Carer Support Furness

England & Wales · Charity number 1114029

Details

Other names	FURNESS CARERS, FURNESS CARERS ASSOCIATION
Status	Registered
Legal form	Charitable company
Company number	05724307
Registered	2006-05-04
Register	View on the Charity Commission register

Contact

Address	Carer Support Furness Hindpool Community Centre Nelson Street Barrow-In-Furness LA14 1NF
Phone	01229822822
Email	admin@carersupportfurness.co.uk
Website	www.carersupportfurness.co.uk.co.uk

Activities

Objects: THE RELIEF OF THE AGED, THE MENTALLY OR PHYSICALLY HANDICAPPED OR THE SICK AND THE RELIEF OF POVERTY IN THE FURNESS PENINSULAR OF CUMBRIA AND ANY NEIGHBOURING DISTRICTS WHEREIN THE NEED FOR THE PURSUANCE OF THIS OBJECT CAN BE DEFINED.

Activities: Carer Support Furness (formerly Furness Carers) was established to support Unpaid Carers of all ages who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help. We offer a wide range of services to meet the individual needs including: information, emotional support and practical services and we support Adult, Parent and Young Carers.

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Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** FURNESS PENINSULAR OF CUMBRIA AND ANY NEIGHBOURING DISTRICTS.
- Cumbria

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£437,674	£394,557	-	-
2024-03-31	£310,900	£340,243	-	-
2023-03-31	£363,565	£315,747	-	-
2022-03-31	£294,681	£243,810	-	-
2021-03-31	£319,187	£236,191	-	-

Trustees

Name	Role	Appointed
JANIS PRESTON	Chair	
Dr Geoffrey Charles Jolliffee		2025-08-01
Helen Wall		2019-09-12
Lynne Margaret Metcalfe		2018-11-19
NICOLA BROCKBANK		2014-02-11

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Carer Support Furness

England & Wales - Charity number 1114029

Accounts

ANNUAL REPORT
2024 – 2025



Carer Support Furness
Hindpool Community Centre
Barrow-in-Furness
Cumbria LA14 1NF
Telephone: 01229 822822
Email: admin@carersupportfurness.co.uk

CARER SUPPORT FURNESS
Charity No: 1114029
Company No: 5724307

CARER SUPPORT FURNESS:

Was: established to support Unpaid Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

Offers: a wide range of services to meet the individual needs of Unpaid Carers including: Information, Support and Practical Services.

Is governed: by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Carer Support Furness activities.

Mission Statement: Carer Support Furness will work to identify Unpaid Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Principle Address: Hindpool Community Centre, Nelson Street, Barrow-in-Furness, Cumbria, LA14 1NF

Bankers: CAF Bank Limited, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ

Accountants: J F Hornby & Co, The Tower, Daltongate Business Centre, Daltongate, Ulverston, Cumbria, LA12 7AJ

Board of Directors: Ms Nicola Brockbank
& Trustees Mrs Lynne Metcalfe
Mrs Janis Preston
Mrs Helen Wall

Trustees Report (this incorporates the Chief Executives Report) for the year ended 31 March 2025:

The trustees present their report for the year ended 31 March 2025, the full financial statement is presented in a separate financial document `**Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2025 for Carer Support Furness Limited**`.

The trustees presented in this report also act has Directors of Carer Support Furness for the purpose of company law and have served during the year and up to the date of this report.

Governance & Management:

Carer Support Furness is a Registered Charity and a Company Limited by Guarantee. The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day-to-day management of Carer Support Furness is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day-to-day operational responsibility is delegated under authority to the Carer Support Services Manager.

Working with other Agencies:

Carer Support Furness has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carer Support Cumbria. We also have established close working relationships with Westmorland and Furness Council, Lancashire and South Cumbria NHS Foundation Trust, University Hospitals of Morecambe Bay NHS Foundation Trust and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other "Not for Profit" organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Carer Support Furness was a member of Carers UK.

Risk Management:

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Objectives and Activities:

Our objective is to provide support to Unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:

- Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.
- Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
- Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers
- Young Carers Support Workers offer one-to-one support to Young Carers.
- Weekly drop-in support groups for Adult Carers.
- Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.
- Weekly after-school groups for Young Carers.
- Regular Unpaid Carer newsletter.
- School holiday activities programmes for Young Carers.
- Signposting Unpaid Carers to statutory services and other “Not for Profit" organisations for support with their caring role.

Departmental Reports:

All Aged Carers Support Services:

We started of our current main contract with Westmorland and Furness Council through the Carer Support Cumbria Consortium, and we have maintained the management of the budget effectively over the past twelve months.

All Carers Support Services come under the same departmental heading; “All Aged Carers Support Services”, we continue to maintain the delivery of services directly to Adult and Young Carers and each had dedicated staff during 2024 – 2025 to support our work.

We continue to deliver all our services to our community with a hybrid support service of virtual and face-to-face support to ensure all Unpaid Carers, our staff and volunteers remained as safe as possible.

Adult & Parent Carers Support: During this financial year our work with Adult and Parent Carers was delivered through a hybrid system of face-to-face and virtual support. Our team delivered direct support by completing 751 new Carer Assessments, 654 Carer Reviews and supported 1,535 Adult Carers during the period.

To deliver these services we have five Carers Support Advisers, a part-time Volunteer Support Worker with a dedicated team of 6 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, Carers Awareness Events, fundraising and at the Carer Cafés.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Westmorland and Furness Council) and donations.

Young Carers Support: During this financial year our work with Young Carers was delivered through a hybrid system through Young Carer Assessments, Young Carer Reviews, providing both virtual and face-to-face after-school groups, ran both virtual and face-to-face school holiday activity programmes during Easter, Summer and Half-Term holidays, and had 254 Young Carers registered with us during this period.

To deliver these services we have a team of three Young Carers Support Workers and a Young Carers Transitional Worker.

This area of our work is funded via a contract and grants from Carer Support Cumbria (Westmorland and Furness Council), Sir John Fisher Foundation, National Lottery, and a number of other smaller grant awards and donations.

Our All Aged Carer Support Services are overseen and managed by our Carer Support Services Manager.

Administration Support:

The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one administrator who is managed by the Chief Executive Officer.

Our bookkeeping activities are outsourced to our J F Hornby & Co.

Plans for the Future:

Carer Support Furness is now working through its 2023-2025 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

- Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).
- Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
- Maintain financial security and sustainability.

We can report that Carer Support Cumbria have been awarded the “All Age Carers Services” Contract from Westmorland and Furness Council and we will be delivering this contract across the Furness area from April 2023 until December 2025, following a 9 months contract extension until 1 April 2025.

REPORT OF THE TRUSTEES AND

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH

2025 FOR

CARER SUPPORT FURNESS LIMITED
(A COMPANY LIMITED BY GUARANTEE)

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8 to 9
Notes to the Financial Statements	10 to 16

CARER SUPPORT FURNESS LIMITED

REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 MARCH 2025

TRUSTEES	Mrs J Preston Mrs N Brockbank Mrs L M Metcalfe Mrs H Wall Dr G C Jolliffee (appointed 1.8.25)
COMPANY SECRETARY	Mr C A Backhouse
REGISTERED OFFICE	Hindpool Community Centre Nelson Street Barrow in Furness Cumbria LA14 1NF
REGISTERED COMPANY NUMBER	05724307 (England and Wales)
REGISTERED CHARITY NUMBER	1114029
INDEPENDENT EXAMINER	J F Hornby & Co Chartered Accountants The Tower Daltongate Business Centre Daltongate Ulverston Cumbria LA12 7AJ
BANKERS	CAF Bank Limited 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ
CHIEF OPERATING OFFICER	Craig Backhouse

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The trustees present their report for the year ended 31 March 2025, the full financial statement is presented in a separate financial document `Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2025 for Carer Support Furness Limited`.

The trustees presented in this report also act has Directors of Carer Support Furness for the purpose of company law and have served during the year and up to the date of this report.

OBJECTIVES AND ACTIVITIES

Objectives and aims

Our objective is to provide support to Unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:
- Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.
- Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
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- Weekly after-school groups for Young Carers.
- Regular Unpaid Carer newsletter.
- School holiday activities programmes for Young Carers.
- Signposting Unpaid Carers to statutory services and other "Not for Profit" organisations for support with their caring role.

Mission Statement

Furness Carers will work to identify Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Public benefit

The trustees confirm that they have complied with their duty under section 4(2) of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission and consider that the pursuit of the organisations aims through the activities described above is consistent therewith.

Safeguarding of vulnerable and young people

All of the trustees, employees and volunteers hold valid certificates from the Disclosure and Barring Service.

ACHIEVEMENTS AND PERFORMANCE

Charitable activities

All Aged Carers Support Services:

We started off our current main contract with Westmorland and Furness Council through the Carer Support Cumbria Consortium, and we have maintained the management of the budget effectively over the past twelve months.

All Carers Support Services come under the same departmental heading; "All Aged Carers Support Services", we continue to maintain the delivery of services directly to Adult and Young Carers and each had dedicated staff during 2024 - 2025 to support our work.

We continue to deliver all our services to our community with a hybrid support service of virtual and face-to-face support to ensure all Unpaid Carers, our staff and volunteers remained as safe as possible.

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This area of our work is funded via a contract and grants from Carer Support Cumbria (Westmorland and Furness Council), Sir John Fisher Foundation, National Lottery, and a number of other smaller grant awards and donations.

Our All Aged Carer Support Services are overseen and managed by our Carer Support Services Manager.

Administration Support:

The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one administrator who is managed by the Chief Executive Officer.

Our bookkeeping activities are outsourced to J F Hornby & Co.

FINANCIAL REVIEW

Reserves policy

The nature of the Charity's activities with variable income streams, and what are essentially fixed expenditure commitments, means that the Trustees need to maintain a significant level of reserves to meet any funding shortfall. In order to allow the Charity to be managed effectively, the Trustees have concluded that it is necessary to maintain a General Fund equivalent to approximately six months' expenditure. At 31st March 2025, this would amount to £158,816 (2024: £162,000) compared to the balance fund of £268,768 (2024: £225,651).

FUTURE PLANS

Carer Support Furness is now working through its 2023-2025 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

- Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).
- Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
- Maintain financial security and sustainability.

The "All Age Carers Services" Contract from Westmorland and Furness Council awarded to Carer Support Cumbria in April 2023 has now been extended to March 2026 and an award of contract has been submitted for another 36 months to 31/03/2029. The council was due to make a decision on the award in November 2025 but at the date of this report a decision has not yet been made. Should the funding cease then this will have a significant impact on the charity's scale of operations.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company is incorporated under the Companies Act 1985 as a company limited by guarantee and not having a share capital. The company was incorporated on 28th February 2006 and commenced trade on 1 April 2006, on which date it acquired the assets, liabilities and operations of the previous charitable organisation Furness Carers Association (Charity Number 1041169).

The company is a charitable company limited by guarantee, its Trustees being the Directors.

Organisational Structure

Carer Support Furness is a Registered Charity and a Company Limited by Guarantee. The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day-to-day management of Carer Support Furness is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day-to-day operational responsibility is delegated under authority to the Carer Support Services Manager.

Working with Other Agencies

Carer Support Furness has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carer Support Cumbria. We also have established close working relationships with Westmorland and Furness Council, Lancashire and South Cumbria NHS Foundation Trust, University Hospitals of Morecambe Bay NHS Foundation Trust and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other "Not for Profit" organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Carer Support Furness was a member of Carers UK.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Approved by order of the board of trustees on 19 December 2025 and signed on its behalf by:

Mrs J Preston - Trustee

Independent examiner's report to the trustees of Carer Support Furness Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mr P Hornby FCA

J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

19 December 2025

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	660	1,575	2,235	2,003
Charitable activities	4				
Carer Support		272,496	162,420	434,916	308,394
Investment income	3	523	-	523	503
Total		273,679	163,995	437,674	310,900
EXPENDITURE ON					
Charitable activities					
Carer Support		268,122	126,435	394,557	340,243
NET INCOME/(EXPENDITURE)		5,557	37,560	43,117	(29,343)
RECONCILIATION OF FUNDS					
Total funds brought forward		213,614	12,037	225,651	254,994
TOTAL FUNDS CARRIED FORWARD		219,171	49,597	268,768	225,651

The notes form part of these financial

BALANCE SHEET
31 MARCH 2025

	Notes	Unrestricted funds £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
FIXED ASSETS					
Tangible assets	9	2,555	-	2,555	4,164
CURRENT ASSETS					
Prepayments and accrued income		680	-	680	606
Cash at bank and in hand		225,380	49,597	274,977	230,504
		226,060	49,597	275,657	231,110
CREDITORS					
Amounts falling due within one year	10	(9,444)	-	(9,444)	(9,623)
NET CURRENT ASSETS		216,616	49,597	266,213	221,487
TOTAL ASSETS LESS CURRENT LIABILITIES		219,171	49,597	268,768	225,651
NET ASSETS		219,171	49,597	268,768	225,651
FUNDS	12				
Unrestricted funds				219,171	213,614
Restricted funds				49,597	12,037
TOTAL FUNDS				268,768	225,651

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial

continued...

BALANCE SHEET - continued 31 MARCH 2025

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 19 December 2025 and were signed on its behalf by:

Mrs J Preston - Trustee

The notes form part of these financial

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in Sterling, which is the functional currency of the charity.

Carer Support Furness Limited is a company limited by guarantee, registered in England and Wales. In the event of the company being wound up, the liability in respect of the guarantee is limited to £1 each.

Income

All income, including grant income, is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery	-	20% on cost
Fixtures and fittings	-	20% on cost
Computer equipment	-	33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds are unrestricted funds that the trustees have set aside for a particular purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

continued...

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

continued...

2. DONATIONS AND LEGACIES

	31.3.25	31.3.24
	£	£
Donations	2,235	2,003

3. INVESTMENT INCOME

	31.3.25	31.3.24
	£	£
Bank interest	523	503

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.25	31.3.24
		£	£
Fees received	Carer Support	272,496	249,996
Grants	Carer Support	162,420	58,398
		434,916	308,394

Grants received, included in the above, are as follows:

	31.3.25	31.3.24
	£	£
Stars Foundation	1,000	-
Sir John Fisher Foundation	15,000	15,000
Westmorland & Furness Council	25,000	34,932
The National Lottery Community Fund	-	8,466
The National Lottery Awards For All	20,000	-
The National Lottery RC North East and Cumbria Region	101,420	-
	162,420	58,398

5. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.25	31.3.24
	£	£
Depreciation - owned assets	1,609	1,998
Hire of plant and machinery	4,605	6,382

continued...

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.25	31.3.24
Management and admin	3	3
Carer support	9	9
	12	12

No employees received emoluments in excess of £60,000.

The key management personnel of the charity is the Chief Operating Officer who received employee benefits amounting to £40,335 (2024 - £41,433).

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	1,753	250	2,003
Charitable activities			
Carer Support	249,996	58,398	308,394
Investment income	503	-	503
Total	252,252	58,648	310,900
EXPENDITURE ON			
Charitable activities			
Carer Support	273,965	66,278	340,243
NET INCOME/(EXPENDITURE)	(21,713)	(7,630)	(29,343)
Transfers between funds	18,606	(18,606)	-
Net movement in funds	(3,107)	(26,236)	(29,343)
RECONCILIATION OF FUNDS			
Total funds brought forward	216,721	38,273	254,994

continued...

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
TOTAL FUNDS CARRIED FORWARD	213,614	12,037	225,651

9. TANGIBLE FIXED ASSETS

	Plant and machinery £	Fixtures and fittings £	Computer equipment £	Totals £
COST				
At 1 April 2024 and 31 March 2025	3,633	10,652	8,751	23,036
DEPRECIATION				
At 1 April 2024	3,599	7,955	7,318	18,872
Charge for year	-	673	936	1,609
At 31 March 2025	3,599	8,628	8,254	20,481
NET BOOK VALUE				
At 31 March 2025	34	2,024	497	2,555
At 31 March 2024	~~34~~	~~2,697~~	~~1,433~~	~~4,164~~

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25 £	31.3.24 £
Trade creditors	2,906	2,175
Social security and other taxes	3,743	3,379
Pensions	1,595	2,868
Accrued expenses	1,200	1,201
	9,444	9,623

11. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	31.3.25 £	31.3.24 £
Within one year	6,191	18,595
Between one and five years	-	3,750
	~~6,191~~	~~22,345~~

continued...

12. MOVEMENT IN FUNDS

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	197,495	5,557	16,119	219,171
Young Carers (Designated)	16,119	-	(16,119)	-
	213,614	5,557	-	219,171
Restricted funds				
Young Carers	12,037	37,560	-	49,597
TOTAL FUNDS	225,651	43,117	-	268,768

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	273,679	(268,122)	5,557
Restricted funds			
Young Carers	62,070	(24,510)	37,560
Household Support Fund	25,000	(25,000)	-
Carer Support Carlisle & Eden	25,007	(25,007)	-
Carer Support West Cumbria	23,625	(23,625)	-
Carer Support South Lakes	28,293	(28,293)	-
	163,995	(126,435)	37,560
TOTAL FUNDS	437,674	(394,557)	43,117

continued...

12. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	216,721	(13,468)	(5,758)	197,495
Young Carers (Designated)	-	(8,245)	24,364	16,119
	216,721	(21,713)	18,606	213,614
Restricted funds				
Furness Carers	15,241	-	(15,241)	-
Young Carers	10,000	2,037	-	12,037
Poverty Reduction Grant	5,434	(5,434)	-	-
Carers Health Connections	4,233	(4,233)	-	-
Kitchen Refurbishment	3,365	-	(3,365)	-
	38,273	(7,630)	(18,606)	12,037
TOTAL FUNDS	254,994	(29,343)	-	225,651

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	252,252	(265,720)	(13,468)
Young Carers (Designated)	-	(8,245)	(8,245)
	252,252	(273,965)	(21,713)
Restricted funds			
Young Carers	15,250	(13,213)	2,037
Poverty Reduction Grant	-	(5,434)	(5,434)
Carers Health Connections	8,466	(12,699)	(4,233)
Household Support Fund	34,932	(34,932)	-
	58,648	(66,278)	(7,630)
TOTAL FUNDS	310,900	(340,243)	(29,343)

Young Carers - direct funding to support our Young Carers, including a range of activities for them to take part in.

Carers Health Connections - National Lottery Community Funds to empower carers to better manage the impact of caring on their mental and physical wellbeing; to ensure carers role has less impact on their social, work, financial and family life and to reduce carers feelings of loneliness and isolation.

Household Support Fund / Poverty Reduction Grant - provision of food vouchers and other support to enable carers to meet their household bills.

continued...

12. MOVEMENT IN FUNDS - continued

Carer Support Carlisle & Eden, West Cumbria and South Lakes - The National Lottery funding in respect of the 'RC North East and Cumbria' project is to be shared across the Carer Support Cumbria Consortium. Carer Support Furness Limited manages the distribution of the funds across the members of the consortium in accordance with the partnership agreement commencing 25 April 2024. Therefore, any funds to be redistributed have been ring fenced in these accounts.

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

14. INDEPENDENT EXAMINER FEES

The independent examination was performed by JF Hornby & Co and the financial statements include fees of £1,358 (2024 - £1,293) with respect to this service. Additional fees of £1,200 (2024 - £1,142) are included for other services provided by JF Hornby & Co.

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Carer Support Furness Annual Report 2024-2025

Charity No: 1114029
Company No: 5724307

Carer Support Furness Annual Report 2024-2025

Charity No: 1114029
Company No: 5724307

Carer Support Furness

England & Wales - Charity number 1114029

Accounts



REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024
FOR
CARER SUPPORT FURNESS LIMITED

Carer Support Furness Limited
Hindpool Community Centre
Barrow-in-Furness
Cumbria LA14 1NF
Telephone: 01229 822822
Email: admin@carersupportfurness.co.uk

CARER SUPPORT FURNESS LIMITED
REFERENCE AND ADMINISTRATIVE DETAILS
FOR THE YEAR ENDED 31 MARCH 2024

Charity registration number:	05724307 (England and Wales)
Company registration number:	1114029
Registered Office	Hindpool Community Centre Neslon Street Barow-in-Furness Cumbria LA14 1NF
Trustees and Directors	Mrs J Preston (Chair) Mrs N Brockbank Mrs L M Metcalfe Mrs H Wall
Company Secretary	Mr C A Backhouse
Key Management Personal	Mr C A Backhouse – Chief Executive Officer
Independent Examiner	Mr P Hornby J F Hornby & Co Chartered Accountants The Tower Daltongate Business Centre Daltongate Ulverston Cumbria LA12 7AJ
Bankers	CAF Bank Limited 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

CONTENTS OF THE FINANCIAL STATEMENTS

Contents	Page
Report of the Trustees	1-3
Independent Examiner's Report	4
Statement of Financial Activities	5
Balance Sheet	6
Notes to the Financial Statements	7-13

CARER SUPPORT FURNESS LIMITED
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Carer Support Furness Limited

Was: established to support Unpaid Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

Offers: a wide range of services to meet the individual needs of Unpaid Carers including: Information, Support and Practical Services.

Is governed: by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of Carer Support Furness activities.

Mission Statement: Carer Support Furness will work to identify Unpaid Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

The activities set to enable us to meet our objective are:

- Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer. Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
- Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers.
- Young Carers Support Workers offer one-to-one support to Young Carers.
- Weekly drop-in support groups for Adult Carers.
- Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.
- Weekly after-school groups for Young Carers.
- Regular Unpaid Carer newsletter. School holiday activities programmes for Young Carers.
- Signposting Unpaid Carers to statutory services and other not for profit organisations for support with their caring role.

Public benefit

The trustees confirm that they have complied with their duty under section 4(2) of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission and consider that the pursuit of the organisations aims through the activities described above is consistent therewith.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

All Aged Carers Support Services

Our current main contract started in April 2023, through a sub-contract agreement with Carer Support Cumbria who hold the contract to deliver the "All Age Carers" contract with the newly formed Westmorland and Furness Council and the organisation continues to operate within a defined budget and we maintained the management of this budget effectively over the past twelve months.

All Carers Support Services came under the same departmental heading; "All Aged Carers Support Services", we continue to maintain the delivery of services directly to Adult and Young Carers and each had dedicated staff during 2023 - 2024 to support our work.

We have continued to deliver all our services to our community using a hybrid model, providing support services both virtually and face-to-face, this delivered support enables all Unpaid Carers, our staff and volunteers are fully considered regarding any risk and remained as safe as possible.

Adult & Parent Carers Support

During this financial year our work with Adult and Parent Carers was delivered through a hybrid system of face-to-face and virtual support. Our team delivered direct support by completing 782 new Carer Assessments, 859 Carer Reviews and supported over 1,500 Adult Carers during the period.

To deliver these services we had five Carers Support Advisers, a part-time Carers Health Co-ordination Worker until December 2023 whose responsibility is to work with health professionals and their teams, a part-time Volunteer Support Worker with a dedicated team of 8 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, Carers Awareness Events, fundraising and at the Carer Cafés.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Westmorland and Furness Council), The Big Lottery Community Fund and donations.

Young Carers Support

During this financial year our work with Young Carers was delivered through a hybrid system through Young Carer Assessments, Young Carer Reviews, providing face-to-face after-school groups, and school holiday activity programmes during Easter, summer and half-term holidays, and had over 190 Young Carers registered with us during this period.

To deliver these services we had a team of four Young Carers Support Workers.

This area of our work is funded via contract and grants from Carers Support Cumbria (Westmorland and Furness Council), Sir John Fisher Foundation and a number of other smaller grant awards and donations.

Our "All Aged Carers Support Services" are overseen and managed by our Carers Support Services Manager with support from our Chief Executive Officer and Administrator.

FINANCIAL REVIEW

Reserves policy

The nature of the Charity's activities with variable income streams, and what are essentially fixed expenditure commitments, means that the Trustees need to maintain a significant level of reserves to meet any funding shortfall. In order to allow the Charity to be managed effectively, the Trustees have concluded that it is necessary to maintain a General Fund equivalent to approximately six months' expenditure.

At 31st March 2024, this would amount to £162,000 compared to the balance fund of £225,651 (2023: £254,994).

The contract with Carer Support Cumbria, to provide statutory services, on behalf of Westmorland and Furness council, in connection with the assessment of Unpaid Carers ceases in March 2025. All parties to the contract are currently in discussion to ascertain how the contract should be set up for the future. Until the terms of this new agreement are in place the exact form of the charity in the future cannot be determined but it is currently anticipated that the contract will roll over for a period of at least 6 months to enable more time for the exact nature of any new contract to be fully discussed and agreed.

FUTURE PLANS

Carer Support Furness is now working through its 2023-2025 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

- Maintain and develop the "All Age Carers Support Services": this incorporates support of all Carers (Adults, Parent and Young Carers).
- Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
- Maintain financial security and sustainability.

We can report that Carer Support Cumbria was awarded the "All Age Carers Services" Contract from Westmorland and Furness Council to deliver this contract across the Furness area from April 2023 until March 2025, it is envisaged that this contract will be extended by a six-month period until September 2025.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company is incorporated under the Companies Act 1985 as a company limited by guarantee and not having any share capital, its Trustees being the Directors.

Organisational Structure

The charity is governed by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Carer Support Furness activities.

The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team. We have one full-time administrator who is managed by the Chief Executive Officer.

The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Carer Support Furness is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Working with Other Agencies

Carer Support Furness has a close and established working relationship with the other Unpaid Carers organisations within Cumbria as part of the consortium, Carers Support Cumbria. We also have established close working relationships with Cumberland and Westmorland and Furness Councils, Lancashire and South Cumbria NHS Trusts and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other 'Not for Profit' organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Carer Support Furness was a member of Carers UK.

Risk management

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees. The key risks identified by the trustees are:

- Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.
- Safeguarding of vulnerable and young people. All of the trustees, employees and volunteers hold valid certificates from the Disclosure and Barring Service.

Approved by order of the board of trustees on 6 December 2024 and signed on its behalf by:

Mrs J Preston - Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CARER SUPPORT FURNESS LIMITED

Independent examiner's report to the trustees of Carer Support Furness Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mr P Hornby FCA

J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

6 December 2024

CARER SUPPORT FURNESS LIMITED

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	1,753	250	2,003	5,702
Charitable activities	4				
Carer Support		249,996	58,398	308,394	357,525
Investment income	3	503	-	503	338
Total		252,252	58,648	310,900	363,565
EXPENDITURE ON					
Charitable activities					
Carer Support		273,965	66,278	340,243	315,747
NET INCOME/(EXPENDITURE)		(21,713)	(7,630)	(29,343)	47,818
Transfers between funds	12	18,606	(18,606)	-	-
Net movement in funds		(3,107)	(26,236)	(29,343)	47,818
RECONCILIATION OF FUNDS					
Total funds brought forward		216,721	38,273	254,994	207,176
TOTAL FUNDS CARRIED FORWARD		213,614	12,037	225,651	254,994

The notes form part of these financial statements

CARER SUPPORT FURNESS LIMITED

BALANCE SHEET
31 MARCH 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
FIXED ASSETS					
Tangible assets	9	4,164	-	4,164	1,153
CURRENT ASSETS					
Prepayments and accrued income		606	-	606	18,950
Cash at bank and in hand		218,467	12,037	230,504	239,580
		219,073	12,037	231,110	258,530
CREDITORS					
Amounts falling due within one year	10	(9,623)	-	(9,623)	(4,689)
NET CURRENT ASSETS		209,450	12,037	221,487	253,841
TOTAL ASSETS LESS CURRENT LIABILITIES		213,614	12,037	225,651	254,994
NET ASSETS		213,614	12,037	225,651	254,994
FUNDS	12				
Unrestricted funds				213,614	216,721
Restricted funds				12,037	38,273
TOTAL FUNDS				225,651	254,994

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 6 December 2024 and were signed on its behalf by:

Mrs J Preston - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in Sterling, which is the functional currency of the charity.

Carer Support Furness Limited is a company limited by guarantee, registered in England and Wales. In the event of the company being wound up, the liability in respect of the guarantee is limited to £1 each.

A key contract is due to expire in March 2025 and discussions are currently underway with the funder regarding the future of this contract which should become evident over the next couple of months The charity has sufficient available funds to meet any unfunded costs whilst new income streams and the company structure are considered and the accounts have therefore been prepared on a going concern basis.

Income
All income, including grant income, is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery	- 20% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 33% on cost

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds are unrestricted funds that the trustees have set aside for a particular purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Hire purchase and leasing commitments
Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

continued...

2. DONATIONS AND LEGACIES

	31.3.24	31.3.23
	£	£
Donations	2,003	5,702

3. INVESTMENT INCOME

	31.3.24	31.3.23
	£	£
Bank interest	503	338

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.24	31.3.23
		£	£
Fees received	Carer Support	249,996	208,450
Grants	Carer Support	58,398	149,075
		308,394	357,525

Grants received, included in the above, are as follows:

	31.3.24	31.3.23
	£	£
Sir John Fisher Foundation	15,000	15,000
Cumbria County Council - Poverty Reduction Grant	-	40,000
Cumbria County Council - Household Support Fund	-	25,000
Cumbria County Council - Hospital Discharge Home Recovery Scheme	-	7,905
Cumbria County Council - Practical Support Self Isolation Grant	-	22,100
Big Lottery Project - Carers Health Connections	-	36,720
Westmorland & Furness Council	34,932	-
The National Lottery Community Fund	8,466	-
Other	-	2,350
	58,398	149,075

5. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.24	31.3.23
	£	£
Depreciation - owned assets	1,998	2,467
Hire of plant and machinery	6,382	7,384

continued...

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.24	31.3.23
Management and admin	3	3
Carer support	9	10
	12	13

No employees received emoluments in excess of £60,000.

The key management personnel of the charity is the Chief Operating Officer who received employee benefits amounting to £41,433 (2023 - £37,396).

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	5,702	-	5,702
Charitable activities			
Carer Support	252,767	104,758	357,525
Investment income	338	-	338
Total	258,807	104,758	363,565
EXPENDITURE ON			
Charitable activities			
Carer Support	208,219	107,528	315,747
NET INCOME/(EXPENDITURE)	50,588	(2,770)	47,818
RECONCILIATION OF FUNDS			
Total funds brought forward	166,133	41,043	207,176
TOTAL FUNDS CARRIED FORWARD	216,721	38,273	254,994

continued...

9. TANGIBLE FIXED ASSETS

	Plant and machinery £	Fixtures and fittings £	Computer equipment £	Totals £
COST				
At 1 April 2023	3,633	7,287	7,107	18,027
Additions	-	3,365	1,644	5,009
At 31 March 2024	3,633	10,652	8,751	23,036
DEPRECIATION				
At 1 April 2023	3,599	6,893	6,382	16,874
Charge for year	-	1,062	936	1,998
At 31 March 2024	3,599	7,955	7,318	18,872
NET BOOK VALUE				
At 31 March 2024	34	2,697	1,433	4,164
At 31 March 2023	34	394	725	1,153

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24 £	31.3.23 £
Trade creditors	2,175	-
Social security and other taxes	3,379	2,436
Pensions	2,868	1,253
Accrued expenses	1,201	1,000
	9,623	4,689

11. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	31.3.24 £	31.3.23 £
Within one year	18,595	19,618
Between one and five years	3,750	22,345
	22,345	41,963

continued...

12. MOVEMENT IN FUNDS

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	216,721	(13,468)	(5,758)	197,495
Young Carers (Designated)	-	(8,245)	24,364	16,119
	216,721	(21,713)	18,606	213,614
Restricted funds				
Furness Carers	15,241	-	(15,241)	-
Young Carers	10,000	2,037	-	12,037
Poverty Reduction Grant	5,434	(5,434)	-	-
Carers Health Connections	4,233	(4,233)	-	-
Kitchen Refurbishment	3,365	-	(3,365)	-
	38,273	(7,630)	(18,606)	12,037
TOTAL FUNDS	254,994	(29,343)	-	225,651

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	252,252	(265,720)	(13,468)
Young Carers (Designated)	-	(8,245)	(8,245)
	252,252	(273,965)	(21,713)
Restricted funds			
Young Carers	15,250	(13,213)	2,037
Poverty Reduction Grant	-	(5,434)	(5,434)
Carers Health Connections	8,466	(12,699)	(4,233)
Household Support Fund	34,932	(34,932)	-
	58,648	(66,278)	(7,630)
TOTAL FUNDS	310,900	(340,243)	(29,343)

continued...

12. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	166,133	172,742	(122,154)	216,721
Furness Carers	-	3,848	(3,848)	-
Young Carers (Designated)	-	(19,618)	19,618	-
CASS	-	(106,384)	106,384	-
	166,133	50,588	-	216,721
Restricted funds				
Furness Carers	24,635	(6,029)	-	18,606
Young Carers	16,408	(6,408)	-	10,000
Poverty Reduction Grant	-	5,434	-	5,434
Carers Health Connections	-	4,233	-	4,233
	41,043	(2,770)	-	38,273
TOTAL FUNDS	207,176	47,818	-	254,994

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	253,105	(80,363)	172,742
Furness Carers	3,848	-	3,848
Young Carers (Designated)	1,854	(21,472)	(19,618)
CASS	-	(106,384)	(106,384)
	258,807	(208,219)	50,588
Restricted funds			
Furness Carers	-	(6,029)	(6,029)
Young Carers	15,000	(21,408)	(6,408)
Household Support Fund	25,000	(25,000)	-
Poverty Reduction Grant	40,000	(34,566)	5,434
Hospital Discharge Home Recovery Scheme	7,905	(7,905)	-
Carers Health Connections	16,853	(12,620)	4,233
	104,758	(107,528)	(2,770)
TOTAL FUNDS	363,565	(315,747)	47,818

Young Carers (designated) - funding set aside to support our Young Carer Support project which is currently partially supported by the Sir John Fisher Foundation. During the year the trustees designated £24,364 funds towards this project.

Young Carers - funding from the Sir John Fisher Foundation to support our Young Carers, including a range of activities for them to take part in.

continued...

12. MOVEMENT IN FUNDS - continued

Carers Health Connections - National Lottery Community Funds to empower carers to better manage the impact of caring on their mental and physical wellbeing; to ensure carers role has less impact on their social, work, financial and family life and to reduce carers feelings of loneliness and isolation.

Household Support Fund / Poverty Reduction Grant - provision of food vouchers and other support to enable carers to meet their household bills.

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

14. INDEPENDENT EXAMINER FEES

The independent examination was performed by JF Hornby & Co and the financial statements include fees of £1,293 (2023 - £882) with respect to this service. Additional fees of £1,142 (2023 - £1,079) are included for other services provided by JF Hornby & Co.

Carer Support Furness

England & Wales - Charity number 1114029

Accounts

ANNUAL REPORT
2022 – 2023



Furness Carers
Hindpool Community Centre
Barrow-in-Furness
Cumbria LA14 1NF
Telephone: 01229 822822
Email: admin@carersupportfurness.co.uk

FURNESS CARERS
Charity No: 1114029
Company No: 5724307

Furness Carers Annual Report 2022-2023
Charity No: 1114029
Company No: 5724307

FURNESS CARERS:

Was: established to support Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

Offers: a wide range of services to meet the individual needs of Carers including: Information, Support and Practical Services.

Is governed: by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Furness Carers activities.

Mission Statement: Furness Carers will work to identify Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Principle Address:	Hindpool Community Centre, Nelson Street, Barrow-in-Furness, Cumbria, LA14 1NF
Bankers:	CAF Bank Limited, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
Accountants:	J F Hornby & Co, The Tower, Daltongate Business Centre, Daltongate, Ulverston, Cumbria, LA12 7AJ
Board of Directors: & Trustees	Ms Nicola Brockbank Mrs Lynne Metcalfe Mrs Janis Preston Mrs Helen Wall

Trustees Report (this incorporates the Chief Executives Report) for the year ended 31 March 2023:

The trustees present their report for the year ended 31 March 2023, the full financial statement is presented in a separate financial document `**Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2023 for Furness Carers**`.

The trustees presented in this report also act has Directors of Furness Carers for the purpose of company law and have served during the year and up to the date of this report.

Governance & Management:

Furness Carers is a Registered Charity and a Company Limited by Guarantee. The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Furness Carers is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Note: Furness Carers will be changing its name to Carer Support Furness in June 2023, the Charity Commission and Companies House Registration Numbers will remain the same.

Working with other Agencies:

Furness Carers has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carer Support Cumbria. We also have established close working relationships with Cumbria County Council, Lancashire and South Cumbria NHS Foundation Trust, University Hospitals of Morecambe Bay NHS Foundation Trust and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other 3rd sector organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Furness Carers was a member of Carers UK.

Risk Management:

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Objectives and Activities:
Our objective is to provide support to Unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:

- Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.
- Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
- Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers
- Young Carers Support Workers offer one-to-one support to Young Carers.
- Weekly drop-in support groups for Adult Carers.
- Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.
- Weekly after-school groups for Young Carers.
- Regular Unpaid Carer newsletter.
- School holiday activities programmes for Young Carers.
- Signposting Unpaid Carers to statutory services and other 3rd sector organisations for support with their caring role.

Departmental Reports:
All Aged Carers Support Services:
Following the start of our current main contract in October 2018, the organisation undertook a restructure to ensure it would be able to operate within a budget that had been reduced and we maintained the management of the budget effectively over the past twelve months.

All Carers Support Services come under the same departmental heading; "All Aged Carers Support Services", we continue to maintain the delivery of services directly to Adult and Young Carers and each had dedicated staff during 2022 – 2023 to support our work.

As an organisation at the beginning of this financial period we were still being impacted from the effects of the COVID19 Pandemic. We have continued to deliver all our services to our community and continued with a hybrid support service of virtual and face-to-face support to ensuring all Unpaid Carers, our staff and volunteers remained as safe as possible.

Adult & Parent Carers Support: During this financial year our work with Adult and Parent Carers was delivered through a hybrid system of face-to-face and virtual support. Our team delivered direct support by completing 719 new Carer Assessments, 931 Carer Reviews and supported over 1,400 Adult Carers during the period.

To deliver these services we have five Carers Support Advisers, a part-time Carers Health Co-ordination Worker whose responsibility is to work with health professionals and their teams, a part-time Volunteer Support Worker with a dedicated team of 15 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, Carers Awareness Events, fundraising and at the Carer Cafés.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Cumbria County Council), The Big Lottery Community Fund and donations.

Young Carers Support: During this financial year our work with Young Carers was delivered through a hybrid system through Young Carer Assessments, Young Carer Reviews, providing both virtual and face-to-face after-school groups, ran both virtual and face-to-face school holiday activity programmes during Easter, summer and half-term holidays, and had over 170 Young Carers registered with us during this period.

To deliver these services we have a team of three Young Carers Support Workers.

This area of our work is funded via a contract and grants from Carer Support Cumbria (Cumbria County Council), Sir John Fisher Foundation and a number of other smaller grant awards and donations.

Our All Aged Carers Support Services are overseen and managed by our Carers Support Services Manager.

Administration Support:
The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one part-time administrator who is managed by the Chief Executive Officer.

Our bookkeeping activities are outsourced to our J F Hornby & Co.

Plans for the Future:
Furness Carers is now working through its 2021-2023 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

- Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).
- Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
- Maintain financial security and sustainability.

We can report that Carer Support Cumbria have been awarded the "All Age Carers Services" Contract from the newly established Westmorland and Furness Council and we will be delivering this contract across the Furness area from April 2023 until March 2025.

Note: Furness Carers will be changing its name to Carer Support Furness in June 2023, the Charity Commission and Companies House Registration Numbers will remain the same.

REPORT OF THE TRUSTEES AND

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

FOR

CARER SUPPORT FURNESS LIMITED

PREVIOUSLY KNOWN AS FURNESS CARERS

CARER SUPPORT FURNESS LIMITED
PREVIOUSLY KNOWN AS FURNESS CARERS

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

	Page
Report of the Trustees	1 to 4
Independent Examiner's Report	5
Statement of Financial Activities	6
Balance Sheet	7 to 8
Notes to the Financial Statements	9 to 16
Detailed Statement of Financial Activities	17 to 18

CARER SUPPORT FURNESS LIMITED
PREVIOUSLY KNOWN AS FURNESS CARERS

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Furness Carers was established to support Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

The charity offers a wide range of services to meet the individual needs of Carers including: Information, Support and Practical Services.

Our objective is to provide support to unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:

Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.

Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.

Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers.

Young Carers Support Workers offer one-to-one support to Young Carers.

Weekly drop-in support groups for Adult Carers.

Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.

Weekly after-school groups for Young Carers.

Regular Unpaid Carer newsletter.

School holiday activities programmes for Young Carers.

Signposting Unpaid Carers to statutory services and other 3rd sector organisations for support with their caring role.

Mission Statement

Furness Carers will work to identify Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Public benefit

The trustees confirm that they have complied with their duty under section 4(2) of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission and consider that the pursuit of the organisations aims through the activities described above is consistent therewith.

Safeguarding of vulnerable and young people

All of the trustees, employees and volunteers hold valid certificates from the Disclosure and Barring Service.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

ACHIEVEMENT AND PERFORMANCE

Charitable activities

All Aged Carers Support Services

Following the start of our current main contract in October 2018, the organisation undertook a restructure to ensure it would be able to operate within a budget that had been reduce and we maintained the management of the budget effectively over the past twelve months.

All Carers Support Services came under the same departmental heading; "All Aged Carers Support Services", we continue to maintain the delivery of services directly to Adult and Young Carers and each had dedicated staff during 2022 - 2023 to support our work.

As an organisation at the beginning of this financial period we were still being impacted from the effects of the COVID19 Pandemic. We have continued to deliver all our services to our community and continued with a hybrid support service of virtual and face-to-face support to ensuring all Unpaid Carers, our staff and volunteers remained as safe as possible.

Adult & Parent Carers Support

During this financial year our work with Adult and Parent Carers was delivered through a hybrid system of face-to-face and virtual support. Our team delivered direct support by completing 719 new Carer Assessments, 931 Carer Reviews and supported over 1,400 Adult Carers during the period.

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This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Cumbria County Council), The Big Lottery Community Fund and donations.

Young Carers Support

During this financial year our work with Young Carers was delivered through a hybrid system through Young Carer Assessments, Young Carer Reviews, providing both virtual and face-to-face after-school groups, ran both virtual and face-to-face school holiday activity programmes during Easter, summer and half-term holidays, and had over 170 Young Carers registered with us during this period.

To deliver these services we have a team of three Young Carers Support Workers.

This area of our work is funded via a contract and grants from Carers Support Cumbria (Cumbria County Council), Cumbria County Council, Sir John Fisher Foundation and a number of other smaller grant awards and donations.

Our All Aged Carers Support Services are overseen and managed by our Carers Support Services Manager.

FINANCIAL REVIEW

Reserves policy

The nature of the Charity's activities with variable income streams, and what are essentially fixed expenditure commitments, means that the Trustees need to maintain a significant level of reserves to meet any funding shortfall. In order to allow the Charity to be managed effectively, the Trustees have concluded that it is necessary to maintain a General Fund equivalent to approximately six months' expenditure. At 31st March 2023, this would amount to £157,873 (2022: £121,905) compared to the balance fund of £254,994 (2022: £207,176).

FUTURE PLANS

Furness Carers is now working through its 2021-2023 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).

Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.

Maintain financial security and sustainability.

We can report that Carer Support Cumbria have been awarded the "All Age Carers Services" Contract from the newly established Westmorland and Furness Council and we will be delivering this contract across the Furness area from April 2023 until March 2025.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company is incorporated under the Companies Act 1985 as a company limited by guarantee and not having a share capital. The company was incorporated on 28th February 2006 and commenced trade on 1 April 2006, on which date it acquired the assets, liabilities and operations of the previous charitable organisation Furness Carers Association (Charity Number 1041169).

The company is a charitable company limited by guarantee, its Trustees being the Directors.

Organisational Structure

The charity is governed by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Furness Carers activities.

The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one part-time administrator who is managed by the Chief Executive Officer.

The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Furness Carers is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Working with Other Agencies

Furness Carers has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carers Support Cumbria. We also have established close working relationships with Cumbria County Council, Lancashire and South Cumbria NHS Trusts and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other 3rd sector organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Furness Carers was a member of Carers UK.

Risk management

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
05724307 (England and Wales)

Registered Charity number
1114029

Registered office
Hindpool Community Centre
Nelson Street
Barrow in Furness
Cumbria
LA14 1NF

Trustees
Mrs J Preston Director
Mrs N Brockbank Director
Mrs L M Metcalfe Director
Mrs H Wall Director

Company Secretary
Mr C A Backhouse

Independent Examiner
Mr J F Hornby
J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

Bankers
CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

CHANGE OF NAME

The charitable company passed a special resolution on 20 June 2023 changing its name from Furness Carers to Carer Support Furness Limited.

Approved by order of the board of trustees on 15 December 2023 and signed on its behalf by:

Mrs J Preston - Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CARER SUPPORT FURNESS LIMITED

Independent examiner's report to the trustees of Carer Support Furness Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mr J F Hornby

J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

15 December 2023

CARER SUPPORT FURNESS LIMITED
PREVIOUSLY KNOWN AS FURNESS CARERS

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	50,019	104,758	154,777	66,289
Charitable activities	4				
Fees received		208,450	-	208,450	228,392
Investment income	3	338	-	338	-
Total		258,807	104,758	363,565	294,681
EXPENDITURE ON					
Charitable activities					
- Wages Costs		167,614	39,774	207,388	192,100
- Travel and Subsistence		2,089	-	2,089	1,182
- Training and Conferences		339	-	339	579
- Premises Costs		10,207	3,427	13,634	13,558
- Repairs and Renewals		1,081	-	1,081	967
- Computer Running Costs		3,366	-	3,366	6,453
- Cleaning		312	-	312	199
- Refreshments		1,045	-	1,045	334
- Insurance		1,785	-	1,785	1,843
- Telephone and Postage		2,529	-	2,529	3,960
- Printing and Stationery		7,235	-	7,235	6,753
- Depreciation		2,467	-	2,467	2,156
- Legal and Professional		2,237	-	2,237	2,437
- Bank Charges		72	-	72	96
- Licences		140	-	140	40
- Advertising		478	-	478	1,362
- Other Costs		236	166	402	268
- Young carers activities		-	16,866	16,866	9,523
- Food vouchers		10	46,495	46,505	-
- Hire of equipment		4,977	800	5,777	-
Total		208,219	107,528	315,747	243,810
NET INCOME/(EXPENDITURE)		50,588	(2,770)	47,818	50,871
RECONCILIATION OF FUNDS					
Total funds brought forward		166,133	41,043	207,176	156,305
TOTAL FUNDS CARRIED FORWARD		216,721	38,273	254,994	207,176

The notes form part of these financial statements

BALANCE SHEET
31 MARCH 2023

	Notes	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
FIXED ASSETS					
Tangible assets	9	1,153	-	1,153	2,629
CURRENT ASSETS					
Prepayments and accrued income		18,950	-	18,950	-
Cash at bank and in hand		201,307	38,273	239,580	209,102
		220,257	38,273	258,530	209,102
CREDITORS					
Amounts falling due within one year	10	(4,689)	-	(4,689)	(4,555)
NET CURRENT ASSETS		215,568	38,273	253,841	204,547
TOTAL ASSETS LESS CURRENT LIABILITIES		216,721	38,273	254,994	207,176
NET ASSETS		216,721	38,273	254,994	207,176
FUNDS	11				
Unrestricted funds				216,721	166,133
Restricted funds				38,273	41,043
TOTAL FUNDS				254,994	207,176

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

continued...

BALANCE SHEET - continued
31 MARCH 2023

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 15 December 2023 and were signed on its behalf by:

Mrs J Preston - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery	- 20% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 33% on cost

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Hire purchase and leasing commitments
Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

continued...

2. DONATIONS AND LEGACIES

	31.3.23	31.3.22
	£	£
Donations	5,702	26,822
Grants	149,075	39,467
	154,777	66,289

Grants received, included in the above, are as follows:

	31.3.23	31.3.22
	£	£
Sir John Fisher Foundation	15,000	18,958
Big Project Lottery	-	16,691
Spirit Energy	-	2,800
Drop Zone	-	1,018
Cumbria County Council - Poverty Reduction Grant	40,000	-
Cumbria County Council - Household Support Fund	25,000	-
Cumbria County Council - Hospital Discharge Home Recovery Scheme	7,905	-
Cumbria County Council - Practical Support Self Isolation Grant	22,100	-
Big Lottery Project - Carers Health Connections	36,720	-
Other grants	2,350	-
	149,075	39,467

3. INVESTMENT INCOME

	31.3.23	31.3.22
	£	£
Bank interest	338	-

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.23	31.3.22
		£	£
Fees received	Fees received	208,450	219,392
Grants	Fees received	-	9,000
		208,450	228,392

Grants received, included in the above, are as follows:

	31.3.23	31.3.22
	£	£
Cumbria County Council - Core Grants	-	9,000

continued...

5. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.23	31.3.22
	£	£
Depreciation - owned assets	2,467	2,156
Hire of plant and machinery	5,777	3,445

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.23	31.3.22
Manager	1	1
Care and support services	12	12
Organisational support	1	1
	14	14

No employees received emoluments in excess of £60,000.

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	46,313	19,976	66,289
Charitable activities			
Fees received	228,392	-	228,392
Total	274,705	19,976	294,681
EXPENDITURE ON			
Charitable activities			
- Wages Costs	188,055	4,045	192,100
- Travel and Subsistence	1,182	-	1,182
- Training and Conferences	579	-	579
- Premises Costs	13,558	-	13,558
- Repairs and Renewals	967	-	967
- Computer Running Costs	6,453	-	6,453
- Cleaning	199	-	199
- Refreshments	334	-	334
- Insurance	1,843	-	1,843
- Telephone and Postage	3,960	-	3,960

continued...

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
- Printing and Stationery	6,753	-	6,753
- Depreciation	2,156	-	2,156
- Legal and Professional	2,437	-	2,437
- Bank Charges	96	-	96
- Licences	40	-	40
- Advertising	1,362	-	1,362
- Other Costs	268	-	268
- Young carers activities	-	9,523	9,523
Total	230,242	13,568	243,810
NET INCOME	44,463	6,408	50,871
RECONCILIATION OF FUNDS			
Total funds brought forward	121,670	34,635	156,305
TOTAL FUNDS CARRIED FORWARD	166,133	41,043	207,176

9. TANGIBLE FIXED ASSETS

	Plant and machinery £	Fixtures and fittings £	Computer equipment £	Totals £
COST				
At 1 April 2022	3,633	7,287	6,116	17,036
Additions	-	-	991	991
At 31 March 2023	3,633	7,287	7,107	18,027
DEPRECIATION				
At 1 April 2022	3,599	6,772	4,036	14,407
Charge for year	-	121	2,346	2,467
At 31 March 2023	3,599	6,893	6,382	16,874
NET BOOK VALUE				
At 31 March 2023	34	394	725	1,153
At 31 March 2022	34	515	2,080	2,629

continued...

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Social security and other taxes	2,436	2,533
Pensions	1,253	1,022
Accrued expenses	1,000	1,000
	4,689	4,555

11. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	Transfers between funds	At 31.3.23
	£	£	£	£
Unrestricted funds				
General fund	166,133	172,742	(122,154)	216,721
Furness Carers	-	3,848	(3,848)	-
Young Carers	-	(19,618)	19,618	-
CASS	-	(106,384)	106,384	-
	166,133	50,588	-	216,721
Restricted funds				
Furness Carers	24,635	(6,029)	-	18,606
Young Carers	16,408	(6,408)	-	10,000
Poverty Reduction Grant	-	5,434	-	5,434
Carers Health Connections	-	4,233	-	4,233
	41,043	(2,770)	-	38,273
TOTAL FUNDS	207,176	47,818	-	254,994

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	253,105	(80,363)	172,742
Furness Carers	3,848	-	3,848
Young Carers	1,854	(21,472)	(19,618)
CASS	-	(106,384)	(106,384)
	258,807	(208,219)	50,588
Restricted funds			
Furness Carers	-	(6,029)	(6,029)
Young Carers	15,000	(21,408)	(6,408)
Household Support Fund	25,000	(25,000)	-
Poverty Reduction Grant	40,000	(34,566)	5,434
Hospital Discharge Home Recovery Scheme	7,905	(7,905)	-
Carers Health Connections	16,853	(12,620)	4,233
	104,758	(107,528)	(2,770)
TOTAL FUNDS	363,565	(315,747)	47,818

continued...

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
Unrestricted funds				
General fund	121,670	235,090	(190,627)	166,133
Furness Carers	-	(15,285)	15,285	-
Young Carers	-	(43,180)	43,180	-
CASS	-	(132,162)	132,162	-
	121,670	44,463	-	166,133
Restricted funds				
Furness Carers	24,635	-	-	24,635
Young Carers	10,000	6,408	-	16,408
	34,635	6,408	-	41,043
TOTAL FUNDS	156,305	50,871	-	207,176

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	274,705	(39,615)	235,090
Furness Carers	-	(15,285)	(15,285)
Young Carers	-	(43,180)	(43,180)
CASS	-	(132,162)	(132,162)
	274,705	(230,242)	44,463
Restricted funds			
Young Carers	19,976	(13,568)	6,408
TOTAL FUNDS	294,681	(243,810)	50,871

continued...

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	121,670	407,832	(312,781)	216,721
Furness Carers	-	(11,437)	11,437	-
Young Carers	-	(62,798)	62,798	-
CASS	-	(238,546)	238,546	-
	121,670	95,051	-	216,721
Restricted funds				
Furness Carers	24,635	(6,029)	-	18,606
Young Carers	10,000	-	-	10,000
Poverty Reduction Grant	-	5,434	-	5,434
Carers Health Connections	-	4,233	-	4,233
	34,635	3,638	-	38,273
TOTAL FUNDS	156,305	98,689	-	254,994

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	527,810	(119,978)	407,832
Furness Carers	3,848	(15,285)	(11,437)
Young Carers	1,854	(64,652)	(62,798)
CASS	-	(238,546)	(238,546)
	533,512	(438,461)	95,051
Restricted funds			
Furness Carers	-	(6,029)	(6,029)
Young Carers	34,976	(34,976)	-
Household Support Fund	25,000	(25,000)	-
Poverty Reduction Grant	40,000	(34,566)	5,434
Hospital Discharge Home Recovery Scheme	7,905	(7,905)	-
Carers Health Connections	16,853	(12,620)	4,233
	124,734	(121,096)	3,638
TOTAL FUNDS	658,246	(559,557)	98,689

continued...

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

CARER SUPPORT FURNESS LIMITED
PREVIOUSLY KNOWN AS FURNESS CARERS

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

	31.3.23 £	31.3.22 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	5,702	26,822
Grants	149,075	39,467
	154,777	66,289
Investment income		
Bank interest	338	-
Charitable activities		
Fees received	208,450	219,392
Grants	-	9,000
	208,450	228,392
Total incoming resources	363,565	294,681
EXPENDITURE		
Charitable activities		
Food vouchers	46,505	-
Support costs		
Management		
Wages	188,776	174,944
Social security	7,569	7,487
Pensions	11,043	9,669
Hire of plant and machinery	5,777	-
Rent and rates	13,634	13,558
Insurance	1,785	1,843
Telephone and postage	2,529	3,960
Stationery & advertising	7,713	8,115
Sundries	166	-
Subscriptions	140	100
Training & conference	286	579
Travel & subsistence	2,089	1,182
CRB Fees	53	820
Cleaning	312	199
Young carers activities	16,866	9,523
	258,738	231,979
Finance		
Hire of plant and machinery	-	3,445
Bank charges	72	96
Repairs & renewals	1,081	967
	1,153	4,508

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

	31.3.23 £	31.3.22 £
Finance		
Information technology		
Maintenance & computer costs	3,366	3,008
Refreshments	1,045	334
Sundries	236	268
	4,647	3,610
Governance costs		
Accountancy and legal fees	2,237	1,557
Fixtures and fittings	121	138
Computer equipment	2,346	2,018
	4,704	3,713
Total resources expended	315,747	243,810
Net income	47,818	50,871

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Furness Carers Annual Report 2022-2023
Charity No: 1114029
Company No: 5724307

Carer Support Furness

England & Wales - Charity number 1114029

Accounts

ANNUAL REPORT
2021 – 2022



Furness Carers
Hindpool Community Centre
Barrow-in-Furness
Cumbria LA14 1NF
Telephone: 01229 822822
Email: admin@furnesscarers.co.uk

FURNESS CARERS
Charity No: 1114029
Company No: 5724307

Furness Carers Annual Report 2021-2022
Charity No: 1114029
Company No: 5724307

FURNESS CARERS:

Was: established to support Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

Offers: a wide range of services to meet the individual needs of Carers including: Information, Support and Practical Services.

Is governed: by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Furness Carers activities.

Mission Statement: Furness Carers will work to identify Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Principle Address:	Hindpool Community Centre, Nelson Street, Barrow-in-Furness, Cumbria, LA14 1NF
Bankers:	CAF Bank Limited, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
Accountants:	J F Hornby & Co, The Tower, Daltongate Business Centre, Daltongate, Ulverston, Cumbria, LA12 7AJ
Board of Directors: & Trustees	Ms Nicola Brockbank Mrs Lynne Metcalfe Mrs Janis Preston Mrs Helen Wall

Trustees Report (this incorporates the Chief Executives Report) for the year ended 31 March 2022:

The trustees present their report for the year ended 31 March 2022, the full financial statement is presented in a separate financial document `**Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2022 for Furness Carers**`.

The trustees presented in this report also act has Directors of Furness Carers for the purpose of company law and have served during the year and up to the date of this report.

Governance & Management:

Furness Carers is a Registered Charity and a Company Limited by Guarantee. The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Furness Carers is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Working with other Agencies:

Furness Carers has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carers Support Cumbria. We also have established close working relationships with Cumbria County Council, Lancashire and South Cumbria NHS Trusts and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other 3rd sector organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Furness Carers was a member of Carers UK.

Risk Management:

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Due to the continual effects of the COVID-19 Pandemic additional risk management has been established which follow the guidance given by the government and health professionals.

Objectives and Activities:

Our objective is to provide support to Unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:

- Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.
- Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
- Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers
- Young Carers Support Workers offer one-to-one support to Young Carers.
- Weekly drop-in support groups for Adult Carers.
- Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.
- Weekly after-school groups for Young Carers.
- Regular Unpaid Carer newsletter.
- School holiday activities programmes for Young Carers.
- Signposting Unpaid Carers to statutory services and other 3rd sector organisations for support with their caring role.

Departmental Reports:

All Aged Carers Support Services:

Following the start of our current main contract in October 2018, the organisation undertook a restructure to ensure it would be able to operate within a budget that had been reduced.

All Carers Support Services came under the departmental heading; "All Aged Carers Support Services", and changes following the restructure were embedded during the year 2020-2021 and built on during 2021-2022 and we maintained the delivery of services directly to Adult and Young Carers and each had dedicated staff to support our work.

We also need to report and highlight the continual operational changes that were worked throughout this reporting period due to the COVID-19 Pandemic. As an organisation we have continued to deliver key services to our community and continued with a hybrid support service or virtual support and face-to-face to ensure all Unpaid Carers, our staff and volunteers remained as safe as possible.

Adult & Parent Carers Support: During this financial year our work with Adult and Parent Carers breaks/services continued to be disrupted and we had to deliver support through a hybrid system, to enable support was maintained and continued in safe environment we delivered mainly virtual Carers Cafés and restarted limited face-to-face groups in February 2022. Our team delivered direct support by completing 551 new Carer Assessments, 760 Carer Reviews and supported over 1,400 Adult Carers during the period.

To deliver these services we have five Carers Support Advisers, a part-time Carers Health Co-ordination Worker whose responsibility is to work with health professionals and their teams, a part-time Volunteer Support Worker with a dedicated team of 20 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, Carers Awareness Events, fundraising and at the Carer Cafés.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Cumbria County Council), The Big Lottery Community Fund and donations.

Young Carers Support: Following the embedding of the changes made during the year 2020-2021 the team continued to deliver support to Young Carers through Young Carer Assessments, Young Carer Reviews, providing both virtual and face-to-face after-school groups, ran both virtual and face-to-face school holiday activity programmes during Easter, summer and half-term holidays, and had over 170 Young Carers registered with us during this period.

To deliver these services we have a team of three Young Carers Support Workers.

This area of our work is funded via a contract and grants from Carers Support Cumbria (Cumbria County Council), Cumbria County Council, Sir John Fisher Foundation and a number of other smaller grant awards and donations.

Our All Aged Carers Support Services are overseen and managed by our Carers Support Services Manager.

Administration Support:
The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one part-time administrator who is managed by the Chief Executive Officer.

Our bookkeeping activities are outsourced to our J F Hornby & Co.

Plans for the Future:
Furness Carers is now working through its 2021-2023 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

- Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).
- Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
- Maintain financial security and sustainability.

REPORT OF THE TRUSTEES AND

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

FOR

FURNESS CARERS

FURNESS CARERS

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

	Page
Report of the Trustees	1 to 4
Independent Examiner's Report	5
Statement of Financial Activities	6
Balance Sheet	7
Notes to the Financial Statements	8 to 15
Detailed Statement of Financial Activities	16 to 17

FURNESS CARERS

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Furness Carers was established to support Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

The charity offers a wide range of services to meet the individual needs of Carers including: Information, Support and Practical Services.

Our objective is to provide support to unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:

Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.

Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.

Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers.

Young Carers Support Workers offer one-to-one support to Young Carers.

Weekly drop-in support groups for Adult Carers.

Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.

Weekly after-school groups for Young Carers.

Regular Unpaid Carer newsletter.

School holiday activities programmes for Young Carers.

Signposting Unpaid Carers to statutory services and other 3rd sector organisations for support with their caring role.

Mission Statement

Furness Carers will work to identify Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Public benefit

The trustees confirm that they have complied with their duty under section 4(2) of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission and consider that the pursuit of the organisations aims through the activities described above is consistent therewith.

Safeguarding of vulnerable and young people

All of the trustees, employees and volunteers hold valid certificates from the Disclosure and Barring Service.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

ACHIEVEMENT AND PERFORMANCE
Charitable activities
All Aged Carers Support Services

Following the start of our current main contract in October 2018, the organisation undertook a restructure to ensure it would be able to operate within a budget that had been reduced.

All Carers Support Services came under the departmental heading; "All Aged Carers Support Services", and changes following the restructure were embedded during the year 2020-2021 and built on during 2021-2022 and we maintained the delivery of services directly to Adult and Young Carers and each had dedicated staff to support our work.

We also need to report and highlight the continual operational changes that were worked throughout this reporting period due to the COVID-19 Pandemic. As an organisation we have continued to deliver key services to our community and continued with a hybrid support service or virtual support and face-to-face to ensure all Unpaid Carers, our staff and volunteers remained as safe as possible.

Adult & Parent Carers Support

During this financial year our work with Adult and Parent Carers breaks/services continued to be disrupted and we had to deliver support through a hybrid system, to enable support was maintained and continued in safe environment we delivered mainly virtual Carers Cafés and restarted limited face-to-face groups in February 2022. Our team delivered direct support by completing 551 new Carer Assessments, 760 Carer Reviews and supported over 1,400 Adult Carers during the period.

To deliver these services we have five Carers Support Advisers, a part-time Carers Health Co-ordination Worker whose responsibility is to work with health professionals and their teams, a part-time Volunteer Support Worker with a dedicated team of 20 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, Carers Awareness Events, fundraising and at the Carer Cafés.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Cumbria County Council), The Big Lottery Community Fund and donations.

Young Carers Support

Following the embedding of the changes made during the year 2020-2021 the team continued to deliver support to Young Carers through Young Carer Assessments, Young Carer Reviews, providing both virtual and face-to-face after-school groups, ran both virtual and face-to-face school holiday activity programmes during Easter, summer and half-term holidays, and had over 170 Young Carers registered with us during this period.

To deliver these services we have a team of three Young Carers Support Workers.

This area of our work is funded via a contract and grants from Carers Support Cumbria (Cumbria County Council), Cumbria County Council, Sir John Fisher Foundation and a number of other smaller grant awards and donations.

Our All Aged Carers Support Services are overseen and managed by our Carers Support Services Manager.

FINANCIAL REVIEW
Reserves policy
The nature of the Charity's activities with variable income streams, and what are essentially fixed expenditure commitments, means that the Trustees need to maintain a significant level of reserves to meet any funding shortfall. In order to allow the Charity to be managed effectively, the Trustees have concluded that it is necessary to maintain a General Fund equivalent to approximately six months' expenditure. At 31st March 2022, this would amount to £121,905 (2021: £118,096) compared to the balance fund of £207,176 (2021: £156,305).

FUTURE PLANS

Furness Carers is now working through its 2021-2023 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).

Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.

Maintain financial security and sustainability.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company is incorporated under the Companies Act 1985 as a company limited by guarantee and not having a share capital. The company was incorporated on 28th February 2006 and commenced trade on 1 April 2006, on which date it acquired the assets, liabilities and operations of the previous charitable organisation Furness Carers Association (Charity Number 1041169).

The company is a charitable company limited by guarantee, its Trustees being the Directors.

Organisational Structure

The charity is governed by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Furness Carers activities.

The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one part-time administrator who is managed by the Chief Executive Officer.

The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Furness Carers is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Working with Other Agencies

Furness Carers has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carers Support Cumbria. We also have established close working relationships with Cumbria County Council, Lancashire and South Cumbria NHS Trusts and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other 3rd sector organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Furness Carers was a member of Carers UK.

Risk management

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Due to the continual effects of the COVID-19 Pandemic additional risk management has been established which follow the guidance given by the government and health professionals.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

05724307 (England and Wales)

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

Registered Charity number
1114029

Registered office
Hindpool Community Centre
Nelson Street
Barrow in Furness
Cumbria
LA14 1NF

Trustees
Mr D Kaine Director (deceased 4.6.21)
Mrs J Preston Director
Mrs N Brockbank Director
Mrs L M Metcalfe Director
Mrs H Wall Director

Company Secretary
Mr C A Backhouse

Independent Examiner
Mr J F Hornby
FCA
J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

Bankers
CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

Approved by order of the board of trustees on 21 December 2022 and signed on its behalf by:

Mrs J Preston - Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF FURNESS CARERS

Independent examiner's report to the trustees of Furness Carers ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of FCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mr J F Hornby
FCA
J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

21 December 2022

FURNESS CARERS

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	31.3.22 Total funds £	31.3.21 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	46,313	19,976	66,289	86,468
Charitable activities					
Fees received		228,392	-	228,392	232,664
Other trading activities	3	-	-	-	55
Total		274,705	19,976	294,681	319,187
EXPENDITURE ON					
Charitable activities					
Fees received		-	-	-	12,186
- Wages Costs		188,055	4,045	192,100	186,573
- Travel and Subsistence		1,182	-	1,182	1,374
- Training and Conferences		579	-	579	-
- Volunteer Expenses		-	-	-	821
- Premises Costs		13,558	-	13,558	14,323
- Repairs and Renewals		967	-	967	341
- Computer Running Costs		6,453	-	6,453	2,475
- Cleaning		199	-	199	173
- Refreshments		334	-	334	26
- Insurance		1,843	-	1,843	1,765
- Telephone and Postage		3,960	-	3,960	3,663
- Printing, Stationery and Advertising		6,753	-	6,753	4,423
- Depreciation		2,156	-	2,156	3,053
- Legal and Professional		2,437	-	2,437	884
- Bank Charges		96	-	96	239
- Licences		40	-	40	20
- Advertising		1,362	-	1,362	150
- Other Costs		268	-	268	3,702
- Young carers activities		-	9,523	9,523	-
Total		230,242	13,568	243,810	236,191
NET INCOME		44,463	6,408	50,871	82,996
RECONCILIATION OF FUNDS					
Total funds brought forward		121,670	34,635	156,305	73,309
TOTAL FUNDS CARRIED FORWARD		166,133	41,043	207,176	156,305

The notes form part of these financial statements

FURNESS CARERS

BALANCE SHEET
31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	31.3.22 Total funds £	31.3.21 Total funds £
FIXED ASSETS					
Tangible assets	9	2,629	-	2,629	4,785
CURRENT ASSETS					
Cash at bank and in hand		168,059	41,043	209,102	158,577
CREDITORS					
Amounts falling due within one year	10	(4,555)	-	(4,555)	(7,057)
NET CURRENT ASSETS		163,504	41,043	204,547	151,520
TOTAL ASSETS LESS CURRENT LIABILITIES		166,133	41,043	207,176	156,305
NET ASSETS		166,133	41,043	207,176	156,305
FUNDS	11				
Unrestricted funds				166,133	121,670
Restricted funds				41,043	34,635
TOTAL FUNDS				207,176	156,305

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 21 December 2022 and were signed on its behalf by:

Mrs J Preston - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery	- 20% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 33% on cost

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Hire purchase and leasing commitments
Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

continued...

2. DONATIONS AND LEGACIES

	31.3.22	31.3.21
	£	£
Donations	26,822	8,183
Grants	39,467	78,285
	66,289	86,468

Grants received, included in the above, are as follows:

	31.3.22	31.3.21
	£	£
Furness Carers	-	8,864
Sir John Fisher Foundation	18,958	-
Furness Youth Council	-	15,000
Grantscape	-	15,486
Big Project Lottery	16,691	-
National Lottery Funding	-	14,300
Masonic Charitable Foundation	-	24,635
Spirit Energy	2,800	-
Drop Zone	1,018	-
	39,467	78,285

3. OTHER TRADING ACTIVITIES

	31.3.22	31.3.21
	£	£
Fundraising events	-	55

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.22	31.3.21
		£	£
Fees received	Fees received	219,392	221,664
Grants	Fees received	9,000	11,000
		228,392	232,664

Grants received, included in the above, are as follows:

	31.3.22	31.3.21
	£	£
Cumbria County Council - Core Grants	9,000	11,000

continued...

5. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.22	31.3.21
	£	£
Depreciation - owned assets	2,156	2,156
Hire of plant and machinery	3,445	3,074
Deficit on disposal of fixed assets	-	897

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.22	31.3.21
Manager	1	1
Care and support services	12	12
Organisational support	1	1
	14	14

No employees received emoluments in excess of £60,000.

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	8,184	78,284	86,468
Charitable activities			
Fees received	11,000	221,664	232,664
Other trading activities	55	-	55
Total	19,239	299,948	319,187
EXPENDITURE ON			
Charitable activities			
Fees received	-	12,186	12,186
- Wages Costs	-	186,573	186,573
- Travel and Subsistence	-	1,374	1,374
- Volunteer Expenses	-	821	821
- Premises Costs	-	14,323	14,323
- Repairs and Renewals	-	341	341
- Computer Running Costs	-	2,475	2,475
- Cleaning	-	173	173

continued...

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
- Refreshments	-	26	26
- Insurance	-	1,765	1,765
- Telephone and Postage	-	3,663	3,663
- Printing, Stationery and Advertising	-	4,423	4,423
- Depreciation	-	3,053	3,053
- Legal and Professional	-	884	884
- Bank Charges	-	239	239
- Licences	-	20	20
- Advertising	-	150	150
- Other Costs	-	3,702	3,702
Total	-	236,191	236,191
NET INCOME	19,239	63,757	82,996
Transfers between funds	29,122	(29,122)	-
Net movement in funds	48,361	34,635	82,996
RECONCILIATION OF FUNDS			
Total funds brought forward	73,309	-	73,309
TOTAL FUNDS CARRIED FORWARD	121,670	34,635	156,305

9. TANGIBLE FIXED ASSETS

	Plant and machinery £	Fixtures and fittings £	Computer equipment £	Totals £
COST				
At 1 April 2021 and 31 March 2022	3,633	7,287	6,116	17,036
DEPRECIATION				
At 1 April 2021	3,599	6,634	2,018	12,251
Charge for year	-	138	2,018	2,156
At 31 March 2022	3,599	6,772	4,036	14,407
NET BOOK VALUE				
At 31 March 2022	34	515	2,080	2,629
At 31 March 2021	34	653	4,098	4,785

continued...

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22	31.3.21
	£	£
Social security and other taxes	2,533	3,382
Pensions	1,022	2,175
Accrued expenses	1,000	1,500
	4,555	7,057

11. MOVEMENT IN FUNDS

	At 1.4.21	Net movement in funds	Transfers between funds	At 31.3.22
	£	£	£	£
Unrestricted funds				
General fund	121,670	235,090	(190,627)	166,133
Furness Carers	-	(15,285)	15,285	-
Young Carers	-	(43,180)	43,180	-
CASS	-	(132,162)	132,162	-
	121,670	44,463	-	166,133
Restricted funds				
Furness Carers	24,635	-	-	24,635
Young Carers	10,000	6,408	-	16,408
	34,635	6,408	-	41,043
TOTAL FUNDS	156,305	50,871	-	207,176

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	274,705	(39,615)	235,090
Furness Carers	-	(15,285)	(15,285)
Young Carers	-	(43,180)	(43,180)
CASS	-	(132,162)	(132,162)
	274,705	(230,242)	44,463
Restricted funds			
Young Carers	19,976	(13,568)	6,408
TOTAL FUNDS	294,681	(243,810)	50,871

continued...

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
Unrestricted funds				
General fund	73,309	-	48,361	121,670
Furness Carers	-	17,739	(17,739)	-
Young Carers	-	1,500	(1,500)	-
	73,309	19,239	29,122	121,670
Restricted funds				
Furness Carers	-	53,757	(29,122)	24,635
Young Carers	-	10,000	-	10,000
	-	63,757	(29,122)	34,635
TOTAL FUNDS	73,309	82,996	-	156,305

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
Furness Carers	17,739	-	17,739
Young Carers	1,500	-	1,500
	19,239	-	19,239
Restricted funds			
Furness Carers	260,313	(206,556)	53,757
Young Carers	39,635	(29,635)	10,000
	299,948	(236,191)	63,757
TOTAL FUNDS	319,187	(236,191)	82,996

continued...

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
Unrestricted funds				
General fund	73,309	235,090	(142,266)	166,133
Furness Carers	-	2,454	(2,454)	-
Young Carers	-	(41,680)	41,680	-
CASS	-	(132,162)	132,162	-
	73,309	63,702	29,122	166,133
Restricted funds				
Furness Carers	-	53,757	(29,122)	24,635
Young Carers	-	16,408	-	16,408
	-	70,165	(29,122)	41,043
TOTAL FUNDS	73,309	133,867	-	207,176

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	274,705	(39,615)	235,090
Furness Carers	17,739	(15,285)	2,454
Young Carers	1,500	(43,180)	(41,680)
CASS	-	(132,162)	(132,162)
	293,944	(230,242)	63,702
Restricted funds			
Furness Carers	260,313	(206,556)	53,757
Young Carers	59,611	(43,203)	16,408
	319,924	(249,759)	70,165
TOTAL FUNDS	613,868	(480,001)	133,867

continued...

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

FURNESS CARERS

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2022

	31.3.22 £	31.3.21 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	26,822	8,183
Grants	39,467	78,285
	66,289	86,468
Other trading activities		
Fundraising events	-	55
Charitable activities		
Fees received	219,392	221,664
Grants	9,000	11,000
	228,392	232,664
Total incoming resources	294,681	319,187
EXPENDITURE		
Charitable activities		
Grants to individuals	-	12,186
Support costs		
Management		
Wages	174,944	170,334
Social security	7,487	6,877
Pensions	9,669	9,362
Rent and rates	13,558	14,323
Insurance	1,843	1,755
Telephone and postage	3,960	3,663
Stationery & advertising	8,115	4,573
Subscriptions	100	156
Volunteers expenses	-	831
Training & conference	579	-
Travel & subsistence	1,182	1,374
CRB Fees	820	220
Cleaning	199	173
Young carers activities	9,523	-
	231,979	213,641
Finance		
Hire of plant and machinery	3,445	3,074
Bank charges	96	239
Repairs & renewals	967	341
	4,508	3,654

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2022

	31.3.22	31.3.21
	£	£
Finance		
Information technology		
Maintenance & computer costs	3,008	2,475
Refreshments	334	26
Sundries	268	272
	3,610	2,773
Other 2		
Loss on sale of heritage asset	-	897
Governance costs		
Accountancy and legal fees	1,557	884
Depreciation of tangible fixed assets	2,156	2,156
	3,713	3,040
Total resources expended	243,810	236,191
Net income	50,871	82,996



Furness Carers Annual Report 2021-2022
Charity No: 1114029
Company No: 5724307

Carer Support Furness

England & Wales - Charity number 1114029

Accounts

ANNUAL REPORT
2020 – 2021



Furness Carers
Hindpool Community Centre
Barrow-in-Furness
Cumbria LA14 1NF
Telephone: 01229 822822
Email: admin@furnesscarers.co.uk

FURNESS CARERS
Charity No: 1114029
Company No: 5724307

FURNESS CARERS:

Was: established to support Carers who are looking after a partner, relative or friend who through illness or disability cannot manage at home without help.

Offers: a wide range of services to meet the individual needs of Carers including: Information, Support and Practical Services.

Is governed: by a Board of Trustees/Directors which meet on a regular basis to formulate and approve policy relating to all areas of the Furness Carers activities.

Mission Statement: Furness Carers will work to identify Carers and enable them to manage their caring role with support from a trust-worthy organisation providing a range of quality services and activities, which can be tailored to meet individual need.

Principle Address:	Hindpool Community Centre, Nelson Street, Barrow-in-Furness, Cumbria, LA14 1NF
Bankers:	CAF Bank Limited, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
Accountants:	J F Hornby & Co, The Tower, Daltongate Business Centre, Daltongate, Ulverston, Cumbria, LA12 7AJ
Board of Directors: **& Trustees**	Ms Nicola Brockbank Mrs Barbara Crellin Mr David Kaine Mrs Lynne Metcalfe Mrs Janis Preston Mrs Helen Wall

Trustees Report (this incorporates the Chief Executives Report) for the year ended 31 March 2021:

The trustees present their report for the year ended 31 March 2021, the full financial statement is presented in a separate financial document `**Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2021 for Furness Carers**`.

The trustees presented in this report also act has Directors of Furness Carers for the purpose of company law and have served during the year and up to the date of this report.

Governance & Management:

Furness Carers is a Registered Charity and a Company Limited by Guarantee. The Board of Trustees are made up of Unpaid Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Furness Carers is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Working with other Agencies:

Furness Carers has a close and established working relationship with the other Unpaid Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carers Support Cumbria. We also have established close working relationships with Cumbria County Council, Lancashire and South Cumbria NHS Trusts and are an active part of key groups looking at delivery of services to support Unpaid Carers in Cumbria. We are an active and respected organisation who works with other 3rd sector organisations in the pursuit of supporting Unpaid Carers and improving our wider community.

During this report period Furness Carers was a member of Carers UK.

Risk Management:

Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Due to the COVID-19 Pandemic additional risk management has been established which follow the guidance given by the government and health professionals.

Objectives and Activities:
Our objective is to provide support to Unpaid Carers to enable them to continue in their caring role.

The activities set to enable us to meet our objective are:

- Provision of Carer Assessments. All Unpaid Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.
- Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
- Carer Support Service Advisers offer one-to-one support to Adult and Parent Carers
- Young Carers Support Workers offer one-to-one support to Young Carers.
- A Volunteer sitting service for the cared-for.
- Weekly drop-in support groups for Adult Carers.
- Dedicated weekly Unpaid Carers Cafés to ensure outreach to all areas of Furness.
- Weekly after-school groups for Young Carers.
- Regular Unpaid Carer newsletter.
- School holiday activities programmes for Young Carers.
- Signposting Unpaid Carers to statutory services and other 3rd sector organisations for support with their caring role.

Departmental Reports:
All Aged Carers Support Services:
Following the start of our current main contract in October 2018, the organisation undertook a restructure to ensure it would be able to operate within a budget that had been reduced.

In May 2019, all Carers Support Services came under the departmental heading; "All Aged Carers Support Services", and changes following the restructure continued to be embedded during 2020-2021 and we maintained the delivery of services directly to Adult and Young Carers and each had dedicated staff to support our work.

We also need to report and highlight the operational changes that were needed from April 2020 and continued throughout this reporting period due to the COVID-19 Pandemic. As an organisation we have continued to deliver key services to our community and had to develop quickly a virtual support service to ensure all Unpaid Carers, our staff and volunteers remained as safe as possible through what were very difficult and challenging times for us all.

Adult & Parent Carers Support: During this financial year our work with Adult and Parent Carers breaks/services were severely disrupted has all our face to face support was suspended due to the COVID-19 Pandemic, to enable some support was maintained we delivered virtual Carers Cafés. Our team delivered direct support by completing 452 new Carer Assessments, 999 Carer Reviews and supported over 1,600 Adult Carers during the period.

To deliver these services we have five Carers Support Advisers, a part-time Carers Health Co-ordination Worker whose responsibility is to work with health professionals and their teams, a part-time Volunteer Support Worker with a dedicated team of 20 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, sitting service, Carers Awareness Events, fundraising and at five monthly Carer Cafés held throughout the Furness area.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Cumbria County Council), The Big Lottery Community Fund and donations.

Young Carers Support: The transition of the changes done with the restructure impacted on this area of our work most and we continued with the developed of our new approach to this area of work, it needs noting that the team continued to deliver support to Young Carers with Young Carer Assessments, Young Carer Reviews, providing virtual after-school groups, ran virtual school holiday activity programmes during Easter, summer and half-term holidays, and had over 200 Young Carers registered with us during this period.

To deliver these services we have a team of two Young Carers Support Workers.

This area of our work is funded via a contract and grants from Carers Support Cumbria (Cumbria County Council), Cumbria County Council, Sir John Fisher Foundation and number of other smaller grant awards and donations.

Our All Aged Carers Support Services are overseen and managed by our Carers Support Services Manager.

Administration Support:
The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one part-time administrator who is managed by the Chief Executive Officer.

Our bookkeeping activities are outsourced to our J F Hornby & Co.

Plans for the Future:
Furness Carers is now working towards its 2021-2023 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:

- Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).
- Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
- Maintain financial security and sustainability.

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Furness Carers Annual Report 2020-2021
Charity No: 1114029
Company No: 5724307

REPORT OF THE TRUSTEES AND

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

FOR

FURNESS CARERS

CONTENTS OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

	Page
Report of the Trustees	1 to 5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Financial Statements	9 to 16
Detailed Statement of Financial Activities	17 to 18

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's objectives are to support unpaid Carers of all ages who look after a partner, relative or friend who through illness or disability cannot manage at home without help.

In order to achieve these objectives, the Charity offers a wide range of services to meet the individual needs of Carers. These activities are:

* Provision of Carer Assessments. All Carers (Adult, Parent and Young Carers) receive an assessment of their needs which enables us to target the support we offer.
* Provision of Contingency Plans for Adult Carers. In the event of an emergency, the plan ensures the person they care for is safe.
* Carer Support Advisors offer one-to-one support.
* A Volunteer sitting service for the cared-for.
* Weekly drop-in support groups for Adult Carers.
* Dedicated support for Parent Carer support.
* Dedicated weekly Carers Cafés to ensure outreach to all areas of Furness.
* Weekly after-school groups for Young Carers.
* Regular Carer newsletter.
* School holiday activities programmes for Young Carers.
* Signposting Carers to statutory services and other 3rd sector organisations for support with their caring role.

Our objectives and aims are fulfilled through the hard work and commitment from our All Aged Carers Support Services Team which has dedicated staff and volunteers who ensure services are run and delivered to the highest possible standards.

Activities and services are monitored and evaluated using both internal and external processes to ensure appropriate support and resources are being used to enable us to achieve our aims and objectives. For our statutory contracts we have exceeded all given KPI's.

Public benefit

The trustees confirm that they have complied with their duty under section 4(2) of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission and consider that the pursuit of the organisations aims through the activities described above is consistent therewith.

Safeguarding of vulnerable and young people

All of the trustees, employees and volunteers hold valid certificates from the Disclosure and Barring Service.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE
Charitable activities

The trustees present their report for the year ended 31 March 2020, the full financial statement is presented in a separate financial document 'Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2020 for Furness Carers'.

The trustees presented in this report also act has Directors of Furness Carers for the purpose of company law and have served during the year and up to the date of this report.

Governance & Management:
Furness Carers is a Registered Charity and a Company Limited by Guarantee. The Board of Trustees are made up of Carers, ex-Carers and working and retired professionals. Responsibility for day to day management of Furness Carers is delegated under authority by the Board of Trustees to the Chief Executive Officer. Day to day operational responsibility is delegated under authority to the Carers Support Services Manager.

Working with other Agencies:
Furness Carers has a close and established working relationship with the other Carers organisations within Cumbria and in 2014 as partners formed a consortium, Carers Support Cumbria. We also have established close working relationships with Cumbria County Council, Lancashire and South Cumbria NHS Foundation Trust and are an active part of key groups looking at delivery of services to support unpaid Carers in Cumbria. We are an active and respected organisation who works with other 3rd sector organisations in the pursuit of supporting Carers and improving our wider community.

During this report period Furness Carers was a member of Carers UK.

Risk Management:
Where appropriate, systems, policies and procedures have been established to mitigate the risk the Charity faces. Financial risks are controlled with internal controls via the Board of Trustees.

Health & Safety policies and procedures are in place to ensure safety to our staff, volunteers and services users.

Due to the COVID-19 pandemic additional risk management has been established which follow the guidance given by the government and health professionals.

Operational Report:

All Aged Carers Support Services:

Following the start of our current main contract in October 2018, the organisation undertook a restructure to ensure it would be able to operate within a budget that had been reduced.

In May 2019, all Carers Support Services came under the departmental heading; "All Aged Carers Support Services", and changes following the restructure continued to be embedded during 2020-2021 and we maintained the delivery of services directly to Adult and Young Carers and each had dedicated staff to support our work.

We also need to report and highlight the operational changes that were needed from April 2020 and continued throughout this reporting period due to the COVID-19 Pandemic. As an organisation we have continued to deliver key services to our community and had to develop quickly a virtual support service to ensure all Unpaid Carers, our staff and volunteers remained as safe as possible through what were very difficult and challenging times for us all.

Adult & Parent Carers Support:

During this financial year our work with Adult and Parent Carers breaks/services were severely disrupted has all our face to face support was suspended due to the COVID-19 Pandemic, to enable some support was maintained we delivered virtual Carers Cafés. Our team delivered direct support by completing 452 new Carer Assessments, 999 Carer Reviews and supported over 1,600 Adult Carers during the period.

To deliver these services we have five Carers Support Advisers, a part-time Carers Health Co-ordination Worker whose responsibility is to work with health professionals and their teams, a part-time Volunteer Support Worker with a dedicated team of 20 Volunteers.

Our Volunteer team have been actively involved supporting our objectives supporting Carers through our Carer Support Groups, sitting service, Carers Awareness Events, fundraising and at five monthly Carer Cafés held throughout the Furness area.

This area of work for the twelve-month period has been funded via contract from Carers Support Cumbria (Cumbria County Council), The Big Lottery Community Fund and donations.

Young Carers Support:

The transition of the changes done with the restructure impacted on this area of our work most and we continued with the developed of our new approach to this area of work, it needs noting that the team continued to deliver support to Young Carers with Young Carer Assessments, Young Carer Reviews, providing virtual after-school groups, ran virtual school holiday activity programmes during Easter, summer and half-term holidays, and had over 200 Young Carers registered with us during this period.

To deliver these services we have a team of two Young Carers Support Workers.

This area of our work is funded via a contract and grants from Carers Support Cumbria (Cumbria County Council), Cumbria County Council, Sir John Fisher Foundation and number of other smaller grant awards and donations.

Our All Aged Carers Support Services are overseen and managed by our Carers Support Services Manager.

Administration Support:

The Board of Trustees, Chief Executive Officer and departmental teams are supported by our administration team.
We have one part-time administrator who is managed by the Chief Executive Officer.

Plans for the Future:

Furness Carers is now working towards its 2021-2023 Business Plan aims and objectives, the plan includes an analysis of its strengths, weaknesses, threats and opportunities.

In addition, and to complement the key business objectives stated within the Business Plan, we have identified the following key targets:
" Maintain and develop the All Age Carers Support Services: this incorporates support of all Carers (Adults, Parent and Young Carers).
" Continue to monitor and develop Carers Support Services to ensure they are appropriate and providing positive outcomes for Carers.
" Maintain financial security and sustainability.

FINANCIAL REVIEW

Reserves policy

The nature of the Charity's activities with variable income streams, and what are essentially fixed expenditure commitments, means that the Trustees need to maintain a significant level of reserves to meet any funding shortfall. In order to allow the Charity to be managed effectively, the Trustees have concluded that it is necessary to maintain a General Fund equivalent to approximately six months' expenditure. At 31st March 2021, this would amount to £118,096 (2020: £135,504) compared to the balance fund of £156,305 (2020: £73,309).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company is incorporated under the Companies Act 1985 as a company limited by guarantee and not having a share capital. The company was incorporated on 28th February 2006 and commenced trade on 1 April 2006, on which date it acquired the assets, liabilities and operations of the previous charitable organisation Furness Carers Association (Charity Number 1041169).

The company is a charitable company limited by guarantee, its Trustees being the Directors.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Trustees

The Board of Trustees is the ultimate responsible body of the organisation and meets regularly throughout the year to decide on strategies, and to exercise management and financial oversight of the Charity. The Trustees are also the Directors for the purpose of company law.

None of the Trustees has any beneficial interest in the company. All Trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Day to Day Management

The day to day activities are organised and managed by a small team of paid staff under the overall control of the Chief Executive Officer, Mr Craig Backhouse, who makes regular reports to, and is responsible to, the Board of Trustees.

Risk management

The Trustees review the major risks that the organisation faces each year, when preparing and updating their budgets and activities plans. They are developing systems to monitor and control those risks to mitigate any impact they may have on the organisation.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
05724307 (England and Wales)

Registered Charity number
1114029

Registered office
Hindpool Community Centre
Nelson Street
Barrow in Furness
Cumbria
LA14 1NF

Trustees
Mr D Kaine Director (deceased 4.6.21)
Mrs A M While Director (resigned 6.4.20)
Mrs J Preston Director
Mrs B M Crellin Director (resigned 4.8.20)
Mrs N Brockbank Director
Mrs L M Metcalfe Director
Mrs H Wall Director

Company Secretary
Mr C A Backhouse

Independent Examiner
Mr J F Hornby
FCA
J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

REFERENCE AND ADMINISTRATIVE DETAILS

Bankers
CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

Approved by order of the board of trustees on 27 January 2022 and signed on its behalf by:

Mrs J Preston - Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF FURNESS CARERS

Independent examiner's report to the trustees of Furness Carers ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of FCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mr J F Hornby
FCA
J F Hornby & Co
Chartered Accountants
The Tower
Daltongate Business Centre
Daltongate
Ulverston
Cumbria
LA12 7AJ

27 January 2022

FURNESS CARERS

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	8,184	78,284	86,468	40,767
Charitable activities	4				
Fees received		11,000	221,664	232,664	220,572
Other trading activities	3	55	-	55	89
Total		19,239	299,948	319,187	261,428
EXPENDITURE ON					
Charitable activities					
Fees received		-	12,186	12,186	-
- Wages Costs		-	186,573	186,573	203,517
- Travel and Subsistence		-	1,374	1,374	2,303
- Respite and Support		-	-	-	14,922
- Counselling Fees		-	-	-	420
- Volunteer Expenses		-	821	821	1,084
- Premises Costs		-	14,323	14,323	14,804
- Repairs and Renewals		-	341	341	287
- Computer Running Costs		-	2,475	2,475	7,554
- Cleaning		-	173	173	867
- Refreshments		-	26	26	643
- Insurance		-	1,765	1,765	1,667
- Telephone and Postage		-	3,663	3,663	5,492
- Printing, Stationery and Advertising		-	4,423	4,423	4,675
- Depreciation		-	3,053	3,053	396
- Legal and Professional		-	884	884	12,205
- Bank Charges		-	239	239	60
- Licences		-	20	20	-
- Advertising		-	150	150	-
- Other Costs		-	3,702	3,702	113
Total		-	236,191	236,191	271,009
NET INCOME/(EXPENDITURE)		19,239	63,757	82,996	(9,581)
Transfers between funds	11	29,122	(29,122)	-	-
Net movement in funds		48,361	34,635	82,996	(9,581)
RECONCILIATION OF FUNDS					
Total funds brought forward		73,309	-	73,309	82,890
TOTAL FUNDS CARRIED FORWARD		121,670	34,635	156,305	73,309

The notes form part of these financial statements

FURNESS CARERS

BALANCE SHEET
31 MARCH 2021

	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
FIXED ASSETS					
Tangible assets	9	4,785	-	4,785	1,722
CURRENT ASSETS					
Cash at bank and in hand		118,459	40,118	158,577	78,593
CREDITORS					
Amounts falling due within one year	10	(1,574)	(5,483)	(7,057)	(7,006)
NET CURRENT ASSETS		116,885	34,635	151,520	71,587
TOTAL ASSETS LESS CURRENT LIABILITIES		121,670	34,635	156,305	73,309
NET ASSETS		121,670	34,635	156,305	73,309
FUNDS	11				
Unrestricted funds				121,670	73,309
Restricted funds				34,635	-
TOTAL FUNDS				156,305	73,309

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 27 January 2022 and were signed on its behalf by:

Mrs J Preston - Trustee

The notes form part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery	- 20% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 33% on cost

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments
Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

continued...

2. DONATIONS AND LEGACIES

	31.3.21	31.3.20
	£	£
Gifts	-	49
Donations	8,183	6,668
Grants	78,285	34,050
	86,468	40,767

Grants received, included in the above, are as follows:

	31.3.21	31.3.20
	£	£
Furness Carers	8,864	-
Sir John Fisher Foundation	-	12,600
Furness Youth Council	15,000	-
People's Health Trust	-	(630)
Cumbria County Council Universal Youth	-	11,300
Grantscape	15,486	-
Hadfield Trust	-	1,716
Big Project Lottery	-	8,864
WH Smith	-	200
National Lottery Funding	14,300	-
Masonic Charitable Foundation		
	24,635	-
	78,285	34,050

3. OTHER TRADING ACTIVITIES

	31.3.21	31.3.20
	£	£
Fundraising events	55	89

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.21	31.3.20
		£	£
Fees received	Fees received	221,664	220,572
Grants	Fees received	11,000	-
		232,664	220,572

Grants received, included in the above, are as follows:

	31.3.21	31.3.20
	£	£

continued...

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

5. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21	31.3.20
	£	£
Depreciation - owned assets	2,156	346
Hire of plant and machinery	3,074	3,533
Deficit on disposal of fixed assets	897	-

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.21	31.3.20
Manager	1	1
Care and support services	12	14
Organisational support	1	1
	14	16

No employees received emoluments in excess of £60,000.

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	6,714	34,053	40,767
Charitable activities			
Fees received	-	220,572	220,572
Other trading activities	-	89	89
Total	6,714	254,714	261,428
EXPENDITURE ON			
Charitable activities			
- Wages Costs	-	203,517	203,517
- Travel and Subsistence	-	2,303	2,303
- Respite and Support	-	14,922	14,922
- Counselling Fees	-	420	420
- Volunteer Expenses	-	1,084	1,084
- Premises Costs	-	14,804	14,804

continued...

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
- Repairs and Renewals	-	287	287
- Computer Running Costs	-	7,554	7,554
- Cleaning	-	867	867
- Refreshments	-	643	643
- Insurance	-	1,667	1,667
- Telephone and Postage	-	5,492	5,492
- Printing, Stationery and Advertising	-	4,675	4,675
- Depreciation	-	396	396
- Legal and Professional	-	12,205	12,205
- Bank Charges	-	60	60
- Other Costs	-	113	113
Total	-	271,009	271,009
NET INCOME/(EXPENDITURE)	6,714	(16,295)	(9,581)
Transfers between funds	(16,295)	16,295	-
Net movement in funds	(9,581)	-	(9,581)
RECONCILIATION OF FUNDS			
Total funds brought forward	82,890	-	82,890
TOTAL FUNDS CARRIED FORWARD	73,309	-	73,309

9. TANGIBLE FIXED ASSETS

	Plant and machinery £	Fixtures and fittings £	Computer equipment £	Totals £
COST				
At 1 April 2020	3,633	7,287	13,265	24,185
Additions	-	-	6,116	6,116
Disposals	-	-	(13,265)	(13,265)
At 31 March 2021	3,633	7,287	6,116	17,036
DEPRECIATION				
At 1 April 2020	3,599	6,496	12,368	22,463
Charge for year	-	138	2,018	2,156
Eliminated on disposal	-	-	(12,368)	(12,368)
At 31 March 2021	3,599	6,634	2,018	12,251
NET BOOK VALUE				
At 31 March 2021	34	653	4,098	4,785
At 31 March 2020	34	791	897	1,722

continued...

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Social security and other taxes	3,382	2,905
Pensions	2,175	966
Other creditors	-	635
Accrued expenses	1,500	2,500
	7,057	7,006

11. MOVEMENT IN FUNDS

	At 1.4.20	Net movement in funds	Transfers between funds	At 31.3.21
	£	£	£	£
Unrestricted funds				
General fund	73,309	-	48,361	121,670
Furness Carers	-	17,739	(17,739)	-
Young Carers	-	1,500	(1,500)	-
	73,309	19,239	29,122	121,670
Restricted funds				
Furness Carers	-	53,757	(29,122)	24,635
Young Carers	-	10,000	-	10,000
	-	63,757	(29,122)	34,635
TOTAL FUNDS	73,309	82,996	-	156,305

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
Furness Carers	17,739	-	17,739
Young Carers	1,500	-	1,500
	19,239	-	19,239
Restricted funds			
Furness Carers	260,313	(206,556)	53,757
Young Carers	39,635	(29,635)	10,000
	299,948	(236,191)	63,757
TOTAL FUNDS	319,187	(236,191)	82,996

continued...

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.20 £
Unrestricted funds				
General fund	82,890	49	(9,630)	73,309
Furness Carers	-	5,432	(5,432)	-
Young Carers	-	1,233	(1,233)	-
	82,890	6,714	(16,295)	73,309
Restricted funds				
Furness Carers	-	169,586	(169,586)	-
Young Carers	-	(52,045)	52,045	-
CASS	-	(133,836)	133,836	-
	-	(16,295)	16,295	-
TOTAL FUNDS	82,890	(9,581)	-	73,309

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	49	-	49
Furness Carers	5,432	-	5,432
Young Carers	1,233	-	1,233
	6,714	-	6,714
Restricted funds			
Furness Carers	230,790	(61,204)	169,586
Young Carers	23,924	(75,969)	(52,045)
CASS	-	(133,836)	(133,836)
	254,714	(271,009)	(16,295)
TOTAL FUNDS	261,428	(271,009)	(9,581)

continued...

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19	Net movement in funds	Transfers between funds	At 31.3.21
	£	£	£	£
Unrestricted funds				
General fund	82,890	49	38,731	121,670
Furness Carers	-	23,171	(23,171)	-
Young Carers	-	2,733	(2,733)	-
	82,890	25,953	12,827	121,670
Restricted funds				
Furness Carers	-	223,343	(198,708)	24,635
Young Carers	-	(42,045)	52,045	10,000
CASS	-	(133,836)	133,836	-
	-	47,462	(12,827)	34,635
TOTAL FUNDS	82,890	73,415	-	156,305

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	49	-	49
Furness Carers	23,171	-	23,171
Young Carers	2,733	-	2,733
	25,953	-	25,953
Restricted funds			
Furness Carers	491,103	(267,760)	223,343
Young Carers	63,559	(105,604)	(42,045)
CASS	-	(133,836)	(133,836)
	554,662	(507,200)	47,462
TOTAL FUNDS	580,615	(507,200)	73,415

continued...

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	31.3.21 £	31.3.20 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gifts	-	49
Donations	8,183	6,668
Grants	78,285	34,050
	86,468	40,767
Other trading activities		
Fundraising events	55	89
Charitable activities		
Fees received	221,664	220,572
Grants	11,000	-
	232,664	220,572
Total incoming resources	319,187	261,428
EXPENDITURE		
Charitable activities		
Grants to individuals	12,186	14,922
Support costs		
Management		
Wages	170,334	180,513
Social security	6,877	10,330
Pensions	9,362	12,674
Rent and rates	14,323	14,804
Insurance	1,755	1,667
Telephone and postage	3,663	5,492
Stationery & advertising	4,573	4,675
Subscriptions	156	196
Volunteers expenses	831	1,084
Travel & subsistence	1,374	2,303
Counselling fees	-	420
CRB Fees	220	-
Cleaning	173	867
	213,641	235,025
Finance		
Hire of plant and machinery	3,074	3,533
Bank charges	239	60
Repairs & renewals	341	287
	3,654	3,880

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	31.3.21 £	31.3.20 £
Finance		
Information technology		
Maintenance & computer costs	2,475	4,021
Refreshments	26	643
Sundries	272	113
	2,773	4,777
Other 2		
Loss on sale of heritage asset	897	-
Governance costs		
Accountancy and legal fees	884	12,009
Depreciation of tangible fixed assets	2,156	396
	3,040	12,405
Total resources expended	236,191	271,009
Net income/(expenditure)	82,996	(9,581)

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Furness Carers Annual Report 2020-2021
Charity No: 1114029
Company No: 5724307



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