



# **Phoenix Domestic Abuse Services**

## **ANNUAL REPORT 2021-2022**

Phoenix Domestic Abuse Services  
Phoenix House  
Surgery Road  
Blaina  
Blaenau Gwent  
NP13 3AY

Tel: - 01495 291202  
E-mail: - [info@phoenixdas.co.uk](mailto:info@phoenixdas.co.uk)  
[www.phoenixdas.co.uk](http://www.phoenixdas.co.uk)

<b>3</b>	<b>Trustee Foreword</b>
<b>4</b>	<b>Introduction</b>
<b>7</b>	<b>Outcomes and Targets</b>
<b>9</b>	<b>Statistical Overview 2021 - 2022</b>
<b>15</b>	<b>19 Year Statistical Overview</b>
<b>17</b>	<b>Support for Victims</b>
<b>18</b>	<b>Children &amp; Young People</b>
<b>20</b>	<b>Intervention team</b>
<b>23</b>	<b>Training</b>
<b>23</b>	<b>Income Generation and fundraising</b>
<b>24</b>	<b>Future focused 2022 - 2023</b>

### **Trustee Forward 2021-2022.**

The past 12 months seems to have passed so quickly that it is hard to believe that we are delivering the Annual Report so soon.

At the start of this period the pandemic continued to influence us all and made Phoenix continue to adapt to the conditions we all had to live in. However, as the months went by, we began to revert to some normality in our lives and started to learn to live with this new virus.

As the year progressed, we saw the number of referrals increase and Phoenix return to some sort of normal working practice. The Staff who had gone above and beyond in difficult times continued in this vein and despite some personnel leaving and several recruitment problems, those who remained ensured that the high standards of our organisation were maintained and often exceeded.

Phoenix is almost 20 years old, starting with two people working out of a small office in Brynmawr and growing over the years into the organisation we have today. Not only has Phoenix grown but its reputation for excellence has grown with it. It is fair to say that our name is held in high esteem not only in Blaenau Gwent and the surrounding areas but also in every aspect of domestic abuse work wherever it is spoken about.

We will all have to face new challenges in the period of 2022-2023 and no doubt some of those challenges have already been met. Things have changed but Phoenix has changed with them and that is what has made us better and stronger to face the future.

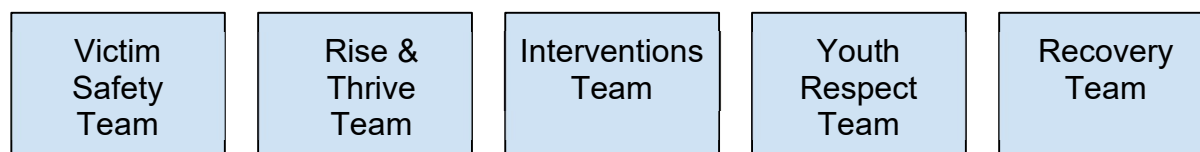
As Trustees we acknowledge your continued professionalism, loyalty and work ethic allowing us to provide a service to those most in need to the highest of standards and for that we offer you a very big thank you.

## **Introduction**

The purpose of this report is to provide an overview of the service and outcomes for the financial year. This report covers the period 1<sup>st</sup> April 2021 – 31<sup>st</sup> March 2022 and includes statistical feedback from all the project areas with a specific focus on whole service outcomes. This year we have provided separate reports for each of the service areas which are available on request and provide a more detailed breakdown.

### **Phoenix Domestic Abuse Services**

*Interventions offered by Phoenix DAS financial year 2021-2022*



The year began with us living under restrictions and continuing to adapt services to meet the needs of our service users within the safety parameters set by the government. As a service we continued to deal with client safety along with staff safety and the continued pressures of juggling a service on an often-reduced level of staffing due to illness.

Referral levels saw a 40% increase on the previous year to 696 with our most significant increases being in the Youth team. Although this is considerable, referral levels still remained 8% lower than that of the previous year (2019- 2020) despite there being a considerably higher number of staff employed within the team. During the year Phoenix saw engagement figures reach their highest level in our history with 391 of those referrals engaging in support. This represents 56% which is the same engagement rate experienced last year although the actual figure was much lower then at 282. When also factoring in the number of cases which were carried over from the previous year (187) we can see that a total of 578 individuals were supported by Phoenix during the year 2021 - 2022. This is by far the highest number supported in our history and represents the service operating at a far more sustainable level of staffing than has previously been achieved.

Despite these increases in referrals, which included a 10% increase within the intervention team, Phoenix failed to meet the forecast number of referrals and clients engaging as required by the funders of perpetrator work. This included a very low number of individuals referred into the Reprovide research project and also into the OPCC funded regional project. The failure of these projects to reach the required levels has caused the withdrawal of both of these pots of funding in the year 2022- 2023. For the Regional work some funding will continue but only to work with those clients referred during the year 2021- 2022. This will no doubt have a large impact on the future of this work which will require significant work in the coming months in order to ensure its continuance. There were also lower than anticipated referrals into the Caerphilly project which demonstrates how this issue is a wider one impacting on many public sector referrers.

End of year monitoring showed some problems around victim team case closures this year with staff not always fully crediting their own achievements. This has meant that some cases were closed as not engaged despite having had initial appointments, referrals and target hardening. Work has now taken place around this to ensure that all achievements are fully recognised in the future.

During the year Phoenix continued to experience some problems with staff recruitment and retention, this is an issue mirrored in all partner agencies and replicated across all areas of the UK. Phoenix has continued to investigate causes for this and put in mitigated measures where possible. These actions have included:

- Completing a structural review to create tiers of jobs allowing for clearer progression and recognition of the complexity and unsociable working hours within different teams.
- Working with a consultant to create a full salary review which resulted in the adoption of a change in salaries for a majority of posts with clear plans in place for the coming years.
- Linking in with partners, commissioners and other leaders to continue to monitor these issues and look for sector wide solutions.
- Increased focus on staff training, support, and development.
- Actively seeking staff feedback through a staff satisfaction survey, full team meetings and other ad hoc consultations.
- Matching the government thank you payment made to some staff to ensure that all staff felt recognised for their contributions throughout the pandemic.
- Utilising wellbeing and motivational tools to help staff to bond as a team and feel supported in prioritising their mental wellbeing
- Utilising hybrid working models to enable staff to work at home on occasions where necessary and to allow as much flexibility as possible e.g., condensed working hours.
- Prioritising clinical supervision for as many frontline staff as possible.
- Continuing to offer private health insurance as part of all contracts.

Some of these measures have worked with staff retention issues appearing to have reduced although recruitment remains very difficult with very few candidates applying for any vacancies.

Other significant events from the year include:

- The intervention manager returned to work following maternity leave. The CEO provided support over the first few months to ensure that she was aware of all changes since being off, of which there were many, and also supported Lidia to take on this much changed role on a reduced number of hours. The CEO continued with some elements of the role to aid this until a team leader was recruited and trained as per the revised structure adopted in the review.
- Further funding for the victim safety team was agreed allowing us to extend Nicola's contract and also employ an additional member of staff to the team.
- An extension of funding by Children in Need has allowed the continuation of the Children's Recovery Team

- The regional work within the Interventions (perpetrator) team and the Youth Respect team was extended by the PCC and the Home Office initially until the end of the year but with the agreement that 2022- 2023 funding will only be for completion of work not taking on new clients.
- The Youth Respect Team saw a considerable increase in referrals which is a direct result of all the hard work completed by the team to raise awareness of the service.
- Referrals to the Reprovide study remained very low and after much discussion the project was brought to an end in March, with some funding being provided to continue to submit research information into the next year.
- Phoenix entered its 20th year of operation in November and Launched its 20 events with a mammoth 30 hour relay walk involving many local dignitaries and linking in closely with Tai Calon. The event also offered an opportunity to increase our social media presence and for staff to spend time together informally following all the enforced separation during COVID.
- Other events included the launch of our new training programme and our corporate sponsorship and Friends of Phoenix scheme.
- Capital funding was secured through Welsh Government to allow some repairs to be completed this included work to the kitchen and new windows where needed.
- Throughout this time the CEO linked in closely with partners, funders and others to ensure that we were aware of all new developments and also providing updates on the impacts we were seeing. This included a high number of virtual meetings with partners such as Respect, Welsh Government and the Regional VAWDASV team as well as our key funders and commissioners.
- A new role of Intervention Team Administration Officer was created to support the admin team in Phoenix due to increasing workload.
- Throughout the year the management team have continually updated our Phoenix response Policy to ensure that it remains in line with current advice whilst enabling staff to continue to provide this much needed service.
- The CEO has continued supporting the SMT to deal with the complexities of managing a diverse team throughout a global pandemic. The team have continued to do an amazing job and demonstrated extreme resilience in managing others sensitivity whilst also having to deal with their own personal feelings and responsibilities.

### **Staffing Changes**

<b>Start of year April 2021 - total staff 25</b>	<b>End of year March 2022 - total staff 24</b>
<ul style="list-style-type: none"> <li>➤ 1 CEO</li> <li>➤ 1 Deputy CEO</li> <li>➤ 1 Finance Manager</li> <li>➤ 2 Admin Officers</li> <li>➤ 1 Victim and Family Team Manager</li> </ul>	<ul style="list-style-type: none"> <li>➤ 1 CEO</li> <li>➤ 1 Deputy CEO</li> <li>➤ 1 Finance Manager</li> <li>➤ 3 Admin Officers</li> <li>➤ 1 Victim and Family Team Manager</li> </ul>

<ul style="list-style-type: none"> <li>➤ 1 Victim Safety Officer</li> <li>➤ 1 IDVA</li> <li>➤ 2 Rise and Thrive Workers</li> <li>➤ 2 Recovery Workers</li> <li>➤ 1 Parenting Officer</li> <li>➤ 2 Youth Respect Officers</li> <li>➤ 1 Youth Respect Team Leader</li> <li>➤ 1 Perpetrator Team Manager on maternity leave - covered by CEO</li> <li>➤ 3 Perpetrator Officers - 2 full time 1 part time (all in post less than 7 months)</li> <li>➤ 1 sessional Perpetrator Officer (with a period of sickness)</li> <li>➤ 3 Partner Link Officers (2 full time, 1 part-time)</li> <li>➤ 1 Intervention Hub Officer (also a Partner Link Officer)</li> </ul>	<ul style="list-style-type: none"> <li>➤ 2 Victim Safety Officers</li> <li>➤ 1 IDVA</li> <li>➤ 2 Rise and Thrive Workers</li> <li>➤ 1 Recovery Worker</li> <li>➤ 1 Recovery Parenting Officer</li> <li>➤ 1 Youth Respect Officer</li> <li>➤ 1 Youth Respect Strategic Lead</li> <li>➤ 1 Intervention Team Manager</li> <li>➤ 1 Intervention team leader (in post less than 5 months)</li> <li>➤ 3 Intervention Officers - 2 full time 1 part time (1 in post less than 5 months)</li> <li>➤ 2 Partner Link Officers (1 part-time. 1 full time)</li> </ul>
--	---

### **Outcomes and Target**

Each service area set their own targets in partnership with funders which were reviewed periodically throughout the year with trustees. Below are the overall achievements for the organisation as a whole for the year.

What are our measured outcomes?	Targets and Achieved 2021- 2022	What are our indicators?
Reduce the risk of harm to victims and families in current and future relationships	<p>Target - 75% of 660 engaged</p> <p>Achieved – 74% of 391</p>	<p>Frequency of incidents</p> <p>Severity of incidents</p> <p>Victim perception of risk and safety</p> <p>Worker's perception of risk and safety</p>

## Phoenix Domestic Abuse Services - Annual Report 2021 - 2022

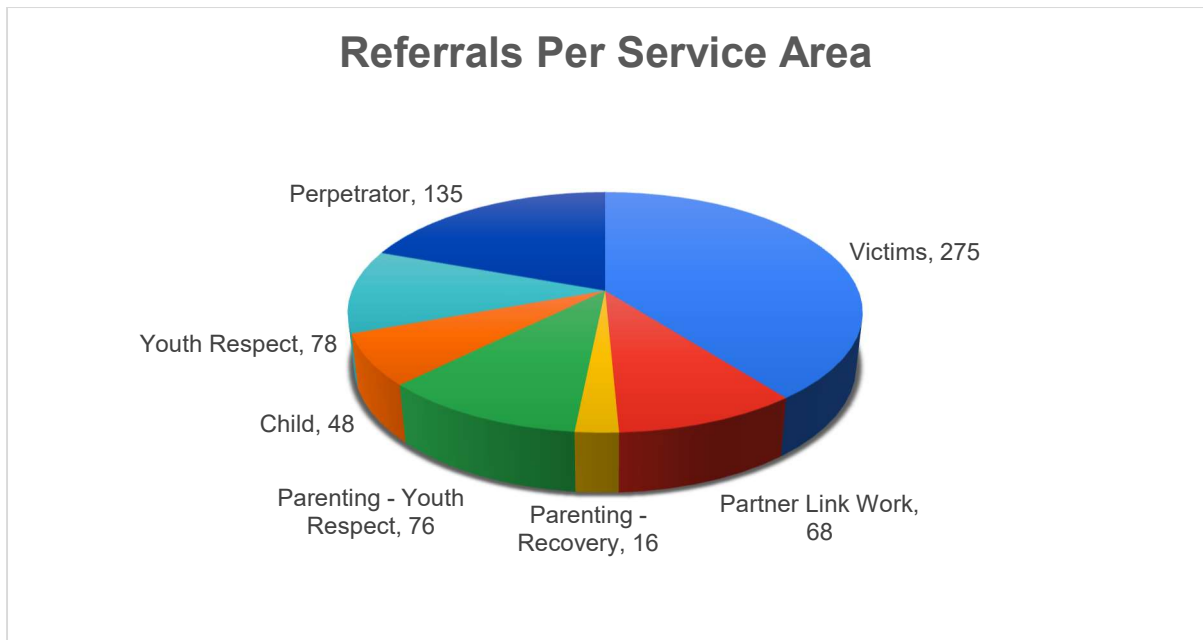
Increased knowledge and understanding of domestic abuse and healthy relationships	<p>Target - 80% of 660 engaged</p> <p>Achieved - 83% of 391</p>	<p>Worker perception of level of meaningful engagement</p> <p>Self-reported level of understanding of healthy relationships</p> <p>Worker reported level of understanding of domestic abuse</p>
Improved wellbeing and resilience through emotional support and greater awareness of rights, options and processes	<p>Target - 80% of 415 engaged</p> <p>Achieved – 89% of 262</p>	<p>Level of information provided to client</p> <p>Number of options accessed by client</p> <p>Self- reported level of understanding of options and rights</p> <p>Score of physical and emotional well-being</p> <p>Worker perception of resilience levels</p>
Reduce abusive and dominant beliefs and behaviours	<p>Target - 65% of 235 engaged</p> <p>Achieved – 47% of 129</p>	<p>Self- reported levels of abusive and dominant beliefs and behaviours</p> <p>Victim reported levels of abusive and dominant beliefs and behaviours</p> <p>Worker assessed levels of abusive and dominant behaviours</p> <p>Worker assessed levels of abusive and dominant beliefs</p>
Improved family and social relationships	<p>Target - 80% of 660 engaged</p> <p>Achieved – 57% 391</p>	<p>Self-perception of quality of relationships with others (intimate partners, family members and social relationships)</p> <p>Worker assessed quality of engagement/relationships with professionals</p>

It can be seen from this that the service outcomes this year were well under the targets set. This can be seen particularly within the intervention team who experienced extremely low referral numbers throughout the year despite considerable effort to promote the work. The victim team also had low rates of engagement although on further examination this appears to be a recording issue with many of them identified as non-engaging despite intervention work taking place. This has been investigated and training carried out with the team around accurate recording.

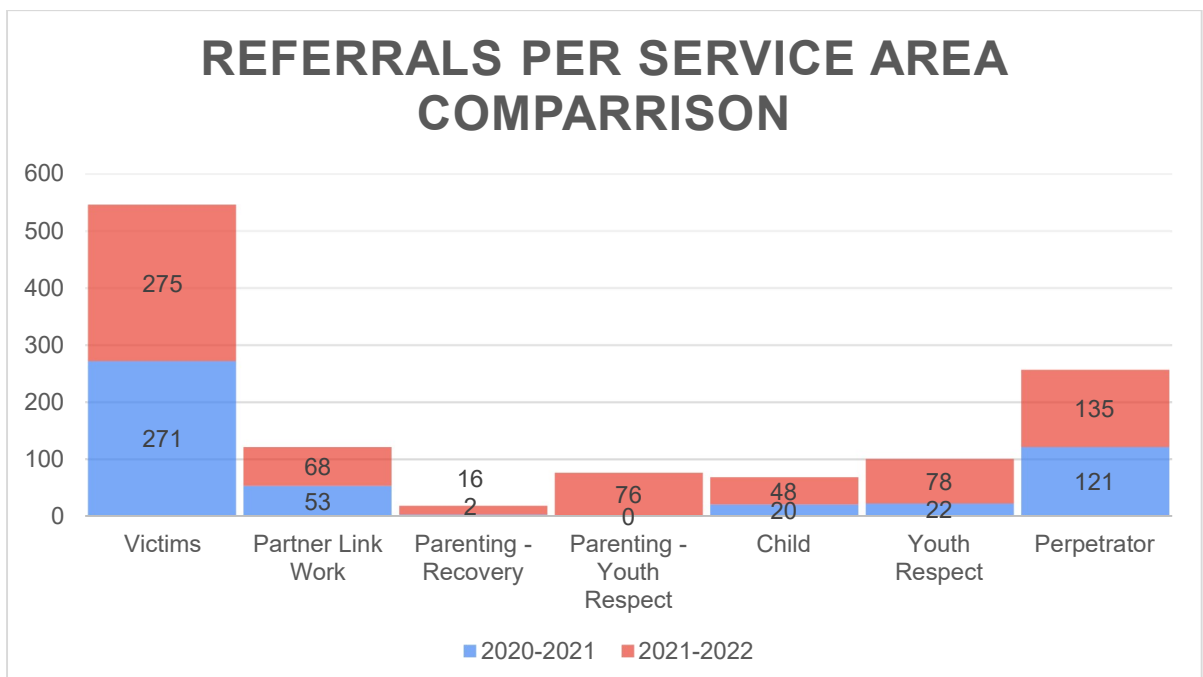
### **Statistical Overview 2021 - 2022**

During 2020 – 2021 the service received 696 referrals, this figure is a 40% increase on the year before, although this still represents an 8% decrease compared to the year prior to that.

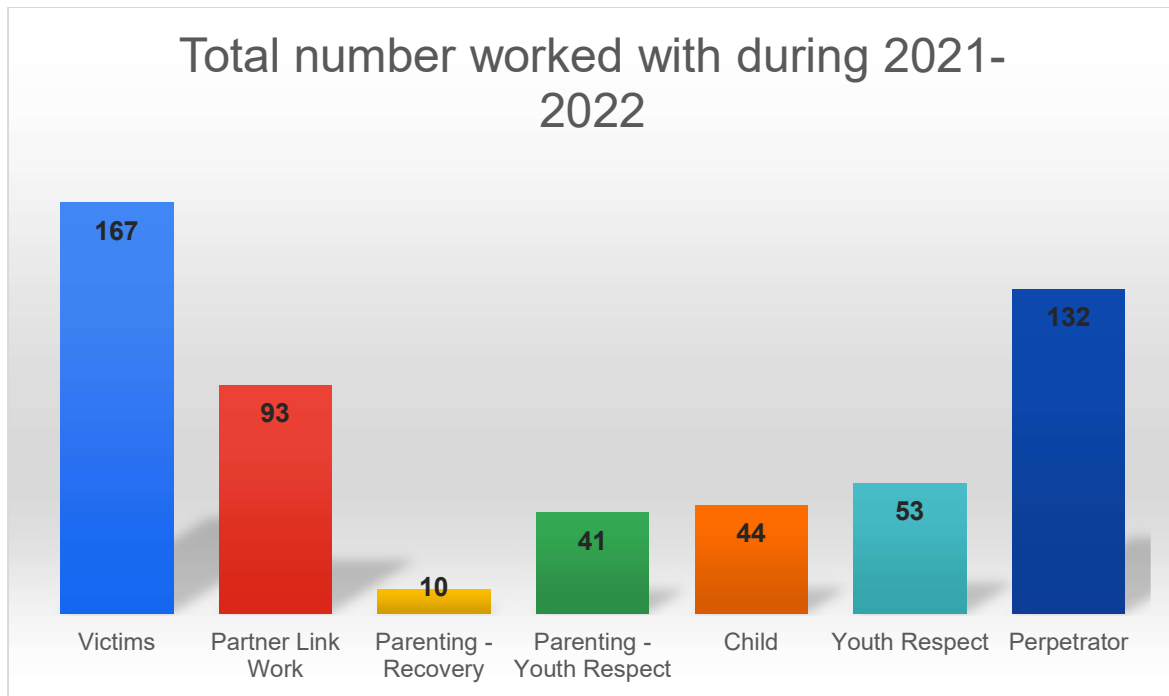




When we compare this to the previous year, we see that victim referrals have remained at the same level with increases seen in all other areas.



The following graph shows the actual number of cases worked with by each team during the year, this includes carried over cases as well as all those who engaged during the year.



This equates to a total of 540 clients supported. When dividing this by the number of full-time equivalent staff working who are case holding (13) we get an average number of clients supported per year as being 41.5.

Recommended caseloads per year varies across the service areas with the average recommended for IDVAs being 60 – 80 per year. For some areas, such as partner link work, the caseload could be much higher than this and we would expect it to be lower for intervention officers who are both carrying out one to one work and also running groups. From this information we can conclude that in some areas of the service we have capacity to support far more clients than we currently are. Please see below for average cases per full time member of staff for each area:

Victim work: 46.39

Children's work: 31.43

Parenting work (child):25

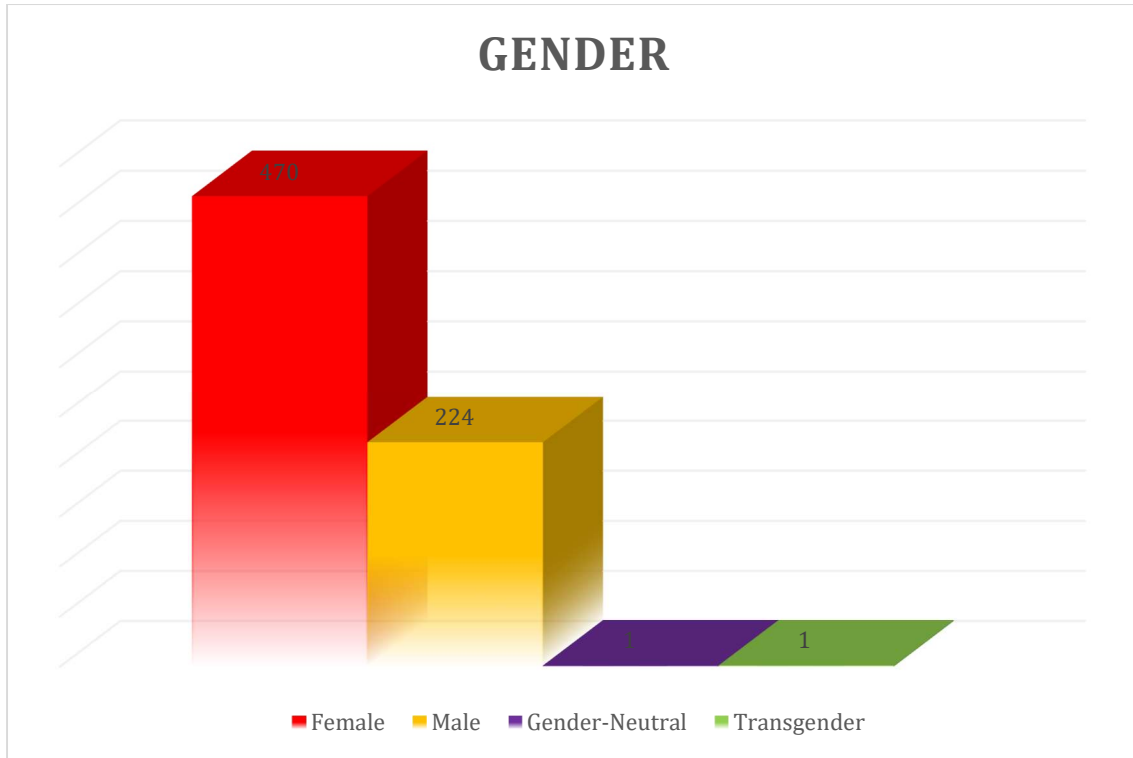
Youth Respect: 35.33

Parenting work (Youth):41

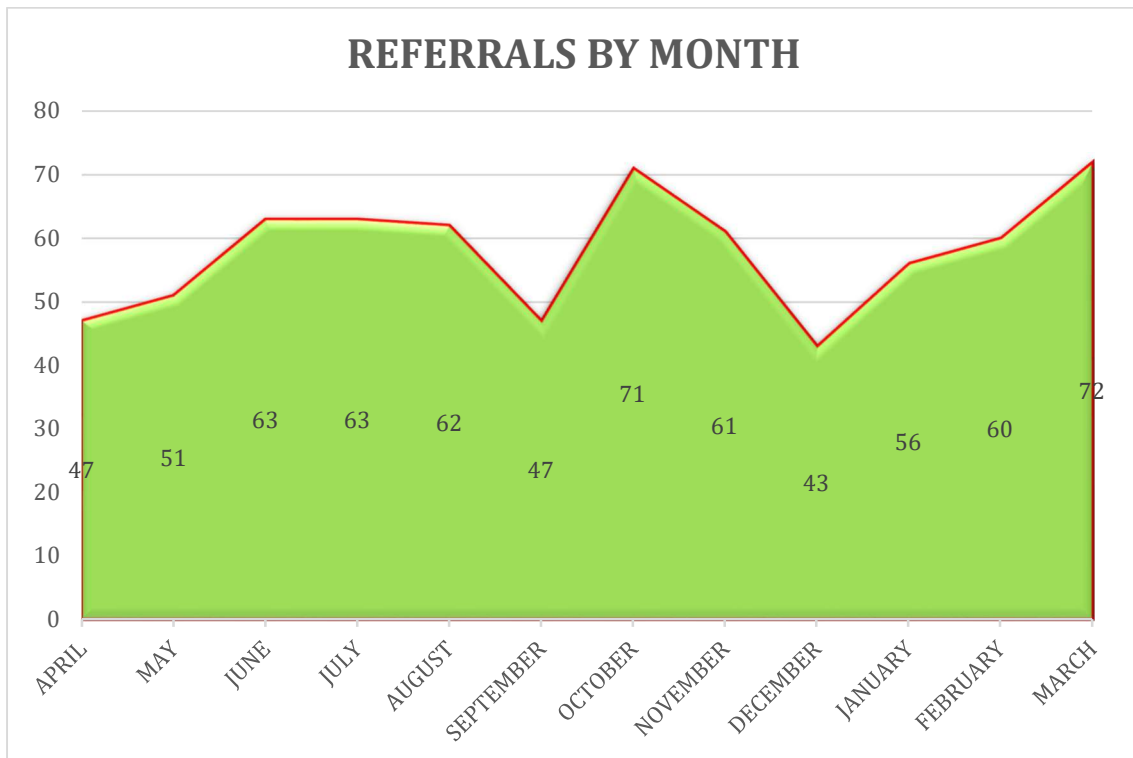
Intervention team: 37.71

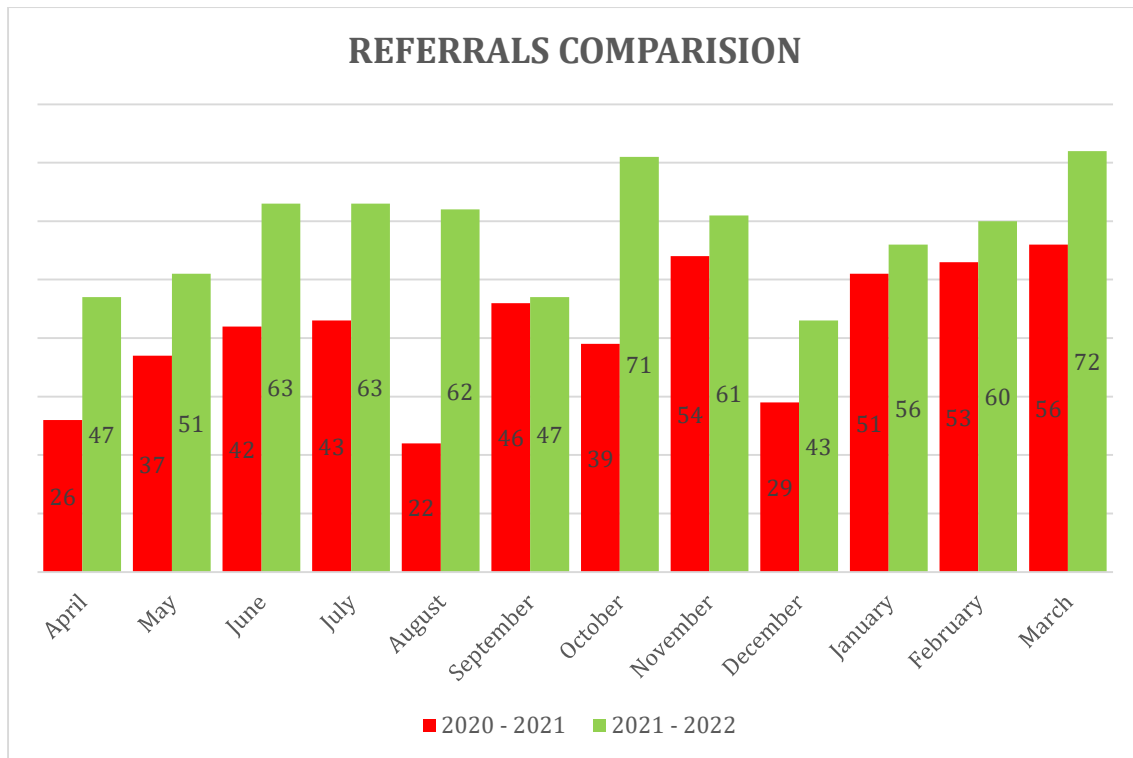
Partner link work: 66.43

When looking at the gender of referrals we see a slight shift towards a higher percentage of male referrals from 29% to 32%

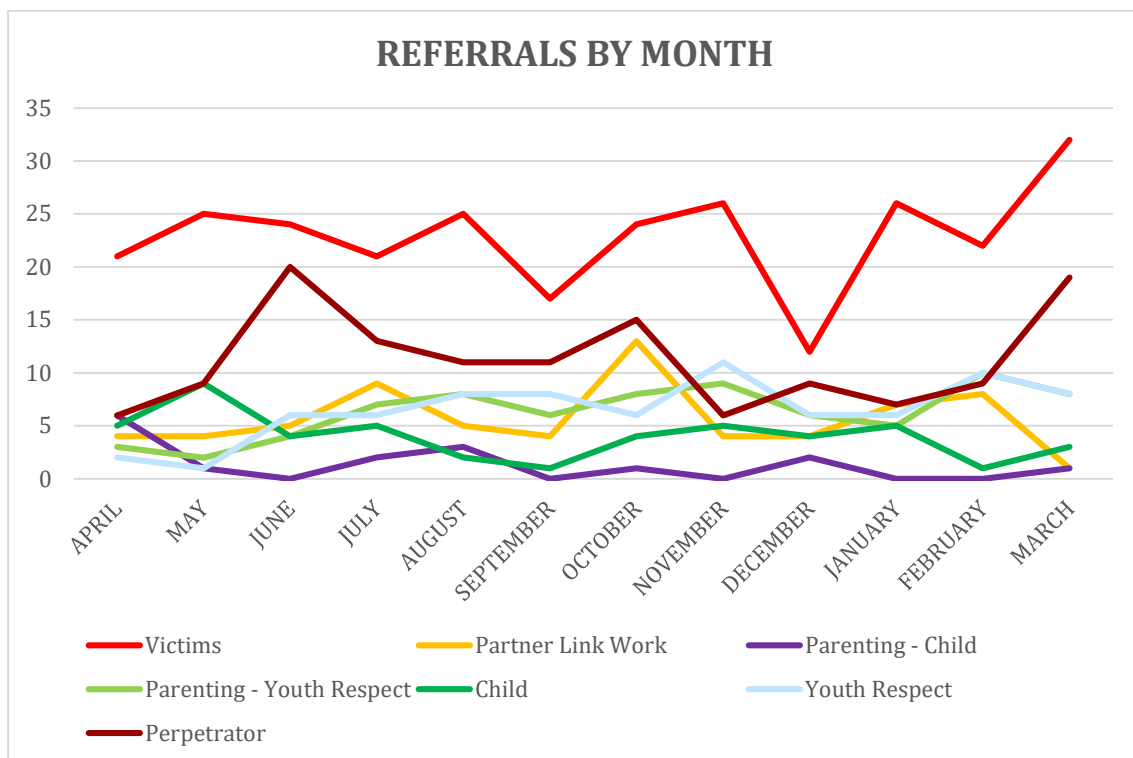


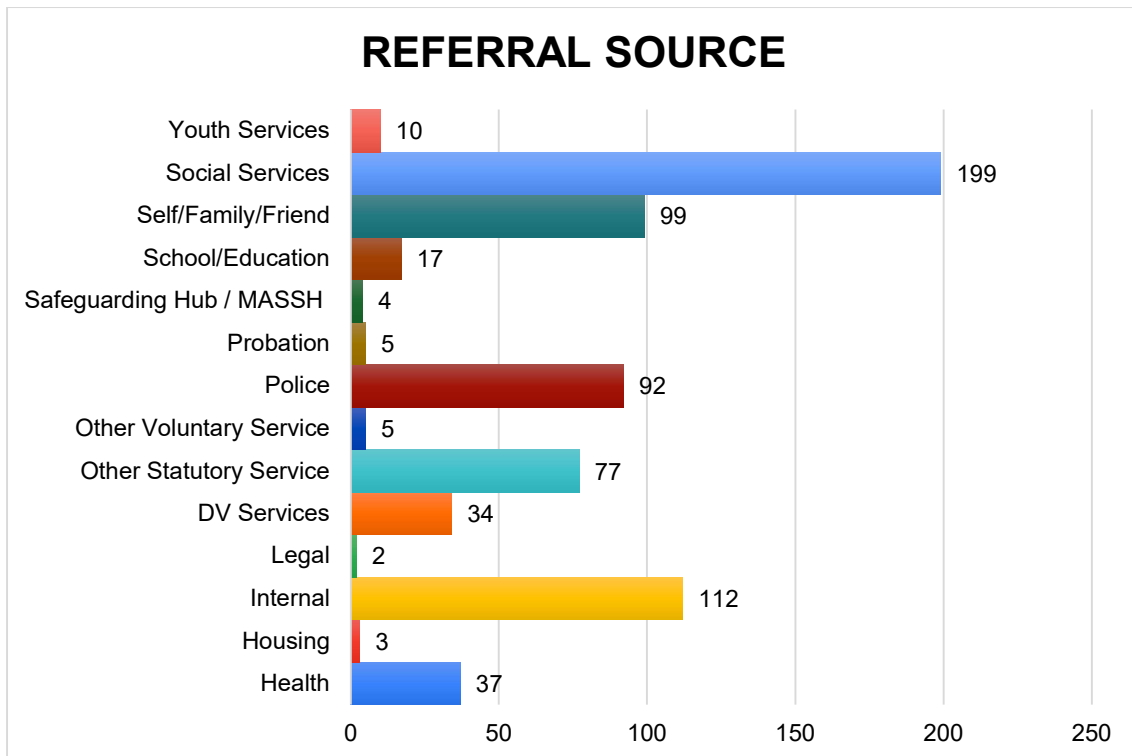
Referrals per month follow a very similar pattern to what was seen in previous years with dips experienced in December and late summer.





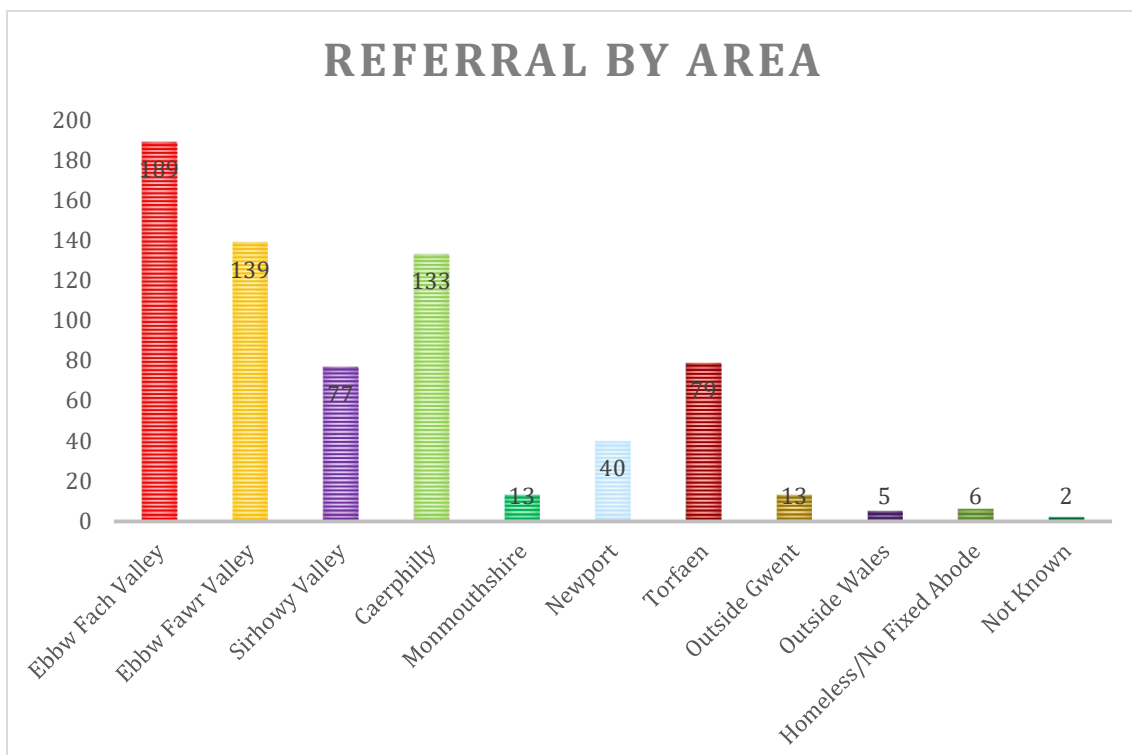
From the graph below we can see that the fluctuations in referrals throughout the year impact on some areas of the service, specifically the Intervention and Victim Team with other teams, such as the Youth Respect Team being affected much less.

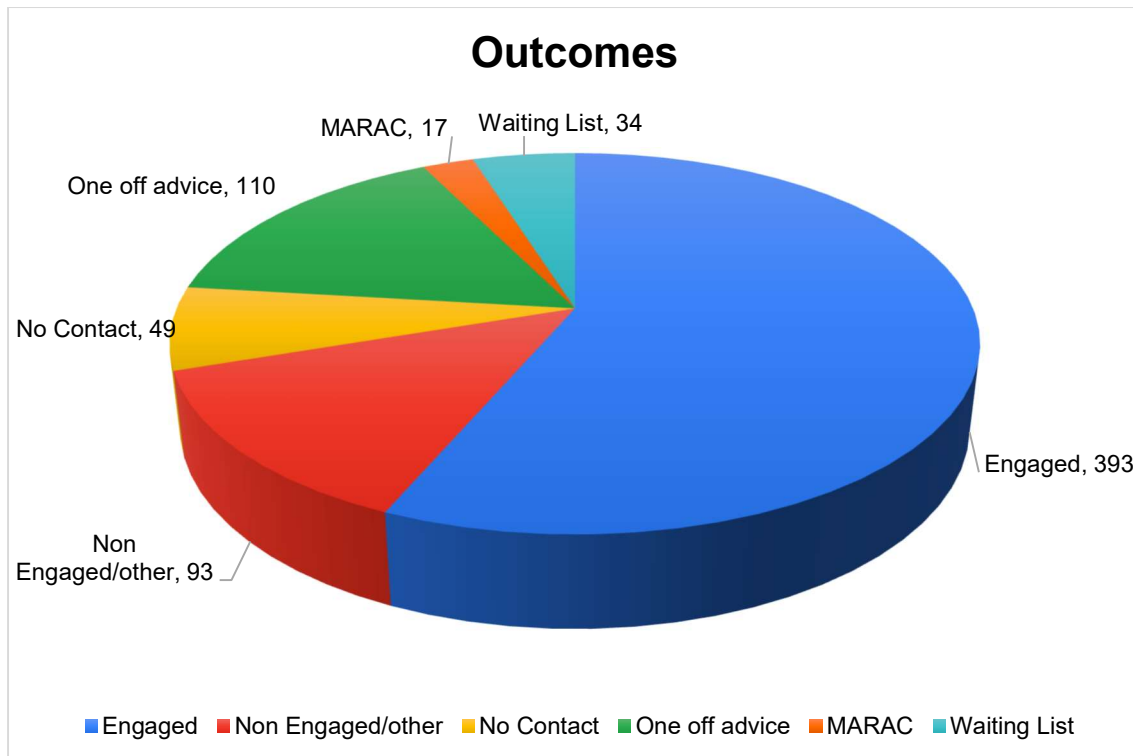




We see in the graph above, that social services remain the biggest referrer to the service with Police referrals seeing a decrease on previous years. We also now see a high number of internal referrals which would include all Partner link referrals as well as some of the referrals for children.

Numbers of self-referrals have increased by around 50% during this year.

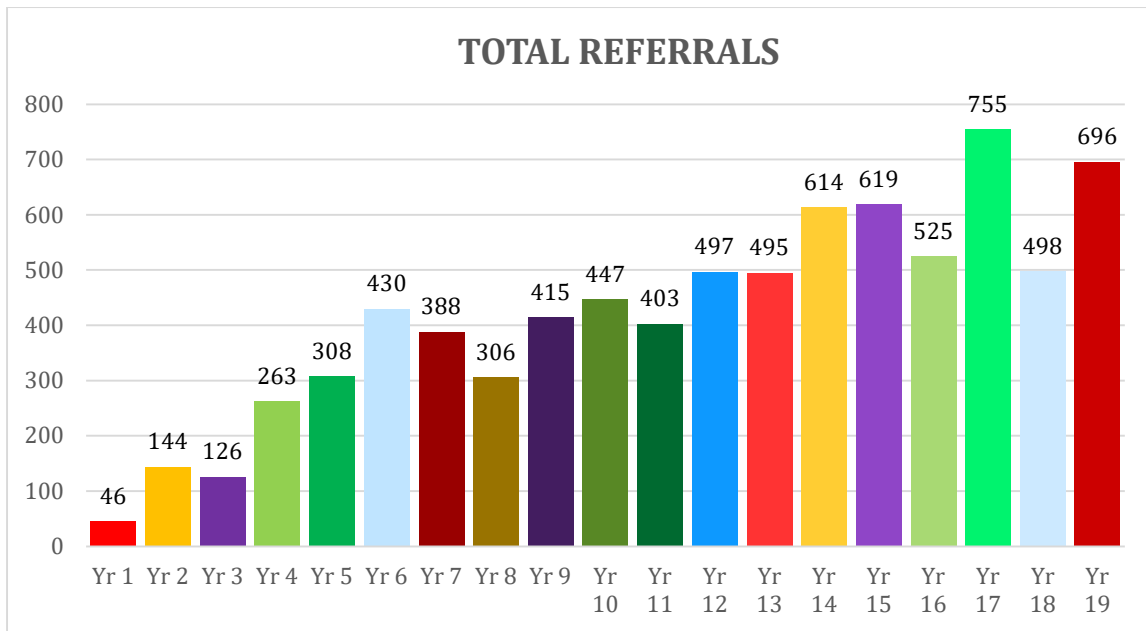




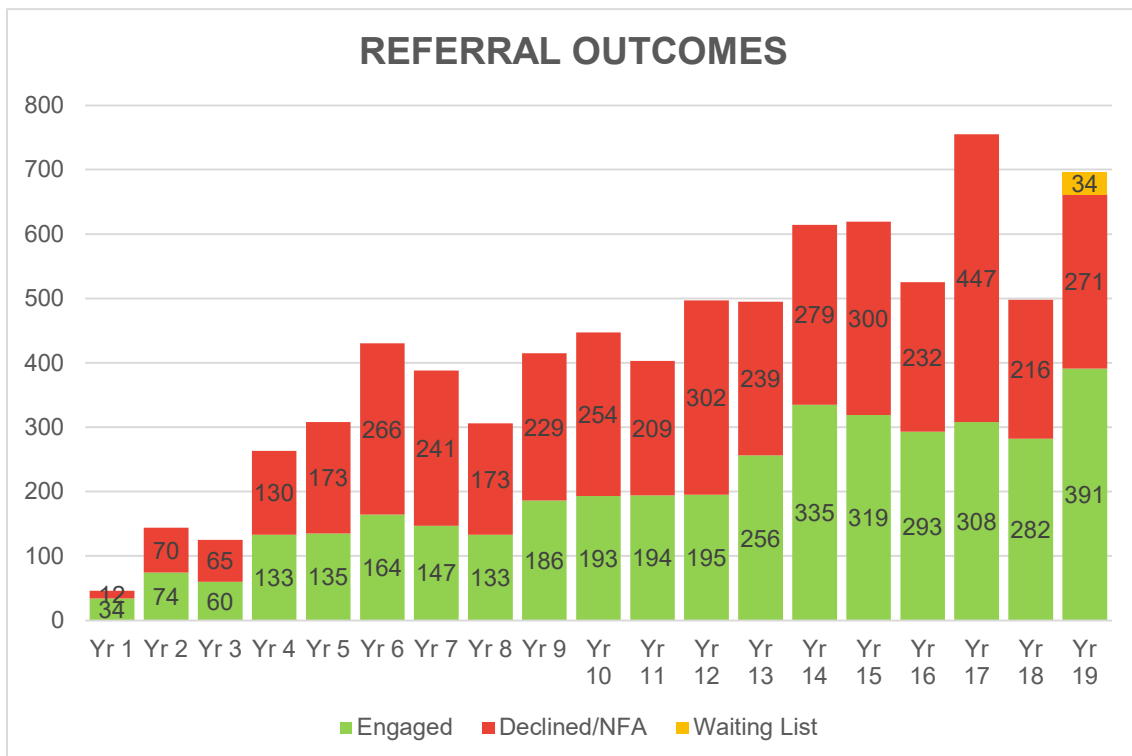
This is the first year where we have included a waiting list as part of our statistics. These cases are all from the Youth Respect Team and Recovery Team.. The increase in referrals throughout the year coupled with some periods without a fully staffed team meant that a waiting list was in place at the end of the year.

#### **Total Statistics 19 Year Overview**

The following statistical information provides an overview of data collated over a 19-year operational period. This information allows comparisons to be made upon previous years and could identify any trends or highlight areas for potential action.



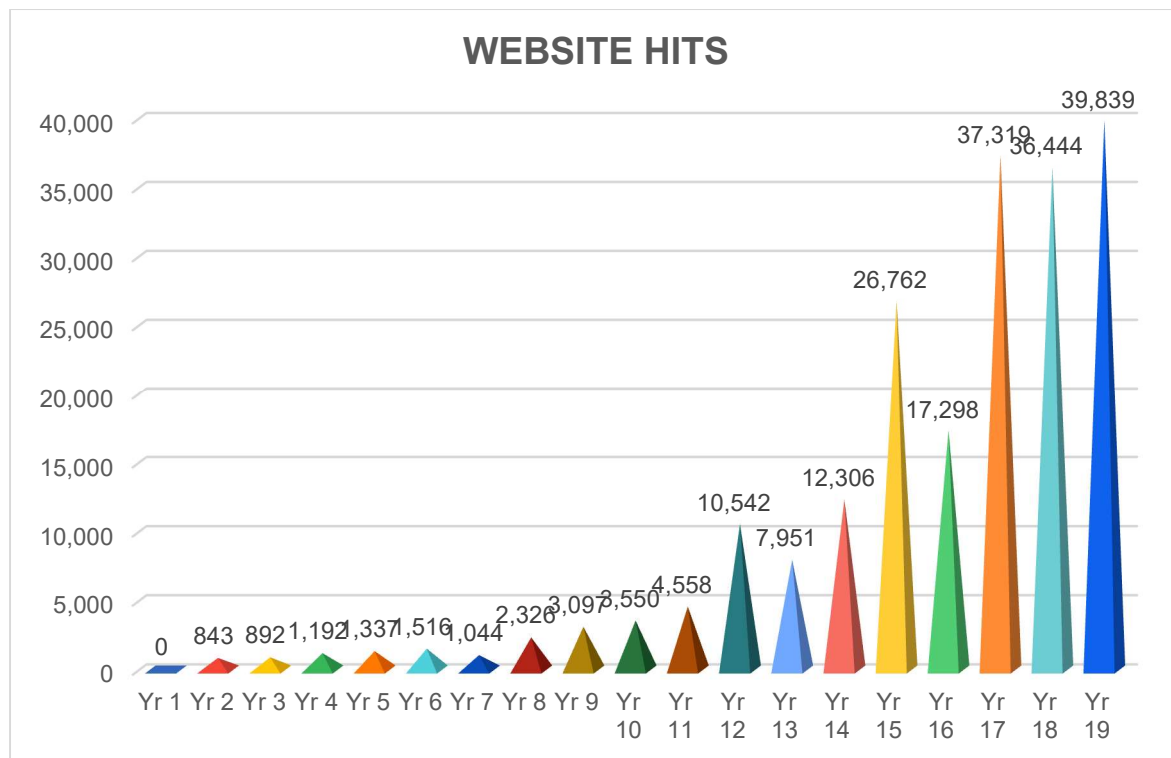
**Total referrals – 7974**



**TOTAL ENGAGED: - 3832**

**TOTAL NFA/DECLINED: -4108**

**TOTAL WAITING LIST: - 34**



#### Service areas

This report only covers basic information under each service area, for further information please see separate comprehensive report.

#### Victims Team

During 2021- 2022 the team employed four staff. Two victim safety workers and two Rise and Thrive Officers.

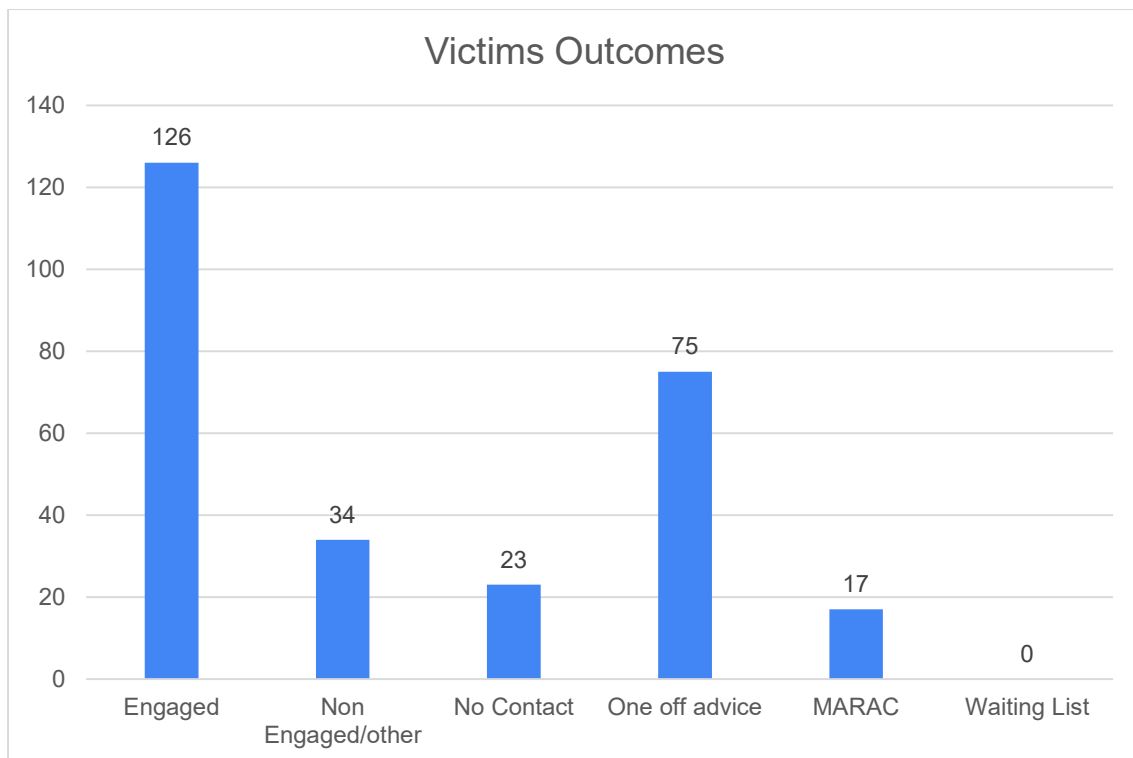
During the year the team continued to provide support to male and female victims. Support included carrying out risk assessments and safety planning in addition to supporting with CJS processes and provision of group programmes.

Referrals to the team remain consistent with that of 2020- 2021.

Engagement rates (see below) appear good although the number of cases closed as 'one off support' has been investigated and appears to be inaccurate with many of the cases having engaged in at least one appointment with staff.

**Total referrals to the team – 275**





### Child and Youth Teams

The Youth team saw some instability with staffing over the year with some staff leaving posts and recruitment being carried to replace them.

The team carried out considerable promotion work within the year which had clear impact with a large (250%) rise in referrals from 22 in 2020- 2021 to 78 in 2021- 2022.

Despite the success in referrals the main funder for this work (OPCC) have decided that the ongoing funding for this work should not sit with them and are therefore only funding work in 2022- 2023 for us to complete work with those on a waiting list at the end of the financial year.

The Children's recovery team started and ended the year with a consistent staffing team. Referrals were consistent throughout the period with some points of waiting lists due to staff capacity.

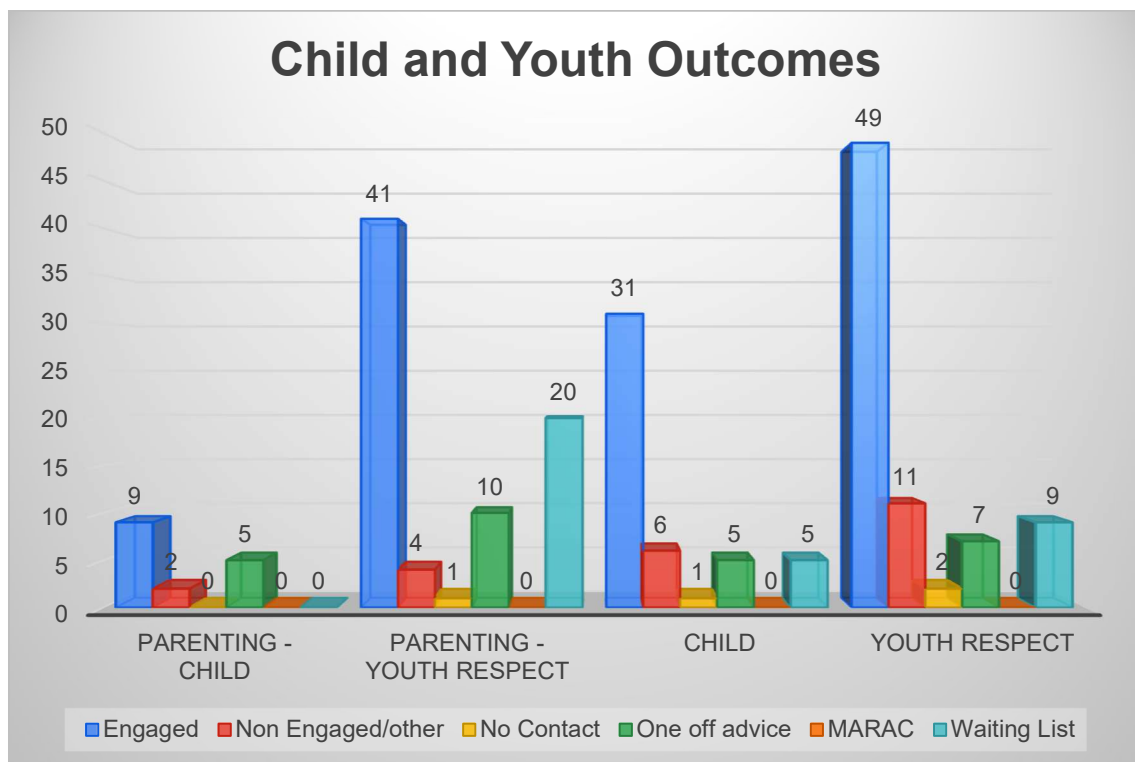
### Referral numbers

**Parenting – Child - 16**

**Parenting – Youth Respect - 76**

**Child - 48**

**Youth Respect – 78**



### Intervention team (Perpetrators)

The team continued to experience some issues with staff recruitment and retention throughout the period but ended the year with seven staff in place including one Team Leader which was a new post developed to support the intervention officer team and free up some of the Intervention team manager to carry out strategic work including work on funding. During the year the team continued to deliver four separately funded areas of work:

Caerphilly Contract – to provide interventions to clients referred directly through Children’s services – This area of work saw less referrals than anticipated however still met its targets for 100 referrals overall including perpetrators and victims. The responsibility for referral numbers rests with the funder.

Reprovide Research study – in partnership with Bristol University. There were consistent problems with recruitment for this programme resulting in funding being withdrawn at the end of the year.

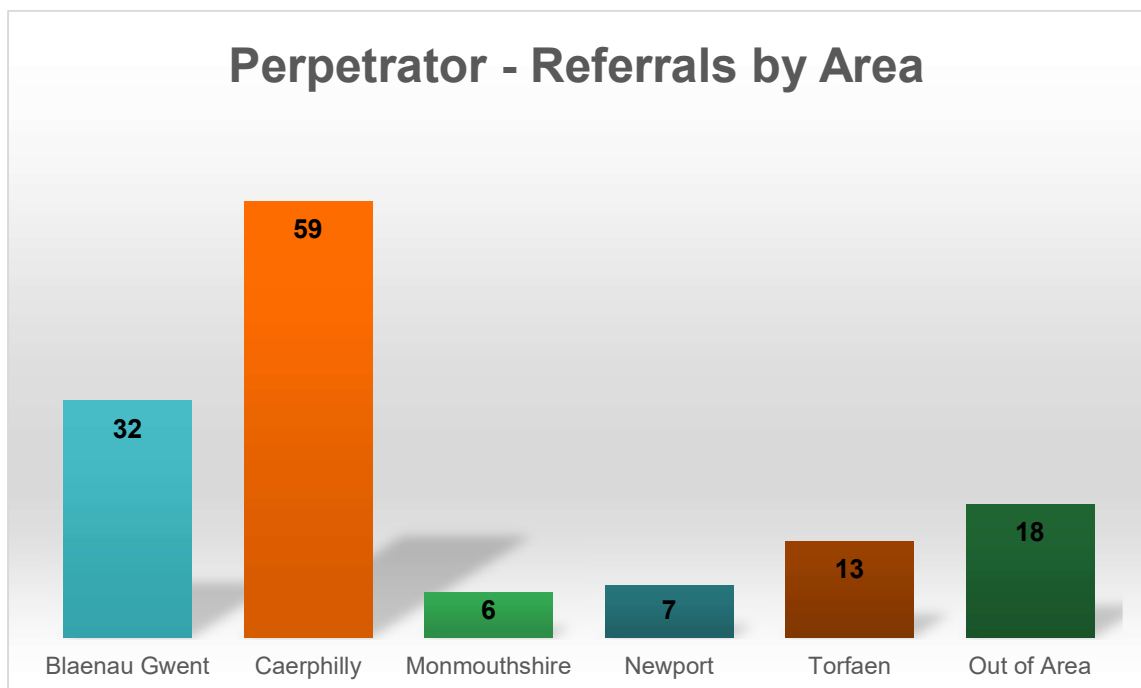
Regional Work: funded through OPCC and Home Office. This area of work experienced lower number of referrals than anticipated resulting in a change of direction at the end of the year with OPCC agreeing to ongoing funding only for those referred before the end March 2022.

WAG funding – via regional team – This funds work with around 25 individuals who do not fit in with other funding routes, for this year it was added to the Regional Work fund.

**Total referrals**

**Perpetrators – 135**

**Partners/ ex partners 68**



**Operations Team**

The team continued to provide support services throughout 2021 – 2022 and expanded during the year to include a new post of Interventions team administrator. Many of the team continue to work from home and provide resilience by answering phones remotely.

Over the year the team has continued to provide all aspect of support including around finance, pay, facilities management, HR, health and safety and room bookings. The team have also assisted with the inductions of six new members of staff including the provision of all equipment, logs ins etc.

## Training

During the year 2021/22 training effectively re started after the pandemic although this was exclusively online for the year. Considerable work was undertaken to redesign the courses to enable them to work online including training on using the platforms effectively. Direct training activities included:

- Respectful co – parenting course took place online on 4 occasions throughout April and May 2021. Course were two days long and were well attended.
- Understanding DA and its effects on children training was carried out online in May with 21 attendees
- In March the service launched its newly revised on online training package which was shared via an online webinar promoted through Eventbrite.
- Webinars were held online to promote our Perpetrators and CAPVA work as well as around the Reprovide research in July and October respectively
- In October 2021 all staff had a PDP meeting with Sarah Harding to help them to develop their own training plan
- Perpetrator Training was the area seeing most demand this this with the following courses delivered by the intervention team:

Training funded by:	Title of training session	Number of sessions delivered
Caerphilly Local Authority	Understanding Perpetrators of Domestic abuse	4
VAWDASV	Perpetrators in the Workplace	3
VAWDASV	Understanding Perpetrators of Domestic Abuse	1
Newport Local Authority	Young People & Adults Perpetrating Domestic Abuse	1

## Income Generation and fundraising

- This year we were able to begin promoting include generation options again post covid
- The total amount of additional income generated this year through donations and additional work is £30,195.54
- Perpetrator Intervention Work - £2,305
- Training Provided – £17,500
- Corporate Sponsorship - £6,000
- Donations – £3,890.54
- £500 – Placement for Student

## **2022-2023**

As we enter 2022- 2023 we do so with what feels like a more fixed staffing team than we have had for the last couple of years. The impacts of Covid appear to now be subsiding with a return to the new normal seemingly well underway. The service will continue to work with our partner agencies and develop our work in line with the needs identified through our operations. Priority areas are as follows:

- Funding for the regional perpetrator's interventions including the Youth Respect project is a priority in the next year. We hope to work with the OPCC to look into regional commissioning options for both as well as a possible change of focus within the adult project.
- Continue to mark our 20<sup>th</sup> year with a series of events also aimed at promoting the services and raising funds.
- Work to secure funding to continue to make improvements and repairs to Phoenix house including carrying out a full survey to plan future work and seek funding for a garden office to increase space for meetings
- Work to strengthen the board with the help of a consultant provided through Lloyds foundation
- Consider branding with support from a consultant provided through Lloyds foundation
- Continue to work with key partners to share risk and information
- Provide safe and closely monitored support and intervention to victims, children, young people and perpetrators referred to the service.
- Continue to promote the income generation model

## **Final Word**

Huge thanks must go to all staff employed by Phoenix DAS throughout the year who have worked incredibly hard to ensure a high standard of service to all families and individuals. Thanks also to the Board of Trustees who despite their own issues with retention have managed to support the service strategically.

**For further information: -**

Phoenix Domestic Abuse Services  
Phoenix House  
Surgery Road  
Blaina  
Blaenau Gwent  
NP13 3AY

Tel: - 01495 291202

E-mail: - [info@phoenixdas.co.uk](mailto:info@phoenixdas.co.uk)

[www.phoenixdas.co.uk](http://www.phoenixdas.co.uk)

**PHOENIX DOMESTIC ABUSE SERVICES  
PHOENIX HOUSE  
SURGERY ROAD  
BLAINA**

**CHARITY NUMBER 1112039**

**FINANCIAL ACCOUNTS FOR THE YEAR ENDED 31<sup>st</sup> MARCH 2022**

**INDEX**

**Page**

<b>1</b>	<b>Independent Examiner's Report</b>
<b>2-3</b>	<b>Statement of Financial Activities</b>
<b>4</b>	<b>Balance Sheet</b>
<b>5-6</b>	<b>Notes to the Accounts</b>





## **Independent Examiner's Report to the Trustees of Phoenix Domestic Abuse Services**

I report to the trustees of Phoenix Domestic Abuse Services on the accounts for the year ended 31st March 2022.

### **Responsibilities and basis of report**

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

### **Independent Examiner's statement**

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material aspect:-

- (1) the accounting records were not kept in accordance with section 130 of the Charities Act or
- (2) the accounts did not accord with the accounting records or
- (3) the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

*Steve Drake*

Steve Drake  
Chartered Certified Accountant (F.C.C.A.)  
24 James Street, Ebbw Vale, Blaenau Gwent, NP23 6JG

15th November 2022

**PHOENIX DOMESTIC ABUSE SERVICES - CHARITY NUMBER 1112039****ANNUAL ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2022****SECTION A - STATEMENT OF FINANCIAL ACTIVITIES**

	<u>Unrestricted</u> <u>funds</u>	<u>Restricted</u> <u>funds</u>	<u>Total</u> <u>this year</u>	<u>Total</u> <u>last year</u>
	£	£	£	£
<b><u>INCOMING RESOURCES</u></b>				
<b><u>Voluntary sources</u></b>				
Donations	5,173.54	-	5,173.54	2,017.91
<b><u>Grants received</u></b>				
Welsh Assembly Government - Youth Worker	-	35,618.00	35,618.00	36,000.00
Children in need	-	38,419.00	38,419.00	11,331.00
The National Lottery Community Fund - Rise and Thrive Project	-	98,347.50	98,347.50	48,404.00
Lloyds Foundation	25,000.00	-	25,000.00	-
Pilgrim Trust	-	15,000.00	15,000.00	15,000.00
Re Provide	-	60,523.44	60,523.44	60,523.44
Tesco - Bags of hope	-	-	-	1,882.16
CCBC Carers Fund	-	11,459.95	11,459.95	-
Charles Hayward Foundation	-	24,000.00	24,000.00	23,000.00
Newport County Borough Council - IDVA	-	44,875.72	44,875.72	43,128.97
Garfield Weston	-	-	-	2,000.00
In this Together - Community Matters Fund	-	-	-	750.00
Moondance Foundation	-	42,277.00	42,277.00	16,284.00
MOJ	-	-	-	22,277.00
Caerphilly CBC	98,850.00	-	98,850.00	50,238.50
Community Foundation Wales	-	-	-	13,544.00
Welsh Assembly Government - Perpetrator Project	-	36,668.00	36,668.00	24,500.00
Perpetrator Intervention work	2,985.00	-	2,985.00	-
Welsh Assembly Government - Victim Project	-	-	-	41,075.00
Welsh Assembly Government - Capital	-	27,529.56	27,529.56	5,000.00
Home Office	-	352,233.00	352,233.00	196,733.00
<b>Income (Sub-Total)</b>	<b>132,008.54</b>	<b>786,951.17</b>	<b>918,959.71</b>	<b>613,688.98</b>
<b><u>Miscellaneous Resources</u></b>				
Work Done - Training	17,500.00	-	17,500.00	30,900.00
Suitability sessions and group interventions	6,818.82	-	6,818.82	495.00
Bank Interest received (Gross)	16.08	-	16.08	30.50
<b>TOTAL INCOMING RESOURCES</b>	<b>156,343.44</b>	<b>786,951.17</b>	<b>943,294.61</b>	<b>645,114.48</b>


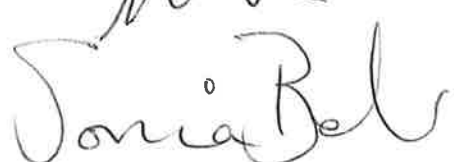
**PHOENIX DOMESTIC ABUSE SERVICES - CHARITY NUMBER 1112039**  
**ANNUAL ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2022**  
**SECTION A - STATEMENT OF FINANCIAL ACTIVITIES (CONT'D)**

	<u>Unrestricted</u> <u>funds</u>	<u>Restricted</u> <u>funds</u>	<u>Total</u> <u>this year</u>	<u>Total</u> <u>last year</u>
	£	£	£	£
<b>RESOURCES EXPENDED</b>				
Client Expenses	35.71	12,559.16	12,594.87	6,918.78
Employee Wages and NIC	127,453.32	522,143.70	649,596.82	419,402.43
Employee Pension Costs	1,757.37	17,833.95	19,591.52	14,518.31
Employee Training Costs and Disclosures	2,188.00	8,179.38	10,367.38	10,009.08
Publicity, Promotions and Leaflets	1,212.98	1,661.34	2,874.32	4,982.67
Travelling Expenses	1,031.90	7,967.28	8,999.18	1,066.01
Gas and Electricity Costs	627.08	3,828.63	4,455.71	3,303.15
Insurance Costs (Incl. Healthcare)	2,689.91	10,084.34	12,774.25	8,659.27
Telephone, Fax and Internet	3,496.40	10,725.83	14,222.23	15,888.85
Printing, Postage and Stationery	293.08	2,421.93	2,715.01	3,530.69
Repairs, Renewals and Refuse Collections	1,594.29	17,849.40	19,443.69	6,103.81
Accountancy	1,800.00	-	1,800.00	1,680.00
Cleaning	280.16	1,618.60	1,898.76	2,972.60
Computer Software and Support	612.15	6,074.54	6,686.69	7,881.42
Water Rates	-	599.91	599.91	70.45
Computer equipment/Equipment repairs	4,033.36	8,742.27	12,775.63	27,790.42
Office furniture and fixtures	-	-	-	4,877.40
Licences and Subscriptions	-	-	-	708.00
Intervention Hub - subs	-	-	-	28,800.00
Legal and Professional fees	-	5,333.73	5,333.73	4,425.00
Companies House	388.00	-	388.00	13.00
Bank Charges	23.13	120.16	143.29	84.00
Equipment leasing	-	3,380.88	3,380.88	6,847.38
Room hire, Canteen and Welfare	2,246.93	13,729.96	15,976.89	6,362.20
<b>TOTAL RESOURCES EXPENDED</b>	<b>151,763.77</b>	<b>654,854.99</b>	<b>806,618.76</b>	<b>586,894.92</b>
<b>NET INCOMING/(OUTGOING) RESOURCES</b>	<b>4,579.67</b>	<b>132,096.18</b>	<b>136,675.85</b>	<b>58,219.56</b>
<b>TOTAL FUNDS BROUGHT FORWARD</b>	<b>157,443.47</b>	<b>258,196.19</b>	<b>415,639.66</b>	<b>357,420.10</b>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<b>162,023.14</b>	<b>390,292.37</b>	<b>552,315.51</b>	<b>415,639.66</b>

**PHOENIX DOMESTIC ABUSE SERVICES**  
**SECTION B - BALANCE SHEET AS AT 31ST MARCH 2022**

	Note	<u>2021</u> £	<u>2022</u> £
<b><u>FIXED ASSETS</u></b>			
Freehold property at cost - Phoenix House, Surgery Road, Blaina (Incl. Enhancement expenditure)		216,752.80	216,752.80
<b><u>CURRENT ASSETS</u></b>			
Debtors and Prepayments	4	102,747.45	94,149.90
Cash at bank and in hand	5	145,204.07	303,163.43
<b>TOTAL ASSETS</b>		<b>464,704.32</b>	<b>614,066.13</b>
<b><u>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</u></b>			
Expense creditors	6	49,064.66	61,750.62
<b>NET ASSETS</b>		<b>415,639.66</b>	<b>552,315.51</b>
 <b><u>FUNDS OF THE CHARITY</u></b>			
Unrestricted funds		157,443.47	162,023.14
Restricted Income funds		258,196.19	390,292.37
<b>TOTAL FUNDS</b>		<b>415,639.66</b>	<b>552,315.51</b>

Signed by the following two trustees  
on behalf of all the trustees

<u>Signature</u>	<u>Print Name</u>	<u>Date of Approval</u>
	William Davis	28 <sup>th</sup> / 11 / 2022.
	SONIA BEHR	28 / 11 / 22

**PHOENIX DOMESTIC ABUSE SERVICES**  
**NOTES TO THE ACCOUNTS**

**NOTE 1 - BASIS OF PREPARATION**

**1.1 Basis of accounting**

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts.

The accounts have been prepared in accordance with:

- (i) the statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and with,
- (ii) the Charities Act 2011.

**1.2 Change in basis of accounting**

There has been no change to the accounting policies (valuation rules and methods of accounting) since last year.

**1.3 Changes to previous accounts**

No changes have been made to accounts for previous years.

**NOTE 2 - ACCOUNTING POLICIES**

**INCOMING RESOURCES**

**2.1 Recognition of Incoming resources**

These are included in the Statement of Financial Activities when:

- (i) the charity becomes entitled to the resources;
- (ii) the trustees are virtually certain they will receive the resources; and
- (iii) the monetary value can be measured with sufficient reliability.

**2.2 Incoming resources with related expenditure**

Where incoming resources have related expenditure, the incoming resources and related expenditure are reported gross in the Statement of Financial Activities.

**2.3 Grants and donations**

Grants and donations are only included in the Statement of Financial Activities when the Charity has unconditional entitlement to the resources.

**2.4 Investment Income**

This is included in the accounts when receivable.

**EXPENDITURE AND LIABILITIES**

**2.5 Liability recognition**

Liabilities are recognized as soon as there is a legal or constructive obligation committing the charity to pay out the resources.

**NOTE 3 - DETAILS OF CERTAIN ITEMS OF EXPENDITURE**

**3.1 Fees for examination of the accounts**

	<b><u>2021 (£)</u></b>	<b><u>2022 (£)</u></b>
Independent examiner's fees for reporting on the accounts	1,680.00	1,800.00

**PHOENIX DOMESTIC ABUSE SERVICES****NOTES TO THE ACCOUNTS (CONT'D)****NOTE 4 - DEBTORS AND PREPAYMENTS**

Analysis of debtors: amounts falling due within one year

	<b>2021 (£)</b>	<b>2022 (£)</b>
Violence against Women, Domestic Abuse.	-	11,073.03
Pilgrim Trust	15,000.00	15,000.00
HM Revenue and Customs	1,914.98	-
RCTBC	-	450.00
GMB Union	-	500.00
Blaenau Gwent Borough Council	9,000.00	8,904.50
Welsh Assembly Government	-	27,529.56
Caerphilly County Borough Council	-	24,480.75
Prepayments	-	2,012.06
Newport County Borough Council	76,832.47	4,200.00
	<b>102,747.45</b>	<b>94,149.90</b>

**NOTE 5 - CASH AT BANK AND IN HAND**

	<b>2021 (£)</b>	<b>2022 (£)</b>
Cash at bank - current account	29,809.17	42,752.45
Cash at bank - deposit accounts	115,394.90	260,410.98
	<b>145,204.07</b>	<b>303,163.43</b>

**NOTE 6 - CREDITORS AND ACCRUALS**

Analysis of creditors: amounts falling due within one year

	<b>2021 (£)</b>	<b>2022 (£)</b>
Accountancy - Garry White and Company	1,680.00	1,800.00
Moondance - payment in advance	42,277.00	56,720.00
Pension	4,957.66	2,161.64
Expense creditors	-	1,050.44
Telephone	150.00	18.54
	<b>49,064.66</b>	<b>61,750.62</b>