SWANSEA CARERS' CENTRE

England & Wales · Charity number 1108865

Details

Status	Registered
Legal form	Charitable company
Company number	05352055
Registered	2005-04-05
Register	View on the Charity Commission register

Contact

Address	Ty Findlay Prince Of Wales Road Swansea West Glamorgan SA1 2EX
Phone	01792653344
Email	admin@swanseacarerscentre.org.uk
Website	www.swanseacarerscentre.org.uk

Activities

Objects: A. TO HELP ALLEVIATE CONDITIONS OF LIFE AND OR INCLUDING MENTAL AND PHYSICAL STRESS ATTRIBUTABLE TO CARING AMONGST CARERS BY THE GIVING OF PRACTICAL HELP, ADVICE, ASSISTANCE, ADVOCACY SUPPORT AND INFORMATION TO THOSE PEOPLE CARING, OR WHO HAVE CARED, FOR OTHERS WHO ARE DEPENDENT ON THEM THROUGH DISABILITY ARISING FROM AGE, PHYSICAL DISABILITY OR MENTAL DISABILITY AND WHO ARE IN NECESSITOUS CIRCUMSTANCES WITHIN WALES; B. TO ADVANCE EDUCATION CONCERNING CARING AMONG CARERS, THE PUBLIC AND PROFESSIONAL AND STATUTORY AUTHORITIES;

Activities: Swansea Carers Centre is a local charity supporting carers within the City & County of Swansea. We support all carers of those with an illness or disability, including learning disability, mental health problems, physical disability, dementia and other long term limiting illnesses. This also includes parents of children with a disability or chronic illness.

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Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Disability, The Prevention Or Relief Of Poverty
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups

Geography

- **Area of benefit:** WALES
- Throughout Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,133,369	£1,168,039	£803,941	37
2024-03-31	£134,980	£1,293,448	£838,611	38
2023-03-31	£1,049,373	£1,048,380	£787,079	35
2022-03-31	£1,096,164	£939,127	£786,088	31
2021-03-31	£1,041,655	£844,668	£629,051	28

Trustees

Name	Role	Appointed
Jane Elizabeth Davidson	Chair	2020-11-19
BYRON FRANK FUSSELL		2016-09-22
DAVID ALBERT BURGESS		
Frank Ramsay		2023-11-09
GILLIAN Margery STEPHENS		
Jeffrey Pulman		2024-10-17
Kathryn Anne Price		2022-10-20
SONIA CHRISTINE THOMAS		2012-10-03

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SWANSEA CARERS' CENTRE

England & Wales - Charity number 1108865

Accounts

SWANSEA CARERS' CENTRE

(A Company Limited by Guarantee)

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

CHARITY NUMBER 1108865

COMPANY REGISTRATION NUMBER 05352055

WILLIS JONES

CHARTERED CERTIFIED ACCOUNTANTS

SWANSEA

SWANSEA CARERS' CENTRE

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

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SWANSEA CARERS' CENTRE

EXECUTIVE DIRECTORS' REPORT (INCORPORATING TRUSTEES' ANNUAL REPORT)

Status: Company limited by guarantee

Principal Address:
Ty Findlay
Prince of Wales Road
Swansea
SA1 2EX

Bankers:

Lloyds Bank Plc
802 Oxford Street
Swansea
SA1 3AF

Santander
1 Union Street
Swansea
SA1 3EE

Unity Trust Bank
Four Brindleyplace
Birmingham
B1 2JB

Bank of Scotland
600 Gorgie Road
Edinburgh
EH11 3XP

Virgin Money
Jubilee House
Gosforth
Newcastle Upon Tyne
NE3 4PL

Auditors:
Jowills Limited
64 Walter Road
Swansea
SA1 4PT

Solicitors:
Hughes Griffiths Partnership Solicitors
150 St. Helens Road
Swansea
SA1 4DF

Trustees:

Dave Burgess	
Sue Davies	
Byron Fussell	
Gill Stephens	
Sonia Thomas	
Bryn Williams	
Jane Davidson	
Kathryn Price	
Frank Ramsey	
Jeffrey Pullman	Appointed 17th October 2024

Company Secretary: Ifor Glyn Jones

The directors have pleasure in presenting their report and financial statements for the year ended 31 March 2025.

Principal Activities

The principal activity throughout the year was to provide assistance to carers across the City & County of Swansea.

Charitable Status

The company is a registered charity with the charity number 1108865 and is a company limited by guarantee.

Directors

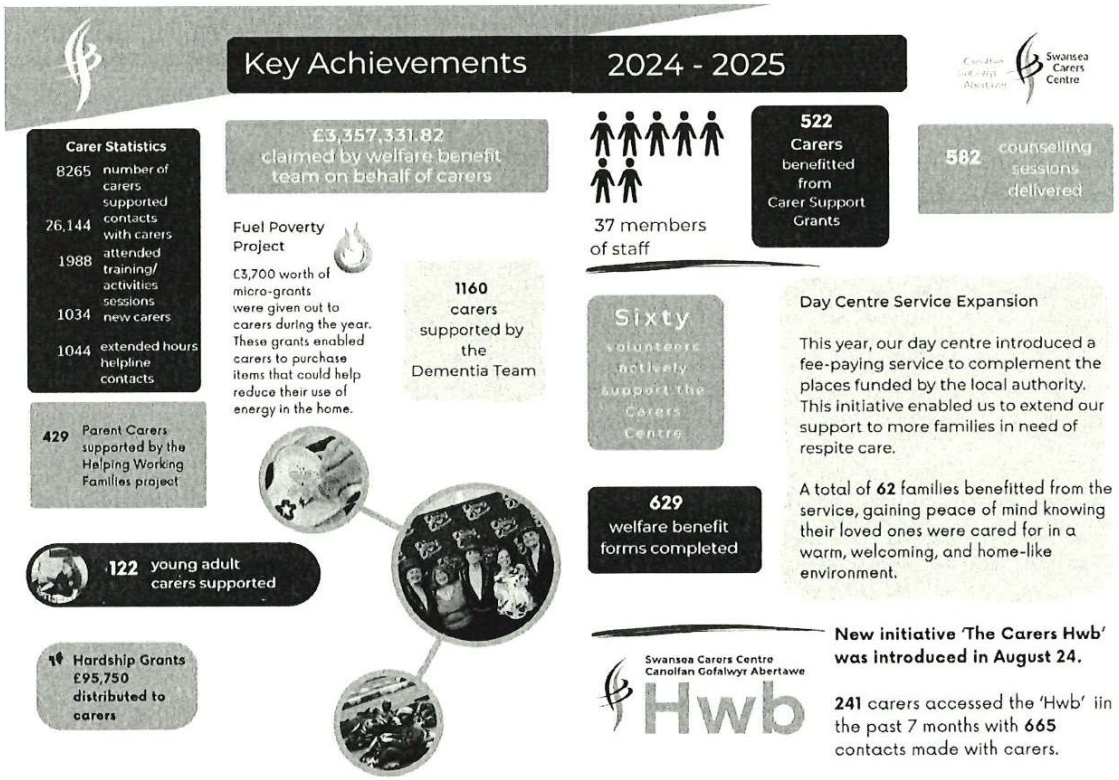
The directors who served the company during the year were as follows:

Dave Burgess
Sue Davies
Byron Fussell
Gill Stephens
Sonia Thomas
Bryn Williams
Jane Davidson
Kathryn Price
Frank Ramsey
Jeffrey Pullman Appointed 17th October 2024

Introduction

I am very pleased to introduce the Annual Report for 2024/2025.
I am approaching the end of my third year as Chair of the board of trustees, and it has been a privilege to serve in this post.
Reflecting on the past twelve months, it is clear our achievements reach beyond statistics, they are reflected in the real-life impact on individuals and families across Swansea. Each initiative, large or small, has been guided by a shared desire to empower carers and ensure their voices are heard. Our strength lies in the common purpose uniting our diverse team and our drive to create meaningful change.
I would like to begin by offering my thanks to the CEO, our senior management team, all the staff and volunteers including my fellow trustees. They have shown such dedication to Swansea Carers Centre. Their commitment has supported one another through the cost-of-living crisis and facilitated the ongoing development of our organisation.
Our resilience and adaptability have been evident in every project and initiative. We have navigated uncertainty with a common vision, ensuring progress in our drive to ensure carers in Swansea receive the support and recognition they deserve.
None of our achievements would be possible without the generosity of our funders and supporters. We extend thanks to our funders for their continued support, which enables us to reach more diverse groups of carers in challenging times.

Jane Davidson – Chair Board of Trustees



Making a positive change to the lives of carers is the mission statement of Swansea Carers Centre, and for the past 20 years we have strived to ensure that this is firmly at our core. We make every effort to ensure that all the services and interventions are identified by carers and ones which would support them in their caring role. We have good communication with the carers we engage with and are grateful to them for their support in developing our services during the past year.

Carer Challenges

The pressures and demands on carers today are enormous and without unpaid carers our NHS and Social Servicers would be struggling even more than they are. Swansea Carers Centre firmly believes that no single agency can meet all the needs of carers and only through collaboration can we provide support for carers. We work with all the agencies that support carers in Swansea, and it is a way of working which we fully embrace and are committed to. We continuously strive to find improved ways to assess outcomes for carers and social impacts.

Unpaid carers face a complex mix of emotional, financial, and practical challenges that can significantly impact their wellbeing and quality of life.

- Mental and Physical Health Strain
- Financial Hardship
- Social Isolation and Loneliness
- Inadequate Support Service (Nearly three-quarters of carers have unmet support needs. (Carers Wales)
- Disruption to Education and Employment
- Lack of Recognition and Equality (Carers frequently report feeling undervalued and invisible in policy and workplace settings) (Carers Wales)

Welsh Context

The work of Swansea Carers Centre supports and embraces the priorities of the Welsh Carers Strategy, and West Glamorgan Partnership strategy which underpins the work of the organization

- Identifying and valuing unpaid carers
- Providing information, advice and assistance
- Supporting life alongside caring
- Supporting carers in education and the workplace.

Achievements

- « New accommodation – During the year, we moved to new premises, which is bigger, have more scope for development, and are fully accessible for those with a disability. The new building is in the city centre and accessible by public transport and has a private car park. The centre was officially opened by Dawn Bowden, SM Minister for Children and Social Services and with responsibility for carers. Feedback from carers, staff and partners has been very positive.
- « Successful in securing a tender with Swansea Council to deliver services for carers in Swansea. The tender has led to the establishment of Swansea Carers Hwb, which is a single point of access to a wide range of services from Swansea Carers Centre or one of our many partners. Carers can attend and have their needs identified, followed by a personalized support plan.
- « Developed memorandum of understanding with two of our key partners – Neath and Port Talbot Carers and Swansea Dementia Hwb
- « Number of individual carers engaged increased by 13%
- « Number of carers contact increased of 7%
- « Number of carers attending activities/events increased by- 29%
- « Continued to develop respite opportunities for carers at our day centre, Ty Conway
- « Increase in the number of individuals from ethnic backgrounds, and male cares
- « Grants to support carers to have short breaks, respite and distribution of hardship grants. Total number of grants 664, and number of hotels and days out funded 665
- « Awarded Carers Trust Excellence for Carers Award. (The first agency to achieve this award in Wales) Also achieved Investors in Volunteers award and Charity Excellence.
- « We have secured the highest number of paid staff that we have ever had, with diversity in staff and volunteers in ethnicity, ages, gender, sexuality, carers, ex carers
- « Been successful in securing new funding to maintain services and develop new services

Thank You - Diolch

For me personally, every AGM is an opportunity to reflect on the past twelve months, on successes and challenges – and there have been some of both. However, the AGM is also an opportunity to publicly thank all those who support the work of the Swansea Carers Centre in any way.

SCC Team – I am lucky to work alongside a team who is totally committed to improving things for unpaid carers and will always go "that extra mile". We have a diverse team in all aspects but one thing that we have in common is an understanding of challenges faced by carers and wanting to help improve their situation. There have been numerous changes in the past few years, and I am very grateful for their support and willing to embrace change.

Volunteers – As an organization, we have over 40 volunteers. I am lucky to have gotten to know many of our volunteers and every day I am impressed by their contribution and support in delivering our services. You are the best, and we all appreciate your support!

Trustees – I am not sure if everybody knows the extent of the contribution made by our great board of trustees, or even more so, the amount of time the trustees invest in the organization. We are extremely lucky for the expertise and total commitment of all our trustees – many who have been with us for up to 15 years. Their work is invaluable in guiding and developing our services - and their support to us as staff. My debt to the trustees is great.

Partners – As mentioned at the beginning of this report, we are totally committed to working with others to support carers in Swansea. Services are stronger and more effective when we work together, and we appreciate working with organizations who share our values and beliefs.

Funders – No third sector organization like Swansea Carers Centre would be able to offer the support and services that we do, without financial support from a host of backers. I would like to say a huge appreciation to all statutory bodies, charities and trusts and individuals who have supported us in the last year, the Welsh Government, local authority, local partnerships, charities and trusts and individuals, of which are listed below.

- Carers Trust
- Garfield Weston Foundation
- Henry Smith
- Millenium Stadium Charitable Trust
- Moondance Foundation
- National Lottery Community Fund
- Open University
- Simon Gibson Charitable Trust
- Swansea Council
- UK SPF
- Waterloo Foundation
- West Glamorgan Regional Partnership
- WW Utilities

Carers – Last but not least, I would like to thank all our carers for putting their trust in the Swansea Carers Centre and hope that we continue working together to recognize the invaluable work that you do and improve your lives.

Ifor Glyn, Chief Executive Officer

Financial Information

Incoming resources during the year amounted to £1,133,369 with resources expended amounting to £1,168,039, giving a net expenditure over income of £34,670. At the year-end unrestricted funds total £530,321 and restricted funds total £273,620.

The Board of Trustees regularly review the reserves policy of the charity and have agreed that the unrestricted reserves balance of £530,321 at 31.3.25 be held as readily realisable contingency reserves, in the event of loss of income to support ongoing service delivery and meet any potential liabilities arising.

Trustees Responsibilites

Under the Charities Act 2011, the trustees are required to prepare a statement of accounts for each financial year which gives a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources in the year. In preparing the statement, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards and statements disclosed and explained in the statement of accounts
- Prepare the accounts on a going concern basis unless it is inappropriate to presume that the Charity will not continue its operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity at that time and to enable the Trustees to ensure that any statement of account prepared by them complies with the regulations under sections 130 to 132 of the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In the case of each of the persons who are directors at the time when the directors report is approved

- So far as the Directors are aware, there is no relevant audit information (information needed by the company's auditors in connection with preparing their report) of which the company's auditors are unaware; and
- Each Director has taken all the steps that he /she ought to have taken as a director in order to make him / herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Amounts are presented within items in the statement of financial activities and balance sheet; the directors have had regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting principles or practice.

The Board of Trustees are satisfied with the performance of the Charity during the year and consider the state of the organisation's affairs to be satisfactory for the foreseeable future. The Board of Trustees have given consideration to major risks to which the Charity is exposed, and the Charity's procedures designed to manage these risks. Internal financial risks are reduced by the implementation of procedure that aim to ensure that all transactions are duly authorised. Such procedures are regularly reviewed to ensure they are still relevant.

Statement of Disclosure of information to Auditors

In the case of each director in office at the date of the Director's report being approved

- So far as the director is aware, there is no relevant audit information of which the company's auditors are unaware; and

- They have taken all the steps that they ought to have taken on as directors in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Jowills Limited have indicated their willingness to continue in office audit in accordance with the provisions of Companies Act that they be re-appointed for 2025/26.

Approved by the Directors and Trustees on

_____ and signed on their behalf by

_____ Robert Bryn Williams (Treasurer)

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF SWANSEA CARERS' CENTRE

Opinion

We have audited the financial statements on pages 12 to 21 of Swansea Carers' Centre for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, Statement of Cash Flows and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS102 The Financial Reporting Standard applicable in the UK and Republic of Ireland and with the Charities Act 2011.

Opinion on Financial Statements

In our opinion the financial statements:-

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including income and expenditure profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relation to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have preformed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinion on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Directors' Report (incorporating the Trustee's Report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the report of the Directors' (incorporating the Trustee's Report) has been prepared in the Directors' Report (incorporating the Trustee's Report) accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light and knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' Report (incorporating the Trustee's Report).

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:-

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees (directors) were not entitled to prepare the financial statements in accordance with the small companies regime, and take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Directors' Report (incorporating the Trustee's Report).

Responsibilities of trustees/directors

As explained more fully in the Trustees and Directors' Responsibilities Statement set out on pages 8 and 9, the directors (who are also the trustees) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibility for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAa (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report or for the opinions we have formed.

ANDREW JONES ACA, FCCA
SENIOR STATUTORY AUDITOR
FOR AND ON BEHALF OF
JOWILLS LIMITED
CHARTERED CERTIFIED ACCOUNTANTS AND STATUTORY AUDITORS
64 WALTER ROAD
SWANSEA
SA1 4PT

DATE: 20th November 2025

SWANSEA CARERS' CENTRE
STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025

	Unrestricted funds 2025	Restricted funds 2025	Total funds year ended 2025	Total funds year ended 2024
	£	£	£	£
INCOMING RESOURCES				
Voluntary Income:				
Donations and grants	250385	880137	1130522	1342683
Investment income	2847	-	2847	2297
TOTAL INCOMING RESOURCES	253232	880137	1133369	1344980
RESOURCES EXPENDED				
Expenditure on charitable activities	267089	900950	1168039	1293448
TOTAL RESOURCES EXPENDED	267089	900950	1168039	1293448
NET (OUTGOING)/INCOMING RESOURCES	(13857)	(20813)	(34670)	51532
Transfer between funds	6720	(6720)	-	-
NET INCOME	(7137)	(27533)	(34670)	51532
Fund balances b/fwd	537458	301153	838611	787079
FUND BALANCES C/FWD	530321	273620	803941	838611

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

SWANSEA CARERS' CENTRE
(COMPANY REGISTRATION NUMBER 05352055)
BALANCE SHEET AS AT 31 MARCH 2025

	Note	2025 £	2024 £
FIXED ASSETS	4	-	-
CURRENT ASSETS			
Stock		-	150
Sundry debtors and prepayments		2542	98629
Cash at bank and in hand	5	859799	780202
		862341	878981
CURRENT LIABILITIES			
Creditors and accruals	7	(58400)	(40370)
NET CURRENT ASSETS		803941	838611
NET ASSETS	8	803941	838611
REPRESENTED BY:-			
UNRESTRICTED FUNDS			
General reserves	12	530321	537458
RESTRICTED FUNDS	12	273620	301153
TOTAL FUNDS		803941	838611

Approved by the Directors and Trustees on 20th November 2025 and signed on their behalf by:-

RD Williams

Robert Bryn Williams (Hon. Treasurer)

The notes on pages 14 to 22 form an integral part of these financial statements.

SWANSEA CARERS' CENTRE
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2025

	Note	2025 £	2024 £
Net Cash Inflow from operating activities	1	76750	51828
Cashflows from investing activities			
Interest received		2847	2297
Cash generated from investing activities		2847	2297
Increase in cash and cash equivalents in the year		79597	54125
Cash and cash equivalents at the beginning of the year		780202	726077
Cash and cash equivalents at the end of the year		859799	780202

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2025 £	2024 £
NET (OUTGOING)/INCOMING RESOURCES	(34670)	51532
Interest received	(2847)	(2297)
	(37517)	49235
WORKING CAPITAL MOVEMENT		
Decrease/(Increase) in stocks	150	(150)
Decrease/(Increase) in debtors	96087	(701)
Increase in creditors	18030	3444
Net cash inflow from operating activities	76750	51828

1. STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Charities Statement of Recommended Practice (SORP), FRS 102, and the Charities Act 2011.

2. ACCOUNTING POLICIES

(a) *Basis of accounting*

The accounts have been prepared under the limited cost conventions with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The accounts have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland, and with the Charities Act 2011.
The Charity constitutes a public benefit entity as defined by FRS 102.

(b) *Going concern*

There are no material uncertainties about the charity's ability to continue.

(c) *Voluntary income*

Voluntary income is received by way of donations and gifts and is included in full in the Statement of Financial Activities when received. Gifts in kind are valued at their estimated value to the charity and included under the appropriate headings.

(d) *Grants*

Grants including grants for the purchase of fixed assets are recognised in full in the Statement of Financial Activities in the year in which they are received.

(e) *Restricted funds*

Restricted funds are to be used for specified purposes as laid down by the donor. Expenditure which meets these criteria is identified to the fund.

(f) *Unrestricted funds*

Unrestricted funds are donations and other income received or generated for the objects of the charity without further specified purpose and are available as general funds.

(g) *Depreciation*

Tangible fixed assets other than freehold land are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over their estimated useful economic lives on a straight line basis, as follows:-
Fixtures and fittings: 20% on cost
Office equipment: 20% on cost

(h) *Fixed assets*

Depreciation is provided on tangible assets at rates calculated to write off the cost of each asset over its expected useful life or if for a specific project over the life of the project if shorter.

(i) *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

(j) *Financial instruments*

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

(k) *Corporation tax*

The charity is exempt from tax on income and gains fully within Section 505 of the Taxes Act 1988 or Section 252 of the Taxation of Chargeable Gains Act 1992, to the extent that these are applied to its charitable objects.

(l) *Pensions*

The charity operates a defined pension contribution scheme. Contributions are charged to the income and expenditure as they become payable in accordance with the rules of the scheme.

3. TOTAL RESOURCES EXPENDED

	Unrestricted funds 2025	Restricted funds 2025	Total funds year ended 2025	Total funds year ended 2024
	£	£	£	£
Grant repaid	-	-	-	10977
Staff wages and Er's NI	297144	447940	745084	748455
Pensions and life insurance	11755	10400	22155	22861
Travel and subsistence	138	1230	1368	2065
Staff recruitment	1521	768	2289	1772
Staff training	1433	4122	5555	8536
Volunteers expenses	83	5050	5133	2671
Carers training	170	26254	26424	33917
Carers travel, respite and activities	3919	208647	212566	330850
Rent and rates	41896	-	41896	45789
Heat and light	7815	-	7815	8962
Cleaning and refuse	7118	-	7118	5566
Insurance non-property	3628	-	3628	3066
Computer software consumables and maintenance	7548	8229	15777	13643
Repairs and maintenance	3870	-	3870	4490
Telephone and internet costs	7446	6138	13584	9728
Printing, postage and stationery	1168	106	1274	1127
Subscriptions, licences, membership	9158	907	10065	7731
Equipment maintenance/purchase/hire	4251	67	4318	-
Advertising and marketing	5250	6656	11906	12140
Accountancy & audit fees	9309	-	9309	9797
Legal and professional fees	10943	-	10943	2085
Health and safety costs	2136	1	2137	633
Sundry expenses	2449	93	2542	2371
Bank charges	217	9	226	275
Information packs	(10523)	10523	-	-
Support costs	(69942)	69942	-	-
Desk fees	(75048)	75048	-	-
Refreshments	-	-	-	269
Meeting expenses	(17763)	18820	1057	3672
	267089	900950	1168039	1293448

4. FIXED ASSETS

	Computer and office equipment £
Cost	
At 1 April 2024	28261
Additions	-
Disposals	-
At 31 March 2025	28261
Depreciation	
At 1 April 2024	28261
Charge for the year	-
Eliminated re disposal	-
At 31 March 2025	28261
Net Book Value	
At 31 March 2025	-
At 31 March 2024	-

5. DEBTORS

	2025 £	2024 £
Unrestricted funds	391	1800
Restricted funds	2151	96829
	2542	98629

6. CASH AT BANK AND IN HAND

The bank balance comprised the following:-	2025 £	2024 £
General fund	545100	539708
Restricted funds	314699	240494
	859779	780202

7. CREDITORS AND ACCRUALS

	2025 £	2024 £
General fund	18068	4200
Restricted funds	40331	36170
	58399	40370

8. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General funds £	Restricted funds £	Total funds £
Current assets	548389	313951	862340
Current liabilities	(18068)	(40331)	(58399)
	530321	273620	803941

9. TRUSTEES AND DIRECTORS REMUNERATION AND EXPENSES

There were nil expenses or remuneration paid to any trustee/director during the year (2024: None).

10. AVERAGE NUMBER OF EMPLOYEES DURING THE YEAR

	2025 Number	2024 Number
Number of employees	37	38

11. AUDITORS FEES

	2025 £	2024 £
Auditors fees (including VAT)	4320	2700

12. Pension Contributions

The company operates a defined contribution pension scheme, where the funds are held separately outside the company. The charge for the year was £21567 (2024 : £22861). Other creditors included £NIL as being outstanding at the year end.

12. MOVEMENT IN FUNDS

	AT 01/04/2024	TRANSFERS	INCOMING RESOURCES	OUTGOING RESOURCES	AT 31/03/2025
UNRESTRICTED FUNDS					
GENERAL FUNDS	**537458**	**6720**	**256085**	**269942**	**530321**
	537458	**6720**	**256085**	**269942**	**530321**
RESTRICTED FUNDS					
ABMU Hospital Outreach Worker	-666	1362	32244	32939	**0**
Henry Smith	22030	0	54000	49673	**26357**
Postcode Community Trust (Male Carer)	1015	0	0	0	**1015**
ICF BAME2	0	0	17689	17666	**23**
Community Foundation	4548	0	0	0	**4548**
Male carer project extension	2437	0	0	1000	**1437**
YAC Wellbeing and Small Grants	530	0	0	500	**30**
Time for Me - Male Carers	758	0	0	0	**758**
Time for You	4163	-45	0	4118	**0**
YAC Other	1880	0	0	760	**1120**
Extendes hours/Counselling	451	0	42276	41348	**1379**
Carers ID Badges	626	0	0	43	**583**
WCVA Volunteer	1144	0	0	0	**1144**
Carers Support Fund (WG)	1450	0	0	1450	**0**
Male Carer 3 Extension	491	0	0	0	**491**
Older People & Carers Connect	687	0	22360	22999	**48**
Mental Health Awareness	10369	0	29326	29336	**10359**
Volunteer Project/Post Covid Recovery	11954	0	0	11405	**549**
Fuel Poverty Project	12980	16	0	12996	**0**
Fuel Poverty Alleviation	0	0	50000	27896	**22104**
Millenum Stadium CT	7500	19	0	7519	**0**
Older Carers 70+	0	0	7690	7662	**28**
Big Lottery Helping Working Families	44961	0	99066	76140	**67887**
ICF Dementia Worker	-1357	1362	53718	53723	**0**
ICF Emergency Respite	755	0	24962	25713	**4**
Safe & Well Packs YAC	934	0	0	0	**934**
Dementia Collaboration Project	-420	0	44975	44488	**67**
Male Carer 4	2701	0	24086	24100	**2687**
MH & Wellbeing Support	13393	0	32992	20873	**25512**
Carers Support Fund 22-23	9433	-9433	166271	163615	**2656**
Coop YAC Activities	700	0	0	0	**700**
Short Breaks	3443	0	0	0	**3443**
Amser Shortbreaks	9515	0	99994	102741	**6768**
Volunteer Service SPF	48573	0	0	47386	**1187**
WGSB Respite	1	0	0	0	**1**

12. MOVEMENT IN FUNDS

YAC Education Support	30104	0	31043	26862	**34285**
YAC Wellbeing	0	0	7835	6988	**847**
BAME2 Awards for All	16926	0	0	4495	**12431**
GP LINK 2	37142	0	39610	34514	**42238**
	301152	-6720	880137	900950	**273619**

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025 or 31st March 2024.

SWANSEA CARERS' CENTRE

England & Wales - Charity number 1108865

Accounts

Registered number: 05352055
Charity number: 1108865

SWANSEA CARERS' CENTRE
REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

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Swansea Carers' Centre
Company Information
For The Year Ended 31 March 2024

Trustees	Mrs Jane Davidson (Chair) Mr David Burgess Mrs Susan Davies Mrs Gillian Stephens Mr Robert Williams Mr Byron Fussell Mrs Kathryn Price Mrs Sonia Thomas Mr Frank Ramsay (appointed 09/11/23)
Secretary	Mr Ifor Glyn Jones
Company Number	05352055
Charity Number	1108865
Registered Office	104 Mansel Street Swansea West Glamorgan SA1 5UE
Accountants	Willis Jones 64 Walter Road Swansea SA1 4PT
Auditors	H R Harris & Partners (2010) Ltd Pembroke House Charter Court Swansea SA7 9FS
Bankers	Lloyds Bank Plc 802 Oxford Street Swansea SA1 3AF
	Santander 1 Union Street Swansea SA1 3EE
	Bank of Scotland 600 Gorgie Road Edinburgh EH11 3AL
	Virgin Money Jubilee House Gosforth Newcastle Upon Tyne NE3 4PL
Solicitors	Hughes Griffiths Partnership Solicitors 150 St. Helens Road Swansea SA1 4DF

Swansea Carers' Centre
Annual Report
For The Year Ended 31 March 2024

The directors have the pleasure in presenting their report and financial statements for the year ended March 2024.

I am very pleased to introduce the Annual Report for 2023/2024.

As I approach the end of my second year as Chair of the board of trustees, I can reflect that it has been another very busy, challenging year.

I would like to begin by offering my thanks to the CEO, our senior management team, all the staff and volunteers including my fellow trustees. They have shown such dedication to Swansea Cares Centre. I am immensely proud of the way they have all worked to support one another and our service users. Through their dedication and commitment, they have assisted one another through the most difficult cost of living crisis and supported the continued development of this amazing organisation.

I would also like to thank our funders for their continued support. We are living in challenging times but with your help we are continuing to offer more support to more diverse groups of carers. We are extremely grateful for your support. The cost-of-living crisis continues to impose pressures on carers, staff, volunteers and trustees. I am proud to report that we in Swansea Carers Centre have been able offer support to service users, staff and volunteers while maintaining the integrity of the organisation.

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Chair of trustees – Jane Davidson

2023-2024 Chief Executive Officers' Report (incorporating Trustees' annual report)

Every year we see to a mixture of challenges and successes faced by Swansea Carers Centre and by carers in Swansea. This year has not seen any difference. The financial climate has proved very difficult for carers, coming so soon after the challenges of Covid. The life of carers is difficult at the best of times but the current state of the economy and the cost of fuel during the past 12 months has added to pressures around heating homes and eating. As an organisation we have responded to these pressures by strengthening our fuel poverty team, offering hardship grants and extended our reach in the community. Swansea Carers Centre has not been resting on its laurels and our staff continue to work with carers to identify and develop creative and innovative services. Life for many unpaid carers in Swansea continues to be difficult.

Making a positive change in the lives of carers is our mission and since 2005 we have been working with carers and professionals in Swansea to identify their needs and develop services that meet those needs. No single agency can meet all the needs of carers and partnerships and collaborations are not only desirable but essential. The list of individuals and agencies with which we work grows year on year; and we welcome and thank all those who work with us in trying to improve the lives of carers. We are fortunate in Wales that carers are supported and prioritised by Welsh Government and the regional partnership. There is a recognition of the need to support carers and the cared for, but also a recognition of how essential carers are in the continuation and future of health and social care fabric in Wales.

The work of Swansea Carers Centre supports and embraces the priorities of the Welsh Carers Strategy

1. Identifying and valuing unpaid carers
2. Providing information, advice and assistance
3. Supporting life alongside caring
4. Supporting carers in education and the workplace.

Despite the numerous challenges that the organisation and staff have faced during the last five years we have seen some significant achievements:

- Increased the number of carers engaged with by 18 %
- Increased the number of carers contact by 14 %
- Increased the number of carers from underrepresented groups such as BAME, male carers, working family carers.
- Increased the number of groups and activities being offered to carers.
- Increase in confidence and satisfaction in services provided (270 carers surveyed)

We have positive communication with carers and are always eager to work with them to listen to their needs and work with them to develop responses to issues identified. Carers are the ones who know what is needed and it's essential they continue their role in service development. During the past year, some of the new developments and highlights include:

- Successful tender Swansea Council Carers Hub development
- Increase in contacts and activity with BAME and Male Carers
- Continued success and development of provision for dementia carers
- Over 300 activities and courses for carers
- Introduction of fee-paying option for Ty Conway day centre
- Recouping over £4million in benefits for carers
- Support group for those affected by cancer.

Next twelve months

I have no doubt that the next 12 months will be equally as busy and challenging -and rewarding. We look forward to two big developments which we hope to see improving services for carers in Swansea.

- After many years based on Mansel Street, Swansea Carers Centre will be moving to new premises on Prince of Wales Road on the 10th of October this year. The building will improve accessibility, offer significantly more space for activities and direct work, and will also offer parking space which carers have identified as needed. We are excited to be moving to accommodation which will allow us to develop and expand our services in the city. It will be an exciting development, and we are looking forward to welcoming all carers – existing and new carers

- Swansea Carers Hub -This year we were successful in our bid to Swansea Council to develop and deliver a Carers Hub in Swansea. Work is already well underway in setting up the Hub, which will offer improved access to all services for carers in Swansea, offer assessment of need and provide individual support plans. We welcome partner agencies who will be working with us on this initiative which will improve pathways to services.

Thank you

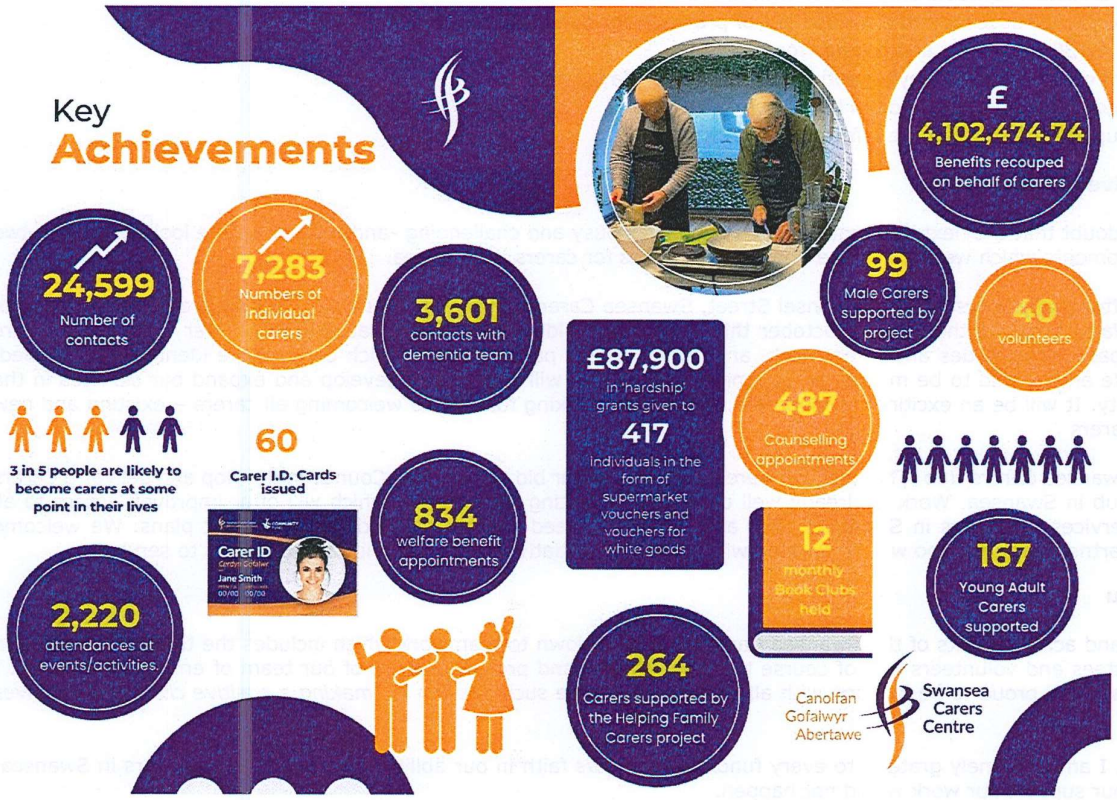
The work and achievements of the Swansea Carers Centre is down to teamwork which includes the time and dedication of our trustees and volunteers and of course the commitment and professionalism of our team of employed workers. I am fortunate and proud to be working with all of them who have such passion in *"making a positive change in the lives of carers".*

As always, I am extremely grateful to every funder who shows faith in our ability to support unpaid carers in Swansea. Without your support our work would not happen.

It is with much sadness that I must note the passing of two incredible individuals during the past year who served the Swansea Carers Centre for many, many years in various capacities. Both **Shirley Bowen** and **Liz Rees** gave much of their lives to improving the lives of carers and their contribution to the development of Swansea Carers Centre was invaluable. We appreciate and are grateful for all they did over the years, and they will be missed as colleagues and friends.

Key Achievements during 2023-24

Incoming resources during the year amounted to £1,334,004 with resources expended amounting to £1,281,090 giving a net income over expenditure of £52,914. At the year-end unrestricted funds total £537,458 and restricted funds total £301,153



The Board of Trustees have reviewed the reserves policy of the charity and have agreed that in line with most charities that receive their funding from Local Authorities it would appear prudent to hold readily realisable reserves equivalent to around six weeks expenditure to cover late receipt of grant income (currently £76,800) together this is covered by our contingency fund of £267,470 this is made up of:

- Potential redundancy costs £99,870
- Potential lease liability £117,000
- Potential pension liability £4,000
- Potential Telephone/internet system £6,600
- Potential sickness and maternity liability £40,000

In addition: -

- *£34,000 allocated to fund 2nd year fixed term full-time post of Information & Quality Manager to work within SMT*
- *£30,000 for costs to move to new premises including overlap of 1 month's rent for current and new premises, and additional Legal fees incurred*
- *£13,000 allocated to fund 3-day week admin assistant post*
- £30,000 has been allocated to fund staff core posts
- £80,000 has been allocated to fund projects/services
- £20,000 has been allocated to cover temporary posts
- £30,000 has been allocated to cover loss of income
- £10,000 has been allocated to cover costs of additional premises costs
- £10,000 has been allocated for development of web page
- £10,000 has been allocated to cover Team Leader increments in salary rate

Principal Activity

The company's principal activity continues to be that of the provision of assistance to carers across the City & County of Swansea.

Directors

The directors who held office during the year were as follows:

Mrs Jane Davidson
Mr David Burgess
Mrs Susan Davies
Mrs Gillian Stephens
Robert Williams
Mr Byron Fussell
Mrs Kathryn Price
Mrs Sonia Thomas
Mr Frank Ramsay Appointed 09/11/2023

Trustees Responsibilities

Under the Charities Act 2011, the trustees are required to prepare a statement of accounts for each financial year which gives a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources in the year. In preparing the statement, the trustees are required to:

- Select suitable accounting policies and apply them consistently.
- Make judgments and estimates that are reasonable and prudent.
- State whether applicable accounting standards and statements disclosed and explained in the statement of accounts.
- Prepare the accounts on a going concern basis unless it is inappropriate to presume that the Charity will not continue its operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity at that time and to enable the Trustees to ensure that any statement of account prepared by them complies with the regulations under sections 130 to 132 of the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.
In the case of each of the persons who are directors at the time when the directors report is approved

- So far as the Directors are aware, there is no relevant audit information (information needed by the company's auditors in connection with preparing their report) of which the company's auditors are unaware; and
- Each Director has taken all the steps that he /she ought to have taken as a director in order to make him / herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Amounts are presented within items in the statement of financial activities and balance sheet; the directors have had regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting principles or practice.

The Board of Trustees are satisfied with the performance of the Charity during the year and consider the state of the organisation's affairs to be satisfactory for the foreseeable future. The Board of Trustees have given consideration to major risks to which the Charity is exposed and the Charity's procedure's designed to manage these risks. Internal financial risks are reduced by the implementation of procedure that aim to ensure that all transactions are duly authorised. Such procedure are regularly reviewed to ensure they are still relevant.

Statement of Disclosure of Information to Auditors

In the case of each director in office at the date the Directors' Report is approved:

- so far as the director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- they have taken all the steps that they ought to have taken as directors in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

H R Harris & Partners have indicated their willingness to continue in office and in accordance with the provisions of the Companies Act that they be re-appointed for 2024/25.

Approved by the Directors and Trustees on the 17th October 2024.

Robert Bryn Williams (Hon. Treasurer)

Independent Auditor's Report to the Members of Swansea Carers' Centre

Opinion

We have audited the financial statements of Swansea Carers' Centre for the year ended 31 March 2024 which comprise the Income and Expenditure Account, Balance Sheet, Statement of Changes of Equity, Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2024 and of its surplus/(deficit) for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the entity's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.
We have nothing to report in this regard.

Opinions on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and Directors' Report have been prepared in accordance with applicable legal requirements.

Matters on Which We Are Required to Report by Exception
In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Directors' Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records or returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Directors
As explained more fully in the Directors' Responsibilities Statement set out on page 3—4, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use Of Our Report
This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters that we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

H R Harris & Partners (2010) Ltd

Statutory Auditor
17th October 2024
H R Harris & Partners (2010) Ltd
Pembroke House
Charter Court
Swansea
SA7 9FS

Swansea Carers' Centre
Statement of Financial Activities
For The Year Ended 31 March 2024

	Unrestricted Funds 2024	Restricted Funds 2024	Total Funds 2024	Total Funds 31 March 2023
INCOME				
Voluntary income				
Donations and grants	240,363	1,102,320	1,342,683	1,048,858
Investment Income	2,297	-	2,297	515
TOTAL INCOME	242,660	1,102,320	1,344,980	1,049,373
EXPENDITURE				
Expenditure on charitable activities	238,114	1,055,334	1,293,448	1,048,381
TOTAL EXPENDITURE	238,114	1,055,334	1,293,448	1,048,380
NET INCOME	4,546	46,986	51,532	992
RECONCILIATION OF FUNDS				
Total Funds brought Forward	522,590	264,489	787,079	786,088
Transfer of Funds	10,322	(10,322)		
Total Funds carried forward	537,458	301,153	838,611	787,079

Swansea Carers' Centre
Balance Sheet
As At 31 March 2024

	Notes	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS					
CURRENT ASSETS					
Stock		150		-	
Debtors	**10**	98,629		97,928	
Cash at bank and in hand		780,202		726,077	
		878,981		824,005	
Creditors: Amounts Falling Due Within One Year	**11**	(40,370)		(36,926)	
NET CURRENT ASSETS (LIABILITIES)			838,611		787,079
TOTAL ASSETS LESS CURRENT LIABILITIES			838,611		787,079
NET ASSETS			838,611		787,079
RESERVES					
Restricted Income Fund			301,153		264,489
Unrestricted Income Fund			537,458		522,590
TOTAL FUNDS			838,611		787,079

Approved by the trustees on 17th October 2024, and signed on their behalf by:

Jane Davidson (Chair)

Robert Bryn Williams (Hon. Treasurer)

17th October2024

The notes on pages 15 to 21 form part of these financial statements.

Swansea Carers' Centre
Statement of Cash Flows
For The Year Ended 31 March 2024

	Notes	2024 £	2023 £
Cash flows from operating activities			
Net cash (used in)/generated from operations	1	51,828	(62,411)
Net cash (used in)/generated from operating activities		51,828	(62,411)
Cash flows from investing activities			
Interest received		2,297	515
(Decrease)/increase in cash and cash equivalents		54,125	(61,896)
Cash and cash equivalents at beginning of year	2	726,077	787,973
Cash and cash equivalents at end of year	2	780,202	726,077

1. Reconciliation of profit for the financial year to cash (used in)/generated from operations

	2024	2023
	£	£
Profit for the financial year	51,532	991
Adjustments for:		
Interest income	(2,297)	(515)
Movements in working capital:		
Increase in stocks	(150)	-
Increase) in trade and other debtors	(701)	(43,109)
Increase/(decrease) in trade and other creditors	3,444	(19,778)
Net cash generated from/(used in) operations	51,828	(62,411)

2. Cash and cash equivalents

Cash and cash equivalents, as stated in the Statement of Cash Flows, relates to the following items in the Balance Sheet:

	2024	2023
	£	£
Cash at bank and in hand	780,202	726,077

3. Analysis of changes in net funds

	As at 1 April 2023	Cash flows	As at 31 March 2024
	£	£	£
Cash at bank and in hand	726,077	54,125	780,202

1. General Information

Swansea Carers' Centre is a private company, limited by guarantee, incorporated in England and Wales , registered number 05352055, charity number 1108865 . The registered office is 104 Mansel Street, Swansea, West Glamorgan, SA1 5UE.

2. Accounting Policies

2.1. Basis of Preparation of Financial Statements

The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts. The financial statements have been prepared in accordance with the second edition of the Charities Statement of Recommended Practice issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the
Charities Act 2011.

The trustees consider that there are no material uncertainties about the Trust's ability to continue as a going concern.

The trust constitutes a public benefit entity as defined by FRS 102.

2.2. Going Concern Disclosure

The directors have not identified any material uncertainties related to events or conditions that may cast significant doubt about the company's ability to continue as a going concern.

2.3. Turnover

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Donations and Voluntary Income

Donations and similar income represent monies received from charitable donations and gifts. They are recognised by the charity upon receipt.

Grants

Income from government and other grants, whether capital or revenue grants, is recognised then the charity has entitlement to the funds, and performance conditions attached to the grants has been met.

2.4. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

2.5. Cash and Cash Equivalents

Cash and cash equivalents are basic financial assets and include cash in hand and deposits held at call with banks, other short-term highly liquid investments that mature in no more than three months from the date of acquisition and are readily convertible to a known amount of cash with insignificant risk of change in value, and bank overdrafts.

2.6. Taxation

The charity is exempt from corporation tax in income and gains to the extent that these are applied to its charitable objectives.

2.7. Pensions

The company operates a defined pension contribution scheme. Contributions are charged to the income and expenditure account as they become payable in accordance with the rules of the scheme.

2.8. Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings.

2.9. Restricted and Unrestricted Funds

Restricted Reserves

Restricted reserves are used when there are specific restrictions and allocations imposed by the donor. Expenditure which meets these criterial is identified to the fund.

Unrestricted Reserves

Unrestricted funds are donations and other income received or generated in furtherance of the charity's objectives, without specified purpose, are applied to the general, unrestricted funds.

3. TOTAL RESOURCES EXPENDED

	Unrestricted funds 2024	Restricted Funds 2024	Total 2024	Total 2023
	£	£	£	£
Grants repaid	-	10,977	10,977	5,567
Wages and salaries	272,496	427,049	699,545	597,934
Employers NI	20,419	28,491	48,910	31,300
Employers pensions	12,756	10,105	22,861	19,776
Recruitment costs	881	891	1,772	3,531
Staff training	3,389	5,147	8,536	3,158
Health and safety costs	465	168	633	561
Volunteer expenses	24	2,647	2,671	4,786
Travel and subsistence expenses	49	2,016	2,065	1,963
Carers Training	197	33,722	33,917	24,727
Carers travel, respite and activities	2,008	328,842	330,850	233,575
Carers special fund	-	-	-	-
Support costs	(76,917)	76,917	-	-
Desk fees	(80,592)	80,592	-	-
Information packs	(10,885)	10,885	-	-
Rent and rates	45,289	500	45,789	35,674
Light and heat	8,962	-	8,962	9,384
Repairs and maintenance	-	-	-	-
Cleaning	5,566	-	5,566	5,002
Premises insurance	-	-	-	-
Computer software, consumables and maintenance	7,528	6,115	13,643	12,292
Repairs, renewals and maintenance	4,490	-	4,490	5,005
Other insurance	3,066	-	3,066	2,857
Printing, postage and stationery	967	160	1,127	761
Advertising and marketing costs	5,285	6,855	12,140	14,709
Telecommunications and data costs	5,016	4,712	9,728	9,473
Accountancy fees	9,797	-	9,797	9,775
Legal fees		-		
Professional fees	2,085	-	2,085	2,388
Subscriptions, licences and membership	6,891	840	7,731	6,438
Bank charges	275	-	275	323
Sundry expenses	1,795	576	2,371	2,353
Refreshments	269	-	269	1,680
Meeting expenses	(13,455)	17,127	3,672	3,716
	238,114	1,055,334	1,293,448	1,048,381

4. Auditor's Remuneration

Remuneration received by the company's auditors and their associates during the year was as follows:

	2024	2023
	£	£
Audit Services		
Audit of the company's financial statements	2,250	2,250

5. Staff Costs

Staff costs, including directors' remuneration, were as follows:

	2024	2023
	£	£
Wages and salaries	699,545	598,661
Social security costs	48,910	31,299
Other pension costs	22,861	19,776
	771,316	649,736

6. Average Number of Employees

Average number of employees, including directors, during the year was: 38 (2023: 35)

7. Trustees' remuneration

The trustees all give freely their time and expertise without any form of remuneration or other benefits in cash or kind.

8. Interest Receivable and Similar Income

	2024	2023
	£	£
Interest on short term deposits	2,297	515
	2,297	515

9. Tangible Assets

	Computer Equipment £
Cost	
As at 1 April 2023	28,261
As at 31 March 2024	28,261
Depreciation	
As at 1 April 2023	28,261
As at 31 March 2024	28,261
Net Book Value	
As at 31 March 2024	-
As at 1 April 2023	-

10. Debtors

	2024 £	2023 £
Due within one year		
Trade debtors	97,800	97,099
Prepayments and accrued income	829	829
	98,629	97,928

11. Creditors: Amounts Falling Due Within One Year

	2024 £	2023 £
Trade creditors	1	1,279
Other taxes and social security	10,601	10,101
Other creditors	4,329	3,619
Accruals and deferred income	25,439	21,927
	40,370	36,926

12. Pension Commitments

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund.

During the year the charge to profit or loss in respect of defined contribution schemes was £22,861 (2023: £19,776).

At the balance sheet date contributions of £3,867 were due to the fund and are included in Other creditors.

13. Company limited by guarantee

The company is limited by guarantee and has no share capital. Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

14. MOVEMENTS IN FUNDS

	As at 01 April 2023	Transfers	Incoming Resources	Outgoing Resources	As at 31 March 2024
UNRESTRICTED FUNDS					
General Funds	522,590		215,162	195,216	522,583
RESTRICTED FUNDS					
ABMU Hospital Outreach Worker	(79)		32,244	32,831	(666)
ABMU Carers Info Officer	1,458	(113)	-	1,345	-
Henry Smith	20,362		53,700	52,032	22,030
Postcode Community Trust	1,015		-	-	1,015
ICF BAME2	(2,330)	3,579	17,689	18,938	-
Community Foundation	4,548		-	-	4,548
Male Carer Project Extension	2,437		-	-	2,437
Carers Awareness	1,214	(1,214)	-	-	-
Carers Trust Male Carer Meet & Eat	-	23	-	23	-
Carers Trust MH	113	(113)	-	-	-
YAC Wellbeing Grants	530		-	-	530
Respite Support & Development	984		-	983	1
Time for me - Male Carers	758		-	-	758
Time for you - Innovative Respite	4,975		-	812	4,163
YAC Other	1,880		-	-	1,880
Extended hours/Counselling	3,762		38,491	41,802	451
MH Services - extended	495	(495)	-	-	-
Carers ID badges	713		-	87	626
Make yourself known	479	(67)	-	412	-
Lloyds Volunteer	1,341		-	1,341	-
WCVA Volunteer	1,144		-	-	1,144
YAC Education & Training	10,703	76	14,999	25,779	-
Carers Support Fund (WG)	1,450		-	-	1,450
Male Carer 3 Extension	492		-	-	492
Carers Isolation & Loneliness	4,387		-	4,387	-
Older People & Carers Connect	(30)		22,360	21,643	687
Mental Health Awareness	3,237		29,326	22,194	10,369
Volunteer Project - Post Covid Recovery	7,864		50,760	46,670	11,954

...CONTINUED

	As at 01 April 2023	Transfers	Incoming Resources	Outgoing Resources	As at 31 March 2024
Fuel Poverty Project	11,414		30,080	28,514	12,980
Millenium Stadium CT	-		7,500	-	7,500
Big Lottery Helping Working Families	124,179		24,663	103,881	44,961
WCVA Volunteer Training	6,279	641	(6,920)	-	-
Postcode Lottery Peer Support	435	(435)	-	-	-
ICF Dementia Worker	59		53,606	55,023	(1,357)
ICF Emergency Respite	38		24,962	24,245	755
YAC Making Carers Count	(3,261)	2,045	44,260	43,045	-
Bug Lottery Covid 19 Awareness	1,343	(16)	-	1,327	-
Big Lottery Out of Hours Service	12	(12)	-	-	-
Safe & Well Packs YAC	934		-	-	934
Mind MH Project Extension	2,559	(2,559)	-	-	-
WCVA Voluntary Services	600	(600)	-	-	-
Carers Week	93	(93)	-	-	-
Carers Assessment Pilot	7,839	(7,839)	-	-	-
Dementia Collaboration Project	2,667		41,712	44,798	420
Parent Carer Summer Grant	4	(4)	-	-	-
Male Carer 4	385		24,086	21,769	2,701
Period Dignity	85	(85)	-	-	-
MH & Wellbeing Support	(997)		33,989	19,599	13,393
Carers Support Fund 22-25	18,042		199,370	207,980	9,433
Coop YAC Activities	1,034		-	334	700
Short Breaks	11,101		-	7,658	3,443
Swansea Council	1,960	(1,960)	-	-	-
WG Regional Partnership	3,783	38	-	3,821	-
Sundry Income	-	198	25,000	25,198	-
Amser Shortbreaks	-		89,279	79,764	9,515
Coast Summer	-	(1,317)	9,636	8,319	-
Volunteer Service SPF	-		50,300	1,727	48,573
WGSB Respite	-		96,000	95,999	1
YAC Education Support	-		30,138	34	30,104
BAME2 Awards for All	-		16,926	-	16,926
GP Link 2	-		37,188	46	37,142
	264,489	(10,322)	1,091,344	1,044,360	301,153

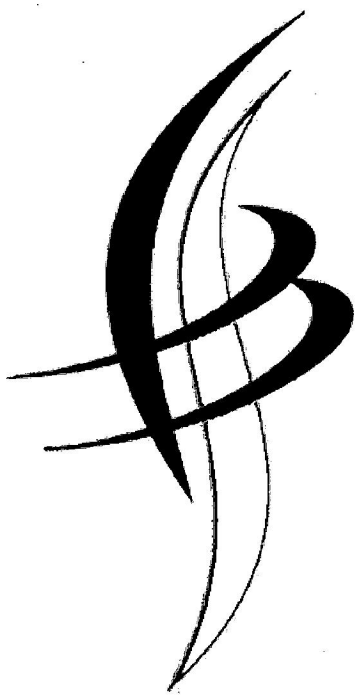
SWANSEA CARERS' CENTRE

England & Wales - Charity number 1108865

Accounts

Registered number: 05352055
Charity number: 1108865

SWANSEA CARERS' CENTRE
REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023



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Swansea Carers' Centre
Company Information
For The Year Ended 31 March 2023

Trustees	Mrs Jane Davidson (Chair) Mr David Burgess Mrs Susan Davies Mrs Gillian Stephens Mr Robert Williams Mr David Hughes (resigned 20/10/22) Mrs Shirley Bowen (resigned 20/10/22) Mr Byron Fussell Mrs Kathryn Price Mrs Sonia Thomas
Secretary	Mr Ifor Jones
Company Number	05352055
Charity Number	1108865
Registered Office	104 Mansel Street Swansea West Glamorgan SA1 5UE
Accountants	Willis Jones 64 Walter Road Swansea SA1 4PT
Auditors	H R Harris & Partners (2010) Ltd Pembroke House Charter Court Swansea SA7 9FS
Bankers	Lloyds Bank Plc 802 Oxford Street Swansea SA1 3AF Santander 1 Union Street Swansea SA1 3EE Bank of Scotland 600 Gorgie Road Edinburgh Virgin Money Jubilee House Gosforth Newcastle Upon Tyne
Solicitors	Hughes Griffiths Partnership Solicitors 150 St. Helens Road Swansea SA1 4DF

The directors have the pleasure in presenting their report and financial statements for the year ended March 2023.

Annual Report Introduction

I am very pleased to introduce the Annual Report for 2022/2023.

As I approach the end of my first year as Chair of the board of trustees, I can reflect that is has been a very busy, challenging year.

I would like to begin by offering my thanks to the CEO, our senior management team, all the staff and volunteers including my fellow trustees. They have shown such dedication to Swansea Cares Centre. I am immensely proud of the way they have all worked to support one another and our service users. By their dedication and commitment, they have assisted one another through the most difficult cost of living crisis and supported the continued development of this amazing organisation.

I would also like to thank our funders for their continued support. We are living in challenging times but with your help we are continuing to offer more support to more diverse groups of carers. We are extremely grateful for your support.

The pandemic had a considerable impact on us all, but the resulting cost of living crisis has brought its own pressures to carers, staff, volunteers and trustees. I am proud to report that we in Swansea Carers Centre have been able offer support to service users, staff and volunteers while maintaining the integrity of the organisation as a whole.

Jane Davidson (Chair)

Chief Executive Officers' Report (incorporating Trustees' Annual report)
All sections of society have been facing major challenges during the past few years, none more so than unpaid cares. They were hit exceptionally hard by the pandemic, with some still being affected today, and the dire state of the economy has hit hard with fuel poverty and cost of living challenges making life even more difficult.

Throughout the past year, Swansea Carers Centre has engaged with even more carers in Swansea to hear what their main worries and concerns are, and how they feel the Centre and its staff can best support carers. The organisation has seen how Covid continues to impact carers both psychologically and physically but the added pressure of the increase in costs of living has made life so much difficult for carers. Poverty is a real thing that is affecting many carers daily in Swansea. Our staff has shown the advantages and strength of the third sector by coming up with innovative responses, creativity, responding quickly and working with partners to try and meet needs. Our health and social care services are facing unprecedent difficulties, and there is no doubt that carers are turning to Swansea Carers Centre to seek help in a variety of ways. It is at times like this that agencies like the Carers Centre demonstrate our effectiveness and resilience and determination to help carers in need.

In every annual report I seem to be highlighting the increased demand upon our services, and the last year was no exception. We have more staff now than ever, more new projects than ever on top of core essential services that we have been offering for years. We are extremely grateful to all our statutory funders, but we would not be able to continue meeting the need without our own fundraising with independent charities and trusts.

As an organisation we are committed to working in partnership with others to ensure that carers in Swansea receive the best care and support and our work embraces the regional and Welsh Government priorities.

Priority One: Identifying and valuing unpaid carers

Priority Two: Providing information, advice and assistance

Priority Three: Supporting life alongside caring

Priority Four: Supporting unpaid carers in education and the workplace

The information below gives an overview of how some of our services have engaged and supported unpaid carers during 2022-2023

Numbers of individual carers: 5921

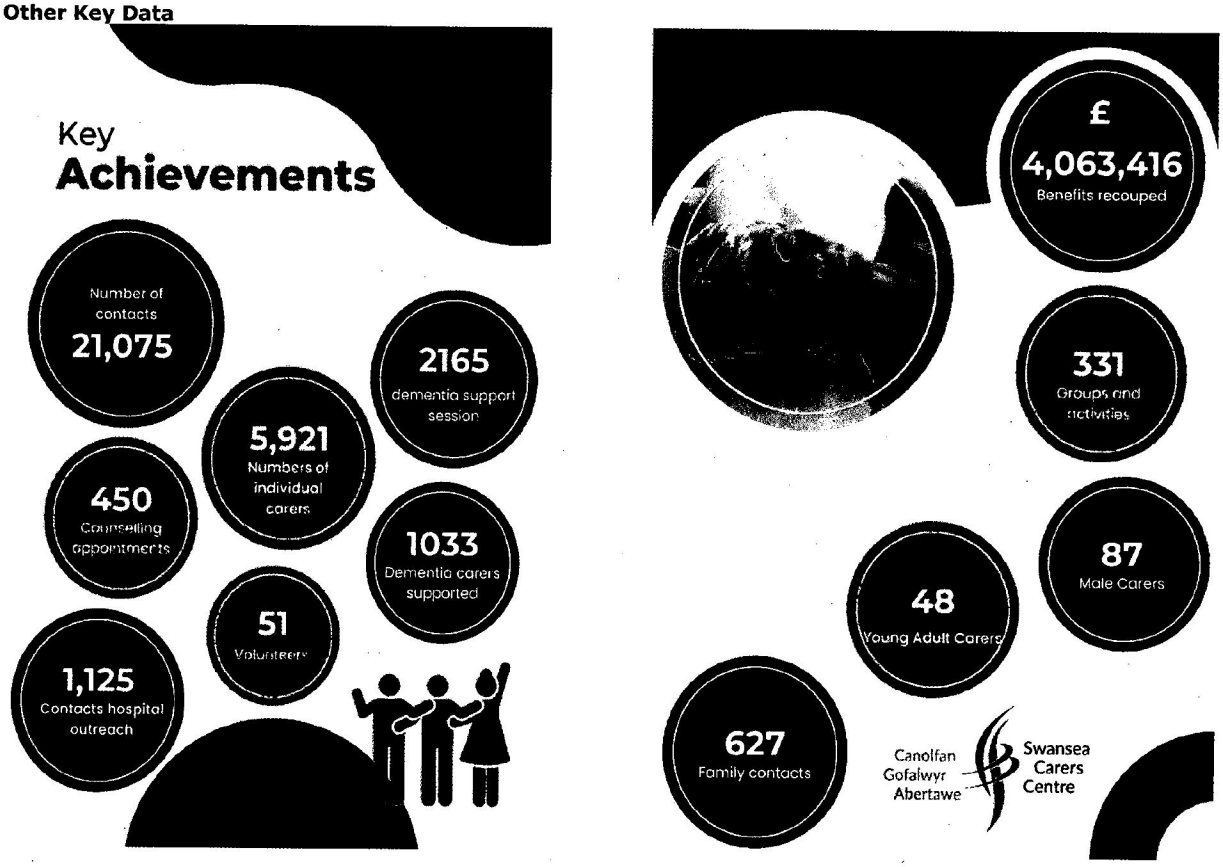
Number of contacts: **21,075**

Number of Volunteers: 51

New Services

- Carers Assessment Pilot with Swansea Social Services
- Time for You – Sitting and Short Breaks project
- Mental Health Project
- Grants and Short Breaks
- BAME – sewing club / badminton club
- Live and Learn Dementia
- Over 50's Activities
- "Warm Welcome" our weekly drop-in session during the winter period
- Fuel Poverty Project
- Male Carers Breakfast meetings

Other Key Data



Events/Activities

- Carers Rights Day
- Carers Week
- Volunteers' Week
- Eid event Singleton Park
- Trips – Tenby, St Athans Museum, Boat trip, Southall, Hay on Wye
- Radio campaign
- Bouquet Workshops
- Monthly Art Workshops in the Glynn Vivian
- Not Just a Carer Photography Exhibition
- Theatre Trips
- 3 Principles Course,
- Mindfulness Practice Group,
- Walking Group, Basic IT Courses, Holistic Therapies.
- Drumming course, Kayaking, Line Dancing, Indoor Climbing
- Surfing
- Legal Surgeries,
- Demystifying Dementia
- Anxiety Management
- Beach walk
- Caving
- Ceramics
- Cinema trips
- First Aid
- Floristry
- Foot Golf
- Hanging Baskets
- Holistic Therapies
- Mini retreat
- AfternoonTea @ Morgan's Hotel
- Paddleboarding
- Yoga

Staffing

- Increase in staff and services.
- Restructure – In response to the increasing pressure on the staff team, a restructure was undertaken during the year which resulted in the establishing of six teams. This has led to the appointment of new team leaders and a new post of Quality and Performance manager on our senior management team.
- Investors in Volunteers – we succeeded in achieving this quality award.
- Charity Excellence – we succeeded in achieving this quality award.
- Working with others. As an organisation we are committed to continue working with others to ensure a comprehensive and holistic support for carers in Swansea.
- Environmental - new working group established to review our environmental procedures and practices.
- Congratulations to Chris our dedicated volunteer on receiving the High Sheriff Award
- The past year has been a very difficult and often sad time for several of our staff due to serious illnesses. These staff are highly valued members of the team, and we all wish them well and hope that they will be back soon at the Carers Centre.

Feedback

- "Service provided overall is amazing, the dementia project has grown so much since I have known about it, the Cwtsh is a lovely place for carers to take their loved ones, it's so relaxing there and everyone is so friendly it, I sometimes pop up to Tesco extra in Llansamlet on a Monday to have a chat with ppl from your dementia project."
- "We are so grateful with the support from everyone involved with the Carers Centre. As a family we would be totally isolated, without it. We are always welcomed, and given the time and patience, to ask questions about anything that's worrying us. We would be lost without it. Thank you."
- "The team are very informative and caring, and I don't feel alone anymore."
- "I find Liz to be very empathetic and understanding of the situations I find myself in. She gives good advice and always offers ways and means to help me. I know she is just a phone call away when I need her help with something. She is warm and patient and I'm so glad she is there for me (and others)."
- "I thought that Liz was fantastic. Nothing was too much trouble. Her knowledge of the service was very impressive. Her manner was also very warm and exuded confidence. This in turn had a very positive effect on myself, up until then I seemed to be fighting my way forward. Sometimes I didn't feel that I was progressing at all, it felt like a losing battle. Liz was charming and helped me put everything in perspective. Thank you very much."

Thanks

- Swansea Carers Centre is fortunate to have a Board of Trustees which are committed to developing quality services for carers in the city. They work tirelessly behind the scenes guiding the work of the organisation. They contribute so much time and effort in their role as trustees and I am very grateful for the support they give me and the staff.
- I am fortunate to be managing a team of dedicated and passionate workers who go above and beyond what is expected of them. They are committed to ensuring that carers needs are identified and that services are appropriate and identified quickly. Many of our staff have or have had personal experience of caring. Without doubt our best asset is our staff team and I am so grateful for the way they have responded to the difficult challenges during the last year and before.
- In the same respect, my appreciation goes to all the volunteers who form part of our workforce and who give their time and experience freely. In particular, it was good to see one of our longest serving volunteers Chris Tribe receiving an award by the High Sheriff. Well-deserved Chris. Unfortunately, one of our much-loved volunteers, Jeff Pople passed away during the year. No doubt a loss to his family and friends and his friends at the Carers Centre where he is still missed every week.
- I would also like to take the opportunity to thank all our funders from statutory bodies and from various charities and trusts. As an organisation we would not be able to respond to the needs of carers in Swansea without your support. We appreciate you putting your faith in us and will continue to work creatively and innovatively to support carers in Swansea.
- Finally, I would like to thank all the carers who have engaged with us during the past year and appreciate you putting your faith in us and look forward to working collaboratively with you during the coming year.

Incoming resources during the year amounted to £1,049,373 with resources expended amounting to £1,048,706 giving a net income over expenditure of £992. At the year-end unrestricted funds total £522,590 and restricted funds total £264,489.

The Board of Trustees have reviewed the reserves policy of the charity and have agreed that in line with most charities that receive their funding from Local Authorities it would appear prudent to hold readily realisable reserves equivalent to around six weeks expenditure to cover late receipt of grant income (currently £76,800) together this is covered by our contingency fund of £218,500 this is made up of:

- Potential redundancy costs £95,000
- Potential lease liability £66,000
- Potential pension liability £4,000
- Potential Telephone/internet system £13,500
- Potential sickness and maternity liability £40,000

In addition;

- *£34,000 - Manager SMT to support development of Carers Hub*
- *£5,000 fund 1-year fixed term 1 day a week post Estates support*
- *£12,000 allocated to fund 1-year fixed term 3 day a week admin assistant.*
- £20,000 has been allocated to fund staff core posts during 23-24
- £50,000 has been allocated to fund projects/services.
- £15,000 has been allocated to cover temporary posts, pending funding applications.
- £15,000 has been allocated to cover additional premises costs.
- £10,000 has been allocated to cover Team Leader increments in salary rate.
- £100,000 has been allocated to cover potential loss of income.
- £30,000 has been allocated to fund volunteer services development over 5 years.
- £10,000 has been allocated to fund Day Centre services over 2 years

The level of our reserves has allowed us to continue investment in developing our services and enable us to protect ourselves against inflation and potential loss of future income.

Principal Activity

The company's principal activity continues to be that of the provision of assistance to carers across the City & County of Swansea.

Directors

The directors who held office during the year were as follows:

Mrs Jane Davidson		
Mrs Shirley Bowen	Resigned	20/10/2022
Mr David Burgess		
Mrs Susan Davies		
Mrs Gillian Stephens		
Robert Williams		
Mr Byron Fussell		
Mrs Kathryn Price	Appointed	20/10/2022
Mr David Hughes	Resigned	20/10/2022
Mrs Sonia Thomas		

Trustees Responsibilities

Under the Charities Act 2011, the trustees are required to prepare a statement of accounts for each financial year which gives a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources in the year. In preparing the statement, the trustees are required to:

- Select suitable accounting policies and apply them consistently.
- Make judgments and estimates that are reasonable and prudent.
- State whether applicable accounting standards and statements disclosed and explained in the statement of accounts.
- Prepare the accounts on a going concern basis unless it is inappropriate to presume that the Charity will not continue its operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity at that time and to enable the Trustees to ensure that any statement of account prepared by them complies with the regulations under sections 130 to 132 of the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.
In the case of each of the persons who are directors at the time when the directors report is approved

- So far as the Directors are aware, there is no relevant audit information (information needed by the company's auditors in connection with preparing their report) of which the company's auditors are unaware; and
- Each Director has taken all the steps that he /she ought to have taken as a director in order to make him / herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Amounts are presented within items in the statement of financial activities and balance sheet; the directors have had regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting principles or practice.

The Board of Trustees are satisfied with the performance of the Charity during the year and consider the state of the organisation's affairs to be satisfactory for the foreseeable future. The Board of Trustees have given consideration to major risks to which the Charity is exposed and the Charity's procedure's designed to manage these risks. Internal financial risks are reduced by the implementation of procedure that aim to ensure that all transactions are duly authorised. Such procedure are regularly reviewed to ensure they are still relevant.

Statement of Disclosure of Information to Auditors

In the case of each director in office at the date the Directors' Report is approved:

- so far as the director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- they have taken all the steps that they ought to have taken as directors in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

H R Harris & Partners have indicated their willingness to continue in office and in accordance with the provisions of the Companies Act that they be re-appointed for 2023/24.

Approved by the Directors and Trustees on the 9th November 2023.

Robert Bryn Williams (Hon. Treasurer)

Opinion

We have audited the financial statements of Swansea Carers' Centre for the year ended 31 March 2023 which comprise the Income and Expenditure Account, Balance Sheet, Statement of Changes of Equity, Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2023 and of its surplus/(deficit) for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the entity's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.
We have nothing to report in this regard.

Opinions on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and Directors' Report have been prepared in accordance with applicable legal requirements.

Matters on Which We Are Required to Report by Exception
In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Directors' Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records or returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Directors
As explained more fully in the Directors' Responsibilities Statement set out on page 3—4, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use Of Our Report
This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters that we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

H R Harris & Partners

Statutory Auditor
9th November 2023
H R Harris & Partners (2010) Ltd
Pembroke House
Charter Court
Swansea
SA7 9FS

Swansea Carers' Centre
Statement of Financial Activities
For The Year Ended 31 March 2023

	Unrestricted Funds 2023	Restricted Funds 2023	Total Funds 2023	Total Funds 31 March 2022
INCOME				
Voluntary income				
Donations and grants	214,647	834,211	1,048,858	1,096,019
Investment Income	515	-	515	145
TOTAL INCOME	215,162	834,211	1,049,373	1,096,164
EXPENDITURE				
Expenditure on charitable activities	195,209	853,172	1,048,381	939,127
TOTAL EXPENDITURE	195,208	853,172	1,048,380	939,127
NET INCOME	19,953	(18,962)	992	157,037
RECONCILIATION OF FUNDS				
Total Funds brought Forward	502,637	283,451	786,088	629,051
Total Funds carried forward	522,590	264,489	787,079	786,088

Swansea Carers' Centre
Balance Sheet
As At 31 March 2023

	Notes	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS					
CURRENT ASSETS					
Debtors	**10**	97,928		54,819	
Cash at bank and in hand		726,077		787,973	
		824,005		842,792	
Creditors: Amounts Falling Due Within One Year	**11**	(36,926)		(56,704)	
NET CURRENT ASSETS (LIABILITIES)			787,079		786,088
TOTAL ASSETS LESS CURRENT LIABILITIES			787,079		786,088
NET ASSETS			787,079		786,088
RESERVES					
Restricted Income Fund			264,489		283,451
Unrestricted Income Fund			522,590		502,637
TOTAL FUNDS			787,079		786,088

Approved by the trustees on 9th November 2023, and signed on their behalf by:

Jane Davidson (Chair)

Robert Bryn Williams (Hon. Treasurer)

9 November 2023

The notes on pages 15 to 23 form part of these financial statements.

Swansea Carers' Centre
Statement of Cash Flows
For The Year Ended 31 March 2023

	Notes	2023 £	2022 £
Cash flows from operating activities			
Net cash (used in)/generated from operations	1	(62,411)	108,289
Net cash (used in)/generated from operating activities		(62,411)	108,289
Cash flows from investing activities			
Interest received		515	145
(Decrease)/increase in cash and cash equivalents		(61,896)	108,434
Cash and cash equivalents at beginning of year	2	787,973	679,539
Cash and cash equivalents at end of year	2	726,077	787,973

1. Reconciliation of profit for the financial year to cash (used in)/generated from operations

	2023	2022
	£	£
Profit for the financial year	991	157,037
Adjustments for:		
Interest income	(515)	(145)
Movements in working capital:		
(Increase)/decrease in trade and other debtors	(43,109)	10,047
Decrease in trade and other creditors	(19,778)	(58,650)
Net cash (used in)/generated from operations	(62,411)	108,289

2. Cash and cash equivalents

Cash and cash equivalents, as stated in the Statement of Cash Flows, relates to the following items in the Balance Sheet:

	2023	2022
	£	£
Cash at bank and in hand	726,077	787,973

3. Analysis of changes in net funds

	As at 1 April 2022	Cash flows	As at 31 March 2023
	£	£	£
Cash at bank and in hand	787,973	(61,896)	726,077
Debts falling due within one year	-	-	-
Debts falling due after more than one year	-	-	-
	787,973	(61,896)	726,077

1. General Information

Swansea Carers' Centre is a private company, limited by guarantee, incorporated in England and Wales , registered number 05352055, charity number 1108865 . The registered office is 104 Mansel Street, Swansea, West Glamorgan, SA1 5UE.

2. Accounting Policies

2.1. Basis of Preparation of Financial Statements

The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts. The financial statements have been prepared in accordance with the second edition of the Charities Statement of Recommended Practice issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the
Charities Act 2011.

The trustees consider that there are no material uncertainties about the Trust's ability to continue as a going concern.

The trust constitutes a public benefit entity as defined by FRS 102.

2.2. Going Concern Disclosure

The directors have not identified any material uncertainties related to events or conditions that may cast significant doubt about the company's ability to continue as a going concern.

2.3. Turnover

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Donations and Voluntary Income

Donations and similar income represent monies received from charitable donations and gifts. They are recognised by the charity upon receipt.

Grants

Income from government and other grants, whether capital or revenue grants, is recognised then the charity has entitlement to the funds, and performance conditions attached to the grants has been met.

2.4. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

2.5. Cash and Cash Equivalents

Cash and cash equivalents are basic financial assets and include cash in hand and deposits held at call with banks, other short-term highly liquid investments that mature in no more than three months from the date of acquisition and are readily convertible to a known amount of cash with insignificant risk of change in value, and bank overdrafts.

2.6. Taxation

The charity is exempt from corporation tax in income and gains to the extent that these are applied to its charitable objectives.

2.7. Pensions

The company operates a defined pension contribution scheme. Contributions are charged to the income and expenditure account as they become payable in accordance with the rules of the scheme.

2.8. Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings.

2.9. Restricted and Unrestricted Funds

Restricted Reserves

Restricted reserves are used when there are specific restrictions and allocations imposed by the donor. Expenditure which meets these criterial is identified to the fund.

Unrestricted Reserves

Unrestricted funds are donations and other income received or generated in furtherance of the charity's objectives, without specified purpose, are applied to the general, unrestricted funds.

3. TOTAL RESOURCES EXPENDED

	Unrestricted funds 2023 £	Restricted Funds 2023 £	Total 2023 £	Total 2022 £
Grants repaid	-	5,567	5,567	-
Wages and salaries	219,112	378,822	597,934	536,740
Employers NI	12,118	19,182	31,300	-
Employers pensions	9,845	9,931	19,776	20,504
Recruitment costs	(242)	3,772	3,531	3,103
Staff training	1,908	1,250	3,158	3,301
Health and safety costs	561	-	561	1,521
Volunteer expenses	759	4,027	4,786	5,304
Travel and subsistence expenses	1,069	894	1,963	550
Carers Training	(4,703)	29,430	24,727	35,741
Carers travel, respite and activities	1,191	232,383	233,575	222,105
Carers special fund	-	-	-	1,515
Support costs	(66,668)	66,668	(0)	-
Desk fees	(51,772)	51,772	(0)	-
Information packs	(11,335)	11,335	-	-
Rent and rates	28,174	7,500	35,674	34,068
Light and heat	9,384	-	9,384	9,844
Repairs and maintenance	-	-	-	1,709
Cleaning	5,002	-	5,002	5,094
Premises insurance	-	-	-	2,778
Computer software, consumables and maintenance	6,080	6,212	12,292	3,863
Repairs, renewals and maintenance	5,005	-	5,005	3,360
Other insurance	2,857	-	2,857	-
Printing, postage and stationery	716	45	761	1,966
Advertising and marketing costs	3,493	11,216	14,709	15,087
Telecommunications and data costs	5,213	4,260	9,473	8,401
Accountancy fees	9,775	-	9,775	-
Legal fees		-		13,180
Professional fees	2,388	-	2,388	-
Subscriptions, licences and membership	5,849	590	6,438	7,399
Bank charges	323	-	323	325
Sundry expenses	1,910	443	2,353	1,181
Refreshments	1,312	368	1,680	116
Meeting expenses	(4,107)	7,823	3,716	372
	195,209	853,172	1,048,381	939,127

4. Auditor's Remuneration

Remuneration received by the company's auditors and their associates during the year was as follows:

	2023	2022
	£	£
Audit Services		
Audit of the company's financial statements	2,250	-

5. Staff Costs

Staff costs, including directors' remuneration, were as follows:

	2023	2022
	£	£
Wages and salaries	598,661	536,740
Social security costs	31,299	-
Other pension costs	19,776	20,504
	649,736	557,244

6. Average Number of Employees

Average number of employees, including directors, during the year was: 35 (2022: 31)

7. Trustees' remuneration

The trustees all give freely their time and expertise without any form of remuneration or other benefits in cash or kind.

8. Interest Receivable and Similar Income

	2023	2022
	£	£
Interest on short term deposits	515	145
	515	145

9. Tangible Assets

	Computer Equipment £
Cost	
As at 1 April 2022	28,261
As at 31 March 2023	28,261
Depreciation	
As at 1 April 2022	28,261
As at 31 March 2023	28,261
Net Book Value	
As at 31 March 2023	-
As at 1 April 2022	-

10. Debtors

	2023 £	2022 £
Due within one year		
Trade debtors	97,099	54,819
Prepayments and accrued income	829	-
	97,928	54,819

11. Creditors: Amounts Falling Due Within One Year

	2023 £	2022 £
Trade creditors	1,279	56,704
Other taxes and social security	10,101	-
Other creditors	3,619	-
Accruals and deferred income	21,927	-
	36,926	56,704

12. Pension Commitments

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund.

During the year the charge to profit or loss in respect of defined contribution schemes was £19,776 (2022: £20,504).

At the balance sheet date contributions of £3,619 were due to the fund and are included in Other creditors.

13. Company limited by guarantee

The company is limited by guarantee and has no share capital. Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

14. MOVEMENTS IN FUNDS

	As at 01 April 2022	Incoming Resources	Outgoing Resources	As at 31 March 2023
UNRESTRICTED FUNDS				
General Funds	502,637	215,162	195,216	522,583
RESTRICTED FUNDS				
ABMU Hospital Outreach Worker	1,325	30,919	32,323	(79)
ABMU Carers Info Officer	1,887	-	429	1,458
Henry Smith	9,978	52,200	41,816	20,362
Postcode Community Trust	1,015	-	-	1,015
ICF BAME2	1,454	12,767	16,551	(2,330)
Community Foundation	4,548	-	-	4,548
Male Carer Project Extension	1,000	1,500	63	2,437
Carers Awareness	26,028	-	24,814	1,214
Carers Trust MH	113	-	-	113
YAC Wellbeing Grants	796	-	266	530
Respite Support & Development	4,148	3,000	6,165	984
Time for me - Male Carers	2,054	-	1,296	758
Time for you - Innovative Respite	9,774	-	4,800	4,975
YAC Other	2,037	-	157	1,880
Extended hours/Counselling	2,080	37,667	35,985	3,762
MH Services - extended	757	-	262	495
Carers ID badges	713	-	-	713
Make yourself known	479	-	-	479
Planning for Tomorrow	805	-	805	-
Lloyds Volunteer	2,766	-	1,425	1,341
WCVA Volunteer	861	1,226	943	1,144
YAC Education & Training	8,955	30,239	28,491	10,703
Carers Support Fund (WG)	2,630	-	1,180	1,450
Male Carer 3 Extension	-	9,997	9,505	492
Carers Isolation & Loneliness	36,626	-	32,239	4,387
Older People & Carers Connect	3,687	22,360	26,077	(30)
Mental Health Awareness	549	29,326	26,628	3,247

...CONTINUED

	As at 01 April 2022	Incoming Resources	Outgoing Resources	As at 31 March 2023
Volunteer Project - Post Covid Recovery	-	49,225	41,361	7,864
Fuel Poverty Project	-	30,000	18,586	11,414
Big Lottery Helping Working Families	123,821	107,780	107,422	124,179
WCVA Volunteer Training	6,279	-	-	6,279
Postcode Lottery Peer Support	435	-	-	435
ICF Dementia Worker	-	51,922	51,863	59
ICF Dementia Worker 2	3,469	-	3,469	-
ICF Emergency Respite	13	24,962	24,937	38
ICF Male Carer Project	708	-	708	-
YAC Making Carers Count	-	25,810	29,071	(3,261)
Bug Lottery Covid 19 Awareness	1,343	-	-	1,343
Big Lottery Out of Hours Service	11,924	-	11,912	12
Carers Trust Aspirations Fund	247	-	247	-
Safe & Well Packs YAC	934	-	-	934
Mind MH Project Extension	2,559	-	-	2,559
WCVA Voluntary Services	4,654	-	4,054	600
Carers Week	-	20,000	19,907	93
Carers Assessment Pilot	-	26,000	18,161	7,839
Dementia Collaboration Project	-	35,687	33,020	2,667
Parent Carer Summer Grant	-	5,500	5,496	4
Male Carer 4	-	14,186	13,801	385
Period Dignity	-	1,800	1,715	85
MH & Wellbeing Support	-	1,332	2,329	(997)
Carers Support Fund 22-25	-	124,035	105,993	18,042
Coop YAC Activities	-	1,034	-	1,034
Short Breaks	-	34,360	23,259	11,101
Swansea Council		2,200	240	1,960
WG Regional Partnership		47,177	43,394	3,783
	283,451	834,211	853,172	264,489

SWANSEA CARERS' CENTRE

England & Wales - Charity number 1108865

Accounts

SWANSEA CARERS' CENTRE

(A Company Limited by Guarantee)

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

CHARITY NUMBER 1108865

COMPANY REGISTRATION NUMBER 05352055

WILLIS JONES

CHARTERED ACCOUNTANTS

SWANSEA

SWANSEA CARERS' CENTRE

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

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SWANSEA CARERS' CENTRE

EXECUTIVE DIRECTORS' REPORT (INCORPORATING TRUSTEES' ANNUAL REPORT)

Status:	Company limited by guarantee
Principal Address:	104 Mansel Street Swansea SA1 5UE
Bankers:	Lloyds Bank Plc 802 Oxford Street Swansea SA1 3AF
	Santander 1 Union Street Swansea SA1 3EE
	Bank of Scotland 600 Gorgie Road Edinburgh EH11 3XP
	Virgin Money Jubilee House Gosforth Newcastle Upon Tyne NE3 4PL
Auditors:	Jowills Limited 64 Walter Road Swansea SA1 4PT
Solicitors:	Hughes Griffiths Partnership Solicitors 150 St. Helens Road Swansea SA1 4DF
Trustees:	Shirley Bowen Dave Burgess Sue Davies Byron Fussell Gill Stephens Sonia Thomas (Chair) Bryn Williams Dave Hughes Jane Davidson
Company Secretary:	Ifor Glyn Jones

The directors have pleasure in presenting their report and financial statements for the year ended 31 March 2022.

Principal Activities

The principal activity throughout the year was to provide assistance to carers across the City & County of Swansea.

Charitable Status

The company is a registered charity with the charity number 1108865 and is a company limited by guarantee.

Directors

The directors who served the company during the year were as follows:

Shirley Bowen
Dave Burgess
Sue Davies
Byron Fussell
Gill Stephens
Sonia Thomas (Chair)
Bryn Williams
Dave Hughes
Jane Davidson

Annual Report - Introduction

I am very pleased to introduce the Annual Report for 2021/2022.

This has been a year when the easing of Covid restrictions has seen a gradual move from almost total zoom meetings to an increasing number of in person meetings. This has been done in consultation with carers and staff since we have been very mindful of the anxieties experienced by a number of people and conscious of the vulnerability both of carers and their cared for.

The pandemic has had an immeasurable effect on us all in many different ways but the pressure on carers has been enormous. We have seen an increased need for support with emotional health and well-being. We have been fortunate over the year to have secured funding to provide additional support to carers both on a practical and emotional level.

We could not provide this support without a truly amazing team of staff and volunteers. I would like to thank our CEO, staff and volunteers for their commitment, resilience and creativity during a time that has been extremely challenging.

We are very pleased that, after two years of AGMs via zoom, we are able to hold this year's AGM in person and to celebrate with our carers and partners what has been achieved over this last year. I am stepping down as Chair this October and would like to take this opportunity to thank my fellow trustees for their support during my period as Chair.

Sonia Thomas (Chair)

Directors Overview 2021- 2022

The period covering this annual report saw us still affected by the pandemic, with the effects affecting us as individuals and as an organisation. This period saw us once again showing flexibility and adaptability with the Centre and its staff demonstrating an ability to respond to meet the needs of carers at a very challenging and difficult time.

As time has moved on, we have learnt from research and from carers themselves, how the pandemic has impacted on them from the care delivered, financial, emotional and well-being and concerns about of the future of the cared for and themselves. Swansea Carers Centre services were needed more than ever. It was encouraging to hear from surveys we undertook, that carers valued the services we offered and that they felt supported at difficult times.

Whilst we face an uncertain future with Covid, as an organisation we are now in a better position to ensure our premises are safer. Relevant and tested procedures are in place and that we can deliver most of our services in person or virtually. We recognise that not every carer has dealt with the pandemic in the same way, and we are committed to try and ensure carers can access our services in the way which best suits them – be that virtually or in person.

It really has been a challenging and difficult time for carers, but I am proud of the way Swansea Carers Centre has once again stepped up to offer a comprehensive range of services to help them and their families during the past two years. This year, once again, saw the organisation use its resources to meet gaps identified by carers themselves such as mental health pressures, respite and financial challenges and saw us establish several new services and projects.

Despite the additional pressures of dealing with the pandemic, this year once was again a busy period, with more services developed and an even greater number of new carers engaging with the Centre.

Swansea Carers Centre
main services
ADVICE & INFO
Working Families
Ty Conway
Volunteers
Dementia
Counselling
Activities and training
Male Carers
BAME
Hospital & GP
YACs
Benefit
Mental Health
Awareness & Campaigning

Swansea Carers Centre
NEW Services
Carers Assessment – pilot with Swansea Council
Strengthening of Young Adult Carers service
Increase in Dementia workers
Time4You – Volunteer led respite project
Fuel Poverty – Two part time workers funded by Wales and West Utilities
Male Carers Breakfast club
Carers Connect – Addressing loneliness and isolations (funded by Welsh Government and Swansea Council)
Mental health project
Time for Me
Walking Group with Tread Green

An overview of some of the events and activities during the year:

Dementia Awareness, 500+ welfare packs delivered, trips and outings, Processing carer ID cards, Carers Weeks activities, newsletters and ebulletins, Carers Rights Conference, weekly young people youth club. Parent coffee mornings, dementia drop ins, weekly holistic therapy sessions, art and crafts, walks, book club, Ty Conway Garden party

Some of the training sessions delivered:

3 Principles of Innate Health, Afternoon Retreats ,3 Principles 1-1 coaching sessions, Take Time Out for You 6-week course, Yoga for Healthy Body, Happy Mind 4-week course, Managing Depression & Low Mood, Stress Less, 3 Principles Refresher, Happiness & Staying Positive, Acceptance & What Matters Most, Sleep Easy, Yoga Mini Retreat, Makaton, Volunteer training.

Other developments

- Deputy Welsh Government Minister, Julie Morgan joined our carers for a question-and-answer session which we organised during Carers Week.
- Carers Forum – Despite the challenges posed by Covid, the forum has been meeting and has now elected officers. The forum is open to all SCC carers and is an opportunity for carers to have a role in the development of Swansea Carers Centre.
- Annual surveys were undertaken with Carers, Staff, and Trustees.
- For a second year running we organised and delivered the Carers Support Grant distributing grants totalling £78,000
- Investors in Volunteering – The Centre has completed the required work to achieve the award and are hopeful of a positive result in the next few months. Volunteers are a valued part of our team and come with a range of skills and experience and volunteer in various areas of our work. Our aim is to ensure that all our volunteers have a positive experience of working with Swansea Carers Centre, with opportunities for training, supervision and personal growth
- Charity Excellence Framework – SCC has started the work in applying for the Framework.
- Outcome Framework – we are currently working with a consultant from NCVO to develop an outcome framework
- Partnerships – SCC is committed to working with others to develop and deliver services to meet the needs of carers. All our staff work with many individuals and agencies, but the past year has seen us work closely with several agencies NPT Carers Service, Age Cymru West Glamorgan, CAB and Care and Repair West Glamorgan in securing funding to develop services. We are encouraged and excited by this collaboration and look forward to work we can develop in the future.
- Management Structure – As Swansea Carers Centre has grown significantly during the past few years, we have also taken steps to ensure services are managed effectively and staff continue to receive the right level of support. Following a period of consultation, a new structure has been adopted and will soon be operational. The new structure has seen the strengthening of the senior management team and the establishing of 6 teams. A new H.R system has been introduced.

Future

Whilst we hopefully will be seeing less Covid related challenges in the coming year, unfortunately there is an even greater uncertainty facing carers and services like us. The economic climate and fuel crisis is appearing worse each day, and there is no doubt that this is going to cause great hardship and suffering to so many carers who are already struggling. We have already started exploring how SCC can offer support to carers in the next few months. We will reach out to carers and offer help and support in whatever way we can and encourage new and old carers to come forward. We are fortunate to have very experienced benefit workers and have recently been able to appoint a fuel poverty worker to support carers during this crisis. We will also be offering further opportunities to access the Carers Support Grants.

There is a real concern that funding for charities will become even more challenging as a result of the current economic crisis. We are committed to continue delivering services needed by carers in Swansea and will through our own fundraising and through partnerships seek to maintain our services for carers.

Carer Quotes

- You have to look after yourself before you can look after someone else and I think I had lost sight of that
- It was nice to do something totally different. It was educational and took my mind off things for a while.
- They have kept me connected with other people with similar interests. They have kept me happy and have been a source of pleasure. I have then felt more cheerful and glad to help the people I care for
- I enjoy the cooking, meeting different people, being in lockdown all these months, it has helped to keep me sane, something to look forward to and join in as many activities I'm able to under my circumstances, the team doing an absolutely fantastic job and work hard
- *This lockdown is killing me but knowing I have you to phone and talk to, this brings a good sense of hope.*
- *You are the only person who seems to understand my situation and you act on my behalf without judging me.*
- *'Just talking it through made me feel stronger I can now talk their language (health)'*
- *'A calming voice..... what a relief, I feel someone is on my side'*
- *"Your Zooms are a lifeline for me, the first time I joined, it was absolutely wonderful to SEE people, as I wasn't seeing anyone at all, except my daughter, up until then."*
- It makes a big difference being able to meet up with other people and have the chance to chat. It is also good to be able to hear how other people cope with various situations, and to learn about things I would never have the chance to know about.
- Oh, my goodness you are so very kind. This (respite fund) will go a long way to help me go out, knowing I have someone with my husband and knowing he will be safe.
- Such a wonderful organization.

EXECUTIVE DIRECTORS' REPORT (INCORPORATING TRUSTEES' ANNUAL REPORT) (CONT.)

I am fortunate to work with a staff team who are committed and professional, and who really understand the needs and challenges facing carers. Their work during what has been an extremely testing and difficult time has been incredible, and they have worked tirelessly to meet the significant increase in demand for the services of Swansea Carers Centre. I have nothing but respect and admiration for the work they do. In much the same way, I am so grateful to all our volunteers for giving their services freely but also for becoming part of the Carers Centre team.

Our trustees offer guidance, support and help steer the organization. Their work and passion are invaluable to the success of Swansea Carers Centre.

I would also like to thank all our funders for having the belief in what Swansea Carers Centre can achieve to improve the lives of carers in Swansea. Without their support and investment, we would not have been able to do much of the work during the past year.

Finally, I would like to thank all the carers who use our services and who trust us in supporting them to try and make positive changes in their lives- we will be here again during 2022-2023 for existing and new carers.

Incoming resources during the year amounted to £1096164 with resources expended amounting to £-939127 giving a net income over expenditure of £157037. At the year-end unrestricted funds total £502637 and restricted funds total £283451.

The Board of Trustees have reviewed the reserves policy of the charity and have agreed that in line with most charities that receive their funding from Local Authorities it would appear prudent to hold readily realisable reserves equivalent to around six weeks expenditure to cover late receipt of grant income (currently £76,800 together this is covered by our contingency fund of £171,940 this is made up of:

- Potential redundancy costs £85,000
- Potential lease liability £42,800
- Potential pension liability £6,140
- Potential Telephone/internet system £18,000
- Potential sickness and maternity liability £20,000

In addition:

- £68,000 has been allocated to fund 2-year fixed term full-time post of Information & Quality Manager to work with SMT
- £11,000 has been allocated to fund 2-year fixed term 1 day a week post Estates officer
- £20,000 has been allocated to fund staff core posts during 2022-23
- £25,000 has been allocated to fund Carer services over 2 years
- £15,000 has been allocated to fund Respite services
- £30,000 has been allocated to fund Volunteer Services over 5 years
- £10,000 has been allocated to fund Day Centre Services over 2 years

- £15,000 has been allocated to cover temporary posts pending outcome of funding applications
- £15,000 has been allocated to cover costs of additional premises costs to support during the uncertain economic climate over the next year
- £10,000 has been allocated to cover Team Leader increments in salary for 2 years
- £100,000 has been allocated to cover potential loss of income

The level of our reserves has allowed us to plan greater investment in volunteers and further enhance carer services and undertake the development of our management restructure that will support the growth of the organisation.

Trustees Responsibilities Under the Charities Act 2011, the trustees are required to prepare a statement of accounts for each financial year which gives a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources in the year.

Trustees Responsibilites

Under the Charities Act 2011, the trustees are required to prepare a statement of accounts for each financial year which gives a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources in the year. In preparing the statement, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards and statements disclosed and explained in the statement of accounts
- Prepare the accounts on a going concern basis unless it is inappropriate to presume that the Charity will not continue its operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity at that time and to enable the Trustees to ensure that any statement of account prepared by them complies with the regulations under sections 130 to 132 of the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In the case of each of the persons who are directors at the time when the directors report is approved

- So far as the Directors are aware, there is no relevant audit information (information needed by the company's auditors in connection with preparing their report) of which the company's auditors are unaware; and
- Each Director has taken all the steps that he /she ought to have taken as a director in order to make him / herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

EXECUTIVE DIRECTORS' REPORT (INCORPORATING TRUSTEES' ANNUAL REPORT) (CONT.)

Amounts are presented within items in the statement of financial activities and balance sheet; the directors have had regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting principles or practice.

The Board of Trustees are satisfied with the performance of the Charity during the year and consider the state of the organisation's affairs to be satisfactory for the foreseeable future. The Board of Trustees have given consideration to major risks to which the Charity is exposed, and the Charity's procedures designed to manage these risks. Internal financial risks are reduced by the implementation of procedure that aim to ensure that all transactions are duly authorised. Such procedures are regularly reviewed to ensure they are still relevant.

Auditors

Following the retirement of Adrian Hiscock of AH Accountancy Services (our accountant for many years) the Trustees took the opportunity to tender for both Accountancy and Audit services for 2022-23.

Jowills limited (our current Auditors) were the successful bidders for the Accountancy function.

H R Harris and Partners were the successful bidders for Audit services and it is proposed that in accordance with the provisions of the Companies Act that this company is appointed as the Charity's Auditors for 2022-23 at the Annual General meeting.

Approved by the Directors and Trustees on

20/10/2022 and signed on their behalf by

RB Williams Robert Bryn Williams (Treasurer)

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF

SWANSEA CARERS' CENTRE

Opinion

We have audited the financial statements on pages 13 to 23 of Swansea Carers' Centre for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS102 The Financial Reporting Standard applicable in the UK and Republic of Ireland and with the Charities Act 2011.

Opinion on Financial Statements

In our opinion the financial statements:-

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including income and expenditure profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relation to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have preformed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinion on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Directors' Report (incorporating the Trustee's Report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the report of the Directors' (incorporating the Trustee's Report) has been prepared in the Directors' Report (incorporating the Trustee's Report) accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light and knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' Report (incorporating the Trustee's Report).

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:-

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees (directors) were not entitled to prepare the financial statements in accordance with the small companies regime, and take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Directors' Report (incorporating the Trustee's Report).

Responsibilities of trustees/directors

As explained more fully in the Trustees and Directors' Responsibilities Statement set out on pages 8 and 9, the directors (who are also the trustees) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibility for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAa (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report or for the opinions we have formed.

ANDREW JONES ACA, FCCA
SENIOR STATUTORY AUDITOR
FOR AND ON BEHALF OF
JOWILLS LIMITED
CHARTERED ACCOUNTANTS AND STATUTORY AUDITORS
64 WALTER ROAD
SWANSEA
SA1 4PT

DATE: 20th October 2022

SWANSEA CARERS' CENTRE

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2022

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds year ended 2022 £	Total funds year ended 2021 £
INCOMING RESOURCES				
Voluntary Income:				
Donations and grants	238929	857090	1096019	1040975
Investment income	145	-	145	680
TOTAL INCOMING RESOURCES	239074	857090	1096164	1041655
RESOURCES EXPENDED				
Expenditure on charitable activities	139080	800047	939127	844668
TOTAL RESOURCES EXPENDED	139080	800047	939127	844668
NET INCOMING RESOURCES	99994	57043	157037	196987
Transfer between funds	298	(298)	-	-
NET INCOME	100292	56745	157037	196987
Fund balances b/fwd	402345	226706	629051	432064
FUND BALANCES C/FWD	502637	283451	786088	629051

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

SWANSEA CARERS' CENTRE

(COMPANY REGISTRATION NUMBER 05352055)

BALANCE SHEET AS AT 31 MARCH 2022

	Note	2022 £	2021 £
FIXED ASSETS	4	-	-
CURRENT ASSETS			
Sundry debtor and prepayments	5	54819	64866
Balance at bank	6	787599	679079
Cash in hand	6	374	460
		842792	744405
CURRENT LIABILITIES			
Creditors and accruals	7	(56704)	(115354)
NET CURRENT ASSETS		786088	629051
NET ASSETS	8	786088	629051
REPRESENTED BY:-			
UNRESTRICTED FUNDS			
General reserves	12	502637	402345
RESTRICTED FUNDS	12	283451	226706
TOTAL FUNDS		786088	629051

Approved by the Trustees on 20/10/2022 and signed on their behalf by:-

Sonia C Thomas

Sonia Thomas (Chair)

R Bryn Williams

Robert Bryn Williams (Hon. Treasurer)

The notes on pages 16 to 22 form an integral part of these financial statements.

SWANSEA CARERS' CENTRE

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2022

	Note	2022 £	2021 £
Net Cash Inflow from operating activities	1	108288	265128
Cashflows from investing activities			
Interest received		145	680
Cash generated from investing activities		145	680
Increase in cash and cash equivalents in the year		108433	265808
Cash and cash equivalents at the beginning of the year		679540	413732
Cash and cash equivalents at the end of the year		787973	679540

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
NET INCOME	157037	196987
Interest received	(145)	(680)
	156892	196307
WORKING CAPITAL MOVEMENT		
Decrease/(Increase) in debtors	10046	(28717)
Increase/(Decrease) in creditors	(58650)	97538
Net cash inflow from operating activities	108288	265128

1. STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Charities Statement of Recommended Practice (SORP), FRS 102, and the Charities Act 2011.

2. ACCOUNTING POLICIES

(a) *Basis of accounting*

The accounts have been prepared under the limited cost conventions with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The accounts have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland, and with the Charities Act 2011.

The Charity constitutes a public benefit entity as defined by FRS 102.

(b) *Going concern*

There are no material uncertainties about the charity's ability to continue.

(c) *Voluntary income*

Voluntary income is received by way of donations and gifts and is included in full in the Statement of Financial Activities when received. Gifts in kind are valued at their estimated value to the charity and included under the appropriate headings.

(d) *Grants*

Grants including grants for the purchase of fixed assets are recognised in full in the Statement of Financial Activities in the year in which they are received.

(e) *Restricted funds*

Restricted funds are to be used for specified purposes as laid down by the donor. Expenditure which meets these criteria is identified to the fund.

(f) *Unrestricted funds*

Unrestricted funds are donations and other income received or generated for the objects of the charity without further specified purpose and are available as general funds.

(g) *Depreciation*

Tangible fixed assets other than freehold land are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over their estimated useful economic lives on a straight line basis, as follows:-

Fixtures and fittings:	20% on cost
Office equipment:	20% on cost

(h) *Cash Flow*

The accounts do include a cash flow statement because the company, as a small reporting entity, is exempt from the requirement to prepare such a statement under FRS 102.

(i) *Fixed assets*

Depreciation is provided on tangible assets at rates calculated to write off the cost of each asset over its expected useful life or if for a specific project over the life of the project if shorter.

(j) *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

(k) *Financial instruments*

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

(l) *Corporation tax*

The charity is exempt from tax on income and gains fully within Section 505 of the Taxes Act 1988 or Section 252 of the Taxation of Chargeable Gains Act 1992, to the extent that these are applied to its charitable objects.

3. TOTAL RESOURCES EXPENDED

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds year ended 2022 £	Total funds year ended 2021 £
Staff wages and pensions	193329	343411	536740	459351
Pensions	8945	11559	20504	18871
Travel and subsistence	40	510	550	947
Staff recruitment	312	2791	3103	1501
Staff training	2071	1230	3301	6155
Volunteers expenses	175	5129	5304	573
Carers training	-	35741	35741	17245
Carers travel, respite and activities	677	221428	222105	218291
Rent and rates	26568	7500	34068	29516
Heat and light	9844	-	9844	6103
Cleaning and refuse	5094	-	5094	3919
Insurance property	2778	-	2778	2485
Repairs and maintenance	1709	-	1709	4100
Telephone and internet costs	5003	3398	8401	34976
Printing, postage and stationery	1431	535	1966	1372
Subscriptions, licences, membership	4548	2851	7399	3166
Equipment maintenance/purchase	(399)	3759	3360	8750
Marketing, monitoring and evaluation	(11457)	26544	15087	10934
Legal and professional fees	10770	2410	13180	7722
Health and safety	1465	56	1521	5358
Sundry expenses	1167	14	1181	1485
Bank charges	250	75	325	211
Carers special fund	1515	-	1515	356
Carers trust	-	-	-	1415
IT Services	3755	108	3863	-
Support costs	(63520)	63520	-	-
Desk fees	(49340)	49340	-	-
Refreshments	98	18	116	9
Lunches	-	-	-	(143)
Meeting expenses	(17748)	18120	372	-
	139080	800047	939127	844668

4. FIXED ASSETS

	Computer and office equipment
	£
Cost	
At 1 April 2021	28261
Additions	-
Disposals	-
At 31 March 2022	28261
Depreciation	
At 1 April 2021	28261
Charge for the year	-
Eliminated re disposal	-
At 31 March 2022	28261
Net Book Value	
At 31 March 2022	-
At 31 March 2021	-

5. DEBTORS

	2022	2021
	£	£
Unrestricted funds	1912	2500
Restricted funds	52907	62366
	54819	64866

6. CASH AT BANK AND IN HAND

The bank balance comprised the following:-	2022 £	2021 £
General fund	519927	418886
Restricted funds	268046	260653
	787973	679539

7. CREDITORS AND ACCRUALS

	2022 £	2021 £
General fund	19202	19041
Restricted funds	37502	96313
	56704	115354

8. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General funds £	Restricted funds £	Total funds £
Current assets	521839	320953	842792
Current liabilities	(19202)	(37502)	(56704)
	502637	283451	786088

9. TRUSTEES AND DIRECTORS REMUNERATION AND EXPENSES

There were nil expenses or remuneration paid to any trustee/director during the year (2021: None).

10. AVERAGE NUMBER OF EMPLOYEES DURING THE YEAR

	2022 Number	2021 Number
Number of employees	31	28

11. AUDITORS FEES

	2022 £	2021 £
Auditors fees (including VAT)	4200	2040

12. MOVEMENT IN FUNDS

	AT 01/04/2021	INCOMING RESOURCES	OUTGOING RESOURCES	TRANSFERS	AT 31/03/2022
UNRESTRICTED FUNDS					
GENERAL FUNDS	**402345**	**239074**	**-139080**	**298**	**502637**
	402345	**239074**	**-139080**	**298**	**502637**
RESTRICTED FUNDS					
Henry Smith	17876	55000	-62898	0	**9978**
ABMU Hospital Outreach	267	32244	-31186	0	**1325**
ABMU Carers Information Officer	3666	0	-1779	0	**1887**
YAC 5	6746	8244	-14990	0	**0**
YAC 5A	0	11592	-11526	-66	**0**
P'CODE Comm Trust	0	19993	-18978	0	**1015**
ICF BAME 2	0	17689	-16235	0	**1454**
Community Foundation	0	20000	-15452	0	**4548**
Austin Bailey Male	0	1000	0	0	**1000**
Careers Awareness	21582	54433	-49987	0	**26028**
C/Trust Male Carer	0	484	-520	36	**0**
C/Trust MH Group Trip	0	488	-375	0	**113**
YAC Wellbeing & Small	0	3180	-2384	0	**796**
Respite Support & Dev	0	12000	-7852	0	**4148**
Time for me Male Care	0	12500	-10446	0	**2054**
Time for you	0	35758	-25984	0	**9774**
ICF Young Adult Carer	0	0	0	0	**0**
YAC other	2037	0	0	0	**2037**
Parent Carer Sports	0	10000	-9929	-71	**0**
Extended Hours	0	35230	-33150	0	**2080**
MH Services Extended	0	8329	-7573	0	**756**
Carers ID Badges	0	3000	-2287	0	**713**
Make Yourself Known	0	6300	-5821	0	**479**
Grant Scheme Audit	0	25500	-25495	-5	**0**
Planning for tomorrow	0	3080	-2275	0	**805**
Lloyds Volunteer	18741	0	-15975	0	**2766**
WCVA Volunteer	0	17998	-17137	0	**861**
YAC Education & Train	0	14990	-6035	0	**8955**
Carers Support Fund	0	137160	-134530	0	**2630**
Carers Isolation	0	40000	-3374	0	**36626**
YAC Peer Advocacy	3767	0	-3767	0	**0**
Postcode trust carer support	0	22234	-18547	0	**3687**
ICF Mental Health Awareness	0	4980	-4432	0	**549**
Big lottery Helping working families	87793	144662	-108633	0	**123821**
WCVA Volunteer Training	6279	0	0	0	**6279**
Postcode Lottery Peer Support	435	0	0	0	**435**
ICF Dementia Worker	0	25461	-25461	0	**0**
ICF Dementia Worker 2	0	28257	-24788	0	**3469**

12. MOVEMENT IN FUNDS

ICF Emergency Response	0	24980	-24967	0	**13**
ICF Male Carer Project	995	0	-287	0	**708**
Big Lottery Covid 19	1343	0	0	0	**1343**
Big Lottery Out of Hours	21408	19307	-28791	0	**11924**
Aspirations Fund	247	0	0	0	**247**
IT tablets Moondance	196	0	-196	0	**0**
Safe and Well	934	0	0	0	**934**
Mind MH Project Ext	8786	0	-6227	0	**2559**
Carers Trust BAME	3108	1017	-4125	0	**0**
WCVA Vol Services	4732	0	-78	0	**4654**
Careres Trust Hardship	3850	0	-3652	-198	**0**
Carers Connect	11919	0	-11925	5	**0**
	226706	**857090**	**-800048**	**-298**	**283451**

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

SWANSEA CARERS' CENTRE

England & Wales - Charity number 1108865

Accounts

SWANSEA CARERS' CENTRE

(A Company Limited by Guarantee)

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

CHARITY NUMBER 1108865

COMPANY REGISTRATION NUMBER 05352055

WILLIS JONES

CHARTERED ACCOUNTANTS

SWANSEA

SWANSEA CARERS' CENTRE

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

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SWANSEA CARERS' CENTRE

EXECUTIVE DIRECTORS' REPORT (INCORPORATING TRUSTEES' ANNUAL REPORT)

Status:	Company limited by guarantee
Principal Address:	104 Mansel Street Swansea SA1 5UE
Bankers:	Lloyds Bank Plc 802 Oxford Street Swansea SA1 3AF
	Santander 1 Union Street Swansea SA1 3EE
	Bank of Scotland 600 Gorgie Road Edinburgh EH11 3XP
	Virgin Money Jubilee House Gosforth Newcastle Upon Tyne NE3 4PL
Auditors:	Jowills Limited 64 Walter Road Swansea SA1 4PT
Solicitors:	Hughes Griffiths Partnership Solicitors 150 St. Helens Road Swansea SA1 4DF
Trustees:	Sonia Thomas (Vice Chair) Gill Stephens (Vice Chair) Shirley Bowen (Chairperson) Robert Bryn Williams David Burgess Susan Davies Byron Fussell Sam Pritchard (resigned 19th November 2020) David Hughes Jane Davidson (appointed 19th November 2020)
Company Secretary:	Ifor Glyn Jones

The directors have pleasure in presenting their report and financial statements for the year ended 31 March 2021.

Principal Activities

The principal activity of the company throughout the year was to provide assistance to carers across the City and County of Swansea.

Charitable Status

The company is a registered charity with the charity number 1108865 and is a company limited by guarantee.

Directors

The directors who served the company during the year were as follows:

Sonia Thomas	
Gill Stephens	
Robert Bryn Williams	
David Burgress	
Sam Pritchard	(Resigned 19th November 2020)
Susan Davies	
Byron Fussell	
Shirley Bowen	
David Hughes	
Jane Davidson	(appointed 19th November 2020)

Executive Director's Report

Swansea Carers Centre has now been an independent charity serving the carers of Swansea for 16 years. We continue to grow and add to the range of services we offer in response to carers needs. Carers will always be at the heart of our organisation and its development.

Swansea Carers Centre recognises the challenging work that carers today have to deal with, and as an organisation we remain committed to supporting carers to undertake their caring role and also ensure that they are aware of their rights, and are able to access any support services from statutory or third sector providers

We recognise and appreciate the invaluable work undertaken by carers in Swansea, and it is part of our mission to create a society that respects, values and supports carers. Without carers our national health and welfare systems would seriously struggle with the most vulnerable in society suffering even more.

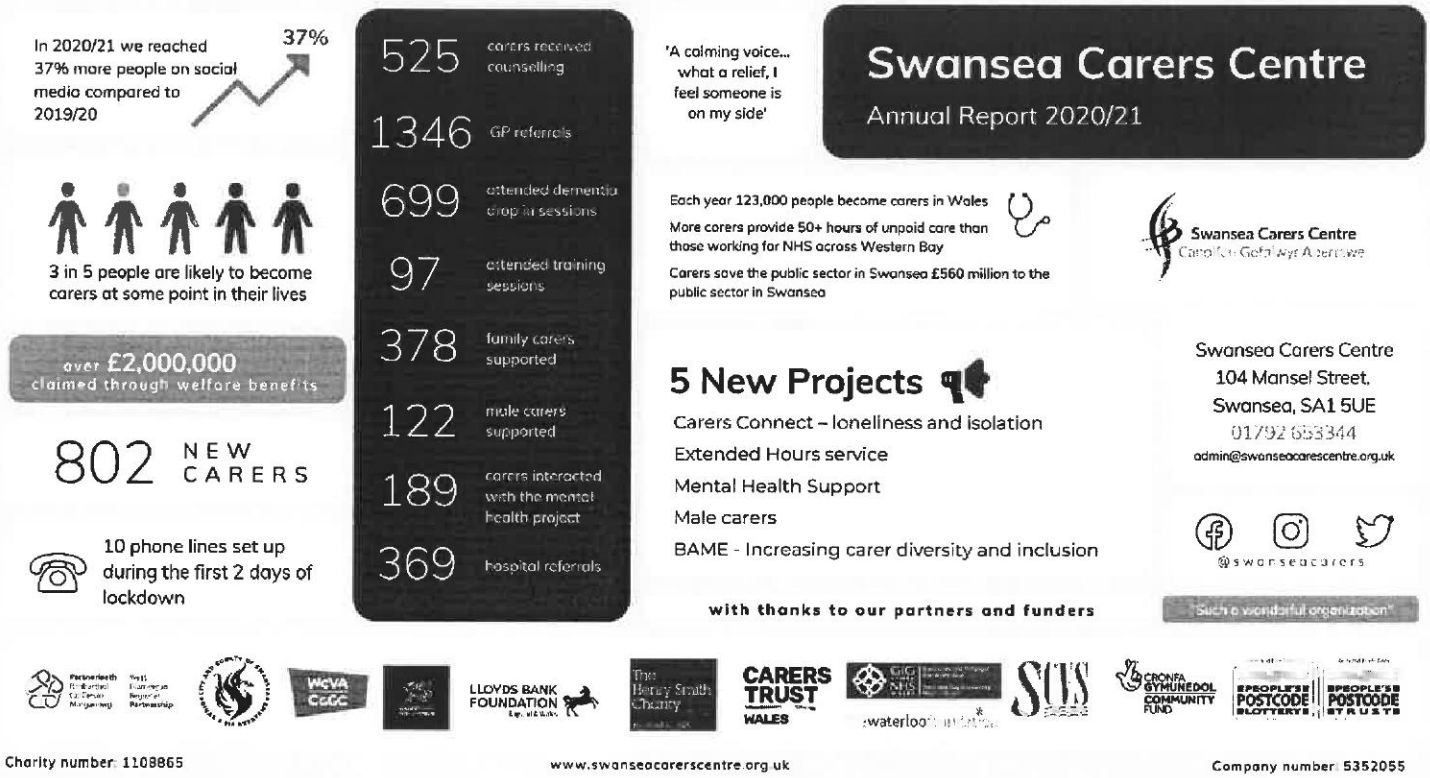
Making a positive change in carers lives is central to our mission statement and is at the core of the services provided by each of our staff members and volunteers. We are here to encourage and support changes that help carers achieve positive changes in their lives. The past year has been an incredibly difficult time for carers with the challenges brought about by Covid having been unprecedented and only piled on more difficulties for carers.

We know that there are at least 370,000 carers in Wales (which is 10% more than the population of Cardiff) and that three in five of us will become a carer at some point in our lives. Society cannot and should not ignore the welfare of unpaid carers – we cannot afford to do so from a moral perspective but also a financial perspective. The pandemic has underlined even more so how much this country relies on unpaid carers. The challenges faced by health and social care during the past 18 months would have been even more devastating had it not been for the essential role of unpaid carers.

I hope we all, including politicians and decision makers, continue to recognise the immense contribution of unpaid carers, and that we offer more than lip service, but a genuine appreciation where their role is valued, and their welfare considered.

Swansea Carers Centre staff and volunteers have worked tirelessly during the pandemic to reach out and engage with as many carers as possible. Even during the lockdown all staff continued to work, many new services were set up and new and innovative ways of working were introduced. It was all new to us, but we all learnt a lot; and did so very quickly. Who would have thought two years ago that many of us would be spending most of our working week on Zoom or Teams. So much had to change and in such little time. I must congratulate and thank the Carers Centre team for their passion and commitment in wanting to support carers at what has also been a tough time for them. Most have some experience of caring, and that just drives their passion to seek positive changes for those who engage with the Centre.

It is exceedingly difficult to choose which points stand out during the year. Despite the pandemic overshadowing everything, there has been so many other positives and examples of carers, volunteers and staff demonstrating a drive to overcome what has been a very sad and frightening time. We saw so many increases and improvements during the year - and achieved under such difficult conditions.


In 2020/21 we reached 37% more people on social media compared to 2019/20
37%
3 in 5 people are likely to become carers at some point in their lives
over £2,000,000 claimed through welfare benefits
802 NEW CARERS
10 phone lines set up during the first 2 days of lockdown
525 carers received counselling
1346 GP referrals
699 attended dementia drop in sessions
97 attended training sessions
378 family carers supported
122 male carers supported
189 carers interacted with the mental health project
369 hospital referrals
'A calming voice... what a relief, I feel someone is on my side'
Swansea Carers Centre
Annual Report 2020/21
Each year 123,000 people become carers in Wales
More carers provide 50+ hours of unpaid care than those working for NHS across Western Bay
Carers save the public sector in Swansea £560 million to the public sector in Swansea
Swansea Carers Centre
5 New Projects
Carers Connect – loneliness and isolation
Extended Hours service
Mental Health Support
Male carers
BAME - Increasing carer diversity and inclusion
Swansea Carers Centre
104 Mansel Street,
Swansea, SA1 5UE
01792 653344
admin@swanseacarerscentre.org.uk
@swanseacarers
with thanks to our partners and funders
LLOYDS BANK FOUNDATION
CARERS TRUST WALES
SCVS
CRONFA GYMUNEDOL COMMUNITY FUND
PEOPLE'S POSTCODE LOTTERY
PEOPLE'S POSTCODE TRUST
Charity number: 1108865
www.swanseacarerscentre.org.uk
Company number: 5352055

What the carers say .....

- *"These sessions made a huge difference to my survival of lockdown. My partner whom I was caring for with Alzheimer's became ill in the middle of lockdown, was rushed to hospital and I had the ordeal of agreeing his End of Life Plan for him to be released a week later. The support of the 3 Principles, of Alex the tutor and of the other participants helped me enormously cope with the shock trauma & grief." (Heart space)*
- *"Your Zooms are a lifeline for me, the first time I joined, it was absolutely wonderful to SEE people, as I wasn't seeing anyone at all, except my daughter, up until then."*
- *"Just wanted to say a big thank you to all involved in organising the carers walks with Tread Gower. I have enjoyed them thoroughly and found meeting other carers and getting out of the house to be hugely beneficial. I cannot praise Stuart enough for the organisation and different walks we have currently been on. I've found it fascinating finding out what's on our doorstep and my health and mood have improved greatly from the opportunity" (Carer, walking group)*
- *"Sessions like these are vital for carers such as myself to put some attention on their own lives and well-being and realise where the most prominent points of concern are. without people supporting that self-development, burnout is inevitable"*
- *"They have kept me connected with other people with similar interests. They have kept me happy and have been a source of pleasure. I have then felt more cheerful and glad to help the people I care for"*
- *"Such a wonderful organization"*

Below show some of the examples of incredible work that has gone on during the past year:

Significant increase in number of carers engaging with the Centre	£122,284.40 worth of hardship grants distributed (Welsh Govt / Carers Trust)
Investment to our premises to make as Covid secure as possible	New mental health service
Investment in IT structure, hardware and training to enable all staff to work from the office or home	New Male Carers Service
New BME service	Most of our services becoming available virtually
New Extended hours service until 8.00pm	New helplines
Increase in partnership work	Regular ebulletins and social media updates to keep carers informed during pandemic
Services continued in some form even during the lockdown	Welfare packs delivered to over 500 carers
Over 50 courses and training sessions held from mindfulness, parenting to cookery, virtual experiences etc	New Carers Connect service to provide support around loneliness and isolation
Play equipment delivered to ...120.... families	Worked with the Local Health Board to support the Covid Vaccination programme, getting carers recognised as a priority group.
Surveyed carers and volunteer's views	Supported Swansea Carers Centre Carers Forum
Sensory packs sent to 84 families	Expanded Dementia Service
Secured increased funding	Counselling Sessions
Walking Groups	

For more In-depth descriptions please refer to www.swanseacarerscentre.org.uk

What the future holds?

- Shockingly, over two thirds of carers 68% said they regularly use their own income or savings to pay for care or support services, equipment, or products for the person they care for
- Almost three quarters 74% of carers do not receive any cash sum for either themselves or the person they care for
- Just over a quarter of carers 27% said their need to have regular breaks from caring was sufficiently considered in their carer's assessment
- Only 25% of carers felt that their need for support to look after their own physical and mental health alongside caring had been thoroughly considered
- 30% of carers felt that an emergency hospital admission could have been prevented if they had had more care and support for the person, they care for. 13% felt that the emergency admission could have been prevented if they had access to a district nurse
- 21% do not know how they are going to pay for retirement

* (Carers Wales Survey)

There is some magnificent work being done by so many to try and improve the lives of carers. However, even without the pandemic it is an uphill struggle and great challenges remain. Whilst we have seen investment to meet the challenges of how the pandemic has impacted on carers, there is some concern about what lies ahead. I hope that government both nationally and locally continue to recognise the needs of carers and value the tremendous contribution they make on so many levels. Swansea Carers Centre will continue to deliver and develop services for all carers from all sections in society, supporting them to make positive changes in their lives. We will continue to work in partnership with others to ensure that carers are cared for and valued.

Thank you.....

As I have already mentioned, I have nothing but admiration and respect for the Swansea Carers Centre staff and volunteers who have really stepped up a gear during the past year. The increase in engagement and in new services is a credit to them.

I would also want to thank the trustees who guide and steer the organisation in the background. Their commitment, passion and support enable the service to develop on a strategic and operational basis. We are lucky to have trustees who believe so passionately in seeking to provide quality services to carers.

Much of the services old and new would not be possible without the support we have from our funders. At a time when most charities have needed support, we are grateful that all our funders have offered additional support either financially or in understanding and guidance. Our funders have shown an understanding of the challenges facing third sector providers but also an understanding of the needs of carers. Thank you all.

Finally, a thank you to the carers for allowing us to work with them to address challenges in their lives, make positive changes - and for helping shape the Swansea Carers Centre.

Incoming resources during the year 2020-21 amounted to £1041655 with resources expended amounting to £ 844668 giving a net income over expenditure of £196987. At the year-end unrestricted funds total £402345 and restricted funds total £226706.

The Board of Trustees have reviewed the reserves policy of the charity and have agreed that in line with most charities that receive their funding from Local Authorities it would appear prudent to hold readily realisable reserves equivalent to around six weeks expenditure to cover late receipt of grant income (currently £76,000) together this is covered by our contingency fund of £154,587 this is made up of:

- Potential redundancy costs £81787
- Potential lease liability £42,800
- Potential pension liability £10,000
- Potential sickness and maternity liability £20,000

In addition.

- £10,000 has been allocated to fund staff core posts
- £80,000 has been allocated to fund projects/services
- £20,000 has been allocated to cover temporary posts
- £15,000 has been allocated to cover costs of additional premises costs
- £5,000 has been allocated to cover HR System/Upgrade Phone
- £10,000 has been allocated to cover additional equipment and costs to Covid 19 Pandemic
- £107,757 has been allocated to cover potential loss of income

Trustees Responsibilities

Under the Charities Act 2011, the trustees are required to prepare a statement of accounts for each financial year which gives a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources in the year. In preparing the statement, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards and statements disclosed and explained in the statement of accounts
- Prepare the accounts on a going concern basis unless it is inappropriate to presume that the Charity will not continue its operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity at that time and to enable the Trustees to ensure that any statement of account prepared by them complies with the regulations under sections 130 to 132 of the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

EXECUTIVE DIRECTORS' REPORT (INCORPORATING TRUSTEES' ANNUAL REPORT) (CONT.)

In the case of each of the persons who are directors at the time when the directors report is approved

- So far as the Directors are aware, there is no relevant audit information (information needed by the company's auditors in connection with preparing their report) of which the company's auditors are unaware; and
- Each Director has taken all the steps that he /she ought to have taken as a director in order to make him / herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Amounts are presented within items in the statement of financial activities and balance sheet; the directors have had regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting principles or practice.

The Board of Trustees are satisfied with the performance of the Charity during the year and consider the state of the organisation's affairs to be satisfactory for the foreseeable future. The Board of Trustees have given consideration to major risks to which the Charity is exposed, and the Charity's procedures designed to manage these risks. Internal financial risks are reduced by the implementation of procedure that aim to ensure that all transactions are duly authorised. Such procedures are regularly reviewed to ensure they are still relevant.

Auditors

Willis Jones (Jowills Ltd) have indicated their willingness to continue in office and in accordance with the provisions of the Companies Act, it is proposed that they be re-appointed auditors to the company at the Annual General Meeting.

Approved by the Directors and Trustees on

22 November 2021 and signed on their behalf by

RB Williams Robert Bryn Williams (Treasurer)

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF

SWANSEA CARERS' CENTRE

Opinion

We have audited the financial statements on pages 12 to 21 of Swansea Carers' Centre for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS102 The Financial Reporting Standard applicable in the UK and Republic of Ireland and with the Charities Act 2011.

Opinion on Financial Statements

In our opinion the financial statements:-

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including income and expenditure profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relation to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have preformed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinion on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Directors' Report (incorporating the Trustee's Report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the report of the Directors' (incorporating the Trustee's Report) has been prepared in the Directors' Report (incorporating the Trustee's Report) accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light and knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' Report (incorporating the Trustee's Report).

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:-

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors'/trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees (directors) were not entitled to prepare the financial statements in accordance with the small companies regime, and take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Directors' Report (incorporating the Trustee's Report).

Responsibilities of trustees/directors

As explained more fully in the Trustees and Directors' Responsibilities Statement set out on pages 7 and 8, the directors (who are also the trustees) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibility for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a hhigh level or assurance, but is not a guarantee that an audit conducted in accordance with ISAa (UK) will always detect a material misstatement when it exists. Misstatements can arisse from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to incluence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report or for the opinions we have formed.

ANDREW JONES ACA, FCCA
SENIOR STATUTORY AUDITOR
FOR AND ON BEHALF OF
JOWILLS LIMITED
CHARTERED ACCOUNTANTS AND STATUTORY AUDITORS
64 WALTER ROAD
SWANSEA
SA1 4PT

DATE: 22nd November 2021

SWANSEA CARERS' CENTRE

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2021

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds year ended 2021 £	Total funds year ended 2020 £
INCOMING RESOURCES				
Voluntary Income:				
Donations and grants	236672	804303	1040975	673176
Investment income	680	-	680	1283
TOTAL INCOMING RESOURCES	237352	804303	1041655	674459
RESOURCES EXPENDED				
Expenditure on charitable activities	145255	699413	844668	667529
TOTAL RESOURCES EXPENDED	145255	699413	844668	667529
NET INCOMING RESOURCES	92097	104890	196987	6930
Transfer between funds	592	(592)	-	-
NET INCOME	92689	104298	196987	6930
Fund balances b/fwd	309656	122408	432064	425135
FUND BALANCES C/FWD	402345	226706	629051	432065

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

SWANSEA CARERS' CENTRE

(COMPANY REGISTRATION NUMBER 05352055)

BALANCE SHEET AS AT 31 MARCH 2021

	Note	2021 £	2020 £
FIXED ASSETS	4	-	-
CURRENT ASSETS			
Sundry debtor and prepayments	5	64866	36149
Balance at bank	6	679079	413390
Cash in hand	6	460	342
		744405	449881
CURRENT LIABILITIES			
Creditors and accruals	7	-115354	-17816
NET CURRENT ASSETS		629051	432065
NET ASSETS	8	629051	432065
REPRESENTED BY:-			
UNRESTRICTED FUNDS			
General reserves	12	402345	309656
RESTRICTED FUNDS	12	226706	122409
TOTAL FUNDS		629051	432065

Approved by the Trustees on 22/11/21 and signed on their behalf by:-

Sonia Thomas (Acting Chair)

Robert Bryn Williams (Hon. Treasurer)

The notes on pages 12 to 19 form an integral part of these financial statements.

SWANSEA CARERS' CENTRE

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2021

	Note	2021 £	2020 £
Net Cash Inflow from operating activities	1	265128	20951
Cashflows from investing activities			
Interest received		680	1283
Cash generated from investing activities		680	1283
Increase in cash and cash equivalents in the year		265808	22234
Cash and cash equivalents at the beginning of the year		413732	391498
Cash and cash equivalents at the end of the year		679540	413732

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2021 £	2020 £
NET INCOME	196987	6930
Interest received	(680)	(1283)
	196307	5647
WORKING CAPITAL MOVEMENT		
(Increase)/Decrease in debtors	(28717)	21564
Increase/(Decrease) in creditors	97538	(6260)
Net cash inflow from operating activities	265128	20951

1. STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Charities Statement of Recommended Practice (SORP), FRS 102, and the Charities Act 2011.

2. ACCOUNTING POLICIES

(a) *Basis of accounting*

The accounts have been prepared under the limited cost conventions with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The accounts have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland, and with the Charities Act 2011.

The Charity constitutes a public benefit entity as defined by FRS 102.

(b) *Going concern*

There are no material uncertainties about the charity's ability to continue.

(c) *Voluntary income*

Voluntary income is received by way of donations and gifts and is included in full in the Statement of Financial Activities when received. Gifts in kind are valued at their estimated value to the charity and included under the appropriate headings.

(d) *Grants*

Grants including grants for the purchase of fixed assets are recognised in full in the Statement of Financial Activities in the year in which they are received.

(e) *Restricted funds*

Restricted funds are to be used for specified purposes as laid down by the donor. Expenditure which meets these criteria is identified to the fund.

(f) *Unrestricted funds*

Unrestricted funds are donations and other income received or generated for the objects of the charity without further specified purpose and are available as general funds.

(g) *Depreciation*

Tangible fixed assets other than freehold land are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over their estimated useful economic lives on a straight line basis, as follows:-

Fixtures and fittings:	20% on cost
Office equipment:	20% on cost

(h) *Cash Flow*

The accounts do include a cash flow statement because the company, as a small reporting entity, is exempt from the requirement to prepare such a statement under FRS 102.

(i) *Fixed assets*

Depreciation is provided on tangible assets at rates calculated to write off the cost of each asset over its expected useful life or if for a specific project over the life of the project if shorter.

(j) *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

(k) *Financial instruments*

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

(l) *Corporation tax*

The charity is exempt from tax on income and gains fully within Section 505 of the Taxes Act 1988 or Section 252 of the Taxation of Chargeable Gains Act 1992, to the extent that these are applied to its charitable objects.

3. TOTAL RESOURCES EXPENDED

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds year ended 2021 £	Total funds year ended 2020 £
Staff wages and pensions	181389	277962	459351	462018
Pensions	7949	10922	18871	20949
Travel and subsistence	328	619	947	6361
Staff recruitment	419	1082	1501	1171
Staff training	1462	4693	6155	4224
Volunteers expenses	-	573	573	7627
Carers training	-	17245	17245	27912
Carers travel, respite and activities	3177	215114	218291	34377
Rent and rates	23245	6271	29516	28131
Heat and light	5403	700	6103	5746
Cleaning and refuse	3709	210	3919	4947
Repairs and maintenance	3550	550	4100	3966
Telephone and internet costs	14275	20701	34976	9874
Printing, postage and stationery	(7891)	9263	1372	1642
Subscriptions, licences, membership	2921	245	3166	2507
Equipment maintenance/purchase	3939	4811	8750	5162
Marketing, monitoring and evaluation	-	10934	10934	14467
Legal and professional fees	7242	480	7722	13086
Health and safety	373	4985	5358	1516
Insurance non property	2485	-	2485	2370
Sundry expenses	1369	116	1485	1871
Bank charges	211	-	211	152
AGM costs	-	-	-	143
Audit fee	-	-	-	-
Carers special fund	356	-	356	1725
Carers trust	-	1415	1415	-
Support costs	(68437)	68437	-	-
Desk fees	(40090)	40090	-	-
Refreshments	9	-	9	1691
Lunches	(143)	-	(143)	3894
Meeting expenses	(1995)	1995	-	-
	145255	699413	844668	667529

4. FIXED ASSETS

	Computer and office equipment £
Cost	
At 1 April 2020	28261
Additions	-
Disposals	-
At 31 March 2021	28261
Depreciation	
At 1 April 2020	28261
Charge for the year	-
Eliminated re disposal	-
At 31 March 2021	28261
Net Book Value	
At 31 March 2021	-
At 31 March 2020	-

5. DEBTORS

	2021 £	2020 £
Unrestricted funds	2500	2412
Restricted funds	62366	33737
	64866	36149

6. CASH AT BANK AND IN HAND

The bank balance comprised the following:-	2021 £	2020 £
General fund	418886	322343
Restricted funds	260653	91389
	679539	413732

7. CREDITORS AND ACCRUALS

	2021 £	2020 £
General fund	19041	15099
Restricted funds	96313	2717
	115354	17816

8. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General funds £	Restricted funds £	Total funds £
Current assets	421386	323019	744405
Current liabilities	(19041)	(96313)	(115354)
	402345	226706	629051

9. TRUSTEES AND DIRECTORS REMUNERATION AND EXPENSES

There were nil expenses or remuneration paid to any trustee/director during the year (2020: None).

10. AVERAGE NUMBER OF EMPLOYEES DURING THE YEAR

	2021 Number	2020 Number
Number of employees	28	28

11. AUDITORS FEES

	2021 £	2020 £
Auditors fees (including VAT)	2040	2040

12. MOVEMENT IN FUNDS

	AT 01/04/2020	INCOMING RESOURCES	OUTGOING RESOURCES	TRANSFERS	AT 31/03/2021
UNRESTRICTED FUNDS					
GENERAL FUNDS	**309656**	**237351**	**-145255**	**592**	**402345**
	309656	**237351**	**-145255**	**592**	**402345**
RESTRICTED FUNDS					
Henry Smith	3864	54200	-40188	0	**17876**
ABMU Hospital Outreach	0	59003	-58736	0	**267**
ABMU Carers Information Officer	6893	0	-3228	0	**3666**
YAC 5	0	6746	0	0	**6746**
Careers Awareness	21074	49879	-49371	0	**21582**
YAC Other	1037	1000	0	0	**2037**
Lloyds Volunteer	14685	24820	-20764	0	**18741**
Waterloo Foundation YAC	11491	0	-11292	-199	**0**
YAC Peer Advocacy	5560	6738	-8531	0	**3767**
Big lottery Helping working families	47934	115760	-75902	0	**87793**
WCVA Volunteer Training	6920	0	-641	0	**6279**
Postcode Lottery Peer Support	0	1200	-765	0	**435**
Male Carers Peer Support	2950	0	-2950	0	**0**
ICF Dementia Worker	0	25461	-25461	0	**0**
ICF Emergency Response	0	24962	-24651	-311	**0**
ICF Male Carer Project	0	18625	-17630	0	**995**
ICF YAC 4	0	22756	-22678	-78	**0**
Big Lottery Covid 19	0	15976	-14633	0	**1343**
WCVA Mental Health	0	16302	-16302	0	**0**
Big Lottery Out of Hours	0	59922	-38514	0	**21408**
Austin Bailey Wellbeing	0	495	-493	-2	**0**
Groundworks Tesco	0	500	-500	0	**0**
Carers Trust Emergency	0	4500	-4500	0	**0**
Aspirations Fund	0	2098	-1851	0	**247**
IT tablets Moondance	0	3324	-3128	0	**196**
Safe and Well	0	4976	-4042	0	**934**
Mind MH Project Ext	0	8959	-173	0	**8786**
Carers Trust BAME	0	10343	-7235	0	**3108**
WCVA Vol Services	0	10351	-5619	0	**4732**
Careres Trust Hardship	0	182700	-178850	0	**3850**
Carers Connect	0	40000	-28081	0	**11919**
Youth Bank Wellbeing	0	2046	-2046	0	**0**
ICF Covid Capital Grant	0	6598	-6597	-1	**0**
MH Project	0	990	-990	0	**0**
Covid Emergency Fund	0	15000	-14999	-1	**0**
Period Poverty 2	0	599	-599	0	**0**
Winter Wellbeing	0	7474	-7474	0	**0**
	122408	**804303**	**-699413**	**-592**	**226706**

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.