

Phoenix Domestic Abuse Services Impact Report 2024-2025



Reducing Risks , Saving Lives, and Building Futures.

Introduction

This impact report is the third annual impact report Phoenix DAS has produced and represents an overview of the impact the service has had over the year 2024-2025 and also the cumulative impact over the 22 completed years of operation. The report is intended to provide a flavour of the work with more in depth statistical information being available on request.

Phoenix Domestic Abuse Services (Phoenix DAS) is a highly successful charity that uses a variety of methods to end all forms of domestic abuse. Since its inception in 2002, the service has received over 10000 referrals and currently works with more than 50 partner organisations. The service is forward thinking and adopts a restorative, person centered and holistic approach to all areas of its work. This is unusual within the field but is based on the strong belief that all people are capable of change given the right motivation, support and practical assistance. We consider recruitment critically, only selecting those who truly share in our passion, values and beliefs. We, and others who encounter our service, recognize that our people make us distinctive, innovative and ground breaking within the field. Over the years Phoenix DAS has listened to the needs of clients and constantly fought to create a service which creates real change.

This impact report is the third one produced and represents a move away from previous annual reports which heavily relied on statistical information and graphs. The reports, although containing lots of information, often failed to relay the true character and impact of the work on the real people who the service supports.

Services Operational During 2024- 2025

- Victim Safety Team – supports the emotional, practical and safety needs of victims of domestic abuse aged 18+, including support through criminal justice and civil court systems. The Victim was in place all year.
- Rise and Thrive Team – assisting victims in understanding domestic abuse and its consequences, developing skills needed to move forward with life. The Rise and Thrive Project came to an end In December 2024
- Youth Respect Team – working with teenagers who are showing signs of abusive controlling behaviours both in the home and in their relationships. This includes staff working directly with parents to ensure that a consistent approach to parenting is applied. The Youth Respect Project continued throughout the Year.
- Recovery Team - provides support to children aged 5-18 who have experienced abuse at home. This includes support for parents. The Recovery Project came to an end in August 2024
- Voluntary Perpetrator Programme – working to deliver life lasting change in attitudes and behaviour with those who offend. The work is open to people of all genders and sexual orientations over the age of 18 years. This Project continued throughout the year.

Whole Service Overview

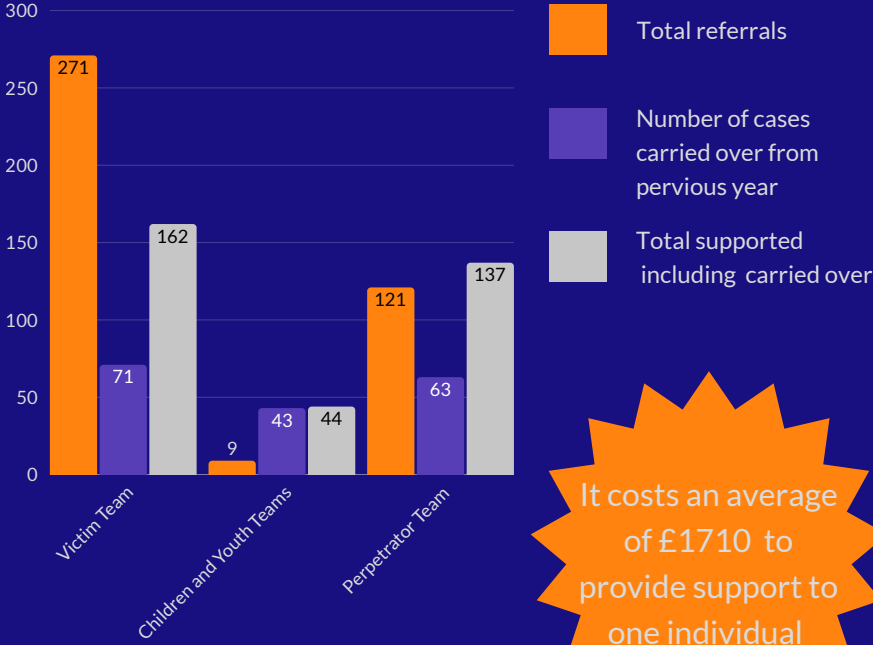
2023-2024

REFERRALS AND ENGAGEMENT

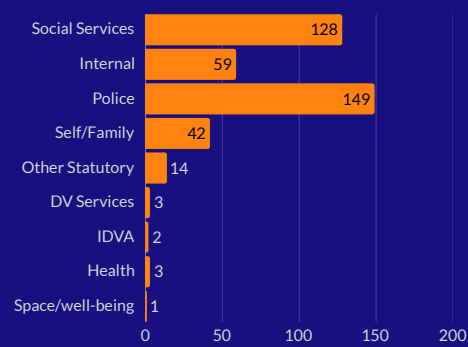
During the year, the service received a total of 401 referrals to all teams, which is a 26.5 % decrease in referrals compared to the previous year. Changes per team were as follows:

- Victim Team - decrease of 19 (6.5%)
- Children and Youth Team - decrease of 61 (87%)
- Perpetrator Team - decrease of 65 (35%)

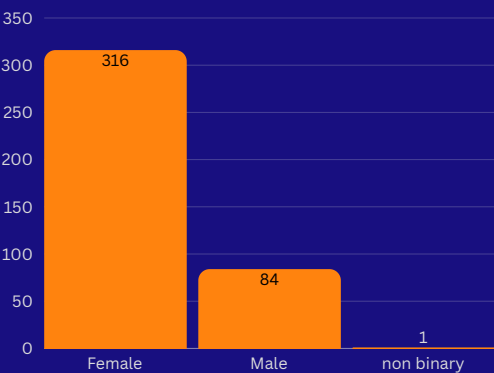
These differences reflect the changes in funding with some of the projects coming to an end during the year. During 2024- 2025 decisions were agreed around a focused path forward with a clear push on whole family work and commissioning rather than grant funding. This was due in part to the scarcity of grant funding in the current climate but also in response to our strategic work and awareness of future opportunities which are hoped to come into play in 2025- 2026.



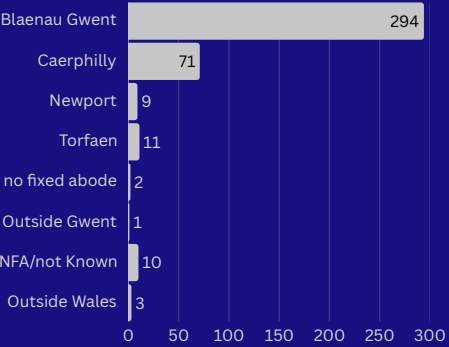
REFERRAL SOURCE



GENDER



AREA



401

Total referrals in
2024- 2025

48%

Engagement
rate

343

Individuals
supported

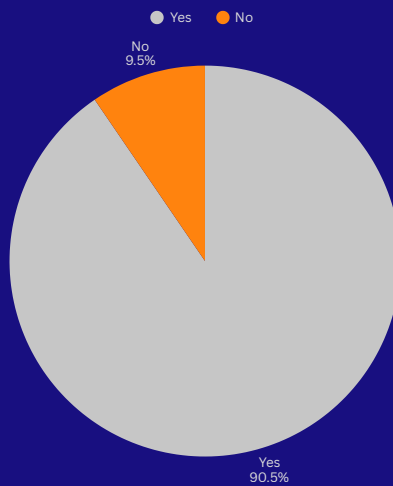
Whole Service Overview

2024-2025 - Impact

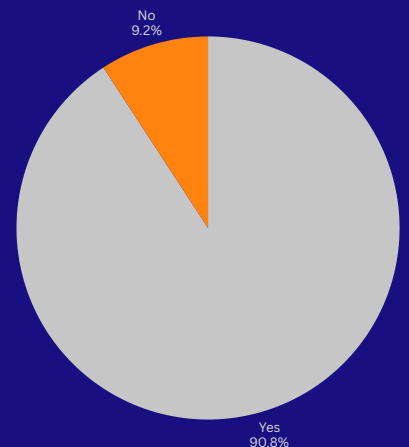
All cases are monitored at closure to review outcomes that we have achieved with our interventions. Each outcome is assessed through a combination of measures including objective and subjective factors.

These graphs represent the results for the whole service and represent 346 case closures during the period.

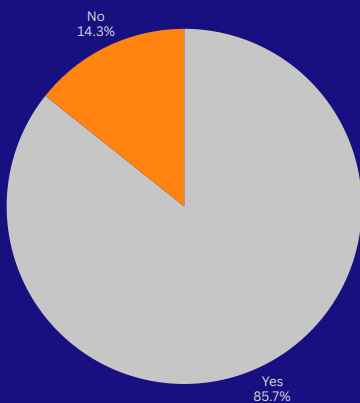
REDUCTION IN RISK



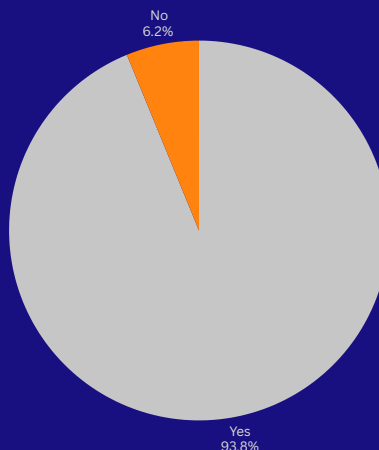
INCREASED KNOWLEDGE AND UNDERSTANDING OF DOMESTIC ABUSE



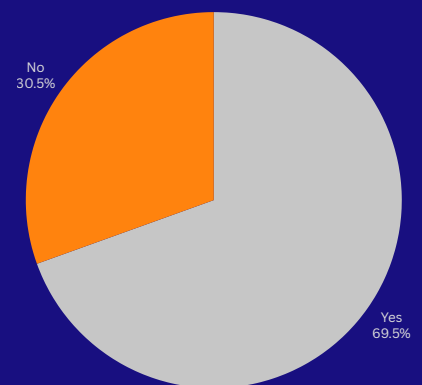
IMPROVED FAMILY AND SOCIAL RELATIONSHIPS



INCREASE IN RESILIENCE AND WELL-BEING



REDUCTION IN CONTROLLING AND ABUSIVE BEHAVIOURS - PERPETRATORS ONLY



Risk levels, for those known, at referral were:

5%

High Risk

68%

Medium Risk

27%

Standard Risk

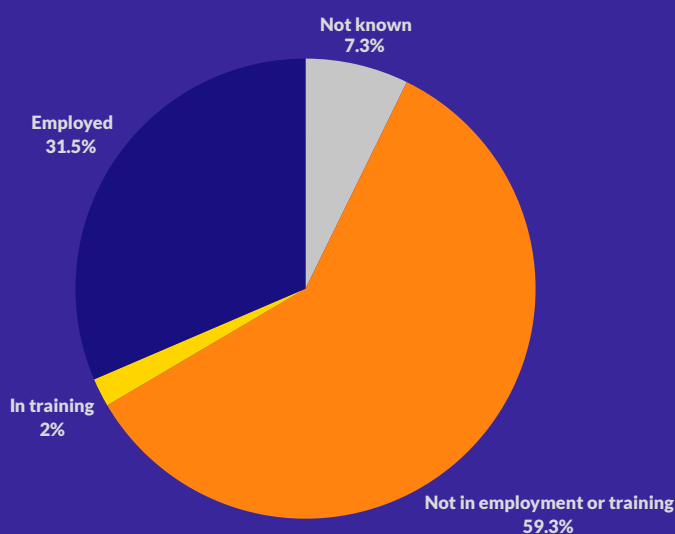
N.B for 37% of referrals the risk level was 'not known' at referral point

What else do our statistics tell us? – based on our 346 closed files who had received support



8% of our clients (adults and children) identified as being 'neurodiverse' of these 65% stated they were diagnosed.

7% of those asked stated that they had a disability



Employment and Training

16% of cases reported that they were struggling with financial hardship



Previous experience of abuse...

We ask our adult clients whether they have experienced abuse before in their life, either as a child or as an adult. This is what we found out...

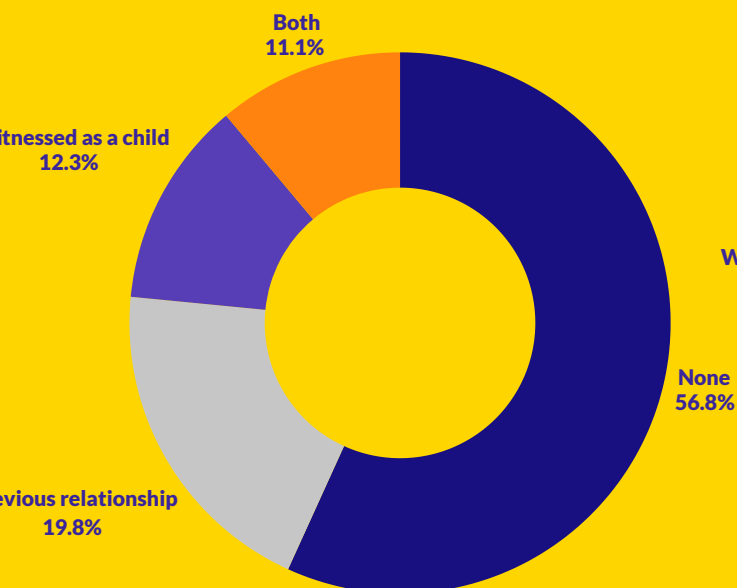


65% of those asked said they had experienced multiple adverse childhood experiences (ACE's)

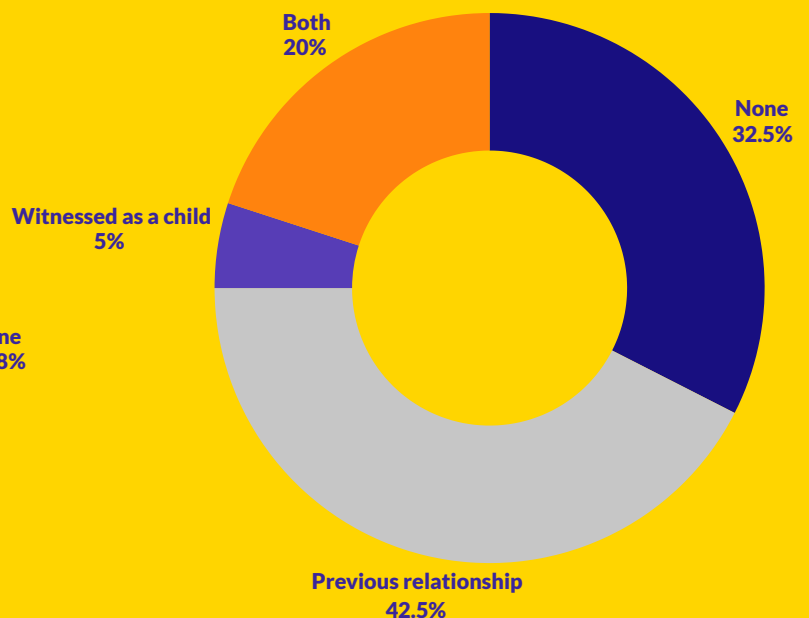


Overall 55 % of clients told us that they'd had previous experience of abuse. The breakdown below shows the variation between the responses of Perpetrators compared to victims

Perpetrators



Victims



Through the years

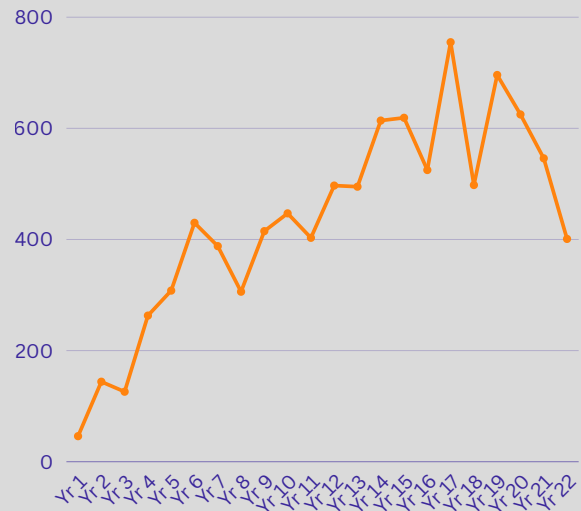


This year marked 22 complete years of operation for Phoenix.

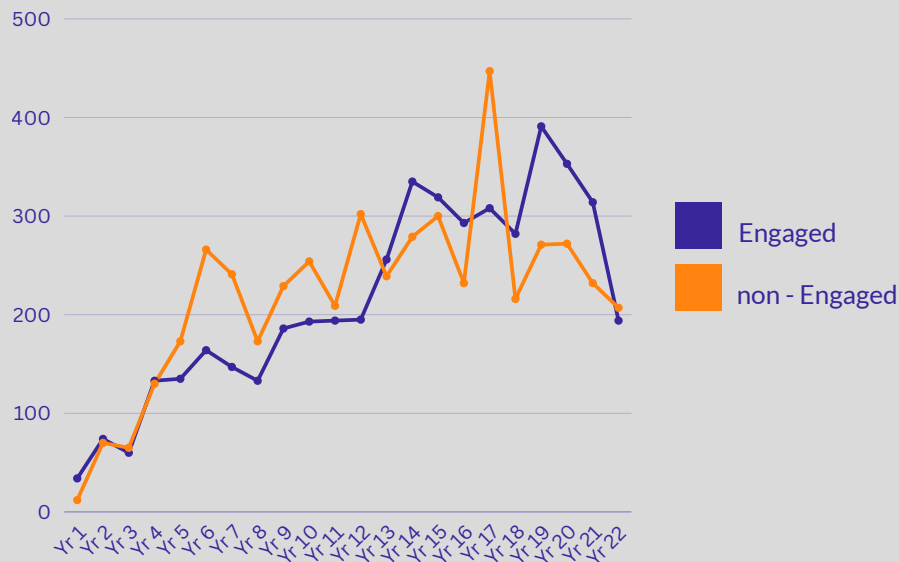
The graphs on this page represent the key figures across these years. We can see from this that although there are fluctuations in actual figures the rates of engagement had remained static at around 57% since our 18th Year of operation (2019 - 2020) although this year they dropped a little to 48%.

We also saw 28.5K website hits many of which were accessing professional pages.

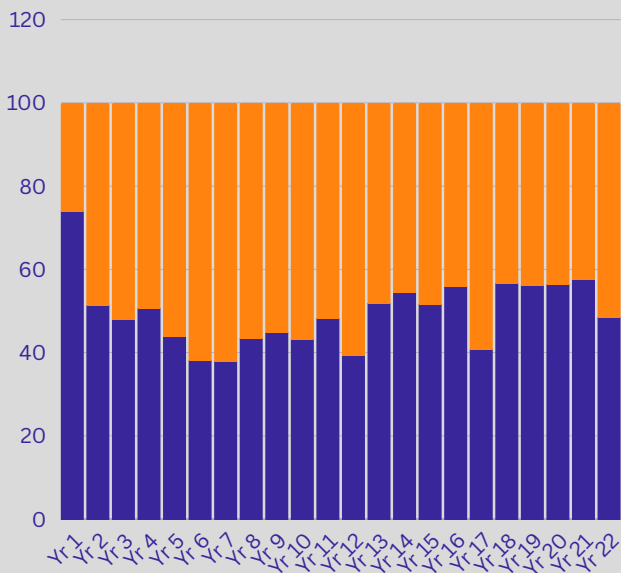
22 YEARS OF REFERRALS



ENGAGEMENT NUMBERS



ENGAGEMENT PERCENTAGE



9547

Total referrals

4842

Total clients engaged

292,474

Total website hits



Work with Victims

Supporting all victims of domestic abuse to become safer, happier and more resilient

271

Victims referred this year

71

cases carried over

37%

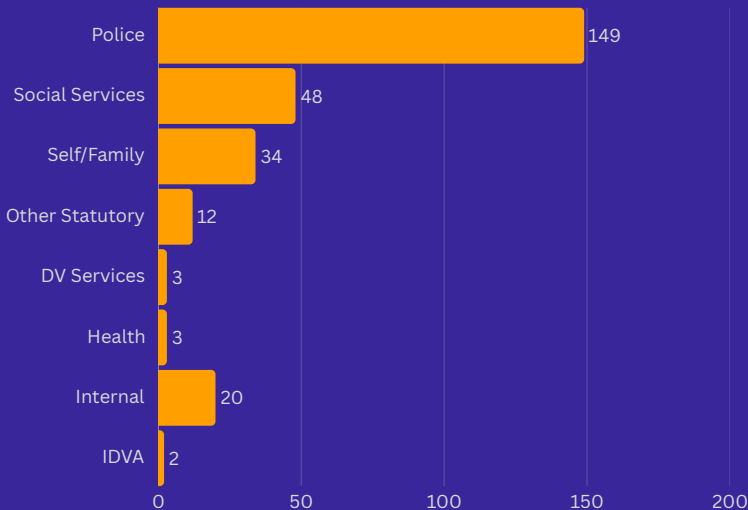
of referrals engaged

162

individuals supported

We started the year with two support streams available for victims. Firstly our Victim Safety Officer who oversaw all victim referrals and offered immediate assistance in safety and risk management, including options relating to criminal and civil justice as well as safeguarding and multi-agency working. This work continued throughout the year funded by Moondance Foundation.

Meanwhile, our Rise and Thrive Team delivered longer-term support aimed at enhancing resilience, boosting safety, and promoting overall well-being. This work was funded by National Lottery until December 2024.



Engagement Snapshot

4.35 %

Of males referred engaged with support

40 %

Of females referred engaged with support

19 %

Of police referral's engaged with support

56 %

of social services referrals engaged with support

73 %

Of self referrals engaged with support

Work with victims continued

What Changed?



We reduced the risk in:
95% of Victim Team cases and 94% of Rise and Thrive Team cases

We increased knowledge and understanding in 77% of Victim Team cases and 98% of Rise and Thrive Team cases



We increased well being and resilience in 98% of Victim Team cases and 93% of Rise and Thrive Team cases



We improved family & social relationships in 100% of Victim Team cases and 98% of Rise and Thrive Team cases



"Jane's" Story—

Jane* self-referred into Phoenix following a marriage breakdown. After being married for many years, Jane was forced to sell her family home and find somewhere to live.

During her marriage, Jane has been emotionally abused and financially controlled. Jane quit work to be a 'kept woman'. However, this resulted in Jane spending days in the home with no heating/ access to money due to her husband working away for periods at a time. Jane was also diabetic and would have to ask for money and to stop whilst out and about with her husband when her blood sugars dropped. In the early days of support, Jane's mental health was extremely low and she struggled with suicidal thoughts.

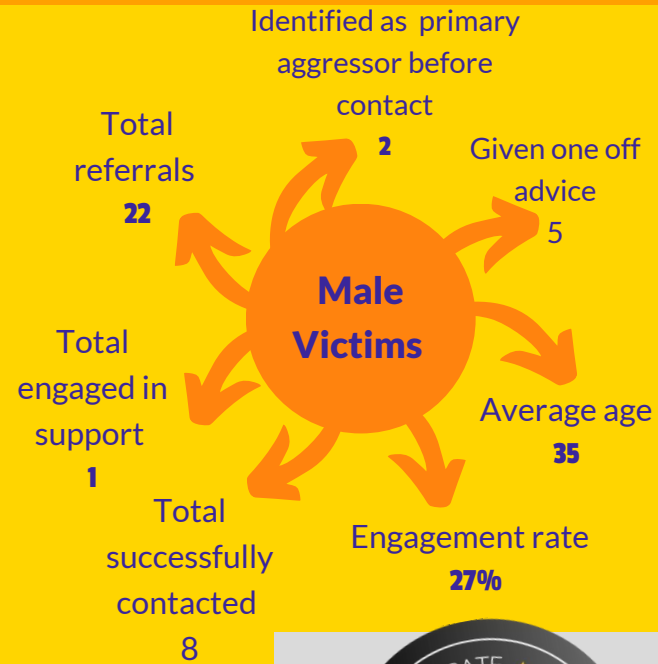
Jane was emotionally supported, helped to open a bank account as she had not had one of her own previously, she was supported to access financial support including benefits, legal support to file for divorce and assist with the house sale and access suitable housing.

Jane was offered a property via the council and was supported to set up her home, accessing grants for white goods to settle in. Jane attended the RESET programme and gained further knowledge of domestic abuse and actively participated in the group, also going on to support her peers in a group setting. Jane accessed the wellbeing support group and the Rise & Thrive activities on offer, including a trip to the farm with her granddaughter and a cookery session in the local community.

Being an avid knitter, she began to knit again when settled in her own home, something that she has previously been degraded for and had stopped. Jane accessed community groups and went on to volunteer in a community kitchen and her local slimming world class. Jane was also divorced.

Jane felt she was able to live her life positively and engage in activities she was previously not allowed to do when she was married through the support of the Rise & Thrive project.

"Without this support I don't think I would have gone on in life, it helped me rebuild a new life and I am finally happy" Jane quotes.



RESET PROGRAMME

★ 34 clients attended RESET group sessions

★ 99% of those attending groups have reported a reduction in risk, 100% an increase in knowledge, 91% reported increased resilience and 96% improved family and social relationships

Feedback from RESET

"I loved it, it opened my mind so much"

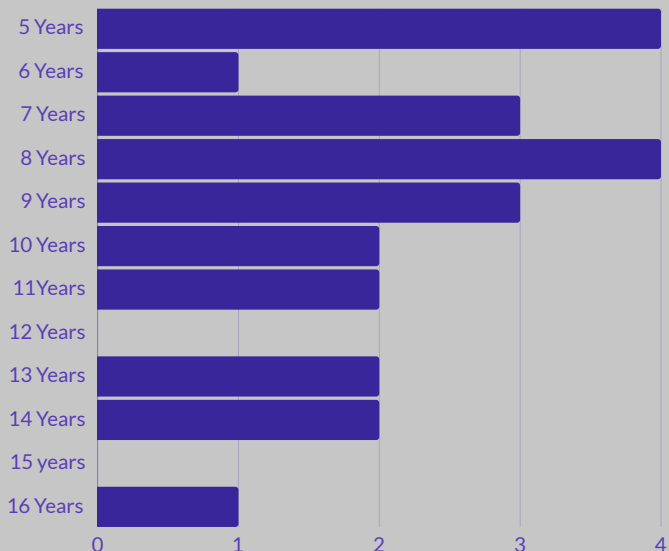
"having the knowledge to know red flags"

"Its really welcoming and everyone here is really supportive"

Children's Recovery Team

Children supported

AGE AT REFERRAL OF ALL ENGAGED



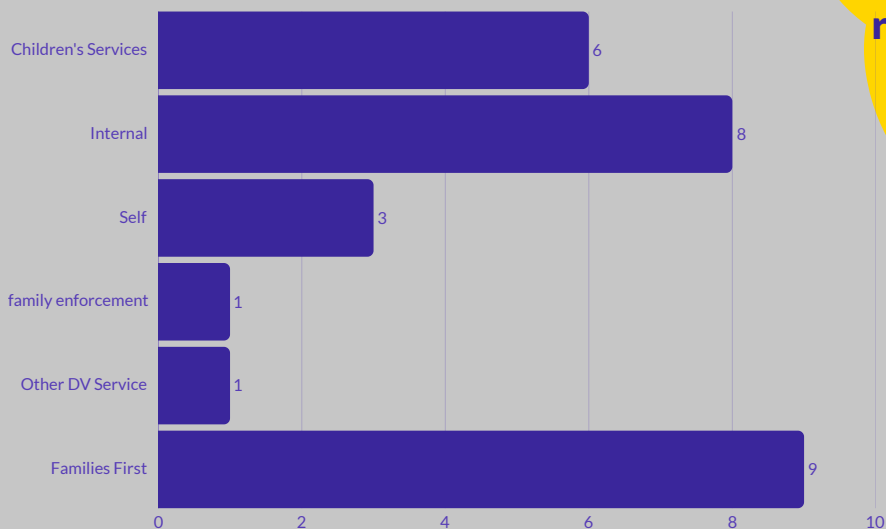
Carried over = 28
New Referrals = 0
Total = 28



24 Engaged
= 86 %
All cases were new referrals (no repeats)

Funding for direct work with Children came to an end in August 2024 which is reflected in the low number supported and zero new referrals as the project was winding down.

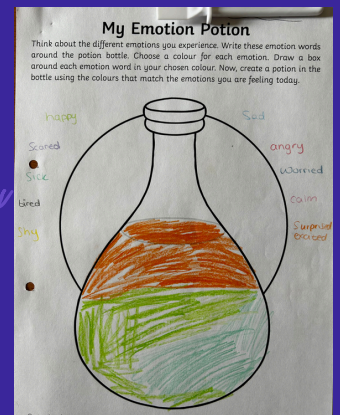
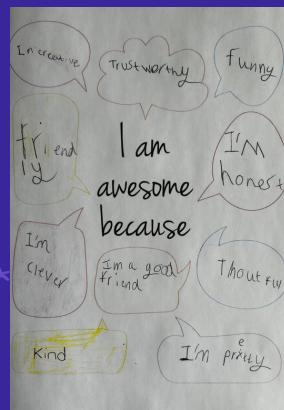
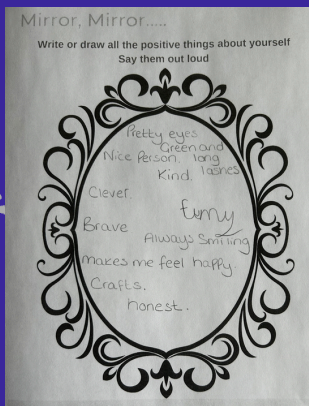
REFERRAL SOURCE OF REFERRALS



16 children identified as female
12 children identified as male



Children's Recovery Team Continued ...



"Archie's" Story

Archie's mother, Mary was referred to Phoenix by Gwent Police following significant abuse from Archie's father Paul. Mary was supported through the criminal court system and a restraining order was put in place to protect her and Archie. Although Paul was advised to consult a solicitor to establish contact with Archie, he has yet to take this step. Mary sought support from Phoenix for Archie due to her worries about the high levels of fear and anxiety he was facing. Archie had endured both physical and emotional abuse directed at him and his mother. Additionally, he was aware of his father's troubling alcohol use and the fact that his father had attempted to take his own life. In early sessions, Archie seemed cautious and nervous. Both Mary and school observed that he was 'excessively anxious' and exhibited fears about various issues, such as his mother leaving him alone, her getting hurt, and concerns about being 'taken away.' Additionally, Archie was grappling with feelings of rejection from his father, which hindered his ability to form and sustain friendships due to his anxiety and low self-esteem.

Archie's worker understood the importance of creating a safe and secure environment during their sessions, emphasizing the need to establish a trusting relationship with him. To achieve this, Archie and his worker dedicated several sessions to getting to know each other through a blend of 'All About Me' worksheets,

engaging games, and identifying his strengths. Archie shows a remarkable talent for drawing and enjoys playing with sand and Lego, so his worker incorporates these activities into their sessions. This approach not only facilitates conversation but also serves as a confidence booster and a means of providing positive reinforcement.

The worker uses various tools to help Archie recognize and discuss his fears and emotions, and develop coping skills. Activities include creating a mindfulness jar, a worry bag, exploring emotions and what he can and can not control. A "Stop/Go" system is implemented for children on the Recovery Team to signal their comfort during sessions, enhancing trust and allowing them a control element of the work.

Archie shows increased happiness and confidence, evident in his smile and excitement during check-ins with his worker. He has formed a small group of friends at school, further boosting his confidence. Although he occasionally mentions his father's absence, Mam reports that it does not seem to negatively affect him anymore. Archie is sleeping better, using coping skills learned with his Recovery Worker, and appears calmer and less anxious overall.

YOUTH ReSpect

CHILD & ADOLESCENT TO PARENT VIOLENCE AND ABUSE

Working with 11- 18 year olds who are using controlling behaviours within their own relationships or towards parents/carers.

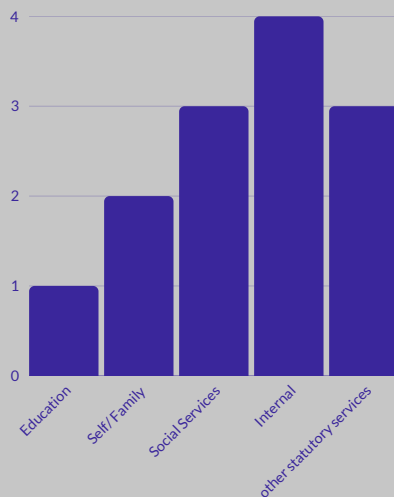
8 cases were carried over

There were 9 new referrals



76% of young people engaged

REFERRAL SOURCE



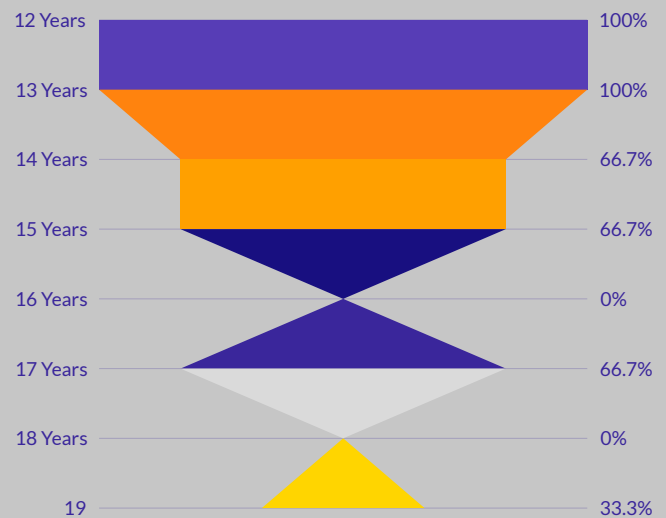
84% displayed emotional abuse and coercive and controlling behaviours (CCB)



61% displayed physical abuse

77% displayed criminal damage

AGE AT OF THOSE THAT ENGAGED



77% of cases showed an improvement in family and social relationships

100% of closed cases showed a reduction in controlling and abusive behaviours

92% of closed cases report an increase in well-being and resilience

BEHAVIOURS DISPLAYED

23% displayed financial control

85% displayed threats to harm (to the primary victim, themselves or siblings)

INTERVENTION TEAM

CHANGE

Working with perpetrators to reduce their controlling and dominant beliefs and behaviours

65

Perpetrator referrals

27

carried over from previous year

78

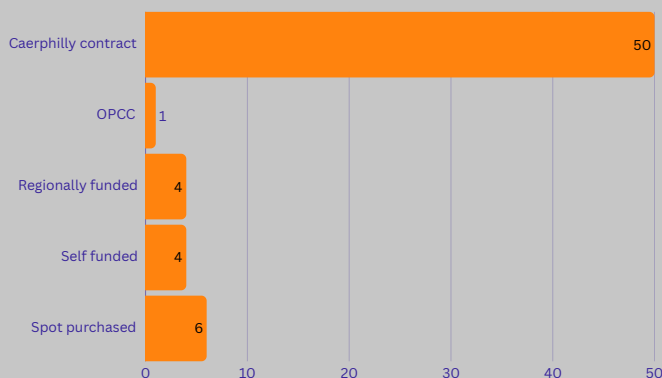
Individuals engaged

83%

Of referrals engaged

“The skills I have learnt on the programme have helped me and my partner to improve our relationship and be able to live as a family again. I no longer feel entitled like I used to - thank you for giving me the chance to change and believing in me.”

During the year funding for this work has come from a variety of sources. The graph shows the breakdown of how the 65 referrals were funded:



Impact Snapshot

79%

With a reduction in risk compared to entry

91%

With an increase in knowledge and understanding of domestic abuse

60%

Showed a reduction in controlling and abusive behaviours

58%

Showed an improvement in family and social relationships

Intervention team continued ...



86%

Of perpetrators referred were male

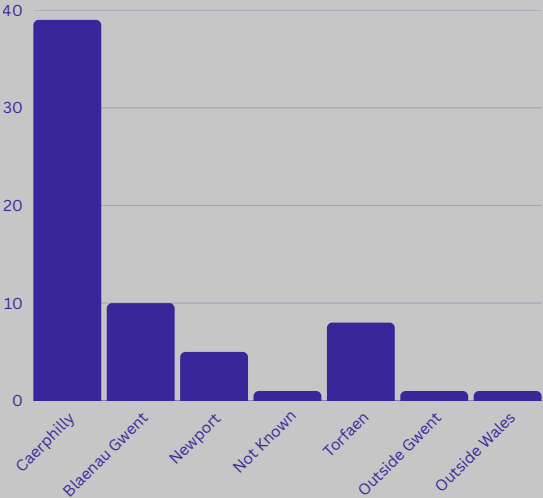
539

Individual sessions were carried out with referrals from Caerphilly

20%

Of those that engaged completed a programme of work in the year

Areas



Partner Link Work



PARTNER LINK OUTCOMES



Case Studies...

"Marie and George had been in a relationship together for nearly a year but had known each other prior to this for several years. Both admit to their previous relationships being domestically abusive however they denied any domestic abuse in their relationship together. Social Services had previous involvement with Marie resulting in all 4 of her children being removed from her care.

At the time of referral, Marie was pregnant by George which was the trigger for the referral. Due to the history at this point it was highly likely that the child would not be deemed safe to stay with Marie and George with the case likely resulting in adoption of the baby. Marie could not be referred to Womens Aid as the relationship with George was on-going. The request was to work with both Marie to complete victim work and with George in the perpetrator team.

During the initial appointment Marie said that she understood her previous relationships were abusive but maintained that this relationship was not, she did note that George's previous relationship was abusive but stated that she felt that he was the victim.

George completed his initial appointment with an intervention officer and was assessed as unsuitable for the programme due to his denial of any abusive behaviours. Following a further incident, police information was provided which was used to challenge George resulting in him admitting some low level abusive behaviours. George then agreed to continue with the work in a more open and honest way.

George completed the other two assessments (information gathering and risk assessment). George was able to give some examples of unhealthy behaviour that he could work on and also talked about looking at better ways of dealing with conflict within the relationship. George remained somewhat resistant to the work at this point but agreed to progress.

"During the same period Marie completed the 10 sessions of the Reset Programme (covering all aspects of an abusive relationship) with the victim safety officer. These were completed as a combination of face to face and online sessions.

Marie was happy to engage with the sessions and could relate to the content but generally with previous relationships and her relationship with her mother. During this period the couple remained together and Marie continued to minimise or deny any abuse in the relationship.

Marie gave birth and her, George and the baby were placed in a parents and child placement in Porthcawl.

During the time that Marie was in Porthcawl there was 1 face to face meeting, 1 online meeting and 6 telephone calls to check in with Marie.

George attended four 1-1 sessions with the Intervention Officer. During the first few sessions George was able to understand and engage with the sessions and was given tools to help him. Towards the end of his time in the placement George began to become more resistant in meetings and showed signs of aggression towards professionals.

At this point the relationship ended between George and Marie with him withdrawing from the placement and from the work with Phoenix. Marie indicated that she wanted to continue the assessment process on her own.

When George left the placement in Porthcawl, Marie began to reflect more honestly on many aspects of her relationship with George that were controlling. Marie disclosed that, due to what she had learned in the programme, she could now recognise the controlling behaviours and also felt confident enough to disclose violence at the beginning of the relationship before she was pregnant. With this new information and outlook from Marie it was felt she would benefit from repeating the Reset Programme. Marie later left the mother and baby placement and is living independently with her young child. At last contact Marie had a safety plan in place and appears to be making all the necessary changes in her life to create a safe environment for the baby.

Training



Phoenix is committed to improving professional responses to domestic abuse and sharing our knowledge and skills with others.

This year Phoenix delivered a total of seven courses with 136 attendees - five of these were 'Understanding Perpetrators' and two were 'Dealing with Counter Allegations'

Well paced ! interactive.
Knowledgeable facilitators !

136
Professionals
Trained

Very interesting and engaging,
the timing was just right

99%
of attendees
improved their
knowledge

The content of this course will definitely reflect upon my practice. i learned so much about the way that potential perpetrators claim to be victims in order to discount a true victims disclosure

Delivery was good, engagement was great too, I liked the activities and break out groups to discuss



Phoenix are grateful to our many partners and funders and thank them for their ongoing support



Llywodraeth Cymru
Welsh Government



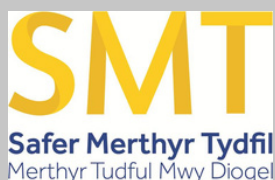
Gwent Violence Against Women, Domestic Abuse and Sexual Violence
Trais yn Erbyn Menywod, Cam-drin Ddomestig a Thrais Rhywiol Gwent



De Cymru
Comisiynydd yr Heddlu a Throsedd
Police and Crime Commissioner
South Wales



Cyngor Bwrdeistref Sirol
Blaenau Gwent
County Borough Council



PHOENIX DOMESTIC ABUSE SERVICES

**PHOENIX HOUSE
SURGERY ROAD
BLAINA**

CHARITY NUMBER 1112039

FINANCIAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH 2025

INDEX

Page

2	Independent Examiner's Report
3-4	Statement of Financial Activities
5	Balance Sheet
6-7	Notes to the Accounts

Independent Examiner's Report to the Trustees of Phoenix Domestic Abuse Services

I report to the trustees of Phoenix Domestic Abuse Services on the accounts for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material aspect:-

- (1) the accounting records were not kept in accordance with section 130 of the Charities Act or
- (2) the accounts did not accord with the accounting records or
- (3) the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Steve Drake

Steve Drake
Chartered Certified Accountant (F.C.C.A.)
24 James Street, Ebbw Vale, Blaenau Gwent, NP23 6JG

10th October 2025

PHOENIX DOMESTIC ABUSE SERVICES - CHARITY NUMBER 1112039
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2025
SECTION A - STATEMENT OF FINANCIAL ACTIVITIES

	<u>Unrestricted</u> <u>Funds</u>	<u>Restricted</u> <u>Funds</u>	<u>2025</u>	<u>2024</u>
	£	£	£	£
<u>INCOMING RESOURCES</u>				
<u>Voluntary sources</u>				
Donations	6,202.67	-	6,202.67	693.04
<u>Grants received</u>				
Welsh Assembly Government - Youth Worker	-	36,000.00	36,000.00	36,000.00
Children in need	-	-	-	28,392.00
The National Lottery Community Fund - Rise and Thrive Project	-	55,042.00	55,042.00	122,152.00
Awards for all	-	20,000.00	20,000.00	-
Garfield Weson Foundation	-	30,000.00	30,000.00	-
VAWDASV - IDVA - Torfaen	-	48,501.10	48,501.10	47,803.12
Masonic Charitable trust	-	-	-	22,730.00
HSBC Foundation	-	5,000.00	5,000.00	-
Moondance Foundation	-	48,855.00	48,855.00	67,138.00
Clothworkers Foundation	-	-	-	1,000.00
Caerphilly County Borough Council	-	97,923.00	97,923.00	97,923.00
Waterloo Foundation	-	35,000.00	35,000.00	-
Pathfinder Project	-	93,961.95	93,961.95	-
Perpetrator Intervention work	14,533.00	-	14,533.00	12,348.00
The Police and Crime commissioner for South Wales	-	-	-	20,000.00
Cara Project	-	28,000.00	28,000.00	5,000.00
Welsh Assembly Government - Capital	-	29,427.22	29,427.22	35,633.48
Violence against Women	108,428.58	-	108,428.58	-
Income (Sub-Total)	129,164.25	527,710.27	656,874.52	496,812.64
<u>Miscellaneous Resources</u>				
Training Provided	5,250.00	-	5,250.00	7,588.56
Suitability sessions, insurance refunds and room hire	1,899.52	-	1,899.52	2,529.00
Bank Interest received (Gross)	1,242.40	-	1,242.40	1,472.79
TOTAL INCOMING RESOURCES	137,556.17	527,710.27	665,266.44	508,402.99

PHOENIX DOMESTIC ABUSE SERVICES - CHARITY NUMBER 1112039
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2025
SECTION A - STATEMENT OF FINANCIAL ACTIVITIES (CONT'D)

	Unrestricted Funds	Restricted Funds	2025	2024
	£	£	£	£
RESOURCES EXPENDED				
Client Expenses	1,061.88	3,865.08	4,926.96	4,407.01
Employee Wages and NIC	65,325.15	401,048.03	466,373.18	497,432.98
Employer Pension Costs	2,548.69	16,597.84	19,146.53	18,367.89
Employee Training Costs	-	208.00	208.00	1,005.00
Publicity, Promotions and Leaflets	-	773.49	773.49	286.98
Travelling Expenses	-	4,847.09	4,847.09	8,013.19
Gas and Electricity Costs	4,216.42	384.15	4,600.57	5,511.13
Insurance Costs (Incl. Healthcare)	2,441.20	9,982.49	12,423.69	12,825.34
Telephone, Fax and Internet	1,931.58	13,586.71	15,518.29	18,943.94
Printing, Postage and Stationery	36.07	793.93	830.00	1,095.14
Repairs, Renewals and Refuse Collections	1,778.63	34,312.35	36,090.98	23,464.93
Accountancy	1,740.00	-	1,740.00	1,680.00
Cleaning	56.00	1,968.60	2,024.60	1,908.81
Computer Software and Support	2,518.18	184.48	2,702.66	8,823.63
Water Rates	-	423.58	423.58	419.28
Equipment repairs and renewals	134.49	1,600.90	1,735.39	17,264.64
Licences and Subscriptions	772.00	1,092.28	1,864.28	733.88
Legal and Professional fees	-	3,030.00	3,030.00	4,950.00
Companies House fees	150.00	34.00	184.00	13.00
Bank and PayPal Charges	14.03	115.65	129.68	168.60
Equipment leasing	2,056.85	2,211.45	4,268.30	4,868.98
Room hire, Canteen and Welfare	291.94	2,507.14	2,799.08	6,151.52
TOTAL RESOURCES EXPENDED	87,073.11	499,567.24	586,640.35	638,335.87
NET INCOMING/(OUTGOING) RESOURCES	50,483.06	28,143.03	78,626.09	(129,932.88)
TOTAL FUNDS BROUGHT FORWARD	109,002.85	262,229.48	371,232.33	501,165.21
TOTAL FUNDS CARRIED FORWARD	159,485.91	290,372.51	449,858.42	371,232.33



PHOENIX DOMESTIC ABUSE SERVICES
SECTION B - BALANCE SHEET AS AT 31ST MARCH 2025

	Note	<u>2025</u> £	<u>2024</u> £
<u>FIXED ASSETS</u>			
Freehold property at cost - Phoenix House, Surgery Road, Blaina (Incl. Enhancement expenditure)		216,752.80	216,752.80
<u>CURRENT ASSETS</u>			
Debtors and Prepayments	4	184,086.22	31,646.03
Cash at bank and in hand	5	63,100.29	127,823.25
TOTAL ASSETS		463,939.31	376,222.08
<u>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</u>			
Expense creditors	6	14,080.89	4,989.75
NET ASSETS		449,858.42	371,232.33

FUNDS OF THE CHARITY

Unrestricted funds	159,485.91	109,002.85
Restricted Income funds	290,372.51	262,229.48
TOTAL FUNDS	449,858.42	371,232.33

Signed by the following two trustees
on behalf of all the trustees

<u>Signature</u>	<u>Print Name</u>	<u>Date of Approval</u>
	SONIA BEHR	16/12/25
	GLYN MORVAN	19/12/25

PHOENIX DOMESTIC ABUSE SERVICES

NOTES TO THE ACCOUNTS

NOTE 1 - BASIS OF PREPARATION

1.1 Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts.

The accounts have been prepared in accordance with:

- (i) the statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and with,
- (ii) the Charities Act 2011.

1.2 Change in basis of accounting

There has been no change to the accounting policies (valuation rules and methods of accounting) since last year.

1.3 Changes to previous accounts

No changes have been made to accounts for previous years.

NOTE 2 - ACCOUNTING POLICIES

INCOMING RESOURCES

2.1 Recognition of Incoming resources

These are included in the Statement of Financial Activities when:

- (i) the charity becomes entitled to the resources;
- (ii) the trustees are virtually certain they will receive the resources; and
- (iii) the monetary value can be measured with sufficient reliability.

2.2 Incoming resources with related expenditure

Where incoming resources have related expenditure, the incoming resources and related expenditure are reported gross in the Statement of Financial Activities.

2.3 Grants and donations

Grants and donations are only included in the Statement of Financial Activities when the Charity has unconditional entitlement to the resources.

2.4 Investment Income

This is included in the accounts when receivable.

EXPENDITURE AND LIABILITIES

2.5 Liability recognition

Liabilities are recognized as soon as there is a legal or constructive obligation committing the charity to pay out the resources.

NOTE 3 - DETAILS OF CERTAIN ITEMS OF EXPENDITURE

3.1 Fees for examination of the accounts

	<u>2025 (£)</u>	<u>2024 (£)</u>
Independent examiner's fees for reporting on the accounts	1,740.00	1,680.00

PHOENIX DOMESTIC ABUSE SERVICES**NOTES TO THE ACCOUNTS (CONT'D)****NOTE 4 - DEBTORS AND PREPAYMENTS**

Analysis of debtors: amounts falling due within one year

	<u>2025 (£)</u>	<u>2024 (£)</u>
Violence against Women, Domestic Abuse.	102,737.49	12,412.48
Moondance Foundation	-	(48,855.00)
Welsh Assembly Government	3,574.00	35,633.48
Caerphilly County Borough Council	27,434.77	25,610.07
Maria Perkins	450.00	-
Blaenau Gwent Social Services	1,400.00	450.00
Safer Merthyr Tydfil	48,489.96	5,000.00
Torfaen County Borough Council	-	900.00
Prepayments	-	45.00
Plymouth City Council	-	450.00
	<u>184,086.22</u>	<u>31,646.03</u>

NOTE 5 - CASH AT BANK AND IN HAND

	<u>2025 (£)</u>	<u>2024 (£)</u>
Cash at bank - current account	30,727.73	26,693.09
Cash at bank - deposit accounts	32,372.56	101,130.16
	<u>63,100.29</u>	<u>127,823.25</u>

NOTE 6 - CREDITORS AND ACCRUALS

Analysis of creditors: amounts falling due within one year

	<u>2025 (£)</u>	<u>2024 (£)</u>
Accountancy - Garry White and Company	1,740.00	1,680.00
Pension	4,188.30	2,081.50
Expense creditors	8,152.59	1,228.25
	<u>14,080.89</u>	<u>4,989.75</u>

PHOENIX DOMESTIC ABUSE SERVICES

PHOENIX HOUSE

SURGERY ROAD

BLAINA

CHARITY NUMBER 1112039

FINANCIAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH 2025

INDEX

Page

2	Independent Examiner's Report
3-4	Statement of Financial Activities
5	Balance Sheet
6-7	Notes to the Accounts

Independent Examiner's Report to the Trustees of Phoenix Domestic Abuse Services

I report to the trustees of Phoenix Domestic Abuse Services on the accounts for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material aspect:-

- (1) the accounting records were not kept in accordance with section 130 of the Charities Act or
- (2) the accounts did not accord with the accounting records or
- (3) the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Steve Drake

Steve Drake
Chartered Certified Accountant (F.C.C.A.)
24 James Street, Ebbw Vale, Blaenau Gwent, NP23 6JG

10th October 2025

PHOENIX DOMESTIC ABUSE SERVICES - CHARITY NUMBER 1112039
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2025
SECTION A - STATEMENT OF FINANCIAL ACTIVITIES

	<u>Unrestricted</u> <u>Funds</u>	<u>Restricted</u> <u>Funds</u>	<u>2025</u>	<u>2024</u>
	£	£	£	£
<u>INCOMING RESOURCES</u>				
<u>Voluntary sources</u>				
Donations	6,202.67	-	6,202.67	693.04
<u>Grants received</u>				
Welsh Assembly Government - Youth Worker	-	36,000.00	36,000.00	36,000.00
Children in need	-	-	-	28,392.00
The National Lottery Community Fund - Rise and Thrive Project	-	55,042.00	55,042.00	122,152.00
Awards for all	-	20,000.00	20,000.00	-
Garfield Weson Foundation	-	30,000.00	30,000.00	-
VAWDASV - IDVA - Torfaen	-	48,501.10	48,501.10	47,803.12
Masonic Charitable trust	-	-	-	22,730.00
HSBC Foundation	-	5,000.00	5,000.00	-
Moondance Foundation	-	48,855.00	48,855.00	67,138.00
Clothworkers Foundation	-	-	-	1,000.00
Caerphilly County Borough Council	-	97,923.00	97,923.00	97,923.00
Waterloo Foundation	-	35,000.00	35,000.00	-
Pathfinder Project	-	93,961.95	93,961.95	-
Perpetrator Intervention work	14,533.00	-	14,533.00	12,348.00
The Police and Crime commissioner for South Wales	-	-	-	20,000.00
Cara Project	-	28,000.00	28,000.00	5,000.00
Welsh Assembly Government - Capital	-	29,427.22	29,427.22	35,633.48
Violence against Women	108,428.58	-	108,428.58	-
Income (Sub-Total)	129,164.25	527,710.27	656,874.52	496,812.64
<u>Miscellaneous Resources</u>				
Training Provided	5,250.00	-	5,250.00	7,588.56
Suitability sessions, insurance refunds and room hire	1,899.52	-	1,899.52	2,529.00
Bank Interest received (Gross)	1,242.40	-	1,242.40	1,472.79
TOTAL INCOMING RESOURCES	137,556.17	527,710.27	665,266.44	508,402.99

PHOENIX DOMESTIC ABUSE SERVICES - CHARITY NUMBER 1112039
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2025
SECTION A - STATEMENT OF FINANCIAL ACTIVITIES (CONT'D)

	Unrestricted Funds	Restricted Funds	2025	2024
	£	£	£	£
RESOURCES EXPENDED				
Client Expenses	1,061.88	3,865.08	4,926.96	4,407.01
Employee Wages and NIC	65,325.15	401,048.03	466,373.18	497,432.98
Employer Pension Costs	2,548.69	16,597.84	19,146.53	18,367.89
Employee Training Costs	-	208.00	208.00	1,005.00
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Travelling Expenses	-	4,847.09	4,847.09	8,013.19
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TOTAL FUNDS CARRIED FORWARD	159,485.91	290,372.51	449,858.42	371,232.33



PHOENIX DOMESTIC ABUSE SERVICES
SECTION B - BALANCE SHEET AS AT 31ST MARCH 2025

	Note	<u>2025</u> £	<u>2024</u> £
<u>FIXED ASSETS</u>			
Freehold property at cost - Phoenix House, Surgery Road, Blaina (Incl. Enhancement expenditure)		216,752.80	216,752.80
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Expense creditors	6	14,080.89	4,989.75
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Signed by the following two trustees
on behalf of all the trustees

<u>Signature</u>	<u>Print Name</u>	<u>Date of Approval</u>
	SONIA BEHR	16/12/25
	GLYN MORJAN	19/12/25

PHOENIX DOMESTIC ABUSE SERVICES

NOTES TO THE ACCOUNTS

NOTE 1 - BASIS OF PREPARATION

1.1 Basis of accounting

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1.3 Changes to previous accounts

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NOTE 2 - ACCOUNTING POLICIES

INCOMING RESOURCES

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These are included in the Statement of Financial Activities when:

- (i) the charity becomes entitled to the resources;
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Liabilities are recognized as soon as there is a legal or constructive obligation committing the charity to pay out the resources.

NOTE 3 - DETAILS OF CERTAIN ITEMS OF EXPENDITURE

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	<u>2025 (£)</u>	<u>2024 (£)</u>
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PHOENIX DOMESTIC ABUSE SERVICES**NOTES TO THE ACCOUNTS (CONT'D)****NOTE 4 - DEBTORS AND PREPAYMENTS**

Analysis of debtors: amounts falling due within one year

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	<u>184,086.22</u>	<u>31,646.03</u>

NOTE 5 - CASH AT BANK AND IN HAND

	<u>2025 (£)</u>	<u>2024 (£)</u>
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Cash at bank - deposit accounts	32,372.56	101,130.16
	<u>63,100.29</u>	<u>127,823.25</u>

NOTE 6 - CREDITORS AND ACCRUALS

Analysis of creditors: amounts falling due within one year

	<u>2025 (£)</u>	<u>2024 (£)</u>
Accountancy - Garry White and Company	1,740.00	1,680.00
Pension	4,188.30	2,081.50
Expense creditors	8,152.59	1,228.25
	<u>14,080.89</u>	<u>4,989.75</u>