



Totnes Caring Limited
Annual Report and Financial Statement
Year Ending 31st March 2025



Totnes Caring
Totnes Community Hospital
Coronation Road
Totnes
Devon
TQ9 5GH
01803 865684

Registered Charity No.1112436



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Trustees: Holly Parsons (Chair) (resigned 7 September 2025)

Emma Foreman – Chair (appointed 01 September 2025)

Stephen Teague (Vice Chair/Treasurer)

Dr James Cooper

Dr. Richard Hawker

Jane Seymour

Janice Courtenay (resigned 10 October 2025)

Julie Foster (resigned 23 April 2025)

Miles Robert Kevin (appointed 10 February 2025)

Debra Westlake

Peter Osborne (resigned 2 December 2024)

Ian Franklin

Company Secretary and Chief Officer: Claire Hill

COMMITTEES:

Finance and Strategic:

Stephen Teague (Chair Finance)

Peter Osborne (resigned 2 December 2024)

Holly Parsons (Chair Strategic) (resigned 7 September 2025)

Emma Foreman – Chair (appointed 01 September 2025)

Jane Seymour

Social Prescribing and Wellbeing:

Debra Westlake (Chair)

Communications & Fundraising:

Ian Franklin (Chair)

Charity Name: Totnes Caring Limited

Registered Office: The Loft
Totnes Community Hospital
Coronation Road
Totnes, Devon
TQ9 5GH

Trading address: First Floor Offices
237/238 Follaton House
Plymouth Road
Totnes
Devon
TQ9 5NE

Telephone Number: 01803 865684

E mail: info@totnescaring.org.uk

Website www.totnescaring.org.uk

Company Number: 5602581

Charity Number: 1112436

Bankers: Lloyds Bank
15 Blackheath Village
Blackheath
London
SE3 9LH

Independent Examiner: Sharon Austen FCCA
Francis Clark LLP
Sigma House
Oak View Close
Edginswell Park
Torquay
TQ2 7FF



CHAIR'S INTRODUCTION:

This year has seen an office move to Follaton House which has enabled us to house all our staff in the same space and offer them a light and bright working environment. This was achieved because of a generous legacy enabling the charity to put the funds aside to cover the rent.

Demand for our services this year continued to be high. It is a very challenging environment for the charity sector with a tough economic scene, and rising internal costs. Raising funds has been particularly challenging. Funding is scarce with many charities chasing the same pots of money. The cost of living crisis has impacted donations and people have less spare time to offer their services as volunteers. The outlook for the charity however remains good and we have been extremely fortunate to benefit from some legacies from clients who have used and enjoyed our services during their lives. This generosity has had a big positive impact on the ability of Totnes Caring to continue. Protecting the future of Totnes Caring remains our top priority which is possible with the commitment of our staff, volunteers and generous donors.

We would like to say a big thank you to the staff, volunteers and trustees whose commitment enables Totnes Caring to continue to support so many individuals and their families across our community. The success of the charity is a result of the team effort of all, and we acknowledge and value the time given to the charity.

We look forward to the year ahead and welcome your support in continuing the amazing work that the charity does.



The trustees have pleasure in presenting their report and the financial statements of the charitable company for the year ended 31 March 2025.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The charity is a company limited by guarantee that is governed by its Memorandum and Articles of Association.

Directors and Trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees who served the charitable company during the period are detailed on page 2

Recruitment and Appointment of Management Committee

The directors of the company are also charity trustees for the purposes of charity law and under the company's Articles are known as trustees.

All trustees give their time voluntarily and receive no benefits from the charity. No expenses were claimed by the trustees. We continue to be very grateful for their dedication, enthusiasm and commitment, which help the smooth running of the charity.

In an effort to maintain this broad skill mix, trustees are requested to provide a list of their skills (and update these each year) and in the event of particular skills being lost, due to retirements or resignations, individuals are approached to offer themselves for election as a trustee.

Trustees Responsibilities

The trustees are responsible for preparing the annual report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and the net income or expenditure of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent ;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Small Company Charity Provisions

This report has been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) – (Charities SORP (FRS 102)) and in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.



OBJECTIVES, ACTIVITIES AND PUBLIC BENEFIT

Purposes and Aims

Our charity's purposes as set out in the objects contained in the company's memorandum of association are to:-

Promote any charitable purpose for the benefit of persons in need residing in Totnes and the surrounding area, in particular for the relief of the elderly and sick.

It aims to support people to live as independently as possible, connecting to their community, to increase their health and wellbeing. We do this by delivering group activities, bringing people together, and by providing practical support, information and advice to individuals.

The focus of our work

Our main objectives for the year continued to be the provision of support to vulnerable, mainly older, people. All our charitable activities focus on providing this support and are undertaken to further our charitable purposes for the public benefit. We have taken due regard of the public benefit guidance published by the Charity Commission.

Who used and benefitted from our services?

Our geographical spread covers South Dartmoor and Totnes PCN patch of five GP surgeries in Totnes, South Brent, Ashburton and Buckfastleigh. Our services have different referral routes but we get many referrals from GPs, nurses and social workers as well from family members and self-referrals.

While most of our clients are over 70 years old, our social prescribers work with people over 18 years old.

Staff and volunteers:

We could not deliver many of our services without our wonderful volunteers. They truly are the heart of Totnes Caring. We currently have 30 members of staff and 98 active volunteers. So, as you can see we have over three times as many volunteers as staff enabling Totnes Caring to support the most vulnerable in our community. All the diverse and complex work of the charity could not be done without the employment of some staff, we have 30 members staff who equate to 19 full time equivalent hours.

Our outcomes are:

- Enabling people to get to appointments and activities
- Reduce isolation, and help people maintain good health and wellbeing
- Helping people to increase their health and wellbeing
- Supporting people to live in their homes for as long as possible

A clients experience:

Thank you for your very good and caring service to us through that very difficult time in our lives. Your thoughtful and practical Home Help support, along with your Dementia Support Service, offering the welcoming and jolly Memory Cafe as well as the invaluable Dementia Carers Support groups, and your friendly, cheerful Transport Service volunteers, all came together to make it possible for me to continue caring for George at home. You lovely people were all actively supporting us right up till the day before George died. Totnes Caring made it possible for George, at 89, to have a good life and to "keep on trucking" with his wheelie-walker and your minibus to the Memory Cafe right up till the day before he died. You were also part of enabling him to have the best death anyone could have; at peace, at home in his own bed.



OUTCOME 1: Enabling people to get to appointments and activities

We can provide a door-to-door service to health appointments and to Totnes Caring social activities. Our volunteer drivers use their own cars, the Totnes Caring mini-bus or our Wheelchair accessible Vehicle (WAV).

Service delivery

- **982 trips** provided: 182 to medical appointments and 800 to social events.
- **49 volunteer drivers over the year**, using personal cars, our WAV, and mini bus.

Client feedback

"I don't know what I would do without you."

"Steve [our WAV driver] was absolutely brilliant."

Case study

A client with dementia — confused about a hospital booking — was supported by our Transport Coordinator who confirmed her appointment with the hospital. Our driver ensured she arrived calmly and safely, preventing the missed appointment of crucial medical follow up.

OUTCOME 2: Reducing isolation and supporting wellbeing

We provide group activities to older people. Hosted **more than 250 group activities, including Lunch Clubs, Art Groups, Carers Groups, and Memory Cafés**

Client impact

Attendees say they would have remained at home without this support.

"I've never seen him so alive after the concert—he was ecstatic."

Case study

A new attendee to Memory Café, living with early dementia, was initially reluctant. Through encouragement and transport provided, she now attends weekly. Her carers report she's happier, more socially active, and family members feel reassured.

OUTCOME 3: Helping people to increase their health and wellbeing

Our Wellbeing Connections Team work closely with NHS and Social Services and provide services to help people increase their health and wellbeing.

Our wellbeing Coordinator and Dementia Coordinator provide more intensive support for vulnerable older people. We also provide advice and practical support for those who are discharged from hospital through our Home from Hospital service.

Our Social Prescribers work with adults from Totnes, South Brent, Ashburton and Buckfastleigh doctors surgery.

This year 855 people were supported and given information and advice by our wellbeing and link workers.



Interventions include:

- Bereavement support: books, podcasts, peer groups
- Financial advice & Attendance Allowance application support
- Referrals to health and exercise classes
- Mental health signposting and peer networks

Client feedback

One person told us:

"I have been in contact with mental health services for over 20 years and Totnes Caring has done more to help me than they ever have. I'm very grateful."

Another simply said:

"I don't know what I would do without you."

Case study

Mrs P, grieving her husband and recovering from a stroke, was referred by her GP. Through social prescribing she received bereavement resources, information for fitness classes, home-help, transport, and Attendance Allowance—enabling improved mobility, emotional resilience, and financial support.

OUTCOME 4: Supporting people to live in their homes for as long as possible

Our Home Help service provided older people with cleaning, ironing, form filling and shopping support for our 90 clients.

- **8,697 home-help hours** provided to 90 clients

Client impact

- People are able to live in their homes for longer.
- Early intervention by home-helps saves clients health and reduces hospital admissions.
- Families credit our teams with compassion, respect, and trustworthy support.

Client voices

"You are showing the best that human beings can offer."

"I really appreciate your sympathy and kindness."

Case study

Mr V has had a stroke which has affected his speech and left him unable to use his left arm. As his speech is slurred, he cannot use the phone and I communicate with by text instead.

His home help goes through his post each week and makes phone calls for him. He received a letter from SHDC informing him that he might be entitled to Pension Credit plus a letter regarding setting up online banking. Mr V was referred to our Wellbeing Coordinator who visited him and set up telephone banking. They also referred him to South Hams Citizens Advice to discuss Pension Credits and he is now in receipt of Pension Credits.



PARTNERSHIPS

We are deeply grateful for our collaborative partners:

- **Food in the Community** – supported meals at pop-up cafés
 - **Live Music Now** – delivers uplifting concerts, plays at our memory cafe
 - **Citizen Advice South Hams** – provides in-home financial/benefits advice
 - **Caring Town** – funds cost-of-living initiatives
 - **Wellbeing Partnership** – through five local charities we coordinate multi-charity wellbeing interventions.
-

To our Trustees, staff, volunteers, clients, families, and partner organisations—thank you. Your compassion, teamwork, and tireless efforts mean Totnes Caring continues to be a vital source of hope, connection, and support in our community.

FINANCIAL REVIEW

The charity does not receive any direct funding, relying upon fundraising, donations, legacies, small contracts with Health, Social Services, Primary Care Network and Teignbridge CVS for our Link worker's work with the Multi-Disciplinary Team (MDT) and grant funding.

We are extremely grateful for the financial support of those within the community who recognise the value of what we do and the positive impact on our clients. Totnes Caring received four legacies in 2024/25. This form of income is vital to the long-term financial sustainability of the charity and, therefore the trustees wish to encourage supporters to remember Totnes Caring in their wills.

- **Home Help Service**

We received fee income of £176,776 and spent £163,409. The trustees' intention is that this service is self-funding. It remains the only service that is paid for, and it should cover the cost of employing the home help staff and the co-ordinator.

- **Volunteer Drivers**

We reimburse our volunteers at 45p per mile. Expenditure by way of volunteer drivers' reimbursements was £6,434 and the total cost of running the mini-bus and wheelchair-accessible vehicle was £4,537. Donations received for transport were £12,636 and our Boost the Bus Campaign received £6,232 leaving £7,576 which goes towards costs for running the service. Not all volunteer drivers claim their mileage.

- **50/50 Club**

Our Income was £2,488 and prizes were £1,075, leaving a contribution of £1,413.

- **Friends of Totnes Caring**

Our 29 Friends of Totnes Caring donated an amazing £6,387 and in most cases we are also able to claim back gift aid. This regular income enables the charity to plan better for the future. Naturally the trustees would like to continue to grow the number of Friends.

- **Fundraising**

We received an income of £4,086 and expenditure of £4,363. Our sincere thanks to everyone involved who give up their time to raise valuable, much needed, funds. Some of the highlights were our Pop-up Café & Quiz night.



We receive income from clients who remember us at their funerals and ask for retiring collections to be made to us. Our thanks and fond memories go to the following who left us money in this way during the last year:

Pamela Baker
Jane Drake
William Hatch
Marian Hewitt
Ken Nicholls
Pauline Pritchard
Diane Rodwell
Margaret Roper
Bob Smith
George Smyth
Joan Tomlinson
Edgar Williams

Our thanks and fond memories go to the four people who left us legacies this year:

Pat Dobson
Sheila Lloyd
Pauline Pritchard
Barbara Winsor

We continue to rely upon donations to support our activities. Our sincere thanks go to the following who have supported us in this way in the past year:

Ashprington Ladies Group
Bruto Lounge
Devonly Voices
Holy Royal Arch Chapter No710
Seamoor Lotto
Teignbridge Trotters
Totnes & District Show Limited
Totnes Municipal Charities
Wheeler Mill Foundation

Shops in Totnes who have our Collection Boxes and to all private donations.

In addition, we received restricted grants from the following to support specific aspects of our work:-

- Devon County Council – to support our Transport service.
- Fisher Charitable Trust – for Carers Groups, advice & information for Dementia.
- Growing Communities – to support our Transport service.
- National Lottery Awards for All – Unpaid Carers for those living with Dementia.
- National Lottery Reaching Communities – Projects.
- Power of Music Fund – Music concerts at Memory Cafe & musical instruments.
- Southern Area Car Forum – to support our Transport service.
- Sport England – Musical chair exercises for Dementia.
- The Inman Charity – Soundart & Art Group.
- The Misses Barrie Charitable Trust – Art Group.
- The Norman Family Trust – Projects.
- Totnes Town Council – Community Intergenerational Projects
- South Devon Primary Care Network (PCN) for a Social Prescribers and our Health and Wellbeing Coach to cover the five GP practices in the PCN.

Tight control of cost has continued with our biggest outlay being the staff cost. This expenditure is an essential part of running the charity and without our office staff and their commitment we would not be able to run our services.

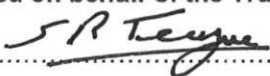


Reserves Policy

The trustees examined the charity's requirements and determined that the minimum reserve should be three months running costs. Any shortfall below this level would precipitate a formal review by the finance committee and subsequently by the board.

The balance held in the reserves fund at 31 March 2025 is equal to the target figure.

Signed on behalf of the Trustees


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Stephen Teague

Treasurer & Vice Chair

Totnes Caring Limited

Independent Examiners Report

Year Ended 31 March 2025

I report on the accounts of the company for the year ended 31 March 2025, which are set out on pages 13 to 23.

Responsibilities and basis of report

As the trustees of the Charity (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sharon Austen FCCA
FRANCIS CLARK LLP
Sigma House
Oak View Close
Edginswell Park
Torquay
TQ2 7FF

Dated... 9 December 2025...

Totnes Caring Limited

Statement of Financial Activities

(Incorporating Income and Expenditure Account)

Year Ended 31 March 2025

	Notes	Unrestricted £	Restricted £	Total Funds 2025 £	Total Funds 2024 £
Income from:					
Donations and legacies	3	82,438	19,817	102,255	181,821
Charitable activities	4	191,201	217,075	408,276	397,984
Other trading activities	5	6,574	6,652	13,226	4,404
Investments	6	8,319	-	8,319	9,530
Total		288,532	243,544	532,076	593,739
Expenditure on:					
Raising funds	7	5,438	-	5,438	1,548
Charitable activities	8	360,317	271,840	632,157	604,661
Total		365,755	271,840	637,595	606,209
Net income/(expenditure) before transfers		(77,223)	(28,296)	(105,519)	(12,470)
Transfers between funds		24,455	(24,455)	-	-
Net movements in funds		(52,768)	(52,751)	(105,519)	(12,470)
Reconciliation of funds					
Total funds brought forward		454,808	52,751	507,559	520,029
Total funds carried forward		402,040	-	402,040	507,559

All of the above amounts relate to continuing activities.

The notes on pages 16 to 23 form part of these financial statements.

Totnes Caring Limited

Balance Sheet

31 March 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	11	<u>30,407</u>	<u>27,510</u>
Current assets			
Debtors	12	130,208	122,413
Cash at bank and in hand		<u>269,277</u>	<u>374,794</u>
		399,485	497,207
Creditors: Amounts falling due within one year	13	<u>(27,852)</u>	<u>(17,158)</u>
Net current assets		371,633	480,049
Net assets		<u>402,040</u>	<u>507,559</u>
Funds			
Restricted funds	14	-	52,751
Designated funds	15	363,017	371,543
General funds	15	<u>39,023</u>	<u>83,265</u>
Total funds		<u>402,040</u>	<u>507,559</u>

For the year in question, the charitable company was entitled to exemption from an audit under section 477 of the Companies Act 2006.

The members have not required the charitable company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Act.

The trustees/directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

These financial statements were approved and signed by the members of the board on *9 April* 2025



Stephen Teague

Trustee

Company Registration Number: 05602581

The notes on pages 16 to 23 form part of these financial statements.

Totnes Caring Limited

Statement of Cash Flows

Year Ended 31 March 2025

		2025 £	2024 £
Cash flows from operating activities:			
Net cash (used in) / provided by operating activities	(i)	<u>(84,207)</u>	<u>89,377</u>
Cash flows used in investing activities:			
Purchase of property and equipment		(21,310)	(2,300)
Net cash used in investing activities		<u>(21,310)</u>	<u>(2,300)</u>
Change in cash and cash equivalents in the reporting period		(105,517)	87,077
Cash and cash equivalents at the beginning of the reporting period		374,794	287,717
Cash and cash equivalents at end of reporting period		<u><u>269,277</u></u>	<u><u>374,794</u></u>

(i) **Reconciliation of net (expenditure)/income to net cash flow from operating activities**

	2025 £	2024 £
Net income/ (expenditure for the reporting period (as per the statement of financial activities)	(105,519)	(12,470)
Adjustments for:		
Depreciation charges	18,413	15,099
(Increase) / Decrease in debtors	(7,614)	98,244
Increase / (Decrease) in creditors	10,513	(11,496)
Net cash (used in) / provided by operating activities	<u><u>(84,207)</u></u>	<u><u>89,377</u></u>

The notes on pages 16 to 23 form part of these financial statements.

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

1. Accounting policies

Basis of accounting

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Totnes Caring Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

b) Tangible Fixed Assets

Tangible fixed assets are included at cost. They are depreciated so as to write off their cost over their estimated remaining useful lives on the following basis:

Minibus	20% (straight line)
Equipment	15% (straight line)
Leasehold improvements	7% (straight line)

In the case of the leasehold improvements, the depreciation charge follows the decrease in the compensation payments for the capital expenditure that would be due to the charity in the event that the landlord exercises its right under the break clause.

c) Income

Income is recognised when the charity has entitlement to funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Legacies are recognised when the charity is advised by the personal representatives of an estate that probate has been granted, that payment is probable and the amount can be quantified with reasonable certainty.

d) Expenditure

Expenditure is recognised once there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure includes irrecoverable VAT and is classified under the following activity headings:

- Costs of raising funds comprise the costs of fundraising activities.
- Expenditure on charitable activities includes the costs of providing services and include all support and governance costs.

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

1. Accounting policies (continued)

e) Fund Accounting

(a) Restricted funds – these are funds that are subject to specific trusts that must be applied for specific purposes. Further details are included in Note 14.

(b) The Trustees have designated certain funds for particular purposes and further details of these designations are included in Note 15.

(c) Other funds held by the charity are unrestricted general funds - these are funds that can be used in accordance with the charitable objects at the discretion of the Trustees.

f) Financial Instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

g) Pension costs

The Association participated in a defined contribution pension scheme. Contributions are charged to the Statement of Activities in the year in which they are paid.

2. Legal status of the charity

The charity is a company limited by guarantee and has no share capital.

3. Donations and legacies

	2025	2024
	£	£
Donations	68,041	66,571
Legacies	34,214	115,250
	<u>102,255</u>	<u>181,821</u>

Donations and legacies comprise £19,817 (2024: £24,676) restricted income and £82,438 (2024: £157,145) unrestricted income.

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

4. Income from charitable activities

	2025	2024
	£	£
Home Help Service	176,776	162,302
Lunch Clubs	231	12,480
Pop up Café & Music Live now	-	2,055
Drivers boxes and minibus	12,636	13,647
Other grants	10,200	6,486
Projects	27,144	28,902
National Lottery Community fund	34,062	20,262
National Lottery Awards for all	8,849	-
Social Prescribing & Wellbeing	138,378	146,850
Dementia	-	5,000
	<u>408,276</u>	<u>397,984</u>

Income from charitable activities comprise £217,075 (2024: £216,456) restricted income and £191,201 (2024: £181,528) unrestricted income.

5. Other trading activities

	2025	2024
	£	£
Fundraising events	10,738	1,545
50/50 Club	2,488	2,859
	<u>13,226</u>	<u>4,404</u>

Income from other trading activities comprise £6,652 restricted income and £6,574 of non restricted income. All income for 2024 related to unrestricted funds.

6. Investment Income

	2025	2024
	£	£
Bank interest receivable	<u>8,319</u>	<u>9,530</u>

All income for both 2025 and 2024 related to unrestricted funds.

7. Costs of raising funds

	2025	2024
	£	£
Costs of fundraising events	4,363	413
50/50 Club prizes	1,075	1,135
	<u>5,438</u>	<u>1,548</u>

All expenditure for both 2025 and 2024 related to unrestricted funds.

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

8. Costs of charitable activities

	Unrestricted	Restricted	2025	2024
	£	£	£	£
Home Help wages and expenses	163,409	-	163,409	166,180
Reimbursement of Volunteer drivers' expenses	-	6,434	6,434	8,505
Lunch Clubs	-	-	-	475
Pop up Café & Room Hire	-	-	-	5,790
New Directions	-	485	485	326
Funding Projects	-	45	45	20,305
Dementia support including wages	-	39,600	39,600	37,546
Craft classes including wages	-	544	544	517
Caring Town Ltd Restricted Funds	14,813	10,236	25,049	24,203
Social Prescribing & Wellbeing	-	112,484	112,484	123,545
Coordinator and administration wages & expenses	126,369	50,585	176,954	156,766
Minibus costs	67	3,737	3,804	3,943
WAV costs	87	800	887	2,239
Cooking Class – Project	-	250	250	1,125
Equipment maintenance and IT	4,532	5,140	9,672	6,757
Other office costs	15,729	41,500	57,229	22,612
Depreciation	18,413	-	18,413	15,099
Accountancy fees	5,985	-	5,985	-
<i>Governance costs</i>				
Payments made to independent examiner	2,500	-	2,500	2,500
- examination	8,413	-	8,413	6,228
- other				
	360,317	271,840	632,157	604,661

Costs of charitable activities comprise £271,840 (2024: £209,935) restricted costs and £360,317 (2024: £394,726) unrestricted costs.

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

9. Staff costs

	2025 £	2024 £
Gross wages	468,611	460,039
Employers NI	27,981	24,091
Defined benefit pension contributions	8,931	7,523
	<u>505,523</u>	<u>491,653</u>
Average number	<u>31</u>	<u>31</u>

No employees received employee benefits of more than £60,000. The key management personnel of the charity comprise the Trustees and Chief Officer. The total employee benefits of the key personnel were £56,908 (2024: £42,743).

10. Trustees expenses

No trustees have received any remuneration or reimbursed expenses. The charity's insurance policy includes trustee indemnity insurance.

Some of the trustees also act as volunteer drivers and have received reimbursement of their motor expenses on the same terms as non-trustee volunteer drivers.

11. Tangible Fixed Assets

	Leasehold Improvements £	Mini Bus and WAV £	Equipment £	Total £
Cost				
Balance at 31 March 2024	107,231	49,760	39,050	196,041
Additions at cost	11,856	-	9,454	21,310
Disposals	(107,231)	-	-	(107,231)
Balance at 31 March 2025	<u>11,856</u>	<u>49,760</u>	<u>48,504</u>	<u>110,120</u>
Depreciation				
Balance at 31 March 2024	99,977	35,094	33,460	168,531
Charge for the year	7,819	7,333	3,261	18,413
Disposal	(107,231)	-	-	(107,231)
Balance at 31 March 2025	<u>565</u>	<u>42,427</u>	<u>36,721</u>	<u>79,713</u>
Net Book Value				
Balance at 31 March 2025	<u>11,291</u>	<u>7,333</u>	<u>11,783</u>	<u>30,407</u>
Balance at 31 March 2024	<u>7,254</u>	<u>14,666</u>	<u>5,590</u>	<u>27,510</u>

12. Debtors

	2025 £	2024 £
Trade debtors	14,987	7,233
Prepayments and accrued income	115,221	115,180
	<u>130,208</u>	<u>122,413</u>

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

13. Creditors: Amounts falling due within one year

	2025 £	2024 £
Trade creditors	1,021	8,945
Accruals and payments on account	10,516	8,213
Deferred income	16,315	-
	<u>27,852</u>	<u>17,158</u>

14. Restricted funds – current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2025 £
Dementia	5,000	26,735	(31,735)	-	-
Office move / IT	4,650	-	(4,650)	-	-
Social Prescribing & Wellbeing	25,709	138,378	(139,632)	(24,455)	-
Music to my Ears	1,400	-	(1,400)	-	-
Transport Funds	-	21,207	(21,207)	-	-
National Lottery Community fund	6,757	34,062	(40,817)	-	-
National Lottery Awards for all	-	8,849	(8,849)	-	-
Projects	9,235	14,313	(23,550)	-	-
	<u>52,751</u>	<u>243,544</u>	<u>(271,840)</u>	<u>(24,455)</u>	<u>-</u>

Restricted funds – previous year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Dementia	5,000	28,276	(28,276)	-	5,000
Office move / IT	4,650	-	-	-	4,650
Social Prescribing & Wellbeing	31,907	146,684	(123,545)	(29,337)	25,709
Sitting Service	-	1,400	-	-	1,400
Transport Fund	1,667	5,786	(7,453)	-	-
National Lottery Community fund	-	20,264	(13,507)	-	6,757
Projects - Art, Lunch Club, Cooking Class, Events & Café	7,667	18,722	(17,154)	-	9,235
RUKBA Cost of Living Grant	-	20,000	(20,000)	-	-
	<u>50,891</u>	<u>241,132</u>	<u>(209,935)</u>	<u>(29,337)</u>	<u>52,751</u>

Restricted Funds

Dementia – funds received to provide services to clients with dementia and their family carers.

Office move / IT - grant funding to support the costs of office improvements, including IT upgrades.

Social Prescribing – includes funds received from South Devon Primary Care Network (PCN) for social prescribers and our health and wellbeing coach to cover the five GP practices in the PCN. A transfer has been made to unrestricted funds in respect of the contribution to core costs included in the funding.

Music to my Ears – working with clients with dementia

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

Transport Fund – funds provided for the support of transport services.

Reaching Communities Fund supports Older People group activities to reduce loneliness and isolation.

Awards for All supports carers of people with dementia with information and advice and peer support.

Projects – Art, lunch Club, Cooking Class, Events and Café – funds received to assist with the running of various clubs and social events.

15. Unrestricted funds – current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2025 £
Designated Funds					
Reserves Policy Fund	151,552	-	-	7,000	158,552
Working Space & Future Development	191,981	-	(20,444)	-	171,537
IT Upgrade	500	-	(500)	-	-
PCN Redundancy Fund	-	-	-	2,521	2,521
	<u>344,033</u>	<u>-</u>	<u>(20,944)</u>	<u>9,521</u>	<u>332,610</u>
Fixed Asset Fund	27,510	-	-	2,897	30,407
Total Designated funds	<u>371,543</u>	<u>-</u>	<u>(20,944)</u>	<u>12,418</u>	<u>363,017</u>
General fund	83,265	288,532	(344,811)	12,037	39,023
	<u>454,808</u>	<u>288,532</u>	<u>(365,755)</u>	<u>24,455</u>	<u>402,040</u>

Totnes Caring Limited

Notes to the Financial Statements

Year Ended 31 March 2025

Unrestricted funds – previous year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Designated Funds					
Reserves Policy Fund	228,329	-	-	(76,777)	151,552
Working Space & Future Development	200,000	-	(8,019)	-	191,981
IT Upgrade	500	-	-	-	500
	<u>428,829</u>	<u>-</u>	<u>(8,019)</u>	<u>(76,777)</u>	<u>344,033</u>
Fixed Asset Fund	40,309	-	(15,099)	2,300	27,510
Total Designated funds	<u>469,138</u>	<u>-</u>	<u>(23,118)</u>	<u>(74,477)</u>	<u>371,543</u>
General fund	-	352,607	(373,156)	103,814	83,265
	<u>469,138</u>	<u>352,607</u>	<u>(396,274)</u>	<u>29,337</u>	<u>454,808</u>

Designated Funds

All of the designated funds are represented by net current assets.

The Reserves Policy Fund represents the reserves that the trustees have determined in line with the charity's policy.

The Working Space & Future Development Fund relates to monies set aside for contributions to the office move, lease and any future developments.

The Fixed Asset Fund relates to the charity's assets that are represented by the tangible fixed assets used for charitable purposes and are therefore not available to spend.

16. Control and Related Party Transactions

The charity is under the control of its Trustees. There were no related party transactions during the year.

17. Lease commitments

The total future minimum lease payments under non-cancellable operating leases is £7,692 (2024: £nil).