

**Report of the Trustees and  
Audited Financial Statements  
for Year Ended 31 March 2025 for  
Fulham Good Neighbour Service**



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## **Report of the Trustees**

The trustees who are also directors of Fulham Good Neighbour Service for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

## **Our History**

Founded in 1966, Fulham Good Neighbour Service grew from the *Fulham District Nursing Association*, which was established in October 1919.

Following the First World War, the Mayor of the *Metropolitan Borough of Fulham* established the *Fulham War Memorial Trust Fund*. This funded the construction and ongoing maintenance of a war memorial, located in Vicarage Gardens on Putney Bridge Approach. The remainder of the Fund was invested to establish the *Fulham District Nursing Association*.

In 1966, the then-named *London Borough of Hammersmith* became responsible for local health care provision. Consequently, *Fulham District Nursing Association* was dissolved. *The Fulham War Memorial Trust Fund* transferred the remaining funds to the newly established Fulham Good Neighbour Service.

In 2006 Fulham Good Neighbour Service moved to Rosaline Hall on Rosaline Road. Built in 1901, Rosaline Hall was initially a mission hall for the *Dawes Road Baptist Chapel*.

In 2019 Fulham Good Neighbour Service received *The Queen's Award for Voluntary Service*, and in 2022 won its first international award from the *International Congress of Healthy City Design*.

In 2023, Fulham Good Neighbour Service was awarded a *London Borough of Hammersmith and Fulham Civic Award* and represented the Borough at the *Local Charity Champions' Reception* at 10 Downing Street.

In 2024 Fulham Good Neighbours promotional film *Into The Fold*, in partnership with Media Trust and City Bridge Foundation, won the People's Choice OCFA Charity Film award in the category of 250K - £450K Turnover, as well as a Smiley Charity Film Award.

## **Vision, Mission, and Values**

**Vision Statement:** *To create an inclusive community where neighbours look out and care for each other.*

**Mission Statement:** *We enrich the lives of older people and people with disabilities in Fulham by providing practical help and creating opportunities to: Contribute to society; Connect with Others; and Live life to the fullest.*

**Our Values:** *Trustworthiness; Being Welcoming & Inclusive; and Proactivity & Flexibility.*

## **2024-25 Summary**

The year saw an excellent conclusion to our 2021-25 strategic period. In summary, in financial year 2024-25, we supported:

- 167 beneficiaries through our Gardening, Decorating and Home Repair schemes with a total 425 individual tasks completed.
- 115 beneficiaries through our Befriending, Telephone Befriending and Good Neighbour Scheme with a total of 754 tasks completed.
- 153 beneficiaries via our Community Meals, Socials Clubs, and Events with a total of 3,173 attendances recorded.
- 87 beneficiaries via our online classes, Digital Inclusion Support and Digital Drop-in. 459 online classes attendances were recorded and 345 tasks were completed.

A total 361 unique beneficiaries accessed our services between 1st April 2024 and 31st March 2025.

All projects are provided to beneficiaries for FREE.

## **A Round Up of Our Year 2024-25**

Fulham Good Neighbours delivered a broad range of services for older people and those with disabilities across Fulham, via our community centre, in the homes of beneficiaries, outreach in the community and digitally.

Chief Executive Jamie Hilton left in Spring 2024 after four sterling years, and Flora Taylor was recruited to the role. Flora has previously managed two local charities and volunteered with Fulham Good Neighbours.

Fulham Good Neighbours ran a series of clubs focusing on exercise, creative and cultural interests, plus twice-weekly community meals, led by our Social Clubs Coordinator, Ruth George. These included the launch of a successful new Textile Club in 2025.

Our home and garden services have thrived under the stewardship of Stephen Fay, Decorating & Home Repair Coordinator, and Barney Valentine, Gardening Projects Coordinator. A new *Digital Inclusion Drop In* managed by Rubab Sulhail, Digital Inclusion Coordinator, broadened our digital support to beneficiaries, while continuing to provide one-to-one support, device loan and data bundles. Our Volunteer Coordinator led our Good Neighbour and Befriending programmes with Grace Fabean leaving and Taura Riley joining in the period.



*The Art Club led by Roopa Basu at the launch of the Fulham Through the Seasons mural - October 2024.*

Throughout the year, a series of events were held to celebrate milestones and occasions. This included the Spring Festival, which featured a performance by the Fulham Good Neighbours Choir, and the unveiling of Fulham Through the Seasons, a giant mural created by the Art Club. A smaller version was unveiled by The Deputy Mayor of Hammersmith and Fulham, Councillor Daryl Brown at our Annual General Meeting and has taken a permanent position at Rosaline Hall.

Beneficiaries enjoyed an all expenses paid coach trip to Eastbourne and a Christmas Tea at Hurlingham Club. During the cold months, Fulham Good Neighbours enhanced our offer to beneficiaries by distributing over 150 M&S Thermal tops via a grant from H&F Giving.

Following reappraisal of our information management, Fulham Good Neighbours transferred over to a new data management system, Charity Log, to better manage our beneficiary, task and outcome information. This involved a demanding three-stage transition period but is now proving highly effective. Cyber security was also reviewed and an enhanced system introduced.

A review of the facilities and space at Rosaline Hall was conducted and an Options Analysis provided *pro bono* by Alan Higgins Architects. The findings of this led trustees to decide to designate significant reserves to refurbish the community centre, to ensure our long-term growth.

With three Trustees reaching the end of their term in 2025, Fulham Good Neighbours ran a recruitment campaign with the result that four new trustees are due to join the board in financial year 2025-26.





*Beneficiaries and staff enjoyed a coach trip to Eastbourne - August 2024.*

### **The Research Behind Our Projects**

The Index for Wellbeing in Later Life<sup>1</sup> identified 40 indicators which enhance an individual's sense of wellbeing. Of these, creative & cultural participation and physical activity were the two most significant factors and Art, Choir, Reading, and Chair Based Exercise projects therefore continue to be core to our work.

In line with the London Borough of Hammersmith & Fulham Older People's Needs Assessment 2024<sup>2</sup>, our emphasis is on improving quality of life and allowing individuals to live independently for as long as possible.

The 65+ population of Hammersmith & Fulham is predicted to increase by 36% in total from 22,780 in 2023 to 30,882 in 2033. Those aged 85 years and over, living in the borough will increase by 48%. In Hammersmith & Fulham, 25.6% of older adults aged 60+ are income deprived. The majority of older people live in the south of the borough.

43% of Hammersmith & Fulham residents aged over 65 live alone, the fourth highest proportion in England. One in five residents over 65 have poor or very poor health and more than half live with a long-term health problem or disability. Those aged 85 years and older have a disability rate 4 times higher than those aged 15 to 24 years old.

Fulham Good Neighbours continues to take affirmative action on disability. As per the local Disabled People's Commission<sup>3</sup> we will ensure that there is 'nothing about disabled people without disabled people'.

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<sup>1</sup>Age UK and the University of Southampton 2017

<sup>2</sup> [www.lbhf.gov.uk/sites/default/files/2025-03/older-people-s-needs-assessment-2024.pdf](https://www.lbhf.gov.uk/sites/default/files/2025-03/older-people-s-needs-assessment-2024.pdf)

<sup>3</sup> [www.lbhf.gov.uk/sites/default/files/section\\_attachments/hf-disabled-peoples-commission-final-accessible-report-june-2018.pdf](https://www.lbhf.gov.uk/sites/default/files/section_attachments/hf-disabled-peoples-commission-final-accessible-report-june-2018.pdf)

## **Our Volunteers**

We benefitted from the invaluable dedication of 51 active Fulham Good Neighbours volunteers across our Gardening, Home Repair, Decorating, Digital Inclusion Projects, Good Neighbour Scheme and Befriending Programme. In addition, we are hugely grateful for support from another 101 corporate, school and student volunteers. This includes Research Partnership staff providing 'Christmas Boxes' to our beneficiaries, Rhythm Studio music students entertaining our Wednesday Lunch Club throughout the year, Elsevier who gave digital support at our Techy Tea Parties and students from University College London took part in the Social Hackathon to generate ideas for volunteer recruitment. Thanks to volunteers from Citizens Advice Hammersmith & Fulham, we provided information workshops on a variety of topics to beneficiaries.



*Volunteers from UCL at Social Hackathon – June 2024*

Our social clubs are dependent on volunteer support: our Reading Group was led by Avril Peyton who trained with the Reading Agency, Sunday Tea by Jean Cairns and Andy Munday. Craft Club volunteer Tom Cooke led the group until he retired in December 2024 when we launched a new Textile Club in partnership with Fulham Textile Studios. Virginia Manch led our Digital Drop-In and Jill Weston our Birthday Card project. Nicky Sansom orchestrated the Parsons Green Fair with her team of organisers and volunteer marshals.

*"My volunteering keeps me busy and gives me pleasure that  
the people I visit enjoy it."*

*Befriending Volunteer*

## **Our Projects in 2024/25:**

Fulham Good Neighbours offered the following projects for the benefit of older and disabled people living in Fulham.

### **Support in the Home & Garden via:**

- Decorating & Home Repairs
- Gardening
- Good Neighbour Scheme
- Office Support – advocacy, information, administration and signposting.



**Support in the Community via:**

- Social Clubs – five days a week at our community centre
- Creative & Cultural Social Clubs: Art, Choir, Craft/Textile, Reading
- Chair Based Exercise (x 2 weekly)
- Community Meals: Wednesday Lunch Club, Silver (x 4 monthly), Sunday Tea.

**Support Online via:**

- Digital Inclusion – supporting those excluded from digital communications, particularly those housebound, including one-to-one volunteer support, Digital Drop-in, device loan & internet connectivity.
- Online Art Group
- Online Chair Based Exercise.

**Decorating & Home Repairs:** Our professional repair and decorating professional, supported by volunteers, carries out essential tasks to improve safety and security in the home and small decorating jobs. The project supports beneficiaries who cannot afford to pay privately and have neither the ability nor family/friends available to do the tasks.

*“Steve and Rex helped me with some painting, both being very professional and friendly and helpful – absolutely brilliant!”*

*Decorating Beneficiary*

**Gardening:** The project provides gardening services to those who cannot pay, nor do the work themselves. It incorporates professional one-off jobs completed by our RHS trained gardener, supported by volunteers, and our Adopt a Garden project for a longer-term ongoing gardening, where volunteer gardeners are matched to a beneficiary and provide ongoing help.

With funding from the National Lottery, a series of gardening workshops were run for volunteer and beneficiaries, in partnership with Nubian Life including *Using Plants to Produce Natural Dyes for a Silk Scarfs*, *Planting Flowers for Pollinators in Autumn*, *The Benefits of Growing Microgreens* and *Understanding the Health Benefits of Gardening*.



*Gardening Projects Coordinator Barney Valentine.*

**Befriending:** The project matches a screened and trained volunteer to a beneficiary based on personality and shared interests. The volunteer provides long-term friendship and support at the home of the beneficiary, over the telephone and in the community.

**Good Neighbour Scheme:** This provides invaluable practical support to older and disabled community members. It covers everything from one-off grocery shopping, wheelchair pushing, escorting to an appointment, collecting and delivering medication. It is entirely dependent on our bank of reliable and helpful volunteers.

*"Excellent way of making new friends"*

*Social Club Beneficiary*

**Digital Inclusion:** The programme provided digital first aid at a Digital Drop-in on Monday mornings led by volunteer Virginia Manch, and also at the homes of beneficiaries. A Techy Tea Party in celebration of *Get Online Week* has added enormous value to the project, broadening the range of digital support our beneficiaries can access.

**Social Clubs, Community Meals and Events:** The clubs and meals have continued to flourish and in addition, events and outings were arranged, a particular highlight being an all expenses paid coach day trip to Eastbourne, generously funded by The Daisy Trust and a visit to Hurlingham Club.

Led by their passionate Art Consultant Roopa Basu, the **Art Club** partnered with Higgins Partnership to create a beautiful mural, *Fulham Through the Seasons*. This celebrated the 370 years collectively that club members have lived in the borough. The mural is now incorporated into the hoarding at the Hartopp and Lannoy building development on Dawes Road, while a smaller version adorns Rosaline Hall.

Previously focused on paper-craft activities, **Craft Club** was relaunched in January 2025 as the **Textile Club** in partnership with Fulham Textile Studio. Members explored fabric, threads and colours and make patchwork images through cutting and sticking.



*Wednesday Lunch Club decorates silk scarves with natural dyes - November 2024*

In partnership with Rhythm Studio, the all-abilities **Choir** sang classics from the Beatles, The Monkees and Simon & Garfunkel. It was led by choir master and international musician Andrin Haag, a multi-instrumentalist and composer with a passion for rhythm and harmony.

In partnership with charity, The Reading Agency, and led by volunteer Avril Peyton, our **Reading Club** enjoyed a wide selection of poems and short stories. They together read the entire novel *Rebecca* and had a special showing of the film version of the book at Rosaline Hall.



The **Chair Based Exercise Club** is led by qualified instructor Jonathan Woollard. It takes beneficiaries twice-weekly through exercises specially designed to strengthen the body and improve mobility.

*"The Chair Exercises with Jonathan have greatly improved my balance."*

*Chair Based Exercise Class Beneficiary*

The **Silver Club** hosts meals in pubs and cafes around Fulham each week, whilst the **Wednesday Lunch Club** takes place at Rosaline Hall. This year, the club enjoyed performances by Rhythm Studio Students and Fulham Good Neighbours Choir. Information workshops were held twice a month, with topics including: *Pension Credits* by Citizens Advice, *Palliative Care* by NHS, *Keeping Healthy in Winter* by Nubian Life, and Lung Health by *Lung UK*.

At Christmas, *The Rah Rah Theatre Company* gave a performance *Little Red Riding Hood* to Silver Club members at the Christmas Lunch at St Peters Church, whilst Hurlingham Club kindly hosted beneficiaries for Christmas Tea.

*"Joining the Choir helped me come out of a deep depression."*

*Choir Club Beneficiary*

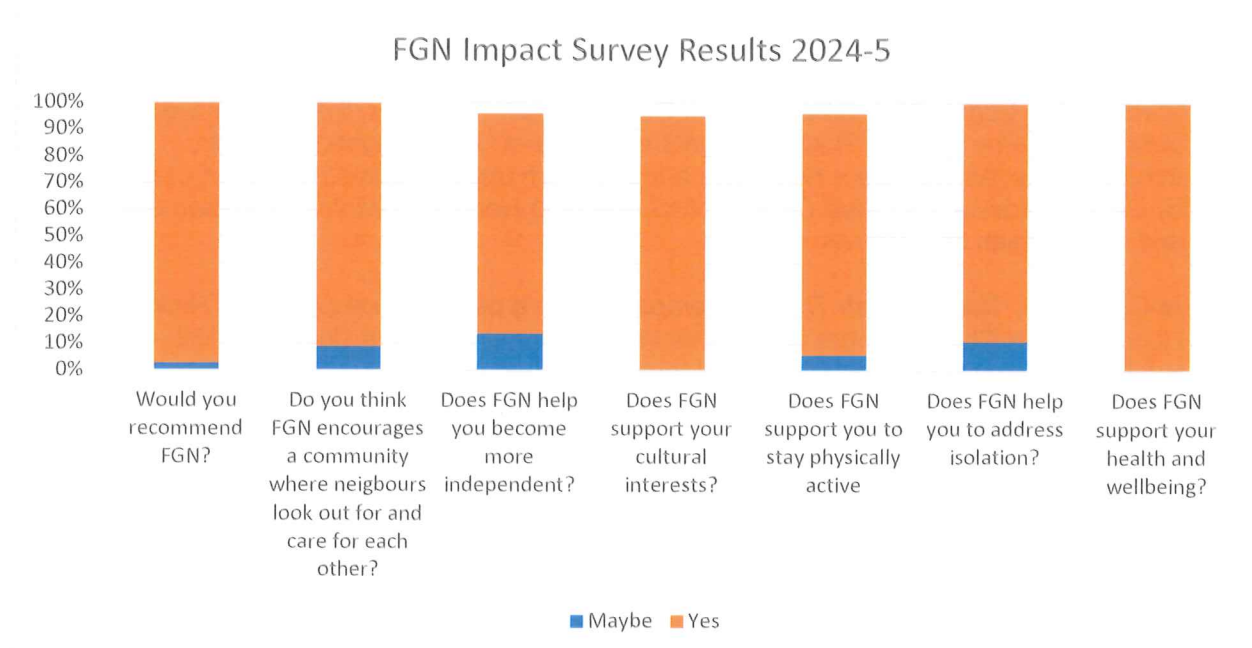
**The Parsons Green Fair:** The Fair took place on Saturday 6 July 2024 and featured over 100 independent stalls selling a huge variety of goods from clothes, jewellery, food and pictures. Drama and music schools performed on the main stage throughout the day, and there was a huge range of attractions for children including donkey rides, magic shows, a circus workshop and a petting farm. The festival exclusively raises funds for Fulham Good Neighbours and provides a platform to promote our full suite of services while showcasing other local enterprises. Marston Properties, our main sponsor, is fundamental to making the Fair such a success as are the efforts of volunteer marshals and organisers.



*Tom Cook and a performer at the Parsons Green Fair - July 2024*

## Our Impact

Our impact is reflected in the results from our beneficiary survey, which is conducted throughout the year. The survey measures our impact versus our vision, mission, and values.



## **Financial review**

Fulham Good Neighbour Service operated a planned deficit during the year. Substantial unrestricted reserves ensured full delivery of services, while the financial climate made fundraising challenging. Trustees made the decision to designate significant reserves to a refurbishment of the community centre to ensure our long-term growth.

The charity continues to benefit from a substantial legacy received prior to the pandemic, which was invested in an Expendable Endowment Fund to help secure its longer-term future.

We actively seek to diversify income streams. Our biggest funders were City Bridge Trust and the London Borough of Hammersmith & Fulham followed by Garfield Weston Foundation. Fulham Good Neighbours attracted multiyear funding from Garfield Weston Foundation and repeat funding from Good Things Foundation. We attracted first time funding from H&F Giving's Winter Support Fund. The Parsons Green Fair continues to provide a significant income of unrestricted funding.

## **Funders and pro bono support**

### **Our funders:**

Between 1st April 2024 and 31st March 2025, Fulham Good Neighbour Service benefitted from generous grants:

All Saints Church – funded our core services  
City Bridge Trust – funded staff salaries  
Co-op Community Fund – funded our Social Clubs  
Edward Gostling Foundation – funded our core costs  
Florence Cohen Charitable Trust – core projects  
Garfield Weston Foundation - funded our core costs  
Good Things Foundation – funded our Digital Inclusion project  
GM Marriage – funded our core costs.  
Higgins Partnership – funded our Fulham Through the Ages Art Project.  
H&F Giving – funded our Winter Support Projects  
London Borough of Hammersmith & Fulham – funded core costs  
Marston Properties – were the main sponsor for the Parsons Green Fair  
National Lottery Awards for All – funded social clubs  
Research Partnership – individual projects  
Sirrom Charitable Trust – funded various projects  
Sisters of the Holy Cross – funding projects

In addition, Fulham Good Neighbours benefitted from many generous individuals making donations both independently and via our Supporters Scheme.

### **Pro bono support:**

Fulham Good Neighbour Service benefitted from generous pro bono support over the year, including from:

Research Partnership – provided Christmas gifts via their corporate volunteering scheme  
Fulham BID – provided Emergency First Aid and Defibrillator training  
The Hurlingham Club – a Christmas afternoon tea to our beneficiaries  
Elsevier – Digital Support volunteers  
Totality Services - provided pro-bono IT support  
Yellow Panda Pub Co. – Silver Lunch Club puddings.



## **Risk and Reserves Policy:**

To best manage potential risk to Fulham Good Neighbour Service, an Organisational Risk Register identifies potential risks to our Governance, Operations, Finance, and Compliance, alongside measures so to mitigate these risks.

As a minimum, the trustees aim to maintain free reserves at an equivalent level of up to one year's operational expenditure. At present FGN holds almost nine month's unrestricted reserves of £254,000. In addition, £255,301 is designated to a property development fund for approved (in principle) projects for the development of the FGN centre at Rosaline Hall.

As per our policy, free reserves should provide Fulham Good Neighbour Service with adequate financial stability and the means to meet our charitable objectives for the foreseeable future.

The trustees believe that risks to the organisation and its property are adequately covered by its insurance and reserves. Our reserves are a mix of designated funds and free reserves. Those funds designated for a specific purpose are retained as such until that purpose is fulfilled. The trustees review the value of free reserves that are required to ensure that they are adequate to fulfil the charity's continuing obligations on a bi-monthly basis.

Fulham Good Neighbour Service is a Going Concern for the foreseeable future.

## **Governance and management**

**Governing document:** Fulham Good Neighbour Service is governed by Memorandum and Articles of Association signed on 15th November 2005 (and amended by 'Special Resolution Dated 24th September 2019'). This provides that:

With his or her consent, the Mayor of the London Borough of Hammersmith and Fulham is to be president of the charity; and

- There should be an elected Trustee Board including Chair, Vice Chair and Treasurer and up to seven other members.
- For the purposes of charity law, the Trustee Board is the executive trustee body of Fulham Good Neighbour Service. The trustees and president perform non-executive roles and are regarded as custodian trustees.

**Trustees:** The board consists of not less than three and no more than ten persons elected by members of the company (Art.30.1). The members of the company are the trustees (Art.4.2). The board can appoint anyone to fill a vacancy in the membership of the board. They hold the office until the next annual general meeting (AGM) (Art.33.1). At each AGM after their election or appointment all trustees shall retire but all are eligible for re-election provided that no trustee may serve for a period of more than seven years without a period of a year out of office (Art.31.1).

The board of trustees meets bi-monthly. At the AGM one third of trustees retire by rotation and are eligible for re-election. The board can also co-opt additional trustees during the year who hold office until the next AGM, when they may be reappointed. The board of trustees elects the Chair and Treasurer. When necessary, trustees are recruited through the media and specialist recruitment agencies.

All new trustees go through a recruitment and induction process and are selected with a view to ensuring that the board has an appropriate mix of skills and experience relevant to Fulham Good Neighbour Service strategic and operational requirements. Regular trustee skills audits help to identify any gaps in skills or experience.

On appointment, trustees complete a register of interests, and receive copies of the charity's accounts, Memorandum & Articles of Association, and major policies. Trustees are encouraged to take up volunteer roles in the charity's various projects and to participate in external training opportunities. All trustees require a DBS.

There are no specific restrictions placed on the trustees' powers of investment by the constitution.

**Management:** The charity has a flat management structure and actively promotes increased involvement of employees in the decision-making process. On a day-to-day basis, the charity is managed by a CEO.

Fulham Good Neighbour Service is an active member of SOBUS (community development agency for Hammersmith & Fulham) and sits on the steering group of its Providers for Older People Services forum.

**Our Staff:** Fulham Good Neighbour Service is accredited with the London Healthy Workplace Scheme reflecting our dedication to the wellbeing of our staff. We aim to recruit and retain high calibre individuals who not only contribute to the achievement of the charity's aims and objectives but also understand and support the ethos and culture of the organisation.

All staff members undergo training in Adult Safeguarding, Cyber Security, First Aid and Health & Safety. Further training is offered depending on the role and interests.

The staff team for 2024/2025 included:

Flora Taylor - full time CEO (joined in July 2024).  
Barney Valentine – part time Gardening Project Co-ordinator.  
Grace Fabean – full time Volunteer Co-ordinator (left in November 2024).  
Taura Riley – full time Volunteer Coordinator (joined in January 2025).  
Jacqueline Davies – part time Finance Administrator.  
Olivera Milosevic – part time Administration Co-ordinator (left in January 2025).  
Rubab Suhail – full time Digital Inclusion & Communications Co-ordinator.  
Ruth George – part time Social Clubs Co-ordinator.  
Stephen Fay – part time Home Repair Decorating Project Co-ordinator.

**Pay:** Fulham Good Neighbour Service follows the National Joint Council (NJC) for Local Government Services pay scales.

**Environmental Responsibility:** Fulham Good Neighbour Service recognises our environmental obligations. We have taken the following measures over the last year:

**Environmentally conscious travel:**

- We use an electric van (with our own charging point) for project delivery.
- We promote environmentally friendly commuting with our bike stand and Cycle to Work scheme.
- We promote environmentally friendly commuting with our season ticket loan offer to staff.

**Environmentally conscious energy consumption and products:**

- We use renewable (non-nuclear) electricity and gas, and all our appliances are at least A rated and lights are energy efficient LED lights.
- We successfully crowd fundraised to install solar panels at Rosaline Hall, which were installed in May 2023 to reduce our carbon footprint now.
- We use environmentally friendly cleaning products and Fairtrade food products.

**Environmentally conscious project delivery:**

- We compost all garden waste on site using a shredder, reducing the need for black bin bags, and providing a mulch to local gardens.

- We actively recycle materials in Rosaline Hall.

**Statement on Public Benefit:** The trustees are confident that Fulham Good Neighbour Service work meets all criteria outlined in *The Charity Commission's* guidance on public benefit.

### **Reference and administrative details**

**Registered Company number**

05639340 (England and Wales)

**Registered Charity number**

1113752

**Registered office**

70 Rosaline Road  
Fulham  
London  
SW6 7QT

**Trustees as at 31 March 2025**

Mr R J E Fryer, Chair  
Ms S M O'Neill, Deputy Chair  
Mr N A Outred, Honorary Treasurer  
Ms L E Payne – resigned in March 2025.  
Ms K A Payne  
Ms A N Sansom  
Ms J H Whittle  
Ms A Peyton  
Ms A D Meakin

**Independent Examiner**

Nordens Audit Limited  
The Retreat  
406 Roding Lane South  
Woodford Green  
Essex  
IG8 8EY

Approved by order of the board of trustees on 23/10/2025 and signed on its behalf by:

  
Mr N A Outred – Trustee & Honorary Treasurer



## **Fulham Good Neighbours Service**

### **Independent Examiner's Report for the Year Ended 31st March 2025**

#### **Independent examiner's report to the trustees of Fulham Good Neighbour Service ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

#### **Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.


#### **Independent examiner's statement**

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Lorraine Curtis ACA BFP FCCA  
Nordens Audit Limited  
The Retreat  
406 Roding Lane South  
Woodford Green  
Essex  
IG8 8EY

Date: 3 November 2025 .....

Statement of Financial Activities  
for the Year Ended 31st March 2025

	Notes	Unrestricted funds £	Restricted fund £	31.3.25 Total funds £	31.3.24 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		17,565	-	17,565	17,048
Investment income	2	23,171	-	23,171	18,689
Other income		<u>39,214</u>	<u>188,100</u>	<u>227,314</u>	<u>350,989</u>
<b>Total</b>		<b>79,950</b>	<b>188,100</b>	<b>268,050</b>	<b>386,726</b>
<b>EXPENDITURE ON</b>					
<b>Charitable activities</b>					
General		147,565	189,388	336,953	376,525
Net gains/(losses) on investments		5,096	(810)	4,286	(3,529)
		<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>
<b>NET INCOME/(EXPENDITURE)</b>		<b>(62,519)</b>	<b>(2,098)</b>	<b>(64,617)</b>	<b>6,672</b>
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		1,421,820	53,259	1,475,079	1,468,407
		<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>
<b>TOTAL FUNDS CARRIED FORWARD</b>		<b><u>1,359,301</u></b>	<b><u>51,161</u></b>	<b><u>1,410,462</u></b>	<b><u>1,475,079</u></b>

	Notes	Unrestricted funds £	Restricted fund £	31.3.25 Total funds £	31.3.24 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	6	869,200	2,663	871,863	878,283
Investments	7	470,243	48,498	518,741	510,926
		<u>1,339,443</u>	<u>51,161</u>	<u>1,390,604</u>	<u>1,389,209</u>
<b>CURRENT ASSETS</b>					
Debtors	8	100	-	100	5,000
Cash at bank and in hand		<u>32,285</u>	<u>-</u>	<u>32,285</u>	<u>92,090</u>
		<u>32,385</u>	<u>-</u>	<u>32,385</u>	<u>97,090</u>
<b>CREDITORS</b>					
Amounts falling due within one year	9	(12,527)	-	(12,527)	(11,220)
		<u>19,858</u>	<u>-</u>	<u>19,858</u>	<u>85,870</u>
<b>NET CURRENT ASSETS</b>					
		<u>19,858</u>	<u>-</u>	<u>19,858</u>	<u>85,870</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>1,359,301</u>	<u>51,161</u>	<u>1,410,462</u>	<u>1,475,079</u>
<b>NET ASSETS</b>		<u>1,359,301</u>	<u>51,161</u>	<u>1,410,462</u>	<u>1,475,079</u>
<b>FUNDS</b>	10				
Unrestricted funds				1,359,301	1,421,820
Restricted funds				<u>51,161</u>	<u>53,259</u>
<b>TOTAL FUNDS</b>				<u>1,410,462</u>	<u>1,475,079</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

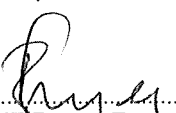
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

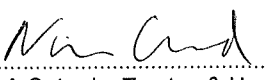
The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies' regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 23/10/25 and were signed on its behalf by:

  
Mr RJE Fryer – Trustee & Chair

  
N A Outred – Trustee & Honorary Treasurer



## 1. ACCOUNTING POLICIES

### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value, as modified by the revaluation of certain assets.

### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Cash donations, gifts, legacies and collections are treated as income in the year in which they are received. Income from special events and for specific purposes are included in the income and expenditure account in the year the event takes place or the purpose is undertaken.

Income from investments and covenanted income including, where appropriate, imputed tax credits are accounted for on a receivable basis.

Voluntary help is not included in the financial statements.

### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

### **Tangible fixed assets**

Fixed assets, other than office premises, are stated at cost less provision for depreciation at 25% per annum on cost.

Freehold property, which represents the Charity's office premises, is stated at cost in accordance with the Statement of Recommended Practice. The freehold property is not depreciated as the revaluation model has been used. Instead, the cost of repairs is charged to the Income and Expenditure Account in the year in which it is occurred.

The trustees intend to retain the property. It was last valued, for an independent revaluation, on 9<sup>th</sup> May 2019.

### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

### **Fund accounting**

#### **Restricted funds**

Where a donor has specified a particular purpose for a grant or donation, the income is shown as restricted income in the Statement of Financial Activities. Any such income unexpended at the year-end is shown as a restricted fund in the balance sheet. Where grants are received to fund capital expenditure, the assets acquired, after any depreciation, are shown as an expendable endowment fund.

**1. ACCOUNTING POLICIES - continued**

**Fund accounting**

**Designated funds**

Where funds held for general purposes are allocated by the trustees for specific future uses, they are transferred to a designated fund. Expenditure for the purposes specified is deducted from those funds and the unexpended balance is shown as part of unrestricted funds in the balance sheet. If the trustees decide that such funds are no longer needed for the purposes specified, the balance of the fund is transferred to general unrestricted funds.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**2. INVESTMENT INCOME**

	<b>31.3.25</b>	<b>31.3.24</b>
	<b>£</b>	<b>£</b>
M&G investments	<u><b>23,171</b></u>	<u><b>18,689</b></u>

**3. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	<b>31.3.25</b>	<b>31.3.24</b>
	<b>£</b>	<b>£</b>
Independent Examiners fees	<b>600</b>	1,800
Depreciation - owned assets	<u><b>7,228</b></u>	<u><b>9,179</b></u>

**4. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Notes to the Financial Statements - continued  
For the Year Ended 31st March 2025

**5. STAFF COSTS**

The average monthly number of employees during the year was as follows:

	<b>31.3.25</b>	<b>31.3.24</b>
Full-time	2	2
Part-time	<u>5</u>	<u>6</u>
	<u>7</u>	<u>8</u>

No employees received emoluments in excess of £60,000.

**6. TANGIBLE FIXED ASSETS**

	<b>Freehold property £</b>	<b>Fixtures and fittings £</b>	<b>Motor vehicles £</b>	<b>Computer equipment £</b>	<b>Totals £</b>
<b>COST</b>					
At 1 April 2024	850,000	52,631	18,669	16,792	938,092
Additions	<u>-</u>	<u>-</u>	<u>-</u>	<u>809</u>	<u>809</u>
At 31 March 2025	<u>850,000</u>	<u>52,631</u>	<u>18,669</u>	<u>17,601</u>	<u>938,901</u>
<b>DEPRECIATION</b>					
At 1 April 2024	-	32,496	15,119	12,196	59,811
Charge for year	<u>-</u>	<u>5,033</u>	<u>888</u>	<u>1,307</u>	<u>7,228</u>
At 31 March 2025	<u>-</u>	<u>37,529</u>	<u>16,006</u>	<u>13,503</u>	<u>67,038</u>
<b>NET BOOK VALUE</b>					
At 31 March 2025	<u>850,000</u>	<u>15,102</u>	<u>2,663</u>	<u>4,098</u>	<u>871,863</u>
At 31 March 2024	<u>850,000</u>	<u>20,135</u>	<u>3,550</u>	<u>4,598</u>	<u>878,283</u>

**7. FIXED ASSET INVESTMENTS**

	<b>Listed investments £</b>	<b>Unlisted investments £</b>	<b>Totals £</b>
<b>MARKET VALUE</b>			
At 1 April 2024	260,926	250,000	510,926
Revaluations	<u>7,815</u>	<u>-</u>	<u>7,815</u>
At 31 March 2025	<u>268,741</u>	<u>250,000</u>	<u>518,741</u>
<b>NET BOOK VALUE</b>			
At 31 March 2025	<u>268,741</u>	<u>250,000</u>	<u>518,741</u>
At 31 March 2024	<u>260,926</u>	<u>250,000</u>	<u>510,926</u>

There were no investment assets outside the UK.



Notes to the Financial Statements - continued  
For the Year Ended 31st March 2025

**7. FIXED ASSET INVESTMENTS – continued**

Cost or valuation at 31 March 2025 is represented by:

	<b>Listed investments £</b>	<b>Unlisted investments £</b>	<b>Totals £</b>
Valuation in 2025	<u>268,741</u>	<u>250,000</u>	<u>518,741</u>
<b>TOTAL FUNDS</b>	<u><b>268,741</b></u>	<u><b>250,000</b></u>	<u><b>518,741</b></u>

**8. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>31.3.25 £</b>	<b>31.3.24 £</b>
Other debtors	<u>100</u>	<u>5,000</u>

**9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>31.3.25 £</b>	<b>31.3.24 £</b>
Other creditors	2,527	3,220
Accruals and deferred income	<u>10,000</u>	<u>8,000</u>
	<u><b>12,527</b></u>	<u><b>11,220</b></u>

**10. MOVEMENT IN FUNDS**

	<b>At 1.4.24 £</b>	<b>Net movement in funds £</b>	<b>At 31.3.25 £</b>
<b>Unrestricted funds</b>			
General fund	571,820	(62,519)	509,301
Property revaluation fund	850,000	-	850,000
	<u>1,421,820</u>	<u>(62,519)</u>	<u>1,359,301</u>
<b>Restricted funds</b>			
General	53,259	(2,098)	51,161
	<u>53,259</u>	<u>(2,098)</u>	<u>51,161</u>
<b>TOTAL FUNDS</b>	<u><b>1,475,079</b></u>	<u><b>(64,617)</b></u>	<u><b>1,410,462</b></u>

**10. MOVEMENT IN FUNDS - continued**

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
<b>Unrestricted funds</b>				
General fund	79,950	(147,565)	5,096	(62,519)
<b>Restricted funds</b>				
General	188,100	(189,388)	(810)	(2,098)
<b>TOTAL FUNDS</b>	<u>268,050</u>	<u>(336,953)</u>	<u>4,286</u>	<u>(64,617)</u>

**Comparatives for movement in funds**

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
<b>Unrestricted funds</b>			
General fund	557,652	14,168	571,820
Property revaluation fund	850,000	-	850,000
<b>Restricted funds</b>			
General	60,755	(7,496)	53,259
<b>TOTAL FUNDS</b>	<u>1,468,407</u>	<u>6,672</u>	<u>1,475,079</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
<b>Unrestricted funds</b>				
General fund	94,557	(83,476)	3,087	14,168
<b>Restricted funds</b>				
General	292,169	(293,049)	(6,616)	(7,496)
<b>TOTAL FUNDS</b>	<u>386,726</u>	<u>(376,525)</u>	<u>(3,529)</u>	<u>6,672</u>

Notes to the Financial Statements - continued  
For the Year Ended 31st March 2025

**10. MOVEMENT IN FUNDS - continued**

A current year 12 months and prior year 12 months combined position is as follows:

	<b>At 1.4.23 £</b>	<b>Net movement in funds £</b>	<b>At 31.3.25 £</b>
<b>Unrestricted funds</b>			
General fund	557,652	(48,351)	509,301
Property revaluation fund	850,000	-	850,000
<b>Restricted funds</b>			
General	60,755	(9,594)	51,161
<b>TOTAL FUNDS</b>	<u>1,468,407</u>	<u>(57,945)</u>	<u>1,410,462</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	<b>Incoming resources £</b>	<b>Resources expended £</b>	<b>Gains and losses £</b>	<b>Movement in funds £</b>
<b>Unrestricted funds</b>				
General fund	174,507	(231,041)	8,183	(48,351)
<b>Restricted funds</b>				
General	480,270	(482,438)	(7,426)	(9,594)
<b>TOTAL FUNDS</b>	<u>654,777</u>	<u>(713,479)</u>	<u>757</u>	<u>(57,945)</u>

**11. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2025.

**12. RESTRICTED FUNDS BREAKDOWN**

	<b>Brought Forward £</b>	<b>Incoming Resources £</b>	<b>Outgoing Resources £</b>	<b>Carried Forward £</b>
City Bridge Trust – C19	-	63,250	63,250	-
Co-Op Community Fund	-	1,470	1,470	-
Edward Gosling Foundation (Act Foundation)	-	12,500	12,500	-
Florence Cohen Charitable Trust	3,550	-	887	2,663
Garfield Weston	-	30,000	30,000	-
Good Things Foundation	-	6,000	6,000	-
H&F Giving (previously United in Hammersmith)	-	12,204	12,204	-
LBHF Third Sector Grant	-	49,140	49,140	-
National Lottery Community Fund Awards for all – Social Clubs	-	10,000	10,000	-
Other Grants	-	200	200	-
Research Partnership	-	336	336	-
Sirrom Charitable trust	-	3,000	3,000	-
<b>Total</b>	<b>3,550</b>	<b>188,100</b>	<b>188,987</b>	<b>2,663</b>

The carried forward amount represents the van purchased during the year and held in fixed assets. This is being depreciated in accordance with the accounting policies set out on page 18.

Detailed Statement of Financial Activities  
For the Year Ended 31st March 2025

	31.3.25 £	31.3.24 £
<b>INCOME AND ENDOWMENTS</b>		
<b>Donations and legacies</b>		
Donations	6,677	5,336
Gift aid & legacies	6,673	6,247
Garfield Weston	30,000	30,000
All Saints Fulham	1,000	750
Gardening Donations	2,513	3,205
Decorating Donations	702	1,510
Sisters of the Holy Cross	-	10,000
M&G investments	23,171	18,689
LBHF Third Sector Investment Fund	49,140	47,250
Other Grants	1,251	1,915
Daisy Trust	-	2,902
LBHF Mental Health	2,100	2,000
Parson Green Fair	23,315	38,419
National Lottery Community Fund Awards for all – Social Clubs	10,000	-
Research Partnership	336	-
Co-Op Community Fund	1,470	3,668
Good Things Foundation	6,000	5,500
National Lottery Community Fund Partnership	-	43,677
H&F Giving (previously United in Hammersmith)	12,204	-
LBHF Fastrack	-	2,275
NLCF – Cost of Living	-	74,477
Rethink TNN Partnership	-	3,220
G M Marriage	2,000	-
Sirrom Charitable Trust	3,000	3,000
The Edward Gostling Foundation	12,500	12,500
Sobus	-	3,060
City Bridge Trust	63,250	50,000
Endowment Fund Investment	2,340	4,774
Sponsored Events & On-Line Donations	408	6,352
William Allen Young Charitable Trust	-	1,000
Marston Properties	8,000	-
Weinstock Fund (Incognito)	-	5,000
<b>Total incoming resources</b>	<b>268,050</b>	<b>386,726</b>



Detailed Statement of Financial Activities  
For the Year Ended 31st March 2025

	31.3.25 £	31.3.24 £
<b>EXPENDITURE</b>		
<b>Support costs</b>		
<b>Management</b>		
Wages	243,186	244,808
Pensions	19,622	17,373
Rates and water	7,373	7,415
Insurance	2,043	1,796
Postage and stationery	2,299	2,054
Sundries	468	983
Computer expenses	5,118	9,501
Staff expenses, training and recruitment	4,735	3,055
Volunteering expenses	1,262	928
Cleaning	1,778	1,649
Repairs and maintenance	(9,220)	5,206
Publicity	2,103	2,544
Social clubs	20,634	17,807
Fundraising	8	117
Van expenses	1,372	1,839
PGF Supplies	18,955	15,773
Digital Inclusion (Expenditure)	430	431
Good Neighbours Scheme	(148)	232
AGM & hospitality	124	315
Gardening expenses	3,667	29,698
Decorating expenses	309	386
HF Winter Giving Grant	2,320	-
Contingency 5% budgeted	500	1,417
Fixtures and fittings depreciation	5,034	6,712
Motor vehicles depreciation	887	1,184
Computer equipment depreciation	1,307	1,283
	<u>336,166</u>	<u>374,506</u>
<b>Finance</b>		
Bank charges	120	171
<b>Governance costs</b>		
Auditors' remuneration	600	1,800
Legal fees	67	48
	<u>667</u>	<u>1,848</u>
Total resources expended	<u>336,953</u>	<u>376,525</u>
<b>Net income before gains and losses</b>	(68,903)	10,201
<b>Realised recognised gains and losses</b>		
Realised gains/(losses) on fixed asset investments	4,286	(3,529)
<b>Net income</b>	<u>(64,617)</u>	<u>6,672</u>