit Beaverbrooks House and shadow workers in order to ensure a detailed understanding of the work carried out.

Each year a Board Development Day is held, when trustees, supported by senior staff, take part in governance training and review the strategy, developing new ideas and learning about each other's roles.

Organisational structure
The activities of the organisation are governed by the board of trustees, all of whom are directors. The board has established an Audit and Governance Sub-Committee.

Board meetings are held quarterly, and a board assurance framework has been established in order to guide the board and sub-committee agenda.

The Treasurer works closely with the finance team to provide assurance to the board around organisational finance.

The board of trustees appoints the Directors who report to the Board on the operational running of the organisation.

REPORT OF THE TRUSTEES continued

Trustees' attendance at board meetings

Trustee	13.05.24	12.08.24	11.11.24	10.02.25
Sarah Lambert (Chair)	✓	✓	✓	✓
Alison Gilmore (Treasurer)	x	✓	✓	✓
Tracy Jackson	x	N/A	N/A	N/A
Anthony Ward	✓	✓	N/A	N/A
John Topping	✓	✓	✓	✓
Sian Howarth	x	N/A	N/A	N/A
Sarah Leighton	x	x	x	x
Ben Reilly	✓	✓	✓	x
Nicola Blackburn	✓	✓	✓	✓

Related parties
None of the trustees receives remuneration or other benefits from their work with the charity. Trustees are invited to declare any relevant interests at each board meeting, and formally requested to submit an annual register of interests form.

Blackpool Carers' Centre Ltd is a network partner of Carers Trust.

Remuneration policy
The board is responsible for considering the remuneration of all staff, taking account of the skills and experience required, as well as the sector norms for charities of this size. Staff pay is reviewed annually by the board of trustees and a full pay review has been conducted with a new salary structure in place.

Risk management
The board follows a comprehensive risk management policy which clearly defines the roles of the board, audit committee and staff in identifying and managing risks, and how the register of risks should be used as a live document.

The board has a risk matrix to identify all major risks. Each risk is scheduled for attention according to the severity of its potential impact and the Audit and Governance Sub-Committee manages the risk process.

MarkSafety Limited has been employed to manage Health and Safety.

Relationships with funders are maintained and regarded as high priority in order to develop sustainable and diverse funding streams.

Quality
Blackpool Carers Centre holds the Trusted Charity Level 2 Quality Mark and is a Carers Trust Centre of Excellence.

OBJECTIVES AND ACTIVITIES

Objectives and aims
The Charity's objects as set out in the objects contained in the company's memorandum of association are:

a) For the public benefit, to relieve the stresses experienced by carers and the families of people with physical, mental, sensory impairment or substance misuse problems, within the family or home, through the provision of support services and the promotion of the needs of carers on the Fylde Coast and surrounding areas.
b) To advance public education concerning carers.
c) To undertake any other charitable activity in connection with the above.

Purpose
The charity has a clear and easily understandable purpose which is to make 'A Better Life for Carers'.

Public Benefit
The trustees have given careful consideration to the Charity Commission guidance on public benefit in setting its strategy and when planning for the future. The charity supports carers from age of 5 who live, attend school/college or have a GP in Blackpool. A wide variety of support is offered to carers, families and professionals without charge.

We provide:

- One to one intensive support plans;
- Respite activities including youth clubs, trips and activities- age specific
- Beaverbrooks House as a venue for respite and ad hoc support
- Benefits advice
- School liaison
- Information and advice
- Volunteering opportunities
- Dementia training
- Substance Misuse project
- Mental Health support
- Emergency and small grants
- Whole family support
- Hospital based service
- Magazine

In order to ensure that resources are allocated effectively and to reduce dependency on services, initial assessments identify carers who are in the highest need according to a 'red/amber/green' status. The most complex families receive time limited, intensive packages of support intended to improve the quality of their lives. At the end of the support plan, carers are able to access peer or volunteer led support alongside organised events and activities.

Beaverbrooks House is open 5 days a week from 8.00am to 6.00pm with activities also taking place most weekends. Carers can call into Beaverbrooks House at any time to use facilities, gardens, take part in activities or seek advice and support. By embedding ourselves in our community, we are able to

introduce the concept of caring and its potential impact on individuals/ families and educate all our stakeholders in the services that we offer.

Charitable activities
In order to deliver our purpose, we have developed a strategy focusing on three areas and this is reviewed annually. With the use of an operational plan, we review how our activities have performed against outputs and outcomes. We report on impact and ensure that all planned activities will achieve our purpose. Regular reviews allow trustees to build on the successes and learn when things go wrong in order to feed into a cycle of continuous development.

A. Carers
We will:
a) Deliver excellent carer-led, time-limited and outcome focussed support to carers and their families
b) Be the Single Point of Access for all carers in Blackpool
c) Identify hidden carers each year.
d) Increase the understanding of carers within the local community each year

B. People - Developing a high-quality team of staff, volunteers, students and partners and be an employer of choice.
We will:
a) Provide a values driven, performance based learning culture for our team
b) Grow our own workforce; providing excellent training with opportunities for progression and continuous development.
c) Increase our capacity through providing a safe, supportive and stimulating placement for staff, students and volunteers
d) Be an employer of choice.

C. Resources – Developing a sustainable future.
We will:
a) Develop and maintain strong relationships with a diverse range of funders and partners, focusing on unrestricted income streams
b) Develop a sustainable and vibrant carers centre
c) Achieve net carbon neutrality
d) Deliver excellence in governance and financial management.

ACHIEVEMENT AND PERFORMANCE

Over 2024/25:

For adult carers:
- 677 carers were signposted to partner services;
- 3,213 1:1 support sessions were provided;
- 936 adult carers accessed support;
- 502 referrals for support;
- 967 welfare checks made for adult carers;
- 180 training places provided for carers caring for those suffering from dementia;
- 256 face-to-face benefits reviews, applications and appeals;
- £318,618 is the total value of benefits that have been accessed for carers.

For young carers:
- 220 referrals for support;
- 404 young carers accessed support;
- 2,180 instances of support provided;
- 599 instances of partnership working;
- 100 multiagency meetings attended on behalf of young carers

For young adult carers
- 633 instances of support provided;
- 47 referrals for young adult carer support;
- 121 young adult carers specific respite sessions have taken place.
- 159 instances of partnership working took place with YACs

Resources
We are particularly indebted to the many funders who have provided vital support this year. We are indebted to The Beaverbrooks Charitable Trust, who have not only provided Beaverbrooks House at a peppercorn rent for 20 years, but also provide the funding for our Volunteer Coordinator.

In addition to monetary support we have been fortunate to benefit from many pro bono supporters who provide professional guidance and corporate resources.

We very much appreciate the kindness of all our supporters who so generously fundraise and volunteer to make a better life for carers.

Passion, Quality, Respect
As part of our commitment to our staff, students and volunteers, we have introduced a values-based performance management system. This has seen the end of annual appraisals with monthly live time feedback, matched against our values.

Donations
We make every penny count. For every £1 we spend on fundraising, we bring in £26.98 to support more local carers (2024: £20.60).

FINANCIAL REVIEW

Financial review and reserves
The results of the Group are summarised on the Statement of Financial Activities.

The closing reserves are shown on the Balance Sheet.

The group has reserves of £1,212,071 at the year end.

REPORT OF THE TRUSTEES continued

Of this total; £752,981 is a designated fund which includes the net book value (after depreciation) of donated assets received in respect of leasehold improvements during the DIYSOS: BBC Children in Need Big Build in 2016 and the capital expenditure on the annexe development during 2023. This leaves a balance of £459,090 constituting free reserves.

The Charity's reserves policy is to hold a level of 3-6 months free reserves equating to the unrestricted direct charitable costs for the year, being approximately £104,390 per month.

The free reserves of £459,090 currently represent around 4 months' worth of those costs.

The Trustees will endeavour to retain this level in the future.

Investment policy and objectives
The Charity is holding £200,000 in a deposit Bond for safekeeping.

Future Developments
During 2025 we will be focusing on:

- identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally;
- improving the financial position of carers by increasing provision of benefits advice;
- securing long term funding for young carers substance misuse support

Importantly, as the Health and Social Care landscape shifts, we will develop new ways of working that align with the priorities of our statutory partners.

OUR FUNDRAISING PRACTICE

Blackpool Carers Centre Ltd has moved away from a heavy reliance on statutory funding from the local authority. Instead, the Charity is developing and widening its income streams to ensure a sustainable future.

Our approach to fundraising is based on building and maintaining key relationships. We take this approach seriously, ensuring that donors feel fully involved in our work and able to see clearly why their donations are making a better life for carers. Whilst we accept single donations, we do not actively seek them. Our best fundraisers are the service delivery team who deliver excellence in their daily work.

Passionate, committed donors who understand the value of unpaid carers will often become our ambassadors. We aim to connect with donors and help them to understand why donations are important and how their money will be used. We offer our donors choice and focus on the impact of their donations. We consult with donors regularly. Many donors accept recognition whereas some of our donors request anonymity.

Our Head of Fundraising holds the MInstF (Cert) qualification from the Institute of Fundraising (IoF). We have subscribed to the IoF's Code of Fundraising Practice and pro-actively adhere to the code by training all staff and volunteers in its contents.

As a result of our relationship approach, we do not approach individuals for donations and we have not received any fundraising complaints. There is a clear process to deal with complaints.

GOING CONCERN

The accounts are prepared on a going concern basis, which the Trustees consider to be appropriate having considered the foreseeable future. The Charitable Company holds reserves which are sufficiently in line with its reserves policy.

MEASURING PERFORMANCE

The charity employs a number of tools to measure the performance of each of its projects. All carers across the service receive a pre and post intervention assessment, enabling a measure to be taken of the impact achieved by each project, both collectively and individually with carers and their families.

Quantitative information is generated through each contact made, with a range of key performance indicators, including referral numbers, instances of 1:1 support and activity attendances, all being regularly assessed to ensure quality throughout the service. Qualitative information, most frequently communicated through case studies, is used to give a holistic picture of a case, both internally to measure performance and externally to inform our partners.

EMPLOYMENT POLICY

The charity's policy is to promote equality of opportunity to all in employment and throughout the selection process, irrespective of their gender, race, ethnic origin, disability, age, nationality, sexuality, marital status and social class. Blackpool Carers oppose all forms of unlawful and unfair discrimination.

All employees, students and volunteers are treated fairly and equally. Selection for employment, promotion, training and any other benefits is on the basis of aptitude and ability. All employees are helped and encouraged to further develop to their full potential and the talents and the resources of the workforce are fully utilised to maximise the efficiency of the organisation.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Blackpool Carers Centre Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

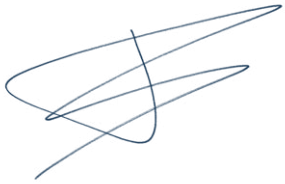
AUDITORS

The auditors, Champion Accountants LLP will be proposed for re-appointment at the forthcoming Annual General Meeting.

ON BEHALF OF THE BOARD:

.....

A Gilmore - Trustee
27th January 2026



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Mr T W McMurdo - Secretary
27th January 2026

REPORT OF THE INDEPENDENT AUDITORS

Opinion
We have audited the financial statements of Blackpool Carers Centre Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 31st March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:
- give a true and fair view of the state of the group's and of the parent company's affairs as at 31st March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:
- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:
- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:
- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the

accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance; but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report
This report is made solely to the Charitable company's / Group's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's / Group's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company/Group and the Charitable Company's / Group's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Buck FCA,DChA (Senior Statutory Auditor)
for and on behalf of
Champion Accountants LLP
& Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

27th January 2026

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31st March 2025 (incorporating income and expenditure account)

	Notes	Unrestricted funds £	Restricted fund £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	188,930	440,828	629,758	597,104
Charitable activities					
Direct charitable activities	5	454,595	7,252	461,847	466,282
Other trading activities	3	78,149	-	78,149	97,913
Investment income	4	22,650	-	22,650	14,486
Total		744,324	448,080	1,192,404	1,175,785
EXPENDITURE ON					
Raising funds	6	44,200	-	44,200	57,056
Charitable activities	7				
Direct charitable activities		804,600	448,080	1,252,680	1,047,553
Total		848,800	448,080	1,296,880	1,104,609
NET INCOME BEFORE TRANSFERS		(104,476)	-	(104,476)	71,176
Gross transfers between funds	19	-	-	-	-
NET INCOME		(104,476)	-	(104,476)	71,176
RECONCILIATION OF FUNDS					
Total funds brought forward		1,316,547	-	1,316,547	1,245,371
TOTAL FUNDS CARRIED FORWARD		1,212,071	-	1,212,071	1,316,547

The consolidated figures above include the results of the Charity which had income for the year of £1,176,388 (2024: £1,157,217) and a net deficit of (£104,795) (2024: £72,921 surplus).

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

BALANCE SHEETS

as at 31st March 2025

	Notes	Consolidated 2025 Group £	Consolidated 2024 Group £	Charity 2025 Charity £	Charity 2024 Charity £
FIXED ASSETS					
Tangible assets	14	388,046	430,086	383,921	424,586
Investments	15	-	-	100	100
		388,046	430,086	384,021	424,686
CURRENT ASSETS					
Stock – raw materials		6,678	2,326	6,678	2,326
Debtors	16	60,486	81,364	59,525	80,062
Investments	17	820,001	831,623	820,001	831,623
Cash at bank		139,820	161,765	118,971	152,608
		1,026,985	1,077,078	1,005,175	1,066,619
CREDITORS					
Amounts falling due within one year	18	(202,960)	(190,617)	(191,864)	(189,177)
NET CURRENT ASSETS		824,025	886,461	813,311	877,442
TOTAL ASSETS LESS CURRENT LIABILITIES		1,212,071	1,316,547	1,197,332	1,302,128
NET ASSETS		1,121,071	1,316,547	1,197,332	1,302,128
FUNDS					
Unrestricted funds:					
General fund	19	459,090	423,247	444,351	414,328
Designated fund		752,981	893,300	752,981	887,800
		1,212,071	1,316,547	1,197,332	1,302,128
Restricted fund		-	-	-	-
TOTAL FUNDS		1,212,071	1,316,547	1,197,332	1,302,128

***The designated fund includes the net book value (after depreciation) of donated assets received in respect of leasehold improvements. This does not represent available liquid resources.**

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 27th January 2026 and were signed on its behalf by:

.....

A Gilmore - Trustee

Registered Company Number: 05633524 (England and Wales); Charity Number: 1114558

CASH FLOW STATEMENT

for the year ended 31st March 2025

	Notes	2025 £	2024 £
Cash flows from operating activities:			
Cash generated from operations	1	(56,217)	227,203
Net cash provided by (used in) operating activities		(56,217)	227,203
Cash flows from investing activities:			
Purchase of tangible fixed assets		-	(751)
Disposal of tangible fixed assets		-	-
Interest received		22,650	14,486
Net cash provided by (used in) investing activities		22,650	13,735
Change in cash and cash equivalents in the reporting period		(33,567)	240,939
Cash and cash equivalents at the beginning of the reporting period		993,388	752,449
Cash and cash equivalents at the end of the reporting period		959,821	993,388

NOTES TO THE CASH FLOW STATEMENT

for the year ended 31st March 2025

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2025 £	2024 £
Net income for the reporting period (as per the statement of financial activities)	(104,476)	71,176
Adjustments for:		
Depreciation charges	42,040	45,042
Interest received	(22,650)	(14,486)
Decrease/(Increase) in stocks	(4,352)	1,364
Decrease/(Increase) in debtors	20,878	61,389
Increase/(Decrease) in creditors	12,343	62,718
Net cash provided by (used in) operating activities	(56,217)	227,203

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31st March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice and the Companies Act 2006. The financial statements have been prepared under the historical cost convention with the exception of investments which are included at market value.

Group Financial Statements
These Financial Statements consolidate the results of the charity, and its subsidiary: Blackpool Carers Centre Trading Limited on a line by line basis. Details of the relationship between these entities are included in the notes to the Financial Statements.

Income
All income is recognised in the Statement of Financial Activities once the charity has legal entitlement to the funds, it is possible that the income will be received and the amount can be measured reliably.

Grants are credited to income (voluntary income; where no conditions are attached) as they are received except where there is confirmation from the donor that these should be deferred, to be matched against future costs.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Allocation and apportionment of costs

Support costs
There is only one charitable activity heading, and a very small proportion of charitable activities are attributed to fund raising, therefore to reallocate support costs to this heading would be meaningless and the figures involved immaterial.

Only costs formerly included in governance are shown as support costs and allocated to charitable activities. Since there is only one charitable activity heading, all costs are included there.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold improvements	- 5% straight line over the life of the lease
Plant and machinery	- 25% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance

Taxation
The charity is exempt from corporation tax on its charitable activities.

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated assets and services
In accordance with the Charity SORP, donated services are included in the accounts at the value they would have otherwise have been if paid for by a customer. Donated goods are included at the cost to the donor. The resulting amount is shown within donation income on the Statement of Financial Activities, with a corresponding cost heading within charitable activities. Items that would normally be capitalised are included as fixed assets and depreciated over the life of the asset as noted above. The value of volunteer labour is not included within the Accounts except as a narrative note valued by taking the amount of time given multiplied by a reasonable rate per hour (such as national minimum wage). Goods donated for re-sale, especially those that are difficult to place a value on, are not included within the accounts (as income or stock) until the items are sold when the price sold for is recorded as income.

Investments
Investments are shown at market value.

Stock
Stocks are included at the lower of cost and net realisable value.

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

2. DONATIONS AND LEGACIES – Charity and Group

	2025	2024
	£	£
Donations	50,581	70,772
Grants	526,056	494,367
Donated services	53,121	31,965
	629,758	597,104

Grants received, included in the above, are as follows:	2025	2024
	£	£
Beaverbrooks Charitable Trust	28,000	28,000
Blackpool CCG - Connect 5	25,502	25,350
Blackpool Council – Accelerating Reform	18,000	-
Blackpool Council – Managing Challenging Behaviour	26,734	26,575
Cares Trust – Making Carers Count	4,088	39,540
Carers Trust – Employability	15,000	15,000
Community Foundation – Know Your Neighbourhood	47,611	-
Community Foundation – Moore and Smalley	3,933	-
Children in Need	39,858	39,878
Eric Wright Charitable Trust	36,000	30,000
Henry Smith	67,833	39,570
ICB – VCFSE Transformation	74,540	70,284
Individual grants	32,867	9,912
The National Lottery Community Fund – RC North West Region	78,989	99,181
The National Lottery Community Fund – Know Your Neighbourhood	22,494	22,494
The Rank Foundation – Time 2 Shine	4,607	-
Vera Wolstencroft Trust	-	-
	526,056	494,367

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

3. OTHER TRADING ACTIVITIES

	2025	2024
	£	£
Fundraising and events – charity	62,134	79,344
Trading – subsidiary	16,015	18,569
	78,149	97,913

4. INVESTMENT INCOME – Charity & Group

	2025	2024
	£	£
Deposit account interest	22,650	14,486
Interest receivable – trading	-	-
	22,650	14,486

5. INCOME FROM CHARITABLE ACTIVITIES – Charity & Group

		2025	2024
		£	£
	Activity		
Social work, student placements	Direct charitable activities	3,400	5,400
Contract income	Direct charitable activities	432,077	443,861
Support services	Direct charitable activities	26,370	17,021
		461,847	466,282

	2025	2024
	£	£
Grants received, included in the above, are as follows:		
Blackpool CCG - Adult Carers' Support	194,737	193,873
Blackpool CCG - Carers Break and Relief Fund	10,673	10,312
Blackpool CCG - Dementia Support	77,807	77,343
Blackpool CCG – Young Carers' Support	65,358	64,968
Blackpool Council – Early Help	26,250	35,000
Blackpool Council – HAF	7,252	6,115
ICB – TOCH	50,000	56,250
	432,077	443,861

6. RAISING FUNDS – Charity & Group

	2025	2024
	£	£
Fundraising costs – Charity	28,506	36,741
Charity shops and trading – subsidiary	15,694	20,315
	44,200	57,056

7. CHARITABLE ACTIVITIES COSTS – Charity & Group

	Direct costs	Grant funding of activities (see note 8)	Support costs (see note 9)	Totals
	£	£	£	
Direct charitable activities	1,217,017	25,099	10,564	1,252,680

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

8. GRANTS PAYABLE – Charity & Group

Grants paid to individuals amount to £25,099 (2024: £12,446).

9. SUPPORT COSTS – Group

	Governance costs £
Direct charitable activities	10,564

10. NET INCOME/(EXPENDITURE) - Group

Net income/(expenditure) is stated after charging/(crediting):

	2025 £	2024 £
Auditors' remuneration – charity	10,080	8,280
Accountancy fees – subsidiary	1,596	1,440
Depreciation – owned assets	9,540	12,542
Depreciation – donated assets	32,500	32,500

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses
There were no trustees' expenses in the year ended 31 March 2025.

12. STAFF COSTS – Charity & Group

	2025 £	2024 £
Wages and salaries	754,017	651,476
Social security costs	67,071	55,627
Other pension costs	22,632	19,566
	843,720	726,669

The average monthly number of employees during the year was as follows:

	2025	2024
Charity	27	24
Subsidiary	0	0
	27	24

The key management personnel of the Charity are noted in the Trustees Report. The total employee benefits of the key management personnel of the Charity were £137,240 (2024: £151,449)

No member of staff was paid more than £60,000 during the year (being the reportable limit specified by the Charity Commission).

There are pension contributions outstanding at the balance sheet date of £1,171 (2024: £46).

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

13. GRANT INCOME IN ADVANCE – Charity (note 18)

	As at 1/4/24 £	Movement £	As at 31/3/25 £
The National Lottery Community Fund – RC North West Region	16,980	(16,980)	-
Blackpool Council – Accelerating Reform	-	40,250	40,250
Blackpool Council – YC Link	-	35,000	35,000
Blackpool Council – Early Help	26,250	(26,250)	-
Children in Need	6,643	-	6,643
Henry Smith	28,231	(34)	28,197
The Community Foundation – Moore & Smalley	3,933	(3,933)	-
Carers Trust – YAC Employability	-	31,500	31,500
ICB – VCFSE Transformation	74,540	(74,540)	-
The Rank Foundation – Time 2 Shine	-	13,821	13,821
	156,577	(1,166)	155,411
Group total	156,577	(1,166)	155,411

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

14 a) TANGIBLE FIXED ASSETS - Group

	Leasehold Improvements (Donated) £	Improve-ments Property £	Plant to Machinery £	Fixtures and Fittings £	Vehicles £	Totals £
COST						
At 1st April 2024	580,234	8,987	138,699	55,250	31,540	814,710
Additions/(Disposals)	-	-	-	-	-	-
At 31st March 2025	580,234	8,987	138,699	55,250	31,540	814,710
DEPRECIATION						
At 1st April 2024	188,308	5,959	117,516	43,083	29,757	384,623
Charge for year	32,500	756	5,296	3,042	447	42,040
At 31st March 2025	220,808	6,715	122,812	46,125	30,204	426,663
NET BOOK VALUE						
At 31st March 2025	359,426	2,272	15,887	9,125	1,336	388,046
At 31st March 2024	391,926	3,028	21,183	12,167	1,783	430,086

14 b) TANGIBLE FIXED ASSETS – Charity

	Leasehold Improvements (Donated) £	Plant and Machinery £	Fixtures and Fittings £	Motor Vehicle £	Totals £
COST					
At 1st April 2024	580,234	138,699	48,794	31,540	799,267
Additions/Disposals	-	-	-	-	-
At 31st March 2025	580,234	138,699	48,794	31,540	799,267
DEPRECIATION					
At 1st April 2024	188,308	117,516	39,101	29,756	374,681
Charge for year	32,500	5,296	2,423	446	40,665
At 31st March 2025	220,808	122,812	41,524	30,202	415,346
NET BOOK VALUE					
At 31st March 2025	359,426	15,887	7,270	1,338	383,921
At 31st March 2024	391,926	21,184	9,693	1,783	424,586

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

15. SUBSIDIARY COMPANY

The Charity has one trading subsidiary: Blackpool Carers Centre Trading Ltd, a company incorporated in England and Wales which is consolidated into the results of the Charity. The Charity owns the entire share capital of the trading subsidiary, being 100 £1 ordinary shares.

The audited Financial Statements of Blackpool Carers Centre Trading Ltd for the year ended 31st March 2025 are filed with the Registrar of Companies. A summary of the trading results of Blackpool Carers Centre Trading Ltd are shown below:

	2025 £
Turnover	16,015
Cost of sales	(2,569)
Gross profit	13,446
Administrative and finance costs	(11,750)
Depreciation	(1,375)
Net Profit for the year	321

The aggregate of assets, liabilities and reserves is:	2025 £
Fixed Assets	4,125
Current Assets	21,811
Current Liabilities	(11,096)
Total reserves	14,839

16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2025 **£**	**2024** **£**	**2025** **£**	**2024** **£**
Trade debtors	44,800	65,624	44,500	63,698
Inter company account	-	-	(661)	624
Other debtors	2,436	6,704	2,436	6,704
Prepayments	13,250	9,036	13,250	9,036
	60,486	81,364	59,525	80,062

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2025

17. CURRENT ASSET INVESTMENTS

	Group		Charity	
	2025 £	2024 £	2025 £	2024 £
Unlisted investments – bonds and deposits	820,001	831,623	820,001	831,623

18.CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2025 £	2024 £	2025 £	2024 £
Trade creditors	19,129	8,195	9,629	8,195
Social security and other taxes	15,466	14,265	15,466	14,265
Accruals and deferred income (note 13)	155,411	156,577	155,411	156,577
Accrued expenses	12,954	11,580	11,358	10,140
	202,960	190,617	191,864	189,177

19. MOVEMENT IN FUNDS - Charity & Group

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
Designated fund – Charity	887,800	(60,000)	-	752,981
General fund – Charity	414,328	(44,796)	-	444,351
Designated fund - Subsidiary	5,500	(5,500)	-	-
General fund – Subsidiary	8,919	5,820	-	14,739
	1,316,547	(104,476)	-	1,212,071
Restricted funds				
Restricted fund – Charity & Group	-	-	-	-
TOTAL FUNDS	1,316,547	(104,476)	-	1,212,071

Analysis of net assets between funds: Group

	Restricted funds £	Unrestricted funds £	Total 2025 £
Fixed Assets	-	388,046	388,046
Current Assets	-	1,026,985	1,026,985
Current Liabilities	-	(202,960)	(202,960)
Net Assets	-	1,212,071	1,212,071

19. MOVEMENT IN FUNDS - Charity & Group - Continued

Analysis of net assets between funds: Charity

	Restricted funds £	Unrestricted funds £	Total 2025 £
Fixed Assets and Investments	-	384,021	384,021
Current Assets	-	1,005,175	1,005,175
Current Liabilities	-	(191,864)	(191,864)
Net Assets	-	1,197,332	1,197,332

Designated funds are allocated as follows: £192,500 is a designated fund which represents the net book value (after depreciation) of leasehold improvements donated in 2017), £190,000 is designated for specific elements of the Young Carers programme, £131,555 is designated for hospital discharge and rehabilitation, £166,926 is designated towards fixed assets purchased and £72,000 is designated for Family Focus. This leaves a balance of £459,090 constituting general / free reserves.

The transfer from restricted funds to unrestricted funds represents costs incurred in head office and central activities relating to restricted projects which have been re-charged by way of a management recharge.

20. RELATED PARTY DISCLOSURES

During the year the charity incurred net income totalling £14,500 in relation to the trading subsidiary. The balance owed by the trading subsidiary at the year end, and shown within debtors is (£661) (2024 debtors: £624).

21. DONATED SERVICES AND FACILITIES

The figure recognised as income/expenditure relating to donated services and facilities may be summarised as follows:

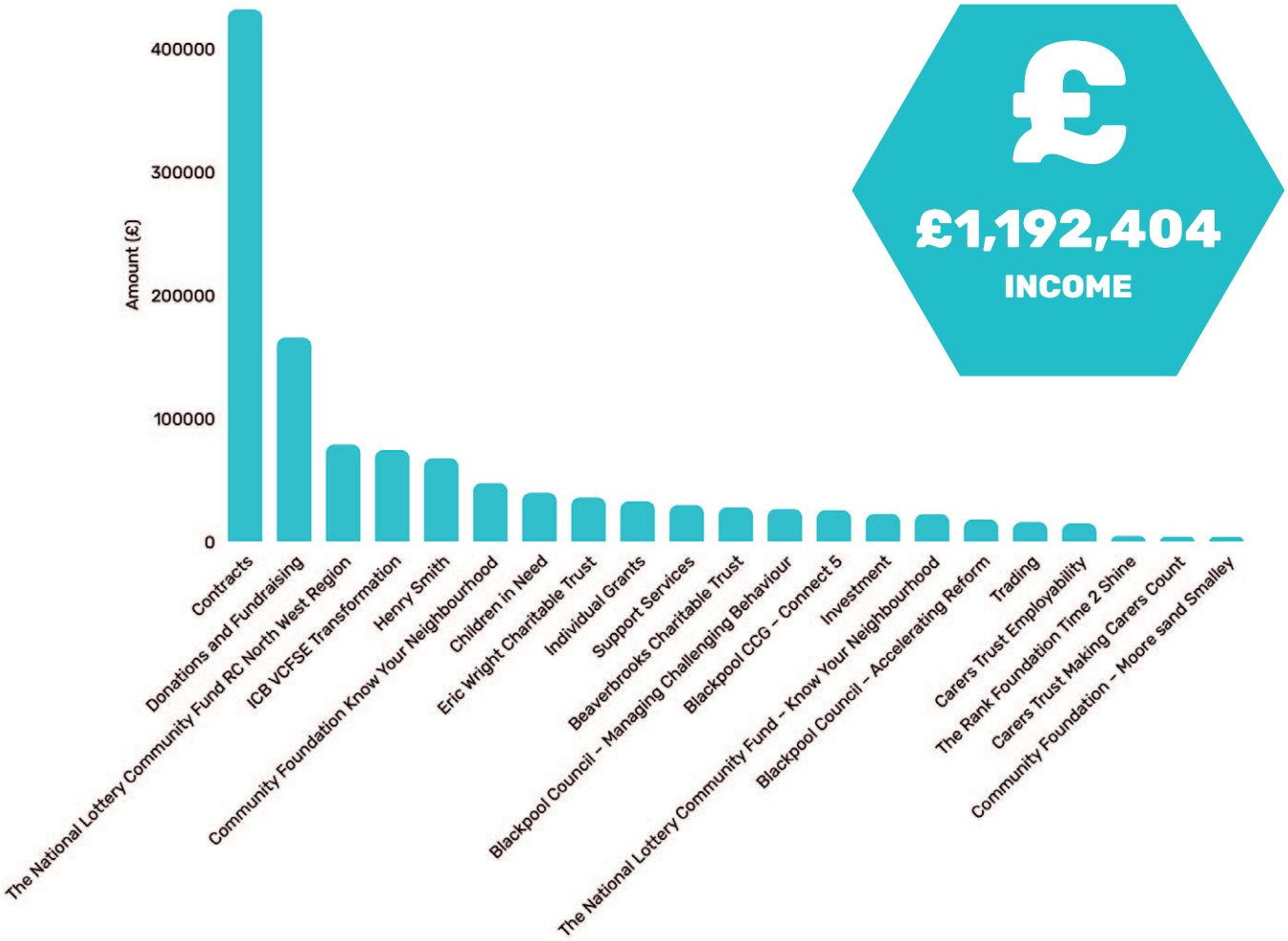
	£
General donations	33,121
Notional annual rent- Beaverbrooks House	20,000
	53,121

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

Comparative figures for the year ended 31st March 2025

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	173,021	424,083	597,104
Charitable activities			
Direct charitable activities	460,166	6,116	466,282
Other trading activities	97,913	-	97,913
Investment income	14,486	-	14,486
Total	745,568	430,199	1,175,785
EXPENDITURE ON			
Raising funds	57,056	-	57,056
Charitable activities			
Direct charitable activities	617,354	430,199	1,047,533
Total	674,410	430,199	1,104,609
NET INCOME BEFORE TRANSFERS	71,176	-	71,176
Gross transfers between funds	-	-	-
NET INCOME	71,176	-	71,176
RECONCILIATION OF FUNDS			
Total funds brought forward	1,245,371	-	1,245,371
TOTAL FUNDS CARRIED FORWARD	1,316,547	-	1,316,547

CHARITY INCOME AND EXPENDITURE



donr

To make a donation to provide respite for our carers

Text BLACKPOOLCARERS to 70085

to give £5*

**Texts charged at your standard network rate*

OR

JustGiving

Scan to DONATE ONLINE

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Blackpool Carers

Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ

Tel: 01253 393748

Email: admin@blackpoolcarers.org

www.blackpoolcarers.org

Registered as a company limited by guarantee in England and Wales No. 5633524.

A Network Partner of CARERS TRUST

BLACKPOOL CARERS CENTRE LIMITED

England & Wales - Charity number 1114558

Accounts

Blackpool Carers Centre

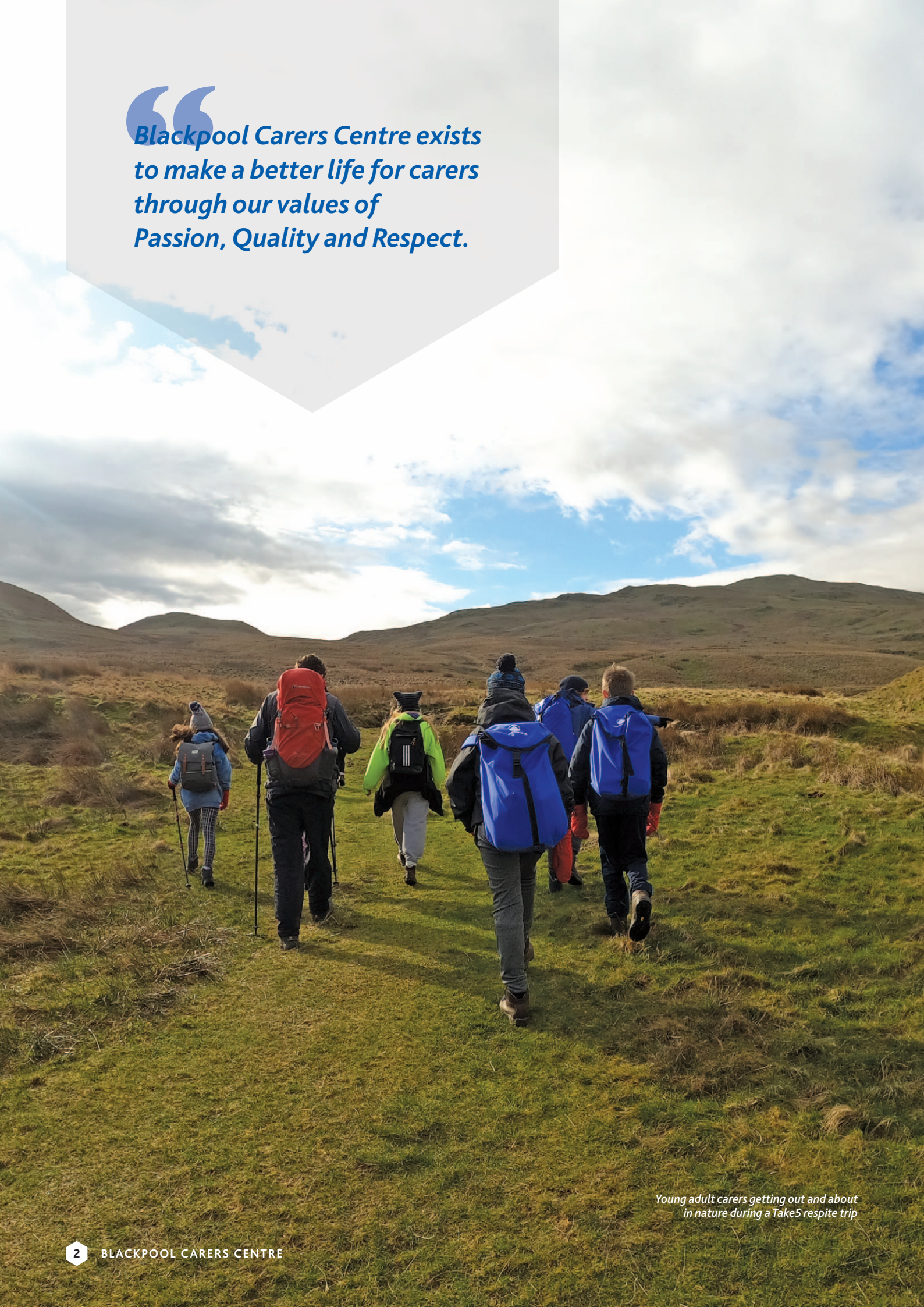
Quality • Passion • Respect

Charity No. 1114558

2023-24 ANNUAL REVIEW

MAKING A BETTER LIFE FOR CARERS AND THEIR FAMILIES

Blackpool Carers Centre exists to make a better life for carers through our values of Passion, Quality and Respect.



Young adult carers getting out and about in nature during a Take5 respite trip

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Carers and loved ones enjoying festive fayre, playing games and making decorations at our dementia carers' Christmas Party

INTRODUCTION

Welcome to the 2023/24 Annual Review from Blackpool Carers Centre. This year has been one of growth and progress, with new carers and families accessing our services and an increasing number of supporters joining us in making a difference to carers' lives.

You meet all sorts on our respite trips! One of our carers' particular favourites is Barton Grange.

It is our privilege to present this year's review, which highlights another successful year for the Carers Centre. We owe a heartfelt thank you to our dedicated team of staff, volunteers, and students, whose passion, quality, and respect are the driving force behind the positive impact we achieve. Their commitment ensures that carers across Blackpool receive the very best support.

We are also immensely grateful for the growing number of individuals and corporate supporters who continue to raise awareness of unpaid carers and their challenges across various organisations and communities. Your contributions help to keep carers' needs a priority on the agenda across the town

This year has been marked by hard work, significant achievements, and the continued development of our services. We remain deeply thankful to our funders, supporters, and donors, whose generosity and belief in our mission enable us to make a meaningful difference. Together, we have reached more isolated carers of all ages, creating better lives for many in Blackpool.

Local primary school pupils had lots of fun during a visit to Beaverbrooks House

Sarah Lambert

Sarah Lambert
Chair of Trustees

Tom McMurdo
Director of Finance & Resources

BBC Breakfast with Jayne McCubbin reporting from Beaverbrooks House, to find out "who cares for the carers?"

Young carer reaching new heights during a Take5 respite trip to Clip 'n' Climb

REPORT OF THE TRUSTEES

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2024. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2015 (frsse).

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name
Blackpool Carers Centre Ltd

Registered Company number
05633524 (England and Wales)

Registered Charity number
1114558

Registered office
Blackpool Carers Centre
Beaverbrooks House
147 Newton Drive
Blackpool
FY3 8LZ

Trustees
S Lambert, Chair
T Jackson, Vice Chair
A Gilmore, Treasurer
J Topping
A Ward
S Howarth
S Leighton
B Reilly

Company Secretary
Mr T W McMurdo

Auditors
Champion Accountants LLP
Chartered Accountants
& Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

Bankers
HSBC
1 Newhouse Road
Oxford Square
Blackpool
Lancashire
FY4 4YH

President:
Professor Saul Becker

Patrons:
Mr John Barnett DL MBE
Mrs Danielle Barnett
Miss Hayley Kay
Mr Clive Hirst

KEY MANAGEMENT PERSONNEL

The Trustees delegate responsibility for the day-to-day management of the charity to the following senior employees:

- Nigel McMurdo - Director of Operations
- Tom McMurdo - Director of Finance and Resources
- Alison Brown - Director of Young Carers

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The Charitable Company (hereafter referred to as "the Charity") is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees
As set out in the Articles of Association, the board of trustees comprises not less than three trustees but not more than 12 trustees.

The Board is responsible for the recruitment and appointment of new Trustees. Each year a skills audit is undertaken and if gaps are identified, a recruitment process takes place. The recruitment process has been developed in order to attract a diverse group of trustees with appropriate skills, knowledge and experience.

Occasionally potential trustees register an interest in the organisation. Following this, a meeting is arranged with the Chair and a Director and the trustee is held on a waiting list until an appropriate vacancy arises.

Induction and training of new trustees
Once a decision has been made to take up a Board position, Trustees receive an induction pack containing the annual report, strategy and business plan and detailed information about the organisation and the personal commitment required. Trustees are invited to visit Beaverbrooks House and shadow workers in order to ensure a detailed understanding of the work carried out.

Each year a Board Development Day is held, when trustees, supported by senior staff, take part in governance training and review the strategy, developing new ideas and learning about each other's roles.

Organisational structure
The activities of the organisation are governed by the board of trustees, all of whom are directors. The board has established an Audit and Governance Sub-Committee.

Board meetings are held quarterly, and a board assurance framework has been established in order to guide the board and sub-committee agenda.

The Treasurer works closely with the finance team to provide assurance to the board around organisational finance.

The Board of Trustees appoints the Board of Directors who report to the Board on the operational running of the organisation.

REPORT OF THE TRUSTEES continued

Trustees' attendance at board meetings

Trustee	09.05.23	14.08.23	13.11.23	12.02.24
Sarah Lambert (Chair)	x	✓	✓	✓
Alison Gilmore (Treasurer)	x	✓	x	✓
John Topping	✓	x	✓	✓
Sian Howarth	x	x	✓	x
Anthony Ward	✓	✓	✓	✓
Tracy Jackson (Vice Chair)	✓	✓	✓	x
Sarah Leighton	x	✓	✓	✓
Ben Reilly	✓	✓	✓	✓

Related parties
None of the trustees receive remuneration or other benefits from their work with the charity. Trustees are invited to declare any relevant interests at each board meeting, and formally requested to submit an annual register of interests form.

Blackpool Carers' Centre Ltd is a network partner of Carers Trust.

Remuneration policy
The board is responsible for considering the remuneration of all staff, taking account of the skills and experience required, as well as the sector norms for charities of this size. Staff pay is reviewed by the board of trustees and a full pay review has been conducted with a new salary structure in place.

Risk management
The board follows a comprehensive risk management policy which clearly defines the roles of the board, audit committee and staff in identifying and managing risks, and how the register of risks should be used as a live document.

The board has a risk matrix to identify all major risks. Each risk is scheduled for attention according to the severity of its potential impact and the Audit and Governance Sub-Committee manages the risk process.

MarkSafety Limited has been employed to manage Health and Safety.

Relationships with funders are maintained and regarded as high priority in order to develop sustainable and diverse funding streams.

Quality
Blackpool Carers Centre holds the Trusted Charity Level 1 Quality Mark and is a Carers Trust Centre of Excellence.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's objects as set out in the objects contained in the company's memorandum of association are:

- For the public benefit, to relieve the stresses experienced by carers and the families of people with physical, mental, sensory impairment or substance misuse problems, within the family or home, through the provision of support services and the promotion of the needs of carers on the Fylde Coast and surrounding areas.
- To advance public education concerning carers.
- To undertake any other charitable activity in connection with the above.

Purpose
The charity has a clear and easily understandable purpose which is to make 'A Better Life for Carers'.

Public Benefit
The trustees have given careful consideration to the Charity Commission guidance on public benefit in setting its strategy and when planning for the future. The charity supports carers from age of 5 who live, attend school/college or have a GP in Blackpool. A wide variety of support is offered to carers, families and professionals without charge.

We provide:

- One to one intensive support plans;
- Respite activities including youth clubs, trips and activities- age specific
- Beaverbrooks House as a venue for respite and ad hoc support
- Benefits advice
- School liaison
- Information and advice
- Volunteering opportunities
- Dementia training
- Substance Misuse project
- Mental Health support
- Emergency and small grants
- Whole family support
- Hospital based service
- Magazine

In order to ensure that resources are allocated effectively and to reduce dependency on services, initial assessments identify carers who are in the highest need according to a 'red/amber/green' status. The most complex families receive time limited, intensive packages of support intended to improve the quality of their lives. At the end of the support plan, carers are able to access peer or volunteer led support alongside organised events and activities.

Beaverbrooks House is open 5 days a week from 8.00am to 6.00pm with activities also taking place most weekends. Carers can call into Beaverbrooks House at any time to use facilities, gardens, take part in activities or seek advice and support. By embedding ourselves in our community, we are able to introduce the concept of caring and its potential impact on individuals/ families and educate all our stakeholders in the services that we offer.

REPORT OF THE TRUSTEES continued

Charitable activities
In order to deliver our purpose, we have developed a strategy focusing on four areas and this is reviewed annually. With the use of an operational plan, we review how our activities have performed against outputs and outcomes. We report on impact and ensure that all planned activities will achieve our purpose. Regular reviews allow trustees to build on the successes and learn when things go wrong in order to feed into a cycle of continuous development.

A. Carers
We will:
a) Deliver excellent carer-led, time-limited and outcome focussed support to carers and their families
b) Be the Single Point of Access for all carers in Blackpool
c) Identify hidden carers each year.
d) Increase the understanding of carers within the local community each year

B. People - Developing a high-quality team of staff, volunteers, students and partners and be an employer of choice.
We will:
a) Provide a values driven, performance based learning culture for our team
b) Grow our own workforce; providing excellent training with opportunities for progression and continuous development.
c) Increase our capacity through providing a safe, supportive and stimulating placement for staff, students and volunteers
d) Be an employer of choice.

C. Resources – Developing a sustainable future.
We will:
a) Develop and maintain strong relationships with a diverse range of funders and partners, focusing on unrestricted income streams
b) Develop a sustainable and vibrant carers centre
c) Achieve net carbon neutrality
d) Deliver excellence in governance and financial management.

ACHIEVEMENT AND PERFORMANCE

Over 2023/24:

For adult carers:
- 460 carers were signposted to partner services;
- 2,426 1:1 support sessions were provided;
- 1,094 adult carers accessed support;
- 567 referrals for support;
- 1,010 welfare checks made for adult carers;
- 260 training places provided for carers caring for those suffering from dementia;
- 248 face-to-face benefits reviews, applications and appeals;
- £363,405.88 is the total value of benefits that have been accessed for carers.

For young carers:
- 253 referrals for support;
- 505 young carers accessed support;
- 5,428 instances of support provided;
- 790 instances of partnership working;
- 111 multiagency meetings attended on behalf of young carers

For young adult carers
- 32 YACs were signposted to partner organisations;
- 287 instances of support provided;
- 28 referrals for young adult carer support;
- 111 young adult carers specific respite sessions have taken place.

Resources
We are particularly indebted to the many funders who have provided vital support this year. We are indebted to The Beaverbrooks Charitable Trust, who have not only provided Beaverbrooks House at a peppercorn rent for 20 years, but also provide the funding for our Volunteer Coordinator.

In addition to monetary support we have been fortunate to benefit from many pro bono supporters who provide professional guidance and corporate resources.

We very much appreciate the kindness of all our supporters who so generously fundraise and volunteer to make a better life for carers.

Passion, Quality, Respect
As part of our commitment to our staff, students and volunteers, we have introduced a values-based performance management system. This has seen the end of annual appraisals with monthly live time feedback, matched against our values.

Donations
We make every penny count. For every £1 we spend on fundraising, we bring in £20.60 to support more local carers (2023: £18.95).

FINANCIAL REVIEW

Financial review and reserves
The results of the Group are summarised on the Statement of Financial Activities.

The closing reserves are shown on the Balance Sheet.

The group has reserves of £1,316,547 at the year end.

Of this total; £1,011,356 are designated funds which represent the net book value (after depreciation) of donated assets received in respect of leasehold improvements during the DIYSOS: BBC Children in Need Big Build in 2016 and the capital expenditure on the annexe development during 2023. There are also designated funds of £250,000 for young carers, £131,555 towards the Hospital Project and £199,715 for the Family Focus Project. This leaves a balance of £305,191 constituting free reserves.

The Charity's reserves policy is to hold a level of 3-6 months free reserves equating to the unrestricted direct charitable costs for the year, being approximately £51,446 per month.

REPORT OF THE TRUSTEES continued

The free reserves of £305,191 currently represent around 6 months' worth of those costs.

The Trustees will endeavour to retain this level in the future.

Investment policy and objectives
The Charity is holding £200,000 in a deposit Bond for safekeeping.

Future Developments
During 2024 we will be focusing on:

- developing our work to offer the most holistic support possible to carers, by building new avenues of work with our statutory partners ;
- identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally;
- improving the service offer to our Young Adult Carers;
- securing long term funding for our Family Focus project, supporting young carers affected by parental mental ill health and substance misuse.

Importantly, as the Health and Social Care landscape shifts, we will develop new ways of working that align with the priorities of our statutory partners.

OUR FUNDRAISING PRACTICE

Blackpool Carers Centre Ltd has moved away from a heavy reliance on statutory funding from the local authority. Instead, the Charity is developing and widening its income streams to ensure a sustainable future.

Our approach to fundraising is based on building and maintaining key relationships. We take this approach seriously, ensuring that donors feel fully involved in our work and able to see clearly why their donations are making a better life for carers. Whilst we accept single donations, we do not actively seek them. Our best fundraisers are the service delivery team who deliver excellence in their daily work.

Passionate, committed donors who understand the value of unpaid carers will often become informal ambassadors. We aim to connect with donors and help them to understand why donations are important and how their money will be used. We offer our donors choice and focus on the impact of their donations. We consult with donors regularly. Many donors accept recognition whereas some of our donors request anonymity.

Our Head of Fundraising holds the MInstF (Cert) qualification from the Institute of Fundraising (IoF). We have subscribed to the IoF's Code of Fundraising Practice and pro-actively adhere to the code by training all staff and volunteers in its contents.

As a result of our relationship approach, we do not approach individuals for donations and we have not received any fundraising complaints. There is a clear process to deal with complaints.

GOING CONCERN

The accounts are prepared on a going concern basis, which the Trustees consider to be appropriate having considered the foreseeable future. The Charitable Company holds reserves which are sufficiently in line with its reserves policy.

MEASURING PERFORMANCE

The charity employs a number of tools to measure the performance of each of its projects. All carers across the service receive a pre and post intervention assessment, enabling a measure to be taken of the impact achieved by each project, both collectively and individually with carers and their families.

Quantitative information is generated through each contact made, with a range of key performance indicators, including referral numbers, instances of 1:1 support and activity attendances, all being regularly assessed to ensure quality throughout the service.

Qualitative information, most frequently communicated through case studies, is used to give a holistic picture of a case, both internally to measure performance and externally to inform our partners.

EMPLOYMENT POLICY

The charity's policy is to promote equality of opportunity to all in employment and throughout the selection process, irrespective of their gender, race, ethnic origin, disability, age, nationality, sexuality, marital status and social class. Blackpool Carers oppose all forms of unlawful and unfair discrimination.

All employees, students and volunteers are treated fairly and equally. Selection for employment, promotion, training and any other benefits is on the basis of aptitude and ability. All employees are helped and encouraged to further develop to their full potential and the talents and the resources of the workforce are fully utilised to maximise the efficiency of the organisation.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Blackpool Carers Centre Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

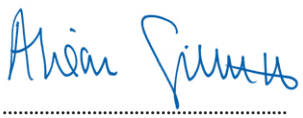
In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Champion Accountants LLP will be proposed for re-appointment at the forthcoming Annual General Meeting.

ON BEHALF OF THE BOARD:



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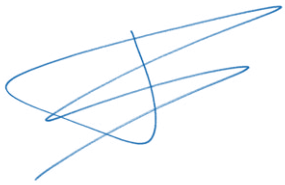
A Gilmore - Trustee

30th January 2025



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Mr T W McMurdo - Secretary

30th January 2025

REPORT OF THE INDEPENDENT AUDITORS

Opinion
We have audited the financial statements of Blackpool Carers Centre Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 31st March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:
- give a true and fair view of the state of the group's and of the parent company's affairs as at 31st March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:
- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:
- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:
- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance; but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the Charitable company's / Group's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's / Group's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company/Group and the Charitable Company's / Group's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Buck FCA,DChA (Senior Statutory Auditor)
for and on behalf of Champion Accountants LLP
Chartered Accountants
& Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

30th January 2025

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31st March 2024 (incorporating income and expenditure account)

	Notes	Unrestricted funds £	Restricted fund £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	173,021	424,083	597,104	532,674
Charitable activities					
Direct charitable activities	5	460,166	6,116	466,282	385,160
Other trading activities	3	97,913	-	97,913	88,043
Investment income	4	14,486	-	14,486	5,376
Total		745,586	430,199	1,175,785	1,011,253
EXPENDITURE ON					
Raising funds	6	57,056	-	57,056	53,345
Charitable activities	7				
Direct charitable activities		617,354	430,199	1,047,553	1,010,108
Total		674,410	430,199	1,104,609	1,063,453
NET INCOME BEFORE TRANSFERS		71,176	-	71,176	(52,200)
Gross transfers between funds	19	-	-	-	-
NET INCOME		71,176	-	71,176	(52,200)
RECONCILIATION OF FUNDS					
Total funds brought forward		1,245,371	-	1,245,371	1,297,571
TOTAL FUNDS CARRIED FORWARD		1,316,547	-	1,316,547	1,245,371

The consolidated figures above include the results of the Charity which had income for the year of £1,157,217 (2023: £1,000,157) and a net surplus of £72,921 (2023: -£51,866).

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

BALANCE SHEETS

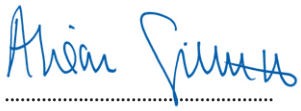
as at 31st March 2024

	Notes	Consolidated 2024 Group £	Consolidated 2023 Group £	Charity 2024 Charity £	Charity 2023 Charity £
FIXED ASSETS					
Tangible assets	14	430,086	474,378	424,586	467,044
Investments	15	-	-	100	100
		430,086	474,378	424,686	467,144
CURRENT ASSETS					
Stock - raw materials		2,326	3,690	2,326	3,690
Debtors	16	81,364	142,753	80,062	153,038
Investments	17	831,623	646,588	831,623	646,588
Cash at bank		161,765	105,861	152,608	85,205
		1,077,078	898,892	1,066,619	888,521
CREDITORS					
Amounts falling due within one year	18	(190,617)	(127,899)	(189,177)	(126,458)
NET CURRENT ASSETS		886,461	770,993	877,442	762,063
TOTAL ASSETS LESS CURRENT LIABILITIES		1,316,547	1,245,371	1,302,128	1,229,207
NET ASSETS		1,316,547	1,245,371	1,302,128	1,229,207
FUNDS					
Unrestricted funds:	19				
General fund		305,191	423,160	298,104	414,328
Designated fund – leasehold improvements donated*		1,011,356	822,211	1,004,024	814,879
		1,316,547	1,245,371	1,302,128	1,004,024
Restricted fund		-	-	-	-
TOTAL FUNDS		1,316,547	1,245,371	1,302,128	1,229,207

***The designated fund represents the net book value (after depreciation) of donated assets received in respect of leasehold improvements. This does not represent available liquid resources.**

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 30th January 2025 and were signed on its behalf by:



A Gilmore -Trustee

Registered Company Number: 05633524 (England and Wales); Charity Number: 1114558

CASH FLOW STATEMENT

for the year ended 31st March 2024

	Notes	2024 £	2023 £
Cash flows from operating activities:			
Cash generated from operations	1	227,203	(42,078)
Net cash provided by (used in) operating activities		227,203	(42,075)
Cash flows from investing activities:			
Purchase of tangible fixed assets		(751)	(17,232)
Disposal of tangible fixed assets		-	-
Interest received		14,486	5,376
Net cash provided by (used in) investing activities		13,735	(11,856)
Change in cash and cash equivalents in the reporting period		240,939	(53,934)
Cash and cash equivalents at the beginning of the reporting period		752,449	806,383
Cash and cash equivalents at the end of the reporting period		993,388	752,449

NOTES TO THE CASH FLOW STATEMENT

for the year ended 31st March 2024

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024 £	2023 £
Net income for the reporting period (as per the statement of financial activities)	71,176	(52,200)
Adjustments for:		
Depreciation charges	45,042	52,098
Interest received	(14,486)	(5,376)
Decrease/(Increase) in stocks	1,364	(3,117)
Decrease/(Increase) in debtors	61,389	(79,607)
Increase/(Decrease) in creditors	62,718	46,124
Net cash provided by (used in) operating activities	227,203	(42,078)

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31st March 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice and the Companies Act 2006. The financial statements have been prepared under the historical cost convention with the exception of investments which are included at market value.

Group Financial Statements
These Financial Statements consolidate the results of the charity, and its subsidiary: Blackpool Carers Centre Trading Limited on a line by line basis. Details of the relationship between these entities are included in the notes to the Financial Statements.

Income
All income is recognised in the Statement of Financial Activities once the charity has legal entitlement to the funds, it is possible that the income will be received and the amount can be measured reliably.

Grants are credited to income (voluntary income; where no conditions are attached) as they are received except where there is confirmation from the donor that these should be deferred, to be matched against future costs.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Allocation and apportionment of costs

Support costs
There is only one charitable activity heading, and a very small proportion of charitable activities are attributed to fund raising, therefore to reallocate support costs to this heading would be meaningless and the figures involved immaterial.

Only costs formerly included in governance are shown as support costs and allocated to charitable activities.
Since there is only one charitable activity heading, all costs are included there.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold improvements	- 5% straight line over the life of the lease
Plant and machinery	- 25% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance

Taxation
The charity is exempt from corporation tax on its charitable activities.

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2024

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated assets and services
In accordance with the Charity SORP, donated services are included in the accounts at the value they would have otherwise have been if paid for by a customer. Donated goods are included at the cost to the donor. The resulting amount is shown within donation income on the Statement of Financial Activities, with a corresponding cost heading within charitable activities. Items that would normally be capitalised are included as fixed assets and depreciated over the life of the asset as noted above. The value of volunteer labour is not included within the Accounts except as a narrative note valued by taking the amount of time given multiplied by a reasonable rate per hour (such as national minimum wage). Goods donated for re-sale, especially those that are difficult to place a value on, are not included within the accounts (as income or stock) until the items are sold when the price sold for is recorded as income.

Investments
Investments are shown at market value.

Stock
Stocks are included at the lower of cost and net realisable value.

2. DONATIONS AND LEGACIES – Charity and Group

	2024	2023
	£	£
Donations	70,772	95,512
Grants	494,367	404,975
Donated services	31,965	32,187
	597,104	532,674

Grants received, included in the above, are as follows:

	2024	2023
	£	£
Beaverbrooks Charitable Trust	28,000	21,000
Blackpool CCG - Connect 5	25,350	25,350
Blackpool Council – Cost of Living	-	24,188
Blackpool Council – Home Recovery	-	25,000
Blackpool Council – Household Support	-	5,500
Blackpool Council – Managing Challenging Behaviour	26,575	26,575
Cares Trust – Making Carers Count	39,540	39,540
Carers Trust – Employability	15,000	-
Carers Trust – Time for Me	-	5,135
Children in Need	39,878	40,729
Eric Wright Charitable Trust	30,000	48,500
Henry Smith	39,570	-
ICB – VCFCE Transformation	70,284	-
Individual grant	9,912	12,049
The National Lottery Community Fund – RC North West Region	99,181	99,181
The National Lottery Community Fund – Know Your Neighbourhood	22,494	-
RISE	8,500	-
St James' Place Charitable Trust	4,375	7,500
UK Community Foundations	35,708	-
Vera Wolstencroft Trust	-	24,728
	494,367	404,975

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2024

3. OTHER TRADING ACTIVITIES

	2024	2023
	£	£
Fundraising and events - charity	79,344	76,947
Trading - subsidiary	18,569	11,096
	97,913	88,043

4. INVESTMENT INCOME - Charity & Group

	2024	2023
	£	£
Deposit account interest	14,486	5,376
Interest receivable – trading	-	-
	14,486	5,314

5. INCOME FROM CHARITABLE ACTIVITIES - Charity & Group

	Activity	2024	2023
		£	£
Social work, student placements	Direct charitable activities	5,400	8,020
Contract income	Direct charitable activities	443,861	361,496
Support services	Direct charitable activities	17,021	15,644
		466,282	385,160

	2024	2023
	£	£
Grants received, included in the above, are as follows:		
Blackpool CCG - Adult Carers' Support	193,873	193,873
Blackpool CCG - Carers Break and Relief Fund	10,312	10,312
Blackpool CCG - Dementia Support	77,343	77,343
Blackpool CCG - Young Carers' Support	64,968	64,968
Blackpool Council - Early Help	35,000	8,750
Blackpool Council - HAF	6,115	-
ICB - TOCH	56,250	6,250
	443,861	361,496

6. RAISING FUNDS - Charity & Group

	2024	2023
	£	£
Fundraising costs - Charity	36,741	41,914
Charity shops and trading - subsidiary	20,315	11,431
	57,056	53,345

7. CHARITABLE ACTIVITIES COSTS - Charity & Group

	Direct costs	Grant funding of activites (see note 8)	Support costs (see note 9)	Totals
	£	£	£	
Direct charitable activities	1,024,766	12,446	10,341	1,047,553

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2024

8. GRANTS PAYABLE - Charity & Group

Grants paid to individuals amount to £12,446 (2023: £20,089).

9. SUPPORT COSTS – Group

	Governance costs £
Direct charitable activities - Charity	10,341

10. NET INCOME/(EXPENDITURE) - Group

Net income/(expenditure) is stated after charging/(crediting):

	2024 £	2023 £
Auditors' remuneration – charity	8,280	7,920
Accountancy fees – subsidiary	1,440	1,440
Depreciation – owned assets	12,542	18,607
Depreciation – donated assets	32,500	32,500

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses
There were no trustees' expenses in the year ended 31 March 2024.

12. STAFF COSTS - Charity & Group

	2024 £	2023 £
Wages and salaries	651,476	602,988
Social security costs	55,627	53,426
Other pension costs	19,566	19,124
	726,669	675,538

The average monthly number of employees during the year was as follows:

	2024	2023
Charity	24	23
Subsidiary	0	0
Group total	24	23

The key management personnel of the Charity are noted in the Trustees Report. The total employee benefits of the key management personnel of the Charity were £151,449 (2023: £144,518).

No member of staff was paid more than £60,000 during the year (being the reportable limit specified by the Charity Commission).

There are pension contributions outstanding at the balance sheet date of £46 (2023: £811).

13. GRANT INCOME IN ADVANCE – Charity (note 18)

	As at 1/4/23 £	Movement £	As at 31/3/24 £
National Lottery Community Fund - Reaching Communities	32,116	(15,136)	16,980
Blackpool Council - Early Help	26,250	-	26,250
Children in Need	6,663	(20)	6,643
Henry Smith	-	28,231	28,231
The Community Foundation - Moore & Smalley	-	3,933	3,933
ICB - TOCH	18,750	(18,750)	-
ICB - VCFSE Transformation	-	74,540	74,540
St James' Place Charitable Trust	4,375	(4,375)	-
	88,154	68,423	156,577
Group total	88,154	68,423	156,577

NOTES TO THE FINANCIAL STATEMENTS continued

for the year ended 31st March 2024

14 a) TANGIBLE FIXED ASSETS - Group

	Leasehold Improvements (Donated) £	Improve-ments Property £	Plant to Machinery £	Fixtures and Fittings £	Vehicles £	Totals £
COST						
At 1st April 2023	580,234	8,987	137,948	55,250	31,540	813,959
Additions/(Disposals)	-	-	751	-	-	751
At 31st March 2024	580,234	8,987	138,699	55,250	31,540	814,710
DEPRECIATION						
At 1st April 2023	155,808	4,951	110,632	39,027	29,162	339,580
Charge for year	32,500	1,008	6,884	4,056	595	45,043
At 31st March 2024	188,308	5,959	117,516	43,083	29,757	384,623
NET BOOK VALUE						
At 31st March 2024	391,926	3,028	21,183	12,167	1,783	430,086
At 31st March 2023	424,426	4,035	27,316	16,223	2,378	474,378

14 b) TANGIBLE FIXED ASSETS - Charity

	Leasehold Improvements (Donated) £	Plant and Machinery £	Fixtures and Fittings £	Motor Vehicle £	Totals £
COST					
At 1st April 2023	580,234	137,948	48,794	31,540	798,516
Additions/Disposals	-	751	-	-	751
At 31st March 2024	580,234	138,699	48,794	31,540	799,267
DEPRECIATION					
At 1st April 2023	155,808	110,632	35,870	29,162	331,471
Charge for year	32,500	6,884	3,231	595	43,209
At 31st March 2024	188,308	117,516	39,101	29,756	374,681
NET BOOK VALUE					
At 31st March 2024	391,926	21,183	9,693	1,784	424,586
At 31st March 2023	424,426	27,316	12,924	2,378	467,044

15. SUBSIDIARY COMPANY

The Charity has one trading subsidiary: Blackpool Carers Centre Trading Ltd, a company incorporated in England and Wales which is consolidated into the results of the Charity. The Charity owns the entire share capital of the trading subsidiary, being 100 £1 ordinary shares.

The audited Financial Statements of Blackpool Carers Centre Trading Ltd for the year ended 31st March 2024 are filed with the Registrar of Companies. A summary of the trading results of Blackpool Carers Centre Trading Ltd are shown below:

	2024 £
Turnover	18,569
Cost of sales	(2,909)
Gross profit	15,660
Administrative and finance costs	(15,573)
Depreciation	(1,833)
Net Profit for the year	(1,746)

The aggregate of assets, liabilities and reserves is:	2024 £
Fixed Assets	5,500
Current Assets	11,083
Current Liabilities	(2,064)
Total reserves	14,519

16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2024 **£**	**2023** **£**	**2024** **£**	**2023** **£**
Trade debtors	65,624	131,021	63,698	130,390
Inter company account	-	-	624	10,916
Other debtors	6,704	2,392	6,704	2,392
Prepayments	9,036	9,340	9,036	9,340
	81,364	142,753	80,062	153,038

17. CURRENT ASSET INVESTMENTS

	Group		Charity	
	2024	2023	2024	2023
	£	£	£	£
Unlisted investments - bonds and deposits	831,623	646,526	831,623	646,526

18. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2024	2023	2024	2023
	£	£	£	£
Trade creditors	8,195	28,599	8,195	28,599
Social security and other taxes	14,265	811	14,265	811
Accruals and deferred income (note 13)	156,577	88,154	156,577	88,154
Accrued expenses	11,580	10,334	10,140	8,894
	190,617	127,899	189,177	126,458

19. MOVEMENT IN FUNDS - Charity & Group

	At 1.4.23	Net movement in funds	Transfers between funds	At 31.3.24
	£	£	£	£
Unrestricted funds				
Designated fund - Charity	814,879	72,921	-	887,800
General fund - Charity	414,328	-	-	414,328
Designated fund - Subsidiary	7,332	(1,832)	-	5,500
General fund - Subsidiary	8,832	87	-	8,919
	1,245,371	71,176	-	1,316,547
Restricted funds				
Restricted fund - Charity & Group	-	-	-	-
TOTAL FUNDS	1,245,371	1,316,547	-	1,316,547

Analysis of net assets between funds: Group

	Restricted funds	Unrestricted funds	Total 2024
	£	£	£
Fixed Assets	-	430,086	430,086
Current Assets	-	1,077,078	1,077,078
Current Liabilities	-	(190,617)	(190,617)
Net Assets	-	1,316,547	1,316,547

19. MOVEMENT IN FUNDS - Charity & Group - Continued

Analysis of net assets between funds: Charity

	Restricted funds £	Unrestricted funds £	Total 2024 £
Fixed Assets and Investments	-	424,686	424,686
Current Assets	-	1,066,619	1,066,619
Current Liabilities	-	(189,177)	(189,177)
Net Assets	-	1,302,128	1,302,128

Designated funds are allocated as follows: £430,086 is a designated fund which represents the net book value (after depreciation) of leasehold improvements donated in 2017 and for further assets purchased in 2023), £250,000 is designated for specific elements of the Young Carers programme, £131,555 is designated for hospital discharge and rehabilitation and £199,715 is designated for Family Focus. This leaves a balance of £305,191 constituting general / free reserves.

The transfer from restricted funds to unrestricted funds represents costs incurred in head office and central activities relating to restricted projects which have been re-charged by way of a management recharge.

20. RELATED PARTY DISCLOSURES

During the year the charity incurred net income totalling £14,000 in relation to the trading subsidiary. The balance owed by the trading subsidiary at the year end, and shown within debtors is £624 (2022 creditors: £32,776).

21. DONATED SERVICES AND FACILITIES

The figure recognised as income/expenditure relating to donated services and facilities may be summarised as follows:

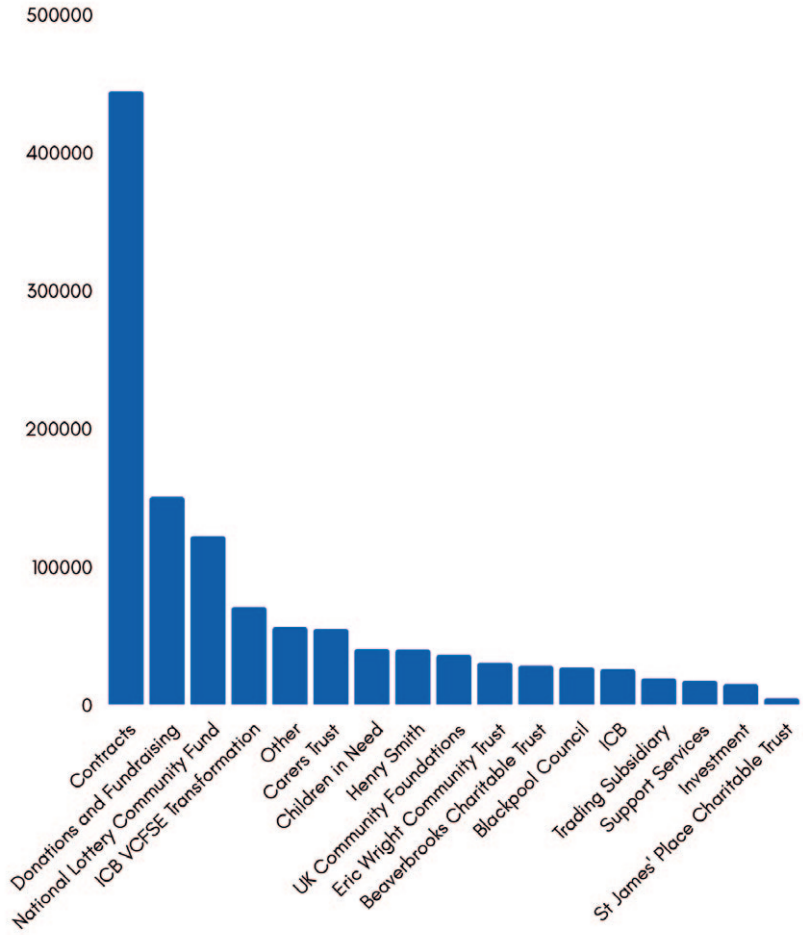
	£
General donations	11,966
Notional annual rent- Beaverbrooks House	20,000
	31,966

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

Comparative figures for the year ended 31st March 2024

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	130,894	401,780	532,674
Charitable activities			
Direct charitable activities	385,160	-	385,160
Other trading activities	88,043	-	88,043
Investment income	5,376	-	5,376
Total	609,473	401,780	1,011,253
EXPENDITURE ON			
Raising funds	53,345	-	53,345
Charitable activities			
Direct charitable activities	608,328	401,780	1,010,108
Total	661,673	401,780	1,063,453
NET INCOME BEFORE TRANSFERS	(52,200)	-	(52,200)
Gross transfers between funds	-	-	-
NET INCOME	(52,200)	-	(52,200)
RECONCILIATION OF FUNDS			
Total funds brought forward	1,297,571	-	1,297,571
TOTAL FUNDS CARRIED FORWARD	1,245,371	-	1,245,371

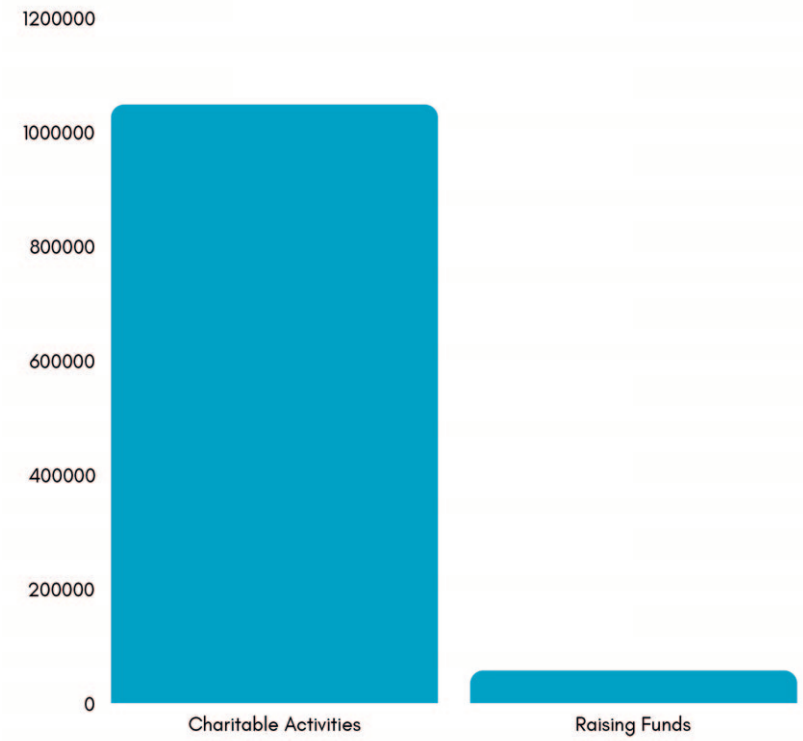
CHARITY INCOME AND EXPENDITURE



£

£1,175,785

INCOME



£

£1,104,609

EXPENDITURE

donr

To make a donation to provide respite for our carers

Text BLACKPOOLCARERS to 70085 to give £5*

**Texts charged at your standard network rate*

OR

JustGiving

Scan to DONATE ONLINE

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Blackpool Carers
Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 393748
Email: admin@blackpoolcarers.org
www.blackpoolcarers.org

blackpoolcarers @BlackpoolCarers blackpoolcarers Blackpool Carers Centre Limited

Registered as a company limited by guarantee in England and Wales No. 5633524.

A Network Partner of CARERS TRUST

BLACKPOOL CARERS CENTRE LIMITED

England & Wales - Charity number 1114558

Accounts

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Social Impact Report

2022-23

Our purpose

We exist to make a better life for carers through our values of Passion, Quality and Respect.

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Our Supporters 10
Social Return on Investment (SROI) 11

Adult carers Alpaca Walking at Lowlands Farm

Introduction

Hello and welcome to the first ever standalone Social Impact Report from Blackpool Carers Centre. For 22/23 we have decided to provide a dedicated document which explains the impact we have achieved with our carers through the financial year. Also included, is a Social Return on Investment calculation, available on page 11. This is the result of work conducted by Civil Society Consulting, through Carers Trust. Our staff, volunteers and carers were involved in the creation of this model and as such it reflects the value of the work we do.

This report provides a comprehensive overview of the transformative work we have accomplished over the past year and showcases the impact we have made to the lives of unpaid carers across Blackpool. It also highlights the staggering effort made by our dedicated staff, volunteers and supporters.

At Blackpool Carers Centre, we exist to make a better life for carers. Through this report we aim to provide an in depth understanding of the positive impact we have achieved, working alongside our carers and their families.

Within these pages you will find a wealth of statistical information, clearly demonstrating the amount of work which has been carried out through the financial year 22/23. There are also a series of compelling stories which show the level of determination and compassion which are demonstrated by carers every day. For the individuals who have shared their personal journeys, the impact of our work is clearly seen in their experiences.

We hope that you will be inspired by the stories, moved by the outcomes, and empowered to join us in our mission. Together, we can continue to make a better life for carers, advocating for their rights, well-being, and recognition. We hope to create a community where carers are truly valued, supported, and celebrated.

Thank you for your continued support, and we hope you find this report as inspiring and enlightening as we do.

Sarah Lambert
Chair of Trustees

Tom McMurdo
Director of Finance & Resources

What we do

Our mission is to create a better life for carers. We seek to achieve this aim through a variety of interventions, which centre on a person led approach. Because of the individualised nature of our service delivery, this can include a range of activities, from intensive, time limited one to one support through to trips and activities for carers of all ages in the Blackpool community.

We offer a wide range of services and projects, all of which are designed to meet the diverse needs of carers across Blackpool. Our dedicated team of professionals provides personalised support, information, and guidance to carers, helping them to navigate the complexities of their caring role. We offer one-on-one support, service navigation and support groups that provide a safe and understanding environment for carers to share their experiences and find solace in knowing they are not alone.

Caring can be physically and emotionally demanding, which is why we recognise the importance of respite. We provide respite services that offer carers a much-needed break from their caring roles and responsibilities. Whether it's through an activity session at Beaverbrooks House or a trip out into the community or beyond, we strive to give carers the opportunity to take a break, recharge, and focus on their own well-being.

Adult carers meeting Coco the Therapy Dog

Young Carers having fun in the garden during a Take5 Respite session

We are committed to evidence-based practice and continuous improvement. We track and measure the impact of our services and projects to ensure that everything we do is making a better life for carers. Through rigorous data collection, analysis, and feedback from carers, we constantly evaluate our outcomes and refine our approaches to better serve those who rely on our support.

Young Carer playing Jenga during one to one support

We are proud to say that all our staff, volunteers and Trustees work together to make a significant impact on the lives of carers and ensure they receive the support they deserve.

Volunteers at our annual fundraising Ball

Adult Carers

We understand the unique challenges faced by adult carers and the immense responsibilities they shoulder. We are committed to offering a comprehensive range of services and resources that address their individual needs, help them to navigate their caring role, and improve their own well-being.

Our Adult Carers Service is designed to provide a lifeline for carers, offering practical assistance, emotional support, and respite opportunities. We recognise that caring can be physically and emotionally demanding, often leaving carers with little time for themselves. Therefore, our services are tailored to offer the necessary respite and support that adult carers require.

This year has been one of expansion for the adult team, with crucial support bring provided within the hospital as part of the multi-disciplinary Transfer of Care Hub. We have also continued our work within the Refocus project, supporting adults providing care to those with alcohol and substance misuse.

Adult Carers' Comments

"You have been my rock and a lifeline for me. When you phone it gives me light at the end of the tunnel. A huge thank you, your help could not be more appreciated."

"The peer support group has really helped me. I wasn't sure beforehand as I had never done a group before, but speaking to others on similar journeys has helped. We have all swapped our experiences and I think we have all learned something from each other. Your support and advice has changed my life in coping with my son's problems."

"I think the dementia support group is brilliant. It has given me hope that there is someone else who understands and who I can talk to. I also feel more confident to cope with things."

"I can't believe how quickly you got back to me [to triage a referral], that's brilliant. Thank you so much, this is a brilliant service and I'm impressed by your efficiency."

Project Impacts

658
new adult carer referrals received

3,126
one to one support sessions took place

805
welfare checks made for adult carers

96%
of reassessments conducted using the Carers Star, report an improved or maintained score

454
Benefits Advice appointments conducted face to face

517
instances of partnership working took place on behalf of adult carers

Mavis's Story

Being a carer is a life changing event that no one prepares you for, my caring journey began 25 years ago looking after my mum who lived to the grand old age of 100, and my younger brother who was diagnosed with Downs Syndrome. After they passed away, I thought I would have some quality time with my husband Ted of 33 years, until he was diagnosed with dementia in 2020.

We were locked down due to the Covid Pandemic and there was little in the way of support to help me. Ted's behaviour became incredibly challenging to the point where I reached rock bottom and asked for help. Blackpool Carers' Support Worker, Debbie, supported me to navigate through the health and social care services and access support that allowed me to understand Ted's diagnosis, and to take a break from the 24-hour care that Ted needed.

Debbie visited me at home and encouraged me to attend dementia training. Ted and I both attended the weekly dementia drop in which was a real lifeline.

Ted sadly passed away in 2022 which left a huge void in my life. Debbie continued to support me and even accompanied me to the Carers Choir, as I didn't have the confidence to go on my own. This was a real turning point for me. I have since joined the Connect 23 group and have made some really good friends.

Being a dementia carer can be so lonely. I have definitely had moments where I felt overwhelmed and isolated. However, the support from Debbie and the Carers Centre has made a real difference in that it offers me the feeling that I am not alone, whether it is Debbie or the staff and volunteers, I always feel like I have someone to talk to, or sing with!

I now feel able to support other people in my position and hope that by sharing my story other carers will be encouraged to call the staff at the Carers Centre who have made such a difference to my life.

Mavis (r) with Support Worker, Debbie

THE JOURNEY OF AN ADULT CARER

I feel so overwhelmed. Where do I even start? I feel like I don't have a choice!

1. REFERRAL INTO BLACKPOOL CARERS

2. TRIAGE WITHIN 48 HOURS OF REFERRAL

- Tell me what has been going on for you?
- How have you been coping?
- There are lots of ways we can support you. You don't have to face this road alone.

At last, someone is finally listening to me and cares. Blackpool Carers actually wants to help and understands my needs.

3. SUPPORT WORKER ALLOCATED WITHIN 2 WEEKS

This service is able to work around my schedule!

- Call is made to arrange an initial visit at a place you feel most comfortable and able to be honest.

4. INITIAL ASSESSMENT

I'm finally able to see a clear path and some action to move ahead.

- Carers' Star complete
- Goals identified
- Concerns identified

5. WEEKLY 1:1 EMOTIONAL SUPPORT SESSIONS

This is helping me to build my own resilience and confidence in myself.

6. WORKING ON PERSONAL GOALS

I am becoming my own person again.

7. SIGNPOSTING TO APPROPRIATE SERVICES

I finally know what services are out there. My Support Worker is able to to help me navigate them and decode service jargon.

This is one less thing to worry about. A huge weight has been lifted.

8. IN-HOUSE BENEFITS SUPPORT

9. TRAINING COURSES

I now understand what is happening and feel informed... knowledge is power!

10. RESPITE

- Peer support
- New experiences
- Re-discovered hobbies
- Reduced isolation

Time for me with people who understand. I don't feel judged. I don't feel quite so alone.

11. A BETTER LIFE FOR ME

I feel that I now have the tools to empower myself during tough times; have learnt to enjoy the good times; have the knowledge to know my rights and have the coping mechanisms to establish clear boundaries for myself to help and protect my own mental health.

Young Carers

Young carers face a multitude of challenges as they navigate the responsibilities of caring for a family member or loved one. Our Young Carers Service is dedicated to providing personalised support, respite, and empowerment to these remarkable young individuals, who often take on adult-sized responsibilities at a young age.

Our commitment to young carers is rooted in a deep understanding of their needs and aspirations. Through one-to-one support, group activities, and dedicated projects, we aim to alleviate the burden of caring and create an environment where young carers can thrive.

The Young Carers Service also focuses on fostering a sense of community and belonging for young carers. Through group activities, workshops, and social events, we create opportunities for them to connect with peers, build supportive relationships, and share their experiences in a safe and inclusive space. This sense of belonging helps combat feelings of isolation and provides a network of understanding individuals who can relate to their unique challenges.

During 22/23 we undertook large scale research across Blackpool schools to determine the true number of young carers in the town. We also renovated some of our downstairs rooms at Beaverbrooks House, providing new one to one and group space for our young carers to meet with their support workers and one another.

Young Carers' Comments

"Attending Blackpool Pride with young carers has showed me that I'm not alone and has helped me gain more confidence."

"I have made so many friends and all the adults here are so kind and nice. Thank you so much for accepting me and letting me come here. I am so glad I did come. I've enjoyed every single trip, especially Story Squad and the night away."

"Take5 helps with my mental health and it is always there for me when I need it."

"I have never seen Brendan so happy and smile so much, he talks about the Centre all the time."

Project Impacts

223
new young carer referrals received

447
young carers assessments took place

530
young carers accessed support

43
young carers attended drop-in sessions held at their school

210
young carers attended respite sessions

100
multi-agency meetings attended on behalf of young carers

Summer's Story

Summer was referred to Blackpool Carers Centre under our Family Focus programme from The Early Help and Support service. Summer lives at home with her mum who is alcohol dependant.

Summer completed a Young Carers Assessment which suggested a one-to-one support plan would be best to support her due to her worries about her mum.

During a one-to-one, Summer mentioned how disappointed she was that she was unable to go to the prom due to current financial pressures within her household. Her support worker could see how much Summer wanted to go and made sure this happened!

During one of the sessions with her support worker, Summer (together with one of her newly made friends from our Take 5 Youth Club), chose the perfect dress from a beautiful dress collection that had kindly been donated.

We sourced sparkly shoes and a bag to finish the outfit, along with a donated bag of makeup, body spray and face masks from the Miles of Smiles charity. On the day of Summers' prom, colleagues from the Young Carers team worked together to make her day extra special. She was picked up from home and brought to the Centre to have a pamper. She had her hair blow dried and styled and was treated to a makeup master class, followed by a very fancy glass of orange cordial.

Summer loved her experience and thanked us for making her prom night so special. She said it wouldn't have happened without us.

THE JOURNEY OF A YOUNG CARER

I feel alone, worried and always scared of what's next. I have no one to ask what is happening because I'm 'just a kid'.

1. REFERRAL INTO BLACKPOOL CARERS

2. CONTACT MADE WITH PARENT TO ARRANGE CONSENT VISIT

3. CONSENT VISIT WITH PARENTS

My parents are informed and want me to get support. Now I don't feel guilty asking for help.

Blackpool Carers' Support Workers gather an holistic picture of what is going on for the whole family

4. BUILDING RAPPORT AND UNDERTAKING AN ASSESSMENT

Someone understands my homelife.

Outside of the family home in an environment where they feel safe eg. school or Blackpool Carers

- Tell me how all of this makes you feel?

Someone can see that I am finding this difficult.

Something might finally change.

- What can I do to help?

5. FAMILY SUPPORT

- Benefits Advice
- Signposting
- Navigating services
- Advocacy
- Telephone support with parents

Everyone at home seems less worried and stressed. This makes me feel calmer.

6. PARTNERSHIP WORKING WITH SCHOOL

I don't have to make up excuses why I am late, or panic about getting into trouble. It's one less thing to worry about.

If the child gives consent, Support Worker informs school of their caring role:

- Support implemented at school
- Child has a point of contact in school if they need it.

7. RESPITE

- Peer support
- New experiences
- Re-discovered hobbies
- Reduced isolation

I forget that I am a carer for a while. I don't feel alone...this time is for me!

8. ONE TO ONE EMOTIONAL SUPPORT

This is my time where I can tell someone who understands and won't judge me, exactly how I feel. I don't feel guilty and get to tell my side.

9. A BETTER LIFE FOR ME

I am happy with the caring role that I now have. I know where to go for help if I need it. I now feel better able to cope when things get difficult. I am not ashamed of my caring role and feel that it is easier to talk about because I now understand it and feel heard...I matter!

Volunteers

Volunteering and development of the volunteer team continues to be a key part of the work at Blackpool Carers Centre. We are lucky to be supported by volunteers who keep Beaverbrooks House the welcoming centre that it is for carers of all ages. Often with their own experiences as carers or professional skills and experience, this year they have been active in supporting existing services and projects whilst helping to develop some new ones.

With an increase in community and health and wellbeing events being delivered in Blackpool, we have been able to increase the amount of volunteer participation at awareness raising and partnership events. Volunteers have taken part in Lowlands Farm open day, have supported stands at the Winter Gardens for the Spring into Spring event with Blackpool Council and NHS Integrated Care Board and most recently to support the Macmillan Wellbeing event at the Grand Hotel.

Volunteers also attended the first drop in event for carers at The Harbour, developed by our adult team in conjunction with staff from Lancashire and South Cumbria NHS Foundation Trust, for family members and those caring for people with mental health illnesses. Our experienced carers who volunteer with us are such a valuable part of this work as they speak to those who approach the stand with empathy and understanding.

A core team of 37 volunteers provide weekly support to the Centre including Reception duties, providing administration support, and helping to deliver respite sessions for carers.

We currently have around 120 people on the database of volunteers who have actively supported us within the last two years at external events, with fundraising and delivering posters to local community centres and GP surgeries.

Impacts

6,106
hours donated by volunteers

£75,019
estimated value of volunteers' time

29
new volunteers welcomed

87
individuals volunteered during the year

3
Corporate Volunteer Days held at Beaverbrooks House

Volunteers' Comments

"I volunteer for Blackpool Carers Centre as the centre has greatly helped me and enabled me to become confident in my work ..... it makes a huge difference to my life as it has allowed me to become more independent which I greatly appreciate."

"I really feel that I have found my feet at Blackpool Carers Centre and have gained many skills that I can use to go forward in my life.."

"The staff here are all amazing and so dedicated to helping the carers. It really does lift my mood coming into the centre and interacting with them."

Christine's Story

I was given my first sewing machine before I went to school and was also taught to knit. I started my first cardigan at the age of 7 and by the age of 11 I had managed to finish it and luckily the pattern that I had been given meant it still fitted me. I grew up just after the war and there was still rationing so it wasn't a matter of it being a hobby, 'Make Do and Mend' was what everyone did. My family even worked together to create our own stair carpet and we were very proud of it!

As I had my own family I carried on making everything for myself so it was only when I retired from the NHS where I had worked in the medical records offices that I had time for creating for fun. Since 2016 I have volunteered, crocheting outfits for Rocco the Carers Centre mascot. To help with fundraising, they are sold in The Imperial Hotel, Carlton Best Western and Liberty's Hotel, as well as from reception at the Carers Centre.

I often find it difficult to get out now, so crafting with my friend Jackie (also a volunteer) who helps with the details on the finished outfits, means that I can keep doing something I enjoy in company. It's a bonus that it raises money too! Jackie works for the Grand Hotel but still finds time to help and we both love choosing the colours for the next outfit, that's part of the fun.

Roccos dressed in some of the fabulous outfits, crocheted by volunteer, Christine.

Plans for the future

Looking ahead, Blackpool Carers Centre is committed to advancing our support and services for carers in the Blackpool community. We have set ambitious goals and developed a robust strategy and operational plans that will guide our work in the coming years, ensuring that we continue to make a positive and lasting impact.

- developing our work to reduce the impact of loneliness with our most isolated carers by seeking ways to remove barriers to accessing work, professional support and friendships;
- identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally;
- improving the financial position of carers by increasing provision of benefits advice;
- securing long term funding for adult carers substance misuse support (ReFocus Project)

Importantly, as the Health and Social Care landscape shifts, we will develop new ways of working that align with the priorities of our statutory partners.

> *Thank you from the bottom of my heart for all your support over the year. Thank you for being professional and non-judgemental. Being the mother of an adult son with dual diagnosis is a lonely and scary place at times (well nearly all the time).*
>
> *When I come to the Carers Centre, you give me hope and an ear that listens and doesn't judge the illness. You work tirelessly with other agencies, educating them and engaging with them to enable carers of mental health and substance misuse to access the help from these services. I know it's not always easy but you never give up. This is why I have a lot of respect for you.*
>
> *ReFocus Project Carer*

The start of building work to transform the site of the old annex into a new outdoor courtyard space for young carers

ReFocus group ladies making new friends and having fun on an afternoon trip to Barton Grange

Our supporters

Young carers 'refueling' during a fun trip to Ascent Trampoline Park

In 2022/23, we worked with a whole host of partners to create the best possible opportunities for carers within our local community.

Support received from our valued corporate sponsors, grant funders and local organisations made the impacts shown in this report possible.

Fundraising is an essential part of our plans for the future and our purpose, to make a better life for carers.

Generous support from partners, funders and volunteers means we can continue to offer support to some of the most vulnerable people in Blackpool, from providing young people with a positive start, to ensuring older people are engaged in regular social activities.

By working creatively and flexibly to maximise every opportunity, we can do more together.

If you would like to find out more about how you could directly impact any of our projects, from funding support to volunteering, we would like to hear from you.
Please contact Terry Hodkinson, Head of Business Development and Fundraising on 01253 393748 or email: terry.hodkinson@blackpoolcarers.org

At Blackpool Carers Centre, we are immensely grateful for the unwavering support and generosity of our incredible supporters. It is through their dedication and contributions that we are able to continue our vital work in supporting carers and making a positive impact in the Blackpool community.

> *"We love to play a small part in supporting the team and carers in the amazing work they do. It's a magical place that humbles us every time we visit."*
>
> *Glenn Willis, InXpress (Caring Corporate)*

The Impact of Blackpool Carers in ONE year

EVERY

£1

INVESTED IN BLACKPOOL CARERS CENTRE PROVIDES A SOCIAL RETURN ON INVESTMENT OF

£21.44

Our adult carers feeling less socially isolated returned a value of **£295,062**

The improvements in the financial situations of our adult carers generated a value of **£445,734**

Our adult carers returning to work generated a value of **£312,717**

Our work with young carers with a high level of need returned a value of **£491,324**

The reassurance provided by Blackpool Carers to young carers with a low level of need generated a value of **£1,266,522**

Our respite provision for young carers returned a value of **£281,339**

Our work within the hospital setting returned a social value of **£140,817**

Carers involved in our voluntary schemes returned a social value of **£42,056**

Our work with the 'cared-for' has returned a value of **£2,000,707**

These calculations are the result of work conducted by Civil Society Consulting. Their expert team were commissioned by Carers Trust to develop a model which would calculate the social value returned by Network Partners. The Civil Society team consulted widely with professionals, stakeholders and with carers themselves, as well as studying a range of relevant data points to develop the model. A more complete explanation of the data is available from Blackpool Carers Centre.

donr

To make a donation to provide
respite for our carers
Text BLACKPOOLCARERS to 70085
to give £5*

**Texts charged at your standard network rate*

OR

JustGiving

Scan to DONATE ONLINE

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Blackpool Carers
Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 393748
Email: admin@blackpoolcarers.org
www.blackpoolcarers.org

blackpoolcarers @BlackpoolCarers blackpoolcarers Blackpool Carers Centre Limited

Registered as a company limited by guarantee in England and Wales No. 5633524.

A Network Partner of
CARERS TRUST

Blackpool **Carers** Centre

Quality • Passion • Respect

Charity No. 1114558

Annual Report

2022-23

Shortbread
Fingers

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Introduction

Hello and welcome to the 22/23 annual review from Blackpool Carers Centre. It has been another year which has seen new carers and families accessing our services and new supporters getting behind us and contributing to us making a better life for carers.

It is a privilege for us to introduce this year's annual review, which shows another successful year for the Carers Centre.

We would like to thank our wonderful team of staff, volunteers and students who are the driving force for the impact that we achieve each year. The passion they show in their work, the quality which they exhibit and the respect that they demonstrate in their interactions ensures that carers across Blackpool receive the very best support possible.

The number of supporters, both in terms of individuals and corporates continues to grow, ensuring that unpaid carers of all ages and the issues which affect them, are high on the agenda in different agencies, organisations and disciplines across the community.

22/23 has been another year of hard work, success and development of our work. We continue to be incredibly grateful to out funders, supporters and donors, without whose budget, backing and belief we would be unable to make a difference. With your help, we have reached more isolated carers of all ages, making a better life for many across Blackpool.

Sarah Lambert,
Chair of Trustees

Tom McMurdo,
Director of Finance and Resources

Report of the Trustees

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2023. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2015 (frsse).

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name
Blackpool Carers Centre Ltd

Registered Company number
05633524 (England and Wales)

Registered Charity number
1114558

Registered office
Blackpool Carers Centre
Beaverbrooks House
147 Newton Drive
Blackpool
FY3 8LZ

Trustees
P Jebb, (Resigned 8.8.22)
S Lambert, Chair
T Jackson, Vice Chair
A Gilmore, Treasurer
H Lewis (Resigned 13.2.23)
J Topping
A Ward
S Howarth
S Leighton
B Reilly

Company Secretary
Mr T W McMurdo

Auditors
Champion
Accountants LLP
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

Bankers
HSBC
1 Newhouse Road
Oxford Square
Blackpool
Lancashire
FY4 4YH

President: Professor Saul Becker

Patrons:
Mr John Barnett DL MBE
Mrs Danielle Barnett
Miss Hayley Kay
Mr Clive Hirst

KEY MANAGEMENT PERSONNEL

The Trustees delegate responsibility for the day-to-day management of the charity to the following senior employees:

- Nigel McMurdo - Director of Operations
- Faye Atherton - Director of Quality (Resigned 10.6.22)
- Tom McMurdo - Director of Finance and Resources
- Alison Brown - Director of Young Carers (appointed 01.09.22)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The Charitable Company (hereafter referred to as "the Charity") is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees
As set out in the Articles of Association, the board of trustees comprises not less than three trustees but not more than 12 trustees.

The Board is responsible for the recruitment and appointment of new Trustees. Each year a skills audit is undertaken and if gaps are identified, a recruitment process takes place. The recruitment process has been developed in order to attract a diverse group of trustees with appropriate skills, knowledge and experience.

Occasionally potential trustees register an interest in the organisation. Following this, a meeting is arranged with the Chair and a Director and the trustee is held on a waiting list until an appropriate vacancy arises.

Induction and training of new trustees
Once a decision has been made to take up a Board position, Trustees receive an induction pack containing the annual report, strategy and business plan and detailed information about the organisation and the personal commitment required. Trustees are invited to visit Beaverbrooks House and shadow workers in order to ensure a detailed understanding of the work carried out.

Each year a Board Development Day is held, when trustees, supported by senior staff, take part in governance training and review the strategy, developing new ideas and learning about each other's roles.

Organisational structure
The activities of the organisation are governed by the board of trustees, all of whom are directors. The board has established an Audit and Governance Sub-Committee.

Board meetings are held quarterly, and a board assurance framework has been established in order to guide the board and sub-committee agenda.

The Treasurer works closely with the finance team to provide assurance to the board around organisational finance.

The Board of Trustees appoints the Board of Directors who report to the Board on the operational running of the organisation.

Report of the Trustees continued

Trustees' attendance at board meetings

Trustee	09.05.22	08.08.22	14.11.22	13.02.23
Paul Jebb	✓	N/A	N/A	N/A
Sarah Lambert (Chair)	✓	✓	✓	✓
Alison Gilmore (Treasurer)	✓	✓	x	✓
Howard Lewis	x	x	x	N/A
John Topping	x	✓	✓	✓
Sian Howarth	x	✓	x	✓
Anthony Ward	✓	✓	✓	✓
Tracy Jackson (Vice Chair)	x	x	✓	✓
Sarah Leighton	x	x	✓	✓
Ben Reilly	✓	✓	x	✓

Related parties
None of the trustees receives remuneration or other benefits from their work with the charity. Trustees are invited to declare any relevant interests at each board meeting, and formally requested to submit an annual register of interests form.

Blackpool Carers' Centre Ltd is a network partner of Carers Trust.

Remuneration policy
The board is responsible for considering the remuneration of all staff, taking account of the skills and experience required, as well as the sector norms for charities of this size. Staff pay is reviewed by the board of trustees and a full pay review has been conducted with a new salary structure in place.

Risk management
The board follows a comprehensive risk management policy which clearly defines the roles of the board, audit committee and staff in identifying and managing risks, and how the register of risks should be used as a live document.

The board has a risk matrix to identify all major risks. Each risk is scheduled for attention according to the severity of its potential impact and the Audit and Governance Sub-Committee manages the risk process.

MarkSafety Limited has been employed to manage Health and Safety.

Relationships with funders are maintained and regarded as high priority in order to develop sustainable and diverse funding streams.

Quality
Blackpool Carers Centre holds the Trusted Charity Level 1 Quality Mark and is a Carers Trust Centre of Excellence.

OBJECTIVES AND ACTIVITIES

Objectives and aims
The Charity's objects as set out in the objects contained in the company's memorandum of association are:

- For the public benefit, to relieve the stresses experienced by carers and the families of people with physical, mental, sensory impairment or substance misuse problems, within the family or home, through the provision of support services and the promotion of the needs of carers on the Fylde Coast and surrounding areas.
- To advance public education concerning carers.
- To undertake any other charitable activity in connection with the above.

Purpose
The charity has a clear and easily understandable purpose which is to make 'A Better Life for Carers'.

Public Benefit
The trustees have given careful consideration to the Charity Commission guidance on public benefit in setting its strategy and when planning for the future. The charity supports carers from age of 5 who live, attend school/college or have a GP in Blackpool. A wide variety of support is offered to carers, families and professionals without charge.

We provide:

- One to one intensive support plans;
- Respite activities including youth clubs, trips and activities- age specific
- Beaverbrooks House as a venue for respite and ad hoc support
- Benefits advice
- School liaison
- Information and advice
- Volunteering opportunities
- Dementia training
- Substance Misuse project
- Mental Health support
- Emergency and small grants
- Whole family support
- Hospital based service
- Magazine

In order to ensure that resources are allocated effectively and to reduce dependency on services, initial assessments identify carers who are in the highest need according to a 'red/amber/green' status. The most complex families receive time limited, intensive packages of support intended to improve the quality of their lives. At the end of the support plan, carers are able to access peer or volunteer led support alongside organised events and activities.

Beaverbrooks House is open 5 days a week from 8.00am to 6.00pm with activities also taking place most weekends. Carers can call into Beaverbrooks House at any time to use facilities, gardens, take part in activities or seek advice and support. By embedding ourselves in our community, we are able to introduce the concept of caring and its potential impact on individuals/ families and educate all our stakeholders in the services that we offer.

Charitable activities
In order to deliver our purpose, we have developed a strategy focusing on four areas and this is reviewed annually. With the use of an operational plan, we review how our activities have performed against outputs and outcomes. We report on impact and ensure that all planned activities will achieve our purpose. Regular reviews allow trustees to build on the successes and learn when things go wrong in order to feed into a cycle of continuous development.

A. Carers
We will:
a) Deliver excellent carer-led, time-limited and outcome focussed support to carers and their families
b) Be the Single Point of Access for all carers in Blackpool
c) Identify hidden carers each year.
d) Increase the understanding of carers within the local community each year

B. People - Developing a high-quality team of staff, volunteers, students and partners and be an employer of choice.
We will:
a) Provide a values driven, performance based learning culture for our team
b) Grow our own workforce; providing excellent training with opportunities for progression and continuous development.
c) Increase our capacity through providing a safe, supportive and stimulating placement for staff, students and volunteers
d) Be an employer of choice.

C. Resources - Developing a sustainable future.
We will:
a) Develop and maintain strong relationships with a diverse range of funders and partners, focusing on unrestricted income streams
b) Develop a sustainable and vibrant carers centre
c) Achieve net carbon neutrality
d) Deliver excellence in governance and financial management.

ACHIEVEMENT AND PERFORMANCE

Over 2022/23:

For adult carers:
- 273 carers were signposted to partner services;
- 3,126 1:1 support sessions were provided;
- 1126 adult carers accessed support;
- 658 referrals for support;
- 2,148 respite places provided;
- 290 training places provided for carers caring for those suffering from dementia;
- 454 face-to-face benefits reviews, applications and appeals;
- £391,621.28 is the total value of benefits that have been accessed for carers.

For young carers:
- 223 referrals for support;
- 447 assessments conducted;
- 1,857 intensive 1:1 sessions provided;
- 886 instances of partnership working
- 100 multiagency meetings attended on behalf of young carers

For young adult carers
- 411 intensive 1:1 sessions provided;
- 287 instances of partnership working
- 29 referrals for young adult carer support;
- 78 young adult carers specific respite sessions have taken place.

Resources
We are particularly indebted to the many funders who have provided vital support this year. We are indebted to The Beaverbrooks Charitable Trust, who have not only provided Beaverbrooks House at a peppercorn rent for 20 years, but also provide the funding for our Volunteer Coordinator.

In addition to monetary support we have been fortunate to benefit from many pro bono supporters who provide professional guidance and corporate resources.

We very much appreciate the kindness of all our supporters who so generously fundraise and volunteer to make a better life for carers.

Passion, Quality, Respect
As part of our commitment to our staff, students and volunteers, we have introduced a values-based performance management system. This has seen the end of annual appraisals with monthly live time feedback, matched against our values.

Donations
We make every penny count. For every £1 we spend on fundraising, we bring in £18.95 to support more local carers (2022: £7.58).

FINANCIAL REVIEW

Financial review and reserves
The results of the Group are summarised on the Statement of Financial Activities.

The closing reserves are shown on the Balance Sheet.

The group has reserves of £1,245,371 at the year end.

Of this total; £942,211 is a designated fund which represents the net book value (after depreciation) of donated assets received in respect of leasehold improvements during the DIYSOS: BBC Children in Need Big Build in 2016 and the capital expenditure on the annexe development , along with a number of projects as detailed in note 19. This leaves a balance of £303,160 constituting free reserves.

The Charity's reserves policy is to hold a level of 3-6 months free reserves equating to the unrestricted direct charitable costs for the year, being approximately £660,000.

Report of the Trustees continued

The free reserves of £303,160 currently represent around 5 months' worth of those costs.

The Trustees will endeavour to retain this level in the future.

Investment policy and objectives
The Charity is holding £200,000 in a deposit Bond for safekeeping.

Future Developments
During 2023 we will be focusing on:

- developing our work to reduce the impact of loneliness with our most isolated carers by seeking ways to remove barriers to accessing work, professional support and friendships;
- identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally;
- improving the financial position of carers by increasing provision of benefits advice;
- securing long term funding for adult carers substance misuse support

Importantly, as the Health and Social Care landscape shifts, we will develop new ways of working that align with the priorities of our statutory partners.

OUR FUNDRAISING PRACTICE

Blackpool Carers Centre Ltd has moved away from a heavy reliance on statutory funding from the local authority. Instead, the Charity is developing and widening its income streams to ensure a sustainable future.

Our approach to fundraising is based on building and maintaining key relationships. We take this approach seriously, ensuring that donors feel fully involved in our work and able to see clearly why their donations are making a better life for carers. Whilst we accept single donations, we do not actively seek them. Our best fundraisers are the service delivery team who deliver excellence in their daily work.

Passionate, committed donors who understand the value of unpaid carers will often become informal ambassadors. We aim to connect with donors and help them to understand why donations are important and how their money will be used. We offer our donors choice and focus on the impact of their donations. We consult with donors regularly. Many donors accept recognition whereas some of our donors request anonymity.

Our Head of Fundraising holds the MInstF (Cert) qualification from the Institute of Fundraising (IoF). We have subscribed to the IoF's Code of Fundraising Practice and pro-actively adhere to the code by training all staff and volunteers in its contents.

As a result of our relationship approach, we do not approach individuals for donations and we have not received any fundraising complaints. There is a clear process to deal with complaints.

GOING CONCERN

The accounts are prepared on a going concern basis, which the Trustees consider to be appropriate having considered the foreseeable future. The Charitable Company holds reserves which are sufficiently in line with its reserves policy.

MEASURING PERFORMANCE

The charity employs a number of tools to measure the performance of each of its projects. All carers across the service receive a pre and post intervention assessment, enabling a measure to be taken of the impact achieved by each project, both collectively and individually with carers and their families.

Quantitative information is generated through each contact made, with a range of key performance indicators, including referral numbers, instances of 1:1 support and activity attendances, all being regularly assessed to ensure quality throughout the service.

Qualitative information, most frequently communicated through case studies, is used to give a holistic picture of a case, both internally to measure performance and externally to inform our partners.

EMPLOYMENT POLICY

The charity's policy is to promote equality of opportunity to all in employment and throughout the selection process, irrespective of their gender, race, ethnic origin, disability, age, nationality, sexuality, marital status and social class. Blackpool Carers oppose all forms of unlawful and unfair discrimination.

All employees, students and volunteers are treated fairly and equally. Selection for employment, promotion, training and any other benefits is on the basis of aptitude and ability. All employees are helped and encouraged to further develop to their full potential and the talents and the resources of the workforce are fully utilised to maximise the efficiency of the organisation.

Statement of Trustees' Reponsibilities

The trustees (who are also the directors of Blackpool Carers Centre Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

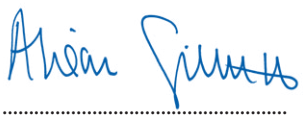
In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Champion Accountants LLP will be proposed for re-appointment at the forthcoming Annual General Meeting.

ON BEHALF OF THE BOARD:



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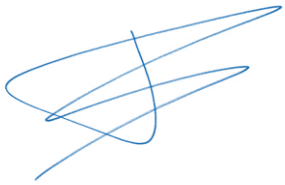
A Gilmore - Trustee
14th August 2023



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Mr T W McMurdo - Secretary
14th August 2023

Report of the Independent Auditors

Opinion
We have audited the financial statements of Blackpool Carers Centre Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 31st March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:
- give a true and fair view of the state of the group's and of the parent company's affairs as at 31st March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:
- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:
- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:
- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance; but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the Charitable company's / Group's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's / Group's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company/Group and the Charitable Company's / Group's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Buck FCA,DChA
(Senior Statutory Auditor)
for and on behalf of Champion Accountants LLP
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

14th August 2023

Consolidated Statement of Financial Activities

for the year ended 31st March 2023 (incorporating income and expenditure account)

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	130,894	401,780	532,674	734,720
Charitable activities					
Direct charitable activities	5	385,160	-	385,160	389,279
Other trading activities	3	88,043	-	88,043	125,328
Investment income	4	5,376	-	5,376	94
Total		609,473	401,780	1,011,253	1,249,421
EXPENDITURE ON					
Raising funds	6	53,345	-	53,345	75,579
Charitable activities	7				
Direct charitable activities		608,328	401,780	1,010,108	951,948
Total		661,673	401,780	1,063,453	1,027,527
NET INCOME BEFORE TRANSFERS		(52,200)	-	(52,200)	221,894
Gross transfers between funds	19	-	-	-	-
NET INCOME		(52,200)	-	(52,200)	221,894
RECONCILIATION OF FUNDS					
Total funds brought forward		1,297,571	-	1,297,571	1,075,677
TOTAL FUNDS CARRIED FORWARD		1,245,371	-	1,245,371	1,297,571

The consolidated figures above include the results of the Charity which had income for the year of £1,000,157 (2022: £1,225,808) and a net deficit of -£51,866 (2022: £8,864 surplus).

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

Balance Sheets

as at 31st March 2023

	Notes	Consolidated 2023 Group £	Consolidated 2022 Group £	Charity 2023 Charity £	Charity 2022 Charity £
FIXED ASSETS					
Tangible assets	14	474,378	509,245	467,044	499,465
Investments	15	-	-	100	100
		474,378	509,245	467,144	499,565
CURRENT ASSETS					
Stock – raw materials		3,690	573	3,690	573
Debtors	16	142,753	63,149	153,038	91,591
Investments	17	646,588	511,737	646,588	511,737
Cash at bank		105,861	294,646	85,205	258,182
		898,892	870,105	888,521	862,083
CREDITORS					
Amounts falling due within one year	18	(127,899)	(81,775)	(126,458)	(80,575)
NET CURRENT ASSETS		770,993	788,330	762,063	781,508
TOTAL ASSETS LESS CURRENT LIABILITIES		1,245,371	1,297,575	1,229,207	1,281,073
NET ASSETS		1,245,371	1,297,575	1,229,207	1,281,073
FUNDS					
Unrestricted funds:	19				
General fund		303,160	388,326	294,328	381,608
Designated funds – per note 19*					
		942,211	909,245	934,879	899,465
		1,245,371	1,297,571	1,229,207	1,281,073
Restricted fund		-	-	-	-
TOTAL FUNDS		1,245,371	1,297,571	1,229,207	1,281,073

***The designated fund mainly represents the net book value of assets received in respect of leasehold improvements (This does not represent available liquid resources) along with projects detailed in note 19.**

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 14th August 2023 and were signed on its behalf by:

A Gilmore –Trustee

Registered Company Number: 05633524 (England and Wales); Charity Number: 1114558

Cash Flow Statement

for the year ended 31st March 2023

	Notes	2023 £	2022 £
Cash flows from operating activities:			
Cash generated from operations	1	(42,078)	(5,827)
Net cash provided by (used in) operating activities		(42,075)	(5,827)
Cash flows from investing activities:			
Purchase of tangible fixed assets		(17,232)	-
Disposal of tangible fixed assets		-	795
Interest received		5,376	94
Net cash provided by (used in) investing activities		(11,856)	889
Change in cash and cash equivalents in the reporting period		(53,934)	(4,938)
Cash and cash equivalents at the beginning of the reporting period		806,383	811,322
Cash and cash equivalents at the end of the reporting period		752,449	806,383

Notes to the Cash Flow Statement

for the year ended 31st March 2023

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net income for the reporting period (as per the statement of financial activities)	(52,200)	21,898
Adjustments for:		
Depreciation charges	52,098	38,916
Interest received	(5,376)	(94)
Decrease/(Increase) in stocks	(3,117)	1,516
Decrease/(Increase) in debtors	(79,607)	(29,667)
Increase/(Decrease) in creditors	46,124	(38,396)
Net cash provided by (used in) operating activities	(42,078)	(5,827)

Notes to the Financial Statements

for the year ended 31st March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice and the Companies Act 2006. The financial statements have been prepared under the historical cost convention with the exception of investments which are included at market value.

Group Financial Statements
These Financial Statements consolidate the results of the charity, and its subsidiary: Blackpool Carers Centre Trading Limited on a line by line basis. Details of the relationship between these entities are included in the notes to the Financial Statements.

Income
All income is recognised in the Statement of Financial Activities once the charity has legal entitlement to the funds, it is possible that the income will be received and the amount can be measured reliably.

Grants are credited to income (voluntary income; where no conditions are attached) as they are received except where there is confirmation from the donor that these should be deferred, to be matched against future costs.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Allocation and apportionment of costs
Support costs
There is only one charitable activity heading, and a very small proportion of charitable activities are attributed to fund raising, therefore to reallocate support costs to this heading would be meaningless and the figures involved immaterial.

Only costs formerly included in governance are shown as support costs and allocated to charitable activities.
Since there is only one charitable activity heading, all costs are included there.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold improvements	- 5% straight line over the life of the lease
Plant and machinery	- 25% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance

Taxation
The charity is exempt from corporation tax on its charitable activities.

Notes to the Financial Statements continued

for the year ended 31st March 2023

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated assets and services
In accordance with the Charity SORP, donated services are included in the accounts at the value they would have otherwise have been if paid for by a customer. Donated goods are included at the cost to the donor. The resulting amount is shown within donation income on the Statement of Financial Activities, with a corresponding cost heading within charitable activities. Items that would normally be capitalised are included as fixed assets and depreciated over the life of the asset as noted above. The value of volunteer labour is not included within the Accounts except as a narrative note valued by taking the amount of time given multiplied by a reasonable rate per hour (such as national minimum wage). Goods donated for re-sale, especially those that are difficult to place a value on, are not included within the accounts (as income or stock) until the items are sold when the price sold for is recorded as income.

Investments
Investments are shown at market value.

Stock
Stocks are included at the lower of cost and net realisable value.

Notes to the Financial Statements continued

for the year ended 31st March 2023

2. DONATIONS AND LEGACIES - Charity and Group

	2023	2022
	£	£
Donations	95,512	108,574
Grants	404,975	599,084
Donated services	32,187	27,062
	532,674	734,720

Grants received, included in the above, are as follows:	2023	2022
	£	£
Beaverbrooks Charitable Trust	21,000	25,750
Blackpool CCG - Connect 5	25,350	25,350
Blackpool Council - Cost of Living	24,188	-
Blackpool Council - COVID Response	-	24,705
Blackpool Council - Home Recovery	25,000	-
Blackpool Council - Household Support	5,500	-
Blackpool Council - Managing Challenging Behaviour	26,575	26,131
Carers Trust - Inspiring Change	-	4,251
Cares Trust - Making Carers Count	39,540	20,870
Carers Trust - Respite Support	-	12,000
Carers Trust - Time for Me	5,135	-
Children in Need	40,729	41,796
Children in Need - Activity Fund	-	5,818
Community Foundation	-	8,737
Eric Wright Charitable Trust	48,500	20,000
Individual grants	12,049	95,626
The Julia & Hans Rausing Trust	-	75,000
The National Lottery Community Fund - RC North West Region	99,181	147,178
NHS England - Can You See Me	-	9,950
NHS England - Rapid Learning	-	9,993
Postcode Neighbourhood Trust	-	11,427
The Rank Foundation - Profit for Good	-	7,500
The Rank Foundation - Time to Shine	-	18,692
Spirit - Bang the Drum	-	810
St James' Place Charitable Trust	7,500	7,500
Vera Wolstencroft Trust	24,728	-
	404,975	599,084

Notes to the Financial Statements continued

for the year ended 31st March 2023

3. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Fundraising and events - charity	76,947	104,216
Trading - subsidiary	11,096	21,112
	88,043	125,328

4. INVESTMENT INCOME - Charity & Group

	2023	2022
	£	£
Deposit account interest	5,376	94
Interest receivable – trading	-	-
	5,314	94

5. INCOME FROM CHARITABLE ACTIVITIES - Charity & Group

	Activity	2023	2022
		£	£
Social work, student placements	Direct charitable activities	8,020	6,696
Contract income	Direct charitable activities	361,496	340,704
Support services	Direct charitable activities	15,644	41,879
		385,160	389,279

	2023	2022
	£	£
Grants received, included in the above, are as follows:		
Blackpool CCG - Adult Carers' Support	193,873	190,632
Blackpool CCG - Carers Break and Relief Fund	10,312	10,140
Blackpool CCG - Dementia Support	77,343	76,050
Blackpool CCG – Young Carers' Support	64,968	63,882
Blackpool Council – Early Help	8,750	-
ICB – TOCH	6,250	-
	361,496	340,704

6. RAISING FUNDS - Charity & Group

	2023	2022
	£	£
Fundraising costs - Charity	41,914	49,996
Charity shops and trading – subsidiary	11,431	25,583
	53,345	75,579

7. CHARITABLE ACTIVITIES COSTS - Charity & Group

	Direct costs	Grant funding of activites (see note 8)	Support costs (see note 9)	Totals
	£	£	£	
Direct charitable activities	980,092	20,089	9,927	1,010,108

Notes to the Financial Statements continued

for the year ended 31st March 2023

8. GRANTS PAYABLE - Charity & Group

Grants paid to individuals amount to £20,089 (2022: £32,981).

9. SUPPORT COSTS - Group

	Governance costs £
Direct charitable activities – Charity	9,927

10. NET INCOME/(EXPENDITURE) - Group

Net income/(expenditure) is stated after charging/(crediting):

	2023 £	2022 £
Auditors' remuneration - charity	7,920	7,200
Accountancy fees - subsidiary	1,440	1,200
Depreciation - owned assets	18,607	21,414
Depreciation - donated assets	32,500	32,500

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses
There were no trustees' expenses in the year ended 31 March 2023.

12. STAFF COSTS – Charity & Group

	2023 £	2022 £
Wages and salaries	602,988	616,379
Social security costs	53,426	51,475
Other pension costs	19,124	18,896
	675,538	686,750

The average monthly number of employees during the year was as follows:

	2023	2022
Charity	23	25
Subsidiary	0	0
Group total	23	25

The key management personnel of the Charity are noted in the Trustees Report. The total employee benefits of the key management personnel of the Charity were £144,518 (2022: £151,667).

No member of staff was paid more than £60,000 during the year (being the reportable limit specified by the Charity Commission).

There are pension contributions outstanding at the balance sheet date of £811 (2022: £718).

Notes to the Financial Statements continued

for the year ended 31st March 2023

13. GRANT INCOME IN ADVANCE - Charity (note 18)

	As at 1/4/22 £	Movement £	As at 31/3/23 £
The National Lottery Community Fund - RC North West Region	15,135	16,981	32,116
Blackpool Council - Early Help	-	26,250	26,250
Children in Need	6,663	-	6,663
Eric Wright Charitable Trust	23,000	(23,000)	-
ICB - TOCH	-	18,750	18,750
St James' Place Charitable Trust	4,375	-	4,375
	49,173	38,981	88,154
Group total	49,173	38,981	88,154

Notes to the Financial Statements continued

for the year ended 31st March 2023

14a) TANGIBLE FIXED ASSETS - Group

	Leasehold Improvements (Donated) £	Improve-ments Property £	Plant to Machinery £	Fixtures and Fittings £	Vehicles £	Totals £
COST						
At 1st April 2022	565,000	8,987	135,950	55,250	31,540	796,727
Additions/(Disposals)	15,234	-	1,998	-	-	17,232
At 31st March 2023	580,234	8,987	137,948	55,250	31,540	813,959
DEPRECIATION						
At 1st April 2022	120,000	3,607	101,887	33,619	28,369	287,482
Charge for year	35,808	1,344	8,745	5,408	793	52,098
At 31st March 2023	155,808	4,951	110,632	39,027	29,162	339,580
NET BOOK VALUE						
At 31st March 2023	424,426	4,035	27,316	16,223	2,378	474,378
At 31st March 2022	445,000	5,380	34,063	21,631	3,171	509,245

14b) TANGIBLE FIXED ASSETS - Charity

	Leasehold Improvements (Donated) £	Plant and Machinery £	Fixtures and Fittings £	Motor Vehicle £	Totals £
COST					
At 1st April 2022	565,000	135,950	48,794	31,540	781,284
Additions/Disposals	15,234	1,998	-	-	17,232
At 31st March 2023	580,234	137,948	48,794	31,540	798,516
DEPRECIATION					
At 1st April 2022	120,000	101,887	31,562	28,369	281,818
Charge for year	35,808	8,745	4,308	793	49,654
At 31st March 2023	155,808	110,632	35,870	29,162	331,472
NET BOOK VALUE					
At 31st March 2023	424,426	27,316	12,924	2,378	467,044
At 31st March 2022	445,000	34,063	17,232	3,171	499,465

Notes to the Financial Statements continued

for the year ended 31st March 2023

15. SUBSIDIARY COMPANY

The Charity has one trading subsidiary: Blackpool Carers Centre Trading Ltd, a company incorporated in England and Wales which is consolidated into the results of the Charity. The Charity owns the entire share capital of the trading subsidiary, being 100 £1 ordinary shares.

The audited Financial Statements of Blackpool Carers Centre Trading Ltd for the year ended 31st March 2023 are filed with the Registrar of Companies. A summary of the trading results of Blackpool Carers Centre Trading Ltd are shown below:

	2023 £
Turnover	11,096
Cost of sales	(2,413)
Gross profit	8,683
Administrative and finance costs	(6,574)
Depreciation	(2,444)
Net Profit for the year	(335)

The aggregate of assets, liabilities and reserves is:

	2022 £
Fixed Assets	7,333
Current Assets	21,287
Current Liabilities	(12,356)
Total reserves	16,264

16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2023 **£**	**2022** **£**	**2023** **£**	**2022** **£**
Trade debtors	131,021	51,896	130,390	47,563
Inter company account	-	-	10,916	32,775
Other debtors	2,392	100	2,392	100
Prepayments	9,340	11,153	9,340	11,153
	142,753	63,149	153,038	91,591

Notes to the Financial Statements continued

for the year ended 31st March 2023

17. CURRENT ASSET INVESTMENTS

	Group		Charity	
	2023	2022	2023	2022
	£	£	£	£
Unlisted investments - bonds and deposits	646,526	511,737	646,526	511,737

18. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2023	2022	2023	2022
	£	£	£	£
Trade creditors	28,599	16,891	28,599	16,891
Social security and other taxes	811	718	811	718
Accruals and deferred income (note 13)	88,154	49,174	88,154	49,174
Accrued expenses	10,334	14,992	8,894	13,792
	127,899	81,775	126,458	80,575

19. MOVEMENT IN FUNDS - Charity & Group

	At 1.4.22	Net movement in funds	Transfers between funds	At 31.3.23
	£	£	£	£
Unrestricted funds				
Designated fund - Charity*	899,465	35,414	-	934,879
General fund - Charity	381,608	(87,280)	-	294,328
Designated fund - Subsidiary*	9,780	(2,448)	-	7,332
General fund - Subsidiary	6,718	2,114	-	8,832
	1,297,571	(52,200)	-	1,245,371
Restricted funds				
Restricted fund - Charity & Group	-	-	-	-
TOTAL FUNDS	1,297,571	(52,200)	-	1,245,371

*see narrative below

Analysis of net assets between funds: Group

	Restricted funds	Unrestricted funds	Total 2023
	£	£	£
Fixed Assets	-	474,378	474,378
Current Assets	-	898,892	898,892
Current Liabilities	-	(127,899)	(127,899)
Net Assets	-	1,245,371	1,245,371

Notes to the Financial Statements continued

for the year ended 31st March 2023

19. MOVEMENT IN FUNDS - Charity & Group - Continued

Analysis of net assets between funds: Charity

	Restricted funds £	Unrestricted funds £	Total 2023 £
Fixed Assets and Investments	-	467,144	467,144
Current Assets	-	888,521	888,521
Current Liabilities	-	(126,458)	(126,458)
Net Assets	-	1,229,207	1,229,207

Designated funds are allocated as follows: £227,500 is a designated fund which represents the net book value (after depreciation) of leasehold improvements donated in 2017), £250,000 is designated for specific elements of the Young Carers programme, £150,000 is designated for hospital discharge and rehabilitation and £120,000 is designated for work on the Refocus Substance Misuse project, £187,379 is designated towards fixed assets purchased. There is also £7332 of designated funds relating to the subsidiary company, giving an overall total of £924,211. This leaves a balance of £303,160 constituting general / free reserves.

The transfer from restricted funds to unrestricted funds represents costs incurred in head office and central activities relating to restricted projects which have been re-charged by way of a management recharge.

20. RELATED PARTY DISCLOSURES

During the year the charity incurred net income totalling £5,000 in relation to the trading subsidiary, this was received in April 2023. The balance owed by the trading subsidiary at the year end, and shown within debtors is £10,916 (2022 creditors: £32,776).

Blackpool Carers Centre Trading Limited, a subsidiary undertaking, has applied the exemption from audit under section 479A of the Companies Act 2006. As such the parent undertaking guarantees all outstanding liabilities to which the company is subject at the end of the financial year, until they are satisfied in full, and the guarantee is enforceable against the parent undertaking by any person to whom the subsidiary company is liable in respect of those liabilities.

21. DONATED SERVICES AND FACILITIES

The figure recognised as income/expenditure relating to donated services and facilities may be summarised as follows:

	£
General donations	12,187
Notional annual rent - Beaverbrooks House	20,000
	32,187

Consolidated Statement of Financial Activities

Comparative figures for the year ended 31st March 2022

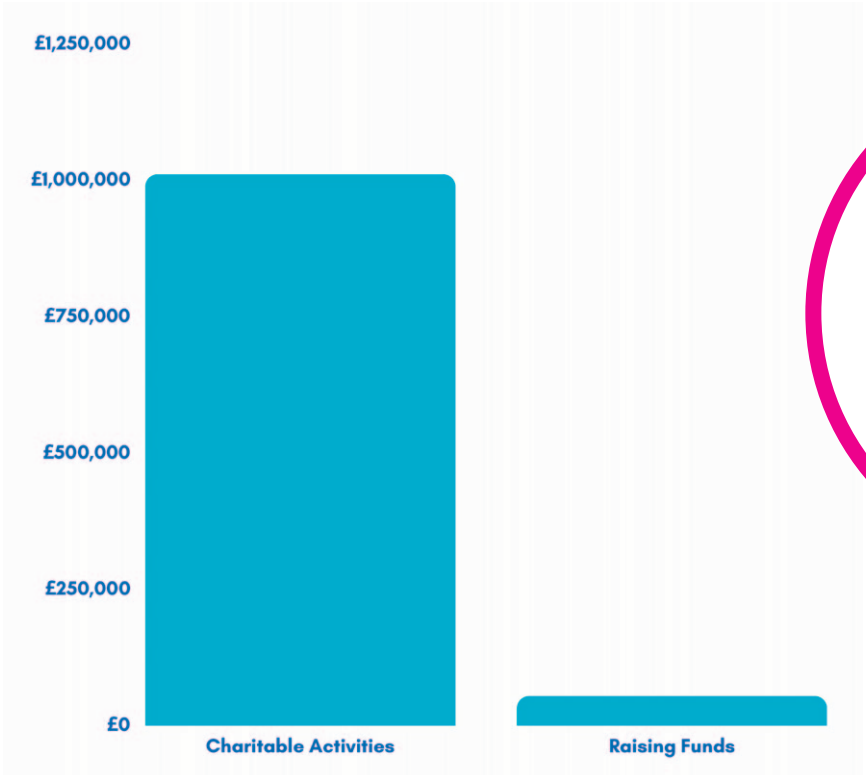
	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	77,886	656,834	734,720
Charitable activities			
Direct charitable activities	389,279	-	389,279
Other trading activities	125,328	-	125,328
Investment income	94	-	94
Total	592,587	656,834	1,249,421
EXPENDITURE ON			
Raising funds	75,579	-	75,579
Charitable activities			
Direct charitable activities	660,000	291,948	951,948
Total	735,579	291,948	1,027,527
NET INCOME BEFORE TRANSFERS	(142,992)	364,886	221,894
Gross transfers between funds	139,626	(139,626)	-
NET INCOME	252,780	(30,886)	221,894
RECONCILIATION OF FUNDS			
Total funds brought forward	1,044,791	30,886	1,075,677
TOTAL FUNDS CARRIED FORWARD	1,297,571	-	1,297,571

Charity Income and Expenditure

£

£1,000,157

Income



£

£1,063,453

Expenditure

donr

To make a donation to provide respite for our carers

Text BLACKPOOLCARERS to 70085 to give £5*

**Texts charged at your standard network rate*

OR

JustGiving

Scan to DONATE ONLINE

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Blackpool Carers
Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 393748
Email: admin@blackpoolcarers.org
www.blackpoolcarers.org

blackpoolcarers @BlackpoolCarers blackpoolcarers Blackpool Carers Centre Limited

Registered as a company limited by guarantee in England and Wales No. 5633524.

A Network Partner of CARERS TRUST

BLACKPOOL CARERS CENTRE LIMITED

England & Wales - Charity number 1114558

Accounts

ANNUAL REPORT

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

2021-22

We exist to make a better life for carers.

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Introduction

This year contained a return to more normal service than what had gone before. With the ending of all the remaining coronavirus restrictions we resumed our regular programme of in person one to one support and respite activities for carers of all ages. The expansion of our services in this time has been led by the needs of carers and as such, we are privileged to present the 2021-2022 annual report, providing the story of the impact that our work has had on unpaid carers and their families in Blackpool throughout the past 12 months.

The further development of the Beaverbrooks House site has been a resounding success, providing us with a more sensible layout within the building and a fantastic space to the rear of the premises which allows for many more activities to take place on site. Our focus remains to make a better life for carers and our priorities have been to grow specific workstreams to meet their needs as well as to build the awareness of carers in our community.

We have been successful in commencing a specific project for the adult carers of those who are affected by substance misuse. This project, Refocus, complements our existing work on the Family Focus project and ensures that we are meeting the needs of carers in Blackpool.

The growth of our Caring Corporates programme has been particularly pleasing this year. Our supporters not only provide much needed financial support to ensure that our work can continue, but also take up the cause of carers more generally, raising awareness with their own networks and staff team. This commitment not only helps carers come forward for support, but also ensures that more people are aware of the issues affecting carers.

In short, these pages reflect a year of which we are very proud. Our work with the carers we already support has delivered transformative change to households across our town. The efforts we have undertaken to build awareness of carers more generally has meant that more carers have been referred to us than ever before.

Sarah Lambert,
Chair of Trustees

Tom McMurdo,
Director of Finance and Resources

Report of the Trustees

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2015 (frsse).

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name
Blackpool Carers Centre Ltd

Registered Company number
05633524 (England and Wales)

Registered Charity number
1114558

Registered office
Blackpool Carers Centre
Beaverbrooks House
147 Newton Drive
Blackpool
FY3 8LZ

Trustees
P Jebb, (Resigned 8.8.22)
S Lambert, Chair
T Jackson, Vice Chair
A Gilmore, Treasurer
H Lewis
J Topping
A Ward
S Howarth
S Leighton (Appointed 8.11.21)
B Reilly (Appointed 14.2.22)

Company Secretary
Mr T W McMurdo

Auditors
Champion
Chartered Accountants
& Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

Bankers
HSBC
1 Newhouse Road
Oxford Square
Blackpool
Lancashire
FY4 4YH

President: Professor Saul Becker

Patrons:
Mr John Barnett DL MBE
Mrs Danielle Barnett
Miss Hayley Kay
Mr Clive Hirst

KEY MANAGEMENT PERSONNEL

The Trustees delegate responsibility for the day-to-day management of the charity to the following senior employees:

- Nigel McMurdo - Director of Operations
- Faye Atherton - Director of Quality (Resigned 10.6.22)
- Tom McMurdo - Director of Resources

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The Charitable Company (hereafter referred to as "the Charity") is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees
As set out in the Articles of Association, the Board of Trustees comprises not less than three trustees but not more than 12 trustees.

The Board is responsible for the recruitment and appointment of new trustees. Each year a skills audit is undertaken and if gaps are identified, a recruitment process takes place. The recruitment process has been developed in order to attract a diverse group of trustees with appropriate skills, knowledge and experience.

Occasionally potential trustees register an interest in the organisation. Following this, a meeting is arranged with the Chair and a Director and the trustee is held on a waiting list until an appropriate vacancy arises.

Induction and training of new trustees
Once a decision has been made to take up a board position, trustees receive an induction pack containing the annual report, strategy and business plan and detailed information about the organisation and the personal commitment required. Trustees are invited to visit Beaverbrooks House and shadow workers in order to ensure a detailed understanding of the work carried out.

Each year a Board Development Day is held, when trustees, supported by senior staff, take part in governance training and review the strategy, developing new ideas and learning about each others' roles.

Organisational structure
The activities of the organisation are governed by the board of trustees, all of whom are company directors. The board has established an Audit and Governance Sub-Committee, which continues to operate successfully.

Board meetings are held quarterly, and a board assurance framework has been established in order to guide the board and sub-committee agenda.

The Treasurer works closely with the finance team to provide assurance to the board around organisational finance.

The Board of Trustees appoints the Board of Directors who report to the Board on the operational running of the organisation.

Report of the Trustees continued

Trustees' attendance at board meetings

Trustee	10.05.21	09.08.21	08.11.21	14.02.22
Alison Gilmore	✗	✗	✗	✗
Anthony Ward	✓	✓	✓	✓
Ben Reilly	N/A	N/A	N/A	✓
Howard Lewis	✓	✗	✓	✗
John Topping	✓	✓	✓	✗
Paul Jebb	✓	✓	✓	✗
Sarah Lambert	✗	✓	✓	✓
Sarah Leighton	N/A	N/A	✓	✓
Sian Howarth	✓	✗	✗	✓
Tracy Jackson	✓	✓	✗	✗

Related parties
None of the trustees receive remuneration or other benefits from their work with the charity. Trustees are invited to declare any relevant interests at each board meeting, and formally requested to submit an annual register of interests form.

Blackpool Carers' Centre Ltd is a network partner of Carers Trust.

Remuneration policy
The board is responsible for considering the remuneration of all staff, taking account of the skills and experience required, as well as the sector norms for charities of this size. Staff pay is reviewed annually by the board of trustees and salaries continue to conform to the wholesale pay review conducted in the financial year 19/20.

Risk management
The board follows a comprehensive risk management policy which clearly defines the roles of the board, audit committee and staff in identifying and managing risks, and how the register of risks should be used as a live document.

The board has a risk matrix to identify all major risks. Each risk is scheduled for attention according to the severity of its potential impact and the Audit and Governance Sub-Committee manages the risk process.

MarkSafety Limited has been engaged to manage Health and Safety.

Relationships with funders are maintained and regarded as high priority in order to develop sustainable and diverse funding streams.

Quality
Blackpool Carers Centre holds the Trusted Charity Level 1 Quality Mark and is a Carers Trust Centre of Excellence.

OBJECTIVES AND ACTIVITIES

Objectives and aims
The Charity's objects as set out in the objects contained in the company's memorandum of association are:

- For the public benefit, to relieve the stresses experienced by carers and the families of people with physical, mental, sensory impairment or substance misuse problems, within the family or home, through the provision of support services and the promotion of the needs of carers on the Fylde Coast and surrounding areas.
- To advance public education concerning carers.
- To undertake any other charitable activity in connection with the above.

Purpose
The charity has a clear and easily understandable purpose which is to make 'A Better Life for Carers'.

Public Benefit
The trustees have given careful consideration to the Charity Commission guidance on public benefit in setting its strategy and when planning for the future. The charity supports carers from age of 5 who live, attend school/college or have a GP in Blackpool. A wide variety of support is offered to carers, families and professionals without charge.

We provide:
- One to one intensive support plans;
- Respite activities including youth clubs, trips and activities- age specific
- Beaverbrooks House as a venue for respite and ad hoc support
- Benefits advice
- School liaison
- Information and advice
- Volunteering opportunities
- Dementia training
- Substance Misuse project
- Mental Health support
- Emergency and small grants
- Whole family support
- Hospital based service
- Magazine

In order to ensure that resources are allocated effectively and to reduce dependency on services, initial assessments identify carers who are in the highest need according to a 'red/amber/green' status. The most complex families receive time limited, intensive packages of support intended to improve the quality of their lives. At the end of the support plan, carers are able to access peer or volunteer led support alongside organised events and activities.

Beaverbrooks House is open 5 days a week from 8.00am to 6.00pm with activities also taking place most weekends. Carers can call into Beaverbrooks House at any time to use facilities, gardens, take part in activities or seek advice and support. By embedding ourselves in our community, we are able to introduce the concept of caring and its potential impact on individuals/ families and educate all our stakeholders in the services that we offer.

Charitable activities
In order to deliver our purpose, we have developed a strategy focusing on three key areas and this is reviewed annually. With the use of an operational plan, we review how our activities have performed against outputs and outcomes. We report on impact and ensure that all planned activities will achieve our purpose. Regular reviews allow trustees to build on the successes and learn when things go wrong in order to feed into a cycle of continuous development.

A. Carers
We will:
- Deliver excellent carer-led, time-limited and outcome focussed support to carers and their families
- Listen to carers and involve them to ensure that services are designed in line with their needs.
- Be the Single Point of Access for all carers in Blackpool.
- Identify hidden carers each year.
- Increase the understanding of carers within the local community. each year

B. People
We will:
- Provide a values driven, performance-based learning culture for our team.
- Grow our own workforce; providing excellent training with opportunities for progression and continuous development.
- Increase our capacity through providing a safe, supportive and stimulating placement for staff, students and volunteers.
- Be an employer of choice.

C. Resources - Developing a sustainable future.
We will :
- Develop and maintain strong relationships with a diverse range of funders and partners, focussed on unrestricted income streams.
- Develop a sustainable and vibrant Carers Centre.
- Achieve net carbon neutrality.
- Deliver excellence in governance and financial management. maintain strong relationships with a diverse range of funders and partners, focusing on unrestricted income streams

ACHIEVEMENT AND PERFORMANCE

Over 21/22:

For adult carers:
- 2701 one to one support sessions were provided;
- 986 accessed support;
- 611 welfare checks performed;
- 591 referrals for support;
- 415 Instances of partnership working;
- 260 training places provided for carers caring for those suffering from dementia;
- 362 face-to-face benefits reviews, applications and appeals;
- £414,451.80 is the total value of benefits that have been accessed for carers.
- 209 respite sessions took place

For young carers:
- 239 referrals for support;
- 323 assessments conducted;
- 504 received support;
- 2743 intensive 1:1 sessions provided;
- 1197 instances of partnership working.

For young adult carers
- 369 intensive 1:1 sessions provided;
- 61 young adult carers supported;
- 199 instances of partnership working
- 26 referrals for young adult carer support;
- 69 young adult carers have accessed trips and activities.

Resources
We are particularly grateful to the many funders who have provided vital support this year. We are indebted to The Beaverbrooks Charitable Trust, who have not only provided Beaverbrooks House at a peppercorn rent for 20 years, but also provide the funding for the vital role of Volunteer Coordinator.

In addition to monetary support, we have been fortunate to benefit from a number of pro bono supporters who have provided professional guidance and corporate resources.

We very much appreciate the kindness of all our supporters who so generously fundraise, raise awareness and volunteer to make a better life for carers.

Passion, Quality, Respect
As part of our commitment to our staff, students and volunteers, we have introduced a values based performance management system. This has seen the end of annual appraisals with monthly live time feedback, matched against our values.

Donations
We make every penny count. For every £1 we spend on fundraising, we bring in £16.53 to support more local carers.

FINANCIAL REVIEW

Financial review and reserves
The results of the Group are summarised on the Statement of Financial Activities.

The closing reserves are shown on the Balance Sheet.

The group has reserves of £1,297,571 at the year end. £30,886 of this total is restricted for specific future costs.

Of the remaining £1,266,685, £909,245 is a designated fund which represents the net book value (after depreciation) of donated assets received in respect of leasehold improvements during the DIYSOS: BBC Children in Need Big Build in 2016 and the capital expenditure on the annexe development during the year. This leaves a balance of £388,326 constituting free reserves.

The Charity's reserves policy is to hold a level of 3-6 months free reserves equating to the unrestricted direct charitable costs for the year, being approximately £135,000.

Report of the Trustees continued

The free reserves of £388,326 currently represent around 6 months' worth of those costs.

The Trustees will endeavour to retain this level in the future.

Investment policy and objectives
The Charity is holding £100,000 in a deposit bond for safekeeping.

Future Developments
During 2022 we will be focusing on:

- developing our work to reduce the impact of the current cost of living crisis
- identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally;
- improving the financial position of carers by increasing provision of benefits advice;
- securing long term funding for parental mental ill health and substance misuse support

Importantly, as the Health and Social Care landscape continues to shift, we will develop new ways of working that align with the priorities of our statutory partners.

OUR FUNDRAISING PRACTICE

Blackpool Carers Centre Ltd has moved away from a heavy reliance on statutory funding from the local authority. Instead, the Charity is developing and widening its income streams to ensure a sustainable future.

Our approach to fundraising is based on building and maintaining key relationships. We take this approach seriously, ensuring that donors feel fully involved in our work and able to see clearly why their donations are making a better life for carers. Whilst we accept single donations, we do not actively seek them. Our best fundraisers are the service delivery team who deliver excellence in their daily work.

Passionate, committed donors who understand the value of unpaid carers will often become our ambassadors. We aim to connect with donors and help them to understand why donations are important and how their money will be used. We offer our donors choice and focus on the impact of their donations. We consult with donors regularly. Many donors accept recognition whereas some of our donors request anonymity.

Our Head of Fundraising holds the MInstF (Cert) qualification from the Institute of Fundraising (IoF). We have subscribed to the IoF's Code of Fundraising Practice and pro-actively adhere to the code by training all staff and volunteers in its contents.

As a result of our relationship approach, we do not approach individuals for donations and we have not received any fundraising complaints. There is a clear process to deal with complaints.

GOING CONCERN

The accounts are prepared on a going concern basis, which the Trustees consider to be appropriate having considered the foreseeable future. The Charitable Company holds reserves which are sufficiently in line with its reserves policy.

MEASURING PERFORMANCE

The charity employs a number of tools to measure the performance of each of its projects. All carers across the service receive a pre and post intervention assessment, enabling a measure to be taken of the impact achieved by each project, both collectively and individually with carers and their families.

Quantitative information is generated through each contact made, with a range of key performance indicators, including referral numbers, instances of 1:1 support and activity attendances, all being regularly assessed to ensure quality throughout the service. Qualitative information, most frequently communicated through case studies, is used to give a holistic picture of a case, both internally to measure performance and externally to inform our partners.

EMPLOYMENT POLICY

The charity's policy is to promote equality of opportunity to all in employment and throughout the selection process, irrespective of their gender, race, ethnic origin, disability, age, nationality, sexuality, marital status and social class. Blackpool Carers oppose all forms of unlawful and unfair discrimination.

All employees, students and volunteers are treated fairly and equally. Selection for employment, promotion, training and any other benefits is on the basis of aptitude and ability. All employees are helped and encouraged to further develop to their full potential and the talents and the resources of the workforce are fully utilised to maximise the efficiency of the organisation.

Statement of Trustees' Reponsibilities

The trustees (who are also the directors of Blackpool Carers Centre Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

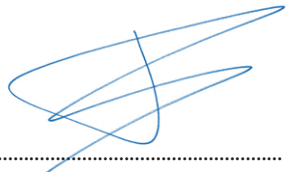
- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Champion Accountants Ltd will be proposed for re-appointment at the forthcoming Annual General Meeting.

ON BEHALF OF THE BOARD:

A Gilmore - Trustee
14th November 2022



Mr T W McMcurdo - Secretary
14th November 2022

Report of the Independent Auditors

Opinion
We have audited the financial statements of Blackpool Carers Centre Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 31st March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:
- give a true and fair view of the state of the group's and of the parent company's affairs as at 31st March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:
- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:
- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:
- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance; but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report
This report is made solely to the Charitable company's / Group's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's / Group's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company/Group and the Charitable Company's / Group's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Buck FCA,DChA
(Senior Statutory Auditor)
for and on behalf of
Champion Accountants LLP
Chartered Accountants
& Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

14th November 2022

Consolidated Statement of Financial Activities

for the year ended 31st March 2022 (incorporating income and expenditure account)

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	77,886	656,834	734,720	883,803
Charitable activities					
Direct charitable activities	5	389,279	-	389,279	497,635
Other trading activities	3	125,328	-	125,328	46,848
Investment income	4	94	-	94	994
Total		592,587	656,834	1,249,421	1,429,280
EXPENDITURE ON					
Raising funds	6	75,579	-	75,579	5,825
Charitable activities	7				
Direct charitable activities		660,000	291,948	951,948	1,042,052
Total		735,579	291,448	1,027,527	1,047,877
NET INCOME BEFORE TRANSFERS		(142,992)	364,886	221,894	381,403
Gross transfers between funds	19	139,626	(139,626)	-	-
NET INCOME		252,780	(30,886)	221,894	381,403
RECONCILIATION OF FUNDS					
Total funds brought forward		1,044,791	30,886	1,075,677	694,274
TOTAL FUNDS CARRIED FORWARD		1,297,571	-	1,297,571	1,075,677

The consolidated figures above include the results of the Charity which had income for the year of £1,225,808 (2021: £1,410,260) and a net surplus of £8,864 (2021: £365,112).

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

Balance Sheets

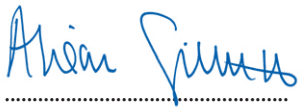
as at 31st March 2022

	Notes	Consolidated 2022 Group £	Consolidated 2021 Charity £	Charity 2022 Charity £	Charity 2021 £
FIXED ASSETS					
Tangible assets	14	509,245	348,955	499,465	355,949
Investments	15	-	-	100	100
		509,245	348,955	499,565	336,016
CURRENT ASSETS					
Stock – raw materials		573	2,089	573	2,089
Debtors	16	63,149	33,482	91,591	31,548
Investments	17	511,737	756,688	511,737	756,688
Cash at bank		294,646	54,635	258,182	51,050
		870,105	846,893	862,083	841,374
CREDITORS					
Amounts falling due within one year	18	(81,775)	(120,171)	(80,575)	(120,181)
NET CURRENT ASSETS		788,330	726,722	781,508	721,193
TOTAL ASSETS LESS CURRENT LIABILITIES		1,297,575	1,057,677	1,281,073	1,057,209
NET ASSETS		1,297,575	1,057,677	1,281,073	1,057,209
FUNDS					
Unrestricted funds:	19				
General fund		388,326	265,836	381,608	247,368
Designated fund – leasehold improvements donated*		909,245	778,955	899,465	778,955
		1,297,571	1,044,791	1,281,073	1,026,323
Restricted funds:					
Restricted fund		-	-	-	-
Restricted fund - Capital Appeal		-	30,886	-	30,886
TOTAL FUNDS		1,297,571	1,075,677	1,281,073	1,057,209

***The designated fund represents the net book value (after depreciation) of donated assets received in respect of leasehold improvements. This does not represent available liquid resources.**

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 14th November 2022 and were signed on its behalf by:



A Gilmore –Trustee

Cash Flow Statement

for the year ended 31st March 2022

	Notes	2022 £	2021 £
Cash flows from operating activities:			
Cash generated from operations	1	(5,827)	414,681
Net cash provided by (used in) operating activities		(5,827)	414,681
Cash flows from investing activities:			
Purchase of tangible fixed assets		-	(28,267)
Disposal of tangible fixed assets		795	-
Interest received		94	994
Net cash provided by (used in) investing activities		889	(27,273)
Change in cash and cash equivalents in the reporting period		(4,938)	387,403
Cash and cash equivalents at the beginning of the reporting period		811,322	423,914
Cash and cash equivalents at the end of the reporting period		806,383	811,322

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022	2021
	£	£
Net income for the reporting period (as per the statement of financial activities)	21,898	831,403
Adjustments for:		
Depreciation charges	38,916	39,943
Interest received	(94)	(994)
Decrease/(Increase) in stocks	1,516	(72)
Decrease/(Increase) in debtors	(29,667)	31,065
Increase/(Decrease) in creditors	(38,396)	(36,663)
Net cash provided by (used in) operating activities	(5,827)	414,681

Notes to the Cash Flow Statement

for the year ended 31st March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice and the Companies Act 2006. The financial statements have been prepared under the historical cost convention with the exception of investments which are included at market value.

Group Financial Statements
These Financial Statements consolidate the results of the charity, and its subsidiary: Blackpool Carers Centre Trading Limited on a line by line basis. Details of the relationship between these entities are included in the notes to the Financial Statements.

Income
All income is recognised in the Statement of Financial Activities once the charity has legal entitlement to the funds, it is possible that the income will be received and the amount can be measured reliably.

Grants are credited to income (voluntary income; where no conditions are attached) as they are received except where there is confirmation from the donor that these should be deferred, to be matched against future costs.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Allocation and apportionment of costs
Support costs
There is only one charitable activity heading, and a very small proportion of charitable activities are attributed to fund raising, therefore to reallocate support costs to this heading would be meaningless and the figures involved immaterial.

Only costs formerly included in governance are shown as support costs and allocated to charitable activities.
Since there is only one charitable activity heading, all costs are included there.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold improvements	- 5% straight line over the life of the lease
Plant and machinery	- 25% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance

Taxation
The charity is exempt from corporation tax on its charitable activities.

Notes to the Financial Statements

for the year ended 31st March 2022

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated assets and services
In accordance with the Charity SORP, donated services are included in the accounts at the value they would have otherwise have been if paid for by a customer. Donated goods are included at the cost to the donor. The resulting amount is shown within donation income on the Statement of Financial Activities, with a corresponding cost heading within charitable activities. Items that would normally be capitalised are included as fixed assets and depreciated over the life of the asset as noted above. The value of volunteer labour is not included within the Accounts except as a narrative note valued by taking the amount of time given multiplied by a reasonable rate per hour (such as national minimum wage). Goods donated for re-sale, especially those that are difficult to place a value on, are not included within the accounts (as income or stock) until the items are sold when the price sold for is recorded as income.

Investments
Investments are shown at market value.

Stock
Stocks are included at the lower of cost and net realisable value.

2. DONATIONS AND LEGACIES - Charity and Group

	2022	2021
	£	£
Donations	108,574	38,905
Grants	599,084	795,427
Donated services	27,062	49,471
	734,720	883,803

Notes to the Financial Statements continued

for the year ended 31st March 2022

Grants received, included in the above, are as follows:

	2022	2021
	£	£
Beaverbrooks Charitable Trust	25,750	25,000
Big Lottery Fund - Family Focus	147,178	117,341
Blackpool CCG - Connect 5	25,350	25,350
Blackpool Council – COVID Response	24,705	294
Blackpool Council – Managing Challenging Behaviour	26,131	26,131
CAF – Resilience Fund	-	75,000
Carers Trust – Direct Carers Connections	-	7,000
Carers Trust – Inspiring Change	4,251	8,750
Cares Trust – Making Carers Count	20,870	-
Carers Trust – Respite Support	12,000	12,600
Carers Trust – Time for Me	-	13,268
Carers Trust - Young Carers in Schools	-	3,121
Carers Trust – Young Carers Awareness Day	-	350
Children in Need	41,796	50,881
Children in Need - Activity Fund	5,818	9,985
Children in Need – COVID19 Next Steps	-	1,950
Clothworkers	-	5,000
Community Foundation	8,737	11,241
Eric Wright Charitable Trust	20,000	15,000
Individual grants	95,626	22,440
The Julia & Hans Rausing Trust	75,000	-
Leather Sellers	-	1,000
National Lottery Community Fund – Core Fund	-	94,285
NHS England – Can You See Me	9,950	-
NHS England – Rapid Learning	9,993	-
Postcode Neighbourhood Trust	11,427	8,162
The Rank Foundation – Business Development	-	18,750
The Rank Foundation – Core Grant	-	25,750
The Rank Foundation – Profit for Good	7,500	9,647
The Rank Foundation - Rank Aspire Programme	-	587
The Rank Foundation – Resilience Fund	-	25,000
The Rank Foundation - Time to Shine	18,692	2,083
Spirit – Bang the Drum	810	132,246
St James' Place Charitable Trust	7,500	3,125
Tudor Trust	-	39,500
Vera Wolstencroft Trust	-	3,590
WG Edwards	-	1,000
	599,084	795,427

Notes to the Financial Statements continued

for the year ended 31st March 2022

3. OTHER TRADING ACTIVITIES

	2022	2021
	£	£
Fundraising and events - charity	104,216	22,475
Trading - subsidiary	21,112	24,373
	125,328	46,848

4. INVESTMENT INCOME - Charity & Group

	2022	2021
	£	£
Deposit account interest	94	994
Interest receivable - trading	-	-
	94	994

5. INCOME FROM CHARITABLE ACTIVITIES - Charity & Group

		2022	2021
		£	£
	Activity		
Social work, student placements	Direct charitable activities	6,696	10,940
Contract income	Direct charitable activities	340,704	340,704
Support services	Direct charitable activities	41,879	145,991
		389,279	497,635

	2022	2021
	£	£
Grants received, included in the above, are as follows:		
Blackpool CCG - Adult Carers' Support	190,632	190,632
Blackpool CCG - Carers Break and Relief Fund	10,140	10,140
Blackpool CCG - Dementia Support	76,050	76,050
Blackpool CCG - Young Carers' Support	63,882	63,882
	340,704	340,704

6. RAISING FUNDS - Charity & Group

	2022	2021
	£	£
Fundraising costs - Charity	49,996	3,096
Charity shops and trading - subsidiary	25,583	2,729
	75,579	5,825

7. CHARITABLE ACTIVITIES COSTS - Charity & Group

	Direct costs	Grant funding of activites (see note 8)	Support costs (see note 9)	Totals
	£	£	£	£
Direct charitable activities	904,802	32,981	14,165	951,948

8. GRANTS PAYABLE - Charity & Group

Grants paid to individuals amount to £32,981 (2021: £43,080).

9. SUPPORT COSTS - Group

	Governance costs £
Direct charitable activities - Charity	14,165

10. NET INCOME/(EXPENDITURE) - Group

Net income/(expenditure) is stated after charging/(crediting):

	2022 £	2021 £
Auditors' remuneration - charity	7,200	6,900
Accountancy fees - subsidiary	1,200	1,140
Depreciation - owned assets	21,414	22,443
Depreciation - donated assets	32,500	17,500

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses
There were no trustees' expenses in the year ended 31 March 2022.

12. STAFF COSTS - Charity & Group

	2022 £	2021 £
Wages and salaries	616,379	647,681
Social security costs	51,475	53,497
Other pension costs	18,896	17,321
	686,750	718,499

The average monthly number of employees during the year was as follows:

	2022	2021
Charity	25	27
Subsidiary	0	0
Group total	25	27

The key management personnel of the Charity are noted in the Trustees Report. The total employee benefits of the key management personnel of the Charity were £151,667 (2021: £150,350).

No member of staff was paid more than £60,000 during the year (being the reportable limit specified by the Charity Commission).

There are pension contributions outstanding at the balance sheet date of £718 (2021: £206).

Notes to the Financial Statements continued

for the year ended 31st March 2022

13. GRANT INCOME IN ADVANCE - Charity (note 18)

	As at 1/4/21 £	Movement £	As at 31/3/22 £
Big Lottery Fund - Family Focus	-	15,135	15,135
Blackpool Council – Covid Response	24,705	(24,705)	-
Children in Need	8,480	(1,817)	6,663
Children in Need – Activities Fund	5,818	(5,818)	-
Eric Wright Charitable Trust	-	23,000	23,000
Postcode Neighbourhood Trust	11,427	(11,427)	-
St James' Place Charitable Trust	4,375	-	4,375
The Community Foundation	8,737	(8,737)	-
The Rank Foundation - Time 2 Shine	10,382	(10,382)	-
	73,924	(24,751)	49,173
Group total	73,924	(24,751)	49,173

Notes to the Financial Statements continued

for the year ended 31st March 2022

14a) TANGIBLE FIXED ASSETS - Group

	Leasehold Improvements (Donated) £	Improve-ments Property £	Plant to Machinery £	Fixtures and Fittings £	Vehicles £	Totals £
COST						
At 1st April 2021	350,000	8,987	135,950	55,250	32,335	582,522
Additions/(Disposals)	215,000	-	-	-	(795)	214,205
At 31st March 2022	565,000	8,987	135,950	55,250	31,540	796,727
DEPRECIATION						
At 1st April 2021	87,500	1,813	90,533	26,408	27,312	233,566
Charge for year	32,500	1,794	11,354	7,211	1,057	53,916
At 31st March 2022	120,000	3,607	101,887	33,619	28,369	287,482
NET BOOK VALUE						
At 31st March 2022	445,000	5,380	34,063	21,631	3,171	509,245
At 31st March 2021	262,500	7,174	45,417	28,842	5,023	360,631

14b) TANGIBLE FIXED ASSETS - Charity

	Leasehold Improvements (Donated) £	Plant and Machinery £	Fixtures and Fittings £	Motor Vehicle £	Totals £
COST					
At 1st April 2021	350,000	135,950	48,794	32,335	567,079
Additions/Disposals	215,000	-	-	(795)	214,205
At 31st March 2022	565,000	135,950	48,794	31,540	781,284
DEPRECIATION					
At 1st April 2021	87,500	90,533	25,818	27,312	231,163
Charge for year	32,500	11,354	5,744	1,057	50,655
At 31st March 2022	120,000	101,887	31,562	28,369	281,818
NET BOOK VALUE					
At 31st March 2022	445,000	34,063	17,232	3,171	499,465
At 31st March 2021	262,500	45,417	22,976	5,023	335,916

Notes to the Financial Statements continued

for the year ended 31st March 2022

15. SUBSIDIARY COMPANY

The Charity has one trading subsidiary: Blackpool Carers Centre Trading Ltd, a company incorporated in England and Wales which is consolidated into the results of the Charity. The Charity owns the entire share capital of the trading subsidiary, being 100 £1 ordinary shares.

The audited Financial Statements of Blackpool Carers Centre Trading Ltd for the year ended 31st March 2022 are filed with the Registrar of Companies. A summary of the trading results of Blackpool Carers Centre Trading Ltd are shown below:

	2022 £
Turnover	28,612
Cost of sales	(1,007)
Gross profit	27,605
Administrative and finance costs	(26,315)
Depreciation	(3,260)
Net Profit for the year	(1,970)

The aggregate of assets, liabilities and reserves is:	2022 £
Fixed Assets	9,780
Current Assets	40,797
Current Liabilities	(34,079)
Total reserves	16,498

16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2022 £	2021 £	2022 £	2021 £
Trade debtors	51,896	9,611	47,563	7,677
Inter company account	-	-	32,775	-
Other debtors	100	11,802	100	11,802
Prepayments	11,153	12,069	11,153	12,069
	63,149	33,482	91,591	31,548

Notes to the Financial Statements continued

for the year ended 31st March 2022

17. CURRENT ASSET INVESTMENTS

	Group		Charity	
	2022	2021	2022	2021
	£	£	£	£
Unlisted investments – bonds and deposits	511,737	765,710	511,737	765,710

18. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2022	2021	2022	2021
	£	£	£	£
Trade creditors	16,891	32,867	16,891	34,018
Social security and other taxes	718	206	718	206
Accruals and deferred income (note 13)	49,174	73,924	49,174	73,924
Accrued expenses	14,992	13,174	13,792	12,033
	81,775	120,171	80,575	120,181

19. MOVEMENT IN FUNDS - Charity & Group

	At 1.4.21	Net movement in funds	Transfers between funds	At 31.3.22
	£	£	£	£
Unrestricted funds				
Designated fund - Charity	778,955	120,510	-	899,465
General fund - Charity	247,369	(5,387)	139,626	381,608
Designated fund - Subsidiary	-	9,780	-	9,780
General fund - Subsidiary	18,467	(11,749)	-	6,718
	1,044,791	113,154	139,626	1,297,571
Restricted funds				
Restricted fund - Charity & Group	30,886	108,740	(139,626)	-
TOTAL FUNDS	1,075,677	221,894	-	1,297,571

Analysis of net assets between funds: Group

	Restricted funds	Unrestricted funds	Total 2022
	£	£	£
Fixed Assets	-	509,245	509,245
Current Assets	-	870,105	870,105
Current Liabilities	-	(81,775)	(81,775)
Net Assets	-	1,297,575	1,297,575

19. MOVEMENT IN FUNDS - Charity & Group - Continued

Analysis of net assets between funds: Charity

	Restricted funds £	Unrestricted funds £	Total 2022 £
Fixed Assets and Investments	-	499,565	499,565
Current Assets	-	862,083	862,083
Current Liabilities	-	(80,575)	(80,575)
Net Assets	-	1,281,073	1,281,073

Designated funds are allocated as follows: £245,000 is a designated fund which represents the net book value (after depreciation) of leasehold improvements donated in 2017), £250,000 is designated for specific elements of the Young Carers programme, £150,000 is designated for hospital discharge and rehabilitation and £264,245 is designated towards fixed assets purchased. This leaves a balance of £388,326 constituting general / free reserves.

The transfer from restricted funds to unrestricted funds represents costs incurred in head office and central activities relating to restricted projects which have been re-charged by way of a management recharge.

20. RELATED PARTY DISCLOSURES

During the year the charity incurred net income totalling £30,000 in relation to the trading subsidiary. The balance owed by the trading subsidiary at the year end, and shown within debtors is £32,776 (2021 creditors: £1,151).

21. DONATED SERVICES AND FACILITIES

The figure recognised as income/expenditure relating to donated services and facilities may be summarised as follows:

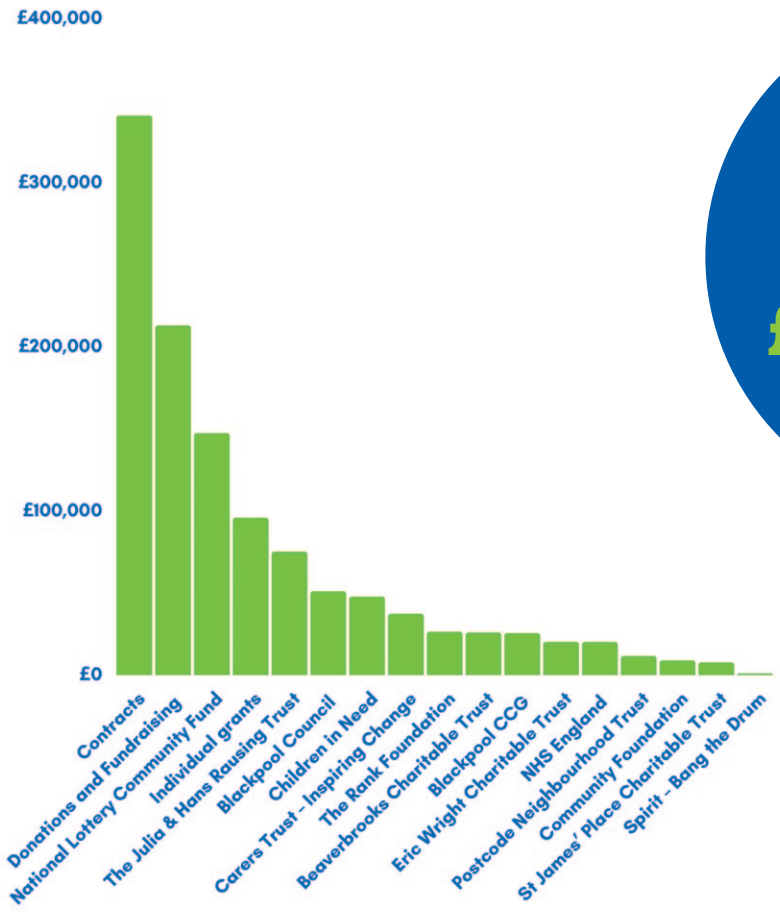
	£
General donations	7,062
Notional annual rent- Beaverbrooks House	20,000
	27,062

Consolidated Statement of Financial Activities

Comparative figures for the year ended 31st March 2021

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	127,873	755,930	883,803
Charitable activities			
Direct charitable activities	497,635	-	497,635
Other trading activities	46,848	-	46,848
Investment income	944	-	994
Total	673,350	755,930	1,429,280
EXPENDITURE ON			
Raising funds	5,723	102	5,825
Charitable activities			
Direct charitable activities	662,382	379,670	1,042,052
Total	668,105	379,772	1,047,877
NET INCOME BEFORE TRANSFERS	5,245	376,158	381,403
Gross transfers between funds	376,158	(376,158)	-
NET INCOME	381,403	-	381,403
RECONCILIATION OF FUNDS			
Total funds brought forward	663,388	30,886	694,274
TOTAL FUNDS CARRIED FORWARD	1,044,791	30,886	1,075,677

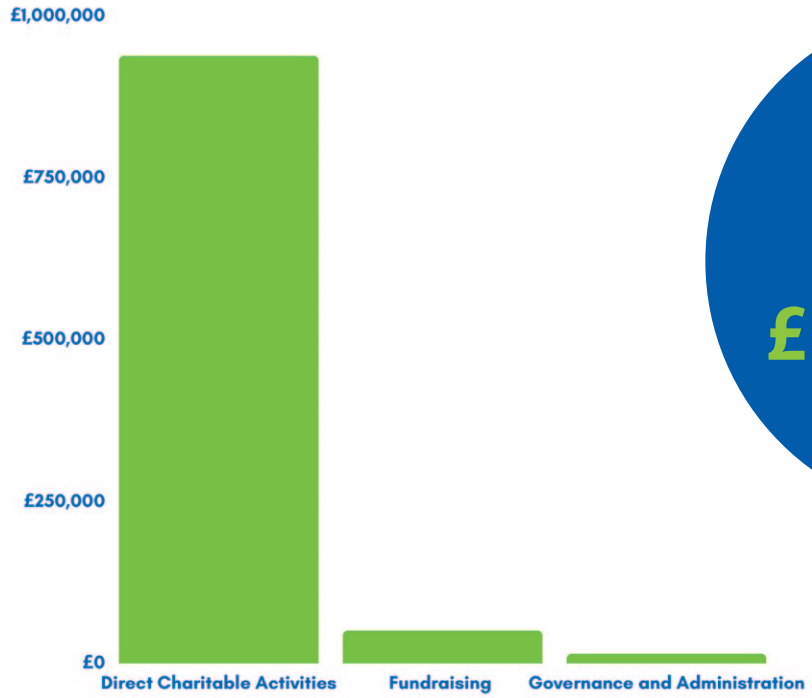
Charity Income and Expenditure



£

£1,152,578

Income



£

£1,001,944

Expenditure

donr

To make a donation to provide respite for our carers
Text **BLACKPOOLCARERS to 70085**
to give £5*

**Texts charged at your standard network rate*

OR

JustGiving

Scan to DONATE ONLINE

Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Blackpool Carers
Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 393748
Email: admin@blackpoolcarers.org
www.blackpoolcarers.org

blackpoolcarers @BlackpoolCarers blackpoolcarers Blackpool Carers Centre Limited

Registered as a company limited by guarantee in England and Wales No. 5633524.

A Network Partner of CARERS TRUST

BLACKPOOL CARERS CENTRE LIMITED

England & Wales - Charity number 1114558

Accounts

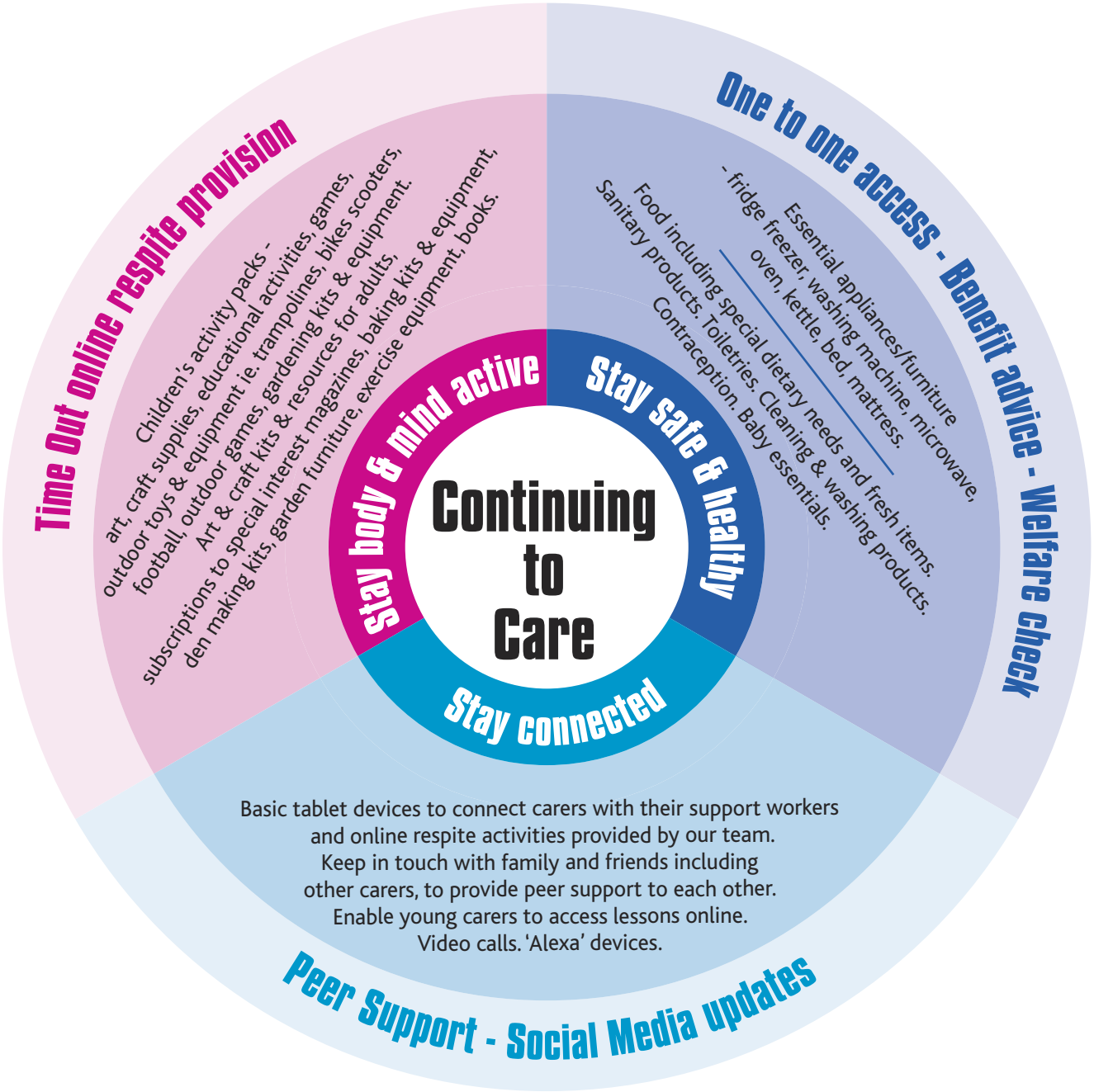
Blackpool Carers Centre

Quality • Passion • Respect

Charity No. 1114558

Annual Review 2020-2021

Continuing to Care


Time Out online respite provision
Children's activity packs - art, craft supplies, educational activities, games, outdoor toys & equipment ie. trampolines, bikes scooters, football, outdoor games, gardening kits & equipment. Art & craft kits & resources for adults, subscriptions to special interest magazines, baking kits & equipment, den making kits, garden furniture, exercise equipment, books.
One to one access - Benefit advice - Welfare check
Essential appliances/furniture - fridge freezer, washing machine, microwave, oven, kettle, bed, mattress.
Food including special dietary needs and fresh items. Sanitary products. Toiletries. Cleaning & washing products. Contraception. Baby essentials.
Stay body & mind active
Stay safe & healthy
Continuing to Care
Stay connected
Basic tablet devices to connect carers with their support workers and online respite activities provided by our team. Keep in touch with family and friends including other carers, to provide peer support to each other. Enable young carers to access lessons online. Video calls. 'Alexa' devices.
Peer Support - Social Media updates

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Introduction

A year like no other! As 2020 dawned and the winds of Covid blew, like everyone else we were disorientated, wondering how on earth we could deliver a service given the new landscape that was appearing. In the knowledge that we support some of Blackpool's most vulnerable households, our agility in reconfiguring the delivery of support was vital in preventing carer crisis and keeping families 'on track'. Also, key to our vision of delivering services within the pandemic world has been maintaining acute focus on safeguarding issues which became more difficult to identify as doors started to close.

We made brave decisions early in the pandemic to continue to keep contact with carers as directly as we could, including: doorstep welfare visits; essential deliveries of food in conjunction with Blackpool Council; and crisis support on-site where carers needed immediate help. In response to the changing needs of carers and the imposed restrictions, we swiftly mobilised digital delivery of support and respite sessions to ensure that no carer missed out on what they needed from Blackpool Carers.

We are proud of our team for achieving enormous success in the most challenging of times; reaching carers in new ways, being open to creative solutions and riding the wave with passion for what is more than just a job.

With fundraising options significantly reduced for the majority of the year, we have spent time reflecting on how to move forward, post-Covid, with fresh ideas and approaches for engaging supporters and funders. We are looking forward to once again getting together with our community, corporate supporters and funders to light the fire of fundraising events as restrictions fall away.

Despite the disruption and turmoil of the pandemic, we have taken opportunities to regroup and reflect. When quietness descended as lockdown was announced, we rolled up our sleeves and refreshed our lovely building. With a new coat of paint, furniture updates and a garden refresh, Blackpool Carers has emerged ready to take on the increased demand for support from the many people who have become carers during the pandemic.

We have learnt so much throughout this year, from each other, from our volunteers and, of course, most importantly, from our carers. It is with this learning that we look to the future of Blackpool Carers and all that lies ahead as we evolve to meet the legacy of needs left behind by the pandemic.

We are pleased to be able to present the 2020-2021 annual report, telling the story of all that Blackpool Carers has accomplished and the impact that our projects have had on carers of all ages throughout the most difficult of times.

We also extend our thanks to everyone who has cheered us on, be that quietly from the sidelines, as a supporter, a fundraiser, a funder or within our growing team of volunteers and trustees. We hope that you will continue to be with us in making a better life for carers.

Paul Jebb,
Chair of Trustees

Faye Atherton,
Quality Director

Steve Shepherd and his sons kindly donated baking kits to keep our carers stocked up with lovely cakes during lockdown

Young carers enjoying their dinner during a respite session

Socially distanced Dementia Awareness training

> Knowing I could turn to someone - be listened to and supported, has meant the world to me and my family
>
> **Denise**
> **Family Focus parent**

Young carers throwing sponges at soggy Respite Worker, Andy

Mental health support group (HUGS) on a welcome visit to The Parks Cafe at Stanley Park

Stay body & mind active

With everyday freedoms removed and no end in sight, access to physical and mental challenge outside of caring became in short supply for carers.

Carers of all ages found that their usual coping mechanisms through access to sport, exercise, learning and being around others were so limited that the impact quickly became huge on their own physical and mental health, taking its toll on their ability to continue to provide care and also putting them at risk of their own health complications.

Our response became a range of provision to meet the unique needs and circumstances of carers. Through finding creative ways to stay body and mind active within the parameters of restrictions, we helped to maintain carer health and to continue to be there to care.

Young carer enjoying a well-deserved treat during a one to one with Support Worker, Sam

Paul Howlett with supporters during his fundraising cycle ride on Blackpool Promenade

Adult Carers enjoying some leisure time

"Young children need to have somewhere like Blackpool Carers, somewhere that does what you do. They have so much going on in their lives."

Paula
Family Focus mum

Young carers' craft session in the garden

In the eye of the Covid storm, we quickly realised that we needed to shift and simplify our strategy to meet the immediate and very basic needs of carers.

Carers told us that the priorities for them in keeping themselves and their loved ones safe and sane in the unknown of 2020 were focused on themes of staying active in both body and mind, remaining protected and healthy and keeping connected with the outside world.

Young Adult Carer 'reaching new heights' on a visit to Clip 'n Climb

Supporters climbing the equivalent of Everest, during our Climbing for Carers fundraising event

"It's my happy place now, where I can be 'me', get lost in nature and benefit from some exercise and distraction."

Debbie
Adult carer, benefitted from a 'Time for Me' grant

Young carer having fun making Christmas Decorations

'Bang the Drum' African drumming session in the gardens

Active Minds group creating Memory Boxes

Adult Carers

Over £10,000 was distributed via 'Time for Me' grants which allowed 281 carers to indulge in interests, hobbies and exercise whilst being isolated.

Debbie, carer for her adult son who has learning difficulties, was delighted to be granted funding to enable her to complete her garden project which made being able to be outside in lovely surroundings a way of keeping active and busy whilst also providing a haven for relaxation too.

"It's my happy place now, where I can be 'me', get lost in nature and benefit from some exercise and distraction."

Young Adult Carers

Laura (17) cares for her mum with dementia. Laura's mental wellbeing declined due to being at home and caring for Mum full time during the pandemic.

In the past Laura had enjoyed drawing, writing and cooking as ways to feel good about herself, but as caring took hold, these activities fell away.

Through a small grant and funding from a supporter, Laura was able to have art resources, a well-being journalling box, cooking ingredients and equipment delivered to her door. This helped her to once again be able to have the escapism of respite as and when she needed it during lockdown.

Laura continues to 'escape into cookery' when she feels stressed and is also working with her support worker through one to one 'walk and talk' sessions, getting her back out into the world, keeping active and talking through her worries.

Laura tells us that the wellbeing box has *"relaxed me when I am stressed with my caring role and it helped when I was stressed with other things"*.

Bang the Drum

The provision of Tai Chi and yoga sessions, in small groups and also via Zoom, helped carers to learn new ways of keeping physically and mentally healthy.

These activities also encouraged carers to use these techniques outside of our support in order to maintain time for themselves.

Family Focus

We completed visits to families outside, safely following risk assessments and Government guidelines. For our young carers who suddenly lost their respite, these outdoor one to one sessions became invaluable.

We worked creatively to ensure safety and to keep children active... we played football in the pouring rain, bike rides in the scorching sun, forestry and bird-house making in the garden - whatever it took to help our young carers and families to stay body and mind active.

Paula (Family Focus mum) says *"Young children need to have somewhere like Blackpool Carers, somewhere that does what you do. They have so much going on in their lives."*

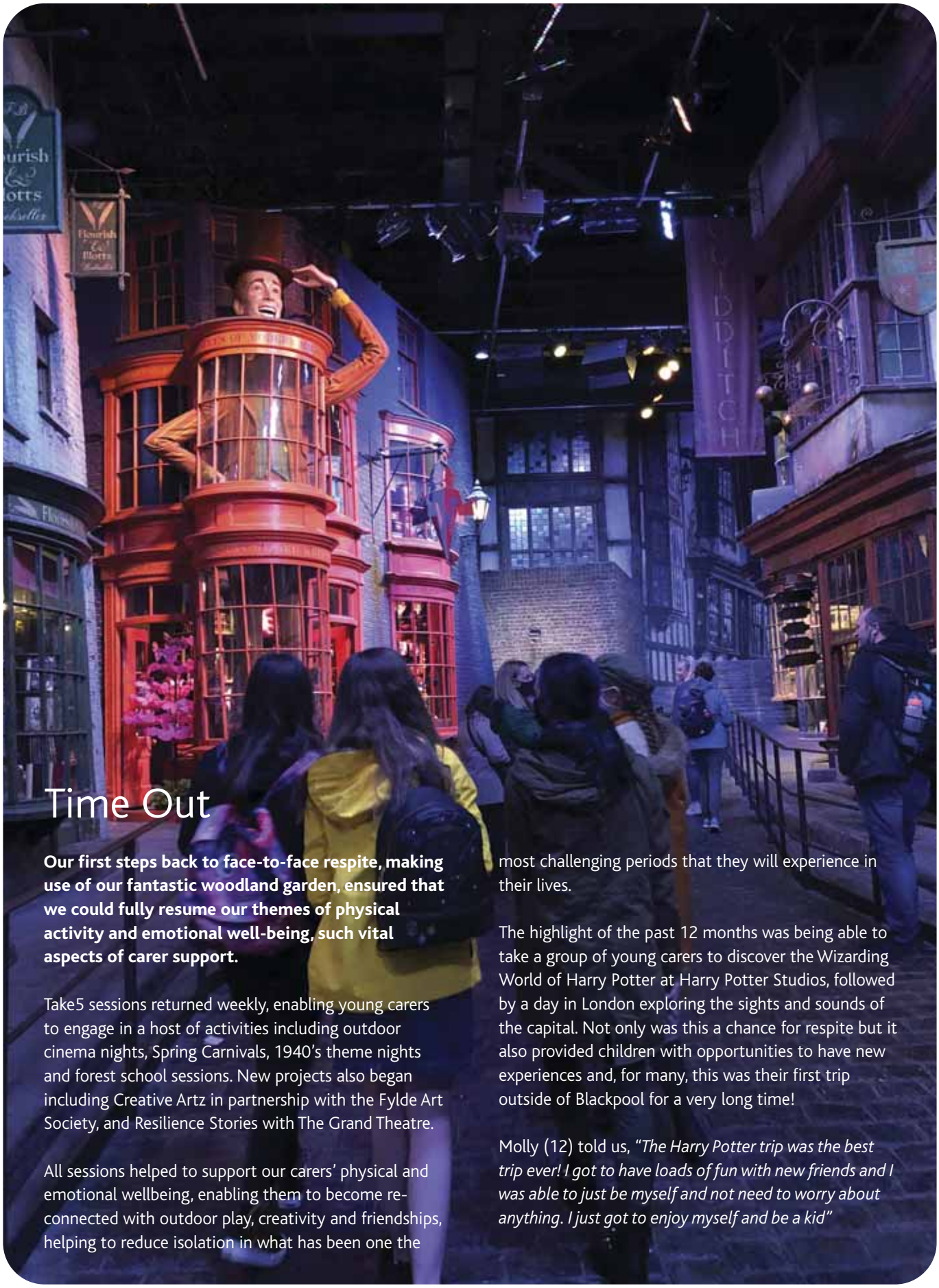
Young Carers

Ollie (7) helps to care for his brother Aaron who has Autism, ADHD and associated learning and behavioural difficulties.

Ollie was very shy at first and found it difficult to talk about his life as a young carer, particularly as he had had no social interaction outside of family members for months during lockdown.

On finding out that Ollie was interested in volcanoes, we sent out some related craft activities and resources that we then worked with him on through video calls. After a few weeks, Ollie said that he felt ready to meet in person and get involved in activities. He enjoyed art and crafts on a one to one basis and has worked up to small group sessions, making friends along the way!

Ollie's mum told us, *"He looks forward to his time with Blackpool Carers and is so excited to tells us about what he's been up to when he gets home! He really needs that time away to relax and be himself, free of the worries about Aaron, even if just for a short time, it makes all the difference."*



Time Out

Our first steps back to face-to-face respite, making use of our fantastic woodland garden, ensured that we could fully resume our themes of physical activity and emotional well-being, such vital aspects of carer support.

Take5 sessions returned weekly, enabling young carers to engage in a host of activities including outdoor cinema nights, Spring Carnivals, 1940's theme nights and forest school sessions. New projects also began including Creative Artz in partnership with the Fylde Art Society, and Resilience Stories with The Grand Theatre.

All sessions helped to support our carers' physical and emotional wellbeing, enabling them to become re-connected with outdoor play, creativity and friendships, helping to reduce isolation in what has been one the most challenging periods that they will experience in their lives.

The highlight of the past 12 months was being able to take a group of young carers to discover the Wizarding World of Harry Potter at Harry Potter Studios, followed by a day in London exploring the sights and sounds of the capital. Not only was this a chance for respite but it also provided children with opportunities to have new experiences and, for many, this was their first trip outside of Blackpool for a very long time!

Molly (12) told us, *"The Harry Potter trip was the best trip ever! I got to have loads of fun with new friends and I was able to just be myself and not need to worry about anything. I just got to enjoy myself and be a kid"*

Stay safe & healthy

Access to the very basics in life became perilous for many carers as they were limited in being able to safely go shopping, delivery slots were hard to come by and many did not have the digital skills to shop online. During the year we awarded 37 Carers Trust Emergency Grants to support our most vulnerable carers.

Combined with family worries around finance and employment, increasing instances of mental ill health, substance misuse and domestic abuse, many carers were in positions that put theirs and their loved ones' health at risk.

Our partnerships with local foodbank provision and the Local Authority response team meant that vulnerable carers and their families within our community were able to quickly access vital food, household essentials and toiletries to keep people fed and clean. Regular risk assessments, early intervention and crisis support also ensured that carers were responded to quickly when needed.

North Fylde Rotary and Morrisons kindly donated essential items for our carers

"I missed school and felt worried about everything being on my shoulders but having my support worker meant that I could talk through things and she also helped me to understand what was going on. Having food parcels also meant that it was one less thing for me to worry about."

Josh
Young carer

Adult carers feeling relaxed during a Zoom, Yoga Session

Young carers letting off steam during Take5 outdoor respite session

A young carer completing her assessment forms whilst enjoying the sunshine

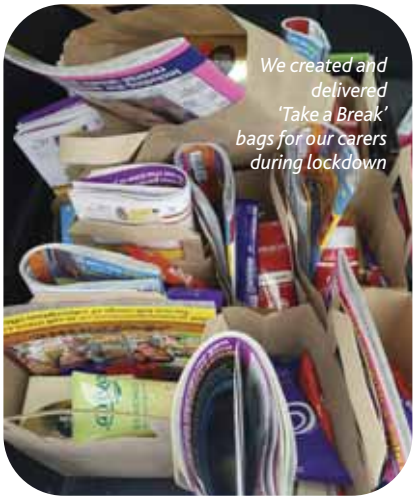
Blackpool Foodbank kindly donated many food hampers for our carers and their families

Carers at the Over 65s Afternoon Tea in September 2020

"Being able to turn to a service who walked through all of this with me and Diane has helped us to face the future with hope."

Joe
Adult carer

Rocco with face masks made by staff member, Pat to raise funds.



We created and delivered 'Take a Break' bags for our carers during lockdown

This young carer was thrilled with her new bike that was kindly donated from the Bikes for Heroes project

Adult Carers

We adapted, diversified and perfected new skills in order to continue to support our carers and maintain professional links within health and social care services. Ensuring that families had all that they needed, both support and resources, in order to stay safe and healthy throughout the pandemic was a top priority.

Working in partnership with the Corona Kindness scheme delivered by Blackpool Council, we remained out in the community responding to carers most in need during the very darkest of times for many.

From food parcels, household essentials, medication ordering and collecting, to making provision for dogs to be walked, our team rose to the challenge.

Joe, carer for his wife Diane, was particularly concerned about Diane's discharge from hospital during early lockdown. We supported both to input into planning a safe discharge with hospital staff, looking at, not only Diane's health needs but also Joe's anxieties, limitations and concerns as a new carer learning to provide care in a pandemic.

We helped Joe to navigate the services available and to reassure him in his first steps taking on a caring role.

"Becoming a carer was scary enough, but add into that the worry about this new virus and all the potential for something going very wrong and everything felt unmanageable. Being able to turn to a service who walked through all of this with me and Diane has helped us to face the future with hope."

Family Focus

Josh (12) and his three younger siblings provide care for their mum who has long term mental ill health. Following the closure of schools and the uncertainty about the future, mum became even more withdrawn and unwell.

We supported mum to access enhanced mental health support and scheduled a medication review whilst also carrying out regular 'doorstep visits' to check in and deliver food parcels to ensure that the family were managing. We also worked closely with school to link the children with learning and keep them informed of mum's progress and how the children were coping.

"It really helped me to know that I wasn't alone dealing with everything going on in my family. I missed school and felt worried about everything being on my shoulders but having my support worker meant that I could talk through things. She helped me to understand what was going on. Having food parcels also meant that it was one less thing for me to worry about."

Bang the Drum

As restrictions tightened and carers became more withdrawn from view, we were determined to continue to 'see' carers, be available and respond to their needs.

Our Bang the Drum team were very active in doorstep check-ins with carers, providing a listening ear, a musical instrument or two and access to food parcels and household essentials!

Young Adult Carers

Connor (17) cares for his dad following several strokes. During the pandemic the family began to struggle without a cooker and had no funds to be able to access a replacement.

They were relying on takeaway food and microwave meals meaning a lack of fresh and healthy meals and also an impact on finances, which in turn created problems in affording transport for Connor to attend college.

We were able to source emergency funding to provide the family with a new cooker and supermarket vouchers, ensuring that that they were able to prepare healthy meals. We also worked with the family to create a healthy and budget friendly recipe collection to encourage a balanced diet. Dad has been very happy to have been able to have his favourite meal once again....corned beef hash!

Since the family have been accessing our support, college have commented that Connor is *"attending college more regularly and is like a different person"*.

Time Out

During 2020 our team got out and about into the community, delivering food and household essentials parcels to children and families alongside the activity packs to keep children entertained in the long weeks of lockdown! This work gave us the unique opportunity to see families face to face, albeit on doorsteps and in gardens.

Being face to face with families ensured that we were able to respond to immediate needs and gave families the chance to talk about their worries and anxieties as we got deeper into the pandemic.

Following these visits we became aware of families needing access to PPE and cleaning resources in order to keep themselves safe. We were able to provide the equipment that they needed and also to help them to understand restrictions and local updates as things started to change.

Young Carers

Emma (15) cares for her twin brothers (age 5) who have severe Autism and a chronic respiratory condition. During the pandemic, Emma took on a secondary parenting role, alongside her mum, for her brothers.

With schools closed, all of the children were also being home educated. Emma became very anxious during lockdown due to the fears around Covid and the family became extremely isolated, mum only leaving the house to put the bins at the end of the drive each week.

Welfare phone and video calls were made to Emma every other day to support her with her anxiety and food parcels were delivered to the family's doorstep every two weeks over an 8-week period to ensure the family kept safe by not having to leave the house for food. Support calls to Emma were centred around her anxiety.

We discussed the importance of Emma having fresh air and some time to herself alone each day, even if this meant walking to the end of her street. Emma eventually agreed to go outside for a walk with our support. During this first walk, Emma told us that, although she found it difficult, she really valued the 15 minutes outside of the house to herself and encouraged her mum to do the same thing. These walks encouraged Emma and her mum to stay healthy both physically and mentally whilst keeping themselves as safe as possible.

Emma stated that she felt her and her mum's relationship also improved which enabled them to better care for her brothers.

"Without support from Blackpool Carers I think that we would have carried on just being isolated at home and found it even more difficult to get back out and about when lockdown ended. Caring for my brothers is so hard at times but I know that I can rely on help from my support worker whenever I need to let off steam."

Stay connected

With the fast move for many to start working, schooling, shopping and socialising online as the pandemic took hold, we were acutely aware of substantial limitations faced by our carers in being able to join this new 'normal'.

Carers already tell us of their feelings of isolation in society, that they are often unable to find where they 'belong' and that the impact of isolation can be intensely damaging. With the prospect of being unable to access vital contact with services, respite provision and peer support, staying connected meant something visceral to many of our carers.

We quickly took up the mantle to keep carers connected with support in whatever way worked for them....whether that be garden wall chats or providing technology and 'doorstep challenge digital support' to get carers online to join groups, support and activities.

Support Worker, Helena getting ready for Dementia Awareness Training

Having fun, playing games at Beaverbrooks House

"The one constant connection that kept me going and maintained my sanity was the support that I received from Blackpool Carers. Initially, my support worker called every week. She cannot possibly know how much I looked forward to that call."

Elaine
Adult carer

Carers' Kitchen remained open for carers to access support during the pandemic

Young carer brought along her best friend, Bobby to her one to one

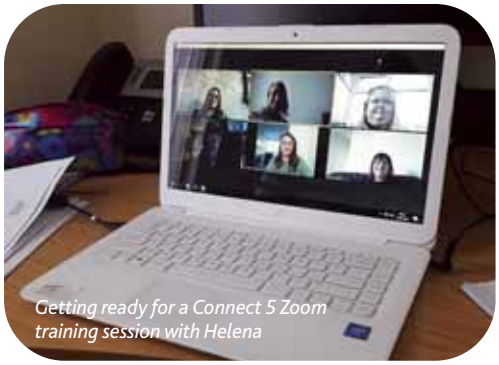
Adult Carer, Helen showing off her skills during a pancake making session (with help from Pat)

Carla with 'Elf' helper, Beth, delivering Christmas hampers to carers and their families

Young carers with Brownies they made during a Take5 Lockdown Live online baking session

"Being able to connect with friends has really helped me to feel more confident, in real life, not just on-screen! It has also helped me to feel happier and less stressed."

Ellie
Young carer



Getting ready for a Connect 5 Zoom training session with Helena

Adult Carers

Elaine, carer for her husband, valued the connection and contact with the service whilst unable to leave the house during lockdown.

"The one constant connection that kept me going and maintained my sanity was the support that I received from Blackpool Carers. Initially, my support worker checked in with me on a weekly basis, she cannot possibly know how much I looked forward to her call or the relief that I felt just having someone to talk to.

She listened without judging me and supported me throughout the really difficult times when all I wanted to do was cry. She taught me how to be realistic and that there were only so many things that I could control and deal with, and for this and her support I will be eternally grateful."

Young Adult Carers

At the forefront of technology use have been our young adult carers! They quickly adapted to our offer of online support and groups with many helping us to understand the new world of Zoom!

Once we were able to, small face to face groups resumed with many of our young people being eager to ditch the screens and get back together in 'real life'!

Natalie (18) who cares for mum due to physical difficulties, told us that being able to have that precious and dedicated time in her week when she could log on and see familiar faces was a lifeline in the most difficult of times.

Friendships formed online with others who understand how caring can limit life as a young person, helped Natalie to feel that she wasn't alone. Being able to then pursue those friendships in person once the groups opened back up on-site have created a positive network that Natalie tells us will last forever!

Natalie regularly attends groups now and tells us, *"when I joined Blackpool Carers I found that I was making more friends and I could talk to people who understood what I was saying which helped me a lot. Blackpool Carers has given me a place where I feel relaxed, and I am a lot more calm."*

Bang the Drum

Our Bang the Drum project was a unique opportunity, thanks to the flexibility of the funder (Spirit of 2012), in allowing us to move quickly in meeting new presenting needs of carers during the pandemic.

Being able to provide transport for sessions meant that carers and young carers were able to access face to face sessions safely, bringing them together for much needed time away from caring to explore music activities using instruments, dance and song writing together.

Time Out

Facebook Live and Zoom became the 'new norm' with the team posting a daily host of activities including art and craft, physical activity and Friday fun challenges, taking our digital respite to a new level.

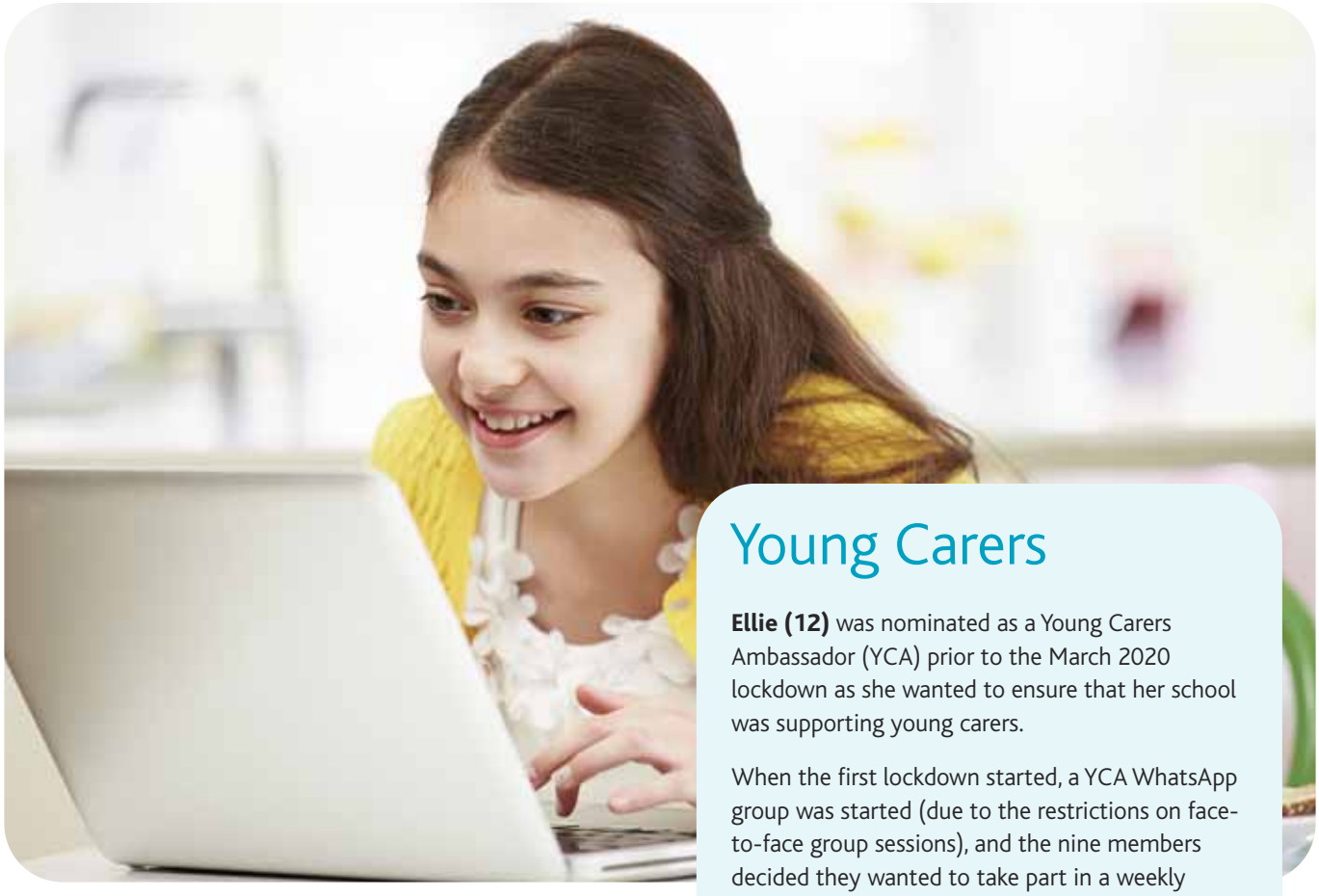
Soon, young carers were scrambling around their homes whilst taking part in 'Go Fetch' scavenger hunts, testing their knowledge in fun quizzes and creating a baking bonanza in their homes along with others online!

Jordan (7) joined Take5 respite for the first time during lockdown when only digital access was offered at the time.

He struggled being at home during the lockdown, being unable to take up his place at school as a vulnerable child due to his mum having a compromised immune system.

Jordan really missed out on friendships and time to just be a child, but being able to log on each week to see new friends who were also carers helped him to feel less alone. He enjoyed the variety of fun and activities during the Zoom sessions.

Being able to finally join groups in person as restrictions eased meant so much to both Jordan and his mum as, at last, he could 'meet' his friends in real life! He's now a regular at Take5, the first in the door telling us all his news from the week!



Family Focus

Family activities were adapted virtually, keeping families connected with our team and each other for support.

We created huge hampers containing everything needed to participate in online challenges, quizzes and games; safely sanitised and delivered on doorsteps. There were indoor scavenger hunts, dancing, riddles, and that feeling of being 'in it together'.

Having time to be in the moment and share it with others meant so much to families who were particularly hard hit by the storm of the pandemic.

Lily (9) who cares for her mum with long term mental ill health fully threw herself into all of the online activities, telling us …. *"I feel supported and safe."*

Young Carers

Ellie (12) was nominated as a Young Carers Ambassador (YCA) prior to the March 2020 lockdown as she wanted to ensure that her school was supporting young carers.

When the first lockdown started, a YCA WhatsApp group was started (due to the restrictions on face-to-face group sessions), and the nine members decided they wanted to take part in a weekly Zoom quiz. Ellie didn't have access to a device to be able to access this quiz.

We applied for a grant to purchase a laptop to keep her connected with the group for support, and also to be able to access the quiz, staying connected with other young people whilst at home.

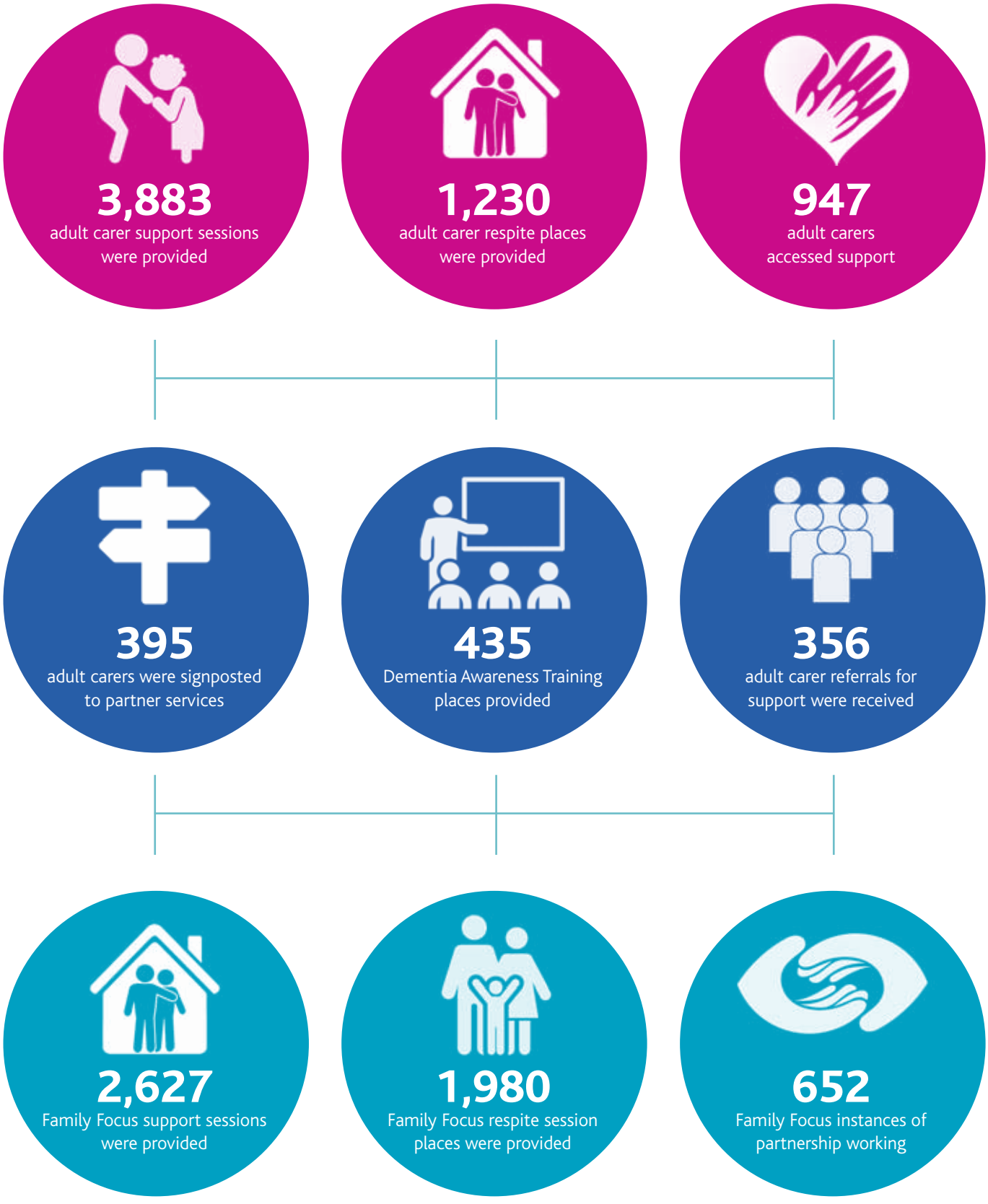
Ellie has developed close friendships with the other members, creating a positive network of support with other young people who understand how challenging being a carer can be.

Having a laptop has also enabled Ellie to access schoolwork online and saved her parents from having to travel to and from school to collect paper copies of work whilst both struggling with anxiety about leaving the house.

Before the weekly quiz, Ellie presented as quiet and shy, however, week by week, Ellie has become more vocal and has even hosted her own quiz!

Ellie tells us, *"Being able to connect with friends has really helped me to feel more confident, in real life, not just on-screen! It has also helped me to feel happier and less stressed."*

Our impact


3,883
adult carer support sessions were provided
1,230
adult carer respite places were provided
947
adult carers accessed support
395
adult carers were signposted to partner services
435
Dementia Awareness Training places provided
356
adult carer referrals for support were received
2,627
Family Focus support sessions were provided
1,980
Family Focus respite session places were provided
652
Family Focus instances of partnership working

2,458
intensive young carer 1:1 sessions took place
2,475
places at young carers' respite were provided
139
young carer referrals were received
353
young carers' assessments were carried out
251
young adult carer 1:1 sessions took place
180
places at young adult carers' respite were provided
53
young adult carers received support
1,824
updates and newsletters were emailed to volunteers
39
virtual Volunteer Quizzes took place

Benefit Advice

Robert (59) was diagnosed with kidney cancer in 2019 and had to give up work due to his health. At the time, Robert was informed that his condition was terminal and told that his life expectancy was just 6 months.

His wife, Jane, became his full time carer and due to the huge changes in their lives, for the first time, they had to apply for benefits.

Following further treatment, Robert underwent major surgery to remove his kidney and, although successful in removing the cancer, the operation left him with significant nerve damage and subsequently impacted on his mental health.

This year, Robert received a review form to complete for his Personal Independence Payment. We assisted Robert and Jane to complete the information and supported them through the telephone assessment.

The renewal claim was disallowed as Robert was no longer deemed to be terminally ill. We worked with Robert and Jane to appeal this decision given the clear difficulties caused by the legacy of the cancer treatment, physical challenges following nerve damage and the impact on Robert's mental health.

We supported them to escalate the case to an appeal tribunal and assisted them in completing the relevant paperwork. The appeal was heard by phone and, following Robert's discussion about his circumstances and significant health challenges, we were also given the opportunity to outline why the initial disallowance required reconsideration.

£365,062
Benefit gains for our carers

Following the hearing, the tribunal awarded Robert with the enhanced rate of both components of Personal Independence Payment.

In challenging the initial decision and supporting Robert and Jane through the process, the outcome has significantly improved life for the couple as they are now able to live in the knowledge that their basis needs can be met financially and that support is available as Jane continues her caring role for Robert.

'We feel that the pressure has gone now. We are able to continue to afford the basics that we need and to be able to plan for the future, whatever that may hold. Thank you for being there when we needed you the most.'

Robert & Jane
Benefit Advice clients

375
instances of adult carers' benefit support

Managing Challenging Behaviour (MCB)

Our Managing Challenging Behaviour course offers support to parents and carers who have a child / young person who displays challenging behaviour. The course relies on the interaction of parents within the group setting to best bring together experiences, support and connections in order for families to move forward positively.

The acute challenges of children being home schooled and online provision with limited access to devices meant that offering the course digitally wasn't viable. We quickly moved to brief interventions and one to one support for families referred into the course. This meant that we could provide tailored and timely support by phone and create individual resources and support plans for families during what became a particularly intense time for many.

As soon as we were able to restart the course, we welcomed parents/carers back to on-site courses. Whilst many were apprehensive about coming together with others, they felt that we offered a safe environment in which to share their experiences, both positive and negative, and form supportive friendships with other parents in similar situations. The course not only offers advice and support around behaviours but also looks at the impact on everyone involved.

118
places filled on our MCB courses

Alison, planning the next MCB session, whilst working from home

Parents during an MCB workshop

"The course is insightful and well set out. It's good to talk to others in same situation and know that I am not the only parent of a child with challenging behaviour."

Paul
Parent

Volunteers

Following on from the success of the Annual Ball our wonderful volunteers were ready and raring to get going on a busy year of awareness raising, fundraising and the many other roles and experiences that we offer to our volunteers. Then the pandemic hit and life changed in so many ways for all of us, however, amongst the uncertain times, there were opportunities to celebrate our amazing volunteers.

Volunteers' Virtual Coffee Morning

During 2020 our focus was on staying connected, safe and healthy and mind and body active. This applied not only to our work with carers, but also in our approach to volunteers. We were humbled and grateful that our volunteers remained committed to supporting Blackpool Carers in whatever way they could, despite whatever personal challenges they themselves were experiencing in the storm of the pandemic.

Volunteers were open to regular check ins, both with us here at the Centre and also with each other, keeping the camaraderie and spirit of what they enjoyed together when able to be with us in person. Weekly phone calls, newsletters and doorstep visits, along with weekly Zoom coffee mornings (once we had all been inducted into the digital age!) became our ways of keeping connected. Check ins also helped us to provide additional support to our volunteers where needed as many were vulnerable and shielding for prolonged periods. We provided food parcels and access to additional support to volunteers where needed.

We learnt so much about the hidden skills, talents and knowledge of our volunteer team through sharing with each other on Zoom catch ups...from Makaton signing and origami to outstanding cooking and baking skills that kept our team going through some gruelling months!

Our volunteers found creative ways of continuing to support Blackpool Carers despite lockdowns and restrictions as they gave their time to hand make products for us to sell once events were able to resume.

Once able to return to the building, our volunteers have been welcomed back with open arms! Retention of volunteers has been high, with many highlighting that the support from us that they received during the dark lockdown months has helped them to keep going and feel positive about the future.

Our volunteers ensure that Blackpool Carers continues to make a better life for carers, providing additional capacity and expertly complementing the work of the staff team.

Volunteers enjoying a game of Bingo, during their first socially distanced coffee morning

> It is so lovely to be part of Blackpool Carers. I feel very appreciated and valued. Through volunteering at Beaverbrooks House, I feel I've gained far more than I could ever give!
>
> **Steffi**
> **Volunteer**

Fundraising, Community & Corporate Partners

Fundraising took on a whole new guise this year as we moved quickly to develop creative ways of engaging supporters as society shut down and people retreated.

In the face of a pandemic, our carers needed us to be there for them more than ever and this meant looking at fundraising differently to enable vital work to continue.

Climbing for Carers

A number of teams signed up in the first lockdown to keep themselves active by climbing their stairs to the equivalent distance of climbing the world's tallest mountains, gathering sponsorship and fame along the way!....albeit without the weather and terrain challenges!

Our very own Andy Gunn (Time Out Lead) climbed his stairs with his wife and sons to the equivalent of climbing Kilimanjaro to raise funds. They even included a base camp in their back garden, camping out for the week to add to the fun!

Andy Gunn and family at 'base camp' in their garden

Our partnerships with businesses have also been key to our fundraising success through 2020. Thanks to the many corporate supporters continuing to be committed to making a better life for carers, over £15,000 was donated to keep vital services running.

Beaverbrooks organise staff days to help out at Beaverbrooks House

Not only have businesses raised funds for carers, but they have also become more aware of the many carers within their workforces and endeavoured to provide the right support for them, including linking them with our service.

£

£32,452

raised by our supporters during the year

An intrepid supporter of Blackpool Carers, Paul Howlett, completed a number of personal challenge experiences throughout the year, along with his best friend, Everest the Bear. He even met a very famous face on the way!

He raised an amazing £3,000 by taking on the following challenges:

- **Cycling the height of Mount Everest**
- **Completing an Ironman Triatholon**
- **Completing Big Ted's 3 Peaks challenge**
- **Took on a 12 activities of Christmas adventure**

Paul Howlett and Everest the Bear met comedian, Steve Coogan on a fundraising climb in the Lake District

Future plans

After a year of immense challenges for carers and their families, we have been privileged to be able to continue to work alongside them in finding ways through difficult times, listening to them, understanding them and developing new ways to make a better life for carers.

Despite the complexities of the pandemic, as an organisation, we have framed much of the year as an opportunity for learning, developing and re-positioning Blackpool Carers to be agile rather than fragile in the face of adversity. With our staff team as strong as ever; in numbers, skills and mindset, we are ready to see the next year take shape with developments in services and within our Centre.

Our long-awaited development of the disused annexe building to the rear of the Centre is now nearing fruition. With funding in place following a number of successful grant applications, coupled with donations from steadfast supporters, we are now able to move forward with creating a new play and event space in the footprint of the existing annexe. Alongside the works to develop the new outdoor space will be a re-configuration of the ground floor of our main building. This will incorporate a new, purpose built and welcoming reception space receiving visitors directly from the car park.

Following the legacy of the pandemic and the impact that is likely to be keenly felt by carers in the long term, we are mindful of strengthening our work streams responding to complex caring situations. We are starting to see an upturn in caring roles around mental ill health and/or substance misuse and will be focussing on sourcing distinct funding to respond to increasing need.

We are also looking to expand and strengthen our work with young adult carers (16-25) as they transition from childhood to adulthood. Being a carer at any age brings its obstacles, challenges and worries; couple this with life changes and decisions in moving towards adulthood and this can impact heavily on aspirations and potential.

We will continue to focus on awareness raising with partner agencies as they begin to emerge from the pandemic, helping to identify carers early in their caring roles in order to offer support before crisis point.

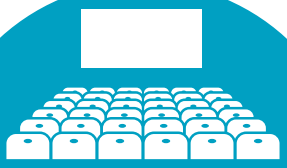
Young carers enjoy exploring and playing outdoors in our garden

The Annexe will be demolished to make way for a super new outdoor space

Young carers with their 'Worry Monsters' enjoying a craft session outdoors

The difference your donations can make

£5.00
The cost of coffee and a cake would pay for art resources for a young carer's one to one support session.



£10.00
The cost of a ticket to the cinema would pay for baking ingredients to help carers to learn new skills in the kitchen.

£15.00
The cost of a bouquet of flowers would pay for seeds and bulbs for a Gardening Club session.

£30.00
The cost of a Pizza takeaway for 4 would pay for a much-needed pamper session for a carer.

£40.00
The cost of one month's gym membership would pay for healthy food for a young carers' Time Out respite group.

£80.00
The cost of a pair of wireless headphones would pay for a group of young carers to enjoy a trampolining session.

£200.00
The cost of one Premiership Football Match Ticket would pay for outdoor clothing for our DofE young carers' group.

£300.00
The cost of a weekend break would pay for a group of carers to access a theatre show.

£500.00
The cost of a new iphone would pay for an overnight respite break for a group of young adult carers.

Report of the Trustees

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2021. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2015.

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name
Blackpool Carers Centre Ltd

Registered Company number
05633524 (England and Wales)

Registered Charity number
1114558

Registered office
Blackpool Carers Centre
Beaverbrooks House
147 Newton Drive
Blackpool
FY3 8LZ

Trustees
P Jebb, Chair
S Lambert, Vice Chair
A Gilmore, Treasurer
H Lewis
J Topping
C van Deurs Goss (resigned 22.07.20)
D Capper (resigned 19.11.20)
A Ward
T Jackson (appointed 9.11.20)
S Howarth (appointed 9.11.20)

Company Secretary
Mr T W McMurdo

Auditors
Champion Accountants LLP
Statutory Auditors
7-9 Station Road Hesketh Bank Preston
Lancashire
PR4 6SN

Bankers
HSBC
Victoria Square Thornton Cleveleys
Lancashire
FY5 1AY

President: Professor Saul Becker

Patrons:
Mr John Barnett DL MBE
Mrs Danielle Barnett
Miss Hayley Kay
Mr Clive Hirst

KEY MANAGEMENT PERSONNEL

The Trustees delegate responsibility for the day-to-day management of the charity to the following senior employees:

- Nigel McMurdo - Director of Operations
- Faye Atherton - Director of Quality
- Tom McMurdo - Director of Resources

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The Charitable Company (hereafter referred to as "the Charity") is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees
As set out in the Articles of Association, the board of trustees comprises not less than three trustees but not more than 12 trustees.

The Board is responsible for the recruitment and appointment of new Trustees. Each year a skills audit is undertaken and if gaps are identified, a recruitment process takes place. The recruitment process has been developed in order to attract a diverse group of trustees with appropriate skills, knowledge and experience.

Occasionally potential trustees register an interest in the organisation. Following this, a meeting is arranged with the Chair and a Director and the trustee is held on a waiting list until an appropriate vacancy arises.

Induction and training of new trustees
Once a decision has been made to take up a Board position, Trustees receive an induction pack containing the annual report, strategy and business plan and detailed information about the organisation and the personal commitment required. Trustees are invited to visit Beaverbrooks House and shadow workers in order to ensure a detailed understanding of the work carried out.

Each year a Board Development Day is held, when trustees, supported by senior staff, take part in governance training and review the strategy, developing new ideas and learning about each other's roles.

Organisational structure
The activities of the organisation are governed by the board of trustees, all of whom are directors. The board has established an Audit and Governance Sub-Committee, which continues to operate successfully.

Board meetings are held quarterly, and a board assurance framework has been established in order to guide the board and sub-committee agenda.

The Treasurer works closely with the finance team to provide assurance to the board around organisational finance. The board of trustees appoints the Directors who report to the Board on the operational running of the organisation.

Report of the Trustees

Trustees' attendance at board meetings

Trustee	11.05.20	10.08.20	09.11.20	08.02.21
Paul Jebb (Chair)	✓	✓	✓	✓
Sarah Lambert (Vice Chair)	✓	x	✓	✓
Alison Gilmore (Treasurer)	✓	x	✓	✓
Howard Lewis	✓	x	✓	✓
John Topping	✓	✓	✓	✓
Claire Van Deurs Goss	x	x	N/A	N/A
Tony Ward	✓	✓	✓	✓
Daniel Capper	x	x	N/A	N/A
Tracy Jackson	N/A	N/A	✓	✓
Sian Howarth	N/A	N/A	✓	✓

Related parties
None of the trustees receives remuneration or other benefits from their work with the charity. Trustees are invited to declare any relevant interests at each board meeting, and formally requested to submit an annual register of interests form. Blackpool Carers' Centre Ltd is a network partner of Carers Trust.

Remuneration policy
The board is responsible for considering the remuneration of all staff, taking account of the skills and experience required, as well as the sector norms for charities of this size. Staff pay is reviewed annually by the board of trustees and salaries continue to conform to the wholesale pay review conducted in the financial year 19/20.

Risk management
The board follows a comprehensive risk management policy which clearly defines the roles of the board, audit committee and staff in identifying and managing risks, and how the register of risks should be used as a live document.

The board has a risk matrix to identify all major risks. Each risk is scheduled for attention according to the severity of its potential impact and the Audit and Governance Sub-Committee manages the risk process.

MarkSafety Limited has been employed to manage Health and Safety.

Relationships with funders are maintained and regarded as high priority in order to develop sustainable and diverse funding streams.

Quality
Blackpool Carers Centre holds the Trusted Charity Level 1 Quality Mark and is a Carers Trust Centre of Excellence.

OBJECTIVES AND ACTIVITIES

Objectives and aims
The Charity's objects as set out in the objects contained in the company's memorandum of association are:

a) For the public benefit, to relieve the stresses experienced by carers and the families of people with physical, mental, sensory impairment or substance misuse problems, within the family or home, through the provision of support services and the promotion of the needs of carers on the Fylde Coast and surrounding areas.
b) To advance public education concerning carers.
c) To undertake any other charitable activity in connection with the above.

Purpose
The charity has a clear and easily understandable purpose which is to make 'A Better Life for Carers'.

Public Benefit
The trustees have given careful consideration to the Charity Commission guidance on public benefit in setting its strategy and when planning for the future. The charity supports carers from age of 5 who live, attend school/college or have a GP in Blackpool. A wide variety of support is offered to carers, families and professionals without charge.

We provide:

- One to one intensive support plans;
- Respite activities including youth clubs, trips and activities- age specific
- Beaverbrooks House as a venue for respite and ad hoc support
- Benefits advice
- School liaison
- Information and advice
- Volunteering opportunities
- Counselling;
- Dementia training
- Substance Misuse project
- Mental Health support
- Sensory room
- Emergency and small grants
- Whole family support
- Hospital based service
- Magazine

In order to ensure that resources are allocated effectively and to reduce dependency on services, initial assessments identify carers who are in the highest need according to a 'red/amber/green' status. The most complex families receive time limited, intensive packages of support intended to improve the quality of their lives. At the end of the support plan, carers are able to access peer or volunteer led support alongside organised events and activities.

Report of the Trustees

Throughout 2020 and into 2021 our carers told us that what they missed the most was being able to be here, in person, with their friends and our support team. For us, being able to move back to face to face delivery, in line with government guidelines and following many revisions of risk assessments with our health and safety consultant, was our priority. Working hard to remove the many barriers that the pandemic presented meant that carers of all ages felt assured that we had taken all steps possible to bring our respite and support provision alive once again, creating opportunities for meaningful respite, direct support and a range of practical services.

Throughout our planning this year, as always, we put carers and their families in the lead, consulting with them in whatever way we could to find out what they needed and working to put in place those aspects of life that were being so sorely missed. In the initial phase of coming back together in person, we operated capacity numbers on group sessions to allow for safe social distancing and introduced a booking system to manage expected numbers. This provided a welcome structure for carers in safely accessing the amount of respite time needed to help them to continue to care.

Outline of COVID activities.

Charitable activities

In order to deliver our purpose, we have developed a strategy focusing on three key areas, namely; carers, people and resources and this is reviewed annually. With the use of an operational plan, we review how our activities have performed against outputs and outcomes. We report on impact and ensure that all planned activities will achieve our purpose. Regular reviews allow trustees to build on the successes and learn when things go wrong in order to feed into a cycle of continuous development. In response to the COVID-19 pandemic however, the board passed a temporary strategy to better meet the immediate needs being experienced by our carers. This focused on three key areas:

Stay Safe & Healthy
This aim sought to ensure that access to one to one provision and benefit advice was protected for our carers. In addition to this, workers proactively made welfare checks to maintain a high level of support for people on our caseload.

Moreover, a central tenet to this strategic aim was to meet the most essential needs of our carers. This included the sourcing of funding to provide grants to carers to enable the purchase of essential appliances and furniture; as well as the provision of food, sanitary products, toiletries, cleaning and washing products and baby essentials.

Stay Connected
The next focus sought to keep carers connected to a social group and enable effective peer support. This included the provision of basic tablet devices and tech support.

Stay Body & Mind Active
The final focus saw the carers centre deliver a variety of online respite sessions as well as providing a variety of outdoor toys and equipment, arts and craft activities, baking kits and equipment. All aimed at allowing carers to stay active throughout lockdown.

ACHIEVEMENT AND PERFORMANCE

Over 20/21:

For adult carers:
- 395 carers were signposted to partner services;
- 3,883 support sessions were provided;
- 947 adult carers accessed support;
- 356 referrals for support;
- 1,230 respite places provided;
- 435 training places provided for carers caring for those suffering from dementia;
- 167 carers have accessed dementia support;
- 375 instances of benefits support sessions;
- 382 instances of partnership working.

For young carers:
- 139 referrals for support;
- 353 assessments conducted;
- 2,458 intensive 1:1 sessions provided;
- 2,475 places at respite sessons provided;
- 300 signposting instances

For young adult carers
- 251 intensive 1:1 sessions provided;
- 53 young adult carers supported;
- 96 instances of partnership working
- 180 places at young adult carers respite provided.

Family Focus:
- 120 assessments conducted;
- 2,627 support sessions held;
- 652 instances of partnership working;
- 1,980 places at respite sessions have been provided.

Report of the Trustees

Resources
We are particularly grateful to the many funders who have provided vital support this year. We are indebted to The Beaverbrooks Charitable Trust, who have not only provided Beaverbrooks House at a peppercorn rent for 20 years, but also provide the funding for the vital role of Volunteer Coordinator.

In addition to monetary support we have been fortunate to benefit from many pro bono supporters who provide professional guidance and corporate resources.

We very much appreciate the kindness of all our supporters who so generously fundraise and volunteer to make a better life for carers.

Passion, Quality, Respect
As part of our commitment to our staff, students and volunteers, we have introduced a values-based performance management system. This has continued through this financial year and is now truly lived through everything we do.

FINANCIAL REVIEW

Financial review and reserves
The results of the Group are summarised on the Statement of Financial Activities.

The closing reserves are shown on the Balance Sheet.

The Group has reserves of £1,075,677 at the year end. £30,886 of this total is restricted for specific future costs.

Of the remaining £1,044,791, there are £778,955 of designated funds: £348,955 is a designated fund which represents the net book value (after depreciation) of fixed assets held in the Group (including the leasehold improvements donated in 2017); a further £180,000 is designated for the Annexe development and £250,000 is designated for specific elements of the Young Carers programme. This leaves a balance of £265,836 constituting general / free reserves.

The Charity's reserves policy is to hold a level of 3-6 months free reserves equating to the unrestricted direct charitable costs for the year, being approximately £660,000.

The free reserves of £265,836 currently represent just under five months' worth of those costs. The Trustees will endeavour to build this level nearer six months in the future.

Investment policy and objectives
The Charity is holding £100,000 in a deposit Bond for safekeeping and allocates other balances between different accounts when not required for immediate cashflow purposes.

Future Developments
During 2021 we will be focusing on:

- developing our work on support to young adult carers, enabling a long term project to be established;
- identifying more carers at an early stage in their caring role by improving our external communications with professionals, families, businesses and the public generally;
- improving the financial position of carers by increasing provision of benefits advice;
- securing long term funding for a project focusing on adult mental ill health and substance misuse support

Importantly, as the Health and Social Care landscape shifts, we will develop new ways of working that align with the priorities of our statutory partners.

OUR FUNDRAISING PRACTICE

Blackpool Carers Centre Ltd has moved away from a heavy reliance on statutory funding from the local authority. Instead, the Charity is developing and widening its income streams to ensure a sustainable future.

Our approach to fundraising is based on building and maintaining key relationships. We take this approach seriously, ensuring that donors feel fully involved in our work and able to see clearly why their donations are making a better life for carers. Whilst we accept single donations, we do not actively seek them. Our best fundraisers are the service delivery team who deliver excellence in their daily work.

Passionate, committed donors who understand the value of unpaid carers will often become our ambassadors. We aim to connect with donors and help them to understand why donations are important and how their money will be used. We offer our donors choice and focus on the impact of their donations. We consult with donors regularly. Many donors accept recognition whereas some of our donors request anonymity.

Our Head of Fundraising holds the MInstF (Cert) qualification from the Institute of Fundraising (IoF). We have subscribed to the IoF's Code of Fundraising Practice and pro-actively adhere to the code by training all staff and volunteers in its contents.

As a result of our relationship approach, we do not approach individuals for donations and we have not received any fundraising complaints. There is a clear process to deal with complaints.

Report of the Trustees

GOING CONCERN

The accounts are prepared on a going concern basis, which the Trustees consider to be appropriate having considered the foreseeable future. The Charitable Company holds reserves which are sufficiently in line with its reserves policy.

MEASURING PERFORMANCE

The charity employs a number of tools to measure the performance of each of its projects. All carers across the service receive a pre and post intervention assessment, enabling a measure to be taken of the impact achieved by each project, both collectively and individually with carers and their families.

Quantitative information is generated through each contact made, with a range of key performance indicators, including referral numbers, instances of 1:1 support and activity attendances, all being regularly assessed to ensure quality throughout the service. Qualitative information, most frequently communicated through case studies, is used to give a holistic picture of a case, both internally to measure performance and externally to inform our partners.

EMPLOYMENT POLICY

The charity's policy is to promote equality of opportunity to all in employment and throughout the selection process, irrespective of their gender, race, ethnic origin, disability, age, nationality, sexuality, marital status and social class. Blackpool Carers oppose all forms of unlawful and unfair discrimination.

All employees, students and volunteers are treated fairly and equally. Selection for employment, promotion, training and any other benefits is on the basis of aptitude and ability. All employees are helped and encouraged to further develop to their full potential and the talents and the resources of the workforce are fully utilised to maximise the efficiency of the organisation.

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Blackpool Carers Centre Limited for the purposes of company law) are
responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and
United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

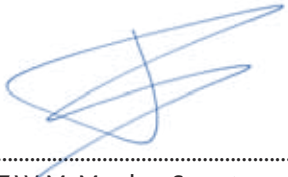
AUDITORS

TLL Accountants Ltd ceased to be auditors to the Company following a merger with Champion Accountants LLP.

Champion Accountants LLP were appointed as auditor to the company and in accordance with section 485 of the Companies Act 2006 , a resolution proposing that they be re-appointed will be put at a General Meeting .

ON BEHALF OF THE BOARD:

A Gilmore - Trustee
21 December 2021



T W McMurdo - Secretary
21 December 2021

Report of the Independent Auditors

Opinion
We have audited the financial statements of Blackpool Carers Centre Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 31st March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and of the parent company's affairs as at 31st March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information
The trustees are responsible for the other information. The other information comprises the information included in
the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charitable company and its environment obtained in the course
of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Report of the Independent Auditors

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance; but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks applicable to the Charity and the sector in which they operate. We determined that the following laws and regulations were most significant; the Charities Act 2011, Employment regulation and Health and Safety legislation.

- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management.

- We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the audit engagement team included:

    - Identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;
    - Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
    - Challenging assumptions and judgements made by management in its significant accounting estimates;
    - Identifying and testing journal entries; in particular any journal entries posted with unusual account combinations;
    - Reviewing material variation from our expectation in the income, expenses and balances; and
    - Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report
This report is made solely to the Charitable company's / Group's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's / Group's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company/Group and the Charitable Company's / Group's members as a body, for our audit work, for this report, or for the opinions we have formed.

P Buck FCA,DChA
(Senior Statutory Auditor)
for and on behalf of
Champion Accountants LLP
Statutory Auditors
7-9 Station Road
Hesketh Bank
Preston
Lancashire
PR4 6SN

21 December 2021

Consolidated Statement of Financial Activities

for the year ended 31st March 2021 (incorporating income and expenditure account)

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	127,873	755,930	883,803	626,653
Charitable activities					
Direct charitable activities	5	497,635	-	497,635	389,193
Other trading activities	3	46,848	-	46,848	177,200
Investment income	4	994	-	994	2,341
Total		673,350	755,930	1,429,280	1,195,387
EXPENDITURE ON					
Raising funds	6	5,723	102	5,825	77,117
Charitable activities	7				
Direct charitable activities		662,382	379,670	1,042,052	1,035,953
Total		668,105	379,772	1,047,877	1,113,070
NET INCOME BEFORE TRANSFERS		5,245	376,158	381,403	82,317
Gross transfers between funds	19	376,158	(376,158)	-	-
NET INCOME		381,403	-	381,403	82,317
RECONCILIATION OF FUNDS					
Total funds brought forward		663,388	30,886	694,274	611,957
TOTAL FUNDS CARRIED FORWARD		1,044,791	30,886	1,075,677	694,274

The consolidated figures above include the results of the Charity which had income for the year of £1,410,260 (2020: £1,173,676) and a net surplus of £365,112 (2020: £81,596).

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

Balance Sheets

as at 31st March 2021

	Notes	Consolidated 2021 Group £	Consolidated 2020 Group £	Charity 2021 Charity £	Charity 2020 Charity £
FIXED ASSETS					
Tangible assets	14	348,955	360,630	335,916	355,949
Investments	15	-	-	100	100
		348,955	360,630	336,016	356,049
CURRENT ASSETS					
Stock - raw materials		2,089	2,017	2,089	2,017
Debtors	16	33,482	64,547	31,548	97,708
Investments	17	756,688	340,553	756,688	340,553
Cash at bank		54,635	83,361	51,050	46,817
		846,893	490,478	841,374	487,095
CREDITORS					
Amounts falling due within one year	18	(120,171)	(156,834)	(120,181)	(151,047)
NET CURRENT ASSETS		726,722	333,644	721,193	336,048
TOTAL ASSETS LESS CURRENT LIABILITIES		1,075,677	694,274	1,057,209	692,097
NET ASSETS		1,075,677	694,274	1,057,209	692,097
FUNDS					
Unrestricted funds:					
General fund	19	265,836	383,388	247,368	381,211
Designated funds*		778,955	280,000	778,955	280,000
		1,044,791	663,388	1,026,323	661,211
Restricted funds:					
Restricted fund - Capital Appeal		30,886	30,886	30,886	30,886
TOTAL FUNDS		1,075,677	694,274	1,057,209	692,097

***The designated fund includes the net book value (after depreciation) of assets held for use in the charity. This does not represent available liquid resources. A split of the designated funds is shown in note 19 to the Accounts.**

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 21 December 2021 and were signed on its behalf by:

A Gilmore - Trustee

Registered Company Number: 05633524 (England and Wales); Charity Number: 1114558

Cash Flow Statement

for the year ended 31st March 2021

	Notes	2021 £	2020 £
Cash flows from operating activities:			
Cash generated from operations	1	414,681	(11,185)
Net cash provided by (used in) operating activities		414,681	(11,185)
Cash flows from investing activities:			
Purchase of tangible fixed assets		(28,267)	(55,209)
Disposal of tangible fixed assets		-	-
Interest received		994	2,341
Net cash provided by (used in) investing activities		(27,273)	(52,868)
Change in cash and cash equivalents in the reporting period		387,403	(64,053)
Cash and cash equivalents at the beginning of the reporting period		423,914	487,967
Cash and cash equivalents at the end of the reporting period		811,322	423,914

Notes to the Cash Flow Statement

for the year ended 31st March 2021

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2021 £	2020 £
Net income for the reporting period (as per the statement of financial activities)	381,403	82,317
Adjustments for:		
Depreciation charges	39,943	38,179
Interest received	(994)	(2,341)
Decrease/(Increase) in stocks	(72)	2,049
Decrease/(Increase) in debtors	31,065	(33,797)
Increase/(Decrease) in creditors	(36,663)	(97,592)
Net cash provided by (used in) operating activities	414,681	(11,185)

Notes to the Financial Statements

for the year ended 31st March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice and the Companies Act 2006. The financial statements have been prepared under the historical cost convention with the exception of investments which are included at market value.

Group Financial Statements
These Financial Statements consolidate the results of the charity, and its subsidiary: Blackpool Carers Centre Trading Limited on a line by line basis. Details of the relationship between these entities are included in the notes to the Financial Statements.

Income
All income is recognised in the Statement of Financial Activities once the charity has legal entitlement to the funds, it is possible that the income will be received and the amount can be measured reliably.

Grants are credited to income (voluntary income; where no conditions are attached) as they are received except where there is confirmation from the donor that these should be deferred, to be matched against future costs.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Allocation and apportionment of costs

Support costs
There is only one charitable activity heading, and a very small proportion of charitable activities are attributed to fund raising, therefore to reallocate support costs to this heading would be meaningless and the figures involved immaterial.

Only costs formerly included in governance are shown as support costs and allocated to charitable activities. Since there is only one charitable activity heading, all costs are included there.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold improvements	- 5% straight line over the life of the lease
Plant and machinery	- 25% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance

Taxation
The charity is exempt from corporation tax on its charitable activities.

Notes to the Financial Statements

for the year ended 31st March 2021

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated assets and services
In accordance with the Charity SORP, donated services are included in the accounts at the value they would have otherwise have been if paid for by a customer. Donated goods are included at the cost to the donor. The resulting amount is shown within donation income on the Statement of Financial Activities, with a corresponding cost heading within charitable activities. Items that would normally be capitalised are included as fixed assets and depreciated over the life of the asset as noted above. The value of volunteer labour is not included within the Accounts except as a narrative note valued by taking the amount of time given multiplied by a reasonable rate per hour (such as national minimum wage). Goods donated for re-sale, especially those that are difficult to place a value on, are not included within the accounts (as income or stock) until the items are sold when the price sold for is recorded as income.

Investments
Investments are shown at market value.

Stock
Stocks are included at the lower of cost and net realisable value.

2. DONATIONS AND LEGACIES - Charity and Group

	2021	2020
	£	£
Donations	38,905	24,830
Grants	795,427	571,168
Donated services	49,471	30,655
	883,803	626,653

Notes to the Financial Statements

for the year ended 31st March 2021

Grants received, included in the above, are as follows:

	2021	2020
	£	£
Beaverbrooks Charitable Trust	25,000	25,000
Big Lottery Fund - Family Focus	117,341	119,261
Big Lottery Fund - Hand in Hand	-	30,125
Blackpool CCG - Connect 5	25,350	25,000
Blackpool Council - COVID Response	294	-
Blackpool Council - Headstart	-	8,334
Blackpool Council - Managing Challenging Behaviour	26,131	25,770
CAF - Resilience Fund	75,000	-
Carers Trust - Dementia	-	9,000
Carers Trust - Direct Carers Connections	7,000	-
Carers Trust - Inspiring Change	8,750	2,000
Carers Trust - Respite Support	12,600	-
Carers Trust - Time for Me	13,268	-
Carers Trust - Young Carers in Schools	3,121	3,060
Carers Trust - Young Carers Awareness Day	350	-
Children in Need	50,881	50,700
Children in Need - Activity Fund	9,985	9,925
Children in Need - COVID19 Next Steps	1,950	-
Clothworkers	5,000	-
Community Foundation	11,241	-
Eric Wright Charitable Trust	15,000	20,000
Esmee Fairbairn Foundation	-	6,667
Henry Smith Charity	-	5,361
Individual grants	22,440	17,427
Leather Sellers	1,000	-
Lloyds Bank Foundation	-	10,299
National Lottery Community Fund - Core Fund	94,285	-
Postcode Neighbourhood Trust	8,162	-
Progress Recruitment	-	6,272
The Rank Foundation - Business Development	18,750	25,000
The Rank Foundation - Community Action Placement	-	150
The Rank Foundation - Core Grant	25,750	-
The Rank Foundation - Profit for Good	9,647	5,353
The Rank Foundation - Rank Aspire Programme	587	6,000
The Rank Foundation - Resilience Fund	25,000	-
The Rank Foundation - Time to Shine	2,083	-
Spirit - Bang the Drum	132,246	91,964
St James' Place Charitable Trust	3,125	-
Tudor Trust	39,500	37,500
Vera Wolstencroft Trust	3,590	26,000
West Lancashire Freemason's Charity	-	5,000
WG Edwards	1,000	-
	795,427	571,168

Notes to the Financial Statements

for the year ended 31st March 2021

3. OTHER TRADING ACTIVITIES

	2021	2020
	£	£
Fundraising and events - charity	22,475	130,842
Charity shops and trading - subsidiary	24,373	46,358
	46,848	177,200

4. INVESTMENT INCOME - Charity & Group

	2021	2020
	£	£
Deposit account interest	994	2,341
Interest receivable - trading	-	-
	994	2,341

5. INCOME FROM CHARITABLE ACTIVITIES - Charity & Group

	Activity	2021	2020
		£	£
Social work, student placements	Direct charitable activities	10,940	21,948
Contract income	Direct charitable activities	340,704	336,000
Support services	Direct charitable activities	145,991	31,245
		497,635	389,193

	2021	2020
	£	£
Grants received, included in the above, are as follows:		
Blackpool CCG - Adult Carers' Support	190,632	188,000
Blackpool CCG - Carers Break and Relief Fund	10,140	10,000
Blackpool CCG - Dementia Support	76,050	75,000
Blackpool CCG - Young Carers' Support	63,882	63,000
	340,704	336,000

6. RAISING FUNDS - Charity & Group

	2021	2020
	£	£
Fundraising costs - Charity	3,096	56,127
Charity shops and trading - subsidiary	2,729	20,990
	5,825	77,117

7. CHARITABLE ACTIVITIES COSTS - Charity & Group

	Direct costs	of activites (see note 8)	Grant funding costs (see note 9)	Support Totals
	£	£	£	£
Direct charitable activities	987,502	43,080	11,470	1,042,052

Notes to the Financial Statements

for the year ended 31st March 2021

8. GRANTS PAYABLE - Charity & Group

Grants paid to individuals amount to £43,080 (2020: £19,693).

9. SUPPORT COSTS - Group

	Governance costs
	£
Direct charitable activities - Charity	11,470

10. NET INCOME/(EXPENDITURE) - Group

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Auditors' remuneration - charity	6,900	6,900
Accountancy fees - subsidiary	1,140	1,140
Depreciation - owned assets	22,443	20,678
Depreciation - donated assets	17,500	17,500

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses
There were no trustees' expenses in the year ended 31 March 2021.

12. STAFF COSTS - Charity & Group

	2021	2020
	£	£
Wages and salaries	647,681	687,399
Social security costs	53,497	50,643
Other pension costs	17,321	18,103
	718,499	756,145

The average monthly number of employees during the year was as follows:

	2021	2020
Charity	27	30
Subsidiary	0	1
Group total	27	31

The key management personnel of the Charity are noted in the Trustees Report. The total employee benefits of the key management personnel of the Charity were £150,350 (2020: £161,080).

No member of staff was paid more than £60,000 during the year (being the reportable limit specified by the Charity Commission).

There are pension contributions outstanding at the balance sheet date of £206 (2020: £0).

Notes to the Financial Statements

for the year ended 31st March 2021

13. GRANT INCOME IN ADVANCE - Charity (note 18)

	As at 1/4/20 £	Movement £	As at 31/3/21 £
Big Lottery Fund - Family Focus	52,801	(52,801)	-
Blackpool Council - Covid Response	-	24,705	24,705
Carers Trust - Inspiring Change	4,751	(4,751)	-
Children in Need	8,480	-	8,480
Children in Need - Activities Fund	-	5,818	5,818
Eric Wright Charitable Trust	15,000	(15,000)	-
Postcode Neighbourhood Trust	-	11,427	11,427
St James' Place Charitable Trust	-	4,375	4,375
The Community Foundation	-	8,737	8,737
The Rank Foundation - Business Development	18,750	(18,750)	-
The Rank Foundation - Time 2 Shine	-	10,382	10,382
Tudor Trust	37,500	(37,500)	-
	137,282	(63,358)	73,924
Group total	141,929	(68,005)	73,924

Notes to the Financial Statements

for the year ended 31st March 2021

14a) TANGIBLE FIXED ASSETS - Group

	Leasehold Improvements (Donated) £	Improve-ments Property £	Plant to Machinery £	Fixtures and Fittings £	Vehicles £	Totals £
COST						
At 1st April 2020	350,000	4,346	117,579	49,990	32,335	554,250
Additions	-	4,636	18,371	5,260	-	28,267
At 31st March 2021	350,000	8,982	135,950	55,250	32,335	582,517
DEPRECIATION						
At 1st April 2020	70,000	899	78,688	18,393	25,638	193,619
Charge for year	17,500	911	11,844	8,015	1,674	39,943
At 31st March 2021	87,500	1,810	90,533	26,408	27,312	233,562
NET BOOK VALUE						
At 31st March 2021	262,500	7,172	45,417	28,842	5,023	348,955
At 31st March 2020	280,000	3,447	38,891	31,595	6,697	360,630

14b) TANGIBLE FIXED ASSETS - Charity

	Leasehold Improvements (Donated) £	Plant and Machinery £	Fixtures and Fittings £	Motor Vehicle £	Totals £
COST					
At 1st April 2020	350,000	117,579	48,545	32,335	548,459
Additions	-	18,371	249	-	18,620
At 31st March 2021	350,000	135,950	48,794	32,335	567,079
DEPRECIATION					
At 1st April 2020	70,000	78,689	18,183	25,638	192,510
Charge for year	17,500	11,844	7,635	1,674	38,653
At 31st March 2021	87,500	90,533	25,818	27,312	231,163
NET BOOK VALUE					
At 31st March 2021	262,500	45,417	22,976	5,023	335,916
At 31st March 2020	280,000	38,891	30,361	6,697	355,949

Notes to the Financial Statements

for the year ended 31st March 2021

15. SUBSIDIARY COMPANY

The Charity has one trading subsidiary: Blackpool Carers Centre Trading Ltd, a company incorporated in England and Wales which is consolidated into the results of the Charity. The Charity owns the entire share capital of the trading subsidiary, being 100 £1 ordinary shares.

The audited Financial Statements of Blackpool Carers Centre Trading Ltd for the year ended 31st March 2021 are filed with the Registrar of Companies. A summary of the trading results of Blackpool Carers Centre Trading Ltd are shown below:

	2021 £
Turnover	34,020
Cost of sales	(189)
Gross profit	33,831
Administrative and finance costs	(1,250)
Depreciation	(1,290)
Net Profit for the year before donation paid to parent charity	31,291

The aggregate of assets, liabilities and reserves is:	2021 £
Fixed Assets	13,039
Current Assets	6,669
Current Liabilities	(1,140)
Total reserves	18,568

16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2021 **£**	**2020** **£**	**2021** **£**	**2020** **£**
Trade debtors debtors	9,611	38,389	7,677	36,563
Inter company account	-	-	-	34,987
Other debtors	11,802	8,584	11,802	8,584
Prepayments	12,069	17,574	12,069	17,574
	33,482	64,547	31,548	97,708

Notes to the Financial Statements

for the year ended 31st March 2021

17. CURRENT ASSET INVESTMENTS

	Group		Charity	
	2021	2020	2021	2020
	£	£	£	£
Unlisted investments - bonds and deposits	765,710	340,553	765,710	340,553

18. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2021	2020	2021	2020
	£	£	£	£
Trade creditors	32,867	3,985	34,018	3,985
Social security and other taxes	206	-	206	-
Accruals and deferred income (note 13)	73,924	141,929	73,924	137,282
Accrued expenses	13,174	10,920	12,033	9,780
	120,171	156,834	120,181	151,047

19. MOVEMENT IN FUNDS - Charity & Group

	At 1.4.20	Net movement in funds	Transfers between funds	At 31.3.21
	£	£	£	£
Unrestricted funds				
Designated fund - Charity & Group	280,000	-	498,955	778,955
General fund - Charity	381,211	(11,045)	(152,797)	247,369
General fund - Subsidiary	2,177	16,290	-	18,467
	663,388	5,245	376,158	1,044,791
Restricted funds				
Restricted fund - Charity & Group	30,886	376,158	(376,158)	30,886
TOTAL FUNDS	694,274	381,403	-	1,075,677

Analysis of net assets between funds: Group

	Restricted funds	Unrestricted funds	Total 2021
	£	£	£
Fixed Assets	-	348,955	348,955
Current Assets	30,886	832,158	863,044
Current Liabilities	-	(136,322)	(136,322)
Net Assets	30,886	1,044,791	1,075,677

Notes to the Financial Statements

for the year ended 31st March 2021

19. MOVEMENT IN FUNDS - Charity & Group - Continued

Analysis of net assets between funds: Charity

	Restricted funds £	Unrestricted funds £	Total 2021 £
Fixed Assets and Investments	-	336,016	336,016
Current Assets	30,886	810,488	841,374
Current Liabilities	-	(120,181)	(135,181)
Net Assets	30,886	1,026,323	1,057,209

Designated funds are allocated as follows: £348,955 is a designated fund which represents the net book value (after depreciation) of fixed assets held in the Group (including the leasehold improvements donated in 2017); a further £180,000 is designated for the Annexe development and £250,000 is designated for specific elements of the Young Carers programme. This leaves a balance of £265,836 constituting general / free reserves.

The restricted fund balance is made up of a number of grant balances on specific projects which will be expended in the coming year.

The transfer from restricted funds to unrestricted funds represents costs incurred in head office and central activities relating to restricted projects which have been re-charged by way of a management recharge.

20. RELATED PARTY DISCLOSURES

During the year the charity incurred net income totalling £7,728 in relation to the trading subsidiary. The balance owed to the trading subsidiary at the year end, and shown within creditors is £1,151 (2020 debtors: £34,978).

21. DONATED SERVICES AND FACILITIES

The figure recognised as income/expenditure relating to donated services and facilities may be summarised as follows:

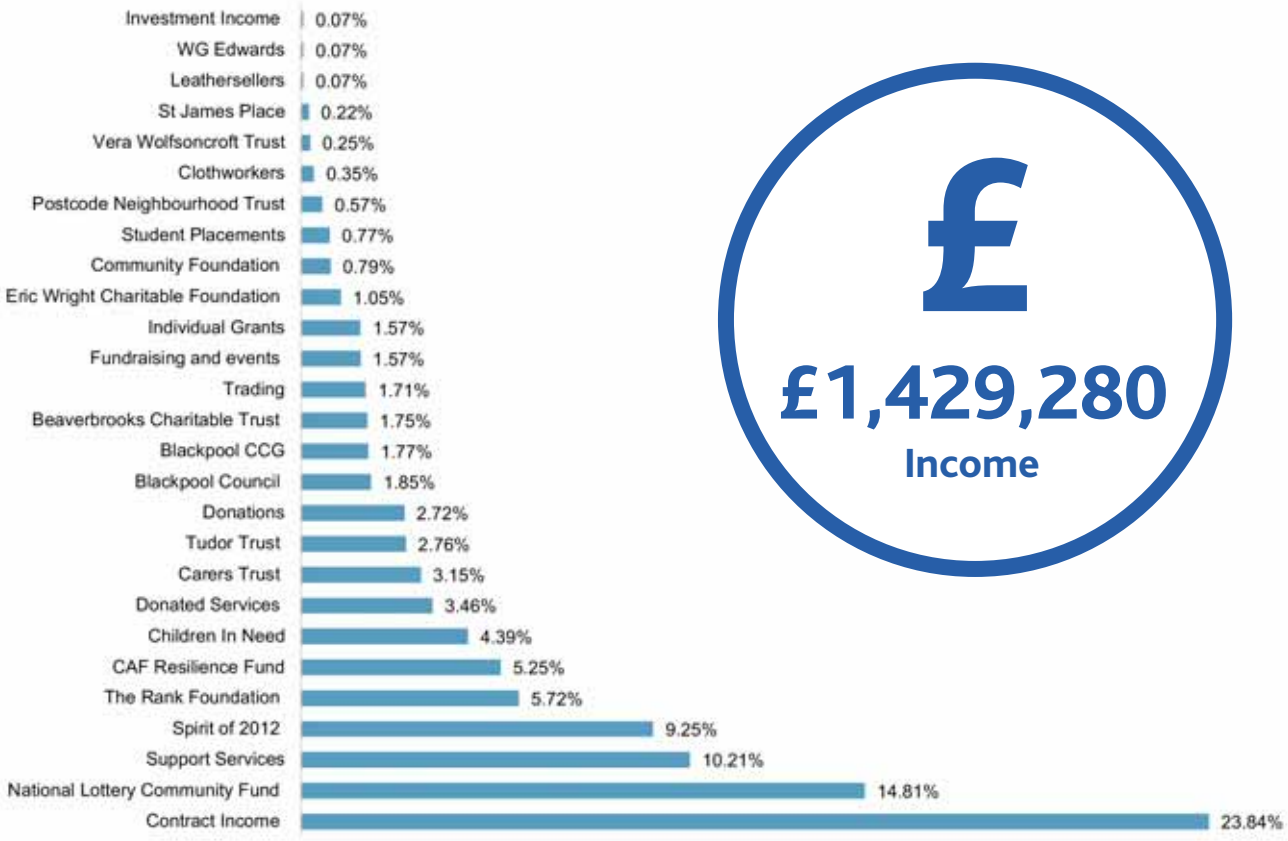
	£
General donations	29,471
Notional annual rent- Beaverbrooks House	20,000
	49,471

Consolidated Statement of Financial Activities

Comparative figures for the year ended 31st March 2020

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	99,256	527,397	626,653
Charitable activities			
Direct charitable activities	386,193	3,000	389,193
Other trading activities	177,200	-	177,200
Investment income	2,341	-	2,341
Total	664,900	530,397	1,195,387
EXPENDITURE ON			
Raising funds	76,983	134	77,117
Charitable activities			
Direct charitable activities	672,649	363,304	1,035,953
Total	749,632	363,438	1,113,070
NET INCOME BEFORE TRANSFERS	(84,642)	166,959	82,317
Gross transfers between funds	177,983	(177,983)	-
NET INCOME	93,341	(11,024)	82,317
RECONCILIATION OF FUNDS			
Total funds brought forward	570,047	41,910	611,957
TOTAL FUNDS CARRIED FORWARD	663,388	30,886	694,274

Charity Income and Expenditure



£

£1,429,280

Income

£

£1,047,877

Expenditure

Notes

donr

To make a donation to provide respite for our carers
Text BLACKPOOLCARERS to 70085
to give £5*

**Texts charged at your standard network rate*

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Email: admin@blackpoolcarers.org
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