



Great Yarmouth Refugee & Outreach Support Limited

A company limited by guarantee and registered charity

Company registration number 04620448

Charity number 1110281

FINANCIAL STATEMENTS

For the year ended

31st March 2024

43 North Quay

Great Yarmouth

Norfolk

NR30 1JE

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31st March 2024

The trustees, who are also directors for the purposes of company law. Have pleasure of presenting their report and the unaudited financial statements of the charity for the year ended 31 March 2024.

REFERENCE AND ADMINISTRATIVE DETAILS:

Registered charity name:	Great Yarmouth Refugee & Outreach Support Limited
Company registration number	04620448
Charity registration number	1110281
FCA registration number	760728
Principle and Registered Office:	43 North Quay Great Yarmouth Norfolk NR30 1JE

THE TRUSTEES

The Trustees and Directors serving the Charity and Company at the approval of the report were as follows:

Ms Jennifer Eaton (Chair)
Mr Tony Dailide (Vice Chair)
Ms Jennifer Newcombe (Treasurer)
Mr Olu Ogunnowo
Ms Anita Wojtowicz (Appointed 27 April 2023)
Mr Derek Neale (Appointed 06 June 2024)

Senior Management Team serving the Charity and Company at the approval of the report were as follows:

Ms Armine Nikoghosyan
Dr Louise Humphries

Bankers:

The Cooperative Bank
PO Box 250, Delf House, Southway, Skelmersdale WN8 6WT

Independent examiners:

Mr N J Fenn
Fenn & Co
The Office, 4a Allendale Road, Caister on Sea, Norfolk NR30 5ES

Trustees Annual Report

• GYROS Aims and Objectives

Purpose & Aims

Our purposes as set out in the objects contained within the company's Memorandum of Association are to:

Relieve poverty, hardship and distress, in particular but not exclusively for people seeking asylum, migrant workers and refugees in Norfolk and the surrounding districts by;

- *Providing support services to enable the said persons to live independently and participate more fully in society*
- *Advancing the education of the public about the issues of asylum seekers, refugees and people of diverse ethnic origin in order to promote rehabilitation and integration*

Ensuring our work delivers our aims

We review our aims, objectives and activities each year. We monitor and review the outcomes of our work, looking at the success of each activity and the impact and public benefit our activities have on the people we are here to support.

Throughout the year we consult with service users (current, past and future) through an on-going service user survey and regular focus groups with clients and community conversations.

We are an organisation 'led by experience' in terms of our Governance, senior management, frontline staff and volunteers.

Who used and benefited from our services?

We support vulnerable people living in Norfolk, Suffolk parts of Cambridgeshire and Lincoln who have a migrant background. This may include asylum seekers, refugees and vulnerable EU nationals.

New clients tend to contact us at a point of crisis. During the initial meeting we undertake a holistic triage and needs assessment. This often results in identifying numerous other unmet needs. Staff develop a support plan for people which is reviewed and followed up. The top issues faced by our clients are:

- Immigration issues
- Benefits & Welfare
- Safeguarding (including DA victims, exploitation, destitution)
- Housing (including homelessness)

Immigration continues to be the biggest enquiry clients contact us about. Immigration Advice also underpins all eligibility to life in the UK so that knowledge also underpins our general advice services. This year, safeguarding cases exceeded Housing, perhaps reflecting the cost-of-living crisis we are experiencing and more people experiencing destitution. The topline figures for this year are:

Advice service	People	Cases	Contacts
2023/24	1674	3347	13,967
2022/23	2013	3215	15,346
2021/22	1193	2160	10,691

Client numbers continue to increase but the number of contacts per client has dropped as we try to do improve our triage of enquiries.

The **nationalities** of our client group continue to change and likewise, our service adapt in response to that evolving need. Overall Portuguese (of which 50% originate from a former Portuguese colony including Guinea-Bissau, East Timor, Cape Verde, Sao Tome, Angola) now equal our Romanian client group. We have seen a growing number of Bulgarian clients too this year, many from the Roma communities. Our work in Ipswich and Lincoln bring in a more diverse group of nationalities.

Significant changes this year saw us awarded our first grant from the Home Office. This has enhanced our ability to support clients through links to the Vulnerability Teams and Resolution Centre. This blended well with partnership funding from The Justice Together Initiative (JTI) to increased capacity of Immigration Advice within grassroots organisations in the East of England. Immigration Advice is the top issue new clients come to us for.

LEAN continues to develop in Lincoln supported by long term core funding from LocalMotion. We have been able to invest in staff and volunteers and now have Immigration Advice based in the city.

In the summer of 2023, we moved out of the community café in the central library in Great Yarmouth to a café in the Time and Tide Museum. On the one hand enhancing the museum's offer to visitors, we can also benefit from visitors from outside the town having a day out. It gives us great space, which is safe and we now hold most of our community activities in here and see clients.

Achievements & performance

We continue to strive for the highest quality of service provision to our clients and partner agencies. To support this aim we are accredited by The Office of Immigration Services (OISC) for Immigration advice, the Financial Conduct Authority for money and debt advice and MATRIX for our Information, advice and guidance service.

We invest in staff CPD to improve formal qualifications they hold, for example new advice staff undertake a Level 2 in IAG, advisors start with Level 2 in Community Interpretation and develop up to full translator qualifications. Advisors working in Debt are qualified as Money and Debt Advisors through the IMA, through the funding from the Santander Foundation. This year, we have two new L1 Immigration Advisors and a new L2 Immigration. We also have three staff under supervision for L2 Asylum and Protection.

We have built on our links with Cambridge University through the ESRC funded 'UK in a Changing Europe' through securing a UKRI funded three-year community partnership role in a research project looking at health inequalities in Migrant, refugee and asylum communities. We contribute to regional and national conferences, and regularly provide evidence to support academic and practitioner papers, articles and blogs. This helps to build our 'brand' but perhaps more importantly, helps to get our clients' voices heard by people who design policies and systems that many of our clients struggle to flourish through.

- Financial Review

Restricted funds are funds that can only be used for a particular restricted purpose within the objects of the charity. Such restrictions arise when specified by the donor. Any funds restricted for the purpose of capital expenditure are transferred to the unrestricted funds when spent as the restriction has been discharged by the acquisition. Restricted funds are listed in Note 13 in a later section. We continue to be committed to securing funding from numerous sources in order to reduce the financial vulnerability of the organisation.

Unrestricted funds are funds that are available for use at the discretion of the trustees in accordance with the charitable objectives.

Principal Funding sources

The National Lottery Community Fund ended in 2023 after 4 years of a partnership fund. Unfortunately, GYROS were the only partner coming out of that partnership, reflecting the willingness of GYROS trustees and staff to adapt and evolve to meet growing and changing needs of communities and funders.

Our principal funding is now for specialist advice – Immigration and Money and Debt.

This year we have been dependent on many smaller funds which have allowed us to test new services and develop activities. The downside is the time needed to apply for multiple small funds and then report on them. Thus, towards the end of the year we applied for some large partnership funds including Justice Together Initiative (JTI).

Much management time has been taken up with bid writing and embedding new projects so the ability to top up reserves through paid for training and research services has been limited. Moving the community café from the library to a tourist destination will hopefully generate a surplus over the summer months to generate free reserves. We have also used some reserves to fund salaries between funding ending and new funds starting so we could retain good staff. As a result, our reserves are similar to last year.

We continue to work on service contracts with national providers (Migrant Help and We Are Digital) which operate on a payment by results model, cashflow for these services comes from the reserves. These contracts give us a small but steady income stream.

Reserves Policy

Our Reserves Policy remains between 3-6 months of operating costs. Reserves can be used as working capital for contracts in which we are paid retrospectively for services provided (e.g. We are Digital Contract), to help fund pilot or test and develop new services/ projects, to administer food, accommodation, fuel, clothing, to destitute clients in crisis through our 'Crisis Fund' and to wind up the charity if needed.

Our budgeted expenditure for 2024/25 is £33,000 per month so the Reserves at the end of this financial YE 2024 stand us at 2 months running costs. However, we also have secured some unrestricted funding from Lloyds, AB Charitable Trusts and Local Motion so this allows us flexibility. In the current year we aim to grow reserves to 3 months running costs.

• Future Plans

Immigration Services: Need for accredited Immigration Advice continues to grow. Through the JTI funded East of England Immigration Partnership we now lead on we will work with other grass roots providers to increase capacity and shared working across the region. We will also look to introduce a paid for Immigration Service for some services to help fund our overall Immigration Service.

Research partnerships with universities will help to further develop our **research services and expertise**. Building on the success with our link with Cambridge University through the ESRC funded 'UK in a Changing Europe' we have also developed relationships with other Universities as part of funded research partnerships. This feeds into our developing regional infrastructure organisation 'Migration Matters East' where we will build on these research links, support other small specialist frontline migrant organisations in the East and ensure we can provide robust information to help shape system design and policy.

Community activities and events are core to supporting migrants to build a sense of belonging – as well as building resilience to navigate through their new life in the UK. Improving English language skills is crucial to live in the UK so we will look to enhance our ESOL offer.

Anti-racism is at the heart of our service design and going forward we would like to develop proactive activities within our communities to promote tolerance. We will achieve this through 'All for One and One for All' which two of our younger staff are working on.

Advice and advocacy will continue as a key activity although it is one of the most difficult services to fund. It is such an important way to bring people into the 'service' as new clients come and find us when they need a solution. This starts our journey of building trust with people.

LEAN based in Lincoln will continue to be supported by GYROS but with the need to take on a property in the city for LEAN it now makes sense to constitute LEAN to run and manage a community space.

• Structure, Governance and Management

Governing document

The organisation was constituted in 1998, registered as a company limited by guarantee on 18 December 2002 and registered as a charity on 30 June 2005. The company was established under a Memorandum of Association which established the powers and objects of the charitable company and is governed under its Articles of Association.

Trustee Recruitment

The Directors of the Company are also Charity Trustees for the purposes of charity law.

All trustees give their time voluntarily and do not receive any benefits from the charity. Any expenses paid to Trustees are listed in Note 7 of the accounts.

Methods, policies and procedures are in place for the recruitment, appointment, induction and training of new trustees. Given the nature of our work we undertake with destitute people primarily with a migrant background we seek to ensure the views of our client group are reflected in the diversity of the Trustees.

Potential trustees are contacted by the manager and invited to meet with the Chair of Trustees, having completed an application form. They are then invited to attend a Board Meeting as an observer to assess

their suitability to become a Trustee. They may then be invited to another Board Meeting where both discuss their suitability, and a vote is taken by existing trustees.

Risk Management

A review of the major risks is traditionally undertaken annually. However, given the challenges of the year throughout the pandemic we have reviewed the Risk Register at Monthly Governance meetings.

Organisational Structure

The charity has a Management Committee comprising of 6 Trustees and Directors. These 6 members represent a range of professional skills and life experiences.

The Management Committee meets monthly together and with senior staff following a template agenda. These meetings alternative between full Trustee meetings on month and online Interim Trustee meeting the next month. Each year in December we have a Strategic Planning session ready for the next financial year.

A scheme of delegation is in place with senior management in terms of day-to-day delivery of services. There are also several key procedure documents in place covering financial procedures, Safeguarding, data protection, Health and Safety, equality and diversity, for example. This are reviewed by Trustees annually

Registered Office:
43 North Quay
Great Yarmouth
Norfolk
NR30 1JE

Signed by order of the Trustees

Jennifer Newcombe
Trustee & Treasurer


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20 December 2024

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF GREAT YARMOUTH REFUGEE & OUTREACH SUPPORT LIMITED

I report on the accounts of the charity for the year ended 31 March 2024 set out on pages 10 to 22.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND INDEPENDENT EXAMINER

The charity's trustees (who are also the directors of Gt. Yarmouth Refugee & Outreach Support Ltd for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- Examine the accounts (under section 145 of the Charities Act)
- To follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act); and
- To state whether particular matters have come to my attention.

BASIS OF INDEPENDENT EXAMINER'S STATEMENT

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection to my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements:-

- To keep accounting records in accordance with section 130 of the Charities Act
- To prepare Accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Name:


N. J. Fenn

Address:

The Office, 4a Allendale Road, Caister-On-Sea
Great Yarmouth, Norfolk NR30 5ES

Professional Qualification:

Association Of Chartered Certified Accountants

 10TH DECEMBER 2024

GREAT YARMOUTH REFUGEE & OUTREACH SUPPORT LIMITED

Statement of financial activities (incorporating an income and expenditure account)

For the year ended 31 March 2024

		Unrestricted £	Restricted £	2024 Total £	Unrestricted £	Restricted £	2023 Total £
	Note						
Income from:							
Donations and grants	2	87,756	289,722	377,478	24,887	387,856	412,743
Charitable activities	3A						
Training, research and other		75	5,288	5,363	19,575	580	20,155
Other trading activities – café takings		42,475	713	43,188	6,251	–	6,251
Investment Income		90	–	90	151	–	151
Total Income		130,396	295,723	426,119	50,864	388,436	439,300
Expenditure on:							
Charitable activities	3B						
Providing settlement and integration support services for immigrants		112,932	311,025	423,957	36,168	294,989	331,157
Support costs		22,926	33,939	56,865	23,421	41,642	65,063
Total expenditure		135,858	344,964	480,822	59,589	336,631	396,220
Net income / (expenditure) for the year	4	(5,462)	(49,241)	(54,703)	(8,725)	51,805	43,080
Transfers between funds		7,625	(7,625)	–	(74,521)	74,521	–
Net movement in funds	13	2,163	(56,866)	(54,703)	(83,246)	126,326	43,080
Reconciliation of funds:							
Total funds brought forward		60,449	161,086	221,535	143,695	34,760	178,455
Total funds carried forward		62,612	104,220	166,832	60,449	161,086	221,535

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 13 to the financial statements.

GREAT YARMOUTH REFUGEE & OUTREACH SUPPORT LIMITED
Balance sheet

Company no. 04620448

As at 31 March 2024

	Note	£	2024 £	£	2023 £
Fixed assets:					
Tangible assets	9		22,427		13,325
Current assets:					
Debtors	10	25,774		73,312	
Cash at bank and in hand		122,595		167,590	
		148,369		240,902	
Liabilities:					
Creditors: amounts falling due within one year	11	3,964		32,693	
Net current assets / (liabilities)			144,405		208,210
Total assets less current liabilities			166,832		221,535
Total net assets / (liabilities)	12		166,832		221,535
The funds of the charity:	13				
Restricted income funds			104,220		161,086
Unrestricted income funds:					
Designated funds		-		-	
General funds		62,612		60,449	
Total unrestricted funds			62,612		60,449
Total charity funds			166,832		221,535

The charitable company is entitled to exemption from audit under section 477 of the Companies Act 2006 for the year ending 31 March 2024

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with section 476 of the Companies Act 2006.

The Trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

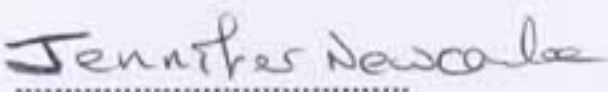
(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to charitable small companies.

Approved by the Trustees on

and signed on their behalf by

20/12/24



NAME..Jennifer Newcombe - Trustee

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) 2019, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The charitable company meets the definition of a public benefit entity under FRS 102.

c) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

There are no key judgements that the charitable company has made which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of the provision of a specified service is deferred until the criteria for income recognition are met.

e) Fund accounting

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received or generated for the charitable purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular purposes.

1 Accounting policies (continued)

f) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose
- Expenditure on charitable activities includes the costs of provision of space and services undertaken to further the purposes of the charity and their associated support costs
- Other expenditure represents those items not falling into any other heading

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

g) Operating leases

Rental charges are charged on a straight line basis over the term of the lease.

h) Tangible fixed assets

The cost of minor additions or those costing less than £250 are not capitalised. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

- Office Equipment 20% reducing balance
- Cafe Equipment 33% on cost

i) Pensions

Employer contributions to employees defined contribution pension schemes are charged to Statement of Financial Activities during the year.

2 Income from donations and grants

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
Donations	1,563	-	1,563	1,998
Grants	86,193	289,722	375,915	410,745
	<u>87,756</u>	<u>289,722</u>	<u>377,478</u>	<u>412,743</u>

3A Income from charitable activities

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
Training, research & Other income	75	5,288	5,363	20,155
Total income from charitable activities	<u>75</u>	<u>5,288</u>	<u>5,363</u>	<u>20,155</u>

For the year ended 31 March 2024

3B Analysis of expenditure

	Providing settlement & integration support services for immigrants £	Support costs £	2024 Total £	2023 Total £
Staff costs (Note 5)	349,862	-	349,862	285,847
Subscription and database	16,285	-	16,285	6,031
Client support	24,219	-	24,219	13,750
Staff training and development	9,028	-	9,028	9,379
Staff travel and subsistence	10,502	-	10,502	16,019
Recruitment	-	-	-	132
Telephone and utilities	-	4,204	4,204	3,344
Print, postage and sundry	-	4,442	4,442	4,614
Partnership grant payments	13,050	-	13,050	-
Project Management	1,012	-	1,012	-
Rent and Insurance	-	20,495	20,495	17,994
Health and Safety	-	379	379	366
Office supplies	-	8,245	8,245	6,622
Depreciation	-	6,543	6,543	3,477
Accounting, admin support and independent examination Fees	-	12,556	12,556	28,645
Total expenditure on charitable activities	423,958	56,864	480,822	396,220
Support costs	56,864	(56,864)	-	-
Total expenditure 2024	480,822	-	480,822	396,220
Total expenditure 2023	396,220	-	396,220	

Of the total expenditure, £135,858 was unrestricted (2023: £59,589) and £344,964 was restricted (2023: £336,631).
Support costs are costs incurred to facilitate charitable activities of the charity.

For the year ended 31 March 2024

4 Net Incoming resources for the year

This is stated after charging / crediting:

	2024 £	2023 £
Depreciation	6,543	3,477
Independent examination	1,500	1,500

5 Analysis of staff costs, Trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:

	2024 £	2023 £
Salaries and wages	327,344	274,866
Social security costs	17,085	6,760
Employer's contribution to defined contribution pension schemes	5,433	4,221
	349,862	285,847

No employee earned more than £60,000 during the year (2023: nil).

The total employee benefits including pension contributions of the key management personnel were £77,294 (2023: £70,875)

6 Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2024 No.	2023 No.
Number of Frontline Delivery Staff	13.0	10.0
Number of Café Staff	4.0	2.0
Number of administrative staff	2.0	2.0
Number of management staff	2.0	2.0
	21.0	16.0

For the year ended 31 March 2024

7 Related party transactions

Louise Humphires, the Chief Executive Officer, provided professional services for project management during the year of nil (2023: £3,129).

Jenny Eaton (Trustee) was reimbursed expenses for Travel to Community Pathways Partnership meetings nil (2023: nil).

Elliott Clarke, son of the Jenny Eaton (Trustee), is an employee of the charity and was paid remuneration of £27,505 (2023: £28,025) during the period from April 2023 to March 2024.

There are no other related party transactions other than the above. There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Tangible fixed assets

	Equipment £	Total £
Cost or valuation		
At the start of the year	45,614	45,614
Additions in year	15,645	15,645
	<u>61,259</u>	<u>61,259</u>
At the end of the year		
Depreciation		
At the start of the year	32,289	32,289
Charge for the year	6,543	6,543
	<u>38,832</u>	<u>38,832</u>
At the end of the year		
Net book value		
At the end of the year	<u>22,427</u>	<u>22,427</u>
At the start of the year	<u>13,325</u>	<u>13,325</u>

All of the above assets are used for charitable purposes.

10 Debtors

	2024 £	2023 £
Other debtors	5,784	507
Accrued income	19,990	72,805
	<u>25,774</u>	<u>73,312</u>

For the year ended 31 March 2024

11 Creditors: amounts falling due within one year

	2024 £	2023 £
Taxation and social security	-	-
Other creditors	137	835
Accruals	3,827	5,473
Deferred income	-	26,384
	<u>3,964</u>	<u>32,693</u>

12 Analysis of net assets between funds at the end of year

	General unrestrict ed £	Designated £	Restricted £	Total funds £
Tangible fixed assets	22,427	-	-	22,427
Net current assets	40,185	-	104,220	144,405
Net assets at the end of the year	<u>62,612</u>	<u>-</u>	<u>104,220</u>	<u>166,832</u>

Analysis of net assets between funds at the start of year

	General unrestrict ed £	Designated £	Restricted £	Total funds £
Tangible fixed assets	13,325	-	-	13,325
Net current assets	47,124	-	161,086	208,210
Net assets at the end of the year	<u>60,449</u>	<u>-</u>	<u>161,086</u>	<u>221,535</u>

GREAT YARMOUTH REFUGEE & OUTREACH SUPPORT LIMITED
Notes to the financial statements

For the year ended 31 March 2024

13 Movements in funds

	During the year	At the start of the year £	Income & gains £	Expenditur e & losses £	Transfers £	At the end of the year £
Restricted funds:						
AMIF		350	-	-	-	350
ATJF		-	-	-	-	-
ATJF 3		447	-	(447)	-	-
BBO TMP		-	-	-	-	-
Breckland		10,364	-	(10,364)	-	-
CPP National Lottery Community Fund		-	4,309	(4,309)	-	-
CPP KDT		-	42,969	(42,969)	-	-
CRF (Community Renewal fund)		-	-	-	-	-
GYBC Outreach		-	713	(713)	-	-
GYBC R&A		16,120	-	(16,120)	-	-
HO EUSS		-	49,757	(48,594)	(1,163)	-
IMA		-	2,609	(700)	-	1,909
JTI		-	42,000	(40,146)	-	1,854
LCF UKIF		-	10,000	(6,409)	-	3,591
LEAN Dawber		-	-	-	-	-
LEAN Mercers		-	-	-	-	-
Lincoln CoL		-	2,500	(700)	-	1,800
NCF – Dudgeon		10,000	-	(7,411)	(1,497)	1,092
NCF – Welcome		5,000	-	(3,964)	(580)	456
NTW		6,950	-	-	-	6,950
NCF HSF 2		-	-	-	-	-
NCF HSF (Crisis)		-	-	-	-	-
NCF HSF 5		-	10,000	(10,000)	-	-
NCF KYN		880	47,020	(33,281)	(3,319)	11,300
NCF Maternity		8,496	-	(7,430)	(1,066)	-
NCF REND		754	150	(904)	-	-
NCF Seldom		-	-	-	-	-
NCF UKR FUND		1,103	-	(1,103)	-	-
NCF CV		-	9,000	(8,509)	-	491
PPT		-	-	-	-	-
RTS		-	-	-	-	-
SCONE		366	-	(366)	-	-
Santander BC4BF		86,749	-	(34,956)	-	51,793
Santander CoL		12,500	20,000	(9,866)	-	22,634
TNL CoL		-	54,695	(54,695)	-	-
WREN		1,007	-	(1,007)	-	-
UKHSA		-	-	-	-	-
Total restricted funds		161,086	295,722	(344,963)	(7,625)	104,220
Unrestricted funds:						
<u>General funds</u>		60,449	130,396	(135,858)	7,625	62,612
Total unrestricted funds		60,449	130,396	(135,858)	7,625	62,612
Total funds		221,535	426,118	(480,821)	-	166,832

GREAT YARMOUTH REFUGEE & OUTREACH SUPPORT LIMITED
Notes to the financial statements

For the year ended 31 March 2024

13 Movements in funds (continued.....)

During previous year	At the start of the year £	Income & gains £	Expenditur e & losses £	Transfers £	At the end of the year £
Restricted funds:					
AMIF	350	-	-	-	350
ATJF	7,129	-	(7,112)	(17)	-
ATJF 3	-	12,196	(11,749)	-	447
BBO TMP	(13,641)	40,497	(28,329)	1,473	-
Breckland	-	30,000	(19,636)	-	10,364
CPP National Lottery Community Fund	19,737	72,805	(169,274)	76,732	-
CRF (Community Renewal fund)	-	2,000	(2,000)	-	-
GYBC R&A	-	20,000	(3,880)	-	16,120
LEAN Dawber	-	1,000	(1,000)	-	-
LEAN Mercers	(1,744)	24,000	(22,333)	77	-
NCF – Dudgeon	-	10,000	-	-	10,000
NCF – Welcome	-	5,000	-	-	5,000
NTW	6,950	-	-	-	6,950
NCF HSF 2	-	5,000	(5,000)	-	-
NCF HSF (Crisis)	1,700	-	(1,700)	-	-
NCF KYN	-	13,670	(12,790)	-	880
NCF Maternity	-	10,000	(1,504)	-	8,496
NCF REND	-	5,000	(4,041)	(205)	754
NCF Seldom	5,000	276	(5,481)	205	-
NCF UKR FUND	-	10,000	(8,897)	-	1,103
PPT	2,440	-	(2,007)	(433)	-
RTS	-	580	(1,185)	605	-
SCONE	366	-	-	-	366
Santander BC4BF	(347)	100,000	(12,904)	-	86,749
Santander CoL	-	12,500	-	-	12,500
WREN	-	13,912	(10,905)	(2,000)	1,007
UKHSA	6,820	-	(4,904)	(1,916)	-
Total restricted funds	34,760	388,436	(336,631)	74,521	161,086
Unrestricted funds					
<u>General funds</u>	<u>143,695</u>	<u>50,864</u>	<u>(59,589)</u>	<u>(74,521)</u>	<u>60,449</u>
Total unrestricted funds	143,695	50,864	(59,589)	(74,521)	60,449
Total funds	178,455	439,300	(396,220)	-	221,535

Transfers

Transfers from HO EUSS, NCF Dudgeon, NCF Welcome, NCF KYN and NCF Maternity to general funds represents overpend on these projects funded by general funds.

Purposes of Unrestricted funds

Unrestricted fund includes the following:

AB Charitable Trust awarded an unrestricted grant of £20,000 to support our advice service.

LEAN – Local Motion is long term funding for the continued development of LEAN in Lincoln.

Lloyds Bank Foundation (LBF) awarded a 3-year unrestricted grant to support the running of GYROS. It also includes additional enhanced support.

Purposes of restricted funds

Access to Justice Funding (ATJF) ended in April 2023 after three waves of funding. This supported our immigration advice service and was replaced and enhanced through securing Justice Together Funding for the Immigration Advice Service during 2023.

AMIF funding for the Ubagari4women project ended in December 2019 but in June–July 2020 we underwent a full EU audit. As a result, we have 360 euros of disallowed expenditure thus this funding sits in the fund.

ATJF3 – A further grant from the ACCESS To Justice Fund to support our Immigration Advice service

For the year ended 31 March 2024

13 Movements in funds (continued.....)

Building Better Opportunities (BBO) Norfolk supported young people who are not in education, employment, or training (NEET) or at Risk of NEET in school (RONIS). It is co funded by The National Lottery Community Fund and the European Social Fund through a Norfolk partnership lead by The Matthew Project. This programme ended June 2023.

Breckland – Funding to offer our multi-lingual advice across the Breckland region of Norfolk. In partnership with ACCESS we set up new Drop In session in Watton and Thetford including delivering within some of the local employers.

CRF (Community Renewal Fund) – Working in partnership with East Coast College we offered into work support to people from within the Culturally and Linguistically Diverse communities in Great Yarmouth. People who were out of work were identified and supported with practical issues such as CVs, job search and signposted to college courses.

CPP is the four-year Community Pathway Partnership funded by The National Lottery Community Fund. In partnership with Keystone Development Trust in Thetford and ACCESS in Kings Lynn it funded our core service and operation. Embedded within the programme design is research and monitoring and evaluation so we can better tell our story and disseminate information that can help shape and transform systems to better meet the needs of our communities.

CPP KDT As above – one of the partners KDT folded so they reallocated their share of the funds to GYROS and the other partner in the partnership.

GYBC Outreach is a new relationship with Great Yarmouth Borough Council which funds our experienced multi-lingual staff to support the Homeless Outreach team.

GYBC R&A – This funding enabled us to support Ukrainian refugees living in Great Yarmouth (on various visas routes) with general advice and support including pre-ESOL and ESOL embedded learning.

HO EUSS is a new 2 year grant from the Home Office to deliver Level 2 Immigration Advice to EU nationals applying late to the Settlement Scheme.

IMA is funding from the EU Delegation to translate and distribute the annual IMA survey which monitors the rights of EU Nationals post-Brexit.

JTI – Justice Together Funding is 3 years of funding from November 2023 to develop a network of grassroots organisations across the East of England to increase the capacity of Immigration Advice.

LCF – UKIF – Is one year of funding from the Ukrainian Integration Fund through Lincolnshire Community Foundation to support Ukrainian nationals living in and around Lincoln.

LEAN Dawber – The Dawber funding supported the launch of LEAN in Lincoln through a formal, and well attended event on 7th November 2022. LEAN is a newly formed community group in Lincoln – Lincoln Embracing All Nations.

Mercers Company funded the initial set up in Lincoln. Working with the Islamic Association of Lincoln and Lincoln City Council we received a grant to fund GYROS to enable us to recruit staff in Lincoln. LEAN will become its own constituted group delivering activities like those of GYROS in Lincoln.

LEAN COL is a grant through the UK Shared Prosperity Fund to undertake research in our Culturally and Linguistically Diverse communities in Lincoln to understand the impact of the cost of living.

NCF HSF – Norfolk Community Foundation Household Support Fund offered a third round of funding to support destitute households in Great Yarmouth with vouchers for groceries and utilities.

For the year ended 31 March 2024

13 Movements in funds (continued.....)

NCF Dudgeon part-funds a Community Youth worker who offers a Drop In and 121 support for young people to look at careers in STEM.

NCF Welcome – funding this year enabled us to part fund a Community Youth worker to offer wellbeing support. These young people had some great opportunities including young women and girls participating in a media project delivered by Plan International.

NTW: borough wide partnership delivery

NCF KYN – 'Know your Neighbourhood' funding is distributed through Norfolk Community Foundation from DCMS. Following a successful pilot project in the previous year, we secured a further two years of funding to encourage volunteer within our communities – and a sense of togetherness and belonging.

NCF Maternity – Funding through Norfolk Community Foundation to support people accessing maternity services through the James Paget Hospital. We offered drop in sessions to new parents, updated our advice and guidance information for people from different cultures. We also offered 121 support to people who were struggling to understand SMP/ MA; eligibility to services.

NCF REND – Through Norfolk Community Foundation we were commissioned to undertake research within migrant communities in Norfolk.

NCF – Seldom Heard is a piece of research around why migrant communities, in particular Roma and refugees struggle to access Mental Health Services.

NCF UKR FUND – The Ukrainian Support funding through Norfolk Community Foundation enabled us to start working with Ukrainians new to the area, and their host families. This dove-tailed into funding from GYBC which meant we could continue the support and activities.

NCF CV – Community Voices funding from the ICB to capture and share the voices of local residents on a range of health topics and issues.

PPT – Funding from Peoples Postcode Trust had started before COVID and with our community café closed for two years we used the carry over funding to help reopen the café in summer 2022.

RTS – Right to Succeed is a youth programme in Great Yarmouth. GYROS were commissioned to consult with migrant communities in Yarmouth.

SCONE funding is outstanding from previous year to undertake health research. We are holding it to run an additional piece of health related research in the future. Santander funding focuses on digital and financial inclusion.

Santander The Santander Foundation fund a digital and financial inclusion service which is delivered through our FCA accredited Money and Debt advisors and community team. Through it was offer a range of group and one to one support.

For the year ended 31 March 2024

13 Movements in funds (continued.....)

Santander CoL – The Santander Foundation offered us an additional 'cost of living' uplift grant to help support us with the additional costs of running the charity.

TNL Covid funding from DCMS provided short term funding for additional multi-lingual advisor and caseworker time which helped us deal with growing complexity of client casework. It also funded changes to our office which allowed us to be Covid compliant meaning staff could work from the office (as many had struggled working from home). The funding also helped us buy H&S equipment to restart face to face delivery with clients.

WREN – Through St Giles' funded from the Tampon Tax we were one of the Great Yarmouth partners to deliver a women's empowerment programme. It included upskilling volunteers in an IAG qualification with four people moving into employment with us.

UK HSA formerly Public Health England, the UK Health Security Agency contracted GYROS along with 4 other migrant specialist organisations in the UK to look at how communication to, from and within migrant communities can be improved. It concluded with a report submitted to various government departments.

14 Legal status of the charity

Great Yarmouth Refugee & Outreach Support is a company limited by guarantee (and has obtained registered charity status) governed by its memorandum and articles of association. The liability of each member in the event of winding up is limited to £10.