

AGE Mole Valley *Concern*

Improving the lives of older people

Making later life a fulfilling and enjoyable experience



**ANNUAL
REPORT**

2023-2024

**Registered Charity No 1111678
Registered Company No 5409543**

CONTENTS

PAGE No's

3	Legal & Administration
4	Report of the Trustees from the CEO
15	Message from the Chairman
16	Financial Review
17	Report of the Independent Examiner
18-20	Receipts & Payment Accounts
21	Income & Expenditure Funds
22	Balance Sheet
23-24	Notes forming part of the Financial Statements

LEGAL & ADMINISTRATION

Registered Charity Number: 1111678

(England and Wales)

Registered Company Number: 5409543

(England and Wales)

Registered Address

The Point, Mayflower Centre, Lyons Court, Dorking, Surrey RH4 1AB

Executive Committee

Chair	Sally Dubery
Trustee	Elaine Machin
Trustee	Dennis Wickham

All members of the Executive Committee are Trustees and Volunteers, and we thank you for your support.

Staff

Chief Executive Officer	Sonia Hubbard
Information & Signposting Officer	Julia Gallagher (Retired Dec 23)
Volunteer Coordinator	Andrea Kelley (Retired Apr 23)
Administrator	June Mills
Volunteer Coordinator	Radhika Lakshman (Appointed May 23)
Befriending Service Coordinator	Zoe Stockwell (Appointed Jan 24)

Bankers

H S B C, 18 North Street, Leatherhead, Surrey KT22 7AR

Independent Examiner

Andrew Wheeler, Taxesense Accountants, 203 West Street, Fareham, Hants PO16 0EN

REPORT OF THE TRUSTEES FOR THE

12 MONTHS TO 31 MARCH 2024

The Trustees present their report with the financial statements of the charity for the year ended 31 March 2024.

The Trustees have adopted the provisions of the Statement of Recommended Practice known as FRS 102 (SORP) introduced in January 2015.

Structure, Governance and Management

The company is registered as a charitable company limited by guarantee and was set up by Memorandum and Articles of Association. Age Concern Mole Valley is run by an Executive Committee of Trustees. The Committee meets every 2 months.

The charity has a strategic business plan for 2016-24 in place, which underpins the direction taken. However, the vision and mission of the charity and taking into account the many challenges and opportunities, means the charity also needs to be flexible and ready to respond to environmental changes.

Vision and Mission

The vision of Age Concern Mole Valley is all encompassing and clear, 'Improving the lives of older people' and the mission is 'Making later life a fulfilling and enjoyable experience'. These both underpin all that the charity aims to accomplish in the future.

Age Concern Mole Valley will continue to support older people over 50, but will focus service delivery on people who have reached the statutory pension age and above.

Values and Strategic Aims

The key strategic aims of focus that underpin the charity's direction are as follows:

- **Reduce loneliness and isolation in Mole Valley for older people**
- **Improve the health and wellbeing of older people**
- **Make greater connection with the local community**
- **Provide an accessible Information & Signposting Service for older peoples' needs**
- **Increase awareness of Age Concern Mole Valley's services**
- **Increase partnership working**
- **Build a fundraising programme, supporting the provision of services and providing long term stability to ACMV**

Each of these key aims has underlying objectives and outcomes, so that Age Concern Mole Valley can focus on achieving its vision of 'improving the lives of older people' and its mission of 'Making later life a fulfilling and enjoyable experience'.

Activities

Age Concern Mole Valley has provided consistent office opening hours in Dorking, four days a week, Monday, Tuesday, Thursday, 09.00 am-1.00 pm., and Friday 09.00 am-12.00 pm, where we provide an all-encompassing Information & Signposting Service.

The charity has continued to be very active throughout the year. We continued to provide the Age Concern Mole Valley 'Local Community Support Programme', which encompasses, Home Visiting, Information & Signposting, Telephone Befriending, Befriending, Social Events, IT/Digital Sessions and Will Writing Clinics over this period.

Home Visiting

We have continued to support our clients and to liaise with various referral agencies. This is where we are able to identify the specific needs of the individual, with Information & Signposting to services that can help improve day-to-day circumstances, e.g., home help support. We aim to support people to be able to live independently for as long as possible and enable older people to decide on the services they want to employ but also to encourage community engagement.

Befriending/Telephone Befriending



their clients in their homes.

The Befriending and Telephone Befriending Service is around addressing loneliness and isolation by organising a volunteer to regularly telephone/visit the older person on a weekly basis to provide a listening ear. Our Volunteer Coordinator has recruited many new volunteers and facilitated the valuable match-making process between the volunteer and the client, as this service's journey develops. In this period, we had completely returned to face-to-face Befriending with our volunteers visiting

Information & Signposting Service – our Administrator has continued to give help and guidance from our office on a wide range of issues to older people living in the Mole Valley area, and to members of their families, plus the general public.

The charity's **Information Technology (IT)/Digital Training sessions** continued in 2023/24 in both Leatherhead at the Fairfield Centre and at the Point in Dorking.

Events - we did not hold any events during this period, but we aim to start these again in the future.

Governance - over this period the CEO has continued to review the many policies and procedures required to manage the charity legally, safely and effectively. The Charity's Trustees have met on Zoom and face-to-face over these 12 months. General Data Protection Regulation - we continued to have this as an area of focus at each Executive Committee meeting.



Information Technology (IT) Developments - over this period we have continued to develop our cloud-based database system 'Charitylog', which enables staff to work from 'the cloud', on every aspect of our operational activities from any location that has Wi-Fi, which was fully appreciated with the move for most staff to hybrid working. We have also continued to develop our website:

www.ageconcernmolevalley.org.uk.

Partnership working - we have continued to attend various partnership meetings over this period via Zoom/Teams and attend informative events/conferences to remain knowledgeable regarding the development and environmental factors affecting older people.

In relation to these activities and developments over the last year, the following section gives details of what the charity has achieved in this year.

Achievements and Performance - 2023 to 2024

The following were our key strategic focus over this period, along with the Business Plan's objectives:

- **Reduce loneliness and isolation in Mole Valley for older people**
- **Improve the health and wellbeing of older people**
- **Make greater connection with the local community**
- **Provide an accessible Information & Signposting Service for older peoples' needs**
- **Increase awareness of Age Concern Mole Valley's services**
- **Increase partnership working**
- **Build a fundraising programme, supporting the provision of services and providing long term stability to ACMV**

In this financial year Age Concern Mole Valley had fully returned to all its main face-to-face services and supported older people with over 5000 activities and continued to develop core projects, such as, the Home Visiting and Befriending Service, the Information & Signposting Service, and our IT/Digital Sessions in Dorking and Leatherhead. Here are some of the key achievements in this financial year as we returned completely to normal service delivery.

Dorking Office - our office in Dorking has been open 4 days per week and staffed by June Mills, our Administrator. We were open to the public for information & signposting and for news and booking of Age Concern Mole Valley services throughout the year.

The Age Concern Mole Valley 'Local Community Support Programme' encompasses: Home Visiting, Information & Signposting, Telephone Befriending/Befriending, Social Events, IT/Digital Sessions and Attendance Allowance/Blue Badge support:

The Information and Signposting Service, 'Pointing you in the Right Direction' has continued to develop extensively over this period, with Julia Gallagher our Information & Signposting Officer and June Mills our Administrator, adding new and updating records on a regular basis. We have also had the support of Davina Benneworth our Administrative Volunteer with updating this service over this period.

The Age Concern Mole Valley Information & Signposting Service is there to assist the public and it also aims to support older people to live at home, independently for as long as possible, through effective signposting to a range of services and support.



In previous years, e.g., 2019/20 we noted over 600 general enquiries. Whereas, 2023/24 we had over 800 general enquiries. This year we have added over 40 new organisations and updated over 220 organisations and the service has noted over **1280 activities, including over 800 individual enquiries**, most of which will often be signposting to more than one service, as we like to give people choice. The development and updating of this invaluable resource is always an ongoing action. We have also added more new referral agencies, making a total of over 296 referral agencies and professionals that signpost older people into our services for support.

This year, the Information & Signposting service has developed an additional strand, because of a demand/need for Attendance Allowance/Blue Badge form completion support, which is lacking in Mole Valley.

Home Visiting has continued throughout the year with face-to-face client meetings with Julia Gallagher until December 2023 when she retired and then Zoe Stockwell, taking over in January 2024 as our Befriending Service Coordinator. Our work aims to support older people to live independently for as long as possible, through effective Information & Signposting. The outcome of reduced loneliness and isolation does improve a person's health and wellbeing, a healthier older person can then live safely at home with independence. When the client is ready, we then move onto the Befriending service and make a match with a volunteer. This process is important for both people, especially around finding the right match, it requires listening skills and a great deal of perception, so that the service works for both parties, and we achieve our outcomes of reduced loneliness and isolation.

The **Befriending/Telephone Befriending Service** continues to be a vital contribution to reducing loneliness and isolation and increasing community cohesion with local communities coming together, plus improving the health and wellbeing of the older person and in some cases the volunteer. The aim is to enable the older person to regain social and interpersonal skills which may have become less due to the loss of a loved one, friends, or a close relative moving out of the area.



Photo: Volunteer Befriender, Jenny Bodkin, visiting Joyce Stafford at home

Andrea Kelley, our Volunteer Coordinator, retired in April 2023 and Radhika Lakshman continued her good work in

May 2023 as our new Volunteer Coordinator. We would not have been able to assist our clients without our dedicated staff and volunteers.

Befriending Service Feedback/Impact Survey - in 2022 we introduced our own impact survey with some of the questions based on the UCLA 3-item loneliness scale, which asks people indirectly about emotions associated with loneliness and isolation. When a new older person joins, we use the survey to assess specific areas and then we revisit these areas after 6 months to assess the difference the service has made to that person, after a Volunteer Befriender has started to visit. Here are some of the questions (3 out of 8) and our findings in 2023, where we asked new Befriending Service clients:

Questions asked to clients	Prior to Volunteer visits	After 6 months of Volunteer visits
Do you often feel isolated from others?	75% of people said yes – often	63% of people said hardly ever/never
How often do you feel lonely	87% of people said often	75% of people said hardly ever
Are you able to talk to people and tell them how you feel?	88% said sometimes	75% said often or always

Here are some examples from both the client and the volunteer of how this vital service is ‘improving the lives of older people’:

“My name is Chris, and I am very fortunate to have the befriending service from Age Concern Mole Valley, my friend being Peter. He visits me weekly and sometimes we sit and talk over tea and sometimes we go for a drive in the Surrey Hills including Newlands Corner and all the glorious surrounding villages. I enjoy this so much as I don’t get out much of course, and the difference that this makes to my life and mental health just cannot be put into words, it’s like being in a very overcast and miserable day and then the sun comes out and I feel human again like there IS some point to life again I truly spend the rest of the week looking forward to these visits, and just cannot thank Peter and all the other volunteers involved with Age Concern Mole Valley for their selfless giving of their own time to make the absolute immense difference to the lives of people like myself, angels on earth thank you so very much from the bottom of my heart.” Chris, ACMV Befriending Service Client

“The befriender role far exceeded my expectations, such an important and vital role. John and I got on so well that my visits were normally 2.5 to 3 hours. I will be sad not to be visiting him anymore.” (ACMV Volunteer)

"Ruth is a very intelligent lady and a really nice person. It's really nice to have a proper conversation with someone." (Befriending Service client)

'When I said to Lindsay, I am so happy the match with Rosa is going so well, she said "it was written in the stars, it was meant to be"' (ACMV Volunteer)

Over this time period we had 13 new Volunteer Befrienders/Telephone Befrienders, making a total of 65, an increase on the previous year. These volunteers provide an invaluable service to lonely and isolated older people. This is highly appreciated by Age Concern Mole Valley and the person they are visiting.



Information Technology (IT)/Digital Sessions - these sessions are for people over 50 years old and were in operation in both Dorking and Leatherhead. In terms of face-to-face IT/Digital sessions - we held 6 courses, with each course running for 6-8 weeks and in total we have held over 100 learner sessions.

We have also used a similar impact assessment approach to the IT/Digital sessions. Over 2023, we had 40 'learners' respond after the 6 sessions, and 18 saw an improvement of over 72% in their key learning objective, e.g., skills/knowledge of IT and their gadget. In relation to keeping in touch via Zoom, email, texting, etc., 14 out of 23 showed an improvement of over 60-80% of being able to contact friends and family.

We have had '8 active volunteers', which support these sessions on a regular basis and without their dedication we would not be able to support so many 'learner sessions'. We would like to thank them all for their ongoing commitment to Age Concern Mole Valley, for their never-ending patience and for sharing their knowledge.



Volunteers' Week, over this period we have had a total of 79 volunteers, and we were able to hold three face-to-face celebratory events in Dorking and Leatherhead. At these events we were able to thank our wonderful volunteers in person for their commitment to Age Concern Mole

Valley and the support of our clients throughout the pandemic.

We have continued to recruit new volunteers for the befriending service. We need more and will continue to look to the local community for volunteers to support in delivering our services.

We have had 20 Volunteer/Client matches, so in total we had 65 Volunteer Befrienders over this period. We had 8 active volunteers that helped deliver our Information Technology related learning support. Age Concern Mole Valley is extremely grateful for the unstinting efforts of all its volunteers who are involved in service provision, and they are highly valued for their support. Without our volunteers we would not be able to achieve our aims and objectives and 'Improve the lives of older people' in Mole Valley.



Fundraising and Grant Applications:

Age Concern Mole Valley was nominated as the charity for 'Westival' a music festival in West Street, Dorking, which happened in April 2023, it was a fantastic opportunity

to raise funds for our charity. With funding from Unum, we were able to develop our fundraising approach at this festival and make the most of the opportunity. We raised £9,954.54 over this weekend and met many locals and raised our profile.

Funding Applications - in 2023/24 one of the key areas of focus by the CEO was to secure funding contributions to support the charity and we want to give thanks for that invaluable support, as follows:

This £2,000 grant went towards the Age Concern Mole Valley Local Community Support Programme, we thank the trust for their contribution and support.



The Allen Lane Foundation - awarded a grant of £3,500 for core costs and it was paid in March 2023 for the April 2023-24 financial year. We thank the foundation for this grant and for giving Age Concern Mole

Valley a grant spread over 2 years.



Supporting the voluntary sector in Elmbridge, Epsom & Ewell and Mole Valley
The National Lottery Community Fund



National Lottery Community Fund - in

2021 we received the

great news of 3 years' funding. The two £15,000 grants were restricted funds in the financial year, and the reference is "the

National Lottery Community Fund" and the programme name is "RC London and Southeast Region". We thank the Community Fund for believing in all our work and supporting Age Concern Mole Valley for 3 years.

Funded by



Community Foundation for Surrey - we thank the CFS

for their ongoing support and the hard work, they do on behalf of the voluntary and community sector in Surrey. We had a £10,000 restricted grant, which

went towards the charity's core costs, specifically staff salaries.

This £2,000 grant went towards our Local Community Support Programme, specifically the Holmwoods area of Mole Valley, many thanks for your contribution and support.



The Edward Gostling Foundation supports small community groups, to large national institutions. A restricted £7,000 grant went towards all of the charity's running costs and services, particularly our 'Local Community Support Programme'. We thank you for your contribution.



Shanly Foundation - this £2,000 grant went towards the Age Concern Mole Valley Local Community Support Programme, many thanks for your contribution and support.



The Sir Jules Thorn Charitable trust kindly

gave a £2,500 donation to Age Concern Mole Valley, and we thank them for their contribution.



contribution._____

Surrey County Council – we had support from Hazel Watson, one of our local county councillors with a £1,180 contribution towards Information Technology that supports our Information & Signposting Service from her Members' Community Allowance. We thank you for your

We have remained in close contact with Age UK nationally and we have a strong supportive relationship with Age Concern Epsom & Ewell, Age Concern Banstead and Age Concern Merstham, Redhill & Reigate. We also retain close relations with other local charities, which provide for the needs of older people, and are grateful to Central Surrey Voluntary Action for their continued support regarding volunteer recruitment.

Will Writing – in relation to these clinics we did continue this service at Meaby & Co's offices until the end of 2023. This was a valuable service, and we thank Esther Janalli-Brown, solicitor at Meaby & Co for her support and wished her well as she left for a new venture.

The future has many challenges for charities such as, Age Concern Mole Valley. The main area of focus will be a sustainable fundraising programme for the future and also the recruitment of more volunteers to support all that we deliver.

The Future

Age Concern Mole Valley will continue to develop and build on the invaluable work it has achieved in previous years. Our vision is to 'improve the lives of older people', and as we end this financial year and go into the next, we continue to face the challenge of fundraising and the recruitment of new volunteers. We will not change our key aims which underpin all our future plans to continue our invaluable services:

- **Reduce loneliness and isolation in Mole Valley for older people**
- **Improve the health and wellbeing of older people**
- **Make greater connection with the local community**
- **Provide an accessible Information & Signposting Service for older peoples' needs**
- **Increase awareness of Age Concern Mole Valley's services**
- **Increase partnership working**
- **Build a fundraising programme, supporting the provision of services and providing long term stability to ACMV**

We have secured a third year of funding from the 'The National Lottery Community Fund' for the following year, which is good start to our 2024/25 fundraising plan. There are several funders that have supported Age Concern Mole Valley over the years, and we hope they will continue to be supportive, so that we can build a sustainable fundraising programme for the future.

We will continue to deliver the Age Concern Mole Valley 'Local Community Support Programme' which encompasses home visiting, a level of information & signposting, befriending, IT/Digital Sessions and Attendance Allowance and Blue Badge Support. The programme is ongoing, it aims to reduce loneliness and social isolation whilst prolonging independence and enabling older people to remain at home with the appropriate support services.

We will continue to support our elderly clients with additional home visits to revisit their needs over time and to see if any additional information and signposting would enhance their quality of life. In relation to the Befriending service – we will still be flexible and person-centred as every volunteer and client and their particular circumstances will be different.

In relation to **General Data Protection Regulation (GDPR)**, the charity will continue to review processes throughout the year.

Information and Signposting – this will continue to be an area of development and updating in 2024/25 with a review of the organisations. This will be essential, so that we can signpost people to local services as they emerge and develop. We will continue to build on the current service, revisiting contacts and double checking our information, so that we provide a useful information portal for those looking for services to support older people. We will also continue to develop the Attendance Allowance/Blue Badge support strand of this service to support the provision of care services for older people.

Information Technology (IT)/Digital Learning Sessions – the valuable IT/Digital Learning sessions will continue in 2024 in both Leatherhead and Dorking. We will use a similar approach as with the Befriending Service, person-centred as every volunteer and learner will have their own preferences regarding their learning approach. We will also aim to recruit additional volunteers to support these sessions, so we can in turn help more 'learners' discover the benefits of information technology, especially around connecting them to family and friends.

Volunteers' Week – we have a summer event planned in June 2024 to celebrate Volunteers' Week. This will be an opportunity to take time to say a

‘big thank you’ to our volunteers’ for all their support. We plan to also hold a Christmas event for our volunteers in December 2024. A challenge for next year is Volunteer Recruitment – it has been recognised that since the Coronavirus pandemic there is a general shortage of volunteers. We like many charities, are finding it hard to recruit more volunteers, and we have lots of lonely/isolated older people that would like a Befriender to visit, so it will be a priority.

Partnership Working – we will continue to contribute and work in partnership with a network of local organisations that support older people across Mole Valley, facilitated by Mole Valley District Council.

Will Writing – we do plan to continue this valuable service and work in partnership with another solicitor. We thank Esther Janalli-Brown, solicitor at Meaby & Co for her support in 2023.

It has been another memorable and eventful year. We have achieved a lot over this period, especially in relation to reducing loneliness and isolation and improving the lives of older people, which is always the ultimate vision of the charity.

We have had to say goodbye and a special thank you to both Julia Gallagher and Andrea Kelley who both retired over this period. There were both committed to Age Concern Mole Valley and supported our services, clients and volunteers with their usual motivation and dedication. We wish them both a happy retirement.

With staff retiring we have welcomed two new team members, Radhika Lakshman our Volunteer Coordinator and Zoe Stockwell, Befriending Service Coordinator. With new people coming onboard it is always an opportunity to review what and how we deliver our services, taking on board new ideas.

A huge ‘thank you’ to the entire staff team over this year, Andrea, Julia, June, Radhika and Zoe for all their hard work.

Our vision ‘improving the lives of older people’ is as always central to all that we deliver and will continue to develop in the future.

Sonia Hubbard, Chief Executive Officer

Message from the Chairman

The Voluntary, Community and Faith Sector make a huge contribution to the lives of people in Mole Valley, providing a range of services and support to the community. Age Concern Mole Valley will continue to provide and build on its invaluable support services to older people, so in turn their service delivery will impact and make a difference to the community in Mole Valley, and 'improving the lives of older people'.

I would like to thank all my Trustee colleagues and all our wonderful volunteers for their support of our clients and 'learners', plus Sonia Hubbard (CEO) and the staff team for their continued hard work in support of the charity and their strong commitment to our vision.

Sally Dubery
Chairman

Financial Review

Income for the period totalled £81,482 including several grants from charitable trusts and foundations, together with donations from individuals and local organisations.

Expenditure was maintained at a similar level to the previous year £88,967.

This results in an overall deficit of £7,485

At the end of the year, the charity has designated reserves of £20,000, which are 3 months running costs and form the charity's reserves policy.

Reserves Policy and Risk Management

The Trustees have carefully considered the forecast of income and expenditure for the year 2023/24 and have concluded that it is appropriate to utilise the reserves in maintaining the resources available to the organisation to enable it to continue its activities in key areas.

Trustees' Responsibilities in relation to the Financial Statements

Charity law requires the Trustees to prepare financial statements that give a true and fair view of the state of affairs of the charity at the end of each financial year and of its surplus or deficit for the financial year. In doing so, the Trustees are required to:

- Select suitable accounting policies and apply them consistently
- Make judgements and estimates that are reasonable and prudent
- Prepare the financial statements on a going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the new FRS 102 (SOFA) and the Charities Act 2011.

The Trustees are also responsible for the safeguarding of the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Reference and Administration

Legal and reference information, which is shown after the contents page, forms part of this report. The financial statements comply with the current statutory requirements, the charity's governing document and the SORP 'Accounting and Reporting by Charities'.

On behalf of the Trustees

Independent Examiner's Report

**Report to the trustees/
members of**

Age Concern Mole Valley

**On accounts for the year
ended**

31st March 2023

Charity no

1111678

Set out on pages

1 to 4

**Respective responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5) (b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent examiner's
statement**

In connection with my examination, no matter has come to my attention

1. which gives me reasonable cause to believe that in, any material respect, the requirements:

· to keep accounting records in accordance with section 130 of the Charities Act; and

· to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

Age Concern Mole Valley

Name:	Andrew Wheeler
Relevant professional qualification(s) or body (if any):	ACCA
Address:	Taxsense Accountants
	203 West Street, Fareham, Hampshire PO16 0EN



CHARITY COMMISSION
FOR ENGLAND AND WALES

Age Concern Mole Valley

1111678

Receipts and payments accounts

CC16a

For the period
from

1/4/2023

To

31/03/2024

Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endow- ment funds to the nearest £	Total funds	Last year
	to the nearest £	to the nearest £		to the nearest £	to the nearest £
A1 Receipts					
Charitable Trusts		65,180	-	65,180	65,524
Services provided	636	-	-	636	306
Donation & Legacies	15,666	-	-	15,666	20,138
Interest Received		-	-		
Sub total (Gross income for AR)	16,302	65,180	-	81,482	85,968
A2 Asset and investment sales, (see table).					
Sub total		-	-		
Total receipts	16,302	65,180	-	81,482	85,968
A3 Payments					
Expenditure on raising funds	3,902	-	-		3,010
Expenditure on Charitable Activities	19,885	65,180	-		85,008
Sub total	23,787	65,180	-	88,967	88,018

Age Concern Mole Valley

A4 Asset and investment purchases, (see table)					
	-	-	-	-	
Sub total	-	-	-	-	-
Total payments	23,787	65,180	-	88,967	88,018
Net of receipts/(payments)	-				
	7,485		-	-7,485	-2,050
A5 Transfers between funds			-		
A6 Cash funds last year end	49,568		-	49,568	50,959
Cash funds this year end	42,083	-	-	42,083	48,909

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at bank	42,083	-	-
			-	-
			-	-
	Total cash funds	42,083	-	-

Age Concern Mole Valley

(agree balances with receipts and payments account(s))

		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	Details			
B2 Other monetary assets		-	-	-
		-	-	-
	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use	Tangible Assets	Unrestricted	10,719	-
			-	-
	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities	Pension payable		64	
	Accruals		131	

Age Concern Mole Valley

Age Concern Mole Valley

For the Year Ended 31 March 2024

Charity Number 1111678

Note 1 2024 Income and Expenditure

Signed by one or two trustees

on behalf of all the trustees

Funds Income and Endowments

	Signature 2024	2023	Print Name	Date of approval
	£	£	Sally Dubery or Elaine Machin	19.11.24
				19.11.24
Receipts from Gift Aid/Royalties	636	306		
Computer donations	-			
General donations	15,666	20,138		
Restricted Funds/Grants (see pages 11-12)	65,180	65,524		
Charity income 2023/24 totals	81,482	85,968		
Resources Expended				
<i>Expenditure for raising funds</i>				
Direct fundraising expenses	1,215	958		
Allocation of general overhead expenses	2,687	2,052		
<i>Direct Charitable Expenditure</i>				
Visiting and Befriending, Information and Signposting	5,900	6,300		
Staff Payroll	73,973	73,316		
IT Support/Laptops/Broadband etc.	2,772	2,589		
Accountancy fees	755	686		
Training	28	23	55	
Website/ Marketing development	244	302		

Age Concern Mole Valley

**Age Concern Mole Valley
Balance Sheet
As at 31.03.2024
Fixed Assets**

	£ 2024	£ 2023
Tangible assets	488	1,073
Investments	-	-

Current Assets

Debtor	-	-
Cash at bank	42,083	48,909
	<u>42,571</u>	<u>49,982</u>

**Current Liability
Creditors:
Amounts falling due
within one year**

PAYE Pension	64	59
Accruals	<u>131</u>	<u>62</u>
	195	121

Net current assets	<u>42,376</u>	<u>49,861</u>
Total assets less current liabilities	<u><u>42,376</u></u>	<u><u>49,861</u></u>

Age Concern Mole Valley

	-	-
Long term loans	-	-
Net Assets	42,376	49,861
Designated funds	65,000	65,000
Unrestricted funds	(22,624)	(15,139)
Restricted funds	-	-
Total Charity funds	42,376	49,861

Client Approval Certificate

I approve these accounts and confirm that I have made available all relevant records and information for their preparation.

Signed:

Dated

**Age Concern
Mole Valley**

Notes to the Accounts For the year ended 31 March 2024

Notes to the Financial Statements as of 31 March 2024

1. Basis of Preparation

The financial statements have been prepared under the historic cost

convention, following the recommendations of the Statement of Recommended Practice known as FRS 102 (SORP) introduced in 2014 covering charities with a year end after January 2015.

2. Accounting Policies

a) Income

All income is accounted for on an accrual basis, except for voluntary donations, which are taken into account when received Grants are recognised in full during the year that they are received Incoming receipts from tax reclaims are included in the SOFA at the same time as the gift to which they relate.

b) Fixed Assets

Fixed assets are stated at cost and depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life Computer equipment and office equipment 25% straight line basis It is the Charity's policy to capitalise fixed assets that are above a de minimis level of £500.

c) Resources expended

Resources are accounted for on an accruals basis. Expenditure is appointed to cost categories based on the amount attributable during the year, including the cost of generating funds, charitable activities. Governance costs include legal costs and Trustee meetings only.

**d)
Recognition
of liabilities**

These financial statements recognise all liabilities that the charity has responsibility for. The charity is not aware of any contingent liabilities.

**Age Concern Mole Valley
Notes to the Accounts For the year ended 31 March 2024**

3. Staff

The charity has been well represented by Sonia Hubbard, Julia Gallagher, Radhika Lakshman, Zoe Stockwell and June Mills throughout the year.

	31.03.20 24	31.03.2 023
4. Tangible Fixed Assets		
Cost	10719	10719
Addition	-	-
	-	
Accumulated Depreciation	9646	-9646
	-	
Depreciation Charge	585	
	<u>488</u>	<u>1073</u>

5. Other Creditors

Pensions Fund		59
		<u>62</u>
	64	

Age Concern Mole Valley

<u>131</u>	
<u>195</u>	<u>121</u>

During the year, the Charity took one office space at the Point in Dorking.

This lease continues until February 2024 at an annual cost of £6,300, but with a general break clause after 3 months' notice.

9061

7. Commitments

There are no other commitments not recorded in the financial statements.