



Together we make a difference

Age UK South Gloucestershire Annual Report 2023/24

www.ageuk.org.uk/southgloucestershire

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Report of the Trustees for the year ended 31st March 2024

The trustees (who are also directors of Age UK South Gloucestershire for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Memorandum and Articles incorporated 26/05/2005 as amended by special resolution registered at Companies House on 10/08/2012 as amended by special resolution(s) dated 29 Jul 2016 as amended on 02 Sep 2019 as amended by special resolution(s) dated 27 sep 2019 as registered at companies house on 05 Nov 2019.

Reference and Administration Details

Official Name of Charity: Age UK South Gloucestershire

Charity Registered Number: 1109999

Company Registered Number: 05464737

Directors and Trustees:



Warren Gemberling (Chair)

Warren was elected to the Board in January 2020. He graduated university with a degree in accounting and qualified as a CPA at KPMG in Des Moines, Iowa. He moved to the UK in 1990 and worked for several multinationals in Finance. Keen to give back, he joined Age UK South Gloucestershire initially as the Treasurer but stood down from that role in February 2022 when he was elected as Chair.



Elizabeth Narey (Treasurer)

Liz was elected to the Board in January 2020. She is a commercially and financially experienced senior manager and worked as a senior director with Babcock International Group for 23 years. She has worked within a number of Joint Ventures as Executive/NonExecutive Director in Education, Defence and Support Services. She brings her wide experience to the Board to assist in developing and supporting the Charity's key aims. She took up the role of Treasurer in February 2022.



Kelvin Warlow

Kelvin was elected to the Board in September 2019. On retiring from the Ministry of Defence in 2000, he soon joined Age UK York in various roles including Handyman Services and Information Officer. In 2013 Kelvin joined Age UK South Gloucestershire as a volunteer telephone befriender and office support to the Volunteer Manager. Kelvin is a keen amateur artist, DIY enthusiast and enjoys travel. He has two children and four grandchildren.



Tony Prosser

Tony was elected to the Board in November 2022. He is Professor Emeritus of Public Law at the University of Bristol. He specialises in law and regulation and legal control of government. Tony enjoys cycling and hill walking.



Carole Knocker

Carole was elected to the Board in May 2023. She had a 37 year career in the NHS. She has MSc in leadership and has held director level roles NHS in both England and Wales.

Senior Management

Mark Flower
CEO

Ellie Gingell
Head of Finance
and Company Secretary

Christine Wedlake
Head of Services

Recruitment and Appointment of New Trustees

Potential Trustees are identified by the Chairman and other Trustees or through appropriate advertisement and invited to attend a board meeting before deciding whether to accept the appointment. A skills audit of existing Trustees is undertaken, and the recruitment of Trustees designed to rectify gaps in the skills available and maintain those currently covered. In general, Trustees will bring specific expertise (e.g. financial or legal) or will have experience of working with older people in the charitable sector. We have a robust induction policy, training and procedures for all new and existing Trustees.

Tracey Houghton Rochester resigned as a Trustee on 20th June 2023

Chair's Statement

Whilst this has been a challenging year, it has been an extremely positive one in many ways. In March 2023 we said goodbye to our CEO of 12 years and bought in an interim Mark Flower, who came from a corporate, fundraising and communications background. After going through a rigorous recruitment process, we offered Mark the role on a permanent basis. His remit was to improve our financial position, retain staff and develop our services. Mark with his senior leadership team, supported by the Board of Directors has overseen income increasing by over £300k whilst the spend on services has increased by £140k. This has moved us from a large deficit budget in 22/23 to a small excess in 23/24.

I am so pleased to see that we have not just maintained our Services but have delivered more. This includes our new home from hospital project, Welcome Home. The year ended on a very positive note with National Lottery Community Funding grant to enable us to deliver services to the harder reach communities, whether this is by geography or characteristic. This three-year project starts in April 2024.

“Together we make a difference” is one of our key values. I’m so pleased to see it in action with our colleagues, volunteers, supporters and partners to make a difference in the lives of our support seekers in South Gloucestershire. But the demand for our services continues to increase with the cost-of-living crisis, isolation and the health issues associated with our community over 50.

I want to thank the team, both paid and volunteers, that not only worked hard to accomplish this improvement but also continued to deliver top quartile services. I also want to thank our Trustees, the commissioners, our individual and corporate supports and grant funders that came together to make a difference.

We are very pleased to welcome World Cup winner Natasha “Mo” Hunt as the charity’s first Ambassador. She is a remarkable athlete and woman who not only believes in our values but lives them to. We have a number of events lined up with Mo, leading to the World Cup in England in 2025.

Warren Gemberling
Chair

“
I’m so pleased to see it in action
with our colleagues, volunteers,
supporters and partners to make a
difference in the lives of our
support seekers in South
Gloucestershire.”

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Accepted Accounting Practice). Company and Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. Structure, governance and management The Charity is administered through a Board of Directors who are also the charity Trustees. Whilst our governing document requires us to have a minimum of three Directors, we have been fortunate to have the services of up to five during the year to March 2024.

Board meetings are held bi-monthly, when monitoring reports are presented on finances, service issues, performance and development opportunities. The Board also discuss their responsibilities for the financial sustainability and strategic planning for the work of the Charity and for Safeguarding and Health & Safety issues. The Chief Executive Officer, Head of Finance and Treasurer meet as appropriate to prepare recommendations for the full Board regarding financial matters such as the annual budget and the reserves policy.

Day to day management of the organisation is the responsibility of a full time Chief Executive Officer who has overall responsibility for the team of staff and volunteers. The Trustees carry out an annual review of the risks faced and the procedures established to manage those risks. Internal risks are minimised by the implementation of effective internal control procedures that ensure both appropriate authorisation of all transactions and projects and consistent quality of delivery for all operational aspects of the charity. External risks (e.g. changes to government priorities, cuts to available funding due to budgetary constraints) are also identified and appropriate mitigation measures established where possible. Examples of mitigation measures in place include:

Cybersecurity Risk

- The organisation employed an external agency to conduct a security review during 2021 and the internal Wi-Fi device connections are monitored
- Multi-factor Authorisation (MFA) has been implemented where possible in line with good industry practice.
- We hold a Cyber Insurance policy

Risks to Vulnerable People

- The organisation has a Safeguarding Policy and a team of safeguarding coordinators who are responsible for receiving and where necessary escalating issues of concern to the Council's Safeguarding team
- Safeguarding training is available for all staff and volunteers, and is a mandatory part of induction training for all new volunteers
- All those undertaking qualifying activities with vulnerable people must undergo a Disclosure and Barring Service check before they start and at regular intervals on an ongoing basis. References are also taken.
- Safeguarding is a standing item on the agenda for Team and Trustee Board meetings.

Financial Risk

- Annual income and expenditure budgets are set, and regular monitoring is undertaken to identify any significant variances.
- A cashflow forecast is updated each month so the year-end forecasts can also be updated to identify any areas of potential financial risk. This is 'RAG' rated so that progress can be monitored during the year and action taken to try to increase income and/or decrease expenditure where this is necessary.
- Regular financial performance reports are made to the trustees.
- The trustees have developed a Reserves Policy so that the organisation will be able to cope with any sudden reduction in income or meet any unforeseen expenditure.
- Cash balances are spread across a number of banks to protect against financial loss above the government protected limit.

Financial Review and Reserves Policy

The Trustees have established a policy whereby the level of general (unrestricted) reserves are to be maintained at the greater of either:

- Redundancy costs plus outstanding lease obligations, or
- Between 3 and 6 months unrestricted running costs

As at March 2024, the redundancy liabilities are £10,647 and lease liabilities £3,789, giving a total minimum reserves required of £14,436.

As at March 2024, 3 months running costs equates to £72,000 and 6 months £144,000.

General Funds at year end were £141,771 (£112,304 in March 2023).

At this level the Trustees feel that they would be able to continue the current activities of the charity in the event of a significant drop in funding.

During 2023/24 the trustees report that income exceeded expenditure by £15,756.

Age UK Charity Quality Standard (CQS)

The organisation holds the Age UK Charity Quality Standard (CQS), which is audited by an independent specialist audit company, SGS.

Age UK Information and Advice Quality Programme (IAQP)

The organisation holds Age UK IAQP accreditation, which passports the Benefits Advice Service to the sector's national Advice Quality Standard (AQS) managed by the Advice Services Alliance.

Trading Companies

Following the closure of all FCA regulated trading for Age UK/('Age Co') insurance and other products towards the end of 2017/18, the joint trading company shared with Age UK Bristol and Age UK Bath and North East Somerset remains inactive. The charity also has a wholly owned trading subsidiary company, Age UK South Gloucestershire Enterprises Ltd., but this is currently formally registered as dormant.

Public Benefit

Age UK South Gloucestershire's main objective is to improve quality of life and well-being for older people in South Gloucestershire and the Trustees have had due regard to the guidance published by The Charity Commission on Public Benefit when deciding the activities that the organisation should undertake.

Accountants: Burton Sweet Limited, The Clock Tower, Farleigh Court,
Old Weston Road, Flax Bourton, Bristol BS48 1UR

Bankers: HSBC Bank Plc and CAF Bank

Charitable objects

The objects of the charity are to promote the following purposes for the benefit of the public and/or older people within the area of benefit: 3.1.1 preventing or relieving the poverty of older people; 3.1.2 advancing education; 3.1.3 preventing or relieving sickness, disease or suffering in older people (whether emotional, mental or physical); 3.1.4 promoting equality and diversity; 3.1.5 promoting the human rights of older people in accordance with the universal declaration of human rights; 3.1.6 assisting older people in need by reason of ill-health, social exclusion or other disadvantage; and 3.1.7 such other charitable purposes for the benefit of older people as the charity trustees from time to time decide; the outcome of this being the promotion of the well-being of older people.

Our Purpose, Mission and Values

Our Purpose:

Age UK South Gloucestershire's purpose is to support you and your loved ones when you need us.

Our Vision:

To create an age friendly community where you feel empowered, respected, connected, and supported to make the very best of your life.

Our Mission:

To make a positive difference by putting you and the people around you at the heart of all we do. To work alongside and supported by partner organisations, raising awareness, to improve the quality of your life and provide effective timely support for when you need it.

Values

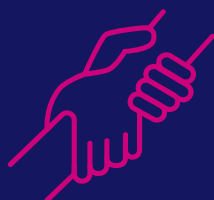
Our values guide all we do:

**Together We
Make a
Difference**



Respecting

We treat everyone with respect and embrace equality, diversity and inclusion in our practices. We actively represent the interests of older people to those whose decisions will affect them, promoting positive attitudes to ageing and challenging prejudice and bias.



Enabling

We are person-centered and keep individuals at the heart of everything we do. We enable and empower people to make the most of their life and prolong their independence while respecting their feelings and wishes.



Supporting

We are a supportive, empathetic, and caring organisation, whether to work, volunteer, or receive services or support.

How are our strategic objectives going to achieve our mission?

- Valuing and celebrating our staff and volunteers.
- Working to reduce loneliness and isolation.
- Promoting health, wellbeing and independence.
- Supporting families, loved ones and carers in their own homes and wider community.
- Helping people access services, benefits and other entitlements.
- Promoting equality, diversity and inclusion.
- Being a leading advocate for issues that impact our community.

Strategies to achieve our objectives and to meet our mission...

1

Goal One

Organisational Sustainability

Financial Sustainability

Ensuring we have funds from several sources to maintain and improve our services. This will include multiple and diverse income streams. Our goal is to have 1/3 commissioned income, 1/3 Trusts and grants and 1/3 income generation. Stable workforce (see goal 6) to ensure continuity of service and knowledge pool.

Service Sustainability

We will develop services that are self-sustaining, adaptable, and service user driven.

Environmental Sustainability

We will consider the environment in our purchases and our actions. We aim over the next 3 years to move to a paperless filing system using robust and future-proof IT systems.



“We will listen and respond to the needs of South Gloucestershire's elderly community.”

2

Goal Two

Our community is at the centre of all we do and the decisions we make

- Embedding ourselves in our local community and being the charity for older people.
- Promoting services in local media outlets, organisations, businesses, and community groups.
- Being a charity that listens and responds to the community's needs, aligning with National Ageing Better campaigns and working closely with local authorities and other partner organisations.



3

Goal Three One Service

We use a holistic and global approach to every service user who accesses Age UK South Gloucestershire to offer a widespread and seamless service.

4

Goal Four One Team

To deliver the service, there will be one team with a knowledge of all services.

To move towards a multi-faceted approach, whereby staff are employed to be core project workers, moving across all services – with specialist team leads.

5

Goal Five Be THE advocate for our community

Seeking to understand, connect with, and be the voice of older people in the local community. Recognising how diverse the community is and representing this diversity within the delivery of our services. To support and advocate for those who feel underrepresented and disadvantaged. Working towards being the main voice and sought after for our knowledge, skills, and expertise.

6

Goal Six Retain, celebrate and develop our staff and volunteers

We have developed a People and Volunteers strategy to fulfil this goal. This is a key part of our mission statement.

7

Goal Seven

Diversity and Inclusion underpin all we do

Work collaboratively with specialist organisations to build on our understanding of the diversity needs in the local community.

8

Goal Eight

We are Dementia Friendly

All staff and volunteers to be dementia trained. The office and any external buildings used to be a Dementia Friendly environment.

Raise awareness locally through Dementia Friendly campaigns.

9

Goal Nine

We will develop partnerships that will benefit our community

We understand that there is strength in collaboration and are always willing to seek out partnerships where it will benefit our community.

10

Goal Ten

Develop a ten-year strategy

A robust yet flexible strategy for Age UK South Gloucestershire will be achieved by the end of 2024.



Our Year In Numbers

2023/24

3 3 Digital Café's Established
in the county

851 Specialist benefit advice appointments

128
Digital Inclusion
Clients

£1.35m

Benefits secured (WHD + Consortium)

700
Members attended
our Day Services

120

Total Befriending Matches

66

Walking Group
Clients

7132

Volunteering Hours

22

Digital
Champion
Volunteers

100%

Of our Volunteers would recommend
volunteering with us

62

Homes helped
under the
Improving
Homes and
Wellbeing
Project

4

Weekly Activity
Day Centres

20

Tablet Loan
Scheme Clients

82

New
Befriending
Matches

3786

Information and Advice enquiries

4

Weekly Walking
Groups

Volunteering

Having volunteers is incredibly important and we are grateful to each one of them. We have seen the volunteer numbers increase during 23/24. We had 112 in 2022/23 and 184 in 2023/24. We have also seen our retention rate increase from 67% to 87%.

Volunteer hours were 7132 and that is equivalent to nearly four full-time employees, saving us nearly £86,000 in wage costs.



100% of our volunteers said they would recommend volunteering with us

The Volunteer team have had to be more creative and spread the net wider to achieve this success. This has included WI, Women's Royal British Legion, UWE e.g. freshers fair, public health events, Job Centres, International Women's Day Event, South Gloucestershire Show, South Gloucestershire and Stroud College, Women's Work Lab, Alphabet Group (LGBTQ+), SEN College, Thornbury Volunteering Centre, Voscur, Can Do Bristol, CVS, Connecting Kingswood and Neighbourly.



If you are interested in volunteering with Age UK South Gloucestershire, visit www.ageuk.org.uk/southgloucestershire/get-involved/volunteer

to see our current range of opportunities to support older people in South Gloucestershire.

Our Services

Befriending and Reconnect

Our Befriending service moved from strength to strength. This service matches a volunteer with a lonely older person.

Our service provides clients with a social visit for about one hour a week in their own home from one of our trained volunteers. The service is entirely free of charge. We had 82 matches in 2023/24 compared to 23 in the previous year. The number of actual befriending volunteers rose from 76 to 97.



“It gives me a lift to hear a cheerful voice and I feel more hopeful for the future. I feel better able to talk with people and I feel less isolated. Feel less stressed”



Face to Face Befriending

Doug (Volunteer) has lived in Thornbury for the past 20 years and had struggled recently due to the loss of all his close friends. Doug lives with his wife of 60 years but wanted some male company. We introduced Doug to John in July 2023. The initial meet was great, Doug and John had a lot in common due to both living in the area for a long time and their shared passion of diving and history.



120 Active
Matches



92 Active Face
to Face
Matches



21 Active
Telephone
Matches

Our Services

Welcome Home



The Welcome Home project is a new project funded by South Gloucestershire Council. Initially this is a two-year project, with a review date of December 2025. This project to help over 50s coming out of hospital without a care package. We are there to ensure the transition back home is a safe and comfortable one and to make sure that readmission to hospital is kept to a minimum. This is a joint project with Southern Brooks.

Eligible criteria for this service:



Been discharged from hospital within 6 weeks .



Over the age of 50 years old



Resident in South Gloucestershire

What support can we offer?

- Check in calls or visits
- Help with every day tasks (e.g. picking up prescriptions or assistance with shopping)
- Digital assistance
- Benefits checks
- Accompanying to community activities or appointments
- Signposting to other services
- Encouragement to live independently in the home

MAKE A REFERRAL AT:
www.southernbrooks.org.uk/welcome-home

Our Services

Walking Project



The number of new clients was 66 compared to 49 in 22/23. We have 4 groups currently running. The groups in Thornbury and Staple Hill were set up in 2022/23, whereas the groups in Longwell Green and Yate were set up in 2023/24. Staple Hill.

Throughout 2023/24 nine volunteers have been active. These volunteers have supported on all the group walks. In 2023/24 one volunteer trained as a walk leader which involved undertaking first aid training along with additional in-house training, meaning that this volunteer is now able to lead walks independent of staff involvement.



Our Walking Service is available to those who need to build confidence in walking, normally after a fall or hospitalisation. This starts on a 1 to 1 basis and then moves to a group.



Each walk is planned and led by our Walking Project Team and is created to meet the needs and abilities of those participating in the walk.



We often meet at a coffee shop during or after the walk for a well-earned drink, piece of cake and a chat.

Our Services

Day Service

We have 4 Activity Day Centres across South Gloucestershire



Activity Day Centres (ADCs) have reopened completely, with them slowly returning to pre-covid numbers. ADCs deliver a person-centred and specialised activities programme with a two-course lunch. Our experienced team are trained to support people with or without a dementia diagnosis, with a range of activities tailored for a diverse group of attendees.

As older people continue to build confidence post-lockdown, ADCs offer an ideal opportunity for them to start being out and about, becoming more active, and re-engaging within the community to tackle their isolation and/or provide a few hours respite for their carers.

Approximately 50% of referrals come from social care colleagues with the remainder being private customers and, as demand continues to grow, we are planning to further expand capacity and open new centres during 2023/24.

Activities Include:

Tai-Chi	Baking
Quizzes	Singing workshops
Exercises	festive parties
Arts & crafts	karaoke
Knitting	and lunch!



Our Services

Digital Inclusion



**3 Digital Cafe's opened
in the last year**



**128 clients have signed up
to the service between
April 2023 and March 2024**



**22 Digital Champion
volunteers recruited**



**20 Clients benefitted
from our tablet loan
scheme**

The Digital Champions continues to help our service users access the internet and online services.

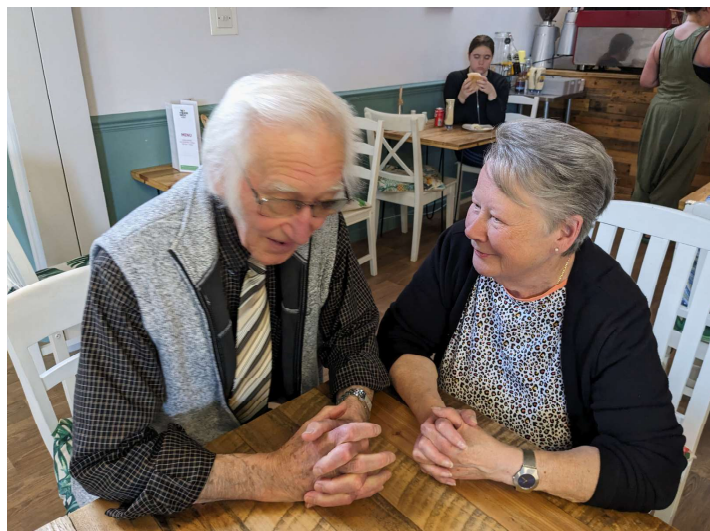


During this period, we have recruited 22 Digital Champion volunteers with the average volunteer completing 16 hours per digital client. The total amount of hours completed from digital champions was 178 hours. We have made links with St James Place Bank and Leidos who have joined/planning to join some digital sessions in the community.

From the beginning of April 2023 to the end of March 2024 we have signed up 128 clients to the digital service all requiring 1:1 support, this compares favourably to the previous year when 53 clients signed up. Of these 128 clients, 20 benefitted from our Tablet Loan Scheme where they can borrow a device with its own preloaded (20gb data) connectivity to remove current barriers in relation to accessing technology.

We have reconnected clients with lost relatives, supported clients in learning to read, given clients confidence to rejoin community groups and given clients access to healthcare online, just to name a few!

We made links with DWP in Kingswood to support their community in need of digital skills that would help them with their pursuit of employment. We hosted a triage session with 15 people arriving all in need of 1:1 skills sessions.



Our Services

Improving Homes & Wellbeing Service (IHWS)



IHWS is a new project launched March 2023 following on from a 'test and learn' basis in partnership with South Gloucestershire Council.

It supports homeowners who have found that their homes have fallen into disrepair and their gardens have become overgrown and unmanageable.

Referrals come from the Council's Enforcement Team, but increasingly, the service is being used by social care and health colleagues as well as our own staff and volunteer team.

There are many reasons why a home environment has declined, and we work with individuals to address those issues and support them in making the repairs they need to the property and garden. By identifying and addressing the root causes of their property and garden problems, this project aims to achieve a lasting improvement in their circumstances and their wellbeing, and so prevent the need for enforcement action to be taken. Social care interventions are also being supported to maximise the chance of sustainable change in people's circumstances.

We continue to find that the presenting problems are usually the 'tip of an iceberg' and that there are complex situations that have combined to a spiral of problems and decline, requiring intensive support to break the cycle.



We had a target to help 48 households, but actually achieved 62 in 2023/24

Case studies and feedback from those making referrals demonstrate significant successes. We have agreed a three-year funding arrangement with the Council.

Our Services

Information and Advice

A wide range of information, advice and signposting on later life issues is available via the telephone helpline or in person at our offices. This is enhanced using the comprehensive range of booklets and factsheets produced centrally by Age UK, and those of other organisations

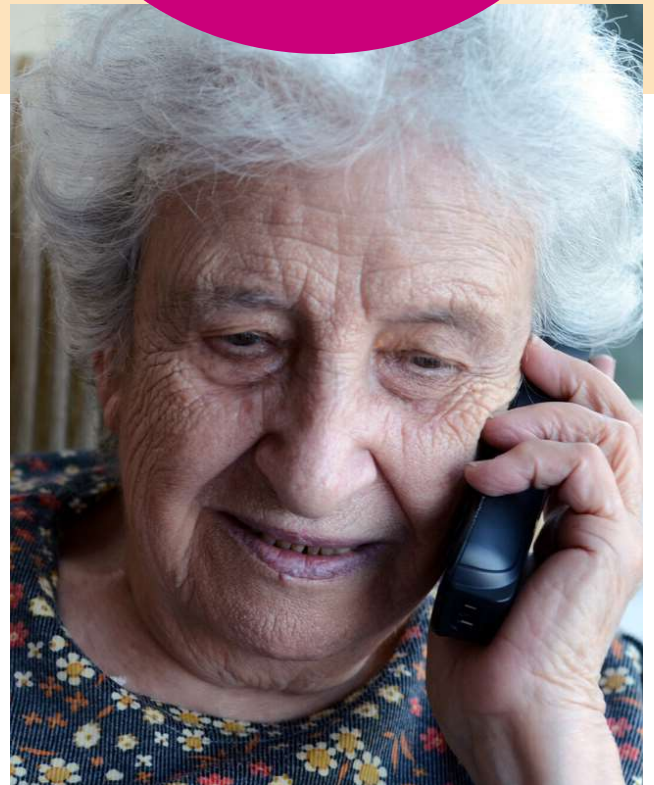
We also work in partnership with several other providers to maximise the delivery of advice services. For example, the South Gloucestershire Advice Service, which is led by South Gloucestershire Citizens Advice Bureau, combines their expertise and resources with those of Age UK South Gloucestershire, North Bristol Advice Centre, Talking Money (formerly Bristol Debt Advice Centre) and Avon & Bristol Law Centre, to make benefits and debt advice available throughout South Gloucestershire.

Our contribution to this partnership is to provide benefits advice to people over the age of 65 who are either on a low income or vulnerable, primarily by means of home visits to ensure access to those unable to access the community-based sessions due to their mobility or caring responsibilities.

We support referrals from Sirona, The Memory Service, CAB, Adult Social Care, Doctor surgeries, South Gloucestershire Council, and The Alzheimer's Society.

*(A typical Attendance Allowance successful claim in 2023/24 secured between £3,588 and £5,252 per year for a person with disabilities and/or impairments that mean they require care and support during the day and/or night. It is non-means-tested and can lead to other entitlements, so it makes a very significant change to people's circumstances).

Our specialist benefits advice service helped secure over £1.35 million additional income for older people during the year, benefitting both the recipients and their local communities*



Thank You

We are very grateful to The National Lottery Cost of Living Fund, South Gloucestershire Council and EON funding which allowed to help with the 3786 enquiries and 851 benefit advice appointments.

Our Charity's Ambassador - Rugby World Cup winning scrum-half

Natasha 'Mo' Hunt

“

We need to give some time back. Until you've tried it, you don't know how much of a positive impact it will have not just on the person you're befriending, but on your life as well – it's a two way thing. It's really special

”

Mark Flower, CEO of Age UK South Gloucestershire commented,



“We are delighted to welcome Mo as an ambassador for the charity and to understand how important older people have been in her life. Mo's own lived experience means there's a real honesty and passion to her support and that's immensely valuable.”

Mark adds, “the demands on our services has more than doubled in the last year. This has put a massive strain on our staff and volunteers. We are excited about appointing Mo as our first ambassador so that she can help us find more volunteers and elevate the areas where our services need support.”

As co-captain of club Gloucester-Hartpury, Mo led her side to the Premiership Women's Rugby title in 2023. An England international, Mo became a Rugby World Cup champion in 2014 and she earned her 67th cap for the Red Roses last November against New Zealand in Auckland. She is also an Olympian having represented GB in Rugby 7s in Rio and Tokyo as well as a Commonwealth games medallist. Mo has often spoken of the inter-generational support she receives from her family that she attributes to the incredible success she has endured on and off the rugby pitch.

Mo Said:

“My Gram and Grandad have always been a massive part of my life. I've been fortunate that I knew my great Grandma and my great Grandad for ages too. Growing up, there's always been so much love in our family, especially driven by our grandparents who are now great grandparents to my nieces and nephews. I've always hugely respected them and loved them to pieces.”

“I'm super excited about becoming an ambassador for Age UK so that I can help shine a light on this space. Age UK are crying out for volunteers for people to sign up to befriend an older person. There's a six-month waiting list for older people that want to have contact with someone. There's just nobody to fill that void.”

Plans for 2024/25

With the demand for our charity constantly growing we are planning to extend our services.



The Digital team are collaborating with NHS Talking Therapies to create direct referral routes. This will allow clients through our tablet loan scheme to join online CBT Sessions. The Digital team are also planning to open more Digital Cafes, one in Staple Hill and one in Filton, as well as expanding our current groups to support the community.

The Information and Advice team will launch a foot care service. Due to the increased demand for our services, they will look to recruit 3 more volunteer benefit advisers.

The National Lottery funded Routes to Wellbeing will see us having a presence in every GP practice in South Gloucestershire. We hope to reach over 100 vulnerable older people this year through this project.

The walking team want to increase the number of groups and will be looking to train more volunteers to become group leaders.

We are looking to open a new Day Centre, but with a drop in drop out option. This centre will also deliver falls workshops and dementia support.

We know that we need to recruit 70 new volunteers to meet our plans. A major target for our new volunteers will be as befrienders, as loneliness has major impact on older peoples physical and mental wellbeing. We currently have a one year waiting list for our Befriending service.

**We have set
ourselves a break-
even budget for
2024/25.**

Thank you to the Trusts and Grant givers who have supported us during 2023/2024.

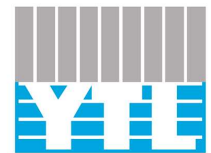


St Monica Trust

Barcan+Kirby



Wessex Water
YTL GROUP



Reference and administrative details

Year Ended 31 March 2024

Officers

Chair: Warren Gemberling

Treasurer: Liz Narey

Company Secretary:

Ellie Gingell

Registered Office:

67 High Street, Thornbury, South Gloucestershire BS35 2AW

Independent Examiner:

Joshua Kingston ACA, Burton Sweet Limited

The Clock Tower, Farleigh Court, Old Weston Road, Flax Bourton, Bristol BS48 1UR

Bankers:

HSBC Bank Plc

Signed by order of the Trustees


Warren Gemberling

Approved by trustees on 16th September 2024

Independent examiner's report to the trustees of Age UK South Gloucestershire Ltd

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached. *Joshua Kingston*

Joshua Kingston BSc. ACA

Burton Sweet Chartered Accountants
The Clock Tower
5 Farleigh Court
Old Weston Road
Flax Bourton
Bristol BS48 1UR

Date: 16th September 2024

Statement of financial activities (Including Income and Expenditure Account)

Year Ended 31 March 2024



AGE UK SOUTH GLOUCESTERSHIRE LTD

Company number: 05464737

		Unrestricted Funds	Restricted Funds	Total Funds 2024	Total Funds 2023
	Note	£	£	£	£
Income from					
Donations and legacies	2	40,763	-	40,763	5,899
Charitable activities	3	273,349	488,894	762,243	502,130
Investment income		3,248	-	3,248	457
Total income		317,360	488,894	806,254	508,486
Expenditure on					
Charitable activities	4	301,604	488,894	790,498	646,135
Total expenditure		301,604	488,894	790,498	646,135
Net income/(expenditure)	5	15,756	-	15,756	(137,649)
Transfers between funds	12	-	-	-	-
Net movement in funds					
Reconciliation of funds:					
Total funds at 1 April	12	136,015	-	136,015	273,664
Total funds at 31 March	12	151,771	-	151,771	136,015

The charity has no recognised gains or losses other than the results for the year as set out above.

All of the activities of the charity are classed as continuing.

The comparative funds are detailed in note 8.

The notes on pages 31 to 40 form part of these financial statements

Balance Sheet

31 March 2024

	Note	£	2024	£	£	2023	£
Fixed Assets							
Tangible assets	9			1,042			3,541
Current Assets							
Debtors	10	52,294			46,597		
Cash at bank		196,200			165,139		
		<u>248,494</u>			<u>211,736</u>		
Creditors : Amounts falling due within one year	11	<u>(97,765)</u>			<u>(79,262)</u>		
Total Assets Less Current Liabilities				150,729			132,474
Net assets				<u>151,771</u>			<u>136,015</u>
Funds							
Restricted funds	13			-			-
Unrestricted funds							
Designated funds	13	10,000			23,711		
General funds	13	<u>141,771</u>			<u>112,304</u>		
				151,771			136,015
Total funds				<u>151,771</u>			<u>136,015</u>

For the year in question, the charitable company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the charitable company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

These financial statements were approved by the trustees on ...16 September 2024... and are signed on their behalf by:


 Warren Gemberling
 Chair of Trustees

The notes on pages 31 to 40 form part of these financial statements

Statement of cash flows

Year Ended 31 March 2024



AGE UK SOUTH GLOUCESTERSHIRE LTD

Company number: 05464737

	2024 £	2023 £
Cash generated from operating activities	31,061	(62,731)
Net cash inflow/(outflow) for the year	<u>31,061</u>	<u>(62,731)</u>

A. Reconciliation of net movement in funds to net cash flow in operating activities

	2024 £	2023 £
Statement of Financial Activities: Net movement in funds	15,756	(137,649)
Decrease/(increase) in debtors	(5,697)	26,045
Increase/(decrease) in creditors	18,503	46,373
Depreciation	2,499	2,500
Net cash flow from operating activities	<u>31,061</u>	<u>(62,731)</u>

B. Analysis of changes in cash flow during the year

	2024 £	2023 £	Change £
Cash at bank and in hand	196,200	165,139	31,061
	<u>196,200</u>	<u>165,139</u>	<u>31,061</u>

	2023 £	2022 £	Change £
Cash at bank and in hand	165,139	227,870	(62,731)
	<u>165,139</u>	<u>227,870</u>	<u>(62,731)</u>

C. Cashflow Restrictions

Charity law prohibits the use of net cash inflows on any endowed or other restricted fund to offset net cash outflows on any fund outside its own Objects, except on special authority. In practice, this restriction has not had any effect on cashflows for the year.

The notes on pages 31 to 40 form part of these financial statements

Notes on accounts

Year Ended 31 March 2024

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with the with the historical cost convention (except where otherwise stated in the accounting policy note) and in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), and the Companies Act 2006.

b) The charity is a public benefit entity as defined under FRS102.

c) The post COVID economic climate has created some uncertainty about the ability of all charities to continue some services in the future. However, the Trustees have robust financial monitoring systems in place (see 'Financial risk' on page 11), which enable risks to be monitored, so that mitigating action can be taken to minimise these risks. Interim action has already been taken to suspend some services and adapt others and if any services become unsustainable the Trustees will take action to control expenditure further.

The Trustees are confident that these measures, if required, will ensure that the charity remains able to continue as a going concern.

d) Income

Legacies, donations or grants becoming available to Age UK South Gloucestershire during the accounting period are recognised in the Financial Statements for the period; where conditions are required to be fulfilled prior to receipt or use these items would not be recognised before such conditions were fulfilled.

e) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered. Governance costs are those incurred in compliance with constitutional and statutory requirements, these are included within charitable activities.

f) Fixed assets

Expenditure on tangible assets is capitalised if the cost of any item exceeds £5,000.

Fixed assets are included at cost less depreciation.

Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful life of that asset on a 25% p.a. straight line basis.

Assets gifted are recognised at market value and in accordance with the Trustees' assessment and in compliance with the Charity SORP.

g) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered.

Prepayments are valued at the amount prepaid net of any trade discounts due.

h) Cash at bank

This includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

i) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

j) Unrestricted funds

Unrestricted funds are donations and other income received or generated for the objects of the charity without further specified purpose and are available as general funds.

k) Designated funds

Designated funds are funds set aside by the trustees out of unrestricted general funds for specific future purposes or projects.

l) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is identified to the fund, together with a fair allocation of management and support costs.

m) Operating Leases

Rentals applicable to operating lease agreements where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Notes to the financial statements

Year Ended 31 March 2024

1 Accounting policies (*continued*)

n) Defined pension contributions

In accordance with the Pensions Act (2008), all qualifying staff are automatically enrolled in the Company Pension Scheme, ensuring that the statutory minimum contribution requirements are met.

o) Assets gifted are recognised at market value and in accordance with the Trustees' assessment and in compliance with the Charity SORP.

2 Donations and Legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Donations	32,728	-	32,728
Legacies	8,035	-	8,035
	<u>40,763</u>	<u>-</u>	<u>40,763</u>

Comparative Figures 2022/23

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Donations	5,444	-	5,444
Legacies	455	-	455
	<u>5,899</u>	<u>-</u>	<u>5,899</u>

Notes on Accounts

Year Ended 31 March 2024

3 Charitable activities (income)

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
<i>Age UK</i>			
Warm Homes	-	33,500	33,500
Cost of Living Response Fund	-	40,000	40,000
Digital Champions	-	36,000	36,000
Brand Partnership Grant	10,000	-	10,000
<i>South Gloucestershire Council</i>			
Better Care, Stronger Communities	-	56,470	56,470
Equalities Voice	-	12,117	12,117
Improving Homes and Wellbeing	-	57,901	57,901
Welcome Home	-	34,632	34,632
Cost of Living	-	28,800	28,800
Activity Day Centre Contracts	120,681	-	120,681
Roadshow and Engagement	-	2,478	2,478
South Gloucestershire Advice Service	-	28,596	28,596
<i>Other Grants</i>			
St Monica Trust:			
Peer to Peer Befriending	-	20,000	20,000
Dolphin (I&A)	-	15,000	15,000
Fuel Poverty	-	10,000	10,000
Coronation Fund	-	500	500
Quartet Community Foundation:			
Express Grant	-	3,000	3,000
Catalyst Fund	-	5,000	5,000
Lottery			
Routes 2 Wellbeing	-	2,000	2,000
Cost of Living	-	69,953	69,953
Wessex Water	3,000	-	3,000
Thornbury Town Trust	550	-	550
We Sport	-	32,947	32,947
Garfield Weston	30,000	-	30,000
<i>Client charges</i>			
Private Day Services	102,998	-	102,998
<i>Other</i>			
Sale of Assets	60	-	60
Gift Aid Claims	872	-	872
Fundraising	4,923	-	4,923
Miscellaneous Income	265	-	265
	273,349	488,894	762,243

Notes on Accounts

Year Ended 31 March 2024

3 Charitable activities (income) (continued)

Comparative Figures 2022/23

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
<i>Age UK</i>			
Warm Homes	-	33,499	33,499
Brand Partnership Grant	10,000	-	10,000
<i>South Gloucestershire Council</i>			
Better Care, Stronger Communities	-	54,900	54,900
Equalities Voice	-	12,117	12,117
Improving Homes and Wellbeing	-	2,500	2,500
VCSE Strategic Developments	-	2,000	2,000
Activity Day Centre Contracts	203,246	-	203,246
Contract Home Visits	8,350	-	8,350
South Gloucestershire Advice Service	-	28,596	28,596
<i>Other Grants</i>			
St Monica Trust:			
Peer to Peer Befriending	-	20,000	20,000
Dolphin (I & A)	-	7,500	7,500
Fuel Poverty	-	2,000	2,000
Quartet Community Foundation:			
Express Grant	-	10,000	10,000
Catalyst Fund	-	10,000	10,000
Wessex Water	3,000	-	3,000
Thornbury Town Trust	550	-	550
Digital Champions	-	36,000	36,000
We Sport	-	46,053	46,053
Job Retention Scheme	-	292	292
HMRC Kickstarter Funding	-	6,211	6,211
<i>Client charges</i>			
Shopping	2	-	2
Footcare	2,030	-	2,030
Private Day Services	2,887	-	2,887
MCST/VCST	338	-	338
Other	59	-	59
	<u>230,462</u>	<u>271,668</u>	<u>502,130</u>

4 Charitable activities (expenditure)

	Total Funds 2024 £	Total Funds 2023 £
<i>Other</i>		
Staff Salaries	572,758	487,097
Other staff costs	34,350	26,328
Grants paid	13,109	-
Direct costs	32,629	45,377
Premises	45,022	45,319
Running costs	48,115	25,334
Advertising and promotion	1,195	871
Consultancy	36,939	-
Legal & professional fees	446	9,958
Independent examination fees	3,436	3,351
Depreciation	2,499	2,500
	<u>790,498</u>	<u>646,135</u>

Notes on Accounts

Year Ended 31 March 2024

5 Net income for the year

This is stated after charging:

	2024 £	2023 £
Independent examiner's remuneration	3,436	3,351

None of the Trustees received any remuneration during the year or the previous year.

No expenses were reimbursed to any Trustees during the year or the previous year.

Donations totalling £1,000 were made by Trustees, Key Management Personnel and related parties during the year (2023: £1,000).

6 Staff costs and numbers

The aggregate payroll costs were:

	2024 £	2023 £
Wages and salaries	517,405	437,930
Employer's National Insurance	32,769	27,553
Staff Pension Employer's Contributions	22,584	21,614
	572,758	487,097

No employee received emoluments of more than £60,000.

The Key Management personnel of the Charity, as previously stated in the Trustees' Report, comprise of the Chief Executive Officer, the Finance Manager and the Services Manager.

The total payroll cost (including Employers' NI and Pension contributions) of the Key Management personnel was £132,391 (2024) and £132,242 (2023).

The total amount of termination payments in the year was £Nil (2023: £14,932).

The average weekly number of employees during the year, calculated on headcount, was as follows:

	2024 No.	2023 No.
Central and management	3.0	3.0
Direct charitable	26.0	21.3
	29.0	24.3

7 Taxation

The charity is exempt from corporation tax on its charitable activities.

Notes on Accounts

Year Ended 31 March 2024

8 Comparative funds 2022/23

	Unrestricted Funds	Restricted Funds	Total Funds 2023
	£	£	£
Income from			
Donations and legacies	5,899	-	5,899
Charitable activities	230,462	271,668	502,130
Investment income	457	-	457
Total income	<u>236,818</u>	<u>271,668</u>	<u>508,486</u>
Expenditure on			
Charitable activities	373,467	272,668	646,135
Total expenditure	<u>373,467</u>	<u>272,668</u>	<u>646,135</u>
Net income/(expenditure)	(136,649)	(1,000)	(137,649)
Transfers between funds	-	-	-
Net Movement in funds	<u>(136,649)</u>	<u>(1,000)</u>	<u>(137,649)</u>
Reconciliation of funds:			
Total funds at 1 April	272,664	1,000	273,664
Total funds at 31 March	<u>136,015</u>	<u>-</u>	<u>136,015</u>

9 Tangible fixed assets

	Office Equipment £	Total £
Cost		
At 1 April 2023	44,914	44,914
Additions	-	-
At 31 March 2024	<u>44,914</u>	<u>44,914</u>
Depreciation		
At 1 April 2023	41,373	41,373
Charge for the year	2,499	2,499
At 31 March 2024	<u>43,872</u>	<u>43,872</u>
Net book value		
At 31 March 2024	<u>1,042</u>	<u>1,042</u>
At 31 March 2023	<u>3,541</u>	<u>3,541</u>

Notes on Accounts

Year Ended 31 March 2024

10 Debtors

	2024 £	2023 £
Trade debtors	17,632	20,480
Prepayments	3,184	5,416
Accrued income	31,478	20,701
	52,294	46,597

11 Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	10,976	7,954
PAYE/NI liability	9,572	8,909
Accruals and deferred income	77,217	62,399
	97,765	79,262

12 Movement in funds

	At 01-Apr 2023 £	Income £	Expenditure £	Transfers £	At 31-Mar 2024 £
Restricted funds					
Digital Champions	-	36,000	(36,000)	-	-
WeSport	-	32,947	(32,947)	-	-
SGC South Gloucestershire Advice	-	28,596	(28,596)	-	-
SGC Better Care, Stronger Communities	-	56,470	(56,470)	-	-
SGC Welcome Home	-	34,632	(34,632)	-	-
SGC Cost of Living	-	28,800	(28,800)	-	-
SGC Roadshow & Engagement	-	2,478	(2,478)	-	-
SGC Equalities Voice	-	12,117	(12,117)	-	-
SGC Improving Homes and Wellbeing	-	57,901	(57,901)	-	-
St Monica Trust (Peer to Peer Befriending)	-	20,000	(20,000)	-	-
St Monica Fuel Poverty	-	10,000	(10,000)	-	-
St Monica Coronation Fund	-	500	(500)	-	-
Lottery - Routes 2 Wellbeing	-	2,000	(2,000)	-	-
Lottery - Cost of Living	-	69,953	(69,953)	-	-
St Monica Trust - Dolphin(I&A)	-	15,000	(15,000)	-	-
Age UK/Eon Warm Homes	-	33,500	(33,500)	-	-
Age UK Cost of Living Response	-	40,000	(40,000)	-	-
Quartet Community Foundation (Catalyst Grants)	-	8,000	(8,000)	-	-
	-	488,894	(488,894)	-	-
Unrestricted funds					
Designated funds	23,711	-	-	(13,711)	10,000
General funds	112,304	317,360	(301,604)	13,711	141,771
	136,015	317,360	(301,604)	-	151,771
Total funds	136,015	806,254	(790,498)	-	151,771

Notes on Accounts

Year Ended 31 March 2024

12 Movement in funds (*continued*)

Age UK /Eon Warm Homes Grant: This grant was received via Age UK to contribute towards other benefits advice which is not funded by other sources.

Age UK Cost of Living Response Fund: This grant was received via Age UK to meet urgent need and demand as older people struggle with the devastating impact of the increasing cost of living.

Age UK Digital Champions Programme: Funding received to help enable and empower older people to access digital technology.

Quartet Community Foundation (Catalyst Grant) : St Monica Trust/Dolphin Society This grant supports the Income and Advice service provided by Age UK South Gloucester by helping fund its core costs.

SGC Cost of Living Support Grant: Additional funding to provide more benefits advice.

SGC VCSE Strategic Developments : A one off grant to provide additional support.

South Gloucestershire Advice Service: This project is funded by SGC as part of a commissioned service from the South Gloucestershire Advice Consortium, which is delivered in partnership with Avon & Bristol Law Centre, Talking Money, North Bristol Advice Centre and South Gloucestershire Citizens Advice Bureau. Age UK South Gloucestershire provides a home visiting benefits advice service across the local authority area.

SGC Better Care, Stronger Communities Grant: Maintaining Health & Wellbeing in later life.SGC fund a project to develop volunteering activities that will address loneliness and isolation amongst older people.

SGC Equalities Voice SLA: SGC fund part of the cost of staff salaries relating to (a) strategic involvement via involvement in groups and forums, (b) raising awareness of and sharing information about older people's issues and (c) the promotion of partnership working.

SGC Welcome Home : A joint project with Southern Brooksto provide preactical and social support for people returning home from hospital after illness, surgery or accident.

SGC Improving Homes and Wellbeing: This funding is used to assess homes of disrepair, belonging to older people in South Gloucestershire and, enable necessary improvements to be carried out.

SGC RoadShow and Engagement : Grant to raise awareness of the council's age friendly communities initiative.

St Monica Trust/Dolphin Society:3 Year Grant enabling provision of specialist benefits advice.

St Monica Trust Coronation Fund: Funding to enable coronation celebrations for the activity day centres.

St Monica Trust Fuel Poverty: To assist with heating bill and keeping warm.

St Monica Trust (Peer to Peer Befriending): Matching a befriending volunteer to individuals to decrease social isolation and increase mental health and wellbeing.

WeSport Live Longer Better:GP Surgery Supported Walking Groups: Funding for a community based approach to Ageing well via the driver of increased physical activity, especially for people who have not taken part in exercise for some time, are nervous about walking alone or don't feel ready yet to join a Walking for Health programme.

Lottery- Routes 2 Wellbeing: Funding of upfront recruitment costs for 2024/25 3 year funded project, primarily an outreach project to re-engage older people in the community and reduce isolation.

Lottery - Cost of Living: One year funding to suppoort the existing benefits advice service.

HMRC Kickstarter Funding: Subsidies for the creation and support of employemnt for long term unemployed young people.

Job Retention Scheme Funding: part of an emergency response to Covid-19 to ease workforce pressures in adult social care.

Notes on Accounts

Year Ended 31 March 2024

12 Movement in funds (continued)

Designated funds: These funds have been set aside to pay for the following:

Redecoration of Thornbury office	£	10,000
	<u>£</u>	<u>10,000</u>

Designated Funds were reduced down to £10,000 following a discussion of the Trustees. This was deemed an estimate for redecoration costs of the current premises should the charity move in the future.

Comparative Figures 2022/23

	At 01-Apr 2022 £	Income £	Expenditure £	Transfers £	At 31-Mar 2023 £
Restricted funds					
Digital Champions	-	36,000	(36,000)	-	-
We Sport	-	46,053	(46,053)	-	-
SGC VCSE Strategic Developments	-	2,000	(2,000)	-	-
SGC South Gloucestershire Advice	-	28,596	(28,596)	-	-
SGC Better Care, Stronger Communities	-	54,900	(54,900)	-	-
SGC Equalities Voice	-	12,117	(12,117)	-	-
SGC Improving Homes and Wellbeing	-	2,500	(2,500)	-	-
St Monica Trust - Peer to Peer Befriending	-	20,000	(20,000)	-	-
St Monica Trust (Fuel Poverty Grant)	1,000	17,000	(18,000)	-	-
St Monica Trust (Dolphin I&A)	-	7,500	(7,500)	-	-
HMRC Kickstarter Funding	-	6,211	(6,211)	-	-
Age UK/Eon Warm Homes	-	18,499	(18,499)	-	-
Job Retention Scheme Grant	-	292	(292)	-	-
Quartet Community Foundation (Catalyst Grant)	-	20,000	(20,000)	-	-
	<u>1,000</u>	<u>271,668</u>	<u>(272,668)</u>	<u>-</u>	<u>-</u>
Unrestricted funds					
Designated funds	23,711	-	-	-	23,711
General funds	248,953	236,818	(373,467)	-	112,304
	<u>272,664</u>	<u>236,818</u>	<u>(373,467)</u>	<u>-</u>	<u>136,015</u>
Total funds	<u>273,664</u>	<u>508,486</u>	<u>(646,135)</u>	<u>-</u>	<u>136,015</u>

Notes on Accounts

Year Ended 31 March 2024

13 Analysis of net assets between funds

	Tangible Fixed assets £	Other Net assets £	Total £
Restricted funds	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>
Unrestricted funds			
Designated	-	10,000	10,000
Unrestricted Grants	1,042	140,729	141,771
General funds	<u>1,042</u>	<u>150,729</u>	<u>151,771</u>
Comparative Figures 2022/23	Tangible Fixed assets £	Other Net assets £	Total £
Restricted funds	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>
Unrestricted funds			
Designated	-	23,711	23,711
General Funds	3,541	108,763	112,304
	<u>3,541</u>	<u>132,474</u>	<u>136,015</u>

14 Commitments under operating leases

At 31 March the company had aggregate minimum payment commitments under non-cancellable operating leases as set out below

Details	Period	Annual Amount	Frequency	£
Thornbury Town Council (Premises)	Sep-23	15,156	Quarterly	3,789
Details		2024		
	<1 year	2-5 years	>5 years	
Thornbury Town Council (Premises)	3,789	-	-	
Details		2023		
	<1 year	2-5 years	>5 years	
Thornbury Town Council (Premises)	3,789	-	-	

15 Company limited by guarantee

The company is limited by guarantee and as such has no issued share capital. In the event of the company being wound up the liability of the members is limited to £1 each.

Our Contact Details



Information and Advice Service

info@ageuksouthglos.org.uk

01454 411 707 opt.1

Befriending and Reconnect

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Day Services

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Digital Inclusion

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01454 411707 opt.4

Walking Project

walking@ageuksouthglos.org.uk

01454 411707 opt.5

Improving Homes and Wellbeing Service

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Welcome Home

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