

YELLOW DOOR

England & Wales · Charity number 1111753

Details

Other names	SOUTHAMPTON RAPE CRISIS & SEXUAL ABUSE COUNSELLING SERVICE
Status	Registered
Legal form	Charitable company
Company number	05486084
Registered	2005-10-19
Register	View on the Charity Commission register

Contact

Address	30 Brookvale Road Southampton SO17 1QR
Phone	023 80636312
Email	info@yellowdoor.org.uk
Website	www.yellowdoor.org.uk

Activities

Objects: TO RELIEVE THE SICKNESS & DISTRESS OF INDIVIDUALS WHO HAVE SUFFERED ABUSE/RAPE AT ANY TIME IN THEIR LIVES.II. TO PROMOTE THE EDUCATION OF THE PUBLIC IN THE SUBJECT OF SEXUAL ABUSE/RAPE AND ITS PSYCHOLOGICAL AND SOCIAL IMPACT.

Activities: Yellow Door provides a range of free, accessible services, which aim to be both preventative and responsive in relation to sexual assault and abuse.Services ProvidedTelephone Helpline Opening time:Wed 4-71 to 1 counselling service Independent Sexual Violence AdvisorTherapy GroupsStar Project Education & Outreach Family TherapyDiversity & Inclusion

Classification

- **How:** Provides Human Resources, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** NOT DEFINED. IN PRACTICE SOUTHAMPTON
- Hampshire
- Southampton City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£2,361,034	£2,068,756	£1,348,106	67
2024-03-31	£2,171,083	£2,020,007	£1,055,828	64
2023-03-31	£1,617,232	£1,666,708	£904,752	55
2022-03-31	£1,735,578	£1,576,545	£954,228	50
2021-03-31	£1,671,121	£1,344,920	£795,195	40

Trustees

Name	Role	Appointed
Dr Julie Anne Greer	Chair	2022-05-13
Catherine Brook		2014-07-17
Dr Claire Ballinger		2024-03-12
Elizabeth Filer		2023-07-22
Kevin John Allan		2024-02-18
Sarah Groszewski		2021-04-30
Sukanya Sitaram		2020-06-08
Susan Phillips		2025-10-13

YELLOW DOOR

England & Wales - Charity number 1111753

Accounts

2024-25 ANNUAL REVIEW

For the year ended 31st
March 2025



**Report of the
Board of Trustees and
Financial Statements**

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Chair's Report

2024-2025 has been an exceptional year for Yellow Door, culminating in the start of our 40th year celebrations. It's hard to believe it has been forty years since we began as a small charity called Southampton Rape Crisis. But, due to the hard work and commitment of our staff, volunteers and trustees, our services and capacity have grown enormously since 1985 and have continued to grow in this past year, allowing us to make a difference to the wider community we now serve.

Much of our work is in providing non-judgmental specialist support to adults, families, young people and children who have been affected by domestic or sexual abuse and other harmful practices. We target support to the most marginalised groups who often experience additional barriers to gaining support. Our therapists, advocates and counsellors work with skill and care at the right time, in the right way, at a time when trust can often be hard for the individual. In a year when violence against women and girls has come into focus in the media, it is also important to shine a light on our preventative work in schools and in training.

The Board of Trustees work closely with our CEO, Nicci King, to provide strategic direction and oversight of the Charity. I am grateful for the expertise and energy of our trustees who give freely of their time and commitment to fulfil their position with responsibility. We are always looking to diversify the skills and experience on our Board so please get in touch if you feel you would like to know more about becoming a Yellow Door trustee.

Dr Julie Greer

Chair of the Board of Trustees



CEO's Report

I am incredibly proud to lead our team of highly skilled and dedicated staff and volunteers, who are passionate about supporting people who have been impacted by domestic and sexual abuse, to move forward so they can have safer, healthier and happier lives.

Over the last year, we have continued to build our reputation as a trusted, inclusive and knowledgeable local specialist charity. We have embarked on an independent evaluation of our Equity, Diversity and Inclusion across Yellow Door so we can better meet the needs of the people who are disadvantaged due to their age, gender, disability, ethnicity, language or sexuality. We are committed to further improving accessibility across all the protected characteristics.

Our service users share with us how their lives have been impacted positively from the support we deliver and their stories of recovery inspire us to develop our services to meet the changing needs. I would like to take this opportunity to thank our service users, staff, volunteers, trustees, partners and supporters for helping to make Yellow Door the responsive and innovative service that we are today.

Nicci King
Chief Executive Officer

REPORT OF THE BOARD OF TRUSTEES

The Board of Trustees are pleased to present its annual report and audited Financial Statements for the year ended 31 March 2025, which are also prepared to meet the requirements for a Directors' Report and Financial Statements for Companies Act purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity name **Yellow Door (Solent)**

Charity number 1111753

Company number 05486084

Registered office 30 Brookvale Road
Southampton
Hampshire
SO17 1QR

The trustees are the directors of the charitable company for the purpose of company law and are trustees for the purpose of charity law.

The trustees who served during the year and since the year end are as follows:

Board of Trustees

J Greer

K Allan

C Ballinger

C Brook

E Filer

S Sitaram

S Groszewski

E Ryall

Resigned 17th May 2024

REFERENCE AND ADMINISTRATIVE INFORMATION

Secretary

M Mabey

Senior Management Team

N King	Chief Executive Officer (CEO)
R Edwards	Head of Therapeutic Services
C Gilbert	Head of Business Operations & Strategy
J Eason	Head of Advocacy Services Appointed 1 st September 2024
S Johnson	Head of Fundraising & Communications
P Rajo	Head of Finance
S Willis	Head of Service Development

Auditors

Fiander ETL
Stag Gates House
63-64 The Avenue
Southampton
SO17 1XS

Bank

Lloyds Bank Plc
92-94 Above Bar Street
Southampton
SO14 7DT

OBJECTIVES & ACTIVITIES

The Charity's objects (the Objects) are:

- To relieve the sickness and distress of individuals who have suffered abuse/rape at any time in their lives.
- To promote the education of the public in the subject of sexual abuse/rape and its psychological and social impact.

Yellow Door aims to:

- Prevent domestic and sexual violence through increasing awareness of the harmful impacts, working with children, young people, families, communities and partners.
- Provide non-judgmental specialist support to adults, families, young people and children who have been affected by domestic or sexual abuse, including harmful practice.
- Target support to the most marginalised communities who experience additional barriers to gaining support, because of the intersectionality of protected characteristics such as their ethnicity, race, disability, gender or age with abuse.

Public Benefit Statement

Yellow Door's activities and who it helps are described in detail below. All charitable activities focus on the support, empowerment and recovery of those individuals who have experienced domestic and/or sexual abuse and its prevention. All activities are undertaken to further Yellow Door's charitable purposes for the public benefit. The trustees have also had regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

Structure, governance and management

Yellow Door is a Charitable Company Limited by Guarantee. It was first established in 1985 as Southampton Rape Crisis and was later incorporated on 21 June 2005 and registered as a charity on 19 October 2005. The organisation was renamed 'Yellow Door' in April 2016. The charity was established under a Memorandum of Association to include the objects and powers of the charitable company and is governed under its Articles of Association. Anybody can apply to the Board of Trustees to become a member of the charitable company and each member is required to contribute £1 in the event of the charitable company winding up.

The Board of Trustees meets quarterly, ensuring that any decisions are agreed as a quorum. Additional meetings are held as required for key decision making. Responsibilities are delegated to sub-groups which include HR, Finance and Strategy. The delegated sub-groups report back to the Board. The Board of Trustees, at the date of signing this Report, has 7 members (7 at the Balance Sheet date of 31 March 2025). The trustees delegate day-to-day responsibility for the running of Yellow Door to the CEO.

A Senior Leadership Team works strategically to support long term sustainability of the organisation, ensure the growth and development of services, effective financial management, safeguarding and quality assurance. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment.

OBJECTIVES & ACTIVITIES

Recruitment and Appointment of Trustees

Yellow Door is governed by a Board of Directors who are also charity trustees for the purposes of charity law and, under the company's Articles of Association, are known as trustees. In seeking to represent the communities we serve, we advertise widely for trustees, detailing the mix of skills and expertise required. Current trustees have skills and experience in senior leadership, safeguarding, children's services, child mental health and well-being, education, quality and management systems, policy, advocacy and influence, diversity, equity & inclusion, human resources, co-production and finance. Trustees are appointed either by members' agreement at an Annual General Meeting or by the Board of Trustees following application and interview. A third of the trustees retire (but may be re-appointed) by rotation at each Annual General Meeting. Trustees are not paid any remuneration for their role.

Trustee Induction and Training

All new trustees are provided with an induction pack containing general information on the role of a charity trustee and information specific to Yellow Door, such as the Memorandum and Articles of Association and policies, for example on safeguarding, financial procedures, service provision, employment and, health and safety. Trustees have opportunities to meet with staff, attend training and/or observe activities in order to gain a better understanding of the day-to-day workings of Yellow Door. Trustees are provided with regular updates from the Charity Commission and other reputable organisations with expertise in our area of work. Links are encouraged with organisations such as the Survivors Trust, and the Voluntary, Community and Social Enterprise (VCSE) Group, locally, to network and develop. Trustees actively access training material and the learning is often cascaded to the wider Board. Trustees are also encouraged to attend training events on the trustee role and their responsibilities, for example, training provided by Zurich Community Trust as well as other relevant training provided in-house.

Risk Management

During the 2024/25 financial year, Yellow Door kept under review its Risk Management Register. Trustees working alongside the CEO and Senior Leadership Team examined the major strategic, business and operational risks that Yellow Door potentially might face.

Any financial risks are carefully considered on a regular basis by the Finance Sub-Group, which receives quarterly financial reports. Any matters of concern are referred to the Board of Trustees. Through an Enhance grant with Lloyds Foundation we received free consultation from the Foundation of Social Improvement (FSI) to support the review and refresh of our Fundraising Strategy. The Income Diversification Strategy 2020-2024 continues to guide our fundraising as we diversify our income across a variety of streams, so we can continue delivering the wide range of services we offer.

Procedures are also in place with regard to the health and safety of staff, volunteers, trustees, service users and visitors to the building. Delivery of therapeutic services is in accordance with the guidelines of the British Association of Counselling and Psychotherapy (BACP), of which Yellow Door is now an accredited member.

Yellow Door has robust Safeguarding procedures (for children and adults) and can demonstrate best practice to ensure the safeguarding of our service users and their families. This includes a Senior Duty Safeguarding Manager, mandatory staff training, regular monitoring, risk assessment and review of our procedures to ensure compliance with national and local standards. Trustees are represented on regular Safeguarding Governance Review meetings with leadership and staff.



OBJECTIVES & ACTIVITIES

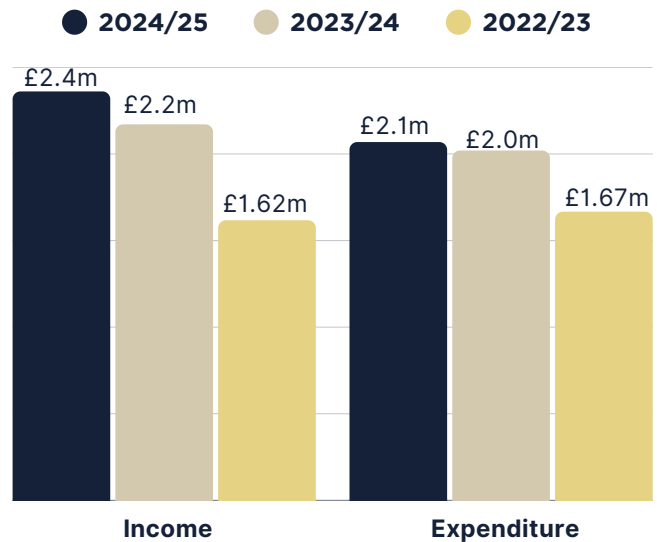
Organisation Management

Yellow Door's Senior Leadership Team have a range of skills, qualifications and experience including: voluntary sector management, evidence based psychological therapies, project mobilisation and management, quality assurance, building effective partnerships, contract/ grants management, safeguarding, HR, IT, finance, data monitoring, communications and digital content. A mandatory training plan is in place to ensure all staff and volunteers are aware of their obligations and responsibilities in areas such as Health and Safety, Safeguarding, General Data Protection Regulations and Operational Quality Standards.

Related Parties

Yellow Door collaborates with a range of key partners to ensure effective signposting, shared care (where appropriate) and minimising duplication of services. Key partners include Local Authorities, Children and Adult Social Care, Adult and Child/Adolescent Mental Health teams, Hampshire Constabulary, Office of the Police and Crime Commissioner, Schools and Education Services, Sexual Health Services and a broad range of voluntary sector partners.

Financial Review



During the year ended 31 March 2025, we have continued our concerted focus on diversifying our income streams alongside reviewing our on-going costs management. We have been very fortunate that individuals and businesses have made generous donations to Yellow Door, as well as those who have taken part in fundraising activities, which have generated further unrestricted funding.

Yellow Door continues to provide services which involve sub-contracting some elements to partners for their specialisms; for example, Southampton Family Trust who provide expertise on parenting courses. The Board of Trustees are satisfied with the outcome for the year.

INCOME



9%

Income is up by 9% on prior year

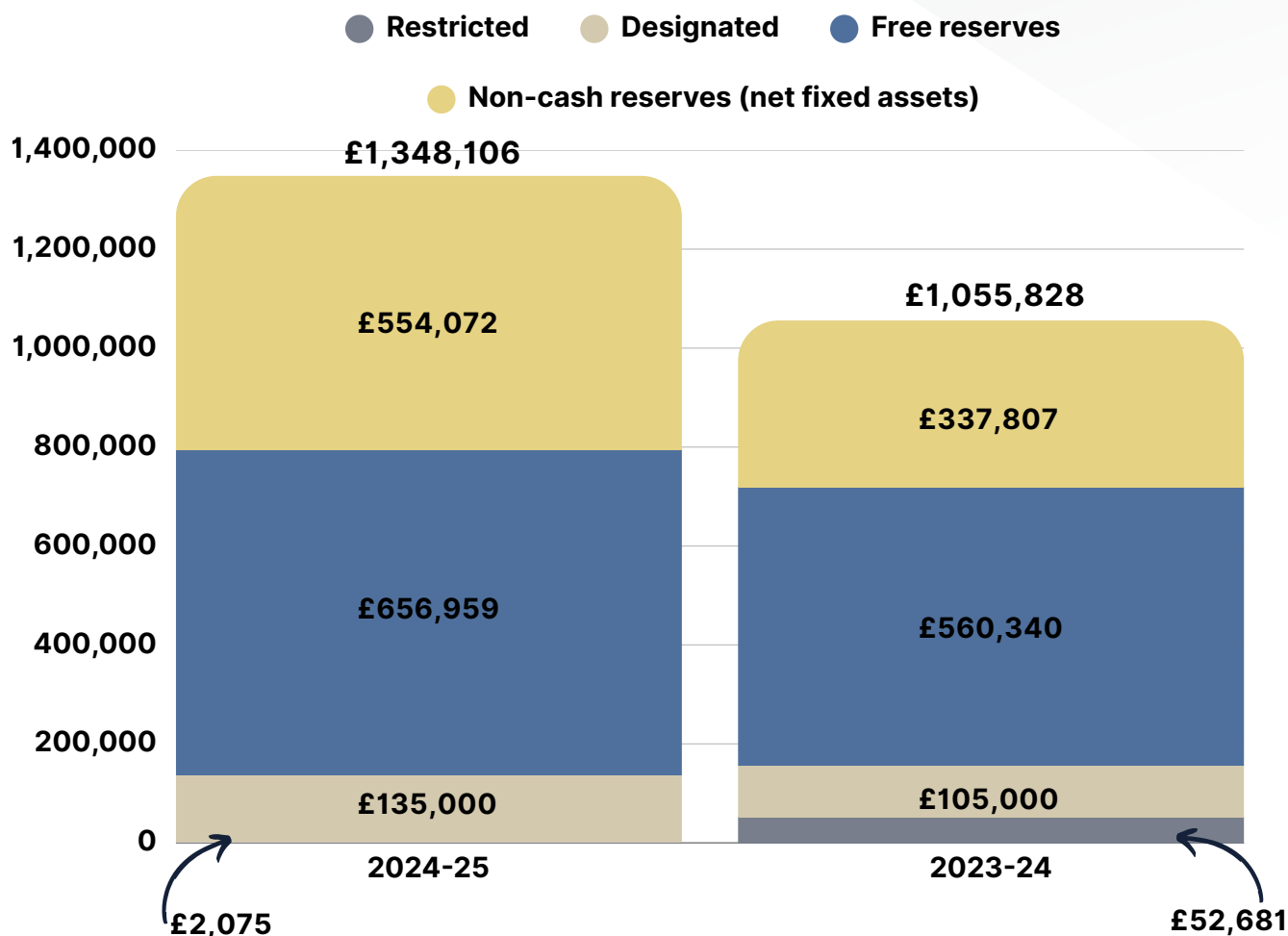
SURPLUS



We ended the year with a surplus which has helped us strengthen our reserves

OBJECTIVES & ACTIVITIES

Reserves



Restricted funds are amounts given for specific purposes and projects. More information on restrictions can be found in Note 19: Restricted Funds. Designated funds are unrestricted funds earmarked for a particular project agreed by the Board of Trustees. More information on designations can be found in Note 21: Unrestricted Funds - designated.

Free reserves are calculated after deducting the amount of reserves which could only be realised by disposing of fixed assets.

Yellow Door holds reserves predominantly to mitigate against the risk of a decline in income. Holding an appropriate level of reserves means that the charity would be able to continue the current activities of Yellow Door in the event of a significant drop in funding. The reserves held will allow sufficient time to secure replacement funding or consider a change or reduction in activities. Our reserves policy considers the level of committed income already secured for future years and the timescale over which our contracts operate.

Our policy is to maintain free reserves equating to 3 to 6 months-worth of expenditure.

At current levels of expenditure, this target level of free reserves is considered to be between £517,189- £1,304,379. Free reserves at the year-end of £656,959 sit within this target.

OBJECTIVES & ACTIVITIES

Investment Policy

The Board of Trustees does not consider it prudent, at this stage, to invest income for the longer term. Its policy for investment is therefore to retain funds as cash and place them on bank deposit at the best rate obtainable.

Fundraising Practices

A designated member of the team assists in the co-ordination of fundraising events and activities with our supporters. Yellow Door does not use professional fundraisers or involve commercial participators. We are regulated by the Fundraising Regulator which means that as an organisation, we are committed to upholding the Code of Fundraising Practice and ensuring our fundraising is legal, honest, open, and respectful. Our Ethical Fundraising policy sets out the ethical standards and principles by which the charity conducts its fundraising activities. There have been no complaints about fundraising activity during the year. Yellow Door does not undertake any direct marketing for the purposes of fundraising to ensure that there is no unreasonable intrusion, persistent approaches or undue pressure. Third party fundraisers are given clear instructions that they must also abide by these guidelines.

Auditor

The auditor, Fiander ETL, is deemed to be reappointed under section 487(2) of the Companies Act 2006.

Basis of Accounting

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies' exemption under the Companies Act 2006.

Statement of Trustees' Responsibilities

The Board of Trustees, who are also the directors of Yellow Door (Solent) for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Board of Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Board of Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



OUR VISION

A WORLD WHERE ADULTS, FAMILIES, YOUNG PEOPLE AND CHILDREN CAN LIVE WITHOUT EXPERIENCING DOMESTIC AND SEXUAL ABUSE AND THE RESULTING DEVASTATING IMPACTS.

Yellow Door was established 40 years ago in Southampton, growing from a small local volunteer led helpline, working with women who had been raped or sexually assaulted, to the innovative and wide-ranging organisation across Southampton and Hampshire that we are today.

We support people of all ages and all genders, in Southampton and across Hampshire & Isle of Wight, who have experienced domestic and/or sexual abuse including those affected by harmful practices such as Female Genital Mutilation (FGM), honour-based abuse and forced marriage. We provide direct services to support them to recover from their trauma and move forward with healthy and safer lives. We focus on preventative work through education, awareness raising, early intervention and training.

People with lived experience of domestic or sexual abuse have always been at the heart and foundation of Yellow Door. We ensure that this principle underpins all our work and the development and delivery of our services, and we are working to explore further opportunities for involvement and coproduction.

Services we deliver include:

- Preventative education work with children and young people in schools and youth settings
- Specialist sexual abuse advocacy services, including a sexual abuse helpline
- Outreach and specialist advocacy support services working to address barriers, improve access and promote equality and inclusion by working with anyone who may be marginalised or disadvantaged in accessing services
- All gender therapy and counselling for adults, children, young people and families
- Psycho-educational groups and courses
- Training, awareness raising and partnership work



OUR CONTEXT & PROFILE



We continue to see a national focus on both Domestic Abuse and Violence Against Women and Girls, which we wholeheartedly support.

This year we have continued to work towards our 5-year Strategy; 'Preventing and Responding to Domestic and Sexual Abuse 2023-2028'. This has some ambitious aims that we shaped with input from our service users, delivery partners, funders, and the public. Our strategic aims focus on prevention, support, empowerment and recovery. The Yellow Door Senior Leadership Team actively monitor the performance of each of these with the support of our Board of Trustees.

The pandemic and cost of living crisis have drastically increased the risks for victims and survivors of domestic and sexual abuse, and demand for our support has also been heightened due to an increase in public awareness of tragic high-profile murder and sexual violence cases.

We have continued to see an increased presence in both mainstream and social media, which raise a good awareness of our service.

Our CEO chaired the Southampton Domestic & Sexual Abuse Operational Group for 2024/25. The group is attended by a wide range of professionals including; Police, Health, Social Service, Education, Housing, Probation and Voluntary Sector.

ACHIEVEMENTS & HIGHLIGHTS



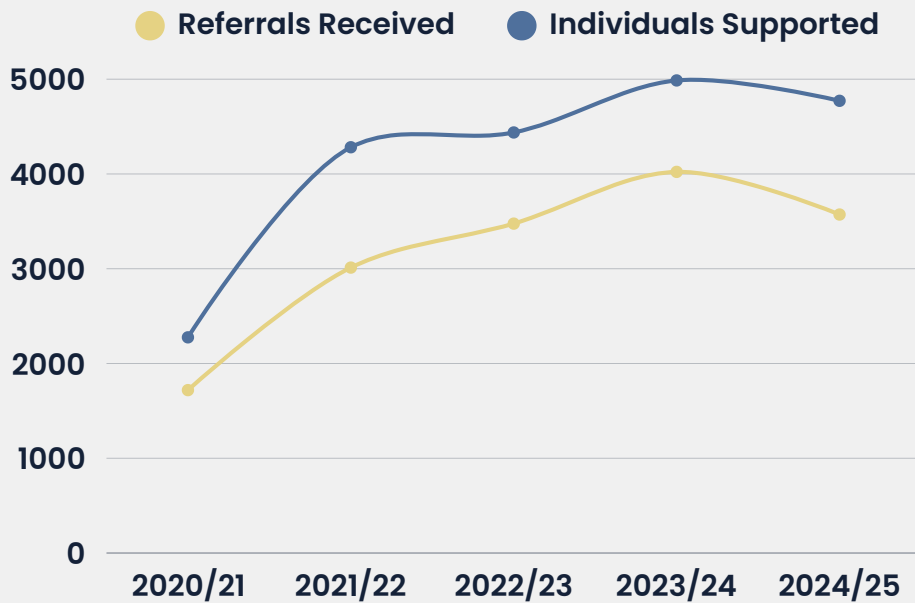
We developed a new education project, which responds to issues arising from publicity around Violence Against Women & Girls (VAWG). This project worked specifically with young boys to roll out a whole school project discussing VAWG and negative male stereotypes. The team created and implemented a number of specific VAWG focused sessions, and this has helped to widen the reach of our STAR project into further Hampshire areas.

We have worked with external providers to independently evaluate some of our work which allows us to robustly evidence the impact our interventions have on service users and the wider community. This year we held events to publicise our work, and the accompanying research, with both Southampton Solent University and Bournemouth University. These events have allowed us to share learning and recommendations both locally and nationally. We have also continued to strengthen our relationship with Bournemouth University, who started a 3-year piece of research on our Early Years course which works with children aged between 3-5 and their non-abusive parent.

The organisation is proud to mark its 40th anniversary, with preparations for activities and celebrations having commenced during the financial year. Throughout 2025/26, we look forward to reflecting on and sharing the many stories, experiences, and journeys that have shaped our work over the past four decades. In addition, the STAR project will celebrate its 25th anniversary, and we are excited to launch an initiative designed to engage our children and young people in the celebrations.

A huge congratulations to Jo Topley (featured left), one of Yellow Door's Volunteer Counsellors, who has been with the service since October 2023 and won the OPCC Commissioned Service Volunteer of the Year award. She provides a safe space for adults and young people where they can be heard and validated. On top of managing her caseload, she has lent her support to a number of groups as a co-facilitator within our trauma service and domestic abuse team.

ACHIEVEMENTS & HIGHLIGHTS

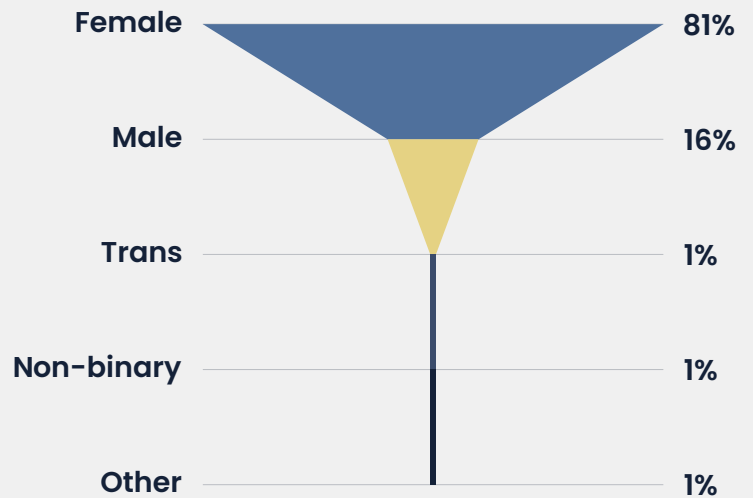


Referrals: 3,572

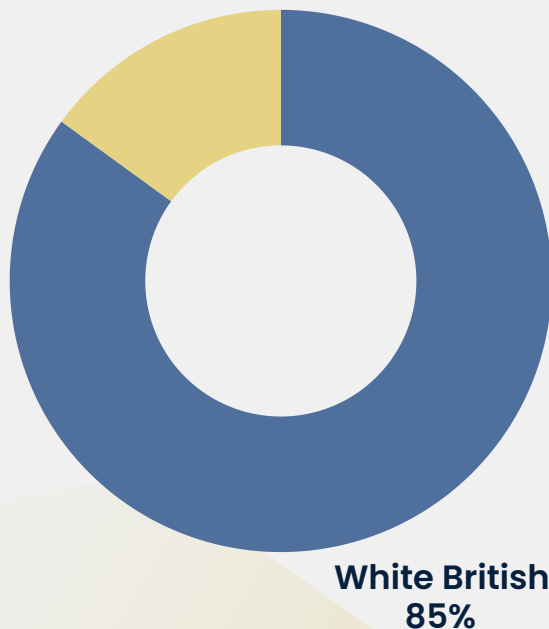
Individuals supported: 4,772

Following a period of consistent growth, our referral numbers have stabilised this year. The increased number of referrals in 2023/24 can be attributed to the two new contracts and the transfer in of those existing clients. Referral numbers have returned to where we would expect them to be in 2024/25.

We work with victims regardless of gender. Our service users are predominantly female but we are seeing an increase in our work with other genders.

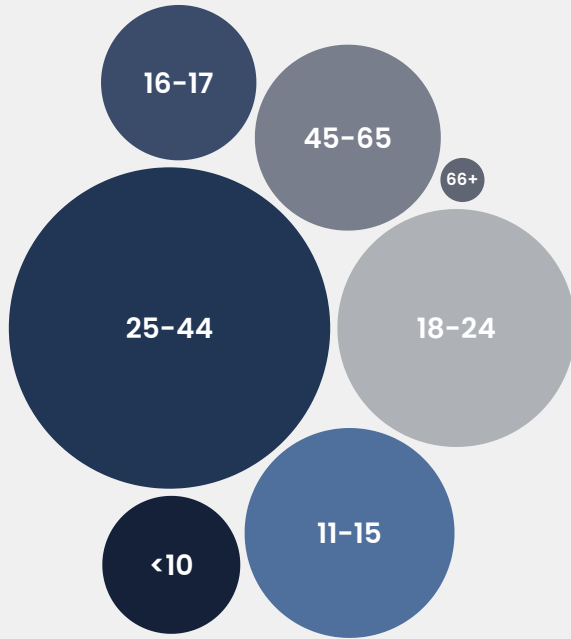


Black and Minority Ethnic Group
15%

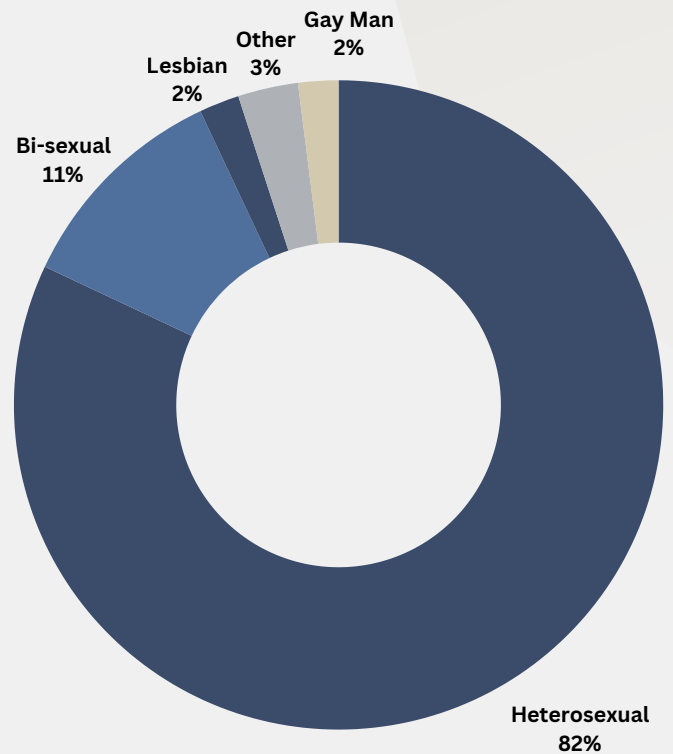


We are committed to working with people from diverse backgrounds. This year the figures remain consistent, with 15% of our service users being from a Black and Minority Ethnic group.

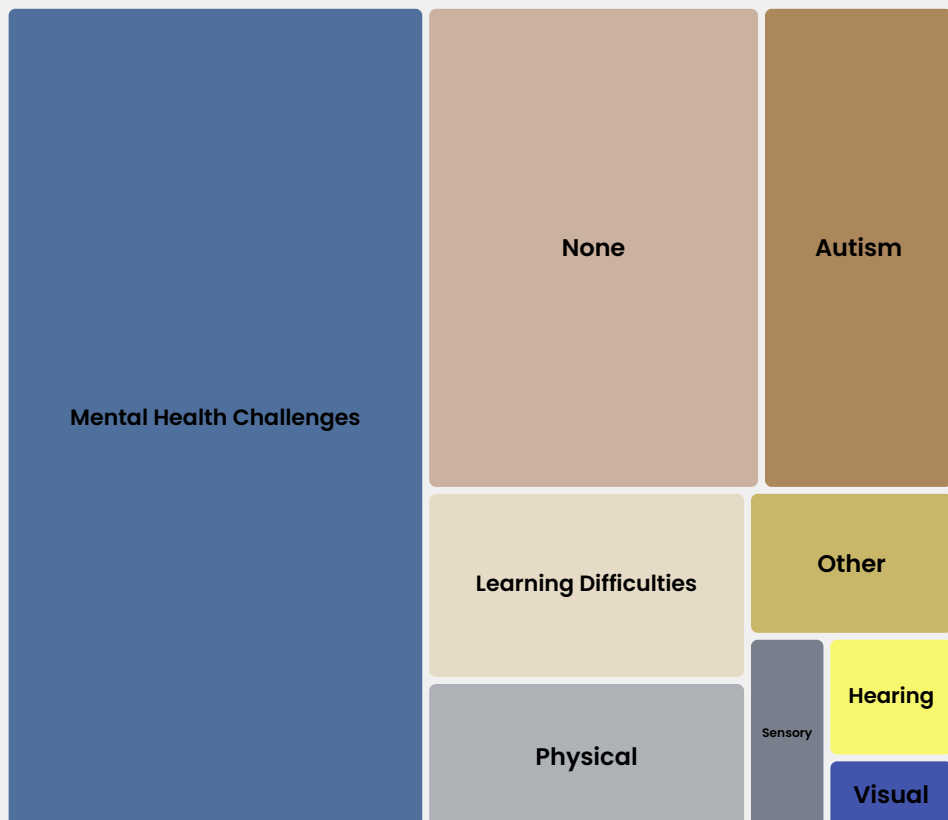
ACHIEVEMENTS & HIGHLIGHTS



Yellow Door worked with all ages and during the 2024/25 financial year, the majority of our service users were 25-44 years old.



We are committed to working with people of all sexualities.



We support service users with a range of different needs. We continue to recruit specialist staff members to ensure that we can offer a service that is tailored to individual need and receive excellent feedback from our service users on this.

TRAINING & CONSULTANCY

Our team have continued to grow our training offer and provide regular training opportunities for professionals across the city. This year we had the opportunity to deliver training to each of the local police forces on trauma-informed processes.

All of our courses are trauma-informed, and we have an accreditation with the CPD certification service. All our courses are quality-assured and evaluated – with exceptionally high satisfaction rates from participants.

We opened our newly renovated trauma-informed and accessible client space in February 2025. Our new facility has enabled us to facilitate larger groups and training, and we look forward to the potential this space holds in coming years.

Our CEO has supported other local charities - the support has included sharing expertise including; commissioned contracts, recruitment and retention, income generation, service user management systems, referral and triage processes to therapeutic best practice.



COLLABORATION WITH OTHERS

We continue to deliver the Sexual Crime Therapeutic Contract for Southampton and Western Hampshire. This has given us the opportunity to work in partnership with Community First and the You Trust, we have been working closely and sharing best practice in several areas, for example; therapeutic standards, working with children, recruitment, and marketing.

We also work closely with Southampton Family Trust to deliver our Building Respectful Families course and associated training.

A further thank you to Jack Terry (Lifestyle and Advertising Photographer London | Jack Terry Photography), Lisa Bretherick (www.lisaimages.com) and Zack Davis who have taken the photographs used in this report.

We are also so grateful for all the feedback from our service users and proud to include some of this feedback in our annual review. All quotes are used in their original format without editing.



THERAPY SERVICES

We provide a variety of therapeutic services at Yellow Door. Our therapists offer talking therapies including Counselling, Art Therapy, Play Therapy, Trauma-Informed Cognitive Behavioural Therapy (CBT), Emotional Coping Skills, Eye Movement Desensitisation and Reprocessing (EMDR) and a range of therapeutic groups. Each service aims to provide personalised help using methods to address the impact of abuse and trauma.

STATISTICS

During the year we have seen...



OBJECTIVES

- To support adults aged 19+ who have experienced sexual abuse or violence, through individual or group therapy options. Yellow Door supports people to manage the impact their experiences have on their physical and emotional wellbeing
- To support children and young people 18 and under through individual face to face counselling, outreach interventions and group therapies
- To support families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- To work with service users who would otherwise be waiting for access to our traditional therapies, including service users who are at risk of post-traumatic stress disorder as a result of their experiences through rapid Cognitive Behavioural Therapy informed interventions

ACTIVITIES



One to one talking therapies to support mental health and wellbeing, aid repair and recovery after abuse, build resilience and develop healthy coping strategies

Emotional Coping Skills; a psycho-educational group offering management strategies to those struggling with distressing thoughts and feelings as a result of sexual abuse



Therapeutic groups specifically for men, women and children attempting to process the impact that either domestic or sexual abuse has had on their lives

One to one play therapy, art therapy and counselling sessions



Psycho-education to help young people experiencing psychological distress, as a result of their experiences, to process, make sense of and learn to manage problematic emotional reactions and impulses

Talking therapies for families to improve communication, address difficult behaviours and set/ maintain boundaries



We facilitate a service for young people (aged 11-18) who are experiencing confusion, distress or interpersonal difficulties related to Gender Identity (GI). It allows young people to explore Gender Identity together, what it means to them and how it impacts them

“The sessions built my confidence as a parent allowing my children to have discussions that may not have taken place at home.”

Family Therapy Service User

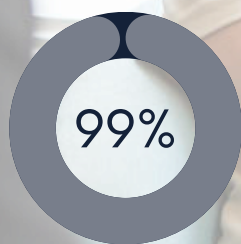
THERAPY SERVICES

“It has helped me to believe in myself again and that it was not my fault, its amazing to be able to change from feeling so worthless to feeling empowered.” - **Adult Therapy Service User**

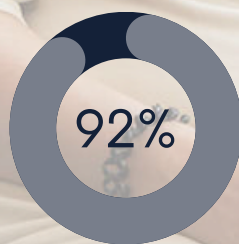
“It was good to meet new people and not feel alone in the world.... I think this group has given me confidence I don't care now what people think of me, I'm just me”
- **GI*** Service User**

“It helped me to grow as a person and change for myself, helps to get closure from the issues brought here....I really enjoyed it” - **CYP Service User**

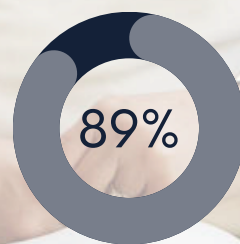
SERVICE USER FEEDBACK



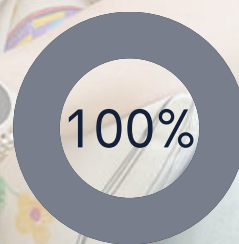
99% of service users felt better able to keep themselves safe



92% of service users felt better able to participate in social/leisure/community activities



89% of children and young people whose engagement in education/training improved



100% of service users described our interventions as a positive experience

*ATS - Adult Therapy Service

**CYP - Children and Young People Therapy Service

***GI - Gender Identity

FRANKIE WORKER CHILDREN & YOUNG PEOPLE'S THERAPEUTIC SERVICE

The Frankie Worker Service is inspired by Frankie, an adult survivor of child sexual abuse who is now in her early 20s. Frankie was considered a happy child, 'gifted and talented' until being sexually abused at a young age and over a number of years by a family friend. Frankie says she was not offered trauma support and was eventually sectioned under the Mental Health Act. Frankie believes that had her trauma been dealt with, she would have coped and recovered better.

STATISTICS

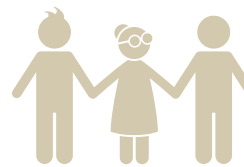
During the year we have seen...



OBJECTIVES

- The Frankie Worker service aims to prevent trauma from turning into poor mental health

ACTIVITIES



Frankie Workers provide therapeutic counselling to children and young people aged 0-18 years

They also provide play therapy for children who are victims of sexual abuse, sexual exploitation or female genital mutilation.

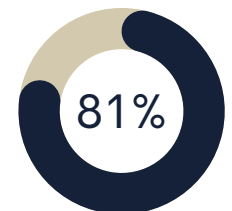


“Play Therapy will have a positive and lasting effect and it has been a truly transformative experience for both of us. A vast improvement at home, understanding school life, emotions and able to cope.” - **Frankie Service User**

SERVICE USER FEEDBACK



99% of service users who engaged with Frankie support described this as a positive experience



81% of service users saw overall improvement in *CORE YP scores

*Clinical Outcomes in Routine Evaluation for Young People



STAR PROJECT



The aim of the STAR project is for children and young people to understand and develop positive relationships and recognise, and safely challenge, negative behaviours/opinions.

We work in mainstream and alternative education settings, youth centres, colleges, universities and other youth environments, engaging children and young people in conversations about safety and healthy relationships.

ACTIVITIES



Delivers creative and tailored workshops that focus on healthy relationships, sexual consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety

Works closely with schools to reach and engage as many young people as possible. Sessions cover Relationships and Sex Education topics with additional support on mental health, wellbeing and managing anxieties



Responding to issues arising from publicity around Violence Against Women & Girls; this year we launched new sessions aimed at educating young people about these issues. We worked specifically with young boys to roll out a whole school project and will continue with this work in 2025/26.



OBJECTIVES

- To increase awareness of the harmful impacts of domestic and sexual abuse and negative stereotypes
- To understand and apply ways of keeping safe

“The STAR Worker got everyone involved and allowed us to share our opinions and talk about what’s okay and what’s not. They made me feel heard and allowed me to share what I thought.” – **STAR Project Service User**

STATISTICS

During the year we have seen...

NUMBER OF STAR SESSIONS & WORKSHOPS PROVIDED

394

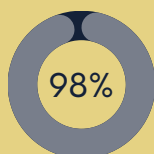
NUMBER OF CHILDREN/YP ENGAGED

9,642

“I have learnt to respect myself and other peoples boundaries a lot more and I have realised that some things I thought were acceptable before, definitely aren’t.”
– **STAR Project Service User**

SERVICE USER FEEDBACK

Following a STAR session, young people reported:



98% understood the importance of consent in relationships



99% understood where they can go for help



100% understood how to stay safe online



99% understood what a healthy relationship is



99% can recognise the signs of grooming

DOMESTIC ABUSE SERVICE (DAT)

DAT aims to support women and children who have experienced domestic abuse.

OBJECTIVES

- To facilitate recovery groups for women and children who have experienced domestic abuse
- To offer one to one support and an advice line working closely with our Prevention Intervention and Public Protection Alliance (PIPPA) partners

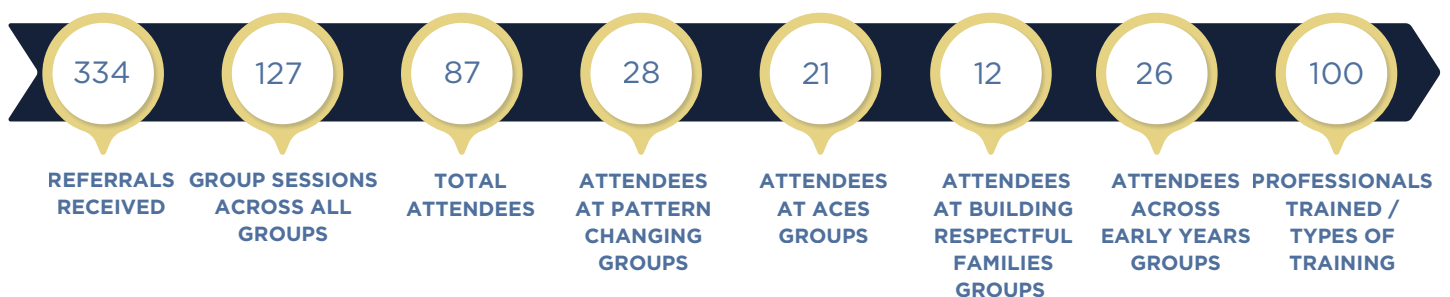
KEY ACTIVITIES

- Pattern Changing: provides structured group work over 12 weeks for women who have experienced domestic abuse with the aim of rebuilding strength and resilience
- Adverse Childhood Experiences (ACEs) Recovery Toolkit: a 10-week programme that has been written to educate and inform individuals about the impact that ACEs can have
- Building Respectful Families: aimed at families experiencing adolescent on parent violence
- Our Early Years programme supports people who have been in an abusive relationship and children aged between 3 and 5 years old. Using a combination of psychoeducational work for the parent and thera-play for children, the group aims to empower survivors in further understanding their role as parents and to address the needs of their children who have experienced domestic abuse.



STATISTICS

During the year we have seen...



“The structure was brilliant. Each week we built on what we learnt. Questions were always constructively answered....Very thankful that this service is available and hope it continues in the future ”

- **Pattern Changing Service User**

“It was very helpful as a safe space to express thoughts and feelings. I am pleased to have been a part of it with my daughter”

- **Early Years Adult Service User**

DIVERSITY AND INCLUSION ADVOCACY SERVICE (DIA)

Our Diversity and Inclusion Advocacy (DIA) team aims to help people impacted by or at risk of domestic abuse, sexual abuse or harmful practices by identifying barriers which may prevent them from accessing the help they need.



OBJECTIVES

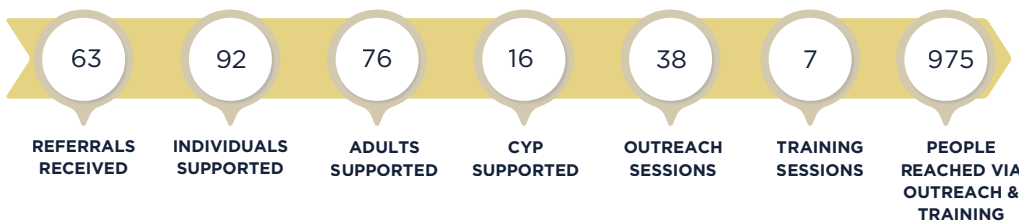
- To address barriers, improve access and promote inclusion by working with service users who may be marginalised or disadvantaged in accessing services

“I didn’t know my way around certain things like housing but you have helped me. You could talk to other services for me. You always helped. I was at my lowest but I felt comfortable here...I am very grateful for all your help...You have done so much for me.

- DIA Service User

STATISTICS

During the year we have seen...



“It was good to talk with the yellow door about my issues and feel valued. I felt very comfortable and feel like this experience has changed me into the person I’ve wanted to be for a long time.”

- DIA Service User

KEY ACTIVITIES

- Tailored one to one advocacy and support to reduce risks and prevent domestic and sexual abuse
- Specialist skills to support people of any age affected by Harmful Practices
- Community group engagement to cascade awareness of rights, the law and how to get help to all those that need it

“MY ADVOCATE HAS NOT JUST HELP ME WITH AGENCIES, SHE BEEN MY EMOTIONAL SUPPORT DURING A HARD TIME.”

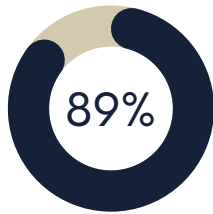
INDEPENDENT SEXUAL VIOLENCE ADVISORS (ISVA)

The ISVA team offers emotional and practical support to adults, children and young people following rape, sexual abuse or sexual assault. ISVAs offer independent information and advice about next steps and support throughout the criminal justice system.

OUTCOMES



39% increase in trials supported on prior year



89% service users who felt more able to make informed choices thanks to the ISVA service

OBJECTIVES

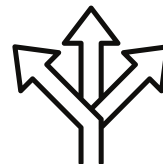
- To support people who have suffered an unwanted sexual experience regardless of when the incident happened
- The team support all ages and genders across Southampton, Portsmouth and Hampshire

ACTIVITIES

The ISVA team provides personalised practical and emotional support



They give independent advice to help service users make informed choices about what happens next, including whether they want to report to the police and/ or consider healthcare options available to them



The team work closely with Hampshire Constabulary's Teams including the Amberstone and Child Abuse Investigation Teams to support those who choose to report through the criminal justice process



“ISVA really helped me through many of my lowest points in my life. They would always arrive with a smile and reassure me about my concerns. I can't put into words how much [ISVA] and yellow door have helped me and saved my life”

- ISVA Service User

“before i heard of yellow door, i imagined that i would just be walking straight into a police station to tell my story. the supportive way in which [ISVA] held the space and empowered me to speak with a police officer in the safety of your building made it all so much easier than i imagined.”

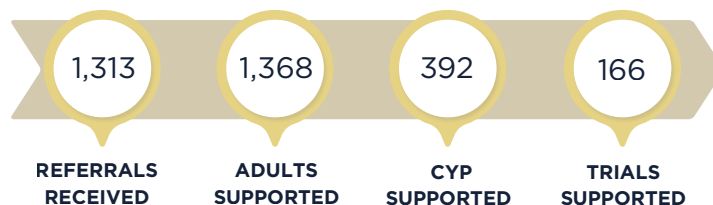
- ISVA Service User

“Without my ISVA I would've almost certainly backed down from taking everything to court. They allowed me to focus on living my life while they sorted out all the behind-the-scenes things that needed to be done. I could not speak more highly of my ISVA if I tried.”

- ISVA Service User

STATISTICS

During the year we have seen...



FUNDRAISING & VOLUNTEERING

Our work is made possible by the generosity of our funders, donors, and volunteers. We are extremely grateful to everyone who has contributed their time, energy and resources to us this year, to ensure that we can continue to support those affected by domestic and sexual abuse and other forms of interpersonal harm or discrimination, across Hampshire.

FUNDING GRANTS

We are extremely thankful to the trust placed in us by our funding partners and their continued commitment to our vision. Their grants have provided us with the stability needed to plan ahead, innovate, and expand our reach.

Thank you to our local authority partners at Police and Crime Commissioner for Hampshire & Isle of Wight, Southampton City Council, Portsmouth City Council and Hampshire County Council who have enabled us to deliver services that are inclusive and effective.

Thank you to all our grant funders, with special thanks to The National Lottery Community Fund, Children in Need, the Charles Hayward Foundation, Henry Smith Foundation, Garfield Weston Foundation, Zurich Community Trust, Help to Create Hope Trust, The Clothworkers Foundation, The Masonic Charitable Foundation, St James's Place Charitable Foundation, Southern Co-op, and The Rayne Foundation. Your support has enabled us to continue pursuing our vision of a world where adults, families, young people and children can live without experiencing domestic and sexual abuse and the resulting devastating impacts.



FUNDRAISING & VOLUNTEERING

COMMUNITY FUNDRAISING & SUPPORT



OUTREACH IS A VITAL PART OF OUR WORK, HELPING US TO RAISE AWARENESS OF OUR SERVICES WHILE ALSO CREATING NEW OPPORTUNITIES FOR FUNDRAISING. DURING 2024/25, WE HAD THE PRIVILEGE OF ATTENDING EVENTS AT SOLENT AND SOUTHAMPTON UNIVERSITY INCLUDING FRESHERS' FAYRES, MENTAL HEALTH DAYS AND INTERNATIONAL WOMEN'S DAY CELEBRATIONS.

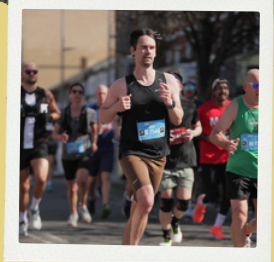
ATTENDING THESE TYPE OF EVENTS HELPS TO STRENGTHEN OUR PROFILE, ENABLE US TO CONNECT WITH MORE PEOPLE WHO MAY BENEFIT FROM OUR SUPPORT, AND INSPIRE NEW PARTNERSHIPS AND FUNDING OPPORTUNITIES TO SUSTAIN OUR WORK.

Support for Yellow Door continues to grow and we want to thank everyone that has donated to us this year.

We are grateful to the incredible members of our local communities including partners, community groups, businesses, and organisations — who continue to support us by raising funds and generously donating items for our services and service users.

- Four members of the community ran in the ABP Southampton Marathon raising £2,310.
- A member of the Southampton community shaved their head raising £684.
- A member of staff and a supporter of Yellow Door ran the AJ Bell Great South Run 24 and raised £714.
- We received funding from Co-Op members who nominated Yellow Door to receive support.
- Southampton Ukulele Jam ran several events across the year raising £250.
- The Conchord Singers nominated us as their Charity of the Year for 24-25 and have raised £750 for us.
- Hampshire Poet's: 'Women in Hampshire' launch raised £200.
- The Curious Mermaid runs pop up events and boutiques, donating a percentage of their income to us. This was £224 for the year.
- Corporate supporter SM5 Developments Ltd raised £2,626 over the year.
- Sparks Commercial Services Ltd donated £2,000 as part of their Christmas fundraising activities.

Fundraising Highlights



FUNDRAISING & VOLUNTEERING

Our volunteering team are responsible for looking after our valued volunteers and engaging our local community

DONATION OF GOODS

- Chilworth Women's Institute provided handmade bags filled with toiletries, put together by the women's institute
- Local Tesco stores donated a number of toiletries to support Gender Equality Week.
- Community members have donated purchases from our Amazon Wishlist including squash for groups, paint brushes, modelling clay and fidget rings
- Zurich Community Trust and CBRE donated gifts for clients at Christmas, as did student group 'Carbon'.

STATISTICS

4,382

VOLUNTEER HOURS

2023/24 - 5,722

2,005

CLIENT FACING VOLUNTEER HOURS

2,298

BUSINESS SUPPORT VOLUNTEER HOURS

79

CORPORATE VOLUNTEERING

OUR VOLUNTEERS

We could not achieve what we do without the support of our volunteers, each giving their time and skills to support all aspects of our work. We are so grateful for our team of dedicated volunteers who provide invaluable support to our organisation.

At the end of March 2025, Yellow Door had 37 volunteers supporting the service; 22 client facing and 15 in support roles. As well as a team of volunteer counsellors helping the Therapeutic service, we have volunteers who help across the service including Outreach, Psychoeducational groups, Business support and with donations.

The Yellow Door helpline continues to be coordinated by the Volunteering Team with the support of a few dedicated volunteers.

Corporate Volunteering days were attended by Mace and Lloyds Bank, supporting all aspects of maintaining our premises and gardens.

We are extremely grateful to our corporate partner Gentian Development Group who introduced us to SM5 Developments Ltd and both were able to provide their support with our new Therapeutic Space, The Aspen.

Our trustees also give up their time and expertise voluntarily and join with our volunteer workforce to make up an expansive team in supporting the Yellow Door alongside our paid staff.

We have seen a decline in volunteering hours during the year which is consistent with a reduction in volunteering in this sector across the UK.

This decline poses challenges for charities like us who rely on volunteer support. Economic pressures, time constraints and changing social dynamics have all had an impact on how people choose to spend their time. As a charity we can attempt to alleviate the barriers to participation by looking at how we attract and retain volunteers.




Disclosure of information to auditor

Members of the Board of Trustees who served during the period and up to the date of this report are set out on page 6. In accordance with company law, as the charitable company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the charitable company's auditors are unaware; and
- as the directors of the charitable company, we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information

The Trustees' Report was approved by the Board of Trustees.


.....
J Greer

Trustee


.....
C Brook

Trustee

Date: 22/10/2025

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Opinion

We have audited the financial statements of Yellow Door (Solent) (the 'charity') for the year ended 31 March 2025 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board of Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Board of Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
 - the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.
-

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Board of Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Board of Trustees

As explained more fully in the statement of trustees' responsibilities, the Board of Trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board of Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Board of Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience.
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation, data protection, employment, environmental and health and safety legislation.
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud.
 - considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.
-

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Audit response to risks identified

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships.
- tested journal entries to identify unusual transactions.
- tested a sample of BACS payments to identify payments being made to unexpected bank accounts.
- performed transactional testing on payroll costs in respect of those employees with responsibility or authority in connection with the payroll function.
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias.
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation.
- enquiring of management as to actual and potential litigation and claims.
- reading minutes of those charged with governance

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Adam Buse FCA (Senior Statutory Auditor)

For and on behalf of Fiander ETL, Statutory Auditor

Chartered Accountants

Stag Gates House

63/64 The Avenue

Southampton

Hampshire

SO17 1XS

Date: 22.10.2025

YELLOW DOOR (SOLENT)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds General 2025 £	Unrestricted funds Designated 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
<u>Income from:</u>						
Donations and legacies	3	37,891	-	-	37,891	71,543
Income from Gift Aid	3	3,595	-	-	3,595	3,440
<u>Charitable activities</u>						
Counselling	4	679,683	-	127,009	806,692	605,984
Family Therapy	4	27,739	-	3,414	31,153	46,731
Trauma Services (TS)	4	40,461	-	39,205	79,666	67,684
Diversity & Inclusion Advocacy (DIA)	4	63,166	-	72,855	136,021	200,122
Domestic Abuse Team (DAT)	4	17,039	-	64,333	81,372	82,869
ISVA	4	344,837	-	370,900	715,737	815,055
STAR Project	4	33,000	-	74,615	107,615	84,168
Gender Identity (GI)	4	9,000	-	5,625	14,625	34,080
Partnerships	4	-	-	10,800	10,800	12,404
Business Support Funding	4	12,000	-	165,112	177,112	124,704
Building Project Funding	4	-	-	128,367	128,367	-
Other trading activities	5	13,219	-	-	13,219	15,731
Investments	6	17,169	-	-	17,169	6,568
Total income		1,298,799	-	1,062,235	2,361,034	2,171,083
<u>Expenditure on:</u>						
Charitable activities	7	1,119,475	15,008	934,273	2,068,756	2,020,007
Total expenditure		1,119,475	15,008	934,273	2,068,756	2,020,007
Net incoming resources before transfers		179,324	(15,008)	127,962	292,278	151,076
Gross transfers between funds		133,560	45,008	(178,568)	-	-
Net income/(expenditure) for the year/ Net movement in funds		312,884	30,000	(50,606)	292,278	151,076
Fund balances at 1 April 2024		898,147	105,000	52,681	1,055,828	904,752
Fund balances at 31 March 2025		1,211,031	135,000	2,075	1,348,106	1,055,828

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

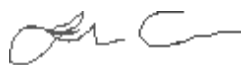
YELLOW DOOR (SOLENT)

BALANCE SHEET

AS AT 31 MARCH 2025

		2025		2024	
	Notes	£	£	£	£
Fixed assets					
Tangible assets	12		882,374		688,669
Current assets					
Debtors	13	21,233		227,058	
Cash at bank and in hand		1,089,764		786,982	
		<u>1,110,997</u>		<u>1,014,040</u>	
Creditors: amounts falling due within one year	15	316,963		296,019	
Net current assets			794,034		718,021
Total assets less current liabilities			1,676,408		1,406,690
Creditors: amounts falling due after more than one year	16		(328,302)		(350,862)
Net assets			<u>1,348,106</u>		<u>1,055,828</u>
The funds of the charity					
Restricted income funds	19		2,075		52,681
Unrestricted funds - general			1,211,031		898,147
Unrestricted funds - designated	21		135,000		105,000
			<u>1,348,106</u>		<u>1,055,828</u>

The financial statements were approved by the Board of Trustees on 22/10/2025



J Greer
Trustee



C Brook
Trustee

Company registration number 05486084 (England and Wales)

YELLOW DOOR (SOLENT)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Cash flows from operating activities					
Cash generated from operations	27		534,501		140,519
Investing activities					
Purchase of tangible fixed assets		(226,061)		(17,233)	
Investment income received		17,169		6,568	
		<u> </u>		<u> </u>	
Net cash used in investing activities			(208,892)		(10,665)
Financing activities					
Repayment of bank loans		(22,827)		(20,605)	
		<u> </u>		<u> </u>	
Net cash used in financing activities			(22,827)		(20,605)
Net increase in cash and cash equivalents			302,782		109,249
Cash and cash equivalents at beginning of year			786,982		677,733
			<u> </u>		<u> </u>
Cash and cash equivalents at end of year			<u>1,089,764</u>		<u>786,982</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

Charity information

Yellow Door (Solent) is a private charitable company limited by guarantee incorporated in England and Wales and registered with the Charity Commission in England and Wales. The registered office is 30 Brookvale Road, Southampton, Hampshire, SO17 1QR.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Board of Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Board of Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Board of Trustees in furtherance of their charitable objectives.

Designated funds comprise funds which have been set aside at the discretion of the Board of Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

All income is included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacies are received by way of donations and gifts and are included in full in the Statement of Financial Activities when receivable.
- Donated services and facilities are included at the value to the charitable company where this can be quantified and reliably measured. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised, for more information about their contribution refer to the Trustees' Report.
- Investment income is included when receivable.
- Income from charitable trading activities is accounted for when earned.
- Income from grants, where related to performance and specific deliverables, is accounted for as the charitable company earns the right to consideration by its performance.
- Income is deferred where either the income relates to a future accounting period or where income is received for delivery of a service and that service has not been fully delivered at the year end. In these circumstances, the income is recognised in line with the service delivery and any excess is deferred.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT as the charitable company is not VAT registered and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and their associated support and governance costs.

Support costs are those functions that assist the work of the charitable company but do not directly undertake the charitable activities. These costs have been allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource and are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charitable company and include the audit fees and costs linked to the strategic management of the charitable company.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Fixed assets costing more than £500 are capitalised at cost.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold property	2% straight line basis
Office equipment	15% reducing balance and 25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Taxation

The charitable company is exempt from Corporation Tax on its charitable activities.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Board of Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There are no items in the Financial Statements where judgements and estimates would have a significant effect on amounts recognised in the Financial Statements.

3 Donations and legacies

	Unrestricted funds general 2025 £	Total 2024 £
Donations and gifts	37,891	71,543
Income from Gift Aid	3,595	3,440
	<hr/>	<hr/>
	41,486	74,983
	<hr/> <hr/>	<hr/> <hr/>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

4 Income from charitable activities

	Unrestricted funds general 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Government contracts				
HCC - ISVA contract	301,800	-	301,800	301,800
HCC - SA contract	-	-	-	32,342
NHS - Male ISVA contract	43,037	-	43,037	42,002
NHS - (CAMHS) Therapeutic support	30,000	-	30,000	30,000
OPCC - Frankie/Sexual Crime Therapy	692,293	-	692,293	346,146
SCC - Disability & Domestic Abuse contract	23,333	-	23,333	50,000
SCC - BAME & Domestic Abuse Contract	23,333	-	23,333	49,964
SCC - DVSA contract	101,129	-	101,129	101,129
Government grants				
NHS Hampshire, Southampton & IOW CCG	-	-	-	92,523
NHS England & NHS Improvement	-	-	-	20,700
NHS Hampshire & IOW ICB - CYP Therapy	-	18,750	18,750	31,250
NIHR - Gender Identity Evaluation	-	-	-	5,550
NIHR - Diversity Evaluation	-	-	-	2,913
HCC - Household Support Fund	-	-	-	17,985
HCC - Councillor Grants	-	2,700	2,700	-
Home Office - Safer Streets	-	64,615	64,615	64,857
New Forest District Council - Community Grant	-	-	-	5,100
OPCC - Additional ISVA	-	370,900	370,900	332,342
OPCC - CAPVA	-	28,000	28,000	27,000
OPCC - DASV Fund	-	134,669	134,669	134,669
OPCC - Male Rape Support Fund	-	-	-	9,877
OPCC - Supporting Victims Uplift Grant	-	-	-	14,260
Non-Government grants	12,000	442,601	454,601	361,392
Income from charitable activities	1,226,925	1,062,235	2,289,160	2,073,801
For the year ended 31 March 2024	965,383	1,108,418		2,073,801

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

5 Other trading activities

	Unrestricted funds general 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Rental income	3,504	-	3,504	3,144
Training Fees and supervision	9,715	-	9,715	12,587
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Other trading activities	13,219	-	13,219	15,731
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
For the year ended 31 March 2024	<u>15,731</u>	<u>-</u>	<u> </u>	<u>15,731</u>

6 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	17,169	6,568
	<u> </u>	<u> </u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

7 Charitable activities

	Counselling	Family Therapy	TS	DIA	DAT	ISVA	STAR Project	GI	Partnerships	Business Support Funding	Total 2025	Total 2024
	£	£	£	£	£	£	£	£	£	£	£	£
Staff costs	641,631	29,993	71,651	89,963	72,741	533,534	86,009	19,184	-	145,459	1,690,165	1,674,887
Supervision and consultancy	56,390	935	316	357	259	1,946	394	2,181	-	5,912	68,690	46,380
Training, recruitment and staff costs	19,254	236	778	1,514	1,683	14,798	1,842	166	-	3,792	44,063	39,787
Partners payment for contracts	-	-	-	-	-	-	-	-	10,800	-	10,800	12,404
	<u>717,275</u>	<u>31,164</u>	<u>72,745</u>	<u>91,834</u>	<u>74,683</u>	<u>550,278</u>	<u>88,245</u>	<u>21,531</u>	<u>10,800</u>	<u>155,163</u>	<u>1,813,718</u>	<u>1,773,458</u>
Share of support costs (see note 8)	71,308	3,571	12,223	22,517	9,994	80,772	16,385	2,610	-	20,658	240,038	232,570
Share of governance costs (see note 8)	5,774	218	734	814	593	4,474	947	155	-	1,291	15,000	13,979
	<u>794,357</u>	<u>34,953</u>	<u>85,702</u>	<u>115,165</u>	<u>85,270</u>	<u>635,524</u>	<u>105,577</u>	<u>24,296</u>	<u>10,800</u>	<u>177,112</u>	<u>2,068,756</u>	<u>2,020,007</u>
Analysis by fund												
Unrestricted funds - general	662,351	31,340	45,905	41,617	20,390	260,655	30,208	18,484	-	8,525	1,119,475	905,462
Unrestricted funds - designated	4,998	199	592	693	547	3,563	754	187	-	3,475	15,008	1,512
Restricted funds	127,008	3,414	39,205	72,855	64,333	371,306	74,615	5,625	10,800	165,112	934,273	1,113,033
	<u>794,357</u>	<u>34,953</u>	<u>85,702</u>	<u>115,165</u>	<u>85,270</u>	<u>635,524</u>	<u>105,577</u>	<u>24,296</u>	<u>10,800</u>	<u>177,112</u>	<u>2,068,756</u>	<u>2,020,007</u>
For the year ended 31 March 2024												
Unrestricted funds - general	370,841	38,970	17,705	103,065	125,386	115,266	101,990	18,886	1,604	11,749		905,462
Unrestricted funds - designated	439	15	60	106	45	499	76	15	-	257		1,512
Restricted funds	233,269	5,760	45,974	85,262	65,830	472,373	51,168	29,893	10,800	112,704		1,113,033
	<u>604,549</u>	<u>44,745</u>	<u>63,739</u>	<u>188,433</u>	<u>191,261</u>	<u>588,138</u>	<u>153,234</u>	<u>48,794</u>	<u>12,404</u>	<u>124,710</u>		<u>2,020,007</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

8 Support costs

	Support costs	Governance costs	2025	Support costs	Governance costs	2024	Basis of allocation
	£	£	£	£	£	£	
Depreciation	32,356	-	32,356	28,283	-	28,283	Usage
Fundraising costs	35,207	-	35,207	28,115	-	28,115	Allocated on time
Premises	79,942	-	79,942	49,816	-	49,816	Usage
Office costs	61,206	-	61,206	80,114	-	80,114	Usage
Bookkeeping	2,766	-	2,766	9,196	-	9,196	Governance
Professional fees	28,276	-	28,276	36,876	-	36,876	Usage
Bank interest and charges	284	-	284	169	-	169	Usage
Audit fees	-	15,000	15,000	-	13,980	13,980	Governance
	<u>240,037</u>	<u>15,000</u>	<u>255,037</u>	<u>232,569</u>	<u>13,980</u>	<u>246,549</u>	
Analysed between							
Charitable activities	<u>240,037</u>	<u>15,000</u>	<u>255,037</u>	<u>232,569</u>	<u>13,980</u>	<u>246,549</u>	

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

9	Net movement in funds	2025	2024
		£	£
	Net movement in funds is stated after charging/(crediting)		
	Fees payable to the company's auditor for the audit of the company's financial statements	15,000	13,980
	Depreciation of owned tangible fixed assets	32,356	28,283
	Operating lease charges	2,223	2,223
		<u> </u>	<u> </u>

10 Employees

The average monthly number of employees during the year was:

2025	2024
Number	Number
67	64
<u> </u>	<u> </u>

Employment costs

	2025	2024
	£	£
Wages and salaries	1,514,019	1,500,310
Social security costs	130,870	131,393
Other pension costs	45,276	43,184
	<u> </u>	<u> </u>
	1,690,165	1,674,887
	<u> </u>	<u> </u>

The number of full-time staff during the year was 20 (2024: 23) and part-time staff was 47 (2024: 41).

Full-time equivalent staff numbers during the year were 50 (2024: 49).

No payments were made to Trustees by way of remuneration or expenses during the year (2024: £nil).

The employee benefits of the key management personnel total £265,609 (2024: £279,628).

The number of employees whose annual remuneration was more than £60,000 is as follows:

2025	2024
Number	Number
1	1
<u> </u>	<u> </u>

11 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

12 Tangible fixed assets

	Freehold property £	Office equipment £	Total £
Cost			
At 1 April 2024	782,115	77,564	859,679
Additions	204,644	21,417	226,061
At 31 March 2025	986,759	98,981	1,085,740
Depreciation and impairment			
At 1 April 2024	123,666	47,344	171,010
Depreciation charged in the year	18,303	14,053	32,356
At 31 March 2025	141,969	61,397	203,366
Carrying amount			
At 31 March 2025	844,790	37,584	882,374
At 31 March 2024	658,449	30,220	688,669

13 Debtors

	2025 £	2024 £
Amounts falling due within one year:		
Trade debtors	4,324	199,376
Other debtors	50	-
Prepayments and accrued income	16,859	27,682
	21,233	227,058

14 Loans and overdrafts

	2025 £	2024 £
Bank loans	351,982	374,809
Payable within one year	23,680	23,947
Payable after one year	328,302	350,862
Amounts included above which fall due after five years:		
Payable by instalments	219,070	242,834

The long-term loans are secured by fixed charges over freehold property which has a carrying value of £633,876 (2024: £649,338).

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

14 Loans and overdrafts

(Continued)

During the year to 31 March 2016 the charitable company took out two loans with Lloyds Bank plc in order to purchase the freehold property.

The first loan of £180,000 is repayable over 20 years. It has a variable rate of interest of Base + 2.9% per annum. The second loan of £352,600 is repayable over 20 years. It carries a fixed rate of interest of 4.72%.

15 Creditors: amounts falling due within one year

	Notes	2025 £	2024 £
Bank loans	14	23,680	23,947
Other taxation and social security		35,046	42,561
Deferred income	18	168,097	138,751
Trade creditors		23,074	31,113
Other creditors		13,276	1,196
Accruals		53,790	58,451
		<u>316,963</u>	<u>296,019</u>

16 Creditors: amounts falling due after more than one year

	Notes	2025 £	2024 £
Bank loans	14	<u>328,302</u>	<u>350,862</u>

17 Retirement benefit schemes

	2025 £	2024 £
Defined contribution schemes		
Charge to profit or loss in respect of defined contribution schemes	<u>45,276</u>	<u>43,184</u>

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

18 Deferred income

	2025 £	2024 £
Other deferred income	<u>168,097</u>	<u>138,751</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

18 Deferred income

(Continued)

Movements in the year:

Deferred income at 1 April 2024	138,751	133,897
Released from previous periods	(138,751)	(133,897)
Resources deferred in the year	168,097	138,751
	<hr/>	<hr/>
Deferred income at 31 March 2025	168,097	138,751
	<hr/> <hr/>	<hr/> <hr/>

19 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
Counselling	-	127,009	(127,009)	-	-
Family Therapy	-	3,414	(3,414)	-	-
TS	-	39,205	(39,205)	-	-
ISVA	2,480	370,900	(371,306)	-	2,074
DAT	-	64,333	(64,333)	-	-
DIA	-	72,855	(72,855)	-	-
STAR Project	-	74,615	(74,615)	-	-
GI	-	5,625	(5,625)	-	-
Partnerships	-	10,800	(10,800)	-	-
Business Support Funding	-	165,112	(165,112)	-	-
Restricted Individual Donations	50,201	-	-	(50,201)	-
Building Project Funding	-	128,367	-	(128,367)	-
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	52,681	1,062,235	(934,274)	(178,568)	2,074
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

19 Restricted funds

(Continued)

Previous year:	At 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2024 £
Counselling	1,758	231,511	(233,269)	-	-
Family Therapy	-	5,760	(5,760)	-	-
TS	-	45,974	(45,974)	-	-
ISVA	3,600	471,253	(472,373)	-	2,480
DAT	-	65,830	(65,830)	-	-
DIA	-	85,262	(85,262)	-	-
STAR Project	-	51,168	(51,168)	-	-
GI	1,737	28,156	(29,893)	-	-
Partnerships	-	10,800	(10,800)	-	-
Business Support Funding	-	112,704	(112,704)	-	-
Restricted Individual Donations	11,591	38,610	-	-	50,201
	<u>18,686</u>	<u>1,147,028</u>	<u>(1,113,033)</u>	<u>-</u>	<u>52,681</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

19 Restricted funds

(Continued)

Restricted funds are funds which have been given for particular purposes and projects. The restricted funds must be used for the specific purpose as laid down by the donor.

The restricted funds are:

- Counselling - Provides therapeutic services for those affected by rape/sexual assaults either one to one, in groups or on an outreach basis regardless of age and/or gender.
- Family Therapy - Provides support to families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- Trauma Services - deliver rapid Cognitive Behavioural Therapy (CBT) informed interventions to service users who have experienced sexual abuse/ violence
- ISVA - The Independent Sexual Violence Advisors (ISVA) offer a confidential, non-judgmental advocacy service and criminal justice support service networking with the Police and other agencies for people who have experienced sexual abuse/ violence.
- Domestic Abuse Team - Offering specialist support for women, children, young people and families who have experienced domestic abuse, including services such as Pattern Changing programmes and Adverse Childhood Experiences (ACE) Recovery Toolkits.
- Diversity and Inclusion Advocacy - Delivers person centered specialist advocacy with people who are marginalised/ disadvantaged due to language, disability, ethnicity, sexuality, gender. Helping them to access domestic and sexual abuse support.
- STAR Project - An education and outreach project which works with young people and adults to raise awareness of domestic and sexual abuse and topics linked to healthy relationships.
- Gender Identity - The Gender Identity group is a therapeutic group for young people who are experiencing significant difficulties in relation to their gender and/or sexual identity.
- Partnerships - We partner with specialist local organisations to meet the varying needs of service users.
- Business Support Funding – restricted funding given for specific business support and management projects
- Restricted individual donations – restricted donations from individual supporters of Yellow Door
- Building Project Funding – restricted funding from Grantmakers for use on capital projects

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

20 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2025 £
General funds	898,147	1,298,799	(1,119,475)	133,560	1,211,031
Previous year:	At 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2024 £
General funds	741,223	1,024,055	(905,462)	38,331	898,147

21 Unrestricted funds - designated

These are unrestricted funds earmarked for a particular project and are made up as follows:

	Balance at 1 April 2023 £	Resources expended £	Transfers £	Balance at 1 April 2024 £	Resources expended £	Transfers £	Balance at 31 March 2025 £
IT Fund	9,498	-	10,502	20,000	-	-	20,000
Property Fund	20,345	(1,512)	31,167	50,000	(15,008)	45,008	80,000
Building Development	50,000	-	(15,000)	35,000	-	(35,000)	-
Therapy Services	65,000	-	(65,000)	-	-	-	-
Garden Fund	-	-	-	-	-	35,000	35,000
	144,843	(1,512)	(38,331)	105,000	(15,008)	45,008	135,000

The Board of Trustees have designated the following funds:

- A fund for information and technology cost
- A fund for property renovations and repairs
- A fund to develop the garden and make it accessible for clients, staff and volunteers
- A fund for building development to develop the garage into a usable delivery space
- A fund for therapy services to help meet demand

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

22 Analysis of net assets between funds

	Unrestricted funds general 2025 £	Unrestricted funds designated 2025 £	Restricted funds 2025 £	Total 2025 £
Fund balances at 31 March 2025 are represented by:				
Tangible assets	882,374	-	-	882,374
Current assets/(liabilities)	656,959	135,000	2,075	794,034
Long term liabilities	(328,302)	-	-	(328,302)
	<u>1,211,031</u>	<u>135,000</u>	<u>2,075</u>	<u>1,348,106</u>

	Unrestricted funds general 2024 £	Unrestricted funds designated 2024 £	Restricted funds 2024 £	Total 2024 £
Fund balances at 31 March 2024 are represented by:				
Tangible assets	688,669	-	-	688,669
Current assets/(liabilities)	560,340	105,000	52,681	718,021
Long term liabilities	(350,862)	-	-	(350,862)
	<u>898,147</u>	<u>105,000</u>	<u>52,681</u>	<u>1,055,828</u>

23 Operating lease commitments

Lessee

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	2,223	2,223
Between two and five years	3,837	6,060
	<u>6,060</u>	<u>8,283</u>

24 Related party transactions

There were no disclosable related party transactions during the year (2024 - none).

25 Legal status of the charitable company

The charitable company is limited by guarantee and has no share capital. The liability of each committee member, in the event of winding-up is limited to £1.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

26 Analysis of changes in net funds

	At 1 April 2024	Cash flowsAt 31 March 2025	
	£	£	£
Cash at bank and in hand	786,982	302,782	1,089,764
Loans falling due within one year	(23,947)	267	(23,680)
Loans falling due after more than one year	(350,862)	22,560	(328,302)
	<u>412,173</u>	<u>325,609</u>	<u>737,782</u>

27 Cash generated from operations

	2025	2024
	£	£
Surplus for the year	292,278	151,076
Adjustments for:		
Investment income recognised in statement of financial activities	(17,169)	(6,568)
Depreciation and impairment of tangible fixed assets	32,356	28,283
Movements in working capital:		
Decrease/(increase) in debtors	205,825	(95,819)
(Decrease)/increase in creditors	(8,135)	58,693
Increase in deferred income	29,346	4,854
Cash generated from operations	<u>534,501</u>	<u>140,519</u>



Yellow Door

www.yellowdoor.org.uk
023 8063 6312 (office)
023 8063 6313 (helpline)

YELLOW DOOR

England & Wales - Charity number 1111753

Accounts

2023-24 ANNUAL REPORT

For the year ended 31st
March 2024



**Report of the
Board of Trustees and
Financial Statements**

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FOREWORD

Julie writes: 2023-2024 has been an excellent year for Yellow Door with our services and capacity growing further to make a difference to our community. The important work of our team helps to meet the needs of children, young people and adults at a time in their lives when trust is often hard to build. Our therapists, advocates and counsellors work with skill and care at the right time, in the right way for the individual.

The Frankie service has been new to Yellow Door this year, but I am proud that we are now further developing this provision for children and young people who have experienced sexual abuse, sexual exploitation or female genital mutilation. Other aspects of our work are also building a regional and national reputation.

The Board of Trustees work closely with our CEO, Nicci King, to provide strategic direction and oversight of the Charity. I am grateful for the expertise and energy of our Trustees who give their time and commitment. As we further build our commitment to inclusion and diversity, do get in touch if you feel your skills and experience will benefit the Yellow Door Board of Trustees.



Dr Julie Greer
Chair of the Board of Trustees



Nicci King
Chief Executive Officer

Nicci writes: I feel very privileged to lead our highly skilled and compassionate team of staff and volunteers who are passionate about making a difference to local people's lives.

Over the last year, we have continued to build our reputation as a trusted, inclusive and knowledgeable local specialist charity. We successfully secured the South West Hampshire All Age Sexual Abuse Therapeutic Contract and the Children and Young Peoples Therapeutic Frankie Worker Service which allow us to provide accredited and specialist therapeutic support in our local area.

We continue to work hard to ensure that everyone can access our services regardless of their age, gender, disability, ethnicity, language or sexuality and we are committed to further improving accessibility across all the protected characteristics.

Our service users regularly tell us how they keep themselves safe and are able to rebuild their lives with our support. I want to take this opportunity to thank our service users, staff, volunteers, trustees, partners and supporters for helping to make Yellow Door the responsive and innovative service that we are today.

REPORT OF THE BOARD OF TRUSTEES

The Board of Trustees are pleased to present its annual report and audited Financial Statements for the year ended 31 March 2024, which are also prepared to meet the requirements for a Directors' Report and Financial Statements for Companies Act purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity name **Yellow Door (Solent)**

Charity number 1111753

Company number 05486084

Registered office 30 Brookvale Road
Southampton
Hampshire
SO17 1QR

The Trustees are the directors of the charitable company for the purpose of company law and are trustees for the purpose of charity law.

The Trustees who served during the year and since the year end are as follows:

Board of Trustees

J Greer

C Brook

K Morrison Resigned 9 October 2023

E Ryall Resigned 17 May 2024

N Hutchins Resigned 11 July 2023

S Groszewski

S Sitaram

J Orme Resigned 29 November 2023

E Filer Appointed 22 July 2023

K Allan Appointed 18 February 2024

C Ballinger Appointed 12 March 2024

REFERENCE AND ADMINISTRATIVE INFORMATION

Secretary

M Mabey

Senior Management Team

N King	Chief Executive Officer (CEO)
R Edwards	Head of Therapeutic Services
T Stovold	Head of Advocacy
C Gilbert	Head of Evaluation and Systems Development
P Rajo	Head of Finance
S Johnson	Head of Fundraising & Communications
S Willis	Duty Manager (appointed 1 April 2023)

Auditors

Fiander Tovell Limited
Stag Gates House
63-64 The Avenue
Southampton
SO17 1XS

Bank

Lloyds Bank Plc
92-94 Above Bar Street
Southampton
SO14 7DT

OBJECTIVES & ACTIVITIES

The Charity's objects (the Objects) are:

- To relieve the sickness and distress of individuals who have suffered abuse/rape at any time in their lives.
- To promote the education of the public in the subject of sexual abuse/rape and its psychological and social impact.

Yellow Door aims to:

- Prevent domestic and sexual violence through increasing awareness of the harmful impacts, working with children, young people, families, communities and partners.
- Provide non-judgmental specialist support to adults, families, young people and children who have been affected by domestic or sexual abuse, including harmful practice.
- Target support to the most marginalised communities who experience additional barriers to gaining support, because of the intersectionality of protected characteristics such as their ethnicity, race, disability, gender or age with abuse.

Public Benefit Statement

Yellow Door's activities and who it helps are described in detail below. All charitable activities focus on the support, empowerment and recovery of those individuals who have experienced domestic and/or sexual abuse and its prevention. All activities are undertaken to further Yellow Door's charitable purposes for the public benefit. The Trustees have also had regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

Structure, governance and management

Yellow Door is a Charitable Company Limited by Guarantee, incorporated on 21 June 2005 and registered as a charity on 19 October 2005. It was established under a Memorandum of Association to include the objects and powers of the charitable company and is governed under its Articles of Association. Anybody can apply to the Board of Trustees to become a member of the charitable company and each member is required to contribute £1 in the event of the charitable company winding up.

The Board of Trustees meets quarterly, ensuring that any decisions are agreed as a quorum. Additional meetings are held as required for key decision making. Responsibilities are delegated to sub-groups which include HR, Finance and Strategy. The delegated sub-groups report back to the Board. The Board of Trustees, at the date of signing this Report, has 7 members (8 at the Balance Sheet date of 31 March 2024). The Trustees delegate day-to-day responsibility for the running of Yellow Door to the CEO.

A Senior Leadership Team works strategically to support long term sustainability of the organisation, ensure the growth and development of services, effective financial management, safeguarding and quality assurance. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment.

OBJECTIVES & ACTIVITIES

Recruitment and Appointment of Trustees

Yellow Door is governed by a Board of Directors who are also Charity Trustees for the purposes of charity law and, under the company's Articles of Association, are known as Trustees. In seeking to represent the communities we serve, we advertise widely for Trustees, detailing the mix of skills and expertise required. Current Trustees have skills and experience in senior leadership, safeguarding, children's services, child mental health and well-being, education, quality and management systems, policy, advocacy and influence, diversity, equity & inclusion, human resources, co-production and finance. Trustees are appointed either by members' agreement at an Annual General Meeting or by the Board of Trustees following application and interview. A third of the Trustees retire (but may be re-appointed) by rotation at each Annual General Meeting. Trustees are not paid any remuneration for their role.

Trustee Induction and Training

All new Trustees are provided with an induction pack containing general information on the role of a Charity Trustee and information specific to Yellow Door, such as the Memorandum and Articles of Association and policies for example on safeguarding, financial procedures, service provision, employment, health and safety. Trustees have opportunities to meet with staff, attend training and/or observe activities in order to gain a better understanding of the day-to-day workings of Yellow Door. Trustees are provided with regular updates from the Charity Commission and other reputable organisations with expertise in our area of work. Links are encouraged with organisations such as the Survivors Trust, Voluntary, Community and Social Enterprise (VCSE) Group, locally, to network and develop. Trustees actively access training material and the learning is often cascaded to the wider Board. Trustees are also encouraged to attend training events on the Trustee role and their responsibilities, for example, training provided by Zurich Community Trust as well as other relevant training provided in-house. The Chair attended a national CityForum event in January, bringing together key figures from police and policy makers to share their knowledge of Violence Against Women and Girls.

Risk Management

During the 2023/24 financial year, Yellow Door kept under review its Risk Management Register. Trustees working alongside the CEO and Senior Leadership Team examined the major strategic, business and operational risks that Yellow Door potentially might face.

Any financial risks are carefully considered on a regular basis by the Finance Sub-Group, which receives monthly financial reports. Any matters of concern are referred to the Board of Trustees. Through an Enhance grant with Lloyds Foundation we received free consultation from the Foundation of Social Improvement (FSI) to support the review and refresh of our Fundraising Strategy. The Income Diversification Strategy 2020-2024 is supporting us to ensure we diversify our income across a variety of streams, so we can continue delivering the wide range of services we offer.

Procedures are also in place with regard to the health and safety of staff, volunteers, service users and visitors to the building. Delivery of therapeutic services is in accordance with the guidelines of the British Association of Counselling and Psychotherapy (BACP), of which Yellow Door is now an accredited member.

Yellow Door has robust Safeguarding procedures (for children and adults) and can demonstrate best practice to ensure the safeguarding of our service users and their families. This includes a Senior Duty Safeguarding Manager, mandatory staff training, regular monitoring, risk assessment and review of our procedures to ensure compliance with national and local standards.



OBJECTIVES & ACTIVITIES

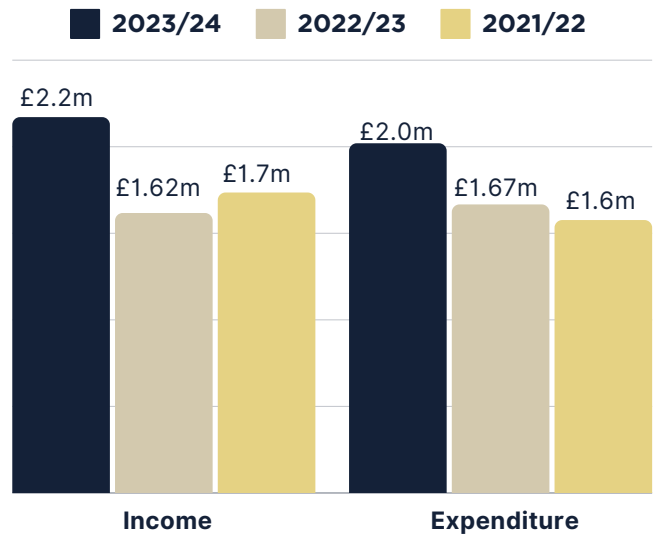
Organisation Management

Yellow Door's Senior Leadership Team have a range of skills, qualifications and experience including; voluntary sector management, evidence based psychological therapies, project mobilisation and management, quality assurance, building effective partnerships, contract/ grants management, safeguarding, HR, IT, finance, data monitoring and communications. A mandatory training plan is in place to ensure all staff and volunteers are aware of their obligations and responsibilities in areas such as Health and Safety, Safeguarding, General Data Protection Regulations and Operational Quality Standards.

Related Parties

Yellow Door collaborates with a range of key partners to ensure effective signposting, shared care (where appropriate) and minimising duplication of services. Key partners include Local Authorities, Children and Adult Social Care, Adult and Child/Adolescent Mental Health teams, Hampshire Constabulary, Office of the Police and Crime Commissioner, Schools and Education Services, Sexual Health Services and a broad range of voluntary sector partners.

Financial Review



During the year ended 31 March 2024, we have continued our concerted focus on diversifying our income streams alongside reviewing our on-going costs management. We wanted to continue to deliver and grow the much-needed quality support and education services to our community which we believe is evidenced within this report. We have been very fortunate that individuals and businesses have made generous donations to Yellow Door, as well as those who have taken part in fundraising activities, which have generated further unrestricted funding.

Yellow Door continues to provide services which involve sub-contracting some elements to partners for their specialisms; for example, Spectrum, who are a user-led organisation, run and controlled by disabled people, and Southampton Family Trust who provide expertise on parenting courses. The Board of Trustees are satisfied with the outcome for the year.

INCOME



34%

Income is up by 34% on prior year

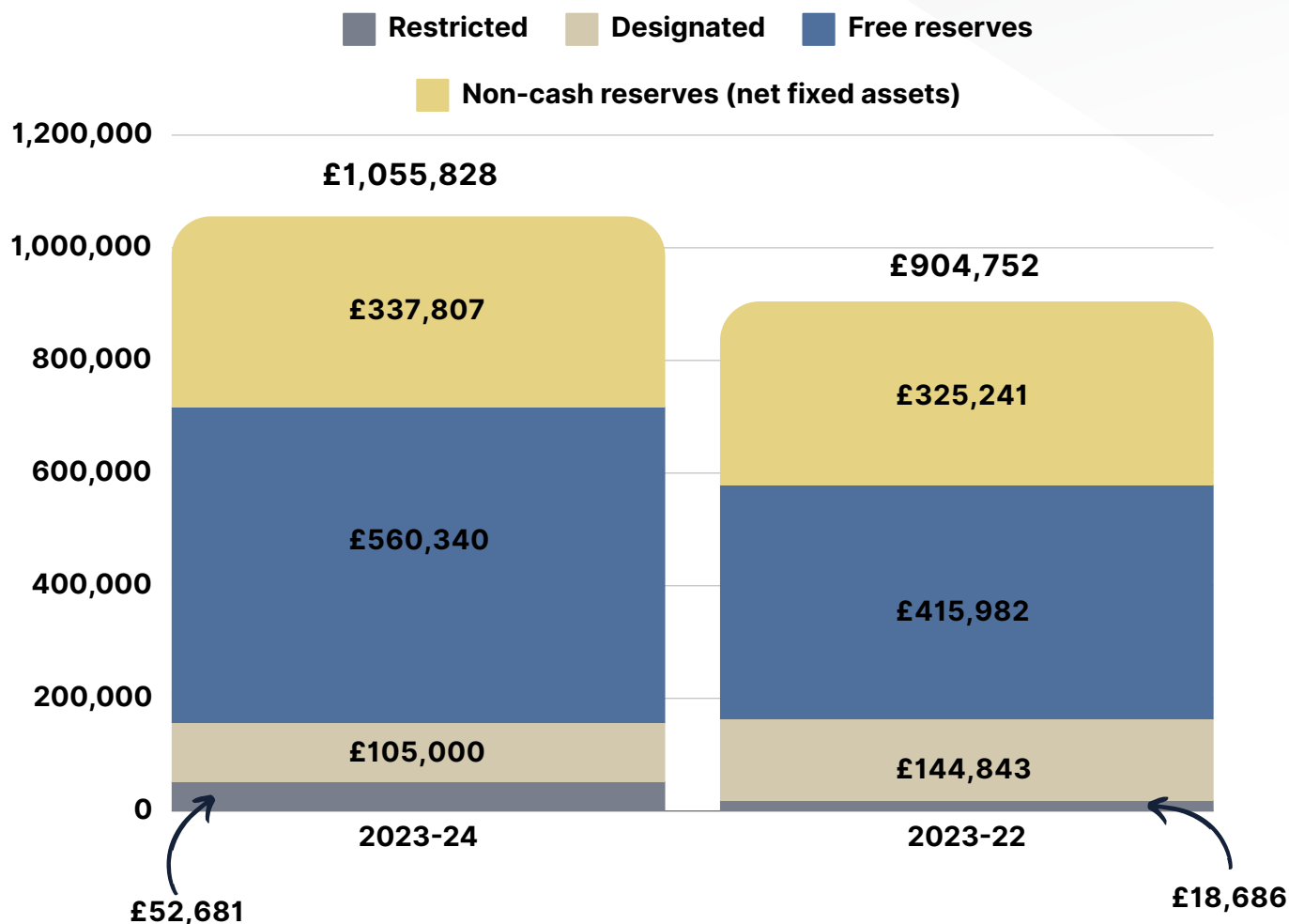
SURPLUS



We ended the year with a small surplus which has helped us strengthen our reserves

OBJECTIVES & ACTIVITIES

Reserves



Restricted funds are amounts given for specific purposes and projects. More information on restrictions can be found in Note 19: Restricted Funds. Designated funds are unrestricted funds earmarked for a particular project agreed by the Board of Trustees. More information on designations can be found in Note 21: Unrestricted Funds - designated.

Free reserves are calculated after deducting the amount of reserves which could only be realised by disposing of fixed assets.

Yellow Door holds reserves predominantly to mitigate against the risk of a decline in income. Holding an appropriate level of reserves means that the charity would be able to continue the current activities of Yellow Door in the event of a significant drop in funding. The reserves held will allow sufficient time to secure replacement funding or consider a change or reduction in activities. Our reserves policy considers the level of committed income already secured for future years and the timescale over which our contracts operate.

Our policy is to maintain free reserves equating to 3 to 6 months-worth of expenditure.

At current levels of expenditure, this target level of free reserves is considered to be between £493,380- £986,760. Free reserves at the year-end of £560,340 sit within this target.

OBJECTIVES & ACTIVITIES

Investment Policy

The Board of Trustees does not consider it prudent, at this stage, to invest income for the longer term. Its policy for investment is therefore to retain funds as cash and place them on bank deposit at the best rate obtainable.

Fundraising Practices

A designated member of the team assists in the co-ordination of fundraising events and activities with our supporters. Yellow Door does not use professional fundraisers or involve commercial participators. We are not part of any voluntary schemes or standards for regulating fundraising. It is made clear to any supporters who raise funds that they are acting "in aid of" Yellow Door and not "on behalf of". There have been no complaints about fundraising activity during the year. Yellow Door does not undertake any direct marketing for the purposes of fundraising in order to ensure that there is no unreasonable intrusion, persistent approaches or undue pressure. Third party fundraisers are given clear instructions that they must also abide by these guidelines.

Statement of trustees' responsibilities

Yellow Door Board of Trustees (Trustees for the purposes of charity law and directors for the purposes of company law) are responsible for preparing an Annual Report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Board of Trustees to prepare Financial Statements for each financial period, which give a true and fair view of the state of the affairs of Yellow Door as at the Balance Sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial period. In preparing those Financial Statements the Board of Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to assume that the charitable company will continue on that basis.

The Board of Trustees are responsible for maintaining proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the charitable company and to enable them to ensure that the Financial Statements comply with the Companies Act 2006. The Board of Trustees are also responsible for safeguarding the assets of the charitable company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

The auditor, Fiander Tovell Limited, is deemed to be reappointed under section 487(2) of the Companies Act 2006.

Basis of Accounting

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies' exemption under the Companies Act 2006.



OUR VISION

A WORLD WHERE ADULTS, FAMILIES, YOUNG PEOPLE AND CHILDREN CAN LIVE WITHOUT EXPERIENCING DOMESTIC AND SEXUAL ABUSE AND THE RESULTING DEVASTATING IMPACTS.

Yellow Door was established 39 years ago in Southampton, growing from a small local volunteer led helpline, working with women who had been raped or sexually assaulted, to the innovative and wide-ranging organisation across Southampton and Hampshire that we are today.

We support people of all ages and all genders, in Southampton and across Hampshire & Isle of Wight, who have experienced domestic and/or sexual abuse including those affected by harmful practices such as Female Genital Mutilation (FGM), honour-based abuse and forced marriage. We provide direct services to support them to recover from their trauma and move forward with healthy and safer lives. We focus on preventative work through education, awareness raising, early intervention and training.

People with lived experience of domestic or sexual abuse have always been at the heart and foundation of Yellow Door. We ensure that this principle underpins all our work and the development and delivery of our services, and we are working to explore further opportunities for involvement and coproduction.

Services we deliver include:

- Preventative education work with children and young people in schools and youth settings
- Specialist sexual abuse advocacy services, including a sexual abuse helpline
- Outreach and specialist advocacy support services working to address barriers, improve access and promote equality and inclusion by working with anyone who may be marginalised or disadvantaged in accessing services
- All gender therapy and counselling for adults, children, young people and families
- Psycho-educational groups and courses
- Training, awareness raising and partnership work



OUR CONTEXT & PROFILE

WE LAUNCHED OUR NEW FIVE-YEAR STRATEGY AT THE END OF 2023: 'PREVENTING AND RESPONDING TO DOMESTIC AND SEXUAL ABUSE 2023-2028'

We continue to see a national focus on both Domestic Abuse and Violence Against Women and Girls, which we wholeheartedly support.

The strategy comes in response to the unprecedented increase in referrals that we have seen over the last few years and will help support the continued growth and development of Yellow Door as a charity. We spent time engaging with our service users, delivery partners, funders, and the public, to help shape our new strategic direction, which focuses on prevention support, empowerment, and recovery.

The pandemic and cost of living crisis have drastically increased the risks for victims and survivors of domestic and sexual abuse, and demand for our support has also been heightened due to an increase in public awareness of tragic high-profile murder and sexual violence cases.

We have continued to see an increased presence in both mainstream and social media, which raise a good awareness of our service.

Our CEO, Nicci, was nominated to Chair the Southampton Domestic & Sexual Abuse Operational Group.

The group is attended by a wide range of professionals including; Police, Health, Social Service, Education, Housing, Probation and Voluntary Sector. Nicci has increased attendance at the meeting and has supported the development of key pieces of work, raising awareness of the impact the court delays are having on victims of domestic and sexual abuse, supporting a more co-ordinated approach in terms of children's services with the local domestic abuse service providers and we are about to start a piece of work on highlighting the challenges faced by victims who have no recourse to public funds.

We have had two new courses accredited during this period and are working towards getting another two accredited this year. The two accredited courses are 'Awareness and Impact of Domestic Abuse' and 'Female Genital Mutilation'. We have also developed some new and interactive training sessions focused on Disability and Domestic Abuse and delivered these to professional non-statutory services.

ACHIEVEMENTS & HIGHLIGHTS

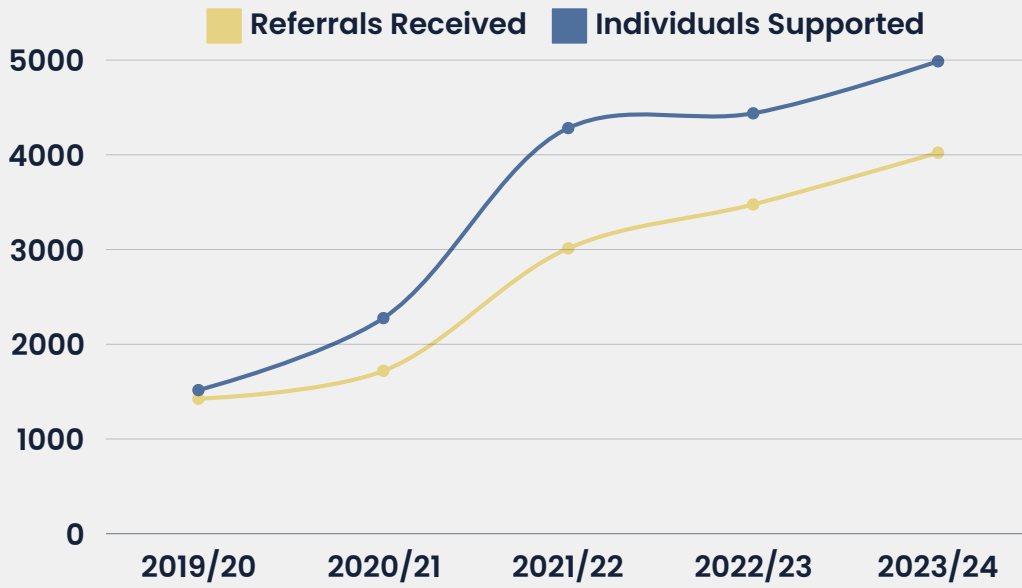


We consulted widely to support the development of our new five-year strategy and collated feedback from a variety of partners. The response was overwhelmingly positive, and we held a launch event in November 2023 which was well attended. We look forward to reviewing the impact over the coming years.

In October 2023, we secured the Hampshire Therapy Contract for Southampton, Test Valley and Eastleigh as well as the Hampshire and Isle of Wight wide Frankie Worker Children and Young People's Therapeutic Contract. These contracts were mobilised efficiently, including the transfer of existing staff and service users. For the first 6 months of this contract, we focused on quality assurance, updating systems and processes so we could meet the requirements of the contracts. We continue to work closely with local authorities across the county and develop our relationships with other agencies.

We have also developed a new Domestic Abuse Recovery Programme for those who have experienced domestic abuse. The parent/ carer will attend the You & Me Mum Women's Accredited Course and their children who are aged between 3-5 years, access Play Therapy with a qualified therapist experienced in working with children. Such early intervention is rare across the country and we would like to commission independent research to review the effectiveness of the service. This will also enable us to share learning and recommendations both locally and nationally.

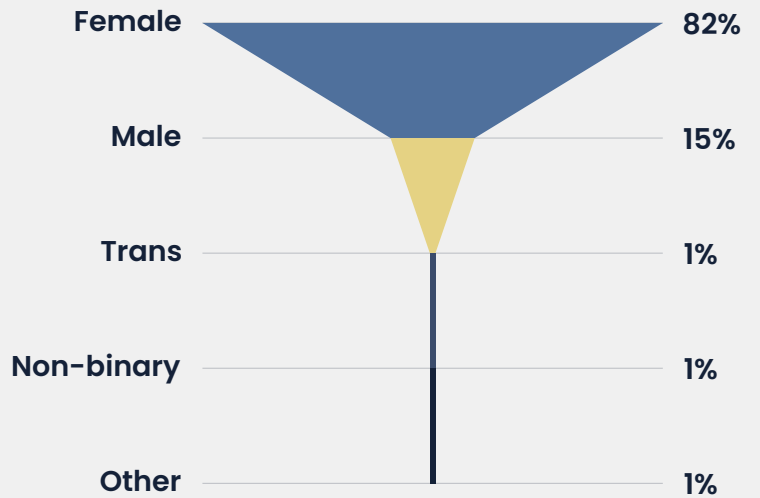
ACHIEVEMENTS & HIGHLIGHTS



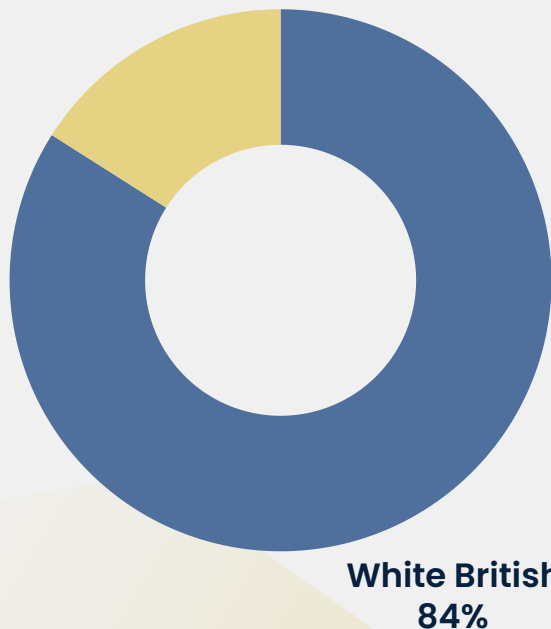
We received 4,022 referrals in 2023/24; this is a 16% increase compared to 2022/23.

We also supported 4,987 service users; this is a 12% increase compared to the previous year.

We work with victims regardless of gender. Our service users are predominantly female but we are seeing an increase in our work with other genders.

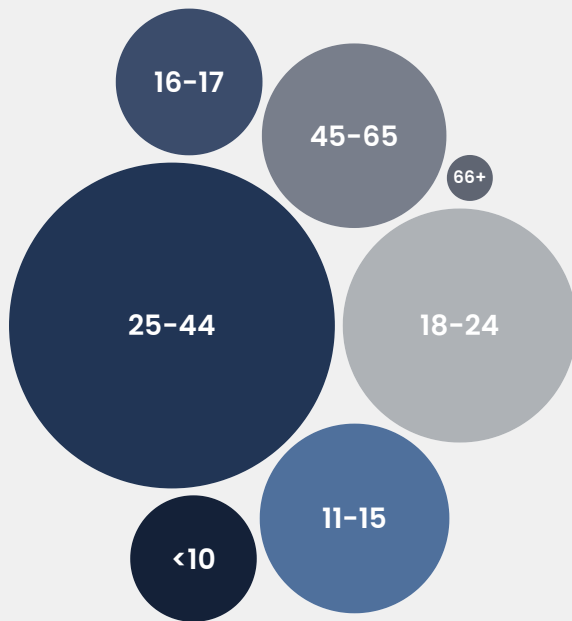


Black and Minority Ethnic Group
16%



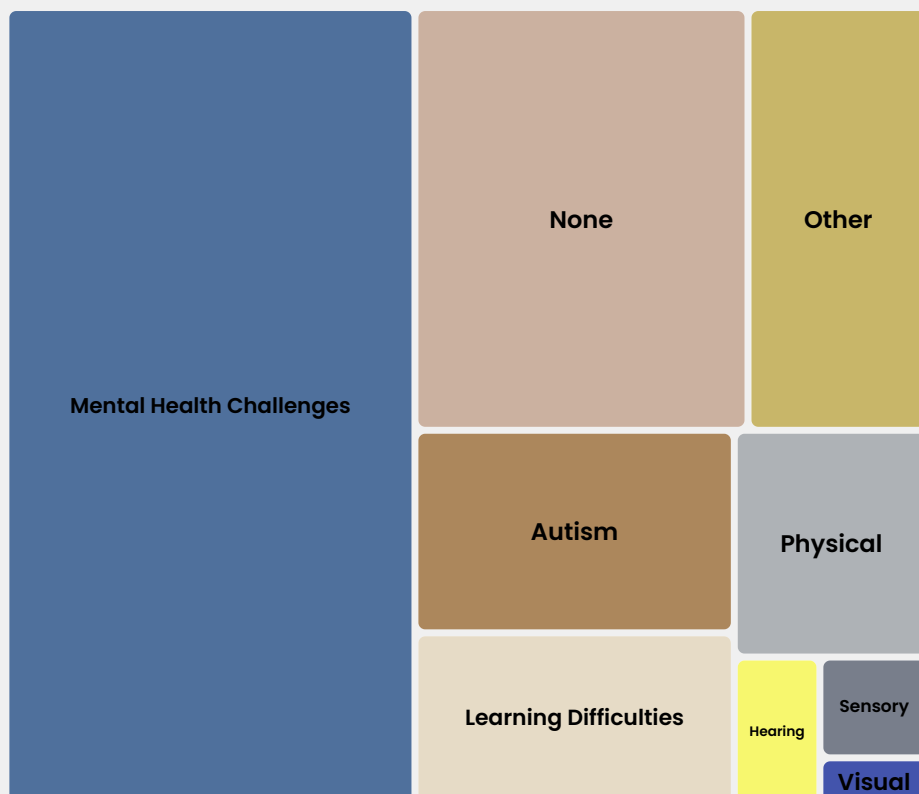
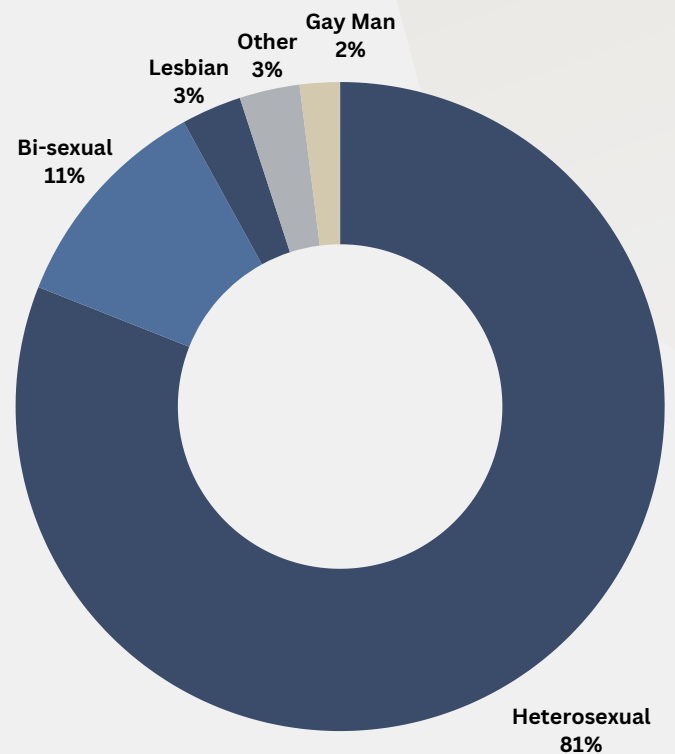
We are committed to working with people from diverse backgrounds. In 2023/24, 16% of our service users were from a Black and Minority Ethnic group.

ACHIEVEMENTS & HIGHLIGHTS



Yellow Door worked with all ages and during the 2023/24 financial year, the majority of our service users were 25-44 years old.

We are committed to working with people of all sexualities. This year we have seen a rise in service users from across all sexualities.



We support service users with a range of different needs. We continue to recruit specialist staff members to ensure that we can offer a service that is tailored to individual need.

COMMUNITY OUTREACH, TRAINING & CONSULTANCY

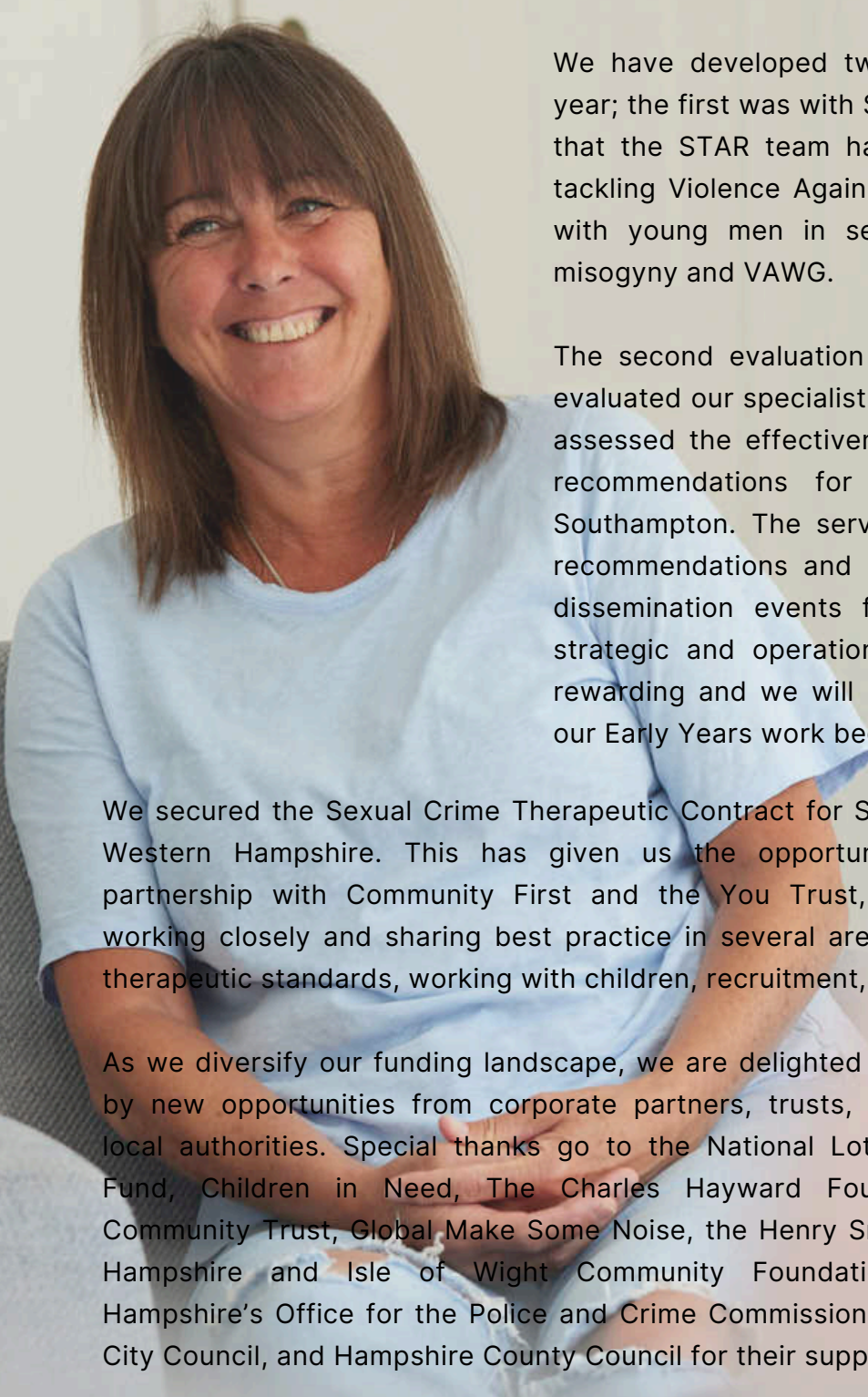


We attended a number of events at Solent and Southampton University including Freshers' Fayres, Mental Health days and International Women's Day celebrations.

We have had some of our training courses accredited and have been rolling these out to local professionals. We have also led training to each of the local police forces on trauma informed processes. In the last year we have also delivered whole team in person training in the following areas: Safeguarding, Diversity & Inclusion, Gender Identity, Trauma Informed Practice.

Our CEO has supported other local charities - the support has included sharing expertise including; commissioned contracts, recruitment and retention, income generation, service user management systems, referral and triage processes to therapeutic best practice.

COLLABORATION WITH OTHERS



We have developed two independent evaluation projects this year; the first was with Solent University who evaluated a project that the STAR team have been facilitating, which focused on tackling Violence Against Women and Girls (VAWG) by working with young men in secondary schools to challenge sexism, misogyny and VAWG.

The second evaluation was with Bournemouth University who evaluated our specialist Advocate Educator roles. The evaluation assessed the effectiveness of the support provided and made recommendations for future commissioning of support in Southampton. The services are all innovative and will provide recommendations and learning locally and nationally. We held dissemination events for both and have presented at local strategic and operational Boards. This work has been highly rewarding and we will continue with an independent review of our Early Years work beginning in 2024/25.

We secured the Sexual Crime Therapeutic Contract for Southampton and Western Hampshire. This has given us the opportunity to work in partnership with Community First and the You Trust, we have been working closely and sharing best practice in several areas, for example; therapeutic standards, working with children, recruitment, and marketing.

As we diversify our funding landscape, we are delighted to be supported by new opportunities from corporate partners, trusts, foundations and local authorities. Special thanks go to the National Lottery Community Fund, Children in Need, The Charles Hayward Foundation, Zurich Community Trust, Global Make Some Noise, the Henry Smith Foundation, Hampshire and Isle of Wight Community Foundation, Wave 105, Hampshire's Office for the Police and Crime Commissioner, Southampton City Council, and Hampshire County Council for their support.

A further thank you to Jack Terry (Lifestyle and Advertising Photographer London | Jack Terry Photography) and Lisa Bretherick (www.lisaimages.com) who have taken the photographs used in this report.

We are also so grateful for all the feedback from our service users and proud to include some of this in our annual review. All quotes are used in their original format without editing.

THERAPY SERVICES

We provide a variety of therapeutic services at Yellow Door. Our therapists offer talking therapies including Counselling, Art Therapy, Play Therapy, Trauma-Informed Cognitive Behavioural Therapy (CBT), Emotional Coping Skills, Eye Movement Desensitisation and Reprocessing (EMDR) and a range of therapeutic groups. Each service aims to provide personalised help using methods to address the impact of abuse and trauma.

STATISTICS

During the year we have seen...



OBJECTIVES

- To support adults aged 19+ who have experienced sexual abuse or violence, through individual or group therapy options. Yellow Door supports people to manage the impact their experiences have on their physical and emotional wellbeing
- To support children and young people 18 and under through individual face to face counselling, outreach interventions and group therapies
- To support families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- To work with service users who would otherwise be waiting for access to our traditional therapies, including service users who are at risk of post-traumatic stress disorder as a result of their experiences through rapid Cognitive Behavioural Therapy informed interventions

ACTIVITIES



One to one talking therapies to support mental health and wellbeing, aid repair and recovery after abuse, build resilience and develop healthy coping strategies

Emotional Coping Skills; a psycho-educational group offering management strategies to those struggling with distressing thoughts and feelings as a result of sexual abuse



Therapeutic groups specifically for men, women and children attempting to process the impact that either domestic or sexual abuse has had on their lives

One to one play therapy, art therapy and counselling sessions



Psycho-education to help young people experiencing psychological distress, as a result of their experiences, to process, make sense of and learn to manage problematic emotional reactions and impulses

Talking therapies for families to improve communication, address difficult behaviours and set/ maintain boundaries



We facilitate a service for young people (aged 11-18) who are experiencing confusion, distress or interpersonal difficulties related to Gender Identity (GI). It allows young people to explore Gender Identity together, what it means to them and how it impacts them

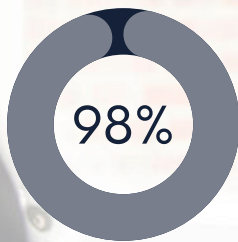
“Having a place to talk was great. I did not think this was the right thing for me but I am so pleased I’ve done it, so thank you for encouraging me to talk”
- Family Therapy Service User

THERAPY SERVICES

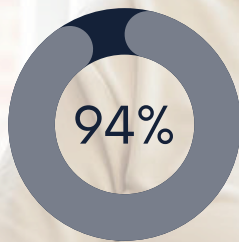
“I was able to talk openly about my trauma and experiences knowing I wouldn't feel judged. I was able to get to the root of the issues I didn't even realise were there” - **Adult Therapy Service User**

“Both me and my child have found the help received fantastic. It has really helped us to move forward and understand all the thoughts and feelings.... My child has been able to process their emotions more and to feel more comfortable in themselves for who they are at the moment. The communication and support has been brilliant” - **Gender Identity Parent Group**

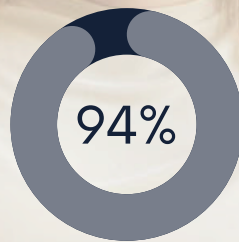
SERVICE USER FEEDBACK



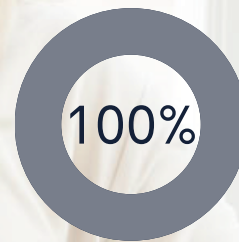
98% of service users felt better able to keep themselves safe



94% of service users felt better able to participate in social/leisure/community activities



94% of children and young people whose engagement in education/training improved



100% of service users described our interventions as a positive experience

“I have felt that this has been a life-changing experience for me and has saved me from a dark place I could not see a way out of on my own. The staff have all been so friendly and welcoming at a vulnerable time. Thank you all so much for the invaluable work you do” - **Trauma Services Service User**

*ATS - Adult Therapy Service

**CYP - Children and Young People Therapy Service

***GI - Gender Identity

FRANKIE WORKER CHILDREN & YOUNG PEOPLE'S THERAPEUTIC SERVICE

Yellow Door secured the Frankie Worker Service contract in October 2023. The Frankie Worker Service is inspired by Frankie, an adult survivor of child sexual abuse who is now in her early 20s. Frankie was considered a happy child, 'gifted and talented' until being sexually abused at a young age and over a number of years by a family friend. Frankie says she was not offered trauma support and was eventually sectioned under the Mental Health Act. Frankie believes that had her trauma been dealt with, she would have coped and recovered better.

STATISTICS

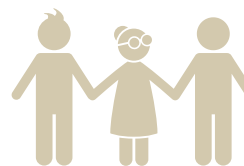
During the year we have seen...



OBJECTIVES

- The Frankie Worker service aims to prevent trauma from turning into poor mental health

ACTIVITIES



Frankie Workers provide therapeutic counselling to children and young people aged 0-18 years

They also provide play therapy for children who are victims of sexual abuse, sexual exploitation or female genital mutilation.



“The support has been fantastic and my mental health has improved significantly” – **Frankie Service User**

SERVICE USER FEEDBACK



100% of service users who engaged with Frankie support described this as a positive experience



100% of service users saw overall improvement in *CORE YP scores

**Clinical Outcomes in Routine Evaluation for Young People*



STAR PROJECT



The aim of the STAR project is for children and young people to understand and develop positive relationships and recognise, and safely challenge, negative behaviours/opinions.

We work in mainstream and alternative education settings, youth centres, colleges, universities and other youth environments, engaging children and young people in conversations about safety and healthy relationships.

ACTIVITIES



Delivers creative and tailored workshops that focus on healthy relationships, sexual consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety

Works closely with schools to reach and engage as many young people as possible. Sessions cover Relationships and Sex Education topics with additional support on mental health, wellbeing and managing anxieties



Responding to issues arising from publicity around Violence Against Women & Girls; this year we launched new sessions aimed at educating young people about these issues. We worked specifically with young boys to roll out a whole school project and will continue with this work in 2024/25.

OBJECTIVES

- To increase awareness of the harmful impacts of domestic and sexual abuse and negative stereotypes
- To understand and apply ways of keeping safe

“I found everything was explained very thoroughly and carefully with attention to ensure everyone was comfortable. I think that it was very informative and sensitive to everyone’s own experiences” –

STAR Project Service User

STATISTICS

During the year we have seen...

**NUMBER OF
STAR SESSIONS
& WORKSHOPS
PROVIDED**

376

8,518

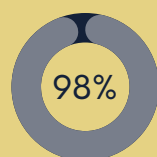
**NUMBER OF
CHILDREN/YP
ENGAGED**

“This session was very informative and useful. I did not know much about the laws of nude image sharing but I feel like I learned a lot about how to stay safe.

Thankyou” – **STAR Project Service User**

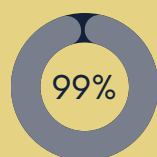
SERVICE USER FEEDBACK

Following a STAR session, young people reported:



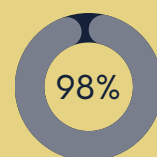
98%

understood the importance of consent in relationships



99%

understood where they can go for help



98%

understood how to stay safe online



100%

understood what a healthy relationship is



100%

can recognise the signs of grooming

DOMESTIC ABUSE TEAM (DAT)

DAT aims to support women and children who have experienced domestic abuse.

OBJECTIVES

- To facilitate recovery groups for women and children who have experienced domestic abuse
- To offer one to one support and an advice line working closely with our Prevention Intervention and Public Protection Alliance (PIPPA) partners

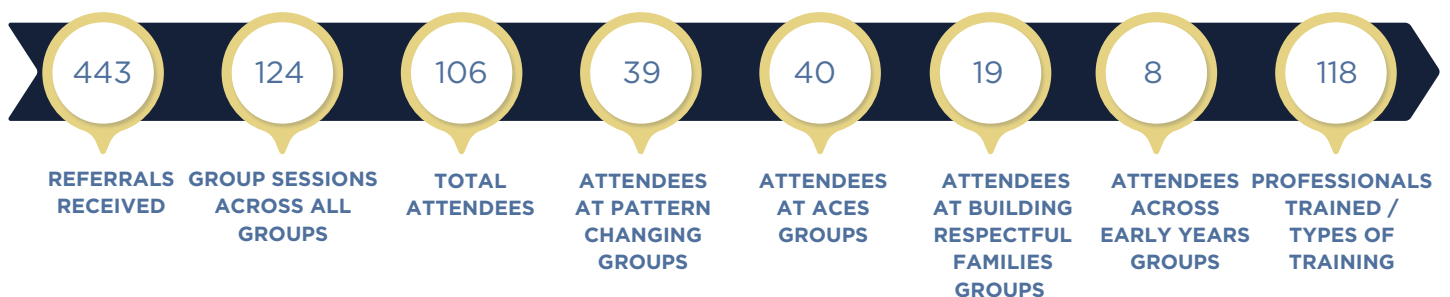
KEY ACTIVITIES

- Pattern Changing: provides structured group work over 12 weeks for women who have experienced domestic abuse with the aim of rebuilding strength and resilience
- Adverse Childhood Experiences (ACEs) Recovery Toolkit: a 10-week programme that has been written to educate and inform individuals about the impact that ACEs can have
- Building Respectful Families: aimed at families experiencing adolescent on parent violence
- This year, we launched a new programme which supports people who have been in an abusive relationship and have children aged between 3 and 5 years old. Using a combination of psychoeducational work for the parent and thera-play for children, the group aims to empower survivors in further understanding their role as parents and to address the needs of their children who have experienced domestic abuse.



STATISTICS

During the year we have seen...



“I was able to discover myself as individual. I was able to know my basic rights, how to be assertive. Thank you for everything over the past 10 weeks. You and the group came into my life exactly when I needed it. I have learnt so much about myself and have so many coping tools to help me along the way”
- **DAT Service User**

“The course was really informative- I learned so much that I didn't know. The facilitators are kind and engaging. It was nice to feel part of a group” - **DAT Service User**

DIVERSITY AND INCLUSION ADVOCACY TEAM (DIA)

Our Diversity and Inclusion Advocacy (DIA) team aims to help people impacted by or at risk of domestic abuse, sexual abuse or harmful practices by identifying barriers which may prevent them from accessing the help they need.



OBJECTIVES

- To address barriers, improve access and promote inclusion by working with service users who may be marginalised or disadvantaged in accessing services

“My advocate stopped things getting worse and explained so I could understand. We talked about lots of things from gangs, grooming, relationships and peer pressure”

- DIA Service User

STATISTICS

During the year we have seen...



“My support worker was an ethnic background and same religion as me so this helped as she understood a lot more and was able to help and guide me in these areas too”

- DIA Service User

KEY ACTIVITIES

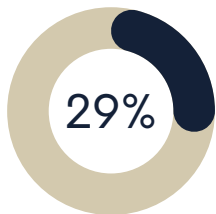
- Tailored one to one advocacy and support to reduce risks and prevent domestic and sexual abuse
- Specialist skills to support people of any age affected by Harmful Practices
- Community group engagement to cascade awareness of rights, the law and how to get help to all those that need it

“MY ADVOCATE HELPED ME WITH ACCESSING SUPPORT I’VE BEEN STRUGGLING TO ACCESS FOR YEARS”

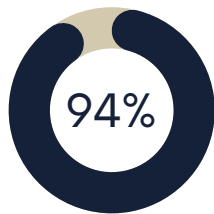
INDEPENDENT SEXUAL VIOLENCE ADVISORS (ISVA)

The ISVA team offers emotional and practical support to adults, children and young people following rape or sexual assault. ISVAs offer independent information and advice about next steps and support throughout the criminal justice system.

SERVICE USER FEEDBACK



29% increase in trials supported on prior year



94% service users who felt more able to make informed choices thanks to the ISVA service

“I feel more confident and I feel that I am able to make plans better - plans for my future, plans for when my mood is down and plans to help myself”

- ISVA Service User

“Having someone who was patient, kind and understanding. Also gathering the right information for my individual case and acting in my best interests at all times. [The ISVA worker] also explained the process in stages so I didn't become too overwhelmed with the whole process which was helpful”

- ISVA Service User

“[The ISVA worker] helped me through the hardest times. She helped me remain positive and brave.

From the first introductory call, right the way through to the court and the days after, I felt incredibly well supported and looked after - something which has not often been felt when trying to navigate this system”

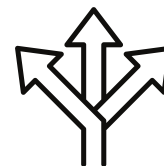
- ISVA Service User

OBJECTIVES

- To support people who have suffered an unwanted sexual experience regardless of when the incident happened
- The team support all ages and genders across Southampton, Portsmouth and Hampshire

ACTIVITIES

The ISVA team provides personalised practical and emotional support



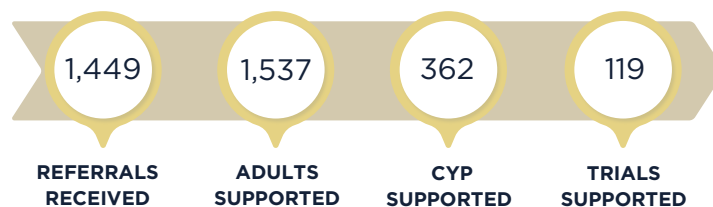
They give independent advice to help service users make informed choices about what happens next, including whether they want to report to the police and/ or consider health care options available to them

The team work closely with Hampshire Constabulary's Teams including the Amberstone and Child Abuse Investigation Teams to support those who choose to report through the criminal justice process



STATISTICS

During the year we have seen...



VOLUNTEERING & INVOLVEMENT TEAM

This team are responsible for looking after our valued volunteers and engaging our local community

GREAT SOUTH RUN - £3,063

A member of staff and 3 supporters of Yellow Door ran the AJ Bell Great South Run and raised £3,063

CHROME TELECOM - £2,299

A team from Chrome Telecom raised money by taking part in their Three Peaks Challenge, which entailed climbing Ben Nevis, Scafell Pike and Snowdon, all within 24 hours!

INTERNATIONAL WOMEN'S DAY - £1,384

was raised on International Women's Day. This event presents us with a great opportunity for additional income as local organisations decide to raise money for us.

RACE TO THE KING - £1,249

A single fundraiser took part in 'Race to the King' - a 100km race around the South Downs as a way of honouring a friend and wanting to support others who may have suffered/ are suffering in a similar way

FACEBOOK - £714

We have been fortunate to receive monetary donations through Facebook - individuals can choose to support a charity when it's their birthday and ask their friends to donate through Facebook in lieu of gifts.

BALFOUR BEATTY - £473

A team from Balfour Beatty climbed Snowdonia in aid of Yellow Door.

UKELELE JAM - £310

raised by Ukelele Jam in their Annual Christmas Cabaret

FUNDRAISING HIGHLIGHTS

The Volunteer & Involvement Team have tested challenge event fundraising this year which has proved successful. With the help of our corporate partner, Zurich Community Trust, we secured a number of running places and offered these to individuals who wanted to raise money for us. We ask each runner to raise a minimum of £250 but on average they raise around 20% more than this. Our running fundraisers raised £3,800 running the Great South Run and the APB Marathon



‘Day to day I see the impact that domestic and sexual abuse has on service users, and know how vital services like Yellow Door are’
- an employee and fundraiser

VOLUNTEERING & INVOLVEMENT TEAM

This team are responsible for looking after our valued volunteers and engaging our local community

DONATION OF GOODS

- Our corporate partners Zurich Community Trust donated hampers for our service users
- SPARKS chose us to be their Charity of the Year again, donating festive gifts for service users
- Vohkus purchased a number of items from our Amazon wishlist, such as snacks for groups and art supplies, as well as a laptop, tablet and other IT supplies

DONATIONS IN KIND

- We have received vital pro-bono expert advice and support during the planning and development of our building project from our Corporate Partners: Gentian and SM:5 Developments. Thank you for all your support

CORPORATE VOLUNTEERING

Zurich Community Trust have very kindly helped us with gardening and surprised us with new garden furniture

MACE helped us to improve the garden for service users and staff's enjoyment. They also painted the conservatory which made the space brighter and more welcoming to our service users

Southern Health NHS Foundation Trust volunteers tidied up the front garden and painted one of our training/group rooms

STATISTICS

During the year we have seen...

237

**CORPORATE
VOLUNTEERING
HOURS**

VOLUNTEERING & INVOLVEMENT TEAM

This team are responsible for looking after our valued volunteers and engaging our local community

OUR VOLUNTEERS

At the end of March 2024, Yellow Door had 37 volunteers supporting the service; 20 client facing and 17 in support roles. As well as a team of volunteer counsellors helping the Therapeutic service, we have volunteers who help across the service including Outreach, Psychoeducational groups, Business support and with donations.

The Yellow Door helpline continues to be coordinated by the Volunteer & Involvement team with the support of a few dedicated volunteers. Over the year, the helpline answered 79 helpline calls.

We are so grateful for our team of dedicated volunteers who provide invaluable support to our organisation.

Our Trustees also give up their time and expertise voluntarily and join with our volunteer workforce to make up an expansive team in supporting the Yellow Door alongside our paid staff.

STATISTICS

During the year we have seen...

5,722

VOLUNTEER
HOURS

3,713

CLIENT
FACING
VOLUNTEER
HOURS

2,009

BUSINESS
SUPPORT
VOLUNTEER
HOURS

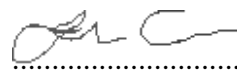


Disclosure of information to auditor

Members of the Board of Trustees who served during the period and up to the date of this report are set out on page 1. In accordance with company law, as the charitable company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the charitable company's auditors are unaware; and
- as the directors of the charitable company, we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information

The Trustees' Report was approved by the Board of Trustees.


.....

J Greer
Trustee


.....

C Brook
Trustee

Date: 23rd October 2024

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Opinion

We have audited the financial statements of Yellow Door (Solent) (the 'charity') for the year ended 31 March 2024 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board of Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Board of Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Board of Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Board of Trustees

As explained more fully in the statement of trustees' responsibilities, the Board of Trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board of Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Board of Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience.
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation, data protection, employment, environmental and health and safety legislation.
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud.
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Audit response to risks identified

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships.
- tested journal entries to identify unusual transactions.
- tested a sample of BACS payments to identify payments being made to unexpected bank accounts.
- performed transactional testing on payroll costs in respect of those employees with responsibility or authority in connection with the payroll function.
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias.
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation.
- enquiring of management as to actual and potential litigation and claims.
- reading minutes of those charged with governance

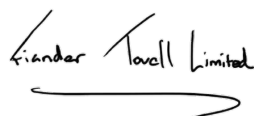
There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Andrew Jay FCA FCCA (Senior Statutory Auditor)
for and on behalf of Fiander Tovell Limited

24 October 2024

Chartered Accountants
Statutory Auditor

Stag Gates House
63/64 The Avenue
Southampton
Hampshire
SO17 1XS

YELLOW DOOR (SOLENT)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds General 2024 £	Unrestricted funds Designated 2024 £	Restricted funds 2024 £	Total 2024 £	Total 2023 £
Income from:						
Donations and legacies	3	32,933	-	38,610	71,543	41,486
Income from Gift Aid	3	3,440	-	-	3,440	3,212
Charitable activities						
Counselling	4	374,473	-	231,511	605,984	328,304
Family Therapy	4	40,971	-	5,760	46,731	43,364
Trauma Services (TS)	4	21,710	-	45,974	67,684	70,007
Diversity & Inclusion Advocacy (DIA)	4	114,860	-	85,262	200,122	123,654
Domestic Abuse Team (DAT)	4	17,039	-	65,830	82,869	67,902
ISVA	4	343,802	-	471,253	815,055	688,351
STAR Project	4	33,000	-	51,168	84,168	101,348
Gender Identity (GI)	4	5,924	-	28,156	34,080	40,140
Partnerships	4	1,604	-	10,800	12,404	37,296
Business Support Funding	4	12,000	-	112,704	124,704	54,180
Other trading activities	5	15,731	-	-	15,731	17,132
Investments	6	6,568	-	-	6,568	856
Total income		1,024,055	-	1,147,028	2,171,083	1,617,232
Expenditure on:						
Charitable activities	7	905,462	1,512	1,113,033	2,020,007	1,666,708
Total expenditure		905,462	1,512	1,113,033	2,020,007	1,666,708
Gross transfers between funds		38,331	(38,331)	-	-	-
Net income/(expenditure) for the year/ Net movement in funds		156,924	(39,843)	33,995	151,076	(49,476)
Fund balances at 1 April 2023		741,223	144,843	18,686	904,752	954,228
Fund balances at 31 March 2024		898,147	105,000	52,681	1,055,828	904,752

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.


YELLOW DOOR (SOLENT)

BALANCE SHEET

AS AT 31 MARCH 2024

		2024		2023	
	Notes	£	£	£	£
Fixed assets					
Tangible assets	12		688,669		699,719
Current assets					
Debtors	13	227,058		131,239	
Cash at bank and in hand		786,982		677,733	
		<u>1,014,040</u>		<u>808,972</u>	
Creditors: amounts falling due within one year	15	296,019		229,461	
Net current assets			718,021		579,511
Total assets less current liabilities			1,406,690		1,279,230
Creditors: amounts falling due after more than one year	16		(350,862)		(374,478)
Net assets			<u>1,055,828</u>		<u>904,752</u>
The funds of the charity					
Restricted income funds	19		52,681		18,686
Unrestricted funds - general			898,147		741,223
Unrestricted funds - designated	21		105,000		144,843
			<u>1,055,828</u>		<u>904,752</u>

The financial statements were approved by the Board of Trustees on 23rd October 2024



J Greer
Trustee



C Brook
Trustee

Company registration number 05486084 (England and Wales)

YELLOW DOOR (SOLENT)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	£	2023 £	£
Cash flows from operating activities					
Cash generated from/(absorbed by) operations	26		140,519		(36,015)
Investing activities					
Purchase of tangible fixed assets		(17,233)		(31,083)	
Investment income received		6,568		856	
Net cash used in investing activities			(10,665)		(30,227)
Financing activities					
Repayment of bank loans		(20,605)		(21,416)	
Net cash used in financing activities			(20,605)		(21,416)
Net increase/(decrease) in cash and cash equivalents			109,249		(87,658)
Cash and cash equivalents at beginning of year			677,733		765,391
Cash and cash equivalents at end of year			<u>786,982</u>		<u>677,733</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1 Accounting policies

Charity information

Yellow Door (Solent) is a private charitable company limited by guarantee incorporated in England and Wales and registered with the Charity Commission in England and Wales. The registered office is 30 Brookvale Road, Southampton, Hampshire, SO17 1QR.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Board of Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Board of Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Board of Trustees in furtherance of their charitable objectives.

Designated funds comprise funds which have been set aside at the discretion of the Board of Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

All income is included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacies are received by way of donations and gifts and are included in full in the Statement of Financial Activities when receivable.
- Donated services and facilities are included at the value to the charitable company where this can be quantified and reliably measured. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised, for more information about their contribution refer to the Trustees' Report.
- Investment income is included when receivable.
- Income from charitable trading activities is accounted for when earned.
- Income from grants, where related to performance and specific deliverables, is accounted for as the charitable company earns the right to consideration by its performance.
- Income is deferred where either the income relates to a future accounting period or where income is received for delivery of a service and that service has not been fully delivered at the year end. In these circumstances, the income is recognised in line with the service delivery and any excess is deferred.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT as the charitable company is not VAT registered and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and their associated support and governance costs.

Support costs are those functions that assist the work of the charitable company but do not directly undertake the charitable activities. These costs have been allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource and are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charitable company and include the audit fees and costs linked to the strategic management of the charitable company.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Fixed assets costing more than £500 are capitalised at cost.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold property	2% straight line basis
Office equipment	15% reducing balance and 25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

1 Accounting policies

(Continued)

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Taxation

The charitable company is exempt from Corporation Tax on its charitable activities.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Board of Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There are no items in the Financial Statements where judgements and estimates would have a significant effect on amounts recognised in the Financial Statements.

3 Donations and legacies

	Unrestricted funds general 2024 £	Restricted funds 2024 £	Total 2024 £	Total 2023 £
Donations and gifts	32,933	38,610	71,543	41,486
Income from Gift Aid	3,440	-	3,440	3,212
	<u>36,373</u>	<u>38,610</u>	<u>74,983</u>	<u>44,698</u>
For the year ended 31 March 2023	<u>33,107</u>	<u>11,591</u>		<u>44,698</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

4 Income from charitable activities

	Unrestricted funds general 2024 £	Restricted funds 2024 £	Total 2024 £	Total 2023 £
Government contracts				
HCC - ISVA contract	301,800	-	301,800	318,276
HCC - SA contract	32,342	-	32,342	64,682
NHS - Male ISVA contract	42,002	-	42,002	41,712
NHS - (CAMHS) Therapeutic support	30,000	-	30,000	30,000
OPCC - Frankie/Sexual Crime Therapy	346,146	-	346,146	-
SCC - Disability & Domestic Abuse contract	50,000	-	50,000	20,833
SCC - BAME & Domestic Abuse Contract	49,964	-	49,964	-
SCC - DSA contract	-	-	-	81,750
SCC - DVSA contract	101,129	-	101,129	77,833
Government grants				
NHS Hampshire, Southampton & IOW CCG	-	92,523	92,523	91,532
NHS England & NHS Improvement	-	20,700	20,700	62,100
NHS Hampshire & IOW ICB - CYP Therapy	-	31,250	31,250	-
NIHR - Gender Identity Evaluation	-	5,550	5,550	-
NIHR - Diversity Evaluation	-	2,913	2,913	-
HCC - Household Support Fund	-	17,985	17,985	-
Home Office - Safer Streets	-	64,857	64,857	46,577
New Forest District Council - Community Grant	-	5,100	5,100	5,000
OPCC - Perpetrator Programmed Fund	-	-	-	28,885
OPCC - Safer Communities Fund	-	-	-	18,625
OPCC - Additional ISVA	-	332,342	332,342	316,449
OPCC - CAPVA	-	27,000	27,000	20,500
OPCC - DASV Fund	-	134,669	134,669	134,670
OPCC - Male Rape Support Fund	-	9,877	9,877	20,897
OPCC - Supporting Victims Uplift Grant	-	14,260	14,260	-
SCC - COMF	-	-	-	31,695
SCC - Other Grants	-	-	-	17,134
Non-Government grants	12,000	349,392	361,392	125,396
Income from charitable activities	965,383	1,108,418	2,073,801	1,554,546
For the year ended 31 March 2023	648,835	905,711		1,554,546

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

5 Other trading activities

	Unrestricted funds general 2024 £	Restricted funds 2024 £	Total 2024 £	Total 2023 £
Rental income	3,144	-	3,144	3,000
Training Fees and supervision	12,587	-	12,587	14,132
Other trading activities	15,731	-	15,731	17,132
For the year ended 31 March 2023	17,132	-	17,132	17,132

6 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	6,568	856

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

7 Charitable activities

	Counselling	Family Therapy	TS	DIA	DAT	ISVA	STAR Project	GI	Partnerships	Business Support Funding	Total 2024	Total 2023
	£	£	£	£	£	£	£	£	£	£	£	£
Staff costs	505,941	38,918	56,516	178,218	69,311	575,611	119,541	26,791	-	104,040	1,674,887	1,391,860
Supervision and consultancy	36,069	745	3,626	112	2,434	104	251	158	-	2,881	46,380	40,203
Training, recruitment and staff costs	12,042	334	196	521	18,831	2,327	1,842	1,222	-	2,472	39,787	18,503
Partners payment for contracts	-	-	-	-	-	-	-	-	12,404	-	12,404	37,296
	<u>554,052</u>	<u>39,997</u>	<u>60,338</u>	<u>178,851</u>	<u>90,576</u>	<u>578,042</u>	<u>121,634</u>	<u>28,171</u>	<u>12,404</u>	<u>109,393</u>	<u>1,773,458</u>	<u>1,487,862</u>
Share of support costs (see note 8)	46,736	4,289	3,054	8,784	96,155	9,277	30,414	19,414	-	14,447	232,570	162,096
Share of governance costs (see note 8)	3,761	459	347	798	4,530	819	1,186	1,209	-	870	13,979	16,750
	<u>604,549</u>	<u>44,745</u>	<u>63,739</u>	<u>188,433</u>	<u>191,261</u>	<u>588,138</u>	<u>153,234</u>	<u>48,794</u>	<u>12,404</u>	<u>124,710</u>	<u>2,020,007</u>	<u>1,666,708</u>
Analysis by fund												
Unrestricted funds - general	370,841	38,970	17,705	103,065	125,386	115,266	101,990	18,886	1,604	11,749	905,462	765,848
Unrestricted funds - designated	439	15	60	106	45	499	76	15	-	257	1,512	2,244
Restricted funds	233,269	5,760	45,974	85,262	65,830	472,373	51,168	29,893	10,800	112,704	1,113,033	898,616
	<u>604,549</u>	<u>44,745</u>	<u>63,739</u>	<u>188,433</u>	<u>191,261</u>	<u>588,138</u>	<u>153,234</u>	<u>48,794</u>	<u>12,404</u>	<u>124,710</u>	<u>2,020,007</u>	<u>1,666,708</u>
For the year ended 31 March 2023												
Unrestricted funds - general	203,134	33,844	5,965	37,965	46,752	348,664	41,538	7,115	27,146	13,725		765,848
Unrestricted funds - designated	519	50	-	175	112	1,107	159	97	-	25		2,244
Restricted funds	202,148	21,534	63,176	84,007	49,210	324,763	64,793	38,404	10,150	40,431		898,616
	<u>405,801</u>	<u>55,428</u>	<u>69,141</u>	<u>122,147</u>	<u>96,074</u>	<u>674,534</u>	<u>106,490</u>	<u>45,616</u>	<u>37,296</u>	<u>54,181</u>		<u>1,666,708</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

8 Support costs

	Support costs	Governance costs	2024	Support costs	Governance costs	2023	Basis of allocation
	£	£	£	£	£	£	
Depreciation	28,283	-	28,283	29,888	-	29,888	Usage
Fundraising costs	28,115	-	28,115	22,637	-	22,637	Allocated on time
Premises	49,816	-	49,816	39,139	-	39,139	Usage
Office costs	80,114	-	80,114	49,959	-	49,959	Usage
Bookkeeping	9,196	-	9,196	10,211	-	10,211	Governance
Sundry expenses	-	-	-	147	-	147	Usage
Professional fees	36,876	-	36,876	9,764	-	9,764	Usage
Bank interest and charges	169	-	169	351	-	351	Usage
Audit fees	-	13,980	13,980	-	16,750	16,750	Governance
	<u>232,569</u>	<u>13,980</u>	<u>246,549</u>	<u>162,096</u>	<u>16,750</u>	<u>178,846</u>	
Analysed between							
Charitable activities	<u>232,569</u>	<u>13,980</u>	<u>246,549</u>	<u>162,096</u>	<u>16,750</u>	<u>178,846</u>	

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

9 Net movement in funds	2024	2023
	£	£
Net movement in funds is stated after charging/(crediting)		
Fees payable to the company's auditor for the audit of the company's financial statements	13,980	16,750
Depreciation of owned tangible fixed assets	28,283	29,888
Operating lease charges	2,223	2,456
	<u> </u>	<u> </u>

10 Employees

The average monthly number of employees during the year was:

	2024	2023
	Number	Number
	64	55
	<u> </u>	<u> </u>

Employment costs

	2024	2023
	£	£
Wages and salaries	1,500,310	1,249,710
Social security costs	131,393	105,381
Other pension costs	43,184	36,769
	<u> </u>	<u> </u>
	1,674,887	1,391,860
	<u> </u>	<u> </u>

The number of full-time staff during the year was 23 (2023: 23) and part-time staff was 41 (2023: 32).

Full-time equivalent staff numbers during the year were 49 (2023: 44).

No payments were made to Trustees by way of remuneration or expenses during the year (2023: £nil).

The employee benefits of the key management personnel total £279,628 (2023: £171,584).

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2024	2023
	Number	Number
	1	-
	<u> </u>	<u> </u>

11 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

12 Tangible fixed assets

	Freehold property £	Office equipment £	Total £
Cost			
At 1 April 2023	772,998	69,448	842,446
Additions	9,117	8,116	17,233
	<u>782,115</u>	<u>77,564</u>	<u>859,679</u>
At 31 March 2024			
Depreciation and impairment			
At 1 April 2023	108,204	34,523	142,727
Depreciation charged in the year	15,462	12,821	28,283
	<u>123,666</u>	<u>47,344</u>	<u>171,010</u>
At 31 March 2024			
Carrying amount			
At 31 March 2024	<u>658,449</u>	<u>30,220</u>	<u>688,669</u>
At 31 March 2023	<u>664,794</u>	<u>34,925</u>	<u>699,719</u>

13 Debtors

	2024 £	2023 £
Amounts falling due within one year:		
Trade debtors	199,376	109,740
Prepayments and accrued income	27,682	21,499
	<u>227,058</u>	<u>131,239</u>

14 Loans and overdrafts

	2024 £	2023 £
Bank loans	<u>374,809</u>	<u>395,414</u>
Payable within one year	23,947	20,936
Payable after one year	<u>350,862</u>	<u>374,478</u>
Amounts included above which fall due after five years:		
Payable by instalments	<u>242,834</u>	<u>278,247</u>

The long-term loans are secured by fixed charges over freehold property which has a carrying value of £649,338 (2023: £664,794).

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

14 Loans and overdrafts

(Continued)

During the year to 31 March 2016 the charitable company took out two loans with Lloyds Bank plc in order to purchase the freehold property.

The first loan of £180,000 is repayable over 20 years. It has a variable rate of interest of Base + 2.9% per annum. The second loan of £352,600 is repayable over 20 years. It carries a fixed rate of interest of 4.72%.

15 Creditors: amounts falling due within one year

	Notes	2024 £	2023 £
Bank loans	14	23,947	20,936
Other taxation and social security		42,561	33,182
Deferred income	17	138,751	133,897
Trade creditors		31,113	27,094
Other creditors		1,196	352
Accruals		58,451	14,000
		<u>296,019</u>	<u>229,461</u>

16 Creditors: amounts falling due after more than one year

	Notes	2024 £	2023 £
Bank loans	14	<u>350,862</u>	<u>374,478</u>

17 Deferred income

	2024 £	2023 £
Other deferred income	<u>138,751</u>	<u>133,897</u>
Movements in the year:		
Deferred income at 1 April 2023	133,897	80,525
Released from previous periods	(133,897)	(80,525)
Resources deferred in the year	<u>138,751</u>	<u>133,897</u>
Deferred income at 31 March 2024	<u>138,751</u>	<u>133,897</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

18 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £43,184 (2023 - £36,769).

19 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 April 2023 £	Incoming resources £	Resources expended £	At 31 March 2024 £
Counselling	1,758	231,511	(233,269)	-
Family Therapy	-	5,760	(5,760)	-
TS	-	45,974	(45,974)	-
ISVA	3,600	471,253	(472,373)	2,480
DAT	-	65,830	(65,830)	-
DIA	-	85,262	(85,262)	-
STAR Project	-	51,168	(51,168)	-
GI	1,737	28,156	(29,893)	-
Partnerships	-	10,800	(10,800)	-
Business Support Funding	-	112,704	(112,704)	-
Restricted Individual Donations	11,591	38,610	-	50,201
	<u>18,686</u>	<u>1,147,028</u>	<u>(1,113,033)</u>	<u>52,681</u>
Previous year:	At 1 April 2022 £	Incoming resources £	Resources expended £	At 31 March 2023 £
Counselling	-	203,907	(202,149)	1,758
Family Therapy	-	21,534	(21,534)	-
TFI	-	63,176	(63,176)	-
ISVA	-	328,363	(324,763)	3,600
DAT	-	49,210	(49,210)	-
DIA	-	84,007	(84,007)	-
STAR Project	-	64,793	(64,793)	-
GI	-	40,140	(38,403)	1,737
Partnerships	-	10,150	(10,150)	-
Business Support Funding	-	40,431	(40,431)	-
Restricted Individual Donations	-	11,591	-	11,591
	<u>-</u>	<u>917,302</u>	<u>(898,616)</u>	<u>18,686</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

19 Restricted funds

(Continued)

Restricted funds are funds which have been given for particular purposes and projects. The restricted funds must be used for the specific purpose as laid down by the donor.

The restricted funds are:

- Counselling - Provides therapeutic services for those affected by rape/sexual assaults either one to one, in groups or on an outreach basis regardless of age and/or gender.
- Family Therapy - Provides support to families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- TS - deliver rapid Cognitive Behavioural Therapy (CBT) informed interventions to service users who have experienced sexual abuse/ violence
- ISVA - The Independent Sexual Violence Advisors (ISVA) offer a confidential, non-judgmental advocacy service and criminal justice support service networking with the Police and other agencies for people who have experienced sexual abuse/ violence. There is currently a restricted grant for ISVA resources which has not been fully spent.
- Domestic Abuse Team - Offering specialist support for women, children, young people and families who have experienced domestic abuse, including services such as Pattern Changing programmes and Adverse Childhood Experiences (ACE) Recovery Toolkits.
- Diversity and Inclusion Advocacy - Delivers person centered specialist advocacy with people who are marginalised/ disadvantaged due to language, disability, ethnicity, sexuality, gender. Helping them to access domestic and sexual abuse support.
- STAR Project - An education and outreach project which works with young people and adults to raise awareness of domestic and sexual abuse and topics linked to healthy relationships.
- Gender Identity - The Gender Identity group is a therapeutic group for young people who are experiencing significant difficulties in relation to their gender and/or sexual identity.
- Partnerships - We partner with specialist local organisations to meet the varying needs of service users.
- Business Support Funding – restricted funding given for specific business support and management projects
- Restricted individual donations – restricted donations from individual supporters of Yellow Door

20 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
General funds	741,223	1,024,055	(905,462)	38,331	898,147

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

20 Unrestricted funds (Continued)

Previous year:	At 1 April 2022	Incoming resources	Resources expended	Transfers	At 31 March 2023
	£	£	£	£	£
General funds	740,252	699,930	(765,848)	66,889	741,223

21 Unrestricted funds - designated

These are unrestricted funds earmarked for a particular project and are made up as follows:

	Balance at 1 April 2022	Resources expended	Transfers	Balance at 1 April 2023	Resources expended	Transfers	Balance at 31 March 2024
	£	£	£	£	£	£	£
IT Fund	9,498	-	-	9,498	-	10,502	20,000
Property Fund	22,589	(2,244)	-	20,345	(1,512)	31,167	50,000
Therapy Sessional Hours	40,889	-	(40,889)	-	-	-	-
Therapeutic Services	65,000	-	(65,000)	-	-	-	-
Trauma Services	26,000	-	(26,000)	-	-	-	-
Building Development	50,000	-	-	50,000	-	(15,000)	35,000
Therapy Services	-	-	65,000	65,000	-	(65,000)	-
	<u>213,976</u>	<u>(2,244)</u>	<u>(66,889)</u>	<u>144,843</u>	<u>(1,512)</u>	<u>(38,331)</u>	<u>105,000</u>

The Board of Trustees have designated the following funds:

- A fund for information and technology cost
- A fund for property renovations and repairs
- A fund for Building Development to develop the garage into a usable delivery space

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

22 Analysis of net assets between funds

	Unrestricted funds general 2024 £	Unrestricted funds designated 2024 £	Restricted funds 2024 £	Total 2024 £
Fund balances at 31 March 2024 are represented by:				
Tangible assets	688,669	-	-	688,669
Current assets/(liabilities)	560,340	105,000	52,681	718,021
Long term liabilities	(350,862)	-	-	(350,862)
	<u>898,147</u>	<u>105,000</u>	<u>52,681</u>	<u>1,055,828</u>

	Unrestricted funds general 2023 £	Unrestricted funds designated 2023 £	Restricted funds 2023 £	Total 2023 £
Fund balances at 31 March 2023 are represented by:				
Tangible assets	699,719	-	-	699,719
Current assets/(liabilities)	415,982	144,843	18,686	579,511
Long term liabilities	(374,478)	-	-	(374,478)
	<u>741,223</u>	<u>144,843</u>	<u>18,686</u>	<u>904,752</u>

23 Operating lease commitments

Lessee

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2024 £	2023 £
Within one year	2,223	2,223
Between two and five years	6,060	8,284
	<u>8,283</u>	<u>10,507</u>

24 Related party transactions

There were no disclosable related party transactions during the year (2023 - none).

25 Legal status of the charitable company

The charitable company is limited by guarantee and has no share capital. The liability of each committee member, in the event of winding-up is limited to £1.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2024

26	Cash generated from operations		2024	2023
			£	£
	Surplus/(deficit) for the year		151,076	(49,476)
	Adjustments for:			
	Investment income recognised in statement of financial activities		(6,568)	(856)
	Depreciation and impairment of tangible fixed assets		28,283	29,888
	Movements in working capital:			
	(Increase) in debtors		(95,819)	(70,455)
	Increase in creditors		58,693	1,512
	Increase in deferred income		4,854	53,372
			<u> </u>	<u> </u>
	Cash generated from/(absorbed by) operations		140,519	(36,015)
			<u> </u>	<u> </u>
27	Analysis of changes in net funds			
		At 1 April 2023	Cash flows	At 31 March 2024
		£	£	£
	Cash at bank and in hand	677,733	109,249	786,982
	Loans falling due within one year	(20,936)	(3,011)	(23,947)
	Loans falling due after more than one year	(374,478)	23,616	(350,862)
		<u> </u>	<u> </u>	<u> </u>
		282,319	129,854	412,173
		<u> </u>	<u> </u>	<u> </u>



Yellow Door

www.yellowdoor.org.uk
023 8063 6312 (office)
023 8063 6313 (helpline)

YELLOW DOOR

England & Wales - Charity number 1111753

Accounts

ANNUAL REPORT

FOR THE YEAR
ENDED 31ST MARCH
2023

Report of the Board of Trustees and
Financial Statements

20
23





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Report of the Board of Trustees	4
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FOREWORD

Julie writes: 'I am sure you will be as impressed as I am when you read of the work of our Yellow Door team over the twelve months of this report, to March 2023. This was the first year of my direct involvement with Yellow Door and as each month passed I gained a better understanding of the scale of the Charity's commitment and the scope and diversity of our work. The case studies and voices of service users within this report are both difficult to read at times but also heart-warming. Their narratives are testimony to the skills of our CEO, Nicci, and her team of staff and volunteers. They have reached so many people and made such a difference during the year. It is a privilege to Chair this Board of dedicated and knowledgeable Trustees, who give their time and expertise freely to ensure the smooth running of the Charity'



Nicci King

Chief Executive Officer

Nicci writes: Reflecting on the year makes me feel incredibly proud of everything that has been achieved by our highly skilled and dedicated team of staff and volunteers. Due to the continued increase in demand for domestic and sexual abuse support we have worked hard to increase our income so we can help meet the needs of our local community. We are continuously striving to improve accessibility to Yellow Door's wide range of services, so that the most marginalised people can access the support they need.

We are overwhelmed by the positive feedback shared by our service users about how the support they have received has changed their lives.

I want to take this opportunity to thank our service users, staff, volunteers, trustees, funders and partners for supporting Yellow Door.



Dr Julie Greer

Chair of the Board of Trustees

REPORT OF THE BOARD OF TRUSTEES

The Board of Trustees is pleased to present its annual report and audited Financial Statements for the year ended 31 March 2023, which are also prepared to meet the requirements for a Directors' Report and Financial Statements for Companies Act purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity Name: Yellow Door (Solent)

Charity Registration Number: 1111753

Company Number: 05486084

Registered Office Address: 30 Brookvale Road, Southampton, SO17 1QR

The Trustees are the directors of the charitable company for the purpose of company law and are trustees for the purpose of charity law.

The Trustees who served during the year and since the year end are as follows:

Board of Trustees

J Greer (Chair)	Appointed 13 May 2022
C Brook	
J Orme	
S Sitaram	
S Groszewski	
E Ryall	
E Filer	Appointed 22 July 2023
P Hollowell	Resigned 4 May 2022
L Mitchell	Resigned 23 May 2022
N Hutchins	Resigned 11 July 2023
K Morrison	Resigned 9 October 2023

REPORT OF THE BOARD OF TRUSTEES

REFERENCE AND ADMINISTRATIVE INFORMATION

Secretary

M Mabey

Senior Management Team

N King	Chief Executive Officer (CEO)
R Edwards	Head of Therapeutic Services
T Stovold	Duty Manager
C Gilbert	Head of Evaluation and Systems Development
P Rajo	Head of Finance
S Johnson	Head of Fundraising & Communications (Appointed 1 November 2022)

Auditors

Fiander Tovell Limited
Stag Gates House
Southampton
SO17 1XS

Bankers

Lloyds Bank Plc
92-94 Above Bar Street
Southampton
SO14 7DT

OBJECTIVES AND ACTIVITIES

The Charity's objects (the Objects) are:

- To relieve the sickness and distress of individuals who have suffered abuse/rape at any time in their lives.
- To promote the education of the public in the subject of sexual abuse/rape and its psychological and social impact.

Yellow Door aims to:

- Prevent domestic and sexual violence through increasing awareness of the harmful impacts, working with children, young people, families, communities and partners.
- Provide non-judgmental specialist support to adults, families, young people and children who have been affected by domestic or sexual abuse, including harmful practice.
- Target support to the most marginalised communities who experience additional barriers to gaining support, because of the intersectionality of protected characteristics such as their ethnicity, race, disability, gender or age with abuse.

Public Benefit Statement

Yellow Door's activities and who it helps are described in detail below. All charitable activities focus on the support, empowerment and recovery of those individuals who have experienced domestic and/or sexual abuse and its prevention. All activities are undertaken to further Yellow Door's charitable purposes for the public benefit.

GOVERNANCE, STRUCTURE AND MANAGEMENT

Governing Document

Yellow Door is a Charitable Company Limited by Guarantee, incorporated on 21 June 2005 and registered as a charity on 19 October 2005. It was established under a Memorandum of Association to include the objects and powers of the charitable company and is governed under its Articles of Association. Anybody can apply to the Board of Trustees to become a member of the charitable company and each member is required to contribute £1 in the event of the charitable company winding up.

Recruitment and Appointment of Trustees

Yellow Door is governed by a Board of Directors who are also Charity Trustees for the purposes of charity law and, under the company's Articles of Association, are known as Trustees. In seeking to represent the communities we serve, we advertise widely for Trustees, detailing the mix of skills and expertise required. Current Trustees have skills and experience in social work, safeguarding, managing children's services, child mental health and well-being, education, quality and management systems, law, policy, advocacy and influence, diversity, human resources, co-production and finance. Trustees are appointed either by members' agreement at an Annual General Meeting or by the Board of Trustees following application and interview. A third of the Trustees retire (but may be re-appointed) by rotation at each Annual General Meeting. Trustees are not paid any remuneration for their role.

Trustee Induction and Training

All new Trustees are provided with an induction pack containing general information on the role of a Charity Trustee and information specific to Yellow Door, such as the Memorandum and Articles of Association and policies for example on safeguarding, financial procedures, service provision, employment, health and safety. Trustees have opportunities to meet with staff and/or observe activities in order to gain a better understanding of the day-to-day workings of Yellow Door. Trustees are provided with regular updates from the Charity Commission and other reputable organisations with expertise in our area of work, such as briefings from SCIE (Social Care Institute for Excellence). Several Trustees are regular attendees at Trustee and Chair liaison/update meetings run by the Survivors Trust. Trustees actively access training material and the learning is often cascaded to the wider Board. Trustees are also encouraged to attend training events on the Trustee role and their responsibilities and other relevant training provided in-house.

Structure

The Board of Trustees meets bi-monthly, ensuring that any decisions are agreed as a quorum. Additional meetings are held as required for key decision making. Responsibilities are delegated to sub-groups which include HR, Finance and Strategy. The delegated sub-groups report back to the Board. The Board of Trustees, at the date of signing this Report, has 7 members (9 at the Balance Sheet date of 31 March 2023). The Trustees delegate day-to-day responsibility for the running of Yellow Door to the CEO.

A Senior Management Team is in place to share responsibilities, decrease dependency on individual staff and support good communication across all areas and activities of Yellow Door. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment.

Risk Management

During the 2022/23 financial year, Yellow Door kept under review its Risk Management Register. Trustees working alongside the CEO and Senior Management Team, examined the major strategic, business and operational risks that Yellow Door potentially might face.

Any financial risks are carefully considered on a regular basis by the Finance Sub-Group, which receives monthly financial reports. Any matters of concern would be referred to the Board of Trustees. Through an Enhance grant with Lloyds Foundation we received free consultation from the Foundation of Social Improvement (FSI) to support the review and refresh of our Fundraising Strategy. The Income Diversification Strategy 2020-2024 is supporting us to ensure we diversify our income across a variety of streams, so we can continue delivering the wide range of services we offer.

Procedures are also in place with regard to the health and safety of staff, volunteers, service users and visitors to the building. Delivery of therapeutic services is in accordance with the guidelines of the British Association of Counselling and Psychotherapy (BACP), of which Yellow Door is now an accredited member.

Yellow Door has robust Safeguarding procedures (for children and adults) and can demonstrate best practice to ensure the safeguarding of our service users and their families. This includes a Senior Duty Safeguarding Manager, mandatory staff training, regular monitoring, risk assessment and review of our procedures to ensure compliance with national and local standards.

In addition to the above we are looking to launch our five-year strategy in November 2023. This will help to map out a plan for the organisation for the coming years which, in turn, helps us with managing risks to the organisation.

Organisation Management

Yellow Door's Senior Management Team have a range of skills, qualifications and experience in voluntary sector management, evidence based psychological therapies, project mobilisation and management, quality assurance, building partnerships, contract/ grants management, safeguarding, HR, IT, finance, data monitoring and communications. The Senior Management Team share responsibilities which decreases dependency on individual staff and support good communication across all areas and activities of Yellow Door. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment. A mandatory training plan is in place to ensure all staff and volunteers are aware of their obligations and responsibilities in areas such as Health and Safety, Safeguarding, General Data Protection Regulations and Operational Standards.

Related Parties

Yellow Door collaborates with a range of key partners to ensure effective signposting, shared care (where appropriate) and to minimise duplication of services. Key partners include Local Authorities, Children and Adult Social Care, Adult and Child/Adolescent Mental Health teams, Hampshire Constabulary, Office of the Police and Crime Commissioner, Schools and Education Services, Sexual Health Services and a broad range of voluntary sector partners.



ANNUAL REVIEW

Yellow Door was established 38 years ago in Southampton, growing from a small local volunteer led helpline, working with women who had been raped or sexually assaulted, to the innovative and wide-ranging service across Southampton and Hampshire that we are today.

We support people of all ages and all genders in Southampton and across parts of Hampshire, who have experienced domestic and/or sexual abuse including those affected by harmful practices such as Female Genital Mutilation (FGM), honour-based abuse and forced marriage. We provide direct services to support them to recover from their trauma and move forward with healthy and safe lives. We focus on preventative work through education, awareness raising, early intervention and training.

People with lived experience of domestic or sexual abuse have always been at the heart and foundation of Yellow Door. We ensure that this principle underpins all of our work and the development and delivery of our services.

OUR VISION

Our vision is for a world where adults, families, young people and children can live without experiencing domestic and sexual abuse and the resulting devastating impacts.



CONTEXT

We continue to see a national focus on both Domestic Abuse and Violence Against Women and Girls, which we wholeheartedly support. The Domestic Abuse Act was introduced in 2021 and its impact continues to shape local authority priorities; for example, Southampton City Council launched their Safe City Strategy and the new Domestic Abuse and Violence Against Women and Girls Strategy which prioritise these areas of work for the next five years. Alongside this, Southampton City Council and Hampshire County Council also launched their Children and Young People's Plan 2022-25 which will help to guide our work with local young people.

Services we deliver include:

- Preventative education work with children and young people in schools and youth settings
- Specialist sexual abuse advocacy services, including a sexual abuse helpline
- Outreach and specialist advocacy support services working to address barriers, improve access and promote equality and inclusion by working with anyone who may be marginalised or disadvantaged in accessing services
- All gender therapy and counselling for adults, children, young people and families
- Psycho-educational groups and courses
- Training, awareness raising and partnership work

The Office for National Statistics' Census 2021 results were published in 2022, which will help us to develop targeted work to better reach service users so that they are representative of the local population. For example, we now know that Southampton's population of young people has increased, as has the number of people who do not speak English. The number of LGBTQ+ people and disabled people in the city are also higher than the national average. We recognise that reaching these communities can pose additional challenges and we are committed to ensuring that all victims of domestic and sexual abuse can receive targeted support. This year, we have been able to develop our offer and target funding for specialist interventions that can better reach these communities.

This Annual Report shows how we have responded to continued and rising demand for our services, feedback from service users about the services they have accessed, our achievements and our successful fundraising - all in a constantly changing environment.

2022/23 ACHIEVEMENTS

- We have been successful in gaining funding for two new specialist Domestic Abuse Advocate Educator roles. The aim is to increase the reach and remove barriers to accessing support for disabled adults and Black & Minority Ethnic communities who are disproportionately affected by domestic abuse and face increased barriers in accessing specialist domestic abuse support. We are working with our partners Stop Domestic Abuse, who are delivering the LGBTQ+ contract and Bournemouth University who are evaluating the project. We are excited to be able to deliver such targeted interventions and grow the specialisms within our team.
- We developed a therapeutic model of support alongside the Pause Project, a project that supports women with complex needs in Southampton who have had multiple children removed from their care. The majority of the women have experienced domestic and sexual abuse. The therapeutic support has empowered the women to build a trusting relationship where they can understand and process their history and current situation, alleviate the impact of trauma, reduce shame and move forward with how they relate to these removals and this impact this has had on them. They have also taken steps to engage in training, education and work opportunities.
- We have successfully completed our first year of the pan-Hampshire ISVA contract and the Southampton DVSA contract. We have seen high numbers of service users supported through both and are proud to be the commissioned provider for the Police and Crime Commissioner Hampshire and Isle of White.



2022/23 ACHIEVEMENTS

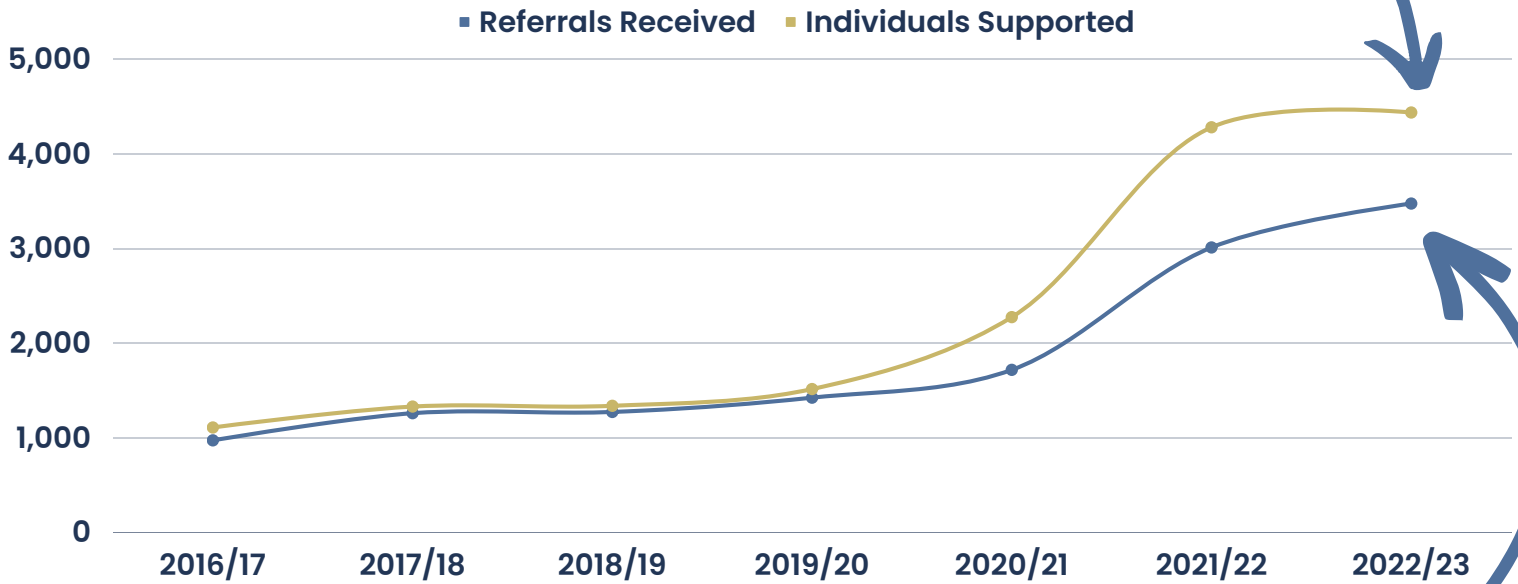
THERE'S MORE..



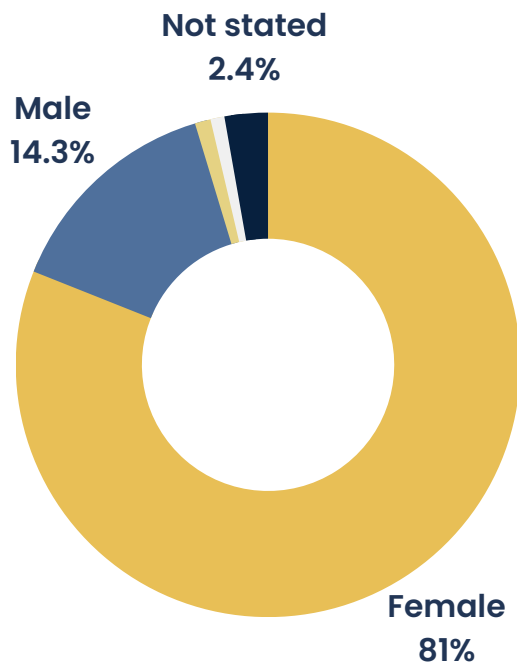
- We have extended our funding landscape and have been successful in gaining funding from 17 different funders in 2022/23, a mix of charitable trusts and foundations, statutory services and corporate partnerships. This allows us to extend our reach to more victims and survivors of domestic and sexual abuse and helps to ensure Yellow Door's sustainability going forward. Special thanks go to the National Lottery Community Fund, Children in Need, The Charles Hayward Foundation, Zurich Community Trust, Garfield Weston Foundation, Southampton County Council, and Hampshire County Council for their support.
- We launched our pilot Violence Against Women and Girls Peer Education Project as part of the Safer Streets funding. This is a pupil led project educating on violence against women and girls, healthy relationships, and gender stereotypes. There have been many successes with the young people and we were also able to have a local university work alongside us to externally validate the project. We look forward to exploring the findings this coming year.
- Our ISVA Lead has played a crucial role in Hampshire's commitment to Operation Soteria, which is transforming the way the police investigate rape and serious sexual violence. To support the learning from Operation Soteria, Yellow Door were commissioned to deliver training on trauma responses, boundaries and exit strategies and this was successfully delivered to 80 Police staff. We look forward to continuing to build the positive work with Hampshire Constabulary and the Crown Prosecution Service.

2022/23 HIGHLIGHTS

We supported 4,438 service users in 2022/23, which is a 4% increase when compared with 2021/22



We received 3,476 referrals in 2022/23; a 15% increase from 2021/22

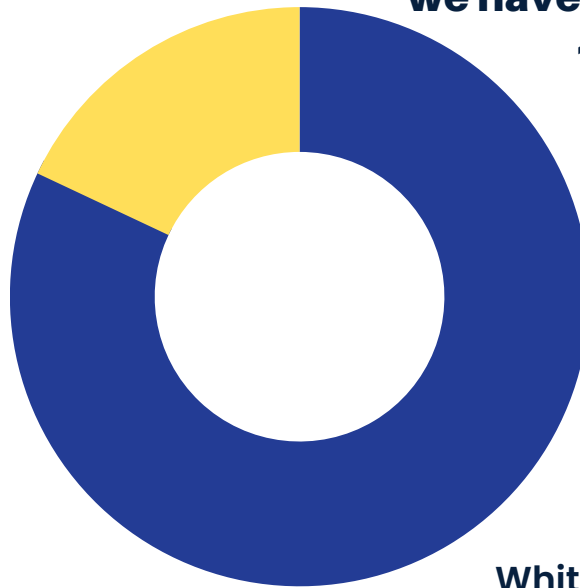


We work with victims regardless of gender. Our service users are predominantly female but we are seeing an increase in our work with other genders. Notably, we have worked with 510 males this year.

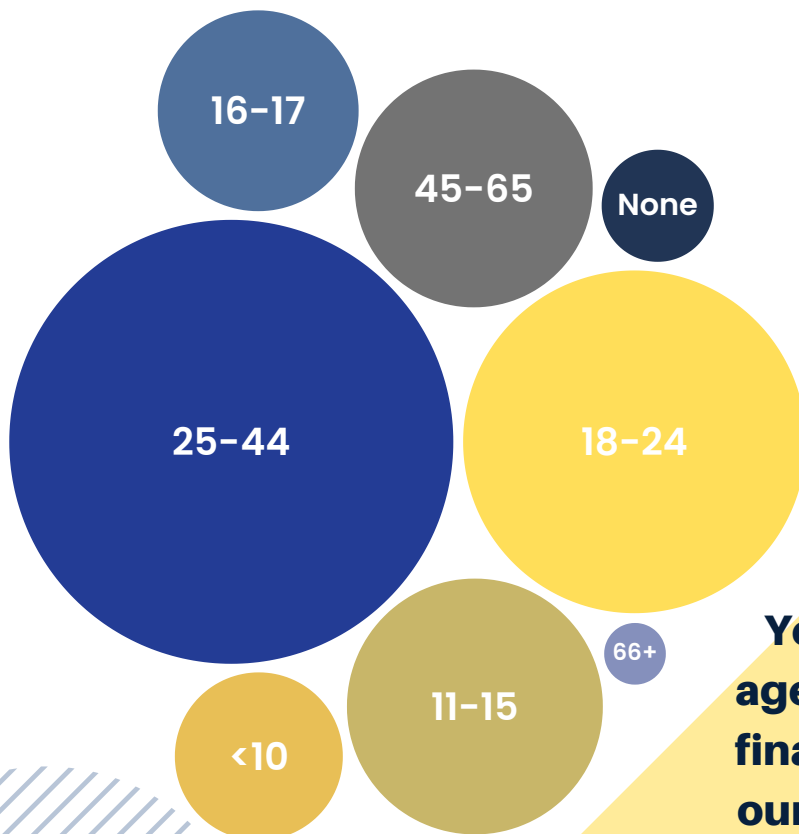
2022/23 HIGHLIGHTS

Yellow Door is committed to reaching out to people of different backgrounds. In 2015, 7% of our service users were from Black & Minority Ethnic groups; we have seen this rise to 18% in 2022/23.

Black and Minority Ethnic Group
18%



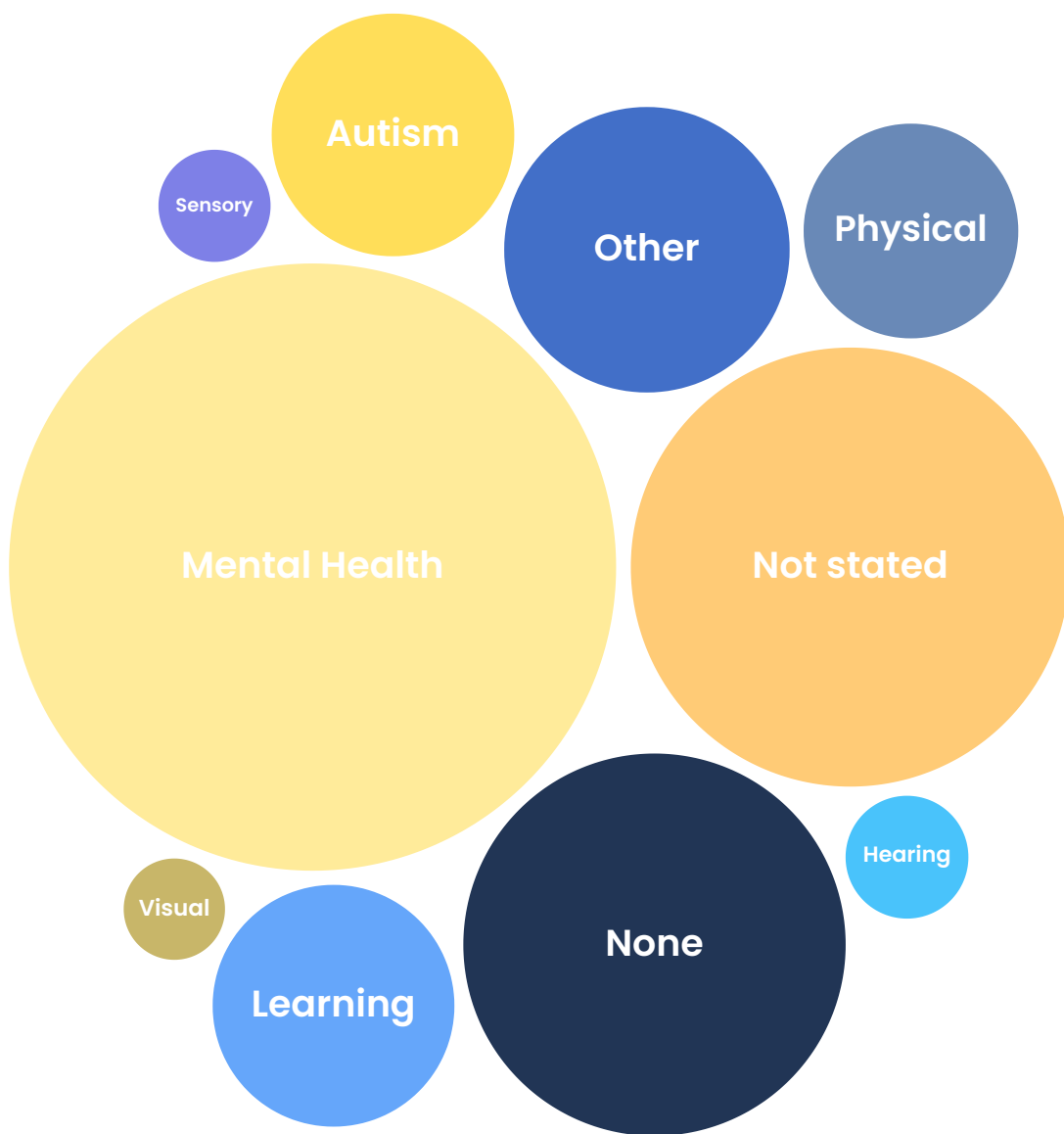
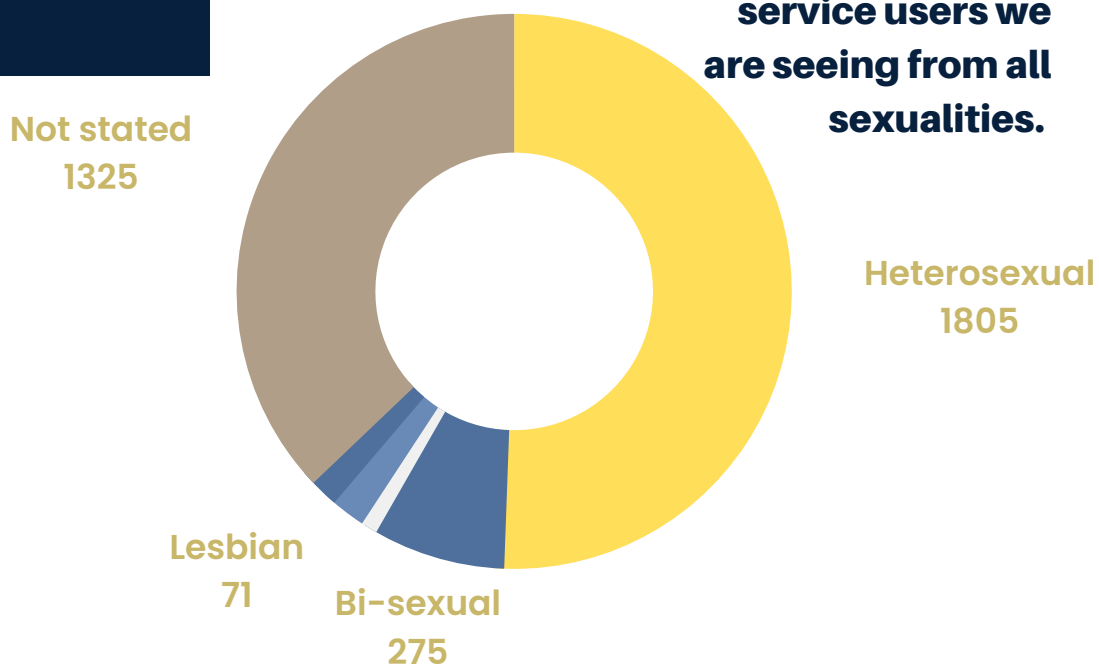
White British
82%



Yellow Door works with all ages and during the 2022/23 financial year, the majority of our service users were 25-44 years old.

2022/23 HIGHLIGHTS

We are committed to working with people of all sexualities. We have seen a rise in service users we are seeing from all sexualities.



We support service users with a range of different needs. In particular this year, the number of neurodivergent service users has increased. We continue to recruit staff with a range of different specialisms in order to offer service users support that is tailored to their individual needs.

ADULT THERAPEUTIC SERVICES

REFERRALS

Number of referrals received

756



SUPPORTED

Number of service users supported

1143



THERAPY

Number of service users who have commenced therapy

338



SESSIONS

Number of therapy sessions provided

2990



GROUPS

Number of group sessions provided

93



ASSESSMENTS

Number of service user assessments

524



OBJECTIVES

To support adults aged 19+ who have experienced sexual abuse or violence, through individual or group therapy options. Yellow Door supports people to manage the impact their experiences have on their physical and emotional wellbeing



ACTIVITIES

- 1:1 talking therapies to support mental health and wellbeing, aid repair and recovery after abuse, build resilience and develop healthy coping strategies
- Emotional Coping Skills; a psycho-educational group offering management strategies to those struggling with distressing thoughts and feelings as a result of sexual abuse
- Then and Now; a group for men and women to process and manage the impact that their experience of childhood sexual abuse has had on their lives
- Safer Relationships; a therapeutic group for those who would like to explore ways of developing healthier and safer relationships

FUTURE PLANS

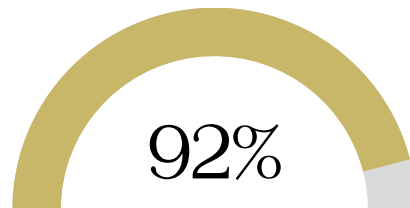
- Yellow Door secured the Sexual Crime Therapeutic Contract for the South West, we are excited to work with local Commissioners and Partners to develop a high quality and consistent Sexual Crime Therapeutic Service across Pan-Hampshire for all ages and all genders.
- Provide further options for practical and emotional support to more people affected by domestic and sexual abuse
- Ensure more service users can access the support they need sooner
- Increase the number of service users that report positive outcomes so they are able to recover and move forward with their lives



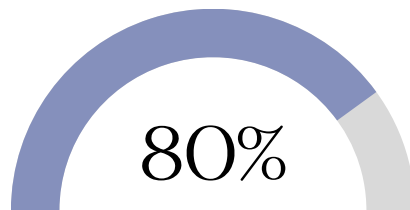
SERVICE USER FEEDBACK

"I couldn't speak highly enough about the service. I wouldn't have access to appropriate therapy if it wasn't for Yellow Door. Please continue doing what you're doing. It makes a huge difference to people like me. A big thank you from the bottom of my heart."

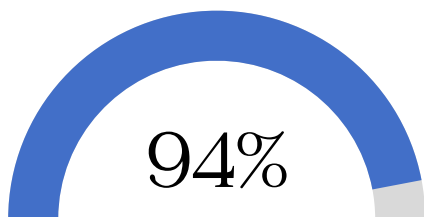
"It truly has been life changing for me. I have received counselling in the past but nothing had as much impact as Yellow Door. I truly feel that I am starting to heal now for the first time ever, it's an ongoing journey, but it has massively made a difference."



92% of service users experienced improved engagement with education/training/work

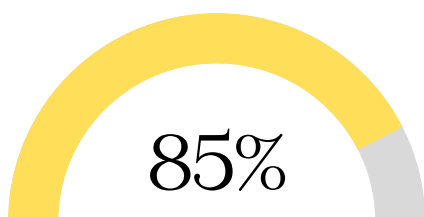


80% of service users reported that their living situation had improved post engagement

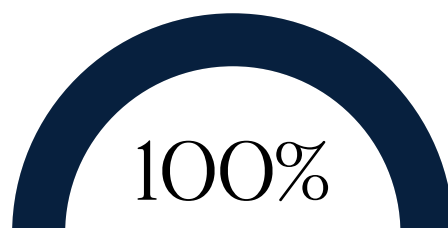


94% of service users felt better able to keep themselves safe

"I was able to overcome mental barriers that I was not able to on my own. With the help of my counsellor not only was it possible but it felt easy and natural! I have a lot more self-worth and confidence than I thought was possible."



85% of service users felt better able to participate in social/leisure/community activities



100% of service users described the experience as positive

CHILDREN'S AND YOUNG PEOPLE'S THERAPEUTIC SERVICE



OBJECTIVES

- To support children and young people 18 and under through individual face to face counselling, outreach interventions and group therapies
- To provide specialist support in a safe space for children and young people who have been affected by abuse.

ACTIVITIES

- One to one play therapy, art therapy and counselling sessions
- Creative Arts Therapies to help young people find their voice and develop self-esteem. This is particularly helpful for those who struggle to verbalise their experience and needs
- Bright Stars; a group for young people who have experienced domestic abuse - the group focusses on managing emotions, healthy relationships and interpersonal safety
- Psycho-education to help young people experiencing psychological distress, as a result of their experiences, to process, make sense of and learn to manage problematic emotional reactions and impulses

Statistics: Aged 12-18

REFERRALS

Number of referrals received

309



SUPPORTED

Number of service users supported

459



THERAPY

Number of service users who have commenced therapy

114



SESSIONS

Number of therapy sessions provided

957



GROUPS

Number of group sessions provided

57



ASSESSMENTS

Number of service user assessments

214



CHILDREN'S AND YOUNG PEOPLE'S THERAPEUTIC SERVICE

Statistics: Aged under 11

FUTURE PLANS

- Yellow Door secured the Frankie Worker Children & Young Peoples Therapeutic Service and we are excited to work with local Commissioners and the Local Authority partners to build on the success of this crucial service.
- Provide further options for practical and emotional support to children and young people affected by domestic and sexual abuse
- Ensure more children and young people can access the support they need sooner
- Provide more support to parents / carers whose child is waiting for therapy



REFERRALS

Number of referrals received

136



SUPPORTED

Number of service users supported

173



THERAPY

Number of service users who have commenced therapy

20



SESSIONS

Number of therapy sessions provided

362



ASSESSMENTS

Number of service user assessments

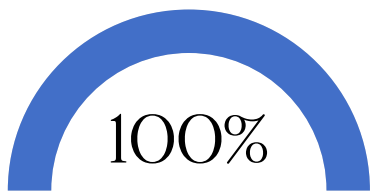
103





SERVICE USER FEEDBACK

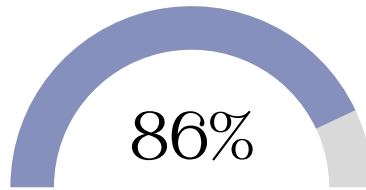
"I expressed what I felt and they gave me paint brushes to do art while they were asking me questions, which I found really therapeutic because then that allowed me to say what I needed to say"



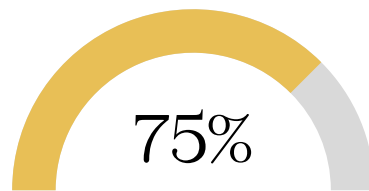
100% of service users felt better able to keep themselves safe



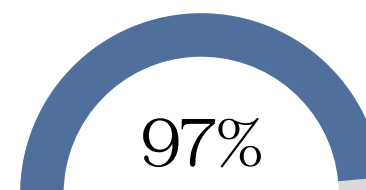
80% of service users felt better able to participate in social/leisure/community activities



86% of service users experienced improved engagement with education/training/work



75% of service users reported that their living situation had improved post engagement



97% of service users described the experience as positive

"I felt comfortable and they were easy to talk to. I knew I wouldn't be judged. Loads of resources which helped express my feelings and helped me understand myself."

"The drawing really helped as it was able to soothe my mind. I've always felt I've been listened to and taken seriously here. It is a very calm environment."

"He found the play therapy really useful and was able to express himself through play so that he was comfortable. He will talk through his worries now instead of bottling them up."

CASE STUDY

James (not his real name) came to Yellow Door after he experienced domestic abuse within the family home. He was living with his mum and siblings and in full time education. James is a teenager with high functioning autism and suffers with low self-esteem and anxiety.

James was extremely subdued and anxious on first meeting. He had his hood up and was wearing a mask. He made very little eye contact. The therapist kept in mind James's neurodivergence and focused the first few sessions on drawing so that he was not uncomfortable with direct eye contact. The therapist also created a weekly planner and ensured they had the same room each week, which helped any anxiety around routine.

Over the next few sessions, James began to interact more with therapy. He began to use the fidget toys placed on the table and occasionally drawing. He also started to open up about the abuse he had experienced. By the fourth week, the service user came to the session without a hood or a mask and noted that he felt more comfortable now.

Throughout the sessions, James evolved; he gained trust in his therapist and his surroundings. He gave eye contact, his posture became more relaxed and his mum commented that she 'had the old James back'. James noted that the sessions had helped him rebuild his confidence, social skills and repair relationships with family members.

GENDER IDENTITY



OBJECTIVES

To help young people impacted by gender related distress with exploring gender identity / dysphoria - what it means and how it impacts them

“It was a great place for my child to come and have people who understood what they were going through. The parents’ groups were brilliant for the same reasons. There should be more groups like this available to more people, to support both child and parents with gender dysphoria issues. It’s an extremely worthy and valuable service“
GI Group parent/carer

ACTIVITIES

- We facilitate a service for young people (aged 11-18) who are experiencing confusion, distress or interpersonal difficulties related to Gender Identity (GI). It allows young people to explore together, what it means to them and how it impacts them
- We facilitate a group each term where parents/carers of children or young people struggling with these concerns can share information and ideas about supporting their child and where we also invite visitors with relevant expertise in this area

SUPPORTED

Number of service users supported/continued or commenced therapy

96



GROUPS

Number of group sessions

37



FAMILY

Number of family support sessions

102



FAMILY THERAPY

REFERRALS

Number of referrals received

119



SUPPORTED

Number of families supported

142



THERAPY

Number of families who have commenced therapy

33



SESSIONS

Number of family therapy sessions provided

239



ASSESSMENTS

Number of assessments completed

116



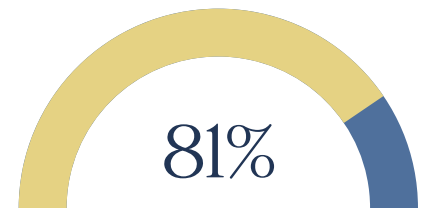
We know that domestic and sexual abuse affects not only the individual, but can also have a significant adverse impact on the entire family. Our Family Therapy service is led by our expert therapist.

OBJECTIVES

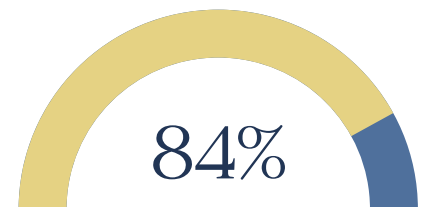
- To support families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together



95% of families who completed our family interventions described it as a positive experience



81% of families are better able to manage and deal with problem behaviours



84% of families are better able to manage and show emotions and feelings

ACTIVITIES

- Talking therapies to improve communication, address difficult behaviours and set/ maintain boundaries
- The Family Therapy service uses a bespoke outcome measure at the beginning and at the end of the work with families. We measure family functioning and we support the families to identify goals they would like to focus on during their time in therapy

FUTURE PLANS

- ***Ensure more families can access the support they need sooner***
- ***Increase the number of service users that report positive outcomes so they are able to recover and move forward with their lives***



“An impartial third party that listened without judgement but also helped us interpret what was going on in a new light. Very caring people and a good neutral space.”

“We used to count down the days until our next session as these were so important to us. Having the sessions changed our approach in supporting our child. It was a safe place to explore this and gave us the confidence to accept things.”

“We felt safe being here and we were comfortable with our feelings. It helped to facilitate meaningful conversations. It helped us get closer together.”

CASE STUDY

Joanne and her son, Jack, (not their real names) attended Family Therapy sessions following their experience of domestic abuse. Jack and his siblings no longer had contact with dad due to addiction.

Jack’s behaviour had become increasingly challenging. Jack had been having angry outbursts and his siblings were copying this behaviour.

Jack engaged in the sessions which were always child focussed and playful. He engaged with talking about his family by choosing animals to represent his family genogram. This resulted in Jack talking about his father and what he remembered about him. Joanne said that they were able to continue these conversations on the way home. She felt that Jack seemed able to continue to ask questions or talk about dad when he needed to.

Jack enjoyed having some time on his own with his mum. Travelling to therapy together and then going for a snack and drink after the session was something he looked forward to. Joanne had noticed the benefit of giving Jack more one to one time and as we came to the end of the work they both agreed that they would continue to do this in order to build on their relationship.

Jack really liked hearing the team’s positive feedback and noticing positive aspects of family life. Joanne also became a lot more confident in her parenting. She too had noticed a difference as she found herself shouting less, talking more and remaining calm.

Joanne noted that Jack was playing more with his siblings, sharing toys and having fun. Teachers noted a huge improvement in the siblings’ behaviour at school too.

TRAUMA FOCUSED INTERVENTIONS

REFERRALS

Number of referrals received

114



SUPPORTED

Number of service users supported

140



INTERVENTIONS

Number of service users who started an intervention

64



SESSIONS

Number of trauma sessions provided

418



GROUPS

Number of group sessions provided

32



ASSESSMENTS

Number of service user assessments

116



Our trauma team deliver rapid Cognitive Behavioural Therapy (CBT) informed interventions to service users who have experienced sexual abuse/ violence.

OBJECTIVES

- To work with service users who would otherwise be waiting for access to our traditional therapies, including service users who are at risk of post-traumatic stress disorder as a result of their experiences

ACTIVITIES

- All service users are contacted within 2 weeks of referral to offer an appropriate trauma informed intervention
- Our trauma informed practitioners offer safety planning, psycho education about physiological, neurological and psychological responses to trauma as well as strategies for managing flashbacks
- Service users are assisted in overcoming avoidance and in processing trauma related emotions including shame, guilt, loss and anger
- Sessions are designed to fit in with the service users' everyday lives and include space to develop techniques independently, as well as time to co-evaluate progress



FUTURE PLANS

- Expand the service to ensure that more service users can access the support they need sooner
- Proactively engage with partners to improve trauma focused work across the county
- More service users are able to access initial trauma support before accessing traditional therapy, if deemed appropriate

SERVICE USER FEEDBACK

“I have got my life back, I have got me back and I have my confidence back. It is because of these appointments that I feel like I am more me.”

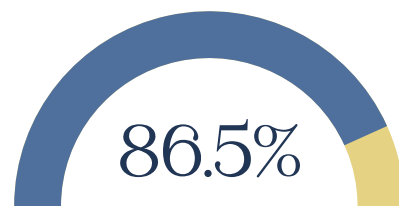


“Now I feel like I am able to move forward with my life.”

“I liked the strategies we used and learning more about trauma responses, which validated and normalised how I was feeling. When I first came I felt stuck in what happened to me, now I feel like I am able to move forward with my life.”



100% of service users were satisfied with the outcomes of the services they received



86.5% of service users saw a reduction of strong negative feelings such as fear, horror, anger, guilt or shame



91.4% of service users saw a reduction in PCL-5 score*

*The PCL-5 is a 20-item self-report measure that assesses the 20 DSM-5 symptoms of PTSD.

INDEPENDENT SEXUAL VIOLENCE ADVISORS (ISVA)

REFERRALS

Number of referrals received

1706



SUPPORTED

Number of adult service users supported

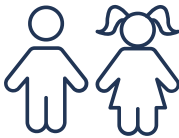
1540



SUPPORTED

Number of children and young people supported

403



REPORTING

Number of service users who reported to the police following support from ISVA

38



TRIALS

Number of trials supported

92



The ISVA team offers emotional and practical support to adults, children and young people following rape or sexual assault. ISVAs offer independent information and advice about next steps and support throughout the criminal justice system.

The team support people of all genders and age following rape or sexual assault.

The team work closely alongside Hampshire Constabulary's Teams including the Amberstone and Child Abuse Investigation Teams to support those who choose to report through the criminal justice process.



OBJECTIVES

- To support people who have suffered an unwanted sexual experience regardless of when the incident happened
- The team support all ages and genders across Southampton, Portsmouth and Hampshire

ACTIVITIES

- The ISVA team provides personalised practical and emotional support
 - They give independent advice to help service users make informed choices about what happens next, including whether they want to report to the police and/ or consider health care options available to them
-

FUTURE PLANS

We will continue to proactively engage with partners and promote a coordinated and consistent approach for survivors of sexual abuse across the county

We will continue to build on the specialisms within the team to ensure the service is accessible for all communities



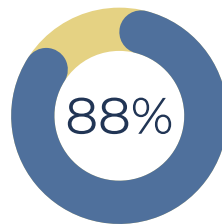


“My ISVA is just absolutely amazing and has made such a difference...”

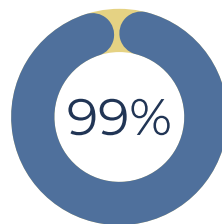
“My ISVA is just absolutely amazing and has made such a difference, especially with something that is really difficult and made me feel safe throughout. I’m really grateful to the service and all the help and don’t know what I would have done without them.”

SERVICE USER FEEDBACK

“My ISVA was a huge benefit to my court process. She regularly kept in touch and was very flexible to my schedule. She helped me at my lowest and offered me such great support and guidance in all aspects of my well-being as well as my court process.”



88% of service users were satisfied with the help they received from the ISVA service



99% of service users were able to make informed choices following help from the ISVA service

‘I don’t think I would have got this far without your help and support, thank you for everything.’



CASE STUDY

Helen (not her real name) was referred to the ISVA service after she reported childhood sexual abuse. Helen suffered from complex mental health issues as did some of the family members she was currently living with. The abuse Helen suffered as a child had a huge impact on her young life, she did not disclose the abuse to anyone at the time.

Due to Helen's complex mental health needs, she required more intense ISVA support. She had regular face to face appointments and calls throughout the investigation and criminal justice system (CJS) process.

Helen benefitted hugely from ISVA support. She felt she could ask questions and be honest about her feelings without being judged or causing further distress to others. Additionally, the ISVA was able to provide knowledge and experience of the criminal justice system which allowed Helen to have a clear understanding of the process and what was involved from the start.

Following ISVA support, Helen could see a future for herself, she set achievable goals for her career and her personal life and has a better understanding of self-care and managing trauma responses. Helen commented: 'I don't think I would have got this far without your help and support, thank you for everything.'



DIVERSITY AND INCLUSION ADVOCACY

The Diversity and Inclusion Service works to help people impacted by or at risk of domestic abuse, sexual abuse or harmful practices by identifying barriers which may prevent them from accessing the help they need. These barriers include (but are not limited to) ethnicity, immigration status, trafficking, learning or physical disabilities, sexuality or gender identity, language or communication needs.

The team engages with community groups to cascade awareness of rights, the law and how to get help to all those who need it, particularly those who may be marginalised or excluded from mainstream communications or who may not consider the available help as relevant to them.



This service aims to address barriers, improve access and promote inclusion



Activities include:

- Tailored 1:1 advocacy and support to reduce risks and prevent abuse
- Community group engagement to cascade awareness of rights, the law and how to get help to all those that need it
- Specialist training delivered to professionals

REFERRALS

Number of referrals received

77



SUPPORTED

Number of adults supported

86



SUPPORTED

Number of children and young people supported

26



OUTREACH

Number of people reached via community outreach, education and training events

1294



“I came to yellow door angry and you listened to me and gave me options. You listened and respected when I needed it.”

“My child worked closely with the team on a one 2 one basis and found the sessions reassuring and supportive. As a family we've faced one of our toughest years and you helped make our journey less stressful. You found a connection with our child and we're so thankful for your endless kindness, care and flawless expertise.”

The STAR project aims to increase awareness of the harmful impacts of domestic and sexual abuse and negative stereotypes



The STAR Project works in mainstream and alternative education settings, youth centres, colleges, universities and other youth environments, engaging children and young people in conversations about safety and healthy relationships. The team delivers creative and tailored workshops that focus on consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety. Additionally, STAR acts as a gateway to support children and young people who have subsequently accessed other Yellow Door and partner services.

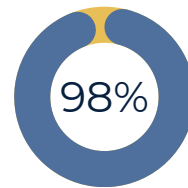
The project is constantly evolving to address issues arising from publicity around VAWG; the project adapts to educate young people based on their feedback and topical issues.



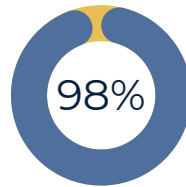
“Yellow Door sessions were engaging and they felt like a relaxed, safe environment. I felt comfortable and confident to speak my opinion.”



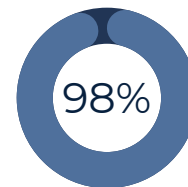
99% of attendees had a better understanding of what a healthy relationship is



98% of attendees could better recognise the signs of grooming



98% of attendees understood the importance of consent in a relationship



98% of attendees better understood where they could go for help

“Delivery was friendly and given at a digestible pace. From the session I feel I am much clearer on the laws surrounding consent and abuse.”

ACTIVITIES

- Delivers creative and tailored workshops that focus on healthy relationships, sexual consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety
- Works closely with schools to reach and engage as many young people as possible. Sessions cover Relationships and Sex Education topics with additional support on mental health, wellbeing and managing anxieties
- Maintains and deliver STAR messages through social media channels such as Instagram and TikTok, which has a very wide reach, making sure the project is relevant and current to children and young people

SESSIONS

Number of STAR sessions provided

390



ENGAGEMENT

Number of children and young people engaged in STAR sessions

8540



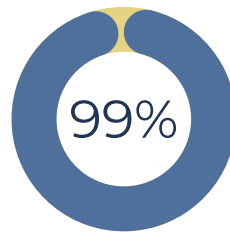
“I enjoyed every bit of the session. I really enjoyed figuring out what was fact and what was myth as I learnt a lot about the current sexual consent laws. I liked the discussion aspect of it and how interactive it was.”



100% of attendees understood more about rape/sexual assault/exploitation

“I have enjoyed listening to everything. I learnt what to look for in healthy and unhealthy relationships”

“I have learnt how to keep safe online and that grooming is a serious crime”

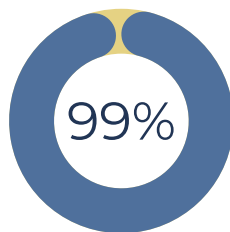


100% of attendees understood how to stay safe online

FUTURE PLANS

- Extend the STAR project to reach more children and young people so we can support them to stay safe and develop respectful relationships
- Support the development of the Relationship and Sex Education agenda locally
- Extend our prevention work and activities that respond to VAWG issues, such as sexual harassment, specifically working with young men to support them to create positive and healthy relationships

“I have learnt to trust my instincts - if it doesn't feel right then it probably isn't!”



99% of attendees understood the risks of nude image sharing

“I learnt how to keep myself safe and know that someone will help me if I can't. I've learnt how to protect myself from danger”

DOMESTIC ABUSE TEAM

ACTIVITIES

- **Pattern Changing:** provides structured group work over 12 weeks for women who have experienced domestic abuse with the aim of rebuilding strength and resilience
- **Adverse Childhood Experiences (ACEs) Recovery Toolkit:** a 10-week programme that has been written to educate and inform individuals about the impact that ACEs can have
- **Building Respectful Families (BRF):** aimed at families experiencing adolescent on parent violence



DAT aims to support women and children who have experienced domestic abuse

FUTURE PLANS

- **Increase delivery of domestic abuse training to support early identification and prevent further abuse**
- **Expand our offer of expert consultancy to organisations that wish to improve their response to domestic and sexual abuse**
- **Increase the reach of the programmes so they are accessible to the most marginalised/ disadvantaged families**
- **Increase our support for families with early years aged children**

SERVICE USER FEEDBACK

“The ACES course was a really positive experience for me and my daughter. We learnt a range of new things, amazing advice and always felt comfortable.”

REFERRALS

Number of referrals received

442



GROUPS

Number of sessions across all groups

110



ASSESSMENTS

Number of service user assessments

75



PATTERN CHANGING

Number of attendees across Pattern Changing groups

40



ACES

Number of attendees across ACES groups

29



BRF

Number of attendees across BRF groups

40



TRAINING

Number of professionals trained

97



“We’re now working towards a much happier and calmer home life and it’s been helpful to know that I’m not alone there are other families like ours.”

“I’m building a new me.”

“I now understand abuse, what the cycle is, how to be assertive and finding myself. I know how to move forward.”

“I am very grateful for being able to access Yellow Door, be listened to and to learn about my past. I’m building a new me.”

VOLUNTEERING & INVOLVEMENT TEAM



COMMUNICATIONS & FUNDRAISING

Over the last 12 months, Yellow Door's social media has seen an increase in followers and engagement across all platforms; Facebook, X (formerly known as Twitter), Instagram and LinkedIn.

We have been fortunate to receive monetary donations through Facebook, receiving £1,169 from fundraisers. Individuals can choose to support a charity when it's their birthday and ask their friends to donate through Facebook in lieu of gifts.

We are also extremely grateful to the generous individuals who have been fundraising in our local community, taking part in a variety of runs, walks, and special events in aid of Yellow Door.

COMMUNITY FUNDRAISING DURING 2022/23



The Big Give Christmas Challenge

A match funding campaign which raised £15,000 for Yellow Door



Asda's Green Token Giving

We were nominated by shoppers and received £500



Sparks Commercial Services Ltd

Kindly donated £2,500 for our Brightstars group



Wave 105 Cash 4 Kids

Donated toys as well as gift vouchers for our service users



'a space arts'

£1,321 was raised at a silent auction on International Women's Day in our aid

SOCIAL MEDIA 3961

Followers across all social media platforms



REACH 209K

Social media post reach in 2022/23





VOLUNTEERING

In 2022/23 we have seen the number of volunteers supporting Yellow Door continuing to grow. At the end of March 2023, Yellow Door had 50 volunteers supporting the service; 21 client facing and 29 in support roles.

We have organised three 'Matching Days' to recruit the additional volunteer counsellors needed to support the therapeutic service. We have had consistent volunteers supporting us with activities such as archiving and social media.

The team now use Breathe HR to ensure a more efficient recruitment process, and volunteers can log and manage their own engagement with the service

The team have continued to share internal communications with staff and volunteers. The Yellow Door helpline continues to be coordinated by this team and is run by two volunteers and one member of staff.

VOLUNTEERS

Total volunteer hours in 2022/23

4562



CLIENT FACING

Total client facing volunteer hours

3000



SUPPORT

Total support volunteer hours

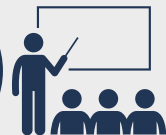
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TRAINING

CPD training sessions to new volunteers

6



The Volunteer and Involvement team delivered six CPD training sessions to new volunteers and Yellow Door staff. The training provided to volunteers was described as:

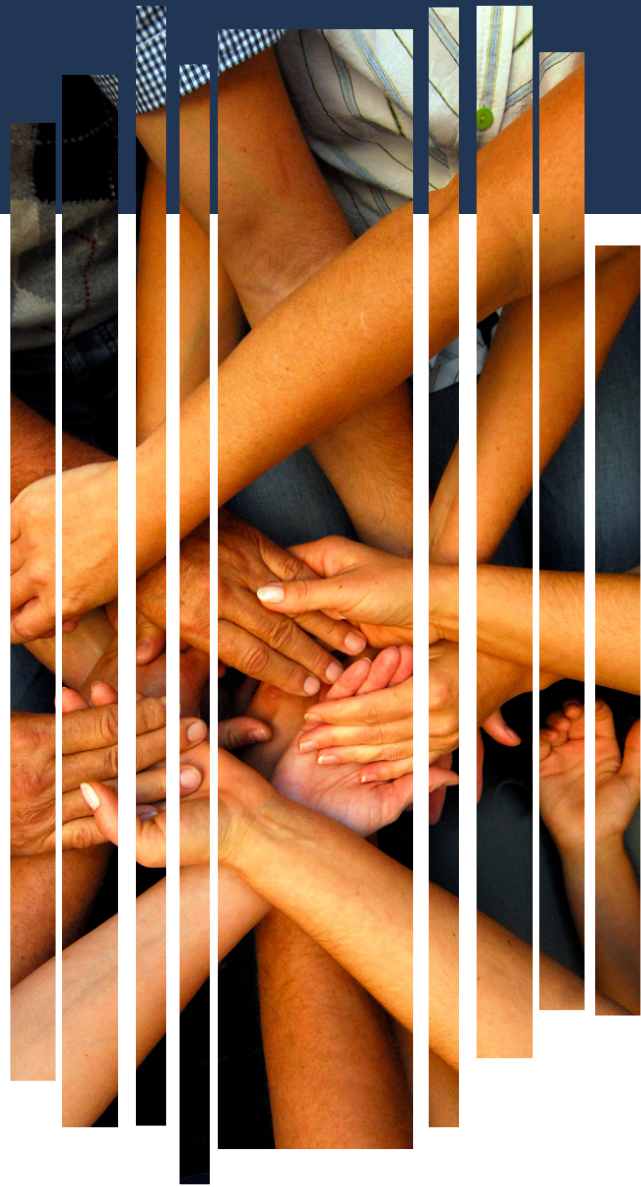
“Well organised and managed and encouraged and supported discussion and interaction between all participants.”

Yellow Door's Volunteer and Involvement team continued to work closely with Solent University throughout the year. We accepted three social work students who worked predominantly within the Diversity and Inclusion Advocacy (DIA) team.

OTHER ACTIVITIES

COMMUNITY OUTREACH, TRAINING AND CONSULTANCY

- We were invited to a number of events at Solent and Southampton University including Freshers' Fayres, Mental Health days and Black History Month celebrations
- We also had a presence at events throughout the city including White Ribbon Day at St. Mary's Stadium, Southampton Pride, and The People's Pride
- The Diversity and Inclusion Advocacy Service developed and co-led Southampton's FGM Zero Tolerance Day Event at the Civic Hub at Southampton City Council



COLLABORATION WITH OTHERS

- 2022/23 was the first year of the new Southampton City Council Domestic Violence and Sexual Abuse contract, which has seen us partnering with Stop Domestic Abuse to deliver support for victims/survivors across the city. It was also the first year of the new pan-Hampshire contract for Independent Sexual Violence Advisor (ISVA) Service, on which we are the lead provider for the Police and Crime Commissioner Hampshire and Isle of White.
- As we diversify our funding landscape, we are delighted to be supported by new opportunities from corporate partners, trusts, foundations and local authorities. Special thanks go to the National Lottery Community Fund, Children in Need, The Charles Hayward Foundation, Zurich Community Trust, Garfield Weston Foundation, Southampton County Council, and Hampshire County Council for their support.
- A further thank you to Jack Terry (Lifestyle and Advertising Photographer London | Jack Terry Photography) and Lisa Bretherick (www.lisaimages.com) who have taken all of the photographs used in this report.

OUR PROFILE

We have continued to see an increased presence in both mainstream and social media, which raise a good awareness of our service.

Our Education Manager was on the BBC's Match of the Day for their community segment discussing the work we do in schools around healthy relationships and gender stereotypes. Our specialist Mental Health ISVA was on ITV Meridian discussing disability and domestic abuse.

We are actively involved in the Operation Soteria Panel and are commissioned to provide trauma response training to 90 Police Officers. We are an active partner in a number of strategic boards in the area; for example, our CEO chairs the Domestic Sexual Abuse Operational Group in Southampton and attends the Police & Crime Commissioner's VAWG Strategic Meeting.

Yellow Door wants everyone to know that violence against women and girls is not 'just a fact of life'. We are here to listen to and support anyone who has been impacted by domestic and/or sexual abuse locally and these types of appearances help us to share that message.



YELLOW DOOR (SOLENT)

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Financial review

Income received was £1,617,232 (2022 - £1,735,578) and resources expended totalled £1,666,708 (2022 - £1,576,545) resulting in an overall deficit for the year of £49,476 (2022 – ended with a surplus of £159,033).

During the year ended 31 March 2023, we have continued our concerted focus on diversifying our income streams alongside reviewing our on-going costs management. We wanted to continue to deliver and grow the much-needed quality support and education services to our community which we believe is evidenced within this report. We have been very fortunate that individuals and businesses have made generous donations to Yellow Door, as well as those who have taken part in fundraising activities, which have generated further unrestricted funding.

Yellow Door continues to provide a number of contracts of which, two involve sub-contracting some elements to partners for their specialisms. The Board of Trustees is satisfied with the outcome for the year.

Reserves

At 31 March 2023, the charity had total reserves of £904,752 (2022: £954,228) and total bank and cash balances of £677,733 (2022: £765,391). Fund balances totalling £18,686 (2022: £nil) were restricted. These funds are amounts given for specific purposes and projects.

Fund balances totalling £144,843 (2022: £213,976) were designated. More information on designations can be found in Note 16: Analysis of Charitable Funds.

Unrestricted general funds amount to £741,223 (2022: £740,252) and free reserves total £415,982 (2022: £458,558). Free reserves are calculated after deducting the amount of reserves which could only be realised by disposing of fixed assets.

Yellow Door holds reserves predominantly to mitigate against the risk of a decline in income. Holding an appropriate level of reserves means that the charity would be able to continue the current activities of Yellow Door in the event of a significant drop in funding. The reserves held will allow sufficient time to secure replacement funding or consider a change or reduction in activities. Our reserves policy considers the level of committed income already secured for future years and the timescale over which our contracts operate.

Our policy is to maintain free reserves equating to 3 to 6 months-worth of expenditure.

At current levels of expenditure, this target level of free reserves is considered to be between £407,353 - £814,707. Free reserves at the year-end of £415,982 sit within this target.

Investment Policy

The Board of Trustees does not consider it prudent, at this stage, to invest income for the longer term. Its policy for investment is therefore to retain funds as cash and place them on bank deposit at the best rate obtainable.

Fundraising Practices

A designated member of the team assists in the co-ordination of fundraising events and activities with our supporters. Yellow Door does not use professional fundraisers or involve commercial participators. We are not part of any voluntary schemes or standards for regulating fundraising. It is made clear to any supporters who raise funds that they are acting "in aid of" Yellow Door and not "on behalf of". There have been no complaints about fundraising activity during the year. Yellow Door does not undertake any direct marketing for the purposes of fundraising in order to ensure that there is no unreasonable intrusion, persistent approaches or undue pressure. Third party fundraisers are given clear instructions that they must also abide by these guidelines.

YELLOW DOOR (SOLENT)

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Statement of trustees' responsibilities

Yellow Door Board of Trustees (trustees for the purposes of charity law and directors for the purposes of company law) is responsible for preparing an annual report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Board of Trustees to prepare Financial Statements for each financial period, which give a true and fair view of the state of the affairs of Yellow Door as at the Balance Sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial period. In preparing those Financial Statements the Board of Trustees is required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to assume that the charitable company will continue on that basis.

The Board of Trustees is responsible for maintaining proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the charitable company and to enable them to ensure that the Financial Statements comply with the Companies Act 2006. The Board of Trustees is also responsible for safeguarding the assets of the charitable company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

The auditor, Fiander Tovell Limited, is deemed to be reappointed under section 487(2) of the Companies Act 2006.

Basis of Accounting

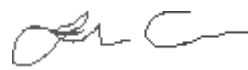
This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies' exemption under the Companies Act 2006.

Disclosure of information to auditor

Members of the Board of Trustees who served during the period and up to the date of this report are set out on page 4. In accordance with company law, as the charitable company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the charitable company's auditors are unaware; and
- as the directors of the charitable company, we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information

The trustees' report was approved by the Board of Trustees.



J Greer
Trustee



C Brook
Trustee

Date: 8th November 2023

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Opinion

We have audited the financial statements of Yellow Door (Solent) (the 'charity') for the year ended 31 March 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board of Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Board of Trustees is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Board of Trustees was not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Board of Trustees

As explained more fully in the statement of trustees' responsibilities, the Board of Trustees, who are also the directors of the charity for the purpose of company law, is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board of Trustees determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Board of Trustees is responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience.
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation, data protection, employment, environmental and health and safety legislation.
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud.
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Audit response to risks identified

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships.
- tested journal entries to identify unusual transactions.
- tested a sample of BACS payments to identify payments being made to unexpected bank accounts.
- performed transactional testing on payroll costs in respect of those employees with responsibility or authority in connection with the payroll function.
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias.
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation.
- enquiring of management as to actual and potential litigation and claims.
- reading minutes of those charged with governance

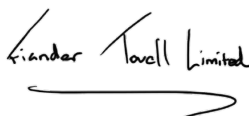
There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Fiander Lovell Limited

Andrew Jay ACA FCCA (Senior Statutory Auditor)
for and on behalf of Fiander Lovell Limited

10.November 2023

Chartered Accountants
Statutory Auditor

Stag Gates House
63/64 The Avenue
Southampton
Hampshire
SO17 1XS

YELLOW DOOR (SOLENT)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds general 2023 £	Unrestricted funds designated 2023 £	Restricted funds 2023 £	Total 2023 £	Total 2022 £
<u>Income from:</u>						
Donations and legacies	3	29,895	-	11,591	41,486	35,002
Income from Gift Aid	3	3,212	-	-	3,212	2,456
<u>Charitable activities</u>						
Counselling	4	124,397	-	203,907	328,304	462,468
Family Therapy	4	21,830	-	21,534	43,364	71,636
Diversity & Inclusion Advocacy (DIA)	4	39,647	-	84,007	123,654	132,000
Domestic Abuse Team (DAT)	4	18,692	-	49,210	67,902	134,003
ISVA	4	359,988	-	328,363	688,351	507,368
STAR Project	4	36,555	-	64,793	101,348	124,618
Gender Identity (GI)	4	-	-	40,140	40,140	20,219
Trauma Focused Intervention (TFI)	4	6,831	-	63,176	70,007	-
Partnerships	4	27,146	-	10,150	37,296	193,662
Business Support Funding	4	13,749	-	40,431	54,180	36,730
Other trading activities	5	17,132	-	-	17,132	15,360
Investments	6	856	-	-	856	56
Total income		699,930	-	917,302	1,617,232	1,735,578
<u>Expenditure on:</u>						
Charitable activities	7	765,848	2,244	898,616	1,666,708	1,576,545
Total expenditure		765,848	2,244	898,616	1,666,708	1,576,545
Gross transfers between funds		66,889	(66,889)	-	-	-
Net income for the year/ Net movement in funds		971	(69,133)	18,686	(49,476)	159,033
Fund balances at 1 April 2022		740,252	213,976	-	954,228	795,195
Fund balances at 31 March 2023		741,223	144,843	18,686	904,752	954,228

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

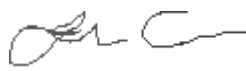
YELLOW DOOR (SOLENT)

BALANCE SHEET

AS AT 31 MARCH 2023

	Notes	2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	12		699,719		698,524
Current assets					
Debtors	13	131,239		60,784	
Cash at bank and in hand		677,733		765,391	
		<u>808,972</u>		<u>826,175</u>	
Creditors: amounts falling due within one year	15	<u>(229,461)</u>		<u>(175,804)</u>	
Net current assets			579,511		650,371
Total assets less current liabilities			1,279,230		1,348,895
Creditors: amounts falling due after more than one year	16		(374,478)		(394,667)
Net assets			<u>904,752</u>		<u>954,228</u>
Income funds					
Restricted funds	19		18,686		-
Unrestricted funds - designated	20		144,843		213,976
Unrestricted funds - general			741,223		740,252
			<u>904,752</u>		<u>954,228</u>

The financial statements were approved by the Board of Trustees on 8th November 2023



J Greer
Trustee



C Brook
Trustee

Company registration number 05486084

YELLOW DOOR (SOLENT)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	25		(36,015)		85,685
Investing activities					
Purchase of tangible fixed assets		(31,083)		(2,902)	
Investment income received		856		56	
		<u> </u>		<u> </u>	
Net cash used in investing activities			(30,227)		(2,846)
Financing activities					
Repayment of bank loans		(21,416)		(21,525)	
		<u> </u>		<u> </u>	
Net cash used in financing activities			(21,416)		(21,525)
			<u> </u>		<u> </u>
Net (decrease)/increase in cash and cash equivalents			(87,658)		61,314
Cash and cash equivalents at beginning of year			765,391		704,077
			<u> </u>		<u> </u>
Cash and cash equivalents at end of year			677,733		765,391
			<u> </u>		<u> </u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1 Accounting policies

Charity information

Yellow Door (Solent) is a private charitable company limited by guarantee incorporated in England and Wales and registered with the Charity Commission in England and Wales. The registered office is 30 Brookvale Road, Southampton, Hampshire, SO17 1QR.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Board of Trustees has a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Board of Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Board of Trustees in furtherance of their charitable objectives.

Designated funds comprise funds which have been set aside at the discretion of the Board of Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

All income is included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacies are received by way of donations and gifts and are included in full in the Statement of Financial Activities when receivable.
- Donated services and facilities are included at the value to the charitable company where this can be quantified and reliably measured. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised, for more information about their contribution refer to the Trustees' Report.
- Investment income is included when receivable.
- Income from charitable trading activities is accounted for when earned.
- Income from grants, where related to performance and specific deliverables, is accounted for as the charitable company earns the right to consideration by its performance.
- Income is deferred where either the income relates to a future accounting period or where income is received for delivery of a service and that service has not been fully delivered at the year end. In these circumstances, the income is recognised in line with the service delivery and any excess is deferred.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT as the charitable company is not VAT registered and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and their associated support and governance costs.

Support costs are those functions that assist the work of the charitable company but do not directly undertake the charitable activities. These costs have been allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource and are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charitable company and include the audit fees and costs linked to the strategic management of the charitable company.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Fixed assets costing more than £500 are capitalised at cost.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold property	2% straight line basis
Office equipment	15% reducing balance and 25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

1 Accounting policies

(Continued)

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Taxation

The charitable company is exempt from Corporation Tax on its charitable activities.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Board of Trustees is required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There are no items in the Financial Statements where judgements and estimates would have a significant effect on amounts recognised in the Financial Statements.

3 Donations and legacies

	Unrestricted funds general 2023 £	Restricted funds 2023 £	Total 2023 £	Total 2022 £
Donations and gifts	29,895	11,591	41,486	35,002
Income from Gift Aid	3,212	-	3,212	2,456
	<u>33,107</u>	<u>11,591</u>	<u>44,698</u>	<u>37,458</u>
For the year ended 31 March 2022	<u>37,458</u>	<u>-</u>		<u>37,458</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

4 Income from charitable activities

	Unrestricted funds general 2023 £	Restricted funds 2023 £	Total 2023 £	Total 2022 £
Government contracts				
HCC - ISVA contract	318,276	-	318,276	121,490
HCC - SA contract	64,682	-	64,682	68,048
NHS - Male ISVA contract	41,712	-	41,712	41,422
NHS - (CAMHS) Therapeutic support	30,000	-	30,000	30,000
SCC - Disability & Domestic Abuse contract	20,833	-	20,833	-
SCC - DSA contract	81,750	-	81,750	428,000
SCC - DVSA contract	77,833	-	77,833	-
Government grants				
NHS Hampshire, Southampton & IOW CCG	-	91,532	91,532	97,973
NHS England & NHS Improvement	-	62,100	62,100	-
NHS Surrey and Borders Partnership	-	-	-	2,000
HCC - Supporting Families Programme	-	-	-	15,000
Home Office - Safer Streets	-	46,577	46,577	-
New Forest District Council - Community Grant	-	5,000	5,000	5,000
OPCC - Police Trauma Practitioners	-	-	-	30,559
OPCC - Trauma Informed Practitioner	-	-	-	35,000
OPCC - Omicron	-	-	-	38,000
OPCC - Perpetrator Programmed Fund	-	28,885	28,885	28,884
OPCC - Male Therapy	-	-	-	20,897
OPCC - Safer Communities Fund	-	18,625	18,625	164,250
OPCC - Additional ISVA	-	316,449	316,449	270,738
OPCC - CAPVA	-	20,500	20,500	-
OPCC - DASV Fund	-	134,670	134,670	-
OPCC - Male Rape Support Fund	-	20,897	20,897	-
SCC - COMF	-	31,695	31,695	-
SCC - Other Grants	-	17,134	17,134	-
Non-Government grants	13,749	111,647	125,396	285,443
Income from charitable activities	648,835	905,711	1,554,546	1,682,704
For the year ended 31 March 2022	703,190	979,514		1,682,704

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

5 Other trading activities

	Unrestricted funds general 2023 £	Restricted funds 2023 £	Total 2023 £	Total 2022 £
Rental income	3,000	-	3,000	5,527
Training Fees and supervision	14,132	-	14,132	9,833
	<u>17,132</u>	<u>-</u>	<u>17,132</u>	<u>15,360</u>
Other trading activities	<u>17,132</u>	<u>-</u>	<u>17,132</u>	<u>15,360</u>
For the year ended 31 March 2022	<u>15,360</u>	<u>-</u>		<u>15,360</u>

6 Investments

	Unrestricted funds general 2023 £	Unrestricted funds general 2022 £
Interest receivable	856	56
	<u>856</u>	<u>56</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

7 Charitable activities

	Counselling	Family Therapy	DIA	DAT	ISVA	STAR Project	GI	TFI	Partnerships	Business Support Funding	Total 2023	Total 2022
	£	£	£	£	£	£	£	£	£	£	£	£
Staff costs	329,495	47,684	107,108	81,437	591,776	86,226	33,686	68,166	-	46,282	1,391,860	1,145,832
Supervision and consultancy	34,125	1,568	30	16	210	20	2,881	16	-	1,337	40,203	40,921
Training, recruitment and staff costs	1,881	191	1,492	2,165	9,692	1,404	104	959	-	615	18,503	37,208
Partners payment for contracts	-	-	-	-	-	-	-	-	37,296	-	37,296	193,662
	<u>365,501</u>	<u>49,443</u>	<u>108,630</u>	<u>83,618</u>	<u>601,678</u>	<u>87,650</u>	<u>36,671</u>	<u>69,141</u>	<u>37,296</u>	<u>48,234</u>	<u>1,487,862</u>	<u>1,417,623</u>
Share of support costs (see note 8)	36,500	5,501	12,314	11,610	65,408	17,584	7,789	-	-	5,390	162,096	147,042
Share of governance costs (see note 8)	3,800	484	1,203	846	7,448	1,256	1,156	-	-	557	16,750	11,880
	<u>405,801</u>	<u>55,428</u>	<u>122,147</u>	<u>96,074</u>	<u>674,534</u>	<u>106,490</u>	<u>45,616</u>	<u>69,141</u>	<u>37,296</u>	<u>54,181</u>	<u>1,666,708</u>	<u>1,576,545</u>
Analysis by fund												
Unrestricted funds - general	203,134	33,844	37,965	46,752	348,664	41,538	7,115	5,965	27,146	13,725	765,848	597,031
Unrestricted funds - designated	519	50	175	112	1,107	159	97	-	-	25	2,244	-
Restricted funds	202,148	21,534	84,007	49,210	324,763	64,793	38,404	63,176	10,150	40,431	898,616	979,514
	<u>405,801</u>	<u>55,428</u>	<u>122,147</u>	<u>96,074</u>	<u>674,534</u>	<u>106,490</u>	<u>45,616</u>	<u>69,141</u>	<u>37,296</u>	<u>54,181</u>	<u>1,666,708</u>	<u>1,576,545</u>
For the year ended 31 March 2022												
Unrestricted funds - general	204,291	17,519	26,204	22,094	137,402	33,060	5,212	-	146,658	4,591		597,031
Restricted funds	256,814	53,864	105,305	113,003	280,803	85,252	14,969	-	47,004	22,500		979,514
	<u>461,105</u>	<u>71,383</u>	<u>131,509</u>	<u>135,097</u>	<u>418,205</u>	<u>118,312</u>	<u>20,181</u>	<u>-</u>	<u>193,662</u>	<u>27,091</u>		<u>1,576,545</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

8 Support costs

	Support costs	Governance costs	2023	Support costs	Governance costs	2022	Basis of allocation
	£	£	£	£	£	£	
Depreciation	29,888	-	29,888	23,350	-	23,350	Usage
Fundraising costs	22,637	-	22,637	21,477	-	21,477	Allocated on time
Premises	39,139	-	39,139	15,141	-	15,141	Usage
Office costs	49,959	-	49,959	51,394	-	51,394	Usage
Audit and accountancy	10,211	16,750	26,961	9,372	11,880	21,252	Governance
Sundry expenses	147	-	147	62	-	62	Usage
Professional fees	9,764	-	9,764	7,870	-	7,870	Usage
Bank interest and charges	351	-	351	18,376	-	18,376	Usage
	<u>162,096</u>	<u>16,750</u>	<u>178,846</u>	<u>147,042</u>	<u>11,880</u>	<u>158,922</u>	
Analysed between							
Charitable activities	<u>162,096</u>	<u>16,750</u>	<u>178,846</u>	<u>147,042</u>	<u>11,880</u>	<u>158,922</u>	

Governance costs includes payments to the auditors of £16,750 (2022- £11,880) for audit fees.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

9	Net movement in funds	2023	2022
		£	£
	Net movement in funds is stated after charging/(crediting)		
	Fees payable to the company's auditor for the audit of the company's financial statements	16,750	11,880
	Depreciation of owned tangible fixed assets	29,888	23,350
	Operating lease charges	2,456	2,868
		<u> </u>	<u> </u>

10 Employees

The average monthly number of employees during the year was:

	2023	2022
	Number	Number
	55	50
	<u> </u>	<u> </u>

Employment costs

	2023	2022
	£	£
Wages and salaries	1,249,710	1,033,468
Social security costs	105,381	80,828
Other pension costs	36,769	31,536
	<u> </u>	<u> </u>
	1,391,860	1,145,832
	<u> </u>	<u> </u>

The number of full-time staff during the year was 23 (2022: 22) and part-time staff was 32 (2022: 28).

Full-time equivalent staff numbers during the year were 44 (2022: 38).

No payments were made to Trustees by way of remuneration or expenses during the year (2022: £nil).

The employee benefits of the key management personnel total £171,584 (2022: £247,957).

There were no employees whose annual remuneration in either year was more than £60,000.

11 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

12 Tangible fixed assets

	Freehold property £	Office equipment £	Total £
Cost			
At 1 April 2022	772,998	38,365	811,363
Additions	-	31,083	31,083
	<u>772,998</u>	<u>69,448</u>	<u>842,446</u>
At 31 March 2023	772,998	69,448	842,446
Depreciation and impairment			
At 1 April 2022	92,748	20,091	112,839
Depreciation charged in the year	15,456	14,432	29,888
	<u>108,204</u>	<u>34,523</u>	<u>142,727</u>
At 31 March 2023	108,204	34,523	142,727
Carrying amount			
At 31 March 2023	<u>664,794</u>	<u>34,925</u>	<u>699,719</u>
At 31 March 2022	<u>680,250</u>	<u>18,274</u>	<u>698,524</u>

13 Debtors

	2023 £	2022 £
Amounts falling due within one year:		
Trade debtors	109,740	57,070
Prepayments and accrued income	21,499	3,714
	<u>131,239</u>	<u>60,784</u>

14 Loans and overdrafts

	2023 £	2022 £
Bank loans	<u>395,414</u>	<u>416,830</u>
Payable within one year	20,936	22,163
Payable after one year	<u>374,478</u>	<u>394,667</u>
Amounts included above which fall due after five years:		
Payable by instalments	<u>278,247</u>	<u>295,768</u>

The long-term loans are secured by fixed charges over freehold property which has a carrying value of £664,794 (2022: £680,250).

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

14 Loans and overdrafts

(Continued)

During the year to 31 March 2016 the charitable company took out two loans with Lloyds Bank plc in order to purchase the freehold property.

The first loan of £180,000 is repayable over 20 years. It has a variable rate of interest of Base + 2.9% per annum. The second loan of £352,600 is repayable over 20 years. It carries a fixed rate of interest of 4.72%.

15 Creditors: amounts falling due within one year

	Notes	2023 £	2022 £
Bank loans	14	20,936	22,163
Other taxation and social security		33,182	28,838
Deferred income	17	133,897	80,525
Trade creditors		27,094	34,170
Other creditors		352	258
Accruals and deferred income		14,000	9,850
		<u>229,461</u>	<u>175,804</u>

16 Creditors: amounts falling due after more than one year

	Notes	2023 £	2022 £
Bank loans	14	<u>374,478</u>	<u>394,667</u>

17 Deferred income

	2023 £	2022 £
Other deferred income	<u>133,897</u>	<u>80,525</u>
Movements in the year:		
Deferred income at 1 April 2022	80,525	131,602
Released from previous periods	(80,525)	(131,602)
Resources deferred in the year	<u>133,897</u>	<u>80,525</u>
Deferred income at 31 March 2023	<u>133,897</u>	<u>80,525</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

18 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £36,769 (2022 - £31,536).

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

19 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Movement in funds		
	Incoming resources £	Resources expended £	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Counselling	256,814	(256,814)	-	203,907	(202,149)	1,758
Family Therapy	53,864	(53,864)	-	21,534	(21,534)	-
TFI	-	-	-	63,176	(63,176)	-
ISVA	280,803	(280,803)	-	328,363	(324,763)	3,600
DAT	113,003	(113,003)	-	49,210	(49,210)	-
DIA	105,305	(105,305)	-	84,007	(84,007)	-
STAR Project	85,252	(85,252)	-	64,793	(64,793)	-
GI	14,969	(14,969)	-	40,140	(38,403)	1,737
Partnerships	47,004	(47,004)	-	10,150	(10,150)	-
Business Support Funding	22,500	(22,500)	-	40,431	(40,431)	-
Restricted Individual Donations	-	-	-	11,591	-	11,591
	<u>979,514</u>	<u>(979,514)</u>	<u>-</u>	<u>917,302</u>	<u>(898,616)</u>	<u>18,686</u>

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

19 Restricted funds

(Continued)

Restricted funds are funds which have been given for particular purposes and projects. The restricted funds must be used for the specific purpose as laid down by the donor.

The restricted funds are:

- Counselling - Provides therapeutic services for those affected by rape/sexual assaults either one to one, in groups or on an outreach basis regardless of age and/or gender.
- Family Therapy - Provides support to families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- TFI - deliver rapid Cognitive Behavioural Therapy (CBT) informed interventions to service users who have experienced sexual abuse/ violence
- ISVA - The Independent Sexual Violence Advisors (ISVA) offer a confidential, non-judgmental advocacy service and criminal justice support service networking with the Police and other agencies for people who have experienced sexual abuse/ violence.
- Domestic Abuse Team - Offering specialist support for women, children, young people and families who have experienced domestic abuse, including services such as Pattern Changing programmes and Adverse Childhood Experiences (ACE) Recovery Toolkits.
- Diversity and Inclusion Service - Delivers person centered specialist advocacy with people who are marginalised/ disadvantaged due to language, disability, ethnicity, sexuality, gender. Helping them to access domestic and sexual abuse support.
- STAR Project - An education and outreach project which works with young people and adults to raise awareness of domestic and sexual abuse and topics linked to healthy relationships.
- Gender Identity - The Gender Identity group is a therapeutic group for young people who are experiencing significant difficulties in relation to their gender and/or sexual identity.
- Partnerships - We partner with specialist local organisations to meet the varying needs of service users.
- Business Support funding – restricted funding given for specific business support and management projects
- Restricted individual donations – restricted donations from individual supporters of Yellow Door

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

20 Unrestricted funds - designated

These are unrestricted funds earmarked for a particular project and are made up as follows:

	Balance at 1 April 2021 £	Transfers £	Balance at 1 April 2022 £	Resources expended £	Transfers £	Balance at 31 March 2023 £
IT Fund	9,498	-	9,498	-	-	9,498
Property Fund	22,589	-	22,589	(2,244)	-	20,345
Therapy Sessional Hours	-	40,889	40,889	-	(40,889)	-
Therapeutic Services	-	65,000	65,000	-	(65,000)	-
Trauma Services	-	26,000	26,000	-	(26,000)	-
Building Development	-	50,000	50,000	-	-	50,000
Therapy Services	-	-	-	-	65,000	65,000
	<u>32,087</u>	<u>181,889</u>	<u>213,976</u>	<u>(2,244)</u>	<u>(66,889)</u>	<u>144,843</u>

The Board of Trustees have designated the following funds:

- A fund for information and technology cost
- A fund for property renovations and repairs
- A fund for Therapy Services to help meet demand
- A fund for Building Development to develop the garage into a usable delivery space

YELLOW DOOR (SOLENT)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

21 Analysis of net assets between funds

	Unrestricted funds 2023 £	Designated funds 2023 £	Restricted funds 2023 £	Total Unrestricted funds 2023 £	Designated funds 2022 £	Restricted funds 2022 £	Total 2022 £
Fund balances at 31 March 2023 are represented by:							
Tangible assets	699,719	-	-	699,719	698,524	-	698,524
Current assets/(liabilities)	415,982	144,843	18,686	579,511	436,395	213,976	650,371
Long term liabilities	(374,478)	-	-	(374,478)	(394,667)	-	(394,667)
	<u>741,223</u>	<u>144,843</u>	<u>18,686</u>	<u>904,752</u>	<u>213,976</u>	<u>-</u>	<u>954,228</u>

YELLOW DOOR (SOLENT)**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023****22 Operating lease commitments**

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2023	2022
	£	£
Within one year	2,223	2,562
Between two and five years	8,284	-
	<u>10,507</u>	<u>2,562</u>

23 Related party transactions

There were no disclosable related party transactions during the year (2022 - none).

24 Legal status of the charitable company

The charitable company is limited by guarantee and has no share capital. The liability of each committee member, in the event of winding-up is limited to £1.

25 Cash generated from operations

	2023	2022
	£	£
(Deficit)/surplus for the year	(49,476)	159,033
Adjustments for:		
Investment income recognised in statement of financial activities	(856)	(56)
Depreciation and impairment of tangible fixed assets	29,888	23,350
Movements in working capital:		
(Increase) in debtors	(70,455)	(14,230)
Increase/(decrease) in creditors	1,512	(31,335)
Increase/(decrease) in deferred income	53,372	(51,077)
Cash (absorbed by)/generated from operations	<u>(36,015)</u>	<u>85,685</u>

26 Analysis of changes in net funds

	At 1 April 2022	Cash flows At 31 March 2023	
	£	£	£
Cash at bank and in hand	765,391	(87,658)	677,733
Loans falling due within one year	(22,163)	1,227	(20,936)
Loans falling due after more than one year	(394,667)	20,189	(374,478)
	<u>348,561</u>	<u>(66,242)</u>	<u>282,319</u>

YELLOW DOOR

England & Wales - Charity number 1111753

Accounts

A close-up photograph of a yellow door. The top portion features a triangular window with a pebbled glass texture. Below the window is a horizontal band of pebbled leather with visible stitching. At the bottom, there is a circular pebbled leather handle and a white rectangular plate on the left side. The text 'YELLOW DOOR' is overlaid in large yellow letters on the upper right, and a subtitle is overlaid in white on a dark grey rectangular background in the center.

YELLOW DOOR

REPORT OF THE BOARD OF TRUSTEES AND FINANCIAL STATEMENTS FOR YELLOW DOOR FOR THE YEAR ENDING 31 MARCH 2022

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FOREWORD

I was aware of the excellent reputation of Yellow Door services before I joined the Board of Trustees earlier this year. It has been a revelation to learn of the quality, depth and strength of the work that Nicci and her team undertake with such skill and commitment.

The range of services offered and the difference that these make to our service users, is something Trustees can be extremely proud to share with you in this report.

On behalf of the Trustees, I am delighted to let you know that the work of Yellow Door has also been recently recognised in an outstanding report for our British Association for Counselling and Psychotherapy accreditation.

I am delighted to share this annual report from the Board of Trustees with you and hope you will continue to support our work in the future.



Dr Julie Greer

Chair of the Board of Trustees

I feel very privileged to lead our incredibly skilled and dedicated team of staff and volunteers who are passionate about making a difference to local people's lives.

Over the last year, we have continued to build our reputation as a trusted, inclusive and knowledgeable local specialist charity. We continuously strive to adapt, develop and respond to the needs of our communities and service users. It is vitally important to us that all local people affected by domestic and sexual abuse know that Yellow Door is here for them. We have worked hard to ensure that everyone can access our services regardless of their age, gender, ethnicity, language, sexuality or mental health status and we are committed to further improving accessibility across all the protected characteristics.

Our service users regularly tell us how they keep themselves safe and are able to rebuild their lives with our support. During the pandemic we increased the support we offered and adapted our delivery to meet our service users' needs during one of the most challenging times that the charity has faced. We learnt a huge amount during this time and the new methods of offering support have continued this year.

I want to take this opportunity to thank our service users, staff, volunteers, trustees, partners and supporters for helping to make Yellow Door the responsive and innovative service that we are today.



Nicci King

CEO



REPORT OF THE BOARD OF TRUSTEES

The Board of Trustees is pleased to present its annual report and audited Financial Statements for the year ended 31 March 2022, which are also prepared to meet the requirements for a Directors' Report and Financial Statements for Companies Act purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity Name:	Yellow Door (Solent)
Charity Registration Number:	1111753
Company Registration Number:	05486084
Registered Office Address:	30 Brookvale Road, Southampton, SO17 1QR

The Trustees are the directors of the charitable company for the purpose of company law and are trustees for the purpose of charity law.

The Trustees who served during the year and since the year end are as follows:

Board of Trustees:

J Greer (Chair)	Appointed 13/05/2022	
P Hollowell (Acting Chair)		Resigned 04/05/2022
C Brook		
J Orme		
S Sitaram		
R Collins		Resigned 02/07/2021
S Hartley		Resigned 06/10/2021
L Mitchell		Resigned 23/05/2022
S Groszewski	Appointed 30/04/2021	
N Hutchins	Appointed 05/05/2021	
E Ryll	Appointed 11/05/2021	
K Morrison	Appointed 28/03/2022	
K Drake	Appointed 12/05/2021	Resigned 13/12/2021
LA Adams	Appointed 18/06/2021	Resigned 13/12/2021
K Bates	Appointed 19/05/2021	Resigned 29/12/2021

Secretary:

M Mabey

Senior Management Team:

N King	Chief Executive Officer (CEO)	Appointed 01/04/2021
R Edwards	Therapeutic Services Manager	
T Stovold	Duty Manager	
C Gilbert	Head of Evaluation and Systems Development	Appointed 01/04/2021
K Rowlinson	Head of Partnerships and Community Development	Appointed 10/05/2021 Resigned 17/06/2022
M Smith	Finance Manager	Resigned 31/12/2021
P Rajo	Finance Manager	Appointed 21/03/2022

Auditors:

Azets Audit Services
Statutory Auditor
Lulworth Close
Chandlers Ford
Southampton, SO53 3TL

Bankers:

Lloyds Bank Plc
63 London Road
Southampton, SO15 2US



OBJECTIVES AND ACTIVITIES

The Charity's objects (the Objects) are:

- To relieve the sickness and distress of individuals who have suffered abuse/rape at any time in their lives.
- To promote the education of the public in the subject of sexual abuse/rape and its psychological and social impact.

Yellow Door provides:

- Prevention and education activities, especially with children and young people through our STAR project but also other information or support services, such as our No Age for Abuse project that focuses on encouraging older people to disclose abuse and seek help, and our Diversity and Inclusion team that raise awareness of abuse working with local communities and groups
- Impartial information and advocacy to enable people who have experienced abuse to make informed choices, including choices about reporting to the police or not and information about the criminal justice process and telephone helplines
- Therapeutic and other supportive services for adults, children and young people or families including counselling, therapeutic groups and psycho-education programmes that aim to aid repair and recovery and improve mental health and well-being after abuse ends
- Education and training for other professionals, groups and communities, plus specialist support through our Diversity and Inclusion team to people who have additional or complex needs

Public Benefit Statement

Yellow Door's activities and who it helps are described in detail below. All charitable activities focus on the support, empowerment and recovery of those individuals who have experienced domestic and/or sexual abuse and its prevention. All activities are undertaken to further Yellow Door's charitable purposes for the public benefit.

GOVERNANCE, STRUCTURE AND MANAGEMENT

Governing Document

Yellow Door is a Charitable Company Limited by Guarantee, incorporated on 21 June 2005 and registered as a charity on 19 October 2005. It was established under a Memorandum of Association to include the objects and powers of the charitable company and is governed under its Articles of Association. Anybody can apply to the Board of Trustees to become a member of the charitable company and each member is required to contribute £1 in the event of the charitable company winding up.

Recruitment and Appointment of Trustees

Yellow Door is governed by a Board of Directors who are also Charity Trustees for the purposes of charity law and, under the company's Articles of Association, are known as Trustees. In seeking to represent the communities we serve, we advertise widely for Trustees, detailing the mix of skills and expertise required. Current Trustees have skills and experience in social work, safeguarding, managing children's services, child mental health and well-being, education, quality and management systems, law, policy, advocacy and influence, diversity, human resources, co-production and finance. Trustees are appointed either by members' agreement at an Annual General Meeting or by the Board of Trustees following application and interview. A third of the Trustees retire (but may be re-appointed) by rotation at each Annual General Meeting. Trustees are not paid any remuneration for their role.

Trustee Induction and Training

All new Trustees are provided with an induction pack containing general information on the role of a Charity Trustee and information specific to Yellow Door, such as the Memorandum and Articles of Association and policies for example on safeguarding, financial procedures, service provision, employment, health and safety. Trustees have opportunities to meet with staff and/or observe activities in order to gain a better understanding of the day-to-day workings of Yellow Door. Trustees are provided with regular updates from the Charity Commission and other reputable organisations with expertise in our area of work, such as briefings from SCIE (Social Care Institute for Excellence). Several Trustees are regular attendees at Trustee and Chair liaison/update meetings run by the Survivors Trust. Trustees actively access training material and the learning is often cascaded to the wider Board. Trustees are also encouraged to attend training events on the Trustee role and their responsibilities and other relevant training provided in-house.

Structure

The Board of Trustees meets bi-monthly, ensuring that any decisions are agreed as a quorum. Additional meetings are held as required for key decision making. Responsibilities are delegated to sub-groups which include HR, Finance and Strategy and Performance. The delegated sub-groups report back to the Board. The Board of Trustees, at the date of signing this Report, has 8 members (9 at the Balance Sheet date of 31 March 2022). The Trustees delegate day-to-day responsibility for the running of Yellow Door to the CEO.

A Senior Management Team is in place to share responsibilities, decrease dependency on individual staff and support good communication across all areas and activities of Yellow Door. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment.

Risk Management

During the 2021/22 financial year, Yellow Door kept under review its Risk Management Register. Trustees working alongside the CEO and Senior Management Team, examined the major strategic, business and operational risks that Yellow Door potentially might face.

Any financial risks are carefully considered on a regular basis by the Finance Sub-Group, which receives monthly financial reports. Any matters of concern would be referred to the Board of Trustees. Through an Enhance grant with Lloyds Foundation we received free consultation from the Foundation of Social Improvement (FSI) to support the review and refresh of our Fundraising Strategy. The Income Diversification Strategy 2020-2024 is supporting us to ensure we diversify our income across a variety of streams, so we can continue delivering the wide range of services we offer.

Procedures are also in place with regard to the health and safety of staff, volunteers, service users and visitors to the building. Delivery of therapeutic services is in accordance with the guidelines of the British Association of Counselling and Psychotherapy (BACP), of which Yellow Door is now an accredited member.

Yellow Door has robust Safeguarding procedures (for children and adults) and can demonstrate best practice to ensure the safeguarding of our service users and their families. This includes a Senior Duty Safeguarding Manager, mandatory staff training, regular monitoring, risk assessment and review of our procedures to ensure compliance with national and local standards.

Additional risk assessment and management was put into place in response to the Covid-19 pandemic and the changes in service delivery as well as impact on staff. This was formally considered and agreed by the Board of Trustees.



Organisation Management

Yellow Door's Senior Management Team have a range of skills, qualifications and experience in voluntary sector management, evidence based psychological therapies, project set up and management, quality assurance, building partnerships, contract/grants management, HR, IT, finance, data monitoring and communications. The Senior Management Team share responsibilities which decreases dependency on individual staff and support good communication across all areas and activities of Yellow Door. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment. A mandatory training plan is in place to ensure all staff and volunteers are aware of their obligations and responsibilities in areas such as Health and Safety, Safeguarding, General Data Protection Regulations and Operational Standards.

Related Parties

Yellow Door collaborates with a range of key partners to ensure effective signposting, shared care (where appropriate) and to minimise duplication of services. Key partners include Local Authorities, Children and Adult Social Care, Adult and Child/Adolescent Mental Health teams, Hampshire Constabulary, Office of the Police and Crime Commissioner, Schools and Education Services, Sexual Health Services and a broad range of voluntary sector partners.



INTRODUCTION

Yellow Door was established 37 years ago in Southampton, growing from a small local volunteer led helpline, working with women who had been raped or sexually assaulted, to the innovative and wide-ranging service across Southampton and Hampshire that we are today. Our vision is for a world where adults, families, young people and children can live without experiencing domestic and sexual abuse and the resulting devastating impacts.

We support people of all ages and all genders in Southampton and across parts of Hampshire, who have experienced domestic and/or sexual abuse including those affected by harmful practices such as Female Genital Mutilation (FGM), honour-based abuse and forced marriage. We provide direct services to support them to recover from their trauma and move forward with healthy and safe lives. We focus on preventative work through education, awareness raising, early intervention and training.

People with lived experience of domestic or sexual abuse have always been at the heart and foundation

of Yellow Door. We ensure that this principle underpins all of our work and the development and delivery of our services.

"Volunteering at Yellow Door was such a rewarding experience for many reasons. I initially joined when at university as I thought it would be a great way to gain experience and help my local community. From my first day, the support and training I was provided with was invaluable."
Volunteer

Services we deliver include:

- Preventative education work with children and young people in schools and youth settings
- Specialist sexual abuse advocacy services, including a sexual abuse helpline
- Outreach and specialist advocacy support services working to address barriers, improve access and promote equality and inclusion by working with anyone who may be marginalised or disadvantaged in accessing services
- All gender therapy and counselling for adults, children, young people and families
- Psycho-educational groups and courses
- Training, awareness raising and partnership work

This Annual Report shows how we have responded to continued and rising demand for our services, feedback from service users about the services they have accessed, our achievements and our successful fundraising - all in a constantly changing environment.

"Don't think I would have got through this without Yellow Door's help. Gave me a light at the end of the tunnel. My advocate was brilliant, constantly positive, helped me succeed, wanting to claim another title for myself, not be a victim anymore."

Service User of Yellow Door

2021/22 Achievements

- Nominations in 4 different categories of the recent Office of the Police and Crime Commissioner awards
- Our STAR project team were runners up in the Youth Crime Prevention category
- One of our volunteers won the Volunteer of the Year Award for his outstanding contribution to our Family Therapy service
- Award of the Independent Accreditation Programme 'Quality Mark' for achieving the Quality Standards for Independent Sexual Violence Adviser (ISVA) Services for Yellow Door's ISVA Service and Child & Young Person's ISVA Service. "The awarding of the Quality Mark demonstrates the commitment of you and your team to improving the quality of the support provided by the ISVA service. This is a fantastic achievement for which you should be extremely proud." Director, Sexual Violence Consultancy Services
- Award from the British Association of Counsellors and Psychotherapists (BACP) with accreditation for our Therapeutic Service, acknowledging the outstanding quality of the therapeutic services and the supporting infrastructure



CONTEXT

This last year has seen national and local responses relating to both the Domestic Abuse and Violence Against Women and Girls agendas. The tragically high number of domestic homicides in the UK and nature of high-profile cases of abuse and murder such as Sarah Everard, Sabina Nessa, Julia James, Bibaa Henry and Nicole Smallman starkly demonstrate the ongoing need for services like ours and the importance of increasing focus on issues of violence against women and girls (VAWG).

Progress has been made nationally and, following many years of campaigning, the Domestic Abuse Act was introduced in 2021. This was welcomed by us and other specialist organisations and we are starting to see the positive impact of this legislation.

We recognise, however, that tackling domestic and sexual abuse requires continued focus and determination beyond such legislation and we are committed to being part of future developments locally and nationally to build on this.

It remains the case that too many people are victims of domestic and sexual abuse. This year, the Everyone's Invited project and Ofsted's report into abuse in schools and colleges increased the need for focus on the need to address rape, sexual assault and sexual harassment in education settings.

The impact of the pandemic and related lockdowns of recent years have drastically increased the risks for child and adult victims and survivors of domestic and sexual abuse. The reasons for the increased risks are beginning to emerge, for example: exacerbation of existing abuse, increased isolation, and increase in household stressors including financial insecurities. Fewer chances to go out to school, work or other places, plus fewer visitors and social contacts mean that in many cases abuse often went unnoticed or unsaid during the lockdowns.

Since the Pandemic, we have seen a huge rise in demand for services in Yellow Door. In 2021/22 we experienced a 182% increase in referrals when compared to 2019/20. We have responded to this increased need through innovative and creative responses to improve service user outcomes.

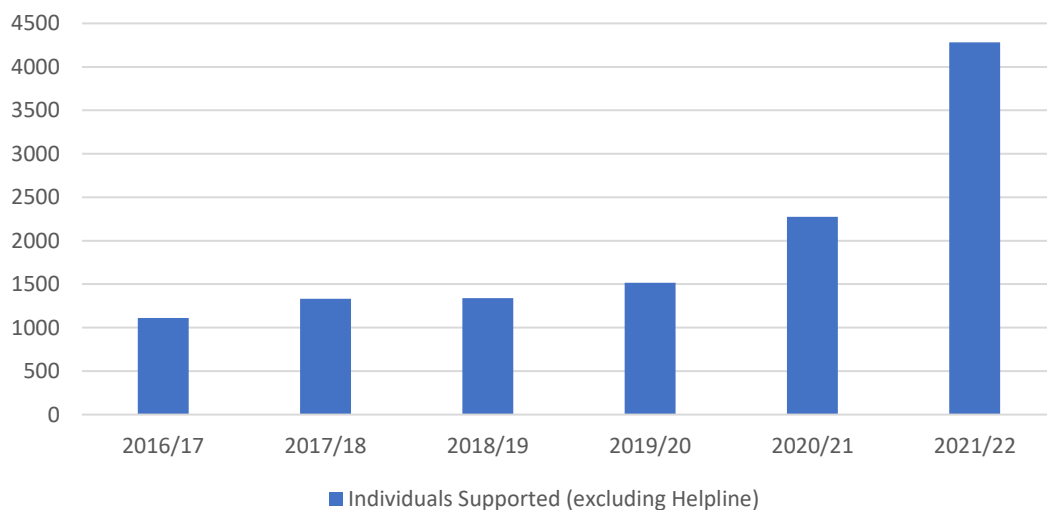
2021/22 HIGHLIGHTS



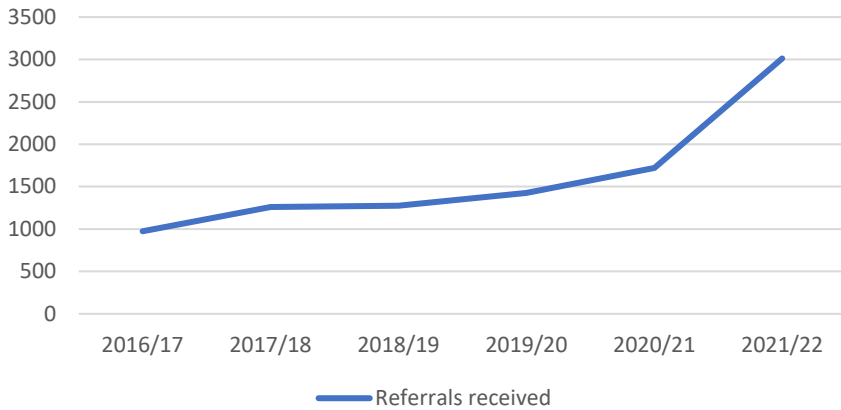
4282 individuals received support from Yellow Door during 2021/22

This is an increase of 88% when compared to the previous year and 286% compared to 2016/17

Individuals Supported (excluding Helpline)



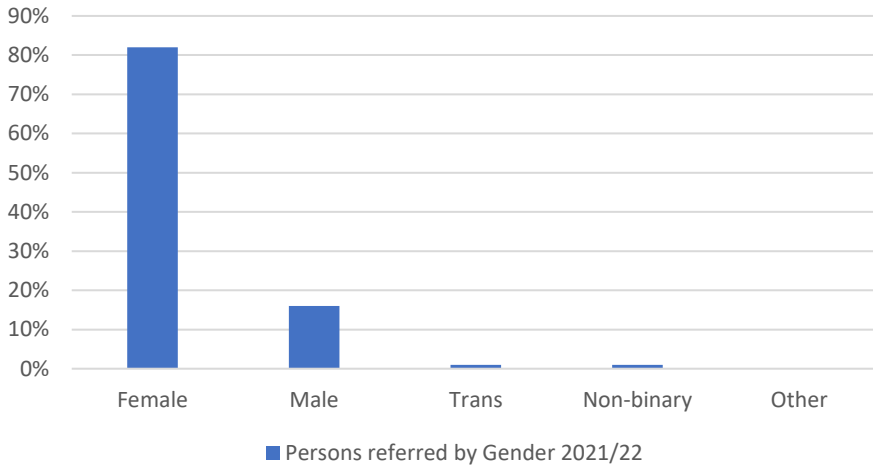
Referrals received



We received 3012 referrals across all of our services during 2021/22, which almost doubled when compared with the previous year.

55% of referrals were from Southampton and 45% Hampshire, which changed from 66% and 34% respectively in 2020/21.

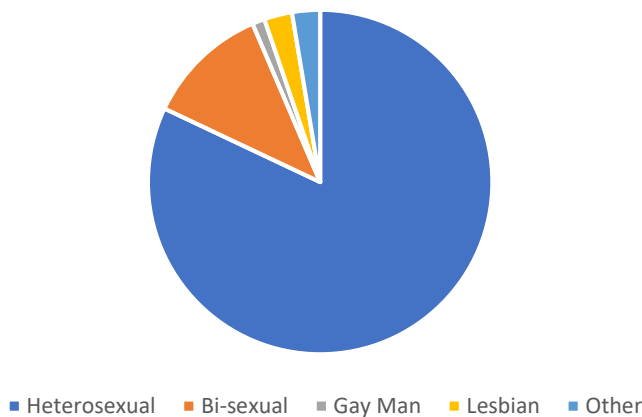
Persons referred by Gender 2021/22



We work with victims regardless of gender. Our service users are predominantly female but we are beginning to see an increase in our work with other genders.

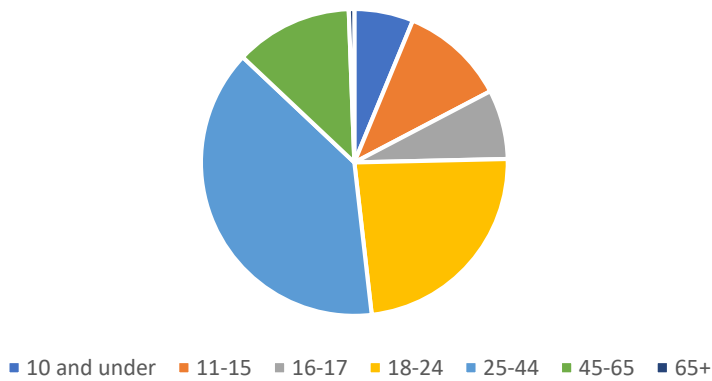
Notably, our male service users have increased from 14% to 16% this year.

Persons referred by Sexuality 2021/22



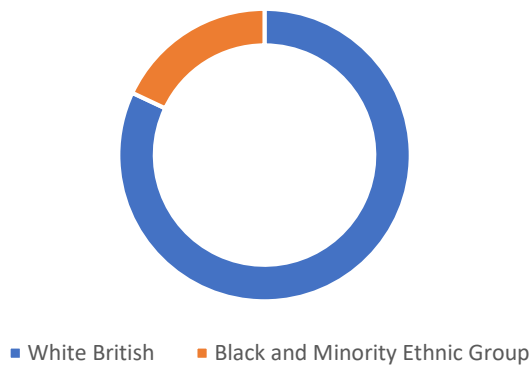
We are committed to working with people of all sexualities. We have seen a 73% increase in the number of adults and young people who come to us that identify as bisexual.

Referrals by age 2021/22



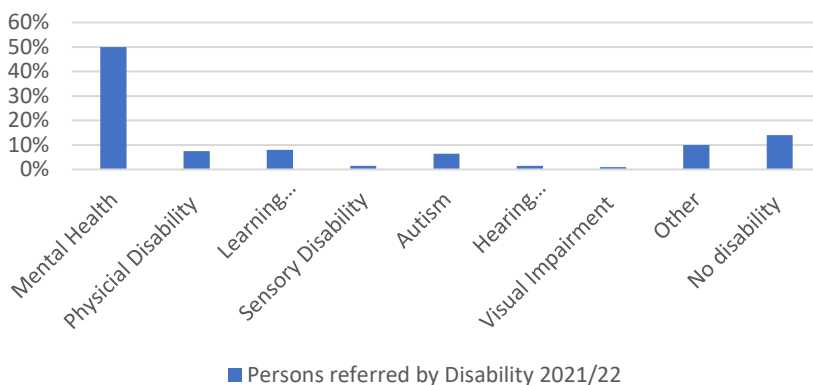
Yellow Door works with all ages, during the 2021/22 financial year, the majority of our service users were 25-44 years old.

Persons Referred by Ethnicity 2021/22



Yellow Door is committed to reaching out to people of different backgrounds. In 2015, 7% of our service users were from Black, Asian and Minority Ethnic groups; we have seen this rise to 18% in 2021/22.

Persons referred by Disability 2021/22



We support service users with a range of different needs. This has increased over time and we continue to recruit staff with a range of different specialisms in order to offer service users support that is tailored to them.

ADULT THERAPEUTIC SERVICES (ATS)



Objectives

- To support adults aged 19+ who have experienced sexual abuse or violence, through individual or group therapy options. Yellow Door supports people to manage the impact their experiences have on their physical and emotional wellbeing

Activities

- 1:1 talking therapies to support mental health and wellbeing, aid repair and recovery after abuse, build resilience and develop healthy coping strategies
- Emotional Coping Skills; a psycho-educational group offering management strategies to those struggling with distressing thoughts and feelings as a result of sexual abuse

- Then and Now; a group for men and women attempting to process and manage the impact that their experience of childhood sexual abuse has had on their lives
- Safer Relationships; a therapeutic group for those who would like to explore ways of developing healthier and safer relationships

Future Plans

- Provide further options for practical and emotional support to more people affected by domestic and sexual abuse
- Ensure more service users can access the support they need sooner
- Increase the number of service users that report positive outcomes so they are able to recover and move forward with their lives

482

ASSESSMENTS PROVIDED

835

REFERRALS RECEIVED

2655

COUNSELLING SESSIONS PROVIDED

1175

SERVICE USERS SUPPORTED

88

GROUP SESSIONS PROVIDED



95% OF SERVICE USERS WHO ENGAGED WITH ATS SUPPORT DESCRIBED IT AS A POSITIVE EXPERIENCE



82% SAID THEY FELT BETTER ABLE TO KEEP THEMSELVES SAFE



74% SAW AN OVERALL IMPROVEMENT IN THEIR WELLBEING SCORES

"For the first time in my life I was listened to. My therapist understood my innermost shame, fears and guilt I was carrying. They made me feel safe and at ease so that I could open up to her about the difficult thoughts, flashbacks, memories and pain I was going through. She never made me doubt myself, not even once."

ATS Service User



CHILDREN AND YOUNG PEOPLE'S THERAPEUTIC SERVICES (CYP)



Objectives

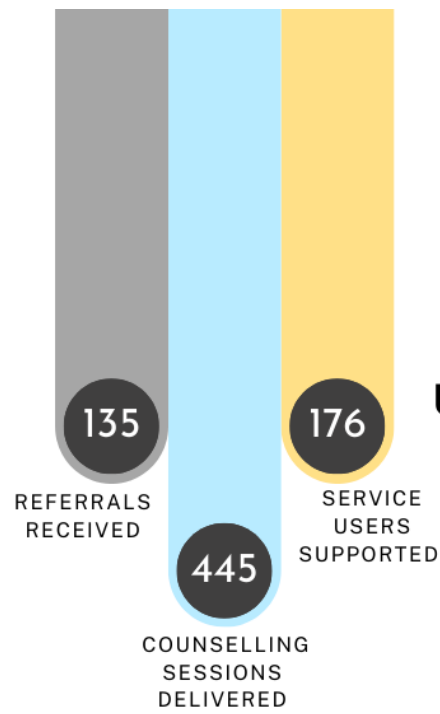
- To support children and young people 18 and under through individual face to face counselling, outreach interventions and group therapies
- To provide specialist support in a safe space for children and young people who have been affected by abuse

Activities

- One to one play therapy, art therapy and counselling sessions
- Creative Arts Therapies to help young people find their voice and develop self-esteem. This is particularly helpful for those who struggle to verbalise their experience and needs
- Bright Stars; a group for young people who have experienced domestic abuse - the group focusses on managing emotions, healthy relationships and interpersonal safety
- Psycho-education to help young people experiencing psychological distress, as a result of their experiences, to process, make sense of and learn to manage problematic emotional reactions and impulses

- We facilitate a service for young people (aged 11-18) who are experiencing confusion, distress or interpersonal difficulties related to Gender Dysphoria (GD). It allows young people to explore Gender Dysphoria together, what it means to them and how it impacts them

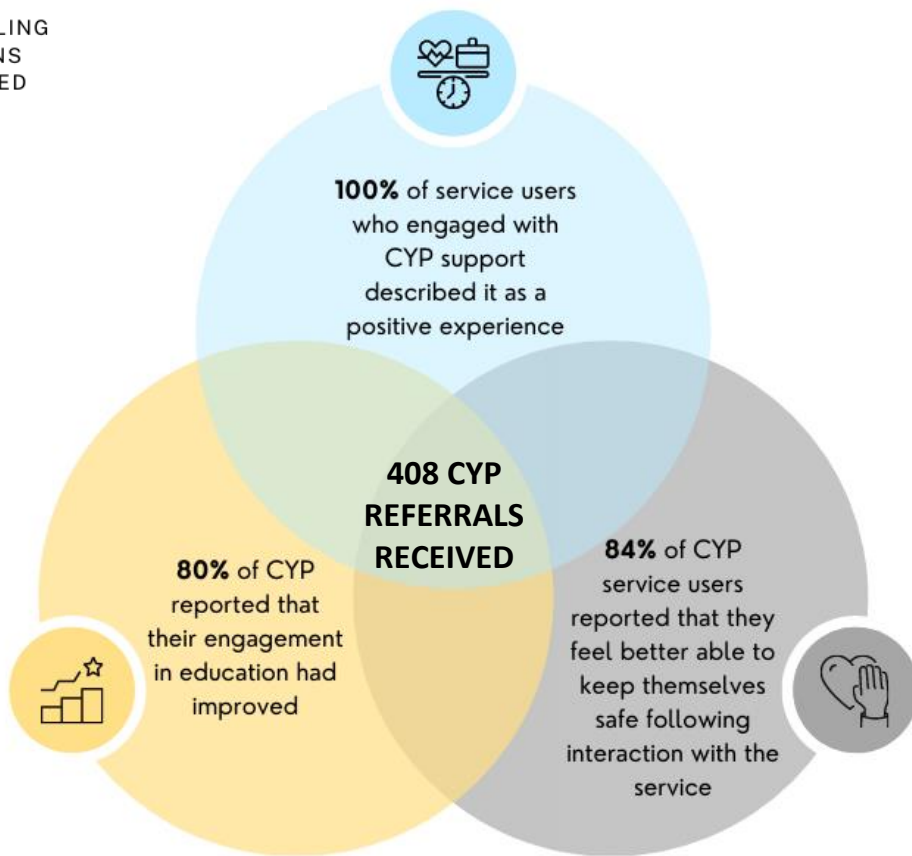
*"You helped me at school, at home, to get better at speaking and behaving, enjoy doing things more, being creative. I loved making art about how I feel."
CYP Service User*



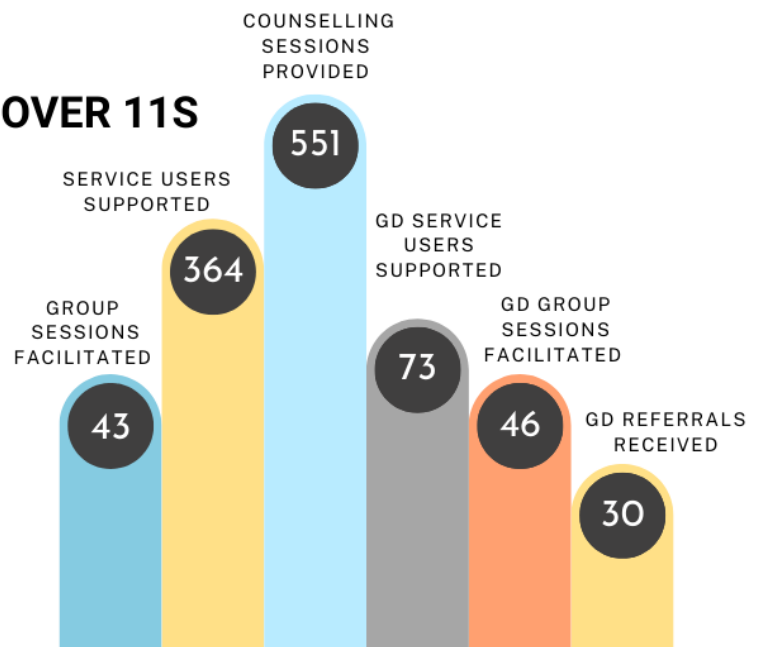
UNDER 11S

Future Plans

- Provide further options for practical and emotional support to children and young people affected by domestic and sexual abuse
- Ensure more children and young people can access the support they need sooner



OVER 11S



FAMILY THERAPY (FT)



We know that domestic and sexual abuse affects not only the individual, but can also have a significant adverse impact on the entire family. Our Family Therapy service is led by our expert therapist.

Objectives

- To support families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together

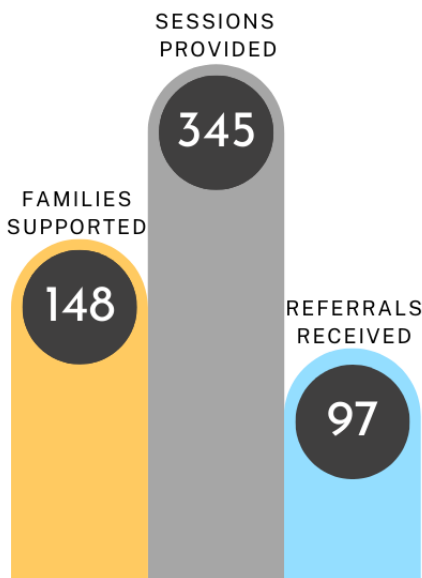
Activities

- Talking therapies to improve communication, address difficult behaviours and set/ maintain boundaries
- The Family Therapy service uses a bespoke outcome measure at the beginning and at the end of the work with families. We measure family functioning and we support the families to identify goals they would like to focus on during their time in therapy

- We were successful at gaining Home Office funding during 2021/22 that will allow us to work with families who are experiencing child on parent abuse in their homes. This funding has been extended and we are looking forward to improving the quality of life for these families

"All the services we had access to were invaluable in helping us get through a time of crisis in our lives. Family therapy allowed us all to have a voice. We each felt that our opinions and feelings were heard and acknowledged. We have learnt more effective ways to communicate and respect each other."

FT Service User



100% OF FAMILIES ARE BETTER ABLE TO MANAGE AND SHOW EMOTIONS/FEELINGS



100% OF FAMILIES SUPPORTED REPORT BEING BETTER ABLE TO MANAGE AND DEAL WITH PROBLEM BEHAVIOURS



TRAUMA FOCUSED INTERVENTIONS (TFI)

In April 2021, we launched our Trauma Focused Interventions service. The team deliver rapid Cognitive Behavioural Therapy (CBT) informed interventions to service users who have experienced sexual abuse/violence.

Objectives

- To work with service users who would otherwise be waiting for access to our traditional therapies, including service users who are at risk of post-traumatic stress disorder as a result of their experiences

Activities

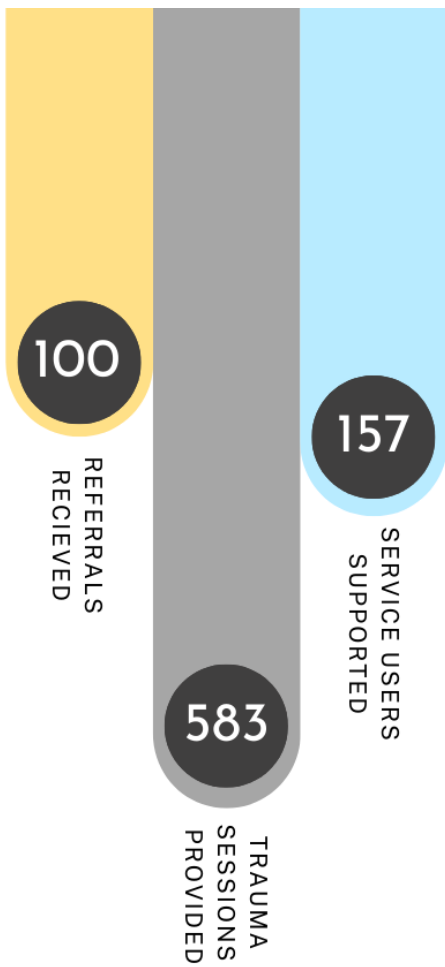
- All service users are contacted within 2 weeks of referral to offer an appropriate trauma informed intervention
- Our trauma informed practitioners offer safety planning, psycho education about physiological, neurological and psychological responses to trauma as well as strategies for managing flashbacks



100% OF SERVICE USERS SUPPORTED REPORTED FEELING HIGHLY SATISFIED WITH THE SERVICE THEY RECEIVED



81% SAW AN IMPROVEMENT IN STRONG NEGATIVE FEELINGS SUCH AS FEAR, HORROR, ANGER, GUILT OR SHAME



- Service users are assisted in overcoming avoidance and in processing trauma related emotions including shame, guilt, loss and anger
- Sessions are designed to fit in with the service users' everyday lives and include space to develop techniques independently, as well as time to co-evaluate progress

Future Plans

- Expand the service to ensure that more service users can access the support they need sooner
- Proactively engage with partners to improve trauma focused work across the county

"Being able to talk to someone about my trauma and being heard by the person who saw me. I found it helpful and the ability to talk openly without being judged was exactly what I needed at the time."
TFI Service User



INDEPENDENT SEXUAL VIOLENCE ADVISORS (ISVA)



The ISVA team offers emotional and practical support to adults and young people aged 11+ following rape or sexual assault. ISVAs offer independent information and advice about next steps following a rape/ sexual assault.

The team support people of all genders and age following rape or sexual assault.

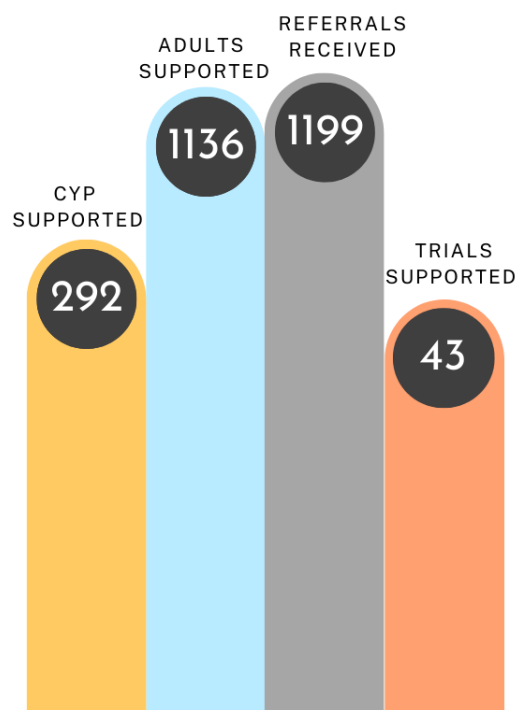
The team work closely alongside Hampshire Constabulary's Teams including the Amberstone and Child Abuse Investigation Teams to support those who choose to report through the criminal justice process.

Objectives

- To support people who have suffered an unwanted sexual experience regardless of when the incident happened

Activities

- The ISVA team provides personalised practical and emotional support
- They give independent advice to help service users make informed choices about what happens next, including whether they want to report to the police and/ or consider health care options available to them



Future Plans

- We were successful in securing the ISVA Contract which will allow us to support all ages and genders across Southampton, Portsmouth and Hampshire for the next seven years



**100% OF SERVICE USERS
WERE HIGHLY SATISFIED
WITH THEIR EXPERIENCE
OF THE SERVICE**



**95% REPORTED THAT
THEY WERE BETTER ABLE
TO MAKE INFORMED
CHOICES THANKS TO THE
ISVA SERVICE**

- We will continue to proactively engage with partners and promote a coordinated and consistent approach for survivors of sexual abuse across the county
- We will continue to build on the specialisms within the team to ensure the service is accessible for all communities

“From a police perspective, Yellow Door provides the perfect blend of support and challenge. They provide an invaluable opportunity to learn from cases, to facilitate communication and build trust with victims, and to challenge assumptions when necessary.”
Hampshire Police

DIVERSITY AND INCLUSION ADVOCACY (DIA)



The DIA Service works to help people impacted by or at risk of domestic abuse, sexual abuse or harmful practices by identifying barriers which may prevent them from accessing the help they need. These barriers include (but are not limited to) ethnicity, immigration status, trafficking, learning or physical disabilities, sexuality or gender identity, language or communication needs.

The DIA team also engage with community groups to cascade awareness of rights, the law and how to get help to all those who need it, particularly those who may be marginalised or excluded from mainstream communications or who may not consider the available help as relevant to them.

Objectives

- To address barriers, improve access and promote inclusion by working with service users who may be marginalised or disadvantaged in accessing services



59% INCREASE IN REFERRALS WHEN COMPARED TO 2020/21



87.5% OF PEOPLE FEEL BETTER ABLE TO KEEP SAFE FOLLOWING INTERACTION WITH THE DIA SERVICE

PEOPLE REACHED AT OUTREACH AND EDUCATION EVENTS

1704

AWARENESS RAISING AND OUTREACH SESSIONS DELIVERED

46

SERVICE USERS SUPPORTED

127

REFERRALS RECEIVED

99

Activities

- Tailored 1:1 advocacy and support to reduce risks
- Specialist skills to support people of any age affected by Harmful Practices
- Community group engagement to cascade awareness of rights, the law and how to get help to all those that need it

Future Plans

- Deliver more awareness sessions with diverse communities so we can raise awareness of domestic, sexual abuse and harmful practices
- Reach more children and young people by delivering education sessions on topics including female genital mutilation, forced marriage and honour-based abuse

- Deliver more training to local practitioners on topics including female genital mutilation, forced marriage and honour-based abuse
- Develop and share our expertise on the impact of 'intersectionality' of abuse and protected characteristics
- Work with experts from our diverse communities to develop our services and activities
- Engage with local community leaders and organisations to connect and share expertise and raise awareness of domestic and sexual abuse and our services
- Provide more specialist practitioners and services to respond to needs of people with protected characteristics

CASE STUDY

Lola fled Kenya due to experiencing honour-based abuse, a forced marriage, sexual and physical abuse.

Through sessions with her Yellow Door Advocate, Lola built a relationship of trust and confidence enabling her to access community groups which helped her to feel less isolated and encouraged her to gain volunteer and work experience to find paid work.

Lola was supported to work with a solicitor to clarify her immigration status, her work permit and was also signposted to mental health and alcohol support groups.

"Thank you so much for your help, I really appreciate everything you are doing, I am humbled how you take your time and do all the things you do for me, from the deep of my heart, I am grateful for your kindness."

Lola, DIA Service User





STAR PROJECT

The STAR Project works in mainstream and alternative education settings, youth centres, colleges, universities and other youth environments, engaging children and young people in conversations about safety and healthy relationships. The team delivers creative and tailored workshops that focus on consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety. Additionally, STAR acts as a gateway to support children and young people who have subsequently accessed other Yellow Door and partner services.

Throughout the pandemic, the STAR team proactively engaged with local schools and youth settings by adapting their delivery to live online and interactive pre-recorded sessions. Despite school closures the team were still able to reach young people across Southampton and wider parts of Hampshire. The team created a variety of online material which is accessible to all individuals including those from marginalised groups or with additional needs. Because of this, the team managed the transition back into schools with ease.

The project is constantly evolving to address issues arising from publicity around VAWG; the project adapts to educate young people based on their feedback and topical issues.

Objectives

- To increase awareness of the harmful impacts of domestic and sexual abuse and negative stereotypes
- To understand and apply ways of keeping safe



100% OF YOUNG PEOPLE UNDERSTOOD THE IMPORTANCE OF CONSENT IN RELATIONSHIPS



99% WOULD BETTER RECOGNISE THE SIGNS OF GROOMING



99% UNDERSTOOD WHAT A HEALTHY RELATIONSHIP IS



99% UNDERSTOOD THE RISKS OF NUDE IMAGE SHARING



386 DELIVERY HOURS



8565 ATTENDANCES OF YOUNG PEOPLE AT A STAR SESSION

Activities

- Delivers creative and tailored workshops that focus on healthy relationships, sexual consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety
- Works closely with schools to reach and engage as many young people as possible. Sessions cover Relationships and Sex Education topics with additional support on mental health, wellbeing and managing anxieties
- Maintains and deliver STAR messages through social media channels such as Instagram and TikTok, which has a very wide reach, making sure the project is relevant and current to children and young people

Future Plans

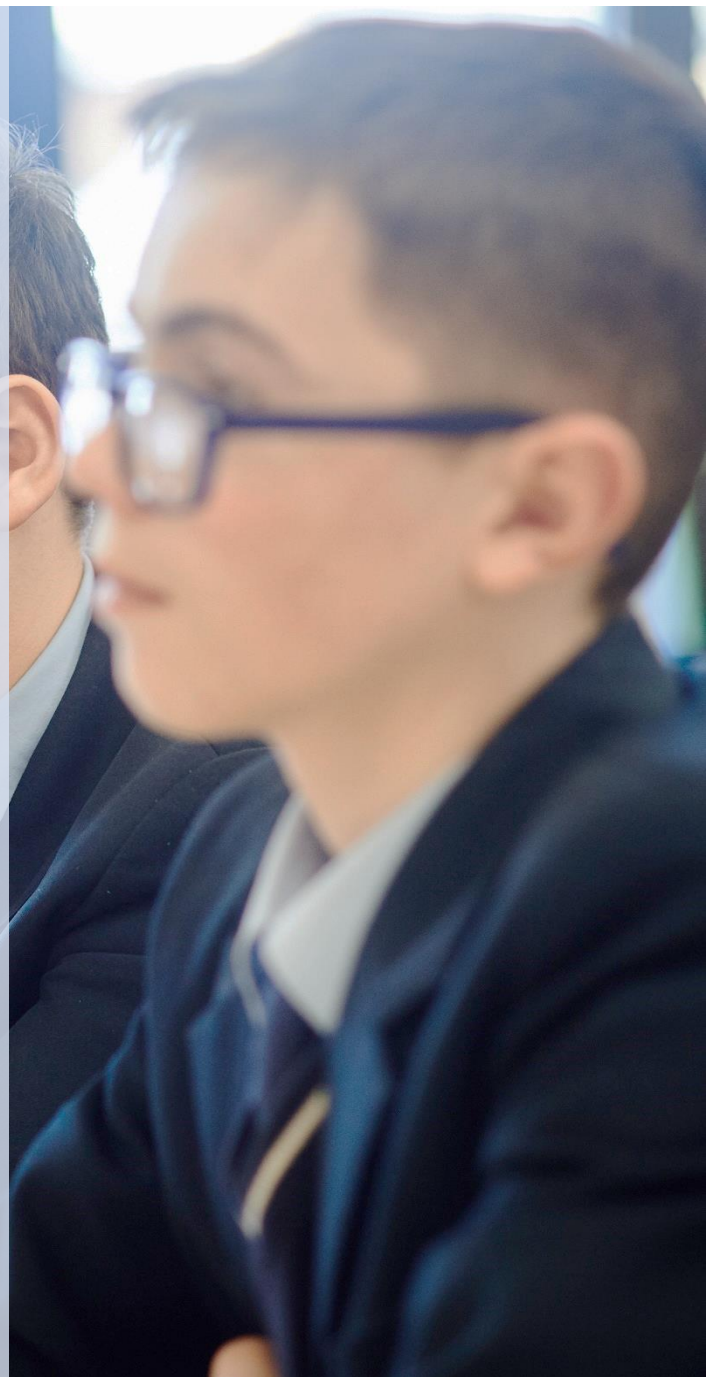
- Extend the STAR Project to reach more children and young people so we can support them to stay safe and develop respectful relationships
- Support the development of the Relationship and Sex Education agenda locally
- Develop prevention projects and activities to respond to VAWG issues, such as sexual harassment, specifically working with young men to support them to create positive and healthy relationships

CASE STUDY

A local college tutor explains the following after a STAR session:

"The student was in a turbulent, abusive relationship and even though the college were intervening and providing support, the student was unable to leave the relationship. The student engaged in the healthy relationships and consent session and following this, with support she felt able to leave the abusive relationship."

The tutor explained that the topics and discussions enabled the student to recognise and acknowledge the relationship she was in was very unhealthy and abusive. The tutor felt that having external facilitators in the college had a much bigger impact on the students rather than internal staff trying to deliver sessions on similar topics. The tutor thanked STAR/ Yellow Door for how impactful and life changing it was for one of the students.



DOMESTIC ABUSE TEAM (DAT)

"You were kind, thoughtful, really listened 'behind' my words to what else was going on. I went from a nervous wreck, crying much of the time, to feeling now like I'm standing on my own two feet and have the confidence to handle whatever may come. Problems remain but how I cope with them has totally changed with your support."

DAT Service User



Objectives

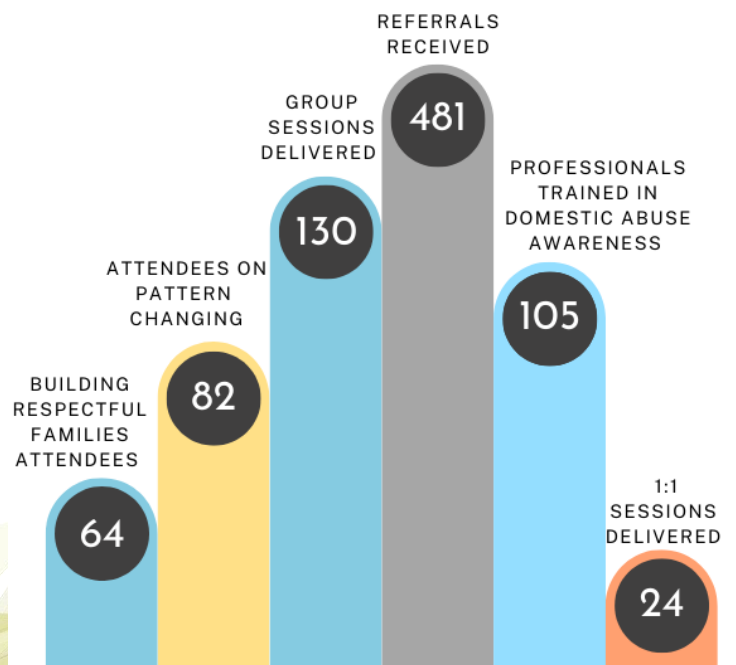
- To facilitate recovery groups for women and children who have experienced domestic abuse
- To offer 1:1 support and an advice line working closely with our Prevention Intervention and Public Protection Alliance (PIPPA) partners

Activities

- Pattern Changing: provides structured group work over 12 weeks for women who have experienced domestic abuse with the aim of rebuilding strength and resilience
- Adverse Childhood Experiences (ACEs) Recovery Toolkit: a 10-week programme that has been written to educate and inform individuals about the impact that ACEs can have
- Building Respectful Families (BRF): aimed at families experiencing adolescent on parent violence

Future Plans

- Increase delivery of domestic abuse training to support early identification and prevent further abuse
- Expand our offer of expert consultancy to organisations that wish to improve their response to domestic and sexual abuse
- Increase the reach of the programmes so they are accessible to the most marginalised/ disadvantaged families



OTHER AREAS OF FOCUS



Volunteering and Communications

In 2021/22 we re-developed the volunteer process. It is now split into two pathways; service user facing and non-service user facing roles. This has provided a clearer and more organised approach when recruiting for specific roles. At the end of March 2022, Yellow Door had 31 volunteers; 11 therapeutic (counsellors) and 20 support volunteers.

The Volunteer & Involvement (V&I) officers streamlined the CPD training into 1 day or 3 evenings to make the induction of volunteers more accessible and efficient. This training is also offered to new staff as well as being mandatory for volunteers.

Yellow Door has worked closely with Solent University to match Social Work students with a placement at Yellow Door. Over the year, we have successfully worked with 2 placement students who were assets to the team. We were able to offer 1 of the students a part-time job after their placement finished.

Having a dedicated V&I team means that Yellow Door can have a stronger presence in the

community at events. This has been valuable and insightful as it gives our staff and volunteers informal and heart-warming feedback from the public who have received our support.

Since the new V&I team started, 3 CPD accredited training courses for 26 volunteers and staff have taken place. This course covers issues such as: introduction to domestic and sexual abuse; confidentiality and data protection; safeguarding; vicarious trauma; diversity and boundaries. The V&I team keep in touch with the volunteers frequently via email, face to face or telephone calls to check in with them and to see if they need any additional support. The volunteers also receive the weekly round-up, an internal communication that staff receive so they are up to date with information. The V&I team have taken over coordinating the helpline.

Communications and Fundraising

Over the last 12 months, Yellow Door's social media has seen significant increases in our follower and engagement numbers across all platforms. By the end of March 2022, we had 3240 followers across Facebook, Instagram, Twitter and LinkedIn. We ran a number of focused campaigns, one of those being Sexual Violence and Abuse Awareness Week (7-13th February 2022). Over the week, we shared 69 posts

on our social media. This reached 52,686 profiles.

We have been very fortunate to have support from individuals and community groups over the last 12 months. For example, Wire Wool Events, a local feminist event organiser, continues to fundraise for us via raffles at their events and also gives us the platform to talk to attendees during the interval about our important service.

We were very lucky to be approached by 'a space arts' who fundraised for Yellow Door by hosting a silent auction on International Women's Day. Art was submitted by local female and non-binary artists. Half of the money raised was donated to Yellow Door. We have also had donations via sponsored runs, raffles and student unions. Thank you to all our supporters for their ongoing support to Yellow Door.

Community Outreach, Training and Consultancy

- Training on FGM, forced marriage and honour-based abuse for professionals including; Hampshire Police, Designated Safeguarding Leads and our Health colleagues
- Participation in other awareness raising events throughout the city, such as Solent and Southampton University Health and Fresher's Events and White Ribbon Day
- Diversity and Inclusion Service developed and co-led Southampton's FGM Zero Tolerance Day Event
- Our ISVA Manager and the ISVA Lead delivered training to staff working across the Crown Prosecution Service (CPS) Wessex region – reaching approximately 50 participants including court managers/ staff and paralegal officers. The objective of the presentation was to raise awareness and understanding of the role of the ISVA in supporting victims through investigations of sexual violence

- STAR hosted the Southampton Relationships and Sex Education (RSE) Forum and liaised with all external agencies to plan and co-ordinate the future delivery of RSE across the city

Collaboration with others

2021/22 was the final year for both our Domestic and Sexual Abuse (DSA) Prevention and Intervention contract in Southampton and the Pan Hampshire and Portsmouth Independent Sexual Violence Advisors (ISVA) contract. Both contracts have been hugely successful.

We were the lead partner for the DSA contract and worked with Aurora New Dawn, No Limits and Southampton Family Trust. Over the contract we received 9,625 referrals, we provided 22,462 individual sessions and 57,648 attendances to STAR Project.

We were also the lead partner for the ISVA contract and have worked with Aurora New Dawn and Basingstoke Rape and Sexual Abuse Counselling Centre to ensure a consistent county wide approach, delivering the highest quality specialist support to victims and survivors. ISVA received 5,457 adult referrals during the contract.

During the 2021/22 financial year, we were successful at tendering for new contracts in both of these areas and 2022/23 will see us partnering with STOP Domestic Abuse for DVSA and we are leading the Hampshire contract for ISVA.

We are delighted to say that the number of corporate partners supporting us is growing and the contribution they make to our service and our service users is invaluable. A huge thank you to Gentian and Honey & Harvey for their ongoing support and commitment to Yellow Door.

A further thank you to Lisa Bretherick (www.lisaimages.com) who has taken all of the photographs used in this report.

Our Profile

Through our efforts to improve our profile in the area, we have seen an increased presence and references in both mainstream and social media, thus raising awareness of our services. For example, our Therapeutic Manager shared his experience as a male working in the sector for the last 8 years, and how men and boys can be allies against sexual harassment of women and girls.

Yellow Door wants to share the message that violence against women and girls is not 'just a fact of life'. We are here to listen to and support anyone who has been impacted by domestic and/or sexual abuse locally.

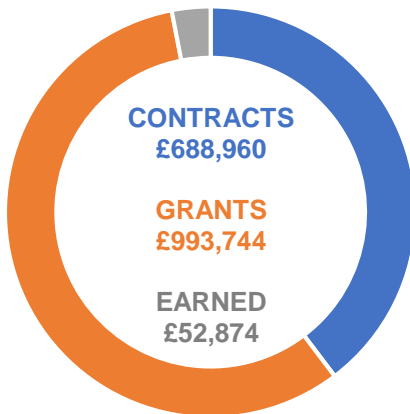
When asked "what is your advice to men about how to help women and how to be their ally?" the Therapeutic Manager replied "My advice would be: talk to your female friends and see what they need and want. Until we all (and I mean humanity, irrespective of gender) start to have a conversation that it's not okay to be violent against women and girls, then the problems are going to continue."

You can watch the interview on our website here [ITV News Meridian Interview - Yellow Door](#)

Our CEO had the privilege of speaking at the Southampton VAWG Conference in February 2022. The event was attended by a wide range of partners across the statutory and voluntary sector raising awareness of key issues and developments in preventing and responding to VAWG.



FINANCIAL REVIEW



Income received was £1,735,578 (2021 - £1,671,121) and resources expended totalled £1,576,545 (2021 - £1,344,920) resulting in an overall surplus for the year of £159,033 (2021 - £326,201).

During the year ended 31 March 2022, we have continued our concerted focus on diversifying our income streams alongside reviewing our on-going costs management. We wanted to continue to deliver and grow the much-needed quality support and education services to our community which we believe is evidenced within this report. We have been very fortunate that individuals and businesses have made generous donations to Yellow Door, as well as those who have taken part in fundraising activities, which have generated further unrestricted funding.

Yellow Door continues to provide a number of contracts of which, two involve sub-contracting some elements to partners for their specialisms. The Board of Trustees is satisfied with the outcome for the year.

RESERVES

At 31 March 2022, the charity had total reserves of £954,228 (2021: £795,195) and total bank and cash balances of £765,391 (2021: £704,077). Fund balances totalling £nil (2021: £nil) were restricted. These funds are amounts given for specific purposes and projects.

Fund balances totalling £213,976 (2021: £32,087) were designated. More information on designations can be found in Note 16: Analysis of Charitable Funds

Unrestricted general funds amount to £740,252 (2021: £763,108) and free reserves total £458,558 (2021: £482,492). Free reserves are calculated after deducting the amount of reserves which could only be realised by disposing of fixed assets.

Yellow Door holds reserves predominantly to mitigate against the risk of a decline in income. Holding an appropriate level of reserves means that the charity would be able to continue the current activities of Yellow Door in the event of a significant drop in funding. The reserves held will allow sufficient time to secure replacement funding or consider a change or reduction in activities. Our reserves policy considers the level of committed income already secured for future years and the timescale over which our contracts operate.

Our policy is to maintain free reserves equating to 3 to 6 months-worth of expenditure. Over time our free reserves have increased and this has put us in a stronger financial position.

At current levels of expenditure, this target level of free reserves is considered to be between £346k - £691k. Free reserves at the year-end of £458,558 are in line with this target.

INVESTMENT POLICY

The Board of Trustees does not consider it prudent, at this stage, to invest income for the longer term. Its policy for investment is therefore to retain funds as cash and place them on bank deposit at the best rate obtainable.

FUNDRAISING PRACTICES

A designated member of the team assists in the co-ordination of fundraising events and activities with our supporters. Yellow Door does not use professional fundraisers or involve commercial participators. We are not part of any voluntary schemes or standards for regulating fundraising. It is made clear to any supporters who raise funds that they are acting "in aid of" Yellow Door and not "on behalf of". There have been no complaints about fundraising activity during the year. Yellow Door does not undertake any direct marketing for the purposes of fundraising in order to ensure that there is no

unreasonable intrusion, persistent approaches or undue pressure. Third party fundraisers are given clear instructions that they must also abide by these guidelines.

RESPONSIBILITIES OF THE BOARD OF TRUSTEES

Yellow Door Board of Trustees (trustees for the purposes of charity law and directors for the purposes of company law) is responsible for preparing an annual report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Board of Trustees to prepare Financial Statements for each financial period, which give a true and fair view of the state of the affairs of Yellow Door as at the Balance Sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial period. In preparing those Financial Statements the Board of Trustees is required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to assume that the charitable company will continue on that basis.

The Board of Trustees is responsible for maintaining proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the charitable company and to enable them to ensure that the Financial Statements comply with the Companies Act 2006. The Board of Trustees is also responsible for safeguarding the assets of the charitable company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

MEMBERS OF THE BOARD OF TRUSTEES

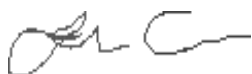
Members of the Board of Trustees who served during the period and up to the date of this report are set out on page 4. In accordance with company law, as the charitable company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the charitable company's auditors are unaware; and
- as the directors of the charitable company, we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information

BASIS OF ACCOUNTING

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies' exemption under the Companies Act 2006.

Approved by the Board of Trustees on 03/11/2022 and signed on its behalf by:



Julie Greer
Chair



Catherine Brook
Trustee

INDEPENDENT AUDITOR'S REPORT

To the Members of Yellow Door (Solent)

OPINION

We have audited the financial statements of Yellow Door (Solent) (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

OTHER INFORMATION

The other information comprises the information included in the Trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <http://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

EXTENT TO WHICH THE AUDIT WAS CONSIDERED CAPABLE OF DETECTING IRREGULARITIES, INCLUDING FRAUD

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain

audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

USE OF OUR REPORT

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Azets Audit Services Limited

03/11/2022

For and on behalf of Azets Audit Services

Secure House
Lulworth Close
Chandlers Ford
Southampton
Hampshire
SO53 3TL

STATEMENT OF FINANCIAL ACTIVITIES

(INCORPORATING INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31ST MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME					
Donations and legacies	2	49,232	22,500	71,732	170,955
Income from Gift Aid	2	2,456	-	2,456	-
Charitable activities:					
Counselling		205,654	256,814	462,468	453,808
Partnerships		146,658	47,004	193,662	100,500
Education and Outreach		39,366	85,252	124,618	92,654
ISVA		226,565	280,803	507,368	446,137
Gender Dysphoria		5,250	14,969	20,219	6,150
Family Therapy		17,772	53,864	71,636	64,487
Diversity and Inclusion Service		26,695	105,305	132,000	117,709
Domestic Abuse Team		21,000	113,003	134,003	201,982
	3	<u>688,960</u>	<u>957,014</u>	<u>1,645,974</u>	<u>1,483,427</u>
Other trading activities	4	15,360	-	15,360	8,058
Investments	5	56	-	56	65
Other income (CIRS)		-	-	-	8,616
TOTAL INCOME		<u>756,064</u>	<u>979,514</u>	<u>1,735,578</u>	<u>1,671,121</u>
EXPENDITURE					
Fundraising expenditure		21,477	-	21,477	31,810
Charitable activities		575,554	979,514	1,555,068	1,313,110
TOTAL EXPENDITURE	6	<u>597,031</u>	<u>979,514</u>	<u>1,576,545</u>	<u>1,344,920</u>
NET INCOME		159,033	-	159,033	326,201
TRANSFERS BETWEEN FUNDS		-	-	-	-
NET MOVEMENT IN FUNDS FOR THE YEAR		<u>159,033</u>	<u>-</u>	<u>159,033</u>	<u>326,201</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		795,195	-	795,195	468,994
Total funds carried forward		<u>954,228</u>	<u>-</u>	<u>954,228</u>	<u>795,195</u>

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

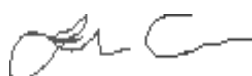
BALANCE SHEET

AS AT 31ST MARCH 2022

	Notes	2022		2021	
		£	£	£	£
FIXED ASSETS					
Tangible fixed assets	10		<u>698,524</u>		<u>718,972</u>
TOTAL FIXED ASSETS			698,524		718,972
CURRENT ASSETS					
Debtors	11	60,784		46,554	
Cash at bank and in hand		<u>765,391</u>		<u>704,077</u>	
TOTAL CURRENT ASSETS		826,175		750,631	
LIABILITIES					
Creditors: Amounts falling due within one year	12	<u>(175,804)</u>		<u>(257,275)</u>	
NET CURRENT ASSETS			<u>650,371</u>		<u>493,356</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			1,348,895		1,212,328
CREDITORS: Amounts falling due after more than one year	14		<u>(394,667)</u>		<u>(417,133)</u>
NET ASSETS	18		<u>954,228</u>		<u>795,195</u>
THE FUNDS OF THE CHARITABLE COMPANY	17				
Unrestricted income funds					
- General funds			740,252		763,108
- Designated funds			213,976		32,087
Restricted income funds			<u>-</u>		<u>-</u>
TOTAL CHARITABLE COMPANY FUNDS			<u>954,228</u>		<u>795,195</u>

The notes on pages 40 to 51 form part of these Financial Statements.

Approved by the Board of Trustees on 3rd November 2022 and signed on their behalf by:



Julie Greer
Chair



Catherine Brook
Trustee

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31ST MARCH 2022

	Notes	2022 £	2021 £
CASH FLOWS FROM OPERATING ACTIVITIES			
Net cash provided by operating activities	21	<u>85,741</u>	<u>365,828</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of fixed assets		<u>(2,902)</u>	<u>(13,403)</u>
NET CASH (USED IN) INVESTING ACTIVITIES		<u>(2,902)</u>	<u>(13,403)</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of borrowing		<u>(21,525)</u>	<u>(19,994)</u>
NET CASH USED BY FINANCING ACTIVITIES		<u>(21,525)</u>	<u>(19,994)</u>
Change in cash and cash equivalents in the year		61,314	332,431
Cash and cash equivalents at the beginning of the year		<u>704,077</u>	<u>371,646</u>
Cash and cash equivalents at the end of the year	22	<u>765,391</u>	<u>704,077</u>

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31ST MARCH 2022

1. ACCOUNTING POLICIES

Charity Information

Yellow Door (Solent) is a charitable company established under its Memorandum and Articles of Association and registered with the Charity Commission and Companies House in England and Wales. The principal address is 30 Brookvale Road, Southampton, SO17 1QR. The charitable company is a public benefit entity.

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the Financial Statements are as follows:

(a) Basis of Preparation

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The Financial Statements are prepared in sterling, which is the functional currency of the charitable company. Monetary amounts are rounded to the nearest £.

(b) Income

All income is included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacies are received by way of donations and gifts and are included in full in the Statement of Financial Activities when receivable.
- Donated services and facilities are included at the value to the charitable company where this can be quantified and reliably measured. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised, for more information about their contribution refer to the Trustees' Report.
- Investment income is included when receivable.
- Income from charitable trading activities is accounted for when earned.
- Income from grants, where related to performance and specific deliverables, is accounted for as the charitable company earns the right to consideration by its performance.
- Income is deferred where either the income relates to a future accounting period or where income is received for delivery of a service and that service has not been fully delivered at the year end. In these circumstances, the income is recognised in line with the service delivery and any excess is deferred.

(c) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT as the charitable company is not VAT registered and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and their associated support and governance costs.

Support costs are those functions that assist the work of the charitable company but do not directly undertake the charitable activities. These costs have been allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource and are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charitable company and include the audit fees and costs linked to the strategic management of the charitable company.

(d) Tangible Fixed Assets

Tangible assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Fixed assets costing more than £500 are capitalised at cost.

Depreciation is provided at the following annual rates in order to write-off each asset over its estimates useful economic life:

Freehold property	2%	Straight line basis
Office equipment	15%	of net book value
Computer equipment	25%	Straight line basis

(e) Debtors

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discount due.

(f) Cash at Bank and in Hand

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

(g) Creditors and Provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

(h) Operating Leases

Rentals payable under operating leases are charged to the Statement of Financial Activities evenly over the period of the lease.

(i) Pension Costs

The charitable company makes pension contributions to employees' pension schemes. The charge for the year represents contributions payable in the year.

(j) Taxation

The charitable company is exempt from Corporation Tax on its charitable activities.

(k) Fund Accounting

Unrestricted funds consist of the general purposes fund and designated funds.

Designated funds are funds established by the Board of Trustees from time to time for specific projects or purposes, are not in any way restricted and any surplus or deficit will be transferred to/from the general purposes fund when the designated fund is closed.

Restricted funds are funds subject to specific restrictions imposed by donors or by the purposes of the appeal. The purpose and use of designated and restricted funds is set out in the notes to the Financial Statements.

(l) Donated Services

Donated services and facilities are included at the value to the charitable company where this can be quantified.

(m) **Financial Instruments**

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

(n) **Deferred Income**

Income is deferred where the charity is not yet entitled to the use of the resources. When the pre-conditions for use are met then the income is released.

(o) **Significant Judgements and Estimates**

Preparation of the Financial Statements may require management to make significant judgements and estimates. There are no items in the Financial Statements where judgements and estimates would have a significant effect on amounts recognised in the Financial Statements.

2. DONATIONS AND LEGACIES

	Unrestricted	Restricted	2022	2021
	£	£	Total funds	Total funds
			£	£
Gifts and donations	49,232	22,500	71,732	170,955
Income from Gift Aid	2,456	-	2,456	-
	<u>51,688</u>	<u>22,500</u>	<u>74,188</u>	<u>170,955</u>

In 2021 donations and legacies received of £154,482 were unrestricted. Funds of £16,473 were restricted.

There were no donations in kind received in 2022 or 2021.

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted	Restricted	2022 Total funds	2021 Total funds
	£	£	£	£
Southampton City Council – DSA contract	428,000	-	428,000	393,562
Hampshire County Council – ISVA Contract	121,490	-	121,490	117,926
Hampshire County Council – Adult Services	68,048	-	68,048	64,505
NHS - Male ISVA	41,422	-	41,422	59,833
Southampton City Council – CAMHS	30,000	-	30,000	30,000
Hampshire & IOW Police and Crime Commissioner - additional ISVA	-	270,738	270,738	73,095
OPCC - Safer Communities Fund	-	164,250	164,250	-
Big Lottery, Reaching Communities	-	111,880	111,880	107,679
NHS Hampshire	-	97,973	97,973	-
OPCC - Omicron	-	38,000	38,000	-
Children in Need	-	36,933	36,933	62,153
OPCC - Trauma Informed Practitioner	-	35,000	35,000	-
Blagrove Foundation	-	33,900	33,900	40,000
OPCC - Police Trauma Practitioners	-	30,559	30,559	-
Peter Harrison	-	30,000	30,000	-
OPCC - Perpetrator Programmed Fund	-	28,884	28,884	-
Global Make Some Noise	-	25,000	25,000	50,000
OPCC - Male Therapy	-	20,897	20,897	-
Hampshire County Council – Supporting Families re COVID	-	15,000	15,000	4,400
STAR Violence Reduction Unit	-	10,000	10,000	-
New Forest District Council	-	5,000	5,000	5,000
NHS Surrey	-	2,000	2,000	-
Other - Grants	-	1,000	1,000	-
Police and Crime Commissioner	-	-	-	126,223
Hampshire & IOW Police and Crime Commissioner/MOJ - Covid	-	-	-	122,928
NHS - COVID ISVA	-	-	-	82,206
National Lottery - COVID	-	-	-	58,400
Hampshire & IOW Police and Crime Commissioner - transition fund	-	-	-	29,941
NHS - Winter Pressure Funding	-	-	-	20,000
Pathfinder	-	-	-	15,000
HloWCF - DA Elder Abuse	-	-	-	7,500
HloWCF Covid Emergency	-	-	-	5,644
The Edward Gosling Foundation	-	-	-	5,000
CAF - Coop	-	-	-	2,422
	688,960	957,014	1,645,974	1,483,417

The charitable company has entered into service agreement contracts with government bodies and local authorities to provide the various services and specific deliverables that the charitable company provides.

The amounts received and the relevant bodies are listed above. There are no unfulfilled conditions and/or other contingencies attaching to the grants that have been recognised in income.

In 2021, of the income from charitable activities of £1,483,417, £682,648 was unrestricted and £800,769 was restricted.

4. OTHER TRADING ACTIVITIES

	Unrestricted	Restricted	2022	2021
	£	£	Total funds	Total funds
			£	£
Rental income	5,527	-	5,527	5,438
Training Fees and supervision	9,833	-	9,833	2,620
	<u>15,360</u>	<u>-</u>	<u>15,360</u>	<u>8,058</u>

In 2021, all of the other trading activities income of £8,058 was unrestricted.

5. INVESTMENTS

	Unrestricted	Restricted	2022	2021
	£	£	Total funds	Total funds
			£	£
Bank interest receivable	56	-	56	65
	<u>56</u>	<u>-</u>	<u>56</u>	<u>65</u>

In 2021, the income from investments of £65 was unrestricted.

6. ANALYSIS OF EXPENDITURE

	Counselling	Family Therapy	Diversity & Inclusion	Domestic Abuse Team (DAT)	ISVA	STAR	GD	Partnerships	2022 Total funds	2021 Total funds
	£	£	£	£	£	£	£	£	£	£
Direct staff costs	389,744	60,685	123,234	119,417	346,887	83,494	22,371	-	1,145,833	900,944
Supervision and consultancy	31,472	3,010	-	-	2,610	-	3,829	-	40,921	24,130
Training, recruitment and staff costs	3,358	452	1,131	4,012	26,990	1,188	77	-	37,208	35,792
Partnership payments	-	-	-	-	-	-	-	193,662	193,662	173,991
Support costs	50,312	8,681	19,048	17,085	38,129	12,108	1,679	-	147,042	202,713
Governance costs	4,039	713	1,663	1,253	3,089	1,004	119	-	11,880	7,350
	<u>478,925</u>	<u>73,540</u>	<u>145,076</u>	<u>141,767</u>	<u>417,705</u>	<u>97,795</u>	<u>28,074</u>	<u>193,662</u>	<u>1,576,545</u>	<u>1,344,920</u>

The expenditure in 2022 of £1,576,545 (2021: £1,344,920) comprised £597,031 of unrestricted funds (2021: £519,868) and £979,514 of restricted funds (2021: £825,052).

7. ANALYSIS OF SUPPORT AND GOVERNANCE COSTS

The charitable company identifies the costs of its support functions. It then identifies those costs which relate to the governance function. Having identified its governance costs, the remaining support costs together with the governance costs are apportioned between the key charitable activities undertaken (see note 6) in the year. Refer to the table below for the basis for apportionment and the analysis of support and governance costs.

	General support £	Governance £	Total funds £	Basis of Appointment
Fundraising costs	21,477	-	21,477	Allocated on time
Premises	15,141	-	15,141	Usage
Office costs	51,394	-	51,394	Usage
Depreciation	23,350	-	23,350	Usage
Audit and accountancy	9,372	11,880	21,252	Governance
Sundry expenses	62	-	62	Usage
Professional fees	7,870	-	7,870	Usage
Bank interest and charges	18,376	-	18,376	Usage
	147,042	11,880	158,922	

8. NET INCOME FOR THE YEAR

	2022 £	2021 £
This is stated after charging:		
Operating leases	2,868	1,600
Depreciation	23,350	17,931
Auditors remuneration	9,850	7,350

9. ANALYSIS OF STAFF COSTS, TRUSTEE REMUNERATION AND EXPENSES AND THE COST OF KEY MANAGEMENT PERSONNEL

	2022 £	2021 £
Salaries and other costs	1,033,470	814,164
Social security costs	80,828	53,335
Pension costs	31,536	33,445
	1,145,834	900,944

The average number of employees during the year was:

50	40
----	----

The number of full-time staff during the year was 22 (2021: 15) and part-time staff was 28 (2021: 25).

Full-time equivalent staff numbers during the year were 38 (2021: 28).

No employee was paid more than £60,000 during the year (2021: £nil).

No payments were made to Trustees by way of remuneration or expenses during the year (2021: £nil).

The employee benefits of the key management personnel total £247,957 (2021: £218,700).

10. TANGIBLE FIXED ASSETS

	Freehold Property £	Office Equipment £	Total £
Cost			
At 1 April 2021	772,998	35,463	808,461
Additions	-	2,902	2,902
Disposals	-	-	-
As at 31 March 2022	<u>772,998</u>	<u>38,365</u>	<u>811,363</u>
Depreciation			
At 1 April 2021	77,292	12,197	89,489
Charge for the year	15,456	7,894	23,350
Eliminated on disposal	-	-	-
As at 31 March 2022	<u>92,748</u>	<u>20,091</u>	<u>112,839</u>
Net Book Values			
As at 31 March 2022	<u>680,250</u>	<u>18,274</u>	<u>698,524</u>
As at 31 March 2021	<u>695,706</u>	<u>23,266</u>	<u>718,972</u>

11. DEBTORS

	2022 £	2021 £
Trade debtors	57,070	38,670
Prepayments	3,714	7,884
	<u>60,784</u>	<u>46,554</u>

12. CREDITORS: Amounts falling due within one year

	2022	2021
	£	£
Secured bank loans	22,163	21,222
Trade creditors	34,170	56,865
Accruals	9,850	7,300
Deferred income	80,525	131,602
Taxation and social security	28,838	20,841
Other creditors	258	19,445
	<u>175,804</u>	<u>257,275</u>

13. MOVEMENTS IN DEFERRED INCOME

	2022	2021
	£	£
Deferred income at 1 April 2021	131,602	143,963
Resources released from previous year	(131,602)	(143,963)
Resources deferred in the year	80,525	131,602
	<u>80,525</u>	<u>131,602</u>

Deferred income has been recognised on grants received in the year where the criteria has not yet been met.

14. CREDITORS: Amounts falling due after more than one year

	2022	2021
	£	£
Secured bank loans (less than 5 years)	98,899	94,694
Secured bank loans (Over 5 years)	295,768	322,439
	<u>394,667</u>	<u>417,133</u>

The bank loans are secured on the freehold property which has a carrying value of £680,250.

During the year to 31 March 2016 the charitable company took out two loans with Lloyds Bank plc in order to purchase the freehold property.

The first loan of £180,000 is repayable over 20 years. It has a variable rate of interest of Base + 2.9% per annum. The second loan of £352,600 is repayable over 20 years. It carries a fixed rate of interest of 4.72%.

15. OPERATING LEASES

At 31 March 2022 the charitable company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2022 £	2021 £
Due within one year	2,562	-

16. ANALYSIS OF CHARITABLE FUNDS

	At 01.04.2021 £	Incoming resources £	Outgoing resources £	Transfers £	At 31.03.2022 £
Analysis in movements in unrestricted funds					
General funds	763,108	756,064	(597,031)	(181,889)	740,252
Designated funds:					
IT Fund	9,498	-	-	-	9,498
Property fund	22,589	-	-	-	22,589
Therapy Sessional Hours	-	-	-	40,889	40,889
Therapeutic Services	-	-	-	65,000	65,000
Trauma Services	-	-	-	26,000	26,000
Building Development	-	-	-	50,000	50,000
Total unrestricted funds	795,195	756,064	(597,031)	-	954,228
Analysis of movement in restricted funds					
STAR Project	-	85,252	(85,252)	-	-
ISVA	-	280,803	(280,803)	-	-
Gender Dysphoria	-	14,969	(14,969)	-	-
Counselling	-	310,678	(310,678)	-	-
Diversity and inclusion service	-	105,305	(105,305)	-	-
Domestic Abuse Team	-	113,003	(113,003)	-	-
National Lottery – Reaching Communities	-	22,500	(22,500)	-	-
Partnerships	-	47,004	(47,004)	-	-
Total restricted funds	-	979,514	(979,514)	-	-
Total Funds	795,195	1,735,578	(1,576,545)	-	954,228

Unrestricted Funds

Unrestricted funds comprise those funds which trustees are free to use in accordance with the charitable objectives.

Designated Funds

The Board of Trustees have designated the following funds:

- Brought forward:
 - A fund for information and technology cost
 - A fund for property renovations and repairs
- New designations during the year:
 - A fund for additional therapy sessional hours to help meet demand
 - A fund for all Therapeutic Services to help meet demand
 - A fund for Trauma Services to help meet demand
 - A fund for Building Development to develop the garage into a usable delivery space

Restricted Funds

Restricted funds are funds which have been given for particular purposes and projects. The restricted funds must be used for the specific purpose as laid down by the donor.

The restricted funds are:

- | | |
|-----------------------------------|--|
| - STAR Project | - An education and outreach project which works with young people and adults to raise awareness of domestic and sexual abuse and topics linked to healthy relationships |
| - ISVA | - The Independent Sexual Violence Advisors (ISVA) offer a confidential, non-judgemental advocacy service and criminal justice support service networking with the Police and other agencies for people who have experienced sexual abuse/ violence |
| - Gender Dysphoria | - The Gender Dysphoria group is a therapeutic group for young people who are experiencing significant difficulties in relation to their gender and/or sexual identity. |
| - Counselling | - Provides therapeutic services for those affected by rape/sexual assaults either one to one, in groups or on an outreach basis regardless of age and/or gender. |
| - Diversity and Inclusion Service | - Delivers person centred specialist advocacy with people who are marginalised/ disadvantaged due to language, disability, ethnicity, sexuality, gender. Helping them to access domestic and sexual abuse support. |
| - Domestic Abuse Team | - Offering specialist support for women, children, young people and families who have experienced domestic abuse, including services such as Pattern Changing programmes and Adverse Childhood Experiences (ACE) Recovery Toolkits. |
| - Partnerships | - We partner with specialist local organisations to meet the varying needs of service users |

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General funds £	Designated funds £	Restricted funds £	Total funds £
Tangible fixed assets	698,524	-	-	698,524
Net current assets/(liabilities)	436,395	213,976	-	650,371
Creditors of more than one year	(394,667)	-	-	(394,667)
Total Funds	<u>740,253</u>	<u>213,976</u>	<u>-</u>	<u>954,228</u>

18. RELATED PARTY TRANSACTIONS

There were no related party transactions that require disclosure arising in the year to 31 March 2022 (2021: £nil).

19. TAXATION

As a registered charity, the income is generally exempt from Corporation Tax under Section 478 of the Corporation Taxes Act 2010 by reason of its charitable objectives and activities.

20. LEGAL STATUS OF THE CHARITABLE COMPANY

The charitable company is limited by guarantee and has no share capital. The liability of each committee member, in the event of winding-up is limited to £1.

21. RECONCILIATION OF NET INCOME/EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
Net income/(expenditure) for the year (as per the Statement of Financial Activities)	159,033	326,201
Adjustments for:		
Depreciation charges	23,350	17,931
(Increase)/Decrease in debtors	(14,230)	(1,587)
Increase/(Decrease) in creditors	(82,412)	23,283
Net cash (used in)/provided by operating activities	<u>85,741</u>	<u>365,828</u>

22. ANALYSIS OF CASH AND CASH EQUIVALENTS – CHANGES IN NET FUNDS / (DEBT)

	2021 £	Cashflows £	2022 £
Cash at bank and in hand	704,077	61,314	765,391
Borrowings excluding overdrafts	(438,355)	21,525	(416,830)
	<u>265,722</u>	<u>82,839</u>	<u>348,561</u>

YELLOW DOOR

England & Wales - Charity number 1111753

Accounts



Yellow Door (Solent)

Annual Review and Accounts 2020/21

Yellow Door (Solent) is a registered charity (1111753) and a company limited by guarantee (5486084) registered in England and Wales.

Financial Statements
For the Year Ended 31 March 2021

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REPORT OF THE BOARD OF TRUSTEES

FOR THE YEAR ENDED 31 MARCH 2021

The Board of Trustees is pleased to present its annual report and audited Financial Statements for the year ended 31 March 2021, which are also prepared to meet the requirements for a Directors' Report and Financial Statements for Companies Act purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity Name:	Yellow Door (Solent)
Charity Registration Number:	1111753
Company Registration Number:	05486084
Registered Office Address:	30 Brookvale Road, Southampton, SO17 1QR

The Trustees are the directors of the charitable company for the purpose of company law and are trustees for the purpose of charity law.

The Trustees who served during the year and since the year end are as follows:

Board of Trustees:

S Hartley	Chair (Resigned 06/10/2021)		
P Hollowell	Acting Chair (from 06/10/2021)		
C Brook			
R Collins	Resigned	02/07/2021	
C Cox	Resigned	05/02/2021	
L Mitchell			
J Orme			
S Sitaram			
L-A Adams	Appointed	18/06/2021	Resigned 13/12/2021
K F Bates	Appointed	19/05/2021	Resigned 29/12/2021
K R Drake	Appointed	12/05/2021	Resigned 13/12/2021
S Groszewski	Appointed	30/04/2021	
N A Hutchins	Appointed	05/05/2021	
E Ryall	Appointed	11/05/2021	

Secretary: M Mabey

Senior Management Team:	N King	Chief Executive Officer (CEO)	Appointed 01/04/21
	J Pearce	CEO (Resigned 31/03/2021)	
	R Edwards	Therapeutic Services Manager	
	T Stovold	Duty Manager	
	G Vagg	Head of Operations and Innovation	Appointed 01/03/21
	M A Smith	Senior Finance Manager	Appointed 25/03/21
	C Gilbert	Head of Evaluation and Systems Development	Appointed 01/04/21
	K Rowlinson	Head of Partnerships and Community Development	Appointed 10/05/21

Our Advisors

Auditor: Azets Audit Services
Statutory Auditor
Lulworth Close
Chandlers Ford
Southampton, SO53 3TL

Bankers: Lloyds Bank plc
63 London Road
Southampton, SO15 2US

OBJECTIVES AND ACTIVITIES

The Charity's objects (the Objects) are:

1. To help children, young people and adults at risk of and/or affected by interpersonal harm in particular sexual and/or domestic abuse through the provision of needs led services to include information, advocacy, education and therapeutic support.
2. To prioritise the safety and well-being of those at risk and/or affected by interpersonal harm.
3. To promote healthy interpersonal, sexual and social relationships
4. To support recovery from trauma, improved mental health and emotional resilience
5. To provide inclusive services that value diversity, are accessible and meet the differing needs of people at risk of and/or affected by interpersonal harm.
6. To work towards the prevention of interpersonal harm caused by sexual and domestic abuse, sexual exploitation of and discrimination against those with protected characteristics through the delivery of services by Yellow Door and collaborative working with other organisations

Yellow Door provides:

- Prevention and education activities, especially with children and young people through our STAR project but also other information or support services, such as our No Age for Abuse project that focuses on encouraging older women to disclose abuse and seek help, and our Diversity and Inclusion team that raises awareness of abuse working with local communities and groups.
- Impartial information and advocacy to enable people who have experienced abuse to make informed choices, including choices about reporting to the police or not and information about the criminal justice process and telephone helplines
- Therapeutic and other supportive services for adults, children and young people or families including counselling, therapeutic groups and psycho-education programmes that aim to aid repair and recovery and improve mental health and well-being after abuse ends.
- Education and training for other professionals, groups and communities, plus specialist support through our Diversity and Inclusion team to people who have additional or complex needs.

Public Benefit Statement

Yellow Door's activities and who it helps are described in detail below. All charitable activities focus on the support, empowerment and recovery of those individuals who have experienced domestic and/or sexual abuse and its prevention. All activities are undertaken to further Yellow Door's charitable purposes for the public benefit.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Yellow Door is a Charitable Company Limited by Guarantee, incorporated on 21 June 2005 and registered as a charity on 19 October 2005. It was established under a Memorandum of Association to include the objects and powers of the charitable company and is governed under its Articles of Association. Anybody can apply to the Board of Directors to become a member of the charitable company and each member is required to contribute £1 in the event of the charitable company winding up.

Recruitment and Appointment of Trustees

Currently Yellow Door is governed by a Board of Directors who are also Charity Trustees for the purposes of charity law and, under the company's Articles of Association, are known as Trustees. Yellow Door advertises widely for Trustees, detailing the mix of skills and expertise required. The Board of Trustees seeks to ensure that the needs of Yellow Door's service user group are adequately represented through the diversity of the Trustee body. Currently this is composed of individuals with competencies and experience in social work, safeguarding, managing children's services, adult mental health, education, quality and management systems, law, policy, advocacy and influence, diversity, human resources and finance. Trustees are appointed either by members' agreement at an Annual General Meeting or by the Board of Trustees following application and interview. A third of the Trustees retire (but may be re-appointed) by rotation at each Annual General Meeting. Trustees are not paid any remuneration for their role.

Trustee Induction and Training

All new Trustees are provided with an induction pack containing general information on the role of a Charity Trustee and information specific to Yellow Door, such as the Memorandum and Articles of Association and policies for example on safeguarding, financial procedures, service provision, employment, health and safety. Trustees can meet with staff and/or observe activities in order to gain a better understanding of the day-to-day workings of Yellow Door. Trustees are provided with regular updates from the Charity Commission and other reputable organisations with expertise in our area of work, such as briefings from SCIE (Social Care Institute for Excellence). Several Trustees are regular attendees at Trustee and Chair liaison/update meetings run by the Survivors Trust. Since lockdown, there have been an increasing number of webinars available for Charity Trustees and members of our Board have been accessing these and cascading the learning to the wider Board. Trustees are also encouraged to attend training events on the Trustee role and their responsibilities and other relevant training provided in-house.

Risk Management

During the financial year, Yellow Door kept under review its Risk Management Register. Trustees working alongside the CEO and Senior Management Team, examined the major strategic, business and operational risks that Yellow Door potentially might face.

Any financial risks are carefully considered on a regular basis by the Finance Sub-Committee, which receives monthly financial reports. Any matters of concern would be referred to the Board of Trustees. Through an Enhance grant with Lloyds Foundation we received free consultation from the Foundation of Social Improvement (FSI) to support the review and refresh of our Fundraising Strategy with the aim to further diversify funding streams and activity.

Procedures are also in place with regard to the health and safety of staff, volunteers, service users and visitors to the building. Delivery of therapeutic services is in accordance with the guidelines of the British Association of Counselling and Psychotherapy (BACP), of which Yellow Door is an Organisational Member.

Yellow Door has robust Safeguarding procedures (for children and adults) and can demonstrate best practice to ensure the safeguarding of our service-users and their families. This includes a Senior Duty Safeguarding Manager, mandatory staff training, and regular monitoring, risk assessment and review of our procedures to ensure compliance with national and local standards.

Additional risk assessment and management was put into place in response to the Covid-19 pandemic and the changes in service delivery as well as impact on staff. This was formally considered and agreed by the Board of Trustees.

Yellow Door Senior Management Team have a range of skills, qualifications and experience in voluntary sector management, evidence based psychological therapies, project set up and management, quality assurance, building partnerships, contract/grants management, HR, IT, finance, data monitoring and communications. A mandatory training plan is in place to ensure all staff and volunteers are aware of their obligations and responsibilities in areas such as Health and Safety, Safeguarding, General Data Protection Regulations and Operational Standards.

Organisational Structure

The Board of Trustees meets bi-monthly, ensuring that any decisions are agreed as a quorum. Additional meetings are held as required for key decision making, such as the merger with Southampton Women's Aid. Responsibilities for HR and Finance are delegated to sub-committees, which report back to the Board. The Board of Trustees, at the date of signing this Report, has 8 members (seven at the Balance Sheet date of 31 March 2021). The Trustees delegate day-to-day responsibility for the running of Yellow Door to the CEO. A Senior Management Team is in place to share responsibilities, decrease dependency on individual staff and support good communication across all areas and activities of Yellow Door. This is particularly important as the service adapts to changes in service user demographics and needs and responds flexibly to an increasingly competitive funding environment.

Related Parties

Yellow Door collaborates with a range of key partners to ensure effective signposting, shared care (where appropriate) and to minimise duplication of services. Key partners include Local Authorities, Children and Adult Social Care, Adult and Child/Adolescent Mental Health teams, Hampshire Constabulary, Office of the Police and Crime Commissioner, Schools and Education Services, Sexual Health Services and a broad range of voluntary sector partners.

Who are we?

We are a long-standing local charity, starting 35 years ago as Southampton's Rape Crisis service. In response to the needs of local people, we have adapted and expanded over the years to offer wider services to those affected by sexual abuse, domestic abuse and harmful practices in Southampton and surrounding areas. To reflect our wider and inclusive reach, we asked our clients to help us rebrand and we became Yellow Door. On 1st April 2020 the work of Southampton Women's Aid transferred to Yellow Door when the two charities merged.

We are passionate about our work and committed to supporting local people whose lives are impacted by domestic and sexual abuse. We believe every single person has the right to support that is tailored to their individual and family needs, to help them become safe and recover in the long-term.

We are a growing team of volunteers and paid workers who are proud to work with people of all ages and genders. The quality of our work is reflected in the improved outcomes we regularly see and hear about from our clients and their families. Our work has also been recognised in support from funding bodies both regionally and nationally, and with awards at national and international level.





The Covid-19 Pandemic

The beginning of 2020 saw us rapidly shift the majority of our services to remote delivery, due to the Covid-19 pandemic. We also expanded our helplines to ensure wider access to our advice and support. We were able to continue to offer advocacy, groups and counselling remotely and adapted our clinical supervision, safeguarding and related practices to delivery online or by phone. Our staff were highly effective and creative in their delivery during this time, ensuring that our adapted service offer was sufficiently flexible to meet the diverse needs of our service users.

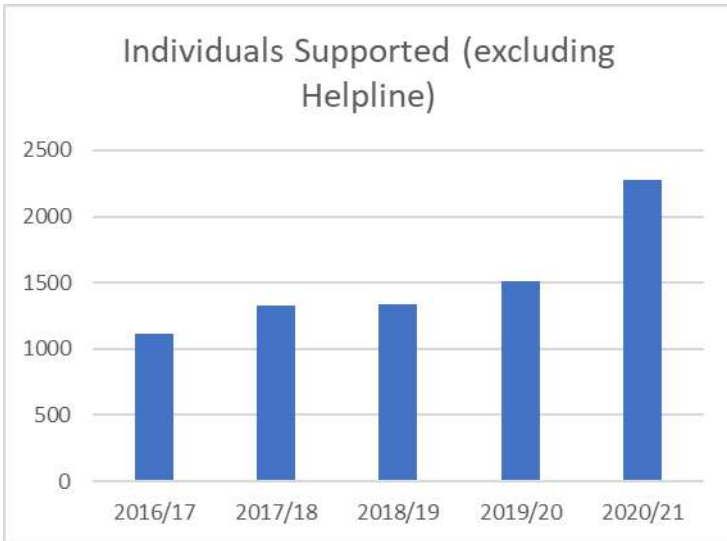
As national restrictions eased, we continued to offer flexible services using outside areas in a Covid-secure way. We surveyed our service users about their experience of Covid-19 and changes to our services. We received very positive feedback and have used findings to make some minor adjustments to our delivery.

There has been much discussion about domestic and sexual abuse in relation to the pandemic. We have seen a significant cumulative increase in demand over recent years, which has been compounded by the effects of lockdown. In the last year we have supported clients in the following ways:

- There has been a 50% increase in the number of individuals supported
- 21% increase in referrals overall, with a 66% increase in Southampton.
- 62% increase in clients who have started therapy
- 32% increase in the number of therapeutic client sessions provided.

Despite high demand, we have continued to evolve and innovate. As well as meeting the demands of our growing number of service users, we have developed new projects and new systems to ensure that we deliver the best possible service for all clients. Overall, the organisation has been hugely resilient during a time of great change.

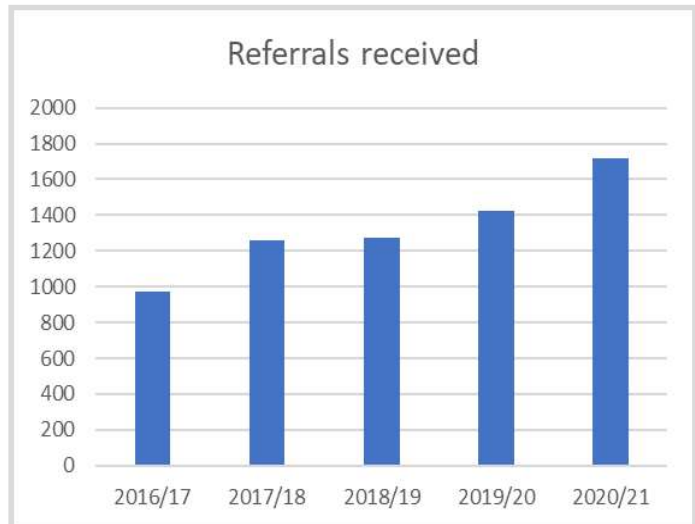
Achievements and Performance



2276 individuals received support from Yellow Door during 2020/21.

An increase of 50% on the previous year and 105% of the number supported in 2016/17. This shows the huge increase in demand in our service as time progresses. We are still yet to see whether numbers were particularly high due to the Covid-19 pandemic and will continue to monitor this trend over time.

1719 referrals were received in 2020/21 across all services. This is an increase of 21% on the previous year.



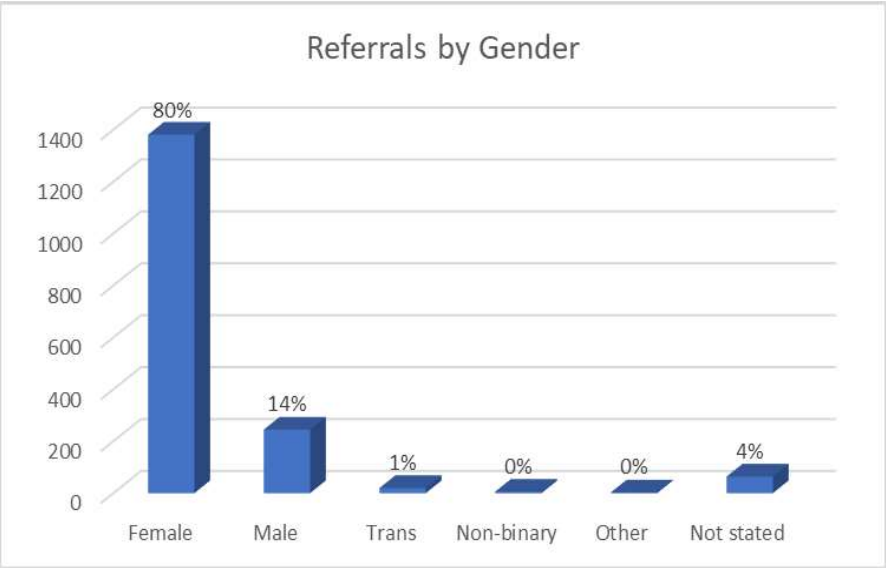
Referrals by Area



63% Southampton - 999

37% Hampshire - 591

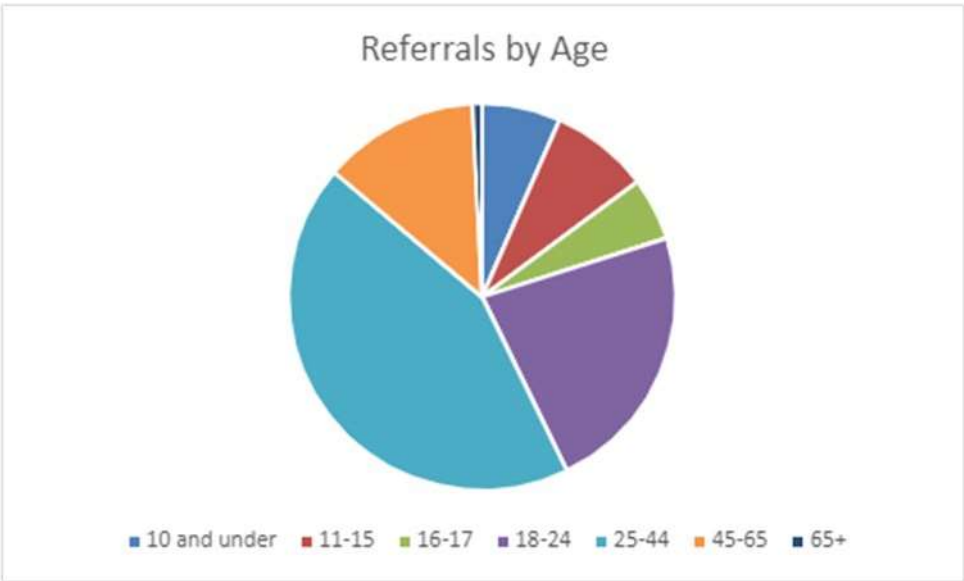
Referrals by Gender



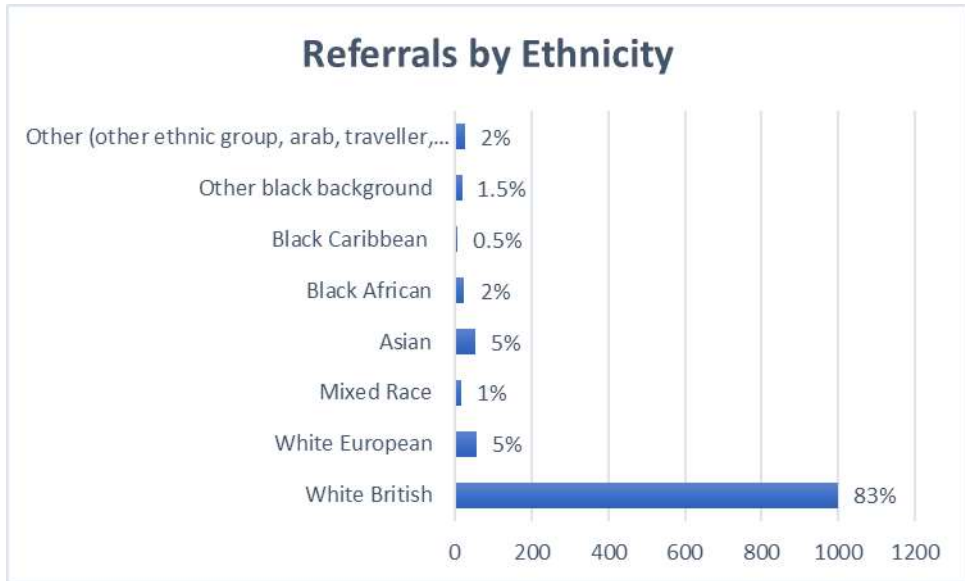
We work with victims regardless of gender. Our clients are predominantly female but we are beginning to see an increase in our work with people of other genders. We have developed Quality Standards for Services Supporting Male Victims/ Survivors of Sexual Violence for ISVA and Therapeutic Services this year, which demonstrates our commitment to reaching out and offering support to men and boys.

Yellow Door works with victims of any age but during the 2020/2021 financial year we worked with a majority of 25 –44 year olds.

Referrals by Age

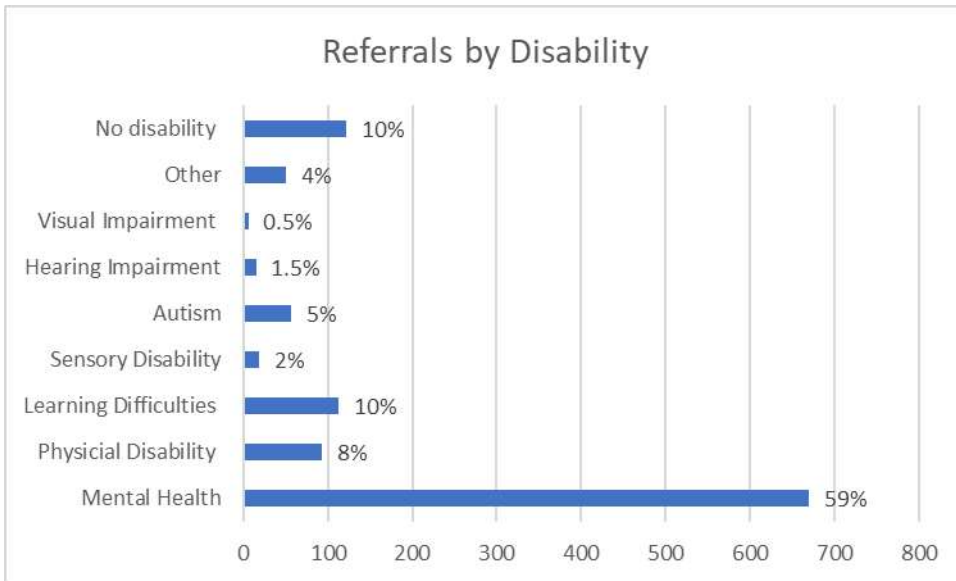
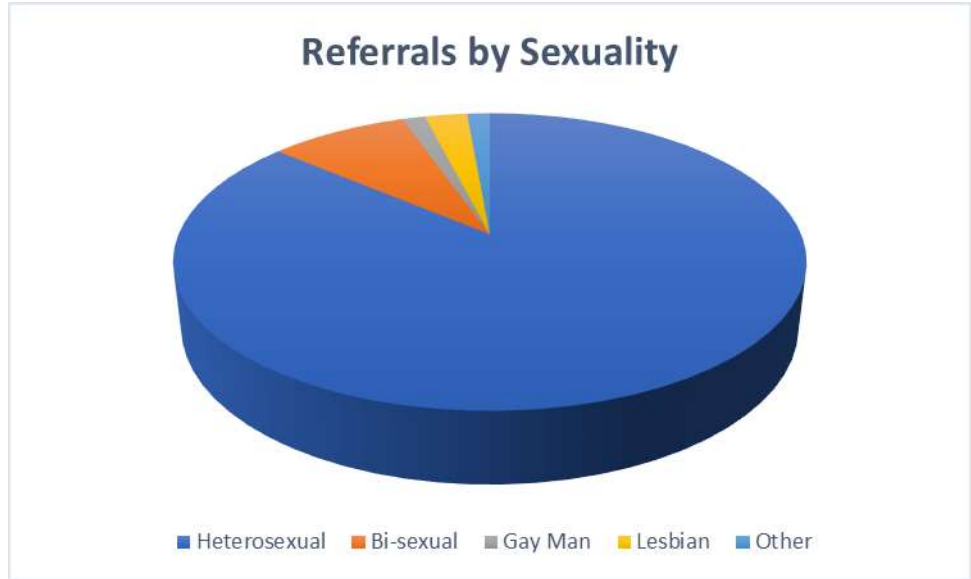


Referrals by Ethnicity



Yellow Door is committed to reaching out to people of different backgrounds. In 2015, 7% of our clients were from Black and Minority Ethnic backgrounds. We have seen this rise to 17% in 2020/21 and will work in this area to continue this increase.

We are committed to working with people of all sexualities.



We support clients with a range of different needs. This has increased over time and we continue to recruit staff members with a range of different specialisms in order for us to provide complete and effective support.

Helpline Calls

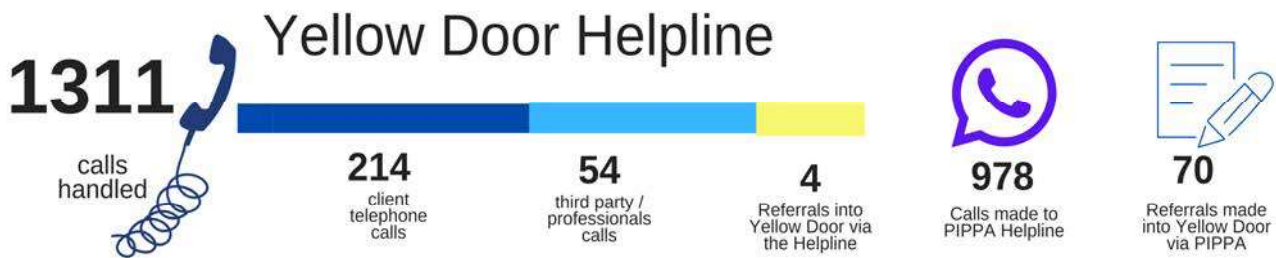
The Yellow Door Helpline was first established 35 years ago. It continues to provide a dedicated time when anyone impacted by sexual abuse can call and talk confidentially to an expert practitioner. We also take calls through our main contact number throughout the week, where we offer information, advice, signposting and emotional help to those affected by sexual abuse as well as to friends, family and/or professionals providing support.

During the Covid-19 pandemic, we increased our helpline to enable additional emotional support due to the effects of lockdown. In addition, we made changes to staffing on our main office line which has increased capacity for professionals, referrals and general enquiries.

PIPPA Single Point of Contact

In addition to the above calls, Yellow Door takes responsibility for co-staffing the Prevention, Intervention and Public Protection Alliance (PIPPA) telephone line alongside our colleagues in the Southampton City Council Independent Domestic Violence Advisors (IDVA) team.

This line is open Monday to Friday and provides a single point of contact for both public and professionals in need of domestic abuse support, advice, safety information or onward referral to appropriate local services.

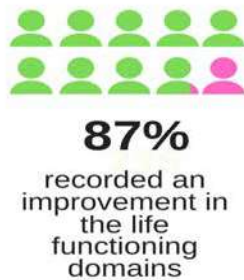
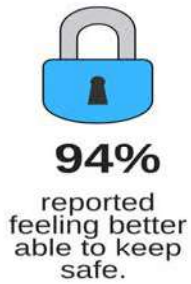


Adult Therapeutic Services

Specialist therapeutic services can help those who have experienced interpersonal abuse or violence to process and manage the impact on their physical and emotional wellbeing. For adults aged 19 and over, we provide individual and group therapy options as appropriate. These include:

- Emotional Coping Skills; a psycho-educational group offering management strategies to those struggling with distressing thoughts and feelings as a result of sexual violence.
- Then and Now; a group for men and women attempting to process and manage the impact that their experience of childhood sexual abuse has had on their lives.
- Safer Relationships; a therapeutic group for those who would like to explore ways of developing healthier and safer relationships.

We have seen a huge rise in clients accessing our therapeutic services this year. There has been a 62% increase in clients who have commenced therapy with us and a 32% increase in the number of client sessions provided from 2019/20 to 2020/21.



The Counsellor was excellent, and we had a good rapport. She was great at digging below the surface to look at patterns and beliefs that needed changing. Having the counselling online meant it fitted well with a busy schedule and I felt more comfortable and at ease.

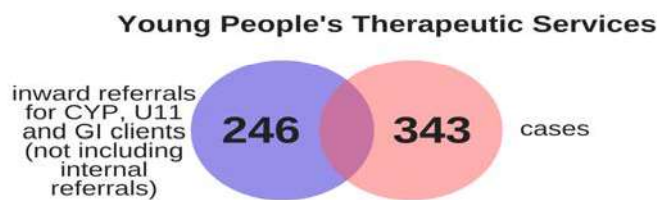
I don't think I would have got through this without Yellow Door's help. Gave me a light at the end of the tunnel. The staff were brilliant, constantly positive, helped me succeed, wanting to claim another title for myself, not to be a victim anymore.

Children and Young People’s Therapeutic Service

Our Therapeutic Services for Children and Young People provides specialist support in a safe space for children and young people who have been affected by abuse. This includes individual face to face counselling, outreach interventions and group therapies including:

- Creative Arts Therapies to help young people find their voice and develop self-esteem. This is particularly helpful for those who struggle to verbalise their experience and needs.
- Bright Stars; a group for young people who have experienced/ witnessed domestic abuse that maintains a focus on managing emotions, healthy relationships and interpersonal safety.
- Psycho-Education to help young people experiencing psychological distress as a result of their experiences to process, make sense of and learn to manage problematic emotional reactions and impulses.
- We facilitate a service for young people (aged 11-18) who are experiencing confusion, distress or interpersonal difficulties related to gender dysphoria. The group uses both art and talking therapies alongside discussion to encourage young people to explore gender dysphoria together, what it means to them and how it impacts. It also allows the young people to exchange ideas and experiences alongside other young people who face similar, as well as different, challenges. This year, we provided 38 group sessions for 19 young people.

As with our Adult Therapeutic Services, Young People’s Therapeutic Services continue to rise. We have seen an 80% increase in referrals for young people.



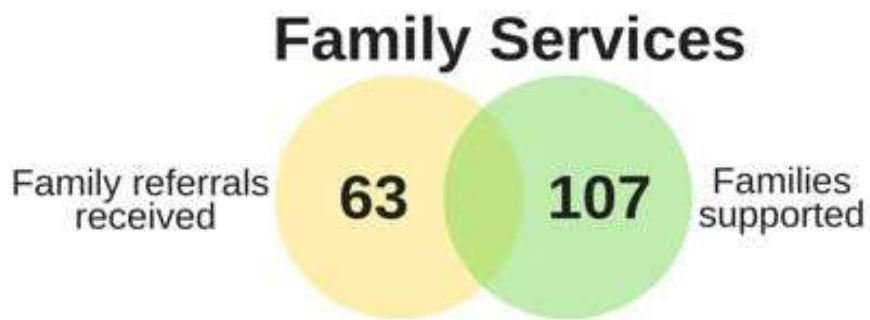
Felt happy talking about how I felt and able to share things that maybe worry me. I was made to feel very relaxed and welcomed. I was able to work through my feelings and thoughts by using the art stuff. I can also use some of the things I have learnt at home and at school

My grandson has been really struggling since coming to live with us due to being taken from mum because of domestic violence – staff have been great at identifying early developmental trauma.

Family Services

We know that domestic and sexual abuse affects not only the individual, but can also have a significant adverse impact on the entire family. Our Family Therapy service is led by our expert therapist to support families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together.

The Family Therapy service uses a bespoke outcome measure at the beginning and at the end of the work with families. We measure family functioning and we support the families to identify their own goals that they would like to focus on during their time in therapy. The team and families continue to see the positive changes that families make using these measures and also through the narratives shared during the sessions.



Gave my daughter and myself a framework to start to improve our relationship and her mental health. Gave us an impartial person to help point important things out to us without any judgement.

Our therapist felt like a close family friend and made us feel so comfortable. She is very good at what she does. I have suggested a friend use the service.



Independent Sexual Violence Advisors (ISVA)

Our ISVA team offers emotional and practical support to adults and young people aged 11+ following rape or sexual assault. ISVAs offer independent information and advice about next steps following a rape/sexual assault. The team work closely alongside the Hampshire Constabulary's Amberstone and Child Abuse Investigation Teams to support those who choose to report through the criminal justice process.

Our ISVA service has also grown during 2020/21; we have seen a 22% increase in referrals and a 54% increase in trials supported.



Yellow Door is an active member of the Silver Group Serious Sexual Offences Reduction Group (SSORG), whose purpose is to reduce both rape and serious sexual offences in the city of Southampton.

From April 2017 we have been the lead contractor for the Hampshire County Council, Office of Police and Crime Commissioner and Portsmouth City Council ISVA service contract.

In 2020/21 under this contract 2723 service users received ISVA support. We offer this invaluable support to any victim of sexual abuse, whether that is current or in the past. We offer support to all genders, children, young people and adults.

I liked the friendly personable service from my ISVA who I felt very comfortable with. I have been able to reduce my anxiety levels.

My ISVA understands the process, has all the information, and her answers and her demeanour at dealing with a sensitive ordeal has been well judged. I feel that working with Yellow Door has definitely changed my life for the better.

Helped me through stressful times, talked about any problems and loads of support. They helped me recognise my strengths and cope with weakness and fears by giving me tips. I now have loads of confidence; I feel stronger in myself. I am achieving things a lot more now and have less worries and fears.

Diversity and Inclusion Advocacy Service (DIA)

The DIA Service works to help people impacted by or at risk from domestic abuse, sexual abuse or harmful practices address particular risks or overcome barriers to accessing the help they need. These may be, for example, related to financial hardship, immigration status, trafficking, learning or physical disabilities, faith or culture, sexuality or gender identity, language or communication needs. The DIA team also engage with community groups to cascade awareness of rights, the law and how to get help to all those who need it, particularly those who may be marginalised or excluded from mainstream communications or who may not consider the available help as relevant to them.

We are committed to working with our local diverse communities to ensure they receive the support they need.



In 2020/21, we continued to be funded by the Police and Crime Commissioner for a Harmful Practices Worker who has raised awareness of Honour Based Abuse, Forced Marriage, Female Genital Mutilation (FGM) and Child Abuse linked to Faith or Belief (CAFB) through training, workshops and community events. The Harmful Practices Worker also carries a caseload of people affected by these issues who are offered advocacy and practical as well as emotional support.

There has been a consistent demand for Harmful Practices training ranging from the Hampshire, IOW, Portsmouth, Southampton (HIPS) Webinar, Designated Safeguarding Leads training, No Limits and our health colleagues. As a result, the DIA service received enquiries and referrals from a variety of sources. The appointment of a Young People's Diversity Advocate is supporting further engagement with young people from diverse and marginalised groups. DIA co-led and developed a multi-agency facilitation of FGM Zero Tolerance Day which reached members of the community and professionals.

I had someone to speak to, listened to me and helped me, they made me feel twice as strong as a woman. You helped me understand that what happened to me was not my fault. I have learnt about warning signs, healthy relationships and what I want in a future relationship.

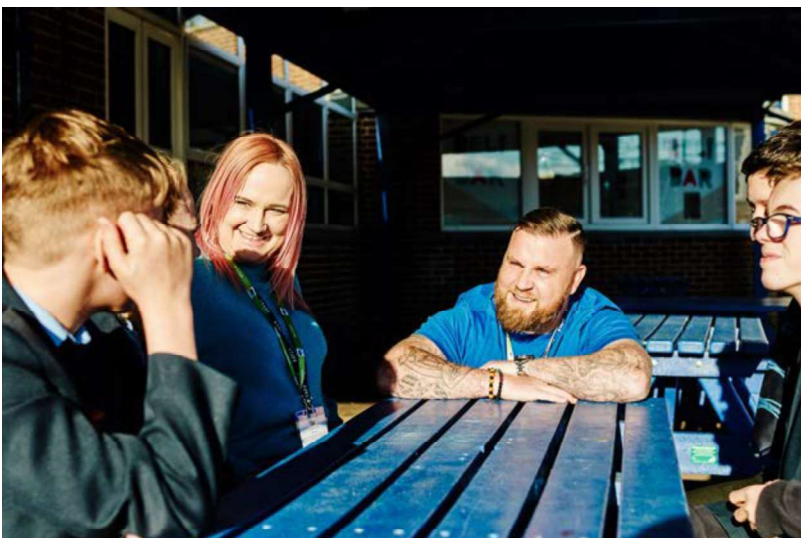
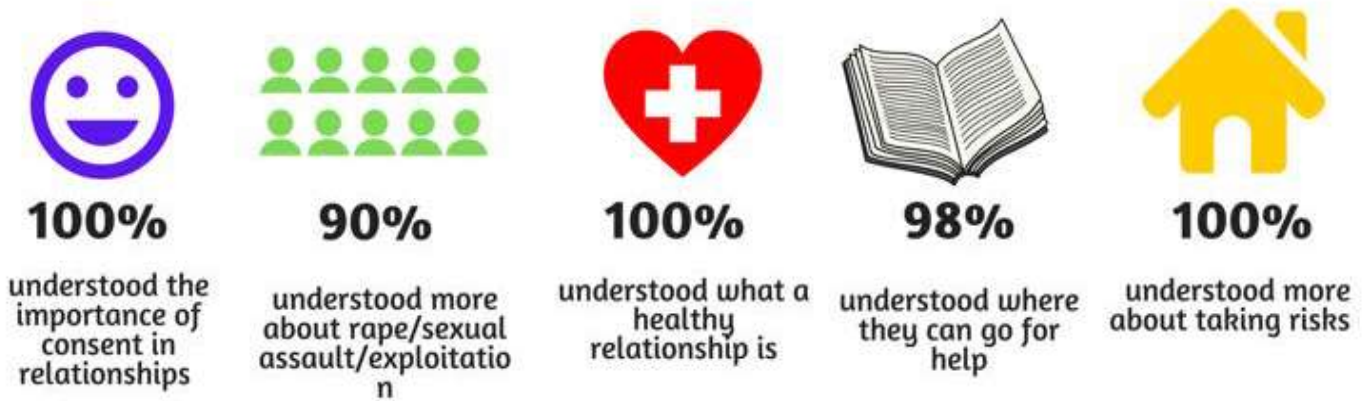
Having someone to talk to and having support there. Having the space and time to reflect on past experience in a safe environment.

STAR Project

STAR works in mainstream and alternative education settings, youth centres, colleges, universities and other youth environments, engaging children and young people in conversations about safety and healthy relationships. The team delivers creative and tailored workshops that focus on consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety. Additionally, STAR acts as a gateway to support for many children and young people who have subsequently accessed other Yellow Door and partner services.

2020/21 saw new innovative ways of carrying out this work as schools were closed for much of the academic year. The STAR Team proactively stayed engaged with local schools and youth settings throughout lockdown and adapted their delivery to live online sessions, interactive pre-recorded sessions with some face to face delivery where possible.

The team worked closely with schools to reach and engage as many young people as possible. Session delivery covered the usual Relationships and Sex Education topics but, in addition, included support on mental health, wellbeing and managing anxieties to support young people through lockdown.



I enjoyed how I felt I could be open in talking about topics which can sometimes be seen as taboo. I think it should be delivered to all students.

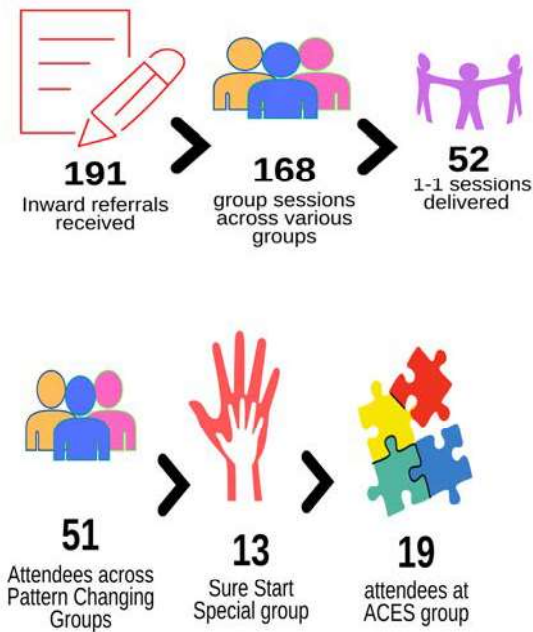
This was a very helpful session and made me think about how important it is staying safe online. I really enjoyed it!

Domestic Abuse Team

On 1st April 2020 the work of Southampton Women’s Aid transferred into Yellow Door when these two charities were merged. The experienced team transferred across and continued to deliver their services including one to one work and groups working alongside other Yellow Door project streams.

In 2020/21, the Domestic Abuse Team continued to develop and facilitate recovery groups for women and children who have experienced domestic abuse. The team successfully increased their delivery of Pattern Changing from one to two groups per term. The team also further developed the Adverse Childhood Experiences Recovery Toolkit and delivered the successful No Age for Abuse Project; raising awareness that domestic abuse disproportionately affects women over the age of 60 years old and this group are less likely to access support. The team delivered training to professionals across sectors, delivered sessions in the community, reached over 10,000 views on social media and supported individuals affected by domestic abuse.

Domestic Abuse Support



I don't even know what to say to give my appreciation justice – a huge thank you for your help, support and guidance. The course itself was spot on for what I needed without even knowing that I needed it. You've been absolutely amazing and we've all been so lucky to have been supported by you. It's so obvious that you love what you do and you want to help people – and you're really good at it too. Thank you! Both happy and sad we're all done.

The Pattern Changing course was brilliant. I really liked learning about DA and in a group situation. The knowledge empowered me. I am more conscious of the red flags and my own patterns. I am aware of my own shortcomings in the way I interact in the outside world.

Community Outreach, Training and Consultancy

Yellow Door's staff and volunteers continue to engage widely with the community and other professionals throughout the region to raise awareness of domestic and sexual abuse, as well as other related topics:

- ISVA training to Hampshire Constabulary's Amberstone and Child Abuse Investigation Team (CAIT) on the journey through the Criminal Justice System from the victim perspective as well as on the benefits of ISVA support.
- Training on FGM, Forced Marriage and Honour Based Abuse for professionals including; Hampshire Police, Designated Safeguarding Leads, Health providers.
- Participation in other awareness raising events throughout the city, such as Solent and Southampton University Health and Fresher's Events.
- Diversity and Inclusion Service developed and co-led Southampton's FGM Zero Tolerance Day Event.
- STAR hosted the Southampton RSE Forum this month and liaised with all external agencies to plan and co-ordinate the future delivery of RSE across the city.

Volunteering and Involvement

Due to ongoing financial support from the National Lottery, we have seen a steady increase in the number of Yellow Door volunteers, from 48 in April 2020 to 65 in March 2021. Despite the pandemic, we successfully recruited new Trustees, 7 new counsellors, and 10 new STAR volunteers, as well as specialist volunteers for functions such as HR and our database. We were delighted to be able to offer all frontline volunteers early access to the Covid vaccination.

In October 2020, our 3-day volunteer training course was accredited by the CPD. This course is provided to all volunteers and covers issues such as: introduction to domestic and sexual abuse; confidentiality and data protection; safeguarding; diversity and boundaries. During 2020/21 we delivered this course to 17 new volunteers, alongside 59 sessions of other specialist training such as 'social services processes' and 'active listening'. Training was swiftly moved from face-to-face delivery to remote delivery via Zoom, due to the Covid pandemic.

Throughout the Covid pandemic, we have worked hard to keep our volunteers engaged and active, making use of technology such as Zoom and WhatsApp; alongside providing new opportunities for volunteers to develop their skills and practice.



Communications and Fundraising

Over the last 12 months, Yellow Door's social media has seen significant increases in our follower and engagement numbers across all platforms. We ran a number of focussed campaigns, such as *No Age for Abuse* and a *Male Survivors* campaign. *No Age for Abuse* focussed on raising awareness of domestic abuse in those over age 60, and reached almost 10,000 people. Our *Male Survivors* campaign focussed on how Yellow Door can support men and boys, and reached over 8,000 people.

Yellow Door were fortunate to have the support of many individuals and community groups fundraise for us over the last 12 months. Many groups were touched by the media reports of violence against women and girls and wanted to make a difference in their local community. This included a university student magazine raising £500; a group running video game marathons raising over £1,000, and musicians participating in a 24 hour singathon raising over £2,000. We have also been lucky enough to receive generous donations of toiletries and period products from groups such as The Homeless Period Southampton and Beauty Banks. The generosity of our local communities really helped us to support our clients and their families during an extremely challenging year.

Yellow Door Contracts involving partners

Yellow Door has continued working with partners Aurora New Dawn, No Limits and Southampton Family Trust to deliver the Domestic and Sexual Abuse (DSA) Prevention and Intervention contract in Southampton. In 2020/21 this contract provided a service to over 2,357 Southampton individuals through Helpline, Therapeutic, Advocacy or Drop-In services. In addition, 5,956 young people and adults engaged in STAR or Diversity and Inclusion Service awareness sessions.

Yellow Door also entered into the last year of the Pan Hampshire and Portsmouth Independent Sexual Violence Advisors (ISVA) contract alongside partners; Aurora New Dawn in the South East and Basingstoke Rape and Sexual Abuse Counselling Centre (BRASACC) in the North of the county, while also directly delivering ISVA service for Southampton. As the contract lead we are working to ensure a consistent countywide approach, delivering highest quality specialist support to victims and survivors.

Other Developments

- We were successful in gaining funding from the OPCC to grow our dedicated Trauma Team. The team delivers rapid trauma informed approaches to those that are assessed as suitable. They intervene to work with those victims and survivors of sexual abuse that are assessed as appropriate for this intervention but would otherwise be waiting for access to our traditional therapies, for example, those clients that are at risk of PTSD as a result of their experience. The Trauma Service will use Cognitive Behaviour Therapy (CBT) and psycho-education as its main models.
- We also gained additional funding to pilot a new intervention for families affected by Child and Adolescent to Parent Violence and Abuse (CAPVA). This intervention will bridge a longstanding and significant gap in local provision and work with the 'whole family' to provide both parent and child support.
- The end of the year saw change in the Senior Management Team. Our long serving CEO resigned and a new CEO was appointed. In addition, there were a number of new roles recruited to the Senior Management Team.

FINANCIAL REVIEW

Income received was £1,671,121 (2019/20 - £1,332,777) and resources expended totalled £1,344,920 (2019/20 - £1,219,769) resulting in an overall surplus for the year of £326,201 (2019/20 - £113,008).

During the year ended 31 March 2021, we have continued our concerted focus on diversifying our income streams alongside reviewing our on-going costs management and ensuring that we are able to continue to deliver and grow the much-needed quality support and education services to our community evidenced within this report. We have been very fortunate to have individuals and businesses that have made generous donations to Yellow Door, as well as those who have taken part in fund-raising activities, which have generated further unrestricted funding.

Yellow Door continues to provide two large contracts involving sub-contracting some elements to partners for their specialisms. These two contracts are due to finish 31 March 2022.

The Board of Trustees is satisfied with the outcome for the year.

Reserves

At 31 March 2021, the charity had total reserves of £795,195 (2020: £468,994) and total bank and cash balances of £704,077 (2020: £371,646).

Fund balances totalling £nil (2020: £7,800) were restricted. These funds are amounts given for specific purposes and projects.

Fund balances totalling £32,087 (2020: £57,976) were designated. A designated IT fund of £9,498 remains to be carried forward for expenditure on future IT requirements. A designated property fund of £48,478 was partially utilised during the year with £25,889 being spent on maintenance of our premises. The balance of £22,589 remains to be carried forward for future property related expenditure.

Unrestricted general funds amount to £763,108 (2020: £403,218) and free reserves total £482,491 (2020: £138,067). Free reserves are calculated after deducting the amount of reserves which could only be realised by disposing of fixed assets.

Yellow Door holds reserves predominantly to mitigate against the risk of a decline in income. Holding an appropriate level of reserves means that the charity would be able to continue the current activities of Yellow Door in the event of a significant drop in funding, allowing sufficient time to secure replacement funding or consider a change or reduction in activities. Our reserves policy considers the level of committed income already secured for future years and the timescale over which our contracts operate.

As our free reserves have historically been relatively low due to the fact that we acquired the property from which we operate in March 2016, we use the measure of our reserves calculated on a liquidity basis. Our policy is to maintain liquid reserves at a level equating to approximately 3 months of expenditure.

At current levels of expenditure, this target level of liquid reserves is considered to be £332,000. Liquid reserves at the year-end of £704,077 exceed this target. This is, in part, due to income being received in advance of the related expenditure. Given the uncertain environment in which the charity operates the Trustees consider this additional headroom appropriate.

Investment Policy

The Board of Trustees does not consider it prudent, at this stage, to invest income for the longer term. Its policy for investment is therefore to retain funds as cash and place them on bank deposit at the best rate obtainable.

Fundraising Practices

A designated member of the team assists in the co-ordination of fundraising events and activities with our supporters. Yellow Door does not use professional fundraisers or involve commercial participators. We are not part of any voluntary schemes or standards for regulating fundraising. It is made clear to any supporters who raise funds that they are acting "in aid of" Yellow Door and not "on behalf of". There have been no complaints about fundraising activity during the year. Yellow Door does not undertake any direct marketing for the purposes of fundraising in order to ensure that there is no unreasonable intrusion, persistent approaches or undue pressure. Third party fundraisers are given clear instructions that they must also abide by these guidelines.

RESPONSIBILITIES OF THE BOARD OF TRUSTEES

Yellow Door Board of Trustees (trustees for the purposes of charity law and directors for the purposes of company law) is responsible for preparing an annual report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Board of Trustees to prepare Financial Statements for each financial period, which give a true and fair view of the state of the affairs of Yellow Door as at the Balance Sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial period. In preparing those Financial Statements the Board of Trustees is required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to assume that the charitable company will continue on that basis.

The Board of Trustees is responsible for maintaining proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the charitable company and to enable them to ensure that the Financial Statements comply with the Companies Act 2006. The Board of Trustees is also responsible for safeguarding the assets of the charitable company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Members of the Board of Trustees

Members of the Board of Trustees who served during the period and up to the date of this report are set out on page 3.

In accordance with company law, as the charitable company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the charitable company's auditors are unaware; and
- as the directors of the charitable company, we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information.

BASIS OF ACCOUNTING

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies' exemption under the Companies Act 2006.

Approved by the Board of Trustees on 25th January 2022 and signed on its behalf by:



Penny Hollowell
Acting Chair



Catherine Brook
Trustee

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Opinion

We have audited the financial statements of Yellow Door (Solent) (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions related to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <http://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Adam Wilson FCA (Senior Statutory Auditor)
For and on behalf of Azets Audit Services



Chartered Accountants
Statutory Auditor

Secure House
Lulworth Close
Chandlers Ford
Southampton
Hampshire
SO53 3TL

Date..... **28 January 2022**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31ST MARCH 2021**

	Note	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME					
Donations and legacies	2	154,482	16,473	170,955	36,437
Donations in kind		-	-	-	91,828
Charitable activities:					
Counselling		144,855	308,953	453,808	386,402
DSA partner income		100,500	-	100,500	100,500
Education and Outreach		53,038	39,616	92,654	105,489
ISVA		298,882	147,255	446,137	271,703
Gender Identity		-	6,150	6,150	17,672
Family Therapy		21,428	43,059	64,487	55,281
Diversity and Inclusion Service		26,695	91,014	117,709	122,272
Domestic Abuse Team		37,250	164,732	201,982	80,916
	3	<u>682,648</u>	<u>800,769</u>	<u>1,483,417</u>	<u>1,140,235</u>
Other trading activities	4	8,058	-	8,058	9,286
Investments	5	65	-	65	145
SWA Merger gain		-	-	-	54,846
Other income (CJRS)		8,616	-	8,616	-
TOTAL INCOME		<u>853,869</u>	<u>817,252</u>	<u>1,671,121</u>	<u>1,332,777</u>
EXPENDITURE					
Fundraising expenditure		31,810	-	31,810	22,260
Charitable activities		488,058	825,052	1,313,110	1,197,509
TOTAL EXPENDITURE	6	<u>519,868</u>	<u>825,052</u>	<u>1,344,920</u>	<u>1,219,769</u>
NET INCOME / (EXPENDITURE)		334,001	(7,800)	326,201	113,008
TRANSFERS BETWEEN FUNDS		-	-	-	-
NET MOVEMENT IN FUNDS FOR THE YEAR		<u>334,001</u>	<u>(7,800)</u>	<u>326,201</u>	<u>113,008</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		461,194	7,800	468,994	355,986
Total funds carried forward		<u>795,195</u>	<u>-</u>	<u>795,195</u>	<u>468,994</u>

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

YELLOW DOOR (SOLENT) – Company Registration Number: 05486084

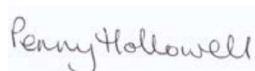
BALANCE SHEET

AS AT 31ST MARCH 2021

	Notes	2021		2020	
		£	£	£	£
FIXED ASSETS					
Tangible fixed assets	10		<u>718,972</u>		<u>723,500</u>
TOTAL FIXED ASSETS			718,972		723,500
CURRENT ASSETS					
Debtors	11	46,554		44,967	
Cash at bank and in hand		<u>704,077</u>		<u>371,646</u>	
TOTAL CURRENT ASSETS		750,631		416,613	
LIABILITIES					
Creditors: Amounts falling due within one year	12		<u>(257,275)</u>		<u>(233,085)</u>
NET CURRENT ASSETS			<u>493,356</u>		<u>183,528</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			1,212,328		907,028
CREDITORS: Amounts falling due after more than one year	14		<u>(417,133)</u>		<u>(438,034)</u>
NET ASSETS	17		<u>795,195</u>		<u>468,994</u>
THE FUNDS OF THE CHARITABLE COMPANY					
Unrestricted income funds	17		795,195		461,194
Restricted income funds			<u>-</u>		<u>7,800</u>
TOTAL CHARITABLE COMPANY FUNDS			<u>795,195</u>		<u>468,994</u>

The notes on pages 31 to 42 form part of these Financial Statements.

Approved by the Board of Trustees on 25th January 2022 and signed on their behalf by:



P Hollowell
Trustee



C Brook
Trustee

**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31ST MARCH 2021**

	Notes	2021 £	2020 £
CASH FLOWS FROM OPERATING ACTIVITIES			
Net cash (used in)/provided by operating activities	21	<u>365,828</u>	<u>198,347</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of fixed assets		<u>(13,403)</u>	<u>(8,325)</u>
NET CASH (USED IN) INVESTING ACTIVITIES		<u>(13,403)</u>	<u>(8,325)</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of borrowing		<u>(19,994)</u>	<u>(20,416)</u>
NET CASH USED BY FINANCING ACTIVITIES		<u>(19,994)</u>	<u>(20,416)</u>
Change in cash and cash equivalents in the year		332,431	169,606
Cash and cash equivalents at the beginning of the year		<u>371,646</u>	<u>202,040</u>
Cash and cash equivalents at the end of the year	22	<u>704,077</u>	<u>371,646</u>

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2021**

1. ACCOUNTING POLICIES

Charity Information

Yellow Door (Solent) is a charitable company established under its Memorandum and Articles of Association and registered with the Charity Commission and Companies House in England and Wales. The principal address is 30 Brookvale Road, Southampton, SO17 1QR. The charitable company is a public benefit entity.

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the Financial Statements are as follows:

(a) Basis of Preparation and Going Concern

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The trustees have considered the likely future cash flows of the charity, taking into account future funding commitments, and have considered the balance sheet and the facilities available at this point in time. The trustees consider that sufficient resources are available to allow the charitable company to continue to operate and therefore the financial statements are prepared on a going concern basis.

The Financial Statements are prepared in sterling, which is the functional currency of the charitable company. Monetary amounts are rounded to the nearest £.

(b) Income

All income is included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacies are received by way of donations and gifts and are included in full in the Statement of Financial Activities when receivable.
- Donated services and facilities are included at the value to the charitable company where this can be quantified and reliably measured. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised, for more information about their contribution refer to the Trustees' Annual Review.
- Investment income is included when receivable.
- Income from charitable trading activities is accounted for when earned.
- Income from grants, where related to performance and specific deliverables, are accounted for as the charitable company earns the right to consideration by its performance.
- Income is deferred where either the income relates to a future accounting period or where income is received for delivery of a service and that service has not been fully delivered at the year end. In these circumstances, the income is recognised in line with the service delivery and any excess is deferred.

(c) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT as the charitable company is not VAT registered and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and their associated support and governance costs.

Support costs are those functions that assist the work of the charitable company but do not directly undertake the charitable activities. These costs have been allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource and are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charitable company and include the audit fees and costs linked to the strategic management of the charitable company.

(d) Tangible Fixed Assets

Tangible assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Fixed assets costing more than £1,000 are capitalised at cost.

Depreciation is provided at the following annual rates in order to write-off each asset over its estimated useful economic life:

Freehold property	2%	Straight line basis
Office equipment	15%	of net book value
Computer equipment	25%	Straight line basis

(e) Debtors

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discount due.

(f) Cash at Bank and in Hand

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

(g) Creditors and Provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

(h) Operating Leases

Rentals payable under operating leases are charged to the Statement of Financial Activities evenly over the period of the lease.

(i) Pension Costs

The charitable company makes pension contributions to employees' pension schemes. The charge for the year represents contributions payable in the year.

(j) Taxation

The charitable company is exempt from Corporation Tax on its charitable activities.

(k) Fund Accounting

Unrestricted funds consist of the general purposes fund and designated funds.

Designated funds are funds established by the Board of Trustees from time to time for specific projects or purposes, are not in any way restricted and any surplus or deficit will be transferred to/from the general purposes fund when the designated fund is closed.

Restricted funds are funds subject to specific restrictions imposed by donors or by the purposes of the appeal. The purpose and use of designated and restricted funds is set out in the notes to the Financial Statements.

(l) **Donated Services**

Donated services and facilities are included at the value to the charitable company where this can be quantified.

(m) **Financial Instruments**

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

(n) **Deferred Income**

Income is deferred where the charity is not yet entitled to the use of the resources. When the pre-conditions for use are met then the income is released.

(o) **Significant Judgements and Estimates**

Preparation of the Financial Statements may require management to make significant judgements and estimates. There are no items in the Financial Statements where judgements and estimates would have a significant effect on amounts recognised in the Financial Statements.

2. **DONATIONS AND LEGACIES**

	Unrestricted	Restricted	2021	2020
	£	£	Total funds	Total funds
			£	£
Grants, donations and gifts	154,482	16,473	170,955	36,437
Donations in kind	-	-	-	91,828
	<u>154,482</u>	<u>16,473</u>	<u>170,955</u>	<u>128,265</u>

In 2020 donations and legacies received of £32,187 were unrestricted. Funds of £4,250 were restricted.

Donations in kind received in 2020 related to professional advice received in respect of the merger with Southampton Women's Aid and subsequent restructure of Yellow Door. There were no donations in kind received in 2021.

Included in donations and legacies are the following:

	Unrestricted	Restricted
	£	£
Southampton City Council – Small Business Grant COVID	25,000	-
Garfield Weston	25,000	-
GSK Fund	30,000	-
Genetian	9,000	-
Percy Bilton	-	4,983
NHS - COVID IT		10,000

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted	Restricted	2021 Total funds	2020 Total funds
	£	£	£	£
Southampton City Council – DSA contract	393,562	-	393,562	390,749
Southampton City Council – CAMHS	-	30,000	30,000	30,000
NHS - Male ISVA	59,833	-	59,833	-
NHS - COVID ISVA	-	82,206	82,206	-
NHS - Winter Pressure Funding	-	20,000	20,000	-
Southampton City Council – DCLG	-	-	-	10,000
Ministry of Justice	-	-	-	119,762
Hampshire County Council – 0-19 Fund	-	-	-	24,969
Hampshire County Council – ISVA Contract	117,926	-	117,926	115,618
Hampshire County Council – Adult Services	64,505	-	64,505	64,684
Hampshire County Council – Supporting Families re COVID	4,400	-	4,400	-
Police and Crime Commissioner	-	126,223	126,223	107,474
Hampshire & IOW Police and Crime Commissioner - transition fund	-	29,941	29,941	-
Hampshire & IOW Police and Crime Commissioner - additional ISVA	-	73,095	73,095	-
Hampshire & IOW Police and Crime Commissioner/MOJ - Covid	-	122,928	122,928	-
Eastleigh Borough Council	-	-	-	500
New Forest District Council	-	5,000	5,000	5,000
HloWCF - DA Elder Abuse	-	7,500	7,500	2,500
HloWCF Covid Emergency	-	5,644	5,644	-
Pathfinder	-	15,000	15,000	48,750
Children in Need	-	62,153	62,153	48,420
Big Lottery, Awards For All	-	-	-	10,000
Big Lottery, Reaching Communities	-	107,679	107,679	106,808
SO18 Big Local	-	-	-	1,285
Blagrove Foundation	40,000	-	40,000	30,000
Global Make Some Noise	-	50,000	50,000	-
No Limits	-	-	-	3,600
Persula Foundation	-	-	-	5,000
Other Foundations	-	-	-	350
W O Street Charitable Trust	-	-	-	3,500
Friarsgate Trust	-	-	-	2,000
CAF - Coop	2,422	-	2,422	647
SCC - CMF	-	-	-	6,508
National Lottery - COVID	-	58,400	58,400	-
The Edward Gostling Foundation	-	5,000	5,000	-
Other	-	-	-	2,111
	<u>682,648</u>	<u>800,769</u>	<u>1,483,417</u>	<u>1,140,235</u>

The charitable company has entered into service agreement contracts with government bodies and local authorities to provide the various services and specific deliverables that the charitable company provides.

The amounts received and the relevant bodies are listed above. There are no unfilled conditions and/or other contingencies attaching to the grants that have been recognised in income.

In 2020, of the income from charitable activities of £1,140,235, £726,960 was unrestricted and £413,275 was restricted.

4. OTHER TRADING ACTIVITIES

	Unrestricted	Restricted	2021	2020
	£	£	Total funds	Total funds
			£	£
Rental income	5,438	-	5,438	6,689
Training Fees and supervision	2,620	-	2,620	2,597
	<u>8,058</u>	<u>-</u>	<u>8,058</u>	<u>9,286</u>

In 2020, all of the other trading activities income of £9,286 was unrestricted.

5. INVESTMENTS

	Unrestricted	Restricted	2021	2020
	£	£	Total funds	Total funds
			£	£
Bank interest receivable	65	-	65	145
	<u>65</u>	<u>-</u>	<u>65</u>	<u>145</u>

In 2020, the income from investments of £145 was unrestricted.

6. ANALYSIS OF EXPENDITURE

	Counselling	Family Therapy	Diversity & Inclusion	Domestic Abuse Team (DAT)	ISVA	STAR	GI	DSA Contract Partners	2021 Total funds	2020 Total funds
	£	£	£	£	£	£	£	£	£	£
Direct staff costs	308,202	48,535	111,077	132,749	226,051	65,429	8,901	-	900,944	762,115
Supervision and consultancy	16,527	3,312	-	-	330	-	3,961	-	24,130	58,535
Training, recruitment and staff costs	9,269	1,126	2,477	2,591	17,854	2,252	223	-	35,792	1,816
Partners payments for contracts	-	-	-	-	73,491	-	-	100,500	173,991	161,868
Support costs	73,123	9,989	20,927	20,601	53,262	22,770	2,041	-	202,713	129,811
Governance costs	2,831	364	802	729	1,822	729	73	-	7,350	105,624
	409,952	63,326	135,283	156,670	372,810	91,180	15,199	100,500	1,344,920	1,219,769

The expenditure in 2021 of £1,344,920 (2020: £1,219,769) comprised £519,868 of unrestricted funds (2020: £763,489) and £825,052 of restricted funds (2020: £456,280).

7. ANALYSIS OF SUPPORT AND GOVERNANCE COSTS

The charitable company identifies the costs of its support functions. It then identifies those costs which relate to the governance function. Having identified its governance costs, the remaining support costs together with the governance costs are apportioned between the key charitable activities undertaken (see note 6) in the year. Refer to the table below for the basis for apportionment and the analysis of support and governance costs.

	General support £	Governance £	Total funds £	Basis of Apportionment
Fundraising costs	31,810	-	31,810	Allocated on time
Premises	13,337	-	13,337	Usage
Office costs	102,423	-	102,423	Usage
Depreciation	17,931	-	17,931	Usage
Audit and accountancy	10,703	7,350	18,053	Governance
Sundry expenses	4,919	-	4,919	Usage
Professional fees	2,537	-	2,537	Usage
Bank interest and charges	19,053	-	19,053	Usage
	202,713	7,350	210,063	

Included in professional fees is £nil (2020: £91,828) of donations in kind (see note 2).

8. NET INCOME FOR THE YEAR

	2021 £	2020 £
This is stated after charging:		
Operating leases	1,600	6,400
Depreciation	17,931	17,976
Auditors' remuneration	7,350	7,150

9. ANALYSIS OF STAFF COSTS, TRUSTEE REMUNERATION AND EXPENSES AND THE COST OF KEY MANAGEMENT PERSONNEL

	2021 £	2020 £
Salaries and other costs	814,164	709,816
Social security costs	53,335	54,651
Pension costs	33,445	19,908
	900,944	784,375

The average number of employees during the year was:

40	39
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The number of full-time staff during the year was 15 (2020: 8) and part-time staff was 25 (2020: 27.5).

Full-time equivalent staff numbers during the year were 28 (2020: 26).

No employee was paid more than £60,000 during the year (2020: nil).

No payments were made to Trustees by way of remuneration or expenses during the year (2020: £nil).

The salaries and benefits of the key management personnel total £218,700 (2020: £177,222).

10. TANGIBLE FIXED ASSETS

	Freehold Property £	Office Equipment £	Total £
Cost			
At 1 April 2020	772,998	22,060	795,058
Additions	-	13,403	13,403
Disposals	-	-	-
As at 31 March 2021	772,998	35,463	808,461
Depreciation			
At 1 April 2020	61,836	9,722	71,558
Charge for the year	15,456	2,475	17,931
Eliminated on disposal	-	-	-
As at 31 March 2021	77,292	12,197	89,489
Net Book Values			
As at 31 March 2021	695,706	23,266	718,972
As at 31 March 2020	711,162	12,338	723,500

11. DEBTORS

	2021 £	2020 £
Trade debtors	38,670	44,967
Prepayments	7,884	-
	46,554	44,967

12. CREDITORS: Amounts falling due within one year

	2021 £	2020 £
Secured bank loans	21,222	20,315
Trade creditors	56,865	37,193
Accruals	7,300	17,692
Deferred income	131,602	143,963
Taxation and social security	20,841	10,232
Other creditors	19,445	3,690
	257,275	233,085

13. MOVEMENTS IN DEFERRED INCOME

	2021	2020
	£	£
Deferred income at 1 April 2020	143,963	108,912
Resources released from previous year	(143,963)	(108,912)
Resources deferred in the year	131,602	143,963
	<hr/>	<hr/>
Deferred income at 31 March 2021	<u>131,602</u>	<u>143,963</u>

14. CREDITORS: Amounts falling due after more than one year

	2021	2020
	£	£
Secured bank loans (less than 5 years)	94,694	90,674
Secured bank loans (over 5 years)	322,439	347,360
	<hr/>	<hr/>
	<u>417,133</u>	<u>438,034</u>

The bank loans are secured on the freehold property which has a carrying value of £695,706.

During the year to 31 March 2016 the charitable company took out two loans with Lloyds Bank plc in order to purchase the freehold property.

The first loan of £180,000 is repayable over 20 years. It has a variable rate of interest of Base + 2.9% per annum. The second loan of £352,600 is repayable over 20 years. It carries a fixed rate of interest of the bank commercial rate + 2.7%.

15. OPERATING LEASES

At 31 March 2021 the charitable company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2021	2020
	£	£
Due within one year	-	1,600
	<hr/>	<hr/>
	<u>-</u>	<u>1,600</u>

16. ANALYSIS OF CHARITABLE FUNDS

	At 01.04.2020 £	Incoming resources £	Outgoing resources £	Transfers £	At 31.03.2021 £
Analysis in movements in unrestricted funds					
General funds	403,218	853,869	(519,868)	25,889	763,108
Designated funds:					
IT Fund	9,498	-	-	-	9,498
Property fund	48,478	-	-	(25,889)	22,589
Total unrestricted funds	461,194	853,869	(519,868)	-	795,195
Analysis of movement in restricted funds					
STAR Project	-	39,616	(39,616)	-	-
ISVA	-	137,924	(137,924)	-	-
Gender Identity Group	-	6,150	(6,150)	-	-
Counselling	-	350,752	(350,752)	-	-
Diversity and inclusion service	5,000	91,014	(96,014)	-	-
Volunteering - Accreditation	2,800	-	(2,800)	-	-
Domestic Abuse Team	-	164,732	(164,732)	-	-
IT Fund (NHS Covid)	-	10,000	(10,000)	-	-
Equipment fund	-	7,733	(7,733)	-	-
Contract Partners	-	9,331	(9,331)	-	-
Total restricted funds	7,800	817,252	(825,052)	-	-
Total Funds	468,994	1,671,121	(1,344,920)	-	795,195

Unrestricted Funds

Unrestricted funds comprise those funds which trustees are free to use in accordance with the charitable objectives.

Designated Funds

The Board of Trustees have designated a fund for information and technology costs and a further fund for property renovations and repairs.

Restricted Funds

Restricted funds are funds which have been given for particular purposes and projects. The restricted funds must be used for the specific purpose as laid down by the donor.

At as 31 March 2021, restricted funds were reduced to £nil (2020: £7,800), due to the specific expenditure being made during the period.

The restricted funds are:

- STAR Project - An education and outreach project which works with young people and adults on a wide range of sex and relationship issues, with particular focus on sexual violence prevention.
- ISVA - The Independent Sexual Violence Advisors (ISVA) offer a confidential, non-judgemental advocacy service and criminal justice support service networking with the Police and other agencies for people who have experienced sexual abuse.
- Gender Identity - The Gender Identity group is a therapeutic group for young people aged 12-18 who are experiencing significant difficulties in relation to their gender and/or sexual identity.
- Counselling - Provides therapeutic services for those affected by rape/sexual assaults either face to face, in groups or on an outreach basis regardless of age and/or gender.
- Diversity and Inclusion Service - Interacts with individuals who are marginalised or disadvantaged by language or communication barriers, poverty, cultural or religious customs, disabilities, sexuality or gender, helping them overcome the various barriers to accessing DSA Services.
- Domestic Abuse Team - Offering specialist support for women who have experienced Domestic abuse, including services such as Pattern Changing Programmes, Peer Support Groups and Adverse Childhood Experiences (ACE) Recovery Toolkits.
- Volunteering Accreditation - For specific use for the accreditation of our training from the National Lottery, Reaching Communities Fund.
- IT Fund (NHS Covid) - Specific funding for IT equipment as a result of Covid.
- Equipment fund - Funding for particular items of equipment.
- Contract Partners - Contract Partner funding for a specific purpose.

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General funds £	Designated funds £	Restricted funds £	Total funds £
Tangible fixed assets	718,972	-	-	718,972
Net current assets/(liabilities)	461,269	32,087	-	493,356
Creditors of more than one year	(417,133)	-	-	(417,133)
Total Funds	763,108	32,087	-	795,195

18. RELATED PARTY TRANSACTIONS

There were no related party transactions that require disclosure arising in the year to 31 March 2021 (2020: £nil).

19. TAXATION

As a registered charity, the income is generally exempt from Corporation Tax under Section 478 of the Corporation Taxes Act 2010 by reason of its charitable objectives and activities.

20. LEGAL STATUS OF THE CHARITABLE COMPANY

The charitable company is limited by guarantee and has no share capital. The liability of each committee member, in the event of winding-up is limited to £1.

21. RECONCILIATION OF NET INCOME/EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2021	2020
	£	£
Net income/(expenditure) for the year (as per the Statement of Financial Activities)	326,201	113,008
Adjustments for:		
Depreciation charges	17,931	17,976
(Increase)/Decrease in debtors	(1,587)	7,300
Increase/(Decrease) in creditors	23,283	60,063
Net cash (used in)/provided by operating activities	<u>365,828</u>	<u>198,347</u>

22. ANALYSIS OF CASH AND CASH EQUIVALENTS – CHANGES IN NET FUNDS / (DEBT)

	2020	Cashflows	2021
	£	£	£
Cash at bank and in hand	371,646	332,431	704,077
Borrowings excluding overdrafts	(458,349)	19,994	(438,355)
	<u>(86,703)</u>	<u>352,425</u>	<u>265,722</u>