



Annual Report 2020-2021

**Annual General Meeting
Wednesday 3rd November 2021**

With financial support from



The Sobell Foundation

Rhayader & District Community Support, The Arches, West Street, Rhayader, Powys, LD6 5AB
Cymorth Cymunedol Rhaeadr Gwy a'r Cylch, Yr Arches, Stryd y Gorllewin, Rhaeadr Gwy
01597 810921 YOUR LOCAL CHARITY/EICH ELUSEN LEOL No/ Rhif: 1113768

info@TheArches.org.uk

www.thearchesrhayader.com

 www.facebook.com/thearchesrhayader



“The fourth emergency service for Rhayader and District”

Our Mission

"Enabling independent living through education, health and well-being"

Our Charitable Objects

"To promote all or any purpose for the benefit of the community in Rhayader and District deemed by law to be charitable and in particular the advancement of education, the furtherance of health and the relief of poverty, distress and sickness"

Our Core Values

1. Inclusive and Person centred
2. Professional and Compassionate
3. Community Cohesion
4. Can-do attitude

Our Strategic Goals

1. Enable people to age well
2. Reduce Loneliness
3. Build relationships with and within the community
4. Increase community cohesion
5. Enhance wellbeing



Annual Report 2020-2021

- 1 Trustees and Staff 2020-2021
- 2 Chairs Report
- 3 Chief Officers Report
- 4 Future Plans 2021-2022
- 5 Covid Relief
- 6 Community Transport
 - Community Car Scheme
 - Dial a Ride
 - Dial a Delivery
 - Community Minibus
- 7 The Arches Community Hub
 - Community Shop
 - Information, Support & Advice
 - Rhayader Independent Foodbank
 - Festive Cheer
 - Publicity & Promotion
- 8 Volunteering
- 9 Rhayader Community Nursery
- 10 Summarised Accounts
- 11 Annex One: Community Engagement
 - Evaluation of 'Community Connections'
 - Strategic Review
 - Community Engagement Survey

Trustees & Staff 2020-21

TRUSTEES

Chair	Ronald Downey
Vice Chair & Treasurer:	Jon Matthews
Secretary:	Catherine Lea

Kelvyn Curry	Roy Davies
Justin Lingard	Deborah Price
Peggie Manton	Alinda Tyler

Town Council Representative: Gill Williams

STAFF

The Arches

Chief Officer & Company Secretary:	Pippa Boss
Finance & Transport Manager:	Katie Pugh
Office & Shop Manager:	Natalie Vane
Volunteer & Wellbeing Coordinator (until August)	Lynda Birch
Community Support Assistant:	Anna Wright
Community Transport Driver & Admin:	William Lloyd
Cleaner & Shop Stockist:	Jane Davies

Rhayader Community Nursery

Nursery Managers:	Emily Price
	Sharon Morris
Deputy Manager (maternity leave):	Kim Lewis
Duty Managers:	Donna Reeve
	Sarah-Louise Price
	(maternity leave)
	Rhiannon McPhee
	(maternity cover)
Nursery Assistants:	Sian Thomas
	Karen Smy
	Anna Percy
	Kelly Lewis

Chairs Report 2020 - 2021

This Annual Report will cover the unusual opportunities to serve our community during Covid in response to the restrictions placed upon all communities.

With lockdown beginning in April 2020, all but a few areas of The Arches everyday activities ceased up until July 2020, and then in November 2020 ceased again for a short time.

Although limited with the normal year's activities, we were able to offer support in other ways crucial to peoples well-being.

Our Dial A Ride service was re-deployed transporting patients for regular dialysis and delivering prescriptions and shopping for shielding and isolating households.

Many volunteers signed up to help and we would especially like to give thanks to Del Ho Sang for the many hours she worked tirelessly for so many members of our community.

Other volunteers helped with delivering hot meals prepared by a local charity; gardening and dog-walking; telephone welfare calls and befriending; preparing and delivering information bulletins to keep the community in touch with what was going on.

Many of the workforce were on furlough during the lockdowns but still offered volunteer support as they were allowed to.

The remaining staff team were magnificent during the lockdowns, working from home a lot of the time and putting themselves 'on the frontline' and we thank them for the way they adapted to the circumstances and the extra effort involved.

Special thanks too to Sharon Morris and the Nursery team; they worked above and beyond to be able to re-open a Covid-safe Nursery after six months' closure and to support and re-assure parents throughout.

We continued to hold our trustee meetings through zoom, so all the trustees have been made aware of the activities of The Arches during the year and have supported the staff and volunteers.

Our Funders were very generous and flexible throughout the pandemic and we thank them for their unwavering support.

Ronald Downey



Chief Officers Report

This was an extraordinary year for us, as for so many community organisations - for our staff, volunteers and the communities we live in and receive our services.

During the first lockdown we had to close the Community Nursery; Charity Shop and Community Facilities at The Arches; Dial A Ride and Minibus Trips; and outreach projects such as Cooking Club, Memory circle and face to face Good Neighbours befriending.

Instead we redeployed key staff to address the situation we found ourselves in supporting vulnerable and often fearful people in social isolation, many who were shielding.

Our driver Billy took over most of the three times daily dialysis runs to our nearest hospital as well as delivering prescriptions and shopping. We created a list of people in need and stayed in regular phone contact – either to receive requests for shopping and prescriptions or for a reassuring chat. Volunteers signed up to help with the shopping and deliveries, to deliver hot meals from a local community café and to provide services such as dog-walking and gardening. We worked in close partnership with other organisations such as Rhayader Home support and the PAVO Community Connectors to make sure no-one was forgotten. We formed a partnership with Rhayader Town Council to ensure all residents had up to date information via a Facebook page and monthly bulletins delivered to their doors.

Some of the time our staff worked from home for their own safety and to avoid travelling, but our volunteers were out on the frontline from day one, and the staff returned to the office as soon as we could following strict Covid guidelines.

Organising all that was involved with this and ensuring the safety of staff and volunteers was an enormous challenge to me and the team, with numbers depleted by the necessary furloughing of some staff during lockdowns.

Finance was also a huge challenge – we were suddenly without any generated income and also unable to carry out the obligations of our funding agreements. This also coincided with the end of our Community Fund grant; our major source of funding for the past four years. Major funders turned their attention to Covid relief and recovery leaving us in a potentially precarious position for our core organisation funding

However, grants became available for new and adapted services in the wake of Covid, and our existing funders were both flexible in how we reassigned funds and in providing additional funds for the added expenses such as PPE. Powys County Council were a lifeline with their Rate Relief support grants. The furlough scheme meant the Community Nursery stayed afloat during their closure.

Consequently, we ended the year in a financially healthy position which will support us through the coming year and has given us time to search for our next major grant.

Coming out of lockdown we developed several of the services started during lockdown – Dial A Delivery and an independent Foodbank. We re-fashioned Memory Circle to be more inclusive as Memory Lane; activities started in April 2021. We re-designed the Meeting Room as more informal space for social meetings and training – in the new virtual environment long-distance ‘table’ meetings have become a thing of the past. We turned a large office into a space with three socially distanced desks for home workers to have somewhere to escape to or arrange meetings with colleagues or clients. The Charity Shop had a make-over – which has really paid off as income rose significantly in between lockdowns.

We conducted two major community engagement exercises – one from Eileen Murphy associates to both evaluate the Community Fund and produce a more general Strategy document for the trustees and our own Community Engagement survey using a variety of methods to gain the views of our community. Some of the results will appear later in this report.

During the year we have supported our community through one of the toughest years and I am extremely proud of the part played by staff and volunteers with the support of our trustees and funders. We emerge strong and resilient and in a position to look forward to a positive future for The Arches and Rhayader Community Nursery.

Pippa Boss



Future Plans 2021-22

- Re-establishing services and recovery from Covid.
- Development of new or adapted services after our community engagement exercise and effects of Covid.
- Sourcing a major funder post Lottery Community Fund
- Wellbeing Projects:
 - Memory Lane: Social Support for our Seniors
 - Cycling without Age: Adventures on an electric trishaw
 - Recipes for Health: Expansion of the Cooking Club and Foodbank
- Increasing our demographic reach across the community
- Starting the journey of electrification of Community Transport
- Engaging new Trustees

Covid Relief

This falls into two categories – help during lockdowns and then coming out of lockdowns into a changed environment.

For the initial response to provide Covid relief we were supported by the C-Sert Emergency Fund, Lottery Community Fund and Powys County Council, and developed services appropriate to the need.

- Dial A Delivery service delivering prescriptions and shopping to vulnerable and shielding residents
- Partnership with Powys Library service as both a books pick-up point at the Arches and delivery service.
- Partnership with Rhayader Town Council to form Rhayader Covid-19 Support Network providing information via delivered bulletins and a Facebook page
- Collection and Delivery of hot meals from Ashfield Community café and local takeaways
- Regular welfare calls and telephone befriending for lonely, vulnerable or isolated residents
- Delivery of Foodbank parcels
- Dog walking, gardening and other support for shielding residents.
- Working closely with Rhayader Home Support and other care and support agencies to make sure no-one was forgotten

For the second phase we had financial support from the Moondance Foundation, Princes Countryside Fund and the WCVA Voluntary Services Recovery Fund which enabled us to

- Embed Dial A Delivery as a permanent service.
- Set up our own independent Foodbank.
- Bring back staff from furlough and continue to employ them.
- Conduct a wide-ranging Community Engagement survey to gauge the success of our services and the future for current and new services and ideas.
- Create a safe 'drop-in' space for the community.
- Restart community participation activities – Memory Lane, Dial A Ride trips.



From the chemist to the client.....

See ***Impact Statement*** for Covid Relief statistics

Community Transport

Our four-year Community Fund grant for transport development came to an end in March 2021. We had reached most of our targets in year three of the grant, and with the support of the Community Fund deployed staff and resources toward Covid Relief.

Community Car Scheme

Community Car was a lot quieter during 2020-21 due to Covid
This is reflected in the table below showing lower figures for this year.

Year:	Total trips:	Total miles travelled:
2020/21	1732	60,357
2019/20	2449	110,851
2018/19	2823	118,587
2017/18	2918	89,800
2016/17	1796	68,624
2015/16	1414	48,172

During lockdowns we provided dialysis transport and occasional emergency doctors' appointments only. Between lockdowns we provided reduced journeys for non-emergency patient transport on behalf of Wales Ambulance Service Trust (WAST) and the majority of all Community Car bookings for the year were for WAST.

Community car bookings started to get back to normal levels about half way through the year.

Breakdown of community car trips

Powys Hospitals – 1481

Rest of Wales Hospitals - 23

Hospitals in England – 112

Local GP/dentist/optician – 31

Builth Wells vaccination centre – 56

Dial A Ride

Dial A Ride ceased completely during lockdowns and all of our Dial A Ride members were staying at home.

We quickly adapted to delivering a new service for our members through Dial A Delivery, delivering prescriptions and food to people at their homes, and also library books and Foodbank parcels on request.



Carys the Caddy

The quieter Dial A Ride service during 2020/21 is reflected in the figures below:

Year:	Total Trips:
2020/21	611
2019/20	3,470
2018/19	2,574
2017/18	2,506
2016/17	2,914
2015/16	3,021

The breakdown for Dial A Ride trips is as follows:

In town shopping/social/visiting/leisure: 425

In town GP/Dentist/other health: 186

Dial a Delivery

The deliveries for Dial A Delivery during the year:

Prescriptions: 152

Food shopping: 190

Other (Foodbank, Library books, takeaways, 'walk assist' requests): 42

This service was especially busy during the first lockdown. It has been offered throughout 2020-21 and we will continue to offer it while we have funds to do so.

Community Minibus



Archie the minibus had a very quiet year during 2020-21

We only did trip during the year - to Penbont House in The Elan Valley in December 2020.

We made two journeys as this was the only way to take some of our members for a much needed trip out while complying with the social distancing rules at the time.

Bob the bus was used regularly to deliver lunches from the community café, driven by volunteers.

TRANSPORT INCOME

Year	DAR fares & membership	Minibus hire Trips fares	WAST	Total
2020/21	2,992	24	8,504	11,520
2019/20	11,469	5,269	10,379	27,117
2018/19	9,344	2,897	8,233	20,474
2017/18	6,582	1,794	5,312	13,688
2016/17	8,289	1,740	3,950	13,979

As expected generated transport income for 2020-21 was well below the previous year due to Covid preventing us from carrying out our normal service.

We were fortunate to be successful in getting grants to enable us to deliver Covid related transport services such as Dial A Delivery which enabled us to cover salary and transport costs.

2021-22 has started promisingly with us being able to get back to more normal services and generating a good income through community transport.

The Arches Community Hub

Community Shop, Facilities, Service and Support

Community Shop

Shop Sale Figures

YEAR	INCOME
2020/2021	£4908.14
2019/2020	£9869.09
2018/2019	£12418.08
2017/2018	£13292.72
2016/2017	£14380.76



The shop was only open for 5 months this year. However, as figures show it has done comparatively well in the remaining months considering the challenges that have been faced.

Prior to re-opening the shop after the first lockdown we used the opportunity to invest in improving the shop layout – purchasing new central shelving and upgrading existing infrastructure. The shop is now less cluttered and more attractive with improved health and safety and allows for social distancing and other Covid regulations such as signage and a screen for the till area.

Information, Support & Advice

Coming out of the first lockdown the hub was busy. We were giving a lot of emotional support to some of our older clients who had been really struggling with isolation and loneliness. The lockdown had really taken its toll on their all-round health and wellbeing. We noticed this particularly with those who had already been dealing with the early stages of memory loss. It became apparent during the autumn and winter months that there was a need for a “drop-in” for lonely or isolated people to see a friendly face, have a chat and some reassurance of someone just being there for them. Our community hub started to fill that gap. In some cases, we were liaising with other agencies or relatives who lived at a distance as we had become the central point of support.

During this time our community support staff renewed First Aid and Safeguarding training and Natalie undertook Benefits Advice training so we can now offer this alongside other support and particular to foodbank recipients.

Rhayader Independent Foodbank

After securing the funding we started planning to launch our own independent foodbank for Rhayader. We researched other independent foodbanks and came up with our own guidelines and criteria. We wanted to adopt an individual approach to each client and by being independent we can take each case on an individual basis and are not so constricted by limits of how many food parcels or number of referrals within a specific amount of time, and can adjust what they contain to suit the recipient.



The service has been well received and incredibly supported by local individuals, organisations and businesses, with both product and financial donations.

Powys County Council have given us additional funding for women's toiletry essentials and we are a member of the IFAN (Independent Food Aid Network) who they have been generous in supporting us to set up a healthy food box scheme which will be launching towards the end of 2021.

Festive Cheer for 2020

The Arches co-ordinated a rather different 'A Very Rhayader Christmas' in 2020.

By working with other members and groups in the community we managed to spread a little festive cheer with a cake competition, Christmas tree decorating contest and a Festive Coffee morning in the shop. We also helped facilitate the generosity of Rhayader's Secret Santa who bought vouchers from local businesses to distribute to residents either nominated for their wonderful support in the community or to those who have had a particularly tough year and in need of a treat. Festive Food parcels were delivered to 20 households and Café vouchers to 20 more thanks to a grant from Western Power Distributions' 'In this Together' Community Fund.

Del the Elf delivers Festive Food



Ty Morgan's Bar and Bistro cooked and delivered 130 free pre-Christmas dinners for the over 65s. We phoned around all of our members to see if they wanted a meal; we didn't want any of our members or clients to miss out on a free Christmas dinner!

Publicity & Promotion

We have produced a new eye catching leaflet that gives a brief overview of everything we do. Volunteers have been busy delivering the leaflet to homes within Rhayader. We have had a great response with many new enquiries about our services, particularly the Good Neighbours scheme.



Our digital profile through the website and social media is continually increasing

Social Media Analytics – The Arches Facebook Page

Total Page Likes 504

Total Followers 511

Total Reach 5249

Total Engagement 267

Website

Site sessions 457

Unique visitors 309

Grateful thanks to Rhayader Town council for a grant to paint the frontage of The Arches and to Elan Valley trust tenants fund for a generous donation towards our Covid recovery and support for residents of the Elan Valley



Official opening of Rhayader Foodbank by the Mayor Cllr Jane Narborough. Also in the photo is Lee, assistant manager at the Spar supermarket - one of the collection points, Volunteer Linda and CO Pippa

Volunteering

We were without a dedicated volunteer coordinator for most of the year after Lynda Birch left - our thanks to her and we wish her well for the future.

The first lockdown attracted 74 volunteers signing up to help and 7 community organisations and businesses. The number tailed off as people returned to work or previous commitments but it all helped to raise the profile of volunteering!

Volunteers were engaged with:

- Shopping for shielding residents
- Helping with Foodbank
- Creating, Printing and Delivering Covid-19 Support Network Bulletins to every household
- Collecting and delivering hot lunches -from a community cafe 12 miles away
- Dogwalking for shielding owners
- Gardening for elderly residents
- Collecting and delivering prescriptions
- Taking people for walks /accompanying to surgery /shops



After Lynda's departure Natalie took over the administration and monitoring of the volunteer co-ordinating role on return from furlough in September 2020, after training from PAVO on the information needed to gather and record for monitoring purposes.

We have created a system to log all new volunteer enquiries, placements (including young volunteers) and new volunteer opportunities. However, PAVO requirements seem to be changing all the time and getting more onerous and it has been quite challenging to keep up with as we can only allocate limited resources considering the level of funding.

Volunteering figures 2020/2021:

*Number of people supported into volunteering: **84***

*Number of new volunteer placements: **46***



Although we were unable to run any Volunteer Events, we kept in touch with all our volunteers and all our drivers received small Christmas presents.

One of our volunteers, Del Ho-Sang, received two awards this year in recognition for her incredible hard work and dedication.

We nominated her as Rhayader's Citizen of the Year and were delighted when she was announced as the winner.

She was also chosen as a Senedd Community Champion by Kirsty Williams, our local MS at the time. She was invited to the Senedd with husband Roger to receive her award.



Rhayader Community Nursery



This year has been a busy and challenging year for the nursery. There have been many changes during the year predominantly brought about by the Covid pandemic.



Throughout all of this, our parents and families have been very supportive and understanding; dealing with the constant changes to guidelines and the new routines and regimes we have had to put in place. The staff team have worked extremely hard throughout and have kept their spirits up, ensuring nursery remains a fun, stimulating and safe environment for all of the children in our care. The nursery had to close from April through to September. During this time, staff were furloughed, but still came in on a voluntary basis to nursery to clean, re decorate and prepare to reopen.

Kim and Sarah were both on maternity leave. Kim and Ben welcomed a baby boy, Henry, in March and Sarah and Jamie a baby boy, Harry, at the end of August. Sarah did not return after maternity leave; we wish her well after so many years at the nursery – and she will help out as bank staff from time to time. We welcomed a new Nurse assistant, Kelly Lewis.

For the re-opening of the Nursery, there has been a re-structure of the Nursery management. In agreement with Kim, the role of Deputy Manager has been dispensed with; Sharon and Emily are working as joint managers; Donna as Senior Supervisor and Duty Manager and Rhiannon and Kim as Supervisor and Duty Managers.

During lockdown the Nursery building had a bit of a make-over thanks to voluntary time given by Donna and Sharon who painted the kitchen and main room. The grounds too, had some attention. We are very grateful to Gemma Davies and Sue Peters for the donations of top soil and plants which have brightened up the front of the nursery.

Staff returned to nursery for training, cleaning and set up preparation from the beginning of September and the children returned from Monday 7th September. We currently have 43 children registered with us and a constant waiting list of children waiting to start.



Since reopening, all staff, parents and children have adapted very well to all the changes implemented within the Covid guidelines. The Covid policy, procedures and risk assessment are under constant review and amended regularly with any new government guidelines set out. We have reduced some of the resources freely available for the children to use throughout the day, with all resources being sterilised at the end of each and every day. We are also making the most of the outdoor play areas as much as possible, with staff currently researching new activities to include in the outdoor space.

Staff have all been carrying out Covid RAT Lateral Flow tests twice weekly since March. All staff have now also had their Covid vaccination. This gives us all a little bit of peace of mind and staff are feeling more confident and safe knowing that we are all being tested regularly.

In March we had a visit from Rhian Duggan, the High Sheriff of Powys, when she presented Sharon with an award in recognition of great and valuable services to the community. Well-deserved and we are all very proud of her.



We haven't been able to run the usual fundraising activities this year, but we have managed a few. In November we ran a lucky square competition with the proceeds going to BBC Children in Need. In December we had a week of Elf activities competition to raise funds for Alzheimer's society. We also organised a Valentine's day themed lucky squares and an Easter lucky squares with proceeds going to the nursery and British Heart foundation.



This last year has been very hard. Some weeks we have struggled for staff, with several staff being off at the same time isolating or for other reasons. Even though times have been tough, as always, the staff team have worked extremely hard, pulled together, supported each other and everyone has been willing to change days and work extra hours as and when needed. Everyone is putting in a great deal of effort and nursery remains a happy, fun and safe place to be and this is much appreciated. Thank you too for the support of all our children's parents and families.

We are all looking forward to the year ahead, with lots of exciting ideas and fundraisers to look forward to and being able to do a lot more once restrictions ease further.

RHAYADER AND DISTRICT COMMUNITY SUPPORT LIMITED

**STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2021**

	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
INCOME				
Donations and Legacies	9,952	2,504	12,456	4,709
Charitable Activities	154,954	199,044	353,998	300,487
Other Trading Activities	9,472	-	9,472	19,714
Other Income	25	-	25	290
Investment Income	225	-	225	90
TOTAL INCOME	174,628	201,548	376,176	325,290
EXPENDITURE				
Costs of Raising Funds	-	-	-	-
Charitable Activities	116,895	168,303	285,198	321,967
TOTAL EXPENDITURE	116,895	168,303	285,198	321,967
NET INCOME/(EXPENDITURE) BEFORE TRANSFERS	57,733	33,245	90,978	3,323
Transfers between funds	8,783	(8,783)	-	-
NET INCOME/(EXPENDITURE) AND NET MOVEMENT IN FUNDS FOR THE YEAR	66,516	24,462	90,978	3,323
Total Funds brought forward	163,453	327,023	490,476	487,153
Total Funds carried forward	229,969	351,485	581,454	490,476

RHAYADER AND DISTRICT COMMUNITY SUPPORT LIMITED

BALANCE SHEET AT 31 MARCH 2021

	2021		2020	
	£	£	£	£
FIXED ASSETS				
Intangible Assets		1,123		1,497
Tangible Assets		338,789		355,094
		<hr/>		<hr/>
		339,912		356,591
CURRENT ASSETS				
Debtors	9,938		15,124	
Cash at Bank and In Hand	240,403		129,082	
	<hr/>		<hr/>	
	250,341		144,206	
LIABILITIES				
Creditors falling due within one year	(8,799)		(10,321)	
	<hr/>		<hr/>	
NET CURRENT ASSETS		241,542		133,885
		<hr/>		<hr/>
NET ASSETS		581,454		490,476
		<hr/>		<hr/>
THE FUNDS OF THE CHARITY				
Unrestricted Income Funds:				
General Funds	209,969		143,453	
Designated Funds	20,000		20,000	
	<hr/>		<hr/>	
		229,969		163,453
Restricted Funds		351,485		327,023
		<hr/>		<hr/>
TOTAL FUNDS		581,454		490,476
		<hr/>		<hr/>

STATEMENT BY TRUSTEES

The attached summarised accounts are a summary of information extracted from the annual accounts and contain information relating to both the statement of financial activities and the balance sheet.

These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity. For further information, the full annual accounts and Trustees' Annual Report should be consulted, copies of which can be obtained from The Arches.

The full annual accounts have to be subject to external examination by an independent examiner and received an unqualified report.

The annual accounts were approved by the Trustees on 3 November 2021 and will not be submitted to the Registrar of Companies or the Charity Commission until after the Annual General Meeting on 3 November 2021.

J Mathews
Treasurer
for and on behalf of the Trustees

3 November 2021

Annex One

Community Engagement

- 1. Evaluation of 'Community Connections'**
- 2. Strategic Review**
- 3. Community Engagement Survey**

1 Excerpts from evaluation of 'Community Connections'

Purpose of the COMMUNITY CONNECTIONS Project

The project's purpose is *to consolidate and develop community transport services and to expand into new markets and provide for more beneficiaries*. In addition, the project planned to *develop new service for older people with early stage dementia and to attract young people into its services and to act as volunteers*.

The project is part of a strategy to make the community transport service more sustainable in the long term. Community transport is a corner stone of the projects and services offered by The Arches.

Outcome 1: Community Transport scheme generating income to sustain the service and increase people's ability to access services, facilities and improve independence

There is clear evidence that the Project has met Outcome 1, evidenced in the following areas

Improved Independence

"I have found The Arches very helpful. I feel much happier when I can go on the trips and go shopping. I feel safe too because I have got to know the drivers. The trips took us to lots of nice places – I wouldn't be able to go to these places without these trips."

Increased inclusion and building connections

"Keeping people together – I have lived in many areas in Wales – and this is the first time that I have been more involved. This community and The Arches are a COMMUNITY! The community welcomes what The Arches is achieving."

Improved wellbeing

"I have learnt that I have enjoy getting out into the community, talking to people and assisting people to get from one place to another"

An excellent community asset

“I am a volunteer driver. The project is for the community – the community know The Arches as the place to go for help, they can get lifts to places, Dial A Ride and the volunteer cars take people to the surgery etc.... I was suffering from a lot of depression before I moved here and getting involved saved my sanity. It has been very good for the volunteers as well as the clients. The community really sticks together because they have The Arches for help or if The Arches can't help, they will know who can.”

Increased ability to access services

“My husband needed to get to the hospital in Shrewsbury. For a while we were going on the train, and then we found out about the service. We used the community car for appointments. He was in and out of hospital for a while and I used the community car to visit him in Shrewsbury and Aberystwyth. The service was fantastic, always on time and they waited as long as you wanted before bringing us back. I couldn't believe it!”

Outcome 2: Older people and especially those with dementia are accessing support to safeguard their well-being and inclusion.

There is clear evidence that the Project has met Outcome 2, evidenced in the following areas

Accessing support

The Dementia Connections project has contributed to greater dementia awareness in the community. The Arches has begun work on making Rhayader a dementia friendly town and hopes to be able to do more on this in the future. Dementia Connections has been well received by clients, carers and other professionals.

Wellbeing and Inclusion: The Memory Circle

“A couple bring their elderly who has dementia to the Memory Circle. She said that she got a lot out of the group and felt she was in a safe place. Memory Circle provides their mother with a worthwhile activity whilst they are able to take a break”.

Outcome 3: Young people from rural communities are able to access more and new opportunities that involve social, educational and physical development.

There is evidence that the Project has worked towards meeting Outcome 3:

Before the evaluation, The Arches had identified that the Youth Connections part of the project was finding it hard to meet its outcome. The Arches worked with the Lottery to re-negotiate the KPIs for Youth Connections. It was proving difficult to engage with individual young people directly and therefore the focus of the project changed to working with youth organisations rather than individuals.

The revised Youth Connections has had successes. Schools and youth organisations have been able to offer children and young people access to opportunities by using the Community Transport. Youth groups have been on trips and the local school has used community transport to take pupils for sporting and cultural activities.

The Arches seeks to encourage more youth involvement by attracting young volunteers.

Organisational benefits of the Connections Projects

As a result of the Connections Project there have been a number of additional positive benefits for the whole organisation. Community transport has been at the core of the organisation and having this increased strength from Community Connections has enabled other projects to grow in strength. Some of the other organisational highlights are shown below.

Higher Profile

RDCS reports that they have a higher profile and are now more visible in the town. The project has enabled the organisation to build new relationships with organisations and businesses in the community. The Connections Project has offered opportunities for The Arches to forge partnerships to deliver joined-up work.

“We have embedded ourselves in partnership with other organisations and are highly regarded. When Covid came along we were able to pick up the phone and work with people. We have shared clients and shared contacts. It shows that when a crisis hits the community, we can all work together.” (CO)

Relative financial stability

The Lottery grant has given relative financial stability to The Arches. The funding has strengthened overall organisational income and a number of Trustees have said they have greater fiscal confidence. The funding has enabled the organisation to bring in additional funding for other services.

Volunteers

The organisation now has more community transport volunteers and volunteers have had more training. As a result of the Connections Project, there is a perception that the volunteer drivers feel more of a sense of being part of an organisation. They are a significant part of the community and are doing an important job.

2 Strategic Review

Concluding in revised Core Values and Strategic Goals

Core Values

The organisation is built on four core values and strives to meet these values in everything it does - the services it provides, the way it manages its staff and volunteers and how the Trustees govern the organisation.

1. **Inclusive and person centred**

We build positive relationships with all our clients, giving them a sense of belonging. We provide services that meet people's diverse needs. Our services and volunteering are open to all people in the area, regardless of gender, race, ethnicity, age, culture, sexuality, religion, circumstances or background. We are an equal opportunities employer.

2. **Professional and compassionate**

We provide professional but compassionate services to the whole community.

3. **Community cohesion**

We support the community for the community – bringing people together, to overcome the challenges of living in a relatively remote area.

4. **Can-do attitude**

We always strive to find a way of overcoming problems

Strategic Goals

To meet its charitable objects, The Arches strives to achieve the following strategic goals:

1. **Enable people to age well** and remain independent and to make informed decisions for themselves so they can live their lives as they want to.
2. **Reduce loneliness** – especially for people who cannot drive or who have stopped driving.
3. **Build relationships with and within the community** to encourage self-help – helping people help others.
4. **Increase community cohesion** – by keeping people together and supporting community participation and volunteering.
5. **Enhance well-being** – enabling people to live fulfilling lives in a sustainable way, or to relieve poverty and distress.

3 Community Engagement Survey

We devised an online survey using the Survey Planet platform to engage with the community in order to help us improve our services and develop new ideas and projects.

As of March 30th 2021 we had 57 participants

Survey advertised on The Arches Website, Arches Facebook profile and page, Rhayader Foodbank Facebook page, Rhayader Town Council Facebook page and website and by targeted individual phone calls

20 surveys printed out and distributed for those who do not use IT or social media.

7 surveys completed face to face at The Arches

Use of new technology: Chromebook and tablets used during face to face surveys. Camera used for Memory Lane and Mini Bus trips.



Community Engagement Survey Questions

Transport

1. If you have used our Dial-A-Ride transport service, how would you rate it?
2. If you have used our Dial A Delivery service, how would you rate it?
3. If you have used our Community Car transport service, how would you rate it?
4. If you have ever been on one of our Mini Bus Trips, how would you rate it?
5. If you have used our Mini Bus Hire service, how would you rate it?

If you haven't used our transport services:

6. Would you ever use our Dial A Ride transport membership scheme? (Which brings people into Rhayader for any purpose in a wheelchair accessible vehicle.)
7. Would you ever use our Dial A Delivery service for deliveries of prescriptions, shopping, library books and more?
8. Would you ever use our Community Car Scheme for health and social related transport outside of Rhayader by volunteer drivers?
9. Would you ever book to go on one of our Community Mini-Bus Trips?
10. Would you consider using our Mini-Bus Hire service? (Available to all local non-profit organisations)
11. What other transport services would you be interested in?
12. Do you have any suggestions for additional transport services we may be able to offer?

Volunteering

13. If you volunteer through Rhayader & District Community Support (The Arches):

please rate your experience of **accessing volunteering information**:

please rate your experience of the **volunteer recruitment process**:

please rate your experience of **the support received from The Arches team**:

please rate your experience of the **volunteering placements and activities**:

please rate your **overall experience of being a volunteer**:

OTHER SERVICES

Have you used any of our other services? (Please circle)

Memory Circle Cooking Club Support Services Advice and Information One to One Support

Foodbank Meeting Room Hire

14. Do you have any comments or suggestions regarding our current services?

15. Are there any other services or support you would like to see us offering the community?

16. Did you know that we are a self-financing charity set up solely to support and enhance the lives of all people in Rhayader?

17. How do you find out about what Rhayader & District Community Support (The Arches) are doing?

COMMUNITY SHOP

18. How often do you shop in our Community Shop?

19. If you have shopped in our community shop:

how would you rate your experience of the customer service?

how would you rate the shop displays and layout?

how would you rate the products and goods?

how would you rate the prices?

20. How old are you?

21. What is your gender?

22. How long have you lived in Rhayader?

23. If you were not born here, what brought you to Rhayader?

24. What new services would you like to see us offering the Rhayader community?

25. Is there anything we could do differently when it comes to current service provision?

COVID RESPONSE



Shopping deliveries



Prescription bags collected & delivered



Foodbank Parcels delivered or collected



Takeaway deliveries



Library book deliveries



Walk Assist requests



We delivered hot meals to
37 households twice a week
during lockdown



142

People listed as 'vulnerable' or
'shielding' during lockdown

We made regular 'welfare' phone calls to many of these people and assisted with shopping, prescriptions, foodbank parcels and other requests

Telephone Befriending



13 Volunteers recruited



17 Isolated residents set up with regular befriending telephone calls



74

Individual volunteers signed up



100%
of people rated the services of our volunteering initiative as good or excellent



7

Community Organisations signed up

Volunteer Heroes!



2000

Volunteer hours

No of People supported into volunteering

No of new volunteer placements



Volunteers were engaged in:
Shopping for shielding residents
Helping with the Food Bank
Creating, printing and delivering Covid-19 Support Network Bulletins to every household
Collecting and delivering hot lunches
Dog walking for shielding owners
Gardening for elderly residents
Collecting and delivering prescriptions
Assisting vulnerable people on walks/to the surgery/shops
Building flatpack furniture

Foodbank

34 Food Parcels issued



20 Festive food parcels issued



Approx 30 members had a Ty Morgan's Christmas dinner

20 café vouchers issued



"Thank you for being there"

"I look forward to seeing Billy arrive with my shopping"

"I would probably starve without you"

"Very efficient when I ring for shopping and Del is so cheerful and kind"

"The phone calls from Del and Anna are the highlight of my life at the moment."

F E E D B A C K



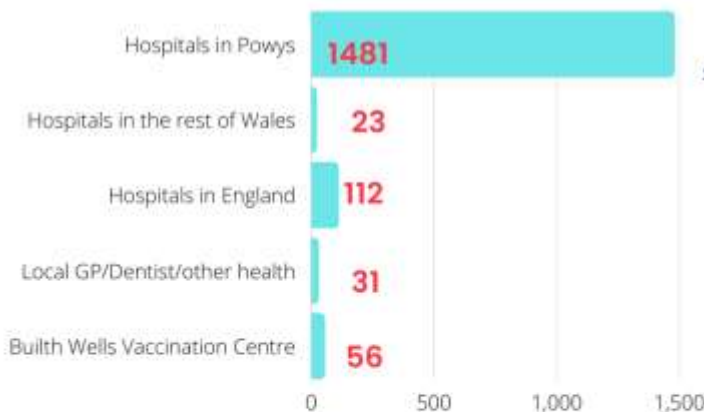
We currently have registered at our community nursery:

20 under two's
13 two year olds
10 three year olds

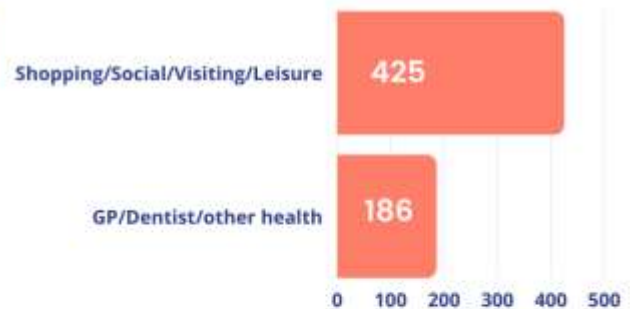
With a constant waiting list of children waiting to start.

Community Transport

Community Car Trips



Dial A Ride





YOUR LOCAL CHARITY

Rhayader & District Community Support

www.thearchesrhayader.com

The Arches, Rhayader, Powys. LD6 5AB

01597 810921 info@TheArches.org.uk

Registered Charity No. 1113768 Company No. 5672088

Charity Number: 1113768
Company Number: 05672088

RHAYADER & DISTRICT COMMUNITY SUPPORT
ANNUAL REPORT AND FINANCIAL STATEMENTS
YEAR ENDED
31 MARCH 2021

**RHAYADER & DISTRICT COMMUNITY SUPPORT
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED
31 MARCH 2021**

CONTENTS

Page	
1	Legal and Administrative Information
2 - 4	Report of the Trustees
5	Independent Examiner's Report
6	Statement of Financial Activities (including Income and Expenditure Account)
7	Balance Sheet
8 - 15	Notes to the Financial Statements

RHAYADER & DISTRICT COMMUNITY SUPPORT

LEGAL AND ADMINISTRATION INFORMATION

TRUSTEES:

Ronald Downey (Chair)
Jon Matthews (Vice Chair and Treasurer)
Catherine Lea (Secretary)
Kelvyn Curry
Roy Davies
Justin Lingard
Deborah Price
Peggie Manton
Alinda Tyler
Gill Williams (Town Council representative)

COMPANY SECRETARY:

Philippa Boss

REGISTERED OFFICE:

The Arches
West Street
Rhayader
Powys
LD6 5AB

REGISTERED COMPANY NUMBER:

05672088

REGISTERED CHARITY NUMBER:

1113768

INDEPENDENT EXAMINER:

A C Jones
Andrew Jones & Co
Chartered Accountants
The Old Surgery
Spa Road
Llandrindod Wells
Powys
LD1 5EY

RHAYADER & DISTRICT COMMUNITY SUPPORT

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

The Trustees present their annual report with the Financial Statements of the company for the year ended 31 March 2021.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, Accounting and reporting by Charities: Statement of recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102).

OUR PURPOSES AND ACTIVITIES

The objectives of the charity are to promote all or any purposes for the benefit of the community in Rhayader and District deemed by law to be charitable and in particular, the advancement of education, the furtherance of health and the relief of poverty, distress and sickness.

PUBLIC BENEFIT STATEMENT

The charity has complied with its duty as a charity and has throughout the year publicised the information and support that is available to the community in Rhayader and District.

FINANCIAL REVIEW

Total Income in the year was £376,176 compared to £376,290 in 2020. Expenditure decreased in the year to £285,198 compared to £321,967 in 2020.

Net income for the year was £90,978 compared to Net Income of £3,323 for the previous year. The net movement in funds were net income for Restricted Funds of £24,462 (2020 – net expenditure of £10,957) and net income for Unrestricted Funds of £66,516 (2020 – net income £14,280). A detailed breakdown of Income and Expenditure is provided in the notes to the Financial statements.

Reserves Policy

The Trustees have established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets, or held in designated funds, ('the free reserves') held by the Charity should be approximately six months of unrestricted resources expended which is estimated at approximately £150,000 (2020 – £150,000). At this level the Trustees feel they would be able to continue the current activities of the Charity in the event of a significant drop in funding. The actual free reserves at 31 March 2021 were £175,031 (2020 – £105,193).

PLANS FOR THE FUTURE

- Re-establishing services and recovery from Covid.
- Development of new or adapted services after our community engagement exercise and effects of Covid.
- Sourcing a major funder post Lottery Community Fund
- Wellbeing Projects:
 - Memory Lane: Social Support for our Seniors
 - Cycling without Age: Adventures on an electric trishaw
 - Recipes for Health: Expansion of the Cooking Club and Foodbank
- Increasing our demographic reach across the community
- Starting the journey of electrification of Community Transport
- Engaging new Trustees

ACHIEVEMENTS AND PERFORMANCE

Chair's Report

This Annual Report will cover the unusual opportunities to serve our community during Covid in response to the restrictions placed upon all communities.

With lockdown beginning in April 2020, all but a few areas of The Arches everyday activities ceased up until July 2020, and then in November 2020 ceased again for a short time.

Although limited with the normal year's activities, we were able to offer support in other ways crucial to peoples well-being.

RHAYADER & DISTRICT COMMUNITY SUPPORT

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

Chair's Report (Continued)

Our Dial A Ride service was re-deployed transporting patients for regular dialysis and delivering prescriptions and shopping for shielding and isolating households.

Many volunteers signed up to help and we would especially like to give thanks to Del Ho Sang for the many hours she worked tirelessly for so many members of our community.

Other volunteers helped with delivering hot meals prepared by a local charity; gardening and dog-walking; telephone welfare calls and befriending; preparing and delivering information bulletins to keep the community in touch with what was going on.

Many of the workforce were on furlough during the lockdowns but still offered volunteer support as they were allowed to.

The remaining staff team were magnificent during the lockdowns, working from home a lot of the time and putting themselves 'on the frontline' and we thank them for the way they adapted to the circumstances and the extra effort involved.

Special thanks too to Sharon Morris and the Nursery team; they worked above and beyond to be able to re-open a Covid-safe Nursery after six months' closure and to support and re-assure parents throughout.

We continued to hold our trustee meetings through zoom, so all the trustees have been made aware of the activities of The Arches during the year and have supported the staff and volunteers.

Our Funders were very generous and flexible throughout the pandemic and we thank them for their unwavering support.

LEGAL AND ADMINISTRATION

Legal and administration details are given on page 1.

GOVERNING DOCUMENT

Rhayader & District Community Support Limited is a company limited by guarantee and a registered Charity governed by its Memorandum and Articles of Association. The governing body of the charity is known as the board of directors (trustees). Under those Articles of Association, the board of directors are elected annually by the members of the Charitable Company attending the Annual General Meeting. The board elects from itself a chair, Vice chair, Secretary and treasurer at the first meeting following the Annual General Meeting.

ORGANISATION

The Trustees administer the charity with the assistance of the Manager appointed by the Trustees who manages the day-to-day operations of the Charity.

RISK REVIEW

The Trustees have conducted their own review of the major risks to which the Charity is exposed and systems have been established to mitigate those risks. These procedures are periodically reviewed to ensure they still meet the needs of the Charity.

TRUSTEES' RESPONSIBILITIES

The Trustees, (who are also directors of Rhayader & District Community Support for the purposes of company law) are responsible for preparing the Trustees' Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare Financial Statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these Financial Statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements.
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that

the Financial Statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

RHAYADER |& DISTRICT COMMUNITY SUPPORT

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021**

TRUSTEES' RESPONSIBILITIES (CONTINUED)

The Report of the Trustees has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities (SORP 2015) and in accordance with special provisions of Part 15 to the Companies Act 2006 relating to small companies.

Approved by the Trustees on 3 November 2021 and signed on their behalf by:

Ronald Downey
Chair

RHAYADER & DISTRICT COMMUNITY SUPPORT
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
OF RHAYADER AND DISTRICT COMMUNITY SUPPORT

I report on the accounts of the Charitable Company for the year ended 31 March 2021, which are set out on pages 6 to 15.

Respective Responsibilities of Trustees and Examiner

The Charity's Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the ICAEW (the Institute of Chartered Accountants in England and Wales).

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act 2011;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
 - (a) to keep accounting records in accordance with section 386 of the Companies Act 2006 and
 - (b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of section 396 of the Companies Act 2006 and have not been met; or

to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts be reached.

A C Jones BSc (Econ) FCA
Andrew Jones & Co
Chartered Accountants
The Old surgery
Spa Road
Llandrindod Wells
Powys
LD1 5EY

3 November 2021

RHAYADER & DISTRICT COMMUNITY SUPPORT

STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2021

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
INCOME					
Donations and Legacies		9,952	2,504	12,456	4,709
Charitable Activities		154,954	199,044	353,998	300,487
Other Trading Activities		9,472	-	9,472	19,714
Other Income		25	-	25	290
Investment Income		225	-	225	90
TOTAL INCOME	2	174,628	201,548	376,176	325,290
EXPENDITURE					
Costs of Raising Funds		-	-	-	-
Charitable Activities		116,895	168,303	285,198	321,967
TOTAL EXPENDITURE	3	116,895	168,303	285,198	321,967
NET INCOME/(EXPENDITURE) BEFORE TRANSFERS					
		57,733	33,245	90,978	3,323
Transfers between funds	4	8,783	(8,783)	-	-
NET INCOME/(EXPENDITURE) AND NET MOVEMENT IN FUNDS FOR THE YEAR		66,516	24,462	90,978	3,323
Total Funds brought forward		163,453	327,023	490,476	487,153
Total Funds carried forward		229,969	351,485	581,454	490,476

The statement of financial activities includes all gains and losses recognised in the year.

All incoming resources and resources expended derive from continuing activities.

The notes on pages 8 to 15 form an integral part of these Financial Statements.

RHAYADER & DISTRICT COMMUNITY SUPPORT

BALANCE SHEET AT 31 MARCH 2021

		2021		2020	
	Note	£	£	£	£
FIXED ASSETS					
Intangible Assets	6		1,123		1,497
Tangible Assets	7		338,789		355,094
			<hr/>		<hr/>
			339,912		356,591
CURRENT ASSETS					
Debtors	8	9,938		15,124	
Cash at Bank and In Hand		240,403		129,082	
		<hr/>		<hr/>	
		250,341		144,206	
LIABILITIES					
Creditors falling due within one year	9	(8,799)		(10,321)	
		<hr/>		<hr/>	
NET CURRENT ASSETS			241,542		133,885
			<hr/>		<hr/>
NET ASSETS	12		581,454		490,476
			<hr/>		<hr/>
THE FUNDS OF THE CHARITY					
Unrestricted Income Funds:					
General Funds		209,969		143,453	
Designated Funds		20,000		20,000	
		<hr/>		<hr/>	
	10		229,969		163,453
Restricted Funds			351,485		327,023
			<hr/>		<hr/>
TOTAL FUNDS	12		581,454		490,476
			<hr/>		<hr/>

For the year in question, the charitable company was entitled to exemption from an audit under section 477 of the Companies Act 2006.

The members have not required the charitable company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the accounts.

Approved by the Trustees on 3 November 2021 and signed on their behalf by:

J Matthews
Treasurer

Company Number: 05672088

The notes on pages 8 to 15 form an integral part of these Financial Statements

RHAYADER & DISTRICT COMMUNITY SUPPORT

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1 ACCOUNTING POLICIES

Basis of Preparation

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Companies Act 2006. The charity is not required to prepare a Statement of Cash Flows.

The charity constitutes a public benefit entity as defined by FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Preparation of Accounts on a Going Concern Basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Exemption from Preparing a Cash Flow Statement

The charity opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Incoming Resources

Incoming resources including capital grants for the purchase of fixed assets are included in full in the Statement of Financial Activities when these are receivable.

Income represents amounts receivable in the year for income for donations, grants, therapy receipt donations, fund-raising, subscriptions including life memberships and interest received.

Incoming resources in the form of donated assets have been included in the Income and Expenditure Account at a reasonable estimate of their value and capitalised where appropriate

Resources Expended

Resources expended are accounted for on an accruals basis inclusive of VAT which cannot be recovered. Expenditure is directly attributable to specific activities and has been included in cost categories of costs of generating funds, charitable expenditure provision of hospice and governance of the Charity. Where costs cannot be directly attributed to these categories in respect of administration expenses, it is estimated based on activity levels that 90% of these costs are attributable to direct charitable expenditure and 10% to governance.

Intangible Assets

Amortisation has been provided on Intangible Assets to write off the costs of Website costs over its estimated useful life of 5 years

Tangible Fixed Assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Freehold Property	0% on cost (previously 1% on cost)
Leasehold Property	5.263% on remaining cost (previously 1% on cost)
Office equipment	10% on cost
Computer Equipment	25% on cost
Motor Vehicles	25% on cost

The rate of depreciation has been changed to Nil% as the residual value of the Freehold Property is considered to be at least equal to the carrying value of Freehold Property in the Financial Statements and therefore no depreciation has been provided on the building as this would be immaterial.

The rate of depreciation of the Leasehold Property was changed in the year ended 31 March 2019 to 5.263% to write off the cost over the remaining term of the lease of the land which is for 25 years from 2012.

RHAYADER & DISTRICT COMMUNITY SUPPORT

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

Voluntary Help and Gifts in Kind

No value has been put on the voluntary help received during the year. There are also numerous small gifts that cannot be quantified.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

Cash at Bank and in Hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and Provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Accounting for Separate Funds

The financial statements of a charity must differentiate between restricted and unrestricted funds.

Restricted funds are funds subject to specific conditions, imposed by the donor or by the specific terms of the charity appeal less amounts expended for these purposes. Designated funds are income funds of the Charity which have been set aside for specific purposes, less amounts expended for these purposes. Unrestricted funds are all the other funds of the charity.

Pensions

The charity operates a defined contribution pension scheme for its employees. The assets of this scheme are held separately from those of the charity, being invested with insurance companies. Pension costs charged in the Statement of Financial Activities disclosed in note 8 represent contributions payable by the charity in the year.

RHAYADER & DISTRICT COMMUNITY SUPPORT

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
Donations and Legacies:				
Donations	4,123	2,504	6,627	3,055
Membership Fees	829	-	829	1,654
Legacy	5,000	-	5,000	-
	<hr/>	<hr/>	<hr/>	<hr/>
	9,952	2,504	12,456	4,709
	<hr/>	<hr/>	<hr/>	<hr/>
Income from Charitable Activities:				
Grants Receivable	30,000	199,044	229,044	92,186
Transport Fares	2,057	-	2,057	15,220
WAST	30,649	-	30,649	50,290
PAT Testing	-	-	-	545
Nursery income	92,248	-	92,248	142,246
	<hr/>	<hr/>	<hr/>	<hr/>
	154,954	199,044	353,998	300,487
	<hr/>	<hr/>	<hr/>	<hr/>
Other Trading Activities:				
Shop Income	5,551	-	5,551	10,906
Room Hire and Refreshments	70	-	70	1,621
Rent Received	3,323	-	3,323	4,059
Activities	47	-	47	170
Fund-raising Income	481	-	481	2,958
	<hr/>	<hr/>	<hr/>	<hr/>
	9,472	-	9,472	19,714
	<hr/>	<hr/>	<hr/>	<hr/>
Other Income:				
Sundry Receipts	25	-	25	290
	<hr/>	<hr/>	<hr/>	<hr/>
	25	-	25	290
	<hr/>	<hr/>	<hr/>	<hr/>
Investment Income:				
Interest Received	225	-	225	90
	<hr/>	<hr/>	<hr/>	<hr/>
TOTAL INCOME	<hr/> 174,628	<hr/> 201,548	<hr/> 376,176	<hr/> 325,290

RHAYADER & DISTRICT COMMUNITY SUPPORT**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

Costs of Raising Funds:

Fund Raising

Charitable Activities:**Costs Directly Allocated to Activities:**

	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
Fund Raising	-	-	-	-
	-	-	-	-
Salaries, National Insurance and Pension	79,661	128,280	207,941	206,374
Staff Training	86	200	286	107
Volunteer Driver Expenses	17,208	523	17,731	40,708
Water Rates	152	119	271	239
Insurances	3,751	-	3,751	3,680
Light and Heat	1,701	2,593	4,294	4,057
Cleaning Costs	1,107	650	1,757	1,244
Repairs and Maintenance	1,666	547	2,213	12,787
Staff Clothing	240	-	240	-
Office Costs	682	998	1,680	1,877
Advertising	-	404	404	644
Telephone	167	2,970	3,137	2,791
Computer and Software	-	114	114	448
Vehicle Costs	23	5,920	5,943	7,181
Travel Expenses	28	361	389	404
Professional Fees	59	230	289	254
PAVO Services	1,405	-	1,405	1,020
Waste Disposal Costs	743	-	743	896
Activities and Sundry Expenses	-	4,681	4,681	2,791
Refreshments	31	-	31	440
Nursery Consumables etc	2,090	1,021	3,111	5,903
Subscriptions	58	270	328	150
Depreciation and Amortisation	3,322	13,357	16,679	18,882
Governance Costs (See below)	2,715	5,065	7,780	9,090
	116,895	168,303	285,198	321,967
Analysis of Governance Costs				
Administrative Salaries	54	4,336	4,390	4,502
Light and Heat	187	288	475	451
Office Costs	76	111	187	209
Telephone	18	330	348	310
Consultancy	-	-	-	2,580
Accountancy	2,080	-	2,080	738
Independent Examiner's Fee	300	-	300	300
	2,715	5,065	7,780	9,090

RHAYADER & DISTRICT COMMUNITY SUPPORT**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

4 TRANSFER BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £
The transfer between funds in the year are		
Transfer of Core costs from Unrestricted Funds to Restricted Funds:	8,833	(8,833)
Transfer of Unrestricted Funds to Restricted Funds	(50)	50
	<u>8,783</u>	<u>(8,783)</u>

5 STAFF COSTS

There was an average of 16 employees including part-time (2020 - 17) during the year, whose costs were as

	2021 £	2020 £
Salaries	201,933	199,216
Employers National Insurance	6,789	8,040
Staff Pension Costs	3,609	3,620
	<u>212,331</u>	<u>210,876</u>

6 INTANGIBLE FIXED ASSETS

	Website £	Total £
Cost		
At 1 April 2020	1,871	-
Additions	-	1,871
	<u>1,871</u>	<u>1,871</u>
At 31 March 2021	1,871	1,871
Amortisation		
At 1 April 2020	374	374
Charge for the year	374	374
	<u>748</u>	<u>748</u>
At 31 March 2021	748	748
Net Book Value		
At 31 March 2021	1,123	1,123
At 31 March 2020	1,497	1,497

RHAYADER & DISTRICT COMMUNITY SUPPORT

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

7 TANGIBLE FIXED ASSETS

	Freehold & Leasehold Property £	Office & Nursery Equipment £	Computer Equipment £	Motor Vehicles £	Total £
Cost or Revaluation					
At 1 April 2020	381,717	42,200	32,653	55,526	512,096
Additions	-	-	-	-	-
Disposals	-	-	-	-	-
At 31 March 2021	381,717	42,200	32,653	55,526	512,096
Depreciation					
At 1 April 2020	60,350	36,929	30,649	29,074	157,002
Charge for year	8,064	741	886	6,614	16,305
On Disposals	-	-	-	-	-
At 31 March 2021	68,414	37,670	31,535	35,688	173,307
Carrying Amount					
At 31 March 2021	313,303	4,530	1,118	19,838	338,789
At 31 March 2020	321,367	5,271	2,004	26,452	355,094

				2021	2020
				£	£
8 DEBTORS					
Other Debtors				8,663	13,267
Prepayments				1,275	1,857
				9,938	15,124
				2021	2020
				£	£
9 CREDITORS: Amounts falling due within one year					
Creditors				4,033	1,570
Accruals				2,800	7,786
Tax and Social Security				1,966	965
				8,799	10,321

RHAYADER & DISTRICT COMMUNITY SUPPORT

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

Designated Funds:					
Reburbishments Fund	20,000	-	-	-	20,000
Total Unrestricted Funds	163,453	174,628	(116,895)	8,783	229,969

Purpose of Designated Funds

The Trustees have designated funds towards future refurbishments of the freehold property.

11 RESTRICTED FUNDS

	At 01/04/2020	Incoming Resources	Outgoing Resources	Transfers	At 31/03/2021
	£	£	£	£	£
Restricted Capital Funds:					
Building Fund	162,027	-	-	-	162,027
Nursery Fund	131,344	-	(7,726)	-	123,618
Arches alterations	2,590	-	-	-	2,590
Nursery - Office Equipment	148	-	(74)	-	74
The national Lottery Community Fund - Laptops	438	-	(218)	-	220
Transport Fund Appeal	10,448	-	(2,612)	-	7,836
Groundsw ork UK -artificial grass	860	-	(108)	-	752
The National Lottery Community Fund - Minibus	10,334	-	(2,584)	-	7,750
The National Lottery Community Fund - Website	142	-	(35)	-	107
	318,331	-	(13,357)	-	304,974
Restricted Income Funds:					
The National Lottery Community Fund	1,204	61,980	(56,936)	(2,141)	4,107
The National Lottery - Covid 19 Fund	-	14,975	(12,960)	(2,015)	-
Powys Training Health Board - Community Transport	-	1,280	(1,280)	-	-
PAVO - Volunteer Centre	-	7,257	(7,257)	-	-
PAVO - Covid 19 Relief	-	5,100	(4,524)	(576)	-
Powys CC - Community Transport	645	6,869	(6,921)	-	593
Powys CC - Feminine Hygiene Poverty	963	1,000	(27)	-	1,936
Powys CC - Community Support	-	4,101	-	(4,101)	-
Powys CC - Nursery PPE	-	1,021	(1,021)	-	-
Food Bank	1,526	1,504	(589)	243	2,684
Sobell Foundation - Life and Soul	4,354	10,000	(8,295)	-	6,059
HMRC - J RS and Covid Sick Pay	-	44,886	(44,886)	-	-
WCVA - Community Engagement	-	15,075	(2,538)	-	12,537
Princes Trust - Dial A Delivery	-	8,830	-	-	8,830
Moondance	-	15,590	(6,325)	-	9,265
Western Pow er - Festive Food Parcels	-	430	(187)	(243)	-
Elan Valley Trust	-	500	-	-	500
Rosemary Stow - Secret Santa Vouchers	-	1,000	(1,050)	50	-
Rhayader Tow n Council - Bulletin	-	150	(150)	-	-
	8,692	201,548	(154,946)	(8,783)	46,511
Total Restricted Funds	327,023	201,548	(168,303)	(8,783)	351,485

RHAYADER & DISTRICT COMMUNITY SUPPORT

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

The purposes of Restricted Capital Funds are for expenditure on Tangible Fixed Assets as detailed above.

The purposes of Restricted Income Funds are:

The National Lottery Community Fund	- funding for transport development.
The National Lottery Community Fund	- funding for Covid-19 relief.
Powys Training Health Board	- funding for the community transport.
PAVO - Volunteer Centre	- funding for the volunteering.
PAVO - Covid-19 relief	- funding for Covid-19 relief.
Powys County Council	- funding for community transport.
Powys County Council	- funding for community support for people in period poverty.
Powys County Council	- funding for community support for core funding.
Powys County Council	- funding for food poverty for a food bank.
Powys County Council	- funding for PPE for nursery.
Foodbank	- funding and donations for foodbank.
Sobell Foundation	- funding for the active participation project.
HMRC - JRS and Covid-19 Sick Pay	- funding for furloughing staff and Covid-19 Statutory Sick pay.
WCVA - Community Engagement	- funding for community engagement and Dial a Delivery service.
Princes Trust	- funding to for the Dial a Delivery service and foodbank.
Moondance	- funding for community hub and salaries.
Western Power	- funding for festive food parcels.
Elan Valley Trust	- funding for provision of services in the Elan Valley.
Rosemary Stow	- funding for secret Santa vouchers.
Rhayader Town Council	- funding for a Covid-19 Bulletin.

1,123	338,789	241,542	581,454
-------	---------	---------	---------

13 TRUSTEES REMUNERATION AND EXPENSES

No remuneration directly or indirectly out of the funds of the Charity was paid or payable in the year to any Trustee or to any person or persons known to be connected with any of them.

No travel expenses were paid to a Trustee (2020 - £NIL). One Trustee was paid Volunteer Expenses totalling £4,255 (2020 - 2 Trustees were paid £5,678).

14 CONTINGENT LIABILITIES

There is a contingent liability in respect of restricted grants received in previous years for the purchase of Buildings.

15 TAXATION

The company is registered as a charity and is therefore not liable to Corporation Tax.

Charity Number: 1113768
Company Number: 05672088

RHAYADER & DISTRICT COMMUNITY SUPPORT
ANNUAL REPORT AND FINANCIAL STATEMENTS
YEAR ENDED
31 MARCH 2021

**RHAYADER & DISTRICT COMMUNITY SUPPORT
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED
31 MARCH 2021**

CONTENTS

Page	
1	Legal and Administrative Information
2 - 4	Report of the Trustees
5	Independent Examiner's Report
6	Statement of Financial Activities (including Income and Expenditure Account)
7	Balance Sheet
8 - 15	Notes to the Financial Statements

RHAYADER & DISTRICT COMMUNITY SUPPORT

LEGAL AND ADMINISTRATION INFORMATION

TRUSTEES:

Ronald Downey (Chair)
Jon Matthews (Vice Chair and Treasurer)
Catherine Lea (Secretary)
Kelvyn Curry
Roy Davies
Justin Lingard
Deborah Price
Peggie Manton
Alinda Tyler
Gill Williams (Town Council representative)

COMPANY SECRETARY:

Philippa Boss

REGISTERED OFFICE:

The Arches
West Street
Rhayader
Powys
LD6 5AB

REGISTERED COMPANY NUMBER:

05672088

REGISTERED CHARITY NUMBER:

1113768

INDEPENDENT EXAMINER:

A C Jones
Andrew Jones & Co
Chartered Accountants
The Old Surgery
Spa Road
Llandrindod Wells
Powys
LD1 5EY

RHAYADER & DISTRICT COMMUNITY SUPPORT

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

The Trustees present their annual report with the Financial Statements of the company for the year ended 31 March 2021.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, Accounting and reporting by Charities: Statement of recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102).

OUR PURPOSES AND ACTIVITIES

The objectives of the charity are to promote all or any purposes for the benefit of the community in Rhayader and District deemed by law to be charitable and in particular, the advancement of education, the furtherance of health and the relief of poverty, distress and sickness.

PUBLIC BENEFIT STATEMENT

The charity has complied with its duty as a charity and has throughout the year publicised the information and support that is available to the community in Rhayader and District.

FINANCIAL REVIEW

Total Income in the year was £376,176 compared to £376,290 in 2020. Expenditure decreased in the year to £285,198 compared to £321,967 in 2020.

Net income for the year was £90,978 compared to Net Income of £3,323 for the previous year. The net movement in funds were net income for Restricted Funds of £24,462 (2020 – net expenditure of £10,957) and net income for Unrestricted Funds of £66,516 (2020 – net income £14,280). A detailed breakdown of Income and Expenditure is provided in the notes to the Financial statements.

Reserves Policy

The Trustees have established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets, or held in designated funds, ('the free reserves') held by the Charity should be approximately six months of unrestricted resources expended which is estimated at approximately £150,000 (2020 – £150,000). At this level the Trustees feel they would be able to continue the current activities of the Charity in the event of a significant drop in funding. The actual free reserves at 31 March 2021 were £175,031 (2020 – £105,193).

PLANS FOR THE FUTURE

- Re-establishing services and recovery from Covid.
- Development of new or adapted services after our community engagement exercise and effects of Covid.
- Sourcing a major funder post Lottery Community Fund
- Wellbeing Projects:
 - Memory Lane: Social Support for our Seniors
 - Cycling without Age: Adventures on an electric trishaw
 - Recipes for Health: Expansion of the Cooking Club and Foodbank
- Increasing our demographic reach across the community
- Starting the journey of electrification of Community Transport
- Engaging new Trustees

ACHIEVEMENTS AND PERFORMANCE

Chair's Report

This Annual Report will cover the unusual opportunities to serve our community during Covid in response to the restrictions placed upon all communities.

With lockdown beginning in April 2020, all but a few areas of The Arches everyday activities ceased up until July 2020, and then in November 2020 ceased again for a short time.

Although limited with the normal year's activities, we were able to offer support in other ways crucial to peoples well-being.

RHAYADER & DISTRICT COMMUNITY SUPPORT

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

Chair's Report (Continued)

Our Dial A Ride service was re-deployed transporting patients for regular dialysis and delivering prescriptions and shopping for shielding and isolating households.

Many volunteers signed up to help and we would especially like to give thanks to Del Ho Sang for the many hours she worked tirelessly for so many members of our community.

Other volunteers helped with delivering hot meals prepared by a local charity; gardening and dog-walking; telephone welfare calls and befriending; preparing and delivering information bulletins to keep the community in touch with what was going on.

Many of the workforce were on furlough during the lockdowns but still offered volunteer support as they were allowed to.

The remaining staff team were magnificent during the lockdowns, working from home a lot of the time and putting themselves 'on the frontline' and we thank them for the way they adapted to the circumstances and the extra effort involved.

Special thanks too to Sharon Morris and the Nursery team; they worked above and beyond to be able to re-open a Covid-safe Nursery after six months' closure and to support and re-assure parents throughout.

We continued to hold our trustee meetings through zoom, so all the trustees have been made aware of the activities of The Arches during the year and have supported the staff and volunteers.

Our Funders were very generous and flexible throughout the pandemic and we thank them for their unwavering support.

LEGAL AND ADMINISTRATION

Legal and administration details are given on page 1.

GOVERNING DOCUMENT

Rhayader & District Community Support Limited is a company limited by guarantee and a registered Charity governed by its Memorandum and Articles of Association. The governing body of the charity is known as the board of directors (trustees). Under those Articles of Association, the board of directors are elected annually by the members of the Charitable Company attending the Annual General Meeting. The board elects from itself a chair, Vice chair, Secretary and treasurer at the first meeting following the Annual General Meeting.

ORGANISATION

The Trustees administer the charity with the assistance of the Manager appointed by the Trustees who manages the day-to-day operations of the Charity.

RISK REVIEW

The Trustees have conducted their own review of the major risks to which the Charity is exposed and systems have been established to mitigate those risks. These procedures are periodically reviewed to ensure they still meet the needs of the Charity.

TRUSTEES' RESPONSIBILITIES

The Trustees, (who are also directors of Rhayader & District Community Support for the purposes of company law) are responsible for preparing the Trustees' Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare Financial Statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these Financial Statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements.
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that

the Financial Statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

RHAYADER |& DISTRICT COMMUNITY SUPPORT

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021**

TRUSTEES' RESPONSIBILITIES (CONTINUED)

The Report of the Trustees has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities (SORP 2015) and in accordance with special provisions of Part 15 to the Companies Act 2006 relating to small companies.

Approved by the Trustees on 3 November 2021 and signed on their behalf by:

Ronald Downey
Chair

RHAYADER & DISTRICT COMMUNITY SUPPORT
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
OF RHAYADER AND DISTRICT COMMUNITY SUPPORT

I report on the accounts of the Charitable Company for the year ended 31 March 2021, which are set out on pages 6 to 15.

Respective Responsibilities of Trustees and Examiner

The Charity's Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the ICAEW (the Institute of Chartered Accountants in England and Wales).

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act 2011;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
 - (a) to keep accounting records in accordance with section 386 of the Companies Act 2006 and
 - (b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of section 396 of the Companies Act 2006 and have not been met; or


to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts be reached.

A C Jones BSc (Econ) FCA
Andrew Jones & Co
Chartered Accountants
The Old surgery
Spa Road
Llandrindod Wells
Powys
LD1 5EY

3 November 2021

RHAYADER & DISTRICT COMMUNITY SUPPORT

STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2021

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
INCOME					
Donations and Legacies		9,952	2,504	12,456	4,709
Charitable Activities		154,954	199,044	353,998	300,487
Other Trading Activities		9,472	-	9,472	19,714
Other Income		25	-	25	290
Investment Income		225	-	225	90
TOTAL INCOME	2	174,628	201,548	376,176	325,290
EXPENDITURE					
Costs of Raising Funds		-	-	-	-
Charitable Activities		116,895	168,303	285,198	321,967
TOTAL EXPENDITURE	3	116,895	168,303	285,198	321,967
NET INCOME/(EXPENDITURE) BEFORE TRANSFERS		57,733	33,245	90,978	3,323
Transfers between funds	4	8,783	(8,783) 	-	-
NET INCOME/(EXPENDITURE) AND NET MOVEMENT IN FUNDS FOR THE YEAR		66,516	24,462	90,978	3,323
Total Funds brought forward		163,453	327,023	490,476	487,153
Total Funds carried forward		229,969	351,485	581,454	490,476

The statement of financial activities includes all gains and losses recognised in the year.

All incoming resources and resources expended derive from continuing activities.

The notes on pages 8 to 15 form an integral part of these Financial Statements.

RHAYADER & DISTRICT COMMUNITY SUPPORT

BALANCE SHEET AT 31 MARCH 2021

		2021		2020	
	Note	£	£	£	£
FIXED ASSETS					
Intangible Assets	6		1,123		1,497
Tangible Assets	7		338,789		355,094
			<hr/>		<hr/>
			339,912		356,591
CURRENT ASSETS					
Debtors	8	9,938		15,124	
Cash at Bank and In Hand		240,403		129,082	
		<hr/>		<hr/>	
		250,341		144,206	
LIABILITIES					
Creditors falling due within one year	9	(8,799)		(10,321)	
		<hr/>		<hr/>	
NET CURRENT ASSETS			241,542		133,885
			<hr/>		<hr/>
NET ASSETS	12		581,454		490,476
			<hr/>		<hr/>
THE FUNDS OF THE CHARITY					
Unrestricted Income Funds:					
General Funds		209,969		143,453	
Designated Funds		20,000		20,000	
		<hr/>		<hr/>	
	10		229,969		163,453
Restricted Funds			351,485		327,023
			<hr/>		<hr/>
TOTAL FUNDS	12		581,454		490,476
			<hr/>		<hr/>

For the year in question, the charitable company was entitled to exemption from an audit under section 477 of the Companies Act 2006.

The members have not required the charitable company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the accounts.

Approved by the Trustees on 3 November 2021 and signed on their behalf by:

J Matthews
Treasurer

Company Number: 05672088

The notes on pages 8 to 15 form an integral part of these Financial Statements

RHAYADER & DISTRICT COMMUNITY SUPPORT

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1 ACCOUNTING POLICIES

Basis of Preparation

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Companies Act 2006. The charity is not required to prepare a Statement of Cash Flows.

The charity constitutes a public benefit entity as defined by FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Preparation of Accounts on a Going Concern Basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Exemption from Preparing a Cash Flow Statement

The charity opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Incoming Resources

Incoming resources including capital grants for the purchase of fixed assets are included in full in the Statement of Financial Activities when these are receivable.

Income represents amounts receivable in the year for income for donations, grants, therapy receipt donations, fund-raising, subscriptions including life memberships and interest received.

Incoming resources in the form of donated assets have been included in the Income and Expenditure Account at a reasonable estimate of their value and capitalised where appropriate

Resources Expended

Resources expended are accounted for on an accruals basis inclusive of VAT which cannot be recovered. Expenditure is directly attributable to specific activities and has been included in cost categories of costs of generating funds, charitable expenditure provision of hospice and governance of the Charity. Where costs cannot be directly attributed to these categories in respect of administration expenses, it is estimated based on activity levels that 90% of these costs are attributable to direct charitable expenditure and 10% to governance.

Intangible Assets

Amortisation has been provided on Intangible Assets to write off the costs of Website costs over its estimated useful life of 5 years

Tangible Fixed Assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Freehold Property	0% on cost (previously 1% on cost)
Leasehold Property	5.263% on remaining cost (previously 1% on cost)
Office equipment	10% on cost
Computer Equipment	25% on cost
Motor Vehicles	25% on cost

The rate of depreciation has been changed to Nil% as the residual value of the Freehold Property is considered to be at least equal to the carrying value of Freehold Property in the Financial Statements and therefore no depreciation has been provided on the building as this would be immaterial.

The rate of depreciation of the Leasehold Property was changed in the year ended 31 March 2019 to 5.263% to write off the cost over the remaining term of the lease of the land which is for 25 years from 2012.

RHAYADER & DISTRICT COMMUNITY SUPPORT

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

Voluntary Help and Gifts in Kind

No value has been put on the voluntary help received during the year. There are also numerous small gifts that cannot be quantified.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

Cash at Bank and in Hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and Provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Accounting for Separate Funds

The financial statements of a charity must differentiate between restricted and unrestricted funds.

Restricted funds are funds subject to specific conditions, imposed by the donor or by the specific terms of the charity appeal less amounts expended for these purposes. Designated funds are income funds of the Charity which have been set aside for specific purposes, less amounts expended for these purposes. Unrestricted funds are all the other funds of the charity.

Pensions

The charity operates a defined contribution pension scheme for its employees. The assets of this scheme are held separately from those of the charity, being invested with insurance companies. Pension costs charged in the Statement of Financial Activities disclosed in note 8 represent contributions payable by the charity in the year.

RHAYADER & DISTRICT COMMUNITY SUPPORT

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
Donations and Legacies:				
Donations	4,123	2,504	6,627	3,055
Membership Fees	829	-	829	1,654
Legacy	5,000	-	5,000	-
	<hr/>	<hr/>	<hr/>	<hr/>
	9,952	2,504	12,456	4,709
	<hr/>	<hr/>	<hr/>	<hr/>
Income from Charitable Activities:				
Grants Receivable	30,000	199,044	229,044	92,186
Transport Fares	2,057	-	2,057	15,220
WAST	30,649	-	30,649	50,290
PAT Testing	-	-	-	545
Nursery income	92,248	-	92,248	142,246
	<hr/>	<hr/>	<hr/>	<hr/>
	154,954	199,044	353,998	300,487
	<hr/>	<hr/>	<hr/>	<hr/>
Other Trading Activities:				
Shop Income	5,551	-	5,551	10,906
Room Hire and Refreshments	70	-	70	1,621
Rent Received	3,323	-	3,323	4,059
Activities	47	-	47	170
Fund-raising Income	481	-	481	2,958
	<hr/>	<hr/>	<hr/>	<hr/>
	9,472	-	9,472	19,714
	<hr/>	<hr/>	<hr/>	<hr/>
Other Income:				
Sundry Receipts	25	-	25	290
	<hr/>	<hr/>	<hr/>	<hr/>
	25	-	25	290
	<hr/>	<hr/>	<hr/>	<hr/>
Investment Income:				
Interest Received	225	-	225	90
	<hr/>	<hr/>	<hr/>	<hr/>
TOTAL INCOME	<hr/> 174,628	<hr/> 201,548	<hr/> 376,176	<hr/> 325,290

RHAYADER & DISTRICT COMMUNITY SUPPORT**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

Costs of Raising Funds:

Fund Raising

Charitable Activities:**Costs Directly Allocated to Activities:**

	Unrestricted Funds £	Restricted Funds £	Total Funds Year Ended 31/03/2021 £	Total Funds Year Ended 31/03/2020 £
Fund Raising	-	-	-	-
	-	-	-	-
Salaries, National Insurance and Pension	79,661	128,280	207,941	206,374
Staff Training	86	200	286	107
Volunteer Driver Expenses	17,208	523	17,731	40,708
Water Rates	152	119	271	239
Insurances	3,751	-	3,751	3,680
Light and Heat	1,701	2,593	4,294	4,057
Cleaning Costs	1,107	650	1,757	1,244
Repairs and Maintenance	1,666	547	2,213	12,787
Staff Clothing	240	-	240	-
Office Costs	682	998	1,680	1,877
Advertising	-	404	404	644
Telephone	167	2,970	3,137	2,791
Computer and Software	-	114	114	448
Vehicle Costs	23	5,920	5,943	7,181
Travel Expenses	28	361	389	404
Professional Fees	59	230	289	254
PAVO Services	1,405	-	1,405	1,020
Waste Disposal Costs	743	-	743	896
Activities and Sundry Expenses	-	4,681	4,681	2,791
Refreshments	31	-	31	440
Nursery Consumables etc	2,090	1,021	3,111	5,903
Subscriptions	58	270	328	150
Depreciation and Amortisation	3,322	13,357	16,679	18,882
Governance Costs (See below)	2,715	5,065	7,780	9,090
	116,895	168,303	285,198	321,967
Analysis of Governance Costs				
Administrative Salaries	54	4,336	4,390	4,502
Light and Heat	187	288	475	451
Office Costs	76	111	187	209
Telephone	18	330	348	310
Consultancy	-	-	-	2,580
Accountancy	2,080	-	2,080	738
Independent Examiner's Fee	300	-	300	300
	2,715	5,065	7,780	9,090

RHAYADER & DISTRICT COMMUNITY SUPPORT**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

4 TRANSFER BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £
The transfer between funds in the year are		
Transfer of Core costs from Unrestricted Funds to Restricted Funds:	8,833	(8,833)
Transfer of Unrestricted Funds to Restricted Funds	(50)	50
	<u>8,783</u>	<u>(8,783)</u>

5 STAFF COSTS

There was an average of 16 employees including part-time (2020 - 17) during the year, whose costs were as

	2021 £	2020 £
Salaries	201,933	199,216
Employers National Insurance	6,789	8,040
Staff Pension Costs	3,609	3,620
	<u>212,331</u>	<u>210,876</u>

6 INTANGIBLE FIXED ASSETS

	Website £	Total £
Cost		
At 1 April 2020	1,871	-
Additions	-	1,871
	<u>1,871</u>	<u>1,871</u>
At 31 March 2021	1,871	1,871
Amortisation		
At 1 April 2020	374	374
Charge for the year	374	374
	<u>748</u>	<u>748</u>
At 31 March 2021	748	748
Net Book Value		
At 31 March 2021	1,123	1,123
At 31 March 2020	1,497	1,497

RHAYADER & DISTRICT COMMUNITY SUPPORT

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

7 TANGIBLE FIXED ASSETS

	Freehold & Leasehold Property £	Office & Nursery Equipment £	Computer Equipment £	Motor Vehicles £	Total £
Cost or Revaluation					
At 1 April 2020	381,717	42,200	32,653	55,526	512,096
Additions	-	-	-	-	-
Disposals	-	-	-	-	-
At 31 March 2021	381,717	42,200	32,653	55,526	512,096
Depreciation					
At 1 April 2020	60,350	36,929	30,649	29,074	157,002
Charge for year	8,064	741	886	6,614	16,305
On Disposals	-	-	-	-	-
At 31 March 2021	68,414	37,670	31,535	35,688	173,307
Carrying Amount					
At 31 March 2021	313,303	4,530	1,118	19,838	338,789
At 31 March 2020	321,367	5,271	2,004	26,452	355,094

				2021	2020
				£	£
8 DEBTORS					
Other Debtors				8,663	13,267
Prepayments				1,275	1,857
				9,938	15,124
				2021	2020
				£	£
9 CREDITORS: Amounts falling due within one year					
Creditors				4,033	1,570
Accruals				2,800	7,786
Tax and Social Security				1,966	965
				8,799	10,321

RHAYADER & DISTRICT COMMUNITY SUPPORT

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

Designated Funds:					
Reburbishments Fund	20,000	-	-	-	20,000
Total Unrestricted Funds	163,453	174,628	(116,895)	8,783	229,969

Purpose of Designated Funds

The Trustees have designated funds towards future refurbishments of the freehold property.

11 RESTRICTED FUNDS

	At 01/04/2020	Incoming Resources	Outgoing Resources	Transfers	At 31/03/2021
	£	£	£	£	£
Restricted Capital Funds:					
Building Fund	162,027	-	-	-	162,027
Nursery Fund	131,344	-	(7,726)	-	123,618
Arches alterations	2,590	-	-	-	2,590
Nursery - Office Equipment	148	-	(74)	-	74
The national Lottery Community Fund - Laptops	438	-	(218)	-	220
Transport Fund Appeal	10,448	-	(2,612)	-	7,836
Groundsw ork UK -artificial grass	860	-	(108)	-	752
The National Lottery Community Fund - Minibus	10,334	-	(2,584)	-	7,750
The National Lottery Community Fund - Website	142	-	(35)	-	107
	318,331	-	(13,357)	-	304,974
Restricted Income Funds:					
The National Lottery Community Fund	1,204	61,980	(56,936)	(2,141)	4,107
The National Lottery - Covid 19 Fund	-	14,975	(12,960)	(2,015)	-
Powys Training Health Board - Community Transport	-	1,280	(1,280)	-	-
PAVO - Volunteer Centre	-	7,257	(7,257)	-	-
PAVO - Covid 19 Relief	-	5,100	(4,524)	(576)	-
Powys CC - Community Transport	645	6,869	(6,921)	-	593
Powys CC - Feminine Hygiene Poverty	963	1,000	(27)	-	1,936
Powys CC - Community Support	-	4,101	-	(4,101)	-
Powys CC - Nursery PPE	-	1,021	(1,021)	-	-
Food Bank	1,526	1,504	(589)	243	2,684
Sobell Foundation - Life and Soul	4,354	10,000	(8,295)	-	6,059
HMRC - J RS and Covid Sick Pay	-	44,886	(44,886)	-	-
WCVA - Community Engagement	-	15,075	(2,538)	-	12,537
Princes Trust - Dial A Delivery	-	8,830	-	-	8,830
Moondance	-	15,590	(6,325)	-	9,265
Western Pow er - Festive Food Parcels	-	430	(187)	(243)	-
Elan Valley Trust	-	500	-	-	500
Rosemary Stow - Secret Santa Vouchers	-	1,000	(1,050)	50	-
Rhayader Tow n Council - Bulletin	-	150	(150)	-	-
	8,692	201,548	(154,946)	(8,783)	46,511
Total Restricted Funds	327,023	201,548	(168,303)	(8,783)	351,485

RHAYADER & DISTRICT COMMUNITY SUPPORT

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

The purposes of Restricted Capital Funds are for expenditure on Tangible Fixed Assets as detailed above.

The purposes of Restricted Income Funds are:

The National Lottery Community Fund	- funding for transport development.
The National Lottery Community Fund	- funding for Covid-19 relief.
Powys Training Health Board	- funding for the community transport.
PAVO - Volunteer Centre	- funding for the volunteering.
PAVO - Covid-19 relief	- funding for Covid-19 relief.
Powys County Council	- funding for community transport.
Powys County Council	- funding for community support for people in period poverty.
Powys County Council	- funding for community support for core funding.
Powys County Council	- funding for food poverty for a food bank.
Powys County Council	- funding for PPE for nursery.
Foodbank	- funding and donations for foodbank.
Sobell Foundation	- funding for the active participation project.
HMRC - JRS and Covid-19 Sick Pay	- funding for furloughing staff and Covid-19 Statutory Sick pay.
WCVA - Community Engagement	- funding for community engagement and Dial a Delivery service.
Princes Trust	- funding to for the Dial a Delivery service and foodbank.
Moondance	- funding for community hub and salaries.
Western Power	- funding for festive food parcels.
Elan Valley Trust	- funding for provision of services in the Elan Valley.
Rosemary Stow	- funding for secret Santa vouchers.
Rhayader Town Council	- funding for a Covid-19 Bulletin.

1,123	338,789	241,542	581,454
-------	---------	---------	---------

13 TRUSTEES REMUNERATION AND EXPENSES

No remuneration directly or indirectly out of the funds of the Charity was paid or payable in the year to any Trustee or to any person or persons known to be connected with any of them.

No travel expenses were paid to a Trustee (2020 - £NIL). One Trustee was paid Volunteer Expenses totalling £4,255 (2020 - 2 Trustees were paid £5,678).

14 CONTINGENT LIABILITIES

There is a contingent liability in respect of restricted grants received in previous years for the purchase of Buildings.

15 TAXATION

The company is registered as a charity and is therefore not liable to Corporation Tax.