

COMMUNITY MONEY ADVICE LTD

England & Wales · Charity number 1111436

Details

Status	Registered
Legal form	Charitable company
Company number	05123444
Registered	2005-09-23
Register	View on the Charity Commission register

Contact

Address	Community Money Advice 18 Wyle Cop Shrewsbury SY1 1XB
Phone	01743341929
Email	companysec@communitymoneyadvice.com
Website	www.communitymoneyadvice.com

Activities

Objects: TO RELIEVE POVERTY BY PROVIDING DEBT ADVICE AND TRAINING TO COMMUNITY GROUPS AND NON-PROFIT MAKING ORGANISATIONS IN ORDER FOR THEM TO ASSIST PERSONS WHO HAVE BEEN AFFECTED BY DEBT.

Activities: Development of church based social and community action especially in the field of debt and money advice to people in need. The establishment of completely free money advice centres in every community in the nation. Publication of education and training materials related to the above activities.

Classification

- **How:** Provides Human Resources, Provides Services, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Prevention Or Relief Of Poverty
- **Who:** Other Charities Or Voluntary Bodies

Geography

- **Area of benefit:** NATIONAL AND OVERSEAS
- Northern Ireland
- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-05-31	£512,389	£646,204	£109,554	26
2024-05-31	£674,257	£842,080	£243,369	29
2023-05-31	£719,470	£828,442	£411,192	30
2022-05-31	£818,544	£628,843	£520,164	24
2021-05-31	£719,847	£439,526	£330,463	10

Trustees

Name	Role	Appointed
ROBIN BRYAN DAVID WILLISON	Chair	2026-06-01
Alison Kathleen Padfield		2022-01-13
Catherine Nicholas-Vilkaitis		2026-06-01
David Simon Matthew Nussbaum		2026-06-01
Julian Stanier Mander		2020-01-22

Accounts

COMMUNITY MONEY ADVICE

Accounts – 31st May 2025

COMMUNITY MONEY ADVICE

(A company limited by guarantee and not having a share capital)

Charity number: 1111436

Company number: 05123444

Accounts – 31st May 2025

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COMMUNITY MONEY ADVICE

**REPORT OF THE TRUSTEES
for the year ended 31st May 2025**

The Trustees are pleased to present their annual report and financial statements of the charitable company for the year ended 31st May 2025 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (issued October 2019).

Reference and Administration Details

The charity's name is Community Money Advice.

Charity Registration Number: 1111436

Company Number: 05123444

Registered Office and Principal Address: c/o Illuminate, 18 Wyle Cop, Shrewsbury, Shropshire, SY1 1XB.

Trustees

The Trustees of the charitable company are its Directors for the purposes of company law. The Trustees and officers who served during the year and since the year end were as follows:

H R Keates (resigned 25/9/2025)
T D Jackson (resigned 8/8/2025)
S E Vinson
J S Mander
A K Padfield
J E Wanless
T J Cox (appointed 26th September 2024)

Secretary: S E Vinson

Objectives and Activities

The main objects of the charity are to relieve poverty by providing advice and training to community groups and non-profit making organisations in order for them to assist persons who have been affected by debt.

The main activities of the charity are the development of church based social and community action especially in the field of debt and money advice to people in need. Also the establishment of completely free money advice centres in every community in the nation together with publication of education and training materials related to the above activities.

In planning the activities of the charitable company, the directors have considered the Charity commission's guidance on public benefit. The charity provides advice to persons in debt and provides training to debt advisors.

In addition, the charity advises Government, the national press and TV on personal indebtedness.

We summarise our overall aims in the statement, 'Freedom from debt, hope for the future'.

REPORT OF THE TRUSTEES
for the year ended 31st May 2025 (Continued)

Achievements and Performance

The driving force behind CMA's centres has always been to help people trapped by debt to find freedom through three key elements: regulated debt advice, money management skills and ongoing face to face support for as long as it is required – a unique offering amongst debt advice providers in the UK.

Regulatory requirements from the Financial Conduct Authority (FCA) in the area of Consumer Duty have caused significant work across the sector for implementation, for which training materials and CMA's case and centre-management software, "Catalyst" have been specifically designed to address.

Money and Pension Service organizational accreditation is standard for all CMA FCA-authorized firms and the CMA Hub, as is compliance with FCA Consumer Duty regulations

The FCA heavily impacted centres by suddenly announcing that satellite centres needed to change the way they were registered, and insisted that advice immediately be stopped until new paperwork and structures were put in place. This had an unacceptable effect on clients and centre personnel. We hope that the clear feedback and high level of engagement was noted.

Last year we introduced the "Connect-First" model to enable new debt advice centres to open as quickly as possible.

Nationally, financial pressures on churches and a tightening landscape of grant sources have forced the closure of many centres, reducing the capacity of the network and reducing the income to CMA through affiliations. This has resulted in an exceptionally difficult year.

CMA Snapshot

This year, 8 new CMA Connect centres opened, as well as a new Full Debt Advice Centre. However, this has been offset by the loss of 42 existing centres which have closed as they struggled with funding, succession, and a number of local issues which couldn't be surmounted.

4,750 (2024: 9,500) households have been helped with debt advice and another 2,300 for other support. Roughly £35m of debt was held across households on debt cases.

Training

Demand for training has continued to be buoyant, and our new booking system has coped admirably with some of the complexities around registration and course test administration.

CMA ran 103 (2024: 214) training days, with 811 (2024: 1,145) people attending.

46 (2024: 90) new Money Mentors (collecting and collating clients' financial information and making referrals to CMA's Hub for regulated debt advice) were added to the team of Connect centres.

Trained 70 (2024: 198) Budget Coaches to support individuals and families to budget and live within their means.

Catalyst

Our bespoke centre and case management software, Catalyst, has performed well for the network and further developments have rolled out seamlessly for centres in response to requests for enhancements.

Annual Conference

Our 2024 October conference in Shrewsbury saw excellent take-up and engagement, with much positive feedback, such as:

"Positive and thoughtfully crafted for all attendees"

"Very well organised, lovely people, wonderful atmosphere"

REPORT OF THE TRUSTEES
for the year ended 31st May 2025 (Continued)

Annual Conference (continued)

"Very positive. Feel that we are going to move and grow more"

"Overall I enjoyed the conference, informative and uplifting"

"Watching on Zoom it was excellent. Thank you for including us and not letting us feel left out"

For 2025, we have taken the decision to switch to on-line only, to counter demands on staff time that is under increased strain as a result of the reduction in overall staff hours.

Head office

Our small head office space in Shrewsbury has enabled core administrative staff to consolidate day-to-day operations, and to provide a stable base for handling stock and a meeting place for staff.

Personnel

The planned-for transition to a new COO happened sooner than originally anticipated, as John Franks retired. His role has been taken on by our previous Training Manager, Becci Amos.

The reduction in the size of the network has led to the unhappy decision to reduce staffing levels, and to keep the level of staff provision under review while we look to the network to restabilize.

Our Operations team has reduced in size following the loss of three roles. Our Operations Team Manager left, as well as 3 other Support Managers, with support for centres being covered by other staff.

Redundancies have been made from January 2025 after a period of consultation, which also resulted in the removal of the Business Development role and a Hub Debt Adviser working with prisoners.

Financial Review

The total income for the year was £512,389 (2024: £674,257) and total expenditure on charitable activities amounted to £646,204 (2024: £842,080). At the year end the charity had £107,177 (2024: £232,639) in unrestricted reserves and £2,377 (2024: £10,370) in restricted reserves.

Reserves Policy

CMA maintains free cash reserves to cover whichever is the greater of 3 months' operating costs or making staff redundant. However, unanticipated reductions in income and difficulties in attracting new grant funding have taken our reserves below the level that trustees wish to maintain, resulting in increased attention being brought to future plans.

Fundraising

The decision by the Money & Pensions Service to end their support for us as a body processing Debt Relief Orders has had a disproportionate effect on us compared to larger organisations.

Trustees wish to express their deepest thanks to the trustees of the Community Fund who are providing £332,670 over three years. This has enabled us to develop our "Catalyst" tool for all centres, develop our ChatBot, produce and accredit Level 3 training with MaPS, enhance our booking systems for training, and develop budgeting tools and our website for clients.

CMA Trustees are aware that reliance upon grant funding and centre affiliation fees is not sufficient to provide stability. Plans are underway for a fundraising initiative and inviting individuals to support CMA.

We are grateful to all our partners who support us financially and to God for His faithful provision.

REPORT OF THE TRUSTEES
for the year ended 31st May 2025 (Continued)

Fundraising (continued)

Our centres will always be at the heart of everything that we do, and CMA remains committed to ensuring we continue to provide each of our centres with the best possible service at all times, based upon individual needs, whilst seeking always to improve and enhance what we do. We support and mentor all of our centres, and include a focus on fundraising and financial resilience.

Trust Fund

CMA operates a trust fund, seeded with 10% of incoming MaPS grants. The fund enables centres to help clients with the cost of bankruptcies or for help for set-up and training costs where a centre is unable to meet the full cost themselves.

This year we ended our historical support for CHAPS in Kenya as a change of direction for the project following transition to new leadership removed our valued link to them.

Future Developments

This year will be the first where Consumer Duty Board reports are produced by centres, and centres consider the journeys of their vulnerable clients. Work within Catalyst to provide the raw statistics and reporting required for these reports has been completed.

A new specialist trainer, John Coates, has joined the training department to help facilitate the roll out of new training modules, focusing on delivering the Casework/Specialist courses.

Structure, Governance and Management

Community Money Advice Limited is a company limited by guarantee governed by its Memorandum and Articles of Association dated 4th May 2004 which have subsequently been amended. It is registered as a charity with the Charity Commission. Members of the charitable company guarantee to contribute amounts not exceeding £10 to the assets of the charitable company in the event of a winding up.

Appointment of Trustees

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

H R Keates
T D Jackson
S E Vinson
J S Mander
A K Padfield
J E Wanless
T J Cox

Trustees meet 6 times a year, with a half-day with key CMA staff alongside the national conference, and an extended meeting in person in March. We intentionally cover all requirements of the Charity Commission over a 2-year cycle.

All trustees keep the composition of the board under review and will seek to appoint additional members with appropriate skills and expertise should the need arise. The trustee board aims to have a broad representation of trustees. The opportunity for new trustees is advertised across the CMA network together with the outline of the type of person required. Generally, trustees will have a knowledge of the sector, of a specific skill set that is needed to be a Christian. Interested parties are given details of the background of the charitable company in order to make them aware of current activities.

REPORT OF THE TRUSTEES
for the year ended 31st May 2025 (Continued)

Appointment of Trustees (continued)

Trustees serve for a default period of 3 years and are invited by other members of the board for re-election if they wish to continue. This year, both Sarah Vinson and Tim Jackson agreed to extend their retirement by a further year to support CMA through the difficulties of restructuring.

We revised our definition of being quorate to follow Charity Commission recommendations for "one-third of members plus one."

We appointed Aversure on behalf of trustees to aid CMA with compliance with Human Resource advice, particularly valued through our experience of implementing structural changes to the organisation.

Remuneration

Annually, the Trustees review the salaries of the team and aim to agree an increase that keeps pace with the Consumer Price Index.

As part of our restructuring this year, the staff working-day was shortened from 8 to 7 hours, applied equally across all the staff team, with the exception of 6 staff members who retained the 8 hour working day, as well as a number of shifts of role and a decision to not replace staff who were retiring or leaving the organisation. Our restructure has reduced our personnel spend by around 33%, which has been hugely painful in loss of capacity to support centres.

The Chief Executive Officer advises the trustees on any internal regrading required as part of promotion or structural changes, as they occur.

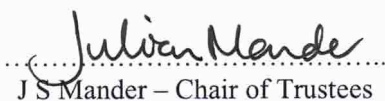
Risk Management

A risk register is kept under review by trustees and used each year to pro-actively guide trustees to areas of operations requiring scrutiny, with the aim of reducing risk to CMA. We are satisfied that systems are in place to mitigate exposure to the major risks.

This year the financial risks to the charity forced a restructure, a process that commenced in September 2024 and finally concluded by Easter 2025.

This report has been prepared in accordance with the special provisions relating to companies subject to the Small Companies Regime within part 15 of the Companies Act 2006.

Approved by the trustees on 24TH FEBRUARY 2026 and signed on its behalf by:


J S Mander – Chair of Trustees

Shrewsbury

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

I report to the trustees on my examination of the accounts of Community Money Advice for the year ended 31st May 2025.

Responsibilities and Basis of Report

As the charity's trustees (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the charitable company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent Examiner's Statement

Since the Companies gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of Chartered Accountants which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charitable company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



A P Williams BSc FCCA
A J Carter & Co Limited
Chartered Certified Accountants

22b High Street
Witney
Oxon
OX28 6RB

25th February 2026

STATEMENT OF FINANCIAL ACTIVITIES*(including an income and expenditure account)*

	Note	Unrestricted General Funds £	Unrestricted Designated Funds £	Restricted Funds £	Total Funds 2025 £	Total Funds 2024 £
Income from:						
Donations	3	84,527	-	3,239	87,766	46,305
Charitable activities	4	370,624	-	50,445	421,069	622,085
Investments	5	3,554	-	-	3,554	5,867
Total incoming resources		<u>458,705</u>	<u>-</u>	<u>53,684</u>	<u>512,389</u>	<u>674,257</u>
Expenditure on:						
Charitable activities	7	<u>561,938</u>	<u>3,370</u>	<u>80,896</u>	<u>646,204</u>	<u>842,080</u>
Total expenditure		<u>561,938</u>	<u>3,370</u>	<u>80,896</u>	<u>646,204</u>	<u>842,080</u>
Net income/(expenditure) and net movement in funds for the year		(103,233)	(3,370)	(27,212)	(133,815)	(167,823)
Transfer between funds		<u>(14,332)</u>	<u>(4,527)</u>	<u>18,859</u>	<u>-</u>	<u>-</u>
Net movement in funds		(117,565)	(7,897)	(8,353)	(133,815)	(167,823)
Reconciliation of funds						
Total funds brought forward		<u>215,469</u>	<u>17,170</u>	<u>10,730</u>	<u>243,369</u>	<u>411,192</u>
Total funds carried forward		<u>£97,904</u>	<u>£9,273</u>	<u>£2,377</u>	<u>£109,554</u>	<u>£243,369</u>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derives from continuing activities.

The notes on pages 10 to 16 form part of these financial statements

COMMUNITY MONEY ADVICE

8.

BALANCE SHEET
as at 31st May 2025

	Note	2025 £	2024 £
Current assets			
Debtors	11	32,374	19,804
Cash at bank and in hand		92,604	282,011
Total current assets		124,978	301,815
Liabilities			
Creditors falling due within one year	12	15,424	58,446
Net current assets		109,554	243,369
Total assets less current liabilities		109,554	243,369
Creditors: falling due after more than 1 year		-	-
Total net assets	15	£109,554	£243,369
The funds of the Charity			
Restricted income funds	16	2,377	10,730
Unrestricted income funds-General	16	97,904	215,469
Unrestricted income funds-Designated	16	9,273	17,170
Total unrestricted funds		107,177	232,639
Total charity funds		£109,554	£243,369

For the year ended 31st May 2025 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

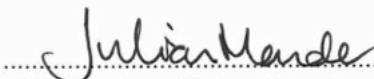
Directors Responsibilities

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476; and

The directors acknowledge their responsibilities for complying with the requirements of the act with respect to the accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the special provisions relating to companies subject to the Small Companies Regime within part 15 of the Companies Act 2006.

These accounts were approved by the board of directors and authorised for issue on: 24TH FEBRUARY 2026 and are signed on their behalf by:


J S Mander – Chair of Trustees

CASH FLOW STATEMENT**For the year ended 31st May 2025**

	Note	2025 £	2024 £
Cash flows from operating activities:			
Net cash provided by operating activities		(192,961)	(125,496)
Cash flows from investing activities:			
Interest		3,554	5,867
Purchase of tangible assets		-	-
		(189,407)	(119,629)
Net increase/(decrease) in cash		(189,407)	(119,629)
Cash at bank at beginning of year		282,011	401,640
Cash in hand		£92,604	£282,011

**Reconciliation of Net Income/(Expenditure)
to Net Cash Flow from Operating Activities**

	2025 £	2024 £
Net income/(expenditure)	(133,815)	(167,823)
Interest	(3,554)	(5,867)
(Increase)/decrease in debtors	(12,570)	17,757
Increase/(decrease) in creditors	(5,338)	(14,404)
Increase/(decrease) in deferred income	(37,684)	44,841
Net cash provided by operating activities	£(192,961)	£(125,496)

Analysis of Cash

	2025 £	2024 £
Cash at bank and cash equivalents	92,604	282,011
	£92,604	£282,011

**NOTES TO THE ACCOUNTS
for the year ended 31st May 2025**

1. Accounting Policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a) Basis of Preparation

The Financial Statements have been prepared in accordance with the Charities: Statement of Recommended Practice (applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Public Benefit Entity

Community Money Advice meets the definition of a public benefit entity as defined by FRS 102.

Going Concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

b) Income Recognition Policies

Items of income are recognised and included in the accounts when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions attached to the items of income have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

For legacies entitlement is taken as the earlier of:

- The date on which the charity is aware that Probate has been granted;
- the estate has been finalised and notification has been made by the Executors to the Trust that a distribution will be made; or
- when a distribution is received from the Estate.

Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the Charity has been notified of the Executors intention to make a distribution. Where legacies have been notified to the Charity, or the Charity is aware of the granting of the probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of a specific performance or provision of other specified service is deferred until the criteria for income recognition are met.

c) Donated Services

In accordance with the Charities SORP (FRS 102) the general time of volunteers is not recognised in the accounts.

NOTES TO THE ACCOUNTS
for the year ended 31st May 2025 (continued)

d) Interest Receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank.

e) Fund Accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the Charity. Designated funds are unrestricted funds of the Charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for the particular areas of the Charity's work or for specific projects being undertaken by the Charity.

f) Expenditure and Irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on Charitable activities includes the cost of running the activities of Community Money Advice and associated projects.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

g) Tangible Fixed Assets

Individual fixed assets are capitalised at cost and are depreciated over their estimated useful economic lives on the straight line basis as follows:

Asset Category	Annual Rate
Land	Nil
Buildings	2% per annum
Equipment	25% per annum

h) Debtors

Trade and other debtors are recognised at the settlement amounts due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

i) Cash at Bank and in Hand

Cash at bank and cash in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

j) Creditors and Provisions

Creditors and provisions are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

NOTES TO THE ACCOUNTS
for the year ended 31st May 2025 (continued)

k) Pensions

The Charity operates a defined contribution scheme, the assets of which are held outside the Charity. The contributions by the Charity in the year are detailed in note 14.

2. Legal Status of the Charity

Community Money Advice Limited is a private company limited by guarantee incorporated in England and Wales.

3. Income from donations

	Unrestricted Funds 2025 £	Designated Funds 2025 £	Restricted Funds 2025 £	Total 2025 £	Total 2024 £
Donations and gifts	84,527	-	3,239	87,766	46,305
	<u>£84,527</u>	<u>£-</u>	<u>£3,239</u>	<u>£87,766</u>	<u>£46,305</u>

4. Income from charitable activities

	Unrestricted Funds 2025	Designated Funds 2025	Restricted Funds 2025	Total 2025 £	Total 2024 £
Grants	79,264	-	50,445	129,709	210,854
Affiliate fees	170,998	-	-	170,998	189,318
Conference & training	95,759	-	-	95,759	126,176
Other income	24,603	-	-	24,603	95,737
	<u>£370,624</u>	<u>£-</u>	<u>£50,445</u>	<u>£421,069</u>	<u>£622,085</u>

5. Income from investments

	2025 £	2024 £
Interest	3,554	5,867
	<u>£3,554</u>	<u>£5,867</u>

NOTES TO THE ACCOUNTS
for the year ended 31st May 2025 (continued)

6. Analysis of expenditure on charitable activities

	Unrestricted Funds 2025 £	Designated Funds 2025 £	Restricted Funds 2025 £	Total 2025 £	Total 2024 £
Staff costs	458,443	-	60,958	519,401	580,903
Contractors	7,220	-	125	7,345	14,413
Training tutor fees	11,087	-	-	11,087	21,425
Memberships	839	-	-	839	1,848
Conference costs	15,892	-	-	15,892	19,681
Marketing and PR	1,280	-	-	1,280	3,165
Travel expenses	-	-	-	-	4,851
Hospitality	4,561	-	-	4,561	2,592
Postage, telephone and office costs	14,275	-	2,119	16,394	29,665
Insurance and Accountancy	5,478	-	-	5,478	1,167
Bank charges	1,358	-	-	1,358	1,486
IT costs including Catalyst	40,533	-	12,445	52,978	118,304
Non-executive trustee expenses	322	-	-	322	557
Audit	-	-	-	-	5,740
Charitable giving	650	3,370	5,249	9,269	36,283
Total	£561,938	£3,370	£80,896	£646,204	£842,080

7. Net income/(expenditure) for the year

	2025 £	2024 £
<i>This is stated after charging:</i>		
Auditors remuneration	-	5,740
Accountancy and independent examiners fee	1,440	-

8. Analysis of staff costs, trustee remuneration and expenses and related party transactions

	2025 £	2024 £
Salaries and wages	462,419	535,489
Social security costs	29,403	31,694
Employer contribution to defined contribution pension scheme	12,288	13,720
	£504,110	£580,903

No employees had emoluments in excess of £60,000 (2024: £60,000).

The following payments were made during the year in respect of the reimbursement of travel, subsistence and office costs of two trustees £322 (2024: £3,066).

9. Staff numbers

The average monthly number of employees during the year was as follows:

	2025 Number	2024 Number
Charitable activities	19	24
Administration	7	5
	26	29

NOTES TO THE ACCOUNTS
for the year ended 31st May 2025 (continued)

10. Corporation tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

11. Debtors

	2025	2024
	£	£
Prepayments and accrued income	32,374	19,804
	<u>£32,374</u>	<u>£19,804</u>

12. Creditors: amounts falling due within one year

	2025	2024
	£	£
Deferred income	13,857	51,541
Accruals	1,567	6,905
	<u>£15,424</u>	<u>£58,446</u>

13. Deferred income

	2025	2024
	£	£
Other deferred income	13,857	51,541
	<u>£13,857</u>	<u>£51,541</u>

Deferred income is included in the financial statements as follows:

	2025	2024
	£	£
Deferred income is included within:		
Current liabilities	<u>13,857</u>	<u>51,541</u>

Movements in the year:

Deferred income at 1 June 2024	£51,541	£6,700
Released from previous periods	£(49,264)	£(6,700)
Resources deferred in the year	£11,580	£51,541
Deferred income at 31 May 2025	<u>£13,857</u>	<u>£51,541</u>

14. Retirement benefit schemes

	2025	2024
	£	£
Defined contribution schemes		
Charge to profit or loss in respect of defined contribution schemes	12,288	13,720
	<u>£12,288</u>	<u>£13,720</u>

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

NOTES TO THE ACCOUNTS
for the year ended 31st May 2025 (continued)

15. Analysis of net assets between funds

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total £
Fund balances at 31 May 2025 are represented by:				
Current assets/(liabilities)	97,904	9,273	£2,377	109,554
Total	£97,904	£9,273	£2,377	£109,554
	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total £
Fund balances at 31 May 2024 are represented by:				
Current assets/(liabilities)	215,469	17,170	10,730	243,369
Total	£215,469	£17,170	£10,730	£243,369

16. Analysis of charitable funds

Analysis of movements in designated funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	Balance 1.6.2024 £	Incoming resources £	Resources expended £	Transfers £	Balance 31.5.2025 £
Kenya	4,527	-	-	(4,527)	-
Trust Fund	12,643	-	(3,370)	-	9,273
Total	£17,170	£-	£(3,370)	£(4,527)	£9,273

Analysis of movements in restricted funds

The restricted funds of the charity comprise the unexpected balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	Balance 1.6.2024 £	Incoming resources £	Resources expended £	Transfers £	Funds 31.5.2025 £
Trust Fund	2,490	660	(2,703)	-	447
Community Fund	4,241	50,445	(73,424)	18,859	121
Scotland	2,319	-	(2,319)	-	-
Acts 435	180	770	(950)	-	-
Training	1,500	-	(1,500)	-	-
Specialist Support	-	1,809	-	-	1,809
Total	£10,730	£53,684	£(80,896)	£18,859	£2,377

Name of restricted fund	Description, nature and purposes of the fund
Trust Fund	To support centres and clients in financial difficulty.
Community Fund	Funds received to develop the Connect centres as an alternative basis of providing debt advice at a local level.
Scottish Funds	Provision of Scottish specific services.
Acts 435	Funds received to directly meet client needs.
Training	Funds received to support the rewrite of CMA's Level 3 training materials.

NOTES TO THE ACCOUNTS
for the year ended 31st May 2025 (continued)

17. Related party transactions**Trustee remuneration**

During the year the charity paid remuneration and fees to one of the directors and key management personnel of the charity as follows:

	2025	2024
	£	£
Heather Keates		
Salaries and wages	48,278	51,670
Employers national insurance	5,573	5,875
Employers pension	1,448	1,550
	<u>£55,299</u>	<u>£59,095</u>

Transactions with related parties

During the year the company entered into the following transactions with related parties:

	2025	2024
	£	£
The Fayre		
purchase of goods	420	6,323
	<u>£420</u>	<u>£6,323</u>

The Fayre is a joint partnership between H Keates and her partner T Keates.

The payments are in respect to advertising and graphic design, and are paid on a fair market value.

18. Cash generated from operations

	2025	2024
	£	£
Deficit for the year	(133,815)	(167,823)
Adjustments for:		
Investment income recognised in statement of financial activities	(3,554)	(5,867)
Movements in working capital:		
Decrease in debtors	12,570	17,757
(Decrease) in creditors	(5,338)	(14,404)
Increase/(decrease) in deferred income	(37,684)	44,841
	<u>(192,961)</u>	<u>(125,496)</u>

Accounts

Charity Registration No. 1111436
Scottish Charity No. SC040728
Company Registration No. 5123444 (England and Wales)

COMMUNITY MONEY ADVICE LIMITED
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2024

COMMUNITY MONEY ADVICE LIMITED

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COMMUNITY MONEY ADVICE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Directors and Trustees	H R Keates T D Jackson S E Vinson J S Mander A Padfield J E Wanless
Secretary	S E Vinson
Charity number	1111436
Company number	5123444
Principal address	18 Wyle Cop Shrewsbury Shropshire SY1 1XB
Registered office	The Barnabas Centre Longden Coleham Shrewsbury Shropshire SY3 7DN
Auditors	James Holyoak & Parker Limited 1 Knights Court Archers Way Battlefield Enterprise Park Shrewsbury SY1 3GA

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MAY 2024

The trustees, who are also the directors of Community Money Advice Limited for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2024

The trustees present their annual report and financial statements for the year ended 31 May 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 2 to the financial statements and comply with the company's Articles of Association and Memorandum, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The main objects of the charity are to relieve poverty by providing advice and training to community groups and non-profit making organisations in order for them to assist persons who have been affected by debt.

The main activities of the charity are the development of church based social and community action especially in the field of debt and money advice to people in need. Also the establishment of completely free money advice centres in every community in the nation together with publication of education and training materials related to the above activities.

In planning the activities of the charitable company, the directors have considered the Charity commission's guidance on public benefit. The charity provides advice to persons in debt and also provides training to debt advisors.

In addition, the charity advises Government, the national press and TV on personal indebtedness.

We summarise our overall aims in the statement, 'Freedom from debt, hope for the future'.

Achievements and performance

The driving force behind CMA's centres has always been to help people trapped by debt to find freedom through three key elements: regulated debt advice, money management skills and ongoing face to face support for as long as it is required – a unique offering amongst debt advice providers in the UK.

Regulatory requirements from the Financial Conduct Authority (FCA) in the area of Consumer Duty have caused significant work across the sector for implementation, for which training materials and CMA's case and centre-management software, "Catalyst" have been specifically designed to address.

Money and Pension Service organizational accreditation was achieved for all CMA FCA-authorized firms and the CMA Hub.

FCA Consumer Duty Guide and associated policy and procedures for Full Debt Advice and Connect centres was written and disseminated out to the network of the 31st July 2023 deadline.

Nationally, pressures on funding streams and debt advice organisations has resulted in a shifting landscape of provision, that has resulted in the loss of advice centres from many providers.

Intentional work to consider efficiencies and to redesign the operational practices of CMA has been carried out, with particular attention on the process for starting new debt advice centres under a "Connect-First" model. This enables new centres to open relatively quickly, with debt advice being provided centrally by CMA, with a planned future choice of upgrading to being a full debt-advice provider once training and experience has been gained after the first year. This shift of operating model has required significant alteration to CMA's operations.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2024

CMA Snapshot

This year, 20 new CMA Connect centres have started.

9,500 households have been helped, representing £38m of debt.

Training

There has been significant uplift in demand for CMA-provided training across the debt advice sector. This has precipitated upgrades to CMA systems and a planned increase in personnel to be able to meet this demand.

CMA ran 214 training days, with 1,145 people attending.

New Training Management and Learning Management systems have been implemented to automate much of our administration, and enable our activities to appeal to a wider range of learning styles.

90 (2023: 62) new Money Mentors (collecting and collating clients' financial information and making referrals to CMA's Hub for regulated debt advice) were added to the team of Connect centres.

We piloted and hosted the bespoke "Supporting and Advising Vulnerable Clients" course.

MaPS Accreditation gained for CMA's level 3 & 4 Debt Adviser courses.

198 (2023: 109) Budget Coaches were trained to support individuals and families to budget and live within their means.

Catalyst

The new version of our bespoke centre and case management software, Catalyst, rolled out in Spring 2024. This has brought a significant uplift to case detail, embedding credit reports, Debt Relief Order preparation, and Consumer Duty requirements at the heart of case details. Centres have embraced the additional features and modern interface, and appreciated the number of functionality requests that have been able to be implemented. A rolling programme of further development is now part of the CMA roadmap.

Head office

To mitigate against the restrictions of being a de-centralised networked team, we secured use office space in the heart of Shrewsbury to enable up to 6 staff to work from. This is particularly essential for holding stocks of literature and providing a physical location for a core team to work together.

Personnel

CMA's IT Manager, Chris Marriott, was tragically killed just after Christmas 2023. Heather Keates provided immediate support and assistance to his family, and fielded media attention, whilst supporting colleagues through the untimely and unwelcome impact across CMA. Chris was instrumental in the design and planned rollout of our new version of Catalyst nationally. It is testament to his skill and passion that the subsequent upgrade that occurred a few weeks later was smooth and unanimously appreciated across the entire network. A fund was opened to support Chris's family, which raised over £55,000.

Long-term consideration began on preparing CMA for transition of key personnel due to retirement, with an expected departure of John Franks, COO around 2025-2026.

CMA bade farewell to Rory Sanders, a long-time stalwart of training and knowledge of the debt advice sector, being replaced by Becci Amos as Training Manager, with a planned eventual transition to Chief Operating Officer in the future.

Martin Bethell, Business Development Manager, moved to a new role elsewhere in May 2024, being replaced by former-OSM, David Chambers.

Operational Support Managers oversee the debt advice centres around the UK. As the shape of the network and geographic distribution changes over time, OSM workload is redistributed and adapted as necessary.

Bev Anderson joined the team to provide additional support to the current network of Connect and full debt advice centres as well as to the Money Mentors.

Trustees also reviewed remuneration levels and revised policies for the consistent care and appreciation of staff who have been with CMA for significant duration of years.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2024

Scotland

On 1st April 2024, the Salvation Army took the decision to cease membership of CMA. CMA's provision of debt advice in Scotland was primarily based upon support for the Salvation Army centres. Trustees therefore took the reluctant decision to immediately close CMA Scotland, redistributing CMA resources around the north of England.

Financial review

The total income for the year was £674,257 (2023: £719,470) and total expenditure on charitable activities amounted to £842,080 (2023: £828,442). At the year end the charity had £232,639 (2023: £405,385) in unrestricted reserves and £10,730 (2023: £5,807) in restricted reserves.

Reserves policy

CMA maintains free cash reserves to cover whichever is the greater of 3 months' operating costs or making staff redundant.

Fundraising

A significant portion of CMA income is generated from trust fund applications and funds distributed from the Money & Pensions Service for our processing of Debt Relief Orders.

Trustees wish to express their deepest thanks to the trustees of the Community Fund who are providing £332,670 over three years. This has enabled us to develop our "Catalyst" tool for all centres, develop our ChatBot, produce and accredit Level 3 training with MaPS, enhance our booking systems for training, and develop budgeting tools and website for clients.

CMA Trustees are aware that these income streams are not reliable as the landscape of debt advice changes each year. As part of our financial diligence, we have revised our future plans in response to falling reserves and restructured staffing provision to move CMA to a sustainable footing.

We are grateful to all our partners who support us financially and to God for His faithful provision.

Our centres will always be at the heart of everything that we do, and CMA remains committed to ensuring we continue to provide each of our centres with the best possible service at all times, based upon individual needs, whilst seeking always to improve and enhance what we do. This enables our centres to help thousands of families become debt free giving them real hope for the future.

Trust Fund

CMA operates a trust fund, seeded with 10% of all incoming unrestricted donations.

This fund is split 50/50 between our support for CHAPS in Kenya, and grants to enable centres to help clients with the cost of Debt Relief Orders and Bankruptcy or for help for set up and training costs where a centre is unable to meet the full cost themselves.

The national cancellation of the £90 DRO fee had an immediate impact on the levels of applications to fund, with trustees reviewing the purpose of the fund and to re-assess the anticipated composition of requests.

This year the process for applications, review and subsequent awards has been redesigned.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2024

Future developments

CMA faces a period of internal transition of personnel and systems as we seek to adjust to new ways of working, and a growing proportion of centres starting as Connect centres. We are confident that the right personnel are on board to help us adapt, in a period where change seems constant.

The Financial Conduct Authority continues to conjure new requirements, imposing additional work for the debt advice sector. A Board Report based on Consumer Duty Policies will be required within every full debt advice centre and for CMA. Work is underway within Catalyst to provide the raw statistics and reporting required. Consumer Duty training is being embedded in all first three parts of CMA training material.

A new specialist trainer, John Coates, will join the training department to help facilitate the roll out of new training modules, including the new Supporting and Advising Vulnerable Clients course.

Structure, governance and management

Community Money Advice Limited is a company limited by guarantee governed by its Memorandum and Articles of Association dated 4th May 2004 which have subsequently been amended. It is registered as a charity with the Charity Commission. Members of the charitable company guarantee to contribute amounts not exceeding £10 to the assets of the charitable company in the event of a winding up.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

H R Keates
T D Jackson
S E Vinson
J S Mander
A Padfield
J E Wanless

Trustees meet 6 times a year, with a half-day with key CMA staff alongside the national conference, and an extended meeting in person in March. We intentionally cover all requirements of the Charity Commission over a 2-year cycle.

All trustees keep the composition of the board under review and will seek to appoint additional members with appropriate skills and expertise should the need arise. The trustee board aims to have a broad representation of trustees. The opportunity for new trustees is advertised across the CMA network together with the outline of the type of person required. Generally, trustees will have a knowledge of the sector, of a specific skill set that is needed to be a Christian. Interested parties are given details of the background of the charitable company in order to make them aware of current activities.

Trustees refreshed rules around tenure of membership, with a default period of service of 3 years.

Remuneration

Annually, the Trustees review the salaries of the team and aim to agree an increase that keeps pace with the Consumer Price Index.

The Chief Executive Officer advises the trustees on any internal regrading required as part of promotion or structural changes, as they occur.

Risk management

A risk register is kept under review by trustees and used each year to pro-actively guide trustees to areas of operations requiring scrutiny, with the aim of reducing risk to CMA. We are satisfied that systems are in place to mitigate exposure to the major risks.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2024

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Board of Trustees.

Julian Mander

J S Mander

Board of trustees

Dated: *19/12/2024*

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Opinion

We have audited the financial statements of Community Money Advice Limited (the 'company') for the year ended 31 May 2024 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2024 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the company for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

The audit team obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and determined that the most significant are those that relate to the reporting framework (FRS102 and the Companies Act 2006), the relevant tax compliance regulations, employment law, Health and Safety Regulations and the EU General Data Protection Regulation (GDPR).

We understood how the company is complying with these frameworks by making enquiries of management and those responsible for legal and compliance procedures.

We assessed the susceptibility of the Company's financial statements to material misstatement, including how fraud might occur by meeting with key management to understand where they considered there was a susceptibility to fraud. Based on our understanding, our procedures involved enquiries of management and those charged with governance, manual journal entry testing, cashbook reviews for large and unusual items and the challenge of significant accounting estimates used in preparing the financial statements.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission, or misrepresentation.

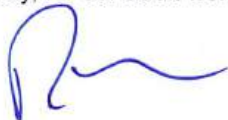
A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditors-responsibilities>. This description forms part of our auditor's report.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mr Robert Humphreys BEng FCA (Senior Statutory Auditor)
for and on behalf of James Holyoak & Parker Limited

2 January 2025

Chartered Accountants
Statutory Auditor

1 Knights Court
Archers Way
Battlefield Enterprise Park
Shrewsbury
SY1 3GA

James Holyoak & Parker Limited is eligible for appointment as auditor of the company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MAY 2024

		Unrestricted funds	Designated funds	Restricted funds	Total	Unrestricted funds	Designated funds	Restricted funds	Total
		2024	2024	2024	2024	2023	2023	2023	2023
	Notes	£	£	£	£	£	£	£	£
Income from:									
Donations	3	42,399	110	3,796	46,305	23,681	-	4,125	27,806
Charitable activities	4	410,731	500	210,854	622,085	599,755	31,378	59,569	690,702
Investments	5	5,867	-	-	5,867	962	-	-	962
Total income		458,997	610	214,650	674,257	624,398	31,378	63,694	719,470
Expenditure on:									
Charitable activities	6	611,688	20,815	209,577	842,080	737,628	21,456	69,358	828,442
Net (outgoing)/incoming resources before transfers		(152,691)	(20,205)	5,073	(167,823)	(113,230)	9,922	(5,664)	(108,972)

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MAY 2024

Net (outgoing)/incoming resources before transfers	(152,691)	(20,205)	5,073	(167,823)	(113,230)	9,922	(5,664)	(108,972)
Gross transfers between funds	12,016	(11,866)	(150)	-	(6,924)	-	6,924	-
Net (expenditure)/income for the year/ Net movement in funds	(140,675)	(32,071)	4,923	(167,823)	(120,154)	9,922	1,260	(108,972)
Fund balances at 1 June 2023	356,144	49,241	5,807	411,192	476,298	39,319	4,547	520,164
Fund balances at 31 May 2024	<u>215,469</u>	<u>17,170</u>	<u>10,730</u>	<u>243,369</u>	<u>356,144</u>	<u>49,241</u>	<u>5,807</u>	<u>411,192</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

BALANCE SHEET

AS AT 31 MAY 2024

		2024		2023	
	Notes	£	£	£	£
Current assets					
Debtors	10	19,804		37,561	
Cash at bank and in hand		282,011		401,640	
		<u>301,815</u>		<u>439,201</u>	
Creditors: amounts falling due within one year	12	(58,446)		(28,009)	
Net current assets			<u>243,369</u>		<u>411,192</u>
Income funds					
Restricted funds	18		10,730		5,807
<u>Unrestricted funds</u>					
Designated funds	17	17,170		49,241	
General unrestricted funds		<u>215,469</u>		<u>356,144</u>	
			<u>232,639</u>		<u>405,385</u>
			<u>243,369</u>		<u>411,192</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 May 2024, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 19/12/2024


T D Jackson
Trustee


J S Mander
Trustee

Company Registration No. 5123444

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MAY 2024

		2024	2023
	Notes	£	£
Cash flows from operating activities			
Cash absorbed by operations	22	(125,496)	(95,197)
Investing activities			
Investment income received		5,867	962
Net cash generated from investing activities		5,867	962
Net cash used in financing activities		-	-
Net decrease in cash and cash equivalents		(119,629)	(94,235)
Cash and cash equivalents at beginning of year		401,640	495,875
Cash and cash equivalents at end of year		282,011	401,640

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

1 Critical accounting estimates and judgements

In the application of the company's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

2 Accounting policies

Charity information

Community Money Advice Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is The Barnabas Centre, Longden Coleham, Shrewsbury, Shropshire, SY3 7DN.

2.1 Accounting convention

The financial statements have been prepared in accordance with the company's Articles of Association and Memorandum, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

2.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

2.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

2.4 Income

Income is recognised when the company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the company has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MAY 2024

2 Accounting policies

(Continued)

Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Where entitlement is dependent on the fulfilment of one or more specified conditions, grants received by the charity are recognised and taken into revenue unless the conditions are within the charity's control and uncertainty exists as to whether the conditions will be fulfilled.

2.5 Expenditure

Expenses are included in the financial statements as they become receivable or due.

Expenses include VAT where applicable as the company cannot reclaim it.

2.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

2.7 Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the company's balance sheet when the company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

2.8 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

2.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

2.10 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2024

3 Donations

	Unrestricted funds	Designated funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2024	2024	2024	2024	2023	2023	2023
	£	£	£	£	£	£	£
Donations and gifts	42,399	110	3,796	46,305	23,681	4,125	27,806

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

4 Charitable activities

	Grants £	Affiliates fees £	Conference & training £	Other income £	Total £	2023 £
Sales within charitable activities	210,854	189,318	126,176	95,737	622,085	690,702
Analysis by fund						
Unrestricted funds	-	189,318	126,176	95,237	410,731	
Designated funds	-	-	-	500	500	
Restricted funds	210,854	-	-	-	210,854	
	210,854	189,318	126,176	95,737	622,085	
For the year ended 31 May 2023						
Unrestricted funds	-	155,895	85,250	358,610		599,755
Designated funds	-	-	-	31,378		31,378
Restricted funds	59,350	-	170	49		59,569
	59,350	155,895	85,420	390,037		690,702

5 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	5,867	962

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2024

6 Charitable activities

	Unrestricted £	Designated £	Restricted £	Total £	2023 £
Staff costs	464,429	-	116,474	580,903	546,223
Contractors	3,801	92	10,520	14,413	13,377
Training tutor fees	21,425	-	-	21,425	17,067
Advice UK	1,848	-	-	1,848	1,680
Conference costs	19,681	-	-	19,681	28,293
Marketing and PR	2,345	-	820	3,165	700
Travel expenses	4,851	-	-	4,851	3,702
Hospitality	2,592	-	-	2,592	1,885
Postage, telephone and office costs	23,417	-	6,248	29,665	26,637
Insurance	1,167	-	-	1,167	1,041
Bank charges	1,486	-	-	1,486	1,234
IT costs including Catalyst	44,489	-	73,815	118,304	131,076
Non-executive trustee expenses	557	-	-	557	170
Audit	5,740	-	-	5,740	6,480
Charitable giving	13,860	20,723	1,700	36,283	48,877
	611,688	20,815	209,577	842,080	828,442

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

7 Trustees

The following payments were made during the year year in respect of the reimbursement of travel, subsistence, and office costs of two trustees £3,066 (2023: £0)

8 Auditors' remuneration

The analysis of auditor's remuneration is as follows:

	2024 £	2023 £
Fees payable to the company's auditor and its associates for the audit of the company's annual accounts	5,740	6,480
	<u> </u>	<u> </u>

9 Employees

The average monthly number of employees during the year was:

	2024 Number	2023 Number
Charitable Activities	24	27
Administration	5	3
Total	<u>29</u>	<u>30</u>

The average number of full time equivalents employees for the year was:

	2024 Number	2023 Number
Charitable Activities	12	13
Administration	3	2
	<u>15</u>	<u>15</u>

Employment costs

	2024 £	2023 £
Wages and salaries	535,489	501,182
Social security costs	31,694	32,894
Other pension costs	13,720	12,147
	<u>580,903</u>	<u>546,223</u>

There were no employees who received total employment benefit of more than £60,000.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

10 Debtors

	2024 £	2023 £
Amounts falling due within one year:		
Prepayments and accrued income	19,804	37,561

11 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

12 Creditors: amounts falling due within one year

	Notes	2024 £	2023 £
Deferred income	13	51,541	6,700
Accruals		6,905	21,309
		58,446	28,009

13 Deferred income

	2024 £	2023 £
Other deferred income	51,541	6,700

Deferred income is included in the financial statements as follows:

	2024 £	2023 £
Deferred income is included within:		
Current liabilities	51,541	6,700
Movements in the year:		
Deferred income at 1 June 2023	6,700	27,455
Released from previous periods	(6,700)	(20,755)
Resources deferred in the year	51,541	-
Deferred income at 31 May 2024	51,541	6,700

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2024

14 Retirement benefit schemes

	2024 £	2023 £
Defined contribution schemes		
Charge to profit or loss in respect of defined contribution schemes	13,720	12,147

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

16 Analysis of net assets between funds

	Unrestricted funds	Designated funds	Restricted funds	Total
	2024 £	2024 £	2024 £	2024 £
Fund balances at 31 May 2024 are represented by:				
Current assets/(liabilities)	215,469	17,170	10,730	243,369
	<u>215,469</u>	<u>17,170</u>	<u>10,730</u>	<u>243,369</u>

	Unrestricted funds	Designated funds	Restricted funds	Total
	2023 £	2023 £	2023 £	2023 £
Fund balances at 31 May 2023 are represented by:				
Current assets/(liabilities)	356,144	49,241	5,807	411,192
	<u>356,144</u>	<u>49,241</u>	<u>5,807</u>	<u>411,192</u>

17 Designated funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	Movement in funds			
	Balance at 1 June 2023 £	Incoming resources £	Resources expended £	Balance at 31 May 2024 £
Kenya	16,845	270	(12,500)	4,527
Trust Fund	32,396	340	(8,315)	12,643
	<u>49,241</u>	<u>610</u>	<u>(20,815)</u>	<u>17,170</u>

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

18 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	Movement in funds			
	Balance at 1 June 2023	Incoming resources	Resources expended	Balance at 31 May 2024
	£	£	£	£
Trust Fund	574	1,916	-	2,490
Community Fund	-	210,854	(206,613)	4,241
Scotland	3,733	-	(1,264)	2,319
Acts 435	-	1,880	(1,700)	180
Training	1,500	-	-	1,500
	<u>5,807</u>	<u>214,650</u>	<u>(209,577)</u>	<u>10,730</u>

Trust Fund

To support centres and clients in financial difficulty.

Community Fund

Funds received to develop the Connect centres as an alternative basis of providing debt advice at a local level.

Scottish Funds

Provision of Scottish specific services.

Acts 435

Funds received to directly meet clients needs

Training

Funds received to support the rewrite of CMA's Level 3 training materials.

19 Events after the reporting date

Post year end the organisation de registered with the Scottish Charities Commission as of June 2024. The continued operational activities of the organisation remain uncharged.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

20 Related party transactions

Trustee Remuneration

During the year the charity paid remuneration and fees to one of the directors and key management personnel of the charity as follows:

	2024 £	2023 £
Heather Keates		
Salaries and wages	51,670	49,685
Employers national insurance	5,875	5,816
Employers pension	1,550	1,477
	<u>59,095</u>	<u>56,978</u>

During the year Heather Keates also received in advance a long service award for £1,250.

Transactions with related parties

During the year the company entered into the following transactions with related parties:

	Purchase of goods	
	2024 £	2023 £
The Fayre	6,323	5,860
	<u>6,323</u>	<u>5,860</u>

The Fayre is a joint partnership between H Keates and her partner T Keates.

The payments are in respect to advertising and graphic design, and are paid on a fair market value.

During the year Heather Keates and her spouse donated £240 to the charity.

21 Analysis of changes in net funds

The company had no material debt during the year.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2024

22 Cash generated from operations	2024 £	2023 £
Deficit for the year	(167,823)	(108,972)
Adjustments for:		
Investment income recognised in statement of financial activities	(5,867)	(962)
Movements in working capital:		
Decrease in debtors	17,757	42,551
(Decrease) in creditors	(14,404)	(7,059)
Increase/(decrease) in deferred income	44,841	(20,755)
Cash absorbed by operations	(125,496)	(95,197)

Accounts

Charity Registration No. 1111436
Scottish Charity No. SC040728
Company Registration No. 5123444 (England and Wales)

COMMUNITY MONEY ADVICE LIMITED
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2023

COMMUNITY MONEY ADVICE LIMITED

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COMMUNITY MONEY ADVICE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Directors and Trustees	H R Keates T D Jackson S E Vinson J S Mander Ms A Padfield J E Wanless (Appointed 26 May 2023)
Secretary	S E Vinson
Charity number	1111436
Company number	5123444
Principal address	18 Wyle Cop Shrewsbury Shropshire SY1 1XB
Registered office	The Barnabas Centre Longden Coleham Shrewsbury Shropshire SY3 7DN
Auditors	James Holyoak & Parker Limited 1 Knights Court Archers Way Battlefield Enterprise Park Shrewsbury SY1 3GA

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MAY 2023

The trustees, who are also the directors of Community Money Advice Limited for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2023

The trustees present their annual report and financial statements for the year ended 31 May 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the company's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The main objects of the charity are to relieve poverty by providing advice and training to community groups and non-profit making organisations in order for them to assist persons who have been affected by debt.

The main activities of the charity are the development of church based social and community action especially in the field of debt and money advice to people in need. Also the establishment of completely free money advice centres in every community in the nation together with publication of education and training materials related to the above activities.

In planning the activities of the charitable company, the directors have considered the Charity commission's guidance on public benefit. The charity provides advice to persons in debt and also provides training to debt advisors.

In addition, the charity advises Government, the national press and TV on personal indebtedness.

We summarise our overall aims in the statement, 'Freedom from debt, hope for the future'.

Achievements and performance

There have been significant developments within the debt advice sector during the last 12 months. The FCA's Consumer Duty standards came into force on 31st July 2023, implementing higher expectations of protection for customers across all FCA regulated financial products and services. As debt advice providers, who exist to serve clients' interests, our centres have always sought to provide excellent services to clients. Nonetheless the Consumer Duty had substantial implications on policies and procedures, ongoing assessment, monitoring and reporting, and communication to all centres' staff to ensure understanding and compliant practice. This has necessarily created additional work during a period of already high demand.

CMA celebrated our 25th anniversary in 2022, from one centre in West Sussex we have grown to a network of 187 centres around the UK, with one of our most recent affiliates being our first centre in Northern Ireland. Centres are run by churches and faith groups, community groups and in partnership with other charities such as foodbanks and the Salvation Army. The driving force behind CMA's centres has always been to help people trapped by debt to find freedom through three key elements: regulated debt advice, money management skills and ongoing face to face support for as long as it is required – a unique offering amongst debt advice providers in the UK.

CMA Snapshot

190 centres = 130 DAC + 21 Satellites + 39 Connect

15 of these (10 Connect, 5 DAC) are preparing to open.

Over 1,000 staff working in local centres, the majority of which are volunteers.

CMA has 10,603 active cases, of which 5,782 are full debt advice cases.

These active cases represent £63,130,690 of debt managed, an average debt of £10,918 per client.

CMA advisers have helped to secure £33,247.64 total extra income for these clients.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2023

Training

During the 2022-3 financial year, hundreds of new advisers and money mentors completed training with us.

Training Course

No. Trainees 2022-23

CMA Level 3 Award (MaPS accredited)

Part 1 Generalist Debt Advice Training	273
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Part 2 Generalist Debt Advice Training	253
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Part 3 Generalist Debt Advice Training	137
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CMA Level 4 Award (MaPS accredited)

Part 4 Casework/Specialist Training	98
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Part 5 Casework/Specialist Training	75
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Part 6 Casework/Specialist Training	86
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62 Money Mentors completed CMA's bespoke training, learning budgeting support, collecting and collating clients' financial information and making referrals to CMA's Hub for regulated debt advice.

109 people undertook budget coaching training and are now equipped to support individuals and families to budget and live within their means.

In Scotland, where training is delivered solely through MATRICS learn, a centre manager with oversight of 2 CMA centres has recently gained approved Money Adviser status. Several other advisers are currently undertaking the Money Adviser training.

Catalyst

Significant investment has been made this year to rebuild our flagship debt-management software to deal with the requirements of Consumer Duty, and to introduce a significant number of enhancements requested by centres around the UK. This will be showcased at the October 2023 and rolled out to centres from 2024.

Head office

To mitigate against the restrictions of being a de-centralised networked team, we secured use office space in the heart of Shrewsbury to enable up to 4 staff to work from. This is particularly essential for holding stocks of literature and providing a physical location for a core team to work together.

Connect

In 2019 CMA expanded our work by creating Connect. Connect Centres assist clients with budgeting and provide face to face relationship and assistance; regulated debt advice is provided for clients by CMA's central Hub, utilising information carefully gathered and recorded by centre staff. Meaning that Connect Centres do not require FCA authorisation. There are now 37 Connect Centres, staffed by CMA-trained Money Mentors.

Financial review

The total income for the year was £719,470 (2022: £818,544) and total expenditure on charitable activities amounted to £828,442 (2022: £628,843). At the year end the charity had £412,309 (2022: £515,617) in unrestricted reserves and a -£1,117 (2022: £4,547) in restricted reserves.

Reserves policy

CMA maintains free cash reserves to cover whichever is the greater of 3 months' operating costs or making staff redundant.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2023

Fundraising

A significant portion of CMA income is generated from trust fund applications and funds distributed from the Money & Pensions Service for our processing of Debt Relief Orders.

CMA Trustees are aware that these income streams are not reliable as the landscape of debt advice changes each year. As part of our financial diligence, we will be considering additional and alternative sources of income to ensure that CMA remains stable, independently of these main income providers.

We are grateful to all our partners who support us financially and to God for His faithful provision.

Our centres will always be at the heart of everything that we do, and CMA remains committed to ensuring we continue to provide each of our centres with the best possible service at all times, based upon individual needs, whilst seeking always to improve and enhance what we do. This enables our centres to help thousands of families become debt free giving them real hope for the future.

Trust Fund

CMA operates a trust fund. This fund is split 50/50 between our support for CHAPS in Kenya, and grants to enable centres to help clients with the cost of Debt Relief Orders and Bankruptcy or for help for set up and training costs where a centre is unable to meet the full cost themselves.

Work has been started to streamline the application process and reduce the time it takes to respond fully to applications.

This year, trustees mandated that 10% of all incoming unrestricted donations to CMA will be designated to the trust fund.

Future developments

CMA has recently secured funding to further diversify our model and enable even more local groups to provide financial support to those who need it most.

Whilst most of our centres are in England and Wales, we recognise recent significant developments in Scotland and Northern Ireland.

Scotland

CMA Scotland has grown from 5 to 12 centres in 2 years, representing the fastest rate of growth within CMA's national network. Our Scottish centres also include the largest proportion of CMA centres run in partnership with the Salvation Army. Our work with the Salvation Army continues to be fruitful and 2 of Scotland's new centres come under this partnership.

Connect is the biggest driver of expansion in CMA's expansion in Scotland, due to Scottish law requiring that debt advice be given by approved money advisers (MA), trained through Scotland's 'MATRICS learn' platform. Once accredited, advisers' authorisation is attached to them – if a centre loses its adviser that centre can no longer provide advice. CMA's Hub is close to having its first approved MA, with plans for more Hub advisers to undertake MA training. This provides a sustainable way forward for Scottish Connect centres, and a foundation for further growth.

It has also been an intense time of preparation for Scottish Connect Centres themselves. Money Mentors from newly affiliated centres have been undertaking training. Existing centres have been bolstering capacity whilst working with primarily with clients who need budgeting support.

The demand for advice is rising: Scottish CMA centres have seen an 83% increase in new cases in 2023 compared to 2022. The average debt managed per client in 2023 has also risen significantly; clients are on average £30,380 deeper in debt than clients from the previous year. There are plans to grow CMA into further areas of Scotland, particularly the north and west.

Recognising these developments in Scotland, CMA will be doubling the OSM hours devoted to Scottish Centres from November 2023. This will provide excellent support for all Scottish centres and additional encouragement for the Connect centres that will be opening over the next few months.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2023

Northern Ireland

In September 2023 CMA launched our first centre in Northern Ireland, Lisburn CMA Connect. Run by Lisburn City Community Trust the staff undertook in-person CMA Money Mentor training and are anticipating a significant volume of clients through their other projects – including Lisburn Foodbank and Social Supermarket. CMA is currently applying to be a Competent Authority for DROs in Northern Ireland, to facilitate the work of Lisburn's centre and open the way for other further centres to open in the region.

Structure, governance and management

Community Money Advice Limited is a company limited by guarantee governed by its Memorandum and Articles of Association dated 4th May 2004 which have subsequently been amended. It is registered as a charity with the Charity Commission. Members of the charitable company guarantee to contribute amounts not exceeding £10 to the assets of the charitable company in the event of a winding up.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

H R Keates
T D Jackson
S E Vinson
J S Mander
Ms A Padfield
J E Wanless

(Appointed 26 May 2023)

All trustees keep the composition of the board under review and will seek to appoint additional members with appropriate skills and expertise should the need arise. The trustee board aims to have a broad representation of trustees. The opportunity for new trustees is advertised across the CMA network together with the outline of the type of person required. Generally, trustees will have a knowledge of the sector, of a specific skill set that is needed to be a Christian. Interested parties are given details of the background of the charitable company in order to make them aware of current activities.

Trustees have met with increased frequency this year, establishing a rhythm of 6 meetings per year, and intentionally shaping our agenda to cover all requirements of the Charity Commission over a 2-year cycle.

Remuneration

Annually, the Trustees review the salaries of the team and aim to agree an increase that keeps pace with the Consumer Price Index. During this last year, salary levels were reviewed after six months and an additional adjustment made.

The Chief Executive Officer advises the trustees on any internal regrading required as part of promotion or structural changes, as the occur.

This year, CMA appointed new roles to oversee Finance and HR functions within the organisation.

Risk management

This year, the trustees significantly upgraded our attention to the risks to which CMA is exposed, and prepared a risk register that is reviewed regularly. We are satisfied that systems are in place to mitigate exposure to the major risks.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2023

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Board of Trustees.



H R Keates

Board of trustees

Dated: 8th Feb 24

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Opinion

We have audited the financial statements of Community Money Advice Limited (the 'company') for the year ended 31 May 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the company for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

The audit team obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and determined that the most significant are those that relate to the reporting framework (FRS102 and the Companies Act 2006), the relevant tax compliance regulations, employment law, Health and Safety Regulations and the EU General Data Protection Regulation (GDPR).

We understood how the company is complying with these frameworks by making enquiries of management and those responsible for legal and compliance procedures.

We assessed the susceptibility of the Company's financial statements to material misstatement, including how fraud might occur by meeting with key management to understand where they considered there was a susceptibility to fraud. Based on our understanding, our procedures involved enquiries of management and those charged with governance, manual journal entry testing, cashbook reviews for large and unusual items and the challenge of significant accounting estimates used in preparing the financial statements.

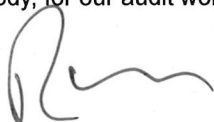
A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mr Robert Humphreys BEng FCA (Senior Statutory Auditor)
for and on behalf of James Holyoak & Parker Limited

9 February 2024

Chartered Accountants
Statutory Auditor

1 Knights Court
Archers Way
Battlefield Enterprise Park
Shrewsbury
SY1 3GA

James Holyoak & Parker Limited is eligible for appointment as auditor of the company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MAY 2023

	Unrestricted funds	Designated funds	Restricted funds	Total	Unrestricted funds	Designated funds	Restricted funds	Total
	2023	2023	2023	2023	2022	2022	2022	2022
Income from:								
Donations	23,681	-	4,125	27,806	34,085	-	6,505	40,590
Charitable activities	599,755	31,378	59,569	690,702	661,013	44,325	72,602	777,940
Investments	962	-	-	962	14	-	-	14
Total income	624,398	31,378	63,694	719,470	695,112	44,325	79,107	818,544
Expenditure on:								
Charitable activities	737,628	21,456	69,358	828,442	501,281	5,006	122,556	628,843
Net (outgoing)/incoming resources before transfers	(113,230)	9,922	(5,664)	(108,972)	193,831	39,319	(43,449)	189,701

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MAY 2023

Net (outgoing)/incoming resources before transfers	(113,230)	9,922	(5,664)	(108,972)	193,831	39,319	(43,449)	189,701
Gross transfers between funds	(6,924)	-	6,924	-	11,060	-	(11,060)	-
Net (expenditure)/income for the year/ Net movement in funds	(120,154)	9,922	1,260	(108,972)	204,891	39,319	(54,509)	189,701
Fund balances at 1 June 2022	476,298	39,319	4,547	520,164	271,407	-	59,056	330,463
Fund balances at 31 May 2023	356,144	49,241	5,807	411,192	476,298	39,319	4,547	520,164

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

BALANCE SHEET

AS AT 31 MAY 2023

		2023		2022
	Notes	£	£	£
Current assets				
Debtors	11	37,561		80,112
Cash at bank and in hand		401,640		495,875
		<u>439,201</u>		<u>575,987</u>
Creditors: amounts falling due within one year	12	(28,009)		(55,823)
Net current assets		<u>411,192</u>		<u>520,164</u>
Income funds				
Restricted funds	17		5,807	4,547
<u>Unrestricted funds</u>				
Designated funds	16	49,241		39,319
General unrestricted funds		<u>356,144</u>		<u>476,298</u>
		<u>405,385</u>		<u>515,617</u>
		<u>411,192</u>		<u>520,164</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 May 2023, although an audit has been carried out under section 144 of the Charities Act 2011.

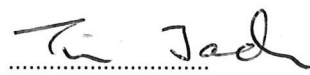
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 25/01/2024


H R Keates
Trustee


T D Jackson
Trustee

Company Registration No. 5123444

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MAY 2023

1 Accounting policies

Charity information

Community Money Advice Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is The Barnabas Centre, Longden Coleham, Shrewsbury, Shropshire, SY3 7DN.

1.1 Accounting convention

The financial statements have been prepared in accordance with the company's Articles of Association and Memorandum, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, [modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value]. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the company has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Where entitlement is dependent on the fulfilment of one or more specified conditions, grants received by the charity are recognised and taken into revenue unless the conditions are within the charity's control and uncertainty exists as to whether the conditions will be fulfilled.

1.5 Expenditure

Expenses are included in the financial statements as they become receivable or due.

Expenses include VAT where applicable as the company cannot reclaim it.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

1 Accounting policies

(Continued)

1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.7 Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the company's balance sheet when the company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

1.8 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

2 Critical accounting estimates and judgements

In the application of the company's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MAY 2023

		2023		2022	
	Notes	£	£	as restated	£
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	20		(95,197)		159,615
Investing activities					
Investment income received		962		14	
Net cash generated from investing activities			962		14
Net cash used in financing activities			-		-
Net (decrease)/increase in cash and cash equivalents			(94,235)		159,629
Cash and cash equivalents at beginning of year			495,875		336,246
Cash and cash equivalents at end of year			401,640		495,875

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

3 Donations

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2023 £	2023 £	2023 £	2022 £	2022 £	2022 £
Donations and gifts	23,681	4,125	27,806	34,085	6,505	40,590

4 Charitable activities

	Grants £	Affiliates fees £	Conference & training £	Other income £	Total £	2022 £
Sales within charitable activities	59,350	155,895	85,420	390,037	690,702	777,940
Analysis by fund						
Unrestricted funds	-	155,895	85,250	358,610	599,755	
Designated funds	-	-	-	31,378	31,378	
Restricted funds	59,350	-	170	49	59,569	
	59,350	155,895	85,420	390,037	690,702	
For the year ended 31 May 2022						
Unrestricted funds	60,000	181,226	74,010	345,777		661,013
Designated funds	-	-	-	44,325		44,325
Restricted funds	72,242	-	360	-		72,602
	132,242	181,226	74,370	390,102		777,940

5 Income from investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	962	14

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

6 Charitable activities

	Unrestricted £	Designated £	Restricted £	Total £	2022 £
Staff costs	504,943	-	41,280	546,223	443,026
Contractors	13,240	-	137	13,377	22,965
Training tutor fees	17,067	-	-	17,067	7,499
Advice UK	1,680	-	-	1,680	1,600
Conference costs	27,688	-	605	28,293	6,079
Marketing and PR	700	-	-	700	799
Travel expenses	3,702	-	-	3,702	3,071
Hospitality	1,885	-	-	1,885	1,142
Postage, telephone and office costs	25,592	-	1,045	26,637	20,874
Insurance	1,041	-	-	1,041	1,166
Bank charges	1,234	-	-	1,234	929
IT costs including Catalyst	116,231	-	14,845	131,076	60,492
Non-executive trustee expenses	170	-	-	170	-
Audit	6,480	-	-	6,480	6,800
Client support costs	-	-	-	-	29,985
Charitable giving	15,975	21,456	11,446	48,877	22,416
	<u>737,628</u>	<u>21,456</u>	<u>69,358</u>	<u>828,442</u>	<u>628,843</u>

7 Trustees

No payments were made during the year or the prior year in respect of the reimbursement of trustee expenses.

8 Auditors' remuneration

The analysis of auditor's remuneration is as follows:

	2023 £	2022 £
Fees payable to the company's auditor and its associates for the audit of the company's annual accounts	6,480	4,000
	<u> </u>	<u> </u>

9 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
Charitable Activities	27	21
Administration	3	3
Total	<u>30</u>	<u>24</u>

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

9	Employees		(Continued)
	Employment costs	2023 £	2022 £
	Wages and salaries	546,223	443,026

There were no employees whose annual remuneration was £60,000 or more.

10 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

11 Debtors

	2023 £	2022 £
Amounts falling due within one year:		
Prepayments and accrued income	37,561	80,112

12 Creditors: amounts falling due within one year

	Notes	2023 £	2022 £
Other taxation and social security		-	5,818
Deferred income	13	6,700	27,455
Accruals and deferred income		21,309	22,550
		28,009	55,823

13 Deferred income

	2023 £	2022 £
Arising from government grants	-	19,300
Other deferred income	6,700	8,155
	6,700	27,455

Deferred income is included in the financial statements as follows:

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

13 Deferred income

(Continued)

	2023 £	2022 £
Deferred income is included within:		
Current liabilities	6,700	27,455
Movements in the year:		
Deferred income at 1 June 2022	27,455	40,367
Released from previous periods	(20,755)	(12,912)
Deferred income at 31 May 2023	6,700	27,455

14 Endowment funds -

These are endowment funds funds which are material to the company's activities.

	At 1 June 2022 £	Incoming resources £	Resources expended £	At 31 May 2023 £
	39,319	31,378	(21,456)	49,241
Previous year:	At 1 June 2021 £	Incoming resources £	Resources expended £	At 31 May 2022 £
	-	44,325	(5,006)	39,319

15 Analysis of net assets between funds

	Unrestricted funds 2023 £	Endowment funds Designated 2023 £	Restricted funds 2023 £	Total 2023 £
Fund balances at 31 May 2023 are represented by:				
Current assets/(liabilities)	356,144	49,241	5,807	411,192
	356,144	49,241	5,807	411,192

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

15 Analysis of net assets between funds

(Continued)

	Unrestricted funds	Endowment funds Designated	Restricted funds	Total
	2022 £	2022 £	2022 £	2022 £
Fund balances at 31 May 2022 are represented by:				
Current assets/(liabilities)	476,298	39,319	4,547	520,164
	<u>476,298</u>	<u>39,319</u>	<u>4,547</u>	<u>520,164</u>

16 Designated funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	Movement in funds			
	Balance at 1 June 2022 £	Incoming resources £	Resources expended £	Balance at 31 May 2023 £
Kenya	17,156	15,689	(16,000)	16,845
Trust Fund	22,163	15,689	(5,456)	32,396
	<u>39,319</u>	<u>31,378</u>	<u>(21,456)</u>	<u>49,241</u>

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

17 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	Movement in funds				
	Balance at 1 June 2022	Incoming resources	Resources expended	Transfers	Balance at 31 May 2023
	£	£	£	£	£
Catalyst	-	9,600	(9,600)	-	-
Trust Fund	7,723	3,274	(10,423)	-	574
Community Fund	(7,604)	48,250	(47,570)	6,924	-
Scotland	3,733	-	-	-	3,733
Acts 435	90	1,070	(1,160)	-	-
CMA 25th Anniversary	605	-	(605)	-	-
Training	-	1,500	-	-	1,500
	<u>4,547</u>	<u>63,694</u>	<u>(69,358)</u>	<u>6,924</u>	<u>5,807</u>

Trust Fund

To support centres and clients in financial difficulty.

Catalyst

Funds given to cover the changes and updates made to the Catalyst system.

Community Fund

Funds received to develop the Connect centres as an alternative basis of providing debt advice at a local level.

Scottish Funds

Provision of Scottish specific services.

Acts 435

Funds received to directly meet clients needs

CMA 25th Anniversary

Funds to commemorate 25 years of CMA in the anniversary year conference.

Training

Funds received to support the rewrite of CMA's Level 3 training materials.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2023

18 Related party transactions

Trustee Remuneration

During the year the charity paid remuneration and fees to one of the directors and key management personnel of the charity as follows:

	2023 £	2022 £
Heather Keates		
Salaries and wages	49,685	46,290
Employers national insurance	5,816	5,171
Employers pension	1,477	1,389
	<u>56,978</u>	<u>52,850</u>

Transactions with related parties

During the year the company entered into the following transactions with related parties:

Purchase of goods

	2023 £	2022 £
The Fayre	5,860	10,551
	<u>5,860</u>	<u>10,551</u>

The Fayre is a joint partnership between H Keates and her partner T Keates.

The payments are in respect to advertising and graphic design, and are paid on a fair market value.

19 Analysis of changes in net funds

The company had no material debt during the year.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

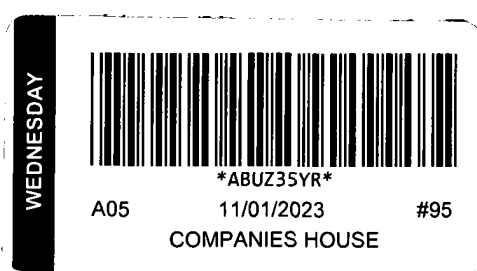
FOR THE YEAR ENDED 31 MAY 2023

20	Cash generated from operations	2023 £	2022 £
	(Deficit)/surplus for the year	(108,972)	189,701
	Adjustments for:		
	Investment income recognised in statement of financial activities	(962)	(14)
	Movements in working capital:		
	Decrease/(increase) in debtors	42,551	(20,044)
	(Decrease)/increase in creditors	(7,059)	2,884
	(Decrease) in deferred income	(20,755)	(12,912)
	Cash (absorbed by)/generated from operations	<u>(95,197)</u>	<u>159,615</u>

Accounts

Charity Registration No. 1111436
Scottish Charity No. SC040728
Company Registration No. 5123444 (England and Wales)

COMMUNITY MONEY ADVICE LIMITED
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2022



COMMUNITY MONEY ADVICE LIMITED

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COMMUNITY MONEY ADVICE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Directors and Trustees	H R Keates T D Jackson S E Vinson J S Mander Ms A Padfield	(Appointed 13 January 2022)
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Secretary	S E Vinson
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Charity number	1111436
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Company number	5123444
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Principal address	18 Wyle Cop Shrewsbury Shropshire SY1 1XB
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Registered office	The Barnabas Centre Longden Coleham Shrewsbury Shropshire SY3 7DN
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Auditors	James Holyoak & Parker Limited 1 Knights Court Archers Way Battlefield Enterprise Park Shrewsbury SY1 3GA
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COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MAY 2022

The trustees, who are also the directors of Community Money Advice Limited for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2022

The trustees present their annual report and financial statements for the year ended 31 May 2022.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the company's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The main objects of the charity are to relieve poverty by providing advice and training to community groups and non-profit making organisations in order for them to assist persons who have been affected by debt.

The main activities of the charity are the development of church based social and community action especially in the field of debt and money advice to people in need. Also the establishment of completely free money advice centers in every community in the nation together with publication of education and training materials related to the above activities.

In planning the activities of the charitable company the directors have considered the Charity commission's guidance on public benefit.

The charity provides advice to persons in debt and also provides training to debt advisors. In addition, the charity advises Government, the national press and TV on personal indebtedness.

We summarise our overall aims in the statement, 'Freedom from Debt, hope for the future'.

Achievements and performance

In the year CMA centres helped 8950 families manage over £49 million of debt. Of these 32% go into repayment plans and a further 48% have their debts cleared through an insolvency option. The centres also enabled clients gain over £790,000 of additional income, client feedback detailed 76% were less stressed and more motivated because of the advice and support we provide.

The grant funding we had gained throughout 2021 has continued to enable us to develop our services to centres, enhance the staff team, continue redeveloping our bespoke casework software to reduce the administrative burden on advisers and provide training and DROs to both in house and third party debt advisers. In addition, we have implemented adviser access to client credit reports at the touch of a button and begun to look at other additions to Catalyst to streamline the advice process. Our staff team has grown to 30 with their varied roles continuing to help, support and train both existing and new centres' staff. All of this is putting the foundations in place to help prepare for the expected growth in demand for debt advice, especially face to face where the provision nationally is diminishing.

CMA Connect and CMA Hub, continue to grow the access to debt advice especially for those in harder to reach areas. We have continued to create new training courses; seen numerous new churches and community groups set-up CMA services to be ready for the forthcoming demand; and more. Developed a web based chatbot to be hosted on centre's websites enabling clients to access basic information before attending an advice session. All of this has required us to establish the enhanced management structure and take on new staff to support a rapidly expanding workload. Extensive internal consultation led to the establishment of a departmental structure consisting of: Operations; CMA Hub (central debt advice); Business Development; Training; Administration; IT; and Policy. Continuing to appoint new staff/roles across the period has seen the CMA team grow 31 over the year. A strong structure and a strong team; we are confident and ready to help meet the money advice needs of more people across the UK than ever before.

CMA Head Office has had an exciting period of development throughout the period, mainly in the administration and support of the growing CMA staff team, and the increasing enquiries and affiliations that are resulting from the Business Development and Operations Departments. Meg's role grew from one day per week as Head Office Administration Assistant to two days per week as HR Administrator. Much work has been completed on payroll, staff handbook, expenses and staff leave revisions, and updating staff joining and induction procedures.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2022

Finance and accounting has seen the largest overhaul in the department to date, with a move from manual bookkeeping and accounting spreadsheets to full integration into QuickBooks online accounting software. This is a big step forward for financial reporting, production of the year end accounts and efficiency, and we managed a dual system for the year to ensure the transfer has been complete and effective.

Administration work has continued to be shaped by growth in other areas of CMA and the introduction of the IT Department has meant we have worked on handover of aspects of our IT work and maintained the system elements relating to website content, and centre affiliations and closures. We have worked on the overhaul of the Centre Resources members' area of the CMA website and development of the CMA document register as part of the Document Control planning group.

Whilst no CMA conference was held in the Autumn of 2021, we administered a successful two-day staff and trustee away day at that time, which was a helpful and informative time together to consider how we continue to best serve our CMA centres.

Operations As things return to a semblance of normality in the post-covid era, a great deal of work has been necessary to review and re-establish (where required) our working protocols and relationships with our centres and build upon the 'Zoom' relationships that have been forged with the many new centres who have affiliated with CMA since the early part of 2020 and one of the new things that CMA has introduced in 2022 are the regional meetings. As part of our ongoing commitment to improving our service and in response to feedback from last years' Annual Survey, CMA has been rolling out geographically based regional networking meetings (led by the OSMs) since the beginning of 2022. These meetings have allowed our centres the opportunity to come together, share learning and provide support to one another as well as enjoying regular fellowship. This is proving to be very popular and will continue to be rolled out across all of our regions by early 2023.

in mid 2021, CMA recruited three new OSMs as existing OSMs have moved to take up new roles with CMA and a new region, East Anglia, was established.

The Operations Team now includes two Specialist Support Managers (SSM) who provide additional support across the network via Adviceline, Catalyst support and DRO applications. A dedicated Operations Manager continues to co-ordinate the services of the Operations Team, providing a welcome increase in the support that we can now offer our centres.

CMA Hub

In numbers

835 clients seen through the Pound Advice and Chatbot projects in last 18 months

100 Connect clients helped in last 12 months

24 Connect Centres referring

39 clients come through Chatbot

10 members of the team at 4.3 FT equivalents

10-15 new clients dealt with per week

The Hub comprises of three current projects: a) the Connect project; b) Delivering a contract for Pound Advice; c) delivering advice for client accessing CMA via the Chatbot

Connect: We have continued to add new Connect centres to the CMA family and we now have 24 referring centres. We have recently delivered admin training to help Money Mentors feel more confident in how to manage the practical side of having a client. We have employed a staff member for the sole purpose of working with Connect clients enabling us to increase our capacity. We have rewritten the handbook for Centre Managers and Money Mentors this year as processes have evolved and we have also augmented the training to 1.5 days which has helped give stronger preparation.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2022

Pound Advice: We continue to work with L&Q Housing group and We are Digital in delivering remote debt advice throughout London and the Southeast to around 40-50 new clients per month. This is a combination of benefits and debt advice as well as grant applications and we get some great financial and emotional outcomes for clients through this project alongside a challenge for many of them to engage with us.

Chatbot: This has had a number of challenges over this year but we have had a small stream of clients coming through and engaging. Around 30% have been able to be transferred to centres in the network for face to face advice but the other 70% have been from areas where there is no CMA centre and so we have seen them in the Hub. Marketing now needs to take place as well as creating an income stream to enable us to make the most of this opportunity. We hope that in time we will be able to target areas where there is significant take up but no centre.

The Hub team is a highly motivated, efficient team who do a brilliant job in helping hundreds of people each year with their debt and supporting the network of Connect Centres.

Network Development and Webinars The objective is growing the number of CMA Debt Advice and CMA Connect Centres across the UK. We commenced by creating a database of churches, food banks and community groups across the UK (now standing at over 1000 contacts). This is used regularly to send invitations out for CMA webinars, which commenced in March and monthly thereafter, with plans to continue until the end of the year.

The webinars have so far seen 105 organisations attend. As a result of these conversations, 16 people have volunteered to work in existing CMA Centres, 18 new centres have affiliated, 51 where the enquiry is still bubbling but not yet ready to work with us and 44 new enquiries that we are working with. We are delighted with how this has developed so far and look forward to more centres affiliating to the CMA Family.

Training

The last year has been like no other for many of us. CMA training has seen an exponential rise the demand for our training as people are available to train (due to lockdown and furlough) and debt centres knowing that now is the time to train people, ready for the tsunami of debt that we are expecting to hit this nation.

CMA training has embraced the new landscape by launching and developing an amazing online training programme which has seen 1,468 people trained over 169 training days during this financial year. These figures are unprecedented in CMA history and although they will fall as life returns to some normality, it shows us that the demand for training is still ever present and will continue into the future.

Along with Debt Free London, we have developed a Level 4 Specialist debt advice training programme which is accredited by MaPS and we have started delivering to delegates. We continue to deliver successful Budget Coach training courses and Money Mentor training for CMA Connect centres.

This last year has also seen us able to increase the dedicated staffing hours given to CMA training from 16 to 48, which puts us in a great position to drive and develop the training programme into the future.

Fundraising

It has been another busy year for applications submitted to Charitable Trusts and Foundations. 14 applications have been written and submitted with six being successful and between them raising over £190,000 for CMA. Some have been awarded for "core costs" which includes staff wages and other central expenditure, and some for specific projects such as the development of Catalyst and for the opening of new centres in Scotland. Two were to support CMA development and respond to the COVID-19 pandemic and two of the grants were spread over two years. We are really grateful to all our partners who support us financially and to God for His faithful provision.

Our centres will always be at the heart of everything that we do, and CMA remains committed to ensuring we continue to provide each of our centres with the best possible service at all times, based upon individual needs, whilst seeking always to improve and enhance what we do.

This enables our centres to help thousands of families become debt free giving them real hope for the future.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2022

Financial review

The total income for the year was £818,544 (2021: £719,847) and total expenditure on charitable activities amounted to £628,843 (2021: £439,338).

At the year end the charity had £494,551 (2021: £271,407) in unrestricted reserves and £4,547 (2021: £59,056) in restricted reserves.

The trustees have assessed the major risks to which the company is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Governing Document

Community Money Advice Limited is a company limited by guarantee governed by its Memorandum and Articles of Association dated 4th May 2004 which have subsequently been amended. It is registered as a charity with the Charity Commission. Members of the charitable company guarantee to contribute amounts not exceeding £10 to the assets of the charitable company in the event of a winding up.

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

H R Keates

T D Jackson

S E Vinson

H R Wilson

(Resigned 16 October 2021)

J S Mander

Ms A Padfield

(Appointed 13 January 2022)

All trustees keep the composition of the board under review and will seek to appoint additional members with appropriate skills and expertise should the need arise. The trustee board aims to have a broad representation of trustees. The opportunity for new trustees is advertised across the CMA network together with the outline of the type of person required. Generally, trustees will have a knowledge of the sector, of a specific skill set that is needed to be a Christian. Interested parties are given details of the background of the charitable company in order to make them aware of current activities.

Once a year the Trustees review the salaries of the team and agree an increase that covers the annual inflation plus any regradings. If there are any role changes in the year the Chief Exec can agree those salary increases as they occur.

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Board of Trustees.



H R Keates

Board of trustees

Dated: 7 December 2022

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Opinion

We have audited the financial statements of Community Money Advice Limited (the 'company') for the year ended 31 May 2022 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2022 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the company for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

The audit team obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and determined that the most significant are those that relate to the reporting framework (FRS102 and the Companies Act 2006), the relevant tax compliance regulations, employment law, Health and Safety Regulations and the EU General Data Protection Regulation (GDPR).

We understood how the company is complying with these frameworks by making enquiries of management and those responsible for legal and compliance procedures.

We assessed the susceptibility of the Company's financial statements to material misstatement, including how fraud might occur by meeting with key management to understand where they considered there was a susceptibility to fraud. Based on our understanding, our procedures involved enquiries of management and those charged with governance, manual journal entry testing, cashbook reviews for large and unusual items and the challenge of significant accounting estimates used in preparing the financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mr Robert Humphreys BEng FCA (Senior Statutory Auditor)
for and on behalf of James Holyoak & Parker Limited

9 January 2023

Chartered Accountants
Statutory Auditor

1 Knights Court
Archers Way
Battlefield Enterprise Park
Shrewsbury
SY1 3GA

James Holyoak & Parker Limited is eligible for appointment as auditor of the company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MAY 2022

		Unrestricted funds	Designated funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
		2022	2022	2022	2022	2021	2021	2021
	Notes	£	£	£	£	£	£	£
Income from:								
Donations	3	34,085	-	6,505	40,590	85,379	16,664	102,043
Charitable activities	4	661,013	44,325	72,602	777,940	425,389	192,378	617,767
Investments	5	14	-	-	14	37	-	37
Total income		<u>695,112</u>	<u>44,325</u>	<u>79,107</u>	<u>818,544</u>	<u>510,805</u>	<u>209,042</u>	<u>719,847</u>
Expenditure on:								
Raising funds	6	-	-	-	-	1,188	-	1,188
Charitable activities	7	<u>501,281</u>	<u>5,006</u>	<u>122,556</u>	<u>628,843</u>	<u>266,041</u>	<u>172,297</u>	<u>438,338</u>
Total resources expended		<u>501,281</u>	<u>5,006</u>	<u>122,556</u>	<u>628,843</u>	<u>267,229</u>	<u>172,297</u>	<u>439,526</u>
Net incoming/(outgoing) resources before transfers		193,831	39,319	(43,449)	189,701	243,576	36,745	280,321

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MAY 2022

Net incoming/(outgoing) resources before transfers	193,831	39,319	(43,449)	189,701	243,576	36,745	280,321
Gross transfers between funds	11,060	-	(11,060)	-	(8,005)	8,005	-
Net income/(expenditure) for the year/ Net movement in funds	204,891	39,319	(54,509)	189,701	235,571	44,750	280,321
Fund balances at 1 June 2021	271,407	-	59,056	330,463	35,836	14,306	50,142
Fund balances at 31 May 2022	476,298	39,319	4,547	520,164	271,407	59,056	330,463

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

BALANCE SHEET

AS AT 31 MAY 2022

		2022		2021	
	Notes	£	£	£	£
Current assets					
Debtors	12	80,112		60,068	
Cash at bank and in hand		495,875		336,246	
		<u>575,987</u>		<u>396,314</u>	
Creditors: amounts falling due within one year	13	<u>(55,823)</u>		<u>(65,851)</u>	
Net current assets			520,164		330,463
Income funds					
Restricted funds	16		4,547		59,056
<u>Unrestricted funds</u>					
Designated funds	15	39,319		-	
General unrestricted funds		<u>476,298</u>		<u>271,407</u>	
			494,551		271,407
			<u>520,164</u>		<u>330,463</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 May 2022, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 7 December 2022

H R Keates
Trustee



T D Jackson
Trustee



Company Registration No. 5123444

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MAY 2022

1 Accounting policies

Charity information

Community Money Advice Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is The Barnabas Centre, Longden Coleham, Shrewsbury, Shropshire, SY3 7DN.

1.1 Accounting convention

The financial statements have been prepared in accordance with the company's Articles of Association and Memorandum, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, [modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value]. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the company has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Where entitlement is dependent on the fulfilment of one or more specified conditions, grants received by the charity are recognised and taken into revenue unless the conditions are within the charity's control and uncertainty exists as to whether the conditions will be fulfilled.

1.5 Expenditure

Expenses are included in the financial statements as they become receivable or due.

Expenses include VAT where applicable as the company cannot reclaim it.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

1 Accounting policies

(Continued)

1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.7 Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the company's balance sheet when the company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

1.8 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MAY 2022

		2022		2021 as restated	
	Notes	£	£	£	£
Cash flows from operating activities					
Cash generated from operations	19		159,615		218,156
Investing activities					
Investment income received		14		37	
Net cash generated from investing activities			14		37
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			159,629		218,193
Cash and cash equivalents at beginning of year			336,246		118,053
Cash and cash equivalents at end of year			495,875		336,246

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

2 Critical accounting estimates and judgements

In the application of the company's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2022 £	2022 £	2022 £	2021 £	2021 £	2021 £
Donations and gifts	34,085	6,505	40,590	85,379	16,664	102,043

4 Charitable activities

	Grants £	Affiliates fees £	Conference & training £	Other income £	Total £	2021 £
Sales within charitable activities	132,242	181,226	74,370	390,102	777,940	617,767
Analysis by fund						
Unrestricted funds	60,000	181,226	74,010	345,777	661,013	
Designated funds	-	-	-	44,325	44,325	
Restricted funds	72,242	-	360	-	72,602	
	132,242	181,226	74,370	390,102	777,940	
For the year ended 31 May 2021						
Unrestricted funds	-	145,106	122,696	157,587		425,389
Restricted funds	192,378	-	-	-		192,378
	192,378	145,106	122,696	157,587		617,767

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

5 Investments

	Unrestricted funds	Unrestricted funds
	2022	2021
	£	£
Interest receivable	14	37

6 Raising funds

	Total	Unrestricted funds
	2022	2021
	£	£
<u>Fundraising and publicity</u>		
Other fundraising costs	-	1,188
	-	1,188

7 Charitable activities

	Unrestricted	Designated	Restricted	Total	2021
	£	£	£	£	£
Staff costs	380,284	-	62,742	443,026	294,351
Contractors	16,840	-	6,125	22,965	-
Training tutor fees	7,499	-	-	7,499	23,431
Advice UK	1,600	-	-	1,600	1,569
Conference costs	6,079	-	-	6,079	430
Marketing and PR	799	-	-	799	550
Travel expenses	3,071	-	-	3,071	8,488
Hospitality	1,142	-	-	1,142	128
Postage, telephone and office costs	19,908	-	966	20,874	38,244
Insurance	884	-	282	1,166	257
Bank charges	929	-	-	929	138
IT costs including Catalyst	43,926	-	16,566	60,492	62,152
Accountancy	-	-	-	-	30
Audit	6,800	-	-	6,800	8,570
Client support costs	-	-	29,985	29,985	-
Charitable Giving	11,520	5,006	5,890	22,416	-
	501,281	5,006	122,556	628,843	438,338

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

8 Trustees

No payments were made during the year or the prior year in respect of the reimbursement of trustee expenses.

9 Auditors' remuneration

The analysis of auditor's remuneration is as follows:

	2022 £	2021 £
Fees payable to the company's auditor and its associates for the audit of the company's annual accounts	6,800	4,000
	<u> </u>	<u> </u>

10 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
Charitable Activities	21	9
Administration	3	1
	<u> </u>	<u> </u>
Total	24	10
	<u> </u>	<u> </u>

Employment costs

	£	£
Wages and salaries	443,026	294,351
	<u> </u>	<u> </u>

There were no employees whose annual remuneration was £60,000 or more.

11 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

12 Debtors

	2022 £	2021 £
Amounts falling due within one year:		
Prepayments and accrued income	80,112	60,068
	<u> </u>	<u> </u>

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

13 Creditors: amounts falling due within one year

	Notes	2022 £	2021 £
Other taxation and social security		5,818	4,132
Deferred income	14	27,455	40,367
Accruals and deferred income		22,550	21,352
		<u>55,823</u>	<u>65,851</u>

14 Deferred income

	2022 £	2021 £
Arising from government grants	19,300	23,967
Other deferred income	8,155	16,400
	<u>27,455</u>	<u>40,367</u>

Deferred income is included in the financial statements as follows:

	2022 £	2021 £
Deferred income is included within:		
Current liabilities	<u>27,455</u>	<u>40,367</u>
Movements in the year:		
Deferred income at 1 June 2021	40,367	75,847
Released from previous periods	(12,912)	(35,480)
Deferred income at 31 May 2022	<u>27,455</u>	<u>40,367</u>

15 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 June 2021 £	Movement in funds		Balance at 31 May 2022 £
		Incoming resources £	Resources expended £	
Kenya	-	22,162	(5,006)	17,156
Trust Fund	-	22,163	-	22,163
	<u>-</u>	<u>44,325</u>	<u>(5,006)</u>	<u>39,319</u>

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

16 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			
	Balance at 1 June 2021	Incoming resources	Resources expended	Balance at 31 May 2022
	£	£	£	£
Centre Fees	11,060	-	(11,060)	-
Catalyst	9,950	-	(9,950)	-
Trust Fund	11,924	6,260	(10,461)	7,723
Community Fund	16,499	69,567	(93,670)	(7,604)
Scotland	9,623	-	(5,890)	3,733
Acts 435	-	2,675	(2,585)	90
CMA 25th Anniversary	-	605	-	605
	<u>59,056</u>	<u>79,107</u>	<u>(133,616)</u>	<u>4,547</u>

Trust Fund

To support centres and clients in financial difficulty.

Catalyst

Funds given to cover the changes and updates made to the Catalyst system.

Community Fund

Funds received to develop the Connect centres as an alternative basis of providing debt advice at a local level.

Scottish Funds

Provision of Scottish specific services.

Acts 435

Funds received to directly meet clients needs

CMA 25th Anniversary

Funds to commemorate 25 years of CMA in the anniversary year conference.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)
FOR THE YEAR ENDED 31 MAY 2022

17 Analysis of net assets between funds

	Unrestricted funds 2022 £	Designated funds 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £
Fund balances at 31 May 2022 are represented by:							
Current assets/(liabilities)	477,425	39,319	3,420	520,164	283,135	47,328	330,463
	<u>477,425</u>	<u>39,319</u>	<u>3,420</u>	<u>520,164</u>	<u>283,135</u>	<u>47,328</u>	<u>330,463</u>

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

18 Related party transactions

Trustee Remuneration

During the year the charity paid remuneration and fees to one of the directors and key management personnel of the charity as follows:

	2022	2021
	£	£
Heather Keates		
Salaries and wages	46,290	44,652
Social security	5,171	4,948
Employer's national insurance	1,389	1,340
	<u>52,850</u>	<u>50,940</u>

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

(Continued)

Transactions with related parties

During the year the company entered into the following transactions with related parties:

	Purchase of goods	
	2022 £	2021 £
The Fayre	10,551	12,327
	<u>10,551</u>	<u>12,327</u>

The Fayre is a joint partnership between H Keates and her partner T Keates.

The payments are in respect to advertising and graphic design, and are paid on a fair market value.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2022

19	Cash generated from operations	2022 £	2021 £
	Surplus for the year	189,701	280,321
	Adjustments for:		
	Investment income recognised in statement of financial activities	(14)	(37)
	Movements in working capital:		
	(Increase) in debtors	(20,044)	(49,225)
	Increase in creditors	2,884	22,577
	(Decrease) in deferred income	(12,912)	(35,480)
	Cash generated from operations	<u>159,615</u>	<u>218,156</u>
20	Analysis of changes in net funds		
	The company had no debt during the year.		

Accounts

Charity Registration No. 1111436

Company Registration No. 5123444 (England and Wales)

COMMUNITY MONEY ADVICE LIMITED
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2021

COMMUNITY MONEY ADVICE LIMITED

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COMMUNITY MONEY ADVICE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Directors and Trustees	H R Keates T D Jackson S E Vinson J S Mander
Charity number	1111436
Company number	5123444
Principal address	18 Wyle Cop Shrewsbury Shropshire SY1 1XB
Registered office	The Barnabas Centre Longden Coleham Shrewsbury Shropshire SY3 7DN
Auditors	James Holyoak & Parker Limited 1 Knights Court Archers Way Battlefield Enterprise Park Shrewsbury SY1 3GA

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2021

The trustees presents its report and financial statements for the year ended 31 May 2021.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the company's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

The main objects of the charity are to relieve poverty by providing advice and training to community groups and non-profit making organisations in order for them to assist persons who have been affected by debt.

The main activities of the charity are the development of church based social and community action especially in the field of debt and money advice to people in need. Also the establishment of completely free money advice centers in every community in the nation together with publication of education and training materials related to the above activities.

In planning the activities of the charitable company the directors have considered the Charity commission's guidance on public benefit.

The charity provides advice to persons in debt and also provides training to debt advisors. In addition, the charity advises Government, the national press and TV on personal indebtedness.

Achievements and performance

CMA was established in 2002 and is now a sophisticated service provider to 153 debt advice centers across the UK, based in churches, community groups and county councils.

CMA provides centers with training, bespoke casework software, field management support, a freephone advice line, all policies and procedures required for Financial Conduct Authority authorisation and sector regulatory compliance, a website, web resources, annual conferences, and a commitment to on-going service development.

We summarise our overall aims in the statement, 'Freedom from Debt, hope for the future'.

In the year CMA center's helped 6,197 families manage over £54 million of debt. Of these 40% go into repayment plans and a further 40% have their debts cleared through an insolvency option. The center's also enabled clients gain over £180,000 of additional income, 75% were less stressed and more motivated.

Without question, Covid lockdown has been very challenging for all of us. At CMA we have had to adapt our own services and management activity, whilst helping our center's transition to being able to provide debt advice remotely. We also know that the economic impact of Covid will doubtless lead to an increased call for debt advice post-lockdown; which we need to be ready for.

Winning considerable grant funding in early 2020 has enabled us to develop our services and grow our staff team to help prepare for this expected growth in demand.

Over the last year, CMA has introduced a new debt advice model, CMA Connect via CMA Hub, created new training courses; seen numerous new churches and community groups set-up CMA services to be ready for the forthcoming demand; and more. All of this required us to put in place an enhanced management structure and take on new staff to support a rapidly expanding workload. Extensive internal consultation led to the establishment of a departmental structure consisting of: Operations; CMA Hub (central debt advice); Business Development; Training; Administration; IT; and Policy. Appointing new staff/roles across the period has seen the CMA team grow from 10 to 26 in just over a year. A strong structure and a strong team; we are confident and ready to help meet the money advice needs of more people across the UK than ever before.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2021

CMA Head Office has seen tremendous growth over the last 12 months, both in our Shrewsbury-based team and our work for the CMA network and staff. Central administration hours have doubled as Kate's hours increased and we welcomed Meg as Head Office Administration Assistant. HO facilities have grown to accommodate three members of staff, including new telephone and IT network and devices.

Our increased capacity has been essential for support of growth in CMA – particularly the launch of CMA Connect in July 2020 – and forming of the administrative procedures around Connect enquirers, affiliations, Catalyst setup and Hub Integration.

Our support of CMA center's continues, providing affiliation packs and membership renewals, centre contact updates for our website and expanding to include updates for MaPS' Debt Advice Locator Tool. Centre leaflet distribution now includes the new Breathing Space information, Connect and Debt Advice Centre Managers' Handbooks, Scottish Debt Options and Welsh language materials.

We have undertaken increased CMA finances work for ring-fenced funding, including the CMA Trust Fund, producing monthly accounts and payroll analysis for CMA centrally.

This year has also seen the first CMA national conference run on Zoom, where we coordinated the conference technical schedule plus set up for keynote speeches, worship time, seminars and discussion groups in what was a valuable time together as a network.

Operations

In mid 2020, in response to the increasing number of centres across the network, CMA recruited two additional OSMs to the Operations Team. One of our new OSMs is now dedicated to supporting our Scottish centres, with the remaining six regionally based OSMs providing ongoing support to our centres across England & Wales. More recently, in mid 2021, CMA has recruited three new OSMs as existing OSMs have moved to take up new roles with CMA.

The Operations Team also includes our Specialist Support Manager (SSM) who provides additional support across the network via Adviceline, Catalyst support and DRO applications. A dedicated Operations Manager has also recently been appointed to co-ordinate the services of the Operations Team, providing a welcome increase in the support that we can now offer our centres.

Our centres will always be at the heart of everything that we do, and our Operations Team remains committed to ensuring that CMA continues to provide each of our centres with the best possible service at all times, based upon individual needs, whilst seeking always to improve and enhance what we do.

CMA Connect

The Connect Project Pilot phase came to an end and CMA Connect was formally launched on 1st July 2020, a very different animal from that envisaged at the start of the project in late 2018. From befrienders helping clients access remote debt advice, Connect, morphed into Money Mentors working in partnership with CMA Hub debt advisers to provide the same level of support and advice offered by CMA FCA authorised centres.

During the Pilot phase it became clear that the procedures involved for both Money Mentor and debt adviser would need to be structured and documented, so the user manual – the CMA Connect Centre Handbook – was developed. Effective communication between the Money Mentor, who builds the relationship with the client, and the CMA Hub debt adviser is key to the client receiving the best advice in an effective and timely manner. Notes made during the Pilot on what a Money Mentor needed to do to achieve this were combined with other information on how to run a Connect centre effectively to produce the Handbook.

As Connect prepared to go live, the Money Mentor training and Connect-specific documentation such as the Client Guide and Debt Options leaflets were revised and reprinted.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2021

"Thank you so much for the fantastic email. You were really amazing, fantastic and wonderful the way you spoke to me, the way you took your time and carefully listened to me and helping me resolving these heavy issues I am facing. I am delighted to have spoken to you, a huge burden was lifted from my shoulder after speaking to you."

Connect has now been live for just over a year. Our first new CMA Connect centre, C2C Social Action in Northampton who affiliated pre-launch to join Pilot center's Bishop's Stortford and Fareham, has now been joined by (at time of writing) fifteen more, eight of whom are open to clients, with a further five FCA authorised CMA centres registered to use CMA Hub services to alleviate over-demand. We welcomed our first Scottish CMA Connect centre, Hope Borders, in May 2021. Interest remains strong, with many potential affiliates at enquiry stage.

After a very positive year of growth for Connect, we are not resting on our laurels. With a year of client experience behind us it is time for some tweaks and revisions, and we are currently working on updated versions of both the CMA Connect Centre Handbook and the Money Mentor training, both to be published in due course.

The Hub

In numbers...

- 52 Connect clients across 12 centres
- 11 new Connect clients in June '21
- Another 10 Connect centres open
- 314 referrals from a Housing Association since Jan 21, of which 276 have progressed to becoming clients
- Approx £65,000 in financial gains

"I just want to say a big thank you Edna, you have been extremely helpful. I was stuck in a really bad position and in a really low place in my life and you came and helped me just at the right time I cannot be any more thankful for what you've done for me and the support you have given me and because of that I've had the best outcome. I was awarded £7500 from the housing discretionary payment and it's all because of you, thank you so much, we need more people like you, especially when we're at our lowest points."

The Hub journey so far...

The Hub comprises three projects: a) the Connect project; b) delivering a contract for Pound Advice; c) delivering advice for clients accessing CMA via the Chatbot.

Connect The Connect journey has been a slow but solid one, enabling us to build strong foundations. Due to the pandemic the initial uptake was slower than anticipated and so we used much of 2020 to put processes in place. 2021 then saw a rapid increase of clients. We are still learning as we go as with every new centre, Money Mentor and client there are new things to navigate, but we are building a strong and efficient process whilst building relationships with the Money Mentors so that we can support them as they learn on the job.

Pound Advice This is a contract that we are a delivery partner for, working across London and beyond delivering debt advice for housing association tenants. It has been a new experience for all of the team with many clients being less engaged with dealing with non-priority debts. We have seen a lot of clients and with a small team this is a huge achievement along with great outcomes!

Chatbot A new project, in the final testing phases, to bring another dimension into CMA, enabling us to reach potential clients even where we don't currently have centres. We will initially run it as a pilot to determine demand and how to most effectively manage referrals coming in. Following the pilot we will look at how we can develop the chatbot to both benefit clients, our existing centres and target areas needing a CMA centre.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MAY 2021

As you can see the Hub is very busy with lots of different things going on, with an ever growing and brilliant team! We anticipate further growth over the next few months and look forward to helping more clients get free of their debt and move forward with their lives.

Network Development and Webinars

The objective is growing the number of CMA Debt Advice and CMA Connect Centres across the UK.

We commence by creating a database of churches, food banks and community groups across the UK (now standing at over 1000 contacts). This is used regularly to send invitations out for CMA webinars, which commenced in March and monthly thereafter, with plans to continue until the end of the year.

The webinars have so far seen 105 organisations attend.

As a result of these conversations, 16 people have volunteered to work in existing CMA Centres, 18 new centres have affiliated, 51 where the enquiry is still bubbling but not yet ready to work with us and 44 new enquiries that we are working with.

We are delighted with how this has developed so far and look forward to more centres affiliating to the CMA Family.

Training

The last year has been like no other for many of us. CMA training has seen an exponential rise the demand for our training as people are available to train (due to lockdown and furlough) and debt centres knowing that now is the time to train people, ready for the tsunami of debt that will hit us late 2021.

CMA training has embraced the new landscape by launching and developing an amazing online training programme which has seen 1,468 people trained over 169 training days during this financial year. These figures are unprecedented in CMA history and although they will fall as life returns to some normality, it shows us that the demand for training is still ever present and will continue into the future.

Along with Debt Free London, we have developed a Level 4 Specialist debt advice training programme which is accredited by MaPS and we have started delivering to delegates. We continue to deliver successful Budget Coach training courses and Money Mentor training for CMA Connect centres.

This last year has also seen us able to increase the dedicated staffing hours given to CMA training from 16 to 48, which puts us in a great position to drive and develop the training programme into the future.

Fundraising

It has been another busy year for applications submitted to Charitable Trusts and Foundations. 14 applications have been written and submitted with six being successful and between them raising over £190,000 for CMA. Some have been awarded for "core costs" which includes staff wages and other central expenditure, and some for specific projects such as the development of Catalyst and for the opening of new centres in Scotland. Two were to support CMA development and respond to the COVID-19 pandemic and two of the grants were spread over two years. We are really grateful to all our partners who support us financially and to God for His faithful provision.

Financial review

The total income for the year was £719,847 (2020: £269,175) and total expenditure on charitable activities amounted to £439,526 (2020: £250,829).

At the year end the charity had £271,407 (2020: £35,836) in unrestricted reserves and £59,056 (2020: £14,306) in restricted reserves.

CMA is currently dependent on revenue from centre affiliation, training revenue, individual donations and grants to sustain its activities

This means that if there were to be a gap in grant funding (source income) it is likely that CMA would have to reduce its activities and possibly release its staff.

COMMUNITY MONEY ADVICE LIMITED

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MAY 2021

The trustees have assessed the major risks to which the company is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Governing Document

Community Money Advice Limited is a company limited by guarantee governed by its Memorandum and Articles of Association dated 4th May 2004 which have subsequently been amended. It is registered as a charity with the Charity Commission. Members of the charitable company guarantee to contribute amounts not exceeding £10 to the assets of the charitable company in the event of a winding up.

The members of the trustees, who are also the directors for the purpose of company law, and who served during the year were:

H R Keates

T D Jackson

S E Vinson

H R Wilson

(Resigned 16 October 2021)

J S Mander

G A McNab

(Resigned 1 January 2021)

A Biggs

(Resigned 23 June 2020)

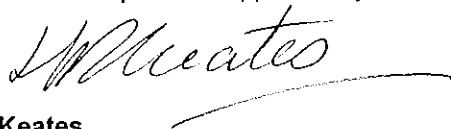
All trustees keep the composition of the board under review and will seek to appoint additional members with appropriate skills and expertise should the need arise. The trustee board aims to have a broad representation of trustees. The opportunity for new trustees is advertised across the CMA network together with the outline of the type of person required. Generally, trustees will have a knowledge of the sector, of a specific skill set that is needed to be a Christian. Interested parties are given details of the background of the charitable company in order to make them aware of current activities.

Once a year the Trustees review the salaries of the team and agree an increase that covers the annual inflation plus any regradings. If there are any role changes in the year the Chief Exec can agree those salary increases as they occur.

Disclosure of information to auditor

Each of the members of the trustees has confirmed that there is no information of which he is aware which is relevant to the audit, but of which the auditor is unaware. He has further confirmed that he has taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Trustees.



H R Keates

Board of trustees

Dated: 13 January 2022

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES ***FOR THE YEAR ENDED 31 MAY 2021***

The trustees, who are also the directors of Community Money Advice Limited for the purpose of company law, is responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees is required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees is responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the company and enable it to ensure that the financial statements comply with the Companies Act 2006. It is also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Opinion

We have audited the financial statements of Community Money Advice Limited (the 'company') for the year ended 31 May 2021 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

COMMUNITY MONEY ADVICE LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF COMMUNITY MONEY ADVICE LIMITED

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the company for the purpose of company law, is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees is responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

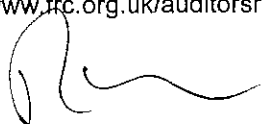
Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.



Mr Robert Humphreys BEng FCA (Senior Statutory Auditor)
for and on behalf of James Holyoak & Parker Limited

18 January 2022

Chartered Accountants
Statutory Auditor

1 Knights Court
Archers Way
Battlefield Enterprise Park
Shrewsbury
SY1 3GA

James Holyoak & Parker Limited is eligible for appointment as auditor of the company by virtue of its eligibility for appointment as auditor of a company under of section 1212 of the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MAY 2021

		Unrestricted funds 2021	Restricted funds 2021	Total 2021	Unrestricted funds 2020 as restated	Restricted funds 2020 as restated	Total 2020 as restated
	Notes	£	£	£	£	£	£
Income from:							
Donations	3	85,379	16,664	102,043	56,866	9,344	66,210
Charitable activities	4	425,389	192,378	617,767	190,391	12,533	202,924
Investments	5	37	-	37	41	-	41
Total income		510,805	209,042	719,847	247,298	21,877	269,175
Expenditure on:							
Raising funds	6	1,188	-	1,188	2,823	-	2,823
Charitable activities	7	266,041	172,297	438,338	233,218	14,788	248,006
Total resources expended		267,229	172,297	439,526	236,041	14,788	250,829
Net Incoming resources before transfers		243,576	36,745	280,321	11,257	7,089	18,346
Gross transfers between funds		(8,005)	8,005	-	1,145	(1,145)	-
Net income for the year/ Net movement in funds		235,571	44,750	280,321	12,402	5,944	18,346
Fund balances at 1 June 2020		35,836	14,306	50,142	23,434	8,362	31,796
Fund balances at 31 May 2021		271,407	59,056	330,463	35,836	14,306	50,142

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

COMMUNITY MONEY ADVICE LIMITED

BALANCE SHEET

AS AT 31 MAY 2021

	Notes	2021 £	£	2020 as restated £	£
Current assets					
Debtors	12	60,068		10,843	
Cash at bank and in hand		336,246		118,053	
		<u>396,314</u>		<u>128,896</u>	
Creditors: amounts falling due within one year	13	(65,851)		(78,754)	
Net current assets			330,463		50,142
Income funds					
Restricted funds	15		59,056		14,306
Unrestricted funds			271,407		35,836
			<u>330,463</u>		<u>50,142</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 May 2021, although an audit has been carried out under section 144 of the Charities Act 2011.

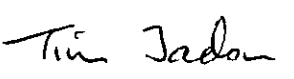
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 13 January 2022


H R Keates
Trustee


T D Jackson
Trustee

Company Registration No. 5123444

COMMUNITY MONEY ADVICE LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MAY 2021

		2021		2020 as restated	
	Notes	£	£	£	£
Cash flows from operating activities					
Cash generated from operations	18		218,156		82,061
Investing activities					
Investment income received		37		41	
Net cash generated from investing activities			37		41
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			218,193		82,102
Cash and cash equivalents at beginning of year			118,053		35,951
Cash and cash equivalents at end of year			336,246		118,053

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MAY 2021

1 Accounting policies

Charity information

Community Money Advice Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is The Barnabas Centre, Longden Coleham, Shrewsbury, Shropshire, SY3 7DN.

1.1 Accounting convention

The financial statements have been prepared in accordance with the company's Articles of Association and Memorandum, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees has a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the company has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Where entitlement is dependent on the fulfilment of one or more specified conditions, grants received by the charity are recognised and taken into revenue unless the conditions are within the charity's control and uncertainty exists as to whether the conditions will be fulfilled.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2021

1 Accounting policies

(Continued)

1.5 Expenditure

Expenses are included in the financial statements as they become receivable or due.

Expenses include VAT where applicable as the company cannot reclaim it.

1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.7 Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the company's balance sheet when the company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

1.8 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

2 Critical accounting estimates and judgements

In the application of the company's accounting policies, the trustees is required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2021

3 Donations

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2021 £	2021 £	2021 £	2020 £	2020 £	2020 £
Donations and gifts	85,379	16,664	102,043	56,866	9,344	66,210

4 Charitable activities

	Grants £	Affiliates fees £	Conference & training £	Other income £	Total £	2020 £
Sales within charitable activities	192,378	145,106	122,696	157,587	617,767	202,924
Analysis by fund						
Unrestricted funds	-	145,106	122,696	157,587	425,389	
Restricted funds	192,378	-	-	-	192,378	
	192,378	145,106	122,696	157,587	617,767	
For the year ended 31 May 2020						
Unrestricted funds	-	131,774	42,799	15,818		190,391
Restricted funds	12,533	-	-	-		12,533
	12,533	131,774	42,799	15,818		202,924

5 Investments

	Unrestricted funds 2021 £	Unrestricted funds 2020 £
Interest receivable	37	41

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2021

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
<u>Fundraising and publicity</u>		
Other fundraising costs	1,188	2,823
	<u>1,188</u>	<u>2,823</u>

7 Charitable activities

	Unrestricted £	Restricted £	Total £	2020 £
Staff costs	186,494	107,857	294,351	179,260
Training tutor fees	23,431	-	23,431	12,896
Advice UK	1,569	-	1,569	1,569
Conference costs	430	-	430	8,780
Staff training	-	-	-	975
Marketing and PR	550	-	550	394
Travel expenses	8,488	-	8,488	15,536
Hospitality	128	-	128	950
Postage, telephone and office costs	30,731	7,513	38,244	8,438
Insurance	257	-	257	720
Bank charges	138	-	138	140
IT costs including center manager	9,795	52,357	62,152	14,161
Project costs	-	-	-	2,255
Non-executive trustee expenses	-	-	-	372
Accountancy	30	-	30	1,560
Audit	4,000	-	4,000	-
Client support costs	-	4,570	4,570	-
	<u>266,041</u>	<u>172,297</u>	<u>438,338</u>	<u>248,006</u>
For the year ended 31 May 2020				
Unrestricted funds	233,218	-		233,218
Restricted funds	-	14,788		14,788
	<u>248,006</u>	<u>-</u>		<u>248,006</u>

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2021

8 Auditors' remuneration

The analysis of auditor's remuneration is as follows:

	2021 £	2020 £
Fees payable to the company's auditor and its associates for the audit of the company's annual accounts	4,000	-

9 Trustees

Expenses were paid to three trustees in the prior year for travel £0 (2020: £2,118) and telephone and internet £0 (2020: £355)

10 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
Charitable Activities	9	8
Administration	1	1
Total	10	9

Employment costs

	£	£
Wages and salaries	294,351	179,260

There were no employees whose annual remuneration was £60,000 or more.

11 Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2021

12 Debtors

	2021 £	2020 £
Amounts falling due within one year:		
Other debtors	-	338
Prepayments and accrued income	60,068	10,505
	<u>60,068</u>	<u>10,843</u>

13 Creditors: amounts falling due within one year

	Notes	2021 £	2020 £
Other taxation and social security		4,132	1,180
Deferred income	14	40,367	75,847
Accruals and deferred income		21,352	1,727
		<u>65,851</u>	<u>78,754</u>

14 Deferred income

	2021 £	2020 £
Arising from government grants	23,967	69,467
Other deferred income	16,400	6,380
	<u>40,367</u>	<u>75,847</u>

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2021

15 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds				
	Balance at 1 June 2020	Incoming resources	Resources expended	Transfers	Balance at 31 May 2021
	£	£	£	£	£
Kenyan Poverty Relief Fund	255	-	-	(255)	-
CMA Relief Fund	9,086	7,408	(4,570)	-	11,924
Connect Development	-	171,450	(163,211)	8,260	16,499
Catalyst	4,000	8,350	(2,400)	-	9,950
Centre Fees	965	11,966	(1,871)	-	11,060
Scottish	-	9,868	(245)	-	9,623
	<u>14,306</u>	<u>209,042</u>	<u>(172,297)</u>	<u>8,005</u>	<u>59,056</u>

CMA Trust

To support centres and clients in financial difficulty.

Catalyst

Funds given to cover the changes following the launch of Catalyst and the changes to the standard reporting tool.

Connect Development

Funds received to develop the Connect centres as an alternative basis of providing debt advice at a local level.

Centres Fees

Fundraising events to support centres unable to pay fees.

Scottish Funds

Provision of Scottish specific services.

16 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2021	2021	2021	2020	2020	2020
	£	£	£	£	£	£
Fund balances at 31 May 2021 are represented by:						
Current assets/ (liabilities)	283,135	47,328	330,463	35,836	14,306	50,142
	<u>283,135</u>	<u>47,328</u>	<u>330,463</u>	<u>35,836</u>	<u>14,306</u>	<u>50,142</u>

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MAY 2021

17 Related party transactions

Trustee Remuneration

During the year the charity paid remuneration and fees to one of the directors and key management personnel of the charity as follows:

	2021 £	2020 £
Heather Keats		
Salaries and wages	44,652	35,468
Social security	4,948	3,700
Employer's national insurance	1,340	1,064
	<u>50,940</u>	<u>40,232</u>

Transactions with related parties

During the year the company entered into the following transactions with related parties:

	Purchase of goods	
	2021 £	2020 £
The Fayre	12,327	405
	<u>12,327</u>	<u>405</u>

The Fayre is a joint partnership between H Keates and her partner T Keates.
In the prior year, a further invoice for £1,400 was raised and paid to The Fayre.

The payments are in respect to advertising and graphic design, and are paid on a fair market value.

During the year one of the trustee's spouses was employed by the charity and received the following remuneration from the charitable company relating to their service of employment:

	2021 £	2020 £
Isla Biggs		
Salaries and wages	10,597	10,040
Social security	229	192
Employer's national insurance	318	301
	<u>11,144</u>	<u>10,533</u>

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2021

18	Cash generated from operations	2021 £	2020 £
	Surplus for the year	280,321	18,346
	Adjustments for:		
	Investment income recognised in statement of financial activities	(37)	(41)
	Movements in working capital:		
	(Increase) in debtors	(49,225)	(10,303)
	Increase/(decrease) in creditors	22,577	(1,788)
	(Decrease)/increase in deferred income	(35,480)	75,847
	Cash generated from operations	218,156	82,061
19	Analysis of changes in net funds		
	The company had no debt during the year.		
20	Prior period adjustment		
	Changes to the balance sheet		
		At 31 May 2020	
		As previously reported	Adjustment
		£	£
	Current assets		
	Debtors due within one year	338	10,505
	Bank and cash	118,053	-
		118,391	10,505
	Creditors due within one year		
	Taxation	(1,180)	-
	Other creditors	(1,727)	-
	Deferred income	-	(75,847)
		2,907	75,847
	Net current assets	115,484	(65,342)
	Total assets less current liabilities	115,484	(65,342)
	Capital funds		
	Income funds		
	Restricted funds	83,773	(69,467)
	Unrestricted funds	31,711	4,125
	Total equity	115,484	(65,342)

COMMUNITY MONEY ADVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MAY 2021

20 Prior period adjustment

(Continued)

	At 31 May 2020		
	As previously reported	Adjustment	As restated
	£	£	£
Changes to the profit and loss account			
Income from:			
Donations	15,684	-	15,684
Charitable activities	318,792	(65,342)	253,450
Investments	41	-	41
	<u>334,517</u>	<u>(65,342)</u>	<u>269,175</u>
Expenditure on:			
Raising funds	2,823	-	2,823
Charitable activities	248,006	-	248,006
	<u>(250,829)</u>	<u>-</u>	<u>(250,829)</u>
Income/expenditure for the year	<u>83,688</u>	<u>(65,342)</u>	<u>18,346</u>
Net movement in funds	<u>83,688</u>	<u>(65,342)</u>	<u>18,346</u>

The prior year adjustment has arisen due to a mis-statement in accrued and deferred income as at 31st May 2020. The net impact of the adjustment is to decrease the total incoming resources by £65,342, increase debtors by £10,505, and increase deferred income by £75,847. The net effect on reserves in the year is to decrease restricted reserves by £17,405, and decrease unrestricted reserves by £47,937.