



Inspiring hope & change

# **SHPRESA PROGRAMME**

## **FINANCIAL STATEMENTS**

**31 MARCH 2021**

Company Registration Number 4692860

Charity Number 1110688

Prime Chartered Accountants  
Corner Oak  
1 Homer Road  
Solihull  
West Midlands  
B91 3QG

---

## **SHPRESA PROGRAMME**

### **CONTENTS OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021**

---

	Page
Report of the Trustees	1 to 23
Independent Examiner's Report	24
Statement of Financial Activities	25
Balance Sheet	26
Cash Flow Statement	27
Notes to the Financial Statements	28 to 38

---

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021**

The Trustees have pleasure in presenting their report and the financial statements of the Charity for the year ended 31 March 2021.

#### **REFERENCE AND ADMINISTRATIVE INFORMATION**

<b>Charity name:</b>	Shpresa Programme
<b>Company Registration Number:</b>	04692860
<b>Charity Registration Number:</b>	1110688
<b>Registered Office and Principal Address:</b>	Mansfield House 30 Avenons Road London E13 8HT

#### **DIRECTORS AND TRUSTEES**

Shannon Helene Griffin	Chair
Leonard Dedgjonaj	Vice Chair
Anida Coba	Trustee
Hatixhe Demushi	Treasurer
Ergest Zejnelaj	Trustee
Nertila Beti	Trustee

The trustees have delegated day to day responsibilities to Luljeta Nuzi, the Project Director.

<b>CHIEF EXECUTIVE:</b>	Luljeta Nuzi
-------------------------	--------------

<b>BANKERS:</b>	HSBC Bank Plc 118 High Street North East Ham London E6 2HX
-----------------	------------------------------------------------------------------------

<b>INDEPENDENT EXAMINER:</b>	Jeremy Kitson Prime Chartered Accountants Corner Oak 1 Homer Road Solihull West Midlands B91 3QG
------------------------------	--------------------------------------------------------------------------------------------------------------------

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **Structure, Governance and Management**

Shpresa Programme ('Shpresa') is a registered charity and is incorporated as a limited company with the dispensation to omit the word limited. It is governed by its Memorandum and Articles of Association and the objectives are the same as those set out in its charity registration.

The date of incorporation of the company is 11<sup>th</sup> March 2003, and its formal charity registration is 2<sup>nd</sup> August 2005.

#### **Trustee selection, Induction and Training**

The Governance of the charity is overseen by the board of Trustees (the 'Board'). Trustees are recruited by the Board who consider the skills currently available and then identify the requirements needed for any additional or replacement trustee. Potential trustees are invited to a preliminary discussion with the Board. In the successful appointment of a trustee, the project director prepares and provides documentary and verbal induction pack to introduce the trustee to the working and objectives of the organisation.

#### **Organisation of the Charity**

Trustees agree on policy and strategy issues and delegate the day to day management of Shpresa's operation to the CEO who is supported by a team of appropriately qualified people. Shpresa's team comprises 4 full-time staff and 7 part-time staff.

#### **Risk Management**

Trustees meet regularly and discuss risks and make efforts to mitigate problems. Their decisions are based on the four columns of the Charity Commission's recommended categories which are: Governance and Management, Operational, Financial, Environmental and External Risk.

#### **Public Benefit**

The Trustees have had due regards to the guidance published by the Charity Commission on Public Benefit.

### **OBJECTIVES AND ACTIVITIES**

#### **Objects**

The company is established for the benefit of the Albanian speaking people in the UK, both seeking asylum or granted refugee status and migrants and their dependants in accordance with the laws of England and Wales:

- To advance their education and offer training particularly to advance them in life and help them adapt within a new community;
- The relief of financial hardship, in particular, but not exclusively, by providing advice and other assistance;
- To preserve and protect their good physical and mental health;
- The provision of facilities for recreation or other leisure occupation with the object of improving the conditions of life of those persons who have need of such facilities by reasons of their youth, age, infirmity or disability, financial hardship or social and economic circumstances; and
- To promote any further charitable purposes for the benefit of the Albanian speaking community in the UK as the Trustees may from time to time decide (with preference given to the London area).

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **Introduction**

It has been another year full of challenges for people but in the meantime a great opportunity to think out of box, to recognise people around us, Institutions, Local authorities, Government, nature and how we communicate, connect and interact with each other. It was the year that started with us being in lockdown because of the pandemic, Brexit deadline creeping along, census took place, the election of London Mayoral assembly and the new Policy Changes on the immigration.

We are really pleased to be writing this year's annual report. As many of you will know, annual reports take a lot of time and effort – plus the occasional lack of sleep, sweat and tears!

As a charity, Shpresa has to create an annual report and set of accounts, by law. But for us, this is not just about box-ticking. Our annual report is also a brilliant opportunity to reflect on what we've achieved and the impact we've had over the past year. And as all of you who've been on a journey with us will know, we believe that learning, evaluating and reflection are essential elements of moving forward and continuously improving.

So we're thrilled to share our summary of what we achieved in 2020-21, as well as our financial accounts. Throughout, you'll find some stories of people we've been proud to support over the past year, as well as data and insights into how we do what we do. We've also mapped out our plans for the year ahead. This is to hold ourselves accountable to everyone in working with Shpresa, being part of it or interested to know about delivering on our mission.

What you'll learn from our annual report:

- Who we are and what we do
- How we create change
- The impact of our work and what we achieved in 2020-21
- How our programmes and services work
- Why we focus on the Albanian speaking community
- How we promote integration through working on a single community
- How we share our ways of working
- About our government and management
- Our financial review and financial statements

#### **Chair's Report Ms Shannon Griffiths**

It has been a great pleasure to have been chair of Shpresa Programme during its most challenging year yet where we, as an organisation and as part of the British community, faced a lot of uncertainty and continuously changing circumstances. It has been inspiring to witness how the Shpresa team responded to lockdown and the concerns that COVID 19 and Brexit brought into the lives of the people we work with, as well as the whole nation.

Over the last year, I saw the team focus on what they do best – listening to their users and responding in a timely and appropriate manner. Shpresa Programme grew, established more partnerships and addressed more needs of the community. Shpresa used this time to review its five year strategic plan, including developing its digital strategy and focusing its direction, and review how effective the previous five year strategy was. We have adapted over the last year to offer our users additional services that arose specifically due to the global uncertainty. By developing the digital strategy, over the last year, Shpresa has been able to broaden its reach throughout England to assist the Albanian community, who may have felt isolated without the normal human contact we are accustomed to.

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

Though the year was a difficult one, both financially and politically, we prospered, in every sense, by working together as a strong team. It is this that continues to make Shpresa Programme a very special organisation and one that can proceed with confidence through whatever challenges lie ahead.

We continued to:

- respond to the emergency crises (with food, clothes and financial support), while staying focused on our vision and adding the missing pieces of support that the community requires;
- remain deeply embedded in the community (including being user-led, inclusive and open), trusted by them, and flexible and responsive to families' changing and emerging needs. One of the ways this is done is by continuing the annual "Listening Campaign" which is finalised with the Children's Congress. This year Shpresa listened to over 3,000 people in over 31 listening sessions;
- build supportive networks for the community, both by strengthening the community's own confidence and capacity and by identifying and linking them with other institutions, organisations and groups. This culture of asking for support from others (e.g. donors, partners, consultants, etc.) not only broadens its reach, but also engenders confidence in others;
- challenge as well as support community members to empower and enable them to take on roles outside their own community, including providing opportunities for Albanian speakers as volunteers or staff members. This removes the language barrier for the community and enables deeper relationships to develop;
- take an uncompromising attitude to the value of preserving the culture and language of the Albanian people in this country. Shpresa Programme supports their social integration and (for their children) academic attainment;
- base programmes on evidence of the needs and lessons learned from Shpresa and other programmes. Shpresa is constantly asking for feedback and works as an ever-evolving organism;
- build relationships through ongoing engagement. Shpresa does not only provide one-off interventions. The team shows their compassion and care in their determination to follow up and tackle complex needs without compromising on the quality of service; and
- mentor and support other newly emerging communities. The team at Shpresa still remembers its early days and the challenges that newly emerging communities face. Shpresa aims to help spread its model to these communities to assist them in developing their identity.

*"All together we can make a difference."* This started out as Shpresa's motto this year and became the inspiration for Citizens UK's motto *"Together we can"*. I cannot think of any phrases that better embodies Shpresa Programme and its vision.

#### **Chief Executive Report**

Here at Shpresa we are always in crisis and we all had to develop listening, problem solving together with our members, build partnership to address issues, while never losing focus of the vision and imagination for a greater future where everyone aspires and put the work to enable integration with dignity, identify growth from new possibilities, take action, transform and move forward, and ensure learning and improvement of our quality for us all.

*"You never want a serious crisis to go to waste. And what I mean by that is an opportunity to do things that you think you could not do before."* — Rahm Emanuel

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

During the last year around the world, every country was dealing with enormous disruptions. Every local authority, neighbourhood, street, Institution, businesses, social enterprises school and faith & art institution, every individuals were faced by one issue – Covid.

We all were in the same boat where no one knew how to go about it.

In UK this somehow even it made the “famous” Brexit look very small compare to the impact of COVID-19. For the first time the individual, the government and the whole society had to work together in one issue. In very different ways, this disruption and challenge made us all pause and rethink a broad range of topics. Such challenges forced us all to take decisive action and reassert ourselves—personally, professionally, as a nation, as a world.

For the first time we witnessed that the homelessness can be eradicated if the will is there, working from home and flexibility at work was not a request from certain employees but a necessity for employers and the government, it was clear that digital platforms can offer fast and flexible working platforms and be used cross sectors.

But at the same time this situation unveiled the gap in provision migration, those seeking sanctuary, equality, safety and made these issues more apparent in our society as we were all in the same boat. For the first time our mainstream businesses were forced to work together and seek solution, we saw funders listen to the small groups and offer tailored services, more than ever the community leaders and grassroot specialist institutions were recognised for their great work they do to support the most vulnerable people they work with.

For the first time the government had to react to an unknown situation and test different methods to solve it. Very often the clarity was not there and there were confusing messages, tests and learning and reflection.

When clarity was achieved it was really helpful to boost confidence and trust on leadership e.g.

- The approval of a post-Brexit EU trade deal has given businesses a greater degree of certainty as to what Brexit will really mean to them as well as to individual in terms what they need to do to settle and work here.
- Now that a road map is drawn with the vaccine around the world, and with vaccination programmes now underway in many countries, has given the hope back to the nation and the world and it is helping everyone to build trust in leadership again.
- Now that the road map has clear message for people and institutional trust has been built and hope reinstated.

Our worlds at all levels were turned upside down and throughout the year we were forced to find different ways of functioning and we must, however, resist the temptation to think of going back to how things were as quickly as possible. This chaos, this crises disruption we have faced has brought us to a significant crossroads - and a defining moment in our lives. We must decide now where we go next.

Here at Shpresa we saw this period not only to respond to the crises (which we do all the time and again we did) but to use the change of the political, social and economic landscape as a great opportunity to think out of box and reflect at each step and compare our decision, how to respond, how to run the provision we had, we used this period to review rebuild and improve at all levels and rethink our future. We were able more than ever to share with others, how to work under pressure of emergencies, how to respond aiming to resolve, how to care for one another and far greater, how to use creative problem-solving capabilities. This year we build more strategic partnership addressing all the needs to help people with basic needs, benefits, employment issues, immigration issues, employment, and migration.

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

The beauty of this situation was that none of us had a “playbook” for dealing with these kinds of disruption we were facing, but our clarity about what the needs of our community members were and what can be done and how helped many of our specialist partners we worked with to understand and through our joined responses to meet our members’ needs, now we know that there are common responses, such as increased investment in digital skills and capabilities and instigating more sustainable ways of living and working.

This period forced us rethink our attitudes on everything from travel and lifestyle, to the role of our buildings, contributions and responsibility for the environment including a cleaner air for our city. In the mist of all of these changes, where all the political, economic, environmental and social aspect of our lives were changed us as an organisation:

- Designed for the first time our digital strategy
- With the support of ICA we were able to Reviewing our 5 years strategic plan
- We are working with NCVO and starting the process to achieve the investing on volunteer's quality assurance
- Working towards gaining a quality assurance for our advocacy project.
- Evaluate and value our advocacy, research and policy work
- Developing a social prescribing project

These were our guides to keep us focused, keep us safe, keep us grounded, and keep us ready.

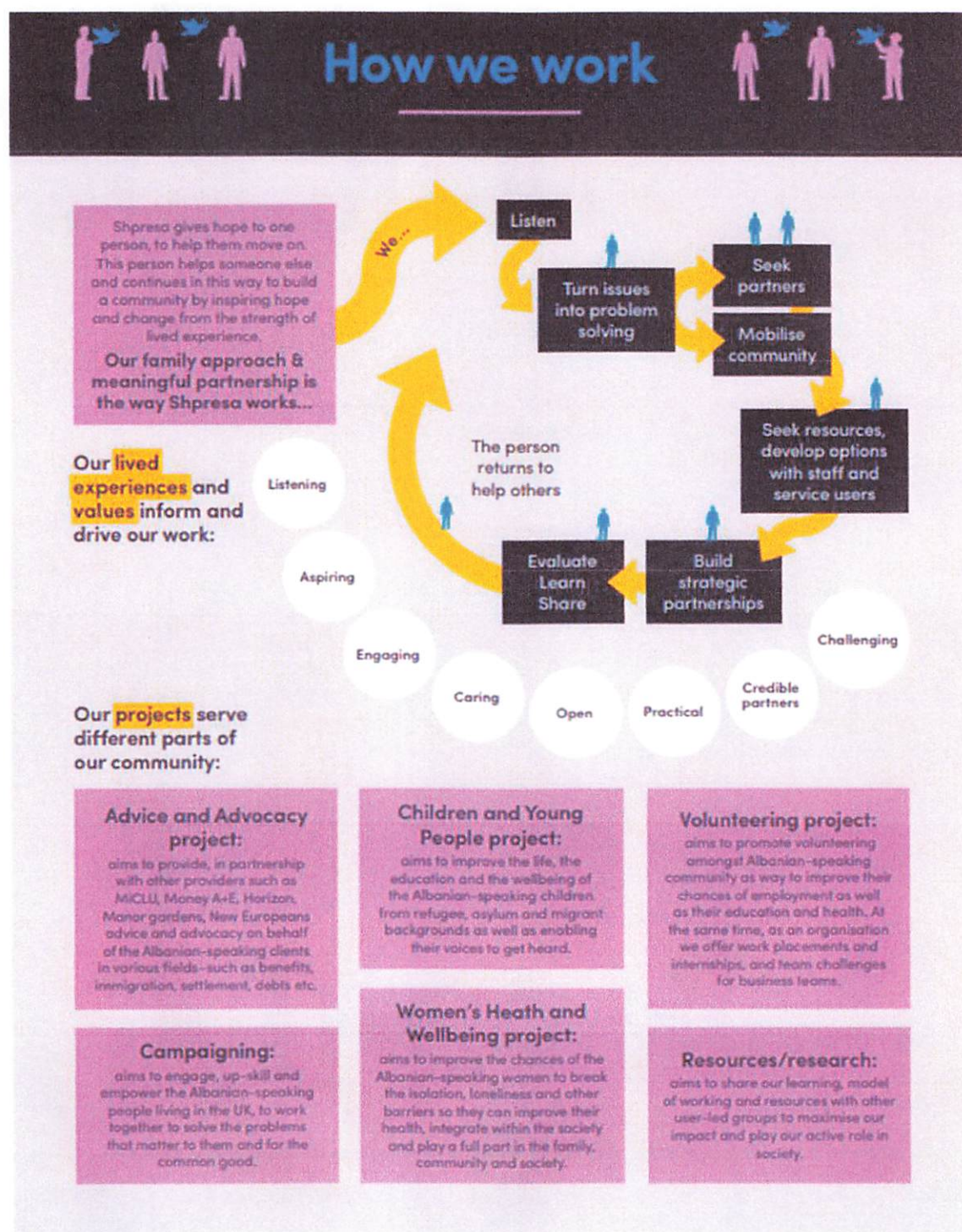
It looks that we have now a road map to come out of these crises, which we should not forget. The partnerships that we build, the new ways of working we discovered, the determination, the recognition for each other's work, flexibility, respect, care and empathy we showed while we worked together, the careful listening and solution focused approaches we adopted should continue if we want to aspire for better work, society, life.

Our advice is we should never rush to go back to the prior covid life we had, but definitely use the reflection and the work to build and the tolls and knowledge we gained to draw a new road map.



## SHPRESA PROGRAMME

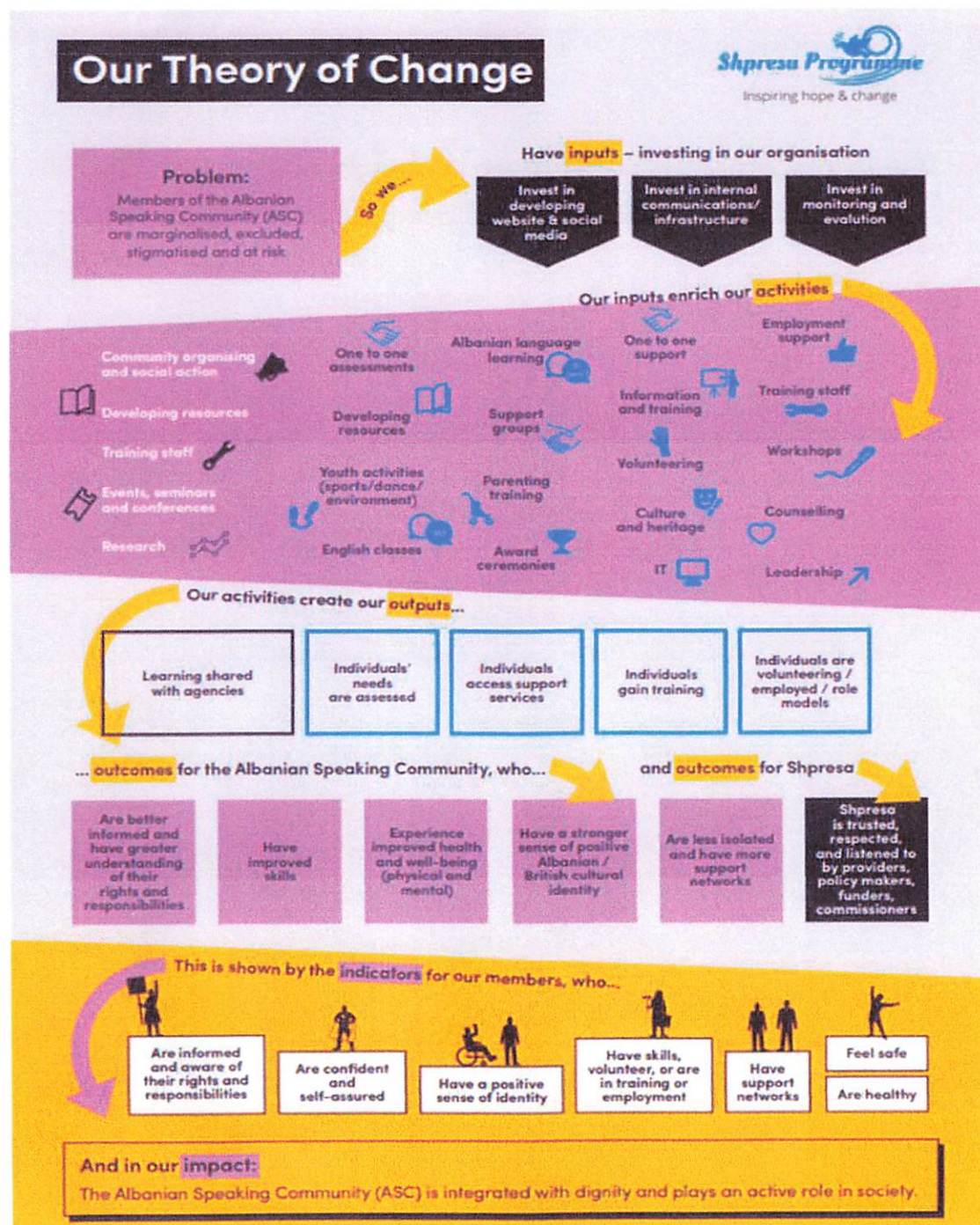
### TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)





## SHPRESA PROGRAMME

### TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)



## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

We know that the Albanian community is the newest community in London but is not insignificant in numbers nor insignificant to the economy; we are talking about 100,000 people (estimated number as there is not any reliable source of data) mainly coming here as asylum seekers, refugees and migrants. We believe that the change should be created by people and they are the experts on how to do it. **Jonathan Ellis** was invited again to work with our members, partners to help us shape our direction.

*With all of the external conversations, one consistent factor stood out: it was quite outstanding how this diverse group of external organisations were both so motivated by their contact with Shpresa and so keen to do more to collaborate with Shpresa. In my professional experience in the NGO sector going back over 20 years, I have never come across such an incredible feedback for an organisation from their external partners. They are all incredibly enthusiastic about their engagement with Shpresa, and have been touched by your work.*

*I can do no better to evidence this particular point than by highlighting the fact that one of the local MPs, Stephen Timms, readily gave up half an hour of his time to join one of the group conversations. He spoke with passion about his admiration of Shpresa and he expressed his wish that there could be more Shpresas in the country to help represent other migrant groups.*

He then wrote about the development and characteristics of Shpresa Programme.

#### **Early years**

*Every organisation will initially be based on a good idea. No matter how good that initial idea is, it is so important to take stock on a regular basis to evaluate that idea and set a future strategic direction. This is certainly how Shpresa was set up and how Shpresa has conducted itself every year at the beginning and every five years on the past 15 years.*

*Initially they had no experience at all of running an organisation. They simply had a strong desire to improve the lives of themselves and their community. Back in 1999 there certainly was no strategic vision for what would become Shpresa. Initially though they could see the need to provide advice to their community around certain basic services such as accessing schools, GP, advice or general practice in East London. And they very soon attracted a core of around 120 families interested in such support. They were initially very fortunate to find a host organisation RAMP (Renewal refugee and migrant project under the Renewal Programme umbrella), which was willing to help them, train them, give them some limited space and also to encourage them to take responsibility for their actions.*

#### **Emergence of Shpresa**

*A major turning point happened in 2002 when the founder currently the CEO Luljeta Nuzi was able to attend a course at the School for Social Entrepreneurs. Prior to this point, she had not regarded herself as a leader, but now had the opportunity to learn about good leadership and to develop key skills such as building a vision, business planning with key outcomes and use Action learning as part of her development. After extensive consultation with the community, Shpresa was established in November of 2002.*

*At this point they were keen to establish an office base, but their requests for help went ignored. They were beginning to start working on projects such as Sure Start as well as on women's projects and with working providing group work at mainstream schools and training for their teachers. Initially they were*

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

*keen to go where the resources were, but knew that they had to increase their visibility to be taken seriously. They eventually pitched just for access to storage space at Froud centre, while their group activities were offered to a number of local primary schools in Newham, these schools were offering free use of their premises in exchange of their parents involvement at school life, activities with the children and parenting training, information in the Albanian language. There were 5 key elements of their work:*

*user-led; being a learning organisation; working in partnership; being outward looking; and assessing impact.*

*In 2004 the Albania had realised that their members were having lots of issues while seeking asylum, or their documentation was very often lost. An opportunity arose to be part of Lunar House enquiries with South London Citizens. Shpresa was able to play a key part on this campaign, and as a result the Home office rebuilt Lunar House to be a better place with more humane conditions. This was the big win for Shpresa internally as it enabled the team to achieve real changes, and helped build their external presence and trust. Organising became a part of everyday life within the organisation.*

*Both SSE and Citizens UK have had a great impact with how they influenced not only the leadership team but the whole operating model of Shpresa.*

*They were then able to attract several grants including a grant from the "Glimmer of Hope" where they delivered on mobilising around 2,000 members of their community to attend an event in their traditional costumes. They were already showing their ability to mobilise their community. From 2003 to 2007 they were successful in gaining more funding and gained the Queen's award.*

*In this period, they were also establishing what would become their core values and approach: providing clear information; establishing hope in their community; a real commitment to genuine listening; and developing practical skills within their community.*

#### **From 2007**

*In 2007 they secured the building which they had dreamed from outset from Aston Mansfield and gained a 15 year lease taking responsibility for the operational management of this property. This was a big development for them as they had previously had no experience in property management. Nonetheless they took over the top floor of this office, which would become their operational base.*

*There was another critical moment in their development in 2007 when a woman in their community was tragically killed. They followed up with extensive consultations with the community and specialist providers in the field, and as a result Shpresa decided to become a voice for the unheard voices in their community. This was a turning point for them, and a critical identification of their core strategic purpose.*

*In the period up to 2007, they had been keen to provide opportunities for their community to come together, to mobilise and to perform. Up to this point they had been seen as being helpful to their community, but from 2007, they resolved to be both helpful but also challenging to their own community.*

## SHPRESA PROGRAMME

### TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)

*As a result of this new strategic direction, they became more focused on the importance of mental health in their community. They approached The Women's Therapy Centre and attracted funding, which they split equally to provide a safe space for members of their community to share their experiences. They asked the therapist to come at the welcomed places to share information about mental health, and they asked*

*Women's Therapy Centre to employ an Albanian speaking therapist. They were beginning to appreciate the importance in their role of cultural mediators, and they were realising that they could be effective by providing such intensive support only because they knew their community so well. They had listened and they had built trust.*

*Shpresa was also determined to learn from every single engagement; they were committed to becoming a genuinely learning organisation, and to create the opportunity to be able to reflect on their learning from both engaging with individuals and institutions. They were keen to take a pragmatic approach to support the community, and were highly motivated to find opportunities to work with partners who were interested in solving issues.*

*In 2012 they went ever further they wanted to see if they could help other community groups to replicate the model. Knowing that for majority of groups the biggest hurdle is space. They supported for three years 11 parents groups including: Somali; Portuguese; Romanian; Turkish; Eritrean; Kurdish; and Polish to replicate their model and all these groups within one year were able to have access to school for free and create partnerships.*

#### **And now**

*During the past year at Shpresa, they don't let crises go to waste. They moved in one week everything online, developed a digital strategy, reviewed the 5 year strategy and responded to Covid-19 by creating a new Covid emergency team, where they recruited over 90 non-Albanian volunteers to offer food delivery, financial support, laptops and data, benefits advice, and doubling their counselling. Most of the volunteers were lawyers, social workers, teachers, and youth workers with whom they had building relationships over the years.*

*They were also learning about the different approaches that they needed to take in developing English classes in their different areas of operation. For example: in Newham, such classes would be focusing on the needs of people navigating the complex asylum system. While in Enfield, the focus would be much more on supporting people to develop the language skills for effective job applications.*

*In their support for children within their community, they were beginning to appreciate that they needed a different approach for children who had been born in this country, and for those who had not and had arrived as asylum seekers. For the latter group, they soon appreciated the value of cultural food for helping these children to acclimatise to their new environment.*

*This work with such young children, encouraged them to develop specialist partnerships such as with MCLU. This partnership enabled them to build tailored support for such young people, but it also enabled the lawyers to develop a broader understanding of these young people than had previously been obtained solely by contact with them in court.*

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### ***Key reflections***

*Strategically they also became more interested in the value of campaigning for their community. They started slowly and made steady progress, in their early years the focus was very much on developing a relationship with one organisation at a time, and making sure that they really got to know each other and that their partners understood their community.*

*Their work with Citizens was a formative part of the strategic development. The partnership gave them listening skills and power analysis skills, and this collaboration gave them the invaluable insight that they can only win when they work with others.*

*This collaboration also gave a buzz to members of their community showing them how things can actually change when you work together. This shared experience challenged some of the existing perspectives that members of their community had brought from their country. The sense of excitement and possibility also encouraged more members of the community to get involved in campaigning, not just the small number of staff members. Shpresa showed that they had an ability to mobilise their community but were also very keen that individuals took their own responsibility.*

*They are also very keen to actively demonstrate that they cherished the skills within their community, and that people were certainly not worthless. They were very successful in securing placements for members of their communities within schools, and then enabling them to secure permanent jobs as teaching assistants.*

*Increasingly they are now supporting migrants within their community who have no recourse to public funds. They are providing invaluable help with language skills, and for people to know their rights, and where to seek help. They are also using opportunities to invite funders to come and listen to the lived experience of these individuals.*

*Shpresa knows that it is not just about doing things for their own community, but about seeking to improve the lives of their community by working with others; this is how they bring about real change. They know that it is hard to do, and it takes time to build the necessary partnerships, but this is their proven method of supporting their community to be active citizens in the UK for everybody's benefit.*



# SHPRESA PROGRAMME

## TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)

### 6 Pillars of Success

These six factors act as the pillars supporting all Shpresa work, creating a consistent and coherent philosophy for the organisation.

I was accepted as part of a family

'G', MAN IN THE VOLUNTEERS/EX-SERVICE USERS - ADULTS FOCUS GROUP

Friendship here is very important

'M', WOMAN IN THE SERVICE USERS FOCUS GROUP

#### Inclusiveness

Shpresa has a very strong culture of family, friendship, solidarity and warmth which gives rise to high levels of trust and openness. It sends out messages of inclusiveness to newcomers, so they can take full advantage of the opportunities as quickly as possible. In the focus groups, service users often referred to Shpresa, its staff and users, as 'family'.

Shpresa gives you pride in Albania and you need that to integrate

'Y', WOMAN IN EARLY 20S, VOLUNTEERS FOCUS GROUP

If families can't afford to go home, the Shpresa Programme can replicate the experience

'N', MAN IN HIS 40S, EX-SERVICE USERS/VOLUNTEERS FOCUS GROUP

#### Cultural Identity

Our programme and provision of a space for the Albanian-speaking community provides a clear reinforcement of what it means to be Albanian through language, dances and cultural activities. Reinforced family ties promote communication between generations. This clarity of identity is experienced as providing a way of finding one's place in British society and giving rise to respect from others outside the Albanian community.

[Shpresa] put me through many, many training... they brought my confidence back. If [the staff] can't help, they find someone else to help

'L', WOMAN IN THE VOLUNTEERS FOCUS GROUP

#### Problem Solving Know-How

Shpresa's staff act as role models to service users and volunteers, and demonstrate consistent patterns of behaviour.

This includes:

- Acting as though every problem can be solved
- Knowing enough to be able to be useful to others, but also admitting limits and finding experts who do know.

- Not compartmentalising problems, but seeing people in the round.
- Stressing self-help, encouraging active experimentation and personal development.
- Encouraging honest reflection and openness in facing difficulties.

We stress the skills of problem solving so that participants can transfer this approach to all other problems they face.

#### Focus on family

The Shpresa Programme provides a range of specific projects for children, young people and women, men, and old people. This focus has had the effect of reaching those who are the most significant holders and transmitters of cultural values.

Shpresa is currently looking for ways to involve more male service users over 25.

Men were involved in the Talent show, but women are the ones who take part in the projects. Men are getting the benefits of Shpresa from their wives and children

'O', WOMAN IN THE VOLUNTEERS FOCUS GROUP

I have been coming since Shpresa was in Manor Park. Since then I feel at home, it is like my family

'R', MAN 60S, SERVICE USERS FOCUS GROUP

#### Progressive Steps

Participants continue to take on progressive challenges to suit their stage of development both within Shpresa, such as the volunteering programme, or outside, such as courses to further their career aspirations. Staff take an active hand in encouraging and supporting this climate of self-development. There is a strong feeling amongst women who are current and ex-service users that by being in the UK and in contact with Shpresa, that they can achieve things that would not have been possible at home in their personal development and careers.

They made me feel good for myself. Previously, I was isolated, waiting for a decision on my refugee status. [Once in contact with Shpresa] I felt useful working for other people. I got my self-esteem and have gone on to higher education'

'B', WOMAN IN THE VOLUNTEERS FOCUS GROUP

#### Understanding the UK & Getting the UK to Understand Albanians

Many people reported how the Shpresa Programme had fostered integration rather than separation. Many commented on the programmes, visits and activities to give insight and understanding and encourage appropriate involvement with UK society - for example visits to the House of Parliament. There was evidence that the Shpresa Programme helps service users of all ages to understand and feel comfortable with British culture.

The Shpresa Programme helps you with English culture

'F', TEENAGE MALE, CHILDREN & YOUNG PEOPLE'S FOCUS GROUP

**Shpresa Programme**

inspiring hope & change

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **The impact of our work and what we achieved in 2020-21**

Today Shpresa is a registered charity (number 1110688) and a company limited by guarantee (number 4692860).

Shpresa this year offered help to over **5,000 people**, and held on **1,702 zoom session**, **26,075 zoom hours** delivery, **14 webinars** where **274 participants**, **92 volunteers** were recruited and formed the new team of the volunteers called "Covid emergency team" and **100 Albanian speaking volunteers** developed their skills volunteering with Shpresa. We developed our **digital strategy** and implemented it, we reviewed our **5 years digital plan** and continued to listen even when it was very hard

Covid proved one more time that Shpresa Programme is a resilient mature organisation, a user led organisation which is driven by its members and their lived experiences. Each year the staff and volunteers work to foster integration and to support men, women and children, enabling them to contribute to the communities in which they now live and work. Shpresa received the Queen's Award for Volunteering in 2004. We hold the London Youth Quality Mark, Bronze award and are working towards revalidation for the Silver and Gold Award for excellence in our Youth Work provision.

We also previously held:

- The Special Distinction Award from the National Resource Centre for Supplementary Education for exceptional all round high quality supplementary school provision.
- We were awarded the Forum for Health and Wellbeing's Communities of Health Award for the third year running in 2016.
- In October 2016, we were delighted to receive the Marsh Award for our contribution to the fight against modern slavery for our work with trafficked women and children.

Shpresa programme fully achieved the Trusted Charity level 2 Quality Mark (known as PQASSO level 2 4th addition) from NCVO in August 2018.

This year we started the process to gain the 'Investing on Volunteering' quality mark and renew the Gold standards for the Youth provision.

At Shpresa we come into contact with and support many hundreds of Albanian speaking people, children who learn Albanian language dancing, performing, get involved in sports, parents who learn English and parenting skills, volunteers who get training and support and later on jobs, women that suffer domestic violence and get protected, people who need information and guidance, food or clothes. Shpresa has become the family for the young people who are here without their parents and has become the organisation where we all can knock for help and they will try their best to help.

Over the years the CEO had the chance to work with many MPs, local councillors and partners with whom we have been able to address the voices and the issues that our users were telling us, or we found out through our one to one or group work. She has been awarded with a number of awards and received an Honorary Award as Migrant and Refugee Woman of the Year in 2012, the David Crystal Award from the Chartered Institute of Linguists in 2014 in recognition of my work with Shpresa fostering the study of community languages, the Ambassador For Peace from Universal Peace Federation December 2016 and in May 2017, the UK Foreign Social Entrepreneur Award from Money Gram.



## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

Despite the challenges everyone here at Shpresa remains dedicated to reach, to mobilise, to inspire others so they can gain the skills to help themselves, their families and the communities where they live. Central to our approach is supporting individuals to get information, settle, integrate with dignity and play an active role in society.

These are the projects where we focused our attention this year:

- Children and Young People project - aims to improve the life, education and the wellbeing of the Albanian-speaking children from refugee, asylum and migrant backgrounds as well as enabling their voices to get heard.
- Women's Health, Wellbeing and safety project - aims to improve the chances of the Albanian-speaking women to break the isolation, loneliness and other barriers so they can improve their health, integrate within the society and play a full part in the family, community and society.
- Volunteering project - aims to promote volunteering amongst Albanian-speaking community as way to improve their chances of employment as well as their education and health. At the same time, as an organisation we offer work placements and internships, and team challenges for business teams.
- Advice and Advocacy project - aims to provide, in partnership with other providers such as MiCLU, Money A+E, Horizon, Manor gardens, New Europeans advice and advocacy on behalf of the Albanian-speaking clients in various fields - such as benefits, immigration, settlement, debts etc.
- Campaigning - aims to engage, up-skill and empower the Albanian-speaking people living in the UK, to work together to solve the problems that matter to them and for the common good.
- Training and Education - aims to create opportunities and support members to identify and access training locally. We are working in partnership with NALS, Alisar Prospects training, Barking Adult College, Total Family Coaching, etc.
- Emergency provision - aims to provide relief for financial hardship, in particular by providing financial support, clothes, food and access to data to the most vulnerable group by working in partnership with partners and local authority such as Newham council.
- Resources and research - aims to share our learning, model of working and resources with other user-led groups to maximise our impact and play our active role in society. We also want to get the voices and lived experiences of our members in research, so we are currently working with UEL, York University, UCL, Liverpool University and Southampton University in a number of research projects.

Through our fundraising efforts we have managed to raise money from the following sources:

- Online via Just Giving & local giving platforms
- Trusts and Foundations
- Local authorities
- Government
- Fees

In 2020 -2021 Shpresa provided:

- one to one support
- emergency support in the form of financial, food, clothes, digital data
- support which breaks down women's isolation and enables them to leave their homes and access a range of services, initially at Shpresa Programme and then at other agencies in the local community.

## SHPRESA PROGRAMME

### TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)

- information that help women know and understand UK culture and their rights and responsibilities within this country. We continued to run our very popular women's support groups which have been externally evaluated to engage women and provide essential information which creates opportunities for them in their local community.
- training, volunteering and employment opportunities. We offer women training at Shpresa initially, enabling them to learn English, about mental health and parenting, IT and how to volunteer. We then encouraged them to develop their confidence by volunteering with Shpresa. Once they developed their skills, we assisted them in undertaking vocational training or volunteering at other NGOs or institutions other than Shpresa. We also have a very successful track record of supporting women into employment. Mainly we have helped people to access Teacher Assistant courses, IT, English and jobs in partnership with NALS, Barking Adult College, Alisar Prospects Training, etc.
- children and young people with a range of services to support their integration, raise their aspirations and attainment. We offered Albanian singing and language classes, heritage and culture, sports, photography, leadership and social action and volunteering opportunities to young people. We increase their skills and confidence and help them to realise their full potential.
- families living in shared accommodation one to one story telling and peer to peer support.
- young people the opportunities to get involved in the growing bilingual research led by UEL, to learn how developing their mother tongue via our Albanian Schools service can impact their future. We know that mother tongue support assists children and young people in their acquisition of English, their cultural identity and their sense of themselves. In the coming year we would be able to learn more of this impact.
- looked after children a range of opportunities to get involved in sports, art, access mental health and good legal representation by working in partnerships with Corydon Drop In and MiCLU and volunteering opportunities such as sport, immigration, mental health, healthy relationships, organising, and research champions.
- looked after children with befriending, where we match them with non-Albanian speaking volunteers.
- leadership training and social action for all and get involved in social action project via organizing (TELCO and South London Citizens, London youth, etc.).
- support to members of the Albanian speaking community to become full and active citizens. We support all members of the family to volunteer, to campaign, to facilitate and take part in events that celebrate the Albanian community and other refugee and migrant communities. We share our model of working with other communities, training and supporting men, women and children to act as mentors and role models inspiring positive change.
- awareness of the needs of unaccompanied asylum seeking children, including those who have been trafficked, advocating for them and providing a range of services from information sessions, training, volunteering opportunities, therapy, skills development and befriending.
- information and rose awareness on violence against women and girls ('VAWG') among Albanian speaking women not using Shpresa's services: we know we have changed culture / attitudes to VAWG among the majority of those who use Shpresa's services but we are aware women are being brought to the UK by men without visas or trafficked and that they are not aware of their rights and unable to access help.

## SHPRESA PROGRAMME

### TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)

- awareness and opportunities among other agencies of the cultural background and history of VAWG in Albania to facilitate responses from the police, social services and domestic abuse agencies which best protect the women and children at risk. Recently women have been killed after being in contact with statutory services, and we want to reduce the risk of that happening again.
- awareness about **the census campaign** and supported the members of our community to be part of it, the **Brexit deadline** and applying for the EUSS, the **voting campaign** during the mayoral election and **covid** information.
- targeted services which address the very real needs of trafficked and abused women, specifically therapeutic services and other services to address their mental health needs.
- return to work opportunities or gaining employment for the first time. This is something which is of great importance to almost every person we work with and every time we consult our service users they ask for more help in this area. We have built up strong and productive links with local training providers and employers and we are delighted that we have continued to build new partnerships to be able to train women in TA and English.
- training which gives information on the needs of refugees and asylum seekers and the opportunity for training participants to identify how to develop best practice in response to these needs. However, with the increase in our work with unaccompanied minors, the demand for our training has grown. There is a gap in informed, practical training for those working closest with unaccompanied asylum seeking children and young people from Albania: foster carers, teaching staff, the police and members of the Youth Offending Team. Shpresa has delivered training to all these groups using resources developed with young unaccompanied asylum seekers themselves and, when appropriate, supporting these young people to deliver elements of the training. The feedback we have had from training participants has been consistently high.

All our services were digitally provided via zoom platform and during the ease of lockdown we developed new initiative such as Our Stratford Park Dream, gardening, etc.

- We built robust social media, including a new website, twitter feed, LinkedIn in profile and newsletter.
- We encouraged people to walk daily and offered group walking possibilities.

Over 5,000 people used our services during this period and 3,246 members of the Albanian Speaking Community ('ASC') reported this year that they:

- are informed and aware of their rights and responsibilities;
- have support networks;
- are confident/self-assured;
- feel safe;
- have a positive sense of identity; and
- have improved their skills/ volunteer/ training / employment/ health.

2,943 Albanian Speaking People ('ASP') are better informed and have greater understanding of their rights and responsibilities:

- 1,047 ASP have improved skills;
- 1,183 ASP experience improved health and well-being (physical and mental);
- 1,197 ASP are less isolated and have more support networks;
- 1,206 ASP have a stronger sense of positive Albanian / British cultural identity; and
- 132 individuals from other institutions expressed that Shpresa is trusted, respected and listened to by providers/policy makers/funders/ commissioners.

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

We have held 14 webinars and 12 seminars / events, raising the issues faced by the Albanian community here in the UK as well as sharing the culture and heritage and celebrating achievements.

Shpresa is proud to have worked with London citizens this year on the:

- settling our settled status - aiming to get a settlement for the everyone who calls Britain home;
- Mental Health Campaign- aiming to increase access to support and improve the relations ships of the local organisations, NHS, and Local Authorities;
- Living Wage Campaign - aiming to get more employers to become living wage employers; and
- Supported Lift the Ban Campaign lead by refugee action - aiming to give the right to work to all asylum seekers here in the UK.

#### **Fundraising**

Funding secured:

- Reaching Communities England - 5 years grant for Still Changing Our Future Project (Women and Volunteering) - ending October 2021;
- BBC Children in Need small - grant for 3 years for the Albanian school and heritage project at £10,000/year for September 19 – August 2022;
- BBC Children in Need - 3 years grant for looked after children in Croydon ended August 2019, received another three year grants up to August 2022;
- Croydon Council - 1 year grant for mental health work April 2020 – March 2021;
- City Bridge Trust - 3 years grant ending March 2019, received another grant for two years to September 2021;
- Trust for London – 2 years grant 25th July 2019 supporting core functions;
- Lloyds Bank Foundation - 3 years grant to develop our advocacy with young people, ends April 2022 with potential for three-year extension;
- Barking Council – 1 year grant of £20,000 for provision in the borough;
- Young Londoners Fund - 3 years grant to work with young people ending December 2021;
- Returners Fund - 1 year contract ending September 2020 partnership with TWIST – Government/ Equalities office;
- Paul Hamlyn Foundation - 3 years grant for the Project in Partnership with MiCLU (project led by MiCLU);
- TNL - 4 year grant for increasing the capacity of MiCLU for the Breaking the Chains Project ending June 2024;
- Henry Smith Charity – 3 years grant starting 20th April 2020 for the women advocacy project;
- From GLA for Walking and Cycling and Intergeneration project;
- From Tampon Tax Community Fund for the DV project;
- For COVID 19 emergency work from LCRF, PHF, T4L, City Bridge and Awards for all - 2020/2021.
- Barrow Cadbury Trust/The National Lottery Community Fund COVID Support Fund. - to address the urgent need for mental health support for women from the ASC by work in partnership with an Albanian speaking psychotherapist and train women as mental health champions.
- Respond and Adapt Programme is supporting our organisation in providing the vital services required during and after the COVID-19 pandemic, and to share and adapt our practice in response to the crisis.

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **Funding our work**

Shpresa is aware that the funding climate is challenging for small to medium sized NGOs. However we have been prudent in drafting our budget for the current financial year and we have the capacity to reduce planned expenditure in line with the pace at which we meet our fund-raising targets. We will continue to:

- Maintain and develop our positive relationship with charitable trusts and foundations. We are delighted that, in spite of the increased demands on many of our funders, we have continued to benefit from grants from many of the major trusts and foundations including: Trust for London, Henry Smith, The City Bridge Trust, two BBC Children in Need (small and main), Lloyds Foundation, Reaching Communities grants, Young Londoners fund, GLA ( Greater London authority), GEO (The Government Equalities Office), Croydon Council, Barking and Dagenham Council, Tampon Tax, London Youth, Jack Petchey Foundation, Newham Heritage. We also received grants in response to Covid 19 emergency from Barrow Cadbury Trust/The National Lottery Community Fund COVID Support Fund, Respond and Adapt Programme, The London Community Response Fund, City Bridge, Trust for London, Paul Hamlyn Foundation and Awards for All.
- Develop the potential for further statutory funding, particularly in Newham, Croydon, Brent, Redbridge and Barking and Dagenham where we are working with unaccompanied asylum seeking children and where we have been encouraged to apply for statutory funding.
- Maximise our potential to generate our own income. As well as hiring out our building, this year we plan to scope and develop a training offer for professionals working with unaccompanied asylum seeking children.
- Maintain prudent financial controls, reviewing risk at each trustees meeting, and making the necessary adjustments in line with income secured.
- Develop further our pilot project and seek to build partnership for our Heritage work especially continue to build to the work done this year with the museum of London and Newham Council.

#### **Quality assurances**

- This year we started working on the Gold standards for our youth work.
- Started working on the managing volunteering quality assurance with NCVO.

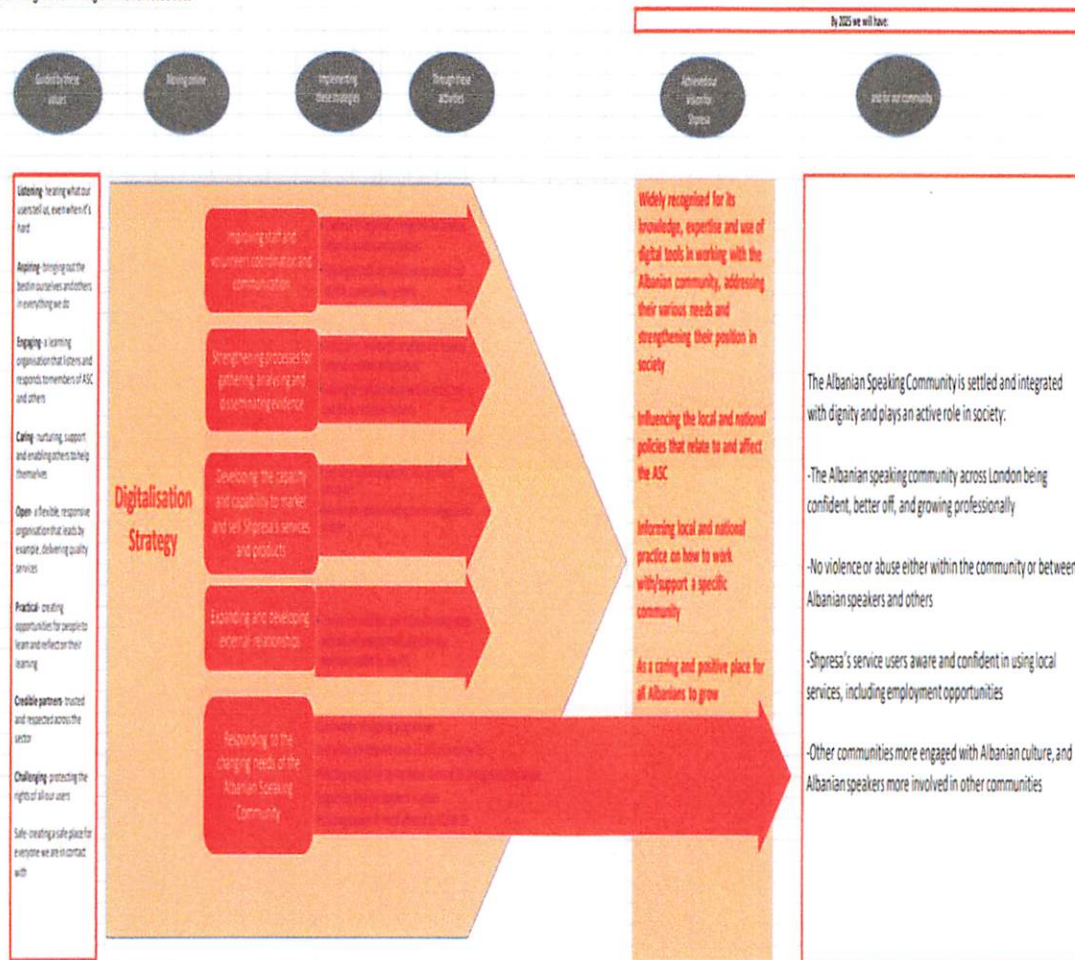
#### **Policies**

Our policies have been reviewed regularly and we have introduced working from home policy.

## SHPRESA PROGRAMME

### TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)

Shpresa Programme: Strategic Framework 2021-2025



#### Our plans for 2021-2022

We are planning to continue to provide the services that respond to the needs of the Albanian speaking community in the UK.

- 1. Listen actively and respond to the needs via building partnerships and fundraising.**
- 2. Increase Outreach:**
  - expand our work nationwide;
  - make better use of the social media;
  - build partnerships to increase referral pathways, **including NHS via social prescription** network, CVS networks, Home Office, refugee, DV, benefits etc. and local work so we can increase referrals both ways;
  - secure funding to continue to run all our provision and strengthening our work locally especially on DV, youth provision, immigration, volunteering & employment, education and training, environment; and
  - develop a hybrid working space and continue to invest on our online platforms.

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **3. We want to see a difference in the community:**

- The Albanian community across London being confident, better off, well integrated and well established.
- No violence or abuse either within the community or between Albanians and others.
- Shpresa's service users aware and confident in using local services, including employment opportunities and their rights.
- Shpresa members be able to build a career as well as find jobs.
- Other communities and hosting community more engaged with Albanian culture and Albanians more involved in other communities and local community.

#### **4. We want to see Shpresa:**

- Widely recognised for its knowledge and expertise in working with the Albanian community, addressing their various needs and strengthening their position in society.
- Informing local and national practice on how to work with/support a specific community.
- As a caring and positive place for all Albanians to grow.

#### **5. Shpresa will continue to have or build:**

- High quality systems and processes to enable better communication (both internally and externally).
- Monitoring and Evaluation established across the organisation via a common data set.
- An established range of more specialised services delivered with partners (e.g. casework, UASC support, young people, men, older people, domestic violence, disabled people, etc.) and reaching more London boroughs.
- More diverse staffing, including young people in leadership roles.
- A structure that will enable services to continue to be taken to where people are exploring online.
- Support models transferrable to other communities and vulnerable people, with an increased number of Shpresa members active in the wider local community.
- Increased networks, including (e.g.) heritage, health, and employment services.
- Develop a project based on listening to those with lived experiences and setting up partnerships with specialist organisation on mental health, benefits advice and immigration and employment.

#### **6. Shpresa to build on learning from Covid era of working, to continue to build presence and deliver in a flexible way**

- Shpresa to develop a hybrid working space, which would be a combination of a digital space and physical space.
- Shpresa to develop projects that increase the use of the local park as much as local facilities.

#### **7. The voices of our community members to be heard and be able to drive policy change**

- Continue to build relationships with different universities to bring the lived experiences to their attention and work with them to produce research.

#### **8. Shpresa's Lease will come to an end November 21, in the light of Covid we need either to renegotiate the lease or look for a new home and develop a new plan for a way to working.**

## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **FINANCIAL REVIEW**

The Charity is reporting a surplus for the year of £47,044 (2020: £27,150).

Income amounted to £553,696 (2020: £445,658). Donations totalling £23,620 (2020: £13,175) were received from our supporters, rental income of £13,910 (2020: £17,341) and grant income of £507,114 (2020: £396,906) to support our project activity. Fees for services amounted to £9,034 (2020: £18,137).

Our running costs, including project activity, amounted to £506,652 (2020: £418,508).

The Statement of Financial Activities on page 25 summarises the incoming resources and main areas of expenditure. The Balance Sheet on page 26 shows the Charity's assets and liabilities at 31 March 2021.

#### **RESERVES POLICY**

Trustees have a designated reserve which currently stands at £150,000 and covers three - six months of committed expenditure. However, the Board of Trustees is looking at increasing this balance every year until they are able to cover up to six months of committed expenditure.



## **SHPRESA PROGRAMME**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2021 (continued)**

#### **RESPONSIBILITIES OF THE TRUSTEES**

The trustees (who are also director of Shpresa Programme for purposes of the company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and UK Accounting Standards (United Kingdom generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principals in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statement on the going concern basis unless it is inappropriate to presume that the charity will continue to operate.

The Trustees are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities FRS 102 (January 2019) and in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees



Shannon Griffin  
Chair

Approved by the trustees on 17 July 2021

## INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SHPRESA PROGRAMME

---

### **Independent examiner's report to the trustees of Shpresa Programme ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

### **Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

### **Independent examiner's statement**

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached



Jeremy Kitson BA FCA  
Prime  
Chartered Accountants  
Corner Oak  
1 Homer Road  
Solihull  
B91 3QG

Date: 19/10/2021

**SHPRESA PROGRAMME (REGISTERED NUMBER: 04692860)****STATEMENT OF FINANCIAL ACTIVITIES (incorporating the INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR TO 31 MARCH 2021**

<u>Year ended 31 March 2021</u>				<u>Year ended 31 March 2020</u>			
Notes	<u>Restricted Funds £</u>	<u>Unrestricted Funds £</u>	<u>Total £</u>	<u>Restricted Funds £</u>	<u>Unrestricted Funds £</u>	<u>Total £</u>	
<b>Income from:</b>							
Donations	2	-	23,620	23,620	7,259	5,916	13,175
<i>Income from charitable activities:</i>							
Grants	3	507,114	-	507,114	396,906	-	396,906
Fees and other	4	-	9,034	9,034	-	18,137	18,137
<i>Other trading activity:</i>							
Rental income		-	13,910	13,910	-	17,341	17,341
Investment income		-	18	18	-	99	99
<b>Total Income</b>		<u>507,114</u>	<u>46,582</u>	<u>553,696</u>	<u>404,165</u>	<u>41,493</u>	<u>445,658</u>
<b>Expenditure on:</b>							
Raising funds	5	5,550	-	5,550	5,346	2,900	8,246
Charitable activities	5	499,066	2,036	501,102	397,985	12,277	410,262
<b>Total Expenditure</b>		<u>504,616</u>	<u>2,036</u>	<u>506,652</u>	<u>403,331</u>	<u>15,177</u>	<u>418,508</u>
<b>Net Income &amp; net movement of funds for the year</b>		<u>2,498</u>	<u>44,546</u>	<u>47,044</u>	<u>834</u>	<u>26,316</u>	<u>27,150</u>
<b>Reconciliation of funds</b>							
Total funds brought forward		<u>87,096</u>	<u>211,556</u>	<u>298,652</u>	<u>86,262</u>	<u>185,240</u>	<u>271,502</u>
<b>Total funds carried forward</b>		<u>89,594</u> =====	<u>256,102</u> =====	<u>345,696</u> =====	<u>87,096</u> =====	<u>211,556</u> =====	<u>298,652</u> =====

The Statement of Financial Activities includes all gains and losses recognised in the year.

All incoming resources and resources expended derive from continuing activities.

## SHPRESA PROGRAMME (REGISTERED NUMBER: 04692860)

## BALANCE SHEET AT 31 MARCH 2021

	Notes	£	2021	£	2020	£
<b>FIXED ASSETS</b>						
Tangible assets	10			1,851		2,781
<b>Total Fixed Assets</b>				1,851		2,781
<b>CURRENT ASSETS</b>						
Debtors	11	21,596			46,123	
Cash at bank and in hand		409,634			321,641	
<b>Total Current Assets</b>		431,230			367,764	
<b>CURRENT LIABILITIES</b>						
<b>CREDITORS: Amounts falling due within one year</b>	12	(87,385)			(71,893)	
<b>NET CURRENT ASSETS</b>				343,845		295,871
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>				345,696		298,652
<b>NET ASSETS</b>				345,696		298,652
<b>CHARITY FUNDS</b>	14,17					
Restricted Funds				89,594		87,096
Unrestricted Funds:						
Designated		150,000			140,000	
General		106,102			71,556	
				256,102		211,556
<b>TOTAL CHARITY FUNDS</b>				345,696		298,652

The Trustees are satisfied that the company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act.

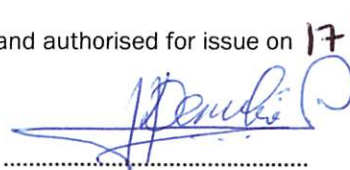
The Trustees acknowledge their responsibilities for:

- (i) ensuring that the company keeps proper accounting records which comply with section 386 of the Act, and
- (ii) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of sections 394 and 395, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

These financial statements were approved by the trustees and authorised for issue on 17/07/2021 and are signed on their behalf by:

  
Shannon Griffin – Chair

  
Hatixhe Demushi - Treasurer

**SHPRESA PROGRAMME**  
**STATEMENT OF CASH FLOWS**  
**YEAR TO 31 MARCH 2021**

	<u>2021</u> £	<u>2020</u> £
<b>Cash flow from operating activities</b>	88,666	(18,499)
<b>Cash flow from investing activities:</b>		
Interest received	18	99
Fixed asset additions	(691)	(4,172)
<b>Net cash flow from investing activities</b>	(673)	(4,073)
<b>Net increase in cash and cash equivalents in the year</b>	87,993	(22,572)
<b>Cash and cash equivalents at the beginning of the year</b>	321,641	344,213
<b>Total cash equivalents at the end of the year</b>	409,634	321,641
<b>Cash and cash equivalents consist of:</b>		
Cash at bank and in hand	409,634	321,641
<b>Reconciliation of net income to net cash flow from operating activities:</b>		
Net movement in funds	47,044	27,150
Interest receivable	(18)	(99)
Depreciation	1,621	3,996
(Increase)/decrease in debtors	24,527	(35,923)
(Decrease)/increase in creditors	15,492	(13,623)
<b>Net cash flow from operating activities</b>	88,666	(18,499)

## **SHPRESA PROGRAMME**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021**

#### **1. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

Shpresa Programme is a registered charity in the United Kingdom. The address of its principal office is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities are given on page 2 of these financial statements.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and UK Generally Accepted Accounting Practice as it applies from 1 January 2019.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are prepared in sterling which is the functional currency of the charity and rounded to the nearest pound.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

##### **Income**

Income is recognised in the Statement of Financial Activities when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received, and the amount can be measured reliably. The following specific policies are applied to particular categories of income: -

- For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained, then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled in the reporting period.
- Income from grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grant have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.
- Donated facilities and donated professional services recognised as income at their fair value when their economic benefit is probable, it can be measured reliably the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity, for example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.
- No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report, where relevant.
- Investment income is earned through holding assets for investment purposes such as term deposit.

## SHPRESA PROGRAMME

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

#### ACCOUNTING POLICIES – continued

##### Expenditure

All expenditure is accounted for on an accruals basis and has been classified under activities that aggregate all costs related to any particular activity. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties; it is probable that the settlement will be required, and the amount of the obligation can be measured reliably. It is categorised under the following headings:-

- Expenditure on charitable activities include those costs incurred by the charity in the delivery of its activities and services for its beneficiaries.
- Other expenditure represents those items not falling into the categories above.
- All categories of costs include both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

##### Support costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include premises costs, office costs, governance costs, administrative and payroll costs. They are incurred directly in support of expenditure on the objects of the charity. Where support costs cannot be directly attributed to particular activities, they have been allocated to expenditure on a basis which may be based on activity as represented by direct costs expended on that activity or based on a proportion of staff costs. The analysis of these costs is included in Note 5.

##### Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Office equipment	-	20% straight line basis
Computer equipment	-	33% straight line basis

Assets costing less than £500 are not capitalised.

##### Taxation

The charity is exempt from corporation tax on its charitable activities.

##### Fund accounting

Funds held by the charity are either: -

- i) Unrestricted general funds – these are funds without specified purpose and are available as general funds.
- ii) Designated funds - these are funds set aside by the trustees out of unrestricted general funds for specific future purposes or projects.
- iii) Restricted funds - these are funds which can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Transfers between funds are made to cover deficits on individual restricted funds and to recognise fixed assets acquired with restricted income, but with no further restrictions on use, within unrestricted funds.

##### Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

## SHPRESA PROGRAMME

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

## 2. DONATIONS

	<u>Year to 31 March 2021</u>			<u>Year to 31 March 2020</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>
Other Donations	-	23,620	23,620	7,259	5,916	13,175
	-	23,620	23,620	7,259	5,916	13,175
	=====	=====	=====	=====	=====	=====

## 3. GRANTS

	<u>Year to 31 March 2021</u>			<u>Year to 31 March 2020</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>
Awards for All	10,000	-	10,000	-	-	-
Barking and Dagenham	10,000	-	10,000	20,000	-	20,000
Barrow Cadbury Trust	36,200	-	36,200	-	-	-
BBC Children in Need	34,833	-	34,833	27,788	-	27,788
BBC Small Grant	10,000	-	10,000	6,838	-	6,838
Big Lottery Fund Reaching Communities (Still changing our futures)	63,746	-	63,746	61,889	-	61,889
Big Lottery Fund Reaching Communities (Make it Happen)	-	-	-	17,023	-	17,023
City Bridge	26,000	-	26,000	15,167	-	15,167
City Bridge Covid 19	6,500	-	6,500	-	-	-
Croydon Community Fund	10,000	-	10,000	20,000	-	20,000
Croydon Summer Programme	-	-	-	1,700	-	1,700
GLA – Intergeneration Programme	2,750	-	2,750	8,000	-	8,000
GLA – Walking and Cycling	-	-	-	5,000	-	5,000
GLA – Young Londoners Fund	43,281	-	43,281	45,093	-	45,093
Government Equalities Office	13,996	-	13,996	64,004	-	64,004
Henry Smith	29,550	-	29,550	-	-	-
Lloyds Banking Group	25,000	-	25,000	25,000	-	25,000
London Youth	9,900	-	9,900	5,900	-	5,900
London Community Response Fund	58,500	-	58,500	-	-	-
Newham Heritage	1,350	-	1,350	-	-	-
Paul Hamlyn Foundation (Covid-19)	15,223	-	15,223	4,777	-	4,777
Paul Hamlyn Foundation (MiCLU led partnership)	28,526	-	28,526	17,986	-	17,986
Respond and Adapt	10,000	-	10,000	-	-	-
School visit fund administrator	-	-	-	600	-	600
Tampon Tax	3,000	-	3,000	5,500	-	5,500
The Jack Petchey Foundation	6,000	-	6,000	7,000	-	7,000
Trust for London	35,259	-	35,259	28,891	-	28,891
Trust for London Covid-19	17,500	-	17,500	-	-	-
Tudor Trust	-	-	-	8,750	-	8,750
	507,114	-	507,114	396,906	-	396,906
	=====	=====	=====	=====	=====	=====



## SHPRESA PROGRAMME

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

## 4. FEES AND OTHER INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	<u>Year to 31 March 2021</u>			<u>Year to 31 March 2020</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	£	£	£	£	£	£
Membership Fees	-	450	450	-	6,900	6,900
Consultancy	-	6,534	6,534	-	9,832	9,832
Activities and Performance	-	2,050	2,050	-	1,307	1,307
Other Income	-	-	-	-	98	98
	-	9,034	9,034	-	18,137	18,137
	=====	=====	=====	=====	=====	=====

## 5. ANALYSIS OF EXPENDITURE

	<u>Year to 31 March 2021</u>			<u>Year to 31 March 2020</u>		
	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>		<u>Funds</u>	<u>Funds</u>	
	£	£	£	£	£	£
<b>Basis of Allocation:</b>						
Unless stated allocated on a usage basis						
<b>Charitable Activities</b>						
<b>Direct Costs:</b>						
Wages and Salaries	250,609	-	250,609	185,348	1,054	186,402
Employer's NI Contributions	18,584	-	18,584	13,155	(2,075)	11,080
Staff Money Purchase Pension Costs	10,173	-	10,173	8,570	331	8,901
Staff Training and Subsistence	-	-	-	2,320	736	3,056
Sessional Staff	31,716	-	31,716	18,537	1,570	20,107
Training	31,670	11	31,681	31,405	-	31,405
Volunteer Expenses	3,889	-	3,889	3,600	-	3,600
Activities, Trips and Performances	6,336	202	6,538	29,976	3,801	33,777
Resources and Web	13,750	-	13,750	3,379	187	3,566
Consultation Events, Information & Publicity	2,198	-	2,198	1,820	-	1,820
Equipment and Materials	7,570	-	7,570	6,135	(3,752)	2,383
Outreach Costs	3,722	-	3,722	-	-	-
Partnership Costs	13,100	-	13,100	40,207	-	40,207
Evaluation	10,056	-	10,056	3,668	-	3,668
Beneficiaries support	38,291	1,286	39,577	1,729	-	1,729
<b>Support Costs:</b>						
Rent and Rates	23,611	262	23,873	24,395	630	25,025
Utilities	4,764	9	4,773	5,773	1,471	7,244
Premises Maintenance	4,053	-	4,053	4,338	1,122	5,460
Insurance	1,403	-	1,403	702	-	702
Printing, Postage & Stationery	5,843	38	5,881	5,531	1,604	7,135
Telephone and Internet	4,326	-	4,326	4,171	62	4,233
Consultancy Fees	1,282	-	1,282	1,150	71	1,221
General Expenses	4,207	200	4,407	31	64	95
Subscriptions	4,322	28	4,350	1,260	220	1,480
Depreciation on Fixtures and Equipment	1,621	-	1,621	-	3,996	3,996
<b>Governance Costs:</b>						
Fundraising costs	5,550	-	5,550	5,346	2,900	8,246
Independent examiner's fees	1,970	-	1,970	785	1,185	1,970
<b>Total</b>	<b>504,616</b>	<b>2,036</b>	<b>506,652</b>	<b>403,331</b>	<b>15,177</b>	<b>418,508</b>
	=====	=====	=====	=====	=====	=====

**SHPRESA PROGRAMME****NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021****6. NET INCOME/(EXPENDITURE)**

	<u>2021</u> £	<u>2020</u> £
Net incoming resources is stated after charging:		
Depreciation and other amounts written off tangible assets	1,621	3,996
Independent Examiner's fees	1,970	1,970
	=====	=====

**7. TRUSTEES AND KEY MANAGEMENT PERSONNEL REMUNERATION AND EXPENSES**

The trustees did not receive any remuneration nor reimbursed expenses during the year (2020: £Nil).

The charity considers its key management personnel comprise the Board of Trustees and its CEO.

The total amount of employee benefits including employer's pension contributions received by key management personnel were £53,436 (2020: £53,457).

Staff Costs and Employee Benefits

	<u>2021</u> £	<u>2020</u> £
Gross salaries	250,609	191,748
Employer's national insurance	18,584	11,080
Pension costs	10,173	8,901
	=====	=====
	279,366	211,729

The average number of full-time equivalent employees during the year was six (2020: six).

No employee received emoluments of more than £60,000 pa (2020: None).

**8. PENSION COSTS**

The company operates a defined contribution pension scheme in respect of its employees. The scheme and its assets are held by independent managers. The pension scheme charge represents contributions due from the company and amounted to £10,173 (2020: £8,901).

There are no payments to be collected for 31 March 2021 (2020: £Nil).

**9. TAXATION**

The company is a registered charity and it is considered that its activities are such that no taxation liability will arise.

## SHPRESA PROGRAMME

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

## 10. TANGIBLE FIXED ASSETS

	<u>Fixtures, Fittings and Equipment</u>	<u>Computer Equipment</u>	<u>Total</u>
	£	£	£
<b>COST</b>			
At 1 April 2020	2,276	29,642	31,918
Additions	-	691	691
	<hr/>	<hr/>	<hr/>
At 31 March 2021	2,276	30,333	32,609
	=====	=====	=====
<b>DEPRECIATION</b>			
At 1 April 2020	2,276	26,861	29,137
Charge for the Year	-	1,621	1,621
	<hr/>	<hr/>	<hr/>
At 31 March 2021	2,276	28,482	30,758
	=====	=====	=====
<b>NET BOOK VALUE</b>			
At 31 March 2021	-	1,851	1,851
	=====	=====	=====
At 31 March 2020	-	2,781	2,781
	=====	=====	=====

## 11. DEBTORS

	<u>2021</u>	<u>2020</u>
	£	£
Trade debtors	7,525	13,779
Grant debtors	10,380	29,722
Prepayments and accrued income	3,691	2,622
	<hr/>	<hr/>
	21,596	46,123
	=====	=====

## 12. CREDITORS: Amounts falling due within one year

	<u>2021</u>	<u>2020</u>
	£	£
Trade creditors	41,644	36,874
Other creditors	120	120
Taxation and social security	-	-
Accruals	3,636	3,636
Grants received in advance	41,985	31,263
	<hr/>	<hr/>
	87,385	71,893
	=====	=====

## SHPRESA PROGRAMME

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

## 13. ANALYSIS OF ASSETS

	<u>Fixed Assets</u>	<u>Current Assets</u>	<u>Current Liabilities</u>	<u>Total</u>
	£	£	£	£
Restricted Funds	-	176,979	(87,385)	89,594
Unrestricted Funds	1,851	254,251	-	256,102
	<u>1,851</u>	<u>431,230</u>	<u>(87,385)</u>	<u>345,696</u>
	=====	=====	=====	=====

## 14. MOVEMENT OF FUNDS

	<u>At 1 Apr</u> <u>2020</u>	<u>Incoming</u> <u>Resources</u>	<u>Outgoing</u> <u>Resources</u>	<u>Transfers</u>	<u>At 31 Mar</u> <u>2021</u>
	£	£	£	£	£
<b>Restricted Funds:</b>					
Albanian earthquake	7,259	-	7,259	-	-
Awards for All	-	10,000	10,000	-	-
Barking and Dagenham	820	10,000	10,820	-	-
Barrow Cadbury Trust/TNLFC	-	36,200	36,200	-	-
BBC Children in Need	(2,450)	34,833	26,753	-	5,630
BBC Small grant	-	10,000	9,959	-	41
Big Lottery Fund Reaching Communities (Make it Happen)	4,097	63,746	58,697	-	9,146
City Bridge	1,239	26,000	21,202	-	6,037
City Bridge Covid 19	-	6,500	6,500	-	-
Croydon Community Fund	-	10,000	10,000	-	-
GLA - Intergenerational Programme	5,686	2,750	7,686	-	750
GLA - Walking and Cycling	3,809	-	4,095	-	(286)
GLA - Young Londoners Funds	(648)	43,281	42,633	-	-
Government Equalities Office	-	13,996	13,996	-	-
Henry Smith	-	29,550	29,550	-	-
Languages Campaign	64,729	-	-	-	64,729
Lloyds Banking Group	-	25,000	25,000	-	-
London Youth	-	9,900	9,900	-	-
London Community Response Fund	-	58,500	58,500	-	-
Newham Heritage	-	1,350	1,350	-	-
Paul Hamlyn Foundation Covid-19	-	15,223	15,223	-	-
Paul Hamlyn Foundation MiCLU	-	18,526	18,526	-	-
Paul Hamlyn Foundation Research	-	10,000	10,000	-	-
Respond and Adapt	-	10,000	7,453	-	2,547
Tampon Tax	2,175	3,000	5,175	-	-
The Jack Petchey Foundation	-	6,000	5,000	-	1,000
Trust for London	380	35,259	35,639	-	-
Trust for London Covid-19	-	17,500	17,500	-	-
<b>Total Restricted Funds</b>	<u>87,096</u>	<u>507,114</u>	<u>504,616</u>	<u>-</u>	<u>89,594</u>
	=====	=====	=====	=====	=====
<b>Unrestricted Funds:</b>					
<b>Designated Funds:</b>					
Working Capital	140,000	-	-	10,000	150,000
<b>General Funds</b>	<u>71,556</u>	<u>46,582</u>	<u>2,036</u>	<u>(10,000)</u>	<u>106,102</u>
	=====	=====	=====	=====	=====
<b>Total Unrestricted Funds</b>	<u>211,556</u>	<u>46,582</u>	<u>2,036</u>	<u>-</u>	<u>256,102</u>
	=====	=====	=====	=====	=====
<b>Total Funds</b>	<u>298,652</u>	<u>553,696</u>	<u>506,652</u>	<u>-</u>	<u>345,696</u>
	=====	=====	=====	=====	=====

## SHPRESA PROGRAMME

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

#### 14. MOVEMENT OF FUNDS (continued)

##### Purposes of Restricted Funds:

Big Lottery Fund Reaching Communities (Still changing our futures project)	These funds were used to fund a five-year project providing women with volunteering opportunities. It incorporated opportunities for women to break their isolation and learn new skills through training in communication skills, policies and working safely, the education system and many more. It has assisted volunteers to find work placements and enrol on accredited courses and has provided support to better assist their needs.
The Jack Petchey Foundation	These funds were used to run different activities and events for young people and their parents, so they could show their achievements and present what they have learnt in front of a wider audience. It also helped to build up confidence, improve presentation and leadership skills of these young people.
BBC Children in Need	These funds are part of a three-year grant to run Croydon's unaccompanied minors "Working together to develop resilience" project.
Languages Campaign	This fund represents various donations towards the Albanian Language Campaign.
Tudor Trust	This trust has provided grants over three years towards the Project Director's salary and running costs.
London Youth	A number of small grants provided funds to deliver sports activities and dance sessions for young people.
City Bridge	These funds cover operational costs for the delivery of ESOL classes for women for this and next financial year.
Croydon	These funds are used to run afterschool activities and training for looked after children in Croydon area as well as training for mainstream providers.
GLA – Young Londoners Fund	These funds are used to work with Young People to help them fulfil their potentials, particularly those at risk of getting caught up in crime. It supports a range of education (including Asdan qualifications, cultural and other activities (Heritage etc.).
GLA – Intergenerational Programme	Grant to support the volunteering project that brings Londoners together to tackle social isolation and loneliness.
GLA – Walking and Cycling	Funds to establish a walking group specifically aimed at bringing together speakers of different age groups, to improve familiarity with locals and increase physical fitness and mental through gentle outdoor exercise.
Tampon Tax – East End Community	1 year grant for Domestic Violence support work
Paul Hamlyn Foundation - Covid 19 Project	Emergency grant to manage the current crisis as result of Covid
Lloyds	This is a three year grant to fund the salary of URAS Transition Advocate Worker and associated overhead and management support costs.

# SHPRESA PROGRAMME

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

Paul Hamlyn Foundation - MiCLU let Partnership	MiCLU led partnership project funded by PHF The Shared Ground Fund, addressing challenges in the area of migration and integration, providing advocacy capacity and training and capacity building sessions with Albanian speaking children and young people.
LB Barking & Dagenham	An outreach project to vulnerable migrant communities, predominantly Albanian speaking people.
Government Equalities Office	The aim of the project is to support 60 BAME women returners back into employment, by providing training to improve confidence, gain qualifications, CV and interview skills, and effective communication for those with poor English language skills.
Awards for All Covid-19 funding	To remodel our delivery to meet the most urgent needs for young unaccompanied minors.
Barrow Cadbury Trust/The National Lottery Community Fund COVID Support Fund.	To address the urgent need for mental health support for women from the ASC by work in partnership with an Albanian speaking psychotherapist and train women as mental health champions.
The Henry Smith Charity	Funding the salary and running costs of the project providing support to women and girls in the Albanian-speaking community in London.
Respond and Adapt Programme	Supporting our organisation in providing the vital services required during and after the COVID-19 pandemic, and to share and adapt our practice in response to the crisis.
The City Bridge Trust	Has provided funding to support the organisation during the Covid 19 crisis.
Trust for London	Has provided funding towards the needs arisen from the COVID-19 emergency; phone credit to keep vulnerable unaccompanied asylum-seeking children in touch, food packs for self-isolating/sick asylum seekers.
Trust for London (via the application to The London Community Response Fund)	In response to the Covid19 emergency, has provided funding towards the purchase of relevant equipment and professional advice to secure and upgrade the digital client support platform to establish a permanent interactive client facing online service.
The London Community Response Fund wave 2 and 3	Has provided funding as result of Covid19 crisis to support our work and a partnership project to provide urgently needed holistic social welfare advice for people tackling the social, health and economic fallout from Covid-19, and online money management workshops for looked after children.

In the opinion of the Trustees, there are sufficient resources held to enable each fund to be applied in accordance with the restrictions imposed by the donor.

A transfer of £10,000 was made from general funds to the working capital designated fund during the year.

## **SHPRESA PROGRAMME**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021**

#### **15. RELATED PARTY DISCLOSURES**

During the year, the company paid £2,192 (2020: £1,695) to Andre Demushi, the son of a board member, for training provided to sessional staff.

#### **16. CAPITAL**

The company has no share capital being limited by guarantee. There are 4 members of the company each of whom has undertaken to contribute up to £1 in the event of the company being wound up.

## SHPRESA PROGRAMME

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2021

## 17. COMPARATIVES for FUND MOVEMENTS

These show fund movements in the year to 31 March 2020.

	<u>At 1 Apr</u> <u>2019</u> £	<u>Incoming</u> <u>Resources</u> £	<u>Outgoing</u> <u>Resources</u> £	<u>Transfers</u> £	<u>At 31 Mar</u> <u>2020</u> £
<b>Restricted Funds:</b>					
Albanian earthquake	-	7,259	-	-	7,259
Barking and Dagenham	-	20,000	19,180	-	820
BBC Children in Need	4,751	27,788	34,989	-	(2,450)
BBC Small grant	-	6,838	6,838	-	-
Big Lottery Fund Reaching Communities (Make it Happen)	7,031	17,023	24,054	-	-
Big Lottery Fund Reaching Communities (Still changing our futures)	180	61,889	57,972	-	4,097
City Bridge	-	15,167	13,928	-	1,239
Croydon Council	-	20,000	20,000	-	-
Croydon Summer Programme	-	1,700	1,700	-	-
GLA - Intergenerational Programme	-	8,000	2,314	-	5,686
GLA - Walking and Cycling	-	5,000	1,191	-	3,809
GLA - Young Londoners Funds	3,349	45,093	49,090	-	(648)
Government Equalities Office	-	64,004	64,004	-	-
Languages Campaign	64,891	-	162	-	64,729
Lloyds Banking Group	-	25,000	25,000	-	-
London Youth	2,000	5,900	7,900	-	-
Paul Hamlyn Foundation Covid-19	-	4,777	4,777	-	-
Paul Hamlyn Foundation MiCLU	-	17,986	17,986	-	-
School visit administrator	-	600	600	-	-
Tampon Tax	-	5,500	3,325	-	2,175
The Jack Petchey Foundation	1,060	7,000	8,060	-	-
Trust for London	-	28,891	28,511	-	380
Tudor Trust	3,000	8,750	11,750	-	-
<b>Total Restricted Funds</b>	<u>86,262</u>	<u>404,165</u>	<u>403,331</u>	<u>-</u>	<u>87,096</u>
<b>Unrestricted Funds:</b>					
<b>Designated Funds:</b>					
Working Capital	120,000	-	-	20,000	140,000
<b>General Funds</b>	<u>65,240</u>	<u>41,493</u>	<u>15,177</u>	<u>(20,000)</u>	<u>71,556</u>
<b>Total Unrestricted Funds</b>	<u>185,240</u>	<u>41,493</u>	<u>15,177</u>	<u>-</u>	<u>211,556</u>
<b>Total Funds</b>	<u>271,502</u> =====	<u>445,658</u> =====	<u>418,508</u> =====	<u>-</u> =====	<u>295,652</u> =====