

KIRAN SUPPORT SERVICES

Company No. 05727907 (England & Wales)
Charity no. 1114148

REPORT OF THE TRUSTEES AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

Kingston Burrowes Audit Ltd
308 Ewell Road
Surbiton
Surrey
KT6 7AL

KIRAN SUPPORT SERVICES

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KIRAN SUPPORT SERVICES

REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 MARCH 2024

TRUSTEES	Shahzadi Raza (Chair) Nighat Sahi Uzma Raza (resigned 13 May 2024) Saiqa Kayani (resigned 24 January 2024) Kishwar Ahmed Naseem Alahi (appointed 5 January 2024)
COMPANY SECRETARY	Amtal Rana
REGISTERED OFFICE	Waltham Forest Resource Hub (Central) 1 Russell Road London E10 7ES
REGISTERED COMPANY NUMBER	05727907 (England and Wales)
REGISTERED CHARITY NUMBER	1114148
INDEPENDENT EXAMINER	Kevin Fisher BA, FCA, CTA % Kingston Burrowes Audit Ltd 308 Ewell Road Surbiton Surrey KT6 7AL

KIRAN SUPPORT SERVICES

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

About us

Kiran Support Services believes that all women and children have the right to live free from violence and to leave a home or relationship where the risk of violence exists.

The charity was established in 1990 in the London Borough of Waltham Forest to meet the needs of women and children from the Indian sub-continent and has since expanded its services to support the wider Asian community. It is the only charity of its kind in the borough, and in 2017 Kiran expanded further by opening a second refuge in the London Borough of Brent. In 2020 we acquired a third building from Notting Hill Genesis to meet the demand for safe accommodation during the Covid-19 pandemic. The refuge started taking referrals in early 2021.

Our mission

“To provide a safe, nurturing space and resource of high quality, where Asian women overcoming domestic violence (and their children) can identify options and develop skills that enable them to take control of their lives emotionally, financially and practically.”

The trustees who are also the directors of the company for the purposes of the Companies Act, submit their report and the financial statements for the year ending 31 March 2024. The trustees confirm that the report and financial statements comply with the current statutory requirements and the provisions of the Statement of Recommended Practice (SORP) “Accounting and Reporting by Charities” issued in October 2019. The statutory information is shown on page 1.

OBJECTIVES AND PRINCIPAL ACTIVITIES

The charity’s purposes as set out in the governing document are to:

Relieve the distress and suffering of, particularly but not exclusively, Asian women, children and young people who have suffered or are exposed to domestic violence and abuse.

Relieve, particularly but not exclusively, Asian women, children and young people who have suffered in necessitous circumstances by the provision of temporary accommodation and outreach and aftercare support.

Educate the public in the causes and effects of domestic violence and the prevention thereof, and to undertake or contribute to research into such matters and to publish the useful results of such research.

PUBLIC BENEFIT

The trustees have referred to the guidance contained in the Charity Commission’s general guidance on public benefit when reviewing their aims and objectives and in planning future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives of the charity.

KIRAN SUPPORT SERVICES

REPORT OF THE TRUSTEES

FOR THE YEAR ENDED 31 MARCH 2024

ACHIEVEMENTS AND PERFORMANCE

Chair's Introduction

As Chair of the Board of Trustees, I am honoured to present the Kiran Support Services Trustees' Report for 2023-2024. This year has been one of significant challenges but also remarkable resilience, growth, and progress. Despite the ever-increasing pressure from the Cost-of-Living crisis and the complexities of immigration policies, Kiran has remained steadfast in its mission to provide life-changing support to South Asian women and children fleeing domestic violence.

Our dedicated staff, volunteers, and partners have worked tirelessly to ensure that the women and children who come to us in their most vulnerable moments find not only safety but also the tools and confidence to rebuild their lives. We are immensely proud of the achievements highlighted in this report, from expanding our refuge services and delivering trauma informed counselling to providing vital immigration advice with an outstanding success rate.

This year, our refuge services have provided support for 39 women and 19 children, our advice and advocacy team has worked closely with 132 women, and our counselling service has provided over 1200 counselling sessions. This continues to demonstrate how much we need specialist services for black and minoritised women. The amount of work we are doing clearly shows the complexities of the cases that our staff have been dealing with.

I am happy to share some of our successes as well; In October 2023 Kiran won a Waltham Forest Faith and Belief Award, and in November 2023 Kiran won the London-wide Supporting Women Faith and Belief Award. The awards are delivered in partnership with the Faith and Belief Forum, Waltham Forest Faith Communities Forum and the Lord Lieutenant of London's Council on Faith.

In November 2023, Kiran won the Roshni Birmingham Award for Community Organisation demonstrating good practice in delivering services to Black and Minoritised women and children, and Amtal Rana, our Chief Executive, won the Roshni Birmingham Leadership Excellence Award.

Pro Bono Economics interviewed Amtal for their research paper 'Women in the Charity Sector'. The paper was published in November 2023, it examines the complex dynamics that exist around, for example, the gender imbalance in philanthropy, opportunities for leadership, and supporting vulnerable women.

In January 2024 Amtal was invited to participate in the Labour and Civil Society Summit organised by Pro Bono Economics. Kiran was invited to put a question to the panel, which included Labour Leader Kier Starmer. The question was about funding, particularly for black and minority women support organisations.

The Trust for London, who fund our immigration service, invited Kiran to feed into the development of their immigration strategy.

Kiran was invited to attend a roundtable discussion alongside other charity directors and trustees on charity reserves and resilience at the investment firm Quilter Cheviot in October 2023.

Kiran has been invited to join the Community Voice co-designed advisory board to help form a new body that will represent the voluntary and community sector in Waltham Forest. Until now the voluntary sector in Waltham Forest has not had representation locally.

Kiran was invited to attend the GREVIO (**Group of Experts on Action against Violence against Women and Domestic Violence**) roundtable on 18 January 2024 and provided independent evidence to the GREVIO committee about the trends on the ground regarding UK government's compliance with its commitments to the Istanbul Convention on Action against violence against women and domestic violence.

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FOR THE YEAR ENDED 31 MARCH 2024

We are also acutely aware of the ongoing challenges. The housing crisis continues to place immense strain on survivors as they transition from refuge to independent living; we are committed to advocating for more affordable and secure housing options. The introduction of an Operations Manager has already brought positive changes in how we deliver our services, enhancing both operational efficiency and the quality of support provided.

We are deeply grateful to our funders, supporters, and staff for their unwavering commitment to our mission. Together, we will continue to build a future where every woman can live free from abuse and fear.

Looking to the future, we will continue to deliver our core services while we ensure that we are sustainable through our fundraising strategy to allow us time to plan development of new services. We are excited about our plans to expand our immigration and our outreach services, to take on a refuge services manager, develop a community hub, and build stronger partnerships across the sector. We remain dedicated to our vision of a future where every woman, regardless of her background or circumstances, can live free from fear and violence.

On behalf of the Board of Trustees, I would like to take this opportunity to thank the staff team for their hard work and commitment to providing the unique services that Kiran provides. Without the team, we would not be able to reach out to the many women and children that rely on us for support and advocacy.

I would like to thank my fellow trustees for their support in my tenure as Chair as I step down this year and hand over to Shahzadi.



Nighat Sahi

Chair, Kiran Support Services

KIRAN SUPPORT SERVICES

REPORT OF THE TRUSTEES

FOR THE YEAR ENDED 31 MARCH 2024

FINANCIAL REVIEW including reserves policy

Income during the year amounted to £605,597 (2023 : £632,049) and expenditure was £773,642 (2023 : £530,667), resulting in a deficit of £168,045 (2023 surplus of : £101,382). Net assets at the year-end were £331,952 (2023 : £499,997) of which £147,043 (2023: £269,264) related to unrestricted general funds, £147,500 (2023 : £147,500) related to unrestricted designated funds and £37,409 (2023 : £83,233) related to restricted funds.

Reserves Policy

The Trustees have established a policy whereby the unrestricted funds, held by the Charity should be 6 months of the resources expended, which equates to around £230,000 in reserves, based on the budgeted expenditure for 2024/25. The designated funds are made up of £100,000 for the setting up and establishment costs of a new refuge, and additional services providing support to women and children focusing on positive mental health; £32,500 in respect of current service provision; and £15,000 in respect of the welfare of residents with insecure immigration status (see note 15 page 19 for more details).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governance and Management

The company, number 5727907, is limited by guarantee and has charitable status. The charity registration number is 1114148. It has a Memorandum and Articles of Association as its governing document. The directors of the company are also charity trustees for the purposes of charity law, and under the company's Articles, are known as members of the Board of Directors. Under the requirements of the Memorandum of Articles of Association, at each Annual General Meeting one-third of the Board may retire and may seek re-election. The directors to retire are those who have been in office longest since their last election or appointment. The Articles require that the number of directors can never fall below 3 and the Board is able to co-opt additional directors who then serve in office until the next general meeting but shall then be eligible for re-election. On appointment, or re-election directors/trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

Accommodation Services

Kiran Support Services is an independent Charity based in London. We provide emergency accommodation to women and children experiencing domestic abuse. Kiran is a specialist refuge for South Asian women and children. We have specialist staff members who can support women according to their language and cultural needs. We provide a safe and non-judgmental environment regardless of families situation or background. Our services are completely confidential.

We have three refuges across London and offering refuge accommodation to 16 families who have suffered domestic abuse.

We have found the common barriers to leaving an abusive relationship are particularly difficult for minority ethnic women. These can include religious and cultural pressures, language difficulties, ignorance of rights and services available and predominantly the fear of possible removal and deportation.

Our mission is to empower women and children to live a life free from abuse and for families to have independent lives. We aim to reduce economic inequality, improve mental wellbeing, and facilitate personal development. To ensure this, we offer support and guidance, signposting, counselling, legal advice and social activities, workshops, and courses. The support we provide aims to build confidence, self-esteem, awareness of domestic abuse, and impact of domestic abuse on women and children in a safe and supportive environment.

KIRAN SUPPORT SERVICES

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

Refuge Services

Kiran continues to operate three refuges across London, providing safe and secure accommodation for women and children fleeing domestic violence. Over the past year, Kiran supported **39 women and 19 children**, offering them emotional and practical support alongside life skills training to help them recover and regain their independence. The tailored recovery programs, which include ESOL classes and social activities, have been instrumental in building confidence and self-sufficiency among residents.

Counselling Services

Kiran provided **1,264 counselling sessions** to **149 outreach clients** and **21 women** in refuge during 2023-2024. By adopting a trauma-informed approach and offering counselling in the clients' preferred languages, Kiran ensures that survivors receive the emotional support they need. This year, the introduction of **Ujala Women's Group Therapy** has reduced isolation and provided women with a platform to share their experiences and gain strength from one another.

Immigration Advice

Kiran's Immigration Advice Service supported **123 women**, helping them navigate complex immigration challenges, including applications for leave to remain under the Domestic Violence Concession (DDVC) and Indefinite Leave to Remain (ILR). Kiran achieved a **100% success rate** in all immigration cases this year. The team provides multilingual advice, ensuring that women can access essential support and advocacy in their own languages, fostering trust and understanding.

Advice and Advocacy Services

Kiran's Advice and Advocacy team worked closely with **132 South Asian women**, offering practical, emotional, and legal assistance. One-to-one support included accompanying women to appointments and providing personalised advice to help them navigate complex situations. **98% of clients** reported feeling heard and safer after receiving support from Kiran.

Service		Age range		Ethnicity		Religion		Main Language		Referrals		Boroughs	
Refuge	39	0-15	3	Bangladeshi	90	Muslim	304	Punjabi	16	Self-referral	66	London	239
Outreach	132	16-24	26	Indian	80	Sikh	39	Urdu	177	Social Services	2	Outer London	166
Counselling	112	25-44	305	Pakistani	166	Hindu	41	Hindi	35	VAWG	65	Abroad	1
Immigration	123	45-64	45	Afghani	3	Christian	8	Pashto	4	Police	1		
Telephone enquiries	621	65-75	4	Turkish	4	Non-religious	14	Bengali	68	School	1		
		75+	5	Somalian	5			Other	23	GP	7		
		Unknown	18	Other	27			Unknown	83	Housing	2		
				Unknown	31					Other	262		

KIRAN SUPPORT SERVICES

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

Community Engagement and Events

South Asian Heritage Month (SAHM)

In July 2023, Kiran celebrated South Asian Heritage Month with a range of workshops and a cultural evening, featuring regional food, dance, and inspirational speakers.

Women's Health and Wellbeing Event

In October 2023, Kiran held a health and wellbeing event that included workshops on menopause, sexual health, and breast cancer awareness, delivered in partnership with Macmillan Cancer Support.

Challenges and Responses

Housing Crisis

One of the biggest challenges Kiran faced this year was the **shortage of permanent housing** for women leaving refuges. Many were placed in temporary accommodation, such as hotels, often far from their support networks, which impacted their mental health and sense of security. Kiran provided phone support to help women manage household bills and navigate their new environments. The organisation continues to advocate for more affordable housing options for survivors.

Case Study: Harpreet

Harpreet (name changed) endured severe physical, financial, and emotional abuse and was living in a hotel with her two children. Feeling overwhelmed, she considered returning to her abuser. With Kiran's support, Harpreet accessed the benefits she was entitled to and secured private accommodation. She learned new life skills and became more independent, later saying, "If I had returned to my husband, my children could have been taken away from me. Kiran helped me keep myself and my children safe and learn life skills to better our future."

Immigration Service Success

Kiran's Immigration Advice Service continues to grow, offering critical support to women fleeing domestic abuse. Through OISC Level 3 advice, Kiran assists with DDVC and ILR applications, helping survivors work toward permanent residence and citizenship. By offering advice in multiple languages and addressing the cultural nuances of each case, Kiran has established itself as a vital resource for South Asian women facing immigration challenges.

Case Study: Kamra

Kamra (name changed) suffered escalating abuse during her pregnancy. After a referral from the Metropolitan Police, Kiran helped Kamra apply for DDVC and secure a place in one of our refuges. She received counselling in her native language and support with her ILR application, which was granted within six months. Kamra is now preparing to move into independent housing with her young son.

Client Feedback:

"I am so thankful that I can speak to you in my own language. No one understood what I went through until I came to Kiran."

KIRAN SUPPORT SERVICES

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

Operations Manager Report: October 2023 – 2024

The introduction of an Operations Manager in October 2023 has significantly improved the structure and efficiency of Kiran Support Services. The role encompasses overseeing daily operations, staff performance, and HR functions. Key achievements include:

- Implementing a new staff induction process and successfully onboarding three new team members.
- Supporting the Refuge Services Manager through regular check-ins and managing staff supervision.
- Leading the **NHG Christmas wish list** initiative, which provided crucial support to families in refuge.
- Collaborating with trustees on strategic development and liaising with housing authorities to manage rent adjustments for residents in the refuges.

Despite the challenges of implementing new systems and procedures, the Operations Manager has played a pivotal role in improving operational efficiency across the organisation.

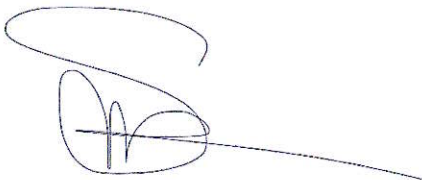
Future Plans

Looking ahead, Kiran Support Services is committed to expanding and enhancing its services for South Asian women and children. Key priorities for the next year include:

- :
- **Service Expansion:** Continue delivering core services such as refuge, counselling, immigration, and outreach, with plans to pilot new group counselling sessions for young boys.
 - **Community Hub:** Explore social investment and funding opportunities to develop a community hub, providing additional accommodation and space for activities and workshops.
 - **Improved Communications:** Strengthen partnerships with domestic violence organisations in London and across the UK, while building a more strategic communications plan to expand Kiran's influence and outreach.
 - **Strategic Development:** Organise an Away Day for staff and trustees to align on the evolving needs of clients and improve service delivery, with support from Lloyds Bank Foundation's pro bono assistance.

This report has been prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies.

Approved by the order of the board of trustees on 20th January 2025 and signed on its behalf by:



Shahzadi Raza (Chair) – Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

KIRAN SUPPORT SERVICES

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2024 which are set out on pages 10 to 21.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Kevin Fisher BA FCA CTA
% Kingston Burrowes Audit Limited
308 Ewell Road
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Surrey
KT6 7AL

20 January 2025

KIRAN SUPPORT SERVICES

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2024

	Note	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Income and Endowments from:					
Donations and grants	2	135,669	247,414	383,083	389,793
Charitable activities	3	222,214	-	222,214	242,256
Other income	4	300	-	300	-
Total		<u>358,183</u>	<u>247,414</u>	<u>605,597</u>	<u>632,049</u>
Expenditure on:					
Raising funds	5	8,455	-	8,455	11,125
Charitable activities	6	552,374	212,813	765,187	519,542
Total		<u>560,829</u>	<u>212,813</u>	<u>773,642</u>	<u>530,667</u>
Net surplus/(deficit)		<u>(202,646)</u>	<u>34,601</u>	<u>(168,045)</u>	<u>101,382</u>
Transfers between funds	15	80,425	(80,425)	-	-
Net movement in funds	15	<u>(122,221)</u>	<u>(45,824)</u>	<u>(168,045)</u>	<u>101,382</u>
Reconciliation of funds:					
Total funds brought forward	15	416,764	83,233	499,997	398,615
Total funds carried forward	15	<u>£294,543</u>	<u>£37,409</u>	<u>£331,952</u>	<u>£499,997</u>

All income and expenditure is derived from continuing activities.

The statement of financial activities includes all gains and losses recognised during the year.

The notes form part of these financial statements.

KIRAN SUPPORT SERVICES

BALANCE SHEET AS AT 31 MARCH 2024

		2024		2023	
	Notes	£	£	£	£
Fixed assets					
Tangible Fixed Assets	11		3		3
Current assets					
Debtors	12	30,067		39,031	
Cash at Bank		367,645		493,366	
		<u>397,712</u>		<u>532,397</u>	
Creditors: amounts falling due within one year	13	<u>65,763</u>		<u>32,403</u>	
Net current assets			<u>331,949</u>		<u>499,994</u>
Net assets	16		<u>£331,952</u>		<u>£499,997</u>
Funds:					
Unrestricted funds					
- General funds	15		147,043		269,264
- Designated funds	15		147,500		147,500
Total unrestricted funds			<u>294,543</u>		<u>416,764</u>
Restricted Funds	15		<u>37,409</u>		<u>83,233</u>
Total funds	15		<u>£331,952</u>		<u>£499,997</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

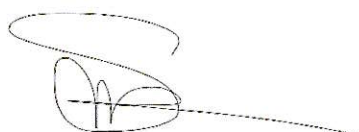
The trustees have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for:

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 20th January 2025 and were signed on its behalf by:



Shahzadi Raza Trustee
(Chair)

The notes form part of these financial statements.

KIRAN SUPPORT SERVICES

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2024

	2024 £	2023 £
Net cash flow from operating activities	(125,721)	90,398
Cash flows from investing activities		
Purchase of tangible fixed assets	-	-
Net cash (used in)/provided by investing activities	-	-
Change in cash and cash equivalents		
Cash and cash equivalents at the beginning of the year	493,366	-
Cash and cash equivalents at the end of the year	<u>£367,645</u>	<u>402,968</u>
Reconciliation of net income to net cash flow from operating activities	2024 £	2023 £
Net (expenditure)/income for the year	(168,045)	101,382
(Increase)/Decrease in debtors	8,964	(10,453)
Increase/(Decrease) in creditors	33,360	(531)
Net cash flow from operating activities	<u>£(125,721)</u>	<u>£90,398</u>
Cash and cash equivalents consist of:	2024 £	2023 £
Cash at bank and in hand	<u>£367,645</u>	<u>£493,366</u>

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. ACCOUNTING POLICIES

Company status

The charity, Kiran Support Services, is also a private limited company (No. 5727907), limited by guarantee and is registered in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the Reference and Administration Details on page 1 of these financial statements.

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice. The financial statements have been prepared on a going concern basis under the historical cost convention.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and includes those costs of a direct nature which can be allocated to a specific activity. It also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support those activities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 33% on cost, 25% on cost and 10% on cost
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Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

1. ACCOUNTING POLICIES /cont'd...

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Debtors and Creditors

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairments are recognised in expenditure.

Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

2. Grants and Donations	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Donations	6,589	-	6,589	14,318
Grants				
The Coutts Foundation	45,000	-	45,000	-
The Brook Trust	-	-	-	20,000
Henry Smith	70,000	-	70,000	-
BBC Children in Need	-	-	-	58,931
Lloyds Bank Foundation	-	25,000	25,000	27,250
Trust for London	-	15,835	15,835	15,835
Big Lottery	-	-	-	81,644
London Community Foundation	-	125,000	125,000	54,695
LCF/VAWG	-	31,250	31,250	-
International Women's Day	-	-	-	2,726
Waltham Forest Market Place/Solace	14,080	-	14,080	21,120
Imkaan/VAWG	-	-	-	43,628
GLA - MOPAC	-	45,329	45,329	49,646
LB Waltham Forest	-	5,000	5,000	-
	<u>£135,669</u>	<u>£247,414</u>	<u>£383,083</u>	<u>£389,793</u>

Of the £389,793 recognised in 2023, £55,438 was unrestricted funds and £334,355 was restricted funds.

3. Income from charitable activities

	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Charges to residents	<u>£222,214</u>	<u>£Nil</u>	<u>£222,214</u>	<u>£242,256</u>

All of the £242,256 recognised in 2023 was unrestricted funds.

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

4. Other income

	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
SBK (UK) Limited	<u>£300</u>	<u>£Nil</u>	<u>£300</u>	<u>£Nil</u>

All of the £Nil recognised in 2023 was unrestricted funds.

5. Cost of raising funds

	Direct Costs	Support Costs	Total 2024	Total 2023
Fundraising	<u>£8,455</u>	<u>£Nil</u>	<u>£8,455</u>	<u>£11,125</u>

All of the £11,125 recognised in 2023 was charged to unrestricted funds.

6. Cost of charitable activities

	Direct Costs	Support Costs	Total 2024	Total 2023
Educational, counselling and prevention work	<u>£398,982</u>	<u>£366,205</u>	<u>£765,187</u>	<u>£519,542</u>

Of the £519,542 expenditure recognised in 2023, £246,507 was charged to unrestricted funds and £273,035 was charged to restricted funds.

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

7. Expenditure on Charitable Activities

	Total 2024 £	Total 2023 £
Direct costs		
Wages	101,105	195,852
Social Security	30,743	24,246
Pensions	6,664	5,661
Legal, consultancy and professional	(2,257)	240
Premises costs	262,727	155,088
	<u>£398,982</u>	<u>£381,087</u>
Support costs		
Wages	252,258	80,278
Employee and voluntary costs	10,739	10,628
Insurance	1,827	3,219
Legal, consultancy and professional	35	975
Office costs including rent	42,799	5,496
Communications	20,589	15,934
Sundry expenses	904	1,481
Finance	13,016	16,587
Bad debts	19,318	-
Governance Costs:		
Independent examiner's fee	3,600	3,600
Other governance costs	1,120	257
	<u>£366,205</u>	<u>£138,455</u>
Total Charitable Costs	<u><u>£765,187</u></u>	<u><u>£519,542</u></u>

8. Net Income/(Expenditure)

Net income/(expenditure) is stated after charging/(crediting):

	31 March 2024	31 March 2023
Independent examiner's fee	<u>£3,600</u>	<u>£3,600</u>

9. Related party disclosures

No trustees' remuneration was paid or other benefits provided for the year ended 31 March 2024 or for the year ended 31 March 2023.

Trustees' travelling expenses paid for the year ended 31 March 2024 was £385 (2023 : £92).

There were no other related party transactions during the year (2023 : Nil) other than those set out in Note 10 relating to employee benefits received by key management.

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

10. Staff costs

	2024	2023
	£	£
Staff costs were as follows:		
Wages and salaries	353,363	276,130
Social security costs	30,743	24,246
Pension costs	6,664	5,661
Staff training	7,520	3,392
Other costs	3,219	7,236
	<u>£401,509</u>	<u>£316,665</u>

One employee received total employee benefits (excluding employers national insurance and employer pension contributions) of more than £60,000 during 2024 (2023 : One), within the band £70,000 to £80,000.

Total employee benefits received by key management amounted to £82,765 (2023 : £88,266). Under FRS 102, employee benefits includes gross salary, benefits in kind, employers national insurance and employers pension contributions.

The average monthly number of employees during the year was as follows:

	2024	2023
Charitable	9	7
Administration	1	1
	<u>10</u>	<u>8</u>

11. Tangible Fixed Assets

	Fixtures and Fittings £
Cost	
At 1 April 2023	29,785
Additions in year	-
At 31 March 2024	<u>29,785</u>
Depreciation	
At 1 April 2023 and 31 March 2024	<u>29,782</u>
Net Book Value	
At 31 March 2024	<u>£3</u>
At 31 March 2023	<u>£3</u>

12. Debtors: Amounts falling due within one year

	31 March 2024 £	31 March 2023 £
Trade debtors	28,724	37,293
Prepayments and accrued income	901	1,296
Other debtors	442	442
	<u>£30,067</u>	<u>£39,031</u>

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

13. Creditors: Amounts falling due within one year	31 March 2024 £	31 March 2023 £
Taxation and social security	5,323	9,241
Other creditors	12,111	5,160
Accruals	48,329	18,002
Deferred income (see note 14)	-	-
	<u>£65,763</u>	<u>£32,403</u>

14. Deferred income	Balance brought forward	Additions in year	Released to income	Balance carried forward
	£Nil	£Nil	£Nil	£Nil
Grants and donations	<u>£Nil</u>	<u>£Nil</u>	<u>£Nil</u>	<u>£Nil</u>

Deferred income reflects grant income received in advance for the following financial year, to be expended in accordance with specified or implied timeframes and agreed budgets.

15. Movement in funds	At 1 April 2023 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2024 £
Unrestricted Funds					
General Fund	269,264	358,183	(560,829)	80,425	147,043
Designated Fund:					
Current Service Provision	32,500	-	-	-	32,500
Refuge Development	100,000	-	-	-	100,000
Residents Services	15,000	-	-	-	15,000
	<u>416,764</u>	<u>358,183</u>	<u>(560,829)</u>	<u>80,425</u>	<u>294,543</u>
Restricted Funds					
Penny Appeal	1,231	-	-	(1,231)	-
BBC Children in Need	19,618	-	(35,504)	15,886	-
Lloyds Bank Foundation	2,250	25,000	-	(27,250)	-
Trust for London	11,830	15,835	(25,747)	-	1,918
Big Lottery	6,586	-	(6,133)	(453)	-
International Women's Day	2,726	-	(35)	(2,691)	-
London Community Foundation	-	125,000	(89,509)	-	35,491
LCF/VAWG	8,254	31,250	(27,232)	(12,272)	-
GLA - MOPAC	30,738	45,329	(17,421)	(58,646)	-
LB Waltham Forest-	-	5,000	(11,232)	6,232	-
Total restricted funds	<u>83,233</u>	<u>247,414</u>	<u>(212,813)</u>	<u>(80,425)</u>	<u>37,409</u>
Total funds	<u>£499,997</u>	<u>£605,597</u>	<u>£(773,642)</u>	<u>£Nil</u>	<u>£331,952</u>

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

/contd...

15. Movement in funds - continued

Comparative information for the previous financial year is as follows:

	At 1 April 2022 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2023 £
Unrestricted Funds					
General Fund	229,202	297,694	(257,632)	-	269,264
Designated Fund:					
Current Service Provision	32,500	-	-	-	32,500
Refuge Development	100,000	-	-	-	100,000
Residents Services	15,000	-	-	-	15,000
	<u>376,702</u>	<u>297,694</u>	<u>(257,632)</u>	<u>-</u>	<u>416,764</u>
Restricted Funds					
Penny Appeal	8,641	-	(7,410)	-	1,231
BBC Children in Need	3,960	58,931	(43,273)	-	19,618
Lloyds Bank Foundation	-	27,250	(25,000)	-	2,250
Trust for London	-	15,835	(4,005)	-	11,830
Big Lottery	6,420	81,644	(81,478)	-	6,586
International Women's Day	-	2,726	-	-	2,726
London Community Foundation	2,892	54,695	(56,628)	-	959
Imkaan/VAWG	-	43,628	(36,333)	-	7,295
GLA - MOPAC	-	49,646	(18,908)	-	30,738
	<u>21,913</u>	<u>334,355</u>	<u>(273,035)</u>	<u>-</u>	<u>83,233</u>
Total restricted funds					
	<u>21,913</u>	<u>334,355</u>	<u>(273,035)</u>	<u>-</u>	<u>83,233</u>
Total funds	<u>£398,615</u>	<u>£632,049</u>	<u>£(530,667)</u>	<u>£Nil</u>	<u>£499,997</u>

Designated Fund

Current Service Provision

The trustees have set aside this amount to meet obligations that may arise from contracts of employment with staff and to meet any unexpected costs such as those associated with unexpected human resources issues.

Service Development

Kiran has taken on the management of a third building for refuge provision to meet demand for the needs for safe supported housing. The new building needs refurbishment to provide a comfortable communal lounge for families to spend time with their children and to relax. The fund will be used to improve the facilities to meet the needs of the service users.

To develop and pilot new areas of service to meet the needs of our service users, with a particular focus on mental health and well being through the provision of counselling and therapeutic services for young people from the South Asian community.

Residents' Services

Kiran receives applications from women who have insecure immigration status and therefore not able to receive public funding for their accommodation and subsistence costs whilst at the refuge. The residents' welfare fund is being set up in order to avoid any resident in these circumstances having to depart the refuge. The transfer in the year has been made from general funds.

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

15. Movement in funds - continued

Restricted Funds

Penny Appeal:

£10,000 grant to support Muslim service users with funds from 'zakat' to support them with cost of living.

BBC Children In Need:

Provides funds for a children's worker who supports children both within the refuge and in the community who have been exposed to, or experienced domestic violence directly or indirectly and seeking to establish preventative networks and strategies.

Lloyds Bank Foundation:

Provides funds towards the cost of the Chief Executive's salary.

Trust for London:

Provided a grant for three years for a part time Immigration advice worker.

Big Lottery:

Five year funding of one full-time and one part-time worker to provide one-to-one advocacy support for women in our refuges.

International Women's Day:

Provides future activities and events for service users to celebrate International Women's Day on March 8th annually.

LCF VAWG Grass roots fund:

Provides funding for fulltime Outreach & Advocacy Support Officer with activity costs.

Imkaan Margin 2 Centre:

Grant towards Counselling Co-ordinator salary and counselling service.

GLA-MOPAC:

Grant for 2 years towards immigration worker.

KIRAN SUPPORT SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 /contd...

16. ANALYSIS OF NET ASSETS BETWEEN FUNDS	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £
2024			
Tangible fixed assets	3	-	3
Current assets	360,303	37,409	397,712
Current liabilities	(65,763)	-	(65,763)
	<u>£294,543</u>	<u>£37,409</u>	<u>£331,952</u>
As at 31 March 2024			

Comparative information for the analysis of net assets between funds in the previous year is as follows:

	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total Funds 2023 £
2023			
Tangible fixed assets	3	-	3
Current assets	449,164	83,233	532,397
Current liabilities	(32,403)	-	(32,403)
	<u>£416,764</u>	<u>£83,233</u>	<u>£499,997</u>
As at 31 March 2023			

17. FINANCIAL COMMITMENTS

Total future minimum payments under the housing management contract are as follows:

	2024	2023
Amounts due within one year	<u>£39,969</u>	<u>£34,709</u>

18. CONTINGENT ASSETS

The charity has been awarded some multi-year grants with specified or implied timeframes which preclude recognition of the full amount. The total amount awarded for future years but not recognised at March 2024 was £230,000 (2023 : £80,631).