



Inspiring hope & change

SHPRESA PROGRAMME
FINANCIAL STATEMENTS
31 MARCH 2022

Company Registration Number 4692860
Charity Number 1110688

Prime Chartered Accounts
Corner Oak
1 Homer Road
Solihull
West Midlands
B91 3QG

**SHPRESA PROGRAMME
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FOR THE YEAR ENDED 31 MARCH 2022**

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SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022

The Trustees have pleasure in presenting their report and the financial statements of the Charity for the year ended 31 March 2022.

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity name: Shpresa Programme

Company Registration Number: 04692860

Charity Registration Number: 1110688

Registered Office and Principal Address: Mansfield House
30 Avenons Road
London
E13 8HT

DIRECTORS AND TRUSTEES

Shannon Helene Griffin	Chair
Leonard Dedgjonaj	Vice Chair
Anida Coba	Trustee (resigned 27 November 2021)
Hatixhe Demushi	Treasurer
Ergest Zejnelaj	Trustee
Nertila Beti	Trustee
Jeremond Emric During	Trustee (appointed 22 October 2022)
Elona Gega	Trustee (appointed 22 October 2022)

The trustees have delegated day to day responsibilities to Luljeta Nuzi, the Project Director.

CHIEF EXECUTIVE: Luljeta Nuzi

BANKERS: HSBC Bank Plc
118 High Street North
East Ham
London
E6 2HX

INDEPENDENT EXAMINER: Jeremy Kitson
Prime Chartered Accountants
Corner Oak
1 Homer Road
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SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Shpresa Programme ('Shpresa') is a registered charity and is incorporated as a limited company with the dispensation to omit the word limited. It is governed by its Memorandum and Articles of Association and the objectives are the same as those set out in its charity registration.

The date of incorporation of the company is 11th March 2003, and its formal charity registration is 2nd August 2005.

Trustees' selection, Induction and Training

The Governance of the charity is overseen by the board of Trustees (the 'Board'). Trustees are recruited by the Board who consider the skills currently available and then identify the requirements needed for any additional or replacement trustees. Potential trustees are invited to a preliminary discussion with the Board. In the successful appointment of a trustee, the CEO provides an induction pack to introduce the potential trustee to the work and objectives of the organisation.

Organisation of the Charity

The Board agrees on policy and strategy issues and delegates the day to day management of Shpresa's operation to the CEO who is supported by a team of appropriately qualified people. Shpresa's team, comprises of 3 full-time staff and 9 part-time staff.

Risk Management

The Board meets regularly to discuss risks and make efforts to mitigate such risks. Their decisions are based on the four columns of the Charity Commission's recommended categories which are: Governance and Management, Operational, Financial and Environmental and External Risk.

Public Benefit

The Board has had due regards to the guidance published by the Charity Commission on Public Benefit and is of the view that Shpresa Programme is of immense benefit to the Albanian speaking community.

SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

OBJECTIVES AND ACTIVITIES

Objects

Shpresa is established for the benefit of the Albanian speaking people in the UK, both seeking asylum and granted refugee status, migrants and their dependents in accordance with the laws of England and Wales. Shpresa:

- Advances their education and offers training, particularly to advance them in life and help them adapt within a new community;
- Provides relief of financial hardship, in particular, but not exclusively, by providing advice and other assistance;
- Preserves and protects their good physical and mental health;
- Provides facilities for recreation or other leisure activities with the object of improving the conditions of life of those persons who have need of such facilities by reasons of their youth, age, infirmity or disability, financial hardship or social and economic circumstances; and
- Promotes any further charitable purposes for the benefit of the Albanian speaking community in the UK as the Board may from time to time decide (with preference given to the London area).

Introduction

During 2021-2022 Shpresa has continued to provide services responding to the needs of Albanian speaking community in the UK, ensuring that their voices are heard and they can achieve their potential in society, delivered life-changing services, positively impacting the lives of thousands of asylum seekers, refugees and migrants from our community.

We continued to adapt our services to better meet the needs of the community, connecting and interacting in person and digitally with over 3000 users during the year.

We extended our partnership networks to include other specialist providers, stakeholders and partners to better fulfil our mission. Some of the new partners we worked with this year include: The Alternative Trust East London, Barking and Dagenham College, Connect Newham Project & Age UK East London, EU Settled Status Consortium Project, New Europeans UK, My London Partnership Project with Fenford Clubs, Life Line, Muslimah Sports Association, Barking and Dagenham Dance, The University of Liverpool, Stratford Library, Newham Household Support fund, J-Go media Community Support, The Renewal Programme, Mind, Lmlas, Maternity Action, Christine Beddeo director of ECPAT UK and many more.

We increased the awareness of our services to the public and reached out to more members of the community and supporters by actively using online platforms such as Twitter, Instagram and Facebook.

During this year, Shpresa received additional funding from statutory funders and have increased its capacity in providing holistic support, therapy and training to Albanian speaking women to reduce the likelihood of re-victimisation and improve their wellbeing and services for young people, including via a leadership programme, therapy and other youth activities.

Throughout the report you will find more about support and services we delivered this year and also read real life stories about how our intervention helped them.

SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Chair's Report Ms Shannon Griffin

As Shpresa Programme's Chair for three years now, I am pleased to welcome you to the Shpresa Programme annual report. I have enjoyed being on the board of Shpresa Programme and its chair during the past year, and I am proud of how the organisation has been developing, especially how we continued to respond to the COVID-19 crisis and other disasters and emerging problems during the year. The work, achievements and life changing stories highlighted in this report show that Shpresa Programme grows from strength to strength, while remaining focused on its mission.

I would like to praise the resilience, hard work, courage, passion and commitment of our staff and volunteers. They listen to each individual and respond in a timely and professional manner, turn issues into opportunities for problem solving, seek and utilise the best resources to increase partnerships and mobilise the community by give the people a voice. Shpresa Programme believes that individuals from the Albanian speaking community can change themselves and society for the better. I am amazed how Shpresa Programme has encouraged members of the community to get involved in campaigning by tell their stories and becoming a voice for so many others. Shpresa Programme has continued to build new partnerships without compromising on previous collaborations and has continued to motivate all that come across our work.

During the last year, Shpresa Programme and its young people have been conducting research and have produced a report titled "Into the arms of Traffickers". This is an examination of how delays by authorities in asylum and trafficking decision-making actually increase the risk of trafficking young asylum seekers. The report provides useful recommendations for the safety of young people and points out immediate areas for improvement by giving recommendations to the Home Office. We are building on our work by sharing more lived experiences and providing more high-quality services. This will help change the prejudicial stereotyping of the Albanian speaking community, including young people, increase the representation of Albanians in society and continue to impact decision makers.

In November 2021 Shpresa Programme successfully renewed its lease with Aston Mansfield. There were further developments with the Aston Mansfield Trust, and after the lease renewal Aston Mansfield decided to sell the building at Mansfield House. I'm pleased to confirm that Shpresa Programme has been accepting as a buyer. We are in the process of securing the funds needed to finalise the purchase. This will enable Shpresa Programme to have a secure and permanent home. It will be the first Albanian community building in the UK.

I look forward to seeing how Shpresa Programme evolves over the next year into being an even more nurturing, safe, trusted and respected organisation amongst the community, the sector and wider.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Chief Executive Report

This financial year has been another challenging year for the organisation, but we continued to thrive and successfully provide integrated services to meet the needs of our community.

Coming back to providing services in person was exciting, but at the same time we were faced with difficulties – changes to venue access, increased needs amongst the members of the community we serve, managing financial and organisational sustainability at a time when we are faced with constant changes. Being the CEO of a charity is tough in normal times, and for many, the last two years have been worst times as we have seen an increase not only on nr of people needing support but also on the variety of issues they face, including trafficking.

I am very proud of our team and how well they have pulled together to deliver the support needed for our community.

I will start the report by sharing my experience of a normal working day at Shpresa, How we Work and our Theory of Change.

It was a fairly normal morning, Friday morning in our office at Mansfield House. It was super busy and we had not stopped. The phone did not stop ringing, and people in the waiting area kept just coming with different issues.

We'd already spoken with 15 people who came with different issues such as facing deportation, couldn't register with a GP, had become homeless, wanted to learn English, wanted to volunteer, needed financial support, had been refused by the Home Office and needed a solicitor, needed help to apply for benefits and needed help to get their parents into the UK.

I'd had to rearrange our Christmas celebration because of Plan B. As a result I had to rearrange the toy delivery from ELBA (these were new toys and I knew how important these toys would be for some of the families. Some of their children never had a new toy).

I had to speak to the team to rearrange the weekend session as few people (staff and volunteers) were not feeling well.

I had spoken to a lady who was in a safe house because of DV and needed help to get her children registered to the school.

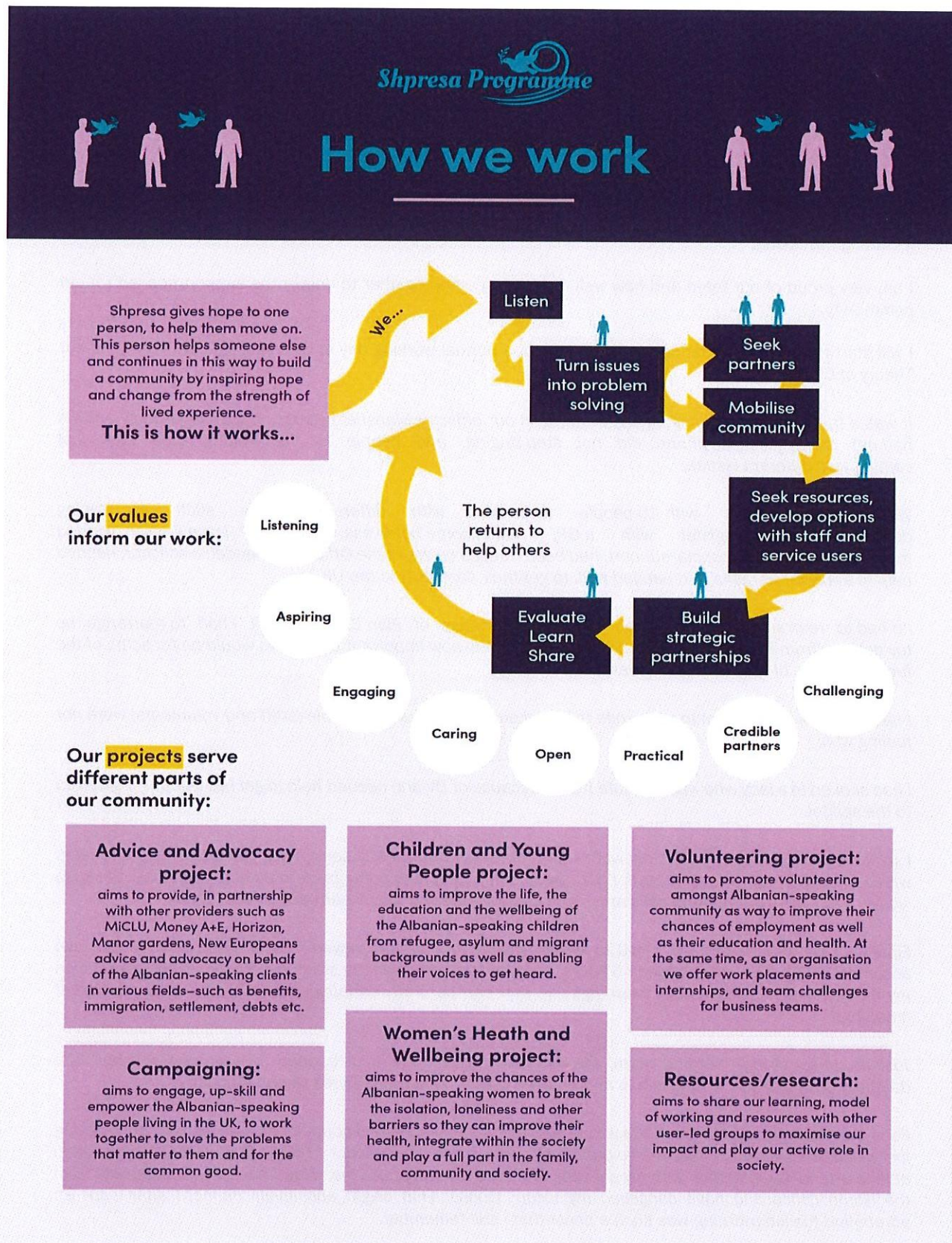
I spoke with each of them to find out what support they needed via 121 sessions and arranged appointments with our team of volunteers or staff. I had asked some people to come back to us on another day because we were full, answered phone calls and some people I referred to our partners for assistance.

Finally, in the middle of it all, I had to talk to a woman who had moved from a safe house to her own accommodation. This was all within 5 hours. I climbed up and down the stairs several times and was still on my first (now very cold!) coffee. Mornings like that can be pretty exhausting and Fridays take a different meanings.

Just as things started settling down, the intercom buzzed. The door opened to a woman and her little daughter standing with a huge smile and an even bigger homemade Byrek (Albanian pastry)

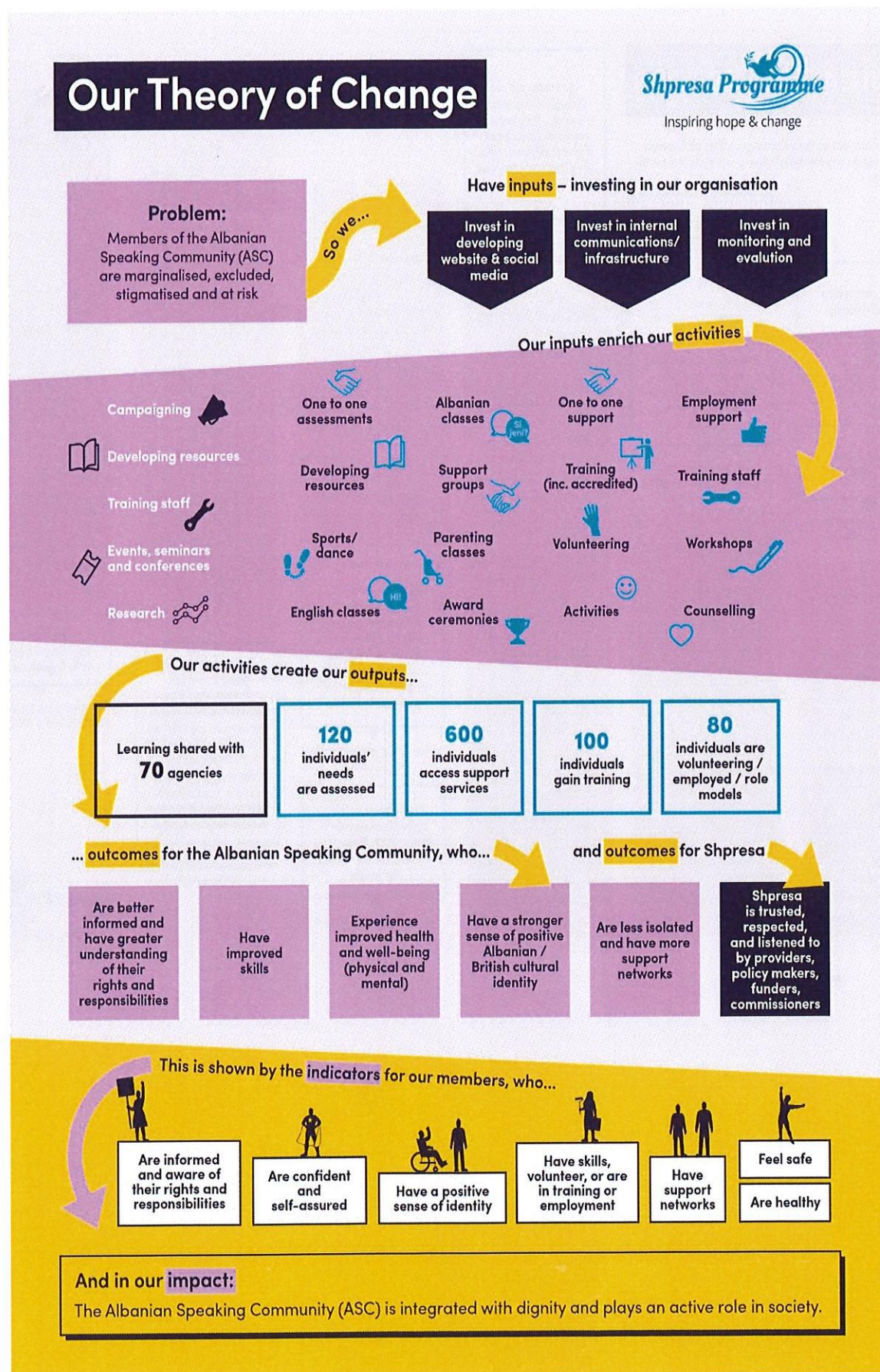
For a moment I thought she had the wrong address; it turns out she'd come all the way back to our building just to thank us all, especially the volunteer who took her to her solicitor "I don't think I would have been able to attend the meeting with my solicitor, she is so far away from me. Now I have an arrangement from the Home Office and have cancelled my return ticket." That bright and lovely moment after such an adrenaline-fuelled morning was such a boost that I still remember.

SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)



SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)



SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

6 Pillars of Success

These six factors act as the pillars supporting all Shpresa work, creating a consistent and coherent philosophy for the organisation.

I was accepted as part of a family

'G', MAN IN THE VOLUNTEERS/EX-SERVICE USERS - ADULTS FOCUS GROUP

Friendship here is very important

'M', WOMAN IN THE SERVICE USERS FOCUS GROUP

Shpresa gives you pride in Albania and you need that to integrate

'Y', WOMAN IN EARLY 20S, VOLUNTEERS FOCUS GROUP

If families can't afford to go home, the Shpresa Programme can replicate the experience

'N', MAN IN HIS 40S, EX-SERVICE USERS/VOLUNTEERS FOCUS GROUP

Cultural Identity

Our programme and provision of a space for the Albanian-speaking community provides a clear reinforcement of what it means to be Albanian through language, dances and cultural activities. Reinforced family ties promote communication between generations. This clarity of identity is experienced as providing a way of finding one's place in British society and giving rise to respect from others outside the Albanian community.

Inclusiveness

Shpresa has a very strong culture of family, friendship, solidarity and warmth which gives rise to high levels of trust and openness. It sends out messages of inclusiveness to newcomers, so they can take full advantage of the opportunities as quickly as possible. In the focus groups, service users often referred to Shpresa, its staff and users, as 'family'.

[Shpresa] put me through many, many training... they brought my confidence back. If [the staff] can't help, they find someone else to help

'L', WOMAN IN THE VOLUNTEERS FOCUS GROUP

Problem Solving Know-How

Shpresa's staff act as role models to service users and volunteers, and demonstrate consistent patterns of behaviour.

This includes:

- Acting as though every problem can be solved
 - Knowing enough to be able to be useful to others, but also admitting limits and finding experts who do know.
 - Not compartmentalising problems, but seeing the people in the round.
 - Stressing self-help, encouraging active experimentation and personal development.
 - Encouraging honest reflection and openness in facing difficulties.
- We stress the skills of problem solving so that participants can transfer this approach to all other problems they face.

Focus on family

The Shpresa Programme provides a range of specific projects for children, young people and women, men, and old people. This focus has had the effect of reaching those who are the most significant holders and transmitters of cultural values.

Shpresa is currently looking for ways to involve more male service users over 25.

Men were involved in the Talent show, but women are the ones who take part in the projects. Men are getting the benefits of Shpresa from their wives and children

'O', WOMAN IN THE VOLUNTEERS FOCUS GROUP

I have been coming since Shpresa was in Manor Park. Since then I feel at home, it is like my family

'R', MAN 60S, SERVICE USERS FOCUS GROUP

Progressive Steps

Participants continue to take on progressive challenges to suit their stage of development both within Shpresa, such as the volunteering programme, or outside, such as courses to further their career aspirations. Staff take an active hand in encouraging and supporting this climate of self-development. There is a strong feeling amongst women who are current and ex-service users that by being in the UK and in contact with Shpresa, that they can achieve things that would not have been possible at home in their personal development and careers.

They made me feel good for myself. Previously, I was isolated, waiting for a decision on my refugee status. [Once in contact with Shpresa] 'I felt useful working for other people. I got my self-esteem and have gone on to higher education'

'B', WOMAN IN THE VOLUNTEERS FOCUS GROUP

Understanding the UK & Getting the UK to Understand Albanians

Many people reported how the Shpresa Programme had fostered integration rather than separation. Many commented on the programmes, visits and activities to give insight and understanding and encourage appropriate involvement with UK society - for example visits to the House of Parliament. There was evidence that the Shpresa Programme helps service users of all ages to understand and feel comfortable with British culture.

The Shpresa Programme helps you with English culture

'F', TEENAGE MALE, CHILDREN & YOUNG PEOPLE'S FOCUS GROUP

Shpresa Programme
Inspiring hope & change

SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

The impact of our work and what we achieved in 2021-2022

Shpresa is a registered charity (number 1110688) and a company limited by guarantee (number 4692860). During 2021-2022 Shpresa Programme offered help to over 3000 individuals and worked regularly with 2226 Albanian speaking refugees and migrants to foster integration and to support men, women and children, enabling them to contribute to the communities in which they now live and work.

Throughout the years Shpresa Programme's work has been valued and recognised widely and we have:

- received the Queen's Award for Volunteering;
- hold the London Youth Quality Mark Silver Award for excellence in Youth Work provision and are working towards revalidation on the Gold Award;
- received the Special Distinction Award from the National Resource Centre for Supplementary Education for exceptional all round high quality supplementary school provision;
- been awarded the Forum for Health & Wellbeing's Communities of Health Award three years running;
- won the Marsh Award for our contribution to the fight against modern slavery;
- received Trusted Charity Level 2 Quality Mark (known as PQASSO Level 2 4th addition) and are working towards revalidation and renewal of Trusted Charity Award;
- received Oracle Level 1 standards;
- Won the Empowering Survivors Voices for the Anti-Slavery day Awards 2022; and
- Have been the Shortlisted Nominee for the Creating a Better Future London Award for the London Youth Awards 2022 (winners will be announced at an event in November 2022).

More than 3,000 Albanian speaking people access our services every year. By moving quickly to enable digital provision, Shpresa made it possible for more people to access services during the Covid 19 crisis and onwards. Shpresa develops holistic, user-led services with, rather than for, people – service users, volunteers and staff are involved at every level of service planning and delivery, with many service users going on to volunteer and work at Shpresa. Shpresa Programme remains dedicated to reach, to mobilise, to inspire others so they can gain the skills to help themselves, their families and the communities where they live. Central to our approach is supporting individuals to get information, settle, integrate with dignity and play an active role in society.

During this year there have been many issues affecting our local community/sector such as Brexit, Covid 19 crisis, Elections and most recent the Immigration bill. As an organisation, we keep adapting our work and being a door where the Albanian speaking community can access help. We are a conduit for specialist's organisations who want to work with us to become better equipped to support the Albanian community.

Some of the highlights for the year are:

- Our organisation was shortlisted for two awards (Human trafficking foundation and the Queen's Award for Social Enterprises). We did not win, but being nominated and shortlisted has encouraged us to invest more in our work with volunteers and victims of trafficking.
- We developed our 5 years strategic plan together with our digital strategy.
- We strengthened our relationship with our partners such as NALS, Alisar prospects, Manor gardens, Total family coaching, Money A+E, as well as we set up and developed working with New Europeans. We also created new hubs for our face to face work in Newham and Stratford Library called the Alternative and Mind.
- We have secured 5 years of funding from the TNL Community Fund to invest more in our volunteering project.
- During the Mayoral Election we worked hard to bring the voices of the people facing issues in the front of the candidates. The story of an asylum seeking family living in very bad temporary housing conditions was the reason the "temporary accommodation issue" was added at the manifestos of both of the candidates.
- The awareness campaign that we ran during the census helped the community come together to help each other to register, raised the importance of awareness, and as a result of our work the Census team translated the information into the Albanian language to make it more accessible for our members.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

We run our activities and services seven days a week. Our main services are:

Women's Support, Health, Wellbeing and Safety Project: providing holistic support for Albanian speaking women, supporting their mental health and wellbeing, protecting them from harm through violence and abuse, tackling isolation and social/economic exclusion, via diverse services/workshops, women's support groups, supporting integration and wellbeing, providing advocacy and mental health support and other activities improving health & wellbeing. The project aims to improve the chances of Albanian-speaking women breaking isolation, loneliness and other barriers so they can improve their health, integrate within society and play a full part in the family, community and wider society. It also aims to raise awareness of, and protect women and girls against, gender based violence and other forms of abuse against women and girls. Through this project we support women who have, are experiencing or are at risk of experiencing any forms of VAWG, including DV, trafficking, HBV, forced marriage, blood feuds and more. As well as providing "Help at a Critical Moment" with specialist support via solicitors or housing or benefits, mental health, etc we also provide support networks for women including providing language classes, informative workshops, training opportunities, volunteering, trips to places of interests and celebratory events.

During 2021-2022 we provided:

- women support groups to help reduce isolation, create friendships and learn new things, enabling women to access a range of services at Shpresa Programme and then at other agencies;
- informative workshops providing information on Life in UK, Rights and Responsibilities, knowing the area where we live, using public services, Education & Health system in UK, immigration and asylum, healthy living and other topics based on women's needs;
- one to one support to identify needs;
- referrals for specialist support and advocacy to ensure needs are met;
- emergency support in the form of vouchers, food, clothes and digital access;
- mental health awareness, including empowering and enabling, your rights and responsibilities;
- group and one to one therapy;
- domestic violence knowledge and support in accessing specialist services;
- introduction to volunteering and opportunities;
- Triple P training, accessing ESOL, IT and teaching assistant classes;
- trips to places of interest such as the House of Commons; and
- celebratory events such as The International Volunteering Week, The Refuge Festival, Independence day celebrations and International Women's Day.

Children and Young People's (CYP) Project develops confidence and self-esteem via training, dancing, sport, leadership and many more activities. It aims to improve the life, education and the wellbeing of the Albanian-speaking children from refugee, asylum and migrant backgrounds as well as enabling their voices to get heard. Young people attending services run by the Children and Young People's project have opportunities to meet regularly every week in a place where the lack of language and lack of cultural understanding are not barriers for participation, engagement, belonging or having fun.

Supplementary School Project provides CYP with Albanian language classes, storytelling and drama and dance classes, enhancing their educational attainment, while promoting active and engaged citizenship.

Unaccompanied Asylum Seeking Children's Project provides support, signposting, advice and advocacy, mental health advice, training and other activities for very vulnerable children and young people (CYP)

Services, events and successes during 2021- 2022 include:

- A supplementary school project for learning the Albanian language, culture and heritage.
- Football, golfing and other sport activities.
- Traditional dancing classes.
- Drama sessions.
- Learning events & seminars on planning and developing leadership and organisational skills.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

- Cooking sessions at Forest Gate youth centre and Mansfield House combined with workshops on mental health/wellbeing, healthy relationships, anger management, living a healthy life, eating healthy and managing finances. Sessions on immigration champions with MiCLU and Garden Court Chambers about the asylum system, Criminal Justice, Immigration and Accessing Education. Champions have organised and co-delivered with Miclu and Garden Court Chambers seminars on representing Albanian children/young people in the asylum system. Through these events we have trained professionals, such as lawyers, social workers, etc so they can be aware of the Albanian culture.
- Leadership & Social Action training sessions leading to social action projects.
- Mental Health champions training.
- Mental health awareness sessions were provided and also one to one access to therapy and group work offered by professionals such as Croydon drop-in.
- Providing a holistic package of support to meet the needs of UCAS. Advocacy was provided to help with planning their transition to move from foster care to living independently, which is very significant for young people granted asylum or were trafficked. We also assisted with social services support for young people being destitute. We have worked on a one to one basis with young people to identify and address all of their needs and refer them for specialist support, including help to register with GP and help placing them in secure accommodation and reinstating financial support.
- The befriending emergency response team has also continued to provide emotional support to our young people, as well as check on their needs, identify support available and make sure young people access such support.
- Sharing our model. We have continued to strengthen our work and relationship with Garden Court Chambers and MiCLU who continue to provide immigration specialist support to our young people as well as inform and raise awareness of risks and needs amongst other service providers. The Breaking the Chains project has continued advocating for and influencing policy change, aiming to change perceptions of children and young people in the asylum system and improve understanding of not only the specific protection needs of Albanian children and young people but all children and young people in the asylum system.
- On 26 July 2021 our children/young people met with the incoming Chief Inspector of Borders, at his invitation, after he had attended a training event delivered by the young people on Albanian culture awareness. He wanted to consult them directly about their experiences of the asylum system. Another meeting followed at Shpresa's office in October 2021.
- We organised trips to places of culture/interest such as Stratford Olympic Park, Museums, the Houses of Parliament and visited York.
- We have run a number of events this year such as:
 - In their shoes - Refuge Week Festival
 - Volunteering Week Celebration
 - Human trafficking and Black History Month
 - Mental Health Week
 - Human Rights Day
 - The beams that Beam – with photo exhibitions
 - Into the arms of traffickers – launching of the report
 - Celebration of Independence day of Albania
 - Me and my pain – Kosovo independence day
 - International Volunteering Week
 - Celebrating 20 years of Shpresa Programme.

Volunteering Project aims to promote volunteering amongst the Albanian speaking community as a way to improve their chances of employment as well as their education and health. We offer training, work placement and access to employment to members of the Albanian speaking community, work placement and internships to college or university students and also facilitate team challenge days for the business team.

Here at Shpresa we have tried to bring about a culture shift and use volunteering for a deeper and better reason. We wanted to bring hope while offering help to our members who were very often feeling vulnerable.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Through the volunteering project we have been able to create opportunities for our members to:

- Access Training in Volunteering, Befriending;
- Have a work placement that allows them to develop, gain new skills, knowledge and work experience;
- Increase confidence and self-esteem;
- Access vocational training and gaining accreditation, such as teaching assistance;
- Access other training such as Safeguarding, Advice and Leadership;
- Enhance their CV and improve work prospects;
- Work by their own initiative and as part of the team, feel valued and appreciated;
- Make a difference to the lives of others;
- Socialise, meet new people and create new networks;
- Learn about and access other services in the local community and wider;
- Be the voice of the most vulnerable ones, represent their needs in different platforms and helping to make a positive change;

At Shpresa Programme “Everyone has something to offer; everyone can be a volunteer in their daily life by helping others anytime, anywhere”.

We celebrated volunteering this year by organising an event at Stratford Park. Volunteers came together to celebrate their successes and enjoy the day together; this was an enjoyable event that brought together volunteers working in different areas from interpreting, befriending, digitalisation to youth and mental health champions. Refuge Week was also organised under the theme “In Their Shoes”. This was an opportunity to bring together refugee stories that spoke about pain, struggles and resilience to integration, achievements and contribution to the community. The stories were very touching and motivating.

The Campaigning Project engages skills and encourages upskilling and empowering the Albanian speaking people living in UK to work together to solve the problems that matter to them and for the common good. It builds power, leadership and influences Albanians in the UK to champion the power of lived experience and leadership for positive social change.

Through leadership and campaigns, the children/young people and individuals with lived experience have grown into becoming responsible and have started contributing to changes on a bigger scale.

Their involvement on the “Settle our Status” research contributed to making a strong economic argument for regularisation, and Citizens UK, the lead organisation, has already secured a meeting with senior civil servants at The Treasury department to discuss the findings of the research. The report is expected to be launched in November 2022 and lead organisers are speaking with MPs and staff at different APPGs (All Party Parliamentary Groups) to formally launch it. We are very proud that our organisation's name is listed amongst contributors on this research, and this is attributed to our young people and their involvement on it.

The Breaking the Chains Project has also been shortlisted from the Human Trafficking Foundation for the category **Empowering Survivor Voices** for the Anti- Slavery Day Awards 2022.

The Human Trafficking Foundation's annual Anti-Slavery Day awards recognise the important role played by the media in raising awareness and those organisations and individuals going above and beyond in fighting modern slavery.

Shpresa is proud to have continued to work with London Citizens this year on the:

- Settling our settled status - aiming to get a settlement for everyone who calls Britain home;
- Mental Health Campaign- aiming to increase access to support and improve the relationships with the local organisations, NHS and Local Authorities;
- Living Wage Campaign - aiming to get more employers to become living wage employers; and
- Supported Lift the Ban Campaign lead by refugee action - aiming to give the right to work to all asylum seekers here in the UK.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Alistair Rooms, Senior Community Organiser with Citizens UK, Newham Citizens (Part of TELCO) wrote about Shpresa's Campaigning work:

Shpresa have taken a few of the principles of community organising and embedded them into their organisation in order to build hope in their members.

They put people before programmes- The starting point for what feels different about Shpresa is that they put people above programmes and their members' needs before hitting funding targets. They put their members' dreams before their own organisational goals. In practice this starts with calling their members, members not 'service users' or 'clients' or beneficiaries'. It looks like building a learning journey curated for the members to remove what's holding them back and supporting them to achieve their own goals.

They work 'with' not 'to'- Shpresa don't see themselves as a service provider that 'do to' people but as an organisation who want to take people on a 'learning journey' and work, 'with them'. When people first meet Shpresa they get invited to join a group of their peers, whether it's young people or mothers and meet people to grow together to try new things. A staff member will sit down with that person, find out their goals, their dreams and plan a route for them to get there.

People are leaders – The new members are invited to attend workshops and training related to their interests. If they have leadership potential in the training or workshops, they are given small responsibilities in the group and slowly -slowly, as they demonstrate more potential, they get more responsibility. This model has meant so many of the volunteers who joined the organisation have become staff. This idea is built around the potential people already have and teaches them that they have the answers.

Leadership Development is Everyday – This model allows development to take place in the everyday, it takes people, their dreams and their goals seriously and puts them before targets. It teaches people that they matter and that the hope that the future will be better starts with themselves and their own skills.

All of these principles teach Shpresa members that the things they hope to achieve are within them, not given to them by or through charity. That the hope they are looking for desperately is inside them. That it is their own leadership and hope for their future that will be their strength, that people can find hope within themselves to build a better life.

I have trained and worked with young leaders who have left gangs because of the Shpresa youth club, who went from a future life of crime to a life where they are invested in and grow and develop, secured their status and now have the right to work legally.

I've sat down with mothers who were alone with their children in the middle of a mental health crisis in a new country. I have seen as life is restored in their eyes through the community they build at Shpresa, as they begin to see themselves as leaders.

Shpresa teach people that they don't have to have the right immigration status to be valued or to build their own future. That no matter who you are you can develop and grow into the person you want to be.

The immigration system and racism and prejudice the Albanian Community faces can make being Albanian in the UK right now a tough and dark place to be, but inside the darkness of the UK's hostile environment, Shpresa provides genuine and realistic Hope.

'Sharing the Model' aims to share our learning, model of working and resources with other user-led groups to maximise our impact and play our active role in society. We also want to get the voices and lived experiences of our members in research, so we have been working with University of East London, York University, University College London, Liverpool University and Southampton University in a number of research projects.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Young people were involved in the research done by the University of Liverpool and a report was launched in October 2021. The report looks at whether the Home Office in the administration of asylum and trafficking decisions for unaccompanied and separated children increases the risk of human trafficking, specifically by allowing lengthy delays in the decision making processes to occur. The recommendations made in this report are:

1. Leave to remain should be granted to unaccompanied child asylum seekers straightaway rather than waiting until they have been refused asylum;
2. Asylum seekers should have permission to work in non-shortage occupations pending resolution of their asylum claims; and
3. Decisions on protection and human rights claims and conclusive grounds decisions should be made within 6 months of the claim or the referral to the National Referral Mechanism being made. If a decision cannot be made within that timescale, the decision maker should provide particularised reasons for not being able to do so and a new timescale for making the decision. All actions taken should be informed by the best interests of the child following an agreement with key professionals involved in the child's care.

Heritage Project, keeping heritage in the community, inspiring people and creating a legacy. Having successfully delivered this project through the previous years with a focus on the northern Albania, this year we shifted our curriculum to the Southern Albania, which is as rich and fascinating as Northern Albania. We specifically focused on three main cities, Berat, Gjirokastra (cultural and monumental elements of which have been declared by UNESCO as part of the World Heritage) and Vlorë (where the independence of Albania was declared). The Heritage Project is very important to our community. This project creates a tangible connection between being born and raised in Diaspora and our homeland. The project itself is based on reliable sources and research that is then tailored by our dedicated teachers for the children. This enables them to learn more about our culture and traditions. On the 1st of June 2021, children attending the heritage project unfolded for parents, teachers and guests, the beautiful aspects of our heritage. They presented songs and poems, drawings with inspirational phrases they had chosen and designed themselves and they presented the beauties of the city of Vlorë in Albania and Prizren in Kosovo.

Walk/Talk/Watch programme promotes walking, looking into the environment and doing activities together across all age groups. This is an intergenerational project that aims to create closer connections between people over 55 who have mental health problems, with local young people that have no friends, or those who want to learn English and want be more active by organising various trips, etc. We have taken members on weekly walks, trips to different parks in London, discovering different monuments, the heritage of different boroughs, flora, and fauna, etc.

Girls' Sports Leadership this year aimed to encourage girls aged 11+ not only to enjoy sports but also to promote these sports in their community by recruiting sports champions who organise various sporting events; it is worth mentioning this year's sports activities organised in Croydon were in cooperation with the police team and that of the CVA.

New Sports and Us – aims at training for sports which are not common for the Albanian community; in recent years we have introduced new sports to our young people such as wall ball, fencing, etc. This year the new sport was golf. Sports such as basketball, volleyball, football, tennis take place every week at Shpresa.

After 6 golf sessions organised at Shpresa Programme, the Golf Festival was a brilliant way to spend a beautiful and different day for the many unaccompanied young people that golf engaged. The programme provides a platform for children and young people to experiment and introduce themselves to the sport of golf by helping them develop life skills in a fun and meaningful way. The festival was conceived as a competition between different participating groups where children and young people had access to a golfing field and the right tools to play golf. The young people were also led by professional golf teachers.

Emergency provision aims to provide relief for financial hardship, in particular by providing financial support, clothes, food and access to data to the most vulnerable groups by working in partnership with partners and local authority, such as Newham council.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Jack Petchey Achievement and Leader Award scheme, awarding young people and leaders who have gone beyond and achieved not only academically/professionally but had a personal accomplishment, broke barriers, or are outstanding team players. The nominations and awards create positive role models and recognition of dedication and hard work and are a way to say thank you to these incredible young people and adults.

An example of a Jack Petchey Achievement nomination for a young person is EG. EG has worked very hard to overcome the barriers and difficulties he faced. Initially he was very withdrawn and timid and would mostly stay on his own. With support and in time he started to open and become part of the group. Very soon his bright and caring personality made him become friends with everyone else in the group. He is a very punctual, caring and righteous person. EG is leading by example and has also helped his peers with digital skills. He is being nominated by his peers for being proactive, supportive and for volunteering.

As a result of attending our activities the children and young people who accessed our services, are engaged in positive activities and are diverted from dangerous, exploitative activities or situations, and are better equipped to make decisions for a safer life.

Partnership work with other providers to deliver some services, including: Solace Women's Aid, Human Trafficking Foundation, MiCLU, Croydon Drop-In, Money A&E, IKWRO, Hestia, Horizon, Manor Gardens, The Alternatives, New Europeans, London Citizens, Age UK, many mainstream schools and youth centres in London and many other specialist organisations.

We have had the chance to work with many MPs, local councillors and partners, raise the concerns and voices of members of our community and ask for help or change.

Some of the activities organised during 2021 – 2022 include:

- The Beams that Beam" in partnership with Museum of London on 9 October 2021 at The Museum of London. The aim of the activity was to promote Mental Health, highlight the importance of Heritage as well as launching the Evolution Report on Youth Champions which was prepared by Marnie Freeman.
- "Into the arms of traffickers" - Launching of the report on the 18th October 2021 via an online Zoom event.
- Living Wage Newham with London Citizens on the 15th November 2021.
- 26 November 2021 - Celebrating Albanian Independence Day were young people showcased dancing and poetry and the Albanian flag was raised at Barking town hall.
- Residential camping at London youth on 22-24 October 2021.
- 5 December 2021 - Celebrating Volunteers achievements and International Volunteers Day.
- Young people have also been taken to watch a football match (England against Albania) in November 2021.
- Another very important and crucial input young people had on the meeting we held with the Inspector ICBI on the 18th November 2021 was to talk about the lived experiences of young people in care who are seeking asylum.
- The Volunteer Week Celebration and The Refugee Week Festival in June 2021.
- Shpresa Programme's 20th anniversary celebrations in January 2022 held at the House of Commons and the theme was: "Women In Leadership -Achieving an equal future in a Covid -19 world celebrates the tremendous efforts by women and girls within the Albanian community in shaping a more equal future and recovery from the COVID-19 pandemic". A number of key speakers presented at the event such as Jonathan Ellis who led advocacy campaigns for British Red Cross, Oxfam and The Refugee Council, Sioned Curchill, Director of grants at Trust for London, Emma Mortoo, head of fundraising at PACT, Monika Kryemadhi, leader of LSI party in Albania, Ilir Kapiti Ambassador of Kosovo in UK and Jerry During, CEO and founder of Money A&E.
- International Women's Day in March 2022 brought together women, young people, staff and volunteers and other key stakeholders to celebrate achievements and hand out flowers and certificates.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

November 25 2021 marked the start of the UN's 16 Days of Activism against gender-based violence. From this day Shpresa ran 16 different activities joining its fragile voice with those of millions of people across the globe. The world went orange on 25th November and will do so every 25th November every year as part of the INiTE campaign, which resonates deeply with our Empower Women's work.

This is what happened at Shpresa during these 16 days:

- 25th – Information About UNiTE campaign
- 26th – Poetry -ZOOM reciting for women by young people
- 27th – Gascoigne school “ inspiration session” for women
- 28th – Women talks – the culture must never be used as a justification for DV
- 29th – Healthy relationships champions – Quiz night
- 30th – Inspiring London women – women session
- 1st – Knitting our stories -the start of a really good initiative
- 2nd – DV - violence and its impact
- 3rd – UN agenda on ending the DV by 2030
- 4th – How we can break the circle – talk with young people
- 5th – Mental health and DV awareness
- 6th – Inspiring women London – young people session
- 7th – quiz time – using “spiraling toolkit”
- 8th – services about DV – Information on signs and where to seek help
- 9th – DV and its impact and where to seek help – information session
- 10th – Celebrities touched by DV – workshops

During this period, we wanted to put a spotlight on survivors, activists, history and organisations who offer support here in the UK to individuals, communities and their challenges; we wanted our voices to join with many other voices around the world who are using creative forms of resistance to campaign against gender-based violence. For us here at Shpresa this is not a 1 day or 16 day job, this is an everyday job, and we believe that this is everyone's responsibility.

Overall data for 2021-22

2226 members of the Albanian Speaking Community ('ASC'):

- Are better informed and have greater understanding of their rights and Responsibilities;
- Have increased support networks;
- Feel more confident/self-assured;
- Feel safe and have a positive sense of identity;
- Have received direct support from the organisation depending on their needs.

Moreover:

- 120 ASP report improvement on skills and work experience;
- 42 have undertaken accredited training;
- 531 ASW have increased their knowledge and taken part to at least 3 informative workshops;
- 634 ASP, 362 ASYP and 272 Women experience improved health and wellbeing;
- 362 ASYP have taken part of weekly youth activities; and
- 24 ASYP received a Jack Petchey Achievement Award.

SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Young person real life story: “In the blink of an eye, your life can change “.

I'm 17 years old. I arrived in this country for a safe life in October 2018. I was fleeing a catastrophic situation that I do not wish to remember back home. I wanted to move forward even though I was very weak and emotionally devastated. I applied for asylum as soon as I arrived and the Home Office placed me in shared accommodation.

I got into a police van and they explained to me that they were going to transfer me to a house. I was so scared of being in a police car. I could not believe that they were helping me, the thought of them wanting to send me back was playing heavily in my mind.

I was living with three other young boys. Sharing the toilet and the kitchen. Anyone can imagine the difficulty of living, learning, sleeping in these conditions. I started to suffer from sleep deprivation. Things were a struggle before the COVID-19 crisis. I was barely surviving, but survival was all I could ask for at the time.

Lately, I'm really scared. My anxiety and stress are through the roof with this additional worry about the impossibility of being able to self-isolate in a shared accommodation. My room is small. I hear so many people saying that we can't stay inside without doing anything during this pandemic. What about me? My life is surrounded by four walls that allow you to have less than limited activities. A shared home where the silence is not enough, where everything seems to be frozen. Where the fear of catching the virus does not miss. Where nights seem like thousands of years. In the room where I open my eyes, and in front of me appears the mess who wakes up upset by my carelessness.

My room is my living room, it's where I sleep, where I exercise & where I am alone with myself & my thoughts. The window is my garden. I open it to feel the fresh air and pray for better days to come. The night is what I fear the most. I hear a lot of noises in the living room caused by my flatmates. I can't sleep and occasionally I'm scared to go to the toilet, I fear they may be drunk and become aggressive towards me. I choose to stay in my room, hungry, and not go to the toilet either. Then I start crying in silence, I feel like a parasite in this room, unable of moving. This room that is thirsty for beautiful days. I was dreaming with my eyes open. How would things be if my mum was sitting in that living room and I would go put my head in her lap?

Tell her how much I'm struggling or maybe only cry without saying a thing.

I have been suffering from sleep deprivation caused by my anxiety and high levels of stress. Medication is helping me but also causing a lot of side effects. I feel so tired during the daytime sometimes, and I can't have a relaxing shower either. The lack of hygiene from my housemates really concerns me and stops me from using most of the shared spaces & appliances. One day the police came and knocked on my door. I opened the door and I was so scared. I looked so tired because of a long night without sleep and they asked me if I'm alright. I briefly told them that I was fine but I was just tired.

They asked me if I have knowledge about Robert going missing. Robert was my housemate. He had disappeared and the fact that he was a minor had the police concerned. They were asking me if I would go to the police station to give a statement about Robert. I told them that I don't know him well. They were asking me if I have his number and if they can check my phone. I was really frightened, it seemed like they suspected me of knowing where Robert was. Overall the stresses that I had living in a sharing accommodation, made me devastated and more stressed. What if this boy was a drug dealer? What if he came back to our accommodation? I was trying to take two pills from my medication instead of one so I would feel tired and sleep most of the time.

My anxiety was increasing more and more with each passing day. I would not go to college sometimes, I could not concentrate on my studies. I would lock my room door and I put the cupboard behind the door so I would feel safer. I was asking my social worker if they would move me as the conditions were very poor in the accommodation where I was living. They are trying to move me from here now. My immigration case was not in good hands until I got to know Shpresa Programme and Teta Flutra (Youth advocate). She has been one of the best supporters in my life. This has made me become less anxious.

Feedback by Young person: I was referred to Shpresa programme by my sister. When I went there they listened to me, they understood, they helped me and I got to know people I can trust. They gave me opportunities to learn English, as my English was not very good. Ms F arranged counselling sessions for me, I got to know an amazing counsellor that helped go through a lot of the mental struggle I was experiencing.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Jerry During CEO at Money A+E on partnership work:

How did you hear about the Shpresa Programme? Citizens UK membership and joint work with Shpresa.

Why do you think that Shpresa's work is important? It addresses the needs of the Albanian community and, based on current and emerging needs, supports and serves the community to thrive and integrate into UK life.

What work have you done together? CUK work on poverty, and joint actions/ training and advice services for service users/ subletting of office space at heavily subsidized rates/translation services for our staff / joint fundraising/staff team working together in partnership to offer a range of services to service users/ capacity building training for staff and volunteers/ Introduction to capacity building organisations/ mentoring and peer mentoring/ supported each other at joint events/ Be the Change project supporting the empowerment of women/ supporting Shpresa's young people with training and advice services/ Horizon Legal Advice project supporting those with life-limiting conditions to receive the benefits they need to help them live with their conditions/ Money Champions project working with UEL.

What have you learned about the Albanian-speaking community since working with Shpresa? Hardworking, intelligent, proud, integrity, beautiful, compassionate, and proud culture.

If you could describe the work of Shpresa in one sentence what would you say? – Miraculous.

Fundraising

Funding secured:

- BBC Children in Need small - grant for 3 years for the Albanian school and heritage project at £10000/year for September 2019 – August 2022;
- BBC Children in Need - 3 years grant for looked after children in Croydon August 2022, received another three year grant up to August 2023;
- BBC Money Heroes – to deliver money management sessions to disadvantaged children so they can improve life skills through developing their understanding of financial management;
- Big Lottery Fund Reaching Communities - 5 years grant for Still Changing Our Future Project (Women and Volunteering) - ended October 2021. Funding approved by TNL for another 5 years starting April 2022;
- City Bridge Trust - 3 years grant ended March 2019, received another grant for two years to September 2021;
- Connect Newham (Led by Age UK) - covers provision of an online befriending project, training of volunteers and matching with beneficiaries as well as monitoring impact on mental health scores. New funding received during 2022-2023 to provide befriending to Ukrainian refugees;
- GLA Young Londoners Fund - 3 years grant to work with young people ended December 2021;
- GLA for Walking and Cycling ended November 2021;
- Henry Smith Charity – 3 years grant starting 20th April 2020 for the women advocacy project;
- Lloyds Bank Foundation - 3 years grant to develop our advocacy with young people, ended March 2022, extended to March 2023;
- LB Barking & Dagenham - A contract for providing services to deliver a targeted programme of support for women from the Albanian-speaking community to reduce exploitation and domestic abuse. In 2022 -2023 funding is received for work with young people;
- London Youth - to deliver a sport TIF project, golf sessions, summer events and run the "Getting Active" programme;
- MOPAC VAWG Grassroot Fund – 2 year funding ends in March 2023 to provide holistic support, therapy and training to Albanian-speaking women in Newham, Redbridge, Barking & Dagenham, Enfield and Haringey to reduce the likelihood of re-victimisation and improve their life chances;

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

- My London Programme - provides engagement with young people typically underrepresented on youth forums and leads them through a 6-month programme of education in social action, leadership and development;
- New Europeans UK - fund to engage and support EU citizens, and non EU family members on the EU Settlement Scheme;
- Newham Heritage - to run "We played our Part" project, keeping heritage in the community, inspiring people and creating legacy;
- Paul Hamlyn Foundation - MiCLU led Partnership addressing challenges in the area of migration and integration, providing advocacy capacity and training and capacity building sessions with Albanian speaking children and young people;
- Respond and Adapt Programme - is supporting our organisation in providing the vital services required during and after the COVID-19 pandemic, and to share and adapt our practice in response to the crisis;
- The Jack Petchey Foundation – Youth Achievements and Leadership Awards;
- The Renewal Programme - to support Newham residents with "on the ground" EUSS, representative attendance at all consortium meetings and promote stay settled in Newham;
- Trust for London – two years grant towards holistic services to enable members of Albanian speaking community who are in exploitative or precarious employment to move into better work June 2021. New funding is approved for three years starting June 2022 for a programme to create new leaders from the Albanian Speaking Community;
- University of Liverpool - to train and support 10 young unaccompanied asylum seekers (YUAS) in research methods and ethics for the purpose of this project, support them and facilitate access to up to 80 YUAS respondents as part of the research; and
- Violence Reduction Unit - Stronger Futures Programme - to work with young people from the Albanian speaking refugee and asylum seeker community and provide specialist counselling, youth leadership programme, supplementary school and youth diversionary activities. Funding extended for Oct 2022 – May 2023.

Funding our work

Shpresa is aware that the funding climate is challenging for small to medium sized NGOs. We have been prudent in drafting our budget for the current financial year and we have the capacity to reduce planned expenditure in line with the pace at which we meet our fund-raising targets. We will continue to:

- Maintain and develop our positive relationship with charitable trusts and foundations. We are delighted that, in spite of the increased demands on many of our funders, we have continued to benefit from grants from many of the major trusts and foundations including: Trust for London, Henry Smith, The City Bridge Trust, BBC Children in Need (small and main), Lloyds Foundation, Reaching Communities grants, Greater London Authority, Mopac VAWG, Barking and Dagenham Council, London Youth and Jack Petchey Foundation.
- Develop the potential for further statutory funding, particularly in Newham, Croydon, Brent, Redbridge and Barking and Dagenham where we are working with unaccompanied asylum seeking children and where we have been encouraged to apply for statutory funding.
- Maximise our potential to generate our own income. We are planning to develop and refurbish the building to maximise our income. We also aim to develop a training programme for professionals working with unaccompanied asylum seeking children.
- Maintain prudent financial controls, reviewing risk at each trustees meeting and making the necessary adjustments in line with income secured.
- Develop our pilot project on working with new refugees and seek to build new partnerships.

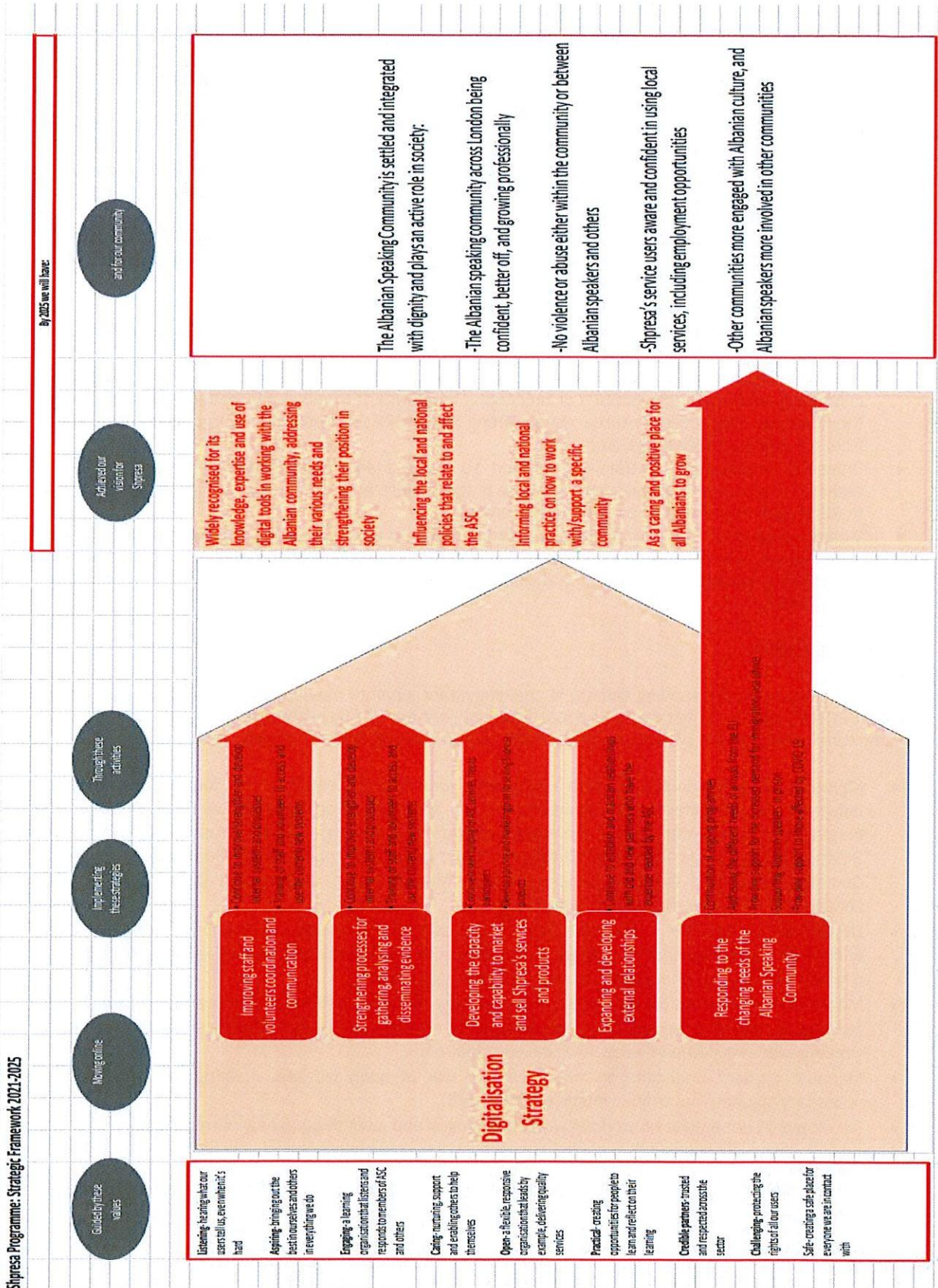
Quality assurances

- We are aiming to work towards The Trusted Charity Award and volunteering quality assurance in the coming year.

Policies

Our policies are reviewed regularly and any changes or updates approved yearly.

SHPRESA PROGRAMME TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)



SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

Our plans for 2022-2023

We are planning to continue to provide services that **respond to the needs of the Albanian speaking community in the UK.**

1 Listening

- Hearing what our users tell us and actively responding to the needs by building partnerships and fundraising to provide services needed.
- A learning organisation that listens and responds to members of the Albanian speaking community and others.

2 Increase Outreach:

- Expand our work nationwide via digital platforms.
- Make better use of the social media.
- Build new partnerships reflecting the need for specialist services for members of the Albanian speaking community in UK.
- Secure funding to sustain services and increase capacity and provision.

3 We want to see a difference in the community:

- The Albanian community across London being confident, better off, well integrated and well established.
- No violence or abuse either within the community or between Albanians and others.
- Shpresa's service users being aware and confident in using local services, including employment opportunities and aware of their rights.
- Hosting communities to engage more with Albanian culture and get Albanians more involved in other communities and the local community.

4 We want to see Shpresa:

- As a caring and positive place for all Albanians to grow.
- Challenging and protecting the rights of all our users.
- Widely recognised for its knowledge and expertise in working with the Albanian community, addressing their various needs and strengthening their position in society.
- Influencing and informing local and national practice on how to work with/support a specific community.

5 Shpresa will continue to:

- Develop in person projects and services based on listening to those with lived experiences and setting up partnerships with specialist organisations for mental health, benefits advice, immigration, employment and respond to the identified needs, aiming to reach more London boroughs.
- Continue online provision of services to enable reaching people where they are.
- Provide one to one support to those affected by Covid 19 and others.
- Address the different needs of arrivals from EU and provide relevant support.
- Support models transferrable to other communities and vulnerable people, with an increased number of Shpresa members active in the wider local community, including campaigning.
- Increase networks and partners.
- Narrow the digital gap, provide systems and processes to enable better communication.
- Regularly monitor and evaluate its services internally and externally.

6 Shpresa to build on learning from the Covid era of working, to continue to build presence and to deliver in a flexible way

- Shpresa to develop a hybrid working space, which would be a combination of a digital space and physical space.
- Shpresa to develop projects that increase the use of the local park as much as local facilities.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

7 The voices of our community members to be heard and be able to drive policy change

- Continue to build relationships with different universities and other stakeholders to bring the lived experiences of members of the community to their attention and work with them to produce research.

8 Celebrate and reflect on 20 years' experience

- Hold celebration events throughout the year to celebrate 20 years of Shpresa.

9 Leadership Training

- Develop and run a new training programme for emerging leaders on the community based on lived experiences.

10 Purchase of first home for Shpresa Programme

- We are aiming to purchase Mansfield House and secure a permanent premises for Shpresa Programme. This would be the first building for the Albanian speaking community.

FINANCIAL REVIEW

The Charity is reporting a surplus for the year of £45,320 (2021: £47,045).

Income amounted to £468,551 (2021: £553,697). Donations totalling £27,615 (2021: £23,620) were received from our supporters, rental income of £9,265 (2021: £13,910) and grant income of £415,435 (2021: £507,114) to support our project activity. Fees for services amounted to £14,720 (2021: £9,034).

Our running costs, including project activity, amounted to £423,231 (2021: £506,652).

The Statement of Financial Activities on page 25 summarises the incoming resources and main areas of expenditure. The Balance Sheet on page 26 shows the Charity's assets and liabilities at 31 March 2022.

RESERVES POLICY

Trustees have a designated reserve which currently stands at £150,000 and covers three - six months of committed expenditure. However, the Board of Trustees is looking at increasing this balance every year until they are able to cover up to six months of committed expenditure.

SHPRESA PROGRAMME

TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2022 (continued)

RESPONSIBILITIES OF THE TRUSTEES

The trustees (who are also director of Shpresa Programme for purposes of the company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and UK Accounting Standards (United Kingdom generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principals in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statement on the going concern basis unless it is inappropriate to presume that the charity will continue to operate.

The Trustees are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities FRS 102 (January 2019) and in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees



Shannon Griffin
Chair

Approved by the trustees on 22 October 2022

SHPRESA PROGRAMME INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SHPRESA PROGRAMME

Independent examiner's report to the trustees of Shpresa Programme ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached



Jeremy Kitson BA FCA
Prime
Chartered Accountants
Corner Oak
1 Homer Road
Solihull
B91 3QG

Date: 15/11/2022

SHPRESA PROGRAMME

(REGISTERED NUMBER: 04692860)

STATEMENT OF FINANCIAL ACTIVITIES (incorporating the INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR TO 31 MARCH 2022

	Notes	Year ended 31 March 2022			Year ended 31 March 2021		
		<u>Restricted Funds</u> £	<u>Unrestricted Funds</u> £	<u>Total</u> £	<u>Restricted Funds</u> £	<u>Unrestricted Funds</u> £	<u>Total</u> £
Income from:							
Donations	2	-	27,615	27,615	-	23,620	23,620
Income from charitable activities:							
Grants	3	415,435	-	415,435	507,114	-	507,114
Fees	4	-	14,720	14,720	-	9,034	9,034
Other	4	-	1,511	1,511	-	-	-
Other trading activity:							
Rental income		-	9,265	9,265	-	13,910	13,910
Investment income		-	5	5	-	18	18
Total Income		<u>415,435</u>	<u>53,116</u>	<u>468,551</u>	<u>507,114</u>	<u>46,582</u>	<u>553,697</u>
Expenditure on:							
Raising funds	5	2,253	-	2,253	5,550	-	5,550
Charitable activities	5	414,040	6,938	420,979	499,066	2,036	501,102
Total Expenditure		<u>416,294</u>	<u>6,938</u>	<u>423,231</u>	<u>504,616</u>	<u>2,036</u>	<u>506,652</u>
Net income & net movement of funds for the year		(858)	46,178	45,320	2,498	44,547	47,045
Reconciliation of funds							
Total funds brought forward		89,594	256,102	345,696	87,096	211,556	298,652
Total funds carried forward	14	<u>88,736</u> =====	<u>302,280</u> =====	<u>391,016</u> =====	<u>89,594</u> =====	<u>256,102</u> =====	<u>345,696</u> =====

The Statement of Financial Activities includes all gains and losses recognised in the year.

All incoming resources and resources expended derive from continuing activities.

SHPRESA PROGRAMME**(REGISTERED NUMBER: 04692860)****BALANCE SHEET AT 31 MARCH 2022**

	Notes	£	2022	£	2021	£
FIXED ASSETS						
Tangible assets	10		776		1,851	
Total Fixed Assets			776		1,851	
CURRENT ASSETS						
Debtors	11	21,858		21,596		
Cash at bank and in hand		453,766		409,634		
Total Current Assets		475,624		431,230		
CURRENT LIABILITIES						
CREDITORS: Amounts falling due within one year	12	(85,384)		(87,385)		
NET CURRENT ASSETS			390,240		343,845	
TOTAL ASSETS LESS CURRENT LIABILITIES			391,016		345,696	
NET ASSETS			391,016		345,696	
CHARITY FUNDS	14,17					
Restricted Funds			88,736		89,594	
Unrestricted Funds:						
Designated		150,000		150,000		
General		152,280		106,102		
			302,280		256,102	
TOTAL CHARITY FUNDS			391,016		345,696	


The Trustees are satisfied that the company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act.

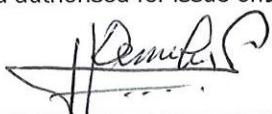
The Trustees acknowledge their responsibilities for:

- (i) ensuring that the company keeps proper accounting records which comply with section 386 of the Act, and
- (ii) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of sections 394 and 395, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

These financial statements were approved by the trustees and authorised for issue on 22 October 2022 and are signed on their behalf by:


 Shannon Griffin – Chair


 Hatixhe Demushi - Treasurer

SHPRESA PROGRAMME

STATEMENT OF CASH FLOWS

YEAR TO 31 MARCH 2022

	<u>2022</u> £	<u>2021</u> £
Cash flow from operating activities	<u>44,946</u>	<u>88,666</u>
Cash flow from investing activities:		
Interest received	5	18
Fixed asset additions	<u>(819)</u>	<u>(691)</u>
Net cash flow from investing activities	<u>(814)</u>	<u>(673)</u>
Net increase in cash and cash equivalents in the year	44,132	87,993
Cash and cash equivalents at the beginning of the year	<u>409,634</u>	<u>321,641</u>
Total cash equivalents at the end of the year	<u>453,766</u>	<u>409,634</u>
Cash and cash equivalents consist of:		
Cash at bank and in hand	<u>453,766</u>	<u>409,634</u>
Reconciliation of net income to net cash flow from operating activities:		
Net movement in funds	45,320	47,044
Interest receivable	(5)	(18)
Depreciation	1,894	1,621
(Increase)/decrease in debtors	(263)	24,527
(Decrease)/increase in creditors	<u>(2,000)</u>	<u>15,492</u>
Net cash flow from operating activities	<u>44,946</u>	<u>88,666</u>

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

Shpresa Programme is a registered charity in the United Kingdom. The address of its principal office is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities are given on page 2 of these financial statements.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and UK Generally Accepted Accounting Practice as it applies from 1 January 2019.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are prepared in sterling which is the functional currency of the charity and rounded to the nearest pound.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income

Income is recognised in the Statement of Financial Activities when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received, and the amount can be measured reliably. The following specific policies are applied to particular categories of income: -

- For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained, then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled in the reporting period.
- Income from grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grant have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.
- Donated facilities and donated professional services recognised as income at their fair value when their economic benefit is probable, it can be measured reliably the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity, for example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.
- No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report, where relevant.
- Investment income is earned through holding assets for investment purposes such as term deposit.

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

ACCOUNTING POLICIES – continued

Expenditure

All expenditure is accounted for on an accruals basis and has been classified under activities that aggregate all costs related to any particular activity. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties; it is probable that the settlement will be required, and the amount of the obligation can be measured reliably. It is categorised under the following headings:-

- Expenditure on charitable activities include those costs incurred by the charity in the delivery of its activities and services for its beneficiaries.
- Other expenditure represents those items not falling into the categories above.
- All categories of costs include both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include premises costs, office costs, governance costs, administrative and payroll costs. They are incurred directly in support of expenditure on the objects of the charity. Where support costs cannot be directly attributed to particular activities, they have been allocated to expenditure on a basis which may be based on activity as represented by direct costs expended on that activity or based on a proportion of staff costs. The analysis of these costs is included in Note 5.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Office equipment	- 20% straight line basis
Computer equipment	- 33% straight line basis

Assets costing less than £500 are not capitalised.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Funds held by the charity are either: -

- i) Unrestricted general funds – these are funds without specified purpose and are available as general funds.
- ii) Designated funds - these are funds set aside by the trustees out of unrestricted general funds for specific future purposes or projects.
- iii) Restricted funds - these are funds which can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Transfers between funds are made to cover deficits on individual restricted funds and to recognise fixed assets acquired with restricted income, but with no further restrictions on use, within unrestricted funds.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

2. DONATIONS

	<u>Year to 31 March 2022</u>			<u>Year to 31 March 2021</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	£	£	£	£	£	£
Other Donations	-	27,615	27,615	-	23,620	23,620
	-	27,615	27,615	-	23,620	23,620
	=====	=====	=====	=====	=====	=====

3. GRANTS

	<u>Year to 31 March 2022</u>			<u>Year to 31 March 2021</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	£	£	£	£	£	£
Awards for All	-	-	-	10,000	-	10,000
Barking and Dagenham	19,964	-	19,964	10,000	-	10,000
Barrow Cadbury Trust	-	-	-	36,200	-	36,200
BBC Children in Need	35,817	-	35,817	34,833	-	34,833
BBC Money Heroes	1,000	-	1,000	-	-	-
BBC Small Grant	10,326	-	10,326	10,000	-	10,000
Big Lottery Fund Reaching Communities (Still changing our futures)	37,829	-	37,829	63,746	-	63,746
City Bridge	10,833	-	10,833	26,000	-	26,000
City Bridge Covid 19	-	-	-	6,500	-	6,500
Connect Newham	5,000	-	5,000	-	-	-
Croydon Community Fund	-	-	-	10,000	-	10,000
GLA – Intergeneration Programme	2,250	-	2,250	2,750	-	2,750
GLA – Young Londoners Fund	35,675	-	35,675	43,281	-	43,281
Government Equalities Office	-	-	-	13,996	-	13,996
Henry Smith	40,000	-	40,000	29,550	-	29,550
Lloyds Banking Group	25,000	-	25,000	25,000	-	25,000
London Youth	7,320	-	7,320	9,900	-	9,900
London Community Response Fund	-	-	-	58,500	-	58,500
Mopac VAWG	49,364	-	49,364	-	-	-
My London Programme	5,000	-	5,000	-	-	-
New Europeans	2,300	-	2,300	-	-	-
Newham Heritage	8,000	-	8,000	1,350	-	1,350
Paul Hamlyn Foundation (Covid-19)	-	-	-	15,223	-	15,223
Paul Hamlyn Foundation (MiCLU led partnership)	19,143	-	19,143	28,526	-	28,526
Respond and Adapt	-	-	-	10,000	-	10,000
School visit fund administrator	-	-	-	-	-	-
Tampon Tax	-	-	-	3,000	-	3,000
The Jack Petchey Foundation	7,950	-	7,950	6,000	-	6,000
The Renewal Programme	8,000	-	8,000	-	-	-
Trust for London	21,850	-	21,850	35,259	-	35,259
Trust for London Covid-19	-	-	-	17,500	-	17,500
University of Liverpool	35,493	-	35,493	-	-	-
VRU – Stronger Futures Programme	27,321	-	27,321	-	-	-
	415,435	-	415,435	507,114	-	507,114
	=====	=====	=====	=====	=====	=====

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

4. FEES AND OTHER INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	<u>Year to 31 March 2022</u>			<u>Year to 31 March 2021</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	£	£	£	£	£	£
Membership Fees	-	-	-	-	450	450
Consultancy	-	14,720	14,720	-	6,534	6,534
Activities and Performance	-	-	-	-	2,050	2,050
Other Income	-	1,511	1,511	-	-	-
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
		16,231	16,231	-	9,034	9,034
	=====	=====	=====	=====	=====	=====

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

5. ANALYSIS OF EXPENDITURE

	<u>Year to 31 March 2022</u>			<u>Year to 31 March 2021</u>		
<u>Basis of Allocation:</u>	<u>Restricted</u>	<u>Unrestricted</u>		<u>Restricted</u>	<u>Unrestricted</u>	
Unless stated allocated on a usage basis	<u>Funds</u>	<u>Funds</u>	<u>Total</u>	<u>Funds</u>	<u>Funds</u>	<u>Total</u>
	£	£	£	£	£	£
Charitable Activities						
Direct Costs:						
Wages and Salaries	237,422	-	237,422	250,609	-	250,609
Employer's NI Contributions	17,442	-	17,442	18,584	-	18,584
Staff Money Purchase Pension	9,346	-	9,346	10,173	-	10,173
Costs						
Staff Training and Subsistence	3,376	-	3,376	-	-	-
Sessional Staff	31,142	-	31,142	31,716	-	31,716
Training	10,990	-	10,990	31,670	11	31,681
Volunteer Expenses	15,575	-	15,575	3,889	-	3,889
Activities, Trips and Performances	13,615	-	13,615	6,336	202	6,358
Resources and Web	4,518	-	4,518	13,750	-	13,750
Consultation Events, Information & Publicity	1,446	-	1,446	2,198	-	2,198
Equipment and Materials	5,667	(819)	4,848	7,570	-	7,570
Outreach Costs	-	-	-	3,722	-	3,722
Partnership Costs	-	-	-	13,100	-	13,100
Evaluation	2,204	-	2,204	10,056	-	10,056
Beneficiaries support	12,438	-	12,438	38,291	1,286	39,577
Donations	-	5,863	5,863	-	-	-
Support Costs:						
Rent and Rates	24,244	-	24,244	23,611	262	23,873
Utilities	2,751	-	2,751	4,764	9	4,773
Premises Maintenance	4,190	-	4,190	4,053	-	4,053
Insurance	1,935	-	1,935	1,403	-	1,403
Printing, Postage & Stationery, Publicity	3,869	-	3,869	5,843	38	5,881
Telephone and Internet	4,381	-	4,381	4,326	-	4,326
Consultancy Fees	1,109	-	1,109	1,282	-	1,282
General Expenses	778	-	778	4,207	200	4,407
Subscriptions	3,839	-	3,839	4,322	28	4,350
Depreciation on Fixtures and Equipment	-	1,894	1,894	1,621	-	1,621
Governance Costs:						
Fundraising costs	2,253	-	2,253	5,550	-	5,550
Trustees' costs	-	-	-	-	-	-
Independent examiner's fees	1,763	-	1,763	1,970	-	1,970
Total	416,294	6,938	423,231	504,616	2,036	506,652
	=====	=====	=====	=====	=====	=====

6. NET INCOME/(EXPENDITURE)

	<u>2022</u>	<u>2021</u>
	£	£
Net incoming resources is stated after charging:		
Depreciation and other amounts written off tangible assets	1,894	1,621
Independent Examiner's fees	1,763	1,970
	=====	=====

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

7. TRUSTEES AND KEY MANAGEMENT PERSONNEL REMUNERATION AND EXPENSES

The trustees did not receive any remuneration nor reimbursed expenses during the year (2021: £Nil).

The charity considers its key management personnel comprise the Board of Trustees and its CEO.

The total amount of employee benefits including employer's pension contributions received by key management personnel were £58,018 (2021: £53,436).

Staff Costs and Employee Benefits

	<u>2022</u> £	<u>2021</u> £
Gross salaries	237,422	250,609
Employer's national insurance	17,442	18,584
Pension costs	9,346	10,173
	<u>264,210</u> =====	<u>279,366</u> =====

The average number of full-time equivalent employees during the year was 7 (2021: 8).

No employee received emoluments of more than £60,000 pa (2021: None).

8. PENSION COSTS

The company operates a defined contribution pension scheme in respect of its employees. The scheme and its assets are held by independent managers. The pension scheme charge represents contributions due from the company and amounted to £9,346 (2021: £10,173).

There are no payments to be collected for 31 March 2022 (2021: £Nil).

9. TAXATION

The company is a registered charity and it is considered that its activities are such that no taxation liability will arise.

10. TANGIBLE FIXED ASSETS

	<u>Fixtures, Fittings and Equipment</u> £	<u>Computer Equipment</u> £	<u>Total</u> £
COST			
At 1 April 2021	2,276	30,333	32,609
Additions	-	819	819
At 31 March 2022	<u>2,276</u> =====	<u>31,152</u> =====	<u>33,428</u> =====

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

TANGIBLE FIXED ASSETS (cont'd)

DEPRECIATION

At 1 April 2021	2,276	28,482	30,758
Charge for the Year	-	1,894	1,894
	<u>2,276</u>	<u>30,376</u>	<u>32,652</u>
At 31 March 2022	=====	=====	=====

NET BOOK VALUE

At 31 March 2022	-	776	776
	=====	=====	=====
At 31 March 2021	-	1,851	1,851
	=====	=====	=====

11. DEBTORS

	<u>2022</u>	<u>2021</u>
	£	£
Trade debtors	4,225	7,525
Grant debtors	14,528	10,380
Prepayments and accrued income	3,105	3,691
	<u>21,858</u>	<u>21,596</u>
	=====	=====

12. CREDITORS: Amounts falling due within one year

	<u>2022</u>	<u>2021</u>
	£	£
Trade creditors	19,149	41,644
Other creditors	120	120
Taxation and social security	-	-
Accruals	5,388	3,636
Third Party Funds	3,920	-
Grants received in advance	56,807	41,985
	<u>85,384</u>	<u>87,385</u>
	=====	=====

13. ANALYSIS OF ASSETS

	<u>Fixed Assets</u>	<u>Current Assets</u>	<u>Current Liabilities</u>	<u>Total</u>
	£	£	£	£
Restricted Funds	-	174,120	(85,384)	88,736
Unrestricted Funds	776	301,504	-	302,280
	<u>776</u>	<u>475,624</u>	<u>(85,384)</u>	<u>391,016</u>
	=====	=====	=====	=====

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

14. MOVEMENT OF FUNDS

	<u>At 1 Apr</u> <u>2021</u> £	<u>Incoming</u> <u>Resources</u> £	<u>Outgoing</u> <u>Resources</u> £	<u>Transfers</u> £	<u>At 31 Mar</u> <u>2022</u> £
Restricted Funds:					
Barking and Dagenham	-	19,964	19,964	-	-
BBC Children in Need	5,630	35,817	38,962	-	2,486
BBC Money Heroes	-	1,000	1,000	-	-
BBC Small grant	41	10,326	10,367	-	-
Big Lottery Fund Reaching Communities (Make it Happen)	9,146	37,829	46,975	-	-
City Bridge	6,037	10,833	16,870	-	-
Connect Newham Befriending Outreach Project	-	5,000	5,000	-	-
GLA - Intergenerational / Walking and Cycling Programme	464	2,250	3,160	-	(446)
GLA - Young Londoners Funds	-	35,675	35,675	-	-
Henry Smith	-	40,000	38,644	-	1,356
Languages Campaign	64,729	-	-	-	64,729
Lloyds Banking Group	-	25,000	25,000	-	-
London Youth	-	7,320	7,320	-	-
Mopac VAWG	-	49,364	49,364	-	-
My London Programme	-	5,000	5,000	-	-
New Europeans	-	2,300	2,300	-	-
Newham Heritage	-	8,000	787	-	7,213
Paul Hamlyn Foundation MiCLU	-	19,143	19,143	-	-
Respond and Adapt	2,547	-	2,547	-	-
The Jack Petchey Foundation	1,000	7,950	8,950	-	-
The Renewal Programme	-	8,000	8,000	-	-
Trust for London	-	21,850	21,850	-	-
University of Liverpool	-	35,493	24,900	-	10,593
Violence Reduction Unit - Stronger Futures Programme	-	27,321	24,516	-	2,805
Total Restricted Funds	<u>89,594</u> =====	<u>415,435</u> =====	<u>416,294</u> =====	<u>-</u> =====	<u>88,736</u> =====
Unrestricted Funds:					
Designated Funds:					
Working Capital	150,000	-	-	-	150,000
General Funds	<u>106,102</u>	<u>53,116</u>	<u>6,938</u>	<u>-</u>	<u>152,280</u>
Total Unrestricted Funds	<u>256,102</u>	<u>53,116</u>	<u>6,938</u>	<u>-</u>	<u>302,280</u>
Total Funds	<u>345,696</u> =====	<u>468,551</u> =====	<u>423,231</u> =====	<u>-</u> =====	<u>391,016</u> =====

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

14. MOVEMENT OF FUNDS (continued)

Purposes of Restricted Funds:

LB Barking & Dagenham	A contract for providing services to deliver a targeted programme of support for women from the Albanian-speaking community to reduce exploitation and domestic abuse.
BBC Children in Need – Main Grant	These funds are part of a three-year grant to run Croydon's unaccompanied minors "Working together to develop resilience" project.
BBC Children in Need – Small Grants	These provide funds for Supplementary school sessions to young people who live in low income households and have experienced a range of traumatic experiences, to increase their self-esteem, encourage positive relationships and engage them with school.
BBC Money Heroes	This provides funds to deliver money management sessions to disadvantaged children so they can improve life skills through developing their understanding of financial management.
Big Lottery Fund Reaching Communities - "Still changing our futures" project	These funds are used for a five year project providing women with volunteering opportunities. It incorporates opportunities for women to break their isolation and learn new skills through training in communication skills, policies and working safely, the education system and many more. It has assisted volunteers to find work placements and enrol on accredited courses and has provided support to better assist their needs.
City Bridge	These funds cover operational costs for the delivery of ESOL classes for isolated and vulnerable Albanian -speaking women
Connect Newham (led by Age UK)	This fund covers provision of an online befriending project, training of volunteers and matching with beneficiaries as well as monitoring impact on mental health scores.
GLA – Young Londoners Fund	These funds are used to work with Young People to help them fulfil their potential, particularly those at risk of getting caught up in crime. It supports a range of education (including Asdan qualifications, cultural and other activities (Heritage etc.).
GLA – Walking and Cycling	Funds to establish a walking group specifically aimed at bringing together speakers of different age groups, to improve familiarity with local areas and increase physical fitness and mental through gentle outdoor exercise.
The Henry Smith Charity	Funding the salary and the running costs of the project providing support to women and girls in the Albanian-speaking community in London.
Languages Campaign	This fund represents various donations towards the Albanian Language Campaign.
Lloyds	This is a three year grant to fund the salary of URAS Transition Advocate Worker and associated overhead and management support costs
MOPAC VAWG Grassroot Fund	This fund provides holistic support, therapy and training to Albanian-speaking women in Newham, Redbridge, Barking & Dagenham, Enfield and Haringey to reduce the likelihood of re-victimisation and improve their life chances.

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

14. MOVEMENT OF FUNDS (continued)

My London Programme	This fund provides engagement with young people typically underrepresented on youth forums and leads them through a 6-month programme of education in social action, leadership and development.
New Europeans UK	This fund engages and supports EU citizens, and non EU family members on the EU Settlement Scheme.
Newham Heritage	To run "We played our Part" project , keeping heritage in the community, inspiring people and creating legacy
Paul Hamlyn Foundation - MiCLU led Partnership	MiCLU led partnership project funded by PHF The Shared Ground Fund, addressing challenges in the area of migration and integration, providing advocacy capacity and training and capacity building sessions with Albanian speaking children and young people.
Respond and Adapt Programme	This supports our organisation in providing the vital services required during and after the COVID-19 pandemic, and to share and adapt our practice in response to the crisis.
The Jack Petchey Foundation	These funds were used to run different activities and events for young people and their parents so they could show their achievements and present what they have learnt in front of a wider audience. It also helped to build up confidence, improve presentation and leadership skills of these young people.
The Renewal Programme	To support Newham residents with "on the ground" EUSS, representative attendance at all consortium meetings and promote stay settled in Newham.
Trust for London	This is a two year grant towards holistic services to enable members of Albanian speaking community who are in exploitative or precarious employment to move into better work.
University of Liverpool	To train and support 10 young unaccompanied asylum seekers (YUAS) in research methods and ethics for the purpose of this project, support them and facilitate access to up to 80 YUAS respondents as part of the research.
Violence Reduction Unit - Stronger Futures Programme	To work with young people from the Albanian speaking refugee and asylum seeker community and provide specialist counselling, youth leadership programme, supplementary school and youth diversionary activities.

15. RELATED PARTY DISCLOSURES

There are no related party transactions for the year ended 31 March 2022 (2021: £2,192 was paid to Andre Demushi, son of a board member, for training provided to sessional staff).

16. CAPITAL

The company has no share capital being limited by guarantee. There are 5 members of the company each of whom has undertaken to contribute up to £1 in the event of the company being wound up.

SHPRESA PROGRAMME

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2022

17. COMPARATIVES for FUND MOVEMENTS

These show fund movements in the year to 31 March 2021.

	<u>At 1 Apr</u> <u>2020</u> £	<u>Incoming</u> <u>Resources</u> £	<u>Outgoing</u> <u>Resources</u> £	<u>Transfers</u> £	<u>At 31 Mar</u> <u>2021</u> £
Restricted Funds:					
Albanian earthquake	7,259	-	7,259	-	-
Awards for All	-	10,000	10,000	-	-
Barking and Dagenham	820	10,000	10,820	-	-
Barrow Cadbury Trust/TNLCF	-	36,200	36,200	-	-
BBC Children in Need	(2,450)	34,833	26,753	-	5,630
BBC Small grant	-	10,000	9,959	-	41
Big Lottery Fund Reaching Communities (Make it Happen)	4,097	63,746	58,697	-	9,147
City Bridge	1,239	26,000	21,202	-	6,037
City Bridge Covid 19	-	6,500	6,500	-	-
Croydon Council	-	-	-	-	-
Croydon Community Fund	-	10,000	10,000	-	-
Croydon Summer Programme	-	-	-	-	-
GLA - Intergenerational Programme	5,686	2,750	7,686	-	750
GLA - Walking and Cycling	3,809	-	(4,095)	-	(286)
GLA - Young Londoners Funds	(648)	43,281	42,634	-	-
Government Equalities Office	-	13,996	13,996	-	-
Henry Smith	-	29,550	29,550	-	-
Languages Campaign	64,729	-	-	-	64,729
Lloyds Banking Group	-	25,000	25,000	-	-
London Youth	-	9,900	9,900	-	-
London Community Response Fund	-	58,500	58,500	-	-
Newham Heritage	-	1,350	1,350	-	-
Paul Hamlyn Foundation Covid-19	-	15,223	15,223	-	-
Paul Hamlyn Foundation MiCLU	-	18,526	18,526	-	-
Paul Hamlin Foundation Research	-	10,000	10,000	-	-
Respond and Adapt	-	10,000	7,453	-	2,547
Tampon Tax	2,175	3,000	5,175	-	-
The Jack Petchey Foundation	-	6,000	5,000	-	1,000
Trust for London	380	35,259	35,639	-	-
Trust for London Covid-19	-	17,500	17,500	-	-
Total Restricted Funds	<u>87,096</u> =====	<u>507,114</u> =====	<u>504,616</u> =====	<u>-</u> =====	<u>89,594</u> =====
Unrestricted Funds:					
Designated Funds:					
Working Capital	140,000	-	-	10,000	150,000
General Funds	71,556	46,582	2,036	(10,000)	106,103
Total Unrestricted Funds	<u>211,556</u> =====	<u>46,582</u> =====	<u>2,036</u> =====	<u>-</u> =====	<u>256,103</u> =====
Total Funds	<u>298,652</u> =====	<u>553,697</u> =====	<u>506,652</u> =====	<u>-</u> =====	<u>345,697</u> =====